

FILE

**The Public Utilities Commission of Ohio**  
**TELECOMMUNICATIONS APPLICATION FORM for**  
**DETARIFFING AND RELATED ACTIONS**

Per the Commission's 09/19/07 "Implementation Order" in Case No. 06-1345-TP-ORD  
 (Effective: 10/01/2007 through 04/01/2008)

In the Matter of the Application of Windstream  
 Communications, Inc. to Detariff Certain Tier 2 Services and  
 make other changes related to the Implementation of Case No.  
 06-1345-TP-ORD )

TRF Docket No. 90-6346-CT-TRF

Case No. **08-438** - TP - ATA

NOTE: Unless you have reserved a Case No. leave the "Case No." fields BLANK.

Name of Registrant(s) Windstream Communications, Inc.

DBA(s) of Registrant(s)

Address of Registrant(s) 4001 Rodney Parham Road, Little Rock, AR. 72202

Company Web Address www.windstream.com

Regulatory Contact Person(s) Kathy Hobbs

Phone 614-228-9484

Fax 614-224-6832

Regulatory Contact Person's Email Address Kathy.Hobbs@windstream.com

Contact Person for Annual Report Kathy Hobbs

Phone 614-228-9484

Address (if different from above)

Consumer Contact Information Margie Hubbard

Phone 704-814-2023

Address (if different from above) 1720 Galleria Blvd., Charlotte, NC 28270

**Part I - Tariffs**

Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.

Carrier Type	<input type="checkbox"/> ILEC	<input type="checkbox"/> CLEC	<input checked="" type="checkbox"/> CTS
Business Tier 2 Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Residential & Business Toll Services	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Other Changes required by Rule (Describe in detail in Exhibit C)	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Part II - Exhibits**

Note that the following exhibits are required for all filings using this form.

Included	Identified As:	Description of Required Exhibit:
<input checked="" type="checkbox"/>	Exhibit A	The existing affected tariff pages.
<input checked="" type="checkbox"/>	Exhibit B	The proposed revised tariff pages.
<input checked="" type="checkbox"/>	Exhibit C	Matrix or narrative summarizing all changes proposed in the application and/or other information intended to assist Staff in the review of the Application.
<input checked="" type="checkbox"/>	Exhibit D	Explanation of how the Applicant intends to comply with Rule 4901:1-6-05(G)(3) regarding disclosure of rates, terms, and conditions for detariffed services, including: <ul style="list-style-type: none"> <li>citation to the appropriate Web Page if any, in accordance with rule 4901:1-6-05(G)(4), and/or</li> <li>copy of other materials and publications to be used to comply with 4901:1-6-05(G)(3).</li> </ul>
<input checked="" type="checkbox"/>	Exhibit E	One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-16(B), including where customers may find the information regarding such services as required by rule 4901:1-6-05(G)(3).
<input checked="" type="checkbox"/>	Exhibit F	Affidavit that the Customer Notice described in Exhibit C has been sent to Customers.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

Technician SM Date Processed 4/2/08

**Part III. – Attestation**

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

**AFFIDAVIT**

VP

***Compliance with Commission Rules and Service Standards***

I am an officer/agent of the applicant corporation, Windstream Communications, and am authorized to make this statement on its behalf.

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) 4-2-08

at (Location) Columbus, Ohio 43215

*Kathy E. Hobbs*, VP-STATE GOVT. AFFAIRS (Date) 4-2-08

- This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

**VERIFICATION**

I, Kathy E. Hobbs

verify that I have utilized the Telecommunications Application Form for Deteriorating and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

\*(Signature and Title) *Kathy E. Hobbs* VP-State Government Affairs (Date) 4-2-08

\*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

***Send your completed Application Form, including all required attachments as well as the required number of copies, to:***

**Public Utilities Commission of Ohio  
Attention: Docketing Division  
180 East Broad Street, Columbus, OH 43215-3793**

***Or***

***Make such filing electronically as directed in Case No 06-900-AU-WVR***

# EXHIBIT A

Existing Tariff Sheets (to be superseded).

**WINDSTREAM COMMUNICATIONS, INC.**  
**Ohio**

**Ohio Tariff PUCO No. 3**  
**1st Revised TITLE PAGE**  
**Replaces Original TITLE PAGE**

**INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

**REGULATIONS AND SCHEDULE OF CHARGES**  
**APPLYING TO INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS**  
**SERVICE BETWEEN POINTS WITHIN THE STATE OF OHIO**

**ISSUED: August 10, 2006**  
**ISSUED BY: Vice President**  
**Little Rock, AR**

**EFFECTIVE: July 3, 2006**  
**ORDER NO.: 06-851-TP-CIO**

**INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

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(N)

**INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

**UTILITY INFORMATION**

**Utility Official:** Mike Gately  
Staff Manager – Tariffs

**Telephone Number:** 501-748-5284

**Mailing Address:** Windstream Communications, Inc.  
4001 Rodney Parham Road  
Little Rock, AR 72212

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

TARIFF FORMAT

A. TARIFF SYMBOLS

The following symbols appear in the right margin opposite any revision to the previously approved Tariff.

<u>Symbol</u>	<u>Explanation</u>
(C)	Change in Regulation
(D)	Discontinued Rate or Regulation
(I)	Increase in Rate
(M)	Move in Location of Text
(N)	New Rate or Regulation
(R)	Reduction in Rate
(T)	Change in Text (but not in Rate or Regulation)

B. PAGE NUMBERING

Page numbers appear in the upper right corner of the sheet. After the Table of Contents, the Tariff is divided into section, each page in each section is numbered sequentially beginning with 1. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between page 5 and 6 would be 5.1.

C. PAGE REVISIONS

Page revisions appear in the upper right corner of the page and are used to determine the most current page version on file with the Ohio Public Utilities Commission. For example, the 3rd Revised Page No. 16 Canceling 2nd Revised Page No. 16.

D. PARAGRAPH NUMBERING SEQUENCE

There are seven levels of paragraph numbering.

2.  
2.1.  
2.1.1.  
2.1.1.A.  
2.1.1.A.(1)  
2.1.1.A.(1)a.  
2.1.1.A.(1)a.(i)



INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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1. Application of Tariff

This tariff contains the regulations and rates applicable to the provision of Intrastate Long Distance Message Telecommunications Service ("LDMTS") and as defined herein, by Windstream Communications, Inc. (the "Company"), from its Points of Presence to other points in the State of Ohio. Service is furnished subject to the availability of facilities and subject to transmission, atmospheric, and like conditions.

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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2. Definitions

Certain terms used generally throughout this tariff are defined below:

Access Code - A sequence of numbers that, when dialed, connect the caller to the provider of services associated with that sequence.

Aggregator - Any person or entity that, in the ordinary course of its operations, makes telephones available to the public or to transient users of its premises, for intrastate telephone calls using a provider of operator services including hotels, motels, hospitals, universities, secured facilities, and pay station owners (including customer-owned coin operated telephones and local exchange telephone companies. An Aggregator is also both an Authorized User and a Customer.

Alternative Operator Service - LDMTS and/or Operator Services, when offered to an Aggregator.

Authorization Code - A numerical code, one or more of which may be assigned to a Customer, to enable the Company to identify the origin of the service user so that the Company may rate and bill the call. All Authorization Codes shall be the sole property of the Company and no Customer shall have any property or other right or interest in the use of any particular Authorization Code. Automatic Numbering Identification ("ANI") may be used as or in connection with the Authorization Code.

Authorized User - A person or entity which accesses the Company's services. An Authorized User is responsible for compliance with this tariff.

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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2. Definitions (Cont'd)

Billed Party - The person or entity responsible for payment for use of the Company's services. For a Direct Dialed Call, the person or entity responsible for payment is the Customer responsible for payment for local telephone service at the telephone used to originate the call. In the case of a credit card call, the person or entity responsible for payment is the person to whom it is issued and the holder of the credit card used. In the case of third party call, the person or entity responsible for payment is the person responsible for payment for local telephone service at the telephone number that agrees to accept charges for the call. In the case of a Room Charge Call, the entity responsible for payment is the Aggregator controlling the telephone used to originate the call. In the case of all Operator Assisted Calls not involving credit cards, third party calls or Room Charge Calls, the person or entity responsible for payment is the Customer responsible for payment for local telephone service at the telephone used to originate the call.

Busy Line Interruption - A service that provides operator interruption of voice conversation in progress on a called line.

Busy Line Verification - A service that provides operator assistance in determining if a called line is in use.

Central Office - A Local Exchange Carrier switching system where Local Exchange Carrier customer station loops are terminated for purposes of interconnection to each other and to trunks.

Channel - A path for electrical transmission between two or more points, the path having a band width designed to carry voice grade transmission.

Common Carrier - A company or entity providing telecommunications services to the public.

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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2. Definitions (Cont'd)

Credit Card Call - A Direct Dialed or Operator Assisted Call for which charges are billed not to the originating telephone number, but to a credit card, such as Visa or MasterCard, or to a LEC or interexchange carrier calling card.

Customer - The person, partnership, association, joint stock company, trust, corporation, governmental entity or other entity, that is responsible for payment of charges and for compliance with this tariff.

Customer - Provided Facilities - All communications facilities provided by the Customer and/or Authorized User other than those provided by the Company.

Exchange - A unit established by the Local Exchange Carrier for the administration of communications service in a specified area which usually embraces a city, town or village and its environments. It consists of one or more Central Offices together with the associated facilities used in furnishing communications service within that area.

Direct Dialed Call - A telephone call which is automatically completed and billed to the telephone number from which the call originated without the automatic or live assistance of an operator. This includes calls forwarded by call forwarding equipment.

FCC - Federal Communications Commission

Local Exchange Carrier (LEC) - A telephone company which provides local telephone service to Customers within a defined exchange.

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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2. Definitions (Cont'd)

Long Distance Message Telecommunications Service - The furnishing of direct dialed and operator assisted switched services to the Customer for the completion of long distance voice and dial-up low speed data transmissions over voice grade channels from the Company's Points of Presence to points as specified herein.

Operator Assisted Call - A telephone connection completed through the use of the Company's Operator Services.

Operator Services - Any telecommunication service initiated from a Customer location that includes, as a component, any automatic or live assistance to a Customer or its Authorized User to arrange for billing or completion, or both, of a telephone call through a method other than:

- (i) automatic completion with billing to the telephone from which the call originated; or
- (ii) completion through an access code used by an Authorized User, with billing to an account previously established with a carrier by the Authorized User.

Operator Station Calls - An Operator Assisted Call wherein the person originating the call is assisted by an operator but does not specify a particular person, department or extension to be reached.

Other Common Carrier - A common carrier, other than the Company, providing domestic or international communications service to the public.

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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2. Definitions (Cont'd)

Payphone Surcharge - A surcharge that applies to completed intrastate, interstate and international long distance calls placed from any domestic payphone used to access the Company's services. This includes calling card service, toll-free service, and prepaid calling card service. The Payphone Surcharge is in addition to any other applicable service charges or surcharges. The Payphone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for the service by inserting coins during the progress of the call.

Personal Identification Numbers (PINs) - Code numbers used in connection with designated telephone numbers which allow calls to be categorized for various applications.

Person-to-Person Calls - An Operator Assisted Call which is placed under the stipulation that the caller will speak only to a specific called party or to a specified extension or office. Such a call is not completed until either the specific party named by the caller is contacted, or the caller agrees to speak to a different party. The caller must arrange with the operator to make a person-to-person call; otherwise, all calls will be treated as Operator Station Calls.

Points of Presence - The sites where the Company provides a network interface with facilities provided by Other Common Carriers, Local Exchange Carriers or Customers for access to the Company's network.

Premises - A building or buildings on contiguous property (except railroad rights-of-way, etc.) not separated by a public street or highway.

Room Charge Call - A call placed with the assistance of an operator, for which charges are collected by an Aggregator (normally a hotel, motel or hospital) from the guest or occupant of the room from which the call originated. A call of this type requires that the Company communicate the call detail and charges back to the originating location following completion of the call. This service is provided only where authorized by the Aggregator.

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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2. Definitions (Cont'd)

Services - Telecommunications services provided to a Customer or Authorized User by the Company.

Telecommunications - The transmission of voice communications or, subject to the transmission capabilities of the Service, the transmission of data, facsimile, signaling, metering or any other form of intelligence.

Third-Party Call - An Operator Assisted Call for which charges are billed not to the originating number, but to another telephone number which is neither the originating nor the terminating telephone number.

Travel Card - A billing mechanism which enables a subscriber or customer to access the services of the carrier while away from home or office.

**INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

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3. General Regulations

3.1 Service Description

Intrastate Long Distance Message Telecommunications Service ("LDMTS") is offered to residential and business Customers of the Company to provide direct dialed and operator assisted calls placed between points in the United States. The Company provides switched long distance network services for voice grade and low speed dial-up data transmission services. The Company does not undertake to transmit messages but furnishes the use of its services to its Customers for communications. All services are provided subject to the terms and conditions set out in this tariff.

3.2 Interconnection with Other Common Carriers

The Company reserves the right to interconnect its services with those of any Other Common Carrier, Local Exchange Carrier, or alternate access provider of its election, and to utilize such services concurrently with its own services for the provision of services offered herein.

3.3 Availability of Services

3.3.1 Services are furnished subject to the availability of the Service components required. The Company will: (1) determine which of those components shall be used and (2) make modifications to those components at its option.

3.3.2 Services are available twenty-four hours per day, seven days per week.



INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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3. General Regulations (Cont'd)

3.4 Use of Services

3.4.1 The Company's Services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of the Services. All such usage shall be subject to the provisions of this tariff and the applicable rules, regulations and policies of the P.U.C. Customers and Authorized Users are prohibited from using, and by their acceptance or use of Service agree not to use, the Services furnished by the Company for any unlawful purpose or for any purpose prohibited under the provisions of any regulatory order.

3.4.2 The use of the Company's Services to make calls which might reasonably be expected to frighten, abuse, torment or harass another, or in such a way as to unreasonably interfere with use by others, is prohibited.

3.4.3 The use of the Company's Services without payment for Service, and all attempts to avoid payment for Service by, for example, fraudulent means or devices, schemes, false or invalid numbers or false calling or credit cards, are prohibited.

3.5 Undertaking of the Company

3.5.1 The Company undertakes to provide Intrastate Long Distance Message Telecommunications Service in accordance with the terms and conditions set forth in this tariff.

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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3. General Regulations (Cont'd)

3.5 Undertaking of the Company (Cont'd)

3.5.2 With respect to Operator-Assisted Calls, the Company shall:

- (a) Identify itself, audibly and distinctly, to the Authorized User at the beginning of each telephone call and a second time before the Authorized User incurs any charge for the call;
- (b) Permit the Authorized User to terminate the telephone call at no charge before the call is connected;
- (c) Disclose immediately to the Authorized User, upon request and at no charge to the Authorized User, a quote of its rates or charges for the call; the methods by which such rates or charges shall be collected; and the methods by which complaints concerning such rates charges or collection practices will be resolved.

3.6 Liability of the Company

3.6.1 Except as stated in this Section 3.6, the Company shall have no liability for damages of any kind arising out of or related to events, acts, rights or privileges contemplated in this tariff.

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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3. General Regulations (Cont'd)

3.6 Liability of the Company (Cont'd)

3.6.2 The liability of the Company, if any, for damages resulting in whole or in part from or arising in connection with the furnishing of Service under this tariff (including but not limited to mistakes, omissions, interruptions, delays, errors or other defects in transmission, or failures or defects in facilities furnished by the Company) or arising out of any failure to furnish Service, shall in no event exceed an amount of money equivalent to the proportionate charge to Customer for the period of service during which such mistakes, omissions, interruptions, delays or errors or defects in transmission occur and continue. However, any such mistakes, omissions, interruptions, delays, errors, or defects in transmission or service which are caused by or contributed to by the negligence or willful act or omission of Customer, or which arise from the use of Customer-provided facilities or equipment, shall not result in the imposition of any liability whatsoever upon the Company.

3.6.3 The Company is not liable for any act, omission or negligence of any Local Exchange Carrier or other provider whose facilities are used concurrently in furnishing any portion of the services received by Customer, or for the unavailability of or any delays in the furnishing of any services or facilities which are provided by any Local Exchange Carrier. Should the Company employ the service of any Other Common Carrier in furnishing the services provided to Customer, the Company's liability shall be limited according to the provisions of Section 3.6.2 above.

