



the future is calling

Cordia Corporation
445 Hamilton Avenue - Suite # 408
White Plains, New York 10601

Telephone: 914-948-5550
Fax: 914-948-5999

April 9, 2008

*08-496 TP ATA
90-9259-TP TRF*

RECEIVED DOCKETING DIV

2008 APR 11 AM 11:07

PUCO

Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street
Columbus, OH 43215-3793

To whom it may concern:

This letter is to comply with commissions rulings regarding the de-tariffing of Business Tier 2 Services, along with Residential & Business Toll Services and Other Changes required by Rule.

Please see Exhibit C for enclosed pages.

If you have any questions about this filing, please direct them to me at the contact information listed below.

Sincerely,

Keith Applewhite
Executive Escalations Analyst
Cordia Communications
445 Hamilton Ave. Suite 408
White Plains, New York 10601
(914) 948-5550 Ext. 1092
kapplewhite@cordiamail.com

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician *jo* Date Processed 4-14-08

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS APPLICATION FORM RECEIVED - DOCKETING DIV
DETARIFFING AND RELATED ACTIONS

Per the Commission's 09/19/07 "Implementation Order" in Case No. 06-1345-TP-ORD
 (Effective: 10/01/2007 through 04/01/2008) 2008 APR 11 AM 11:02

In the Matter of the Application of Cordia Communications)
)
 to Detariff Certain Tier 2 Services and make other changes)
 related to the Implementation of Case No. 06-1345-TP-ORD)

TRF Docket No. 90-
 Case No. TP-ATA **TPUCO**
 NOTE: Unless you have reserved a Case No. leave the "Case No." fields BLANK.

Name of Registrant(s) Cordia Communications Inc.
 DBA(s) of Registrant(s) _____
 Address of Registrant(s) 445 Hamilton Ave. Suite 408 White Plains, New York 10601
 Company Web Address https://www.cordia.us
 Regulatory Contact Person(s) Michael Harrington Phone 914 948-5550 Fax 914 948-5999
 Regulatory Contact Person's Email Address mharrington@cordiacorp.com
 Contact Person for Annual Report Michael Harrington Phone 914 948-5550
 Address (if different from above) mharrington@cordiacorp.com
 Consumer Contact Information Keith Applewhite Phone 914 948-5550
 Address (if different from above) kapplewhite@cordiamail.com

Part I - Tariffs

Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below.
 NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.

Carrier Type	<input type="checkbox"/> ILEC	<input checked="" type="checkbox"/> CLEC	<input type="checkbox"/> CTS
Business Tier 2 Services	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Residential & Business Toll Services	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Other Changes required by Rule (Describe in detail in Exhibit C)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Part II - Exhibits

Note that the following exhibits are required for all filings using this form.

Included	Identified As:	Description of Required Exhibit:
<input checked="" type="checkbox"/>	Exhibit A	The existing affected tariff pages.
<input checked="" type="checkbox"/>	Exhibit B	The proposed revised tariff pages.
<input checked="" type="checkbox"/>	Exhibit C	Matrix or narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.
<input checked="" type="checkbox"/>	Exhibit D	Explanation of how the Applicant intends to comply with Rule 4901:1-6-05(G)(3) regarding disclosure of rates, terms, and conditions for detariffed services, including: <ul style="list-style-type: none"> • citation to the appropriate Web Page if any, in accordance with rule 4901:1-6-05(G)(4), and/or • copy of other materials and publications to be used to comply with 4901:1-6-05(G)(3).
<input checked="" type="checkbox"/>	Exhibit E	One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-16(B), including where customers may find the information regarding such services as required by rule 4901:1-6-05(G)(3).
<input type="checkbox"/>	Exhibit F	Affidavit that the Customer Notice described in Exhibit C has been sent to Customers.

April 9, 2008

EXHIBIT C

Cordia Communications PUCO No. 1 Interexchange Services

The following pages are enclosed to satisfy Detariffing and Related Actions.
All pages include Original, and 1st Revision copies.

Sec. 2	Sec. 3	Sec. 4	Sec. 5	Sec. 6
Page 1	Page 1	Page 1	Page 1	Page 15
Page 2	Page 2	Page 2		Page 17
Page 3	Page 3	Page 3		Page 22
Page 4	Page 4	Page 4		Page 23
Page 6				Page 25
Page 8				
Page 9				
Page 10				
Page 11				



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April 9, 2008

EXHIBIT D

Cordia Communications PUCO No. 1 Interexchange Services

Cordia Communications will maintain the most current version of our PUCO No. 1 tariff on our company website located at:

<https://www.cordia.us/?ixn=115>



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EXHIBIT E

Cordia Communications PUCO No. 1 Interexchange Services

As Cordia Communications currently has no customers in the State of Ohio, there is no Customer Notice to be created.



