

LARGE FILING SEPERATOR SHEET

CASE NUMBER: 08-358-TP-ATA

FILE DATE: 4/1/08

SECTION: 11 OF 14

NUMBER OF PAGES: 200

DESCRIPTION OF DOCUMENT:

APPLICATION

2. NATIONAL INTEGRATED SERVICES DIGITAL NETWORK (ISDN) DIRECT (Cont'd) (T)

D. Channel Services (Cont'd)

2. Circuit Switched Service (Data capabilities) (Cont'd)

b. The following data capabilities are standard: (Cont'd)

3. Denied Origination - Allows call terminations, but prevents the origination of a call.
4. Denied Termination - Allows call originations, but prevents the termination of a call.
5. Hunt Group for Shared Data Access - Provides for the automatic search of a group of shared ports to find an available port in response to a connection request. The types of hunting are limited to Series Completion, Multi-Line and Circular.

c. The following data capabilities are optional:

1. Additional Call Offering - Provides notification to an ISDN user that a call directed to that user is present at the service switch, even though no B-Channel can be allocated for the call. Once notified, the user may free up a B-Channel (by clearing another call or placing another call on hold) in order to accept the additional call. This feature provides similar functionality as that provided by Call Waiting for the analog telephone user.
2. Alternate Answering - Provides for the automatic transfer of all incoming calls to a fixed telephone number when the called telephone number is not answered by a specified number of rings (see Part 7, Section 3 of this Tariff).
3. Busy Line Transfer - Provides for the automatic transfer of all incoming calls to a fixed telephone number when the called telephone number is busy (see Part 7, Section 3 of this Tariff).
4. Call Forwarding - Permits customer to transfer incoming calls to another line (see Part 7, Section 1 of this Tariff).

(D)

(D)

Issued: July 15, 2005

Effective: July 16, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 17 - ISDN Services
SECTION 1 - ISDN Direct Services

1st Revised Sheet No. 23
Cancels
Original Sheet No. 23

2. NATIONAL INTEGRATED SERVICES DIGITAL NETWORK (ISDN) DIRECT (Cont'd) (T)

(D)

(D)

E. Rates and Charges

1. National ISDN Direct is available as a residence service. Rates charged for the loop, EUCL, usage and optional features such as Custom Calling services are based upon the customer's class of service. (T) /1/
2. Service ordering and line connection charges as specified in Part 3, Section 1 of this Tariff are also applicable for the establishment of National ISDN Direct. (T)
3. Service Elements and Optional Features:

	Nonrecurring Charge	Monthly Rate
a. National ISDN CO Termination /P2B/	\$50.00	\$15.00
b. National ISDN Direct Line /P2L/	/2/	(T)

(D)

- /1/ Material relating to ISDN BRI Single B Channel Packet Service now appears on Original Sheet 5 in Part 17, Section 3 of this Tariff. (C)
- /2/ Applicable residence service charges are specified in Part 4, Section 2 of this Tariff. (C)

Issued: July 15, 2005

Effective: July 16, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 17 - ISDN Services
SECTION 1 - ISDN Direct Services

3rd Revised Sheet 24
Cancels 2nd Revised Sheet 24
and 1st Revised Sheet 24-P (N)

2. NATIONAL INTEGRATED SERVICES DIGITAL NETWORK (ISDN) DIRECT (cont'd)

E. Rates and Charges (cont'd)

3. Service Elements and Optional Features (cont'd)

Description	Nonrecurring Charge	Monthly Rate
c. Circuit Switched Service Element Per "B" Channel /LTF1D/	\$15.00	\$3.50
Additional Call Offering/NCO/	5.00	2.50
Additional Multiple Call Appearances, each /ACSPB/	5.00	2.00
Intercom Calling /NZV/	5.00	2.50
Secondary Telephone Numbers, each /DO6/	5.00	2.00
Station Controlled Conference-6 Port /EQ6/	15.00	14.00
Message Waiting Indicator, each /MLN/	5.00	2.50

Issued: November 16, 2007

Effective: November 16, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,
Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17689

PART 17 - ISDN Services
SECTION 1 - ISDN Direct Services

3rd Revised Sheet No. 25
Cancels
2nd Revised Sheet No. 25

2. NATIONAL INTEGRATED SERVICES DIGITAL NETWORK (ISDN) DIRECT (cont'd) (T)
/1/

E. Rates and Charges (cont'd)

3. Service Elements and Optional Features (cont'd)

Description	Nonrecurring Charge	Monthly Rate	
			(D)
			(D)
d. Subsequent changes for Circuit Switched rearrangements to add line appearances, move line or feature appearance, per occasion /REA16/	/2/		(T) (D)

- /1/ Effective July 16, 2005 1st Revised Sheet 26 through 1st Revised Sheet (N)
29 in Part 17, Section 1 of this Tariff are cancelled. (N)
/2/ The charge for subsequent changes is specified in Paragraph 1.E.2 (T)
preceding.

Issued: July 15, 2005

Effective: July 16, 2005

In accordance with an Order issued by the Public Utilities Commission of
Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 17 – SECTION 1

EXHIBIT B

PART 17 - ISDN Services
SECTION 1 - ISDN Direct Services

Original Sheet A

Material formerly located on Sheets 1 through 13.2 now located in the AT&T Ohio Guidebook, Part 17, (N)
Section 1, for non-residential tier 2 services. (N)

Issued: April 1, 2008

Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,
Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

PART 17 - ISDN Services
SECTION 1 - ISDN Direct Services

2nd Revised Sheet 1
Cancels 1st Revised Sheet 1
and 1st Revised Sheet 1.1 (N)

1. NATIONAL INTEGRATED SERVICES DIGITAL NETWORK (ISDN) DIRECT

(T)/1/

A. Description

1. National Integrated Services Digital Network (ISDN) Direct is a telecommunications service that provides an integrated voice/data communications capability for the transmission of Circuit Switched Voice and data signals on an incoming and outgoing basis utilizing Integrated Services Digital Network architecture as recommended by the International Telephone and Telegraph Consultative Committee (CCITT) and the American National Standards Institute (ANSI), as defined by Telcordia Technical References, and consistent with the North American ISDN Users Forum (NIUF) Implementation Agreements (specifically, Implementation Agreements NIU.301 and NIU.302).
2. National ISDN Direct provides the customer with the ability to combine Circuit Switched Voice and Circuit Switched Data services over a single National ISDN Direct line.
3. The two 64 Kbps "B" channels are used to transmit any combination of Circuit Switched Voice or Circuit Switched Data services.
4. The "D" channel is used to carry network signaling only.
5. National ISDN Direct service is available as a residence service.
6. The service is available from specially equipped digital switching equipment located in the Company's central offices and is provided where facilities permit and where capacity is available.

