LARGE FILING SEPERATOR SHEET

CASE NUMBER: 08-423-TP-ATA 90-9190-TP-TRF

FILE DATE: 4/2/08

SECTION: 1082

186 **NUMBER OF PAGES:**

DESCRIPTION OF DOCUMENT:

New case





08-423-TP-ATA 90-9190-TP-TRF 208

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April 1, 2008

Via Overnight Courier

Public Utilities Commission of Ohio ATN: Docketing Division 180 East Broad Street Columbus, OH 43215-3793

Re:

Mandatory Detariffing Filing of

Broadview Networks, Inc.

Pursuant to Opinion and Order in Case No. 06-1345-TP-ORD

Dear Sir or Madam:

Enclosed herewith, on behalf of Broadview Networks, Inc. ("Broadview"), are and original and ten (10) copies of Broadview's Mandatory Detariffing Filing in connection with Case No. 06-1345-TP-ORD.

Through these materials, Broadview has removed from its existing tariffs P.U.C.O. Tariff No. 2 (Local Exchange) and P.U.C.O. Tariff No. 1 (Intrastate Toll) all materials relating to services which have been detariffed by the PUCO, retaining only such information as is necessary to provide information concerning services which have not been detariffed, and to continue to provide consumer protection information.

DOCKETING DIVISION April 1, 2008 Page Two

To the extent there are any questions concerning these materials, please contact the undersigned.

Respectfully submitted,

Catherie M. Howan

Catherine M. Hannan

Regulatory Counsel for Broadview Networks, Inc.

Enclosures

cc: Ms. Marianne Townsend (via electronic mail)

The Public Utilities Commission of Ohio TELECOMMUNICATIONS APPLICATION FORM for

DETARIFFING AND RELATED ACTIONS

Per the Commission's 09/19/07 "Implementation Order" in Case No. 06-1345-TP-ORD (Effective: 10/01/2007 through 04/01/2008)

In the Matter of the Application of Broadview Networks, Inc. Broadview	ΓΑ
to Detariff Certain Tier 2 Services and make other changes) related to the Implementation of Case No. 06-1345-TP-ORD) NOTE: Unless you have reserved a fields BLANK.	
Name of Registrant(s) Broadview Networks, Inc.	
DBA(s) of Registrant(s)	
Address of Registrant(s) 800 Westchester Avenue, Suite N-501, Rye Brook, NY 10573	4
Company Web Address www.broadviewnet.com	
Regulatory Contact Person(s) steven Bogdan Phone 601-755-4877	Fax 267-537-0074
Regulatory Contact Person's Email Address sbogdan@broadviewnet.com	•
Contact Person for Annual Report Steven Bogdan	Phone 601-755-4877
Address (if different from above) 2100 Renaissance Boulevard, King of Prussia, PA 19406	
Consumer Contact Information Steven Bogdan	Phone 601-7554877
Address (if different from above) 2100 Renaissance Boulevard, King of Prussia, PA 19406	

Part I - Tariffs

Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.

Carrier Type	LEC	⊠ CLEC	
Business Tier 2 Services		×	×
Residential & Business Toll Services		×	×
Other Changes required by Rule (Describe in detail in Exhibit C)			

Part II - Exhibits

Note that the following exhibits are required for all filings using this form.

Included	Identified As:	Description of Required Exhibit:
×	Exhibit A	The existing affected tariff pages.
×	Exhibit B	The proposed revised tariff pages.
X	Exhibit C	Matrix or narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.
	Exhibit D	Explanation of how the Applicant intends to comply with Rule 4901:1-6-05(G)(3) regarding disclosure of rates, terms, and conditions for detariffed services, including: • citation to the appropriate Web Page if any, in accordance with rule 4901:1-6-05(G)(4), and/or • copy of other materials and publications to be used to comply with 4901:1-6-05(G)(3).
X	Exhibit E	One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-16(B), including where customers may find the information regarding such services as required by rule 4901:1-6-05(G)(3).
\boxtimes	Exhibit F	Affidavit that the Customer Notice described in Exhibit C has been sent to Customers.

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT

Compliance with Commission Rules and Service Standards

I am an officer/agent of the applicant corporation, Catherine M. Hannan , and am authorized to make this statement on its behalf.
I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.
I declare under penalty of perjury that the foregoing is true and correct.
Executed on (Date) March 31, 2008 at (Location) McLean, Virginia
*(Signature and Title Late M. Macket (Date) 03/31/08 *(Signature and Title Date) 03/31/08 *(Signature and Titl
<u>VERIFICATION</u>
I, Catherine M. Hannan, Regulatory Counsel for Broadview Networks, Inc. verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge. *(Signature and Title) **(Date)**
*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio Attention: Docketing Division 180 East Broad Street, Columbus, OH 43215-3793

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

EXHIBIT A

Exhibit A.1

Existing Affected Tariff Pages of Broadview Networks, Inc. P.U.C.O. Tariff No. 2

"Tariff Schedule Applicable to Local Exchange Telecommunications Services Furnished by Broadview Networks, Inc., Between Points in the State of Ohio"

Tariff Schedule Applicable to

Local Exchange Telecommunications Services Furnished by

Broadview Networks, Inc.

Between Points Within the State of Ohio

Applicable in Ohio

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TARIFF DIVISION
Public Utilities Commission of Ohio

Issued: March 12, 2001 Effective: May 11, 2001

Issued by:

Steve Andreassi

Managing Director - Regulatory Affairs

Broadview Networks, Inc. 59 Maiden Lane, 27th Floor New York, NY 10038

CHECK SHEET

Page	Revision	Page	Revision	Page	Revision
Title*	Original	33*	Original	66*	Original
1*	Original	34*	Original	67*	Original
2*	Original	35*	Original	68*	Original
3*	Original	36*	Original	69*	Original
4*	Original	37*	Original	70*	Original
5*	Original	38*	Original	71*	Original
6*	Original	39*	Original	72*	Original
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8*	Original	41*	Original	74*	Original
9*	Original	42*	Original	75*	Original
10*	Original	43*	Original	76*	Original
11*	Original	44*	Original	77*	Original
12*	Original	45*	Original	78*	Original
13*	Original	46*	Original	79*	Original
14*	Origina!	47*	Original	80*	Original
15*	Original	48*	Original	81*	Original
16*	Original	49*	Original	82*	Original
17*	Original	50*	Original	83*	Original
18*	Original	51*	Original	84*	Original
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26*	Original	59*	Original	92*	Original
27*	Original	60*	Original	93*	Original
28*	Original	61*	Original	94*	Original
29*	Original	62*	Original	95*	Original
30*	Original	63*	Original	96*	Original
31*	Original	64*	Original	97*	Original
32*	Original	65*	Original	98*	Original

^{*} Denotes new or revised page

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Page	Revision
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102*	Original
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109*	Original
110*	Original
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TARIFF FORMAT

- A. Page Numbering Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between Page 14 and 15 would be 14.1.
- B. Page Revision Numbers Revision numbers also appear in the upper right corner of each page.

 These numbers are used to determine the most current page version on file with the Commission.

 For example, the 4th revised Page 14 cancels the 3rd revised Page 14.
- C. <u>Paragraph Numbering Sequence</u> There are various levels of paragraph coding. Each level of coding is subservient to its next higher level:

2

2.1

2.1.1

2.1.1.1

D. Check Sheets - When a tariff filing is made with the Commission, an updated check sheet accompanies the filing. The check sheet lists pages contained in the tariff, with a cross-reference to the current revision number. When pages are added the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e. the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer back to the latest check sheet to find out if a particular sheet is the most current on file with the Commission.

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		Managing Director - Regulatory A	ffairs
		Broadview Networks, Inc.	
		59 Maiden Lane, 27 th Floor	
		New York, NY 10038	
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		Managing Director - Regulatory Affai	rs
		Broadview Networks, Inc.	
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		New York, NY 10038	
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PRELIMINARY STATEMENT

This tariff contains all effective rates and rules together with information relating to and applicable to Broadview Networks, Inc. (referred to herein as "Company" or "Broadview").

This Tariff is on file with the Public Utilities Commission of Ohio and copies may be inspected during normal business hours at Broadview's principal place of business.

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Broadview Networks, Inc. 59 Maiden Lane, 27th Floor New York, NY 10038

SYMBOLS USED IN THIS TARIFF

- (C) To signify a changed listing, rule or condition which may affect rates or charges.
- (D) To signify discontinued material, including listing, rate, rule or condition.
- (I) To signify an increase in a rate.
- (L) To signify material relocated from or to another part of tariff schedule with no change in text, rate, rule, or condition.
- (M) To signify text or rates relocated without change
- (N) To signify a new rate or regulation or other text
- (R) To signify a reduction in a rate
- (S) To signify reissued regulations
- (T) To signify a change in text but no change in rate
- (Z) To signify a correction

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS

Authorization Code: A numerical code, one or more of which the Company may assign to a Customer, to enable Company to identify the origin of service of the Customer so it may rate and bill the call. All authorization codes shall be the sole property of Company and no Customer shall have any property or other right or interest in the use of any particular authorization code. Automatic numbering identification (ANI) may be used as or in connection with the authorization code.

Authorized User: The Customer may authorize a person, firm or corporation to be an end-user of the service of the Customer.

Automatic Number Identification (ANI): A type of signaling provided by a local exchange telephone company, which automatically identifies the local exchange line from which a call originates.

Business Hours: The time after 8:00 a.m. and before 5:00 p.m., Monday through Friday excluding holidays.

<u>Business Office</u>: The primary location where the business operations of Company are performed and where the Company makes a copy of the Company's tariff available for public inspection. The address of the business is: 2950 Gallows Road, Falls Church, VA 22042.

Company: The term "Company" refers to Broadview Networks, Inc. or "Broadview".

Commission: The Public Utilities Commission of Ohio, the regulating entity within the State of Ohio.

Completed call: is a call which the Company's network has determined has been answered by a person, answering machine, fax machine, computer modem device, or other answering device.

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS (CONT'D)

<u>Customer</u>: means any person, firm, corporation, or governmental entity who has applied for and is granted service or who is responsible for payment of service.

Exchange Area: A geographically defined area wherein the telephone industry through he use of maps or legal descriptions sets down specified areas where individual telephone exchange companies hold themselves out to provide communication services.

Holiday: New Year's Day, Martin Luther King's Birthday, President's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day. When holidays fall on Saturdays or Sundays, the holiday rate applies unless a larger discount would normally apply.

Individual Case Basis (ICB): Customer-specific arrangements that may vary from tariff in rates, terms and conditions according to the customer-specific requirements and service-specific parameters.

Local Access Transport Areas ("LATA"): A geographical area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Company Association, Inc. Tariff F.C.C. No. 4.

Service: means any telecommunications service(s) provided by the Carrier under this tariff.

<u>Station</u>: means a telephone instrument consisting of a connected transmitter, receiver, and associated apparatus to permit sending or receiving telephone messages.

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS (CONT'D)

<u>Time period</u>: means the interval of hours that distinguish day, evening, night, and weekend rate periods as indicated below:

Vents (207/01)	100		David
Weekdays	8:00 a.m.	5:00 p.m.	Monday-Friday
Evenings	5:00 p.m.	11:00 p.m.	Monday-Friday
	5:00 p.m.	11:00 p.m.	Sunday
Night/Weekend s	11:00 p.m.	8:00 p.m.	Monday-Sunday
	8:00 a.m.	5:00 p.m.	Saturday-Sunday
	5:00 p.m.	11:00 p.m.	Saturday

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SECTION 2 - RULES AND REGULATIONS

2.1 Application of Tariff

This tariff applies to telecommunications services furnished by Domino Networks Communications, Inc. (Company) between various locations within the State of Ohio in accordance with the conditions set forth herein. Service under this tariff is only available to business Customers located in buildings where Company owns or leases facilities.

2.2 Undertaking of Company

Company undertakes to provide intrastate toll voice services on a facilities and resale basis throughout Ohio on the terms and conditions and the rates and charges specified herein.

2.3 Obligations of the Customer

- 2.3.1 The customer shall be responsible for:
 - 2.3.1.1 The payment of all applicable charges pursuant to this tariff;
 - 2.3.1.2 Reimbursing the company for damage to, or loss of, the company's facilities or equipment caused by the acts or omissions of the customer; or the noncompliance by the customer, with these regulations, or by fire or theft or other casualty on the customer's premises unless caused by the negligence or willful misconduct of the employees or agents of the Company.
 - 2.3.1.3 Providing at no charge, as specified from time to time by the Company, any needed space and power to operate the company's facilities and equipment installed on the customer's premises.

		 			_
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2.3 Obligations of the Customer (Cont'd)

2.3.1 (Cont'd)

- 2.3.1.4 Complying with all laws and regulations regarding the working conditions on the premises at which the Company's employees and agents shall be installing or maintaining the Company's facilities and equipment. The customer may be required to install and maintain the Company's facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material prior to any construction or installation work.
- 2.3.1.5 Complying with all laws and regulations applicable to, and obtaining ail consents, approvals, licenses and permits as may be required with respect to, the location of the Company's facilities and equipment in any customer premises for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company.
- 2.3.1.6 Making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the customer. No allowance for interruptions in service will be made for the period during which service is interrupted for such purposes.

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- 2.3 Obligations of the Customer (Cont'd)
 - 2.3.1 (Cont'd)
 - 2.3.2 The customer is responsible for ensuring that customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The connection, operation, testing, or maintenance of such equipment shall be such as not to cause damage to the Company-provided equipment and facilities or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the customer's expense.
 - 2.3.3 The Company's services (as detailed in this tariff) may be connected to the services or facilities or other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs or contracts which are applicable to such connections.
 - 2.3.4 Upon reasonable notification to the customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the customer is complying with the requirements set forth in this tariff for the installation, operation, and maintenance of customer-provided facilities and equipment that is connected to Company-owned facilities and equipment.

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Issued by:

Steve Andreassi

Managing Director – Regulatory Affairs

Broadview Networks, Inc. 59 Maiden Lane, 27th Floor New York, NY 10038

2.4 Limitations of Liability

- 2.4.1 Because the Customer has exclusive control of its communications over the services furnished by the Company, and because interruptions and errors incident to these services are unavoidable, the services, functions, and products the Company furnishes are subject to the terms, conditions, and limitations specified in this tariff and to such particular terms, conditions, and limitations as set forth in the special regulations applicable to the particular services, functions, and products furnished under this tariff. These limitations shall not limit any right the Company may have to be indemnified, defended, or held harmless against any amounts payable to a third person, including any losses, costs, fines, penalties, criminal or civil judgments or settlements, expenses and consequential damages of such third persons.
- 2.4.2 The liability of the Company for damages arising directly or indirectly out of the furnishing of these services, functions, or products, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services, functions, or products or arising out of the Company's failure to furnish the service, function, or product, whether caused by acts of commission or omission, shall be limited to the extension of allowances for interruption. The Customer or Authorized User has the sole remedy of the extension of such allowances for interruption and the sole liability of the Company. The Customer shall not hold the Company liable for any indirect, special, consequential, exemplary or punitive damages a Customer may suffer, including lost business, revenues, profits, or other economic loss, whether or not caused by the negligence of the Company's employees or agents, whether or not foreseeable, and regardless of notification by any party of the possibility of such damages.

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2.4 <u>Limitations of Liability</u> (Cont'd)

- 2.4.3 The Customer shall not hold the Company liable for any failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or any civil or military authority, national emergencies, insurrections, riots, wars, unavailability of rights-of-way or materials, or strikes, lock-outs, work stoppages, or other labor difficulties.
- 2.4.4 The Customer shall not hold the Company liable for any act or omission by any entity furnishing to the Company or to the Company's Customers services or equipment used for or with the services the Company offers.
- 2.4.5 The Customer shall not hold the Company liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customerprovided services or equipment.
- 2.4.6 The Customer shall not hold the Company liable for the claims of vendors supplying equipment to the Customer, which vendor may installed at premises of the Company, nor shall the Customer shall not hold the Company liable for the performance of said vendor or vendor's equipment.

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Managing Director - Regulatory Affairs

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2.4 Limitations of Liability (Cont'd)

- 2.4.7 The Company does not guarantee or make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of any installation so provided.
- 2.4.8 The Company is not liable for any defacement of or damage to the premises of a Customer or end-user (or Authorized User) resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, when such defacement or damage is not the result of negligence or willful misconduct on the part of the agents or employees of the Company.
- 2.4.9 The Customer shall not hold the Company liable for any damages resulting from delays in meeting any service dates due to delays resulting from normal construction procedures. Such delays shall include, without limitation, delays in obtaining necessary regulatory approvals for construction, delays in obtaining right-of-way approvals and delays in actual construction work.
- 2.4.10 The Customer shall not hold the Company liable for any damages whatsoever to persons or property resulting from the installation, maintenance, repair or removal of equipment and associated wiring, unless the Company's willful misconduct or gross negligence causes the damage.

