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The Public Utilities Commission of Ohio
TELECOMMUNICATIONS APPLICATION FORM for ROUTINE PROCEEDINGS
(Effective: 01/18/2008)

In the Matter of the Application of \_\_\_\_\_ )
to \_\_\_\_\_ )

TRF Docket No. 90-9017-TP-TRF
Case No. \_\_\_\_\_ -TP-\_\_\_\_\_

NOTE: Unless you have reserved a Case # or are filing a Contract, leave the "Case No" fields BLANK.

Name of Registrant(s) XO Communications Services, Inc.
DBA(s) of Registrant(s) \_\_\_\_\_
Address of Registrant(s) 13865 Sunrise Valley Dr., Herndon, VA 20171
Company Web Address www.xo.com
Regulatory Contact Person(s) Kelly Faul
Regulatory Contact Person's Email Address kelly.faul@xo.com
Contact Person for Annual Report Sharon Adams
Address (if different from above) \_\_\_\_\_
Consumer Contact Information Teresa Miller
Address (if different from above) 9201 N Central Expressway, Bldg B, 4th Floor, Dallas, TX 75231

Phone 703-547-2536

Fax 703-547-2430

Phone 703-547-2615

Phone 214-261-7509

RECEIVED-DOCKETING DIV.
2008 JUN 18 10:34
PUCCO

Motion for protective order included with filing? [ ] Yes [X] No
Motion for waiver(s) filed affecting this case? [ ] Yes [X] No [Note: Waivers may toll any automatic timeframe.]

Section I - Pursuant to Chapter 4901:11-6 OAC - Part I - Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below. CMRS providers: Please see the bottom of Section II.

NOTES: (1) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.
(2) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at www.pucco.ohio.gov under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.

Table with 5 columns: Carrier Type, ILEC, CLEC, CTS, AOS/IOS. Rows include Tier 1 and Tier 2 Regulatory Treatment categories with various checkboxes for different services and rates.

This document is a reproduction of a case file accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician SM Date Processed 6/18/08

**Section I – Part II – Certificate Status and Procedural**

<b>Certificate Status</b>	<b>ILEC</b>	<b>CLEC</b>	<b>CTS</b>	<b>AOS/IOS</b>
Certification (See Supplemental ACE form)		<input type="checkbox"/> ACE 1-6-10 (Auto 30 days)	<input type="checkbox"/> ACE 1-6-10 (Auto 30 days)	<input type="checkbox"/> ACE 1-6-10 (Auto 30 days)
Add Exchanges to Certificate	<input type="checkbox"/> ATA 1-6-09(C) (Auto 30 days)	<input type="checkbox"/> AAC 1-6-10(F) (0 day Notice)	CLECs must attach a current CLEC Exchange Listing Form	
Abandon all Services - With Customers	<input type="checkbox"/> ABN 1-6-11(A) (Non-Auto)	<input type="checkbox"/> ABN 1-6-11(A) (Auto 90 day)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)
Abandon all Services - Without Customers		<input type="checkbox"/> ABN 1-6-11(A) (Auto 30 days)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)
Change of Official Name (See below)	<input type="checkbox"/> ACN 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ACN 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Change in Ownership (See below)	<input type="checkbox"/> ACO 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ACO 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Merger (See below)	<input type="checkbox"/> AMT 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> AMT 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Transfer a Certificate (See below)	<input type="checkbox"/> ATC 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ATC 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Transaction for transfer or lease of property, plant or business (See below)	<input type="checkbox"/> ATR 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ATR 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
<b>Procedural</b>				
Designation of Process Agent(s)	<input type="checkbox"/> TRF (0 day Notice)	<input type="checkbox"/> TRF (0 day Notice)	<input type="checkbox"/> TRF (0 day Notice)	<input type="checkbox"/> TRF (0 day Notice)

