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PUCO

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May 19, 2008

07-1112-WS-AIR

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To Whom It May Concern:

Re: Water Rate Increase for Lake Darby Estates case #Case #1112-WA-AIR

Here are some thoughts regarding the rate increase for Lake Darby Estates. A. The current rate is already more than 1 1/2 times that of Columbus water (using Columbus supply rate to Hilliard, the closest local, or any other local). An approximate 35%-40% rate increase for Lake Darby would make the OAW rate more than double that of Columbus water. B. The OAW rate for Lake Darby is only possible because OAW is a monopoly. The Free Market would not allow such a rate. It is PUCO's job to keep monopolistic utility rates comparable to a Free Market rate! C. The quality of the water is not consistent. Some days it is good, some days it smells like the chlorine levels of a swimming pool and the water has a light green chlorine color. The hardness of the water is ruining all my faucets. All of my faucets are a mess with a white hard crusty mineral build up. An Ohio American Water rate increase for Lake Darby is unjustified and unfair.

Respectfully,



Amber O'Dea