

LARGE FILING SEPERATOR SHEET

CASE NUMBER: 08-424-TP-ATA
90-9017-TP TRF

FILE DATE: 04-02-08

SECTION: 1 of 4

NUMBER OF PAGES: 200

DESCRIPTION OF DOCUMENT:
RW Case

08-424-TP-ATA
90-9017-TP-TRF

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS APPLICATION FORM for
DETARIFFING AND RELATED ACTIONS

Per the Commission's 09/19/07 "Implementation Order" in Case No. 06-1345-TP-ORD
(Effective: 10/01/2007 through 04/01/2008) **APR -2 AM 10:55**

In the Matter of the Application of _____)
to Detariff Certain Tier 2 Services and make other changes)
related to the Implementation of Case No. 06-1345-TP-ORD)

TRF Docket No. 90-

Case No. _____ **TP-ATA**

NOTE: Unless you have reserved a Case No. leave the "Case No." fields BLANK.

Name of Registrant(s) XO Communications Services, Inc.

DBA(s) of Registrant(s) _____

Address of Registrant(s) 13865 Sunrise Valley Dr., Herndon, VA 20171

Company Web Address www.xo.com

Regulatory Contact Person(s) Kelly Faul

Phone 703-547-2536

Fax 703-547-2630

Regulatory Contact Person's Email Address kelly.faul@xo.com

Contact Person for Annual Report Sharon Adams

Phone 703-547-2615

Address (if different from above) _____

Consumer Contact Information Teresa Miller

Phone 877-912-4829

Address (if different from above) 9201 N. Central Expressway, Bldg B, 3th Floor

Part I – Tariffs

Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.

Carrier Type	<input type="checkbox"/> ILEC	<input checked="" type="checkbox"/> CLEC	<input type="checkbox"/> CTS
Business Tier 2 Services	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Residential & Business Toll Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other Changes required by Rule (Describe in detail in Exhibit C)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Part II – Exhibits

Note that the following exhibits are required for all filings using this form.

Included	Identified As:	Description of Required Exhibit:
<input checked="" type="checkbox"/>	Exhibit A	The existing affected tariff pages.
<input checked="" type="checkbox"/>	Exhibit B	The proposed revised tariff pages.
<input checked="" type="checkbox"/>	Exhibit C	Matrix or narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.
<input checked="" type="checkbox"/>	Exhibit D	Explanation of how the Applicant intends to comply with Rule 4901:1-6-05(G)(3) regarding disclosure of rates, terms, and conditions for detariffed services, including: <ul style="list-style-type: none"> citation to the appropriate Web Page if any, in accordance with rule 4901:1-6-05(G)(4), and/or copy of other materials and publications to be used to comply with 4901:1-6-05(G)(3).
<input checked="" type="checkbox"/>	Exhibit E	One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-16(B) , including where customers may find the information regarding such services as required by rule 4901:1-6-05(G)(3).
<input checked="" type="checkbox"/>	Exhibit F	Affidavit that the Customer Notice described in Exhibit C has been sent to Customers.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business
Technician Bjm Date Processed APR 02 2008

Part III. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT

Compliance with Commission Rules and Service Standards

I am an officer/agent of the applicant corporation, XO Communications Services, Inc., and am authorized to make this statement on its behalf.
(Name)

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) April 1, 2008

at (Location) Herndon, VA

*(Signature and Title) Kelly J. P.
Affairs Director

Regulatory

(Date) 04/01/08

- *This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

VERIFICATION

I, Kelly Faul

verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

*(Signature and Title) Kelly J. P., Regulatory Affairs Director

(Date) 04/01/08

**Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

**Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793**

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

EXHIBIT A
Existing Tariff Pages

XO Communications Services, Inc.
Kelly Faul, Regulatory Affairs Director
13865 Sunrise Valley Drive
Herndon, VA 20171
Case No. 90-9017-TP-TRF
Issued: September 20, 2007

P.U.C.O. Tariff No. 1
1st Rev. Title Page
Replaces Original Title Page

Effective: September 20, 2007

LOCAL EXCHANGE SERVICES

This tariff, Ohio Tariff No. 1 submitted on behalf of XO Communications Services, Inc., cancels and replaces Tariff No. 2, submitted on behalf of XO Ohio, Inc. and Ohio Tariff No. 1., submitted on behalf of Allegiance Telecom of Ohio, Inc. in their entirety.

TITLE PAGE

LOCAL EXCHANGE SERVICES TARIFF

OF

XO COMMUNICATIONS SERVICES, INC.

Certificate No. 90-9017

**REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES
APPLYING TO LOCAL EXCHANGE SERVICE
WITHIN THE STATE OF OHIO
IN THE COUNTIES OF**

Cuyahoga	Fairfield	Mahoning	(N)
Franklin	Lake		
Geauga	Hamilton		
Licking	Clermont		
Madison	Butler		
Pickaway	Warren		
Summit	Stark		
Union	Portage		
Delaware	Medina		

XO Communications Services, Inc.
 Kelly Faul, Regulatory Affairs Director
 13865 Sunrise Valley Drive
 Herndon, VA 20171
 Case No.
 Issued: February 5, 2008

P.U.C.O. Tariff No. 1
 30th Revised Page 1
 Cancels 29th Revised Page 1

Effective: March 14, 2008

LOCAL EXCHANGE SERVICES

CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION		PAGE	REVISION	PAGE	REVISION
Title	1 st Rev.		31	1st Rev.	62	2 nd Rev.
1	30 th Rev.	*	32	Original	63	1 st Rev.
2	8 th Rev.		33	Original	64	1 st Rev.
3	15 th Rev.		34	Original	65	1st Rev
4	25 th Rev.	*	35	1st Rev.	66	Original
5	7 th Rev.		36	Original	67	2 nd Rev.
6	Original		37	Original	68	1st Rev.
7	Original		38	Original	69	Original
8	3 rd Rev.		39	Original	70	Original
9	3rd Rev.		40	Original	71	1st Rev.
10	5th Rev.		41	Original	72	Original
11	3rd Rev.		42	Original	73	Original
12	5th Rev.		43	Original	74	Original
13	5 th Rev.		44	Original	75	Original
14	4th Rev.		45	Original	76	2 nd Rev.
15	Original		46	Original	77	1st Rev.
16	Original		47	Original	78	Original
17	Original		48	Original	79	Original
18	Original		49	Original	80	1st Rev.
19	Original		50	Original	81	2 nd Rev.
20	Original		51	Original	82	2 nd Rev.
21	1st Rev.		52	Original	83	Original
22	Original		53	Original	84	2 nd Rev.
23	Original		54	Original	85	Original
24	Original		55	Original	86	1 st Rev.
25	Original		56	2nd Rev.	87	Original
26	Original		56.1	2nd Rev.	88	Original
27	Original		57	Original	89	Original
28	Original		58	1 st Rev.	90	1st Rev.
29	Original		59	1 st Rev.	91	1 st Rev.
30	Original		60	Original	92	Original
			61	1 st Rev.		

* - indicates those pages included with this filing

Effective: August 31, 2007

LOCAL EXCHANGE SERVICES

CHECK SHEET, (CONT'D.)

PAGE	REVISION		PAGE	REVISION		PAGE	REVISION
93	Original		132	Original		170	Original
94	Original		133	Original		171	Original
95	3rd Rev.		134	Original		172	Original
96	Original		135	Original		172	Original
97	Original		136	Original		173	Original
98	Original		137	Original		175	Original
99	Original		138	2nd Rev.		176	Original
100	Original		139	Original		177	Original
101	Original		140	Original		178	Original
102	Original		141	Original		179	Original
103	Original		142	Original		180	Original
105	Original		143	Original		181	Original
105	Original		144	Original		182	Original
106	Original		145	Original		183	Original
107	Original		146	Original		184	Original
108	3rd Rev.		147	Original		185	Original
109	Original		148	Original		186	Original
110	Original		149	Original		187	Original
112	Original		150	Original		188	Original
113	1st Rev.		151	Original		189	Original
114	Original		152	Original		190	Original
115	Original		153	Original		191	Original
116	Original		154	Original		192	Original
117	Original		155	Original		193	Original
118	Original		156	Original		194	Original
119	Original		157	Original		195	Original
120	Original		158	Original		196	1st Rev.
121	Original		159	Original		197	2 nd Rev.
122	Original		160	Original		198	2nd Rev.
123	1st Rev.	*	161	Original		199	1st Rev.
123.1	Original	*	162	Original		200	1st Rev.
123.2	Original	*	163	1st Rev.		201	1st Rev.
123.3	Original	*	164	Original		202	1st Rev.
123.4	Original	*	165	Original		203	Original
124	1st Rev.	*	166	Original		204	1st Rev.
125	Original		167	1st Rev.		205	1st Rev.
126	Original		168	Original		206	2nd Rev.
127	Original		168	Original		207	2nd Rev.
128	Original						
129	Original						
130	1st Rev.						
131	Original						

* - Indicates pages included with this filing.

Issued: March 30, 2007

Effective: April 1, 2007

LOCAL EXCHANGE SERVICES

CHECK SHEET, (CONT'D.)

PAGE	REVISION		PAGE	REVISION		PAGE	REVISION
208	1st Rev.		246	1st Rev.		284	Original
209	1st Rev.		247	Original		285	Original
210	1st Rev.		247	1st Rev.		286	Original
211	1st Rev.		249	Original		287	Original
212	1st Rev.		250	Original		288	Original
213	1st Rev.		251	First		289	Original
214	1st Rev.		252	First		290	Original
215	2nd Rev.		252.1	Original		291	Original
216	Original		252.2	1st Rev.		292	Original
217	Original		253	Original		293	Original
218	Original		254	Original		294	Original
219	Original		255	Original		295	Original
220	Original		256	Original		296	Original
221	Original		257	Original		297	Original
222	Original		258	Original		298	Original
222.1	1st Rev.	*	259	Original		299	Original
222.2	Original		260	Original		300	Original
222.3	Original		261	Original		301	2nd Rev.
222.4	Original	*	262	Original		302	Original
222.5	Original	*	263	Original		303	Original
222.6	Original	*	264	Original		304	Original
222.7	Original	*	265	Original		305	Original
223	1st Rev.		266	Original		306	Original
224	Original		267	3rd Rev.		307	Original
225	Original		268	Original		308	Original
226	Original		269	2nd Rev.		309	Original
227	Original		270	1st Rev.		310	1st Rev.
228	Original		271	Original		311	1st Rev.
229	Original		272	Original		312	1st Rev.
230	Original		273	Original		313	1st Rev.
231	Original		274	Original		314	Original
232	Original		275	Original		315	Original
233	Original		276	Original		316	Original
234	Original		277	Original		317	Original
235	Original		278	1st Rev.		318	Original
236	Original		279	Original		319	Original
237	Original		280	1st Rev.		320	Original
238	Original		281	Original		321	1st Rev.
239	Original		282	Original			
240	Original		283	Original			
241	Original						
242	1st Rev.						
243	Original						
244	Original						
245	1st Rev.						

* - Indicates pages included with this filing.

Effective: March 14, 2008

LOCAL EXCHANGE SERVICES

CHECK SHEET, (CONT'D.)

PAGE	REVISION		PAGE	REVISION		PAGE	REVISION
322	Original		360	Original		398	Original
323	Original		361	Original		399	Original
324	Original		362	1st Rev.		400	Original
325	Original		363	Original		401	Original
326	Original		364	Original		402	1st Rev. *
327	1st Rev.		365	1st Rev.		403	1st Rev. *
327.1	Original		366	1st Rev.		404	Original
328	Original		367	Original		405	4 th Rev.
329	Original		368	1st Rev.		406	4th Rev.
330	Original		369	1st Rev.		406.1	2nd Rev.
332	Original		370	Original		407	Original
333	1st Rev.	*	371	5 th Rev.		408	Original
334	Original		372	4th Rev.		409	Original
335	Original		373	2 nd Rev.		410	Original
336	Original		374	2nd Rev.		411	Original
337	Original		375	3 rd Rev.	*	412	Original
338	Original		376	2nd Rev.		413	Original
339	Original		376.1	1st Rev.		414	Original
340	1st Rev.		376.2	Original		415	Original
340.1	1st Rev.		377	Original		416	Original
340.2	Original		378	1st Rev.		417	Original
340.3	Original		379	1st Rev.		418	Original
340.4	Original		380	2nd Rev.		419	Original
340.5	Original		381	1st Rev.		420	Original
341	Original		382	Original		421	Original
342	Original		383	1st Rev.		422	Original
343	2nd Rev.		384	Original		423	Original
344	Original		385	1st Rev.		424	Original
345	Original		386	1st Rev.		425	Original
346	3rd Rev.		387	Original		426	Original
347	1st Rev.	*	388	First		427	Original
348	1st Rev.	*	389	5th Rev.		428	Original
349	Original		389.1	1st Rev.		429	Original
350	3 rd Rev.		390	2nd Rev.		430	Original
351	Original		391	4th Rev.		431	Original
352	2nd Rev.		392	Original		432	Original
353	Original		393	1st Rev.		433	Original
354	1st Rev.	*	394	3 rd Rev.		434	Original
355	Original		395	Original		435	Original
356	1st Rev.		396	1st Rev.			
357	Original		397	2nd Rev.			
358	1st Rev.						
359	2nd Rev.						

* - Indicates pages included with this filing.

XO Communications Services, Inc.
Kelly Faul – Regulatory Affairs Director
13865 Sunrise Valley Dr.
Herndon, VA 20171
Case No.
Issued: December 27, 2007

P.U.C.O. Tariff No. 1
7th Revised Page 5
Cancels 6th Revised Page 5

Effective: February 1, 2008

LOCAL EXCHANGE SERVICES

CHECK SHEET, (CONT'D.)

PAGE	REVISION		PAGE	REVISION		PAGE	REVISION
436	Original						
437	1st Rev.						
437.1	2 nd Rev.	*					
437.2	Original						
437.3	Original						

* - Indicates pages included with this filing.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

TABLE OF CONTENTS

	Page
CHECK SHEET	1
TABLE OF CONTENTS	6
EXPLANATION OF SYMBOLS	15
APPLICATION OF TARIFF	16
SECTION 1 - DEFINITIONS	17
SECTION 2 - REGULATIONS	23
2.1 Undertaking of the Company	23
2.1.1 Scope	23
2.1.2 Shortage of Equipment or Facilities	23
2.1.3 Terms and Conditions	24
2.1.4 Liability of the Company	26
2.1.5 Notification of Service-Affecting Activities	29
2.1.6 Provision of Equipment & Facilities	30
2.1.7 Non-routine Installation	31
2.1.8 Ownership of Facilities	31
2.1.9 Telecommunications Service Priority	31
2.2 Prohibited Uses	32
2.3 Obligations of the Customer	33
2.3.1 General	33
2.3.2 Claims	36
2.3.3 Jurisdictional Nature of Traffic	37
2.4 Customer Equipment and Channels	38
2.4.1 General	38
2.4.2 Station Equipment	38
2.4.3 Interconnection of Facilities	39
2.4.4 Inspections	40
2.5 Payment Arrangements	41
2.5.1 Payment for Service	41
2.5.2 Billing and Collection of Charges	43
2.5.3 Disputed Bills	44
2.5.4 Advance Payments	44
2.5.5 Deposits	45
2.5.6 Discontinuance of Service	46
2.5.7 Selective Access Policy	49

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 05-86-TP-ATA
Issued: January 24, 2005

P.U.C.O. Tariff No. 1
Original Page 7

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

TABLE OF CONTENTS, (CONT'D.)

	Page
SECTION 2 - REGULATIONS, (CONT'D.)	51
2.6 Allowances for Interruptions in Service	51
2.6.1 Credit for Interruptions	51
2.6.2 Limitations on Allowances	51
2.6.3 Use of Alternative Service Provided by the Company	51
2.7 Cancellation of Service	52
2.7.1 Cancellation of Application for Service	52
2.7.2 Cancellation of Service by the Customer	53
2.8 Transfers and Assignments	53
2.9 Notices and Communications	54
2.10 Courtesy Credits	55
2.11 Special Construction	55

Effective: August 31, 2007

LOCAL EXCHANGE SERVICES

TABLE OF CONTENTS, (CONT'D.)

The following sections will apply to customers who are served by a Central Office where the former XO Ohio, Inc. has facilities and to existing Customers of XO Ohio, Inc. as of February 25, 2005.
Category One - Sections 3.1 thru 3.34.0

	Page
SECTION 3 - SERVICE DESCRIPTIONS	56
3.1 Local Exchange Service	56
3.1.0 Access Recovery Charge	56
3.1.0.1 Service Order Charges	56.1
3.1.1 Local Calling Areas	57
3.1.2 Exchange Area Maps	58
3.1.3 Local Line	92
3.1.4 Local Trunk	102
3.1.5 XO Centrex	113
3.2 Directory Assistance	116
3.3 Operator Assistance	117
3.4 Directory Listings	119
3.5 Emergency Telephone Services	123
3.6 Vanity Telephone Numbers	123
3.7 Service Connection Assistance	124
3.8 Telephone Service Assistance	126
3.9 Presubscriptions	130
3.10 Promotions	131
3.11 Individual Case Basis (ICB) Arrangements	132
3.12 Integrated Services Digital Network	133
3.13 Special Services	137
3.14 Customer Premise Visits	138
3.15 Customer Installation Cancellation Charges	139
3.16 Customer -Owned, Coin Operated Service	140

(T)

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No.
Issued: July 3, 2006

P.U.C.O. Tariff No. 1
3rd Revised Page 9
Cancels 2nd Revised Page 9

Effective: July 5, 2006

LOCAL EXCHANGE SERVICES

TABLE OF CONTENTS, (CONT'D.)

	Page
SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)	
3.17 Dedicated Point to Point Services	143
3.18 XO Integrated Access Service	145
3.19 Outbound DS-1 Service	147
3.20 XOptions	148
3.21 Special Access	164
3.22 Inbound PRI	166
3.23 ISDN PRI	168
3.24 Flat Rate Local Service	175
3.25 Premium XOptions Service	177
3.26 Business 2002	197
3.27 XO Integrated access Service II	223
3.28 Deluxe XOptions Service	226
3.29 Multi-Tenant Buddy Program	243
3.30 Foreign Exchange Service	245
3.31 Intercept and Number Referral Service	246
3.32 Emergency Redundancy Routing	246
3.33 National Local Service	247
3.34 Local Volume Discount	252.1
3.34.0 Historic Invoices	252.2

(N)

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No.
Issued: February 23, 2007

P.U.C.O. Tariff No. 1
5th Revised Page 10
Cancels 4th Revised Page 10

Effective: March 25, 2007

LOCAL EXCHANGE SERVICES

TABLE OF CONTENTS, (CONT'D.)

The following sections will apply to customers who are served by a Central Office where the former Allegiance of Ohio, Inc. has facilities and to existing Customers of XO Ohio, Inc. as of February 25, 2005.
Category Two - Sections 3.34 thru 3.78

(T)

	Page
SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)	
3.34 Local Calling Scope - Ohio Bell Service Areaa	253
3.35 Network Access Area Designations	261
3.36 Connection Charges	266
3.37 Exceptions to the Connectin Charge	267
3.38 Line Restoral Charge	267
3.39 Emergency Redundancy Routing	267
3.40 Central Office and Line Feature Charges	268
3.41 Network Switched Services	269
3.42 Presubscription 2 (PIC)	270
3.43 Central Office, Line and Trunk Features	271
3.44 Directory Assistance Service	285
3.45 Busy Verification and Interrupt Service	289
3.46 Operator-Handles Service	291
3.47 Directory Listings	293
3.48 Call Blocking	294
3.49 Toll Free 8XX Service	296
3.50 Calling Card Service	298
3.51 DID Service for Voice Grade Channels	299
3.52 Access Recovery Charge	301
3.53 Select Usage Call Detail	307
3.54 Network Switched Services	308
3.55 Small Business Basic Business Local Line Service	310

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No.
Issued: February 23, 2007

P.U.C.O. Tariff No. 1
3rd Revised Page 11
Cancels 2nd Revised Page 11

Effective: March 25, 2007

LOCAL EXCHANGE SERVICES

TABLE OF CONTENTS, (CONT'D.)

	Page	
SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)		
3.56 Small Business Basic Business Multi-Line Service	312	(T)
3.57 Local Analog PBX Trunk Service	314	
3.58 Local Digital PBX Trunk Service	316	
3.59 Local ISDN-PRI Service	318	
3.60 Integrated Services	319	
3.61 Local Exchange Usage	328	
3.62 911 Access Line Service	336	
3.63 Special Construction	337	
3.64 Non-routine Installation and/or Maintenance	340	
3.65 JustCom Service	340.1	
3.66 Historic Invoices	340.1	
3.67 Business Services Basic Business Local Line Service	340.2	(N)
3.68 Business Services Basic Business Multi-Line Service	340.4	(N)

Effective: August 31, 2007

LOCAL EXCHANGE SERVICES

TABLE OF CONTENTS, (CONT'D.)

The following sections will apply to customers who are served by a Central Office where the former XO Ohio, Inc. has facilities and to existing Customers of XO Ohio, Inc. as of February 25, 2005.

Category One - Sections 4.1 thru 4.29.0.3

(T)

	Page
SECTION 4 - PRICE LIST	341
4.1 Local Line Rates	341
4.2 Local Trunk Rates	344
4.3 Usage Options	347
4.4 XO Centrex	349
4.5 Directory Assistance	350
4.6 Operator Assistance	350
4.7 Busy Line Verification and Interrupt Service	350
4.8 Directory Listings	350
4.9 Integrated Services Digital Network (ISDN)	351
4.10 DID	351
4.11 Special Services	352
4.12 Other Customer Charges	352
4.13 Dedicated Point-to-Point Services	353
4.14 XO Integrated Access Product	354
4.15 XO Outbound DS-1 Service	354
4.16 XO Options	355
4.17 Special Access	360
4.18 Inbound PRI	361
4.19 ISDN - PRI	362
4.20 Flat Rate Local Service	363
4.21 Premium XOptions	364
4.22 Business 2002	371
4.23 Deluxe XOptions	377
4.24 XO Integrated Access Service II	385
4.25 Foreign Exchange Service	386
4.26 Intercept Service	386
4.27 Number Referral	386
4.28 National Local Service	387
4.29 Service Order Charges	389
4.29.0 Emergency Redundancy Routing	389
4.29.0.1 Non-Routine Installation	389
4.29.0.2 Historic Invoices	389.1
4.29.0.3 Private Switch / Automatic Location Identification (PS/ALI)	389.1

(N)

XO Communications Services, Inc.
 Kelly Faul – Regulatory Affairs Director
 13865 Sunrise Valley Dr.
 Herndon, VA 20171
 Case No.
 Issued: December 27, 2007

P.U.C.O. Tariff No. 1
 5th Revised Page 13
 Cancels 4th Revised Page 13

Effective: February 1, 2008

LOCAL EXCHANGE SERVICES

TABLE OF CONTENTS, (CONT'D.)