B. Regulations

1. A variety of standard and optional features and capabilities are offered. The availability and functions of the features may vary by serving central office.
2. National ISDN Direct lines are also subject to End User Common Line (EUCL) charges as filed by the SBC Operating Companies in Tariff F.C.C. No. 2. The customer shall be liable for all adjustments to the EUCL charge per National ISDN Direct line, per month, as authorized or mandated by the Federal Communications Commission (or by any regulatory body or commission or court of competent jurisdiction).

/1/

/1/ Material formerly appeared on 1st Revised Sheet 14 in this Section.

Issued: April 1, 2008

Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,
Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

PART 17 - ISDN Services
SECTION 1 - ISDN Direct Services

4th Revised Sheet 2
Cancels 3rd Revised Sheet 2

1. NATIONAL INTEGRATED SERVICES DIGITAL NETWORK (ISDN) DIRECT (cont'd)

(T)/1/

B. Regulations (cont'd)

3. The rates shown for National ISDN Direct are exclusive of local and toll charges and associated customer premises equipment.
4. Distance Extension charges, as specified in Paragraph 1.E.2. preceding, will apply for customers served beyond the normal transmission range specified in the Company's ISDN Interface Specifications.
5. When the customer's premises and the central office providing National ISDN Direct service are located in different Service Areas, Base Rate Service, contained in Part 15, Section 1 of the AT&T Ohio Guidebook, rates and charges will apply. Customers provided this service arrangement will require three Interexchange Mileage component charges and six Channel Mileage Termination charges for each National ISDN Direct line they purchase. (C)
(C)
6. In cases where the customer's premises are in Independent Telephone Company (ITC) serving areas, the Company will assess Base Rate Interexchange Mileage charges only to the point of meet with the ITC or intermediate ITC. Charges for ITC services will be assessed by the ITC.
7. Rates and charges for other services normally applied on a per line basis apply on a per channel basis for this service. /1/

/1/ Material formerly appeared on 2nd Revised Sheet 15 in this Section.

Issued: April 1, 2008

Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,
Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

PART 17 - ISDN Services
SECTION 1 - ISDN Direct Services

2nd Revised Sheet 3
Cancels 1st Revised Sheet 3
and Sheets 2.1 through 2.3 (N)

1. NATIONAL INTEGRATED SERVICES DIGITAL NETWORK (ISDN) DIRECT (cont'd)

(T)/1/

B. Regulations (cont'd)

8. All customer provided equipment used to interface with National ISDN Direct service is required to conform with the Technical Reference Specifications as used by the Company and found in the following publication:

Subject

Technical Reference

ISDN
Interface Specifications

AM-TR-NIS-000068

The Technical Reference can be obtained from:

APEX Support Team
(734) 523-7348

9. Residential ISDN customer premises equipment must be Class B compliant as set forth by the Code of Federal Regulations 47 CFR Part 15, Subpart A, Section 15.3, Paragraph I. /1/
10. A National ISDN CO Termination is required for each National ISDN Direct Line. This enables the subscriber to configure circuit switched service elements and on the 2B+D National ISDN Direct Line. /2/ | /2/

/1/ Material formerly appeared on 2nd Revised Sheet 15.1 in this Section.

/2/ Material formerly appeared on 1st Revised Sheet 16 in this Section.

Issued: April 1, 2008

Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,
Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

PART 17 - ISDN Services
SECTION 1 - ISDN Direct Services

2nd Revised Sheet 4
Cancels 1st Revised Sheet 4

1. NATIONAL INTEGRATED SERVICES DIGITAL NETWORK (ISDN) DIRECT (cont'd)

(T)/1/

C. Channel Services

1. Circuit Switched Service (Voice capabilities)

- a. Provides the ability to originate and receive Circuit Switched Voice calls, as well as an electronic key set capability over a 64 Kbps "B" channel. Voice calls are subject to local and toll usage charges based upon the type of service selected by the customer. Local usage charges are specified in Part 4, Section 2 of this Tariff. Toll usage charges are specified in Part 9, Section 1 of the AT&T Ohio Guidebook.

(T)

b. The following voice capabilities are standard:

- 1. Analog Line Appearance - Allows analog lines to have a line appearance on the ISDN CPE with Circuit Switched Voice service. This capability is limited to analog lines that exist in the same switching entity that provides the National ISDN Direct service. This capability may result in the loss of some features and/or functionality on the analog line.

/1/

/1/ Material formerly appeared on 2nd Revised Sheet 17 in this Section.