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Managing Director - Regulatory Affairs

Broadview Networks, Inc. 59 Maiden Lane, 27th Floor New York, NY 10038

2.4 Limitations of Liability (Cont'd)

- 2.4.11 The Customer shall not hold the Company liable for any damages whatsoever associated with service, facilities, products, or equipment which the Company does not furnish or for any act or omission of the Customer or any other entity furnishing services, facilities or equipment used for or in conjunction with service.
- 2.4.12 The Company shall not incur any liability, direct or indirect, to any person who dials or attempts to dial the digits "9-1-1" or to any other person affected by the dialing of the digits "9-1-1".
- 2.4.13 THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

Issued: March 12, 2001 Effective: May 11, 2001

Issued by:

Steve Andreassi

Managing Director - Regulatory Affairs

Broadview Networks, Inc. 59 Maiden Lane, 27th Floor New York, NY 10038

2.4 <u>Limitations of Liability (Cont'd)</u>

- 2.4.14 The Customer and any Authorized Users, jointly and severally, shall indemnify and hold the Company harmless from claims, loss, damage, expense or liability for patent or trademark infringement or other infringement of intellectual property rights arising from (1) combining (or using in connection) Company-provided services and equipment with any facilities, services, functions, or products provided by the Customer, by an Authorized User or by any other entity other than the Company, or (2) use of services, functions, or products the Company furnished in a manner the Company did not contemplate and over which the Company exercises no control; and from all other claims, loss, damage, expense or liability arising out of any commission or omission by the Customer or Authorized User in connection with the service, function, or product. In the event that any such infringing use is enjoined, the Customer or Authorized User at its expense, shall obtain immediately a dismissal or stay of such injunction, obtain a license or other agreement so as to extinguish the claim of infringement, terminate the claimed infringing use, or modify such combination so as to avoid any such infringement. In addition and without limitation, the Customer and/or Authorized User shall defend, on behalf of the Company and upon request by the Company, any suit brought or claim asserted against the Company for any such infringement, damages, or other claims, at the sole and entire expense of the Customer and/or Authorized User.
- 2.4.15 Y2K: The Company will operate as specified in its agreement with the Customer during the 20th and 21st centuries. The Company will make reasonable efforts to cure any material failure to provide Services caused solely by Year 2000 defects in the Company's hardware, software or systems. Due to the interdependence among telecommunications companies and the interrelationship with non-Company processes, equipment and systems, the Company is not responsible for failures caused by circumstances beyond its control including, but not limited to, failures caused by: (1) a local exchange carrier; (2) customer premise equipment; or (3) Customer. In addition, the Company does not ensure compatibility between Company services and non-Company services used by Customer.

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2.5 Application for Service

- 2.5.1 Applicants wishing to obtain service may initiate service verbally with the Company or pursuant to a completed and signed written service order. On Company's receipt of the signed order form, under normal circumstances, Company will accept or reject the order within ten (10) business days.
- 2.5.2 Should the applicant make a service request verbally, and should the Company accept the applicant's order, the Company will provide the applicant, within ten (10) days of the service order, a confirmation letter setting forth the services ordered and itemizing all charges which will appear on the Customer's bill.
- 2.5.3 In addition, the Company will provide all new Customers in writing a statement of all material terms and conditions affecting what the Customer will pay for services provided by Company. The Company will provide the Customer will with service, under normal circumstances, within fourteen (14) business days of initial request.

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2.5 Application for Service (Cont'd)

2.5.4 Minimum Contract Period

2.5.4.1 Except as otherwise provided, the minimum contract period is one month for all services furnished. However, if a new residential or single line business customer notifies the Company within twenty (20) days after receipt of the first bill that certain services or equipment are not desired, the Company will delete such services or equipment from the customer's account without a record keeping or service ordering charge. The customer nonetheless shall be responsible for all monthly usage and installation charges incurred for the use of such service and equipment.

2.5.5 Cancellation of Service

2.5.5.1 Where the applicant cancels an order for service prior to the start of the installation or special construction of facilities, no charge shall apply, except to the extent the Company incurs a service order or similar charge from a supplying carrier, if any, prior to the construction.

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2.5 Application for Service (Cont'd)

2.5.5 <u>Cancellation of Service (Cont'd)</u>

- 2.5.5.2 Where the installation of facilities, other than those provided by special construction, has been started prior to cancellation, the lower of the following charge applies;
 - (a) The total costs of installing and removing such facilities; or
 - (b) The monthly charges for the entire initial contract period of the service ordered by the customer as provided in this tariff plus the full amount of any applicable installation and termination charges.
- 2.5.5.3 Where special construction of facilities has been started prior to the cancellation, and the Company has another requirement for the specially constructed facilities, no charge applies.

2.6 Payment for Service

- 2.6.1 Service will be billed on a monthly basis and is due and payable no sooner than fourteen (14) days from the date of the postmark on the customer's bill. Service will continue to be provided until canceled by the customer or discontinued by the Company as set forth in this tariff.
- 2.6.2 The customer is responsible for payment of all charges for service furnished to the customer. Charges based on actual usage during a month will be billed monthly in the month following the month in which the service was used. All fixed monthly and nonrecurring charges for services ordered will be billed monthly in advance.

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TARIFF DIVISION
Public Utilities Commission of Ohio

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2.7 Customer Deposits

- 2.7.1 The Company agrees to abide by the regulations associated with nonresidential customer deposits as specified by the Ohio Administrative Code.
- 2.7.2 In order to establish credit, the carrier may require an applicant for nonresidential service to demonstrate good paying habits by showing that the applicant:
 - 2.7.2.1 Was a customer of a Ohio utility for at least 12 months within the preceding 2 years;
 - 2.7.2.2 Does not currently owe any outstanding bills for utility service to a utility doing business in Ohio;
 - 2.7.2.3 Did not have service discontinued for nonpayment of a utility bill during the last 12 months that service was provided; and
 - 2.7.2.4 Did not fail, on more than two occasions during the last 12 months that service was provided, to pay a utility bill when it became due.

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- 2.7 Customer Deposits (Cont'd)
 - 2.7.3 The Company agrees to abide by the regulations associated with residential customer deposits as specified in Rule 4901: 1-17 of the Ohio Administrative Code and Rule 4901: 1-5-14 of the PUCO's Minimum Telephone Service Standards.
 - 2.7.4 In order to establish credit, a utility may require an applicant for residential service to demonstrate good paying habits by showing that the applicant:
 - 2.7.4.1 Was a customer of a Ohio utility within the preceding 2 years;
 - 2.7.4.2 Does not currently owe any outstanding bills for utility service to a utility doing business in Ohio;
 - 2.7.4.3 Did not have service discontinued for non-payment of a utility bill during the last 12 months that service was provided; and
 - 2.7.4.4 Did not on more than two occasions during the last 12 months that service was provided, fail to pay a utility bill when it became due.

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2.7 Customer Deposits (Cont'd)

- 2.7.6 Advanced payments for installation costs or special construction will credited on the first bill in their entirety.
- 2.7.7 Customer deposits shall be maintained in a bank located in Ohio. Customers who make a deposit for service will receive interest, at a rate set on such deposit not less than the rate calculated by the method set forth in the Ohio Administrative Code for nonresidential and residential customers.

2.8 Late Payment Charges

- 2.8.1 The Company agrees to abide by the regulations governing late payment charges as specified in § 4901:1-15-28 of the Ohio Administrative Code.
- 2.8.2 Any charges that are disputed by a customer shall not be subject to late payment charges regardless of the outcome of the dispute.
- 2.8.3 The company will comply with § 4901:1-15-28 of the Ohio Administrative code when considering an account delinquent and in applying late payment charges.

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2.10 Allowance for Interruptions in Service

- 2.10.1 Credit for failure of service or equipment will be allowed only when failure is caused by or occurs in equipment owned, provided, and billed for, by the Company. The Company agrees to abide by the regulations associated with interruptions in service as specified by § 4901:1-5-18 of the Ohio Administrative Code.
- 2.10.2 Interruption shall not include, and the Company will give no allowance for, service difficulties, such as slow dial tone, circuits busy or other network and/or switching capacity shortages. Any Interruption allowance provided within this Tariff by Company shall not apply where service is interrupted by the negligence or willful act of the Customer, or where the Company, pursuant to the terms of this Tariff, terminates service because of non-payment of bills, unlawful or improper use of the Company's facilities or service, or any other reason covered by this Tariff or by applicable law.

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2.11 Taxes and Fees

- 2.11.1 All state and local taxes and fees shall be listed as separate line items on the customer's bill.
- 2.11.2 The customer is responsible for the payment of all state, local and 9-1-1 taxes, surcharges, utility fees, or other similar fees for which the end user is directly responsible and that may be levied by a governing body or bodies in conjunction with or as a result of service furnished under a tariff on file with the Public Utilities Commission of Ohio. These charges may appear as separate line items on the customer's bill, as opposed to being included in the rates contained in a tariff. Any such line item charges will be reflected in the company's tariff. The company shall not assess separately any taxes, fees or surcharges, other than government-approved sales taxes imposed directly on the end users, without seeking Commission approval under the appropriate local competition procedures required by the Commission. The Company shall comply with Commission procedures by sending notice to all customers informing them of the new line item charges.
- 2.11.3 Service shall not be subject to taxes for a given taxing jurisdiction if the customer provides the company with written verification, acceptable to the company and to the relevant taxing jurisdiction, that the customer has been granted a tax exemption.

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2.13 Individual Case Basis (ICB) Arrangements

Company may form contracts in special circumstances for Individual Case Basis ("ICB") service offerings. Rates and contracts will be filed with and approved by the Public Utilities Commission of Ohio. ICB service offerings are arrangements with a specific customer where customer-specific requirements and the service-specific parameters may vary from the tariff. For ICB service offerings, Company will offer ICB rates, terms and conditions to the Customer in writing. The Company will make any specific contract available to similarly situated Customers in substantially similar circumstances that place an order within thirty (30) days of the effective date of the original contract.

2.14 Termination of Service

2.14.1 Denial of Service Without Notice

The Company may deny service without notice for any of the following reasons:

- 2.14.1.1 Hazardous Condition. For a condition on the customer's premises determined by the Company to be hazardous.
- 2.14.1.2 Adverse Effect on Service. Customer's use of equipment in such a manner as to adversely affect the Company's equipment or the Company's service to others.
- 2.14.1.3 Tampering With Company Property. Customer's tampering with equipment furnished and owned by the Company.

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2.14.2. Denial of Service Requiring Notice

- 2.14.2.1 The Company may deny service for any of the following reasons provided it has notified the customer of its intent, in writing, to deny service and has allowed the customer a reasonable time of not less than ten (10) days, or as otherwise specified in this tariff, in which to remove the cause for denial:
 - 2.14.2.1.A Non-compliance with Regulations. For violation of or non-compliance with regulations contained in the Ohio Administrative Code, or for violation of or non-compliance with the Company's tariffs on file with the Commission.

Illegal use of Service. Customer's use of service or equipment in a manner to violate the law.

Any individual who uses or receives Company service, other than under the provisions of an accepted application for service and a current customer relationship, may be liable for the tariffed cost of the services received and may be liable in addition for reasonable court costs and attorneys fees as determined by the Commission or by the court.

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2.14 Termination of Service (Cont'd)

2.14.2. Denial of Service Requiring Notice (Cont'd)

2.14.2.1 Cont'd

2.14.2.1.B Failure on Contractual Obligations. For failure of the customer to fulfill his contractual obligations for service or facilities subject to regulation by the Public Utilities Commission of Ohio.

2.14.2.1.C Refusal of Access. For failure of the customer to permit the Company to have reasonable access to its equipment.

2.14.2.1.D Non-payment of Bill.

2.14.2.1.D.1 For non-payment of a bill for service, provided that the Company has made a reasonable attempt to effect collection and has given the customer written notice of its intent to deny service if settlement of his account is not made and provided the customer has at least seven (7) days, excluding Sundays and holidays in which to make settlement before his service is denied.

2.14.2.1.D.2 In cases of bankruptcy, provided that Company has not received adequate assurances of payment, or of receivership, abandonment of service, or abnormal toll usage not covered adequately by a security deposit, less than five (5) days notice may be given if necessary to protect the Company's revenues.

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2.14 Termination of Service (Cont'd)

2.14.2. Denial of Service Requiring Notice (Cont'd)

2.14.2.1.D Non-payment of Bill (Cont'd)

- 2.14.2.1.D.3 Except in cases where a prior promise to pay has not been kept or bankruptcy, receivership, abandoned service, or abnormal toll usage is involved, the Company may not deny service on the day preceding any day on which it is not prepared to accept payment of the amount due and to reconnect service.
- 2.14.2.1,D.4 Failure to Comply with Service Conditions. For failure of the customer to furnish the service equipment, permits, certificates, or rights-of-way, specified by the Company as a condition to obtaining service, or if the equipment or permissions are withdrawn or terminated.
- 2.14.2.1.D.5 Failure to Comply with Municipal Ordinances. For failure to comply with municipal ordinances or other laws pertaining to telephone service.
- 2.14.2.1.D.6 Failure to remit any deposits required by the Company and allowed in accordance with the Company's Service Requirements Form on file with the Commission.

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2.14 Termination of Service (Cont'd)

2.14.3 Insufficient Reasons for Denial of Service

2.14.3.1	The following may not constitute cause for refusal of service to a present prospective customer:		
	2.14.3.1.A	Failure of a prior customer to pay for service at the premises to be serviced;	
	2.14.3.1.B	Failure to pay for a different class of service for a different entity;	
	2.14.3.1.C	Failure to pay the bill of another customer as guaranter of that bill;	
	2.14.3.1.D	Failure to pay directory advertising charges;	
	2.14.3.1.E	Failure to pay an undercharge; or	
	2.14.3.1.F	Failure to pay an outstanding bill that is over 7 years old, unless the:	

2.14.3.1.F.1 Customer signed an agreement to pay the outstanding bill before the expiration of this period;

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2.14 Termination of Service (Cont'd)

2.14.3 Insufficient Reasons for Denial of Service (Cont'd)

2.14.3.1 (Cont'd)

2.14.3.1.F.2 Outstanding bill is for service obtained by the customer by means of tampering with equipment furnished and owned by the Company or by unauthorized use of service by any method; or

2.14.3.1.F.3 Outstanding bill is for service obtained by the customer by means of an application made:

- (i) In a fictitious name,
- (ii) In the name of an individual who is not an occupant of the dwelling unit, without disclosure of the individual's actual address,
- (iii) In the name of a third party without disclosing that fact or without bonafide authority from the third party, or
- (iv) Without disclosure of a material fact or by misrepresentations of a material fact.

2.14.3.2 This regulation applies to both residential and nonresidential classes of service.

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2.15 Unlawful Use of Service

- 2.15.1 Service shall not be used for any purpose in violation of law or for any use as to which the customer has not obtained all required governmental approvals, authorizations, licenses, consents, and permits. The company shall refuse to furnish service to an applicant or shall disconnect the service without notice of a customer when:
 - 2.15.1.1 An order shall be issued, signed by a judge finding that probable cause exists to believe that the use made or to be made of the service is prohibited by law, or
 - 2.15.1.2 The Company is notified in writing by a law enforcement agency acting within its jurisdiction that any facility furnished by the Company is being used or will be used for the purpose of transmitting or receiving gambling information in interstate or foreign commerce in violation of the law.
- 2.15.2 If service has been physically disconnected by law enforcement officials at the customer's premises and if there is not presented to the Company the written finding of a judge, then upon written or verbal request of the subscriber, and agreement to pay restoral of service charges and other applicable service charges, the Company shall promptly restore such service.

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2.16 Interference with or Impairment of Service

Service shall not be used in any manner which interferes with other persons in the use of their service, prevents other persons from using their service, or otherwise impairs the quality of service to other customers. The company may require a customer to immediately shut down its transmission of signals if said transmission is causing interference to others or impairing the service of others.

2.17 Telephone Solicitation by Use of Recorded Messages

Service shall not be used for the purpose of solicitation by recorded messages when such solicitation occurs as a result of unrequested or unsolicited calls initiated by the solicitor by means of automatic dialing devices. Such devices, with storage capability of numbers to be called or a random or sequential number generator that produces numbers to be called and having the capability, working alone or in conjunction with other equipment, of disseminating a prerecorded message to the number called and which are calling party or called party controlled, are expressly prohibited.

2.18 Incomplete Calls

There shall be no charge for incomplete calls. No charge will be levied for unanswered calls. Customers will receive credit for calls placed to a wrong number if the customer notifies the Company of the error.

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2.19 Overcharge/Undercharge

- 2.19.1 Overcharge/undercharge provisions will be in accordance with § 4901:1-5-18 of the Ohio Administrative Code.
- 2.19.2 When a customer has been overcharged, the amount shall be refunded or credited to the customer.

2.21 Abuse and Fraudulent Use of Service

The service shall not be used for any unlawful or improper use of the Company's factions of service, or any other reason covered by the Tariff or applicable law. Service shall not be used for any purpose in violation of law.

