



The Champaign Telephone Company

126 Scioto Street, Urbana, Ohio 43078 • P. 937-653-4000 F. 937-652-2329

April 15, 2008

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STREET TO CONTINUE OF

Ms. Reneé J. Jenkins Director of Administration Secretary of the Public Utilities Commission of Ohio 180 East Broad Street Columbus, Ohio 43215

Re: In the Matter of the Application of The Champaign Telephone Company to Detariff Certain Tier 2 Services and make other changes related to the Implementation of Case No. 06-1345-TP-ORD; PUCO Case No. 08-193-TP-ATA

Dear Ms. Jenkins:

The Champaign Telephone Company submits the attached replacement pages (one original and four copies) to be filed in the above Case Number 07-193-TP-ATA under Exhibit B, which was originally filed on March 13, 2008. The TRF Number for The Champaign Telephone Company is 90-5011-TP-TRF.

Thank you for your assistance. Should you have any questions, please call me at 937-653-2263.

Sincerely,

Timothy J. Carney

Enclosure

This is to cartify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

Technician

Date Processed 4-17-05

P.U.C.O.

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ISSUED: April 1, 2008

- (a) Governmental fire fighting, State Highway Patrol, Police and Emergency Squad Service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) twenty-four (24) hour basis, three hundred sixty-five (365) days a year, including holidays.
- (b) An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life and/or property and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency service agency in order to seek assistance for such an emergency.

(T)

2.22 Application of Business and Residence Rates

Rates for Business Single-Party for 4 our more lines and PBX Trunks can be found in the company's catalog located at www.ctcn.net.

Customers have certain rights and responsibilities under the Minimum Telephone Standards (Ohio Adm. Code 4901:1-5). These safeguards can be found in the appendix to Ohio Adm. Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities". These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

- a. Business or residence classification of subscriber service is determined by the character of use made of the service.
- b. Service is classified as business service and business rates apply where the use is primarily of a business, professional,

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3.221 <u>Urbana Exchange Base Rate Area</u>

Rates for Business Single-Party for 4 our more lines and PBX Trunks can be found in the company's catalog located at www.ctcn.net. (C)

Within the "Urbana Base Rate Area" only as defined in the map shown in Section 1.13.

<u>Business</u>	Current Monthly Rate	Maximum Monthly Rate	Classification
Individual line	\$26.46	\$26.46	Tier 1 Core
Residence	Current Monthly Rate	Maximum Monthly Rate	Classification
Individual line Initial	\$13.92	\$13.92	Tier 1 Core
*Two-Party line Individual 2 nd or 3 rd	\$13.46	\$ 13.46	Tier 1 Core
line Individual 4 th or	\$13.92	\$27.8 4	Tier 1 Non Core
more lines	\$13.92		Tier 2
Payphone (1)	Current Monthly Rate		,
Coin Operated Telephone Service Access Line	\$26.46		
Coin Supervision Additive	\$ 7.20		

^{*}New orders for two-party line service will not be accepted after August 28, 1998.

Note: Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 23, 2008. After June 23, 2008, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901: 1-4 and Alt Reg Case 06-651 TP-ALT effective June 23, 2006.

3.222 Urbana Exchange Zone A Rate Area

Rates for Business Single-Party for 4 our more lines and PBX Trunks can be found in the company's catalog located at www.ctcn.net.

Zone A as defined on the map shown in Section 1.13.

<u>Business</u>	Current Monthly Rate	Maximum Monthly Rate	Classification
Individual line	\$27.37	\$27.37	Tier 1 Core

3.222 Urbana Exchange Zone A Rate Area

Residence	Current Monthly Rate	Maximum Monthly Rate	Classification
Individual line -			
Initial	\$15.99	\$15.99	Tier 1 Core
Two-Party line*	\$15.53	\$15.53	Tier 1 Core
Individual 2 nd or 3 rd line	\$15.99	\$31.98	Tier 1 Non Core
Individual 4 th or more lines	\$ 15.99		Tier 2

Payphone (1)

Coin Operated Telephone

Service Access Line \$27.37

Coin Supervision

Additive \$ 7.20

Note: Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 23, 2008. After June 23, 2008, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901: 1-4 and Alt Reg Case 06-651 TP-ALT effective June 23, 2006.

^{*}New orders for two-party line service will not be accepted after August 28, 1998.

3.223 <u>Urbana Exchange Zone B Rate Area</u>

Rates for Business Single-Party for 4 our more lines and PBX Trunks can be found in the company's catalog located at www.ctcn.net. (C)

Zone B as defined on the map shown in Section 1.13.

<u>Business</u>	Current Monthly Rate	Maximum Monthly Rate	Classification
Individual line	\$28.49	\$28.49	Tier 1 Core
Residence	Current Monthly Rate	Maximum Monthly Rate	Classification
Individual line - Initial	\$17.15	\$17. 15	Tier 1 Core
Two-Party line*	\$16.25	\$16.25	Tier 1 Core
Individual 2 nd or 3 rd line	\$17.15	\$34.30	Tier 1 Non Core
Individual 4 th or more lines	\$17.15		Tier 2
Payphone (1)			
Coin Operated Telep Service Access Line	hone \$28.49		
Coin Supervision Additive	\$ 7.20		

^{*}New orders for two-party line service will not be accepted after August 28, 1998.

