

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS APPLICATION FORM for
DETARIFFING AND RELATED ACTIONS

Per the Commission's 09/19/07 "Implementation Order" in Case No. 06-1345-TP-ORD
(Effective: 10/01/2007 through 04/01/2008)

In the Matter of the Application of Nexus Communications, Inc. d/b/a TSI to Detariff Certain Tier 2 Services and make other changes related to the Implementation of Case No. 06-1345-TP-ORD)
)
)
)

TRF Docket No. 90-9164-TP-TRF

Case No. 08-560-TP-ATA

NOTE: Unless you have reserved a Case No. leave the "Case No." fields BLANK.

Name of Registrant(s) Nexus Communications Inc.

DBA(s) of Registrant(s) TSI

Address of Registrant(s) 3629 Cleveland Ave, Suite C, Columbus, Ohio 43224

Company Web Address Tsihomephone.com

Regulatory Contact Person(s) Steven Fenker

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Fax (740) 556-2254

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Contact Person for Annual Report Steven Fenker

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Address (if different from above)

Consumer Contact Information Steven Fenker

Phone (740) 549-1092

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Part I – Tariffs

Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.

| Carrier Type | <input type="checkbox"/> ILEC | <input checked="" type="checkbox"/> CLEC | <input type="checkbox"/> IXC |
|---|-------------------------------|--|------------------------------|
| Business Tier 2 Services | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Residential & Business Toll Services | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Other Changes required by Rule (Describe in detail in Exhibit C) | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |

Part II – Exhibits

Note that the following exhibits are required for all filings using this form.

| Included | Identified As: | Description of Required Exhibit: |
|----------|----------------|---|
| X | Exhibit A | The existing affected tariff pages. |
| X | Exhibit B | The proposed revised tariff pages. |
| X | Exhibit C | Matrix or narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application. |
| X | Exhibit D | Explanation of how the Applicant intends to comply with Rule 4901:1-6-05(G)(3) regarding disclosure of rates, terms, and conditions for detariffed services, including: <ul style="list-style-type: none"> • citation to the appropriate Web Page if any, in accordance with rule 4901:1-6-05(G)(4), and/or • copy of other materials and publications to be used to comply with 4901:1-6-05(G)(3). |
| X | Exhibit E | One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-16(B), including where customers may find the information regarding such services as required by rule 4901:1-6-05(G)(3). |
| X | Exhibit F | Affidavit that the Customer Notice described in Exhibit E has been sent to Customers. |

Part III. - Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT

Compliance with Commission Rules and Service Standards

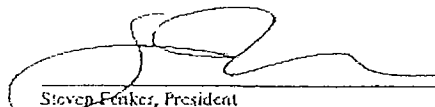
I am an agent of the applicant corporation, Nexus Communications, Inc. dba TSI, and am authorized to make this statement on its behalf.
(Name)

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4961:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date)

at

 4/15/08
Steven Penker, President [Date]

- This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

VERIFICATION

I, Steven Penker verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.


President

**Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

EXHIBIT A

The existing affected tariff pages.

A copy of each of Nexus Communications Inc. d/b/a TSI's existing affected tariff pages, as currently on file with the Commission, is attached.

Nexus Communications, Inc.

D/b/a TSI

LOCAL EXCHANGE SERVICES
P.U.C.O. Tariff No. 1

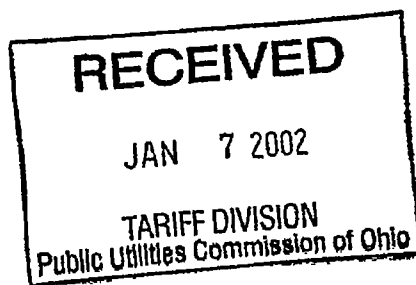
LOCAL EXCHANGE SERVICE

LOCAL EXCHANGE SERVICE

NEXUS COMMUNICATIONS, INC.
D/b/a TSI

REGULATIONS AND SCHEDULE OF INTRASTATE
CHARGES APPLYING TO LOCAL EXCHANGE SERVICE
WITHIN THE STATE OF OHIO

TRF NUMBER _____



ISSUE DATE:

EFFECTIVE DATE:

In accordance with Finding and Order in Case No. _____
issued by the Public Utilities Commission of Ohio, dated _____

Nexus Communications, Inc., D/b/a TSI
7830 North Central Drive, Suite C, Lewis Center, OH 43035

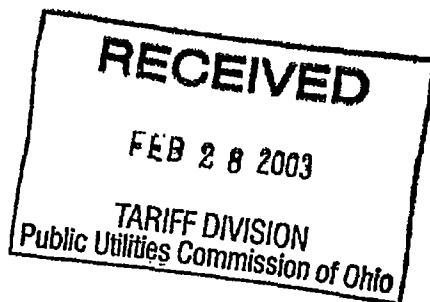
Nexus Communications, Inc.

D/b/a TSI

LOCAL EXCHANGE SERVICES
P.U.C.O. Tariff No. 1

Pages 1 – 64 inclusive of this tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

| <u>Page</u> | <u>Revision</u> | <u>Date</u> |
|-------------|-----------------|-------------------|
| 1 | First Revised | January 17, 2002 |
| 2 | First Revised | February 27, 2003 |
| 3 | First Revised | February 27, 2003 |
| 4 | First Revised | February 27, 2003 |
| 5 | Original | June 11, 2001 |
| 6 | Original | June 11, 2001 |
| 7 | Original | June 11, 2001 |
| 8 | Original | June 11, 2001 |
| 9 | Original | June 11, 2001 |
| 10 | Original | June 11, 2001 |
| 11 | Original | June 11, 2001 |
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| 18 | Original | June 11, 2001 |
| 19 | Original | June 11, 2001 |
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| 21 | Original | June 11, 2001 |
| 22 | Original | June 11, 2001 |
| 23 | Original | June 11, 2001 |
| 24 | Original | June 11, 2001 |
| 25 | Original | June 11, 2001 |



Issued: February 27, 2003

Effective: March 1, 2003

In accordance with Finding and Order in Case No. 00-1966-TP-ACE
Issued by the Public Utilities Commission of Ohio dated March 8, 2001
By: Steven Fenker, Vice President

Nexus Communications, Inc., D/b/a TSI
7830 North Central Drive, Suite C, Lewis Center, OH 43035

Nexus Communications, Inc.

D/b/a TSI

LOCAL EXCHANGE SERVICES
P.U.C.O. Tariff No. 1

CHECK SHEET (CONT'D)

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| 26 | Original | June 11, 2001 |
| 27 | Original | June 11, 2001 |
| 28 | Original | June 11, 2001 |
| 29 | Original | June 11, 2001 |
| 30 | Original | June 11, 2001 |
| 31 | Original | June 11, 2001 |
| 32 | Original | June 11, 2001 |
| 33 | Original | June 11, 2001 |
| 34 | Original | June 11, 2001 |
| 35 | Original | June 11, 2001 |
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| 43 | Original | June 11, 2001 |
| 44 | Original | June 11, 2001 |
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| 48 | Original | June 11, 2001 |
| 49 | Original | June 11, 2001 |
| 50 | First Revised | February 27, 2003 |
| 51 | Original | June 11, 2001 |
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| 56 | Original | June 11, 2001 |
| 57 | Original | June 11, 2001 |
| 58 | Original | June 11, 2001 |
| 59 | Original | June 11, 2001 |
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| 61 | Original | June 11, 2001 |
| 62 | Original | June 11, 2001 |
| 63 | First Revised | February 27, 2003 |
| 64 | Original | June 11, 2001 |

Issued: February 27, 2003

Effective: March 1, 2003

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FEB 28 2003

TARIFF DIVISION
Public Utilities Commission of Ohio

In accordance with Finding and Order in Case No. 00-1966-TP-ACE
Issued by the Public Utilities Commission of Ohio dated March 8, 2001
By: Steven Fenker, Vice President

Nexus Communications, Inc., D/b/a TSI
7830 North Central Drive, Suite C, Lewis Center, OH 43035

Nexus Communications, Inc.

LOCAL EXCHANGE SERVICES

P.U.C.O. Tariff No. 1

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ISSUE DATE: June 12, 2001

EFFECTIVE DATE: July 12, 2001

In accordance with Finding and Order in Case No. 00-1966-TP-ACE
issued by the Public Utilities Commission of Ohio, dated March 8, 2001

Nathaniel Hawthorne
Nexus Communications, Inc.
7800 North Central Drive, Suite C, Lewis Center, OH 43035

Nexus Communications, Inc.

LOCAL EXCHANGE SERVICES
P.U.C.O. Tariff No. 1

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LOCAL EXCHANGE SERVICES
P.U.C.O. Tariff No. 1

1. Definitions

Certain terms used generally throughout this tariff are defined below.

Account Codes: Allows a User to allocate local calls to a digital, non-verified account code.

Subscriber Protection Plan: A deposit may be required before the start of service.

Authorized User: A person, firm, corporation or other entity that either is authorized by the Customer to use local exchange telephone service or is placed in a position by the Customer, either through acts or omissions, to use local exchange telephone service.

Call Forward Busy: Automatically routes incoming calls to a designated answering point when the called line is busy.

Call Forward No Answer: Automatically routes incoming calls to a designated answering point when the called line does not answer within a pre-specified number of rings.

Call Forward Variable: Automatically routes incoming calls to a designated answering point, regardless of whether the user's Station is idle or busy.

Call Hold: Allows the User to hold one call for any length of time provided that neither party goes On- Hook.

Call Park: Allows a User to "park" a call against their directory number within the business group and "unpark" the call from any other directory number. A business group consists of a series of Customer-defined telephone numbers.

Call Pickup: Allows a User to answer incoming calls to another Station line within a defined call pickup group. Call Pickup is provided as either Group Call Pickup, where predesignated groups can pickup each other's calls by activating an access code or a feature key, or Directed Call Pickup, where any call can be retrieved by dialing a different access code followed by the extension number.

Call Transfer/Consultation/Conference: Provides the capability to transfer or add a third party, using the same line.

Call Waiting: Provides the User with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switchhook or hanging up the phone and being rung back by the caller.

Call Waiting Cancel: Allows a User to cancel the Call Waiting feature on a per call basis by dialing a specific two digit code.

Calling Number Delivery: Identifies the 10-digit number of the calling party.

Calling Number Delivery Blocking: Blocks the delivery of the number to the called party on a per call or per line basis.

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Nexus Communications, Inc.

LOCAL EXCHANGE SERVICES
P.U.C.O. Tariff No. 1

1. Definitions (Cont'd)

Class of Service (COS): Used to prevent a Station from dialing certain codes and numbers.

Company: Nexus Communications, Inc., an Ohio corporation, which is the issuer of this tariff.

Commission: The Public Utilities Commission of Ohio.

Conference/Six-Way: The User can sequentially call up to five other people and add them together to make up a six-way call

Customer: The person, firm, corporation or other entity which orders service and is responsible for the payment of charges and for compliance with the Company's tariff regulations.

Customer Group Dialing Plan: A dialing scheme shared by the members of a Customer group, such as 4 digit internal dialing.

Dial Pulse (DP): The pulse type employed by rotary dial Station sets.

Direct Inward Dialing (DID): A service attribute that routes incoming calls directly to Stations, by-passing a central answering point.

Do Not Disturb: Allows the User to prevent incoming calls from ringing its line by diverting them to a tone or a recorded announcement that informs the caller that the User is not accepting calls at this time.

Dual Tone Multi-Frequency ("DTMF"): The pulse type employed by tone dial Station sets.

Hunting: Routes a call to an idle Station line. With Serial Hunting, calls to a member of a hunt group will search from that point to the end of the group and stop.

Individual Case Basis: A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.

Joint User: A person, firm or corporation designated by the Customer as a user of local exchange service furnished to the Customer by the Company, and to whom a portion of the charges for such facilities are billed under a joint use arrangement.

LATA: A local access and transport area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192 for the provision and administration of communications services.

Least Idle Trunk Selection (LIDL): LIDL trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the shortest period of time.

Local Calling: A completed call or telephonic communication between a calling Station and any other station within the local service area of the calling Station.

Local Exchange Carrier: Any individual, partnership, association, joint-stock company, trust governmental entity or corporation engaged in the provision of local exchange telephone service.

ISSUE DATE: June 12, 2001

EFFECTIVE DATE: July 12, 2001

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Nexus Communications, Inc.
7800 North Central Drive, Suite C, Lewis Center, OH 43035

Nexus Communications, Inc.

LOCAL EXCHANGE SERVICES
P.U.C.O. Tariff No. 1

1. Definitions (Cont'd)

Mbps: Megabits, or million of Bits, per second

Message Waiting: This feature provides an indication to a Station User that a message is waiting. Indications may be visual (lamp) or audible (stuttered dial tone).

Most Idle Trunk Selection (MIDL): MIDL Trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the longest period of time.

Multiple Appearance Directory Numbers: A directory number that is assigned more than once to one or more Proprietary Business Sets.

Multi-Frequency ("MF"): An inter-machine pulse-type used for signaling between telephone switches or between telephone switches and PBX/key systems.

Non-Recurring Charges: The one-time initial charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the Service Order is executed.

Off-Hook: The term "off-hook" denotes the active condition of a telephone exchange service line.

On-Hook: The term "on-hook" denotes the idle condition of a telephone exchange service line.

Originating Off-Net: A call terminating on and placed via non-company owned or leased facilities.

Originating On-Net: A call terminating on and placed via company owned or company leased facilities.

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Presubscription: Presubscription is an arrangement whereby an end user may select and designate to the Telephone Company an interexchange carrier (IXC) to access, without an access code, for toll calls. This IXC is referred to as the end user's predesignated IXC.

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance of service. The parties may mutually agree on a substitute Service Commencement Date.

Service Order: A request for local exchange service by the Customer in a format specified by the Company. Service Orders shall contain or reference the name and address of the Customer, a specific description of the services ordered, the rate to be charged, the duration of the services, and the terms and conditions in this tariff. The customer may initiate a Service Order by telephone, e-mail or other electronic means, or in writing, however, the Company reserves the right to require that Service Orders be executed by the Customer prior to initiating service.

ISSUE DATE: June 12, 2001

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Nexus Communications, Inc.

LOCAL EXCHANGE SERVICES
P.U.C.O. Tariff No. 1

2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notifications requirements. With some emergency or unplanned service-affecting conditions, such as outage resulting from cable damage, notification to the Customer may not be possible.

2.1.6 Provision of Equipment and Facilities

2.1.6.1 Nexus will follow Minimum Telephone Service Standards.

2.1.6.2 The Company shall use reasonable efforts to maintain facilities that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities installed by the Company, except upon the written consent of the Company.

2.1.6.3 Equipment installed at the Customer Premises for use in connections with the services the Company offers shall not be used for any purpose other than that for which the Company provided it.

2.1.6.4 The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Beyond this responsibility, the Company shall not be responsible for:

- (a) the transmission of signals by Customer provided equipment or for the quality of, or defects in, such transmission; or
- (b) the reception of signals by Customer provided equipment; or
- (c) network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

ISSUE DATE: June 12, 2001

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Nexus Communications, Inc.
7800 North Central Drive, Suite C, Lewis Center, OH 43035

Nexus Communications, Inc.

LOCAL EXCHANGE SERVICES

P.U.C.O. Tariff No. 1

2. Regulations (Cont'd)

2.4 Customer Equipment and Channels (Cont'd)

2.4.4 Inspections

2.4.4.1 Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2.2 for the installation, operation, and maintenance of Customer-provided facilities and equipment to Company-provided facilities and equipment. No credit will be allowed for any interruptions occurring during such inspections.

2.4.4.2 If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice the customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm. The Company will, upon request 24 hours in advance, provide the Customer with a statement of technical parameters that the Customer's equipment must meet.

2.5 Payment Arrangements

2.5.1 Payment for Service

The Customer is responsible for payment of all charges for service and facilities furnished by the Company to the Customer or its Joint or Authorized Users.

2.5.1.1 Taxes: The Customer is responsible for the payment of all state, local and E911 taxes, surcharges, utility fees, universal service fees, or other similar fees (i.e., gross receipts tax, sales tax, municipal utilities tax) that may be levied by a governing body or bodies in conjunction with or as a result of the services furnished under this tariff. These charges may appear as separate line items on the customer's bill, as opposed to being included in the rates contained in the tariff. Any such line item charges will be reflected in the Company's tariff. The Company shall not assess separately any fees or surcharges, other than government approved sales taxes, without first seeking Commission approval under the appropriate procedures required by the Commission's Local Service Guidelines, Case No. 95-845-TP-COI.

ISSUE DATE: June 12, 2001

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Nathaniel Hawthorne
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7800 North Central Drive, Suite C, Lewis Center, OH 43035

Nexus Communications, Inc.

D/b/a TSI

LOCAL EXCHANGE SERVICES
P.U.C.O. Tariff No. 1

2. Regulations (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.3 Disputed Bills

The Customer shall notify the Company of any disputed items on a bill. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the PUCO in accordance with the Commission's rules of procedure.