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3.4 Promotional Offerings

The Company may offer existing services on a promotional basis, subject to Commission approval, that provides special rates, terms, or conditions of service. Promotional offerings are limited to a maximum of six months at which time the promotional offering must be either withdrawn or made available on a permanent basis. All promotions, regardless of whether services are given away for free, are subject to Commission approval.

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3.5 Local Calling Service

This service provides for local calling service determined by NXX in a from and to grouping based on the exchange areas listed in Ameritech Tariff P.U.C.O. No. 20.

3.6 Residential Calling Plans

Unless explicitly stated otherwise, the following plans apply to all Residential customers.

Basic Flat Rate Service Broadview No Limits

3.7 Business Calling Plans

Unless explicitly stated otherwise, the following plans apply to all business customers.

Broadview 25/10 Business Bonanza

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3.8 Message Telecommunications Service (MTS)

Message Telecommunications Service is a communications service which is available for use by Customers twenty-four (24) hours a day. MTS enables a User of an exchange access line to place calls to any station on the public switched telecommunications network bearing an NPA-NXX designation associated with points outside the Customer's Local Calling Area, but within the boundaries of the home LATA.

This tariff applies to MTS furnished or made available by the Company via resold services over facilities, wholly within or partly within and partly without the State of Ohio where respective rate centers of such points are located within a LATA in the state.

Service is available to and from Customers of a miscellaneous common carrier with which arrangements have been made for the interchange of telephone traffic and is furnished through interconnecting equipment and connecting channels provided by the Company service is being resold. The rates between the applicable wire telephone rate center and the rate center of the miscellaneous common carrier are the rates specified in 5.4 of this tariff. The rate center of the miscellaneous common carrier is the rate center of the Company service serving exchange. And additional charge that the miscellaneous common carrier bills to and collects from its Customer is applicable to the remainder of the call as specified in the tariffs of the miscellaneous common carrier.

Service is offered on both a Customer dialed and operator dialed basis each of the following classes of calls:

- (a) Station-to-Station
- (b) Calling Card
- (c) Collect or Bill to 3rd Party
- (d) Person-to-Person

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3.12 Optional Calling Features

Call Waiting: Permits the end-user engaged in a call to receive a tone signal indicating a second call is waiting; and, by operation of the switch hook, to place the first call on hold and answer the waiting call. The Customer may alternate between the two calls by operation of the switch hook, but a three-way conference call cannot be established.

Three Way Calling: Permits the end-user to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The end-user initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming calls.

Busy Number Re-dial: This feature automatically redials another parties phone number after the Customer's first attempt to connect to that number resulted in a busy signal. The line is checked every 45 seconds for up to 30 minutes and alerts the Customer with a distinctive ringing pattern when the busy number and the Customer's line are free. The Customer can continue to make and receive other calls while the feature is activated.

<u>Call Forwarding Variable</u>: Permits the end-user to automatically forward (transfer) all incoming calls to an end-user designated telephone number, and permits the end-user to restore incoming calls to non Call Forwarding operation.

The Customer is charged for the call between the original terminating number and the number to which it is remotely call forwarded. The Customer must subscribe to adequate facilities to permit the use of the service without impairment, disruption or deterioration of the quality of other telephone services.

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3.12 Optional Calling Features (Cont'd)

<u>Call Forwarding Busy</u>: Permits the forwarding of incoming calls when the end-user's line is busy. The forwarded number is fixed by the end-user's service order.

Call Forwarding No Answer: Permits the forwarding of incoming calls when the end-user's line remains unanswered after end user designated number of rings. The number of rings and the forwarded number are fixed by the Customer service order.

Speed Calling (8 or 30): Permits the Customer to place calls to other telephone numbers by dialing a one- or two-digit code rather than complete telephone numbers. The feature is available as an eight code list or a thirty code list. Either code list may include local and/or toll telephone numbers. To establish or change a telephone number in a code list, the Customer dials an activating code, receives a second dial tone and dials either a one- or two-digit code (for the eight code and thirty code lists, respectively) plus the telephone number.

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3.12 Optional Calling Features (Cont'd)

<u>Caller ID</u>: Allows the number of the calling party to be passed from the telephone company to your telephone between the first and second ring signaling an incoming telephone call.

<u>Caller ID with Name</u>: This feature provides the originating telephone number and also the name associated with the line. The information is displayed on a Customer provided display device attached to the Customer's telephone line.

<u>Distinctive Ringing</u>: This feature allows a Customer to have up to three separate telephone numbers which consist of the main telephone number and two additional telephone numbers, associated with one exchange access line. Each telephone number will have a distinctive ring on incoming calls to allow the Customer to identify the incoming call line. If the Customer also subscribes to Call Waiting, a Call Waiting tone is provided for each additional telephone number. All telephone lines must be served by the same Central Office.

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3.15 Calling Card Services

The Company's Calling Card Services are offered to Customers of its local exchange and long distance services.

In addition to a per call surcharge, there is an 18 second minimum charge per Calling Card call. Each is rounded up to the next six second increment after the initial 18 seconds.

The Company's Calling Card Services are accessed by dialing a toll-free number and entering the Calling Card Number (area code, phone number, and PIN).

No discounts apply to Calling Card Services.

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4.2 Standard Access Line Rates

Standard Access Lines are provided where facilities currently exist. New Access Lines requiring new facilities will incur additional charges.

		Access Area	
	Area B Min/Max	Area C Min/Max	Area D Min/Max
Residential Multi-Line	\$1.00-\$10.00	\$1.00- \$10.00	\$1.00-\$10.00
Business Single Line	. \$10.00-\$25.00	\$10.00-\$25.00	\$10.00-\$25.00

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4.2 Standard Access Line Rates (Cont'd)

Non-Recurring Charges - Residential

	<u>Min</u>	<u>Max</u>
Line Connection (per line)	\$20.00	\$60.00
Service Change		
(changes, additions per order)	\$1.00	\$10.00
Change of Telephone Number	\$10.00	\$40.00
Change of Residence	\$10.00	\$30.00
Presubscription Change		
(changes, per line)	\$ 1.00	\$10.00
Line Restoral	\$ 1.00	\$20.00
Toll Service	\$ 1.00	\$20.00

Applies for line or toll service restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within ten (10) days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.

Temporary Suspension	\$10.00	\$40.00
Voluntary Toll restriction Re-activation	\$10.00	\$30.00

Applies for Line or Toll restoral after Customer-initiated suspension.

Reactivation of 900 Blocking Option \$10.00 \$40.00

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4.2 Standard Access Line Rates (Cont'd)

Non-Recurring Charges - Business

5	Min	<u>Max</u>
Line Connection (per line)	\$50.00	\$100.00
Service Change		
(changes, additions per order)	\$1.00	\$10.00
Change of Telephone Number	\$20.00	\$60.00
Change of Residence	\$20.00	\$60.00
Presubscription Change		
(changes, per line)	\$ 1.00	\$10.00
Line Restoral	\$10.00	\$40.00
Toll Service	\$10.00	\$40.00

Applies for line or toll service restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10, days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.

Temporary Suspension	\$20.00	\$50.00
Voluntary Toll restriction Re-activation	\$20.00	\$60.00

Applies for Line or Toll restoral after Customer-initiated suspension.

Reactivation of 900 Blocking Option \$50.00 \$150.00

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4.3 Local Calling Rates (Cont'd)

4.3.2 Residential

Broadview No Limits

The following product bundles are made available to Residential consumers in all exchanges in Ohio. No Limits is a flat rate local service available on existing access lines. Establishment of a new access line is subject to additional charges.

No Limits-Basic Min Max Monthly Rate: \$20.00 \$50.00

- Standard Access Line
- Unlimited local calling
- 300 minutes/month/line of MTS IntraLATA toll; additional minutes at 5 cents/minute.
- 10.9 cents/minute in-state, 7 cents/minute state-to-state long distance calls.
- Unlimited Internet access and usage
- 10% discount on all optional calling features

No Limits-Plus Min Max
Monthly Rate: \$30.00 \$75.00

- Standard Access Line
- Unlimited local calling
- 300 minutes/month/line of MTS IntraLATA toll; additional minutes at 5 cents/minute.
- 300 minutes/month/line of combined long distance (in-state and state-to-state calls); thereafter, 10.9 cents/minute in-state, 7 cents/minute state-to-state long distance calls.
- Unlimited Internet access and usage
- 10% discount on all optional calling features

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4.3 Local Calling Rates (Cont'd)

4.3.3 Business

25% Off Plan

The plan offers business Customers the following discounts:

- 25% off monthly recurring line charges
- 10% off the recurring features charges, and local and toll usage charges
- 7 cents per minute for all interstate long distance calls
- 8.9 cents per minute for all intrastate long distance calls

Customers must sign a 1 year term commitment and must take the complete Broadview Networks bundle of local, toll and long distance to qualify for this offer.

Business Bonanza

The plan offers business Customers with 20 or more lines the following discounts:

- 25% off monthly recurring line charges
- 25% off local and toll usage charges
- 10% off the recurring features charges
- 5 cents per minute for all interstate long distance calls
- 7 cents per minute for all intrastate long distance calls

Customers must sign a 1 year term commitment and must take the complete Broadview Networks bundle of local, toll and long distance to qualify for this offer.

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4.3 Local Calling Rates

4.3.4 Local Measured Rates

	Min/Max	Min/Max	
Mileage	Initial minute or fraction thereof	Add'l minute or fraction thereof	
0 - 10	\$0.01 - \$0.07	\$0.004 - \$0.01	
11 - 22	\$0.01 - \$0.07	\$0.004 - \$0.01	
23 +	\$0.01 - \$0.07	\$0.004 - \$0.01	

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4.4 Message Toll Service

Residential

Day Rate	<u>s</u>	Turber I turbe	Each addit
		Initial minute	Each add'l minute
			mmute
N	l ileage	Min/max	Min/max
	-10	\$0.1 - \$0.4	\$0.1 - \$0 .4
1	1-22	\$0.1 - \$0.4	\$0.1 - \$0.4
2	3-55	\$0.1 - \$0.4	\$0.1 - \$0.4
5	6-124	\$0.1 - \$0.4	\$0.1 - \$0.4
1:	25 +	\$0.1 - \$0.4	\$0.1 - \$0.4
Evening I	Rates		
		Initial minute	Each add'l
			minute
ī.	fileage	Min/max	Min/max
	<u>-10</u>	\$0.07- \$0.3	\$0.07- \$0.3
	1-22	\$0.07- \$0.3	\$0.07- \$0.3
	3-55	\$0.07- \$0.3	\$0.07- \$0.3
5	6-124	\$0.07- \$0.3	\$0.07- \$0.3
1:	25 +	\$0.07- \$0.3	\$0.07- \$0.3
Night/We	ekend Rates		
		Initial minute	Each add'l
			minute
3.	6:1	Min/max	Min/max
	fileage -10	\$0.06- \$0.2	\$0.06-\$0.2
	1-22	\$0.06- \$0.2	\$0.06-\$0.2
-	3-55	\$0.06- \$0.2	\$0.06-\$0.2
	6-124	\$0.06- \$0.2	\$0.06- \$0.2
=	25 +	\$0.06- \$0.2	\$0.06- \$0.2
1.	- Lab	AATAC- MAIN	40100 WOIN

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4.4 Message Toll Service (Cont'd)

Business

<u>88</u>		
Day Rates	Initial minute	Each add'l minute
Mileage	Min/max	Min/max
1-10 11-22 23-55 56-124 125 +	\$0.1 - \$0.4 \$0.1 - \$0.4 \$0.1 - \$0.4 \$0.1 - \$0.4 \$0.1 - \$0.4	\$0.1 - \$0.4 \$0.1 - \$0.4 \$0.1 - \$0.4 \$0.1 - \$0.4 \$0.1 - \$0.4
Evening Rates	<u>Initial minute</u>	Each add'! minute
Mileage 1-10 11-22 23-55 56-124 125 +	Min/max \$0.07- \$0.3 \$0.07- \$0.3 \$0.07- \$0.3 \$0.07- \$0.3 \$0.07- \$0.3	Min/max \$0.07- \$0.3 \$0.07- \$0.3 \$0.07- \$0.3 \$0.07- \$0.3 \$0.07- \$0.3
Night/Weekend Rates	Initial minute	Each add'l minute

Mileage	Min/max	Min/max
1–10	\$0.06- \$0.2	\$0.06-\$0.2
11-22	\$0.06- \$0.2	\$0.06- \$0.2
23-55	\$0.06- \$0.2	\$0.06- \$0.2
56-124	\$0.06- \$0.2	\$0.06-\$0.2
125 +	\$0.06- \$0.2	\$0.06- \$0.2

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4.7 Calling Card

Surcharge Per Call

	<u>Minimum</u>	Maximum
Residential	\$0.10	\$0.50
Business	\$0.10	\$0.50

Per Minute Per Call

Minimum	Maximum
\$0.10	\$0.50
\$0.10	\$0.50
	\$0.10

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4.11 Optional Calling Features Rates - Residential

·	Minimum	Maximum
Non-Recurring Charges		
Per Change/Add Order	\$1.00	\$10.00
Monthly Charges	Minimum	Maximum
Call Block	\$1.00	\$10.00
Call Forwarding - Variable	\$1.00	\$10.00
Call Waiting	\$1.00	\$10.00
Distinctive Ring		
1st Number	\$1.00	\$10.00
2nd Number	\$1.00	\$10.00
Priority Call	\$1.00	\$10.00
Call Return - Unlimited	\$1.00	\$10.00
Call Return - Per use	\$0.50	\$2.00
Repeat Dial - Unlimited	\$1.00	\$10.00
Repeat Dial - Per use	\$0.50	\$2.00
Speed Dial		
8	\$1.00	\$10.00
30	\$1.00	\$10.00
Select Forward	\$1.00	\$10.00
3-Way Calling	\$1.00	\$10.00
Call Forwarding-Busy Line	\$1.00	\$10.00
Call Forwarding-No Answer	\$1.00	\$10.00
Call Forwarding Busy Line/No Answer	\$1.00	\$10.00
Caller ID	\$1.00	\$10.00
Caller ID with Name	\$1.00	\$10.00
Call Manager		
Caller ID w/name, Call Wait & Call Forward BL/DA The Big Deal	\$5.00	\$15.00
Unlimited Calling Features	\$19.990	N/A

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4.12 Optional Calling Features Rates - Business

Non-Recurring Charges	<u>Minimum</u>	Maximum
Per Change/Add Order	\$5.00	\$20.00
Monthly Charges	Residence	Business
Call Block	\$1.00	\$10.00
Call Forwarding – Variable	\$1.00	\$10.00
Call Waiting	\$1.00	\$10.00
Distinctive Ring		
1st Number	\$1.00	\$10.00
2nd Number	\$1.00	\$10.00
Priority Call	\$1.00	\$10.00
Call Return - Unlimited	\$1.00	\$10.00
Call Return - Per use	\$0.50	\$2.00
Repeat Dial - Unlimited	\$1.00	\$10.00
Repeat Dial - Per use	\$0.50	\$2.00
Speed Dial		
8	\$1.00	\$10.00
30	\$1.00	\$10.00
Select Forward	\$1.00	\$10.00
3-Way Calling	\$1.00	\$10.00
Call Forwarding-Busy Line	\$1.00	\$10.00
Call Forwarding-No Answer	\$1.00	\$10.00
Call Forwarding Busy Line/No Answer	\$1.00	\$10.00
Caller ID	\$1.00	\$10.00
Caller ID with Name Call Manager	\$1.00	\$10.00

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SECTION 6 - PRICE LIST

1. Service Order Charges

Non-Recurring Charges - Residential

Service Change	
(changes, additions per order)	\$5.00
Change of Telephone Number	\$25.00
Change of Residence	\$15.00
Presubscription Change	
(changes, per line)	\$5.00
Line Restoral	\$11.00
Toll Service	\$11.00
Temporary Suspension	\$26.00
Voluntary Toll restriction Re-activation	\$15.00

Applies for Line or Toll restoral after Customer-initiated suspension.

Reactivation of 900 Blocking Option \$25.00

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1. Service Order Charges (Cont'd)

Non-Recurring Charges - Business

Line Connection (per line)	\$75.00	
Service Change		
(changes, additions per order)	\$7.00	
Change of Telephone Number	\$43.50	
Change of Residence	\$27.50	
Presubscription Change		
(changes, per line)	\$5.00	
Line Restoral	\$20.00	
Toll Service	\$20.00	
Temporary Suspension	\$35.50	
Voluntary Toll restriction Re-activation	\$40.00	

Applies for Line or Toll restoral after Customer-initiated suspension.

