## FILE

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April 8, 2007

**PUCO** 

Attention: Docketing Division

180 East Broad Street Columbus, Ohio 43215

To Whom It May Concern:

RE: Case # 07-1112-WS-Air

I am writing to oppose the large increase that Ohio American Water Company has applied for involving its residential customers.

As a senior citizen, I am concerned that the increase is out of line with the ability to afford such an increase. Many of my neighbors and friends are on fixed incomes and we wonder how we will be able to withstand another utility increase. I hope this will be taken into consideration before you grant such an increase.

Thank you.

Sincerely,

Sandra Simpson

CC: The Honorable Ted Strickland

Sandra Sempson

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CFEE 041608YI Page

Chris and Karen Feeney 5588 Buenos Aires Blvd Westerville, OH 43081

000055 APR-98

Dear Governor Ted Strickland,

This letter is in reference to CASE NUMBER #07-1112-WS-AIR. WE are writing this letter today in reference to the proposal from Ohio American Water and their rate increase. WE strongly oppose this rate increase. Ohio American Water Company has threatened to raise rates twice now, even though their water rates are the highest in Ohio. Our family and neighbors in the area are on tight budgets as it is this day in age, with gas prices being higher, and grocery costs going up. All of us cannot afford another increase.

Our family and our neighborhood pay more for one month of water than we do for 3 months of electricity and other utility costs. Ohio American water company's rates for water are horrible. The water quality is awful and we only use it for shower/baths, and lawn watering, and toilet use. We have never drank the water because it is such poor quality. I wouldn't dare give it to my children, let alone a visitor in our home.

Ohio American Water company should LOWER their costs based on water quality not raise them. My family and I have now thought of moving from the neighborhood just because of water prices and the prices. It is ridiculous! Please consider this case and do not let this company raise rates anymore. We have a ranch one story home with no basement and it costs us almost \$160.00 a month in water. It is too much. I We can't live in this neighborhood if the rates continue to go up. We love where we live but if water rates go up any more, I don't know what we will do. Ohio American Water has also never returned phones calls when you have a complaint or issue, their response time on an issue is non-existent. We have to pay more because....??????

Please consider and DO NOT LET OHIO AMERICAN WATER CHEAT their customers anymore!

Sincerely,

Christophe Feerey Karer Feerey

PUCO

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CASE #07-1112-WS-AIR NO INCREASE! FINOU 6H 1986 FINOU 6H!!! ISHOULD NOT HAVE TO PAY MORE TOOK MY WATER THON I DO FOR MY FELECTRICITY. IT'S WATTER - . NOT CHAMPMENE! MY WATER BILL IS TWICE AD MUCH AS PROPLEI KNOW! THIS IS ABSTRP! HAD ILKNOWN THE COMPANY SERVING WATER TO THIS COMMONITY COULD CHARGE WHATEUERTHEY MANTED I MIGHT NOT HAVE BOUGHTMY House Here IN 2006 THIS 15 B.S.!! I HURZHDY PAY MORE THAN FROUGH!! Par Raio 5337 BYENOS AMPRES BLUP. WESTERZUILLE,

GMAROHIGOSRY

Gregory and Jennifer Marinelli 5941 Balboa Road Westerville, Ohio 43081 PUC

000036 APR-88

April 5, 2008

Honorable Ted Strickland Governor's Office Riffe Center, 30<sup>th</sup> floor 77 South High Street Columbus, Ohio 43215-6108

Dear Sir:

Enclosed is a letter of opposition in regards to an absurd rate increased proposed by the Ohio American Water Company. They are already robbing our neighborhood by overcharging, while providing sub-standard product. Additionally, they slap our faces by driving the streets in all brand new vehicles.

The case number is 07-1112-WS-AIR. Our community needs your help!

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Sincerely,

Gregory and Jennifer Marinelli

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## WDEGOUILOSSW

J. William deGruchy 6410 Montford Road West Westerville, Ohio 43081-3954 April 2, 2008

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Honorable Ted Strickland Governor's Office Riffe Center, 30th Floor 77 South High Street Columbus, OH 43215-6108

Dear Mr. Strickland:

I am a long-time resident of our Township, and I am writing to express my concern about recent discussion and the pending decision to increase my water bill by 31.86%. On November 13, 2007 Ohio American Water Company filed an application with the PUCO to raise its rates to approximately 51,000 residential customers. I understand that the decision for case number, 07-1112-WS-AIR, is being considered by the PUCO and our Blendon Township community needs your help.

However, I do not believe that the benefits of a water bill increase of this magnitude will serve to contain the rampant inflation that this will bring to the overstressed taxpayer in this community. The price increase at the gas pump and supermarket, and almost everything can leave us feeling more stressed. Furthermore, it is well known that you are trying to bring education and many other issues back into line for the future of our State shows the concern you have for the welfare of all our citizens.

It would seem that people like myself now retired and living on a fixed income are straining under the burden of a pending recession will not able to weather the load. You are asking many State employees to tighten their belts only to have utilities pull the rug out from under us. If there is no check on utilities together with taxes will decrease property values and make it more expensive to live in Ohio.

Are these increases what we really want to make? I am looking forward to your response.

Sincerely,

William deGruchy

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3605 Madrid Dr. Westerville, Ohio 43081-4217 43081-4217 Home Phone (614)891-0940 00027 3-88

April 7, 2008

**PUCO** Attention: Docketing Division 180 East Broad Street Columbus, Ohio 43215

To Whomever it may concern,

Let us make this very clear to you: NO INCREASE! Enough is enough! Your bill has always been the highest of all our monthly bills already! Your meters don't even have any sewer meter. No matter what we do to try and conserve water our bill keeps getting higher! The reverse osmosis foolishness that was supposed to give us better water has done nothing of the sort, our water is as bad as ever if not worse. Everything turns a nasty, rusty brown when the hydrants are flushed and the answer we get is to run our water until it clears up. The only thing that accomplishes is an even higher bill! I see no reason there should be any increase to any of our bills. You do NOTHING to deserve it. You don't even make it possible for your customers to come to an office personally to dispute an incorrect bill. No increase! Absolutely not! Try doing something to deserve more money before you try to steal our hard earned cash!

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Jennifer S. Gross

Garry E. Gross

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