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Honorable Ted Strickland

RE PUCO Case#: 07-1112-WS-AIR

The Ohio American Water Company's huge 31.86% rate increase request is ludicrous when you consider that they were granted a 10% increase in 2007.

I will let the technical experts address the water quality issues. Fail won't drink the water.

NO INCREASE - Enough is enough!

R Richard Striffiths

R Richard Griffiths

PUCO

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To Whom It May Concern:

4/21/2008

I am a widow living on a fixed income. I have lived in Westerville since 1965. I cannot afford another rate increase on my water bill, With the cost of living rising so rapidly I may have to leave my home, I love my home and don't want to leave. I am opposing this extreme increase for my water bill. Thank You Delsa M. Evans, Huber Ridge resident Westerville, Ohio case # 07-1112-WS-AIR

Alls Euana 3483 Brazzaville Kd Westerville Oh 43081 614-865 9233

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PUCO

May 6, 2008

The Honorable Ted Strickland Governor's Office Riffe Center – 30th Floor 77 South High Street Columbus, Ohio 43215-6108

PUCO CASE NUMBER 07-1112-WS-AIR

Dear Governor Strickland:

As a resident of Huber Ridge I am writing to express my concern about the rate increase requested by the Ohio American Water Company ("OAWC"). It has come to my understanding that OAWC has requested a 31.86% increase. This sounds excessive to say the least to just plain greedy taken to its worse extreme.

I understand that companies are in business to make money and I do not be grudge any business the right to do just that. This is America and capitalism is a part of our system. However, where does profit end and greed begin? The American people are at the mercy of foreign nations for its fuel and many of its consumable products. Water, Gas and Electricity appear to be a few of the resources that America still has some control over.

From what I remember the Public Utilities Commission of Ohio ("PUCO"), is the board that was put in place to protect the people of Ohio from being gouged on the prices that we pay for Water, Gas and Electricity. Companies like OAWC need to come before the PUCO to get approval of the rates they charge their customers. I employ you as the gatekeeper to provide that protection to the customers that would be adversely affected by this increase.

It just seems as though what I had always believed the PUCO had been put in place to do is no longer the case. The process of having these companies submit their requests for rate increases to the PUCO is merely a formality that just adds another level to a process that ultimately ends with the companies being granted an approval. As I close, I just have one question, does the PUCO ever tell any of these companies no?

Thank you for your time.

Very truly yours,

Christine L. Lowe 5522 Oslo Drive

Westerville, Ohio 43081

614-937-3222

Original to the Public Utilities Commission of Ohio

cc: The Honorable Kevin Bacon

Sustand Low

The Honorable Larry L. Flowers

The Honorable Jim McGregor

The Honorable Jon M. Peterson

The Honorable David Goodman

The Honorable Bill Harris