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April 9, 2008

EXHIBIT A, & B

Cordia Communications PUCO No. 1 Interexchange Services

Contained herein, are the existing affected and proposed revised tariff pages.

INTEREXCHANGE SERVICES

SECTION 2 – RULES AND REGULATIONS

2.1

2.2

2.2.1

2.2.2

2.2.3

2.2.4

2.2.5

(C)

(C)

ISSUED: April 11, 2008

EFFECTIVE: April 11, 2008

**Issued under the authority of the Public Utilities Commission of Ohio,
Dated July 21, 2003, in Case No. 03-1394-TP-ACE**

**Kevin Griffo, President
445 Hamilton Ave. Suite 408 White Plains, New York 10601**

INTEREXCHANGE SERVICES

SECTION 2 – RULES AND REGULATIONS

2.1 Undertaking of the Company

The Company's Network Services are furnished for intrastate InterLATA and intrastate IntraLATA communications originating and terminating within the State of Ohio under terms of this Tariff. This Tariff governs the provision of switched message telephone services, travel card service, and directory assistance services within the State of Ohio by resale of the services of facilities based carriers. The territory is all counties in Ohio.

2.2 Limitations

- 2.2.1 Service is offered subject to the availability of facilities of the Underlying Carrier and the provisions of this tariff.
- 2.2.2 In compliance with 4901:1:17 O.A.C, the Company reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control; or when the Customer is using service in violation of the law or the provisions of this Tariff.
- 2.2.3 The Customer may not transfer or assign the use of service except with the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.4 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this Tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.
- 2.2.5 If Customer is unable to establish credit, pursuant to 4901:1-5-13 and 4901:1-5-14, O.A.C., Company reserves the right to refuse service to Customers without incurring liability.

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EFFECTIVE: August 11, 2003

**Issued under the authority of the Public Utilities Commission of Ohio,
Dated July 21, 2003, in Case No. 03-1394-TP-ACE**

**Patrick Freeman, Chief Executive Officer & President
54 Danbury Road, #370, Ridgefield, Connecticut 06877**

INTEREXCHANGE SERVICES

SECTION 2 – RULES AND REGULATIONS

2.3 **Liabilities of The Company**

2.3.1

2.3.2

2.3.3

2.3.4

2.3.5

2.3.6

(C)

(C)

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INTEREXCHANGE SERVICES

SECTION 2 – RULES AND REGULATIONS

2.3 Liabilities of The Company

- 2.3.1 Unless otherwise required by the MTSS, the liabilities of the Company for damages arising out of mistakes, omissions, interruptions, delays, or errors occurring in the course of furnishing service hereunder and not caused by the negligence or intentional acts of its employees or its agents, shall in no event exceed an amount equivalent to the initial period charge to the Customer for the period during which the aforementioned faults in transmission occur. In no event shall the Company be held liable for any special or consequential damages.
- 2.3.2 The Company shall be indemnified and held harmless by the Customer against:
- (A) Claims for libel; slander; infringement of patent or copyright, or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information, or other content transmitted by the Company; violation of any other literary, intellectual, artistic, dramatic, or musical right; violations of the right to privacy; or any other rights whatsoever relating to or arising from message content or the transmission thereof.
- (B) All other claims arising out of any act or omission of the Customer in connection with any service provided by the Company.
- 2.3.3 The Company is not liable for any act or omission of any other company or companies furnishing a portion of the service.
- 2.3.4 The Company is not liable for any defacement of, or damage to, the equipment or premises of a Customer resulting from the furnishing of services when such defacement or damage is not the result of the Company's negligence.
- 2.3.5 No agents or employees of connecting, concurring or other participating carriers or companies shall be deemed to be agents or employees of the Company without written authorization.
- 2.3.6 The Company is not liable for any failure of performance hereunder due to causes beyond its control, including, but not limited to, unavoidable interruption in the working of transmission facilities; storms, fire, flood, or other catastrophes; any law, order, regulation, direction, action or request of the United States Government, or any other governmental entity over the Company or of any department, agency, commission, bureau, corporation or other instrumentality of any one or more of such governmental entity, or of any civil or military authority; national emergencies, insurrections, riots, rebellions, wars, strikes, lockouts, work stoppages, or other labor difficulties; or, notwithstanding anything in this tariff to the contrary, the unlawful acts of individuals, including acts of the Company's agents and employees, if committed beyond the scope of their employment. The Company's liability under this subsection shall be governed by and Company shall comply with the Minimum Telephone Service Standards and any and all Commission orders.