Note: Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 23, 2008. After June 23, 2008, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901: 1-4 and Alt Reg Case 06-651 TP-ALT effective June 23, 2006.

3.224 Kingscreek Locality Area Rate

Rates for Business Single-Party for 4 our more lines and PBX Trunks can be found in the company's catalog located at www.ctcn.net. (C)

Kingscreek Locality Area Rate as defined on the map shown in Section 1.14.

Business	Current Monthly Rate	Maximum Monthly Rate	Classification
Individual line	\$26.46	\$26.46	Tier 1 Core
<u>Residence</u>	Current Monthly Rate	Maximum Monthly Rate	Classification
Individual line -			
Initial	\$13.92	\$13.92	Tier 1 Core
Two-Party line*	\$13.46	\$13.46	Tier 1 Core
Individual 2nd or			
3 rd line	\$13.92	\$27.84	Tier 1 Non Core
Individual 4 th or more lines	\$13.92		Tier 2
Payphone (1)			
Coin Operated Tele	phone		
Service Access Line	\$26.46		
Coin Supervision			
Additive	\$ 7.20		

^{*}New orders for two-party line service will not be accepted after August 28, 1998.

Note: Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 23, 2008. After June 23, 2008, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901: 1-4 and Alt Reg Case 06-651 TP-ALT effective June 23, 2006.

3.225 Terre Haute Exchange Base Rate Area

Rates for Business Single-Party for 4 our more lines and PBX Trunks can be found in the company's catalog located at www.ctcn.net.

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Terre Haute Exchange Base Rate Area as defined on the map shown in Section 1.16. (T)

Business	Current Monthly Rate	Maximum Monthly Rate	Classification
Individual line	\$26.07	\$26.07	Tier 1 Core
<u>Residence</u>	Current Monthly Rate	Maximum Monthly Rate	Classification
Individual line -			
Initial	\$13.72	\$13.72	Tier 1 Core
Two-Party line*	\$13.27	\$ 13.27	Tier 1 Core
Individual 2 nd or 3 rd line	\$13.72	\$27.44	Tier 1 Non Core
Individual 4 th or more lines	\$13.72		Tier 2
Payphone (1)			
Coin Operated Tele	phone		
Service Access Line			
Coin Supervision Additive	\$ 7.20		

^{*}New orders for two-party line service will not be accepted after August 28, 1998.

Note: Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 23, 2008. After June 23, 2008, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901: 1-4 and Alt Reg Case 06-651 TP-ALT effective June 23, 2006.

⁽¹⁾ The rates and terms for payphones are governed by Case#96-1310-TP=COI and do not fall under a Tier designation.

3.226 Terre Haute Zone A Rate Area

Rates for Business Single-Party for 4 our more lines and PBX Trunks can be found in the company's catalog located at www.ctcn.net.

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(C)

Terre Haute Zone A Rate Area as defined on the map shown in Section 1.15.

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Business	Current Monthly Rate	Maximum Monthly Rate	Classification
Individual line	\$26.97	\$26.97	Tier 1 Core
Residence	Current Monthly Rate	Maximum Monthly Rate	Classification
Individual line -	#1 <i>E 77</i>	0 15 77	Tion 1 Com
Initial	\$15.77	\$ 15.77	Tier 1 Core
Two-Party line*	\$15.32	\$15.32	Tier 1 Core
Individual 2 nd or 3 rd line	\$15.77	\$31.54	Tier 1 Non Core
Individual 4 th or more lines	\$15.77		Tier 2

(C)

Note: Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 23, 2008. After June 23, 2008, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901: 1-4 and Alt Reg Case 06-651 TP-ALT effective June 23, 2006.

ISSUED: April 1, 2008

^{*}New orders for two-party line service will not be accepted after August 28, 1998.

3.227 <u>Terre Haute Exchange Area - One Way Optional Extended</u> Area Service.

Rates for Business Single-Party for 4 our more lines and PBX Trunks can be found in the company's catalog located at www.ctcn.net.

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This section applies to all customers in the area defined on the map in Section 1.15 as the Terre Haute Exchange Areas, who are customers to the one-way service from the Terre Haute Exchange to the customers of the North Hampton, Springfield and Tremont City Exchanges of the Ohio Bell Telephone Company.

The following rate differentials will be added to the rates shown in the Terre Haute Base Rate Area and Terre Haute Zone A Area.

Tier 1 Core Service:

Business Current	\$2.50
Maximum	\$2.50
Residence Current	\$2.00
Maximum	\$2.00

3.228 Off Premise Extensions

Where the customer requests a station of his primary telephone service to a location which is not on the same continuous property, but within the same exchange area, the individual line rate, for the appropriate zone (see Section 3.2) will apply.

Note: Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 23, 2008. After June 23, 2008, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901: 1-4 and Alt Reg Case 06-651 TP-ALT effective June 23, 2006.

3.23 Discounts: Schools and Libraries

Pursuant to PUCO Case No. 97-632-TP-ATA and FCC Docket No. 96-45, FCC 97-157 (Universal Service Order), schools and libraries may be eligible for reduced rates funded by the federal universal service fund.

(D)

Section No. 3
Second Revised Sheet No. 12
Replaces First Revised Sheet No. 12
And First Revised Sheet No. 13

P.U.C.O. No. 5

3.24.1 Digital Trunk Service

Digital Trunk Service for non-residential customers can be found in the company's catalog located at www.ctcn.net.

