Lance J.M. Steinhart, P.C.

Attorney At Law 1720 Windward Concourse Suite 115

RECEIVED-DOCKETING DIV

08-467-TP-ATA 90-9344-TP-TRF

Alpharetta, Georgia 30005

2008 APR -4 AM II: 03 Telephone: (770) 232-9200

Facsimile: (770) 232-9208

Email: lsteinhart@telecorheomse

April 3, 2008

### VIA OVERNIGHT DELIVERY

Also Admitted in New York

and Maryland

Renee J. Jenkins Director of Administration Public Utilities Commission of Ohio 180 E. Broad St. Columbus, OH 43215-3793

Re:

Touchtone Communications Inc.

Case No.: 02-2712-CT-ACE

Dear Ms. Jenkins:

Pursuant to the Matter of the Review of Chapter 4901:1-6, Ohio Administrative Code, Case No. 06-1345-TP-ORD dated September 19, 2007, enclosed please find for filing an original and seven (7) copies of Touchtone Communications Inc.'s Detariffing and Related Actions Application Form, with all required attachments.

I have also enclosed an extra copy of this letter to be date stamped and returned to me in the enclosed, self-addressed, postage prepaid envelope. If you have any questions, or if I may provide you with additional information, please do not hesitate to contact me.

Respectfully 2005

1. Steinhart

Autorney for

Touchtone Communications Inc.

**Enclosures** 

cc:

Marcello Anzalone (w/enc)

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business. Technician Date Processed

# The Public Utilities Commission of Ohio TELECOMMUNICATIONS APPLICATION FORM for

## **DETARIFFING AND RELATED ACTIONS**

Per the Commission's 09/19/07 "Implementation Order" In Case No. 06-1345-TP-ORD (Effective: 10/01/2007 through 04/01/2008)

In the Matter of the Application of Touchtone	)	TRF Docket No. 90-	
Communications Inc.	)	Case NoTP - ATA	1
to Detariff Certain Tier 2 Services and make other changes	)	NOTE: Unless you have reserved a	
related to the Implementation of Case No. 06-1345-TP-ORD	)	fields BLANK.	
Name of Registrant(s) Touchtone Communications Inc.			
DBA(s) of Registrant(s)		•	
Address of Registrant(s) 16 South Jefferson Road, Whippany,	New Jers	ey 07981	
Company Web Address www.touchtone.net		·	
Regulatory Contact Person(s) Gary Glodek, Director, Retail C	perations	Phone (973) 739-9300	Fax (973) 739-9366
Regulatory Contact Person's Email Address support@touchto	ne.net	• •	
Contact Person for Annual Report Gary Glodek, Director, Ret		ions	Phone (973) 739-9300
Address (if different from above)			` •
Consumer Contact Information Neil DeRiggi, Customer Servi	ice Manag	er Phon	e (800) 266-4006
Address (if different from above)			•

#### Part I - Tariffs

Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.

<u>Carrier Type</u>	☐ ILEC	CLEC	
Business Tier 2 Services			Ø
Residential & Business Toll Services			$\boxtimes$
Other Changes required by Rule (Describe in detail in Exhibit C)			

#### Part II - Exhibits

Note that the following exhibits are required for all filings using this form.

Included	Identified As:	Description of Required Exhibit:
	Exhibit A	The existing affected tariff pages.
	Exhibit B	The proposed revised tariff pages.
	Exhibit C	Matrix or narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.
	Exhibit D	Explanation of how the Applicant intends to comply with Rule 4901:1-6-05(G)(3) regarding disclosure of rates, terms, and conditions for detariffed services, including:  • citation to the appropriate Web Page if any, in accordance with rule 4901:1-6-05(G)(4), and/or  • copy of other materials and publications to be used to comply with 4901:1-6-05(G)(3).
	Exhibit E	One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-16(B), including where customers may find the information regarding such services as required by rule 4901:1-6-05(G)(3).
	Exhibit F	Affidavit that the Customer Notice described in Exhibit C has been sent to Customers.

#### **AFFIDAVIT**

#### Compliance with Commission Rules and Service Standards

I am an officer/agent of the applicant corporation, Touchtone Communications Inc., and am authorized to make this statement on its behalf.

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on	w Jersey	
This affidavit is required for every tariff-affecting filing. applicant.	Giuseppe Bio, President  It may be signed by counsel or an officer of the	Merch 17, 2008  The applicant, or an authorized agent of the
	VERIFICATION	
I, Giuseppe Bio, verify that I have untirzed the Telecommunication all of the information submitted fiere, and all additional information submitted fiere.	ons Application Form for Detariffing and Rela submitted in connection with this case, is true	ted Actions provided by the Commission and that and correct to the best of my knowledge.
*Giuseppe Big President  *Verification is required for every filing. It may be signed by counse	el or an officer of the applicant, or an authorize	, 2008 ed agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio Attention: Docketing Division 180 East Broad Street, Columbus, OH 43215-3793

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

OH DETARIFFING

#### LIST OF EXHIBITS

- Exhibit A The existing affected tariff pages.
- Exhibit B The proposed revised tariff pages.
- Exhibit C Matrix or narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.
- Exhibit D Explanation of how the Applicant intends to comply with Rule 4901:1-6-05(G)(3) regarding disclosure of rates, terms, and conditions for detariffed services
- Exhibit E One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-16(B), including where customers may find the information regarding such services as required by rule 4901:1-6-05(G)(3).
- Exhibit F Affidavit that the Customer Notice described in Exhibit C has been sent to Customers.

