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205 North Michigan Avenue Suite 1100 Chicago, IL 60601

April 2, 2008

#### VIA FEDERAL EXPRESS

Ms. Renee J. Jenkins Director of Administration Public Utilities Commission of Ohio 180 East Broad Street, 10th Floor Columbus, OH 43215-3793

RE: TTI National, Inc.

New Tariff Submission of P.U.C.O. No. 2 - Cancels and Replaces P.U.C.O. No. 1

Dear Ms. Jenkins:

TTI National, Inc. ("TTI National") is filing with your office an original and eight (8) copies of its P.U.C.O. No. 2 tariff.

TTI National is proposing to detariff certain Tier 2 services and make other revisions pursuant to the Commission's September 19, 2007 "Implementation Order" in Case No. 06-1345-TP-ORD. TTI National, Inc., P.U.C.O. No. 2, cancels and replaces, in its entirety, P.U.C.O. No. 1 which is currently on file with the Public Utilities Commission of Ohio.

Please date stamp and return the extra copy of this letter to me in the enclosed self-addressed stamped envelope. If you have any questions regarding this filing, please call me at (312) 260-3245 or send me an email at shannon.brown@verizonbusiness.com.

Respectively submitted,

Shannon L. Brown

Tariff Manager

Verizon Business

Enclosure

# The Public Utilities Commission of Ohio TELECOMMUNICATIONS APPLICATION FORM for

### DETARIFFING AND RELATED ACTIONS

Per the Commission's 09/19/07 "Implementation Order" in Case No. 06-1345-TP-ORD (Effective: 10/01/2007 through 04/01/2008)

In the Matter of the Application of <u>TT1 National, Inc.</u> ) to Detariff Certain Tier 2 Services and make other changes related to the Implementation of Case No. 06-1345-TP-ORD )	TRF Docket No. 90  Case No TP - ATA  NOTE: Unless you have reserved a Case No. leave the "Case No." fields BLANK.
Name of Registrant(s) TTI National, Inc.	
DBA(s) of Registrant(s)	
Address of Registrant(s) 22001 Loudoun County Parkway, Ash	<u>burn, VA 20147</u>
Company Web Address www.verizonbusiness.com	
Regulatory Contact Person(s) Shannon L. Brown	Phone <u>312-260-3245</u>
Regulatory Contact Person's Email Address shannon.brown@y	verizonbusiness.com
Contact Person for Annual Report Haleh Davary	Phone <u>415-228-1072</u>
Address (if different from above) 201 Spear Street, 9th Floor, Se	an Francisco, CA
94105	
Consumer Contact Information Mike Riddle	Phone <u>319-861-5367</u>
Address (if different from above) 500 2 <sup>nd</sup> Avenue, Cedar Rapid	s, IA 52401

#### Part I - Tariffs

Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.

<u>Carrier Type</u>	☐ CLEC	XI c⊤s
Business Tier 2 Services	A CONTRACTOR OF THE CONTRACTOR	X
Residential & Business Toll Services		
Other Changes required by Rule (Describe in detail in Exhibit C)		₩

#### Part II - Exhibits

Note that the following exhibits are required for all filings using this form.

Included	Identified As:	Description of Required Exhibit:
X	Exhibit A	The existing affected tariff pages.
	Exhibit B	The proposed revised tariff pages.
Z)	Exhibit C	Matrix or narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.
	Exhibit D	Explanation of how the Applicant intends to comply with Rule 4901:1-6-05(G)(3) regarding disclosure of rates, terms, and conditions for detariffed services, including:  • citation to the appropriate Web Page if any, in accordance with rule 4901:1-6-05(G)(4), and/or  • copy of other materials and publications to be used to comply with 4901:1-6-05(G)(3).
X	Exhibit E	One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-16(B), including where customers may find the information regarding such services as required by rule 4901:1-6-05(G)(3).
X	Exhibit F	Affidavit that the Customer Notice described in Exhibit C has been sent to Customers.

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

### **AFFIDAVIT**

### Compliance with Commission Rules and Service Standards

•
I am an officer/agent of the applicant corporation, <u>TTI National, Inc.</u> , and am authorized to make this statement on its behalf.
I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.
I declare under penalty of perjury that the foregoing is true and correct.
Executed on (Date) 4/2/08 at (Location) 205 N. Michigan Avenue. Chicago, IL 60601  *(Signature and Title) 1
<ul> <li>This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.</li> </ul>
<u>VERIFICATION</u>
I, Shinnon L-Bhinn  Verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted here, and all additional information submitted here, and all additional information submitted here.
submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.
*(Signature and Title) Human James (Date) 4/0/08
*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.
Send your completed Application Form, including all required attachments as well as the required number of copies, to:
Public Utilities Commission of Ohio Attention: Docketing Division

180 East Broad Street, Columbus, OH 43215-3793

Make such filing electronically as directed in Case No 06-900-AU-WVR

**EXHIBIT A** 

This tariff contains the rules, regulations, descriptions and rates applicable to the furnishing of intercity telecommunications services offered by TTI National within the State of Ohio.

#### TTI NATIONAL, INC.

INTRASTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE TARIFF

**Concurring Carriers** 

None

**Connecting Carriers** 

None

Other Participating Carriers

None

Effective June 1, 2006, TTI National, Inc. (TTI) will no longer offer long distance service to new customers. Effective October 12, 2006, customers currently subscribed to TTI long distance service will no longer be able to move, add to, or make changes to their service.

C/D C/D

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### **Check Sheet**

All pages listed are effective as of the date shown on the page.

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ISSUED: December 31, 2007

EFFECTIVE: January 1, 2008

IN ACCORDANCE WITH ENTRY IN CASE NO.: SHANNON L. BROWN
Tariff Administrator

New or Revised Page

#### **APPLICABILITY**

This tariff applies to Intercity Telecommunications Services furnished by TTI National, Inc. between and among points within the State of Ohio.

ISSUED: December 31, 2007

EFFECTIVE: January 1, 2008

#### **EXPLANATION OF SYMBOLS**

C - To signify changed regulation

D - To signify discontinued rate or regulation

I - To signify increased rate
 M - To signify matter relocated without change
 N - To signify new rate or regulation

R - To signify reduced rate

S - To signify reissued matter
T - To signify a change in text but no change in rate or regulation

To signify a correction

ISSUED: December 31, 2007

EFFECTIVE: January 1, 2008

#### **SECTION 1 - DEFINITIONS AND ABBREVIATIONS**

<u>Access Line</u>: A dedicated arrangement from the local telephone company or common carrier which connects the Customer's location to a Company network switching center.

Account Code: A series of digits entered by the caller to associate the telephone call with a particular department, cost center, or client. A non-verified Account Code will be accepted if it contains the proper number of digits. A verified Account Code will only be accepted if it can be matched with a number on the list of valid Account Codes provided by the Customer.

<u>Authorization Code</u>: A numerical code, one or more of which are available to a Customer to enable him/her to access the Carrier, and which are used by the Carrier both to prevent unauthorized access to its facilities and to identify the Customer for billing purposes. Multiple authorization codes may be assigned to identify individual users on the account.

Carrier or Company: TTI National, Inc.

<u>Conversation Minutes</u>: For billing purposes calls are billed based on conversation minutes, which begin when the called party answers and end when the calling party disconnects.

<u>Customer or Subscriber</u>: The person, company, firm, corporation, or other entity which orders or uses service and is therefore responsible for the payment of charges due and compliance with the Company's tariff regulations.

Day: From 8:00 AM up to but not including 5:00 PM local time Monday through Friday.