The following sections will apply to customers who are served by a Central Office where the former Allegiance Ohio, Inc. has facilities and to existing Customers of XO Ohio, Inc. as of February 25, 2005.
Category Two - Sections 4.28 thru 4.54

	Page
SECTION 4 - PRICE LIST	390
4.29 Returned Check Charge	390
4.30 Connection Charges	390
4.31 Network Switched Services	391
4.32 Presubscription-2 (PIC)	391
4.33 Message Toll Service	392
4.34 Central Office, Line and Turnk Features	393
4.35 Directory Assistance Service	394
4.36 Busy Verification and Interrupt Service	394
4.37 Operator-Handles Service	394
4.38 Directory Listings	394
4.39 Blocking Service	395
4.40 Toll Free 8xx Service	395
4.41 Calling Card Service	396
4.42 DID Service for Voice Grade Channels	396
4.43 Network Switched Services	397
4.44 Long distance Calling Plans	404
4.45 Public Telephone Surcharge	405
4.46 Emergency Redundancy Routing	405
4.46.1 Non-Routine Installation	405
4.47 True Business Solutions	405
4.48 PRI Bundled Package	406
4.49 Long Distance Bucket Packages	406
4.50 You Choose Features Package	406
4.51 True Business total Communications and Digital Total Communications	406
4.52 Access Recovery Charge	406
4.53 Historic Invoices	406
4.54 Business Services Basic Business Lines	406.1

(T)

LOCAL EXCHANGE SERVICES

TABLE OF CONTENTS, (CONT'D.)

	Page	
SECTION 5 - PROMOTIONS		
5.1 ISDN Promotion	407	
5.2 American Express Promotion	407	
5.3 Local Exchange Service Promotion	408	
5.4 Customer Promotion	409	
5.5 1-2-3 Free Promotion	410	
5.6 T1 Card Promotion	410	
5.7 Satisfaction Guarantee	411	
5.8 Special Access Promotion	413	
5.9 Retention Promotion	413	
5.10 Save A Bundle Promotion	414	
5.11 On-Net XOptions or Integrated Access Bonus Promotion	415	
5.12 Multiple Service Discount One	416	
5.13 Multiple Service Discount Two	417	
5.14 Revised Multiple Service Discount One	418	
5.15 Revised Multiple Service Discount Two	419	
5.16 Free Month of Service Promotion	420	
5.17 Retention Promotional Offering	421	
5.18 XOptions Promotion	422	
5.19 Keeping the Momentum Promotion	424	
5.20 Renewal Promotion	425	
5.21 Deluxe XOptions #7 Promotion	426	
5.22 Deluxe XOptions #16 Promotion	426	
5.23 Deluxe XOption M - Satellite Office Solutions Promotion	426	
5.24 The Multi-Tenant Buddy Program	426	
5.25 Contract Renewal Promotion II	427	
5.26 Contract Renewal III	428	
5.27 XOptions Monthly Credit Promotion	429	
5.28 Easylink Promotion	430	
5.29 XOptions M - Satellite Office Solutions Summer Promotion	431	
5.30 XOptions #7 Promotion	432	
5.31 XOptions #16 Promotion	433	
5.32 Stabized Local Promotion	434	
5.33 Looking Up Promotion	435	
5.34 Retention Promotion	436	
5.35 XOptions Simplification Promotion	437	
5.36 Business Lines Simplification Promotion	437	
5.37 Three Free Month Promotion	437.1	
5.38 March 31, 2007 Small Business Promotion	437.1	
5.39 Premium XOptions 5A, 6A, and 13A Promotion	437.2	
5.40 Three Free Month Promotion II	437.3	(N)
5.41 XO Half Off The MRC Promotion	437.3	(N)

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

EXPLANATION OF SYMBOLS

The following symbols shall be used in this tariff for the purpose indicated below:

- (C) - To signify changed regulation.
- (D) - To signify discontinued rate or regulation.
- (I) - To signify increased rate.
- (M) - To signify a move in the location of text.
- (N) - To signify new rate or regulation.
- (R) - To signify reduced rate.
- (S) - To signify reissued matter.
- (T) - To signify a change in text but no change in rate or regulation.

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Case No. 05-86-TP-ATA
Issued: January 24, 2005

P.U.C.O. Tariff No. 1
Original Page 16

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

APPLICATION OF TARIFF

This tariff contains the regulations and rates applicable to the furnishing of intrastate telecommunications services by XO Communications Services, Inc. to Customers of the State of Ohio within the local exchange service area defined herein.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 1 - EXPLANATION OF TERMS AND ABBREVIATIONS

Account Codes - Allows a User to allocate local calls to a digital, non-verified account code.

Advance Payment - Payment that may be required by the Company as a means of being compensated for extraordinary expenses, including, but not limited to, special construction costs associated with a particular service installation.

Authorized User - A person, firm, corporation or other entity that either is authorized by the Customer to use local exchange telephone service or is placed in a position by the Customer, either through acts or omissions, to use local exchange telephone service.

Basic Rate Interface ("BRI") - Provides basic phone service and allows simultaneous access to voice communications and a variety of data applications.

Call Forward Busy - Automatically routes incoming calls to a designated answering point when the called line is busy.

Call Forward No Answer - Automatically routes incoming calls to a designated answering point when the called line does not answer within a pre-specified number of rings.

Call Forward Variable - Automatically routes incoming calls to a designated answering point, regardless of whether the user's Station is idle or busy.

Call Hold - Allows the User to hold one call for any length of time provided that neither party goes On Hook.

Call Park - Allows a User to "park" a call against their directory number within the business group and "unpark" the call from any other directory number. A business group consists of a series of Customer-defined telephone numbers.

Call Pickup - Allows a User to answer incoming calls to another Station line within a defined call pickup group. Call Pickup is provided as either Group Call Pickup, where predesignated groups can pickup each other's calls by activating an access code or a feature key, or Directed Call Pickup, where any call can be retrieved by dialing a different access code followed by the extension number.

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Case No. 05-86-TP-ATA
Issued: January 24, 2005

P.U.C.O. Tariff No. 1
Original Page 18

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 1 - EXPLANATION OF TERMS AND ABBREVIATIONS, (CONT'D.)

Call Transfer/Consultation/Conference - Provides the capability to transfer or add a third party, using the same line.

Call Waiting - Provides the User with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switch hook or hanging up the phone and being rung back by the caller.

Call Waiting Cancel - Allows a User to cancel the Call Waiting feature on a per call basis by dialing a specific two digit code.

Calling Name Delivery - Identifies the name of the calling party. Customer must subscribe to Calling Number Delivery before subscribing to Calling Name Delivery.

Calling Number Delivery - Identifies the 10-digit number of the calling party.

Calling Number/Name Delivery Blocking - Blocks the delivery of name and number to the called party on a per call or per line basis.

Calling Number Delivery Blocking - Blocks the delivery of the number to the called party on a per call or per line basis.

Class of Service (COS) - Used to prevent a Station from dialing certain codes and numbers.

Company - XO Communications Services, Inc. LLC, a Delaware corporation, which is the issuer of this tariff.

Company Calling Card - A telephone calling card issued by the Company at the Customer's request, which enables the Customer or User(s) authorized by the to place telephone calls and to have the charges for such calls billed to the Customer's account.

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Case No. 05-86-TP-ATA
Issued: January 24, 2005

P.U.C.O. Tariff No. 1
Original Page 19

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 1 - EXPLANATION OF TERMS AND ABBREVIATIONS, (CONT'D.)

Commission - The Public Utilities Commission of Ohio.

Competitive Response/Competitive Situation - Any action taken by the Company to win a Customer's business than would not otherwise be won without such an action.

Conference/Six-Way - The User can sequentially call up to five other people and add them together to make up a six-way call.

Customer - The person, firm, corporation or other entity which orders service and is responsible for the payment of charges and for compliance with the Company's tariff regulations.

Customer Group Dialing Plan - A dialing scheme shared by the members of a Customer group, such as 4-digit internal dialing.

Dial Pulse (DP) - The pulse type employed by rotary dial Station sets.

Direct Inward Dialing (DID) - A service attribute that routes incoming calls directly to Stations, by-passing a central answering point.

Direct Outward Dial (DOD) - The ability to dial directly from an extension without having to go through an operator or attendant.

Do Not Disturb - Allows the User to prevent incoming calls from ringing its line by diverting them to a tone or a recorded announcement that informs the caller that the User is not accepting calls at this time.

Dual Tone Multi-Frequency ("DTMF") - The pulse type employed by tone dial Station sets.

Hunting - Routes a call to an idle Station line. With Serial Hunting, calls to a member of a hunt group will search from that point to the end of the group and stop.

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Case No. 05-86-TP-ATA
Issued: January 24, 2005

P.U.C.O. Tariff No. 1
Original Page 20

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 1 - EXPLANATION OF TERMS AND ABBREVIATIONS, (CONT'D.)

Individual Case Basis - A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.

Integrated Systems Digital Network ("ISDN") - A digital, high speed means of transmission which combines voice, data, and video over one transmission line

Joint User - A person, firm or corporation designated by the Customer as a user of local exchange service furnished to the Customer by the Company, and to whom a portion of the charges for such facilities are billed under a joint use arrangement.

LATA - A local access and transport area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192 for the provision and administration of communications services.

Least Idle Trunk Selection (LIDL) - LIDL trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the shortest period of time.

Local Calling - A completed call or telephonic communication between a calling Station and any other station within the local service area of the calling Station.

Local Exchange Carrier - Any individual, partnership, association, joint-stock company, trust governmental entity or corporation engaged in the provision of local exchange telephone service.

Mbps - Megabits, or million of Bits, per second.

Message Waiting - This feature provides an indication to a Station User that a message is waiting. Indications may be visual (lamp) or audible (stuttered dial tone).

Most Idle Trunk Selection (MIDL) - MIDL Trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the longest period of time.

Multiple Appearance Directory Numbers - A directory number that is assigned more than once to one or more Proprietary Business Sets.

Multi-Frequency ("MF") - An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

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Case No. 90-9017-TP-TRF
Issued: August 31, 2007

P.U.C.O. Tariff No. 1
1st Revised Page 21
Cancels Original Page 21

Effective: August 31, 2007

LOCAL EXCHANGE SERVICES

SECTION 1 - EXPLANATION OF TERMS AND ABBREVIATIONS, (CONT'D.)

Non-Recurring Charges - The one-time initial charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the Service Order is executed.

Off-Hook - The term "off-hook" denotes the active condition of a telephone exchange service line.

Off-Peak - A call originating at a time other than 8 am to 5 pm, Monday-Friday.

On-Hook - The term "on-hook" denotes the idle condition of a telephone exchange service line.

Originating Off-Net - A call terminating on and placed via non-company owned or company leased facilities.

Originating On-Net - A call terminating on and placed via company owned or company leased facilities.

Peak - A call originating between 8 am and 5 pm, Monday-Friday.

Point-of-Termination - The point at which the Company's responsibility to provide equipment and Service ends and where the Customer's responsibilities begin, identified as the interface between the Company and Customer at the Point-of-Presence, a local exchange company's central office, a long-distance company's Point-of-Presence or End-User sites identified in an Access Service Request.

Premises - The location usually indicated by a street address at which Service is provided or delivered, identified as a Point-of-Termination or Service Location in a Service Order.

Recurring Charges - The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Presubscription - Presubscription is an arrangement whereby an end user may select and designate to the Telephone Company an interexchange carrier (IXC) to access, without an access code, for toll calls. This IXC is referred to as the end user's predesignated IXC.

Service Commencement Date - XO will notify the customer that the Services are installed or connected and available for use. The date of such notice shall be the "Service Commencement Date." Billing will begin on the Service Commencement Date. The parties may mutually agree upon a substitute Service Commencement Date. If Customer notifies XO in writing that it is not prepared to utilize the Services or facility after XO has notified the Customer that the requested Service or facility is ready for use, XO may begin billing the Customer on the Service Commencement Date. XO may bill the Customer for any costs it has incurred in provisioning the Services. Customer agrees to cooperate with XO to accomplish Service activation by providing reasonable access to Customer's premises and facilitating testing and Service delivery requirements and Customer agrees XO shall have reasonable access to Customer's premises to repair, maintain, or retrieve XO equipment. XO shall not be liable for any damages whatsoever resulting from delays in meeting Service delivery dates requested or specified by Customer or inability to provide Services. Customer may not cancel the Agreement if there is a delay in installation related to the Services unless such delay is solely due to XO and such delay is longer than 90 days beyond the parties agreed Service Commencement Date provided however, in no event may Customer cancel if XO has agreed to construct or is constructing Communication Facilities to provide Service to Customer.

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(N)

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Case No. 05-86-TP-ATA
Issued: January 24, 2005

P.U.C.O. Tariff No. 1
Original Page 22

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 1 - EXPLANATION OF TERMS AND ABBREVIATIONS, (CONT'D.)

Service Order - The written request for local exchange services executed by the Customer and the Company in a format specified by the Company. The signing of a Service Order by the Customer and acceptance thereof by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Services - The Company's telecommunications services offered on the Company's network.

Speed Call - Provides a User with the option to call selected directory numbers by dialing a one or two-digit code.

Station - Telephone equipment from or to which calls are placed.

Trunk - A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

User - A Customer or any other person authorized by the Customer to use service provided under this tariff.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS

2.1 Undertaking of the Company

2.1.1 Scope

The Company undertakes to furnish communications service in connection with one-way and/or two-way information transmission between points within the State of Ohio under the terms of this tariff.

Customers may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided herein, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.

2.1.2 Shortage of Equipment or Facilities

- A.** The Company reserves the right to limit or allocate the use of existing facilities, or of additional facilities offered by the Company when necessary because of lack of facilities or due to some other cause beyond the Company's control.
- B.** The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's fiber optic cable facilities as well as facilities the Company may obtain from other carriers, from time to time, to furnish service as required at the sole discretion of the Company.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.3 Terms and Conditions

- A.** Except as otherwise provided herein, service is provided and billed on a monthly basis, unless a different schedule is requested by the Customer and agreed to by the Company, and shall continue to be provided until canceled by the Customer, in writing, on not less than 30 days notice. Unless otherwise specified herein, for the purpose of computing charges in this tariff, a month is considered to have 30 days. All calculations of dates set forth in this tariff shall be based on calendar days, unless otherwise specified herein.
- B.** Customers may be required to enter into written Service Orders which shall contain or reference the name of the Customer, a specific description of the service ordered, the rate to be charged, the duration of the services, and the terms and conditions in this tariff.
- C.** Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the Service Order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the Service Order shall survive such termination.
- D.** This tariff shall be interpreted and governed by the laws of the State of Ohio without regard to the State's choice of law provision.
- E.** Another telephone company must not interfere with the right of any person or entity to obtain service directly from the Company.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.3 Terms and Conditions, (cont'd.)

- F. The Customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company. The Company reserves the right to change such numbers, or the central office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.
- G. The Customer agrees to operate Company-provided equipment in accordance with instructions of the Company or the Company's agent. Failure to do so will void Company liability for interruption of service and may make the Customer responsible for damage to equipment pursuant to section 2.1.3.H below.
- H. The Customer agrees to return to the Company all Company-provided equipment delivered to the Customer within five (5) days of termination of the service in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to the Customer, normal wear and tear only excepted. The Customer shall reimburse the Company upon demand, for any costs incurred by the Company due to the Customer's failure to comply with this provision.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Liability of the Company

Because the Customer has exclusive control of its communications over the services furnished by the Company, and because interruptions and errors incident to these services are unavoidable, the services the Company furnishes are subject to the terms, conditions, and limitations specified in this tariff and to such particular terms, conditions, and limitations as set forth in the special regulations applicable to the particular services and facilities furnished under this tariff.

- A.** The liability of the Company for damages arising out of the furnishing of these services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts of commission or omission, shall be limited to the extension of allowances for interruption. The extension of such allowances for interruption shall be the sole remedy of the Customer, authorized user, or joint user and the sole liability of the Company.
- B.** The Company shall not be liable or responsible for any special, consequential, exemplary, lost profits, or punitive damages, whether or not caused by the intentional acts or omissions or negligence of the Company's employees, agents or contractors.
- C.** The Company shall not be liable for any failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Liability of the Company, (cont'd.)

- D.** The Company shall not be liable for any act or omission of any entity furnishing to the Company or to the Company's Customers facilities or equipment used for or with the services the Company offers.
- E.** The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer provided equipment or facilities.
- F.** The Company shall not be liable for the claims of vendors supplying equipment to Customers of the Company which may be installed at premises of the Company nor shall the Company be liable for the performance of said vendor or vendor's equipment.
- G.** The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of any installation so provided.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Liability of the Company, (cont'd.)

- H.** The Company is not liable for any defacement of or damage to the premises of a Customer (or authorized or joint user) resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, when such defacement or damage is not the result of negligence or willful misconduct on the part of the agents or employees of the Company.
- I.** The Company shall not be liable for any damages resulting from delays in meeting any service dates due to delays resulting from normal construction procedures. Such delays shall include, but not be limited to, delays in obtaining necessary regulatory approvals for construction, delays in obtaining right-of-way approvals and delays in actual construction work.
- J.** The Company shall not be liable for any damages whatsoever to property resulting from the installation, maintenance, repair or removal of equipment and associated wiring unless the damage is caused by the Company's willful misconduct or negligence.
- K.** The Company shall not be liable for any damages whatsoever associated with service, facilities, or equipment which the Company does not furnish or for any act or omission of Customer or any other entity furnishing services, facilities or equipment used for or in conjunction with XO Service.
- L.** The Company shall not incur any liability, direct or indirect, to any person who dials or attempts to dial the digits "9-1-1" or to any other person who may be affected by the dialing of the digits "9-1-1".
- M.** THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

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Case No. 05-86-TP-ATA
Issued: January 24, 2005

P.U.C.O. Tariff No. 1
Original Page 29

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customer's services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notifications requirements. With some emergency or unplanned service-affecting conditions, such as outage resulting from cable damage, notification to the Customer may not be possible.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.6 Provision of Equipment and Facilities

- A. Where construction is required, the Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.
- B. The Company shall use reasonable efforts to maintain facilities that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities installed by the Company, except upon the written consent of the Company.
- C. Equipment installed at the Customer Premises for use in connections with the services the Company offers shall not be used for any purpose other than that for which the Company provided it.
- D. The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Beyond this responsibility, the Company shall not be responsible for:
 - (1) the transmission of signals by Customer provided equipment or for the quality of, or defects in, such transmission; or
 - (2) the reception of signals by Customer provided equipment; or
 - (3) network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

Effective: April 14, 2006

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.7 Non-routine Installation

At the Customer's request, non-routine installation may be provided by the Company. Non-routine installation may include, but not be limited to, installation and/or maintenance performed outside the Company's regular business hours, on an expedited basis outside of the standard installation intervals, involving special construction, or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. The Customer may be charged a non-recurring charge to recover these costs incurred by the Company. These non-recurring charges will be determined on an ICB basis and will be agreed upon by the Customer and the Company. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

(T)

(T)

Non-Recurring Charge

ICB

(N)

2.1.8 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its agents or contractors.

2.1.9 Telecommunications Service Priority

The Telecommunications Service Priority System is the regulatory, administrative and operational system authorizing and providing for priority treatment, to provide and restore National Security Emergency Preparedness Telecommunications service. Under the rules of the Telecommunications Service Priority System, The Telephone Company is authorized and required to provide and restore services with Telecommunications Service Priority assignments before services without such assignments. The provision and restoration of Telecommunications Service Priority System services shall be in compliance with Part 64, Appendix A, of the Federal Communications Commission's Rules and Regulations, the guidelines set forth in the Telecommunications Service Priority for National Security Emergency Preparedness Service User Manual and Service Vendor Handbook.

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Case No. 05-86-TP-ATA
Issued: January 24, 2005

P.U.C.O. Tariff No. 1
Original Page 32

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.2 Prohibited Uses

- 2.2.1** The service the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- 2.2.2** The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer

2.3.1 General

The Customer shall be responsible for:

- (a) *the payment of all applicable charges pursuant to this tariff;*
- (b) *reimbursing the Company for damage to, or loss of, the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer's premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company. The Company will, upon reimbursement for damages, cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be subrogated to the Company's right of recovery of damages to the extent of such payment;*
- (c) *providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;*
- (d) *obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide local exchange service to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1(c). Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;*

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.1 General, (cont'd.)

- (e) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be *installing or maintaining the Company's facilities and equipment*. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;
- (f) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which the Customer is responsible under Section 2.3.1 (d) above; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of *installing, inspecting, maintaining, repairing, or* upon termination of service as stated herein, removing the facilities or equipment of the Company;
- (g) not creating or allowing to be placed or maintained any liens or other encumbrances on the Company's equipment or facilities;

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 90-9017-TP-TRF
Issued: August 31, 2007

P.U.C.O. Tariff No. 1
1st Revised Page 35
Cancels Original Page 35

Effective: August 31, 2007

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.1 General, (cont'd.)

- (h) making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance for interruptions in service will be made for the period during which service is interrupted for such purposes; and
- (i) when a Customer selects the Company to provide retail telecommunications Services such as T-1 Loops, PBX Trunks or substantially similar facilities and such Customer no longer desires or needs the same or similar retail telecommunication Services and facilities currently being provided by another Local Exchange Carrier, it is the Customer's responsibility to notify that Local Exchange Carrier and terminate and disconnect all unwanted and unnecessary retail telecommunications Services and facilities. XO shall not be liable for any charges incurred by the Customer as a result of Customer's failure to notify the other Local Exchange Carrier to terminate and disconnect those retail telecommunication Services and facilities no longer needed or desired by the Customer.
- (j) Customer shall not route calls to a Public Safety Answering Point ("PSAP") or other emergency answering point over XO services from any location other than the Customer Premises at which XO's local voice service is established, unless Customer has subscribed to XO's PS/ALI service as set forth in Section 3.5.3.

(N)
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(N)

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.2 Claims

With respect to any service or facility provided by the Company, Customer shall indemnify, defend and hold harmless the Company from all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

- (a) any loss, destruction or damage to property of the Company or any third party, or the death of or injury to persons, including, but not limited to, employees or invitees of either the Company or the Customer, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
- (b) any claim, loss damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a name not contemplated by the agreement between the Customer and the Company.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.3 Jurisdictional Nature of Traffic

- A. Customer agrees, represents and warrants that all traffic being delivered by Customer to Company for local termination, and all traffic that Company delivers to Customer that has originated in the same local calling area in which Customer's NXX is assigned and/or in which such traffic is terminated to Customer, is local traffic or is legally entitled to be treated as local traffic under all applicable federal, state and local laws, administrative and regulatory requirements and any other authorities having jurisdiction.
- B. Customer further agrees to indemnify, defend and hold harmless Company and its parent company, affiliates, employees, directors, officers, and agents from and against all claims, demands, actions, causes of actions, damages, liabilities, losses, and expenses (including reasonable attorney's fees) incurred in connection with: Customer's breach or failure of any representation or warranty; Customer's traffic being processed through the Company switch/node; or the effect of any regulatory or legal modifications/change of law.
- C. If Customer defaults in fulfilling any material obligation of the Service Order Agreement, any Amendments or this Tariff, Company shall have the right to terminate the Agreement and the Customer shall pay Company, in addition to any other amounts then owing under the Agreement, a cancellation charge equal to the monthly recurring charge times the number of months remaining in the contract. These charges are intended to establish liquidated damages in the event of early termination and are not intended as a penalty. Inclusion of early termination liability by the company in its tariff or a contract does not constitute a determination by the Commission that the termination liability imposed by company is approved or sanctioned by the Commission. Customers shall be free to pursue whatever legal remedies they may have should a dispute arise.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.4 Customer Equipment and Channels

2.4.1 General

A Customer may transmit or receive information or signals via the facilities of the Company.

