

# LARGE FILING SEPERATOR SHEET

CASE NUMBER: 08-427-TP-ATA

FILE DATE: 4/2/08

SECTION: 4 of 4

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Application

P.U.C.O. NO. 4

**PRICE LIST**  
**LOCAL EXCHANGE SERVICE - PART 3**

**Small Business Service (Cont'd)**

**Features and Options - Monthly Charges**

The following features are available on customer's primary or additional lines for customers subscribing to Small Business Service on or after May 1, 2003. For customers subscribing to Small Business Service prior to May 1, 2003, the following features only are available: Call Forwarding Variable, Call Waiting, Caller ID-Name and Number, Call Waiting ID-Name and Number, Speed Calling 8, and Three Way Calling; these features may be included on customer's primary line only.

These charges will apply to customers having service on lines with SBC OH, or with MCImetro Access Transmission SERVICES LLC, or another carrier who provisions local exchange service either via resale of SBC OH services or via UNE-Platform service provided by SBC OH:

Call Forwarding:	\$4.50	I
Call Forwarding - Busy:	\$1.50	I
Call Forwarding Busy with Customer Control <sup>1</sup> :	\$1.85	I
Call Forwarding - No Answer:	\$0.00	R
Call Forwarding - No Answer with Customer Control <sup>1</sup> :	\$1.85	I
Call Return (*69):	\$4.50	I
Call Waiting:	\$5.25	I
Call Waiting ID - Name and Number:	N/C	
Caller ID - Number Only:	\$7.00	I
Caller ID - Name and Number:	\$9.25	I
Multi-Ring 2:	\$4.50	I
Multi-Ring 3:	\$4.50	I
Repeat Dialing (*66):	\$4.50	I
Speed Calling - 8:	\$4.50	I
Speed Calling - 30:	\$4.50	I
Three-Way Calling:	\$4.50	I
Hunting-Circular:**	\$1.00	
Hunting-Sequential:**	\$1.00	
Call Screening:	\$4.50	I
Anonymous Call Rejection:	N/C	

\*\* This charge applies only to customers subscribing to Offering C of Business B2 Service.

<sup>1</sup>Beginning September 17, 2004, this feature will no longer be available to new customers.

P.U.C.O. NO. 4

**PRICE LIST**  
**LOCAL EXCHANGE SERVICE - PART 3**

**Small Business Service (Cont'd)**

**Features and Options - Monthly Charges (Cont'd)**

The below monthly recurring charges will apply for customers having service on lines with Verizon, or with MCImetro or another carrier who provisions service either via resale of Verizon services or via UNE-Platform service provided by Verizon:

Call Forwarding:	\$1.75	I
Call Forwarding - Busy:	\$2.00	I
Call Forwarding - No Answer:	N/C	
Call Forwarding Busy and No Answer:	\$2.25	I
Call Return (*69):	\$5.25	I
Call Screening:	\$3.75	I
Call Waiting (w/ Cancel Call Waiting)	\$4.00	I
Call Waiting ID - Name and Number:	N/C	
Caller ID - Number Only:**	\$7.00	I
Caller ID - Name and Number:	\$8.00	I
Caller ID-Name:	\$7.00	I
Multi-Ring 2:	\$6.25	I
Priority Call Ringing:	\$3.75	I
Priority Call Forwarding (Select Forward):	\$5.25	I
Repeat Dialing (*66):	\$5.25	I
Selective Call Acceptance:	\$3.75	I
Speed Calling - 8:	\$1.75	I
Speed Calling - 30:	\$2.25	I
Three-Way Calling:	\$3.50	I
Call Trace	\$6.25	I/T

\*\* Customers who have also selected this feature will receive the Anonymous Call Rejection feature at no additional charge.

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**PRICE LIST**  
**LOCAL EXCHANGE SERVICE - PART 3**

**Small Business Service (Cont'd)**

**Pay Per Use Features**

The below pay-per-use charges will apply to customers having service on lines with SBC OH or Verizon, or with MCImetro Access Transmission SERVICES LLC, or another carrier who provisions local exchange service either via resale of SBC OH or Verizon services or via UNE-Platform service provided by SBC OH or Verizon. These charges shall not apply if customer has subscribed to comparable features in the Features and Options section described in this tariff.

	SBC OH	Verizon			
		Zone 1	Zone 2	Zone 3	
Repeat Dialing (*66):	\$0.75	\$0.75	\$0.75	\$0.75	
Call Return (*69):	\$0.75	\$0.75	\$0.75	\$0.75	
Call Trace:	\$3.50***	n/a	n/a	n/a	
Name and Number Delivery:	\$0.75	\$0.75	\$0.75	\$0.75	
Three-Way Calling:	\$0.75	\$0.75	\$0.75	\$0.75	N/T

\*\*\* Available to customers subscribing to Business B2 Service on or after May 1, 2003.

**Feature Packages - Monthly Recurring Charges**

For customers of i) Business B2 Service who subscribe to Offering C and ii) Business Service C, the following Feature Packages are available on customers' primary and additional (non-primary) lines. For all other customers of Small Business Service, the following Feature Packages are available on customers' additional (non-primary) lines only.

Feature Value Pak:	\$7.50
Includes: Call Waiting, Speed Calling 8, 3-Way Calling and Call Forwarding Variable	
CID Feature Value Pak:	\$12.50
Includes: Caller ID, Call Waiting, Speed Calling 8, 3-Way Calling and Call Forwarding Variable	

P.U.C.O. NO. 4

**PRICE LIST**  
**LOCAL EXCHANGE SERVICE - PART 3**

**Small Business Service (Cont'd)**

**Promotions**

**Airline Affinity Promotion 1**

Beginning May 1, 2003 and ending December 31, 2003, MCImetro will offer the following promotion to customers who are currently enrolled in a participating airline affinity promotion. Customers who enroll in this promotion will receive five airline affinity program miles from the participating airline affinity program for each dollar of the customer's total monthly local, interstate and intrastate usage (excluding deposits, non-recurring charges, interstate line charge, surcharges, tax and credits) in each month following enrollment in this promotion.

**Airline Affinity Promotion 2**

Beginning May 1, 2003 and ending December 31, 2003, MCImetro will offer the following promotion to customers who are currently enrolled in a participating airline affinity promotion. Customers who enroll in this promotion will receive one flight credit from the participating airline affinity program for each \$150 of the customer's total monthly local, interstate, intrastate usage (excluding deposits, non-recurring charges, interstate line charge, surcharges, tax and credits) in each month following enrollment in this promotion.

**Small Business Affinity Savings Promotion 1**

Beginning July 1, 2003, and ending September 30, 2003, the Company will offer the following promotion to customers of Business B2 Service who enroll in Offering A or Offering B who are also members of a participating Non-Qualified Commercial Affinity Group.

Customers enrolling in this promotion may be eligible for benefits as described in one (but not both) of the following benefit Levels. Eligibility for a particular Level is dependent upon a customer's membership level or status within the participating Non-Qualified Commercial Affinity Group in accordance with the terms of membership of that participating Non-Qualified Commercial Affinity Group:

**Level 1:** Customers enrolling in this promotion who are new customers of Business B2 Service and who enroll in Offering A will receive a 10% discount off of the monthly recurring charge for Business B2 Service Offering A in each month in which they remain subscribed to that service. Customers enrolling in this promotion who are new customers of Business B2 Service and who enroll in Offering B will receive a 5% discount off of the monthly recurring charge for Business B2 Service Offering B in each month in which they remain subscribed to that service. Customers who no longer qualify for Level 1 benefits will be moved to Level 2 as described in this promotion.

**Level 2:** Customers enrolling in this promotion who are new customers of Business B2 Service and who enroll in Offering A will receive a 5% discount off of the monthly recurring charge for Business B2 Service Offering A in each month in which they remain subscribed to that service. Customers who no longer qualify for Level 2 benefits will be moved to Level 1 as described in this promotion.

Customers who no longer qualify for Level 1 or Level 2 benefits as described in this promotion will no longer receive benefits as described above.

**EXPIRED PROMOTIONAL OFFERINGS WERE MOVED FROM THIS PAGE.**

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**PRICE LIST**  
**LOCAL EXCHANGE SERVICE - PART 3**

**Small Business Service (Cont'd)**

**Promotions**

**Business B2 EasyPay Promotion**

Beginning August 1, 2005, and ending December 31, 2005, the Company will offer the following promotion to i) existing customers of Business B2 Service who elect to have their invoiced charges billed directly to a valid commercial credit card, a valid debit card issued by a third party, or an active commercial bank account, and who enroll in this promotion either after contacting a Company service representative and being offered this promotion or by signing up for this promotion online at the Company's website address at <http://www.mci.com>, and ii) new customers of Company Business B2 Service who elect to have their invoiced charges billed directly to a valid commercial credit card, valid debit card issued by a third party, or an active commercial bank account, and who enroll in this promotion either after being contacted by a Company service representative and being offered this promotion, contacting a Company service representative and being offered this promotion, or by signing up for this promotion online at the Company's website address at <http://www.mci.com>. Customers enrolling in this promotion will receive a credit, not to exceed \$1.00, against their Company-invoiced charges for Business B2 service.

**Small Business Free Feature Promotion I**

Beginning August 1, 2007, and ending December 31, 2007, the Company will offer the following promotion. New and existing customers of Business B2 Service Offering A, Offering B, or Block-of-Time Offering 1, will receive one free feature from the list described in this promotion for the first three months after enrollment in this promotion. C

Customers enrolling in this promotion can select one of the four following features and will receive a credit in the amount of the monthly recurring charge for that feature on their first three invoices after the date of enrollment in this promotion: Call Forwarding, Call Waiting, Caller ID, Call Return.

**Small Business Saves Credit Promotion**

Beginning August 1, 2007, and ending December 31, 2007, the Company will offer existing customers of Business B2 Service who have completed a minimum of 3 months of service, and who contact a Company representative to request cancellation of their Business B2 Service, a credit on their first five invoices after enrollment in this promotion. C

The credit amount is dependent on the Business B2 Service Offering to which customer subscribes as follows:

Offering A:	\$15
Offering B and Block of Time Offering 1:	\$10

Any unused credit amount will carry over to the next invoice. This promotion is not combinable with any other promotion.

P.U.C.O. NO. 4

**PRICE LIST**  
**LOCAL EXCHANGE SERVICE - PART 3**

**Small Business Service (Cont'd)**

**Promotions**

**Small Business Term Plan Promotion 3**

Beginning August 1, 2007, and ending December 31, 2007, the Company will offer the following promotion. New customers of Business B2 Service who enroll in Offering A, B, or Block of Time Offering 1, and who are contacted by or who contact a Company representative, and who commit to a term commitment Business B2 Service for a term of twelve (12) months will receive a discount of 5 percent off the total invoiced charges (excluding taxes and surcharges), including any Business B2 Toll Free Service Option 1 usage charges, for the Offering they have selected. C

The 12-month period begins with the first full billing month of Customer's Business B2 Service. Customers who terminate their Business B2 Service prior to the expiration of the term period will be billed a termination charge of \$80. If customer is subscribing to DSL service offered by the Company in conjunction with their Business B2 Service, additional penalties may apply in accordance with those assessed pursuant to customer's DSL service.

**Small Business Term Plan Promotion 4**

Beginning August 1, 2007, and ending December 31, 2007, the Company will offer the following promotion. New customers of Business B2 Service who enroll in Offering A, B, or Block of Time Offer 1, who are contacted by or who contact a Company representative, and who commit to a term commitment Business B2 Service for a term of twenty-four (24) months will receive a discount of 10 percent off the total invoiced charges (excluding taxes and surcharges), including any Business B2 Toll Free Service Option 1 usage charges, for the Offering they have selected. C

The 24-month period begins with the first full billing month of Customer's Business B2 Service. Customers who terminate their Business B2 Service prior to the expiration of the term period will be billed a termination charge of \$200. If customer is subscribing to DSL service offered by the Company in conjunction with their Business B2 Service Business B2 Integrated Service, additional penalties may apply in accordance with those assessed pursuant to customer's DSL service.

**Small Business Term Plan Promotion 5**

Beginning August 1, 2007, and ending December 31, 2007, the Company will offer the following promotion. New customers of Business B2 Service who enroll in Offering A or B, and who contact a Company representative, and who commit to a term commitment Business B2 Service for a term of thirty-six (36) months will receive a discount of 15 percent off the total invoiced charges (excluding taxes and surcharges), including any Business B2 Toll Free Service Option 1 usage charges, for the Offering they have selected. C

The 36-month period begins with the first full billing month of Customer's Business B2 Service. Customers who terminate their Business B2 Service prior to the expiration of the term period will be billed a termination charge of \$450. If customer is subscribing to DSL service offered by the Company in conjunction with their Business B2 Service, additional penalties may apply in accordance with those assessed pursuant to customer's DSL service.

P.U.C.O. NO. 4

**PRICE LIST**  
**LOCAL EXCHANGE SERVICE - PART 3**

**Small Business Service (Cont'd)**

**Promotions**

**Airline Affinity Promotion**

Beginning January 5, 2004, and ending March 31, 2004, MCImetro will offer the following promotion to new customers of Residential and Small Business Local Service who are currently enrolled in a participating airline affinity promotion. Customers who enroll in this promotion will receive five airline affinity program miles from the participating airline affinity program for each dollar of the customer's total monthly local (including feature charges), interstate and intrastate usage (excluding deposits, non-recurring charges, interstate line charge, surcharges, tax and credits) in each month following enrollment in this promotion.

**Small Business Credit Promotion**

Beginning August 1, 2007, and ending December 31, 2007, the Company will offer the following promotion. Existing customers of Business B2 Service enrolled in Offering A, B, or Block of Time Offering 1 who have completed 3 months of service, and who contact a Company service representative to request cancellation of their service will receive a credit on their first full invoice after enrollment in Business B2 Service. C

The credit amount is dependent on the number of lines per account as follows:

2 - 4 lines:	\$50
5 - 9 lines:	\$100
10+ lines:	\$250

Any unused credit amount will carry over to the next invoice. This promotion is not combinable with any other promotion.

**AN EXPIRED PROMOTIONAL OFFERING WAS REMOVED FROM THIS SHEET.**

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**PRICE LIST**  
**LOCAL EXCHANGE SERVICE - PART 3**

**Small Business Service (Cont'd)**

**Promotions**

**Business B2 \$75 Certificate Promotion**

Beginning August 1, 2007, and ending December 31, 2007, the Company will offer the following C  
promotion to eligible customers at its discretion and subject to billing availability.

New customers of Local Exchange Service as described in Business B2 Service Offering A who i) contact a Company service representative or who are contacted by a Company service representative and ii) were subscribed to a service requiring a term commitment with their local exchange service carrier at the time of subscription to Company service and enrollment in this promotion are eligible to receive a \$75 certificate off their monthly recurring charge for Business B2 Service on their first invoice after enrollment in this promotion as described below.

To enroll in this promotion, Customers will be mailed a certificate offering a \$75 certificate off of their monthly recurring charge for Business B2 Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the \$75 certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

**Business B2 Free Month Promotion**

Beginning August 1, 2007, and ending December 31, 2007, the Company will offer the following C  
promotion. New customers of Business B2 Service who enroll in Offering A, B, or Block of Time Offering 1, and who are contacted by or who contact a Company representative will receive a waiver of the monthly service charge for Business B2 Service on their first invoice after enrollment in this promotion as described below.

To enroll in this promotion: Customers will be mailed a certificate offering a credit in the amount of the monthly service charge for Business B2 Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

**AN EXPIRED PROMOTIONAL OFFERING WAS REMOVED FROM THIS SHEET.**

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**PRICE LIST**  
**LOCAL EXCHANGE SERVICE - PART 3**

**Small Business Service (Cont'd)**

**Promotions**

**Small Business Affinity Promotion**

Beginning September 1, 2005, and ending March 6, 2006, New customers of Business B2 Service C who elect Offering A or Offering B of that service and who i) enroll in this promotion either by contacting a Company customer service representative or by accessing the website <http://www.mci.com> and following the instructions thereon for enrolling in this promotion, ii) provide a valid commercial credit card number assigned to a credit card issued by an affinity of the company, and iii) commit to a term commitment to receive Business B2 Service for a term of twelve (12) months, will receive the following benefits:

- Customers who pay at least their first invoice using the credit card identified above will receive a discount of 10 percent off the total usage charges (excluding taxes and surcharges) for the Business B2 Service Offering they have selected for as long as they remain enrolled in that Offering. The 12-month period begins upon activation of service by Company after customer enrolls in this promotion. Customers who terminate their Business B2 Integrated Service Prior to the expiration of the term period will be billed a termination charge of \$200.00. After expiration of the term period the termination charge will not apply.
- Customers who do not pay at least their first invoice using the credit card identified above will receive a discount of 5 percent off the total usage charges (excluding taxes and surcharges) for the Business B2 Service Offering they have selected for as long as they remain enrolled in that Offering.

The 12-month period begins upon activation of service by Company after customer enrolls in this promotion. Customers who terminate their Business B2 Integrated Service Prior to the Expiration of the term period will be billed a termination charge of \$80.00. After expiration of the term period the termination charge will not apply.

This promotion is not combinable with any other promotion offering benefits through associating with a particular affinity of the Company or through participating in an affinity program.

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**PRICE LIST**  
**LOCAL EXCHANGE SERVICE - PART 3**

**Small Business Service (Cont'd)**

**Promotions**

**Business B2 \$45 Certificate Promotion**

Beginning August 1, 2007, and ending December 31, 2007, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

C

New customers of Local Exchange Service enrolling in Business B2 Service Offering B and Business B2 Service who i) contact a Company service representative or who are contacted by a Company service representative and ii) were subscribed to a service requiring a term commitment with their local exchange service carrier at the time of subscription to Company service and enrollment in this promotion are eligible to receive a \$45 certificate off their monthly recurring charge for Service on their first invoice after enrollment in this promotion as described below.

To enroll in this promotion, Customers will be mailed a certificate offering a \$45 certificate off of their monthly recurring charge for Business B2 Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the \$45 certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

**Business B2 \$55 Certificate Promotion**

Beginning August 1, 2007, and ending December 31, 2007, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

C

New customers of Local Exchange Service enrolling Block of Time Offering 1 and Business B2 Service who i) contact a Company service representative or who are contacted by a Company service representative and ii) were subscribed to a service requiring a term commitment with their local exchange service carrier at the time of subscription to Company service and enrollment in this promotion are eligible to receive a \$55 certificate off their monthly recurring charge for Service on their first invoice after enrollment in this promotion as described below.