Issued: April 1, 2008

Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,
Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

PART 17 - ISDN Services
SECTION 1 - ISDN Direct Services

2nd Revised Sheet 5
Cancels 1st Revised Sheet 5

1. NATIONAL INTEGRATED SERVICES DIGITAL NETWORK (ISDN) DIRECT (cont'd)

(T)/1/

C. Channel Services (cont'd)

1. Circuit Switched Service (Voice capabilities) (cont'd)

b. The following voice capabilities are standard: (cont'd)

2. **Call Hold** - Allows the customer to place a call on hold at the central office, making the channel available for another call (either incoming or outgoing). This can be done through software in the customer's equipment or, often, by depressing a properly programmed button on the customer's telephone equipment.
3. **Call Transfer** - Incoming and outgoing calls may be transferred to other lines. The customer initiating the transfer is responsible for any local or toll charges on transferred calls.
4. **Called Number Display** - The called number is displayed on compatible customer premises equipment when an outgoing call is placed.
5. **Caller ID** - The caller's number, if not blocked, is displayed on compatible customer premises equipment when an incoming call is received. The Caller ID feature will forward the calling number from the appropriately equipped originating central office to the customer provided display device.
6. **Conference Calling-3 Way** - Allows a user to hold incoming or outgoing calls, initiate another call, then return to the original call, adding on the last party.
7. **Denied Origination** - Allows call terminations, but prevents the origination of a call.
8. **Denied Termination** - Allows call originations, but prevents the termination of a call.
9. **Hunting** - Incoming calls to a busy line appearance are redirected to a predetermined telephone number to search for a line on which to complete the call. This may be another Circuit Switched Voice channel, another ISDN station or an analog line. The types of hunting are limited to Series Completion, Multi-Line and Circular. This feature may impact the use of Shared Call Appearance and Multiple Call Appearance in certain serving central offices.

/1/

/1/ Material formerly appeared on 1st Revised Sheet 18 in this Section.

Issued: April 1, 2008

Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,
Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

PART 17 - ISDN Services
SECTION 1 - ISDN Direct Services

4th Revised Sheet 6
Cancels 3rd Revised Sheet 6

1. NATIONAL INTEGRATED SERVICES DIGITAL NETWORK (ISDN) DIRECT (cont'd)

(T)/1/

C. Channel Services (cont'd)

1. Circuit Switched Service (Voice capabilities) (cont'd)

b. The following voice capabilities are standard: (cont'd)

10. Multiple Call Appearance - Provides up to four appearances of the station's primary directory number or secondary telephone number on the same instrument. These appearances may provide additional access from the public network, and/or may originate unique dial tone for additional outgoing access (see Additional Multiple Call Appearance for applications that require more than four call appearances on the same device). This feature may impact the use of Shared Call Appearance in certain serving central offices.
11. Shared Call Appearance - Provides the capability to terminate telephone numbers from one ISDN station to another. These numbers are configured in a Single Call Arrangement (SCA). SCA allows only one set to be active (either originating or terminating) on the Shared Call Appearance at any given time. Manual Exclusion capabilities are available in this arrangement.

c. The following voice capabilities are optional:

1. Additional Call Offering - Provides notification to an ISDN user that a call directed to that user is present at the service switch, even though no B-Channel can be allocated for the call. Once notified, the user may free up a B-Channel (by clearing another call or placing another call on hold) in order to accept the additional call. This feature provides similar functionality as that provided by Call Waiting for the analog telephone user.
2. Additional Multiple Call Appearances - Provides additional call appearances, beyond the initial four appearances, of a station's primary directory number or secondary telephone number on the same instrument. These appearances may provide additional access from the public network, and/or may originate unique dial tone for additional outgoing access.
3. Alternate Answer - Provides for the automatic transfer of all incoming calls to a fixed telephone number when the called telephone number is not answered by a specified number of rings (see Part 7, Section 3 of this Tariff).

/1/

/1/ Material formerly appeared on 1st Revised Sheet 19 in this Section.

Issued: April 1, 2008

Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,
Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

PART 17 - ISDN Services
SECTION 1 - ISDN Direct Services

2nd Revised Sheet 7
Cancels 1st Revised Sheet 7

1. NATIONAL INTEGRATED SERVICES DIGITAL NETWORK (ISDN) DIRECT (cont'd)

(T)/1/

C. Channel Services (cont'd)

1. Circuit Switched Service (Voice capabilities) (cont'd)

c. The following voice capabilities are optional: (cont'd)

4. Automatic Callback - By dialing a special code, the customer is able to return the last call received whether or not it was answered (see Part 7, Section 2 of this Tariff).
5. Busy Line Transfer - Provides for the automatic transfer of all incoming calls to a fixed telephone number when the called telephone number is busy (see Part 7, Section 3 of this Tariff).
6. Call Forwarding - Permits customer to transfer incoming calls to another line (see Part 7, Section 1 of this Tariff).
7. Call Screening - Allows customer to prevent repeated calls from an unwanted caller whose number may or may not be known (see Part 7, Section 2 of this Tariff).
8. Intercom Calling - This capability allows a voice user to be able to call another voice user within the Electronic Key Telephone Service (EKTS) intercom group without affecting the busy/idle status of any of the directory numbers (DNs) of the calling voice user. Intercom groups can consist of just one other voice user, requiring no intercom address, can consist of two to ten voice users, requiring a one-digit intercom address, or can consist of two to one hundred voice users, requiring a two-digit intercom address. This is a form of abbreviated dialing in that, one voice user can dial another by simply hitting the intercom button and then dialing no digits, one or two digits respectively.
9. Message Waiting Indicator - Provides the ability to indicate to the ISDN station user that they have a voice or electronic message waiting at their Message Storage and Retrieval (MSR) System. The Message Waiting Indicator may be used to present either a visual or audible signal to the user as determined by the customer's equipment.

/1/

/1/ Material formerly appeared on 3rd Revised Sheet 20 in this Section.

Issued: April 1, 2008

Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,
Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

PART 17 - ISDN Services
SECTION 1 - ISDN Direct Services

2nd Revised Sheet 8
Cancels 1st Revised Sheet 8

1. NATIONAL INTEGRATED SERVICES DIGITAL NETWORK (ISDN) DIRECT (cont'd)

(T)/1/

C. Channel Services (cont'd)

1. Circuit Switched Service (Voice capabilities) (cont'd)

c. The following voice capabilities are optional: (cont'd)

10. Repeat Dialing - Enables a customer to reach a called party whose line is busy without having to continually redial the telephone number (see Part 7, Section 2 of this Tariff).
11. Secondary Telephone Number - Provides an additional telephone number and one call appearance which is not physically terminated, but exists in the programming of Circuit Switched Voice. The additional directory number, while not terminated on a dedicated facility, may be accessed from the network, and may originate unique outgoing dial tone from one instrument that has another directory number as its primary directory number.
12. Station-Controlled Conference (6 Port) - Allows a station user to establish a conference call consisting of a maximum of six conferees, including the originator of the call.
13. Speed Calling - Permits the customer to place calls to a preselected group of telephone numbers by dialing abbreviated codes. Speed Calling is provided in capacities of eight or thirty telephone numbers (see Part 7, Section 1 of this Tariff).

