

COMMUNICATIONS RECEIVED-DOCKETING DIV

2008 APR -2 AM 10: 27

### PUC0

April 1, 2008

#### VIA OVERNIGHT DELIVERY

Daisy Crockron, Chief **Docketing Division** Public Utilities Commission of Ohio 180 East Broad Street Columbus, OH 43215-3793

Amendments to CTC Communications Corp. d/b/a One Communications Toll Message Services Re: Tariff No. 1

Dear Ms. Crockron:

CTC Communications Corp. d/b/a One Communications hereby provides an original and seven (7) copies of an ATA Filing. This filing is made to detariff certain Tier 2 services and make other changes related to the implementation of Case No. 06-1345-TP-ORD. These amended pages have an issued date of April 2, 2008 and an effective date of April 2, 2008.

Included in this application you will find the following:

- Telecommunications Application Form for Detariffing and Related Actions
- Exhibit A: Existing affected tariff pages
- Exhibit B: Proposed revised tariff pages
- Exhibit C: Overview and detail of changes
- Exhibit D: Explanation of how Applicant intends to comply with rules regarding disclosure of rates. terms and conditions of detariffed services
- Exhibit E: Customer Notification •
- Exhibit F: Affidavit regarding Customer Notification ٠

Please date stamp the enclosed extra copy of this cover letter and return to me in the self-addressed, postage-paid envelope provided.

Thank you for your attention to this matter. Should you have any questions or need additional information, please do not hesitate to contact me at (616) 988-7028.

Silpcerely, Mary Whiting

Director, Regulatory

Enclosures

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business, Date Processed \_ APR 0 2 2008 Technician

08-120-TPATA 90-9171-TPTRF

2610 Horizon Drive SE, Suite E Grand Rapids, MI 49546

mwhiting@choiceonecom.com

616.988.7028

616.988.0466 (fax)

#### The Public Utilities Commission of Ohio TELECOMMUNICATIONS APPLICATION FORM for DETARIFFING AND RELATED ACTIONS

Per the Commission's 09/19/07 "Implementation Order" in Case No. 06-1345-TP-ORD (Effective: 10/01/2007 through 04/01/2008)

In the Matter of the Application of <u>CTC</u> <u>Communications Corp. d/b/a One Communications</u> to Detariff Certain Tier 2 Services and make other changes related to the Implementation of Case No. 06-1345-TP-ORD ( <u>Message Toll Services Tariff No. 1</u> )	) ) )	TRF Docket No. 90 Case Node-40 - TP - A' NOTE: Unless you have reserved a fields BLANK.	
Name of Registrant(s) <u>CTC Communications Corp.</u> DBA(s) of Registrant(s) <u>One Communications</u> Address of Registrant(s) <u>2610 Horizon Drive SE</u> , Suite B, Gra Company Web Address <u>www.onecommunications.com</u>	nd Rapids	<u>. MI 49546</u>	
Regulatory Contact Person(s) Mary Whiting		Phone 616-988-7028	Fax <u>616-988-0466</u>
Regulatory Contact Person's Email Address Mwhiting@oneco	mmunica	ions.com	
Contact Person for Annual Report Pamela Hintz, Vice Presider	nt of Regu	latory Compliance	Phone <u>781-622-2116</u>
Address (if different from above) 220 Bear Hill Road, Walthar	m, MA 02-	<u>451</u>	
Consumer Contact Information Office of the Chairman, Attn: J	Jill Fritz		Phone <u>888-832-5802</u>
Address (if different from above) 100 Chestnut Street, Suite 60	00, Ro <u>ches</u>	ster, NY 14604	

#### Part I – Tariffs

#### Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.

Carrier Type		
Business Tier 2 Services		
Residential & Business Toll Services	$\boxtimes$	
Other Changes required by Rule (Describe in detail in Exhibit C)	$\boxtimes$	

#### Part II – Exhibits

#### Note that the following exhibits are required for all filings using this form.

Included	Identified As:	Description of Required Exhibit:
$\square$	Exhibit A	The existing affected tariff pages.
	Exhibit B	The proposed revised tariff pages.
	Exhibit C	Matrix or narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.
	Exhibit D	<ul> <li>Explanation of how the Applicant intends to comply with Rule 4901:1-6-05(G)(3) regarding disclosure of rates, terms, and conditions for detariffed services, including: <ul> <li>citation to the appropriate Web Page if any, in accordance with rule 4901:1-6-05(G)(4), and/or</li> <li>copy of other materials and publications to be used to comply with 4901:1-6-05(G)(3).</li> </ul> </li> </ul>
	Exhibit E	One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-16(B), including where customers may find the information regarding such services as required by rule 4901:1-6-05(G)(3).
	Exhibit F	Affidavit that the Customer Notice described in Exhibit C has been sent to Customers.