To enroll in this promotion, Customers will be mailed a certificate offering a \$55 certificate off of their monthly recurring charge for Business B2 Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the \$55 certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

## **EXHIBIT B**

LOCAL EXCHANGE SERVICE

MCImetro Access Transmission Services LLC

REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES  
APPLYING TO LOCAL EXCHANGE SERVICE  
IN ALL EXCHANGES WHERE CERTIFIED AND  
WHERE FACILITIES ARE AVAILABLE

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CHECK SHEET

Pages 1 - 84 inclusive of this tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

<u>Page</u>	<u>Revision</u>
1	Original
2	Original
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original
12	Original
13	Original
14	Original
15	Original
16	Original
17	Original
18	Original
19	Original
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35	Original
36	Original
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38	Original
39	Original
40	Original

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CHECK SHEET (Cont'd)

<u>Page</u>	<u>Revision</u>
41	Original
42	Original
43	Original
44	Original
45	Original
46	Original
47	Original
48	Original
49	Original
50	Original
51	Original
52	Original
53	Original
54	Original
55	Original
56	Original
57	Original
58	Original
59	Original
60	Original
61	Original
62	Original
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67	Original
68	Original
69	Original
70	Original
71	Original
72	Original
73	Original
74	Original
75	Original
76	Original
77	Original
78	Original
79	Original
80	Original
81	Original
82	Original
83	Original
84	Original

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TABLE OF CONTENTS

	<u>SHEET NO.</u>
CHECK SHEET	2
TABLE OF CONTENTS	4
EXPLANATION OF SYMBOLS	6
APPLICATION OF TARIFF	7
1. DEFINITIONS	8
2. REGULATIONS	13
2.1 Undertaking of the Company	13
2.1.1 Scope	13
2.1.2 Shortage of Equipment or Facilities	13
2.1.3 Terms and Conditions	13
2.1.4 Liability of the Company	15
2.1.5 Notification of Service-Affecting Activities	19
2.1.6 Provision of Equipment and Facilities	19
2.1.7 Non-routine Installation	20
2.1.8 Ownership of Facilities	20
2.2 Prohibited Uses	21
2.3 Obligations of the Customer	22
2.3.1 General	22
2.3.2 Claims	23
2.4 Customer Equipment and Channels	24
2.4.1 General	24
2.4.2 Station Equipment	24
2.4.3 Interconnection of Facilities	24
2.4.4 Inspections	25
2.5 Payment Arrangements	26
2.5.1 Payment for Service	26
2.5.2 Billing and Collection of Charges	27
2.5.3 Disputed Bills	27
2.5.4 Advance Payments	28
2.5.5 Deposits	28
2.5.6 Discontinuance of Service	29
2.6 Allowances for Interruptions in Service	32
2.6.1 Credit for Interruptions	32
2.6.2 Limitations on Allowances	33
2.6.3 Use of Alternative Service Provided by the Company	33
2.7 Cancellation of Service	34
2.7.1 Cancellation of Application for Service	34
2.7.2 Cancellation of Service by the Customer	34
2.8 Transfers and Assignments	35
2.9 Notices and Communications	35
2.10 Use of Service	36
2.10.1 Residential and Small Business Local Exchange Service	36
2.10.2 Bundled Services	36
2.10.3 811 Dialing Service	37



TABLE OF CONTENTS (Cont'd)SHEET NO.

3.	SERVICE DESCRIPTIONS	
3.1	Local Exchange Service	39
3.1.1	Local Line	39
3.1.2	Local Trunk	39
3.2	Emergency Services (Enhanced 911)	40
3.3	Presubscription	40
3.4	Telecommunication Relay Service (TRS)	40
4.	CONSUMER LOCAL EXCHANGE SERVICE-FACILITY BASED	41
4.1	Service Offerings	42
4.1.1	Residential R1 Service	42
4.1.2	Residential RLD Service	43
4.2	Other Residential Non-Recurring Charges	44
4.3	Blocking Features	44
4.4	Lifeline Service	46
4.5	Link-Up	46
4.6	Service Availability	47
4.6.1	Local Calling Areas	47
5.	SMALL BUSINESS SERVICE	48
5.1	Other Residential Non-Recurring Charges	49
5.2	Blocking Features	50
5.3	Service Availability	51
5.2.1	Local Calling Areas	51
6.	LOCAL CALLING AREAS	52
6.1	Local Calling Scope – Ohio Bell Service Areas	77
6.2	Timing of Calls	78
	PRICE LIST	79

**EXPLANATION OF SYMBOLS USED IN THIS TARIFF**

The following symbols shall be used in this tariff for the purpose indicated below:

- C - To signify changed regulation.
- D - To signify discontinued rate or regulation.
- I - To signify increased rate.
- M - To signify a move in the location of text.
- N - To signify new rate or regulation.
- R - To signify reduced rate.
- S - To signify reissued matter.
- T - To signify a change in text but no change in rate or regulation.

## APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate communications services by MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, to Customers within all exchanges where certified and where facilities are available and as further detailed herein. Generally, the services in this tariff do not apply to nonresidential Tier 2 services, except that this tariff does apply to Primary Interexchange Carrier (PIC) change charges; Alternative Operator Services (AOS); late payment and bad check charges, per call and per line blocking; N-1-1 service; pay telephone service and telecommunications relay service. Service descriptions, definitions, terms and conditions, and pricing for the mass market services to residential and small business customers to which this tariff does not apply may be found at [www.mci.com/service](http://www.mci.com/service) for residential and at [www.mci.com/sb/service](http://www.mci.com/sb/service) for small business. For large and enterprise business (i.e., non-mass market) customers, such information for services to which this tariff does not apply may be found in the "Service Publication and Price Guide" located at <http://www.verizonbusiness.com/Guide>.

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**1. Definitions**

Certain terms used generally throughout this tariff are defined below.

**Advance Payment:** Payment of all or part of a charge required before the start of service.

**Authorized User:** A person, firm, corporation or other entity that either is authorized by the Customer to use local exchange telephone service or is placed in a position by the Customer, either through acts or omissions, to use local exchange telephone service.

**Call Forward Busy:** Automatically routes incoming calls to a designated answering point when the called line is busy.

**Call Forward No Answer:** Automatically routes incoming calls to a designated answering point when the called line does not answer within a pre-specified number of rings.

**Call Forward Variable:** Automatically routes incoming calls to a designated answering point, regardless of whether the user's Station is idle or busy.

**Call Hold:** Allows the User to hold one call for any length of time provided that neither party goes On Hook.

**Call Park:** Allows a User to "park" a call against their directory number within the business group and "unpark" the call from any other directory number. A business group consists of a series of Customer-defined telephone numbers.

**Call Pickup:** Allows a User to answer incoming calls to another Station line within a defined call pickup group. Call Pickup is provided as either Group Call Pickup, where predesignated groups can pickup each other's calls by activating an access code or a feature key, or Directed Call Pickup, where any call can be retrieved by dialing a different access code followed by the extension number.

**Call Trace:** Call Trace allows a called party to initiate an automatic trace of the last call received and is available for Local Line customers. After receiving an offending call, the customer must hang up and dial the feature code \*57 (1157 for rotary phones) prior to receiving another inbound call. After dialing the feature code, the customer receives a recording that indicates that the trace was successful, and that the originating number has been captured and forwarded to the Company. The recording will also provide the customer a toll free number to the Company's Annoyance Call Bureau (ACB) Center for the customer to call for further action or to speak to an ACB representative.

An ACB representative advises the customer that the telephone numbers of calls identified as harassing shall be released only to authorized investigative or law enforcement officers. This information will not be given directly to the customer. Customers will be instructed to file a complaint with the appropriate law enforcement officials. Information on originating telephone number identified as harassing are released verbally to law enforcement with proof of identification. A subpoena is required before written records may be released to law enforcement. The Company is not liable for damages if, for any reason, the call trace attempt is not successful. The practices of law enforcement officials vary, and the Company does not represent that any action taken by such officials with regard to the traced number.

**Call Transfer/Consultation/Conference:** Provides the capability to transfer or add a third party, using the same line.

1. Definitions (Cont'd)

Call Waiting: Provides the User with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switchhook or hanging up the phone and being rung back by the caller.

Call Waiting Cancel: Allows a User to cancel the Call Waiting feature on a per call basis by dialing a specific two digit code.

Calling Number Delivery: Identifies the 10-digit number of the calling party.

Calling Number Delivery Blocking: Blocks the delivery of the number to the called party on a per call basis.

Class of Service (COS): Used to prevent a Station from dialing certain codes and numbers.

Company: MCImetro Access Transmission SERVICES LLC, a Delaware Corporation, which is the issuer of this tariff.

Conference/Six-Way: The User can sequentially call up to five other people and add them together to make up a six-way call.

Customer: The person, firm, corporation or other entity which orders service and is responsible for the payment of charges and for compliance with the Company's tariff regulations.

Customer Group Dialing Plan: A dialing scheme shared by the members of a Customer group, such as 4 digit internal dialing.

Dial Pulse (DP): The pulse type employed by rotary dial Station sets.

Direct Inward Dialing (DID): A service attribute that routes incoming calls directly to Stations, by-passing a central answering point.

Do Not Disturb: Allows the User to prevent incoming calls from ringing its line by diverting them to a tone or a recorded announcement that informs the caller that the User is not accepting calls at this time.

Dual Tone Multi-Frequency ("DTMF"): The pulse type employed by tone dial Station sets.

Due Date Change: A customer-initiated request to delay the service commencement date after an order for service has been placed.

Exchange Carrier: Any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged in the provision of local exchange telephone service.

Expedite: A service order that is processed at the request of the customer in a time period shorter than the Company standard Service Interval.

Hunting: Routes a call to an idle Station line. With Serial Hunting, calls to a member of a hunt group will search from that point to the end of the group and stop.

Individual Case Basis: A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.

1. Definitions (Cont'd)

Joint User: A person, firm or corporation designated by the Customer as a user of local exchange service furnished to the Customer by the Company, and to whom a portion of the charges for such facilities are billed under a joint use arrangement.

LATA: A local access and transport area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192 for the provision and administration of communications services.

Least Idle Trunk Selection (LIDL): LIDL trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the shortest period of time.

Local Calling: A completed call or telephonic communication between a calling Station and any other Station within the local service area of the calling Station.

Local Exchange Carrier: A company which furnishes exchange telephone service.

Mbps: Megabits, or millions of Bits, per second.

Message Waiting: This feature provides an indication to a Station User that a message is waiting. Indications may be visual (lamp) or audible (stuttered dialtone).

Most Idle Trunk Selection (MIDL): MIDL Trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the longest period of time.

Multiple Appearance Directory Numbers: A directory number that is assigned more than once to one or more Proprietary Business Sets.

Multi-Frequency ("MF"): An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

Non-Qualified Commercial Affinity Group

Non-Qualified Commercial Affinity Group is an association or affiliation of business entities whose members/individuals are not organized for the sole purpose to qualify for the discounts described herein.

Non-Qualified Residential Affinity Group

Non-Qualified Residential Affinity Group is an association or affiliation of residential users whose members/individuals are not organized for the sole purpose to qualify for the discounts described herein.

Non-Recurring Charges: The one-time initial charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the Service Order is executed.

Off-Hook: The term "off-hook" denotes the active condition of a telephone exchange service line.

On-Hook: The term "on-hook" denotes the idle condition of a telephone exchange service line.

1. Definitions (Cont'd)

Overflow Routing: Where technical capabilities exist, overflow routing allows the redirection of incoming calls based on customer conditions of either "all trunks busy" or disaster-based service outages. The redirection (Overflow) will route to an alternate number designation determined by the customer. Standard simultaneous call "path" allocations are usually (1) per number. However, a customer may opt to increase their "path" quantities per number based on their ability to process simultaneous call volumes during overflow conditions. A monthly recurring charge will apply based on a "per path/per number" scenario". In addition, toll charges may be assessed if the alternate number designated by the customer is not toll free and is outside of their service address rate center.

Presubscription - 2: An arrangement whereby a Customer may select and designate to the Company an IXC for interLATA calls and have the ability to select either their interLATA carrier, LEC or an alternative interLATA toll provider to carry their intraLATA toll traffic. The selected Exchange Carrier is referred to as the End User's Primary Interexchange Carrier (PIC-2).

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Remote Call Forwarding (RCF): RCF allows all calls dialed to a telephone number equipped for RCF service to be automatically forwarded to another dialable telephone number. This service enables a customer to list a local directory number that is forwarded to a different city or exchange. Each RCF service allows for the forwarding of one call at a given time. The RCF customer is responsible for any applicable usage rates/charges between the RCF number and the terminating number.

Conditions: 1) RCF service is not offered when the answering location for a forwarded call is a coin/coinless, Semi-public/public telephone service; 2) The Company cannot guarantee the grade of transmission on remotely forwarded calls. Normal grade end-to-end transmission is not guaranteed because transmission characteristics may vary depending on distance and routing required to complete the forwarded portion of the call; 3) RCF service will only be provided when, in the judgement of the Company, the customer subscribes to sufficient RCF facilities at the terminating (answering) location to adequately handle calls without impairing, disrupting or deteriorating any services offered by the Company. In the event that the use of RCF service causes impairment, disruption or deterioration, the Company shall have the right to discontinue the RCF service.

RCF service is required for each directory number being forwarded. A customer can request additional RCF service (call paths) provided the customer has a receiving group of lines equal to the number of RCF services requested, (i.e., directory number is forwarded to a remote group of 5 lines - the customer can have up to 5 RCF services.).

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance of service. The parties may mutually agree on a substitute Service Commencement Date.

1. Definitions (Cont'd)

Service Order: The written request for local exchange services executed by the Customer and the Company in a format specified by the Company. The signing of a Service Order by the Customer and acceptance thereof by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Services: The Company's telecommunications services offered on the Company's network.

Shared Facilities: A facility or equipment system or subsystem which can be used simultaneously by several Customers.

Speed Call: Provides a User with the option to call selected directory numbers by dialing a one or two-digit code.

Station: Telephone equipment from or to which calls are placed.

Trunk: A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

User: A Customer or any other person authorized by the Customer to use service provided under this tariff.



## 2. Regulations

### 2.1 Undertaking of the Company

#### 2.1.1 Scope

The Company undertakes to furnish communications service in connection with one-way and/or two-way information transmission between points within the State of Ohio under the terms of this tariff.

Customers may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided herein, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

#### 2.1.2 Shortage of Equipment of Facilities

2.1.2.1 The Company reserves the right to limit or allocate the use of existing facilities, or of additional facilities offered by the Company when necessary because of lack of facilities or due to some other cause beyond the Company's control.

2.1.2.2 The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's fiber optic cable facilities as well as facilities the Company may obtain from other carriers, from time to time, to furnish service as required at the sole discretion of the Company.

#### 2.1.3 Terms and Conditions

2.1.3.1 Except as otherwise provided herein, service is provided and billed on the basis of a minimum period of at least one month, and shall continue to be provided until canceled by the Customer, in writing, on not less than 30 days notice. Unless otherwise specified herein, for the purpose of computing charges in this tariff, a month is considered to have 30 days. All calculations of dates set forth in this tariff shall be based on calendar days, unless otherwise specified herein.

2.1.3.2 Customers may be required to enter into written Service Orders which shall contain or reference the name of the Customer, a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff.

2.1.3.3 At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party upon 30 days written notice. Any termination shall not relieve Customer of its obligation to pay any charges incurred under the Service Order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the Service Order shall survive such termination.

**2. Regulations (Cont'd)****2.1 Undertaking of the Company (Cont'd)****2.1.3 Terms and Conditions (Cont'd)**

2.1.3.4 This tariff shall be interpreted and governed by the laws of the State of Ohio without regard for the State's choice of laws provisions.

2.1.3.5 Another telephone company must not interfere with the right of any person or entity to obtain service directly from the Company.

2.1.3.6 The Customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company. The Company reserves the right to change such numbers, or the central office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.

2.1.3.7 The Customer agrees to operate Company-provided equipment in accordance with instructions of the Company or the Company's agent. Failure to do so will void Company liability for interruption of service and may make the Customer responsible for damage to equipment pursuant to section 2.1.3.8 below.

2.1.3.8 The Customer agrees to return to the Company all Company-provided equipment delivered to Customer within five (5) days of termination of the service in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to Customer, normal wear and tear only excepted. Customer shall reimburse the Company, upon demand, for any costs incurred by the Company due to Customer's failure to comply with this provision.

**2. Regulations (Cont'd)****2.1 Undertaking of the Company (Cont'd)****2.1.4 Liability of the Company**

- 2.1.4.1 The liability of the Company for damages arising out of the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, other defects, or representations by the Company, or use of these services or damages arising out of the failure to furnish the service whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in Section 2.6, below. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.
- 2.1.4.2 The Company's liability for willful misconduct, if established as a result of judicial or administrative proceedings, is not limited by this tariff. The Company's liability, if any, with regard to delayed installation of Company facilities or commencement of service, shall not exceed \$1,000. With respect to any other claim or suit, by a Customer or by any others, for damages associated with the ordering (including the reservation of any specific number for use with a service), installation (including delays thereof), provision, termination, maintenance, repair, interruption or restoration of any service or facilities offered under this tariff, and subject to the provisions of Section 2.6, the Company's liability, if any, shall be limited as provided herein.
- 2.1.4.3 The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action or request of the United States government or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation or other instrumentality of any one or more of these federal, state, or local governments, or of any military authority; preemption of existing service in compliance with national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials, or strikes, lockouts, work stoppages, or other labor difficulties.
- 2.1.4.4 The Company shall not be liable for: (a) any act or omission of any entity furnishing the Company or the Company's Customers facilities or equipment used for or with the services the Company offers; or (b) for the acts or omissions of other common carriers or warehousemen.
- 2.1.4.5 The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.

**2. Regulations (Cont'd)****2.1 Undertaking of the Company (Cont'd)****2.1.4 Liability of the Company (Cont'd)**

- 2.1.4.6 The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, condition, location or use of any installation provided by the Company. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this section as a condition precedent to such installations.
- 2.1.4.7 The Company shall not be liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by gross negligence or willful misconduct of the Company's agents or employees. No agents or employees of other participating carriers shall be deemed to be agents or employees of the Company.
- 2.1.4.8 Notwithstanding the Customer's obligations as set forth in Section 2.3.2, the Company shall be indemnified, defended, and held harmless by the Customer or by others authorized by it to use the service against any claim, loss or damage arising from Customer's use of services furnished under this tariff, including:
- claims for libel, slander, invasion of privacy or infringement of copyright arising from the material, data, information, or other content transmitted via the Company's service;
  - patent infringement claims arising from combining or connecting the service offered by the Company with apparatus and systems of the Customer or others; and
  - all other claims arising out of any act or omission of the Customer or others, in connection with any service provided by the Company pursuant to this tariff.
- 2.1.4.9 The entire liability of the Company for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid to the Company by the Customer for the specific services giving rise to the claim, and no action or proceeding against the Company shall be commenced more than one year after the service is rendered.

