

COMMUNICATION OPTIONS, INC
90-9041-TP-ATA
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July 1, 2008

PART 2 OF 2

9.0 ACCESS SERVICE

(N)

9.1 Application of Tariff

This tariff Section 9 applies to Special and Switched Access Services within the State of Ohio in the Counties of:

ALLEN

9.2 Explanation of Symbols

Revisions of this tariff are coded through the use of symbols. These symbols appear in the right margin of the sheet. The symbols and their meanings are:

- (C) To signify a "Change" in regulation
- (D) To signify a rate "Deletion"
- (I) To signify a rate "Increase"
- (M) To signify a "Move" in location of the text
- (N) To signify a "New" rate or regulation
- (R) To signify a rate "Reduction"
- (T) To signify a change in "Text" or regulation but no change in rates.

(N)

9.0 ACCESS SERVICE (cont'd)

(N)

9.3 Definitions

Access: A connection between a Customer Premises and a Point of Presence of an Interchange Company for the transmission of voice, data or video/image information.

Advance Payment: Part or all of a payment required before the start of service.

Automatic Number Identification (ANI): Allows the automatic transmission of a caller's billing account telephone number to a local exchange company, interexchange carriers, or a third party subscriber. The primary purpose of ANI is to allow for the billing of toll calls.

Bit: The smallest unit of information in the binary system of notation.

Company: COMMUNICATION OPTIONS, INC. , an Ohio Corporation.

Customer: The person, firm or corporation, which orders service and is responsible for the payment of charges and compliance with the Company's regulations.

Dedicated: A facility or equipment system or subsystem set aside for the sole use of a specific Customer.

Duplex Service: Service which provides for simultaneous transmission in both directions.

Fiber Optic Cable: A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

Individual Case Basis (ICB): Denotes service provided and performed by the Company involving special engineering, design, programming, development, or production activities to provide services not otherwise provided under this tariff. Rates and charges are developed based on the specific circumstances of the case.

IntraLATA Service: Service which originates and terminates within the same Local Access Transport Area (LATA).

InterLATA Service: Service which originates within one Local Access Transport Area (LATA) and terminates in a different LATA.

Kbps: Kilobits per second, denotes thousands of bits per second.

LATA: A Local Access and Transport Area established pursuant to the Modification of Final Judgement entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc., tariff F.C.C. No. 4.

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Local Access: Local Access means the connection between a Customer Premises and Company Point of Presence.

9.0 ACCESS SERVICE (cont'd)

(N)

9.3 Definitions (cont'd)

Mbps: Megabits, denotes millions of bits per second.

Multi-Frequency or (MF): An intermachine pulse-type used for signaling between telephone switches or between telephone switches and PBX/Key systems.

Network: the Company's network utilizing Sprint United loops.

Network Services: The Company's telecommunications access services offered on the Company's Network.

Node: The Company office where all Customer facilities are terminated for purposes of interconnection to trunks and/or cross-connection to distant ends.

Non-Recurring Charges: The one-time initial charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time Service Order is executed.

PIU: Percent Interstate Usage

Point to Point Service: Point to Point Service is an unswitched full time transmission service utilizing the Company's facilities to connect two or more Customer designated locations.

Premises: The space occupied by a Customer or authorized user in a building or buildings or contiguous property (except railroad right-of-way, etc.) not separated by a highway.

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Service Commencement Date: The date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order of this Tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The parties may mutually agree on a substitute Service Commencement Date.

Service Order: The written request for Network Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Service: The Company's telecommunications access service offered on the Company's network.

Shared: A facility or equipment system or subsystem which can be used simultaneously by several Customers.

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9.0 **ACCESS SERVICE** (cont'd)

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9.4 **Regulations**9.4.1 **Undertaking of the Company**

Access Services consist of furnishing communications service in connection with one-way and/or two-way information transmission between points within Ohio, under the terms of this tariff.

A) **Shortage of Equipment or Facilities**

- 1) The company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- 2) The furnishing of service under this tariff is subject to the availability on a continuing basis of all necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

B) **Terms and Conditions**

- 1) Except as otherwise provided herein, service is provided on the basis of a minimum period of at least one month and shall continue to be provided until cancelled by the Customer, in writing, on not less than 30 days notice. For the purpose of computing charges in this tariff, a month is considered to have 30 days.
- 2) Customers may be required to enter into written Service Orders which shall contain or reference the name of the Customer, a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. The Customer will also be required to execute any other documents as may be reasonable requested by the Company.
- 3) At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party upon 30 days written notice. Any termination shall not relieve customer of its obligation to pay any charges incurred under the service order and this tariff prior to terminations. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.
- 4) In any action between the parties to enforce any provision of this tariff, the prevailing party shall be entitled to recover its legal fees and court costs from the non-prevailing party in addition to other relief a court may award.

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9.0 **ACCESS SERVICE** (cont'd)**9.4** **Regulations** (cont'd)9.4.1 **Undertaking of the Company** (cont'd)B) **Terms and Conditions** (cont'd)

- 5) Service may be terminated upon written notice to the customer if:
 - a) the Customer is using the service in violation of this tariff, or
 - b) the Customer is using the service in violation of the law.
- 6) this tariff shall be interpreted and governed by the laws of the State of Ohio without regard for its choice of law provision.
- 7) the Customer agrees to operate Company-provided equipment in accordance with instructions of the Company or its agent. Failure to do so will void company liability for interruption of service and may make the customer responsible for damage to equipment pursuant to Section 9.4.1 (B)(8) below.
- 8) the Customer agrees to return to the Company all Company-provided equipment delivered to the Customer within five (5) days of termination of the service in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to the customer, except for normal wear and tear.

Customer agrees to reimburse the Company, upon demand, for any reasonable costs incurred by the Company due to the Customer's failure to comply with this provision.

C) **Liability of the Company**

If a complaint is made at the PUCO, The Commission will determine Company liability in specific cases.

- 1) The liability of the Company for damages arising out of the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts or omission, shall be limited to the extension of allowance for interruptions as set forth in 9.4.6 following. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to the Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.

9.0 **ACCESS SERVICE** (cont'd)

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9.4 **Regulations** (cont'd)9.4.1 Undertaking of the Company (cont'd)C) Liability of the Company (cont'd)

- 2) The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: Commission approved acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lockouts, work stoppages, or other labor difficulties.
- 3) The Company shall not be liable for (a) any act or omission of any entity furnishing to the Company or to the Company's Customers facilities or equipment used for interconnection with Network Services; or (b) for the acts or omissions of common carriers or warehousemen.
- 4) The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.
- 5) The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other actions, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of any installation so provided. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this section as a condition precedent to such installations.
- 6) The Company is not liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by negligence or willful misconduct of the Company's agents or employees.

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9.0 **ACCESS SERVICE** (cont'd)

9.4 **Regulations** (cont'd)

9.4.1 Undertaking of the Company (cont'd)

C) Liability of the Company (cont'd)

- 7) Notwithstanding the Customer's obligations as set forth in Section 9.4.3 below, the Company shall be indemnified, defended and held harmless by the Customer, or by others authorized by it to use the service, against any claim, loss or damage arising from Customers use of services furnished under this tariff, including: claims for libel, slander, invasion of privacy or infringement of copyright arising from the material, data, information, or other content transmitted via the Company's service; and patent infringement claims arising from combining or connecting the service offered by the Company with apparatus and systems of the Customer or others, in connection with any service provided by the Company pursuant to this tariff.
- 8) The entire liability for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid Company by Customer for the specific services giving rise to the claim. No action or proceeding against the Company shall be commenced more than one year after the service is rendered.
- 9) THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.
- 10) The Company's liability for willful misconduct, if established as a result of judicial or administrative proceedings, is not limited by this tariff. With respect to any other claim or suit, by a Customer or by any others, for damages associated with the ordering (including the reservation of any specific number for use with a service), installation (including delays thereof), provision, termination, maintenance, repair interruption or restoration of any service or facilities offered under this tariff, and subject to the provisions of Section 9.4.6 following, the Company's liability, if any shall be limited as provided herein.
- 11) the Company shall be indemnified and held harmless by the End User against any claim, loss, or damage arising from the End User's use of services offered under this tariff including: claims for libel, slander, invasion of privacy or infringement of copyright arising from the End User's own communications; patent infringement claims arising from the End User's combining or connecting the service offered by the Company with facilities or equipment furnished by the End User of another Interexchange Carrier, or all other claims arising out of any act or omission of the End User in connection with any service provided pursuant to this tariff.

9.0 **ACCESS SERVICE** (cont'd)

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9.4 **Regulations** (cont'd)9.4.1 **Undertaking of the Company** (cont'd)C) **Liability of the Company** (cont'd)

- 12) The Company does not guarantee nor make any warranty with respect to service installations at locations at which there is present an atmosphere that is explosive, prone to fire, dangerous or otherwise unsuitable for such installations. The Customer and End User shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other actions, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to, or death of, any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of service furnished by the Company at such locations.
- 13) The Company shall not be liable for the Customer's failure to fulfill its obligations to take all necessary steps including, without limitation, obtaining, installing and maintaining all necessary equipment, materials and supplies, for interconnecting the terminal equipment or communications system of the Customer, or any third party acting as its agent, to the Company's Network. The Customer shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection. In addition, the Customer shall ensure that its equipment and/or system or that of its agent is properly interfaced with the Company's service, that the signals emitted into the Company's Network are of the proper mode, band-width, power, data speed, and signal level for the intended use of the Customer and in compliance with the criteria set forth in Section 9.4.1(F) following, and that the signals do not damage Company equipment, injure its personnel or degrade service to other Customers. If the Customer or its agent fails to maintain and operate its equipment and/or system or that of its agent properly, with resulting imminent harm to Company equipment, personnel, or the quality of service to other Customer, the Company, may, upon written notice, require the use of protective equipment at the Customer's expense.
- 14) The Company shall not be liable for any act or omission concerning the implementation of presubscription, as defined herein.

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9.0 **ACCESS SERVICE** (cont'd)

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9.4 **Regulations** (cont'd)9.4.1 **Undertaking of the Company** (cont'd)D) **Notification of Service-Affecting Activities**

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer by affect may Customer's services. No Specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

E) **Provisions of Equipment and Facilities**

- 1) The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained inn this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.
- 2) The Company shall use reasonable efforts to maintain facilities and equipment that it furnishes to the Customer. The Customer may not, nor may Customer permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company except upon the written consent of the Company.
- 3) The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.
- 4) Equipment the Company provides or installs at the Customer Premises for use in connections with the services the Company offers shall not be used for any purpose other than that for which the Company provided it.
- 5) The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the Premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

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9.0 **ACCESS SERVICE** (cont'd)

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9.4 **Regulations** (cont'd)9.4.1 **Undertaking of the Company** (cont'd)E) **Provisions of Equipment and Facilities** (cont'd)

- 6) The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
 - a) The transmission of signals by the Customer provided equipment or for the quality of, or defects in, such transmission; or
 - b) the reception of signals by Customer provided equipment.
- 7) The Company reserves the reasonable right to assign, designate or change telephone numbers, any other call number designations associated with access services, or the company serving central office prefixes associated with such number, when necessary in the conduct of its business.

F) **Nonroutine Installation**

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other-costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but no limited to weekends, holidays, and/or night hours, additional charges may apply.

G) **Special Construction**

Subject to the arrangement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is that construction undertaken:

- 1) where facilities are not presently available, and there is not other requirement for the facilities so constructed;
- 2) of a type other than that which the Company would normally utilize in the furnishing of its services;
- 3) over a route other than that which the Company would normally utilize in the furnishing of its services;

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9.0 **ACCESS SERVICE** (cont'd)

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9.4 **Regulations** (cont'd)9.4.1 **Undertaking of the Company** (cont'd)G) **Special Construction** (cont'd)

- 4) in a quantity greater than that which the Company would normally construct;
- 5) on an expedited basis;
- 6) on a temporary basis until permanent facilities are available; involving abnormal costs; or in advance of its normal construction.

Special construction charges will be determined as described in Section 9.8.1(B) following.

H) **Ownership of Facilities**

Title to all facilities provided in accordance with tariff remains with the Company, its agents or contractors.

9.4.2 **Prohibited Uses**

- A) The services the company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, license, consents and permits.
- B) The Company may require applicants for service who intend to use the Company offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and PUC regulations, policies, orders, and decisions.
- C) The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.

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9.0 **ACCESS SERVICE** (cont'd)

(N)

9.4 **Regulations** (cont'd)9.4.3 **Obligations to the Customer**

A) The Customer shall be responsible for:

- 1) the payment of all applicable charges pursuant to this tariff;
- 2) damage to or loss of Company facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- 3) providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer Premises, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- 4) obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of cable and associated equipment used to provide Network Services to the Customer from the Company's designated point of termination or property line to the location of the equipment space described in (3) preceding. Any costs associated with the obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of Company provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer;
- 5) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which the Company employees and agents shall be installing or maintaining Company facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment with a hazardous area if, in the Company opinion, injury or damage to Company employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g., friable asbestos) prior to any construction or installation work;
- 6) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of the Company facilities and equipment in any Customer premises or the right-of-way for which Customer is responsible under Section (4) preceding; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company; and

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9.0 **ACCESS SERVICE** (cont'd)**9.4** **Regulations** (cont'd)9.4.3 **Obligations to the Customer** (cont'd)

A) The Customer shall be responsible for: (cont'd)

- 7) not creating or allowing to be placed any liens or other encumbrances on Company equipment or facilities.

B) **Claims**

With respect to any service or facility provided by the Company, the Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorney fees for:

- 1) any loss, destruction or damage to property of the Company or any third party, or the death or injury to persons, including, but not limited to, employees or invitees of either party, to the extent caused by or refuting from the negligent or representative or invitees; or
- 2) any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of Company services and facilities in a manner not contemplated by the agreement between Customer and the Company.

C) **Jurisdictional Reporting**

The jurisdictional reporting requirements will be as specified below. When a Customer orders Access Service, its projected Percent Interstate Usage (PIU) must be provided in whole numbers to the Company. These whole number percentages will be used by the Company to apportion the use and/or charges between interstate and intrastate until a revised report is received as set forth herein.

1) **Originating Access**

Originating access minutes may be based on traffic originating at the State, LATA or local Switching Center level, provided that the traffic being measured is only traffic originating from the Company Local Switching Center(s). The Customer must provide the Company with a projected PIU factor on a quarterly basis, as specified below. Originating access minutes will be measured as follows, based on type of access:

9.0 **ACCESS SERVICE** (cont'd)**9.4** **Regulations** (cont'd)9.4.3 **Obligations to the Customer** (cont'd)C) **Jurisdictional Reporting** (cont'd)1) **Originating Access** (cont'd)

- a) For Feature Group D Switched Access Service(s), as defined in Section 9.7.2(A), where the Company can determine jurisdiction by its call detail, the projected Percent Interstate Usage (PIU) will be developed by the Company on a quarterly basis by dividing the measured interstate originating access minutes by the total originating access minutes.
- b) For Feature Group D with 950 Access, as defined in Section 9.7.5(C)(1), the Customer must provide the Company with a projected PIU factor by supplying the Company with an interstate percentage of originating access minutes.
- c) For 500, 700, 800/888, calling card and operator service access, the Customer must provide the Company with a projected PIU factor for each type of access. The Customer who provides a PIU factor shall supply the Company with an interstate percentage of originating access minutes.
- d) If no PIU for originating minutes is submitted as specified herein, then the projected PIU will be set on a default basis of 85 percent interstate traffic and 25 percent intrastate traffic.

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9.0 ACCESS SERVICE (cont'd)

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9.4 Regulations (cont'd)9.4.3 Obligations to the Customer (cont'd)C) Jurisdictional Reporting (cont'd)2) Terminating Access

For Feature Group D Switched Access Service(s), the Customer must provide the company with a projected PIU factor by supplying the Company with an interstate percentage of terminating access minutes on a quarterly basis, as described in Section 9.4.3(C)(3) following. If no projected PIU factor is submitted by the Customer, then the projected PIU will be set on a default basis of 85 percent interstate traffic and 15 percent intrastate traffic.

- 3) Except where the Company measured access minutes are used as set forth in (1) preceding, the Customer reported projected PIU factor as set forth above will be used until the Customer reports a different projected PIU factor, as set forth below. The revised report will serve as the basis for future billing and will be effective on the next bill date.

- 4) Effective on the first of January, April, July and October of each year the Customer shall update its interstate and intrastate jurisdictional report. The Customer shall forward to the Company, to be received no than 15 days after first of such month, a revised report showing the interstate and intrastate percentage of use for the past three months ending the last day of December, March, June and September, respectively, for each service arranged for interstate use, based solely on the traffic originating from or terminating to the Company Local Switching Center. The revised report will serve as the basis for the next three months billing and will be effective on the bill date for that service. If the Customer does not supply the reports for those services where reports are needed, the Company will assume the percentage to be the same as that provided previously. For those cases in which a quarterly report has never been received from the Customer, the Company will assume the percentages to be the same as those provided in the Access Service Request.

5) Jurisdictional Reports Verification:

For Switched Access Service, if a billing dispute arises or a regulatory commission questions the projected PIU factor, the customer will provide the data issued to determine the projected PIU factor. The Customer will supply the data within 30 days of the Company request.

The Customer shall keep records of call detail from which the percentage of interstate and intrastate use can be ascertained and, upon request of the Company, shall make the records available for inspection as reasonably necessary for purposes of verification of the percentages. The Company reserves the right to conduct an audit at any time during the year. The Customer, at its own expense, has the right to retain an independent auditing firm.

(N)

9.0 **ACCESS SERVICE** (cont'd)

(N)

9.4 **Regulations** (cont'd)9.4.3 **Obligations to the Customer** (cont'd)C) **Jurisdictional Reporting** (cont'd)5) **Jurisdictional Reports Verification:** (cont'd)

For Special Access Service, if a billing dispute arises or a regulatory commission questions the projected PIU factor, the Company will ask the Customer to provide the data the Customer used to determine the certified interstate percentage. The Customer shall supply the data within 30 days of the Company request. The Customer shall keep records of system design and functions from which the percentage was determined, and, upon request of the Company, shall make the records available for inspection as reasonably necessary for purposes of verifications of the percentages

9.4.4 **Customer Equipment and Channels**A) **In General**

A Customer may transmit or receive information or signals via the facilities of the Company.

B) **Station Equipment**

Facilities and equipment to Company-owned facilities and equipment.

- 1) Customer provided terminal equipment on the Customer Premises, and the electric power consumed by such equipment shall be provided and maintained at the expense of the Customer.
- 2) The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

(N)

9.0 **ACCESS SERVICE** (cont'd)

(N)

9.4 **Regulations** (cont'd)9.4.4 **Obligations to the Customer** (cont'd)C) **Interconnection of Facilities**

- 1) Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Network Services and the channels, facilities, or equipment of others, including Channel Service Units ("CSU") shall be provided at the Customer's expense.
- 2) Access Services may be connected to the services or facilities of other communications companies only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications companies which are applicable to such connections.

D) **Inspection and Testing**

- 1) Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 9.4.4(D)(2) following, for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer provided equipment.
- 2) If the protective requirements for Customer provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action and request that the Customer notify the Company of the action taken. If the Customer fails to take the corrective action requested, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

(N)

9.0 **ACCESS SERVICE** (cont'd)

(N)

9.4 **Regulations** (cont'd)9.4.5 **Payment Arrangements**A) **Payment for Service**

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer.

1) **Taxes**

The Customer is responsible for the payment of all state, local and E911 taxes, surcharges, utility fees, or other similar fees for which the end user is directly responsible and that may be levied by a governing body or bodies in conjunction with or as a result of a service furnished under a tariff on file with the Public Utilities Commission of Ohio. These charges may appear as separate line items on the customer's bill, as opposed to being included in the rates contained in a tariff. Any such line item charges will be reflected in the company's tariff. The Company shall not assess separately any taxes, fees, or surcharges, other than government-approved sales taxes imposed directly on the end users, without seeking Commission approval under the appropriate local competition procedures required by the Commission. The Company shall comply with Commission procedures by sending notice to all customers informing them of the new line item charges.

B) **Billing and Collection of Charges**

The Customer is responsible for payment of all charges incurred by the Customer or other users for services and facilities furnished to the Customer by the Company.

The Company shall bill on a current basis all charges incurred by, and credits due to, the Customer under this tariff attributable to services established, provided, or discontinued during the preceding billing cycle.

- 1) Non-recurring charges are due and payable within 14 days after the date an invoice is mailed to the Customer by the Company.
- 2) The company shall present invoices for non-usage sensitive Recurring Charges monthly to the Customer, in advance of the month in which service is to be provided, and invoices for usage sensitive charges monthly to the Customer subsequent to the usage. Recurring and usage sensitive charges shall be due and payable within 14 days after the invoice date.
- 3) When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.

(N)

9.0 ACCESS SERVICE (cont'd)**9.4 Regulations** (cont'd)9.4.5 Payment Arrangements (cont'd)B) Billing and Collection of Charges (cont'd)

- 4) Billing of the Customer by the Company will begin on the Service Commencement Day, which is the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.

- 5)_ If any portion of the payment is received by the Company after the date due, or if any portion of the payment is received by the Company in funds which are not immediately available, then a late payment penalty shall be due to the Company. The late payment penalty shall be a portion of the payment not received by the due date, multiplied by a late factor of 1.5%.

6) Ordering, Rating and Billing Access Services Where More Than 1 Exchange Carrier is Involved

All Recurring and Non-Recurring Charges for services provided by each Exchange Carrier are billed under each Company's applicable tariffs. Under a Meet Point Billing arrangement, the Company will bill for charges for traffic carried between the Company Local Switching Center and the End User and for the portion of any transport facilities provided by the Company between the Customer's location and the Company's local switching center.

The multiple billing arrangement described in this section is subject to the provisions of the Multiple Exchange Carrier Access Billing Guidelines (MECAB) and the Multiple Exchange Carrier Ordering and Design Guidelines (MECOD).

The Company must notify the Customer of: 1) the meet point option that will be used; 2) the Carrier(s) that will render the bill(s); 3) the Carrier(s) to whom payment should be remitted; and 4) the Carrier(s) that will provide the bill inquiry function. the Company shall provide such notification at the time orders are place for Access Service. Additionally, the Company shall provide this notice in writing 15 days in advance of any changes in the arrangement.

The Company will handle the ordering, rating and billing of Access Services under this tariff where more than one Exchange Carrier is involved in the provision of Access Services as follows: (N)

9.0 **ACCESS SERVICE** (cont'd)**9.4** **Regulations** (cont'd)9.4.5 **Payment Arrangements** (cont'd)B) **Billing and Collection of Charges** (cont'd)6) **Ordering, Rating and Billing Access Services Where More Than 1 ...** (cont'd)

- a) The Company must receive an order for Feature Group D (FGD) Switched Access Service, as defined herein, ordered to the Company's Local Switching Center through a switch operated by another Exchange Carrier.
- b) In addition, for FGD Switched Access Service ordered to the Company's Local Switching Center through a switch operated by another Exchange Carrier with whom the Company has an agreement, the Customer may be required to submit an order as specified by the Exchange Carrier which operates the switch.
- c) Separate bills will be rendered by the Exchange Carrier for FGD access service.
- d) **Rating and Billing of Service**

Each Company will provide its portion of access service based on the regulations, rates and charges contained in its respective Access Service tariff, subject to the following rules, as appropriate:

- i) The application of non-distance sensitive rate elements varies according to the rate structure and the location of the facilities involved:
 - Aa) when rates and charges are listed on a per minute basis, the Company's rates and charges will apply to traffic originating from the Customer's Premises and terminating at the End User's Premises, and vice versa.

(N)

(N)

9.0 **ACCESS SERVICE** (cont'd)

(N)

9.4 **Regulations** (cont'd)9.4.5 **Payment Arrangements** (cont'd)C) **Advance Payments**

To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished. The advance payment will not exceed an amount equal to the nonrecurring charge(s) and one month's charges for the service or facility. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated nonrecurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. The advance payment will be credited to the Customer's initial bill. An advance payment may be required in addition to a deposit.

D) **Deposits**

- 1) To safeguard its interest, the Company may require a Customer to make a deposit to be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:
 - a) two month's charges for a service or facility which has a minimum payment period of one month; or
 - b) the charges that would apply for the minimum payment period for a service or facility which has a minimum payment period of more than one month; except that the deposit may include an additional amount in the event that a termination charge is applicable. At the Company's option, such deposit may be refunded to the Customer's account at any time. Also, the Company reserves the right to cease accepting and processing Service Orders after it has requested a security deposit and prior to the Customer's compliance with this request.
- 2) A deposit may be required in addition to an advance payment.
- 3) When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account.
- 4) Deposits held will accrue interest at the fixed rate specified by Rule 4901:1-17-05 of the Ohio Administrative Code.

(N)

9.0 **ACCESS SERVICE** (cont'd)

(N)

9.4 **Regulations** (cont'd)9.4.5 **Payment Arrangements** (cont'd)E) **Discontinuance of Service**

- 1) Upon nonpayment of any amount owing the Company, the Company may, by giving requisite prior written notice to the Customer, discontinue or suspend service without incurring any liability.
- 2) Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving 30 days prior written notice to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
- 3) Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or is a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.
- 4) Upon any governmental prohibition or required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any liability.
- 5) Upon the Company's discontinuance of service to the Customer under Section (1) or (2), the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable.
- 6) When Access Service is provided by more than one Company, the companies involved in providing the joint service may individually or collectively deny service to a Customer for non-payment. Where the Company(s) affected by the non-payment is incapable of effecting discontinuance of service without cooperation from the other joint providers of Switched Access Service, such other Company(s) will, if technically feasible, assist in denying the joint service to the Customer. Service denial for such joint service will only include calls originating or terminating within, or transiting, the operating territory of the Company initiating the service denial for non-payment. When more than one of the joint providers must deny service to effectuate termination for non-payment, in cases where a conflict exists in the applicable tariff provisions, the tariff regulations of the company whose Local Switching Center serves the Customer shall apply for joint service discontinuance.

(N)

9.0 **ACCESS SERVICE** (cont'd)**9.4** **Regulations** (cont'd)9.4.5 **Payment Arrangements** (cont'd)E) **Discontinuance of Service** (cont'd)

- 7) The Company may discontinue the furnishing of any and/or all services(s) to a Customer, without incurring any liability.
- a) Immediately and without notice if the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities or services. The company may discontinue service pursuant to this sub-section 9.4.5(D)(8)(a)(i - vi), if:
- i) The Customer refuses to furnish information to the Company regarding the Customer's credit-worthiness, its past or current use of Common Carrier communications services or its planned use of service(s); or
- ii) The Customer provides false information to the Company regarding the Customer's identity, address, credit-worthiness, past or current use of Common Carrier communications services, or its planned use of the Company's service(s); or
- iii) The Customer states that it will not comply with a request of the Company for security for the payment for service(s) in accordance with Section 9.4.4(A) preceding; or
- iv) The Customer has been given written notice by the Company of any past due amount (which remains unpaid in whole or in part) for any of the Company's other Common Carrier communications services to which the Customer either subscribes or had subscribed or used; or
- v) The Customer uses service to transmit a message, locate a person or otherwise give or obtain information without payment for the service; or

(N)

(N)

9.0 **ACCESS SERVICE** (cont'd)

(N)

9.4 **Regulations** (cont'd)9.4.5 **Payment Arrangements** (cont'd)E) **Discontinuance of Service**(cont'd)

7) (cont'd)

a) (cont'd)

vi) The Customer uses, or attempts to use, service with the intent to avoid the payment, either in whole or in part, of the tarified charges for the service by:

Aa) Using or attempting to use service by rearranging, tampering with, or making connections to the Company's service not authorized by this tariff; or

Ab) Using tricks, schemes, false or invalid numbers, false credit devices, electronic devises; or

Ac) Any other fraudulent means or devices.

b) Immediately upon requisite notice to the Customer, after failure of the Customer to comply with a request made by the Company for security for the payment of service in accordance with Section 9.4.5(D) preceding; or

c) Immediately upon fourteen (14) days after sending the Customer written notice of noncompliance with any provision of this tariff if the noncompliance is not corrected within that fourteen (14) day period. The discontinuance of service(s) by the Company pursuant to this Section does not relieve the Customer of any obligation to pay the Company for charges due and owing for service(s) furnished up to the time of discontinuance.

(N)

9.0 **ACCESS SERVICE** (cont'd)**9.4** **Regulations** (cont'd)9.4.5 **Payment Arrangements** (cont'd)F) **Cancellation of Application for Service**

- 1) Applications for service are not cancellable unless the company otherwise agrees. Where the Company permits Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- 2) Where the Company incurs any expense in connection with special construction, or where special arrangements for equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred, less net salvage, supplies. In such case, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the construction or arrangements.
- 3) The special charges described in Section 9.4.5(F)(3) will be calculated and applied on a case-by-case basis.

(N)

(N)

9.0 **ACCESS SERVICE** (cont'd)**9.4** **Regulations** (cont'd)9.4.5 **Payment Arrangements** (cont'd)G) **Changes in Service Requested**

- 1) If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

9.4.6 **Allowances for Interruptions in Service**

Interruptions in service, which are not due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer or the operation or malfunction of the facilities, power or equipment provided by the Customer, will be credited to the Customer as set for in 9.4.6(A) following for the part of the service that the interruption affects.

A) **Credit for Interruptions**

- 1) A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this tariff. A service is interrupted when it becomes inoperative to the customer, e.g. the customer is unable to transmit or receive. An interruption period begins when a Customer reports a service, facility or circuit to be interrupted and releases it for testing and repair. An interruption period ends when either the service, facility or circuit is repaired or operative. If the customer reports a service, facility or circuit to be interrupted, but declines to release it for testing and repair, it is considered to be impaired, but not interrupted. No credit allowances will be made for a service, facility or circuit considered by the Company to be impaired.
- 2) For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the rates specified thereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.

9.0 ACCESS SERVICE (cont'd)

(N)

9.4 Regulations (cont'd)9.4.6 Allowances for Interruptions in Service(cont'd)A) Credit for Interruptions (cont'd)

- 3) A credit allowance will be given for interruptions of 15 minutes or more. Credit allowances shall be calculated as follows:

Interruptions of 24 hours or less:

Length of Interruption	Period to be Credited
Less than 15 minutes	None
15 minutes up to but not including 3 hours	1/10 day
3 hours up to but not including 6 hours	1/5 day
6 hours up to but not including 9 hours	2/5 day
9 hours up to but not including 12 hours	3/5 day
12 hours up to but not including 15 hours	4/5 day
15 hours up to but not including 24 hours	One Day

Two or more interruptions of 15 minutes or more during any 24-hour period shall be considered as one interruption.

(N)

9.0 **ACCESS SERVICE** (cont'd)

(N)

9.4 **Regulations** (cont'd)9.4.6 Allowances for Interruptions in Service(cont'd)A) Credit for Interruptions (cont'd)

- 4) For Switched Access Service, no credit will be allowed for an interruption of less than 24 hours. After the first 24 hour period, a credit equal to 1/30 of the applicable recurring transport charges will be applied to each interruption which is in excess of 12 hours and up to 24 hours.

a) Interruptions Over 24 Hours and Less Than 72 Hours

Interruptions over 24 hours and less than 72 hours will be credited 1/5 day for each 3 hour period or fraction thereof. No more than one full day's credit will be allowed for any period of 24 hours.

b) Interruptions Over 72 Hours

Interruptions over 72 hours will be credited 2 days for each full 24 hour period. No more than 30 days credited will be allowed for any one month period.

B) Limitations on Allowances

No credit allowance will be made for:

- 1) interruptions due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer, authorized user, joint user, or other common company providing service connected to the service of the Company;
- 2) interruptions due to the negligence of any person other than the common companies connected to the Company's facilities'
- 3) interruptions due to the failure or malfunction of non-company equipment;
- 4) interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- 5) interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- 6) interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements, and

(N)

9.0 **ACCESS SERVICE** (cont'd)**9.4** **Regulations** (cont'd)9.4.6 Allowances for Interruptions in Service(cont'd)B) Limitations on Allowances (cont'd)

7) interruption of service due to circumstances or causes beyond the control of Company.

8) Use of alternative service provided by the Company

Should the Customer elect to use an alternative service provided by the Company during the period that a service is interrupted, the Customer must pay the tariffed rates and charges for the alternative service used.

C) Cancellation for Service Interruption

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of 8 hours or more or cumulative service credits equaling 16 hours in a continuous 12 month period. The right to cancel service under this provision applies only to the single circuit which has been subject to the outage or cumulative service credits.

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in 9.4.6 (A)), Customer agrees to pay to Company the following sums which shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in Section 9.4.5 (B) 1) all Non-Recurring charges reasonable expended by Company to establish service to the Customer, plus 2) any disconnection, early cancellation or termination charges reasonable incurred by the Company on behalf of the customer, plus 3) all recurring charges specified in the applicable Service Order or Tariff for the balance of the then current term discounted at the prime rate announced in the Wall Street Journal on the date of cancellation.

(N)

(N)

9.0 **ACCESS SERVICE** (cont'd)**9.4** **Regulations** (cont'd)9.4.7 **Cancellation of Service**

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in Section 9.4.6(A) preceding), Customer agrees to pay to Company the following sums which shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in Section 9.4.5(B) preceding:

- A) all Non-Recurring charges reasonable expended by Company to establish service to the customer, plus
- B) any disconnection, early cancellation or termination charges reasonable incurred by the Company on behalf of the customer; plus
- C) all recurring charges specified in the applicable Service Order of Tariff for the balance of the then current term discounted at the prime rate announced in the Wall Street Journal on the date of cancellation.

9.4.8 **Transfers and Assignments**

Neither the Company nor the customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its right and duties as follows:

- A) to any subsidiary, parent company or affiliate of the Company; or
- B) pursuant to any sale or transfer of substantially all the assets of the Company; or
- C) pursuant to any financing, merger or reorganization of the Company

(N)

(N)

9.0 ACCESS SERVICE (cont'd)

(N)

9.4 Regulations (cont'd)9.4.8 Notices and Communications

- A) The Customer shall designate on the Service order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designated a separate address to which the Company's bills for service shall be mailed.
- B) The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- C) All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- D) The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein. (N)

9.0 ACCESS SERVICE (cont'd)

(N)

9.5 Ordering Options for Switched and Special Access Service**9.5.1 General**

This section sets forth the regulations and order related charges for Access Service Requests (ASR)'s for Switched and Special Access Service, as defined in this tariff. These charges are in addition to other applicable charges set forth in other sections of this tariff. In the absence of an ASR as described in Section 9.5.1(A), delivery of calls to, or acceptance of calls from, the Customer's End User locations via Company provided switched access services shall constitute an agreement by the Customer to purchase the Company's switched access service as described and priced herein.

A) Ordering Conditions

All services offered under this section of this tariff will be ordered using ASR. The format of the ASR will be as specified in the industry Access Service Order Guidelines, unless otherwise specified herein. A Customer may order any number of services of the same type and between the same Premises on a single ASR. All details for services for a particular order must be identical.

The Customer shall provide all information necessary for the Company to provide and bill for the requesting service. When placing an order for Access Service, the Customer shall provide the following minimum information:

- 1) Customer name and Premise(s) address(s);
- 2) Billing name and address (when different from Customer name and address)
- 3) Customer contact name(s) and telephone number(s) for the following provisioning activities
 - a) order negotiating
 - b) order confirmation
 - c) interactive design
 - d) installation
 - e) billing

The order date (Application Date) is the date on which the Company receives a firm commitment and sufficient information from the Customer to allow processing of the ASR. The Customer is advised of the critical events in the provisioning process, the Plant Test Date and the Service Commencement Date, at the time the Company gives the Customer a Firm Order Confirmation (FOC). The FOC is forwarded to the Customer within 3 business days after the date on which all information needed to process the ASR has been received by the Company.

(N)

9.0 ACCESS SERVICE (cont'd)**9.5 Ordering Options for Switched and Special Access Service** (cont'd)**9.5.1 General** (cont'd)**B) Provision of Other Services**

Unless other wise specified herein, all services offered under this Section in this tariff shall be ordered with an ASR.

With the agreement of the Company, other services may subsequently be added to the ASR at any time, up to and including the Service Date for the Access Service. When added subsequently, charges for a Design Charge as set forth in Section 9.8.3(B) will apply when an engineering review is required.

Additional Engineering is not an ordering options, but will be applied to an ASR when the Company determines that Additional Engineering is necessary to accommodate a Customer request. Additional Engineering will be provided by the Company at the request of the Customer only when a Customer requests additional technical information after the Company has already provided the technical information included on the Design Layout Report as set forth herein. The Customer will be notified when Additional Engineering is required, and will be furnished with a written statement setting forth the justification for the Additional Engineering as well as an estimate of the charges. If the Customer agrees to the Additional Engineering, a firm order will be established. If the Additional Engineering is required, the Customer may cancel the order and no charges will apply.

9.5.2 Access Order

An ASR is required by the Company to provide a Customer both Switched and Special Access Service, as described herein. An ASR will be required for each new similar service arrangement or group of common circuits.

When a customer requests new or additional Switched Access Service, one or more ASR's may be required. The number of orders required is dependent on the type of services and/or facilities being requested.

When placing an order for either Direct Connect Service or Tandem Connect Service, as described in Sections 9.7.2(A) and 9.7.2(B), respectively, the Customer shall provide all standard ASR ordering information as specified in industry guidelines. The Customer will also be required to provide this information to order additional service for an existing service type. For new Customers ordering Tandem Connect Service, the Customer will only be required to complete an ASR for installation of new service.

9.0 ACCESS SERVICE (cont'd)**9.5 Ordering Options for Switched and Special Access Service** (cont'd)9.5.2 Access Order (cont'd)A) Access Service Date Intervals

Access Service is provided with one of the following Service Date intervals:

Standard Interval
Negotiated Interval

The Company will specify a FOC and the Service Commencement Date contingent on the ASR being complete as received. To the extent the Access Service can be made available with reasonable effort, the Company will provide the Access Service in accordance with the Customer's requested interval, subject to the following conditions.

1) Standard Interval

The Standard Interval for Switched and Special Access Service will be 10 business days from the Application Date. This interval only applies to standard service offerings for a Customer which is On-Net and at locations where there are pre-existing facilities to the Customer premises. Access Services provided under the Standard Interval will be installed during Company business hours.

2) Negotiated Interval

The Company will negotiate a Service Date Interval with the Customer when:

- a) The Customer requests a Service Date before or beyond the applicable Standard Interval Service Date; or
- b) There is no existing facility connecting the Customer Premises with the Company; or
- c) The Customer requests a service that is not considered by the Company to be a standard service offering (ex: if Additional Engineering is required to complete the order; or
- d) The Company determines that Access Service cannot be installed within the Standard Interval.

9.0 ACCESS SERVICE (cont'd)

(N)

9.5 Ordering Options for Switched and Special Access Service (cont'd)**9.5.2 Access Order (cont'd)****A) Access Service Date Intervals (cont'd)**

The Company will offer a Service Date based on the type and quantity of Access Services the Customer has requested. The Negotiated Interval may not exceed by more than six months the Standard Interval Service Date, or, when there is no Standard Interval, the Company offered Service Date. All services for which rates are applied on an Individual Case Basis are provided with a Negotiated Interval..

B) Access Service Request Modifications

The Customer may request a modification of its ASR prior to the Service Commencement Date. All modifications must be in writing using the industry ASR process. The Company, in its sole discretion, may accept a verbal modification from the Customer. The company will make every effort to accommodate a requested modification when it is able to do so with the normal work force assigned to complete such an order within normal business hours. Charges for access service order modification will apply as set forth below, on a per occurrence basis.

Any increase in the number of Special Access Service Channels, Switched Access Service lines, trunks, transport facilities, Out of Band Signaling connections or any change in engineering or functionality of a service will be treated as a new ASR with a new Service Date Interval.

1) Service Commencement Date Charges

ASR service dates for the installation of new services or rearrangement of existing services may be changed, but the new service date may not exceed the original Service commencement Date by more than 30 calendar days. when, for any reason, the Customer indicated that service cannot be accepted for a period not to exceed 30 calendar days, and the Company accordingly delays the start of service, a Service Change Charge will apply. In addition, when the Customer submits a request for a Service Date Change that is less than five business days from the date of notification by the Customer, a Service Date charge and an Expedite Charge will apply. No Expedited Charge will apply if the Customer requests a Service Date Change that is more than 5 business days from the date of request by the Customer but earlier than the original requested Service Commencement Date.

(N)

9.0 ACCESS SERVICE (cont'd)**9.5 Ordering Options for Switched and Special Access Service (cont'd)****9.5.2 Access Order (cont'd)****B) Access Service Request Modifications (cont'd)****1) Service Commencement Date Charges (cont'd)**

If the Customer requested service date is more than 30 calendar days after the original service date, the order will be cancelled by the Company on the 31st day. Appropriate cancellation charges will be applied. If the Customer still requires the service, the Customer must place a new ASR with the Company.

The Service Date Change Charge will apply on a per order, per occurrence basis for each service date changed. The applicable charges are set forth in Section 9.8.3 (B)(1).

2) Design Change Charge

The Customer may request a Design Change to the service ordered. A Design Change is any change to an ASR which requires Engineering Review. An Engineering Review is a review by Company personnel of the service ordered and the requested changes to determine what change(s) in the design, if any, are necessary to meet the Customer's request.

Design Changes include such changes as the addition or deletion of optional features or functions, a change in the type of Transport Termination (Switched Access only) or type of Channel interface. Any other changes are not considered Design Changes for purpose of this subsection and will require issuance of a new ASR and the cancellation of the original ASR with appropriate cancellation charges applied.

The Design Change Charge will apply on a per order, per occurrence basis, for each order requiring a Design Change. the applicable charges, as set forth in Section 9.8.3(B)(2) following, are in addition to any Service Date Change charges that may apply.

(N)

(N)

9.0 ACCESS SERVICE (cont'd)

(N)

9.5 Ordering Options for Switched and Special Access Service (cont'd)**9.5.2 Access Order (cont'd)****B) Access Service Request Modifications (cont'd)****3) Expedited Order Charge**

When placing an Access Order for service(s) for which a Standard Interval exists, a Customer may request a Service Commencement date that is earlier than the Standard Interval Service Date, in which case an Expedite Charge will apply. The Expedite Charge will not apply if the new Service Commencement Date is more than five days from the date of the request to the Company of the expedited order request. the request for an earlier service date may be received from the Customer prior to the service date. The Company has the exclusive right to accept or deny the Expedite Order request. However if, upon reviewing availability of equipment and scheduled work load, the Company agrees to provide service on an expedited basis and the Customer accepts the Company's proposal, an Expedite Charge will apply.

If the Company is subsequently unable to meet an agreed upon expedited service date, then the Expedite Charge will not apply.

In the event the Company provides service on an expedited basis on the Customer's request, and the Customer delays service or is not ready for delivery of service at the time of installation, a Service Date Change Charge will apply in addition to the Expedite Charge.

In the event that the Customer cancels an expedite request, the Expedite Charge will be added to any applicable Cancellation Charge specified herein.

In the event that the Customer requests a Service Date Change after the Company has received the original expedite request, the Expedite Charge will still apply.

An Expedite Charge will not be applied to orders expedited for Company reasons.

If costs other than additional administrative expenses are to be incurred when the Access Order is expedited, the regulations and charges for Special Construction as set forth in this tariff will apply.

the Expedited Order Charge will apply on a per order, per occurrence basis, as specified in Section 9.8.3(B)(3) following.

(N)

9.0 ACCESS SERVICE (cont'd)

(N)

9.5 Ordering Options for Switched and Special Access Service (cont'd)**9.5.2 Access Order** (cont'd)**C) Cancellation of an Access Service Request**

A Customer may cancel an ASR for the installation of Switching Access Service at any time prior to notification by the Company that service is available for the Customer's use. The cancellation date is the date the Company receives written or verbal notice from the Customer that the order is to be cancelled. The verbal notice must be followed by written conformation within 10 days. A Customer may negotiate an extension of service date of an ASR for installation of new services or rearrangement of existing service, in which case a Service Date Change Charge will apply. However, the new service date cannot exceed the originally established service date by more than 30 calendar days. On the 31st day beyond the original service date, the ASR will be cancelled and the appropriate Cancellation Charge will be applied.

Except as stated herein, Cancellation Charges will apply as specified in Section 9.3.3(C) following.

If the cancellation occurs prior to the Company's receiving the ASR, no charges shall apply.

A Customer may cancel an ASR for the installation of Special Access Service without incurring a charge at any time prior to the acceptance of a Negotiated Interval Service Date by the Customer. Cancellation Charges will apply for Special Access Service if the Customer cancels more than 48 hours after the Application Date. Cancellation Charges for Expedited Orders will be applied for any order cancelled from the Application Date forward.

If the company misses a service date for a Standard or Negotiated interval Access Order by more than 30 days due to circumstances such as acts of God, governmental requirements, work stoppages and civil commotions, the Company shall not be liable for such delay and the Customer may cancel the ASR without incurring cancellation charges.

(N)

9.0 ACCESS SERVICE (cont'd)

(N)

9.5 Ordering Options for Switched and Special Access Service (cont'd)9.5.2 Access Order (cont'd)D) Minimum Period of Service

The minimum period for which Access Service is provided and for which charges are applicable is one month.

- 1) The following changes will be treated as a discontinuance of the existing service and a request for installation of a new service. All associated Non-Recurring Charges will apply for the new service, and a new minimum period will be established:
 - a) A change in the identity of the Customer of record;
 - b) A move by the Customer to a different building;
 - c) A change in type of service;
 - d) A change in Switched Access Service Interface (i.e., DS1 or DS3);
 - e) A change in Switched Access Service Traffic Type;
 - f) A change in type of Special Access Service Channel Termination;
 - g) A change from 2-point to multi-point Special Access Service.
- 2) When Access Service is disconnected prior to the expiration of the minimum period, charges are applicable for the balance of the minimum period. The Minimum Period Charge for monthly billed services will be determined as follows:
 - a) For Switched Access Service, the charge for a month or fraction thereof is the applicable minimum monthly charge for the capacity made available to the Customer.
 - b) For Special Access Service facilities, the charge for a month or fraction thereof is the applicable monthly charge for the service as set forth in this tariff.
 - c) All applicable Non-Recurring Charges for the service will be billed in addition to the Minimum Period Charge.

(N)

9.0 ACCESS SERVICE (cont'd)

(N)

9.6 Special Access**9.6.1 General**

Network Services consist of any of the services offered thereunder, either individually or in combination. Each service is offered independently of all others.

9.6.2 Transmission Service

A) Transmission Service is offered via the Company's facilities for the transmission of one-way and two-way communications.

B) Digital channels over the Company's Network are furnished for full-duplex transmission of digital signals at operating speeds as follows:

64 Kbps	(DS-0)
56 Kbps	(DS-OD)
19.2 Kbps	
9.6 Kbps	
4.8 Kbps	
2.4 Kbps	
1.544 Mbps	(DS-1)
44.736 Mbps	(DS-3)

Digital channels operating at speeds other than those listed above may be provided at the Company's option on an Individual Case Basis (ICB). The rates for the operating speeds outlined above are described in Section 9.6.2.

C) Digital Channels furnished by the Company at 1.544 Mbps, interconnections to such channels and equipment's interfacing to such channels shall meet the following characteristics:

Line Rate: 1.544 Mbps + 130 ppm

Line Code 1: Bipolar Alternate Mark Inversion (AMI)

Line Code 2: Bipolar 8 zero substitution (B8ZS)

Line Impedance: 100 ohms +/- 5% balanced

Jitter The multiplexer will add not more than 0.3 time slot of rms Jitter to a DS1 signal when looped at the DS-3 point.

(N)

9.0 **ACCESS SERVICE** (cont'd)

(N)

9.6 **Special Access** (cont'd)9.6.2 **Transmission Service** (cont'd)

- D) Digital channels furnished by the Company at 44.736 Mbps, interconnection to such channels shall meet the following technical characteristics:

Line Rate: 44.736 Mbps + 20 ppm

Line Code: Bipolar with 3 zero substitution (B3ZS)

Line Impedance: 75 ohms +/- 5% unbalanced

(N)

9.0 ACCESS SERVICE (cont'd)

(N)

9.7 Switched Access Service**9.7.1 General**

Switched Access Service, which is available to Customers for their use in furnishing their services to End Users, provides a two-point communications path between a Customer's Premises and an End User's Premises. It provides for the use of common terminating, switching and transport facilities. Switched Access Service provides the ability to originate calls from an End User's Premises location to a Customer's Premises.

Rates and charges are set forth in Section 9.8.3 following. The application of rates for Switched Access Service is described in Section 9.8.3(D) following.

9.7.2 Provision and Description of Switched Access Service Agreements

Switched Access Service is provided in the following service type(s):

A) Feature Group D (FGD) Access

FGD Access, which is available to all customer, provides trunk-side access to Company Local Switching Center switches, with an associated uniform 101XXX Access Code for the Customer's use in originating and terminating communications. Basic FGD service will be provided with Multi-Frequency In Band Signaling). In addition, conventional Signaling for Direct Carrier Trunk Groups is available at the Customer's option. End Users of the Customer's service may also originate calls to certain FGD Access Customers without dialing the 101XXX Access Code if the End User is presubscribed, as described herein.

The Access Code for FGD switching is a uniform Access Code of the form 101XXX. A single Access Code will be the assigned number of all FGD access provided to the Customer by the Company. No Access Code is required for calls to a customer over FGD Switched Access Service if the End User's telephone Exchange service is arranged for presubscription to that Customer, as set forth herein.

Where no Access Code is required, the number dialed by the Customer's End User shall be a seven or ten digit number for calls in the North American Numbering Plan (NANP), except for 00-dialed calls which are routed to the predesignated Customer. For international calls outside the NANP, a seven to twelve digit number may be dialed. The form of the numbers dialed by the Customer's End User is NXX-XXXX, 0 OR 1+ NXX-XXXX, NPA + NXX-XXXX, 0 OR 1+ NPA + NXX-XXXX, and when the local Switching Center is equipped for International Direct Distance Dialing (IDDD), 01+CC+NN or 011 +CC + NN.

When the 10XXX Access Code is used, FGD switching also provides for dialing the digit 0 for access to the Customer's operator, 911 for access to the Company's emergency service, or the end of dialing digit (#) for cut-through access to the Customer's Premises.

(N)

9.0 **ACCESS SERVICE** (cont'd)**9.7** **Switched Access Service** (cont'd)9.7.2 **Provision and Description of Switched Access Service Agreements** (cont'd)A) **Feature Group D (FGD) Access** (cont'd)

In addition, End Users may originate calls by dialing the 950-XXXX Access Code specific to a particular Interchange Carrier, provided that the Interchange Carrier has subscribed to the Company's Feature Group D with 950 Access Common Switching Optional Feature. If the End User is presubscribed to that Interexchange Carrier, no Access Code is necessary.

B) **Manner of Provision**

Trunks used for Switched Access Service may be configured for one-way (either originating only or terminating only) or for two-way directionality. It is the Customer's responsibility to order a sufficient number of trunks of each type in order to meet its desired grade of service objective. At the Customer's request, the Company will assist the Customer in sizing Switched Access Trunk groups.

C) **Rate Categories**

The following rate categories apply to Switched Access Service:

- a) Direct Connect
 - b) Tandem Connect
 - c) 800 Data Base Access Service
 - d) Optional Features
- 1) Except as stated as follows, Tandem Connect Service is provided in conjunction with a tandem provider serving the area. Charges are computed in accordance with Section 9.4.5(B)(6) preceding (Ordering, Rating, and Billing of Access Services Where More Than One Exchange Telephone Company is involved).

9.0 **ACCESS SERVICE** (cont'd)**9.7** **Switched Access Service** (cont'd)9.7.2 **Provision and Description of Switched Access Service Agreements** (cont'd)C) **Rate Categories** (cont'd)

1) (cont'd)

a) **Direct Connect**

The Company will provide Direct connect, between the Customer's Premises and the Company's Local Switching Center switch(es). This transmission path is dedicated to the use of a single Customer. DS1, DS3, or higher facilities are available for Direct Connect Service. A DS1 facility is capable of transmitting electrical signals at a nominal 1.544 Mbps, with the capability to channelize up to 24 voice frequency transmission paths. A DS3 facility is capable of transmitting electrical signals at a nominal 44.736 Mbps, with the capability to channelize up to 672 simultaneous voice-frequency transmission paths. This Direct Connect rate category is comprised of a monthly Entrance Facilities charge and a per minute of use End Office switching charge as specified in Section 9.8.3(C)(4)(b) following.

b) **Tandem Connect**

Tandem Connect consists of circuits from the point of interconnection with Customer's tandem provider to the Company's Local Switching Center. this Tandem Connect rate category is comprised of a Minutes of Use (MOU) based Local Switching and tandem switched transport charges.

c) **800 Database Access Service**

800 Database Access Service is a service offering utilizing originating Trunk side Switched Access Service. When an 800+NXX+XXXX call is originated by an End User, the Company will perform Customer Identification based on screening of the full ten-digits of the 800 number to determine the Customer location to which the call is routed.

The 800 Database charge, which consists of a single, fixed rate element, applies on a per query basis.

(N)

(N)

9.0 **ACCESS SERVICE** (cont'd)**9.7** **Switched Access Service** (cont'd)9.7.2 Provision and Description of Switched Access Service Agreements (cont'd)C) Rate Categories (cont'd)

1) (cont'd)

d) Switched Access Service Optional Featuresi) Nonchargeable Optional Features

Where transmission facilities permit, the Company will, at the option of the Customer, provide the following nonchargeable optional feature, in association with Switched Access Service.

Aa) Supervisory Signaling

ii) Chargeable Optional Features

Where transmission facilities permit, the Company will, at the option of the Customer, provide the following chargeable optional features, as described in Section 9.7.5(B) following, in association with Switched Access Service.

Aa) 800 Database Access Service Query

(N)

(N)

9.0 **ACCESS SERVICE** (cont'd)**9.7** **Switched Access Service** (cont'd)9.7.2 Provision and Description of Switched Access Service Agreements (cont'd)C) Rate Categories (cont'd)

1) (cont'd)

d) Switched Access Service Optional Features (cont'd)iii) Feature Group D Optional Features

Following are the various optional features that are available in lieu of, or in addition to, the standard features provided with Feature Group D. Optional features are provided as Common Switching Optional Features as described in Section 9.7.5(B)(1) following.

Aa) Common Switching Optional Features

I) Alternate Traffic Routing

II) Automatic Number Identification (ANI)

III) Cut-Through

IV) Service Class Routing

V) Feature Group D with 950 Access

VI) Called Directory Number Delivery

VII) Flexible Automatic Number Identification Delivery

(N)

(N)

9.0 **ACCESS SERVICE** (cont'd)

(N)

9.7 **Switched Access Service** (cont'd)9.7.2 Provision and Description of Switched Access Service Agreements (cont'd)D) Billing Validation Service

The Company shall arrange to have its billing validation data stored in one of the existing Line Information Databases (LIDB). It will be the responsibility of the Customer to identify this database through established industry procedures and to query the billing validation data in the LIDB. Based on the received query information, the LIDB will respond with an SS7 formatted confirmation of validity or denial for the requested billing option. Access to LIDB provides Customers with potential toll fraud detection.

The LIDB will contain a record for every working line number and Billed Number Group served by the Company.

The Company will update the LIDB information on a daily basis.

LIDB service is provided on an on-line, call-by-call basis. Company data accessed from the LIDB shall remain the sole property of the Company and may not be stored or reproduced by the customer for any reason.

The Company will have procedures in place to deactivate billing validation data in the event that it is being used fraudulently.

E) Design Layout Report

At the request of the Customer, the Company will provide to the Customer the makeup of the facilities and services provided from the Customer's Premises to the first point of switching. This information will be provided in the form of a Design Layout Report. The Design Layout Report will be provided to the Customer at no charge.

F) Acceptance Testing

At no additional charge, the Company will at the Customer's request, cooperatively test, at the time of installation, the following parameters: loss, C-notched noise, C-message noise, 3-tons slope, d.c. continuity and operational signaling.

G) Ordering Options and Conditions

Access Service is ordered under the Access Order provisions set forth in Section 9.5.2 preceding. Also included in that section are other charges which may be associated with ordering Switched Access Service. (N)

9.0 **ACCESS SERVICE** (cont'd)

(N)

9.7 **Switched Access Service** (cont'd)9.7.2 Provision and Description of Switched Access Service Agreements (cont'd)H) Competitive Pricing Arrangements

Competitive pricing arrangements for Local Transport - Entrance Facilities and Local Transport - Direct Trunked Transport can be furnished to meet the communications needs of specific Customers on a case-by-case basis under individual contracts. The competitive pricing arrangement contracts, once executed, will be filed with the Public Utilities Commission.

9.7.3 Obligations of the Company

In addition to the obligations of the Company set forth in other sections of this tariff, the Company has certain other obligations concerning the provision of Switched Access Service. These obligations are as follows:

A) Network Management

The Company will administer its Network to insure the provision of acceptable service levels to all telecommunications users of the Company's Network Services. Generally, service levels are considered acceptable only when both End Users and Customers are able to establish connections with little or no delay encountered within the Company Network. The Company reserves the right to apply protective controls, (i.e., those actions, such as call gapping, which selectively cancel the completion of traffic), over an traffic carried over its Network, including that associated with a Customer's Switched Access Service. Generally, such protective measures would only be taken as a result of occurrences such as failure or overload of Company or Customer' facilities, natural disasters, mass calling or national security demands. The Customer will notify the Company of anticipated peaked services as stated below. Based on the information provided, the Company will work cooperatively with the customer to determine the appropriate level of control. In the event that the protective controls applied by the Company result in the complete loss of service by the Customer, the Customer will be granted a credit allowance for service interruption as set forth in Section 9.4.6 preceding.

When a Customer uses the Company's facilities to offer services for which a substantial call volume or peaked service is expected during a short period of time, the Customer must notify the Company at least 24 hours in advance of each peak period. For events scheduled during weekends or holidays, the Company must be notified no later than 5:00 p.m. local time the prior business day. Notification should include the nature, time, duration, and frequency of the event, an estimated call volume, and the NPA NXX and line number(s) to be used. On the basis of the information provided, the Company may invoke network management controls if required to reduce the probability of excessive Network congestion. The Company will work cooperatively with the Customer to determine the appropriate level of such control. Failure to provide prescribed notification may result in Customer caused Network congestion, which could result in discontinuance of service under Section 9.4.5(E) and/or damages under Section 9.4.1(D) preceding.

(N)

9.0 ACCESS SERVICE (cont'd)

(N)

9.7 Switched Access Service (cont'd)**9.7.4 Obligations of the Customer**

In addition to obligations specified elsewhere in this tariff, the Customer has certain specific obligations pertaining to the use of Switched Access Service as follows:

A) Report Requirements

When a Customer orders Switched Access Service for both interstate and intrastate use, the Customer is responsible for providing Jurisdictional Reports as set forth in Section 9.4.3(C) preceding. Charges will be apportioned in accordance with those reports. The method to be used for determining the intrastate charges is set forth herein.

B) Supervisory Signaling

The Customer's facilities at the premises of the ordering Customer shall provide the necessary On-Hook, Off-Hook answer and disconnect supervision.

C) Design of Switched Access Services

It is the Customer's responsibility to assure that sufficient Access Services have been ordered to handle its traffic.

9.7.5 Switched Access Optional Features

Following are descriptions of the various optional features that are available in lieu of, or in addition to , the standard features provided with the Feature Groups for Switched Access Service.

A) Nonchargeable Optional Feature**1) Supervisory Signaling**

Where the transmission parameters permit, and where signaling conversion is required by the Customer to meet its signaling capacity, the Customer may order an optional supervisory signaling arrangement in the form of Multi-frequency (MF) Signaling for each transmission path.

(N)

9.0 **ACCESS SERVICE** (cont'd)

(N)

9.7 **Switched Access Service** (cont'd)9.7.5 Switched Access Optional FeaturesB) Chargeable Option Features1) 800 Database Access Service

The Customer will be charged a per query based on a query of the 800-NXX-XXXX dialed and/or delivered to the Customer in conjunction with 800 Data Base Access Service.

C) Feature Group D Optional Features1) Alternate Traffic Routing

This option provides the capability of directing originating traffic from a Local Switching Center to a direct access Trunk group, with additional traffic overflowing to the access tandem Trunk Group and then to a Customer designated Premises. Multiple Customer Premises Alternate Routing is available where originating traffic from a Local Switching Center is directed via a Trunk group to a Customer designated Premises until that group is fully loaded, and then additional originating traffic from the same Local Switching Center or access tandem is delivered via a different Trunk group to a second Customer designated Premise. The Customer shall specify the last Trunk CCS desired for the high use group.

2) Automatic Number Identification (ANI)

This option provides the automatic in-band transmission signaling of a seven or ten digit number and information digits to the Customer's Premises for calls originating in the LATA for the identification of the calling station. the ANI feature is a Local Switching Center software function which is associated on a call-by-call basis with:

- a) all individual transmission paths in a Trunk group routed directly between a Local Switching Center and a Customer's Premises; or where technically feasible;
- b) all individual transmission paths in a Trunk group between a Local Switching Center and an Access Tandem, and a trunk group between a Access Tandem and a Customer's Premises.

(N)

9.0 **ACCESS SERVICE** (cont'd)**9.7** **Switched Access Service** (cont'd)9.7.5 **Switched Access Optional Features** (cont'd)C) **Feature Group D Optional Features** (cont'd)3) **Cut Through**

This option allows End Users of the Customer to reach the Customer's Premises by using the end of dialing digit (#) at the end of the dialing sequence. The Company will not record any other dialed digits on these calls.

4) **Service Class Routing**

This option provides the capability of directing originating traffic from a Local Switching Center to a Trunk group to a Customer designated Premises, based on the line class of service and service prefix indicator. A domestic Interexchange Carrier may not order more than four different routes per Local Switching Center or Access Tandem. An international Interexchange Carrier may order up to four additional routes.

5) **Feature Group D with 950 Access**

This option provides for the routing of originating calls, dialed using a 9501XXX Access Code, to the FGD Customer using FGD signaling protocols and technical specifications. The Customer is responsible for distinguishing between standard FGD calls and 950-dialed calls delivered over the same trunks.

6) **Called Directory Number Delivery**

This option provides the customer with the telephone number to which the call was directed. The seven or ten digit number is provided as part of the in-band transmission and MF signaling. The Called Directory Number Delivery feature is associated on a call-by-call basis with all individual transmission paths in a Trunk group routed from an Access Tandem or the originating Local Switching Center. This option is available except when FGD is provided with 950 access or Cut-Through features

(N)

(N)

9.0 **ACCESS SERVICE** (cont'd)

(N)

9.7 **Switched Access Service** (cont'd)9.7.5 Switched Access Optional Features (cont'd)C) Feature Group D Optional Features (cont'd)7) Flexible Automatic Number Identification Delivery

This feature is a network enhancement to ANI. The feature is available on inbound signaling. Flexible ANI will provide additional values for Information Indicator (II) digits that are associated with various classes of service not associated with the standard ANI digits. This feature may only be used in conjunction with ANI. The following Information Indicator codes are available:

- A) Confinement/Detention Facility
- B) Outward Wide Area Telecommunications Service
- C) Cellular Service
- D) Private Pay Station
- E) Access for Private Virtual Networks

(N)

9.0 **ACCESS SERVICE** (cont'd)

(N)

9.8 **Rates and Charges**9.8.1 **Special Construction**

A) Rates and Charges will be based on the costs incurred by the Company and may include:

- 1) nonrecurring type charges
- 2) recurring type charges
- 3) termination charges
- 4) a combination thereof

B) **Basis for Cost Computation**

The cost referred to in 9.8.1 may include one or more of the following items to the extent that they are applicable.