Evening: From 5:00 PM up to but not including 11:00 PM local time Sunday through Friday.

Night/Weekend: From 11:00 PM up to but not including 8:00 AM Sunday through Friday, and 8:00 AM Saturday up to but not including 5:00 PM Sunday.

<u>ENW</u>: A combined rate period, encompassing the hours of both the Evening and Night/Weekend rate periods, as defined herein.

Off Peak: The period of time during any given day that begins at 5:01 PM and ends at 7:59 AM. This period is specified to categorize charges for communications usage.

<u>Peak</u>: The period of time during any given day that begins at 8:00 AM and ends at 5:00 PM. This period is specified to categorize charges for communications usage.

POP: A point-of-presence of the underlying carrier within the state or LATA.

Service: Service means any or all service(s) provided pursuant to this tariff.

<u>Underlying Carrier</u>: The carrier that furnishes switches and transmission facilities for the carriage of the customer services upon the order of TTI National, Inc.

ISSUED: December 31, 2007

EFFECTIVE: January 1, 2008

#### SECTION 2 - RULES AND REGULATIONS

#### A. Availability of Service

- 1. Carrier offers resold interexchange telecommunications service to any person in its service area who desires to be a Customer, subject to the provisions of this tariff. Service is available 24 hours per day, 7 days a week.
- 2. Where applicable, the Customer has certain rights and responsibilities under the Minimum Telephone Service Standards found in the appendix to Rule 4901:1-5-03, Ohio Administrative Code, entitled "Telephone Customer Rights and Responsibilities."

# N - N

T

#### B. Limitations On Service

- 1. Service is offered subject to the availability of the necessary facilities and/or equipment, and Subject to the provisions of this tariff.
- 2. In accordance with the Minimum Telephone Service Standards, where applicable, the Company reserves the right to discontinue Service when necessitated by conditions beyond its control, when the Customer is using the Service in violation of the provisions of this tariff or in violation of the law, or for non-payment.

D/C

- 3. The Company does not undertake the transmission messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- Services provided under this tariff may be used for any lawful purpose for which the Service is technically suited.

#### C. Limitation of Liability

- 1. The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damages), for any interruption, delay, error, omission, or defects in the Service, facility, or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control. In any event, the Company's liability to a Customer is limited to the charges for Service rendered to the Customer.
- 2. The Company shall not be liable for, and shall be fully indemnified and held harmless by the Customer against any claim or loss, expense, or damage (including indirect, special or consequential damages) for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, tradename or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by the Company under this tariff; or for any act or omission of the Customer; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use, or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company. No agents or employees of other carriers shall be deemed to be agents or employees of the Company.
- 3. The Company shall not be liable for any defacement of or damages to the premises of a Customer resulting from the furnishing of service which is not the direct result of the Company's negligence.

ISSUED: December 31, 2007

EFFECTIVE: January 1, 2008

SHANNON L. BROWN
Tariff Administrator
205 N. Michigan Avenue, Suite 1100
Chicago, Illinois 60601

#### SECTION 2 - RULES AND REGULATIONS

#### C. Limitation of Liability (Cont.)

- 4. The Carrier shall not be liable for any damages, including usage charges, that the customer may incur as a result of the unauthorized use of its communications equipment. The unauthorized use of the Customer's communications equipment includes, but is not limited to, the placement of calls from the Customer's premises and the placement of calls through Customer-controlled or Customer-provisioned equipment which are transmitted or carried over Carrier's network without the authorization of Customer. The Customer shall be fully liable for all such usage charges.
- 5. The Customer is required to notify Company of any changes to Customer's equipment, including software controlling the equipment. Company is not liable for interruptions in Service caused by Customer's failure to notify Company prior to any change.
- D. <u>Locations of Service</u>
   Company will provide service to Customers at Customer premises within the State of Ohio.
- E. Terminal Equipment
  Carrier's facilities and service may be used with or terminated in Customer-provided communications systems, such as a PBX. Such terminal equipment shall be furnished and maintained at the expense of the providing Customer, except as otherwise agreed in advance and in writing. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of Carrier's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry.
- F. Taxes
  Services may be subject to state and/or local taxes at the prevailing tax rates, if the Service originates or terminates in the State of Ohio or both. Such taxes are listed as separate line items in a Customer's bill and are not included in the quoted rates.

#### G. Payment and Billing

- 1. Service is provided and billed on a monthly basis. Long distance charges are billed in arrears and fixed monthly recurring charges, if any, are billed one month in advance.
- 2. Bills are due and payable upon receipt. Bills will be considered past due no sooner than 14 days after from the bill postmark date. Interest at a rate of one and one-half percent (1.5%) per month will be charged on any amount which remains unpaid after twenty-five days from the rendering of the bill. Bills and billing practices shall conform with Rule 4901:1-5-15 Ohio Administrative Code.
- 3. The security of the Customer's Authorization Codes is the responsibility of the Customer. All calls placed using the Customer's Authorization Codes or using facilities owned or controlled by the Customer will be billed to and must be paid by the Customer.

ISSUED: December 31, 2007

EFFECTIVE: January 1, 2008

#### SECTION 2 - RULES AND REGULATIONS

#### G. Payment and Billing (Cont.)

- 4. The Company reserves the right to examine the credit record of an applicant or Customer. A Customer whose service has been discontinued for non-payment of bills will be required to pay any unpaid balance due to the Company before service is restored. A Returned Checks charge (Section 4.4) will apply for all returned checks.
- 5. The Customer may give the Company notice of a dispute as to charges by contacting the Company via the customer service number on the bill or by notifying the Company in writing at the address listed on the bill. If the dispute is not resolved to the Customer's satisfaction, the Customer may contact the PUCO at 1-800-686-7826 or 1-614-466-3292 or for TDD/TYY at 1-800-686-1570 or 1-614-466-8180.

#### H. Deposits

- 1. Customers may establish credit by any means available in accordance with 4901:1-17 and 4901:1-5-13 and 4901:1-5-14 OAC.
- 2. To safeguard its interests, the Company may require a Customer to make a deposit to be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to two month's charges for a service or facility which has a minimum payment period of one month.
- When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded in accordance with 4901:1-17-06. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account.
  If the amount of the deposit is insufficient to cover the balance due to the Customer's account, the Company retains the right to collect any amounts owing after the deposit has been applied plus any costs related to the collection of any remaining balance.
- Deposits held for less than 180 days shall not accrue interest. Interest on intrastate deposits held
  for longer than 180 days will be handled in accordance with Rule 4901: 1-17-05 of the Ohio
  Administrative Code.

#### Cancellation of Service by Customer

When a customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below:

Where the Company has notified a customer or prospective customer of the possibility that special expenses may be incurred in connection with provisioning their service, and then the Company does incur such expenses. Expenses could include special construction, or where special arrangements of facilities or equipment have begun before the Company received a cancellation notice. The charge will be equal to the costs actually incurred, less net salvage.

ISSUED: December 31, 2007 EFFECTIVE: January 1, 2008

#### **SECTION 2 - RULES AND REGULATIONS**

- J. Cancellation of Service by Carrier
  - 1. Carrier will disconnect toll services for nonpayment in accordance with Rule 4901:1-5-17(B) OAC.
  - 2. Carrier will disconnect toll services with notice to the customer in cases not involving nonpayment in accordance with Rule 4901:1-5-17(D) and (E) OAC.
  - 3. Carrier will disconnect toll services without notice to the customer in cases no involving nonpayment in accordance with Rule 4901:1-5-17(G) OAC.
  - 4. Carrier shall follow the payment schedule and disconnection procedures set forth at Rule 4901:1-5-17(K) OAC.
  - 5. Carrier will follow the procedures for reconnection of toll service in accordance with Rule 4901:1-5-17(M).
- K. Timing of Calls

The Customer's long distance usage charges are based on the actual usage of Carrier's network. Usage is measured in Conversation Minutes. Chargeable time for the Customer shall begin when the local exchange company signals that the called party has answered. Chargeable time shall end when either party disconnects.

L. Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between the rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers and associated vertical and horizontal coordinates that are found in AT&T Tariff FCC No. 10.

Formula:

#### SECTION 3 - SERVICE DESCRIPTIONS AND RATES

Business Benefit Service<sup>1</sup> 1.

Business Benefit Service offers a unified service for single or multi-location customers using switched and toll-free (in-WATS) termination. The Business Benefit Service package includes the availability of outbound and inbound (toll free). Business Benefit Switched Outbound and Inbound Access Service is billed in six-second increments and is rounded to the next higher six-second increment with an eighteensecond per call minimum. All fractional per call charges will be rounded to the nearest whole cent.

Switched Outbound and Inbound per minute rate - InterLATA: \$0.0925 IntraLATA: \$0.0900 \$1.40

Directory Assistance per call charge:

Business Benefit Term Plan

The Business Benefit Term Plan is a term plan, in lieu of all other tariffed term plans. This plan is only available to customers subscribing to Business Benefit Service. Customers who subscribe to service via the Business Benefit Term Plan are subject to the following conditions:

<u>Definitions of Terms</u>: For purposes of the Business Benefit Term Plan, the following 1.1.1 definitions apply.

Qualifying Volume is the customer's total usage of the following, after the application of promotional and other discounts: domestic and international inbound; outbound; Card. Charges for the following are not included as Qualifying Volume and are not calculated in satisfaction of the Business Benefit Term Plan volume commitment: Directory Assistance usage and surcharges; recurring and non-recurring charges; Operator Assisted usage and surcharges; monthly recurring and non-recurring charges; and taxes.

- <u>Term Commitment and Renewal Options</u>: A customer must commit to service for a term of either month-to-month, one or two years. The term of service will commence with the 1.1.2 provisioning of service following the execution of the Business Benefit Term Plan agreement. A plan will automatically renew for an equivalent term and volume commitment upon expiration of its term, unless the customer provides written notification to cancel the Business Benefit Term Plan, which must be received by no more than 30 days after expiration of the existing term. If the customer cancels the existing term plan within 30 days after expiration of the existing term, the customer will receive the discounts for which the customer qualifies during the 30-day period following the expiration of the existing term of service.
- 1.1.3 Volume Commitment: A customer must meet a monthly minimum usage requirement of \$25.00 excluding taxes, fees, monthly recurring and non-recurring usage charges.

ISSUED: December 31, 2007

EFFECTIVE: January 1, 2008

<sup>&</sup>lt;sup>1</sup>Business Benefit Service is available to existing customers only. Business Benefit Service is no longer available to new subscribers.

#### SECTION 3 - SERVICE DESCRIPTIONS AND RATES

- 1. Business Benefit Service<sup>2</sup>
  - 1.1 Business Benefit Term Plan (Cont.)
    - 1.1.4 <u>Underutilization Charges</u>: Beginning in the month following execution of the Business Benefit Term Plan, if at the end of any monthly period of the term of service, a customer fails to satisfy its monthly volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume usage in that monthly period and the customer's monthly volume commitment.
    - 1.1.5 <u>Cancellation or Discontinuance With Liability</u>: Discontinuance of all services furnished under the Business Benefit Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge as follows:

Customers subscribing under an annual volume commitment will be required to pay a charge in an amount equal to i) the Underutilization Charge for the monthly period of termination, and ii) the customer's monthly volume commitment for each month remaining in the annual period of termination.

1.1.6 Rates: Customers will receive the following per minute rates based upon term commitment:

InterLATA IntraLATA
Month-to-Month: \$.0850 \$.0825
1 and 2 Year Term: \$.0800 \$.0800

ISSUED: December 31, 2007

<sup>&</sup>lt;sup>1</sup>Business Benefit Service is available to existing customers only. Business Benefit Service is no longer available to new subscribers.

#### SECTION 3 - SERVICE DESCRIPTIONS AND RATES

2. Wholesale Affinity Program

The Wholesale Affinity Program is a benefit package which allows individual users who are members of participating business entities to take advantage of the following per minute rates. Calls will be billed in six-second increments and rounded to the next higher six-second increment with an eighteen-second per call minimum. Calling Card calls will be billed in six-second increments and rounded to the next higher six-second increment with a sixty-second per call minimum. All fractional per call charges will be rounded to the nearest whole cent.

Outbound/Inbound Switched Voice per minute rate: \$.0900
Calling Card per minute rate: \$.1450
Standard Calling Card per minute rate: \$.1600

Customers who select direct billing via credit card will receive the Calling Card per minute rate, all other Customers will receive the Standard Calling Card per minute rate.

ISSUED: December 31, 2007

EFFECTIVE: January 1, 2008

IN ACCORDANCE WITH ENTRY IN CASE NO.: SHANNON L. BROWN

#### SECTION 3 - SERVICE DESCRIPTIONS AND RATES

3. Affinity Programs

The Company offers discounts ranging from 1% to 25% off its Combined Calling Plan Service or reduced per minute rates to members of entities which agree to sponsor or otherwise promote the Company and its service offerings. The actual discount level(s) or rate(s) per unit will vary depending on total number of members and/or total combined membership billings.

3.1 Affinity Programs Option A

Under this plan members of Affinity Program Option A are Customers who subscribe to service through a Sponsor, which is not a Customer under this Option. Switched outbound and switched inbound call charges are subject to an 18 second minimum initial period and additional 6-second increments. If the computed charges for a call include a fraction of a cent, the fraction will be rounded to the nearest whole cent.

The following per minute usage charges will apply:

Switched Outbound:

\$0.09

Switched Inbound:

\$0.09

ISSUED: December 31, 2007

EFFECTIVE: January 1, 2008

#### SECTION 3 - SERVICE DESCRIPTIONS AND RATES

4. Agency Program No. 1

Agency Program No. 1 offers 1+, dedicated outbound, inbound, and calling card service during all time of day rate periods. Customers may enroll in any one of the following program options: (1) one-year term plan for switched access service; (2) one-year term plan for dedicated access service; or (3) month-tomonth plan for switched access service only.

- 1+, dedicated outbound, and inbound calls will be subject to an 18-second minimum duration. Calls that are more than 18 seconds will be billed in 6-second increments. Calling card calls will be subject to a 60second minimum call duration, and calls that are more than 60 seconds will be billed in 6-second increments. If the computed charge for a call includes a fraction of a cent, the charge will be rounded to the nearest whole cent.
- 1+, Dedicated Outbound and Inbound Service Rates: Customers will be charged the following per minute rates for 1+, dedicated outbound, and inbound intraLATA/intrastate calls.

Switched Inbound/Outbound InterLATA **IntraLATA** Month-to-Month: \$.0800 \$.0700 1-Year: \$.0750 \$.0650

Dedicated Inbound/Outbound

\$.0556

1-Year:

Calling Card: Customers will be charged \$0.149 per minute for calling card calls. No per call surcharge will apply.