**Section II – Carrier to Carrier (Pursuant to 4901:1-7), CMRS and Other**

<b>Carrier to Carrier</b>	<b>ILEC</b>	<b>CLEC</b>		
Interconnection agreement, or amendment to an approved agreement	<input type="checkbox"/> NAG 1-7-07 (Auto 90 day)	<input type="checkbox"/> NAG 1-7-07 (Auto 90 day)		
Request for Arbitration	<input type="checkbox"/> ARB 1-7-09 (Non-Auto)	<input type="checkbox"/> ARB 1-7-09 (Non-Auto)		
Introduce or change c-t-c service tariffs,	<input type="checkbox"/> ATA 1-7-14 (Auto 30 day)	<input type="checkbox"/> ATA 1-7-14 (Auto 30 day)		
Introduce or change access service pursuant to 07-464-TP-COI	<input type="checkbox"/> ATA (Auto 30 day)			
Request rural carrier exemption, rural carrier suspension or modification	<input type="checkbox"/> UNC 1-7-04 or (Non-Auto) 1-7-05	<input type="checkbox"/> UNC 1-7-04 or (Non-Auto) 1-7-05		
Pole attachment changes in terms and conditions and price changes.	<input type="checkbox"/> UNC 1-7-23(B) (Non-Auto)	<input type="checkbox"/> UNC 1-7-05 (Non-Auto)		
<b>CMRS Providers</b> See 4901:1-6-15	<input type="checkbox"/> RCC [Registration & Change in Operations] (0 day)		<input type="checkbox"/> NAG [Interconnection Agreement or Amendment] (Auto 90 days)	
<b>Other*</b> (explain) _____				

\*NOTE: During the interim period between the effective date of the rules and an Applicant's Detariffing Filing, changes to existing business Tier 2 and all toll services, including the addition of new business Tier 2 and all new toll services, will be processed as 0-day TRF filings, and briefly described in the "Other" section above.

**All Section I and II applications that result in a change to one or more tariff pages require, at a minimum, the following exhibits. Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see the 4901:1-6-14 Filing Requirements on the Commission's Web Page for a complete list of exhibits.**

<b>Exhibit</b>	<b>Description:</b>
A	The tariff pages subject to the proposed change(s) as they exist before the change(s)
B	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

**Section III. – Attestation**

**Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.**

**AFFIDAVIT**


***Compliance with Commission Rules and Service Standards***

I am an officer/agent of the applicant corporation, XO Communications Services, Inc. , and am authorized to make this statement on its behalf.  
(Name)

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) June 16, 2008 at (Location) Fairfax County

\*(Signature and Title)  (Date) June 16, 2008  
Director, Regulatory Affairs

- *This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

**VERIFICATION**

I, Kelly Faul, verify that I have utilized the Telecommunications Application Form for Routine Proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

\*(Signature and Title)  , Director, Regulatory Affairs (Date) June 16, 2008

*\*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

***Send your completed Application Form, including all required attachments as well as the required number of copies, to:***

**Public Utilities Commission of Ohio  
Attention: Docketing Division  
180 East Broad Street, Columbus, OH 43215-3793**

***Or***

***Make such filing electronically as directed in Case No 06-900-AU-WVR***

**EXHIBIT A**  
**Existing Tariff Pages**

**XO Communications Services, Inc.**  
 Kelly Faul, Regulatory Affairs Director  
 13865 Sunrise Valley Drive  
 Herndon, VA 20171  
 Case No.  
 Issued: April 2, 2008

P.U.C.O. Tariff No. 5  
 1st Revised Page 1  
 Cancels Original Page 1

Effective: April 2, 2008

**LOCAL EXCHANGE SERVICES**

**CHECK SHEET**

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

<b>PAGE</b>	<b>REVISION</b>		<b>PAGE</b>	<b>REVISION</b>		<b>PAGE</b>	<b>REVISION</b>
Title	Original		31	Original		62	Original
1	1st Rev.	*	32	Original		63	Original
2	1st Rev.	*	33	Original		64	Original
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6	1st Rev.	*	37	Original		68	Original
7	1st Rev.	*	38	Original		69	Original
8	1st Rev.	*	39	Original		70	Original
9	1st Rev.	*	40	Original		71	Original
10	Original		41	Original		72	Original
11	Original		42	Original		73	Original
12	Original		43	Original		74	Original
13	Original		44	Original		75	Original
14	Original		45	Original		76	Original
15	Original		46	Original		77	Original
16	Original		47	Original		78	Original
17	Original		48	Original		79	1st Rev.
18	Original		49	Original		80	1st Rev.
19	Original		50	Original		81	Original
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21	Original		52	Original		83	Original
22	Original		53	Original		84	Original
23	Original		54	Original		85	Original
24	Original		55	Original		86	1st Rev.
25	Original		56	Original		87	1st Rev.
26	Original		57	Original		88	Original
27	Original		58	Original		89	Original
28	Original		59	Original		90	Original
29	Original		60	Original		91	1st Rev.
30	Original		61	Original		92	1st Rev.