## Exhibit A

Existing Affected Tariff Pages

#### TITLE SHEET

#### OHIO TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service or facilities for Telecommunications Services furnished by Touchtone Communications of Delaware ("TTCI"), with principal offices at 16 South Jefferson Road, Whippany, New Jersey 07981. This tariff applies for services furnished within the State of Ohio. This tariff is on file with the Ohio Public Utilities Commission, and copies may be inspected, during normal business hours, at the company's principal place of business.

ISSUE DATE: October 21, 2002 EFFECTIVE DATE: December 17, 2002
Gary Glodek, Director, Retail Operations
16 South Jefferson Road

#### CHECK SHEET

The Sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

SHEET		REVISION
1		Original
2 3		Original
.3		Original
4		Original
5		Original
6		Original
7		Original
8		Original
9		Original
10		Original
11		Original
12		Original
13		Original
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22		Original
23		Original
24		Original
25		Original
26		Original
27		Original
28		Original
29		Original
30		Original
* New	or	Revised Sheet

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#### TARIFF FORMAT

- A. Sheet Numbering: Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between pages 11 and 12 would be page 11.1.
- B. Sheet Revision Numbers: Revision numbers also appear in the upper right corner of each sheet where applicable. These numbers are used to indicate the most current page version on file with the Commission. For example, 4th Revised Sheet 13 cancels 3rd Revised Sheet 13. Consult the Check Sheet for the sheets currently in effect.
- C. Paragraph Numbering Sequence: There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

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2.

2.1

2.1.1

2.1.1.A

2.1.1.A.1

2.1.1.A.1.(a)

2.1.1.A.1.(a).I

2.1.1.A.1.(a).I.(i)

2.1.1.A.1.(a).I.(i)
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D. Check Sheets: When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff, with a cross reference to the current Revision Number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some sheets). The tariff user should refer to the latest Check Sheet to find out if a particular sheet is the most current on Commission file.

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### TOUCHTONE COMMUNICATIONS OF DELAWARE

#### SYMBOLS

The following are the only symbols used for the purposes indicated below:

- (C) to signify change in regulation
- to signify a deletion
- (I) to signify a rate increase
- to signify material relocated in the tariff (L)
- (N) to signify a new rate or regulation
- to signify a rate reduction (R)
- to signify a change in text, but no change in rate or (T)regulation

#### SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement from a local exchange telephone company or other common carrier, using either dedicated or switched access, which connects a Customer's location to the Company's location or switching center.

Authorization Code - A numerical code, one or more of which may be assigned to a Customer, to enable the Company to identify the origin of the Customer so it may rate and bill the call. Automatic number identification (ANI) is used as the authorization code wherever possible.

Commission - Used throughout this tariff to mean the Ohio Public Utilities Commission.

Customer - The person, firm, corporation or other legal entity which orders the services of the Company or purchases a Company Prepaid Calling Card and/or originates prepaid calls using such cards, and is responsible for the payment of charges and for compliance with the Company's tariff regulations.

Company or TTCI- Used throughout this tariff to mean Touchtone Communications of Delaware, a Delaware Corporation.

Dedicated Access - The Customer gains entry to the Company's services by a direct path from the Customer's location to the Company's point of presence

Prepaid Account - An inventory of Telecom Units purchased in advance by the Customer, and associated with one and only one Authorization Code as contained in a specific Prepaid Calling Card.

Prepaid Calling Card - A card issued by the Company, containing an Authorization Code which identifies a specific Prepaid Account of Telecom Units, which enables calls to be processed, account activity to be logged, and balances to be maintained, on a prepayment basis.

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Switched Access - The Customer gains entry to the Company's services by a transmission line that is switched through the local exchange carrier to reach the Company's point of presence.

Telecom Unit - A measurement of telecommunications service equivalent to one minute of usage between any two points within the State of Ohio.

Telecommunications - The transmission of voice communications or, subject to the transmission capabilities of the services, the transmission of data, facsimile, signaling, metering, or other similar communications.

Underlying Carrier - The telecommunications carrier whose network facilities provide the technical capability and capacity necessary for the transmission and reception of Customer telecommunications traffic.

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#### SECTION 2 - RULES AND REGULATIONS

#### 2.1 Undertaking of the Company

This tariff contains the regulations and rates applicable to intrastate interexchange telecommunications services provided by the Company for telecommunications between points within the State of Ohio. All terms and conditions herein will comply with Ohio Minimum Telephone Service Standards. Services are furnished subject to the availability of facilities and subject to the terms and conditions of this tariff in compliance with limitations set forth in the Commission' rules. The Company's services are provided on a statewide basis and are not intended to be limited geographically. The Company offers service to all those who desire to purchase service from the Company consistent with all of the provisions of this tariff. Customers interested in the Company's services shall file a service application with the Company which fully identifies the Customer, the services requested and other information requested by the Company. The Company reserves the right to examine the credit record and check the references of all applicants and Customers. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the Customer, to allow connection of a Customer's location to a service provided by the Company. The Customer shall be responsible for all charges due for such service arrangement.

