April 9, 2008
Via E-Filing
Renée Jenkins, Secretary of Commission
Public Utilities Commission of Ohio
2600 Maitland Center Pkwy.
180 East Broad Street
Columbus, Ohio 43266-0573

## Suite 300

Maitland, FL 32751
P.O. Drawer 200

Winter Park, FL
32790-0200
Tel: 407-740-8575
RE: Case No. 08-352-TP-ATA

## Talk America Inc. d/b/a Cavalier Telephone, d/b/a Cavalier Business Communications and also d/b/a Cavalier Telephone and TV. 90-5752-TP-TRF Application to Detariff Certain Tier 2 Services

Fax: 407-740-0613
www.tminc.com

In compliance with Case No. 06-1345-TP-ORD, enclosed for filing please find the Application to Detariff Certain Tier 2 Services and to make other changes related to the implementation of Case No. 06-1345-TP-ORD, submitted on behalf of Talk America Inc. d/b/a Cavalier Telephone, d/b/a Cavalier Business Communications and also d/b/a Cavalier Telephone and TV.

In accordance with Rule 4901:1-6-05(g), certain Tier 2 Services have been deleted from the proposed replacement Tariff which are now available on the Company's website at: www.cavtel.com.

A copy of the Residential and Non-Residential customer notices have been sent to TelecommRule16@puc.state.oh.us on March 14, 2008.

The Company is submitting a replacement tariff to incorporate the changes proposed in this filing. This Replacement Tariff, PUCO No. 4, cancels and replaces Tariff PUCO No. 1 (Long Distance Services) and PUCO No. 2 (Local Services) in their entireties. The Company respectfully requests this filing to become effective on April 9, 2008.

The following documents are included with this filing:
Telecommunications Application Form for Routine Proceedings

- $\quad$ Exhibit A - Superseded Tariffs PUCO No. 1 and PUCO No. 2
- $\quad$ Exhibit B - Proposed Replacement Tariff (PUCO No. 4)
- $\quad$ Exhibit C - Narrative summarizing the changes
- Exhibit D - Copies of the Residential and Nonresidential Customer Notices which were sent on March 14, 2008
- Exhibit E-Affidavit signed by Company Officer verifying that the Customers Notices were sent.

Questions regarding this filing may be directed to my attention at (407) 740-3031 or via e-mail at sthomas@tminc.com. Please acknowledge receipt of this filing by date stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for this purpose.

April 9, 2008
Renee Jenkins, Secretary of Commission
Public Utilities Commission of Ohio
Page 2

Thank you for your assistance.
Sincerely,


Sharon Thomas
Consultant to Talk America Inc.

ST/lm.

## Enclosures

cc: $\quad$ Office of Ohio Utilities Consumer Counsel
M. Ring, Talk America, Inc.

File: Talk America - OH Local
Talk America - OH IXC
RMS: OHL0805

# The Public Utilities Commission of Ohio TELECOMMUNICATIONS APPLICATION FORM for DETARIFFING AND RELATED ACTIONS <br> Per the Commission＇s 09／19／07＂Implementation Order＂in Case No．06－1345－TP－ORD （Effective：10／01／2007 through 04／01／2008） 

In the Matter of the Application of
Talk America Inc．d／b／a Cavalier Telephone，d／b／a Cavalier
）TRF Docket 90－5752－TP－TRF

Business Communications，d／b／a Cavalier Telephone and TV
To Detariff Certain Tier 2 Services and make other changes
related to the Implementation of Case No．06－1345－TP－ORD
）Case No．08－352－TP－ATA
）NOTE：Unless you have reserved a Case No．leave the＂Case No＂ ）fields BLANK

Name of Registrant（s）
DBA（s）of Registrant（s）
Address of Registrant（s）
Company Web Address
Regulatory Contact Person（s）
Regulatory Contact Person＇s Email Address mhring＠cavtel．com
Contact Person for Annual Report
Address（if different from above）
Consumer Contact Information
Address（if different from above）
Talk America Inc． 965 Thomas Street，Warminster，PA 18974

Xandria Lemon
Same as Above
Valeri Herbenick，Consumer Complaints
Same as Above

Cavalier Telephone，Cavalier Business Communications，Cavalier Telephone and TV

| www．cavtel．com |  |  |  |
| :--- | :--- | :--- | :--- | :--- |
| Margaret Ring | Phone $850-465-1748$ | Fax | $850-432-0218$ |

Phone 407－740－3013 Fax 407－740－0613

Phone 877－474－4926

## Part I－Tariffs

Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below． NOTE：All cases are ATA process cases，tariffs are effective the day they are filed，and remain in effect unless the Commission acts to suspend．

| Carrier Type | $\square$ ILEC | 】 CLEC | 区 CTS |
| :---: | :---: | :---: | :---: |
| Business Tier 2 Services | $\square$ | 区 | 区 |
| Residential \＆Business Toll Services | $\square$ | 区 | இ |
| Other Changes required by Rule （Describe in detail in Exhibit C） | $\square$ | 】 | 区 |

## Part II－Exhibits

Note that the following exhibits are required for all filings using this form．

| Included | Identified As： | Description of Required Exhibit： |
| :---: | :--- | :--- |
| $\boxtimes$ | Exhibit A | The existing affected tariff pages． |
| $\boxtimes$ | Exhibit B | The proposed revised tariff pages． |
| $\boxtimes$ | Exhibit C | Matrix or narrative summarizing all changes proposed in the application，and／or <br> other information intended to assist Staff in the review of the Application． |
| $\boxtimes$ | Exhibit D | Explanation of how the Applicant intends to comply with Rule 4901：1－6－ <br> 05（G）（3）regarding disclosure of rates，terms，and conditions for detariffed <br> services，including： <br> citation to the appropriate Web Page if any，in accordance with rule <br> 4901：1－6－05（G）（4），and／or <br> copy of other materials and publications to be used to comply with <br> 4901：1－6－05（G）（3）． |
| $\boxtimes$ | Exhibit E | One－time customer notice of detariffing and related changes consistent with rule <br> $4901: 1-06-16(B)$, including where customers may find the information <br> regarding such services as required by rule 4901：1－6－05（G）（3）． |
| $\boxtimes$ | Exhibit F | Affidavit that the Customer Notice described in Exhibit C has been sent to <br> Customers． |

## AFFIDAVIT <br> Compliance with Commission Rules and Service Standards

I am an officer/agent of the applicant corporation, Talk America Inc. $\mathrm{d} / \mathrm{b} / \mathrm{a}$ Cavalier Telephone, $\mathrm{d} / \mathrm{b} / \mathrm{a}$ Cavalier Business Communications and also $\mathrm{d} / \mathrm{b} / \mathrm{a}$ Cavalier Telephone and TV , and am authorized to make this statement on its behalf.

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.
Executed on: April 8, 2008 at 2600 Maitland center Parkway Suite 300, Maitland FL, 32751


* Sharon Thomas, Consultant for

Talk America Inc. d/b/a Cavalier Telephone d/b/a Cavalier Business Communications $\mathrm{d} / \mathrm{b} / \mathrm{a} /$ Cavalier Telephone and TV

- This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.


## VERIFICATION

I, Sharon Thomas, Consultant for Talk America Inc. $\mathrm{d} / \mathrm{b} / \mathrm{a}$ Cavalier Telephone, $\mathrm{d} / \mathrm{b} / \mathrm{a}$ Cavalier Business Communications and also d/b/a Cavalier Telephone and TV verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.


| Sharon Thomas, Consultant for | Date: $\quad 4 / 9 / 08$ |
| :--- | :---: |
| Talk America Inc. |  |
| d/b/a Cavalier Telephone |  |
| d/b/a Cavalier Business Communications |  |
| d/b/a/ Cavalier Telephone and TV |  |

* Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:
Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793

Or
Make such filing electronically as directed in Case No 06-900-AU-WVR

TALK AMERICA INC. DBA CAVALIER TELEPHONE
DBA CAVALIER BUSINESS COMMUNICATIONS DBA CAVALIER TELEPHONE AND TV

## EXHIBIT A

## EXISTING AFFECTED TARIFF PAGES

PUCO TARIFF NO. 1 - LONG DISTANCE SERVICES TARIFF

## EXHIBIT A

## EXISTING AFFECTED TARIFF PAGES

PUCO TARIFF NO. 1 - LONG DISTANCE SERVICES TARIFF

# INTEREXCHANGE TELECOMMUNICATIONS TARIFF 

Of Ohio

TALK AMERICA INC.<br>d/b/a Cavalier Telephone<br>d/b/a Cavalier Business Communications<br>d/b/a Cavalier Telephone and TV

90-9030 - CT-TRF

This tariff is filed in accordance with the Ohio Public Utilities Commission. All services contained in this tariff are competitive.

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for interexchange telecommunications services provided by Talk America Inc. d/b/a Cavalier Telephone and d/b/a Cavalier Business Communications and also d/b/a Cavalier Telephone and TV within the State of Ohio. This tariff is on file with the Ohio Public Utilities Commission. Copies may be inspected during normal business hours at the Company's principal place of business.

## CHECK SHEET

All sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date of the bottom of this page.

$\qquad$

## CHECK SHEET

## SHEET

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## SYMBOLS

The following symbols are used for the purposes indicated below:
C - Changed Regulation.
D - Delete or discontinue.
I - Increase to a rate.
M - Moved from another tariff location.
N - New.
R - Reduction to a rate.
T - Change in text but no change in rate or regulation.

## TARIFF FORMAT

A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Ohio Public Utilities Commission. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the Ohio Public Utilities Commission follows in its tariff approval process, the most current sheet number on file with the Commission is not always the tariff in effect. Consult the Check Sheet for the sheet currently in effect.
C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
2.
2.1
2.1.1
2.1.1.A.
2.1.1.A.1.
2.1.1.A.1.(a)
2.1.1.A.1.(a).I.
2.1.1.A.1.(a).I.(i).
2.1.1.A.1.(a).I.(i).(1)
D. Check Sheets - When a tariff filing is made with the Ohio Public Utilities Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some pages.) The tariff user should refer to the latest Check Sheet to find out if a particular sheet is the most current on file with the Ohio Public Utilities Commission.

## SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the customer's location to a Talk America switching center or point of presence.

Account Codes - Optional, customer defined digits that allow the customer to identify the individual user, department, or client associated with a call.

Authorized User - A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Carrier's service.

Call - A completed connection established between a calling station and one or more called stations.
Customer - The person, firm, corporation, or other entity which orders, cancels, amends, or uses service and is responsible for payment of charges and compliance with the Company's tariff.

Company or Carrier - Talk America Inc., unless otherwise clearly indicated by the context.
Holidays - The Company observes the following holidays for specific products: New Years Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

LEC - Local Exchange Company.

## SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, CON'T.

Special Access Origination - Where originating access between the customer and the interexchange carrier is provided on dedicated circuits. The cost of these dedicated circuits is billed by the access provider directly to the end user.

Switched Access Origination - Where originating access between the customer and the interexchange carrier is provided on local exchange company Feature Group circuits and the connection to the customer is a LEC-provided business or residential access line. The cost of switched Feature Group access is billed to the interexchange carrier.

Travel Card - A proprietary calling card offered by the Company which enables the Customer to use the Company's service by dialing a Company-provided access number.

V\& H Coordinates - Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage is used for the purpose of rating calls.

## SECTION 2 - RULES AND REGULATIONS

### 2.1 Undertaking of the Company

The Company's services and facilities are furnished for communications originating at specified points within the State of Ohio under terms of this tariff.

The Company undertakes to provide the services offered in this tariff in accordance with the terms and conditions set forth under this tariff. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Customer, to allow connection of a Customer's location to the Company. The Customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless otherwise provided, and are available twenty-four hours per day, seven days per week.

### 2.2 Limitations

2.2.1 Service is offered subject to the availability of the necessary facilities and equipment, or both facilities and equipment, and subject to the provisions of this tariff.
2.2.2 The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this tariff, or in violation of the law.
2.2.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

## SECTION 2 - RULES AND REGULATIONS, CON'T.

### 2.2 Limitations, con't.

2.2.4 All facilities provided under this tariff are directly controlled by the Company and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
2.2.5 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.

### 2.3 Use

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

### 2.4 Liabilities of the Company

2.4.1 The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur.
2.4.2 The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.

## SECTION 2 - RULES AND REGULATIONS, CON'T.

### 2.4 Liabilities of Company, con't.

2.4.3 The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copy-right or patent, unauthorized use of any trademark, tradename, or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by the Company under this tariff; or for any act or omission of the Customer; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.
2.4.4 No agent or employee of any other carrier shall be deemed to be an agent or employee of the Company.
2.4.5 The Company shall not be liable for any defacement of or damages to the premises of a Customer resulting from the furnishing of service which is not the direct result of the Company's negligence.
2.4.6 No third party provider or their directors, officers or employees that are directly or indirectly associated with the Company's performance of our services shall be liable to the Customer for any special, indirect, incidental, consequential, reliance, exemplary, punitive or other damages arising out of a service failure.
2.4.7 Approval of the above tariff language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the Carrier should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

## SECTION 2 - RULES AND REGULATIONS, CON'T.

### 2.5 Deposits

The Company does not require a deposit from the Customer.

### 2.6 Advance Payments

For Customers whom the Company determines an advance payment is necessary, the Company reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and a new advance payment may be collected for the next month.