\* - indicates those pages included with this filing

**XO Communications Services, Inc.**  
 Kelly Faul, Regulatory Affairs Director  
 13865 Sunrise Valley Dr.  
 Herndon, VA 20171  
 Case No.  
 Issued: April 2, 2008

P.U.C.O. Tariff No. 5  
 1st Revised Page 2  
 Cancels Original Page 2

Effective: April 2, 2008

**LOCAL EXCHANGE SERVICES**

**CHECK SHEET, (CONT'D.)**

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96	1st Rev.	*	135	Original		173	Original	
97	Original		136	Original		174	1st Rev.	*
98	Original		137	Original		175	1st Rev.	*
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100	Original		139	Original				
101	1st Rev.	*	140	Original				
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\* - Indicates pages included with this filing

LOCAL EXCHANGE SERVICES

SECTION 5 - PRICE LIST - CATEGORY ONE, (CONT'D.)

5.8 Business 2002, (Cont'd.)

F. Business Services Basic Business Lines

Business Services Basic Business Local Line	MRC	NRC
One Year Term	\$19.40	\$53.00
Two Year Term	\$18.12	\$53.00
Three Year Term	\$18.12	\$53.00
Call Waiting with Cancel Call Waiting	\$4.00	\$0.00
Caller ID Number Only	\$6.00	\$0.00

G. Small Business Basic Business Line II

Small Business Basic Business Line II	MRC	NRC
One Year Term	\$19.40	\$53.00
Two Year Term	\$18.12	\$53.00
Three Year Term	\$18.12	\$53.00
Call Waiting with Cancel Call Waiting	\$4.00	\$0.00

H. Business Services Basic Business Line II

Business Services Basic Business Line II	MRC	NRC
One Year Term	\$19.40	\$53.00
Two Year Term	\$18.12	\$53.00
Three Year Term	\$18.12	\$53.00
Call Waiting with Cancel Call Waiting	\$4.00	\$0.00

Issued: April 2, 2008

Effective: April 2, 2008

**LOCAL EXCHANGE SERVICES**

**SECTION 6 - PRICE LIST - CATEGORY TWO, (CONT'D.)**

**6.13 Access Recovery Charge**

<b>Total MRC</b>	<b>Charge Percentage</b>	<b>Total MRC</b>	<b>Charge Percentage</b>
\$0.00-100.00	16.00%	\$7,500.01-10,000.00	4.50%
\$100.01-200.00	15.00%	\$10,000.01-20,000.00	4.20%
\$200.01-400.00	14.00%	\$20,000.01-30,000.00	4.00%
\$400.01-600.00	9.50%	\$30,000.01-40,000.00	3.80%
\$600.01-800.00	8.50%	\$40,000.01-50,000.00	3.60%
\$800.01-1000.00	7.50%	\$50,000.01-75,000.00	3.40%
\$1,000.01-1,500.00	6.50%	\$75,000.01-100,000.00	3.20%
\$1,500.01-2,500.00	6.00%	\$100,000.01-250,000.00	3.00%
\$2,500.01-5,000.00	5.50%	\$250,000.01-500,000.00	2.90%
\$5,000.01-7,500.00	4.75%	\$500,000.01 +	2.80%

**6.14 Business Services Basic Business Lines**

<b>Business Services Basic Business Local Line</b>	<b>Measured</b>	<b>Message</b>
Access Area B	\$21.25	\$21.56
Access Area C	\$23.25	\$23.56
Access Area D	\$25.75	\$26.06
<b>Central Office Connection Charge</b>	<b>\$13.00</b>	<b>\$13.00</b>
<b>Line Connection Charge</b>	<b>\$24.35</b>	<b>\$24.35</b>
<b>Business Services Basic Business Multi-Line - Non-Hunting</b>	<b>Measured</b>	<b>Message</b>
Access Area B	\$21.25	\$21.56
Access Area C	\$23.25	\$23.56
Access Area D	\$25.75	\$26.06
<b>Business Services Basic Business Multi-Line - Hunting</b>	<b>Measured</b>	<b>Message</b>
Access Area B	\$21.95	\$28.10
Access Area C	\$23.95	\$30.10
Access Area D	\$26.45	\$32.60
<b>Central Office Connection Charge</b>	<b>\$13.00</b>	<b>\$13.00</b>
<b>Line Connection Charge</b>	<b>\$24.35</b>	<b>\$24.35</b>



**EXHIBIT B**  
**Proposed Tariff Pages**

**XO Communications Services, Inc.**  
 Kelly Faul, Regulatory Affairs Director  
 13865 Sunrise Valley Drive  
 Herndon, VA 20171  
 Case No.  
 Issued: June 18, 2008

P.U.C.O. Tariff No. 5  
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 Cancels 1st Revised Page 1

