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July 3, 2008 Via E-Filing

Ms. Renee Jenkins, Commission Secretary

**Docketing Division** 

Public Utilities Commission of Ohio 180 East Broad Street, 13<sup>th</sup> Floor

Columbus, Ohio 43215

RE: ACN Communication Services, Inc.

Application to Detariff – Case No. 08-0313-TP-ATA - Amended Tariff Pages

Dear Ms. Jenkins:

Attached for filing on behalf of ACN Communication Services, Inc. are replacement pages for P.U.C.O. Tariff No. 4 (Local Exchange), filed in the Company's Application to Detariff Certain Tier 2 Services, Case No. 08-0313-TP-ATA. This filing, made pursuant to discussion with Ms. Cheryl Williams, makes all changes requested and as discussed. The following tariff pages are included:

Preface, Original Page 3 Updates Check Sheet Preface, Original Page 5 Updates MTSS Paragraph Text Section 2, Original Page 21 Removes Billing & Collection of Charges Text Section 2, Original Page 22 Removes Billing & Collection of Charges Text Section 2, Original Page 23 Removes Disputed Bills Text Section 2, Original Pages 26 – 32 Removes Discontinuance of Service Text Removes Changes in Service Requested Text Section 2, Original Page 34 Section 2, Original Page 35 Removes Credit for Interruptions Text Section 2, Original Page 36 Removes Limitations on Allowances Text Section 5, Original Pages 8-10 Removes Footnotes Regarding Options 1 or 2 Section 5, Original Page 13 Returns Residential ACN Subscriber to Subscriber

Calling to Tariff

Section 8, Original Page 6 Removes Small Business Solutions Promotion

Any questions regarding this filing may be directed to my attention at (407) 740-3005 or via email to <a href="mailto:mbyrnes@tminc.com">mbyrnes@tminc.com</a>. Thank you for your assistance.

Sincerely,

Monique Byrnes, Consultant to ACN Communication Services, Inc.

Manique Dyers

MB/sp Attachments

cc: L. Lezotte - ACN file: ACN - OH Local

tms: OH10802b

# CHECK SHEET, (CONT'D.)

SECTION	PAGE	REVISION		SECTION	<b>PAGE</b>	REVISION	
3	1	Original	*	6	7	Original	*
4	1	Original	*	6	8	Original	*
4	2	Original	*	6	9	Original	*
4	3	Original	*	6	10	Original	*
4	4	Original	*	6	11	Original	*
4	5	Original	*	6	12	Original	*
4	6	Original	*	6	13	Original	*
4	7	Original	*	6	14	Original	*
4	8	Original	*	6	15	Original	*
5	1	Original	*	6	16	Original	*
5	2	Original	*	6	17	Original	*
5	3	Original	*	6	18	Original	*
5	4	Original	*	6	19	Original	*
5	5	Original	*	6	20	Original	*
5	6	Original	*	6	21	Original	*
5	7	Original	*	7	1	Original	*
5	8	Original	*	8	1	Original	*
5	9	Original	*	8	2	Original	*
5	10	Original	*	8	3	Original	*
5	11	Original	*	8	4	Original	*
5	12	Original	*	8	5	Original	*
5	13	Original	*	8	6	Original	*
6	1	Original	*	8	7	Original	*
6	2	Original	*	8	8	Original	*
6	3	Original	*	8	9	Original	*
6	4	Original	*	8	10	Original	*
6	5	Original	*	8	11	Original	*
6	6	Original	*				

<sup>\* -</sup> indicates those pages included with this filing

Issued: April 3, 2008

Issued by:

Daniel Crowley

Vice President - Finance 32991 Hamilton Court Farmington Hills, MI 48334

#### APPLICATION OF TARIFF

This tariff filed by the Company describes the Regulated Local Service Tier 1 Terms, Conditions, Payments and Rates and Charges required in conformance with Competitive Retail Telephone Rules (Case No. 06-1345-TP-ORD). Services will be provided in compliance with Minimum Telephone Services Standards. The Company provides certain Tier 2, regulated services which are not required in the Company's tariff on file with the Public Utilities Commission of Ohio (Rule 4901: 1-06-05(g)).

The Customer may view the Detariffed / Nonregulated Services not included in this tariff on the Company's website at:

#### www.acninc.com

All telephone companies are subject to the Commission's rules for Minimum Telephone Service Standards (MTSS) found in Chapter 4901:1-5 of the Ohio Administrative Code. Customers have certain rights and responsibilities under the Minimum Telephone Service Standards. These safeguards can be found in the Appendix to Ohio Administrative Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities." These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service."

The applicable requirements of the Ohio Administrative Code and the Ohio Revised Code apply to the operations of the Company. The Company will comply with the Commission's policies and requirements for persons with communications disabilities and privacy and number disclosure requirements covered in subject cases. Any changes in terms or conditions of this tariff and/or operations of the Company will generate an obligation of the Company to provide notice of such changes in accordance with the Commission's Rules.

#### SERVICE AREA DESCRIPTION

ACN will offer service in those areas currently served by Ameritech Ohio, Verizon North, Inc., Cincinnati Bell Telephone Company and United of Ohio d/b/a Sprint. This tariff is effective only where an interconnection agreement is effective between ACN and the underlying carrier. Specific service area information may be found in Section 3 of this tariff.

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### 2.5 Payment Arrangements

## 2.5.2 Billing and Collection of Charges

Bills will be rendered monthly to Customer. The Company's bills and billing practices will comply with Minimum Telephone Service Standards as codified Chapter 4901:1-5 of the Ohio Administrative Code.

### A. Late Payment

Amounts not paid within thirty (30) days after the date of the invoice, but no sooner than fourteen (14) days after the postmark on the bill, are considered past due, and a late payment penalty shall be due the Company. The late payment penalty shall be that portion of the payment not received by the due date minus any charges billed as local taxes, multiplied by 1.5%.