### 2.7 Taxes and Fees

2.7.1 All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items on the Customer's bill and are not included in the quoted rates and charges set forth in this tariff.
2.7.2 To the extent that a municipality, other political subdivision or local agency of government, or Commission imposes upon and collects from the Company a gross receipts tax, occupation tax, license tax, permit fee, franchise fee, or regulatory fee, such taxes and fees shall, insofar as practicable and allowed by law, be billed pro rata to Customers receiving service from the Company within the territorial limits of such municipality, other political subdivision or local agency of government.
2.7.3 The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs. Examples of such programs include, but are not limited to, the Universal Service Fund (USF), the Presubscribed Interexchange Carrier Charge (PICC), and compensation to pay telephone service providers for the use of their pay telephones to access the Company's service.

## SECTION 2 - RULES AND REGULATIONS, CON'T.

### 2.7 Taxes and Fees, cont'd.

## A. Public Pay Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. The Public Pay Telephone Surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company service and is unrelated to the Company's service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the "\#" symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

$$
\text { Rate per Call, maximum } \quad \$ 0.30
$$

## SECTION 2 - RULES AND REGULATIONS, CON'T.

### 2.8 Terminal Equipment

The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a PBX, key system, or Pay Telephone. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Commission.

## SECTION 2 - RULES AND REGULATIONS, CON'T.

### 2.9 Installation

Service is installed upon mutual agreement between the Customer and the Company.

### 2.10 Payment for Service

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer or to an Authorized User of the Customer by the Company. All charges due by the Customer are payable to the Company or to the Company's authorized billing agent. Terms of payment shall be according to the rules and regulations of the billing agent and subject to the rules of regulatory agencies, such as the Ohio Public Utilities Commission. Any objections to billed charges must be reported to the Company or its billing agent. Adjustments to Customer's bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

Regarding the manner in which the creditworthiness of service applicants is established, as well as the manner in which disconnection of service for nonpayment of charges occurs, the Company will comply with the Selective Access Policy adopted by the Public Utilities Commission of Ohio and codified in the MTSS.

The Company's bills are due upon receipt. Amounts not paid within 30 days from the due date of the invoice will be considered past due. A late fee of $\$ 5.00$ plus $1.5 \%$ per month (or the maximum amount allowed by law, whichever is lower) may apply to any unpaid and past due balance. The late fee may be charged by the Company directly or by the Company's billing service provider. If a Customer presents an undue risk of nonpayment at any time, the Company may require that Customer to pay its bills within a specified number of days and to make such payments in cash or the equivalent of cash.

### 2.11 Cancellation by Customer

Customer may cancel service by providing 30 days written noticed to the Company.

## SECTION 2 - RULES AND REGULATIONS, CON'T.

### 2.12 Interconnection

Service furnished by the Company may be connected with the services or facilities of other carriers. Such service or facilities, if used, are provided under the terms, rates, and conditions of the other carrier. The Customer is responsible for all charges billed by other carriers for use in connection with the Company's service. Any special interface equipment or facilities necessary to achieve compatibility between carriers is the responsibility of the Customer.

[^0]
## SECTION 2 - RULES AND REGULATIONS, CON'T.

### 2.13 Refusal or Discontinuance by Company

The Company may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer will be given 15 days notice to comply with any rule or remedy any deficiency. All disconnection situations will be handled in accordance with the Selective Access Policy adopted by the Public Utilities Commission of Ohio and codified in the MTSS:
(a) For non-compliance with or violation of any State, municipal, or Federal law, ordinance, or regulation pertaining to telephone service.
(b) For the use of telephone service for any other property or purpose other than that described in the application.
(c) For neglect or refusal to provide reasonable access to the Company or its agents for the purpose of inspection and maintenance of equipment owned by the Company or its agents.
(d) For noncompliance with or violation of Commission regulations or the Company's rules and regulations on file with the Commission, provided five (5) days' written notice is given before termination.
(e) For nonpayment of bills, provided that suspension or termination of service shall not be made without seven (7) days written notice to the Customer, except in extreme cases.
(f) Without notice in the event of Customer or Authorized User use of equipment in such a manner as to adversely affect the Company's equipment or service to others.
(g) Without notice in the event of tampering with the equipment or services owned by the Company or its agents.

## SECTION 2 - RULES AND REGULATIONS, CON'T.

### 2.14 Refusal or Discontinuance by Company, (con't)

(h) Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, the Company may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
(i) Without notice by reason of any order or decision of a court or other government authority having jurisdiction which prohibits carrier from furnishing such services.
(j) For periods of inactivity over sixty (60) days.

### 2.15 Interruption of Service

Credit allowances for interruptions of service which are not due to the Carrier's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment or communications systems provided by the Customer, are subject to the general liability provisions set forth in Section 2.4 herein. It shall be the obligation of the Customer to notify carrier immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by Customer and connected to Carrier's terminal. Interruptions caused by Customer-provided or Carrier-provided automatic dialing equipment are not deemed an interruption of service as defined herein since the customer has the option of using the long distance network via local exchange company access. The Company's liability for interruptions shall in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur.

## SECTION 2 - RULES AND REGULATIONS, CON'T.

### 2.16 Inspection, Testing, and Adjustment

Upon reasonable notice, the facilities provided by the Carrier shall be made available to the Carrier for tests and adjustments as may be deemed necessary by the Carrier for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made.

### 2.17 Tests, Pilots, Promotional Campaigns and Contests

The Carrier may conduct special tests or pilot programs and promotions after approval by the Ohio Public Utilities Commission to demonstrate the ease of use, quality of service and to promote the sale of its services. The Carrier may also waive a portion of all processing fees or installation fees for winner of contests and other occasional promotional events sponsored or endorsed by the Carrier. From time to time the Company may waive all processing fees for a Customer.

### 2.18 Reservation of Toll Free Numbers

The Company will make every effort to reserve Toll Free "800/888" vanity numbers for customers, but makes no guarantee or warranty that the requested number(s) will be available.

### 2.19 Portability of Toll Free Numbers

The Company will participate in porting Toll Free "800/888" numbers only if the account balance is zero and all charges incurred as a result of the Toll Free "800/888" number have been paid.

## SECTION 2 - RULES AND REGULATIONS, CON'T.

### 2.20 Toll Blocking Rules

The Company may cause to have blocked, access to all toll providers for nonpayment of regulated toll charges, so long as the blocked Customer is not denied the right to select, through a presubscribed interexchange change (PIC) mechanism, any other 1+ presubscribed toll service provider who is obligated to provide such service under the terms of the Selective Access Policy.

Under the terms of the Selective Access Policy, the Company may not deny establishment of $1+$ presubscribed toll service on the grounds that the Customer has failed to establish creditworthiness, if:
(a) the Customer is able to establish creditworthiness using one of the means for doing so available under the Public Utilities Commission of Ohio's (PUCO) rules, or
(b) the Company, exercising its own discretion, does not require the Customer to establish creditworthiness (through any of the means available for doing so under the PUCO's rules), or
(c) the Company attempts to require the Customer to establish creditworthiness using credit establishment procedures which do not comport with the PUCO's credit establishment policies and/or are not set forth within a PUCO approved tariff.

When a prospective Customer, who has previously been universally blocked for nonpayment of toll charges by another carrier, seeks to select the Company as his or her $1+$ carrier of choice, the Company may, subject to our tariffed toll deposit policies and the Commission's rules on establishment of service (See Rules 4901:1-5-14 and 4901:1-5-15, Ohio Administrative Code, [O.A.C.]), require a deposit for toll service. This deposit shall be in accordance with Rule 4901:1-514 (A)(3), O.A.C., but the Company may negotiate a lower deposit.

## SECTION 2 - RULES AND REGULATIONS, CON'T.

2.20 Toll Blocking Rules, con't.

The Company may furnish credit information, acquired from the Company's own experiences with the Customer, to consumer reporting agencies within the meaning of the Federal Fair Credit Reporting Act. The Company will follow all requirements that consumer reporting agencies must follow in issuing credit reports within the meaning of the Federal Fair Credit Reporting Act.

Upon payment by the Customer of all past due toll debt to the Company, the company will notify the Customer's local carrier that the block can be lifted and all $1+$ dialing capabilities, including 10-XXX, will be restored.

## SECTION 2 - RULES AND REGULATIONS, CON'T.

### 2.21 SpeedPay

If the Customer's account is delinquent or when the Customer calls the Company's business office to make payment arrangement, the Customer will be given the option to pay via electronic payment system, SpeedPay. The Customer electing SpeedPay will be notified in advance of an additional SpeedPay processing fee of $\$ 5.00$. The Customer whose service has been disconnected may be required to reestablish service using SpeedPay and will be assessed the $\$ 5.00$ SpeedPay processing fee.

## SECTION 3 - DESCRIPTION OF SERVICE AND MAXIMUM RATES

### 3.1 General

Each Customer is charged individually for each call placed through the carrier. charges are computed on an airline mileage basis as described in Section 3.4 of this tariff.

Rates vary by mileage band, time of day, call duration and by originating and terminating access type.

Customers are billed based on their use of the Company's long distance service.

### 3.2 Timing of Calls

3.2.1 Long distance usage charges are based on the actual usage of the Company's network. Chargeable time begins when a connection is established between the calling station and the called station. Chargeable time ends when either party "hangs up" thereby releasing the network connection.
3.2.2 Unless otherwise specified in this tariff, after the initial minimum period usage is beyond the minimum call duration is measured and rounded to the next higher six second increment for billing purposes. The initial minimum period for each product is specified in the individual service descriptions contained in this tariff.

## SECTION 3 - DESCRIPTION OF SERVICE AND MAXIMUM RATES, CON'T.

### 3.3 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between the serving wire center locations associated with the originating and terminating points of the call.

The distance between the originating and terminating points is calculated by using the " V " and " H " coordinates of the serving wire centers as defined by BellCore (Bell Communications Research), in the following manner:

Step 1 Obtain the " V " and " H " coordinates for the serving wire center of the Customer's switch and the destination point.

Step 2 Obtain the difference between the " V " coordinates of each of the serving wire centers. Obtain the difference between the " H " coordinates.

Step 3 Square the differences obtained in Step 2.
Step 4 Add the squares of the " V " difference and " H " difference obtained in Step 3.
Step 5 Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6 Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating serving wire centers of the call.

Formula:

$$
\sqrt{\frac{\left(V_{1}-V_{2}\right)^{2}+\left(H_{1}-H_{2}\right)^{2}}{10}}
$$

## SECTION 3 - DESCRIPTION OF SERVICE AND MAXIMUM RATES, CON'T.

### 3.4 Time of Day Rate Periods

Day, evening and night/weekend rates apply for the following products based on the following chart:

|  | MON | TUES | WED | THU | FRI | SAT | SUN |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{gathered} \hline \text { 8:00 AM } \\ \text { TO } \\ \text { 5:00 } \mathrm{PM}^{*} \end{gathered}$ | DAYTIME RATE PERIOD |  |  |  |  |  |  |
| $\begin{gathered} \text { 5:00 PM } \\ \text { TO } \\ \text { 11:00 PM* } \end{gathered}$ | EVENING RATE PERIOD |  |  |  |  |  | EVE |
| $\begin{gathered} \hline \text { 11:00 PM } \\ \text { TO } \\ \text { 8:00 AM* } \end{gathered}$ | NIGHT/WEEKEND RATE PERIOD |  |  |  |  |  |  |

* to, but not including

Calls are billed based on the rate in effect for the actual time period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rates in effect in that boundary for each portion of the call.

Time of day periods associated with other products are described in the rate section of those products.

## SECTION 3 - DESCRIPTION OF SERVICE AND MAXIMUM RATES, CON'T.

### 3.5 Schedule A - Intrastate Long Distance Rate Table - Standard Switched Access

This long distance service applies to customers who access the Company via local exchange company provided switched access. For billing purposes call timing is rounded up to the nearest six (6) second increment after the initial minimum period of eighteen (18) seconds. In addition to the applicable usage charges, calls placed using Travel Card access also incur a fixed service charge per completed call.


## MAXIMUM RATES

|  | DAY |  | EVENING |  | NIGHT/WEEKEND |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
|  | Initial | Ea.Addl. | Initial | Ea.Addl. | Initial | Ea.Addl. |
| Mileage | $\frac{\text { Period }}{.1020}$ | $\frac{\text { Period }}{.0340}$ | $\frac{\text { Period }}{.0906}$ | $\underline{\text { Period }} .0302$ | $\underline{\text { Period }}$ | $\frac{\text { Period }}{.0906}$ |

Minimum Maximum<br>Travel Card Charge, per call:<br>$$
\text { See } \overline{\text { Section } 3.20}
$$

Certain material previously found on this sheet is now located on Sheet 34.3.

## SECTION 3 - DESCRIPTION OF SERVICE AND MAXIMUM RATES, CON'T.

### 3.6 Schedule B - Intrastate Long Distance Rate Table - Special Access

This long distance service applies to customers who access the Company via dedicated special access channels. For billing purposes call timing is rounded up to the nearest six (6) second increment after the initial minimum period of eighteen (18) seconds.


## MAXIMUM RATES

|  | DAY |  | EVENING |  | NIGHT/WEEKEND |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
|  |  |  | Ea.Addl. | Initial | Ea.Addl. | Initial | Ea.Addl.