**2. Regulations (Cont'd)****2.1 Undertaking of the Company (Cont'd)****2.1.4 Liability of the Company (Cont'd)**

- 2.1.4.10 The Company makes no warranties or representations, express or implied, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.
- 2.1.4.11 The Company shall not be liable for any act or omission of any other company or companies furnishing a portion of the service, or for damages associated with service, channels, or equipment which it does not furnish, or for damages which result from the operation of Customer-provided systems, equipment, facilities or services which are interconnected with Company services.
- 2.1.4.12 The Company does not guarantee nor make any warranty with respect to service installations at locations at which there is present an atmosphere that is explosive, prone to fire, dangerous or otherwise unsuitable for such installations. The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to, or death of, any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, locations or use of service furnished by the Company at such locations.
- 2.1.4.13 The Company shall not be liable for the Customer's failure to fulfill its obligations to take all necessary steps including, without limitation, obtaining, installing and maintaining all necessary equipment, materials and supplies, for interconnecting the terminal equipment or communications system of the Customer, or any third party acting as its agent, to the Company's network. The Customer shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection. In addition, the Customer shall ensure that its equipment and/or system or that of its agent is properly interfaced with the Company's service, that the signals emitted into the Company's network are of the proper mode, band-width, power, data speed, and signal level for the intended use of the Customer and in compliance with the criteria set forth in Section 2.1.6 following, and that the signals do not damage Company equipment, injure its personnel or degrade service to other Customers. If the Customer or its agent fails to maintain and operate its equipment and/or system or that of its agent properly, with resulting imminent harm to Company equipment, personnel, or the quality of service to other Customers, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, the company may, upon written notice, terminate the Customer's service without liability.

**2. Regulations (Cont'd)****2.1 Undertaking of the Company (Cont'd)****2.1.4 Liability of the Company (Cont'd)****2.1.4.14 With respect to Emergency Number 911 Service:**

- (a) This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this service, or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this service.
- (b) Neither is the Company responsible for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of emergency 911 service features and the equipment associated therewith, or by any services furnished by the Company including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing emergency 911 service, and which arise out of the negligence or other wrongful act of the Company, the Customer, its Users, agencies or municipalities, or the employees or agents of any one of them.

**2.1.4.15** The Company's liability arising from errors or omissions in Directory Listings or in accepting listings presented by customers or prospective customers shall be limited to resulting impairment of the customer's service and the Company may discharge such liability by an abatement or refund of an amount not exceeding the charge for the service during the period covered by the directory in which the error or omission occurs.

**2.1.4.16** In conjunction with a nonpublished telephone number, as described in Section 3.4.5.3, the Company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by number. The Company will try to prevent the disclosure of the number of such telephone, but will not be liable should such number be divulged.

## 2. Regulations (Cont'd)

### 2.1 Undertaking of the Company (Cont'd)

#### 2.1.4 Liability of the Company (Cont'd)

- 2.1.4.17 When a Customer with a nonpublished telephone number, as defined herein, places a call to the Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for the Emergency 911 Service upon request of such governmental authority. By subscribing to service under this tariff, Customer acknowledges and agrees with the release of information as described above.
- 2.1.4.18 In conjunction with the Busy Line Verification and Interrupt Service as described in Section 3.3.2, the Customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.
- 2.1.4.19 In accordance with applicable state and federal rules, to the extent that federal and state agencies have jurisdiction, the Company shall not be liable for any act or omission concerning the implementation of Presubscription, as defined herein.
- 2.1.4.20 **Approval of the above tariff language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the Carrier should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims it is also the court's responsibility to determine the validity of any exculpatory clause.**

#### 2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventive maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notifications requirements. With some emergency or unplanned service-affecting conditions, such as outage resulting from cable damage, notification to the Customer may not be possible.

#### 2.1.6 Provision of Equipment and Facilities

- 2.1.6.1 The Company shall use reasonable efforts, in accordance with the Commission's rules for Minimum Telephone Service Standards, to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff.

**2. Regulations (Cont'd)****2.1 Undertaking of the Company (Cont'd)****2.1.6 Provision of Equipment and Facilities (Cont'd)**

2.1.6.2 The Company shall use reasonable efforts to maintain facilities that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities installed by the Company, except upon the written consent of the Company.

2.1.6.3 Equipment installed at the Customer Premises for use in connections with the services the Company offers shall not be used for any purpose other than that for which the Company has provided it.

2.1.6.4 The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Beyond this responsibility, the Company shall not be responsible for:

- (a) the transmission of signals by Customer provided equipment or for the quality of, or defects in, such transmission; or
- (b) the reception of signals by Customer provided equipment; or
- (c) network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

**2.1.7 Non-routine Installation**

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

**2.1.8 Ownership of Facilities**

Title to all facilities provided in accordance with this tariff remains in the Company, its agents or contractors.



**2. Regulations (Cont'd)****2.2 Prohibited Uses**

- 2.2.1 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- 2.2.2 The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.
- 2.2.3 Customer may not use service furnished under this local exchange tariff, directly or indirectly, to provide a service that constitutes exchange access and/or is subject to the application of access charges under applicable law. The Company reserves the right to:
- 1) request that Customer provide written certification that it is using the service in compliance with this requirement; and/or
  - 2) conduct a site survey of Customer premises or an audit of Customer books and records upon reasonable notice or take other reasonable measures to satisfy itself that Customer is using service in compliance with this tariff.

In the event Customer is found to be using service in violation of this requirement, the Company may discontinue the provision of service without notice, any other provision of this tariff to the contrary notwithstanding. Customer shall indemnify the Company for any liability, losses, penalties or payments (including without limitation access charges and the Company's attorneys' fees) incurred due to Customer's misuse of the Company's services obtained under this tariff.

2. Regulations (Cont'd)2.3 Obligations of the Customer2.3.1 General

The Customer shall be responsible for:

- (a) the payment of all applicable charges pursuant to this tariff;
- (b) reimbursing the Company for damage to, or loss of, the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer's premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company. The Company will, upon reimbursement for damages, cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be subrogated to the Company's right of recovery of damages to the extent of such payment.
- (c) providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- (d) obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide local exchange service to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1(c). Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;
- (e) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;
- (f) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1(d) above; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;

2. Regulations (Cont'd)2.3 Obligations of the Customer (Cont'd)2.3.1 General (Cont'd)

- (g) not creating or allowing to be placed or maintained any liens or other encumbrances on the Company's equipment or facilities; and
- (h) making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance for interruptions in service will be made for the period during which service is interrupted for such purposes.

2.3.2 Claims

With respect to any service or facility provided by the Company, Customer shall indemnify, defend and hold harmless the Company from all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

- (a) any loss, destruction or damage to property of the Company or any third party, or the death of or injury to persons, including, but not limited to, employees or invitees of either the Company or the Customer, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
- (b) any claim, loss damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

- 2.3.3 Service furnished under this local exchange tariff may not be used, directly or indirectly, by a telecommunications carrier for the purpose of terminating interLATA services. The Company reserves the right to: (1) request that Customer provide written certification that it is using service in compliance with this requirement; and/or (2) conduct a site survey of Customer premises upon reasonable notice or take other reasonable measures to satisfy itself that Customer is using service in compliance with this tariff. In the event Customer is found to be using service in violation of this requirement, the Company may discontinue the provision of service without notice, any other provision of this tariff to the contrary notwithstanding. Customer shall indemnify the Company for any losses or penalties incurred due to Customer's misuse of the Company's services obtained under this tariff.

**2. Regulations (Cont'd)****2.4 Customer Equipment and Channels****2.4.1 General**

A Customer may transmit or receive information or signals via the facilities of the Company.

**2.4.2 Station Equipment**

2.4.2.1 The Customer is responsible for providing and maintaining any terminal equipment on the Customer premises. The electric power consumed by such equipment shall be provided by, and maintained at the expense of, the Customer. All such terminal equipment must be registered with the FCC under 47 C.F.R., Part 68 and all wiring must be installed and maintained in compliance with those regulations. The Company will, where practicable, notify the Customer that temporary discontinuance of the use of a service may be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to impair the Company's right to discontinue forthwith the use of a service temporarily if such action is reasonable under the circumstances. In case of such temporary discontinuance, the Customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions as set forth in Section 2.6 following is not applicable.

2.4.2.2 The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

**2.4.3 Interconnection of Facilities**

2.4.3.1 Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing local exchange service and the channels, facilities, or equipment of others may be provided at the Customer's expense.

2.4.3.2 Local Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.

2.4.3.3 Facilities furnished under this tariff may be connected to Customer provided terminal equipment in accordance with the provisions of this tariff.

**2. Regulations (Cont'd)****2.4 Customer Equipment and Channels (Cont'd)****2.4.4 Inspections**

2.4.4.1 Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2.2 for the installation, operation, and maintenance of Customer-provided facilities and equipment to Company-owned facilities and equipment. No credit will be allowed for any interruptions occurring during such inspections.

2.4.4.2 If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm. The Company will, upon request 24 hours in advance, provide the Customer with a statement of technical parameters that the Customer's equipment must meet.

**2. Regulations (Cont'd)****2.5 Payment Arrangements****2.5.1 Payment for Service**

The Customer is responsible for payment of all charges for service and facilities furnished by the Company to the Customer or its Joint or Authorized Users. Objections must be received by the Company within 30 days after statement of account is rendered, or the charges shall be deemed correct and binding upon the Customer. If an entity other than the Company imposes charges on the Company, in addition to its own internal costs, in connection with a service for which a Company Non-Recurring Charge is specified, those charges may be passed on to the Customer.

**2.5.1.1 Taxes:** The Customer is responsible for the payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however designated) excluding taxes on the Company's net income imposed on or based upon the provision of Local Exchange Service, all of which shall be separately designated on the Company's invoices. Any taxes imposed by a local jurisdiction (e.g, County and municipal taxes) will only be recovered from those Customers residing in the affected jurisdictions. It shall be the responsibility of the Customer to pay any such taxes that subsequently become applicable retroactively.

**2.5.1.2** A surcharge is imposed on all charges for service originating at addresses in states which levy, or assert a claim of right to levy, a gross receipts tax on the Company's operations in any such state, or a tax on interstate access charges incurred by the Company for originating access to telephone exchanges in that state.<sup>1</sup> This surcharge is based on the particular state's receipts tax and other state taxes imposed directly or indirectly upon the Company by virtue of, and measured by, the gross receipts or revenues of the Company in that state and/or payment of interstate access charges in that state. The surcharge will be shown as a separate line item on the Customer's monthly invoice.

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<sup>1</sup> Pending the conclusion of any challenge to a jurisdiction's right to impose a gross receipts tax, the Company may elect to impose and collect a surcharge covering such taxes, unless otherwise constrained by court order or direction, or it may elect not to impose and collect the surcharge. If it has collected a surcharge and the challenged tax is found to have been invalid and unenforceable, the Company will credit or refund such amounts to affected Customers if the funds collected were retained by the Company or if they were delivered over to the taxing jurisdiction and returned to the Company.

**2. Regulations (Cont'd)****2.5 Payment Arrangements (Cont'd)****2.5.2 Billing and Collection of Charges**

Bills will be rendered monthly to Customer.

2.5.2.1 All service, installation, monthly Recurring Charges and Non-Recurring Charges are due and payable upon receipt.

2.5.2.2 The Company shall present bills for Recurring Charges monthly to the Customer, in advance of the month which service is provided.

2.5.2.3 For new customers or existing customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.

2.5.2.4 Amounts not paid within 30 days after the date of invoice are considered past due.

2.5.2.5 A charge will be assessed for checks with insufficient funds or non-existing accounts.

2.5.2.6 For Residential and Small Business customers, a late payment of 1.5% may be assessed on payments not received within 30 days from the invoice date, where capabilities exist. The late payment charge can be applied to the entire unpaid balance of the customer's monthly invoice, including taxes.

The late payment charge will not be applied to any disputed portion of the unpaid balance unless the dispute is resolved against the customer. The late payment charge of 1.5% is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late charges are to be applied without discrimination.

**2.5.3 Disputed Bills**

The Customer shall notify the Company of any disputed items on a bill within 30 days of receipt of the bill. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Public Utility Commission of Ohio in accordance with the Commission's rules of procedure.

2.5.3.1 The date of the dispute shall be the date the Company receives sufficient documentation to enable it to investigate the dispute.

The date of the resolution is the date the Company completes its investigation and notifies the Customer of the disposition of the dispute.

**2. Regulations (Cont'd)****2.5 Payment Arrangements (Cont'd)****2.5.4 Advance Payments**

To safeguard its interests, the Company may require a Customer to make an Advance Payment before services and facilities are furnished. The Advance Payment will not exceed an amount equal to the Non-Recurring Charge(s) and one month's charges for the service or facility. In addition, where special construction is involved, the Advance Payment may also include an amount equal to the estimated Non-Recurring Charges for the special construction and Recurring Charges (if any) for a period to be set between the Company and the Customer. The Advance Payment will be credited to the Customer's initial bill. An Advance Payment may be required in addition to a deposit.

**2.5.5 Deposits**

2.5.5.1 Subject to the provisions of 4901:1-17 OAC, applicants for service or existing Customers whose financial condition is not acceptable to the Company, or is not a matter of general knowledge, may be required at any time to provide the Company a security deposit. The deposit requested will be in cash or the equivalent of cash, and will be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:

- (a) two month's charges for a service or facility which has a minimum payment period of one month; or
- (b) the charges that would apply for the minimum payment period for a service or facility which has a minimum payment period of more than one month; except that the deposit may include an additional amount in event that a termination charge is applicable. In addition, the Company shall be entitled to require such an applicant or Customer to pay all its bills within a specified period of time, and to make such payments in cash or the equivalent of cash. At the Company's option, such deposit may be refunded to the Customer's account at any time. Also, the Company reserves the right to cease accepting and processing Service Orders after it has requested a security deposit and prior to the Customer's compliance with this request. Once credit has been successfully established, the deposit and any accrued interest shall be returned to the subscriber within thirty days.



**2. Regulations (Cont'd)****2.5 Payment Arrangements (Cont'd)****2.5.5 Deposits (Cont'd)**

2.5.5.2 A deposit may be required in addition to an advance payment.

2.5.5.3 When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account.

2.5.5.4 Deposits held for less than 180 days shall not accrue interest. Interest on intrastate deposits held for less than 180 days or longer will be handled in accordance with Rule 4901:1-17-05 of the Ohio Administrative Code.

Deposits held for business customers will accrue interest at a rate of seven (7) percent per annum. Interest on a deposit shall accrue annually and, if requested, shall be annually credited to the customer by deducting such interest from the amount of the next bill for service following the accrual date.

**2.5.6 Discontinuance of Service**

2.5.6.1 Pursuant to the Commission's minimum telephone service standards and Case No. 95-790-TP-COI, upon nonpayment of sums owing to the Company, the Company may, by giving requisite prior written notice to the Customer, discontinue or suspend service without incurring any liability.

2.5.6.2 Upon violation of any of the other material terms or conditions for furnishing service, the Company may, by giving 30 days' prior notice in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.

2.5.6.3 Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.

2.5.6.4 Upon any governmental prohibition, or required alteration of the services to be provided or any violation of any applicable law or regulation, the Company may immediately discontinue or suspend service without incurring any liability.

**2. Regulations (Cont'd)****2.5 Payment Arrangements (Cont'd)****2.5.6 Discontinuance of Service (Cont'd)**

2.5.6.5 The Company may discontinue the furnishing of any and/or all service(s), which the Company is legally entitled to disconnect, to a Customer, without incurring any liability:

2.5.6.5.1 Immediately and without notice if the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities or services. The Company may discontinue service pursuant to this sub-section 2.5.6.5.1 (a-f) if:

- (a) The Customer refuses to furnish information to the Company regarding the Customer's credit-worthiness, its past or current use of common carrier communications services or its planned use of service(s); or
- (b) The Customer provides false information to the Company regarding the Customer's identity, address, credit-worthiness, past or current use of common carrier communications services, or its planned use of the Company's service(s); or
- (c) The Customer has been given ten (10) day written notice by the Company of any past due amount (which remains unpaid in whole or in part) for any of the Company's other common carrier communications services to which the Customer either subscribes or had subscribed or used; or
- (d) The Customer uses, or attempts to use, service with the intent to avoid the payment, either in whole or in part, of the tariffed charges for the service by:
  - (d.1) Using or attempting to use service by rearranging, tampering with, or making connections to the Company's service not authorized by this tariff; or
  - (d.2) Using tricks, schemes, false or invalid numbers, false credit devices, electronic devices; or
  - (d.3) Any other fraudulent means or devices; or
- (e) Use of service in such a manner as to interfere with the service of other users; or
- (f) Use of service for unlawful purposes.

**2. Regulations (Cont'd)****2.5 Payment Arrangements (Cont'd)****2.5.6 Discontinuance of Service (Cont'd)****2.5.6.5 (Cont'd)**

- 2.5.6.5.2 Upon written notice of disconnection, which shall be postmarked at least seven (7) days prior to the date of disconnection, to a Customer who has failed to pay any sum for a service which the Company is legally entitled to disconnect after fourteen (14) days of the date when payment was due;
- 2.5.6.5.3 Upon ten (10) days written notice to the Customer, after failure of the Customer to comply with a request made by the Company for security for the payment of service in accordance with Section 2.5.5; or
- 2.5.6.5.4 Ten (10) days after sending the Customer written notice of noncompliance with any provision of this tariff if the noncompliance is not corrected within that ten (10) day period; or

**2.5.6.6 Reserved For Future Use**

- 2.5.6.7 The suspension or discontinuance of service(s) by the Company pursuant to this Section does not relieve the Customer of any obligation to pay the Company for charges due and owing for service(s) furnished during the time of or up to suspension or discontinuance.
- 2.5.6.8 Upon the Company's discontinuance of service to the Customer under Section 2.5.6.1 or 2.5.6.2, all applicable charges, including termination charges, shall become due. This is in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff.

## 2. Regulations (Cont'd)

### 2.6 Allowances for Interruptions of Service

2.6.1 Credit for Interruptions: When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the Customer, or the operation or failure of the facilities or equipment provided by the Customer, a pro rata adjustment of the monthly Recurring Charges subject to interruption will be allowed for the service and facilities rendered useless and inoperative by reason of the interruption whenever said interruption continues for a period of 24 hours or more (or for a period of eight (8) hours or more for customers of Small Business Local Service) from the time the interruption is reported to or known to exist by the Company, except as otherwise specified in the Company's tariffs. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.