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- 2.1.1 The services provided by the Company are not part of a joint undertaking with any other entity providing telecommunications channels, facilities, or services, but may involve the resale of the Message Toll Services (MTS) and Wide Area Telecommunications Services (WATS) of underlying common carriers subject to the jurisdiction of this Commission.
- 2.1.2 The rates and regulations contained in this tariff apply only to the services furnished by the Company and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carriers for use in accessing the services of the Company.

#### 2.2 Use of Services

- 2.2.1 The Company's services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services, subject to any limitations set forth in this Section 2.2.
- 2.2.2 The use of the Company's services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another or in such a way as to unreasonably interfere with use by others is prohibited.
- 2.2.3 The use of the Company's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.

- 2.2.4 The Company's services are available for use 24 hours per day, 7 days per week.
- 2.2.5 The Company does not transmit messages, but the services may be used for that purpose.
- 2.2.6 The Company's services may be denied for nonpayment and compliance with Ohio MTSS.
- 2.2.7 Customers shall not use the service provided under this tariff for any unlawful purpose.
- 2.2.8 The Customer shall immediately notify the Company of any unauthorized use of services.

#### 2.3 Liability of the Company

2.3.1 The Company shall not be liable for, and shall be fully indemnified and held harmless by the Customer against any claim, loss, expense, or damage for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name or service mark, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data or information transmitted.

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- 2.3.2 No agent or employee of any other carrier or entity shall be deemed to be an agent or employee of the Company.
- 2.3.3 Unless caused by the negligence or willful misconduct of the company, its liability for damages, resulting in whole or in part from or arising in connection with the furnishing of service under this tariff, including but not limited to mistakes, omissions, interruptions, delays, errors, or other defects or misrepresentations shall not exceed an amount equal to the charges provided for under this tariff for the long distance call for the period during which the call was affected.
- 2.3.4 Unless caused by the negligence or willful misconduct of the company, it shall not be liable for any and all loss, claims, demands, suits, or other action or any liability whatsoever, whether suffered, made, instituted, or asserted by any Customer or any other entity for any personal injury to, or death of, any person or persons, and for any loss, damage, defacement or destruction of the premises of any Customer.
- 2.3.5 The Company shall not be liable for any indirect, special, incidental, or consequential damages under this tariff including, but not limited to, loss of revenue or profits, for any reason whatsoever, including the breakdown of facilities associated with the service, or for any mistakes, omissions, delays, errors, or defects in transmission occurring during the course of furnishing service.

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2.3.6 The remedies set forth herein are exclusive and in lieu of all other warranties and remedies, whether express, implied, or statutory, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

#### 2.4 Responsibilities of the Customer

- 2.4.1 The Customer is responsible for placing any necessary orders and complying with tariff regulations. The Customer is also responsible for the payment of charges for services provided under this tariff.
- 2.4.2 The Customer is responsible for charges incurred for special construction and/or special facilities which the Customer requests and which are ordered by the Company on the Customer's behalf.
- 2.4.3 If required for the provision of the Company's services, the Customer must provide any equipment space, supporting structure, conduit and electrical power without charge to the Company.
- 2.4.4 The Customer is responsible for arranging access to its premises at times mutually agreeable to the Company and the Customer when required for Company personnel to install, repair, maintain, program, inspect or remove equipment associated with the provision of the Company's services.
- 2.4.5 The Customer shall cause the temperature and relative humidity in the equipment space provided by Customer for the installation of the Company's equipment to be maintained within the range normally provided for the operation of microcomputers.

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- 2.4.7 The Customer must pay the Company for replacement or repair of damage to the equipment or facilities of The Company caused by negligence or willful act of the Customer or others, by improper use of the services, or by use of equipment provided by Customer or others.
- 2.4.8 The Customer must pay for the loss through theft of any Company equipment installed at Customer's premises.

- 2.4.9 If the Company installs equipment at Customer's premises, the Customer shall be responsible for payment of any applicable installation charge.
- 2.4.10 The Customer must use the services offered in this tariff in a manner consistent with the terms of this tariff and the policies and regulations of all state, federal and local authorities having jurisdiction over the service.

#### 2.5 Cancellation or Interruption of Services

Cancellation or interruption of services practices will be in accordance with the Minimum Telephone Service Standards, Section 4901:1-5-17.

#### 2.6 Credit Allowance

- 2.6.1 Credit allowance for the interruption of service which is not due to the Company's testing or adjusting, negligence of the Customer, or to the failure of channels or equipment provided by the Customer, are subject to the general liability provisions set forth in 2.3 herein. It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission by the Customer within his control, or is not in wiring or equipment, if any, furnished by the Customer and connected to the Company's facilities.
- 2.6.2 No credit is allowed in the event that service must be interrupted in order to provide routine service quality or related investigations.
- 2.6.3 Credit for failure of service shall be allowed only when such failure is caused by or occurs due to causes within the control of the Company or in the event that the Company is entitled to a credit for the failure of the facilities of the Company's Underlying Carrier used to furnish service.
- 2.6.4 Credit for interruption shall commence after the Customer notifies the Company of the interruption or when the Company becomes aware thereof, and ceases when service has been restored.
- 2.6.5 For purposes of credit computation, every month shall be considered to have 720 hours.

