

April 7, 2008

Via Hand Delivery

Ms. Reneé J. Jenkins Director of Administration Secretary of the Public Utilities Commission of Ohio 180 East Broad Street Columbus, Ohio 43215

RE: In the Matter of the Application of The Nova Telephone Company to Make Changes to its Tariff to Reflect New MTSS; PUCO Case No. 08-0161-TP-ATA

Dear Ms. Jenkins:

The Nova Telephone Company submits final tariff sheets for electronic filing in the above-referenced matter. The TRF Number for The Nova Telephone Company is 90-5030-TP-TRF.

Thank you for your assistance. If you have any questions, please do not hesitate to call.

Very truly yours,

/s/ Carolyn S. Flahive

Enclosure

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(D)

ISSUED: February 21, 2008

EFFECTIVE: April 7, 2008

GENERAL EXCHANGE SERVICE TARIFF P.U.C.O. No. 4

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GENERAL EXCHANGE SERVICE TARIFF
PUCO No. 4

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MASTER INDEX SIXTH REVISED SHEET NO. 3 REPLACES FIFTH REVISED SHEET NO. 3

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MASTER INDEX FIFTH REVISED SHEET NO. 4 REPLACES FOURTH REVISED SHEET NO. 4

GENERAL EXCHANGE SERVICE TARIFF
PUCO No. 4

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GENERAL EXCHANGE SERVICE TARIFF PUCO No. 4

ISSUED: February 21, 2008

SUBJECT INDEX EIGHTH REVISED SHEET NO. 3 REPLACES SEVENTH REVISED SHEET NO. 3

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			(D)
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			(D)
Liability of Telephone Company	3	24	
Line Extensions	3	13	
Maintenance and Repair	3	7	
Message Toll Telephone Service	4	1	
			(D)
Miscellaneous Service Offerings	2	1	
Misuse of Facilities	3	4	
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GENERAL EXCHANGE SERVICE TARIFF PUCO No. 4

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SUBJECT INDEX SIXTH REVISED SHEET NO. 4 REPLACES FIFTH REVISED SHEET NO. 4

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GENERAL EXCHANGE SERVICE TARIFF PUCO No. 4

PUCO NO. 4 LOCAL EXCHANGE TARIFF NOVA EXCHANGE RATES

Customers have certain rights and responsibilities under the Minimum Telephone Service Standards (Ohio Adm.Code 4901:1-5) (the "MTSS"). These safeguards can be found in the Appendix to Ohio Adm.Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities." These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

The following identified service rates entitle the subscribers of telephone service to call, without additional charge, the subscribers of the Nova Exchange and Sullivan Exchange of The Nova Telephone Company. In addition, the subscribers are authorized two-way, nonoptional, flat-rate extended area service between The Nova Telephone Company and the Ashland Exchange of Verizon North Inc.

The following listed rates for local exchange telephone service shall apply within the exchange area as depicted on The Nova Telephone Company Exchange Map (Section 1, Sheet No. 3 P.U.C.O. No. 4, Local Exchange Tariff).

CLASS OF SERVICE	EXCHANGE ACCESS CHARGE	COIN SUPERVISION CHARGE
One Party Business	\$24.25	
One Party Residence	\$15.55	
One Party Coin Operated Telephone	\$24.25	\$7.20

OPTIONAL TOLL FREE CALLING	MONTHLY CHARGE
One-Way from Nova Exchange	\$1.00
to Polk Exchange of General	
Telephone Company of Ohio	

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In Accordance with Case No. 08-0161-TP-ATA Issued by The Public Utilities Commission of Ohio Richard L. Ringler, President Nova, Ohio (N)

(T)

PUCO NO. 4 GENERAL EXCHANGE TARIFFS

MISCELLANEOUS SERVICE OFFERINGS	MONTHLY CHARGE
RECURRING CHARGES	
Extension Service	
Off-premise Extension Charge (Per 1/4 mile)	\$1.00
Delayed Payment Charge	
A five (5) percent late payment charge will apply if payment is not received twenty (20) days after the postmark on the bill. The five (5) percent charge will not be applied to any portion of the bill that is in bona fide dispute, to any previous late payment fees included in the amount due, or to service establishment charges for lifeline services.	5% of amount due excluding previous late payment fees
Rotary Lines	
Allows subscriber with two or more lines to receive calls on their next available line when their first line is in use.	\$5.00
Directory Listing	
Non-Published (Unlisted) Numbers There will be a monthly charge for telephone numbers which are unlisted at the request of the subscriber.	\$.50
Extra Listing	
There will be a monthly charge for an extra listing in the telephone directory requested by the subscriber.	\$1.00
Touch Tone	
This service is included in the monthly Exchange Access Charge set forth in Section 1, Sheets 1 and 2 of this tariff.	
Customers with rotary dial service will be grandfathered and will receive a credit of \$1.50 (if business) or \$1.00 (if residential) toward their monthly Exchange Access Charge rate. Any subsequent change to service made by such a grandfathered customer, however, will result in the loss of the grandfathering exception and will require that customer to upgrade to touch tone service.	