- a) Cost installed of the facilities to be provided, including estimated costs for the rearrangement of existing. Cost installed includes the cost of:
 - i) equipment and materials provided or used;
 - ii) engineering, labor and supervision;
 - iii) transportation; and
 - iv) rights-of-way
- b) cost of maintenance;
- c) depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage;
- d) administration, taxes and uncollectable revenue on the basis of reasonable average costs for these items;
- e) license preparation, processing and related fees;
- f) tariff preparation, processing and related fees;

(N)

9.0 **ACCESS SERVICE** (cont'd)

(N)

9.8 **Rates and Charges** (cont'd)9.8.1 **Special Construction** (cont'd)B) **Basis for Cost Computation** (cont'd)

- g) any other identifiable costs related to the facilities provided; or
- h) an amount for return and contingencies.

D) **Termination Liability**

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of the Customer.

- 1) The termination liability period is the estimated service life of the facilities provided.
- 2) The amount of the maximum termination liability is equal to the estimated amounts for:
 - a) cost installed of the facilities provided including estimated costs for rearrangements of existing facilities and/or construction of new facilities as appropriate, less net salvage. Cost installed including the cost of:
 - i) equipment and materials provided or used;
 - ii) engineering, labor and supervision;
 - iii) transportation; and
 - iv) rights-of-way;
 - b) license preparation, processing and related fees;
 - c) tariff preparation, processing and related fees;
 - d) cost of removal and restoration, where appropriate; and
 - e) any other identifiable costs related to the specially constructed or rearranged facilities.

(N)

9.0 **ACCESS SERVICE** (cont'd)**9.8** **Rates and Charges** (cont'd)9.8.2 **Special Access Service**

The applicable termination liability charge is based on the normal method for calculating the unpaid balance of a term obligation.

A) **General**

Rates are composed of three elements which may apply to a Customer's service, depending upon the specific service requested and its location.

- 1) The Channel termination rate element provides for the termination of the communications path at the Customer designated location. One channel termination charge applies for each Customer designated location at which a channel is terminated.
- 2) The channel mileage rate element is determined by the Vertical and Horizontal Coordinated ("V&H") method, as set forth in the National Exchange Company Associated Tariff, F.C.C. No. 4.
- 3) Optional Features for which charges are applied only include multiplexing.

B) **Voice Grade Service**

There are two types of Voice Grade Services. the service is compatible with either 2-wire ground start and loop start equipment or 4-wire E/M signaling equipment. 4-wire supports analog data transmission speeds of up to 19.2 Kbps. The rates for Voice Grade channels as described in Section 9.6.2 preceding are as follows:

- 1) This service consists of making Voice Grade capacity available in a 24-hour per day, 7 days per week basis.

ACCESS SERVICE

Communication Options, Inc.
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NEC PUCO Tariff No. 1

New Original Page 319

9.0 ACCESS SERVICE (cont'd)**9.8 Rates and Charges** (cont'd)9.8.2 Special Access Service (cont'd)B) Voice Grade Service (cont'd)2) Voice Grade Service Rates

<u>Channel Termination per point of termination</u>	<u>RECURRING PER MONTH</u>	
	Min	Max
- 2 wire voice/analog data	\$10.00	\$40.00
- 4 wire voice/analog data	\$10.00	\$40.00
Channel mileage, per mile	\$0.25	\$3.00
<u>Channel Termination per point of termination</u>	<u>NON RECURRING CHARGE</u>	
	Min	Max
- 2 wire voice/analog data	\$20.00	\$200.00
- subsequent, same location	\$20.00	\$200.00
- 4 wire voice/analog data	\$20.00	\$200.00
- subsequent, same location	\$20.00	\$200.00

(N)

(N)

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NEC PUCO Tariff No. 1

New Original Page 320

9.0 ACCESS SERVICE (cont'd)

(N)

9.8 Rates and Charges (cont'd)9.8.2 Special Access Service (cont'd)C) Digital Data Service

Digital Data Service is provided at transmission rates of 2.4, 4.8, 9.6, 19.2, 56 and 64 Kbps.

- 1) This service consists of making DS-0 capacity available on a 24-hour per day, 7 days per week basis.

2) Digital Data Service Rates

Channel Termination per point of termination	<u>RECURRING PER MONTH</u>	
	Min	Max
2.4 Kbps	\$10.00	\$50.00
4.8 Kbps	\$10.00	\$50.00
9.6 Kbps	\$10.00	\$50.00
19.2 Kbps	\$10.00	\$50.00
56 Kbps	\$10.00	\$50.00
64 Kbps	\$10.00	\$50.00
Channel mileage, per mile		
2.4 Kbps	\$1.00	\$3.00
4.8 Kbps	\$1.00	\$3.00
9.6 Kbps	\$1.00	\$3.00
19.2 Kbps	\$1.00	\$3.00
56 Kbps	\$1.00	\$3.00
64 Kbps	\$1.00	\$3.00

(N)

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NEC PUCO Tariff No. 1

New Original Page 321

9.0 **ACCESS SERVICE** (cont'd)**9.8** **Rates and Charges** (cont'd)9.8.2 Special Access Service (cont'd)C) Digital Data Service (cont'd)2) Digital Data Service Rates (cont'd)

<u>Channel Termination per point of termination</u>	<u>NON RECURRING CHARGE</u>	
	Min	Max
2.4 Kbps - 64 Kbps	\$20.00	\$200.00
2.4 Kbps - 64 Kbps/subsequent same loc	\$20.00	\$200.00

D) DS-1 Service

DS-1 service is a digital transmission facility of 1.544 Mbps with a capacity of up to 24 analog or digital channels. This service supports voice, analog data, digital data and video.

1) This service consists of making DS-1 capacity available 24-hours per day, 7 days per week/

2) DS-1 Rates

<u>Channel Termination per point of termination Subsequent, same location</u>	<u>RECURRING PER MONTH</u>	
	Min	Max
	ICB	ICB
	ICB	ICB
<u>Channel Mileage</u>		
- first mile	ICB	ICB
- each additional mile	ICB	ICB
<u>Optional Features</u>		
- multiplexing, DS-1 to DS-0	ICB	ICB

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(N)

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NEC PUCO Tariff No. 1

New Original Page 322

9.0 ACCESS SERVICE (cont'd)

(N)

9.8 Rates and Charges (cont'd)

9.8.2 Special Access Service (cont'd)

D) DS-1 Service (cont'd)

2) DS-1 Rates (cont'd)

NON RECURRING CHARGES

	Min	Max
<u>Channel Termination</u>		
per point of termination	ICB	ICB
Subsequent, same location	ICB	ICB
<u>Optional Features</u>		
- multiplexing, DS-1 to DS-0	ICB	ICB

(N)

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Issued by: Stephen K. Vogelmeier
President, Communication Options, Inc.
5979 East Livingston Ave., Suite 210
Columbus, Ohio 43232

9.0 ACCESS SERVICE (cont'd)**9.8 Rates and Charges** (cont'd)9.8.2 Special Access Service (cont'd)E) DS-3 Service

DS-3 service is a digital transmission facility of 44.736 Mbps with a capacity of 28 DS-1 channels or 672 Voice, Analog Data or Digital Data Channels.

1) The service consists of making DS-3 capacity available 24-hours per day, 7 days per week.

2) DS-3 RatesRECURRING PER MONTH

	Min	Max
<u>Channel Termination</u>		
per point of termination	ICB	ICB
Subsequent, same location	ICB	ICB

Channel Mileage

- first mile	ICB	ICB
- each additional mile	ICB	ICB

Optional Features

- multiplexing, DS-3 to DS-1	ICB	ICB
------------------------------	-----	-----

NON RECURRING CHARGES

	Min	Max
<u>Channel Termination</u>		
per point of termination	ICB	ICB
Subsequent, same location	ICB	ICB

Optional Features

- multiplexing, DS-1 to DS-0	ICB	ICB
------------------------------	-----	-----

9.0 **ACCESS SERVICE** (cont'd)

(N)

9.8 **Rates and Charges** (cont'd)9.8.2 **Special Access Service** (cont'd)F) **Service Calls**

When a Customer reports trouble to the Company for clearance and no trouble is found in the Company's facilities, the Customer may be responsible for payment of a charge calculated from the time the Company's personnel are dispatched to the Customer Premise until the work is completed.

1)

Service Call Charges

Min

Max

Per hour rate per technician

\$25.00

\$100.00

G) **Individual Case Basis Arrangements**

When a Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be determined on an Individual Case Basis. Specialized rates or charges will be made available to similarly situated Customers on a nondiscriminatory basis and will be filed with the Public Utilities Commission for approval.

(N)

9.0 **ACCESS SERVICE** (cont'd)

(N)

9.8 **Rates and Charges** (cont'd)9.8.3 Switched Access Service

There are three types of rates and charges that apply to Switched Access Service. These are Monthly Recurring Charges, usage rates and Non-Recurring Charges.

a) Monthly Recurring Charges

Monthly Recurring Charges are flat rates for facilities that apply each month or fraction thereof that a specific rate element is provided.

b) Usage Rates

Usage rates are rates that are applied on a per access minute or per query basis. Usage rates are accumulated over a monthly period.

c) Non-Recurring Charges

Non-Recurring charges are one time charges that apply for a specific work activity (i.e., installation of new service or change to an existing service).

i) Installation of Service

Non-Recurring charges apply to each Switched Access Service installed. The charge is applied per line or trunk.

A) Application of Rates1) Direct Connect

The Direct Connect rate is assessed based on the total of the monthly Entrance Facilities charge and the monthly usage charge. The monthly entrance facilities charge consists of a fixed or per termination rate based on the type of the facilities (e.g., DS1 or DS3) on a per mile rate.

2) Tandem Connect

The Tandem Connect rate is assessed based on the monthly per minute usage charges for Local Switching and Tandem Switched Transport.

(N)

9.0 **ACCESS SERVICE** (cont'd)

(N)

9.8 **Rates and Charges** (cont'd)9.8.3 Switched Access Service (cont'd)A) Application of Rates (cont'd)3) 800 Number Translation Charge

The 800 Number Translation charge applies for the translation of a specific 800 number to a ten digit telephone number on a per query basis.

B) Billing of Access Minutes

When recording originating calls over FGD, usage measurement begins when the first supervisory signal (i.e. wink, ground, loop) is forwarded from the Customer's facilities. The measurement of originating call usage over FGD ends when the originating FGD entry switch receives disconnect supervision from either the originating End User's Local Switching Center (indicating that the originating End User has disconnected), or the Customer's facilities, whichever is recognized first by the entry switch.

For terminating calls over FGD with multi-frequency address signaling, the measurement of access minutes begins when a seizure signal is received from the Carrier's Trunk group at the Point of Presence within the LATA. The measurement of terminating call usage over FGD ends when a disconnect signal is received, indicating that either the originating or terminating user has disconnected.

C) Rates and Charges1) Service Implementationa) Installation Charge (Per End)

DS1	ICB
DS3	ICB

(N)

ACCESS SERVICE

Communication Options, Inc.
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NEC PUCO Tariff No. 1

New Original Page 327

9.0 **ACCESS SERVICE** (cont'd)

(N)

9.8 **Rates and Charges** (cont'd)

9.8.3 Switched Access Service (cont'd)

C) Rates and Charges (cont'd)

2) Change Charges (Per Order)

		<u>Per Occurrence</u>	
		Min.	Max.
a)	Service Date	\$35.00	\$100.00
b)	Design Change	\$50.00	\$100.00
c)	Expedite Charge	\$50.00	\$300.00

3) Cancellation Charges (Per Order)

Min.	Max.
\$50.00	\$300.00

(N)

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ACCESS SERVICE

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NEC PUCO Tariff No. 1

New Original Page 328

9.0 **ACCESS SERVICE** (cont'd)

(N)

9.8 **Rates and Charges** (cont'd)9.8.3 Switched Access Service (cont'd)C) Rates and Charges (cont'd)4) Switched Accessa) Entrance Facility Chargei) Per DS1

The rates and charges for DS1 Entrance Facilities are the charges set forth in the Company's DS1 Special Access Service as specified in Section 9.8.2(D) preceding.

ii) Per DS3

The rates and charges for DS3 Entrance Facilities are the charges set forth for the Company's DS3 Special Access Service as specified in Section 9.8.2(E) preceding.

b) Carrier Common Line Access Chargeii) Tandem Switching

<u>Per Access Minute</u> <u>Originating/Terminating</u>	
Min.	Max.
\$0.000000	\$0.0001780

c) Switched Access Chargei) Tandem Transport Facility Charge

<u>Per Access Minute</u> <u>Originating/Terminating</u>		<u>Per Fixed Mileage</u> <u>Originating/Terminating</u>	
Min.	Max.	Min.	Max.
\$0.0001	\$0.000044	\$0.0001	\$0..000044

(N)

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ACCESS SERVICE

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NEC PUCO Tariff No. 1

New Original Page 329

9.0 **ACCESS SERVICE** (cont'd)**9.8** **Rates and Charges** (cont'd)9.8.3 Switched Access Service (cont'd)C) Rates and Charges (cont'd)4) Switched Access (cont'd)c) Switched Access Charge (cont'd)ii) Dedicated Trunk Port

<u>Per DS0</u>		<u>Per DS1</u>	
Min.	Max.	Min.	Max.
\$1.00	\$10.00	\$10.00	\$100.00

d) End Office Local Switching ChargeInterstate Per Access Minute Originating/Terminating

Min.	Max.
\$0.000100	\$0.025000

Intrastate Per Access Minute Originating/Terminating

Min	Max
\$0.000100	\$0.0051540

5) Chargeable Optional Featuresa) 800 Data Base Access Service Basic QueryPer Query

Min.	Max.
\$0.000100	\$0.006741

6) Nonchargeable Optional Features

	Min.	Max.
Supervisory Signaling	\$0.000000	\$0.000000

(N)

(N)

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ACCESS SERVICE

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NEC PUCO Tariff No. 1

New Original Page 330

9.0 ACCESS SERVICE (cont'd)

(N)

9.8 Rates and Charges (cont'd)9.8.3 Switched Access Service (cont'd)C) Rates and Charges (cont'd)7) Feature Group D Optional Features

a) <u>Common Switching Optional Feature</u>	<u>Min.</u>	<u>Max.</u>
Alternate Traffic Routing	\$0.000001	\$0.025000
Automatic Number Identification	\$0.000001	\$0.025000
Cut-Through	\$0.000001	\$0.025000
Service Class Routing	\$0.000001	\$0.025000
Feature Group D with 950 Access	\$0.000001	\$0.025000
Called Directory Number Delivery	\$0.000001	\$0.025000
Flexible ANI Delivery	\$0.000001	\$0.025000

D) Special Construction1) Basis for Rates and Charges

Rates and charges for Switched Access Special Construction are the same as rates and charges for Special Access Service and are specified in Section 9.8.1(A) and 9.8.1(B) preceding.

9.9 Line Information Data Base (LIDB) Access Service9.9.1) Rates and Charges

	<u>Rate Per Query</u>	
	<u>Min</u>	<u>Max</u>
A) Query Transport	\$0.0001	\$0.0016
B) Query	\$0.0001	\$0.0366

(N)

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9.0 ACCESS SERVICE (cont'd)

(N)

9.9A Miscellaneous Services**9.9A.1 Provision of Access Service Billing Information**

The customers' monthly access service bills will be provided by BDT (Bill Data Tape). Monthly Access service bills are billed on a monthly basis. The rates and charges for the provision of Access Service are listed in Section 9.10(N)(1) following.

9.9A.2 Billing Name and Address**A) Service Description**

Billing Name and Address (BNA) service provides account detail of the Company's customers to interexchange carriers, operator service providers, enhanced service providers, and any other provider of telecommunications services.

B) General

- 1) This service provides the billing name and address of an end user who has an ANI recorded by the customer for telecommunications services rendered to the end user. Such information will allow the customer to bill the end users who have not established a formal relationship with the customer for services rendered.
- 2) Upon acceptance of an order for BNA service, the Company will furnish account detail for each working number submitted. Account detail consists of current data base information including the end user's billing name and billing address.
- 3) Only current information which resides in the Company's data base will be provided. Customers ordering BNA service must accept BNA account detail on an "as is" basis.
- 4) The Company will specify the location where requests for BNA service are to be received, and the format in which the requests are to be provided.

(N)

9.0 **ACCESS SERVICE** (cont'd)

(N)

9.9A **Miscellaneous Services** (cont'd)9.9A.2 Billing Name and Address (cont'd)

B) General

- 5) The subscribing customer must agree that BNA information will not be resold or otherwise provided to any other person, corporation, partnership or entity, other than Customer's authorized billing agent, and that Billing Name and Address shall be used by Customer or Customer's authorized billing agent solely for:

- a) Billing its customers for using Customer's telecommunications services.
- b) Any purpose associated with the equal access requirement of United States v. AT&T, 552 F. Supp. 131 (D.D.C. 1982).
- c) Verification of service orders of new customers, identification of customers who have moved to a new address, fraud prevention, and similar nonmarketing purposes.

For calling card calls and collect and third party billed calls, Billing Name and Address for ANI service is not available on accounts of nonpublished/unlisted end users who, by request to the Company (request may be submitted at any time), have specified that such information not be released.

C) Regulations

- 1) Wherever possible, the Company will provide Billing Name and Address for ANI data no later than (10) business days from the date of receipt of the customer's request. Availability of data may be delayed if errors exist in the request received from the customer.
- 2) In situations where the customer requests more than forty (40) BNA records on a single order, the Company will provide the requested BNA information in a time frame mutually agreed to by the customer and the Company.
- 3) The number of BNA records orders for which charges apply will be accumulated by the Company, and billed to the customer on a monthly basis as set forth in 9.9A.2 (D) following.

- D) The rates and charges for the Billing Name and Address services are listed in Section 9.10(N)(2) following.

(N)

ACCESS SERVICE

Communication Options, Inc.
5979 East Livingston Ave., Suite 210
Columbus, Ohio 43232

NEC PUCO Tariff No. 1

New Original Page 331

9.0 ACCESS SERVICE (cont'd)

(N)

9.10 Price SheetsA) Carrier Common Line Access Service

		<u>Rate Per Access Minute</u>	
		Terminating	Originating
a)	Premium Access	\$0.000000	\$0.000000
b)	Non Premium Access	\$0.000000	\$0.000000

B) Switched Access Service1) Tandem Switching

a) Interstate
Rates for Tandem Switching is inclusive in End Office Switching Rate in Section 9.10(K)(1)

b) Intrastate

		<u>Rate</u> <u>Per Access Minute</u>	<u>Rate</u> <u>Per Fixed Mileage</u>
i)	Local Transport Termination/Tandem	\$0.000244	\$0.000244
		<u>Rate Per Access</u> <u>Minute</u>	
ii)	Tandem Switching	\$0.000178	
iii)	Dedicated Trunk Port	Monthly Rate	
	i) Per DS0	\$4.21	
	ii) Per DS1	\$96.78	
iv)	<u>Nonchargable Optional Features</u>		
	Supervisory Signaling	\$0.00	

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9.0 ACCESS SERVICE (cont'd)

(N)

9.10 Price Sheets (cont'd)B) Switched Access Service (cont'd)1) Tandem Switching (cont'd)

b) Intrastate

v) Feature Group D Optional FeaturesCommon Switching Optional Features

Alternate Traffic Routing	\$0.00
Automatic Number Identification	\$0.00
Cut-Through	\$0.00
Service Class Routing	\$0.00
Feature Group D with 950 Access	\$0.00
Called Directory Number Delivery	\$0.00
Flexible Automatic Number ID Del	\$0.00

C) Service ImplementationInstallation Per End

DS-1	ICB
DS-3	ICB

D) Entrance Facility Charge

Per DS-1	ICB
Per DS-3	ICB

The rates and charges for DS-1 Entrance Facilities are the charges set forth for the Company's DS-1 Special Access Service as specified in Section 9.8.2(D) of this tariff.

The rates and charges for DS-3 Entrance Facilities are the charges set forth for the Company's DS-3 Special Access Service as specified in Section 9.8.2(E) of this tariff.

(N)

9.0 ACCESS SERVICE (cont'd)

(N)

9.10 Price Sheets (cont'd)E) Cancellation Charges

Per Order	\$65.00
-----------	---------

F) Change ChargesPer Order/Per Occurrence

1) Service Date	\$50.00
2) Design Changes	\$100.00
3) Expedite Charge	\$50.00

G) Special Construction1) Basis for Rates and Charges

Rates and charges for Switched Access Special Construction are the same as rates and charges for Special Access Service and are specified in Section 9.8.1(A) and 9.8.1(B) preceding.

H) Voice Grade Service1) Monthly Recurring

Channel Termination

- 2 wire voice/analog data	\$18.00
- 4 wire voice/analog data	\$32.00

Channel Mileage (Per Mile)	\$1.00
----------------------------	--------

2) Non Recurring

- 2 wire voice/analog data	\$175.00
- subsequent, same location	\$125.00
- 4 wire voice/analog data	\$175.00
- subsequent, same location	\$125.00

(N)

9.0 ACCESS SERVICE (cont'd)

(N)

9.10 Price Sheets (cont'd)I) Digital Data Service

Digital Data Service is provided at transmission rates of 2.4, 4.8, 9.6, 56, and 64 Kbps.

This service consists of making DS-0 capacity available on a 24-hour per day, 7 days per week basis.

1) Digital Data Services Rates

<u>Channel Termination Per Point of Termination</u>	<u>Monthly Recurring</u>
2.4 Kbps	\$40.00
4.8 Kbps	\$40.00
9.6 Kbps	\$40.00
19.2 Kbps	\$40.00
56 Kbps	\$40.00
64 Kbps	\$40.00
<u>Channel Mileage, Per Mile</u>	
2.4 Kbps - 64 Kbps	\$1.00
<u>Channel Termination Per Point of Termination</u>	
<u>Non Recurring</u>	
2.4 Kbps - 64 Kbps	\$175.00
- subsequent, same location	\$125.00

J) DS-1 Service

DS-1 service is a digital transmission facility of 1.544 Mbps with a capacity of up to 24 analog or digital channels. This service supports voice, analog data, digital data and video.

This service consists of making DS-1 capacity available 24-hours per day, 7 days per week.

(N)

9.0 ACCESS SERVICE (cont'd)

(N)

9.10 Price Sheets (cont'd)J) DS-1 Service (cont'd)1) DS-1 RatesChannel TerminationMonthly Recurring

per point of termination
- subsequent, same location

ICB
ICB

Channel Mileage, Per Mile

first mile
- each additional mile

ICB
ICB

Optional Features

multiplexing, DS-1 to DS-0

ICB

Channel TerminationNon Recurring

per point of termination
- subsequent, same location

ICB
ICB

Optional Features

multiplexing, DS-1 to DS-0

ICB

(N)

(N)

(N)

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(N)

(N)

9.0 ACCESS SERVICE (cont'd)

(N)

9.11 UNE-P Carrier Access Charges**A) Unbundled Network Element Platform - Sprint Area**

The Company concurs with the description of and rates for Switched Access Service contained in Sprint's Ohio Access Service Tariff approved and on file with the commission.

B) Unbundled Network Element Platform - Verizon Area

The Company concurs with the description of and rates for Switched Access Service contained in Verizon's Ohio Access Service Tariff approved and on file with the commission.

C) Unbundled Network Element Platform - Ameritech Area

The Company concurs with the description of and rates for Switched Access Service contained in Ameritech's Ohio Access Service Tariff approved and on file with the commission.

(N)

EXHIBIT B
July 1, 2008

Case No.: 08-0792-TP-ATA

Proposed revised tariff pages

INTRASTATE COMMUNICATIONS SERVICES TARIFF
REGULATIONS, SCHEDULE OF RATES AND CHARGES
APPLICABLE TO INTRASTATE POINT TO POINT
COMMUNICATIONS SERVICES FURNISHED BY
COMMUNICATION OPTIONS, INC.
WITHIN THE STATE OF OHIO

CASE NUMBER 90-9041-TP-TRF

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TABLE OF CONTENTS

<u>Description</u>	<u>Sheet Number</u>
TABLE OF CONTENTS	1
EXPLANATION OF SYMBOLS	4
APPLICATION OF TARRIFF	5
MAP	6
1.0 DEFINITIONS	7
2.0 REGULATIONS	10
2.1 Undertaking of the Company	10
2.2 Prohibited Uses	17
2.3 Obligations of the Customer	18
2.4 Customer Equipment and Channels	20
2.5 Customer Deposits and Advance Payments	21
2.6 Payment Arrangements	23
2.7 Cancellation for Service Interruption	25
2.8 Cancellation of Service/Termination Liability	25
2.9 Customer Liability for Unauthorized Use of the Network	26
2.10 Use of Customer's Service by Others	27
2.11 Transfers and Assignments	28
2.12 Notices and Communications	28
2.13 Basic Telephone Assistance	28
3.0 APPLICATION OF RATES	30
3.1 Introduction	30
3.2 Usage Based Charges	30
3.3 Rates Based Upon Distance	31
4.0 SERVICE AREAS	32
4.1 AT&T OHIO Exchange Service Areas	32
4.2 AT&T OHIO Exchange Zone Designations	70
4.3 AT&T OHIO Calling Areas	90
4.4 Verizon Exchange Classification	92
4.5 Verizon Exchange Areas	93
4.6 Verizon Exchange Service Areas	95
4.7 Verizon Calling Areas	123
4.8 Embarq Exchange Classifications	125
4.9 Embarq Exchange Areas	126
4.10 Embarq Exchange Service Areas	128
4.11 Embarq Calling Areas	168

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TABLE OF CONTENTS (cont'd)

<u>Description</u>	<u>Sheet Number</u>
5.0 LOCAL EXCHANGE SERVICE	170
5.1 Service Offerings	170
5.2 Standard Residence Line	171
5.3 Standard Business Line	175
5.4 Key System Line	177
5.5 Remote Call Forward	178
5.6 Vacation Status	180
5.7 Directory Assistance	181
5.8 Traditional Operator Service	183
5.9 Message Telecommunications Service	184
5.10 AT&T OHIO Custom Calling Features	185
5.11 Verizon Custom Calling Features	183
5.12 Embarq Custom Calling Features	201
5.13 Main Number Retention	214
5.14 Non Published Service	214
5.15 900/976 Blocking/Unblocking	214
5.16 Vanity Number Service	214
5.17 Service Order and Change Charges	215
5.18 IntraLATA Presubscription	215
5.19 Maintenance Visit Charges	215
5.20 Directory Listing	216
5.21 Emergency Services Calling Plan	216
5.22 Access Recovery Charge	216
6.0 RETAIL PRICE LIST	217
6.1 NEC Retail Price List	217
6.2 Residential Price List	242
6.3 Promotions	243
7.0 END USER ACCESS FEES	244
7.1 Intrastate Access Fee in Embarq Areas of Ohio	244
7.2 Intrastate Access Recovery Charge in Verizon Areas of Ohio	247
7.3 End User Common Line (EUCL) Access	250
7.4 Presubscribed Interexchange Carrier Charges (IPC)	251
7.5 911 Service Charge	251
7.6 Service Provider Number Portability	252
7.7 Rate Regulations	255

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Westerville, Ohio 43081

TABLE OF CONTENTS (cont'd)

<u>Description</u>	<u>Sheet Number</u>
8.0 ACCESS SERVICE TARIFF	257
8.1 Application of Tariff	257
8.2 Explanation of Symbols	257
8.3 Definitions	257
8.4 Regulations	259
8.5 Ordering Options for Switched and Special Access Service	282
8.6 Special Access	289
8.7 Switched Access Service	290
8.8 Rates and Charges	299
8.9 Line Information Data Base (LIDB) Access Service	310
8.10 Miscellaneous Services	310
8.11 Price Sheets	313
8.12 UNE-P Carrier Access Charges	318

EXPLANATION OF SYMBOLS

The following symbols shall be used in this tariff for the purpose indicated below:

- | | |
|---|--|
| C | To signify changed regulation. |
| D | To signify discontinued rate or regulation. |
| I | To signify increased rate. |
| M | To signify a move in the location of text. |
| N | To signify new rate or regulation. |
| R | To signify reduced rate. |
| S | To signify reissued matter. |
| T | To signify a change in text but no change in rate or regulation. |

APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of local intrastate end-user communications services by Communication Options, Inc., to customers within the State of Ohio. Service will be provided only in those areas in which a valid interconnect agreement is in effect.

For Competitive Services, formally offered, pursuant to guidelines 89-563-TP-COI, Communication Options, Inc. has been granted authority to operate in all counties.

For Resale Local Services, COI is authorized to serve all counties in which AT&T Ohio Ohio operates, including the exchange areas as indicated in Section 4.1. Services will be provided only in those areas in which a valid interconnect agreement is in effect, or where purchasing out of approved resale tariffs. A resale agreement is in effect, pursuant to Case No. 97-1342-TP-NAG.

For Resale Local Services, COI is authorized to serve all counties in which Verizon Ohio operates, including the exchange areas as indicated in Section 4.3. Services will be provided only in those areas in which a valid interconnect agreement is in effect, or where purchasing out of approved resale tariffs. A resale agreement is in effect, pursuant to Case No. 97-1556-TP-NAG.

For Resale Local Services, COI is authorized to serve all counties in which Embarq Ohio operates, including the exchange areas as indicated in Section 4.5. Services will be provided only in those areas in which a valid interconnect agreement is in effect, or where purchasing out of approved resale tariffs. A resale agreement is in effect, pursuant to Case No. 97-1456-TP-NAG.

Unbundled Local Services will be provided in the following exchange areas in the 614 area code, as valid interconnect agreements go into effect:

221	222	223	224	225	227	228	229	231	234	235	236	237
238	239	240	241	242	243	244	248	249	251	252	253	257
258	261	262	263	265	267	268	271	272	274	275	276	278
279	281	291	292	293	294	296	297	298	299	325	326	329
337	338	341	351	361	365	370	371	395	414	421	424	429
430	431	433	436	438	442	443	444	445	447	449	451	457
459	460	461	462	463	464	466	469	470	471	475	476	478
479	480	481	486	487	488	491	491	492	497	520	521	523
524	527	529	531	538	539	548	549	560	561	562	563	566
575	577	578	579	580	581	582	621	624	627	628	629	630
631	632	637	639	640	641	644	645	646	647	648	650	651
660	661	665	672	673	677	688	690	691	692	693	717	720
721	722	723	728	730	731	736	751	752	755	759	761	764
766	771	777	780	781	784	785	786	790	791	792	793	794
798	799	821	823	825	833	834	836	837	840	841	842	844
846	847	848	851	853	855	861	863	864	866	868	870	871
875	876	877	878	879	880	881	882	885	888	889	890	891
895	898	899	930	939								

*Approved interconnection agreements in place.

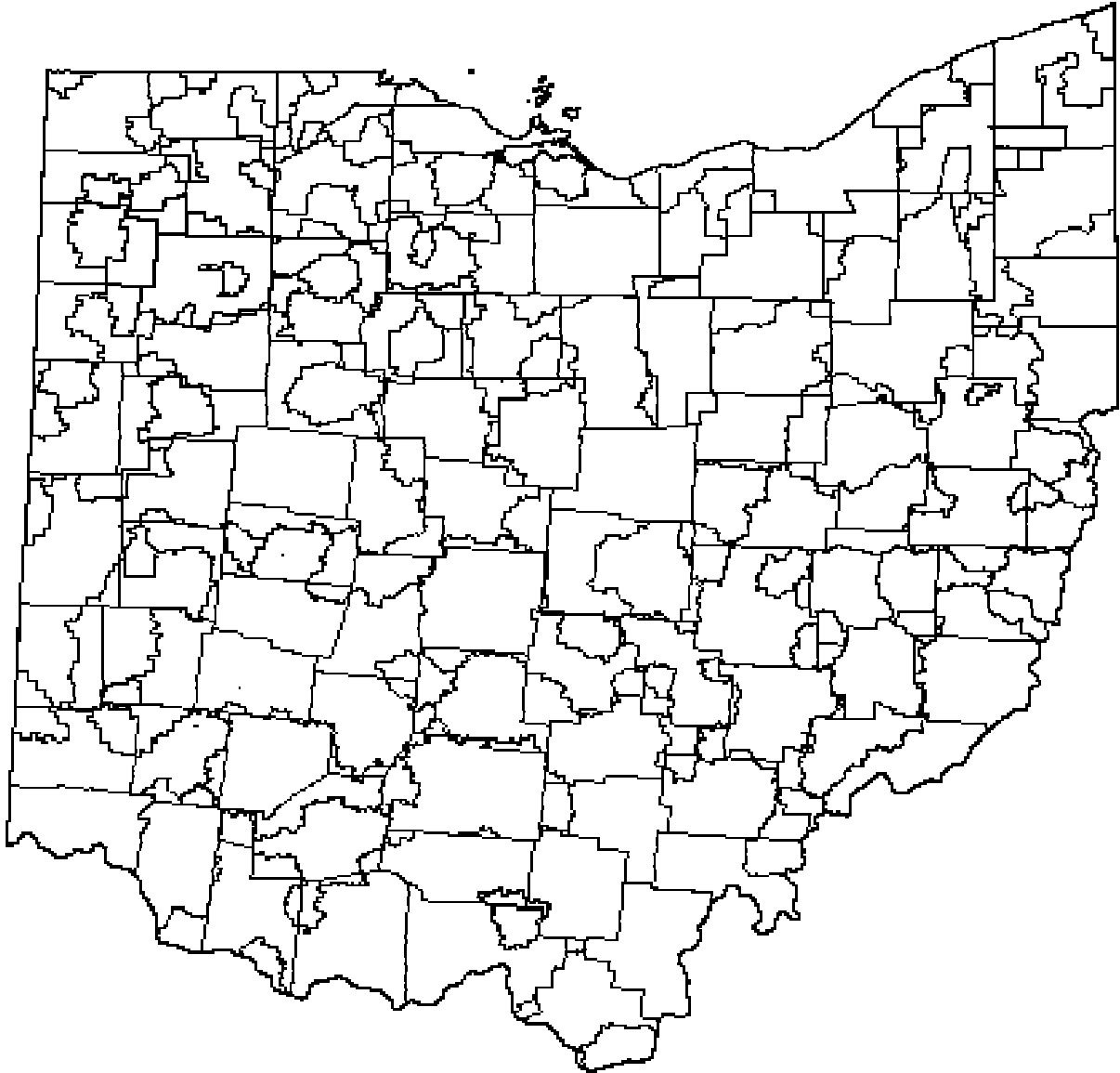
Issued: July 1, 2008

Effective: July 1, 2008

Filed under authority of Order of the Public Utilities Commission of Ohio,
in Case No. 08-0792-TP-ATA

Issued by: Stephen K. Vogelmeier
President, Communication Options, Inc.
921 Eastwind Dr, Suite 104
Westerville, Ohio 43081

SERVICE AREA OF COI (AT&T OHIO, VERIZON, AND EMBARQ)



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Westerville, Ohio 43081

1.0 DEFINITIONS

For the purpose of this tariff, the following definitions will apply:

Access Services: The Company's intrastate telephone services offered pursuant to this tariff.

Access Service Request ("ASR"): The written request for access services executed by the Customer and the Company in the format devised by the Company. The signing of an ASR by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, by the duration of the service is calculated from the Service Commencement Date. Should a Customer use the Company's access service without an executed ASR, the Company will then request the Customer to submit one.

Advance Payment: Part or all of a payment required before the start of service.

Automatic Number Identification ("ANI"): Allows the automatic transmission of a caller's billing account telephone number to a local exchange company, interexchange carrier or a third party subscriber. The primary purpose of ANI is to allow for billing of toll calls.

Bit: The smallest unit of information in the binary system of notation.

COI: Communication Options, Inc., the issuer of this tariff.

Collocation: An arrangement whereby the Company's switching equipment is located in a local exchange Company's central office.

Customer or Subscriber: The person, firm or corporation which orders service and is responsible for the payment of charges and compliance with the Company's regulations.

Deposit: Refers to a cash or equivalent of cash security held as a guarantee for payment of the charges.

Dial Pulse or ("DP"): The pulse type employed by rotary dial station sets.

Dual Tone Multi-Frequency or ("DTMF"): The pulse type employed by tone dial station sets.

Duplex Service: Service which provides for simultaneous transmission in both directions.

End Office: With respect to each NPA-NXX code prefix assigned to the Company, the location of the Company's "end office" for purposes of this tariff shall be the point on interconnection associated with that NPA-NXX code in the Local Exchange Routing Guide ("LERG"), issued by Bellcore.

Exchange Telephone Company or Telephone Company: Denotes any individual, partnership, association, joint-stock company, trust, or corporation authorized by the appropriate regulatory bodies to engage in providing public switched communication service throughout an exchange area, and between exchange areas within the LATA.

Fiber Optic Cable: A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

1.0 DEFINITIONS (cont'd)

Hearing Impaired: Those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.

Kbps: Kilobits per second, denotes thousands of bits per second.

LATA: A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No: 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

Local Interconnection Trunking Service: A local circuit administration point, other than a cross-connect or an information outlet, that provides capability for routing and re-routing circuits.

Mbps: Megabits, denotes millions of bits per second.

Minimum Point of Presence ("MPOP"): The main telephone closet in the Customer's building.

Monthly Recurring Charges: The monthly charges of the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Non-Recurring Charge ("NRC"): the initial charge, usually assessed on a one-time basis, to initiate and establish service.

("NPA"): Numbering plan area of area code.

Off-Net: A means for carrying traffic to or from the Customer's premises, where the Company leases Other Telephone Company's facilities to deliver traffic to Customer location. Off-Net traffic consists of all traffic that is not considered to be On-Net traffic.

On-Net: A means for carrying traffic to or from the Customer's premises, where the Company connects to the MPOP in a Customer building or on a Customer's premises using only Company-owned fiber. On-Net traffic is delivered to Customer exclusively over facilities of the Company.

Other Telephone Company: An Exchange Telephone Company, other than the Company.

Point of Presence ("POP"): Point of Presence.

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment which continue for the agreed upon duration of the service.

Service Commencement Date: The first day following the date on which the Company notified the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

1.0 DEFINITIONS (cont'd)

Service Order: The written request for Network Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Shared: A facility or equipment system or subsystem that can be used simultaneously by several Customers.

Shared Inbound Calls: Refers to calls that are terminated via the Customer's Company-provided local exchange line.

Tandem: A class 4 switch facility to which NPA and NXX codes are subtended.

Traditional Operator Services: Traditional Operator Service are those services provided by the carrier in which the end user has a customer relationship with the carrier, contracts with the customer/end user to provide the services, and the customer/end user pays for the actual processing of the operator assisted calls.

Two Way: A service attribute that includes outward dial capabilities for outbound calls and can also be used to carry inbound calls to a central point for further processing.

Usage Based Charges: Charges for minutes or messages traversing over local exchange facilities.

User or End User: A Customer, Joint User, or any other person authorized by a Customer to use service provided under this tariff.

2.0 REGULATIONS**2.1 Undertaking of the Company****2.1.1 Scope**

All telephone companies are subject to the Public Utilities Commission of Ohio's rules for minimum telephone service standards ("MTSS") found in Chapter 4901:1-5 of the Administrative Code. Telephone company tariffs should inform customers that they have certain rights and responsibilities under the MTSS and that these safeguards can be found in the appendix to rule 4901:1-5-03 of the Ohio Administrative Code. These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

The Company undertakes to furnish communication service pursuant to the terms of this tariff in connection with one-way and/or two-way information transmission originating from points within the State of Ohio, and terminating within a local calling area as defined herein.

2.1.2 Shortage of Equipment or Facilities

- A) The company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- B) The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

2.1.3 Terms and Conditions

- A) Service is provided on the basis of a minimum period of at least six months, 24-hours per day. For the purpose of computing charges in this tariff, a month is considered to have thirty (30) days.
- B) Customers may be required to enter into written service orders which shall contain or reference s specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be reasonable requested by the Company.
- C) Except as otherwise stated in the tariff, at the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party upon thirty (30) days written notice. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the terms of the service order shall survive such termination.

2.0 REGULATIONS (cont'd)**2.1 Undertaking of the Company** (cont'd)**2.1.3 Terms and Conditions** (cont'd)

- D) Service may be terminated upon written notice to the Customer if:
 - 1) the Customer is using the service in violation of this tariff; or
 - 2) the Customer is using the service in violation of the law.
- E) This tariff shall be interpreted and governed by the laws of the State of Ohio without regard for its choice of laws provision.
- F) Any Other Telephone Company may not interfere with the right of any person or entity to obtain service directly from the Company. No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from the Company.
- G) To the extent that either the Company or any Other Telephone Company exercises control over available cable pairs, conduit, duct space, raceways, or other facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other on terms equivalent to those under which the Company makes similar facilities under its control available to its' Customers. At the reasonable request of either party, the Company and the Other Telephone Company shall jointly attempt to obtain from the owner of the property access for the other party to service a person or entity.
- H) The Company hereby reserves its rights to establish service packages specific to a particular Customer. These contracts may or may not be associated with volume and/or term discounts and will be filed with the Public Utilities Commission of Ohio for approval.
- I) Communication Options, Inc. requires residential customers in the state of Ohio to pay the first month's local service plus the Federal Subscriber Line Charge and Intrastate Access Fee (if applicable) in advance of the provisioning of dial tone.
 - 1) Such payment will be applied to the Customer's first invoice with COI.
 - 2) A deposit of \$80.00 may also be required, pursuant to the Minimum Telephone Service Standards codified Section 4901:1-5, not to exceed 230% of the regulated local charges.
 - 3) Installation charges can be broken down and paid in three monthly installments beginning with the first month's invoice.

2.0 REGULATIONS (cont'd)**2.1 Undertaking of the Company** (cont'd)**2.1.3 Terms and Conditions** (cont'd)

I) Communication Options, Inc. requires residential customers... (cont'd)

4) Before a customer receives dial tone they must first pay one of the following ^{/1/}:

SimplePak \$34.95

ValuePak \$44.95

SpeedPak \$59.95

and a Federal Subscriber Line Charge approved by the Federal Communication Commission for the underlying LEC.

and, if applicable, one of the following Intrastate Access Fees:

Verizon areas of Ohio \$1.25

Embarq areas of Ohio \$4.10

^{/1/} For a complete breakdown on the packages see Sections 5.2.3 to 5.2.5 of this tariff

2.1.4 Limitations on Liability

- A) Except as otherwise stated in this section, the liability of the Company for damages arising out of either: (1) the furnishing of its services including, but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representatives, or use of these services or (2) the failure to furnish its service, whether caused by acts or omission, shall be limited to the extension of allowances to the Customer for interruptions in service as set forth in the Minimum Telephone Service Standards as codified Chapter 4901:1-5 of the Ohio Administrative Code.
- B) The Company shall not be liable to a Customer or third party for any direct, indirect, special, incidental, reliance, consequential, exemplary or punitive damages including, but not limited to, loss of revenue or profits, for an reason whatsoever including, but not limited to, any act or omission, failure to perform, delay, interruption, failure to provided any service or any failure in or breakdown of facilities associated with the service.
- C) The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to a credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.

2.0 REGULATIONS (cont'd)**2.1 Undertaking of the Company** (cont'd)**2.1.4 Limitations on Liability** (cont'd)

- D) The Company shall be indemnified and saved harmless by the Customer from and against all loss, liability, damage and expense, including reasonable counsel fees, due to:
- 1) Any act or omission of: (a) the Customer, (b) any other entity furnishing service, equipment or facilities for use in conjunction with services or facilities provided by the Company; or (c) common carriers or warehousemen, except as contracted by the Company;
 - 2) Any delay or failure of performance or equipment due to causes beyond the Company's control including, but not limited to, fires, floods, earthquakes, hurricanes, or other catastrophes; national emergencies, insurrections, riots, wars or other civil commissions; strikes, lockouts, work stoppages or other labor difficulties; criminal actions taken against the Company; unavailability, failure or malfunction of equipment or facilities provided by the Customer or third parties; and any law, order, regulation or other action of any governing authority or agency thereof ;
 - 3) Any unlawful or unauthorized use of the Company's facilities and services;
 - 4) Libel, slander, invasion of privacy or infringement of patents, trade secrets, or copyrights arising from or in connection with the material transmitted by means of Company-provided facilities or services; or by means of the combination of Company-provided facilities or services;
 - 5) Breach in the privacy or security of communications transmitted over the Company's facilities.
 - 6) Changes in any of the facilities, operations or procedures of the Company that render any equipment, facilities or services provided by the Customer obsolete, or require modification or alteration of such equipment, facilities or services, or otherwise affect their use or performance, except where reasonable notice is required by the Company and is not provided to the Customer, in which event the Company's liability is limited as set forth in paragraph (A) of this Subsection 2.1.4.
 - 7) Defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof;
 - 8) Injury to property or injury or death to persons, including claims for payments made under Workers' Compensation law or under any plan for employee disability or death benefits, arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected, or to be connected to the Company's facilities;
 - 9) Any non-completion of calls due to network busy conditions;
 - 10) Any calls not actually attempted to be completed during any period that service is unavailable;

2.0 REGULATIONS (cont'd)**2.1 Undertaking of the Company** (cont'd)**2.1.4 Limitations on Liability** (cont'd)

D) (cont'd)

11) And any other claim resulting from any act or omission of the Customer or patron(s) of the Customer relating to the use of the Company's services or facilities.

E) The Company does not guarantee nor make any warranty with respect to installations provided by it for use in an explosive atmosphere.

F) The Company makes no warranties or representations, EXPRESS OR IMPLIED, either in fact or by operation of law, statutory or otherwise, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.

G) Failure by the Company to assert its rights pursuant to one provision of this tariff does not preclude the Company from asserting its rights under other provisions.

H) Approval of the above tariff language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the Carrier should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

I) Directory Errors

In the absence of gross negligence or willful misconduct, no liability for damages arising from errors or mistakes in or omissions of directory listing, or errors or mistakes in or omissions of listing obtainable from the directory assistance operator, including errors in the reporting thereof, shall attach to the Company. An allowance for errors or mistakes in or omissions of published directory listings or for errors or mistakes in or omissions of listing obtainable from the directory assistance operator shall be, in accordance with the Minimum Telephone Service Standards, a credit of not less than three months local service charges. Such credit shall not apply in cases where the Customer has provided such listing information after the deadline for directory publication.

2.1.5 Notification of Service Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

2.0 REGULATIONS (cont'd)**2.1 Undertaking of the Company** (cont'd)**2.1.6 Provision of Equipment and Facilities**

- A) The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not nor may the Customer permit others to rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- B) The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.
- C) Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the equipment is provided.
- D) Except as otherwise indicated, Customer provided station equipment at the Customer's Premises for use in connection with this service shall be so constructed, maintained and operated as to work satisfactorily with the facilities of the Company.
- E) The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
 - 1) the through transmission of signals by Customer provided equipment or for the quality of, or defects in, such transmission; or
 - 2) the reception of signals by Customer-provided equipment; or
 - 3) network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

2.1.7 Non-routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

2.0 REGULATIONS (cont'd)**2.1 Undertaking of the Company** (cont'd)**2.1.8 Special Construction**

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is construction undertaken:

- A) where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- B) of a type other than that which the Company would normally utilize in the furnishing of its services;
- C) over a route other than that which the Company would normally utilize in the furnishing of its services;
- D) in a quantity greater than that which the Company would normally construct;
- E) on an expedited basis;
- F) on a temporary basis until permanent facilities are available;
- G) involving abnormal costs; or
- H) in advance of its normal construction.

2.1.9 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its partners, agents, contractors or suppliers.

2.1.10 Universal Emergency Telephone Number Service

- A) This tariff does not provide for the inspection or constant monitoring of facilities to discover errors, defects or malfunctions in the service, nor does the Company undertake such responsibility.
- B) 911 information consisting of the names, addresses and telephone numbers of all telephone customers is confidential. The Company will release such information via the Data Management System only after a 911 call has been received, on a call by call basis, only for the purpose of responding to an emergency call in progress.
- C) The 911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, name, and address associated with the originating station location are furnished to the Public Safety Answering Point.

2.0 REGULATIONS (cont'd)**2.1 Undertaking of the Company** (cont'd)**2.1.10 Universal Emergency Telephone Number Service** (cont'd)

- D) After the establishment of service, it is the Public Safety Agency's responsibility to continue to verify the accuracy of and to advise the Company of any changes as they occur in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or municipal and county boundaries, incorporation of new cities or any other similar matter that may affect the routing of 911 calls to the proper Public Safety Answering Point.
- E) The Company assumes no liability for any infringement or invasion of any right of privacy or any person or persons, caused, or claimed to be caused, directly or indirectly by the use of 911 Service. The Public Safety Agency agrees, except where the events, incidents, or eventualities set forth in this sentence are the result of the Company's gross negligence or willful misconduct, to release, indemnify, defend and hold harmless the Company from any and all loss or claims whatsoever, whether suffered, made, instituted, or asserted by the Public Safety Agency or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the customer or others. The Public Safety Agency also agrees to release, indemnify, defend and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion, or use of 911 Service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing 911 Service hereunder, and which arise out of the negligence or other wrongful act of the Public Safety Agency, its user, agencies or municipalities, or the employees or agents of any one of them, or which arise out of the negligence, other than gross negligence or willful misconduct, of the Company, its employees or agents.

2.2 Prohibited Uses

- A) The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- B) The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and the Public Utilities Commission of Ohio's regulations, policies, orders, and decisions.
- C) The Company may block any signals being transmitted over its Network by Customers which cause interference to the Company or other users. Customer shall be relieved of all obligations to make payments for charges relating to any blocked Service and shall indemnify the Company for any claim, judgement or liability resulting from such blockage.

2.0 REGULATIONS (cont'd)**2.2 Prohibited Uses** (cont'd)

- D) A Customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity of the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this tariff will apply.

2.3 Obligations of the Customer**2.3.1 General**

The Customer shall be responsible for:

- A) the payment of all applicable charges pursuant to this tariff;
- B) damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer, or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- C) providing at no charge, as specified from time to time by the Company, any needed equipment, space and power to operate Company facilities and equipment installed on premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- D) obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide Communications Services to the Customer from the cable building entrance or property line to the location of the equipment space described in Section 2.3.1(C). Any and all costs associated with the obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company provided facilities, shall be borne entirely by, or may be charged by the Company to the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service.
- E) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;

2.0 REGULATIONS (cont'd)**2.3 Obligations of the Customer** (cont'd)**2.3.1 General** (cont'd)

- F) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1(D); and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- G) not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities; and
- H) making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.

2.3.2 Liability of the Customer

- A) The Customer will be liable for damages to the facilities of the Company and for all incidental and consequential damages caused by the negligent or intentional acts or omissions if the Customer, its officers, employees, agents, invites, or contractors where such acts or omissions are not the direct result of the Company's negligence or intentional misconduct.
- B) To the extent caused by any negligent or intentional act of the Customer as described in (A), preceding, the Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorney's fees, for (1) any loss, destruction or damage to property of any third party, and (2) any liability incurred by the Company to any third party pursuant to this or any other tariff of the Company, or otherwise, for any interruption of, interference to, or other defect in any service provided by the Company to such third party.
- C) The Customer shall not assert any claim against any other Customer or user of the Company's services for damages resulting in whole or in part from or arising in connection with the furnishing of service under this tariff including, but not limited to, mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations, whether or not such other Customer or user contributed in any way to the occurrence of the damages, unless such damages were caused solely by the negligent or intentional act or omission of the other Customer or user and not by any act or omission of the Company. Nothing in this tariff is intended either to limit or to expand Customer's right to assert any claims against third parties for damages of any nature other than those described in the preceding sentence.

2.0 REGULATIONS (cont'd)**2.4 Customer Equipment and Channels****2.4.1 General**

A user may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A user may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.

2.4.2 Station Equipment

- A) Terminal equipment on the user's premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the user. The user is responsible for the provision of wiring or cable to connect its terminal equipment to the Company MPOP.
- B) The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense, subject to prior Customer approval of the equipment expense.

2.4.3 Interconnection of Facilities

- A) Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communication Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.
- B) Communication Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.
- C) Facilities furnished under this tariff may be connected to customer provided terminal equipment in accordance with the provisions of this tariff. All such terminal equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all User-provided wiring shall be installed and maintained in compliance with those regulations.
- D) Users may interconnect communications facilities that are used in whole or in part for interstate communications to services provided under this tariff only to the extent that the user is an "end user" as defined in Section 69.2(m), Title 47, Code of Federal Regulations (1992 edition).

2.0 REGULATIONS (cont'd)**2.4 Customer Equipment and Channels** (cont'd)**2.4.4 Inspections**

- A) Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2(B) for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
- B) If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

If harm to the Company's network, personnel or services is imminent, the Company reserves the right to shut down Customer's service immediately, with no prior notice required.

2.5 Customer Deposits and Advance Payments**2.5.1 Advance Payments**

To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished, where special construction is involved. The advance payment will not exceed an amount equal to the nonrecurring charges(s) and or (1) month's charges for the service or facilities. In addition, the advance payment may also include an amount equal to the estimated non-recurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. The advance payment will be credited to the Customer's initial bill. Advance payments do not accrue interest. An advance payment may be required in addition to a deposit.

2.0 REGULATIONS (cont'd)**2.5 Customer Deposits and Advance Payments** (cont'd)**2.5.2 Deposits**

- A) To safeguard its interest, the Company may require the Customer to make a deposit to be held as a guarantee for the payment of charges in accordance with Rule 4902:1-17 of the Ohio Administrative Code. A deposit may be required if the customer's financial condition is not acceptable to the Company or is not a matter of general knowledge. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to two (2) month's charges for tariffed services plus 30% of the monthly estimated charge for a specified customer.
 - 1) Pursuant to the Minimum Telephone Service Standards codified Section 4901:1-5, the Company has opted for a statewide deposit amount of \$80.00 for regulated local services.
- B) A deposit may be required in addition to an advance payment.
- C) Upon termination or discontinuance of service, the Company shall promptly apply the Customer's deposit, including interest accrued to date, to the final bill for service. The remainder, if any, in excess of the final bill for service, shall be promptly refunded to the customer. A transfer of service from one premises to another within the service area of the Company shall not be deemed a discontinuance.
- D) Deposits held for 180 days or longer will accrue interest at three percent (3%) per annum as required by Ohio Administrative Code Rule 4901:1-17. Deposits held for less than 180 days will not accrue interest.
- E) After the Customer has paid his bills for service for twelve consecutive months without having had service discontinued for nonpayment of the bill, and without having had more than two occasions on which his bill was not paid by the time specified by regulations in Section 2.6.2 of this Local Exchange Tariff, and the Customer is not then delinquent in the payment of the bill, the Company shall promptly refund the deposit plus interest accrued to date. If the Customer has had service discontinued for nonpayment of the bill, or had more than two such past due bills for such period, the utility shall thereafter review the account every twelve months and shall promptly refund the deposit plus interest accrued to date after the Customer has neither had service discontinued for nonpayment of his bill nor had more than two such past due bills during the twelve consecutive months prior to any review, and the customer is not then delinquent in the payment of the bill.
- F) The Company shall promptly return the deposit plus interest accrued to date at any time upon request, if the Customer's credit has been otherwise established or reestablished in accordance with Rule 4901:1-5-13 of the Ohio Administrative Code.

2.0 REGULATIONS (cont'd)**2.6 Payment Arrangements****2.6.1 Billing and Collection of Charges**

The Customer is responsible for payment of all charges incurred by the Customer or other users for services and facilities furnished to the Customer by the Company.

- A) Non-recurring charges are due and payable 14 days after the date the invoice is mailed to the Customer by the Company.
- B) The Company shall present invoices for recurring charges monthly to the Customer, in advance of the month in which service is provided, and recurring charges shall be due and payable 14 days after the date the invoice is mailed to the Customer by the Company. When billing is based upon Customer usage, usage charges will be billed monthly for the preceding billing period.
- C) When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have thirty (30) days.
- D) Billing of the Customer by the Company will begin on the Service Commencement Date, which is the day on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- E) If any portion of the payment is received by the Company after the date due, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment, then a late payment penalty shall be due to the Company. A late payment charge of 1.5% per month, for bills not paid within 30 days of receipt, is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late payment charges are to be applied without discrimination.

2.0 REGULATIONS (cont'd)**2.6 Payment Arrangements** (cont'd)**2.6.1 Billing and Collection of Changes** (cont'd)

- F) The Customer should notify the Company of any disputed items on an invoice. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Public Utilities Commission of Ohio in accordance with the Commission's rules of procedure. The address of the Commission is as follows:

Service Monitoring and Enforcement Department
Public Utilities Commission of Ohio
180 East Broad Street, Tenth Floor
Columbus, Ohio 43215-3793

Toll Free Telephone: 1-800-686-7826
TTY Toll Free Telephone: 1-800-686-1570

From 8:00 AM to 5:00 PM (EST) Weekdays or at WWW.PUCO.ohio.gov.

Residential Customers may also contact the Office of the Ohio Consumers' Counsel for assistance with complaints and utility issues at:

Toll Free Telephone: 1-877-742-5622
From 8:00 AM to 5:00 PM (EST) Weekdays or at www.pickocc.org.

- G) If service is disconnected by the Company (in accordance with Section 2.6.3 following) and later re-installed, re-installation of service will be subject to all applicable installation charges. If service is suspended by the Company (in accordance with Section 2.6.3 following) and later restored, restoration of service will be subject to the rates in Section 2.5.

2.6.2 Notice to Company for Cancellation of Service

Customers desiring to terminate service shall provide the Company thirty (30) days written notice of desire to terminate service.

2.6.3 Cancellation of Application for Service

- A) Where the Company permits the Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- B) Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charges for the minimum period of service ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.

2.0 REGULATIONS (cont'd)**2.6 Payment Arrangements** (cont'd)**2.6.3 Cancellation of Application for Service** (cont'd)

C) Where the Company incurs any expense in connection with special construction or where special arrangements of facilities or equipment have begun, before the company receives a cancellation notice, a charge equal to the costs incurred, less net salvage, may apply. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.

D) The special charges described in 2.6.5(A) through 2.6.5(C) will be calculated and applied on a case-by-case basis.

2.6.4 Changes in Service Request

If the Customer makes or request material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

2.6.5 Returned Check Charge

A charge will be assessed for all checks returned by drawee bank or other financial institution for: Insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank or other financial institution.

Maximum charge \$50.00

2.7 Cancellation For Service Interruption

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of eight (8) hours or more or cumulative service credits equaling sixteen (16) hours in a continuous twelve (12) month period. The right to cancel service under this provision applies only to the single circuit which has been subject to the outage or cumulative service credits.

2.8 Cancellation of Service/Termination Liability

If a Customer cancels a service order or terminates services before the completion of the term for any reason other than a service interruption (as defined in Section 2.7) or where the Company breaches the terms in the service contract, Customer may be requested by the Company to pay to company termination liability charges, which are defined below. These charges shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in Section 2.6.2.

2.0 REGULATIONS (cont'd)

2.8 Cancellation of Service/Termination Liability (cont'd)

2.8.1 Termination Liability

Customer's termination liability for cancellation of service shall be equal to:

- A) all unpaid non-recurring charges reasonably expended by Company to establish service to Customer, plus;
- B) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus;
- C) all recurring charges specified in the applicable Service Order for the balance of the then current term discounted at the prime rate announced in the Wall Street Journal on the third business day following the date of cancellation;
- D) minus a reasonable allowance for costs avoided by the Company as a direct result of Customer's cancellation.
- E) Inclusion of early termination liability by the Company in its tariff or a contract does not constitute a determination by the Commission that the termination liability imposed by the Company is approved or sanctioned by the Commission. Customers shall be free to pursue whatever legal remedies they may have should a dispute arise.

2.9 Customer Liability for Unauthorized Use of the Network

Unauthorized use of the network occurs when a person or entity that does not have actual, apparent, or implied authority to use the network, obtains the Company's services provided under this tariff.

2.9.1 Customer Liability for Fraud and Unauthorized Use of the Network

- A) The Customer is liable for the unauthorized use of the network obtained through the fraudulent use of a Company calling card, if such a card is offered by the Company, or an accepted credit card, provided that the unauthorized use occurs before the Company has been notified.
- B) A Company calling card is a telephone calling card issued by the Company at the Customer's request, which enables the Customer or user(s) authorized by the Customer to place calls over the network and to have the charges for such calls billed to the Customer's account.

An accepted credit card is any credit card that a cardholder has requested or applied for and received, or has signed, used, or authorized another person to use to obtain credit. Any credit card issued as a renewal or substitute in accordance with this paragraph is an accepted credit card when received by the cardholder.
- C) The Customer must give the Company written or oral notice that an unauthorized use of a Company calling card or an accepted credit card has occurred or may occur as a result of loss, and/or theft.

2.0 REGULATIONS (cont'd)**2.9 Customer Liability for Unauthorized Use of the Network** (cont'd)**2.9.1 Customer Liability for Fraud and Unauthorized Use of the Network** (cont'd)

- D) The Customer is responsible for payment of all charges for calling card services furnished to the Customer or to users authorized by the Customer to use service provided under this tariff, unless due to the negligence of the Company. This responsibility is not changed due to any use, misuse, or abuse of the Customer's service or Customer-provided equipment by third parties, the Customer's employees, or the public.

The liability of the Customer for unauthorized use of the Network by credit card fraud will not exceed the lesser of fifty dollars (\$50.00) or the amount of money, property, labor, or services obtained by the unauthorized user before notification to the Company.

2.10 Use of Customer's Service by Others**2.10.1 Resale and Sharing**

SECTION 2.10 IS AVAILABLE ONLY TO CARRIERS WHICH ARE CERTIFIED BY THE PUBLIC UTILITIES COMMISSION OF OHIO TO PROVIDE INTRASTATE LOCAL EXCHANGE SERVICES.

There are no prohibitions or limitations on the resale of services. Any service provided under this tariff may be resold to or shared with other persons at the option of Customer, subject to compliance with any applicable laws of the Public Utility Commission of Ohio regulations governing such resale or sharing. The Customer remains solely responsible for all use of services ordered by it or billed to its telephone number(s) pursuant to this tariff, for determining who is authorized to use its services, and for notifying the Company of any unauthorized use.

Rates for Resale and Sharing Service are the same as the tariffed Retail Rates for Communication Options, Inc. found in Section 7.0.

2.10.2 Joint Use Arrangements

Joint use arrangements will be permitted for all services provided under this tariff. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from the Customer. Without affecting the Customers ultimate responsibility for payments of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.

2.0 REGULATIONS (cont'd)**2.11 Transfers and Assignments**

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the service and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties:

- A) to any subsidiary, parent company or affiliate of the Company; or
- B) pursuant to any sale or transfer of substantially all the assets of the Company; or
- C) pursuant to any financing, merger or reorganization of the Company.