2.4.2 Station Equipment

- A. The Customer is responsible for providing and maintaining any terminal equipment on the Customer premises. The electric power consumed by such equipment shall be provided by, and maintained at the expense of, the Customer. All such terminal equipment must be registered with the FCC under 47 C.F.R., Part 68 and all wiring must be installed and maintained in compliance with those regulations. The Company will, where practicable, notify the Customer that temporary discontinuance of the use of a service may be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to impair the Company's right to discontinue forthwith the use of a service temporarily if such action is reasonable under the circumstances. In case of such temporary discontinuance, the Customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions as set forth in Section 2.6 following is not applicable.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.4 Customer Equipment and Channels, (Cont'd.)

2.4.2 Station Equipment, (cont'd)

- B.** The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

2.4.3 Interconnection of Facilities

- A.** Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing local exchange service and the channels, facilities, or equipment of others may be provided at the Customer's expense.
- B.** Local Service may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.
- C.** Facilities furnished under this tariff may be connected to Customer provided terminal equipment in accordance with the provisions of this tariff.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.4 Customer Equipment and Channels, (Cont'd.)

2.4.4 Inspections

- A. Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2.B for the installation, operation, and maintenance of Customer-provided facilities and equipment to Company-owned facilities and equipment. No credit will be allowed for any interruptions occurring during such inspections.
- B. If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice the customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm. The Company will, upon request 24 hours in advance, provide the Customer with a statement of technical parameters that the Customer's equipment must meet.

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 05-86-TP-ATA
Issued: February 22, 2005

P.U.C.O. Tariff No. 1
Original Page 41

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements

2.5.1 Payment for Service

The Customer is responsible for payment of all charges for service and facilities furnished by the Company to the Customer or its Joint or Authorized Users. If an entity other than the Company imposes charges on the Company, in addition to its own internal costs, in connection with a service for which a Company Non-Recurring Charge is specified, those charges may be passed on to the Customer.

XO Communications Services, Inc.
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Seattle, WA 98109
Case No. 05-86-TP-ATA
Issued: February 22, 2005

P.U.C.O. Tariff No. 1
Original Page 42

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.1 Payment for Service, (cont'd)

Reserved for Future Use

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.2 Billing and Collection of Charges

Bills will be rendered monthly to Customer.

- A. All service, installation, monthly Recurring Charges are due no sooner than fourteen (14) days than the date of the postmark on the bill.
- B. The Company shall bill for Monthly Recurring Charges in advance and Usage Charges in arrears.
- C. For new customers or existing customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
- D. Amounts not paid within 30 days after the date of invoice are considered past due and may be subject to a 1.5 % monthly late payment charge accruing monthly until the balance is paid.
- E. Checks with insufficient funds or non-existing accounts will be assessed as follows:

Max.
\$25.00

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Issued: February 22, 2005

P.U.C.O. Tariff No. 1
Original Page 44

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.3 Disputed Bills

The Customer shall notify the Company of any disputed items on a bill. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Public Utilities Commission of Ohio in accordance with the Commission's rules of procedure.

- A. The date of the dispute shall be the date the Company receives sufficient documentation to enable it to investigate the dispute.

The date of the resolution is the date the Company completes its investigation and notifies the Customer of the disposition of the dispute.

2.5.4 Advance Payments

The Company will handle Advance Payments in accordance with Section 4901:1-5-13 of the Ohio Administrative Code.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.5 Deposits

- A. Applicants for service or existing Customer's whose financial condition is not acceptable to the Company, or is not a matter of general knowledge, may be required at any time to provide the Company a security deposit. All deposits will be handled in accordance with the provisions of Section 4901: 1-13 of the Ohio Administrative Code. The deposit requested will be in cash or the equivalent of cash, and will be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:
- (1) 230% of the charges for a service or facility which has a minimum payment period of one month; or
 - (2) the charges that would apply for the minimum payment period for a service or facility which has a minimum payment period of more than one month; except that the deposit may include an additional amount in event that a termination charge is applicable. In addition, the Company shall be entitled to require such an applicant or Customer to pay all its bills within a specified period of time, and to make such payments in cash or the equivalent of cash. At the Company's option, such deposit may be refunded to the Customer's account at any time. Also, the Company reserves the right to cease accepting and processing Service Orders after it has requested a security deposit and prior to the Customer's compliance with this request.
- B. An Advance Payment may be required in addition to a Deposit.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.5 Deposits, (cont'd.)

- C. When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded.
- D. Deposits held will accrue interest at a rate specified by the Public Utilities Commission of Ohio in Rule 4901: 1-5-13 of the Ohio Administrative Code.

2.5.6 Discontinuance of Service

- A. Upon nonpayment of sums owing to the Company, the Company may, pursuant to Section 4901:1-5-17 of the Ohio Administrative Code and Case No. 95-790-TP-COI, discontinue or suspend service without incurring any liability.
- B. Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving seven (7) days prior notice in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
- C. Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.6 Discontinuance of Service, (cont'd.)

- D.** The Company may discontinue the furnishings of any and/or all service(s) which a company is legally entitled to disconnect pursuant to 95-790-TP-COI and the Minimum Telephone Service Standards, to a Customer, without incurring any liability:
- (1)** Immediately and without notice, the Company may discontinue service pursuant to this subsection if:
 - (a)** an emergency may threaten the health or safety of a person, or the Company's distribution system. If Service is disconnected, the Company shall act promptly to restore Service as soon as possible;
 - (b)** a Customer's use of telecommunications equipment adversely affects the Company's equipment, its Service to others, or the safety of the Company's employees or Customers; or
 - (c)** a Customer tampers with facilities or equipment owned by the Company.
 - 2.** Upon seven (7) days written notice to the Customer, after failure of the Customer to comply with a request made by the Company for deposit for the payment of service in accordance with Section 2.5.5; or
 - (3)** Seven (7) days after sending the Customer written notice of noncompliance with any provision of this tariff if the noncompliance is not corrected within that seven (7) day period; or

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.6 Discontinuance of Service, (cont'd.)

- E. Upon written notice of disconnection, which shall be postmarked at least seven (7) days prior to the date of disconnection, to a Customer who has failed to pay any sum for a service which the Company is legally entitled to disconnect after fourteen (14) days of the date when payment was due.
- F. The suspension or discontinuance of service(s) by the Company pursuant to this Section does not relieve the Customer of any obligation to pay the Company for charges due and owing for service(s) furnished during the time of or up to suspension or discontinuance.
- G. Upon the Company's discontinuance of service to the Customer under Section 2.5.6.A or 2.5.6.B, all applicable charges, including termination charges, shall become due. This is in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff. Inclusion of early termination liability by the company in its tariff or a contract does not constitute a determination by the Commission that the termination liability imposed by company is approved or sanctioned by the Commission. Customers shall be free to pursue whatever legal remedies they may have should a dispute arise.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.7 Selective Access Policy

The Company, when providing toll service, may "universally" block access to all toll providers for non-payment of regulated toll charges, as long as the blocked Customer is not denied the right to select, through a presubscription interexchange (PIC) mechanism, any other 1+ presubscribed toll service provider, who is obligated to provide such service under the terms of the Selective Access Policy.

A. Under the terms of the Selective Access Policy, the Company, when providing toll service, may not deny establishment of 1+ presubscribed toll service on the grounds that the Customer has failed to establish creditworthiness, if:

- (1) the customer is able to establish creditworthiness using one of the means for doing so available under the Commission's rules;
- (2) the Company, when providing toll service, exercising its own discretion, does not require the Customer to establish creditworthiness (through any of the means available for doing so under the Commission's rules); or
- (3) the Company, when providing toll service, attempts to require the Customer to establish creditworthiness using credit establishment procedures which do not comport with the Commission's credit establishment policies and/or are not set forth within a Commission-approved tariff.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.7 Selective Access Policy, (cont'd.)

- B.** When a prospective Customer, who has previously been universally blocked for non-payment of toll charges by another carrier, seeks to select the Company as his/her 1+ carrier of choice, the Company may, subject to tariffed toll deposit policies and the Commission's rules on establishment of service (See Rules 4901:1-5-14 and 4901:1-5-15, Ohio Administrative Code, [O.A.C.], require a deposit for toll service. This deposit shall be in accordance with Rule 4901:1-5-14 (A) (3), O.A.C., but the Company may negotiate a lower deposit.
- C.** The Company may furnish credit information, acquired from the Company's own experiences with the Customer, to consumer reporting agencies within the meaning of the Federal Fair Credit Reporting Act. The Company will follow all requirements that consumer reporting agencies must follow in issuing credit reports within the meaning of the Federal Fair Credit Reporting Act.
- D.** Upon payment by the Customer of all past due debt to the Company, the Company will remove the block and all 1+ dialing capabilities, including 10-XXX will be restored

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.6 Allowances for Interruptions of Service

2.6.1 Credit for Interruptions

The Company will issue credits for interruptions in Service in accordance with Section 4901:1-5016 of the Ohio Administrative Code.

2.6.2 Limitations on Allowances

No credit allowance will be made for:

- (a) interruptions due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer, Authorized User, Joint-User, or other common carrier providing service connected to the service of Company;
- (b) interruptions due to the negligence of any person other than the Company including but not limited to the Customer or other common carriers connected to the Company's facilities;
- (c) interruptions due to the failure or malfunction of non-Company equipment;
- (d) interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- (e) occurs as a result of a military action, war, insurrection, riot or strike.
- (f) interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- (f) interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- (g) interruption of service due to circumstances or causes beyond the control of the Company.

2.6.3 Use of Alternative Service Provided by the Company

Should the Customer elect to use an alternative service provided by the Company during the period that a service is interrupted, the Customer must pay the tariffed rates and charges for the alternative service used.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.7 Cancellation of Service

2.7.1 Cancellation of Application for Service

- A. Applications for service are noncancellable unless the Company otherwise agrees. Where the Company permits the Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- B. Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of service ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.
- C. The special charges described in 2.7.1.A. and 2.7.1.B will be calculated and applied on a case-by-case basis.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.7 Cancellation of Service, (Cont'd.)

2.7.2 Cancellation of Service by the Customer

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in 2.6.1 above), the Customer agrees to pay the Company following sums which shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in 2.5.2: all costs, fees and expenses reasonable incurred in connection with

- (1) all Non-Recurring Charges reasonably expended by Company to establish service to Customer, plus
- (2) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus
- (3) all Recurring Charges specified in the applicable Service Order tariff for the balance of the then current term.

2.8 Transfer and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company; (b) pursuant to any sale or transfer of substantially all the assets of the Company; or (c) pursuant to any financing, merger or reorganization of the Company.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.9 Notices and Communications

- 2.9.1** The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.9.2** The Company shall designate on the Service Order and address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.9.3** All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following deposit of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.9.4** The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 2 - REGULATIONS, (CONT'D.)

2.10 Courtesy Credits

From time to time, the Company will grant credits against usage or recurring charges per Customer account, per monthly billing period, whenever the Company determines, in its sole discretion, that such a credit is warranted due to consideration or disputes involving the delivery of past service to the Customer or account receiving the credit.

2.11 Special Construction

Subject to the arrangement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable effort basis at the request of the Customer. Special construction is that construction undertaken:

- (a) where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- (b) of a type other than that which the Company would normally utilize in the furnishing of its services;
- (c) over a route other than that which the Company would normally utilize in the furnishing of its services;
- (d) in a quantity greater than that which the Company would normally construct;
- (e) on an expedited basis;
- (f) on a temporary basis until permanent facilities are available;
- (g) involving abnormal costs; or
- (h) in advance of its normal construction.

Issued: December 22, 2005

Effective: February 4, 2006

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES

The following sections will apply to customers who are served by a Central Office where the former XO Ohio, Inc. has facilities and to existing Customers of XO Ohio, Inc. as of February 25, 2005.

Category One - Sections 3.1 thru 3.33

3.1 Local Exchange Service

The Company's Local Telephone Service provides a Customer with the ability to connect to the Company's switching network which enables the Customer to:

- place or receive calls to any calling Station in the local calling area, as defined herein;
- access enhanced 911 Emergency Service where available;
- access the interexchange carrier selected by the Customer for interLATA, intraLATA, interstate or international calling;
- access Operator Services;
- access Directory Assistance;
- place or receive calls to 800 telephone numbers;
- access Telecommunication Relay Service.
- 9600 baud rate

The Company's service can not be used to originate calls to other telephone companies' caller-paid information services (e.g., 900, 976). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch.

3.1.0 Access Recovery Charge

The Access Recovery Charge (ARC) is a monthly surcharge assessed in order to recover materially increased costs resulting from regulations adopted by the Federal Communications Commission *in the Matter of Unbundled Access to Network Elements and Review of the Unbundling Obligations of Incumbent Local Exchange Carriers*, (CC Docket 01-388 and WC Docket 04-313). The ARC is calculated by application of a percentage to each customer's total monthly recurring charges (MRCs). The ARC percentage to be applied will be determined by the customer's total MRCs on its monthly invoice. The chart below shows the ARC percentage that will be applied based on the MRCs. (T)
(T)
(T)
(T)

Issued: October 11, 2006

Effective: December 6, 2006

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES

3.1 Local Exchange Service

3.1.0.1 Service Order Charges

Company will assess a Service Order Charge for each of the following Customer initiated requests made after 30 days from the installation of Service:

	<u>Non-Recurring Charge Maximums</u>
Primary Service Order Charge	
Adding lines, moving services, convert product types	\$75.00 per order
Record Order Charge	
Adding or changing directory listings, changing billing account information	\$75.00 per order
Subsequent Order Charge	
Adding new features, changing existing features	\$75.00 per order
Line Restoral Charge	
Re-establishing service after suspension for non-payment	\$50.00 per line
PIC Change Charge	
Changing interLATA and/or intraLATA service	\$5.50 per Line, Trunk, or Port (manual) \$1.25 per Line, Trunk, or Port (electronic)
Technician Visit Charge*	
Applies to add, move, or change requests requiring a technician to be dispatched for work to be completed	\$300.00 per occurrence

(N)
 |
 (N)

* Technician Visit Charge will be assessed in lieu of the Premise Visit Charge found on Page 138 and 352 for adds, moves, and changes.

(N)
 (N)

Some material on this page was moved from Pages 95, 108, 206, 207, 215.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.1 Exchange Areas Served and Associated Local Calling Areas

Exchanges where XO local exchange service is available their associated local calling areas are specified below. NXXs associated with each particular exchange or zone may be found in the telephone directory published by the incumbent local exchange provider in the Customer's exchange area. All exchanges and zones listed are in Ameritech-Ohio's territory except where otherwise noted. Exchanges that are followed by "ELC" will be more fully explained in Section 3.1.4.D of this tariff.

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 05-86-TP-ATA
Issued: April 6, 2005

P.U.C.O. Tariff No. 1
First Revised Page 58
Cancels Original Page 58

Effective: May 6, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.2 Local Calling Areas

Akron	Akron	(N)
	Atwater	(D)
	Mogadore	
	Montrose -- (Summit)	
	Montrose -- (Cuyahoga)	
	North Canton	
	Peninsula	
	Ravenna	
	Richfield	(D)
	Rittman	
	Rootstown	(D)
	Russell	
	Sharon Center	
	Greensburg	
	Hartville	(D)

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 05-86-TP-ATA
Issued: April 6, 2005

P.U.C.O. Tariff No. 1
First Revised Page 59
Cancels Original Page 59

Effective: May 6, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.2 Local Calling Areas, (cont'd.)

Akron, (cont'd.)

Hudson	Uniontown	(D)
Kent		(D)
	Wadsworth	
		(D)
Manchester – (Summit)		(D)
		(D)

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.2 Local Calling Areas, (cont'd.)

Alton	Alton Canal Winchester Cheshire Center Columbus Dublin Gahanna Groveport Grove City Harrisburg Hilliard Lockbourne	London New Albany Pataskala Rathbone Resaca Reynoldsburg Sunbury West Jefferson Westerville Worthington
Bedford	Aurora Bainbridge Bedford Berea Brecksville Brunswick Chagrin Falls Chesterland Cleveland Columbia Station Gates Mills Hillcrest Hinckley Independence	Montrose (Cuyahoga County) North Royalton Northfield Olmstead Falls Richfield Russell Strongsville Terrace Trinity Twinsburg Victory Wickliffe Willoughby

Effective: September 20, 2007

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.2 Local Calling Areas, (cont'd.)

Berea	Aurora	Montrose (Cuyahoga)	
	Bainbridge	North Eaton -ELC	
	Bedford	North Royalton	
	Berea	Northfield	
	Brecksville	Olmstead Falls	
	Brunswick	Richfield	
	Chagrin Falls	Russell	
	Chesterland	Strongsville	
	Cleveland	Terrace	
	Columbia Station	Trinity	
	Elyria-ELC	Twinsburg	
	Gates Mills	Victory	
	Hillcrest	Wickliffe	
	Hinckley	Willoughby	
	Independence		
Berlin Center	Canfield	North Jackson	(N)
	Damascus – United	Salem	
	Lake Milton – United	Youngstown	
	North Benton – United		(N)
Brecksville	Aurora	Montrose (Cuyahoga)	
	Bainbridge	North Royalton	
	Bedford	Northfield	
	Berea	Olmstead Falls	
	Brecksville	Richfield	
	Brunswick	Russell	
	Chagrin Falls	Strongsville	
	Chesterland	Terrace	
	Cleveland	Trinity	
	Columbia Station	Twinsburg	
	Gates Mills	Victory	
	Hillcrest	Wickliffe	
	Hinckley	Willoughby	
	Independence		

Effective: September 20, 2007

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.2 Local Calling Areas, (cont'd.)

Burton	Bainbridge	Huntsburg	
	Burton	Middlefield	
	Chagrin Falls	Newbury	
	Chardon	Parkman	
	Cleveland	Russell	
	East Claridon	Terrace	
Canal Winchester	Amanda	Lancaster	
	Alton	Lockbourne	
	Baltimore	New Albany	
	Canal Winchester	Pataskala	
	Carroll	Rathbone	
	Cheshire Center	Reynoldsburg	
	Columbus	Sunbury	
	Dublin	West Jefferson	
	Gahanna	Westerville	
	Groveport	Worthington	
	Grove City		
	Harrisburg		
Canfield	Berlin Center – United	North Lima	(N)
	Canfield	Salem	
	North Jackson	Youngstown	(N)

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 05-86-TP-ATA
Issued: April 6, 2005

P.U.C.O. Tariff No. 1
First Revised Page 63
Cancels Original Page 63

Effective: May 6, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.2 Local Calling Areas, (cont'd.)

Canton	Alliance	Mineral City	
		Minerva	(D)

	Beach City		
	Bolivar	North Canton	
			(D)
	Brewster	Navarre	(D)
			(D)
	Canal Fulton	Olmstead Falls	
	Canton	Paris	(D)
	Carrollton		-----
	Dellroy		

	Hartville		(D)

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 05-86-TP-ATA
Issued: April 6, 2005

P.U.C.O. Tariff No. 1
First Revised Page 64
Cancels Original Page 64

Effective: May 6, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.2 Local Calling Areas, (cont'd.)

Canton, (cont'd.)

Hinckley

(D)

Louisville
Magnolia-Waynesburg
Malvern

(D)

Marlboro
Massillon

(D)

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 05-86-TP-ATA
Issued: April 6, 2005

P.U.C.O. Tariff No. 1
First Revised Page 65
Cancels Original Page 65

Effective: May 6, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.2 Local Calling Areas, (cont'd.)

Chagrin Falls	Aurora	Montrose (Cuyahoga County)	
	Bainbridge	Newbury	
	Bedford	North Royalton	
	Berea	Northfield	
	Brecksville	Olmstead Falls	
	Brunswick	Richfield	
	Burton - ELC	Russell	
	Chagrin Falls	Strongsville	
	Chesterland	Terrace	
	Cleveland	Trinity	
	Columbia Station	Twinsburg	
	Gates Mills	Victory	
	Hillcrest	Wickliffe	
	Hinckley	Willoughby	
	Independence		
Cheshire Center	Alton	Hilliard	(N)
	Canal Winchester	Kilbourne	
	Cheshire Center	Lockbourne	
	Columbus	New Albany	
	Delaware	Rathbone	
	Dublin	Reynoldsburg	
	Gahanna	Sunbury	
	Grove City	Westerville	
	Groveport	West Jefferson	
	Harrisburg	Worthington	(N)

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.2 Local Calling Areas, (cont'd.)

Cleveland	Aurora	Leroy - ELC
	Avon Lake - ELC	Montrose (Cuyahoga County)
	Bainbridge	Montville - ELC
	Bedford	Newbury - ELC
	Berea	North Eaton - ELC
	Brecksville	North Royalton
	Brunswick	Northfield
	Burton - ELC	Olmstead Falls
	Chagrin Falls	Perry - ELC
	Chesterland	Richfield
	Cleveland	Russell
	Columbia Station	Strongsville
	East Claridon - ELC	Terrace
	Elyria - ELC	Trinity
	Gates Mills	Twinsburg
	Grafton - ELC	Valley City - ELC
	Hillcrest	Victory
	Hinckley	Wickliffe
	Independence	Willoughby

Effective: September 20, 2007

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.2 Local Calling Areas, (cont'd.)

Columbus	Alexandria-ELC	Kilbourne	
	Alton	Lockbourne	
	Ashville	London	
	Baltimore-ELC	Mount Sterling	
	Canal Winchester	New Albany	
	Carroll-ELC	Pataskala	
	Cheshire Center	Plain City	
	Columbus	Rathbone	
	Delaware - ELC	Resaca	
	Dublin	Reynoldsburg	
	Gahanna	Sunbury	
	Granville-ELC	West Jefferson	
	Grove City	Westerville	
	Groveport	Worthington	
	Harrisburg		
	Hilliard		
	Johnstown-ELC		
Damascus	Alliance	North Georgetown - Verizon	(N)
	Berlin Center – United	Salem	
	Canfield	Sebring	
	Damascus – United	Winona – Verizon	
	Lisbon	Youngstown	
	North Benton – United		(N)
Delaware	Ashley	Ostrander	
	Cheshire Center	Radnor	
	Delaware	Rathbone	
	Kilbourne		
Dublin	Alton	New Albany	
	Canal Winchester	Pataskala	
	Cheshire Center	Plain City	
	Columbus	Rathbone	
	Delaware-ELC	Reynoldsburg	
	Dublin	Sunbury	
	Gahanna	West Jefferson	
	Grove City	Westerville	
	Groveport	Worthington	
	Harrisburg		
	Hilliard		
	Lockbourne		

Effective: May 6, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.2 Local Calling Areas, (cont'd.)