Reactivation of 900 Blocking Option \$100.00

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2. Standard Access Lines

		Access Area	
	Area B	Area C	Area D
Residential Multi-Line	\$4.18	\$4.18	\$4.18
Business Single Line	\$17.77	\$19.67	\$19.67

3. Local Calling Rates

Broadview No Limits - Basic

\$34.95/month

Broadview No Limits - Plus

\$49.95/month

4. Local Measured Rates

Mileage	Initial minute or fraction thereof	Add'l minute or fraction thereof
0 - 10	\$0.03	\$0.01
11 - 22	\$0.03	\$0.01
23 +	\$0.03	\$0.01

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5. Message Toll Service Rates

Residential

Day Rates

		Initial minute	Each add'l minute
	Mileage		
•	1–10	\$0.17	\$0.17
	11-22	\$0.17	\$0.17
:	23-55	\$0.17	\$0.17
	56-124	\$0.17	\$0.17
	125 +	\$0.17	\$0.17

Evening Rates

	Initial minute	Each add'l minute
Mileage		
1-10	\$0.13	\$0.13
11-22	\$0.13	\$0.13
23-55	\$0.13	\$0.13
56-124	\$0.13	\$0.13
125 +	\$0.13	\$0.13

Night/Weekend Rates

	Initial minute	Each add'l minute
Mileage		
1-10	\$0.11	\$0. 11
11-22	\$0.11	\$0.11
23-55	\$0.11	\$0.11
56-124	\$0.11	\$0.11
125+	\$0.11	\$0.11

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Message Toll Service Rates (Cont'd)

Business

Day Rates

	Initial minute	Each add'l minute
Mileage		
1–10	\$0.18	\$0.18
11-22	\$0.18	\$0.18
23-55	\$0.18	\$0.18
56-124	\$0.18	\$0.18
125 +	\$0.18	\$0.18

Evening Rates

	Initial minute	Each add'l minute
Mileage		
1-10	\$0.12	\$0 .12
11-22	\$0.12	\$0.12
23-55	\$0.12	\$0.12
56-124	\$0.12	\$0.12
125 +	\$0.12	\$0.12

Night/Weekend Rates

	Initial minute	Each add'l minute
Mileage		
I-10	\$0.11	\$0. 11
11-22	\$0.11	\$0.11
23-55	\$0.11	\$0. 11
56-124	\$0.11	\$0.11
125 +	\$0.11	\$0.11

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8. Calling Card

Surcharge Per Call

Residential \$0.25 Business \$0.25

Per Minute Per Call

Residential \$0.25 Business \$0.25

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\$5.00

SECTION 6 - PRICE LIST (CONT'D)

12. Optional Calling Features Rates

Residential

Non-Recurring Charges

Per Change/Add Order

Monthly Charges	
Call Block	\$3.70
Call Forwarding - Variable	\$3.50
Call Waiting	\$4.50
Distinctive Ring	\$3.80
Priority Call	\$3.60
Call Return - Unlimited	\$3.60
Repeat Dial - Unlimited	\$1.80
Speed Dial	
8	\$3.50
30	\$6.00
Select Forward	\$3.60
3-Way Calling	\$2.00
Call Forwarding-Busy Line	\$1.80
Call Forwarding-No Answer	\$1.80
Call Forwarding Busy Line/No Answer	\$1.80
Caller ID	\$6.00
Caller ID with Name	\$6.75
Call Manager	
Caller ID w/name, Call Wait & Call Forward BL/DA	\$12.50
The Big Deal	6 7
Unlimited Calling Features	\$19.99

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12. Optional Calling Features Rates (Cont'd)

Business

Non-Recurring Charges

Per Change/Add Order	
Monthly Charges	
Call Block	\$5.50
Call Forwarding - Variable	
Call Waiting	
Distinctive Ring	\$3.80
Priority Call	\$3.60
Call Return - Unlimited	\$3.60
Repeat Dial - Unlimited	
Speed Dial	
8	\$3.50
30	\$6.00
Select Forward	\$3.60
3-Way Calling	\$2.00
Call Forwarding-Busy Line	\$1.80
Call Forwarding-No Answer	
Call Forwarding Busy Line/No Answer	\$1.80
Caller ID	\$6.00
Caller ID with Name	
Call Manager	
Caller ID w/name, Call Wait & Call Forward BL/DA	\$12.50

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EXHIBIT B

Exhibit B.1

Proposed Revised Tariff Pages of Broadview Networks, Inc. P.U.C.O. Tariff No. 2

"Tariff Schedule Applicable to Local Exchange Telecommunications Services Furnished by Broadview Networks, Inc., Between Points in the State of Ohio"

2.7 Customer Deposits (Cont'd)

2.7.5 Deposits for establishment or reestablishment of credit shall not exceed two month's average monthly bill for all regulated local exchange services for the ensuing twelve months, plus thirty percent (30%) of estimated monthly recurring charges.

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2.8.4 Late payment fees will be computed at a rate not to exceed 1.5% per month, for the two nominal billing intervals and may not exceed 5% of the total original unpaid charges in compliance with the Ohio Administrative Code.

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2.9 Customer Complaints and Billing Disputes

- 2.9.1 Customers may notify the carrier of billing or other disputes either orally or in writing. There is no time limit for submitting disputes.
- 2.9.2 Customer complaints and billing disputes that are not satisfactorily resolved may be presented by the customer to:

The Public Utilities Commission of Ohio 180 East Broad Street Columbus, Ohio 43215-3793 (614) 466-3292 1-800-686-7826

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P.U.C.O. Tariff No. 2 Original Page 26

SECTION 2	- RULES AND	REGULATIONS	(CONT'D))

2.12 Returned Check Charge

When payment for service is made by check, draft, or similar negotiable instrument, the Company may assess a charge of \$25.00 for each such item returned unpaid by a bank to a Company for any reason. This charge is in addition to the late payment charge which may also be applicable.

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SECTION 2 - RULES AND REGULATIONS (CONT'D)

2.20 "900" and "976" Blocking

Company will block the Customer's access to "900" and "976" pay-per-call telephone information services. Company will not impose a charge for blocking.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1 Basic Local Exchange Service

3.1.1 Service Areas and Rate Groups

Broadview Networks, Inc.'s exchange areas and local calling areas are identical to those defined in the tariffs of the incumbent local exchange company serving each exchange area. NXX's associated with each particular exchange or zone may be found in the telephone directory published by the incumbent local exchange provider in the Customer's exchange.

Broadview Networks, Inc. provides service in the exchange areas served by the following local exchange companies and concurs in their filed exchange areas, exchange rate classification criteria and exchange maps:

Ameritech - Ohio, P.U.C.O. No. 20

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3.2 Standard Access Line

The Standard Residential or Business Line provides a Customer with a single, analog, voicegrade telephonic communications channel which can be used to place or receive one call at a time. Standard Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines. A multi-line subscriber is a Business customer with more than one Line provided by Broadview Networks. Standard Access Lines enable the customer to:

(a) place or receive calls to any station in the local calling area, as defined herein;

(b) access enhanced 911 Emergency Service where available;

(c) access the interexchange carrier selected by the Customer for interLATA, intraLATA, interstate or international calling;

(d) access Operator Services;

- (e) access Directory Assistance;
- (f) place or receive calls to 800 numbers:

(g) access Telecommunications Relay Service.

Touch Tone signaling, consisting of a push button or touchtone dial that sends out a sound which consists of two discrete tones (one low frequency and one high frequency), picked up and interpreted by telephone switches, is provided as part of the Standard Access Line.

The Company's service will automatically block originating calls to other telephone companies' caller-paid information services (e.g., 900, 976) at no charge. Calls to those numbers and other numbers used for caller-paid information services will be unblocked on a per directory number basis only. Subsequent blocking of 900-type numbers will incur a charge.

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3.9 Directory Assistance

Provides for identification of telephone directory numbers, via an operator or automated platform. Customers are provided with a maximum of 2 listings per each call to Directory Assistance.

3.10 Operator Service

Provides for live or automated operator treatment when Customer dials "0". Services include, but are not limited to, bill to originating telephone number, calling card, collect or to a third party.

3.11 Busy Line Verification and Interrupt Service

Busy Line Verification and Interrupt Service, furnished to the extent facilities permit, provides the customer with the following options:

Busy Line Verification: Upon request of the calling party, the Company will determine if the line is clear or in use and report to the calling party.

Busy Line Verification and Interrupt: The operator will interrupt the call on the called line only if the calling party indicates and emergency and requests interruption.

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Call Block: Allows the end-user to automatically block incoming calls from up to six Customer pre-selected telephone numbers (including numbers from which a Customer has just received a call. The list of numbers can be changed at any time. Callers whose numbers have been blocked will hear a recorded message and no usage charges will apply. The calling party's number will not be delivered or announced to the call recipient under any circumstances.

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3.12 Optional Calling Features (Cont'd)

Call Trace: Allows a called party to initiate an automatic trace of the last call received. Call Trace is available on a usage base only. After receiving the call which is to be traced, the customer dials a code and the traced telephone number is automatically sent to the Company. The customer using Call Trace is required to contact the Company for further action and will not receive the traced telephone number. The results of a trace will be furnished only to legally constituted authorities upon proper request by them.

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3.13 Blocking Features

A calling party may block their telephone number, associated main listed name and voiceback of calling identification information to users or subscribers to customer calling features utilizing SS7 technology. Blocking will also prevent call completion through the use of Return Call service.

Customers have two blocking options:

<u>Per-Call Blocking</u>: By activating a special code, the caller may block the transfer of the telephone number for that call only. There is no charge for using per-call blocking and it is provided on an unlimited basis.

<u>Line Blocking</u>: This service must be added to a customer's line by contacting the Company's business office and having a service order issued. All calls are automatically blocked when a customer subscribes to line blocking unless the blocking feature is deactivated.

If a customer subscribes to line blocking, he/she can deactivate blocking by dialing a special code prior to placing a call. Blocking will be deactivated for that outgoing call only.

As facilities permit, a line blocking customer will be provided with a separate code to deactivate blocking, which is different from the per-call blocking code. Where this separate code is not available, the code for per-call blocking and the code to deactivate line blocking will be the same.

Line blocking is available to all customers in Broadview Networks, Inc.'s serving territory. Line blocking is provided without charge, except as discussed in the rate section of this Tariff.

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3.14 Directory Listings

For each Customer of Company-provided Exchange Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. Directory listings are provided in connection with each Customer service as specified herein.

The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgement, the clearness of the listing or the identification of the Customer is not impaired thereby. When more than one line is required to properly list the Customer, no additional charge is made.

The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, contains obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

Each listing must be designated Government, Business, or Residence to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential Section. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

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3.14 Directory Listings (Cont'd)

The following types of listings will be made available:

<u>Primary</u>: A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional charge.

Additional: In connection with local exchange service, additional listings are available only in the same name of authorized users of the Customer's service, as defined herein.

Non-Published: Listings that are not printed in directories nor available from Directory Service.

A Non-Published Telephone Service will be furnished at the customer's request providing the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the DA records.

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3.16 Maintenance Visit Charges

Maintenance Visit Charges apply when the Company dispatches personnel to a Customer's premises to perform work necessary for resolving troubles reported by the Customer and the trouble is found to be caused by the Customer's facilities.

Maintenance Visit Charges will be credited to the Customer's account in the event trouble is not found in the Company facilities, but the trouble is later determined to be in facilities.

The time period for which the Maintenance Visit Charges is applied will commence when Company personnel are dispatched at the Customer premises and end when work is completed. The rates for Maintenance of Service vary by time per Customer request.

3.17 Emergency Services Calling Plan

Access (at no additional charge) to emergency services by dialing 0 - or 9-1-1.

Message toll telephone calls, to governmental emergency service agencies as set forth in (a) following, having primary or principal responsibility with respect to the provision of emergency services to person and property in the area from which the call is made, meeting the definition and criteria of an emergency call as set forth in (b) following: are offered at no charge to Customers:

- (a) Governmental fire fighting, police, and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) twenty-four (24) hour basis, three hundred sixty-five (365) days a year, including holidays.
- (b) An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life, property, or both and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency services agency in order to seek assistance for such an emergency.

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4.1. Exchange Areas

List of exchange areas and local service areas.

EXCHANGE AREA	APPLICANT	OTHER TELCOS
Aberdeen	Aberdeen Ripley	Maysville, Ky S. Central Bell
Akron	Akron Atwater Greensburg Hartville Kent Manchester Mogadore North Canton Uniontown Ravenna Rootstown	Doylestown - Doylestown Hudson (342, 650 and central offices only) - Western Reserve Montrose - GTE Peninsula - Western Reserve Richfield - Western Reserve Wadsworth - GTE Sharon Center - GTE Rittman - United
Alliance	Alliance Atwater Canton Marlboro Sebring	Damascus - United N. Benton - United N. Georgetown - GTE Paris - GTE
Alton	Columbus Met. Area London	Cheshire Center - GTE Pataskala - United Rathbone - GTE Sunbury - United
Arabia	Arabia Guyan Ironton Walnut	(None)

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4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA OTHER TELCOS APPLICANT Atwater Akron (None) Atwater Alliance Kent Marlboro Ravenna Rootstown Barnesville Fairvies - Western Reserve Barnesville Beallsville Morristown - Western Reserve Bethesda Somerton Quaker City - Western Reserve Beallsville Beallsville (None) Barnesville Bethesda Clarington Somerton Woodsfield Englewood - GTE Beavercreek Dayton Met. Liberty - GTE Area Trotwood - GTE Donnelsville Enon Jamestown Medway New Carlisle Spring Valley Xenia

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4.1 Exchange Areas (Cont'd.)

Exchange Areas (Cont'd.)		
EXCHANGE AREA	APPLICANT	OTHER TELCOS
Bedford	Cleveland Met. Aurora Area Chesterland	a - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Sta Alltel, Ohio Hinckly - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russel - Western Reserve Twinsburg - Western Reserve
Belfast	Belfast Hillsboro Marshall Sugar Tree Ridge	
Bellaire	Wheeling Zone Wheeling Zone Wheeling Zone Wheeling Zone	Centerville - Western Reserve Powhattan Point - Western Reserve Wheeling Zone I - C&P of W. Va. Wheeling Zone II - C&P of W. Va. Wheeling Zone III - C&P of W. Va. Wheeling Zone V - C&P of W. Va.
Bellbrook	Dayton Met. Area Donnelsville Enon Medway New Carlisle Spring Valley Xenia	Englewood - GTE Liberty - GTE Trotwood - GTE
Belpre	Belpre Marietta	Little Hocking - Western Reserve Mineralwells, W.VaC&P of W. Va. Parkersburg, W.VaC&P of W. Va. Valley Mills, W.VaC&P of W. Va.

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4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA	APPLICANT	OTHER TELCOS
Berea	Cleveland Met. Area Chesterland	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Sta Ailtel, Ohio Elyria - Alltel, Ohio Hinckley - Western Reserve North Eaton - GTE Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Bethesda	Bethesda Barnesville Beallsville Somerton Wheeling Zone VIII	Centerville - Western Reserve Morristown - Western Reserve
Bloomingburg	Bloomingburg Jeffersonville New Holland Sedalia Washington Ct. Hse.	Mt. Sterling - United
Bloomingville	Bloomingville Castalia Sandusky	(None)
Bowersville	Bowersville Jamestown Milledgeville Xenia	(None)

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4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA	APPLICANT	OTHER TELCOS
Brecksville	Cleveland Met. Area Chesterland	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Sta Alltel, Ohio Hinckly - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Burton	Burton Chagrin Falls Cleveland Terrace	Bainbridge - Western Reserve Chardon - Western Reserve E. Claridon - Western Reserve Huntsburg - Western Reserve Middlefield - Western Reserve Newbury - Western Reserve Parkman - Western Reserve Russell - Western Reserve
Canal Fulton	Canal Fulton Akron Canton Manchester Massillon North Canto	(None)
Canal Winchester	Columbus Met. Area Carroll Lancaster	Amanda - GTE Baltimore - GTE Cheshire Center - GTE Pataskala - United Rathbone - GTE

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Sunbury - United

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4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA	APPLICANT	OTHER TELCOS
Canfield	Canfield	Berlin Center - United North Jackson North Lima Salem Youngstown
Canton	Canton Alliance Canal Fulton Hartville Louisville Magnolia - Waynesburg Marlboro Massillon Navarre North Canton	Bolivar - GTE Carrollton - GTE Dellroy - GTE Malvern - GTE Mineral City - GTE Minerva - GTE Paris - GTE
Carroll	Carroll Canal Winchester Columbus Lancaster	Baltimore - GTE
Castalia	Castalia Bloomingville Sandusky	(None)
Cedarville	Cedarville Jamestown Pitchin South Solon South Charleston Yellow Springs - Cli Xenia	(None) ifton

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4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA

APPLICANT

OTHER TELCOS

Centerville

Dayton Met. Area Donnelsville Enon

Enon Medway Franklin New Carlisle Spring Valley Englewood - GTE Liberty - GTE

Trotwood - GTE

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4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA APPLICANT OTHER TELCOS

Chagrin Falls Burton Aurora - Western Reserve

Cleveland Met. Bainbridge - Western Reserve
Area Brunswick - GTE

Chesterland Columbia Sta. - Alftel, Ohio Hinckley - Western Reserve

Newbury - Western Reserve

Northfield

Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve

Cheshire Cheshire Pomeroy - GTE

Gallipolis Vinton

Chesterland Chesterland East Claridon - Western Reserve

Cleveland Met. Area Newbury - Western Reserve Kirtland Russell - Western Reserve

Christiansburg Christiansburg St. Paris - W. Ohio
Fletcher - Lena Tipp City - GTE

Fletcher - Lena Tipp City - GTE

New Carlisle Troy - GTE

North Hampton

Clarington Powhatan Point - Western Reserve

Beallsville
Duffy
Woodsfield

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4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA

APPLICANT

OTHER TELCOS

Cleveland

Burton Cleveland Met. Area Chesterland Leroy Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE

Columbia Sta. - Alltel, Ohio East Claridon - Wester Reserve

Elyria - Alltel, Ohio Grafton - GTE

Hinckley - Western Reserve Montville - Western Reserve Newbury - Western Reserve

North Eaton - GTE

Northfield - Western Reserve Perry - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve

Valley City - GTE Avon Lake - Century

Columbiana

Columbiana
East Palestine
Lisbon
Leetonia
New Waterford
North Lima
Rogers

Salem Youngstown (None)

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4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA	APPLICANT	OTHER TELCOS
Columbus	Carroll Columbus Met. Area London	Ashville - GTE Baltimore - GTE Cheshire Center - GTE Delaware - GTE Johnstown - United Kilbourne - GTE Mt. Sterling - United Pataskala - United Rathbone - GTE Sunbury - United Granville - Alltel
Conesville	Conesville Coshocton Dresden West Lafayette	(None)
Coming	Corning New Lexington Shawnee	(None)
Coshocton	Coshocton Conesville West Lafayette	Cooperdale - GTE Warsaw - GTE
Dalton	Dalton Massillon	Orrville - United
Danville	Danville Hillsboro Sugar Tree Ridge	Lynchburg - GTE Mowrystown - GTE

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4.1 Exchange Areas (Cont'd.)

