

FILE

Honorable Ted Strickland
Governor's Office
Riffe Center, 30th Floor
77 South High Street
Columbus, Oh 43215-6108

April 1, 2008

000055 APR 1 2008

Re: Case Number 07-1112-WS-AIR

To whom it may concern:

I am adamantly opposed to the Ohio American Water Company application for yet another rate increase.

The quality of water I receive is substandard and the efforts of the Ohio American Water Company to remedy the problems have been minimal. Several years ago the company foisted a multi-million dollar reverse osmosis system on the community – complete with a sizable rate increase. They then proceeded to pump that RO water through old rusting water lines, with the end result being rusty water at the tap.

The company's most recent efforts appear to involve adding some sort of reagent to coat the interior walls of the water lines. The coating does reduce the rust, but the pre-filter on my water conditioning system still turns brown and requires changing every three months.

It appears that any effort by the Ohio American Water Company to improve water quality is followed by a sizable rate increase. If the company were serious about improving water quality they would start replacing or retrofitting the old water lines.

Sincerely,



Silas Montgomery
3677 Bader Court
Westerville, OH 43081

C: PUCO, Docketing Division

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician _____ Date Processed _____

RECEIVED-DOCKETING DIV

2008 APR 15 AM 9:15

PUCO

PUC

PUC
April 02, 2008

000056 2-38

Honorable Ted Strickland
Governor's Office
Riffe Center, 30th Floor
77 South High Street
Columbus, OH. 43215-6108

PUCO

2008 APR 15 AM 9:15

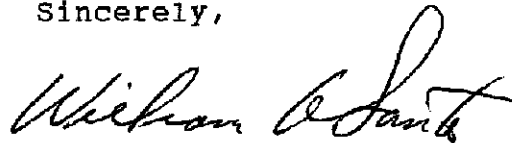
RECEIVED-DOCKETING DIV

REGARDING: Case No. 07-1112-WS-AIR

As an Ohio American Water Company customer, I am very much opposed to any increase by the OAWC. They have shown no improvements to the water or to the water system in the last several years even though they received a 10% increase in their rates in November, 2007.

Your immediate refusal to the Ohio American Water Company will be very much appreciated.

Sincerely,



William A. Santo
3568 Manila Drive
Westerville, OH. 43081

James Coffield

PAID 1197.00
3596 Manila Drive
Westerville, Ohio 43081
USA

000054 APR-78

April 04, 2008

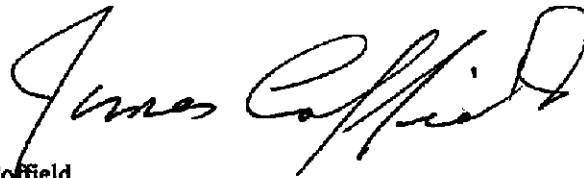
PUCO
Attention: Docketing Division
180 East Broad Street
Columbus, OH 43215

PUCO

2008 APR 15 AM 9:15

RECEIVED-DOCKETING DIV

This is a letter of opposition to case number 07-1112-WS-AIR for a rate increase by Ohio American Water Company. The rates are already higher than surrounding communities and these people already make a lot of money and do little to improve the quality of water. Please reduce this request to some reasonable number that we can all live with.



James Coffield
3596 Manila Drive
Westerville, Ohio 43081