Gahanna

Alton
Canal Winchester
Cheshire Center
Columbus
Dublin
Gahanna
Grove City
Groveport
Harrisburg
Hilliard
Johnstown - ELC

Lockbourne
New Albany
Pataskala
Plain City
Rathbone
Reynoldsburg
Sunbury
West Jefferson
Westerville
Worthington

(D)

Gates Mills

Aurora
Bainbridge
Bedford
Berea
Brecksville
Brunswick
Chagrin Falls
Chesterland
Cleveland
Columbia Station
East Claridon - ELC
Gates Mills
Hillcrest
Hinckley
Independence

Kirtland
Mentor
Montrose (Cuyahoga County)
North Royalton
Northfield
Olmstead Falls
Richfield
Russell
Strongsville
Terrace
Trinity
Twinsburg
Victory
Wickliffe
Willoughby

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.2 Local Calling Areas, (cont'd.)

Greensburg	Alliance	Mineral City
	Atwater	Minerva
	Aurora	Mogadore
	Avon	Montrose - (Summit)
	Avon Lake	Montrose - (Cuyahoga)
	Bainbridge	Montville
	Beach City	Newbury
	Bedford	North Canton
	Berea	North Eaton
	Brecksville	North Royalton
	Brewster	Navarre
	Brunswick	Newbury
	Burton	Northfield
	Canal Fulton	Olmstead Falls
	Chagrin Falls	Paris
	Chesterland	Peninsula
	Cleveland	Perry
	Columbia Station	Ravenna
	Dellroy	Richfield
	Doylestown	Rittman
	Elyria	Rootstown
	Gates Mills	Russell
	Grafton	Sharon Center
	Greensburg	Strongsville

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.2 Local Calling Areas, (cont'd.)

Greensburg, (cont'd.)

Hartville	Terrace
Hillcrest	Trinity
Hinckley	Twinsburg
Hudson	Uniontown
Independence	Valley City
Kent	Victory
Leroy	Wadsworth
Louisville	Wickliffe
Magnolia-Waynesburg	Willoughby
Malvern	
Manchester – (Summit)	
Mariboro	
Massillon	

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 05-86-TP-ATA
Issued: April 6, 2005

P.U.C.O. Tariff No. 1
First Revised Page 71
Cancels Original Page 71

Effective: May 6, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.2 Local Calling Areas, (cont'd.)

Grove City	Alton	Mount Sterling - ELC	(D)
	Canal Winchester	New Albany	
	Cheshire Center	Pataskala	
	Columbus		
	Dublin	Rathbone	
	Gahanna	Reynoldsburg	
	Grove City	Sunbury	
	Groveport	West Jefferson	
	Harrisburg	Westerville	
	Hilliard	Worthington	
	Lockbourne		
Groveport	Alton	Lockbourne	
	Canal Winchester	New Albany	
	Cheshire Center	Pataskala	
	Columbus	Rathbone	
	Dublin	Reynoldsburg	
	Gahanna	Sunbury	
	Grove City	West Jefferson	
	Groveport	Westerville	
	Harrisburg	Worthington	
	Hilliard		

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.2 Local Calling Areas, (cont'd.)

Hartville	Alliance	Mineral City
	Atwater	Minerva
	Aurora	Mogadore
	Avon	Montrose – (Summit)
	Avon Lake	Montrose – (Cuyahoga)
	Bainbridge	Montville
	Beach City	Newbury
	Bedford	North Canton
	Berea	North Eaton
	Brecksville	North Royalton
	Brewster	Navarre
	Brunswick	Newbury
	Burton	Northfield
	Canal Fulton	Olmstead Falls
	Chagrin Falls	Paris
	Chesterland	Peninsula
	Cleveland	Perry
	Columbia Station	Ravenna
	Dellroy	Richfield
	Doylestown	Rittman
	Elyria	Rootstown
	Gates Mills	Russell
	Grafton	Sharon Center
	Greensburg	Strongsville
	Hartville	Terrace

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 05-86-TP-ATA
Issued: January 24, 2005

P.U.C.O. Tariff No. 1
Original Page 73

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.2 Local Calling Areas, (cont'd.)

Hartville, (cont'd.)

Hillcrest	Trinity
Hinckley	Twinsburg
Hudson	Uniontown
Independence	Valley City
Kent	Victory
Leroy	Wadsworth
Louisville	Wickliffe
Magnolia-Waynesburg	Willoughby
Malvern	
Manchester – (Summit)	
Marlboro	
Massillon	

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.2 Local Calling Areas, (cont'd.)

Hillcrest	Aurora	Kirtland
	Bainbridge	Montrose (Cuyahoga County)
	Bedford	North Royalton
	Berea	Northfield
	Brecksville	Olmstead Falls
	Brunswick	Richfield
	Chagrin Falls	Russell
	Chesterland	Strongsville
	Cleveland	Terrace
	Columbia Station	Trinity
	East Claridon - ELC	Twinsburg
	Gates Mills	Victory
	Hillcrest	Wickliffe
	Hinckley	Willoughby
	Independence	

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.2 Local Calling Areas, (cont'd.)

Hilliard	Alton	Pataskala
	Canal Winchester	Plain City
	Cheshire Center	Rathbone
	Columbus	Resaca
	Dublin	Reynoldsburg
	Gahanna	Sunbury
	Grove City	West Jefferson
	Groveport	Westerville
	Hilliard	Worthington
	Harrisburg	
	Lockbourne	
	New Albany	
Independence	Aurora	Montrose (Cuyahoga County)
	Bainbridge	North Royalton
	Bedford	Northfield
	Berea	Olmstead Falls
	Brecksville	Richfield
	Brunswick	Russell
	Chagrin Falls	Strongsville
	Chesterland	Terrace
	Cleveland	Trinity
	Columbia Station	Twinsburg
	Gates Mills	Victory
	Hillcrest	Wickliffe
	Hinckley	Willoughby
	Independence	

Effective: September 20, 2007

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.2 Local Calling Areas, (cont'd.)

Kirtland	Chesterland	Painesville	
	Gates Mills	Terrace	
	Hillcrest	Wickliffe	
	Kirtland	Willoughby	
	Mentor		
Lancaster	Amanda	Lancaster	
	Baltimore	Millersport	
	Bremen	Pleasantville	
	Canal Winchester	Rushville	
	Carroll	Sugargrove	
Lockbourne	Alton	Hilliard	
	Ashville	Lockbourne	
	Canal Winchester	New Albany	
	Cheshire Center	Pataskala	
	Columbus	Rathbone	
	Dublin	Reynoldsburg	
	Gahanna	Sunbury	
	Grove City	West Jefferson	
	Groveport	Westerville	
	Harrisburg	Worthington	
Lowellville	Hubbard	North Lima	(N)
	Lowellville	Youngstown	
	Lowellville, PA – PA Bell		(N)

XO Communications Services, Inc.
 Alaine Miller, VP - Regulatory & External Affairs
 1633 Westlake Avenue, No., Suite 200
 Seattle, WA 98109
 Case No. 05-86-TP-ATA
 Issued: April 6, 2005

P.U.C.O. Tariff No. 1
 First Revised Page 77
 Cancels Original Page 77

Effective: May 6, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.2 Local Calling Areas, (cont'd.)

Mentor	Gates Mills	Painseville	(N)
	Kirtland	Perry	
	Leroy	Wickliffe	
	Mentor	Willoughby	(N)
Montrose (Cuyahoga)	Aurora	Montrose (Cuyahoga County)	
	Bainbridge	North Royalton	
	Bedford	Northfield	
	Berea	Olmstead Falls	
	Brecksville	Richfield	
	Brunswick	Russell	
	Chagrin Falls	Strongsville	
	Chesterland	Terrace	
	Cleveland	Trinity	
	Columbia Station	Twinsburg	
	Gates Mills	Victory	
	Hillcrest	Wickliffe	
	Hinckley	Willoughby	
	Independence		

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.2 Local Calling Areas, (cont'd.)

Montrose (Summit)	Alliance	Mineral City
	Atwater	Minerva
	Aurora	Mogadore
	Avon	Montrose -- (Summit)
	Avon Lake	Montrose -- (Cuyahoga)
	Bainbridge	Montville
	Beach City	Newbury
	Bedford	North Canton
	Berea	North Eaton
	Brecksville	North Royalton
	Brewster	Navarre
	Brunswick	Newbury
	Burton	Northfield
	Canal Fulton	Olmstead Falls
	Chagrin Falls	Paris
	Chesterland	Peninsula
	Cleveland	Perry
	Columbia Station	Ravenna
	Dellroy	Richfield
	Doylestown	Rittman
	Elyria	Rootstown
	Gates Mills	Russell
	Grafton	Sharon Center

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 05-86-TP-ATA
Issued: January 24, 2005

P.U.C.O. Tariff No. 1
Original Page 79

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.2 Local Calling Areas, (cont'd.)

Montrose (Summit), (cont'd.)

Greensburg	Strongsville
Hartville	Terrace
Hillcrest	Trinity
Hinckley	Twinsburg
Hudson	Uniontown
Independence	Valley City
Kent	Victory
Leroy	Wadsworth
Louisville	Wickliffe
Magnolia-Waynesburg	Willoughby
Malvern	
Manchester - (Summit)	
Marlboro	
Massillon	

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 05-86-TP-ATA
Issued: April 6, 2005

P.U.C.O. Tariff No. 1
First Revised Page 80
Cancels Original Page 80

Effective: May 6, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.2 Local Calling Areas, (cont'd.)

New Albany	Alton	Johnstown - ELC	(N)
	Canal Winchester	Lockbourne	
	Cheshire Center	New Albany	
	Columbus	Pataskala	
	Dublin	Plain City	
	Gahanna	Rathbone	
	Grove City	Reynoldsburg	
	Groveport	Sunbury	
	Harrisburg	West Jefferson	
	Hilliard	Westerville	
		Worthington	

XO Communications Services, Inc.
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13865 Sunrise Valley Drive
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Case No. 90-9017-TP-TRF
Issued: September 20, 2007

P.U.C.O. Tariff No. 1
2nd Rev. Page 81
Cancels 1st Rev. Page 81

Effective: September 20, 2007

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.2 Local Calling Areas, (cont'd.)

North Benton	Alliance	North Benton – United	(N)
	Berlin Center – United	Ravenna	
	Canfield	Salem	
	Damascus – United	Sebring	
	Lake Milton – United	Youngstown	(N)
North Canton	Canal Fulton	Magnolia-Waynesburg	
	Canton	Massillon	
	Greensburg	North Canton	
	Hartville	Uniontown	
	Louisville		

XO Communications Services, Inc.
Kelly Faul, Regulatory Affairs Director
13865 Sunrise Valley Drive
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Case No. 90-9017-TP-TRF
Issued: September 20, 2007

P.U.C.O. Tariff No. 1
2nd Rev. Page 82
Cancels 1st Rev. Page 82

Effective: September 20, 2007

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.2 Local Calling Areas, (cont'd.)

North Jackson	Berlin Center – United	North Jackson	(N)
	Canfield	Warren	
	Lake Milton – United	Youngstown	
	Niles		(N)
North Lima	Canfield	New Waterford	(N)
	Columbiana	North Lima	
	Lowellville	Youngstown	
	Lowellville, PA – PA Bell		(N)

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.2 Local Calling Areas, (cont'd.)

North Royalton	Aurora	Montrose (Cuyahoga County)
	Bainbridge	North Eaton - ELC
	Bedford	North Royalton
	Berea	Northfield
	Brecksville	Olmstead Falls
	Brunswick	Richfield
	Chagrin Falls	Russell
	Chesterland	Strongsville
	Cleveland	Terrace
	Columbia Station	Trinity
	Elyria - ELC	Twinsburg
	Gates Mills	Victory
	Hillcrest	Wickliffe
	Hinckley	Willoughby
	Independence	
Olmstead Falls	Aurora	Montrose (Cuyahoga County)
	Bainbridge	North Eaton - ELC
	Bedford	North Royalton
	Berea	Northfield
	Brecksville	Olmstead Falls
	Brunswick	Richfield
	Chagrin Falls	Russell
	Chesterland	Strongsville
	Cleveland	Terrace
	Columbia Station	Trinity
	Elyria - ELC	Twinsburg
	Gates Mills	Victory
	Hillcrest	Wickliffe
	Hinckley	Willoughby
	Independence	

XO Communications Services, Inc.
 Kelly Faul, Regulatory Affairs Director
 13865 Sunrise Valley Drive
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 Case No. 90-9017-TP-TRF
 Issued: September 20, 2007

P.U.C.O. Tariff No. 1
 2nd Rev. Page 84
 Cancels 1st Rev. Page 84

Effective: September 20, 2007

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.2 Local Calling Areas, (cont'd.)

Painesville	Chardon	Montville	
	Kirtland	Painesville	
	Leroy	Perry	
	Madison	Willoughby	
	Mentor		
Reynoldsburg	Alexandria	Lockbourne	
	Alton	New Albany	
	Baltimore	Pataskala	
	Canal Winchester	Rathbone	
	Cheshire Center	Reynoldsburg	
	Columbus	Sunbury	
	Dublin	West Jefferson	
	Gahanna	Westerville	
	Grove City	Worthington	
	Groveport		
	Harrisburg		
	Hilliard		
Sebring	Alliance	North Georgetown – Verizon	(N)
	Damascus – United	Sebring	
	North Benton – United		(N)

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.2 Local Calling Areas, (cont'd.)

Strongsville	Aurora Bainbridge Bedford Berea Brecksville Brunswick Chagrin Falls Chesterland Cleveland Columbia Station Elyria - ELC Gates Mills Hillcrest Hinckley Independence	Montrose (Cuyahoga County) North Eaton - ELC North Royalton Northfield Olmstead Falls Richfield Russell Strongsville Terrace Trinity Twinsburg Victory Wickliffe Willoughby
Terrace	Aurora Bainbridge Bedford Berea Brecksville Brunswick Burton - ELC Chagrin Falls Chesterland Cleveland Columbia Station Gates Mills Hillcrest Hinckley Independence	Kirtland Montrose (Cuyahoga County) North Royalton Northfield Olmstead Falls Richfield Russell Strongsville Terrace Trinity Twinsburg Victory Wickliffe Willoughby

XO Communications Services, Inc.
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1633 Westlake Avenue, No., Suite 200
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Case No. 05-86-TP-ATA
Issued: April 6, 2005

P.U.C.O. Tariff No. 1
First Revised Page 86
Cancels Original Page 86

Effective: May 6, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.2 Local Calling Areas, (cont'd.)

Trinity

Aurora
Avon Lake - ELC
Bainbridge
Bedford
Berea
Brecksville
Brunswick

Chagrin Falls
Chesterland
Cleveland
Columbia Station
Elyria - ELC
Gates Mills
Hillcrest
Hinckley

Independence
Montrose (Cuyahoga County)
North Eaton - ELC
North Royalton
Northfield
Olmstead Falls
Richfield
Russell
Strongsville
Terrace
Trinity
Twinsburg
Victory
Wickliffe
Willoughby

(D)

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.2 Local Calling Areas, (cont'd.)

Uniontown	Alliance	Mineral City
	Atwater	Minerva
	Aurora	Mogadore
	Avon	Montrose – (Summit)
	Avon Lake	Montrose – (Cuyahoga)
	Bainbridge	Montville
	Beach City	Newbury
	Bedford	North Canton
	Berea	North Eaton
	Brecksville	North Royalton
	Brewster	Navarre
	Brunswick	Newbury
	Burton	Northfield
	Canal Fulton	Olmstead Falls
	Chagrin Falls	Paris
	Chesterland	Peninsula
	Cleveland	Perry
	Columbia Station	Ravenna
	Dellroy	Richfield
	Doylestown	Rittman
	Elyria	Rootstown
	Gates Mills	Russell
	Grafton	Sharon Center

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.2 Local Calling Areas, (cont'd.)

Uniontown, (cont'd.)

Greensburg	Strongsville
Hartville	Terrace
Hillcrest	Trinity
Hinckley	Twinsburg
Hudson	Uniontown
Independence	Valley City
Kent	Victory
Leroy	Wadsworth
Louisville	Wickliffe
Magnolia-Waynesburg	Willoughby
Malvern	
Manchester – (Summit)	
Marlboro	
Massillon	

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.2 Local Calling Areas, (cont'd.)

Victory	Aurora	Independence
	Bainbridge	Montrose (Cuyahoga County)
	Bedford	North Eaton - ELC
	Berea	North Royalton
	Brecksville	Northfield
	Brunswick	Olmstead Falls
	Chagrin Falls	Richfield
	Chesterland	Russell
	Cleveland	Strongsville
	Columbia Station	Terrace
	Elyria - ELC	Trinity
	Gates Mills	Twinsburg
	Hillcrest	Victory
	Hinckley	Wickliffe
		Willoughby

Effective: May 6, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.2 Local Calling Areas, (cont'd.)

Westerville

Alton
Canal Winchester
Cheshire Center
Columbus
Delaware - ELC
Dublin
Gahanna
Grove City
Groveport
Harrisburg
Hilliard

Kilbourne - ELC
Lockbourne
New Albany
Pataskala
Plain City
Rathbone
Reynoldsburg
Sunbury
West Jefferson
Westerville
Worthington

(D)

Wickliffe

Aurora
Bainbridge
Bedford
Berea
Brecksville
Brunswick
Chagrin Falls
Chesterland
Cleveland
Columbia Station
Gates Mills
Hillcrest
Hinckley
Kirtland
Independence

Mentor
Montrose (Cuyahoga County)
North Royalton
Northfield
Olmstead Falls
Richfield
Russell
Strongsville
Terrace
Trinity
Twinsburg
Victory
Wickliffe
Willoughby

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.2 Local Calling Areas, (cont'd.)

Uniontown, (cont'd.)

Greensburg	Strongsville
Hartville	Terrace
Hillcrest	Trinity
Hinckley	Twinsburg
Hudson	Uniontown
Independence	Valley City
Kent	Victory
Leroy	Wadsworth
Louisville	Wickliffe
Magnolia-Waynesburg	Willoughby
Malvern	
Manchester - (Summit)	
Marlboro	
Massillon	

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.2 Local Calling Areas, (cont'd.)

Victory	Aurora	Independence
	Bainbridge	Montrose (Cuyahoga County)
	Bedford	North Eaton - ELC
	Berea	North Royalton
	Brecksville	Northfield
	Brunswick	Olmstead Falls
	Chagrin Falls	Richfield
	Chesterland	Russell
	Cleveland	Strongsville
	Columbia Station	Terrace
	Elyria - ELC	Trinity
	Gates Mills	Twinsburg
	Hillcrest	Victory
	Hinckley	Wickliffe
		Willoughby

XO Communications Services, Inc.
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Case No. 05-86-TP-ATA
Issued: April 6, 2005

P.U.C.O. Tariff No. 1
First Revised Page 90
Cancels Original Page 90

Effective: May 6, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.2 Local Calling Areas, (cont'd.)

Westerville	Alton	Kilbourne - ELC
	Canal Winchester	Lockbourne
	Cheshire Center	New Albany
	Columbus	Pataskala
	Delaware - ELC	Plain City
	Dublin	Rathbone
	Gahanna	Reynoldsburg
	Grove City	Sunbury
	Groveport	West Jefferson
	Harrisburg	Westerville
	Hilliard	Worthington
Wickliffe	Aurora	Mentor
	Bainbridge	Montrose (Cuyahoga County)
	Bedford	North Royalton
	Berea	Northfield
	Brecksville	Olmstead Falls
	Brunswick	Richfield
	Chagrin Falls	Russell
	Chesterland	Strongsville
	Cleveland	Terrace
	Columbia Station	Trinity
	Gates Mills	Twinsburg
	Hillcrest	Victory
	Hinckley	Wickliffe
	Kirtland	Willoughby
	Independence	

(D)

Effective: September 20, 2007

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.2 Local Calling Areas, (cont'd.)

Willoughby	Aurora	Mentor	
	Bainbridge	Montrose (Cuyahoga)	
	Bedford	North Royalton	
	Berea	Northfield	
	Brecksville	Olmstead Falls	
	Brunswick	Painesville	
	Chagrin Falls	Perry - ELC	
	Chesterland	Richfield	
	Cleveland	Russell	
	Columbia Station	Strongsville	
	Gates Mills	Terrace	
	Hillcrest	Trinity	
	Hinckley	Twinsburg	
	Kirtland	Victory	
	Independence	Wickliffe	
	Leroy - ELC	Willoughby	
Worthington	Alton	Kilbourne - ELC	
	Canal Winchester	Lockbourne	
	Cheshire Center	New Albany	
	Columbus	Pataskala	
	Delaware - ELC	Plain City	
	Dublin	Rathbone	
	Gahanna	Reynoldsburg	
	Grove City	Sunbury	
	Groveport	West Jefferson	
	Harrisburg	Westerville	
	Hilliard	Worthington	
Youngstown	Berlin Center - United	Lowellville, PA - PA Bell	(N)
	Canfield	Niles	
	Columbiana	North Jackson	
	Cortland - United	North Lima	
	East Palestine	New Waterford	
	Girard	Salem	
	Hubbard	Sharon	
	Leetonia	Warren - United	
	Lowellville	Youngstown	(N)

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.3 Local Line

Local Line provides the Customer with a single, voice-grade communications channel. Each Local Line will include a telephone number. The rates including rates for Optional Features that are set forth in Section 3.1.3.B, terms, and conditions that are set for in this Section 3.1.3 will no longer be available after May 17, 2002 to new Customers. Customers who already receive Local Line Service pursuant to this Section and wish to add Optional Features will take service pursuant to Section 3.1.3.B.

A. Local Line Service is available in the following offerings:

1. **Basic Service** - Each Basic Local Line service includes the following standard features at no additional charge:
 - Touchtone
 - One Directory Listing
 - Presubscription
 - Calling number delivery blocking/per call
 - Toll restriction
 - 900/976 Blocking
2. **XO PLUS Service** - Each XO PLUS Local Line service includes the following standard features at no additional charge:
 - Touchtone
 - One Directory Listing
 - Presubscription
 - Calling number delivery blocking/per call (includes blocking of automatic callback)
 - Toll restriction
 - 900/976 Blocking
 - Calling Number Delivery (Caller ID)

XO Plus Customers who signed before October 13, 1997, will still receive 250 Free Messages under a grandfather clause + any 4 additional optional features of the of the customers choosing (Optional features provided by the Company are listed in Section 3.1.3.B)

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.3 Local Line, (cont'd.)

- B. Optional Features** - A Local Line Customer may order, in addition to the standard features, the following optional features, at the rates specified in Section 3.1.3.C. XO Plus Customers may select up to 4 of the following features without charge, additional features in excess of 4 will be available at the rates specified in Section 3.1.3.C.

Call Forward Busy,
Call Forward No Answer
Call Forward Variable
Call Hold
Calling Number Delivery
Call Park
Call Pickup, Group
Call Waiting
Conference Three-Way
Message Waiting
Serial Hunting
Speed Call (up to 8 numbers)
Speed Call (up to 30 numbers)
Calling Number Delivery (Caller ID)
Calling Number Delivery Blocking (Per Line)

NOTE: Calling Name/Calling Number Delivery Blocking monthly charge waived if the Customer has a Non-listed or a Non-published number. Calling Name/Calling Number Delivery Blocking also blocks Automatic Callback. Call Hold, Call Park, and Call Pickup are only available on XO Centrex Lines.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.3 Local Line, (cont'd.)