Enouge rues (cont d.)		
EXCHANGE AREA	APPLICANT	OTHER TELCOS
Dayton	Dayton Met. Area Donnelsville Enon Franklin Jamestown Medway Middletown New Carlisle Spring Valley	Brookville - GTE Englewood - GTE Farmersville - GTE Germantown - Germantown Gratis - GTE Laura - GTE Liberty - GTE New Lebanon - GTE Phillipsburg - GTE Tipp City - GTE Troy - GTE Trotwood - GTE Waynesville - United West Milton - GTE Lewisburg - GTE
Donnelsville	Donnelsville Dayton Met. Area Enon Medway New Carlisle North Hampton Springfield	
Dresdan	Dresden Conesville Zanesville	Cooperdale - GTE Frazeyburg - United
Dublin	Columbus Met. Area	Cheshire Center - GTE Delaware - GTE Pataskala - United Plain City - GTE Rathbone - GTE Sunbury - United
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SECTION 4 - DESCRIPTION OF RATES AND CHARGES (CONT'D)

4.1 Exchange Areas (Cont'd.)

OTHER TELCOS **EXCHANGE AREA** APPLICANT Duffy Duffy (None) Clarington Graysville New Matamoras Woodsfield Chester, W.Va.-C&P of W. Va. East Liverpool East Liverpool Hookston, Pa. - Pa. Bell Lisbon Rogers Smiths Ferry, Pa. - Pa. Bell Wellsville Salineville East Palestine East Palestine E. Palestine, Pa. - Pa. Bell Columbiana Lisbon New Waterford Rogers Salem Youngstown (None) Enon Enon Dayton Met. Агеа Donnelsville Springfield Yellow Springs - Clifton Fairborn Englewood - GTE Dayton Met. Area Donnelsville Liberty - GTE Trotwood - GTE Enon Medway New Carlisle Spring Valley

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Yellow Springs - Clifton

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4.1 Exchange Areas (Cont'd.)

Exchange Areas (Cont'd.)		
EXCHANGE AREA Findlay	APPLICANT Findlay	OTHER TELCOS Arcadia - Arcadia Arlington - GTE Benton Ridge - Benton Ridge Bloomdale - United Carey - GTE Jenera - GTE McComb - GTE Mount Blanchard - GTE Mount Cory - Orwell North Baltimore - GTE Rawson - GTE Van Buren - GTE Vanlue
Fletcher - Lena	Fletcher - Lena Christiansburg Piqua	St. Paris - W. Ohio Troy - GTE
Fostoria	Fostoria New Riegel	Arcadia - Arcadia Bascom - Bascom Bloomdal - United Risingsun - United
Franklin	Dayton Centerville Franklin Miamisburg - West Carrollton Middletown	Germantown - Germantown
Fremont	Fremont Lindsey	Bettsville - GTE Lindsey Clyde - GTE Gibsonburg - GTE Green Springs - United Helena - GTE Old Fort - United

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4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA	APPLICANT	OTHER TELCOS
Fultonham	Fultonham New Lexington Roseville Somerset Zanesville	(None)
Gahanna	Columbus Met. Area	Cheshire Center - GTE Johnstown - United Pataskala - United Rathbone - GTE Sunbury - United
Gallipolis	Gallipolis Cheshire Guyan Rio Grande Vinton Walnut	Point Pleasant - C&P of W.Va.
Gates Mills	Cleveland Met. Area Chesterland Kirtland Mentor	Aurora - Western Reserve Bainbridge - Western Reserve Burnswick - GTE Columbia Sta Elyria East Claridon - Western Reserve Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Girard	Girard Hubbard Niles Youngstown	Warren - United

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4.1 Exchange Areas (Cont'd.)

OTHER TELCOS **EXCHANGE AREA** APPLICANT Newark - Ailtel Glenford Glenford New Lexington Somerset Thornville New Philadelphia - GTE Gnadenhutten Gnadenhutten Newcomerstown Uhrichsville Graysville Graysville (None) Duffy Lewisville New Matamoras Woodsfiled Greensburg (None) Greensburg Akron Manchester North Canton Uniontown Cheshire Center - GTE Grove City Columbus Met. Mt. Sterling - United Area Pataskala - United Rathbone - GTE Sunbury - United Groveport Columbus Met. Cheshire Center - GTE Pataskala - United Area Rathbone - GTE Sunbury - United Guyan Guyan (None) Arabia Gallipolis Walnut

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4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA	APPLICANT	OTHER TELCOS
Harrisburg	Columbus Met. Area London	Cheshire Center - GTE Mt. Sterling - United Pataskala - United Rathbone - GTE Sunbury - United
Hartville	Hartville Akron Canton Louisville Mariboro North Canton Uniontown	(None)
Hillcrest	Cleveland Met. Area Chesterland Kirtland	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Sta Elyria East Claridon - Western Reserve Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Hilliard	Columbus Met. Area	Cheshire Center - GTE Pataskala - United Plain City - GTE Rathbone - GTE Sunbury - United

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4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA

APPLICANT

OTHER TELCOS

Hillsboro

Hillsboro

Belfast

Danville

Mowrystown - GTE

Danville

Marshall

Rainsboro

Sugar Tree Ridge

Holland Toledo Met. Area Delta - Alltel

Lost Peninsula, Mich. -

General of Mich.
N. Sylvania, Mich. - GTE

Richfield Center-Berkey - United

Swanton - United Sylvania - GTE Waterville - United

Hubbard Hubbard

Girard Lowellville Youngstown Sharon Lowellville, Pa. - Pa. Bell

Warren - United

Independence

Cleveland Met. Area

Chesterland

Aurora - Western Reserve Bainbridge - Western Reserve

Brunswick - GTE
Columbia Sta. - Elyria
Hinckley - Western Reserve
Northfield - Western Reserve
Richfield - Western Reserve
Russell - Western Reserve
Twinsburg - Western Reserve

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4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA OTHER TELCOS APPLICANT Chesapeake - GTE Ironton Ironton Arabia (None) Jamestown Jamestown Beavercreek Bowersville Cedarville Dayton Jeffersonville Milledgeville South Solon Xenia Jeffersonville Jeffersonville (None) Bloomingburg Jamestown Milledgeville Sedalia South Solon Washingtown Hse. Kent Aurora - Western Reserve Kent

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Hudson - Western Reserve

Hiram - Western Reserve

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Akron

Atwater Mantua Mogadore Ravenna Rootstown

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4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA	APPLICANT	OTHER TELCOS
Kirtland	Kirtland Chesterland Gates Mills Hillcrest Mentor Painesville Terrace Wickliffe Willoughby	(None)
Lancaster	Lancaster Canal Winchester Carroll Rushville Sugar Grove	Amanda - GTE Baltimore - GTE Bremen - GTE Millersport - GTE Pleasantville - GTE
Leetonia	Lectonia Lisbon Columbiana Salem Youngstown	(None)
Leroy	Leroy Cleveland Mentor Painesville Willoughby	(None)
Lewisville	Lewisville Graysville Woodsfield	(None)

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4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA

APPLICANT

Lindsey
Fremont

Lisbon

Lisbon

Columbiana
East Liverpool
East Palestine
Leetonia

OTHER TELCOS

(None)

Hanoverton - GTE
Winona - GTE

Rogers
Salem
Salineville
Wellsville
New Waterford

Lockbourne Columbus Met.

Area

Ashville - GTE

Cheshire Center - GTE
Pataskala - United
Rathbone - GTE
Sunbury - United

London

London Alton

Columbus Harrisburg Sedalia

South Charleston South Solon South Vienna West Jefferson Resaca - GTE

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4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA APPLICANT OTHER TELCOS

Louisville Louisville (None)

Canton Hartville North Canton

Lowellville Lowellville, Pa. - Pa. Bell

Hubbard North Lima Youngstown

Magnolia Magnolia Mineral City - GTE

Waynesburg Waynesburg Canton

Manchester Manchester (None)
Akron

Canal Fulton Greensburg

Mantua Mantua Aurora - Western Reserve

Kent Hiram - Western Reserve

Ravenna

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4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA	APPLICANT	OTHER TELCOS
Marietta	Marietta Newport Belpre New Matamoras	Barlow - GTE Bartlett - United Beverly - GTE Dexter City - GTE Lowell - GTE Lower Salem - GTE Watertown - GTE Williamstown, W.Va C&P of W. Va.
Marlboro	Marlboro Alliance Atwater Canton Hartville Rootstown	(None)
Marshall	Marshall Belfast Hillsboro Rainsboro	(None)

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4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA APPLICANT OTHER TELCOS

Martins Ferry Wheeling Zone Adena - GTE

Bridgeport Dillonvale - Mt. Pleasant - Wheeling Zone GTE

VI Tiltonsville - GTE
Wheeling Zone Wheeling Zone I - C&P of W. Va.

VIII Wheeling Zone II - C&P of W. Va.
Wheeling Zone III - C&P of W. Va.
Wheeling Zone V - C&P of W. Va.

Massillon Massillon Beach City - GTE Canal Fulton Brewster - GTE

Canton Wilmot - GTE
Dalton
Navarre

Maumee Toledo Met. Area Grand Rapids - GTE

North Canton

Lost Peninsula, Mich. General of Mich.

N. Sylvania, Mich. - GTE Richfield Center-Berkey - United

Swanton - United Sylvania - GTE Waterville - United

Medway Medway (None)

Dayton Met. Area Donnelsville New Carlisle Springfield

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4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA	APPLICANT	OTHER TELCOS
Mentor	Mentor Gates Mills Kirtland Leroy Painesville Wickliffe Willoughby	Perry - Western Reserve
Miamisburg - West Carrollton	Dayton Met. Area Donnelsville Enon Franklin Medway New Carlisle Spring Valley	Englewood - GTE Farmersville - GTE Germantown - Germantown Gratis - GTE Liberty - GTE Trotwood - GTE
Middletown	Middletown Dayton Franklin Monroe Trenton	Germantown - Germantown Gratis - GTE
Milledgeville	Milledgeville Bowersville Jamestown Jeffersonville Washington Ct. Hse.	(None)
Mingo Junction	Mingo Junction Steubenville	Brilliant - GTE
Mogadore	Mogadore Akron Kent Uniontown	(None)
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4.1 Exchange Areas (Cont'd.)

	EXCHANGE AREA	APPLICANT	OTHER TELCOS
ì	Monroe	Monroe Middletown Trenton	(None)
	Montrose	Cleveland Met. Area Chesterland	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Sta Alltel, Ohio Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
	Murray City	Murray City Nelsonville Shawnee	Glouster - United
	Navarre	Navarre Canton Massillon	Beach City - GTE Brewster - GTE
	Nelsonville	Nelsonville Murray City Shawnee	Athens - GTE Logan - GTE New Marshfield - GTE The Plains - GTE
	New Albany	Columbus Met. Area	Cheshire Center - GTE Johnstown - United Pataskala - United Sunbury - United Rathbone - GTE

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4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA	APPLICANT	OTHER TELCOS
New Carlisle	New Carlisle Christiansburg Dayton Met. Area Donnelsville Medway North Hampton Springfield	Tipp City - GTE Trop - GTE
Newcomerstown	Newcomerstown Gnadenhutten West Lafayette	(None)
New Holland	New Holland Bloomingburg Washington Ct. Hse.	(None)
New Lexington	New Lexington Corning Fultonham Glenford Roseville Shawnee Somerset Thornville Zanesville	Junction City - United
New Matamoras	New Matamoras Duffy Graysville Marietta Newport	(None)
Newport	Newport Marietta New Matamoras	(None)

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4.1 Exchange Areas (Cont'd.).)

EXCHANGE AREA

APPLICANT

OTHER TELCOS

New Riegel

Fostoria

OTHER TELCOS

Bascom - Bascom

Vanlue - Vanlue

Tiffin

Columbiana
East Palestine
Rogers
Lisbon
North Lima
Youngstown

Niles Niles Cortland - United Girard Warren - United

North Jackson Youngstown

North Canton North Canton (None)

Akron
Canal Fulton
Canton
Greensburg
Hartville
Louisville
Massillon
Uniontown

North Hampton North Hampton (None)

Christiansburg
Donnelsville
New Carlisle
Springfield
Tremont City

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4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA

APPLICANT

OTHER TELCOS

Warren - United

North Jackson

North Lima

North Jackson

Berlin Center - United

Canfield Niles

Youngstown

North Lima

Lowellville, Pa. - Pa. Bell

Canfield Columbiana Lowellville Youngstown New Waterford

North Royalton

Cleveland Met. Area

Chesterland

Aurora - Western Reserve Bainbridge - Western Reserve

Brunswick - GTE Columbia Sta. - Elyria Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve

Norwich

Norwich

Philo Zanesville New Concord - GTE

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4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA	APPLICANT	OTHER TELCOS
Olmsted Falls	Cleveland Met. Area Chesterland	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Sta Elyria Hinckley - Western Reserve North Eaton - GTE Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Painesville	Painesville Kirtland Leroy Mentor Willoughby	Perry - Western Reserve Madison - Western Reserve Montville - Western Reserve Chardon - Western Reserve
Perrysburg	Toledo Met. Area	Lost Peninsula Mich General of Mich. North Sylvania, Mich GTE Sylvania - GTE Richfield Center-Berkey - United Swanton - United Waterville - United
Philo	Philo Norwich Roseville	(None)

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Zanesville

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4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA	APPLICANT	OTHER TELCOS
Piqua	Piqua Fletcher - Lena	Bradford - United Covington - Alltel Troy - GTE
Pitchin	Pitchin Cedarville South Charleston Springfield Yellow Springs Clifton	(None)
Rainsboro	Rainsboro Hillsboro Marshail	Greenfield - GTE
Ravenna	Akron Atwater Ravenna Kent Mantua Rootstown	Garrettsville - GTE Wayland - United Windham - United Hiram - Western Reserve
Reynoldsburg	Columbus Met. Area	Baltimore - GTE Cheshire Center - GTE Pataskala - United Rathbone - GTE Sunbury - United
Rio Grande	Rio Grande Gallipolis Vinton	(None)

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Walnut

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4.1 Exchange Areas (Cont'd.)

OTHER TELCOS **EXCHANGE AREA** APPLICANT Decatur - GTE Ripley Ripley Georgetown - GTE Aberdeen Russellville - GTE Higginsport - GTE East Palestine, Pa. - Pa. Bell Rogers Rogers Columbiana East Liverpool East Palestine Lisbon New Waterford Rootstown Rootstown (None) Atwater Kent Mariboro Ravenna Akron Crooksville - United Roseville Roseville Fultonham New Lexington Philo Zanesville Bremen - GTE Rushville Rushville Pleasantville - GTE Lancaster Somerset

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Thornville

4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA APPLICANT OTHER TELCOS St. Clairsville Bethesda Adena - GTE Wheeling Zone VII Centerville - Western Reserve Wheeling Zone VI Flushing - GTE Wheeling Zone VII Morristown - Western Reserve

Wheeling Zone I - C&P of W. Va. Wheeling Zone II - C&P of W. Va. Wheeling Zone III - C&P of W. Va.

Wheeling Zone V - C&P of W. Va.

