LARGE FILING SEPERATOR SHEET

CASE NUMBER: 08-483-TP-ATA

FILE DATE: 4/8 108

SECTION: 1 OF 2

NUMBER OF PAGES: 200

DESCRIPTION OF DOCUMENT:
APPLICATION

COMMUNICATIONS ${ }^{\text {m }}$

2610 Horizon Drive SE, Suite B Grand Rapids, MI 49546
616.988 .7028
616.988 .0466 (fax)
mwhiting@choiceonecom.com

## O8.483. TI. ATS

## VIA OVERNIGHT DELIVERY

Daisy Crockron, Chief
Docketing Division
Public Utilities Commission of Ohio
180 East Broad Street
Columbus, OH 43215-3793
Re: Amendments to Choice One Communications of Ohio Inc. $\mathrm{d} / \mathrm{b} / \mathrm{a}$ One Communications Local Exchange and Interexchange Services Tariff, P.U.C.O. Tariff No. 3

Dear Ms. Crockron:
Choice One Communications of Ohio Inc. d/b/a One Communications hereby provides an original and seven (7) copies of an ATA Filing. This filing is made to detariff certain Tier 2 services and make other changes related to the implementation of Case No. 06-1345-TP-ORD. These amended pages have an issued date of April 8, 2008 and an effective date of April 8, 2008.

Included in this application you will find the following:

- Telecommunications Application Form for Detariffing and Related Actions
- Exhibit A: Existing affected tariff pages
- Exhibit B: Proposed revised tariff pages
- Exhibit C: Overview and detail of changes
- Exhibit D: Explanation of how Applicant intends to comply with rules regarding disclosure of rates, terms and conditions of detariffed services
- Exhibit E: Customer Notification
- Exhibit F: Affidavit regarding Customer Notification

Please date stamp the enclosed extra copy of this cover letter and return to me in the self-addressed, postage-paid envelope provided.

Thank you for your attention to this matter. Should you have any questions or need additional information, please do not hesitate to contact me at (616) 988-7028.


Director, Regulatory
Enclosures

This is to certify that the images appearing are an accurate and complete reproduction of a case file accurate and complete reprominion or a case file | Technician $S M$ | Date Processed $4 / 8 / 08$ |
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# The Public Utilities Commission of Ohio TELECOMMUNICATIONS APPLICATION FORM for DETARIFFING AND RELATED ACTIONS 

## Per the Commission＇s 09／19／07＂Implementation Order＂in Case No．06－1345－TP－ORD

（Effective：10／01／2007 through 04／01／2008）

In the Matter of the Application of Choice One
Communications of Ohio Inc．d／b／a One Communications to Detariff Certain Tier 2 Services and make other changes related to the Implementation of Case No．06－1345－TP－ORD ） （Local \＆Interexchange Services Tariff No．3）

Name of Registrant（s）Choice One Communications of Ohio Inc． DBA（s）of Registrant（s）One Communications
Address of Registrant（s） 2610 Horizon Drive SE，Suite B．Grand Rapids，MI 49546
Company Web Address www．onecommunications．com
Regulatory Contact Person（s）Mary Whiting Phone 616－988－7028 Fax 616－988－0466
Regulatory Contact Person＇s Email Address Mwhiting＠onecommunications．com
Contact Person for Annual Report Pamela Hintz，Vice President of Regulatory Compliance Phone 781－622－2116
Address（if different from above） 220 Bear Hill Road，Waltham，MA 02451
Consumer Contact Information Office of the Chairman，Attn：Jill Fritz
TRF Docket No．90－
Case No．＿＿＿TP－ATA
NOTE：Unless you have reserved a Case No．leave the＂Case No．＂ fields BLANK．

Address（if different from above） 100 Chestnut Street，Suite 600，Rochester，NY 14604

Part I－Tariffs
Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below． NOTE：All cases are ATA process cases，tariffs are effective the day they are filed，and remain in effect unless the Commission acts to suspend．

| Carrier Type | $\square$ ILEC | $\triangle$ CLEC | $\square$ CTS |
| :---: | :---: | :---: | :---: |
| Business Tier 2 Services | $\square$ | 区 | $\square$ |
| Residential \＆Business Toll Services | $\square$ | 区 | $\square$ |
| Other Changes required by Rule （Describe in detail in Exhibit C） | $\square$ | 区 | $\square$ |

## Part II－Exhibits

Note that the following exhibits are required for all filings using this form．

| Included | Identified As： | Description of Required Exhibit： |
| :---: | :---: | :---: |
| 区 | Exhibit A | The existing affected tariff pages． |
| 区 | Exhibit B | The proposed revised tariff pages． |
| Х | Exhibit C | Matrix or narrative summarizing all changes proposed in the application，and／or other information intended to assist Staff in the review of the Application． |
| $\triangle$ | Exhibit D | Explanation of how the Applicant intends to comply with Rule 4901：1－6－ $05(\mathrm{G})(3)$ regarding disclosure of rates，terms，and conditions for detariffed services，including： <br> －citation to the appropriate Web Page if any，in accordance with rule 4901：1－6－05（G）（4），and／or <br> －copy of other materials and publications to be used to comply with 4901：1－6－05（G）（3）． |
| 区 | Exhibit E | One－time customer notice of detariffing and related changes consistent with rule 4901：1－06－16（B），including where customers may find the information regarding such services as required by rule 4901：1－6－05（G）（3）． |
| 区 | Exhibit F | Affidavit that the Customer Notice described in Exhibit C has been sent to Customers． |

## Part III. - Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.


## VERIFICATION


verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and an a additional informatio subnitted in connection with this case, is true and correct to the best of my knowledge.
*(Signature and Title)

(Date) $4 / 7108$
*Verification is required for every filing. It max be signed by counsel or an officer of the applicant, or an authorized agent of the applicant:
Send your completed Application Form, including all required attachments as well as the required number of copies, to:
Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793

Or
Make such filing electronically as directed in Case No 06-900-AU-WVR

## Exhibit A

## CHECK SHEET

The pages of this tariff are effective as of the date shown. The original and revised Sheets named below contain all changes from the original tariff and are in effect on the date shown.

| Sheet | Revision | Sheet | Revision | Sheet | Revision | Sheet | Revision |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | 1st Revised | 37 | Original | 71 | Original | 92 | Original |
| 2 | 35th Revised* | 38 | Original | 72 | Original | 93 | Original |
| 3 | 18th Revised* | 39 | Original | 73 | Original | 94 | Original |
| 4 | 22nd Revised* | 40 | 2nd Revised | 74 | Original | 95 | Original |
| 5 | Original | 41 | Original | 75 | Original | 96 | Original |
| 6 | Original | 42 | 1st Revised | 76 | Original | 97 | 1st Revised |
| 7 | Original | 43 | Original | 77 | Original | 98 | Original |
| 8 | Original | 44 | Original | 78 | Original | 99 | Original |
| 9 | Original | 45 | Original | 79 | Original | 100 | Original |
| 10 | Original | 46 | Original | 80 | Original | 101 | Original |
| 11 | Original | 47 | Original | 81 | 1st Revised | 102 | 1st Revised |
| 12 | Original | 48 | Original | 82 | 1st Revised | 103 | 2nd Revised |
| 13 | Original | 49 | Original | 83 | 1st Revised | 104 | 1st Revised |
| 14 | Original | 50 | Original | 83.1 | Original | 105 | 1st Revised |
| 15 | Original | 51 | Original | 83.2 | Original | 106 | 1st Revised |
| 16 | Original | 52 | Original | 83.3 | 1st Revised | 107 | 1st Revised |
| 17 | Original | 53 | Original | 83.4 | 1 st Revised | 108 | 1st Revised |
| 18 | Origina\| | 54 | Original | 83.4.1 | 1st Revised | 109 | Original |
| 19 | Origina | 55 | Original | 83.5 | Original | 110 | Original |
| 20 | Original | 56 | 1st Revised | 83.6 | Original | 111 | Original |
| 21 | Original | 57 | 1st Revised | 83.7 | Original | 112 | Original |
| 22 | Original | 58 | 1st Revised | 83.8 | Original | 113 | 3rd Revised |
| 23 | Original | 59 | Original | 83.9 | Original | 114 | 1st Revised |
| 24 | Original | 60 | Original | 83.10 | Original | 114.01 | 3rd Revised |
| 25 | Original | 61 | Original | 83.11 | Original | 114.02 | 2nd Revised |
| 26 | Original | 62 | Original | 83.12 | Original | 114.1 | 1st Revised |
| 27 | Original | 63 | Original | 83.13 | Original | 114.2 | Original |
| 28 | Original | 64 | 2nd Revised | 83.14 | Original | 114.3 | Original |
| 29 | 2nd Revised | 65 | 2nd Revised | 84 | 1st Revised | 114.4 | Original |
| 30 | 2nd Revised | 66 | 2nd Revised | 85 | Original | 115 | 2nd Revised |
| 31 | Original | 66.1 | 2nd Revised | 86 | Original | 116 | 3rd Revised |
| 32 | Original | 66.2 | 2nd Revised | 87 | Original | 117 | 1st Revised |
| 33 | Original | 67 | 2nd Revised | 88 | Original | 118 | 1st Revised |
| 34 | Original | 68 | 2nd Revised | 89 | Original | 119 | 2nd Revised |
| 35 | Original | 69 | Original | 90 | Original | 120 | 1st Revised |
| 36 | Original | 70 | Original | 91 | 1st Revised | 121 | 2nd Revised |

*New or Revised.

| Issued by: | Vice President of Regulatory Compliance |
| :--- | :--- |
| Choice One Communications of Ohio Inc. d/b/a One Communications |  |
|  | 220 Bear Hill Road |
|  | Waltham, MA 02451 |


|  | CHECK SHEET (Cont'd) |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Sheet | Revision | Sheet | Revision | Sheet | Revision | Sheet | Revision |
| 122 | 1st Revised | 155 | Original | 185.2 | 1st Revised | 197 | 1st Revised |
| 123 | 2nd Revised | 156 | Original | 186 | 1st Revised | 198 | 1st Revised |
| 124 | 1st Revised | 157 | Original | 186.1 | Original | 198.1 | Original |
| 125 | 2nd Revised | 158 | Original | 186.2 | Original | 198.2 | 1st Revised |
| 126 | 1st Revised | 159 | Original | 187 | 2nd Revised | 198.3 | 1st Revised |
| 127 | 1st Revised | 160 | Original | 188 | 1st Revised | 198.4 | 1st Revised |
| 128 | 2nd Revised | 161 | Original | 189 | 3rd Revised | 198.5 | Original |
| 129 | 1st Revised | 162 | Original | 190 | 1st Revised | 198.6 | 1st Revised |
| 130 | 2nd Revised | 163 | Original | 191 | 1st Revised | 198.7 | 1st Revised |
| 131 | 1st Revised | 164 | 2nd Revised | 192 | 1st Revised | 198.8 | 1st Revised |
| 132 | 2nd Revised | 165 | Original | 193 | 2nd Revised | 198.9 | Original |
| 133 | 1st Revised | 166 | Original | 193.1 | 1st Revised | 198.10 | 1st Revised |
| 134 | 1st Revised | 167 | Original | 193.2 | 1st Revised | 198.11 | 1st Revised |
| 135 | 1st Revised | 168 | Original | 193.3 | 1st Revised | 198.12 | 1st Revised |
| 136 | 2nd Revised | 169 | Original | 193.4 | 1st Revised | 198.13 | Original |
| 136.1 | Original | 170 | 1st Revised | 193.5 | 1st Revised | 199 | 3rd Revised |
| 137 | Original | 171 | 3rd Revised | 194 | 3rd Revised | 200 | 3rd Revised |
| 138 | Original | 172 | 2nd Revised | 194.1 | 2nd Revised | 201 | 3rd Revised |
| 139 | Original | 173 | Original | 194.2 | 2nd Revised | 202 | 1st Revised |
| 140 | Original | 174 | 1st Revised | 194.3 | 2nd Revised | 203 | Original |
| 141 | Original | 175 | 2nd Revised | 194.4 | 2nd Revised | 204 | 4th Revised* |
| 142 | Original | 176 | Original | 194.5 | 2nd Revised | 205 | 1st Revised |
| 143 | Original | 177 | Original | 195 | 3rd Revised | 206 | 1st Revised |
| 144 | Original | 178 | Original | 195.1 | 2nd Revised | 207 | 1st Revised |
| 145 | Original | 179 | Original | 195.2 | 2nd Revised | 208 | 1st Revised |
| 146 | Original | 180 | 2nd Revised | 195.3 | 2nd Revised | 209 | 3rd Revised |
| 147 | Original | 180.1 | 2nd Revised | 195.4 | 2nd Revised | 209.1 | 2nd Revised |
| 148 | Original | 180.2 | 2nd Revised | 195.5 | 2nd Revised | 209.2 | 2nd Revised |
| 149 | Original | 181 | 2nd Revised | 196 | 1st Revised | 210 | 2nd Revised |
| 150 | Original | 182 | 1 st Revised | 196.1 | Original | 211 | 1 ist Revised |
| 151 | Original | 183 | 1st Revised | 196.2 | Original | 212 | 1st Revised |
| 152 | Original | 184 | 3rd Revised | 196.3 | Original | 213 | 3rd Revised |
| 153 | Original | 185 | 3rd Revised | 196.4 | Original |  |  |
| 154 | Original | 185.1 | 1st Revised | 196.5 | Original |  |  |


|  | CHECK SHEET (Cont'd) |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Sheet | Revision | Sheet | Revision | Sheet | Revision | Sheet | Revision |
| 214 | 3rd Revised | 225.4 | Original | 235 | Original | 267 | Original |
| 214.1 | 2nd Revised | 225.5 | 15th Revised | 236 | Original | 268 | 1st Revised |
| 214.2 | 2nd Revised | 226 | 2nd Revised | 237 | Original | 269 | 5th Revised |
| 215 | 2nd Revised | 226.1 | 1st Revised | 238 | Original | 270 | Original |
| 216 | 2nd Revised | 226.2 | 1st Revised | 239 | Original | 271 | Original |
| 217 | 2nd Revised | 226.3 | 1st Revised | 240 | Original |  |  |
| 218 | 3rd Revised | 226.4 | 1st Revised | 241 | Original |  |  |
| 219 | 3rd Revised | 227 | Original | 242 | Original |  |  |
| 219.1 | 1st Revised | 228 | Original | 243 | Original |  |  |
| 220 | 2nd Revised | 228.1 | Original | 244 | Original |  |  |
| 221 | 3rd Revised | 228.2 | 1st Revised | 245 | Original |  |  |
| 222 | 3 rd Revised | 228.3 | 2nd Revised | 246 | Original |  |  |
| 222.1 | 2nd Revised | 228.3.1 | Original | 247 | Original |  |  |
| 222.2 | 2nd Revised | 228.4 | Original | 248 | Original |  |  |
| 222.3 | 2nd Revised | 228.5 | 1st Revised | 249 | 2nd Revised |  |  |
| 222.4 | 2nd Revised | 228.6 | 2nd Revised | 250 | Original |  |  |
| 222.5 | 2nd Revised | 228.6.1 | Original | 251 | Original |  |  |
| 223 | 3 rd Revised | 228.7 | Original | 252 | Original |  |  |
| 223.1 | 2nd Revised | 228.8 | 1st Revised | 253 | Original |  |  |
| 223.2 | 2nd Revised | 228.9 | 2nd Revised | 254 | Original |  |  |
| 223.3 | 2nd Revised | 228.9.1 | Original | 255 | Original |  |  |
| 223.4 | 2nd Revised | 228.10 | Original | 256 | Original |  |  |
| 223.5 | 2nd Revised | 228.11 | Original | 257 | Original |  |  |
| 224 | 3rd Revised | 228.12 | Original | 258 | Original |  |  |
| 224.1 | 2nd Revised | 228.13 | Original | 259 | Original |  |  |
| 224.2 | 2nd Revised | 228.14 | Original | 260 | Original |  |  |
| 224.3 | 2nd Revised | 228.15 | Original | 261 | Original |  |  |
| 224.4 | 2nd Revised | 229 | Original | 262 | Original |  |  |
| 224.5 | 2nd Revised | 230 | Original | 263 | Original |  |  |
| 225 | 2nd Revised | 231 | Original | 264 | Original |  |  |
| 225.1 | Original | 232 | Original | 265 | Original |  |  |
| 225.2 | Origina | 233 | Original | 266 | 1st Revised |  |  |
| 225.3 | Origina | 234 | Original | 266.1 | Original |  |  |

## 1 - APPLICATION OF TARIFF

### 1.1 Application of Tariff

A. This tariff contains the regulations and rates applicable to intrastate local exchange telecommunications services provided by Carrier for telecommunications between points within the State of Ohio. Carrier's services are furnished subject to the availability of facilities and subject to the terms and conditions of this tariff.
B. The rates and regulations contained in this tariff apply only to the services furnished by Carrier and do not apply, unless otherwise specified, to the lines, facilities, or services provided by an interexchange telephone company or other common carrier for use in accessing the services of Carrier.
C. The Subscriber is entitled to limit the use of Carrier's services by Users at the Subscriber's facilities, and may use other common carriers in addition to or in lieu of Carrier.
D. At the option of the Company, service may be offered on a contract basis to meet specialized requirements of the Customer not contemplated in this tariff as approved by the Public Utilities Commission of Ohio. The terms of each contract shall be mutually agreed upon between the Customer and Company and may include discounts off of rates contained herein, waiver of recurring or nonrecurring charges, charges for specially designed and constructed services not contained in the Company's general service offerings, or other customized features. The terms of the contract may be based partially or completely on the term and volume commitment, type of originating or terminating access, mixture of services or other distinguishing features. Service shall be available to all similarly situated Customers for a fixed period of time following the initial offering for the first contract Customer as specific in each individual contract.

## 2 - GENERAL RULES AND REGULATIONS (Cont'd.)

### 2.3 PAYMENT FOR SERVICE RENDERED (Cont'd.)

### 2.3.3 Advance Payments

The Company reserves the right to require an advance payment from the Customer instead of or in addition to a security deposit. The advance payment will not exceed an amount equal to the nonrecurring charge(s) and/or (1) month's charges for the service or facilities. In addition, the advance payment may also include and amount equal to the estimated nonrecurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. The advance payment will be credited to the Customer's initial bill. Advance payment does not accrue interest. An advance payment may be required in addition to a deposit.

Issued by: Kim Robert Scovill
Vice President, Legal and Regulatory Affairs
Choice One Communications of Ohio Inc.
100 Chestnut St., Suite 700
Rochester, New York 14604
Issued under authority of the Public Utilities Commission of Ohio in Case No. 00-1517-TP-ATA

## 2 - GENERAL RULES AND REGULATIONS (Cont'd.)

### 2.3 PAYMENT FOR SERVICE RENDERED (Cont'd.)

2.3.4 Payment of Charges
A. Utility bills are due 14 days following the date of the postmark on the envelope containing the utility bill.

When billing is based upon Customer usage, usage charges will be billed monthly for the preceding billing period.

The Customer should notify the Company of any disputed items on an invoice. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Public Utilities Commission of Ohio in accordance with the Commission's rules of procedure. The Address of the Commission is as follows:

Public Utilities Commission of Ohio
180 East Broad Street, Tenth Floor
Columbus, Ohio 43215-3793
B. Where an objection to the bill involves a superseded service order, the items and charges appearing on the bill shall be deemed to be correct and binding upon the customer if objection is not received by the Company within one year after the bill is rendered.
2.3.5 Returned Check Charge

A charge will be assessed for all checks returned by drawee bank or other financial institution for insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank or other financial institution. At the option of the Company, the returned check charge may be waived because of extenuating circumstances (i.e., bank error).

Minimum Charge: $\$ 1.00 \quad$ Maximum Charge: $\$ 50.00$

## 2 - GENERAL RULES AND REGULATIONS (Cont'd.)

### 2.3 PAYMENT FOR SERVICE RENDERED (Cont'd.)

2.3.7 Billing Adjustments for Under/Over Charging

When the Company has undercharged or overcharged any subscriber as a result of a miscalculation, inaccuracy, billing, or other continuing problem under the service providers control or under die control of the entity for whom the telecommunications carrier is billing charges:

1. The maximum portion of the undercharge that may be recovered from the customer in any billing month, based on the appropriate rates, shall be determined by dividing the amount of the undercharge by the number of months of undercharged or unbilled service, unless the customer agrees to alternative payment arrangements.
2. The Company will provide interest on customer overpayments that are not refunded within 30 days of the date the Company receives the overpayment. An overpayment is considered to have occurred when payment in excess of the correct charges for service is made because of erroneous Company billing.
3. The total overcharge and accrued interest, at a rate of five percent per annum, shall be reimbursed to the customer within two billing periods after the overcharge is discovered.
4. Interest shall be paid from the date when overpayment was made, adjusted for any changes in the deposit rate or late payment rate, and compounded monthly, until the date when the overpayment is refunded. The date when overpayment is considered to have been made will be the date on which the customer's overpayment was originally recorded to the customer's account by the Company.

### 2.3.8 Validation of Credit

Carrier reserves the right to validate the creditworthiness of Subscribers or Users prior to the commencement of service, and to reject, in Carrier's sole judgment, unqualified Subscribers or Users. No Subscriber or User shall have any claim against Carrier for a credit rejection.
2.3.9 Notice to Company for Cancellation of Service

Customers desiring to terminate service shall provide the Company thirty (30) days written notice of desire to terminate service.
2.3.10 Cancellation of Application for Service
A. Where the Company permits the Customer to cancel an application for service prior to the start of service of prior to any special construction, no charges will be imposed except for those specified below.

## 2 - GENERAL RULES AND REGULATIONS (Cont'd.)

### 2.3 PAYMENT FOR SERVICE RENDERED (Cont'd.)

2.3.10 Cancellation of Application for Service (Cont'd.)
B. Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charges for the minimum period of service ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.
C. Where the Company incurs any expense in connection with special construction or where special arrangements of facilities or equipment have begun, before the company receives a cancellation notice, a charge equal to the costs incurred, less net salvage, may apply. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.
D. The special charges described in 2.3.10(B) and 2.3.10(C) will be calculated and applied on a case-by-case basis.

### 2.3.11 Changes in Service Request

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

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## 2 - GENERAL RULES AND REGULATIONS (Cont'd.)

### 2.4 INSTALLATION SERVICE

The Company provides a Half-Day Installation Plan, which offers customers half-day appointments (i.e., morning/afternoon or a rolling interval) for connection of Commission regulated service involving a customer premise visit.

### 2.5 ACCESS TO CUSTOMER'S PREMISES

The customer shall be responsible for making arrangements or obtaining permission for safe and reasonable access for Company employees or agents of the Company to enter the premises of the customer or any joint user or customer of the customer at any reasonable hour for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.
2.6 TELEPHONE SURCHARGES/TAXES

### 2.6.1 General

The Customer is responsible for the payment of federal excise taxes, state and local sales and use taxes and similar taxes imposed by governmental jurisdictions, all of which shall be separately designated on the Company's invoices. The Company will not separately charge for the Ohio gross receipts tax on the Company's invoice for local services. Any taxes imposed by a local jurisdiction (e.g., county and municipal) will only be recovered from those Customers residing in the affected jurisdictions.

Certain telecommunications services, as defined in th Ohio Revised Code, are subject to state sales tax at the prevailing tax rates, if the services originate, or terminate in Ohio, or both, and are charged to a subscriber's telephone number or account in Ohio.

Issued by: Kim Robert Scovill<br>Vice President, Legal and Regulatory Affairs<br>Choice One Communications of Ohio Inc.<br>100 Chestnut St., Suite 700<br>Rochester, New York 14604<br>Issued under authority of the Public Utilities Commission of Ohio in Case No. 00-1517-TP-ATA

## 2 - GENERAL RULES AND REGULATIONS (Cont'd.)

### 2.8 SUSPENSION OR TERMINATION OF SERVICE

### 2.8.1 Suspension or Termination for Nonpayment

A. In the event that any bill rendered or any deposit required is not paid, the Company may suspend service or terminate service until the bill or the required deposit has been paid. If service is suspended or terminated for nonpayment, the customer will be billed a Connection Charge as well as any payment due and any applicable deposits upon reconnection.
B. Suspension or termination shall not be made until:
(1) At least 10 days after written notification has been served personally on the Customer, or at least 20 days after written notification has been mailed to the billing address of the Customer or;
(2) At least 10 days after the Customer has either signed for or refused a registered letter containing written notification mailed to the billing address of the Customer.
C. Telephone service shall only be suspended or disconnected during the Company's normal business hours; however, no disconnection for past due bills may be made after twelve-thirty p.m. on the day preceding a day that all services necessary for reconnection are not regularly performed or available.

Issued by: Kim Robert Scovill
Vice President, Legal and Regulatory Affairs
Choice One Communications of Ohio Inc.
100 Chestnut St., Suite 700
Rochester, New York 14604
Issued under authority of the Public Utilities Commission of Ohio in Case No. 00-1517-TP-ATA

## 2 - GENERAL RULES AND REGULATIONS (Cont'd.)

### 2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd.)

2.8.2 Exceptions to Suspension and Termination

Telephone service shall not be suspended or terminated for:
A. Nonpayment of bills rendered for charges other than telephone service or deposits requested in connection with telephone service;
B. Nonpayment for service for which a bill has not been rendered;
C. Nonpayment for service which have not been rendered;
D. Nonpayment of any billed charge which is in dispute or for the nonpayment of a deposit which is in dispute during the period before a determination of the dispute is made by the Company in accordance with Company's complaint handling procedures. These procedures shall be in accordance with the Commission's Rules and Regulations.
E. Telephone service may be suspended or terminated for nonpayment of the undisputed portion of a disputed bill or deposit if the customer does not pay the undisputed portion after being asked to do so.
F. Nonpayment of back-billed amounts as outlined in 2.10.12.

Issued by: Kim Robert Scovill
Vice President, Legal and Regulatory Affairs Choice One Communications of Ohio Inc. 100 Chestnut St., Suite 700
Rochester, New York 14604
Issued under authority of the Public Utilities Commission of Ohio in Case No. 00-1517-TP-ATA

## 2 - GENERAL RULES AND REGULATIONS (Cont'd.)

### 2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd.)

### 2.8.3 Verification of Nonpayment

Telephone service shall not be suspended or terminated for nonpayment of a bill rendered or a required deposit unless:
A. The Company has verified, in a manner approved by the Commission, that payment has not been received at any office of the Company or at any office of an authorized collection agent through the end of the period indicated in the notice, and
B. The Company has checked the customer's account on the day that suspension or termination is to occur to determine whether payment has been posted to the customer's account as of the opening of business on that day.

## 2 - GENERAL RULES AND REGULATIONS (Cont'd.)

### 2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd.)

### 2.8.4 Termination For Cause Other Than Nonpayment

A. General

The Company, after notice in writing to the customer and after having given the customer an appropriate opportunity to respond to such notice, may terminate service and sever the connection(s) from the customer's premises under the following conditions:
(1) in the event of prohibited, unlawful or improper use of the facilities or service, or any other violation by the customer of the rules and regulations governing the facilities and service furnished, and by giving ten (10) days prior written notice, or
(2) if, in the judgment of the Company, any use of the facilities or service by the customer may adversely affect the Company's personnel, plant, property or service. The Company shall have the right to take immediate action, including termination of the service and severing of the connection, without notice to the customer when injury or damage to telephone personnel, plant, property or service is occurring, or is likely to occur, or
(3) in the event of unauthorized use, where the customer fails to take reasonable steps to prevent the unauthorized use of the facilities or sevice received from the Company, or
(4) in the event that service is connected for a customer who is indebted to the Company for service or facilities previously furnished, that service may be terminated by the Company unless the customer satisfies the indebtedness within 20 days after written notification.

## 2 - GENERAL RULES AND REGULATIONS (Cont'd.)

### 2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd.)

2.8.4 Termination For Cause Other Than Nonpayment (Cont'd.)
B. Prohibited, Unlawful or Improper Use of the Facilities or Service

Prohibited, unlawful or improper use of the facilities or service includes, but is notlimited to:
(1) The use of facilities or service of the Company without payment of tariff charges;
(2) Calling or permitting others to call another person or persons so frequently or at such times of the day or in such manner as to harass, frighten, abuse or torment such other person or persons;
(3) The transmission of impermissible content.
(4) The use of the service in such a manner such that it interferes with the service of other customers or prevents them from making or receiving calls;
(5) The use of a mechanical dialing device or recorded announcement equipment to seize a customer's line, thereby interfering with the customer's use of the service;
(6) Permitting fraudulent use.

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## 2 - GENERAL RULES AND REGULATIONS (Cont'd.)

### 2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd.)

2.8.4 Termination For Cause Other Than Nonpayment (Cont'd.)
C. Abandonment or Unauthorized Use of Facilities
(1) If it is determined that facilities have been abandoned, or are being used by unauthorized persons, or that the customer has failed to take reasonable steps to prevent unauthorized use, the Company may terminate telephone service.
(2) In the event that telephone service is terminated for abandonment of facilities or unauthorized use and service is subsequently restored to the same customer at the same location:
(a) No charge shall apply for the period during which service had been terminated, and
(b) Reconnection charges will apply when service is restored. However, no charge shall be made for reconnection if the service was terminated due to an error on the part of the Company.

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## 2 - GENERAL RULES AND REGULATIONS (Cont'd.)

## 2.8

SUSPENSION OR TERMINATION OF SERVICE (Cont'd.)

### 2.8.4 Termination For Cause Other Than Nonpayment (Cont'd.)

D. Change in the Company's Ability to Secure Access


#### Abstract

Any change in the Company's ability (a) to secure and retain suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment or (b) to secure and retain suitable space for its plant and facilities in the building where service is provided to the customer may require termination of a customer's service until such time as new arrangements can be made. No charges will be assessed the customer while service is terminated, and no connection charges will apply when the service is restored.


### 2.8.5 Emergency Termination of Service

The Company will immediately terminate the service of any customer, on request, when the customer has reasonable belief that the service is being used by an unauthorized person or persons. The Company may require that the request be submitted in writing as a follow-up to a request made by telephone.

### 2.8.6 DISCONNECTION OF SERVICE OTHER THAN TOLL SERVICE

A. For purposes of this section, all regulated telephone services provided by the Company, except toll service (if any), shall be defined as local service.
B. The Company may disconnect its customer's local service for nonpayment of charges incurred for local service. Such disconnection must be conducted pursuant to all applicable minimum telephone service standards. All practices of the Company, pertaining to either the provision of its own toll service, if any, or as a duly-authorized agent for another toll service provider shall also conform to the minimum telephone service standards.