2.12 Notices and Communications

- A) The Customer shall designate on the service order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- B) The Company shall designate on the service order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- C) Except as otherwise stated in this tariff, all notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- D) The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

2.13 Basic Telephone Assistance**2.13.1 Service Connection Assistance (SCA)****A) General**

Service Connection Assistance is a telephone assistance program which provides certain eligible residential customers requesting local exchange service with the following benefits:

- 1) A waiver of the applicable deposit requirements under Section 2.5.2(A)(1) of this Tariff
- 2) Full or partial waiver of applicable service connection charges, up to \$60.00, for establishing or re-establishing local exchange service as described in Sections 7.1, 7.2, and 7.3 of this tariff.

2.0 REGULATIONS (cont'd)

2.13 BASIC TELEPHONE ASSISTANCE

2.13.1 Service Connection Assistance (SCA) (cont'd)

B) Regulations

- 1) Service Connection Assistance is available to residential customers who are currently participating in one of the following assistance programs:
 - a) Home Energy Assistance Program (HEAP);
 - b) Foodstamps;
 - c) Supplemental Security Income (SSI) – under Title XVI of the Social Security Act;
 - d) Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
 - e) Federal public housing assistance/ Section 8;
- 2) The Telephone Company shall require, as proof of eligibility for Service Connection Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section B1 above; identifying the specific program or programs from which the customer receives benefits.
- 3) Customer of Service Connection Assistance cannot be a dependent (as defined by the Federal Income Tax Code) under the age of 60.
- 4) Service Connection Assistance is available for all grades of service.
- 5) Service Connection Assistance is available for a single telephone line at the customer's principal place of residence.
- 6) Service Connection Assistance shall be available to eligible customers not more than once in a one-year period at the same address. Customers must pay or make arrangements to pay to the Company any outstanding bills for regulated telephone services in the customer's name, and no other member of the household owes money for such services previously provided at customer's current address.
- 7) Service Connection Assistance customers are not restricted on the optional services to which they may subscribe.

3.0 APPLICATION OF RATES**3.1 Introduction**

The regulations set forth in this section govern the application of rates for services contained in other sections of this tariff.

3.2 Usage Based Charges

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- 3.2.1 Calls are measured in durational increments identified for each service. All calls which are fractions of a measurement increment are rounded-up to the next whole unit.
- 3.2.2 Timing on completed calls begins when the calls is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s). Timing for operator service person-to-person calls start with completion of the connection to the person called or an acceptable substitute, or to the PBX station called.
- 3.2.3 Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.
- 3.2.4 Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.
- 3.2.5 All times refer to local time.

3.0 APPLICATION OF RATES

3.3 Rates Based Upon Distance

Where charges for a service are specified based upon distance, the following rules apply:

3.3.1 Distance between two points is measured as airline distance between the rate centers of the originating and terminating telephone lines. The rate center is a set of geographic coordinates, as reference in Local Exchange Routing Guide issued by Bellcore, associated with each NRA-NXX combination (where NRA is the area code and NXX is the first three digits of a seven-digit telephone number). Where there is no telephone number associated with an access line on the Company's network (such as a dedicated 800 or WATS access line), the Company will apply the rate center of the Customer's mail billing telephone number.

3.3.2 The airline distance between any two rate centers is determined as follows:

- A) Obtain the "V" (vertical) and "H" (horizontal) coordinates for each Rate Center from the above-referenced Bellcore document.
- B) Compute the difference between the "V" coordinates of the two rate centers; and the difference between the two "H" coordinates.
- C) Square each difference obtained in step (B) above.
- D) Add the square of the "V" difference and the square of the "H" difference obtained in step (C) above.
- E) Divide the sum of the squares by 10. Round to the next higher whole number if any fraction is obtained.
- F) Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

G) FORMULA =

$$\sqrt{\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}}$$

4.0 SERVICE AREAS

4.1 AT&T OHIO Exchange Service Areas

Exchange Services are provided (pursuant to Section 5.1) in limited geographic areas. Exchange Services bearing the following NPA-NXX designations are provided at the following locations and in the following areas:

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling *</u>
Aberdeen	Aberdeen Ripley Maysville, KY	(None)
Akron	Akron Doylestown Greensburg Hartville Hudson (342, 650, 655 CO's only) Kent Manchester Mogadore Montrose Peninsula Rittman Sharon Center Uniontown Wadsworth	Atwater North Canton Ravenna Rootstown Richfield
Alliance	Alliance Atwater Marlboro North Benton North Georgetown Paris Sebring	Canton Damascus
Alton	Alton Columbus Met. Area Cheshire Center London Pataskala Rathbone Resaca Sunbury	(None)

*Local Calling Plus (Measured Rate Service) Refer to Sections 5.2 and 6.1 for Residential Rates and Sections 5.3 and 6.1 for Business Rates.

4.0 SERVICE AREAS (cont'd)

4.1 AT&T OHIO Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Arabia	Arabia Guyan Ironton Walnut	Chesapeake
Atwater	Atwater Alliance Marlboro Rootstown	Akron Kent Ravenna
Barnesville	Barnesville Bethesda Fairview Morristown Quaker City Somerton	Beallsville
Beallsville	Beallsville Bethesda Clarington Somerton Woodsfield	Barnesville
Beavercreek	Beavercreek Dayton Met. Area Donnelsville Englewood Enon Liberty Medway New Carlisle Spring Valley Trotwood Xenia Yellow Springs-Clifton	Jamestown Cedarville

*Local Calling Plus (Measured Rate Service) Refer to Sections 5.2 and 6.1 for Residential Rates and Sections 5.3 and 6.1 for Business Rates

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921 Eastwind Dr, Suite 104
Westerville, Ohio 43081

4.0 SERVICE AREAS (cont'd)

4.1 AT&T OHIO Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Bedford	Aurora Bainbridge Bedford Brunswick Chesterland Cleveland Met. Area Columbia Station Hinckley Northfield Richfield Russell Twinsburg	(None)
Belfast	Belfast Hillsboro Marshall Sugar Tree Ridge	(None)
Bellaire (Wheeling Zone VI)	Bellaire Centerville Powhatan Point Wheeling Zone I Wheeling Zone II Wheeling Zone III Wheeling Zone V Wheeling Zone VI Wheeling Zone VII Wheeling Zone VIII	(None)
Bellbrook	Bellbrook Dayton Met Area Donnelsville Englewood Enon Liberty Medway New Carlisle Spring Valley Trotwood Xenia	(None)

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4.0 SERVICE AREAS (cont'd)

4.1 AT&T OHIO Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Belpre	Belpre Little Hocking Mineralwells, WV Parkersburg, WV Valley Mills, WV	Marietta Barlow
Berea	Aurora Bainbridge Berea Brunswick Chesterland Cleveland Met. Area Columbia Station Hinckley Northfield Richfield Russell Twinsburg	Elyria North Eaton
Bethesda	Bethesda Barnesville Beallsville Centerville Morristown Somerton Wheeling Zone VIII	(None)
Bloomington	Bloomington Jeffersonville New Holland Sedalia Washington Ct. House	Mt. Sterling
Bloomington	Bloomington Castalia Sandusky	(None)
Bowersville	Bowersville Jamestown Milledgeville Xenia	(None)

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4.0 SERVICE AREAS (cont'd)

4.1 AT&T OHIO Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Brecksville	Aurora Bainbridge Brecksville Brunswick Chesterland Cleveland Met. Area Columbia Station Hinckley Northfield Richfield Russell Twinsburg	(None)
Burton	Bainbridge Burton East Claridon Huntsburg Middlefield Newbury Parkman Russell	Chagrin Falls Chardon Cleveland Terrace
Canal Fulton	Canal Fulton Manchester Massillon North Canton	Akron Canton
Canal Winchester	Amanda Baltimore Canal Winchester Carroll Cheshire Center Columbus Met. Area Lancaster Pataskala Rathbone Sunbury	
Canfield	Berlin Center Canfield North Jackson North Lima Youngstown	Salem

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4.0 SERVICE AREAS (cont'd)

4.1 AT&T OHIO Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Canton	Bolivar Canton Hartville Louisville Magnolia-Waynesburg Malvern Massillon Minerva Navarre North Canton Paris	Alliance Beach City Brewster CanalFulton Carrollton Dellroy Marlboro Mineral City
Carroll	Baltimore Carroll Canal Winchester Lancaster	Columbus
Castalia	Bloomington Castalia Sandusky	(None)
Cedarville	Cedarville Jamestown Pitchin South Charleston South Solon Yellow Springs-Clifton Xenia	Beavercreek Dayton Springfield
Centerville	Centerville Dayton Met. Area Donnelsville Englewood Enon Franklin Liberty Medway New Carlisle Spring Valley Trotwood	(None)

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4.0 SERVICE AREAS (cont'd)

4.1 AT&T OHIO Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Chagrin Falls	Aurora Bainbridge Brunswick Chagrin Falls Chesterland Cleveland Met. Area Columbia Station Hinkley Newbury Northfield Richfield Russell Twinsburg	Burton
Cheshire	Cheshire Gallipolis Vinton	Pomeroy
Chesterland	Chesterland Cleveland Met Area Kirtland Newbury Russell	East Claridon
Christiansburg	Christiansburg Fletcher Lena New Carlisle North Hampton St. Paris Tipp City Troy	(None)
Clarington	Beallsville Clarington Duffy Woodsfield	Powhatan Point

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4.0 SERVICE AREAS (cont'd)

4.1 AT&T OHIO Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Cleveland	Aurora Bainbridge Brunswick Chesterland Cleveland Met. Area Columbia Station Hinckley Northfield Richfield Russell Twinsburg	Burton East Claridon Elyria Grafton Leroy Montville Newbury North Eaton Perry Valley City Avon Lake
Columbiana	Columbiana Lisbon Leetonia New Waterford North Lima Rogers Youngstown	East Palestine Salem
Columbus	Ashville Cheshire Center Columbus Met. Area Kilbourne Pataskala Plain City Rathbone Resaca Sunbury	Alexandria Baltimore Carroll Delaware Granville Johnstown London Mt. Sterling
Conesville	Conesville Coshocton Dresden West Lafayette	(None)
Corning	Corning New Lexington Shawnee	(None)

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4.0 SERVICE AREAS (cont'd)

4.1 AT&T OHIO Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Coshocton	Conesville Cooperdale Coshocton Warsaw West Lafayette	(None)
Dalton	Dalton Kidron Massillon Orrville Wooster	(None)
Danville	Danville Hillsboro Lynchburg Mowrystown Sugar Tree Ridge	(None)
Dayton	Brookville Dayton Met. Area Donnelsville Englewood Enon Farmersville Franklin Germantown Liberty Medway New Burlington New Carlisle New Lebanon Phillipsburg Spring Valley Tipp City Trotwood Waynesville West Milton Xenia Yellow Springs-Clifton	Cedarville Gratis Jamestown Laura Lewisburg Middletown Trenton Troy West Alexandria

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4.0 SERVICE AREAS (cont'd)

4.1 AT&T OHIO Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Donnelsville	Dayton Met. Area Donnelsville Enon Medway New Carlisle North Hampton Springfield	(None)
Dresden	Conesville Cooperdale Dresden Frazeysburg Zanesville	(None)
Dublin	Cheshire Center Columbus Met. Area Dublin Pataskala Plain City Rathbone Sunbury	Delaware
Duffy	Clarrington Duffy Graysville New Martinsville, WV New Matamoras Woodsfield	(None)
East Liverpool	Chester, WV East Liverpool Hookstown, PA Lisbon Rogers Smiths Ferry, PA Wellsville	Salineville
East Palestine	East Palestine East Palestine, PA New Waterford Rogers	Columbiana Lisbon Salem Youngstown

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4.0 SERVICE AREAS (cont'd)

4.1 AT&T OHIO Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Enon	Dayton Met. Area Donnelsville Enon Springfield Yellow Springs-Clifton	(None)
Fairborn	Dayton Met. Area Donnelsville Englewood Enon Fairborn Liberty Medway New Carlisle Spring Valley Trotwood Yellow Springs-Clifton	(None)
Findlay	Arcadia Arlington Benton Ridge Carey Findlay Jenera McComb Mount Blanchard Mount Cory Rawson Van Buren Vanlue	Bloomdale North Baltimore
Fletcher-Lena	Christiansburg Fletcher-Lena Piqua St. Paris	Troy
Fostoria	Arcadia Bascom Fostoria New Riegel Rising Sun	Bloomdale

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4.0 SERVICE AREAS (cont'd)

4.1 AT&T OHIO Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Franklin	Centerville Dayton Franklin Middletown	Germantown Miamisburg-West Carrollton
Fremont	Bettsville Fremont Gibsonburg Green Springs Helena Lindsey Old Fort Woodville	Clyde
Fultonham	Fultonham New Lexington Roseville Somerset Zanesville	(None)
Gahanna	Cheshire Center Columbus Met Area Gahanna Pataskala Plain City Rathbone Sunbury	Johnstown
Gallipolis	Cheshire Gallipolis Guyan Point Pleasant Rio Grande Vinton Walnut	(None)

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4.0 SERVICE AREAS (cont'd)

4.1 AT&T OHIO Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Gates Mills	Aurora Bainbridge Brunswick Chesterland Cleveland Met Area Columbia Station Gates Mills Hinckley Kirtland Mentor Northfield Richfield Russell Twinsburg	East Claridon
Girard	Girard Hubbard Niles Youngstown	Warren
Glenford	Glenford New Lexington Somerset Thornville	Newark
Gnadenhutten	Gnaddenhutten Newcomerstown New Philadelphia Uhrichsville	(None)
Graysville	Duffy Graysville Lewisville New Matamoras Woodsfield	(None)
Greensburg	Akron Greensburg Manchester Uniontown	North Canton

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4.0 SERVICE AREAS (cont'd)

4.1 AT&T OHIO Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Grove City	Cheshire Center Columbus Met Area Grove City Pataskala Rathbone Sunbury	Mt. Sterling
Groveport	Cheshire Center Columbus Met Area Groveport Pataskala Rathbone Sunbury	(None)
Guyan	Arabia Gallipolis Guyan Walnut	Chesapeake
Harrisburg	Cheshire Center Columbus Met Area Harrisburg London Pataskala Rathbone Sunbury	Mt. Sterling
Hartville	Akron Canton Hartville Louisville North Canton	Marlboro Uniontown

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4.0 SERVICE AREAS (cont'd)

4.1 AT&T OHIO Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Hillcrest	Aurora Bainbridge Brunswick Chesterland Cleveland Met Area Columbia Station Hillcrest Hinckley Kirtland Northfield Richfield Russell Twinsburg	(None)
Hilliard	Cheshire Center Columbus Met Area Hilliard Pataskala Plain City Rathbone Resaca Sunbury	(None)
Hillsboro	Belfast Danville Hillsboro Lynchburg Marshall Mowrystown Rainsboro Sugar Tree Ridge	Leesburg Sinking Spring
Holland	Holland Lost Peninsula, MI N. Sylvania, MI Richfield Center - Berkey Swanton Sylvania Toledo Met Area Waterville	Delta

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4.0 SERVICE AREAS (cont'd)

4.1 AT&T OHIO Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Hubbard	Girard Hubbard Lowellville Lowellville, PA Youngstown	Sharon Warren
Independence	Aurora Bainbridge Brunswick Chesterland Cleveland Met Area Columbia Station Hinckley Independence Northfield Richfield Russell Twinsburg	(None)
Ironton	Ironton Arabia	Chesapeake
Jamestown	Bowersville Cedarville Jamestown Jeffersonville Milledgeville South Solon Xenia	Beavercreek Dayton
Jeffersonville	Bloomingsburg Jamestown Jeffersonville Milledgeville Sedalia South Solon Washington Court House	(None)

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4.0 SERVICE AREAS (cont'd)

4.1 AT&T OHIO Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Kent	Akron Aurora Hudson Kent Mantua Mogadore Ravenna Rootstown	Atwater Hiram
Kirtland	Chesterland Gates Mills Hillcrest Kirtland Mentor Painesville Terrace Wickliffe Willoughby	(None)
Lancaster	Amanda Baltimore Bremen Canal Winchester Carroll Junction City Lancaster Millersport Pleasantville Rushville Sugar Grove	(None)
Leetonia	Columbiana Leetonia Lisbon Salem	Youngstown
Leroy	Leroy Painesville	Cleveland Mentor Willoughby

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4.0 SERVICE AREAS (cont'd)

4.1 AT&T OHIO Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Lewisville	Graysville Lewisville Woodsfield	(None)
Lindsey	Fremont Lindsey Woodville	(None)
Lisbon	Columbiana East Liverpool Hanoverton Leetonia Lisbon Rogers Salem Salineville Wellsville Winona	East Palestine New Waterford
Lockbourne	Ashville Cheshire Center Columbus Met Area Lockbourne Pataskala Rathbone Sunbury	(None)
London	Alton Harrisburg London Resaca Sedalia South Charleston South Solon South Vienna West Jefferson	Columbus
Louisville	Canton Hartville Louisville North Canton	(None)

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4.0 SERVICE AREAS (cont'd)

4.1 AT&T OHIO Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Lowellville	Hubbard Lowellville Lowellville, PA North Lima Youngstown	(None)
Magnolia - Waynesburg	Canton Magnolia-Waynesburg	Mineral City Dellroy Malvern North Canton
Manchester	Akron Canal Fulton Greensburg Manchester	(None)
Mantua	Aurora Hiram Kent Mantua Ravenna	(None)
Marietta	Barlow Beverly Lowell Lower Salem Marietta Newport Watertown Williamstown, WV	Bartlett Belpre Dexter City New Matamoras
Marlboro	Alliance Atwater Marlboro Rootstown	Canton Hartville
Marshall	Belfast Hillsboro Marshall Rainsboro	(None)

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4.0 SERVICE AREAS (cont'd)

4.1 AT&T OHIO Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Martins Ferry - Bridgeport (Wheeling Zone VII)	Adena Dillonvale - Mt. Pleasant Martins Ferry - Bridgeport Tiltonsville Wheeling Zone I Wheeling Zone II Wheeling Zone III Wheeling Zone V Wheeling Zone VI Wheeling Zone VII Wheeling Zone VIII	(None)
Massillon	Beach City Brewster Canal Fulton Canton Dalton Massillon Navarre North Canton Wilmot	(None)
Maumee	Gran Rapids Lost Peninsula, MI Maumee N Sylvania, MI Richfield Center - Berkey Swanton Sylvania Toledo Met Area Waterville	(None)
Medway	Dayton Met Area Donnelsville Medway New Carlisle Springfield	(None)

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4.0 SERVICE AREAS (cont'd)

4.1 AT&T OHIO Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Mentor	Gates Mills Kirtland Mentor Painesville Wickliffe Willoughby	Leroy Perry
Miamisburg - West Carrollton	Dayton Met. Area Donnelsville Englewood Enon Farmersville Germantown Liberty Medway Miamisburg - West Carrollton New Carlisle Spring Valley Trotwood	Franklin Gratis
Middletown	Franklin Germantown Gratis Middletown Monroe Seven Mile Trenton	Dayton
Milledgeville	Bowersville Milledgeville Jamestown Jeffersonville Washington Court House	(None)
Mingo Junction	Brilliant Mingo Junction Steubenville	(None)
Mogadore	Akron Kent Mogadore Uniontown	(None)

*Local Calling Plus (Measured Rate Service) Refer to Sections 5.2 and 6.1 for Residential Rates and Sections 5.3 and 6.1 for Business Rates

4.0 SERVICE AREAS (cont'd)

4.1 AT&T OHIO Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Monroe	Cincinnati Hamilton Middletown Monroe Trenton	(None)
Montrose	Aurora Bainbridge Brunswick Chesterland Cleveland Met Area Columbia Station Hinckley Montrose Northfield Richfield Russell Twinsburg	(None)
Murray City	Murray City Nelsonville Shawnee	Glouster
Navarre	Beach City Brewster Canton Massillon Navarre	(None)
Nelsonville	Murray City Nelsonville Shawnee	Athens Logan New Marshfield The Plains
New Albany	Cheshire Center Columbus Met Area New Albany Pataskala Plain City Sunbury Rathbone	Johnstown

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4.0 SERVICE AREAS (cont'd)

4.1 AT&T OHIO Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
New Carlisle	Christiansburg Dayton Met Area Donnelsville Medway New Carlisle North Hampton Springfield Tipp City Troy	(None)
Newcomerstown	Cambridge Gnadenhutten Newcomerstown New Philadelphia West Lafayette	(None)
New Holland	Bloomingsburg New Holland Washington Court House	(None)
New Lexington	Corning Fultonham Glenford Junction City New Lexington Roseville Shawnee Somerset Thornville	Zanesville
New Matamoras	Duffy Graysville New Matamoras Newport	Marietta
New Riegel	Bascom Fostoria New Riegel Tiffin Vanlue	(None)

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4.0 SERVICE AREAS (cont'd)

4.1 AT&T OHIO Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
New Waterford	Columbiana East Palestine E Palestine, PA New Waterford Rogers	Lisbon North Lima Salem Youngstown
Newport	Marietta New Matamoras Newport	(None)
Niles	Girard Niles Warren	Cortland North Jackson Youngstown
North Canton	Canal fulton Canton Hartville Louisville Massillon North Canton	Akron Greensburg Magnolia-Waynesburg Uniontown
North Hampton	Christiansburg Donnelsville New Carlisle North Hampton Springfield Tremont City	(None)
North Jackson	Berlin Center Canfield North Jackson Warren Youngstown	Niles Lake Milton
North Lima	Canfield Columbiana Lowellville Lowellville, PA North Lima Youngstown	New Waterford

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4.0 SERVICE AREAS (cont'd)

4.1 AT&T OHIO Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
North Royalton	Aurora Bainbridge Brunswick Chesterland Cleveland Met Area Columbia Station Hinckley North Royalton Northfield Richfield Russell Twinsburg	Elyria North Eaton
Norwich	New Concord Norwich Philo Zanesville	(None)
Olmsted Falls	Aurora Bainbridge Brunswick Chesterland Cleveland Met Area Columbia Station Hinckley Northfield Olmsted Falls Richfield Russell Twinsburg	North Eaton Elyria
Painesville	Kirtland Leroy Mentor Painesville Perry Willoughby	Madison Montville Chardon

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4.0 SERVICE AREAS (cont'd)

4.1 AT&T OHIO Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Perrysburg	Lost Peninsula, MI North Sylvania, MI Perrysburg Richfield Center - Berkey Swanton Sylvania Toledo Met Area Waterville	Haskins-Tontogany Woodville
Philo	Norwich Philo Roseville Zanesville	(None)
Piqua	Covington Fletcher-Lena Piqua	Bradford Troy
Pitchin	Cedarville Pitchin South Charleston Springfield Yellow Springs - Clifton	(None)
Rainsboro	Hillsboro Marshall Rainsboro	Greenfield
Ravenna	Garrettsville Kent Mantua Ravenna Rootstown Wayland Windham	Akron Atwater Hiram
Reynoldsburg	Cheshire Center Columbus Met Area Pataskala Rathbone Reynoldsburg Sunbury	Alexandria Baltimore

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4.1 AT&T OHIO Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Rio Grande	Gallipolis Rio Grande Vinton Walnut	(None)
Ripley	Aberdeen Decatur Georgetown Ripley Russellville	Higginsport
Rogers	Columbiana East Liverpool East Palestine E Palestine, PA Lisbon New Waterford Rogers	(None)
Rootstown	Atwater Kent Marlboro Ravenna Rootstown	Akron
Roseville	Fultonham New Lexington Philo Roseville Zanesville	Crooksville
Rushville	Bremen Lancaster Pleasantville Rushville Somerset Thornville	(None)

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4.0 SERVICE AREAS (cont'd)

4.1 AT&T OHIO Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
St. Clairesville (Wheeling Zone VIII)	Adena Bethesda Centerville Flushing Morristown St. Clairesville Wheeling Zone I Wheeling Zone II Wheeling Zone III Wheeling Zone V Wheeling Zone VI Wheeling Zone VII Wheeling Zone VIII	(None)
Salem	Damascus Leetonia Lisbon Hanoverton Salem Winona	Canfield Columbiana East Palestine Youngstown New Waterford
Salineville	Lisbon Salineville Wellsville	East Liverpool
Sandusky	Bloomington Castalia Huron Kelly's Island Sandusky	Milan
Sebring	Alliance Damascus North Benton North Georgetown Sebring	(None)
Sedalia	Bloomington Jeffersonville London Sedalia South Solon	(None)

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4.0 SERVICE AREAS (cont'd)

4.1 AT&T OHIO Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Sharon	Sharon Sharon, PA Sharpsville, PA West Middlesex, PA	Hartford Hubbard Warren Youngstown
Shawnee	Corning Murray City Nelsonville New Lexington Shawnee	Logan
Somerset	Fultonham Glenford Junction City New Lexington Rushville Somerset Thornville	(None)
Somerton	Barnesville Beallsville Bethesda Somerton Woodsfield	(None)
South Charleston	Cedarville London Pitchin South Charleston South Solon South Vienna Springfield	(None)
South Solon	Cedarville Jamestown Jeffersonville London Sedalia South Charleston South Solon	(None)

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4.1 AT&T OHIO Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
South Vienna	London South Charleston South Vienna Springfield	Catawba
Springfield	Catawba Donnelsville Enon Medway New Carlisle North Hampton Pitchin South Charleston South Vienna Springfield Tremont City	Cedarville Urbana Yellow Springs - Clifton
Spring Valley	Dayton Met Area Spring Valley Xenia	(None)
Steubenville	Amsterdam Bloomingdale Brilliant Follansbee, WV Knoxville Mingo Junction Richmond Smithfield Steubenville Toronto Weirton, WV	Bergholz Dillonvale-Mt Pleasant Hopedale Tiltonsville

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4.1 AT&T OHIO Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Strongsville	Aurora Bainbridge Brunswick Chesterland Cleveland Met Area Columbia Station Hinckley Northfield Richfield Russell Strongsville Twinsburg	Elyria North Eaton
Sugar Grove	Lancaster Sugar Grove	(None)
Sugar Tree Ridge	Belfast Danville Hillsboro Winchester Mowrystown Sugar Tree Ridge	(None)
Terrace	Aurora Bainbridge Brunswick Chesterland Cleveland Met Area Columbia Station Hinckley Kirtland Northfield Richfield Russell Terrace Twinsburg	Burton

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4.0 SERVICE AREAS (cont'd)

4.1 AT&T OHIO Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Thornville	Glenford Hebron Millersport New Lexington Pleasantville Rushville Somerset Thornville	Newark
Tiffin	Bascom Bettsville Bloomville Melmore New Riegel Republic Old Fort Tiffin	Attica McCutchenville Sycamore
Toledo	Curtice - Oregon Elmore Erie, MI Genoa Grand Rapids Haskins - Tontogany Lambertville - Whiteford, MI Lost Peninsula, MI Metamora Moline N Sylvania, MI Richfield Center - Berkey Stony Ridge Swanton Sylvania Temperance, MI Toledo Met Area Waterville Woodville	Delta Luckey

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4.1 AT&T OHIO Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Toronto	Knoxville Steubenville Toronto Wellsville	(None)
Tremont City	North Hampton Springfield Tremont City	(None)
Trenton	Cincinnati Hamilton Middletown Monroe Seven Mile Trenton	Dayton
Trinity	Aurora Bainbridge Brunswick Chesterland Cleveland Met Area Columbia Station Hinckley Northfield Richfield Russell Trinity Twinsburg	Avon Lake Elyria North Eaton
Uhrichsville	Bowerston Freeport Gnadenhutten New Philadelphia Uhrichsville	(None)
Uniontown	Akron Greensburg Mogadore Uniontown	Hartville North Canton

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4.1 AT&T OHIO Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Upper Sandusky	Carey Harpster Nevada Upper Sandusky Wharton	McCutchenville Sycamore
Vandalia	Dayton Met Area Donnelsville Englewood Enon Liberty Medway New Carlisle Spring Valley Trotwood Vandalia	Tipp City Troy West Milton
Victory	Aurora Bainbridge Brunswick Chesterland Cleveland Met Area Columbia Station Hinckley Northfield Richfield Russell Victory Twinsburg	Elyria North Eaton
Vinton	Cheshire Gallipolis Rio Grande Vinton	(None)
Walnut	Arabia Gallipolis Guyan Rio Grande Walnut	(None)

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4.0 SERVICE AREAS (cont'd)

4.1 AT&T OHIO Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Washington Court House	Bloomingsburg Jeffersonville Milledgeville New Holland Washington Court House	(None)
Wellsville	Chester, WV East Liverpool Lisbon Salineville Toronto Wellsville	(None)
Westerville	Cheshire Center Columbus Met Area Pataskala Rathbone Sunbury Plain City Westerville	Delaware Johnstown Kilbourne
West Jefferson	Cheshire Center Columbus Met Area London Pataskala Plain City Rathbone Resaca Sunbury West Jefferson	(None)
West Lafayette	Conesville Coshocton Newcomerstown West Lafayette	(None)

*Local Calling Plus (Measured Rate Service) Refer to Sections 5.2 and 6.1 for Residential Rates and Sections 5.3 and 6.1 for Business Rates

4.0 SERVICE AREAS (cont'd)

4.1 AT&T OHIO Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Whitehouse	Grand Rapids Lost Peninsula, MI Neapolis North Sylvania, MI Richfield Center - Berkey Swanton Sylvania Toledo Met Area Waterville Whitehouse	(None)
Wickliffe	Aurora Bainbridge Brunswick Chesterland Cleveland Met Area Columbia Station Hinckley Kirtland Mentor Northfield Richfield Russell Twinsburg Wickliffe	(None)
Willoughby	Aurora Bainbridge Brunswick Chesterland Cleveland Met Area Columbia Station Hinckley Kirtland Mentor Northfield Painesville Richfield Russell Twinsburg Willoughby	Leroy Perry

*Local Calling Plus (Measured Rate Service) Refer to Sections 5.2 and 6.1 for Residential Rates and Sections 5.3 and 6.1 for Business Rates

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4.0 SERVICE AREAS (cont'd)

4.1 AT&T OHIO Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Winchester	Sugar Tree Ridge Seaman Winchester	Sardinia West Union
Worthington	Cheshire Center Columbus Met Area Pataskala Sunbury Plain City Rathbone Worthington	Delaware Kilbourne
Xenia	Beavercreek Bellbrook Bowersville Cedarville Dayton Jamestown New Burlington Spring Valley Xenia Yellow Springs - Clifton	Port William
Yellow Springs - Clifton	Beavercreek Cedarville Dayton Enon Fairborn Pitchin Xenia Yellow Springs - Clifton	Springfield
Youngstown	Berlin Center Canfield Columbiana Girard Hubbard Lowellville Lowellville, PA North Jackson North Lima Youngstown	Cortland East Palestine Leetonia Niles New Waterford Salem Sharon Warren

*Local Calling Plus (Measured Rate Service) Refer to Sections 5.2 and 6.1 for Residential Rates and Sections 5.3 and 6.1 for Business Rates

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4.0 SERVICE AREAS (cont'd)

4.1 AT&T OHIO Exchange Service Areas (cont'd)

Customer Exchange

Zanesville

Local Calling

Adamsville
Dresden
Fazeysburg
Fultonham
Gratit
Norwich
Philo
Roseville
Zanesville

Extended Local Calling*

New Lexington

*Local Calling Plus (Measured Rate Service) Refer to Sections 5.2 and 6.1 for Residential Rates and Sections 5.3 and 6.1 for Business Rates

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NEC PUCO Tariff No. 1

Original Page 70

4.0 SERVICE AREAS (cont'd)

4.2 AT&T Ohio Exchange Zone Designations

1) Area Code 216

<u>Prefix</u>	<u>Exchange</u>	<u>Zone</u>		<u>Prefix</u>	<u>Exchange</u>	<u>Zone</u>
201	Cleveland	C		360	Terrace	C
206	Cleveland	C		361	Cleveland	B
221	Cleveland	B		362	Cleveland	C
222	Cleveland	B		363	Cleveland	B
226	Cleveland	B		368	Cleveland	B
227	Cleveland	B		371	Cleveland	B
228	Cleveland	B		378	Terrace	C
229	Cleveland	B		381	Cleveland	C
231	Cleveland	B		382	Cleveland	C
241	Cleveland	B		383	Cleveland	C
249	Cleveland	B		391	Cleveland	B
251	Cleveland	C		394	Cleveland	B
252	Cleveland	C		397	Cleveland	B
261	Cleveland	C		398	Cleveland	C
265	Cleveland	C		420	Cleveland	B
266	Cleveland	C		421	Cleveland	B
267	Cleveland	C		429	Cleveland	C
268	Cleveland	B		431	Cleveland	B
271	Cleveland	C		432	Cleveland	B
281	Cleveland	B		433	Cleveland	C
283	Cleveland	B		436	Cleveland	B
289	Cleveland	C		441	Cleveland	C
291	Cleveland	C		443	Cleveland	B
292	Terrace	C		444	Cleveland	B
295	Cleveland	B		445	Cleveland	B
298	Cleveland	B		447	Independence	C
321	Cleveland	B		451	Cleveland	B
328	Independence	C		459	Cleveland	C
341	Cleveland	C		464	Terrace	C
344	Cleveland	B		471	Cleveland	B
348	Cleveland	B		475	Montrose	C
351	Cleveland	C		476	Cleveland	C

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NEC PUCO Tariff No. 1

Original Page 71

4.0 SERVICE AREAS (cont'd)

4.2 AT&T Ohio Exchange Zone Designations (cont'd)

1) Area Code 216 (cont'd)

<u>Prefix</u>	<u>Exchange</u>	<u>Zone</u>		<u>Prefix</u>	<u>Exchange</u>	<u>Zone</u>
479	Cleveland	B		590	Terrace	C
481	Cleveland	C		591	Terrace	C
485	Cleveland	C		592	Cleveland	B
486	Cleveland	C		595	Terrace	C
491	Cleveland	B		606	Independence	C
514	Terrace	C		615	Cleveland	B
515	Cleveland	B		619	Cleveland	B
518	Montrose	C		621	Cleveland	B
520	Independence	C		622	Cleveland	B
521	Cleveland	B		623	Cleveland	B
522	Cleveland	B		624	Cleveland	B
523	Cleveland	B		631	Cleveland	B
524	Independence	C		634	Cleveland	B
529	Cleveland	B		635	Cleveland	C
531	Cleveland	C		636	Cleveland	B
541	Cleveland	B		640	Cleveland	C
556	Cleveland	B		641	Cleveland	C
561	Cleveland	B		642	Independence	C
563	Cleveland	B		643	Independence	C
566	Cleveland	B		651	Cleveland	B
573	Independence	C		661	Cleveland	C
574	Cleveland	B		662	Montrose	C
575	Cleveland	B		663	Montrose	C
578	Cleveland	B		664	Cleveland	B
579	Cleveland	B		671	Cleveland	C
581	Montrose	C		674	Independence	C
583	Cleveland	B		676	Cleveland	C
586	Cleveland	B		681	Cleveland	B
587	Montrose	C		687	Cleveland	B
589	Cleveland	B		689	Cleveland	B

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NEC PUCO Tariff No. 1

Original Page 72

4.0 SERVICE AREAS (cont'd)

4.2 AT&T Ohio Exchange Zone Designations (cont'd)

1) Area Code 216 (cont'd)

<u>Prefix</u>	<u>Exchange</u>	<u>Zone</u>		<u>Prefix</u>	<u>Exchange</u>	<u>Zone</u>
690	Terrace	C		822	Cleveland	B
691	Cleveland	C		828	Cleveland	B
692	Cleveland	C		830	Cleveland	B
694	Cleveland	B		831	Terrace	C
696	Cleveland	B		839	Terrace	C
707	Cleveland	B		844	Cleveland	B
721	Cleveland	B		851	Cleveland	B
728	Cleveland	B		858	Cleveland	B
731	Cleveland	C		861	Cleveland	B
732	Cleveland	C		875	Cleveland	B
736	Cleveland	B		880	Terrace	C
737	Cleveland	B		881	Cleveland	B
738	Cleveland	C		883	Cleveland	C
739	Cleveland	C		889	Cleveland	C
741	Cleveland	C		901	Independence	C
749	Cleveland	C		902	Cleveland	B
751	Cleveland	B		916	Cleveland	C
752	Cleveland	B		920	Cleveland	B
754	Cleveland	B		921	Cleveland	B
761	Cleveland	B		931	Cleveland	B
765	Terrace	C		932	Cleveland	B
766	Terrace	C		937	Cleveland	B
771	Cleveland	B		939	Cleveland	B
772	Cleveland	B		941	Cleveland	C
774	Cleveland	B		957	Cleveland	C
778	Cleveland	C		961	Cleveland	B
781	Cleveland	B		976	Cleveland	B
787	Cleveland	B		977	Cleveland	C
791	Cleveland	B		983	Cleveland	B
795	Cleveland	B		986	Independence	C
797	Cleveland	C		987	Cleveland	B
802	Cleveland	B		991	Cleveland	B
813	Cleveland	C		999	Cleveland	B

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NEC PUCO Tariff No. 1

Original Page 73

4.0 SERVICE AREAS (cont'd)

4.2 AT&T Ohio Exchange Zone Designations (cont'd)

2) Area Code 330

<u>Prefix</u>	<u>Exchange</u>	<u>Zone</u>		<u>Prefix</u>	<u>Exchange</u>	<u>Zone</u>
208	Akron	B		451	Canton	D
227	Rogers	D		452	Canton	D
252	Akron	B		453	Canton	D
253	Akron	B		454	Canton	D
255	Akron	B		455	Canton	D
258	Akron	B		456	Canton	D
270	Youngstown	D		457	New Waterford	D
274	Mantua	D		458	Canton	D
296	Ravenna	D		471	Canton	D
297	Ravenna	D		477	Canton	D
305	North Canton	D		478	Canton	D
325	Rootstown	D		479	Canton	D
332	Salem	D		480	Youngstown	C
337	Salem	D		482	Columbiana	D
346	Kent	D		484	Canton	D
370	Akron	B		488	Canton	D
374	Akron	B		489	Canton	D
375	Akron	B		490	North Canton	D
376	Akron	B		491	North Canton	D
379	Akron	B		492	Canton	D
384	Akron	B		493	Canton	D
385	East Liverpool	D		494	North Canton	D
386	East Liverpool	D		495	Canton	D
422	Kent	D		497	North Canton	D
424	Lisbon	D		498	North Canton	D
426	East Palestine	D		499	North Canton	D
427	Leetonia	D		505	Girard	D
430	Canton	D		515	Akron	B
434	Akron	B		530	Girard	D
438	Canton	D		532	Wellsville	D
448	Sharon	D		533	Wellsville	D
450	Canton	D		534	Canfield	D

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NEC PUCO Tariff No. 1

Original Page 74

4.0 SERVICE AREAS (cont'd)

4.2 AT&T Ohio Exchange Zone Designations (cont'd)

2) Area Code 330 (cont'd)

<u>Prefix</u>	<u>Exchange</u>	<u>Zone</u>		<u>Prefix</u>	<u>Exchange</u>	<u>Zone</u>
535	Akron	B		699	Uniontown	D
536	Lowellville	D		702	Canfield	D
538	North Jackson	D		706	Akron	D
539	Girard	D		707	Youngstown	D
542	North Lima	D		724	Akron	C
543	Akron	B		726	Youngstown	D
544	Niles	D		729	Youngstown	D
545	Girard	D		733	Akron	C
549	North Lima	D		740	Youngstown	C
568	Hubbard	D		742	Youngstown	C
580	Canton	D		743	Youngstown	C
588	Canton	D		744	Youngstown	C
615	Akron	B		745	Akron	D
626	Kent	D		746	Youngstown	C
628	Mogadore	D		750	Youngstown	C
629	Youngstown	D		753	Akron	D
630	Akron	D		755	Youngstown	C
633	Akron	D		757	Youngstown	D
634	Akron	D		758	Youngstown	D
643	Akron	B		759	Youngstown	D
644	Akron	D		761	Akron	B
645	Akron	D		762	Akron	B
649	Canton	D		773	Akron	C
652	Niles	D		780	Akron	C
672	Kent	D		782	Youngstown	C
673	Kent	D		783	Youngstown	C
676	Kent	D		784	Akron	C
677	Kent	D		785	Akron	C
678	Kent	D		788	Youngstown	C
679	Salineville	D		792	Youngstown	D
686	Akron	C		793	Youngstown	D
688	Akron	C		794	Akron	C

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NEC PUCO Tariff No. 1

Original Page 75

4.0 SERVICE AREAS (cont'd)

4.2 AT&T Ohio Exchange Zone Designations (cont'd)

2) Area Code 330 (cont'd)

<u>Prefix</u>	<u>Exchange</u>	<u>Zone</u>		<u>Prefix</u>	<u>Exchange</u>	<u>Zone</u>
796	Akron	C		869	Akron	C
797	Youngstown	D		871	Louisville	D
798	Akron	C		873	Akron	C
799	Youngstown	D		875	Louisville	D
821	Alliance	D		877	Hartville	D
823	Alliance	D		879	Navarre	D
825	Akron	D		882	Manchester	D
828	Dalton	D		896	Greensburg	D
829	Akron	D		916	Akron	C
830	Massillon	D		920	Akron	C
832	Massillon	D		922	Akron	C
833	Massillon	D		923	Akron	C
834	Massillon	D		928	Akron	C
835	Akron	C		929	Akron	C
836	Akron	C		935	Marlboro	D
837	Massillon	D		938	Sebring	D
848	Akron	D		940	Akron	C
849	Akron	B		945	Akron	C
854	Canal Fulton	D		947	Atwater	D
860	Akron	D		965	Youngstown	D
864	Akron	C		966	North Canton	D
865	Akron	C		971	Akron	C
866	Magnolia-Wayne	D		972	Akron	B
867	Akron	C		996	Akron	B

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4.0 SERVICE AREAS (cont'd)**4.2 AT&T Ohio Exchange Zone Designations** (cont'd)3) Area code 419

<u>Prefix</u>	<u>Exchange</u>	<u>Zone</u>		<u>Prefix</u>	<u>Exchange</u>	<u>Zone</u>
209	Upper Sandusky	D		380	Toledo	C
213	Toledo	B		381	Toledo	C
240	Toledo	B		382	Toledo	C
241	Toledo	B		385	Toledo	C
242	Toledo	B		386	Toledo	C
243	Toledo	B		389	Toledo	C
244	Toledo	B		407	Toledo	C
245	Toledo	B		418	Toledo	B
246	Toledo	B		420	Findlay	D
247	Toledo	B		421	Findlay	D
248	Toledo	B		422	Findlay	D
249	Toledo	B		423	Findlay	D
251	Toledo	B		424	Findlay	D
252	Toledo	B		425	Findlay	D
254	Toledo	B		427	Findlay	D
255	Toledo	B		429	Findlay	D
259	Toledo	B		435	Fostoria	D
269	Toledo	C		436	Fostoria	D
291	Toledo	C		442	Toledo	B
292	Toledo	C		443	Tiffin	D
294	Upper Sandusky	D		447	Tiffin	D
321	Toledo	B		448	Tiffin	D
322	Toledo	C		464	Toledo	C
325	Toledo	B		470	Toledo	C
327	Toledo	B		471	Toledo	C
329	Toledo	C		472	Toledo	C
332	Fremont	D		473	Toledo	C
333	Fremont	D		474	Toledo	C
334	Fremont	D		475	Toledo	C
355	Fremont	D		476	Toledo	C
359	Bloomington	D				

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NEC PUCO Tariff No. 1

Original Page 77

4.0 SERVICE AREAS (cont'd)**4.2 AT&T Ohio Exchange Zone Designations** (cont'd)3) Area code 419 (cont'd)

<u>Prefix</u>	<u>Exchange</u>	<u>Zone</u>		<u>Prefix</u>	<u>Exchange</u>	<u>Zone</u>
478	Toledo	C		690	Toledo	D
479	Toledo	C		691	Toledo	D
480	Toledo	C		693	Toledo	D
482	Maumee	D		696	Toledo	D
486	Toledo	C		697	Toledo	D
530	Toledo	C		698	Toledo	D
531	Toledo	C		726	Toledo	C
534	Toledo	C		727	Toledo	C
535	Toledo	C		729	Toledo	C
536	Toledo	C		861	Holland	D
537	Toledo	C		865	Holland	D
539	Toledo	C		866	Holland	D
578	Toledo	C		867	Holland	D
595	New Riegel	D		868	Holland	D
609	Sandusky	D		872	Perrysburg	D
621	Sandusky	D		873	Perrysburg	D
624	Sandusky	D		874	Perrysburg	D
625	Sandusky	D		877	Whitehouse	D
626	Sandusky	D		887	Maumee	D
627	Sandusky	D		891	Maumee	D
661	Toledo	D		893	Maumee	D
665	Lindsey	D		897	Maumee	D
666	Toledo	D		936	Toledo	B
684	Castalia	D		976	Toledo	B

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4.0 SERVICE AREAS (cont'd)**4.2 AT&T Ohio Exchange Zone Designations** (cont'd)4) Area Code 440

<u>Prefix</u>	<u>Exchange</u>	<u>Zone</u>		<u>Prefix</u>	<u>Exchange</u>	<u>Zone</u>
205	Mentor	D		442	Hillcrest	C
209	Mentor	D		446	Hillcrest	C
230	North Royalton	D		449	Hillcrest	C
232	Bedford	D		456	Hillcrest	C
234	Berea	C		460	Hillcrest	C
235	Olmsted Falls	D		461	Hillcrest	C
237	North Royalton	D		473	Hillcrest	C
238	Strongsville	D		483	Hillcrest	C
243	Berea	C		498	Chagrin Falls	D
247	Chagrin Falls	D		516	Wickliffe	C
248	Chagrin Falls	D		519	Chagrin Falls	D
250	Trinity	C		526	Brecksville	D
254	Leroy	D		542	Solon	D
255	Mentor	D		546	Brecksville	D
256	Kirkland	D		572	Strongsville	D
257	Mentor	D		582	North Royalton	D
260	Berea	C		585	Wickliffe	C
269	Willoughby	C		602	Willoughby	C
331	Cleveland	C		603	Hillcrest	C
333	Cleveland	C		604	Hillcrest	C
349	Chagrin Falls	D		605	Hillcrest	C
350	Painesville	D		627	Brecksville	D
352	Painesville	D		639	Painesville	D
354	Painesville	D		646	Hillcrest	C
356	Cleveland	C		686	Trinity	C
357	Painesville	D		716	Trinity	C
392	Painesville	D		717	Brecksville	D
395	Hillcrest	C		720	Hillcrest	C
423	Gates Mills	D		729	Chesterland	D
439	Bedford	D		734	Trinity	C

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NEC PUCO Tariff No. 1

Original Page 79

4.0 SERVICE AREAS (cont'd)**4.2 AT&T Ohio Exchange Zone Designations** (cont'd)4) Area Code 440 (con't)

<u>Prefix</u>	<u>Exchange</u>	<u>Zone</u>		<u>Prefix</u>	<u>Exchange</u>	<u>Zone</u>
735	Bedford	D		885	Victory	C
740	Brecksville	D		886	Victory	C
743	Victory	C		887	Victory	C
746	Brecksville	D		888	Victory	C
777	Trinity	C		891	Berea	C
779	Trinity	C		892	Trinity	C
786	Bedford	D		893	Chagrin Falls	D
808	Trinity	C		895	Cleveland	C
816	Berea	C		899	Trinity	C
826	Berea	C		918	Willoughby	C
827	Trinity	C		942	Willoughby	C
833	Wickliffe	C		943	Wickliffe	C
834	Burton	D		944	Wickliffe	C
835	Trinity	C		946	Willoughby	C
836	Chagrin Falls	D		951	Willoughby	C
838	Brecksville	D		953	Willoughby	C
842	Victory	C		954	Willoughby	C
843	Victory	C		962	Trinity	C
845	Victory	C		974	Mentor	D
846	Strongsville	D		975	Willoughby	C
871	Trinity	C		979	Trinity	C
884	Victory	C				

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4.0 **SERVICE AREAS** (cont'd)**4.2** **AT&T Ohio Exchange Zone Designations** (cont'd)5) Area Code 513

<u>Prefix</u>	<u>Exchange</u>	<u>Zone</u>		<u>Prefix</u>	<u>Exchange</u>	<u>Zone</u>
420	Middletown	D		425	Middletown	D
422	Middletown	D		539	Monroe	D
423	Middletown	D		727	Middletown	D
424	Middletown	D		988	Trenton	D

4.0 SERVICE AREAS (cont'd)**4.2 AT&T Ohio Exchange Zone Designations** (cont'd)6) Area Code 614

<u>Prefix</u>	<u>Exchange</u>	<u>Zone</u>		<u>Prefix</u>	<u>Exchange</u>	<u>Zone</u>
213	Worthington	C		253	Columbus	C
217	Columbus	B		257	Columbus	C
220	Columbus	B		258	Columbus	C
221	Columbus	B		261	Columbus	C
222	Columbus	B		262	Columbus	C
223	Columbus	B		263	Columbus	C
224	Columbus	B		265	Columbus	C
225	Columbus	B		267	Columbus	C
227	Columbus	B		268	Columbus	C
228	Columbus	B		270	Columbus	C
229	Columbus	B		271	Columbus	C
231	Columbus	C		272	Columbus	C
232	Columbus	B		273	Columbus	C
233	Columbus	B		274	Columbus	C
234	Columbus	B		275	Columbus	C
235	Columbus	C		276	Columbus	C
236	Columbus	C		277	Grove City	D
237	Columbus	C		278	Columbus	C
238	Columbus	C		279	Columbus	C
239	Columbus	C		280	Columbus	B
240	Columbus	B		281	Columbus	B
241	Columbus	B		291	Columbus	B
242	Columbus	B		292	Columbus	B
243	Columbus	B		293	Columbus	C
244	Columbus	B		294	Columbus	C
247	Columbus	B		297	Columbus	C
248	Columbus	B		298	Columbus	C
249	Columbus	B		299	Columbus	C
251	Columbus	C		308	Columbus	C
252	Columbus	C		326	Columbus	C

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4.0 SERVICE AREAS (cont'd)**4.2 AT&T Ohio Exchange Zone Designations** (cont'd)6) Area Code 614 (cont'd)

<u>Prefix</u>	<u>Exchange</u>	<u>Zone</u>		<u>Prefix</u>	<u>Exchange</u>	<u>Zone</u>
337	Gahanna	C		457	Columbus	C
338	Columbus	C		459	Columbus	C
341	Columbus	B		460	Columbus	B
351	Columbus	C		461	Columbus	B
358	Columbus	B		462	Columbus	B
365	Columbus	B		463	Columbus	B
367	Reynoldsburg	C		464	Columbus	B
409	Lockbourne	D		466	Columbus	B
414	Gahanna	C		469	Gahanna	B
415	Gahanna	C		470	Gahanna	C
418	Gahanna	C		471	Gahanna	C
421	Columbus	C		473	Gahanna	C
422	Gahanna	C		475	Gahanna	C
424	Columbus	C		476	Gahanna	C
428	Gahanna	C		478	Gahanna	C
429	Columbus	C		479	Gahanna	C
430	Worthington	C		480	Columbus	B
431	Worthington	C		481	Columbus	C
433	Worthington	C		485	Columbus	C
436	Worthington	C		486	Columbus	C
438	Worthington	C		487	Columbus	C
442	Columbus	C		488	Columbus	C
443	Columbus	C		490	Gahanna	C
444	Columbus	C		491	Lockbourne	D
445	Columbus	C		492	Lockbourne	D
447	Columbus	C		497	Lockbourne	D
449	Columbus	C		501	Reynoldsburg	C
451	Columbus	C		523	Westerville	C

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NEC PUCO Tariff No. 1

Original Page 83

4.0 SERVICE AREAS (cont'd)

4.2 AT&T Ohio Exchange Zone Designations (cont'd)

6) Area Code 614 (cont'd)

<u>Prefix</u>	<u>Exchange</u>	<u>Zone</u>		<u>Prefix</u>	<u>Exchange</u>	<u>Zone</u>
526	Dublin	C		728	Columbus	B
527	Hilliard	D		744	Columbus	B
529	Hilliard	D		751	Reynoldsburg	C
538	Columbus	C		752	Columbus	B
539	Grove City	D		755	Reynoldsburg	C
544	Columbus	B		759	Reynoldsburg	C
546	Columbus	B		760	Dublin	C
564	Columbus	B		761	Dublin	C
566	Columbus	B		764	Dublin	C
575	Reynoldsburg	C		766	Dublin	C
577	Reynoldsburg	C		771	Hilliard	D
621	Columbus	B		777	Hilliard	D
624	Columbus	B		780	Worthington	C
627	Columbus	B		781	Worthington	C
628	Columbus	B		784	Columbus	C
629	Columbus	B		785	Worthington	C
644	Columbus	B		786	Worthington	C
645	Columbus	B		789	Dublin	C
659	Dublin	C		790	Dublin	C
677	Columbus	B		791	Dublin	C
684	Hilliard	D		792	Dublin	C
688	Columbus	B		793	Dublin	C
692	Columbus	C		794	Westerville	C
693	Columbus	C		798	Dublin	C
716	Columbus	B		799	Dublin	C
717	Dublin	C		801	Grove City	D
718	Dublin	C		818	Westerville	C
719	Columbus	B		821	Columbus	B
722	Columbus	B		823	Westerville	C
723	Columbus	B		825	Worthington	C
724	Columbus	B				

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4.0 SERVICE AREAS (cont'd)**4.2 AT&T Ohio Exchange Zone Designations** (cont'd)6) Area Code 614 (cont'd)

<u>Prefix</u>	<u>Exchange</u>	<u>Zone</u>		<u>Prefix</u>	<u>Exchange</u>	<u>Zone</u>
830	Groveport	D		866	Reynoldsburg	C
833	Canal Winchester	D		868	Reynoldsburg	C
834	Canal Winchester	D		870	Alton	D
835	Groveport	D		871	Grove City	D
836	Groveport	D		875	Grove City	D
837	Canal Winchester	D		876	Hilliard	D
840	Worthington	C		877	Harrisburg	D
841	Worthington	C		878	Alton	D
842	Worthington	C		879	West Jefferson	D
844	Worthington	C		880	Worthington	C
846	Worthington	C		882	Westerville	C
847	Worthington	C		885	Worthington	C
848	Worthington	C		887	Columbus	B
849	Columbus	B		888	Worthington	C
850	Hilliard	D		889	Dublin	C
851	Alton	D		890	Westerville	C
853	Alton	D		891	Westerville	C
854	Worthington	C		895	Westerville	C
855	New Albany	D		898	Westerville	C
856	Reynoldsburg	C		899	Westerville	C
857	Columbus	B		920	Canal Winchester	D
860	Reynoldsburg	C		932	Dublin	C
861	Reynoldsburg	C		933	New Albany	D
863	Reynoldsburg	C		939	New Albany	D
864	Reynoldsburg	C		976	Columbus	B
865	Westerville	C		985	Worthington	C
				995	Columbus	B

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Original Page 85

4.0 SERVICE AREAS (cont'd)

4.2 AT&T Ohio Exchange Zone Designations (cont'd)

7) Area Code 740

<u>Prefix</u>	<u>Exchange</u>	<u>Zone</u>		<u>Prefix</u>	<u>Exchange</u>	<u>Zone</u>
232	St Clairsville	D		437	Bloomingsburg	D
245	Rio Grande	D		441	Gallipolis	D
246	Thornville	D		446	Gallipolis	D
254	Gnadenhutten	D		450	Zanesville	D
256	Guyan	D		452	Zanesville	D
264	Steubenville	D		453	Zanesville	D
266	Steubenville	D		454	Zanesville	D
282	Steubenville	D		455	Zanesville	D
283	Steubenville	D		458	Clarington	D
284	Steubenville	D		472	Woodsfield	D
295	Coshocton	D		473	Newport	D
333	Washington Court House	D		483	Duffy	D
335	Washington Court House	D		484	Bethesda	D
339	Gallipolis	D		495	New Holland	D
342	New Lexington	D		498	Newcomerstown	D
343	New Lexington	D		532	Ironton	D
346	Steubenville	D		533	Ironton	D
347	Corning	D		534	Ironton	D
367	Cheshire	D		535	Mingo Junction	D
373	Marietta	D		536	Rushville	D
374	Marietta	D		537	Toronto	D
376	Marietta	D		545	West Lafayette	D
377	Ironton	D		567	Lewisville	D
379	Walnut	D		568	Marietta	D
388	Vinton	D		586	Zanesville	D
394	Shawnee	D		609	Martins Ferry/Bridgeport	D
401	Belpre	D		622	Coshocton	D
423	Belpre	D		623	Coshocton	D
425	Barnesville	D		633	Martins Ferry/Bridgeport	D
426	Jeffersonville	D		635	Martins Ferry/Bridgeport	D

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4.0 SERVICE AREAS (cont'd)**4.2 AT&T Ohio Exchange Zone Designations** (cont'd)7) Area Code 740 (cont'd)

<u>Prefix</u>	<u>Exchange</u>	<u>Zone</u>		<u>Prefix</u>	<u>Exchange</u>	<u>Zone</u>
636	Washington Court House	D		753	Nelsonville	D
643	Arabia	D		754	Dresden	D
652	Lancaster	D		756	Carroll	D
653	Lancaster	D		757	Somerton	D
654	Lancaster	D		762	Murray City	D
659	Glenford	D		829	Conesville	D
671	Bellaire	D		845	London	D
674	Philo	D		849	Fultonham	D
676	Bellaire	D		852	London	D
681	Lancaster	D		865	New Matamoras	D
687	Lancaster	D		872	Norwich	D
689	Lancaster	D		874	Sedalia	D
695	St Clairsville	D		922	Uhrichsville	D
697	Roseville	D		926	Beallsville	D
699	St Clairsville	D		934	Graysville	D
743	Somerset	D		948	Milledgeville	D
746	Sugar Grove	D				

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Westerville, Ohio 43081

NEC PUCO Tariff No. 1

Original Page 87

4.0 SERVICE AREAS (cont'd)

4.2 AT&T Ohio Exchange Zone Designations (cont'd)

8) Area code 937

<u>Prefix</u>	<u>Exchange</u>	<u>Zone</u>		<u>Prefix</u>	<u>Exchange</u>	<u>Zone</u>
208	Dayton	B		275	Dayton	C
220	Dayton	B		276	Dayton	C
221	Dayton	B		277	Dayton	C
222	Dayton	B		278	Dayton	C
223	Dayton	B		279	Dayton	C
224	Dayton	B		285	Dayton	B
225	Dayton	B		288	Danville	D
226	Dayton	B		290	Dayton	C
227	Dayton	B		291	Dayton	C
228	Dayton	B		293	Dayton	C
229	Dayton	B		294	Dayton	C
233	Dayton	D		296	Dayton	C
234	Dayton	B		297	Dayton	C
235	Dayton	D		298	Dayton	C
236	Dayton	D		299	Dayton	C
237	Dayton	D		320	Beavercreek	D
252	Dayton	C		322	Springfield	D
253	Dayton	C		323	Springfield	D
254	Dayton	C		324	Springfield	D
255	Dayton	C		325	Springfield	D
256	Dayton	C		327	Springfield	D
257	Dayton	C		328	Springfield	D
258	Dayton	C		331	Dayton	B
259	Dayton	C		333	Dayton	B
262	Dayton	C		341	Dayton	B
263	Dayton	C		342	Springfield	D
264	Vandalia	D		356	Dayton	B
265	Pitchin	D		365	Rainsboro	D
267	Dayton	C		368	Fletcher-Lena	D
268	Dayton	C		372	Xenia	D
274	Dayton	C		374	Xenia	D

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NEC PUCO Tariff No. 1

Original Page 88

4.0 SERVICE AREAS (cont'd)**4.2 AT&T Ohio Exchange Zone Designations** (cont'd)8) Area code 937 (cont'd)

<u>Prefix</u>	<u>Exchange</u>	<u>Zone</u>		<u>Prefix</u>	<u>Exchange</u>	<u>Zone</u>
376	Xenia	D		485	Dayton	B
384	Miamisburg/W Carrollton	D		495	Dayton	B
390	Springfield	D		496	Dayton	B
392	Ripley	D		499	Dayton	C
393	Hillsboro	D		512	Dayton	B
399	Springfield	D		525	Springfield	D
415	Vandalia	D		528	Dayton	C
426	Beavercreek	D		534	Dayton	C
427	Beavercreek	D		542	Dayton	B
428	Dayton	C		567	Dayton	C
429	Beavercreek	D		568	South Vienna	D
431	Beavercreek	D		586	Dayton	B
432	Dayton	C		615	Piqua	C
433	Dayton	C		629	Springfield	C
434	Dayton	C		630	Dayton	B
435	Dayton	C		640	Dayton	B
436	Dayton	C		641	Dayton	B
438	Dayton	C		643	Dayton	C
439	Dayton	C		656	Dayton	C
443	Dayton	B		675	Jamestown	D
445	Dayton	B		695	Winchester	D
449	Dayton	B		743	Franklin	D
453	Bowersville	D		746	Franklin	D
454	Vandalia	D		748	Franklin	D
455	Dayton	B		754	Fairborn	D
457	Dayton	B		764	Belfast	D
461	Dayton	B		766	Cedarville	D
462	South Charleston	D		767	Yellow Springs/Clifton	D
463	Dayton	B		769	Yellow Springs/Clifton	D
466	Marshall	D		773	Piqua	D
476	Dayton	C		775	Fairborn	D

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4.0 SERVICE AREAS (cont'd)**4.2 AT&T Ohio Exchange Zone Designations** (cont'd)8) Area code 937 (cont'd)

<u>Prefix</u>	<u>Exchange</u>	<u>Zone</u>		<u>Prefix</u>	<u>Exchange</u>	<u>Zone</u>
778	Piqua	D		866	Miamisburg/W Carrollton	D
781	Dayton	C		873	Fairborn	D
795	Aberdeen	D		878	Fairborn	D
824	Dayton	B		879	Fairborn	D
845	New Carlisle	D		882	Donnelsville	D
846	New Carlisle	D		883	South Solon	D
847	Miamisburg/W Carrollton	D		885	Centerville	D
848	Bellbrook	D		886	Centerville	D
849	Medway	D		890	Vandalia	D
857	Christiansburg	D		898	Vandalia	D
859	Miamisburg/W Carrollton	D		927	Sugar Tree Ridge	D
862	Spring Valley	D		964	North Hampton	D
863	Enon	D		969	Tremont City	D
864	Enon	D		976	Dayton	B
865	Miamisburg/W Carrollton	D				

4.0 SERVICE AREAS (cont'd)

4.3 AT&T Ohio Calling Areas

Geographically-defined Local Calling Areas are associated with each Exchange Service provided pursuant to Section 5.1.

For resale and unbundled local service, the local calling zones will mirror AT&T Ohio as detailed in Section 4.2.