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ISSUED: April 1, 2008

Effective: April 1, 2008

Section No. 3 Second Revised Sheet No. 17 Replaced First Revised Sheet No. 17

P.U.C.O. No. 5

3.27 Number Hold

Number Hold for non-residential customers can be found in the company's catalog located at (C) www.ctcn.net.

A subscriber can reserve the exclusive right to the use of a non-used telephone number at an annual non-recurring charge of \$13.75, up to but not exceeding two years. This right is available at the time of the request.

3.4 Installation Rates

3.41 General

Rates for Business Single-Party for 4 our more lines and PBX Trunks can be found in the company's catalog located at www.ctcn.net.

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a. Service charges to connect, move or change telephone service are made separately according to the components of work required.

1. Service Order Charge

For work associated with receiving, recording and processing information necessary to execute a customer's request for initial establishment of telephone service, additions and moves or changes to existing service.

2. Central Office Line Connection Charge

For work associated with the installation or changing of Central Office connections required to provide or change exchange access line service requested by service order. Also included is that Central Office work required for offpremise location of stations.

3. Travel Visit Charge

4. HELD FOR FUTURE USE

Applied whenever a customer request, including deliveries, requires a premise visit. One charge applied for all work requested at one time and on one continuous property (D)

3.4 Installation Rates (Continued)

Rates for Business Single-Party for 4 our more lines and PBX Trunks can be found in the company's catalog located at www.ctcn.net.

(C)

- Complete termination of service.
- 2. The "From" portion of work involved in a transfer of service and equipment from one to another premises.
- Changes in classes of service, including changes in equipment or wiring which may be required by such a change.
- 4. Changes in bill mailing address, or special billing arrangements.
- 5. Cancellation of service orders.
 - c. One (1) service order charge and one (1) central office charge apply per customer request to suspend and restore service. The charge is applied to the restore portion of the order.
 - 3.43 <u>Application of Charges</u> Non-Recurring <u>Charge</u>
 - a. Residence and Business
 - 1. Service Order Charge

Per customer request for work ordered and requested to be completed at the same time on the same premises

	<u>Current</u>	<u>Maximum</u>
1 Business – 1 st line	\$13.75	\$13.75
1 Residence – 1 st line	\$13.75	\$13.75
2 Business – 2 nd or 3 rd line	\$13.75	\$27.50
2 Residence – 2 nd or 3 rd line	\$13.75	\$27.50
Residence – 4 or more	\$13.75	

- 1 Denotes Tier 1 Core
- 2 Denotes Tier 1 Non Core

Note: Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 23, 2008. After June 23, 2008, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901; 1-4 and Alt Reg Case 06-651 TP-ALT effective June 23, 2006.

ISSUED: April 1, 2008

3.4 Installation Rates (Continued)

Rates for Business Single-Party for 4 our more lines and PBX Trunks can be found in the company's catalog located at www.ctcn.net. **(C)**

2. Central Office Line Connection Charge

Per line or central office telephone number worked on, but not limited to the following:

Initial - Tier 1 Core

i. Central Office lines each Current Rate - \$6.50 Maximum Rate - \$6.50

Subsequent – Tier 1 Non Core j. Central Office lines each Current Rate - \$6.50 Maximum Rate - \$13.00

3. Travel Charge Charge

One charge applies for all work ordered and requested to be completed at the same time on the same premises.

> Initial – Tier 1 Core - \$10.50 Subsequent – Tier 1 Non Core: Current Rate - \$10.50 Maximum Rate - \$21.00

b. A service charge will be billed to the customer where the service difficulty or trouble is found to be caused by customer provided equipment. The actual hours involved at existing labor rates, plus expenses (i.e. vehicle costs and materials) utilized by the company will be charged for any required tests and/or premise visits

Note: Rates for Tier I Core services are capped at current rates. Rates for Tier I Non-Core services are capped at current rates until June 23, 2008. After June 23, 2008, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901: 1-4 and Alt Reg Case 06-651 TP-ALT effective June 23, 2006.

ISSUED: April 1, 2008

Section No. 3 First Revised Sheet No. 28 Cancels Original Sheet No. 28

P.U.C.O. No. 5

RULES AND REGULATIONS

Toll Services are now located in the Company's Catalog at www.ctcn.net

(C)

(C)

ISSUED: April 1, 2008

3.6 Central Office - Special Features (Continued)

3.612 Rate - Tier 1 Core

a. Touch Call service is subject to the regulations, rates and charges applicable to other types of subscriber service. Touch Call rates and charges have been included in the basic local service rate for all customers subscribing to the service after January 23, 2006. Existing rotary customers will have this service grandfathered.

3.62 <u>Custom Calling Services</u>

Custom calling services for non-residential customers can be found in the company's catalog located at www.ctcn.net. (C)

- 3.621 Custom Calling Services is an optional telephone service arrangement which provides one or more of the following features.
 - a. Call Forward Basic Allows a customer to automatically transfer all incoming calls, during the period of time this feature is activated, to another telephone.
 - b. Call Forward No Answer Allows a customer to forward incoming calls to another telephone when the called number has not answered after a specified number of rings.
 - c. Call Forward Busy Allows the customer to have calls forwarded to another telephone when the called telephone is busy.
 - d. Call Transfer allows the customer to talk on a call then transfer it to another number. This feature will work on originating as well as terminating calls.