4.2 Term Plans

Term plan customers are subject to the monthly minimums as follows:

Switched Access: \$25.00 Dedicated Access: \$1000.00

Term plan customers are also subject to the following provisions:

IN ACCORDANCE WITH ENTRY IN CASE NO .:

- 4.2.1 <u>Underutilization</u>: For each monthly period of a customer's term of service in which a customer's Agency Program No. 1 usage charges (including intrastate usage, but not including any other applicable charges imposed by the Company or a third party) fail to equal or exceed the applicable monthly minimum, the customer will be billed and required to pay an amount equal to the difference between the customer's actual usage and the applicable monthly minimum.
- 4.2.2 Termination with Liability: If a customer terminates service prior to the expiration of the customer's term of service under this program, the customer will be billed and required to pay an amount equal to the applicable monthly minimum for each month remaining in the customer's term of service at the time of actual termination. These charges will apply in addition to all incurred usage charges.

ISSUED: December 31, 2007

SHANNON L. BROWN **Tariff Administrator** 205 N. Michigan Avenue, Suite 1100 Chicago, Illinois 60601

#### <u>SECTION 3 - SERVICE DESCRIPTIONS AND RATES</u>

#### 5. New Business Benefit Service

New Business Benefit Service offers a unified outbound and inbound service for single or multi-location Customers using switched, dedicated, and/or New Business Benefit calling card access. The New Business Benefit package includes the availability of outbound, inbound (toll free) and calling card services.

New Business Benefit Switched Outbound Service, Dedicated Outbound Service, Switched Inbound Service, and Dedicated Inbound Services are billed in an eighteen (18) second initial increment and is rounded to the next higher six (6) second increment, Switched Inbound Service is billed in an eighteen (18) second initial increments and is rounded to the next higher six (6) second increment. New Business Benefit Calling Card Service is billed at an initial sixty (60) second increment and rounded to the next higher six (6) second increment thereafter. All fractional per call charges will be rounded to the nearest whole cent.

#### 5.1 Term/Volume Commitment

Customers who access New Business Benefit Service via dedicated access (Option 4) must subscribe to the Service under a term plan, which equals or exceeds 1 year. The qualifying volume usage of a customer who accesses New Business Benefit via Dedicated access must equal or exceed \$1,000 in each monthly period of the Term of service. Qualifying volume usage only includes Dedicated Inbound/Outbound service.

#### 5.2 Under Utilization Charge

If at the end of any monthly period of the term of Service, a customer fails to satisfy its monthly volume usage commitment, the Customer must pay the difference between the customers actual volume usage in the monthly period and the customers monthly qualifying volume usage commitment of \$1,000. (Applies to Option 4 only.)

#### 5.3 Cancellation or Discontinuance With Liability:

Discontinuance of all services furnished under the New Business Benefit Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge as follows:

Customers subscribing under an annual volume commitment will be required to pay a charge in an amount equal to i) the Underutilization Charge for the monthly period of termination, and ii) the customer's monthly volume commitment for each month remaining in the annual period of termination.

ISSUED: December 31, 2007

#### <u>SECTION 3 - SERVICE DESCRIPTIONS AND RATES</u>

- 5. New Business Benefit Service (Cont.)
  - New Business Benefit Service Rates 5.4

Customers will be charged the following per minute usage charges for New Business Benefit Service Switched Outbound and Switched Inbound Service.

Available to all customers of New Business Benefit Service subscribing via Switched Access on a month-to-month basis.

> InterLATA: \$.0750 IntraLATA: \$,0700

Available to eligible members of a qualified services affinity group subscribing via Option 2: Switched Access on a month-to-month basis.

InterLATA/IntraLATA: \$.0900

Available to eligible members of a qualified Direct Sales Affinity Member Group Option 3: subscribing via Switched Access on a month-to-month basis.

> InterLATA: \$.0750 IntraLATA: \$,0700

Available to all customers of New Business Benefit Service subscribing via Dedicated Option 4: Access who commit to a 1 or 2 year term and a monthly volume usage commitment of \$1,000.

InterLATA/IntraLATA: \$.0556

Available to new and existing residential and business customers of New Business Option 5: Benefit Service subscribing via Switched Access on a month to month basis that agree to meet a \$25.00 minimum monthly usage agreement.

InterLATA/IntraLATA: \$.0590

Calling Card Service

The following per-minute rate will apply to card usage: \$0.139

ISSUED: December 31, 2007

### SECTION 3 - SERVICE DESCRIPTIONS AND RATES

6. TTI/ICG Service Plan I

TTI/ICG Service Plan I offers service for outbound, inbound (toll free) and calling card service for single or multi-location Customers formerly subscribed to service provided by ICG Inc. prior to October 1, 2000. A Payphone Use Charge and Directory Assistance per-call charge will apply to this service in lieu of standard tariffed charges in this tariff for those services.

- 6.1 <u>Usage Sensitive Charges:</u>
  - 6.1.1 Dial-1 Rate Per Minute: (Measured in 6-second initial and 6-second additional increments)

InterLATA:

\$0.0710

IntraLATA:

Ameritech Exchange Area Cincinnati Bell Exchange Area

Peak:

\$0.0790 \$0.0790

Off-Peak: \$0,0600

\$0.0790

Peak:

8:00am - 4:59pm Monday - Friday

Off-Peak:

5:00pm - 7:59am Monday - Friday; all day Saturday and Sunday and

Holidavs\*\*

\*\* The following are Company-recognized Holidays, determined at the location of the calling station, for purposes of this plan:

New Year's Day - January 1

Memorial Day - As Federally Observed

Independence Day - July 4

Thanksgiving Day - As Federally Observed

Christmas Day - December 25

6.1.2 Calling Card: (Measured in 30-second initial and 6-second additional increments)

Rate Per Minute (All Rate Periods):

\$.2760

Per Call Charge:

no charge

- 6.2 Payphone Use Charge: \$0.25
- 6.3 Directory Assistance: \$0.50

ISSUED: December 31, 2007

#### SECTION 3 - SERVICE DESCRIPTIONS AND RATES

7. TTI/ICG Service Plan II

TTI/ICG Service Plan II offers service for outbound, inbound (toll free) and calling card service for single or multi-location Customers formerly subscribed to service provided by ICG Inc. on or after October 1, 2000. A Payphone Use Charge and Directory Assistance per-call charge will apply to this service in lieu of standard tariffed charges in this tariff for those services.

- 7.1 **Usage Sensitive Charges:** 
  - 7.1.1 Dial-1 Rate Per Minute: (Measured in 6-second initial and 6-second additional increments)

IntraLATA: \$0.0500 InterLATA: \$0.0500

7.1.2 Calling Card: (Measured in 30-second initial and 6-second additional increments)

Rate Per Minute: \$0.2760 Per Call Charge: no charge

- 7.2 Payphone Use Charge: \$0.25
- 7.3 Directory Assistance: \$0.50

ISSUED: December 31, 2007

EFFECTIVE: January 1, 2008

#### SECTION 3 - SERVICE DESCRIPTIONS AND RATES

8. Business Success Service

Business Success Service provides outbound and toll free switched and dedicated service and calling card service to single or multi-location Customers.

8.1 <u>Monthly Minimum Charges</u>

Business Success Service Switched Outbound and Inbound, and Outbound Calling Card Service: A \$25.00 per-account per-month minimum charge will apply if a customer's usage charges under this plan are less than \$25.00 per account per month. This per-account charge will be applied against the customer's Business Success Service usage in the month it is charged.

Business Success Service Dedicated Outbound and Inbound Service for Switched Outbound and Toll Free Service: No minimum charge will apply to this service.

8.2 Rates and Charges

Usage Sensitive Charges:

8.2.1 <u>Business Success Service Switched and Dedicated Outbound and Inbound Service</u>:

Dial-1 and Toll Free Service:

Measured in 18-second initial and 6-second additional increments.