2. Circuit Switched Service (Data capabilities)

- a. Provides the ability to originate and receive Circuit Switched Data calls over the 64 Kbps "B" channel. Data line speeds up to 64 Kbps are permitted. Circuit Switched Data calls are subject to local usage charges based upon the type of service selected by the customer. Local usage charges are specified in Part 4, Section 2 of this Tariff.

b. The following data capabilities are standard:

1. Caller ID - The caller's number, if not blocked, is displayed on compatible customer premises equipment when an incoming call is received. The Caller ID feature will forward the calling number from the appropriately equipped originating central office to the customer-provided display device.
2. Clear Channel Capability - Clear channel capability is provided since all signaling and control functions are handled by the "D" channel. This allows all 64 Kbps on each "B" channel to be used for customer information over the National ISDN Direct line. Calls may be either 56 or 64 Kbps depending on the network capabilities in place between the National ISDN Direct line and the distant end of the call.

/1/

/1/ Material formerly appeared on 2nd Revised Sheet 21 in this Section.

Issued: April 1, 2008

Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,
Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

PART 17 - ISDN Services
SECTION 1 - ISDN Direct Services

2nd Revised Sheet 9
Cancels 1st Revised Sheet 9

1. NATIONAL INTEGRATED SERVICES DIGITAL NETWORK (ISDN) DIRECT (cont'd)

(T)/1/

C. Channel Services (cont'd)

2. Circuit Switched Service (Data capabilities) (cont'd)

b. The following data capabilities are standard: (cont'd)

3. Denied Origination - Allows call terminations, but prevents the origination of a call.
4. Denied Termination - Allows call originations, but prevents the termination of a call.
5. Hunt Group for Shared Data Access - Provides for the automatic search of a group of shared ports to find an available port in response to a connection request. The types of hunting are limited to Series Completion, Multi-Line and Circular.

c. The following data capabilities are optional:

1. Additional Call Offering - Provides notification to an ISDN user that a call directed to that user is present at the service switch, even though no B-Channel can be allocated for the call. Once notified, the user may free up a B-Channel (by clearing another call or placing another call on hold) in order to accept the additional call. This feature provides similar functionality as that provided by Call Waiting for the analog telephone user.
2. Alternate Answering - Provides for the automatic transfer of all incoming calls to a fixed telephone number when the called telephone number is not answered by a specified number of rings (see Part 7, Section 3 of this Tariff).
3. Busy Line Transfer - Provides for the automatic transfer of all incoming calls to a fixed telephone number when the called telephone number is busy (see Part 7, Section 3 of this Tariff).
4. Call Forwarding - Permits customer to transfer incoming calls to another line (see Part 7, Section 1 of this Tariff).

/1/

/1/ Material formerly appeared on 1st Revised Sheet 22 in this Section.

Issued: April 1, 2008

Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,
Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

PART 17 - ISDN Services
SECTION 1 - ISDN Direct Services

3rd Revised Sheet 10
Cancels 2nd Revised Sheet 10
and 2nd Revised Sheet 10.1 (N)

1. NATIONAL INTEGRATED SERVICES DIGITAL NETWORK (ISDN) DIRECT (cont'd)

(T)/1/

D. Rates and Charges

1. National ISDN Direct is available as a residence service. Rates charged for the loop, EUCL, usage and optional features such as Custom Calling services are based upon the customer's class of service.
2. Service ordering and line connection charges as specified in Part 3, Section 1 of this Tariff are also applicable for the establishment of National ISDN Direct.
3. Service Elements and Optional Features:

	Nonrecurring Charge	Monthly Rate
a. National ISDN CO Termination /P2B/	\$50.00	\$15.00
b. National ISDN Direct Line /P2L/	/2/	

/1/

/1/ Material formerly appeared on 1st Revised Sheet 23 in this Section.

/2/ Applicable residence service charges are specified in Part 4, Section 2 of this Tariff.

Issued: April 1, 2008

Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,
Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

PART 17 - ISDN Services
SECTION 1 - ISDN Direct Services

6th Revised Sheet 11
Cancels 5th Revised Sheet 11
and Sheets 12 through 25 (N)

1. NATIONAL INTEGRATED SERVICES DIGITAL NETWORK (ISDN) DIRECT (cont'd)

(T)/2/

D. Rates and Charges (cont'd)

3. Service Elements and Optional Features (cont'd)

Description	Nonrecurring Charge	Monthly Rate	
c. Circuit Switched Service Element Per "B" Channel /LTF1D/	\$15.00	\$3.50	
Additional Call Offering/NCO/	5.00	2.50	
Additional Multiple Call Appearances, each /ACSPB/	5.00	2.00	
Intercom Calling /NZV/	5.00	2.50	
Secondary Telephone Numbers, each /DO6/	5.00	2.00	
Station Controlled Conference-6 Port /EQ6/	15.00	14.00	
Message Waiting Indicator, each /MLN/	5.00	2.50	/2/
d. Subsequent changes for Circuit Switched rearrangements to add line appearances, move line or feature appearance, per occasion /REA16/	NI		/3/

/1/ The charge for subsequent changes is specified in paragraph 1.D.2 preceding.

(T)/3/

/2/ Material formerly appeared on 3rd Revised Sheet 24 in this Section.

/3/ Material formerly appeared on 3rd Revised Sheet 25 in this Section.