#### AFFIDAVIT

#### Compliance with Commission Rules and Service Standards

I am an officer/agent of the applicant corporation, <u>CTC Communications Corp. d/b/a</u>, and am authorized to make this statement on its behalf. <u>One Communications</u>

(Name)

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) April 1, 2008

at (Location) Grand Rapids, Michigan \*(Signature and Title

• This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

#### **VERIFICATION**

verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

\*(Signature and Title) Typay be signed by counsel or an officer of the applicant, or an authorized agent of the \*Verification is required for every filing,

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio Attention: Docketing Division 180 East Broad Street, Columbus, OH 43215-3793

0r

Make such filing electronically as directed in Case No 06-900-AU-WVR

# Exhibit A

#### CTC COMMUNICATIONS CORP. MESSAGE TOLL SERVICES P.U.C.O. NO. 1

#### CHECK SHEET

Pages 1 - 11 inclusive of this tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated

<u>Page</u>

**Revision** 

<u>Date</u>

ALL PAGES ARE ORIGINAL

ISSUED:	, 2000	EFFECTIVE:	, 2000
	Issued under authority of the P	ublic Utilities Commission of Ohio,	
	Dated, 2000,	in Case No	
	Pamela L. Hintz, Directo	r of Regulatory Compliance	
	CTC Comm	unications Corp.	
	360 Seco	and Avenue	
	Waltham, Mass	achusetts, 02451	

#### CTC COMMUNICATIONS CORP. MESSAGE TOLL SERVICES P.U.C.O. NO. 1

#### TABLE OF CONTENTS

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ISSUED:, 2000	EFFECTIVE:, 2000
Issued under authority of the Public Utilities	Commission of Ohio,
Dated, 2000, in Case No.	<b></b>
Pamela L. Hintz, Director of Regulate	ory Compliance
CTC Communications C	orp.
360 Second Avenue	
Waltham, Massachusetts, 0	02451

#### CTC COMMUNICATIONS CORP. MESSAGE TOLL SERVICES P.U.C.O. No. 1

#### A. <u>APPLICATION OF TARIFF</u>

This tariff applies to Two-Point Message Toll Service (AMTS@) within the State of Ohio. The points between which service is furnished on a local basis are indicated by the Local Exchange Tariff governing the rates for exchange services. Pursuant to this tariff, CTC provides originating MTS from the Ohio counties listed on the Title Page of this tariff.

ISSUED:	, 2000	EFFECTIVE:	, 2000
	Issued under authority of	the Public Utilities Commission of Ohio,	
	Dated, 2	2000, in Case No	
	Pamela L. Hintz, D	Pirector of Regulatory Compliance	
	СТС С	communications Corp.	
	360	Second Avenue	
	Waltham,	Massachusetts, 02451	

#### CTC COMMUNICATIONS CORP. MESSAGE TOLL SERVICES P.U.C.O. NO. 1

#### B. <u>GENERAL INSTRUCTIONS</u>

Please refer to CTC's Local Exchange Services Tariff, P.U.C.O. No. 2, for all applicable Rate and Regulations.

- 1. **DEFINITIONS** 
  - a. <u>800/888</u>: A long distance call where the charges are incurred by the party receiving the call.
  - b. <u>Originating Off-Net</u>: A call terminating on and placed via non-company owned or company leased facilities.

<u>Originating On-Net</u>: A call terminating on and placed via company owned or company leased local exchange facilities.

- c. <u>Station</u>: The term AStation@denotes the network control signaling unit and any other equipment provided at the customer=s premises which enables a customer to establish communications connections and to effect communications through such connections.
- d. <u>Station-to-Station</u>: Two-point Service is that service where the person originating the call from other than a public or semi-public coin telephone dials the telephone number desired and the call is completed without the assistance of a Company operator and the call is not billed to a number other than the originating number.
- e. <u>Terminating Direct</u>: An 800/888 service whereby traffic is terminated to the customer location via a company owned or leased dedicated circuit.
- f. <u>Terminating Off-Net</u>: A call terminating on and placed via non-company owned or company leased facilities.