1. Disconnection notices issued by the Company pursuant to Rule $4901: 1-5-19(\mathrm{~K})(3)$, O.A.C., must inform the subscriber facing local service disconnection of the total amount which the subscriber would need to pay in order to avoid disconnection of local service. It must also inform the subscriber of the Company's legal obligation to provide "local only " service to customers whose lacal service charges are paid, even while their toll service is disconnected for nonpayment of outstanding toll debt.

## 2 - GENERAL RULES AND REGULATIONS (Cont'd.)

### 2.8.6 DISCONNECTION OF SERVICE OTHER THAN TOLL SERVICE (Cont'd.)

C. The Company is prohibited from disconnecting any customer's local service for nonpayment of charges incurred by the customer for toll service.
D. Partial payments by a customer to the Company will be apportioned by the Company to the Company's regulated local service charges first before being applied by the Company to any toll charges and will be apportioned to regulated telephone service charges first before being applied to charges for nonregulated services.

### 2.8.7 DISCONNECTION OF TOLL SERVICE (GENERALLY)

A. In addition to enforcing, on its own behalf, the Company's own billing, credit/deposit, and disconnection policies with respect to all regulated telephone services provided by the Company itself, the Company is not precluded from entering into formal contracts with other toll service providers which would authorize the Company as a formal contractual agent of such other toll service providers for purposes of enforcing the billing, credit/deposit, and disconnection policies of such other toll service providers.
B. Unless and until it has entered into a formal contact specifically authorizing it to do so, the Company is not permitted to enforce the billing, credit/deposit, and disconnection policies of any toll service provider other than the Company.
C. When the Company disconnects toll service for nonpayment of toll debt, whether owed to the Company or to some other provider of toll service, the method of toll disconnection which the Company utilizes:

1. Must not function as a vehicie by which the (nonpaying) toll subscriber is denied access, through presubscription, to any other toll service besides the one whose provision of toll service has precipitated the toll disconnection;
2. Must be available from the Company, by tariff, on a nondiscriminatory basis to all toll service providers; and
3. May consist of either a dePICing mechanism or else a selective toll blocking service.

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## 2 - GENERAL RULES AND REGULATIONS (Cont'd.)

### 2.8.7 DISCONNECTION OF TOLL SERVICE (GENERALLY)

D. Neither purchase of the toll service provider's accounts receivable by the Company nor a requirement that the Company shall be the billing and collection agent for the toll service provider, shall be established as a necessary precondition imposed by the Company in connection with its tariffed disconnection services offered on a nondiscriminatory basis to all toll service providers.
2.8.8 TOLL DISCONNECTION SERVICE OFFERINGS AVAILABLE ON A NONDISCRIMINATORY BASIS TO ALL TOLL SERVICE PROVIDERS IN AREAS WHERE IMPLEMENTATION OF INTRALATA EQUAL ACCESS HAS OCCURRED.

The Company provides each of the following toll disconnection services, which are available on a nondiscriminatory basis (including rates) to all toll service providers in areas where implementation of intraLATA equal access has already occurred:
A. All forms of toll disconnection that the Company itself utilizes in connection with its own provision, if any, of toll service as specified in subsections 2.8.1 through 2.8.7.
B. DePICing (Primary Interexchange Carrier Change) service. Refer to Section 3.4 for a description of this service. The maximum charge for this service is $\$ 5.00$, as specified in Section 12.4.
C. Selective, Company-Specific, Toll Blocking Service

Refer to Section 5.7 for a description of blocking services offered by the Company.

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## 2 - GENERAL RULES AND REGULATIONS (Cont'd.)

### 2.9 ADDITIONAL PROVISIONS APPLICABLE TO BUSINESS CUSTOMERS (Cont'd.)

### 2.9.2 Telephone Number Changes

When a business customer change telephone numbers, the referral period for the disconnected number is 180 days.

The Company reserves all rights to the telephone numbers assigned customers. The customer may order a Vanity Number where facilities permit for an additional charge as specified in Section 5.8 of this Tariff.

When service in an existing location is continued for a new customer, the existing telephone number may be retained by the new customer only if the former customer consents in writing, and if all charges against the account are paid or assumed by the new customer.

### 2.9.3 Deposits

Deposits will be returned to business customers after one year, unless the customer is delinquent in payment, in which case the Company will continue to retain the deposit until the delinquency is satisfied. If a service is involuntarily discontinued, the deposit is applied against the final bill, and any balance returned to the customer.

### 2.9.4 Dishonored Checks

If a business customer who has received a notice of discontinuance pays the bill with a check that is subsequently dishonored, the account remains unpaid and the Company is not required to issue any additional notice before disconnecting service. At the option of the Company, the returned check charge may be waived because of extenuating circumstances (i.e., bank error).

## 2 - GENERAL RULES AND REGULATIONS (Cont'd.)

ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (Cont'd.)
2.10.5 Adjusted Payment Schedule

Customers on fixed incomes (e.g., pension and public assistance) shall be offered the opportunity to pay their bills on a reasonable schedule that is adjusted for periodic receipt of income.

### 2.10.6 Suspension or Termination for Nonpayment

A. Suspension/termination notices may not be issued until at least 25 days after the date of the bill. Bills must be mailed to the customer no later than 6 business days after the date of the bill. Utility bills are due 14 days following the date of the postmark on the envelope containing the utility bill.
B. After issuing the written notification in accordance with the terms of this Tariff, at least one attempt shall be made during non-working hours to contact the residential customer by telephone before the scheduled date of suspension/termination.
C. Telephone service shall only be suspended or disconnected during the Company's normal business hours; however, no disconnection for past due bills may be made after twelve-thirty p.m. on the day preceding a day that all services necessary for reconnection are not regularly performed or available.
D. Telephone service may be suspended or terminated for nonpayment of the undisputed portion of a disputed bill or deposit if the customer does not pay the undisputed portion after being asked to do so. Suspended or terminated residential service shall be reconnected within 24 hours following payment or within 24 hours of the end of circumstances beyond the Company's control which delay the reconnection. The Commission may direct that service be reconnected in less than 24 hours.

## 2 - GENERAL RULES AND REGULATIONS (Cont'd.)

### 2.10 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (Cont'd.)

2.10.8 Dishonored Checks

When a check received from a residential customer is dishonored, the company shall make two attempts, one outside of normal business hours, to contact the customer within 24 hours. The customer shall be given an additional 24 hours to pay before suspension/termination. The additional notice will be given provided that the customer has not submitted a dishonored check within the past 12 months. At the option of the Company, the returned check charge may be waived because of extenuating circumstances (i.e., bank error).
2.10.9 Suspension or Termination - Abandonment

Suspension/termination of residential service for abandonment or unauthorized use may occur only after the Company makes a reasonable attempt to determine occupancy or authorized use, or the customer takes reasonable steps to prevent unauthorized use. A notice must be sent to the customer five days before such suspension or termination. The notification requirement is waived when previous mailings are returned by the Post Office or the company is advised that a new customer has moved into the location.

### 2.10.10 Suspension or Termination - Medical Emergencies

In the event of a medical emergency, an additional 30 days will be allowed for a residential customer before suspension or termination. A medical certificate must be supplied. This status may be extended beyond 30 days upon submission of specified documentation. During the emergency, customers can defer payment of monthly charges up to an amount specified by the Commission until the emergency ceases or it is determined that the customer has the ability to pay the charges. Charges in any month in excess of the amount specified are due by the due date of the bill. These rules also apply to any new applicant for service.

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## 2 - GENERAL RULES AND REGULATIONS (Cont'd.)

2.10 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (Cont'd.)
2.10.11 Suspension or Termination - Elderly, Blind or Disabled

An additional 20 days will be allowed before suspension or termination may occur when:
A. the customer is known to or identified to the Company as being blind or disabled;
B. the customer is 62 years of age or older, and all other residents of the customer's household are: under 18 years of age, over 62 years of age, blind or disabled.

In cases where service has been suspended or terminated and the Company subsequently leams that the customer is entitled to the protection established herein, the Company shall within 24 hours of such notification restore service for an additional 20 days and make a diligent effort to contact in person an adult resident at the customer's premises for the purpose of devising a payment plan.

## 2 - GENERAL RULES AND REGULATIONS (Cont'd.)

## ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (Cont'd.)

2.10.12 Backbilling for Residential Customers

The Company shall not charge a residential customer for previously unbilled service or adjust upward a bill previously rendered when the period for the unbilled service or billing adjustment is more than twelve months prior to the mailing of the bill or the upward adjustment unless the conduct of the customer caused or contributed to the failure of the Company to render timely accurate billing. Unless the customer causes the late billing, the Company shall explain the reason for the late billing and shall advise the customer that suspension/termination of service is not permitted for charges billed in excess of twelve months after the service was provided. The customer will be given the opportunity to pay the charges under an installment plan on a schedule equal in time to the length of the backbilling period.
2.10.13 Disconnection Because of Price Increase

In additional to the terms shown in this tariff, the following applies to residential customers taking service under Flexible Pricing. A residential customer requesting disconnection of service because of a price increase will not be charged any non-recurring charges for the first disconnect request. If the Customer subsequently reconnects to sevice provided by the Company and again requests disconnection, all applicable non-recurring charges will apply.

### 2.11 CREDIT ALLOWANCES

Interruptions in service, which are not due to the negligence of, or non-compliance with the provisions of this Tariff by the Customer, or the operation or malfunction of the facilities, power, or equipment provided by the Customer, will be credited to the Customer as set forth below for the part of the service that the interruption affects. A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this Tariff.

## 2 - GENERAL RULES AND REGULATIONS (Cont'd.)

### 2.11 CREDIT ALLOWANCES (Cont'd.)

2.11.1 Billing Adjustments for Interruption of Service

If an out-of-service condition exceeds twenty-four hours but is less than forty-eight hours, the Company'shall credit the subscriber's bill for at least the pro-rata portion of the monthly charge(s) for all regulated local services rendered inoperative during the interruption. Credit for out-of-service conditions lasting longer shall be provided as follows:
A. The Company shall provide a subscriber who experiences an out-of-service condition of forty-eight hours but less than seventy-two hours a credit equal to at least one-third of one month's charges for any regulated local services rendered inoperative.
B. The Company shall provide a subscriber who experiences an out-of-service condition of seventy-two hours but less than ninety-six hours a credit equal to at least two-thirds of one month's charges for any regulated local services rendered inoperative.
C. The Company shall provide a subscriber who experiences an out-of-service condition of at least ninety-six hours a credit equal to al least one month's charges for any regulated local services rendered inoperative.
D. "Interruption" Defined

For the purpose of applying this provision, the word "interruption" shall mean the inability to complete calls either incoming or outgoing or both due to Company equipment malfunction or human errors. "Interruption" does not include and no allowance shall be given for service difficulties such as slow dial tone, circuits busy or other network and/or switching capacity shortages. Nor shall the interruption allowance apply where service is interrupted by the negligence or willful act of the subscriber or where the Company, pursuant to the terms of the Tariff, suspends or terminates service because of nonpayment of bills due to the company, unlawful or improper use of the facilities or service, or any other reason covered by the Tariff. No allowance shall be made for interruptions due to electric power failure where, by the provisions of this Tariff, the subscriber is responsible for providing electric power. Allowance for interruptions of measured rate service will not affect the subscriber's local call allowance during a given billing period.

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## 2 - GENERAL RULES AND REGULATIONS (Cont'd.)

### 2.11 CREDIT ALLOWANCES (Cont'd.)

2.11.1 Billing Adjustments for Interruption of Service (Cont'd.)
E. Cancellation for Service Interruption

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of eight (8) hours or more or cumulative service credits equaling sixteen (16) hours in a continuous twelve (12) month period. The right to cancel service under this provision applies only to the single circuit which has been subject to the outage or cumulative service credits.
F. Use of Another Means of Communication

If the Customer elects to use another means of communication during the period of interruption, The Customer must pay the charges for the alternative service used.

## G. Limitations on Credit Allowances

No credit allowance will be made for:

1. interruptions due to the negligence of, or non-compliance with the provisions of this Tariff, by any party other than the Company, including but not limited to the customer, authorized user, or other common carriers connected to, or providing service connected to, the service of the Company or to the Company's facilities;
2. interruptions due to the failure or malfunction of non-Company equipment, including service connected to customer provided electric power;
3. interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
4. interruptions of service during a period in which the customer continues to use their service on a impaired basis;
5. interruptions of service during any period when the customer has released service to the Company for maintenance purposes or for implementation of a customer order for a change in service arrangements; and,
6. interruptions in service due to circumstances or causes beyond the control of the Company.

## 2 - GENERAL RULES AND REGULATIONS (Cont'd.)

### 2.11 CREDIT ALLOWANCES (Cont'd.)

### 2.11.2 Billing Adjustments for Installation Services

A. The Company must waive at least one-half of all nonrecurring installation charges whenever it fails to install new service within five business days of receiving an application for new service, or by the requested date, when at least five business days notice is given. If the Company fails to install new service within ten business days of an application for new service or fails to install such service by the requested installation date, when at least ten business days notice is given, the Company shall waive all regulated nonrecurring installation charges associated with the new service or features.

Such credits shall not be required where:

1. Special equipment or service is involved. "Cable Pairs" are not deemed to be special equipment for purposes of this rule unless the requested service is in a completely undeveloped area where no facilities of any kind exist.
2. Applicant or subscriber has not met pertinent tariff requirements.
B. Missed Customer Appointments
3. When the Company fails to meet a scheduled installation appointment, the Company shall waive one-half of the subscriber's regulated nonrecurring installation charges associated with the new service or features.
4. When the Company fails to meet a repair appointment or a repair commitment, the Company shall credit the subscriber's bill in the amount of one-half of one month's charges for any regulated local service rendered inoperative.

Such credits shall not be required when:
-- When the Company provides the subscriber twenty-four hour notice of its inability to meet an installation appointment, or when the effects of a natural disaster prohibit the Company from providing such notice.

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## 2 - GENERAL RULES AND REGULATIONS (Cont'd.)

2.11 CREDIT ALLOWANCES (Cont'd.)
2.11.3 Billing Adjustments for Omitting Listing from Directory

In the event the Company omits a subscriber's listing from the white pages of the telephone directory or lists an incorrect telephone number, the Company shall issue the subscriber a credit for the equivalent of not less than three months regulated local service charges. Such credit shall not apply in cases where the subscriber has provided such listing information after the deadline for directory publication. The subscriber shall be given the option of taking the credit or pursuing other remedies.
2.11.4 Billing Adjustments for Under/Over Charging

1. The Company shall state the total amount to be collected for an undercharge by the second bill mailed to the customer after such collection is discovered. This rule shall not affect the Company's recovery of regular monthly charges.
A. The Company shall not recover any service or billing fee pursuant to this rule; and
B. The Company shall not disconnect service to any customer to collect an undercharge under this rule, except for non-payment of the amount lawfully billed under this rule.
2. The adjustment for an overcharge shall be in the form of either a direct payment to the subscriber or a credit to the subscribers account within the next two billing periods.

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## 2 - GENERAL RULES AND REGULATIONS (Cont'd.)

### 2.11 CREDIT ALLOWANCES (Cont'd.)

### 2.11.5 Cancellation for Service Interruption

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of eight (8) hours or more or cumulative service credits equaling sixteen (16) hours in a continuous twelve (12) month period. The right to cancel service under this provision applies only to the single circuit which has been subject to the outage or cumulative service credits.
2.11.6 Use of Another Means of Communication

If the Customer elects to use another means of communication during the period of interruption, The Customer must pay the charges for the alternative service used.
2.11.7 Limitations on Credit Allowances

No credit allowance will be made for:
A. interruptions due to the negligence of, or non-compliance with the provisions of this Tariff, by any party other than the Company, including but not limited to the customer, authorized user, or other common carriers connected to, or providing service connected to, the service of the Company or to the Company's facilities;
B. interruptions due to the failure or malfunction of non-Company equipment, including service connected to customer provided electric power;
C. interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
D. interruptions of service during a period in which the customer continues to use their service on a impaired basis;

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## 2 - GENERAL RULES AND REGULATIONS (Cont'd.)

### 2.11 CREDIT ALLOWANCES (Cont'd.)

2.11.7 Limitations on Credit Allowances (Cont'd.)

No credit allowance will be made for: (Cont'd.)
E. interruptions of service during any period when the customer has released service to the Company for maintenance purposes or for implementation of a customer order for a change in service arrangements; and,
F. interruptions in service due to circumstances or causes beyond the control of the Company.

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## 2 - GENERAL RULES AND REGULATIONS (Cont'd.)

2.13 HEALTH CARE PROVIDERS SUPPORT PROGRAM
2.13.1 General

The purpose of the Health Care Providers Support Program is to enable public and non-profit rural health care providers to have access to telecommunications services necessary for the provision of health care services at rates comparable to those paid for similar services in urban areas. The Heath Care Providers Support Program offers eligible public and non-profit health care providers located in rural areas reduced rates for Company intrastate services, available in this Tariff. Such services must be purchased in accordance with the Rules adopted by the Federal Communications Commission (FCC) in its Universal Service Order 97-157, issued May 8, 1997 and the Public Utilities Commission of Ohio in its Order in Cases 94-C-0095 and 28425, issued November 4, 1997. The FCC Rules are codified at 47 Code of Federal Regulations (C.F.R.) 54.601 et. seq., and any amendments made thereto.

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## 2 - GENERAL RULES AND REGULATIONS (Cont'd.)

2.13 HEALTH CARE PROVIDERS SUPPORT PROGRAM (Cont'd.)
2.13.1 General (Cont'd.)
A. To be eligible for the reduced rates, rural health care providers are required to comply with the terms and conditions set forth in the FCC Rules.
B. Reduced rates are available only to the extent that they are funded by the federal universal service fund.
C. Eligible rural health care providers may aggregate demand with other entities to create a consortium. Universal service support shall apply only to the portion of eligible services used by an eligible health care provider.
D. Responsibility of eligible health care providers
(1) Rural health care providers and consortia shall participate in a competition bidding process for all service eligible for reduced rates in accordance with any state and local procurement rules.
(2) Rural health care providers and consortia shall submit requests for services to the program Administrator, as designated by the FCC, and follow established procedures.
(3) Services requested must be used for purposes related to the provision of health care services or instruction that the health care provider is legally authorized to provide under the law.
(4) A health care provider that cannot obtain toll free access to an Internet service provider and who is eligible for support for limited toll-free access under the Rules must certify that it lacks toll-free Internet access and that it is an eligible health care provider.
(5) Services cannot be sold, resold or transferred in consideration for money or any other thing of value.

## 2 - GENERAL RULES AND REGULATIONS (Cont'd.)

2.13 HEALTH CARE PROVIDERS SUPPORT PROGRAM (Cont'd.)
2.13.1 General (Cont'd.)
E. Responsibility of the Company
(1) The Company shall offer the rates and charges as specified in this Tariff, to eligible health care providers to the extent that facilities and services are available and offered in this Tariff.
(2) The Company shall offer services to eligible rural health care providers and consortia at prices no higher than the highest urban rate as defined in the FCC Order and Rules.
(3) In competitive bidding situations, where specific flexible pricing arrangements are allowed, the Company may offer flexible pricing (to determine the reduced rate) subject to Public Utilities Commission of Ohio approval, if necessary.

## 2 - GENERAL RULES AND REGULATIONS (Cont'd.)

### 2.13 HEALTH CARE PROVIDERS SUPPORT PROGRAM (Cont'd.)

### 2.13.2 Rates and Charges

The following price adjustments will be available to eligible rural health care providers, except subparagraph C ., which shall be available to all eligible health care providers, regardless of location.
A. A reduced rate for telecommunications services, using a bandwidth capacity of up to 1.544 Mbps, not to exceed the highest tariffed or publicly available rate charged to a commercial customer for a similar service provided over the same distance in the nearest city in the State of Ohio with a population of at least 50,000 .
B. An exemption from some mileage charges for any telecommunications services, using a bandwidth capacity of up to 1.544 Mbps , that is necessary for the provision of health care services. The exempted mileage includes the distance between the rural health care provider and the most distant perimeter of the nearest city in the State of Ohio with a population of 50,000 or more, less the standard urban distance, which is the maximum average diameter of all cities with population of 50,000 or more in the state.
C. Each eligible health care provider that cannot obtain toll-free access to an Internet service provider is entitled to receive toll charge credits for toll charges imposed for connecting to an Internet service provider as per the FCC Rules. Such toll charges are available pursuant to applicable toll tariffs.

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## 2 - GENERAL RULES AND REGULATIONS (Cont'd.)

### 2.14 SCHOOLS AND LIBRARIES DISCOUNT PROGRAM

### 2.14.1 General

The Schools and Libraries Discount Program permits eligible schools (public and private, grades Kindergarten through 12) and libraries to purchase the Company services offered in this tariff at a discounted rate, in accordance with the Rules adopted by the Federal Communications Commission (FCC) in its Universal Service Order 97-157, issued May 8, 1997 and the Public Utilities Commission of Ohio in its Opinion and Order 97-11 Adopting Discounts for Services for Schools and Libraries, issued June 25, 1997. The Rules are codified at 47 Code of Federal Regulation (C.F.R.) 54.500 et. seq.

As indicated in the Rules, the discounts will be between 20 and 90 percent of the pre-discount price, which is the price of services to schools and libraries prior to application of a discount. The level of discount will be based on an eligible school or library's level of economic disadvantage and by its location in either an urban or rural area. A school's level of economic disadvantage will be determined by the percentage of its students eligible for participation in the national school lunch program, and a library's level of economic disadvantage will be calculated on the basis of school lunch eligibility in the public school district in which the library is located. A non-public school may use either eligibility for the national school lunch program or other federally approved alternative measures to determine its level of economic disadvantage. To be eligible for the discount, schools and libraries will be required to comply with the terms and conditions set forth in the Rules. Discounts are available only to the extent that they are funded by the federal universal service fund. Schools and libraries may aggregate demand with other eligible entities to create a consortium.

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2 \text { - GENERAL RULES AND REGULATIONS (Cont'd.) }
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2.14 SCHOOLS AND LIBRARIES DISCOUNT PROGRAM (Cont'd.)
2.14.2 Regulations
A. Obligations of Eligible Schools and Libraries
(1) Requests for Service
a. Schools, libraries, and consortia shall participate in a competitive bidding process for all services eligible for discounts, in accordance with any state and local procurement rules.
b. Schools, libraries, and consortia shall submit requests for services to the Schools and Libraries Corporation, as designated by the FCC, and follow established procedures.
c. Services requested will be used for educational purposes.
d. Services will not be sold, resold or transferred in consideration for money or any other thing of value.

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Issued under authority of the Public Utilities Commission of Ohio in Case No. 00-1517-TP-ATA

## 2 - GENERAL RULES AND REGULATIONS (Cont'd.)

### 2.14 SCHOOLS AND LIBRARIES DISCOUNT PROGRAM (Cont'd.)

2.14.2 Regulations (Cont'd.)
B. Obligations of Carrier
(1) Carrier will offer discounts to eligible schools and libraries on commercially available telecommunications services contained in this tariff. Those services contained in this tariff which are excluded from the discount program, in accordance with the Rules are included as an attachment to this tariff.
(2) Carrier will offer services to eligible schools, libraries, and consortia at prices no higher than the lowest price it charges to similarly situated non-residential customers for similar services (lowest corresponding price).
(3) In competitive bidding situations, Carrier may offer flexible pricing or rates other than in this tariff, where specific flexible pricing arrangements are allowed, subject to Public Utilities Commission of Ohio approval, if necessary.

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## 2 - GENERAL RULES AND REGULATIONS (Cont'd.)

### 2.14 SCHOOLS AND LIBRARIES DISCOUNT PROGRAM (Cont'd.)

2.14.3 Discounted Rates for Schools and Libraries
A. Discounts for eligible schools, libraries, and consortia shall be set as a percentage from the pre-discount price, which is the price of services to schools and libraries prior to application of a discount.
B. The discount rate will be applied to eligible intrastate services purchased by eligible schools, libraries, or consortia.
C. The discount rate is based on each school or library's level of economic disadvantage as determined in accordance with the FCC Order or other federally approved alternative measures (as permitted by the Rules) and by its location in either an urban or rural area.
D. The discount matrix for eligible schools, libraries and consortia is included as an attachment to this tariff.

[^2]
## 4-MARKET SPECIFIC PRICING PLANS

This section sets forth the descriptions, features, terms, and conditions specific to services provided to the Company's customers in its Ohio markets. The rates and charges specific to the provisioning of service in its Ohio markets are set forth in Section 13.

In addition to the service descriptions, rates, charges, terms, and conditions ("language") of both this section and Section 13, the language set forth in other sections of this tariff shall apply to the provisioning of services in its Ohio markets as follows:
i. When the language of other sections is not in conflict with either this section or Section 13.
ii. When referring to services or features (or any related rates and charges) not specifically identified in either this section or Section 13.
iii. When applicable rates and charges for the provisioning of services set forth in this section are not explicitly identified in Section 13, rates and charges set forth in other sections of this tariff for similar services and situations may be applied. Such items may include (but not be limited to) installation or cancellation of service, changes to existing service, early termination penalties, restoral charges, and surcharges.
iv. When referring to any other circumstances or scenarios not specifically addressed in either this section or Section 13.

### 4.1 CHOICE XCHANGE PRODUCT SET

### 4.1.1 Line and Calling Plans

Choice Xchange lines provide local voice service via a POTS line to the customer's location. There are three products within the Choice Xchange product set:

- Standard Xchange Line Service,
- Xchange Advantage Line Service, and
- Local Message Service Calling Plans ("Local Choice Call Packs")

All Choice Xchange and Xchange Advantage lines are provided with local message service (usage is charged on a per message basis). The same usage plan must be selected for all lines providing local service at the same service location. These plans (local Choice Call Packs) are described below and the associated rates may be found in Section 13. If a customer does not wish to purchase a local Choice Call Pack, all local usage will be rated at the standard rate indicated in Section 13.

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## 4 - MARKET SPECIFIC PRICING PLANS (Cont'd.)

### 4.1 CHOICE XCHANGE PRODUCT SET (Cont'd.)

4.1.1 Line and Calling Plans (Cont'd.)

An Xchange Advantage line is a basic Xchange line packaged with up to eight optional calling features (see Sections 5.1 and 5.2). Fast Forwarding and Voice Messaging services are not included as part of the Xchange Advantage line. Customers who choose an Xchange Advantage line may still add these features to their service by paying the applicable charges for Fast Forwarding or Voice Messaging services. If the customer wishes to add additional standard features (above the included 8), they may do so at the rates set forth in Section 13.

Local Choice Call Packs are pre-determined packages of local usage messages for a specific up-front monthly recurring charge. By selecting one of these Choice Call Packs, the customer is able to receive a lower rate on their local usage messages. If the customer uses more than the included messages during a billing cycle, an additional message rate will apply. Local Choice Call Packs are not pro-rated. Each local service line at a service location must have the same local Choice Call Pack. Packaged messages may be aggregated across all lines at the same service location. Included messages not used within the billing cycle are lost.

### 4.1.2 Discounts

A. There are two ways a customer may receive a discount off of the monthly recurring charge for either a basic Xchange line or an Advantage line:

1. Term discount: Choice One offers savings to customers committing to a term agreement of 12,36 , or 60 months for all services
2. Multiple Services Discount: In addition to term discounts, customers may receive a discount for selecting both a Choice Xchange and/or Xchange Advantage line and a qualified Choice One data products. Eligible data products include either DSL or T1 access to the Internet. Dial-up Internet access, Web Hosting and Web Design are not eligible products for this discount. The multiple services discount does not apply to customers taking services on a month-to-month basis.

NOTE: Many of the qualified data products referred to in subsection A. 2 above are either deregulated or regulated solely as interstate services; such services, therefore, are not subject to the terms and conditions set forth in this tariff.

## 4 - MARKET SPECIFIC PRICING PLANS (Cont'd.)

### 4.1 CHOICE XCHANGE PRODUCT SET (Contd.)

### 4.1.2 Discounts (Cont'd.)

The two methods of discounting referred to in Rules $1 \& 2$ above may be combined for greater savings. To qualify for the discount set forth in Rule 2 above, the Xchange service must be at the same physical service location as the eligible data product.
B. There are no available discounts for local Choice Call Packs.

### 4.2 CHOICE ONE PLUS TOLL PRODUCT SET

### 4.2.1 Basic Toll Services

The Choice One Plus product set consists of the following toll services:

- Outbound direct-dialed toll service
- Operator-assisted toll service
- Inbound toll-free calling
- All calls placed using a Choice One calling card


### 4.2.2 Choice Call Packs For Toll Service

A. For outbound direct-dialed toll services*, customers may elect to purchase Toll Choice Call Packs. The customer must purchase Choice One local voice service (via the Choice Xchange or Choice Path product sets) in order to purchase a Choice One Plus product.
B. Toll Choice Call Packs consist of a pre-determined package of toll minutes for a monthly recurring charge, with a specific "overage" rate for minutes above the amount included. By selecting one of these toll Choice Call Packs, the customer is able to receive a lower rate on their toll usage. If a customer does not wish to purchase a toll Choice Call Pack, all toll usage will be rated at the standard rate indicated in Section 13. Each line within a service location must have the same toll usage plan. Minutes may be aggregated across all lines within the service location. Included minutes not used within the billing cycle are lost.

## 4 - MARKET SPECIFIC PRICING PLANS (Cont'd)

### 4.2 CHOICE ONE PLUS TOLL PRODUCT SET (Cont'd)

### 4.2.2 Choice Call Packs For Toll Service (Cont'd)

C. Usage associated with operator-assisted outbound calls, and calling-card calls will be rated at standard toll rates. Such usage is not eligible to be included in the minutes of use associated with Choice Call Packs nor to be rated at the associated "overage" rate for the selected plan.
D. Toll-free rates will be separate from outbound toll rates. A single toll-free rate will apply to calls received on a customer's toll-free number. Toll-free calls are not eligible to be included in the minutes of use associated with Choice Call Packs nor to be rated at the associated "overage" rate for the selected plan.

### 4.2.3 Discounts <br> There are no available discounts that apply to Choice One Plus products.

### 4.3 CHOICE PATH PRODUCT SET*

### 4.3.1 Basic Service

The Choice Path product set consists of voice and data services provided to the customer's location via a T-1 circuit.