Switched: \$0.0295 Dedicated: \$0.0250

8.2.2 <u>Business Success Service Calling Card Service</u>:

Customers may elect either Business Success Calling Card Option 1 or Business Success Calling Card Option 2 as described below. All Calling Card calls are measured in 18-second initial and 6-second additional increments.

- 8.2.2.1 <u>Business Success Calling Card Option 1</u>: Customers of Business Success Calling Card Option 1 will receive a per-minute rate of \$0.139 and a per-call surcharge of \$0.00 for all Business Success Service Direct Dial Calling Card Calls.
- 8.2.2.2 Business Success Calling Card Option 2: For a monthly recurring charge of \$0.99, customers of Business Success service will receive a per-minute rate of \$0.099 and a per-call surcharge of \$0.00 for all Business Success Service direct dial calling card calls.

ISSUED: December 31, 2007

#### SECTION 3 - SERVICE DESCRIPTIONS AND RATES

#### Business Success Service (Cont.)

#### 8.3 Service Availability:

a) Service Types: Available service is:

Business Success Service Switched Outbound and Inbound, which is outbound and toll free service which originates and terminates, respectively, via switched access;

Business Success Service Dedicated Outbound and Inbound, which is outbound and toll free service which originates and terminates, respectively, via dedicated access;

Business Success Service Outbound Calling Card Service, which is service which originates via calling card access.

b) <u>Service Option Availability</u>: Business Success Service Switched Outbound and Inbound, and Outbound Calling Card Service, is available on a month-to-month basis. Customers may enroll in Business Success Service Outbound Calling Card Service without enrolling in other Business Success Service offerings.

Business Success Service Dedicated Outbound and Inbound Service is available under a 1 or 2 year term of service under a Business Success Service Dedicated Service Term Plan. Customers who subscribed to service via this term plan are subject to the following conditions:

- Definition of Terms: For purposes of the Business Success Service Term Plan, the
  following definition applies: Qualifying Volume is the customer's total domestic and
  international Business Success Service Dedicated Outbound Service usage after the
  application of promotional and other discounts. The following are not included as
  Qualifying Volume: Directory Assistance charges; monthly recurring and non-recurring
  charges; and taxes.
- Term Commitment and Renewal Options: A Customer must commit to service for a term of 1 or 2 years. The term of service will commence with the provisioning of service following the execution of the Business Success Service Dedicated Service Term Plan by a customer and the Company. A plan will automatically renew for an equivalent term and volume commitment upon expiration of its term, unless the customer provides written notification to cancel the Business Success Service Dedicated Service Term Plan, which must be received by the Company no more than 30 days after expiration of the existing term. If the customer cancels the existing term plan within 30 days after expiration of the existing term, the customer will receive the discounts for which the customer qualifies during the 30-day period following the expiration of the existing term of service.

ISSUED: December 31, 2007

#### SECTION 3 - SERVICE DESCRIPTIONS AND RATES

- 8. <u>Business Success Service (Cont.)</u>
  - 8.3 Service Availability (Cont.):
    - b) Service Option Availability (Cont.):
      - Volume Commitment: A customer's Qualifying Volume usage must equal or exceed \$3,000.00 in each monthly period of the term of service, beginning with the fourth month after customer enrolls in this service.
      - Underutilization Charge: If during any monthly period of the term of service, a customer fails to satisfy its monthly volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume usage in that monthly period and the customer's monthly volume commitment.
      - Cancellation or Discontinuance with Liability: Discontinuance of all services furnished under the Business Success Dedicated Service Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan. Customers subscribing to the Business Success Service Dedicated Term Plan who discontinue the plan will be required to pay a charge in an amount equal to i) the Underutilization Charge for the monthly period of the termination and ii) the customer's monthly volume commitment for each month remaining in the annual period in which termination occurs.

ISSUED: December 31, 2007

EFFECTIVE: January 1, 2008

IN ACCORDANCE WITH ENTRY IN CASE NO.: \_\_\_\_\_\_\_
SHANNON L. BROWN
Tariff Administrator

#### SECTION 3 - SERVICE DESCRIPTIONS AND RATES

#### 9. Advanced Call Service

Advanced Call Service is a Switched Outbound Dial 1, and Switched Inbound Toll Free 800 service with a Switched Outbound Calling Card service available to customers with single or multiple locations on a month-to month basis. No monthly minimum and no monthly recurring charges will apply to this service. Usage sensitive charges will apply 24 hours a day, 7 days a week. All Dial 1 and Toll Free calls are measured in 60-second initial increments and 60-second additional increments. All Calling Card calls are measured in 18-second initial increments and 6-second additional increments.

#### Rates and Charges (Usage Sensitive)

#### Outbound Dial 1

Measured in 60-second initial and 60-second additional increments.

Per minute charge:

\$0.0790

#### Inbound Toll Free 800

Measured in 60-second initial and 60-second additional increments.

Per minute charge:

\$0.0790

#### Outbound Calling Card

Measured in 60-second initial and 60-second additional increments.

Per minute charge:

\$0.1390

#### **Directory Assistance**

Per call charge:

\$0.85

ISSUED: December 31, 2007

EFFECTIVE: January 1, 2008

IN ACCORDANCE WITH ENTRY IN CASE NO .: SHANNON L. BROWN **Tariff Administrator** 

#### **SECTION 4 - MISCELLANEOUS SERVICES**

1. <u>Directory Assistance</u>

Charge per directory assistance call:

\$1.99

A customer may obtain Directory Assistance in determining telephone numbers by calling the Directory Assistance operator. One request may be made on each directory assistance call. The Directory Assistance charge applies to each call regardless of whether or not the Directory Assistance operator is able to furnish the requested telephone number.

2. Account Codes

Monthly charge for non-verified Account Codes:

no charge

Monthly charge for verified Account Codes:

\$10.00

3. Re-establishment of Service

Non-recurring charge for re-establishment of service: \$20.00

4. Returned Checks

Returned check charge (per check):

\$20.00

5. <u>Traditional Operator Services</u>

Traditional operator services are those services provided by the company in which the end user has a customer relationship with the company, the company contracts with the customer/end user to provide the services, and the customer/end user pay for the actual processing of the operator assisted calls.

- (a) Calls made from private residential or business phones presubscribed to TTI National and that are completed with the assistance of a TTI National operator;
- (b) Calls made from private residential or business phones that are not presubscribed to TTI National, but are placed by dialing 10-10555 or any other TTI National carrier identification code and that are completed with the assistance of an TTI National operator.
- 5.1 Usage Charges
  - 5.1.1 Usage Charges for calls falling within classifications (a) and (b):

All Times of Day:

\$0.36

5.1.2 Undiscountable per call surcharges for calls falling within classifications (a) and (b):

Person-to-Person Calls

\$3.50

Operator Handled Calis

0+ collect, 0- collect or billed to a third number

\$2.45

pilled to a filling limiting

ISSUED: December 31, 2007

SECTION 5 - PROMOTIONAL OFFERINGS

RESERVED FOR FUTURE USE

ISSUED: December 31, 2007

IN ACCORDANCE WITH ENTRY IN CASE NO .:

EXHIBIT B

This tariff contains the rules, regulations, descriptions and rates applicable to the furnishing of intercity telecommunications services offered by TTI National within the State of Ohio.

