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Governor Strickland

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2008 MAY 27 AM 11:57

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5-15-08

To Whom It May Concern:

Re: Case # 07-1112-WS-AIR

First let me introduce us to you. I am Mildred Yelich age 77 married to Harvey Yelich who will be 76 in December. We live at 710 Academy Drive in Gallway, Ohio.

We have both worked since we were kids & have paid our dues. I retired two years ago with heart problems. Harvey retired at the age of 70 for 6 months. After that period he went to work part time 8:00 - 12:00 noon.

In the past two years, he has had an aortic by-pass, a malignant tumor removed from his bladder and took 45 radiation treatment for prostate cancer. What with both of our physical problems we are taking expensive prescriptions using generics when we can. Before the year ends we hit the bubble & start paying through the nose.

We live a modest life style with a decent income (his job certainly helps). What with rising cost of living, insurance & gas prices, where will we be. And now Ohio American States wants a 45% increase on an already too expensive water.

When we first moved out here, we did not know there was a water problem. Now were we told. We were replacing coffee pots like crazy. Then it dawned on us LIME. So every 6-8 weeks, we run vinegar instead of coffee. My red tea kettle with a black interior is always white - More LIME - more vinegar to the rescue. Why are we paying for softened?

Last week my sister was here from Chicago. She went to take medicine & said "That is wrong with your water," I tasted it & it was terrible. I could not determine the taste - it was nasty. So we drank bottled water.

I bathe every day - Hervey showers every other day because of extremely dry skin. I wash clothes as though I'm using a conventional washer. I hand wash dishes & rinse conservatively. Yet our water bill is at least \$4⁰⁰ a month.

We have 2 bathrooms. Hervey showers - I went to clean the tub the other day & noticed the tiles were discolored. I scraped the tile with my nail & the "crap" started coming off. I used Lime-a-way & still didn't get it all off so will repeat often.

We were told to complain to Ohio American States, What for?

Another sore spot - painting of the Tower. There were 3 pressure tanks here in the neighborhood. I called Ohio Am. States & the lady that answered didn't know what they were for. When did they start painting? In the cold weather & on pine Saturday & Sunday. And at what cost?

At one meeting PUCB told us how to conserve water - don't flush unless necessary - use mop bucket & sponge mop - on & on. They forget this is 2008

I have a few questions about money, American States or PUCB people live out here. What kind of dividends is their stock bringing. I could go on & on. Thanks for listening, Mitchell Gallich