Note: Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 23, 2008. After June 23, 2008, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901: 1-4 and Alt Reg Case 06-651 TP-ALT effective June 23, 2006.

3.6 Central Office - Special Features (cont'd)

3.62 Custom Calling Services (cont'd)

Custom calling services for non-residential customers can be found in the company's catalog located at www.ctcn.net.

3.621 Custom Calling Services (cont'd)

- e. Three-Way Calling Enables a customer to add a third party to an established connection without operator assistance. The third party may be called by the subscriber initiating the Three-Way Calling on either a local or long distance basis.
- f. Speed Calling Provides for the calling of a 7 or 10 digit telephone number by dialing an abbreviated code. Two arrangements are available, an 8 number capacity and a 30 number capacity.
- g. Call Waiting Provides to the customer already on an existing call, with a tone signal indicating that another call is waiting to be completed. The customer may then hold the present call and talk on both calls alternately. This feature also includes cancel call waiting, which can be activated before or during a call, for that call only. The calling party would then hear a busy tone.
- h. Distinctive Ringing Provides the single line customer the ability to assign up to four separate directory numbers (one primary and three secondary) to a single line. Incoming calls to the separate directory numbers can be identified by a distinctive ringing cadence.
- i. Distinctive Ringing Selective Call Forwarding Provides additional flexibility to Distinctive Ringing Service. Call Forward can be implemented on the secondary directory numbers. Calls from any of the directory number can be forwarded simultaneously as well as independently from the primary directory number or any of the other secondary numbers. Call Forward for secondary directory numbers is accomplished by use of a personal identification number issued by the telephone company.
- j. Call Forward Remote Activation Allows the subscriber to activate or deactivate Basic Call Forward or to change the forward - to destination when they are at a remote location.

ISSUED: April 1, 2008

(T)

P.U.C.O. No. 5

3.6 Central Office - Special Features (cont'd)

3.62 Custom Calling Services (cont'd)

Custom calling services except call waiting for non-residential customers can be found in the company's catalog located at www.ctcn.net. (C)

3.621 Custom Calling Services (cont'd)

k. Single Line Intercom Package - Offers three separate services to the residential or single line business customer who has multiple extensions. The package includes: (1) Single Party Intercom which allows the subscriber to initiate internal conference calls, (2) Distinctive Ringing Alerting creates a distinctive ringing for each extension allowing calls to be readily transferred to the appropriate extension, (3) Call Hold permits the customer to put a call on hold then to continue the conversation on the same extension or another extension.

Per Line

		(*/
Rates	Monthly Rate	<u>Classification</u>
a. Call Forward Basic	\$1.50	Tier 2
b. Call Forward No Answer	\$1.50	Tier 2
c. Call Forward Busy	\$1.50	Tier 2
d. Call Transfer	\$1.50	Tier 2
e. Three Way Calling	\$1.50	Tier 2
f. Speed Calling	\$1.50	Tier 2
1. Eight (8) Code Capacity	\$1.50	Tier 2
2. Thirty (30) Code Capacity	\$1.50	Tier 2
g. Call Waiting		
Current Rate	\$1.50	Tier 1 Non Core
Maximum Rate	\$3.00	Tier 1 Non Core
h. Distinctive Ringing	\$1.50	Tier 2
i. Distinctive Ringing – Selective Call		
Forwarding	\$1.50	Tier 2
j. Call Forward Remote Activation	\$1.50	Tier 2
k. Single Line Intercom Package	\$1.50	Tier 2

Note: Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 23, 2008. After June 23, 2008, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901: 1-4 and Alt Reg Case 06-651 TP-ALT effective June 23, 2006.

ISSUED: April 1, 2008

3.6 Central Office - Special Features

3.623 <u>Custom Calling Package</u>

Custom calling package for non-residential customers can be found in the company's catalog located at www.ctcn.net. (C)

- a. All custom calling features as described in section 3.62 preceding as well as touch call dialing as described in section 3.61 preceding may be subscribed to in a package of four (4) at lower rates.
- b. The customer may select the features to be installed on their line. For each three (3) features that the customer chooses they will be able to choose a fourth at no additional cost.
- c. When a customer selects less than three features they will pay for these features at the rate as set forth in 3.622 preceding.
- d. Predetermined packages previously in this section have been deleted with the exception of Custom Call Package # 2 and Custom Call Package # 6. These two packages are being grandfathered.

Custom Call Package # 2 contains Touch Call, Call Waiting, Call Forward Basic, 3-Way Calling and Speed Calling 8 Codes at a discounted cost of \$ 5.75.

Custom Call Package # 6 contains Touch Call, Call Forward Basic, 3-Way Calling and Speed Calling 8 Codes at a discounted cost of \$ 4.25.

As of August 30, 2005, the Custom Calling Package will no longer be available for subscription. Current subscribers to the Custom Calling Package will be "grandfathered" and allowed to keep the package. Once current customers disconnect the Custom Calling Package, they will not be able to re-subscribe to it. Customers will be informed at the time of disconnection that they will not be able to re-subscribe to the package.

3.624 Conditions

a. Custom Calling Services are available only where the individual line service is provided by an exchange central office with electronic switching system equipment. The number of Custom Calling Services features available depends upon the electronic exchange central office providing the service.