## SECTION 3-DESCRIPTION OF SERVICE AND MAXIMUM RATES, CON'T.

### 3.7 Switched Inbound Service

Switched Toll-Free Service provides an in-bound calling service to the Company's Customers. The Company's Customer is billed for each toll-free (i.e., 800/888) call, rather than the call originator. Calls terminate to the Company Customer via switched access lines. For billing purposes, call timing is rounded up to the nearest six (6) second increment after the initial minimum period of eighteen (18) seconds.

|  | Rate Per Hour of Use |  |
| :--- | :---: | :---: |
|  | Minimum | Maximum |
| Day | $\$ 7.50$ | $\$ 30.00$ |
| Evening | $\$ 6.50$ | $\$ 27.00$ |
| Night/Weekend | $\$ 6.50$ | $\$ 27.00$ |

### 3.8 Dedicated Inbound Service

Dedicated Toll-Free Service provides an in-bound customer provided calling service to the Company's Customers. The Company's Customer is billed for each toll-free (i.e., 800/888) call, rather than the call originator. Calls terminate to the Company's Customer via customer-provided dedicated access lines. For billing purposes, call timing is rounded up to the nearest six (6) second increment after the initial minimum period of eighteen (18) seconds.

Minimum
Day
Evening
Night/Weekend

Rate Per Hour of Use
Maximum
$\$ 5.00 \quad \$ 20.00$
\$4.25
\$17.00
\$4.25
\$15.00

## SECTION 3 - DESCRIPTION OF SERVICE AND MAXIMUM RATES, CON'T.

### 3.9 Non-Subscriber Calling

Non-subscriber calling is a specialized service allowing Customers to access the Company's network by using the Carrier's access code.

Per Minute Usage Charges are based on airline mileage as calculated using the formula found in Section 3.3 of this tariff. All calls are rounded to the next higher full minute with a minimum billing of one minute per call.

## Minimum Per Minute Rates:

DAY

| Mileage | $1{ }^{\text {st }}$ | Ea.Addl | $1{ }^{\text {st }}$ | Ea.Addl | $1{ }^{\text {st }}$ | Ea.Addl |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Band | Minute | Minute | Minute | Minute | $\underline{\text { Minute }}$ | Minute |
| 1-10 | . 0800 | . 0600 | . 0675 | . 0450 | . 0450 | . 0450 |
| 11-22 | . 0800 | . 0800 | . 0700 | . 0550 | . 0550 | . 0550 |
| 23-55 | . 1100 | . 1000 | . 0800 | . 0750 | . 0600 | . 0600 |
| 56-124 | . 1100 | . 1200 | . 0850 | . 0800 | . 0700 | . 0600 |
| $125+$ | . 1250 | . 1250 | . 0875 | . 0850 | . 0750 | . 0700 |

Non-subscriber Charge, per Call:
\$0.90
Maximum Per Minute Rates:
DAY
EVENING
NIGHT/WEEKEND

| Mileage <br> Band | $1^{\text {st }}$ <br> Minute |  | Ea.Addl <br> Minute | 1st <br> Minute | Ea.Addl <br> Minute | 1st <br> Minute | Ea.Addl <br> $0-10$ |
| ---: | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| .3600 | .2400 | .2500 | .1700 | .1800 | $\underline{\text { Minute }}$ |  |  |
| $11-22$ | .3800 | .3200 | .2800 | .2200 | .2200 | .1500 |  |
| $23-55$ | .4400 | .4000 | .2900 | .2600 | .2400 | .2100 |  |
| $56-124$ | .4800 | .4600 | .3100 | .3200 | .2800 | .2400 |  |
| $125+$ | .5000 | .5000 | .3300 | .3300 | .2800 | .2800 |  |

Non-subscriber Charge, per Call:
\$3.60
$\qquad$ -CT-ZCN

## SECTION 3 - DESCRIPTION OF SERVICE AND MAXIMUM RATES, CON'T.

### 3.10 Other Charges

| Optional Account Codes: | $\frac{\text { Minimum }}{\$ 0.00 \text { per code per month }}$ |
| :--- | :--- |
| Initial Installation Fee: | $\$ 0.00$ per account code |
| Directory Assistance: | $\$ 0.46$ per call |
|  |  |
| Optional Account Codes: | Maximum |
| Initial Installation Fee: | $\$ 10.00$ per account code per month |
| Directory Assistance: | $\$ 1.90$ per call |

## SECTION 3 - DESCRIPTION OF SERVICE AND MAXIMUM RATES, CON'T.

### 3.11 Marketing Partnership Long Distance Savings Plan

Marketing Partnership Long Distance Savings Plan (MP LDSP) is offered to Customers who subscribe to service through a participating Internet Service Provider (ISP) or other Marketing Partnership (e.g. AOL Long Distance Savings Plan). The participating marketing partner must have a previously established partnership agreement with the Company. The Customer is billed for each call placed using MP LDSP. Each call is billed in one minute increments. The minimum call duration for billing purposes is one minute. The Customer has access to call detail and billing records only on-line through the participating marketing partner and billing is handled through commercial credit card payment arrangements. Monthly recurring charges apply only to residential toll-free calling service. Optional Travel Service is also available. Travel Service is access via a toll-free number provided by the Company. Fractional charges are rounded up to the next highest penny on a per call basis.

## Rate Schedule

|  | Per Minute Charge |  |
| :--- | :---: | :---: |
| MP Outbound (1+) Rate Per Minute: | $\frac{\text { Minimum }}{}$ | $\underline{\text { Maximum }}$ |
| MP Inbound (toll-free) Rate Per Minute: | $\$ 0.05$ | $\$ 0.20$ |
| Travel Card Rate Per Minute: | $\$ 0.10$ | $\$ 0.20$ |
|  |  | $\$ 0.40$ |
|  | Per Call Charge |  |
|  | Minimum |  |

## SECTION 3 - DESCRIPTION OF SERVICE AND MAXIMUM RATES, CON'T.

### 3.12 Talk America Plan 1

Talk America Plan 1 is offered to Business Customers for outbound and toll-free inbound calling from/to presubscribed switched lines. The account may be used for interstate, international or intrastate calling. Travel Card service is offered in conjunction with Talk America Plan 1. A per call service charge applies to each completed Travel Card call.

Service is initiated through a qualified Talk America sales agent. Charges are billed via a valid commercial credit card. Call detail and billing records are available on-line via the Talk America web site.

The usage rate for each call is determined by the minimum monthly usage level selected by the Customer. When the Customer's total billing in any monthly billing cycle falls below the selected minimum monthly usage level, the minimum monthly usage fee applies instead of the actual usage charges. Interstate, outbound and inbound (toll-free), international and intrastate outbound and inbound (toll-free) and Travel Card usage, Travel Card per call service charges, and monthly recurring charges apply toward meeting the minimum monthly usage commitment. A term commitment of six (6) months applies to the minimum monthly usage level of $\$ 150$.

Calls are billed in six (6) second increments after an initial minimum call duration of thirty (30) seconds. Fractional call charges are rounded up to the next penny.

### 3.12.1 Early Termination Penalty

When the Customer elects a $\$ 150$ minimum monthly usage level that requires a six (6) month term commitment and cancels service prior to fulfillment of the term commitment, a term penalty is immediately applied to the Customer's bill. The term penalty is a one-time charge equal to the minimum monthly usage commitment level multiplied by the number of months remaining in the term.

## SECTION 3 - DESCRIPTION OF SERVICE AND MAXIMUM RATES, CON'T.

### 3.12 Talk America Plan 1, (Con't.)

### 3.12.1 Usage Charges

Minimum Monthly Usage

$\$ 50.00$
\$100.00
\$150.00

|  | Per Minute <br> Intrastate |
| :---: | :---: |
| Minimum | Maximum |
| $\$ 0.049$ | $\$ 0.146$ |
| $\$ 0.049$ | $\$ 0.146$ |
| $\$ 0.049$ | $\$ 0.146$ |

### 3.13 Talk America Plan 2

Talk America Plan 2 is offered to Residential Customers for outbound and toll-free inbound calling from/to presubscribed switched lines. The account may be used for interstate, international or intrastate calling. Travel Card service is offered in conjunction with Talk America Plan 2 service. A per call service charge applies to each completed Travel Card service call.

Service is initiated via internet registration or through a qualified Talk America sales agent. Charges are billed via a valid commercial credit card. Call detail and billing records are available on-line via the Talk America web site.

Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Fractional call charges are rounded up to the next penny.

Rates for this service are the same as the rates that are found in Section 3.11 of this tariff.

## SECTION 3 - DESCRIPTION OF SERVICE AND MAXIMUM RATES, CON'T.

### 3.14 Operator Services

Operator Services are offered to Customers. Operator Services allow Customers and Consumers to place calls using operator assistance for call completion or billing.

Usage charges and an appropriate service charge will be assessed on a per call basis, as stated in this tariff. For calls made using a telephone company card, acceptance of the card will be dependent upon the Company's ability to verify the card as valid. Only those cards accepted by the Company may be used for Operator Services. The Company reserves the right to verify acceptance of charge prior to billing charges to a third party number.
3.14.1 Operator services may be used by the presubscribed Customer and by the Aggregator and their respective Consumers (i.e., patrons, guests, invitees or employees) to complete Person-to-Person, Collect, Third-Party, and/or Calling Card calls.
3.14.2 Charges for Operator Assisted Calls include two components: a usage-sensitive component based upon the time-of-day rate period, mileage, and duration of the call; and a fixed service charge based upon the type of operator service provided.
3.14.3 The usage-sensitive portion of the charge for an Operator Assisted Call is set forth in Section 3.14.8.
3.14.4 The fixed service charge portions of the charge for an Operator Assisted Call is set forth in Section 3.14.8.
3.14.5 The Company shall not bill the Customer for any surcharges or fees imposed by the Aggregator. With respect to charges imposed by the Aggregator for the use of the telephone, the Aggregator is responsible for charging a flat rate and for posting of the charge in plain view at each telephone.

## SECTION 3 - DESCRIPTION OF SERVICE AND MAXIMUM RATES, CON'T.

### 3.14 Operator Services, (cont'd.)

3.14.6 Service may be suspended by the Company, without notice to the Customer or the Aggregator, by blocking traffic to certain countries, cities, or NXX exchanges, or by blocking calls using certain Customer Authorization Codes, Calling Cards or credit cards, when the Company deems it necessary to take such action to prevent unlawful use of service. The Company shall restore service as soon as it can be provided without undue risk, and shall, upon request by the Customer affected, assign a new Authorization Code to replace the one that has been deactivated. The Company reserves the right to validate the credit worthiness of Customers through available credit card, Calling Card, called number, Third Party telephone number and room number verification procedures. Where a requested billing method cannot be validated, the Customer/Consumer may be required to provide an acceptable alternate billing method or the Company may refuse to place the call.
3.14.7 The Aggregator is responsible for payment of the Company's charges for all calls placed from the Aggregator's Premises except for Collect, Third Party, Calling Card and credit card calls. The Calling Card or credit card holder or local exchange company service subscriber is responsible for payment of the Company's charges for all calls billed to a Calling Card, credit card or a telephone line number, respectively.

## SECTION 3 - DESCRIPTION OF SERVICE AND MAXIMUM RATES, CON'T.

### 3.14 Operator Services, (cont'd.)

### 3.14.8 Maximum Rates

## Usage Rates

| MILEAGE | DAY |  | EVENING |  | NIGHT/WEEKEND |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Initial <br> Period | Each <br> Add'l. <br> Period | Initial <br> Period | Each <br> Add'l. <br> Period | Initial <br> Period | Each <br> Add'l. <br> Period |
|  | $\$ 0.4800$ | $\$ 0.2400$ | $\$ 0.4800$ | $\$ 0.2400$ | $\$ 0.4800$ | $\$ 0.2400$ |
| $11-22$ | $\$ 0.6000$ | $\$ 0.3300$ | $\$ 0.6000$ | $\$ 0.3300$ | $\$ 0.6000$ | $\$ 0.3300$ |
| $23-55$ | $\$ 0.7200$ | $\$ 0.4200$ | $\$ 0.7200$ | $\$ 0.4200$ | $\$ 0.7200$ | $\$ 0.4200$ |
| $56-124$ | $\$ 0.8600$ | $\$ 0.5600$ | $\$ 0.8600$ | $\$ 0.5600$ | $\$ 0.8600$ | $\$ 0.5600$ |
| $125+$ | $\$ 0.8700$ | $\$ 0.5900$ | $\$ 0.8700$ | $\$ 0.5900$ | $\$ 0.8700$ | $\$ 0.5900$ |

## Per Call Service Charges

| Customer Dialed Calling Card Station | $\$ 2.55$ |
| :--- | :--- |
| Operator Dialed Calling Card Station | $\$ 3.75$ |
| Collect | $\$ 3.75$ |
| Third Party Billed | $\$ 3.75$ |
| Person to Person | $\$ 7.20$ |

$\qquad$

## SECTION 3 - DESCRIPTION OF SERVICE AND MAXIMUM RATES, CON'T.

### 3.15 Local Exchange Carrier Connected Service

This service applies to Customers who select the Company as their interLATA or intraLATA carrier through a local exchange carrier without contacting the Company to select a calling plan. Each call will be billed in one minute increments with a minimum call duration of one minute for billing purposes. The applicable rate is the usage rate specified below, in addition to all other applicable service charges and surcharges specified in this tariff.

| Rate Per Minute: | $\frac{\text { Minimum }}{\$ 0.0750}$ | $\frac{\text { Maximum }}{\$ 0.5000}$ |
| :--- | :--- | :--- |

## SECTION 3 - DESCRIPTION OF SERVICE AND MAXIMUM RATES, CON'T.

### 3.16 Bundled Long Distance Service

Bundled Long Distance Service is offered to Customers who purchase local and long distance service from the Company in a bundled package. Fixed monthly charges and number of minutes included in the monthly call allowance are found in the Company's local tariff for each particular bundle. Travel Card service is offered in conjunction with Bundled Long Distance Service. A per call service charge applies to each completed Travel Card call.