Salem Damascus - United Canfield East Palestine Winona - GTE

Salem Columbiana Lectonia Lisbon Youngstown

Salineville Salineville (None)

East Liverpool

Lisbon Wellsville

Sandusky Sandusky

Bloomingville

Huron - GTE Milan - GTE

Castalia

Sebring

Sebring Alliance Damascus - United North Benton - United North Georgetown - GTE

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4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA

APPLICANT

OTHER TELCOS

edalia

Sedalia

(None)

Bloomingburg Jeffersonville London South Solon

Sharon

Sharon

Sharon, Pa. - Pa. Bell Sharpsville, Pa. - Pa. Bell

Hubbard Youngstown

West Middlesex, Pa. - Pa. Bell

Warren - United

Shawnee

Shawnee

Logan - GTE

Corning Murray City Nelsonville New Lexington

Somerset

Somerset

(None)

Fultonham Glenford New Lexington Rushville Thornville

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4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA APPLICANT OTHER TELCOS

Somerton Somerton (None)

Barnesville Bealisville Bethesda Woodsfield

South Charleston South Charleston (None)

Cedarville London Pitchin South Solon South Vienna Springfield

South Solon South Solon (None)

Cedarville Jamestown Jeffersonville London Sedalia

South Charleston

South Vienna South Vienna (None)

London

South Charleston Springfield

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4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA	APPLICANT	OTHER TELCOS
Springfield	Springfield Donnelsville Enon Medway New Carlisle North Hampton Pitchin South Charleston South Vienna Tremont City Yellow Springs Clifton	Catawba - GTE
Spring Valley	Spring Valley Dayton Met. Area Xenia	(None)
Steubenville	Steubenville Mingo Junction Toronto	Amsterdam - GTE Bergholz - GTE Bloomingdale - Western Reserve Brilliant - GTE Follansbee, W. Va C&P of W. Va. Hopedale - Western Reserve Knoxville - GTE Richmond - GTE Smithfield - GTE Weirton, W. Va C&P of W. Va.

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4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA

APPLICANT

OTHER TELCOS

Strongsville

Cleveland Met. Area

Chesterland

Aurora - Western Reserve Bainbridge - Western Reserve

Brunswick - GTE
Columbia Sta. - Elyria
Hinckly - Western Reserve
Northfield - Western Reserve
Richfield - Western Reserve
Russell - Western Reserve
Twinsburg - Western Reserve

Sugar Grove

Sugar Grove

Lancaster

(None)

Sugar Tree Ridge

Sugar Tree Ridge

Belfast Danville Hillsboro Winchester Mowrystown - GTE

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4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA	APPLICANT	OTHER TELCOS
Тегтасе	Cleveland Met. Area Burton Chesterland Kirtland	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Sta Elyria Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Thomville	Thornville Glenford New Lexington Rushville Somerset	Hebron - United Millersport - GTE Pleasantville - GTE Newark - Alltel

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4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA

APPLICANT

OTHER TELCOS

Tiffin

Tiffin New Riegel Attica - GTE Bascom - Bascom

Bloomville - GTE

McCutchenville = Sycamore

Melmore - Sycamore Old Fort - United Republic - GTE Sycamore - Sycamore Bettsville - GTE

Toledo

Toledo Met. Area

Curtice-Oregon - GTE

Delta

Elmore - GTE

Erie, Mich. - General of Mich.

Genoa - GTE

Grand Rapids - GTE
Haskins-Tontogany - GTE
Lambertville Mich -

Lambertville, Mich. -

Whiteford (Mich) - Alltel, Mich. Lost Peninsula, Mich. - General of

Mich. Luckey - United

Moline - United

N. Sylvania, Mich. - GTE

Richfield Center-Berkey - United

Stony Ridge - United

Sylvania - GTE

Temperance, Mich. - General of Mich.

Waterville - United Metamora - United Woodville - United

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4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA

APPLICANT

OTHER TELCOS

Toronto

Toronto

Knoxville - GTE

Steubenville Wellsville

Tremont City

Tremont City

(None)

North Hampton

Springfield

Trenton

Trenton

(None)

Middletown Monroe

Trinity

Cleveland Met. Area

Chesterland

Aurora - Western Reserve

Bainbridge - Western Reserve

Brunswick - GTE

Columbia Sta. - Alltel, Ohio

Elyria - Alltel, Ohio

Hinckley - Western Reserve

North Eaton - GTE

Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve

Avon Lake - Century

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4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA

APPLICANT

OTHER TELCOS

Uhrichsville

Uhrichsville Gnadenhutten Bowerton - GTE Freeport - GTE

New Philadelphia - GTE

Uniontown

Uniontown Akron (None)

Greensburg
Mogadore
Hartville
North Canton

Upper Sandusky

Upper Sandusky

Carey - GTE

Harpster - GTE

McCutchenville - Sycamore

Nevada - GTE

Sycamore - Sycamore

Wharton - GTE

Vandalia

Dayton Met. Area

Englewood - GTE

Liberty - GTE Tipp City - GTE Trotwood - GTE

Troy - GTE

Donnelsville Enon Medway New Carlisle Spring Valley

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4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA APPLICANT

OTHER TELCOS

Victory

Cleveland Met. Area Chesterland Aurora - Western Reserve Bainbridge - Western Reserve

Brunswick - GTE

Columbia Sta. - Alltel, Ohio Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve

Vinton

Vinton Cheshire

Cheshire Gallipolis Rio Grande

Walnut

Walnut Arabia Gallipolis Guyan Rio Grande (None)

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4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA OTHER TELCOS **APPLICANT**

Washington Court

Washington Court House

(None)

House

Bloomingburg Jeffersonville Milledgeville New Holland

Wellsville

Wellsville

Chester, W. Va. - C&P of W. Va.

East Liverpool Lisbon Salineville Toronto

Weisterville

Columbus Met. Area

Cheshire Center - GTE

Delaware - GTE Johnstown - United Pataskala - United Rathbone - GTE Sunbury - United

West Jefferson

Columbus Met. Area

London

Cheshire Center - GTE

Pataskala - United Plain City - GTE Rathbone - GTE Sunbury - United

West Lafayette

West Lafayette Conesville

(None)

Coshocton Newcomerstown

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4.1 Exchange Areas (Cont'd.)

OTHER TELCOS **EXCHANGE AREA** APPLICANT Grand Rapids - GTE Whitehouse Toledo Met. Area Lost Peninsula, Mich. -General of Mich. Neapolis - Alltel, Ohio North Sylvania, Mich. - GTE Richfield Center-Berkey - United Swanton - United Sylvania - GTE Waterville - United Wickliffe Aurora - Western Reserve Cleveland Met. Area Bainbridge - Western Reserve Chesterland Brunswick - GTE Kirtland Columbia Sta. - Alltel, Ohio Mentor Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve Aurora - Western Reserve Willoughby Cleveland Met. Area Chesterland Bainbridge - Western Reserve Brunswick - GTE Kirtland Columbia Sta. - Alltel, Ohio Leroy Mentor Hinckley - Western Reserve Painesville Northfield - Western Reserve

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Perry - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve

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4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA

APPLICANT

OTHER TELCOS

Winchester

Winchester

Sardinia - GTE Seaman - GTE

Sugar Tree Ridge

West Union - GTE

Woodsfield

Woodsfield

(None)

Beallsville Clarington Duffy Graysville Lewisville Somerton

Worthington

Columbus Met. Area

Cheshire Center - GTE

Delaware - GTE Pataskala - United Rathbone - GTE Sunbury - United

Xenia

Xenia

New Burlington - GTE Port William - GTE

Beavercreek Beilbrook Bowersville Cedarville

Jamestown

Spring Valley Yellow Springs - Clifton

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4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA APPLICANT OTHER TELCOS

Yellow Springs - Clifton Yellow Springs - Clifton (None)

Cedarville
Enon
Fairborn
Pitchin
Xenia
Springfield

Youngstown Youngstown Lowellville, Pa. - Pa. Bell

Canfield Berlin Center - United
Columbiana Cortland - United
East Palestine Warren - United

Girard
Hubbard
Leetonia
Lowellville
Niles

North Jackson North Lima New Waterford

Salem Sharon

Zanesville Zanesville Adamsville - United

Dresden Frazeysburg - United Fultonham Gratiot - Newark Norwich

Philo Roseville New Lexington

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4.2 Standard Access Line Rates

Residential Single Line

Standard Access Lines are provided where facilities currently exist. New Access Lines requiring new facilities will incur additional charges.

Access Are	а
------------	---

 Area B Min/Max
 Area C Min/Max
 Area D Min/Max

 \$1.00-\$10.00
 \$1.00-\$10.00
 \$1.00-\$10.00

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4.3 Local Cailing Rates

4.3.1 Residential

Basic Flat Rate Service

The company's Basic Flat Rate Service offering is a usage package that includes unlimited local use.

Basic Flat Rate Service Monthly Rate:

Min \$10.00 Max \$40.00

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4.5 <u>Directory Assistance</u>

A customer may obtain Directory Assistance in determining telephone numbers within their local calling area by calling the DA operator at the following rate:

	<u>Minimum</u>	<u>Maximum</u>
Residential	\$0.15	\$0.60
Business	\$0.20	\$0.90

National Directory Assistance

	Minimum	Maximum
Residential	\$0.40	\$2.00
Business	\$0.40	\$2.00

4.6 <u>Directory Listings</u>

Additional Listing

	Minimum	<u>Maximum</u>
Residential	\$0.25/month	\$1.00/month
Business	\$0.50/month	\$5.00/month

Non-Published Listing

	Minimum	Maximum
Residential	\$0.75/month	\$3.00/month
Business	\$0.75/month	\$3.00/month

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4.8 **Operator Services Rates**

The following surcharges will be assessed on a per call basis.

	Minimum	Maximum
Collect Calling	\$0.75	\$3.00
Person to Person	\$1.50	\$6.00
Operator Station to Station	\$0.75	\$3.00
Mechanized Station to Station	\$0.75	\$3.00
Busy Line Verification and Interrupt Serv	vice Rates	

4.9

	Minimum	Maximum
Busy Line Verification, per attempt: Busy Line Verification	\$0.25	\$1.50
with Interrupt, per attempt:	\$0.50	\$2.50

4.10 Maintenance Visits

Normal Business Hours (M - F 8am to 5pm)	Minimum	Maximum
Per visit	\$25.00	\$100.00
Per hour	\$50.00	\$200.00
Outside Normal Business Hours		
	Minimum	Maximum

	Minimum	Maximum	
Per visit	\$30.00	\$150.00	
Per hour	 \$75.00	\$300.00	

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SECTION 5 - MISCELLANIOUS SERVICES

5.1 IntraLATA Presubscription

5.1.1 General

InterLATA Presubscription is a procedure whereby a subscriber designates to the Company the carrier which the subscriber wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. IntraLATA presubscription does not prevent a subscriber who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis. IntraLATA Presubscription will become effective upon the initial offering of certified local exchange service.

IntraLATA Presubscription Options

- 1. Option A: The Customer may select the Company as the presubscribed carrier for intraLATA toll calls subject to presubscription.
- Option B: The Customer may select her/his interLATA toll carrier for IntraLATA toll calls subject to presubscription.
- 3. Option C: The Customer may select a carrier other than the Company or the Customer's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.
- 4. Option D: The Customer may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the subscriber to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

Rules and Regulations

- 1. The Customer will retain their current dialing arrangements until they request that their dialing arrangements be changed.
- 2. The Customer of record or new Customers may select either Options A, B, C, or D for intraLATA Presubscription.

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5.1 IntraLATA Presubscription (Cont'd)

5.1.1 General (Cont'd)

Rules and Regulations (Cont'd)

3. The Customer may change their selected Option and/or their presubscribed intraLATA toll carrier at any tie subject to charges specified in this tariff.

5.1.2 IntraLATA Presubscription Procedures

- New Customers will be asked to select an intraLATA toll carrier(s) at the time
 the Customer places an order to establish local exchange service with the
 Company. The Company will process the Customer's order for intraLATA
 service. The selected carrier(s) will confirm their respective subscribers' verbal
 selection by third-party verification or return written confirmation notices. All
 new Customer's initial request for intraLATA toll service presubscription shall be
 provided free of charge.
- 2. If a new Customer is unable to make a selection at the time the new Customer places an order to establish local exchange service, the Company will read a random listing of all available intraLATA carriers to aid the Customer in selection. If selection is still not possible, the Company will inform the Customer that he/she will be given ninety (90) calendar days in which to inform the Company of an intraLATA toll carrier presubscription selection free of charge. until the Customer informs the Company of his/her choice for intraLATA Toll carrier, the Customer will not have a presubscribed intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier(s) of choice. The Customer who informs the company of a choice for intraLATA toll presubscription within the 90-day period will not be assessed a service charge for the initial subscriber request.
- 3. Customers of record may initiate an intraLATA presubscription change at any time subject to the charges specified in Paragraph 2.12.5 below. If a Customer of record inquires of the Company of the carriers available for intraLATA toll presubscription, the Company will read a random listing of all available intraLATA carriers to aid the Customer in selection.

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5.1 <u>IntraLATA Presubscription (Cont'd)</u>

5.1.3 IntraLATA Presubscription Charges

A. Application of Charges

After a Customer's initial selection for a presubscribed intraLATA toll carrier and as detailed in 2.12.4 above, for any change thereafter, an IntraLATA Presubscription Change Charge, as set forth in 12.5. B will apply.

- B. Nonrecurring Charges
 - (1) IntraLATA Presubscription Change Charge: Residence and Business

Per business or residence line, truck or port

-- Initial line, or trunk, or port

\$0.01 - \$5.00

-Additional line, trunk, or port

\$0.01 - \$2.50

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5.2 Universal Emergency Number Service - 911

5.2.1 Description

Note: As used in this section, the term "Customer" refers to the governmental entity (county or municipality) which provides 911 service to its residents.

Universal Emergency Number Service/911 Telecommunications Service (911) is a telephone exchange communication service whereby a Public Safety Answering Point (PSAP) designated by the Customer may receive telephone calls dialed to the telephone number 911. The 911 Service includes lines and central office features necessary to provide the capability to originated by persons within the telephone central office areas arranged for 911 calling.

When requested by local government authorities, and subject to the availability of facilities, the Company will provide a universal number "911" for the use of Public Safety Answering Points (PSAPs) engaged in assisting local government in the protection and safety of the general public. Use of the 911 number will provide each caller with the telephone access to the appropriate local PSAP.

The 911 customer may a municipality or other State or local government unit, or an authorized agency of one or more municipalities or other State or local governmental units to whom authority has been lawfully delegated. The customer must be legally authorized to subscribe to the service and have public safety responsibility by law to respond to telephone calls from the public for emergency police, fire, or other emergency services within the Central Office areas arranged for 911 calling. 911 service provides for routing all 911 calls originated by telephones having telephone numbers beginning with a given central office prefix code or codes to a PSAP which is prepared to receive those calls. Each features which may or may not be available with other 911 service classifications.

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5.2 Universal Emergency Number Service - 911 (Cont'd)

5.2.2 Terms and Conditions

The service is limited to the use of central office telephone number 911 as the universal emergency telephone number. Single PSAP may subscriber to only one 911 service classification within any single government agency's locality.

911 service is furnished to the Customer only for the purpose of receiving reports and emergencies from the public. It is not intended a total replacement for the telephone service of various public safety agencies which participate in the use of this service. The public safety agencies must subscribe to other exchange telephone services provided under this tariff for non-emergency telephone communications.

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5.2 Universal Emergency Number Service - 911 (Cont'd)

5.2.2 Terms and Conditions (Cont'd)

911 service is classified as business exchange and is arranged for one way incoming service to the appropriate PSAP. Outgoing calls can only be made on a transfer basis.

Temporary suspension of service is not provided for any part of 911 service (premise equipment included)

911 service lines are provided solely for the benefit of the customer operating the PSAP. The provision of 911 service by the company shall not be interpreted, construed, or regarded as being for the benefit of or creating any Company obligation, either expressed or implied, toward any third person or legal entity other then the customer.

The company serving areas and political subdivision boundaries may not coincide however, it is the obligation of the customer to make arrangements to handle all 911 calls that originate from telephones served by central offices in the local serving area whether or not the calling telephone is situated on property within the geographic boundaries of the customer's public safety jurisdiction.

The application for 911 service must be executed in writing by each customer. If application for services is made by an agent, the company must be provided in writing, satisfactory proof of appointment of the agent by the customer. At least one local law enforcement agency must be included among the participating agencies in any 911 offering.

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5.2 Universal Emergency Number Service - 911 (Cont'd)

5.2.3 Customer must furnish to the Company the following:

- (1) Applicants for this service must provide an adequate number of trained personnel to receive and dispatch calls to meet public demand. All 911 calls must be answered on a 24-hour day, seven-day week basis.
- (2) The Customer accepts responsibility for dispatching the appropriate emergency service vehicles within the 911 service area, or will undertake to transfer all 911 calls received to the governmental agency with responsibility for dispatching such services, to the extent that such services are reasonably available. A PSAP must be prepared to receive all 911 calls and to dispatch, or to have others dispatch, police, fire, ambulance, or other emergency services as are reasonably available and required.