3.63 Optional Service Enhancements

Optional service enhancements for non-residential customers can be found in the company's catalog located at www.ctcn.net. (C)

3.631 General & Rates

Optional Service Enhancements is a telephone service arrangement which provides one or more of the following features:

Monthly Rate

a. Automatic Line

\$.50 per line

A designated number is automatically called when the calling party takes the receiver off the hook.

b. Cutoff on Disconnect

.50 per line

This option is required by some answering devices to stop the recording if the calling party hangs up before the answering cycle is completed.

c. Denied Origination

.50 per line

A line where a subscriber may receive calls only with no ability to originate calls (local exchange or toll).

d. Denied Termination

.50 per line

A line where a subscriber may originate calls only with no ability to receive calls (local exchange or toll).

e. Intercom (single-party revert calling)

.50 per line

Allows the use of subscriber's station(s) as an intercom on private line service by dialing a sequence of numbers.

f. No Double Connect

.50 per line

This line won't be connected to a verification or test circuit when the line is in use, due to the destruction the circuits can cause to data transmission and other such types of transmission.

3.63 Optional Service Enhancements (cont'd)

3.631 General & Rates (cont'd)

g. Toll Denial

\$.50 per line

This line will be denied the ability to place toll calls.

h. Overflow Register

\$2.75 per line/

per report

A computer printout record provided to the subscriber recording the number of calls that were attempted but not completed due to the subscriber's line being in use. Available daily, weekly or monthly (during normal working hours).

i. The warm line feature (WML) is basically a time delayed automatic line. \$.50 per line

If a subscriber with a warm line feature goes off hook and dials within the time delay period, the call will proceed normally. If dialing has not started before the end of the time delay period, the call is treated as an automatic line (hot line), with the predetermined number being dialed.

j. Selective Toll Blocking

\$1.50 per line

Allows the subscriber to control the origination of calls from their telephone by means of a personal identification number (PIN). A subscriber's line would be denied toll origination without the use of the PIN.

3.632 Optional Service Enhancements Installation Charges

Optional service enhancements installation charges for non-residential customers can be found in the company's catalog located at www.ctcn.net. (C)

 a. The appropriate charges specified in section 3.4 are applicable (i.e., Service Order Charge, Central Office Line Connection Charge, etc.) when options are elected after installation or change of basic service.

b. When optional services are elected simultaneously with the installation of basic service, no installation charge will apply.

ISSUED: April 1, 2008

3.633 Conditions

- a. Optional Service Enhancements are available only where the individual line service is provided by an exchange central office with electronic switching system equipment. The number of Optional Service Enhancements available depends on the electronic exchange central office providing the service.
- b. Optional Service Enhancements will not be provided on foreign exchange service.

(T)

3.634 <u>Direct Inward Dialing</u>

Direct inward dialing for non-residential customers can be found in the company's catalog located at www.ctcn.net. (C)

(T)

ISSUED: April 1, 2008

3.7 <u>Directory Listings</u>

(T)

Directory listings for non-residential customers can be found in the company's catalog located at www.ctcn.net.

(C)

3.71 General

The regulations in this section apply in connection with the primary alphabetical directory. The alphabetical directory is a list of names of subscribers, and others for whom directory listings are provided designed solely for the information of calling parties. Alphabetical listings are, therefore, limited to information which is essential to the identification of the listed party; arrangements of names designed to be of advertising value are not permitted, nor is any form of listing permitted which, in the judgment of the Utility, does not facilitate the use of the directory, or is otherwise objectionable or unnecessary for purposes of identification.

Except in connection with "Reference Listings" and "Informational Lines", alphabetical listings consist of a name, the address of the premises upon which the service is located and the telephone number; as an aid in identification, business listings will contain a designation descriptive of the general character of the listed party's business.

Exception: In those cases in which the listed name clearly indicates the business, no designation will be included.

The Company has the right to limit the length of any listing to one line in the directory by the use of abbreviations when in its judgment, the clearness of the listing or the identification of the subscriber is not impaired thereby.

Listings are regularly provided in connection with all classes of exchange service except public telephone service.

(T)

3.7 Directory Listings (Continued)

3.72 Primary Listings

Primary listings for non-residential customers can be found in the company's catalog located at www.ctcn.net. (C)

One listing, termed the primary listing, is included with the line access charge.

In those cases in which the business of the subscriber is so conducted, the primary listing may be the trade name of an article or service, provided the subscriber is the authorized agent or representative for the particular article or service and the name of the article or service is followed by the word, "Agency" "Dealer", "Distributor", "Sales and Service", "Service Station", or "Representative".

At the request of the subscriber the primary listing may be omitted from the directory or from both the directory and information records.

The omission of the primary listing in the directory, or from the directory and information records, at a subscriber request, does not entitle the subscriber to an additional listing without charge in connection with other services for which he may be subscribing.

A dual listing will be provided for residential subscribers desiring to have two first names listed after a single last name without incurring an extra listing charge.

Rates

1.	Extra listings	Monthly Rate	(C)
	Residence	.50	
2.	Non Published Listing Tier 1 Non Core Residential and Business		
	Current Rate	\$1.00	
	Maximum Rate	\$2.00	

Note: Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 23, 2008. After June 23, 2008, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901: 1-4 and Alt Reg Case 06-651 TP-ALT effective June 23, 2006.