B. Optional Features, (continued)

Multi Ring - Multi Ring allows up to three additional telephone numbers to terminate on a given XO Basic or Plus Line. Each number will have a separate ring so the Customer can identify which number was called.

NOTE: Customers subscribing to Call Waiting will be able to use this feature in conjunction with the Multi Ring Service. The Customer will receive additional call waiting tones for as many additional numbers as are assigned to that line.

Customer will be charged for each Multi Ring number.

Flat Rate Calling (Trial Service Offering) - Flat Rate Local Calling allows Customers, for a monthly recurring charge, the ability to terminate calls anywhere within the Customer's local calling area and not have such usage subject to the rates set forth in Section 3.1.4. IntraLATA toll, long distance, and toll free usage are not included in the monthly charge. This trial service offering will be available until March 31, 2001. and shall remain in effect until it is either modified, expired or cancelled. This trial service offering cannot be used in conjunction with any another promotion offered by the Company.

	Max.
Monthly Recurring Charge	\$50.00

Statewide Local Calling (Trial Service Offering) - Statewide Local Calling allows Customers, for a monthly recurring charge, the ability to terminate calls anywhere in Ohio and have such calls billed at the Usage Rates as outlined in Section 3.1.4. This feature is available to new or existing Customers who enter into a Service Order Agreement for local, intraLATA toll, and long distance services between April 17, 2000, and October 31, 2000, and will continue to be available to such Customers throughout the life of the Service Order Agreement.

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1633 Westlake Avenue, No., Suite 200
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Case No.
Issued: March 1, 2006

P.U.C.O. Tariff No. 1
3rd Revised Page 95
Cancels 2nd Revised Page 95

Effective: March 2, 2006

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.3 Local Line, (cont'd.)

- C. Local Line Rates and Charges** - A Local Line Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and Message charges as specified in this Section.

Non-Recurring Charges

Max.

(M)
|
(M)

Optional Feature Activation (per order)

\$0.00

The Company offers Basic and Plus Line Service based upon the location of the customer. The following are the applicable rate classifications:

Tier One

Cleveland

Columbus

North Canton

Montrose (Summit County)

Tier Two

Akron

Canton

NOTE: Non-recurring account change charges will not apply during the initial 30-day period following completion of a service order.

Some material on this page was moved to Page 56.1.

XO Communications Services, Inc.
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Case No. 05-86-TP-ATA
Issued: February 22, 2005

P.U.C.O. Tariff No. 1
Original Page 96

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.3 Local Line, (cont'd.)

C. Local Line Rates and Charges, (continued)

TIER ONE RATES

XO Basic Line Service - Local Only

# Lines	Monthly Max.	One Year Max.	Two Year Max.	Three years + Max.
1-11	\$51.00	\$48.00	\$46.00	\$44.00
12-23	\$49.00	\$46.00	\$43.44	\$41.00
24-47	\$46.60	\$43.80	\$41.40	\$39.00
48+	\$45.20	\$42.50	\$40.20	\$37.90

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Case No. 05-86-TP-ATA
Issued: February 22, 2005

P.U.C.O. Tariff No. 1
Original Page 97

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.3 Local Line, (cont'd.)

C. Local Line Rates and Charges, (continued)

TIER ONE RATES

XO Plus Line Service - Local Only

# Lines	Monthly Max.	One Year Max.	Two Year Max.	Three years + Max.
1-11	\$51.00	\$48.00	\$46.00	\$44.00
12-23	\$49.00	\$46.00	\$43.44	\$41.00
24-47	\$46.60	\$43.80	\$41.40	\$39.00
48+	\$45.20	\$42.50	\$40.20	\$37.90

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Case No. 05-86-TP-ATA
Issued: February 22, 2005

P.U.C.O. Tariff No. 1
Original Page 98

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.3 Local Line, (cont'd.)

C. Local Line Rates and Charges, (continued)

TIER TWO RATES

XO Basic Line Service - Local Only

# Lines	Monthly Max.	One Year Max.	Two Year Max.	Three years + Max.
1-11	\$51.00	\$48.00	\$46.00	\$44.00
12-23	\$49.00	\$46.00	\$43.44	\$41.00
24-47	\$46.60	\$43.80	\$41.40	\$39.00
48+	\$45.20	\$42.50	\$40.20	\$37.90

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Case No. 05-86-TP-ATA
Issued: February 22, 2005

P.U.C.O. Tariff No. 1
Original Page 99

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.3 Local Line, (cont'd.)

C. Local Line Rates and Charges, (continued)

TIER TWO RATES

XO Plus Line Service - Local Only

# Lines	Monthly Max.	One Year Max.	Two Year Max.	Three years + Max.
1-11	\$51.00	\$48.00	\$46.00	\$44.00
12-23	\$49.00	\$46.00	\$43.44	\$41.00
24-47	\$46.60	\$43.80	\$41.40	\$39.00
48+	\$45.20	\$42.50	\$40.20	\$37.90

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Case No. 05-86-TP-ATA
Issued: February 22, 2005

P.U.C.O. Tariff No. 1
Original Page 100

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.3 Local Line, (cont'd.)

C. Local Line Rates and Charges, (continued)

1. Optional Features

Call Waiting

Maximum
\$ 10.00

2. Usage Rates - The rates in Section 3.1.4 will apply.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.3 Local Line, (cont'd.)

C. Local Line Rates and Charges, (continued)

3. The following rates will apply to XO Basic and Plus customers prior to March 7, 1998.

Monthly Recurring Charges	Max.
Basic Local Line - Line Charge	
Month-to-Month	\$40.00
1 year	\$40.00
3 year	\$40.00

- * Any commitment level chosen which is not reflected by a XO Term Payment Plan will fall under the preceding minimum commitment level.

XO PLUS Line Charge	
Month-to-month	\$60.00
1 year	\$60.00
3 year	\$60.00

4. **9-1-1 Surcharges** - The following charges are assessed on a per line basis.

	Max.
Franklin County	\$ 1.00
Cuyahoga County	\$ 1.00
Delaware County	\$ 1.00

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.4 Local Trunk

The rates (including the Optional Features set forth in Section 3.1.3.B), terms and conditional that are set forth in this Section 3.1.4 will no longer be available after May 17, 2002 to new Customers. Customers who already receive Local Trunk Service pursuant to this Section are only eligible to receive the Features set for in Section 3.1.4.3.B of this tariff. Local Trunk(s) provide Customer with voice-grade communication channel(s) to the Customer's Private Branch Exchange (PBX) or Hybrid Key System. Local Trunks can be provisioned as either analog or digital and will be provided in the following manner:

A. Local Trunk-Basic

Local Trunk-Basic can be used to carry one-way outbound traffic, one-way inbound or two-way traffic.

B. Local Trunk Digital

Local Trunk - Digital provides a DS-1 digital transmission facility operating at 1.544 Mbps and time division multiplexed into 24 channels for the connection of Basic or DID Trunks to the Customer's PBX or trunk-capable Key System. Local Trunk - Digital can be used to carry one-way outbound traffic, one-way inbound or two-way traffic, Direct Inward Dialing, or a combination thereof.

C. Optional Local Trunk Configurations:

1. **One-Way Outbound** - Provides the Customer with a single analog connection which is restricted to carry outbound traffic only.
2. **One-Way Inbound or Two-Way** - Provides the Customer with individual channels which are used to carry one-way inbound or two-way traffic. One common telephone number will be provided per trunk group.
3. **Direct Inward Dialing (DID)** - Provides the Customer with individual channels which can carry one-way inbound traffic. Local Trunks configured for DID service will outpulse the dialed station number to the customer's PBX or Key equipment, thereby, permitting direct routing of the call without the aid of an attendant. The number of digits to be out pulsed must be specified by the Customer

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.4 Local Trunk, (cont'd.)

D. Features

1. The following features are available standard with local trunks at no additional charge:

Touch Tone
Presubscription
One Directory Listing
Calling Number Delivery Blocking (per call)
Toll Restriction
900/976 Blocking
Least Idle or Most Idle Trunk Selection (digital trunks only)

The following optional features are available with appropriately configured local trunks at the rates specified in Section 3.1.4.E.

Calling Number Delivery
Calling Number Delivery Blocking (per line)
Serial Hunting
Direct Inward Dialed (DID) Numbers

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 05-86-TP-ATA
Issued: February 22, 2005

P.U.C.O. Tariff No. 1
Original Page 104

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.4 Local Trunk, (cont'd.)

E. Local Trunk-Rates and Charges

A Local Trunk Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and usage charges as specified in this Section.

1. Monthly Recurring Charges

TIER ONE RATES

Local Trunk Basic - Local

# Lines	Monthly Max.	One Year Max.	Two Year Max.	Three years + Max.
1-11	\$63.50	\$60.00	\$57.60	\$53.30
12-23	\$61.00	\$57.50	\$54.50	\$51.50
24-47	\$58.00	\$54.80	\$51.80	\$49.00
48+	\$56.20	\$53.00	\$50.40	\$47.50

XO Communications Services, Inc.
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1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 05-86-TP-ATA
Issued: February 22, 2005

P.U.C.O. Tariff No. 1
Original Page 105

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.4 Local Trunk, (cont'd.)

E. Local Trunk-Rates and Charges, (continued)

A Local Trunk Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and usage charges as specified in this Section.

1. Monthly Recurring Charges

TIER TWO RATES

Local Trunk - Basic Local

# Lines	Monthly	One Year	Two Year	Three Years +
	Max.	Max.	Max.	Max.
1-11	\$63.50	\$60.00	\$57.60	\$53.30
12-23	\$61.00	\$57.50	\$54.50	\$51.50
24-47	\$58.00	\$54.80	\$51.80	\$49.00
48+	\$56.20	\$53.00	\$50.40	\$47.50

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.4 Local Trunk, (cont'd.)

E. Local Trunk-Rates and Charges, (continued)

A Local Trunk Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and usage charges as specified in this Section.

1. Monthly Recurring Charges

TIER TWO RATES				
Local Trunk - Digital				
	Monthly	1 Year	2 Years	3 Years +
	Max.	Max.	Max.	Max.
Digital	\$300.00	\$300.00	\$300.00	\$300.00
Transport				
Facility				
Combination	\$40.00	\$40.00	\$40.00	\$40.00
Trunks				
(Local)				

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.4 Local Trunk, (cont'd.)

E. Local Trunk-Rates and Charges, (continued)

2. Optional Features

NOTES:

Calling Number Delivery and Calling Number Delivery Blocking are not available for Local Trunks.

Serial Hunting is already included in the price of the local trunk.

DOD numbers are already referenced as Combination Trunks.

3. Usage Rates

Usage Rates as specified in this section will apply.

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1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No.
Issued: March 1, 2006

P.U.C.O. Tariff No. 1
3rd Revised Page 108
Cancels 2nd Revised Page 108

Effective: March 2, 2006

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.4 Local Trunk, (cont'd.)

E. Local Trunk-Rates and Charges, (continued)

4. Non-Recurring Charges

	Max.
Installation Charge - per local trunk	\$75.00
Installation Charge	
Per Digital Transport Facility	\$600.00
Per Channel activated	\$30.00
Per Trunk Group Configured	\$500.00

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Trunk Change Charge	
Trunk Group Configuration	\$100.00
Channel Reconfiguration	\$100.00

NOTE: Non-recurring account change charges will not apply during the initial 30 day period following completion of a service order.

Some material on this page was moved to Page 56.1.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.4 Usage Options

All Local Exchange Service Customers must order one of the following usage options. These rates will apply to all outgoing direct-dialed calls placed to Stations within the caller's local exchange area, as defined herein.

- A. **Per Call** - The following rates will be applied on a per call basis, regardless of the duration of the call.

Term Payment Plan

Tier One Rates

	Max.
Month-to-Month	\$.12
1 year	\$.12
3 year	\$.12

Tier Two Rates

Max.
\$.12

- B. **Unlimited Local Calling** (per month)

Max.
\$30.00

- C. **Measured Rate Service** - The following rates will apply based on per minute usage.

	Peak		Off-Peak.	
	Initial	Additional	Initial	Additional
	Max.	Max.	Max.	Max.
Monthly	\$.05	\$.05	\$.05	\$.05
Term Plan	\$.05	\$.05	\$.05	\$.05

* Measured service rates in Section 3.12.4 will apply to XO ISDN PRI Customers prior to March 7, 1998.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.4 Usage Options, (cont'd.)

C. Measured Rate Service, (continued)

The following rates, as set forth in Sections 3.1.3.4.C.1 and 3.1.3.C.2 are available to new business Customers of the Company who enter into a Service Order Agreement to receive Service on or after May 22, 2000 and to existing business Customers of the Company who are currently fulfilling the terms of a Service Order Agreement and enter into a new Service Order Agreement for a term that is of equal or greater than the term length and of equal or greater value of the existing Customer's current Service Order Agreement.

1. Measured Rate Service for Basic and Plus Lines, PBX Trunks, Centrex Lines

Initial	Peak	Initial	Off-Peak.
	Additional		Additional
Max.	Max.	Max.	Max.
\$.05	\$.05	\$.05	\$.05
\$.05	\$.05	\$.05	\$.05

2. Measured Rate Service for ISDN BRI and PRI

	Initial	Additional
	Max.	Max.
One Year	\$.05	\$.001
Two Years	\$.05	\$.001
Three Years	\$.05	\$.001

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Case No. 05-86-TP-ATA
Issued: February 22, 2005

P.U.C.O. Tariff No. 1
Original Page 111

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.4 Usage Options, (cont'd.)

C. Measured Rate Service, (continued)

3. The following rates will apply based on per minute usage for Customers who entered into a Service Order Agreement prior to May 22, 2000.

	Peak		Off-Peak.	
	Initial	Additional	Initial	Additional
	Max.	Max	Max.	Max.
Monthly	\$.05	\$.05	\$.05	\$.05
Term Plan	\$.05	\$.05	\$.05	\$.05

- * Measured service rates in Section 3.12.4 will apply to XO ISDN PRI Customers prior to March 7, 1998.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.4 Usage Options, (cont'd.)

D. Extended Local Calling (ELC)

Extended Local Calling provides customers with the ability to terminate calls in exchanges that are traditionally outside of the Customers local calling area. Customers placing calls to exchanges that are defined as Extended Local Calling Areas (as set forth in Section 3.1.1 of this tariff) will be subject to the per minute of use rates that are set forth in Section 3.1.4.D below. Calls will be billed in six-second increments.

1. Rates

8:00 AM to 9:00 PM, Monday-Friday			
Mileage	Initial Minute	Each Minute	Additional
	Max.		Max.
0-10	\$0.076		\$0.050
11-22	\$0.090		\$0.055
23+	\$0.100		\$0.060

All Other Times			
Mileage	Initial Minute	Each Minute	Additional
	Max.		Max.
0-10	\$0.038		\$0.010
11-22	\$0.043		\$0.028
23+	\$0.050		\$0.038

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Case No.
Issued: November 24, 2005

P.U.C.O. Tariff No. 1
1st Revised Page 113
Cancels Original Page 113

Effective: December 24, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.5 XO Centrex

XO Centrex service provides the Customer with a single, voice-grade communications channel. Each Circuit will include a telephone number. The rates, terms, and conditions that are set forth in this Section 3.1.5 will no longer be available after May 17, 2002, to new Customers. Existing Customers are only eligible to receive the Standard Features that are set forth in Section 3.1.5.A.

A. Standard Features - each XO Centrex line is provided with the following standard features:

Four-digit Dialing
Call Forward Forward-Busy
Call Forward-No Answer
call Forward Variable
Call Hold
all Waiting
Call Waiting Cancel
Call Park
Call Pickup Group
Caller ID Number
Caller ID Name and Number
Caller ID Blocking (per line/call)
Call Transfer/Consultation
Three-way Calling
Speed Dialing (up to eight numbers)

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Case No. 05-86-TP-ATA
Issued: February 22, 2005

P.U.C.O. Tariff No. 1
Original Page 114

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.5 XO Centrex, (cont'd.)

2. Non-Recurring Charges

XO Centrex Setup (per system)

	Max.
1-50 Stations	\$1000.00
51-100 Stations	\$2000.00
101-200 Stations	\$3200.00
200-400 Stations	\$6000.00
400 +Stations	\$15,000.00

XO Centrex Line Installation per line \$200.00

3. Usage Rates:

Rates specified in Section 3.1.4 will apply.

(There is no charge for station-to-station calls.)

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1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 05-86-TP-ATA
Issued: February 22, 2005

P.U.C.O. Tariff No. 1
Original Page 115

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.1 Local Exchange Service , (Cont'd.)

3.1.5 XO Centrex, (cont'd.)

4. Recurring Charges (per line)

TIER ONE	Monthly	One Years	Two Years	Three Years
Lines	Max.	Max.	Max.	Max.
1 to 50	\$90.00	\$90.00	\$90.00	\$90.00
51 to 100	\$90.00	\$90.00	\$90.00	\$90.00
101 to 200	\$90.00	\$90.00	\$90.00	\$90.00
201 to 400	\$90.00	\$90.00	\$90.00	\$90.00
400 +	\$90.00	\$90.00	\$90.00	\$90.00

TIER TWO	Monthly	One Years	Two Years	Three Years
Lines	Max.	Max.	Max.	Max.
1 to 50	\$90.00	\$90.00	\$90.00	\$90.00
51 to 100	\$90.00	\$90.00	\$90.00	\$90.00
101 to 200	\$90.00	\$90.00	\$90.00	\$90.00
201 to 400	\$90.00	\$90.00	\$90.00	\$90.00
400 +	\$90.00	\$90.00	\$90.00	\$90.00

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.2 Directory Assistance

Directory Assistance service provides a Customer with requested telephone numbers and/or addresses within the Customer's local calling area. Customers can reach a Directory Assistance Operator by dialing 411 or 555-1212. The Directory Assistance Operator will furnish up to three items per call or will let the Customer know if the requested information cannot be found. Customers will be charged for calls placed to Directory Assistance even when the requested information cannot be found.

3.2.1 A credit will be given for calls to Directory Assistance as follows:

- The Customer experiences poor transmission or is cut-off during the call; or
- The Customer is given an incorrect telephone number.

To obtain such a credit, the Customer must notify its Customer Service representative within 48 hours of placing the call to Directory Assistance.

3.2.2 Call Completion Feature: Customers using Company's Directory Assistance Service will have the option of completing calls through Company's Call Completion feature. At the Customer's request, the Directory Assistance Operator will connect the Customer to the requested telephone number. In addition to the per call charge for Directory Assistance listed above, Customers will be charged for duration of the completed call as follows:

Customers placing the call from a telephone line that is subscribed to Company local service will be charged according to Customer's current Company rate plan.

Other than the Directory Assistance per call charge and the applicable usage charges for the completed call, there is no additional charge for using this feature.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.3 Operator Assistance

A Customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner. A per minute rate (Min. \$0.05/Max. \$0.50) will apply for operator completed calls in addition to the surcharges as specified in Section 3.3.1 will apply:

Third Number Billing - Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

Collect Calls - Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

Calling Cards - Provides the Customer with the capability to place a call using a calling card with or without the assistance of an operator.

Person to Person - Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.

Station to Station - Calls completed with the assistance of an operator to a particular Station. The call may be billed to the called party.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.3 Operator Assistance, (Cont'd.)

3.3.1 **Busy Line Verification and Interrupt Service** - Busy Line Verification and Interrupt Service, which is furnished where and to the extent that facilities permit, provides the Customer with the following options:

- A. **Busy Line Verification** - Upon request of the calling party, the Company will determine if the line is clear or in use and report to the calling party.
- B. **Busy line Verification with Interrupt** - The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.
- C. **Rates** - Rates for Busy Line Verification and Interrupt Service, as specified below, will apply under the following circumstances:
 - 1. The operator verifies that the line is busy with a call in progress or is available for incoming calls.
 - 2. The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.4 Directory Listings

The Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the service area at no additional charge. At a Customer's option, the Company will arrange for other types of listings and additional listings and will pass onto the Customer the charges, if any, for such listings that the dominant Local Exchange Carrier charges Company. Listings will be non-published at the specific request of the Customer.

- 3.4.1** The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. When more than one line is required to properly list the Customer, no additional charge is made.
- 3.4.2** The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, contains obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.
- 3.4.3** Each listing must be designated Government, Business, or Residence to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential Section. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.4 Directory Listings, (Cont'd.)

3.4.4 In order for listing to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.

3.4.5 Directory listings are provided in connection with each Customer service as specified herein.

- 1. Primary Listing** - A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional charge.
- 2. Additional Listings** - In connection with local exchange service, additional listings are available only in the name of Authorized Users of the Customer's service, as defined herein. Rates for additional listings are specified in Section 3.4.5.8 and 3.4.5.9.
- 3. Nonpublished Listings** - Listings that are not printed in directories nor available from Directory Assistance.

A Nonpublished Telephone Service will be furnished, at the Customer's request providing the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records, subject to the provisions set forth in Section 2.1.4. Rates for Nonpublished Listings are specified in Sections 3.4.5.8 and 3.4.5.9.

- 4. Nonlisted Numbers** - A Nonlisted number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried in the Company's directory assistance and other records will be given to any calling party. Rates for Nonlisted Numbers are specified in Sections 3.4.5.8 and 3.4.5.9.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.4 Directory Listings, (Cont'd.)

3.4.5 (cont'd.)

5. **Foreign Listings** - Where available, a listing in a phone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the tariff published by the specific exchange carrier providing the Foreign Listings.
6. **Alternate Call Listings** - Where available, a listing which references a telephone number which is not the primary listing for the Customer. The Customer must provide written verification that the alternate telephone number is authorized to accept calls.
7. **Reference Listing** - A listing including additional telephone numbers of the same or another Customer to be called in the event there is not an answer from the Customer's telephone. Charges for reference listings are specified in Section 3.4.5.8 and 3.4.5.9.
8. **Recurring Charges** - Monthly Recurring Charges associated with Directory Listings are as follows:

	Per Listing or Per Number Charge
	Max.
Non-Published Number	\$4.00

- * Customers who purchased additional listings prior to April 17, 1998, will continue to be billed at the tariffed rate of \$ 1.00

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Case No. 05-86-TP-ATA
Issued: February 22, 2005

P.U.C.O. Tariff No. 1
Original Page 122

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.4 Directory Listings, (Cont'd.)

3.4.5 (cont'd.)

- 9. Non-Recurring Charges** - Non-Recurring charges associated with Directory Listings are as follows:

	Per Listing or Per Number Charge
	Max.
Non-Published Number	\$15.00

Effective: August 31, 2007

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.5 Emergency Telephone Services

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3.5.1 Enhanced 911

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Enhanced 911 (E911) allows a telephone user to reach appropriate emergency services including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the telephone user's address and telephone information will be displayed to the primary E911 provider for display at the Public Service Answering Point (PSAP). E911 charges are assessed on each access line.

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The furnishing of this service shall not create any liability, direct or indirect, to any person who dials the number 911, or for whose benefit the number 911 is dialed. The Company's liability in furnishing service is set forth in Section 2.1.4.