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- 2.6.6 No credit shall be allowed for an interruption of a continuous duration of less than two hours.
- 2.6.7 The Customer shall be credited for an interruption of two hours or more at the rate of 1/720th of the monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues.

Credit Formula:

Credit =  $\frac{A}{720}$  x B

"A" - outage time in hours

"B" - monthly charge for affected activity

#### 2.7 Restoration of Service

The use and restoration of service shall be in accordance with the priority system specified in part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

#### 2.8 Deposit

The Company does not require deposits to commence service.

#### 2.9 Advance Payments

The Company does not require advance payments.

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### 2.10 Payment and Billing

Payment and billing practices will be in compliance with the Minimum Telephone Service Standards, Section 4901:1-5-15, 4901:1-5-13 and 4901:1-5-17.

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## 2.11 Reserved For Future Use

#### 2.12 Taxes

The customer is responsible for the payment of all state, local and E911 taxes, surcharges, utility fees, or other similar fees for which the end user is directly responsible and that may be levied by a governing body or bodies in conjunction with or as a result of a service furnished under a tariff on file with the Public Utilities Commission of Ohio. These charges may appear as separate line items on the customer's bill, as opposed to being included in the rates contained in a tariff. Any such line item charges will be reflected in the Company's tariff. company shall not assess separately any taxes, fees or surcharges, other than government-approved sales taxes imposed directly on the end users, without seeking Commission approval under the appropriate local competition procedures required by the Commission. company shall comply with Commission procedures by sending notice to all customers informing them of the new line item charges.

#### 2.13 Late Charge

A late fee of 1.5% monthly or the amount otherwise authorized by law, whichever is lower, will be charged on any past due balances. Late payment fees should not include interest on previously charged late payment fees.

#### 2.14 Returned Check Charge

A fee of \$25.00 will be charged whenever a check or draft presented for payment for service is not accepted by the institution on which it is written. The Company may waive the returned check charge under appropriate circumstances.

#### 2.15 Reconnection Charge

A reconnection fee of \$25.00 per occurrence will be charged when service is re-established for Customers which have been disconnected due to non-payment.

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#### SECTION 3 - DESCRIPTION OF SERVICE

#### 3.1 Computation of Charges

- 3.1.1 The total charge for each completed call may be a variable measured charge dependent on the duration, distance and time of day of the call. The total charge for each completed call may also be dependent only on the duration of the call, i.e. a statewide flat rate per minute charge. The variable measured charge is specified as a rate per minute which is applied to each minute. All calls are measured in increments as set forth in the Rates Section of this tariff. All calls are rounded up to the next whole increment.
- 3.1.2 Where mileage bands appear in a rate table, rates for all calls are based upon the airline distance between the originating and terminating points of the call, as determined by the vertical and horizontal coordinates associated with the exchange (the area code and three digit central office code) associated with the originating and terminating telephone numbers. If the Customer obtains access to the Company's network by a dedicated access circuit, that circuit will be assigned an exchange for rating purposes based upon the Customer's main telephone number at the location where the dedicated access circuit terminates. vertical and horizontal (V & H) coordinates for each exchange and the airline distance between them will be determined according to industry standards.

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3.1.3 Timing begins when the called station is answered and two way communication is possible, as determined by standard industry methods generally in use for ascertaining answer, including hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. Recognition of answer supervision is the responsibility of the Underlying Carrier. Timing for each call ends when either party hangs up. The Company will not bill for uncompleted calls.

#### 3.2 Customer Complaints and/or Billing Disputes

Customer inquiries or complaints regarding service or accounting may be made in writing or by telephone to the Company at:

16 South Jefferson Road Whippany, New Jersey 07981 (800) 266-4006

OR.

Ohio Public Utilities Commission 180 E. Broad Street Columbus, Ohio 43215 (800) 686-7826

Any objection to billed charges should be reported promptly to the Company. Adjustments to Customers' bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate. Where overbilling of a subscriber occurs, due either to Company or subscriber error, no liability exists which will require the Company to pay any dividend or other compensation on the amount overbilled, other than statutory interest.

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Any credits will be paid within two billing cycles.

If a Customer accumulates more than One Dollar of undisputed delinquent Company 800 Service charges, the Company Resp. Org. reserves the right not to honor that Customer's request for a Resp. Org. change until such undisputed charges are paid in full.

#### 3.3 Level of Service

A Customer can expect end to end network availability of not less than 99% at all times for all services.

#### 3.4 Billing Entity Conditions

When billing functions on behalf of the Company or its intermediary are performed by local exchange telephone companies or others, the payment of charge conditions and regulations of such companies and any regulations imposed upon these companies by regulatory bodies having jurisdiction apply. The Company's name and toll-free telephone number will appear on the Customer's bill.

#### 3.5 Service Offerings

#### 3.5.1 1+ Dialing

This service permits Customers to originate calls via switched or dedicated access lines, and to terminate intrastate calls. The customer dials "1+" followed by "ten digits" or dials "101XXXX" followed by "1+ ten digits".

#### 3.5.2 Travel Cards.

The Customer utilizes an 11 digit "toll-free" access number established by the Company to access a terminal. Upon receiving a voice prompt, the Customer uses push button dialing to enter an identification code assigned by the Company, and the ten digit number of the called party.