For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the monthly Recurring Charges specified hereunder for Local Line or Local Trunk Service and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit. Credit allowances for service outages that exceed 24 hours in duration will be rounded up to the next whole 24 hours.

Credit for interruptions will be given in accordance with MTSS Rule 16 (B)(1)(2)(3). If an out-of-service condition exceeds twenty-four hours but is less than forty-eight hours, the local service provider shall credit the subscriber's bill for at least the pro rata portion of the monthly charge(s) for all regulated local services rendered inoperative during the interruption. Credit for out-of-service conditions lasting longer shall be provided as follows:

- (1) The local service provider shall provide a subscriber who experiences an out-of-service condition of forty-eight hours but less than seventy-two hours a credit equal to at least one-third of one month's charges for any regulated local services rendered inoperative.
- (2) The local service provider shall provide a subscriber who experiences an out-of-service condition of seventy-two hours but less than ninety-six hours a credit equal to at least two-thirds of one month's charges for any regulated local services rendered inoperative.
- (3) The local service provider shall provide a subscriber who experiences an out-of-service condition of at least ninety-six hours a credit equal to at least one month's charges for any regulated local services rendered inoperative.

**2. Regulations (Cont'd)****2.6 Allowances for Interruptions of Service (Cont'd)****2.6.2 Limitations on Allowances**

No credit allowance will be made for:

- (a) interruptions due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer, Authorized User, Joint-User, or other common carrier providing service connected to the service of Company;
- (b) interruptions due to the negligence of any person other than the Company including but not limited to the Customer or other common carriers connected to the Company's facilities;
- (c) interruptions due to the failure or malfunction of non-Company equipment;
- (d) interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- (e) interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- (f) interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- (g) interruption of service due to circumstances or causes beyond the control of the Company.

**2.6.3 Use of Alternative Service Provided by the Company:** Should the Customer elect to use an alternative service provided by the Company during the period that a service is interrupted, the Customer must pay the tariffed rates and charges for the alternative service used.

## 2. Regulations (Cont'd)

### 2.7 Cancellation of Service

#### 2.7.1 Cancellation of Application for Service

- 2.7.1.1 Applications for service are noncancellable unless the Company otherwise agrees. Where the Company permits Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- 2.7.1.2 Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of service ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.
- 2.7.1.3 The special charges described in 2.7.1.1 and 2.7.1.2 will be calculated and applied on a case-by-case basis.

#### 2.7.2 Cancellation of Service by the Customer

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in 2.6.1 above), Customer agrees to pay to Company the following sums which shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in 2.5.2, all costs, fees and expenses incurred in connection with:

- 1) all Non-Recurring Charges reasonably expended by Company to establish service to Customer, plus
- 2) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus
- 3) all Recurring Charges specified in the applicable tariff for the balance of the then current term.

**Commission approval of this tariff does not constitute a determination of the reasonableness of the termination liability provisions contained herein.**

**2. Regulations (Cont'd)****2.8 Transfer and Assignments**

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company; (b) pursuant to any sale or transfer of substantially all the assets of the Company; or (c) pursuant to any financing, merger or reorganization of the Company.

**2.9 Notices and Communications**

2.9.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.

2.9.2 The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.

2.9.3 All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following deposit of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.

2.9.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

**2. Regulations (Cont'd)****2.10 Use of Service****2.10.1 Residential and Small Business Local Exchange Service**

2.10.1.1 Effective April 1, 2006, Residential and Small Business local exchange service as described in Section 11 and Section 12 herein will no longer be available to new customers residing in areas in which local exchange service is provided by any affiliate or subsidiary of Verizon not subject to this tariff. Existing customers will continue to be able to move, make additions to, or change their service.

2.10.1.2 Effective May 1, 2007, Residential and Small Business local exchange service as described in Section 11 and Section 12 herein will no longer be available to new customers of local exchange service requiring the establishment of new telephone numbers/ANIs. Existing customers will continue to be able to move, make additions to, or change their service.

**2.10.2 Bundled Services**

When a customer purchases a package or bundle of services that includes both basic local exchange service, which may include other regulated services, and toll service and/or any non-regulated products or services, and the customer fails to submit timely payment for the entire package or bundle, whether by non-payment or by partial payment, the Company may discontinue the provision of any regulated and non-regulated products or services included in the package, other than basic local exchange service, if payment is sufficient to cover basic local exchange service. The company may charge the customer for basic local exchange service at the tariffed rate for stand-alone basic local exchange service.

A notice of disconnection for nonpayment shall state the total amount due to avoid discontinuance of the package, as well as the total amount due to avoid discontinuance of the basic local exchange service component of the package. In no event shall a customer be charged more than the price of the package or bundle of services. Further, the customer shall be entitled to add, change or discontinue any regulated services provided according to the Company's normal procedures for adding, changing or discontinuing such services.



## 2. Regulations (Cont'd)

### 2.10 Use of Service (Cont'd)

#### 2.10.3 811 Dialing Service

##### 2.10.3.1 General

811 Dialing Service (811) is a custom call-routing application utilizing a three-digit local dialing arrangement, terminating to a subscriber-provided number for access to advance excavation notice services. It provides the calling party an easy-to-remember three-digit dialing code with call delivery to established 811 subscribers. The 811 code was assigned for this purpose pursuant to the Sixth Report and Order, released March 14, 2005 by the Federal Communications Commission in CC Docket No. 92-105, which specifies that such calls be delivered to a number provided by the relevant 811 subscriber that is not a toll call for the party dialing the number (i.e., either a toll-free (8XX) or local number). This tariff covers calls originating on lines terminating in a Verizon Access switch (i.e., originating and terminating within the same MSA); it does not cover 1+, 0+, 0- operator-assisted, 101XXXX, or inmate calls). There is no charge for 811 Dialing Service.

##### 2.10.3.2 Conditions

Calls placed using 811 are automatically routed to the 811 subscriber's terminating number, which the subscriber must provide in the form of either a toll-free number or a local number whose local calling area covers all of the locations to which the service is provided. The subscriber shall provide Verizon Access with this number in advance so that Verizon Access may properly translate its central office switches. If charges are required to re-route the call to the terminating number, they will be cared for by the use of a subscriber-provided toll-free number. Verizon Access is not responsible for redirecting or otherwise handling 911 and other calls misdialed or misrouted as 811 calls. The subscriber shall provide sufficient terminating number paths to its toll-free or local terminating number so as to not clog nor impair Verizon Access' network.

Verizon Access' offering of 811 to the subscriber also is conditioned on the subscriber's representation that it has been authorized by appropriate state authorities to receive and respond to 811 calls from the public within the areas served by Verizon Access, and that the subscriber has obtained all licenses, authorizations, and other prerequisites necessary to provide that service, and will at all times comply with all applicable laws and regulations.

The Company reserves the right to discontinue the service, without notice, if interruption of 811 is necessary to prevent or protect against fraud or otherwise protect Verizon Access' personnel, facilities or services.

811 is not available for resale.

**2. Regulations (Cont'd)****2.10 Use of Service (Cont'd)****2.10.3 811 Dialing Service (Cont'd)****2.10.3.3 Limitations on Liability**

The Company shall be indemnified and saved harmless by the subscriber against claims for libel, slander, or the infringement of copyright arising directly or indirectly from the material transmitted over the facilities or the use thereof; against claims for infringement of patents arising from combining with or using in connection with, facilities furnished by the Company, apparatus and systems of the subscriber; and against all other claims arising out of any act or omission of the subscriber in connection with the facilities provided by the Company. Neither the Company nor any concurring, connecting or other participating carrier shall be liable for any act or omission of another company or companies furnishing a portion of such service. The Company is not responsible to the subscriber, authorized user, joint user, sharer of service, patron of a reseller or any other person for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failures or defects in facilities furnished by the Company occurring in the course of furnishing service or other facilities (Service Problems) or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the service of the Company caused by terminal equipment. The Company is not responsible to the subscriber, authorized user, joint user, sharer of service, patron of a reseller or any other person for injuries or damages to persons or property arising from the existence of subscriber-provided power supply.

### 3. Service Descriptions

#### 3.1 Local Exchange Service

##### 3.1.1 Local Line

###### 3.1.1.1 Local Line Rates and Charges

###### 3.1.1.1.1 Non-Recurring Charges IntraLATA PIC Change\*

manual:	\$5.50
electronic:	\$1.25

\* One half of the intraLATA PIC Change charge will be waived when the intraLATA PIC is changed simultaneously with the interLATA PIC.

##### 3.1.2 Local Trunk

###### 3.1.2.1 Local Trunk-Basic

###### 3.1.2.1.1 Non-Recurring Charges IntraLATA PIC Change\*

manual:	\$5.50
electronic:	\$1.25

\* One half of the intraLATA PIC Change charge will be waived when the intraLATA PIC is changed simultaneously with the interLATA PIC.

###### 3.1.2.2 Local Trunk – DID

###### 3.1.2.2.1 Non-Recurring Charges IntraLATA PIC Change\*

manual:	\$5.50
electronic:	\$1.25

\* One half of the intraLATA PIC Change charge will be waived when the intraLATA PIC is changed simultaneously with the interLATA PIC.

###### 3.1.2.3 Local Trunk – 2-Way Direct

###### 3.1.2.3.1 Non-Recurring Charges IntraLATA PIC Change\*

manual:	\$5.50
electronic:	\$1.25

\* One half of the intraLATA PIC Change charge will be waived when the intraLATA PIC is changed simultaneously with the interLATA PIC.

### 3. Service Descriptions (Cont'd)

- 3.2 Emergency Services (Enhanced 911): Allows Customers to reach appropriate emergency services including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be provided to the primary E911 provider for display at the Public Service Answering Point (PSAP).

Customers will be charged the following monthly recurring rate per access line.

- 3.3 Presubscription: PIC -2 An arrangement whereby a Customer may select and designate to the Company an IXC for interLATA calls and have the ability to select either their interLATA carrier, LEC or an alternative interLATA toll provider to carry their intraLATA toll traffic. The selected Exchange Carrier is referred to as the End User's Primary Interexchange Carrier (PIC-2).

The rates specified in Sections 3.1 will apply each time the Customer requests a change to their PIC, subsequent to the initial designation.

- 3.4 Telecommunications Relay Service (TRS): Enables deaf, hard-of-hearing or speech-impaired persons who use a Text Telephone (TT) or similar devices to communicate freely with the hearing population not using TT and visa versa. A Customer will be able to access the state provider to complete such calls.

**4. Consumer Local Exchange Service-Facility Based**

- A. Application of Residence Service: Residential service is defined as service that is furnished (1) in private homes or apartments, including all parts of the subscriber's domestic establishment, for domestic use and not for substantial occupational use; (2) in college fraternity or sorority houses, college dormitories, convents and monasteries for domestic rather than occupational use in residential quarters; (3) used for purposes of study by a clergyman located in a church. The Company reserves the right to disconnect customer's residential service upon appropriate customer notification if it is determined that usage is not consistent with normal residential applications.
- B. Rates and Charges: Usage charges are based on local usage. Chargeable time for the customer shall begin when the called party answers and shall end upon disconnection by either party. Local calls are billed on a per call basis unless otherwise indicated. Calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent. Per-call calls will be charged according to the rate period the call originates in.
- C. All residential service set forth in this Section 4 of this tariff is presently only available to those customers who presently have service on lines with SBC Ohio, or with MCImetro or another carrier who provisions service either via resale of SBC Ohio services or via UNE-Platform service provided by SBC Ohio.

Effective April 1, 2006, local exchange service as described in this section will no longer be available to new customers residing in areas in which local exchange service is provided by any affiliate or subsidiary of Verizon not subject to this tariff. Existing customers will continue to be able to move, make additions to, or change their service.

Effective May 1, 2007, local exchange service as described in this section will no longer be available to new customers of local exchange service requiring the establishment of new telephone numbers/ANIs. Existing customers will continue to be able to move, make additions to, or change their service.

- D. Records Order Charge: Applies to changes or additions made to Directory Listings.
- E. Pursuant to Rule 4901:1-6-21(C)(2)(b)(ii), for each bundled service described below, \$24 represents the basic local exchange portion of the total charge for the bundled service.

**4. Consumer Local Exchange Service-Facility Based (Cont'd)****4.1 Service Offerings****4.1.1 Residential R1 Service<sup>1</sup>**

Customers who subscribe to this service will receive one home phone line which includes touch tone service. Customers who qualify for Lifeline Service Programs are eligible for this service. Unlimited local calling is included with this service. Charges for the following services are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, blocking options, taxes, surcharges, custom calling features and per-call charges (i.e. 900/976, local, intraLATA and long distance). Usage from any other residential service offerings cannot be aggregated with this service.

IntraLATA calls are not included in the monthly R1 charge. Customers who have selected MCI as their primary IntraLATA exchange carrier will be charged the IntraLATA rates as specified in MCI Communications Services, Inc. P.U.C.O. No. 3.

**Monthly Recurring Charge**

See Price List for Monthly Recurring Charge

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<sup>1</sup>Effective April 16, 2002, Residential R1 Service will no longer be available to new subscribers.

**4. Consumer Local Exchange Service-Facility Based (Cont'd)****4.1 Service Offerings (Cont'd)****4.1.2 Residential RLD Service**

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service. Customers must contact a Company representative to enroll in this service; this service is only available to i) customers previously enrolled in Residential RLA, Residential RLB, or Residential RLC service under this tariff who disconnect their long distance and intraLATA service under <http://www.mci.com/service> and MCI Communications Services, Inc., P.U.C.O. No. 3 or ii) new or existing customers of Lifeline or Link Up Service as described in this tariff. Unlimited local calling is included with this service.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, data usage charge, blocking options, taxes, surcharges, custom calling features not included in features above and per-call surcharges (i.e. 900/976, local intraLATA and long distance). Usage from any other residential service offerings cannot be aggregated with this service.

IntraLATA calls are not included in the monthly Residential RLD charge. Customers who have selected MCI as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Services, Inc., P.U.C.O. No. 3.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a monthly recurring data usage charge or disconnected.

**Monthly Recurring Charge - SBC Ohio or Verizon:** The following monthly recurring charge will apply to customers having service on lines with SBC Ohio or Verizon, or with MCImetro or another carrier who provisions service either via resale of SBC Ohio or Verizon services or via UNE-Platform service provided by SBC Ohio or Verizon: See Price List.

**4. Consumer Local Exchange Service-Facility Based (Cont'd)****4.2 Other Residential Non-Recurring Charges**

These charges are non-recurring and apply to various customer requests for connecting, moving or changing service. Except for the Line Connection Fee and the Installation Dispatch Fee, these charges are in addition to all other scheduled rates and charges that would normally apply. The Line Connection Fee is applicable to additional lines ordered by a customer regardless of the telecommunications carrier providing local service for the primary line to the premises. It is also applicable when a customer moves to a premises other than the premises to which local service is being provided at the time the service to the new premises is ordered from the Company. The Installation Dispatch Fee is applicable to such additional lines and customer moves if a technician must be dispatched to perform the connection.

Non-Recurring Charges See Price List

Service Restoral Charge:

Telephone Number Change Charge:

Returned Check Charge:

IntraLATA PIC Change Charge\*

manual:

electronic:

\* One half of the intraLATA PIC Change charge will be waived when the intraLATA PIC is changed simultaneously with the interLATA PIC.

Directory Listing Change Charge:

Service Order Charge:\*\*

Blocking Set Up Charge:

Line Connection Fee: \*\*

Installation Dispatch Fee:

Facilities Move Charge:<sup>1</sup>

\*\* Existing customers of Residential Service under this tariff will receive a waiver of this charge.

**4.3 Blocking Features**

Toll Blocking: Blocks the following outgoing calls from a customer's line.

Blocks: 0- , 0+, DDD 1+, 1+900, 1+555-1212 and 1+NPA-555-1212, 411, 440 (PULSELINK Access) IDDD 01, IDDD 011+, 976, 1+976

Block 900:\* Blocks the following outgoing calls from a customer's line. Blocks: 1+900

Block 976:\* Blocks the following outgoing calls from a customer's line. Blocks: 1+976

Block 900 & 976: Blocks the following outgoing calls from a customer's line.

Blocks: 976, 1+976, 1+900

Block Calling Party Pays: Allows landline end user to block their line from making calls to cellular or paging subscribers of Calling Party Pays. Callers to a Calling Party Pays subscriber will reach an announcement if the landline end user has this blocking feature and then the call will be terminated.

Block Name & Number Delivery: Allows end users to record and send their name & telephone number to a called telephone number within their LATA when there is a "no answer" condition

\* Effective May 4, 2003, this feature will no longer be available to new subscribers.

<sup>1</sup>This charge applies to a move or rearrangement, at the customer's request, of the point of interconnection between the Telephone Company communications facilities and terminal equipment, protective apparatus, or wiring at a subscriber's premises.



**4. Consumer Local Exchange Service-Facility Based (Cont'd)****4.3 Blocking Features (Cont'd)**

**Block Call Return:** Prevents usage of the Pay Per Use Call Return feature.

**Block Collect & Third Party:** Prohibits the operator from connecting and charging collect and 3rd party calls to the subscriber's line.

**Block Collect Calling:** Prohibits the operator from connecting and charging collect calls to a customer's line.

**Block Repeat Dialing:** Prevents the usage of the Repeat Dialing feature.

**Block Third Party Calling:** Prohibits operators from charging 3rd party calls to the subscriber's line.

**Block Three Way Calling:** Prevents the customer from using pay-per-use 3-way calling.

**Complete Blocking for Caller ID (CBCID):** CBCID allows a customer to prevent delivery of their telephone number, on all outgoing calls, to a called party who subscribes to a Caller ID service. Feature is in operation on a continuous basis and can be deactivated by the customer.

**Selective Blocking for Caller ID:** Allows a customer to temporarily prevent the transmission of that customer's Directory Number and/or Directory Name and thus control its availability to the called party.

**Blocking Feature Monthly Recurring Charges:** See Price List

Toll Blocking:

Block 900:\*

Block 976:\*

Block Name and Number Delivery:

Block Calling Party Pays:

Block 900 and 976:

Block Call Return:

Block Collect & Third Party:

Block Collect Calling:

Block Repeat Dialing:

Block Third Party Calling:

Block Three Way Calling:

Selective Blocking for Caller ID:

Complete Blocking for Caller ID:

\* Effective May 4, 2003, this feature will no longer be available to new subscribers.