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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3. General Regulations (Cont'd)

3.6 Liability of the Company (Cont'd)

- 3.6.4 The Company shall not be liable for any failure of performance hereunder due to causes beyond its control, including but not limited to fire, flood, or other catastrophes; Acts of God; atmospheric conditions or other phenomena of nature, such as radiation; any law, regulation, directive, order or request of the United States Government, or any other government including state and local governments having any jurisdiction over the Company or the services provided hereunder; national emergencies; civil disorder, insurrections, riots, wars, strikes, lockouts, work stoppages, or other labor problems or regulations established or actions taken by any court or government agency having jurisdiction over the Company.
- 3.6.5 The Company shall not be liable for any act or omission of any other entity furnishing to the Customer facilities or equipment used with the service furnished hereunder; nor shall the Company be liable for any damages or losses due in whole or in part to the fault or negligence of the Customer or due in whole or in part to the failure of Customer-provided equipment or facilities.

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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3. General Regulations (Cont'd)

3.6 Liability of the Company (Cont'd)

3.6.6 The Company shall be indemnified and held harmless by the Customer and Authorized User from and against all loss, liability, damage, and expense, including reasonable attorney's fees, due to claims for libel, slander, or infringement of copyright or trademark in connection with any material transmitted by any person using the Company's Services and any other claim resulting from any act or omission of the Customer or Authorized User relating to the use of the Company's facilities.

3.6.7 Under no circumstances whatever shall the Company or its officers, directors, agents, or employees be liable for indirect, incidental, special or consequential damages.

3.7 Assignment

Customer shall not assign or transfer the use of the Company's Services except with the prior written consent of the Company in each and every instance. Consent to such assignment or transfer will not be unreasonably withheld.

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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3. General Regulations (Cont'd)

3.8 Responsibilities of the Customer

- 3.8.1 The Customer is responsible for placing any necessary orders; for complying with tariff regulations; and for ensuring that Authorized Users comply with tariff regulations. The Customer is also responsible for the payment of charges for calls originated at the Customer's premises which are not collect, third party, or credit card calls.
- 3.8.2 The Customer is responsible for charges incurred for special construction and/or special facilities which the Customer requests and which are ordered by the Company on the Customer's behalf.
- 3.8.3 If required for the provision of the Company's Services, the Customer must provide equipment space, supporting structure, conduit, and electrical power without charge to the Company.
- 3.8.4 The Customer is responsible for arranging ingress to its premises or vehicles at times mutually agreeable to it and the Company when required for the Company's personnel to install, repair, maintain, program, inspect, or remove equipment associated with the provision of the Company's Services.

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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3. General Regulations (Cont'd)

3.8 Responsibilities of the Customer (Cont'd)

- 3.8.5 The Customer shall ensure that its terminal equipment and/or system is properly interfaced with the local exchange Company's facilities and Company's Services, that the signals emitted from the Customer are of the proper mode, bandwidth, power, and signal level for the intended use of the Customer.
- 3.8.6 If the Customer fails to maintain the equipment and/or the system properly, with resulting imminent harm to the Company, personnel, or the quality of Service to other Customers, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this measure fails to produce satisfactory quality and safety, the Company may, upon written notification, terminate the Customer's Service.
- 3.8.7 The Customer must pay the Company for replacement or repair of damage caused by negligence or willful act or omission of the Customer, its Authorized Users, or others, or by improper use of equipment provided by the Customer, its Authorized Users, or others.
- 3.8.8 The Customer must pay for the loss through theft of any of the Company's LDMTS services or equipment installed at Customer's premises.

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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3. General Regulations (Cont'd)

3.9 Responsibilities of Authorized Users

- 3.9.1 The Authorized User is responsible for compliance with the applicable regulations set forth in this tariff.
- 3.9.2 The Authorized User is responsible for identifying the station, party, or person with whom communications is desired and/or made at the called number.
- 3.9.3 The Authorized User is responsible for providing the Company with a valid method of billing for each call. The Company reserves the right to validate the credit worthiness of users through available credit card, called number, third party telephone number and room number verification procedures. Where a requested billing method cannot be validated, the user may be required to provide an acceptable alternate billing method or the Company may refuse to place the call.

3.10 Responsibilities of Aggregators

In addition to their responsibilities in their capacities as Customers, Aggregators must also adhere to the following requirements:

- 3.10.1 Aggregators must post on or near the telephone instrument, in plain view of Authorized Users:
- (a) the name, address, and toll-free telephone number of the provider of operator services; and



INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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3. General Regulations (Cont'd)

3.10 Responsibilities of Aggregators (Cont'd)

(b) a written disclosure that the rates for all operator assisted calls are available on request, and that Authorized Users have a right to obtain access to the common carrier of their choice and may contact their preferred common carriers for information on accessing that carrier's service using that telephone; and

(c) the name and address of the Enforcement Division of the P.U.C. to which the Authorized User may direct complaints regarding Operator Services.

3.10.2 Aggregators must ensure that each of their telephones presubscribed to a provider of operator services allows the Authorized User to use "800" and "950" and other similar applicable access code numbers to obtain access to the provider of operator services desired by the Authorized User.

3.10.3 Aggregators must ensure that no charge by the Aggregator to the Authorized User for using "800" or "950" and other similar applicable access code numbers is greater than the amount the Aggregator charges for calls placed using the presubscribed provider of operator services.

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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3. General Regulations (Cont'd)

3.10 Responsibilities of Aggregators (Cont'd)

- 3.10.4 The Company shall withhold payment (on a location-by-location basis) of any compensation, including commissions, to Aggregators if the Company reasonably believes that the Aggregator (i) is blocking access by means of "950" or "800" and other similar applicable access numbers to common carriers in violation of The Telephone Consumer Protection Act of 1990; or (ii) is blocking access to equal access codes in violation of rules established by the P.U.C.

3.11 Cancellation or Interruption of Services

- 3.11.1 The Company will comply with the Commission's Minimum Telephone Service Standards regarding denial or disconnection of local and toll service, and set forth in O.A.C. 4901:5.17.

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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3. General Regulations (Cont'd)

3.12 Calculation of Distance

All measured usage charges are based on the airline distance between rate centers associated with the originating and terminating points of the call.

3.13 Toll Denial

Windstream may cause to have blocked, access to all toll providers for nonpayment of regulated toll charges, so long as the blocked customer is not denied the right to select, through a presubscribed interexchange change (PIC) mechanism, any other 1+ presubscribed toll service provider who is obligated to provide such service under the terms of the Selective Access Policy.

Under the terms of the Selective Access Policy, Windstream may not deny establishment of 1+ presubscribed toll service on the grounds that the customer has failed to establish creditworthiness, if:

- (a) the customer is able to establish creditworthiness using one of the means for doing so available under the Public Utilities Commission of Ohio's (PUCO) rules, or
- (b) Windstream, exercising its own discretion, does not require the customer to establish creditworthiness (through any of the means available for doing so under the PUCO's rules), or
- (c) Windstream attempts to require the customer to establish creditworthiness using credit establishment procedures which do not comport with the PUCO's credit establishment policies and/or are not set forth within a PUCO approved tariff.

When a prospective customer, who has previously been universally blocked for nonpayment of toll charges by another carrier, seeks to select Windstream as his or her 1+ carrier of choice, Windstream may, subject to our tariffed toll deposit policies and the Commission's rules on establishment of service (See Rules 4901:1-5-14 and 4901:1-5-15, Ohio Administrative Code, (O.A.C.)), require a deposit for toll service. This deposit shall be in accordance with Rule 4901:1-5-13, O.A.C, but Windstream may negotiate a lower deposit.

Windstream may furnish credit information, acquired from Windstream's own experiences with the customer, to consumer reporting agencies within the meaning of the Federal Fair Credit Reporting Act. Windstream will follow all requirements that consumer reporting agencies must follow in issuing credit reports within the meaning of the Federal Fair Credit Reporting Act.

Upon payment by the customer of all past due toll debt to Windstream, Windstream will notify the customer's local carrier that the block can be lifted and all 1+ dialing capabilities, including 10-XXX, will be restored.

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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3. General Regulations (Cont'd)

3.14 Emergency Service Calling Plan

Message toll telephone calls to governmental emergency service agencies, as set forth in (a) following, having primary or principal responsibility with respect to the provision of emergency services to persons and property in the area from which the call is made, meeting the definition and criteria of an emergency call as set forth in (b) following, are offered at no charge to customers:

- A. Governmental fire fighting, Ohio State Highway Patrol, police, and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) 24-hour basis, 365 days a year, including holidays.
- B. An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life, property, or both, and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency service agency in order to seek assistance for such an emergency.

**INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

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3. General Regulations (Cont'd)

3.15 Discounts for Persons with Communication Disabilities and the Telecommunications Relay Service

For purposes of these requirements, the definition of disabled refers to those persons with communication disabilities, including those hearing-disabled, deaf, deaf/blind, and speech-disabled persons who have a disability that prevents them from communicating over the telephone without the aid of a telecommunications device for the communicatively disabled.

Residential disabled customers or disabled members of a customer's household, upon written application and upon certification of their disabled status, which is evidenced by either a certificate from a physician, health care official, state agency, or a diploma from an accredited educational institution for the disabled, are eligible to receive a discount off their MTS rates, and, if they utilize telebraille devices, they are eligible to receive free access to local and intrastate long distance directory assistance. Additionally, TDD lines maintained by non-profit organizations and governmental agencies, upon written application and verification that such lines are maintained for the benefit of the disabled, are eligible to receive a discount off their MTS rates.

Upon receipt of the appropriate application, and certification or verification of a person with a communication disability, one of the following discounts shall be made available for the benefit of the disabled person:

- A. Off the basic MTS, current, price list day rates: a 40 percent discount off the intrastate, interexchange, customer-dialed, station-to-station calls occurring between 8:00 a.m. and 4:59 p.m. Monday through Friday; a 60 percent discount off the intrastate, interexchange, customer-dialed, station-to-station calls occurring between 5:00 p.m. and 10:59 p.m. Sunday through Friday, and New Year's Day, Independence Day, Labor Day, Thanksgiving, and Christmas; and a 70 percent discount off the intrastate, interexchange, customer-dialed, station-to-station calls occurring between 11:00 p.m. and 7:59 a.m. any day, 8:00 a.m. and 4:59 p.m. Sunday, and all day Saturday; or
- B. Off the basic MTS, current, price list day rates: no less than a straight 70 percent discount shall be made available on a 24 hour a day basis; or

**INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

3. General Regulations (Cont'd)

3.15 **Discounts for Persons with Communication Disabilities and the Telecommunications Relay Service (Continued)**

- C. For MTS which is offered similar to the mileage-banded rate structure established in the Commission's April 9, 1985 Opinion and Order in Case No. 84-944-TP-COI, with the traditional day, evening, and night/weekend discounts: the "evening" discount off the intrastate, interexchange customer-dialed, station-to-station calls placed during the "day" period Monday through Friday; and the "night/ weekend" discount off the intrastate, interexchange, customer-dialed, station-to-station calls placed during the "evening" period Sunday through Friday, and on New Year's Day, Independence Day, Labor Day, Thanksgiving, and Christmas. Furthermore, the "night/ weekend" discount plus an additional discount equivalent to no less than ten percent of the company's current, price list, "day" rates for basic MTS shall be made available for intrastate, interexchange, customer-dialed, station-to-station calls placed during the "night/weekend" period any day, the "day" period Sunday, and all day Saturday.

All MTS calls placed through the telecommunication relay service (TRS) are eligible to receive a discount off the MTS rates. The rate discounts are the same as those set forth in paragraph 3.15.A preceding. The discount shall not apply to sponsor charges associated with calls placed to pay-per-call services, such as 900, 976, or 900-like calls.

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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4. Payment and Credit Regulations

4.1 Billing and Collection of Charges

Charges are due when billed, and are billed and collected by the Company or its authorized agent, or the connecting company from whose service point the messages were sent paid or at whose service point the messages were received collect.

4.2 Payment for Service

The Customer is responsible for payment of all charges for Services, including charges for Services originated or charges accepted at the Customers' Service point.

4.2.1 Charges for third party calls which are charged to a domestic telephone number will be included on the Billed Party's local exchange telephone company bill pursuant to billing and collection agreements established by the Company or its intermediary with the applicable telephone company.

4.2.2 Charges for credit card calls will be included on the Billed Party's regular monthly statement from the card issuing company or will be included on the Billed Party's local exchange telephone company bill.

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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4. Payment and Credit Regulations (Cont'd)

4.2 Payment for Service (Cont'd)

- 4.2.3 For Room Charge Calls, when requested by the Authorized User, and authorized by the Aggregator, the charges will be provided to the Aggregator for inclusion on the hotel, motel, or hospital bill of the Authorized User. In such cases, the Company will provide a record of the call detail and charges to the hotel, motel, or hospital for such billing purposes. The Aggregator is solely responsible for the collection of Room Charges from its guests, and remains liable to the Company for all Room Charge Calls regardless of whether such charges are in fact collected from the Authorized User.
- 4.2.4 The customer is responsible for the payment of all state, local and 911 taxes, surcharges, utility fees, or other similar fees for which the end user is directly responsible and that may be levied by the governing body or bodies in conjunction with or as a result of a service furnished under a tariff on file with the Public Utilities Commission of Ohio. These charges may appear as separate line items on the customer's bill, as opposed to being included in the rates contained in a tariff. Any such line item charges will be reflected in the company's tariff. The company shall not assess separately any taxes, fees or surcharges, other than government-approved sales taxes imposed directly on the end users, without seeking Commission approval under the appropriate procedures required by the Commission. The company shall comply with Commission procedures by sending notice to all customers informing them of the new line item charges.
- 4.2.5 The Customer shall remit payment of all charges in the return envelope supplied with the bill or to any agency authorized by the Company to receive such payment.
- 4.2.6 If the bill is not paid within thirty (30) calendar days following the mailing of the bill, the account will be considered delinquent.



INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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4. Payment and Credit Regulations (Cont'd)

4.2 Payment for Service (Cont'd)

4.2.7 A delinquent account may subject the Customer's Service to temporary disconnection. The Company is responsible for notifying the Customer at least ten (10) days before Service is disconnected.

4.2.8 Failure to receive a bill will not exempt a Customer from prompt payment of any sum or sums due the Company.

4.3 Deposits

4.3.1 The fact that a deposit has been made, or a guarantee provided, shall in no way relieve the Customer from complying with the Company's and/or its agent's regulations as to the prompt payment of bills, nor does it constitute a waiver or modification of the regular practices of the Company or its agent providing the temporary suspension of the Service contract for non-payment of bills.

4.3.2 The amount of the deposit may be refunded at any time at the option of the Company, or it will be refunded at the termination of the Service after all outstanding charges have been paid in full by the Customer.

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4. Payment and Credit Regulations (Cont'd)

4.4 Billing Entity Conditions

When billing functions on behalf of the Company are performed by local exchange telephone companies, credit card companies or others, the payment conditions and regulations of such companies apply, including any applicable interest and/or late payment charges. In the case of any disputed charges which cannot be resolved by the billing company, the Billed Party may contact the Company directly. If there is still a disagreement about the disputed amount after investigation and review by the Company or other service provider, the Billed Party may file an appropriate complaint with the P.U.C.

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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4. Payment and Credit Regulations (Cont'd)

4.5 Denial of Access to Service by the Company

In conformance with the Public Utilities Commission of Ohio's MTSS, the Company expressly retains the right to immediately deny access to its Services without incurring liability for any of the following reasons:

- (a) Nonpayment of any sum due for service provided hereunder, where Customer's charges remain unpaid more than ten (10) days following notice of nonpayment from the Company. Notice shall be deemed to be effective upon mailing of written notice, postage prepaid, to Customer's last known address;
- (b) Customer's acts or omissions which constitute a violation of, or a failure to comply with, any regulation stated in this tariff governing the furnishing of service, but which violation or failure to comply does not constitute a material breach or does not pose any actual or threatened interference to the Company's operations or its furnishing of services. The Company agrees to give Customer ten (10) days notice of such violation or failure to comply prior to service; or
- (c) The implementation of any order of a court of competent jurisdiction, or federal or state regulatory authority of competent jurisdiction, prohibiting the Company from furnishing such service; or
- (d) Where Customer has failed or neglected to tender any additional or required security deposit within ten (10) days of demand by the Company.