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**LOCAL EXCHANGE SERVICES**

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LOCAL EXCHANGE SERVICES

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P.U.C.O. Tariff No. 5  
 1st Revised Page 161  
 Cancels Original Page 161

Effective: July 18, 2008

**LOCAL EXCHANGE SERVICES**

**SECTION 5 - PRICE LIST - CATEGORY ONE, (CONT'D.)**

**5.8 Business 2002, (Cont'd.)**

**F. Business Services Basic Business Lines**

	<b>MRC</b>	<b>NRC</b>	
Business Services Basic Business Local Line			
One Year Term	\$23.40	\$53.00	(I)
Two Year Term	\$22.12	\$53.00	
Three Year Term	\$22.12	\$53.00	(I)
Call Waiting with Cancel Call Waiting	\$4.00	\$0.00	
Caller ID Number Only	\$6.00	\$0.00	

**G. Small Business Basic Business Line II**

	<b>MRC</b>	<b>NRC</b>
Small Business Basic Business Line II		
One Year Term	\$19.40	\$53.00
Two Year Term	\$18.12	\$53.00
Three Year Term	\$18.12	\$53.00
Call Waiting with Cancel Call Waiting	\$4.00	\$0.00

**H. Business Services Basic Business Line II**

	<b>MRC</b>	<b>NRC</b>	
Business Services Basic Business Line II			
One Year Term	\$23.40	\$53.00	(I)
Two Year Term	\$22.12	\$53.00	
Three Year Term	\$22.12	\$53.00	(I)
Call Waiting with Cancel Call Waiting	\$4.00	\$0.00	

**XO Communications Services, Inc.**  
 Kelly Faul, Regulatory Affairs Director  
 13865 Sunrise Valley Dr.  
 Herndon, VA 20171  
 Case No.

P.U.C.O. Tariff No. 5  
 1st Revised Page 173  
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Issued: June 18, 2008

Effective: July 18, 2008

**LOCAL EXCHANGE SERVICES**

**SECTION 6 - PRICE LIST - CATEGORY TWO, (CONT'D.)**

**6.13 Access Recovery Charge**

<b>Total MRC</b>	<b>Charge Percentage</b>	<b>Total MRC</b>	<b>Charge Percentage</b>
\$0.00-100.00	16.00%	\$7,500.01-10,000.00	4.50%
\$100.01-200.00	15.00%	\$10,000.01-20,000.00	4.20%
\$200.01-400.00	14.00%	\$20,000.01-30,000.00	4.00%
\$400.01-600.00	9.50%	\$30,000.01-40,000.00	3.80%
\$600.01-800.00	8.50%	\$40,000.01-50,000.00	3.60%
\$800.01-1000.00	7.50%	\$50,000.01-75,000.00	3.40%
\$1,000.01-1,500.00	6.50%	\$75,000.01-100,000.00	3.20%
\$1,500.01-2,500.00	6.00%	\$100,000.01-250,000.00	3.00%
\$2,500.01-5,000.00	5.50%	\$250,000.01-500,000.00	2.90%
\$5,000.01-7,500.00	4.75%	\$500,000.01 +	2.80%

**6.14 Business Services Basic Business Lines**

<b>Business Services Basic Business Local Line</b>	<b>Measured</b>	<b>Message</b>	
Access Area B	\$25.25	\$25.56	(1)
Access Area C	\$27.25	\$27.56	
Access Area D	\$29.75	\$30.06	(1)
Central Office Connection Charge	\$13.00	\$13.00	
Line Connection Charge	\$24.35	\$24.35	
<b>Business Services Basic Business Multi-Line - Non-Hunting</b>	<b>Measured</b>	<b>Message</b>	
Access Area B	\$25.25	\$25.56	(1)
Access Area C	\$27.25	\$27.56	
Access Area D	\$29.75	\$30.06	(1)
<b>Business Services Basic Business Multi-Line - Hunting</b>	<b>Measured</b>	<b>Message</b>	
Access Area B	\$21.95	\$28.10	
Access Area C	\$23.95	\$30.10	
Access Area D	\$26.45	\$32.60	
Central Office Connection Charge	\$13.00	\$13.00	
Line Connection Charge	\$24.35	\$24.35	

**EXHIBIT C**  
**Transmittal**  
**Summary of Changes**



**VIA OVERNIGHT**

June 17, 2008

13865 Sunrise Valley Drive  
Herndon, VA 20171

Public Utilities Commission of Ohio  
Attention: Docketing Division  
180 East Broad Street  
Columbus, Ohio 43215-3793

**Re: XO Communications Services, Inc, P.U.C.O. Tariff No. 5 Revisions**  
Docket No. -TP-

To Whom It May Concern:

Please find enclosed original and three (3) copies of revisions to XO Communications Services, Inc. ("XO"), P.U.C.O. Tariff No. 5 revisions. These increases various business line monthly recurring charges. Customers are being notified of these changes via customer letter (see Exhibit D).