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54 Danbury Road, #370, Ridgefield, Connecticut 06877**

INTEREXCHANGE SERVICES

SECTION 2 – RULES AND REGULATIONS

2.4 Use of Service

2.5 Obligations of the Customer

2.5.1

(C)

(C)

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INTEREXCHANGE SERVICES

SECTION 2 – RULES AND REGULATIONS**2.4 Use of Service**

Service may be used for the transmission of communications by the Customer and the Customer's authorized user(s). The Customer may not use any of the services furnished by the Company under this Tariff for any unlawful purpose.

2.5 Obligations of the Customer

2.5.1 The Customer will indemnify, defend, and hold the Company harmless from and against:

- (A) Any claim asserted against the Company arising out of or relating to the failure of the Company to provide service to Customers, Cardholders, or End Users.
- (B) Any and all liabilities, costs, damages, and expenses resulting (1) from Customer (or its employees's agent's or independent contractor's) actions hereunder, including, but not limited to breach of any provision in this Tariff, misrepresentation of Company services or prices, or unauthorized or illegal acts of the Customer, its employees, agents, or independent contractor.
- (C) Claims for libel, slander, infringement of patent or copyright, or unauthorized use of any trademark, trade name, or service mark arising out of Customer's material, data, information, or other content transmitted via service.
- (D) [deleted]
- (E) Violations by Customer of the right to privacy.
- (F) Any other claims whatsoever relating to or arising from message content or the transmission thereof.
- (G) All other claims arising out of any act or omission of the Customer in connection with service provided by the Company.
- (H) Any loss, claim, demand, suit, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or persons, for any personal injury to, or death of, any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the provision of service, where such loss, claim, demand, suit, action, or liability is not the direct result of the Company's negligence or willful misconduct.
- (I) All lost or stolen calling cards.

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INTEREXCHANGE SERVICES

SECTION 2 – RULES AND REGULATIONS

2.5 Obligations of the Customer (continued)

(C)

2.6 Obtaining Service

2.6.1

(C)

2.6.2 Establishment of Credit

The Company reserves the right to examine the credit record and check the references of all applicants and Customers. The Company may examine the credit profile/record of any applicant prior to accepting the service order or Customer's deposit or in lieu of deposit allow for residential service guarantors. Company shall determine creditworthiness.

(C)

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INTEREXCHANGE SERVICES

SECTION 2 – RULES AND REGULATIONS

2.5 Obligations of the Customer (continued)

2.5.2 If a Customer directly or indirectly authorizes third parties to use the service, the Customer will indemnify and hold the Company harmless against any and all claims, demands, suits, actions, losses, damages, assessments or payments which may be asserted or demanded by said parties.

2.5.3 If Dedicated Access is a required condition for subscribing to one of the Company's services, the Customer is responsible for obtaining the Dedicated Access.

2.5.4 The Customer is responsible for payment of all charges for Company service(s) regardless of whether the Customer's facilities were fraudulently used. Customer shall not be liable for fraudulent use provided Customer was not negligent in discovering the fraudulent use and Customer has a legitimate excuse.

2.6 Obtaining Service

2.6.1 Application for Service

To obtain service, the Customer may go to Company's website www.cordia.us and request services by completing an on-line request for services. The on-line request will be followed-up by a Letter of Agency. Customer may also obtain service by calling 1-800-916-9950.

2.6.2 Establishment of Credit

The Company reserves the right to examine the credit record and check the references of all applicants and Customers. The Company may examine the credit profile/record of any applicant prior to accepting the service order or Customer's deposit or in lieu of deposit allow for residential service guarantors. Company shall determine creditworthiness in accordance with Rules 4901:1-5-13 and 4901:1-5-14.

INTEREXCHANGE SERVICES

SECTION 2 – RULES AND REGULATIONS

2.7 [Deleted]

2.8 Customer Service

Customer Service may be contacted in writing at 54 Danbury Road, #370 Ridgefield, Connecticut 06877 or via an 800 number. Service representatives are available to assist with Customer inquiries from 8 AM to 5 PM eastern time. If a Customer calls Customer Service after hours, the call goes to an answering service. If the call is not an emergency, the answering service takes a message for a return call the next business day. If the call is an emergency, the Customer is referred to a pager. The Customer is called back within an hour.

2.9 Transfer of Assignment

The Company's intrastate services may not be transferred or assigned to a new Customer unless the new Customer's credit is approved. Paragraph 2.2.5 covers the additional conditions under which the Company reserves the right to refuse service to Customers.

2.10 Deferred Payments and Continuance of Service for Households With Elderly or Seriously Ill Members

No provision is made herein for households with elderly or seriously ill members. In no case will service be terminated in a manner inconsistent with the provisions set forth in Paragraph 2.12.

2.11 Rendering and Payment of Bills

2.11.1 Billing Period

The billing period is one calendar month.

2.11.2 Rendering Bills

Bills will be mailed no later than thirty (30) days following the close of the billing period. Bills are sent via U.S. mail or United Parcel Service to the current billing address.