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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4. Payment and Credit Regulations (Cont'd)

4.6 Customer's Liability in the Event of Denial of Access to Service by the Company

In the event Customer's service is disconnected by the Company for any of the reasons stated in Section 4.5, Customer shall be liable for all unpaid charges due and owing to the Company associated with the service. Customer's deposit and accrued interest shall be applied to all cancellation charges applicable to the service offering received by Customer.

4.7 Reinstitution of Service

If Customer seeks reinstitution of service following denial of service by the Company, Customer shall pay to the Company prior to the time service is reinstituted: (1) all accrued and unpaid charges, and (2) a deposit per section 4.3 in order to reinstitute service.

4.8 Right to Backbill for Improper Use of the Company's Services

Any person or entity which uses, appropriates or secures the use of services from the Company, whether directly or indirectly, in any unlawful manner or through the providing of any misleading or false information to the Company and which use, appropriation, or securing of services is inconsistent with the stated uses, intents, and purposes of this tariff or any restrictions, conditions, and limitations stated herein, shall be liable for an amount equal to the accrued and unpaid charges that would have been applicable to the use of the Company's services actually made by Customer.

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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5. Rates for Service

5.1 Types of Offerings

Direct Dialed Intrastate Long Distance Message Telecommunications Service is available at the rates listed in 5.3, Operator Assisted LDMTS (Operator Station, Person-to-Person and Room Charge Calls) is available at the rates listed in 5.4

5.1.1 Determination of Duration

- (a) For Direct Dialed, Operator Station, and Room Charge calls, chargeable time begins when the connection is established between the calling station and the desired telephone, attendant board, or private branch exchange console. For Person-to-Person calls, chargeable time begins when the designated party comes on the line, or when the caller agrees to speak with a substitute party.
- (b) Chargeable time ends when the connection is terminated.
- (c) Chargeable time does not include the time lost because of faults or defects in the service.

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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5. Rates for Service (Cont'd)

5.1 Types of Offerings (Cont'd)

5.1.2 Determination of Time of Day

- (a) Day, Evening, and Night/Weekend periods are determined by the local time of the location of the rate center of the calling service point. Refer to Paragraph 5.6 for rate period chart for further clarification.
- (b) For pricing plans that have Evening rates, the Evening rate applies to the holidays listed below unless a lower rate period is in effect. For pricing plans that have Off Peak Rates, the Off Peak rate applies to the holidays listed below. Holiday rates do not apply to flat rated plans unless otherwise specified

- New Year's Day	January 1
- Independence Day	July 4
- Labor Day	
- Thanksgiving Day	
- Christmas Day	December 25

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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5. Rates for Service

5.1 Types of Offerings (Cont'd)

5.1.3 Calculation of Billable Time for Service

The charge for each call is equal to the Company's applicable rate for the Initial Period of the call, plus the Company's applicable rate for each Additional Period of the duration of the call.

5.1.4 Initial Period

The initial period for Direct-Dialed calls is one (1) minute, or fraction thereof. For Operator Station, Person-to-Person, Room Charge calls, and calling card calls, the initial period is one (1) minute, or fraction thereof.

5.1.5 Additional Periods

Each additional period for Direct-Dialed calls is one (1) minute, or fraction thereof. For Operator Station, Person-to-Person, Room Charge calls, and calling card calls, each additional period is one (1) minute, or fraction thereof.

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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5. Rates for Service (Cont'd)

5.2 Flexible Recurring Monthly Subscription Fee

The charge applies for all customers and aggregators of any service due to additional billing expenses incurred by the Company. Current rates are identified in the price list.

5.3 Direct Dialed LDMTS Rates

See price list for current rates.



INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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5. Rates for Service (Cont'd)

5.4 Operator Assisted Service Charges

5.4.1 Operator Assisted Service Charges (per call)

Classes of Service

Person-to-Person.....See Price List

Operator Station .....See Price List

- Collect

- Billed to Third Party

Customer Dialed Calling Card Station

- Customer Dialed/Automated .....See Price List

- Customer Dialed and

Operator Assisted .....See Price List

- Customer Dialed and

Operator Must Assist .....See Price List

- Operator Dialed Calling

Card Station .....See Price List

- Operator Assisted Surcharge .....See Price List

- Directory Assistance.....See Price List

Busy Line Verification, per request .....See Price List

Busy Line Interruption, per request\* .....See Price List

\*Note: A charge for a Verification Request also applies.

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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5. Rates for Service (Cont'd)

5.5 Payphone Surcharge

Calling Card Service (Residential and Business)	See Price List
Toll-Free Service (Residential and Business)	See Price List
10 Minute Prepaid Calling Cards	See Price List
30 Minute Prepaid Calling Cards	See Price List
60 and 90 Minute Prepaid Calling Cards	See Price List

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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5. Rates for Service (Cont'd)

5.6 Rate Period Chart refer to Section 5.1.2 (a) for Time of Day Determination criteria.

	Mon	Tue	Wed	Thu	Fri	Sat	Sunday
8:00 am to	DAY RATE PERIOD						
5:00 pm							
5:00 pm to	EVENING RATE PERIOD					EVENING	
11:00 pm							
11:00 pm to	NIGHT/WEEKEND RATE PERIOD						
8:00 am							

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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6. Specialized Services, Rates and Regulations

6.1 Calling Card Services

The Company's Calling Card services allow an Authorized User to place long distance calls to or from geographical areas in the United States from an access line and receive the bill for long distance calls placed on an assigned calling card billing number.

6.1.1 Customer Dialed Calling Card Station Rates See Price List

6.1.2 Operator Dialed Calling Card Station Rates See Price List

6.2 Business One

Windstream's Business One is a commercial offering for single or multi-location customers using switched or dedicated services on an inbound and/or outbound basis. Special calling card services are also available with this offering. Business One subscribers may utilize the service according to specific contract terms and conditions as described below for intrastate service.

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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6. Specialized Services, Rates and Regulations (Cont'd)

6.2 Business One (Cont'd)

6.2.1 Contract Terms and Rates - Plan 1

Customers may select a month-to-month plan, a 1 year \$50 monthly plan, or a 1 year \$1,000 monthly plan. A Business One Customer selecting a 1 year term must commit to a minimum monthly usage as depicted in Section 6.2.1.A. This minimum usage threshold applies to every monthly billing period during the selected term, and must be paid regardless of the Customer's amount of usage during other billing periods. Customers selecting a 1 year term may change plans or terminate the service if Customer provides written notice within ninety (90) days of the initiation of service. A Business One Customer that does not provide such written notification within the required ninety (90) day period is obligated to the Company for its minimum monthly commitment for the remaining time period left in the one-year term. The following chart lists the contract term length and associated per minute rates and surcharges. The per minute rates listed below are flat rates effective at all times of day.

6.2.1.A Switched Rates

<u>Time Commitment</u>	<u>1+Outgoing Rate Per Min</u>	<u>1-8XX Incoming Rate Per Min</u>	<u>Calling Card Rate Per Min</u>
Month to Month	See Price List		
1-year commitment			
\$50 per month			
\$1,000 per month			

6.2.1.A.1 Billing Increments: All 1+ and 1-8XX calls are billed in 6-second increments with a 30-second minimum. All calling card calls are billed in 60-second increments with a 60-second minimum.

This plan is only available to existing customers at existing locations.

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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6. Specialized Services, Rates and Regulations (Cont'd)

6.2 Business One (Cont'd)

6.2.1.B Dedicated Rates

The following rates are for business customers that access Windstream Communications, Inc. via dedicated access.

See Price List

The above dedicated rates are only available to existing customers at existing locations.

6.2.1.C

Recurring Charges: Such charges will be billed on a monthly basis for the following additional services.

Non-validated Project Account Code..... See Price List

Validated Account Code ..... See Price List

Per Toll Free Number ..... See Price List

Magnetic Tape or Diskette Billing ..... See Price List

Management Reports ..... See Price List

Toll Free Directory Assistance Listing ..... See Price List

Toll Free Features per 800 Type Number

- by originating area code routing ..... See Price List

- Time of Day Routing ..... See Price List

- Percentage allocation routing ..... See Price List

Real-Time ANI (per dedicated trunk group)..... See Price List

Dialed Number Identification Service..... See Price List

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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6. Specialized Services, Rates and Regulations (Cont'd)

6.2 Business One (Cont'd)

6.2.1.D Nonrecurring Charges: Such charges will be billed on a one-time basis for each occurrence of the following services.

Non-validated Project Account Code..... See Price List

Validated Account Code ..... See Price List

Magnetic Tape or Diskette Billing ..... See Price List

Toll Free Directory Assistance Listing ..... See Price List

Toll Free Features per 800 Type Number

- by originating area code routing ..... See Price List

- area service screening (add or change) ..... See Price List

- Time of Day Routing ..... See Price List

- Percentage allocation routing ..... See Price List

Real-Time ANI (per dedicated trunk group)..... See Price List

Dialed Number Identification Service..... See Price List

**INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

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6. Specialized Services, Rates and Regulations (Cont'd)

6.2 Business One (Cont'd)

6.2.1.E Nonrecurring Installation of Service Charges for Dedicated Services

1. Installation Postponement Charge

The confirmed due date for installation of service may be postponed by the customer according to the following guidelines.

- Customers will be allowed up to three changes from the original confirmed due date. The sum of the change requests cannot exceed 30 calendar days from the original requested due date.
- Any request to postpone the due date 30 calendar days beyond the originally scheduled due date will result in the order being cancelled. Standard cancellation fees will be applied and a new order request will need to be submitted.
- Customers may not request a due date change later than 3 days before the scheduled due date. From this time, the due date is considered firm and Windstream will complete the installation of the facilities as scheduled.
- Customers will be charged for each requested change to the due date. The charges will be applied on a graduated scale where the closer to the due date the higher the charge. The charges are to be applied as follows:

Change Requested	Installation Postponement Charge
10 business days before to the due date	SEE PRICE LIST
Between 10 and 5 business days before the due date	SEE PRICE LIST
Between 5 and 3 business days before the due date	SEE PRICE LIST

2. Installation Expedite Charge

The installation of service can be expedited at customer request to decrease the circuit delivery time from the standard provisioning interval. The charge to expedite installation is a one-time fee of: SEE PRICE LIST



## INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

### 6. Specialized Services, Rates and Regulations (Cont'd)

#### 6.2 Business One (Cont'd)

##### 6.2.1.F Management Reporting Packages

(N)

##### 1. Description of Features

- a. Account Code Summary - Summarizes all calls by account code.
- b. ANI/Toll-Free/Calling Card Summary - Summary of long distance usage according to originating numbers, toll-free numbers and calling card numbers.
- c. Terminating Area Code Summary - Summary of all area codes dialed during a billing period. Terminating Country Summary - Summary of all countries called during a billing period.
- d. 20 Most Frequently Called Numbers - Record of the 20 most called numbers, grouped according to originating numbers.
- e. Long Duration 1 +/ Calling Card Calls - Listing of all calls longer than twenty minutes, grouped according to originating numbers and/or calling cards.
- f. Toll-Free Originating Area Code Summary - Summary of the originating area codes for each toll-free number.
- g. 20 Most Frequently Called Toll-Free Numbers - Record of the twenty originating numbers that most frequently call the billing telephone number.
- h. Longer Duration Toll-Free Calls - Record of calls longer than 20 minutes, grouped according to originating numbers.

##### 2. Package Options

- a. Option A - Account Code Summary, ANI/Toll-Free Calling Card Summary, and Long Duration 1+/Calling Card Calls.
- b. Option B - ANI/Toll-Free Calling Card Summary, Terminating Area Code Summary, Terminating Country Code Summary, and Long Duration 1+/Calling Card Calls.
- c. Option C - ANI/Toll-Free Calling Card Summary, Terminating Area Code Summary, Terminating Country Code Summary, 20 Most Frequently Called Numbers, and Long Duration 1+/Calling Card Calls.
- d. Option D - ANI/Toll-Free Calling Card Summary, Terminating Area Code Summary, Terminating Country Code Summary, 20 Most Frequently Called Numbers, Long Duration 1+/Calling Card Calls, Toll-Free Originating Area Code Summary, 20 Most Frequently Called Toll-Free Numbers, and Long Duration Toll-Free Calls.
- e. Option E - Account Code Summary, ANI/Toll-Free Calling Card Summary, Terminating Area Code Summary, Terminating Country Code Summary, 20 Most Frequently Called Numbers, Long Duration 1+/Calling Card Calls, Toll-Free Originating Area Code Summary, 20 Most Frequently Called Toll-Free Numbers, and Long Duration Toll-Free Calls.

##### 3. Rates

Monthly Fee for Options A, B, C, & D: See Price List

Monthly Fee for Option E: See Price List

(N)

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

6. Specialized Services, Rates and Regulations (Cont'd)

6.2 Business One (Cont'd)

6.2.2 Contract Terms and Rates - Plan 2

Customers may select a month-to-month plan, a 6 month plan, or an 18 month plan. A Business One Customer selecting a term must commit to a minimum monthly usage as depicted in Section 6.2.2.A. This minimum usage threshold applies to every monthly billing period during the selected term, and must be paid regardless of the Customer's amount of usage during other billing periods. Customers selecting a term may change plans or terminate the service if Customer provides written notice within ninety (90) days of the initiation of service. A Business One Customer that does not provide such written notification within the required ninety (90) day period is obligated to the Company for its minimum monthly commitment for the remaining time period left in the term. The following chart lists the contract term length and associated per minute rates. The per minute rates listed below are flat rates effective at all times of day. This plan is only available to customers that currently subscribe to this service at their current location.

6.2.2.A Switched Rates

Time Commitment	1+ Outgoing	1-8XX Incoming	Calling Card	Calling Card
Month-To-Month	Rate Per Min	Rate Per Min	Rate Per Min	Surcharge
<u>Usage</u>				
\$0 - per month				
\$100 - per month		SEE PRICE LIST		
\$500 - per month				
\$2,500 - per month				
Time Commitment	1+ Outgoing	1-8XX Incoming	Calling Card	Calling Card
Six Months	Rate Per Min	Rate Per Min	Rate Per Min	Surcharge
<u>Usage</u>				
\$100 - per month		SEE PRICE LIST		
\$500 - per month				
\$2,500 - per month				
Time Commitment	1+ Outgoing	1-8XX Incoming	Calling Card	Calling Card
18 Months	Rate Per Min	Rate Per Min	Rate Per Min	Surcharge
<u>Usage</u>				
\$100 - per month		SEE PRICE LIST		
\$500 - per month				
\$2,500 - per month				

Billing Increments: All 1+ and 1-8XX calls are billed in 6-second increments with a 30-second minimum. All calling card calls are billed in 60-second increments with a 60-second minimum.

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

6. Specialized Services, Rates and Regulations (Cont'd)

6.2 Business One (Cont'd)

6.2.3 Contract Terms and Rates - Plan 3

Customers may select a month-to-month plan, a 12 month plan, a 24 month plan or a 36 month plan. A Business One Customer selecting a term must commit to a minimum monthly usage as depicted in Section 6.2.3.A. This minimum usage threshold applies to every monthly billing period during the selected term, and must be paid regardless of the Customer's amount of usage during other billing periods. Customers selecting a term may change plans or terminate the service if Customer provides written notice within ninety (90) days of the initiation of service. A Business One Customer that does not provide such written notification within the required ninety (90) day period is obligated to the Company for its minimum monthly commitment for the remaining time period left in the term. The following chart lists the contract term length and associated per minute rates. The per minute rates listed below are flat rates effective at all times of day.

