

FILE

07-1112-WS-AIR

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From: "webmaster@puc.state.oh.us"
To: "ContactThePUCO@puc.state.oh.us"
Subject: 38464
Sent: 7/3/2008 1:10:54 PM
Message:
WEB ID: 38464 AT:07-03-2008 at 01:10 PM

TYPE: complaint

NAME: Mrs. Tiffany Wagner

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 3484 Brazzaville Rd
- Westerville , Ohio 43081
- USA

PHONE INFORMATION:

- Home: (614) 794-3780
- Alternative: (614) 975-7371
- Fax: *(no fax number provided?)*

E-MAIL: tandjwag@yahoo.com

INDUSTRY: Water

ACCOUNT INFORMATION:

- Company: Ohio American Water
- Name on account: Jubal & Tiffany Wagner
- Service address: 3484 Brazzaville Rd. Westerville, Oh 43081
- Service phone: (614) 794-3780
- Account Number: 22-0002671-0

COMPLAINT DESCRIPTION:

Our water service provider is proposing a 31% hike in rates. I am writing to ask that this proposal be denied. Our water rates are already two-times, if not more than our neighbors who have Westerville City water. My mother lives 1.5 miles away and has Westerville water. Her bill (which includes trash) is less every three months than what we pay a month. We already pay a premium price for our water - an increase of 31% would be devastating!

Sincerely,

Tiffany Wagner Jubal Wagner

3484 Brazzaville Rd Westerville, Ohio 43081

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Technician Ann Date Processed 7/10/08