#### CTC COMMUNICATIONS CORP. MESSAGE TOLL SERVICES P.U.C.O. NO. 1

- B. <u>GENERAL INSTRUCTIONS</u> (Cont'd)
  - 1. DEFINITIONS (Cont'd)
    - \$ <u>Terminating On-Net</u>: A call terminating on and placed via company owned or company leased local exchange facilities.
    - \$ <u>Two-Point Message Toll Service ("MTS")</u>: The furnishing of facilities for telecommunications between different local calling areas in accordance with the regulations and schedules of rates specified in this Tariff. The rates specified in this Tariff are in payment for all services furnished between the calling and called stations.
  - 2. UNDERTAKING OF THE COMPANY

CTC offers subject to the terms and conditions specified in this Tariff, the use of its facilities where available for communications between customers.

3. PRIORITY OF SERVICE

In case a shortage of facilities exists at any time either for temporary or protracted periods, the furnishing of MTS will be furnished, in all cases, pursuant to any applicable federal or state prioritization requirements.

ISSUED:	, 2000	EFFECTIVE:	, 2000
	Issued under authority of the I	Public Utilities Commission of Ohio,	
	Dated, 2000	, in <b>Case No</b>	
	Pamela L. Hintz, Direct	or of Regulatory Compliance	
	CTC Comn	nunications Corp.	
	360 Sec	ond Avenue	
	Waltham, Mas	sachusetts, 02451	

#### CTC COMMUNICATIONS CORP. MESSAGE TOLL SERVICES P.U.C.O. NO. 1

#### B. <u>GENERAL INSTRUCTIONS</u> (Cont'd)

#### 4. LIABILITY OF THE COMPANY

The liability of the Company for damages arising our of the furnishing of these services, including but not limited to mistakes, omissions, interruptions, delays or errors, or other effects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts commission or omission, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay or error or defect in transmission, or failure or defect in transmission, or failure or defect in the Company=s equipment occurs. Adjustment within the limits provided herein may be made direct payment to the customer or by credit to the customer's account.

Approval of limitation of liability language by the Commission does not constitute a determination by the Commission that the limitation of liability imposed by the Company should be upheld in a court of law. Approval by the commission merely recognizes that since it's a court's responsibility to adjudicate negligence and consequential damage claims, it is also the court's responsibility to determine the validity of the exculpatory clauses.

ISSUED:	, 2000	EFFECTIVE:	, 2000
	Issued under authority of the Public	Jtilities Commission of Ohio,	
	Dated, 2000, in Cas	e No	
	Pamela L. Hintz, Director of R	egulatory Compliance	
	CTC Communicat		
	360 Second Av	enue	

Waltham, Massachusetts, 02451

#### CTC COMMUNICATIONS CORP. MESSAGE TOLL SERVICES P.U.C.O. NO. 1

- B. <u>GENERAL INSTRUCTIONS</u> (Cont'd)
  - 5. USE
    - a. Service is provided for use by the customer and may be used by others, when so authorized by the customer, provided that all such usage shall be subject to the provisions of this Tariff, and shall not affect the customer's responsibility for all payments required under this Tariff.
    - b. Use of Service for Unlawful Purposes

Service is furnished subject to the conditions that it will not be used for an unlawful purpose. Service will not be furnished if any law enforcement agency, acting within its jurisdiction, advises that such service is being used or will be used in violation of the law, or if the Company receives other evidence that such service is or will be used for such purposes.

c. Use of Service with Customer-Provided Equipment

Customer-provided terminal equipment and communications systems may be connected to exchange facilities of the Company subject to the regulations, rates and charges applicable to the facilities as provided for in the Company's Tariffs.

ISSUED:, 2	2000	EFFECTIVE:	, 2000
	ssued under authority of the Public U	tilities Commission of Ohio,	
	Dated, 2000, in Case	ə No	
	Pamela L. Hintz, Director of Re	gulatory Compliance	
	CTC Communication		
	360 Second Ave	nue	
	Waltham, Massachuse	etts, 02451	

#### CTC COMMUNICATIONS CORP. MESSAGE TOLL SERVICES P.U.C.O. NO. 1

#### B. <u>GENERAL INSTRUCTIONS</u> (Cont'd)

6. CUSTOMER SPECIFIC PRICING (CSP)

Customer Specific Pricing arrangements for Toll services provided in the Tariff can be furnished to meet the communications needs of specific customers on a case-bycase basis. Such Toll services will be provided to customers on a contractual basis. Each contract will be filed with the Commission to become effective on one day's notice pursuant to the Commission's 845 guidelines. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations specified in other sections of this Tariff.

