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April 3, 2008

PUCO

Ms. Renee Jenkins Chief of Docketing The Public Utilities Commission of Ohio 180 East Broad St. Columbus, Ohio 43266-0573

Re:

In the Matter of the Application of the Suburban Natural Gas Company for Authority to Increase its Rates and Charges in Certain Areas of its Service Territory - Case No. 07-689-GA-AIR

Dear Ms. Jenkins:

Enclosed herewith you will find for the Commission's review and approval, revised tariff pages for Suburban Natural Gas Company's tariff as ordered by the Commission in its March 19, 2008 Opinion and Order in the above-referenced case. Also enclosed for approval is a proposed Customer Notice. The revised tariff pages include the following:

- 1. Section I – First Revised Sheets No. 1, 3 and 5
- 2. Section II – First Revised Sheet No. 1
- 3. Section II - Second Revised Sheets No. 2 and 3
- 4. Section IV - First Revised Sheet No. 1
- 5. Section V
 - Seventy-Third Revised Sheet No. 1
 - b. First Revised Sheet No. 2
 - i. Original Sheet No. 2A
 - ii. Original Sheet No. 2B
 - c. Forty-First Revised Sheet No. 3
 - d. First Revised Sheet No. 4
 - Fortieth Revised Sheet No. 5
 - First Revised Sheet 6

If you have any questions, please feel free to contact me.

Counsel for Suburban Natural Gas Company

Enclosures

cc: David L. Pemberton, Sr./Suburban Natural Gas Company, w/enclosures David L. Pemberton, Jr./Suburban Natural Gas Company, w/enclosures

ND: 4817-4507-4434, v. 3

This is to certify that the images appearing are an Telephone (614) 221-4000 accurate 65 East State Survey Suiter 1890 Commbust OHA 433 15-421 Case file Facsimile (614) 221-4012 document delivered in the regular course of business. Date Processed Technician

NOTICE

AN IMPORTANT NOTICE ABOUT YOUR NATURAL GAS SERVICE

On August 3, 2007, Suburban Natural Gas Company ("Suburban") filed an application with The Public Utilities Commission of Ohio ("PUCO") in PUCO Case No. 07-689-GA-AIR requesting an increase in Suburban's rates for natural gas service that would produce an increase in annual revenues of \$1,460,264.00, an increase of 7% over current revenues. Your current rates for natural gas service were established in 1991. The need for the increase was due to increases in costs since the current rates were established, and the current rates are insufficient to provide Suburban with adequate compensation for the services provided.

Pursuant to law, Suburban published notice of a local public hearing regarding the rate increase. A local public hearing was held in Delaware, Ohio on March 12, 2008, and no public witnesses testified at the hearing. After considering Suburban's application and the PUCO Staff's Report of Investigation, the PUCO, by its order dated March 19, 2008, granted Suburban a portion of the rate increase requested in its application.

The new rates will become effective with bills rendered on or after April 15, 2008. For more information of the effect of the rate change, please see the table below:

Typical Bill Comparison

Class of Service	Current Bill	<u>New</u> <u>Bill</u>	<u>Dollar</u> <u>Increase</u>	<u>%</u> Increase
Customer Charge for Northern System Customer	<u>6.50</u>	<u>9.18</u>	<u>2.68</u>	41.23%
Customer Charge for Southern System Customer	<u>5.00</u>	<u>9.18</u>	<u>4.18</u>	<u>83.6%</u>
Northern System Customer * [100 ccf used, includes Customer Charge]	\$147.70	\$151.85	\$4. 15	2.81%
Southern System Customer * [100 ccf used, includes Customer Charge]	\$141.98	\$151.85	\$9.87	6.95%

^{*} This includes a gas cost recovery rate.

The following riders were approved: the Percentage of Income Payment Plan, Accelerated Infrastructure Replacement, Uncollectible Expense, Gross Receipts Tax and Mcf riders. In addition, the PUCO approved an increase of \$15.00 in the dishonored payment charge for payments returned unpaid by a financial institution. The new dishonored payment charge is \$30.00 per item and occurrence.

Suburban's goal continues to be to provide safe, reliable service to all of its customers as efficiently and economically as possible. Questions regarding the increase may be directed to Suburban at our office in Cygnet at (419) 655-2345 or Lewis Center at (740) 548-2450. Customers may call collect if our numbers are not a local call from your calling area. Customers may view a copy of our tariffs at Suburban's offices or on the PUCO website at www.puco.ohio.gov.