6.2.3.A Switched Rates

Time Commitment	1+ Outgoing	1-8XX Incoming	Calling Card	Calling Card
Month-To-Month	Rate Per Min	Rate Per Min	Rate Per Min	Surcharge
Usage				
\$0 - per month				
\$100 - per month		SEE PRICE LIST		
\$500 - per month				
\$1,000 - per month				
\$2,500 - per month				
Time Commitment	1+ Outgoing	1-8XX Incoming	Calling Card	Calling Card
12 Months	Rate Per Min	Rate Per Min	Rate Per Min	Surcharge
Usage				
\$100 - per month		SEE PRICE LIST		
\$500 - per month				
\$1,000 - per month				
\$2,500 - per month				
Time Commitment	1+ Outgoing	1-8XX Incoming	Calling Card	Calling Card
24 Months	Rate Per Min	Rate Per Min	Rate Per Min	Surcharge
Usage				
\$100 - per month		SEE PRICE LIST		
\$500 - per month				
\$1,000 - per month				
\$2,500 - per month				
Time Commitment	1+ Outgoing	1-8XX Incoming	Calling Card	Calling Card
36 Months	Rate Per Min	Rate Per Min	Rate Per Min	Surcharge
Usage				
\$100 - per month		SEE PRICE LIST		
\$500 - per month				
\$1,000 - per month				
\$2,500 - per month				

Billing Increments: All 1+ and 1-8XX calls are billed in 6-second increments with 30-second minimum. All calling card calls are billed in 60-second increments with a 60-second minimum.

This plan is only available to existing customers at existing locations.

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

6 Specialized Services, Rates and Regulations (Cont'd)

6.2 Business One (Cont'd)

6.2.4 The following intrastate rates are available to business customers who utilize dedicated services. Customers may select a 12-month plan, a 24-month plan, or a 36-month plan. The per minute rates listed below are applicable at all times for calls made within the State of Ohio where technically available.

6.2.4.A Dedicated Rates

Time Commitments	1+ Outgoing Rate Per Minute	1-8XX Incoming Rate Per Minute	Calling Card Rate Per Minute
12 Months			
24 Months	SEE	PRICE	LIST
36 Months			

All 1+ and 1-8XX calls are billed in 6-second increments with an 18-second minimum. All calling card calls are billed in 6-second increments with a 60-second minimum.

The dedicated rates above are only available to existing customers at existing locations.

6.2.5 The following intrastate rates are available to LDMTS business customers who purchase certain bundled service plans. The plans could include such Windstream products as wireline, wireless, internet and paging. Customers may select a month-to-month plan or a 12-month plan. The per minute rates listed below are applicable at all times for calls made within the State of Ohio where technically available.

6.2.5.A Switched Rates - Bundled Plan

Time Commitments	1+ Outgoing Rate Per Minute	1-8XX Incoming Rate Per Minute	Calling Card Rate Per Minute
Month to Month	SEE	PRICE	LIST
12 Months			

All 1+ and 1-8XX calls are billed in 6-second increments with an 18-second minimum. All calling card calls are billed in 6-second increments with a 60-second minimum.

The switched rates above are only available to existing customers at existing locations.

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

6 Specialized Services, Rates and Regulations (Cont'd)

6.2 Business One (Cont'd)

6.2.6 The following rates are available to business customers of intrastate LDMTS. Customers may select a month-to-month plan or a 12-month plan. The per minute rates listed below are applicable at all times for calls made within the State of Ohio where technically available.

6.2.6.A Switched Rates - Non-Bundled Plan

Time Commitments	1+ Outgoing Rate Per Minute	1-8XX Incoming Rate Per Minute	Calling Card Rate Per Minute
Month to Month	SEE	PRICE	LIST
12 Months			

All 1+ and 1-8XX calls are billed in 6-second increments with an 18-second minimum. All calling card calls are billed in 6-second increments with a 60-second minimum.

This plan is only available to existing customers at existing locations.

6.2.7 The following intrastate LDMTS rates are available to business customers who utilize T1 level service. The per minute rates listed below are applicable at all times for calls made within the State of Ohio where technically available.

6.2.7.A Switched Rates - T1 Plan

1+ Outgoing Rate Per Minute	1-8XX Incoming Rate Per Minute	Calling Card Rate Per Minute
SEE	PRICE	LIST

All 1+ and 1-8XX calls are billed in 6-second increments with an 18-second minimum. All calling card calls are billed in 6-second increments with a 60-second minimum.

This plan is only available to existing customers at existing locations.

**INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

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6 Specialized Services, Rates and Regulations (Cont'd)

6.2 Business One (Cont'd)

- 6.2.8 The following intrastate rates are available to business customers who utilize dedicated services. Customers may select a 12-month plan, a 24-month plan, or a 36-month plan. The per minute rates listed below are applicable at all times for calls made within the State of Ohio where technically available.

6.2.8.A Dedicated Rates

Time Commitments	1+ Outgoing Rate Per Minute	1-8XX Incoming Rate Per Minute	Calling Card Rate Per Minute
12 Months			
24 Months	SEE	PRICE	LIST
36 Months			

All 1+ and 1-8XX calls are billed in 6-second increments with an 18-second minimum. All calling card calls are billed in 6-second increments with a 60-second minimum.

- 6.2.9 The following rates are available to business customers of intrastate LDMTS. Customers may select a month-to-month plan or a 12-month plan. The per minute rates listed below are applicable at all times for calls made within the State of Ohio where technically available.

6.2.9.A Switched Rates

Time Commitments	1+ Outgoing Rate Per Minute	1-8XX Incoming Rate Per Minute	Calling Card Rate Per Minute
Month to Month	SEE	PRICE	LIST
12 Months			

All 1+ and 1-8XX calls are billed in 6-second increments with an 18-second minimum. All calling card calls are billed in 6-second increments with a 60-second minimum.

**INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

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6 Specialized Services, Rates and Regulations (Cont'd)

6.2 Business One (Cont'd)

6.2.10 Business Connect Bundle Offering

The following Block-of-Time Offerings are available to LDMTS business customers who subscribe to a Windstream Business Connect Bundle Plan. The Offerings allow a customer to purchase a block of time for direct dialed intrastate and interstate LDMTS calls for a monthly rate. Calls placed after the block of time is used in a given month are charged at a set rate per minute. Unused minutes cannot be carried over to the next month. The monthly rates listed below are applicable for intrastate and interstate LDMTS calls where technically available. The overtime per minute rates listed below are applicable at all times for intrastate LDMTS calls. Applicable overtime per minute rates will apply for interstate calling.

Block of Minutes	Monthly Rate	1+ Outgoing Overtime per Minute Rate
500		
1,000	SEE PRICE LIST	
2,000		

The calling card rate will be: See Price List

Customers who subscribe to Toll-Free Service will be charged a usage sensitive rate of: See Price List.

All 1+ and 1-8XX calls are billed in 6-second increments with an 18-second minimum. All calling card calls are billed in 6-second increments with a 60-second minimum.

The monthly rate and block-of-time is applied per account, not per line.

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

6 Specialized Services, Rates and Regulations (Cont'd)

6.2.A Business Services

(N)

6.2.A. 1 ConnectStream Business Bundle Offering

The following Block-of-Time Offerings are available to business customers who subscribe to a ConnectStream Business Bundle Plan and commit to a 3 or 5 year term. The bundled service plans could include such Windstream products as wireline, custom calling features, long distance and broadband. The Offerings allow a customer to purchase a block of time for direct dialed intrastate and interstate outbound long distance calls for a monthly rate. Calls placed after the block of time is used in a given month are charged at a set rate per minute. Unused minutes cannot be carried over to the next month. The monthly rates listed below are applicable for intrastate and interstate outbound long distance calls where technically available. The overtime per minute rates listed below are applicable at all times for intrastate and interstate outbound long distance calls. If a customer disconnects the minimum required service components for the bundled service plans, the customer's account will immediately be converted to the currently available Windstream Business One switched rates. Toll-Free calling service, Operator Service and Calling Card calls are not included in the block of minutes. Calling Card service is available at an additional charge as specified below.

Block of Minutes	Monthly Rate	1+ Outgoing Overtime per Minute Rate
500		
1,000	SEE	PRICE LIST
2,000		
5,000		

The calling card rate will be: See Price List

All 1+ calls are billed in 6-second increments with an 18-second minimum. All calling card calls are billed in 6-second increments with a 60-second minimum.

The monthly rate and block-of-time is applied per account, not per line.

(N)



INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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6 Specialized Services, Rates and Regulations (Cont'd)

6.2.A Business Services (Cont'd)

6.2.A. 2 Windstream Flex 100

The following block-of-time plan provides business customers with blocks of 100 minutes of combined intrastate and interstate direct dialed outbound calling for a flat monthly rate. Usage in excess of the 100 minute block will be billed as an additional block. Unused minutes in a block do not carry over to the following month. Toll-free calling service, Operator Service and Calling Card calls are not included in the block. Calling Card service is available at an additional charge as specified below.

Monthly Rate, each 100 minute block                      See Price List

Calling Card Calls, Rate Per Minute (No Surcharge)      See Price List

All 1+ calls are billed in 6-second increments with an 18-second minimum. All calling card calls are billed in 6-second increments with a 60-second minimum.

6.2.A.3 Business Connect SB Bundle Long Distance Offerings

(N)

The following long distance offerings are available to small business customers who subscribe to a Business Connect SB Bundle provided by Windstream and commit to a month-to-month, 1 year or 3 year term. Customers have the option of subscribing to either the Flex 100 long distance direct dial plan or a per minute direct dial rate plan.

Direct Dial Outbound Options

Direct Dial 1+ calls are billed in 6-second increments with an 18-second minimum.

Option 1 – Flex 100 Plan

Includes a 100-minute block of intrastate and interstate outbound calling. A monthly charge per 100-minute block will be applied after the first 100-minute block is used. Unused minutes in a block do not carry over to the following month. Toll-Free Calling Service, Operator Service and Calling Card calls are not included in the block.

Monthly Charge, each 100-minute block above first 100 minutes:      See Price List

Option 2 – Per minute Plan provides unlimited intrastate and interstate calling at a per minute rate with no monthly recurring fee.

Per Minute Rate:                      See Price List

Calling Card Service and Toll-Free Service are not included in the bundle but may be purchased at an additional charge. (No bundle discounts apply.)

(N)

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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6. Specialized Services, Rates and Regulations (Cont'd)

6.3 Prepaid Card Services

6.3.1 Windstream Prepaid Card

Windstream Prepaid Card Service provides an outbound voice grade communications service for calls charged to a Windstream Prepaid Card.

6.3.1.A Exclusions

The following types of calls may not be completed with the Windstream Prepaid Card Service:

Calls to 500 Numbers  
Calls to 700 Numbers  
Calls to 800 Numbers  
Calls to 900 Numbers  
Directory Assistance Calls  
All Operator Service Calls  
Busy-Line Verification and Interrupt Services

Unless stated otherwise herein, Windstream Prepaid Card calls may not be included on any Windstream Calling Plans.

6.3.1.B Availability of Service

Windstream Prepaid Card Service is available twenty-four hours a day, seven days a week. The availability of such cards are subject to technical limitations and will be offered on a first come, first serve basis.

**INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

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6. Specialized Services, Rates and Regulations (Cont'd)

6.3 Prepaid Card Services (Cont'd)

6.3.2 Windstream Prepaid Card Service Regulations

- 6.3.2.A. The Windstream Prepaid Calling Card Service is accessed using the Windstream toll-free number printed on the card.
- 6.3.2.B. A Customer's call will be interrupted with an announcement when the balance is about to be depleted.
- 6.3.2.C. All calls must be charged against a Windstream Prepaid Card that has a sufficient available balance.
- 6.3.2.D. Calls in progress will be terminated by the Company if the balance of the Prepaid Card is insufficient to continue the call.
- 6.3.2.E. The Customer shall not indicate or suggest to any other party, including the Customer's own subscribers if any, that any business relationship exists between the Customer, its agents, distributors, or subscribers and Windstream, except that the customer may inform its subscribers that calls placed using the Windstream Prepaid Card account number will be carried over the Windstream network. The Customer is NOT granted any rights whatsoever in the trade names or logos of Windstream or any of its corporate affiliates and the Customer is granted no right to modify the physical appearance of the Windstream Prepaid Card. Customers who desire to produce their own version of the card used to charge Windstream Prepaid Card Service shall be provided only with the Windstream Prepaid Card Service account numbers.

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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6. Specialized Services, Rates and Regulations (Cont'd)

6.3 Prepaid Card Services (Cont'd)

6.3.3 Rates and Charges

- 6.3.3.A. Windstream Prepaid Cards are available in various denominations of units as specified by the Company. This price is inclusive of all taxes. Prepaid Cards will be sold at prices rounded to the nearest cent.

<u>Domestic</u> <u>Denominations</u>	<u>Price Per Unit</u>
All Units	See Price List

Cards will be decremented by one unit for each minute or fractional part of a minute for interstate calls. These rates apply twenty-four hours per day, seven days per week.

6.3.3.B. Credit Allowances

A credit allowance for the Windstream Prepaid Card Service is applicable to that portion of a call that is interrupted due to poor transmission, one-way transmission, or involuntary disconnection of the call. A Customer may also be granted credit for reaching a wrong number. To receive the proper credit, the Customer must notify the Company at the designated Customer Service Number printed on the Windstream Prepaid Card and furnish the called number, the trouble experienced, and the approximate time the call was placed.

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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6. Specialized Services, Rates and Regulations (Cont'd)

6.4 Residential Toll-Free Service

6.4.1 Plan 1

The following flat rate and monthly fee is for residential users of inbound toll-free service. This rate is applicable for all times for calls made within the state of Ohio where technically available.

Rate per minute: See Price List      Monthly fee: See Price List

This plan is limited to existing customers.

6.4.2 Plan 2

Rate per minute:      See Price List.

This plan is only available to customers that subscribe to Windstream LDMTS.

6.4.3 Plan 3

The following flat rate and monthly fee is for residential users of inbound toll-free service. This rate is applicable for all times for calls made within the state of Ohio where technically available.

Rate per minute: See Price List      Monthly fee: See Price List

6.4.4      Calls will be rated at one minute minimum and one minute increments.

(N)

(N)

(T)

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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6. Specialized Services, Rates and Regulations (Cont'd)

6.5 Business Offerings

The following offerings are available to business customers only. These offerings are available only when and where technical and billing capabilities exist. The rates under this offering are determined at the bill level by charges reflected on the current bill. The offerings in Section 6.5.1 through Section 6.5.5 are only available to current Windstream customers at their current locations.

Dial "1" Outbound Service is available at the rates listed in Section 6.5.2.

Business Toll Free Service is available at the rates listed in Section 6.5.4.

Business Calling Card Service is available at the rates listed in Section 6.5.5.

6.5.1 Determination of Duration

- (a) For Direct Dialed calls, chargeable time begins when the connection is established between the calling station and the desired telephone.
- (b) Chargeable time ends when the connection is terminated.
- (c) Chargeable time does not include the time lost because of faults or defects in the service.

6.5.2 Rates for Dial "1" Outbound Service

All calls will be billed in 6 second increments after the first 30 seconds based on the following rates that vary by term of contract and aggregate monthly billings:

The rates listed below are per whole minute. They will be pro-rated and applied in 6 second increments after the first 30 second initial increment per call. Each call will be a minimum of thirty seconds.

Plan 1

Term	\$150 - \$399	\$400 - \$600	\$700 - \$999	\$1,000 +
1 Year	SEE	PRICE	LIST	
2 Years				

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

6. Specialized Services, Rates and Regulations (Cont'd)

6.5 Business Offerings (Cont'd)

6.5.2 Rates for Dial "1" Outbound Service (Cont'd)

Plan 2

TERM AGREEMENT	SPENDING LEVEL				
	\$0.00 to \$149.99	\$150.00 to \$399.99	\$400.00 to \$699.99	\$700.00 to \$999.99	\$1,000+
Month to Month					
1 Year		SEE	PRICE	LIST	
2 Years					

6.5.3 Spending Level Tiers

The charges associated with certain service offerings are included in calculating total charges per business customer. The total of these charges determines the appropriate spending tier for each customer shown in Section 6.5.2 above.

6.5.4 Rates for Business Toll Free Service

Rates for Business Toll Free Service will encompass per-minute charges and maintenance charges, as follows:

Plan 1

Per Minute Rate  
Maintenance Fee

Amount  
See Price List  
See Price List

Plan 2

TERM AGREEMENT	SPENDING LEVEL				
	\$0.00 to \$149.99	\$150.00 to \$399.99	\$400.00 to \$699.99	\$700.00 to \$999.99	\$1,000+
Month to Month					
1 Year		SEE	PRICE	LIST	
2 Years					

Monthly Recurring Charge:

See Price List

6.5.5 Rates for Business Calling Card Service

Per Minute Charges

See Price List

**INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

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6. Specialized Services, Rates and Regulations (Cont'd)

6.5 Business Offerings (Cont'd)

6.5.6 Business Circle

Windstream's Business Circle is a commercial offering for single or multi-location customers using switched or dedicated services on an inbound and/or outbound basis. Special calling card services are also available with this offering. Business Circle subscribers may utilize the service according to specific contract terms and conditions as described below for intrastate service.