#### C. <u>MESSAGE TOLL SERVICES</u>

1. DESCRIPTION OF CHARGES AND RATE COMPONENTS

The service is flat rated and billed in six (6) second increments. The duration of each call will be rounded off to the nearest higher increment for billing purposes. Additionally, fractional cents will be rounded off to the nearest higher cent. Unless specified in the Tariff, the duration of each call for bill purposes will be rounded off to the nearest highest increment.

The following rates apply:

Min.

<u>Max.</u>

MTS Originating On-Net

MTS Originating Off-Net

ISSUED:, 2000	EFFECTIVE:	, 2000
Issued under authority of the Public Utilities C	Commission of Ohio,	
Dated, 2000, in Case No		
Pamela L. Hintz, Director of Regulatory	y Compliance	
CTC Communications Cor	p.	
360 Second Avenue		
Waltham, Massachusetts, 024	451	

#### CTC COMMUNICATIONS CORP. MESSAGE TOLL SERVICES P.U.C.O. NO. 1

#### C. MESSAGE TOLL SERVICES

- 2. TIMING OF MESSAGES
  - a. Chargeable time begins when connection is established between the calling station and the called station.
  - b. Chargeable time ends when the calling station Ahangs up@ thereby releasing the network connection. If the called station hangs up but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.
  - c. Chargeable time does not include time lost because of faults or defects in the connection.

#### D. <u>800/888 SERVICES</u>

800/888 Service is usage rated and billed in six (6) second increments. The duration of each will be rounded off to the nearest higher increment for billing purposes. Additionally, fractional cents will be rounded off to the nearest higher cent. Unless specified otherwise in this Tariff, the duration of each call for billing purposes will be rounded off to the nearest highest increment.

The following rates apply:

Min.

<u>Max.</u>

800/888 Terminating On-Net 800/888 Terminating Off-Net 800/888 Terminating Direct

ISSUED:	, 2000	EFFECTIVE:	, 2000
	Issued under authority of th	e Public Utilities Commission of Ohio,	
	Dated, 20	00, in Case No	
	Pamela L. Hintz, Dire	ector of Regulatory Compliance	
	CTC Cor	nmunications Corp.	
	360 S	econd Avenue	
	Waltham, M	assachusetts, 02451	

#### CTC COMMUNICATIONS CORP. MESSAGE TOLL SERVICES P.U.C.O. NO. 1

#### E. DIRECTORY ASSISTANCE

A customer may obtain Directory Assistance in determining telephone numbers within the customer's local calling area within the State of Ohio at the rate specified below by calling the Directory Assistance operator.

Min. Max.

Directory Assistance, per call

#### F. OPERATOR ASSISTANCE (TRADITIONAL)

1. A Customer may obtain the assistance of a local operator or complete local exchange telephone calls in the following manner. In addition to the rates and charges specified in the Company's Tariff P.U.C.O. No. 2, charges will apply for the following:

<u>Third Number Billing</u>: Provides the customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

<u>Collect Calls</u>: Provides the customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

<u>Person-to-Person</u>: Calls completed with the assistance of an operator to a particular station and person specified by the caller. The call may be billed to the called party.

<u>Station-to-Station</u>: Calls completed with the assistance of an operator to a particular Station. The call may be billed to the called party.

ISSUED:, 2000	EFFECTIVE:	, 2000
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Dated	, 2000, in Case No	
Pamela L.	Hintz, Director of Regulatory Compliance	
	CTC Communications Corp.	
	360 Second Avenue	
W	altham, Massachusetts, 02451	

#### CTC COMMUNICATIONS CORP. MESSAGE TOLL SERVICES P.U.C.O. NO. 1

- F. OPERATOR ASSISTANCE (TRADITIONAL) (Cont'd)
  - 2. Operator-Assisted Surcharges (Traditional)

Max.

- Third Number Collect Calling Card - Automated Calling Card - Operator-Assisted Person to person Station to station
- G. VOLUME AND TERM DISCOUNT PLAN

The following volume discounts apply to those customers who make a minimum service commitment of one (1) year or more and indicated monthly dollar volumes. See price list.

Min.