**4. Consumer Local Exchange Service-Facility Based (Cont'd)****4.4 Lifeline Service****4.4.1 Description**

Lifeline Service is discounted service offered for qualifying low-income customers who qualify for this in accordance with the following Regulations. Beginning October 1, 2003, in order to be eligible for the Lifeline Service, a residential customer must be enrolled in one of the following programs: Supplemental Security Income (SSI), Medicaid, Federal Public Housing, Food Stamps, Low Income Home Energy Assistance Plan (LIHEAP).

**4.4.2 Rules**

1) Regulations specified elsewhere in the Company's tariffs which apply to all service plans apply to Lifeline Service; 2) Presentation of appropriate supporting documentation and a completed Lifeline application shall constitute proof of income eligibility; 3) Toll Blocking is free to Lifeline customers; 4) No service deposit is required in order to initiate Lifeline service, if the qualifying low-income consumer voluntarily elects toll blocking, where available. If toll blocking is unavailable, the carrier may charge a service deposit; 5) Lifeline service may not be disconnected for non-payment of toll charges; 6) Additional lines are not eligible for the Lifeline Service, but will be provided upon request at applicable tariffed rates.

**4.4.3 Monthly Rates and Discounts**

Lifeline Service provides a monthly discount of \$1.75 once eligibility has been determined. The Interstate line charge (as described in MCImetro Access Transmission Services Inc. F.C.C No 1) is also waived with additional credits applied to the end user's basic local exchange service. At no time shall the total Lifeline credit exceed the sum of the end-user common line charge and the basic local exchange rate. Lifeline Service is subject to all applicable state, local, and federal taxes and surcharges, and to all applicable tariff rates, charges, surcharges and regulations.

**4.5 Link-Up**

Link-Up is a federal program that reduces the cost of new line installation for customers based on need. At this time, MCI does not offer new lines and subsequently, no new line installation charges apply. MCI will offer Link-Up discounts when new lines are technically feasible.

Discount: Participants shall receive a reduction off of the line connection fee for a single residence line at the customer's principal residence.

Link Up Assistance is available to residential customers who are currently participating in one of the following assistance programs:

Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid)  
Food Stamps  
Supplemental Security Income (SSI) under Title XVI of the Social Security Act  
Federal public housing assistance, or Section 8  
Low Income Home Energy Assistance Program

A reduction of the Telephone Company's applicable service connection charges equal to one-half of such service connection charges, or \$30.00, whichever is less.

The discount only applies to a single telephone line at the principle place of residence the discount may only be used once unless the customer changes residence.

4. Consumer Local Exchange Service-Facility Based (Cont'd)

4.6 Service Availability

Service is available in Zones 1, 2, and 3 as adopted by Public Utilities Commission of Ohio.

4.6.1 Local Calling Areas

For service provisioned via UNE-Platform (UNE-P) or its functional equivalent the service and calling areas will mirror the existing ILEC Exchange Service Tariff. See Section 6 for the Exchange Areas in Local Service Area.

**5. Small Business Service**

- A. **Application of Small Business Service:** Small Business service is defined as service that is furnished primarily or substantially of a business professional, institutional, or otherwise occupational nature. The Company reserves the right to disconnect customer's Small Business service upon appropriate customer notification if it is determined that usage is not consistent with normal business applications.
- B. **Rates and Charges:** Usage charges are based on local usage. Chargeable time for the customer shall begin when the called party answers and shall end upon disconnection by either party. Local calls are billed on a per call basis unless otherwise indicated. Calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent. Per-call calls will be charged according to the rate period the call originates in.
- C. All Small Business service set forth in this Section of this tariff is presently only available to those customers who presently have service on lines with SBC Ohio or with MCImetro or another carrier who provisions service either via resale of SBC Ohio services or via UNE-Platform service provided by SBC Ohio.

Effective April 1, 2006, local exchange service as described in this section will no longer be available to new customers residing in areas in which local exchange service is provided by any affiliate or subsidiary of Verizon not subject to this tariff. Existing customers will continue to be able to move, make additions to, or change their service.

Effective May 1, 2007, local exchange service as described in this section will no longer be available to new customers of local exchange service requiring the establishment of new telephone numbers/ANIs. Existing customers will continue to be able to move, make additions to, or change their service.

- D. Pursuant to Rule 4901:1-6-21(C)(2)(b)(ii), for each bundled service described below, \$24 represents the basic local exchange portion of the total charge for the bundled service.

**5. Small Business Service (Cont'd)****5.1 Other Small Business Non-Recurring Charges**

These charges are non-recurring and apply to various customer requests for connecting, moving or changing service. These charges are in addition to all other scheduled rates and charges that would normally apply. These charges will apply to customers having service on lines with SBC OH or Verizon, or with MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, or another carrier who provisions local exchange service either via resale of SBC OH or Verizon services or via UNE-Platform service provided by SBC OH or Verizon:

**Non-Recurring Charges** - See Price List

**Line Connection Fee:** SBC OH\*

Verizon\* - (Zone 1, Zone 2, Zone 3)

**Service Restoral Charge:**

**Telephone Number Change Charge:**

**Returned Check Charge:**

**IntraLATA PIC Change Charge\*\***

manual:

electronic:

**Directory Listing Change Charge:**

**Service Order Charge:\*\*\***

**Call Detail Report:\*\*\*\***

**Duplicate Invoice (per invoice copy):\*\*\*\***

**Hunting Installation Charge:\*\*\*\***

**Hunt Group Change Charge:\*\*\*\***

**Installation Dispatch:**

**Blocking Setup Charge:\*\*\*\*\***

**Facilities Move Charge:<sup>1</sup>**

\* Existing customers of Small Business Service under this tariff will receive a waiver of this charge.

\*\* One half of the intraLATA PIC Change charge will be waived when the intraLATA PIC is changed simultaneously with the interLATA PIC.

\*\*\* Customers of Small Business Service under this tariff will receive a waiver of this charge.

\*\*\*\* These non-recurring charges are not available to customers subscribing to Small Business Service on or after May 1, 2003.

\*\*\*\*\* Applies only to customers selecting Toll Blocking and Complete Blocking for Caller ID after initial installation.

<sup>1</sup>This charge applies to a move or rearrangement, at the customer's request, of the point of interconnection between the Telephone Company communications facilities and terminal equipment, protective apparatus, or wiring at a subscriber's premises.

5. Small Business Service (Cont'd)5.2 Blocking Features

Block 900 & 976: Blocks the following outgoing calls from a customer's line. Blocks: 976, 1+976, 1+900

Block 900: Blocks all outgoing calls to 900 numbers.

Block 976: Blocks all outgoing calls to 976 numbers.

Toll Blocking: Prevents unwanted or unauthorized outbound long distance and toll calls.

Block Collect Calling: Prohibits the operator from connecting and charging collect calls to a customer's line.

Block Third Party Calling: Prohibits operators from charging 3rd party calls to the subscriber's line.

Selective Caller ID Blocking (Per Call Block): Allows the customer to block the transmission of their name and telephone number by dialing code \*67.

Block Call Return: Prohibits the customer from being capable of using the per-use Call Return feature.

Block Call Trace: Prohibits the customer from being capable of using the per-use Call Trace feature.

Block Collect and Third Party Calling: Prohibits the operator from connecting and charging collect and 3<sup>rd</sup> party calls.

Block Repeat Dialing: Prohibits the customer from using the Repeat Dialing monthly feature shown in Features and Options below. Cannot be selected with Repeat Dialing.

Complete Blocking for Caller ID (Per Line Block): Allows a customer to prevent delivery of their telephone number, on all outgoing calls, to a called party who subscribes to a Caller ID service.

Block Three Way: This features restricts the customer from using pay per use Three Way Calling.

Block Calling Party Pays: Allows landline end users to block their line from making calls to cellular, paging subscribers of Calling Party Pays.

Block Name and Number Delivery: This feature restricts customer from using pay per use Block Name and Number Delivery

**5. Small Business Service (Cont'd)****5.2 Blocking Features (Cont'd)**

- 5.2.1 Blocking Features Monthly Recurring Charges:** The following blocking features are available to customers of Small Business Service subscribing to service prior to May 1, 2003: See Price List

Block 900 and 976:  
Toll Blocking:  
Block Collect Calling:  
Block Third Party Calling:  
Selective Caller ID Blocking:

- 5.2.2 Blocking Features Monthly Recurring Charges:** The following blocking features are available to customers of Small Business Service subscribing to service on or after May 1, 2003: See Price List

Complete Blocking for Caller ID:  
Block 900 and 976:  
Block 900:  
Block 976:  
Block Call Return:  
Block Call Trace:  
Block Collect & Third Party Calling:  
Block Collect Calling:  
Toll Blocking (Per Line):  
Block Repeat Dialing:  
Block Third Party Calling:  
Selective Caller ID Blocking:  
Block Three Way:  
Block Calling Party Pays:  
Block Name and Number Delivery:

**5.3 Service Availability**

Service is available in Zones 1, 2, and 3 as adopted by Public Utilities Commission of Ohio.

**5.3.1 Local Calling Areas**

For service provisioned via UNE-Platform (UNE-P) or its functional equivalent the service and calling areas will mirror the existing ILEC Exchange Service Tariff. See Section 6 for the Exchange Areas in Local Service Area.

6. Local Calling Areas

For service provisioned via UNE-Platform (UNE-P) or its functional equivalent the service and calling areas will mirror the existing ILEC Exchange Service Tariff.

## Exchange Areas in Local Service Area

<u>Exchange Area</u>	<u>Ohio Bell</u>	<u>Other</u>
Aberdeen	Aberdeen Ripley	Maysville, Ky. - S. Central Bell
Akron	Akron Atwater* Greensburg Hartville Kent Manchester Mogadore North Canton Uniontown Ravenna Rootstown	Doylestown - Doylestown Hudson (342,650 and 655 central offices only) - Western Reserve Montrose - GTE Peninsula - Western Reserve Richfield - Western Reserve Wadsworth - GTE Sharon Center - GTE Rittman - United
Alliance	Alliance Atwater Canton Marlboro Sebring	Damascus - United N. Benton - United N. Georgetown - GTE Paris - GTE
Alton	Columbus Met. Area  London	Cheshire Center - GTE Pataskala - United Rathbone - GTE Sunbury - United Resaca - GTE
Arabia	Arabia Guyan Ironton Walnut	(None)
Atwater	Akron Atwater Alliance Kent Marlboro Ravenna Rootstown	(None)
Barnesville	Barnesville Beallsville Bethesda Somerton	Fairview - Western Reserve Morristown - Western Reserve Quaker City - Western Reserve
Beallsville	Beallsville Barnesville Bethesda Clarington Somerton Woodsfidd	(None)

\* Local Calling Plus (Measured Rate Service)

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6. Local Calling Areas (Cont'd)  
Exchange Areas in Local Service Area

<u>Exchange Area</u>	<u>Ohio Bell</u>	<u>Other</u>
Beavercreek	Dayton Met. Area Donnelsville Enon Jamestown Medway New Carlisle Spring Valley Xenia	Englewood - GTE Liberty - GTE Trotwood - GTE
Bedford	Cleveland Met Area  Chesterland	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Station - Alltel, Ohio Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Belfast	Belfast Hillsboro Marshall Sugar Tree Ridge	(None)
Bellaire (Wheeling Zone VI)	Wheeling Zn VI Wheeling Zn VII Wheeling Zn VIII	Centerville - Western Reserve Powhatan Point - Western Reserve Wheeling Zone I - C&P of WV Wheeling Zone II - C&P of WV Wheeling Zone III - C&P of WV Wheeling Zone V - C&P of WV
Bellbrook	Dayton Met. Area Donnelsville Enon Medway New Carlisle Spring Valley Xenia	Englewood - GTE Liberty - GTE Trotwood - GTE
Belpre	Belpre Marietta	Little Hocking - Western Reserve Mineralwells, WV - C&P of WV Parkersburg, WV - C&P of WV Valley Mills, WV - C&P of WV
Berea	Cleveland Met. Area  Chesterland	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Station - Alltel, Ohio Elyria - Alltel, Ohio Hinckley - Western Reserve North Eaton - GTE Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve

6. Local Calling Areas (Cont'd)  
Exchange Areas in Local Service Area

<u>Exchange Area</u>	<u>Ohio Bell</u>	<u>Other</u>
Bethesda	Bethesda Barnesville Beallsville Somerton Wheeling Zn VIII	Centerville - Western Reserve Morristown - Western Reserve
Bloomington	Bloomington Jeffersonville New Holland Sedalia Washington Ct. House	Mt. Sterling-United
Bloomington Castalia Sandusky	Bloomington	(None)
Bowersville	Bowersville Jamestown Milledgeville Xenia	(None)
Brecksville	Cleveland Met. Area  Chesterland	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Station - Airtel, Ohio Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Burton	Burton Chagrin Falls Cleveland Terrace	Bainbridge - Western Reserve Chardon - Western Reserve E. Clardon - Western Reserve Huntsburg - Western Reserve Middlefield - Western Reserve Newbury - Western Reserve Parkman - Western Reserve Russell - Western Reserve
Canal	Fulton Canal Fulton Akron Canton Manchester Massillon North Canton	(None)
Canal Winchester	Columbus Met. Area  Carroll Lancaster	Amanda - GTE Baltimore - GTE Cheshire Center - GTE Pataskala - United Rathbone - GTE Sunbury- United

6. Local Calling Areas (Cont'd)  
Exchange Areas in Local Service Area

<u>Exchange Area</u>	<u>Ohio Bell</u>	<u>Other</u>
Canfield	Canfield North Jackson North Lima Salem Youngstown	Berlin Center - United
Canton	Canton Alliance Canal Fulton Hartville Louisville Magnolia- Minerva- GTE Waynesburg Marlboro Massillon Navarre North Canton	Bolivar- GTE Carrollton - GTE Dellroy - GTE Malvern - GTE Mineral City - GTE  Paris - GTE Beach City - GTE Brewster - GTE
Carroll	Carroll Canal Winchester Columbus Lancaster	Baltimore - GTE
Castalia	Castalia Bloomingville Sandusky	(None)
Cedarville	Cedarville Jamestown Pitchin South Solon South Charleston Yellow Springs-Clifton Xenia	(None)
Centerville	Dayton Met. Area Donnelsville Enon Medway Franklin New Carlisle Spring Valley	Englewood - GTE Liberty - GTE Trotwood - GTE
Chagrin Falls	Burton Cleveland Met. Area  Chesterland	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Station - Alltel, Ohio Hinckley - Western Reserve Newbury - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve

6. Local Calling Areas (Cont'd)  
Exchange Areas in Local Service Area

<u>Exchange Area</u>	<u>Ohio Bell</u>	<u>Other</u>
Cheshire	Cheshire Gallipolis Vinton	Pomeroy - GTE
Chesterland	Chesterland Cleveland Met. Area Kirtland	East Claridon - Western Reserve Newbury - Western Reserve Russell - Western Reserve
Christiansburg	Christiansburg Fletcher Lena New Carlisle North Hampton	St. Paris - W. Ohio Tipp City - GTE Troy - GTE
Clarington	Clarington Beallsville Duffy Woodsfield	Powhatan Point - Western Reserve
Cleveland	Burton Cleveland Met. Area Chesterland Leroy	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Station - Alltel, Ohio East Claridon - Western Reserve Elyria - Alltel Ohio Grafton - GTE Hinckley - Western Reserve Montville - Western Reserve Newbury - Western Reserve North Easton - GTE Northfield - Western Reserve Perry - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve Valley City - GTE Avon Lake - Century
Columbiana	Columbiana Elect Palestine Lisbon Leetonia New Waterford North Lima Rogers Salem Youngstown	(None)

6. Local Calling Areas (Cont'd)  
Exchange Areas in Local Service Area

<u>Exchange Area</u>	<u>Ohio Bell</u>	<u>Other</u>
Columbus	Carroll Columbus Met. Area London	Ashville - GTE Baltimore - GTE Cheshire Center - GTE Delaware - GTE Johnstown - United Kilbourne- GTE Mt. Sterling- United Pataskala - United Rathbone - GTE Sunbury - United Granville- Alltel Resaca - GTE Alexandria - United
Conesville	Conesville Coshocton Dresden West Lafayette	(None)
Coming	Coming New Lexington Shawnee	(None)
Coshocton	Coshocton Conesville West Lafayette	Cooperdale - GTE Warsaw - GTE
Dalton	Dalton Massillon	Orrville-United
Danville	Danville Hillsboro Sugar Tree Ridge	Lynchburg - GTE Mowrystown - GTE
Dayton	Dayton Met. Area Donnelsville Enon Franklin* Jamestown. Medway Middletown New Carlisle Spring Valley Yellow Springs Clifton Xenia	Brookville - GTE Englewood - GTE Farmersville - GTE Germantown - Germantown Gratis - GTE Laura - GTE Liberty - GTE New Lebanon - GTE Phillipsburg - GTE Tipp City - GTE Troy - GTE Trotwood - GTE Waynesville - United West Milton - GTE Lewisburg - GTE*

\* Local Calling Plus (Measured Rate Service)

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6. Local Calling Areas (Cont'd)  
Exchange Areas in Local Service Area

<u>Exchange Area</u>	<u>Ohio Bell</u>	<u>Other</u>
Donnelsville	Donnelsville Dayton Met Area Enon Medway New Carlisle North Hampton Springfield	(None)
Dresden	Dresden Conesville Zanesville	Cooperdale-GTE Frazeysburg - United
Dublin	Columbus Met. Area	Cheshire Center - GTE Delaware - GTE Pataskala - United Plain City - GTE Rathbone- GTE Sunbury - United
Duffy	Duffy Clarrington Graysville New Matamoras Woodsfield	(None)
East Liverpool	East Liverpool Lisbon Rogers Salineville Wellsville	Chester, WV - C&P of WV Hookstown, PA - PA Bell Smiths Ferry, PA - PA Bell
East Palestine	East Palestine Columbiana Lisbon New Waterford Rogers Salem Youngstown	E. Palestine. PA - PA Bell
Enon	Enon Dayton Met. Area Donnelsville Springfield Yellow Springs-Clifton	(None)
Fairborn	Dayton Met. Area Donnelsville Enon Medway New Carlisle Spring Valley Yellow Springs-Clifton	Englewood- GTE Liberty - GTE Trotwood - GTE