A) Metropolitan Areas

- 1) The exchange areas included in the Cleveland Metropolitan Area are as follows:

Cleveland	North Royalton
Bedford	Olmstead Falls
Berea	Strongsville
Brecksville	Terrace
Chagrin Falls	Trinity
Gates Mills	Victory
Hillcrest	Wickliffe
Independence	Willoughby
Montrose	

- 2) The exchange areas included in the Columbus Metropolitan Area are as follows:

Columbus	Hilliard
Alton	Lockbourne
Canal Winchester	New Albany
Dublin	Reynoldsburg
Gahanna	Westerville
Grove City	West Jefferson
Groveport	Worthington

4.0 **SERVICE AREAS** (cont'd)**4.3** **AT&T Ohio Calling Areas** (cont'd)A) **Metropolitan Areas** (cont'd)

- 3) The exchange areas included in the Dayton Metropolitan Area are as follows:

Dayton	Fairborn
Beavercreek	Miamisburg-West Carrollton
Bellbrook	Vandalia
Centerville	

- 4) The exchange areas included in the Toledo Metropolitan Area are as follows:

Toledo	Holland
Maumee	Perrysburg
Whitehouse	

- 5) The exchange areas included in the Cincinnati Metropolitan Area are as follows:

Cincinnati	Bethany
Bethel	Clermont
Hamilton	Harrison
Little Miami	Newtownsville
Reily	Shandon
Williamsburg	

4.0 **SERVICE AREAS** (cont'd)**4.4** **Verizon Exchange Classification**

4.4.1 For the purpose of determining exchange service monthly base rates, exchanges are classified in rate groups according to the total exchange access lines in a local service area. The local service area is the area within which customers make calls without the payment of message toll charges and may include one or more exchanges.

4.4.2 Rate Group Classification and Limits:

<u>Exchange Rate Group</u>	<u>Total Exchange Access Lines In Local Service Area</u>		
Schedule I	1	to	3,000
Schedule II	3,001	to	6,000
Schedule III	6,001	to	12,000
Schedule IV	12,001	to	24,000
Schedule V	24,001	to	48,000
Schedule VI	48,001	and	over

LOCAL EXCHANGE SERVICE

Communication Options, Inc.
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NEC PUCO Tariff No. 1

Original Page 93

4.0 SERVICE AREAS (cont'd)

4.5 Verizon Exchange Areas

<u>Exchange Area</u>	<u>Schedule</u>	<u>Exchange Area</u>	<u>Schedule</u>	<u>Exchange Area</u>	<u>Schedule</u>
Adena	4	Celina	4	Greenwich	3
Albany	4	Chatham	4	Guysville	4
Amanda	5	Chesapeake	6	Hamersville	6
Amesville	4	Cheshire Center	6	Hanoverton	4
Amsterdam	4	Circleville	4	Harlem Springs	3
Antwerp	2	Clarksville	3	Harpster	5
Arlington	4	Clyde	2	Haskins-Tontogany	6
Ashland	4	Coldwater	4	Haysville	4
Ashley	4	Congress	4	Helena	4
Ashville	6	Convoy	3	Hicksville	1
Athens	4	Cooperdale	4	Higginsport	6
Attica	3	Crestline	1	Homerville	5
Baltic	4	Creston	4	Huron	5
Baltimore	5	Curtice-Oregon	6	Idaho	3
Barlow	4	Decatur	1	Jackson	3
Beach City	5	Delaware	4	Jenera	4
Beaver	3	Dellroy	2	Jewett	2
Bellevue	2	Dexter City	2	Kelleys Island	5
Bergholz	1	Dillonvale/Mt Pleasant	4	Kilbourne	6
Berlin	4	East Rochester	3	Knoxville	4
Berlin Heights	4	Edgerton	3	Lakeville	2
Bettsville	5	Edon	3	LaRue	4
Beverly	4	Elmore	6	Laura	3
Blanchester	4	Englewood	6	Laurelville	3
Bloomville	4	Evansport	4	Leesburg	2
Bolivar	6	Farmersville	6	Letart Falls	3
Bowerstown	5	Fayette	3	Lewisburg	2
Bowling Green	4	Felicity	6	Liberty	6
Bremen	4	Flushing	3	Lodi	4
Brewster	5	Forest	1	Logan	3
Brilliant	4	Fort Recovery	2	Loudonville	2
Brookville	6	Freeport	3	Lowell	4
Brunswick	6	Galion	3	Lower Salem	4
Bryan	4	Garrettsville	4	Lynchburg	3
Burbank	4	Genoa	6	Malvern	6
Byesville	4	Georgetown	3	Manchester	2
Cadiz	3	Gibsonburg	4	Marblehead	3
Caldwell	2	Grafton	5	Maria Stein	4
Cambridge	4	Grand Rapids	6	Marion	5
Carey	5	Gratis	5	Martinsville	3
Carrollton	3	Green Camp	4	McArthur	1
Catawba	5	Greenfield	2	McComb	4

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NEC PUCO Tariff No. 1

Original Page 94

4.0 SERVICE AREAS (cont'd)

4.5 Verizon Exchange Areas (cont'd)

<u>Exchange Area</u>	<u>Schedule</u>	<u>Exchange Area</u>	<u>Schedule</u>	<u>Exchange Area</u>	<u>Schedule</u>
Mechanicsburg	3	Port Clinton	3	Wakeman	3
Mechanicstown	2	Portland	3	Waldo	4
Medina	5	Portsmouth	5	Warsaw	3
Mendon	3	Port William	3	Watertown	4
Milan	3	Prospect	5	Waverly	3
Millersport	5	Put-In-Bay	1	Wayne-Bradner	4
Mineral City	4	Radnor	4	Wellington	5
Menerva	6	Rathbone	6	Wellston	3
Minster	2	Rawson	4	West Alexandria	3
Monroeville	3	Red Haw	4	Westfield Center	4
Montpelier	3	Republic	4	West Milton	6
Montrose	6	Resaca	6	Weston	4
Morning Sun	6	Richmond	4	West Salem	2
Morral	4	Richwood	1	West Union	3
Mowrystown	3	Russellville	2	West Unity	3
Mt. Blanchard	5	Sabina	3	Wharton	3
Mt. Orab	6	Sardinia	3	Wilkesville	2
Nevada	4	Savannah	4	Willard	3
New Bremen	3	Scio	2	Williamsport	3
New Burlington	6	Scott	3	Willshire-Wren	3
New Concord	4	Seaman	3	Wilmington	4
New Lebanon	6	Seville	4	Wilmot	6
New London	4	Shade	3	Winon	4
New Marshfield	4	Sharon Center	6	Woodstock	4
New Philadelphia	5	Sinking Spring	1	Yorkshire	2
New Vienna	3	Smithfield	4		
New Washington	1	Spencer	4		
Ney	4	Spencerville	5		
North Baltimore	2	St. Marys	4		
North Eaton	5	Strasburg	4		
North Georgetown	4	Sugarcreek	4		
Pemberville	4	Summerfield	2		
Perrysville	2	Sylvania	6		
Phillipsburg	6	The Plains	4		
Piketon	3	Tiltonsville	4		
Pioneer	2	Tipp City	6		
Plain City	6	Trotwood	6		
Pleasantville	5	Troy	5		
Plymouth	2	Valley City	5		
Polk	4	Van Buren	4		
Pomeroy	3	Wadsworth	6		

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4.0 SERVICE AREAS (cont'd)

4.6 Verizon Exchange Service Areas

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Adena	Adena Cadiz Dillonvale-Mt. Pleasant Martins Ferry-Bridgeport St. Clairsville	
Albany	Albany Athens Wilkesville	New Marshfield Shade
Amanda	Amanda Canal Winchester Lancaster	Circleville
Amesville	Amesville Athens Bartlett Chesterhill	
Amsterdam	Amsterdam Bergholz Harlem Springs Richmond Steubenville	
Antwerp	Antwerp Paulding	
Arlington	Arlington Findlay Jenera Mt. Blanchard	
Ashland	Ashland Hayesville Nova Polk Red Haw Savannah Sullivan	Loudonville Perrysville
Ashley	Ashley Delaware Kilbourne Marengo	

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4.0 SERVICE AREAS (cont'd)

4.6 Verizon Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Ashville	Ashville Circleville Columbus Lockbourne	
Athens	Albany Amesville Athens Guysville New Marshfield Shade The Plains	Glouster
Attica	Attica Willard	Republic Tiffin
Baltic	Baltic Berlin New Philadelphia Sugarcreek	
Baltimore	Baltimore Canal Winchester Carroll Lancaster Millersport Pataskala Pleasantville	Columbus Reynoldsburg
Barlow	Barlow Bartlett Marietta Watertown	Belpre Little Hocking
Beach City	Beach City Bolivar Brewster Massillon Navarre Strasburg Wilmot	Canton New Philadelphia
Beaver	Beaver Piketon Waverly	

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4.0 SERVICE AREAS (cont'd)

4.6 Verizon Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Bellevue	Bellevue	Clyde Monroeville
Bergholz	Amsterdam Bergholz Harlem Springs	Steubenville Richmond
Berlin	Baltic Berlin Millersburg Sugarcreek Wilmot	
Berlin Heights	Berlin Heights Huron Norwalk	Milan
Bettsville	Bettsville Fremont Helena Old Fort Tiffin	
Beverly	Beverly Lowell Stockport Watertown Marietta	
Blanchester	Blanchester Butlerville Clarksville Martinsville Wilmington	Cincinnati Little Miami
Bloomville	Bloomville Republic Tiffin	
Bolivar	Beach City Bolivar Canton Mineral City New Philadelphia Strasburg	

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4.0 SERVICE AREAS (cont'd)

4.6 Verizon Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Bowerston	Bowerston New Philadelphia Scio Uhrichsville	
Bowling Green	Bowling Green Cygnet Haskins-Tontogany Pemberville Portage Wayne-Bradner Weston	North Baltimore
Bremen	Bremen Lancaster Rushville	Logan
Brewster	Beach City Brewster Massillon Navarre Wilmot	Canton
Brilliant	Brilliant Mingo Junction Smithfield Steubenville	
Brookville	Brookville Dayton Lewisburg New Lebanon Phillipsburg Trotwood	Englewood
Brunswick	Brunswick Cleveland Metro Hinckley Valley City	Medina

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4.0 SERVICE AREAS (cont'd)

4.6 Verizon Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Bryan	Bryan Edgerton Edon Evansport Montpelier Ney West Unity	Cooney Pioneer Stryker
Burbank	Burbank Congress Creston Lodi West Salem Wooster	
Byesville	Byesville Cambridge	Cumberland
Cadiz	Adena Cadiz Flushing Freeport Hopedale Jewett Scio	
Caldwell	Caldwell Dexter City Summerfield	Cumberland
Cambridge	Byesville Cambridge New Concord Old Washington	Cumberland Newcomerstown
Carey	Carey Findlay Upper Sandusky	Vanlue
Carrollton	Carrollton Dellroy Harlem Springs Malvern Mechanicstown Pattersonville	Canton

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4.0 SERVICE AREAS (cont'd)

4.6 Verizon Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Catawba	Catawba Mechanicsburg Springfield	South Vienna
Celina	Celina Coldwater Maria Stein Mendon Rockford St. Mary's Wabash	Fort Recovery
Chatham	Chatham Medina Spencer	Lodi
Chesapeake	Chesapeake Huntington, WV	Arabia Ironton Guyan
Cheshire Center	Cheshire Center Columbus Metro Delaware Kilbourne Rathbone Sunbury	
Circleville	Ashville Circleville Laurelville Williamsport	Amanda Hallsville
Clarksville	Blanchester Clarksville Wilmington	
Clyde	Clyde	Bellevue Fremont Green Springs
Coldwater	Celina Coldwater Fort Recovery Maria Stein Wabash	

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4.0 SERVICE AREAS (cont'd)

4.6 Verizon Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Congress	Burbank Congress Red Haw West Salem Wooster	
Convoy	Convoy Scott Van Wert Willshire-Wren	
Cooperdale	Cooperdale Coshocton Dresden Frazeytsburg Warsaw	
Crestline	Crestline	Galion Mansfield
Creston	Burbank Creston Seville Westfield Center Wooster	Sterling
Curtice-Oregon	Curtice-Oregon Genoa Toledo	Woodville
Decatur	Decatur Ripley Russellville	Georgetown West Union
Delaware	Ashley Cheshire Center Delaware Kilbourne Ostrander Radnor Rathbone	Columbus Dublin Sunbury Waldo Westerville Worthington Prospect
Dellroy	Carrollton Dellroy	Canton Magnolia-Waynesburg New Philadelphia

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4.0 SERVICE AREAS (cont'd)

4.6 Verizon Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Dexter City	Caldwell Dexter City Lower Salem Summerfield	Marietta
Dillonvale-Mt. Pleasant	Adena Dillonvale-Mt. Pleasant Martins Ferry - Bridgeport Smithfield Tiltonville	Steubenville
East Rochester	East Rockester Hanoverton Minerva North Georgetown	
Edgerton	Bryan Edgerton Edon	
Edon	Bryan Edgerton Edon	Cooney
Elmore	Elmore Toledo Woodville	
Englewood	Dayton Metro Englewood Phillipsburg Trotwood West Milton	Lewisburg Brookville
Evansport	Bryan Defiance Evansport Jewell Ridgeville	

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4.0 SERVICE AREAS (cont'd)

4.6 Verizon Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Farmersville	Dayton Farmersville Germantown Gratis Liberty Miamisburg-West Carrollton New Lebanon West Alexandria	
Fayette	Archbold Fayette Wauseon	Chesterfield
Felicity	Bethel Cincinnati Clermont Felicity Hamersville Higginsport	
Flushing	Cadiz Flushing Freeport St. Clairsville	
Forest	Forest Mt. Blanchard Wharton	Kenton
Fort Recovery	Coldwater Fort Recovery Wabash	Celina
Freeport	Cadiz Flushing Freeport Uhrichville	
Galion	Galion	Crestline Mansfield
Garrettsville	Garrettsville Hiram Parkman Ravenna Windham	

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4.0 SERVICE AREAS (cont'd)

4.6 Verizon Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Genoa	Curtice-Oregon Genoa Toledo Woodville	
Georgetown	Georgetown Hamersville Higginsport Mt. Orab Ripley Russellville Sardinia	Decatur
Gibsonburg	Fremont Gibsonburg Helena Woodville	
Grafton	Elyria Grafton North Eaton	Cleveland
Grand Rapids	Grand Rapids Haskins-Tontogany Maumee Toledo Waterville Weston Whitehouse	
Gratis	Camden Farmersville Germantown Gratis Middletown West Alexandria	Dayton Eaton Miamisburg-West Carrollton
Green Camp	Green Camp Marion	
Greenfield	Greenfield Leesburg	Rainsboro
Greenwich	Greenwich Norwalk	Willard

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4.0 SERVICE AREAS (cont'd)

4.6 Verizon Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Guysville	Athens Coolville Guysville	
Hamersville	Felicity Georgetown Hamersville Higginsport Mt. Orab Bethel Cincinnati Clermont	
Hanoverton	East Rochester Hanoverton Lisbon North Georgetown Winona Salem	
Harlem Springs	Amsterdam Bergholz Carrollton Harlem Springs Mechanicstown	
Harpster	Harpster Marion Upper Sandusky	
Haskins-Tontogany	Bowling Green Grand Rapids Haskins-Tontogany Toledo	Perrysburg
Hayesville	Ashland Hayesville	
Helena	Bettsville Fremont Gibsonburg Helena	
Hicksville	Hicksville	

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4.0 SERVICE AREAS (cont'd)

4.6 Verizon Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Higginsport	Felicity Georgetown Hamersville Higginsport Cincinnati Clermont	Ripley
Homerville	Homerville Lodi Spencer West Salem Medina	
Huron	Berlin Heights Huron Sandusky	
Idaho	Idaho Piketon Waverly	
Jackson	Jackson Oak Hill Wellston	
Jenera	Arlington Findlay Jenera Rawson	
Jewett	Cadiz Jewett Scio	
Kelly's Island	Kelly's Island Sandusky	
Kilbourne	Ashley Cheshire Center Columbus Delaware Kilbourne Sunbury	Westerville Worthington
Knoxville	Knoxville Steubenville Toronto	Richmond

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4.0 SERVICE AREAS (cont'd)

4.6 Verizon Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Lakeville	Big Prairie Lakeville Loudonville Nashville	
La Rue	La Rue Marion	
Laura	Laura Phillipsburg West Milton	Dayton
Laurelville	Circleville Hallsville Laurelville	
Leesburg	Greenfield Leesburg	Hillsboro
Letart Falls	Letart Falls Pomeroy Portland	
Lewisburg	Brookville Lewisburg West Manchester	Dayton Eaton Englewood
Liberty	Dayton Metro Farmersville Liberty New Lebanon Trotwood	
Lodi	Burbank Homerville Lodi Medina Westfield Center West Salem	Chatham Seville
Logan	Logan	Nelsonville Bremen
Loudonville	Lakeville Loudonville Perrysville	Ashland

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4.0 **SERVICE AREAS** (cont'd)

4.6 **Verizon Exchange Service Areas** (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Lowell	Beverly Lowell Lower Salem Marietta Watertown	
Lower Salem	Dexter City Lower Salem Lowell Marietta	
Lynchburg	Danville Hillsboro Lynchburg	
Malvern	Canton Carrollton Malvern Minerva	Magnolia-Waynesburg
Manchester	Manchester West Union	
⁴ Marblehead	Marblehead Port Clinton	
Maria Stein	Celina Coldwater Maria Stein Minster Yorkshire	
Marion	Caledonia Green Camp Harpster La Rue Marion Morril Prospect Waldo	Richwood
Martinsville	Blanchester Martinsville New Vienna Wilmington	

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4.0 SERVICE AREAS (cont'd)

4.6 Verizon Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
McArthur	McArthur Wilkesville	
McComb	Findlay McComb	
Mechanicsburg	Catawba Mechanicsburg Resaca Urbana Woodstock	
Mechanicstown	Carrollton Harlem Springs Mechanicstown	
Medina	Chatham Lodi Medina Seville Sharon Center Spencer Valley City Westfield Center Homerville	Brunswick Hinckley
Mendon	Celina Mendon	Rockford St. Marys
Milan	Milan Norwalk	Berlin Heights Sandusky
Millersport	Baltimore Hebron Lancaster Millersport Pleasantville Thornville	
Mineral City	Bolivar Mineral City New Philadelphia	Canton Magnolia-Waynesburg

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4.0 SERVICE AREAS (cont'd)

4.6 Verizon Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Minerva	Canton East Rochester Malvern Minerva Paris Pattersonville	
Minster	Maria Stein Minster New Bremen	
Monroeville	Monroeville Norwalk	Bellevue
Montpelier	Bryan Montpelier Pioneer West Unity	Cooney
Montrose	Akron Montrose	Sharon Center Richfield
Morning Sun	Camden Morning Sun Oxford West College Corner, IN Eaton Hamilton	
Morral	Marion Morral	
Morral	Marion Morral	
Mowrystown	Danville Hillsboro Mowrystown Sardinia Sugar Tree Ridge	
Mt. Blanchard	Arlington Findlay Forest Mt. Blanchard Vanlue Wharton	

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4.0 SERVICE AREAS (cont'd)

4.6 Verizon Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Mt. Orab	Cincinnati Clermont Fayetteville Georgetown Hamersville Mt. Orab Sardinia Williamsburg	
Nevada	Bucyrus Nevada Upper Sandusky	
New Bremen	Minster New Bremen St. Mary's	New Knoxville
New Burlington	Dayton New Burlington Wilmington Xenia	Waynesville
New Concord	Cambridge New Concord Norwich	
New Lebanon	Brookville Dayton Farmersville Liberty New Lebanon Trotwood West Alexandria	
New London	New London Norwalk	Nova
New Marshfield	New Marshfield Athens	Albany Nelsonville

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4.0 **SERVICE AREAS** (cont'd)

4.6 **Verizon Exchange Service Areas** (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
New Philadelphia	Baltic Bolivar Bowerston Gnadenhutten Mineral City New Philadelphia Strasburg Sugarcreek Newcomerstown Urichsville	Beach City Dellroy
New Vienna	Martinsville New Vienna Sabina Wilmington	
New Washington	New Washington	Willard
Ney	Bryan Defiance Ney	
North Baltimore	Bloomdale Cygnet North Baltimore Van Buren	Bowling Green Findlay
North Eaton	Columbia Station Elyria Grafton North Eaton	Cleveland Metro
North Georgetown	Alliance Damascus East Rochester Hanoverton North Georgetown Sebring Winona	
North Star	North Star Rossburg Yorkshire	Versailles

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4.0 SERVICE AREAS (cont'd)

4.6 Verizon Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Norwalk	Berlin Heights Greenwich Milan Monroeville Norwalk Wakeman New London	
Oak Harbor	Oak Harbor	Port Clinton Toledo
Oak Hill	Jackson Oak Hill	
Oberlin	Elyria Oberlin	Lorain Wellington
Ohio City	Ohio City Rockford Vanwert Willshire-Wren	
Ostrander	Delaware Ostrander Radnor Rathbone	
Oxford	Cincinnati Hamilton Morning Sun Oxford West College Corner, IN	Seven Mile
Paris	Alliance Canton Minerva Paris	
Payne	Paulding Payne	
Peebles	Peebles Seaman Sinking Springs West Union	

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4.0 **SERVICE AREAS** (cont'd)

4.6 **Verizon Exchange Service Areas** (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Pemberville	Bowling Green Pemberville	
Perrysville	Loudonville Perrysville	Ashland
Phillipsburg	Brookville Dayton Englewood Laura Phillipsburg West Milton	
Piketon	Beaver Idaho Waverly Piketon	
Pioneer	Montpelier Pioneer West Unity Ransom, MI	Bryan
Plain City	Columbus Metro Plain City Resaca	
Pleasantville	Baltimore Lancaster Millersport Pleasantville Rushville Thornville	
Plymouth	Plymouth Willard	
Polk	Ashland Polk Red Haw Savannah Sullivan West Salem	

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4.0 SERVICE AREAS (cont'd)

4.6 Verizon Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Pomeroy	Chester Letart Falls Pomeroy Portland Mason, WV	Cheshire Shade
Port Clinton	Marblehead Port Clinton	Oak Harbor Put-In-Bay
Portland	Letart Falls Pomeroy Portland	
Portsmouth	Minford-Stockdale Portsmouth South Shore, KY	
Port William	Port William Sabina Wilmington	Xenia
Prospect	Marion Prospect Radnor Richwood	Delaware
Put-In-Bay	Put-In-Bay	Port Clinton
Radnor	Delaware Ostrander Prospect Radnor	
Rathbone	Cheshire Center Columbus Metro Delaware Ostrander Rathbone	
Rawson	Findlay Jenera Rawson	

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4.0 SERVICE AREAS (cont'd)

4.6 Verizon Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Red Haw	Ashland Congress Polk Red Haw West Salem	
Republic	Bloomville Green Springs Republic Tiffin	Attica
Resaca	Alton Columbus Hilliard London Mechanicsburg Milford Center Plain City Resaca West Jefferson	
Richmond	Amsterdam Richmond Steubenville	Bergholz Knoxville
Richwood	Magnetic Springs Prospect Richwood	Marion Marysville York Center
Russellville	Decatur Georgetown Ripley Russellville	Sardinia
Sabina	New Vienna Port William Sabina Wilmington	
Sardinia	Georgetown Mt. Orab Mowrystown Sardinia	Winchester Cincinnati Clermont Williamsburg

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4.0 SERVICE AREAS (cont'd)

4.6 Verizon Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Savannah	Ashland Polk Savannah	
Scio	Bowerston Cadiz Jewett Scio	
Scott	Convoy Grover Hill Scott Van Wert	
Seaman	Peebles Seaman West Union Winchester	
Seville	Creston Medina Seville Westfield Center	Lodi
Shade	Athens Shade	Albany Pomeroy
Sharon Center	Akron Medina Sharon Center Wadsworth	Montrose
Sinking Spring	Peebles Sinking Spring	Hillsboro
Smithfield	Brilliant Dillonvale-Mt. Pleasant Smithfield Steubenville	Tiltonsville
Spencer	Chatham Homerville Medina Spencer	Wellington

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4.0 SERVICE AREAS (cont'd)

4.6 Verizon Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Spencerville	Lima Spencerville Venedocia	Buckland
St. Marys	Celina New Bremen St. Marys	New Knoxville Mendon
Strasburg	Beach City Bolivar New Philadelphia Strasburg	
Sugarcreek	Baltic Berlin New Philadelphia Sugarcreek	Wilmot
Summerfield	Caldwell Dexter City Summerfield	
Sylvania	Lost Penninsula, MI Sylvania Toledo Metro	Richfield Center
The Plains	Athens The Plains	Nelsonville
Tiltonsville	Dillonvale Martins Ferry-Bridgeport Tiltonsville	Smithfield Steubenville
Tipp City	Christiansburg Dayton New Carlisle Tipp City Troy	Vandalia West Milton
Trotwood	Brookville Dayton Metro Englewood Liberty New Lebanon Trotwood	

*Extended Local Service Refer to Sections 5.2 and 6.1 for Residential Rates and Sections 5.3 and 6.1 for Business Rates

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4.0 SERVICE AREAS (cont'd)

4.6 Verizon Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Troy	Christiansburg Covington New Carlisle Pleasant Hill Tipp City Troy West Milton	Dayton Piqua Vandalia
Valley City	Brunswick Medina Valley City	Cleveland
Van Buren	Arcadia Findlay North Baltimore Van Buren	
Wadsworth	Akron Rittman Sharon Center Wadsworth	
Wakeman	Norwalk Wakeman	
Waldo	Marion Waldo	Delaware
Warsaw	Cooperdale Coshocton Warsaw	
Watertown	Barlow Bartlett Beverly Lowell Marietta Stockport Watertown	
Waverly	Beaver Idaho Piketon Waverly	

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4.0 SERVICE AREAS (cont'd)

4.6 Verizon Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Wayne-Bradner	Bowling Green Wayne-Bradner	
Wellington	Elyria Wellington	Oberlin Spencer
Wellston	Jackson Wellson	
West Alexandria	Eaton Farmersville Gratis New Lebanon West Alexandria	Dayton
Westfield Center	Creston Lodi Medina Seville Westfield Center	
West Milton	Dayton Englewood Laura Phillipsburg Troy West Milton	Tipp City Vandalia
Weston	Bowling Green Deshler Grand Rapids Weston	
West Salem	Burbank Congress Homerville Lodi Polk Red Haw West Salem	Wooster
West Union	Manchester Peebles Seaman West Union	Decatur Winchester

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4.0 **SERVICE AREAS** (cont'd)

4.6 **Verizon Exchange Service Areas** (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
West Unity	Bryan Montpelier Pioneer West Unity	
Wharton	Forest Mt. Blanchard Upper Sandusky Vanlue Wharton	
Wilkesville	Albany McArthur Wilkesville	
Willard	Plymouth Willard Attica	Greenwich New Washington
Williamsport	Circleville Williamsport	Mt. Sterling
Willshire-Wren	Convoy Ohio City Rockford Vanwert Willshire-Wren	
Wilmington	Blanchester Clarksville Martinsville New Burlington New Vienna Port William Sabina Wilmington	
Wilmot	Beach City Brewster Massillon Wilmot Berlin Millersburg Wooster	Apple Creek Kidron Sugarcreek

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4.0 SERVICE AREAS (cont'd)

4.6 Verizon Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Winona	Damascus Hanoverton Lisbon North Georgetown Salem Winona	
Woodstock	Mechanicsburg Milford Center North Lewisburg Woodstock Marysville Urbana	
Yorkshire	Maria Stein North Star Versailles Yorkshire	

*Extended Local Service Refer to Sections 5.2 and 6.1 for Residential Rates and Sections 5.3 and 6.1 for Business Rates

4.0 SERVICE AREAS (cont'd)

4.7 Verizon Calling Areas

Geographically-defined Local Calling Areas are associated with each Exchange Service provided pursuant to Section 5.1.

For resale and unbundled local service, the local calling zones will mirror Verizon as detailed in Section 4.6.

A) Metropolitan Areas

- 1) The exchange areas included in the Cleveland Metropolitan Area are as follows:

Cleveland	North Royalton
Bedford	Olmstead Falls
Berea	Strongsville
Brecksville	Terrace
Chagrin Falls	Trinity
Gates Mills	Victory
Hillcrest	Wickliffe
Independence	Willoughby
Montrose	

- 2) The exchange areas included in the Columbus Metropolitan Area are as follows:

Columbus	Hilliard
Alton	Lockbourne
Canal Winchester	New Albany
Dublin	Reynoldsburg
Gahanna	Westerville
Grove City	West Jefferson
Groveport	Worthington
Harrisburg	

4.0 **SERVICE AREAS** (cont'd)

4.7 **Verizon Calling Areas** (cont'd)

A) **Metropolitan Areas** (cont'd)

- 3) The exchange areas included in the Dayton Metropolitan Area are as follows:

Dayton	Fairborn
Beavercreek	Miamisburg-West Carrollton
Bellbrook	Vandalia
Centerville	

- 4) The exchange areas included in the Toledo Metropolitan Area are as follows:

Toledo	Holland
Maumee	Perrysburg
Whitehouse	

- 5) The exchange areas included in the Cincinnati Metropolitan Area are as follows:

Cincinnati	Bethany
Bethel	Clermont
Hamilton	Harrison
Little Miami	Newtonsville
Reily	Shandon
Williamsburg	

LOCAL EXCHANGE SERVICE

Communication Options, Inc.
921 Eastwind Dr, Suite 104
Westeriville, Ohio 43081

NEC PUCO Tariff No. 1

Original Page 125

4.0 SERVICE AREAS (cont'd)

4.8 Embarq Exchange Classification

4.8.1 For the purpose of determining exchange service monthly base rates, exchanges are classified in rate groups according to the total exchange access lines in a local service area. The local service area is the area within which customers make calls without the payment of message toll charges and may include one or more exchanges.

4.8.2 Rate Group Classification and Limits:

<u>Exchange Rate Group</u>	<u>Total Exchange Access Lines In Local Service Area</u>		
Schedule 1	1	to	2,000
Schedule 2	2,001	to	4,000
Schedule 3	4,001	to	6,000
Schedule 4	6,001	to	12,000
Schedule 5	12,001	to	25,000
Schedule 6	25,001	to	50,000
Schedule 7	50,001	to	100,000
Schedule 8	100,001	to	200,000
Schedule 9	200,001	to	750,000
Schedule 10 (Mason – Business Only)	200,001	to	750,000
Schedule 11 (Lebanon Only)	200,001	to	750,000
Schedule 12 (Lima Only)	50,001	to	100,000
Schedule 13 (Mansfield Only)	50,001	to	100,000
Schedule 14 (Warren Only)	200,001	to	750,000

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LOCAL EXCHANGE SERVICE

Communication Options, Inc.
921 Eastwind Dr, Suite 104
Westererville, Ohio 43081

NEC PUCO Tariff No. 1

Original Page 126

4.0 SERVICE AREAS (cont'd)

4.9 Embarq Exchange Areas

<u>Exchange Area</u>	<u>Schedule</u>	<u>Exchange Area</u>	<u>Schedule</u>	<u>Exchange Area</u>	<u>Schedule</u>
Ada	8	Defiance	5	Kinsman	7
Adamsville	7	DeGraff	7	Lafayette	7
Adario	6	Delphos	7	Lake Milton	9
Alexandria	9	Deshler	7	Lebanon	11
Alger	7	Dunkirk	5	Lexington	7
Andover	6	East Liberty	6	Liberty Center	6
Anna	5	Eaton	5	Lima	12
Ansonia	6	Eldorado	6	Lucas	7
Apple Creek	5	Elida	7	Luckey	7
Arcanum	6	Florida	5	Lykens	6
Archbold	6	Fort Loramie	6	Lyons	5
Bartlett	6	Frazeesburg	8	Magnetic Springs	6
Beaverdam	6	Fredericksburg	6	Mansfield	13
Belle Center	6	Fredericktown	7	Marengo	5
Bellefontaine	6	Gambier	5	Marshallville	6
Bellville	7	Gerald	5	Martinsburg	6
Berlin Center	8	Gettysburg	5	Marysville	5
Big Prairie	6	Glenmont	4	Mason (Residential)	9
Bloomdale	7	Glouster	6	Mason (Business)	10
Bluffton	7	Gomer	7	McConnelsville	5
Botkins	6	Greene	7	Metamora	9
Bradford	7	Green Springs	7	Milford Center	6
Bristolville	7	Greenville	6	Millersburg	6
Bucyrus	6	Grelton-Malinta	4	Moline	9
Butler	7	Hamler	5	Morrow	9
Byhalia	6	Hartford	7	Mt. Gilead	7
Cairo	7	Hebron	8	Mt. Sterling	9
Caledonia	6	Holgate	5	Mt. Vernon	6
Camden	4	Hollansburg	5	Mt. Victory	6
Cardington	6	Holmesville	6	Napoleon	5
Centerburg	8	Huntsville	5	Nashville	6
Chatfield	4	Jackson Center	7	New Lyme	6
Chesterhill	6	Jefferson	7	New Madison	5
Chesterville	6	Jewell	4	New Paris	6
Cortland	9	Johnston	7	Newton Falls	7
Crooksville	7	Johnstown	9	New Winchester	7
Croton	7	Johnsville	7	North Benton	9
Cygnet	6	Junction City	7	North Lewisburg	6
Damascus	8	Kidron	7	Old Fort	6
Danville	6	Killbuck	5	Orrville	6

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LOCAL EXCHANGE SERVICE

Communication Options, Inc.
921 Eastwind Dr, Suite 104
Westerville, Ohio 43081

NEC PUCO Tariff No. 1

Original Page 127

4.0 SERVICE AREAS (cont'd)**4.9 Embarq Exchange Areas** (cont'd)

<u>Exchange Area</u>	<u>Schedule</u>	<u>Exchange Area</u>	<u>Schedule</u>	<u>Exchange Area</u>	<u>Schedule</u>
Ottawa	6	Shelby	7	Versailles	7
Pataskala	9	Shiloh	7	Warren	14
Pennsville	4	Shreve	6	Waterville	9
Portage	6	Sidney	6	Wauseon	6
Raymond	5	Smithville	6	Wayland	7
Reinersville-Hackney	4	South Lebanon	9	Waynesfield	7
Richfield Center-Berkey	9	Sterling	6	Waynesville	9
Ridgeway	5	Stockport	4	West Liberty	6
Risingsun	7	Stony Ridge	9	West Manchester	6
Rittman	9	Stryker	6	West Mansfield	6
Rockford	5	Sunbury	9	Westminster	7
Rosewood	6	Swanton	9	Windham	7
Rossburg	6	Utica-Homer	7	Woodville	9
Rushsylvania	5	Van Wert	5	Wooster	7
Russells Point	5	Venedocia	7	York Center	5

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4.0 SERVICE AREAS (cont'd)

4.10 Embarq Exchange Service Areas

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Ada	Ada Alger Bluffton Dunkirk Findlay Kenton Lafayette Lima Westminster	
Adamsville	Adamsville Cambridge Conesville Dresden New Concord Norwich West Lafayette Zanesville	
Adario	Adario Mansfield Shiloh	
Alexandria	Alexandria Columbus Granville Johnstown Newark Pataskala Reynoldsburg	
Alger	Ada Alger Belle Center Kenton Lima Waynesfield Westminster	

*Extended Local Service Refer to Sections 5.2 and 6.1 for Residential Rates and Sections 5.3 and 6.1 for Business Rates

4.0 SERVICE AREAS (cont'd)

4.10 Embarq Exchange Service Areas

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Andover	Andover Ashtabula Colebrook Dorset Greene Jefferson Kinsman New Lyme Pierpont	
Anna	Anna Botkins Fort Loramie Jackson Center Sidney	
Ansonia	Ansonia Arcanum Bradford Gettysburg Greenville Hollansburg New Madison Rossburg Union City, OH Versailles	
Apple Creek	Apple Creek Fredericksburg Kidron Orrville Wooster	Wilmot

*Extended Local Service Refer to Sections 5.2 and 6.1 for Residential Rates and Sections 5.3 and 6.1 for Business Rates

4.0 SERVICE AREAS (cont'd)

4.10 Embarq Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Arcanum	Ansonia Arcanum Bradford Eldorado Gettysburg Greenville Hollansburg Laura New Madison Phillipsburg Rossburg Union City, OH Versailles West Manchester	
Archbold	Archbold Bryan Evansport Fayette Napoleon Ridgeville Corners Stryker Wauseon West Unity	
Bartlett	Amesville Athens Barlow Bartlett Beverly Chesterhill Little Hocking Marietta Watertown	
Beaverdam	Beaverdam Bluffton Cairo Lafayette Lima	

*Extended Local Service Refer to Sections 5.2 and 6.1 for Residential Rates and Sections 5.3 and 6.1 for Business Rates

4.0 SERVICE AREAS (cont'd)

4.10 Embarq Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Belle Center	Alger Belle Center Bellefontaine Huntsville Kenton Ridgeway Rushsylvania Russells Point Waynesfield	
Bellefontaine	Belle Center Bellefontaine DeGraff East Liberty Huntsville Jackson Center Mt Victory North Lewisburg Ridgeway Rushsylvania Russells Point Waynesfield West Liberty West Mansfield	
Bellville	Bellville Butler Chesterville Fredericktown Johnsville Lexington Lucas Mansfield	
Berlin Center	Berlin Center Canfield Damascus Lake Milton North Benton North Jackson Salem Youngstown	

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4.0 SERVICE AREAS (cont'd)

4.10 Embarq Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Big Prairie	Big Prairie Lakeville Millersburg Nashville Shreve Wooster	
Bloomdale	Arcadia Bloomdale Bowling Green Cygnet Findlay Fostoria North Baltimore Portage Van Buren Wayne-Bradner	
Bluffton	Ada Beaverdam Bluffton Cairo Findlay Lafayette Lima Ottawa Pandora	
Botkins	Anna Botkins Fort Loramie Jackson Center Sidney Wapakoneta	

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4.0 SERVICE AREAS (cont'd)

4.10 Embarq Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Bradford	Ansonia Arcanum Bradford Covington Gettysburg Greenville Hollansburg Laura New Madison Piqua Rossburg Troy Versailles	
Bristolville	Bristolville Cortland Greene Johnston Mesopotamia North Bloomfield Warren	
Bucyrus	Bucyrus Chatfield Crestline Galion Lykens Nevada Shelby New Winchester	
Butler	Bellville Butler Danville Fredericktown Lexington Lucas Mansfield Mt Vernon	

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4.0 SERVICE AREAS (cont'd)

4.10 Embarq Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Byhalia	Byhalia Marysville Mt. Victory Richwood West Mansfield York Center	
Cairo	Beaverdam Bluffton Cairo Columbus Grove Gomer Lima Vaughnsville	
Caledonia	Caledonia Galion Mt. Gilead Marion New Winchester	
Camden	Camden Eaton Eldorado Gratis Morning Sun New Paris West Manchester	
Cardington	Ashley Cardington Chesterville Marengo Marion Mt. Gilead Waldo	

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4.0 SERVICE AREAS (cont'd)

4.10 Embarq Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Centerburg	Centerburg Chesterville Croton Delaware Kilbourne Marengo Mt Gilead Mt. Vernon Newark Sunbury Utica-Homer	
Chatfield	Bucyrus Chatfield Lykens	
Chesterhill	Amesville Athens Bartlett Chesterhill Glouster Marietta Pennsville McConnelsville Stockport Watertown	
Chesterville	Bellville Cardington Centerburg Chesterville Fredrickstown Johnsville Marengo Mt. Gilead Mt. Vernon	

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4.0 **SERVICE AREAS** (cont'd)

4.10 **Embarq Exchange Service Areas** (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Cortland	Bristolville Cortland Greene Hartford Johnston Kinsman Niles Sharon Warren Youngstown	
Crooksville	Crooksville McConnelsville New Lexington Philo Roseville Zanesville	
Croton	Centerburg Croton Johnstown Newark Sunbury Utica-Homer	
Cygnnet	Bloomdale Bowling Green Cygnnet Deshler North Baltimore Portage Risingsun Wayne-Bradner Weston	

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4.0 SERVICE AREAS (cont'd)

4.10 Embarq Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Damascus	Alliance Berlin Center Canfield Damascus Lisbon North Georgetown North Benton Salem Sebring Winona Youngstown	
Danville	Butler Danville Gambier Glenmont Killbuck Millersburg Mt. Vernon Nashville	
Defiance	Arthur Ayersville Defiance Evansport Jewell Ney Sherwood	
DeGraff	Bellefontaine DeGraff Huntsville Jackson Center Rosewood Russells Point Sidney Urbana West Liberty	

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4.0 SERVICE AREAS (cont'd)

4.10 Embarq Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Delphos	Delphos Elida Ft Jennings Gomer Lima Middlepoint Ottawa Ottoville Spencerville Van Wert Venedocia	
Deshler	Belmore Bowling Green Cygnet Deshler Findlay Grelton-Malinta Hamler McClure McComb Napolion North Baltimore Ottawa Weston	
Dunkirk	Ada Dunkirk Kenton	
East Liberty	Bellefontaine East Liberty Marysville North Lewisburg Raymond West Liberty West Mansfield	

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4.0 **SERVICE AREAS** (cont'd)

4.10 **Embarq Exchange Service Areas** (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Eaton	Camden Eaton Eldorado Gratis Lewisburg New Paris West Alexandria West Manchester Morningsun	
Eldorado	Arcanum Camden Eaton Eldorado Greenville Hollansburg New Madison New Paris West Manchester	
Elida	Elida Delphos Gomer Lima Spencerville	
Florida	Ayersville Florida Grelton-Malinta Holgate Jewell Liberty Center Napoleon Okolona	
Fort Loramie	Anna Botkins Fort Loramie Jackson Center Sidney Versailles	

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4.0 SERVICE AREAS (cont'd)

4.10 Embarq Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Frazeysburg	Cooperdale Coshocton Dresden Frazeysburg Hanover-Marne Martinsburg Newark St Louisville Zanesville	
Fredericksburg	Apple Creek Fredericksburg Holmesville Kidron Millersburg Wooster	
Fredericktown	Bellville Butler Chesterville Fredericktown Johnsville Mansfield Mt. Gilead Mt. Vernon	
Gambier	Danville Gambier Martinsburg Mt. Vernon	
Gerald	Gerald Liberty Center Napoleon Okolona Ridgeville Corners Wauseon	

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4.0 **SERVICE AREAS** (cont'd)

4.10 **Embarq Exchange Service Areas** (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Gettysburg	Ansonia Arcanum Bradford Gettysburg Greenville Hollansburg New Madison Rossburg Versailles	
Glenmont	Danville Glenmont Killbuck Millersburg Nashville	
Glouster	Amesville Athens Chesterhill Corning Glouster McConnelsville Murray City Nelsonville New Lexington Pennsville Shawnee The Plains	
Gomer	Cairo Delphos Elida Fort Jennings Gomer Kalida Lima Ottawa Vaughnsville	

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4.0 SERVICE AREAS (cont'd)

4.10 Embarq Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Green Springs	Bellevue Clyde Fremont Green Springs Old Fort Republic Tiffin	
Greene	Andover Bristolville Cortland Greene Kinsman Johnston North Bloomfield Warren	
Greenville	Ansonia Arcanum Bradford Eldorado Gettysburg Greenville Hollansburg Laura New Madison New Paris Rossburg Union City, OH Versailles West Manchester	
Grelton-Malinta	Deshler Florida Grelton-Malinta Hamler Holgate Liberty Center McClure Napoleon Okolona	

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4.0 SERVICE AREAS (cont'd)

4.10 Embarq Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Hamler	Belmore Deshler Grelton-Malinta Hamler Holgate Leipsic Napoleon New Bavaria	
Hartford	Cortland Hartford Johnston Kinsman Sharon Warren	
Hebron	Granville Hebron Lancaster Millersport Newark Pataskala Thornville	
Holgate	Ayersville Florida Grelton-Malinta Hamler Holgate Liberty Center Napoleon New Bavaria	

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4.0 SERVICE AREAS (cont'd)

4.10 Embarq Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Hollansburg	Ansonia Arcanum Bradford Eldorado Gettysburg Greenville Hollansburg New Madison New Paris Rossburg Versailles West Manchester	
Holmesville	Fredericksburg Holmesville Millersburg Shreve Wooster	
Huntsville	Belle Center Bellefontaine DeGraff Huntsville Russells Point	
Jackson Center	Anna Bellefontaine Botkins DeGraff Fort Loramie Jackson Center Russells Point Sidney Wapakoneta Waynesfield	

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4.0 **SERVICE AREAS** (cont'd)**4.10** **Embarq Exchange Service Areas** (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Jefferson	Andover Ashtabula Austinburg Colebrook Conneaut Dorset Geneva Kingsville Kinsman Jefferson New Lyme Orwell Pierpont Rock Creek Trumbull Windsor	
Jewell	Ayersville Defiance Evansport Florida Jewell Okolona	
Johnston	Bristolville Cortland Greene Hartford Johnston Kinsman Warren	

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4.0 SERVICE AREAS (cont'd)

4.10 Embarq Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Johnstown	Alexandria Columbus Croton Delaware Gahanna Granville Johnstown New Albany Newark Pataskala St. Louisville Sunbury Utica-Homer Westerville	
Johnsville	Bellville Chesterville Fredericktown Galion Johnsville Lexington Mansfield Mt. Gilead	
Junction City	Bremen Junction City Logan New Lexington Somerset	
Kidron	Apple Creek Dalton Fredericksburg Kidron Massillon Orrville Wilmot Wooster	
Killbuck	Coshocton Danville Glenmont Killbuck Millersburg	

*Extended Local Service Refer to Sections 5.2 and 6.1 for Residential Rates and Sections 5.3 and 6.1 for Business Rates

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4.0 SERVICE AREAS (cont'd)

4.10 Embarq Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Kinsman	Andover Cortland Greene Hartford Jefferson Johnston Kinsman Warren	
Lafayette	Ada Beaverdam Bluffton Lafayette Lima Westminster	
Lake Milton	Berlin Center Canfield Lake Milton Newton Falls North Benton North Jackson Ravenna Warren Wayland Youngstown	

*Extended Local Service Refer to Sections 5.2 and 6.1 for Residential Rates and Sections 5.3 and 6.1 for Business Rates

4.0 SERVICE AREAS (cont'd)

4.10 Embarq Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Lebanon	Beavercreek Bellbrook Centerville Cincinnati Metro Area Dayton Franklin Lebanon Mason Miamisburg-West Carrollton Middletown Monroe Morrow Seven Mile South Lebanon Spring Valley Trenton Vandalia Waynesville Alexandria, KY Boone, KY Butler, KY Covington, KY Falmouth, KY Glencoe, KY Independence, KY Walton, KY Warsaw, KY Williamstown, KY	
Lexington	Bellville Butler Galion Johnsville Lexington Lucas Mansfield Mt. Gilead	

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4.0 SERVICE AREAS (cont'd)**4.10 Embarq Exchange Service Areas** (cont'd)**Customer Exchange****Local Calling****Extended Local Calling***

Liberty Center

Delta
Florida
Gerald
Grand Rapids
Grelton-Malinta
Holgate
Liberty Center
McClure
Napoleon
Neapolis
WauseonLima
(Edwards)
(Wyandotte)
(Main)Ada
Alger
Beaverdam
Bluffton
Buckland
Cairo
Cridersville
Delphos
Elida
Gomer
Lafayette
Lima
Spencerville
Vaughnsville
Venedocia
Waynesfield
Westminster

Lucas

Ashland
Belleville
Butler
Lexington
Lucas
Mansfield

*Extended Local Service Refer to Sections 5.2 and 6.1 for Residential Rates and Sections 5.3 and 6.1 for Business Rates

4.0 SERVICE AREAS (cont'd)

4.10 Embarq Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Luckey	Bowling Green Luckey Pemberville Perrysburg Stony Ridge Toledo Woodville	
Lykens	Bucyrus Chatfield Lykens Tiffin	
Lyons	Chesterfield Delta Lyons Metamora Wauseon Ogden Center, MI Sand Creek, MI	
Magnetic Springs	Delaware Magnetic Springs Marysville Raymond Richwood	
Mansfield (Woodland) (Main) (Stewart) (Trimble) (West)	Adario Bellville Butler Crestline Fredericktown Galion Johnsville Lexington Lucas Mansfield Shelby Shiloh	

*Extended Local Service Refer to Sections 5.2 and 6.1 for Residential Rates and Sections 5.3 and 6.1 for Business Rates

4.0 SERVICE AREAS (cont'd)

4.10 Embarq Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Marengo	Ashley Cardington Centerburg Chesterville Kilbourne Marengo Mt. Gilead	
Marshallville	Marshallville Orrville Rittman Smithville Wooster	
Martinsburg	Fazeysburg Gambier Martinsburg Mt. Vernon Utica-Homer	
Marysville	Byhalia East Liberty Magnetic Springs Marysville Milford Center Mt. Victory North Lewisburg Raymond West Mansfield Woodstock York Center	Richwood

*Extended Local Service Refer to Sections 5.2 and 6.1 for Residential Rates and Sections 5.3 and 6.1 for Business Rates

4.0 **SERVICE AREAS** (cont'd)

4.10 **Embarq Exchange Service Areas** (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Mason	Alexandria KY Boone KY Butler KY Cincinnati Metro Covington KY Falmouth KY Florence KY Fort Thomas KY Glencoe KY Independence KY Lebanon Mason Morrow Seven Mile South Lebanon Walton KY Warsaw KY Waynesville Williamstown KY	
McConnelsville	Beverly Chesterhill Corning Crooksville Cumberland Glouster New Lexington McConnelsville Pennsville Philo Reinersville-Hackney Stockport	
Metamora	Delta Lyons Metamora Richfield Center-Berkey Ogden Center, MI Swanton Toledo Wauseon	

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4.0 **SERVICE AREAS** (cont'd)

4.10 **Embarq Exchange Service Areas** (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Milford Center	Marysville Milford Center North Lewisburg Resaca Urbana Woodstock	
Millersburg	Berlin Big Prairie Coshocton Danville Fredericksburg Glenmont Holmesville Killbuck Millersburg Nashville Shreve Wilmot	
Moline	Bowling Green Curtice - Oregon Genoa Moline Stony Ridge Toledo Woodville	
Morrow	Bethany Butlerville Cincinnati Lebanon Little Miami Mason Morrow South Lebanon Waynesville	

*Extended Local Service Refer to Sections 5.2 and 6.1 for Residential Rates and Sections 5.3 and 6.1 for Business Rates

4.0 SERVICE AREAS (cont'd)

4.10 Embarq Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Mt. Gilead	Ashley Caledonia Cardington Centerburg Chesterville Fredericktown Galion Johnsville Lexington Marengo Marion Mt. Gilead	
Mt Sterling	Ashville Bloomingburg Circleville Columbus Grove City Harrisburg London Mt Sterling New Holland Sedalia Washington Court House Williamsport	
Mt. Vernon	Butler Centerburg Chesterville Danville Fredericktown Gambier Martinsburg Mt. Vernon Nashville Utica-Homer	

*Extended Local Service Refer to Sections 5.2 and 6.1 for Residential Rates and Sections 5.3 and 6.1 for Business Rates

4.0 SERVICE AREAS (cont'd)

4.10 Embarq Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Mt. Victory	Bellefontaine Byhalia Kenton Marysville Mt. Victory Ridgeway West Mansfield	
Napoleon	Archbold Deshler Florida Gerald Grelton-Malinta Hamler Holgate Liberty Center McClure Napoleon Okolona Ridgeville Corners	
Nashville	Big Prairie Danville Glenmont Lakeville Loudonville Millersburg Mt Vernon Nashville Shreve	
New Lyme	Andover Ashtabula Colebrook Dorset Jefferson New Lyme Orwell Rock Creek	

*Extended Local Service Refer to Sections 5.2 and 6.1 for Residential Rates and Sections 5.3 and 6.1 for Business Rates

4.0 **SERVICE AREAS** (cont'd)

4.10 **Embarq Exchange Service Areas** (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
New Madison	Ansonia Arcanum Bradford Eldorado Gettysburg Greenville Hollansburg New Madison New Paris Rossburg Versailles West Manchester	
New Paris	Camden Eaton Eldorado Greenville Hollansburg New Madison New Paris West Manchester	
Newton Falls	Lake Milton Newton Falls North Jackson Ravenna Warren Wayland Windham	
New Winchester	Bucyrus Caledonia Galion Marion New Winchester	

*Extended Local Service Refer to Sections 5.2 and 6.1 for Residential Rates and Sections 5.3 and 6.1 for Business Rates

4.0 SERVICE AREAS (cont'd)

4.10 Embarq Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
North Benton	Alliance Berlin Center Canfield Damascus Lake Milton North Benton Ravenna Salem Sebring Youngstown	
North Lewisburg	Bellefontaine East Liberty Marysville Milford Center North Lewisburg Urbana West Liberty Woodstock	
Old Fort	Bettsville Fremont Green Springs Old Fort Tiffin	
Orrville	Apple Creek Dalton Kidron Marshallville Orrville Smithville Wooster	

*Extended Local Service Refer to Sections 5.2 and 6.1 for Residential Rates and Sections 5.3 and 6.1 for Business Rates

4.0 SERVICE AREAS (cont'd)

4.10 Embarq Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Ottawa	Bluffton Columbus Grove Continental Delphos Deshler Gilboa Glandorf Gomer Kalida Leipsic Miller City Ottawa Pandora	
Pataskala	Alexandria Baltimore Columbus Metro Granville Hebron Johnstown Lancaster Newark Pataskala	
Pennsville	Chesterhill Glouster McConnelsville Pennsville Stockport	
Portage	Bloomdale Bowling Green Cygnet North Baltimore Portage Wayne-Bradner Weston	
Raymond	East Liberty Magnetic Springs Marysville Raymond West_Mansfield York Center	

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4.0 SERVICE AREAS (cont'd)

4.10 Embarq Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Reinersville-Hackney	Beverly Caldwell Cumberland McConnelsville Reinersville-Hackney	
Richfield Center-Berkey	Metamora Richfield Center-Berkey Swanton Sylvania Toledo Metro	
Ridgeway	Belle Center Bellefontaine Kenton Mt. Victory Ridgeway Rushsylvania West Mansfield	
Risingsun	Bettsville Bowling Green Cygnet Fostoria Fremont Helena Risingsun Tiffin Wayne-Bradner	
Rittman	Akron Marshallville Rittman Smithville Sterling Wadsworth Wooster	
Rockford	Celina Mendon Ohio City Rockford Wabash Willshire-Wren	

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4.0 SERVICE AREAS (cont'd)

4.10 Embarq Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Rosewood	DeGraff Rosewood St. Paris Sidney Urbana West Liberty	
Rosburg	Ansonia Arcanum Bradford Gettysburg Greenville Hollansburg New Madison North Star Rosburg Union City OH Versailles	
Rushsylvania	Belle Center Bellefontaine Kenton Ridgeway Rushsylvania West Mansfield	
Russells Point	Belle Center Bellefontaine DeGraff Huntsville Jackson Center Russells Point Waynesfield	
Shelby	Bucyrus Crestline Mansfield Shelby Shiloh	
Shiloh	Adario Mansfield Shiloh Shelby	

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4.0 SERVICE AREAS (cont'd)

4.10 Embarq Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Shreve	Big Prairie Holmesville Millersburg Nashville Shreve Wooster	
Sidney	Anna Botkins DeGraff Fort Loramie Jackson Center Rosewood Sidney Versailles	
Smithville	Marshallville Orrville Rittman Smithville Sterling Wooster	
South Lebanon	Cincinnati Lebanon Little Miami Mason Morrow South Lebanon Waynesville	
Sterling	Creston Rittman Seville Smithville Sterling Wooster	

*Extended Local Service Refer to Sections 5.2 and 6.1 for Residential Rates and Sections 5.3 and 6.1 for Business Rates

4.0 SERVICE AREAS (cont'd)

4.10 Embarq Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Stockport	Bartlett Beverly Chesterhill McConnelsville Pennsville Stockport Watertown	
Stony Ridge	Bowling Green Genoa Luckey Moline Pemberville Perrysburg Stony Ridge Toledo Woodville	
Stryker	Archbold Bryan Evansport Stryker Wauseon West Unity	
Sunbury	Centerburg Cheshire-Lewis Center Croton Delaware Johnstown Kilbourne Columbus Metro Sunbury	
Swanton	Delta Metamora Neapolis Richfield Center - Berkey Swanton Toledo Metro Wauseon	

*Extended Local Service Refer to Sections 5.2 and 6.1 for Residential Rates and Sections 5.3 and 6.1 for Business Rates

4.0 SERVICE AREAS (cont'd)

4.10 Embarq Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Utica-Homer	Centerburg Croton Johnstown Martinsburg Mt. Vernon Newark St Louisville Utica-Homer	
Van Wert	Convoy Delphos Middlepoint Ohio City Scott Van Wert Venedocia Willshire-Wren	
Venedocia	Delphos Lima Middlepoint Ohio City Spencerville Van Wert Venedocia	
Versailles	Ansonia Arcanum Bradford Covington Ft Loramie Gettysburg Greenville Hollansburg New Madison North Star Piqua Rossburg Sidney Troy Union City OH Versailles Yorkshire	

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4.0 SERVICE AREAS (cont'd)

4.10 Embarq Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Warren (Lordstown) (Howland) (Franklin) (Vienna) (Champion) (Oak Knoll) (Leavittsburg) (Main)	Bristolville Cortland Girard Greene Hartford Hubbard Johnston Kinsman Lake Milton Mesopotamia Newton Falls Niles North Bloomfield North Jackson Sharon Warren Wayland Windham Youngstown	
Waterville	Bowling Green Grand Rapids Haskins - Tontogany Toledo Metro Waterville	
Wauseon	Archbold Chesterfield Delta Fayette Gerald Liberty Center Lyons Metamora Ridgeville Corners Stryker Swanton Wauseon	

*Extended Local Service Refer to Sections 5.2 and 6.1 for Residential Rates and Sections 5.3 and 6.1 for Business Rates

4.0 SERVICE AREAS (cont'd)

4.10 Embarq Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Wayland	Lake Milton Newton Falls Ravenna Warren Wayland Windham	
Waynesfield	Alger Belle Center Bellefontaine Jackson Center Kenton Lima Russells Point Wapakoneta Waynesfield Westminster	
Waynesville	Dayton Lebanon Mason Morrow South Lebanon Waynesville	
West Liberty	Bellefontaine DeGraff East Liberty North Lewisburg Rosewood West Liberty Urbana	
West Manchester	Arcanum Camden Eaton Eldorado Greenville Hollansburg Lewisburg New Madison New Paris Phillipsburg West Manchester	

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4.0 **SERVICE AREAS** (cont'd)

4.10 **Embarq Exchange Service Areas** (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
West Mansfield	Bellefontaine Byhalia East Liberty Marysville Mt. Victory Raymond Ridgeway Rushsylvania West Mansfield York Center	
Westminster	Ada Alger Kenton Lafayette Lima Wapakoneta Waynesfield Westminster	
Windham	Garrettsville Newton Falls Ravenna Warren Wayland Windham	
Woodville	Bowling Green Curtice - Oregon Elmore Fremont Genoa Gibsonburg Lindsey Luckey Moline Pemberville Perrysburg Port Clinton Stony Ridge Woodville Toledo	

*Extended Local Service Refer to Sections 5.2 and 6.1 for Residential Rates and Sections 5.3 and 6.1 for Business Rates

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4.0 SERVICE AREAS (cont'd)

4.10 Embarq Exchange Service Areas (cont'd)

<u>Customer Exchange</u>	<u>Local Calling</u>	<u>Extended Local Calling*</u>
Wooster (Madisonburg) (Main)	Apple Creek Big Prairie Burbank Congress Creston Dalton Fredericksburg Holmesville Kidron Marshallville Orrville Rittman Shreve Smithville Sterling West Salem Wooster	
York Center	Byhalia Marysville Raymond Richwood West Mansfield York Center	

*Extended Local Service Refer to Sections 5.2 and 6.1 for Residential Rates and Sections 5.3 and 6.1 for Business Rates

4.0 SERVICE AREAS (cont'd)

4.11 Embarq Calling Areas

Geographically-defined Local Calling Areas are associated with each Exchange Service provided pursuant to Section 5.1.

For resale and unbundled local service, the local calling zones will mirror Embarq as detailed in Section 4.10.

A) Metropolitan Areas

- 1) The exchange areas included in the Cleveland Metropolitan Area are as follows:

Cleveland	North Royalton
Bedford	Olmstead Falls
Berea	Strongsville
Brecksville	Terrace
Chagrin Falls	Trinity
Gates Mills	Victory
Hillcrest	Wickliffe
Independence	Willoughby
Montrose	

- 2) The exchange areas included in the Columbus Metropolitan Area are as follows:

Columbus	Hilliard
Alton	Lockbourne
Canal Winchester	New Albany
Dublin	Reynoldsburg
Gahanna	Westerville
Grove City	West Jefferson
Groveport	Worthington
Harrisburg	

4.0 SERVICE AREAS (cont'd)**4.11 Embarq Calling Areas** (cont'd)A) Metropolitan Areas (cont'd)

- 3) The exchange areas included in the Dayton Metropolitan Area are as follows:

Dayton	Fairborn
Beavercreek	Miamisburg-West Carrollton
Bellbrook	Vandalia
Centerville	

- 4) The exchange areas included in the Toledo Metropolitan Area are as follows:

Toledo	Holland
Maumee	Perrysburg
Whitehouse	

- 5) The exchange areas included in the Cincinnati Metropolitan Area are as follows:

Cincinnati	Bethany
Bethel	Clermont
Hamilton	Harrison
Little Miami	Newtownsville
Reily	Shandon
Williamsburg	

5.0 LOCAL EXCHANGE SERVICE**5.1 Service Offerings**

The following Network Services for residence and / or business customers are offered in this tariff:

- Standard Residence Line (Grandfathered effective 8/1/2002)
- Residential Packages
- Standard Business Line
- Key System Line
- Directory Assistance
- Traditional Operator Service
- Message Telecommunications Service
- Custom Calling Features
- Main Number Retention
- Non Published Service
- Calling Party's Number (CPN) Blocking
- 900/976 Blocking/Unblocking
- Vanity Number Service
- Service Order and Change Charges
- IntraLATA Presubscription
- Maintenance Visit Charges
- Directory Listings
- Emergency Services
- Remote Call Forward
- Vacation Service

All services offered in this tariff are subject to service order and change charges where the Customer requests new services or changes in existing services, as well as indicated Non-Recurring and Monthly Recurring Charges. Charges for Local Calling Service and Measured Telecommunications Service are assessed on a measured rate basis and are additional to the charges shown for Standard Residence/Business Line, and Key System Line, as are other service charges.

5.0 LOCAL EXCHANGE SERVICE (cont'd)**5.2 Standard Residence Line**

The Standard Residence Line provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Residence Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines. Call blocking per call is included with the basic rate. See Section 5.11 (G) for a description of call blocking.

Standard Residential Lines	
<u>Non-recurring Charges</u>	<u>Maximum</u>
First Line Per Order	\$85.00
Each Additional Line Per Order	\$50.00
Monthly Recurring Charges Per Line	
<u>Monthly Recurring Charges Per Line</u>	<u>Maximum</u>
Network Access Line in AT&T Ohio areas	\$50.00
Access Line in Verizon areas	\$50.00
Access Line in Embarq areas	\$50.00

5.2.1 Service options are in addition to the monthly line rate.

Maximum Rates for Residential Measured Service Option¹		
These also apply to areas listed in Section 4.1		
<u>Mileage</u>	<u>1st minute</u>	<u>Each additional minute</u>
	<u>Maximum</u>	<u>Maximum</u>
1 - 10	0.2000	0.2000
11 - 22	0.2000	0.2000
23 +	0.2000	0.2000

¹ These rates will apply to calls between exchanges specified in Section 4.1, 4.5, and 4.8 as Local Calling Plus calls. However, the Measured Service Option is not required to take advantage of Local Calling Plus.