#### 3.5.3 Toll Free Service.

This service is inbound calling only where an 800, 888 or other toll-free prefix number rings into a Customer's premise routed to a specific telephone number or terminated over a dedicated facility.

Whippany, New Jersey 07981 Le Authority of the Public Utilities Co

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#### 3.5.4 Company Prepaid Calling Cards.

This service permits use of Company Prepaid Calling Cards for placing long distance calls. Customers may purchase Company Prepaid Calling Cards at a variety of retail outlets or through other distribution channels. Company Prepaid Calling Card service is accessed using the Company tollfree number printed on the card. The caller is prompted by an automated voice response system to enter his/her Authorization Code, and then to enter the terminating telephone number. The Company's processor tracks the call duration on a real time basis to determine the number of Telecom Units consumed. The total consumed Telecom Units and applicable taxes for each call are deducted from the remaining Telecom Unit balance on the Customer's Company Prepaid Calling Card.

All calls must be charged against a Company Prepaid Calling Card that has a sufficient Telecom Unit balance. A Customer's call will be interrupted with an announcement when the balance is about to be depleted.

When the balance is depleted, the Customer can either call the toll-free number on the back of the Company Prepaid Calling Card and "recharge" the balance on the card using a nationally recognized credit card, or the Customer can throw the card away and purchase a new one. Calls in progress will be terminated by the Company if the balance on the Company Prepaid Calling Card is insufficient to continue the call.

A card will expire on the date indicated on the card, or if no date is specified, 6 months from the date of purchase, or the date of last recharge, whichever is later. The Company will not refund unused balances.

A credit allowance for the Company Prepaid Calling Card Service is applicable to calls that are interrupted due to poor transmission, one-way transmission, or involuntary disconnection of a call. A Customer may also be granted credit for reaching a wrong number. To receive the proper credit, the Customer must notify the Company at the designated toll-free customer service number printed on the Company Prepaid Calling Card and furnish the called number, the trouble experienced (e.g. cut-off, noisy circuit, reached wrong number, etc.), and the approximate time that the call was placed.

When a call charged to a Company Prepaid Calling Card is interrupted due to cut-off, one-way transmission, or poor transmission conditions, the Customer will receive a credit equivalent of one Telecom Unit.

ISSUE DATE: October 21, 2002 EFFECTIVE DATE: December 17, 2002
Gary Glodek, Director, Retail Operations
16 South Jefferson Road

Credit allowances for calls pursuant to Company Prepaid Card Service do not apply for interruptions not reported promptly to the Company or interruptions that are due to the failure of power, equipment or systems not provided by the Company.

Credit for failure of service shall be allowed only when such failure is caused by or occurs due to causes within the control of the Company.

The Company will block all calls beginning with the NPA "900" and NXX "976" calls, therefore such calls can not be completed.

#### 3.5.5 Directory Assistance.

Access to long distance directory assistance is obtained by dialing 1 + 555-1212 for listings within the originating area code and 1 + (area code) + 555-1212 for other listings. When more than one number is requested in a single call, a charge may apply for each number requested. A charge will be applicable for each number requested, whether or not the number is listed or published.

#### 3.5.6 Specialized Pricing Arrangements.

Customized service packages and competitive pricing packages at negotiated rates may be furnished on a case-by-case basis in response to requests by Customers to the Company for proposals or for competitive bids. Service offered under this tariff provision will be provided to Customers pursuant to contract. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of the tariff. Specialized rates or charges will be made available to similarly situated Customers on a non-discriminatory basis. All such specialized pricing arrangements will be filed with the Commission.

3.5.7 Emergency Call Handling Procedures

Emergency "911" calls are not routed to company, but are completed through the local network at no charge.

3.5.8 Promotional Offerings

The Company may, from time to time, make promotional offerings to enhance the marketing of its services. These offerings may be limited to certain dates, times and locations. The Company will notify the Commission of such offerings as required by Commission rules and regulations.

ISSUE DATE: October 21, 2002 EFFECTIVE DATE: December 17, 2002

Gary Glodek, Director, Retail Operations

16 South Jefferson Road

#### SECTION 4 - RATES

#### 4.1 <u>1+ & 101XXXX Dialing</u>

\$0.069 per minute

Billed in one minute increments

#### 4.2 Travel Cards

\$0.080 per minute

Billed in one minute increments

#### 4.3 Toll Free Service \$0.069 per minute

Billed in one minute increments

```
4.4
    Prepaid Calling Cards Program
          $.015 Per Telecom Unit
Α
          $.019 Per Telecom Unit
В
          $.025 Per Telecom Unit
C
          $.029 Per Telecom Unit
D
Е
          $.032 Per Telecom Unit
F
          $.035 Per Telecom Unit
          $.039 Per Telecom Unit
G
          $.049 Per Telecom Unit
Н
Ι
         $.05 Per Telecom Unit
         $.059 Per Telecom Unit
J
         $.06 Per Telecom Unit
K
         $.08 Per Telecom Unit
L
М
         $.09 Per Telecom Unit
         $.10 Per Telecom Unit
N
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Ρ
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Т
         $.19 Per Telecom Unit
         $.20 Per Telecom Unit
U
         $.25 Per Telecom Unit
V
         $.29 Per Telecom Unit
W
X
         $.30 Per Telecom Unit
         $.33 Per Telecom Unit
Y
\mathbf{z}
         $.35 Per Telecom Unit
         $.39 Per Telecom Unit
AA
          $.40 Per Telecom Unit
BB
          $.50 Per Telecom Unit
CC
          $.005 Per Telecom Unit
DD
          $.01 Per Telecom Unit
EE
          $.07 Per Telecom Unit
FF
A $.99 per call service charge applies.
```