6. Local Calling Areas (Cont'd)  
Exchange Areas in Local Service Area

<u>Exchange Area</u>	<u>Ohio Bell</u>	<u>Other</u>
Findlay	Findlay	Arcadia - Arcadia Arlington - GTE Benton Ridge - Benton Ridge Bloomdale - United Carey - GTE Jenera- GTE McComb - GTE Mount Blanchard - GTE Mount Cory- Orwell North Baltimore - GTE Rawson - GTE Van Buren - GTE Vanlue- Vanlue
Fletcher - Lena	Fletcher - Lena St. Christiansburg Piqua	Paris - W. Ohio Troy - GTE
Fostoria	Fostoria New Riegel	Arcadia- Arcadia Bascom - Bascom Bloomdale- United Risingsun - United
Franklin	Dayton Franklin Miamisburg-West Carrollton Middletown	Germantown - Germantown
Fremont	Fremont Lindsey	Bettsville- GTE Lindsey Clyde - GTE Gibsonburg - GTE Green Springs - United Helena - GTE Old Fort - United
Fultonham	Fultonham New Lexington Roseville Somerset Zanesville	(None)
Gahanna	Columbus Met. Area	Cheshire Center - GTE Johnstown - United Pataskala - United Rathbone - GTE Sunbury - United
Gallipolis	Gallipolis Cheshire Guyan Rio Grande Vinton Walnut	Point Pleasant - C&P of WV

6. Local Calling Areas (Cont'd)  
Exchange Areas in Local Service Area

<u>Exchange Area</u>	<u>Ohio Bell</u>	<u>Other</u>
Gates Mills	Cleveland Met. Area Chesterland Kirtland Mentor	Aurora - Western Reserve Bainbridge- Western Reserve Brunswick - GTE Columbia Station - Elyria East Claridon - Western Reserve Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Girard	Girard Hubbard Niles Youngstown	Warren - United
Glenford	Glenford New Lexington Somerset Thornville	Newark - Alltel
Gnadenhutten	Gnadenhutten Newcomerstown Uhrichsville	New Philadelphia - GTE
Graysville	Graysville Duffy Lewisville New Matamoras Woodsfield	(None)
Greensburg	Greensburg Akron Manchester North Canton Uniontown	(None)
Grove City	Columbus Met. Area	Cheshire Center - GTE Mt. Sterling - United Pataskala - United Rathbone - GTE Sunbury - United
Groveport	Columbus Met. Area	Cheshire Center - GTE Pataskala - United Rathbone - GTE Sunbury - United
Guyan	Guyan Arabia Gallipolis Walnut	(None)



6. Local Calling Areas (Cont'd)  
Exchange Areas in Local Service Area

<u>Exchange Area</u>	<u>Ohio Bell</u>	<u>Other</u>
Harrisburg	Columbus Met. Area London	Cheshire Center - GO Mt. Sterling - United Pataskala - United Rathbone- GTE Sunbury- United
Hartville	Hartville Akron Canton Louisville Marlboro North Canton Uniontown	(None)
Hillcrest	Cleveland Met. Area Chesterland Kirtland	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Station - Elyria Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Hilliard	Columbus Met. Area	Cheshire Center - GTE Pataskala - United Plain City - GTE Rathbone- GTE Sunbury - United
Hillsboro	Hillsboro Belfast Danville Marshall Rainsboro. Sugar Tree Ridge	Lynchburg-GTE Mowrystown - GTE Sinking Spring - GTE Leesburg - GTE
Holland	Toledo Met. Area	Delta - Alltel Lost Peninsula, MI - General of MI N. Sylvania, MI- GTE Richfield Center-Berkey - United Swanton- United Sylvania - GTE Waterville - United
Hubbard	Hubbard Girard Lowellville Youngstown Sharon	Lowellville, PA - PA Bell Warren- United

6. Local Calling Areas (Cont'd)  
Exchange Areas in Local Service Area

<u>Exchange Area</u>	<u>Ohio Bell</u>	<u>Other</u>
Independence	Cleveland Met. Area Chesterland	Aurora- Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Station - Elyria Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Ironton	Ironton Arabia	Chesapeake- GTE
Jamestown	Jamestown Beavercreek Bowersville Cedarville Dayton Jeffersonville Milledgeville South Solon Xenia	(None)
Jeffersonville	Jeffersonville Bloomington Jamestown Milledgeville Sedalia South Solon Washington Ct. House	(None)
Kent	Kent Akron Atwater Mantua Mogadore Ravenna Rootstown	Aurora - Western Reserve Hudson - Western Reserve Hiram - Western Reserve
Kirtland	Kirtland Chesterland Gates Mills Hillcrest Mentor Painesville Terrace Wickliffe Willoughby	(None)
Lancaster	Lancaster Canal Winchester Carroll Rushville Sugar Grove	Amanda - GTE Baltimore - GTE Bremen - GTE Pleasantville - GTE

6. Local Calling Areas (Cont'd)  
Exchange Areas in Local Service Area

<u>Exchange Area</u>	<u>Ohio Bell</u>	<u>Other</u>
Leetonia	Leetonia Lisbon Columbiana Salem Youngstown	(None)
Leroy	Leroy Cleveland Mentor Painesville Willoughby	(None)
Lewisville	Lewisville Graysville Woodsfield	(None)
Lindsey	Lindsey Fremont	(None)
Lisbon	Lisbon Columbiana East Liverpool East Palestine Leetonia Rogers Salem Salineville Wellsville New Waterford	Hanoverton - GTE Winona - GTE
Lockbourne	Columbus Met. Area	Ashville - GTE Cheshire Center- GTE Pataskala - United Rathbone - GTE Sunbury - United
London	London Alton Columbus Harrisburg Sedalia South Charleston South Solon South Vienna West Jefferson	Resaca - GTE
Louisville	Louisville Canton Hartville North Canton	(None)
Lowellville	Lowellville Hubbard North Lima Youngstown	Lowellville PA-PA Bell

6. Local Calling Areas (Cont'd)  
Exchange Areas in Local Service Area

<u>Exchange Area</u>	<u>Ohio Bell</u>	<u>Other</u>
Magnolia-Waynesburg	Magnolia-Waynesburg Canton	Mineral City - GTE
Manchester	Manchester Akron Canal Fulton Greensburg	(None)
Mantua	Mantua Kent	Aurora - Western Reserve Hiram - Western Reserve Ravenna
Marietta	Marietta Newport Belpre New Matamoras	Barlow - GTE Bartlett - United Beverly - GTE Dexter City - GTE Lowell - GTE Lower Salem - GTE Watertown - GTE Williamstown WV - C&P of WV
Marlboro	Marlboro Alliance Atwater Canton Hartville Rootstown	(None)
Marshall	Marshall Belfast Hillsboro Rainsboro	(None)
Martins Ferry-Bridgeport (Wheeling Zone VII)	Wheeling Zn VII Wheeling Zn VI Wheeling Zn VIII	Adena - GTE Dillonvale-Mt. Pleasant - GTE Tiltonsville - GTE Wheeling Zone I - C&P of WV Wheeling Zone II - C&P of WV Wheeling Zone III - C&P of WV Wheeling Zone V - C&P of WV
Massillon	Massillon Canal Fulton Canton Dalton Navarre North Canton	Beach City - GTE Brewster - GTE Wilmot - GTE
Maumee	Toledo Met. Area	Grand Rapids - GTE Lost Peninsula, MI - General of MI N. Sylvania, MI - GTE Richfield Center-Berkey- United Swanton - United Waterville - United

6. Local Calling Areas (Cont'd)  
Exchange Areas in Local Service Area

<u>Exchange Area</u>	<u>Ohio Bell</u>	<u>Other</u>
Medway	Medway Dayton Met. Area Donnelsville New Carlisle Springfield	(None)
Mentor	Mentor Gates Mills Kirtland Leroy Painesville Wickliffe Willoughby	Petty - Western Reserve
Miamisburg- West	Dayton Met. Area Donnelsville Enon Franklin Medway New Carlisle Spring Valley	Englewood - GTE Farmersville - GTE Germantown - Germantown Gratis - GTE Liberty - GTE Trotwood - GTE
Middletown	Middletown Dayton Franklin Monroe Trenton	Germantown - Germantown Gratis - GTE
Milledgeville	Milledgeville Bowersville Jamestown Jeffersonville Washington Ct. House.	(None)
Mingo Junction	Mingo Junction Steubenville	Brilliant -GTE
Mogadore	Mogadore Akron Kent Uniontown	(None)
Monroe	Monroe Middletown Trenton	(None)
Montrose	Cleveland Met. Area	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Station - Alltel, Ohio Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve

6. Local Calling Areas (Cont'd)  
Exchange Areas in Local Service Area

<u>Exchange Area</u>	<u>Ohio Bell</u>	<u>Other</u>
Murray City	Murray City Nelsonville Shawnee	Glouster - United
Navarre	Navarre Canton Massillon	Beach City - GTE Brewster - GTE
Nelsonville	Nelsonville Murray City Shawnee	Athens - GTE Logan - GTE New Marshfield - GTE The Plains - GTE
New Albany	Columbus Met. Area	Cheshire Center - GTE Johnstown - United Pataskala- United Sunbury - United Rathbone - GTE
New Carlisle	New Carlisle Christiansburg Dayton Met. Area Donnelsville Medway North Hampton Springfield	Tipp City - GTE Troy -GTE
Newcomerstown	Newcomerstown Gnadenhutten West Lafayette	(None)
New Holland	New Holland Bloomingsburg Washington Ct. House	(None)
New Lexington	New Lexington Coming Fultonham Glenford Roseville Shawnee Somerset Thornville Zanesville	Junction City - United
New Matamoras	New Matamoras Duffy Graysville Marietta Newport	(None)

6. Local Calling Areas (Cont'd)  
Exchange Areas in Local Service Area

<u>Exchange Area</u>	<u>Ohio Bell</u>	<u>Other</u>
Newport	Newport Marietta New Matamoras	(None)
New Riegel	New Riegel Fostoria Tiffin	Bascom - Bascom Vanlue - Vanlue
New Waterford	New Waterford Columbiana East Palestine Rogers Lisbon North Lima Youngstown	E. Palestine, PA - PA Bell
Niles	Niles Girard North Jackson Youngstown	Cortland - United Warren - United
North Canton	North Canton Akron Canal Fulton Canton Greensburg Hartville Louisville Massillon Uniontown	(None)
North Hampton	North Hampton Christiansburg Donnelsville New Carlisle Springfield Tremont City	(None)
North Jackson	North Jackson Canfield Niles Youngstown	Berlin Center - United Warren- United
North Lima	North Lima Canfield Columbiana Lowellville Youngstown New Waterford	Lowellville, PA - PA Bell

6. Local Calling Areas (Cont'd)  
Exchange Areas in Local Service Area

<u>Exchange Area</u>	<u>Ohio Bell</u>	<u>Other</u>
North Royalton	Cleveland Met. Area Chesterland	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Station - Elyria Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Norwich	Norwich Philo Zanesville	New Concord - GTE
Olmsted Falls	Cleveland Met. Area Chesterland	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Station - Elyria Hinckley - Western Reserve North Eaton - GTE Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Painesville	Painesville Kirtland Leroy Mentor Willoughby	Perry - Western Reserve Madison - Western Reserve Montville - Western Reserve Chardon - Western Reserve
Perrysburg	Toledo Met. Area	Lost Peninsula, MI - General of MI North Sylvania MI - GTE Sylvania - GTE Richfield Center-Berkey - United Swanton - United Waterville - United
Philo	Philo Norwich Roseville Zanesville	(None)
Piqua	Piqua Fletcher-Lena	Bradford - United Covington - Alltel Troy - GTE
Pitchin	Pitchin Cedarville South Charleston Springfield Yellow Springs-Clifton	(None)



6. Local Calling Areas (Cont'd)  
Exchange Areas in Local Service Area

<u>Exchange Area</u>	<u>Ohio Bell</u>	<u>Other</u>
Rainsboro	Rainsboro Hillsboro Marshall	Greenfield- GTE
Ravenna	Akron Atwater Ravenna Kent Mantua Rootstown	Garrettsville - GTE Wayland - United Windham - United Hiram - Western Reserve
Reynoldsburg	Columbus Met. Area	Baltimore - GTE Cheshire Center - GTE Pataskala - United Rathbone - GTE Sunbury- United Alexandria - United
Rio Grande	Rio Grande Gallipolis Vinton Walnut	(None)
Ripley	Ripley Aberdeen	Decatur-GTE Georgetown - GTE Russellville - GTE Higginsport - GTE
Rogers	Rogers Columbiana East Liverpool East Palestine Lisbon New Waterford	East Palestine, PA - PA Bell
Rootstown	Rootstown Atwater Kent Marlboro Ravenna Akron	(None)
Roseville	Roseville Fultonham New Lexington Philo Zanesville	Crooksville - United
Rushville	Rushville Lancaster Somerset Thornville	Bremen - GTE Pleasantville - GTE

6. Local Calling Areas (Cont'd)  
Exchange Areas in Local Service Area

<u>Exchange Area</u>	<u>Ohio Bell</u>	<u>Other</u>
St. Clairsville (Wheeling Zone VIII)	Bethesda Wheeling Zn VIII Wheeling Zn VI Wheeling Zn VII	Adena-GTE Centerville- Western Reserve Flushing - GTE Morristown - Western Reserve Wheeling Zone I - C&P of WV Wheeling Zone II - C&P of WV Wheeling Zone III - C&P of WV Wheeling Zone V - C&P of WV
Salem	Canfield East Palestine Salem Columbiana Leetonia Lisbon Youngstown	Damascus-United Winona - GTE
Salineville	Salineville East Liverpool Lisbon Wellsville	(None)
Sandusky	Sandusky Bloomington Castalia	Huron - GTE Milan - GTE
Sebring	Sebring Alliance	Damascus - United North Benton - United North Georgetown - GTE
Sedalia	Sedalia Bloomington Jeffersonville London South Solon	(None)
Sharon	Sharon Hubbard Youngstown	Sharon, PA - PA Bell Sharpsville, PA - PA Bell West Middlesex, PA - PA Bell Warren- United
Shawnee	Shawnee Coming Murray City Nelsonville New Lexington	Logan - GTE
Somerset	Somerset Fultonham Glenford New Lexington Rushville Thornville	Junction City - United

6. Local Calling Areas (Cont'd)  
Exchange Areas in Local Service Area

<u>Exchange Area</u>	<u>Ohio Bell</u>	<u>Other</u>
Somerton	Somerton Barnesville Beallsville Bethesda Woodsfield	(None)
South Charleston	South Charleston Cedarville London Pitchin South Solon South Vienna Springfield	(None)
South Solon	South Solon Cedarville Jamestown Jeffersonville London Sedalia South Charleston	(None)
South Vienna	South Vienna London South Charleston Springfield	(None)
Springfield	Springfield Donnelsville Enon Medway New Carlisle North Hampton Pitchin South Charleston South Vienna Tremont City Yellow Springs-Clifton	Catawba - GTE
Spring Valley	Spring Valley Dayton Met. Area Xenia	(None)
Steubenville	Steubenville Mingo Junction Toronto	Amsterdam - GTE Berholz - GTE Bloomingdale - Western Reserve Brilliant - GTE Follansbee, WV - C&P of WV Hopedale - Western Reserve Knoxville - GTE Richmond - GTE Smithfield - GTE Weirton WV - C&P of WV

6. Local Calling Areas (Cont'd)  
Exchange Areas in Local Service Area

<u>Exchange Area</u>	<u>Ohio Bell</u>	<u>Other</u>
Strongsville	Cleveland Met. Area Chesterland	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Station - Elyria Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Sugar Grove	Sugar Grove Lancaster	(None)
Sugar Tree Ridge	Sugar Tree Ridge Belfast Danville Hillsboro Winchester	Mowrystown - GTE
Terrace	Cleveland Met. Area Burton Chesterland Kirtland	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Station - Elyria Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Thornville	Thornville Glenford New Lexington Rushville Somerset	Hebron - United Millersport - GTE Pleasantville - GTE Newark - Alltel
Tiffin	Tiffin New Riegel	Attica - GTE Bascom - Bascom Bloomville - GTE McCutchenville- Sycamore Melmore- Sycamore Old Fort - United Republic - GTE Sycamore- Sycamore Bettsville - GTE

6. Local Calling Areas (Cont'd)  
Exchange Areas in Local Service Area

<u>Exchange Area</u>	<u>Ohio Bell</u>	<u>Other</u>
Toledo	Toledo Met. Area	Curtice-Oregon - GTE Delta- Alltel Elmore - GTE Erie, MI - General of MI Genoa - GTE Grand Rapids - GTE Haskins-Tontogany - GTE Lambertville-Whiteford MI- Alltel, MI Lost Peninsula, MI - General of MI Luckey - United Moline - United N. Sylvania, MI - GTE Richfield Center-Berkey - United Stony Ridge - United Swanton - United Sylvania- GTE Temperance, MI - General of MI Waterville - United Matamora- United Woodville - United
Toronto	Toronto Steubenville Wellsville	Knoxville- GTE
Tremont City	Tremont City North Hampton Springfield	(None)
Trenton	Trenton Middletown Monroe	(None)
Trinity	Cleveland Met. Area Chesterland	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Station- Alltel, Ohio Elyria - Alltel Ohio Hinckley - Western Reserve North Eaton - GTE Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve Avon Lake - Century
Uhrichsville	Uhrichsville	Bowerton - GTE Gnadenhutten Freeport - GTE New Philadelphia - GTE

6. Local Calling Areas (Cont'd)  
Exchange Areas in Local Service Area

<u>Exchange Area</u>	<u>Ohio Bell</u>	<u>Other</u>
Uniontown	Uniontown Akron Greensburg Mogadore Hartville North Canton	(None)
Upper Sandusky	Upper Sandusky	Carey-GTE Harpster- GTE McCutchenville- Sycamore Nevada - GTE Sycamore- Sycamore Wharton- GTE
Vandalia	Dayton Met. Area Donnelsville Enon Medway New Carlisle Spring Valley	Englewood - GTE Liberty - GTE Tipp City - GTE Trotwood - GTE Troy- GTE
Victory	Cleveland Met. Area Chesterland	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Station - Alltel, Ohio Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Vinton	Vinton Cheshire Gallipolis Rio Grande	(None)
Walnut	Walnut Arabia Gallipolis Guyan Rio Grande	(None)
Washington Ct. House	Washington Ct. Hse Bloomington Jeffersonville Milledgeville New Holland	(None)
Wellsville	Wellsville East Liverpool Lisbon Salineville Toronto	Chester, WV - C&P of WV