2.5.3.1 The date of the dispute shall be the date the Company receives sufficient documentation to enable it to investigate the dispute. The date of the resolution is the date the Company completes its investigation and notifies the Customer of the disposition of the dispute.

2.5.4 Payment Option

To safeguard its interests, if a Customer has an outstanding balance with a LEC, the Company may require a Customer to make a deposit before services and facilities are furnished. A deposit will not exceed an amount equal to the Non-Recurring Charge (s) and three months' charges for the service or facility. The Subscriber Protection Plan is a customer option payment plan. The installation charge may be deferred over a three month period from the date of activation.

2.5.4.1 Subscriber Protection Plan

Gold Package Offering
\$49.95

Basic touch tone unlimited local, including 911, (limited) Directory Assistance.

2.5.5 Internet Access

Nexus will offer, subject to geographical availability, Internet Access on an unregulated basis. Customers who request Internet Access will be charged an additional \$10.00 in addition to any applicable recurring charges already incurred for Local Exchange Service.



Issued: June 12, 2003

Effective: June 20, 2003

In accordance with Finding and Order in Case No. 00-1966-TP-ACE
Issued by the Public Utilities Commission of Ohio dated March 8, 2001
By: Steven Fenker, Vice President

Nexus Communications, Inc., D/b/a TSI
3629 Cleveland Ave., Suite C, Columbus, OH 43224

Nexus Communications, Inc.

LOCAL EXCHANGE SERVICES
P.U.C.O. Tariff No. 1

2. Regulations (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.6 Deposits

2.5.6.1 Applicants for service or existing Customers whose financial condition is not acceptable to the Company, or is not a matter of general knowledge, and does not subscribe to the Company's Subscriber Protection Plan, may be required at any time to provide the Company a security deposit. All deposits will be handled in accordance with the provisions of the Rule 4901: 1-17 of the Ohio Administrative Code and Rule 4901:1-5-14 of the PUCO's Minimum Telephone Service Standards. The deposit requested will be in cash or the equivalent of cash, and will be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:

- (a) two month's average monthly bill for all regulated local exchange services for the ensuing twelve months, plus thirty percent (30%) of estimated monthly recurring charges.

2.5.6.2 A deposit may be required.

2.5.6.3 When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded within 45 days from the date of termination. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account.

2.5.6.4 Deposits held will accrue interest at a rate specified by the PUCO in Rule 4901: 1-17-05 of the Ohio Administrative Code and will be refunded to the customer after twelve consecutive month of payment.

2.5.6.5 If the Customer has service furnished by a LEC immediately prior to the date of activation, no deposit or installation charge will be required.

ISSUE DATE: June 12, 2001

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Nexus Communications, Inc.

LOCAL EXCHANGE SERVICES
P.U.C.O. Tariff No. 1

2. Regulations (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.7 Discontinuance of Service

2.5.7.1 Disconnection for nonpayment of local service

2.5.7.1.1 For the purposes of this section, all regulated telephone services provided by the Company, except toll service, shall be defined as local service.

2.5.7.1.2 The Company may disconnect its customer's local service for nonpayment of charges incurred for local service. Such disconnection must be conducted pursuant to all applicable minimum telephone service standards. All practices of the Company pertaining to either the provision of its own toll service, if any, or as a duly authorized agent for another toll service provider shall also conform to the minimum telephone service standards.

2.5.7.1.2.1 Disconnection notices issued by the Company pursuant to Rule 4901:1-19(K)(3), O.A.C., must inform the subscriber facing local service disconnection of the total amount which the subscriber would need to pay in order to avoid disconnection of local service. It must also inform the subscriber of the Company's legal obligation to provide "local only" service to customers whose local service charges are paid, even while their toll service is disconnected for nonpayment of outstanding toll debt.

2.5.7.1.3 The Company is prohibited from disconnecting any customer's local service for nonpayment of charges incurred by the customer for toll service.

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LOCAL EXCHANGE SERVICES
P.U.C.O. Tariff No. 1

2. Regulations (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.7 Discontinuance of Service (Cont'd)

2.5.7.1 Disconnection for Non-Payment of Local Service (Cont'd)

2.5.7.1.4 Partial payments by a customer to the Company will be apportioned by the Company to its regulated local service charges first before being applied by the Company to any toll charges, if any, and will be apportioned to regulated telephone service charges first before being applied to charges for non-regulated services.

2.5.7.1.4.1 A Customer that selects the Subscriber Protection Plan will receive written notice prior to disconnection of the subscriber for nonpayment in accordance with MTSS.

2.5.7.2 Disconnection for Nonpayment of Toll Service

2.5.7.2.1 In addition to enforcing, on its own behalf, the Company's own billing, credit/deposit, and disconnection policies with respect to all regulated telephone services provided by the Company itself, the Company is not precluded from entering into formal contracts with other toll service providers which would authorize the Company as a formal contractual agent of such other toll service providers for purposes of enforcing the billing, credit/deposit, and disconnection policies of such other toll service providers.

2.5.7.2.2 Unless and until it has entered into a formal contract specifically authorizing it to do so, the Company is not permitted to enforce the billing, credit/deposit, and disconnection policies of any toll service provider other than the Company.

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LOCAL EXCHANGE SERVICES
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2. Regulations (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.7 Discontinuance of Service (Cont'd)

2.5.7.2 Disconnection for Nonpayment of Toll Service (Cont'd)

2.5.7.2.3

When the Company disconnects toll service for nonpayment of toll debt, whether owed to the Company or to some other provider of toll service, the method of toll disconnection which the Company utilizes:

(a) Must not function as a vehicle by which the nonpaying toll subscriber is denied access, through Presubscription, to any other toll service provider besides the one whose provision of service has precipitated the toll disconnection.

(b) Must be available from the Company, by tariff, on a non-discriminatory basis to all toll service providers; and

(c) Must consist of either a de-PICing mechanism or else a selective toll blocking service.

2.5.7.2.4

Neither purchase of the toll service provider's accounts receivable by the Company, nor a requirement that the Company shall be the billing and collection agent for the toll service provider, shall be established as a necessary precondition imposed by the Company in connection with its tariffed disconnection services offered on a non-discriminatory basis to all toll service providers

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LOCAL EXCHANGE SERVICES
P.U.C.O. Tariff No. 1

2. Regulations (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.7 Discontinuance of Service (Cont'd)

2.5.7.3 Disconnection for Reasons other than Nonpayment

2.5.7.3.1 Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving 30 days' prior notice in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.

2.5.7.3.2 Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.

2.5.7.3.3 Upon the Customer's insolvency, assignment for the benefit of creditors, failing to discharge an involuntary petition within the time permitted by law, or abandonment of service, the Company may, with prior notice to the customer, immediately discontinue or suspend service without incurring any liability.

2.5.7.3.4 Upon any governmental prohibition, or required alteration of the services to be provided or any violation of any applicable law or regulation, the Company may immediately discontinue or suspend service without incurring any liability.

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LOCAL EXCHANGE SERVICES

P.U.C.O. Tariff No. 1

2. Regulations (Cont'd)

2.5 Payment Arrangements (Cont'd).

2.5.7 Discontinuance of Service (Cont'd)

2.5.7.3 Disconnection for Reasons other than Nonpayment (Cont'd)

2.5.7.3.5

The Company may discontinue the furnishings of any and/or all service(s) which a company is legally entitled to disconnect, to a Customer, without incurring any liability if:

(a) The Customer refuses to furnish information to the Company regarding the Customer's credit-worthiness, its past or current use of common carrier communications services or its planned use of service(s); or

(b) The Customer provides false information to the Company regarding the Customer's identity, address, credit-worthiness, past or current use of common carrier communications services, or its planned use of the Company's service(s); or

(c) the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities or services; or

(d) The Customer uses, or attempts to use, service with the intent to avoid the payment, either in whole or in part, of the tariffed charges for the service by (1) using or attempting to use service by rearranging, tampering with, or making connections to the Company's service not authorized by this by this tariff; (2) Using tricks, schemes, false or invalid numbers, false credit devices, electronic devices; or (3) Any other fraudulent means or devices;

(e) Use of service in such a manner as to interfere with the service of other users; or

(f) Use of service for unlawful purposes

(g) The Company will attempt to notify the Customer prior to any shut down of service.

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LOCAL EXCHANGE SERVICES
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2. Regulations (Cont'd)

2.5 Payment Arrangements (Cont'd).

2.5.7 Discontinuance of Service (Cont'd)

2.5.7.4 The suspension or discontinuance of service(s) by the Company pursuant to this Section does not relieve the Customer of any obligation to pay the Company for charges due and owing for service(s) furnished during the time of or up to suspension or discontinuance.

2.5.7.5 Upon the Company's discontinuance of service to the Customer under Section 2.5.7.1 or 2.5.7.2, all applicable charges, including termination charges that may be set forth in the term contract or allowable under this tariff, shall become due. This is in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff.

2.6 Allowances for Interruptions of Service

2.6.1 Credit for Interruptions:

When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the Customer, or the operation or failure of the facilities or equipment provided by the Customer, a pro rata adjustment of the monthly Recurring Charges subject to interruption will be allowed for the service and facilities rendered useless and inoperative by reason of the interruption whenever said interruption continues for a period of 24 hours or more from the time the interruption is reported to or known to exist by the Company, except as otherwise specified in the Company's tariffs. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted. For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the monthly Recurring Charges specified hereunder for Local Line or Local Trunk Service and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit. Credit allowances for service outages that exceed 24 hours in duration will be rounded up to the next whole 24 hours. At a minimum, credit allowances will be calculated consistent with MTSS Rule, 4901:1-5-18.

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2. Regulations (Cont'd)

2.6 Allowance for Interruptions of Service (Cont'd)

2.6.2 Limitations on Allowances

No credit allowance will be made for:

- (a) interruptions due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer, Authorized User, or Joint-User;
- (b) interruptions due to the negligence of any person, including but not limited to the customer, but not including the Company, its agent, or its underlying carrier;
- (c) interruptions due to the failure or malfunction of non-Company provided equipment;
- (d) interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- (e) interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- (f) interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- (g) interruption of service due to circumstances or causes beyond the control of the Company.

2.6.3 Use of Alternative Service Provided by the Company: Where the Company bears no liability for the interruption and the Customer elect to use an alternative service provided by the Company during the period that a service is interrupted, the Customer must pay the applicable tariffed rates and charges.

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2. Regulations (Cont'd)

2.7 Cancellation of Service

2.7.1. Cancellation of Application for Service

2.7.1.1 Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of service ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun. The special charges under this section will be calculated and applied on a case-by-case basis.

2.7.2 Cancellation of Service by the Customer

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in 2.6.1 above), Customer agrees to pay to Company following sums which shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in 2.5.2: all costs, fees and expenses reasonable incurred in connection with:

- (1) All Non-Recurring Charges reasonably expended by Company to establish service to Customer, plus
- (2) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus
- (3) all Recurring Charges specified in the applicable Service Order tariff for the balance of the then current term or as may be pro-rated in the absence of a term contract.

Commission approval of this provision does not constitute a determination of the reasonableness of termination liability.

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2. Regulations (Cont'd)

2.8 Transfer and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) pursuant to any sale or transfer of substantially all the assets of the Company; or (b) pursuant to any financing, merger or reorganization of the Company.

2.9 Notices and Communications

2.9.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.

2.9.2 The Company shall designate on the Service Order and address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.

2.9.3 All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following deposit of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.

2.9.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

2.9.5 Subscriber bills will contain all of the information required by 4901:1-5-16.

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2. Regulations (Cont'd)

2.10 Universal Emergency Number Service – 9-1-1

Where requested by local government authorities, and subject to the availability of facilities, the Company will provide a universal number "911" dialing to its customers for simplified emergency access police, fire, and other emergency services. 911 calls will be routed for answering to a Public Safety Answering Point (PSAP) as designated by the local government unit authorized to establish and operate such systems. The Company does not undertake to answer and forward 911 calls, but furnishes the use of its facilities to enable the local government unit or its designee to answer and respond to such calls. *The 911 Calling Party, by calling 911 Service, gives consent for the Company to provide 911 information consisting of the name, address, telephone number, and other calling party information when available, to Law Enforcement Agencies and other emergency service providers on a call-by-call basis for the purpose of enabling those agencies or service providers to respond to emergency calls for assistance. Database inquiries for 911 information consisting of name, address, telephone number and other information when available, will only be allowed for purposes of dispatching or responding to 911 emergency calls or integrity verification as prescribed by the applicable state codes, rules or legislation. Customers with Unlisted or Non-published numbers as well as those customers who have requested per line blocking forfeits the privacy afforded by these services on calls made to 911. The provision of 911 Service by the Company shall not be interpreted, construed, or regarded as being for the benefit of or creating any Company obligation, either expressed or implied, toward any third person or legal entity other than the customer. The company's entire liability to any person for interruption or failure of 911 Service shall be limited to the terms specified in this Tariff or by statute.*

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LOCAL EXCHANGE SERVICES
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3. Service Descriptions

3.1 Local Exchange Service: The Company's Local Telephone Service provides a Customer with the ability to connect to the Company's switching network which enables the Customer to:

- place or receive calls to any calling Station in the customer's local calling area, as defined herein;
- access enhanced Universal Emergency Number/911 Service where available;
- access the interexchange carrier selected by the Customer for interLATA, intraLATA, interstate or international calling;
- access Directory Assistance;
- place or receive calls to 800/888 telephone numbers;
- access Telecommunications Relay Service.

The Company's service can not be used to originate calls to other telephone companies caller-paid information services (e.g., 900, 976). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company.

3.1.1 Exchange Areas Served and associated Local Calling Areas: Exchanges where Nexus local exchange service is available and their associated local calling areas are specified below. NXX's associated with each particular exchange or zone may be found in the telephone directory published for the Customer's exchange area.

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LOCAL EXCHANGE SERVICES
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3. Service Descriptions

3.1 Local Exchange Service

3.1.1. Local Calling Areas (Cont'd)

| <u>Exchange Area Served</u> | <u>Exchanges in Local Calling Area</u> | |
|-----------------------------|--|----------------------------|
| 3.1.1.1 Akron | <u>Ameritech</u> | <u>Other ICO's</u> |
| | Atwater | Aurora-Western Reserve |
| | Bedford | Avon-Century |
| | Berea | Avon Lake-Century |
| | Brecksville | Bainbridge-Western Reserve |
| | Burton | Brunswick-GTE |
| | Chagrin Falls | Columbia Station-ALLTEL |
| | Chesterland | Doylestown-Doylestown |
| | Cleveland | Elyria-ALLTEL |
| | Gates Mills | Grafton-GTE |
| | Greensburg | Hinckley-Western Reserve |
| | Hartville | Hudson-Western Reserve |
| | Hillcrest | Montrose-GTE |
| | Independence | North Eaton-GTE |
| | Kent | Northfield-Western Reserve |
| | Leroy | Newbury-GTE |
| | Manchester | Peninsula-Western Reserve |
| | Mogadore | Perry-Western Reserve |
| | Montrose | Richfield-Western Reserve |
| | North Canton | Rittman-Sprint |
| | North Royalton | Russell-Western Reserve |
| | Olmsted Falls | Sharon Center-GTE |
| | Ravenna | Twinsburg-Western Reserve |
| | Rootstown | Valley City-GTE |
| | Strongsville | Wadsworth-GTE |
| | Terrace | |
| | Trinity | |
| | Uniontown | |
| | Victory | |
| | Wickliffe | |
| | Willoughby | |
| 3.1.1.2 Alton | Columbus Met. | Cheshire Center |
| | London | Pataskala-United |
| | | Rathbone-GTE |
| | | Sunbury-United |

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LOCAL EXCHANGE SERVICES
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3. Service Descriptions

3.1 Local Exchange Service

3.1.1. Local Calling Areas (Cont'd)

| | | |
|-----------------------------|--|--|
| 3.1.1.3 Bedford | Cleveland Met. Chesterland | Aurora-Western Reserve Bainbridge-Western Reserve Brunswick-GTE Columbia Sta.-ALLTEL Hinckley-Western Reserve Northfield-Western Reserve Richfield-Western Reserve Russell-Western Reserve Twinsburg-Western Reserve |
| 3.1.1.4 Berea | Cleveland Met. Chesterland | Aurora-Western Reserve Bainbridge-Western Reserve Brunswick - GTE Columbia Sta.-ALLTEL Elyria-ALLTEL Hinckley-Western Reserve North Eaton-GTE Northfield-Western Reserve Richfield-Western Reserve Russell-Western Reserve Twinsburg-Western Reserve |
| 3.1.1.5. Brecksville | Cleveland Met. Chesterland | Aurora-Western Reserve Bainbridge-Western Reserve Brunswick - GTE Columbia Sta.-ALLTEL Hinckley-Western Reserve Northfield-Western Reserve Richfield-Western Reserve Russell-Western Reserve Twinsburg-Western Reserve |
| 3.1.1.6 Canal Winchester | Columbus Met. Carroll Lancaster | Amanda-GTE Baltimore-GTE Cheshire Center-GTE Pataskala-United Rathbone-GTE Sunbury-United |
| 3.1.1.7 Chagrin Falls | Burton Cleveland Met Chesterland | Aurora-Western Reserve Bainbridge-Western Reserve Brunswick - GTE Columbia Sta.-ALLTEL |