A. Contract Terms and Rates – Plan 1

Customers may select a month-to-month plan, a six (6) month plan, or eighteen (18) month plan. A Business Circle Customer selecting a term must commit to a minimum monthly usage as depicted below. This minimum usage threshold applies to every monthly billing period during the selected term, and must be paid regardless of the Customer's amount of usage during other billing periods. Customers selecting a term may change plans or terminate the service if the Customer provides written notice within ninety (90) days of the initiation of service. The Customer shall be held responsible for the value of the contract beyond this ninety (90) day threshold. The following chart lists the contract term length and associated per minute rates. The per minute rates listed below are flat rates effective at all times of the day. Discounts for volumes and longer periods of contract are available upon request. This plan is only available to customers that currently subscribe to this service at their current location.

1. Time Commitments, Minimum Usage and Rates Per Minute

<b>Time Commitment</b> <b>Month to Month</b>	<b>1+ Outgoing</b> <b>Rate Per Minute</b>	<b>1-8XX Incoming</b> <b>Rate Per Minute</b>	<b>Calling Card</b> <b>Rate Per Minute</b>
<u>Usage Per Month</u>			
\$0			
\$100	SEE	PRICE	LIST
\$500			
\$2,500			
<b>Time Commitment</b> <b>Six Months</b>	<b>1+ Outgoing</b> <b>Rate Per Minute</b>	<b>1-8XX Incoming</b> <b>Rate Per Minute</b>	<b>Calling Card</b> <b>Rate Per Minute</b>
<u>Usage Per Month</u>			
\$100			
\$500	SEE	PRICE	LIST
\$2,500			
<b>Time Commitment</b> <b>18 Months</b>	<b>1+ Outgoing</b> <b>Rate Per Minute</b>	<b>1-8XX Incoming</b> <b>Rate Per Minute</b>	<b>Calling Card</b> <b>Rate Per Minute</b>
<u>Usage Per Month</u>			
\$100			
\$500	SEE	PRICE	LIST
\$2,500			

Billing Increments: All 1+ and 1-8XX calls are billed in 6-second increments with a 30-second minimum. All calling card calls are billed in 60-second increments with a 60-second minimum.



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6. Specialized Services, Rates and Regulations (Cont'd)

6.5 Business Offerings (Cont'd)

6.5.6 Business Circle (Cont'd)

B. Contract Terms and Rates – Plan 2

Customers may select a month-to-month plan, a 12 month plan, a 24 month plan or 36 month plan. A Business Circle Customer selecting a term must commit to a minimum monthly usage as depicted below. This minimum usage threshold applies to every monthly billing period during the selected term, and must be paid regardless of the Customer's amount of usage during other billing periods. Customers selecting a term may change plans or terminate the service if the Customer provides written notice within ninety (90) days of the initiation of service. The Customer shall be held responsible for the value of the contract beyond this ninety (90) day threshold. The following chart lists the contract term length and associated per minute rates. The per minute rates listed below are flat rates effective at all times of the day. Discounts for volumes and longer periods of contract are available upon request.

1. Time Commitments, Minimum Usage and Rates Per Minute

Time Commitment Month-To-Month	1+ Outgoing Rate Per Min	1-8XX Incoming Rate Per Min	Calling Card Rate Per Min	Calling Card Surcharge
<u>Usage</u>				
\$0 - per month				
\$100 - per month				
\$500 - per month	SEE	PRICE	LIST	
\$1,000 - per month				
\$2,500 - per month				
Time Commitment 12 Months	1+ Outgoing Rate Per Min	1-8XX Incoming Rate Per Min	Calling Card Rate Per Min	Calling Card Surcharge
<u>Usage</u>				
\$100 - per month				
\$500 - per month	SEE	PRICE	LIST	
\$1,000 - per month				
\$2,500 - per month				
Time Commitment 24 Months	1+ Outgoing Rate Per Min	1-8XX Incoming Rate Per Min	Calling Card Rate Per Min	Calling Card Surcharge
<u>Usage</u>				
\$100 - per month				
\$500 - per month	SEE	PRICE	LIST	
\$1,000 - per month				
\$2,500 - per month				
Time Commitment 36 Months	1+ Outgoing Rate Per Min	1-8XX Incoming Rate Per Min	Calling Card Rate Per Min	Calling Card Surcharge
<u>Usage</u>				
\$100 - per month				
\$500 - per month	SEE	PRICE	LIST	
\$1,000 - per month				
\$2,500 - per month				

Billing Increments: All 1+ and 1-8XX calls are billed in 6-second increments with a 30-second minimum. All calling card calls are billed in 60-second increments with a 60-second minimum.

This plan is only available to existing customers at existing locations.

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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6. Specialized Services, Rates and Regulations (Cont'd)

6.5 Business Offerings (Cont'd)

6.5.6 Business Circle (Cont'd)

C. Switched Rates – Plan 3

The following rates are available to business customers of intrastate LDMTS. Customers may select a month-to-month plan or a 12-month plan. The per minute rates listed below are applicable at all times for calls made within the State of Ohio where technically available.

1. Switched Rates

Time Commitments	1+ Outgoing Rate Per Minute	1-8XX Incoming Rate Per Minute	Calling Card Rate Per Minute
Month to Month	SEE	PRICE	LIST
12 Months			

All 1+ and 1-8XX calls are billed in 6-second increments with an 18-second minimum. All calling card calls are billed in 6-second increments with a 60-second minimum.

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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6. Specialized Services, Rates and Regulations (cont'd)

6.6 Residential Account Code Service

Residential Account Code Service is an optional service for direct dialed intrastate and/or interstate long distance calls that offers customers a way to track long distance usage. This service allows customers the ability to have calls, which need to be charged to other individuals, separated and displayed on their telephone bill. Residential Account Code Service requires callers to enter a unique code for completion of a long distance call. The Company's network will authorize calls only if the unique code is entered. This service is offered where technically available.

See Price List

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

Residential Service

Recurring Monthly Subscription Fee

Monthly Fee is: \$ 0.00

Direct Dialed LDMTS Rates – Option 1

MONTHLY USAGE RANGE	DAY RATE	EVENING RATE	NIGHT/WEEKEND RATE
\$ 0.00-29.99	\$ .25	\$ .19	\$ .16
\$ 30.00-99.99	\$ .21	\$ .16	\$ .14
\$ 100.00-199.99	\$ .20	\$ .15	\$ .14
\$ 200.00+	\$ .18	\$ .14	\$ .13

Note: Monthly usage range is calculated by multiplying the initial day, evening, and night/weekend rates of:  
Day \$ .25, Evening \$ .19, and Night/Weekend \$ .16 by the total monthly minutes in each rate category.

This option is limited to existing customers.

Direct Dialed LDMTS Rates – Option 2

Flat Rate Per Minute for all Points at all times in Ohio: \$.15

Calling Card Rate\*: \$.35

\*Calling card calls will be billed at the above rate with no surcharge.

This option is only available to current customers at their current locations.

Direct Dialed LDMTS Rates – Option 3

	<u>Peak</u>	<u>Off peak</u>
Rates Per Minute for all Points in Ohio:	\$.25	\$.15
Calling Card Rate*:	\$.35	\$.35

The times associated with peak hours for this plan consist of 7:00 a.m. to 7:00 p.m. Monday through Friday. All other times are considered off-peak. This plan is only available to current subscribers.

\*Calling card calls will be billed at the above rate with no surcharge.

This option is limited to existing customers.

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Direct Dialed LDMTS Rates – Option 4

Rate per Minute:	\$0.15
Monthly Fee:	\$0.00
Calling Card Rate*:	\$0.35

Rate is applicable for all times for calls made within the State of Ohio where available.

\*Calling card calls will be billed at the above rate with no surcharge.

This option is only available to current customers at their current locations.

Direct Dialed LDMTS Rates – Option 5

The following flat rates are for residential customers of outbound intrastate LDMTS. The rate is applicable for the respective times for calls made within the State of Ohio where technically available.

	<u>Peak</u>	<u>Offpeak</u>
Rates Per Minute:	\$.25	\$.15
Calling Card Rates*:	\$.35	\$.35

The times associated with peak hours for this plan consist of 8:00 a.m. to 5:00 p.m. Monday through Friday. All other times are considered off-peak.

\*Calling card calls will be billed at the above rate with no surcharge.

This option is only available to current customers at their current locations.

Direct Dialed LDMTS Rates – Option 6

The following flat rates are for residential customers of outbound intrastate LDMTS. The rate is applicable at all times for calls made within the State of Ohio where technically available.

	<u>Peak</u>	<u>Offpeak</u>
Rates Per Minute:	\$.25	\$.15
Calling Card Rates*:	\$.35	\$.35

The times associated with peak hours for this plan consist of 8:00 a.m. to 6:00 p.m. Monday through Friday. All other times are considered off-peak.

\*Calling card calls will be billed at the above rate with no surcharge.

This option is only available to existing customers at existing locations.

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Direct Dialed LDMTS Rates – Option 7

**Bundled Service Offering -**

The following intrastate rates will apply to customers who purchase certain bundled service plans. The plans could include such products as Windstream local, wireless, Internet, long-distance and paging. This plan is only available to current subscribers. This rate is applicable at all times for calls made within the State of Ohio where technically available:

Rate per Minute:	\$ .12
Monthly Fee:	\$4.00
Calling Card Rate*:	\$.35

In certain instances, the monthly fee above will be waived.

\*Calling card calls will be billed at the above rate with no surcharge.

This option is only available to current customers at their current locations.

Direct Dialed LDMTS Rates – Option 8

The following intrastate rate plus monthly fee is designed for residential customers who purchase certain bundled service plans. The plans could include such products as Windstream local, wireless, Internet, long-distance and paging. This rate is applicable at all times for calls made within the State of Ohio where technically available.

Rate per Minute:	\$ .10
Monthly Fee:	\$0.00
Calling Card Rate*:	\$.35

\*Calling card calls will be billed at the above rate with no surcharge.

The monthly fee may be included in the bundled price of the plan and may not appear separately on the customer's bill. The monthly fee applies per account, not per line.

This option is only available to existing customers at their existing locations.

(N)

Direct Dialed LDMTS Rates – Option 9

The following intrastate rate plus monthly fee is designed for residential customers of outbound intrastate LDMTS. This rate is applicable for all times for calls made within the State of Ohio where technically available.

Rate per Minute:	\$ .10
Monthly Fee:	\$0.00
Calling Card Rate*:	\$.35

\*Calling card calls will be billed at the above rate with no surcharge.

The monthly fee applies per account, not per line.

This option is only available to existing customers at their existing locations.

(N)

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Direct Dialed LDMTS Rates – Option 10

The following intrastate rate is designed for residential customers who purchase certain bundled service plans. The plans could include such Windstream products as wireless, internet, long-distance and paging. This rate is applicable for all times for calls made within the State of Ohio where technically available.

Rate per Minute:	\$ .11
Monthly Fee:	\$0.00
Calling Card Rate*:	\$.35

\*Calling card calls will be billed at the above rate with no surcharge.

This option is only available to current customers at their current locations.

Direct Dialed LDMTS Rates – Option 11

The following flat rates are for residential users of outbound intrastate LDMTS. The rate is applicable for the respective times for calls made within the State of Ohio where technically available.

	<u>Peak</u>	<u>Offpeak</u>
Rates Per Minute:	\$.20	\$.15
Calling Card Rate*	\$.35	\$.35

The times associated with peak hours for this plan consist of 6:30 a.m. to 6:30 p.m. Monday through Friday. All other times are considered off-peak.

This option is only available to current Windstream customers at their current locations.

\*Calling card calls will be billed at the above rate with no surcharge.

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Direct Dialed LDMTS Rates – Option 12

The following intrastate rate will apply to customers who purchase certain packaged service plans which include both cellular and long distance service.

For customers in Lawrence, Washington, Jefferson, Guernsey, Harrison, Monroe, Muskingum, Noble, Tuscarawas, Athens, Hocking, Meigs, Morgan, Perry, Vinton and Belmont Counties the peak and off peak per minute rate is:

Rate per Minute: \$ .16

For customers in Mahoning, Trimbull, and Columbiana Counties the peak and off peak per minute rate is:

Rate per Minute: \$ .12

For customers in Fulton, Lucas, Ottawa, Wood, Allen, Auglaize, Putnam, Van Wert, Defiance, Henry, Paulding, Williams, Erie, Huron, Sandusky, Seneca, Crawford, Hancock, Hardin, Marion, Wyandot, Richland, Ashland, Coshocton, Holmes, Knox, Licking, Morrow and Wayne Counties the peak and off peak per minute rate is:

Rate per Minute: \$ .12

Customers who purchase the above-referenced packaged service plans will receive the following Calling Card per minute rate:

Rate per Minute\*: \$ .35

\*Calling card calls will be billed at the above rate with no surcharge.

This option is only available to current Windstream customers at their current locations.

Direct Dialed LDMTS Rates – Option 13

The following intrastate rate is designed for residential customers of outbound intrastate LDMTS. This rate is applicable for all times for calls made within the State of Ohio where technically available.

Rate per Minute: \$ .10

Calling Card Rate\*: \$ .35

\*Calling card calls will be billed at the above rate with no surcharge.

This plan is only offered in conjunction with a corresponding interstate plan which includes a per minute rate for interstate calls and a monthly fee of \$1.95.



INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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Direct Dialed LDMTS Rates – Option 14 (Windstream 500 Plan)

Windstream 500 is an add-on to the interstate offering. Windstream 500 is a residential direct-dialed LDMTS calling plan, which offers 500 minutes per month of direct-dialed interstate calling any time of day for a monthly recurring fee of \$20.00. A per minute rate will apply to the customer's intrastate LDMTS calls. Intrastate minutes will not be applied to the 500 interstate minutes.

The following rates are applicable for all times for calls made within the State of Ohio where technically available.

Rate per Minute: \$ .10

Calling Card Rate\*: \$ .35

\*Calling card calls will be billed at the above rate with no surcharge.

This option is only available to existing customers at their existing locations.

(N)

Direct Dialed LDMTS Rates – Option 15 (Simple Six)

Simple Six offers direct-dialed intrastate and interstate LDMTS for a monthly fee to residential users who purchase certain bundled service plans. The plans could include such Windstream products as wireline, custom calling packages, and long distance.

The following rates are applicable for all times for calls made within the State of Ohio where technically available.

Rate per Minute: \$ .10

Monthly Fee: \$2.00

Calling Card Rate\*: \$ .35

\*Calling card calls will be billed at the above rate with no surcharge.

This plan is only available to existing customers at existing locations.

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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Direct Dialed LDMTS Rates – Option 16 (Default Plan A)

The following intrastate rate is designed for residential customers of outbound intrastate LDMTS. This rate is applicable for all times for calls made within the State of Ohio where technically available.

Rate per Minute: \$.10

Calling Card Rate\*: \$.35

\*Calling card calls will be billed at the above rate with no surcharge.

Customers will automatically be placed on this plan if they do not specifically request any other LDMTS rate plan.

This plan is only available to existing customers at existing locations.

Direct Dialed LDMTS Rates – Option 17 (120 Minute Plan)

The following intrastate/interstate rate is designed for residential users who purchase certain Windstream bundled service plans. The plans could include such Windstream products as wireline, custom calling packages, long distance, and/or other Windstream services. The monthly rate for long distance will apply for all interstate and intrastate calling, up to 120 minutes per month. Calling above 120 minutes will be billed at the additional Rate Per Minute.

If a customer disconnects the minimum required components for the bundled service plans, the customer's account will be converted to the Windstream 10 rate of \$.10 per minute (See Option 13 above) for all domestic long distance calls.

Rate per Minute: \$.07

Monthly Fee: \$7.00

Calling Card Rate\*: \$.35

\*Calling card calls will be billed at the above rate with no surcharge.

The monthly fee and minutes apply per account not per line.

This option is only available to existing customers at their existing locations.