Customers will have the option of selecting one of three types of T-1 circuits:

- Voice Only
- Data Only
- Integrated Voice \& Data (both services on same T-1 circuit)

The Choice Path products are provided on a per channel basis (subject to certain minimums) for both voice and data services. There are no usage sensitive charges for local voice traffic sent over a T-1 circuit, but usage sensitive charges will apply for toll traffic. Channels for data service will be provided at specific bandwidth amounts. If the customer needs the T-1 circuit provisioned as an ISDN PRI circuit, an additional charge for the circuit will apply.

The minimums for the different type of Path products are as follows:

- Voice Only: 15 channel minimum
- Integrated Voice and Data: 10 channel minimum (total of all voice and data channels)
- Data Only: no minimum number of channels
- ISDN PRI circuit: 23 B and 1D channel must be purchased (full circuit)
*Note: The Choice Path Product Set services set forth in Section 4.3 will only remain available to
> customers who were subscribing to the services prior to the effective date of this tariff sheet.

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## 4 - MARKET SPECIFIC PRICING PLANS (Cont'd)

### 4.3 CHOICE PATH PRODUCT SET* (Cont'd)

### 4.3.2 Choice Call Pack

Customers who choose Choice One Plus service may also choose a toll Choice Call Pack (refer to section 4.2.2 for description) for their Choice Path voice channels. Each channel within a service location must have the same usage plan. Toll minutes may be aggregated across all channels within the service location.

### 4.3.3 Discounts on the Choice Path Product Set

A. There are two ways a customer may receive a discount off of the monthly recurring charge for Path Channels (either voice or data):

1. Term discount: Choice One offers savings to customers committing to a term agreement of 12,36 , or 60 months for all services
2. Multiple Services Discount: In addition to term discounts, customers may receive a discount for selecting both a qualified Choice One voice product and a qualified Choice One data product. Eligible voice products include Choice Xchange lines, Choice Xchange Advantage lines, or Choice Path voice services. Eligible data products include either DSL or T1 access to the Internet. Dial-up Internet access, Web Hosting and Web Design are not eligible products for this discount. The multiple services discount does not apply to customers taking services on a month-to-month basis.

The two methods of discounting referred to in Rules 1 \& 2 above may be combined for greater savings. To qualify for the discount set forth in Rule 2 above, both services must be at the same physical service.

Many of the qualified data products referred to in subsection A. 2 above are either deregulated or regulated solely as interstate services; such services, therefore, are not subject to the terms and conditions set forth in this tariff.
*Note: The Choice Path Product Set services set forth in Section 4.3 will only remain available to customers who were subscribing to the services prior to the effective date of this tariff sheet.

## 4 - MARKET SPECIFIC PRICING PLANS (Cont'd)

Information previously contained in 4.3.4 has been moved to Section 4.7 of this tariff. Point to Point T-1 Service is now included under Section 4.7.

## 4- MARKET SPECIFIC PRICING PLANS (Cont'd.)

### 4.4. OTHER TERMS \& CONDITIONS

A. "All voice lines", for the purposes of Choice Call Packs (local or toll), represents any Xchange line, Xchange Advantage line or T-1 channel that receives dial tone (modem lines and fax lines are considered a voice line).
B. The customer must select the same Choice Call Pack on all voice lines within a given physical service location. If customer has both local message and long distance service, the same local Call Pack must be on each voice line and the same toll Call Pack must be on each voice line, but the local and toll Call Packs do not need to be the same.
C. Customer is not allowed to establish separate service locations at the same physical address for the purpose of getting different local or toll Call Packs.
D. Choice Call Packs are purchased per line (one monthly recurring charge for each voice line). The minutes or messages associated with these packages are aggregated at the service location level across all voice lines. Included minutes and messages are applied on a first-come, first-used basis.
E. Choice Call Packs are not pro-rated.
F. Customer may change the selected Call Pack under the following conditions:

1. Call Pack changes will always become effective at the next bill date; no prorating or mid-cycle changes will be made for Call Packs.
2. All voice lines will change to the new Call Pack.
3. A MAC charge applies each time the Call Pack is changed.
4. Customer may only change Call Packs once every 3 months.

General Counsel, Regulatory Affairs
Choice One Communications of Ohio Inc.

## 4 - MARKET SPECIFIC PRICING PLANS (Cont'd.)

### 4.5 CHOICE XCHANGE ADVANTAGE UNLIMITED

### 4.5.1 Description of Services

Choice Xchange Advantage Unlimited Line service ("Advantage Unlimited Service") encompasses voice grade network access services described under Network Access Line for business customers. This service will be available only to end users who subscribe to the Company's free Internet service offering. Advantage Unlimited Service is a basic Choice Xchange Line packaged with standard features. The Fast Forwarding feature and Choice Messaging voicemail products are considered premium features and are not included as part of Advantage Unlimited Service. Customers that choose the Advantage Unlimited Service may add additional features at the rates set forth in this tariff.

Advantage Unlimited Service also includes unlimited local and toll* calling.

### 4.5.2 Restrictions

A. The maximum number of Advantage Unlimited lines permitted at a single physical location is 15. In addition, no more than two other lines may be installed at that physical location, whether or not billed separately from the Advantage Unlimited lines. All such lines must be set up with zero call packs.
B. Local and toll minutes included under the Advantage Unlimited Service will only apply to voice grade service and will not apply to the following types of traffic:

- Call center applications including, but not limited to, auto-dialers.
- Internet connections and other data applications (including access to corporate LANs).
If while monitoring call volume reports, the Company determines that the Customer may be using Advantage Unlimited Service for any purpose other than voice grade service, including any of the types of traffic listed above, a Company Client Service Representative will contact the Customer to review usage and other plan options; the Company representative will provide the Customer with written notification of the outcome of the call. If the Customer chooses to switch to another provider rather than to another Company plan option, no termination penalties will be applied. If the Customer fails to select a new service plan, the Company reserves the right to remove Advantage Unlimited Service from the Customer's account and bill all of the Customer's usage at measured service rates.
* Advantage Unlimited applies to all domestic toll usage generated by the Customer, including interexchange toll traffic that would be subject to the terms and conditions of the Company's applicable interexchange tariff(s).

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## 4 - MARKET SPECIFIC PRICING PLANS (Cont'd.)

### 4.5 CHOICE XCHANGE ADVANTAGE UNLIMITED

### 4.5.3 Application of Rates

A. Term Discounts

Choice One offers savings to the Customer based on commitment levels of 12 months, 36 months and 60 months.

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## 4 - MARKET SPECIFIC PRICING PLANS (Cont'd.)

### 4.6 OFFICE TO OFFICE CALLING PLAN

### 4.6.1 Description of Services

The Office to Office Calling Plan is a per line feature that enables customers to place calls between locations served under the same account without incurring usage sensitive charges. The following conditions will apply to Office to Office Calling:

1. This feature is available to multiple service locations billed under one account number.
2. The feature is offered on a per line basis for telephone numbers that are billed under the same account.
3. Office to Office Calling is available on ChoiceXchange lines and ChoicePath lines and trunks.
4. The maximum per line toll usage for Office to Office Calling is 200 minutes. Toll usage exceeding this threshold will be billed at the applicable usage rates. The usage cap will be aggregated for all lines with Office to Office Calling at a single location. Toll usage includes local toll and interexchange usage combined.
5. For ChoiceXchange lines, the Company does not require that all lines within a service location subscribe to the Office to Office Calling feature, but only those lines that carry the Office to Office Calling feature will be eligible for the Office to Office Calling benefits. For ChoicePath lines and trunks, if the customer subscribes to the Office to Office Calling feature, the Company does require that all lines within a service location subscribe to that feature.
6. Office to Office Calling applies to both local and toll calling for customer lines that are presubscribed to the Company toll service. If the customer's lines are presubscribed to another toll senvice provider, Office to Office Calling will only apply to local calling.
7. Usage charges will apply to toll calls that are made via casual (" $10 \times X \times$ ") dialing.
8. Office to Office Calling applies only to station to station voice calling.
9. Certain custom calling features may not be available to customers subscribing to Office to Office Calling.

## 4 - MARKET SPECIFIC PRICING PLANS (Cont'd.)

### 4.6 OFFICE TO OFFICE CALLING PLAN (Cont'd.)

### 4.6.1 Description of Services (Cont'd.)

10. Office to Office Calling may be unavailable in situations where the lack of suitable Company facilities make the provisioning of such service technically infeasible. Office to Office Calling may, in certain situations, also be unavailable due to the limitations of the customer's equipment or compatibility problems that exist between the customer's equipment and the facilities of the Company. Office to Office Calling is only available on facility-based lines, not on UNE-P.
11. Usage placed from a line carrying the Office to Office feature to another eligible intracompany terminating line will not be included in any bundied rate plans identified in Section 4.

Note: The Office to Office Calling feature will also be available for interexchange, interLATA toll calls placed between locations billed under the same account. See the applicable Company tariffs.

### 4.6.2 Rates and Charges

1. A monthly recurring charge will apply on a per line basis as set forth in Section 13.17.
2. Non-recurring charges as set forth in Section 13.8.1.1.A may apply to changes in existing Office to Office Calling features.
$\qquad$

## 4 - MARKET SPECIFIC PRICING PLANS (Cont'd)

### 4.7 POINT TO POINT T-1 SERVICE

4.7.1 Description of Services

Point to Point T1 Service is a private circuit between two Customer locations for transport of data and/or voice services. This service is available when utilizing a single Company switch. Point to Point T1 Service will not give the Customer the ability to access the Internet. The Company does not provide terminating equipment for the Customer.

Point to Point T1 Service may be unavailable in situations where the lack of suitable
4.7.2 Pricing

Monthly recurring charges and non-recurring charges are set forth in Section 13 of this tariff.


#### Abstract

Company facilities make the provisioning of such service technically infeasible.


Point to Point T-1 Service moved from page 83.4.1, Section 4.3.4 of this tariff.

## 4 - MARKET SPECIFIC PRICING PLANS (Cont'd)

### 4.8 ULTRA T-1 PRODUCT SET

### 4.8.1 Description of Services

The Ultra T-1 Product Set consists of voice, Internet and data services provided to the Customer's service location via a T-1 Facility. The Ultra T-1 Product Set is available to business Customers only.

Customers will have the option of selecting one of five types on T-1 circuits:

- Dedicated Voice Full
- Dedicated Voice Fractional
- Integrated Voice, Internet and Data Point to Point (two or more services on the same T1 circuit)
- Dedicated Internet
- Full Point to Point

T -1 service is available on an individual channel basis with up to 24 channels of capacity available. The minimums for the different types of Ultra T-1 products are as follows:

- Dedicated Voice Full: 24 channel minimum
- Dedicated Voice Fractional: 16 channel minimum
- Integrated Voice, Internet and Data Point to Point: must purchase at least two of the foregoing services to qualify and at least four channels for each service selected; 16 channel minimum
- Dedicated Internet: will be available for a minimum speed of 768 K
- Full Point to Point: 24 channel minimum


## Optional Voice Channel Configuration (per channel)

- DID (Direct Inward Dialing) - DID provides one way inbound calling only terminating directly to a PBX station.
- DOD (Direct Outward Dialing) - DOD provides for one way outbound calling only. Outbound long distance calls will follow the CIC of the trunk group, not the individual trunks.
- DID/DOD - This service allows for both inbound and outbound calling. Outbound long distance calls will follow the PIC of the trunk group, not the individual trunks. This service is also referred to as two-way or combination trunks.


## 4 - MARKET SPECIFIC PRICING PLANS (Cont'd)

### 4.8 ULTRA T-1 PRODUCT SET (Cont'd)

### 4.8.2 Application of Rates

Customers have the option of selecting their T-1 facility in a variety of configurations:
A. Dedicated Voice Only Customer may choose from either a Full Voice Only T-1 or a Fractional Voice Only T-1. All channels have unlimited local usage.
B. Integrated Voice, Internet, Data Point to Point; must select at least two services on same facility. All services share the same per channel MRC. Voice channels include unlimited local usage. Internet and Data Point to Point are sold in 64K increments.
C. Dedicated Internet is available in the following speeds: $768 \mathrm{~K}, 1.024 \mathrm{M}$ and 1.54 M .
D. Full Point to Point; per circuit charge applies.

For all products, customers may purchase the exact number of channels they need (with certain minimums applying, see section 4.8.1 above).

### 4.8.3 Discounts on Ultra T-1 Product Set

Choice One offers savings to the Customer based on commitment levels of 12 months, 36 months and 60 months.

Monthly recurring charges and non-recurring charges are set forth in Section 13 of this tariff.
$\qquad$

## 4 -MARKET SPECIFIC PRICING PLANS (Cont'd)

### 4.8 ULTRA T-1 PRODUCT SET (Cont'd)

### 4.8.4 ISDN PRI Option

A. Description of Services

The ISDN PRI Option (D channel) may be added to any voice circuit meeting that product's minimum requirements. The D channel is a 64 kilobit (Kbps) channel that carries signaling and control for the B channels (all other channels on that circuit). The D channel allows features that require data information such as Caller ID to be used on a T-1.

ISDN PRI allows for services such as Direct Inward Dialing (DID), Direct Outward Dialing (DOD), and combination DID/DOD.

ISDN PRI Types Available:

- Custom PRI with FAS (Facility Associated Signaling) - This is 1 D channel for signaling and up to 23 B channels for voice. Supports older PBX configurations.
- National PRI (NI2) with FAS - This is 1 D channel for signaling and up to 23B channels for voice. National Standard version 2.
- National PRI (NI2) with NFAS (Non Facility Associated Signaling) - This is 1D channel for signaling with up to 479B channels. National Standard version 2.
- National PRI (NI2) with NFAS and DCBU (Digital Channel Back Up) - This is 2 or more D channels for up to 478 B channels. D-channels are active and standby on separate T-1's. National Standard version 2.

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4 - MARKET SPECIFIC PRICING PLANS (Cont'd)

### 4.8 ULTRA T-1 PRODUCT SET (Cont'd)

### 4.8.4 ISDN PRI Option (Cont'd)

A. Description of Services (Cont'd)

Limitations

- PRI circuit - switched data calls are not part of the product.
- Customer premises equipment may need to be upgraded to support ISDN PRI.
- The following products cannot be assigned to a PRI:
- Abbreviated Dialing
- Calling Features such as: Call Waiting, Three-Way Calling, Call Trace, Call Blocking (700-900), Busy Line Verification, Call Fonwarding, Continuous Redial, Class Blocking, Toll \& DA Restrictions, Direct Connect, Call Transfer, Call Return, Message Waiting, and Speed Calling.
B. Application of Rates

Customers electing to have their Ultra T-1 facility provisioned with ISDN PRI service (as described above) will be charged for the minimum channels applicable for that product, as well as a PRI Option charge per circuit.

Monthly recurring and non-recurring charges are set forth in Section 13 of this tariff.

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## 5 - SUPPLEMENTAL SERVICES (Cont'd)

### 5.1 CUSTOM CALLING SERVICE (Cont'd)

5.1.2 Description of Features (Cont'd)
D. Multiline Hunting

This feature is a line hunting arrangement that provides sequential or circular searches of available numbers within a multiline group.

Hunt group charges apply to sequential and circular.
E. Speed Calling

This feature allows a user to dial selected numbers using one or two digits. Up to eight numbers (single digit, or thirty numbers with two digits) can be selected.
F. Blocking Service or a telephonic block can only be removed pursuant to a written request by the customer of record, or the customer of record providing the correct password over the telephone, or by a request made in person by such customer. The customer of record can provide a personal password to use to remove blocking service at the time blocking service is established.
G. Call Waiting with Caller ID

Enhances the Cailer ID and Call Waiting features. Provides the Customer with the name and/or number of another incoming call while the Customer already has one qall in progress. The name and/or number is displayed on the incoming call after the first sending call waiting tone. Customer's handset must support Call Waiting with Caller ID.
H. Distinctive Ring

Allows the Customer to have multiple Dialed Numbers ("DN") on a single line. Each DN has a unique ringing patter and does not require additional line terminations. Only 2 DNs may be assigned to a line and only 2 ring types (patterns) are available. DNs must be from the same rate center.
I. Group Call Pick-up

Enables the Customer to answer a call that has terminated to another user's station in the defined Call Pick-up Group ("CPU Group"). A call pick-up is accomplished by dialing a pick-up access code while the called station is ringing. If more than one station in the group is ringing, the station that has been ringing the longest will be intercepted first.

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\end{array}
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## 5 - SUPPLEMENTAL SERVICES (Cont'd)

### 5.11 BUNDLED SERVICES PLANS*

The Company shall make the following Bundled Services Plans (BSPs) available to customers who subscribe to either Measured Rate Basic Line Service or ChoicePath DS1 Service:
A. ChoiceXchange Measured Rate Basic Line Service

- Two Product Bundling
- Three Product Bundling
B. ChoicePath DS1 Trunk Service
- Two Product Bundling
- Three Product Bundling
C. ChoicePath DS1 Trunk Service (10 DS0 Channel Block)
- Two Product Bundling
- Three Product Bundling

Under the ChoiceXchange and ChoicePath plans referred to above, customers will be charged at the rates specified in 12.9 .1 and 12.9.2, respectively. These rates represent reductions in the rates for Measured Rate Basic Line Service and DS1 Trunk Service referred to in Sections 12.7 and 12.8.
5.11.1 CHOICEXCHANGE MEASURED RATE BASIC LINE SERVICE
A. Two Product Bundling

This plan is available to customers who agree to the conditions set forth in either Option 1 or 2 below:

## Option 1

Subscribe for a term of $12,24,36,48$ or 60 months to:
(i) The Company's Measured Rate Basic Line Service
(ii) The Company's affiliate long distance provider, as the customer's primary provider of intraLATA and/or interLATA toll service.

## Option 2

Subscribe for a term of $12,24,36,48$ or 60 months to:
(i) The Company's Measured Rate Basic Line Service
(ii) The Company's affiliate Internet service provider.

* Note: The bundled plans set forth in this section will only remain available to customers who were subscribing to any plan identified in this section prior to the effective date of this tariff sheet.


## 5 - SUPPLEMENTAL SERVICES (Cont'd)

### 5.11 BUNDLED SERVICES PLANS* (Cont'd.)

### 5.11.1 CHOICEXCHANGE MEASURED RATE BASIC LINE SERVICE (Cont'd.)

B. Three Product Bundling

This plan is available to customers who agree to subscribe, for a term of 12, 24, 36, 48 or 60 months, to the following:

1. The Company's Measured Rate Basic Line Service
2. The Company's affiliate long distance provider, as the customer's primary provider of intraLATA and/or interLATA toll service.
3. The Company's affiliate Internet service provider.
C. Rates and Charges

The monthly recurring charges and usage sensitive rates are set forth in Sections 12.10.1

* Note: The bundled plans set forth in this section will only remain available to customers who were subscribing to any plan identified in this section prior to the effective date of this tariff sheet.


## 5 - SUPPLEMENTAL SERVICES (Cont'd)

### 5.11 BUNDLED SERVICES PLANS* (Cont'd.)

### 5.11.2 CHOICEPATH DS1 TRUNK SERVICE

A. Two Product Bundling

This plan is available to customers who agree to the conditions set forth in either option 1 or 2 below:

1. Subscribe for a term of $12,24,36,48$ or 60 months to:
(i) The Company's ChoicePath DS1 Trunk Service
(ii) The Company's affiliate long distance provider, as the customer's primary provider of intraLATA and/or interLATA toll service.
2. Subscribe for a term of $12,24,36,48$ or 60 months to:
(i) The Company's ChoicePath DS1 Trunk Service
(ii) The Company's affiliate Internet service provider.
B. Three Product Bundling

This plan is available to customers who agree to subscribe, for a term of $12,24,36,48$ or 60 months, to the following:

1. The Company's The Company's ChoicePath DS1 Trunk Service
2. The Company's affiliate long distance provider, as the customer's primary provider of intraLATA and/or interLATA toll service.
3. The Company's affiliate Internet service provider.
*Note: The bundled plans set forth in this section will only remain available to customers who were subscribing to any plan identified in this section prior to the effective date of this tariff sheet.

## 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.11 BUNDLED SERVICES PLANS* (Cont'd.)
5.11.2 CHOICEPATH DS1 TRUNK SERVICE
C. Rates and Charges

The monthly recurring charges and usage sensitive rates are set forth in Section 12.10.2 of this tariff.

* Note: The bundled plans set forth in this section will only remain available to customers who were subscribing to any plan identified in this section prior to the effective date of this tariff sheet.


## 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.11 BUNDLED SERVICES PLANS* (Cont'd.)
5.11.3 TERMS AND CONDITIONS
A. Migration

1. A customer subscribing to the Company's switched or dedicated services under an existing service agreement may migrate their service to a BSP.
2. The customer's term commitment obligations under the BSP shall begin on the date the customer authorizes the Company to migrate the customer to the BSP. At that time, the migrating customer's term commitment obligations under the previous service agreement will be terminated
3. No termination or "migration" charges will apply to a customer who migrates their service over to a BSP. The rates and charges as set forth in this tariff, however, shall apply, where required, to other changes made to the customer's service with the Company.

* Note: The bundled plans set forth in this section will only remain available to customers who were subscribing to any plan identified in this section prior to the effective date of this tariff sheet.


## 5 - SUPPLEMENTAL SERVICES (Cont'd)

### 5.12 FAST FORWARDING

### 5.12.1 DESCRIPTION

Fast Forwarding is a local exchange service that utilizes a telephone number and Central Office facilities by which all incoming calls to the Fast Forwarding telephone number are forwarded automatically to another telephone number ("destination number") in the same exchange as the Fast Forwarding Number (FFN) or in a different exchange.

### 5.12.2 CONDITIONS

The following conditions apply to Fast Forwarding:
A. The FFN must be a Company telephone number. The destination number can be a telephone number assigned either to an end user customer of the Company or an end user customer of any other local exchange carrier located in the Company's local service area.
B. This service can be provided by the Company on Fast Forwarding calls originating and terminating within each of the local service areas as set forth in Section 11 of this tariff. Fast Forwarding can also be provided in combination with the Company's long distance affiliate for calls outside the Company's local service areas. Such service is set forth in the applicable interexchange service tariffs of Choice One Communications Inc.
C. The Fast Forwarding number must be presubscribed to a primary interexchange carrier.
D. Certain services, such as CLASS or Custom Calling features, may not be used in combination with the Fast Forwarding number.
E. Multiple FFNs can be forwarded to the same destination number.
F. Destination number must be limited to 32 digits.
G. Destination number cannot be to any of the following types of numbers: $911,611, \times 11$, directory assistance or a feature code.
H. If the customer has Intra Company Free Dialing, with abbreviated dialing, the destination number must be abbreviated for the call to be free.
I. If the customer has Caller ID on the destination number, the number of the calling party will appear on the Caller ID display, not the FFN.

## 5 -SUPPLEMENTAL SERVICES (Cont'd)

### 5.12 FAST FORWARDING

### 5.12.2 CONDITIONS

J. Fast Forwarding is offered subject to the availability of necessary equipment and facilities.
K. Fast Forwarding is not offered where the terminating number is a coin telephone.
L. Fast Forwarding is not suitable for the satisfactory transmission of data.
M. Degradation of service quality may result from the use of Fast Forwarding in conjunction with any type of call forwarding service used at the terminating station of a forwarded call.
N. Fast Forwarding is provided on condition that the Fast Forwarding customer subscribes to sufficient Fast Forwarding paths and terminating facilities to adequately handle calls to the Fast Forwarding customer without interfering with or impairing any other services offered by the Company.
O. The appropriate charges for the call to the FFN shall be paid by the calling party.
P. The customer subscribing to a Fast Forwarding shall pay for all usage sensitive charges associated with the call volume originating from the FFN and terminating to the destination number.
Q. Each FFN is entitled to one directory listing at no additional charge. The listing shall be placed in the directory that serves the exchange in which the calling forwarding central office is located.
R. If the customer's Fast Forwarding service is used contrary to any of the conditions specified above, such service shall be subject to termination.

Issued by: Kim Robert Scovill<br>Vice President, Legal and Regulatory Affairs<br>Choice One Communications of Ohio Inc.<br>100 Chestnut St., Suite 700<br>Rochester, New York 14604<br>Issued under authority of the Public Utilities Commission of Ohio in Case No. 00-1517-TP-ATA

## 5 - SUPPLEMENTAL SERVICES (Cont'd)

### 5.12 FAST FORWARDING

5.12.3 RATES AND CHARGES
A. Monthly Recurring and Nonrecurring Charges

Recurring and nonrecurring charges for Fast Forwarding Service will apply as follows:

## Fast Forwarding, Per FFN

- Monthly Recurring Charges
- Non-Recurring Charges See Section 12.11

The maximum number of calls that can be simultaneously routed between an FFN and a specific destination number ("DN") is determined by the number of available call "paths" provided to the customer for calls carried between those numbers. Each call requires an available call path for Fast Forwarding to take place.

Call paths are provisioned in increments or "blocks" of five (five paths per block). The standard Fast Forwarding service is provided to the customer with one block of call paths so that a maximum of five calls can be transferred simultaneously on a given FFN-DN route. There are no recurring or nonrecurring charges (in addition to the charges specified above) associated with the use of the first block of call paths.

At the customer's request, the service can be expanded to handle a maximum of 95 call paths ( 19 blocks). Charges for additional call "paths", however, will apply as follows:

1. Intra-Switch Path (Fast Forwarding and Destination numbers are in the same switch) No additional charges will apply to a given FFN, regardless of the number of paths (the maximum is 95 ) required by the customer.

## 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.12 FAST FORWARDING (Cont'd.)
5.12.3 RATES AND CHARGES (Cont'd.)
A. Monthly Recurring and Nonrecurring Charges (Cont'd.)
2. Inter-Switch Path (Fast Forwarding and Destination numbers are in different switches)

If a customer requires additional paths (in excess of the first five), a charge for each additional block will apply (see Section 12.11).
B. Usage Charges

See Section 12.5 of the tariff for the applicable usage sensitive charges.

## 5 - SUPPLEMENTAL SERVICES (Cont'd)

### 5.13 FREEWAY SERVICE*

5.13.1 Basic Description

This product eliminates usage sensitive charges for calls placed between end users served by the Company. Unless as otherwise stated in the conditions set forth in 5.13.2 below, the Company will not apply local usage charges on any calls placed between end user telephone numbers that are presubscribed to the Company's service.

If the customer's telephone number is presubscribed to the Company's long distance affiliate for intraLATA toll calling, the Company will not apply toll usage charges on any intraLATA toll calls placed the customer's telephone number to other end user telephone numbers presubscribed to the Company's service.

Customers that did not average a credit of more than $\$ 30.00$ per month in 2004 will no longer be eligible for this Freeway Service.
5.13.2 Conditions
A. "Free calling" coverage under Freeway as described above will be applied to customer telephone numbers that are using either the Company's Measured Rate or DS1 Trunk Service.
B. Freeway coverage will not apply in the following situations:

1. InterLATA calling.
2. Calls placed to access the Company's Internet service affiliate.
3. Any type of Calling Card or toll-free usage long distance plan.
4. Calls placed between customer locations for the purpose of transmitting data:
a. For the purposes of Section 5.13 , any telephone number that is being used primarily for data transmission will be considered to be a "data transmission number."
b. If a telephone number is being used to transmit data, that number will be restricted from receiving free calls under Freeway, and usage sensitive changes will apply to all calis originating from that number.
*This service will only remain available to customers who were subscribing to Freeway prior to 7/08/02.

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| :--- | :--- |
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|  | 100 Chestnut St., Suite 600 |
|  | Rochester, New York 14604 |

## 5 - SUPPLEMENTAL SERVICES (Cont'd)

FREEWAY SERVICE (Cont'd)
5.13.2 Conditions (Cont'd)
B. (Cont'd)
c. For auditing purposes, the Company will assume that a customer's telephone number is being used for data transmission if the average daily calling volume of that telephone number exceeds 480 minutes ( 8 hours) over any single work week (Monday through Friday) or any single weekend (Saturday through Sunday).
d. Usage charges will apply on all calls placed over a telephone number during the month in which it was initially determined that said number was a data transmission number based on the criteria set forth in paragraph c. Usage charges will be applied to the calling volume for succeeding months until it can be determined that the customer's telephone number is not a data transmission line.
e. Freeway can be reinstated on a telephone number previously identified as a data transmission number if the client can satisfactorily prove that said number will no longer be used to transmit data.
5. Calls placed to end users previously but not currently presubscribed to the Company's service. The Company will, as required by this tariff, bill the customer for usage charges for calls placed to other end users that do not currently subscribe to the Company's service. This condition shall apply to calls terminating to end users who previously used the Company's service but had subsequently subscribed to another telecommunications service provider. Therefore, the determination of whether or not usage charges will apply on specific calls is beyond the control of the Company. Given such situations, the Company cannot guarantee that, during any specific period of time, usage charges will not apply to calls placed by the customer to specific parties.
5.13.3 Rates and Charges

Xchange Line, per line
Monthly Recurring Charge
Voice Path T-1, per T-1
\$0.99
$\$ 5.94$

## 5 - SUPPLEMENTAL SERVICES (Cont'd)

### 5.14 FREEWAY II SERVICE*

5.14.1 Basic Description

This product credits certain usage sensitive charges for calls placed between end users served by the Company within local calling areas. Unless as otherwise stated in the conditions set forth in 5.14 .2 below, the Company will credit local usage charges on any calls placed between end user telephone numbers that are subscribed to the Company's service, in an amount not to exceed $50 \%$ of the client's total local usage charges.

Local usage between end users served by the Company in excess of maximum credit amount will be billed at standard local usage rates.

Customers that did not average a credit of more than $\$ 30.00$ per month in 2004 will no longer be eligible for this Freeway II Service.
5.14.2 Conditions
A. "Free calling" coverage under Freeway as described above will be applied to customer telephone numbers that are using the Company's Local Service provided over Company-owned facilities.
B. Freeway coverage will not apply in the following situations:

1. InterLATA calling.
2. IntraLATA calling
3. Calls placed to access the Company's Internet service affiliate or other Internet Service Providers whose dial-up numbers are subscribed to the Company's Local Service.
4. Any type of Calling Card or toll-free usage long distance plan.
5. Calls placed between customer locations for the purpose of transmitting data:
a. For the purposes of Section 5.14 , any telephone number that is being used primarily for data transmission will be considered to be a "data transmission number."
b. If a telephone number is being used to transmit data, that number will be restricted from originating free calls under Freeway II Service, and usage sensitive charges will apply to all calls originating from that number.

* Note: The service(s) set forth in this section will only remain available to customers who were subscribing to the service(s) identified in this section prior 4/10/03.