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3. Service Descriptions

3.1 Local Exchange Service

3.1.1. Local Calling Areas (Cont'd)

| | | |
|-------------------|---|--|
| | | Hinckley-Western Reserve Newbury-Western Reserve Northfield-Western Reserve Richfield-Western Reserve Russell-Western Reserve Twinsburg-Western Reserve |
| 3.1.1.8 Cleveland | Burton* Cleveland Met Chesterland Leroy* | Aurora-Western Reserve Bainbridge-Western Reserve Brunswick - GTE Columbia Sta.-ALLTEL East Claridon-Western Reserve Elyria-Alltel Ohio Grafton-GTE* Hinckley-Western Reserve Montville-Western Reserve Newbury-Western Reserve North Eaton-GTE* Northfield-Western Reserve Perry-Western Reserve Richfield-Western Reserve Russell-Western Reserve Twinsburg-Western Reserve Valley City-GTE* |
| 3.1.1.9 Columbus | Carroll* Columbus Met London* | Ashville-GTE* Baltimore-GTE* Cheshire Center-GTE* Delaware-GTE* Johnstown-United Kilbourne-GTE Mt. Sterling-United* Pataskala-United Rathbone-GTE Sunbury-United Granville-Alltel |
| 3.1.1.10 Dublin | Columbus Met | Cheshire Center-GTE Delaware-GTE Pataskala-United Plain City-GTE Rathbone-GTE Sunbury-United |
| 3.1.1.11 Gahanna | Columbus Met | Cheshire Center-GTE |

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3. Service Descriptions

3.1 Local Exchange Service

3.1.1. Local Calling Areas (Cont'd)

| | | |
|----------------------|--|---|
| | | Johnstown-United Pataskala-United Rathbone-GTE Sunbury-United |
| 3.1.1.12 Gates Mills | Cleveland Met Chesterland Kirtland Mentor | Aurora-Western Reserve Bainbridge-Western Reserve Brunswick-GTE Columbia Sta.-Alltel East Clairdon-Western Reserve Hinckley-Western Reserve Northfield-Western Reserve Richfield-Western Reserve Russell-Western Reserve Twinsburg-Western Reserve |
| 3.1.1.13 Grove City | Columbus Met. | Cheshire Center-GTE Mt. Sterling-United Pataskala-United Rathbone-GTE Sunbury-United |
| 3.1.1.14 Groveport | Columbus Met. | Cheshire Center-GTE Pataskala-United Rathbone-GTE Sunbury-United |
| 3.1.1.15 Hillcrest | Cleveland Met. Chesterland Kirtland | Aurora-Western Reserve Bainbridge-Western Reserve Brunswick-GTE Columbia Sta.-Alltel East Clairdon-Western Reserve Hinckley-Western Reserve Northfield-Western Reserve Richfield-Western Reserve Russell-Western Reserve Twinsburg-Western Reserve |
| 3.1.1.16 Hilliard | Columbus Met. | Cheshire Center-GTE Pataskala-United Plain City-GTE Rathbone-GTE Sunbury-United |

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3. Service Descriptions

3.1 Local Exchange Service

3.1.1. Local Calling Areas (Cont'd)

| | | |
|-------------------------|-------------------------------|--|
| 3.1.1.17 Independence | Cleveland Met. Chesterland | Aurora-Western Reserve Bainbridge-Western Reserve Brunswick-GTE Columbia Sta.-Alltel Hinckley-Western Reserve Northfield-Western Reserve Richfield-Western Reserve Russell-Western Reserve Twinsburg-Western Reserve |
| 3.1.1.18 Lockbourne | Columbus Met. | Ashville-GTE Cheshire Center-GTE Pataskala-United Rathbone-GTE Sunbury-United |
| 3.1.1.19 Montrose | Cleveland Met. Chesterland | Aurora-Western Reserve Bainbridge-Western Reserve Brunswick-GTE Columbia Sta.-Alltel Hinckley-Western Reserve Northfield-Western Reserve Richfield-Western Reserve Russell-Western Reserve Twinsburg-Western Reserve |
| 3.1.1.20 New Albany | Columbus Met. | Cheshire Center-GTE Johnstown-United Pataskala-United Rathbone-GTE Sunbury-United |
| 3.1.1.21 North Royalton | Cleveland Met. Chesterland | Aurora-Western Reserve Bainbridge-Western Reserve Brunswick-GTE Columbia Sta.-Alltel Hinckley-Western Reserve Northfield-Western Reserve Richfield-Western Reserve Russell-Western Reserve Twinsburg-Western Reserve |

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Nathaniel Hawthorne
Nexus Communications, Inc.
7800 North Central Drive, Suite C, Lewis Center, OH 43035

Nexus Communications, Inc.

LOCAL EXCHANGE SERVICES
P.U.C.O. Tariff No. 1

3. Service Descriptions

3.1 Local Exchange Service

3.1.1. Local Calling Areas (Cont'd)

| | | |
|------------------------|---|--|
| 3.1.1.22 Olmsted Falls | Cleveland Met. Chesterland | Aurora-Western Reserve Bainbridge-Western Reserve Brunswick-GTE Columbia Sta.-Alltel Elyria-Alltel Hinckley-Western Reserve North Eaton-GTE Northfield-Western Reserve Richfield-Western Reserve Russell-Western Reserve Twinsburg-Western Reserve |
| 3.1.1.23 Reynoldsburg | Columbus Met. | Baltimore-GTE Cheshire Center-GTE Pataskala-United Rathbone-GTE Sunbury-United |
| 3.1.1.24 Strongsville | Cleveland Met. Chesterland | Aurora-Western Reserve Bainbridge-Western Reserve Brunswick-GTE Columbia Sta.-Alltel Hinckley-Western Reserve Northfield-Western Reserve Richfield-Western Reserve Russell-Western Reserve Twinsburg-Western Reserve |
| 3.1.1.25 Terrace | Cleveland Met. Burton Chesterland Kirtland | Aurora-Western Reserve Bainbridge-Western Reserve Brunswick-GTE Columbia Sta.-Alltel Hinckley-Western Reserve Northfield-Western Reserve Richfield-Western Reserve Russell-Western Reserve Twinsburg-Western Reserve |

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LOCAL EXCHANGE SERVICES
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3. Service Descriptions

3.1 Local Exchange Service

3.1.1. Local Calling Areas (Cont'd)

| | | |
|----------------------|---|--|
| 3.1.1.26 Trinity | Cleveland Met. Chesterland | Aurora-Western Reserve Bainbridge-Western Reserve Brunswick-GTE Columbia Sta.-Alltel Hinckley-Western Reserve Northfield-Western Reserve Richfield-Western Reserve Russell-Western Reserve Twinsburg-Western Reserve |
| 3.1.1.27 Victory | Cleveland Met. Chesterland | Aurora-Western Reserve Bainbridge-Western Reserve Brunswick-GTE Columbia Sta.-Alltel Elyria-Alltel Hinckley-Western Reserve North Eaton-GTE Northfield-Western Reserve Richfield-Western Reserve Russell-Western Reserve Twinsburg-Western Reserve |
| 3.1.1.28 Westerville | Columbus Met. | Cheshire Center-GTE Delaware-GTE Johnstown-United Pataskala-United Rathbone-GTE Sunbury-United |
| 3.1.1.29 Wickliffe | Cleveland Met. Chesterland Kirtland Mentor | Aurora-Western Reserve Bainbridge-Western Reserve Brunswick-GTE Columbia Sta.-Alltel Hinckley-Western Reserve Northfield-Western Reserve Richfield-Western Reserve Russell-Western Reserve Twinsburg-Western Reserve |
| 3.1.1.30 Willoughby | Cleveland Met. Chesterland Kirkland Leroy | Aurora-Western Reserve Bainbridge-Western Reserve Brunswick-GTE Columbia Sta.-Alltel Hinckley-Western Reserve |

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LOCAL EXCHANGE SERVICES
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3. Service Descriptions

3.1 Local Exchange Service

3.1.1. Local Calling Areas (Cont'd)

3.1.1.30 Willoughby (Cont'd)

Mentor
Painesville

Northfield-Western Reserve
Richfield-Western Reserve
Russell-Western Reserve
Twinsburg-Western Reserve

3.1.1.31 Worthington

Columbus Met.

Cheshire Center-GTE
Delaware-GTE
Pataskala-United
Rathbone-GTE
Sunbury-United

3.1.2 General

The Company's Local Exchange Service is comprised of four different service elements. Two of the service elements, Switched Network Access Channel and Local Usage are mandatory for all customers subscribing to the Company's local exchange service offerings. The remaining service elements, enhanced features and toll usage, are optional services available to customers.

3.1.3 Class of Service:

The Local Exchange Service Offering is available in two classes of service distinguished by their primary character or nature of use as well as the location to which service is provided: residential or business.

3.1.3.1 Local Exchange Service will be classified as Residential Service where the primary use is for social or domestic purposes and the location to which service is provided is a residence or the bona fide living quarter for a combined residence and business premises.

3.1.3.2 Local Exchange Service will be classified as Business Service where the primary use is for paid commercial, professional or institutional activity and the location to which service is provided is a business or commercial location or the service number is listed as the principal or only number for a business in any telecommunications directory.

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3. Service Descriptions

3.1 Local Exchange Service

3.1.4 Switched Network Access Channels include the following features as standard and are offered in the following configurations:

Touchtone Dialing
One Directory Listing plus One Directory
Presubscription (both IntraLATA and InterLATA)
Calling number delivery blocking/per call
Toll restriction
900/976 Blocking

3.1.4.1 Basic - Switched Network Access Channels provides the Customer with a single, voice-grade analog communications channel with a single telephone number.

3.1.4.2 Basic Trunk- Switched Network Access Channels - provides Customers with voice-grade communication channel(s) to the Customer's Private Branch Exchange (PBX) or Hybrid Key System. Trunks can be used to carry one-way outbound traffic, one-way inbound or two-way traffic. Trunk Configuration options are listed in 3.1.4.5, following.

3.1.4.3 Digital Trunk - Switched Network Access Channels provide a DS-1 digital transmission facility operating at 1.544 Mbps and time division multiplexed into 24 channels for the connection of Basic or DID Trunks to the Customer's PBX or trunk-capable Key System. Digital Trunk can be used to carry one-way outbound traffic, one-way inbound or two-way traffic, Direct Inward Dialing, or a combination thereof.

3.1.4.4 PRI Trunk - Reserved for Future Use

3.1.4.5 Optional Local Trunk Configurations:

3.1.4.5.1 One-Way Outbound: Provides the Customer with a single analog connection which is restricted to carry outbound traffic only.

3.1.4.5.2 One-Way Inbound or Two-Way: Provides the Customer with individual channels which are used to carry one-way inbound or two-way traffic. One common telephone number will be provided per trunk group.

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LOCAL EXCHANGE SERVICES
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3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.4 Switched Network Access Channels (Cont'd)

3.1.4.5.3

Direct Inward Dialing (DID): Provides the Customer with individual channels which can carry one-way inbound traffic. Local Trunks configured for DID service will outpulse the dialed station number to the customer's PBX or Key equipment, thereby, permitting direct routing of the call without the aid of an attendant. The number of digits to be outpulsed must be specified by the Customer.

Additional set-up charges and number charges apply for local trunks configured for DID service as specified in Section 3.1.4.5.

3.1.5 Local Usage Services – When available, the Company's local exchange service subscribers may choose between two different calling packages: Per Message Calling and Unlimited Local Calling (available to residence subscribers only). Local Usage Service pertains to customer dialed calls to stations within the customer's local exchange or local calling areas as defined in this Tariff.

3.1.5.1 Per Message Rate – This option applies a single, per unit charge for each completed local message originated by the customer and terminating within the customer's local calling area.

3.1.5.2 Unlimited Local Calling – This option applies a single monthly charge for unlimited local calls. This usage option is restricted solely to residence customers.

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3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.6 Enhanced Calling Features – are a set of optional features available to the Company's local exchange service Customers that provide additional calling functionality. The Company offers the following optional features, at the rates specified in this tariff where facilities permit.

| Feature | Available w/ Basic SNAC | Available w/ Trunks SNAC |
|-------------------------------------|----------------------------|-----------------------------|
| Call Waiting | X | X |
| Conference Three-Way | X | X |
| Calling Number Delivery (Caller ID) | X | X |

3.1.7 Local Exchange Service - Rates and Charges

A Local Exchange Service Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and Message charges as specified in this Tariff.

3.1.7.1 Non-Recurring Charges

| Service | Residence | | Business | |
|--|-----------|----------|-----------|----------|
| | Min. | Max. | Min. | Max. |
| Service Connection Charge (per line) | \$ 40.00 | \$100.00 | \$ 150.00 | \$300.00 |
| Subsequent Account Changes (Changes, Additions per order) | \$ 25.00 | \$100.00 | \$ 25.00 | \$100.00 |
| Presubscription Change (all switched network access) | | | | |
| • 1st line | \$ 3.00 | \$ 15.00 | \$ 3.00 | \$ 5.00 |
| • --additional lines per order | \$ 0.75 | \$ 3.50 | \$ 0.75 | \$ 3.50 |
| Optional Feature Activation (per order) | \$ 1.00 | \$ 30.00 | \$ 1.00 | \$ 30.00 |

NOTE:
Non-recurring account change charges will not apply during the initial 30 day period following completion of a service order.

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LOCAL EXCHANGE SERVICES
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3. Service Descriptions (Cont'd)

3.1. Local Exchange Service (Cont'd)

3.1.7 Local Exchange Service - Rates and Charges for both Business and Residential Service

3.1.7.1 Non-Recurring Charges (Cont'd)

3.1.7.1.1 The following non-recurring charges are applicable to each individual exchange service being established.

| <u>Local Exchange Service</u> | <u>Residence</u> | |
|---|------------------|------------|
| | <u>Min</u> | <u>Max</u> |
| Service ordering charge, per location, per occasion | \$12.75 | \$75.00 |
| Central office connection charge, per termination | \$ 6.50 | \$75.00 |
| Line connection charge, per termination | \$12.18 | \$75.00 |

The rate for business customers will be a minimum of \$750.00 with a Maximum of \$2,000.00.

3.1.7.2 Monthly Recurring Charges

| <u>Basic Line Service</u> | <u>Monthly Per Line</u> | | | |
|---------------------------|-------------------------|-------------|------------------|-------------|
| | <u>Business</u> | | <u>Residence</u> | |
| No. Lines | <u>Min.</u> | <u>Max.</u> | <u>Min.</u> | <u>Max.</u> |
| 1-11 | \$30.00 | \$51.00 | \$30.00 | \$51.00 |
| 12-23 | \$30.00 | \$49.00 | \$30.00 | \$49.00 |
| 24-47 | \$30.00 | \$46.60 | \$30.00 | \$46.60 |
| 48+ | \$30.00 | \$45.20 | \$30.00 | \$45.20 |

Optional Features:

| | | | | |
|------------------------|--------|---------|--------|---------|
| Call Waiting | \$5.00 | \$20.00 | \$5.00 | \$20.00 |
| Calling Number Deliver | \$6.00 | \$20.00 | \$6.00 | \$20.00 |
| Conference Three Way | \$6.00 | \$20.00 | \$6.00 | \$20.00 |
| Direct Inward Dialing | \$6.00 | \$20.00 | \$6.00 | \$20.00 |
| —(per arrangement) | \$6.00 | \$20.00 | \$6.00 | \$20.00 |
| —(per 20 DID numbers) | \$6.00 | \$20.00 | \$6.00 | \$20.00 |

3.1.7.3 There will be a \$5.00 per bill billing charge for business subscribers.

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Nexus Communications, Inc.

D/b/a TSI

LOCAL EXCHANGE SERVICES
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3. Service Descriptions (Cont'd)

3.2 Directory Assistance and Operator Services

A Customer may obtain Local Directory Assistance (DA) in determining telephone numbers within its local calling area or National Directory Assistance (DA) by calling the Directory Assistance operator. The Customer may request a maximum of two telephone numbers per call to Directory Assistance service without additional charges.

3.2.1 Each call to Directory Assistance will be charged as follows:

| | |
|--------------------------------------|-----------------|
| Direct Dial – Local DA, | \$1.25 per call |
| Direct Dial – National DA, | \$2.00 per call |
| Directory Assistance Call Completion | \$0.50 per call |

Each call to Operator Assistance will be charged as follows:

| | |
|------------------------|-----------------|
| Busy Line Verification | \$3.00 per call |
| Busy Line Interrupt | \$3.00 per call |
| Call Trace | \$5.00 per call |

3.2.2 For business subscribers, a credit will be given for calls to Directory Assistance as follows:

- The Customer experiences poor transmission or is cut-off during the call; or
- The Customer is given an incorrect telephone number.