(N)

Direct Dialed LDMTS Rates – Option 18 (300 Minute Plan)

The following intrastate/interstate rate is designed for residential users who purchase certain Windstream bundled service plans. The plans could include such Windstream products as wireline, custom calling packages, long distance, and/or other Windstream services. The monthly rate for long distance will apply for all interstate and intrastate calling, up to 300 minutes per month. Calling above 300 minutes will be billed at the additional Rate Per Minute.

If a customer disconnects the minimum required components for the bundled service plans, the customer's account will be converted to the Windstream 10 rate of \$.10 per minute (See Option 13 above) for all domestic long distance calls.

Rate per Minute: \$.07

Monthly Fee: \$15.00

Calling Card Rate\*: \$.35

\*Calling card calls will be billed at the above rate with no surcharge.

The monthly fee and minutes apply per account not per line.

This option is only available to existing customers at their existing locations.

(N)

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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Direct Dialed LDMTS Rates – Option 19 (Unlimited Off-Peak Plan)

The following intrastate/interstate rate is designed for residential users who purchase certain Windstream bundled service plans. The plans could include such Windstream products as wireline, custom calling packages, long distance, and/or other Windstream services. The monthly rate for long distance will provide unlimited interstate and intrastate calling during off-peak hours and a per minute rate for calls made during peak hours.

If a customer disconnects the minimum required components for the bundled service plans, the customer's account will be converted to the Windstream 10 rate of \$.10 per minute (See Option 13 above) for all domestic long distance calls.

Rate per Minute:	\$ .10
Monthly Fee:	\$12.95
Calling Card Rate*:	\$.35

\*Calling card calls will be billed at the above rate with no surcharge.

The Off-Peak Hours are Monday through Thursday 9 p.m. to 5:59 a.m. and Friday 9 p.m. to Monday 5:59 a.m. Holidays are not included in the Off-Peak Hours.

The monthly fee and minutes apply per account not per line.

The plan is only available to existing customers at existing locations.

Direct Dialed LDMTS Rates – Option 20 (Unlimited Plan)

The following intrastate unlimited plan is designed for residential users who purchase certain Windstream bundled service plans. The plans could include such Windstream products as wireline, custom calling packages, long distance, and/or other Windstream services. Customers are also required to subscribe to a Windstream unlimited interstate plan for a monthly fee of \$10.00, in order to be eligible for this plan. This plan is for direct dialed one plus residential voice use only and cannot be used for long distance Internet access, telemarketing, or auto-dialed calling. Customer lines associated with educational institutions (colleges, universities, etc.) are not eligible for this plan. This plan does not include multi-party conference calls, calls to 900 numbers, directory assistance, operator services, collect calls, international calling and toll-free calling services. The per minute rate for Windstream calling card calls under this plan will be as stated below. Taxes, fees and other charges, including the Universal Service Fund fee, apply.

If the Company determines that usage is not consistent with typical residential voice service, includes excessive usage or usage predominantly during business hours the Company may immediately restrict use or change the customer's long distance plan to the Windstream 10 Plan. If a customer disconnects the minimum required components for the bundled service plans, the customer's account will be converted to the Windstream 10 Plan.

Monthly Fee:	\$15.00 (Intrastate)
	\$10.00 (Interstate))
Calling Card Rate*:	\$.35

\*Calling card calls will be billed at the above rate with no surcharge.

The monthly fee applies per account not per line. This plan is limited to a maximum of two residential lines.

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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Direct Dialed LDMTS Rates – Option 21 (Default Plan B)

The following intrastate rate is designed for residential customers of outbound intrastate LDMTS. This rate is applicable for all times for calls made within the State of Ohio where technically available.

Rate per Minute:	\$ .18
Calling Card Rate*:	\$ .35

\*Calling card calls will be billed at the above rate with no surcharge.

Customers will automatically be placed on this plan if they do not specifically request any other LDMTS rate plan.

This plan is limited to existing customers.

Direct Dialed LDMTS Rates – Option 22

The following intrastate rate is designed for residential customers of outbound intrastate LDMTS. This rate is applicable for all times for calls made within the State of Ohio where technically available.

Rate per Minute:	\$ .12
Calling Card Rate*:	\$ .35

\*Calling card calls will be billed at the above rate with no surcharge.

This plan is only offered in conjunction with a corresponding interstate plan which includes a per minute rate for interstate calls and a monthly fee of \$1.00.

This plan is limited to existing customers.

Direct Dialed LDMTS Rates – Option 23 (Connect 2 Hour)

The following plan is available only to residential customers who purchase the Windstream Connect 2 Bundle and also subscribe to the corresponding Connect 2 Hour interstate plan. The bundled service plans could include such Windstream products as wireline, custom calling features, long distance, broadband, and digital TV. This plan combined with the corresponding interstate plan includes a total of 120 minutes of intrastate and interstate calling. In addition to the intrastate Monthly Fee specified below, a monthly fee of \$5.00 for interstate calling is applicable and is set forth in Windstream's interstate price list. Customers will be billed the Rate per Minute specified below for each minute that customers exceed 120 minutes of combined interstate and intrastate usage per month.

If a customer disconnects the minimum required components for the bundled service plans, the customer's account will immediately convert to Windstream 10.

Monthly Fee, 120 Minute Block of Time:	\$2.00
Rate per Minute for Calling Above 120 Minutes	\$0.10
Calling Card Calls, Rate Per Minute (No Surcharge)	\$0.35

The monthly fee and minutes apply per account not per line.

(N)

(N)

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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Direct Dialed LDMTS Rates – Option 24 (Windstream 7)

(N)

The following intrastate rate is designed primarily for residential customers of outbound intrastate LDMTS. This rate is applicable for all times for calls made within the State of Ohio where technically available.

Rate per minute: \$. 07

Calling card calls will be billed at a per minute rate of \$.35 with no surcharge.

This plan is only offered in conjunction with a corresponding interstate plan. A monthly fee of \$3.95 as specified in the Windstream interstate price list applies.

Direct Dialed LDMTS Rates – Option 25 (Windstream Flex 100)

The following block-of-time plan provides residential customers with blocks of 100 minutes of combined intrastate and interstate direct dialed outbound calling for a flat monthly rate. Usage in excess of the 100 minute block will be billed as an additional block. Unused minutes in a block do not carry over to the following month. Toll-free calling service, Operator Service and Calling Card calls are not included in the block. Calling Card service is available at an additional charge as specified below.

Monthly Rate, each 100 minute block	\$5.00
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Calling Card Calls, Rate Per Minute (No Surcharge)	\$0.35
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(N)

**INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

Promotional Activities

Windstream Communications, Inc. may upon occasion offer, after 1 days notice to the Commission, various promotional/savings opportunities to customers. These promotional offerings may apply to certain services and may be limited to certain dates, times, and locations.

Operator Assisted Rates – LDMTS

Operator Station - Billed to Third Party, Collect, Sent Paid Non-Coin calls.

**INTRALATA Rates**

Rate Mileage	Day		Evening		Night/Wkd	
	Initial min	Add'l min	Initial min	Add'l min	Initial min	Add'l min
1-10	0.2400	0.1600	0.1875	0.1450	0.1550	0.1140
11-22	0.2500	0.2200	0.2000	0.1700	0.1700	0.1380
23-55	0.2800	0.2600	0.2040	0.1900	0.1800	0.1620
56-124	0.3000	0.2900	0.2170	0.2110	0.2000	0.1800
125+	0.3100	0.3100	0.2270	0.2250	0.2000	0.2000

**INTERLATA Rates**

Rate Mileage	Day		Evening		Night/Wkd	
	Initial min	Add'l min	Initial min	Add'l min	Initial min	Add'l min
1-10	0.2600	0.1600	0.2000	0.1600	0.1700	0.1200
11-22	0.2700	0.2200	0.2200	0.1900	0.1900	0.1400
23-55	0.3000	0.2700	0.2200	0.2100	0.2000	0.1700
56-124	0.3200	0.3000	0.2300	0.2300	0.2200	0.1900
125+	0.3300	0.3200	0.2400	0.2400	0.2200	0.2100

**INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

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Operator Assisted Rates – LDMTS

Person-to-Person - Billed to other than a consumer card or other than Sent Paid - Coin calls.

**INTRALATA Rates**

Rate <u>Mileage</u>	Day		Evening		Night/Wkd	
	<u>Initial min</u>	<u>Add'l min</u>	<u>Initial min</u>	<u>Add'l min</u>	<u>Initial min</u>	<u>Add'l min</u>
1-10	0.2400	0.1600	0.1875	0.1450	0.1550	0.1140
11-22	0.2500	0.2200	0.2000	0.1700	0.1700	0.1380
23-55	0.2800	0.2600	0.2040	0.1900	0.1800	0.1620
56-124	0.3000	0.2900	0.2170	0.2110	0.2000	0.1800
125+	0.3100	0.3100	0.2270	0.2250	0.2000	0.2000

**INTERLATA Rates**

Rate <u>Mileage</u>	Day		Evening		Night/Wkd	
	<u>Initial min</u>	<u>Add'l min</u>	<u>Initial min</u>	<u>Add'l min</u>	<u>Initial min</u>	<u>Add'l min</u>
1-10	0.2600	0.1600	0.2000	0.1600	0.1700	0.1200
11-22	0.2700	0.2200	0.2200	0.1900	0.1900	0.1400
23-55	0.3000	0.2700	0.2200	0.2100	0.2000	0.1700
56-124	0.3200	0.3000	0.2300	0.2300	0.2200	0.1900
125+	0.3300	0.3200	0.2400	0.2400	0.2200	0.2100

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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Operator Assisted Rates – LDMTS (Cont'd)

Operator Assisted Service Charges

<u>Classes of Service</u>	<u>Amount (Per Call)</u>
Person-to-Person	\$4.80
Operator Station	
-Collect	\$2.25
-Billed to Third Party	\$2.35
Customer Dialed	
Calling Card Station	
-Customer Dialed/Automated	\$ .75
-Customer Dialed and	
Operator Assisted	\$ .75
-Customer Dialed/Operator	
Must Assist	\$ .75
Operator Dialed	
Calling Card Station	\$1.25
Operator Assisted Surcharge (LDMTS only)	\$2.00
Directory Assistance	\$ .85
Busy Line Verification, per request	\$6.50
Busy Line Interruption, per request*	\$6.50

\*Note: A charge for a Verification Request also applies.

Payphone Surcharge Rates

Calling Card Service (Residential and Business)	\$ .60
Toll-Free Service (Residential and Business)	\$ .60
10 Minute Prepaid Calling Cards	\$ .00
30 Minute Prepaid Calling Cards	\$ .35
60 and 90 Minute Prepaid Calling Cards	\$ .60



INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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Calling Card Rates

Customer Dialed Calling Card Station

The following rates apply unless otherwise stated.

The rates below are only available to current customers at their current locations.

Rate	Day		Evening		Night/Weekend	
<u>Mileage</u>	<u>Initial</u>	<u>Add'l</u>	<u>Initial</u>	<u>Add'l</u>	<u>Initial</u>	<u>Add'l</u>
0-10	0.3500	0.3500	0.3500	0.3500	0.3500	0.3500
11-22	0.3500	0.3500	0.3500	0.3500	0.3500	0.3500
23-55	0.3500	0.3500	0.3500	0.3500	0.3500	0.3500
56-124	0.3500	0.3500	0.3500	0.3500	0.3500	0.3500
125+	0.3500	0.3500	0.3500	0.3500	0.3500	0.3500

**INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

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Calling Card Rates

Operator Dialed Calling Card Station

The following rates apply unless otherwise stated.

The rates below are only available to current customers at their current locations.

Rate	Day		Evening		Night/Weekend	
<u>Mileage</u>	<u>Initial</u>	<u>Add'l</u>	<u>Initial</u>	<u>Add'l</u>	<u>Initial</u>	<u>Add'l</u>
0-10	0.3500	0.3500	0.3500	0.3500	0.3500	0.3500
11-22	0.3500	0.3500	0.3500	0.3500	0.3500	0.3500
23-55	0.3500	0.3500	0.3500	0.3500	0.3500	0.3500
56-124	0.3500	0.3500	0.3500	0.3500	0.3500	0.3500
125+	0.3500	0.3500	0.3500	0.3500	0.3500	0.3500

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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Business One

Switched Rates - Plan 1

**Rates**

<u>Time Commitment</u>	<u>1+ Outgoing Rate Per Min</u>	<u>1-8XX Incoming Rate Per Min</u>	<u>Calling Card Rate Per Min</u>	<u>Calling Card Surcharge</u>
Month to Month	0.155	0.155	0.250	0.750
1-year commitment				
\$50 per month	0.135	0.135	0.250	0.500
\$1,000 per month	0.125	0.125	0.250	0.500

Billing Increments: All 1+ and 1-8XX calls are billed in 6-second increments with a 30-second minimum. All calling card calls are billed in 60-second increments with a 60-second minimum.

This plan is only available to existing customers at existing locations.

**INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

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Business One

Recurring Charges\*

Non-validated Project Account Code	\$ 2.50
Validated Account Code	\$ 5.00
Per Toll Free Number	\$ 5.00
Magnetic Tape or Diskette Billing	\$ 50.00
Management Reports	\$ 5.00
Toll Free Directory Assistance Listing	\$ 15.00
<i>Toll Free Features per 800 Type Number</i>	
- by originating area code routing	\$ 50.00
- Time of Day Routing	\$ 50.00
- Percentage allocation routing	\$ 50.00
Real-Time ANI (per dedicated trunk group)	\$200.00
Dialed Number Identification Service	\$ 50.00

Business One

Nonrecurring Charges\*

Non-validated Project Account Code	\$15.00
Validated Account Code	\$50.00
Magnetic Tape or Diskette Billing	\$50.00
Toll Free Directory Assistance Listing	\$15.00
<i>Toll Free Features per 800 Type Number</i>	
- by originating area code routing	\$100.00
- area service screening (add or change)	\$100.00
- Time of Day Routing	\$100.00
- Percentage allocation routing	\$100.00
Real-Time ANI (per dedicated trunk group)	\$350.00
Dialed Number Identification Service	\$100.00

\* These recurring and non-recurring charges apply to all Business One Plans for both switched and dedicated services.

**INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

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Business One

Nonrecurring Installation of Service Charges for Dedicated Services

Installation Postponement Charge

Change Requested	Installation Postponement Charge
10 business days before to the due date	\$100.00
Between 10 and 5 business days before the due date	\$350.00
Between 5 and 3 business days before the due date	\$850.00

Installation Expedite Charge        \$850.00

Management Reporting Packages

Monthly Fee for Options A, B, C, & D:	\$2.50
Monthly Fee for Option E:	\$5.00

(N)

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(N)

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

Business One

Switched Rates - Plan 2

Time Commitment	1+ Outgoing	1-8XX Incoming	Calling Card	Calling Card
Month-To-Month	Rate Per Min	Rate Per Min	Rate Per Min	Surcharge
Usage				
\$0 - per month	\$0.120	\$0.120	\$0.25	\$0.00
\$100 - per month	\$0.115	\$0.115	\$0.25	\$0.00
\$500 - per month	\$0.110	\$0.110	\$0.25	\$0.00
\$2,500 - per month	\$0.105	\$0.105	\$0.25	\$0.00

Time Commitment	1+ Outgoing	1-8XX Incoming	Calling Card	Calling Card
Six Months	Rate Per Min	Rate Per Min	Rate Per Min	Surcharge
Usage				
\$100 - per month	\$0.110	\$0.110	\$0.25	\$0.00
\$500 - per month	\$0.105	\$0.105	\$0.25	\$0.00
\$2,500 - per month	\$0.100	\$0.100	\$0.25	\$0.00

Time Commitment	1+ Outgoing	1-8XX Incoming	Calling Card	Calling Card
18 Months	Rate Per Min	Rate Per Min	Rate Per Min	Surcharge
Usage				
\$100 - per month	\$0.100	\$0.100	\$0.20	\$0.00
\$500 - per month	\$0.095	\$0.095	\$0.20	\$0.00
\$2,500 - per month	\$0.090	\$0.090	\$0.20	\$0.00

Billing Increments: All 1+ and 1-8XX calls are billed in 6-second increments with a 30-second minimum. All calling card calls are billed in 60-second increments with a 60-second minimum.