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5.2 Universal Emergency Number Service - 911 (Cont'd)

5.2.3 Customer must furnish to the Company the following: (Cont'd)

- (3) The Customer will develop an appropriate method for responding to calls for non-participating agencies which may be directed to the 911 PSAP by calling parties.
- (4) The Customer will subscribe to local exchange service at the PSAP location for administrative purposes, for placing outgoing calls, and for receiving non-911 calls.
- (5) The Customer will subscribe to, or provide, telephone equipment with a capacity adequate to handle the number of incoming 911 lines recommended by the Company to be installed. Applicants for 911 service must subscribe to adequate facilities to provide satisfactory service to the public. Minimum truck requirements for each central office designation served, must be met as prescribed by applicable State Codes, Rules, and Legislation.

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5.2 Universal Emergency Number Service - 911 (Cont'd)

5.2.3 Customer must furnish to the Company the following: (Cont'd)

- (6) The Customer will make provisions for receiving emergency calls from Telecommunications Devices for the Deaf (TDD) users.
- (7) The Company does not undertake to answer and forward 911 calls, but furnishes the use of its facilities when available to enable the customer's personnel to respond to such calls on the Customer's premises.
- (8) The 911 calling party by calling 911 Service, gives consent for the Company to provide 911 information consisting of the name, address, telephone number, and other calling party information when available, to Law Enforcement Agencies and other emergency service providers on a call-by-call basis for the purpose of enabling those agencies and service providers to respond to emergency calls for assistance.

Database inquires for 911 information consisting of name, address, telephone number, and other information when available, will only be allowed for purposes of dispatching or responding to 911 emergency calls or integrity verification as prescribed by the company or applicable State Codes, Rules or Legislation.

911 information consisting of the names, addresses, telephone numbers, and other calling party information when available, of the telephone Customers whose listings are not published in directories or listed in directory assistance offices is confidential. Information will be provided on a call-by-call basis only for the purpose of responding to emergency calls and is not to be used for disclosed by the Customer, its agents or employees for any other purpose not authorized by law.

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Issued by:

Steve Andreassi

Managing Director - Regulatory Affairs

Broadview Networks, Inc. 59 Maiden Lane, 27th Floor New York, NY 10038

5.2 Universal Emergency Number Service - 911 (Cont'd)

5.2.3 Customer must furnish to the Company the following: (Cont'd)

(8) (Cont'd)

The 911 calling party forfeits the privacy afforded by Private and Semi-Private Listing Service to the extent that the name, telephone number, address and other calling party information, when available, associated with the originating station location are furnished to the PSAP.

Terminal equipment used in connection with 911 Service, whether such equipment is provided by the Company or the Customer, shall be configured so that it is unable to extract any information from the 911 Database; other than information related to the number identified through the Automatic Number Identification (ANI) feature as the source of an in-progress 911 call. Manual access to the 911 Database may be provided upon written request as prescribed by the Company and subject to State and Federal laws and regulations.

ANI will not be displayed on calls placed over four-party or rural lines. Central Office Identification is provided in lieu of the telephone number and address.

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5.2 Universal Emergency Number Service - 911 (Cont'd)

5.2.3 Customer must furnish to the Company the following: (Cont'd)

(9) The Company's intent will be to provide at least the same level of service reliability and quality as the telephone service being provided in the exchanges where 911 is offered.

Intercept service for the seven digit emergency numbers replaced by 911 will be provided, upon request, for a period negotiated by the Customer, until the next Customer directory issuance, or up to one year, whichever period is longest.

The installation of initial or subsequent 911 exchange lines to maintain applicable company service standards will be provided by the company, subject to the terms and agreements of the 911 Service Agreement when applicable.

Customer premise equipment used in providing 911 Service and features may be Company of Customer-provided.

The receipt of any contract or amendment to a contract established under this tariff shall not constitute approval of all terms and provisions herein. The commission retains jurisdiction to investigate on its own motion or upon complaint any contractual term or provision under which the tariffed service is offered, and to take any necessary action pursuant to such investigation, including issue orders.

The company's entire liability to any person for interruption or failure of 911 Service shall be limited to the terms specified in this Tariff or by law.

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- 5.2 Universal Emergency Number Service 911 (Cont'd)
 - 5.2.3 Customer must furnish to the Company the following: (Cont'd)
 - (10) The Customer and participating governmental units and agencies each agree to release, indemnify, defend, and hold harmless the Company from any and all loss, claims, demands, suits or other action, or any liability whatsoever, other than the Company's sole negligence, arising out of the Customer's use of 911 service whether suffered, made, instituted or asserted by the Customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others; and the customer and participating governmental units and agencies agree to purchase and maintain adequate insurance against such liability.

The 911 service specified in this tariff are available for the use of the state and political subdivisions in providing universal number service pursuant to law.

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5.3 Lifeline Assistance

A. General

Lifeline Assistance is a federal support program that provides eligible customers with the following benefits:

- A waiver of the Federal Subscriber Line Charge.
- A reduction of \$1.75 off the customer's monthly basic local service charges.
- Free toll limitation services (e.g., toll blocking, toll control), upon customer's request.
- A waiver of the Telephone Company's service deposit requirement, if the customer elects to receive toll blocking.

B. Regulations

- 1. Lifeline Assistance is available to residential customers who are currently participating in one of the following assistance programs:
 - a. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
 - b. Food stamps;
 - c. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
 - d. Federal public housing assistance, or Section 8; or
 - e. Low Income Home Energy Assistance Program (LIHEAP).
- Participants in Lifeline Assistance shall not be disconnected from local service
 for nonpayment of toll charges. In addition, the Company will not deny reestablishment of local service to customers who are eligible for Lifeline
 Assistance and have previously been disconnected for nonpayment of toll
 charges.

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5.3 Lifeline Assistance (Cont'd)

- B. Regulations (Cont'd)
 - 3. Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.
 - 4. The Telephone Company shall require, as proof of eligibility for Lifeline Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section 5.B.1., above; identifying the specific program or programs from which the customer receives benefits, and agreeing to notify the carrier if the customer ceases to participate in such program or programs. If a customer is simultaneously applying for both Lifeline and Link Up, such customer may utilize the same document to verify eligibility for both programs.
 - 5. At no time shall a customer's Lifeline rate go below zero.
 - 6. Lifeline customers are not restricted on the optional services to which they may subscribe.

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5.4 Link Up

A. General

Link Up is a federal assistance program that provides eligible residential customers with the following benefits:

- A reduction of the Telephone Company's applicable service connection charges equal to one-half of such service connection charges, or \$30.00, whichever is less.
- A deferred payment plan for service connection charges, for which the customer
 does not pay interest, where such service connection charges do not exceed \$200.00
 and the payment plan does not exceed 12 months duration. (Service Connection
 charges do not include the Telephone Company's applicable security deposit
 requirements.)

B. Regulations

- 1. Link Up Assistance is available to residential customers who are currently participating in one of the following assistance programs:
 - a. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
 - b. Food stamps;
 - c. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
 - d. Federal public housing assistance, or Section 8; or
 - e. Low Income Home Energy Assistance Program (LIHEAP).
- 2. A customer eligible for Link Up may choose one or both of the Link Up benefits identified in Section 6.A. above.

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5.4 Link Up (Cont'd)

B. Regulations (Cont'd)

- 3. The Telephone Company shall require, as proof of eligibility for Link Up Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section 6.B.1. above; identifying the specific program or programs from which the customer receives benefits, and agreeing to notify the carrier if the customer ceases to participate in such program or programs. If a customer is simultaneously applying for both Link Up and Lifeline, such customer may utilize the same document to verify eligibility for both programs.
- 4. The Telephone Company's Link Up program shall allow a qualifying low-income consumer to receive the benefit of the Link Up program for a second or subsequent time only for a principal place of residence with an address different from the residence address at which the Link Up assistance was provided previously.
- 5. Link Up customers are not restricted on the optional services to which they may subscribe.

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SECTION 6 - PRICE LIST

1. Service Order Charges

Non-Recurring Charges - Residential

Line Connection (per line)

\$40.00

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2. Standard Access Lines

Access Area

Area B Area C Area D

Residential Single Line \$4.18 \$4.18

3. Local Calling Rates

Basic Flat Rate Service

\$20.00/month

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6. Directory Assistance

Local Directory Assistance

Residential

\$0.285

Business

\$0.450

National Directory Assistance

Residential

\$0.950

Business

\$0.950

7. <u>Directory Listings</u>

Additional Listing

Residential Business \$0.504/month

\$0.945/month

Non-Published Listing

Residential

\$1.305

Business

\$1.305

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9. Operator Service Rates

Collect Calling	\$1.75
Person to Person	\$3.50
Op. Station to Station	\$1.75
Mechanized Station to Station	\$1.50

10. Busy Line Verification and Interrupt Service Rates

Busy Line Verification

\$1.20 /attempt

Busy Line Interrupt

\$1.95/attempt

11. Maintenance Visits

Normal Business Hours

(M-F 8 am to 5 pm)

Per visit	\$50.00
Per hour	\$95.00

Outside Normal Business Hours

Per visit	\$75.00
Per hour	\$142.50

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13. IntraLATA Presubscription

Non-Recurring Charges

	Residence	Business
IntraLATA Presubscription Change Charge		
Initial line, or trunk, or port	\$5.00	\$5.00
Additional line, trunk, or port	\$1.50	\$1.50

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EXHIBIT A

Exhibit A.2

Existing Affected Tariff Pages of Broadview Networks, Inc. P.U.C.O. Tariff No. 1

"Tariff Schedule Applicable to Intrastate Toll Telecommunications Services Furnished by Broadview Networks, Inc. Between Points Within the State of Ohio"

Tariff Schedule Applicable to

Intrastate Toll Telecommunications Services Furnished by

Broadview Networks, Inc.

Between Points Within the State of Ohio

Applicable in Ohio

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CHECK SHEET

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^{*} Denotes new or revised page

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TARIFF FORMAT

- A. Page Numbering Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the Tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between Page 14 and 15 would be 14.1.
- B. <u>Page Revision Numbers</u> Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th revised Page 14 cancels the 3rd revised Page 14.
- C. <u>Paragraph Numbering Sequence</u> There are various levels of paragraph coding. Each level of coding is subservient to its next higher level:

2

2.1

2.1.1

2.1.1.1

D. Check Sheets - When a tariff filing is made with the Commission, an updated check sheet accompanies the filing. The check sheet lists pages contained in the Tariff, with a cross-reference to the current revision number. When pages are added the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e. the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer back to the latest check sheet to find out if a particular sheet is the most current on file with the Commission.

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PRELIMINARY STATEMENT

This Tariff contains all effective rates and rules together with information relating to and applicable to Broadview Networks, Inc. (referred to herein as "Company" or "Broadview").

This Tariff is on file with the Public Utilities Commission of Ohio and copies may be inspected during normal business hours at Broadview's principal place of business.

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SYMBOLS USED IN THIS TARIFF

- (C) To signify a changed listing, rule or condition which may affect rates or charges.
- (D) To signify discontinued material, including listing, rate, rule or condition.
- (I) To signify an increase in a rate.
- (L) To signify material relocated from or to another part of Tariff schedule with no change in text, rate, rule, or condition.
- (M) To signify text or rates relocated without change
- (N) To signify a new rate or regulation or other text
- (R) To signify a reduction in a rate
- (S) To signify reissued regulations
- (T) To signify a change in text but no change in rate
- (Z) To signify a correction

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS

Authorization Code: A numerical code, one or more of which the Company may assign to a Customer, to enable Company to identify the origin of service of the Customer so it may rate and bill the call. All authorization codes shall be the sole property of Company and no Customer shall have any property or other right or interest in the use of any particular authorization code. Automatic numbering identification (ANI) may be used as or in connection with the authorization code.

Authorized User: The Customer may authorize a person, firm or corporation to be an end-user of the service of the Customer.

Automatic Number Identification (ANI): A type of signaling provided by a local exchange telephone company, which automatically identifies the local exchange line from which a call originates.

Business Hours: The time after 8:00 a.m. and before 5:00 p.m., Monday through Friday excluding holidays.

Business Office: The primary location where the business operations of Company are performed and where the Company makes a copy of the Company's Tariff available for public inspection. The address of the business is: 2950 Gallows Road, Falls Church, VA 22042.

Company: The term "Company" refers to Broadview Networks, Inc.

Commission: The Public Utilities Commission of Ohio, the regulating entity within the State of Ohio.

<u>Completed call</u>: is a call which the Company's network has determined has been answered by a person, answering machine, fax machine, computer modem device, or other answering device.

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS (CONT'D)

<u>Customer</u>: means any person, firm, corporation, or governmental entity who has applied for and is granted service or who is responsible for payment of service.

Exchange Area: A geographically defined area wherein the telephone industry through he use of maps or legal descriptions sets down specified areas where individual telephone exchange companies hold themselves out to provide communication services.

Holiday: New Year's Day, Martin Luther King's Birthday, President's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day. When holidays fall on Saturdays or Sundays, the holiday rate applies unless a larger discount would normally apply.

<u>Individual Case Basis (ICB)</u>: Customer-specific arrangements that may vary from Tariff in rates, terms and conditions according to the customer-specific requirements and service-specific parameters.

Local Access Transport Areas ("LATA"): A geographical area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Company Association, Inc. Tariff F.C.C. No. 4.

Service: means any telecommunications service(s) provided by the Carrier under this Tariff.

Station: means a telephone instrument consisting of a connected transmitter, receiver, and associated apparatus to permit sending or receiving telephone messages.

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New York, NY 10038

SECTION 1 - DEFINITIONS AND ABBREVIATIONS (CONT'D)

<u>Time period</u>: means the interval of hours that distinguish day, evening, night, and weekend rate periods as indicated below:

Rate Periods.		Alosbut not car	Days of the
Weekdays	8:00 a.m.	5:00 p.m.	Monday-Friday
Evenings	5:00 p.m.	11:00 p.m.	Monday-Friday
	5:00 p.m.	11:00 p.m.	Sunday
Night/Weekends	11:00 p.m.	8:00 p.m.	Monday-Sunday
	8:00 a.m.	5:00 p.m.	Saturday-Sunday
	5:00 p.m.	11:00 p.m.	Saturday

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SECTION 2 - RULES AND REGULATIONS

2.1 Application of Tariff

This Tariff applies to telecommunications services furnished by Broadview Networks, Inc. (Company) between various locations within the State of Ohio in accordance with the conditions set forth herein. Service under this Tariff is only available to business Customers located in buildings where Company owns or leases facilities.

2.2 Undertaking of Company

Company undertakes to provide intrastate toll voice services on a facilities and resale basis throughout Ohio on the terms and conditions and the rates and charges specified herein.

2.3 Obligations of the Customer

- 2.3.1 The customer shall be responsible for:
 - 2.3.1.1 The payment of all applicable charges pursuant to this Tariff;
 - 2.3.1.2 Reimbursing the company for damage to, or loss of, the company's facilities or equipment caused by the acts or omissions of the customer; or the noncompliance by the customer, with these regulations, or by fire or theft or other casualty on the customer's premises unless caused by the negligence or willful misconduct of the employees or agents of the Company.
 - 2.3.1.3 Providing at no charge, as specified from time to time by the Company, any needed space and power to operate the company's facilities and equipment installed on the customer's premises.

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2.3 Obligations of the Customer (Cont'd)

2.3.1 (Cont'd)

- 2.3.1.4 Complying with all laws and regulations regarding the working conditions on the premises at which the Company's employees and agents shall be installing or maintaining the Company's facilities and equipment. The customer may be required to install and maintain the Company's facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material prior to any construction or installation work.
- 2.3.1.5 Complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of the Company's facilities and equipment in any customer premises for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company.
- 2.3.1.6 Making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the customer. No allowance for interruptions in service will be made for the period during which service is interrupted for such purposes.

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Section 2 - RULES AND REGULATIONS (CONT'D)

2.3 Obligations of the Customer (Cont'd)

- 2.3.2 The customer is responsible for ensuring that customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The connection, operation, testing, or maintenance of such equipment shall be such as not to cause damage to the Company-provided equipment and facilities or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the customer's expense.
- 2.3.3 The Company's services (as detailed in this Tariff) may be connected to the services or facilities or other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs or contracts which are applicable to such connections.
- 2.3.4 Upon reasonable notification to the customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the customer is complying with the requirements set forth in this Tariff for the installation, operation, and maintenance of customer-provided facilities and equipment that is connected to Company-owned facilities and equipment.