ISSUE DATE: October 21, 2002 EFFECTIVE DATE: December 17, 2002 Gary Glodek, Director, Retail Operations 16 South Jefferson Road

Whippany, New Jersey 07981

Issued Under the Authority of the Public Utilities Commission of Ohio in Case No. 02-2712-CT-ACE

### 4.5 Directory Assistance

- \$.34 for Residential Customers
- \$.95 for Business Customers

#### 4.6 Returned Check Charge

\$25.00

#### 4.7 Rate Periods

	Monday - Friday	Sat.	Sun.
8 a.m. to 5 p.m.*	Daytime Rate Period		
5 p.m. to 11 p.m.*	Evening Rate Period		Evening Rate Period
ll p.m. to 8 a.m.*	Night/Weekend Rat	e Period	

\* To, but not including

When a message spans more than one rate period, total charges for the minutes in each rate period are calculated and the results for each rate period are totaled to obtain the total message charge. If the calculation results in a fractional charge, the amount will be rounded down to the lower cent.

Whippany, New Jersey 07981

Issued Under the Authority of the Public Utilities Commission of Ohio in Case No. 02-2712-CT-ACE

#### 4.8 Payphone Dial Around Surcharge

A dial around surcharge of \$.50 per call will be added to any completed iNTRAstate toll access code and subscriber toll-free 800/888 type calls placed from a public or semipublic payphone.

#### 4.9 Universal Service Fund Assessment & Presubscribed Interexchange Carrier Charge

The Customer will be assessed a monthly state Universal Service Fund Contribution charge on all telecommunications services, which in no event shall be less than the prevailing contribution percentage rate charged the Company on intrastate traffic by any state agency or its administrator. A Presubscribed Interexchange Carrier Charge ("PICC") applies on a monthly basis to all Customer monthly bills at the prevailing rate.

ISSUE DATE: October 21, 2002 EFFECTIVE DATE: December 17, 2002 Gary Glodek, Director, Retail Operations 16 South Jefferson Road

Whippany, New Jersey 07981

Issued Under the Authority of the Public Utilities Commission of Ohio in Case No. 02-2712-CT-ACE

## Exhibit B

Proposed Revised Tariff Pages

### TITLE SHEET

### **OHIO TELECOMMUNICATIONS TARIFF**

Tariff schedule applicable to Telecommunications Services furnished by Touchtone Communications Inc. ("TCI"), with principal offices at 16 South Jefferson Road, Whippany, New Jersey 07981. This tariff applies for services furnished within the State of Ohio and is on file with the Ohio Public Utilities Commission. Copies may be inspected, during normal business hours, at the company's principal place of business.

ISSUE DATE: April 4, 2008

**EFFECTIVE DATE: April 4, 2008** 

Gary Glodek, Director, Retail Operations
16 South Jefferson Road
Whippany, New Jersey 07981
Issued Under the Authority of the Public Utilities Commission of Ohio in Case No. \_\_\_\_-TP-ATA

### **CHECK SHEET**

The Sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

<u>SHEET</u>	<u>REVISION</u>
1	Original
2	Original
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original

\* New or Revised Sheet

ISSUE DATE: April 4, 2008

**EFFECTIVE DATE: April 4, 2008** 

# TOUCHTONE COMMUNICATIONS INC.

# ICATIONS INC. ORIGINAL SHEET 3 PUBLIC UTILITIES COMMISSION OF OHIO TARIFF NO. 1

### **TABLE OF CONTENTS**

		Page
Title Sheet.		
	***************************************	
Table of Conte	nts	
	***************************************	
•	neral	
1.1	Undertaking of the Company	
1.2	Responsibilities and Rights of the Customer	
1.3	Late Charge	
1.4	Return Check Charge	
1.5	Customer Complaints and/or Billing Disputes	
1.6	Service Offerings	
17	Deposits	\$

ISSUE DATE: April 4, 2008

**EFFECTIVE DATE: April 4, 2008** 

Gary Glodek, Director, Retail Operations 16 South Jefferson Road Whippany, New Jersey 07981

### TARIFF FORMAT

- A. Sheet Numbering: Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between pages 11 and 12 would be page 11.1.
- B. Sheet Revision Numbers: Revision numbers also appear in the upper right corner of each sheet where applicable. These numbers are used to indicate the most current page version on file with the Commission. For example, 4th Revised Sheet 13 cancels 3rd Revised Sheet 13. Consult the Check Sheet for the sheets currently in effect.
- C. Paragraph Numbering Sequence: There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2. 2.1. 2.1.1. 2.1.1.A.1 2.1.1.A.1.(a) 2.1.1.A.1.(a).I.(i) 2.1.1.A.1.(a).I.(i) 2.1.1.A.1.(a).I.(i).(1)

D. Check Sheets: When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff, with a cross reference to the current Revision Number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some sheets). The tariff user should refer to the latest Check Sheet to find out if a particular sheet is the most current on Commission file.