To obtain such a credit, the Customer must notify Company's Customer Service representative.

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TARIFF DIVISION
Public Utilities Commission of Ohio

Issued: February 27, 2003

Effective: March 1, 2003

In accordance with Finding and Order in Case No. 00-1966-TP-ACE
Issued by the Public Utilities Commission of Ohio dated March 8, 2001
By: Steven Fenker, Vice President

Nexus Communications, Inc., D/b/a TSI
7830 North Central Drive, Suite C, Lewis Center, OH 43035

Nexus Communications, Inc.

LOCAL EXCHANGE SERVICES

P.U.C.O. Tariff No. 1

3. Service Descriptions (Cont'd)

3.3 Directory Listings

The Company shall provide a single directory listing, termed the primary listing, in the telephone directory published by the local exchange provider in the Customer's exchange area of the Station number which is designated as the Customer's main billing number. Directory listing of additional Company Station numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for an additional monthly recurring charge per listing.

3.3.1 The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. When more than one line is required to properly list the Customer, no additional charge is made.

3.3.2 The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, contains obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

3.3.3 Each listing must be designated Government, Business, or Residence to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential Section. The Company, upon notification to the Customer, will withdraw any listing that is found to be in violation of its rules with respect thereto.

3.3.4 In order for listing to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.

3.3.5 Directory listings are provided in connection with each Customer service as specified herein.

3.3.5.1 Primary Listing: A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional charge.

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3. Service Descriptions (Cont'd)

3.3 Directory Listings (Cont'd)

3.3.5 (Cont'd)

3.3.5.2 Recurring Charges: Monthly Recurring Charges associated with Directory Listings are as follows:

| | Per Listing or Per Number Charge | |
|-----------------|-------------------------------------|-------------|
| | <u>Min.</u> | <u>Max.</u> |
| Primary Listing | N/C | N/C |

3.3.5.9 Non-Recurring Charges: Non-Recurring charges associated with Directory Listings are as follows:

| | Per Listing or Per Number Charge | |
|-----------------|-------------------------------------|-------------|
| | <u>Min.</u> | <u>Max.</u> |
| Primary Listing | N/C | N/C |

3.4 Emergency Services (Enhanced 911): Allows Customers to reach appropriate emergency services including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be displayed to the primary E911 provider for display at the Public Service Answering Point (PSAP). Charges for Enhanced 9-1-1 will be a pass through of the charge imposed by the ILEC.

3.4.1 9-1-1 Surcharges

The following charges are assessed on a per line basis:

| | <u>Min</u> | <u>Max</u> |
|-----------------|------------|------------|
| Franklin County | \$.12 | \$1.00 |
| Cuyahoga County | \$.12 | \$1.00 |
| Delaware County | \$.12 | \$1.00 |

3.5 Service Connection Assistance

3.5.1 General:

3.5.1.1 Service Connection Assistance is a telephone assistance program that provides certain eligible residential customers requesting local exchange service with the following benefits:

- a. Waiver of applicable deposit requirements under Section 1 of this tariff.

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3. Service Descriptions (Cont'd)

3.5 Service Connection Assistance

3.5.1 General (Cont'd)

3.5.1.1 (Cont'd)

- b. Full or partial waiver of applicable service connection charges for establishing or re-establishing local exchange service as described in Section 3 of this tariff. (Service Connection Assistance does not apply to network wiring charges).

3.5.2 Regulations

3.5.2.1 Service Connection Assistance is a basic local exchange residential service offering available to customers who are currently participating in one of the following assistance programs:

- a. Home Energy Assistance Program (HEAP);
- b. Emergency - Home Energy Assistance Program (E - HEAP);
- c. Ohio Energy Credits Program (OECF);
- d. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
- e. Food Stamps;
- f. Federal public housing assistance (Section 8); or,
- g. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid).

3.5.2.2 The Telephone Company shall require, as proof of eligibility for Service Connection Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section 3.5.2.1, above; identifying the specific program or programs from which the customer receives benefits, and agreeing to notify the carrier if the customer ceases to participate in such program or programs.

3.5.2.3 Customers of Service Connection Assistance cannot be a dependent (as defined by the Federal Income Tax Code) under the age of 60.

3.5.2.4 Service Connection Assistance is available for all grades of service

3.5.2.5 Service Connection Assistance is available for a single telephone line at the customer's principal place of residence. No other exchange service will be permitted in the same household.

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3. Service Descriptions (Cont'd)

3.5 Service Connection Assistance (Cont'd)

3.5.2 Regulations (Cont'd)

3.5.2.6 Service Connection Assistance shall be available to eligible customers not more than once in a one-year period at the same address. Customers must pay or make arrangements to pay to the Telephone Company any outstanding bills for regulated telephone services in the customer's name, and no other member of the household may owe money for such services previously provided at the Customer's current address.

3.5.2.7 Service Connection Assistance customers are not restricted on the optional services to which they may subscribe.

3.6 Telephone Service Assistance

3.6.1 General

3.6.1.1 Telephone Service Assistance is a telephone assistance program which provides certain eligible residential customers requesting local exchange service with the following benefits:

- a. Recurring discount on the monthly basic local access line;
- b. Waiver of the Federal Subscriber Line Charge;
- c. Waiver of the deposit to establish service, where applicable;
- d. Waiver of applicable service conversion charges for establishing, reestablishing, or restoring service when such charges exceed \$5.00; and
- e. Waiver of applicable service conversion charges for customers changing to or from Telephone Service Assistance.

3.6.2 Regulations

3.6.2.1 Telephone Service Assistance is a basic local exchange residential service offering available to customers who are currently participating in one of the following assistance programs:

- a. Both Medical Assistance under Chapter 5111 of the Ohio Revised Code and Medicare under Title XVIII of the Social Security Act;
- b. Ohio Energy Credits Program (OECF); or
- c. Supplemental Security Income (SSI) on the basis of blindness or disability under Title XVI of the Social Security Act.

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3. Service Descriptions (Cont'd)

3.6 Telephone Service Assistance (Cont'd)

3.6.2 Regulations (Cont'd)

3.6.2.2 The Company shall require, as proof of eligibility for Telephone Service Assistance, documentation of the Customer's participation in one of the above assistance programs. Thereafter, the Company shall verify continued participation in the eligible programs not more than once per year.

3.6.2.3 Customers of Telephone Service Assistance can not be a dependent (as defined by the Federal Income Tax Code) under the age of 60.

3.6.2.4 Telephone Service Assistance shall be provided with usage sensitive basic local exchange, single-party telephone service in service areas where the Company offers such service. If the Company offers more than one type of usage sensitive basic local exchange, single-party telephone service in the service area, the Customer may choose from among those offered. If the Company offers no usage sensitive basic local exchange, single-party telephone service in the Customer's service area, it shall provide to the Customer the least expensive basic local exchange, single-party telephone service it offers in the Customer's service area.

3.6.2.4.1 The Telephone Company shall provide a notice, in each monthly billing statement, to customers of Telephone Service Assistance with usage sensitive basic local exchange, single-party telephone service, that it also offers basic local exchange, flat rate, unlimited calling telephone service. The notice shall state the rate for basic local exchange, flat rate, unlimited calling telephone service; that such service is not subject to the discounts and waivers applicable to Telephone Service Assistance; and, that customers may convert to such a service at no charge. The notice shall also state that if a customer converts from Telephone Service Assistance to basic local exchange, flat rate, unlimited calling telephone service, the customer cannot convert back to Telephone Service Assistance until one year has passed.

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3. Service Descriptions (Cont'd)

3.6 Telephone Service Assistance (Cont'd)

3.6.2 Regulations (Cont'd)

- 3.6.2.5 Telephone Service Assistance is available with flat-rate, unlimited calling basic local services only if the Telephone Company does not offer usage sensitive service in a customer's service area.
- 3.6.2.6 If the Telephone Company introduces usage sensitive basic local service to a customer's service area subsequent to the time the customer applies for and receives Telephone Service Assistance, the Telephone Company shall, unless otherwise requested by the customer, maintain the flat-rate service to the customer, even though the usage sensitive service is available in the customer's service area. Customers who apply for Telephone Service Assistance after the Telephone Company introduces usage sensitive service to the area, must take usage sensitive service to receive Telephone Service Assistance.
- 3.6.2.7 Telephone Service Assistance is available for a single telephone line at the customer's principal place of residence. No other exchange service will be permitted in the same household.
- 3.6.2.8 The waiver of deposit, service connection, and service conversion charges under Telephone Service Assistance shall be available to eligible customers not more than once in a one-year period at the same address. Customers must pay or make arrangements to pay to the Telephone Company any outstanding bills for regulated telephone services in the customer's name, and no other member of the household owes money for such services previously provided at the customer's current address, in order to benefit from such waivers.
- 3.6.2.9 Telephone Service Assistance customers shall be permitted access to Universal Emergency Number Service (9-1-1 Service), where available, and Message Toll Telephone Service (MTS). However, Telephone Service Assistance customers are prohibited from purchasing any other optional services offered by the Telephone Company except Touch-tone; 900, 976 and toll blocking services (where available); warm or hot line or its equivalent (where available); and any other service determined by the PUCO to be beneficial to customers with handicaps or medical conditions, or in life-threatening situations.

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3. Service Descriptions (Cont'd)

3.7 Interruption of Service

3.7.1 Temporary Interruption

At the request of the customer and where equipment arrangements permit, service may be temporarily interrupted without termination. Calling parties will be informed that service is being temporarily interrupted, and, if desired by the customer, the telephone number where the customer may be reached or at which calls may be received. The company's liability for damages arising from errors of failure to inform shall in no event exceed an amount equivalent to the interruption charge for the month in which such failures or errors occur. No outward or inward service is contemplated during the period of interruption.

3.7.2 Interrupt Referral Extension Services

Interrupt Referral Extension Service is provided to business customers to inform calling parties about changes in the status of the called line. This service is available for a maximum of nine months following the regular period of interrupt referral service. This service is available as facilities permit, and at the discretion of the company.

3.7.3 Rates

3.7.3.1 Temporary Interruption

Regular service charges are applicable during the period of interruption. The minimum interruption charge for each period of interruption shall equal at least one month at the following monthly rate.

| | <u>Min</u> | <u>Max</u> |
|--|------------|------------|
| Temporary interruption, per line, per month | \$7.93 | \$20.00 |

In addition, the regular service charges apply during the period of interruption. These charges apply to both business and residential customers.

3.7.3.2 Interrupt Referral Extension Service

No service charge applies when interrupt referral extension service is requested on the same order for disconnection, a telephone number change or a transfer to another address. If a subsequent request is made, the standard service order charge shall apply. The monthly rate for interrupt referral extension service is as follows:

ISSUE DATE: June 12, 2001

EFFECTIVE DATE: July 12, 2001

In accordance with Finding and Order in Case No. 00-1966-TP-ACE,
issued by the Public Utilities Commission of Ohio, dated March 8, 2001

Nathaniel Hawthorne
Nexus Communications, Inc.
7800 North Central Drive, Suite C, Lewis Center, OH 43035

Nexus Communications, Inc.

LOCAL EXCHANGE SERVICES
P.U.C.O. Tariff No. 1

3. Service Descriptions (Cont'd)

3.7 Interruption of Service (Cont'd)

3.7.3 Rates

| | <u>Min</u> | <u>Max</u> |
|------------------------------|------------|------------|
| Interrupt Referral Extension | \$3.00 | \$12.00 |

3.7.3.3 Price List – Interruption of Service

| | <u>Monthly Rate</u> |
|--|---------------------|
| Temporary interruption per line, per | \$14.27 |
| Interrupt Referral Extension Service, per account interrupted | \$ 5.40 |

3.8 Restoral of Service

Where the service of a customer has been suspended due to violation of the company's rules and regulations or service has been suspended for non-payment of charges due, but the service has not been terminated or the order to remove the service has not been completed, such service will be restored upon payment of a restoral of service charge for a temporary suspension of service.

In the case where service has been suspended for non-payment, service will be reconnected upon payment of arrears pursuant to 4901:1-5-19(L)(1)(1) and can be reconnected prior to the payment of the restoral charge.

The non-recurring charges to restore service after a temporary suspension or after temporary interruption for residential and business customers are as follows:

| | <u>Min</u> | <u>Max</u> |
|--|-----------------------------|------------|
| Service restored after temporary suspension | \$20.00 | \$67.10 |
| Service restored after temporary interruption | \$20.00 | \$67.10 |
| | <u>Non-recurring Charge</u> | |
| Service restored after temporary suspension, simple service | \$30.20 | |
| Service restored after temporary suspension, complex service | \$67.10 | |

ISSUE DATE: June 12, 2001

EFFECTIVE DATE: July 12, 2001

In accordance with Finding and Order in Case No. 00-1966-TP-ACE
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Nexus Communications, Inc.

LOCAL EXCHANGE SERVICES
P.U.C.O. Tariff No. 1

3. Service Descriptions (Cont'd)

3.8 Restoral of Service (Cont'd)

| <u>Price List</u> | <u>Monthly Rate</u> |
|--|---------------------|
| Service restored after temporary interruption, simple service | \$30.20 |
| Service restored after temporary interruption, complex service | \$67.10 |

3.9 Maintenance of Service

A non-recurring charge applies for each repair visit to a customer's (residential and business) premises in connection with a service difficulty when the difficulty is due to a condition in the customer's equipment or facilities that the company does not maintain or repair. In particular, repair visits due to trouble in customer premises inside wire is subject to this charge. Additionally, an hourly rate, which includes travel and preparation time, applies as follows:

| | <u>Min</u> | <u>Max</u> |
|---|------------|------------|
| Maintenance of service Non-recurring charge, per visit | \$25.50 | \$102.00 |
| Each hour or fraction thereof, standard business hours | \$50.00 | \$200.00 |
| Each hour or fraction thereof, non-standard business hours | \$80.00 | \$320.00 |

| <u>Price List</u> | |
|---|----------|
| Maintenance of service Non-recurring charge, per visit | \$102.00 |
| Each hour or fraction thereof, standard business hours | \$200.00 |
| Each hour or fraction thereof, non-standard business hours | \$320.00 |

ISSUE DATE: June 12, 2001

EFFECTIVE DATE: July 12, 2001

In accordance with Finding and Order in Case No. 00-1966-TP-ACE
issued by the Public Utilities Commission of Ohio, dated March 8, 2001

Nathaniel Hawthorne
Nexus Communications, Inc.
7800 North Central Drive, Suite C, Lewis Center, OH 43035

Nexus Communications, Inc.

D/b/a TSI

LOCAL EXCHANGE SERVICES
P.U.C.O. Tariff No. 1

4. Promotional Offerings

Promotional Offerings: The Company, from time to time, may make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offerings may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made. The waiver of any monthly recurring charges shall be limited to 90 days on a per customer basis. Promotions filed with the PUCO will be effective on the day of filing.

5. Individual Case Basis (ICB) Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service offered under this tariff. Rates quoted in response to such competitive requests may be different than those specified for such service in this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis and will be filed with the PUCO.

6. Current Promotional Offering

Between February 25, 2003 through and including May 25, 2003 the Company will offer a special promotion. Customers who signs up for, or switch their existing telephone service to the Company can obtain Basic Line Service for a Monthly Per Line rate of \$39.95 (for lines 1-11), \$37.99 (for lines 12-23), \$35.55 (for lines 24-47), \$34.15 (for lines 48+). In addition, the customer shall be offered the option of including these additional calling features on their monthly service plan for no additional cost: Call Waiting, Call Forwarding, Caller ID with Name (Calling Number Delivery), Caller ID Block, Speed Calling, 3-Way Calling (Conference Three Way), Repeat Dialing and Auto Callback *69.

In addition, the customer shall be offered the option of including Internet Access on their monthly service plan for no additional cost. In addition, the customer shall be offered the option of fifty (50) calling minutes of domestic U.S. long distance service applied to the customer's first thirty (30) days of service for no additional cost. Long distance access shall be provided via a direct inward dialing feature (DID) utilizing the customer's telephone number as the personal identification number. All long distance calls shall be rounded to the next highest billing interval.

In addition each new customer, upon payment of the customer's first monthly service bill, shall be offered the option of a new stream line phone or a new caller ID unit at no additional charge. Either item shall be shipped directly to the customer at no additional charge.

Promotion Conditions: In order to obtain the promotional price, the following condition must be met: The customer must submit a new service application or a switch-over service application between February 25, 2003 and May 25, 2003. The customer receiving the credit must be active (not suspended or disconnected) and must be current on an amount due. All offers are all inclusive. This promotion may be cancelled at any time without written notice.

Competitive Response Promotion: The Company reserves the right to waive charges (in whole or in part) and/or issue credits in response to a competitive situation.