2.11.3 Payment of Bills

The bill is due fourteen (14) from the date of the postmark on the bill.

(C)

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INTEREXCHANGE SERVICES

SECTION 2 – RULES AND REGULATIONS

2.7 [Deleted]

2.8 Customer Service

Customer Service may be contacted in writing at 54 Danbury Road, #370 Ridgefield, Connecticut 06877 or via an 800 number. Service representatives are available to assist with Customer inquiries from 8 AM to 5 PM eastern time. If a Customer calls Customer Service after hours, the call goes to an answering service. If the call is not an emergency, the answering service takes a message for a return call the next business day. If the call is an emergency, the Customer is referred to a pager. The Customer is called back within an hour.

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The Company's intrastate services may not be transferred or assigned to a new Customer unless the new Customer's credit is approved. Paragraph 2.2.5 covers the additional conditions under which the Company reserves the right to refuse service to Customers.

2.10 Deferred Payments and Continuance of Service for Households With Elderly or Seriously Ill Members

No provision is made herein for households with elderly or seriously ill members. In no case will service be terminated in a manner inconsistent with the provisions set forth in Paragraph 2.12.

2.11 Rendering and Payment of Bills

The Company shall bill its subscribers in accordance with MTSS 4901:1-5-15.

2.11.1 Billing Period

The billing period is one calendar month.

2.11.2 Rendering Bills

Bills will be mailed no later than thirty (30) days following the close of the billing period. Bills are sent via U.S. mail or United Parcel Service to the current billing address.

2.11.3 Payment of Bills

The bill is due fourteen (14) from the date of the postmark on the bill.

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**Patrick Freeman, Chief Executive Officer & President
54 Danbury Road, #370, Ridgefield, Connecticut 06877**

INTEREXCHANGE SERVICES

SECTION 2 – RULES AND REGULATIONS

2.12 Cancellation of Service

2.12.1 By Customer

(A) General

Customers may cancel service by giving a written or verbal notice to the Company. The Company places an order with the Underlying Carrier to cancel the Customer's service(s). The Underlying Carrier will block the service after the cancellation order is received. The Customer is liable for all usage prior to cancellation of service.

2.12.2 By Company

(A) Notice of Service Termination

A Customer will be provided with seven (7) days notice, from postmark, of termination of service. However, in the event of emergency or threatened or actual disruption of service to other Customers, the Company may terminate service without notice. (C)

(B) Non-Payment

If payment is not received within forty five (45) days from the statement date, service will be terminated pursuant to 4901-1-5-17.

2.13 Restoration of Service

The use and restoration of service in emergencies shall be in accordance with the priority system specified in Part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

INTEREXCHANGE SERVICES

SECTION 2 – RULES AND REGULATIONS

2.12 Cancellation of Service

2.12.1 By Customer

(A) General

Customers may cancel service by giving a written or verbal notice to the Company. The Company places an order with the Underlying Carrier to cancel the Customer's service(s). The Underlying Carrier will block the service after the cancellation order is received. The Customer is liable for all usage prior to cancellation of service.

2.12.2 By Company

(A) Notice of Service Termination

In accordance with 4901:1-5-17, a Customer will be provided with seven (7) days notice, from postmark, of termination of service. However, in the event of emergency or threatened or actual disruption of service to other Customers, in accordance with 4901:1-5-17(G), the Company may terminate service without notice.

(B) Non-Payment

If payment is not received within forty five (45) days from the statement date, service will be terminated pursuant to 4901-1-5-17.

2.13 Restoration of Service

The use and restoration of service in emergencies shall be in accordance with the priority system specified in Part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

INTEREXCHANGE SERVICES

SECTION 2 – RULES AND REGULATIONS

2.14 Timing of Calls

(C)

2.15 Rate Period

(C)

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445 Hamilton Ave. Suite 408 White Plains, New York 10601**

INTEREXCHANGE SERVICES**SECTION 2 – RULES AND REGULATIONS****2.14 Timing of Calls****2.14.1 General**

Calls are timed and measured by the Underlying Carrier whose services are resold by the Company in accordance with its own Tariff.

2.14.2 All Plan S Calls

Usage begins when the called party picks up the receiver and the local telephone company sends a signal to the switch which utilizes hardware answer supervision or software tone detection. A call is terminated when the calling or called party hangs up.

2.14.3 All Other Plan C Calls

On all calls, chargeable time begins when answer supervision indicates a completed connection has been established between the calling station and the called station. Chargeable time ends when the calling station "hangs up". If the called station "hangs up" but the calling station does not, chargeable time ends when the connection is released by the automatic timing equipment in the network.

