

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of Ralph)	
Schroer,)	
)	
Complainant,)	
)	
v.)	Case No. 08-332-GA-CSS
)	
Interstate Gas Supply, Inc.,)	
)	
Respondent.)	

ENTRY

The attorney examiner finds:

- (1) On March 26, 2008, Ralph Schroer (complainant) filed a complaint against Interstate Gas Supply, Inc. (IGS). The complainant alleges that IGS advertised a fixed rate for the year beginning in November. The complainant states that, from April 2006 to April 2007, without his knowledge or consent, IGS changed his rates. According to the complainant, this change resulted in his rates being 50 percent higher than comparable rates. Complainant says that, when he discovered the high rates in December 2006, he stopped his automatic payment for the month, which resulted in his gas being turned off. To resolve this issue, complainant requests that he be charged a competitive rate for the time period in question and that he be refunded \$1,000, which is the amount he had to pay to have his service reconnected.
- (2) On March 27, 2008, pursuant to Rule 4901-9-01, O.A.C., the secretary of the Commission served a copy of the complaint on Dave Burig with IGS and directed IGS to file an answer to the complaint with the Commission, along with any responsive motions, and to serve a copy of the answer and any motions upon the complainant within 20 days.
- (3) On May 22, 2008, the attorney examiner contacted IGS to inquire as to why the required answer had not been filed. According to IGS, the person the complaint had been served on

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is no longer with IGS and IGS did not receive the March 27, 2008, letter from the Commission.


- (4) Accordingly, the attorney examiner finds that IGS should file its answer to the complaint with the Commission, along with any responsive motions, and serve a copy of the answer and any motions upon the complainant by June 11, 2008.

It is, therefore,

ORDERED, That IGS file its answer, along with any responsive motions, and serve a copy of the answer and any motions upon the complainant by June 11, 2008. It is, further,

ORDERED, That a copy of this entry be served upon each party of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO



By: Christine M.T. Pirik
Attorney Examiner

PLG /vrm

Entered in the Journal

MAY 23 2008



Renee J. Jenkins
Secretary