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SECTION NO. 3 THIRD REVISED SHEET NO. 1 REPLACES SECOND REVISED SHEET NO. 1

P.U.C.O. NO. 4 GENERAL RULES AND REGULATIONS

The rules and regulations specified herein are in addition to those contained in the Local Exchange Service Tariffs. They apply to the intrastate service and facilities furnished by The Nova Telephone Company, herein referred to as the Telephone Company or Company.

In the event of a conflict between any rates, rules, regulations or provision contained in these General Rules and Regulations and any rate, rule, regulation or provision contained in the other sections of this Telephone Service Tariff, the rate, rule, regulation or provision contained in the specific section of this tariff shall prevail.

B. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY

(D)

1. Availability of Facilities

The Telephone Company's obligation to furnish exchange and toll service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary facilities to provide service.

(D)

2. Directory Errors and Omissions

The Telephone Company, except as provided herein, shall not be liable for damages claimed on account of, or errors in, or omissions from its directories, nor for the result of the publication of such errors in the directory, nor will the Telephone Company be a party to controversies arising between subscribers or others as a result of listing published numbers in the directories.

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P.U.C.O. NO. 4 GENERAL RULES AND REGULATIONS

B. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY (Continued)

(D)

3. Transmitting Messages

The Telephone Company does not transmit messages but offers the use of its facilities for communication between patrons. If because of the transmission difficulties, the operator, in order to accommodate the subscriber, repeats messages, she is deemed to be acting as the agent of the persons involved and no liability shall attach to the Telephone Company because of any errors made by the operator or misunderstanding that may arise between the subscribers because of errors.

4. Use of Connecting Company Lines

When suitable arrangements can be made, lines of other telephone companies may be used in establishing wire connections to points not reached by this Company's lines. In establishing connections with the lines of other companies, the Telephone Company is not responsible for any action of the Connecting Company.

5. Defacement of Premises

The Telephone Company shall exercise due care in connection with all work done on the subscriber's premises. No liability shall attach to the Telephone Company by reason of any defacement or damage to the subscriber's premises resulting from the existence of the Telephone Company's instruments, apparatus and associated wiring on such premises, or by the installation or removal thereof, unless such defacement or damage is the result of the sole negligence of the Telephone Company.

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(D)

SECTION NO. 3 SECOND REVISED SHEET NO. 5 REPLACES FIRST REVISED SHEET NO. 5

P.U.C.O. NO. 4 GENERAL RULES AND REGULATIONS

C. USE OF SERVICE AND FACILITIES (Continued)

4. Misuse of Facilities (Continued)

e. causing or allowing Telephone Company equipment to be tampered with, damaged or destroyed through negligence.

When service is restored after denial, the Telephone Company will make a pro rata allowance at the scheduled rate for the service denied for the entire period of denial.

(D)

(D)

D. ESTABLISHMENT AND FURNISHING OF SERVICE

1. Application for Service

Application for service shall constitute a contract when accepted verbally or in writing by the Company or upon the establishing of service. The initial minimum contract period for exchange service is one (1) month from the date service is established unless otherwise specified herein or elsewhere in the Telephone Company tariff.

2. Advance Payments

Applicants for service involving special construction may be required to make an advance payment. The amount of the advance payment is credited to the customer's account as applying to any indebtedness under the contract.

3. Deposits

Deposits are calculated pursuant to Ohio Adm.Code 4901:1-5-05(B)(1)(a) for new customers and 4901:1-5-05(B)(1)(b) where the customer has a service account billing history.

EFFECTIVE: April 7, 2008 In Accordance with Case No. 08-0161-TP-ATA Issued by The Public Utilities Commission of Ohio Richard L. Ringler, President Nova, Ohio (T)

P.U.C.O. NO. 4 GENERAL RULES AND REGULATIONS

D. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

7. Payment for Service

The subscriber is required to pay all charges for exchange service and facilities and for toll messages in accordance with provisions contained in Section 2.

The subscriber is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been reversed.

8. Maintenance and Repair

All ordinary expense of maintenance and repairs, unless otherwise specified in the Telephone Company's Tariff, is borne by the Telephone Company. The subscriber agrees to take good care of all the accessories connected therewith. In case of loss of, damage to, or destruction of any of the Company's accessories, not due to ordinary wear and tear, the subscriber is held responsible for the cost of replacing the equipment destroyed or for the cost of restoring the equipment to its original condition, except where such damage is not occasioned by the negligence of the subscriber. Subscribers may not rearrange, disconnect or remove any apparatus or wiring up to and including the protector owned by the Telephone Company, except upon the written consent of the Telephone Company.

E. TELEPHONE DIRECTORIES

1. Distribution

The Telephone Company will furnish to its subscribers without charge one directory per main station service. Directories for each subscriber for extension station will be furnished without charge only upon the customer's request. Other directories of the Telephone Company will be furnished at the discretion of the Telephone Company at the charge of \$1.50.