TARIFF SHEETS

P.U.C.O. No. 3

RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF GAS

SECTION 1- SERVICE

- 1. Application for Service. All applications for service shall be made through the local office of the Company or its authorized agents on a form provided by the Company and approved by the Public Utilities Commission of Ohio.
- 2. Turning on Gas. Regarding establishment of service, the Company shall comply with Rule 4901:1-13-05 of the Ohio Administrative Code. The customer, after making proper application for service, shall notify the Company when he or she desires service to be established. In no case shall the customer, customer's agent, or customer's employee turn on the gas at the curb, or meter cock. Gas shall be turned on, upon the date specified, by an authorized agent of the Company. If the Company finds itself unable to establish the service on the date specified, it shall so notify the customer as much in advance as possible (but not less than two days (2) before the date requested by the customer), and a new date shall be established by mutual agreement and shall be adhered to.
- 3. Service not Transferable. No person may commence the use of gas until after making application therefore and requesting the Company to turn on the service in accordance with paragraphs (1) and (2) above. In the event of violation of this provision, in addition to other rights of the Company, such person shall be liable for all gas consumed in the premises from the date such person occupied the premise. Any successor in interest to a customer, including without limitation, heirs, executors, administrators, assignees, trustees, guardians, receivers, and conservators, shall be deemed to be a person who must make application for service, provided that successors in interest whose rights arise from death or incompetence of the customer shall have thirty (30) days in which to make application.

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premises cannot be obtained, shall turn off service at the curb cock.

Without incurring an liability therefore, the Company may also suspend service for such periods as may be reasonable necessary in order to make repairs to or changes in its plant, transmission or distribution systems or other property, provided that the Company shall keep a record of any interruption of service affecting its entire system or a major division thereof, including a statement of time, duration and cause of interruption. It will also notify each customer affected by the interruption in advance of the contemplated work, and approximately how long the interruption will last.

- 5. Service not to be Disturbed. No customer shall attach or use any appliance which may result in the injection of air, water, or other foreign matter into the Company's lines and, without prior approval from the Company, no customer shall attach or use any appliance which will increase or decrease the pressure in the Company's lines intermittently to such extent as to interfere with continuous service to other customers.
- 6. No Customer Shall Sell to Another. The customer shall not supply or sell gas for use in any location other than that specified in the application for service.
- 7. Access to Premises. Neither the Company or its agents or employees shall have any inherent rights to enter into nor upon the premises of a customer without the express permission of such customer except in cases of provable emergency. Any agent or employee seeking entrance into or upon the premises of a customer shall upon request identify himself/herself, provide company photo identification and state the reason for the visit. No customer shall be obligated to afford entrance or access to his premises except during normal business hours (considered to be from 9:00 a.m. to 5:00 p.m., Monday through Saturday inclusive) and then

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- 11. Customer Indebted to Company. Service will not be supplied to any premises, if at the time of application for service, the applicant is indebted to Company for service previously supplied at the same or other premises, until payment of such indebtedness or other arrangement satisfactory to the Company shall have been made. The Company shall follow the reconnection procedures established by Ohio Administrative Code, Section 4901:1-18, and any subsequent amendments thereto, which section is incorporated herein by reference.
- 12. Credit and Deposits. The Company may require a customer to satisfactorily secure an account in accordance with the provisions of Ohio Revised Code, Section 4933.17 and Ohio Administrative Code, Rule 4901:1-7 or for commercial customers, Ohio Administrative Code, Rule 4901:1-13-08. In the event such security is required, the procedures with respect thereto shall be in accordance with Ohio Revised Code, Section 4933.17 and Ohio Administrative Code, Rule 4901:1-17 or Rule 4901:1-13-08, as applicable, and any subsequent amendments thereto, which sections are incorporated by reference herein. Copies of the statute and rule shall be made available for inspection upon the request or inquiry of any customer or applicant for service.
- 13. Right to Discontinue Service. The Company shall have the right to discontinue service for any of the following reasons or purposes:
 - (a) Refusing access.
 - (b) Nonpayment of bills for gas when bills are due.
 - (c) Failure to furnish or maintain a required security deposit in accordance with Ohio Administrative Code, Rules 4901:1-13 and 4901:1-17.
 - (d) Violation of any of these rules and regulations.

The Company shall have the right to discontinue service, and disconnect and remove from the premises of any

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SECTION 11 – METERING AND BILLING

17. Quantity of Gas Delivered by Meter. Gas will be measured by a meter installed by the Company, which shall be and remain the property of the Company. Subject to certain exceptions, enumerated below, consumption shall be determined on the basis of the meter registration and bills shall reflect the consumption so registered. Any mistake in reading the registration, however, shall not affect the liability for gas consumed as determined by a corrected reading of the registration.