ISSUE DATE: April 4, 2008 EFFECTIVE DATE: April 4, 2008

Gary Glodek, Director, Retail Operations 16 South Jefferson Road Whippany, New Jersey 07981

### **SYMBOLS**

The following are the only symbols used for the purposes indicated below:

- (C) to signify change in regulation
- (D) to signify a deletion
- (I) to signify a rate increase
- (L) to signify material relocated in the tariff
- (N) to signify a new rate or regulation
- (R) to signify a rate reduction
- (T) to signify a change in text, but no change in rate or regulation

ISSUE DATE: April 4, 2008

**EFFECTIVE DATE: April 4, 2008** 

# TOUCHTONE COMMUNICATIONS INC. ORIGINAL SHEET 6 PUBLIC UTILITIES COMMISSION OF OHIO TARIFF NO. 1

### **SECTION 1 - GENERAL**

#### 1.1 Undertaking of the Company

This tariff contains the regulations applicable to intrastate interexchange telecommunications services provided by the Company for telecommunications between points within the State of Ohio. All terms and conditions herein will comply with Ohio Minimum Telephone Service Standards. Services are furnished subject to the availability of facilities and subject to the terms and conditions of this tariff in compliance with limitations set forth in the Commission rules. The Company's services are provided on a statewide basis and are not intended to be limited geographically. The Company offers service to all those who desire to purchase service from the Company consistent with all of the provisions of this tariff. Customers interested in the Company's services shall file a service application with the Company which fully identifies the Customer, the services requested and other information requested by the Company. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the Customer, to allow connection of a Customer's location to a service provided by the Company. The Customer shall be responsible for all charges due for such service arrangement.

The services provided by the Company are not part of a joint undertaking with any other entity providing telecommunications channels, facilities, or services, but may involve the resale of the Message Toll Services (MTS) and Wide Area Telecommunications Services (WATS) of underlying common carriers subject to the jurisdiction of this Commission.

### 1.2 Responsibilities and Rights of the Customer

Customers have certain rights and responsibilities under the Minimum Telephone Service Standards (Ohio Adm.Code 4901:1-5)(MTSS). These safeguards can be found in the Appendix to Ohio Adm.Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities". These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

ISSUE DATE: April 4, 2008 EFFECTIVE DATE: April 4, 2008

Gary Glodek, Director, Retail Operations
16 South Jefferson Road
Whippany, New Jersey 07981

# TOUCHTONE COMMUNICATIONS INC. ORIGINAL SHEET 7 PUBLIC UTILITIES COMMISSION OF OHIO TARIFF NO. 1

#### SECTION 1 - GENERAL (CONT'D.)

### 1.3 Late Charge

A late fee of 1.5% monthly or the amount otherwise authorized by law, whichever is lower, will be charged on the undisputed portion of any past due balances. Late payment fees should not include interest on previously charged late payment fees. The late payment charge will not be applied to previous late payment charges that have been assessed but not yet paid for, but will apply to the accumulated services for which the customer is in arrears. Late payment charges will be applied without discrimination.

### 1.4 Returned Check Charge

A fee of \$25.00 will be charged whenever a check or draft presented for payment for service is not accepted by the institution on which it is written. The Company may waive the returned check charge under appropriate circumstances.

### 1.5 <u>Customer Complaints and/or Billing Disputes</u>

Customer inquiries or complaints regarding service or accounting may be made in writing or by telephone at any time to the Company at the below. There is no time limit for submitting disputes.

16 South Jefferson Road Whippany, New Jersey 07981 (800) 266-4006

If you have a complaint that is not resolved after you have called Touchtone Communications Inc. or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio for assistance at 1-800-686-7826 (toll free) or for TTY at 1-800-686-1570 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at <a href="https://www.puco.ohio.gov">www.puco.ohio.gov</a>.

ISSUE DATE: April 4, 2008 EFFECTIVE DATE: April 4, 2008

Gary Glodek, Director, Retail Operations 16 South Jefferson Road Whippany, New Jersey 07981

Issued Under the Authority of the Public Utilities Commission of Ohio in Case No. \_\_\_\_-TP-ATA

# TOUCHTONE COMMUNICATIONS INC. ORIGINAL SHEET 8 PUBLIC UTILITIES COMMISSION OF OHIO TARIFF NO. 1

### SECTION 1 - GENERAL (CONT'D.)

Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.pickocc.org

The Company will not collect attorney fees or court costs from Customers.

### 1.6 Service Offerings

A complete description of the services, rates & terms and conditions that are offered by the Company can be found on the Company's webside at www.touchtone.net.

### 1.7 Deposits

The Company does not require deposits to commence service.