Issued: April 1, 2008

Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,
Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

PART 17 – SECTION 2

EXHIBIT A

**PART 17 - ISDN Services
SECTION 2 - ISDN Prime Services**

6th Revised Sheet 1
Cancels 5th Revised Sheet 1

1. ISDN PRIME SERVICE

A. Description

ISDN (Integrated Services Digital Network) Prime is a digital business service that provides PBX equipment and host computer access to a wide variety of switched services. These switched services include Circuit Switched Voice (local calling, Message Toll Service, Wide Area Telephone Service (WATS), and Success 800) and Circuit Switched Data. Each ISDN Prime will allow connection of the aforementioned services via a single central office connection. This service allows PBX equipment and host computer type devices to connect to central office services in bulk quantity, rather than on a line by line or service by service basis.

Each ISDN Prime connection provides access from a customer premises to the Company's Circuit Switched Voice, and Circuit Switched Data services via a 1.544 Mbps central office termination and a 1.544 Mbps Local Distribution Channel to the customer's premises. The Local Distribution Channel must be an AT&T Ohio provided facility. It may be a DS1 Local Distribution Channel, ProtectPath 1.5 or part of a DS3, ProtectPath 45, OC-3, OC-12, or other suitable Company facility with Clear Channel Capability. The rates and charges for the channel are in addition to those for the ISDN Prime connection. The central office connection is provided in base capacities of twenty-three 64 Kbps "B" channels and one 64 Kbps "D" channel (23B+D). The "D" channel is used for out-of-band signaling and control of the "B" channels. Where technology permits, "D" channels can be shared by multiple ISDN Primes for the same customer. "B" channels can be dedicated to each Circuit Switched Voice and Circuit Switched Data service by type or they can be shared among service types by using the call by call feature.

Issued: November 16, 2007

Effective: November 16, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17689

PART 17 - ISDN Services
SECTION 2 - ISDN Prime Services

3rd Revised Sheet No. 2
Cancels
2nd Revised Sheet No. 2

1. ISDN PRIME SERVICE (cont'd)

(T)

B. DEFINITIONS

"B" Channel

"B" Channel (Bearer Channel) is a 64 Kbps digital channel capable of transporting Circuit Switched Voice and Circuit Switched Data.

(T)

(D)

"D" Channel

"D" Channel (Delta Channel) is a 64 Kbps digital channel used to transport signaling and control information.

Out of Band Signaling

Out of Band Signaling is signaling that is separated from the channel carrying the Circuit Switched Voice and Data services.

(T)

Unlimited Local Usage

An optional plan that provides a flat monthly rate for unlimited local usage on Circuit Switched Voice and Circuit Switched Data traffic.

(T)

Issued: July 15, 2005

Effective: July 16, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 17 - ISDN Services
SECTION 2 - ISDN Prime Services

5th Revised Sheet No. 3
Cancels
4th Revised Sheet No. 3

1. ISDN PRIME SERVICE (cont'd)

(T)

C. TERMS AND CONDITIONS

1. ISDN Prime is offered only from central offices where the Company has arranged facilities for such service. ISDN Prime may be extended to central offices within the same Local Access Transport Area (LATA) through the application of DS1, DS3, OC-3, OC-12 Service or other suitable Company services. This arrangement is not available in Independent Telephone Company serving areas. (T)
2. The availability, functionality and capabilities of ISDN Prime service features may vary based on the serving central office. (T)
3. Customers may choose the Unlimited Local Usage option in lieu of paying Local Measured Rate Usage Charges. This option allows customers to pay a flat rated monthly charge for usage, rather than Local Measured Rate Usage Charges as described in Part 4 of this Tariff. This usage payment option applies only to Local Service Areas as defined in Part 4 Section 1 of this Tariff. It does not apply to Local Calling Plus exchanges. In addition, it may not be combined with ISDN Local Calling Value Plan, CompleteLink, EasyLink, ValueLink, or any other optional calling plans and/or packages. (T)
4. The entire ISDN Prime service for the same customer of record furnished at the same premises must be uniformly on the same usage rate basis. Combinations of usage rate methods are not allowed. (T)
5. When an ISDN Prime subscriber is also the customer of record for the Company's high speed transport services, the ISDN Prime customer may request provisioning of the ISDN Prime over their high speed transport service's vacant bandwidth.
6. The same customer of record is required for both ISDN Prime and the associated Company facility. Sharing of common transport or ISDN Prime arrangements between multiple customers is not permitted.

Issued: July 15, 2005

Effective: July 16, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 17 - ISDN Services
SECTION 2 - ISDN Prime Services

5th Revised Sheet 4
Cancels 4th Revised Sheet 4

1. ISDN PRIME SERVICE (cont'd)

D. Features

1. Standard Features

Alternate Routing

Allows a customer's incoming ISDN Prime traffic to be directed to a predetermined alternate route when all B Channels in the ISDN Prime trunk group are busy. The incoming traffic will be route advanced to another ISDN Prime Trunk Group or to an analog DID trunk group as long as the alternate route is within the same switch, is billed to the same customer of record, and is billed usage on the same rate basis. Calls may not route between trunk-side services and line-side services. All incoming calls will automatically alternate route on both an out of service and overflow basis to the alternate ISDN Prime Trunk Group or an analog DID trunk group. Multiple Alternate Routes may be linked together although the total number of Alternate Routes may be limited due to technical restrictions.

Call by Call for Trunk Groups

Allows the Circuit Switched Voice and Data services enabled on the ISDN Prime to share "B" channels and arrange them as a single trunk group. This allows incoming and outgoing Circuit Switched Voice and Data calls to utilize "B" channels on a call by call basis. Without this capability, each service will have a dedicated "B" channel.

Caller ID

All calling numbers presented to the services working on ISDN Prime can be delivered to the customer's CPE, including calls made to Direct Inward Dialing Service telephone numbers. This feature is optioned on a per trunk group basis only and is offered in appropriately equipped central offices.