When the meter is not read the Company may estimate the quantity of gas consumed and render a bill for such quantity.

All meters shall be tested at such intervals and using such methods as may be prescribed from time to time by the Public Utilities Commission of Ohio. The meter shall be removed from the customer's premises for such test and a substitute meter, newly tested, shall be installed in its place. After the meter has been tested and before it is returned to service at the same or a different location, it shall be adjusted to be accurate within two percent (2%) plus or minus.

The Company shall also test the meter at any time, at the request of the customer using the method prescribed by Rule 4901:1-13-04 of the Ohio Administrative Code. Such test shall be performed in the presence of the customer or customer representative if he or she so requests.

A meter registering between two percent (2%) fast and two percent (2%) slow shall be deemed for all purposes to be registering correctly.

During any period that incorrect registration can be established, the meter readings and bills based thereon shall be adjusted by the Company to the satisfaction of the customer on the basis of all available information concerning the use of gas by the customer. If, as the

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result of such adjustment, overpayments are shown to have occurred, the Company shall reimburse the customer in the amount of such overpayments. The Company shall continue to supply gas to the customer and the customer shall pay the amounts billed, pending the adjustment.

- **18. Backbilling.** The Company's policy on backbilling shall comply with Rule 4901:1-13-04 of the Administrative Code and Section 4933.28 of the Ohio Revised Code.
- 19. Billing Periods. Bills shall be rendered regularly at monthly intervals. Non-receipt of bills by customer does not release or diminish the obligation of customer with respect to payment thereof.

Meters are ordinarily read at monthly intervals but may be read more or less frequently at Company's option; however, each meter will be read at least once in a twelve (12) month period.

- 20. Payment of Bills. Bills shall be paid by the customer at any office of the Company during it regular office hours or to any one of the Company's authorized collecting agents during the regular office hours of such agent. Any remittance received by mail at any office of the Company bearing U.S. Postal Office cancellation date corresponding with or previous to the last date for the net payment will be accepted by the Company as within the net payment period.
- 21. Removal of Service by Company. At the option of the Company, the Company shall have the right to shut off the gas and to remove its property from the customer's premises and the Company shall have the further right, independent of, or concurrent with, the right to shut off, to demand immediate payment for all gas theretofore, delivered to the customer and not paid for, which amount shall become due and payable immediately upon such demand, when the customer vacates the

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22. Bill Format and Billing Procedure. The Company's policy on bill format and billing procedure shall comply with Rule 4901:1-13-11 of the Ohio Administrative Code and Ohio Revised Code, Section 4905.30 as amended from time to time.

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SECTION IV - GENERAL

- 34. Minimum Gas Service Standards. The Company shall comply with the minimum gas service standards for natural gas companies as set forth in Chapter 4901:1-13 of the Ohio Administrative Code, a copy of which may be viewed on the Public Utilities Commission of Ohio's Web site at www.puco.ohio.gov, or obtained from the Public Utilities Commission of Ohio upon request. Where the Public Utilities Commission of Ohio has granted a waiver to Suburban Natural Gas Company for any provision of the minimum gas service standards, the Company shall comply with the terms of any Order granting such waiver. The rules and regulations in this tariff are subject to, and include as part thereof, all orders, rules, and regulations applicable to the Company from time to time issued or established by the Public Utilities Commission of Ohio under its emergency powers.
- 35. The Company reserves the right to modify, alter or amend the foregoing rules and regulations and to make such further and other rules and regulations as experience may suggest and as the Company may deem necessary or convenient in the conduct of its business. Said new or amended rules and regulations are to become effective, and will be added to the Company's tariff, only after submission to and approval by the Public Utilities Commission of Ohio. All customers will come under the standards for gas pipings and appliance venting on customer's premises.
- 36. All of the foregoing rules and regulations shall apply to living units located in mobile home parks or similar installations. This shall apply particularly with regard to those sections of the rules and regulations dealing with, and setting standards for, piping within such living units and the venting of all appliances in which gas is used or burned.
- 37. The Company is subject to, and shall adhere in all respects to, the "Rules and Regulations for the Operation and Safety of Gas Pipe Lines in the State of Ohio" as published and issued by the Public Utilities Commission of Ohio and designated as Administrative Order No. 200. A copy of this publication shall be kept on file in each office of the Company, open to inspection by any interested customer.
- 38. These rules and regulations shall not apply during periods of shortage in the supply of natural gas available to the Company, to the extent that compliance by the Company with such rules and regulations is precluded by the shortage in

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SECTION V - RATES

GENERAL SERVICE TARIFF SCHEDULE

Applicable:

To all general service sales volumes, except customers located in the Villages of Deshler, McComb, Hoytville, Hamler, Holgate, and Malinta

General Sales Rate:

All Mcf per meter, per month, \$2.84029 per Mcf.