Issued: February 25, 2003

Effective: February 25, 2003

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TARIFF DIVISION
Public Utilities Commission of Ohio

In accordance with Finding and Order in Case No. 00-1966-TP-ACE
Issued by the Public Utilities Commission of Ohio dated March 8, 2001
By: Steven Fenker, Vice President

Nexus Communications, Inc., D/b/a TSI
7830 North Central Drive, Suite C, Lewis Center, OH 43035

Nexus Communications, Inc.

LOCAL EXCHANGE SERVICES

P.U.C.O. Tariff No. 1

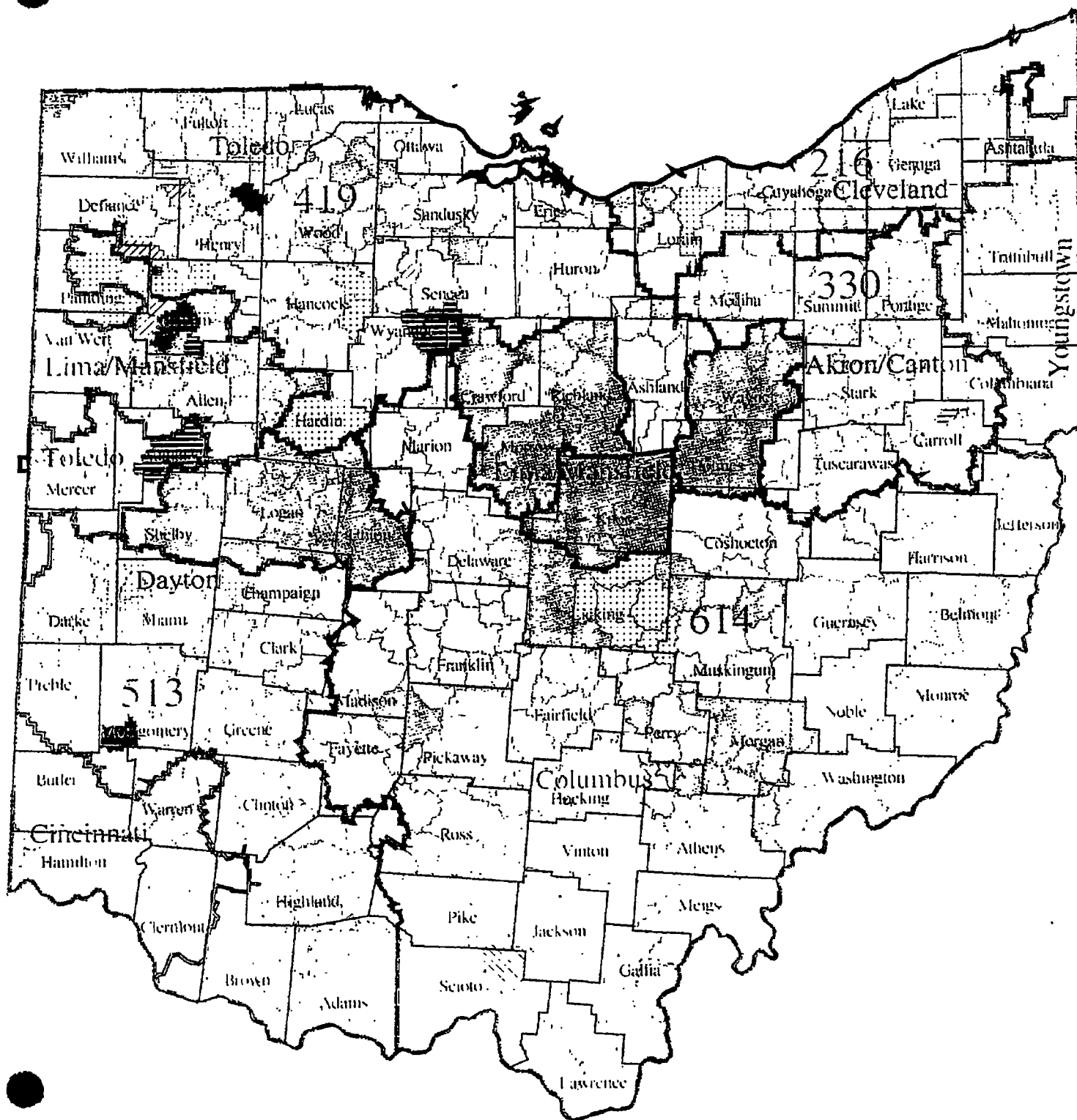
6. Service Area Map (Service Areas will include Ameritech)

ISSUE DATE: June 12, 2001

EFFECTIVE DATE: July 12, 2001

In accordance with Finding and Order in Case No. 00-1966-TP-ACE
issued by the Public Utilities Commission of Ohio, dated March 8, 2001

Nathaniel Hawthorne
Nexus Communications, Inc.
7800 North Central Drive, Suite C, Lewis Center, OH 43035



Nexus Communications, Inc.
LOCAL EXCHANGE SERVICES
P.U.C.O. Tariff No. 1

1. Local Exchange Service – Rates and Charges

1.1 Non-recurring charges

| Service | Residence | Business |
|--|-----------|----------|
| Service Connection Charge (per line) | \$60.00 | \$300.00 |
| Subsequent Account Changes (Changes, Additions per order) | \$60.00 | \$75.00 |
| Presubscription (all switched network Access channels) | | |
| • Manual charge | \$5.50 | \$5.50 |
| • Electronic charge | \$1.25 | \$1.25 |
| If a subscriber changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change Charge will apply. | | |
| Line Restoral Charge | \$60.00 | \$60.00 |
| Optional Feature Activation (per order) | \$30.00 | \$30.00 |

(I)

1.2 Monthly Recurring Charges

Basic Line Service

| No. Lines | Monthly Per Line |
|-----------|------------------|
| 1-11 | \$ 49.95 |
| 12-23 | \$ 47.99 |
| 24-47 | \$ 45.55 |
| 48+ | \$ 44.15 |

| <u>Optional Features:</u> | <u>Residence</u> | <u>Business</u> |
|---------------------------|------------------|-----------------|
| Call Number Delivery | \$10.00 | \$20.00 |
| Call Waiting | \$10.00 | \$20.00 |
| Conference Three Way | \$10.00 | \$20.00 |

ISSUE DATE: February 3, 2006

EFFECTIVE DATE: February 3, 2006

In accordance with Case No. 06-271-TP-ZTA
Steven Fenker, President
Nexus Communications, Inc., dba TSI
7830 North Central Drive, Suite 3
Lewis Center, OH 43035

Nexus Communications, Inc.

D/b/a TSI

LOCAL EXCHANGE SERVICES
P.U.C.O. Tariff No. 1

PRICE LIST

1.3 Directory Assistance – Operator Assistance

Each call to Directory Assistance will be charged as follows:

| | |
|--------------------------------------|-----------------|
| Direct Dial – Local DA, | \$1.25 per call |
| Direct Dial – National DA, | \$2.00 per call |
| Directory Assistance Call Completion | \$0.50 per call |

Each call to Operator Assistance will be charged as follows:

| | |
|------------------------|-----------------|
| Busy Line Verification | \$3.00 per call |
| Busy Line Interrupt | \$3.00 per call |
| Call Trace | \$5.00 per call |

1.4 Directory Listings

Per Listing or
Per Number Charge

| | | |
|-----------------|-----|-----------|
| | NRC | Per Month |
| Primary Listing | N/C | N/C |

1.5 Emergency 9-1-1 Charges

These charges vary by county where Emergency 9-1-1 is available and are a pass through of the charge approved by the Public Utilities Commission of Ohio for the respective ILEC whose services the Company is reselling.

The following charges are assessed on a per line basis:

| | |
|-------------------------|--------|
| Emergency 9-1-1 Charges | \$0.12 |
|-------------------------|--------|

1.6 Telephone Service Assistance

The Company will provide Telephone Service Assistance on a pass through basis charging the customer the same amount it is charged by the underlying ILEC who provides the service.

Issued: February 27, 2003

Effective: March 1, 2003

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TARIFF DIVISION
Public Utilities Commission of Ohio

In accordance with Finding and Order in Case No. 00-1966-TP-ACE
Issued by the Public Utilities Commission of Ohio dated March 8, 2001
By: Steven Fenker, Vice President

Nexus Communications, Inc., D/b/a TSI
7830 North Central Drive, Suite C, Lewis Center, OH 43035

Nexus Communications, Inc.

LOCAL EXCHANGE SERVICES

P.U.C.O. Tariff No. 1

ISSUE DATE: June 12, 2001

EFFECTIVE DATE: July 12, 2001

In accordance with Finding and Order in Case No. 00-1966-TP-ACE,
issued by the Public Utilities Commission of Ohio, dated March 8, 2001

Nathaniel Hawthorne
Nexus Communications, Inc.
7800 North Central Drive, Suite C, Lewis Center, OH 43035

Nexus Communications, Inc.,

Db a TSI

LOCAL EXCHANGE SERVICES

P.U.C.O. Tariff No. 1

Promotional Offering
Filed December 31, 2001
Effective January 1, 2002
Expires April 30, 2002

Offering – For the period January 1, 2002 through and including April 30, 2002, customers who sign up for Nexus/TSI Local Exchange Service can obtain Basic Line Service for a Monthly Per Line rate of \$39.95 (for lines 1-11), \$37.99 (for lines 12-23), \$35.55 (for lines 24-47), \$34.15 (for lines 48+).

Conditions – In order to obtain the promotional price, the following condition must be met:

The Customer must submit a Service Application between January 1, 2002 and April 30, 2002.

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JAN 9 2002

TARIFF DIVISION
Public Utilities Commission of Ohio

Issued: December 31, 2001

Effective: January 1, 2002

By: Steven Fenker, Vice President and General Counsel
In accordance with Finding and Order in Case No. 00-1966-TP-ACE
Issued by the Public Utilities Commission of Ohio dated March 8, 2001.

EXHIBIT B

The proposed revised tariff pages.

Nexus Communications Inc. d/b/a TSI's proposed revised tariff pages are attached.

Nexus Communications, Inc.

D/b/a TSI

LOCAL EXCHANGE SERVICES
P.U.C.O. Tariff No. 1

LOCAL EXCHANGE SERVICE

NEXUS COMMUNICATIONS, INC.
D/b/a TSI

REGULATIONS AND SCHEDULE OF INTRASTATE
CHARGES APPLYING TO LOCAL EXCHANGE SERVICE
WITHIN THE STATE OF OHIO

TRF NUMBER 90-9164

ISSUE DATE: April 30, 2008

EFFECTIVE DATE: April 30, 2008

2443999v2

In accordance with Case No. 08-560-TP-ATA
By Steven Fenker, Vice President

Nexus Communications, Inc.
7800 North Central Drive, Suite C, Lewis Center, OH 43035

Nexus Communications, Inc.

D/b/a TSI

LOCAL EXCHANGE SERVICES
P.U.C.O. Tariff No. 1

CHECK SHEET

Pages 1 - 81 inclusive of this tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

| <u>Page</u> | <u>Revision</u> | <u>Date</u> |
|-------------|-----------------|----------------|
| 1 | Second Revised | April 30, 2008 |
| 2 | First Revised | March 1, 2003 |
| 3 | Second Revised | April 30, 2008 |
| 4 | Second Revised | April 30, 2008 |
| 5 | First Revised | April 30, 2008 |
| 6 | Original | June 11, 2001 |
| 7 | Original | June 11, 2001 |
| 8 | Original | June 11, 2001 |
| 9 | First Revised | April 30, 2008 |
| 10 | First Revised | April 30, 2008 |
| 11 | First Revised | April 30, 2008 |
| 12 | Original | June 11, 2001 |
| 13 | Original | June 11, 2001 |
| 14 | Original | June 11, 2001 |
| 15 | Original | June 11, 2001 |
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| 21 | Original | June 11, 2001 |
| 22 | Original | June 11, 2001 |
| 23 | First Revised | April 30, 2008 |
| 24 | Original | June 11, 2001 |
| 25 | First Revised | April 30, 2008 |
| 26 | First Revised | April 30, 2008 |
| 27 | Original | April 30, 2008 |
| 28 | Original | April 30, 2008 |
| 29 | Original | April 30, 2008 |

ISSUE DATE: April 30, 2008

EFFECTIVE DATE: April 30, 2008

2443999v2

In accordance with Case No. 08-560-TP-ATA
By Steven Fenker, Vice President

Nexus Communications, Inc.
7800 North Central Drive, Suite C, Lewis Center, OH 43035

Nexus Communications, Inc.

D/b/a TSI

LOCAL EXCHANGE SERVICES
P.U.C.O. Tariff No. 1

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ISSUE DATE: April 30, 2008

EFFECTIVE DATE: April 30, 2008

2443999v2

In accordance with Case No. 08-560-TP-ATA
By Steven Fenker, Vice President

Nexus Communications, Inc.
7800 North Central Drive, Suite C, Lewis Center, OH 43035

Nexus Communications, Inc.

D/b/a TSI

LOCAL EXCHANGE SERVICES
P.U.C.O. Tariff No. 1

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In accordance with Case No. 08-560-TP-ATA
By Steven Fenker, Vice President

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7800 North Central Drive, Suite C, Lewis Center, OH 43035

Nexus Communications, Inc.

D/b/a TSI

LOCAL EXCHANGE SERVICES
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In accordance with Case No. 08-560-TP-ATA
By Steven Fenker, Vice President

Nexus Communications, Inc.
7800 North Central Drive, Suite C, Lewis Center, OH 43035

Nexus Communications, Inc.

LOCAL EXCHANGE SERVICES
P.U.C.O. Tariff No. 1

APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate communications services by Nexus Communications, Inc., to business and residential Customers within the local exchange service area defined herein. This tariff is effective only where an approved interconnection agreement exists with the incumbent LEC currently serving such area. Service will be provided by Nexus Communications, Inc. where facilities are available.

ISSUE DATE: April 30, 2008

EFFECTIVE DATE: April 30, 2008

2443999v2

In accordance with Case No. 08-560-TP-ATA
By Steven Fenker, Vice President

Nexus Communications, Inc.
7800 North Central Drive, Suite C, Lewis Center, OH 43035

Nexus Communications, Inc.
D/b/a TSI
LOCAL EXCHANGE SERVICES

1. Definitions

Certain terms used generally throughout this tariff are defined below.

Account Codes: Allows a User to allocate local calls to a digital, non-verified account code.

Advance Payment, or Subscriber Protection Plan: Payment of all or part of a charge required before the start of service.

Authorized User: A person, firm, corporation or other entity that either is authorized by the Customer to use local exchange telephone service or is placed in a position by the Customer, either through acts or omissions, to use local exchange telephone service.

Call Forward Busy: Automatically routes incoming calls to a designated answering point when the called line is busy.

Call Forward No Answer: Automatically routes incoming calls to a designated answering point when the called line does not answer within a pre-specified number of rings.

Call Forward Variable: Automatically routes incoming calls to a designated answering point, regardless of whether the user's Station is idle or busy.

Call Waiting: Provides the User with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switchhook or hanging up the phone and being rung back by the caller.

Call Waiting Cancel: Allows a User to cancel the Call Waiting feature on a per call basis by dialing a specific two digit code.

Calling Number Delivery: Identifies the 10-digit number of the calling party.

Calling Number Delivery Blocking: Blocks the delivery of the number to the called party on a per call or per line basis.

ISSUE DATE: April 30, 2008

EFFECTIVE DATE: April 30, 2008

2443999v2

In accordance with Case No. 08-560-TP-ATA
By Steven Fenker, Vice President

Nexus Communications, Inc.
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Nexus Communications, Inc.
D/b/a TSI
LOCAL EXCHANGE SERVICES
P.U.C.O. Tariff No. 1

1. Definitions (Cont'd)

Class of Service (COS): Used to prevent a Station from dialing certain codes and numbers.

Company: Nexus Communications, Inc., an Ohio corporation, which is the issuer of this tariff.

Commission: The Public Utilities Commission of Ohio.

Customer: The person, firm, corporation or other entity which orders service and is responsible for the payment of charges and for compliance with the Company's tariff regulations.

Customer Group Dialing Plan: A dialing scheme shared by the members of a Customer group, such as 4 digit internal dialing.

Dial Pulse (DP): The pulse type employed by rotary dial Station sets.

Direct Inward Dialing (DID): A service attribute that routes incoming calls directly to Stations, bypassing a central answering point.

Do Not Disturb: Allows the User to prevent incoming calls from ringing its line by diverting them to a tone or a recorded announcement that informs the caller that the User is not accepting calls at this time.

Dual Tone Multi-Frequency ("DTMF"): The pulse type employed by tone dial Station sets.

Individual Case Basis: A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.

Joint User: A person, firm or corporation designated by the Customer as a user of local exchange service furnished to the Customer by the Company, and to whom a portion of the charges for such facilities are billed under a joint use arrangement.

LATA: A local access and transport area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192 for the provision and administration of communications services.