## 5 - SUPPLEMENTAL SERVICES (Cont'd)

### 5.14 FREEWAY II SERVICE* (Cont'd)

5.14.2 Conditions (Cont'd)
B. (Cont'd)
c. For auditing purposes, the Company will assume that a customer's telephone number is being used for data transmission if the average daily calling volume of that telephone number exceeds 480 minutes ( 8 hours) over any single work week (Monday through Friday) or any single weekend (Saturday through Sunday).
d. Usage charges will apply on all calls placed over a telephone number during the month in which it was initially determined that said number was a data transmission number based on the criteria set forth in paragraph c. Usage charges will be applied to the calling volume for succeeding months until it can be determined that the customer's telephone number is not a data transmission line.
e. Freeway can be reinstated on a telephone number previously identified as a data transmission number if the client can satisfactorily prove that said number will no longer be used to transmit data.
6. Calls placed to end users previously but not currently subscribed to the Company's service. The Company will, as required by this tariff, bill the customer for usage charges for calls placed to other end users that do not currently subscribe to the Company's service. This condition shall apply to calls terminating to end users who previously used the Company's service but had subsequently subscribed to another telecommunications service provider. Therefore, the determination of whether or not usage charges will apply on specific calls is beyond the control of the Company. Given such situations, the Company cannot guarantee that, during any specific period of time, usage charges will not apply to calls placed by the customer to specific parties.
7. Non-facilities based customers.

### 5.14.3 Rates and Charges

Monthly Recurring Charge
Xchange Line, per line
$\$ 0.99$
Voice Path T-1, per T-1
$\$ 5.94$

* Note: The service(s) set forth in this section will only remain available to customers who were subscribing to the service(s) identified in this section prior to the effective date of this tariff sheet.


## 5 - SUPPLEMENTAL SERVICES (Cont'd.)

### 5.13 "POWER PACK" CUSTOM CALLING PACKAGE

A. Description

Customers who subscribe to this package will be allowed to use any of the following custom calling features for the duration of any term agreement entered into between the customer and the Company for the use of the Company's switched or dedicated service.

- $\quad$ Call Waiting
- Caller ID
- Call Transfer
- Cail Forwarding
- Call Return
- Continuous Redial
- Abbreviated Dial
- Speed Dial
- Expanded Speed Dial
- Three Way Calling
B. Terms and Conditions

1. Power Pack is offered to the customer on a per line basis for any lines presubscribed to the Company's switched or dedicated telephone service. The customer may subscribe any given number of their telephone lines to Power Pack.
2. Power Pack rates will only apply to custom calling features that have been added to the customer's line as part of the Power Pack offering. Power Pack rates will not apply to features existing on a customer's line prior to the customer's subscription to Power Pack, nor will such features be included in the three-feature minimum (see 3, 4, and 5 below).
3. To qualify for the Power Pack rates, the customer must add a minimum of three active custom calling features on a per line basis.

## 5 - SUPPLEMENTAL SERVICES (Cont'd.)

### 5.13 "POWER PACK" CUSTOM CALLING PACKAGE

B. Terms and Conditions (Cont'd.)
4. If the customer is subscribed to Power Pack on a line that has more than three active custom calling features, the three highest priced features will be billed at the rate specified below. All other features on that line will be charged at their respective undiscounted rates as stated in the Company's local services tariff.
5. If the number of Power Pack features on a given line falls below the three-feature minimum, Power Pack rates will no longer apply. Customer will pay the undiscounted rate for each remaining feature active on that line.
C. Duration

This promotion will be in effect from the effective date of this sheet until August 31, 2001.
D. Rates

$$
\text { Per Line: } \quad 5.00
$$

## 5 - SUPPLEMENTAL SERVICES (Cont'd.)

### 5.16 LOYALTY BONUS PROMOTION

As an added incentive for business customers to renew their service agreements for telecommunications services, Choice One Communications shall establish a promotional period through August 19, 2005. During this period, customers who renew service agreements will receive a promotional credit on monthly recurring line charges. To qualify for this promotion, customers must renew a sewice agreement at the same rates for an equal or greater term than the current service agreement.

This promotional credit is available on Xchange access lines, DSL, and T1 monthly recurring line charges only. The promotional credit is not applicable to monthly recurring charges for features, call packs, toll free, DID numbers, or surcharges. The credit will be applied for the number of lines in service at the time the credit is issued. Customers who terminate their service agreement prior to the term of the commitment will be assessed the entire value of any credits received under this promotion.

## Per-Call or Per-Minute Calling Plans Credits

Customers renewing for a 12 -month service agreement will receive credit for one month's recurring line charges on the $13^{\text {th }}$ month anniversary of the new service agreement.

Customers renewing for a 36 -month service agreement will receive credit for four months' recurring line charges; credits will be applied on the $13^{\text {th }}, 25^{\text {th }}, 30^{\text {th }}$ and $37^{\text {th }}$ month anniversary of the new service agreement.

Customers renewing for a 60 -month service agreement will receive credit for six months' recurring line charges; credits will be applied on the $13^{\text {th }}, 25^{\text {th }}, 30^{\text {th }}, 37^{\text {th }}, 49^{\text {th }}$ and $61^{\text {st }}$ month anniversary of the new service agreement.

## 5 - SUPPLEMENTAL SERVICES (Cont'd.)

### 5.16 LOYALTY BONUS PROMOTION (Cont'd.)

Flat-Rate Calling Plans Credits
Customers renewing for a 12-month service agreement will receive credit for half of one month's recurring line charges on the $13^{\text {th }}$ month anniversary of the new service agreement.

Customers renewing for a 36 -month service agreement will receive credit for half of four months' recurring line charges; credits will be applied on the $13^{\text {th }}, 25^{\text {th }}, 30^{\text {th }}$ and $37^{\text {th }}$ month anniversary of the new service agreement.

Customers renewing for a 60-month service agreement will receive credit for half of six months' recurring line charges; credits will be applied on the $13^{\text {th }}, 25^{\text {th }}, 30^{\text {th }}, 37^{\text {th }}, 49^{\text {th }}$ and $61^{\text {st }}$ month anniversary of the new service agreement.

## 7 - NETWORK SWITCHED SERVICES

### 7.1 GENERAL

Network Switched Service provide a customer with a connection to the Company's switching network which enables the customer to:
A. receive calls from other stations on the public switched telephone network;
B. access the Company's local calling service;
C. access the Company's operators and business office for service related assistance; access toll-free telecommunications service such as 800 NPA ; and access 911 service for emergency calling; and
D. access the service of providers of interexchange service or intraLATA toll service. A customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive 800 service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (10XXX). At the time of initial subscription, the customer shall designate a Primary Interexchange Carrier (PIC) for intra-LATA and inter-LATA toll service. If the customer does not select an intra-LATA PIC, and does not request blocking of intra-LATA toll calls, the Company shall be deemed to have been designated as the customer's intra-LATA PIC.

Network Switched Service is provided via one or more channels terminated at the customer's premises. Each Network Switched Sevice channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

Connection charges as described in Section 3 apply to all service on a one-time basis unless waived pursuant to this Tariff.

## 7 - NETWORK SWITCHED SERVICES (Cont'd)

### 7.2 SERVICE DESCRIPTIONS (Cont'd)

The following features are available with Line Service at an additional charge:
HUNT GROUP CHARGES HUNT LINE CHARGES
$\begin{array}{ll}\text { Sequential Hunting } & \text { Sequential Hunting } \\ \text { Circular Hunting } & \text { Circular Hunting }\end{array}$
The following CLASS features are offered to Network Switched Service Subscribers:
Caller ID
Block Caller ID
Continuous Redial (Repeat Dialing)
Call Return
Call Trace
Charges for Network Switched Service include a nonrecurring service connection charge and a monthly recurring charge for each line. Monthly recurring charges apply to optional service features. In addition to other rate elements described above, measured and message usage charges will apply as set forth in preceding sections.

## 7 - NETWORK SWITCHED SERVICES (Cont'd)

### 7.2 SERVICE DESCRIPTIONS (Cont'd)

7.2.4 Integrated Services Digital Network Primary Rate Interface
A. Basic Description

Integrated Services Digital Network Primary Rate Interface (PRI) is an optional service that will allow customer-provided PBX equipment to interface with the Company's switching equipment over DS1 trunks for voice transmission. Basic Network Switched Service as well as Direct Inward Dialing (DID) and Direct Outward Dialing (DID) will be offered on PRI trunks. Existing local usage rates or MTS rates will apply to voice transmission carried over a PRI circuit.

PRI uses one of the following Integrated Services Digital Network (ISDN) architectures:

- $\quad 23$ B-Channel and one D-Channel.
- $\quad 24$ B-Channels (Note: 24 B-Channel PRI trunks can only be used in conjunction with 23 B/1 D-Channel PRI trunks. One D-Channel must be available for signaling).

The B-Channel is a 64 Kilobits per second channel used for information transfer between users. The D-Channel is a 64 Kilobits per second channel that carries signaling and control for the B-Channels.
B. Service Options

Two different versions of PRI service will be made available:

- Custom ISDN
- National ISDN (NI)

Both of these versions are based on software standards established by Lucent Technologies, the Company's vendor for switching equipment.

The following arrangements will be offered to PRI customers:

1. Custom PRI with facility associated signaling (FAS) - One D-Channel for signaling and 23 B-Channels.
2. National PRI (NI) with FAS - One D-Channel for signaling and 23 B-Channels.

## 7 - NETWORK SWITCHED SERVICES (Cont'd)

### 7.2 SERVICE DESCRIPTIONS (Cont'd)

7.2.4 Integrated Services Digital Network Primary Rate Interface (Cont'd)
B. Service Options (Cont'd.)

1. National PRI (NI) with Non-Facility Associated Signaling (NFAS) - One D-Channel for signaling with up to 479 B-Channels.
2. National PRI (NI) with NFAS and D-Channel Backup (DCBU). Two D-Channels provided on separate DS1 trunks (one of which is active and the other used for backup) supporting up to 478 B -Channels.
C. Restrictions
3. PRI is only available form serving central offices equipped with the facilities required to support PRI service. Service capabilities are dependent on the facilities and digital technology providing the service.
4. PRI customer premises equipment located at the customer premises must be compatible with the network interface provided by the Company and with the Company's switching facilities.
5. ISDN-compatible terminal equipment is required for operation. It is the customer's responsibility to power and obtain such equipment.
6. Custom Calling Features (see Section 5.1) may not be available to customers subscribing to PRI service.
D. Requirements

Customers must agree to subscribe to both PRI service and DS1 PBX Trunk Service for a term of no less than one year. All DS1 PBX Trunk Service rates and charges referred to in preceding sections shall apply.
E. Rates and Charges

Rates and charges for PRI service are set forth in Section 12.

$$
7 \text { - NETWORK SWITCHED SERVICES (Cont'd) }
$$

### 7.2 SERVICE DESCRIPTIONS (Cont'd)

### 7.2.5 ChoicePath DS1 Trunk Service

1) Description

ChoicePath DS1 Trunk Service provides a customer with connection to the Company switch via a DS1 digital fiber optic transmission facility operating at 1.544 Mbps and time division multiplexed into 24 voice grade telephonic communications channels. ChoicePath service can be used with both voice and data transmission for local and toll traffic. ChoicePath Trunks are provided for connection of customer-provided facilities to the Company switch. Each ChoicePath Trunk has the following characteristics:

Terminal Interface: Channel Bank or DSX-1 panel
Signaling Type: Loop, Ground, E\&M I, II, III
Start Dial Indicator: Immediate Wink, Delay Dial, Dial Tone
Pulse Type: $\quad$ Dual Tone Multi-Frequency (DTMF)
Directionality: In-Coming or Out-Going Only, as specified by the customer

## 7 - NETWORK SWITCHED SERVICES (Cont'd)

### 7.2 SERVICE DESCRIPTIONS (Cont'd)

### 7.2.5 ChoicePath DS1 Trunk Service

2) Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed in Section 12 of this Tariff, service activation fees apply as described in Section 3 of this tariff. Charges for each ChoicePath Trunk include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's lines based on the duration of calls during the billing period. In certain circumstances, service to customers may require the use of private line facilities obtained by the company from the Incumbent Local Exchange Carrier or another underlying provider. In such circumstances, the monthly recurring charges to the customer will be the greater of the Company's Monthly Recurring Charges set forth below or the charge to the Company by the Incumbent Local Exchange Carrier or other underlying provider for the private line facility used to serve the customer. If the customer is served through a Number Portability Arrangement, the monthly charge to the customer will be increased by the applicable charge from the Incumbent Local Exchange Carrier to the Company of the Number Portability Arrangement.

Where appropriate facilities do not exits, special construction charges apply.
3) Measured Usage Charges

Measured usage charges for ChoicePath trunks are set forth in Sections 12.5.

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12 - RATES \& CHARGES (Cont'd)
12.5 INTRALATA TOLL USAGE AND MILEAGE CHARGES*

Local
CALLING AREA LEGEND
Calling -
Per Minute

|  | Customers With $1-10$ Lines |  | Customers With 11 or more |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Min. | Max. | Min. | Max. | Min. |  | Max. | Min.

Time of Day Periods
DAY
EVENING

NIGHT \& WEEKEND

8AM-5PM MONDAY -FRIDAY*
5PM-11PM MONDAY-FRIDAY; 5PM-11PM SUNDAY* All day Christmas, New Years, Thanksgiving, Independence and Labor Days

8AM SATURDAY - 5PM SUNDAY; 11PM-8AM EVERY DAY*
The time shown indicates the termination of one rate application period and the beginning of the next. Calls connected at exactly the time shown are considered in the next time period. IntraLATA rates are not time of day sensitive.

* Note: The service(s) set forth on this sheet will only remain available to customers who were subscribing to the service(s) identified in this section prior to the effective date of this tariff sheet.

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## 12 - RATES \& CHARGES (Cont'd)

12.5 INTRALATA TOLL USAGE AND MILEAGE CHARGES*
12.5.2 TOLL CHARGES FOR CHOICEPATH DS1 TRUNK SERVICES

## TOLL

| CALL AREA | Day |  |  |  | Evening |  |  | Night \& Weekend |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Initial <br> Min | Initial <br> Max | Add'l <br> Min | Add'l <br> Max | Initial Min | Initial <br> Max | Add'l <br> Min | Add'l <br> Max | Initial <br> Min | Initial <br> Max | Add'l <br> Min | Add'l Max |
| 0-10 Miles | \$0.01 | \$0.500 | \$0.01 | \$0.50 | \$0.01 | \$0.50 | \$0.01 | \$0.50 | \$0.01 | \$0.50 | \$0.01 | \$0.50 |
| 11-14 Miles | \$0.01 | \$0.50 | \$0.01 | \$0.50 | \$0.01 | \$0.50 | \$0.01 | \$0.50 | \$0.01 | \$0.50 | \$0.01 | \$0.50 |
| 15-18 Miles | \$0.01 | \$0.50 | \$0.01 | \$0.50 | \$0.01 | \$0.50 | \$0.01 | \$0.50 | \$0.01 | \$0.50 | \$0.01 | \$0.50 |
| 19-24 Miles | \$0.01 | \$0.50 | \$0.01 | \$0.50 | \$0.01 | \$0.50 | \$0.01 | \$0.50 | \$0.01 | \$0.50 | \$0.01 | \$0.50 |
| 25-30 Miles | \$0.01 | \$0.50 | \$0.01 | \$0.50 | \$0.01 | \$0.50 | \$0.01 | \$0.50 | \$0.01 | \$0.50 | \$0.01 | \$0.50 |
| 31-55 Miles | \$0.01 | \$0.50 | \$0.01 | \$0.50 | \$0.01 | \$0.50 | \$0.01 | \$0.50 | \$0.01 | \$0.50 | \$0.01 | \$0.50 |
| 55+ Miles | \$0.01 | \$0.50 | \$0.01 | \$0.50 | \$0.01 | \$0.50 | \$0.01 | \$0.50 | \$0.01 | \$0.50 | \$0.01 | \$0.50 |

* Note: The service(s) set forth on this sheet will only remain available to customers who were subscribing to the service(s) identified in this section prior to the effective date of this tariff sheet.

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## 12 - RATES \& CHARGES (Cont'd)

12.5 INTRALATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

### 12.5.1 Per Call Service Charges*

The following service charges apply to intraLATA toll calls for which live or automated operator assistance is provided for call completion and/or billing.

Minimum Maximum

* These charges are applied in addition to the toll usage charges specified above.

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## 12 - RATES \& CHARGES (Cont'd)

### 12.8 NETWORK SWITCHED SERVICES (Cont'd.)

12.8.1 Base Service Line*
A. Columbus Market
Nonrecurring Connection Charge, New Install: $\frac{\text { Minimum }}{\$ 10.00} \frac{\text { Maximum }}{\$ 75.00}$

1. Customers With 1-10 Lines

Monthly Recurring Charges

| Term of Service | Measured Rate |  | Message Rate |  | Flat Rate |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Min. | Max. | Min. | Max. | Min. | Max. |
| Month-to-Month | \$5.00 | \$40.00 | \$5.00 | \$40.00 | \$15.00 | \$75.00 |
| 12 Month | \$5.00 | \$40.00 | \$5.00 | \$40.00 | \$15.00 | \$75.00 |
| 24 Month | \$5.00 | \$40.00 | \$5.00 | \$40.00 | \$15.00 | \$75.00 |
| 36 Month | \$5.00 | \$40.00 | \$5.00 | \$40.00 | \$15.00 | \$75.00 |

2. Customers With 11 or more Lines

Monthly Recurring Charges

| Term of Service | Measured Rate |  | Message Rate |  | Flat Rate |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Min. | Max. | Min. | Max. | Min. | Max. |
| Month-to-Month | \$5.00 | \$40.00 | \$5.00 | \$40.00 | \$15.00 | \$75.00 |
| 12 Month | \$5.00 | \$40.00 | \$5.00 | \$40.00 | \$15.00 | \$75.00 |
| 24 Month | \$5.00 | \$40.00 | \$5.00 | \$40.00 | \$15.00 | \$75.00 |
| 36 Month | \$5.00 | \$40.00 | \$5.00 | \$40.00 | \$15.00 | \$75.00 |
| 48 Month | \$5.00 | \$40.00 | \$5.00 | \$40.00 | \$15.00 | \$75.00 |
| 60 Month | \$5.00 | \$40.00 | \$5.00 | \$40.00 | \$15.00 | \$75.00 |

* Note: The service(s) set forth on this sheet will only remain available to customers who were subscribing to the service(s) identified in this section prior to the effective date of this tariff sheet.


## 12 - RATES \& CHARGES (Cont'd)

### 12.8 NETWORK SWITCHED SERVICES (Cont'd.)

12.8.1 Base Service Line*
B. Dayton Market
Nonrecurning Connection Charge, New Install: $\frac{\text { Minimum }}{\$ 10.00} \frac{\text { Maximum }}{\$ 75.00}$

1. Customers With 1-10 Lines

Monthly Recurring Charges

| Term of Service | Measured Rate |  | Message Rate |  | Flat Rate |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Min. | Max. | Min. | Max. | Min. | Max. |
| Month-to-Month | \$5.00 | \$40.00 | \$5.00 | \$40.00 | \$15.00 | \$75.00 |
| 12 Month | \$5.00 | \$40.00 | \$5.00 | \$40.00 | \$15.00 | \$75.00 |
| 24 Month | \$5.00 | \$40.00 | \$5.00 | \$40.00 | \$15.00 | \$75.00 |
| 36 Month | \$5.00 | \$40.00 | \$5.00 | \$40.00 | \$15.00 | \$75.00 |

2. Customers With 11 or more Lines

Monthly Recurring Charges

| Term of Service | Measured Rate |  | Message Rate |  | Flat Rate |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Min. | Max. | Min. | Max. | Min. | Max. |
| Month-to-Month | \$5.00 | \$40.00 | \$5.00 | \$40.00 | \$15.00 | \$75.00 |
| 12 Month | \$5.00 | \$40.00 | \$5.00 | \$40.00 | \$15.00 | \$75.00 |
| 24 Month | \$5.00 | \$40.00 | \$5.00 | \$40.00 | \$15.00 | \$75.00 |
| 36 Month | \$5.00 | \$40.00 | \$5.00 | \$40.00 | \$15.00 | \$75.00 |
| 48 Month | \$5.00 | \$40.00 | \$5.00 | \$40.00 | \$15.00 | \$75.00 |
| 60 Month | \$5.00 | \$40.00 | \$5.00 | \$40.00 | \$15.00 | \$75.00 |

* Note: The service(s) set forth on this sheet will only remain available to customers who were subscribing to the service(s) identified in this section prior to the effective date of this tariff sheet.


## 12 - RATES \& CHARGES (Cont’d)

### 12.8 NETWORK SWITCHED SERVICES (Cont'd.)

12.8.1 Base Service Line*
C. Akron Market
Nonrecurring Connection Charge, New Install: $\frac{\text { Minimum }}{\$ 10.00} \frac{\text { Maximum }}{\$ 75.00}$

1. Customers With 1-10 Lines

Monthly Recurring Charges

| Term of Service | Measured Rate |  | Message Rate |  | Flat Rate |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Min. | Max. | Min. | Max. | Min. | Max. |
| Month-to-Month | \$5.00 | \$40.00 | \$5.00 | \$40.00 | \$15.00 | \$75.00 |
| 12 Month | \$5.00 | \$40.00 | \$5.00 | \$40.00 | \$15.00 | \$75.00 |
| 24 Month | \$5.00 | \$40.00 | \$5.00 | \$40.00 | \$15.00 | \$75.00 |
| 36 Month | \$5.00 | \$40.00 | \$5.00 | \$40.00 | \$15.00 | \$75.00 |

2. Customers With 11 or more Lines

Monthly Recurring Charges

| Term of Service | Measured Rate |  | Message Rate |  | Flat Rate |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Min. | Max. | Min. | Max. | Min. | Max. |
| Month-to-Month | \$5.00 | \$40.00 | \$5.00 | \$40.00 | \$15.00 | \$75.00 |
| 12 Month | \$5.00 | \$40.00 | \$5.00 | \$40.00 | \$15.00 | \$75.00 |
| 24 Month | \$5.00 | \$40.00 | \$5.00 | \$40.00 | \$15.00 | \$75.00 |
| 36 Month | \$5.00 | \$40.00 | \$5.00 | \$40.00 | \$15.00 | \$75.00 |
| 48 Month | \$5.00 | \$40.00 | \$5.00 | \$40.00 | \$15.00 | \$75.00 |
| 60 Month | \$5.00 | \$40.00 | \$5.00 | \$40.00 | \$15.00 | \$75.00 |

* Note: The service(s) set forth on this sheet will only remain available to customers who were subscribing to the service(s) identified in this section prior to the effective date of this tariff sheet.
12 - RATES \& CHARGES (Cont'd)
12.8 NETWORK SWITCHED SERVICES (Cont'd.)
12.8.1 Base Service Line
12.8.1.1 Custom Calling Features: (Cont'd)
B. Hunt Group Charge:

|  | First |  | Additional |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Min. | Max. | Min. | Max. |
| Nonrecurring Connection Charge: | $\$ 1.00$ | $\$ 20.00$ | $\$ 1.00$ | $\$ 20.00$ |

C. Hunting Line Charge:

|  |  | First |  |  |
| :--- | :---: | :---: | :---: | :---: |
|  | Additional |  |  |  |
| Nonrecurring Connection Charge: | Min. | Max. | Min. | Max. |
| - Sequential Hunting | $\$ 0.01$ | $\$ 20.00$ | $\$ 0.01$ | $\$ 20.00$ |
| - | Circular Hunting | $\$ 0.01$ | $\$ 20.00$ | $\$ 0.01$ |$\$ 20.00$(C)

## 12 - RATES \& CHARGES (Cont'd)

### 12.8 NETWORK SWITCHED SERVICES (Cont'd.)

12.8.1 Base Service Line ${ }^{*}$ (Contd.)
D. Usage Rates

1. Month-To-Month Rates

See Rate Schedule in Section 12.5.

## 2. Term Commitment Rates

Customers who agree to subscribe to Measured Rate Service for terms of 12, 24, 36, 48 or 60 months will be charged the following usage rates:
a. Customers With 1-10 Lines

## Local Calling


b. Customers With 11 or more Lines

## Local Calling



* Note: The services) set forth on this sheet will only remain available to customers who were subscribing to the services) identified in this section prior to the effective date of this tariff sheet.


## 12 - RATES \& CHARGES (Cont'd)

### 12.8 NETWORK SWITCHED SERVICES (Cont'd.)

12.8.2 ChoicePath DS1Trunk Service*

Where appropriate facilities do not exist, Special Construction charges will also apply.
A. Monthly Recurring and Non-Recurring Charges

| Term of Service | Monthly Recurring |  | Non-Recurring |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Minimum | Maximum | Minimum | Maximum |
| MTM | \$250.00 | \$1250.00 | \$150.00 | \$1000.00 |
| 12 Month | \$150.00 | \$1000.00 | \$150.00 | \$1000.00 |
| 24 Month | \$100.00 | \$1000.00 | \$150.00 | \$1000.00 |
| 36 Month | \$100.00 | \$1000.00 | \$150.00 | \$1000.00 |
| 48 Month | \$100.00 | \$1000.00 | \$150.00 | \$1000.00 |
| 60 Month | \$100.00 | \$1000.00 | \$150.00 | \$1000.00 |


|  | Monthly Recurring <br> Minimum <br> DID 20 Numbers | $\frac{\text { Maximum }}{\$ 1.00}$ | Non-Recurring <br> Minimum | Maximum |
| :--- | :--- | :--- | :--- | :--- |
| $\$ 2.50$ |  | $\$ 25.00$ |  |  | Block

* Includes a group of 24 ports and transport facility
* Note: The service(s) set forth on this sheet will only remain available to customers who were subscribing to the service(s) identified in this section prior to the effective date of this tariff sheet.


## 12 - RATES \& CHARGES (Cont'd)

### 12.8 NETWORK SWITCHED SERVICES (Cont'd.)

### 12.8.2 ChoicePath DS1Trunk Service* (Contd.)

B. Usage Rates

1. Month-To-Month Rates

See Rate Schedule in Section 12.5.

## 2. Term Commitment Rates

Customers who agree to subscribe to ChoicePath Service for terms of 12, 24, 36, 48 or 60 months will be charged the following usage rates:

Local Calling

*Note: The services) set forth on this sheet will only remain available to customers who were subscribing to the service (s) identified in this section prior to the effective date of this tariff sheet.

## 12 - RATES \& CHARGES (Contd)

12.10.1 BUNDLED SERVICES PLANS (Cont'd.)
12.10. 1 CHOICEXCHANGE BASIC LINE SERVICE*
A. Measured Rate Service

1. Columbus Market
a. Two Product Bundling


Customers With 11 or More Lines
Monthly Recurring

|  | Charge |  | Local Calling |  | Toll |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| Term | Min. | Max. | Min. | Max. | Min. | Max. |
| Period |  |  |  |  |  |  |
| 12 Month | $\$ 5.00$ | $\$ 30.00$ | 0.005 | 0.100 | 0.005 | 0.500 |
| 24 Month | $\$ 5.00$ | $\$ 30.00$ | 0.005 | 0.100 | 0.005 | 0.500 |
| 36 Month | $\$ 5.00$ | $\$ 30.00$ | 0.005 | 0.100 | 0.005 | 0.500 |
| 48 Month | $\$ 5.00$ | $\$ 30.00$ | 0.005 | 0.100 | 0.005 | 0.500 |
| 60 Month | $\$ 5.00$ | $\$ 30.00$ | 0.005 | 0.100 | 0.005 | 0.500 |

*Note: The services) set forth on this sheet will only remain available to customers who were subscribing to the services) identified in this section prior to the effective date of this tariff sheet.

General Counsel, Regulatory Affairs
Choice One Communications of Ohio Inc. 100 Chestnut St., Suite 700
Rochester, New York 14604

## 12 - RATES \& CHARGES (Cont'd)

12.10.1 BUNDLED SERVICES PLANS (Cont'd.)
12.10. 1 CHOICEXCHANGE BASIC LINE SERVICE*
A. Measured Rate Service

1. Columbus Market
b. Three Product Bundling

| Customers With 1-10 Lines |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Monthly Recurring Charge |  | Local Calling |  | Ill |  |
| Term | Min. | Max. | Min. | Max. | Min. | Max. |
| Period |  |  |  |  |  |  |
| 12 Month | \$5.00 | \$30.00 | 0.005 | 0.100 | 0.005 | 0.500 |
| 24 Month | \$5.00 | \$30.00 | 0.005 | 0.100 | 0.005 | 0.500 |
| 36 Month | \$5.00 | \$30.00 | 0.005 | 0.100 | 0.005 | 0.500 |
| 48 Month | \$5.00 | \$30.00 | 0.005 | 0.100 | 0.005 | 0.500 |
| 60 Month | \$5.00 | \$30.00 | 0.005 | 0.100 | 0.005 | 0.500 |


| Customers With 11 or More Lines |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Term | Monthly Recurring Charge |  | Local Calling |  | Toll |  |
|  | Min. | Max. | Min. | Max. | Min. | Max. |
| Period |  |  |  |  |  |  |
| 12 Month | \$5.00 | \$30.00 | 0.005 | 0.100 | 0.005 | 0.500 |
| 24 Month | \$5.00 | \$30.00 | 0.005 | 0.100 | 0.005 | 0.500 |
| 36 Month | \$5.00 | \$30.00 | 0.005 | 0.100 | 0.005 | 0.500 |
| 48 Month | \$5.00 | \$30.00 | 0.005 | 0.100 | 0.005 | 0.500 |
| 60 Manth | \$5.00 | \$30.00 | 0.005 | 0.100 | 0.005 | 0.500 |

* Note: The service(s) set forth on this sheet will only remain available to customers who were subscribing to the service(s) identified in this section prior to the effective date of this tariff sheet.

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12 - RATES \& CHARGES (Contd)

### 12.10.1 BUNDLED SERVICES PLANS (Cont'd.)

12.10. 1 CHOICEXCHANGE BASIC LINE SERVICE*
A. Measured Rate Service
2. Dayton Market
a. Two Product Bundling



* Note: The services) set forth on this sheet will only remain available to customers who were subscribing to the service (s) identified in this section prior to the effective date of this tariff sheet.

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## 12 - RATES \& CHARGES (Contd)

12.10.1 BUNDLED SERVICES PLANS (Cont'd.)
12.10. 1 CHOICEXCHANGE BASIC LINE SERVICE*
A. Measured Rate Service
2. Dayton Market
b. Three Product Bundling


Customers With 11 or More Lines


* Note: The services) set forth on this sheet will only remain available to customers who were subscribing to the services) identified in this section prior to the effective date of this tariff sheet.