H. DISCOUNTS FOR PERSONS WITH COMMUNICATION DISABILITIES AND TELECOMMUNICATION RELAY SERVICE

Customers of the Company with communication disabilities, such as hearing disabled, deaf, deaf/blind, and speech disabled persons, who require the use of a telecommunications device for the communicatively impaired are eligible for a discount on all MTS, including TRS, as set forth in the Price List.

ISSUED:, 2000	EFFECTIVE:, 2000
Issued under authority of th	e Public Utilities Commission of Ohio,
Dated, 200	00, in Case No
Pamela L. Hintz, Dire	ector of Regulatory Compliance
CTC Con	nmunications Corp.
360 S	econd Avenue
Waltham, M	assachusetts, 02451

#### CTC COMMUNICATIONS CORP. MESSAGE TOLL SERVICES P.U.C.O. NO. 1

	PRICE LIST
MTS Off-Net On-Net	\$ .15 \$ .12
800/888 Off-Net On-Net Direct	\$ .15 \$ .12 \$ .08
Directory Assistance	\$ 1.50
Operator Assistance Third Party Collect Calling Card - Automated Calling Card - Operator Assisted Person-to-Person Station-to-Station	\$ 1.75 \$ 1.75 \$ .35 \$ 1.75 \$ 3.00 \$ 1.75

#### MTS Discounts for Communicatively Impaired Discounts from applicable MTS rates 70%

#### Term and Volume Discounts (Available only with a minimum1 Year Contract) \$500-\$999 20%

2200-2888	20%
\$1,000-\$2,999	25%
\$3,000-\$4,999	30%
\$5,000 +	35%

ISSUED:	, 2000	EFFECTIVE:	, 2000
	Issued under authority of the Pu	blic Utilities Commission of Ohio,	
	Dated, 2000, ii	• Case No	
	Pamela L. Hintz, Director	of Regulatory Compliance	
		nications Corp.	
	360 Secor	nd Avenue	
	Waltham, Massa	achusetts, 02451	

# Exhibit B

#### CHECK SHEET

Pages 1 - 13 inclusive of this tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original tariff.

Sheet Title 1 2 3 4 5 6 7 8 9 10 11 12	Revision First First* Original First* First* First* First* First* First* First* First* First* First*
12	
13	First*

\*Indicates Revision

Issued: April 2, 2008

Issued by:

Vice President of Regulatory Compliance 220 Bear Hill Road Waltham, MA 02451

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Application of Tariff	4

Vice President of Regulatory Compliance 220 Bear Hill Road Waltham, MA 02451

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(T)

#### A. <u>APPLICATION OF TARIFF</u>

This tariff applies to Two-Point Message Toll Service ("MTS") within the State of Ohio. The points between which service is furnished on a local basis are indicated by the Local Exchange Tariff governing the rates for exchange services. Pursuant to this tariff, CTC provides originating MTS from the Ohio counties listed on the Title Page of this tariff.

In compliance with Case No. 06-1345-TP-ORD, all products and services have been removed from this tariff and can be found on One Communication's website http://www.onecommunications.com/legal/one-tariffs.aspx.

Issued: April 2, 2008

Issued by:

Vice President of Regulatory Compliance 220 Bear Hill Road Waltham, MA 02451

(D)

Issued: April 2, 2008

issued by:

Vice President of Regulatory Compliance 220 Bear Hill Road Waltham, MA 02451

P.U.C.O. No. 1 First Revised Page No. 6 Cancels Original Page No. 6

(D)

Issued: April 2, 2008

Issued by:

Vice President of Regulatory Compliance 220 Bear Hill Road Waltham, MA 02451

Effective: April 2, 2008

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Issued: April 2, 2008

Issued by:

Vice President of Regulatory Compliance 220 Bear Hill Road Waltham, MA 02451

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Issued: April 2, 2008

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Vice President of Regulatory Compliance 220 Bear Hill Road Waltham, MA 02451

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Issued: April 2, 2008

Issued by:

Vice President of Regulatory Compliance 220 Bear Hill Road Waltham, MA 02451

P.U.C.O. No. 1 First Revised Page No. 10 Cancels Original Page No. 10

(D)

Issued: April 2, 2008

Issued by:

Vice President of Regulatory Compliance 220 Bear Hill Road Waltham, MA 02451

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Issued: April 2, 2008

Issued by:

Vice President of Regulatory Compliance 220 Bear Hill Road Waltham, MA 02451

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| (D)

Issued: April 2, 2008

Issued by:

Vice President of Regulatory Compliance 220 Bear Hill Road Waltham, MA 02451

# Exhibit C

Revisions to CTC Communications Corp. d/b/a One Communications Message Toll Services Tariff No. 1 Requested Issued Date April 2, 2008 and Requested Effective Date April 2, 2008

#### **Overview** of changes:

Detariff certain services and make other changes related to the implementation of Case No. 06-1345-TP-ORD.