Plan 2 is only available to existing customers at existing locations.

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

Current Rates and Charges (Cont'd)

Business One

Switched Rates – Plan 3

<b>Time Commitment</b>	<b>1+ Outgoing</b>	<b>1-8XX Incoming</b>	<b>Calling Card</b>	<b>Calling Card</b>
<b>Month-To-Month</b>	<b>Rate Per Min</b>	<b>Rate Per Min</b>	<b>Rate Per Min</b>	<b>Surcharge</b>
<u>Usage</u>				
\$0 - per month	\$0.119	\$0.119	\$0.25	\$0.00
\$100 - per month	\$0.115	\$0.115	\$0.25	\$0.00
\$500 - per month	\$0.109	\$0.109	\$0.25	\$0.00
\$1,000 - per month	\$0.105	\$0.105	\$0.25	\$0.00
\$2,500 - per month	\$0.099	\$0.099	\$0.25	\$0.00
<b>Time Commitment</b>	<b>1+ Outgoing</b>	<b>1-8XX Incoming</b>	<b>Calling Card</b>	<b>Calling Card</b>
<b>12 Months</b>	<b>Rate Per Min</b>	<b>Rate Per Min</b>	<b>Rate Per Min</b>	<b>Surcharge</b>
<u>Usage</u>				
\$100 - per month	\$0.109	\$0.109	\$0.25	\$0.00
\$500 - per month	\$0.105	\$0.105	\$0.25	\$0.00
\$1,000 - per month	\$0.099	\$0.099	\$0.25	\$0.00
\$2,500 - per month	\$0.095	\$0.095	\$0.25	\$0.00
<b>Time Commitment</b>	<b>1+ Outgoing</b>	<b>1-8XX Incoming</b>	<b>Calling Card</b>	<b>Calling Card</b>
<b>24 Months</b>	<b>Rate Per Min</b>	<b>Rate Per Min</b>	<b>Rate Per Min</b>	<b>Surcharge</b>
<u>Usage</u>				
\$100 - per month	\$0.105	\$0.105	\$0.20	\$0.00
\$500 - per month	\$0.099	\$0.099	\$0.20	\$0.00
\$1,000 - per month	\$0.095	\$0.095	\$0.20	\$0.00
\$2,500 - per month	\$0.089	\$0.089	\$0.20	\$0.00
<b>Time Commitment</b>	<b>1+ Outgoing</b>	<b>1-8XX Incoming</b>	<b>Calling Card</b>	<b>Calling Card</b>
<b>36 Months</b>	<b>Rate Per Min</b>	<b>Rate Per Min</b>	<b>Rate Per Min</b>	<b>Surcharge</b>
<u>Usage</u>				
\$100 - per month	\$0.099	\$0.099	\$0.20	\$0.00
\$500 - per month	\$0.095	\$0.095	\$0.20	\$0.00
\$1,000 - per month	\$0.089	\$0.089	\$0.20	\$0.00
\$2,500 - per month	\$0.085	\$0.085	\$0.20	\$0.00

Billing Increments: All 1+ and 1-8XX calls are billed in 6-second increments with a 30-second minimum. All calling card calls are billed in 60-second increments with a 60-second minimum.

Plan 3 is only available to existing customers at existing locations.

**INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

Current Rates and Charges (Cont'd)

Business One

**Dedicated Rates**

<b>Time Commitment 12 Months</b>	<b>1+ Outgoing Rate Per Minute</b>	<b>1-8XXX Incoming Rate Per Minute</b>	<b>Calling Card Rate Per Minute</b>
<u>Usage Per Month</u>			
\$2,500	\$0.071	\$0.081	\$0.25
\$5,000	\$0.067	\$0.077	\$0.20
\$10,000	\$0.063	\$0.073	\$0.20
<b>Time Commitment 24 Months</b>	<b>1+ Outgoing Rate Per Minute</b>	<b>1-8XXX Incoming Rate Per Minute</b>	<b>Calling Card Rate Per Minute</b>
<u>Usage Per Month</u>			
\$2,500	\$0.067	\$0.077	\$0.20
\$5,000	\$0.063	\$0.073	\$0.20
\$10,000	\$0.059	\$0.069	\$0.20
<b>Time Commitment 36 Months</b>	<b>1+ Outgoing Rate Per Minute</b>	<b>1-8XXX Incoming Rate Per Minute</b>	<b>Calling Card Rate Per Minute</b>
<u>Usage Per Month</u>			
\$2,500	\$0.063	\$0.073	\$0.20
\$5,000	\$0.059	\$0.069	\$0.20
\$10,000	\$0.055	\$0.065	\$0.20

Billing Increments: All 1+ and 1-8XX calls are billed in 6-second increments with a 30-second minimum. All calling card calls are billed in 60-second increments with a 60-second minimum.

The dedicated rates above are only available to existing customers at existing locations.



**INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

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Current Rates and Charges (Cont'd)

Business One

Dedicated Rates

Time Commitments	1+ Outgoing Rate Per Minute	1-8XX Incoming Rate Per Minute	Calling Card Rate Per Minute
12 Months	\$0.060	\$0.060	\$0.20
24 Months	\$0.055	\$0.055	\$0.20
36 Months	\$0.050	\$0.050	\$0.20

All 1+ and 1-8XX calls are billed in 6-second increments with an 18-second minimum. All calling card calls are billed in 6-second increments with a 60-second minimum.

The dedicated rates above are only available to existing customers at existing locations.

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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Current Rates and Charges (Cont'd)

Business One

Switched Rates - Bundled Plan

Time Commitments	1+ Outgoing Rate Per Minute	1-8XX Incoming Rate Per Minute	Calling Card Rate Per Minute
Month to Month	\$0.075	\$0.075	\$0.25
12 Months	\$0.070	\$0.070	\$0.20

All 1+ and 1-8XX calls are billed in 6-second increments with an 18-second minimum. All calling card calls are billed in 6-second increments with a 60-second minimum.

The switched rates above are only available to existing customers at existing locations.

Switched Rates - Non-Bundled Plan

Time Commitments	1+ Outgoing Rate Per Minute	1-8XX Incoming Rate Per Minute	Calling Card Rate Per Minute
Month to Month	\$0.085	\$0.085	\$0.25
12 Months	\$0.080	\$0.080	\$0.20

All 1+ and 1-8XX calls are billed in 6-second increments with an 18-second minimum. All calling card calls are billed in 6-second increments with a 60-second minimum.

The switched rates above are only available to existing customers at existing locations.

Switched Rates - T1 Plan

1+ Outgoing Rate Per Minute	1-8XX Incoming Rate Per Minute	Calling Card Rate Per Minute
\$0.055	\$0.055	\$0.20

All 1+ and 1-8XX calls are billed in 6-second increments with an 18-second minimum. All calling card calls are billed in 6-second increments with a 60-second minimum.

The T1 Plan Rates above are only available to existing customers at existing locations.

**INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

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Current Rates and Charges (Cont'd)

Business One

Dedicated Rates

Time Commitments	1+ Outgoing Rate Per Minute	1-8XX Incoming Rate Per Minute	Calling Card Rate Per Minute
12 Months	\$0.040	\$0.040	\$0.20
24 Months	\$0.035	\$0.035	\$0.20
36 Months	\$0.030	\$0.030	\$0.20

All 1+ and 1-8XX calls are billed in 6-second increments with an 18-second minimum. All calling card calls are billed in 6-second increments with a 60-second minimum.

Switched Rates

Time Commitments	1+ Outgoing Rate Per Minute	1-8XX Incoming Rate Per Minute	Calling Card Rate Per Minute
Month to Month	\$0.070	\$0.070	\$0.25
12 Months	\$0.060	\$0.060	\$0.20

All 1+ and 1-8XX calls are billed in 6-second increments with an 18-second minimum. All calling card calls are billed in 6-second increments with a 60-second minimum.

**INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

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Current Rates and Charges (Cont'd)

Business One

**Business Connect Bundle Offering**

The following Block-of-Time Offerings are available to LDMTS business customers who subscribe to a Windstream Business Connect Bundle Plan. The Offerings allow a customer to purchase a block of time for direct dialed intrastate and interstate LDMTS calls for a monthly rate. Calls placed after the block of time is used in a given month are charged at a set rate per minute. Unused minutes cannot be carried over to the next month. The monthly rates listed below are applicable for intrastate and interstate LDMTS calls where technically available. The overtime per minute rates listed below are applicable at all times for intrastate LDMTS calls. Applicable overtime per minute rates will apply for interstate calling.

Block of Minutes	Monthly Rate	1+ Outgoing Overtime per Minute Rate
500	\$24.95	\$0.055
1,000	\$47.95	\$0.055
2,000	\$91.95	\$0.055

The calling card rate will be \$0.20 per minute with no surcharge for intrastate and interstate calling.

Customers who subscribe to Toll-Free Service will be charged a usage sensitive rate of \$0.06 per minute for intrastate calls. The applicable interstate rate will apply for interstate calling. The monthly fee per toll-free number will apply.

All 1+ and 1-8XX calls are billed in 6-second increments with an 18-second minimum. All calling card calls are billed in 6-second increments with a 60-second minimum.

The monthly rate and block-of-time is applied per account, not per line.

**INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

Current Rates and Charges (Cont'd)

Business Services

**ConnectStream Business Bundle**

(N)

The following Block-of-Time Offerings are available to business customers who subscribe to a ConnectStream Business Bundle Plan and commit to a 3 or 5 year term. The bundled service plans could include such Windstream products as wireline, custom calling features, long distance and broadband. The Offerings allow a customer to purchase a block of time for direct dialed intrastate and interstate outbound long distance calls for a monthly rate. Calls placed after the block of time is used in a given month are charged at a set rate per minute. Unused minutes cannot be carried over to the next month. The monthly rates listed below are applicable for intrastate and interstate outbound long distance calls where technically available. The overtime per minute rates listed below are applicable at all times for intrastate and interstate outbound long distance calls. If a customer disconnects the minimum required service components for the bundled service plans, the customer's account will immediately be converted to the currently available Windstream Business One switched rates. Toll-Free calling service, Operator Service and Calling Card calls are not included in the block of minutes. Calling Card service is available at an additional charge as specified below.

Block of Minutes	Monthly Rate	1+ Outgoing Overtime per Minute Rate
500	\$24.95	\$0.060
1,000	\$49.95	\$0.060
2,000	\$94.95	\$0.060
5,000	\$225.95	\$0.060

The calling card rate will be \$0.20 per minute with no surcharge for intrastate and interstate calling.

All 1+ calls are billed in 6-second increments with an 18-second minimum. All calling card calls are billed in 6-second increments with a 60-second minimum.

The monthly rate and block-of-time is applied per account, not per line.

(N)

**INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

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Current Rates and Charges (Cont'd)

Business Services (Cont'd)

**Windstream Flex 100**

The following block-of-time plan provides business customers with blocks of 100 minutes of combined intrastate and interstate direct dialed outbound calling for a flat monthly rate. Usage in excess of the 100 minute block will be billed as an additional block. Unused minutes in a block do not carry over to the following month. Toll-free calling service, Operator Service and Calling Card calls are not included in the block. Calling Card service is available at an additional charge as specified below.

Monthly Rate, each 100 minute block \$5.00

Calling Card Calls, Rate Per Minute (No Surcharge) \$0.20

All 1+ calls are billed in 6-second increments with an 18-second minimum. All calling card calls are billed in 6-second increments with a 60-second minimum.

**Business Connect SB Bundle Long Distance Offerings**

The following long distance offerings are available to small business customers who subscribe to a Business Connect SB Bundle provided by Windstream and commit to a month-to-month, 1 year or 3 year term. Customers have the option of subscribing to either the Flex 100 long distance direct dial plan or a per minute direct dial rate plan.

Direct Dial Outbound Options

Direct Dial 1+ calls are billed in 6-second increments with an 18-second minimum.

**Option 1 – Flex 100 Plan**

Includes a 100-minute block of intrastate and interstate outbound calling. A monthly charge per 100-minute block will be applied after the first 100-minute block is used. Unused minutes in a block do not carry over to the following month. Toll-Free Calling Service, Operator Service and Calling Card calls are not included in the block.

Monthly Charge, each 100-minute block above first 100 minutes: \$5.00

**Option 2 – Per minute Plan** provides unlimited intrastate and interstate calling at a per minute rate with no monthly recurring fee.

Per Minute Rate: \$0.065

Calling Card Service and Toll-Free Service are not included in the bundle but may be purchased at an additional charge. (No bundle discounts apply.)

(N)

(N)

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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Current Rates and Charges (Cont'd)

Prepaid Card Services

<u>Domestic Denominations</u>	<u>Price Per Unit</u>
All Units	\$.10

Cards will be decremented by one unit for each minute or fractional part of a minute for interstate calls. These rates apply twenty-four hours per day, seven days per week.

Residential Toll-Free Service

Plan 1

Rate per minute:	\$.25
Monthly fee:	\$2.50

This plan is only available to current customers at their current locations.

This rate is applicable for all times for calls made within the state of Ohio where technically available.

Plan 2

Rate per minute	\$.20
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This plan is only available to customers that subscribe to Windstream long distance service.

Plan 3

Rate per minute:	\$.15
Monthly fee:	\$2.50

Calls will be rated at one minute minimum and one minute increments.

(N)  
|  
(N)

**INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

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Current Rates and Charges (Cont'd)

Business Offerings

Rates for Dial "1" Outbound Service

Plan 1

**Rates**

Term	\$150 - \$399	\$400 - \$600	\$700 - \$999	\$1,000 +
1 Year	\$0.125	\$0.119	\$0.112	\$0.105
2 Years	\$0.122	\$0.116	\$0.109	\$0.102

Plan 2

**Rates**

TERM AGREEMENT	SPENDING LEVEL				
	\$0.00 to \$149.99	\$150.00 to \$399.99	\$400.00 to \$699.99	\$700.00 to \$999.99	\$1,000+
Month to Month	\$0.1400	\$0.1288	\$0.1232	\$0.1176	\$0.1120
1 Year	\$0.1400	\$0.1246	\$0.1190	\$0.1120	\$0.1050
2 Years	\$0.1400	\$0.1218	\$0.1162	\$0.1092	\$0.1022

The rates above are only available to existing customers at existing locations.



**INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

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Current Rates and Charges (Cont'd)

Business Offerings

Rates for Toll-Free Service

Plan 1

Per Minute Rate                      \$.25  
Monthly Maintenance Fee            \$2.50

Plan 2

Per minute rate:

TERM AGREEMENT	SPENDING LEVEL				
	\$0.00 to \$149.99	\$150.00 to \$399.99	\$400.00 to \$699.99	\$700.00 to \$999.99	\$1,000+
Month to Month	\$0.1600	\$0.1472	\$0.1408	\$0.1344	\$0.1280
1 Year	\$0.1600	\$0.1424	\$0.1360	\$0.1280	\$0.1200
2 Years	\$0.1600	\$0.1392	\$0.1328	\$0.1248	\$0.1168

Monthly Recurring Charge:                      \$3.00 per month

Rates for Business Calling Card Service

Per Minute Charges                      \$0.20

The rates above are only available to existing customers at existing locations.

**INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

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Current Rates and Charges (Cont'd)

Business Offerings

Business Circle

Time Commitments, Minimum Usage and Rates Per Minute – Plan 1

<b>Time Commitment Month to Month <u>Usage Per Month</u></b>	<b>1+ Outgoing Rate Per Minute</b>	<b>1-8XX Incoming Rate Per Minute</b>	<b>Calling Card Rate Per Minute</b>
\$0	\$0.120	\$0.135	\$0.250
\$100	\$0.115	\$0.130	\$0.250
\$500	\$0.110	\$0.125	\$0.250
\$2,500	\$0.105	\$0.120	\$0.250

<b>Time Commitment Six Months <u>Usage Per Month</u></b>	<b>1+ Outgoing Rate Per Minute</b>	<b>1-8XX Incoming Rate Per Minute</b>	<b>Calling Card Rate Per Minute</b>
\$100	\$0.110	\$0.120	\$0.250
\$500	\$0.105	\$0.115	\$0.250
\$2,500	\$0.100	\$0.110	\$0.250

<b>Time Commitment 18 Months <u>Usage Per Month</u></b>	<b>1+ Outgoing Rate Per Minute</b>	<b>1-8XX Incoming Rate Per Minute</b>	<b>Calling Card Rate Per Minute</b>
\$100	\$0.100	\$0.110	\$0.200
\$500	\$0.095	\$0.105	\$0.200
\$2,500	\$0.090	\$0.100	\$0.200

Billing Increments: All 1+ and 1-8XX calls are billed in 6-second increments with a 30-second minimum. All calling card calls are billed in 60-second increments with a 60-second minimum.