Effective August 1, 2002, the Company will no longer accept new Subscriptions to Flat Rate, Measured Rate, or Metered Rate Residential Service. Customers who were subscribers to such service prior to that date may maintain service as provided above. As of August 1, 2002, new subscriptions to Residential services are available only as provided in Section 5.2.3 of this tariff.

Maximum Rates for Residential Metered Service Option	
<u>Per Call Rate</u>	<u>Maximum</u>
All Calls	0.2000

Maximum Rates for Residential Flat Rate Service Option	
<u>Per Month Rate</u>	<u>Maximum</u>
Flat Rate Per Line	10.00

5.0 LOCAL EXCHANGE SERVICE (cont'd)**5.2 Standard Residence Line** (cont'd)**5.2.1** (cont'd)

Effective August 1, 2002, the Company will no longer accept new Subscriptions to Flat Rate, Measured Rate, or Metered Rate Residential Service. Customers who were subscribers to such service prior to that date may maintain service as provided above. As of August 1, 2002, new subscriptions to Residential services are available only as provided in Section 5.2.3 of this tariff.

Effective September 1, 2004, Grandfathered Residential Service customers who currently use either Metered or Measured service will have their service converted to Flat Rate Residential Service.

5.2.2 A 911 service charge and an Access charge per FCC order per month, per line will be charged in addition to the line charge and service option charge. Refer to Section 8.0 for Rates.

5.2.3 Residence Access Packages

- A) COI Simple Pak: is a bundled service that includes the residential line, unlimited local calls, and a variety of custom calling features*.
- B) COI Value Pak: is a bundled service that includes the residential line, unlimited local calls, a variety of custom calling features*.
- C) COI Speed Pak: is a bundled service that includes the residential line, unlimited local calls, a variety of custom calling features*.

*See Section 5.2.4, following for a list of features included in Access Packages. This package can only be purchased in conjunction with non-regulated and/or detariffed services.

Price Sheets are found in Section 7.3

5.0 LOCAL EXCHANGE SERVICE (cont'd)**5.2 Standard Residence Line** (cont'd)**5.2.4 Custom Calling Features Included in Access Packages****A) AT&T Ohio areas of Ohio**

900/976 Block
Billed Number Screening
Call Screening
Call Forward
Call Waiting
Multi-Ring
Caller ID Name and Number
Speed Dial 30
Unlimited Monthly Three-Way Calling
Unlimited Monthly Automatic Call Back (*69)
Unlimited Monthly Repeat Dialing (*66)

B) Verizon areas of Ohio

900/976 Block
Billed Number Screening
Call Blocking
Call Forward
Call Waiting/Cancel Call Waiting
Speed Dial 30
Smart Ring
Caller ID Name and Number
Unlimited Monthly Three-Way Calling
Unlimited Monthly Automatic Call Back (*69)
Unlimited Monthly Repeat Dialing (*66)

C) Embarq areas of Ohio

900/976 Block
Billed Number Screening
Selective Call Rejection
Basic Call Forward
Enhanced Call Waiting
Distinctive Ring
Caller ID Name and Number
Abbreviated Dialing 30
Unlimited Monthly Three-Way Calling
Unlimited Monthly Automatic Call Back (*69)
Unlimited Monthly Repeat Dialing (*66)

5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.2 Standard Residence Line (cont'd)

5.2.5 Maximum Price Range for Residential Packages

		<u>Non-Recurring Charges</u>	<u>Monthly Recurring Charges</u>
		<u>Maximum</u>	<u>Maximum</u>
AT&T Ohio areas	Simple Pak	\$ 100.00	\$ 70.00
	Value Pak¹		
	Speed Pak¹		
Verizon areas	Simple Pak	\$ 100.00	\$ 70.00
	Value Pak¹		
	Speed Pak¹		
Embarq areas	Simple Pak	\$ 100.00	\$ 70.00
	Value Pak¹		
	Speed Pak¹		

¹ This package can only be purchased in conjunction with non-regulated and/or detariffed services.

5.0 LOCAL EXCHANGE SERVICE (cont'd)**5.3 Standard Business Line**

The Standard Business Line provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Business Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines. Call blocking per call is included with the basic rate. See Section 5.11 (G) for a description of call blocking.

Maximum Non-Recurring Charge for Business Lines
Per line per order

	<u>Maximum</u>
1 st line	\$85.00
Each additional line	\$60.00

Maximum Monthly Recurring Charge for Business Lines

<u>Term Plan</u>	<u>Maximum</u>
Month to Month	\$50.00
12 month term	\$50.00
24 month term	\$50.00
36 month term	\$50.00
48 month term	\$50.00
60 month term	\$50.00

5.3.1 Service options are in addition to the monthly line rate

Maximum Rates for Business Measured Service Option¹
These also apply to areas listed in Section 4.1

<u>Mileage</u>	<u>1st minute</u>		<u>Each additional minute</u>	
	<u>Minimum</u>	<u>Maximum</u>	<u>Minimum</u>	<u>Maximum</u>
1 - 10	0.0100	0.2000	0.0080	0.2000
11 - 22	0.0100	0.2000	0.0080	0.2000
23 +	0.0100	0.2000	0.0080	0.2000

¹ These rates will also apply to calls between exchanges specified in Sections 4.1 Local Calling Plus calls. However, the Measures Service Option is not required to take advantage of Local Calling Plus.

Effective August 1, 2002, the Company will no longer accept new subscriptions to Measured Rate Service. Customers who were subscribers to such service prior to that date may maintain service as provided above. As of August 1, 2002, new subscriptions to Business Services are available only as Flat Rate or Message Rate Service.

Effective September 1, 2004, the Company will no longer offer Measured Rate Service. Current customers to such service will have the option to change their service to the Flat Rate Service or the Message Rate Service offered by the Company. If customer chooses to move service to a different carrier during this transition, no early termination liability charges would apply

5.0 LOCAL EXCHANGE SERVICE (cont'd)**5.3 Standard Business Line** (cont'd)**5.3.1** (cont'd)**Maximum Rates for Business Line Metered Service Option**

<u>Per Month Rate</u>	<u>Maximum</u>
All Calls	0.2000

- 5.3.2** A 911 service charge, LNP charge and an Access charge per FCC order per month, per line will be charged in addition to the line charge and service option charge. Refer to Section 8.0 for Rates.

5.0 LOCAL EXCHANGE SERVICE (cont'd)**5.4 Key System Line**

The Key System Line provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Key System Lines are provided for the connection of Customer-provided wiring to the Customer's key telephone system (KTS). Call blocking per call is included with the basic rate. See Section 5.11 (G) for a description of call blocking.

Maximum Non-Recurring Charges

	<u>Maximum</u>
1 st line	\$85.00
Each additional line	\$60.00

Maximum Monthly Recurring Charges

<u>Term</u>	<u>Maximum</u>
Month to Month	\$100.00
12 month term	\$100.00
24 month term	\$100.00
36 month term	\$100.00
48 month term	\$100.00
60 month term	\$100.00

5.4.1 Service options are in addition to the monthly line rate**Maximum Rates for Key System Line Measured Service Option**

<u>Mileage</u>	<u>1st minute</u>	<u>Each additional minute</u>
	<u>Maximum</u>	<u>Maximum</u>
1 - 10	0.2000	0.2000
11 - 22	0.2000	0.2000
23 +	0.2000	0.2000

Effective August 1, 2002, the Company will no longer accept new subscriptions to Measured Rate Service. Customers who were subscribers to such service prior to that date may maintain service as provided above. As of August 1, 2002, new subscriptions to Key System Line Services are available only as Flat Rate or Message Rate Service.

Effective September 1, 2004, the Company will no longer offer Measured Rate Service. Current customers to such service will have the option to change their service to the Flat Rate Service or the Message Rate Service offered by the Company. If customer chooses to move service to a different carrier during this transition, no early termination liability charges would apply.

Maximum Rates for Key System Line Metered Service Option

<u>Per Month Rate</u>	<u>Minimum</u>	<u>Maximum</u>
All Calls	0.0100	0.2000

5.4.2 A 911 service charge and an Access charge per FCC order per month, per line will be charged in addition to the line charge and service option charge. Refer to Section 8.0 for Rates.

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5.0 LOCAL EXCHANGE SERVICE (cont'd)**5.5 Remote Call Forward**

A) Remote Call Forward is a service feature whereby all calls placed to an RCF customer's telephone number (the call forwarding location) are automatically forwarded by the Telephone Company central office equipment to a designated terminating station of such RCF customer which is located in an exchange area of the Telephone Company or another telephone company. RCF is subject to the following regulations.

- 1) RCF Service will be provided on any exchange service which can be direct inward dialed except semi-public and public telephone service.
- 2) The service is offered from central offices where the Telephone Company has arranged the facilities for RCF and is furnished subject to the availability of facilities.
- 3) One primary directory listing, residence or non-residence, as appropriate, will be provided without charge for the exchange in which the RCF central office is located. Additional listings may be provided subject to the provisions in Section 5.19 of this tariff.
- 4) Since the grade of transmission on calls which are remotely forwarded may vary, depending upon the location of the calling party in relation to the terminating station, the Telephone Company cannot guarantee transmission on forwarded calls.
- 5) Each RCF feature allows for forwarding one call at a given time. An additional feature is necessary for each additional call to be forwarded simultaneously. The customer must subscribe to sufficient RCF features and facilities at the terminating station to adequately handle calls without impairing, disrupting, or deteriorating services offered by the Company.

In the event that the use of RCF causes such impairment, disruption, or deterioration, the Telephone Company shall have the right to discontinue forthwith such service without prior notification to the customer.

- 6) The Telephone Company will not provide identification of the originating telephone number to an RCF customer.

RCF is furnished at the following rates and charges in addition to the rates and charges for associated service.

A)	Maximum
RCF per initial feature	
Non-Recurring Charge	\$100.00
Monthly Recurring Charge	\$40.00
RCF per additional path	
Non-Recurring Charge	\$100.00
Monthly Recurring Charge	\$40.00

5.0 **LOCAL EXCHANGE SERVICE** (cont'd)

5.5 **Remote Call Forward** (cont'd)

5.5.1 Rates and Charges

- B) The RCF customer is responsible for payment of applicable intrastate or interstate customer dialed station-to-station toll message charges for each call. The toll message charge applies to all forwarded calls.
- C) The message charges on local calls applicable to RCF in AT&T Ohio regions of Ohio are as follows:
 - 1) a charge equal to the metered rate service message charge specified in Section 5.3.1 of this tariff.

5.0 LOCAL EXCHANGE SERVICE (cont'd)**5.6 Vacation Status****5.6.1 AT&T Ohio Rates and Regulations****A) Temporary Suspension (Vacation Service) of Residence Service**

- 1) At the request of a customer and where equipment arrangements permit, temporary suspension of any grade of residence service will be provided for a period not to exceed nine months and a minimum period of three months. Calling persons will be informed that the service is temporarily suspended at the request of the customer.
- 2) Temporary suspension of service is provided for a customer's entire residence service, not for a portion thereof.
- 3) Neither inward service nor outward service shall be provided during the period of suspension on the service suspended.
- 4) Temporary suspension is not applicable to directory listings.
- 5) Temporary suspension of service and its restoral are subject to the receipt of the customer's request in sufficient time to permit the Telephone Company to effect the necessary arrangements.
- 6) The Telephone Company reserves the right to refuse temporary suspension of service in the case of a customer whose account is delinquent.
- 7) The monthly rate for temporarily suspended service is 50% of the monthly regulated charges.
- 8) A non-recurring charge applies to order the temporary suspension. Another non-recurring charge applies to remove the temporary suspension.

	Maximum
Non-Recurring Order Charge	\$50.00

5.0 LOCAL EXCHANGE SERVICE (cont'd)**5.7 Directory Assistance**

Provides for identification of telephone directory numbers, via an operator or automated platform. Customers are provided with a maximum of 2 listings for each call to Directory Assistance.

Maximum Per Call \$5.00

5.7.1 Directory Assistance Call Completion

Directory Assistance Call Completion Service provides a Directory Assistance customer requesting an intraLATA number the ability to be automatically connected to the requested number. A mechanized announcement offers call completion to the customer. The call is completed on a sent paid basis.

- A) The calling number and the number requested to be completed must be in the same Local Access Transport Area (LATA) or the local calling area where the request originated.
- B) In addition to the Call Completion Charge, normal existing Directory Assistance charges will apply. All toll, message or local measured usage charges are also applicable.
- C) If a call is not completed, i.e. busy or don't answer, no charge for the Call Completion service is applicable. However, the appropriate charge for the Directory Assistance call will apply
- D) Directory Assistance Call Completion will be furnished only where facilities and operating conditions permit.
- E) Directory Assistance Call Completion is furnished solely for the telephone calling purposes of the caller. The Company assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify the Company and hold it free and harmless of and from any and all claims, demands, or damages that shall arise from the use of the service. Provisions concerning limitations of liability are set forth in Section 2.1.4 of this tariff.
- F) Rates and Charges

	<u>Maximum</u>
Directory Assistance Call Completion per call	\$1.00

5.0 LOCAL EXCHANGE SERVICE (cont'd)**5.7 Directory Assistance** (cont'd)**5.7.2 Reverse Directory Assistance**

Provides a listed name and address (including Zip Code) associated with listed local and nationwide numbers by providing Directory Assistance with a telephone number.

- A) Service only in AT&T Ohio areas of Ohio where facilities are available.
- B) Dial 411 to access this service.
- C) Rates also apply for a search that results in "No Listing Found"

Maximum Per Call \$5.00

5.7.3 Business Category Search

This service enables a user to obtain the listed telephone number of a business in a particular category of businesses - such as restaurants, dry cleaners, etc., when the exact name of the business is not known

- A) Service only in AT&T Ohio areas of Ohio where facilities are available.
- B) Dial 411 to access this service.
- C) Rates also apply for a search that results in "No Listing Found"

Maximum Per Call \$5.00

5.0 LOCAL EXCHANGE SERVICE (cont'd)**5.8 Traditional Operator Service**

Provides for live or automated operator treatment when Customer dials "0". Services include, but are not limited to, bill to originating telephone number, calling card, collect or to a third party. The process of rating a call is as follows:

A) MTS Portion of Calls

<u>Mileage</u>	Maximum Rates for MTS portion of call	
	<u>1st minute</u>	<u>Each additional minute</u>
	<u>Maximum</u>	<u>Maximum</u>
1 - 10	0.32	0.16
11 - 22	0.40	0.22
23 - 55	0.48	0.28
56 - 124	0.57	0.37
125 - over	0.58	0.39

B) Application of Rate Discount

- * Day - Monday through Friday; 8:00 a.m. up to but not including 5:00 p.m.
- * Evening - Monday through Friday; 5:00 p.m. up to but not including 11:00 p.m., discounted 10% from Day Rate.
- * Night/Weekend - Monday through Friday; 11:00 p.m. up to but not including 8:00 a.m.; All day Saturdays and Sundays, discounted 20% from Day Rate.

C) Maximum Surcharges

	<u>Maximum</u>
Calling card	\$ 5.00
Credit card	\$ 5.00
Station to station (customer dialed)	\$ 5.00
Operator dialed (collect, bill to 3 rd party)	\$ 7.50
Person to Person	\$ 9.50

D) Calculation of Charge

- 1) The billing elements used to determine message charges are as follows: length of time of call, time of day, and applicable operator service charge.
- 2) Charges for the time portion of the billing element are applied on the basis of whole minute intervals. The billing interval for this element is determined by rounding up partial minutes to the next whole minute.
- 3) Time of day discounts apply as found in Section 5.8B.
- 4) Chargeable time begins when connection is established between the calling party and the desired telephone, communications system attendant or directly dialed station.

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5.0 LOCAL EXCHANGE SERVICE (cont'd)**5.9 Message Telecommunications Service**

Message Telecommunication Service (MTS) is a communications service which is available for use by customers twenty-four (24) hours a day. MTS enables a User of an exchange access line to place calls to any station on the public switched telecommunications network bearing an NPA-NXX designation associated with points outside the Customer's Local Calling Area, but within the boundaries of the LATA where the Customer (or the Customer's end user) is located. Customers must arrange for intraLATA and interLATA service from the interexchange carriers of their choice. Customers may choose the Company as their carrier for intraLATA calls and interLATA calls.

MTS calls are billed in one (1) minute increments with an initial billing period of one (1) minute. The total number of minutes will be rounded at end of Billing Period to the nearest minute. Fractional cents will be rounded to the nearest cent.

Rates are set forth in Section 5.8 (A, B, and D).

5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.10 AT&T Ohio Custom Calling Features

- A) Call Waiting: permits the end-user engaged in a call to receive a tone signal indicating a second call is waiting; and, by operation of the switch hook, to place the first call on hold and answer the waiting call. The customer may alternate between the two calls by operation of the switch hook, but a three-way conference call cannot be established.

- B) Call Forwarding: permits the end-user to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at their discretion.

- C) Three-Way Calling: permits the end-user to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The end-user initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming.
 - 1) This feature is available on an unlimited monthly basis or on a Pay Per Use basis.
 - 2) This feature will be available on a Pay Per Use basis only from equipped central offices to residence and non-residence customers. However, this feature is not available on a Pay Per Use basis to PBX customers.
 - 3) At the request of the customer, access to the feature on a Pay Per Use basis may be blocked. Such blocking will be provided at no charge to the customer.

- D) Call Screening: allows the end-user to automatically block incoming calls from up to ten customer pre-selected telephone numbers (including numbers from which a customer has just received a call). The list of numbers can be changed at any time. Callers whose numbers have been blocked will hear a recorded message and no usage charges will apply. The calling party's number will not be delivered or announced to the call recipient under any circumstances.

- E) Caller ID: provides the customer with a caller's information such as telephone number. However, the calling party may utilize blocking services which will prevent the disclosure of their telephone number. In such instances, a privacy indication will appear on the customer-provided display device instead of the calling party's telephone number.

- F) Caller ID with Name: provides the customer with caller's information such as telephone number and name. However, the calling party may utilize blocking services which will prevent the disclosure of their telephone number. In such instances, a privacy indication will appear on the customer-provided display device instead of the calling party's telephone number.

Caller ID must accompany this feature.

5.0 LOCAL EXCHANGE SERVICE (cont'd)**5.10 AT&T Ohio Custom Calling Features** (cont'd)G) Calling Party's Number (CPN) Blocking

1) Free Per Call Blocking

Per call blocking enables customers to prevent, at any time, the disclosure of a customer's CPN, or telephone number, by using an activation code. Use of this activation code will prohibit the disclosure of the CPN for the ensuing call only and does not block the CPN of subsequent calls, unless the activation code is again utilized. Per call blocking shall be provided to all customers at no charge.

2) Subscription Per Line Blocking

Enrollment into subscription per line blocking prevents the disclosure of the subscriber's CPN, or telephone number, to the called party. Subscription per line blocking is applicable on all outgoing calls placed from the subscriber's line. Subscription per line blocking shall be provided at no monthly charge on an option-in or positive enrollment basis, to non-published subscribers. A nonrecurring service order charge will be assessed by the company to non-published customer, only after the company has afforded these same customers a 90-day window of opportunity to enroll into subscription per line blocking free of charge. Subscription per line blocking shall be provided to all published customers for a charge not to exceed the company's rate for non-published service. Applicable service order charges may be assessed to published customers and to non-listed customers requesting subscription per line blocking service. The 90 day window will only be offered to those customers that were not offered per line blocking previously.

H) Speed Calling (8 or 30): permits the customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. The feature is available as an eight code list or a thirty code list. Either code list may include local and/or toll telephone numbers. To establish or change a telephone number in a code list, the customer dials an activating code, receives a second dial tone and dials either a one or two digit code (for the eight code and thirty code lists, respectively) plus the telephone number.

I) Busy Line Transfer (Call Forwarding Busy): permits the forwarding of incoming calls when the end-user's line is busy. The forwarded number is fixed by the end-user service order.

J) Alternate Answer (Call Forwarding No Answer): permits the forwarding of incoming calls when the end-user's line remains unanswered after end-user-designated number of rings. The number of rings and the forwarded number are fixed by the customer service order.

K) Automatic Call Back: enables a customer to return the last incoming call, whether or not it was answered. The customer dials an activation code, *69, and the last incoming call is automatically dialed. If the line is busy when the customer activates the service, a confirmation announcement is heard, the customer hangs up, and a queuing process begins. For the next thirty (30) minutes both the calling and called parties' lines are checked periodically. The call set-up is made when both the originating and terminating lines are idle. After activation of the feature, the originating and terminating customer may place other calls without affecting the Automatic Call Back service status. Up to ten calls may be held in queue for the customer's Automatic Call Back activation.

5.0 LOCAL EXCHANGE SERVICE (cont'd)**5.10 AT&T Ohio Custom Calling Features** (cont'd)**K) Automatic Call Back:** (cont'd)

- 1) Automatic Call Back is available on a Universal Pay Per Use basis. An Automatic Call Back activation is considered complete and billable after the feature is activated by dialing the first code, regardless of whether or not the call is returned, except in those cases where the calling number is not available from the network.
- 2) This feature will be available on a Pay Per Use basis only from equipped central offices to residence and non-residence customers. However, this feature is not available on a Pay Per Use basis to PBX customers.
- 3) At the request of the customer, access to the feature on Pay Per Use basis may be blocked. Such blocking will be provided at no charge to the customer.
- 4) This feature is available on an unlimited monthly basis or on a Pay Per Use basis.

L) Automatic Call Back Block: prohibits a customer who subscribes to Automatic Call Back from returning a call by activating the Automatic Call Back code. By dialing an activation code, *67, before placing a local call or by utilizing per line blocking, a customer may "block" the called party from returning a call to them, using an Automatic Call Back. This service is free to all customers who subscribe to a one-party line, and is available on a per call basis only when utilizing *67. After activating the Automatic Call Back Block code and placing the call, the line reverts back to normal status and future calls will not be blocked from being returned by Automatic Call Back subscribers unless utilizing per line blocking. The caller must activate the code before placing each call in order to have Automatic Call Back Block activated unless utilizing per line blocking.

M) Touch Tone Non-Hunt: Touch tone service on a single line that does not roll to another station if the called line is busy.

N) Touch Tone Hunt: Touch tone service to a line that rolls to another station in the event that the called line is busy.

O) Repeat Dialing: enables a customer to reach a called party whose number is busy without having to continually redial the telephone number. The busy number will automatically be dialed, for a thirty (30) minute period, until it becomes available. The caller can make and receive calls during the 30 minute period that the busy number is being dialed. The caller will receive a special ring back when both numbers are freed for use. The feature can also be used to recall a called party after the conversation has been terminated.

- 1) This feature will be available on a Pay Per Use basis only from equipped central offices to residence and non-residence customers. However, this feature is not available on a Pay Per Use basis to PBX customers.
- 2) At the request of the customer, access to the feature on a Pay Per Use basis may be blocked. Such blocking will be provided at no charge to the customer.
- 3) This feature is available on an unlimited monthly basis or on a Pay Per Use basis.

5.0 LOCAL EXCHANGE SERVICE (cont'd)**5.10 AT&T Ohio Custom Calling Features** (cont'd)

P) Talking Call Waiting: allows a residential customer to know who is calling while they are on the telephone with another party. Talking Call Waiting enhances Call Waiting by allowing the customer to hear who is calling after hearing the call waiting tone while the customer is on the line. Any and all names will be voiced to the subscriber. This includes "private" or "unknown" to be voiced in the appropriate situation. Talking Call Waiting subscribers will hear both a call waiting tone plus the name of the calling party on an incoming call. The customer then presses the switch hook-flash to place the current call on hold and talk to the call waiting party. Subsequent switch hook-flashes will allow the subscriber to "toggle" between the two parties, placing one on hold so that they can speak to the other party.

- 1) This feature is available on a monthly subscription basis and must be subscribed to in conjunction with Call Waiting Service.
- 2) Customers with more than one line will need to subscribe to the service for each line they wish to have Talking Call Waiting made available. This service requires no additional adjunct or telephone display equipment.
- 3) This feature is not available on ISDN.

Q) Privacy Manager: available to residential and business customers. Intercepts calls that are marked "private", "out of area", or "unavailable" on Caller ID units. When unidentified callers dial the subscriber's number, they will receive an announcement informing them that the party they are calling does not accept calls from unidentified callers. They will receive a prompt to state their name or the company they represent and the service will then attempt to connect the call. Only if the caller states their name will the call be connected.

The subscriber's Caller ID CPE will display the platform number and the name of the service. When the subscriber picks up the phone, they will receive a recording identifying the caller by name and will have three options: Press 1 to accept the call, Press 2 to deny the call or Press 3 to play the sales call refusal to the caller.

If the subscriber dial 2, the caller will continue to hear the recording as if the party they are calling were not at home. Forwarding or don't answer will not take place in this scenario as the call has been rejected. If the subscriber dials 3, the calling party will hear a recording stating that the called party does not accept phone solicitations and to please place this person's name and number on a "do not call" list.

If the subscriber has an answering machine or network Voice Mail which intercepts the call, the Privacy Manager feature will identify that the call has been answered and connect the caller to the answering system. The service will identify the call as being answered by an answering system and immediately connect the caller.

5.0 LOCAL EXCHANGE SERVICE (cont'd)**5.10 AT&T Ohio Custom Calling Features** (cont'd)Q) Privacy Manager: (cont'd)

The subscriber can override the Privacy Manager platform through the use of a personal identification number which is changeable through a VRU. The subscriber would establish this PIN in the event they receive frequent calls from friends and family that register as "unknown", "private", or "unavailable", i.e., cellular phones, payphones, and some long distance calls. The subscriber would then provide the PIN to those callers who would invoke the PIN upon being intercepted by the platform which would enable the caller to bypass the Privacy Manager platform and the call would be directly connected. The subscriber would hear a distinctive ring and upon answering the call, would not hear any of the Privacy Manager messages or prompts

This service will be available when facilities permit. Subscriber's need to have Caller ID with Name as well as Touch Tone service to subscribe to the Privacy Manager. This service will be provisioned on a line-by-line basis and customers with more than one line would need to have the service activated on each line if they want the ability to intercept unknown and blocked calls to each line.

R) Billed Number Screening Service (Collect and/or 3rd Party Call Block) is an arrangement which prevents the charging of collect and/or third party billed calls to a customer's telephone number.

1) The following options are available with Billed Number Screening Service.

- a) Option 1 - No Collect or Third Party Billing, per line screened.
- b) Option 2 - No Third Party Billing, per line screened.
- c) Option 3 - No Collect Billing, per line screened.

2) The Telephone Company makes no guarantee and assumes no liability arising out of the use or misuse of Billed Number Screening Service by any other entities, including, but not limited to, Interexchange Carriers. the Telephone Company is fully responsible for calls charged to number, which should have been prevented by Billed Number Screening Service, that originate and terminate within the Telephone Company's service territory, and are not carried over any other carrier's network or facilities.

S) Multi-Ring Service enables a customer to have as many as three telephone numbers associated with a single exchange service. Customers subscribing to this service will be able to receive calls dialed to two or three separate telephone numbers without having a second or third exchange service. A distinctive ringing pattern will be provided for each of the additional telephone numbers to facilitate identification of incoming calls. A distinctive Call Waiting tone for each additional telephone number will be provided, where facilities permit, to customers subscribing to Call Waiting as defined in Part A of this Section 5.11.

LOCAL EXCHANGE SERVICE

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NEC PUCO Tariff No. 1

Original Page 190

5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.10 AT&T Ohio Custom Calling Features (cont'd)

5.10.1 Custom Calling Features Rates for Residential Accounts

<u>Feature</u>	<u>Non-Recurring</u> <u>Maximum</u>	<u>Monthly Recurring</u> <u>Maximum</u>
Call Waiting	\$ 10.00	\$ 10.00
Call Forwarding	\$ 10.00	\$ 10.00
Three Way Calling (per month)	\$ 10.00	\$ 10.00
Three Way Calling (per use)	\$ N/C	\$ <u>N/C</u>
Three Way Calling Blocking	\$ N/C	\$ <u>N/C</u>
Call Screening	\$ 10.00	\$ 10.00
Caller ID	\$ 10.00	\$ 10.00
Caller ID with Name	\$ 10.00	\$ 10.00
CPN Per Call Blocking	\$ N/C	\$ N/C
CPN Subscription Per Line Blocking	\$ 10.00	\$ 10.00
Speed Call (8 or 30)	\$ 10.00	\$ 10.00
Busy Line Transfer (Call Forward Busy)	\$ 10.00	\$ 10.00
Alternate Answer (Call Forward No Answer)	\$ 10.00	\$ 10.00
Automatic Call Back (per month)	\$ 10.00	\$ 10.00
Automatic Call Back (per Use)	\$ N/C	\$ N/C
Automatic Call Back Blocking	\$ N/C	\$ N/C
Touch Tone Non Hunt	\$ N/C	\$ N/C
Touch Tone Hunt	\$ N/C	\$ N/C
Repeat Dial (per month)	\$ 10.00	\$ 10.00
Repeat Dial (per use)	\$ N/C	\$ N/C
Repeat Dial Blocking	\$ N/C	\$ N/C
Talking Call Waiting	\$ 10.00	\$ 10.00
Privacy Manager	\$ 10.00	\$ N/C
Billed Number Screening	\$ N/C	\$ N/C
Multi-ring Service	\$ 10.00	\$ 10.00

<u>Feature</u>	<u>Maximum</u>	<u>Pay Per Use</u>
Three Way Calling (per Use)	\$ 10.00	
Automatic Call Back (per Use)	\$ 10.00	
Repeat Dial (per Use)	\$ 10.00	

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NEC PUCO Tariff No. 1

Original Page 191

5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.10 AT&T Ohio Custom Calling Features (cont'd)

5.10.2 Custom Calling Features Rates for Business Accounts

<u>Feature</u>	<u>Non-Recurring</u> <u>Maximum</u>	<u>Monthly Recurring</u> <u>Maximum</u>
Call Waiting	\$ 10.00	\$ 10.00
Call Forwarding	\$ 10.00	\$ 10.00
Three Way Calling (per month)	\$ 10.00	\$ 10.00
Three Way Calling (per use)	\$ N/C	\$ N/C
Three Way Calling Blocking	\$ N/C	\$ N/C
Call Screening	\$ 10.00	\$ 10.00
Caller ID	\$ 10.00	\$ 10.00
Caller ID with Name	\$ 10.00	\$ 10.00
CPN Per Call Blocking	\$ N/C	\$ N/C
CPN Subscription Per Line Blocking	\$ 10.00	\$ 10.00
Speed Call (8 or 30)	\$ 10.00	\$ 10.00
Busy Line Transfer (Call Forward Busy)	\$ 10.00	\$ 10.00
Alternate Answer (Call Forward No Answer)	\$ 10.00	\$ 10.00
Automatic Call Back (per month)	\$ 10.00	\$ 10.00
Automatic Call Back (per Use)	\$ N/C	\$ N/C
Automatic Call Back Blocking	\$ N/C	\$ N/C
Touch Tone Non Hunt	\$ 10.00	\$ 10.00
Touch Tone Hunt	\$ 10.00	\$ 10.00
Repeat Dial (per month)	\$ 10.00	\$ 10.00
Repeat Dial (per use)	\$ N/C	\$ N/C
Repeat Dial Blocking	\$ N/C	\$ N/C
Privacy Manager	\$ 10.00	\$ N/C
Billed Number Screening	\$ N/C	\$ N/C
Multi-ring Service	\$ 10.00	\$ 10.00

<u>Feature</u>	<u>Pay Per Use</u> <u>Maximum</u>
Three Way Calling (per Use)	\$ 10.00
Automatic Call Back (per Use)	\$ 10.00
Repeat Dial (per Use)	\$ 10.00

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5.0 LOCAL EXCHANGE SERVICE (cont'd)**5.10 AT&T Ohio Custom Calling Features** (cont'd)**5.10.3 Custom Calling Features Rates for Key Systems**

<u>Feature</u>	<u>Non-Recurring</u> <u>Maximum</u>	<u>Maximum</u>
Call Waiting	\$ 10.00	\$ 10.00
Call Forwarding	\$ 10.00	\$ 10.00
Three Way Calling	\$ 10.00	\$ 10.00
Call Screening	\$ 10.00	\$ 10.00
Caller ID	\$ 10.00	\$ 10.00
Caller ID with Name	\$ 10.00	\$ 10.00
CPN Per Call Blocking	\$ N/C	\$ N/C
CPN Subscription Per Line Blocking	\$ 10.00	\$ 10.00
Speed Call (8 or 30)	\$ 10.00	\$ 10.00
Call Forward Busy	\$ 10.00	\$ 10.00
Call Forward No Answer	\$ 10.00	\$ 10.00
Automatic Call Back (per Use)	\$ N/C	\$ N/C
Automatic Call Back Blocking	\$ N/C	\$ N/C
Touch Tone Non Hunt	\$ 10.00	\$ 10.00
Touch Tone Hunt	\$ 10.00	\$ 10.00

<u>Feature</u>	<u>Maximum</u>	<u>Pay Per Use</u>
Automatic Call Back (per Use)	\$ 10.00	

5.0 LOCAL EXCHANGE SERVICE (cont'd)**5.11 Verizon Custom Calling Features**

- A) Call Waiting: permits the end-user engaged in a call to receive a tone signal indicating a second call is waiting; and, by operation of the switch hook, to place the first call on hold and answer the waiting call. The customer may alternate between the two calls by operation of the switch hook, but a three-way conference call cannot be established.
- B) Call Forwarding: permits the end-user to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at their discretion.
- C) Three-Way Calling: permits the end-user to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The end-user initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming.
- 1) This feature is available on an unlimited monthly basis or on a Pay Per Use basis.
 - 2) This feature will be available on a Pay Per Use basis only from equipped central offices to residence and non-residence customers. However, this feature is not available on a Pay Per Use basis to PBX customers.
 - 3) At the request of the customer, access to the feature on Pay Per Use basis may be blocked. Such blocking will be provided at no charge to the customer.
- D) Call Blocking: allows a customer to manually program up to twelve (12) known numbers or the last incoming call even if the number is unknown from calling his telephone number. The list is customer changeable. Blocked calls are routed to a recorded announcement which specifies that the called party is not accepting calls. If the customer wished to review the numbers contained on his Call Block screening list, the telephone number of an incoming call added to the screening list by dialing "1" will be announced as a "private" number by the automated voice response message system. Only numbers manually added to the screening list will be announced by the automated voice response system. the activation code is *60 for touch calling and 1160 for rotary dialing.
- E) Caller ID: provides the customer with a caller's information such as telephone number. However, the calling party may utilize blocking services which will prevent the disclosure of their telephone number. In such instances, a privacy indication will appear on the customer-provided display device instead of the calling party's telephone number.
- F) Caller ID with Name: provides the customer with caller's information such as telephone number and name. However, the calling party may utilize blocking services which will prevent the disclosure of their telephone number. In such instances, a privacy indication will appear on the customer-provided display device instead of the calling party's telephone number.

5.0 LOCAL EXCHANGE SERVICE (cont'd)**5.11 Verizon Custom Calling Features** (cont'd)G) Caller ID Blocking

- 1) Selective Blocking (per call) will be provided on all eligible lines at no charge in all exchanges where Caller ID Number is offered by the Company. Customer may prevent the delivery of their telephone number by using Selective Blocking prior to dialing the called party's telephone number. This is accomplished by dialing the access code for Selective Blocking (*67 for touch call lines and 1167 for rotary lines) prior to placing the call.
- 2) Complete Blocking (per line) will be provided when requested by the customer in all exchanges where Caller ID Number is offered by the Company. Complete Blocking will be provided at no charge to any Non-Published Telephone Service customers, law enforcement agencies, and community service and crisis intervention agencies requesting the service. All other customers may request Complete Blocking at a monthly charge.

Deactivation of the blocking of the number is available to both Published and Non-Published customers, at their discretion. To deactivate the privacy status, the customer dials *82 (1182 from a rotary dial phone) before placing a call. This allows delivery of the telephone number to the called party. After completion of the call, the line reverts back to the private status.

No business, organization or other person may use Complete Blocking or Selective Blocking where the primary purpose is to make telephone solicitation calls. The term "telephone solicitation" means the initiation of a telephone message primarily for the purpose of encouraging a person to purchase, rent, or invest in property, goods, or services or to donate to any charity or similar organization or entity without that person's prior express invitation or permission.

- H) Speed Calling (8 or 30): permits the customer to place local message toll calls to a pre-selected group of telephone numbers by dialing abbreviated codes. Speed calling is provided in capacities of eight or thirty telephone numbers.
- I) Call Forwarding Busy - Fixed: this service, permanently activated, permits the customer to have incoming calls redirected to a preselected telephone number at another location on a different premises when such incoming calls encounter a normal busy line condition. Where a toll message charge is applicable to the call to be forwarded, such charges will be billed to the Call Forwarding customer.
- J) Call Forwarding No Answer - Fixed: this service, permanently activated, permits the customer to have incoming calls redirected to a preselected telephone number at another location on a different premises when such incoming calls encounter a no answer condition after a specific number of rings, such number of rings to be specified when this service is ordered. Where a toll message charge is applicable to the call to be forwarded, such charges will be billed to the Call Forwarding customer.

5.0 LOCAL EXCHANGE SERVICE (cont'd)**5.11 Verizon Custom Calling Features** (cont'd)

- K) Automatic Call Return: allows the customer to return the last incoming call, whether or not it was answered. To return the call, the activation code is *69 for touch calling and 1169 for rotary dialing. If the line is busy, the call is queued for up to 30 minutes or until both numbers are idle. When the called line is free, the customer will hear a distinctive ring (short-short-long) indicating that the network is attempting to set up the call. If the customer wishes to cancel the activation, he may dial *89 for touch calling and 1189 for rotary dialing. Calls may be placed and received during the time the service has been activated.
- 1) Automatic Call Return is available on a Universal Pay Per Use basis. An Automatic Call Back activation is considered complete and billable after the feature is activated by dialing the first code, regardless of whether or not the call is returned, except in those cases where the calling number is not available from the network.
 - 2) This feature will be available on a Pay Per Use basis only from equipped central offices to residence and non-residence customers. However, this feature is not available on a Pay Per Use basis to PBX customers.
 - 3) At the request of the customer, access to the feature on Pay Per Use basis may be blocked. Such blocking will be provided at no charge to the customer.
 - 4) This feature is available on an unlimited monthly basis or on a Pay Per Use basis.
- L) Automatic Call Back Block: prohibits a customer who subscribes to Automatic Call Back from returning a call by activating the Automatic Call Back code. By dialing an activation code, *67, before placing a local call or by utilizing per line blocking, a customer may "block" the called party from returning a call to them, using an Automatic Call Back. This service is free to all customers who subscribe to a one-party line, and is available on a per call basis only when utilizing *67. After activating the Automatic Call Back Block code and placing the call, the line reverts back to normal status and future calls will not be blocked from being returned by Automatic Call Back subscribers unless utilizing per line blocking. The caller must activate the code before placing each call in order to have Automatic Call Back Block activated unless utilizing per line blocking.
- M) Touch Tone: push button dialing that creates specific tones for each button on a telephone.
- N) Rotary Line Service: an arrangement whereby two or more individual lines or exchange trunk lines furnished to a customer at a given location, are grouped so that calls to the 1st number of the grouped lines are automatically routed to the 1st non-busy line of the lines so grouped and a busy signal is not given unless all the grouped lines are busy.

5.0 LOCAL EXCHANGE SERVICE (cont'd)**5.11 Verizon Custom Calling Features** (cont'd)

- O) Automatic Busy Redial: allows the customer to redial the last number dialed. The customer dials the activation code (*66 on a touch call or 1166 on a rotary dial phone). A 30 minute queuing process begins where the network continually tests the busy/idle status of both parties until they are available. A distinctive ring (short-short-long) lets the customer know that Automatic Busy Redial is setting up the call.
- 1) This feature will be available on a Pay Per Use basis only from equipped central offices to residence and non-residence customers. However, this feature is not available on a Pay Per Use basis to PBX customers.
 - 2) At the request of the customer, access to the feature on a Pay Per Use basis may be blocked. Such blocking will be provided at no charge to the customer.
 - 3) This feature is available on an unlimited monthly basis or on a Pay Per Use basis.
- P) Cancel Call Waiting: permits the customer with Call Waiting to inhibit the operation of call waiting for one call. Call Waiting is automatically restored to the customer's line upon a disconnect.
- 1) This feature is available on a monthly subscription basis and must be subscribed to in conjunction with Call Waiting Service.
 - 2) Customers with more than one line will need to subscribe to the service for each line they wish to have Talking Call Waiting made available. This service requires no additional adjunct or telephone display equipment.
 - 3) This feature is not available on ISDN.
- Q) Distinctive Ring: allows distinctive ringing to be applied to an individual line where each of two numbers, a main number and a "Distinctive Ring" number, will have a uniquely distinctive ring for customer identification. Because two telephone numbers are associated with one telephone line, only one conversation can be conducted at a time.
- R) Billed Number Screening Service (Collect and/or 3rd Party Call Block): is an arrangement which prevents the charging of collect and/or third party billed calls to a customer's telephone number.
- 1) The following options are available with Billed Number Screening Service.
 - a) Option 1 - No Collect or Third Party Billing, per line screened
 - b) Option 2 - No Third Party Billing, per line screened
 - c) Option 3 - No Collect Billing, per line screened
 - 2) The Telephone Company makes no guarantee and assumes no liability arising out of the use or misuse of Billed Number Screening Service by any other entities, including, but not limited to, Interexchange Carriers. The Telephone Company is fully responsible for calls charged to a number which should have been prevented by Billed Number Screening Service, that originate and terminate within the Telephone Company's service territory, and are not carried over other carrier's network or facilities.

5.0 LOCAL EXCHANGE SERVICE (cont'd)**5.11 Verizon Custom Calling Features** (cont'd)

- S) VIP Alert: allows a customer to program up to twelve (12) telephone numbers of selected callers enabling the customer to distinguish certain incoming calls from all others by a distinctive ring tone. If a customer also subscribes to Call Waiting, calls from the selected numbers will be distinguished by a distinctive call waiting tone.
- T) Special Call Forwarding: allows a customer to prespecify telephone numbers (maximum of 12) from which calls are to be forwarded. During the period that Special Call Forwarding is activated, only calls from any of the prespecified numbers will be forwarded.
- U) Special Call Acceptance: allows a customer to select specific telephone numbers (maximum of 12) from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller that the customer is not accepting calls.
- V) Call Waiting ID: allows a Caller ID/Call Waiting subscriber who is offhook on an existing call to receive caller identification information on a new incoming call. Once the customer receives the Caller ID data, the customer may decide whether to ignore the waiting call, interrupt the current call and flash to answer the waiting call, or end the current conversation in order to be connected to the new caller. These options are the same as the existing Call Waiting service except that the subscriber has the ability to identify the waiting caller. The customer must be using Call Waiting ID compatible equipment and not have activated Cancel Call Waiting. Customers must subscribe to Call Waiting and Caller ID (Number and Name or Number Service) at the tariffed rates for each service. The customer must specifically subscribe to Call Waiting ID service, even though there are no additional rates or charges.

LOCAL EXCHANGE SERVICE

Communication Options, Inc.
921 Eastwind Dr, Suite 104
Westerville, Ohio 43081

NEC PUCO Tariff No. 1

Original Page 198

5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11 Verizon Custom Calling Features (cont'd)

5.11.1 Custom Calling Features Rates for Residential Accounts

<u>Feature</u>	<u>Non-Recurring</u> <u>Maximum</u>	<u>Monthly Recurring</u> <u>Maximum</u>
Call Waiting	\$ 10.00	\$ 10.00
Call Forwarding	\$ 10.00	\$ 10.00
Three Way Calling (per month)	\$ 10.00	\$ 10.00
Three Way Calling (per use)	\$ N/C	\$ N/C
Three Way Calling Blocking	\$ N/C	\$ N/C
Call Blocking	\$ 10.00	\$ 10.00
Caller ID	\$ 10.00	\$ 10.00
Caller ID with Name	\$ 10.00	\$ 10.00
Selective Blocking (per call)	\$ N/C	\$ N/C
Complete Blocking (per line)	\$ 10.00	\$ 10.00
Speed Call (8 or 30)	\$ 10.00	\$ 10.00
Call Forward Busy Fixed	\$ 10.00	\$ 10.00
Call Forward No Answer Fixed	\$ 10.00	\$ 10.00
Automatic Call Return (per month)	\$ 10.00	\$ 10.00
Automatic Call Return (per Use)	\$ N/C	\$ N/C
Automatic Call Return Blocking	\$ N/C	\$ NC/
Automatic Call Back Blocking	\$ N/C	\$ 10.00
Touch Tone	\$ N/C	\$ N/C
Rotary Line Service	\$ 10.00	\$ N/C
Auto Busy Redial (per month)	\$ 10.00	\$ N/C
Auto Busy Redial (per use)	\$ N/C	\$ 10.00
Auto Busy Redial Blocking	\$ NC/	\$ 10.00
Cancel Call Waiting	\$ 10.00	\$ 10.00
Distinctive Ring	\$ 10.00	\$ N/C
Billed Number Screening Service	\$ N/C	\$ 10.00
VIP Alert	\$ 10.00	\$ 10.00
Special Call Forwarding	\$ 10.00	\$ 10.00
Special Call Acceptance	\$ 10.00	\$ 10.00
Call Waiting ID	\$ 10.00	\$ 10.00

<u>Feature</u>	<u>Maximum</u>	<u>Pay Per Use</u>
Three Way Calling (per Use)	\$ 10.00	
Auto Busy Redial (per Use)	\$ 10.00	
Automatic Call Return (per Use)	\$ 10.00	

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LOCAL EXCHANGE SERVICE

Communication Options, Inc.
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NEC PUCO Tariff No. 1

Original Page 199

5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11 Verizon Custom Calling Features (cont'd)

5.11.2 Custom Calling Features Rates for Business Accounts

<u>Feature</u>	<u>Non-Recurring</u> <u>Maximum</u>	<u>Monthly Recurring</u> <u>Maximum</u>
Call Waiting	\$ 10.00	\$ 10.00
Call Forwarding	\$ 10.00	\$ 10.00
Three Way Calling (per month)	\$ 10.00	\$ 10.00
Three Way Calling (per use)	\$ N/C	\$ N/C
Three Way Calling Blocking	\$ N/C	\$ N/C
Call Blocking	\$ 10.00	\$ 10.00
Caller ID	\$ 10.00	\$ 10.00
Caller ID with Name	\$ 10.00	\$ 10.00
Selective Blocking (per call)	\$ N/C	\$ N/C
Complete Blocking (per line)	\$ 10.00	\$ 10.00
Speed Call (8 or 30)	\$ 10.00	\$ 10.00
Call Forward Busy Fixed	\$ 10.00	\$ 10.00
Call Forward No Answer Fixed	\$ 10.00	\$ 10.00
Auto Busy Redial (per month)	\$ 10.00	\$ 10.00
Auto Busy Redial (per use)	\$ N/C	\$ N/C
Auto Busy Redial Blocking	\$ NC/	\$ NC/
Automatic Call Return (per month)	\$ 10.00	\$ 10.00
Automatic Call Return (per Use)	\$ N/C	\$ N/C
Automatic Call Return Blocking	\$ N/C	\$ N/C
Automatic Call Back Blocking	\$ N/C	\$ N/C
Touch Tone	\$ N/C	\$ N/C
Rotary Line Service	\$ 10.00	\$ 10.00
Toll Restriction Blocking	\$ 10.00	\$ 10.00
Distinctive Ring	\$ 10.00	\$ 10.00
Billed Number Screening Service	\$ N/C	\$ N/C
Cancel Call Waiting	\$ 10.00	\$ 10.00
VIP Alert	\$ 10.00	\$ 10.00
Special Call Forwarding	\$ 10.00	\$ 10.00
Special Call Acceptance	\$ 10.00	\$ 10.00
Call Waiting ID	\$ 10.00	\$ 10.00

<u>Feature</u>	<u>Pay Per Use</u> <u>Maximum</u>
Three Way Calling (per Use)	\$ 10.00
Auto Busy Redial (per Use)	\$ 10.00
Automatic Call Return (per Use)	\$ 10.00

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LOCAL EXCHANGE SERVICE

Communication Options, Inc.
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Westerville, Ohio 43081

NEC PUCO Tariff No. 1

Original Page 200

5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.11 Verizon Custom Calling Features (cont'd)

5.11.3 Custom Calling Features Rates for Key System Accounts

<u>Feature</u>	<u>Non-Recurring</u> <u>Maximum</u>	<u>Monthly Recurring</u> <u>Maximum</u>
Call Waiting	\$ 10.00	\$ 10.00
Call Forwarding	\$ 10.00	\$ 10.00
Three Way Calling (per month)	\$ 10.00	\$ 10.00
Three Way Calling (per use)	\$ N/C	\$ N/C
Three Way Calling Blocking	\$ N/C	\$ N/C
Call Blocking	\$ 10.00	\$ 10.00
Caller ID	\$ 10.00	\$ 10.00
Caller ID with Name	\$ 10.00	\$ 10.00
Selective Blocking (per call)	\$ N/C	\$ N/C
Complete Blocking (per line)	\$ 10.00	\$ 10.00
Speed Call (8 or 30)	\$ 10.00	\$ 10.00
Call Forward Busy Fixed	\$ 10.00	\$ 10.00
Call Forward No Answer Fixed	\$ 10.00	\$ 10.00
Auto Busy Redial (per month)	\$ 10.00	\$ 10.00
Auto Busy Redial (per use)	\$ N/C	\$ N/C
Auto Busy Redial Blocking	\$ NC/	\$ NC/
Automatic Call Return (per month)	\$ 10.00	\$ 10.00
Automatic Call Return (per Use)	\$ N/C	\$ N/C
Automatic Call Return Blocking	\$ N/C	\$ N/C
Automatic Call Back Blocking	\$ N/C	\$ N/C
Touch Tone	\$ N/C	\$ N/C
Rotary Line Service	\$ 10.00	\$ 10.00
Toll Restriction Blocking	\$ 10.00	\$ 10.00
Distinctive Ring	\$ 10.00	\$ 10.00
Billed Number Screening Service	\$ N/C	\$ N/C
Cancel Call Waiting	\$ 10.00	\$ 10.00
VIP Alert	\$ 10.00	\$ 10.00
Special Call Forwarding	\$ 10.00	\$ 10.00
Special Call Acceptance	\$ 10.00	\$ 10.00
Call Waiting ID	\$ 10.00	\$ 10.00

<u>Feature</u>	<u>Pay Per Use</u> <u>Maximum</u>
Three Way Calling (per Use)	\$ 10.00
Auto Busy Redial (per Use)	\$ 10.00
Automatic Call Return (per Use)	\$ 10.00

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5.0 LOCAL EXCHANGE SERVICE (cont'd)**5.12 Embarq Custom Calling Features**

- A) Enhanced Call Waiting: provides the subscriber, already on an existing call, with a tone signal indicating that an unanswered call is waiting to be completed to the subscriber's number. The subscriber may then hold the existing call and alternately talk on both calls until one has been terminated. Enhanced call waiting also adds the option to cancel call waiting. Cancel call waiting can be activated before or during a call by dialing an access code and then stays in effect for the duration of the call. Incoming calls receive a busy signal while cancel call waiting is in effect.
- B) Basic Call Forwarding: permits a subscriber to transfer all incoming calls to another telephone number by dialing a code and the telephone number of the service to which the calls are to be transferred. Due to transmission limitations, it is recommended that the calls be transferred only within the subscriber's local calling area.
- C) Three-Way Calling: permits the subscriber to add a third party to an existing connection, thereby establishing a three-way conversation or conference. Due to transmission limitations, it is recommended that only one of the parties included in such a call be outside the local calling area of the subscriber initiating the call.
- 1) This feature is available on an unlimited monthly basis or on a Pay Per Use basis.
 - 2) This feature will be available on a Pay Per Use basis only from equipped central offices to residence and non-residence customers. However, this feature is not available on a Pay Per Use basis to PBX customers.
 - 3) At the request of the customer, access to the feature on Pay Per Use basis may be blocked. Such blocking will be provided at no charge to the customer.
- D) Selective Call Rejection: allows the subscriber to prevent incoming calls from a pre-selected list of up to twelve numbers whether or not the number is known. The subscriber can create a screening list by entering known numbers or activating the addition of the number of the last call received. Incoming rejected calls are routed to an announcement indicating that the called party is not accepting calls from that number.
- E) Caller ID: provides the customer with a caller's information such as telephone number. However, the calling party may utilize blocking services which will prevent the disclosure of their telephone number. In such instances, a privacy indication will appear on the customer-provided display device instead of the calling party's telephone number. Caller ID includes anonymous call rejection, which allows the subscriber to reject calls from parties who have blocked the delivery of their number.
- F) Caller ID with Name: provides the customer with caller's information such as telephone number and name. However, the calling party may utilize blocking services which will prevent the disclosure of their telephone number. In such instances, a privacy indication will appear on the customer-provided display device instead of the calling party's telephone number. Caller ID with Name includes anonymous call rejection, which allows the subscriber to reject calls from parties who have blocked the delivery of their number.

5.0 LOCAL EXCHANGE SERVICE (cont'd)**5.12 Embarq Custom Calling Features** (cont'd)

- G) Caller ID Blocking: allows the subscriber to prevent the delivery of the subscriber's directory number on a per call basis (per call block) or per line basis (per line block). Per call block will block the delivery of the subscriber's number for one call only and may be activated from all individual access lines (except those with per line block) by dialing an activation code prior to placing a call. Per line block will automatically block delivery of the subscriber's telephone number on all calls and will be provided, upon request, at no charge to subscribers of non-published telephone number service, and at a monthly charge to customers not subscribing to non-published telephone service.
- H) Abbreviated Dialing (Speed Calling) 8 or 30: provides the subscribers with the capability of placing local and message toll calls to frequently called numbers by dialing abbreviated codes. This arrangement is available in either 8 or 30 repertoire.
- I) Call Forwarding Busy: allows the subscriber to have calls forwarded to another station when the called station is busy. The subscriber can continue a conversation while incoming calls are answered elsewhere. The forwarded number is fixed by the customer service order..
- J) Call Forwarding No Answer: permits the forwarding of incoming calls when the end-user's line remains unanswered after end-user-designated number of rings. The number of rings and the forwarded number are fixed by the customer service order.
- K) Return Call: enables a customer to return the last incoming call, whether or not it was answered. The customer dials an activation code, *69, and the last incoming call is automatically dialed. If the line is busy when the customer activates the service, a confirmation announcement is heard, the customer hangs up, and a queuing process begins. For the next thirty (30) minutes both the calling and called parties' lines are checked periodically. The call set-up is made when both the originating and terminating lines are idle. After activation of the feature, the originating and terminating customer may place other calls without affecting the Automatic Call Back service status.
- 1) Return Call is available on a Universal Pay Per Use basis. A Return Call activation is considered complete and billable after the feature is activated by dialing the first code, regardless of whether or not the call is returned, except in those cases where the calling number is not available from the network.
 - 2) This feature will be available on a Pay Per Use basis only from equipped central offices to residence and non-residence customers. However, this feature is not available on a Pay Per Use basis to PBX customers.
 - 3) At the request of the customer, access to the feature on Pay Per Use basis may be blocked. Such blocking will be provided at no charge to the customer.
 - 4) This feature is available on an unlimited monthly basis or on a Pay Per Use basis.

5.0 LOCAL EXCHANGE SERVICE (cont'd)**5.12 Embarq Custom Calling Features** (cont'd)

- L) Automatic Call Back Block: prohibits a customer who subscribes to Automatic Call Back from returning a call by activating the Automatic Call Back code. By dialing an activation code, *67, before placing a local call or by utilizing per line blocking, a customer may "block" the called party from returning a call to them, using an Automatic Call Back. This service is free to all customers who subscribe to a one-party line, and is available on a per call basis only when utilizing *67. After activating the Automatic Call Back Block code and placing the call, the line reverts back to normal status and future calls will not be blocked from being returned by Automatic Call Back subscribers unless utilizing per line blocking. The caller must activate the code before placing each call in order to have Automatic Call Back Block activated unless utilizing per line blocking.
- M) Touch Tone: push button dialing that creates specific tones for each button on a telephone.
- N) Repeat Dialing: enables a customer to reach a called party whose number is busy without having to continually redial the telephone number. The busy number will automatically be dialed, for a thirty (30) minute period, until it becomes available. The caller can make and receive calls during the 30 minute period that the busy number is being dialed. The caller will receive a special ring back when both numbers are freed for use. The feature can also be used to recall a called party after the conversation has been terminated.
- 1) This feature will be available on a Pay Per Use basis only from equipped central offices to residence and non-residence customers. However, this feature is not available on a Pay Per Use basis to PBX customers.
 - 2) At the request of the customer, access to the feature on a Pay Per Use basis may be blocked. Such blocking will be provided at no charge to the customer.
 - 3) This feature is available on an unlimited monthly basis or on a Pay Per Use basis.
- O) Signal Ring: allows multiple directory numbers to be assigned to a single line. These lines have one primary directory number and up to 3 secondary directory numbers. Each directory number has its own distinctive ringing pattern. An additional listing charge applies for each additional directory number associated with this feature.
- P) Signal Ring: allows multiple directory numbers to be assigned to a single line. These lines have one primary directory number and up to 3 secondary directory numbers. Each directory number has its own distinctive ringing pattern. An additional listing charge applies for each additional directory number associated with this feature.
- Q) Billed Number Screening Service (Collect and/or 3rd Party Call Block): is an arrangement which prevents the charging of collect and/or third party billed calls to a customer's telephone number.
- 1) The following options are available with Billed Number Screening Service.
 - a) Option 1 - No Collect Billing, per line screened
 - b) Option 2 - No Third Party Billing, per line screened
 - c) Option 3 - No Collect or Third Party Billing, per line screened

5.0 LOCAL EXCHANGE SERVICE (cont'd)**5.12 Embarq Custom Calling Features** (cont'd)

- Q) Billed Number Screening Service (Collect and/or 3rd Party Call Block): (cont'd).
- 2) The Telephone Company makes no guarantee and assumes no liability arising out of the use or misuse of Billed Number Screening Service by any other entities, including, but not limited to, Interexchange Carriers. The Telephone Company is fully responsible for calls charged to a number which should have been prevented by Billed Number Screening Service, that originate and terminate within the Telephone Company's service territory, and are not carried over any other carrier's network or facilities.
- R) Selective Call Acceptance: allows a subscriber to accept calls from up to 12 calling parties whether or not the number is known. the subscriber can create a screening list by entering known numbers or activating the addition of the number of the last call received. Unaccepted callers will be connected to an announcement indicating that the called party is not accepting calls from that number.
- S) Selective Call Forward: permits the subscriber to have only calls from up to 12 selected telephone numbers forwarded. If a call is placed from a number on the screening list, the call will be forwarded to the subscriber programmed number. Calls not on the screening list will terminate in the normal manner.
- T) Call Hold: allows the subscriber to place a call on hold, and then continue the conversation either from the same telephone or from a more convenient location. Call hold is activated by flashing the switchhook, dialing an access code, then hanging up. the call is resumed when the handset of the same telephone, or another telephone on the same line, is picked up.
- U) Wake-Up: allows a subscriber to program from a telephone the time to be called by an automated wake-up service. The feature is activated and deactivated by an access code. When the feature is activated, the subscriber may program one "ring back" time within the succeeding 24 hour period, and must repeat this activation sequence for each succeeding 24 hour period. If a wake up call is not answered or fails for any reason, tow more attempts are made at approximately 5-minute intervals. After the third attempt is made, and the call is unanswered, the event is recorded and no further attempt is made.
- V) Talking Call Waiting allows a residential or single line business customer to know who is calling while they are on the telephone with another party. Talking Call Waiting enhances Call Waiting by allowing the customer to hear the name associated with the directory listing of the calling number after hearing the call waiting tone while the customer is on the line Any and all names will be voiced to the subscriber. This includes "private", "unknown", or "unavailable" to be voiced in the appropriate situation. Talking Call Waiting subscribers will hear both a call waiting tone plus the name of the calling party on an incoming call. The customer then presses the switch hook-flash to place the current call on hold and talk to the call waiting party. Subsequent switch hook-flashes will allow the subscriber to "toggle" between the two parties, placing one on hold so that they can speak to the other party.
- 1) This feature is available on a monthly subscription basis and must be subscribed to in conjunction with Call Waiting Service.

5.0 LOCAL EXCHANGE SERVICE (cont'd)**5.12 Embarq Custom Calling Features** (cont'd)V) Talking Call Waiting (cont'd)

- 2) Customers with more than one line will need to subscribe to the service for each line they wish to have Talking Call Waiting made available. This service requires no additional adjunct or telephone display equipment.
- 3) This feature is not available on Centrex, DID Service, PBX Trunks, ISDN BRI or ISDN PRI.

W) Privacy ID: available to residential and business customers. Intercepts calls all unidentified calls, including but not limited to those that are marked "private", "out of area", or "unavailable" on Caller ID units. When unidentified callers dial the subscriber's number the call is intercepted before the telephone rings. The caller will receive a prompt to state their name or the company they represent and the service will then attempt to connect the call. Only if the caller states their name will the call be connected.

The subscriber has the option to accept the call, reject the call, play an announcement to the calling party or forward the call to voicemail.

The subscriber may provide calling parties with a Personal Identification Number (PIN). Use of the PIN allows the calling party to bypass Privacy ID.

This service will be available where facilities permit. Subscriber's need to have Caller ID with Name as well as Touch Tone service to subscribe to the Privacy ID. This service will be provisioned on a line-by-line basis and customers with more than one line would need to have the service activated on each line if they want the ability to intercept unknown and blocked calls to each line.

Call Blocking is available only for customer-dialed, station-to-station calls.

- X) Selective Call Ring: permits the subscriber to designate up to twelve specific telephone numbers, whether or not the number is known, so that calls from those numbers may be identified by a distinctive ring. The subscriber can create a screening list by entering known numbers or activating the addition of the number of the last call received.
- Y) Call Waiting ID: allows the subscriber, with the use of a display phone or adjunct display device, to view the directory number, and the name associated with that number, of an incoming calls while engaged in another call. The subscriber receives a tone signal to indicate that another call is waiting to be completed to the subscriber's number.
- Z) Intercom Service: permits a subscriber to call the subscriber's own number, hang up and thereby ring all the telephones at that number.