#### Details of changes:

Check Sheet (page 1)

Table of Contents (page 2) Removed sections being detariffed in compliance with Case No. 06-1345-TP-ORD.

Section A - Application of Tariff (page 4) Added language regarding compliance with Case No. 06-1345-TP-ORD.

Section B - General Instructions (pages 5 - 9) Removed certain sections in compliance with Case No. 06-1345-TP-ORD.

Section C - Message Toll Services (pages 9 - 10) Removed section in compliance with Case No. 06-1345-TP-ORD.

Section D - 800/888 Services (page 10) Removed section in compliance with Case No. 06-1345-TP-ORD.

Section E - Directory Assistance (page 11) Removed section in compliance with Case No. 06-1345-TP-ORD.

Section F - Operator Assistance (Traditional) (pages 11 - 12) Removed section in compliance with Case No. 06-1345-TP-ORD.

Section G - Volume and Term Discount Plan (page 12) Removed section in compliance with Case No. 06-1345-TP-ORD.

Section H - Discounts for Persons with Communication Disabilities & TRS (page 12) Removed section in compliance with Case No. 06-1345-TP-ORD.

Price List (page 13) Removed section in compliance with Case No. 06-1345-TP-ORD.

## Exhibit D

#### CTC Communications Corp. d/b/a One Communications Message Toll Services Tariff No. 1 Requested Issued Date April 2, 2008 and Requested Effective Date April 2, 2008

Explanation of how Applicant intends to comply with Rule 4901:1-6-05(G)(3) regarding disclosure of rates, terms, and conditions for detariffed services:

One Communications will post its rates, terms, and conditions for detariffed services on its web site. This information will be found at: http://www.onecommunications.com/legal/one-tariffs.aspx

See Exhibit E for a copy of the notice that was mailed out to Customers on March 14, 2008.

## Exhibit E

March 14, 2008

<CustomerProper> Attn: <FirstName> <LastName> <AddressProper> <CityProper, <STATE> <ZIP>

Dear <FirstName>:

Beginning on April 2, 2008, the prices, service descriptions, and the terms and conditions for certain telecommunication services that you are provided by CTC Communications Corp d/b/a One Communications ("One Communications") will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

These business services include: all long distance and toll services, toll-free services, directory assistance, and operator services.

This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. One Communications must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you will be able to view the company's future service offerings in a Product Guide online at http://www.onecommunications.com/legal/one-tariffs.aspx or you can request a copy of this information by contacting the One Communications Customer Care Center, 100 Chestnut Street, Suite 600, Rochester, New York 14604 or at the toll-free telephone number 1.800.962.2488.

Since these services will no longer be on file with the Commission, this means that the agreement reached between the customer and the company, instead of the document on file at the PUCO, will now control new services or changes in service. This agreement, whether it is verbal or written, will still be subject to consumer protections required and enforced by the PUCO.

For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.

If you have any questions about this matter, please call One Communications at 1.800.962.2488 or visit us at www.onecommunications.com.

#### Sincerely,

CTC Communications Corp. dba One Communications

CTC <LEGACY> 0308

### Exhibit F

#### CUSTOMER NOTICE AFFIDAVIT

STATE OF: Michigan

SS:

COUNTY OF: Kent

#### <u>AFFIDAVIT</u>

I <u>Mary Whiting</u>, am an authorized agent of the applicant corporation, <u>CTC Communications Corp. d/b/a</u> <u>One Communications</u>, and am authorized to make this statement on its behalf. I attest that customer notices accompanying this affidavit were sent to affected customers through <u>U.S. mail</u> on <u>March 14</u>, <u>2008</u>, in accordance with Rule 4901:1-6-16, Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Executed on 4/1/2008 Grand Rapids, MI (Location) (Date) 2003 /s/ (Signature and Title) (Date) 4-01-2008 Subscribed and sworn to before me this (Date) Notary Public 7-22.8014 My Commission Expires: Teresa L. Steiner Notary Public State of Michigan Kent County 2014 Expin