Least Idle Trunk Selection (LIDL): LIDL trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the shortest period of time.

Local Calling: A completed call or telephonic communication between a calling Station and any other station within the local service area of the calling Station.

Local Exchange Carrier: Any individual, partnership, association, joint-stock company, trust governmental entity or corporation engaged in the provision of local exchange telephone service.

ISSUE DATE: April 30, 2008

EFFECTIVE DATE: April 30, 2008

2443999v2

In accordance with Case No. 08-560-TP-ATA
By Steven Fenker, Vice President

Nexus Communications, Inc.
7800 North Central Drive, Suite C, Lewis Center, OH 43035

Nexus Communications, Inc.
D/b/a TSI
LOCAL EXCHANGE SERVICES
P.U.C.O. Tariff No. 1

1. Definitions (Cont'd)

Mbps: Megabits, or million of Bits, per second

Message Waiting: This feature provides an indication to a Station User that a message is waiting. Indications may be visual (lamp) or audible (stuttered dial tone).

Most Idle Trunk Selection (MIDL): MIDL Trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the longest period of time.

Non-Recurring Charges: The one-time initial charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the Service Order is executed.

Off-Hook: The term "off-hook" denotes the active condition of a telephone exchange service line.

On-Hook: The term "on-hook" denotes the idle condition of a telephone exchange service line.

Originating Off-Net: A call terminating on and placed via non-company owned or leased facilities.

Originating On-Net: A call terminating on and placed via company owned or company leased facilities.

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Presubscription: Presubscription is an arrangement whereby an end user may select and designate to the Telephone Company an interexchange carrier (IXC) to access, without an access code, for toll calls. This IXC is referred to as the end user's predesignated IXC.

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance of service. The parties may mutually agree on a substitute Service Commencement Date.

Service Order: A request for local exchange service by the Customer in a format specified by the Company. Service Orders shall contain or reference the name and address of the Customer, a specific description of the services ordered, the rate to be charged, the duration of the services, and the terms and conditions in this tariff. The customer may initiate a Service Order by telephone, e-mail or other electronic means, or in writing, however, the Company reserves the right to require that Service Orders be executed by the Customer prior to initiating service.

ISSUE DATE: April 30, 2008

EFFECTIVE DATE: April 30, 2008

2443999v2

In accordance with Case No. 08-560-TP-ATA
By Steven Fenker, Vice President

Nexus Communications, Inc.
7800 North Central Drive, Suite C, Lewis Center, OH 43035

Nexus Communications, Inc.

D/b/a TSI

LOCAL EXCHANGE SERVICES P.U.C.O. Tariff No. 1

2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notifications requirements. With some emergency or unplanned service-affecting conditions, such as outage resulting from cable damage, notification to the Customer may not be possible.

2.1.6 Provision of Equipment and Facilities

2.1.6.1 All telephone companies are subject to the Commission's rules for minimum telephone service standards ("MTSS") found in Chapter 4901:1-5 of the Administrative Code. Telephone company tariffs should inform customers that they have certain rights and responsibilities under the MTSS and that these safeguards can be found in the appendix to rule 4901:1-5-03 of the Ohio Administrative Code. These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

2.1.6.2 The Company shall use reasonable efforts to maintain facilities that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities installed by the Company, except upon the written consent of the Company.

2.1.6.3 Equipment installed at the Customer Premises for use in connections with the services the Company offers shall not be used for any purpose other than that for which the Company provided it.

2.1.6.4 The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Beyond this responsibility, the Company shall not be responsible for:

- (a) the transmission of signals by Customer provided equipment or for the quality of, or defects in, such transmission; or
- (b) the reception of signals by Customer provided equipment; or
- (c) network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

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2. Regulations (Cont'd)

2.4 Customer Equipment and Channels (Cont'd)

2.4.4 Inspections

2.4.4.1 Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2.2 for the installation, operation, and maintenance of Customer-provided facilities and equipment to Company-provided facilities and equipment. No credit will be allowed for any interruptions occurring during such inspections.

2.4.4.2 If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice the customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm. The Company will, upon request 24 hours in advance, provide the Customer with a statement of technical parameters that the Customer's equipment must meet.

2.5 Payment Arrangements

2.5.1 Payment for Service

The Customer is responsible for payment of all charges for service and facilities furnished by the Company to the Customer or its Joint or Authorized Users.

2.5.1.1 Taxes: The Customer is responsible for the payment of all state, local and E911 taxes, surcharges, utility fees, universal service fees, or other similar fees (i.e., gross receipts tax, sales tax, municipal utilities tax) that may be levied by a governing body or bodies in conjunction with or as a result of the services furnished under this tariff. These charges may appear as separate line items on the customer's bill, as opposed to being included in the rates contained in the tariff. Any such line item charges will be reflected in the Company's tariff. The Company shall not assess separately any fees or surcharges, other than government approved sales taxes, without first seeking Commission approval under the appropriate procedures required by Ohio Administrative Code Chapter 4901:1-6.

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2. Regulations (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.3 Disputed Bills

The Customer shall notify the Company of any disputed items on a bill. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the PUCO in accordance with the Commission's rules of procedure.

2.5.3.1 The date of the dispute shall be the date the Company receives sufficient documentation to enable it to investigate the dispute. The date of the resolution is the date the Company completes its investigation and notifies the Customer of the disposition of the dispute.

2.5.4 Payment Option

To safeguard its interests, if a Customer has an outstanding balance with a LEC, the Company may require a Customer to make a deposit before services and facilities are furnished. A deposit will not exceed an amount equal to the Non-Recurring Charge (s) and three months' charges for the service or facility. The Subscriber Protection Plan is a customer option for advance payments. The installation charge may be deferred over a three month period from the date of activation.

2.5.4.1 Subscriber Protection Plan

Gold Package Offering

\$49.95

Basic touch tone unlimited local, including 911, (limited) Directory Assistance.

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2. Regulations (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.5 Deposits

2.5.6.1 Applicants for service or existing Customers whose financial condition is not acceptable to the Company, or is not a matter of general knowledge, and does not subscribe to the Company's Subscriber Protection Plan, may be required at any time to provide the Company a security deposit. All deposits will be handled in accordance with the provisions of the Ohio Administrative Code Rule 4901: 1-17 and the PUCO's Minimum Telephone Service Standards as set forth in Ohio Administrative Code Chapter 4901:1-5. The deposit requested will be in cash or the equivalent of cash, and will be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:

- (a) two month's average monthly bill for all regulated local exchange services for the ensuing twelve months, plus thirty percent (30%) of estimated monthly recurring charges.

2.5.6.2 A deposit may be required in addition to an advance payment

2.5.6.3 When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded within 45 days from the date of termination. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account.

2.5.6.4 Deposits held will accrue interest at a rate specified by the PUCO in Ohio Administrative Code Rule 4901: 1-17-05, and will be refunded to the customer after twelve consecutive month of payment.

2.5.6.5 If the Customer has service furnished by a LEC immediately prior to the date of activation, no deposit or installation charge will be required.

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2. Regulations (Cont'd)

2.6 Cancellation of Service

2.6.1. Cancellation of Application for Service

2.6.1.1 Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of service ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun. The special charges under this section will be calculated and applied on a case-by-case basis.

2.6.2 Cancellation of Service by the Customer

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption, Customer agrees to pay to Company following sums which shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in 2.5.2: all costs, fees and expenses reasonable incurred in connection with:

- (1) all Non-Recurring Charges reasonably expended by Company to establish service to Customer, plus
- (2) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus
- (3) all Recurring Charges specified in the applicable Service Order tariff for the balance of the then current term or as may be pro-rated in the absence of a term contract.

Inclusion of early termination liability by the company in its tariff or a contract does not constitute a determination by the Commission that the termination liability imposed by the company is approved or sanctioned by the Commission. Customers shall be free to pursue whatever legal remedies they may have should a dispute arise.

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2. Regulations (Cont'd)

2.7 Transfer and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) pursuant to any sale or transfer of substantially all the assets of the Company; or (b) pursuant to any financing, merger or reorganization of the Company.

2.8 Notices and Communications

2.8.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.

2.8.2 The Company shall designate on the Service Order and address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.

2.8.3 All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following deposit of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.

2.8.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

2.8.5 Subscriber bills will contain all of the information required by the Minimum Telephone Service Standards.

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2. Regulations (Cont'd)

2.9 Universal Emergency Number Service – 9-1-1

Where requested by local government authorities, and subject to the availability of facilities, the Company will provide a universal number "911" dialing to its customers for simplified emergency access police, fire, and other emergency services. 911 calls will be routed for answering to a Public Safety Answering Point (PSAP) as designated by the local government unit authorized to establish and operate such systems. The Company does not undertake to answer and forward 911 calls, but furnishes the use of its facilities to enable the local government unit or its designee to answer and respond to such calls. The 911 Calling Party, by calling 911 Service, gives consent for the Company to provide 911 information consisting of the name, address, telephone number, and other calling party information when available, to Law Enforcement Agencies and other emergency service providers on a call-by-call basis for the purpose of enabling those agencies or service providers to respond to emergency calls for assistance. Database inquiries for 911 information consisting of name, address, telephone number and other information when available, will only be allowed for purposes of dispatching or responding to 911 emergency calls or integrity verification as prescribed by the applicable state codes, rules or legislation. Customers with Unlisted or Non-published numbers as well as those customers who have requested per line blocking forfeits the privacy afforded by these services on calls made to 911. The provision of 911 Service by the Company shall not be interpreted, construed, or regarded as being for the benefit of or creating any Company obligation, either expressed or implied, toward any third person or legal entity other than the customer. The company's entire liability to any person for interruption or failure of 911 Service shall be limited to the terms specified in this Tariff or by statute.

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3. Service Descriptions

3.1 Local Exchange Service: The Company's Local Telephone Service provides a Customer with the ability to connect to the Company's switching network which enables the Customer to:

- place or receive calls to any calling Station in the customer's local calling area, as defined herein;
- access enhanced Universal Emergency Number/911 Service where available;
- access the interexchange carrier selected by the Customer for interLATA, intraLATA, interstate or international calling;
- access Operator Services;
- access Directory Assistance;
- place or receive calls to 800/888 telephone numbers;
- access Telecommunications Relay Service.

The Company's service can not be used to originate calls to other telephone companies caller-paid information services (e.g., 900, 976). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company.

3.1.1 Exchange Areas Served and associated Local Calling Areas: Exchanges where Nexus local exchange service is available and their associated local calling areas are specified below. NXX's associated with each particular exchange or zone may be found in the telephone directory published for the Customer's exchange area.

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 LOCAL EXCHANGE SERVICES
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3. Service Descriptions

3.1 Local Exchange Service

3.1.1. Local Calling Areas (Cont'd)

| <u>Exchange Area Served</u> | <u>Exchanges in Local Calling Area</u> | |
|-----------------------------|--|----------------------------|
| 3.1.1.1 Akron | <u>Ameritech</u> | <u>Other ICO's</u> |
| | Atwater | Aurora-Western Reserve |
| | Bedford | Avon-Century |
| | Berea | Avon Lake-Century |
| | Brecksville | Bainbridge-Western Reserve |
| | Burton | Brunswick-GTE |
| | Chagrin Falls | Columbia Station-ALLTEL |
| | Chesterland | Doylestown-Doylestown |
| | Cleveland | Elyria-ALLTEL |
| | Gates Mills | Grafton-GTE |
| | Greensburg | Hinckley-Western Reserve |
| | Hartville | Hudson-Western Reserve |
| | Hillcrest | Montrose-GTE |
| | Independence | North Eaton-GTE |
| | Kent | Northfield-Western Reserve |
| | Leroy | Newbury-GTE |
| | Manchester | Peninsula-Western Reserve |
| | Mogadore | Perry-Western Reserve |
| | Montrose | Richfield-Western Reserve |
| | North Canton | Rittman-Sprint |
| | North Royalton | Russell-Western Reserve |
| | Olmsted Falls | Sharon Center-GTE |
| | Ravenna | Twinsburg-Western Reserve |
| | Rootstown | Valley City-GTE |
| | Strongsville | Wadsworth-GTE |
| | Terrace | |
| | Trinity | |
| | Uniontown | |
| | Victory | |
| | Wickliffe | |
| | Willoughby | |
| 3.1.1.2 Alton | Columbus Met. | Cheshire Center |
| | London | Pataskala-United |
| | | Rathbone-GTE |
| | | Sunbury-United |

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3. Service Descriptions

3.1 Local Exchange Service

3.1.1. Local Calling Areas (Cont'd)

| | | | |
|----------|---------------------|--|--|
| 3.1.1.3 | Bedford | Cleveland Met. Chesterland | Aurora-Western Reserve Bainbridge-Western Reserve Brunswick-GTE Columbia Sta.-ALLTEL Hinckley-Western Reserve Northfield-Western Reserve Richfield-Western Reserve Russell-Western Reserve Twinsburg-Western Reserve |
| 3.1.1.4 | Berea | Cleveland Met. Chesterland | Aurora-Western Reserve Bainbridge-Western Reserve Brunswick – GTE Columbia Sta.-ALLTEL Elyria-ALLTEL Hinckley-Western Reserve North Eaton-GTE Northfield-Western Reserve Richfield-Western Reserve Russell-Western Reserve Twinsburg-Western Reserve |
| 3.1.1.5. | Brecksville | Cleveland Met. Chesterland | Aurora-Western Reserve Bainbridge-Western Reserve Brunswick – GTE Columbia Sta.-ALLTEL Hinckley-Western Reserve Northfield-Western Reserve Richfield-Western Reserve Russell-Western Reserve Twinsburg-Western Reserve |
| 3.1.1.6 | Canal Winchester | Columbus Met. Carroll Lancaster | Amanda-GTE Baltimore-GTE Cheshire Center-GTE Pataskala-United Rathbone-GTE Sunbury-United |
| 3.1.1.7 | Chagrin Falls | Burton Cleveland Met Chesterland | Aurora-Western Reserve Bainbridge-Western Reserve Brunswick – GTE Columbia Sta.-ALLTEL |

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3. Service Descriptions

3.1 Local Exchange Service

3.1.1. Local Calling Areas (Cont'd)

| | | |
|----------|-----------|---|
| | | Hinckley-Western Reserve Newbury-Western Reserve Northfield-Western Reserve Richfield-Western Reserve Russell-Western Reserve Twinsburg-Western Reserve |
| 3.1.1.8 | Cleveland | Burton* Cleveland Met Chesterland Leroy* Aurora-Western Reserve Bainbridge-Western Reserve Brunswick – GTE Columbia Sta.-ALLTEL East Claridon-Western Reserve Elyria-Alltel Ohio Grafton-GTE* Hinckley-Western Reserve Montville-Western Reserve Newbury-Western Reserve North Eaton-GTE* Northfield-Western Reserve Perry-Western Reserve Richfield-Western Reserve Russell-Western Reserve Twinsburg-Western Reserve Valley City-GTE* |
| 3.1.1.9 | Columbus | Carroll* Columbus Met London* Ashville-GTE* Baltimore-GTE* Cheshire Center-GTE* Delaware-GTE* Johnstown-United Kilbourne-GTE Mt. Sterling-United* Pataskala-United Rathbone-GTE Sunbury-United Granville-Alltel |
| 3.1.1.10 | Dublin | Columbus Met Cheshire Center-GTE Delaware-GTE Pataskala-United Plain City-GTE Rathbone-GTE Sunbury-United |
| 3.1.1.11 | Gahanna | Columbus Met Cheshire Center-GTE |

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3. Service Descriptions

3.1 Local Exchange Service

3.1.1. Local Calling Areas (Cont'd)

| | | |
|----------------------|--|---|
| | | Johnstown-United Pataskala-United Rathbone-GTE Sunbury-United |
| 3.1.1.12 Gates Mills | Cleveland Met Chesterland Kirtland Mentor | Aurora-Western Reserve Bainbridge-Western Reserve Brunswick-GTE Columbia Sta.-Alltel East Clairdon-Western Reserve Hinckley-Western Reserve Northfield-Western Reserve Richfield-Western Reserve Russell-Western Reserve Twinsburg-Western Reserve |
| 3.1.1.13 Grove City | Columbus Met. | Cheshire Center-GTE Mt. Sterling-United Pataskala-United Rathbone-GTE Sunbury-United |
| 3.1.1.14 Groveport | Columbus Met. | Cheshire Center-GTE Pataskala-United Rathbone-GTE Sunbury-United |
| 3.1.1.15 Hillcrest | Cleveland Met. Chesterland Kirtland | Aurora-Western Reserve Bainbridge-Western Reserve Brunswick-GTE Columbia Sta.-Alltel East Clairdon-Western Reserve Hinckley-Western Reserve Northfield-Western Reserve Richfield-Western Reserve Russell-Western Reserve Twinsburg-Western Reserve |
| 3.1.1.16 Hilliard | Columbus Met. | Cheshire Center-GTE Pataskala-United Plain City-GTE Rathbone-GTE Sunbury-United |

