

Windstream Communications  
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Kathy E. Hobbs  
VP- State Government Affairs

**FILE**

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windstream. 

April 23, 2008

Ms. Renee J. Jenkins  
Director of Administration  
Secretary of the Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, Ohio 43215

Re: Case No. 08-258-TP-WVR - In the Matter of Windstream Western Reserve, Inc.'s Application For Out-of-Service Grace Period Under Minimum Telephone Service Standards

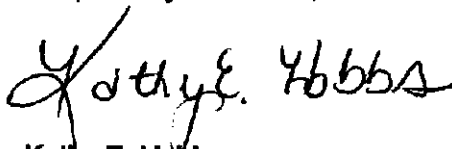
Dear Ms. Jenkins:

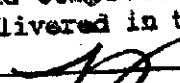
As requested by staff, please find additional supplemental information to the filing made by Windstream Western Reserve, Inc. ("Windstream") on April 11, 2008, seeking an additional forty-eight hour grace period to clear out-of-service trouble reports as a result of the severe ice and snow storms in Ashtabula County.

The original application, seeking a grace period from March 4 through March 9, 2008, was filed on April 11, 2008. At this time, Windstream hereby withdraws the grace period request for March 9, 2008.

If you have any questions regarding this filing, please call Kathy Hobbs @ 614-228-9484.

Respectfully submitted,

  
Kathy E. Hobbs

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
Technician  Date Processed 4-23-08

**Total Regulated Trouble Tickets**

Exchange	2008	2007	2006	2005
Ashtabula	1061	286	267	299

	4-Mar	5-Mar	6-Mar	7-Mar	8-Mar	Total
Exchange	2008	2008	2008	2008	2008	2008
Ashtabula	18	202	163	122	72	577