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Choice One Communications of Ohio Inc.
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## 12 - RATES \& CHARGES (Contd)

### 12.10.1 BUNDLED SERVICES PLANS (Cont'd.)

### 12.10. 1 CHOICEXCHANGE BASIC LINE SERVICE*

A. Measured Rate Service
3. Akron Market
a. Two Product Bundling


Customers With 11 or More Lines


* Note: The services) set forth on this sheet will only remain available to customers who were subscribing to the services) identified in this section prior to the effective date of this tariff sheet.


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Choice One Communications of Ohio Inc.
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12 - RATES \& CHARGES (Cont'd)

### 12.10.1 BUNDLED SERVICES PLANS (Cont'd.)

12.10. 1 CHOICEXCHANGE BASIC LINE SERVICE*
A. Measured Rate Service
3. Akron Market
b. Three Product Bundling

| Customers With 1-10 Lines |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Monthly Recurring Charge |  | Local Calling |  | Toll |  |
| Term | Min. | Max. | Min. | Max. | Min. | Max. |
| Period |  |  |  |  |  |  |
| 12 Month | \$5.00 | \$30.00 | 0.005 | 0.100 | 0.005 | 0.500 |
| 24 Month | \$5.00 | \$30.00 | 0.005 | 0.100 | 0.005 | 0.500 |
| 36 Month | \$5.00 | \$30.00 | 0.005 | 0.100 | 0.005 | 0.500 |
| 48 Month | \$5.00 | \$30.00 | 0.005 | 0.100 | 0.005 | 0.500 |
| 60 Month | \$5.00 | \$30.00 | 0.005 | 0.100 | 0.005 | 0.500 |

Customers With 11 or More Lines

| Term Period | Monthly Recurring Charge |  | Local Calling |  | Toll |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Min. | Max. | Min. | Max. | Min. | Max. |
|  |  |  |  |  |  |  |
| 12 Month | \$5.00 | \$30.00 | 0.005 | 0.100 | 0.005 | 0.500 |
| 24 Month | \$5.00 | \$30.00 | 0.005 | 0.100 | 0.005 | 0.500 |
| 36 Month | \$5.00 | \$30.00 | 0.005 | 0.100 | 0.005 | 0.500 |
| 48 Month | \$5.00 | \$30.00 | 0.005 | 0.100 | 0.005 | 0.500 |
| 60 Month | \$5.00 | \$30.00 | 0.005 | 0.100 | 0.005 | 0.50 |

* Note: The service(s) set forth on this sheet will only remain available to customers who were subscribing to the service(s) identified in this section prior to the effective date of this tariff sheet.


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## 12 - RATES \& CHARGES (Contd)

### 12.10.1 BUNDLED SERVICES PLANS* (Cont'd.)

### 12.10. 1 CHOICEXCHANGE BASIC LINE SERVICE

B. Message Rate Service

1. Columbus Market
a. Two Product Bundling


Customers With 11 or More Lines

| Monthly Recurring <br> Charge |  |  |  |  | Local Calling |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Max. | Min. | Max. | Min. | Moll |  |
| Term | Min. |  |  |  |  |  |
| Period |  |  |  | 0.005 | 0.500 |  |
| 12 Month | $\$ 5.00$ | $\$ 30.00$ | 0.005 | 0.75 | 0.005 |  |
| 24 Month | $\$ 5.00$ | $\$ 30.00$ | 0.005 | 0.75 | 0.005 | 0.500 |
| 36 Month | $\$ 5.00$ | $\$ 30.00$ | 0.005 | 0.75 | 0.005 | 0.500 |
| 48 Month | $\$ 5.00$ | $\$ 30.00$ | 0.005 | 0.75 | 0.005 | 0.500 |
| 60 Month | $\$ 5.00$ | $\$ 30.00$ | 0.005 | 0.75 | 0.005 | 0.500 |

* Note: The services) set forth on this sheet will only remain available to customers who were subscribing to the services) identified in this section prior to the effective date of this tariff sheet.

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## 12 - RATES \& CHARGES (Cont'd)

### 12.10.1 BUNDLED SERVICES PLANS* (Cont'd.)

12.10. 1 CHOICEXCHANGE BASIC LINE SERVICE
B. Message Rate Service

1. Columbus Market
b. Three Product Bundling

| Customers With 1-10 Lines |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Monthly Recurring Charge |  | Local Calling |  | Toll |  |
| Term | Min. | Max. | Min. | Max. | Min. | Max. |
| Period |  |  |  |  |  |  |
| 12 Month | \$5.00 | \$30.00 | 0.005 | 0.75 | 0.005 | 0.500 |
| 24 Month | \$5.00 | \$30.00 | 0.005 | 0.75 | 0.005 | 0.500 |
| 36 Month | \$5.00 | \$30.00 | 0.005 | 0.75 | 0.005 | 0.500 |
| 48 Month | \$5.00 | \$30.00 | 0.005 | 0.75 | 0.005 | 0.500 |
| 60 Month | \$5.00 | \$30.00 | 0.005 | 0.75 | 0.005 | 0.500 |

Customers With 11 or More Lines

| Term | Monthly Recurring Charge |  | Local Calling |  | Toll |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Min. | Max. | Min. | Max. | Min. | Max. |
| Period |  |  |  |  |  |  |
| 12 Month | \$5.00 | \$30.00 | 0.005 | 0.75 | 0.005 | 0.500 |
| 24 Month | \$5.00 | \$30.00 | 0.005 | 0.75 | 0.005 | 0.500 |
| 36 Month | \$5.00 | \$30.00 | 0.005 | 0.75 | 0.005 | 0.500 |
| 48 Month | \$5.00 | \$30.00 | 0.005 | 0.75 | 0.005 | 0.500 |
| 60 Month | \$5.00 | \$30.00 | 0.005 | 0.75 | 0.005 | 0.500 |

* Note: The service(s) set forth on this sheet will only remain available to customers who were subscribing to the service(s) identified in this section prior to the effective date of this tariff sheet.

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## 12 - RATES \& CHARGES (Contd)

### 12.10.1 BUNDLED SERVICES PLANS* (Contd.)

### 12.10. 1 CHOICEXCHANGE BASIC LINE SERVICE

B. Message Rate Service
2. Dayton Market
a. Two Product Bundling


Customers With 11 or More Lines

| Monthly Recurring <br> Charge |  |  |  |  | Local Calling |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Max. | Min. | Max. | Min. | Toll |  |
| Term | Min. |  |  |  |  |  |
| Period |  |  |  |  |  |  |
| 12 Month | $\$ 5.00$ | $\$ 30.00$ | 0.005 | 0.75 | 0.005 | 0.500 |
| 24 Month | $\$ 5.00$ | $\$ 30.00$ | 0.005 | 0.75 | 0.005 | 0.500 |
| 36 Month | $\$ 5.00$ | $\$ 30.00$ | 0.005 | 0.75 | 0.005 | 0.500 |
| 48 Month | $\$ 5.00$ | $\$ 30.00$ | 0.005 | 0.75 | 0.005 | 0.500 |
| 60 Month | $\$ 5.00$ | $\$ 30.00$ | 0.005 | 0.75 | 0.005 | 0.500 |

*Note: The services) set forth on this sheet will only remain available to customers who were subscribing to the services) identified in this section prior to the effective date of this tariff sheet.

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Rochester, New York 14604

12 - RATES \& CHARGES (Contd)

### 12.10.1 BUNDLED SERVICES PLANS* (Cont'd.)

12.10. 1 CHOICEXCHANGE BASIC LINE SERVICE
B. Message Rate Service
2. Dayton Market
b. Three Product Bundling



* Note: The services) set forth on this sheet will only remain available to customers who were subscribing to the services) identified in this section prior to the effective date of this tariff sheet.

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Choice One Communications of Ohio Inc.
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Rochester, New York 14604

## 12 - RATES \& CHARGES (Cont'd)

### 12.10.1 BUNDLED SERVICES PLANS* (Cont'd.)

### 12.10. 1 CHOICEXCHANGE BASIC LINE SERVICE

B. Message Rate Service
3. Akron Market
a. Two Product Bundling

Customers With 1-10 Lines
Monthly Recurring

|  | Charge |  | Local Calling |  | Toll |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| Term Min. Max. Min. Max. Min. Max. |  |  |  |  |  |  |
| Period |  |  |  |  |  |  |
| 12 Month | $\$ 5.00$ | $\$ 30.00$ | 0.005 | 0.75 | 0.005 | 0.500 |
| 24 Month | $\$ 5.00$ | $\$ 30.00$ | 0.005 | 0.75 | 0.005 | 0.500 |
| 36 Month | $\$ 5.00$ | $\$ 30.00$ | 0.005 | 0.75 | 0.005 | 0.500 |
| 48 Month | $\$ 5.00$ | $\$ 30.00$ | 0.005 | 0.75 | 0.005 | 0.500 |
| 60 Month | $\$ 5.00$ | $\$ 30.00$ | 0.005 | 0.75 | 0.005 | 0.500 |

Customers With 11 or More Lines
Monthly Recurring

|  | Charge |  | Local Calling |  | Toll |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| Term Min. Max. Min. Max. Min. |  |  |  |  |  |  |
| Period |  |  |  |  |  |  |
| 12 Month | $\$ 5.00$ | $\$ 30.00$ | 0.005 | 0.75 | 0.005 | 0.500 |
| 24 Month | $\$ 5.00$ | $\$ 30.00$ | 0.005 | 0.75 | 0.005 | 0.500 |
| 36 Month | $\$ 5.00$ | $\$ 30.00$ | 0.005 | 0.75 | 0.005 | 0.500 |
| 48 Month | $\$ 5.00$ | $\$ 30.00$ | 0.005 | 0.75 | 0.005 | 0.500 |
| 60 Month | $\$ 5.00$ | $\$ 30.00$ | 0.005 | 0.75 | 0.005 | 0.500 |

* Note: The service(s) set forth on this sheet will only remain available to customers who were subscribing to the service(s) identified in this section prior to the effective date of this tariff sheet.

General Counsel, Regulatory Affairs
Choice One Communications of Ohio Inc.
100 Chestnut St., Suite 700
Rochester, New York 14604
Issued under the authority of the Public Utilities Commission of Ohio in Case No.

12 - RATES \& CHARGES (Cont'd)
12.10.1 BUNDLED SERVICES PLANS* (Cont'd.)
12.10. 1 CHOICEXCHANGE BASIC LINE SERVICE
B. Message Rate Service
3. Akron Market
b. Three Product Bundling

| Customers With 1-10 Lines |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Monthly Recurring Charge |  | Local Calling |  | Toll |  |
| Term | Min. | Max. | Min. | Max. | Min. | Max. |
| Period |  |  |  |  |  |  |
| 12 Month | \$5.00 | \$30.00 | 0.005 | 0.75 | 0.005 | 0.500 |
| 24 Month | \$5.00 | \$30.00 | 0.005 | 0.75 | 0.005 | 0.500 |
| 36 Month | \$5.00 | \$30.00 | 0.005 | 0.75 | 0.005 | 0.500 |
| 48 Month | \$5.00 | \$30.00 | 0.005 | 0.75 | 0.005 | 0.500 |
| 60 Month | \$5.00 | \$30.00 | 0.005 | 0.75 | 0.005 | 0.500 |

Customers With 11 or More Lines
Monthly Recurring

|  | Charge |  | Local Calling |  | Toll |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| Term Min. Max. Min. Max. Min. Max. |  |  |  |  |  |  |
| Period |  |  |  |  |  |  |
| 12 Month | $\$ 5.00$ | $\$ 30.00$ | 0.005 | 0.75 | 0.005 | 0.500 |
| 24 Month | $\$ 5.00$ | $\$ 30.00$ | 0.005 | 0.75 | 0.005 | 0.500 |
| 36 Month | $\$ 5.00$ | $\$ 30.00$ | 0.005 | 0.75 | 0.005 | 0.500 |
| 48 Month | $\$ 5.00$ | $\$ 30.00$ | 0.005 | 0.75 | 0.005 | 0.500 |
| 60 Month | $\$ 5.00$ | $\$ 30.00$ | 0.005 | 0.75 | 0.005 | 0.500 |

* Note: The service(s) set forth on this sheet will only remain available to customers who were subscribing to the service(s) identified in this section prior to the effective date of this tariff sheet.


## 12 - RATES \& CHARGES (Cont'd)

### 12.10.1 BUNDLED SERVICES PLANS* (Contd.)

12.10. 1 CHOICEXCHANGE BASIC LINE SERVICE
C. Flat Rate Service

1. Columbus Market
a. Two Product Bundling



* Note: The services) set forth on this sheet will only remain available to customers who were subscribing to the services) identified in this section prior to the effective date of this tariff sheet.

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## 12 - RATES \& CHARGES (Cont'd)

12.10.1 BUNDLED SERVICES PLANS* (Cont'd.)
12.10. 1 CHOICEXCHANGE BASIC LINE SERVICE

1. Columbus Market
b. Three Product Bundling

| Customers With 1-10 Lines |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Monthly Recurring Charge |  | Local Calling |  | Toll |  |
| Term | Min. | Max. | Min. | Max. | Min. | Max. |
| Period |  |  |  |  |  |  |
| 12 Month | \$5.00 | \$60.00 | N/A | N/A | 0.005 | 0.500 |
| 24 Month | \$5.00 | \$60.00 | N/A | N/A | 0.005 | 0.500 |
| 36 Month | \$5.00 | \$60.00 | N/A | N/A | 0.005 | 0.500 |
| 48 Month | \$5.00 | \$60.00 | N/A | N/A | 0.005 | 0.500 |
| 60 Month | \$5.00 | \$60.00 | N/A | N/A | 0.005 | 0.500 |


| Customers With 11 or More Lines |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Monthly Recurring Charge |  | Local Calling |  | Toll |  |
| Term | Min. | Max. | Min. | Max. | Min. | Max. |
| Period |  |  |  |  |  |  |
| 12 Month | \$5.00 | \$60.00 | N/A | N/A | 0.005 | 0.500 |
| 24 Month | \$5.00 | \$60.00 | N/A | N/A | 0.005 | 0.500 |
| 36 Month | \$5.00 | \$60.00 | N/A | N/A | 0.005 | 0.500 |
| 48 Month | \$5.00 | \$60.00 | N/A | N/A | 0.005 | 0.500 |
| 60 Month | \$5.00 | \$60.00 | N/A | N/A | 0.005 | 0.500 |

*Note: The service(s) set forth on this sheet will only remain available to customers who were subscribing to the service(s) identified in this section prior to the effective date of this tariff sheet.

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## 12 - RATES \& CHARGES (Contd)

### 12.10.1 BUNDLED SERVICES PLANS* (Cont'd.)

12.10. 1 CHOICEXCHANGE BASIC LINE SERVICE
C. Flat Rate Service
2. Dayton Market
a. Two Product Bundling


Customers With 11 or More Lines
Monthly Recurring

|  | Charge |  | Local Calling |  | Toll |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| Term | Min. | Max. | Min. | Max. | Min. | Max. |
| Period |  |  |  |  |  |  |
| 12 Month | $\$ 5.00$ | $\$ 60.00$ | N/A | N/A | 0.005 | 0.500 |
| 24 Month | $\$ 5.00$ | $\$ 60.00$ | N/A | N/A | 0.005 | 0.500 |
| 36 Month | $\$ 5.00$ | $\$ 60.00$ | NRA | N/A | 0.005 | 0.500 |
| 48 Month | $\$ 5.00$ | $\$ 60.00$ | NRA | N/A | 0.005 | 0.500 |
| 60 Month | $\$ 5.00$ | $\$ 60.00$ | NRA | N/A | 0.005 | 0.500 |

* Note: The services) set forth on this sheet will only remain available to customers who were subscribing to the service (s) identified in this section prior to the effective date of this tariff sheet.


## 12 - RATES \& CHARGES (Contd)

### 12.10.1 BUNDLED SERVICES PLANS* (Cont'd.)

### 12.10. 1 CHOICEXCHANGE BASIC LINE SERVICE

C. Flat Rate Service
2. Dayton Market
b. Three Product Bundling



* Note: The services) set forth on this sheet will only remain available to customers who were subscribing to the services) identified in this section prior to the effective date of this tariff sheet.

12 - RATES \& CHARGES (Cont'd)
12.10.1 BUNDLED SERVICES PLANS* (Contd.)
12.10. 1 CHOICEXCHANGE BASIC LINE SERVICE
C. Flat Rate Service
3. Akron Market
a. Two Product Bundling



* Note: The services) set forth on this sheet will only remain available to customers who were subscribing to the services) identified in this section prior to the effective date of this tariff sheet.


## 12 - RATES \& CHARGES (Contd)

### 12.10.1 BUNDLED SERVICES PLANS* (Contd.)

12.10. 1 CHOICEXCHANGE BASIC LINE SERVICE
C. Flat Rate Service
3. Akron Market
b. Three Product Bundling


Customers With 11 or More Lines
Monthly Recurring
Term Charge

| Local Calling |  | Toll |  |
| :--- | :--- | :--- | :--- |
| Min. | Max. | Min. |  |
| NA | N/A | 0.005 | 0.500 |
| NRA | N/A | 0.005 | 0.500 |
| NRA | NRA | 0.005 | 0.500 |
| NRA | NRA | 0.005 | 0.500 |
| NRA | NRA | 0.005 | 0.500 |

* Note: The services) set forth on this sheet will only remain available to customers who were subscribing to the services) identified in this section prior to the effective date of this tariff sheet.


## 12 - RATES \& CHARGES (Cont'd)

### 12.10.1 BUNDLED SERVICES PLANS* (Cont'd.)

12.10. 1 CHOICEXCHANGE BASIC LINE SERVICE
C. Flat Rate Service
3. Akron Market
b. Three Product Bundling


Customers With 11 or More Lines
Monthly Recurring

| Term | Min. | Max. | Min. | Max. | Min. | Max. |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| Period |  |  |  |  |  |  |
| 12 Month | $\$ 5.00$ | $\$ 60.00$ | N/A | N/A | 0.005 | 0.500 |
| 24 Month | $\$ 5.00$ | $\$ 60.00$ | N/A | N/A | 0.005 | 0.500 |
| 36 Month | $\$ 5.00$ | $\$ 60.00$ | N/A | N/A | 0.005 | 0.500 |
| 48 Month | $\$ 5.00$ | $\$ 60.00$ | N/A | N/A | 0.005 | 0.500 |
| 60 Month | $\$ 5.00$ | $\$ 60.00$ | N/A | N/A | 0.005 | 0.500 |

* Note: The services) set forth on this sheet will only remain available to customers who were subscribing to the services) identified in this section prior to the effective date of this tariff sheet.

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## 12 - RATES \& CHARGES (Cont'd)

12.10.1 BUNDLED SERVICES PLANS* (Cont'd.)
12.10.2 CHOICEPATH DS1 TRUNK SERVICE (Cont'd.)
C. Two Product Bundling - Message Rate Service

Per Message Rates

D. Three Product Bundling - Message Rate Service


* Note: The services) set forth on this sheet will only remain available to customers who were subscribing to the services) identified in this section prior to the effective date of this tariff sheet.

12 - RATES \& CHARGES (Cont'd.)
12.11 BUSINESS AND RESIDENTIAL SERVICES - COLUMBUS MARKET
12.11.1 CHOICE XCHANGE SWITCHED SERVICE

| A. Per Line Rates | MTM |  | 12 Month |  | 36 Month |  | 60 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Term Length | Min. | Max. | Min. | Max. | Min. | Max. | in. |
| Basic Line | \$5.00 | \$25.00 | \$5.00 | \$25.00 | \$5.00 | \$25.00 | \$2.5 |
| Advantage Line | \$5.00 | \$40.00 | \$5.00 | \$40.00 | \$5.00 | \$40.00 | \$2.50 |
| Basic Line + Data | \$5.00 | \$25.00 | \$5.00 | \$25.00 | \$5.00 | \$25.00 | \$2.5 |
| Advantage Line + Data | \$5.00 | \$40.00 | \$5.00 | \$40.00 | \$5.00 | \$40.00 | \$2 |
| B. Local Choice Call | Monthly Recurring Charges |  |  |  | Additional Per Call Rate |  |  |
| Packs Included Number of Calls* | Minimum |  | Maximum | Minimum |  | Maximum |  |
| 0 | \$0.00 |  | \$10.00 | \$ | 0.01 | \$ | 0.20 |
| 100 | \$0.00 |  | \$20.00 | \$ | 0.01 | \$ | 0.15 |
| 200 | \$2.5 |  | \$20.00 | \$ | 0.01 | \$ | 0.15 |
| 400 | \$5.00 |  | \$40.00 | \$ | 0.01 | \$ | 0.10 |
| 600 | \$5.00 |  | \$50.00 | \$ | 0.01 | \$ | 0.10 |

* Calls are purchased per line but can be shared across all lines at the same service location.
C. Long Distance Choice Call Packs

| Included \# of Minutes** |  | Monthly Recurring Charge |  | Add'I Minute Rate |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Minimum | Maximum | Minimum |  | Maximum |  |
| 0 | \$0.00 | \$0.00 | \$10.00 | \$ | 0.01 | \$ | 0.20 |
| 100 | \$6.00 | \$0.00 | \$15.00 | \$ | 0.01 | \$ | 0.15 |
| 200 | \$11.00 | \$2.50 | \$25.00 | \$ | 0.01 | \$ | 0.15 |
| 300 | \$15.00 | \$5.00 | \$30.00 | \$ | 0.01 | \$ | 0.15 |
| 600 | \$27.00 | \$10.00 | \$50.00 | \$ | 0.01 | \$ | 0.15 |
| 1000 | \$40.00 | \$15.00 | \$75.00 | \$ | 0.01 | \$ | 0.15 |
| 1500 | \$52.50 | \$15.00 | \$100.00 | \$ | 0.01 | \$ | 0.10 |

* Minutes are purchased per line but can be shared across all lines at the same service location.

| D. Toll Free Rate | Minimum | Maximum |
| :--- | :---: | :---: |
| Per Minute: | $\$ 0.01$ | $\$ 0.15$ |

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## 12 - RATES \& CHARGES (Cont'd) <br> 12.11 BUSINESS AND RESIDENTIAL SERVICES - COLUMBUS MARKET (Cont'd)

### 12.11 .2 <br> CHOICE PATH SERVICE*

A. Choice Path Flat Rate Only For Voice Channels

Voice Only T1: 15 channels minimum
Integrated T1: 10 channels minimum

|  | MTM |  |  | 12 Month |  |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Term Length | Minimum | Maximum | Minimum | Maximum |  |
| Voice Channel | $\$ 5.00$ | $\$ 50.00$ | $\$ 5.00$ | $\$ 50.00$ |  |
| Voice Channel + | $\$ 5.00$ | $\$ 50.00$ | $\$ 5.00$ | $\$ 50.00$ |  |
| Data |  |  |  |  |  |
| PRI Option | $\$ 15.00$ | $\$ 100.00$ | $\$ 15.00$ | $\$ 100.00$ |  |

* For PRI option: Client must order 23 channels total.

|  | 36 Month |  | 60 Month |  |
| :---: | :---: | :---: | :---: | :---: |
| Term Length | Minimum | Maximum | Minimum | Maximum |
| Voice Channel | \$5.00 | \$50.00 | \$5.00 | \$50.00 |
| Voice Channel + | \$5.00 | \$50.00 | \$5.00 | \$50.00 |
| Data |  |  |  |  |
| PRI Option* | \$15.00 | \$100.00 | \$15.00 | \$100.00 |

* For PRI option: Client must order 23 channels total.
B. Data Only T1 (for data only locations) - NO MINIMUM
$128 \mathrm{~K} \quad 256 \mathrm{~K} \quad 384 \mathrm{~K}$
Minimum Maximum Minimum Maximum Minimum Maximum ---------- Month-To-Month - Not Available -

| 12 Mo. | $\$$ | 100.00 | $\$$ | 500.00 | $\$$ | 100.00 | $\$$ | 600.00 | $\$$ | 150.00 | $\$$ | 850.00 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 36 Mo. | $\$$ | 100.00 | $\$$ | 500.00 | $\$$ | 100.00 | $\$$ | 600.00 | $\$$ | 150.00 | $\$$ | 800.00 |
| 60 Mo. | $\$$ | 100.00 | $\$$ | 400.00 | $\$$ | 100.00 | $\$$ | 600.00 | $\$$ | 150.00 | $\$$ | 750.00 |

512K
640K
768K
Minimum Maximum Minimum Maximum Minimum Maximum ---------- Month-To-Month - Not Available

|  |  |  |  | M |  | Month | Not Ava |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 12 Mo . | \$ | 150.00 | \$ | 1,000.00 | \$ | 150.00 | \$ 1,000.00 | \$ | 150.00 | \$ 1,000.00 |
| 36 Mo . | \$ | 150.00 | \$ | 1,000.00 | \$ | 150.00 | \$ 1,000.00 | \$ | 150.00 | \$ 1,000.00 |
| 60 Mo . | \$ | 150.00 | \$ | 750.00 | \$ | 150.00 | \$ 1,000.00 | \$ | 150.00 | \$ 1,000.00 |


|  | 1.0 M |  |  | 1.2 M |  |  | 1.5 M |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | nimum | Maximum |  | nimum | Maximum |  | imum | Maximum |
|  |  |  | - M |  | o-Month | - Not A |  |  |  |
| 12 Mo . | \$ | 200.00 | \$ 1,250.00 | \$ | 200.00 | \$ 1,500.00 | \$ | 200.00 | \$ 1,750.00 |
| 36 Mo . | \$ | 200.00 | \$ 1,250.00 | \$ | 200.00 | \$ 1,500.00 | \$ | 200.00 | \$ 1,750.00 |
| 60 Mo . | \$ | 200.00 | \$ 1,250.00 | \$ | 200.00 | \$ 1,250.00 | \$ | 200.00 | \$ 1,500.00 |

*Note: The Choice Path services set forth in Section 12.11.2 will only remain available to customers who were subscribing to the services prior to the effective date of this tariff sheet.

|  | 12 - RATES \& CHARGES (Cont'd) |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 12.11 | BUSINESS AND RESIDENTIAL SERVICES - COLUMBUS MARKET (Cont'd) |  |  |  |  |  |  |  |  |  |  |  |  |
|  | CHOICE PATH SERVICE* (Cont'd) |  |  |  |  |  |  |  |  |  |  |  |  |
|  | C. Data Only T1 (for locations w/ voice and data) - NO MINIMUM |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  | 128K |  |  |  | 256K |  |  | 384K |  |  |  |
|  |  | Min |  | Max |  | Min |  | Max |  |  |  |  | Max |
|  | Month to Month | \$ | 75 | \$ | 600 | \$ | 100 | \$ | 750 | \$ | 100 | \$ | 850 |
|  | 12 Month | \$ | 75 | \$ | 500 | \$ | 75 | \$ | 750 | \$ | 100 | \$ | 750 |
|  | 36 Month | \$ | 75 | \$ | 500 | \$ | 75 | \$ | 750 | \$ | 75 | \$ | 750 |
|  | 60 Month | \$ | 50 | \$ | 500 | \$ | 75 | \$ | 750 | \$ | 75 | \$ | 750 |
|  |  | 512K |  |  |  | 640 K |  |  |  | 768 K |  |  |  |
|  |  | Min |  | Max |  |  | Min | Max |  | Min |  | Max |  |
|  | Month to Month | \$ | 150 | \$ | 850 | \$ | 200 | \$ | 1,000 | \$ | 200 | \$ | 1,000 |
|  | 12 Month | \$ | 150 | \$ | 850 | \$ | 150 | \$ | 850 | \$ | 200 | \$ | 1,000 |
|  | 36 Month | \$ | 150 | \$ | 750 | \$ | 150 | \$ | 850 | \$ | 200 | \$ | 1,000 |
|  | 60 Month | \$ | 150 | \$ | 750 | \$ | 150 | \$ | 850 | \$ | 200 | \$ | 1,000 |
|  |  | 1.0M |  |  |  |  | 1.2M |  |  | 1.5 M |  |  |  |
|  |  | Min |  | Max |  | Min |  | Max |  |  | in | Max |  |
|  | Month to Month | \$ | 200 | \$ | 1,200 | \$ | 250 | \$ | 1,500 | \$ | 250 | \$ | 1,500 |
|  | 12 Month | \$ | 200 | \$ | 1,200 | \$ | 200 | \$ | 1,500 | \$ | 200 | \$ | 1,500 |
|  | 36 Month | \$ | 200 | \$ | 1,000 | \$ | 200 | \$ | 1,250 | \$ | 200 | \$ | 1,250 |
|  | 60 Month | \$ | 200 | \$ | 1,000 | \$ | 200 | \$ | 1,250 | \$ | 200 | \$ | 1,250 |

*Note: The Choice Path services set forth in Section 12.11.2 will only remain available to customers who were subscribing to the services prior to the effective date of this tariff sheet.

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|  | 12 - RATES \& CHARGES (Cont'd) |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 12.11 | BUSINESS AND RESIDENTIAL SERVICES - COLUMBUS MARKET (Cont'd) |  |  |  |  |  |  |
|  | CHOICE PATH SERVICE* (Cont'd) |  |  |  |  |  |  |
|  | D. Integrated T1 - Minimum of 10 total channels (data \& voice) must be purchased |  |  |  |  |  |  |
|  |  | 128K |  | 256K |  |  |  |
|  |  | Min | Max |  | Min |  | Max |
|  | Month to Month | \$ 50 | \$ 300 | \$ | 100 | \$ | 500 |
|  | 12 Month | \$ 50 | \$ 300 | \$ | 100 | \$ | 500 |
|  | 36 Month | \$ 40 | \$ 250 | \$ | 75 | \$ | 500 |
|  | 60 Month | \$ 25 | \$ 250 | \$ | 75 | \$ | 400 |
|  |  | 384K |  | 512K |  |  |  |
|  |  | Min | Max |  | Min |  | Max |
|  | Month to Month | \$ 100 | \$ 750 | \$ | 150 | \$ | 850 |
|  | 12 Month | \$ 100 | \$ 750 | \$ | 150 | \$ | 750 |
|  | 36 Month | \$ 100 | \$ 600 | \$ | 100 | \$ | 750 |
|  | 60 Month | \$ 100 | \$ 600 | \$ | 100 | \$ | 750 |
|  |  | 640K |  | 768K |  |  |  |
|  |  | Min | Max | Min |  | Max |  |
|  | Month to Month | \$ 150 | \$ 1,000 | \$ | 200 | \$ | 1,000 |
|  | 12 Month | \$ 150 | \$ 850 | \$ | 150 | \$ | 1,000 |
|  | 36 Month | \$ 100 | \$ 850 | \$ | 150 | \$ | 1,000 |
|  | 60 Month | \$ 100 | \$ 850 | \$ | 150 | \$ | 850 |
|  |  | 1.0M |  | 1.2M |  |  |  |
|  |  | Min | Max | Min |  | Max |  |
|  | Month to Month | \$ 200 | \$ 1,250 | \$ | 250 | \$ | 1,500 |
|  | 12 Month | \$ 200 | \$ 1,250 | \$ | 200 | \$ | 1,250 |
|  | 36 Month | \$ 200 | \$ 1,000 | \$ | 200 | \$ | 1,250 |
|  | 60 Month | \$ 200 | \$ 1,000 | \$ | 200 | \$ | 1,250 |

*Note: The Choice Path services set forth in Section 12.11.2 will only remain available to customers who were subscribing to the services prior to the effective date of this tariff sheet.