ISSUED: April 1, 2008

3.9	900 Services Call Blocking	(D)
		f
	4	

3.10 <u>E-9-1-1</u>

The rates for 9-1-1 and E-9-1-1 service are governed by 86-911-TP-COI and 92-201-TP-EMG and do not fall under a Tier designation. (N)

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EFFECTIVE: April 1, 2008

(D)

Section 5. Champaign Digital Centrex

Champaign Digital Centrex for non-residential customers can be found in the company's catalog located at www.ctcn.net. (C)

(C)

(C

SECTION 5. CHAMPAIGN DIGITAL CENTREX

Champaign Digital Centrex for non-residential customers can be found in the company's catalog located at www.ctcn.net.

(C)

(C)

Section No. 5 First Revised Sheet No. 3 Replaces Original Sheet No. 3

P.U.C.O. No. 5

SECTION 5. CHAMPAIGN DIGITAL CENTREX (Cont'd)

Champaign Digital Centrex for non-residential customers can be found in the company's catalog located at www.ctcn.net. (C)

(C)

Section No. 5

First Revised Sheet No. 4 Replaces Original Sheet No. 4

P.U.C.O. No. 5

SECTION 5. CHAMPAIGN DIGITAL CENTREX (Contd)

Champaign Digital Centrex for non-residential customers can be found in the company's catalog located at www.ctcn.net. (C)

(C)

Section No. 5 First Revised Sheet No. 5 Replaces Original Sheet No. 5

P.U.C.O. No. 5

SECTION 5. CHAMPAIGN DIGITAL CENTREX (Cont'd)

Champaign Digital Centrex for non-residential customers can be found in the company's catalog located at www.ctcn.net. (C)

(C)

SECTION 5. CHAMPAIGN DIGITAL CENTREX (Cont'd)

Champaign Digital Centrex for non-residential customers can be found in the company's catalog located at www.ctcn.net. (C)

(C)

Section No. 5 Second Revised Sheet No. 7 Replaces First Revised Sheet No. 7

P.U.C.O. No. 5

SECTION 5. CHAMPAIGN DIGITAL CENTREX (cont'd)

Champaign Digital Centrex for non-residential customers can be found in the company's catalog located at www.ctcn.net. (C)

Note: Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 23, 2008. After June 23, 2008, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901: 1-4 and Alt Reg Case 06-651 TP-ALT effective June 23, 2006.

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Section No. 5 Second Revised Sheet No. 7 Replaces First Revised Sheet No. 7

P.U.C.O. No. 5

SECTION 5. CHAMPAIGN DIGITAL CENTREX (cont'd)

Champaign Digital Centrex for non-residential customers can be found in the company's catalog located at www.ctcn.net. (C)

Note: Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 23, 2008. After June 23, 2008, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901: 1-4 and Alt Reg Case 06-651 TP-ALT effective June 23, 2006.

ISSUED: April 1, 2008 EFFECTIVE: April 1, 2008

9.1 General

Rates for Business Single-Party for 4 our more lines and PBX Trunks can be found in the company's catalog located at www.ctcn.net. (C)

The Champaign Telephone Company will provide Custom Local Area Signaling Services (CLASS) in areas where facilities are available. CLASS features described below, may be requested individually or at discounts for multiple options as explained in the rate section. CLASS services will be available to residential customers as well as business lines and Centrex, all on a per line basis.

9.11 Caller ID Residential and Business

Allows the customer to view the telephone number of the calling party when receiving a telephone call. The telephone number of the calling party is displayed on a customer provided display device. However, the calling party may subscribe to services which will prevent the disclosure of their telephone number. In such instances, a privacy indication will appear on the customer-provided display device instead of the calling party's telephone number.

9.12 Per Line Blocking Residential and Business

Enables customers to prevent the disclosure of their telephone number on all outgoing calls, without the necessity of an activation code. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number. Per Line Blocking will be provided at no monthly charge on an optional basis to non-published customers. The service is also available to published customers for a monthly charge (See rate section following). Law Enforcement, Domestic Shelters and other special agencies will be offered free Per Line Blocking. Per Line Blocking will not be available to public, semi-public, and two-party service customers.

Telemarketers are not permitted to block disclosure of their telephone number when placing calls. The Company will investigate any complaints that a telemarketer is blocking the display of its telephone number and terminate the blocking service if warranted.

9.13 Per Call Blocking Residential and Business

Enables customers to prevent the disclosure of their telephone number on a per call basis to the called party. The disclosure of the calling party's number can be prevented on a per call basis by dialing *67 from a touch tone phone or 1167 from a rotary dial phone before making a call. This action must be repeated each time a call is made to prevent the disclosure of the calling party's telephone number. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number. Per Call Blocking will be provided on a universal basis to all eligible customers (where available).

CLASS for non-residential customers can be found in the company's catalog located at www.ctcn.net.

9.14 Selective Call Forwarding

Allows customers to create a selective call forwarding list of telephone numbers and a destination number through an interactive dialing sequence. By dialing *63 from a touchtone phone, or 1163 from a rotary dial phone, the customer activates the service. Only incoming calls from numbers appearing on the list will be forwarded to the predetermined remote station.

