

FILE

Public Utilities Commission of Ohio Docketing Division  
RE: Case # 07-1112-WS-AIR  
180 E. Broad Street, 13<sup>th</sup> Floor  
Columbus, Ohio 43215-3793

June 5, 2008

Dear PUCO Representative,

I am writing to object to the Proposed Rate Increase by Ohio American Water. The first meeting I went to Ohio American Water was trying to justify their already high rates by the improvements of the water system they had done and were in the process of doing. Now in addition to the extremely high rates we pay they want to increase our rates another 32.01% for water and 36.8% on sewer. Compare this to the average increase in salaries for Americans is around 3-4% a year with some family members not receiving any at all. We cannot keep absorbing these increases that utilities are passing onto us. Especially when I don't understand how the City of Columbus's rates are so much lower than ours and some of my co-workers pay what I pay in a month in three months and they water their lawns, gardens and trees, which I have to conserve water on or my bill is outrageous.

Not to mention that the additional services they said they provide to increase our water quality and soften our water does not meet standards like Culligan's when they tested my water and recommended a water softening system and then a reverse osmosis system for my drinking water. Therefore, I pay more money to use those systems on top of my high water bills.

I would please ask the Commission to reject these increases that Ohio Water is asking for. Years ago they said the increased prices we pay were because of the infrastructure improvements they were making trying to justify their already high rates. Now, they want to increase that by 30+ %. To me that is just completely unreasonable. How is the average homeowner going to survive if we continue to let everyone pass on their increases to us, but yet our salaries are not increasing. My family is already down to a one car family, which is almost unheard of in today's world, to conserve on expenses and to try and pay for all the increases we are seeing to date. Please help us to continue to live the American Dream and remain in our homes with reasonable utilities or soon more foreclosures and home sales will occur because people can't keep paying these increased costs.

I request that this letter be docketed in the case file of 07-1112-WS-AIR for the Ohio American Water Proposed Rate Increase.

Sincerely,

Donna J. Senchesak, MBA

Cc: emailed to [occ@occ.state.oh.us](mailto:occ@occ.state.oh.us)  
Fax (614) 466-9475

690 Prairie Road  
Galloway, OH 43119  
614-853-9086

PUCO

2008 JUN -9 PM 3:02

RECEIVED-DOCKETING DIV

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
Technician SM Date Processed 6/9/08