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3. Service Descriptions

3.1 Local Exchange Service

3.1.1. Local Calling Areas (Cont'd)

| | | |
|-------------------------|-------------------------------|--|
| 3.1.1.17 Independence | Cleveland Met. Chesterland | Aurora-Western Reserve Bainbridge-Western Reserve Brunswick-GTE Columbia Sta.-Alltel Hinckley-Western Reserve Northfield-Western Reserve Richfield-Western Reserve Russell-Western Reserve Twinsburg-Western Reserve |
| 3.1.1.18 Lockbourne | Columbus Met. | Ashville-GTE Cheshire Center-GTE Pataskala-United Rathbone-GTE Sunbury-United |
| 3.1.1.19 Montrose | Cleveland Met. Chesterland | Aurora-Western Reserve Bainbridge-Western Reserve Brunswick-GTE Columbia Sta.-Alltel Hinckley-Western Reserve Northfield-Western Reserve Richfield-Western Reserve Russell-Western Reserve Twinsburg-Western Reserve |
| 3.1.1.20 New Albany | Columbus Met. | Cheshire Center-GTE Johnstown-United Pataskala-United Rathbone-GTE Sunbury-United |
| 3.1.1.21 North Royalton | Cleveland Met. Chesterland | Aurora-Western Reserve Bainbridge-Western Reserve Brunswick-GTE Columbia Sta.-Alltel Hinckley-Western Reserve Northfield-Western Reserve Richfield-Western Reserve Russell-Western Reserve Twinsburg-Western Reserve |

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3. Service Descriptions

3.1 Local Exchange Service

3.1.1. Local Calling Areas (Cont'd)

| | | |
|------------------------|---|--|
| 3.1.1.22 Olmsted Falls | Cleveland Met. Chesterland | Aurora-Western Reserve Bainbridge-Western Reserve Brunswick-GTE Columbia Sta.-Alltel Elyria-Alltel Hinckley-Western Reserve North Eaton-GTE Northfield-Western Reserve Richfield-Western Reserve Russell-Western Reserve Twinsburg-Western Reserve |
| 3.1.1.23 Reynoldsburg | Columbus Met. | Baltimore-GTE Cheshire Center-GTE Pataskala-United Rathbone-GTE Sunbury-United |
| 3.1.1.24 Strongsville | Cleveland Met. Chesterland | Aurora-Western Reserve Bainbridge-Western Reserve Brunswick-GTE Columbia Sta.-Alltel Hinckley-Western Reserve Northfield-Western Reserve Richfield-Western Reserve Russell-Western Reserve Twinsburg-Western Reserve |
| 3.1.1.25 Terrace | Cleveland Met. Burton Chesterland Kirtland | Aurora-Western Reserve Bainbridge-Western Reserve Brunswick-GTE Columbia Sta.-Alltel Hinckley-Western Reserve Northfield-Western Reserve Richfield-Western Reserve Russell-Western Reserve Twinsburg-Western Reserve |

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3. Service Descriptions

3.1 Local Exchange Service

3.1.1. Local Calling Areas (Cont'd)

| | | |
|----------------------|---|--|
| 3.1.1.26 Trinity | Cleveland Met. Chesterland | Aurora-Western Reserve Bainbridge-Western Reserve Brunswick-GTE Columbia Sta.-Alltel Hinckley-Western Reserve Northfield-Western Reserve Richfield-Western Reserve Russell-Western Reserve Twinsburg-Western Reserve |
| 3.1.1.27 Victory | Cleveland Met. Chesterland | Aurora-Western Reserve Bainbridge-Western Reserve Brunswick-GTE Columbia Sta.-Alltel Elyria-Alltel Hinckley-Western Reserve North Eaton-GTE Northfield-Western Reserve Richfield-Western Reserve Russell-Western Reserve Twinsburg-Western Reserve |
| 3.1.1.28 Westerville | Columbus Met. | Cheshire Center-GTE Delaware-GTE Johnstown-United Pataskala-United Rathbone-GTE Sunbury-United |
| 3.1.1.29 Wickliffe | Cleveland Met. Chesterland Kirtland Mentor | Aurora-Western Reserve Bainbridge-Western Reserve Brunswick-GTE Columbia Sta.-Alltel Hinckley-Western Reserve Northfield-Western Reserve Richfield-Western Reserve Russell-Western Reserve Twinsburg-Western Reserve |
| 3.1.1.30 Willoughby | Cleveland Met. Chesterland Kirkland Leroy | Aurora-Western Reserve Bainbridge-Western Reserve Brunswick-GTE Columbia Sta.-Alltel Hinckley-Western Reserve |

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3. Service Descriptions

3.1 Local Exchange Service

3.1.1. Local Calling Areas (Cont'd)

3.1.1.30 Willoughby (Cont'd)

Mentor
Painesville

Northfield-Western Reserve
Richfield-Western Reserve
Russell-Western Reserve
Twinsburg-Western Reserve

3.1.1.31 Worthington

Columbus Met.

Cheshire Center-GTE
Delaware-GTE
Pataskala-United
Rathbone-GTE
Sunbury-United

3.1.2 General

The Company's Local Exchange Service is comprised of four different service elements. Two of the service elements, Switched Network Access Channel and Local Usage are mandatory for all customers subscribing to the Company's local exchange service offerings. The remaining service elements, enhanced features and toll usage, are optional services available to customers.

3.1.3 Class of Service:

The Local Exchange Service Offering is available in two classes of service distinguished by their primary character or nature of use as well as the location to which service is provided: residential or business.

3.1.3.1 Local Exchange Service will be classified as Residential Service where the primary use is for social or domestic purposes and the location to which service is provided is a residence or the bona fide living quarter for a combined residence and business premises.

3.1.3.2 Local Exchange Service will be classified as Business Service where the primary use is for paid commercial, professional or institutional activity and the location to which service is provided is a business or commercial location or the service number is listed as the principal or only number for a business in any telecommunications directory.

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2443999v2

In accordance with Case No. 08-560-TP-ATA
By Steven Fenker, Vice President

Nexus Communications, Inc.
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Nexus Communications, Inc.
D/b/a TSI
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3. Service Descriptions

3.1 Local Exchange Service

- 3.1.4 Switched Network Access Channels include the following features as standard and are offered in the following configurations:

Touchtone Dialing
One Directory Listing plus One Directory
Presubscription (both IntraLATA and InterLATA)
Calling number delivery blocking/per call
Toll restriction
900/976 Blocking

- 3.1.4.1 Basic - Switched Network Access Channels provides the Customer with a single, voice-grade analog communications channel with a single telephone number.

- 3.1.4.2 Basic Trunk- Switched Network Access Channels - provides Customers with voice-grade communication channel(s) to the Customer's Private Branch Exchange (PBX) or Hybrid Key System. Trunks can be used to carry one-way outbound traffic, one-way inbound or two-way traffic. Trunk Configuration options are listed in 3.1.4.5, following.

- 3.1.4.3 Optional Local Trunk Configurations:

- 3.1.4.3.1 One-Way Outbound: Provides the Customer with a single analog connection which is restricted to carry outbound traffic only.

- 3.1.4.3.2 One-Way Inbound or Two-Way: Provides the Customer with individual channels which are used to carry one-way inbound or two-way traffic. One common telephone number will be provided per trunk group.

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3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.4 Switched Network Access Channels (Cont'd)

3.1.4.3.3 Direct Inward Dialing (DID): Provides the Customer with individual channels which can carry one-way inbound traffic. Local Trunks configured for DID service will outpulse the dialed station number to the customer's PBX or Key equipment, thereby, permitting direct routing of the call without the aid of an attendant. The number of digits to be outpulsed must be specified by the Customer.

Additional set-up charges and number charges apply for local trunks configured for DID service as specified in Section 3.1.4.5.

3.1.5 Local Usage Services – When available, the Company's local exchange service subscribers may choose between two different calling packages: Per Message Calling and Unlimited Local Calling (available to residence subscribers only). Local Usage Service pertains to customer dialed calls to stations within the customer's local exchange or local calling areas as defined in this Tariff.

3.1.5.1 Per Message Rate – This option applies a single, per unit charge for each completed local message originated by the customer and terminating within the customer's local calling area.

3.1.5.2 Unlimited Local Calling – This option applies a single monthly charge for unlimited local calls. This usage option is restricted solely to residence customers.

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3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

- 3.1.6 Enhanced Calling Features – are a set of optional features available to the Company's local exchange service Customers that provide additional calling functionality. The Company offers the following optional features, at the rates specified in this tariff.

| Feature | Available w/ <u>Basic SNAC</u> | Available w/ <u>Trunks SNAC</u> |
|-------------------------------------|-----------------------------------|------------------------------------|
| Call Waiting | X | X |
| Conference Three-Way | X | X |
| Calling Number Delivery (Caller ID) | X | X |

3.1.7 Local Exchange Service - Rates and Charges

A Local Exchange Service Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and Message charges as specified in this Tariff.

3.1.7.1 Non-Recurring Charges

| <u>Service</u> | <u>Residence</u> |
|--|------------------|
| | <u>Max</u> |
| Service Connection Charge (per line) | \$100.00 |
| Subsequent Account Changes (Changes, Additions per order) | \$100.00 |
| Presubscription Change (all switched network access) | |
| • 1st line | \$ 15.00 |
| • --additional lines per order | \$ <u>3.50</u> |
| Optional Feature Activation (per order) | \$ 30.00 |

NOTE:
Non-recurring account change charges will
not apply during the initial 30 day period
following completion of a service order.

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3. Service Descriptions (Cont'd)

3.17 Local Exchange Service - Rates and Charges

3.1.7.1 Non-Recurring Charges (Cont'd)

3.1.7.1.1 The following non-recurring charges are applicable to each individual exchange service being established.

| | |
|-------------------------------|------------|
| <u>Local Exchange Service</u> | <u>Max</u> |
| Service ordering charge, — | \$75.00 |
| per location, per occasion | |

| | |
|-----------------------------|---------|
| Central office connection — | \$75.00 |
| charge, per termination | |

| | |
|-------------------------|---------|
| Line connection charge, | \$75.00 |
| per termination | |

The rate for business customers will be a minimum of \$750.00 with a Maximum of \$2,000.00.

3.1.7.2 Monthly Recurring Charges

Basic Line Service

| No. Lines | <u>Business</u> <u>Max.</u> | <u>Residence</u> <u>Max.</u> |
|-----------|--------------------------------|---------------------------------|
| 1-11 | \$51.00 | \$51.00 |
| 12-23 | \$49.00 | \$49.00 |
| 24-47 | \$46.60 | \$46.60 |
| 48+ | \$45.20 | \$45.20 |

Optional Features:

| | | |
|------------------------|---------|---------|
| Call Forward Busy | \$20.00 | \$20.00 |
| Calling Number Deliver | \$20.00 | \$20.00 |
| Conference Three Way | \$20.00 | \$20.00 |

| | | |
|------------------------|---------|---------|
| Direct Inward Dialing | \$20.00 | \$20.00 |
| --(per arrangement) | \$20.00 | \$20.00 |
| --(per 20 DID numbers) | \$20.00 | \$20.00 |

3.1.7.3 There will be a \$5.00 per bill billing charge for business subscribers.

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3. Service Descriptions (Cont'd)

3.2 Directory Assistance

A Customer may obtain Local Directory Assistance (DA) in determining telephone numbers within its local calling area by calling the Directory Assistance operator. The Customer may request a maximum of two telephone numbers per call to Directory Assistance service without additional charges. Directory Assistance includes the option for call completion to the requested number at an additional charge as specified below. The Call Completion option provides, when selected by the customer, for the automatic dialing of the requested number.

3.2.1 Each call to Directory Assistance will be charged as follows:

| | |
|--------------------------------------|-----------------|
| Direct Dial – Local DA | \$1.25 per call |
| Direct Dial – National DA | \$2.00 per call |
| Directory Assistance Call Completion | \$0.50 per call |

Each call to Operator Assistance will be charged as follows:

| | |
|------------------------|-----------------|
| Busy Line Verification | \$3.00 per call |
| Busy Line Interrupt | \$3.00 per call |
| Call Trace | \$5.00 per call |

3.2.2 For business subscribers, a credit will be given for calls to Directory Assistance as follows:

- The Customer experiences poor transmission or is cut-off during the call; or
- The Customer is given an incorrect telephone number.

To obtain such a credit, the Customer must notify Company's Customer Service representative.

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3. Service Descriptions (Cont'd)

3.3 Directory Listings

The Company shall provide a single directory listing, termed the primary listing, in the telephone directory published by the local exchange provider in the Customer's exchange area of the Station number which is designated as the Customer's main billing number. Directory listing of additional Company Station numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for an additional monthly recurring charge per listing.

- 3.3.1 The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. When more than one line is required to properly list the Customer, no additional charge is made.
- 3.3.2 The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, contains obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.
- 3.3.3 Each listing must be designated Government, Business, or Residence to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential Section. The Company, upon notification to the Customer, will withdraw any listing that is found to be in violation of its rules with respect thereto.
- 3.3.4 In order for listing to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.
- 3.3.5 Directory listings are provided in connection with each Customer service as specified herein.
 - 3.3.5.1 Primary Listing: A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional charge.

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3. Service Descriptions (Cont'd)

3.3 Directory Listings (Cont'd)

3.3.5 (Cont'd)

3.3.5.2 Recurring Charges: Monthly Recurring Charges associated with Directory Listings are as follows:

| | Per Listing or Per Number Charge |
|-----------------|-------------------------------------|
| Primary Listing | <u>Max.</u> N/C |

3.4.5.9 Non-Recurring Charges: Non-Recurring charges associated with Directory Listings are as follows:

| | Per Listing or Per Number Charge |
|-----------------|-------------------------------------|
| Primary Listing | <u>Max.</u> N/C |

3.4 Emergency Services (Enhanced 911): Allows Customers to reach appropriate emergency services including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be displayed to the primary E911 provider for display at the Public Service Answering Point (PSAP). Charges for Enhanced 9-1-1 will be a pass through of the charge imposed by the ILEC.

3.4.1 9-1-1 Surcharges

The following charges are assessed on a per line basis:

| | <u>Max</u> |
|-----------------|------------|
| Franklin County | \$1.00 |
| Cuyahoga County | \$1.00 |
| Delaware County | \$1.00 |

3.5 Service Connection Assistance

3.5.1 General:

3.5.1.1 Service Connection Assistance is a telephone assistance program that provides certain eligible residential customers requesting local exchange service with the following benefits:

- a. Waiver of applicable deposit requirements under Section 1 of this tariff.

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3. Service Descriptions (Cont'd)

3.5 Service Connection Assistance

3.5.1 General (Cont'd)

3.5.1.1 (Cont'd)

- b. Full or partial waiver of applicable service connection charges for establishing or re-establishing local exchange service as described in Section 3 of this tariff. (Service Connection Assistance does not apply to network wiring charges).

3.5.2 Regulations

3.5.2.1 Service Connection Assistance is a basic local exchange residential service offering available to customers who are currently participating in one of the following assistance programs:

- a. Home Energy Assistance Program (HEAP);
- b. Emergency - Home Energy Assistance Program (E - HEAP);
- c. Ohio Energy Credits Program (OECF);
- d. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
- e. Food Stamps;
- f. Federal public housing assistance (Section 8); or,
- g. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid).

3.5.2.2 The Telephone Company shall require, as proof of eligibility for Service Connection Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section 3.5.2.1, above; identifying the specific program or programs from which the customer receives benefits, and agreeing to notify the carrier if the customer ceases to participate in such program or programs.

3.5.2.3 Customers of Service Connection Assistance cannot be a dependent (as defined by the Federal Income Tax Code) under the age of 60.

3.5.2.4 Service Connection Assistance is available for all grades of service

3.5.2.5 Service Connection Assistance is available for a single telephone line at the customer's principal place of residence. No other exchange service will be permitted in the same household.

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3. Service Descriptions (Cont'd)

3.5 Service Connection Assistance (Cont'd)

3.5.2 Regulations (Cont'd)

3.5.2.6 Service Connection Assistance shall be available to eligible customers not more than once in a one-year period at the same address. Customers must pay or make arrangements to pay to the Telephone Company any outstanding bills for regulated telephone services in the customer's name, and no other member of the household may owe money for such services previously provided at the Customer's current address.

3.5.2.7 Service Connection Assistance customers are not restricted on the optional services to which they may subscribe.

3.6 Telephone Service Assistance

3.6.1 General

3.6.1.1 Telephone Service Assistance is a telephone assistance program which provides certain eligible residential customers requesting local exchange service with the following benefits:

- a. Recurring discount on the monthly basic local access line;
- b. Waiver of the Federal Subscriber Line Charge;
- c. Waiver of the deposit to establish service, where applicable;
- d. Waiver of applicable service conversion charges for establishing, reestablishing, or restoring service when such charges exceed \$5.00; and
- e. Waiver of applicable service conversion charges for customers changing to or from Telephone Service Assistance.