#### TTI NATIONAL, INC.

#### INTRASTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE TARIFF

**Concurring Carriers** 

None

**Connecting Carriers** 

None

Other Participating Carriers

None

Effective June 1, 2006, TTI National, Inc. (TTI) will no longer offer long distance service to new customers. Effective October 12, 2006, customers currently subscribed to TTI long distance service will no longer be able to move, add to, or make changes to their service.

ISSUED: April 3, 2008

IN ACCORDANCE WITH ENTRY IN CASE NO .:

EFFECTIVE: April 3, 2008

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ISSUED: April 3, 2008

IN ACCORDANCE WITH ENTRY IN CASE NO .:

EFFECTIVE: April 3, 2008

SHANNON L. BROWN
Tariff Administrator
205 N. Michigan Avenue, Suite 1100
Chicago, Illinois 60601

### **Check Sheet**

All pages listed are effective as of the date shown on the page.

<u>Page</u>	Revision Number
1	Original
2	Original
2 3 4 5	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original

ISSUED: April 3, 2008

EFFECTIVE: April 3, 2008

New or Revised Sheet

### **APPLICABILITY**

This tariff applies to Intercity Telecommunications Services furnished by TTI National, Inc. between and among points within the State of Ohio.

ISSUED: April 3, 2008

IN ACCORDANCE WITH ENTRY IN CASE NO .:

EFFECTIVE: April 3, 2008

SHANNON L. BROWN
Tariff Administrator
205 N. Michigan Avenue, Suite 1100
Chicago, Illinois 60601

### **EXPLANATION OF SYMBOLS**

C - To signify changed regulation

D - To signify discontinued rate or regulation

To signify increased rate

M - To signify matter relocated without change
 N - To signify new rate or regulation
 R - To signify reduced rate

S - To signify reissued matter
 T - To signify a change in text but no change in rate or regulation

To signify a correction

ISSUED: April 3, 2008

IN ACCORDANCE WITH ENTRY IN CASE NO .:

EFFECTIVE: April 3, 2008

SHANNON L. BROWN Tariff Administrator 205 N. Michigan Avenue, Suite 1100 Chicago, Illinois 60601

#### **SECTION 1 - DEFINITIONS AND ABBREVIATIONS**

<u>Access Line</u>: A dedicated arrangement from the local telephone company or common carrier which connects the Customer's location to a Company network switching center.

Account Code: A series of digits entered by the caller to associate the telephone call with a particular department, cost center, or client. A non-verified Account Code will be accepted if it contains the proper number of digits. A verified Account Code will only be accepted if it can be matched with a number on the list of valid Account Codes provided by the Customer.

<u>Authorization Code</u>: A numerical code, one or more of which are available to a Customer to enable him/her to access the Carrier, and which are used by the Carrier both to prevent unauthorized access to its facilities and to identify the Customer for billing purposes. Multiple authorization codes may be assigned to identify individual users on the account.

Carrier or Company: TTI National, Inc.

<u>Conversation Minutes</u>: For billing purposes calls are billed based on conversation minutes, which begin when the called party answers and end when the calling party disconnects.

<u>Customer or Subscriber</u>: The person, company, firm, corporation, or other entity which orders or uses service and is therefore responsible for the payment of charges due and compliance with the Company's tariff regulations.

Day: From 8:00 AM up to but not including 5:00 PM local time Monday through Friday.

Evening: From 5:00 PM up to but not including 11:00 PM local time Sunday through Friday.

Night/Weekend: From 11:00 PM up to but not including 8:00 AM Sunday through Friday, and 8:00 AM Saturday up to but not including 5:00 PM Sunday.

<u>ENW</u>: A combined rate period, encompassing the hours of both the Evening and Night/Weekend rate periods, as defined herein.

Off Peak: The period of time during any given day that begins at 5:01 PM and ends at 7:59 AM. This period is specified to categorize charges for communications usage.

<u>Peak</u>: The period of time during any given day that begins at 8:00 AM and ends at 5:00 PM. This period is specified to categorize charges for communications usage.

POP: A point-of-presence of the underlying carrier within the state or LATA.

<u>Service</u>: Service means any or all service(s) provided pursuant to this tariff.

<u>Underlying Carrier</u>: The carrier that furnishes switches and transmission facilities for the carriage of the customer services upon the order of TTI National, Inc.

ISSUED: April 3, 2008

EFFECTIVE: April 3, 2008

#### **SECTION 2 - RULES AND REGULATIONS**

#### A. Availability of Service

- Carrier offers resold interexchange telecommunications service to any person in its service area
  who desires to be a Customer, subject to the provisions of this tariff. Service is available 24 hours
  per day, 7 days a week.
- 2. Where applicable, the Customer has certain rights and responsibilities under the Minimum Telephone Service Standards found in the appendix to Rule 4901:1-5-03, Ohio Administrative Code, entitled "Telephone Customer Rights and Responsibilities."

## B. Limitations On Service

- Service is offered subject to the availability of the necessary facilities and/or equipment, and Subject to the provisions of this tariff.
- In accordance with the Minimum Telephone Service Standards, where applicable, the Company
  reserves the right to discontinue Service when necessitated by conditions beyond its control, when
  the Customer is using the Service in violation of the provisions of this tariff or in violation of the law, or
  for non-payment.
- 3. The Company does not undertake the transmission messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 4. Services provided under this tariff may be used for any lawful purpose for which the Service is technically suited.

#### C. Limitation of Liability

- 1. The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damages), for any interruption, delay, error, omission, or defects in the Service, facility, or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control. In any event, the Company's liability to a Customer is limited to the charges for Service rendered to the Customer.
- 2. The Company shall not be liable for, and shall be fully indemnified and held harmless by the Customer against any claim or loss, expense, or damage (including indirect, special or consequential damages) for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, tradename or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by the Company under this tariff; or for any act or omission of the Customer; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use, or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company. No agents or employees of other carriers shall be deemed to be agents or employees of the Company.
- 3. The Company shall not be liable for any defacement of or damages to the premises of a Customer resulting from the furnishing of service which is not the direct result of the Company's negligence.

ISSUED: April 3, 2008

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IN ACCORDANCE WITH ENTRY IN CASE NO.:

## **SECTION 2 - RULES AND REGULATIONS**

## C. Limitation of Liability (Cont.)

- 4. The Carrier shall not be liable for any damages, including usage charges, that the customer may incur as a result of the unauthorized use of its communications equipment. The unauthorized use of the Customer's communications equipment includes, but is not limited to, the placement of calls from the Customer's premises and the placement of calls through Customer-controlled or Customer-provisioned equipment which are transmitted or carried over Carrier's network without the authorization of Customer. The Customer shall be fully liable for all such usage charges.
- 5. The Customer is required to notify Company of any changes to Customer's equipment, including software controlling the equipment. Company is not liable for interruptions in Service caused by Customer's failure to notify Company prior to any change.
- D. <u>Locations of Service</u>
  Company will provide service to Customers at Customer premises within the State of Ohio.
- E. <u>Terminal Equipment</u>
  Carrier's facilities and service may be used with or terminated in Customer-provided communications systems, such as a PBX. Such terminal equipment shall be furnished and maintained at the expense of the providing Customer, except as otherwise agreed in advance and in writing. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of Carrier's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry.
- F. Taxes
  Services may be subject to state and/or local taxes at the prevailing tax rates, if the Service originates or terminates in the State of Ohio or both. Such taxes are listed as separate line items in a Customer's bill and are not included in the quoted rates.