Blocked Caller ID will be delivered to certain qualifying customers as described in FCC Memorandum Opinion and Order, CC Docket No. 91-281, adopted January 4, 2002. Such customers must certify to AT&T Ohio compliance with the waiver order's eligibility requirements. (T)

Clear Channel Capability

The "B" channels on the ISDN Prime are clear, since all signaling and control functions are handled by the "D" channel. This allows all 64 kbps on each "B" channel to be used for customer information over the ISDN Prime connection. Calls over the network may either by 56 kbps or 64 kbps depending on the public network in place between the ISDN Prime and the distant end of the call.

Issued: November 16, 2007

Effective: November 16, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17689

PART 17 - ISDN Services
SECTION 2 - ISDN Prime Services

4th Revised Sheet 5
Cancels 3rd Revised Sheet 5

1. ISDN PRIME SERVICE (cont'd)

D. Features (cont'd)

1. Standard Features (cont'd)

"D" Channel Control of Multiple ISDN Primes

Provides capability for a single "D" channel to provide signaling and control for one or more ISDN Prime connections. The twenty-fourth channel on one or more ISDN Prime connections is then made available for incoming and outgoing calls.

Dedicated Trunk Groups

Allows all 23 channels (24 where technology permits), or a subset thereof, to be used as stand alone trunk groups. Each channel is capable of handling incoming or outgoing Circuit Switched Voice, or Circuit Switched Data.

Digital Voice Transmission

All voice calls are transmitted using digital signaling.

Direct Inward Dialing Signaling

Permits incoming dialed calls from the exchange network to reach a specific number served by customer premises equipment (CPE) without the assistance of an attendant. It also provides for the unique identification of the call based on digits sent to the CPE by the central office. The central office will outpulse digits to the CPE which can further process the calls as desired.

Equal Access for InterLATA Calling

Allows the customer to preselect an Interexchange Carrier for each Circuit Switched Voice or Circuit Switched Data trunk group. The carrier designation can be changed for charges shown in Ameritech Operating Companies Access Service Tariff, F.C.C. No. 2, Section 4.2(C). (T)

PBX Station ID Capability

Allows the station user's number (calling party) to be transmitted over the ISDN Prime "D" channel from Direct Inward Dialing equipped CPE PBXs that use ISDN Prime. This number is provided by the originating station and must have an associated Direct Inward Dialing telephone number working in the central office.

Issued: November 16, 2007

Effective: November 16, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,
Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17689

PART 17 - ISDN Services
SECTION 2 - ISDN Prime Services

4th Revised Sheet No. 6
Cancels
3rd Revised Sheet No. 6

1. ISDN PRIME SERVICE (cont'd)

(T)

D. FEATURES (cont'd)

2. Optional Features

2 B Channel Transfer

Allows the ISDN Prime to connect two calls, transfer the call together and then release the parties from the ISDN Prime.

(D)

(D)

Backup "D" Channel Arrangement

Provides backup for primary "D" channel under those circumstances where multiple ISDN Primes share a single "D" channel. A predetermined channel on another ISDN Prime connection will automatically take over call signaling for Circuit Switched Voice and Data calls. The back up "D" channel arrangement is strongly recommended if three or more ISDN Primes are controlled by a single "D" channel.

(T)

(T)

(T)

Call By Call for FX

Allows Foreign Exchange calls to be directed to and originated from ISDN Prime "B" channels. This provides Call By Call Service selection for incoming and outgoing Circuit Switched and Private Facility services (National ISDN only).

Issued: July 15, 2005

Effective: July 16, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

1. ISDN PRIME SERVICE (cont'd)

(T)

D. FEATURES (cont'd)

2. Optional Features (cont'd)

Call By Call for Tie Lines

Allows Tie Line calls to be directed to and originated from the ISDN Prime "B" channels. This provides Call By Call Service selection for incoming and outgoing Circuit Switched and Private Facility services.

Circular Hunt

A switch feature that dynamically points each new call attempt to the next idle B Channel following the last channel either to have accepted a call or the last channel to have attempted to place a call. Circular Hunt serves to evenly distribute traffic through all the B Channels in the trunk groups within the route list in a forward (ascending) circular fashion. Available where technical capabilities exist.

ISDN Calling Name ID

Allows ISDN Calling Name Identification with call control to send calling party information to ISDN Class II equipment.

Network Name Display

Allows the name of a station user calling over an ISDN Prime to be forwarded for display on a properly equipped customer-provided set. The terminating system may be in the same or a different central office.

Network Ring Again

Enables station users whose Digital PBX is connected to a central office by ISDN Prime to complete calls to a busy station line in another system without redialing. The system may be in the same or a different central office.

Redirected Number

Provides the redirected number (i.e., the directory number to which the call was last presented) to the CPE, as well as the calling number in cases such as call forwarding. If during the call establishment phase, the call is redirected to another directory number by call forwarding, both the calling party number and the redirected number are delivered to the called party. If a call is redirected multiple times, only the first and the last redirecting numbers are delivered. Available where technical capabilities exist.

Issued: July 15, 2005

Effective: July 16, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 17 - ISDN Services
SECTION 2 - ISDN Prime Services

1st Revised Sheet No. 7.1
Cancels
Original Sheet No. 7.1

1. ISDN PRIME SERVICE (cont'd) (T)

D. FEATURES (cont'd)

2. Optional Features (cont'd)

Selective Class of Call Screening

Allows the user, by means of Company operator identification, to (T)
restrict outgoing calls to those, which are charged to the called
telephone number, a third number or a Company calling card. (T)

System Intercommunication Service

Allows ISDN Prime "B" channels to connect to a Centrex business system (T)
or another ISDN Prime that originates in the same central office. This (T)
feature is offered on a per trunk group basis only.