A Customer Charge of \$9.18 per meter, per month, regardless of usage.

Gas Cost Recovery:

In addition to the above rates, all gas consumed is subject to the Gas Cost Recovery (GCR) as required by Commission Orders dated October 11, 1978 and October 18, 1979 in Case No. 76-515-GA-ORD. The GCR rate of \$11.4267 per Mcf shall apply to all sales in the Company's central Ohio service area.

Gross Receipts Tax Rider:

The amount due on all bills shall be adjusted for the Ohio gross receipts excise tax at the rate of 4.9810%.

MCF Tax Rider:

The amount on all bills shall be adjusted for the Ohio Excise (Mcf) tax as follows:

First 100 Mcf per account per month	\$.1593 per Mcf
Next 1900 Mcf per account per month	\$.0877 per Mcf
Over 2000 Mcf per account per month	\$.0411 per Mcf

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Miscellaneous Charges:

The following charges shall apply to all classes of customers except those located in the Villages of Deshler, McComb, Hoytville, Hamler, Holgate and Malinta:

- (a) <u>Reconnection Charge</u>. If a service is reconnected after disconnection, a charge of twenty dollars (\$20.00) shall be assessed.
- (b) <u>Dishonored Check Charge</u>. Whenever a customer pays a bill by check and the check is returned to Company by the customer's financial institution for lack of sufficient funds in the customer's account, there may be a dishonored check charge assessed for each check returned. Such customer shall be charged thirty dollars (\$30.00) for processing the dishonored check.
- (c) <u>Late Payment Charge</u>. If a bill payment is not received by the Company offices or by the Company's authorized agent on or before the specified payment date, which shall be fourteen (14) days after the mailing of the bill, a one-time additional amount of five percent (5%) of the amount of the bill will become due and payable as part of the customer's total obligation. This provision is not applicable to: (1) unpaid account balances existing prior to the effective date of this rule and regulation; or (2) unpaid account balances of customers enrolled in payment plans pursuant to Ohio Administrative Code, Section 4901:1-18-04.

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UNCOLLECTIBLE EXPENSE RIDER

APPLICABLE:

To all customers except those located in the Villages of Deshler, McComb, Hoytville, Hamler, Holgate, and Malinta.

UNCOLLECTIBLE EXPENSE RIDER:

An additional charge of \$0.07012727 per Mcf shall be applied to all volumes for service rendered to recover costs associated with uncollectible amounts arising from those customers responsible for paying the Uncollectible Expense Rider. Suburban shall file an application with the Public Utilities Commission of Ohio requesting approval to change the rate if the Company determines that an adjustment of more than plus or minus ten (10) percent is needed to adjust for prior period over or under-collections.

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INFRASTRUCTURE REPLACEMENT PROGRAM RIDER

APPLICABILITY:

Applicable to all customers except those located in the Villages of Deshler, McComb, Hoytville, Hamler, Holgate, and Malinta

DESCRIPTION:

An additional charge per month per account, regardless of gas consumed, to recover costs associated with Suburban's riser inventory and identification process, the replacement of customer-owned risers which are identified to be prone to failure.

RATE:

\$0.00 per Month

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Suburban Natural Gas Company Cygnet, Ohio

SECTION V Forty-first Revised Sheet No. 3

[RESERVED]

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Suburban Natural Gas Company Cygnet, Ohio SECTION V First Revised Sheet No. 4

[Reserved]

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Suburban Natural Gas Company Cygnet, Ohio

SECTION V Fortieth Revised Sheet No. 5

[Reserved]

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SECTION V First Revised Sheet 6

GAS SERVICE INTERIM, EMERGENCY, AND TEMPORARY PIP PLAN TARIFF SCHEDULE RIDER

Applicable:

To sales of all customers except those customers located in the Villages of Deshler, McComb, Hoytville, Hamler, Holgate, and Malinta.

PIP Plan Tariff Base Rate Rider:

A PIP Plan base rate rider of \$0.08713244 per Mcf will apply to all tariff volumes of applicable customers.

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