9.15 Selective Call Rejection

Provides the customer with a method of blocking calls from certain numbers, which may or may not be known to the customer. The customer may create a selective call rejection screening list of up to 31 telephone numbers, and place them in network memory through an interactive dialing sequence. The customer may also activate the service after receiving a call, and thus place the number associated with that call on the screening list. To activate the feature, the customer dials *60 from a touchtone phone, or 1160 from a rotary dial phone, and the telephone number of each incoming call is checked against the customer's screening list.

9.16 Selective Call Acceptance

Provides the customer with a method to accept calls from certain numbers only. Up to 31 numbers may be added to the screening list through an interactive dialing sequence. The customer dials *64 from a touchtone phone, or 1164 from a rotary dial phone, to activate the service. Each incoming call is then checked against the customer's Special Call Acceptance screening list.

CLASS for non-residential customers can be found in the company's catalog located at www.ctcn.net.

9.17 Automatic Callback/Repeat Dialing

Automatically redials the last outgoing number after the customer activates the service by dialing *66 from a touchtone phone, or 1166 from a rotary dial phone. Automatic Callback monitors the busy line and performs a call setup when both the originating and terminating lines become idle. After activation of the feature, the originating <u>and</u> terminating customers may place other calls without affecting the Automatic Callback service status. This service may also be used to recall a called party after the conversation has been terminated.

9.18 Call Return

Enables a customer to return the <u>last</u> incoming call, whether or not it was answered. The customer dials the activation code of *69 from a touchtone phone, or 1169 from a rotary dial phone, and the last incoming call is announced. If the incoming call was placed from a line designated as "private," the recording will indicate that the number is private and will announce only the date and time of the call. To activate the Call Return function, the customer would then dial "1." If the line is busy when the customer activates the service, a confirmation announcement is heard, the customer hangs up, and a queuing process begins. For the next thirty minutes both the calling and called parties' lines are checked periodically. The call setup is made when both the originating and terminating lines are idle. After activation of the feature, the originating <u>and</u> terminating customers may place other calls without affecting the Call Return service status. Up to <u>30</u> calls may be held in queue for the customer's Call Return activation. The call backs may be to areas where a toll charge would be applicable.

9.19 Distinctive Ring/Call Waiting

Allows customers to designate several numbers that will be recognized immediately as important calls by means of distinctive alerting signal. Up to 31 numbers may be added to the screening list through an interactive dialing sequence. The customer then dials *61 from a touchtone phone, or 1161 from a rotary dial phone, and activates the service. When the incoming call is identified as one of the numbers on the list, a distinctive ring will be produced in the customer's telephone to alert them that an important call is coming in. If the customer is using the phone and one of the selected numbers comes through on Call Waiting, the customer will receive a distinctive call waiting signal to let them know an important call is awaiting them.

CLASS for non-residential customers can be found in the company's catalog located at www.ctcn.net.

9.20 Caller ID Plus (T)

Allows the customer to view the name and telephone number of the calling party when receiving a telephone call. The name and telephone number of the calling party is displayed on a customer provided display device. However, the calling party may subscribe to services which will prevent the disclosure of their name and telephone number(see section 9.12, 9.13). In such instances, a privacy indication will appear on the customer-provided display device instead of the calling party's name and telephone number.

9.21 Call Trace Residential and Business

(T)

Allows the customer to request an automatic trace of the last call received by dialing *57 from a touch-tone phone or 1157 from a rotary dial phone immediately following termination of the last incoming call. The customer will hear a recording explaining the charges and how to proceed with or terminate the trace. An announcement will also inform the customer if the trace has been successful and offers a number to call for further instructions. The Call Trace feature must be activated before receiving another call so that the correct number will be recorded. If the customer subscribed to Call Waiting and the customer gets a Call Waiting signal while an annoying call is in progress, the annoyance call cannot be traced using this feature. The results of a successful trace will only be released outside the telephone company to legally constituted authorities with proper authorization. Call Trace will be offered on a subscription basis only.

9.22 Anonymous Call Rejection

(T)

Allows the customer to reject those calls from which a privacy indicator is received (meaning the calling party chose to keep his number private). The customer activates the service by dialing *77 from a touch tone phone or 1177 from a rotary dial phone. The calling party will receive a recorded announcement indicating that the person they are calling does not wish to receive calls from callers who choose to block their number. The customer deactivates the service by dialing *87 from a touch tone phone or 1187 from a rotary dial phone.

CLASS for non-residential customers can be found in the company's catalog located at www.cten.net.

9.23 Call Waiting ID

Allows a subscriber to Caller ID, with the use of a display phone or adjunct display device, to view the directory number of an incoming call while engaged in another call. The service allows a subscriber to Caller ID Plus, with the use of a display phone or adjunct display device, to view the directory number, and name associated with that number of an incoming call while engaged in another call. This feature is available only to customers subscribing to Caller ID or Caller ID Plus.

9.24 Voice Mail Intercept

Allows a subscriber to the voice mail system to monitor and intercept calls being handled by the voice mail system. After a call is routed to voice mail, the subscriber may dial a code to listen to the message as it is being left. The subscriber may then enter a second code to intercept the call and speak directly to the caller.

9.25 Privacy Monitor

This feature ensures the fullest use of the Caller I.D. mechanism by requiring unidentified callers to identify themselves if they wish to have the call completed. If the caller does not wish to do so, the call will not be completed, and the customer will not be disturbed. Should the caller disclose their identity, the customer will have the option to accept the call, deny the call, or play a sales call refusal to the caller.