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3.5.2 Emergency Systems Services

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Emergency Systems Service is furnished to municipalities and other governmental agencies only for the purpose of voice reporting of emergencies by the public. The determination of the public safety agencies which participate in a 911 service and the control and staffing of the emergency report center shall be the responsibility of the subscriber; provided, however, that at least one of the participating public safety agencies shall be a law enforcement agency. The service is furnished with the understanding that the subscriber shall provide assistance on all emergency calls from the public, or secure or attempt to secure the assistance of the appropriate serving agency.

(N)

This service is furnished for receipt of incoming calls only. The Company will recommend to the subscriber adequate trunking and equipment for the service. A sufficient number of lines and sufficient answering equipment should be subscribed for in order to adequately handle the incoming calls. Sufficient personnel should be provided by the subscriber to adequately handle the incoming calls 24 hours a day.

3.5.2.1 Conditions of Furnishing Service

The furnishing of this service shall not create any liability, direct or indirect, to any person who dials the number 911, or for whose benefit the number 911 is dialed. The Company's liability in furnishing service is set forth in Section 2.1.4.

Other exchange service shall be subscribed for at the same location as the emergency report center for administrative purposes, for the placing of outgoing calls, and for receiving emergency calls relayed by the operator.

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Some material on this page was moved to Page 124.

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Effective: August 31, 2007

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.5 Emergency Telephone Services (Cont'd)

3.5.3 Private Switch / Automatic Location Identification (PS/ALI)

Private Switch/Automatic Location Identification (PS/ALI) is an Enhanced 911 (E911) service offering which allows a private telephone switch, Private Branch Exchange (PBX), or other telephone service switch located on the Customer Premises to send Automatic Number Identification (ANI) information to the Enhanced 911 database, identifying the individual station line to the appropriate Public Service Answering Point (PSAP). PS/ALI is also available via Centrex and ISDN-PRI.

The PS/ALI service is only available to multi-tenant customers and to customers in a campus environment.

The PS/ALI system enables the Customer to interface with a third party vendor's (Vendor) software which updates an E911 database. Through the interface, the Customer is able to enter and update the specific address and location of each extension or station. Communication between the Customer's computer system running PS/ALI and the Vendor is initiated by the Customer and occurs through the Internet.

3.5.3.1 Requirements

- (a) The Customer must indicate in writing that the Customer has agreed to any potential changes in calling patterns or volumes resulting from the implementation of PS/ALI.
- (b) Service availability is dependent upon the availability of facilities and the type and configuration of the 911 system in place for the service area.
- (c) The Customer must provide a single point of contact and written documentation to the Company stating that the Customer or its affected PSAPs will:
 - Accept and dispatch calls for those PBX stations,
 - Assign appropriate Emergency Service Numbers, and
 - Provide any Master Street Address Guide additions or modifications that are required.
- (d) Customer will provide full ten-digit ANI for every station or extension within the private switch. This information must be approved by the Company prior to implementation to assure that no conflict exists between the PBX numbering plan and the Company's overall numbering plan.
- (e) PBX ANI multifrequency signaling must conform to the Company's and Company's Vendor's specifications for Private Switch/Automatic Location Identification Service Network Interface Specification.

Effective: August 31, 2007

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.5 Emergency Telephone Services (Cont'd)

3.5.3 Private Switch / Automatic Location Identification (PS/ALI) (Cont'd)

3.5.3.1 Requirements (Cont'd)

- (f) Customer will create, maintain and forward to the Vendor, current telephone number and address data in the format specified by the Vendor at the time intervals mutually agreed upon by the Vendor and the Customer.
- (g) The Customer is responsible for maintaining the accuracy of the data (i.e., if a station is relocated within the subscriber premises, the subscriber needs to download a new record with this information).
- (h) Private Switch/Automatic Location Identification Service does not include, and the Company does not undertake, extraordinary tasks of inspection or constant monitoring to discover errors, defects or malfunctions in the subscriber's data management system/process. The Customer has the responsibility for reporting all errors, defects and malfunctions to the Company.
- (i) This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies and does not create any relationship or obligation, direct or indirect, to any person other than the Customer contracting for Private Switch/Automatic Location Identification Service. The provision of Private Switch/Automatic Location Identification Service by the Company shall not be interpreted, construed, or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the Customer.
- (j) The Customer must supply the Company's Vendor with the initial telephone number-to-address data as well as periodic updates. The PBX must utilize Direct Inward Dial (DID) numbers.
- (k) The Customer will configure any private switch which it owns or operates so that it connects to at least two dedicated voice grade trunks, recognizing the "911" or "9911" code as a complete dialing sequence and routing those calls to this dedicated trunk group without overflowing calls to any other access facility in the private switch. Each system must maintain a P.01 Grade of Service or better for 911 call processing.
- (l) The Customer will develop and implement methods and procedures to prevent the use or misuse of the voice grade trunks for any use other than E911 telecommunications service. Misuse or abuse of the E911 PS/ALI trunk may result in disconnection of the service in addition to any remedies at law or equity including reimbursement of charges or other expenses associated with the misuse or abuse.

Effective: August 31, 2007

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.5 Emergency Telephone Services (Cont'd)

3.5.3 Private Switch / Automatic Location Identification (PS/ALI) (Cont'd)

3.5.3.1 Requirements (Cont'd)

- (m) The Customer shall use the required computer hardware and software provided by the Vendor for ongoing customer record update programs and processes.
- (n) The Company's liability in furnishing this service is further set forth in Section 2.1.4 of this tariff. Each Customer agrees to release, indemnify, defend and hold harmless the Company from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others, or for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of Private Switch/Automatic Location Identification Service features and the equipment associated therewith, or by any services which are or may be furnished by the Company in connection therewith, including but not limited to the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 911 services using Private Switch/Automatic Location Identification Service hereunder, and which arise out of the negligence or other wrongful act of the Company, the Customer, its user agencies or municipalities or employees or agents of any one of them.

3.5.3.2 Restrictions

Customer must sign a minimum one (1) year term contract. The Customer must subscribe to Company's local voice service for which they are requesting a PS/ALI license. PS/ALI is not sold as a stand-alone product. Should the Customer terminate Company's local voice service, PS/ALI shall also be terminated. The Customer shall be subject to early termination penalties.

Effective: August 31, 2007

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.5 Emergency Telephone Services (Cont'd)

3.5.3 Private Switch / Automatic Location Identification (PS/ALI) (Cont'd)

3.5.3.3 Pricing

Prices below do not include Federal, State or Local Taxes or Surcharges. Customer's initial load file is included in installation charge.

	NRC – Maximum (Installation)	MRC - Maximum
Up to 1,000 station records per Customer	\$8,750.00	\$400.00 per 1,000 records (or fraction thereof)
1,001- 4,000 station records per Customer	\$9,400.00	\$350.00 per 1,000 records (or fraction thereof)
4,001 or more station records per Customer	\$10,800.00	\$300.00 per 1,000 records (or fraction thereof)
License fee for each additional load file	\$1,200.00	

Effective: August 31, 2007

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.6 Vanity Telephone Numbers

At the request of the Customer, the Company may assign a telephone number with the last four digits selected by the Customer. the assignment is subject to availability of a particular number and subject to the terms and conditions set forth in Section 2.1.3. There will be no charge for Vanity Telephone Numbers.

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3.7 Service Connection Assistance

3.7.1 General

- A. Service Connection Assistance is a telephone assistance program which provides certain eligible residential customers requesting local exchange service with the following benefits:
1. Wavier of applicable deposit requirements under Section 1 of this tariff.
 2. Full or partial wavier of applicable service connection charges for establishing or reestablishing local exchange service as described in Section 3 of this tariff.
 3. Wavier of the monthly federal subscriber line charge for the number of months necessary to match the value of the waived deposit and one half of the waived service connection charges.
- B. Service Connection Assistance is a basic local exchange residential service offering available to customers who are currently participating in one of the following assistance programs:
1. Home Energy Assistance Program (HEAP).
 2. Emergency - Home Energy Assistance Program (E - HEAP).
 3. Ohio Energy Credits Program (OECF).
 4. Supplemental Security Income (SSI) under Title of the Social Security Act.
 5. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid).
- C. The Telephone Company shall require, as proof of eligibility for Service Connection Assistance, documentation of the customer's participation in one of the above assistance programs.

Some material on this page was moved from Page 123.

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Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.7 Service Connection Assistance, (Cont'd.)

3.7.1 General, (cont'd.)

- D.** Customers of Service Connection Assistance cannot be a dependent (as defined by the Federal Income Tax Code) under the age of 60.
- E.** Service Connection Assistance is available for all grades of service.
- F.** Service Connection Assistance is available for a single telephone line at the customer's principal place of residence. No other exchange service will be permitted in the same household.
- G.** Service Connection Assistance shall be available to eligible customers not more than once in a one-year period at the same address. Customers must pay or make arrangements to pay to the Telephone Company any outstanding bills for regulated telephone services in the customer's name, and no other member of the household owes money for such services previously provided at the Customer's current address.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.8 Telephone Service Assistance

3.8.1 General

- A. Telephone Service Assistance is a telephone assistance program which provides certain eligible customers requesting local exchange service with the following benefits:
1. Recurring discount on the monthly basic local access line.
 2. Wavier of the Federal Subscriber Line Charge.
 3. Wavier of the deposit to establish service, where applicable.
 4. Wavier of the applicable service connection charges for establishing, reestablishing, or restoring service when such charges exceed \$5.00.
 5. Wavier of applicable service conversion charges for customers changing to or from Telephone Service Assistance.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.8 Telephone Service Assistance, (Cont'd.)

3.8.2 Regulations

- A. Telephone Service Assistance is a basic local exchange residential Service offering available to customers who are currently participating in one of the following programs:
 - 1. Both Medical Assistance under Chapter 5111 of the Ohio Revised Code and Medicare under Title XVIII of the Social Security Act;
 - 2. Ohio Energy Credits Program (OECF); or
 - 3. Supplemental Security Income (SSI) on the basis of blindness or disability under Title XVI of the Social Security Act.
- B. The Company shall require, as proof of eligibility for Telephone Service Assistance, documentation of the customer's participation in one of the above assistance programs. Thereafter, the Company shall verify continued participation in the eligible programs not more than once per year.
- C. Customers of Telephone Service Assistance can not be a dependent (as defined by the Federal Income Tax Code) under the age of 60.
- D. Telephone Service Assistance shall be provided with usage sensitive basic local exchange, single-party telephone service in service areas where the Company offers such service. If the Company offers more than one type usage sensitive basic local exchange, single-party telephone service in the service area, the Customer may choose from among them offered. If the Company offers no such usage sensitive basic local exchange, single-party telephone service in the Customer's service area, it shall provide to the Customer the least expensive basic local exchange, single-party telephone service it offers in the Customer's service area.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.8 Telephone Service Assistance, (Cont'd.)

3.8.3 Telephone Assistance Program

- A. The Company shall provide a notice, in each monthly billing statement, to customers of Telephone Assistance with usage sensitive basic local exchange, single-party telephone service, that it also offers basic local exchange, flat rate, unlimited calling telephone service. The notice shall state the rate for basic local exchange, flat rate, unlimited calling telephone service; that such service is not subject to the discounts and waivers applicable to Telephone Service Assistance; and, that customers may convert to such service at no charge. The notice shall also state that if a customer converts from Telephone Service Assistance to basic local exchange, flat rate, unlimited calling telephone service, the customer cannot convert back to Telephone Service Assistance until one year has passed.
- B. If customers are receiving usage sensitive service under this section, the Company shall maintain the usage sensitive service to those customers, even though the Company ceases offering the usage sensitive telephone service in the Customer's service area. The Company is not required to offer the usage sensitive telephone service to customers who apply for telephone service under this section after the Company ceases offering the usage sensitive service in the service area.

3.8.4 Telephone Service Assistance is available with flat rate, unlimited calling basic local services only if the Company does not offer usage sensitive basic local service in a Customer's service area.

3.8.5 If the Company introduces usage sensitive basic local service to a customer's area subsequent to the time the customer applies for and receives Telephone Service Assistance, the Company shall, unless otherwise requested by the customer, maintain the flat rate service to the customer, even though the usage sensitive service is available in the Customer's service area. Customers who apply for Telephone Service Assistance after the Company introduces usage sensitive service to receive Telephone Service Assistance.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.8 Telephone Service Assistance, (Cont'd.)

3.8.3 Telephone Assistance Program, (cont'd.)

- 3.8.6** Telephone Service assistance is available for a single telephone line at the customer's principal place of residence. No other exchange service will be permitted in the same household.
- 3.8.7** The waiver of deposit, service connection, and service conversion charges under Telephone Service Assistance shall be available to eligible customers not more than once in a one-year period at the same address. Customers must pay to make arrangements to pay to the Company any outstanding bills for regulated telephone services in the customer's name, and no other member of the household owes money for such services previously provided at the customer's current address, in order to benefit from such waivers.
- 3.8.8** Telephone Service Assistance customers shall be permitted access to Universal Emergency Number Service (9-1-1 Service), where available and Message Toll Number Service (MTS). However, Telephone Service Assistance customers are prohibited from purchasing any other optional services offered by the Company except Touch Calling; 900/976 Blocking, and Toll Blocking services (where available); and any other service determined by the PUCO to be beneficial to customers with handicaps or medical conditions, or in life-threatening situations.

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1633 Westlake Avenue, No., Suite 200
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Case No.
Issued: March 1, 2006

P.U.C.O. Tariff No. 1
1st Revised Page 130
Cancels Original Page 130

Effective: March 2, 2006

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.9 Presubscription

Customers may be presubscribed to the carrier of their choice for both interLATA and intraLATA service. The Customer will incur a charge as provided below each time there is a change in the long distance carrier associated with the Customer's intraLATA or interLATA service after the initial installation of service, however if a Customer changes both it's intraLATA and interLATA carriers simultaneously, Company will waive the full intraLATA PIC Change Charge. See Section 3.1.0.1 for pricing information.

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Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.10 Promotions

3.10.1 Promotional Offerings

The Company, from time to time, may make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offerings may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made. The waiver of any monthly recurring charges shall be limited to 90 days on a per customer basis. Promotions filed with the PUCO will be effective on the day of filing.

3.10.2 Trial Service Offering (TSO)

- A.** In the normal course of business the Company, at its discretion, may elect to offer certain services to Customer on a "trial basis".
- B.** In order to conduct such "trials", the Company will file with the Commission, on at least the minimum notice required by the Commission relative to such service, a Trial Service Offering (TSO) Supplement.
- C.** The TSO Supplement will contain a brief description of the trial service(s), features, special agreements, applicable rates and regulations. In addition, the Supplement will include specific information as to the availability and estimated duration of the Trial Service Offering.
- D.** The filing of a TSO Supplement does not obligate the Company to continue the trial service beyond the stated trial period or to offer said service as a general tariffed offering in the future.
- E.** Service(s) provided hereunder are subject to all other applicable provisions in the tariffs of the Company lawfully on file with the Commission. However, the TSO rates and charges will supersede applicable general tariff rates and charges for the duration of the trial period.

XO Communications Services, Inc.
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1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 05-86-TP-ATA
Issued: January 24, 2005

P.U.C.O. Tariff No. 1
Original Page 132

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.11 Individual Case Basis (ICB) Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service offered under this tariff. Rates quoted in response to such competitive requests may be different than those specified for such service in this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis and will be filed with the PUCO.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.12 Integrated Services Digital Network ("ISDN")

3.12.1 General

Integrated Services Digital Network ("ISDN") is a network which provides the Customer with integrated communication capability for voice/data transmission over a single access line. XO ISDN is available as a) Basic Rate Interface ("BRI"); or b) Primary Rate Interface ("PRI"). Customer Premise Equipment that is compatible with the ISDN interface is the responsibility of the Customer. XO Communications Services, Inc. is not responsible if any changes in the provisioning of "BRI" or "PRI" result in the obsolescence of Customer's equipment or the need for the Customer to modify or change their customer premise equipment. Access to the network is available from special equipment located in the Company's central office facilities or where facilities permit.

Customers who enter into Service Order Agreements to receive service after April 16, 2001, will receive ISDN PRI service pursuant to Section 17 of this tariff.

3.12.2 ISDN-BRI

"BRI" consists of two bearer ("B") channels and one ("D") channel. XO Communications Services, Inc. Customer's have the option of either "BRI" Basic or Plus service offerings. "BRI" Basic and Plus services includes the following features:

- Alternate voice/switched circuit data on both "B" channels;
- Two Directory Numbers
- Call Hold
- Call Transfer
- Called Number Display
- Calling Name/Number Delivery
- Three-Way Conference Calling
- Hunting

BRI Basic customers have the option of purchasing the following custom calling features. The features are included in the BRI Plus package.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.12 Integrated Services Digital Network ("ISDN"), (Cont'd.)

3.12.3 ISDN-PRI

"PRI" consists of twenty-three bearer ("B") channels and one data ("D") channel. With PRI, the "B" channels can carry voice conversations at 1.544 megabits per second

3.12.4 Rates

ISDN-BRI Basic and Plus and ISDN-PRI customers will be charged the applicable Non-Recurring and Monthly Recurring Charges as specified in the Price List.

XO Communications Services, Inc.
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1633 Westlake Avenue, No., Suite 200
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Case No. 05-86-TP-ATA
Issued: February 22, 2005

P.U.C.O. Tariff No. 1
Original Page 135

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.12 Integrated Services Digital Network ("ISDN"), (Cont'd.)

3.12.4 Rates, (Cont'd.)

Reserved for Future Use

XO Communications Services, Inc.
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1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 05-86-TP-ATA
Issued: February 22, 2005

P.U.C.O. Tariff No. 1
Original Page 136

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.12 Integrated Services Digital Network ("ISDN"), (Cont'd.)

3.12.4 Rates, (cont'd.)

Reserved for Future Use

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.13 Special Services

3.13.1 Remote Call Forwarding

Remote Call Forwarding (RCF) is an arrangement where all calls to a given telephone number (which no longer has a physical line installed) are permanently forwarded to another telephone number.

A. Service Offerings

XO Communications Services, Inc. will offer remote call forwarding for XO Communications Services, Inc. numbers and telephone numbers from other carriers.

Effective: December 30, 2006

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.14 Customer Premise Visits*

3.14.1 Charging Premise Work Visits to Customers

- A. Premise work charges are payable by the customer in the following situations:
1. Repair calls in which customer provided equipment is found to be at fault;
 2. Customer requested moves, adds, changes or rearrangements and replacement of equipment;
 3. Installation of additional jacks, wiring, or other miscellaneous work not expressly excluded in the section below.
- B. Premise work charges are not applicable for the following:
1. Installation, move or change of a customer's telephone service if initiated by the Company;
 2. Repair of leased or non-leased company-provided equipment;
 3. Digital Centrex installations;
 4. Extension of demark beyond the NETPOP to customer equipment room or central location.
- C. Relevant rules are as follows:
1. Charges for premise work are based on a per occurrence basis.
 2. Work charges will apply separately per customer request, unless multiple requests can be conveniently handled during the same call;
 3. Estimates are available for unique applications, and will be provided solely at the Company's discretion. Estimates are not binding;
 4. All material with the exception of miscellaneous material, such as nuts, bolts and screws is billable. Material prices are based on the cost of goods, administration allocable tax, supply expense and other appropriate costs and return.
 5. When, in order to complete customer-requested premise work, additional services such as engineering or special equipment are needed, the customer will be required to pay such cost.

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D. Rates

Technician Visit Charge

Per Occurrence

Max.
\$300.00

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* Technician Visit Charge will be assessed in lieu of the Premise Visit Charge found on Page 56.1, 269, and 391 for adds, moves, and changes.

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 05-86-TP-ATA
Issued: February 22, 2005

P.U.C.O. Tariff No. 1
Original Page 139

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.15 Customer Installation Cancellation Charges

If a Customer schedules an installation appointment after canceling at least two previous installation appointments after the Company has dispatched a technician for the installation, , the Company will bill the Customer for such appointments, and, in accordance with the rates as set forth below:

Rate for Third Installation Appointment	Max. \$250.00
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Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.16 Customer-Owned, Coin Operated Service

3.16.1 Rules and Regulations

- A. The Company will provide service to Customer-Owned, Coin-Operated telephones (COCOTs) in accordance with 4901:1-5-09, O.A.C. as follows:
1. all COCOTs must provide hearing aid compatible handsets;
 2. COCOTs must provide access to dialtone, the local operator, 9-1-1 emergency service (where available), toll-free calling, and telecommunications relay service calls for the hearing disabled, free of charge and without the use of a coin.
 3. COCOTs must be mounted in accordance with the Americans with Disabilities Act (ADA) at new or renovated locations (any site where the telephone has been temporarily removed and reinstalled;
 4. COCOTs must accept coins of various denominations (i.e., nickels, dimes, and quarters) and to return coins. If the COCOT is a currency accepting instrument it shall be able to return currency or coins.
 5. COCOTs must provide access to both local long distance service;
 6. COCOTs must provide free, end-user access to all locally certified long distance carriers;
 7. COCOTs must, where 9-1-1 emergency service is unavailable, make o-dialed calls connect to the underlying local exchange carrier;
 8. COCOTs must provide access to directory assistance and provide access to directories at each indoor location COCOT instrument if the COCOT provider charges end-users for directory assistance;

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.16 Customer-Owned, Coin Operated Service, (Cont'd.)

3.16.1 Rules and Regulations, (cont'd.)

- B.** All COCOT providers must have the following posted in clear view on the front of the instrument:
1. the telephone number of the instrument;
 2. the COCOT provider's name and telephone number;
 3. the Commission's Consumer Services toll-free hotline number;
 4. clear and concise operating instructions;
 5. a cost-free method of reporting complaints and obtaining refunds;
 6. the price of a local calls
 7. the price for directory assistance, if any;
 8. the directions for reaching local emergency;
 - i9. a notice designating that the COCOT instrument is out of order if it cannot be repaired upon the COCOT provider's initial repair visit
- C.** The Commission's compliance division will monitor and investigate COCOTs for compliance with these guidelines. If a Commission investigation is conducted, and any violations are found to exist, the compliance investigator will notify the relevant COCOT provider of such violations. At that time, the COCOT provider shall be given fifteen (15) days to correct those problems at the particular location(s) where the violation was found. The COCOT provider will be responsible for not only correcting any violation at that location, but also for insuring that COCOTs at all of his/her locations are in compliance. If, after proper notification, the compliance investigator finds that same violation to still be present either at the original location, or at other COCOT locations of this COCOT provider, grounds for disconnection of those COCOTs will exist, and disconnection will be ordered without further notice to the COCOT provider.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.16 Customer-Owned, Coin Operated Service, (Cont'd.)

3.16.1 Rules and Regulations, (cont'd.)

- D.** The Company reserves the right to terminate service to the COCOT if the Commission finds that a COCOT is not in compliance with the minimum operating requirements of these rules.
- E.** At the written request of the property owner, commercial tenant, subscriber of COCOT Service or the municipality, the COCOT instrument may provide outgoing-only Service. Should the instrument be limited to outgoing-only Service prominent notice must be posted on the COCOT instrument.
- F.** The COCOT may not charge for calls which are not completed. A completed call is a call that is answered by the called party.