2.15 Rate Period

Different rates may be applicable to a call at a different time of the day and on certain days of the week as specified in the appropriate rate schedule for that call. The rate periods shown below apply. All times shown are local time at the calling station in the case of outbound calls and at the terminating station in the case of inbound calls.

Rate Period	Times Applicable		Days Applicable
	From	To But Not Including	
Day	8:00 AM	5:00 PM	Mon - Fri
Evening	5:00 PM	11:00 PM	Sun - Fri
Night	11:00 PM	8:00 AM	All days
	8:00 AM	11:00 PM	Saturday
	8:00 AM	5:00 PM	Sunday

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54 Danbury Road, #370, Ridgefield, Connecticut 06877

INTEREXCHANGE SERVICES

SECTION 2 – RULES AND REGULATIONS

2.16 Determining Rate In Effect

2.16.1 General

For outbound services, the time-of-day at the calling station determines the rate in effect. For inbound services, the time-of-day at the central office associated with the called station determines the rate in effect.

2.16.2 Calls Originating on Switched Access

When a unit of time is split between two rate periods, each rate period applies to the portion of the call that occurred during that rate period.

2.16.3 Calls Originating on Dedicated Access

When a unit of time is split between two rate periods, the rate is based on the rate period in which it began.

2.17 Application of Charges

If the total charge includes a fraction of a cent, the fraction is rounded up to the next wholecent.

2.18 Interruption of Service

Credit allowances for the interruption of service are subject to the general liability provisions set forth in Paragraph 2.3.1 preceding. It shall be the obligation of both the Customer and Company to notify the other party immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission by the Customer within his control, or is not in wiring or equipment, if any, furnished by the Customer. Credit allowances for usage sensitive Services will be limited to the applicable initial period charge for the call interrupted.

INTEREXCHANGE SERVICES

SECTION 2 – RULES AND REGULATIONS

2.19 Obligations of a Reseller

(C)

(C)

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INTEREXCHANGE SERVICES

SECTION 2 – RULES AND REGULATIONS

2.19 Obligations of a Reseller

- 2.19.1 The terms and conditions of this Tariff, including but not limited to the obligations contained in Sections 2.5 and 2.19 of this Tariff apply to Customers that are Resellers. Failure to comply with any term, rule, or regulation of this Tariff may result in the Company immediately and irrevocably terminating Service(s) without incurring any liability. Notification of termination of Service(s) shall be in accordance with 4901:1-5-17.
- 2.19.2 In the event of non-payment by a Reseller's end user, the Company may be requested by the Reseller to block such end user's location because of non-payment of charges. The Reseller must certify that proper notice has been given to the premises owner/occupant at such location. Proper notice must meet state and federal rules for Blocking Service due to non-payment. The Reseller is responsible for all costs incurred to disconnect or block the location from Service(s).
- 2.19.3 Resellers shall be responsible for paying all taxes, surcharges, and fees based upon the taxing jurisdiction's rules and regulations.
- 2.19.4 In addition to the other provisions in this Tariff, Resellers shall be responsible for all interaction and interface with their own subscribers or customers. The provision of Service shall not create a partnership or joint venture between the Company and the Reseller nor result in a joint offering to third parties.

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INTEREXCHANGE SERVICES

SECTION 3 – SERVICE DESCRIPTIONS

3.1 Outbound Services

3.1.1

3.1.2 Corporate Plus Dial 1

(C)

(C)

ISSUED: April 11, 2008

EFFECTIVE: April 11, 2008

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INTEREXCHANGE SERVICES

SECTION 3 – SERVICE DESCRIPTIONS

3.1 Outbound Services

3.1.1 General

The Company's services are not offered on a stand-alone basis for intrastate use only. All outbound services are interstate services with the Customer having the option of using the service to place intrastate calls. The intrastate services are available only if the Customer subscribes to the interstate offering. All outbound services are available only to Business Customers.

3.1.2 Corporate Plus Dial 1

Corporate Plus Dial 1 is a Plan S outbound only, long distance pricing plan for Customers using Switched Access to reach the long distance network of the Underlying Carrier. This service is only available in equal access areas.

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INTEREXCHANGE SERVICES

SECTION 3 – SERVICE DESCRIPTIONS

3.2 Inbound Services

3.2.1 General

3.2.2 Corporate Plus 800

(C)

(C)

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INTEREXCHANGE SERVICES

SECTION 3 – SERVICE DESCRIPTIONS

3.2 Inbound Services

3.2.1 General

Inbound service permits calls to be completed to the Customer's location without charge to the calling party. Access to the service is gained by dialing a ten digit telephone number, (800) NXX-XXXX, which terminates at the Customer's location. The Company's intrastate services are add-on services and are only available to Business Customers that subscribe to the Company's interstate offering.