3.6.2 Regulations

3.6.2.1 Telephone Service Assistance is a basic local exchange residential service offering available to customers who are currently participating in one of the following assistance programs:

- a. Both Medical Assistance under Chapter 5111 of the Ohio Revised Code and Medicare under Title XVIII of the Social Security Act;
- b. Ohio Energy Credits Program (OECF); or
- c. Supplemental Security Income (SSI) on the basis of blindness or disability under Title XVI of the Social Security Act.

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3. Service Descriptions (Cont'd)

3.6 Telephone Service Assistance (Cont'd)

3.6.2 Regulations (Cont'd)

3.6.2.2 The Company shall require, as proof of eligibility for Telephone Service Assistance, documentation of the Customer's participation in one of the above assistance programs. Thereafter, the Company shall verify continued participation in the eligible programs not more than once per year.

3.6.2.3 Customers of Telephone Service Assistance can not be a dependent (as defined by the Federal Income Tax Code) under the age of 60.

3.6.2.4 Telephone Service Assistance shall be provided with usage sensitive basic local exchange, single-party telephone service in service areas where the Company offers such service. If the Company offers more than one type of usage sensitive basic local exchange, single-party telephone service in the service area, the Customer may choose from among those offered. If the Company offers no usage sensitive basic local exchange, single-party telephone service in the Customer's service area, it shall provide to the Customer the least expensive basic local exchange, single-party telephone service it offers in the Customer's service area.

3.6.2.4.1 The Telephone Company shall provide a notice, in each monthly billing statement, to customers of Telephone Service Assistance with usage sensitive basic local exchange, single-party telephone service, that it also offers basic local exchange, flat rate, unlimited calling telephone service. The notice shall state the rate for basic local exchange, flat rate, unlimited calling telephone service; that such service is not subject to the discounts and waivers applicable to Telephone Service Assistance; and, that customers may convert to such a service at no charge. The notice shall also state that if a customer converts from Telephone Service Assistance to basic local exchange, flat rate, unlimited calling telephone service, the customer cannot convert back to Telephone Service Assistance until one year has passed.

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3. Service Descriptions (Cont'd)

3.6 Telephone Service Assistance (Cont'd)

3.6.2 Regulations (Cont'd)

- 3.6.2.5 Telephone Service Assistance is available with flat-rate, unlimited calling basic local services only if the Telephone Company does not offer usage sensitive service in a customer's service area.
- 3.6.2.6 If the Telephone Company introduces usage sensitive basic local service to a customer's service area subsequent to the time the customer applies for and receives Telephone Service Assistance, the Telephone Company shall, unless otherwise requested by the customer, maintain the flat-rate service to the customer, even though the usage sensitive service is available in the customer's service area. Customers who apply for Telephone Service Assistance after the Telephone Company introduces usage sensitive service to the area, must take usage sensitive service to receive Telephone Service Assistance.
- 3.6.2.7 Telephone Service Assistance is available for a single telephone line at the customer's principal place of residence. No other exchange service will be permitted in the same household.
- 3.6.2.8 The waiver of deposit, service connection, and service conversion charges under Telephone Service Assistance shall be available to eligible customers not more than once in a one-year period at the same address. Customers must pay or make arrangements to pay to the Telephone Company any outstanding bills for regulated telephone services in the customer's name, and no other member of the household owes money for such services previously provided at the customer's current address, in order to benefit from such waivers.
- 3.6.2.9 Telephone Service Assistance customers shall be permitted access to Universal Emergency Number Service (9-1-1 Service), where available, and Message Toll Telephone Service (MTS). However, Telephone Service Assistance customers are prohibited from purchasing any other optional services offered by the Telephone Company except Touch-tone; 900, 976 and toll blocking services (where available); warm or hot line or its equivalent (where available); and any other service determined by the PUCO to be beneficial to customers with handicaps or medical conditions, or in life-threatening situations.

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3. Service Descriptions (Cont'd)

3.7 Interruption of Service

3.7.1 Temporary Interruption

At the request of the customer and where equipment arrangements permit, service may be temporarily interrupted without termination. Calling parties will be informed that service is being temporarily interrupted, and, if desired by the customer, the telephone number where the customer may be reached or at which calls may be received. The company's liability for damages arising from errors of failure to inform shall in no event exceed an amount equivalent to the interruption charge for the month in which such failures or errors occur. No outward or inward service is contemplated during the period of interruption.

3.7.2 Interrupt Referral Extension Services

Interrupt Referral Extension Service is provided to business customers to inform calling parties about changes in the status of the called line. This service is available for a maximum of nine months following the regular period of interrupt referral service. This service is available as facilities permit, at the discretion of the company, and is not available on Centrex service.

3.7.3 Rates

3.7.3.1 Temporary Interruption

Regular service charges are applicable during the period of interruption. The minimum interruption charge for each period of interruption shall equal at least one month at the following monthly rate.

Max

| | |
|--|---------|
| Temporary interruption, per line, per month | \$31.70 |
|--|---------|

In addition, the regular service charges apply during the period of interruption.

3.7.3.2 Interrupt Referral Extension Service

No service charge applies when interrupt referral extension service is requested on the same order for disconnection, a telephone number change or a transfer to another address. If a subsequent request is made, the standard service order charge shall apply. The monthly rate for interrupt referral extension service is as follows:

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3. Service Descriptions (Cont'd)

3.7 Interruption of Service (Cont'd)

3.7.3 Rates

Max

| | |
|------------------------------|---------|
| Interrupt Referral Extension | \$12.00 |
|------------------------------|---------|

3.7.3.3 Price List – Interruption of Service

Monthly Rate

| | |
|---|---------|
| Temporary interruption per line, per | \$14.27 |
|---|---------|

| | |
|--|---------|
| Interrupt Referral Extension Service, per account interrupted | \$ 5.40 |
|--|---------|

3.8 Restoral of Service

Where the service of a customer has been suspended due to violation of the company's rules and regulations or service has been suspended for non-payment of charges due, but the service has not been terminated or the order to remove the service has not been completed, such service will be restored upon payment of a restoral of service charge for a temporary suspension of service.

In the case where service has been suspended for non-payment, service will be reconnected upon payment of arrears pursuant to Ohio Administrative Code Chapter 4901:1-5 and can be reconnected prior to the payment of the restoral charge.

The non-recurring charges to restore service after a temporary suspension or after temporary interruption are as follows:

Max

| | |
|--|---------|
| Service restored after temporary suspension | \$67.10 |
|--|---------|

| | |
|--|---------|
| Service restored after temporary interruption | \$67.10 |
|--|---------|

Non-recurring Charge

| | |
|--|---------|
| Service restored after temporary suspension, simple service | \$30.20 |
|--|---------|

| | |
|---|---------|
| Service restored after temporary suspension, complex service | \$67.10 |
|---|---------|

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3. Service Descriptions (Cont'd)

3.8 Restoral of Service (Cont'd)

| | |
|---|---------|
| Service restored after temporary interruption, simple service | \$30.20 |
|---|---------|

| | |
|--|---------|
| Service restored after temporary interruption, complex service | \$67.10 |
|--|---------|

3.9 Maintenance of Service

A non-recurring charge applies for each repair visit to a customer's premises in connection with a service difficulty when the difficulty is due to a condition in the customer's equipment or facilities that the company does not maintain or repair. In particular, repair visits due to trouble in customer premises inside wire is subject to this charge. Additionally, an hourly rate, which includes travel and preparation time, applies as follows:

| | <u>Max</u> |
|--|------------|
| Maintenance of service | \$102.00 |
| Non-recurring charge, per visit | |
| Each hour or fraction thereof, standard business hours | \$200.00 |
| Each hour or fraction thereof, non-standard business hours | \$320.00 |

| | <u>Price List</u> |
|--|-------------------|
| Maintenance of service | \$102.00 |
| Non-recurring charge, per visit | |
| Each hour or fraction thereof, standard business hours | \$200.00 |
| Each hour or fraction thereof, non-standard business hours | \$320.00 |

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4. Promotional Offerings

Promotional Offerings: The Company, from time to time, may make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offerings may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made. The waiver of any monthly recurring charges shall be limited to 90 days on a per customer basis. Promotions filed with the PUCO will be effective on the day of filing.

5. Individual Case Basis (ICB) Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service offered under this tariff. Rates quoted in response to such competitive requests may be different than those specified for such service in this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis and will be filed with the PUCO.

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LOCAL EXCHANGE SERVICES
P.U.C.O. Tariff No. 1

6. Service Area Map (Service Areas will include Ameritech).

ISSUE DATE: April 30, 2008

EFFECTIVE DATE: April 30, 2008

2443999v2

In accordance with Case No. 08-560-TP-ATA
By Steven Fenker, Vice President

Nexus Communications, Inc.
7800 North Central Drive, Suite C, Lewis Center, OH 43035

Nexus Communications, Inc.

D/b/a TSI

LOCAL EXCHANGE SERVICES
P.U.C.O. Tariff No. 1

PRICE LIST

1. Local Exchange Service – Rates and Charges

1.1 Non-recurring charges

| Service | Residence |
|---|-----------|
| Service Connection Charge (per line) | \$60.00 |
| Subsequent Account Changes (Changes, Additions per order) | \$60.00 |
| Presubscription Change (all switched network Access channels) | |
| • Manual charge | \$ 5.50 |
| • Electronic Charge | \$ 1.25 |
| If a subscriber changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change | |
| Line Restoral Charge | \$60.00 |
| Optional Feature Activation (per order) | \$30.00 |

1.2 Monthly Recurring Charges

Basic Line Service

| <u>No. Lines</u> | <u>Monthly Per Line</u> |
|------------------|-------------------------|
| 1-11 | \$ 49.95 |
| 12-23 | \$ 47.99 |
| 24-47 | \$ 45.55 |
| 48+ | \$ 45.15 |

Optional Features:

| | <u>Residence</u> |
|-------------------------|------------------|
| Calling Number Delivery | \$10.00 |
| Call Waiting | \$10.00 |
| Conference Three Way | \$10.00 |

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PRICE LIST

1.3. Directory Assistance – Operator Assistance

Each call to Directory Assistance will be charged as follows:

| | |
|--------------------------------------|-----------------|
| Direct Dial – Local DA, | \$1.25 per call |
| Direct Dial – National DA, | \$2.00 per call |
| Directory Assistance Call Completion | \$0.50 per call |

Each call to Operator Assistance will be charged as follows:

| | |
|------------------------|-----------------|
| Busy Line Verification | \$3.00 per call |
| Busy Line Interrupt | \$3.00 per call |
| Call Trace | \$5.00 per call |

1.4 Directory Listing

Per Listing or
Per Number Charge

| | | |
|-----------------|-----|-----------|
| | NRC | Per Month |
| Primary Listing | N/C | N/C |

1.5 Emergency 9-1-1 Charges

These charges vary by county where Emergency 9-1-1 is available and are a pass through of the charge approved by the Public Utilities Commission of Ohio for the respective ILEC whose services the Company is reselling.

The following charges are assessed on a per line basis:

| | |
|-------------------------|--------|
| Emergency 9-1-1 Charges | \$0.12 |
|-------------------------|--------|

1.6 Telephone Service Assistance

The Company will provide Telephone Service Assistance on a pass through basis charging the customer the same amount it is charged by the underlying ILEC who provides the service.

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EXHIBIT C

Matrix or narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.

Applicant removes all Tier II service descriptions and attendant rates, pursuant to Case No. 06-1345-TP-ORD. Specifically, Applicant's tariff has been amended as follows:

| <u>Old Page(s)</u> | <u>New Page(s)</u> | <u>Section</u> | <u>Remarks</u> |
|--------------------|--------------------|-------------------|--|
| 1 | | | Update Cover page to include TRF Number |
| 3-4 | | | Update listing |
| 5-6 | | | Update Table of Contents |
| 9-11 | | 1 | Delete definitions pertaining to Tier II services |
| 17 | | 2.1.6.1 | Added the Staff recommended language referring to compliance with the MTSS |
| 23 | | 2.5.1.1 | Delete reference to the Commission's Local Service Guidelines and add reference to the Commission's retail rules |
| 25 | | 2.5.5 | Delete reference to Internet Access |
| 26 | | 2.5.6 | Changed to 2.5.5 |
| 27-32 | | 2.5.7 | Deleted |
| 32-33 | | 2.5.6 | Deleted |
| 34 | 27 | 2.7 | Becomes 2.6. Added early termination liability language |
| 35 | 28 | 2.8 – 2.9 | Section 2.8 becomes 2.7 and 2.9 becomes 2.8 |
| 36 | 29 | 2.10 | Becomes 2.9 |
| 37-45 | 30-38 | | No changes were made on these pages |
| 46 | 39 | 3.1.4.2 – 3.1.4.3 | Sections deleted. Remaining sections renumbered |
| 47 | 40 | | Sections renumbered |
| 48 | 41 | | Sections renumbered. Deleted minimum ranges listed under Residence. Deleted business minimum/maximum ranges |
| 49 | 42 | | Sections renumbered. Deleted minimum ranges |
| 50-51 | 43-44 | | No changes were made on these pages |
| 52 | 45 | | Deleted minimum ranges |
| 53-56 | 46-49 | | No changes made on this page |
| 57 | 50 | 3.7.3.1 | Deleted minimum ranges |

| <u>Old Page(s)</u> | <u>New Page(s)</u> | <u>Section</u> | <u>Remarks</u> |
|-------------------------------|-------------------------------|-----------------------|--|
| 58 | 51 | | Deleted minimum ranges |
| 59 | 52 | 3.9 | Deleted minimum ranges |
| 60 | 53 | 6 | Deleted obsolete promotional offerings |
| 61 | 54 | | No changes made on this page |
| 62 | 55 | 1.1 – 1.2 | Deleted business rates |
| 64 | | | Deleted blank page |
| | | | Deleted obsolete promotional offerings |

EXHIBIT D

Explanation of how the Applicant intends to comply with Rule 4901:1-6-05(G)(3) regarding disclosure of rates, terms, and conditions for detariffed services, including:

A complete listing of Nexus Communications, Inc. d/b/a TSI's ("TSI") terms, conditions, services and price list ("Customer Guide") is posted on TSI's web site. TSI customers can access the Customer Guide at Tsihomephone.com.

EXHIBIT E

One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-16(B), including where customers may find the information regarding such services as required by rule 4901:1-6-05(G)(3).

A copy of TSI's customer notice is attached.

NEXUS COMMUNICATIONS, INC.



P.O. Box 247168
Columbus, OH 43224

Dear Valued Customer

Beginning on April 15, 2008 the prices, service descriptions, and the terms and conditions for certain telecommunication services that you are provided by Nexus Communications, Inc. d/b/a TSI will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

These services include, but are not limited to:

- Basic Trunk
- Switched Network Access Channels and Digital Trunk
- Switched Network Access Channels.

This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. Nexus Communications, Inc. d/b/a TSI must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you will be able to view the company's future service offerings in a (guidebook/catalog) online at **www.tsihomephone.com** or you can request a copy of this information by contacting the company at P.O. Box 247168 Columbus, OH 43224 or at 1-877-870-9444.

Since these services will no longer be on file with the Commission, this means that the agreement reached between the customer and the company, instead of the document on file at the PUCO, will now control new services or changes in service. This agreement, whether it is verbal or written, will still be subject to consumer protections required and enforced by the PUCO.

For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.

If you have any questions about this matter, please call Nexus Communications, Inc. d/b/a TSI at the toll free number 1-877-870-9444. or visit us at **www.tsihomephone.com**. You may also visit the consumer information page on the PUCO's website at puco.ohio.gov for further information.

Thank you,

Nexus Communications, Inc.

Office: 740-549-1092

Fax: 740-548-1173

Email: sfenker1@earthlink.net

EXHIBIT F

Affidavit that the Customer Notice described in Exhibit E has been sent to Customers.

A copy of TSI's Customer Notice Affidavit is attached.

CUSTOMER NOTICE AFFIDAVIT

STATE OF:

SS:

COUNTY OF:

AFFIDAVIT

I, Steven Fenker, am an authorized agent of the applicant corporation, Nexus Communications, Inc., d/b/a TSI and am authorized to make this statement on its behalf. I attest that customer notices accompanying this affidavit were sent to affected customers through mail notice on 4/15/08, in accordance with Rule 4901:1-6-16, Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Executed on April 15, 2008

/s/ [Signature] President
(Signature and Title) (Date)

Subscribed and sworn to before me this 4/17/08
(Date)

[Signature]

Notary Public

My Commission Expires:



MUWAFEK ABDULLAH
Notary Public, State of Ohio
My Commission Expires 04-25-09

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

4/30/2008 12:15:14 PM

in

Case No(s). 08-0560-TP-ATA

Summary: Application Detariff Certain Tier 2 Services and Make Other Changes Related to the Implementation of Case No. 06-1345-TP-ORD electronically filed by Teresa Orahod on behalf of Nexus Communications Inc. dba TSI and Teresa Orahod