The following revised pages are included with this filing:

**2nd Revised Page 1**  
**2nd Revised Page 2**  
**1st Revised Page 161**  
**1st Revised Page 173**

These revisions are being filed with an issued date of June 18, 2008 and an effective date of July 18, 2008.

Also, enclosed is an additional copy of this letter and a self-addressed stamped envelope. Please date stamp this copy and return in the enclosed envelope. If you have any questions, please contact me at 703-547-2635 or [daniel.ostroff@xo.com](mailto:daniel.ostroff@xo.com).

Sincerely,

A handwritten signature in black ink that reads "Signature for D.G. Ostroff".

Daniel G. Ostroff  
Senior Regulatory Analyst

Enclosures

**EXHIBIT D**  
**Customer Notice & Affidavit**



CUSTOMER NOTICE AFFIDAVIT

STATE OF: Virginia

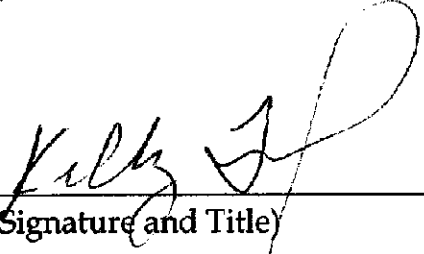
SS:

COUNTY OF: Fairfax

AFFIDAVIT

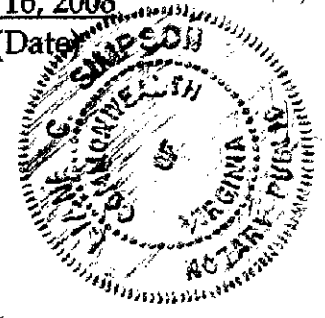
I Kelly Faul, am an authorized agent of the applicant corporation, XO Communications Services, Inc. , and am authorized to make this statement on its behalf. I attest that customer notices accompanying this affidavit will be sent to affected customers through customer letter/booklet on June 18, 2008, in accordance with Rule 4901:1-6-16, Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Executed on June 16, 2008- Fairfax County, VA  
(Date) (Location)

/s/  - June 16, 2008  
(Signature and Title) (Date)

Subscribed and sworn to before me this June 16, 2008  
(Date)

 # 4067424  
Notary Public  
My Commission Expires:



Embossed Hereon Is My  
Commonwealth of Virginia Notary Public Seal  
My Commission Expires July 31, 2011  
LIANE G. SIMPSON

**EXHIBIT D****Customer Notification****Business Lines****(For service locations in Ohio)****Effective July 18, 2008**

XO will increase Business Services Basic Business Lines and Business Services Basic Business Lines II Monthly Recurring Charges as follows:

	Current Rate	New Rate
1 Year Term	\$ 19.40	\$ 23.40
2 Year Term	\$ 18.12	\$ 22.12
3 Year Term	\$ 18.12	\$ 22.12

If you have questions, please contact the designated toll-free Customer Care number that appears on your monthly invoice or visit [www.xo.com](http://www.xo.com).

**OHIO****Business Lines****(For service locations in Ohio)****Effective July 18, 2008**

XO will increase Business Services Basic Business Local and Multi-Line Services Monthly Recurring Charges as follows:

	Current Rate	New Rate
Business Services Basic Business Local Line, Measured		
Access Area B	\$ 21.25	\$ 25.25
Access Area C	\$ 23.25	\$ 27.25
Access Area D	\$ 25.75	\$ 29.75
Business Services Basic Business Local Line, Message		
Access Area B	\$ 21.56	\$ 25.56
Access Area C	\$ 23.56	\$ 27.56
Access Area D	\$ 26.06	\$ 30.06
Business Services Basic Business Multi-Line - Non- Hunting, Measured		
Access Area B	\$ 21.25	\$ 25.25
Access Area C	\$ 23.25	\$ 27.25
Access Area D	\$ 25.75	\$ 29.75
Business Services Basic Business Multi-Line - Non- Hunting, Message		
Access Area B	\$ 21.56	\$ 25.56
Access Area C	\$ 23.56	\$ 27.56
Access Area D	\$ 26.06	\$ 30.06

If you have questions, please contact the designated toll-free Customer Care number that appears on your monthly invoice or visit [www.xo.com](http://www.xo.com).