For calls in excess of the call allowance in the local service bundle, the following rate applies and is billed in full minute increments.

When a Bundled Long Distance Service Customer discontinues the local portion of service, but continues to choose the Company's long distance service, the Customer will be charged the following rates:
3.16.1 Bundle No. 9*

| Rate Per Minute | $\frac{\text { Minimum }}{\$ 0.001}$ | Maximum <br> $\$ 0.75$ |
| :--- | :--- | :--- |

3.16.2 Bundle X (United 1000 Plan)

| Rate Per Minute | $\frac{\text { Minimum }}{\$ 0.001}$ | Maximum <br> $\$ 0.75$ |
| :--- | :--- | :--- |

3.16.3 Bundle XI (United 5000 Plan)

| Rate Per Minute | Minimum <br>  <br>  <br> die XII (United Regional Plus Plan) | Maximum <br> Rate Per Minute |
| :--- | :--- | :--- |
|  | Minimum | $\underline{\text { Maximum }}$ |
| $\$ 0.001$ | $\$ 0.75$ |  |

*As of June 6, 2002, this service is grandfathered and only available to existing Customers at existing locations.

## SECTION 3 - DESCRIPTION OF SERVICE AND MAXIMUM RATES, CON'T.

### 3.16 Bundled Long Distance Service, con.t.

### 3.16.5 Bundle XIII (United 1000 Plan B) *

| Rate Per Minute | $\underline{\text { Minimum }}$ |  | Maximum |
| ---: | :--- | :--- | :--- |
| IntraLATA | $\$ 0.001$ |  | $\$ 0.75$ |
| InterLATA | $\$ 0.001$ | $\$ 0.75$ |  |

Travel Card
Usage Per Minute
See Section 3.20
Service Charge Per Call
See Section 3.20
3.16.6 Bundle XIV (United Unlimited Plan B)*

| Minimum |  | Maximum |
| :--- | :--- | :--- |
| $\$ 0.001$ |  | $\$ 0.75$ |
| $\$ 0.001$ | $\$ 0.75$ |  |

## Rate Per Minute

IntraLATA $\$ 0.001 \quad \$ 0.75$
InterLATA \$0.001 \$0.75
Travel Card
Usage Per Minute See Section 3.20
Service Charge Per Call
See Section 3.20
3.16.8 Bundle XV (United Unlimited Plus Plan B) *
$\$ 0.001$ \$0.75

Rate Per Minute
IntraLATA
InterLATA
Travel Card
Usage Per Minute See Section 3.20
Service Charge Per Call

Minimum
\$0.001
$\$ 0.001$

|  | Minimum | Maximum |
| :---: | :---: | :---: |
| Rate Per Minute |  |  |
| IntraLATA | $\$ 0.001$ | $\$ 0.75$ |
| InterLATA | $\$ 0.001$ | $\$ 0.75$ |
| Travel Card |  |  |
| Usage Per Minute | See Section 3.20 |  |
| Service Charge Per Call | See Section 3.20 |  |
| * As of April 18, 2004, this service offering will only be available to current customers' existing |  |  |
| lines at their current locations. |  |  |

## SECTION 3 - DESCRIPTION OF SERVICE AND MAXIMUM RATES, CON'T.

### 3.16 Bundled Long Distance Service, con't.

### 3.16.9 Bundle XIV (Talk 1000 Plan) *

This plan consists of a monthly recurring charge and a per minute charge.
Monthly Long Distance Charge:

|  | Minimum | Maximum <br> Standard Option |
| :--- | :--- | :--- |
| $\$ 0.00$ | $\$ 50.00$ |  |
| Premium Option | $\$ 0.00$ | $\$ 50.00$ |

For intrastate long distance calls subject to usage charges under the Talk 1000 Plan, the following rates apply and are billed in full minute increments.

Rate Per Minute

|  | Minimum | Maximum |
| :--- | :--- | :--- |
| InterLATA | $\$ 0.01$ | $\$ 1.00$ |
| IntraLATA | $\$ 0.01$ | $\$ 1.00$ |

Travel Card
Usage Per Minute See Section 4.18
Service Charge Per Call
See Section 4.18

* As of April 18, 2004, this service offering will only be available to current customers' existing lines at their current locations.


## SECTION 3 - DESCRIPTION OF SERVICE AND MAXIMUM RATES, CON'T.

### 3.16 Bundled Long Distance Service, con't.

### 3.16.10 Bundle XVI (Talk Unlimited Plan) *

This plan consists of a monthly recurring charge and a per minute charge.
Monthly Long Distance Charge:

|  | Minimum | Maximum |
| :--- | :--- | :--- |
| Standard Option | $\$ 0.00$ | $\$ 50.00$ |
| Premium Option | $\$ 0.00$ | $\$ 50.00$ |

For intrastate long distance calls subject to usage charges under the Talk Unlimited Plan, the following rates apply and are billed in full minute increments.

Rate Per Minute

|  | Minimum | Maximum |
| :--- | :--- | :--- |
| InterLATA | $\$ 0.01$ | $\$ 1.00$ |
| IntraLATA | $\$ 0.01$ | $\$ 1.00$ |

Travel Card
Usage Per Minute See Section 4.18
Service Charge Per Call
See Section 4.18

* As of April 18, 2004, this service offering will only be available to current customers' existing
lines at their current locations.
(C)
(C)


## SECTION 3 - DESCRIPTION OF SERVICE AND MAXIMUM RATES, CON'T.

### 3.16 Bundled Long Distance Service, con't.

### 3.16.11 Bundle XVI (Talk Unlimited Plus Plan) *

This plan consists of a monthly recurring charge and a per minute charge.
Monthly Long Distance Charge:

|  | Minimum | Maximum |
| :--- | :--- | :--- |
| Standard Option | $\$ 0.00$ | $\$ 50.00$ |
| Premium Option | $\$ 0.00$ | $\$ 50.00$ |

For intrastate long distance calls subject to usage charges under the Talk Unlimited Plus Plan, the following rates apply and are billed in full minute increments.

Rate Per Minute

|  | Minimum | Maximum |
| :--- | :--- | :--- |
| InterLATA | $\$ 0.01$ | $\$ 1.00$ |

Travel Card
Usage Per Minute See Section 4.18
Service Charge Per Call See Section 4.18

### 3.16. 12 Basic Additional Line for Bundled Plans *

| Rate Per Minute | Minimum | Maximum |
| ---: | :--- | :--- |
| IntraLATA | $\$ 0.001$ | $\$ 0.75$ |
| InterLATA | $\$ 0.001$ | $\$ 0.75$ |

Travel Card
Usage Per Minute See Section 3.20
Service Charge Per Call See Section 3.20
(C)
(C)

* As of April 18, 2004, this service offering will only be available to current customers' existing lines at their current locations.


## SECTION 3 - DESCRIPTION OF SERVICE AND MAXIMUM RATES, CON'T.

### 3.16 Bundled Long Distance Service, con't.

### 3.16.13 Ohio 200 Plan

This plan consists of a monthly recurring charge and a per minute charge.
3.16.14 Bonus Additional Line for Bundled Plans v 1.0

## SECTION 3 - DESCRIPTION OF SERVICE AND MAXIMUM RATES, CON'T.

### 3.16 Bundled Long Distance Service, con't.

### 3.16.15 United Plan Enhanced

The United Plan Enhanced is available only to on-net residential Customers in conjunction with the Company's local services as described in PUCO Tariff No. 2.

The plan includes 1000 minutes of interLATA direct dialed long distance calling, per line, per month, to any other Customer who also subscribes to bundles local services from the Company. Long distance usage exceeding the 1000 minute allowance and usage to end-users who are not subscribed to Company's bundled long distance service are listed in Section 4 Current Rates.

For billing purposes, all calls are billed in one (1) minute increments after an initial billing increment of one (1) minute.

## SECTION 3 - DESCRIPTION OF SERVICE AND MAXIMUM RATES, CON'T.

### 3.16 Bundled Long Distance Service, con't.

### 3.16.16 United 1000 Plan Enhanced

The United 1000 Plan Enhanced is available only to on-net residential Customers in conjunction with the Company's local services as described in PUCO Tariff No. 2.

The plan includes unlimited intraLATA and interLATA direct dialed long distance calling to any other Customer who also subscribes to bundled local services from the Company. Long distance usage to end-users who are not subscribed to Company's bundled long distance service are listed in Section 4 Current Rates.

For billing purposes, all calls are billed in one (1) minute increments after an initial billing increment of one (1) minute.

## SECTION 3 - DESCRIPTION OF SERVICE AND MAXIMUM RATES, CON'T.

### 3.16 Bundled Long Distance Service, con't.

### 3.16.17 United Unlimited Plan Enhanced

The United Unlimited Plan Enhanced is available only to on-net residential Customers in conjunction with the Company's local services as described in PUCO Tariff No. 2.

The plan includes unlimited intraLATA and interLATA direct dialed long distance calling to any other Customer who also subscribes to bundled local services from the Company. Long distance usage to end-users who are not subscribed to Company's bundled long distance service listed in Section 4 Current Rates.

For billing purposes, all calls are billed in one (1) minute increments after an initial billing increment of one (1) minute.

## SECTION 3 - DESCRIPTION OF SERVICE AND MAXIMUM RATES, CON'T.

### 3.16 Bundled Long Distance Service, con't.

### 3.16.18 United Unlimited Plus Plan Enhanced

The United Unlimited Plus Plan Enhanced is available only to on-net residential Customers in conjunction with the Company's local services as described in PUCO Tariff No. 2.

The plan includes unlimited interLATA direct dialed long distance calling to any other Customer who also subscribes to bundled local services from the Company. Long distance usage to end-users who are not subscribed to Company's bundled long distance service are listed in Section 4 Current Rates.

For billing purposes, all calls are billed in one (1) minute increments after an initial billing increment of one (1) minute.

## SECTION 3 - DESCRIPTION OF SERVICE AND MAXIMUM RATES, CON'T.

### 3.16 Bundled Long Distance Service, con't.

### 3.16.19 United 1000 Plan B Enhanced

The United 1000 Plan B Enhanced is available only to on-net residential Customers in conjunction with the Company's local services as described in PUCO Tariff No. 2.

The plan includes unlimited local and intraLATA and interLATA direct dialed long distance calling to any other Customer who also subscribes to bundled local services from the Company. Long distance usage to end-users who are not subscribed to Company's bundled long distance service are listed in Section 4 Current Rates.

For billing purposes, all calls are billed in one (1) minute increments after an initial billing increment of one (1) minute.

## SECTION 3 - DESCRIPTION OF SERVICE AND MAXIMUM RATES, CON'T.

### 3.16 Bundled Long Distance Service, con't.

### 3.16.20 United Unlimited Plan B Enhanced

The United Unlimited Plan B Enhanced is available only to on-net residential Customers in conjunction with the Company's local services as described in PUCO Tariff No. 2.

The plan includes unlimited intraLATA and interLATA direct dialed long distance calling to any other Customer who also subscribes to bundled local services from the Company. Long distance usage to end-users who are not subscribed to Company's bundled long distance service are listed in Section 4 Current Rates.

For billing purposes, all calls are billed in one (1) minute increments after an initial billing increment of one (1) minute.

## SECTION 3 - DESCRIPTION OF SERVICE AND MAXIMUM RATES, CON'T.

### 3.16 Bundled Long Distance Service, con't.

### 3.16.21 United Unlimited Plus Plan B Enhanced

The United Unlimited Plus Plan B Enhanced is available only to on-net residential Customers in conjunction with the Company's local services as described in PUCO Tariff No. 2.

The plan includes unlimited interLATA direct dialed long distance calling to any other Customer who also subscribes to bundled local services from the Company. Long distance usage to end-users who are not subscribed to Company's bundled long distance service are listed in Section 4 Current Rates.

For billing purposes, all calls are billed in one (1) minute increments after an initial billing increment of one (1) minute.

## SECTION 3 - DESCRIPTION OF SERVICE AND MAXIMUM RATES, CON'T.

### 3.16 Bundled Long Distance Service, con't.

### 3.16.22 Talk 1000 Plan Enhanced

The Talk 1000 Plan Enhanced is available only to on-net residential Customers in conjunction with the Company's local services as described in PUCO Tariff No. 2.

The plan includes unlimited local and intraLATA and interLATA direct dialed long distance calling to any other Customer who also subscribes to bundled local services from the Company. Rates for intrastate long distance service component of this plan are listed in Section 4 Current Rates.

Customers may chose a Standard, Premium or no Fee Option which determines the per minute rate paid for interstate minutes of use.

For billing purposes, all calls are billed in one (1) minute increments after an initial billing increment of one (1) minute.

## SECTION 3 - DESCRIPTION OF SERVICE AND MAXIMUM RATES, CON'T.

### 3.16 Bundled Long Distance Service, con't.

### 3.16.23 Talk Unlimited Plan Enhanced

The Talk Unlimited Plan Enhanced is available only to on-net residential Customers in conjunction with the Company's local services as described in PUCO Tariff No. 2.