## 12 - PATES \& CHARGES (Cont'd.)

12.12 BUSINESS AND RESIDENTIAL SERVICES - DAYTON MARKET
12.12.1 CHOICE XCHANGE SWITCHED SERVICE

| A. Per Line RatesTerm Length | MTM |  | 12 Month |  | 36 Month |  | 60 Month |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Min. | Max. | Min. | Max. | Min. | Max. | Min. | Max. |
| Basic Line | \$5.00 | \$25.00 | \$5.00 | \$25.00 | \$5.00 | \$25.00 | \$2.50 | \$25.00 |
| Advantage Line | \$5.00 | \$40.00 | \$5.00 | \$40.00 | \$5.00 | \$40.00 | \$2.50 | \$30.00 |
| Basic Line + Data | \$5.00 | \$25.00 | \$5.00 | \$25.00 | \$5.00 | \$25.00 | \$2.50 | \$20.00 |
| Advantage Line + Data | \$5.00 | \$40.00 | \$5.00 | \$40.00 | \$5.00 | \$40.00 | \$2.50 | \$30.00 |
| B. Local Choice Call | Monthly Recurring Charges |  |  | Additional Per Call Rate |  |  |  |  |
| Packs Included Number of Calls* | Minimum |  | Maximum | Minimum |  | Maximum |  |  |
| 0 | \$0.00 |  | \$10.00 | \$ | 0.01 | \$ | 0.20 |  |
| 100 | \$0.00 |  | \$20.00 | \$ | 0.01 | \$ | 0.15 |  |
| 200 | \$2.50 |  | \$20.00 | \$ | 0.01 | \$ | 0.15 |  |
| 400 | \$5.00 |  | \$40.00 | \$ | 0.01 | \$ | 0.10 |  |
| 600 | \$5.00 |  | \$50.00 | \$ | 0.01 | \$ | 0.10 |  |

C. Long Distance Choice Call Packs

|  |  | Monthly Recurring Charge |  |
| :--- | :---: | :---: | :---: |
| Included \# of Minutes |  |  |  |
| 0 |  |  | Minimum |

Add"l Minute Rate Minimum Maximum
\$ $0.01 \quad \$ \quad 0.20$ \$ $0.01 \quad \$ \quad 0.15$ $\$ 0.01 \quad \$ \quad 0.15$ \$ $0.01 \quad \$ \quad 0.15$ $\$ 0.01$ \$ 0.15 \$ 0.01 \$ 0.15 \$ 0.01 \$ 0.10

* Minutes are purchased per line but can be shared across all lines at the same service location.

| D. Toll Free Rate | Minimum | Maximum |
| :--- | :---: | :---: |
| Per Minute: | $\$ 0.01$ | $\$ 0.15$ |

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## 12 - RATES \& CHARGES (Cont'd)

12.12 BUSINESS AND RESIDENTIAL SERVICES - DAYTON MARKET (Cont'd)
12.12.2 CHOICE PATH SERVICE*
A. Choice Path Flat Rate Only For Voice Channels

Voice Only T1: 15 channels minimum
Integrated T1: 10 channels minimum

|  | MTM |  |  | 12 Month |  |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Term Length | Minimum | Maximum | Minimum | Maximum |  |
| Voice Channel | $\$ 5.00$ | $\$ 50.00$ | $\$ 5.00$ | $\$ 50.00$ |  |
| Voice Channel + | $\$ 5.00$ | $\$ 50.00$ | $\$ 5.00$ | $\$ 50.00$ |  |
| Data |  |  |  |  |  |
| PRI Option* | $\$ 15.00$ | $\$ 100.00$ | $\$ 15.00$ | $\$ 100.00$ |  |

* For PRI option: Client must order 23 channels total.

|  | 36 Month |  | 60 Month |  |
| :---: | :---: | :---: | :---: | :---: |
| Term Length | Minimum | Maximum | Minimum | Maximum |
| Voice Channel | \$5.00 | \$50.00 | \$5.00 | \$50.00 |
| Voice Channel + | \$5.00 | \$50.00 | \$5.00 | \$50.00 |
| Data |  |  |  |  |
| PRI Option* | \$15.00 | \$100.00 | \$15.00 | \$100.00 |

* For PRI option: Client must order 23 channels total.
B. Data Only T1 (for data only locations) - NO MINIMUM

|  |  |  | 256 |  |  | 38 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Minimum | Maximum | Minimum | Maximum |  | nimum | Maximum |
|  |  | - Month-T | -Month | ot Available |  |  |  |
| 12 Mo . | \$ 100.00 | \$ 500.00 | \$ 100.00 | \$ 600.00 | \$ | 150.00 | 850.00 |
| 36 Mo . | \$ 100.00 | \$ 500.00 | \$ 100.00 | \$ 600.00 | \$ | 150.00 | 800.00 |
| 60 Mo . | \$ 100.00 | \$ 400.00 | \$ 100.00 | \$ 600.00 | \$ | 150.00 | 750.00 |
|  | 51 | 2K | 640 |  |  | 768 |  |
|  | Minimum | Maximum | Minimum | Maximum |  | nimum | Maximum |
|  |  | ---- Mont | th-To-Month | Not Availa |  |  |  |
| 12 Mo . | \$ 150.00 | \$ 1,000.00 | \$ 150.00 | \$ 1,000.00 | \$ | 150.00 | \$ 1,000.00 |
| 36 Mo . | \$ 150.00 | \$ 1,000.00 | \$ 150.00 | \$ 1,000.00 | \$ | 150.00 | \$ 1,000.00 |
| 60 Mo . | \$ 150.00 | \$ 750.00 | \$ 150.00 | \$ 1,000.00 | \$ | 150.00 | \$ 1,000.00 |


| 1.0 M |  |  | 1.2 M |  |  | 1.5 M |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| nimum |  | Maximum |  | nimum | Maximum |  | imum | Maximum |
|  |  | - Mo |  | -Month | Not Av |  |  |  |
| \$ | 200.00 | \$ 1,250.00 | \$ | 200.00 | \$ 1,500.00 | \$ | 200.00 | \$ 1,750.00 |
| \$ | 200.00 | \$ 1,250.00 | \$ | 200.00 | \$ 1,500.00 | \$ | 200.00 | \$ 1,750.00 |
| \$ | 200.00 | \$ 1,250.00 | \$ | 200.00 | \$ 1,250.00 | \$ | 200.00 | \$ 1,500.00 |

*Note: The Choice Path services set forth in Section 12.12 .2 will only remain available to customers who were subscribing to the services prior to the effective date of this tariff sheet.
$\qquad$

*Note: The Choice Path services set forth in Section 12.12 .2 will only remain available to customers who were subscribing to the services prior to the effective date of this tariff sheet.

12 - RATES \& CHARGES (Cont'd)
12.12 BUSINESS AND RESIDENTIAL SERVICES - DAYTON MARKET (Cont'd)
12.12.2 CHOICE PATH SERVICE* (Cont'd)
D. Integrated T1 - Minimum of 10 total channels (data \& voice) must be purchased

|  | 128K |  |  |  | 256K |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Max |  | Min |  | Max |
| Month to Month | \$ | 50 | \$ | 300 | \$ | 100 | \$ | 500 |
| 12 Month | \$ | 50 | \$ | 300 | \$ | 100 | \$ | 500 |
| 36 Month | \$ | 40 | \$ | 250 | \$ | 75 | \$ | 500 |
| 60 Month | \$ | 25 | \$ | 250 | \$ | 75 | \$ | 400 |


|  | 384K |  |  |  | 512K |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  | Max |
| Month to Month | \$ | 100 | \$ | 750 | \$ | 150 | \$ | 850 |
| 12 Month | \$ | 100 | \$ | 750 | \$ | 150 | \$ | 750 |
| 36 Month | \$ | 100 | \$ | 600 | \$ | 100 | \$ | 750 |
| 60 Month | \$ | 100 | \$ | 600 | \$ | 100 | \$ | 750 |


|  | 640K |  |  |  | 768K |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Max |  | in |  | Max |
| Month to Month | \$ | 150 | \$ | 1,000 | \$ | 200 | \$ | 1,000 |
| 12 Month | \$ | 150 | \$ | 850 | \$ | 150 | \$ | 1,000 |
| 36 Month | \$ | 100 | \$ | 850 | \$ | 150 | \$ | 1,000 |
| 60 Month | \$ | 100 | \$ | 850 | \$ | 150 | \$ | 850 |


|  | 1.0M |  |  |  | 1.2M |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Max |  | in |  | Max |
| Month to Month | \$ | 200 | \$ | 1,250 | \$ | 250 | \$ | 1,500 |
| 12 Month | \$ | 200 | \$ | 1,250 | \$ | 200 | \$ | 1,250 |
| 36 Month | \$ | 200 | \$ | 1,000 | \$ | 200 | \$ | 1,250 |
| 60 Month | \$ | 200 | \$ | 1,000 | \$ | 200 | \$ | 1,250 |

[^3]$\qquad$
12.13 BUSINESS AND RESIDENTIAL SERVICES - AKRON MARKET
12.13.1 CHOICE XCHANGE SWITCHED SERVICE

| A. Per Line Rates | MTM |  | 12 Month |  | 36 Month |  | 60 Month |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Term Length | Min. | Max. | Min. | Max. | Min. | Max. | Min. | Max. |
| Basic Line | \$5.00 | \$25.00 | \$5.00 | \$25.00 | \$5.00 | \$25.00 | \$2.50 | \$25.00 |
| Advantage Line | \$5.00 | \$40.00 | \$5.00 | \$40.00 | \$5.00 | \$40.00 | \$2.50 | \$30.00 |
| Basic Line + Data | \$5.00 | \$25.00 | \$5.00 | \$25.00 | \$5.00 | \$25.00 | \$2.50 | \$20.00 |
| Advantage Line + Data | \$5.00 | \$40.00 | \$5.00 | \$40.00 | \$5.00 | \$40.00 | \$2.50 | \$30.00 |
| B. Local Choice Call | Monthly Recurring Charges |  |  | Additional Per Call Rate |  |  |  |  |
| Packs Included Number of Calls* | Minimum |  | Maximum | Minimum |  | Maximum |  |  |
| 0 | \$0.00 |  | \$10.00 | \$ | 0.01 | \$ | 0.20 |  |
| 100 | \$0.00 |  | \$20.00 | \$ | 0.01 | \$ | 0.15 |  |
| 200 | \$2.50 |  | \$20.00 | \$ | 0.01 | \$ | 0.15 |  |
| 400 | \$5.00 |  | \$40.00 | S | 0.01 | \$ | 0.10 |  |
| 600 | \$5.00 |  | \$50.00 | \$ | 0.01 | \$ | 0.10 |  |

* Calls are purchased per line but can be shared across all lines at the same service location.
C. Long Distance Choice Call Packs

| Included \# of Minutes** |  | Monthly Recurring Charge |  | Add'I Minute Rate |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Minimum | Maximum |  | num |  | mum |
| 0 | \$0.00 | \$0.00 | \$10.00 | \$ | 0.01 | \$ | 0.20 |
| 100 | \$6.00 | \$0.00 | \$15.00 | \$ | 0.01 | \$ | 0.15 |
| 200 | \$11.00 | \$2.50 | \$25.00 | \$ | 0.01 | \$ | 0.15 |
| 300 | \$15.00 | \$5.00 | \$30.00 | \$ | 0.01 | \$ | 0.15 |
| 600 | \$27.00 | \$10.00 | \$50.00 | \$ | 0.01 | \$ | 0.15 |
| 1000 | \$40.00 | \$15.00 | \$75.00 | \$ | 0.01 | \$ | 0.15 |
| 1500 | \$52.50 | \$15.00 | \$100.00 | \$ | 0.01 | \$ | 0.10 |

* Minutes are purchased per line but can be shared across all lines at the same service location.
D. Toll Free Rate

Per Minute:

Minimum Maximum
\$0.01
\$0.15

Issued by:

## General Counsel, Regulatory Affairs

Choice One Communications of Ohio Inc.
100 Chestnut St., Suite 700
Rochester, New York 14604

12 - RATES \& CHARGES (Cont'd)

### 12.13 BUSINESS AND RESIDENTIAL SERVICES - AKRON MARKET (Cont'd)

### 12.13 .2 <br> CHOICE PATH SERVICE*

A. Choice Path Flat Rate Only For Voice Channels

Voice Only T1: 15 channels minimum
Integrated T1: 10 channels minimum

|  | MTM |  |  | 12 Month |  |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Term Length | Minimum | Maximum | Minimum | Maximum |  |
| Voice Channel | $\$ 5.00$ | $\$ 50.00$ | $\$ 5.00$ | $\$ 50.00$ |  |
| Voice Channel + | $\$ 5.00$ | $\$ 50.00$ | $\$ 5.00$ | $\$ 50.00$ |  |
| Data |  |  |  |  |  |
| PRI Option* | $\$ 15.00$ | $\$ 100.00$ | $\$ 15.00$ | $\$ 100.00$ |  |

* For PRI option: Client must order 23 channels total.

|  | 36 Month |  | 60 Month |  |
| :---: | :---: | :---: | :---: | :---: |
| Term Length | Minimum | Maximum | Minimum | Maximum |
| Voice Channel | \$5.00 | \$50.00 | \$5.00 | \$50.00 |
| Voice Channel + | \$5.00 | \$50.00 | \$5.00 | \$50.00 |
| Data |  |  |  |  |
| PRI Option* | \$15.00 | \$100.00 | \$15.00 | \$100.00 |

* For PRI option: Client must order 23 channels total.
B. Data Only T1 (for data only locations) - NO MINIMUM
$128 \mathrm{~K} \quad 256 \mathrm{~K} \quad 384 \mathrm{~K}$
Minimum Maximum Minimum Maximum Minimum Maximum
Month-To-Month - Not Available

| 12 Mo. | $\$$ | 100.00 | $\$$ | 500.00 | $\$$ | 100.00 | $\$$ | 600.00 | $\$$ | 150.00 | $\$$ | 850.00 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 36 Mo. | $\$$ | 100.00 | $\$$ | 500.00 | $\$$ | 100.00 | $\$$ | 600.00 | $\$$ | 150.00 | $\$$ | 800.00 |
| 60 Mo. | $\$$ | 100.00 | $\$$ | 400.00 | $\$$ | 100.00 | $\$$ | 600.00 | $\$$ | 150.00 | $\$$ | 750.00 |

512K 640K
768K
Minimum Maximum Minimum Maximum Minimum Maximum ----------- Month-To-Month - Not Available
12 Mo. \$ $150.00 \$ 1,000.00$ \$ 150.00 \$ 1,000.00 \$ 150.00 \$ 1,000.00 36 Mo. $\quad \$ 150.00$ \$ $1,000.00 \quad \$ 150.00$ \$ $1,000.00$ \$ 150.00 \$ $1,000.00$ 60 Mo. $\$ 150.00$ \$ 750.00 \$ 150.00 \$ 1,000.00 $\$ 150.00$ \$ 1,000.00
1.0 M
1.2 M
1.5 M

Minimum Maximum Minimum Maximum Minimum Maximum ---------- Month-To-Month - Not Available -..--.-....
12 Mo. \$ 200.00 \$ 1,250.00 \$ 200.00 \$ 1,500.00 \$ 200.00 \$ 1,750.00 36 Mo. \$ 200.00 \$ 1,250.00 \$ 200.00 \$ 1,500.00 \$ 200.00 \$ 1,750.00 60 Mo. \$ 200.00 \$ 1,250.00 \$ 200.00 \$ 1,250.00 \$ 200.00 \$ 1,500.00
*Note: The Choice Path services set forth in Section 12.13 .2 will only remain available to customers who were subscribing to the services prior to the effective date of this tariff sheet.
$\qquad$

*Note: The Choice Path services set forth in Section 12.13 .2 will only remain available to customers who were subscribing to the services prior to the effective date of this tariff sheet.

## 12 - RATES \& CHARGES (Cont'd)

12.13 BUSINESS AND RESIDENTIAL SERVICES - AKRON MARKET (Cont'd)

### 12.13.2 CHOICE PATH SERVICE* (Cont'd)

D. Integrated T1 - Minimum of 10 total channels (data \& voice) must be purchased

|  | 128K |  |  |  | 256K |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Max |  | Min |  | Max |
| Month to Month | \$ | 50 | \$ | 300 | \$ | 100 | \$ | 500 |
| 12 Month | \$ | 50 | \$ | 300 | \$ | 100 | \$ | 500 |
| 36 Month | \$ | 40 | \$ | 250 | \$ | 75 | \$ | 500 |
| 60 Month | \$ | 25 | \$ | 250 | \$ | 75 | \$ | 400 |


|  | 384K |  |  |  | 512K |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Max |  | Min |  | Max |
| Month to Month | \$ | 100 | \$ | 750 | \$ | 150 | \$ | 850 |
| 12 Month | \$ | 100 | \$ | 750 | \$ | 150 | \$ | 750 |
| 36 Month | \$ | 100 | \$ | 600 | \$ | 100 | \$ | 750 |
| 60 Month | \$ | 100 | \$ | 600 | \$ | 100 | \$ | 750 |


|  | 640K |  |  |  | 768K |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | in |  | Max |  | in |  | Max |
| Month to Month | \$ | 150 | \$ | 1,000 | \$ | 200 | \$ | 1,000 |
| 12 Month | \$ | 150 | \$ | 850 | \$ | 150 | \$ | 1,000 |
| 36 Month | \$ | 100 | \$ | 850 | \$ | 150 | \$ | 1,000 |
| 60 Month | \$ | 100 | \$ | 850 | \$ | 150 | \$ | 850 |


|  | 1.0 M |  |  |  | 1.2 M |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
|  | Min |  |  |  | Max |  |  |  |
|  | Min |  | Max |  |  |  |  |  |
| Month to Month | $\$$ | 200 | $\$$ | 1,250 | $\$$ | 250 | $\$$ | 1,500 |
| 12 Month | $\$$ | 200 | $\$$ | 1,250 | $\$$ | 200 | $\$$ | 1,250 |
| 36 Month | $\$$ | 200 | $\$$ | 1,000 | $\$$ | 200 | $\$$ | 1,250 |
| 60 Month | $\$$ | 200 | $\$$ | 1,000 | $\$$ | 200 | $\$$ | 1,250 |

*Note: The Choice Path services set forth in Section 12.13 .2 will only remain available to customers who were subscribing to the services prior to the effective date of this tariff sheet.

Issued by: General Counsel
Choice One Communications of Ohio Inc.
100 Chestnut St., Suite 600
Rochester, New York 14604

## RATES \& CHARGES (Cont'd.)

13.5 INTRALATA TOLL USAGE AND MILEAGE CHARGES*

## CALLING AREA LEGEND

Customers With 1-10 Lines Customers With 11 Or More Lines
Local Calling - Per Minute Peak
Off-Peak
Fi. 19
Addl. Min. First Min. Addl. Min.
$\$ 0.0210$
$\$ 0.0210$ $\$ 0.0200$ $\$ 0.0200$
$\$ 0.0210 \quad \$ 0.0210 \quad \$ 0.0200 \quad \$ 0.0200$
Local Calling - Per
Customers with 1- Customers with 11
Message
Peak
Off-Peak

| $\frac{10 \text { Lines }}{\$ 0.0600}$ |  | Or More Lines |
| :--- | :--- | :--- |
| $\$ 0.0600$ | $\$ 0.0600$ |  |
| $\$ 0.0600$ |  |  |

### 13.5.1 TOLL CHARGES FOR NETWORK SWITCHED SERVICES

| CALL AREA | DAY |  | EVENING |  | NIGHT/WE |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Initial | Additional | Initial | Additional | Initial | Additional |
|  | Period | Period | Period | Period | Period | Period |
| $0-10$ Miles | \$0.0900 | \$0.0900 | \$0.0900 | \$0.0900 | \$0.0900 | \$0.0900 |
| 11-14 Miles | \$0.0900 | \$0.0900 | \$0.0900 | \$0.0900 | \$0.0900 | \$0.0900 |
| 15-18 Miles | \$0.0900 | \$0.0900 | \$0.0900 | \$0.0900 | \$0.0900 | \$0.0900 |
| 19-24 Miles | \$0.0900 | \$0.0900 | \$0.0900 | \$0.0900 | \$0.0900 | \$0.0900 |
| 25-30 Miles | \$0.0900 | \$0.0900 | \$0.0900 | \$0.0900 | \$0.0900 | \$0.0900 |
| 31-55 Miles | \$0.0900 | \$0.0900 | \$0.0900 | \$0.0900 | \$0.0900 | \$0.0900 |
| 55+ Miles | \$0.0900 | \$0.0900 | \$0.0900 | \$0.0900 | \$0.0900 | \$0.0900 |

## Time of Day Periods

 DAYEVENING
8AM-5PM MONDAY -FRIDAY*
5PM-11PM MONDAY-FRIDAY; 5PM-11PM SUNDAY* All day Christmas, New Years, Thanksgiving, Independence and Labor Days

## NIGHT \& WEEKEND 8AM SATURDAY - 5PM SUNDAY; 11PM-8AM EVERY DAY*

The time shown indicates the termination of one rate application period and the beginning of the next. Calls connected at exactly the time shown are considered in the next time period. IntraLATA rates are not time of day sensitive.

* Note: The service(s) set forth on this sheet will only remain available to customers who were subscribing to the sevice(s) identified in this section prior to the effective date of this tariff sheet.


## RATES \& CHARGES (Cont'd.)

13.5 INTRALATA TOLL USAGE AND MILEAGE CHARGES* (Cont'd.)

### 13.5.2 TOLL CHARGES FOR CHOICEPATH SERVICES

| CALL AREA | DAY |  | EVENING |  | NIGHT/WE |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Initial | Additional | Initial | Additional | Ini | Additional |
|  | Period | Period | Period | Period | Period | Period |
| 0-10 Miles | 0.07500 | \$0.0750 | \$0.0750 | \$0.0750 | \$0.0750 | \$0.0750 |
| 11-14 Miles | \$0.0750 | \$0.0750 | \$0.0750 | \$0.0750 | \$0.0750 | \$0.0750 |
| 15-18 Miles | \$0.0750 | \$0.0750 | \$0.0750 | \$0.0750 | \$0.0750 | \$0.0750 |
| 19-24 Miles | \$0.0750 | \$0.0750 | \$0.0750 | \$0.0750 | \$0.0750 | \$0.0750 |
| 25-30 Miles | \$0.0750 | \$0.0750 | \$0.0750 | \$0.0750 | \$0.0750 | \$0.0750 |
| 31-55 Miles | \$0.0750 | \$0.0750 | \$0.0750 | \$0.0750 | \$0.0750 | \$0.0750 |
| 55+ Miles | \$0.0750 | \$0.0750 | \$0.0750 | \$0.0750 | \$0.0750 | \$0.0750 |

* Note: The service(s) set forth on this sheet will only remain available to customers who were subscribing to the service(s) identified in this section prior to the effective date of this tariff sheet.


## RATES \& CHARGES (Cont'd.)

### 13.5 INTRALATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

13.5.1 Per Call Service Charges

The following service charges apply to intraLATA toll calls for which live or automated operator assistance is provided for call completion and/or billing.

Customer Dialed* $\quad \$ 1.00$
Person to Person Collect* $\$ 2.50$
Third Party Billed* $\quad \$ 2.25$
Station to Station* $\$ 1.00$

* These charges are applied in addition to the toll usage charges specified in Section 13.5.

Issued by: General Counsel
Choice One Communications of Ohio Inc.
100 Chestnut St., Suite 700
Rochester, New York 14604
Issued under authority of the Public Utilities Commission of Ohio in Case No. $\qquad$

## RATES \& CHARGES (Cont'd)

### 13.6 SUPPLEMENTAL SERVICES (Cont'd) <br> 13.6.8 Vanity Number Service

|  | Nonrecurring |
| :--- | :---: |
| Residential Customer | $\$ 15.00$ |
| Business Customer | $\$ 15.00$ |

$\$ 15.00$

## RATES \& CHARGES (Cont'd.)

### 13.8 NETWORK SWITCHED SERVICES

13.8.1 Base Service Line*

Nonrecurring Connection Charge, New Install: $\$ 45.00$
A. Columbus Market

1. Customers With 1-10 Lines

| Term of Service | Monthly Recurring Charges |  |  |
| :---: | :---: | :---: | :---: |
|  | Measured | Message |  |
|  | Rate | Rate | Flat Rate |
| Month-to-Month | 22.95 | 23.15 | 42.75 |
| 12 Month | 22.05 | 22.10 | 41.25 |
| 24 Month | 21.20 | 21.05 | 39.80 |
| 36 Month | 20.30 | 20.00 | 38.35 |
| 48 Month | 20.30 | 20.00 | 38.35 |
| 60 Month | 20.30 | 20.00 | 38.35 |

2. Customers With 11 Or More Lines

| Term of Service | Monthly Recurring Charges |  |  |
| :---: | :---: | :---: | :---: |
|  | Measured | Message |  |
|  | Rate | Rate | Flat Rate |
| Month-to-Month | 16.25 | 18.35 | 36.25 |
| 12 Month | 13.75 | 15.35 | 34.25 |
| 24 Month | 12.75 | 14.55 | 33.25 |
| 36 Month | 11.75 | 12.70 | 31.25 |
| 48 Month | 11.75 | 12.70 | 31.25 |
| 60 Month | 11.75 | 12.70 | 31.25 |

* Note: The service(s) set forth on this sheet will only remain available to customers who were subscribing to the service(s) identified in this section prior to the effective date of this tariff sheet.


## RATES \& CHARGES (Cont'd.)

### 13.8 NETWORK SWITCHED SERVICES

13.8.1 Base Service Line*
B. Dayton Market

1. Customers with 1-10 Lines

| Term of Service | Monthly Recurring Charges |  |  |
| :---: | :---: | :---: | :---: |
|  | Measured | Message |  |
|  | Rate | Rate | Flat Rate |
| Month-to-Month | 18.05 | 19.25 | 42.75 |
| 12 Month | 17.35 | 17.40 | 41.25 |
| 24 Month | 16.60 | 16.50 | 39.80 |
| 36 Month | 15.90 | 15.60 | 38.35 |
| 48 Month | 15.90 | 15.60 | 38.35 |
| 60 Month | 15.90 | 15.60 | 38.35 |

2. Customers with 11 Or More Lines

| Term of Service | Monthly Recurring Charges |  |  |
| :---: | :---: | :---: | :---: |
|  | Measured | Message |  |
|  | Rate | Rate | Flat Rate |
| Month-to-Month | 18.35 | 16.25 | 36.25 |
| 12 Month | 15.35 | 13.75 | 34.25 |
| 24 Month | 14.55 | 12.75 | 33.25 |
| 36 Month | 12.70 | 11.75 | 31.25 |
| 48 Month | 12.70 | 11.75 | 31.25 |
| 60 Month | 12.70 | 11.75 | 31.25 |

* Note: The service(s) set forth on this sheet will only remain available to customers who were subscribing to the service(s) identified in this section prior to the effective date of this tariff sheet.


## RATES \& CHARGES (Cont'd.)

### 13.8 NETWORK SWITCHED SERVICES

13.8.1 Base Service Line*
C. Akron Market

1. Customers With 1-10 Lines

| Term of Service | Monthly Recurring Charges |  |  |
| :---: | :---: | :---: | :---: |
|  | Measured | Message |  |
|  | Rate | Rate | Flat Rate |
| Month-to-Month | 20.95 | 21.20 | 42.75 |
| 12 Month | 20.15 | 20.20 | 41.25 |
| 24 Month | 19.35 | 19.20 | 39.80 |
| 36 Month | 18.50 | 18.20 | 38.35 |
| 48 Month | 18.50 | 18.20 | 38.35 |
| 60 Month | 18.50 | 18.20 | 38.35 |

2. Customers With 11 Or More Lines

| Term of Service | Monthly Recurring Charges |  |  |
| :---: | :---: | :---: | :---: |
|  | Measured | Message |  |
|  | Rate | Rate | Flat Rate |
| Month-to-Month | 16.25 | 18.35 | 36.25 |
| 12 Month | 13.75 | 15.35 | 34.25 |
| 24 Month | 12.75 | 14.55 | 33.25 |
| 36 Month | 11.75 | 12.70 | 31.25 |
| 48 Month | 11.75 | 12.70 | 31.25 |
| 60 Manth | 11.75 | 12.70 | 31.25 |

* Note: The service(s) set forth on this sheet will only remain available to customers who were subscribing to the service(s) identified in this section prior to the effective date of this tariff sheet.


## RATES \& CHARGES (Cont'd)

### 13.8 NETWORK SWITCHED SERVICES

### 13.8.1 Base Service Line

13.8.1.1 Custom Calling Features: (Cont'd)
B. Hunt Group Charge:

Nonrecurring Connection Charge:
$\frac{\text { First }}{\$ 15.00} \quad \frac{\text { Additional }}{\$ 15.00}$
C. Hunting Line Charge:

Nonrecurring Connection Charge: $\quad \$ \quad$\begin{tabular}{l}
First <br>

- Sequential Hunting

$\quad$

Additional <br>
$\$ 15.00$
\end{tabular}

- Circular Hunting
$\$ 15.00 \quad \$ 15.00$


## RATES \& CHARGES (Cont’d.)

### 13.8 NETWORK SWITCHED SERVICES (Cont'd.)

13.8.1 Base Service Line (Cont'd.)*
B. Usage Rates

1. Month-To-Month Rates

See Rate Schedule in Section 13.5.
2. Term Commitment Rates

Customers who agree to subscribe to Measured Rate Service or Message Rate Service for terms of $12,24,36,48$ or 60 months will be charged the following usage rates:
a. Customers with 1-10 Lines

Local Calling

|  |  | Per Message |  |
| :--- | :---: | :---: | :---: |
| Term Per Minute |  |  |  |
|  |  | Rates |  |
| 24 Month | $\$ 0.060$ |  | $\$ 0.020$ |
| 36 Month | $\$ 0.060$ |  | $\$ 0.019$ |
|  | $\$ 0.060$ |  | $\$ 0.018$ |

b. Customers with 11 or more lines

Local Calling


* Note: The service(s) set forth on this sheet will only remain available to customers who were


#### Abstract

subscribing to the service(s) identified in this section prior to the effective date of this tariff sheet.