3.2.2 Corporate Plus 800

Corporate Plus 800 applies to calls that are originated from any point in the state on any type of access but are terminated via Switched Access lines in the terminating city. Corporate Plus 800 is a Plan S service.

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**Patrick Freeman, Chief Executive Officer & President
54 Danbury Road, #370, Ridgefield, Connecticut 06877**

INTEREXCHANGE SERVICES

SECTION 3 – SERVICE DESCRIPTIONS

3.3 Directory Assistance

3.3.1 Description of Service

3.3.2 Availability of Service

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**Kevin Griffo, President
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INTEREXCHANGE SERVICES

SECTION 3 – SERVICE DESCRIPTIONS

3.3 Directory Assistance

3.3.1 Description of Service

Intrastate Directory Assistance involves the supplying of assistance in determining or attempting to determine the telephone number of a party.

3.3.2 Availability of Service

Directory Assistance is available to any Customer that has access to the directory assistance bureau of the Underlying Carrier. If a Customer with Switched Access calls directory assistance for a call within their area code, the call is handled by the LEC. If a Customer with Switched Access calls directory assistance for a call within the state but outside of their area code, the call is routed to the Underlying Carrier for handling. Customers with Dedicated Access must program their PBX to route directory assistance calls over their Switched Access lines.

INTEREXCHANGE SERVICES

SECTION 3 – SERVICE DESCRIPTIONS

3.4 Travel Cards

3.4.1 Corporate Plus Travel Card

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INTEREXCHANGE SERVICES

SECTION 3 – SERVICE DESCRIPTIONS

3.4 Travel Cards

Travel Cards enable the caller to bill a call to the primary service location when the caller is away from their established primary service location. Customers access the network by dialing the universal "800" number plus the called telephone number and the card code.

3.4.1 Corporate Plus Travel Card

The Corporate Plus Travel Card is available to Customers of the Company's Corporate Plus inbound and outbound long distance services. Corporate Plus Travel Card is a Plan S service.

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INTEREXCHANGE SERVICES

SECTION 4 – RATES AND CHARGES

4.1 Outbound Service

4.1.1

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INTEREXCHANGE SERVICES

SECTION 4 – RATES AND CHARGES

4.1 Outbound Service

4.1.1 Corporate Plus Dial 1

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INTEREXCHANGE SERVICES

SECTION 4 – RATES AND CHARGES

4.2 Inbound Services

4.2.1 Corporate Plus 800

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INTEREXCHANGE SERVICES

SECTION 4 – RATES AND CHARGES

4.2 Inbound Services

4.2.1 Corporate Plus 800

Initial Period 30 Seconds or Fraction Thereof	Additional Periods 6 Seconds or Fraction Thereof

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INTEREXCHANGE SERVICES

SECTION 4 – RATES AND CHARGES

4.3 Directory Assistance

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INTEREXCHANGE SERVICES

SECTION 4 – RATES AND CHARGES

4.3 Directory Assistance

The maximum charge is \$1.50 per call. The current rate is \$0.95 per call.

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INTEREXCHANGE SERVICES

SECTION 4 -- RATES AND CHARGES

4.4 Travel Cards

4.4.1 Corporate Plus Travel Card

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INTEREXCHANGE SERVICES

SECTION 4 – RATES AND CHARGES

4.4 Travel Cards

4.4.1 Corporate Plus Travel Card

Initial Period One Minute or Fraction Thereof	Additional Periods One Minute or Fraction Thereof

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INTEREXCHANGE SERVICES

SECTION 5 – PROMOTIONAL OFFERINGS

5.1 Promotional Offerings

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INTEREXCHANGE SERVICES

SECTION 5 – PROMOTIONAL OFFERINGS**5.1 Promotional Offerings**

From time-to-time, the Company may offer special promotions to its Customers waiving certain charges, offering Service(s) at special rates, and/or offering promotional discounts. All special promotions shall be submitted to the PUCO. Promotional discounts include but are not limited to reduced monthly rates or charges for an existing Service, incentive subscription bonuses, free Service periods, full or partial waivers of installation charges or optional feature charges, full or partial waivers of PIC charges, or any combination thereof. Terms and conditions of promotions may be limited to certain dates, times, market segments, and/or locations. The Company may engage in national and/or intrastate special promotional offerings or trial Service offerings designed to attract new customers, retain existing customers, win back former customers, or stimulate customer usage. The terms of national promotional offerings are set forth in the applicable interstate tariffs governing such programs. To the extent these programs may extend to intrastate Services, the terms of these national offerings are incorporated by reference herein. Terms and conditions of all discounts and promotions will be identified in the price list in Section 4 of this Tariff.

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LOCAL EXCHANGE SERVICES

SECTION 6 – RULES AND REGULATIONS

6.13 **Payment Arrangements**

6.13.1 **Payment for Service**

The Customer is responsible for payment of all charges for service and facilities furnished by the Company to the Customer or its Joint or Authorized Users.