The plan includes unlimited intraLATA and interLATA direct dialed long distance calling to any other Customer who also subscribes to bundled local services from the Company. Rates for intrastate long distance service component of this plan are listed in Section 4 Current Rates.

For billing purposes, all calls are billed in one (1) minute increments after an initial billing increment of one (1) minute.

## SECTION 3 - DESCRIPTION OF SERVICE AND MAXIMUM RATES, CON'T.

### 3.16 Bundled Long Distance Service, con't.

### 3.16.24 Talk Unlimited Plus Plan Enhanced

The Talk Unlimited Plus Plan Enhanced is available only to on-net residential Customers in conjunction with the Company's local services as described in PUCO Tariff No. 2.

The plan includes unlimited interLATA direct dialed long distance calling to any other Customer who also subscribes to bundled local services from the Company. Rates for intrastate long distance service component of this plan are listed in Section 4 Current Rates.

For billing purposes, all calls are billed in one (1) minute increments after an initial billing increment of one (1) minute.

## SECTION 3 - DESCRIPTION OF SERVICE AND MAXIMUM RATES, CON'T.

### 3.16 Bundled Long Distance Service, con't.

### 3.16.25 United 1000 v1.0 Plan Enhanced

The United 1000 v1.0 Plan Enhanced is available only to on-net residential Customers in conjunction with the Company's local services as described in PUCO Tariff No. 2.

The plan includes unlimited local and intraLATA and interLATA direct dialed long distance calling to any other Customer who also subscribes to bundled local services from the Company. Long distance usage to end-users who are not subscribed to Company's bundled long distance service are listed in Section 4 Current Rates.

For billing purposes, all calls are billed in one (1) minute increments after an initial billing increment of one (1) minute.

## SECTION 3 - DESCRIPTION OF SERVICE AND MAXIMUM RATES, CON'T.

### 3.16 Bundled Long Distance Service, con't.

### 3.16.26 United Unlimited v1.0 Plan Enhanced

The United Unlimited v1.0 Plan Enhanced is available only to on-net residential Customers in conjunction with the Company's local services as described in PUCO Tariff No. 2.

The plan includes unlimited intraLATA and interLATA direct dialed long distance calling to any other Customer who also subscribers to bundled local services from the Company. Long distance usage to end-users who are not subscribed to Company's bundled long distance service are listed in Section 4 Current Rates.

For billing purposes, all calls are billed in one (1) minute increments after an initial billing increment of one (1) minute.

## SECTION 3 - DESCRIPTION OF SERVICE AND MAXIMUM RATES, CON'T.

### 3.16 Bundled Long Distance Service, con't.

### 3.16.27 United Unlimited Plus v1.0 Plan Enhanced

The United Unlimited v1.0 Plan Enhanced is available only to on-net residential Customers in conjunction with the Company's local services as described in PUCO Tariff No. 2.

The plan includes unlimited interLATA direct dialed long distance calling to any other Customer who also subscribes to bundled local services from the Company. Long distance usage to end-users who are not subscribed to Company's bundled long distance service are listed in Section 4 Current Rates.

For billing purposes, all calls are billed in one (1) minute increments after an initial billing increment of one (1) minute.

## SECTION 3 - DESCRIPTION OF SERVICE AND MAXIMUM RATES, CON'T.

### 3.16 Bundled Long Distance Service, con't.

### 3.16.28 Ohio 200 Plan Enhanced

The Ohio 200 Plan Enhanced is available only to on-net residential Customers in conjunction with the Company's local services as described in PUCO Tariff No. 2.

The plan includes unlimited intraLATA and interLATA direct dialed long distance calling to any other Customer who also subscribes to bundled local services from the Company; and two hundred (200) combined minutes of intraLATA, interLATA and interstate direct dialed long distance calling to end-users who are not subscribed to Company's bundled local service. Usage rates for intrastate long distance usage in excess of these amounts are listed in Section 4 Current Rates.

For billing purposes, all calls are billed in one (1) minute increments after an initial billing increment of one (1) minute.

## SECTION 3 - DESCRIPTION OF SERVICE AND MAXIMUM RATES, CON'T.

### 3.16 Bundled Long Distance Service, con't.

### 3.16.29 Residential Bonus Line for Bundled Plans v1.0 Enhanced

The Residential Bonus Line for Bundled Plans v1.0 Enhanced is available only to on-net residential Customers in conjunction with the Company's local services as described in PUCO Tariff No. 2.

Residential Bonus Line for Bundled Plans v1.0 Enhanced is available for one or more additional telephone lines. Customer must remain a subscriber to a Talk Residential Bundled Local Service for one or more lines in order to stay subscribed to this service for any additional lines.

Unlimited intraLATA and interLATA direct dialed long distance calling when call is placed to any other (either business or residential) Customer who also subscribes to bundled local services from the Company. Long distance usage to end-users who are not subscribed to Company's bundled long distance service are listed in Section 4 Current Rates.

For billing purposes, all calls are billed in one (1) minute increments after an initial billing increment of one (1) minute.

## SECTION 3 - DESCRIPTION OF SERVICE AND MAXIMUM RATES, CON'T.

### 3.17 Business Standard Discount Service

Business Standard Discount Service is a long distance service offered to new business Customers who also subscribe to the Company's local service. Calls are billed in one minute increments following an initial billing period of one minute.

### 3.18 3.9 Cent Long Distance Plan

The 3.9 Cent Long Distance Plan is available to business and residential Customers for outbound calling from lines presubcribed to the Company. Calls are billed in one minute increments after an initial minimum call duration of one minute. To be eligible for this plan, Customers must accept the credit card billing option.

A minimum monthly usage of $\$ 5.00$ applies. The Customer will be billed the greater of actual combined intrastate, interstate and international usage or the $\$ 5.00$ monthly usage fee in any billing cycle. The minimum usage fee will be waived for the first full or partial billing cycle.
$\qquad$ -TP-ZTA

## SECTION 3 - DESCRIPTION OF SERVICE AND MAXIMUM RATES, CON'T.

### 3.19 Business Bundled Long Distance Service

Business Bundled Long Distance Service is offered to Customers who purchase local and long distance service from the Company in a bundled package. Fixed monthly charges and number of minutes included in the monthly call allowance are found in the Company's local tariff for each particular bundle. Travel Card service is offered in conjunction with Business Bundled Long Distance Service. A per call service charge applies to each completed Travel Card call.

Business Bundled Long Distance Service customers are eligible to subscribe to Inbound Toll Free Service. The Customer, rather than the call originator, is billed for each toll free call. Toll free calls may be originated from any location throughout the continental United States. The customer's usage of Inbound Toll Free Service is not included in the "unlimited" or "member-to-member" usage for the bundled product. The Company offers two Toll Free Services: Standard Toll Free Service and Premier Business 800 Service.

When a Business Bundled Long Distance Service Customer discontinues the local portion of service, but continues to choose the Company's long distance service, the Customer will be charged rates as set forth in 4.17 of this Tariff.

### 3.19.1 Business Bundle No. ${ }^{*}$

For billing purposes calls will be billed in six (6) second increments, with a one (1) minute minimum.

| Rate Per Minute | $\underline{\text { Minimum }}$ | $\$ 0.001$ |
| :--- | :--- | :--- |$\quad$| Maximum |
| :--- |
| $\$ 0.20$ |

Inbound Toll Free Service See Section 3.19.5

* As of June 21, 2002, this service is grandfathered and only available to existing customers at existing locations.


## SECTION 3 - DESCRIPTION OF SERVICE AND MAXIMUM RATES, CON'T.

### 3.19 Business Bundled Long Distance Service, Con't.

### 3.19.2 Business Bundle No. 2

For billing purposes calls will be billed in six (6) second increments, with a one (1) minute minimum.

|  | Minimum | Maximum |
| :--- | :--- | :---: |
| Business Bundle Long Distance <br> Rate Per Minute | $\$ 0.001$ | $\$ 0.200$ |
| Inbound Toll Free | See Section 3.19.5 |  |

### 3.19.3 Talk America Strictly Business Plan

For billing purposes calls will be billed in six (6) second increments, with a one (1) minute minimum.

| Rate Per Minute | Minimum | Maximum |
| :--- | :---: | ---: |
| IntraLATA | $\$ 0.001$ | $\$ 0.200$ |
| InterLATA | $\$ 0.001$ | $\$ 0.200$ |
| Inbound Toll Free | See Section 13.9.5 |  |

## SECTION 3 - DESCRIPTION OF SERVICE AND MAXIMUM RATES, CON'T.

### 3.19 Business Bundled Long Distance Service, Con't.

### 3.19.4 Business Bonus Line

For billing purposes calls will be billed in six (6) second increments, with a one (1) minute minimum.

Minimum Maximum
Business Bonus Line
Rate Per Minute $\$ 0.001 \quad \$ 0.200$

Travel Card
Usage Per Minute See Section 3.20
Service Charge Per Call
See Section 3.20
Inbound Toll Free Service
See Section 3.19.5

### 3.19.5 Inbound Toll Free Service

For billing purposes calls will be billed in six (6) second increments, with a one (1) minute minimum. The Customer is charged a monthly recurring charge and a per minute rates for these services.

## SECTION 3 - DESCRIPTION OF SERVICE AND MAXIMUM RATES, CON'T.

### 3.19 Business Bundled Long Distance Service, Con't.

### 3.19.6 Business Bundle Plan No. 1 Enhanced

The Business Bundle Plan No. 1 Enhanced is available only to on-net business Customers in conjunction with the Company's local services as described in PUCO Tariff No. 2.

The plan includes unlimited intraLATA direct dialed long distance calling and 1000 free minutes of direct dialed interLATA long distance calling per month per line on all lines to other Customers who subscribe to a Talk America local bundled services plan, available only on lines with Talk long distance service. Intrastate long distance usage in excess of these amounts are listed in Section 4 Current Rates.

For billing purposes, all calls are billed in one (1) minute increments after an initial billing increment of one (1) minute.

## SECTION 3 - DESCRIPTION OF SERVICE AND MAXIMUM RATES, CON'T.

### 3.19 Business Bundled Long Distance Service, Con't.

### 3.19.7 Talk America Strictly Business Plan Enhanced

The Talk America Strictly Business Plan Enhanced is available only to on-net business Customers in conjunction with the Company's local services as described in PUCO Tariff No. 2.

The plan includes 1000 free combined intraLATA, interLATA, and interstate minutes direct dialed long distance minutes per month per line to other subscribers of Talk America local bundle services, available only on lines subscribed to Talk long distance service. Long distance usage exceeding the 1000 minute allowance and usage to end-users who are not subscribed to Company's bundled long distance service are listed in Section 4 Current Rates.

For billing purposes, all calls are billed in one (1) minute increments after an initial billing increment of one (1) minute.

## SECTION 3 - DESCRIPTION OF SERVICE AND MAXIMUM RATES, CON'T.

### 3.19 Business Bundled Long Distance Service, Con't.

### 3.19.8 Bonus Line for Business Bundled Plan Enhanced

The Bonus Line for Business Bundled Plan Enhanced is available only to on-net business Customers in conjunction with the Company's local services as described in PUCO Tariff No. 2.

Bonus Line for Business Bundled Plan Enhanced is available for one or more additional telephone lines. Customer must remain a subscriber to a Talk Business Bundled Local Service for one or more lines in order to stay subscribed to this service for any additional lines.

This plan includes 1000 minutes per line per month of free intraLATA and/or interLATA direct dialed long distance calling when call is placed to any other Customer who also subscribes to bundled local services from the Company Long distance usage exceeding the 1000 minute allowance and usage to end-users who are not subscribed to Company's bundled long distance service are listed in Section 4 Current Rates.

For billing purposes, all calls are billed in one (1) minute increments after an initial billing increment of one (1) minute.

## SECTION 3 - DESCRIPTION OF SERVICE AND MAXIMUM RATES, CON'T.

### 3.19 Business Bundled Long Distance Service, Con't.

### 3.19.9 Basic Business Bundle Plan Enhanced

The Basic Business Bundle Plan Enhanced is available only to on-net business Customers in conjunction with the Company's local services as described in PUCO Tariff No. 2.

This plan includes 1000 minutes per line per month of combined local and intraLATA and interLATA direct dialed long distance calling to any other Customer who also subscribes to bundled local services from the Company Long distance usage exceeding the 1000 minute allowance and usage to end-users who are not subscribed to Company's bundled long distance service are listed in Section 4 Current Rates.

For billing purposes, all calls are billed in one (1) minute increments after an initial billing increment of one (1) minute.

## SECTION 3 - DESCRIPTION OF SERVICE AND MAXIMUM RATES, CON'T.

### 3.20 Travel Card Service

The Company offers a proprietary calling card which enables the Customer to use the Company's service by dialing a Company-provided access number. Calls are billed in one minute increments after an initial billing increment of one minute. Fractional cents will be rounded up to the next higher penny.

The service charge applies to each completed call, unless otherwise indicated.

### 3.20 Traditional Travel Card

No minimum commitment is required.

|  | $\frac{\text { Minimum }}{}$ | Maximum <br> Per Minute Rate |
| :--- | :--- | :--- |
| $\$ 0.10$ | $\$ 0.40$ |  |
| Per Call Charge | $\$ 0.22$ | $\$ 1.35$ |

Maximum
\$1.00
\$4.00

Certain material now found on this sheet was previously located on Sheet 22.
$\qquad$ -TP-ZTA

## SECTION 3 - DESCRIPTION OF SERVICE AND MAXIMUM RATES, CON'T.

### 3.21 Business Stand Alone Long Distance Plan

The Business Stand Alone Long Distance Plan is available to business Customers for outbound calling from lines presubscribed to the Company. Calls are billed in six (6) second increments after an initial minimum call duration of one (1) minute. To be eligible for this plan, Customers must accept the credit card billing option. If the Customer desires a paper bill, an additional charge of $\$ 1.95$ per month applies.