3.16.2 Rates

A. Local Line Charges

The Charges set forth in Section 3.1.3.B and 3.1.3.C will apply.

B. Usage Charges

The Charges set forth in Section 3.1.4 will apply.

C. Directory Assistance Charges

The Charges set forth in Section 3.2 will apply.

D. Message Toll Services

The following rates will apply on a per minute basis for message toll services made through a COCOT:

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1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 05-86-TP-ATA
Issued: February 22, 2005

P.U.C.O. Tariff No. 1
Original Page 143

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.17 Dedicated Point-to-Point Services

The pricing set forth in Section 3.17 is available only to Customers who purchase the Company's Dedicated internet Access Service which is an unregulated Service, and therefore, not included in this tariff.

Customers who enter into Service Order Agreements for this service after December 1, 2000 will be subject to the rates set forth in Section 3.19 of this tariff.

3.17.1 DS-1 Service

DS-1 service is a digital transmission facility of 1.544 Mbps with a capacity of up to 24 analog or digital channels. This service supports voice, analog data, digital data and video where at least one end is on-net.

This service consists of making DS-1 capacity available 24-hours per day, 7 days per week.

XO Communications Services, Inc.
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1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 05-86-TP-ATA
Issued: February 22, 2005

P.U.C.O. Tariff No. 1
Original Page 144

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.17 Dedicated Point-to-Point Services, (Cont'd.)

3.17.2 DS-3 Service

DS-3 service is a digital transmission facility of 44.736 Mbps with a capacity of 28 DS-1 channels or 672 voice, analog data, digital data channels where at least one end is on-net.

This service consists of making DS-3 capacity available 24-hours per day, 7 days per week.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.18 XO Integrated Access Service

XO Integrated Access Service is a bundled service offering that requires the Customer to purchase, at the same customer location, local exchange service, message toll service and Internet services from the Company. The standard configuration involves having a single DS-1 to the Customers' premises. In order to get the following pricing for this service, the Customer must purchase a minimum of 10 (ten) local exchange lines or channels. Further, the Customer must, at a minimum, enter a one year service order XO Minimum Annual Commitment Level as set forth in Company's Federal Message Toll Service Tariff. The Non-Recurring and Monthly Recurring charges are specified in Sections 3.18.3 and 3.18.4 below. XO Integrated Access Service will no longer be available to Customers who enter into Service Agreements to receive Service after December 23, 2002; however, Customers who entered into Service Order Agreements prior to December 23, 2002 to receive this Service, will continue to receive this Service pursuant to Section 12 of this tariff.

3.18.1 Standard Features

Integrated Access Service includes the following standard features at no additional charge:

- Call Forward Variable
- Call Forward Busy
- Call Forward No Answer
- Speed Calling
- Call Waiting
- Touchtone
- 3 Way Calling

3.18.2 Optional Features

An Integrated Access Service Customer may order optional features at standard rates specified in Section 3.1 of this tariff.

3.18.3 Non-Recurring Charges

For initial installation of XO Integrated Access Service over a single DS-1, Customers will pay a non-recurring installation charge specified below. Installation charges for those Customers that purchase more than a DS-1 worth of capacity will be done on an Individual Case Basis(ICB). If a customer chooses to add additional local exchange lines or channels after installation of the initial service, the Company's regular non-recurring installation charges for local exchange service, as specified in Section 3.1 of this tariff will apply.

XO Communications Services, Inc.
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1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 05-86-TP-ATA
Issued: February 22, 2005

P.U.C.O. Tariff No. 1
Original Page 146

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.18 XO Integrated Access Service, (Cont'd.)

3.18.4 Monthly Recurring Charges

3.18.5 Usage Charges

Under this program, Customers will receive intraLATA and interLATA intrastate service under the Gold and Platinum Service offering listed in Company's State Message Toll Services Tariff, P.U.C.O. No. 3 and interstate service under the Integrated Access Service offering listed in Company's Federal Message Toll Service Tariff. Customers will receive the following local usage charges:

- * Customers may, at their own option, combine this trial offering with the Statewide Local Calling Trial Offering as outlined in Section 3.1.3.3.2. As such, Customers choosing to combine these options would, for a monthly charge, have the ability to place calls anywhere in the State and have such calls rated at the per message charge that is set forth in the XO Integrated Access product.

3.18.6 Enhanced Integrated Feature

XO Integrated Access Service Customers can order the Enhanced Integrated Feature, as an option, at the following monthly recurring charge.

3.18.7 Enhanced Features

The following features are included in the Enhanced Integrated Feature Package:

Abbreviated Dialing (3 or 4 digit) Call Transfer
Call Hold Basic Voice Mail Box
Call Pickup Message Waiting

All other features are available at rates specified in Section 3.1.

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 05-86-TP-ATA
Issued: February 22, 2005

P.U.C.O. Tariff No. 1
Original Page 147

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.19 XO Outbound DS-1 Service (Trial Service Offering)

XO Outbound DS-1 Service is a Trial Service Offering that provides Customers with the ability to place only outbound calls via 24 separate lines provisioned over a single DS-1. Customers may not convert existing XO DS-1 service to this Trial Service Offering. To be eligible, a customer must, at a minimum, sign a one-year Service Order Agreement and subscribe to XO's local and long distance services. This Trial Service Offering is available until December 31, 2000. XO Outbound DS-1 Service may not be used in conjunction with any other discount or promotion. Rates for XO Outbound DS-1 Service are specified in Section 3.19 following. Rates for local usage are set forth in Section 3.1.4 of this tariff and intraLATA toll and long distance are set forth in XO's Message Toll Services Tariff.

XO Communications Services, Inc.
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1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 05-86-TP-ATA
Issued: February 22, 2005

P.U.C.O. Tariff No. 1
Original Page 148

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.20 X Options

X Options is a bundled service that includes XO local exchange, inbound, and outbound domestic long distance and DSL or dedicated internet services provided at the same customer location. This service is available to Business customers and is subject to the availability of facilities and only offered where technically feasible. X Options will no longer be available to Customers who enter into Service Agreements to receive Service after May 12, 2002; however, Customers who entered into Service Order Agreements prior to May 12, 2002 to receive this Service, will continue to receive this Service.

Rates indicated below do not include sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges.

Under X Options, the Customer selects and receives service under one of the X Option listed in this section. Each X Option includes the Standard Feature Package no additional cost. Additional voice features beyond the Standard Feature Package are available at tarified rates. The Monthly Recurring Charge for each X Option includes the specified amount of monthly minutes of use for local exchange, inbound, and outbound domestic long distance service and the Standard Feature Package. The specified monthly minutes of use does not include International usage. Unused minutes may not be carried over to the following month. Additionally, the Customer must commit to a minimum one year term agreement for both voice and Internet services in order to be eligible for X Options.

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 05-86-TP-ATA
Issued: February 22, 2005

P.U.C.O. Tariff No. 1
Original Page 149

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.20 X Options, (Cont'd.)

3.20.1 X Option One

To receive service under X Option One, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and DSL service. Under this option, Customers must choose from one of the three options for monthly minutes of domestic long usage: (A) 4000 minutes; (B) 7000 minutes; (C) 10,000 minutes; or (D) 25,000 minutes. X Option One also includes either 10,000 minutes of local exchange calling or 3300 separate local exchange calls for options A, B, and C or 20,000 minutes of local exchange calling or 6500 separate local exchange calls for option D. Additional minutes of local exchange service will be billed at \$.02 per minute, in sixty second billing increments. Additional local exchange calls will be billed at the rates set forth in the Price List. Domestic long distance in excess of the four options of domestic long distance usage will be billed at the rates set forth in the Company's Message Toll Services Tariff.

3.20.2 X Option Two

To receive service under X Option Two, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and DSL service. Customers must choose from one of the three options for the monthly minutes of domestic long distance usage: (A) 5000 minutes; (B) 7000 minutes; (C) 10,000 minutes or (D) 25,000 minutes. X Option Two also includes either a total of 12,000 minutes of local exchange calling usage or 4000 separate local exchange calls for options A, B, and C or 20,000 minutes of local exchange calling or 6500 separate local exchange calls for option D. Additional minutes local exchange service will be billed at \$.02 per minute, in sixty second billing increments. Additional local exchange calls will be billed at the rates set forth in the Price List. Domestic long distance in excess of the four options for domestic long distance usage will be billed at the rates set forth in the Company's Message Toll Services Tariff.

XO Communications Services, Inc.
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1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 05-86-TP-ATA
Issued: February 22, 2005

P.U.C.O. Tariff No. 1
Original Page 150

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.20 X Options, (Cont'd.)

3.20.3 X Option Three

To receive service under X Option Three, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and DSL service. Customers must choose from one of the three options for monthly minutes of domestic long distance: (A) 4000 minutes; (B) 7000 minutes; (C) 10,000 minutes or (D) 25,000 minutes. X Option Three also includes either a total of 10,000 minutes of local exchange calling usage or 4000 separate local exchange calls for options A, B, and C or 20,000 minutes of local exchange calling or 6500 separate local exchange calls for option D. Additional minutes of local exchange service will be billed at \$.02 per minute, in sixty second billing increments. Additional local exchange calls will be billed at the rates set for in the Price Sheet. Domestic long distance usage above the four options for domestic long distance usage will be billed at rates set forth in Section the Company's Message Toll Service Tariff.

3.20.4 X Option Four

To receive service under X Option Four, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and DSL service. Customers must choose from one of the three options for monthly minutes of domestic long distance: (A) 5000 minutes; (B) 7000 minutes; (C) 10,000 minutes or (D) 25,000 minutes. X Option Four also includes either a total of 12,000 minutes of local exchange calling usage or 3300 separate local exchange calls for options A, B, and C or 20,000 minutes of local exchange calling or 6500 separate local exchange calls for options D. Additional minutes of local exchange service will be billed at \$.02 per minute, in sixty second billing increments. Additional local exchange calls will be billed at the rates set forth in the Price Sheet. Domestic long distance usage above the four options for domestic long distance usage will be billed at rates set forth in Section the Company's Message Toll Service Tariff.

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 05-86-TP-ATA
Issued: February 22, 2005

P.U.C.O. Tariff No. 1
Original Page 151

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.20 X Options, (Cont'd.)

3.20.5 X Option Five

To receive service under X Option Five, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and Dedicated Internet Access with a connection speed of 1.544 Mbps. Customers must choose from one of the three options for domestic long distance use: (A) 4000 minutes; (B) 7000 minutes; (C) 10,000 minutes; or (D) 25,000 minutes. X Option Five also includes either a total of 10,000 minutes of local exchange calling usage or 3300 separate local exchange calls for options A, B, and C or 20,000 minutes of local exchange calling or 6500 separate local exchange calls for option D. Additional minutes of local exchange service will be billed at \$.02 per minute, in sixty second billing increments. Additional local exchange calls will be billed at the rates set forth in the Price Sheet. Domestic long distance usage above the four long distance usage options will be billed at rates set forth in the Company's Message Toll Services Tariff.

3.20.6 X Option Six

To receive service under X Option Six, the Customer must order a minimum of 14(fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and Dedicated Internet Access with a connection speed of 1.544Mbps. Customer must choose from one of the three options for domestic long distance usage: (A) 5000 minutes; (B) 7000 minutes; (C) 10,000 minutes; or (D) 25,000 minutes. X Option Six also includes either a total of 12,000 minutes of local exchange calling usage or 4000 separate local exchange calls for options A, B, and C or 20,000 minutes of local exchange calling or 6500 separate local exchange calls for option D. Additional minutes of local exchange service will be billed at \$.02 per minute, in sixty second billing increments. Additional local exchange calls will be billed at the rates set forth in the Price Sheet. Domestic long distance usage above the four domestic long distance usage options will be billed at rates set in Section the Company's Message Toll Services Tariff.

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 05-86-TP-ATA
Issued: February 22, 2005

P.U.C.O. Tariff No. 1
Original Page 152

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.20 X Options, (Cont'd.)

3.20.7 X Option Seven

To receive service under X Option Seven, the Customer must order a DS-1 access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. Customers must choose from one of the three options for domestic long distance usage: (A) 4000 minutes; (B) 7000 minutes; (C) 10,000 minutes; or (D) 25,000 minutes. X Option Seven also includes either a total of 10,000 minutes of local exchange calling usage or 3300 separate local exchange calls for options A, B, and C or 20,000 minutes of local exchange calling or 6500 separate local exchange calls for option D. Additional minutes of local exchange will be billed at \$.02 per minute, in sixty second billing increments. Additional local exchange calls will be billed at the rates set forth in the Price List. Domestic long distance usage above the four options for domestic long distance use will be billed at rates set forth in Section the Company's Message Toll Service Tariff.

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 05-86-TP-ATA
Issued: February 22, 2005

P.U.C.O. Tariff No. 1
Original Page 153

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.20 X Options, (Cont'd.)

3.20.8 X Option Eight

The X Option Eight, is a per user network service that requires a minimum of 10 (ten) users accessing the same network. This Option consists of one voice line per user, or a minimum of ten lines, and DSL service. Customers must choose from one of the three options for domestic long distance usage: (A) 4000 minutes; (B) 7000 minutes; (C) 10,000 minutes; or (D) 25,000 minutes. X Option Eight also includes either a total lump sum of 10,000 minutes of local exchange usage or 3300 separate local exchange calls for options A, B, and C or 20,000 minutes of local exchange calling or 6500 separate local exchange calls for option D. The lump sum of both the local exchange minutes and domestic long distance minutes is total combined usage for all the users in this Option. Additional minutes of local exchange service will be billed at \$.02 per minute, in sixty second increments. Additional local exchange calls will be billed at the rates set forth in the Price List. Additional minutes of use above the four options for domestic long distance usage will be billed at rates set forth in Section the Company's Message Toll Service, P.U.C.O. No. 2.

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 05-86-TP-ATA
Issued: February 22, 2005

P.U.C.O. Tariff No. 1
Original Page 154

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.20 X Options, (Cont'd.)

3.20.9 X Option Nine

X Option Nine, is a per user network service that requires a minimum of 30 (thirty) users accessing the same network. This Option consists of one voice line per user, or a minimum of 30 lines, and DSL service. Customers must choose from one of the three options for domestic long distance usage: (A) 4000 minutes; (B) 7000 minutes; (C) 10,000 minutes or (D) 25,000 minutes. X Option Nine also includes either a total lump sum of 10,000 minutes of local exchange usage or 3300 separate local exchange calls for options A, B, and C or 20,000 minutes of local exchange calling or 6500 separate local exchange calls for option D. The lump sum of both the local exchange minutes and domestic long distance minutes is total combined usage for all the users in this Option. Additional minutes of local exchange service will be billed at \$.02 per minute, in sixty second increments. Additional local exchange calls will be billed at the rates set forth in the Price List. Additional minutes of use above the four options for domestic long distance usage will be billed at rates set forth in Section the Company's Message Toll Service, P.U.C.O. No. 2.

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 05-86-TP-ATA
Issued: February 22, 2005

P.U.C.O. Tariff No. 1
Original Page 155

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.20 X Options, (Cont'd.)

3.20.10 X Option Ten

X Option Ten, is a per user network service that requires a minimum of 10 (ten) users accessing the same network. This Option consists of one voice line per user, or a minimum of ten lines, and Dedicated Internet Access with a connection speed of 768k. Under this Option, Customers must choose from one of the three options for domestic long distance usage: (A) 4000 minutes; (B) 7000 minutes; (C) 10,000 minutes; or (D) 25,000 minutes. X Option Ten also includes either a total lump sum of 10,000 minutes of local exchange usage or 3300 separate local exchange calls for options A, B, and C or 20,000 minutes of local exchange calling or 6500 separate local exchange calls for option D. The lump sum of both the local exchange minutes and domestic long distance minutes is total combined usage for all the users in this Option. Additional minutes of local exchange service will be billed at \$.02 per minute, in sixty second increments. Additional local exchange calls will be billed at the rates set forth in the Price List. Additional minutes of use above the four options for domestic long distance usage will be billed at rates set forth in Section the Company's Message Toll Service, P.U.C.O. No. 2.

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 05-86-TP-ATA
Issued: February 22, 2005

P.U.C.O. Tariff No. 1
Original Page 156

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.20 X Options, (Cont'd.)

3.20.11 X Option Eleven

X Option Eleven, is a per network user service that requires a minimum of 30 (thirty) users accessing the same network. This Option consists of one voice line per user, or a minimum of thirty lines, and Dedicated Internet Access with a speed of 768k. Under this Option, Customers must choose from one of the three options for domestic long distance usage: (A) 4000 minutes; (B) 7000 minutes; (C) 10,000 minutes; or (D) 25,000 minutes. X Option Eleven also includes either a total lump sum of 10,000 minutes of local exchange usage or 3300 separate local exchange calls for options A, B, and C or 20,000 minutes of local exchange calls or 6500 separate local exchange calls for option D. The lump sum of both the local exchange minutes and domestic long distance minutes is total combined usage for all the users in this Option. Additional local exchange service will be billed at \$.02 per minute, in sixty second increments. Additional local exchange calls will be billed at the rates set forth in the Price usage will be billed at rates set forth in Section the Company's Message Toll Service, P.U.C.O. No. 2.

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 05-86-TP-ATA
Issued: February 22, 2005

P.U.C.O. Tariff No. 1
Original Page 157

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.20 X Options, (Cont'd.)

3.20.12 X Option Twelve

To receive service under X Option Twelve, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twenty-four) basic Business local exchange lines or trunks and DSL service. Under this option, Customers must choose from one of the three options for the monthly minutes of domestic long distance usage: (A) 10,000 minutes; (B) 25,000 minutes; (C) 50,000 minutes; or (D) 75,000 minutes. X Option Twelve also includes either 20,000 minutes of local exchange calling or 6500 separate local exchange calls for options A, B, and C or 30,000 minutes of local exchange calling or 10,000 separate local exchange calling for option D. Additional minutes of local exchange will be billed at \$.02 per minute, in sixty second billing increments. Additional local exchange calls will be billed at the rates set forth in the Price List. Domestic long distance usage above the three options for domestic long distance use will be billed at rates set forth in Section the Company's Message Toll Service, P.U.C.O. No. 2.

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 05-86-TP-ATA
Issued: February 22, 2005

P.U.C.O. Tariff No. 1
Original Page 158

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.20 X Options, (Cont'd.)

3.20.13 X Option Thirteen

To receive service under X Option Thirteen, the Customer must order a minimum of 19 (nineteen) but no more than 24 (twentyfour) basic Business local exchange lines or trunks and Dedicated Internet Access. Under this option, Customers must choose from one of the three options for the monthly minutes of domestic long distance usage: (A) 10,000 minutes; (B) 25,000 minutes; (C) 50,000 minutes; or (D) 75,000 minutes. X Option Thirteen also includes either 20,000 minutes of local exchange calling or 6500 separate local exchange calls for options A, B, and C or 30,000 minutes of local exchange calling or 10,000 separate local exchange calls for option D. Additional minutes of local exchange will be billed at \$.02 per minute, in sixty second billing increments. Additional local exchange calls will be billed at the rates set forth in the Price List. Domestic long distance usage above the four options for domestic long distance use will be billed at rates set forth in Section the Company's Message Toll Service, P.U.C.O. No. 2.

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 05-86-TP-ATA
Issued: February 22, 2005

P.U.C.O. Tariff No. 1
Original Page 159

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.20 X Options, (Cont'd.)

3.20.14 X Option Fourteen

To receive service under XOption Fourteen, the Customer must order a Primary Rate Interface (PRI) for voice along with Digital Subscriber Line service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: (A) 10,000 minutes; (B) 25,000 minutes; (C) 50,000 minutes or (D) 75,000 minutes. The domestic long distance usage above A, B, C, or D will be billed at rates set forth in XO Message Toll Service, P.U.C.O. No. 2. The MRCs are listed below. Each X Option Fourteen includes 20,000 minutes of local exchange calling per month for options A, B, and C or 30,000 minutes of local exchange calling or 10,000 separate local exchange calls for option D. Additional local exchange calling will be billed at rates set forth below.

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 05-86-TP-ATA
Issued: February 22, 2005

P.U.C.O. Tariff No. 1
Original Page 160

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.20 X Options, (Cont'd.)

3.20.15 X Option Fifteen

To receive service under XOption Fifteen, the Customer must order a Primary Rate Interface (PRI) for voice along with Dedicated Internet Access service. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: (A) 10,000 minutes; (B) 25,000 minutes; (C) 50,000 minutes; (D) 75,000 minutes. The domestic long distance usage above A, B, C, or D will be billed at rates set forth in XO Message Toll Service tariff. The MRCs are listed below. Each X Option Fifteen includes 20,000 minutes of local exchange calling per month for options A, B, and C or 30,000 minutes of local exchange calling or 10,000 separate local exchange calls for option D. Additional local exchange calling will be billed at the rate set forth below.

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 05-86-TP-ATA
Issued: February 22, 2005

P.U.C.O. Tariff No. 1
Original Page 161

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.20 X Options, (Cont'd.)

3.20.16 X Option Sixteen

To receive service under XOption Sixteen, the Customer must order a PRI access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. Customer must choose from one of the three options for the monthly minutes of domestic long distance usage: (A) 4,000 minutes; (B) 7,000 minutes; (C) 10,000 minutes; or (D) 25,000 minutes. The domestic long distance usage above A, B, C, or D will be billed at rates set forth in the Company's Message Toll Service tariff. Each X Option Sixteen includes a total of 10,000 minutes of local exchange calling for options A, B, and C or 20,000 minutes of local exchange callings or 6500 separate local exchange calls. Local usage rates above the minutes are set forth in the price list.

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 05-86-TP-ATA
Issued: February 22, 2005

P.U.C.O. Tariff No. 1
Original Page 162

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.20 X Options, (Cont'd.)

3.20.17 X Option M

To receive service under X Option M, the Customer must order a X Options package at no fewer than five locations, with at least one location receiving one of the X Options 1-16. Customer must also order a minimum of 6 (six) but no more than 9 (nine) local exchange lines via Integrated Access service. Customer will receive 1,500 monthly minutes of domestic long distance usage. Domestic long distance usage above the monthly minutes will be billed at rates set forth in the Company's Message Toll Service tariff for intrastate use or pursuant to the Terms and Conditions governing long distance traffic found on Company's website for interstate use. The installation and monthly recurring charge are listed below. Each X Option M includes 6,000 minutes of local exchange calling per month or 2000 separate local exchange calls. Additional local exchange calling above the monthly minutes will be billed at the rate set forth in the price list. International usage will provided under the Company's Platinum Small Business Plan pursuant to the Terms and Conditions governing international traffic found on Company's website.

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No.
Issued: November 28, 2005

P.U.C.O. Tariff No. 1
1st Revised Page 163
Cancels Original Page 163

Effective: November 29, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.20 X Options, (Cont'd.)

3.20.18 X Option Standard Feature Package

All X Option options include the following standard features at no additional charge.