6.13.2 **[Deleted]**

6.13.3 **Billing and Collection of Charges**

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- (A) All service, installation, monthly Recurring Charges and Non-Recurring Charges are due and payable upon receipt but no sooner than 14 days from the postmark on the bill.
- (B) The Company shall present bills for Recurring Charges monthly to the Customer, in advance of the month which service is provided. Usage charges will be billed in arrears.
- (C) For new customers or existing customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.

LOCAL EXCHANGE SERVICES

SECTION 6 – RULES AND REGULATIONS

6.13 Payment Arrangements

6.13.1 Payment for Service

The Customer is responsible for payment of all charges for service and facilities furnished by the Company to the Customer or its Joint or Authorized Users.

6.13.2 [Deleted]

6.13.3 Billing and Collection of Charges

The Company shall bill its subscribers in accordance with MTSS 4901:1-5-15.

- (A) All service, installation, monthly Recurring Charges and Non-Recurring Charges are due and payable upon receipt but no sooner than 14 days from the postmark on the bill.
- (B) The Company shall present bills for Recurring Charges monthly to the Customer, in advance of the month which service is provided. Usage charges will be billed in arrears.
- (C) For new customers or existing customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.

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LOCAL EXCHANGE SERVICES

SECTION 6 – RULES AND REGULATIONS

6.14 Deposits

6.14.1 Applicants for service or existing Customer's whose financial condition is not acceptable to the Company, or is not a matter of general knowledge, may be required at any time to provide the Company a security deposit. All deposits will be handled in accordance with the provisions of the Rule 4901:1-17 of the Ohio Administrative Code and Rules 4901:1-5-13 and 4901:1-5-14 of the PUCO's Minimum Telephone Service Standards. The deposit requested will be in cash or the equivalent of cash, and will be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:

(A) The amount of any deposit shall not exceed the estimated charges for two months service.

6.14.2 When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded within 45 days from the date of termination. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account.

6.14.3 Deposits held will accrue interest at a rate specified by the PUCO in Rule 4901:1-17-05 of the Ohio Administrative Code and will be refunded to the customer after twelve consecutive months of payment..

6.15 Discontinuance of Service

6.15.1 Disconnection for nonpayment of local service

(A) For the purposes of this section, all regulated telephone services provided by the Company, except toll service, shall be defined as local service.

(B) The Company may disconnect its Customer's local service for nonpayment of charges incurred for local service.

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LOCAL EXCHANGE SERVICES

SECTION 6 – RULES AND REGULATIONS

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(A) The amount of any deposit shall not exceed the estimated charges for two months service.

6.14.2 When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded within 45 days from the date of termination. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account.

6.14.3 Deposits held will accrue interest at a rate specified by the PUCO in Rule 4901: 1-17-05 of the Ohio Administrative Code and will be refunded to the customer after twelve consecutive months of payment..

6.15 Discontinuance of Service

6.15.1 Disconnection for nonpayment of local service

(A) For the purposes of this section, all regulated telephone services provided by the Company, except toll service, shall be defined as local service.

(B) The Company may disconnect its Customer's local service for nonpayment of charges incurred for local service. Such disconnection must be conducted pursuant to all applicable minimum telephone service standards, specifically MTSS 4901:1-5-17. All practices of the Company pertaining to either the provision of its own toll service, if any, or as a duly authorized agent for another toll service provider shall also conform to the minimum telephone service standards.

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LOCAL EXCHANGE SERVICES

SECTION 6 – RULES AND REGULATIONS

6.16 Allowances for Interruptions of Service

6.16.1 Credit for Interruptions

When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the Customer, or the operation or failure of the facilities or equipment provided by the Customer, a pro rata adjustment of the monthly Recurring Charges subject to interruption will be allowed for the service and facilities rendered useless and inoperative by reason of the interruption whenever said interruption continues for a period of 24 hours or more from the time the interruption is reported to or known to exist by the Company, except as otherwise specified in the Company's tariffs. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted. For calculating credit allowances, every month is considered to have 30 days. Only those facilities on the interrupted portion of the circuit will receive a credit. Credit allowances for service outages that exceed 24 hours in duration will be rounded up to the next whole 24 hours.

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LOCAL EXCHANGE SERVICES

SECTION 6 – RULES AND REGULATIONS

6.16 Allowances for Interruptions of Service

6.16.1 Credit for Interruptions

When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the Customer, or the operation or failure of the facilities or equipment provided by the Customer, a pro rata adjustment of the monthly Recurring Charges subject to interruption will be allowed for the service and facilities rendered useless and inoperative by reason of the interruption whenever said interruption continues for a period of 24 hours or more from the time the interruption is reported to or known to exist by the Company, except as otherwise specified in the Company's tariffs. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted. For calculating credit allowances, every month is considered to have 30 days. Only those facilities on the interrupted portion of the circuit will receive a credit. Credit allowances for service outages that exceed 24 hours in duration will be rounded up to the next whole 24 hours. At a minimum, credit allowances will be calculated consistent with MTSS Rule, 4901:1-5-16.