#### G. Payment and Billing

- 1. Service is provided and billed on a monthly basis. Long distance charges are billed in arrears and fixed monthly recurring charges, if any, are billed one month in advance.
- 2. Bills are due and payable upon receipt. Bills will be considered past due no sooner than 14 days after from the bill postmark date. Interest at a rate of one and one-half percent (1.5%) per month will be charged on any amount which remains unpaid after twenty-five days from the rendering of the bill. Bills and billing practices shall conform with Rule 4901:1-5-15 Ohio Administrative Code.
- 3. The security of the Customer's Authorization Codes is the responsibility of the Customer. All calls placed using the Customer's Authorization Codes or using facilities owned or controlled by the Customer will be billed to and must be paid by the Customer.

ISSUED: April 3, 2008

EFFECTIVE: April 3, 2008

IN ACCORDANCE WITH ENTRY IN CASE NO .:

## **SECTION 2 - RULES AND REGULATIONS**

#### G. Payment and Billing (Cont.)

- 4. The Company reserves the right to examine the credit record of an applicant or Customer. A Customer whose service has been discontinued for non-payment of bills will be required to pay any unpaid balance due to the Company before service is restored. A Returned Checks charge (Section 4.4) will apply for all returned checks.
- 5. The Customer may give the Company notice of a dispute as to charges by contacting the Company via the customer service number on the bill or by notifying the Company in writing at the address listed on the bill. If the dispute is not resolved to the Customer's satisfaction, the Customer may contact the PUCO at 1-800-686-7826 or 1-614-466-3292 or for TDD/TYY at 1-800-686-1570 or 1-614-466-8180.

## H. Deposits

- 1. Customers may establish credit by any means available in accordance with 4901:1-17 and 4901:1-5-13 and 4901:1-5-14 OAC.
- 2. To safeguard its interests, the Company may require a Customer to make a deposit to be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to two month's charges for a service or facility which has a minimum payment period of one month.
- 3. When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded in accordance with 4901:1-17-06. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account. If the amount of the deposit is insufficient to cover the balance due to the Customer's account, the Company retains the right to collect any amounts owing after the deposit has been applied plus any costs related to the collection of any remaining balance.
- Deposits held for less than 180 days shall not accrue interest. Interest on intrastate deposits held for longer than 180 days will be handled in accordance with Rule 4901: 1-17-05 of the Ohio Administrative Code.

#### Cancellation of Service by Customer

When a customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below:

Where the Company has notified a customer or prospective customer of the possibility that special expenses may be incurred in connection with provisioning their service, and then the Company does incur such expenses. Expenses could include special construction, or where special arrangements of facilities or equipment have begun before the Company received a cancellation notice. The charge will be equal to the costs actually incurred, less net salvage.

ISSUED: April 3, 2008

EFFECTIVE: April 3, 2008

IN ACCORDANCE WITH ENTRY IN CASE NO .:

## **SECTION 2 - RULES AND REGULATIONS**

#### J. <u>Cancellation of Service by Carrier</u>

- 1. Carrier will disconnect toll services for nonpayment in accordance with Rule 4901:1-5-17(B) OAC.
- 2. Carrier will disconnect toll services with notice to the customer in cases not involving nonpayment in accordance with Rule 4901:1-5-17(D) and (E) OAC.
- 3. Carrier will disconnect toll services without notice to the customer in cases no involving nonpayment in accordance with Rule 4901:1-5-17(G) OAC.
- 4. Carrier shall follow the payment schedule and disconnection procedures set forth at Rule 4901:1-5-17(K) OAC.
- 5. Carrier will follow the procedures for reconnection of toll service in accordance with Rule 4901:1-5-17(M).

## K. Timing of Calls

The Customer's long distance usage charges are based on the actual usage of Carrier's network. Usage is measured in Conversation Minutes. Chargeable time for the Customer shall begin when the local exchange company signals that the called party has answered. Chargeable time shall end when either party disconnects.

#### L. <u>Calculation of Distance</u>

Usage charges for all mileage sensitive products are based on the airline distance between the rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers and associated vertical and horizontal coordinates that are found in AT&T Tariff FCC No. 10.

Formula:

ISSUED: April 3, 2008

EFFECTIVE: April 3, 2008

IN ACCORDANCE WITH ENTRY IN CASE NO.:

## **SECTION 3 - MISCELLANEOUS SERVICES**

1 Payphone Use Charge: \$0.25

2. Re-establishment of Service

Non-recurring charge for re-establishment of service: \$20.00

3. Returned Checks

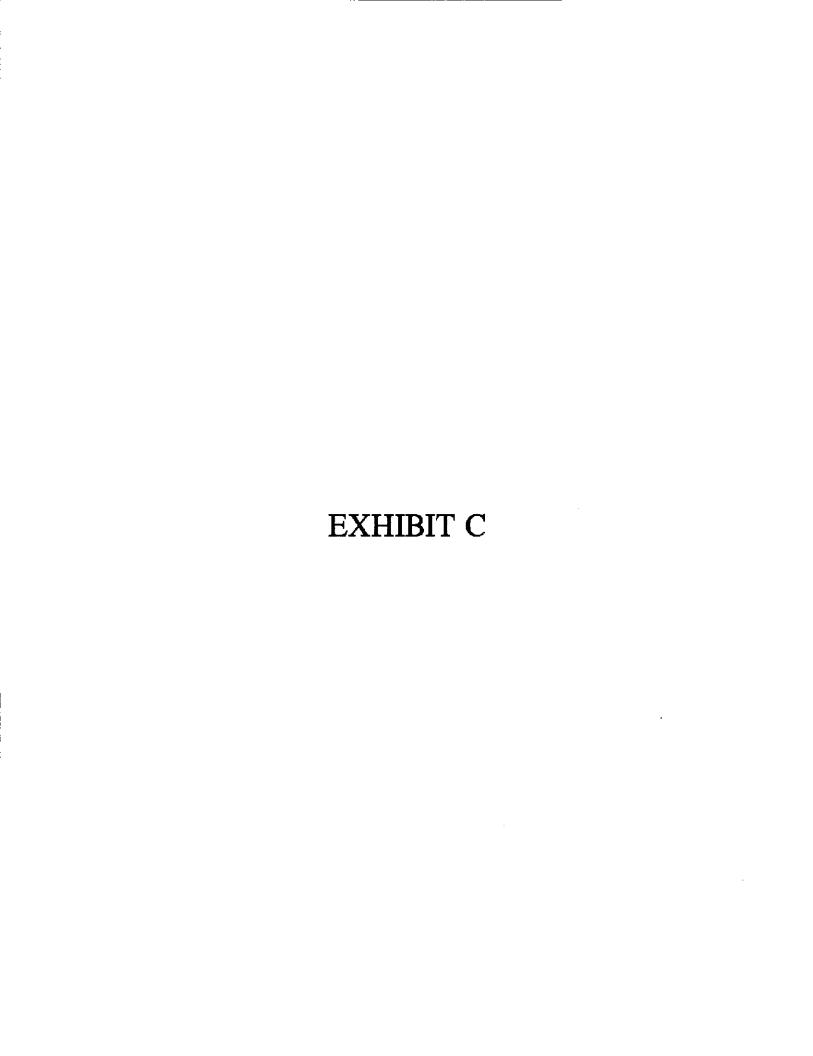
Returned check charge (per check): \$20.00

ISSUED: April 3, 2008

IN ACCORDANCE WITH ENTRY IN CASE NO .:

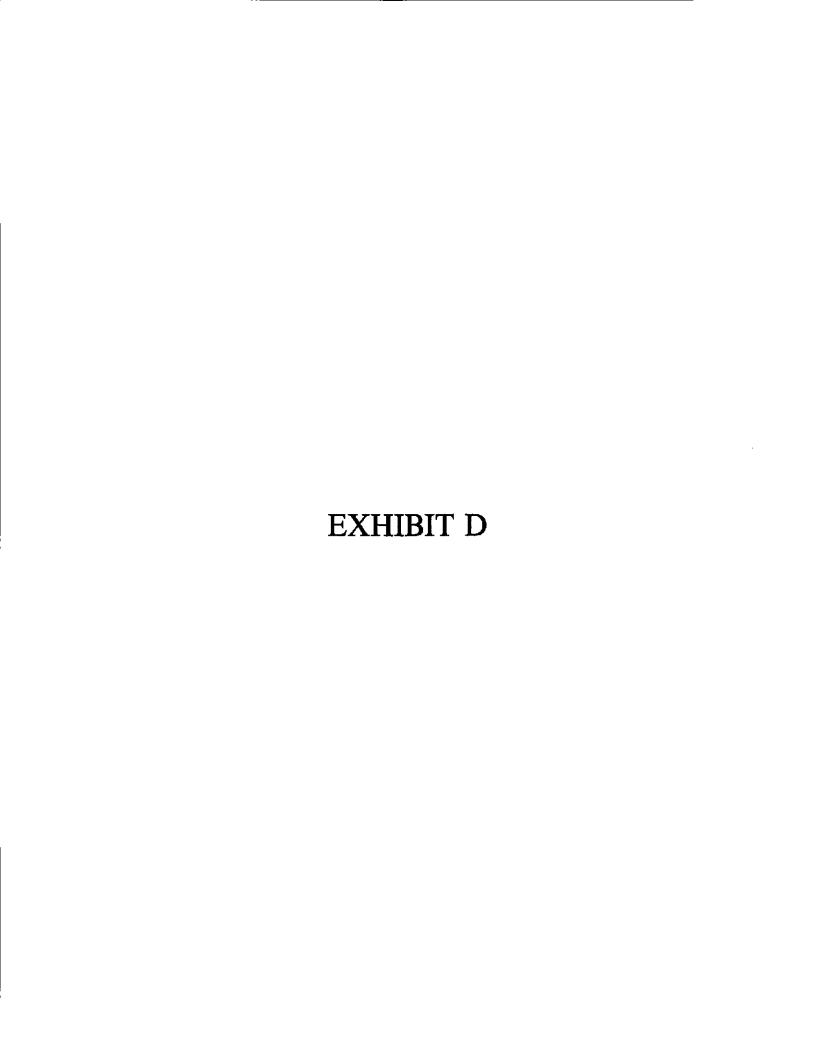
EFFECTIVE: April 3, 2008

SHANNON L. BROWN
Tariff Administrator
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Chicago, Illinois 60601



# OH ITEMS REMOVED AND REVISED FROM TARIFF FOR SURVIVING TARIFF PREPARATION

Section/Item	Page Reference of TTI National, Inc., P.U.C.O. No. 1	Reason for Removal
Section 3-1: Business Benefit Service	Sheet 10-11	Non-res Tier 2 IXC service
Section 3-2: Wholesale Affinity Programs	Sheet 12	Non-res Tier 2 IXC service
Section 3-3: Affinity Programs	Sheet 13	Non-res Tier 2 IXC service
Section 3-4: Agency Program No. 1	Sheet 14	Non-res Tier 2 IXC service
Section 3-5: New Business Benefit Service	Sheet 15-16	Non-res Tier 2 IXC service
Section 3-6: TTI/ICG Service Plan I	Sheet 17 (except for 6.2)	Non-res Tier 2 IXC service
Section 3-7: TTI/ICG Service Plan II	Sheet 18 (except for 7.2)	Non-res Tier 2 IXC service
Section 3-8: Business Success Service	Sheet 19-20	Non-res Tier 2 IXC service
Section 3-9: Advanced Call Service	Sheet 22	Non-res Tier 2 IXC service
Section 4-1: Directory Assistance	Sheet 23	TTI IXC service
Section 4-2: Account Codes	Sheet 23	TTI IXC service
Section 4-5: Traditional Operator Services	Sheet 23	Detariffed service



#### EXHIBIT D

MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services
MCI Communications Services, Inc. d/b/a Verizon Business Services
Teleconnect Long Distance Services and Systems Company
TTI National, Inc.

MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, MCI Communications Services, Inc. d/b/a Verizon Business Services, Teleconnect Long Distance Services and Systems Company and TTI National, Inc. (hereinafter referred to as the "Company") will comply with Rule 4901:1-6-05(G)(3) and (G)(4) in the following manner:

The Company will have posted on its website its current rates, terms and conditions for all of its detariffed services as noted below, and the information contained in the website will be updated prior to the effective date of any changes.

For large business customers, their rates, terms and conditions will be per their written service agreement and the online Service Publication and Price Guide at www.verizonbusiness.com/guide.

For residential customers who have detariffed services that are subject to the MCImetro, MCI or Telecom\*USA General Services Agreement, any optional calling plan, promotions, and/or authorized written communications received from the Company, their current rates terms and conditions will be posted in Catalog Schedules located at the Ohio State Tariffs and Catalog Schedules website

(www.verizonbusiness.com/us/publications/state\_tariffs/tariff.xml?state=ohio/).

For small business customers who have detariffed services that are subject to the MCImetro, MCI, Telecom\*USA or TTI National General Services Agreement, any optional calling plan, promotions, and/or authorized written communications received from the Company, their current rates terms and conditions will be posted in Catalog Schedules located at the Ohio State Tariffs and Catalog Schedules website

(www.verizonbusiness.com/us/publications/state tariffs/tariff.xml?state=ohio/).

**EXHIBIT** E

## TTI NATIONAL CUSTOMER NOTIFICATION INCLUDED IN FEBRUARY 2008 CUSTOMER INVOICES

## Dear Customer:

Beginning on April 2, 2008, the prices, service descriptions, and the terms and conditions for long distance services that you are provided by TTI National will no longer be on file at the Public Utilities Commission of Ohio (PUCO). This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. TTI National must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you will be able to view the company's service offerings in a catalog online at www.ttinational/service.shtml.com or you can request a copy of this information by contacting TTI National at 1-800-893-5094. Since long distance services will no longer be on file with the Commission, this means that the agreement between you and TTI National, instead of the document previously on file at the PUCO, will now control your services or changes in service. This agreement will still be subject to consumer protections required and enforced by the PUCO. For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions. If you have any questions about this matter, please call TTI National at the toll free number 1-800-893-5094 or visit us at www.ttinational/service.shtml.com. You may also visit the consumer information page on the PUCO's website at puco.ohio.gov for further information. Sincerely.

TTI National



State of Illinois: County of Cook: SS

## **CUSTOMER NOTICE AFFIDAVIT**

I, Shannon L. Brown, am an authorized agent of the applicant corporation, TTI National, Inc., and am authorized to make this statement on its behalf. I attest that customer notices accompanying this affidavit were sent to affected customers through an invoice message on invoice runs from 2/16/08 through 3/1/08, in accordance with Rule 4901:1-6-16, Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Executed on $4/\partial/$	18	Chicago, 12
(Date		(Location)
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Shannon L. Brown	<b>V</b>	· · · · · · · · · · · · · · · · · · ·

Sworn to and subscribed before me, a notary public, this  $2^{NO}$  day of  $Arril_{NO}$ , 2008.

Notary Public

My commission expires on Mucus 7 9, 2009

OFFICIAL SEAL
CAMILLE BATES
NOTARY PUBLIC - STATE OF ILLINOIS
MY COMMISSION EXPIRES:08/08/09