\*A \$5.00 monthly fee will be added for each 8XX number.

Plan 1 is only available to existing customers at existing locations.

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

Current Rates and Charges (Cont'd)

Business Offerings

Business Circle

Time Commitments, Minimum Usage and Rates Per Minute – Plan 2

Time Commitment	1+ Outgoing	1-8XX Incoming	Calling Card	Calling Card
Month-To-Month	Rate Per Min	Rate Per Min	Rate Per Min	Surcharge
<u>Usage</u>				
\$0 - per month	\$0.119	\$0.135	\$0.25	\$0.00
\$100 - per month	\$0.115	\$0.129	\$0.25	\$0.00
\$500 - per month	\$0.109	\$0.125	\$0.25	\$0.00
\$1,000 - per month	\$0.105	\$0.119	\$0.25	\$0.00
\$2,500 - per month	\$0.099	\$0.115	\$0.25	\$0.00
Time Commitment	1+ Outgoing	1-8XX Incoming	Calling Card	Calling Card
12 Months	Rate Per Min	Rate Per Min	Rate Per Min	Surcharge
<u>Usage</u>				
\$100 - per month	\$0.109	\$0.119	\$0.25	\$0.00
\$500 - per month	\$0.105	\$0.115	\$0.25	\$0.00
\$1,000 - per month	\$0.099	\$0.109	\$0.25	\$0.00
\$2,500 - per month	\$0.095	\$0.105	\$0.25	\$0.00
Time Commitment	1+ Outgoing	1-8XX Incoming	Calling Card	Calling Card
24 Months	Rate Per Min	Rate Per Min	Rate Per Min	Surcharge
<u>Usage</u>				
\$100 - per month	\$0.105	\$0.109	\$0.20	\$0.00
\$500 - per month	\$0.099	\$0.105	\$0.20	\$0.00
\$1,000 - per month	\$0.095	\$0.099	\$0.20	\$0.00
\$2,500 - per month	\$0.089	\$0.095	\$0.20	\$0.00
Time Commitment	1+ Outgoing	1-8XX Incoming	Calling Card	Calling Card
36 Months	Rate Per Min	Rate Per Min	Rate Per Min	Surcharge
<u>Usage</u>				
\$100 - per month	\$0.099	\$0.105	\$0.20	\$0.00
\$500 - per month	\$0.095	\$0.099	\$0.20	\$0.00
\$1,000 - per month	\$0.089	\$0.095	\$0.20	\$0.00
\$2,500 - per month	\$0.085	\$0.089	\$0.20	\$0.00

Billing Increments: All 1+ and 1-8XX calls are billed in 6-second increments with a 30-second minimum.  
All calling card calls are billed in 60-second increments with a 60-second minimum.

\*A \$5.00 monthly fee will be added for each 8XX number.

Plan 2 is only available to existing customers at existing locations.

**INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

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Current Rates and Charges (Cont'd)

Business Offerings

Business Circle

Switched Rates - Plan 3

Time Commitments	1+ Outgoing Rate Per Minute	1-8XX Incoming Rate Per Minute	Calling Card Rate Per Minute
Month to Month	\$0.070	\$0.080	\$0.25
12 Months	\$0.060	\$0.075	\$0.20

\*A \$5.00 monthly fee will be added for each 8XX number.

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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Residential Account Code Service:

Monthly Rate per account:	\$2.50
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# EXHIBIT B

Proposed Tariff Sheets.

**INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

**REGULATIONS AND SCHEDULE OF CHARGES**  
**APPLYING TO INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS**  
**SERVICE BETWEEN POINTS WITHIN THE STATE OF OHIO**

**INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

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**INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

UTILITY INFORMATION

Utility Official: Mike Gately  
Staff Manager – Tariffs

Telephone Number: 501-748-5284

Mailing Address: Windstream Communications, Inc.  
4001 Rodney Parham Road  
Little Rock, AR 72212

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

TARIFF FORMAT

A. TARIFF SYMBOLS

The following symbols appear in the right margin opposite any revision to the previously approved Tariff.

<u>Symbol</u>	<u>Explanation</u>
(C)	Change in Regulation
(D)	Discontinued Rate or Regulation
(I)	Increase in Rate
(M)	Move in Location of Text
(N)	New Rate or Regulation
(R)	Reduction in Rate
(T)	Change in Text (but not in Rate or Regulation)

B. PAGE NUMBERING

Page numbers appear in the upper right corner of the sheet. After the Table of Contents, the Tariff is divided into section, each page in each section is numbered sequentially beginning with 1. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between page 5 and 6 would be 5.1.

C. PAGE REVISIONS

Page revisions appear in the upper right corner of the page and are used to determine the most current page version on file with the Ohio Public Utilities Commission. For example, the 3rd Revised Page No. 16 Canceling 2nd Revised Page No. 16.

D. PARAGRAPH NUMBERING SEQUENCE

There are seven levels of paragraph numbering.

2.  
2.1.  
2.1.1.  
2.1.1.A.  
2.1.1.A.(1)  
2.1.1.A.(1)a.  
2.1.1.A.(1)a.(i)

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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1. Application of Tariff

This tariff contains the regulations applicable to the provision of Intrastate Long Distance Message Telecommunications Service ("LDMTS") and as defined herein, by Windstream Communications, Inc. (the "Company"), from its Points of Presence to other points in the State of Ohio. Service is furnished subject to the availability of facilities and subject to transmission, atmospheric, and like conditions.

Customers have certain rights and responsibilities under the Minimum Telephone Service Standards (Ohio Adm. Code 4901:1-5) (the "MTSS"). These safeguards can be found in the Appendix to Ohio Adm. Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities." These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

The rates, service descriptions, and terms and conditions for all residential and business long distance services will no longer be included in this tariff. Rates and charges associated with these services can be found in the Company's Price List located on the Company's website: [www.windstream.com](http://www.windstream.com).

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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2. Definitions

Billed Party - The person or entity responsible for payment for use of the Company's services. For a Direct Dialed Call, the person or entity responsible for payment is the Customer responsible for payment for local telephone service at the telephone used to originate the call. In the case of a credit card call, the person or entity responsible for payment is the person to whom it is issued and the holder of the credit card used. In the case of third party call, the person or entity responsible for payment is the person responsible for payment for local telephone service at the telephone number that agrees to accept charges for the call. In the case of a Room Charge Call, the entity responsible for payment is the Aggregator controlling the telephone used to originate the call. In the case of all Operator Assisted Calls not involving credit cards, third party calls or Room Charge Calls, the person or entity responsible for payment is the Customer responsible for payment for local telephone service at the telephone used to originate the call.

Company - Windstream Communications, Inc.

Customer - The person, partnership, association, joint stock company, trust, corporation, governmental entity or other entity, that is responsible for payment of charges and for compliance with this tariff.

Local Exchange Carrier (LEC) - A telephone company which provides local telephone service to Customers within a defined exchange.

Long Distance Message Telecommunications Service - The furnishing of direct dialed and operator assisted switched services to the Customer for the completion of long distance voice and dial-up low speed data transmissions over voice grade channels from the Company's Points of Presence to points as specified herein.

Points of Presence - The sites where the Company provides a network interface with facilities provided by Other Common Carriers, Local Exchange Carriers or Customers for access to the Company's network.

Services - Telecommunications services provided to a Customer or Authorized User by the Company.

Telecommunications - The transmission of voice communications or, subject to the transmission capabilities of the Service, the transmission of data, facsimile, signaling, metering or any other form of intelligence.

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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3. General Regulations

3.1 Cancellation or Interruption of Services

3.1.1 The Company will comply with the Commission's Minimum Telephone Service Standards regarding denial or disconnection of local and toll service, and set forth in O.A.C. 4901:5.17.

3.2 Toll Denial

Windstream may cause to have blocked, access to all toll providers for nonpayment of regulated toll charges, so long as the blocked customer is not denied the right to select, through a presubscribed interexchange change (PIC) mechanism, any other 1+ presubscribed toll service provider who is obligated to provide such service under the terms of the Selective Access Policy.

Under the terms of the Selective Access Policy, Windstream may not deny establishment of 1+ presubscribed toll service on the grounds that the customer has failed to establish creditworthiness, if:

- (a) the customer is able to establish creditworthiness using one of the means for doing so available under the Public Utilities Commission of Ohio's (PUCO) rules, or
- (b) Windstream, exercising its own discretion, does not require the customer to establish creditworthiness (through any of the means available for doing so under the PUCO's rules), or
- (c) Windstream attempts to require the customer to establish creditworthiness using credit establishment procedures which do not comport with the PUCO's credit establishment policies and/or are not set forth within a PUCO approved tariff.

When a prospective customer, who has previously been universally blocked for nonpayment of toll charges by another carrier, seeks to select Windstream as his or her 1+ carrier of choice, Windstream may, subject to our tariffed toll deposit policies and the Commission's rules on establishment of service (See Rules 4901:1-5-14 and 4901:1-5-15, Ohio Administrative Code, [O.A.C.]), require a deposit for toll service. This deposit shall be in accordance with Rule 4901:1-5-13, O.A.C, but Windstream may negotiate a lower deposit.

Windstream may furnish credit information, acquired from Windstream's own experiences with the customer, to consumer reporting agencies within the meaning of the Federal Fair Credit Reporting Act. Windstream will follow all requirements that consumer reporting agencies must follow in issuing credit reports within the meaning of the Federal Fair Credit Reporting Act.

Upon payment by the customer of all past due toll debt to Windstream, Windstream will notify the customer's local carrier that the block can be lifted and all 1+ dialing capabilities, including 10-XXX, will be restored.

**INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

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**4. Payment and Credit Regulations**

**4.1 Deposits**

4.1.1 The fact that a deposit has been made, or a guarantee provided, shall in no way relieve the Customer from complying with the Company's and/or its agent's regulations as to the prompt payment of bills, nor does it constitute a waiver or modification of the regular practices of the Company or its agent providing the temporary suspension of the Service contract for non-payment of bills.

4.1.2 The amount of the deposit may be refunded at any time at the option of the Company, or it will be refunded at the termination of the Service after all outstanding charges have been paid in full by the Customer.

**4.2 Billing Entity Conditions**

When billing functions on behalf of the Company are performed by local exchange telephone companies, credit card companies or others, the payment conditions and regulations of such companies apply, including any applicable interest and/or late payment charges. In the case of any disputed charges which cannot be resolved by the billing company, the Billed Party may contact the Company directly. If there is still a disagreement about the disputed amount after investigation and review by the Company or other service provider, the Billed Party may file an appropriate complaint with the P.U.C.

**4.3 Denial of Access to Service by the Company**

In conformance with the Public Utilities Commission of Ohio's MTSS, the Company expressly retains the right to immediately deny access to its Services without incurring liability for any of the following reasons:

- (a) Nonpayment of any sum due for service provided hereunder, where Customer's charges remain unpaid more than ten (10) days following notice of nonpayment from the Company. Notice shall be deemed to be effective upon mailing of written notice, postage prepaid, to Customer's last known address;
- (b) Customer's acts or omissions which constitute a violation of, or a failure to comply with, any regulation stated in this tariff governing the furnishing of service, but which violation or failure to comply does not constitute a material breach or does not pose any actual or threatened interference to the Company's operations or its furnishing of services. The Company agrees to give Customer ten (10) days notice of such violation or failure to comply prior to service; or
- (c) The implementation of any order of a court of competent jurisdiction, or federal or state regulatory authority of competent jurisdiction, prohibiting the Company from furnishing such service; or
- (d) Where Customer has failed or neglected to tender any additional or required security deposit within ten (10) days of demand by the Company.

**INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

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4.4 Customer's Liability in the Event of Denial of Access to Service by the Company

In the event Customer's service is disconnected by the Company for any of the reasons stated in Section 4.3, Customer shall be liable for all unpaid charges due and owing to the Company associated with the service. Customer's deposit and accrued interest shall be applied to all cancellation charges applicable to the service offering received by Customer.

4.5 Reinstitution of Service

If Customer seeks reinstatement of service following denial of service by the Company, Customer shall pay to the Company prior to the time service is reinstated: (1) all accrued and unpaid charges, and (2) a deposit per section 4.1 in order to reinstate service.

# EXHIBIT C

## (Summary of Tariff Revisions)

Windstream Communications, Inc. has deleted all of the provisions from its Intrastate Long Distance Services Tariff and added a general MTSS reference pursuant to the Commission's September 26, 2007 Entry in Case No. 05-1102-TP-ORD as well as an explanation that residential and business long distance services have been detariffed, with direction to the Customer to visit the website for rates and charges associated with these services.

The previous version of the Long Distance Tariff did not include any of the following provisions: Alternative Operator and Inmate Operator Services, late payment charges, bad check charges, primary interexchange carrier (PIC) change charges, intrastate special or switched access services provided to carriers, N-1-1 services, pole attachments or conduit occupancy, pay telephone services or telecommunications relay service. Therefore, such services are not included in Windstream's revised Long Distance Tariff.

Any tariff sheets not filed within Exhibit B are deleted.



## **EXHIBIT D**

Windstream intends to comply with Ohio Adm. Code 4901:1-6-05(G)(3) by providing its customers with information on the rates, service descriptions, and terms and conditions of the detariffed services via the company's website.

## **EXHIBIT E**

### **(Customer Notice)**

The following notice was sent to customers as a bill message during bill cycles February 16-March 13, 2008.

Windstream forwarded the customer notice to the Commission-provided electronic mailbox:  
Telecomm-Rule16@puc.state.oh.us.

Bill message re: OH Service Detariff - Res  
Co. #: 080, 158  
NPA/NXXs: ALL  
Indicator: Res only; ILEC  
Billing System: CAMS  
Billing Cycles: Feb. 16-Mar. 13, 2008

INFORMATION REGARDING WINDSTREAM LONG-DISTANCE SERVICE

Beginning April 2, 2008, the prices, service descriptions, and terms and conditions for long-distance services that you are provided by Windstream will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

This modification does not automatically result in a change in the prices, terms or conditions of your current services. Windstream must still provide a customer notice at least 15 days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you will be able to view the company's future service offerings in a price list online at [windstream.com](http://windstream.com) or you can request a copy of this information by contacting Windstream, 1720 Galleria Blvd., Charlotte, NC 28270 or calling toll free at 1-800-347-1991.

Since long-distance services will no longer be on file with the Commission, this means that the agreement reached between the customer and the company, instead of the document on file at the PUCO, will now control new services or changes in service. This agreement, whether it is verbal or written, will still be subject to consumer protections required and enforced by the PUCO.

For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.

If you have any questions, please call Windstream at the toll-free number 1-800-347-1991 or visit [windstream.com](http://windstream.com). You may also visit the consumer information page on the PUCO's Web site at [puco.ohio.gov](http://puco.ohio.gov) for further information.

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## EXHIBIT F

STATE OF OHIO       )  
                              )  
COUNTY OF FRANKLIN )

SS.

### AFFIDAVIT

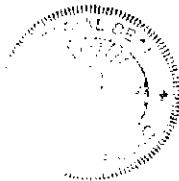
I, Kathy E. Hobbs, am an authorized agent of the applicant company, Windstream Communications, Inc. and am authorized to make this statement on its behalf. I attest that a customer notice was provided to affected customers in the State of Ohio, during bill cycles, February 16 - March 13, 2008. I declare under penalty of perjury that the foregoing is true and correct.

Executed on April 1, 2008 Columbus, Ohio  
Date Location

Kathy E. Hobbs VP STATE Govt. Affairs  
Signature and Title

Subscribed and sworn to before me this 1st day of April, 2008

Lois A. Green  
Notary Public  
My Commission Expires:                     



LOIS A. GREEN, ATTORNEY AT LAW  
LOUISIANA PUBLIC, STATE OF OHIO  
My commission has no expiration date.  
Section 147.03 R.C.