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## 2.5 Payment Arrangements

## 2.5.2 Billing and Collection of Charges, (Cont'd.)

#### B. Returned Check

The Customer will be assessed a charge for each check submitted by the Customer to the Company that a financial institution refuses to honor.

Maximum \$40.00

<u>Current</u> \$25.00

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## 2.5 Payment Arrangements, (Cont'd.)

### 2.5.3 Disputed Bills

Disputed bills will be handled in compliance with the Minimum Telephone Service Standards as codified Chapter 4901:1-5 of the Ohio Administrative Code.

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### 2.5 Payment Arrangements, (Cont'd.)

### 2.5.6 Discontinuance of Service

Discontinuance of service will be in compliance with the Minimum Telephone Service Standards as codified Chapter 4901:1-5 of the Ohio Administrative Code.

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## 2.5 Payment Arrangements, (Cont'd.)

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## 2.5 Payment Arrangements, (Cont'd.)

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# 2.5 Payment Arrangements, (Cont'd.)

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## 2.5 Payment Arrangements, (Cont'd.)

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## 2.5 Payment Arrangements, (Cont'd.)

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## 2.5 Payment Arrangements, (Cont'd.)

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## 2.5 Payment Arrangements, (Cont'd.)

## 2.5.8 Changes in Service Requested

Changes in service will be handled in compliance with the Minimum Telephone Service Standards as codified Chapter 4901:1-5 of the Ohio Administrative Code.

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### 2.6 Allowances for Interruptions in Service

## 2.6.1 Credit for Interruptions

Credit for interruptions in service will be compliance with the Minimum Telephone Service Standards as codified Chapter 4901:1-5 of the Ohio Administrative Code.

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### 2.6 Allowances for Interruptions in Service, (Cont'd.)

### 2.6.2 Limitations on Allowances

Limitations on allowances will be compliance with the Minimum Telephone Service Standards as codified Chapter 4901:1-5 of the Ohio Administrative Code..

#### 2.6.3 Use of Another Means of Communications

If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative service used.

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#### 5.2 Residential Bundled Services, (Cont'd.)

#### 5.2.6 ACN Advantage Home II\*

ACN Advantage Home II provides Customers with a local exchange voice line with unlimited local calling for a flat monthly recurring charge, selected calling features at no additional charge and access to intrastate and interstate toll service. Intrastate and interstate toll calls are billed in sixty (60) second increments after an initial period, for billing purposes, of sixty (60) seconds. An optional data/fax line is available as an additional line and includes unlimited local calling.

#### A. Service Features

ACN Advantage Home includes the following features:

- 1. Local exchange voice line with unlimited local calling.
- 2. Calling Features: Caller ID, Call Waiting.
- 3. Optional Data/Fax lines include local exchange line with unlimited local calling.

### B. Non-Recurring Charges

Service connection charges may apply, See Section 4.1 of this tariff. The Service Connection fee waived for those Customers who retain their existing telephone number when switching their service to ACN.

\* This Service can only be purchased in conjunction with Unregulated and/or Detariffed Services.

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### 5.2 Residential Bundled Services, (Cont'd.)

## 5.2.7 ACN Advantage Home - Standard and Value Options\*

ACN Advantage Home - Standard and Value Options is a bundled local and toll service which provides residential Customers with unlimited local calling for a flat monthly recurring charge, specified calling features at no additional charge, and access to two (2) intrastate and interstate toll service plans from which to choose.

#### A. Service Features

- .1 <u>Voice lines include</u>:
  - (a) Local line and unlimited local calling
  - (b) Calling Features: Caller ID, Call Waiting.
- .2 Data/Fax lines include:
  - (a) Unlimited local calling

\* This Service can only be purchased in conjunction with Unregulated and/or Detariffed Services.

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#### 5.2 Residential Bundled Services, (Cont'd.)

### 5.2.8 ACN Advantage Plus - Standard and Value Options\*

ACN Advantage Plus - Standard and Value Options is a bundled local and toll service which provides residential Customers with unlimited local calling for a flat monthly recurring charge, specified calling features at no additional charge, and access to two intrastate and interstate toll service plans from which to choose.

#### A. Service Features

- .1 <u>Voice lines include</u>:
  - (a) Local line and unlimited local calling
  - (b) Custom Calling Features: Caller ID, Call Waiting, Call Blocking and Screening.
- .2 Data/Fax lines include:
  - (a) Unlimited local calling

\* This Service can only be purchased in conjunction with Unregulated and/or Detariffed Services.

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## 5.4 Residential ACN Subscriber to Subscriber Calling

Residential ACN Subscriber to Subscriber Calling allows ACN Residential Bundled Service Customers to call other ACN Residential Bundled Service Customers without incurring per call usage charges or depleting the bundled minutes call allowance associated with a particular service. Customers are not required to identify Customers in their calling circle. Such identification will be handled by the Company's network. Subscriber to Subscriber Calling applies to both intrastate and interstate calling. There is no limit to the number of minutes included in this calling program.

Residential ACN Subscriber to Subscriber Calling is available to ACN Customers who subscribe to one of the Residential Bundled Services listed below.

ACN Advantage Home ACN Advantage Plus ACN Advantage Complete ACN Advantage Home II

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# **SECTION 8.0 - PROMOTIONAL OFFERINGS, (CONT'D.)**

8.5 [Reserved for Future Use]

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7/3/2008 1:53:18 PM

in

Case No(s). 08-0313-TP-ATA

Summary: Amended Application to Detariff Certain Tier 2 Services in compliance with request to file corrected tariff pages electronically filed by Ms. Suzanne Pagana on behalf of ACN Communication Services, Inc.