A minimum monthly usage of $\$ 5.00$ applies. The Customer will be billed the greater of actual combined intrastate, interstate and international usage or the $\$ 5.00$ monthly usage fee in any billing cycle. The minimum usage fee will be waived for the first full or partial billing cycle.
Rate Per Minute: $\quad \frac{\text { Minimum }}{\$ 0.01^{*}} \quad \underline{\text { Maximum }}$
*A minimum monthly usage of $\$ 5.00$ applies. The Customer will be billed the greater of actual combined intrastate, interstate and international usage or the $\$ 5.00$ monthly usage fee in any billing cycle. The minimum usage fee will be waived for the first full or partial billing cycle.
$\qquad$ -TP-ZTA

## SECTION 3 - DESCRIPTION OF SERVICE AND MAXIMUM RATES, CON'T.

### 3.22 5.9 Cent Affinity Toll Plan

The 5.9 Cent Affinity Toll Plan is available to members of organizations for outbound calling. This plan is only available through Organizations who subscribe to the Company's Affinity Program, which entitles the Organization to receive a commission on revenues received from end users who sign up for service under the program.

Calls are billed in one minute increments after an initial minimum call duration of one minute. To be eligible for this plan, Customers must accept the credit card billing option. If the Customer desires a paper bill, an additional charge of $\$ 1.95$ per month applies.
Rate Per Minute: $\quad \frac{\text { Minimum }}{\$ 0.01^{*}} \quad \underline{\text { Maximum }}$

A minimum monthly usage charge of $\$ 5.00$ applies. The Customer will be billed the greater of actual combined intrastate, interstate and international usage or the $\$ 5.00$ monthly usage fee in any billing cycle. The minimum usage fee will be waived for the first full or partial billing cycle.

## SECTION 3 - DESCRIPTION OF SERVICE AND MAXIMUM RATES, CON'T.

### 3.23 Stand-Alone Long Distance 5-10 Plan

The Stand-Alone Long Distance 5-10 Plan is available to Customers for outbound calling from lines presubscribed to the Company. Customers must be subscribed to this plan for interstate calling. Interstate usage rates are set forth in the Company's Interstate Rates, Terms, and Conditions. Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Fractional call charges are rounded up to the next penny. Travel card service is offered in conjunction with this Plan. To be eligible for this plan, Customers must accept the credit card billing option. No Local Connect Surcharge or InterLATA Direct Dial Fee will apply to this service. A minimum monthly charge applies if the Customer's usage charges for a monthly billing period are less than the specified minimum amount.

|  | Maximum |
| :--- | :--- |
| Minimum Monthly Charge*: | $\$ 20.00$ |
| Rate Per Minute: | $\$ 0.118$ |
| Travel Card Service | See Section 4.18 |

*The Customer will be billed the greater of actual combined intrastate, interstate and international usage or the minimum monthly charge in any billing cycle.

## SECTION 3 - DESCRIPTION OF SERVICE AND MAXIMUM RATES, CON'T.

### 3.24 Stand-Alone Long Distance 7-7 Plan

The Stand-Alone Long Distance 7-7 Plan is available to Customers for outbound calling from lines presubscribed to the Company. Customers must be subscribed to this plan for interstate calling. Interstate usage rates are set forth in the Company's Interstate Rates, Terms, and Conditions. Calls are billed in one (1) minute increments after an initial minimum call duration of one (1) minute. Fractional call charges are rounded up to the next penny. Travel card service is offered in conjunction with this Plan. To be eligible for this plan, Customers must accept the credit card billing option. A minimum monthly charge applies if the Customer's usage charges for a monthly billing period are less than the specified minimum amount.

|  | Maximum |
| :--- | :--- |
| Minimum Monthly Charge*: | $\$ 14.00$ |
| Rate Per Minute: | $\$ 0.118$ |
| Travel Card Service | See Section 4.18 |

*The Customer will be billed the greater of actual combined intrastate, interstate and international usage or the minimum monthly charge in any billing cycle.

## SECTION 4 - CURRENT RATES

### 4.1 Schedule A - Intrastate Long Distance Rate Table - Standard Switched Access

|  | DAY |  | EVENING |  | NIGHT/WEEKEND |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Mileage | Initial <br> Period | Ea.Addl. <br> Period | Initial <br> Period | Ea.Addl. <br> Period | Initial <br> Period | Ea.Addl. <br> Period |
| ALL | .0510 | .0170 | .0453 | .0151 | .0453 | .0151 |

Travel Card Charge, Per Call:
See Section 4.18

### 4.2 Schedule B - Intrastate Long Distance Rate Table Special Access

|  | DAY |  | EVENING |  | NIGHT/WEEKEND |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Mileage | Initial <br> Period | Ea.Addl. <br> Period | Initial <br> Period | Ea.Addl. <br> Period | Initial <br> Period | Ea.Addl. <br> Period |
| ALL | .0378 | .0126 | .0321 | .0107 | .0321 | .0107 |

Certain material previously found on this sheet is now located on Page 42.4.
$\qquad$ -TP-ZTA

## SECTION 4 - CURRENT RATES, CON'T.

### 4.3 Switched Inbound Rates

Rate Per Hour of Use

## Day

Evening
Night/Weekend

### 4.4 Dedicated Inbound Rates

| Day | $\$ 9.46$ |
| :--- | :--- |
| Evening | $\$ 8.83$ |
| Night/Weekend | $\$ 7.33$ |

## SECTION 4 - CURRENT RATES, CON'T.

### 4.5 Non-Subscriber Calling

Per Minute Rates:

|  | DAY |  | EVENING |  | NIGHT/WEEKEND |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Mileage Band | 1st <br> Minute | Ea.Addl Minute | 1st <br> Minute | Ea.Addl Minute | 1st Minute | Ea.Addl Minute |
| 1-10 | . 1800 | . 1200 | . 1275 | . 0850 | . 0950 | . 0640 |
| 11-22 | . 1900 | . 1600 | . 1400 | . 1100 | . 1100 | . 0780 |
| 23-55 | . 2200 | 2000 | 1440 | . 1300 | . 1200 | . 1020 |
| 56-124 | . 2400 | . 2300 | . 1570 | . 1510 | . 1400 | . 1200 |
| $125+$ | . 2500 | . 2500 | . 1670 | . 1650 | . 1400 | . 1400 |

Non-subscriber Charge, per Call:
\$1.80
4.6 Other Charges

| Optional Account Codes: | $\$ 0.00$ per code per month |
| :--- | :--- |
| Initial Installation Fee: | $\$ 0.00$ per account code |
| Directory Assistance: | $\$ 1.99$ per call |

## SECTION 4 - CURRENT RATES, CON'T.

### 4.7 Marketing Partnership Long Distance Savings Plan

## Option 1

$$
\begin{aligned}
& \text { MP Outbound (1+) Rate Per Minute: } \\
& \text { MP Inbound (toll-free) Rate Per Minute: } \\
& \text { Travel Card Rate Per Minute: } \\
& \text { Travel Card Charge, per call: } \\
& \text { Monthly Recurring Charge, per toll-free number: } \\
& \text { Option } 2 \text { - Optional Time of Day Discount Plan }
\end{aligned}
$$

| InterLATA |  |
| :---: | :--- |
|  |  |
| $\$ 0.15$ | $\$ 0.059$ |
| $\$ 0.15$ | $\$ 0.15$ |

See Section 4.18
See Section 4.18

Day Time Period - 8:00 AM to, but not including 5:00 PM Weekdays. Non-Day Time Period - All times and days not included in the Day Time Period.


Travel Card
MP Per Minute: $\quad$ See Section 4.18
MP Per Call: See Section 4.18

## 4.8 [Reserved for Future Use]

### 4.9 Public Telephone Surcharge

Rate Per Call
\$0.28
Certain material previously found on this sheet is now located on Sheet 42.4.

## SECTION 4 - CURRENT RATES, CON'T.

### 4.10 Talk America Plan 1

### 4.10.1 Usage Charges

| Minimum Monthly Usage | Per Minute <br> Intrastate |
| :--- | :---: |
| $\$ 50.00$ | $\$ 0.097$ |
| $\$ 100.00$ | $\$ 0.097$ |
| $\$ 150.00$ | $\$ 0.097$ |

### 4.10.2 Travel Card Service

Per minute rate:
See Section 4.18
Per call service charge:
See Section 4.18

### 4.11 Talk America Plan 2

Rates for this service are the same as the rates that are found in Section 4.7 of this tariff.

Certain material previously found on this sheet is now located on Sheet 42.4.

## SECTION 4 - CURRENT RATES, CON'T.

### 4.12 Operator Services

Usage Rates

| MILEAGE | DAY |  | EVENING |  | NIGHT/WEEKEND |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Initial <br> Period | Each <br> Add'l. <br> Period | Initial <br> Period | Each <br> Add'l. <br> Period | Initial <br> Period | Each <br> Add'l. <br> Period |
|  | $\$ 0.3200$ | $\$ 0.1600$ | $\$ 0.3200$ | $\$ 0.1600$ | $\$ 0.3200$ | $\$ 0.1600$ |
| $11-22$ | $\$ 0.4000$ | $\$ 0.2200$ | $\$ 0.4000$ | $\$ 0.2200$ | $\$ 0.4000$ | $\$ 0.2200$ |
| $23-55$ | $\$ 0.4800$ | $\$ 0.2800$ | $\$ 0.4800$ | $\$ 0.2800$ | $\$ 0.4800$ | $\$ 0.2800$ |
| $56-124$ | $\$ 0.5700$ | $\$ 0.3700$ | $\$ 0.5700$ | $\$ 0.3700$ | $\$ 0.5700$ | $\$ 0.3700$ |
| $125+$ | $\$ 0.5800$ | $\$ 0.3900$ | $\$ 0.5800$ | $\$ 0.3900$ | $\$ 0.5800$ | $\$ 0.3900$ |

## Per Call Service Charges

| Customer Dialed Calling Card Station | $\$ 1.70$ |  |
| :--- | :--- | :--- |
| Operator Dialed Calling Card Station | $\$ 2.50$ |  |
| Collect | $\$ 2.95$ | (I) |
| Third Party Billed | $\$ 2.95$ | (I) |
| Person to Person | $\$ 4.80$ |  |

## SECTION 4 - CURRENT RATES, CON'T.

### 4.13 Local Exchange Carrier Connected Service

Rate Per Minute:
\$0.1500

## SECTION 4 - CURRENT RATES, CON'T.

### 4.14 Bundled Long Distance Service

4.14.1 Bundle No. 4

Rate Per Minute: $\$ 0.095$

Travel Card

| Usage Per Minute: | See Section 4.18 |
| :--- | :--- |
| Service Charge Per Call: | See Section 4.18 |

4.14.2 Bundle No. 6

Rate Per Minute:
$\$ 0.095$

Travel Card

| Usage Per Minute: | See Section 4.18 |
| :--- | :--- |
| Service Charge Per Call: | See Section 4.18 |

4.14.3 Bundle No. 8

Rate Per Minute:
\$0.069

Travel Card

Certain material previously found on this sheet is now located on Sheet42.4.

## SECTION 4 - CURRENT RATES, CON'T.

### 4.14 Bundled Long Distance Service, Con't.

### 4.14.4 Bundle No. 9 (United Plan)*

Rate Per Minute
\$0.059
Travel Card
Usage Per Minute
See Section 4.18
Service Charge Per Call
See Section 4.18

### 4.14.4 Bundle No. X (United 1000 Plan)

Rate Per Minute

| InterLATA | IntraLATA |
| :--- | :--- |
| $\$ 0.059$ | $\$ 0.059$ |

Travel Card

Usage Per Minute
Service Charge Per Call

### 4.14.4 Bundle No. XI (United Unlimited Regional Plan)

Rate Per Minute
InterLATA IntraLATA \$0.059 \$0.059

Travel Card

Usage Per Minute<br>Service Charge Per Call

*As of June 7, 2002, this service is grandfathered and only available to existing Customers at existing locations.

## SECTION 4 - CURRENT RATES, CON'T.

### 4.14 Bundled Long Distance Service, Con't.

### 4.14.5 Bundle No. XII (United Unlimited Regional Plus Plan)

| Rate Per Minute | InterLATA | IntraLATA <br> $\$ 0.059$ |
| :--- | :--- | :--- |

Travel Card
Usage Per Minute
Service Charge Per Call

### 4.14.6 Bundle No. XIII (United 1000 Plan B)

| Rate Per Minute | $\frac{\text { InterLATA }}{\$ 0.059}$ | IntraLATA <br> $\$ 0.059$ |
| :--- | :--- | :--- |

Travel Card

Usage Per Minute
Service Charge Per Call
4.14.7 Bundle No. XIV (United Unlimited Plan B)

Rate Per Minute
Travel Card
Usage Per Minute
Service Charge Per Call
4.14.8 Bundle No. XV (United Unlimited Plus Plan B)

| Rate Per Minute |  |
| :--- | :--- |
| Travel Card | Usage Per Minute <br> Service Charge Per Call |

Service Charge Per Call

InterLATA IntraLATA \$0.059 \$0.059

See Section 4.18
See Section 4.18

InterLATA IntraLATA \$0.059 \$0.059

See Section 4.18
See Section 4.18
$\qquad$ -CT-ZTA

## SECTION 4 - CURRENT RATES, CON'T.

### 4.14 Bundled Long Distance Service, Con't.

### 4.14.9 Bundle No. XIV (Talk 1000 Plan)

Monthly Long Distance Charge:
Standard Option \$3.95

Premium Option \$6.95
Rate Per Minute
InterLATA $\$ 0.059$
(C)*

IntraLATA
\$0.059
(C)*

Travel Card
Usage Per Minute
See Section 4.18
Service Charge Per Call
See Section 4.18
4.14.10 Bundle No. XV (Talk Unlimited Plan)

Monthly Long Distance Charge:
Standard Option \$3.95
Premium Option \$6.95
Rate Per Minute

InterLATA
\$0.059
IntraLATA
\$0.059
Travel Card
Usage Per Minute
See Section 4.18
Service Charge Per Call
See Section 4.18
*Change made to correct typographical error.