6. Local Calling Areas (Cont'd)  
Exchange Areas in Local Service Area

<u>Exchange Area</u>	<u>Ohio Bell</u>	<u>Other</u>
Westerville	Columbus Met. Area	Cheshire Center - GTE Delaware - GTE Johnstown - United Pataskala - United Rathbone - GTE Sunbury - United
West Jefferson	Columbus Met. Area London	Cheshire Center - GTE Pataskala - United Plain City - GTE Rathbone - GTE Sunbury - United
West Lafayette	West Lafayette Conesville Coshocton Newcomerstown	(None)
Whitehouse	Toledo Met. Area	Grand Rapids - GTE Lost Peninsula, MI-General of MI Neapolis - Alltel, Ohio North Sylvania, MI - GTE Richfield Center-Berkey - United Swanton - United Sylvania - GTE Waterville - United
Wickliffe	Cleveland Met. Area Chesterland Kirtland Mentor	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Station - Alltel, Ohio Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Willoughby	Cleveland Met. Area Chesterland Kirtland Leroy Mentor Painesville	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Station - Alltel, Ohio Hinckley - Western Reserve Northfield - Western Reserve Perry - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Winchester	Winchester Sugar Tree Ridge	Sardinia - GTE. Seaman - GTE West Union - GTE

6. Local Calling Areas (Cont'd)  
Exchange Areas in Local Service Area

<u>Exchange Area</u>	<u>Ohio Bell</u>	<u>Other</u>
Woodsfield	Woodsfield Beallsville Clarrington Duffy Graysville Lewisville Somerton	(None)
Worthington	Columbus Met. Area	Cheshire Center - GTE Delaware - GTE Pataskala - United Rathbone - GTE Sunbury - United
Xenia	Xenia New Beavercreek Bellbrook Bowersville Cedarville Jamestown Spring Valley Yellow Springs-Clifton Dayton	Burlington -GTE Port William - GTE
Yellow Springs-Clifton	Yellow Springs-Clifton Cedarville Enon Fairborn Pitchin Xenia Springfield Dayton	(None)
Zanesville	Zanesville Dresden Fultonham Norwich Philo Roseville New Lexington	Adamsville - United Fazeysburg - United Gratiot - Alltel



6. Service Availability (Cont'd)6.1 Local Calling Scope - Ohio Bell Service AreasA) Metropolitan Areas

- 1) The exchange areas included in the Cleveland Metropolitan Area are as follows:

Cleveland	North Royalton
Bedford	Olmstead Falls
Berea	Strongsville
Brecksville	Terrace
Chagrin Falls	Trinity
Gates Mills	Victory
Hillcrest	Wickliffe
Independence	Willoughby
Montrose	

- 2) The exchange areas included in the Columbus Metropolitan Area are as follows:

Columbus	Hilliard
Alton	Lockbourne
Canal Winchester	New Albany
Dublin	Reynoldsburg
Gahanna	Westerville
Grove City	West Jefferson
Groveport	Worthington
Harrisburg	

- 3) The exchange areas included in the Dayton Metropolitan Area are as follows:

Dayton	Fairborn
Beavercreek	Miamisburg-West Carrollton
Bellbrook	Vandalia
Centerville	

- 4) The exchange areas included in the Toledo Metropolitan Area are as follows:

Toledo	Holland
Maumee	Perrysburg
Whitehouse	

**6. Service Availability (Cont'd)****6.2 Timing of Calls**

Where applicable, the following rate period and timing parameters apply:

- 6.3.1 **Initial Period:** The initial period is the length of a call for minimum billing purposes. The initial period varies by rate schedule and is specified in individual product rates sections of this tariff.
- 6.3.2 **Additional Period:** The additional period is the rate element used to bill chargeable time when a call continues beyond the initial period. The additional period starts when the initial period ends. Additional period rates apply to any fraction of the time period for chargeable time beyond the initial period. Additional periods vary by rate schedule and are specified in the individual product rates sections of this tariff.
- 6.3.3 Chargeable time for all calls ends when one of the parties disconnects from the call.
- 6.3.4 Time of day designations are used in this tariff to indicate rate period boundaries. Rate periods begin at the first time of day designation and continue up to but not including the second time of day designation.

**PRICE LIST**

<b>NSF CHECK CHARGE</b>	<b>\$10.00</b>
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**Local Exchange Service****LOCAL LINE****Non-Recurring Charges****Rate**

IntraLATA PIC Change\*

manual: \$5.50

electronic: \$1.25

- \* One half of the intraLATA PIC Change charge will be waived when the intraLATA PIC is changed simultaneously with the interLATA PIC.

**LOCAL TRUNK****Non-Recurring Charges****Rate**

IntraLATA PIC Change\*

manual: \$5.50

electronic: \$1.25

- \* One half of the intraLATA PIC Change charge will be waived when the intraLATA PIC is changed simultaneously with the interLATA PIC.

**LOCAL TRUNK - DID****Non-Recurring Charges****Rate**

IntraLATA PIC Change\*

manual: \$5.50

electronic: \$1.25

- \* One half of the intraLATA PIC Change charge will be waived when the intraLATA PIC is changed simultaneously with the interLATA PIC.

**LOCAL TRUNK - 2 WAY DIRECT****Non-Recurring Charges****Rate**

IntraLATA PIC Change\*

manual: \$5.50

electronic: \$1.25

- \* One half of the intraLATA PIC Change charge will be waived when the intraLATA PIC is changed simultaneously with the interLATA PIC.

**Emergency Service (Enhanced 911)****Rate**

Per Access Line

\$0.12

**PRICE LIST****Consumer Local Exchange Service-Facility Based**

Effective April 1, 2006, local exchange service as described in this section will no longer be available to new customers residing in areas in which local exchange service is provided by any affiliate or subsidiary of Verizon not subject to this tariff. Existing customers will continue to be able to move, make additions to, or change their service.

Effective May 1, 2007, local exchange service as described in this section will no longer be available to new customers of local exchange service requiring the establishment of new telephone numbers/ANIs. Existing customers will continue to be able to move, make additions to, or change their service.

**Service Offerings****Residential R1 Service<sup>1</sup>**

Monthly Recurring Charge: \$33.99

**Residential RLD Service**

Monthly Recurring Charge - SBC Ohio or Verizon: Monthly recurring charges will apply to customers having service on lines with SBC Ohio or Verizon, or with MCImetro or another carrier who provisions service either via resale of SBC Ohio or Verizon services or via UNE-Platform service provided by SBC Ohio or Verizon:

	SBC Ohio	Verizon Zone 1
Monthly Recurring Charge:	\$37.99	\$42.99
Monthly Recurring Data Usage Charge:	\$50.00	\$50.00

<sup>1</sup>Effective April 16, 2002, this service will no longer be available to new subscribers.

**PRICE LIST****Consumer Local Exchange Service-Facility Based (Cont'd)****Other Residential Non-Recurring Charges**

These charges are non-recurring and apply to various customer requests for connecting, moving or changing service. These charges are in addition to all other scheduled rates and charges that would normally apply.

**Non-Recurring Charges**

Service Restoral Charge:	\$33.55
Telephone Number Change Charge:	\$31.15
Returned Check Charge:	\$10.00
IntraLATA PIC Change*	
manual:	\$5.50
electronic:	\$1.25
Directory Listing Change Charge:	\$9.80
Service Order Charge:	\$6.00**
Blocking Set Up Charge:	\$9.30
Line Connection Fee:	\$36.50**
Installation Dispatch Fee:	\$50.00
Facilities Move Charge <sup>1</sup>	\$250.00

\* One half of the intraLATA PIC Change charge will be waived when the intraLATA PIC is changed simultaneously with the interLATA PIC.

\*\* Existing customers of Residential Service under this tariff will receive a waiver of this charge.

**Blocking Features**

<u>Feature</u>	<u>Monthly Recurring Charge</u>
Toll Blocking:	\$3.00
Block 900:	N/C
Block 976:	N/C
Block Name and Number Delivery:	N/C
Block Calling Party Pays:	N/C
Block 900 and 976:	N/C
Block Call Return:	N/C
Block Collect & Third Party:	N/C
Block Collect Calling:	N/C
Block Repeat Dialing:	N/C
Block Third Party Calling:	N/C
Block Three Way Calling:	N/C
Selective Blocking for Caller ID:	N/C
Complete Blocking for Caller ID:	N/C

<sup>1</sup>This charge applies to a move or rearrangement, at the customer's request, of the point of interconnection between the Telephone Company communications facilities and terminal equipment, protective apparatus, or wiring at a subscriber's premises.

**PRICE LIST****Consumer Local Exchange Service-Facility Based (Cont'd)****Lifeline Service**

Lifeline Service provides a monthly discount of \$1.75 once eligibility has been determined. The Interstate line charge (as described in MCImetro Access Transmission Services Inc. F.C.C No 1) is also waived with additional credits applied to the end user's basic local exchange service. At no time shall the total Lifeline credit exceed the sum of the end-user common line charge and the basic local exchange rate. Lifeline Service is subject to all applicable state, local, and federal taxes and surcharges, and to all applicable tariff rates, charges, surcharges and regulations.

**Link-Up**

Discount: Participants shall receive a reduction off of the line connection fee for a single residence line at the customer's principal residence, up to \$18.25.

**PRICE LIST****Small Business Service**

Effective April 1, 2006, local exchange service as described in this section will no longer be available to new customers residing in areas in which local exchange service is provided by any affiliate or subsidiary of Verizon not subject to this tariff. Existing customers will continue to be able to move, make additions to, or change their service.

Effective May 1, 2007, local exchange service as described in this section will no longer be available to new customers of local exchange service requiring the establishment of new telephone numbers/ANIs. Existing customers will continue to be able to move, make additions to, or change their service.

**Other Small Business Non-Recurring Charges**

These charges are non-recurring and apply to various customer requests for connecting, moving or changing service. These charges are in addition to all other scheduled rates and charges that would normally apply. These charges will apply to customers having service on lines with SBC OH or Verizon, or with MCImetro Access Transmission Services LLC or another carrier who provisions local exchange service either via resale of SBC OH or Verizon services or via UNE-Platform service provided by SBC OH or Verizon:

Line Connection Fee: SBC OH*:	\$49.99*
Verizon*:	Zone 1: \$10.00*
	Zone 2: \$10.00*
	Zone 3: \$10.00*
Service Restoral Charge:	\$30.00
Telephone Number Change Charge:	\$20.00
Returned Check Charge:	\$10.00
IntraLATA PIC Change**	
manual:	\$5.50
electronic:	\$1.25
Directory Listing Change Charge:	\$12.00
Service Order Charge:***	\$12.00
Call Detail Report:****	\$10.00
Duplicate Invoice (per invoice copy):****	\$10.00
Hunting Installation Charge:*****	\$12.00
Hunt Group Change Charge: *****	\$12.00
Installation Dispatch:	\$50.00
Blocking Setup Charge:*****	\$ 9.30
Facilities Move Charge <sup>1</sup>	\$250.00

- \* Existing customers of Small Business Service under this tariff will receive a waiver of this charge.
- \*\* One half of the intraLATA PIC Change charge will be waived when the intraLATA PIC is changed simultaneously with the interLATA PIC.
- \*\*\* Customers of Small Business Service under this tariff will receive a waiver of this charge.
- \*\*\*\* These non-recurring charges are not available to customers subscribing to Small Business Service on or after April 13, 2003.
- \*\*\*\*\* Applies only to customers selecting Toll Blocking and Complete Blocking for Caller ID after initial installation.

<sup>1</sup>This charge applies to a move or rearrangement, at the customer's request, of the point of interconnection between the Telephone Company communications facilities and terminal equipment, protective apparatus, or wiring at a subscriber's premises.

**PRICE LIST****Small Business Service (Cont'd)****Blocking Features Monthly Recurring Charges**

The following blocking features are available to customers of Small Business Service subscribing to service prior to May 1, 2003:

Block 900 and 976:	N/C
Toll Blocking:	N/C
Block Collect Calling:	N/C
Block Third Party Calling:	N/C
Selective Caller ID Blocking:	N/C

The following blocking features are available to customers of Small Business Service subscribing on or after May 1, 2003:

Complete Blocking for Caller ID:	N/C
Block 900 and 976:	N/C
Block 900:	N/C
Block 976:	N/C
Block Call Return:	N/C
Block Call Trace:	N/C
Block Collect & Third Party Calling:	N/C
Block Collect Calling:	N/C
Toll Blocking (Per Line):	\$4.95
Block Repeat Dialing:	N/C
Block Third Party Calling:	N/C
Selective Caller ID Blocking:	N/C
Block Three Way:	N/C
Block Calling Party Pays:	N/C
Block Name and Number Delivery:	N/C

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Effective: April 2, 2008

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Shannon L. Brown, Tariff Administrator  
205 N. Michigan Avenue, Suite 1100  
Chicago, IL 60601



## **EXHIBIT C**

OHIO - ITEMS REMOVED AND REVISED FROM TARIFF (VERSION AS OF END OF YEAR 2007) FOR SURVIVING TARIFF PREPARATION

<u>Section/Item</u>	<u>Page Reference of MCI Metro PUCO No. 4</u>	<u>Reason for Removal</u>
Local Line Service	Page 52 - 55 Page 56 - 67.6.2 (except 56.1-56.3)	Non-Res Tier 2 Service
Local Trunk Service	Page 56.1 - 56.3	Non-Res Tier 2 Service
Intralata Presubscription	Page 58	Non-Res Tier 2 Service
Local Exchange Service	Page 58.1	Non-Res Tier 2 Service
Selective Call Screening	Page 59	Applies to Non-Res Tier 2 Service
Directory Assistance	Page 70 - 72	Applies to Non-Res Tier 2 Service and is Traditional Operator Services
Operator Services	Page 73 - 76	Non-Res Tier 2 Service
Directory Listings	Page 78 - 79	Non-Res Tier 2 Service
Local Service Term Plan	Page 79.1 - 79.2	Non-Res Tier 2 Service
Foreign Exchange (FX) Service	Page 79.2.1 - 79.2.2	Non-Res Tier 2 Service
LD and Local Online Calling Plan		
Local and Long Distance Service Plus Plan/Local and Long Distance Service - Trunk Solution/Local and Long Distance Service - Line Solution II	Page 79.2.3 - 79.2.4.1 Page 79.2.5	Non-Res Tier 2 Service Non-Res Tier 2 Service
Local Nationwide One Program	Page 79.2.6	Non-Res Tier 2 Service
Save Program		
Business Advantage Program	Page 79.2.7 - 79.2.7.1	Non-Res Tier 2 Service
Local and Long Distance - Line Solution Service	Page 79.2.8 - 79.2.8.2	Non-Res Tier 2 Service
Primary Rate Interface	n/a	
Verizon Business Services I	Page 79.2.9 - 79.2.12.4.1	Non-Res Tier 2 Service
MCI Local Disaster Recovery Service	Page 79.2.13	Non-Res Tier 2 Service
Verizon Business Services Versatile T1	Page 79.2.14 - 79.2.14.1	Non-Res Tier 2 Service
Verizon Loyalty Plus I Plan	Page 79.2.14.2	Non-Res Tier 2 Service
Verizon Loyalty Plus II Plan	Page 79.2.14.3	Non-Res Tier 2 Service
Verizon Loyalty Plus III Plan	Page 79.2.14.4	Non-Res Tier 2 Service
Multi-State Local Service Program I	Page 79.2.14.5	Non-Res Tier 2 Service
Multi-State Local Service Program II	Page 79.2.14.6	Non-Res Tier 2 Service
Multi-State Local Service Program III	Page 79.2.14.7	Non-Res Tier 2 Service
Verizon Business Services Flex T1 Plus	Page 79.2.14.8	Non-Res Tier 2 Service
Verizon Business Services II	Page 79.2.15 - 79.2.24	Non-Res Tier 2 Service
Verizon Business Services III	Page 79.2.25 - 79.2.29	Non-Res Tier 2 Service
Promotional Offerings, Individual Case Basis (ICB) Arrangements, Special Construction	Page 79.3	Applies to Non-Res Tier 2 Service
Local ISDN-PRI	Page 80 - 86	Non-Res Tier 2 Service
Rates and Service Available in the Cincinnati Service Area	Page 87 - 109.28	Applies to Non-Res Tier 2 Service
Local ISDN-PRI Available in the Cincinnati Service Area	Page 110 - 117	Applies to Non-Res Tier 2 Service
Term Plans Available in the Cincinnati Service Area	Page 118 - 121	Applies to Non-Res Tier 2 Service
Term Plans Available in All Service Areas	Page 121.1 - 121.6	Applies to Non-Res Tier 2 Service
Residential R2 Service	Sheet 125	Residential Local Service Bundled with Features and/or LD Service
Residential R3 Service	Sheet 126 - 129	Residential Local Service Bundled with Features and/or LD Service
Residential RB Service	Sheet 130 - 133	Residential Local Service Bundled with Features and/or LD Service
Residential RC Service	Sheet 134 - 137	Residential Local Service Bundled with Features and/or LD Service
Residential RD Service	Sheet 138 - 141	Residential Local Service Bundled with Features and/or LD Service
Residential RLA Service	Sheet 141.1 - 141.1.1.3	Residential Local Service Bundled with Features and/or LD Service
Residential RLB Service	Sheet 141.2 - 141.2.2	Residential Local Service Bundled with Features and/or LD Service
Residential RLC Service	Sheet 141.3 - 141.3.2	Residential Local Service Bundled with Features and/or LD Service
Residential RLC-1 Service	Sheet 141.5 - 141.5.1	Residential Local Service Bundled with Features and/or LD Service