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LOCAL EXCHANGE SERVICES

SECTION 6 – RULES AND REGULATIONS

6.16 Allowances for Interruptions of Service (continued)

6.16.2 Limitations on Allowances

No credit allowance will be made for:

- (A) interruptions due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer, Authorized User, or Joint-User;
- (B) interruptions due to the negligence of any person, including but not limited to the Customer, but not including the Company, or its agent.
 - .1 interruptions as a result of negligent or willful act on the part of the subscriber.
 - .2 interruptions as a result of a malfunction of subscriber-owned telephone equipment or inside wire.
 - .3 interruptions as a result of military action, war, insurrection, riot, or strike.
 - .4 interruptions that cannot be repaired as a result of the subscriber missing a repair appointment.

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6.16.3 Use of Alternative Service Provided by the Company

Where the Company bears no liability for the interruption and the Customer elects to use an alternative service provided by the Company during the period that a service is interrupted, the Customer must pay the applicable tariffed rates and charges.

LOCAL EXCHANGE SERVICES

SECTION 6 – RULES AND REGULATIONS

6.16 Allowances for Interruptions of Service (continued)

6.16.2 Limitations on Allowances

No credit allowance will be made for:

- (A) interruptions due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer, Authorized User, or Joint-User;
- (B) interruptions due to the negligence of any person, including but not limited to the Customer, but not including the Company, its agent, or its underlying carrier in accordance with MTSS 4901:1-5-16;
 - .1 interruptions as a result of negligent or willful act on the part of the subscriber in accordance with MTSS 4901:1-5-16(A)(1);
 - .2 interruptions as a result of a malfunction of subscriber-owned telephone equipment or inside wire in accordance with MTSS 4901:1-5-16(A)(2);
 - .3 interruptions as a result of military action, war, insurrection, riot, or strike in accordance with MTSS 4901:1-5-16(A)(3); or
 - .4 interruptions that cannot be repaired as a result of the subscriber missing a repair appointment in accordance with MTSS 4901:1-5-16(A)(4).

6.16.3 Use of Alternative Service Provided by the Company

Where the Company bears no liability for the interruption and the Customer elects to use an alternative service provided by the Company during the period that a service is interrupted, the Customer must pay the applicable tariffed rates and charges.

LOCAL EXCHANGE SERVICES

SECTION 6 – RULES AND REGULATIONS

6.17 Cancellation of Service

6.17.1. Cancellation of Application for Service

When a customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except where the Company has notified a customer or prospective Customer of the possibility that special expenses may be incurred in connection with provisioning their service, and then the Company does incur such expenses. Expenses could include special construction, or where special arrangements of facilities or equipment have begun before the Company received a cancellation notice. The charge will be equal to the costs actually incurred, less net salvage.

6.17.2 [deleted]

6.17.3 By Company

(A) Notice of Service Termination

A Customer will be provided with seven (7) days notice of termination of service. However, in the event of emergency or threatened or actual disruption of service to other Customers, the Company may terminate service without notice. (C)

(B) Non-Payment

If payment is not received within thirty (30) days from the statement date, a termination notice is sent to the Customer. (C)

6.18 Transfer and Assignments

The Customer may not transfer or assign the use of service except with the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities. Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this Tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.

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LOCAL EXCHANGE SERVICES

SECTION 6 – RULES AND REGULATIONS

6.17 Cancellation of Service

6.17.1. Cancellation of Application for Service

When a customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except where the Company has notified a customer or prospective Customer of the possibility that special expenses may be incurred in connection with provisioning their service, and then the Company does incur such expenses. Expenses could include special construction, or where special arrangements of facilities or equipment have begun before the Company received a cancellation notice. The charge will be equal to the costs actually incurred, less net salvage.

6.17.2 [deleted]

6.17.3 By Company

(A) Notice of Service Termination

In accordance with 4901:1-5-17, a Customer will be provided with seven (7) days notice of termination of service. However, in the event of emergency or threatened or actual disruption of service to other Customers, in accordance with 4901:1-5-17(G), the Company may terminate service without notice.

(B) Non-Payment

If payment is not received within thirty (30) days from the statement date, a termination notice is sent to the Customer in accordance with 4901:1-5-17 (B).

6.18 Transfer and Assignments

The Customer may not transfer or assign the use of service except with the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities. Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this Tariff shall apply to all such permitted assignees or

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