## SECTION 4 - CURRENT RATES, CON'T.

### 4.14 Bundled Long Distance Service, Con't.

### 4.14.11 Bundle No. XIV (Talk Unlimited Plus Plan)

Monthly Long Distance Charge:

| Standard Option | $\$ 3.95$ |
| :--- | :--- |
| Premium Option | $\$ 6.95$ |

Rate Per Minute
InterLATA
$\$ 0.059$
Travel Card
Usage Per Minute
See Section 4.18
Service Charge Per Call
See Section 4.18
4.14.12 Basic Additional Line for Bundled Plans

Rate Per Minute

| InterLATA | IntraLATA |
| :--- | :--- |
| $\$ 0.059$ | $\$ 0.059$ |

Travel Card
Usage Per Minute
Service Charge Per Call
See Section 4.18
See Section 4.18

### 4.14.13 Ohio 200 Plan

Rate Per Minute

$\frac{\text { InterLATA }}{\$ 0.050} \quad$| IntraLATA |
| :--- |
| $\$ 0.050$ |

Travel Card
Usage Per Minute
See Section 4.18
Service Charge Per Call
See Section 4.18

## SECTION 4 - CURRENT RATES, CON'T.

### 4.14 Bundled Long Distance Service, Con't.

### 4.14.14 Bonus Additional Line for Bundled Plans v 1.0

InterLATA \$0.059

IntraLATA \$0.059

## SECTION 4 - CURRENT RATES, CON'T

### 4.14 Bundled Long Distance Service (Residential), Con't.

### 4.14.15 Simple Savings Plan

## A. Domestic Toll Packages

The Simple Savings Plan Domestic Toll Packages are available only to residential subscribers who subscribe to the Talk America Simple Savings Plan Local Service Package. Customers may select from among the Domestic Toll Packages set forth below. If a customer who subscribes to the Talk America Simple Savings Plan does not select a specific Domestic Toll Package, the customer will be billed under the Pay Per Use Toll Pricing package until the customer selects a specific package.

## 1. Pay Per Use Toll Pricing

Customers who select this long distance pricing option will be billed on a usage basis for all Interstate long distance calls will be billed at the rates set forth in the Company's Interstate Rates, Terms and Conditions. Usage is billed in one-minute billing increments with a one-minute minimum period. Customers who select this option will receive free long distance member-to-member calling, to all customers who subscribe to a Talk America bundled local service calling plan.

| Rate Per Minute: | $\frac{\text { InterLATA }}{\$ 0.059}$ | IntraLATA <br> $\$ 0.059$ |
| :--- | :---: | :---: |

## 2. Statewide Toll Package

The Statewide Toll Package provides unlimited intrastate long distance voice calling for a fixed monthly recurring charge per line. Interstate long distance calls will be billed at the rates set forth in the Company's Interstate Rates, Terms and Conditions.

Monthly Recurring Charge, per line:

```
Zone 1 $10.00
Zone 2 $10.00
Zone 3 $10.00
```


## SECTION 4 - CURRENT RATES, CON'T

### 4.14 Bundled Long Distance Service (Residential), Con't.

4.14.15 Simple Savings Plan, Con't.

## A. Domestic Toll Packages, Con't.

## 3. Nationwide Toll Package

The Nationwide Toll Package provides unlimited intrastate and interstate long distance voice calling for a fixed monthly recurring charge per line. The intrastate portion of the total monthly recurring charge for this package is set forth below, and can only be purchased in conjunction with the interstate portion of the package, which is contained in the Company's Interstate Rates, Terms and Conditions.

Monthly Recurring Charge, per line:

```
Zone 1
    $10.00
Zone 2 $10.00
Zone 3 $10.00
```


## SECTION 4 - CURRENT RATES, CON'T

4.14 Bundled Long Distance Service (Residential), Con't.
4.14.16 United Plan Enhanced

Rate Per Minute \$0.059

Travel Card

Usage Per Minute
Service Charge Per Call

### 4.14.17 United 1000 Plan Enhanced

Rate Per Minute
Travel Card
Usage Per Minute
Service Charge Per Call
4.14.18 United Unlimited Plan Enhanced

Rate Per Minute
Travel Card
Usage Per Minute
Service Charge Per Call
4.14.19 United Unlimited Plus Plan Enhanced

InterLATA Rate Per Minute
Travel Card
Usage Per Minute
Service Charge Per Call

See Section 4.18
See Section 4.18
$\$ 0.059$

See Section 4.18
See Section 4.18
\$0.059

See Section 4.18
See Section 4.18
$\$ 0.059$

See Section 4.18
See Section 4.18

## SECTION 4 - CURRENT RATES, CON'T

4.14 Bundled Long Distance Service (Residential), Con't.
4.14.20 United 1000 Plan B Enhanced

Rate Per Minute
\$0.059
Travel Card
Usage Per Minute
Service Charge Per Call

### 4.14.21 United Unlimited Plan B Enhanced

Rate Per Minute
\$0.059
Travel Card
Usage Per Minute
Service Charge Per Call
See Section 4.18
See Section 4.18
4.14.22 United Unlimited Plus Plan B Enhanced

InterLATA Rate Per Minute
$\$ 0.059$
Travel Card
Usage Per Minute
Service Charge Per Call
See Section 4.18
See Section 4.18

### 4.14.23 Talk 1000 Plan Enhanced

Monthly Long Distance Charge:

| Standard Option | $\$ 3.95^{*}$ |
| :--- | :--- |
| Premium Option | $\$ 6.95^{*}$ |

Rate Per Minute
\$0.059
Travel Card
Usage Per Minute
Service Charge Per Call
*corresponds to interstate per minute rates.

## SECTION 4 - CURRENT RATES, CON'T

### 4.14 Bundled Long Distance Service (Residential), Con't.

4.14.24 Talk Unlimited Plan Enhanced

Monthly Long Distance Charge:

| Standard Option | $\$ 3.95^{*}$ |
| :--- | :--- |
| Premium Option | $\$ 6.95^{*}$ |

Rate Per Minute $\$ 0.059$
Travel Card
$\begin{array}{ll}\text { Usage Per Minute } & \text { See Section } 4.18 \\ \text { Service Charge Per Call } & \text { See Section } 4.18\end{array}$
4.14.25 Talk Unlimited Plus Plan Enhanced

Monthly Long Distance Charge:

| Standard Option | $\$ 3.95^{*}$ |
| :--- | :--- |
| Premium Option | $\$ 6.95^{*}$ |

InterLATA Rate Per Minute $\$ 0.059$
Travel Card

$$
\text { Usage Per Minute } \quad \text { See Section } 4.18
$$

Service Charge Per Call See Section 4.18

### 4.14.26 United 1000 v1.0 Plan Enhanced

Rate Per Minute \$0.059

Travel Card
Usage Per Minute See Section 4.18
Service Charge Per Call See Section 4.18

* corresponds to interstate per minute rates.


## SECTION 4 - CURRENT RATES, CON'T

4.14 Bundled Long Distance Service (Residential), Con't.
4.14.27 United Unlimited v1.0 Plan Enhanced

Rate Per Minute
Travel Card

Usage Per Minute
Service Charge Per Call
4.14.28 United Unlimited Plus v1.0 Plan Enhanced

InterLATA Rate Per Minute
Travel Card
Usage Per Minute
Service Charge Per Call
4.14.29 Ohio 200 Plan Enhanced

Rate Per Minute
Travel Card
Usage Per Minute
Service Charge Per Call
4.14.30 Residential Bonus Line for Bundled Plans v1.0 Enhanced

Rate Per Minute
Travel Card
Usage Per Minute
Service Charge Per Call
\$0.059
$\$ 0.059$
See Section 4.18
See Section 4.18

See Section 4.18
See Section 4.18
$\$ 0.059$

See Section 4.18
See Section 4.18

See Section 4.18
See Section 4.18
\$0.059

## SECTION 4 - CURRENT RATES, CON'T

### 4.14 Bundled Long Distance Service (Residential), Con't.

### 4.14.31 Flex Basic Plan

The Flex Basic Plan is available to On-Net residential Customers only in conjunction with the Local Package as described in the Company's Local Exchange Tariff - Ohio Tariff No. 2.

Long distance usage is billed in one (1) minute increments.

| InterLATA Direct Dialed Toll Calls | $\frac{\text { Per Minute }}{\$ 0.05}$ |
| :--- | :---: |
| IntraLATA Direct-Dialed Toll Calls | $\$ 0.05$ |

## SECTION 4 - CURRENT RATES, CON'T.

### 4.15 Business Standard Discount Service

Rate Per Minute $\$ 0.059$

### 4.16 3.9 Cent Long Distance Plan

|  | IntraLATA | InterLATA |
| :---: | :---: | :---: |
| Rate Per Minute | $\$ 0.059$ | $\$ 0.059$ |

## SECTION 4 - CURRENT RATES, CON'T

### 4.17 Business Bundled Long Distance Service

### 4.17.1 Business Bundle No. 1*

For billing purposes calls will be billed in six (6) second increments, with a one (1) minute minimum.

Rate Per Minute
Inbound Toll Free Service
\$0.059
See Section 4.17.5

### 4.17.2 Business Bundle No. 2

For billing purposes calls will be billed in six (6) second increments, with a one (1) minute minimum.

Business Bundle Long Distance
Rate Per Minute
\$0.059
Inbound Toll Free See Section 4.17.5
*As of June 21, 2002, this service is grandfathered an only available to existing Customers at existing locations.

Some material formerly located on this page in now located on Page 42.3.2.

## SECTION 4 - CURRENT RATES, CON'T

### 4.17 Business Bundled Long Distance Service

### 4.17.3 Talk America Strictly Business Plan

For billing purposes calls will be billed in six (6) second increments, with a one (1) minute minimum.

Rate Per Minute
IntraLATA $\$ 0.059$
InterLATA
\$0.059

Inbound Toll Free See Section 4.17.5

### 4.17.4 Business Bonus Line

For billing purposes calls will be billed in six (6) second increments, with a one (1) minute minimum.

| Rate Per Minute |  |
| :--- | :--- |
| IntraLATA | $\$ 0.059$ |
| InterLATA | $\$ 0.059$ |
| Travel Card Service | See Section 4.18 |
| Inbound Toll Free | See Section 4.17.5 |

Some material formerly located on this page in now located on Page 42.3.2.

## SECTION 4 - CURRENT RATES, CON'T

### 4.17 Business Bundled Long Distance Service

| 4.17.5 Inbound Toll Free Service |  |  |
| :---: | :---: | :---: |
| 4.17.5.1 Standard Toll Free * |  |  |
| Monthly Recurring Fee | $\$ 3.00$ |  |
| Rate Per Minute |  |  |
|  | InterLATA | $\$ 0.079$ |
| IntraLATA | $\$ 0.079$ |  |

4.17.5.2 Premier Business 800

Monthly Recurring Fee $\$ 1.00$
Rate Per Minute
InterLATA $\$ 0.059$
IntraLATA $\$ 0.059$

## SECTION 4 - CURRENT RATES, CON'T

### 4.17 Business Bundled Long Distance Service, Con't.

### 4.17.6 Business Simple Savings Plan

## A. Domestic Toll Packages

The Business Simple Savings Plan Domestic Toll Packages are available only to business subscribers who subscribe to the Business Simple Savings Plan Local Service Package. Customers may select from among the Domestic Toll Packages set forth below. If a customer who subscribes to the Business Simple Savings Plan does not select a specific Domestic Toll Package, the customer will be billed under the Pay Per Use Toll Pricing package until the customer selects a specific package.

## 1. Pay Per Use Toll Pricing

Customers who select this long distance pricing option will be billed on a usage basis for all Interstate long distance calls will be billed at the rates set forth in the Company's Interstate Rates, Terms and Conditions. Usage is billed in one-minute billing increments with a one-minute minimum period. Customers who select this option will receive free long distance member-to-member calling, to all customers who subscribe to a Talk America bundled local service calling plan.

| Rate Per Minute: | $\frac{\text { InterLATA }}{\$ 0.059}$ | IntraLATA <br> $\$ 0.059$ |
| :--- | :---: | :---: |

## 2. Statewide Toll Package

The Statewide Toll Package provides unlimited intrastate long distance voice calling for a fixed monthly recurring charge per line. Interstate long distance calls will be billed at the rates set forth in the Company's Interstate Rates, Terms and Conditions.