5.0 LOCAL EXCHANGE SERVICE (cont'd)**5.12 Embarq Custom Calling Features** (cont'd)

- AA) Warm Line: provides a signaling arrangement whereby a predetermined telephone number (local or toll) will be automatically called when the subscriber's telephone goes off-hook and no digits are dialed within a set number of seconds. The number that will be automatically called is determined by the subscriber and recorded in the serving central office. Toll charges are applicable to the warm line subscriber if the called number is not within the subscriber's local calling area. During the time interval between off-hook and the calling of the warm line number, the subscriber can use the telephone to make regular-dialed calls if desired.
- AB) Fixed Call Forwarding: allows any incoming calls to be automatically routed to a predetermined local or toll telephone number that has been programmed in the serving central office. Toll charges are applicable to the fixed call forwarding subscriber if the programmed number is not within the subscriber's local calling area. Fixed call forwarding differs from regular call forwarding in that calls are forwarded to a predesignated fixed number. With standard call forwarding, calls are forwarded to a number which is programmed by the subscriber upon feature activation.
- AC) Call Forwarding of Call Waiting Package: combines Call Waiting with Call Forward No Answer and provides the capability to forward unanswered waiting calls to a predetermined telephone number. An incoming calls to a busy line first receives standard Call Waiting treatment in which an audible tone is heard by the called party and audible ringing is heard by the calling party. If the call is not answered after a predetermined number of rings, the incoming call is forwarded to a subscriber designated number. Only one call at a time will be forwarded; others will receive a busy tone.
- AD) Subscriber Activated Call Block: restricts access to certain types of outgoing calls, such as direct-dialed toll calls. Other types of calls, such as local, calls to 9-1-1, or calls to the operator can still be originated from the line. The subscriber dials an access code to activate the feature. While Subscriber Activated Call Block is in effect, the individual subscriber can override the restrictions by dialing a personal identification number (issued by the Telephone Company) before placing a call. Another code is used to deactivate Subscriber Activated Call Block.
- AE) Enhanced Call Forward Package: combines Call Forward No Answer and Call Forward Busy.
- AF) AG) Three-Way Calling with Transfer:
- 1) This feature allows a business user to hold an in-progress call and complete a second call while maintaining privacy from the first call, or to add on the previously held calls for a three-way conference. Incoming calls may be transferred to another access arrangement on an inter- or intra-switch basis, except as specified in Section 5.11B.AH.3 following.

The subscriber can transfer the caller to the secondary destination in one of three ways:

5.0 LOCAL EXCHANGE SERVICE (cont'd)**5.12 Embarq Custom Calling Features** (cont'd)

AF) Three-Way Calling with Transfer: (cont'd)

1) (cont'd)

b) Announced Transfer

By placing the original caller on hold, dialing the secondary destination, and upon the party at the secondary destination answering the phone, the subscriber announces the transfer of the call (on hold at the time) and hangs up (on hook), resulting in the original caller being connected to the secondary destination.

c) Three-Way Conferencing with Option to Transfer

By placing the original caller on hold, dialing the secondary destination, and upon the party at the secondary destination answering the phone, taking the original caller off hold; resulting in a three way connection. The subscriber can then hang up; resulting in the original caller continuing to be connected to the caller at the secondary destination.

- 2) The subscriber of Three-Way Calling with Transfer can receive or originate the original call. Three-Way Calling with Transfer allows the subscriber to originate both legs of a three-way connection and subsequently disconnect, enabling the other parties to remain connected.
- 3) Where the subscriber originates both legs of a three-way call, those legs will remain bridged together when the subscriber goes on hook when at least one of the legs is a call for which both the originating and terminating points are served by the same switch. Where the subscriber originates two inter-switch legs of a three-way call, both legs remain bridged when the subscriber goes on hook where the serving switch is not a 5ESS switch. For such calls in a 5ESS switch, both inter-switch legs are disconnected when the subscriber goes on hook.
- 4) This feature shall not be used to extend calls on a planned and continuing basis to intentionally avoid payment in whole or in part of message charges, toll or otherwise, that would regularly be applicable between the stations bridged together by the subscriber.
- 5) The Three-Way Calling with Transfer subscriber is responsible for all applicable local and toll usage charges for calls originated by the subscriber, including connections which continue after the subscriber exits the call.

LOCAL EXCHANGE SERVICE

Communication Options, Inc.
921 Eastwind Dr, Suite 104
Westerville, Ohio 43081

NEC PUCO Tariff No. 1

Original Page 208

5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.12 Embarq Custom Calling Features (cont'd)

5.11B.1 Custom Calling Features Rates for Residential Accounts

<u>Feature</u>	<u>Non-Recurring</u> <u>Maximum</u>	<u>Monthly Recurring</u> <u>Maximum</u>
Enhanced Call Waiting	\$ 10.00	\$ 10.00
Basic Call Forwarding	\$ 10.00	\$ 10.00
Three Way Calling (per month)	\$ 10.00	\$ 10.00
Three Way Calling (per use)	\$ N/C	\$ N/C
Three Way Calling Blocking	\$ N/C	\$ N/C
Selective Call Rejection	\$ 10.00	\$ 10.00
Caller ID	\$ 10.00	\$ 10.00
Caller ID Name	\$ 10.00	\$ 10.00
Caller ID Blocking - per call	\$ N/C	\$ N/C
Caller ID Blocking - per line	\$ 10.00	\$ 10.00
Abbreviated Dialing 8 or 30	\$ 10.00	\$ 10.00
Call Forwarding Busy	\$ 10.00	\$ 10.00
Call Forwarding No Answer	\$ 10.00	\$ 10.00
Return Call (per month)	\$ N/C	\$ N/C
Return Call (per Use)	\$ N/C	\$ N/C
Automatic Call Back Blocking	\$ N/C	\$ N/C
Touch Tone	\$ N/C	\$ N/C
Repeat Dial (per month)	\$ 10.00	\$ 10.00
Repeat Dial (per use)	\$ N/C	\$ N/C
Repeat Dial Blocking	\$ N/C	\$ N/C
Signal Ring	\$ 10.00	\$ 10.00
Billed Number Screening Service	\$ 10.00	\$ 10.00
Selective Call Acceptance	\$ 10.00	\$ 10.00
Selective Call Forwarding	\$ 10.00	\$ 10.00
Call Hold	\$ 10.00	\$ 10.00
Wake-up	\$ 10.00	\$ 10.00
Talking Call Waiting	\$ 10.00	\$ 10.00
Privacy ID	\$ 10.00	\$ 10.00
Selective Call Ring	\$ 10.00	\$ 10.00
Call Waiting ID	\$ 10.00	\$ 10.00
Intercom Service	\$ 10.00	\$ 10.00
Warm Line	\$ 10.00	\$ 10.00
Fixed Call Forward	\$ 10.00	\$ 10.00
Call Forward of Call Waiting Package	\$ 10.00	\$ 10.00
Subscriber Activated Call Block	\$ 10.00	\$ 10.00
Enhanced Call Forward Package	\$ 10.00	\$ 10.00
3-way Calling with Transfer	\$ N/A	\$ N/A

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LOCAL EXCHANGE SERVICE

Communication Options, Inc.
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Westerville, Ohio 43081

NEC PUCO Tariff No. 1

Original Page 209

5.0 **LOCAL EXCHANGE SERVICE** (cont'd)

5.12 **Embarq Custom Calling Features** (cont'd)

5.12.1 Custom Calling Features Rates for Residential Accounts (cont'd)

<u>Feature</u>	<u>Maximum</u>	<u>Pay Per Use</u>
Three Way Calling (per use)	\$	10.00
Return Call (per use)	\$	10.00
Repeat Dial (per use)	\$	10.00

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LOCAL EXCHANGE SERVICE

Communication Options, Inc.
921 Eastwind Dr, Suite 104
Westerville, Ohio 43081

NEC PUCO Tariff No. 1

Original Page 210

5.0 LOCAL EXCHANGE SERVICE (cont'd)**5.12 Embarq Custom Calling Features** (cont'd)**5.12.2 Custom Calling Features Rates for Business Accounts**

<u>Feature</u>	<u>Non-Recurring</u> Maximum	<u>Monthly Recurring</u> Maximum
Enhanced Call Waiting	\$ 10.00	\$ 10.00
Basic Call Forwarding	\$ 10.00	\$ 10.00
Three Way Calling (per month)	\$ 10.00	\$ 10.00
Three Way Calling (per use)	\$ N/C	\$ N/C
Three Way Calling Blocking	\$ N/C	\$ N/C
Selective Call Rejection	\$ 10.00	\$ 10.00
Caller ID	\$ 10.00	\$ 10.00
Caller ID Name	\$ 10.00	\$ 10.00
Caller ID Blocking - per call	\$ N/C	\$ N/C
Caller ID Blocking - per line	\$ 10.00	\$ 10.00
Abbreviated Dialing 8 or 30	\$ 10.00	\$ 10.00
Call Forwarding Busy	\$ 10.00	\$ 10.00
Call Forwarding No Answer	\$ 10.00	\$ 10.00
Return Call (per month)	\$ N/C	\$ N/C
Return Call (per Use)	\$ N/C	\$ N/C
Automatic Call Back Blocking	\$ N/C	\$ N/C
Touch Tone	\$ N/C	\$ N/C
Repeat Dial (per month)	\$ 10.00	\$ 10.00
Repeat Dial (per use)	\$ N/C	\$ N/C
Repeat Dial Blocking	\$ N/C	\$ N/C
Signal Ring	\$ 10.00	\$ 10.00
Billed Number Screening Service	\$ 10.00	\$ 10.00
Selective Call Acceptance	\$ 10.00	\$ 10.00
Selective Call Forwarding	\$ 10.00	\$ 10.00
Call Hold	\$ 10.00	\$ 10.00
Wake-up	\$ 10.00	\$ 10.00
Talking Call Waiting	\$ 10.00	\$ 10.00
Privacy ID	\$ 10.00	\$ 10.00
Selective Call Ring	\$ 10.00	\$ 10.00
Call Waiting ID	\$ 10.00	\$ 10.00
Intercom Service	\$ 10.00	\$ 10.00
Warm Line	\$ 10.00	\$ 10.00
Fixed Call Forward	\$ 10.00	\$ 10.00
Call Forward of Call Waiting Package	\$ 10.00	\$ 10.00
Subscriber Activated Call Block	\$ 10.00	\$ 10.00
Enhanced Call Forward Package	\$ 10.00	\$ 10.00
3-way Calling with Transfer	\$ 10.00	\$ 10.00

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LOCAL EXCHANGE SERVICE

Communication Options, Inc.
921 Eastwind Dr, Suite 104
Westerville, Ohio 43081

NEC PUCO Tariff No. 1

Original Page 211

5.0 **LOCAL EXCHANGE SERVICE** (cont'd)

5.12 **Embarq Custom Calling Features** (cont'd)

5.12.2 Custom Calling Features Rates for Business Accounts (cont'd)

<u>Feature</u>	<u>Maximum</u>	<u>Pay Per Use</u>
Three Way Calling (per use)	\$	10.00
Return Call (per use)	\$	10.00
Repeat Dial (per use)	\$	10.00

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LOCAL EXCHANGE SERVICE

Communication Options, Inc.
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Westerville, Ohio 43081

NEC PUCO Tariff No. 1

Original Page 212

5.0 LOCAL EXCHANGE SERVICE (cont'd)

5.12 Embarq Custom Calling Features (cont'd)

5.12.3 Custom Calling Features Rates for Key System Accounts

<u>Feature</u>	<u>Non-Recurring</u> <u>Maximum</u>	<u>Monthly Recurring</u> <u>Maximum</u>
Enhanced Call Waiting	\$ 10.00	\$ 10.00
Basic Call Forwarding	\$ 10.00	\$ 10.00
Three Way Calling (per month)	\$ 10.00	\$ 10.00
Three Way Calling (per use)	\$ N/C	\$ N/C
Three Way Calling Blocking	\$ N/C	\$ N/C
Selective Call Rejection	\$ 10.00	\$ 10.00
Caller ID	\$ 10.00	\$ 10.00
Caller ID Name	\$ 10.00	\$ 10.00
Caller ID Blocking - per call	\$ N/C	\$ N/C
Caller ID Blocking - per line	\$ 10.00	\$ 10.00
Abbreviated Dialing 8 or 30	\$ 10.00	\$ 10.00
Call Forwarding Busy	\$ 10.00	\$ 10.00
Call Forwarding No Answer	\$ 10.00	\$ 10.00
Return Call (per month)	\$ N/C	\$ N/C
Return Call (per Use)	\$ N/C	\$ N/C
Automatic Call Back Blocking	\$ N/C	\$ N/C
Touch Tone	\$ N/C	\$ N/C
Repeat Dial (per month)	\$ 10.00	\$ 10.00
Repeat Dial (per use)	\$ N/C	\$ N/C
Repeat Dial Blocking	\$ N/C	\$ N/C
Signal Ring	\$ 10.00	\$ 10.00
Billed Number Screening Service	\$ 10.00	\$ 10.00
Selective Call Acceptance	\$ 10.00	\$ 10.00
Selective Call Forwarding	\$ 10.00	\$ 10.00
Call Hold	\$ 10.00	\$ 10.00
Wake-up	\$ 10.00	\$ 10.00
Talking Call Waiting	\$ 10.00	\$ 10.00
Privacy ID	\$ 10.00	\$ 10.00
Selective Call Ring	\$ 10.00	\$ 10.00
Call Waiting ID	\$ 10.00	\$ 10.00
Intercom Service	\$ 10.00	\$ 10.00
Warm Line	\$ 10.00	\$ 10.00
Fixed Call Forward	\$ 10.00	\$ 10.00
Call Forward of Call Waiting Package	\$ 10.00	\$ 10.00
Subscriber Activated Call Block	\$ 10.00	\$ 10.00
Enhanced Call Forward Package	\$ 10.00	\$ 10.00
3-way Calling with Transfer	\$ 10.00	\$ 10.00

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LOCAL EXCHANGE SERVICE

Communication Options, Inc.
921 Eastwind Dr, Suite 104
Westerville, Ohio 43081

NEC PUCO Tariff No. 1

Original Page 213

5.0 **LOCAL EXCHANGE SERVICE** (cont'd)

5.12 **Embarq Custom Calling Features** (cont'd)

5.12.3 Custom Calling Features Rates for Key System Accounts (cont'd)

<u>Feature</u>	<u>Maximum</u>	<u>Pay Per Use</u>
Three Way Calling (per use)	\$	10.00
Return Call (per use)	\$	10.00
Repeat Dial (per use)	\$	10.00

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5.0 LOCAL EXCHANGE SERVICE (cont'd)**5.13 Main Number Retention**

Main Number Retention is an optional feature by which a Customer, who was formerly a customer of another certified local exchange carrier at the same premises location, may retain its main telephone numbers and main fax numbers for use with the Company-provided Exchange Services. Main Number Retention service is only available in areas where the Company maintains some form of number retention arrangements with the Customer's former local exchange carrier.

<u>Current Cost</u>	<u>Non-Recurring Charges</u> <u>Maximum</u>	<u>Monthly Recurring Charges</u> <u>Maximum</u>
Per retained number	\$ 16.80	\$ 2.10

5.14 Non Published Service

This service provides for suppression of printed and recorded directory listings

	<u>Monthly Recurring Charges</u> <u>Maximum</u>
Per listing	\$ 5.00

5.15 900/976 Blocking/Unblocking

This service provides the option of blocking, or subsequent unblocking, all 900 and 976 calls on a per line basis. The Company will provide for per-line blocking where the Company's switching facilities permit.

	<u>Monthly Recurring Charges</u> <u>Maximum</u>
Per line	\$ 15.00

5.16 Vanity Number Service

Vanity Number Service is an optional feature by which a new Customer may request a specific or unique telephone number and fax number for use with the Company provided Exchange Services. This service provides for the assignment of a customer requested telephone number other than the next available number from the assignment control list.

Vanity Number Service is furnished subject to the availability of facilities and the requirements of Exchange Service as defined by the Company. The Company reserves all rights to the Vanity Numbers assigned to Customer's and may, therefore, change them if required.

	<u>Monthly Recurring Charge</u> <u>Maximum</u>
Per number	\$ 25.00

5.0 LOCAL EXCHANGE SERVICE (cont'd)**5.17 Service Order and Change Charges**

Non-recurring charges apply to processing Service Orders for new service and for changes in service.

<u>Service Order Charges for New Service</u>	<u>Maximum</u>
Per Order	\$ 50.00
 <u>Change in Service Charges</u>	
Per Change	\$ 50.00

5.18 IntraLATA Presubscription**5.18.1 IntraLATA Presubscription Charges****A) Application of Charges**

After a subscriber's initial selection for a presubscribed intraLATA toll carrier and as detailed in the Service Requirements Form, for any change thereafter, an IntraLATA Presubscription Change Charges as set forth in Section 5.18.1B will apply.

B) Non Recurring Charges**Per Business or Residence Line, Trunk, or Port**

Initial line, trunk or port	\$5.00
Additional line, trunk or port	\$1.50

5.19 Maintenance Visit Charges

Maintenance Visit Charges apply when the Company dispatches personnel to a Customer's premises to perform work necessary for resolving troubles reported by the Customer and the trouble is found to be caused by the Customer's facilities.

Maintenance Visit Charges will be credited to the Customer's account in the event trouble is not found in the Company facilities, but the trouble is later determined to be in those facilities.

The time period for which the Maintenance Visit Charges is applied will commence when Company personnel are dispatched at the Customer premises and end when work is completed. The rates for Maintenance of Service vary by time per Customer request.

<u>Duration of Time / per Technician</u>	<u>Maximum</u>
First Hour	\$ 184.00
Each Additional Half (1/2) Hour	\$ 92.00

For After Hours Work Charges refer to Section 7.2.

5.0 LOCAL EXCHANGE SERVICE (cont'd)**5.20 Directory Listings**

For each customer of Company-provided Exchange Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings for an additional charge.

<u>Monthly Recurring Charge</u>	<u>Maximum</u>
Non-Recurring Charge	\$10.00
Monthly Recurring Charge	\$10.00

5.21 Emergency Services (Enhanced 911)

Allows Customers to reach appropriate emergency services including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be provided to the primary E911 provider for the display at the Public Service Answering Point (PSAP).

5.22 Access Recovery Charge

The Access Recovery Charge (ARC) is a monthly surcharge assessed to business service customers (this surcharge will not apply to residential service customers) in order to recover materially increased costs resulting from regulations adopted by the Federal Communications Commission in the *Matter of Unbundled Access to Network Elements and Review of the Unbundling Obligations of Incumbent Local Exchange Carriers*, (CC Docket 01-388 and WC Docket 04-313). The ARC is calculated at a maximum of 10% of the customer's total MRCs on its monthly invoice. See Section 7.1.10 of this invoice for current rate.

6.0 RETAIL PRICE LIST**6.1 NEC Retail Price List****6.1.1 Price List for AT&T Ohio Areas**

Returned Check Charge	\$	25.00
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Standard Residential Lines**Non-recurring Charges**

First Line Per Order	\$	85.00
Each Additional Line Per Order	\$	50.00

Monthly Recurring Charges Per Line

Network Access Line	\$	6.36
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Rates for Residential Measured Service Option

<u>Mileage</u>	<u>1st minute</u>	<u>Each additional minute</u>
1 - 10	0.0900	0.0900
11 - 22	0.0900	0.0900
23 +	0.0900	0.0900

Rates for Residential Metered Service**Per Call Rate**

All Calls	0.0790
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Rates for Residential Flat Rate Service Option**Per Month Rate**

Flat Rate Per Line	7.17
--------------------	------

LOCAL EXCHANGE SERVICE

Communication Options, Inc.
921 Eastwind Dr, Suite 104
Westerville, Ohio 43081

NEC PUCO Tariff No. 1

Original Page 218

6.0 RETAIL PRICE LIST (cont'd)

6.1 NEC Retail Price List (cont'd)

6.1.1 Price List for AT&T Ohio Areas (cont'd)

<u>Standard Business Lines</u>			
<u>Non-recurring Charges</u>			
First Line Per Order		\$	85.00
Each Additional Line Per Order		\$	50.00
 Monthly Recurring Charge for Business Lines /1/			
<u>Term Plan</u>	<u>Zone B</u>	<u>Zone C</u>	<u>Zone D</u>
Month to Month	\$ 22.90	\$ 24.88	\$ 27.36
12 month term	\$ 22.58	\$ 24.52	\$ 26.95
24 month term	\$ 22.42	\$ 24.34	\$ 26.54
36 month term	\$ 15.15	\$ 17.05	\$ 19.43
48 month term	\$ 15.07	\$ 16.96	\$ 19.33
60 month term	\$ 14.99	\$ 16.87	\$ 19.22
 Rates for Business Measured Service Option			
<u>Mileage</u>	<u>1st minute</u>	<u>Each additional minute</u>	
1 - 10	0.0900	0.0900	
11 - 22	0.0900	0.0900	
23 +	0.0900	0.0900	
 Rates for Business Metered Service			
	<u>Per Call Rate</u>		
All calls	\$0.07		

/1/ Zones are defined by NPA-NXX in Section 4.1A preceding.

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6.0 RETAIL PRICE LIST (cont'd)**6.1 NEC Retail Price List** (cont'd)**6.1.1 Price List for AT&T Ohio Areas** (cont'd)**Key System Lines****Non-recurring Charges**

First Line Per Order	\$	85.00
Each Additional Line Per Order	\$	50.00

Monthly Recurring Charges for Key System Lines

<u>Term Plan</u>	<u>Monthly</u>
Month to Month	\$20.25
12 month term	\$20.19
24 month term	\$19.87
36 month term	\$19.04
48 month term	\$18.63
60 month term	\$18.22

Rates for Key System Measured Service Option

<u>Mileage</u>	<u>1st minute</u>	<u>Each additional minute</u>
1 - 10	0.0900	0.0900
11 - 22	0.0900	0.0900
23 +	0.0900	0.0900

Rates for Key system Metered Service Options

	<u>Per Call Rate</u>
All Calls	0.0800

6.0 RETAIL PRICE LIST (cont'd)**6.1 NEC Retail Price List** (cont'd)**6.1.1 Price List for AT&T Ohio Areas** (cont'd)

Directory Assistance Per Call	\$0.75
Directory Assistance Call Completion	\$0.75
Reverse Directory Assistance	\$1.25
Business Category Search	\$1.10

Rates for MTS Portion of Traditional Operator Service

<u>Mileage</u>	<u>1st minute</u>	<u>Each additional minute</u>
1 - 10	0.12	0.116
11 - 22	0.17	0.158
23 - 55	0.21	0.184
56 - 124	0.24	0.232
125 - over	0.26	0.250

This service is subject to the calling period discounts stated in 5.9 (B)

Traditional Operator Service Surcharges

Calling card	\$1.05
Credit card	\$1.05
Station to station (customer dialed)	\$1.05
Operator dialed (collect, bill to 3 rd party)	\$1.55
Person to Person	\$3.00

LOCAL EXCHANGE SERVICE

Communication Options, Inc.
921 Eastwind Dr, Suite 104
Westerville, Ohio 43081

NEC PUCO Tariff No. 1

Original Page 221

6.0 RETAIL PRICE LIST (cont'd)

6.1 NEC Retail Price List (cont'd)

6.1.1 Price List for AT&T Ohio Areas (cont'd)

<u>Rates for Residential Custom Calling Features</u>			
<u>Feature</u>	<u>Non Recurring</u>	<u>Monthly Recurring</u>	<u>Pay Per Use</u>
Call Waiting	\$ 7.30	\$ 3.80	\$ N/A
Call Forwarding	\$ 7.30	\$ 3.90	\$ N/A
Three Way Calling (per month)	\$ 7.30	\$ 3.90	\$ N/A
Three Way Calling (per Use)	\$ N/C	\$ N/C	\$ 0.75
Three Way Calling Blocking	\$ N/C	\$ N/C	\$ N/A
Call Screening	\$ 7.30	\$ 3.40	\$ N/A
Caller ID	\$ 7.30	\$ 5.46	\$ N/A
Caller ID with Name	\$ 0.10	\$ 1.66	\$ N/A
CPN Per Call Blocking	\$ N/C	\$ N/C	\$ N/C
CPN Subscription Per Line Blocking	\$ 4.00	\$ N/C	\$ N/A
Speed Call (8 or 30)	\$ 7.30	\$ 3.95	\$ N/A
Busy Line Transfer (Call Forward Busy)	\$ 7.30	\$ 0.57	\$ N/A
Alternate Answer (Call Forward No Answer)	\$ 7.30	\$ 0.57	\$ N/A
Automatic Call Back (per month)	\$ 7.30	\$ 3.80	\$ N/A
Automatic Call Back (per Use)	\$ N/C	\$ N/C	\$ 0.75
Automatic Call Back Blocking	\$ N/C	\$ N/C	\$ N/A
Touch Tone Non Hunt	\$ N/C	\$ N/C	\$ N/A
Touch Tone Hunt	\$ N/C	\$ N/C	\$ N/A
Repeat Dial (per month)	\$ 7.30	\$ 3.80	\$ N/A
Repeat Dial (per Use)	\$ N/C	\$ N/C	\$ 0.75
Repeat Dial Blocking	\$ N/C	\$ N/C	\$ N/A
Talking Call Waiting	\$ 7.30	\$ 2.38	\$ N/A
Privacy Manager	\$ 7.30	\$ 3.95	\$ N/A
Billed Number Screening	\$ N/C	\$ N/C	\$ N/A
Multi-Ring Service (1 st Number)	\$ 7.30	\$ 3.80	\$ N/A
Multi-Ring Service (each additional number)	\$ 7.30	\$ 1.90	\$ N/A

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LOCAL EXCHANGE SERVICE

Communication Options, Inc.
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Westerville, Ohio 43081

NEC PUCO Tariff No. 1

Original Page 222

6.0 RETAIL PRICE LIST (cont'd)

6.1 NEC Retail Price List (cont'd)

6.1.1 Price List for AT&T Ohio Areas (cont'd)

<u>Feature</u>	<u>Rates for Business Custom Calling Features</u>		<u>Pay Per Use</u>
	<u>Non Recurring</u>	<u>Monthly Recurring</u>	
Call Waiting	\$ 7.30	\$ 4.75	\$ N/A
Call Forwarding	\$ 7.30	\$ 3.90	\$ N/A
Three Way Calling (per month)	\$ 7.30	\$ 3.90	\$ N/A
Three Way Calling (per Use)	\$ N/C	\$ N/C	\$ 0.75
Three Way Calling Blocking	\$ N/C	\$ N/C	\$ N/A
Call Screening	\$ 7.30	\$ 3.90	\$ N/A
Caller ID	\$ 7.30	\$ 6.65	\$ N/A
Caller ID with Name	\$ 0.10	\$ 2.35	\$ N/A
CPN Per Call Blocking	\$ N/C	\$ N/C	\$ N/C
CPN Subscription Per Line Blocking	\$ 4.00	\$ N/C	\$ N/A
Speed Call (8 or 30)	\$ 7.30	\$ 3.95	\$ N/A
Busy Line Transfer (Call Forward Busy)	\$ 7.30	\$ 0.57	\$ N/A
Alternate Answer (Call Forward No Answer)	\$ 7.30	\$ 0.57	\$ N/A
Automatic Call Back (per month)	\$ 7.30	\$ 3.80	\$ N/A
Automatic Call Back (per Use)	\$ N/C	\$ N/C	\$ 0.75
Automatic Call Back Blocking	\$ N/C	\$ N/C	\$ N/A
Touch Tone Non Hunt	\$ 7.30	\$ 2.25	\$ N/A
Touch Tone Hunt	\$ 7.30	\$ 5.90	\$ N/A
Repeat Dial (per month)	\$ 7.30	\$ 3.80	\$ N/A
Repeat Dial (per Use)	\$ N/C	\$ N/C	\$ 0.75
Repeat Dial Blocking	\$ N/C	\$ N/C	\$ N/A
Privacy Manager	\$ 7.30	\$ 3.95	\$ N/A
Billed Number Screening	\$ N/C	\$ N/C	\$ N/A
Multi-Ring Service (1 st Number)	\$ 7.30	\$ 3.80	\$ N/A
Multi-Ring Service (each additional number)	\$ 7.30	\$ 3.75	\$ N/A

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6.0 RETAIL PRICE LIST (cont'd)**6.1 NEC Retail Price List** (cont'd)**6.1.1 Price List for AT&T Ohio Areas** (cont'd)

<u>Rates for Key System Custom Calling Features</u>			
<u>Feature</u>	<u>Non - Recurring</u>	<u>Monthly Recurring</u>	<u>Pay Per Use</u>
Call Waiting	\$ 7.30	\$ 7.25	\$ N/A
Call Forwarding	\$ 7.30	\$ 3.90	\$ N/A
Three Way Calling	\$ 7.30	\$ 3.90	\$ N/A
Call Screening	\$ 7.30	\$ 3.90	\$ N/A
Caller ID	\$ 7.30	\$ 6.25	\$ N/A
Caller ID with Name	\$ 7.30	\$ 8.90	\$ N/A
CPN Per Call Blocking	\$ N/C	\$ N/C	\$ N/A
CPN Subscription Per Line Blocking	\$ 4.00	\$ N/C	\$ N/A
Speed Call (8 or 30)	\$ 7.30	\$ 3.95	\$ N/A
Call Forward Busy	\$ 7.30	\$ 0.70	\$ N/A
Call Forward No Answer	\$ 7.30	\$ 0.90	\$ N/A
Automatic Call Back (per Use)	\$ N/C	\$ N/C	\$ 0.75
Automatic Call Back Blocking	\$ N/C	\$ N/C	\$ N/A
Touch Tone Non-Hunt	\$ 7.30	\$ 2.25	\$ N/A
Touch Tone Hunt	\$ 7.30	\$ 5.90	\$ N/A

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Communication Options, Inc.
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Westerville, Ohio 43081

NEC PUCO Tariff No. 1

Original Page 224

6.0 RETAIL PRICE LIST (cont'd)

6.1 NEC Retail Price List (cont'd)

6.1.1 Price List for AT&T Ohio Areas (cont'd)

<u>Feature</u>	<u>Non - Recurring</u>	<u>Monthly Recurring</u>
Main Number Retention Charge	\$ 15.00	\$ 1.85
Non-Published Service Charge	\$ 0.00	\$ 4.00
900/976 Blocking Charge	\$ 0.00	\$ 9.15
Vanity Number Charge	\$ 0.00	\$ 4.00

Service Order Charges for New Service

Per Order	<u>Non-Recurring</u>	
	\$	50.00

Change in Service Charges

Per Change	\$	25.00
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IntraLATA Non-Recurring Presubscription Charges

Initial line, trunk or port	\$5.00
Additional line, trunk or port	\$1.50

Maintenance Visit Charges

Duration of Time / per Technician

First Hour	\$	85.00
Each Additional Half (1/2) Hour	\$	50.00

Additional Directory Listing Charges

Non-Recurring Charge	\$	0.50
Monthly Recurring Charge	\$	1.95

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6.0 RETAIL PRICE LIST (cont'd)**6.1 NEC Retail Price List** (cont'd)**6.1.2 Price List for Verizon Areas**

Returned Check Charge	\$	25.00
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Standard Residential Lines**Non-recurring Charges**

First Line Per Order	\$	85.00
Each Additional Line Per Order	\$	50.00

Monthly Recurring Charges Per Line

Network Access Line		
Schedule I	\$	11.76
Schedule II	\$	12.16
Schedule III	\$	12.57
Schedule IV	\$	13.16
Schedule V	\$	13.75
Schedule VI	\$	14.19

6.0 RETAIL PRICE LIST (cont'd)**6.1 NEC Retail Price List** (cont'd)**6.1.2 Price List for Verizon Areas** (cont'd)**Standard Business Lines****Non-recurring Charges**

First Line Per Order	\$	85.00
Each Additional Line Per Order	\$	50.00

Monthly Recurring Charge for Business Lines

<u>Term Plan</u>	<u>Schedule I</u>	<u>Schedule II</u>	<u>Schedule III</u>	<u>Schedule IV</u>	<u>Schedule V</u>	<u>Schedule VI</u>
Month to Month	27.80	28.67	29.58	30.87	32.15	37.59
12 month term	25.80	26.67	27.58	28.87	30.15	35.59
24 month term	24.76	25.59	26.47	27.20	28.94	34.15
36 month term	24.76	25.59	26.47	27.20	28.94	34.15
48 month term	24.76	25.59	26.47	27.20	28.94	34.15
60 month term	24.76	25.59	26.47	27.20	28.94	34.15

Rates for Business Measured Service Option

<u>Mileage</u>	<u>1st minute</u>	<u>Each additional minute</u>
1 - 10	0.0900	0.0900
11 - 22	0.0900	0.0900
23 +	0.0900	0.0900

6.0 RETAIL PRICE LIST (cont'd)**6.1 NEC Retail Price List** (cont'd)**6.1.2 Price List for Verizon Areas** (cont'd)**Key System Lines****Non-recurring Charges**

First Line Per Order	\$	85.00
Each Additional Line Per Order	\$	50.00

Monthly Recurring Charge for Key System Lines

<u>Term Plan</u>	<u>Schedule I</u>	<u>Schedule II</u>	<u>Schedule III</u>	<u>Schedule IV</u>	<u>Schedule V</u>	<u>Schedule VI</u>
Month to Month	40.61	40.61	40.61	40.61	40.61	40.61
12 month term	38.61	38.61	38.61	38.61	38.61	38.61
24 month term	37.05	37.05	37.05	37.05	37.05	37.05
36 month term	37.05	37.05	37.05	37.05	37.05	37.05
48 month term	37.05	37.05	37.05	37.05	37.05	37.05
60 month term	37.05	37.05	37.05	37.05	37.05	37.05

Rates for Key System Measured Service Option

<u>Mileage</u>	<u>1st minute</u>	<u>Each additional minute</u>
1 - 10	0.0900	0.0900
11 - 22	0.0900	0.0900
23 +	0.0900	0.0900

6.0 RETAIL PRICE LIST (cont'd)**6.1 NEC Retail Price List** (cont'd)**6.1.2 Price List for Verizon Areas** (cont'd)

Directory Assistance Per Call	\$0.75
Directory Assistance Call Completion	\$0.75

Rates for MTS Portion of Traditional Operator Service

<u>Mileage</u>	<u>1st minute</u>	<u>Each additional minute</u>
1 - 10	0.12	0.116
11 - 22	0.17	0.158
23 - 55	0.21	0.184
56 - 124	0.24	0.232
125 - over	0.26	0.250

This service is subject to the calling period discounts stated in 5.9 (B)

Traditional Operator Service Surcharges

Calling card	\$1.05
Credit card	\$1.05
Station to station (customer dialed)	\$1.05
Operator dialed (collect, bill to 3 rd party)	\$1.55
Person to Person	\$3.00

LOCAL EXCHANGE SERVICE

Communication Options, Inc.
921 Eastwind Dr, Suite 104
Westerville, Ohio 43081

NEC PUCO Tariff No. 1

Original Page 229

6.0 RETAIL PRICE LIST (cont'd)

6.1 NEC Retail Price List (cont'd)

6.1.2 Price List for Verizon Areas (cont'd)

<u>Rates for Residential Custom Calling Features</u>			
<u>Feature</u>	<u>Non - Recurring</u>	<u>Monthly Recurring</u>	<u>Pay Per Use</u>
Call Waiting	\$ 5.00	\$ 2.25	\$ N/A
Call Forwarding	\$ 5.00	\$ 0.67	\$ N/A
Three Way Calling (per month)	\$ 5.00	\$ 2.48	\$ N/A
Three Way Calling (per use)	\$ N/C	\$ N/C	\$ 0.75
Three Way Calling Blocking	\$ N/C	\$ N/C	\$ N/A
Call Blocking	\$ 5.00	\$ 2.71	\$ N/A
Caller ID	\$ 5.00	\$ 3.99	\$ N/A
Caller ID with Name	\$ 5.00	\$ 4.53	\$ N/A
Selective Blocking (per call)	\$ N/C	\$ N/C	\$ N/A
Complete Blocking (per line)	\$ 5.00	\$ N/C	\$ N/C
Speed Call (8)	\$ 5.00	\$ 0.67	\$ N/A
Speed Call (30)	\$ 5.00	\$ 1.13	\$ N/A
Call Forward Busy Fixed	\$ 5.00	\$ 0.90	\$ N/A
Call Forward No Answer Fixed	\$ 5.00	\$ 0.90	\$ N/A
Automatic Call Return (per month)	\$ 5.00	\$ 4.51	\$ N/C
Automatic Call Return (per Use)	\$ N/C	\$ N/C	\$ 0.75
Automatic Call Return Blocking	\$ N/C	\$ N/C	\$ N/A
Automatic Call Back Blocking	\$ N/C	\$ N/C	\$ N/A
Touch Tone	\$ N/C	\$ N/C	\$ N/A
Rotary Line Service	\$ 5.00	\$ 2.30	\$ N/A
Auto Busy Redial (per month)	\$ 5.00	\$ 4.51	\$ N/A
Auto Busy Redial (per use)	\$ N/C	\$ N/C	\$ 0.75
Auto Busy Redial Blocking	\$ N/C	\$ N/C	\$ N/A
Cancel Call Waiting	\$ 5.00	\$ 0.90	\$ N/A
Distinctive Ring	\$ 5.00	\$ 5.41	\$ N/A
Billed Number Screening Service	\$ N/C	\$ 1.80	\$ N/A
VIP Alert	\$ 5.00	\$ 1.62	\$ N/A
Special Call Forwarding	\$ 5.00	\$ 4.51	\$ N/A
Special Call Acceptance	\$ 5.00	\$ 2.71	\$ N/A
Call Waiting ID	\$ 5.00	\$ N/C	\$ N/A

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LOCAL EXCHANGE SERVICE

Communication Options, Inc.
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Westerville, Ohio 43081

NEC PUCO Tariff No. 1

Original Page 230

6.0 RETAIL PRICE LIST (cont'd)

6.1 NEC Retail Price List (cont'd)

6.1.2 Price List for Verizon Areas (cont'd)

<u>Rates for Business Custom Calling Features</u>			
<u>Feature</u>	<u>Non - Recurring</u>	<u>Monthly Recurring</u>	<u>Pay Per Use</u>
Call Waiting	\$ 5.00	\$ 3.38	\$ N/A
Call Forwarding	\$ 5.00	\$.90	\$ N/A
Three Way Calling (per month)	\$ 5.00	\$ 3.38	\$ N/A
Three Way Calling (per use)	\$ N/C	\$ N/C	\$ 0.75
Three Way Calling Blocking	\$ N/C	\$ N/C	\$ N/A
Call Blocking	\$ 5.00	\$ 2.71	\$ N/A
Caller ID	\$ 5.00	\$ 3.99	\$ N/A
Caller ID with Name	\$ 5.00	\$ 4.53	\$ N/A
Selective Blocking (per call)	\$ N/C	\$ N/C	\$ N/A
Complete Blocking (per line)	\$ 5.00	\$ N/C	\$ N/C
Speed Call (8)	\$ 5.00	\$ 0.67	\$ N/A
Speed Call (30)	\$ 5.00	\$ 1.13	\$ N/A
Call Forward Busy Fixed	\$ 5.00	\$ 0.90	\$ N/A
Call Forward No Answer Fixed	\$ 5.00	\$ 0.90	\$ N/A
Automatic Call Return (per month)	\$ 5.00	\$ 5.41	\$ N/C
Automatic Call Return (per Use)	\$ N/C	\$ N/C	\$ 0.75
Automatic Call Return Blocking	\$ N/C	\$ N/C	\$ N/A
Automatic Call Back Blocking	\$ N/C	\$ N/C	\$ 0.75
Touch Tone	\$ N/C	\$ N/C	\$ N/A
Rotary Line Service	\$ 5.00	\$ 2.30	\$ N/A
Auto Busy Redial (per month)	\$ 5.00	\$ 5.41	\$ N/A
Auto Busy Redial (per use)	\$ N/C	\$ N/C	\$ 0.75
Auto Busy Redial Blocking	\$ N/C	\$ N/C	\$ N/A
Cancel Call Waiting	\$ 5.00	\$ 1.80	\$ N/A
Distinctive Ring	\$ 5.00	\$ 5.41	\$ N/A
Billed Number Screening Service	\$ N/C	\$ 1.90	\$ N/A
VIP Alert	\$ 5.00	\$ 3.61	\$ N/A
Special Call Forwarding	\$ 5.00	\$ 5.41	\$ N/A
Special Call Acceptance	\$ 5.00	\$ 3.61	\$ N/A
Call Waiting ID	\$ 5.00	\$ N/C	\$ N/A

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LOCAL EXCHANGE SERVICE

Communication Options, Inc.
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Westerville, Ohio 43081

NEC PUCO Tariff No. 1

Original Page 231

6.0 RETAIL PRICE LIST (cont'd)

6.1 NEC Retail Price List (cont'd)

6.1.2 Price List for Verizon Areas (cont'd)

<u>Rates for Key System Custom Calling Features</u>			
<u>Feature</u>	<u>Non - Recurring</u>	<u>Monthly Recurring</u>	<u>Pay Per Use</u>
Call Waiting	\$ 5.00	\$ 3.38	\$ N/A
Call Forwarding	\$ 5.00	\$.90	\$ N/A
Three Way Calling (per month)	\$ 5.00	\$ 3.38	\$ N/A
Three Way Calling (per use)	\$ N/C	\$ N/C	\$ 0.75
Three Way Calling Blocking	\$ N/C	\$ N/C	\$ N/A
Call Blocking	\$ 5.00	\$ 2.71	\$ N/A
Caller ID	\$ 5.00	\$ 3.99	\$ N/A
Caller ID with Name	\$ 5.00	\$ 4.53	\$ N/A
Selective Blocking (per call)	\$ N/C	\$ N/C	\$ N/A
Complete Blocking (per line)	\$ 5.00	\$ N/C	\$ N/C
Speed Call (8)	\$ 5.00	\$ 0.67	\$ N/A
Speed Call (30)	\$ 5.00	\$ 1.13	\$ N/A
Call Forward Busy Fixed	\$ 5.00	\$ 0.90	\$ N/A
Call Forward No Answer Fixed	\$ 5.00	\$ 0.90	\$ N/A
Automatic Call Return (per month)	\$ 5.00	\$ 5.41	\$ N/C
Automatic Call Return (per Use)	\$ N/C	\$ N/C	\$ 0.75
Automatic Call Return Blocking	\$ N/C	\$ N/C	\$ N/A
Automatic Call Back Blocking	\$ N/C	\$ N/C	\$ 0.75
Touch Tone	\$ N/C	\$ N/C	\$ N/A
Rotary Line Service	\$ 5.00	\$ 2.30	\$ N/A
Auto Busy Redial (per month)	\$ 5.00	\$ 5.41	\$ N/A
Auto Busy Redial (per use)	\$ N/C	\$ N/C	\$ 0.75
Auto Busy Redial Blocking	\$ N/C	\$ N/C	\$ N/A
Cancel Call Waiting	\$ 5.00	\$ 1.80	\$ N/A
Distinctive Ring	\$ 5.00	\$ 5.41	\$ N/A
Billed Number Screening Service	\$ N/C	\$ 1.90	\$ N/A
VIP Alert	\$ 5.00	\$ 3.61	\$ N/A
Special Call Forwarding	\$ 5.00	\$ 5.41	\$ N/A
Special Call Acceptance	\$ 5.00	\$ 3.61	\$ N/A
Call Waiting ID	\$ 5.00	\$ N/C	\$ N/A

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Communication Options, Inc.
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Westerville, Ohio 43081

NEC PUCO Tariff No. 1

Original Page 232

6.0 RETAIL PRICE LIST (cont'd)

6.1 NEC Retail Price List (cont'd)

6.1.2 Price List for Verizon Areas (cont'd)

<u>Feature</u>	<u>Non - Recurring</u>	<u>Monthly Recurring</u>
Main Number Retention Charge	\$ 15.00	\$ 1.85
Non-Published Service Charge	\$ 0.00	\$ 4.00
900/976 Blocking Charge	\$ 0.00	\$ 9.15
Vanity Number Charge	\$ 0.00	\$ 4.00

Service Order Charges for New Service

Per Order	<u>Non-Recurring</u>	
	\$	50.00

Change in Service Charges

Per Change	\$	25.00
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IntraLATA Non-Recurring Presubscription Charges

Initial line, trunk or port	\$5.00
Additional line, trunk or port	\$1.50

Maintenance Visit Charges

Duration of Time / per Technician

First Hour	\$	85.00
Each Additional Half (1/2) Hour	\$	50.00

Additional Directory Listing Charges

Non-Recurring Charge	\$	0.50
Monthly Recurring Charge	\$	1.95

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6.0 RETAIL PRICE LIST (cont'd)**6.1 NEC Retail Price List** (cont'd)**6.1.3 Price List for Embargo Areas**

Returned Check Charge	\$	25.00
-----------------------	----	-------

Standard Residential Lines**Non-recurring Charges**

First Line Per Order	\$	85.00
Each Additional Line Per Order	\$	50.00

Monthly Recurring Charge

Schedule 1	\$	12.64
Schedule 2	\$	13.16
Schedule 3	\$	13.68
Schedule 4	\$	14.20
Schedule 5	\$	14.73
Schedule 6	\$	15.25
Schedule 7	\$	15.68
Schedule 8	\$	16.20
Schedule 9	\$	16.72
Schedule 10	\$	N/A
Schedule 11	\$	15.68
Schedule 12	\$	15.68
Schedule 13	\$	15.68
Schedule 14	\$	16.72

6.0 RETAIL PRICE LIST (cont'd)**6.1 NEC Retail Price List** (cont'd)**6.1.3 Price List for Embarq Areas** (cont'd)**Standard Business Lines****Non-recurring Charges**

First Line Per Order	\$	85.00
Each Additional Line Per Order	\$	50.00

Monthly Recurring Charge for Business Lines	
<u>Schedule</u>	<u>All Terms</u>
1	\$23.13
2	\$24.98
3	\$27.09
4	\$31.21
5	\$33.19
6	\$35.12
7	\$37.15
8	\$39.13
9	\$37.15
10	\$41.11
11	\$37.15
12	\$35.15
13	\$35.15
14	\$35.15

Rates for Business Measured Service Option

<u>Mileage</u>	<u>1st minute</u>	<u>Each additional minute</u>
1 - 10	0.0900	0.0900
11 - 22	0.0900	0.0900
23 +	0.0900	0.0900

6.0 RETAIL PRICE LIST (cont'd)**6.1 NEC Retail Price List** (cont'd)**6.1.3 Price List for Embarq Areas** (cont'd)**Key System Lines****Non-recurring Charges**

First Line Per Order	\$	85.00
Each Additional Line Per Order	\$	50.00

<u>Monthly Recurring Charge for Key System Lines</u>	
<u>Schedule</u>	<u>All Terms</u>
1	\$34.70
2	\$37.49
3	\$40.64
4	\$45.83
5	\$48.80
6	\$51.68
7	\$54.74
8	\$57.71
9	\$60.68
10	\$58.88
11	\$54.74
12	\$52.74
13	\$52.74
14	\$52.74

Rates for Key System Measured Service Option

<u>Mileage</u>	<u>1st minute</u>	<u>Each additional minute</u>
1 – 10	0.0900	0.0900
11 – 22	0.0900	0.0900
23 +	0.0900	0.0900

6.0 RETAIL PRICE LIST (cont'd)**6.1 NEC Retail Price List** (cont'd)**6.1.3 Price List for Embargo Areas** (cont'd)

Directory Assistance Per Call	\$0.75
<u>Directory Assistance Call Completion Per Call</u>	\$0.75

Rates for MTS Portion of Traditional Operator Service

<u>Mileage</u>	<u>1st minute</u>	<u>Each additional minute</u>
1 - 10	0.12	0.116
11 - 22	0.17	0.158
23 - 55	0.21	0.184
56 - 124	0.24	0.232
125 - over	0.26	0.250

This service is subject to the calling period discounts stated in 5.9 (B)

Traditional Operator Service Surcharges

Calling card	\$1.05
Credit card	\$1.05
Station to station (customer dialed)	\$1.05
Operator dialed (collect, bill to 3 rd party)	\$1.55
Person to Person	\$3.00

LOCAL EXCHANGE SERVICE

Communication Options, Inc.
921 Eastwind Dr, Suite 104
Westerville, Ohio 43081

NEC PUCO Tariff No. 1

Original Page 237

6.0 RETAIL PRICE LIST (cont'd)

6.1 NEC Retail Price List (cont'd)

6.1.3 Price List for Embarq Areas (cont'd)

Feature	<u>Rates for Residential Custom Calling Features</u>			
	Non -Recurring	Monthly Recurring	Pay PerUse	
Enhanced Call Waiting	\$ 7.30	\$ 2.85	\$	N/A
Basic Call Forwarding	\$ 7.30	\$ 2.85	\$	N/A
Three Way Calling (per month)	\$ 7.30	\$ 2.85	\$	N/A
Three Way Calling (per use)	\$ N/C	\$ N/C	\$	0.95
Three Way Calling Blocking	\$ N/C	\$ N/C	\$	N/A
Selective Call Rejection	\$ 7.30	\$ 4.27	\$	N/A
Caller ID	\$ 7.30	\$ 8.07	\$	N/A
Caller ID Name	\$ 7.30	\$ 8.07	\$	N/A
Caller ID Blocking - per call	\$ N/C	\$ N/C	\$	N/A
Caller ID Blocking - per line without non-published service	\$ N/C	\$ 1.42	\$	N/A
Caller ID Blocking – per linewith non-published service	\$ N/C	\$ N/C	\$	N/A
Abbreviated Dialing 8	\$ 7.30	\$ 1.90	\$	N/A
Abbreviated Dialing 30	\$ 7.30	\$ 3.33	\$	N/A
Call Forwarding Busy	\$ 7.30	\$ 1.19	\$	N/A
Call Forwarding No Answer	\$ 7.30	\$ 1.19	\$	N/A
Return Call (per month)	\$ 7.30	\$ 4.27	\$	N/A
Return Call (per Use)	\$ N/C	\$ N/C	\$	0.95
Return Call Blocking	\$ N/C	\$ N/C	\$	N/A
Automatic Call Back Blocking	\$ N/C	\$ N/C	\$	N/A
Touch Tone	\$ N/C	\$ N/C	\$	N/A
Repeat Dial (per month)	\$ 7.30	\$ 3.80	\$	N/A
Repeat Dial (per use)	\$ N/C	\$ N/C	\$	0.95
Repeat Dial Blocking	\$ N/C	\$ N/C	\$	N/A
Signal Ring	\$ 7.30	\$ 3.33	\$	N/A
Billed Number Screening Service	\$ 5.00	\$ 1.42	\$	N/A
Selective Call Acceptance	\$ 7.30	\$ 4.27	\$	N/A
Selective Call Forward	\$ 7.30	\$ 4.27	\$	N/A
Call Hold	\$ 7.30	\$ 1.19	\$	N/A
Wake-up	\$ 7.30	\$ 1.19	\$	N/A
Talking Call Waiting	\$ 7.30	\$ 2.80	\$	N/A
Privacy ID	\$ 7.30	\$ 4.70	\$	N/A
Selective Call Ring	\$ 7.30	\$ 4.27	\$	N/A
Call Waiting ID	\$ 7.30	\$ 1.42	\$	N/A
Intercom Service	\$ 7.30	\$ 0.71	\$	N/A
Warm Line	\$ 7.30	\$ 2.38	\$	N/A
Fixed Call Forward	\$ 7.30	\$ 1.90	\$	N/A
Call Forward of Call Waiting Package	\$ 7.30	\$ 4.27	\$	N/A
Subscriber Activated Call Block	\$ 7.30	\$ 3.80	\$	N/A
Enhanced Call Forward Package	\$ 7.30	\$ 2.38	\$	N/A
3way Calling with Transfer	\$ N/A	\$ N/A	\$	N/A

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LOCAL EXCHANGE SERVICE

Communication Options, Inc.
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Westerville, Ohio 43081

NEC PUCO Tariff No. 1

Original Page 238

6.0 RETAIL PRICE LIST (cont'd)

6.1 NEC Retail Price List (cont'd)

6.1.3 Price List for Embarq Areas (cont'd)

<u>Rates for Business Custom Calling Features</u>				
<u>Feature</u>	<u>Non -Recurring</u>	<u>Monthly Recurring</u>	<u>Pay Per Use</u>	
Enhanced Call Waiting	\$ 7.30	\$ 3.80	\$	N/A
Basic Call Forwarding	\$ 7.30	\$ 3.80	\$	N/A
Three Way Calling (per month)	\$ 7.30	\$ 2.85	\$	N/A
Three Way Calling (per use)	\$ N/C	\$ N/C	\$	0.95
Three Way Calling Blocking	\$ N/C	\$ N/C	\$	N/A
Selective Call Rejection	\$ 7.30	\$ 4.75	\$	N/A
Caller ID	\$ 7.30	\$ 9.50	\$	N/A
Caller ID Name	\$ 7.30	\$ 9.50	\$	N/A
Caller ID Blocking - per call	\$ N/C	\$ N/C	\$	N/A
Caller ID Blocking - per line without non-published service	\$ N/C	\$ 1.42	\$	N/A
Caller ID Blocking – per linewith non-published service	\$ N/C	\$ N/C	\$	N/A
Abbreviated Dialing 8	\$ 7.30	\$ 1.90	\$	N/A
Abbreviated Dialing 30	\$ 7.30	\$ 3.33	\$	N/A
Call Forwarding Busy	\$ 7.30	\$ 1.43	\$	N/A
Call Forwarding No Answer	\$ 7.30	\$ 1.43	\$	N/A
Return Call (per month)	\$ 7.30	\$ 4.75	\$	N/A
Return Call (per Use)	\$ N/C	\$ N/C	\$	0.95
Return Call Blocking	\$ N/C	\$ N/C	\$	N/A
Automatic Call Back Blocking	\$ N/C	\$ N/C	\$	N/A
Touch Tone	\$ N/C	\$ N/C	\$	N/A
Repeat Dial (per month)	\$ 7.30	\$ 4.75	\$	N/A
Repeat Dial (per use)	\$ N/C	\$ N/C	\$	0.95
Repeat Dial Blocking	\$ N/C	\$ N/C	\$	N/A
Signal Ring	\$ 7.30	\$ 3.52	\$	N/A
Billed Number Screening Service	\$ 5.00	\$ 1.42	\$	N/A
Selective Call Acceptance	\$ 7.30	\$ 4.75	\$	N/A
Selective Call Forward	\$ 7.30	\$ 4.75	\$	N/A
Call Hold	\$ 7.30	\$ 1.62	\$	N/A
Wake-up	\$ 7.30	\$ 1.61	\$	N/A
Talking Call Waiting	\$ 7.30	\$ 2.80	\$	N/A
Privacy ID	\$ 7.30	\$ 5.65	\$	N/A
Selective Call Ring	\$ 7.30	\$ 4.75	\$	N/A
Call Waiting ID	\$ 7.30	\$ 1.42	\$	N/A
Intercom Service	\$ 7.30	\$ 0.71	\$	N/A
Warm Line	\$ 7.30	\$ 2.85	\$	N/A
Fixed Call Forward	\$ 7.30	\$ 3.80	\$	N/A
Call Forward of Call Waiting Package	\$ 7.30	\$ 6.17	\$	N/A
Subscriber Activated Call Block	\$ 7.30	\$ 4.75	\$	N/A
Enhanced Call Forward Package	\$ 7.30	\$ 3.80	\$	N/A
3way Calling with Transfer	\$ 7.30	\$ 4.75	\$	N/A

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LOCAL EXCHANGE SERVICE

Communication Options, Inc.
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Westerville, Ohio 43081

NEC PUCO Tariff No. 1

Original Page 239

6.0 RETAIL PRICE LIST (cont'd)

6.1 NEC Retail Price List (cont'd)

6.1.3 Price List for Embarq Areas (cont'd)

Rates for Key System Custom Calling Features

<u>Feature</u>	<u>Non -Recurring</u>	<u>Monthly Recurring</u>	<u>Pay PerUse</u>
Enhanced Call Waiting	\$ 7.30	\$ 3.80	\$ N/A
Basic Call Forwarding	\$ 7.30	\$ 3.80	\$ N/A
Three Way Calling (per month)	\$ 7.30	\$ 2.85	\$ N/A
Three Way Calling (per use)	\$ N/C	\$ N/C	\$ 0.95
Three Way Calling Blocking	\$ N/C	\$ N/C	\$ N/A
Selective Call Rejection	\$ 7.30	\$ 4.75	\$ N/A
Caller ID	\$ 7.30	\$ 9.50	\$ N/A
Caller ID Name	\$ 7.30	\$ 9.50	\$ N/A
Caller ID Blocking - per call	\$ N/C	\$ N/C	\$ N/A
Caller ID Blocking - per line without non-published service	\$ N/C	\$ 1.42	\$ N/A
Caller ID Blocking – per linewith non-published service	\$ N/C	\$ N/C	\$ N/A
Abbreviated Dialing 8	\$ 7.30	\$ 1.90	\$ N/A
Abbreviated Dialing 30	\$ 7.30	\$ 3.33	\$ N/A
Call Forwarding Busy	\$ 7.30	\$ 1.43	\$ N/A
Call Forwarding No Answer	\$ 7.30	\$ 1.43	\$ N/A
Return Call (per month)	\$ 7.30	\$ 4.75	\$ N/A
Return Call (per Use)	\$ N/C	\$ N/C	\$ 0.95
Return Call Blocking	\$ N/C	\$ N/C	\$ N/A
Automatic Call Back Blocking	\$ N/C	\$ N/C	\$ N/A
Touch Tone	\$ N/C	\$ N/C	\$ N/A
Repeat Dial (per month)	\$ 7.30	\$ 4.75	\$ N/A
Repeat Dial (per use)	\$ N/C	\$ N/C	\$ 0.95
Repeat Dial Blocking	\$ N/C	\$ N/C	\$ N/A
Signal Ring	\$ 7.30	\$ 3.52	\$ N/A
Billed Number Screening Service	\$ 5.00	\$ 1.42	\$ N/A
Selective Call Acceptance	\$ 7.30	\$ 4.75	\$ N/A
Selective Call Forward	\$ 7.30	\$ 4.75	\$ N/A
Call Hold	\$ 7.30	\$ 1.62	\$ N/A
Wake-up	\$ 7.30	\$ 1.61	\$ N/A
Talking Call Waiting	\$ 7.30	\$ 2.80	\$ N/A
Privacy ID	\$ 7.30	\$ 5.65	\$ N/A
Selective Call Ring	\$ 7.30	\$ 4.75	\$ N/A
Call Waiting ID	\$ 7.30	\$ 1.42	\$ N/A
Intercom Service	\$ 7.30	\$ 0.71	\$ N/A
Warm Line	\$ 7.30	\$ 2.85	\$ N/A
Fixed Call Forward	\$ 7.30	\$ 3.80	\$ N/A
Call Forward of Call Waiting Package	\$ 7.30	\$ 6.17	\$ N/A
Subscriber Activated Call Block	\$ 7.30	\$ 4.75	\$ N/A
Enhanced Call Forward Package	\$ 7.30	\$ 3.80	\$ N/A
3way Calling with Transfer	\$ 7.30	\$ 4.75	\$ N/A

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6.0 RETAIL PRICE LIST (cont'd)**6.1 NEC Retail Price List** (cont'd)**6.1.3 Price List for Embarq Areas** (cont'd)

<u>Feature</u>	<u>Non - Recurring</u>	<u>Monthly Recurring</u>	
		<u>Residential</u>	<u>Business</u>
Main Number Retention Charge	\$ 15.00	\$ 1.85	\$ 1.85
Non-Published Service Charge	\$ 0.00	\$ 3.00	\$ 3.00
900/976 Blocking Charge	\$ 0.00	\$ 0.00	\$ 0.00
Vanity Number Charge	\$ 0.00	\$ 4.00	\$ 4.00
Additional Listing	\$ 5.00	\$ 2.50	\$ 3.00

Service Order Charges for New Service/Restoral**Non-Recurring**

Per Order	\$ 50.00
-----------	----------

Change in Service Charges

Per Change	\$ 25.00
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IntraLATA Non-Recurring Presubscription Charges

Initial line, trunk or port	\$5.00
Additional line, trunk or port	\$1.50

Maintenance Visit Charges
Duration of Time / per Technician

First Hour	\$ 85.00
Each Additional Half (1/2) Hour	\$ 50.00

6.0 RETAIL PRICE LIST (cont'd)**6.1 NEC Retail Price List** (cont'd)**6.1.4 Price List for Remote Call Forward**

<u>Remote Call Forward</u>		
<u>Non-recurring Charges</u>		
First RCF Feature Per Order	\$	85.00
Each Additional Path Per Order	\$	50.00
<u>Monthly Recurring Charge</u>		
<u>AT&T Ohio Region</u>		
First RCF	\$	16.53
Each Additional Path	\$	14.25
<u>Verizon Region</u>		
First RCF	\$	16.24
Each Additional Path	\$	16.24
<u>Embarq Region</u>		
First RCF	\$	18.48
Each Additional Path	\$	18.48

6.1.5 Price List for Vacation Service

<u>Vacation Service</u>		
<u>Non-recurring Charges</u>		
Order Charge	\$	20.00
<u>Monthly Recurring Charge</u>		
AT&T Ohio Region	50% discount of all regulated services	
Verizon Region	50% discount of all regulated services	
Embarq Region	50% discount of all regulated services	

6.1.6 Price List for Access Recovery Charge (ARC)

Business Customers	5% (Five Percent) of total MRCs
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6.0 RETAIL PRICE LIST (cont'd)

6.2 Residential Price List

6.2.1 Price List for AT&T Areas

<u>Package</u>	<u>Non - Recurring</u>	<u>Monthly Recurring</u>
COI Simple Pak	\$ 85.00	\$ 36.95

6.2.2 Price List for Verizon Areas

<u>Package</u>	<u>Non - Recurring</u>	<u>Monthly Recurring</u>
COI Simple Pak	\$ 85.00	\$ 36.95

6.2.3 Price List for Embarq Areas

<u>Package</u>	<u>Non - Recurring</u>	<u>Monthly Recurring</u>
COI Simple Pak	\$ 85.00	\$ 36.95
COI Value Pak ¹		
COI Speed Pak ¹		

¹ This package can only be purchased in conjunction with non-regulated and/or detariffed services.

6.0 RETAIL PRICE LIST (cont'd)**6.3 Promotions**

- A) Communication Options, Inc. reserves the right to waive charges (in whole or in part) and/or issue credits in response to a competitive situation.

At its option, the Company may fulfill this obligation by issuing credits, coupons, certificates and/or an equivalent monthly percentage discount. The coupons, or certificates must be used or presented by the customer to whom it was issued before the expiration date of the underlying offer or the coupon or certificate will be void.

7.0 END USER ACCESS FEES**7.1 Intrastate Access Fee in Embargo Areas of Ohio**

COMMUNICATION OPTIONS, INC. will provide End User Access Service to end users who obtain local exchange service from the COI under its NEC PUCO Tariff No. 1. End users who obtain local exchange service from COI under its tariffs are subject to the Intrastate Access Fee (IAF) specified in Section 7.1.G as set forth in Section 7.1.F following.

A) General Description

End User Access Service as described in this section relates to the use by an end user of an end user common line.

Use of a subscriber line is provided twenty-four hours a day, seven days a week.

B) Limitations

- 1) A telephone number is not provided with End User Access.
- 2) Detail billing is not provided with End User Access.
- 3) Directory listings are not included with End User Access.
- 4) Intercept arrangements are not included with End User Access.