This service will be available where facilities permit to both residential and business customers. Customers must have Caller ID with Name as well as touchtone service. This service is provisioned on a line-by-line basis and customers with more than one line would need to have the service activated on each line if they want the ability to intercept unknown and blocked calls to each line.

9.2 Rates and Charges (cont.)

Rates and Charges for non-residential customers can be found in the company's catalog located at www.ctcn.net.

9.21 The following monthly rates and non-recurring charges apply to Custom Local Area Signaling Services (CLASS), and are in addition to the rates and charges applicable to any associated service, equipment and facilities

9.22 Recurring Monthly Charges

	Custom Local Area Signaling			Non Residence and
	Services (CLASS)	<u>Classification</u>	<u>Residence</u>	Centrex
a.	Automatic Callback/Repeat Dialing	Tier 2	\$6.00	
b.	Call Return	Tier 2	\$6.00	
C.	Caller ID	Tier 1 Core	\$6.00 Current	\$7.50 Current
			\$6.00 Maximum	\$7.50 Maximum
d.	Selective Call Rejection	Tier 2	\$6.00	
e.	Selective Call Forwarding	Tier 2	\$6.00	
f.	Selective Call Acceptance	Tier 2	\$6.00	
g.	Per Line Blocking	Tier 1 Non Core	\$1.00 Current Rate \$2.00 Maximum Rate	\$1.00 Current Rate \$2.00 Maximum Rate
h.	Per Call Blocking		No Charge	No Charge
i.	Distinctive Ring/Call Waiting	Tier 2	\$6.00	
j.	Call ID Plus	Tier 2	\$9.00	
k.	Call Trace Current Maximum	Tier 1 Non Core	\$3.00 per activation* \$6.00	\$3.00 per activation* \$6.00
1.	Anonymous Call Rejection		\$6.00	
m.	Call Waiting ID	Tier 2	\$2.50	
n.	Voice Mail Intercept	Tier 2	\$2.50	
0.	Privacy Monitor	Tier 2	\$4.50	

9.23 Multiple Feature Discounts

The above features are offered on an individual basis. When a customer purchases more than one feature, additional features will be discounted to one half the tariffed rate. Additional features must be of equal or lesser value.

The discount does not apply to per use activations of Call Return or Automatic Callback.

Note: Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 23, 2008. After June 23, 2008, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901: 1-4 and Alt Reg Case 06-651 TP-ALT effective June 23, 2006.

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^{*} Features are not eligible for the discount

CHAMPAIGN TELEPHONE COMPANY Urbana, Ohio

Section 10 Second Revised Sheet No. 1 Replaces First Sheet No. 1

P.U.C.O. NO. 5

0 4 10	TAMBOO LODGE CONTROLS	TAXABLE ADDRESS OF THE	/I/IFSS TS	CHANGE STORY
Section 10.	INTEGRATED SERVICES	DIGITAL NET WORK	(ISDN)	SEKVICE

Integrated Services Digital Network (ISDN) for non-residential customers can be found in the company's catalog located at www.ctcn.net.

Issued: April 1, 2008

Effective: April 1, 2008

CHAMPAIGN TELEPHONE COMPANY Urbana, Ohio

Section 10 Second Revised Sheet No. 2 Replaces First Sheet No. 2

P.U.C.O. NO. 5

Section 10. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE

Integrated Services Digital Network (ISDN) for non-residential customers can be found in the company's catalog located at www.ctcn.net.

Issued: April 1, 2008

Effective: April 1, 2008

CHAMPAIGN TELEPHONE COMPANY Urbana, Ohio

Section 10 Second Revised Sheet No. 7 Replaces First Sheet No. 7

P.U.C.O. NO. 5

Section 10. INTEGRATED SERVICES DIC	HTAL NETWORK (ISDN) SERVICE cont'd.
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Integrated Services Digital Network (ISDN) for non-residential customers can be found in the company's catalog located at www.ctcn.net.

SECTION 12. DATA EXPRESS

Data Express for non-residential customers can be found in the company's catalog located at www.ctcn.net.

12.1 Data Express Service

12.11 General

Data Express is a DSL (digital subscriber line) option added to an existing line that enables a dedicated (OSI layer 2 or 3 (subject to availability)) path to a participating service provider that will pass data at a rate of up to 960/Kb/s downstream, from the service provider to the customer's Data Express Modern to the service provider at up to 120 Kb/s upstream in addition to POTS (plain old telephone service). Actual data rate achieved is subject to actual loop conditions. Data Express supports the TCP/IP data communications protocol. Both Data Express and separately tariffed POTS may be used simultaneously.

This service is limited to lines served directly out of the Urbana Central Office that are unloaded (no load coils) and less than 18,000 ft. in length.

Actual data throughput is dependent on service provider bandwidth and loop limitations.

The customer may purchase the modem for this service from any available source.

12.12 Definition

<u>Participating Service Provider</u> - Any third-party maintaining a VLAN (virtual LAN) Port such as Data Express Service Provider Ethernet Port for the purposes of transmitting and receiving data traffic from Data Express Customers.

12.13 Rates

12.131 Nonrecurring Charges:

The installation rates set forth in Section 3.4 of this tariff apply to Data Express Service.

12.132 Recurring Charges:

\$19.50/month

(R)