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2.4 Limitations of Liability

- 2.4.1 Because the Customer has exclusive control of its communications over the services furnished by the Company, and because interruptions and errors incident to these services are unavoidable, the services, functions, and products the Company furnishes are subject to the terms, conditions, and limitations specified in this Tariff and to such particular terms, conditions, and limitations as set forth in the special regulations applicable to the particular services, functions, and products furnished under this Tariff. These limitations shall not limit any right the Company may have to be indemnified, defended, or held harmless against any amounts payable to a third person, including any losses, costs, fines, penalties, criminal or civil judgments or settlements, expenses and consequential damages of such third persons.
- 2.4.2 The liability of the Company for damages arising directly or indirectly out of the furnishing of these services, functions, or products, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services, functions, or products or arising out of the Company's failure to furnish the service, function, or product, whether caused by acts of commission or omission, shall be limited to the extension of allowances for interruption. The Customer or Authorized User has the sole remedy of the extension of such allowances for interruption and the sole liability of the Company. The Customer shall not hold the Company liable for any indirect, special, consequential, exemplary or punitive damages a Customer may suffer, including lost business, revenues, profits, or other economic loss, whether or not caused by the negligence of the Company's employees or agents, whether or not foreseeable, and regardless of notification by any party of the possibility of such damages.

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2.4 <u>Limitations of Liability</u> (Cont'd)

- 2.4.3 The Customer shall not hold the Company liable for any failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or any civil or military authority, national emergencies, insurrections, riots, wars, unavailability of rights-of-way or materials, or strikes, lock-outs, work stoppages, or other labor difficulties.
- 2.4.4 The Customer shall not hold the Company liable for any act or omission by any entity furnishing to the Company or to the Company's Customers services or equipment used for or with the services the Company offers.
- 2.4.5 The Customer shall not hold the Company liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided services or equipment.
- 2.4.6 The Customer shall not hold the Company liable for the claims of vendors supplying equipment to the Customer, which vendor may installed at premises of the Company, nor shall the Customer shall not hold the Company liable for the performance of said vendor or vendor's equipment.

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2.4 <u>Limitations of Liability</u> (Cont'd)

- 2.4.7 The Company does not guarantee or make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of any installation so provided.
- 2.4.8 The Company is not liable for any defacement of or damage to the premises of a Customer or end-user (or Authorized User) resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, when such defacement or damage is not the result of negligence or willful misconduct on the part of the agents or employees of the Company.
- 2.4.9 The Customer shall not hold the Company liable for any damages resulting from delays in meeting any service dates due to delays resulting from normal construction procedures. Such delays shall include, without limitation, delays in obtaining necessary regulatory approvals for construction, delays in obtaining right-of-way approvals and delays in actual construction work.
- 2.4.10 The Customer shall not hold the Company liable for any damages whatsoever to persons or property resulting from the installation, maintenance, repair or removal of equipment and associated wiring, unless the Company's willful misconduct or gross negligence causes the damage.

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2.4 Limitations of Liability (Cont'd)

- 2.4.11 The Customer shall not hold the Company liable for any damages whatsoever associated with service, facilities, products, or equipment which the Company does not furnish or for any act or omission of the Customer or any other entity furnishing services, facilities or equipment used for or in conjunction with service.
- 2.4.12 The Company shall not incur any liability, direct or indirect, to any person who dials or attempts to dial the digits "9-1-1" or to any other person affected by the dialing of the digits "9-1-1".
- 2.4.13 THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

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2.4 Limitations of Liability (Cont'd)

- 2.4.14 The Customer and any Authorized Users, jointly and severally, shall indemnify and hold the Company harmless from claims, loss, damage, expense or liability for patent or trademark infringement or other infringement of intellectual property rights arising from (1) combining (or using in connection) Company-provided services and equipment with any facilities, services, functions, or products provided by the Customer, by an Authorized User or by any other entity other than the Company, or (2) use of services, functions, or products the Company furnished in a manner the Company did not contemplate and over which the Company exercises no control; and from all other claims, loss, damage, expense or liability arising out of any commission or omission by the Customer or Authorized User in connection with the service, function, or product. In the event that any such infringing use is enjoined, the Customer or Authorized User at its expense, shall obtain immediately a dismissal or stay of such injunction, obtain a license or other agreement so as to extinguish the claim of infringement, terminate the claimed infringing use, or modify such combination so as to avoid any such infringement. In addition and without limitation, the Customer and/or Authorized User shall defend, on behalf of the Company and upon request by the Company, any suit brought or claim asserted against the Company for any such infringement, damages, or other claims, at the sole and entire expense of the Customer and/or Authorized User.
- 2.4.15 Y2K: The Company will operate as specified in its agreement with the Customer during the 20th and 21st centuries. The Company will make reasonable efforts to cure any material failure to provide Services caused solely by Year 2000 defects in the Company's hardware, software or systems. Due to the interdependence among telecommunications companies and the interrelationship with non-Company processes, equipment and systems, the Company is not responsible for failures caused by circumstances beyond its control including, but not limited to, failures caused by: (1) a local exchange carrier; (2) customer premise equipment; or (3) Customer. In addition, the Company does not ensure compatibility between Company services and non-Company services used by Customer.

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2.4 <u>Limitations of Liability (Cont'd)</u>

- 2.4.16 To protect against fraud or to otherwise protect its personnel, agents, facilities, or services. The Customer shall not hold the Company liable for any failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any commission, agency department, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or any civil or military authority, national emergencies, insurrections, riots, wars, unavailability of rights-of-way or materials, or strikes, lock-outs, work stoppages, or other labor difficulties.
- 2.4.17 The customer shall not hold the Company liable for any act or omission by any entity furnishing to the Company or to the Company's customer's services or equipment used for or with the services the Company offers.
- 2.4.18 The Customer shall not hold the Company liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided services or equipment.
- 2.4.19 The Customer shall not hold the Company liable for the claims of vendors supplying equipment to the Customer, which vendor may install at premises of the Company, nor shall the Customer hold the Company liable for the performance of said vendor or vendors equipment.

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2.5 Application for Service

- 2.5.1 Applicants wishing to obtain service may initiate service verbally with the Company or pursuant to a completed and signed written service order. On Company's receipt of the signed order form, under normal circumstances, Company will accept or reject the order within ten business days.
- 2.5.2 Should the applicant make a service request verbally, and should the Company accept the applicant's order, the Company will provide the applicant, within ten days of the service order, a confirmation letter setting forth the services ordered and itemizing all charges which will appear on the Customer's bill.
- 2.5.3 In addition, the Company will provide all new Customers in writing a statement of all material terms and conditions affecting what the Customer will pay for services provided by Company. The Company will provide the Customer will with service, under normal circumstances, within fourteen business days of initial request.

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2.5 Application for Service (Cont'd)

2.5.4 Minimum Contract Period

2.5.4.1 Except as otherwise provided, the minimum contract period is one month for all services furnished. However, if a new residential or single line business customer notifies the Company within twenty days after receipt of the first bill that certain services or equipment are not desired, the Company will delete such services or equipment from the customer's account without a record keeping or service ordering charge. The customer nonetheless shall be responsible for all monthly usage and installation charges incurred for the use of such service and equipment.

2.5.5 Cancellation of Service

2.5.5.1 Where the applicant cancels an order for service prior to the start of the installation or special construction of facilities, no charge shall apply, except to the extent the Company incurs a service order or similar charge from a supplying carrier, if any, prior to the construction.

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2.5 Application for Service (Cont'd)

2.5.5 Cancellation of Service (Cont'd)

- 2.5.5.2 Where the installation of facilities, other than those provided by special construction, has been started prior to cancellation, the lower of the following charge applies;
 - (a) The total costs of installing and removing such facilities; or
 - (b) The monthly charges for the entire initial contract period of the service ordered by the customer as provided in this Tariff plus the full amount of any applicable installation and termination charges.
- 2.5.5.3 Where special construction of facilities has been started prior to the cancellation, and the Company has another requirement for the specially constructed facilities, no charge applies.

2.6 Payment for Service

- 2.6.1 Service will be billed on a monthly basis and is due and payable upon receipt or as specified on the customer's bill. Service will continue to be provided until canceled by the customer or discontinued by the Company as set forth in Section 2.14 of this Tariff.
- 2.6.2 The customer is responsible for payment of all charges for service furnished to the customer. Charges based on actual usage during a month will be billed monthly in the month following the month in which the service was used. All fixed monthly and nonrecurring charges for services ordered will be billed monthly in advance.

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2.6 Payment for Service (Cont'd)

2.6.3 For a pre-paid local carrier, customers pay in advance the monthly flat rate charge for local service. Customers will be billed prior to the expiration of their current pre-paid service period. If payment is not received by the due date for the next pre-paid service period, service may be disconnected. While it is the Company's intent not to offer the customer usage sensitive services (including Directory Assistance), if the customer does incur usage sensitive charges, the customer will be billed as soon as practical and the customer may be disconnected if payment is not received as provided in Section 2.14.

2.7 Customer Deposits

- 2.7.1 The Company agrees to abide by the regulations associated with nonresidential customer deposits as specified by the Ohio Administrative Code.
- 2.7.2 In order to establish credit, the carrier may require an applicant for nonresidential service to demonstrate good paying habits by showing that the applicant:
 - 2.7.2.1 Was a customer of a Ohio utility for at least 12 months within the preceding 2 years;
 - 2.7.2.2 Does not currently owe any outstanding bills for utility service to a utility doing business in Ohio;
 - 2.7.2.3 Did not have service discontinued for nonpayment of a utility bill during the last 12 months that service was provided; and
 - 2.7.2.4 Did not fail, on more than two occasions during the last 12 months that service was provided, to pay a utility bill when it became due.

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2.7 Customer Deposits (Cont'd)

- 2.7.3 The Company agrees to abide by the regulations associated with residential customer deposits as specified by the Ohio Administrative Code.
- 2.7.4 In order to establish credit, a utility may require an applicant for residential service to demonstrate good paying habits by showing that the applicant:
 - 2.7.4.1 Was a customer of a Ohio utility within the preceding 2 years;
 - 2.7.4.2 Does not currently owe any outstanding bills for utility service to a utility doing business in Ohio;
 - 2.7.4.3 Did not have service discontinued for non-payment of a utility bill during the last 12 months that service was provided; and
 - 2.7.4.4 Did not fail, on more than two occasions during the last 12 months that service was provided, to pay a utility bill when it became due.

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2.7 Customer Deposits (Cont'd)

- 2.7.6 Advanced payments for installation costs or special construction will be credited on the first bill in their entirety.
- 2.7.7 Customer deposits shall be maintained in a bank located in Ohio. Customers who make a deposit for service will receive interest, at a rate set on such deposit not less than the rate calculated by the method set forth in the Ohio Administrative Code for non-residential and residential customers.

2.8 Late Payment Charges

- 2.8.1 The Company agrees to abide by the regulations governing late payment charges as specified in the Ohio Administrative Code.
- 2.8.2 Any charges that are disputed by a customer shall not be subject to late payment charges regardless of the outcome of the dispute.
- 2.8.3 The company will comply with the Ohio Administrative code when considering an account delinquent and in applying late payment charges.

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2.10 Allowance for Interruptions in Service

- 2.10.1 Credit for failure of service or equipment will be allowed only when failure is caused by or occurs in equipment owned, provided, and billed for, by the Company. The Company agrees to abide by the regulations associated with interruptions in service as specified by the Ohio Administrative Code.
- 2.10.2 Interruption shall not include, and the Company will give no allowance for, service difficulties, such as slow dial tone, circuits busy or other network and/or switching capacity shortages. Any Interruption allowance provided within this Tariff by Company shall not apply where service is interrupted by the negligence or willful act of the Customer, or where the Company, pursuant to the terms of this Tariff, terminates service because of non-payment of bills, unlawful or improper use of the Company's facilities or service, or any other reason covered by this Tariff or by applicable law.

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2.11 Taxes and Fees

- 2.11.1 All state and local taxes and fees shall be listed as separate line items on the customer's bill.
- 2.11.2 If a municipality, other political subdivision or local agency of government, or the Commission imposes and collects from the Company a gross receipts tax, occupation tax, license tax, permit fee, franchise fee, or regulatory fee, such taxes and fees shall, as allowed by law, be billed pro rata to the customer receiving service from the Company within the territorial limits of such municipality, other political subdivision or local agency of government.
- 2.11.3 Service shall not be subject to taxes for a given taxing jurisdiction if the customer provides the company with written verification, acceptable to the company and to the relevant taxing jurisdiction, that the customer has been granted a tax exemption.

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2.13 Individual Case Basis (ICB) Arrangements

Company may form contracts in special circumstances for Individual Case Basis ("ICB") service offerings. Rates and contracts will be filed with and approved by the Public Utilities Commission of Ohio. See also Rate Schedule and Section 2.11. ICB service offerings are arrangements with a specific customer where customer-specific requirements and the service-specific parameters may vary from the Tariff.. For ICB service offerings, Company will offer ICB rates, terms and conditions to the Customer in writing. The Company will make any specific contract available to similarly situated Customers in substantially similar circumstances that place an order within 30 days of the effective date of the original contract.

2.14 Termination of Service

2.14.1 Denial of Service Without Notice

The Company may discontinue service without notice for any of the following reasons:

- 2.14.1.1 Hazardous Condition. For a condition on the customer's premises determined by the Company to be hazardous.
- 2.14.1.2 Adverse Effect on Service. Customer's use of equipment in such a manner as to adversely affect the Company's equipment or the Company's service to others.
- 2.14.1.3 Tampering With Company Property. Customer's tampering with equipment furnished and owned by the Company.

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2.14 Termination of Service (Cont'd)

2.14.1 Denial of Service Without Notice (Cont'd)

2.14.1.4 Unauthorized Use of Service. Customer's unauthorized use of service by any method that causes hazardous signals over the Company's network.

Illegal use of Service. Customer's use of service or equipment in a manner which violates the law.

Any individual who uses or receives Company service, other than under the provisions of an accepted application for service and a current customer relationship, may be liable for the tariffed cost of the services received any may be liable in addition for reasonable court costs and attorneys fees as determined by the Commission or by the court.

2.14.2. Denial of Service Requiring Notice

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- 2.14.2.1 The Company may deny service for any of the following reasons provided it has notified the customer of its intent, in writing, to deny service and has allowed the customer a reasonable time of not less than 10 days, or as otherwise specified in this Tariff, in which to remove the cause for denial:
 - 2.14.2.1.A Non-compliance with Regulations. For violation of or non-compliance with regulations contained in the Ohio Administrative Code, or for violation of or non-compliance with the Company's tariffs on file with the Commission.

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2.14 Termination of Service (Cont'd)

2.14.2. Denial of Service Requiring Notice (Cont'd)

2.14.2.1 Cont'd

- 2.14.2.1.B Failure on Contractual Obligations. For failure of the customer to fulfill his contractual obligations for service or facilities subject to regulation by the Public Utilities Commission of Ohio.
- 2.14.2.1.C Refusal of Access. For failure of the customer to permit the Company to have reasonable access to its equipment.
- 2.14.2.1.D Non-payment of Bill.
 - 2.14.2.1.D.1 For non-payment of a bill for service, provided that the Company has made a reasonable attempt to effect collection and has given the customer written notice of its intent to deny service if settlement of his account is not made and provided the customer has at least 5 days, excluding Sundays and holidays in which to make settlement before his service is denied.
 - 2.14.2.1.D.2 In cases of bankruptcy, receivership, abandonment of service, or abnormal toll usage not covered adequately by a security deposit, less than 5 days notice may be given if necessary to protect the Company's revenues.

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2.14 Termination of Service (Cont'd)

2.14.2. Denial of Service Requiring Notice (Cont'd)

2.14.2.1.D Non-payment of Bill (Cont'd)

- 2.14.2.1.D.3 Except in cases where a prior promise to pay has not been kept or bankruptcy, receivership, abandoned service, or abnormal toll usage is involved, the Company may not deny service on the day preceding any day on which it is not prepared to accept payment of the amount due and to reconnect service.
- 2.14.2.1.D.4 Failure to Comply with Service Conditions. For failure of the customer to furnish the service equipment, permits, certificates, or rights-of-way, specified by the Company as a condition to obtaining service, or if the equipment or permissions are withdrawn or terminated.
- 2.14.2.1.D.5 Failure to Comply with Municipal Ordinances. For failure to comply with municipal ordinances or other laws pertaining to telephone service.
- 2.14.2.1.D.6 Failure to Pay Increased Deposit Required. For failure of the customer to pay an increased security deposit when warranted by the Company to protect its revenue in accordance with the Ohio Administrative Code.

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2.14 Termination of Service (Cont'd)

2.14.3 Insufficient Reasons for Denial of Service

2.14.3.1	The following may not constitute cause for refusal of service to a		
present or prospective customer:			

2.14.3.1.A	Failure of a prior customer to pay for service at the premises to be serviced;
2.14.3.1.B	Failure to pay for a different class of service for a different entity;
2.14.3.1.C	Failure to pay the bill of another customer as guarantor of that bill;
2.14.3.1.D	Failure to pay directory advertising charges;
2.14.3.1.E	Failure to pay an undercharge; or
2.14.3.1.F	Failure to pay an outstanding bill that is over 7 years old, unless the:

2.14.3.1.F.1 Customer signed an agreement to pay the outstanding bill before the expiration of this period;

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