## RATES \& CHARGES (Cont'd)

### 13.8 NETWORK SWITCHED SERVICES

13.8.2 CHOICEPATH Service*
A. DS1 Trunk Service

Where appropriate facilities do not exist, Special Construction charges will also apply.

Measured Usage Charges:
Measured Usage Charges for DS1 Trunks are the same as those indicated for a basic business line.

|  | Monthly Recurring | Nonrecurring |
| :---: | :---: | :---: |
| Month-to-Month | \$696.85 | \$500.00 |
| 12 Months | \$521.85 | \$500.00 |
| 24 Months | \$501.85 | \$500.00 |
| 36 Months | \$481.85 | \$500.00 |
| 48 Months | \$481.85 | \$500.00 |
| 60 Months | \$481.85 | \$500.00 |
| Per Channel (DSO), -10 Channel |  |  |
| Term of Service | Monthly Recurring | Nonrecurring |
| MTM | \$27.70 | \$50.00 |
| 12 Month | \$21.70 | \$50.00 |
| 24 Month | \$20.70 | \$50.00 |
| 36 Month | \$19.70 | \$50.00 |
| 48 Month | \$19.70 | \$50.00 |
| 60 Month | \$19.70 | \$50.00 |
| DID 20 Numbers Block | \$3.00 | \$15.00 |

* Includes group of 24 ports and transport facility.
* Note: The service(s) set forth on this sheet will only remain available to customers who were subscribing to the service(s) identified in this section prior to the effective date of this tariff sheet.
$\qquad$


## RATES \& CHARGES (Cont'd)

### 13.8 NETWORK SWITCHED SERVICES (Cont'd)

13.8.3 CHOICEPATH Integrated Services Digital Network Primary Rate Interface*

| T1 Service - (includes <br> DTF, Port, \& EUCL) | Monthly <br> Recurring <br> Charges | Non- <br> Recurring <br> Charges |
| :--- | :---: | :---: |
| MTM | $\$ 721.05$ | $\$ 500.00$ |
| 12 Month | $\$ 546.05$ | $\$ 500.00$ |
| 24 Month | $\$ 521.05$ | $\$ 500.00$ |
| 36 Month | $\$ 496.05$ | $\$ 500.00$ |
| 48 Month | $\$ 496.05$ | $\$ 500.00$ |
| 60 Month | $\$ 496.05$ | $\$ 500.00$ |

* Note: The service(s) set forth on this sheet will only remain available to customers who were subscribing to the service(s) identified in this section prior to the effective date of this tariff sheet.

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## RATES \& CHARGES (Cont'd.)

### 13.8 NETWORK SWITCHED SERVICES (Cont'd.)

13.8.4 CHOICEPATH SERVICE USAGE RATES*

1. Month-To-Month Rates

See Rate Schedule in Section 13.5.
2. Term Commitment Rates

Customers who agree to subscribe to ChoicePath Service for terms of $12,24,36,48$ or 60 months will be charged the following usage rates:

Local Calling
Term Period
12 Month
24 Month
36 Month
48 Month
60 Month

| Per Message |  |
| :---: | :---: |
| Rates Minute |  |
| $\$ 0.06$ | $\frac{\text { Rates }}{\$ 0.019}$ |
| $\$ 0.06$ | $\$ 0.018$ |
| $\$ 0.06$ | $\$ 0.017$ |
| $\$ 0.06$ | $\$ 0.017$ |
| $\$ 0.06$ | $\$ 0.017$ |

* Note: The service(s) set forth on this sheet will only remain available to customers who were subscribing to the service(s) identified in this section prior to the effective date of this tariff sheet.


## RATES \& CHARGES (Cont'd.)

13.10 BUNDLED SERVICES PLANS*
13.10. 1 CHOICEXCHANGE BASIC LINE SERVICE
A. Measured Rate Service

1. Two Product Bundling -Columbus

Customers with 1-10 Lines


Customers with 11 Or More lines

| Term | Monthly <br> Recurring |  |  |
| :--- | :---: | :---: | :---: |
| Period Local |  |  |  |
| 12 Month | $\frac{\text { Charge }}{12.75}$ | $\frac{\text { Calling }}{0.018}$ | 0.0700 |
| 24 Month | 11.75 | 0.017 | 0.0650 |
| 36 Month | 10.75 | 0.016 | 0.0618 |
| 48 Month | 10.75 | 0.016 | 0.0618 |
| 60 Month | 10.75 | 0.016 | 0.0618 |

* Note: The services) set forth on this sheet will only remain available to customers who were subscribing to the services) identified in this section prior to the effective date of this tariff sheet.


## PATES \& CHARGES (Cont'd.)

### 13.10 BUNDLED SERVICES PLANS* (Cont'd.)

13.10. 1 CHOICEXCHANGE BASIC LINE SERVICE
A. Measured Rate Service
2. Two Product Bundling - Dayton

Customers with 1-10 Lines

| Monthly |  |  |  |
| :---: | :---: | :---: | :---: |
| Term | Recurring | Local |  |
| Period | Charge | Calling | Toll |
| 12 Month | 15.90 | 0.019 | 0.0810 |
| 24 Month | 14.70 | 0.018 | 0.0750 |
| 36 Month | 13.50 | 0.017 | 0.0650 |
| 48 Month | 13.50 | 0.017 | 0.0650 |
| 60 Month | 13.50 | 0.017 | 0.0650 |

Customers with 11 Or More lines

|  | Monthly |  |  |
| :---: | :---: | :---: | :---: |
| Term | Recurring | Local |  |
| Period | Charge | Calling | Toll |
| 12 Month | 12.75 | 0.018 | 0.0700 |
| 24 Month | 11.75 | 0.017 | 0.0650 |
| 36 Month | 10.75 | 0.016 | 0.0618 |
| 48 Month | 10.75 | 0.016 | 0.0618 |
| 60 Month | 10.75 | 0.016 | 0.0618 |

* Note: The service(s) set forth on this sheet will only remain available to customers who were subscribing to the service(s) identified in this section prior to the effective date of this tariff sheet.


## RATES \& CHARGES (Contd.)

### 13.10 BUNDLED SERVICES PLANS* (Cont'd.)

13.10. 1 CHOICEXCHANGE BASIC LINE SERVICE
A. Measured Rate Service
3. Two Product Bundling - Akron

Customers with 1-10 Lines


Customers with 11 Or More lines


* Note: The services) set forth on this sheet will only remain available to customers who were subscribing to the services) identified in this section prior to the effective date of this tariff sheet.


## RATES \& CHARGES (Contd.)

### 13.10 BUNDLED SERVICES PLANS* (Contd.)

13.10. 1 CHOICEXCHANGE BASIC LINE SERVICE
A. Measured Rate Service
4. Three Product Bundling -Columbus

Customers with 1-10 Lines


Customers with 11 Or More lines


* Note: The services) set forth on this sheet will only remain available to customers who were subscribing to the services) identified in this section prior to the effective date of this tariff sheet.


## RATES \& CHARGES (Contd.)

### 13.10 BUNDLED SERVICES PLANS* (Contd.)

13.10. 1 CHOICEXCHANGE BASIC LINE SERVICE
A. Measured Rate Service
5. Three Product Bundling - Dayton

Customers with 1-10 Lines


Customers with 11 Or Mare lines

| Term | Monthly <br> Recurring |  |  |
| :--- | :---: | :--- | :--- |
| Period | $\frac{\text { Local }}{\text { Charge }}$ |  |  |
| 12 Month | $\frac{11.75}{\text { Calling }}$ | 0.017 | Toll |
| 24 Month | 10.75 | 0.016 | 0.0650 |
| 36 Month | 9.75 | 0.015 | 0.0585 |
| 48 Month | 9.75 | 0.015 | 0.0585 |
| 60 Month | 9.75 | 0.015 | 0.0585 |

* Note: The services) set forth on this sheet will only remain available to customers who were subscribing to the services) identified in this section prior to the effective date of this tariff sheet.


## RATES \& CHARGES (Cont'd.)

13.10 BUNDLED SERVICES PLANS* (Cont'd.)
13.10.1 CHOICEXCHANGE BASIC LINE SERVICE
A. Measured Rate Service
6. Three Product Bundling - Akron

Customers with $1-10$ Lines


Customers with 11 Or More lines

| Term | Monthly <br> Recurring | Local |  |
| :--- | :--- | :--- | :--- |
| Period | $\frac{\text { Charge }}{\text { Calling }}$ | Toll |  |
| 12 Month | 11.75 | $\frac{0.017}{0.0650}$ |  |
| 24 Month | 10.75 | 0.016 | 0.0618 |
| 36 Month | 9.75 | 0.015 | 0.0585 |
| 48 Month | 9.75 | 0.015 | 0.0585 |
| 60 Month | 9.75 | 0.015 | 0.0585 |

* Note: The services) set forth on this sheet will only remain available to customers who were subscribing to the services) identified in this section prior to the effective date of this tariff sheet.

RATES \& CHARGES (Cont'd.)
13.10 BUNDLED SERVICES PLANS* (Cont'd.)
13.10. 1 CHOICEXCHANGE BASIC LINE SERVICE
B. Message Rate Service

1. Two Product Bundling-Columbus

Customers with 1-10 Lines

| Monthly |  |  |  |
| :---: | :---: | :---: | :---: |
| Term | Recurring | Local |  |
| Period | Charge | Calling | Toll |
| 12 Month | 20.00 | 0.060 | 0.0810 |
| 24 Month | 18.25 | 0.060 | 0.0750 |
| 36 Month | 16.50 | 0.050 | 0.0650 |
| 48 Month | 16.50 | 0.050 | 0.0650 |
| 60 Month | 16.50 | 0.050 | 0.0650 |

Customers with 11 Or More lines

| Monthly |  |  |  |
| :---: | :---: | :---: | :---: |
| Term | Recurring | Local |  |
| Period | Charge | Calling | Toll |
| 12 Month | 12.55 | 0.060 | 0.0700 |
| 24 Month | 12.00 | 0.060 | 0.0650 |
| 36 Month | 11.35 | 0.050 | 0.0618 |
| 48 Manth | 11.35 | 0.050 | 0.0618 |
| 60 Month | 11.35 | 0.050 | 0.0618 |

* Note: The service(s) set forth on this sheet will only remain available to customers who were subscribing to the service(s) identified in this section prior to the effective date of this tariff sheet.


## RATES \& CHARGES (Cont'd.)

13.10 BUNDLED SERVICES PLANS* (Cont'd.)
13.10. 1 CHOICEXCHANGE BASIC LINE SERVICE
B. Message Rate Service

1. Two Product Bundling - Columbus

Customers with 1-10 Lines

| Term | Monthly <br> Recurring |  |  |
| :--- | :--- | :--- | :--- |
| Period | $\frac{\text { Local }}{\text { Charge }}$ |  |  |
| 12 Month | $\frac{\text { Calling }}{20.00}$ | 0.060 | Toll |
| 24 Month | 18.25 | 0.060 | 0.0750 |
| 36 Month | 16.50 | 0.050 | 0.0650 |
| 48 Month | 16.50 | 0.050 | 0.0650 |
| 60 Month | 16.50 | 0.050 | 0.0650 |

Customers with 11 Or More lines

|  | Monthly |  |  |
| :---: | :---: | :---: | :---: |
| Term | Recurring | Local |  |
| Period | Charge | Calling | Toll |
| 12 Month | 12.55 | 0.060 | 0.0700 |
| 24 Month | 12.00 | 0.060 | 0.0650 |
| 36 Month | 11.35 | 0.050 | 0.0618 |
| 48 Month | 11.35 | 0.050 | 0.0618 |
| 60 Month | 11.35 | 0.050 | 0.0618 |

* Note: The service(s) set forth on this sheet will only remain available to customers who were subscribing to the service(s) identified in this section prior to the effective date of this tariff sheet.

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## RATES \& CHARGES (Cont'd.)

### 13.10 BUNDLED SERVICES PLANS* (Contd.)

13.10. 1 CHOICEXCHANGE BASIC LINE SERVICE
B. Message Rate Service
3. Two Product Bundling - Akron

Customers with 1-10 Lines

| Term | Monthly <br> Recurring |  |  |
| :--- | :---: | :--- | :--- |
| Period | $\frac{\text { Local }}{\text { Charge }}$ |  |  |
| Calling | Toll |  |  |
| 24 Month | 18.20 | 0.060 | 0.0810 |
| 36 Month | 16.55 | 0.060 | 0.0750 |
| 48 Month | 14.90 | 0.050 | 0.0650 |
| 60 Month | 14.90 | 0.050 | 0.0650 |
|  |  | 0.050 | 0.0650 |

Customers with 11 Or More lines


* Note: The services) set forth on this sheet will only remain available to customers who were subscribing to the services) identified in this section prior to the effective date of this tariff sheet.


## RATES \& CHARGES (Contd.)

### 13.10 BUNDLED SERVICES PLANS* (Cont'd.)

13.10. 1 CHOICEXCHANGE BASIC LINE SERVICE
B. Message Rate Service
4. Three Product Bundling -Columbus

Customers with 1-10 Lines

| Term | Monthly <br> Recurring | Local |  |
| :--- | :--- | :--- | :--- |
| $\frac{\text { Period }}{\text { Calling }}$ | Toll |  |  |
| 12 Month | $\frac{\text { Charge }}{16.50}$ | 0.060 | 0.0750 |
| 24 Month | 14.75 | 0.050 | 0.0670 |
| 36 Month | 13.00 | 0.050 | 0.0618 |
| 48 Month | 13.00 | 0.050 | 0.0618 |
| 60 Month | 13.00 | 0.050 | 0.0618 |

Customers with 11 Or More lines

| Term | Monthly <br> Recurring | Local |  |
| :--- | :--- | :--- | :--- |
| Period | $\frac{\text { Charge }}{\text { Calling }}$ | Toll |  |
| 12 Month | 11.20 | 0.060 | 0.0650 |
| 24 Month | 10.65 | 0.050 | 0.0618 |
| 36 Month | 10.10 | 0.050 | 0.0618 |
| 48 Month | 10.10 | 0.050 | 0.0618 |
| 60 Month | 10.10 | 0.050 | 0.0585 |

* Note: The services) set forth on this sheet will only remain available to customers who were subscribing to the services) identified in this section prior to the effective date of this tariff sheet.


## RATES \& CHARGES (Cont'd.)

### 13.10 BUNDLED SERVICES PLANS* (Cont'd.)

13.10. 1 CHOICEXCHANGE BASIC LINE SERVICE
B. Message Rate Service
5. Three Product Bundling - Dayton

Customers with 1-10 Lines

| Term | Monthly <br> Recurring |  |  |
| :--- | :--- | :--- | :--- |
| Period | Local |  |  |
| 12 Month | $\frac{12.55}{\text { Calling }}$ |  | Toll |
| 24 Month | 11.05 | 0.060 | 0.0750 |
| 36 Month | 10.25 | 0.050 | 0.0670 |
| 48 Month | 10.25 | 0.050 | 0.0618 |
| 60 Month | 10.25 | 0.050 | 0.0618 |
|  |  |  |  |

Customers with 11 Or More lines

| Monthly |  |  |  |
| :---: | :---: | :---: | :---: |
| Term | Recurring | Local |  |
| Period | Charge | Calling | Toll |
| 12 Month | 11.20 | 0.060 | 0.0650 |
| 24 Month | 10.65 | 0.050 | 0.0618 |
| 36 Month | 10.10 | 0.050 | 0.0585 |
| 48 Month | 10.10 | 0.050 | 0.0585 |
| 60 Month | 10.10 | 0.050 | 0.0585 |

* Note: The service(s) set forth on this sheet will only remain available to customers who were subscribing to the service(s) identified in this section prior to the effective date of this tariff sheet.


## RATES \& CHARGES (Cont'd.)

### 13.10 BUNDLED SERVICES PLANS* (Contd.)

13.10. 1 CHOICEXCHANGE BASIC LINE SERVICE
B. Message Rate Service
6. Three Product Bundling - Akron

Customers with 1-10 Lines

| Term | Monthly <br> Recurring | Local |  |
| :--- | :---: | :---: | :---: |
| Period | $\frac{\text { Charge }}{\text { Calling }}$ |  | Toll |
| 12 Month | 14.90 | 0.0600 | 0.0750 |
| 24 Month | 13.25 | 0.0500 | 0.0670 |
| 36 Month | 12.10 | 0.0500 | 0.0618 |
| 48 Month | 12.10 | 0.0500 | 0.0618 |
| 60 Month | 12.10 | 0.0500 | 0.0618 |

Customers with 11 Or More lines


* Note: The services) set forth on this sheet will only remain available to customers who were subscribing to the services) identified in this section prior to the effective date of this tariff sheet.


## RATES \& CHARGES (Contd.)

13.10 BUNDLED SERVICES PLANS* (Cont'd.)
13.10. 1 CHOICEXCHANGE BASIC LINE SERVICE
C. Flat Rate Service

1. Two Product Bundling - Columbus

Customers with 1-10 Line


Customers with 11 Or More lines


* Note: The services) set forth on this sheet will only remain available to customers who were subscribing to the services) identified in this section prior to the effective date of this tariff sheet.


## RATES \& CHARGES (Contd.)

13.10 BUNDLED SERVICES PLANS* (Cont'd.)
13.10. 1 CHOICEXCHANGE BASIC LINE SERVICE
C. Flat Rate Service
2. Two Product Bundling - Dayton

Customers with 1-10 Line


Customers with 11 Or More lines


* Note: The services) set forth on this sheet will only remain available to customers who were subscribing to the services) identified in this section prior to the effective date of this tariff sheet.


## RATES \& CHARGES (Cont'd.)

13.10 BUNDLED SERVICES PLANS* (Cont'd.)
13.10. 1 CHOICEXCHANGE BASIC LINE SERVICE
C. Flat Rate Service
3. Two Product Bundling - Akron

Customers with 1-10 Line

| Term | Monthly <br> Recurring |  |  |
| :--- | :--- | :--- | :---: |
| Period | Local |  |  |
| 12 Month | $\frac{\text { Charge }}{38.35}$ | $\frac{\text { Calling }}{\text { N/A }}$ | 0.0810 |
| 24 Month | 35.90 | NRA | 0.0750 |
| 36 Month | 33.45 | N/A | 0.0650 |
| 48 Month | 33.45 | NRA | 0.0650 |
| 60 Month | 33.45 | NRA | 0.0650 |

Customers with 11 Or More lines

*Note: The services) set forth on this sheet will only remain available to customers who were subscribing to the services) identified in this section prior to the effective date of this tariff sheet.

## RATES \& CHARGES (Contd.)

### 13.10 BUNDLED SERVICES PLANS* (Cont'd.)

13.10. 1 CHOICEXCHANGE BASIC LINE SERVICE
C. Flat Rate Service
4. Three Product Bundling - Columbus


Customers with 11 Or More lines

| Term | Monthly <br> Recurring | Local <br> Calling | Toll |
| :--- | :---: | :---: | :---: |
| Period | $\frac{\text { Charge }}{31.25}$ | $\frac{\text { N/A }}{}$ | 0.0650 |
| 24 Month | 29.25 | NRA | 0.0618 |
| 36 Month | 27.25 | NRA | 0.0585 |
| 48 Month | 27.25 | N/A | 0.0585 |
| 60 Month | 27.25 | NRA | 0.0585 |

* Note: The services) set forth on this sheet will only remain available to customers who were subscribing to the services) identified in this section prior to the effective date of this tariff sheet.


## RATES \& CHARGES (Cont'd.)

13.10 BUNDLED SERVICES PLANS* (Contd.)
13.10. 1 CHOICEXCHANGE BASIC LINE SERVICE
C. Flat Rate Service
5. Three Product Bundling - Dayton

Customers with 1-10 Line


Customers with 11 Or More lines


* Note: The services) set forth on this sheet will only remain available to customers who were subscribing to the service (s) identified in this section prior to the effective date of this tariff sheet.


## RATES \& CHARGES (Cont'd.)

### 13.10 BUNDLED SERVICES PLANS* (Cont'd.)

13.10. 1 CHOICEXCHANGE BASIC LINE SERVICE
C. Flat Rate Service
6. Three Product Bundling - Akron

| Customers with 1-10 Line |  |  |  |
| :---: | :---: | :---: | :---: |
|  | Monthly |  |  |
| Term | Recurring | Local |  |
| Period | Charge | Calling | Toll |
| 12 Month | 33.45 | N/A | 0.0750 |
| 24 Month | 31.25 | N/A | 0.0670 |
| 36 Month | 29.25 | N/A | 0.0618 |
| 48 Month | 29.25 | N/A | 0.0618 |
| 60 Month | 29.25 | N/A | 0.0618 |

Customers with 11 Or More lines

| Monthly |  |  |  |
| :---: | :---: | :---: | :---: |
| Term | Recurring | Local |  |
| Period | Charge | Calling | Toll |
| 12 Month | 31.25 | N/A | 0.0650 |
| 24 Month | 29.25 | N/A | 0.0618 |
| 36 Month | 27.25 | N/A | 0.0585 |
| 48 Month | 27.25 | N/A | 0.0585 |
| 60 Month | 27.25 | N/A | 0.0585 |

*Note: The service(s) set forth on this sheet will only remain available to customers who were subscribing to the service(s) identified in this section prior to the effective date of this tariff sheet.

## RATES \& CHARGES (Cont'd.)

13.10 BUNDLED SERVICES PLANS* (Cont'd.)
13.10. 1 CHOICEXCHANGE BASIC LINE SERVICE
C. Flat Rate Service
6. Three Product Bundling - Akron

Customers with 1-10 Line

| Monthly |  |  |  |
| :---: | :---: | :---: | :---: |
| Term | Recurring | Local |  |
| Period | Charge | Calling | Toll |
| 12 Month | 33.45 | N/A | 0.0750 |
| 24 Month | 31.25 | N/A | 0.0670 |
| 36 Month | 29.25 | N/A | 0.0618 |
| 48 Month | 29.25 | N/A | 0.0618 |
| 60 Month | 29.25 | N/A | 0.0618 |

Customers with 11 Or More lines

| Term | Monthly <br> Recurring | Local <br> Period | $\frac{\text { Charge }}{\text { Calling }}$ |
| :--- | :--- | :--- | :--- |

* Note: The service(s) set forth on this sheet will only remain available to customers who were subscribing to the service(s) identified in this section prior to the effective date of this tariff sheet.


## FATES \& CHARGES (Cont'd.)

13.10 BUNDLED SERVICES PLANS* (Cont'd.)

### 13.10.3 CHOICEPATH DSO SERVICE

G. Two Product Bundling - Measured Rate Service

H. Three Product Bundling - Measured Rate Service

|  |  | Per Message Rates <br> Term Period |  |
| :--- | :---: | :---: | :---: |
|  | Monthly Recurring <br> Local | Charge | Calling |
| 12 Month | $\$ 19.70$ | $\$ 0.06$ | $\$ 0.0650$ |
| 24 Month | $\$ 18.70$ | $\$ 0.05$ | $\$ 0.0618$ |
| 36 Month | $\$ 17.70$ | $\$ 0.05$ | $\$ 0.0585$ |
| 48 Month | $\$ 17.70$ | $\$ 0.05$ | $\$ 0.0585$ |
| 60 Month | $\$ 17.70$ | $\$ 0.05$ | $\$ 0.0585$ |

* Note: The services) set forth on this sheet will only remain available to customers who were subscribing to the service (s) identified in this section prior to the effective date of this tariff sheet.
RATES \& CHARGES (Cont'd.)
13.10 BUNDLED SERVICES PLANS* (Cont'd.)
13.10.3 CHOICEPATH DSO SERVICE
I. Two Product Bundling - Message Rate Service

|  | Monthly Recurring | Per Message Rates Local |  |
| :---: | :---: | :---: | :---: |
| Term Period | Charge | Calling | Toll |
| 12 Month | \$20.70 | \$0.018 | \$0.0700 |
| 24 Month | \$19.70 | \$0.017 | \$0.0650 |
| 36 Month | \$18.70 | \$0.016 | \$0.0618 |
| 48 Month | \$18.70 | \$0.016 | \$0.0618 |
| 60 Month | \$18.70 | \$0.016 | \$0.0618 |

## J. Three Product Bundling - Message Rate Service

| Term Period | Monthly Recurring | Per Message Rates Local |  |
| :---: | :---: | :---: | :---: |
|  | Charge | Calling | Toll |
| 12 Month | \$19.70 | \$0.017 | \$0.0650 |
| 24 Month | \$18.70 | \$0.016 | \$0.0618 |
| 36 Month | \$17.70 | \$0.015 | \$0.0585 |
| 48 Month | \$17.70 | \$0.015 | \$0.0585 |
| 60 Month | \$17.70 | \$0.015 | \$0.0585 |

* Note: The service(s) set forth on this sheet will only remain available to customers who were subscribing to the service(s) identified in this section prior to the effective date of this tariff sheet.(C)

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RATES \& CHARGES (Cont'd.)
13.10 BUNDLED SERVICES PLANS* (Cont'd.)

### 13.10.4 CHOICEPATH ISDN-PRI SERVICE

K. Two Product Bundling - Measured Rate Service

| Term Period |  | Per Message Rates |  |
| :---: | :---: | :---: | :---: |
|  | Monthly Recurring <br> Charge | Local Calling | Toll |
| 12 Month | \$501.05 | \$0.018 | \$0.0700 |
| 24 Month | \$476.05 | \$0.017 | \$0.0650 |
| 36 Month | \$451.05 | \$0.016 | \$0.0618 |
| 48 Month | \$451.05 | \$0.016 | \$0.0618 |
| 60 Month | \$451.05 | \$0.016 | \$0.0618 |

L. Three Product Bundling - Measured Rate Service

|  | Monthly Recurring | Per Message Rates Local |  |
| :---: | :---: | :---: | :---: |
| Term Period | Charge | Calling | Toll |
| 12 Month | \$456.05 | \$0.017 | \$0.0650 |
| 24 Month | \$431.05 | \$0.016 | \$0.0618 |
| 36 Month | \$406.05 | \$0.015 | \$0.0585 |
| 48 Month | \$406.05 | \$0.015 | \$0.0585 |
| 60 Month | \$406.05 | \$0.015 | \$0.0585 |

* Note: The service(s) set forth on this sheet will only remain available to customers who were subscribing to the service(s) identified in this section prior to the effective date of this tariff sheet.

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## RATES \& CHARGES (Cont'd.)

13.10 BUNDLED SERVICES PLANS* (Cont'd.)
13.10.4 CHOICEPATH ISDN-PRI SERVICE
M. Two Product Bundling - Message Rate Service

| Term Period | Monthly Recurring | Per Message Rates Local |  |
| :---: | :---: | :---: | :---: |
|  | Charge | Calling | Toll |
| 12 Month | \$501.05 | \$0.06 | \$0.0700 |
| 24 Month | \$476.05 | \$0.06 | \$0.0650 |
| 36 Month | \$451.05 | \$0.05 | \$0.0618 |
| 48 Month | \$451.05 | \$0.05 | \$0.0618 |
| 60 Month | \$451.05 | \$0.05 | \$0.0618 |

N. Three Product Bundling - Message Rate Service

|  |  | Per Message Rates <br> Term Period |  |
| :--- | :---: | :---: | :---: |
|  | Monthly Recurring <br> Local | Charge | $\underline{\text { Calling }}$ |

* Note: The service(s) set forth on this sheet will only remain available to customers who were subscribing to the service(s) identified in this section prior to the effective date of this tariff sheet.


## RATES \& CHARGES (Cont'd.)

13.10 BUNDLED SERVICES PLANS* (Contd.)
13.10.2 CHOICEPATH DS1 TRUNK SERVICE
O. Two Product Bundling - Message Rate Service

P. Three Product Bundling - Message Rate Service


* Note: The services) set forth on this sheet will only remain available to customers who were subscribing to the services) identified in this section prior to the effective date of this tariff sheet.


## RATES \& CHARGES (Cont'd.)

13.10 BUNDLED SERVICES PLANS* (Cont'd.)
13.10.3 CHOICEPATH DSO SERVICE
Q. Two Product Bundling - Measured Rate Service

|  | Monthly Recurring | Per Message Rates <br> Local |  |
| :--- | :---: | :---: | :---: |
| Term Period | Charge | $\underline{\text { Calling }}$ | Toll |
| 12 Month | $\$ 20.70$ | $\$ 0.06$ | $\$ 0.0700$ |
| 24 Month | $\$ 19.70$ | $\$ 0.06$ | $\$ 0.0650$ |
| 36 Month | $\$ 18.70$ | $\$ 0.05$ | $\$ 0.0618$ |
| 48 Month | $\$ 18.70$ | $\$ 0.05$ | $\$ 0.0618$ |
| 60 Month | $\$ 18.70$ | $\$ 0.05$ | $\$ 0.0618$ |

R. Three Product Bundling - Measured Rate Service

| Term Period | Monthly Recurring | Per Message Rates Local |  |
| :---: | :---: | :---: | :---: |
|  | Charge | Calling | Toll |
| 12 Month | \$19.70 | \$0.06 | \$0.0650 |
| 24 Month | \$18.70 | \$0.05 | \$0.0618 |
| 36 Month | \$17.70 | \$0.05 | \$0.0585 |
| 48 Month | \$17.70 | \$0.05 | \$0.0585 |
| 60 Month | \$17.70 | \$0.05 | \$0.0585 |

* Note: The service(s) set forth on this sheet will only remain available to customers who were subscribing to the service(s) identified in this section prior to the effective date of this tariff sheet.
RATES \& CHARGES (Cont'd.)
13.10 BUNDLED SERVICES PLANS* (Cont'd.)