Monthly Recurring Charge, per line:

| Zone 1 | $\$ 10.00$ |
| :--- | :--- |
| Zone 2 | $\$ 10.00$ |
| Zone 3 | $\$ 10.00$ |

## SECTION 4 - CURRENT RATES, CON'T

### 4.17 Business Bundled Long Distance Service, Con't.

4.17.6 Business Simple Savings Plan, Con't.
A. Domestic Toll Packages, Con't.

## 3. Nationwide Toll Package

The Nationwide Toll Package provides unlimited intrastate and interstate long distance voice calling for a fixed monthly recurring charge per line. The intrastate portion of the total monthly recurring charge for this package is set forth below, and can only be purchased in conjunction with the interstate portion of the package, which is contained in the Company's Interstate Rates, Terms and Conditions.

Monthly Recurring Charge, per line:

| Zone 1 | $\$ 10.00$ |
| :--- | :--- |
| Zone 2 | $\$ 10.00$ |
| Zone 3 | $\$ 10.00$ |

## SECTION 4 - CURRENT RATES, CON'T

### 4.17 Business Bundled Long Distance Service, Con't.

### 4.17.6 Buckeye Value Business Plan

## A. Domestic Toll Packages

The Buckeye Value Business Plan Packages are available only to business subscribers who subscribe to the Buckeye Value Business Plan Local Service Package. Customers may select from among the Domestic Toll Packages set forth below. If a customer who subscribes to the Buckeye Value Business Plan does not select a specific Domestic Toll Package, the customer will be billed under the Pay Per Use Toll Pricing package until the customer selects a specific package.

## 1. Pay Per Use Toll Pricing

Customers who select this long distance pricing option will be billed on a usage basis for all intrastate calls. Usage is billed in one-minute billing increments with a one-minute minimum period. Customers who select this option will receive free long distance member-to-member calling, to all customers who subscribe to a Talk America bundled local service calling plan.

| Rate Per Minute: | $\frac{\text { InterLATA }}{\$ 0.059}$ | $\underline{\text { IntraLATA }}$ |
| :--- | :---: | :---: |
| $\$ 0.059$ |  |  |

## 2. Statewide Toll Package

The Statewide Toll Package provides unlimited intrastate long distance voice calling for a fixed monthly recurring charge per line.

Monthly Recurring Charge, per line:

```
Zone 1\(\$ 10.00\)
Zone 2 $10.00
Zone 3 $10.00
```


## SECTION 4 - CURRENT RATES, CON'T

### 4.17 Business Bundled Long Distance Service, Con't.

4.17.6 Buckeye Value Business Plan, Con't.
A. Domestic Toll Packages, Con't.

## 3. Nationwide Toll Package

The Nationwide Toll Package provides unlimited intrastate and interstate long distance voice calling for a fixed monthly recurring charge per line. The intrastate portion of the total monthly recurring charge for this package is set forth below, and can only be purchased in conjunction with the interstate portion of the package.

Monthly Recurring Charge, per line:

```
Zone 1 $10.00
Zone 2 $10.00
Zone 3 $10.00
```


## SECTION 4 - CURRENT RATES, CON'T

### 4.17 Business Bundled Long Distance Service, Con't.

4.17.8 Business Bundle Plan No. 1 Enhanced

Rate Per Minute
$\$ 0.059$
Travel Card
Usage Per Minute
See Section 4.18
Service Charge Per Call
See Section 4.18
4.17.9 Talk America Strictly Business Plan Enhanced

Rate Per Minute \$0.059
Travel Card
Usage Per Minute
Service Charge Per Call
See Section 4.18
See Section 4.18
4.17.10 Bonus Line for Business Bundled Plan Enhanced

Rate Per Minute
\$0.059
Travel Card
Usage Per Minute
Service Charge Per Call

### 4.17.11 Basic Business Bundle Plan Enhanced

Rate Per Minute
Travel Card

Usage Per Minute
Service Charge Per Call
$\$ 0.059$

See Section 4.18
See Section 4.18

## SECTION 4 - CURRENT RATES, CON'T

### 4.18 Travel Card Service

The Company offers a proprietary calling card which enables the Customer to use the Company's service by dialing a Company-provided access number. Calls are billed in one minute increments after an initial billing increment of one minute. Fractional cents will be rounded up to the next higher penny.

The service charge applies to each completed call, unless otherwise indicated.

### 4.18.1 Traditional Travel Card

No minimum commitment is required.

| Per Minute Rate | $\$ 0.249$ |
| :--- | :--- |
| Per Call Charge | $\$ 1.25$ |

### 4.18.2 High Volume Travel Card

Per Minute Rate $\$ 0.249$
Monthly Recurring Charge
\$1.95

Certain material now found on this sheet was previously located on Sheets 35, 38, 39, 42 and 42.

## SECTION 4 - CURRENT RATES, CON'T

### 4.19 Business Stand Alone Long Distance Plan

The Business Stand Alone Long Distance Plan is available to business Customers for outbound calling from lines presubscribed to the Company. Calls are billed in six (6) second increments after an initial minimum call duration of one (1) minute. To be eligible for this plan, Customers must accept the credit card billing option. If the Customer desires a paper bill, an additional charge of $\$ 1.95$ per month applies.

A minimum monthly usage of $\$ 5.00$ applies. The Customer will be billed the greater of actual combined intrastate, interstate and international usage or the $\$ 5.00$ monthly usage fee in any billing cycle. The minimum usage fee will be waived for the first full or partial billing cycle.

| Rate Per Minute: | $\underline{\text { InterLATA }} \quad$IntraLATA <br> $\$ 0.059^{*}$$\quad \$ 0.059^{*}$ |
| :--- | :--- | :--- |

*A minimum monthly usage of $\$ 5.00$ applies. The Customer will be billed the greater of actual combined intrastate, interstate and international usage or the $\$ 5.00$ monthly usage fee in any billing cycle. The minimum usage fee will be waived for the first full or partial billing cycle.
$\qquad$ -TP-ZTA

## SECTION 4 - CURRENT RATES, CON'T

### 4.20 5.9 Cent Affinity Toll Plan

The 5.9 Cent Affinity Toll Plan is available to members of organizations for outbound calling. This plan is only available through Organizations who subscribe to the Company's Affinity Program, which entitles the Organization to receive a commission on revenues received from end users who sign up for service under the program.

Calls are billed in one minute increments after an initial minimum call duration of one minute. To be eligible for this plan, Customers must accept the credit card billing option. If the Customer desires a paper bill, an additional charge of $\$ 1.95$ per month applies.

| Rate Per Minute: | $\underline{\text { InterLATA }}$ | $\underline{\text { IntraLATA }}$ |
| :--- | :--- | :--- |
| $\$ 0.059^{*}$ | $\$ 0.059^{*}$ |  |

A minimum monthly usage charge of $\$ 5.00$ applies. The Customer will be billed the greater of actual combined intrastate, interstate and international usage or the $\$ 5.00$ monthly usage fee in any billing cycle. The minimum usage fee will be waived for the first full or partial billing cycle.
$\qquad$ -TP-ZTA

## SECTION 4 - CURRENT RATES, CON'T

### 4.21 Stand-Alone Long Distance 5-10 Plan

| Minimum Monthly Charge*: | $\$ 10.00$ |
| :--- | :--- |
| Rate Per Minute: | $\$ 0.059$ |
| Travel Card Service | See Section 4.18 |

*The Customer will be billed the greater of actual combined intrastate, interstate and international usage or the minimum monthly charge in any billing cycle.
$\qquad$ -TP-ZTA

## SECTION 4 - CURRENT RATES, CON'T

### 4.22 Stand-Alone Long Distance 7-7 Plan

Minimum Monthly Charge*: $\$ 7.00$

Rate Per Minute:
Travel Card Service\$0.059

See Section 4.18
*The Customer will be billed the greater of actual combined intrastate, interstate and international usage or the minimum monthly charge in any billing cycle.
$\qquad$ -TP-ZTA

## SECTION 5 - PROMOTIONS

## 5.1 \$10 Credit Card Promotion

This promotion is offered to new and existing Customers who subscribe to one of the Company's local and long distance bundled service offerings under this tariff, and who also choose the option of billing through a major commercial credit card accepted by the Company. The eligible Customer will receive a one-time credit of up to $\$ 10.00$ (depending upon the sales channel) which will be applied to their account to be used against current or future billing.

The eligible Customer who discontinues service or whose service is discontinued by the Company forfeits any remaining unused credits.

This offer is valid through August 20, 2001.
$\qquad$ -TP-ZTA

## SECTION 5 - PROMOTIONS

### 5.2 United Plan \$5 Off Promotion

The United Plan $\$ 5$ Off Promotion is offered to new Customers who sign up for the Company's local and long distance bundled service - United Plan - Bundle IX Service in response to a television advertisement. The eligible Customer will receive a credit of $\$ 5$ towards the monthly recurring charge for this service for the first two consecutive months.

The eligible Customer who discontinues or whose service is discontinued by the Company forfeits any remaining unused credits.

This offer is valid through April 30, 2002.
His

## SECTION 5 - PROMOTIONS, CONT.

### 5.3 Talk 1000 Promotion

Beginning February 6, 2003 and ending May 5, 2003, Company will offer to new and existing customers the Talk 1000 Promotion. This promotion is offered to Customers who purchase local and long distance service from the Company in a bundled package. Fixed monthly charges and per minute usage charges for the interstate long distance component of the bundle are set forth in Talk America's RTC No. 1. Travel Card service is offered in conjunction with Bundled Long Distance Service. A per call service charge applies to each completed Travel Card call.

| Monthly Long Distance Charge: |  |
| :--- | ---: |
|  |  |
| Standard Option | $\$ 3.95$ |
| Premium Option | $\$ 6.95$ |

For intrastate long distance calls subject to usage charges under the Talk 1000 Promotion, the following rates apply and are billed in full minute increments.

| Rate Per Minute |  |
| :--- | :--- |
| InterLATA | IntraLATA |
| $\$ 0.059$ | $\$ 0.059$ |

Travel Card
Usage Per Minute
See Section 4.18
Service Charge Per Call
See Section 4.18

## SECTION 5 - PROMOTIONS, CONT.

### 5.4 Talk Unlimited Promotion

Beginning February 6, 2003 and ending May 5, 2003, Company will offer to new and existing customers the Talk Unlimited Promotion. This promotion is offered to Customers who purchase local and long distance service from the Company in a bundled package. Fixed monthly charges and per minute usage charges for the interstate long distance component of the bundle are set forth in Talk America's RTC No. 1. Travel Card service is offered in conjunction with Bundled Long Distance Service. A per call service charge applies to each completed Travel Card call.

Monthly Long Distance Charge:
$\begin{array}{ll}\text { Standard Option } & \$ 3.95 \\ \text { Premium Option } & \$ 6.95\end{array}$
For intrastate long distance calls subject to usage charges under the Talk Unlimited Promotion, the following rates apply and are billed in full minute increments.

Rate Per Minute

| InterLATA | IntraLATA |
| :--- | :--- |
| $\$ 0.059$ | $\$ 0.059$ |

Travel Card
Usage Per Minute
See Section 4.18
Service Charge Per Call
See Section 4.18

## SECTION 5 - PROMOTIONS, CONT.

### 5.5 Talk Unlimited Plus Promotion

Beginning February 6, 2003 and ending May 5, 2003, Company will offer to new and existing customers the Talk Unlimited Plus Promotion. This promotion is offered to Customers who purchase local and long distance service from the Company in a bundled package. Fixed monthly charges and per minute usage charges for the interstate long distance component of the bundle are set forth in Talk America's RTC No. 1. Travel Card service is offered in conjunction with Bundled Long Distance Service. A per call service charge applies to each completed Travel Card call.

Monthly Long Distance Charge:
$\begin{array}{ll}\text { Standard Option } & \$ 3.95 \\ \text { Premium Option } & \$ 6.95\end{array}$
For intrastate long distance calls subject to usage charges under the Talk Unlimited Plus Promotion, the following rates apply and are billed in full minute increments.

## SECTION 5 - PROMOTIONS, CONT.

### 5.6 Talk Long Distance Promotion -- Ohio LD Only Plan

Beginning February 6, 2003 and ending May 5, 2003, Company will offer to new and existing customers the Ohio LD Only Plan. This promotion is available to residential Customers for outbound long distance calling from lines presubscribed to the Company. Customers must accept the credit card billing option. If the Customer desires a paper bill, an additional charge of $\$ 1.95$ per month applies. Per minute usage charges for the interstate long distance component are set forth in Talk America's RTC No. 1.

Monthly Long Distance Charge:
Standard Option $\quad \$ 3.95$
Premium $\$ 6.95$
Travel Card service is offered in conjunction with Bundled Long Distance Service. A per call service charge applies to each completed Travel Card call.

| Rate Per Minute |  |
| :---: | :---: |
| InterLATA | IntraLATA |
| \$0.059 | \$0.059 |

Travel Card
Usage Per Minute See Section 4.18
Service Charge Per Call
See Section 4.18

This foregoing document was electronically filed with the Public Utilities

## Commission of Ohio Docketing Information System on

4/9/2008 10:11:43 AM
in

## Case No(s). 08-0352-TP-ATA

Summary: Application To Detairff Certain Tier 2 Services and to make other changes related to the implementation of Case No. 06-1345-TP-ORD electronically filed by Ms. Iris D. Mennens on behalf of Talk America Inc.


[^0]:    * Material found on this page was originally located on Page 12.