C) Undertaking of the Company

COMMUNICATION OPTIONS, INC. will provide use of End User Access at rates and charges as set forth in 8.1.H following, as follows:

- 1) Use of a common line by an end user with local exchange service in connection with Intrastate Access Services provided under this tariff. Such use will be provided when the end user obtains local exchange service.
- 2) COI will be responsible for contacts and arrangements with customers for the billing of End User Access rates.
- 3) Use of a common line by an End User for access for MTS/WATS-type, operator-DDD, operator-person, collect, third number, credit card, and/or other like calls.
- 4) Use of a common line by a Customer for access to an intrastate service arrangement (e.g., Toll Free Code Service, NPA+555+1212 service, 900 Service, intrastate InWATS and OutWATS Service, and other similar arrangements).
- 5) Use of a common line requires the facilities at the End User and IC premises to have the necessary on-hook and off-hook supervision.

7.0 END USER ACCESS FEES (cont'd)**7.1 Intrastate Access Fee in Embarq Areas of Ohio** (cont'd)**D) Obligations of the End User**

- 1) When the end user is provided with a local exchange service that is not identified as Centrex, Business or Residence service, it shall provide COI any requested information necessary for COI to determine the appropriate charges.

E) Payment Arrangements and Credit Allowances

- 1) Minimum Period

The minimum period for which End User Access is provided to an end user and for which charges are applicable is the same as that in the NEC PUCO Tariff No. 1.

- 2) Cancellation of Application

End User Access is cancelled when the order for the associated local telephone exchange service is cancelled. No cancellation charges apply.

- 3) Changes to Orders

When changes are made to orders for the local exchange service associated with End User Access, any necessary changes will be made for End User Access. No charges will apply.

- 4) Allowance for Interruptions

When there is an interruption to a common line, requested End User Access credit allowances for interruptions will be provided as set forth for credit allowance for interruptions in Section 2.7 preceding.

F) Rate Regulations

IAF per month charges will be billed to the end user of the associated local exchange service. The rate applications are described in (1) through (10) following.

- 1) The IAF residence subscriber regulations are designated as either primary or non-primary. The primary rate is assessed to the residential subscriber line which is any or all of the following: a) the only line provided at that service location; or b) the line designated as primary be the billed party or parties at that service location at the point of ordering the service. In most cases only one line at a service location can be classified as primary, all others are considered to be non-primary.
- 2) When an end user is provided more than one local business exchange service by COI and when the local business exchange is not covered by (8) following, the IAF for a multi-line business subscriber applies to each such local business exchange service.

LOCAL EXCHANGE SERVICE

Communication Options, Inc.
921 Eastwind Dr, Suite 104
Westerville, Ohio 43081

NEC PUCO Tariff No. 1

Original Page 246

7.0 END USER ACCESS FEES (cont'd)

7.1 Intrastate Access Fee in Embarq Areas of Ohio (cont'd)

F) Rate Regulations (cont'd)

- 3) When an end user is provided only a single individual local business exchange service within the state by COI, the Individual Line Business Subscriber IAF applies to the individual line business.
- 4) When an end user is provided a local residence exchange service by COI, the IAF applies to each such local residence exchange service on a Primary and Non-Primary basis.
- 5) For each local exchange service provided as Remote Call Forwarding (RCF) residential service or Remote Call Forwarding business service, IAF charges do not apply.
- 6) When an end user is provided a local exchange service that is not identified as Centrex, Business or Residence service (e.g., Local Service), COI will designate the service as either Centrex, Business or Residence Service. The IAF for Business Subscriber or Residential Subscriber in accordance with the designation will apply.
- 7) When an end user is provided with Centrex CO or Centrex CO-like services, the Multi-line Business Subscriber IAF applies for each line or trunk. Centrex CO and Centrex CO-like services a) are provided using switches located at Embarq or COI central offices and b) line Customer main stations to Embarq or COI switch with subscriber loops.
- 8) When an end user is provided Integrated Services Digital Network/Primary Rate Interface (ISDN/PRI) or enhanced Service Provider (ESP) link arrangement, the Multi-line Business Subscriber IAF is multiplied by five and applies for each such ISDN/PRI arrangement.
- 9) When an end user is provided Integrated Services Digital Network/Basic Rate Interface (ISDN/BRI), the Non-primary Residential Subscriber IAF is assessed for each such facility.
- 10) In response to competition in an exchange, Embarq may reduce or waive the IAF in a manner that is not unreasonable discriminatory. COI will follow that reduction or waiver.

G) Rates and Charges

1) Intrastate Access Fee (IAF)

	Maximum Monthly Rate	Current MRC
a) Residential Subscriber, Per line or trunk		
- Primary	\$4.10	\$4.10
- Non-primary	\$4.10	\$4.10
b) Individual Line Business Subscriber, Per line or trunk	\$6.00	\$6.00
c) Multi-line Business Subscriber, Per line or trunk	\$8.90	\$8.90

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7.0 END USER ACCESS FEES**7.2 Intrastate Access Recovery Charge (ARC) in Verizon Areas of Ohio**

For Ohio Intrastate application the following regulations and rates apply.

A) Regulations

COMMUNICATION OPTIONS, INC. will provide End User Access Service to end users who obtain local exchange service from the COI under its NEC PUCO Tariff No. 1. End users who obtain local exchange service from COI under its tariffs are subject to the Intrastate Access Fee (ARC) specified in Section 8.2.G following.

B) Limitations

- 1) A telephone number is not provided with End User Access.
- 2) Detail billing is not provided with End User Access.
- 3) Directory listings are not included with End User Access.
- 4) Intercept arrangements are not included with End User Access.

C) Undertaking of the Company

COMMUNICATION OPTIONS, INC. will provide use of End User Access at rates and charges as set forth in 8.2 following, as follows:

- 1) Use of a common line by an end user with local exchange service in connection with Intrastate Access Services provided under this tariff. Such use will be provided when the end user obtains local exchange service.
- 2) COI will be responsible for contacts and arrangements with customers for the billing of End User Access rates.
- 3) Use of a common line by an End User for access for MTS/WATS-type, operator-DDD, operator-person, collect, third number, credit card, and/or other like calls.
- 4) Use of a common line by a Customer for access to an intrastate service arrangement (e.g., Toll Free Code Service, NPA+555+1212 service, 900 Service, intrastate InWATS and OutWATS Service, and other similar arrangements).
- 5) Use of a common line requires the facilities at the End User and IC premises to have the necessary on-hook and off-hook supervision.

D) Obligations of the End User

- 1) When the end user is provided with a local exchange service that is not identified as Centrex, Business or Residence service, it shall provide COI any requested information necessary for COI to determine the appropriate charges.

7.0 END USER ACCESS FEES (cont'd)**7.2 Intrastate Access Recovery Charge (ARC) in Verizon Areas of Ohio** (cont'd)E) Payment Arrangements and Credit Allowances1) Minimum Period

The minimum period for which End User Access is provided to an end user and for which charges are applicable is the same as that in the NEC PUCO Tariff No. 1.

2) Cancellation of Application

End User Access is cancelled when the order for the associated local telephone exchange service is cancelled. No cancellation charges apply.

3) Changes to Orders

When changes are made to orders for the local exchange service associated with End User Access, any necessary changes will be made for End User Access. No charges will apply.

4) Allowance for Interruptions

When there is an interruption to a common line, requested End User Access credit allowances for interruptions will be provided as set forth for credit allowance for interruptions in Section 2.7 preceding.

F) Rate Regulations

Intrastate ARC per month charges will be billed to the end user of the associated local exchange service. The rate applications are described in (1) through (8) following.

- 1) Residence service is considered a line that is used primarily for social, not business, purposes.
- 2) When an end user is provided local business exchange service by COI, the ARC for a business subscriber applies to each such local business exchange service.
- 3) When an end user is provided a local residence exchange service by COI, the ARC applies to each such local residence exchange service.
- 4) For each local exchange service provided as Remote Call Forwarding (RCF) residential service or Remote Call Forwarding business service, ARC charges do not apply.
- 5) When an end user is provided a local exchange service that is not identified as Centrex, Business or Residence service (e.g., Local Service), COI will designate the service as either Centrex, Business or Residence Service. The ARC for Business Subscriber or Residential Subscriber in accordance with the designation will apply.

7.0 END USER ACCESS FEES (cont'd)**7.2 Intrastate Access Recovery Charge (ARC) in Verizon Areas of Ohio** (cont'd)F) Rate Regulations (cont'd)

- 6) When an end user is provided with Centrex CO or Centrex CO-like services, the Business ARC applies for each line or trunk. Centrex CO and Centrex CO-like services a) are provided using switches located at Verizon or COI central offices and b) line Customer main stations to Verizon or COI switch with subscriber loops.

G) Rates and Charges

1) Intrastate Access Recovery Charge (ARC)

	<u>MaximumMonthlyRate</u>	<u>Current MRC</u>
a) Residential Subscriber, Per line or trunk	\$1.25	\$1.25
b) Business Subscriber, Per line or trunk	\$3.00	\$3.00

7.0 END USER ACCESS FEES (cont'd)**7.3 End User Common Line (EUCL) Access Rates**A) AT&T Ohio areas

Residential Primary/ per line or trunk	\$	5.39
Residential Non-Primary/ per line or trunk	\$	5.39
Business Single Line/ per line or trunk	\$	5.39
Business Multi-Line/ per line or trunk	\$	5.39

B) Embarq areas

Residential Primary/ per line or trunk	\$	5.82
Residential Non-Primary/ per line or trunk	\$	5.82
Business Single Line/ per line or trunk	\$	5.82
Business Multi-Line/ per line or trunk	\$	7.27

C) Verizon areas

Residential Primary/ per line or trunk	\$	6.50
Residential Non-Primary/ per line or trunk	\$	7.00
Business Single Line/ per line or trunk	\$	6.50
Business Multi-Line/ per line or trunk	\$	8.19

LOCAL EXCHANGE SERVICE

Communication Options, Inc.
921 Eastwind Dr, Suite 104
Westerville, Ohio 43081

NEC PUCO Tariff No. 1

Original Page 251

7.0 END USER ACCESS FEES (cont'd)

7.4 Presubscribed Interexchange Carrier Charges (IPC)

A) AT&T Ohio areas

PER LINE/ TRUNK	IPC CHARGE	PER LINE/ TRUNK	NO PIC CHARGE
Residential Primary	N/A	Residential Primary	N/A
Residential Non-Primary	N/A	Residential Non-Primary	N/A
Business Single Line	N/A	Business Single Line	N/A
Business Multi-Line	4.31	Business Multi-Line	4.31

B) Embarq areas

PER LINE/ TRUNK	IPC CHARGE	PER LINE/ TRUNK	NO PIC CHARGE
Residential Primary	N/A	Residential Primary	N/A
Residential Non-Primary	N/A	Residential Non-Primary	N/A
Business Single Line	N/A	Business Single Line	N/A
Business Multi-Line	4.31	Business Multi-Line	4.31

C) Verizon areas

PER LINE/ TRUNK	IPC CHARGE	PER LINE/ TRUNK	NO PIC CHARGE
Residential Primary	N/A	Residential Primary	N/A
Residential Non-Primary	N/A	Residential Non-Primary	N/A
Business Single Line	N/A	Business Single Line	N/A
Business Multi-Line	4.31	Business Multi-Line	4.31

7.5 911 Service Charge

PER LINE/TRUNK	COST
AT&T Ohio areas	\$ 0.12
Embarq areas	\$ 0.20
Verizon areas	\$ 0.36

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7.0 END USER ACCESS FEES (cont'd)**7.6 Service Provider Number Portability - Location Routing Number (SPNP - LRN)****A) Service Provider Number Portability - Location Routing Number (SPNP - LRN)**

SPNP-LRN depends on AIN/IN technology. LRN is a 10-digit number used to uniquely identify a switch that has ported numbers. The LRN for a particular switch must be a native NPA-NXX assigned to the local exchange provider for that switch and serves as a network address. Telecommunications Carriers routing telephone calls to an end-user that has ported their telephone number from one Telecommunications Carrier to another must perform a database query to obtain the LRN that corresponds to the dialed telephone number. The N-1 telecommunications provider (the next to the last terminating carrier) is responsible for determining the LRN for the call being terminated. The database query is performed for all calls where the NPA-NXX of the Telecommunications Carrier routes the call to the appropriate Telecommunications Carrier based on the LRN.

SPNP-LRN will be initially deployed in Cleveland by May 15, 1998, and will continue through a phased in deployment which will complete December 1998 according to FCC Docket No. 95-116, as published in the Local Exchange Routing Guide (LERG). Subsequent deployment in additional switches beyond initial deployment pursuant to FCC Docket No. 95-116 and PUCO Case No. 95-845-TP-COI, will be accomplished through receipt of a bona fide request.

B) General

Service Provider Number Portability (SPNP) is only available to telecommunication carriers for use in the provision of a telecommunications service as specified and to the extent required by the Telecommunications Act of 1996, Pub. L. No. 104-104, 110 Stat. 56 (1996) ("the Act") and the rules and regulations of the Federal Communications Commission and the Public Utilities Commission of Ohio.

Service Provider Number Portability is a service arrangement provided by the Company to Telecommunication Carriers whereby a customer, who switches subscription to local exchange service from the Company to a Telecommunication Carrier is permitted to retain for their use the existing Company assigned telephone number provided that the customer's service location remains within the same Company rate center.

C) Rules and Regulations

SPNP service is only available to Telecommunication Carriers.

SPNP service and facilities will only be provided where technically feasible, subject to the availability of facilities and pursuant to FCC Docket No. 95-116 and PUCO Case No. 95-845-TP-COI, and may only be furnished from properly equipped central offices. SPNP service and facilities are not offered for Mass-Calling NXX Codes, NXX Codes 555, 976, 950, FX service, or AT&T Ohio coin telephone service.

General Regulations as found in Section 2 of this Tariff apply to this Sub-Section. The term "customer", which appears in Section 2 is the equivalent of the term "telecommunication carrier" as used in this Sub-Section.

7.0 REGULATIONS (cont'd)**7.6 Service Provider Number Portability - Location Routing Number (SPNP - LRN)****C) Rules and Regulations (cont'd)**

Telecommunications Carriers will be assessed Local Number Portability (LNP) Query Charges as defined in F.C.C. No. 2, Section 6, as SPNP-LRN becomes available in an area if the Company performs an LNP database query on behalf of the Telecommunications Carrier.

Interim Arrangements (SPNP-Remote and SPNP-Direct) are only available to Telecommunications Carriers in areas where SPNP-Location Routing Number (LRN) is available. Telecommunications Carriers shall migrate from Interim Arrangements to SPNP-LRN as soon as practicable, but no later than 120 days from the last day which the F.C.C. has mandated SPNP-LRN be available in a particular Metropolitan Statistical Area (MSA). The parties shall provide long-term number portability to each other in accordance with rules and regulations prescribed by the F.C.C. and/or the P.U.C.O.

D) Responsibilities of the Company

The Company's sole responsibility is to comply with the service request it receives from the Telecommunication Carrier and to provide SPNP in accordance with its tariff. In the event that the Company becomes aware that a dispute of discrepancy may have occurred, it may insist that the Telecommunication Carrier provide to the Company a signed letter of Authorization from the end-user.

The Company is not responsible for the allocation of charges for resold or shared SPNP service or for misdialed calls.

E) Responsibilities of the Telecommunication Carrier

The Telecommunication Carrier is solely responsible to obtain a signed letter of authorization from the end-user for the handling of the disconnection of the end-user's service with the Company, the provision of service by the Telecommunication Carrier and the provision of SPNP service. Should a dispute or discrepancy arise regarding the authority of a Telecommunication Carrier to act on behalf of the end-user, the Telecommunication Carrier is responsible for providing a signed letter of authorization, to the Company. In the event that the Telecommunication Carrier is unable to provide such authorization, the Company may either refuse to disconnect the end-user's service and establish SPNP service as requested by the Telecommunication Carrier or, where the conversion from end-user to SPNP service has already occurred, may choose to restore the end-user's prior service with the Company and terminate SPNP service for that particular end-user. In such event, the Telecommunication Carrier is responsible to compensate the Company for its cancellation costs if the end-user's service had not been disconnected and SPNP service had not yet been established or to pay all applicable restoral costs for terminating the SPNP service and restoring the end-user's prior service with the Company.

The Telecommunication Carrier is responsible for coordinating the provision of service with the Company to assure that its switch is capable of accepting SPNP ported traffic.

7.0 REGULATIONS (cont'd)**7.6 Service Provider Number Portability - Location Routing Number (SPNP - LRN)** (cont'd)**E) Responsibilities of the Telecommunication Carrier** (cont'd)

The Telecommunication Carrier is solely responsible to provide equipment and facilities that are compatible with the Company's service parameters, interfaces, equipment and facilities. The Telecommunication Carrier is required to provide sufficient terminating facilities and services at the terminating end of an SPNP call to adequately handle all traffic to that location and is solely responsible to ensure that its facilities, equipment and services do not interfere with or impair any facility, equipment or service of the Company or any of its end-users. In the event that the Company determines in its sole judgement that Telecommunication Carrier will likely impair or is impairing, or interfering with any equipment, facility or service of the Company or any of its end-users, the Company may either refuse to provide SPNP service or terminate it in accordance with other provisions of the Company's tariff.

The Telecommunication Carrier is responsible for providing an appropriate intercept announcement service for any telephone numbers subscribed to SPNP service for which it is not presently providing local exchange service or terminating to an end-user.

The Telecommunication Carrier is responsible for designating to the Company at the time of its initial service request for SPNP service on of the following options for the handling and processing of Calling Card, Collect, third party, and other operator handled non-sent paid calls from or to SPNP assigned telephone numbers: (1) the Connecting-Carrier may request that the Company block all such calls; (2) the Telecommunication Carrier may accept billing from the Company for such calls; or (3) the Telecommunication Carrier may negotiate a separate, detariffed billing and collection agreement with the Company establishing the call handling, processing and billing responsibilities of the parties.

F) Limitations of Service

The Company is not responsible for adverse effects on any service, facility or equipment from the use of SPNP service.

End-to-end transmission characteristics may vary depending on the distance and routing necessary to complete calls over SPNP facilities and the fact that another carrier is involved in the provisioning of service. Therefore, end-to-end transmission characteristics cannot be specified by the Company for such calls.

The Company is not responsible to the Telecommunication Carrier if necessary changes in protection criteria or in any of the facilities, operation, or procedures of the Company renders any facilities provided by a Telecommunication Carrier obsolete or renders modification of the Telecommunication Carrier's equipment necessary except as otherwise required by the Public Utilities Commission of Ohio.

G) Rates for Local Number Portability

i)	Monthly Recurring Charge		
	AT&T Ohio	Embarq	Verizon
Residence per line	\$0.00	\$0.00	\$0.00
Business/ Key System per line	\$0.00	\$0.00	\$0.00

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7.0 END USER ACCESS FEES (cont'd)**7.7 Rate Regulations**

EUCL, and LNP per month rates will be billed to the end user of the COMMUNICATION OPTIONS, INC. IPC per-line rates will be billed to the presubscribed interexchange carrier of the associated local exchange service. In the event that the end user chooses not to presubscribe to an interexchange carrier, or has no interexchange carrier selection option, (e.g. individual direct inward dialing (DID) lines), the IPC will be billed to the end user. The rate applications are described in (A) through (J) following.

- A) The EUCL residence subscriber rates, as described in (A) following are assessed on a Primary and Non-Primary basis.

The EUCL residence subscriber rate regulations are designated as either primary or non-primary. The primary rate is assessed to the residential subscriber line which is any or all of the following: 1) the only line provided at that service location; or 2) the line designated as primary by the billed party or parties at that service location at the point of ordering the service. In most cases only one line at a service location can be classified as primary, all others are considered to be non-primary.

- B) When an end user is provided more than one local business exchange service in a state by the same Telephone Company and when the local business exchange service is provided as a multi-party service under the NEC tariff, each party is deemed to be a user of an EUCL and the EUCL Multi-line Business Subscriber - line or trunk rate and the IPC Multi-line Business rate, as set forth in Sections 7.3 and 7.4 for the number of parties involved for each such party.
- C) When an end user is provided more than one local business exchange service in a state by the same Telephone Company and when the local business exchange service is provided under the NEC tariff and is not covered by (B) preceding or (K) following, the EUCL Multi-line Business Subscriber - line or trunk rate and the IPC Multi-line Business rate as set forth in Sections 7.3 and 7.4 applies to each such local business exchange service.
- D) When an end user is provided a single local business exchange service in a state by the same Telephone Company and when the local business exchange service is provided as a multi-party service under the NEC tariff, each party is deemed to be a user of an EUCL and the EUCL Single Line Business Subscriber - line or trunk rate as set forth in Section 7.3 applies to each such party.
- E) When an end user is provided only single local business exchange service in a state by the same Telephone Company under the NEC tariff, the EUCL Single Line Business Subscriber - line or trunk rate as set forth in Section 7.3 applies to each single line business.
- F) When an end user is provided a local residence exchange service in a state by the same Telephone Company and when the local residence exchange service is provided as a multi-party service under the NEC tariff, each party is subject to the EUCL Residence Subscriber rates on an Primary and Non-Primary basis as set forth in Section 7.3.
- G) When an end user is provided a local residence exchange service in a state by the same Telephone Company under the NEC tariff, the EUCL Residential Subscriber - line or trunk rate as set forth in Section 7.3 applies to each such local residence exchange service on an Primary and Non-Primary basis.

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7.0 END USER ACCESS FEES (cont'd)**7.7 Rate Regulations** (cont'd)

- H) For each local exchange service provided as Remote Call Forwarding (RCF) residential service or Remote Call Forwarding business service, under the general NEC tariff, EUCL charges do not apply.
- I) When an end user is provided a local exchange service which is not identified as Centrex, Business or Residence service (e.g., Farm Service, Local Service), the Telephone Company will designate the service as either Centrex, Business or Residence Service. The EUCL and IPC charges as set forth in Section 7.3 and 7.4 for Business Subscriber or Residence Subscriber in accordance with the designation will apply.
- J) IPC charges shall be waived for end users who subscribe to toll blocking.

8.0 ACCESS SERVICE**8.1 Application of Tariff**

This tariff Section 8 applies to Special and Switched Access Services within the State of Ohio in the Counties of:

ALLEN

8.2 Explanation of Symbols

Revisions of this tariff are coded through the use of symbols. These symbols appear in the right margin of the sheet. The symbols and their meanings are:

- (C) To signify a "Change" in regulation
- (D) To signify a rate "Deletion"
- (I) To signify a rate "Increase"
- (M) To signify a "Move" in location of the text
- (N) To signify a "New" rate or regulation
- (R) To signify a rate "Reduction"
- (T) To signify a change in "Text" or regulation but no change in rates.

8.3 Definitions

Access: A connection between a Customer Premises and a Point of Presence of an Interchange Company for the transmission of voice, data or video/image information.

Advance Payment: Part or all of a payment required before the start of service.

Automatic Number Identification (ANI): Allows the automatic transmission of a caller's billing account telephone number to a local exchange company, interexchange carriers, or a third party subscriber. The primary purpose of ANI is to allow for the billing of toll calls.

Bit: The smallest unit of information in the binary system of notation.

Company: COMMUNICATION OPTIONS, INC. , an Ohio Corporation.

Customer: The person, firm or corporation, which orders service and is responsible for the payment of charges and compliance with the Company's regulations.

Dedicated: A facility or equipment system or subsystem set aside for the sole use of a specific Customer.

8.0 ACCESS SERVICE (cont'd)**8.3 Definitions** (cont'd)

Duplex Service: Service which provides for simultaneous transmission in both directions.

Fiber Optic Cable: A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

Individual Case Basis (ICB): Denotes service provided and performed by the Company involving special engineering, design, programming, development, or production activities to provide services not otherwise provided under this tariff. Rates and charges are developed based on the specific circumstances of the case.

IntraLATA Service: Service which originates and terminates within the same Local Access Transport Area (LATA).

InterLATA Service: Service which originates within one Local Access Transport Area (LATA) and terminates in a different LATA.

Kbps: Kilobits per second, denotes thousands of bits per second.

LATA: A Local Access and Transport Area established pursuant to the Modification of Final Judgement entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Associated, Inc., tariff F.C.C. No. 4.

Local Access: Local Access means the connection between a Customer Premises and Company Point of Presence.

Mbps: Megabits, denotes millions of bits per second.

Multi-Frequency or (MF): An intermachine pulse-type used for signaling between telephone switches or between telephone switches and PBX/Key systems.

Network: the Company's network utilizing Embarq United loops.

Network Services: The Company's telecommunications access services offered on the Company's Network.

Node: The Company office where all Customer facilities are terminated for purposes of interconnection to trunks and/or cross-connection to distant ends.

Non-Recurring Charges: The one-time initial charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time Service Order is executed.

PIU: Percent Interstate Usage

Point to Point Service: Point to Point Service is an unswitched full time transmission service utilizing the Company's facilities to connect two or more Customer designated locations.

8.0 ACCESS SERVICE (cont'd)**8.3 Definitions** (cont'd)

Premises: The space occupied by a Customer or authorized user in a building or buildings or contiguous property (except railroad right-of-way, etc.) not separated by a highway.

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Service Commencement Date: The date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order of this Tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The parties may mutually agree on a substitute Service Commencement Date.

Service Order: The written request for Network Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Service: The Company's telecommunications access service offered on the Company's network.

Shared: A facility or equipment system or subsystem which can be used simultaneously by several Customers.

8.4 Regulations**8.4.1 Undertaking of the Company**

Access Services consist of furnishing communications service in connection with one-way and/or two-way information transmission between points within Ohio, under the terms of this tariff.

A) Shortage of Equipment or Facilities

- 1) The company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- 2) The furnishing of service under this tariff is subject to the availability on a continuing basis of all necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

B) Terms and Conditions

- 1) Except as otherwise provided herein, service is provided on the basis of a minimum period of at least one month and shall continue to be provided until cancelled by the Customer, in writing, on not less than 30 days notice. For the purpose of computing charges in this tariff, a month is considered to have 30 days.

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8.0 **ACCESS SERVICE** (cont'd)**8.4** **Regulations** (cont'd)8.4.1 **Undertaking of the Company** (cont'd)B) **Terms and Conditions** (cont'd)

- 2) Customers may be required to enter into written Service Orders which shall contain or reference the name of the Customer, a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. The Customer will also be required to execute any other documents as may be reasonable requested by the Company.
- 3) At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party upon 30 days written notice. Any termination shall not relieve customer of its obligation to pay any charges incurred under the service order and this tariff prior to terminations. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.
- 4) In any action between the parties to enforce any provision of this tariff, the prevailing party shall be entitled to recover its legal fees and court costs from the non-prevailing party in addition to other relief a court may award.
- 5) Service may be terminated upon written notice to the customer if:
 - a) the Customer is using the service in violation of this tariff, or
 - b) the Customer is using the service in violation of the law.
- 6) this tariff shall be interpreted and governed by the laws of the State of Ohio without regard for its choice of law provision.
- 7) the Customer agrees to operate Company-provided equipment in accordance with instructions of the Company or its agent. Failure to do so will void company liability for interruption of service and may make the customer responsible for damage to equipment pursuant to Section 8.4.1 (B)(8) below.
- 8) the Customer agrees to return to the Company all Company-provided equipment delivered to the Customer within five (5) days of termination of the service in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to the customer, except for normal wear and tear.

Customer agrees to reimburse the Company, upon demand, for any reasonable costs incurred by the Company due to the Customer's failure to comply with this provision.

8.0 **ACCESS SERVICE** (cont'd)

8.4 **Regulations** (cont'd)

8.4.1 Undertaking of the Company (cont'd)

C) Liability of the Company

If a complaint is made at the PUCO, The Commission will determine Company liability in specific cases.

- 1) The liability of the Company for damages arising out of the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts or omission, shall be limited to the extension of allowance for interruptions as set forth in 8.4.6 following. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to the Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.
- 2) The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: Commission approved acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lockouts, work stoppages, or other labor difficulties.
- 3) The Company shall not be liable for (a) any act or omission of any entity furnishing to the Company or to the Company's Customers facilities or equipment used for interconnection with Network Services; or (b) for the acts or omissions of common carriers or warehousemen.
- 4) The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.
- 5) The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other actions, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of any installation so provided. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this section as a condition precedent to such installations.

8.0 **ACCESS SERVICE** (cont'd)**8.4** **Regulations** (cont'd)8.4.1 Undertaking of the Company (cont'd)C) Liability of the Company (cont'd)

- 6) The Company is not liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by negligence or willful misconduct of the Company's agents or employees.
- 7) Notwithstanding the Customer's obligations as set forth in Section 8.4.3 below, the Company shall be indemnified, defended and held harmless by the Customer, or by others authorized by it to use the service, against any claim, loss or damage arising from Customers use of services furnished under this tariff, including: claims for libel, slander, invasion of privacy or infringement of copyright arising from the material, data, information, or other content transmitted via the Company's service; and patent infringement claims arising from combining or connecting the service offered by the Company with apparatus and systems of the Customer or others, in connection with any service provided by the Company pursuant to this tariff.
- 8) The entire liability for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid Company by Customer for the specific services giving rise to the claim. No action or proceeding against the Company shall be commenced more than one year after the service is rendered.
- 9) THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.
- 10) The Company's liability for willful misconduct, if established as a result of judicial or administrative proceedings, is not limited by this tariff. With respect to any other claim or suit, by a Customer or by any others, for damages associated with the ordering (including the reservation of any specific number for use with a service), installation (including delays thereof), provision, termination, maintenance, repair interruption or restoration of any service or facilities offered under this tariff, and subject to the provisions of Section 8.4.6 following, the Company's liability, if any shall be limited as provided herein.
- 11) the Company shall be indemnified and held harmless by the End User against any claim, loss, or damage arising from the End User's use of services offered under this tariff including: claims for libel, slander, invasion of privacy or infringement of copyright arising from the End User's own communications; patent infringement claims arising from the End User's combining or connecting the service offered by the Company with facilities or equipment furnished by the End User of another Interexchange Carrier, or all other claims arising out of any act or omission of the End User in connection with any service provided pursuant to this tariff.

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8.0 ACCESS SERVICE (cont'd)**8.4 Regulations (cont'd)****8.4.1 Undertaking of the Company (cont'd)****C) Liability of the Company (cont'd)**

- 12) The Company does not guarantee nor make any warranty with respect to service installations at locations at which there is present an atmosphere that is explosive, prone to fire, dangerous or otherwise unsuitable for such installations. The Customer and End User shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other actions, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to, or death of, any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of service furnished by the Company at such locations.
- 13) The Company shall not be liable for the Customer's failure to fulfill its obligations to take all necessary steps including, without limitation, obtaining, installing and maintaining all necessary equipment, materials and supplies, for interconnecting the terminal equipment or communications system of the Customer, or any third party acting as its agent, to the Company's Network. The Customer shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection. In addition, the Customer shall ensure that its equipment and/or system or that of its agent is properly interfaced with the Company's service, that the signals emitted into the Company's Network are of the proper mode, band-width, power, data speed, and signal level for the intended use of the Customer and in compliance with the criteria set forth in Section 8.4.1(F) following, and that the signals do not damage Company equipment, injure its personnel or degrade service to other Customers. If the Customer or its agent fails to maintain and operate its equipment and/or system or that of its agent properly, with resulting imminent harm to Company equipment, personnel, or the quality of service to other Customer, the Company, may, upon written notice, require the use of protective equipment at the Customer's expense.
- 14) The Company shall not be liable for any act or omission concerning the implementation of presubscription, as defined herein.

D) Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer by affect may Customer's services. No Specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

8.0 ACCESS SERVICE (cont'd)**8.4 Regulations** (cont'd)8.4.1 Undertaking of the Company (cont'd)E) Provisions of Equipment and Facilities

- 1) The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.
- 2) The Company shall use reasonable efforts to maintain facilities and equipment that it furnishes to the Customer. The Customer may not, nor may Customer permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company except upon the written consent of the Company.
- 3) The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.
- 4) Equipment the Company provides or installs at the Customer Premises for use in connections with the services the Company offers shall not be used for any purpose other than that for which the Company provided it.
- 5) The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the Premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.
- 6) The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
 - a) The transmission of signals by the Customer provided equipment or for the quality of, or defects in, such transmission; or
 - b) the reception of signals by Customer provided equipment.
- 7) The Company reserves the reasonable right to assign, designate or change telephone numbers, any other call number designations associated with access services, or the company serving central office prefixes associated with such number, when necessary in the conduct of its business.

8.0 **ACCESS SERVICE** (cont'd)**8.4** **Regulations** (cont'd)8.4.1 **Undertaking of the Company** (cont'd)F) **Nonroutine Installation**

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other-costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to weekends, holidays, and/or night hours, additional charges may apply.

G) **Special Construction**

Subject to the arrangement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is that construction undertaken:

- 1) where facilities are not presently available, and there is not other requirement for the facilities so constructed;
- 2) of a type other than that which the Company would normally utilize in the furnishing of its services;
- 3) over a route other than that which the Company would normally utilize in the furnishing of its services;
- 4) in a quantity greater than that which the Company would normally construct;
- 5) on an expedited basis;
- 6) on a temporary basis until permanent facilities are available; involving abnormal costs; or in advance of its normal construction.

Special construction charges will be determined as described in Section 8.8.1(B) following.

H) **Ownership of Facilities**

Title to all facilities provided in accordance with tariff remains with the Company, its agents or contractors.

8.0 ACCESS SERVICE (cont'd)**8.4 Regulations** (cont'd)**8.4.2 Prohibited Uses**

- A) The services the company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, license, consents and permits.
- B) The Company may require applicants for service who intend to use the Company offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and PUC regulations, policies, orders, and decisions.
- C) The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.

8.4.3 Obligations to the Customer

- A) The Customer shall be responsible for:
 - 1) the payment of all applicable charges pursuant to this tariff;
 - 2) damage to or loss of Company facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
 - 3) providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer Premises, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
 - 4) obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of cable and associated equipment used to provide Network Services to the Customer from the Company's designated point of termination or property line to the location of the equipment space described in (3) preceding. Any costs associated with the obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of Company provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer;

8.0 **ACCESS SERVICE** (cont'd)**8.4** **Regulations** (cont'd)8.4.3 **Obligations to the Customer**

A) The Customer shall be responsible for:

- 5) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which the Company employees and agents shall be installing or maintaining Company facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment with a hazardous area if, in the Company opinion, injury or damage to Company employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g., friable asbestos) prior to any construction or installation work;
- 6) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of the Company facilities and equipment in any Customer premises or the right-of-way for which Customer is responsible under Section (4) preceding; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company; and
- 7) not creating or allowing to be placed any liens or other encumbrances on Company equipment or facilities.

B) **Claims**

With respect to any service or facility provided by the Company, the Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorney fees for:

- 1) any loss, destruction or damage to property of the Company or any third party, or the death or injury to persons, including, but not limited to, employees or invitees of either party, to the extent caused by or refuting from the negligent or representative or invitees; or
- 2) any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of Company services and facilities in a manner not contemplated by the agreement between Customer and the Company.

8.0 **ACCESS SERVICE** (cont'd)**8.4** **Regulations** (cont'd)8.4.3 **Obligations to the Customer** (cont'd)C) **Jurisdictional Reporting**

The jurisdictional reporting requirements will be as specified below. When a Customer orders Access Service, its projected Percent Interstate Usage (PIU) must be provided in whole numbers to the Company. These whole number percentages will be used by the Company to apportion the use and/or charges between interstate and intrastate until a revised report is received as set forth herein.

1) **Originating Access**

Originating access minutes may be based on traffic originating at the State, LATA or local Switching Center level, provided that the traffic being measured is only traffic originating from the Company Local Switching Center(s). The Customer must provide the Company with a projected PIU factor on a quarterly basis, as specified below. Originating access minutes will be measured as follows, based on type of access:

- a) For Feature Group D Switched Access Service(s), as defined in Section 8.7.2(A), where the Company can determine jurisdiction by its call detail, the projected Percent Interstate Usage (PIU) will be developed by the Company on a quarterly basis by dividing the measured interstate originating access minutes by the total originating access minutes.
- b) For Feature Group D with 950 Access, as defined in Section 8.7.5(C)(1), the Customer must provide the Company with a projected PIU factor by supplying the Company with an interstate percentage of originating access minutes.
- c) For 500, 700, 800/888, calling card and operator service access, the Customer must provide the Company with a projected PIU factor for each type of access. The Customer who provides a PIU factor shall supply the Company with an interstate percentage of originating access minutes.
- d) If no PIU for originating minutes is submitted as specified herein, then the projected PIU will be set on a default basis of 85 percent interstate traffic and 25 percent intrastate traffic.

2) **Terminating Access**

For Feature Group D Switched Access Service(s), the Customer must provide the company with a projected PIU factor by supplying the Company with an interstate percentage of terminating access minutes on a quarterly basis, as described in Section 8.4.3(C)(3) following. If no projected PIU factor is submitted by the Customer, then the projected PIU will be set on a default basis of 85 percent interstate traffic and 15 percent intrastate traffic.

8.0 **ACCESS SERVICE** (cont'd)**8.4** **Regulations** (cont'd)8.4.3 **Obligations to the Customer** (cont'd)C) **Jurisdictional Reporting** (cont'd)

- 3) Except where the Company measured access minutes are used as set forth in (1) preceding, the Customer reported projected PIU factor as set forth above will be used until the Customer reports a different projected PIU factor, as set forth below. The revised report will serve as the basis for future billing and will be effective on the next bill date.
- 4) Effective on the first of January, April, July and October of each year the Customer shall update its interstate and intrastate jurisdictional report. The Customer shall forward to the Company, to be received no than 15 days after first of such month, a revised report showing the interstate and intrastate percentage of use for the past three months ending the last day of December, March, June and September, respectively, for each service arranged for interstate use, based solely on the traffic originating from or terminating to the Company Local Switching Center. The revised report will serve as the basis for the next three months billing and will be effective on the bill date for that service. If the Customer does not supply the reports for those services where reports are needed, the Company will assume the percentage to be the same as that provided previously. For those cases in which a quarterly report has never been received from the Customer, the Company will assume the percentages to be the same as those provided in the Access Service Request.
- 5) **Jurisdictional Reports Verification:**

For Switched Access Service, if a billing dispute arises or a regulatory commission questions the projected PIU factor, the customer will provide the data issued to determine the projected PIU factor. The Customer will supply the data within 30 days of the Company request.

The Customer shall keep records of call detail from which the percentage of interstate and intrastate use can be ascertained and, upon request of the Company, shall make the records available for inspection as reasonably necessary for purposes of verification of the percentages. The Company reserves the right to conduct an audit at any time during the year. The Customer, at its own expense, has the right to retain an independent auditing firm.

For Special Access Service, if a billing dispute arises or a regulatory commission questions the projected PIU factor, the Company will ask the Customer to provide the data the Customer used to determine the certified interstate percentage. The Customer shall supply the data within 30 days of the Company request. The Customer shall keep records of system design and functions from which the percentage was determined, and, upon request of the Company, shall make the records available for inspection as reasonably necessary for purposes of verifications of the percentages

8.0 ACCESS SERVICE (cont'd)**8.4 Regulations** (cont'd)**8.4.4 Customer Equipment and Channels****A) In General**

A Customer may transmit or receive information or signals via the facilities of the Company.

B) Station Equipment

Facilities and equipment to Company-owned facilities and equipment.

- 1) Customer provided terminal equipment on the Customer Premises, and the electric power consumed by such equipment shall be provided and maintained at the expense of the Customer.
- 2) The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

C) Interconnection of Facilities

- 1) Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Network Services and the channels, facilities, or equipment of others, including Channel Service Units ("CSU") shall be provided at the Customer's expense.
- 2) Access Services may be connected to the services or facilities of other communications companies only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications companies which are applicable to such connections.

D) Inspection and Testing

- 1) Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 8.4.4(D)(2) following, for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer provided equipment.

8.0 **ACCESS SERVICE** (cont'd)**8.4** **Regulations** (cont'd)8.4.4 Obligations to the Customer (cont'd)D) Inspection and Testing (cont'd)

- 2) If the protective requirements for Customer provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action and request that the Customer notify the Company of the action taken. If the Customer fails to take the corrective action requested, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

8.4.5 Payment ArrangementsA) Payment for Service

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer.

1) Taxes

The Customer is responsible for the payment of all state, local and E911 taxes, surcharges, utility fees, or other similar fees for which the end user is directly responsible and that may be levied by a governing body or bodies in conjunction with or as a result of a service furnished under a tariff on file with the Public Utilities Commission of Ohio. These charges may appear as separate line items on the customer's bill, as opposed to being included in the rates contained in a tariff. Any such line item charges will be reflected in the company's tariff. The Company shall not assess separately any taxes, fees, or surcharges, other than government-approved sales taxes imposed directly on the end users, without seeking Commission approval under the appropriate local competition procedures required by the Commission. The Company shall comply with Commission procedures by sending notice to all customers informing them of the new line item charges.

B) Billing and Collection of Charges

The Customer is responsible for payment of all charges incurred by the Customer or other users for services and facilities furnished to the Customer by the Company.

The Company shall bill on a current basis all charges incurred by, and credits due to, the Customer under this tariff attributable to services established, provided, or discontinued during the preceding billing cycle.

8.0 **ACCESS SERVICE** (cont'd)**8.4** **Regulations** (cont'd)8.4.5 **Payment Arrangements** (cont'd)B) **Billing and Collection of Charges** (cont'd)

- 1) Non-recurring charges are due and payable within 14 days after the date an invoice is mailed to the Customer by the Company.
- 2) The company shall present invoices for non-usage sensitive Recurring Charges monthly to the Customer, in advance of the month in which service is to be provided, and invoices for usage sensitive charges monthly to the Customer subsequent to the usage. Recurring and usage sensitive charges shall be due and payable within 14 days after the invoice date.
- 3) When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
- 4) Billing of the Customer by the Company will begin on the Service Commencement Day, which is the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- 5) If any portion of the payment is received by the Company after the date due, or if any portion of the payment is received by the Company in funds which are not immediately available, then a late payment penalty shall be due to the Company. The late payment penalty shall be a portion of the payment not received by the due date, multiplied by a late factor of 1.5%.
- 6) **Ordering, Rating and Billing Access Services Where More Than 1 Exchange Carrier is Involved**

All Recurring and Non-Recurring Charges for services provided by each Exchange Carrier are billed under each Company's applicable tariffs. Under a Meet Point Billing arrangement, the Company will bill for charges for traffic carried between the Company Local Switching Center and the End User and for the portion of any transport facilities provided by the Company between the Customer's location and the Company's local switching center.

The multiple billing arrangement described in this section is subject to the provisions of the Multiple Exchange Carrier Access Billing Guidelines (MECAB) and the Multiple Exchange Carrier Ordering and Design Guidelines (MECOD).

8.0 **ACCESS SERVICE** (cont'd)**8.4** **Regulations** (cont'd)8.4.5 **Payment Arrangements** (cont'd)B) **Billing and Collection of Charges** (cont'd)6) **Ordering, Rating and Billing ...** (cont'd)

The Company must notify the Customer of: 1) the meet point option that will be used; 2) the Carrier(s) that will render the bill(s); 3) the Carrier(s) to whom payment should be remitted; and 4) the Carrier(s) that will provide the bill inquiry function. the Company shall provide such notification at the time orders are place for Access Service. Additionally, the Company shall provide this notice in writing 15 days in advance of any changes in the arrangement.

The Company will handle the ordering, rating and billing of Access Services under this tariff where more than one Exchange Carrier is involved in the provision of Access Services as follows:

- a) The Company must receive an order for Feature Group D (FGD) Switched Access Service, as defined herein, ordered to the Company's Local Switching Center through a switch operated by another Exchange Carrier.
- b) In addition, for FGD Switched Access Service ordered to the Company's Local Switching Center through a switch operated by another Exchange Carrier with whom the Company has an agreement, the Customer may be required to submit an order as specified by the Exchange Carrier which operates the switch.
- c) Separate bills will be rendered by the Exchange Carrier for FGD access service.
- d) **Rating and Billing of Service**

Each Company will provide its portion of access service based on the regulations, rates and charges contained in its respective Access Service tariff, subject to the following rules, as appropriate:

- i) The application of non-distance sensitive rate elements varies according to the rate structure and the location of the facilities involved:
 - Aa) when rates and charges are listed on a per minute basis, the Company's rates and charges will apply to traffic originating from the Customer's Premises and terminating at the End User's Premises, and vice versa.

8.0 **ACCESS SERVICE** (cont'd)**8.4** **Regulations** (cont'd)8.4.5 **Payment Arrangements** (cont'd)B) **Billing and Collection of Charges** (cont'd)C) **Advance Payments**

To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished. The advance payment will not exceed an amount equal to the nonrecurring charge(s) and one month's charges for the service or facility. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated nonrecurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. The advance payment will be credited to the Customer's initial bill. An advance payment may be required in addition to a deposit.

D) **Deposits**

- 1) To safeguard its interest, the Company may require a Customer to make a deposit to be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:
 - a) two month's charges for a service or facility which has a minimum payment period of one month; or
 - b) the charges that would apply for the minimum payment period for a service or facility which has a minimum payment period of more than one month; except that the deposit may include an additional amount in the event that a termination charge is applicable. At the Company's option, such deposit may be refunded to the Customer's account at any time. Also, the Company reserves the right to cease accepting and processing Service Orders after it has requested a security deposit and prior to the Customer's compliance with this request.
- 2) A deposit may be required in addition to an advance payment.
- 3) When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account.
- 4) Deposits held will accrue interest at the fixed rate specified by Rule 4901:1-17-05 of the Ohio Administrative Code.

8.0 **ACCESS SERVICE** (cont'd)**8.4** **Regulations** (cont'd)8.4.5 **Payment Arrangements** (cont'd)E) **Discontinuance of Service**

- 1) Upon nonpayment of any amount owing the Company, the Company may, by giving requisite prior written notice to the Customer, discontinue or suspend service without incurring any liability.
- 2) Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving 30 days prior written notice to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
- 3) Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or is a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.
- 4) Upon any governmental prohibition or required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any liability.
- 5) Upon the Company's discontinuance of service to the Customer under Section (1) or (2), the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable.
- 6) When Access Service is provided by more than one Company, the companies involved in providing the joint service may individually or collectively deny service to a Customer for non-payment. Where the Company(s) affected by the non-payment is incapable of effecting discontinuance of service without cooperation from the other joint providers of Switched Access Service, such other Company(s) will, if technically feasible, assist in denying the joint service to the Customer. Service denial for such joint service will only include calls originating or terminating within, or transiting, the operating territory of the Company initiating the service denial for non-payment. When more than one of the joint providers must deny service to effectuate termination for non-payment, in cases where a conflict exists in the applicable tariff provisions, the tariff regulations of the company whose Local Switching Center serves the Customer shall apply for joint service discontinuance.

8.0 ACCESS SERVICE (cont'd)**8.4 Regulations** (cont'd)8.4.5 Payment Arrangements (cont'd)E) Discontinuance of Service (cont'd)

- 7) The Company may discontinue the furnishing of any and/or all services(s) to a Customer, without incurring any liability.
- a) Immediately and without notice if the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities or services. The company may discontinue service pursuant to this sub-section 8.4.5(D)(8)(a)(i - vi), if:
- i) The Customer refuses to furnish information to the Company regarding the Customer's credit-worthiness, its past or current use of Common Carrier communications services or its planned use of service(s); or
- ii) The Customer provides false information to the Company regarding the Customer's identity, address, credit-worthiness, past or current use of Common Carrier communications services, or its planned use of the Company's service(s); or
- iii) The Customer states that it will not comply with a request of the Company for security for the payment for service(s) in accordance with Section 8.4.4(A) preceding; or
- iv) The Customer has been given written notice by the Company of any past due amount (which remains unpaid in whole or in part) for any of the Company's other Common Carrier communications services to which the Customer either subscribes or had subscribed or used; or
- v) The Customer uses service to transmit a message, locate a person or otherwise give or obtain information without payment for the service; or
- vi) The Customer uses, or attempts to use, service with the intent to avoid the payment, either in whole or in part, of the tariffed charges for the service by:
- Aa) Using or attempting to use service by rearranging, tampering with, or making connections to the Company's service not authorized by this tariff; or
- Ab) Using tricks, schemes, false or invalid numbers, false credit devices, electronic devices; or

8.0 **ACCESS SERVICE** (cont'd)**8.4** **Regulations** (cont'd)8.4.5 **Payment Arrangements** (cont'd)E) **Discontinuance of Service** (cont'd)

7) The Company may discontinue (cont'd)

vi) (cont'd)

Ac) Any other fraudulent means or devices.

b) Immediately upon requisite notice to the Customer, after failure of the Customer to comply with a request made by the Company for security for the payment of service in accordance with Section 8.4.5(D) preceding; or

c) Immediately upon fourteen (14) days after sending the Customer written notice of noncompliance with any provision of this tariff if the noncompliance is not corrected within that fourteen (14) day period. The discontinuance of service(s) by the Company pursuant to this Section does not relieve the Customer of any obligation to pay the Company for charges due and owing for service(s) furnished up to the time of discontinuance.

F) **Cancellation of Application for Service**

1) Applications for service are not cancellable unless the company otherwise agrees. Where the Company permits Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.

2) Where the Company incurs any expense in connection with special construction, or where special arrangements for equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred, less net salvage, supplies. In such case, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the construction or arrangements.

3) The special charges described in Section 8.4.5(F)(3) will be calculated and applied on a case-by-case basis.

G) **Changes in Service Requested**

1) If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

8.0 **ACCESS SERVICE** (cont'd)

8.4 **Regulations** (cont'd)

8.4.6 Allowances for Interruptions in Service

Interruptions in service, which are not due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer or the operation or malfunction of the facilities, power or equipment provided by the Customer, will be credited to the Customer as set for in 8.4.6(A) following for the part of the service that the interruption affects.

A) Credit for Interruptions

- 1) A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this tariff. A service is interrupted when it becomes inoperative to the customer, e.g. the customer is unable to transmit or receive. An interruption period begins when a Customer reports a service, facility or circuit to be interrupted and releases it for testing and repair. An interruption period ends when either the service, facility or circuit is repaired or operative. If the customer reports a service, facility or circuit to be interrupted, but declines to release it for testing and repair, it is considered to be impaired, but not interrupted. No credit allowances will be made for a service, facility or circuit considered by the Company to be impaired.
- 2) For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the rates specified thereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.
- 3) A credit allowance will be given for interruptions of 15 minutes or more. Credit allowances shall be calculated as follows:

Interruptions of 24 hours or less:

Length of Interruption	Period to be Credited
Less than 15 minutes	None
15 minutes up to but not including 3 hours	1/10 day
3 hours up to but not including 6 hours	1/5 day
6 hours up to but not including 9 hours	2/5 day
9 hours up to but not including 12 hours	3/5 day
12 hours up to but not including 15 hours	4/5 day
15 hours up to but not including 24 hours	One Day

Two or more interruptions of 15 minutes or more during any 24-hour period shall be considered as on interruption.

8.0 **ACCESS SERVICE** (cont'd)**8.4** **Regulations** (cont'd)8.4.6 Allowances for Interruptions in Service (cont'd)A) Credit for Interruptions (cont'd)

- 4) For Switched Access Service, no credit will be allowed for an interruption of less than 24 hours. After the first 24 hour period, a credit equal to 1/30 of the applicable recurring transport charges will be applied to each interruption which is in excess of 12 hours and up to 24 hours.

a) Interruptions Over 24 Hours and Less Than 72 Hours

Interruptions over 24 hours and less than 72 hours will be credited 1/5 day for each 3 hour period or fraction thereof. No more than one full day's credit will be allowed for any period of 24 hours.

b) Interruptions Over 72 Hours

Interruptions over 72 hours will be credited 2 days for each full 24 hour period. No more than 30 days credited will be allowed for any one month period.

B) Limitations on Allowances

No credit allowance will be made for:

- 1) interruptions due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer, authorized user, joint user, or other common company providing service connected to the service of the Company;
- 2) interruptions due to the negligence of any person other than the common companies connected to the Company's facilities'
- 3) interruptions due to the failure or malfunction of non-company equipment;
- 4) interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- 5) interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- 6) interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements, and
- 7) interruption of service due to circumstances or causes beyond the control of Company.

8.0 **ACCESS SERVICE** (cont'd)**8.4** **Regulations** (cont'd)8.4.6 Allowances for Interruptions in Service(cont'd)B) Limitations on Allowances (cont'd)

No credit allowance will be made for:

8) Use of alternative service provided by the Company

Should the Customer elect to use an alternative service provided by the Company during the period that a service is interrupted, the Customer must pay the tariffed rates and charges for the alternative service used.

C) Cancellation for Service Interruption

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of 8 hours or more or cumulative service credits equaling 16 hours in a continuous 12 month period. The right to cancel service under this provision applies only to the single circuit which has been subject to the outage or cumulative service credits.

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in 8.4.6 (A)), Customer agrees to pay to Company the following sums which shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in Section 8.4.5 (B) 1) all Non-Recurring charges reasonable expended by Company to establish service to the Customer, plus 2) any disconnection, early cancellation or termination charges reasonable incurred by the Company on behalf of the customer, plus 3) all recurring charges specified in the applicable Service Order or Tariff for the balance of the then current term discounted at the prime rate announced in the Wall Street Journal on the date of cancellation.

8.4.7 Cancellation of Service

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in Section 8.4.6(A) preceding), Customer agrees to pay to Company the following sums which shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in Section 8.4.5(B) preceding:

- A) all Non-Recurring charges reasonable expended by Company to establish service to the customer, plus
- B) any disconnection, early cancellation or termination charges reasonable incurred by the Company on behalf of the customer; plus
- C) all recurring charges specified in the applicable Service Order or Tariff for the balance of the then current term discounted at the prime rate announced in the Wall Street Journal on the date of cancellation.

8.0 ACCESS SERVICE (cont'd)**8.4 Regulations** (cont'd)**8.4.8 Transfers and Assignments**

Neither the Company nor the customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its right and duties as follows:

- A) to any subsidiary, parent company or affiliate of the Company; or
 - B) pursuant to any sale or transfer of substantially all the assets of the Company; or
 - C) pursuant to any financing, merger or reorganization of the Company
-
- A) The Customer shall designate on the Service order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designated a separate address to which the Company's bills for service shall be mailed.
 - B) The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
 - C) All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
 - D) The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

8.5 Ordering Options for Switched and Special Access Service**8.5.1 General**

This section sets forth the regulations and order related charges for Access Service Requests (ASR)'s for Switched and Special Access Service, as defined in this tariff. These charges are in addition to other applicable charges set forth in other sections of this tariff. In the absence of an ASR as described in Section 8.5.1(A), delivery of calls to, or acceptance of calls from, the Customer's End User locations via Company provided switched access services shall constitute an agreement by the Customer to purchase the Company's switched access service as described and priced herein.

8.0 ACCESS SERVICE (cont'd)

8.5 Ordering Options for Switched and Special Access Service

8.5.1 General (cont'd)

A) Ordering Conditions

All services offered under this section of this tariff will be ordered using ASR. The format of the ASR will be as specified in the industry Access Service Order Guidelines, unless otherwise specified herein. A Customer may order any number of services of the same type and between the same Premises on a single ASR. All details for services for a particular order must be identical.

The Customer shall provide all information necessary for the Company to provide and bill for the requesting service. When placing an order for Access Service, the Customer shall provide the following minimum information:

- 1) Customer name and Premise(s) address(s);
- 2) Billing name and address (when different from Customer name and address)
- 3) Customer contact name(s) and telephone number(s) for the following provisioning activities
 - a) order negotiating
 - b) order confirmation
 - c) interactive design
 - d) installation
 - e) billing

The order date (Application Date) is the date on which the Company receives a firm commitment and sufficient information from the Customer to allow processing of the ASR. The Customer is advised of the critical events in the provisioning process, the Plant Test Date and the Service Commencement Date, at the time the Company gives the Customer a Firm Order Confirmation (FOC). The FOC is forwarded to the Customer within 3 business days after the date on which all information needed to process the ASR has been received by the Company.

B) Provision of Other Services

Unless other wise specified herein, all services offered under this Section in this tariff shall be ordered with an ASR.

With the agreement of the Company, other services may subsequently be added to the ASR at any time, up to and including the Service Date for the Access Service. When added subsequently, charges for a Design Charge as set forth in Section 8.8.3(B) will apply when an engineering review is required.

8.0 ACCESS SERVICE (cont'd)**8.5 Ordering Options for Switched and Special Access Service****8.5.1 General (cont'd)****B) Provision of Other Services (cont'd)**

Additional Engineering is not an ordering options, but will be applied to an ASR when the Company determines that Additional Engineering is necessary to accommodate a Customer request. Additional Engineering will be provided by the Company at the request of the Customer only when a Customer requests additional technical information after the Company has already provided the technical information included on the Design Layout Report as set forth herein. The Customer will be notified when Additional Engineering is required, and will be furnished with a written statement setting forth the justification for the Additional Engineering as well as an estimate of the charges. If the Customer agrees to the Additional Engineering, a firm order will be established. If the Additional Engineering is required, the Customer may cancel the order and no charges will apply.

8.5.2 Access Order

An ASR is required by the Company to provide a Customer both Switched and Special Access Service, as described herein. An ASR will be required for each new similar service arrangement or group of common circuits.

When a customer requests new or additional Switched Access Service, one or more ASR's may be required. The number of orders required is dependent on the type of services and/or facilities being requested.

When placing an order for either Direct Connect Service or Tandem Connect Service, as described in Sections 8.7.2(A) and 8.7.2(B), respectively, the Customer shall provide all standard ASR ordering information as specified in industry guidelines. The Customer will also be required to provide this information to order additional service for an existing service type. For new Customers ordering Tandem Connect Service, the Customer will only be required to complete an ASR for installation of new service.

A) Access Service Date Intervals

Access Service is provided with one of the following Service Date intervals:

Standard Interval
Negotiated Interval

The Company will specify a FOC and the Service Commencement Date contingent on the ASR being complete as received. To the extent the Access Service can be made available with reasonable effort, the Company will provide the Access Service in accordance with the Customer's requested interval, subject to the following conditions.

8.0 ACCESS SERVICE (cont'd)**8.5 Ordering Options for Switched and Special Access Service (cont'd)****8.5.2 Access Order (cont'd)****A) Access Service Date Intervals (cont'd)****1) Standard Interval**

The Standard Interval for Switched and Special Access Service will be 10 business days from the Application Date. This interval only applies to standard service offerings for a Customer which is On-Net and at locations where there are pre-existing facilities to the Customer premises. Access Services provided under the Standard Interval will be installed during Company business hours.

2) Negotiated Interval

The Company will negotiate a Service Date Interval with the Customer when:

- a) The Customer requests a Service Date before or beyond the applicable Standard Interval Service Date; or
- b) There is no existing facility connecting the Customer Premises with the Company; or
- c) The Customer requests a service that is not considered by the Company to be a standard service offering (ex: if Additional Engineering is required to complete the order; or
- d) The Company determines that Access Service cannot be installed within the Standard Interval.

The Company will offer a Service Date based on the type and quantity of Access Services the Customer has requested. The Negotiated Interval may not exceed by more than six months the Standard Interval Service Date, or, when there is no Standard Interval, the Company offered Service Date. All services for which rates are applied on an Individual Case Basis are provided with a Negotiated Interval..

8.0 ACCESS SERVICE (cont'd)**8.5 Ordering Options for Switched and Special Access Service (cont'd)****8.5.2 Access Order (cont'd)****B) Access Service Request Modifications**

The Customer may request a modification of its ASR prior to the Service Commencement Date. All modifications must be in writing using the industry ASR process. The Company, in its sole discretion, may accept a verbal modification from the Customer. The company will make every effort to accommodate a requested modification when it is able to do so with the normal work force assigned to complete such an order within normal business hours. Charges for access service order modification will apply as set forth below, on a per occurrence basis.

Any increase in the number of Special Access Service Channels, Switched Access Service lines, trunks, transport facilities, Out of Band Signaling connections or any change in engineering or functionality of a service will be treated as a new ASR with a new Service Date Interval.

1) Service Commencement Date Charges

ASR service dates for the installation of new services or rearrangement of existing services may be changed, but the new service date may not exceed the original Service commencement Date by more than 30 calendar days. when, for any reason, the Customer indicated that service cannot be accepted for a period not to exceed 30 calendar days, and the Company accordingly delays the start of service, a Service Change Charge will apply. In addition, when the Customer submits a request for a Service Date Change that is less than five business days from the date of notification by the Customer, a Service Date charge and an Expedite Charge will apply. No Expedited Charge will apply if the Customer requests a Service Date Change that is more than 5 business days from the date of request by the Customer but earlier than the original requested Service Commencement Date.

If the Customer requested service date is more than 30 calendar days after the original service date, the order will be cancelled by the Company on the 31st day. Appropriate cancellation charges will be applied. If the Customer still requires the service, the Customer must place a new ASR with the Company.

The Service Date Change Charge will apply on a per order, per occurrence basis for each service date changed. The applicable charges are set forth in Section 8.8.3 (B)(1).

2) Design Change Charge

The Customer may request a Design Change to the service ordered. A Design Change is any change to an ASR which requires Engineering Review. An Engineering Review is a review by Company personnel of the service ordered and the requested changes to determine what change(s) in the design, if any, are necessary to meet the Customer's request.

8.0 **ACCESS SERVICE** (cont'd)

8.5 **Ordering Options for Switched and Special Access Service** (cont'd)

8.5.2 Access Order (cont'd)

B) Access Service Request Modifications (cont'd)

2) Design Change Charge (cont'd)

Design Changes include such changes as the addition or deletion of optional features or functions, a change in the type of Transport Termination (Switched Access only) or type of Channel interface. Any other changes are not considered Design Changes for purpose of this subsection and will require issuance of a new ASR and the cancellation of the original ASR with appropriate cancellation charges applied.

The Design Change Charge will apply on a per order, per occurrence basis, for each order requiring a Design Change. the applicable charges, as set forth in Section 8.8.3(B)(2) following, are in addition to any Service Date Change charges that may apply.

3) Expedited Order Charge

When placing an Access Order for service(s) for which a Standard Interval exists, a Customer may request a Service Commencement date that is earlier than the Standard Interval Service Date, in which case an Expedite Charge will apply. The Expedite Charge will not apply if the new Service Commencement Date is more than five days from the date of the request to the Company of the expedited order request. the request for an earlier service date may be received from the Customer prior to the service date. The Company has the exclusive right to accept or deny the Expedite Order request. However if, upon reviewing availability of equipment and scheduled work load, the Company agrees to provide service on an expedited basis and the Customer accepts the Company's proposal, an Expedite Charge will apply

If the Company is subsequently unable to meet an agreed upon expedited service date, then the Expedite Charge will not apply.

In the event the Company provides service on an expedited basis on the Customer's request, and the Customer delays service or is not ready for delivery of service at the time of installation, a Service Date Change Charge will apply in addition to the Expedite Charge.

In the event that the Customer cancels an expedite request, the Expedite Charge will be added to any applicable Cancellation Charge specified herein.

In the event that the Customer requests a Service Date Change after the Company has received the original expedite request, the Expedite Charge will still apply.