### 13.10.3 CHOICEPATH DSO SERVICE

S. Two Product Bundling - Message Rate Service

|  | Monthly Recurring | Per Message Rates Local |  |
| :---: | :---: | :---: | :---: |
| Term Period | Charge | Calling | Toll |
| 12 Month | \$20.70 | \$0.018 | \$0.0700 |
| 24 Month | \$19.70 | \$0.017 | \$0.0650 |
| 36 Month | \$18.70 | \$0.016 | \$0.0618 |
| 48 Month | \$18.70 | \$0.016 | \$0.0618 |
| 60 Month | \$18.70 | \$0.016 | \$0.0618 |

T. Three Product Bundling - Message Rate Service

|  | Monthly Recurring | Per Message Rates Local |  |
| :---: | :---: | :---: | :---: |
| Term Period | Charge | Calling | Toll |
| 12 Month | \$19.70 | \$0.017 | \$0.0650 |
| 24 Month | \$18.70 | \$0.016 | \$0.0618 |
| 36 Month | \$17.70 | \$0.015 | \$0.0585 |
| 48 Month | \$17.70 | \$0.015 | \$0.0585 |
| 60 Month | \$17.70 | \$0.015 | \$0.0585 |

*Note: The service(s) set forth on this sheet will only remain available to customers who were subscribing to the service(s) identified in this section prior to the effective date of this tariff sheet.

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Rochester, New York 14604

V. Three Product Bundling - Measured Rate Service


* Note: The services) set forth on this sheet will only remain available to customers who were subscribing to the services) identified in this section prior to the effective date of this tariff sheet.


## RATES \& CHARGES (Cont'd.)

13.10 BUNDLED SERVICES PLANS* (Cont'd.)
13.10.4 CHOICEPATH ISDN-PRI SERVICE
W. Two Product Bundling - Message Rate Service

|  | Monthly Recurring | Per Message Rates Local |  |
| :---: | :---: | :---: | :---: |
| Term Period | Charge | Calling | Toll |
| 12 Month | \$501.05 | \$0.06 | \$0.0700 |
| 24 Month | \$476.05 | \$0.06 | \$0.0650 |
| 36 Month | \$451.05 | \$0.05 | \$0.0618 |
| 48 Month | \$451.05 | \$0.05 | \$0.0618 |
| 60 Month | \$451.05 | \$0.05 | \$0.0618 |

X. Three Product Bundling - Message Rate Service

| Term Period |  | Per Message Rates Local |  |
| :---: | :---: | :---: | :---: |
|  | $\frac{\text { Monthly Recurring }}{\text { Charge }}$ | Calling | Toll |
| 12 Month | \$456.05 | \$0.06 | \$0.0650 |
| 24 Month | \$431.05 | \$0.05 | \$0.0618 |
| 36 Month | \$406.05 | \$0.05 | \$0.0585 |
| 48 Month | \$406.05 | \$0.05 | \$0.0585 |
| 60 Month | \$406.05 | \$0.05 | \$0.0585 |

*Note: The service(s) set forth on this sheet will only remain available to customers who were subscribing to the service(s) identified in this section prior to the effective date of this tariff sheet.

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## RATES \& CHARGES (Cont'd.)

### 13.11 FAST FORWARDING (Cont'd.)

A. Per Line Charge

Monthly Recurring Charges \$29.95

Non-Recurring Charges
Non-Recurring Charges for Month-to-Month Business Measured Rate Service as set forth in Section 13.8.1
B. Call Paths

If a customer requires additional call paths (in excess of the first five calls paths), the following charge will apply:

Per each additional increment of five call paths: $\quad \$ 17.50$

Issued by: Kim Robert Scovill
Vice President, Legal and Regulatory Affairs Choice One Communications of Ohio inc. 100 Chestnut St., Suite 700
Rochester, New York 14604
Issued under authority of the Public Utilities Commission of Ohio in Case No. 00-1517-TP-ATA

## RATES \& CHARGES (Cont'd.)

13.13 BUSINESS AND RESIDENTIAL SERVICES - COLUMBUS MARKET
13.13.1 CHOICE XCHANGE SWITCHED SERVICE
A. Per Line Rates

| Term Length | MTM | 12 Month | 36 Month | 60 Month |
| :---: | :---: | :---: | :---: | :---: |
| Basic Line | \$13.82 | \$13.44 | \$12.56 | \$11.30 |
| Advantage Line | \$21.82 | \$21.16 | \$19.63 | \$17.45 |
| Basic Line + Data | \$13.82 | \$12.44 | \$10.56 | \$8.30 |
| Advantage Line + Data | \$21.82 | \$20.16 | \$17.63 | \$14.45 |

B. Local Choice Call Packs

|  | Monthly Recurring | Additional Per |
| :---: | :---: | :---: |
| Included Number of Calls* | Charges | Call Rate |
| 0 | \$0.00 | \$0.080 |
| 100 | \$7.00 | \$0.070 |
| 200 | \$12.00 | \$0.060 |
| 400 | \$20.00 | \$0.050 |
| 600 | \$24.00 | \$0.040 |
| * Calls are purchased per at the same service loca | line but can be sha ion. | across all lines |

C. Long Distance Choice Call Packs

| Included \# of Minutes** |  | MRC |
| :--- | :--- | :--- |
|  | $\$ 0.00$ | $\frac{\text { Add'l Minute }}{\text { Rate }}$ |
| 100 | $\$ 6.00$ | $\$ 0.065$ |
| 200 | $\$ 11.00$ | $\$ 0.060$ |
| 300 | $\$ 15.00$ | $\$ 0.055$ |
| 600 | $\$ 27.00$ | $\$ 0.050$ |
| 1000 | $\$ 40.00$ | $\$ 0.045$ |
| 1500 | $\$ 52.50$ | $\$ 0.040$ |
|  |  | $\$ 0.035$ |

* Minutes are purchased per line but can be shared across all lines at the same service location.
D. Toll Free Rate

Per Minute:
$\$ 0.06$

General Counsel, Regulatory Affairs
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100 Chestnut St., Suite 700
Rochester, New York 14604

## RATES \& CHARGES (Cont'd.)

### 13.13 BUSINESS AND RESIDENTIAL SERVICES - COLUMBUS MARKET

13.13.1 CHOICE XCHANGE SWITCHED SERVICE

| A. Per Line Rates <br> Term Length |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Masic Line | $\$ 13.82$ |  | $\$ 13.44$ |  | $\$ 12.56$ |

B. Local Choice Call Packs

| Included Number of Calls** | Monthly Recurring <br> Charges | Additional Per <br> 0 |
| :--- | :--- | :--- |
| 100 | $\$ 7.00$ | $\$ 0.080$ |
| 200 | $\$ 12.00$ | $\$ 0.070$ |
| 400 | $\$ 20.00$ | $\$ 0.060$ |
| 600 | $\$ 24.00$ | $\$ 0.050$ |
| " Call Rate |  |  |

C. Long Distance Choice Call Packs

|  |  | Add'I Minute |
| :---: | :---: | :---: |
| Included \# of Minutes** | MRC | Rate |
| 0 | \$0.00 | \$0.065 |
| 100 | \$6.00 | \$0.060 |
| 200 | \$11.00 | \$0.055 |
| 300 | \$15.00 | \$0.050 |
| 600 | \$27.00 | \$0.045 |
| 1000 | \$40.00 | \$0.040 |
| 1500 | \$52.50 | \$0.035 |

* Minutes are purchased per tine but can be shared across all lines at the same service location.
D. Toll Free Rate

Per Minute:
$\$ 0.06$

General Counsel, Regulatory Affairs
Choice One Communications of Ohio Inc.
100 Chestnut St., Suite 700
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## Exhibit B

## CHECK SHEET

The pages of this tariff are effective as of the date shown. The original and revised Sheets named below contain all changes from the original tariff and are in effect on the date shown.

| Sheet | Revision | Sheet | Revision | Sheet | Revision | Sheet | Revision |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | 1st Revised | 37 | $1^{\text {st }}$ Revised ${ }^{\text {* }}$ | 71 | Original | 92 | Original |
| 2 | 36th Revised* | 38 | $1^{\text {st }}$ Revised ${ }^{\text {* }}$ | 72 | Original | 93 | Original |
| 3 | 19th Revised* | 39 | Original | 73 | $1^{\text {st }}$ Revised ${ }^{\text {* }}$ | 94 | Original |
| 4 | 23nd Revised* | 40 | 2nd Revised* | 74 | $1{ }^{\text {st }}$ Revised* | 95 | Original |
| 5 | Original | 41 | $1^{\text {st }}$ Revised* | 75 | $1^{\text {st }}$ Revised* | 96 | Original |
| 6 | Original | 42 | 1st Revised* | 76 | $1^{\text {st }}$ Revised ${ }^{\text {* }}$ | 97 | 1st Revised |
| 7 | Original | 43 | Original | 77 | $1^{\text {st }}$ Revised ${ }^{\text {* }}$ | 98 | Original |
| 8 | Original | 44 | $1^{\text {st }}$ Revised* | 78 | $1^{\text {st }}$ Revised* | 99 | Original |
| 9 | Original | 45 | $1^{\text {st }}$ Revised* | 79 | $1{ }^{\text {st }}$ Revised ${ }^{\text {* }}$ | 100 | Original |
| 10 | Original | 46 | $1^{\text {st }}$ Revised* | 80 | $1^{\text {st }}$ Revised* | 101 | Original |
| 11 | Original | 47 | $1^{\text {st }}$ Revised* | 81 | 1st Revised | 102 | 1 st Revised |
| 12 | Original | 48 | $1^{\text {st }}$ Revised* | 82 | 1st Revised | 103 | 2nd Revised |
| 13 | Original | 49 | $1^{\text {st }}$ Revised* | 83 | 2nd Revised* | 104 | $2^{\text {nd }}$ Revised* |
| 14 | Original | 50 | $1^{\text {st }}$ Revised* | 83.1 | $1^{\text {st }}$ Revised* | 105 | 2nd Revised* |
| 15 | Original | 51 | $1^{\text {st }}$ Revised* | 83.2 | $1^{\text {st }}$ Revised* | 106 | 2nd Revised* |
| 16 | Original | 52 | $1^{\text {st }}$ Revised* | 83.3 | $2^{\text {nd }}$ Revised* | 107 | 2nd Revised* |
| 17 | $1{ }^{\text {st }}$ Revised* | 53 | Original | 83.4 | 2nd Revised* | 108 | 2nd Revised* |
| 18 | Original | 54 | $1^{\text {st }}$ Revised* | 83.4.1 | 2nd Revised* | 109 | 1st Revised* |
| 19 | Original | 55 | Original | 83.5 | $1^{\text {st }}$ Revised* | 110 | 1st Revised* |
| 20 | Original | 56 | 1st Revised | 83.6 | $1^{\text {st }}$ Revised ${ }^{*}$ | 111 | 1st Revised* |
| 21 | Original | 57 | 1st Revised | 83.7 | $1^{\text {al }}$ Revised ${ }^{\text {* }}$ | 112 | 1st Revised* |
| 22 | Original | 58 | 1st Revised | 83.8 | $1^{\text {st }}$ Revised* | 113 | 4th Revised* |
| 23 | Original | 59 | Original | 83.9 | $1^{\text {st }}$ Revised* | 114 | 2nd Revised* |
| 24 | Original | 60 | $1^{\text {st }}$ Revised* | 83.10 | $1^{\text {st }}$ Revised* | 114.01 | 4th Revised* |
| 25 | Original | 61 | Original | 83.11 | $1^{\text {st }}$ Revised* | 114.02 | 3rd Revised* |
| 26 | Original | 62 | $1^{\text {3t }}$ Revised ${ }^{\text {* }}$ | 83.12 | $1^{\text {st }}$ Revised* | 114.1 | 1st Revised* |
| 27 | Original | 63 | $1^{\text {s1 }}$ Revised ${ }^{\text {* }}$ | 83.13 | $1^{\text {st }}$ Revised* | 114.2 | $1{ }^{\text {st }}$ Revised* |
| 28 | Original | 64 | 2nd Revised* | 83.14 | $1^{\text {st }}$ Revised ${ }^{\text {* }}$ | 114.3 | $1^{\text {st }}$ Revised ${ }^{\text {* }}$ |
| 29 | 1st Revised | 65 | 2nd Revised* | 84 | 1st Revised | 114.4 | $1^{\text {st }}$ Revised* |
| 30 | 1st Revised | 66 | 2nd Revised* | 85 | Original | 115 | 2nd Revised |
| 31 | Original | 66.1 | $1^{\text {st }}$ Revised ${ }^{\text {* }}$ | 86 | $2^{\text {nd }}$ Revised ${ }^{*}$ | 116 | 3rd Revised |
| 32 | Original | 66.2 | $1^{\text {st Revised }}$ * | 87 | Original | 117 | 1st Revised |
| 33 | Original | 67 | 2nd Revised* | 88 | Original | 118 | 1st Revised |
| 34 | Original | 68 | 2nd Revised* | 89 | Original | 119 | 2nd Revised |
| 35 | Original | 69 | Original | 90 | Original | 120 | 1st Revised |
| 36 | Original | 70 | Original | 91 | 1st Revised | 121 | 2nd Revised |

*New or Revised.

Issued by: Vice President of Regulatory Compliance Choice One Communications of Ohio Inc. $\mathrm{d} / \mathrm{b} / \mathrm{a}$ One Communications 220 Bear Hill Road Waltham, MA 02451

| CHECK SHEET (Cont'd) |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Sheet | Revision | Sheet | Revision | Sheet | Revision | Sheet | Revision |
| 122 | 1st Revised | 155 | Original | 186.1 | $3{ }^{\text {rd }}$ Revised* | 198.6 | 2nd Revised* |
| 123 | 2nd Revised | 156 | Original | 186.2 | $3^{\text {rd }}$ Revised ${ }^{\text {* }}$ | 198.7 | 2nd Revised* |
| 124 | 2nd Revised* | 157 | Original | 187 | 1st Revised | 198.8 | 2nd Revised* |
| 125 | 2nd Revised | 158 | Original | 188 | 2nd Revised* | 198.9 | $1{ }^{\text {st }}$ Revised* |
| 126 | $2^{\text {nd }}$ Revised* | 159 | Original | 189 | 1st Revised | 198.10 | 2nd Revised* |
| 127 | 1st Revised | 160 | Original | 190 | 4th Revised* | 198.11 | 2nd Revised* |
| 128 | 2nd Revised | 161 | Original | 191 | 2nd Revised* | 198.12 | 2nd Revised* |
| 129 | 1st Revised | 162 | Origina! | 192 | 2nd Revised* | 198.13 | Original |
| 130 | 2nd Revised | 163 | Original | 193 | Original | 199 | 3rd Revised |
| 131 | 1st Revised | 164 | 1st Revised | 194 | 4th Revised* | 200 | 4th Revised* |
| 132 | 2nd Revised | 165 | Original | 194.1 | 3rd Revised* | 201 | 3 rd Revised* |
| 133 | 2nd Revised* | 166 | Original | 194.2 | 3rd Revised* | 202 | 2nd Revised* |
| 134 | 2nd Revised* | 167 | Original | 194.3 | 3rd Revised* | 203 | Original |
| 135 | 2nd Revised* | 168 | Original | 194.4 | 3rd Revised* | 204 | 4th Revised |
| 136 | 3rd Revised* | 169 | Original | 194.5 | $3 \mathrm{rdRevised}{ }^{*}$ | 205 | 1st Revised |
| 136.1 | Original | 170 | 1st Revised | 195 | 4th Revised* | 206 | 1st Revised |
| 137 | Original | 171 | 4th Revised* | 195.1 | 3rd Revised* | 207 | 1st Revised |
| 138 | Original | 172 | 2nd Revised* | 195.2 | 3rd Revised* | 208 | 2nd Revised* |
| 139 | Original | 173 | 2nd Revised* | 195.3 | 3rd Revised* | 209 | 3rd Revised |
| 140 | Original | 174 | 1st Revised | 195.4 | 3rd Revised* | 209.1 | 2nd Revised |
| 141 | Originai | 175 | 2nd Revised | 195.5 | 3rd Revised* | 209.2 | 2nd Revised |
| 142 | Original | 176 | Original | 196 | 4th Revised* | 210 | 2nd Revised |
| 143 | Original | 177 | Original | 196.1 | $3{ }^{\text {rd }}$ Revised* | 211 | 1st Revised |
| 144 | Original | 178 | Original | 196.2 | $3{ }^{\text {rd }}$ Revised ${ }^{\text {* }}$ | 212 | 1st Revised |
| 145 | Original | 179 | Original | 196.3 | $3{ }^{\text {rd }}$ Revised ${ }^{\text {d }}$ | 213 | 3rd Revised |
| 146 | Original | 180 | 2nd Revised | 196.4 | $3{ }^{\text {rd }}$ Revised* | 214 | 4th Revised* |
| 147 | Original | 180.1 | 1st Revised | 196.5 | $3{ }^{\text {rd }}$ Revised* | 214.1 | 3rd Revised* |
| 148 | Original | 180.2 | 1st Revised | 197 | 2nd Revised* | 214.2 | 3rd Revised* |
| 149 | Original | 181 | 2nd Revised | 198 | 2nd Revised* | 215 | 2nd Revised |
| 150 | Original | 182 | 1st Revised | 198.1 | $1^{\text {tt Revised* }}$ | 216 | 3 rd Revised* |
| 151 | Original | 183 | 1st Revised | 198.2 | 2nd Revised* | 217 | 2nd Revised |
| 152 | Original | 184 | 1st Revised | 198.3 | 2nd Revised* | 218 | 4th Revised* |
| 153 | Original | 185 | 3 rd Revised | 198.4 | 2nd Revised* | 219 | 4th Revised* |
| 154 | Original | 186 | $4^{\text {th }}$ Revised* | 198.5 | $1^{\text {st }}$ Revised* | 219.1 | 2nd Revised* |

Issued by: Vice President of Regulatory Compliance Choice One Communications of Ohio Inc. d/b/a One Communications
220 Bear Hill Road Waltham, MA 02451

| CHECK SHEET (Cont'd) |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Sheet | Revision | Sheet | Revision | Sheet | Revision | Sheet | Revision |
| 220 | 3rd Revised* | 228.1 | $1^{\text {st }}$ Revised ${ }^{\text {* }}$ | 243 | Original |  |  |
| 221 | 3rd Revised | 228.2 | 2nd Revised* | 244 | Original |  |  |
| 222 | 4th Revised* | 228.3 | 3rd Revised* | 245 | Original |  |  |
| 222.1 | 3rd Revised* | 228.3.1 | $1^{\text {st }}$ Revised ${ }^{\text {* }}$ | 246 | Original |  |  |
| 222.2 | 3rd Revised* | 228.4 | $1^{\text {st }}$ Revised* | 247 | Original |  |  |
| 222.3 | 3rd Revised* | 228.5 | $2^{\text {nd }}$ Revised ${ }^{*}$ | 248 | Original |  |  |
| 222.4 | 3 rd Revised* | 228.6 | $3^{\text {rd }}$ Revised* | 249 | $3^{\text {rd }}$ Revised* |  |  |
| 222.5 | 3 rd Revised* | 228.6.1 | $1^{\text {st }}$ Revised ${ }^{\text {* }}$ | 250 | Original |  |  |
| 223 | 4th Revised* | 228.7 | $1{ }^{\text {st }}$ Revised ${ }^{\text {* }}$ | 251 | Original |  |  |
| 223.1 | 3rd Revised* | 228.8 | $2^{\text {nd }}$ Revised* | 252 | Original |  |  |
| 223.2 | 3rd Revised* | 228.9 | $3^{\text {rd }}$ Revised* | 253 | Original |  |  |
| 223.3 | 3rd Revised* | 228.9.1 | $1^{\text {st }}$ Revised ${ }^{\text {* }}$ | 254 | $1^{\text {st }}$ Revised* |  |  |
| 223.4 | 3rd Revised* | 228.10 | $1^{\text {st }}$ Revised* | 255 | $1^{\text {st }}$ Revised* |  |  |
| 223.5 | 3rd Revised* | 228.11 | $1^{\text {st }}$ Revised ${ }^{\text {* }}$ | 256 | $1^{\text {st }}$ Revised* |  |  |
| 224 | 4th Revised* | 228.12 | $1^{\text {st }}$ Revised ${ }^{\text {* }}$ | 257 | $1^{\text {st }}$ Revised* |  |  |
| 224.1 | 3rd Revised* | 228.13 | $1^{\text {3t }}$ Revised ${ }^{\text {* }}$ | 258 | $1^{\text {st }}$ Revised* |  |  |
| 224.2 | 3rd Revised* | 228.14 | $1^{\text {st }}$ Revised* | 259 | $1^{\text {st }}$ Revised* |  |  |
| 224.3 | 3rd Revised* | 228.15 | Original | 260 | $1^{\text {st }}$ Revised* |  |  |
| 224.4 | 3 rd Revised* | 229 | Original | 261 | Original |  |  |
| 224.5 | 3rd Revised* | 230 | Original | 262 | Original |  |  |
| 225 | 3rd Revised* | 231 | Original | 263 | Original |  |  |
| 225.1 | $2^{\text {nd }}$ Revised* | 232 | Original | 264 | $1^{\text {st }}$ Revised* |  |  |
| 225.2 | $2^{\text {nd }}$ Revised* | 233 | Original | 265 | $1^{\text {st }}$ Revised* |  |  |
| 225.3 | $2^{\text {nd }}$ Revised* | 234 | Original | 266 | $2^{\text {nd }}$ Revised* |  |  |
| 225.4 | $2^{\text {nd }}$ Revised* | 235 | Original | 266.1 | $\dagger^{\text {st }}$ Revised* |  |  |
| 226 | 3rd Revised* | 236 | Original | 267 | Original |  |  |
| 226.1 | $2^{\text {nd }}$ Revised* | 237 | Original | 268 | 2nd Revised |  |  |
| 226.2 | $2^{\text {nd }}$ Revised ${ }^{\text {* }}$ | 238 | Original | 269 | 6th Revised* |  |  |
| 226.3 | $2^{\text {nd }}$ Revised* | 239 | Original | 270 | Original |  |  |
| 226.4 | $2^{\text {nd }}$ Revised* | 240 | Original | 271 | $1^{\text {st }}$ Revised* |  |  |
| 227 | $1^{\text {st }}$ Revised* | 241 | Original |  |  |  |  |
| 228 | Original | 242 | Original |  |  |  |  |

## 1 - APPLICATION OF TARIFF

### 1.1 Application of Tariff

A. This tariff contains the regulations and rates applicable to intrastate local exchange telecommunications services provided by Carrier for telecommunications between points within the State of Ohio. Carrier's services are furnished subject to the availability of facilities and subject to the terms and conditions of this tariff.
B. The rates and regulations contained in this tariff apply only to the services furnished by Carrier and do not apply, unless otherwise specified, to the lines, facilities, or services provided by an interexchange telephone company or other common carrier for use in accessing the services of Carrier.
C. The Subscriber is entitled to limit the use of Carrier's services by Users at the Subscriber's facilities, and may use other common carriers in addition to or in lieu of Carrier.
D. At the option of the Company, service may be offered on a contract basis to meet specialized requirements of the Customer not contemplated in this tariff as approved by the Public Utilities Commission of Ohio. The terms of each contract shall be mutually agreed upon between the Customer and Company and may include discounts off of rates contained herein, waiver of recurring or nonrecurring charges, charges for specially designed and constructed services not contained in the Company's general service offerings, or other customized features. The terms of the contract may be based partially or completely on the term and volume commitment, type of originating or terminating access, mixture of services or other distinguishing features. Service shall be available to all similarly situated Customers for a fixed period of time following the initial offering for the first contract Customer as specific in each individual contract.
E. All telephone companies are subject to the commission's rules for minimum telephone service standards (MTSS) found in Chapter 4901:1-5 of the Administrative Code. Telephone company tariffs should inform customers that they have certain rights and responsibilities under the MTSS and that these safeguards can be found in the appendix to rule 4901:1-5-03 of the Administrative Code. These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

## 2 - GENERAL RULES AND REGULATIONS (Cont'd.)

### 2.3 PAYMENT FOR SERVICE RENDERED (Cont'd.)

## 2 - GENERAL RULES AND REGULATIONS (Cont'd.)

### 2.3 PAYMENT FOR SERVICE RENDERED (Cont'd.)

### 2.3.5 Returned Check Charge

A charge will be assessed for all checks returned by drawee bank or other financial institution for insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank or other financial institution. At the option of the Company, the returned check charge may be waived because of extenuating circumstances (i.e., bank error).

| Issued by: | Vice President of Regulatory Compliance |
| :--- | :--- |
| Choice One Communications of Ohio Inc. |  |
| d/b/a One Communications |  |
|  | 220 Bear Hill Road |
|  | Waltham, MA 02451 |

## 2 - GENERAL RULES AND REGULATIONS (Cont'd.)

### 2.3 PAYMENT FOR SERVICE RENDERED (Cont'd.)

### 2.3 PAYMENT FOR SERVICE RENDERED (Cont'd.)

## 2 - GENERAL RULES AND REGULATIONS (Cont'd.)

### 2.6 TELEPHONE SURCHARGES/TAXES

### 2.6.1 General

The Customer is responsible for the payment of federal excise taxes, state and local sales and use taxes and similar taxes imposed by governmental jurisdictions, all of which shall be separately designated on the Company's invoices. The Company will not separately charge for the Ohio gross receipts tax on the Company's invoice for local services. Any taxes imposed by a local jurisdiction (e.g., county and municipal) will only be recovered from those Customers residing in the affected jurisdictions.

Certain telecommunications services, as defined in th Ohio Revised Code, are subject to state sales tax at the prevailing tax rates, if the services originate, or terminate in Ohio, or both, and are charged to a subscriber's telephone number or account in Ohio.

## 2 - GENERAL RULES AND REGULATIONS (Cont'd.)

2 - GENERAL RULES AND REGULATIONS (Cont'd.)
2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd.)

# 2 - GENERAL RULES AND REGULATIONS (Cont'd.) <br> 2.8 <br> SUSPENSION OR TERMINATION OF SERVICE (Cont'd.) 

## 2 - GENERAL RULES AND REGULATIONS (Cont'd.)

## 2 - GENERAL RULES AND REGULATIONS (Cont'd.)

## 2 - GENERAL RULES AND REGULATIONS (Cont'd.)

(D)
(D)

## 2- GENERAL RULES AND REGULATIONS (Cont'd.)

## 2 - GENERAL RULES AND REGULATIONS (Cont'd.)

## 2 - GENERAL RULES AND REGULATIONS (Cont'd.)

### 2.9 ADDITIONAL PROVISIONS APPLICABLE TO BUSINESS CUSTOMERS (Cont'd.)

### 2.9.2 Telephone Number Changes

When a business customer change telephone numbers, the referral period for the disconnected number is 180 days.

The Company reserves all rights to the telephone numbers assigned customers. The customer may order a Vanity Number where facilities permit for an additional charge as specified in Section 5.8 of this Tariff.

When service in an existing location is continued for a new customer, the existing telephone number may be retained by the new customer only if the former customer consents in writing, and if all charges against the account are paid or assumed by the new customer.

### 2.9.4 Dishonored Checks

If a business customer who has received a notice of discontinuance pays the bill with a check that is subsequently dishonored, the account remains unpaid and the Company is not required to issue any additional notice before disconnecting service. At the option of the Company, the returned check charge may be waived because of extenuating circumstances (i.e., bank error).

## 2 - GENERAL RULES AND REGULATIONS (Cont'd.)

2.10 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (Cont'd.)
2.10.5 Adjusted Payment Schedule

Customers on fixed incomes (e.g., pension and public assistance) shall be offered the opportunity to pay their bills on a reasonable schedule that is adjusted for periodic receipt of income.

## 2 - GENERAL RULES AND REGULATIONS (Cont'd.)

2.10 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (Cont'd.)
2.10.8 Dishonored Checks

When a check received from a residential customer is dishonored, the company shall make two attempts, one outside of normal business hours, to contact the customer within 24 hours. The customer shall be given an additional 24 hours to pay before suspension/termination. The additional notice will be given provided that the customer has not submitted a dishonored check within the past 12 months. At the option of the Company, the returned check charge may be waived because of extenuating circumstances (i.e., bank error).
2 - GENERAL RULES AND REGULATIONS (Cont'd.)
2.10 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (Cont'd.)

## 2 - GENERAL RULES AND REGULATIONS (Cont'd.)

ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIALCUSTOMERS (Cont'd.)


#### Abstract

2.10.12 Backbilling for Residential Customers

The Company shall not charge a residential customer for previously unbilled service or adjust upward a bill previously rendered when the period for the unbilled service or billing adjustment is more than twelve months prior to the mailing of the bill or the upward adjustment unless the conduct of the customer caused or contributed to the failure of the Company to render timely accurate billing. Unless the customer causes the late billing, the Company shall explain the reason for the late billing and shall advise the customer that suspension/termination of service is not permitted for charges billed in excess of twelve months after the service was provided. The customer will be given the opportunity to pay the charges under an installment plan on a schedule equal in time to the length of the backbilling period. 2.10.13 Disconnection Because of Price Increase

In additional to the terms shown in this tariff, the following applies to residential customers taking service under Flexible Pricing. A residential customer requesting disconnection of service because of a price increase will not be charged any non-recurring charges for the first disconnect request. If the Customer subsequently reconnects to service provided by the Company and again requests disconnection, all applicable non-recurring charges will apply.


## 2 - GENERAL RULES AND REGULATIONS (Cont'd.)

### 2.11 CREDIT ALLOWANCES (Cont'd.)

## 2 - GENERAL RULES AND REGULATIONS (Cont'd.)

## 2 - GENERAL RULES AND REGULATIONS (Cont'd.)

### 2.11 CREDIT ALLOWANCES (Cont'd.)

## 2 - GENERAL RULES AND REGULATIONS (Cont'd.)

(D)
(D)

## 2 - GENERAL RULES AND REGULATIONS (Cont'd.)

(D)

### 2.11.6 Use of Another Means of Communication

If the Customer elects to use another means of communication during the period of interruption, The Customer must pay the charges for the alternative service used.

## 2 - GENERAL RULES AND REGULATIONS (Cont'd.)

## 2 - GENERAL RULES AND REGULATIONS (Cont'd.)

## 2 - GENERAL RULES AND REGULATIONS (Cont'd.)

## 2 - GENERAL RULES AND REGULATIONS (Cont'd.)

(D)


[^0]:    Issued by: Kim Robert Scovill
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    Issued under authority of the Public Utilities Commission of Ohio in Case No. 00-1517-TP-ATA

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[^3]:    *Note: The Choice Path services set forth in Section 12.12.2 will only remain available to customers who were subscribing to the services prior to the effective date of this tariff sheet.