Message Waiting
Call Forwarding
3 Way Calling
Speed Dial
Abbreviated Dialing
Call Hold
Call Pickup
Call Transfer
Hunting
Caller ID – Number Only
First Block of 20 DID's*

(T)
(N)

3.20.19 Term Discounts

X Option customers who choose one of the following term commitments that is greater than one year will receive a discount. The discount is applied to the X Option Monthly Recurring charge, and the local exchange and domestic long distance usage above the bundled minutes of use included in each X Option. The discount will not be offered with any other discounts. The term discounts are as follows:

Term Length	Discount
2 Year	10%
3 Years	20%

3.20.20 X Option MLP

Customers ordering X Options 1-16 at no fewer than five locations are eligible for X Option MLP. MLP is a 5% discount off the monthly recurring charge of all X Option packages 1-16. X Option M is not eligible for the discount and does not contribute to the total of five necessary locations to receive the MLP discount.

* Available to Customers who order business trunks.

(N)

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 05-86-TP-ATA
Issued: January 24, 2005

P.U.C.O. Tariff No. 1
Original Page 164

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.21 Special Access

Special Access Service is a dedicated line from a customer to a long distance company, internet service provider, or other provider of telecommunication services.

Special Access Service will be offered in the following:

- * On-Net to On-Net-only one termination channel charge.
- * On-Net to Off-Net-two channel terminations, one fixed mileage and an appropriate number of variable miles.
- * Off-Net to Off-Net-review on an individual cases basis for technical purposes. Two channel terminations, one fixed mileage and an appropriate number of variable miles would be charged.

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 05-86-TP-ATA
Issued: February 22, 2005

P.U.C.O. Tariff No. 1
Original Page 165

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.21 Special Access, (Cont'd.)

3.21.1 Reserved for Future Use

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.22 Inbound PRI

Inbound PRI is a high inbound only Primary Rate Interface ("PRI") ISDN service. This service is available to internet service providers and application service providers. Inbound PRI is a DS-1 level service that provides trunk-side access from a Customer's premise to the local Company central office. Service will be delivered to the Customer's premise on a digital basis only. The customer may elect to convert the digital signal to analog using customer provided channel banks at their own discretion, but the Company will not provide this as part of the service.

Inbound PRI is a dedicated, inbound-only service that can not be used to originate or terminate domestic long distance switched calls and is designed to support high inbound call volumes. Rates are set forth in two separate pricing options in Section 3.22.1 below and is divided between Customer service location that are either on-net or off-net. For purposes of this offering, on-net service shall mean service to the Customer's service location is provided entirely by the Company over its own fiber or wireless facilities, or when Customer is collocated with the Company. Off-net service shall mean service to the Customer service location is not provided entirely by the Company over its own fiber or wireless facilities, but through a combination of the Company's facilities and the purchase or lease of the facilities of another local access provider other, including, but not limited to, the use of unbundled network elements or access facilities. A minimum one-year term is required with this service offering.

The Company and the Customer agree that in the event of a decision by a regulatory authority at the federal, state or local level, including but not limited to the approval of a new ILEC interconnection arrangement, which alters the Company's ability to offer the current contract rate, upon thirty (30) days written notification to Customer, the Company may migrate the Customer to the off-net rate, as set forth in Section 3.22.1, "Option Two" for remainder of Customer's term as set forth in the Customer's Service Order Agreement. If the Company chooses to migrate customer to an Off-Net Price Plan for the remainder of Customer's term commitment, Customer may cancel service without penalty upon thirty (30) days written notice to the Company after receipt of notice from the Company.

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No.
Issued: November 28, 2005

P.U.C.O. Tariff No. 1
1st Revised Page 167
Cancels Original Page 167

Effective: November 29, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.22 Inbound PRI, (Cont'd.)

3.22.1 Rates

With each monthly recurring charge, the Customer is provided with only one number for one rate center. Customer can receive up to two rate centers at no additional monthly recurring charge. Rate centers are ILEC defined rate centers in each state. Additional rate centers, but no more than five, can be purchased for MRC of \$20.00 per rate center. Additional blocks of twenty (20) DID numbers will be available at a MRC of \$3.50.

3.22.2 Discounts

Aggregated Revenue	% Discount
0 - \$5K	0%
\$5K - \$25K	10%
\$25K - \$100K	15%
\$100K - \$300K	20%
\$300K +	25%

(N)
—
(N)

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.23 ISDN PRI

Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) is furnished for the digital transmission of information at 64Kbps between the Company's serving wire center and ISDN-compatible terminal equipment located at the customer's premises or other service point. The service consists of a minimum of 23 B (bearer channels) and 1 D (data channel) to provide the Customer with the capabilities of simultaneous access transmission and switching of voice and data services over channelized transport. In addition, ISDN PRI provides the customer with service capabilities and features described in this tariff. The service, as outlined in Section 3.23, is available to Customer who enter into Service Order Agreements to receive service after April 16, 2001.

3.23.1 Conditions

This service is offered subject to the following conditions:

- (a) PRI is only available from a serving central office (CO) equipped with the necessary facilities to provide PRI service. Feature availability and service capabilities are dependent on the facilities and digital technology providing the service;
- (b) ISDN compatible terminal equipment is required for operation. It is customer's responsibility to power and obtain such equipment;
- (c) PRI service does not preclude customer from originating or receiving circuit-switched voice calls from inside or outside either their serving CO or their Local Exchange Area. Where facilities are available, customers will be able to originate and receive circuit-switched data calls outside of their serving CO;
- (d) PRI service does not provide for the transmission of packet data;
- (e) Local and long distance usage is not included in the Monthly Recurring Charge (MRC) or Non-recurring Charge (NRC) and is billed at the applicable tariffed rates;
- (f) All PRI Service must have at least one 23 B, plus 1 D PRI arrangement for signaling and control functions. A 23 B plus Back-up D PRI arrangement is required whenever more than 47 B Channels are controlled by a single D channel;
- (g) Each PRI is equipped with one telephone number. For Direct Inward Dial (DID) service, additional telephone numbers may be ordered in blocks of 10, 20 or 100 depending on customer location;
- (h) Clear Channel is available when all Carrier Equipment and customer equipment signaling is set to B8ZS.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.23 ISDN PRI, (Cont'd.)

3.23.2 Service Components

The following Service Components are included in the MRC when ordering ISDN PRI:

- (a) Primary Rate Access Line: Provides a four-wire access loop from the customer premise to the serving CO. The transmission via this loop supports Clear Channel Capability;
- (b) Primary Rate Interface: Provides the multiplexing to support up to 23 B Channels at 64 Kbps and 1 D Channel for signaling at 64 Kbps. With Non-Facilities Associated Signaling, the primary rate interface can provide up to 24 B Channels at 64 Kbps;
- (c) Primary Rate Channels: Provides unlimited usage of the channel that will transport voice or data up to 64 Kbps over any B Channel.

1. The following conditions apply to service components:

- (a) Voice Calls may be completed to both ISDN and non-ISDN lines.
- (b) Data Transmission on the B Channels will be circuit-switched at 64 Kbps within the switch and between compatible CO's. ISDN interconnection to non-ISDN equipped CO's may be potentially subjected to analog transmission or sub-rated to 56Kbps.
- (c) B Channels can be allocated for specific services, such as DID, Direct Outward Dialing (DOD), Two-Way Trunk, Dedicated Inbound and Outbound Long Distance, or customer can optionally configure channels to access multiple services on a per-call basis.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.23 ISDN PRI, (Cont'd.)

3.23.3 Primary Rate Channel Configurations

Customers may order any one of the following three service configurations when ordering ISDN. However, the first PRI Access Line purchased must be the Standard Channel Configuration. A customer requiring additional ISDN PRI Access Lines may choose the 24 B channels with Non Facilities Associated Signaling or 23B with a Backup D Channel configuration.

- (a) Standard Channel Configuration: Provides 23 B Channels at 64 Kbps and 1 primary D Channel at 64 Kbps. The B channels carry digitized customer traffic, voice and/or data. The primary D Channel is out of band signaling used to control and route all B Channel traffic on a single ISDN PRI service arrangement.
- (b) Full Channel Configuration: Provides additional 24 B Channels at 64 Kbps. Only available in conjunction with a Standard channel configuration;
- (c) Backup Channel Configuration: Provides additional 23 B Channels at 64 Kbps and 1 Backup D Channel at 64 Kbps. The Backup D Channel controls and routes all the B channel traffic of a single ISDN PRI service arrangement should the primary D Channel go out of service. This option is only available in conjunction with a Standard service configuration.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.23 ISDN PRI, (Cont'd.)

3.23.4 Standard Service Features

The following Standard Service Features are included in the MRC when ordering any one of the Primary Rate Channel Configurations, unless otherwise stated. Additional features and services are available to customer at the applicable rates found in this tariff.

- A. **Call-by-Call Service** - Provides an option to the Dedicated B Channel Configuration allowing B channels to be configured to:
 - (1) Access multiple services on a per-call basis. Separate facilities are not needed for individual services such as DID, DOD, dedicated inbound and outbound long distance, and dial tone lines.
 - (2) Access the circuit-switched voice and data services to share B channels and arrange them as a single trunk group. Allows incoming and outgoing circuit-switched voice and data calls to utilize B channels on a call by call basis.
 - (3) Allow Customer to subscribe to more services than channels. The CPE signals the local CO to which type of service to access for each call; inbound/outbound trunk or dedicated long distance service.
- B. **Calling Line Identification Delivery (CLID)** - Customer receives the originating telephone number provided the information is forwarded by caller's Local Exchange and/or Long Distance Carrier. Incoming call identification is provided via the D channel associated with the incoming calls on a B channel to a PBX.
- C. **Calling Line Identification Delivery Blocking** - Customer's telephone number(s) will not be forwarded to the called party.
- D. **Clear Channel Capability** - Clear Channel is only available where technically feasible. The B Channels on ISDN PRI are clear. All signaling and control functions are handled by the D Channel allowing 64Kbps on each channel to be used for customer information.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.23 ISDN PRI, (Cont'd.)

3.23.4 Standard Service Features, (cont'd.)

- E. **Non-Facility Control Signaling (NFAS)** - Provides capability for a single D Channel to provide signaling and control for one or more ISDN PRI line, up to a maximum of five. Following the 23B+D Channel, the 24th Channel on the subsequent ISDN PRI line is made available for customer use. When purchasing more than three ISDN PRI lines, a backup D Channel is recommended.
- F. **D Channel Backup** - Provides backup for the primary D channel for a customer with multiple PRI lines by automatically switching signaling capability over to another D channel if service to the primary D channel is interrupted.
- G. **Digital Voice Transmission** - All voice calls are transmitted using digital signaling.
- H. **Direct Inward Dial (DID) Signaling** - Permits incoming dialed calls from the exchange network to reach a specific number served by the CPE without the assistance of an attendant. Provides call identification based on digits sent to the CPE by the CO.
- I. **PBX Station ID Capability** - Permits the station users number (calling party) to be transmitted over the ISDN PRI D channel from DID equipped CPE PBX's that use ISDN PRI. Number is provided by the originating station and must have an associated DID telephone number working in the CO.
- J. **Network Ring Again** - Permits a calling station encountering a busy to notify the CO switch to signal the calling station when the called station becomes idle. The calling station then notifies the switch to complete the call. Enables the customer to complete calls to a busy station without continuous redialing. Certain equipment restrictions may apply.
- K. **Message Waiting Indication** - Allows Utility network to pass Message Waiting Indication information between multiple entities within a PRI network serving arrangement. Requires suitably equipped ISDN switching and terminal equipment.

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 05-86-TP-ATA
Issued: January 24, 2005

P.U.C.O. Tariff No. 1
Original Page 173

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.23 ISDN PRI, (Cont'd.)

3.23.5 Optional Features

- A. **2B Channel Transfer** - 2B Channel Transfer allows for the transfer of calls, the B channels are released immediately after a call is transferred, freeing up the B channels for additional call traffic. In a traditional PBX trunk environment, the two channels would be tied up for the duration of the call.
- B. **Calling Name Delivery** - Delivers the name along with the number from the TCAP network database of the calling party. A private or unavailable indication will appear when the name is not available to the called customer.

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 05-86-TP-ATA
Issued: February 22, 2005

P.U.C.O. Tariff No. 1
Original Page 174

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.23 ISDN PRI, (Cont'd.)

3.23.6 Rates

Customers will be charged for each ISDN PRI configuration ordered at the rates set forth below. ISDN PRI service is available for a one-, two-, or three-year term. Rates vary depending on term. The Service Components and Standard Service Features listed above are included in the MRC. Local and Long Distance usage is not included in the MRC and billed at the applicable tariffed rates.

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 05-86-TP-ATA
Issued: February 22, 2005

P.U.C.O. Tariff No. 1
Original Page 175

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.24 Flat Rate Local Service Trial Service Offering

Beginning on the Effective Date of this tariff page and ending on December 31, 2001, the Company is offering the following Trial Service Offering ("TSO"). When ordering Basic Business Lines, Centrex, Trunks (DSO level), Digital T1, or Super Trunks from Company, Customer has the option to order Flat Rate Local Service or Measured Rate Service. When ordering Flat Rate Local Service, Customer has the option to select a Monthly Recurring Charge (MRC) pricing plan based on either the monthly minutes of local exchange usage, or the number of local calls placed each month. Both Flat Rate Local pricing plans have a maximum monthly usage amount associated with each that can not be carried over to the following month. Customer will be billed for local exchange usage in excess of the maximum monthly usage amount as described in each service offering below. The access facility is billed in addition to the MRC at the applicable tariffed rates. Customer will be charged the applicable Non-Recurring Charge (NRC) as described in the Basic Business Line, Centrex, Trunk (DSO level), Digital T1, or Super Trunk offering found below. Optional features are available with Flat Rate Local at the tariffed rates. Pricing plans are based on one-year term. If Customer migrates to a new pricing plan while on existing contract with Company, Customer must sign a new contract of greater or equal value and contract term commitment than the existing term agreement. The actual rates for this service are listed on Price List Page 5.10.

A. Monthly Recurring Charges

	1 Year	2 Years	3 Years
	Max.	Max.	Max.
Local Lines and Centrex	\$30.00	\$30.00	\$30.00
Local Trunks	\$50.00	\$50.00	\$50.00
T1	\$1000	\$1000	\$1000

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 05-86-TP-ATA
Issued: February 22, 2005

P.U.C.O. Tariff No. 1
Original Page 176

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.24 Flat Rate Local Service Trial Service Offering, (Cont'd.)

B. Usage

The maximum monthly minutes of local usage per line or Centrex is 800 minutes per month. Any usage in excess per month will be billed at the rates listed below. The maximum monthly number of calls per line or Centrex is 246 calls. Any minutes or calls in excess of the maximums are listed below.

Local Lines & Centrex	Max.
Per minutes of use	\$0.10
Per call	\$0.20

The maximum monthly minutes of local usage per Trunk is 1440 minutes per month. The maximum monthly number of calls per Trunk is 443. Any minutes or calls in excess per month will be billed at the following rates listed below.

Local Trunks	Max.
Per minutes of use	\$0.10
Per call	\$0.20

The maximum monthly minutes of local usage for T1 is 34,560. The maximum monthly number of calls per T1 is 10, 634. Any minutes or calls in excess per month will be billed at the rates listed below.

T1	Max.
Per minutes of use	\$0.10
Per call	\$0.20

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 05-86-TP-ATA
Issued: January 24, 2005

P.U.C.O. Tariff No. 1
Original Page 177

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.25 Premium X Options

The Premium X Option Service Offering is a bundled service that includes XO local exchange, inbound and outbound domestic long distance and DSL or Dedicated Internet Access services provided at the same customer location. Premium X Options also includes enhanced Services, Services that are not regulated by this Commission. Customers may contact the Company directly for details. X Options is available to Business customers and is subject to the availability of facilities and only offered where technically feasible. Premium X Options will no longer be available to Customers who enter into Service Agreements to receive Service after December 23, 2002; however, Customers who entered into Service Order Agreements prior to December 23, 2002 to receive this Service, will continue to receive this Service pursuant to this tariff.

Rates indicated below do not include sales, use, gross receipts, excise, access or other local, state and federal taxes, charges, user fees, or surcharges.

Under the Premium X Option Service Offering the Customer selects and receives service under one of the Premium X Options listed in the sections below. Each Premium X Option includes the Standard Feature Package as defined below, at no additional cost. Additional voice features beyond the Standard Feature Package are available at tariffed rates. The Monthly Recurring Charge for each Premium X Option includes the specified amount of monthly minutes of use for local exchange and inbound and outbound domestic long distance service and the Standard Feature Package. The specified monthly minutes of use does not include International usage.

Unused minutes may not be carried over to the following month. Additionally, the Customer must commit to a minimum one year term agreement for both voice and Internet services in order to be eligible for the Premium X Option Service Offering.

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 05-86-TP-ATA
Issued: February 22, 2005

P.U.C.O. Tariff No. 1
Original Page 178

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.25 Premium X Options, (Cont'd.)

3.25.1 Premium X Option One

To receive service under this X Option, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and DSL service. This X Option also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: (A) 4,000 minutes, (B) 7,000 minutes, (C) 10,000 minutes, and (D) 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This X Option includes a choice of a total of 10,000 minutes or 3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes or 6,500 messages of local exchange calling if the customer chooses option D. Additional local exchange usage will be billed at rates set forth in the price list. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 05-86-TP-ATA
Issued: February 22, 2005

P.U.C.O. Tariff No. 1
Original Page 179

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.25 Premium X Options, (Cont'd.)

3.25.2 Premium X Option Two

To receive service under this X Option, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and DSL service. This X Option also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: (A) 5,000 minutes, (B) 7,000 minutes, (C) 10,000 minutes, and (D) 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This X Option includes a choice of a total of 12,000 minutes or 4,000 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes or 6,500 messages of local exchange calling if the customer chooses option D. Additional local exchange usage will be billed the rates set forth in the price list. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.25 Premium X Options, (Cont'd.)

3.25.3 Premium X Option Three

To receive service under this X Option, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and DSL service. This X Option also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: (A) 5,000 minutes, (B) 7,000 minutes, (C) 10,000 minutes, and (D) 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This X Option includes a choice of a total of 12,000 minutes or 4,000 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes or 6,500 messages of local exchange calling if the customer chooses option D. Additional local exchange usage will be billed at rates set forth in the price list. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 05-86-TP-ATA
Issued: February 22, 2005

P.U.C.O. Tariff No. 1
Original Page 181

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.25 Premium X Options, (Cont'd.)

3.25.4 Premium X Option Four

To receive service under this X Option, the Customer must order a minimum of 14 (fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and DSL service. This X Option also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: (A) 5,000 minutes, (B) 7,000 minutes, (C) 10,000 minutes, and (D) 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This X Option includes a choice of a total of 12,000 minutes or 4,000 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes or 6,500 messages of local exchange calling if the customer chooses option D. Additional minutes of local exchange usage will be billed at the rates set forth in the price list. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.25 Premium X Options, (Cont'd.)

3.25.5 Premium X Option Five

To receive service under this X Option, the Customer must order a minimum of 10 (ten) but no more than 13 (thirteen) basic Business local exchange lines or trunks and Dedicated Internet Access. This X Option also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: (A) 4,000 minutes, (B) 7,000 minutes, (C) 10,000 minutes, and (D) 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This X Option includes a choice of a total of 10,000 minutes or 3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes or 6,500 messages of local exchange calling if the customer chooses option D. Additional local exchange usage will be billed at the rates set forth in the price list. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

XO Communications Services, Inc.
Alaine Miller, VP - Regulatory & External Affairs
1633 Westlake Avenue, No., Suite 200
Seattle, WA 98109
Case No. 05-86-TP-ATA
Issued: February 22, 2005

P.U.C.O. Tariff No. 1
Original Page 183

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.25 Premium X Options, (Cont'd.)

3.25.6 Premium X Option Six

To receive service under this X Option, the Customer must order a minimum of 14(fourteen) but no more than 18 (eighteen) basic Business local exchange lines or trunks and Dedicated Internet Access. This X Option also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: (A) 5,000 minutes, (B) 7,000 minutes, and (C) 10,000 minutes, and (D) 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This X Option includes a choice of a total of 12,000 minutes or 4,000 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes or 6,500 messages of local exchange calling if the customer chooses option D. Additional local exchange usage will be billed at the rates set forth in the price list. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.25 Premium X Options, (Cont'd.)

3.25.7 Premium X Option Seven

To receive service under this X Option, the Customer must order a DS-1 access facility for voice and Internet delivery. The Customer can select the configuration of the voice and data lines up to but not more than 24 lines combined. This X Option also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the four options for the monthly minutes of domestic long distance usage: (A) 4,000 minutes, (B) 7,000 minutes, (C) 10,000 minutes, and (D) 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This X Option includes a choice of a total of 10,000 minutes or 3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes or 6,500 messages of local exchange calling if the customer chooses option D. Additional local exchange usage will be billed at the rates set forth in the price list. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.25 Premium X Options, (Cont'd.)

3.25.8 Premium X Option Eight

This X Option is a per user network service that requires a minimum of 10 (ten) users accessing the same network. This X Option consists of one voice line per user, or a minimum of ten lines, and DSL service. This X Option also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: (A) 4,000 minutes, (B) 7,000 minutes, and (C) 10,000 minutes, and (D) 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This X Option includes a choice of a total of 10,000 minutes or 3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes or 6,500 messages of local exchange calling if the customer chooses option D. Additional local exchange usage will be billed at the rates set forth in the price list. The monthly minutes of use for local exchange and domestic long distance is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.25 Premium X Options, (Cont'd.)

3.25.9 Premium X Option Nine

This X Option is a per user network service that requires a minimum of 30 (thirty) users accessing the same network. This X Option consists of one voice line per user, or a minimum of 30 lines, and DSL service. This X Option also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: (A) 4,000 minutes, (B) 7,000 minutes, (C) 10,000 minutes, and (D) 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This X Option includes a choice of a total of 10,000 minutes or 3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes or 6,500 messages of local exchange calling if the customer chooses option D. Additional of local exchange usage will be billed at the rates set for in the price list. The monthly minutes of use for local exchange and domestic long distance is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.

Effective: February 25, 2005

LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.25 Premium X Options, (Cont'd.)

3.25.10 Premium X Option Ten

This X Option is a per user network service that requires a minimum of 10 (ten) users accessing the same network. This X Option consists of one voice line per user, or a minimum of ten lines, and Dedicated Internet Access. This X Option also includes shared hosting space and the Customer's choice of end user shared hosting web applications. Customer must choose from one of the options below for the monthly minutes of domestic long distance usage: (A) 4,000 minutes, (B) 7,000 minutes, (C) 10,000 minutes, and (D) 25,000 minutes. The domestic long distance usage above these options will be billed at rates set forth in Company's Message Toll Service tariff for intrastate toll use or pursuant to the Terms and Conditions governing long distance service found on Company's website for interstate use. The MRC for each is listed below. This X Option includes a choice of a total of 10,000 minutes or 3,300 messages of local exchange calling if the customer chooses option A, B, or C, or 20,000 minutes or 6,500 messages of local exchange calling if the customer chooses option D. Additional local exchange usage will be billed at the rates set forth in the price list. The monthly minutes of use for local exchange and domestic long distance is total combined usage for all the users in this Option. International usage is provided under Company's Platinum Small Business Plan Pursuant to the Terms and Conditions governing international traffic found on Company's website.