Issued: July 15, 2005

Effective: July 16, 2005

In accordance with an Order issued by the Public Utilities Commission of
Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

1. ISDN PRIME SERVICE (cont'd)

E. Technical References

Customer provided equipment compatibility requirements are listed in the Company ISDN Interface Specifications. The availability and functions of the features and capabilities may vary by serving central office. All customer provided equipment used to interface with ISDN Prime is required to conform with the Technical Reference Specifications as used by the Company and found in Technical Reference:

<u>Subject</u>	<u>Technical Reference</u>
Ameritech ISDN Interface Specification	AM-TR-NIS-000068

The Technical Reference can be obtained from:

APEX Support Team
(734) 523-7348

(T)
(T)

Issued: November 16, 2007

Effective: November 16, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,
Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17689

PART 17 - ISDN Services
SECTION 2 - ISDN Prime Services

16th Revised Sheet 9
Cancels 15th Revised Sheet 9
and 2nd Revised Sheet 9-P (N)

1. ISDN PRIME SERVICE (cont'd)

F. Prices

1. Service Elements

Description /Billing Code/	Non- recurring Charge	Monthly	Monthly Payment			
			Term Payment Plans			
			12 Months	24 Months	36 Months	60 Months
ISDN Prime (Custom) - each /ZPAZD/	\$2,000.00	\$925.00)	\$700.00	\$600.00	\$550.00	\$500.00
ISDN Prime (National) - each /ZPQZD/	2,000.00	925.00)	700.00	600.00	550.00	500.00
Backup "D" Channel - each /ZPBXD/	200.00	120.00	120.00	120.00	115.00	110.00
Call By Call for FX - per trunk group /C2Q/	75.00	25.00	25.00	25.00	20.00	17.50
Call By Call for Tie Lines - per trunk group /C3Q/	75.00	25.00	25.00	25.00	20.00	17.50

Issued: November 16, 2007

Effective: November 16, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,
Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17689

PART 17 - ISDN Services
SECTION 2 - ISDN Prime Services

6th Revised Sheet 10
Cancels 5th Revised Sheet 10
and 2nd Revised Sheet 10-P (N)

1. ISDN PRIME SERVICE (cont'd)

F. Prices (cont'd)

1. Service Elements (cont'd)

Description /Billing Code/	Nonrecurring Charge	Monthly
System Inter-communication Service		
- per trunk group		
• Circuit Switched Voice or Data /ZCMCX/	\$150.00	\$35.00
Circular Hunt		
- per ISDN Prime /NZSPR/	50.00	-

Issued: November 16, 2007

Effective: November 16, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,
Case No. 02-3089-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17689

PART 17 - ISDN Services
SECTION 2 - ISDN Prime Services

9th Revised Sheet 10.1
Cancels 8th Revised Sheet 10.1
and 4th Revised Sheet 10.1-P (N)

1. ISDN PRIME SERVICE (cont'd)

F. Prices (cont'd)

1. Service Elements (cont'd)

Description /Billing Code/	Non- recurring Charge	Monthly Payment				
		Term Payment Plans				
		Monthly	12 Months	24 Months	36 Months	60 Months
ISDN Calling Name ID - per trunk group /NM1PG/	\$200.00	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00
2 B Channel Transfer, - per trunk group /2BTPG/	150.00	60.00	60.00	60.00	60.00	60.00
Redirected Number - per ISDN Prime /RN4PQ/	150.00					
Selective Class of Call Screening, - per trunk group /HMBPG/	150.00	30.00	30.00	30.00	30.00	30.00
Network Ring Again - per trunk group /ZRA/	400.00	75.00	75.00	75.00	65.00	55.00
Network Name Display - per trunk group /ZNN/	400.00	75.00	75.00	75.00	65.00	55.00
Unlimited Local Usage ^{/1/} - per ISDN Prime /UTW/	0.00	1,000.00	925.00	825.00	750.00	650.00

/1/ See Sheet 3 of this Section for applicable usage areas.

Issued: November 16, 2007

Effective: November 16, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,
Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17689

PART 17 - ISDN Services
SECTION 2 - ISDN Prime Services

5th Revised Sheet No. 11
Cancels
4th Revised Sheet No. 11

1. ISDN PRIME SERVICE (cont'd)

F. PRICES (cont'd)

1. Service Elements (cont'd)

Description /Billing Code/	Non- recurring Charge	Monthly	Monthly Payment			
			Term Payment Plans			
			12 Months	24 Months	36 Months	60 Months
Changes and/or additions to an existing ISDN Prime - per occasion, per Prime /REALF/	\$100.00 (I)					(C) (C) (C)
Telephone Numbers	(Current charges for telephone numbers apply)					

2. Other Applicable Charges and Payments

The price structure for each ISDN Prime shall include charges for an ISDN Prime including optional features, a Company provided DS1 Service Local Distribution Channel and End User Common Line Charges (EUCL). These charges represent the physical components of the customer's service.

WATS Service and Success 800 Service are available over the ISDN Prime at their current tariff charges.

Issued: April 14, 2006

Effective: April 15, 2006

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TF-ALT.

By Connie Browning, President, Cleveland, Ohio

1. ISDN PRIME SERVICE (cont'd)

F. Prices

2. Other Applicable Charges and Payments

Calls will be subject to the usage charges for the services provisioned on the channels. Local Measured Usage Charges will apply to Local Service Area voice and Circuit Switched Data calls provisioned on the channel. Toll charges will apply to calls outside the Local Service Area. Success 800 and WATS usage charges apply.

Customers who choose the Unlimited Local Usage option will pay a monthly flat rated Unlimited Local Usage charge as described in this Tariff Part and Section, in lieu of Local Measured Usage Charges.