ISSUE DATE: April 4, 2008

**EFFECTIVE DATE: April 4, 2008** 

### **Exhibit C**

Matrix or narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application

Pursuant to Chapter 4901:1-6, Ohio Administrative Code, Case No. 06-1345-TP-ORD, Touchtone Communications Inc.'s existing Public Utilities Commission of Ohio Tariff No. 1 is being replaced in its entirety which includes all non-residential Tier 2 services as well as regulated toll services as follows with Public Utilities Commission of Ohio Tariff No. 2:

<u>Section</u>	<u>on</u>	Description
Section 1 - T	echnical Terms and Abbreviations	6
Section 2 - R	ules and Regulations	8
2.2	Use of Services.	
2.3	Liability of the Company	
2.5	Cancellation or Interruption of Service	
2.6	Credit Allowance.	
2.7	Restoration of Service.	16
2.8	Deposit	16
2.9	Advance Payments	
2.10	Payment and Billing	
2.11	Reserved for Future Use	
2.12	Taxes.	18
2.15	Reconnection Charge	18
Section 3 - D	Pescription of Service	
3.1	Computation of Charges	
3.3	Level of Service	
3.4	Billing Entity Conditions	

### **Exhibit D**

Explanation of how the Applicant intends to comply with Rule 4901:1-6-05(G)(3) regarding disclosure of rates, terms, and conditions for detariffed services

Web Address, and Company physical address where Customers may obtain copies of the materials and publications in Compliance with Rules 4901:1-6-05(G)(3).

Rates, terms and conditions for Touchtone Communications Inc. can be located on the Company's website: www.touchtone.net. Copies may also be obtained at the Company's main office at 16 South Jefferson Road, Whippany, New Jersey 07981.

### Exhibit E

One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-16(B), including where customers may find the information regarding such services as required by rule 4901:1-6-05(G)(3).

Applicant provided the attached Customer Notice for residential and non-residential subscribers, consistent with the Commission's updated Customer Notice Template.

The Customer Notice has also been sent on March 27, 2008 to the Commission-provided electronic mailbox at: Telecomm-Rule16@puc.state.oh.us

### Touchtone Communications Inc. 16 South Jefferson Road Whippany, New Jersey 07981

### **IMPORTANT RESIDENTIAL CUSTOMER NOTICE**

March 17, 2008

Dear Valued Subscriber:

Beginning on April 1, 2008, the prices, service descriptions, and the terms and conditions for long distance services that you are provided by Touchtone Communications Inc. will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

This modification does not automatically result in a change in the prices, terms or conditions of those services to which you currently subscribe. Touchtone Communications Inc. must still provide a customer notice at least fifteen (15) days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you will be able to view Touchtone Communications Inc.'s future service offerings in a (guidebook/catalog) online at www.touchtone.net or you can request a copy of this information by contacting Touchtone Communications Inc. at 16 South Jefferson Road, Whippany, New Jersey 07981 or via telephone at (800) 266-4006.

Since long distance services will no longer be on file with the PUCO, this means that the agreement reached between the customer and Touchtone Communications Inc., instead of the document on file at the PUCO, will now control new services or changes in service. This agreement, whether it is verbal or written, will still be subject to consumer protections required and enforced by the PUCO.

For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.

If you have any questions about this matter, please call Touchtone Communications Inc. at the toll free number (800) 266-4006 or visit us at www.touchtone.net. You may also visit the consumer information page on the PUCO's website at puco.ohio.gov for further information.

Sincerely,

Touchtone Communications Inc.

## Touchtone Communications Inc. 16 South Jefferson Road Whippany, New Jersey 07981

### IMPORTANT NON-RESIDENTIAL CUSTOMER NOTICE

March 17, 2008, 2008

Dear Valued Subscriber:

Beginning on April 1, 2008, the prices, service descriptions, and the terms and conditions for certain telecommunication services that you are provided by Touchtone Communications Inc. will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

Touchtone Communications Inc. provides a wide range of Telecommunication services in the state of Ohio.

This modification does not automatically result in a change in the prices, terms or conditions of those services to which you currently subscribe. Touchtone Communications Inc. must still provide a customer notice at least fifteen (15) days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you will be able to view Touchtone Communications Inc.'s future service offerings in a (guidebook/catalog) online at www.touchtone.net or you can request a copy of this information by contacting Touchtone Communications Inc. at 16 South Jefferson Road, Whippany, New Jersey 07981 or via telephone at (800) 266-4006.

Since these services will no longer be on file with the PUCO, this means that the agreement reached between the customer and Touchtone Communications Inc., instead of the document on file at the PUCO, will now control new services or changes in service. This agreement, whether it is verbal or written, will still be subject to consumer protections required and enforced by the PUCO.

For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.

If you have any questions about this matter, please call Touchtone Communications Inc. at the toll free number (800) 266-4006 or visit us at www.touchtone.net.

Sincerely,

Touchtone Communications Inc.

# Exhibit F

Affidavit that the Customer Notice described in Exhibit E has been sent to Customers

#### **CUSTOMER NOTICE AFFIDAVIT**

STATE OF New Jersey

**COUNTY OF Morris** 

### **AFFIDAVIT**

I, Giuseppe Bio, President, am an authorized agent of the applicant, Touchtone Communications Inc., and am authorized to make this statement on its behalf. I attest that the Customer Notice(s) accompanying this Affidavit were sent to affected customers through direct mail on March 17, 2008, (15 days prior to the Detariffing and Related Actions Application Form filing date), in accordance with Rule 4901:1-6-16, Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Executed on March 17, 2008, Whippany, New Jersey.
Giuseppe Nio
President
Subscribed and sworn before me this Machine 12008
Derise Di Domonico
Notary Public  Denise DiDomenico Notary Public My Commission Expires:  My Commission Expires:  May 16, 2008

OH DETARIFFING