An Expedite Charge will not be applied to orders expedited for Company reasons.

8.0 ACCESS SERVICE (cont'd)**8.5 Ordering Options for Switched and Special Access Service (cont'd)****8.5.2 Access Order (cont'd)****B) Access Service Request Modifications (cont'd)****3) Expedited Order Charge (cont'd)**

If costs other than additional administrative expenses are to be incurred when the Access Order is expedited, the regulations and charges for Special Construction as set forth in this tariff will apply.

the Expedited Order Charge will apply on a per order, per occurrence basis, as specified in Section 8.8.3(B)(3) following.

C) Cancellation of an Access Service Request

A Customer may cancel an ASR for the installation of Switching Access Service at any time prior to notification by the Company that service is available for the Customer's use. The cancellation date is the date the Company receives written or verbal notice from the Customer that the order is to be cancelled. The verbal notice must be followed by written conformation within 10 days. A Customer may negotiate an extension of service date of an ASR for installation of new services or rearrangement of existing service, in which case a Service Date Change Charge will apply. However, the new service date cannot exceed the originally established service date by more than 30 calendar days. On the 31st day beyond the original service date, the ASR will be cancelled and the appropriate Cancellation Charge will be applied.

Except as stated herein, Cancellation Charges will apply as specified in Section 8.3.3(C) following.

If the cancellation occurs prior to the Company's receiving the ASR, no charges shall apply.

A Customer may cancel an ASR for the installation of Special Access Service without incurring a charge at any time prior to the acceptance of a Negotiated Interval Service Date by the Customer. Cancellation Charges will apply for Special Access Service if the Customer cancels more than 48 hours after the Application Date. Cancellation Charges for Expedited Orders will be applied for any order cancelled from the Application Date forward.

If the company misses a service date for a Standard or Negotiated interval Access Order by more than 30 days due to circumstances such as acts of God, governmental requirements, work stoppages and civil commotions, the Company shall not be liable for such delay and the Customer may cancel the ASR without incurring cancellation charges.

8.0 **ACCESS SERVICE** (cont'd)

8.5 **Ordering Options for Switched and Special Access Service** (cont'd)

8.5.2 Access Order (cont'd)

D) Minimum Period of Service

The minimum period for which Access Service is provided and for which charges are applicable is one month.

- 1) The following changes will be treated as a discontinuance of the existing service and a request for installation of a new service. All associated Non-Recurring Charges will apply for the new service, and a new minimum period will be established:
 - a) A change in the identity of the Customer of record;
 - b) A move by the Customer to a different building;
 - c) A change in type of service;
 - d) A change in Switched Access Service Interface (i.e., DS1 or DS3);
 - e) A change in Switched Access Service Traffic Type;
 - f) A change in type of Special Access Service Channel Termination;
 - g) A change from 2-point to multi-point Special Access Service.
- 2) When Access Service is disconnected prior to the expiration of the minimum period, charges are applicable for the balance of the minimum period. The Minimum Period Charge for monthly billed services will be determined as follows:
 - a) For Switched Access Service, the charge for a month or fraction thereof is the applicable minimum monthly charge for the capacity made available to the Customer.
 - b) For Special Access Service facilities, the charge for a month or fraction thereof is the applicable monthly charge for the service as set forth in this tariff.
 - c) All applicable Non-Recurring Charges for the service will be billed in addition to the Minimum Period Charge.

8.0 **ACCESS SERVICE** (cont'd)

8.6 **Special Access**

8.6.1 **General**

Network Services consist of any of the services offered thereunder, either individually or in combination. Each service is offered independently of all others.

8.6.2 **Transmission Service**

A) Transmission Service is offered via the Company's facilities for the transmission of one-way and two-way communications.

B) Digital channels over the Company's Network are furnished for full-duplex transmission of digital signals at operating speeds as follows:

64 Kbps	(DS-0)
56 Kbps	(DS-OD)
18.2 Kbps	
8.6 Kbps	
4.8 Kbps	
2.4 Kbps	
1.544 Mbps	(DS-1)
44.736 Mbps	(DS-3)

Digital channels operating at speeds other than those listed above may be provided at the Company's option on an Individual Case Basis (ICB). The rates for the operating speeds outlined above are described in Section 8.6.2.

C) Digital Channels furnished by the Company at 1.544 Mbps, interconnections to such channels and equipment's interfacing to such channels shall meet the following characteristics:

Line Rate:	1.544 Mbps + 130 ppm
Line Code 1:	Bipolar Alternate Mark Inversion (AMI)
Line Code 2:	Bipolar 8 zero substitution (B8ZS)
Line Impedance:	100 ohms +/- 5% balanced
Jitter	The multiplexer will add not more than 0.3 time slot of rms Jitter to a DS1 signal when looped at the DS-3 point.

8.0 ACCESS SERVICE (cont'd)**8.6 Special Access** (cont'd)8.6.2 Transmission Service (cont'd)

- D) Digital channels furnished by the Company at 44.736 Mbps, interconnection to such channels shall meet the following technical characteristics:

Line Rate: 44.736 Mbps + 20 ppm

Line Code: Bipolar with 3 zero substitution (B3ZS)

Line Impedance: 75 ohms +/- 5% unbalanced

8.7 Switched Access Service8.7.1 General

Switched Access Service, which is available to Customers for their use in furnishing their services to End Users, provides a two-point communications path between a Customer's Premises and an End User's Premises. It provides for the use of common terminating, switching and transport facilities. Switched Access Service provides the ability to originate calls from an End User's Premises location to a Customer's Premises.

Rates and charges are set forth in Section 8.8.3 following. The application of rates for Switched Access Service is described in Section 8.8.3(D) following.

8.7.2 Provision and Description of Switched Access Service Agreements

Switched Access Service is provided in the following service type(s):

A) Feature Group D (FGD) Access

FGD Access, which is available to all customer, provides trunk-side access to Company Local Switching Center switches, with an associated uniform 101XXX Access Code for the Customer's use in originating and terminating communications. Basic FGD service will be provided with Multi-Frequency In Band Signaling). In addition, conventional Signaling for Direct Carrier Trunk Groups is available at the Customer's option. End Users of the Customer's service may also originate calls to certain FGD Access Customers without dialing the 101XXX Access Code if the End User is presubscribed, as described herein.

The Access Code for FGD switching is a uniform Access Code of the form 101XXX. A single Access Code will be the assigned number of all FGD access provided to the Customer by the Company. No Access Code is required for calls to a customer over FGD Switched Access Service if the End User's telephone Exchange service is arranged for presubscription to that Customer, as set forth herein.

8.0 **ACCESS SERVICE** (cont'd)**8.7** **Switched Access Service** (cont'd)8.7.2 **Provision and Description of Switched Access Service Agreements** (cont'd)A) **Feature Group D (FGD) Access** (cont'd)

Where no Access Code is required, the number dialed by the Customer's End User shall be a seven or ten digit number for calls in the North American Numbering Plan (NANP), except for 00-dialed calls which are routed to the predesignated Customer. For international calls outside the NANP, a seven to twelve digit number may be dialed. The form of the numbers dialed by the Customer's End User is NXX-XXXX, 0 OR 1+ NXX-XXXX, NPA + NXX-XXXX, 0 OR 1+ NPA + NXX-XXXX, and when the local Switching Center is equipped for International Direct Distance Dialing (IDDD), 01+CC+NN or 011 +CC + NN.

When the 10XXX Access Code is used, FGD switching also provides for dialing the digit 0 for access to the Customer's operator, 911 for access to the Company's emergency service, or the end of dialing digit (#) for cut-through access to the Customer's Premises.

In addition, End Users may originate calls by dialing the 950-XXXX Access Code specific to a particular Interchange Carrier, provided that the Interchange Carrier has subscribed to the Company's Feature Group D with 950 Access Common Switching Optional Feature. If the End User is presubscribed to that Interexchange Carrier, no Access Code is necessary.

B) **Manner of Provision**

Trunks used for Switched Access Service may be configured for one-way (either originating only or terminating only) or for two-way directionality. It is the Customer's responsibility to order a sufficient number of trunks of each type in order to meet its desired grad of service objective. At the Customer's request, the Company will assist the Customer in sizing Switched Access Trunk groups.

C) **Rate Categories**

The following rate categories apply to Switched Access Service:

- a) Direct Connect
 - b) Tandem Connect
 - c) 800 Data Base Access Service
 - d) Optional Features
- 1) Except as stated as follows, Tandem Connect Service is provided in conjunction with a tandem provider serving the area. Charges are computed in accordance with Section 8.4.5(B)(6) preceding (Ordering, Rating, and Billing of Access Services Where More Than One Exchange Telephone Company is involved).

8.0 ACCESS SERVICE (cont'd)**8.7 Switched Access Service** (cont'd)**8.7.2 Provision and Description of Switched Access Service Agreements** (cont'd)**C) Rate Categories** (cont'd)**1) (cont'd)****a) Direct Connect**

The Company will provide Direct connect, between the Customer's Premises and the Company's Local Switching Center switch(es). This transmission path is dedicated to the use of a single Customer. DS1, DS3, or higher facilities are available for Direct Connect Service. A DS1 facility is capable of transmitting electrical signals at a nominal 1.544 Mbps, with the capability to channelize up to 24 voice frequency transmission paths. A DS3 facility is capable of transmitting electrical signals at a nominal 44.736 Mbps, with the capability to channelize up to 672 simultaneous voice-frequency transmission paths. This Direct Connect rate category is comprised of a monthly Entrance Facilities charge and a per minute of use End Office switching charge as specified in Section 8.8.3(C)(4)(b) following.

b) Tandem Connect

Tandem Connect consists of circuits from the point of interconnection with Customer's tandem provider to the Company's Local Switching Center. this Tandem Connect rate category is comprised of a Minutes of Use (MOU) based Local Switching and tandem switched transport charges.

c) 800 Database Access Service

800 Database Access Service is a service offering utilizing originating Trunk side Switched Access Service. When an 800+NXX+XXXX call is originated by an End User, the Company will perform Customer Identification based on screening of the full ten-digits of the 800 number to determine the Customer location to which the call is routed.

The 800 Database charge, which consists of a single, fixed rate element, applies on a per query basis.

8.0 ACCESS SERVICE (cont'd)**8.7 Switched Access Service** (cont'd)**8.7.2 Provision and Description of Switched Access Service Agreements** (cont'd)**C) Rate Categories** (cont'd)**1) (cont'd)****d) Switched Access Service Optional Features****i) Nonchargeable Optional Features**

Where transmission facilities permit, the Company will, at the option of the Customer, provide the following nonchargeable optional feature, in association with Switched Access Service.

Aa) Supervisory Signaling**ii) Chargeable Optional Features**

Where transmission facilities permit, the Company will, at the option of the Customer, provide the following chargeable optional features, as described in Section 8.7.5(B) following, in association with Switched Access Service.

Aa) 800 Database Access Service Query**iii) Feature Group D Optional Features**

Following are the various optional features that are available in lieu of, or in addition to, the standard features provided with Feature Group D. Optional features are provided as Common Switching Optional Features as described in Section 8.7.5(B)(1) following.

Aa) Common Switching Optional Features

- I) Alternate Traffic Routing
- II) Automatic Number Identification (ANI)
- III) Cut-Through
- IV) Service Class Routing
- V) Feature Group D with 950 Access
- VI) Called Directory Number Delivery
- VII) Flexible Automatic Number Identification Delivery

8.0 ACCESS SERVICE (cont'd)**8.7 Switched Access Service** (cont'd)**8.7.2 Provision and Description of Switched Access Service Agreements** (cont'd)**D) Billing Validation Service**

The Company shall arrange to have its billing validation data stored in one of the existing Line Information Databases (LIDB). It will be the responsibility of the Customer to identify this database through established industry procedures and to query the billing validation data in the LIDB. Based on the received query information, the LIDB will respond with an SS7 formatted confirmation of validity or denial for the requested billing option. Access to LIDB provides Customers with potential toll fraud detection.

The LIDB will contain a record for every working line number and Billed Number Group served by the Company.

The Company will update the LIDB information on a daily basis.

LIDB service is provided on an on-line, call-by-call basis. Company data accessed from the LIDB shall remain the sole property of the Company and may not be stored or reproduced by the customer for any reason.

The Company will have procedures in place to deactivate billing validation data in the event that it is being used fraudulently.

E) Design Layout Report

At the request of the Customer, the Company will provide to the Customer the makeup of the facilities and services provided from the Customer's Premises to the first point of switching. This information will be provided in the form of a Design Layout Report. The Design Layout Report will be provided to the Customer at no charge.

F) Acceptance Testing

At no additional charge, the Company will at the Customer's request, cooperatively test, at the time of installation, the following parameters: loss, C-notched noise, C-message noise, 3-tons slope, d.c. continuity and operational signaling.

G) Ordering Options and Conditions

Access Service is ordered under the Access Order provisions set forth in Section 8.5.2 preceding. Also included in that section are other charges which may be associated with ordering Switched Access Service.

8.0 **ACCESS SERVICE** (cont'd)**8.7** **Switched Access Service** (cont'd)**8.7.2** **Provision and Description of Switched Access Service Agreements** (cont'd)**H)** **Competitive Pricing Arrangements**

Competitive pricing arrangements for Local Transport - Entrance Facilities and Local Transport - Direct Trunked Transport can be furnished to meet the communications needs of specific Customers on a case-by-case basis under individual contracts. The competitive pricing arrangement contracts, once executed, will be filed with the Public Utilities Commission.

8.7.3 **Obligations of the Company**

In addition to the obligations of the Company set forth in other sections of this tariff, the Company has certain other obligations concerning the provision of Switched Access Service. These obligations are as follows:

A) **Network Management**

The Company will administer its Network to insure the provision of acceptable service levels to all telecommunications users of the Company's Network Services. Generally, service levels are considered acceptable only when both End Users and Customers are able to establish connections with little or no delay encountered within the Company Network. The Company reserves the right to apply protective controls, (i.e., those actions, such as call gapping, which selectively cancel the completion of traffic), over an traffic carried over its Network, including that associated with a Customer's Switched Access Service. Generally, such protective measures would only be taken as a result of occurrences such as failure or overload of Company or Customer' facilities, natural disasters, mass calling or national security demands. The Customer will notify the Company of anticipated peaked services as stated below. Based on the information provided, the Company will work cooperatively with the customer to determine the appropriate level of control. In the event that the protective controls applied by the Company result in the complete loss of service by the Customer, the Customer will be granted a credit allowance for service interruption as set forth in Section 8.4.6 preceding.

When a Customer uses the Company's facilities to offer services for which a substantial call volume or peaked service is expected during a short period of time, the Customer must notify the Company at least 24 hours in advance of each peak period. For events scheduled during weekends or holidays, the Company must be notified no later than 5:00 p.m. local time the prior business day. Notification should include the nature, time, duration, and frequency of the event, an estimated call volume, and the NPA NXX and line number(s) to be used. On the basis of the information provided, the Company may invoke network management controls if required to reduce the probability of excessive Network congestion. The Company will work cooperatively with the Customer to determine the appropriate level of such control. Failure to provide prescribed notification may result in Customer caused Network congestion, which could result in discontinuance of service under Section 8.4.5(E) and/or damages under Section 8.4.1(D) preceding.

8.0 ACCESS SERVICE (cont'd)

8.7 Switched Access Service (cont'd)

8.7.4 Obligations of the Customer

In addition to obligations specified elsewhere in this tariff, the Customer has certain specific obligations pertaining to the use of Switched Access Service as follows:

A) Report Requirements

When a Customer orders Switched Access Service for both interstate and intrastate use, the Customer is responsible for providing Jurisdictional Reports as set forth in Section 8.4.3(C) preceding. Charges will be apportioned in accordance with those reports. The method to be used for determining the intrastate charges is set forth herein.

B) Supervisory Signaling

The Customer's facilities at the premises of the ordering Customer shall provide the necessary On-Hook, Off-Hook answer and disconnect supervision.

C) Design of Switched Access Services

It is the Customer's responsibility to assure that sufficient Access Services have been ordered to handle its traffic.

8.7.5 Switched Access Optional Features

Following are descriptions of the various optional features that are available in lieu of, or in addition to , the standard features provided with the Feature Groups for Switched Access Service.

A) Nonchargeable Optional Feature

1) Supervisory Signaling

Where the transmission parameters permit, and where signaling conversion is required by the Customer to meet its signaling capacity, the Customer may order an optional supervisory signaling arrangement in the form of Multi-frequency (MF) Signaling for each transmission path.

B) Chargeable Option Features

1) 800 Database Access Service

The Customer will be charged a per query based on a query of the 800-NXX-XXXX dialed and/or delivered to the Customer in conjunction with 800 Data Base Access Service.

8.0 ACCESS SERVICE (cont'd)**8.7 Switched Access Service** (cont'd)8.7.5 Switched Access Optional Features (cont'd)C) Feature Group D Optional Features1) Alternate Traffic Routing

This option provides the capability of directing originating traffic from a Local Switching Center to a direct access Trunk group, with additional traffic overflowing to the access tandem Trunk Group and then to a Customer designated Premises. Multiple Customer Premises Alternate Routing is available where originating traffic from a Local Switching Center is directed via a Trunk group to a Customer designated Premises until that group is fully loaded, and then additional originating traffic from the same Local Switching Center or access tandem is delivered via a different Trunk group to a second Customer designated Premise. The Customer shall specify the last Trunk CCS desired for the high use group.

2) Automatic Number Identification (ANI)

This option provides the automatic in-band transmission signaling of a seven or ten digit number and information digits to the Customer's Premises for calls originating in the LATA for the identification of the calling station. the ANI feature is a Local Switching Center software function which is associated on a call-by-call basis with:

- a) all individual transmission paths in a Trunk group routed directly between a Local Switching Center and a Customer's Premises; or where technically feasible;
- b) all individual transmission paths in a Trunk group between a Local Switching Center and an Access Tandem, and a trunk group between a Access Tandem and a Customer's Premises.

3) Cut Through

This option allows End Users of the Customer to reach the Customer's Premises by using the end of dialing digit (#) at the end of the dialing sequence. The Company will not record any other dialed digits on these calls.

8.0 **ACCESS SERVICE** (cont'd)**8.7** **Switched Access Service** (cont'd)8.7.5 Switched Access Optional FeaturesC) Feature Group D Optional Features (cont'd)4) Service Class Routing

This option provides the capability of directing originating traffic from a Local Switching Center to a Trunk group to a Customer designated Premises, based on the line class of service and service prefix indicator. A domestic Interexchange Carrier may not order more than four different routes per Local Switching Center or Access Tandem. An international Interexchange Carrier may order up to four additional routes.

5) Feature Group D with 950 Access

This option provides for the routing of originating calls, dialed using a 9501XXX Access Code, to the FGD Customer using FGD signaling protocols and technical specifications. The Customer is responsible for distinguishing between standard FGD calls and 950-dialed calls delivered over the same trunks.

6) Called Directory Number Delivery

This option provides the customer with the telephone number to which the call was directed. The seven or ten digit number is provided as part of the in-band transmission and MF signaling. The Called Directory Number Delivery feature is associated on an call-by-call basis will all individual transmission paths in a Trunk group routed from an Access Tandem or the originating Local Switching Center. This option is available except when FGD is provided with 950 access or Cut-Through features

7) Flexible Automatic Number Identification Delivery

This feature is a network enhancement to ANI. The feature is available on inbound signaling. Flexible ANI will provide additional values for Information Indicator (II) digits that are associated with various classes of service not associated with the standard ANI digits. This feature may only be used in conjunction with ANI. The following Information Indicator codes are available:

- A) Confinement/Detention Facility
- B) Outward Wide Area Telecommunications Service
- C) Cellular Service
- D) Private Pay Station
- E) Access for Private Virtual Networks

8.0 **ACCESS SERVICE** (cont'd)

8.8 **Rates and Charges**

8.8.1 **Special Construction**

A) Rates and Charges will be based on the costs incurred by the Company and may include:

- 1) nonrecurring type charges
- 2) recurring type charges
- 3) termination charges
- 4) a combination thereof

B) **Basis for Cost Computation**

The cost referred to in 8.8.1 may include one or more of the following items to the extent that they are applicable.

- a) Cost installed of the facilities to be provided, including estimated costs for the rearrangement of existing. Cost installed includes the cost of:
 - i) equipment and materials provided or used;
 - ii) engineering, labor and supervision;
 - iii) transportation; and
 - iv) rights-of-way
- b) cost of maintenance;
- c) depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage;
- d) administration, taxes and uncollectable revenue on the basis of reasonable average costs for these items;
- e) license preparation, processing and related fees;
- f) tariff preparation, processing and related fees;
- g) any other identifiable costs related to the facilities provided; or
- h) an amount for return and contingencies.

8.0 **ACCESS SERVICE** (cont'd)

8.8 **Rates and Charges**

8.8.1 Special Construction

D) Termination Liability

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of the Customer.

- 1) The termination liability period is the estimated service life of the facilities provided.
- 2) The amount of the maximum termination liability is equal to the estimated amounts for:
 - a) cost installed of the facilities provided including estimated costs for rearrangements of existing facilities and/or construction of new facilities as appropriate, less net salvage. Cost installed including the cost of:
 - i) equipment and materials provided or used;
 - ii) engineering, labor and supervision;
 - iii) transportation; and
 - iv) rights-of-way;
 - b) license preparation, processing and related fees;
 - c) tariff preparation, processing and related fees;
 - d) cost of removal and restoration, where appropriate; and
 - e) any other identifiable costs related to the specially constructed or rearranged facilities.

8.8.2 Special Access Service

The applicable termination liability charge is based on the normal method for calculating the unpaid balance of a term obligation.

A) General

Rates are composed of three elements which may apply to a Customer's service, depending upon the specific service requested and its location.

8.0 **ACCESS SERVICE** (cont'd)**8.8** **Rates and Charges** (cont'd)8.8.2 Special Access Service (cont'd)A) General (cont'd)

- 1) The Channel termination rate element provides for the termination of the communications path at the Customer designated location. One channel termination charge applies for each Customer designated location at which a channel is terminated.
- 2) The channel mileage rate element is determined by the Vertical and Horizontal Coordinated ("V&H") method, as set forth in the National Exchange Company Associated Tariff, F.C.C. No. 4.
- 3) Optional Features for which charges are applied only include multiplexing.

B) Voice Grade Service

There are two types of Voice Grade Services. the service is compatible with either 2-wire ground start and loop start equipment or 4-wire E/M signaling equipment. 4-wire supports analog data transmission speeds of up to 18.2 Kbps. The rates for Voice Grade channels as described in Section 8.6.2 preceding are as follows:

- 1) This service consists of making Voice Grade capacity available in a 24-hour per day, 7 days per week basis.
- 2) Voice Grade Service Rates

	<u>RECURRING PER MONTH</u>
	Max
<u>Channel Termination per point of termination</u>	
- 2 wire voice/analog data	\$40.00
- 4 wire voice/analog data	\$40.00
Channel mileage, per mile	\$3.00
	<u>NON RECURRING CHARGE</u>
	Max
<u>Channel Termination per point of termination</u>	
- 2 wire voice/analog data	\$200.00
- subsequent, same location	\$200.00
- 4 wire voice/analog data	\$200.00
- subsequent, same location	\$200.00

8.0 **ACCESS SERVICE** (cont'd)**8.8** **Rates and Charges** (cont'd)8.8.2 Special Access Service (cont'd)C) Digital Data Service

Digital Data Service is provided at transmission rates of 2.4, 4.8, 0.6, 56 and 64 Kbps.

- 1) This service consists of making DS-0 capacity available on a 24-hour per day, 7 days per week basis.
- 2) Digital Data Service Rates

<u>Channel Termination per point of termination</u>		<u>RECURRING PER MONTH</u>
		Max
2.4 Kbps		\$50.00
4.8 Kbps		\$50.00
8.6 Kbps		\$50.00
18.2 Kbps		\$50.00
56 Kbps		\$50.00
64 Kbps		\$50.00
<u>Channel mileage, per mile</u>		
2.4 Kbps		\$3.00
4.8 Kbps		\$3.00
8.6 Kbps		\$3.00
18.2 Kbps		\$3.00
56 Kbps		\$3.00
64 Kbps		\$3.00
<u>Channel Termination per point of termination</u>		<u>NON RECURRING CHARGE</u>
		Max
2.4 Kbps - 64 Kbps		\$200.00
2.4 Kbps - 64 Kbps/subsequent same loc		\$200.00

8.0 **ACCESS SERVICE** (cont'd)**8.8** **Rates and Charges** (cont'd)8.8.2 Special Access Service (cont'd)D) DS-1 Service

DS-1 service is a digital transmission facility of 1.544 Mbps with a capacity of up to 24 analog or digital channels. This service supports voice, analog data, digital data and video.

- 1) This service consists of making DS-1 capacity available 24-hours per day, 7 days per week/
- 2) DS-1 Rates

RECURRING PER MONTH

	Max
<u>Channel Termination</u>	
per point of termination	ICB
Subsequent, same location	ICB
<u>Channel Mileage</u>	
- first mile	ICB
- each additional mile	ICB
<u>Optional Features</u>	
- multiplexing, DS-1 to DS-0	ICB

NON RECURRING CHARGES

	Max
<u>Channel Termination</u>	
per point of termination	ICB
Subsequent, same location	ICB
<u>Optional Features</u>	
- multiplexing, DS-1 to DS-0	ICB

8.0 ACCESS SERVICE (cont'd)**8.8 Rates and Charges** (cont'd)8.8.2 Special Access Service (cont'd)E) DS-3 Service

DS-3 service is a digital transmission facility of 44.736 Mbps with a capacity of 28 DS-1 channels or 672 Voice, Analog Data or Digital Data Channels.

1) The service consists of making DS-3 capacity available 24-hours per day, 7 days per week.

2) DS-3 RatesRECURRING PER MONTH

	Max
<u>Channel Termination</u>	
per point of termination	ICB
Subsequent, same location	ICB
<u>Channel Mileage</u>	
- first mile	ICB
- each additional mile	ICB
<u>Optional Features</u>	
- multiplexing, DS-3 to DS-1	ICB

NON RECURRING CHARGES

	Max
<u>Channel Termination</u>	
per point of termination	ICB
Subsequent, same location	ICB
<u>Optional Features</u>	
- multiplexing, DS-1 to DS-0	ICB

8.0 ACCESS SERVICE (cont'd)**8.8 Rates and Charges** (cont'd)8.8.2 Special Access Service (cont'd)E) DS-3 Service

DS-3 service is a digital transmission facility of 44.736 Mbps with a capacity of 28 DS-1 channels or 672 Voice, Analog Data or Digital Data Channels.

1) The service consists of making DS-3 capacity available 24-hours per day, 7 days per week.

2) DS-3 RatesRECURRING PER MONTH

	Max
<u>Channel Termination</u>	
per point of termination	ICB
Subsequent, same location	ICB
<u>Channel Mileage</u>	
- first mile	ICB
- each additional mile	ICB
<u>Optional Features</u>	
- multiplexing, DS-3 to DS-1	ICB

NON RECURRING CHARGES

	Max
<u>Channel Termination</u>	
per point of termination	ICB
Subsequent, same location	ICB
<u>Optional Features</u>	
- multiplexing, DS-1 to DS-0	ICB

8.0 ACCESS SERVICE (cont'd)**8.8 Rates and Charges** (cont'd)**8.8.2 Special Access Service** (cont'd)**F) Service Calls**

When a Customer reports trouble to the Company for clearance and no trouble is found in the Company's facilities, the Customer may be responsible for payment of a charge calculated from the time the Company's personnel are dispatched to the Customer Premise until the work is completed.

1)**Service Call Charges**

Max

Per hour rate per technician

\$100.00

G) Individual Case Basis Arrangements

When a Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be determined on an Individual Case Basis. Specialized rates or charges will be made available to similarly situated Customers on a nondiscriminatory basis and will be filed with the Public Utilities Commission for approval.

8.8.3 Switched Access Service

There are three types of rates and charges that apply to Switched Access Service. These are Monthly Recurring Charges, usage rates and Non-Recurring Charges.

a) Monthly Recurring Charges

Monthly Recurring Charges are flat rates for facilities that apply each month or fraction thereof that a specific rate element is provided.

b) Usage Rates

Usage rates are rates that are applied on a per access minute or per query basis. Usage rates are accumulated over a monthly period.

c) Non-Recurring Charges

Non-Recurring charges are one time charges that apply for a specific work activity (i.e., installation of new service or change to an existing service).

i) Installation of Service

Non-Recurring charges apply to each Switched Access Service installed. The charge is applied per line or trunk.

8.0 **ACCESS SERVICE** (cont'd)**8.8** **Rates and Charges** (cont'd)8.8.3 **Switched Access Service** (cont'd)A) **Application of Rates**1) **Direct Connect**

The Direct Connect rate is assessed based on the total of the monthly Entrance Facilities charge and the monthly usage charge. The monthly entrance facilities charge consists of a fixed or per termination rate based on the type of the facilities (e.g., DS1 or DS3) on a per mile rate.

2) **Tandem Connect**

The Tandem Connect rate is assessed based on the monthly per minute usage charges for Local Switching and Tandem Switched Transport.

3) **800 Number Translation Charge**

The 800 Number Translation charge applies for the translation of a specific 800 number to a ten digit telephone number on a per query basis.

B) **Billing of Access Minutes**

When recording originating calls over FGD, usage measurement begins when the first supervisory signal (i.e. wink, ground, loop) is forwarded from the Customer's facilities. The measurement of originating call usage over FGD ends when the originating FGD entry switch receives disconnect supervision from either the originating End User's Local Switching Center (indicating that the originating End User has disconnected), or the Customer's facilities, whichever is recognized first by the entry switch.

For terminating calls over FGD with multi-frequency address signaling, the measurement of access minutes begins when a seizure signal is received from the Carrier's Trunk group at the Point of Presence within the LATA. The measurement of terminating call usage over FGD ends when a disconnect signal is received, indicating that either the originating or terminating user has disconnected.

C) **Rates and Charges**1) **Service Implementation**a) **Installation Charge (Per End)**

DS1	ICB
DS3	ICB

8.0 **ACCESS SERVICE** (cont'd)**8.8** **Rates and Charges** (cont'd)8.8.3 Switched Access Service (cont'd)C) Rates and Charges (cont'd)2) Change Charges (Per Order)Per Occurrence

Max.

a)	Service Date	\$100.00
b)	Design Change	\$100.00
c)	Expedite Charge	\$300.00

3) Cancellation Charges (Per Order) Maximum: \$300.004) Switched Accessa) Entrance Facility Chargei) Per DS1

The rates and charges for DS1 Entrance Facilities are the charges set forth in the Company's DS1 Special Access Service as specified in Section 8.8.2(D) preceding.

ii) Per DS3

The rates and charges for DS3 Entrance Facilities are the charges set forth for the Company's DS3 Special Access Service as specified in Section 8.8.2(E) preceding.

b) Carrier Common Line Access Chargeii) Tandem SwitchingPer Access MinuteOriginating/Terminating

Max.

\$0.0001780

ACCESS SERVICE

Communication Options, Inc.
921 Eastwind Dr, Suite 104
Westerville, Ohio 43081

NEC PUCO Tariff No. 1

Original Page 309

8.0 **ACCESS SERVICE** (cont'd)**8.8** **Rates and Charges** (cont'd)8.8.3 Switched Access Service (cont'd)C) Rates and Charges (cont'd)4) Switched Access (cont'd)c) Switched Access Chargei) Tandem Transport Facility Charge

Per Access Minute
Originating/Terminating

Max.
\$0.000044

Per Fixed Mileage
Originating/Terminating

Max.
\$0..000044

ii) Dedicated Trunk Port

Per DS0

Max.
\$10.00

Per DS1

Max.
\$100.00

d) End Office Local Switching Charge

Interstate Per Access Minute Originating/Terminating

Max.
\$0.025000

Intrastate Per Access Minute Originating/Terminating

Max
\$0.0051540

5) Chargeable Optional Featuresa) 800 Data Base Access Service Basic Query

Per Query Maximum: \$0.006741

6) Nonchargeable Optional Features

Supervisory Signaling Maximum: \$ 0.00000

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8.0 ACCESS SERVICE (cont'd)**8.8 Rates and Charges** (cont'd)8.8.3 Switched Access Service (cont'd)C) Rates and Charges (cont'd)7) Feature Group D Optional Features

a) <u>Common Switching Optional Feature</u>	<u>Max.</u>
Alternate Traffic Routing	\$0.025000
Automatic Number Identification	\$0.025000
Cut-Through	\$0.025000
Service Class Routing	\$0.025000
Feature Group D with 950 Access	\$0.025000
Called Directory Number Delivery	\$0.025000
Flexible ANI Delivery	\$0.025000

D) Special Construction1) Basis for Rates and Charges

Rates and charges for Switched Access Special Construction are the same as rates and charges for Special Access Service and are specified in Section 8.8.1(A) and 8.8.1(B) preceding.

8.9 Line Information Data Base (LIDB) Access Service8.9.1) Rates and Charges

	<u>Rate Per Query</u>
	<u>Max</u>
A) Query Transport	\$0.0016
B) Query	\$0.0366

8.10 Miscellaneous Services8.10.1 Provision of Access Service Billing Information

The customers' monthly access service bills will be provided by BDT (Bill Data Tape). Monthly Access service bills are billed on a monthly basis. The rates and charges for the provision of Access Service are listed in Section 8.11(N)(1) following.

8.0 **ACCESS SERVICE** (cont'd)

8.10 **Miscellaneous Services** (cont'd)

8.10.2 **Billing Name and Address**

A) Service Description

Billing Name and Address (BNA) service provides account detail of the Company's customers to interexchange carriers, operator service providers, enhanced service providers, and any other provider of telecommunications services.

B) General

- 1) This service provides the billing name and address of an end user who has an ANI recorded by the customer for telecommunications services rendered to the end user. Such information will allow the customer to bill the end users who have not established a formal relationship with the customer for services rendered.
- 2) Upon acceptance of an order for BNA service, the Company will furnish account detail for each working number submitted. Account detail consists of current data base information including the end user's billing name and billing address.
- 3) Only current information which resides in the Company's data base will be provided. Customers ordering BNA service must accept BNA account detail on an "as is" basis.
- 4) The Company will specify the location where requests for BNA service are to be received, and the format in which the requests are to be provided.
- 5) The subscribing customer must agree that BNA information will not be resold or otherwise provided to any other person, corporation, partnership or entity, other than Customer's authorized billing agent, and that Billing Name and Address shall be used by Customer or Customer's authorized billing agent solely for:
 - a) Billing its customers for using Customer's telecommunications services.
 - b) Any purpose associated with the equal access requirement of United States v. AT&T, 552 F. Supp. 131 (D.D.C. 1982).
 - c) Verification of service orders of new customers, identification of customers who have moved to a new address, fraud prevention, and similar nonmarketing purposes.

For calling card calls and collect and third party billed calls, Billing Name and Address for ANI service is not available on accounts of nonpublished/unlisted end users who, by request to the Company (request may be submitted at any time), have specified that such information not be released.

8.0 ACCESS SERVICE (cont'd)**8.10 Miscellaneous Services** (cont'd)8.10.2 Billing Name and Address (cont'd)

C) Regulations

- 1) Wherever possible, the Company will provide Billing Name and Address for ANI data no later than (10) business days from the date of receipt of the customer's request. Availability of data may be delayed if errors exist in the request received from the customer.
- 2) In situations where the customer requests more than forty (40) BNA records on a single order, the Company will provide the requested BNA information in a time frame mutually agreed to by the customer and the Company.
- 3) The number of BNA records orders for which charges apply will be accumulated by the Company, and billed to the customer on a monthly basis as set forth in 8.10.2 (D) following.

D) The rates and charges for the Billing Name and Address services are listed in Section 8.11(N)(2) following.

ACCESS SERVICE

Communication Options, Inc.
921 Eastwind Dr, Suite 104
Westerville, Ohio 43081

NEC PUCO Tariff No. 1

Original Page 313

8.0 ACCESS SERVICE (cont'd)**8.11 Price Sheets**A) Carrier Common Line Access Service

		<u>Rate Per Access Minute</u>	
		Terminating	Originating
a)	Premium Access	\$0.000000	\$0.000000
b)	Non Premium Access	\$0.000000	\$0.000000

B) Switched Access Service1) Tandem Switching

- a) Interstate
Rates for Tandem Switching is inclusive in End Office Switching Rate in Section 8.11(K)(1)

b) Intrastate

		<u>Rate</u>	<u>Rate</u>
		<u>Per Access Minute</u>	<u>Per Fixed Mileage</u>
i)	Local Transport Termination/Tandem	\$0.000244	\$0.000244

ii)	Tandem Switching	<u>Per Access Minute</u>
		\$0.000178

iii)	Dedicated Trunk Port	<u>Monthly Rate</u>
	i) Per DS0	\$4.21
	ii) Per DS1	\$96.78

iv) Nonchargable Optional Features

Supervisory Signaling	\$0.00
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v) Feature Group D Optional FeaturesCommon Switching Optional Features

Alternate Traffic Routing	\$0.00
Automatic Number Identification	\$0.00
Cut-Through	\$0.00
Service Class Routing	\$0.00
Feature Group D with 950 Access	\$0.00
Called Directory Number Delivery	\$0.00
Flexible Automatic Number ID Del	\$0.00

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8.0 ACCESS SERVICE (cont'd)**8.11 Price Sheets** (cont'd)C) Service ImplementationInstallation Per End

DS-1	ICB
DS-3	ICB

D) Entrance Facility Charge

Per DS-1	ICB
Per DS-3	ICB

The rates and charges for DS-1 Entrance Facilities are the charges set forth for the Company's DS-1 Special Access Service as specified in Section 8.8.2(D) of this tariff.

The rates and charges for DS-3 Entrance Facilities are the charges set forth for the Company's DS-3 Special Access Service as specified in Section 8.8.2(E) of this tariff.

E) Cancellation Charges

Per Order	\$65.00
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F) Change ChargesPer Order/Per Occurrence

1) Service Date	\$50.00
2) Design Changes	\$100.00
3) Expedite Charge	\$50.00

G) Special Construction1) Basis for Rates and Charges

Rates and charges for Switched Access Special Construction are the same as rates and charges for Special Access Service and are specified in Section 8.8.1(A) and 8.8.1(B) preceding.

8.0 ACCESS SERVICE (cont'd)**8.11 Price Sheets** (cont'd)H) Voice Grade Service

1)		<u>Monthly Recurring</u>	<u>Non Recurring</u>
	Channel Termination		
	- 2 wire voice/analog data	\$18.00	\$175.00
	Subsequent order/same location	N/A	\$125.00
	- 4 wire voice/analog data	\$32.00	\$175.00
	Subsequent order/same location	N/A	\$125.00
	Channel Mileage (Per Mile)	\$1.00	

I) Digital Data Service

Digital Data Service is provided at transmission rates of 2.4, 4.8, 8.6, 56, and 64 Kbps.

This service consists of making DS-0 capacity available on a 24-hour per day, 7 days per week basis.

1) Digital Data Services Rates

	<u>Monthly Recurring</u>	<u>Non Recurring</u>
<u>Channel Termination</u> <u>Per Point of Termination</u>		
2.4 Kbps	\$40.00	\$175.00
4.8 Kbps	\$40.00	\$175.00
8.6 Kbps	\$40.00	\$175.00
18.2 Kbps	\$40.00	\$175.00
56 Kbps	\$40.00	\$175.00
64 Kbps	\$40.00	\$175.00
_Subsequent order/same location	N/A	\$125.00
<u>Channel Mileage, Per Mile</u>		
2.4 Kbps - 64 Kbps	\$1.00	

J) DS-1 Service

DS-1 service is a digital transmission facility of 1.544 Mbps with a capacity of up to 24 analog or digital channels. This service supports voice, analog data, digital data and video.

This service consists of making DS-1 capacity available 24-hours per day, 7 days per week.

8.0 ACCESS SERVICE (cont'd)**8.11 Price Sheets** (cont'd)I) Digital Data Service

Digital Data Service is provided at transmission rates of 2.4, 4.8, 8.6, 56, and 64 Kbps.

This service consists of making DS-0 capacity available on a 24-hour per day, 7 days per week basis.

1) Digital Data Services Rates

<u>Channel Termination Per Point of Termination</u>	<u>Monthly Recurring</u>
2.4 Kbps	\$40.00
4.8 Kbps	\$40.00
8.6 Kbps	\$40.00
18.2 Kbps	\$40.00
56 Kbps	\$40.00
64 Kbps	\$40.00
 <u>Channel Mileage, Per Mile</u>	
2.4 Kbps - 64 Kbps	\$1.00
 <u>Channel Termination Per Point of Termination</u>	
<u>Non Recurring</u>	
2.4 Kbps - 64 Kbps	\$175.00
- subsequent, same location	\$125.00

J) DS-1 Service

DS-1 service is a digital transmission facility of 1.544 Mbps with a capacity of up to 24 analog or digital channels. This service supports voice, analog data, digital data and video.

This service consists of making DS-1 capacity available 24-hours per day, 7 days per week.

8.0 ACCESS SERVICE (cont'd)**8.11 Price Sheets** (cont'd)J) DS-1 Service (cont'd)1) DS-1 RatesChannel TerminationMonthly
Recurringper point of termination
- subsequent, same locationICB
ICBChannel Mileage, Per Milefirst mile
- each additional mileICB
ICBOptional Features

multiplexing, DS-1 to DS-0

ICB

Channel TerminationNon Recurringper point of termination
- subsequent, same locationICB
ICBOptional Features

multiplexing, DS-1 to DS-0

ICB

K) End Office Local SwitchingRate Per Access Minute

- 1) Interstate
-
- 2) Intrastate

\$0.025000
\$0.0051540L) 800 Data Base Query Rate Per Query \$0.0034100M) Line Information Data Base (LIDB) QueryRate Per Query

- A) Query Transport
-
- B) Query

\$0.0016
\$0.0366

8.0 ACCESS SERVICE (cont'd)**8.11 Price Sheets** (cont'd)N) Miscellaneous Services1) Provision of Access Service Billing Information

Per Monthly Access Service Bill by BDT	\$40.00
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2) Billing Name and AddressAT&T Ohio Areas of Ohio

Monthly Charge (up to & including 75 BNA requests)	\$37.50
Per BNA request in excess of 75 per month	\$0.446010

Verizon Areas of Ohio

Processing Fee (applies once per calendar year)	\$50.00
Per BNA Found	\$0.31
Per BNA Not Found	\$0.29

Embarq Areas of Ohio

Per BNA Request	\$1.40
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8.12 UNE-P Carrier Access ChargesA) Unbundled Network Element Platform - Embarq Area

The Company concurs with the description of and rates for Switched Access Service contained in Embarq's Ohio Access Service Tariff approved and on file with the commission.

B) Unbundled Network Element Platform - Verizon Area

The Company concurs with the description of and rates for Switched Access Service contained in Verizon's Ohio Access Service Tariff approved and on file with the commission.

C) Unbundled Network Element Platform - AT&T Ohio Area

The Company concurs with the description of and rates for Switched Access Service contained in AT&T Ohio's Ohio Access Service Tariff approved and on file with the commission.

EXHIBIT C
July 1, 2008

Case No.: 08-0792-TP-ATA

Matrix of changes proposed

Exhibit A PUCO Tariff No. 1 Current Tariff	Exhibit B PUCO Tariff No. 1 Replaced By	Action taken
1st Revised Page 0	Original Title Page	no changes
7th Revised Page 1 - 9th Revised Page 4	Original Page 1 - Original Page 3	Reworked Table of Contents to remove all unrelated references
Original Page 5 - 1st Revised Page 7	Original Page 4 - Original Page 6	no changes
Original Page 8 - Original Page 12	Original Page 7 - Original Page 9	Section 1 - removed definitions that no longer pertain to tariff
Original Page 13 - Original Page 15	removed	These pages were blank
Original Page 16	Original Page 10	Section 2.1.1 - changed definition of Scope to comply with MTSS
Original Page 17 - New Original Page 18-1	Original Page 11	Section 2.1.3I (2) - changed from specific MTSS chapter/section to general MTSS reference
Original Page 19	Original Page 12	Section 2.1.4A - removed tariff reference, added MTSS language Section 2.1.4B - removed beginning of 1st sentence that referenced Section 2.7
Original Page 20	Original Page 13	Section 2.1.4D (2) - removed text "acts of God"
Original Page 21	Original Page 14	Section 2.1.4I - added new section of Directory Errors
Original Page 22 - Original Page 32	Original Page 15 - Original Page 21	Section 2.1.6 - Section 2.4.4 - no changes
2nd Revised Page 33	Original Page 22	Section 2.5.2A - changed wording to comply with MTSS
1st Revised Page 34	Original Page 22	Section 2.5.2D - changed wording to comply with MTSS
1st Revised Page 34 - Original Page 36	Original Page 23 - Original Page 24	Removed Section 2.6.1 "The Customer is responsible for the payment of all charges" Renumbered former Section 2.6.2 to Section 2.6.1 Section 2.6.1F (formerly Section 2.6.2F) - changed contact information to comply with MTSS
Original Page 37 - Original Page 44	removed	Section 2.6.3 - "Disconnection of Service" removed to comply with MTSS Section 2.6.4 - "Discontinuance of Service for a Cause" removed to comply with MTSS
Original Page 44 - Original Page 45	Original Page 24 - Original Page 25	Section 2.6.2 to Section 2.6.4 (formerly Section 2.6.5 to Section 2.6.7) - no changes Section 2.6.5 (formerly Section 2.6.8) removed minimum charge
Original Page 46 - Original Page 49	Original Page 25	Removed Sections 2.7.1, 2.7.2, 2.7.3, 2.7.4 to comply with MTSS Section 2.7 (formerly Section 2.7.5 "Cancellation for Service Interruption")
Original Page 50	Original Page 25	Section 2.8 - changed text in reference from "Section 2.7.1" to "Section 2.7"
Original Page 50	Original Page 26	Section 2.8.1E - added new section of PUCO disclaimer on termination liability
Original Page 50 - 1st Revised Page 56	Original Page 26 - Original Page 29	Section 2.9 through Section 2.13 - no changes
Original Page 57	removed	Section 2.12 - duplicate Section listed on former 1st Revised Page 54

Original Page 58 - Original Page 59	Original Page 30 - Original Page 31	Section 3 - no changes
Original Page 60 - Original Page 61	removed	These pages were blank
3rd Revised Page 62 - 3rd Revised Page 104	Original Page 32 - Original Page 69	Section 4.1 - no changes
New Original Page 105-0 - New Original Page 105-19	Original Page 70 - Original Page 89	Section 4.2 (formerly Section 4.1A)
Original Page 106	removed	These pages were blank
1st Revised Page 107 - 2nd Revised Page 108	Original Page 90 - Original Page 91	Section 4.3 (formerly Section 4.2)
2nd Revised Page 109-0	Original Page 92	Section 4.4 (formerly Section 4.3)
3rd Revised Page 109-1 - 4th Revised Page 109-3	Original Page 93 - Original Page 94	Section 4.5 (formerly Section 4.4)
2nd Revised Page 109-4 - 3rd Revised Page 109-42	Original Page 95 - Original Page 122	Section 4.6 (formerly Section 4.5)
1st Revised Page 109-43 - 1st Revised Page 109-44	Original Page 123 - Original Page 124	Section 4.7 (formerly Section 4.5A)
2nd Revised Page 110-0	Original Page 125	Section 4.8 (formerly Section 4.6)
12th Revised Page 110-1 - 11th Revised Page 110-2	Original Page 126 - Original Page 127	Section 4.9 (formerly Section 4.7)
1st Revised Page 110-3A - 2nd Revised Page 110-32B	Original Page 128 - Original Page 167	Section 4.10 (formerly Section 4.8)
New Original Page 110-33 - New Original Page 110-34	Original Page 168 - Original Page 169	Section 4.11 (formerly Section 4.9)
3rd Revised Page 111	Original Page 170	Section 5.1 removed product references for detariffed products
3rd Revised Page 112 - 2nd Revised Page 113	Original Page 171	Section 5.2 Removed minimum rates
1st Revised Page 114	Original Page 172	Section 5.2.3 removed reference to LD and internet - added footnote "These packages can only be purchased in conjunction with non-regulated and/or detariffed services"
New Original Page 115A - New Original Page 115C	Original Page 173	Section 5.2.4 - no changes
New Original Page 115D	Original Page 174	Section 5.2.5 - removed minimum rates, removed maximum rates for ValuePak and SpeedPak - added footnote "These packages can only be purchased in conjunction with non-regulated and/or detariffed services"
Original Page 116 - Original Page 119	Original Page 175 - Original Page 176	Section 5.3 - Removed Minimum rates
1st Revised Page 120 - 2nd Revised Page 121	Original Page 177	Section 5.4 - Removed Minimum rates
Original Page 122 - Original Page 123	removed	These pages were blank
2nd Revised Page 124 - 2nd Revised Page 125	removed	Section 5.5 - detariffed

Original Page 126-0 - Original Page 126-1	Original Page 178 - Original Page 179	Section 5.5 (formerly Section 5.5A) - removed Minimum Rates
1st Revised Page 127	Original Page 180	Section 5.6 (formerly Section 5.5B) -
Page 128 - Page 129	removed	missing page numbers from current tariff
1st Revised Page 130-0 - 1st Revised Page 131	removed	Section 5.6A - detariffed
Original Page 132 - Original Page 133	removed	Section 5.7 - detariffed
1st Revised Page 134	Original Page 181	Section 5.7 (formerly Section 5.8) - removed Minimum rates Section 5.7.1 (formerly Section 5.8A) - removed Minimum rates
1st Revised Page 135	Original Page 182	Section 5.7.2 (formerly Section 5.8B) - removed Minimum rates Section 5.7.3 (formerly Section 5.8C) - removed Minimum rates
1st Revised Page 136 - Original Page 137	Original Page 183	Section 5.8 (formerly Section 5.9) - removed Minimum rates
Original Page 137	Original Page 184	Section 5.9 (formerly Section 5.10) - no changes
2nd Revised Page 138 - 1st Revised Page 143	Original Page 185 - Original Page 189	Section 5.10 (formerly Section 5.11) Section 5.11O - removed/detariffed Section 5.10O through Section 5.10S (formerly Section 5.11P through Section 5.11T)
2nd Revised Page 144 - 2nd Revised Page 146	Original Page 190	Section 5.10.1 (formerly Section 5.11.1) - removed Minimum Rates, removed Toll Restriction Blocking/detariffed
2nd Revised Page 147 - 2nd Revised Page 149	Original Page 191	Section 5.10.2 (formerly Section 5.11.2) - removed Minimum rates, removed Toll Restriction Blocking/detariffed
Original Page 150 - Original Page 152	Original Page 192	Section 5.10.3 (formerly Section 5.11.3) - removed Minimum rates, removed Toll Restriction Blocking/detariffed
Original Page 153 - Original Page 157	removed	Section 5.11.4 and Section 5.11.5 detariffed
1st Revised Page 158-0 - New Original Page 158-3C	Original Page 193 - Original Page 197	Section 5.11 (formerly Section 5.11A) - no changes Section 5.11A (O) - removed/detariffed Section 5.11O through Section 5.11V (formerly Section 5.11A(P) through Section 5.11A(W))
1st Revised Page 158-4 - 1st Revised Page 158-6	Original Page 198	Section 5.11.1 (formerly Section 5.11A.1) removed Minimum rates, removed Toll Restriction Blocking/detariffed
1st Revised Page 158-7 - 1st Revised Page 158-9	Original Page 199	Section 5.11.2 (formerly Section 5.11A.2) removed Minimum rates, removed Toll Restriction Blocking/detariffed
1st Revised Page 158-10 - 1st Revised Page 158-12	Original Page 200	Section 5.11.3 (formerly Section 5.11A.3) removed Minimum rates, removed Toll Restriction Blocking/detariffed
1st Revised Page 158-13 - 1st Revised Page 158-14	removed	Section 5.11A.4 detariffed
1st Revised Page 158-15 - New Original Page 158-18G	Original Page 201 - Original Page 207	Section 5.12 (formerly Section 5.11B) Section 5.11B(N) - blank/removed Section 5.11B(O) - detariffed Section 5.12N through Section 5.12AF (formerly Section 5.11B(P) through Section 5.11B(AG))

1st Revised Page 158-19 - 1st Revised Page 158-21	Original Page 208 - Original Page 209	Section 5.12.1 - (formerly Section 5.11B.1) removed Minimum rates, removed Toll Restriction/detariffed
1st Revised Page 158-22 - 1st Revised Page 158-24	Original Page 210 - Original Page 211	Section 5.12.2 (formerly Section 5.11B.2) removed Minimum rates, removed Toll Restriction/detariffed
1st Revised Page 158-25 - 1st Revised Page 158-27	Original Page 212 - Original Page 213	Section 5.12.3 (formerly Section 5.11B.3) removed Minimum rates, removed Toll Restriction/detariffed
1st Revised Page 158-28 - New Original Page 158-29B	removed	Section 5.11B.4 - detariffed
Original Page 159 - Original Page 169	Original Page 214 - Original Page 216	Section 5.13 through Section 5.17 (formerly Section 5.12 through Section 5.16) removed Minimum rates Section 5.18 (formerly Section 5.17) - Section 5.17.2 - removed/detariffed Section 5.19 (formerly Section 5.18) removed Minimum rates Section 5.20 (formerly Section 5.19) removed Minimum rates Section 5.21 (formerly Section 5.20) - no changes Section 5.22 (formerly Section 5.21) - no changes
Original Page 170 - Original Page 216	removed	Section 6 - Interexchange tariff - detariffed
4th Revised Page 217 - 2nd Revised Page 219	Original Page 217 - Original Page 219	Section 6.1.1 (formerly Section 7.1.1) - Residential, Business, Key System Line rates - no changes
1st Revised Page 220 - 2nd Revised Page 222	removed	Section 7.1.1 rates for PBX, ISDN, Centrex detariffed
4th Revised Page 223	Original Page 220	Section 6.1.1 (formerly Section 7.1.1) - no changes
4th Revised Page 224	Original Page 221	Section 6.1.1 (formerly Section 7.1.1) Residential Features - removed Toll Restriction Blocking/detariffed
4th Revised Page 225	Original Page 222	Section 6.1.1 (formerly Section 7.1.1) Business Features - removed Toll Restriction Blocking/detariffed
1st Revised Page 226	Original Page 223	Section 6.1.1 (formerly Section 7.1.1) Key System Features - removed Toll Restriction Blocking/detariffed
1st Revised Page 227 - 1st Revised Page 228	removed	Section 7.1.1 rates for PBX features, Centrex features detariffed
2nd Revised Page 229 - 1st Revised Page 230	Original Page 224	Section 6.1.1 (formerly Section 7.1.1) removed DePICing and Selective Carrier Denial/detariffed
4th Revised Page 231-0 - 5th Revised Page 231-2	Original Page 225 - Original Page 227	Section 6.1.2 (formerly Section 7.1.2) - Residential, Business, Key System Line rates - no changes
4th Revised Page 231-3 - 3rd Revised Page 231-5	removed	Section 7.1.2 rates for PBX, ISDN, Centrex detariffed
3rd Revised Page 231-6	Original Page 228	Section 6.1.2 (formerly Section 7.1.2) - no change
3rd Revised Page 231-7	Original Page 229	Section 6.1.2 (formerly Section 7.1.2) Residential Features removed Toll Restriction Blocking/detariffed
3rd Revised Page 231-8	Original Page 230	Section 6.1.2 (formerly Section 7.1.2) Business Features removed Toll Restriction Blocking/detariffed

3rd Revised Page 231-9	Original Page 231	Section 6.1.2 (formerly Section 7.1.2) Key Line Features removed Toll Restriction Blocking/detariffed
3rd Revised Page 231-10 - 1st Revised Page 231-11	removed	Section 7.1.2 rates for PBX features, Centrex features/detariffed
2nd Revised Page 231-12 - 1st Revised Page 231-13	Original Page 232	Section 6.1.2 (formerly Section 7.1.2) removed DePICing and Selective Carrier Denial/detariffed
4th Revised Page 232-0 - 5th Revised Page 232-2	Original Page 233 - Original Page 235	Section 6.1.3 (formerly Section 7.1.3) Residential, Business, Key System Line rates - no changes
4th Revised Page 232-3 - 2nd Revised Page 232-5	removed	Section 7.1.3 rates for PBX, ISDN, Centrex detariffed
3rd Revised Page 232-6	Original Page 236	Section 6.1.3 (formerly Section 7.1.3) - no changes
New Original Page 232-7A - New Original Page 232-7B	Original Page 237	Section 6.1.3 (formerly Section 7.1.3) - Residential Features removed Toll Restriction Blocking - detariffed
New Original Page 232-8A - New Original Page 232-8B	Original Page 238	Section 6.1.3 (formerly Section 7.1.3) - Business Features removed Toll Restriction Blocking - detariffed
New Original Page 232-9A - New Original Page 232-9B	Original Page 239	Section 6.1.3 (formerly Section 7.1.3) - Key System Features removed Toll Restriction Blocking - detariffed
New Original Page 232-10A - New Original Page 232-11	removed	Section 7.1.3 rates for PBX features, Centrex features detariffed
3rd Revised Page 232-12 - 1st Revised Page 232-13	Original Page 240	Section 6.1.3 (formerly Section 7.1.3) removed DePICing and Selective Carrier Denial/detariffed
New Original Page 233-0 - New Original Page 233-9E	removed	Section 7.1.4 through Section 7.1.7A - private line - detariffed
Original Page 233-10 - 2nd Revised Page 233-11	Original Page 241	Section 6.1.4 through Section 6.1.6 (formerly Section 7.1.8 through Section 7.1.10) Remote Call Forward, Vacation Service, Access Recovery Charge - no changes
1st Revised Page 234 - Original Page 238	removed	Section 7.2 - IXC Retail Price List - detariffed
2nd Revised Page 239 - 1st Revised Page 242	Original Page 242	Section 6.2 (formerly Section 7.3) Residential Package Price List - no changes removed pricing for Value Pak and Speed Pak - detariffed
11th Revised Page 243-0 - 4th Revised Page 243-3	Original Page 243	Section 6.3 (formerly Section 7.4) - promotions - removed all outdated promotions
New Original Page 244 - New Original Page 248	Original Page 244 - Original Page 246	Section 7.1 (formerly Section 8.1) - removed minimum rates, removed reference to PRI/T1 - detariffed
New Original Page 249 - New Original Page 253	Original Page 247 - Original Page 249	Section 7.2 (formerly Section 8.2) - removed minimum rates, removed reference to PRI/T1 - detariffed
2nd Revised Page 254	Original Page 250	Section 7.3 (formerly Section 8.3) - removed reference to BRI/PRI/T1 - detariffed
New Original Page 255	Original Page 251	Section 7.4 (formerly Section 8.4) - removed reference to BRI/PRI/T1 - detariffed
New Original Page 256	Original Page 251	Section 7.5 (formerly Section 8.5) - no changes
New Original Page 257	removed	Section 8.6 - detariffed
New Original Page 258 - 2nd Revised Page 261	Original Page 252 - Original Page 254	Section 7.6 (formerly Section 8.7) - removed reference to Centrex/PBX Trunk/BRI/PRI/T1 - detariffed

New Original Page 262 - New Original Page 263	Original Page 255 - Original Page 256	Section 7.7 (formerly Section 8.8) - removed reference to Centrex/PBX Trunk/BRI/PRI/T1 - detariffed
New Original Page 264 - New Original Page 337	Original Page 257 - Original Page 318	Section 8 (formerly Section 9) - removed Minimum rates

EXHIBIT D
July 1, 2008

Case No.: 08-0792-TP-ATA

Explanation of how the Applicant Intends to Comply with Rule 4901:1-6-05(G)(3)
Regarding Disclosure of Rates, Terms, and Conditions for Detariffed Services

A complete listing of Communication Options, Inc.'s (COI) terms, conditions, services and price list ("Customer Guide") is posted on COI's web site. COI customers can access the Customer Guide at www.coi.net

EXHIBIT E
July 1, 2008

Case No.: 08-0792-TP-ATA

Customer Notice Attached

Residential Customers

Beginning on July 1, 2008, the prices, service descriptions, and the terms and conditions for certain telecommunication services, including long distance services provided by Communication Options, Inc. (COI) will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

This modification does not automatically result in a change in prices, terms, or conditions of those services to which you currently subscribe. COI must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you will be able to view the company's future service offerings in a guidebook online at www.coi.net or you can request a copy of this information by contacting COI at 921 Eastwind Dr, Westerville, OH 43081 or toll-free at 1-800-333-9967.

Since these services will no longer be on file with the Commission, this means that the agreement reached between the customer and the company, instead of the document on file at the PUCO, will now control new services or changes in service. This agreement, whether it is verbal or written, will still be subject to consumer protections required and enforced by the PUCO.

For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.

If you have any questions about this matter, please call COI at toll-free 1-800-333-9967. You may also visit the consumer information page on the PUCO's website at www.puco.ohio.gov for further information.

Business Customers

Beginning on July 1, 2008, the prices, service descriptions, and the terms and conditions for certain telecommunication services, including long distance services provided by Communication Options, Inc. (COI) will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

The detariff changes affect PBX Trunks, ISDN lines, Centrex lines and circuits.

This modification does not automatically result in a change in prices, terms, or conditions of those services to which you currently subscribe. COI must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you will be able to view the company's future service offerings in a guidebook online at www.coi.net or you can request a copy of this information by contacting COI at 921 Eastwind Dr, Westerville, OH 43081 or toll-free at 1-800-333-9967.

Since these services will no longer be on file with the Commission, this means that the agreement reached between the customer and the company, instead of the document on file at the PUCO, will now control new services or changes in service. This agreement, whether it is verbal or written, will still be subject to consumer protections required and enforced by the PUCO.

For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.

If you have any questions about this matter, please call COI at toll-free 1-800-333-9967. You may also visit the consumer information page on the PUCO's website at www.puco.ohio.gov for further information.

EXHIBIT F
July 1, 2008

Case No.: 08-0792-TP-ATA

Customer Notice Affidavit Attached

CUSTOMER NOTICE AFFIDAVIT

STATE OF: Ohio

SS:

COUNTY OF: Franklin

AFFIDAVIT

I, Pamela K. Engle, am an authorized agent of the applicant corporation, Communication Options, Inc. and am authorized to make this statement on its behalf. I attest that customer notices accompanying this affidavit were sent to affected customers through Bill Inserts on June 1, 2008 through June 15, 2008, in accordance with Rule 4901:1-6-16, Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Executed on July 1,, 2008 @ 921 Eastwind Dr, Ste 104, Westerville, Ohio 43081
(Date) (Location)

/s/Pamela K. Engle, Regulatory Manager July 1, 2008
(Signature and Title) (Date)

Subscribed and sworn to before me this _____
(Date)

Notary Public
My Commission Expires:

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

7/2/2008 3:37:36 PM

in

Case No(s). 90-9041-TP-TRF, 08-0792-TP-ATA

Summary: Application in the matter of Communication Options, Inc. to Detariff Certain Tier 2 Services and make other changes related to the Implementation of Case No. 06-1345-TP-ORD PART 2 OF 2 electronically filed by Mrs. Pamela K Engle on behalf of Communication Options, Inc