SECTION NO. 3 SECOND REVISED SHEET NO. 22 REPLACES FIRST REVISED SHEET NO. 22

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P.U.C.O. NO. 4 GENERAL RULES AND REGULATIONS

PAYMENT FOR SERVICES AND FACILITIES

A. PAYMENT FOR SERVICES AND FACILITIES

- 1. The Telephone Company will endeavor to mail its bills for telephone service on or before the same date each month. A Subscriber's bill shall not be due earlier than fourteen (14) days from the date of the postmark. If the bill is not paid by the due date, it then becomes past due. Bills are payable at the office of the Telephone Company or any agency authorized by the Telephone Company to receive such payment.
- 2. The failure of the customer to promptly pay the delinquent bill (regular billing or special toll billing) may subject the customer's service to either temporary suspension or discontinuance of service.
- 3. Each month is considered to have thirty (30) days for the purpose of computing charges, and shall be the basis for computing fractional portions of monthly billing, pro rated charges and adjustments to customer accounts.
- 4. Failure to receive a bill will not exempt a subscriber from payment of any sum or sums due the company.

SECTION NO. 3 THIRD REVISED SHEET NO. 24 REPLACES SECOND REVISED SHEET NO. 24

P.U.C.O. NO. 4 GENERAL RULES AND REGULATIONS

TEMPORARY SUSPENSION OF SERVICE (Continued)

- **C.** The Customer will not be charged the monthly Exchange Access Charge during the suspension of service.
- **D.** The Customer will be charged \$30.00 to reconnect service.

GENERAL REGULATIONS

A. LIABILITY OF TELEPHONE COMPANY

1. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays or errors or defects in transmission occurring in the course of furnishing service or facilities and not caused by subscriber-provided equipment or facilities or by the negligence of the subscriber, shall not exceed an amount equivalent to the proportionate charge for the affected service or facility for the period of such impairment.

(D)

- 2. The use of customer owned and provided terminal equipment (C.O.P.E.) and other subscriberprovided facilities in connection with the facilities of the Telephone Company are permitted only on the condition that the liability of the Telephone Company shall in no instance be greater than that provided in the preceding and that the Telephone Company will not be liable for any loss, damage, impairment or failure of service, arising from or in connection with, the use of subscriber-provided facilities or equipment not caused solely by negligence of the Telephone Company.
- 3. When the lines of other telephone companies are used in establishing connections to points not reached by the Telephone Company's lines, the Telephone Company is not liable for any act or omission of the other company or companies.

B. OBLIGATION OF CUSTOMER

1. The calling party (or customer) shall be solely responsible for establishing the identity of the person or persons with whom connection is made at the called station.

(D)

P.U.C.O. NO. 4 GENERAL RULES AND REGULATIONS

C. APPLICATION OF CONSTRUCTION CHARGES

1. When special construction charges for individual customers are necessary, special construction charges may apply as set forth in Section 3, Original Sheet No. 11, "Construction, Installation and Maintenance Charges".

DENIAL OR DISCONNECTION OF LOCAL AND TOLL SERVICE

A.

ISSUED: February 21, 2008

SECTION 9 FIRST REVISED SHEET NO. 1 REPLACES ORIGINAL SHEET NO. 1

P.U.C.O. NO. 4

SECTION 9 FIRST REVISED SHEET NO. 2 REPLACES ORIGINAL SHEET NO. 2

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(D)

SECTION 9 FIRST REVISED SHEET NO. 3 REPLACES ORIGINAL SHEET NO. 3

P.U.C.O. NO. 4

(D)

SECTION 9 FIRST REVISED SHEET NO. 4 REPLACES ORIGINAL SHEET NO. 4

P.U.C.O. NO. 4

(D)

SECTION 9 FIRST REVISED SHEET NO. 5 REPLACES ORIGINAL SHEET NO. 5

P.U.C.O. NO. 4

(D)

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SECTION 9 FIRST REVISED SHEET NO. 6 REPLACES ORIGINAL SHEET NO. 6

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SECTION 9 FIRST REVISED SHEET NO. 7 REPLACES ORIGINAL SHEET NO. 7

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SECTION 9 FIRST REVISED SHEET NO. 9 REPLACES ORIGINAL SHEET NO. 9

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SECTION 9 FIRST REVISED SHEET NO. 10 REPLACES ORIGINAL SHEET NO. 10

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(D)

SECTION 9 FIRST REVISED SHEET NO. 11 REPLACES ORIGINAL SHEET NO. 11

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(D)

SECTION 9 FIRST REVISED SHEET NO. 12 REPLACES ORIGINAL SHEET NO. 12

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(D)

SECTION 9 FIRST REVISED SHEET NO. 13 REPLACES ORIGINAL SHEET NO. 13

P.U.C.O. NO. 4

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SECTION 9 FIRST REVISED SHEET NO. 14 REPLACES ORIGINAL SHEET NO. 14

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(D)

SECTION 9 FIRST REVISED SHEET NO. 15 REPLACES ORIGINAL SHEET NO. 15

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(D)

SECTION 9 FIRST REVISED SHEET NO. 16 REPLACES ORIGINAL SHEET NO. 16

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Summary: Tariff In the Matter of the Application of The Nova Telephone Company to Make Changes to its Tariff to Reflect New MTSS electronically filed by Carolyn S Flahive on behalf of The Nova Telephone Company