Residential RLD-1 Service	Sheet 141.6	Residential Local Service Bundled with Features and/or LD Service
Residential RLD-2 Service	Sheet 141.7	Residential Local Service Bundled with Features and/or LD Service
Residential RLE Service	Sheet 141.8 - 141.8.2	Residential Local Service Bundled with Features and/or LD Service
Residential RLF Service	Sheet 141.9 - 141.9.2	Residential Local Service Bundled with Features and/or LD Service
Residential RLG Service	Sheet 141.10 - 141.10.2	Residential Local Service Bundled with Features and/or LD Service
Residential RLD-3 Service	Sheet 141.11	Residential Local Service Bundled with Features and/or LD Service
Residential RLH Service	Sheet 141.12 - 141.12.2	Residential Local Service Bundled with Features and/or LD Service
Residential RLI Service	Sheet 141.12.3 - 141.12.3.1	Residential Local Service Bundled with Features and/or LD Service
Residential RLD-4 Service	Sheet 141.12.4	Residential Local Service Bundled with Features and/or LD Service
Residential RLK Service	Sheet 141.12.5 - 141.12.5.1	Residential Local Service Bundled with Features and/or LD Service
Residential RLL Service	Sheet 141.12.6 - 141.12.6.1	Residential Local Service Bundled with Features and/or LD Service
Residential RLJ Service	Sheet 141.12.7 - 141.12.7.1	Residential Local Service Bundled with Features and/or LD Service
Callling Plans	Sheet 141.13 - 141.15	Applies to Residential Local Service Bundled with Features and/or LD Service
Directory Assistance/Directory Assistance Call Completion	Sheet 142	Local Residential service not excluded by detariffing order
Traditional Operator Services	Sheet 142	Local Residential service not excluded by detariffing order
Directory Listings Options and Types	Sheet 143	Local Residential service not excluded by detariffing order
Features and Options	Sheet 146 - 148.1	Local Residential service not excluded by detariffing order
Feature Packages and Pay-Per-Use Features	Sheet 149	Local Residential service not excluded by detariffing order
Business B1 Service	Sheet 151.1 - 153	Non-Res Tier 1 Service (Small Business service)
Business Service A	Sheet 154	Non-Res Tier 1 Service (Small Business service)
Business B2 Service	Sheet 154.1 - Sheet 154.1.6	Non-Res Tier 1 Service (Small Business service)
Business Service B	Sheet 154.2	Non-Res Tier 1 Service (Small Business service)
Business Service C	Sheet 154.3	Non-Res Tier 1 Service (Small Business service)
Operator Services	Sheet 155-155.1	Traditional Operator Services associated with non-res Tier 1 service (SB service)
Directory Assistance/Directory Assistance Call Completion	Sheet 155.1	Applies to Non-Res Tier 1 Service (Small Business service); not excluded by detariffing order
Directory Listing Options and Types	Sheet 156	Applies to Non-Res Tier 1 Service (Small Business service); not excluded by detariffing order
Features and Options	Sheet 158 - 158.4	Applies to Non-Res Tier 1 Service (Small Business service); not excluded by detariffing order
Pay-Per-Use Features	Sheet 159	Applies to Non-Res Tier 1 Service (Small Business service); not excluded by detariffing order
Feature Packages	Sheet 159.1	Applies to Non-Res Tier 1 Service (Small Business service); not excluded by detariffing order
Callling Plans (Small Business)	Price List Sheet 1 - 2.2	Non-Res Tier 1 Service (Small Business service)
Local Line Service	Price List Sheet 3 - 7.1	Non-Res Tier 2 Service
Local Trunk Service	Price List Sheet 8	Non-Res Tier 2 Service
Foreign Exchange (FX) Service	Price List Sheet 8.1	Non-Res Tier 2 Service
LD and Local Online Callling Plan		
Local and Long Distance Service Plus Plan/Local and Long Distance Service - Trunk Solution/Local and Long Distance Service - Line Solution II	Price List Sheet 8.1	Non-Res Tier 2 Service
Local Nationwide One Program	Price List Sheet 8.1.1	Non-Res Tier 2 Service
Save Program		
Business Advantage Program	Price List Sheet 8.1.1	Non-Res Tier 2 Service
Local and Long Distance - Line Solution Service	Price List Sheet 8.1.2	Non-Res Tier 2 Service
Primary Rate Interface	Price List Sheet 8.2 - 8.3	
Local Plus Plan	Price List Sheet 8.4	Non-Res Tier 2 Service
Verizon Business Services I	Price List Sheet 8.5 - 8.6.3	Non-Res Tier 2 Service
MCII Local Disaster Recovery Service	Price List Sheet 8.7	Non-Res Tier 2 Service
Verizon Business Services Versatile T1	Price List Sheet 8.8	Non-Res Tier 2 Service
Verizon Business Services II Local Availability Enhancement Plan	Price List Sheet 8.8.1	Non-Res Tier 2 Service
Verizon Loyalty Plus I Plan	Price List Sheet 8.8.2	Non-Res Tier 2 Service
Verizon Loyalty Plus II Plan	Price List Sheet 8.8.3	Non-Res Tier 2 Service
Verizon Loyalty Plus III Plan	Price List Sheet 8.8.4	Non-Res Tier 2 Service
Multi-State Local Service Program I	Price List Sheet 8.8.5	Non-Res Tier 2 Service
Multi-State Local Service Program II	Price List Sheet 8.8.6	Non-Res Tier 2 Service
Multi-State Local Service Program III	Price List Sheet 8.8.7	Non-Res Tier 2 Service
Verizon Business Services II	Price List Sheet 8.9 - 8.9.4	Non-Res Tier 2 Service
Verizon Business Services III	Price List Sheet 8.10	Non-Res Tier 2 Service

Measured and Per Call Usage Rates		
Directory Assistance, Traditional Operator Assisted Surcharges, Busy Line Verification and Interrupt		
Directory Listings	Price List Sheet 10	Applies to Non-Res Tier 2 Service
Selective Call Screening	Price List Sheet 11	Applies to Non-Res Tier 2 Service and Traditional Operator Services
New Customer Promotions	Price List Sheet 12	Applies to Non-Res Tier 2 Service
NSF Check Fee and Cincinnati Rates	Price List Sheet 13 - 17.2	Applies to Non-Res Tier 2 Service
Digital T-1 Service	Price List Sheet 19 - 37	Applies to Non-Res Tier 2 Services
New Customer Promotion	Price List Sheet 38	Non-Res Tier 2 Service
Cincinnati Local Trunk Monthly Recurring Charges	Price List Sheet 39 - 41	Applies to Non-Res Tier 2 Service
Cleveland and Cincinnati Vanity Number	Price List Sheet 42	Non-Res Tier 2 Service
Term Plans - All Service Areas	Price List Sheet 43	Non-Res Tier 2 Service
New Customer Promotions	Price List Sheet 44 - 44.1	Non-Res Tier 2 Service
Price List pricing for Residential R2, Residential R3, Residential RB, Residential RC, and Residential RD Services	Price List Sheet 45 - 49.2	Applies to Non-Res Tier 2 Service
Price List pricing for Residential RLA, Residential RLA Savings Plan, Residential RLB, Residential RLC services		
Price List pricing for Residential RLC-1, Residential RLD-1, Residential RLD-2, Residential RLE, Residential RLF, Residential RLCG, and Residential RLD-3 services	Price List Sheet 50	Applies to Residential Local Service Bundled with Features and/or LD Service
Price List pricing for Residential RLH, Residential RLI, Residential RLD-4, Residential RLK, Residential RLL, Residential RLJ services	Price List Sheet 50.1	Applies to Residential Local Service Bundled with Features and/or LD Service
Pricing - Calling Plans	Price List Sheet 50.2	Applies to Residential Local Service Bundled with Features and/or LD Service
Directory Assistance/Directory Assistance Call Completion	Price List Sheet 50.3	Applies to Residential Local Service Bundled with Features and/or LD Service
Traditional Operator Services	Price List Sheet 50.4	Applies to Residential Local Service Bundled with Features and/or LD Service
Directory Listings Options and Types	Price List Sheet 51	Local Residential service not excluded by detariffing order
Features and Options	Price List Sheet 51	Local Residential service not excluded by detariffing order
Feature Packages and Pay-Per-Use Features	Price List Sheet 51	Local Residential service not excluded by detariffing order
Promotions (Residential)	Price List Sheet 53	Local Residential service not excluded by detariffing order
Price List pricing for Business B1 Service	Price List Sheet 54	Local Residential service not excluded by detariffing order
Price List pricing for Business Service A	Price List Sheet 55 - 56.7	Applies to Residential Local Service Bundled with Features and/or LD Service
Price List pricing for Business B2 Service	Price List Sheet 57 - 57.1	Applies to Non-Res Tier 1 Service (Small Business service)
Price List pricing for Business Service B and Business Service C	Price List Sheet 58	Applies to Non-Res Tier 1 Service (Small Business service)
Operator Services	Price List Sheet 58.1	Applies to Non-Res Tier 1 Service (Small Business service)
Directory Assistance/Directory Assistance Call Completion	Price List Sheet 59	Traditional Operator Services associated with non-res Tier 1 service (\$B service)
Directory Listing Options and Types	Price List Sheet 59	Applies to Non-Res Tier 1 Service (Small Business service); not excluded by detariffing order
Features and Options	Price List Sheet 60.1	Applies to Non-Res Tier 1 Service (Small Business service); not excluded by detariffing order
Pay-Per-Use Features	Price List Sheet 60.2	Applies to Non-Res Tier 1 Service (Small Business service); not excluded by detariffing order
Feature Packages	Price List Sheet 60.2	Applies to Non-Res Tier 1 Service (Small Business service); not excluded by detariffing order
Promotions (Small Business)	Price List Sheet 61	Applies to Non-Res Tier 1 Service (Small Business service)

## **EXHIBIT D**

## **EXHIBIT D**

**MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services  
MCI Communications Services, Inc. d/b/a Verizon Business Services  
Teleconnect Long Distance Services and Systems Company  
TTI National, Inc.**

MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, MCI Communications Services, Inc. d/b/a Verizon Business Services, Teleconnect Long Distance Services and Systems Company and TTI National, Inc. (hereinafter referred to as the "Company") will comply with Rule 4901:1-6-05(G)(3) and (G)(4) in the following manner:

The Company will have posted on its website its current rates, terms and conditions for all of its detariffed services as noted below, and the information contained in the website will be updated prior to the effective date of any changes.

For large business customers, their rates, terms and conditions will be per their written service agreement and the online Service Publication and Price Guide at [www.verizonbusiness.com/guide](http://www.verizonbusiness.com/guide).

For residential customers who have detariffed services that are subject to the MCImetro, MCI or Telecom\*USA General Services Agreement, any optional calling plan promotions, and/or authorized written communications received from the Company, their current rates terms and conditions will be posted in Catalog Schedules located at the Ohio State Tariffs and Catalog Schedules website ([www.verizonbusiness.com/us/publications/state\\_tariffs/tariff.xml?state=ohio/](http://www.verizonbusiness.com/us/publications/state_tariffs/tariff.xml?state=ohio/)).

For small business customers who have detariffed services that are subject to the MCImetro, MCI, Telecom\*USA or TTI National General Services Agreement, any optional calling plan, promotions, and/or authorized written communications received from the Company, their current rates terms and conditions will be posted in Catalog Schedules located at the Ohio State Tariffs and Catalog Schedules website ([www.verizonbusiness.com/us/publications/state\\_tariffs/tariff.xml?state=ohio/](http://www.verizonbusiness.com/us/publications/state_tariffs/tariff.xml?state=ohio/)).

## **EXHIBIT E**

**VERIZON BUSINESS CUSTOMER NOTIFICATION  
INCLUDED IN FEBRUARY 2008 BUSINESS CUSTOMER INVOICES**

Beginning on April 2, 2008, subject to approval by the Public Utilities Commission of Ohio, the prices, service descriptions, and the terms and conditions for local exchange services (except for single line basic local exchange service) and for all intrastate interexchange telecommunication services that are provided by Verizon Business will no longer be on file with the Public Utilities Commission of Ohio. You will be able to find these services in the Service Publication and Price Guide online at [http://www.verizonbusiness.com/publications/service\\_guide/](http://www.verizonbusiness.com/publications/service_guide/), or you can request a copy of this information by calling 1-866-665-7586. This change does not affect the prices, terms or conditions of those Ohio intrastate services to which you currently subscribe. These services continue to be regulated by the Public Utilities Commission of Ohio. If you have any questions about this matter, please call Verizon Business at 1-866-665-7586.

**MCImetro CUSTOMER LETTER  
SENT TO SMALL BUSINESS STAND-ALONE LOCAL CUSTOMERS  
BETWEEN MARCH 5 AND MARCH 12, 2008**

Dear Customer:

Beginning on April 2, 2008, the prices, service descriptions, and the terms and conditions for certain telecommunication services that you are provided by MCI will no longer be on file at the Public Utilities Commission of Ohio. This modification impacts all local and long distance small business service provided by MCI. This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. MCI must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you will be able to view the company's service offerings in a catalog online at [www.mci.com/publications/state\\_tariffs](http://www.mci.com/publications/state_tariffs) or you can request a copy of this information by contacting MCI at 1-800-436-4444. Since these services will no longer be on file with the Commission, this means that the agreement between you and MCI, instead of the document previously on file at the PUCO, will now control your services or changes in service. This agreement will still be subject to consumer protections required and enforced by the PUCO. For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions. If you have any questions about this matter, please call MCI at the toll free number 1-800-436-4444 or visit us at [www.mci.com/service](http://www.mci.com/service).

Sincerely,  
MCI

**MCImetro CUSTOMER LETTER  
SENT TO RESIDENTIAL LOCAL/LONG DISTANCE INTEGRATED CUSTOMERS  
BETWEEN MARCH 5 AND MARCH 12, 2008**

Dear Customer:

Beginning on April 2, 2008, the prices, service descriptions, and the terms and conditions for long distance services that you are provided by MCI will no longer be on file at the Public Utilities Commission of Ohio (PUCO). This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. MCI must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you will be able to view the company's service offerings in a catalog online at [www.mci.com/publications/state\\_tariffs](http://www.mci.com/publications/state_tariffs) or you can request a copy of this information by contacting MCI at 1-800-444-3333. Since long distance services will no longer be on file with the Commission, this means that the agreement between you and MCI, instead of the document previously on file at the PUCO, will now control your services or changes in service. This agreement will still be subject to consumer protections required and enforced by the PUCO. For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions. If you have any questions about this matter, please call MCI at the toll free number 1-800-444-3333 or visit us at [www.mci.com/service](http://www.mci.com/service). You may also visit the consumer information page on the PUCO's website at [puco.ohio.gov](http://puco.ohio.gov) for further information.

Sincerely,  
MCI



**MCImetro CUSTOMER LETTER**  
**SENT TO SMALL BUSINESS LOCAL/LONG DISTANCE INTEGRATED**  
**CUSTOMERS BETWEEN MARCH 5 AND MARCH 12, 2008**

Dear Customer:

Beginning on April 2, 2008, the prices, service descriptions, and the terms and conditions for certain telecommunication services that you are provided by MCI will no longer be on file at the Public Utilities Commission of Ohio. This modification impacts all local and long distance small business service provided by MCI. This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. MCI must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you will be able to view the company's service offerings in a catalog online at [www.mci.com/publications/state\\_tariffs](http://www.mci.com/publications/state_tariffs) or you can request a copy of this information by contacting MCI at 1-800-444-2222. Since these services will no longer be on file with the Commission, this means that the agreement between you and MCI, instead of the document previously on file at the PUCO, will now control your services or changes in service. This agreement will still be subject to consumer protections required and enforced by the PUCO. For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions. If you have any questions about this matter, please call MCI at the toll free number 1-800-444-2222 or visit us at [www.mci.com/service](http://www.mci.com/service).

Sincerely,

MCI

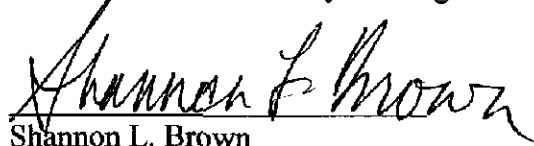
## EXHIBIT F

State of Illinois :  
County of Cook : SS

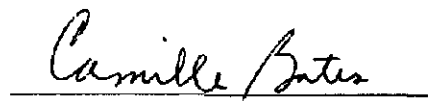
### AFFIDAVIT

My name is Shannon L. Brown, and I am the Tariff Manager for the applicant. I can attest that the foregoing customer notice has been sent to Customers.

Further affiant sayeth naught.

  
Shannon L. Brown

Sworn to and subscribed before me, a notary public, this 28<sup>th</sup> day of March, 2008.

  
Notary Public

My commission expires on August 9, 2009



08-427-TP-ATA  
90-9006-TP-TRF

FILE

RECEIVED-DOCKETING DIV

2008 APR -2 AM 10:13

PUCO

**verizon**business

205 North Michigan Avenue  
Suite 1100  
Chicago, IL 60601

April 1, 2008

**VIA FEDERAL EXPRESS**

Ms. Renee J. Jenkins  
Director of Administration  
Public Utilities Commission of Ohio  
180 East Broad Street, 10th Floor  
Columbus, OH 43215-3793

**RE: MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services - Tariff Withdrawal Request - P.U.C.O. Nos. 5, 6, 7, 8 and 10**

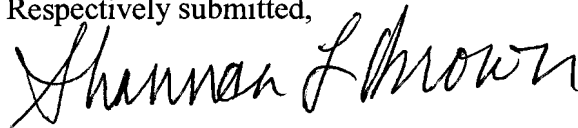
Dear Ms. Jenkins:

MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services ("Verizon Access") hereby requests that its P.U.C.O. Tariff Nos. 5, 6, 7, 8, and 10 be withdrawn.

The services currently offered to customers under P.U.C.O. Tariff Nos. 5, 6, 7, 8 and 10 are nonresidential Tier 2 services, all of which are subject to detariffing pursuant to the Commission's September 19, 2007 "Implementation Order" in Case No. 06-1345-TP-ORD.

Please date stamp and return the extra copy of this letter to me in the enclosed self-addressed stamped envelope. If you have any questions regarding this filing, please call me at (312) 260-3245 or send me an email at shannon.brown@verizonbusiness.com.

Respectively submitted,



Shannon L. Brown  
Tariff Manager  
Verizon Business

Enclosure

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

Technician Sm Date Processed - APR 02 2008

## Customer Notice Provided to Customers

**VERIZON BUSINESS CUSTOMER NOTIFICATION  
INCLUDED IN FEBRUARY 2008 BUSINESS CUSTOMER INVOICES**

Beginning on April 2, 2008, subject to approval by the Public Utilities Commission of Ohio, the prices, service descriptions, and the terms and conditions for local exchange services (except for single line basic local exchange service) and for all intrastate interexchange telecommunication services that are provided by Verizon Business will no longer be on file with the Public Utilities Commission of Ohio. You will be able to find these services in the Service Publication and Price Guide online at [http://www.verizonbusiness.com/publications/service\\_guide/](http://www.verizonbusiness.com/publications/service_guide/), or you can request a copy of this information by calling 1-866-665-7586. This change does not affect the prices, terms or conditions of those Ohio intrastate services to which you currently subscribe. These services continue to be regulated by the Public Utilities Commission of Ohio. If you have any questions about this matter, please call Verizon Business at 1-866-665-7586.

State of Illinois :  
County of Cook : SS

AFFIDAVIT

My name is Shannon L. Brown, and I am the Tariff Manager for the applicant. I can attest that the foregoing customer notice has been sent to Customers.

Further affiant sayeth naught.

Shannon L. Brown  
Shannon L. Brown

Sworn to and subscribed before me, a notary public, this 28<sup>th</sup> day of March, 2008.

Camille Bates  
Notary Public

My commission expires on August 9, 2009