Service

Reference

(T)

DS1, DS3, OC-3, OC-12, ProtectPath 1.5
or ProtectPath 45 Service

Part 15, Section 3 of this Tariff

DS3, OC-3, OC-12, Service

Ameritech Operating Companies Tariff, F.C.C.
No. 2, Section 7

End User Common Line Charges (EUCL)

Ameritech Operating Companies Tariff, F.C.C.
No. 2, Section 4.1.7

Circuit Switched Voice Exchange Service,
Measured Rate

Part 4, Section 2 of this Tariff

Circuit Switched Data Exchange Service,
Measured Rate

Part 4, Section 2 of this Tariff

Wide Area Telecommunications Service &
Success 800

Part 10, Section 1 of this Tariff

Message Toll Service

Part 9, Section 1 of this Tariff

Issued: December 28, 2007

Effective: January 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,
Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17783

1. ISDN PRIME SERVICE (cont'd)

(T)

F. PRICES (cont'd)

3. Payment Plans

• **Month to Month**

ISDN Prime is offered on a Month-to-Month basis. The provision of (T)
ISDN Prime Service on a Month-to-Month basis is dependent on the (T)
availability and capacity of Central Office facilities.
Month-to-Month prices will be subject to Company-initiated price (T)
adjustments.

• **Term Payment Plans**

ISDN Prime is offered under the Term Payment Plan (TPP) which allows (T)
the customer to pay for the service over a customer selected term
payment plan.

Customers may elect to subscribe to ISDN Prime service for an (T)
extended period under a Term Payment Plan (TPP) option which allows
the customer to select a 12-, 24-, 36- or 60-month payment plan.
During the length of the selected TPP, monthly prices for service
elements ordered under the plan will automatically change (increase
or decrease) as Company-initiated price changes become effective.
However, under no circumstances will any price change cause the
monthly price for those service elements to exceed the price that was
in effect at the beginning of the selected TPP term.

In addition to other regulations of this tariff, the following terms
and conditions apply to Term Payment Plans:

Changes

With the written permission of the Company, the obligation to pay the
TPP charges may be assumed by another customer if the service has not
been terminated and if the other customer intends to continue using
the service at the present location and actually continues such use.
Such assumption of service does not relieve or discharge the original
customer from remaining jointly or severally liable with the
transferee for any and all obligations existing at the time of the
transfer.

Issued: July 15, 2005

Effective: July 16, 2005

In accordance with an Order issued by the Public Utilities Commission of
Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 17 - ISDN Services
SECTION 2 - ISDN Prime Services

2nd Revised Sheet No. 13.1
Cancels
1st Revised Sheet No. 13.1

1. ISDN PRIME SERVICE (cont'd)

(T)

F. PRICES (cont'd)

3. Payment Plans (cont'd)

• **Term Payment Plans (cont'd)**

Changes (cont'd)

2. During a customer's TPP term, conversion may be made to a new TPP term of the same or different length, if the expiration date for the new TPP is beyond the end of the current TPP. The new TPP becomes effective upon execution. Customers may also change from a Month-to-Month Payment Plan to a TPP. No credit for months under the previous TPP or under the Month-to-Month plan may be transferred to the new TPP. The customer incurs no liability for the remaining months on the current TPP, since the change is not considered a termination of service. The prices applicable for the new term are those currently in effect for new customers.

(T)

Moves

1. Termination charges are not applicable to changes in the physical location of ISDN Prime service as long as the service originates in the same serving central office area, and the customer retains the current TPP term or converts to a new TPP term having an expiration date which is beyond that of the current TPP contract. Non-recurring charges for the redesign of the ISDN Prime service will apply. The customer will experience some down time on the ISDN Prime service during the physical move of the transport element.
2. Termination charges do apply to changes in the physical location of ISDN Prime services when the new ISDN Prime service originates in a different serving central office area. The current ISDN Prime contract will be terminated, and the ISDN Prime service at the new location will be treated as new. All applicable ISDN Prime non-recurring charges apply.

Issued: July 15, 2005

Effective: July 16, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 17 - ISDN Services
SECTION 2 - ISDN Prime Services

1st Revised Sheet No. 13.2
Cancels
Original Sheet No. 13.2

1. ISDN PRIME SERVICE (cont'd)

(T)

F. PRICES (cont'd)

3. Payment Plans (cont'd)

• **Term Payment Plans (cont'd)**

Moves (cont'd)

3. At the option of the Company, and where technology and regulations permit, customers may elect to change the physical location of their ISDN Prime service to a different serving central office area, yet retain the ISDN Prime service out of the existing location by converting to Foreign Exchange (FX) service. Termination charges are not applicable when the customer retains the current TPP term or converts to a new TPP term having an expiration date which is beyond that of the current. Non-recurring charges for the redesign of the ISDN Prime service will apply. The customer will experience some down time on the ISDN Prime service during the physical move of the transport element.

Conversions to and from Unlimited Local Usage option

1. Customers may convert existing ISDN Prime service from Measured Rate usage to the Unlimited Local Usage option; however the current ISDN Prime TPP contract will be terminated. Termination charges are not applicable when the customer converts to a new TPP term having an expiration date which is beyond that of the current. Otherwise, termination charges will apply.
2. Customers may convert existing ISDN Prime service from the Unlimited Local Usage option to Measured Rate usage. Customers doing so may elect to retain their current TPP, or sign a new TPP contract. Customers retaining their current TPP will pay Termination charges on the Unlimited Local Usage rate element only. Termination charges are not applicable when the customer converts to a new TPP term having an expiration date which is beyond that of the current. Otherwise, termination charges will apply.

Issued: July 15, 2005

Effective: July 16, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

1. ISDN PRIME SERVICE (cont'd)

(T)

F. PRICES (cont'd)

3. Payment Plans (cont'd)

Renewal Options

1. If the customer does not elect a new TPP and does not request discontinuance of service, service will be continued at the Month-to-Month price then currently in effect for the Month-to-Month Payment Plan. At a later date, the customer may elect any TPP option currently in effect for new customers. (T)
2. The monthly TPP prices applicable for the new term are those currently in effect for new customers.
3. There are no nonrecurring charges associated with renewing a TPP.

4. Termination Charges

In the event of termination of the service provided under the Term Payment Plan (TPP) during the TPP term, the customer will remain liable for payment of a percentage of the monthly TPP charges for the remainder of the term as indicated below, which shall upon any such termination immediately become due and payable in its entirety.

Customers requesting termination of service prior to the expiration date of the TPP term will be liable for a termination charge.

Issued: July 15, 2005

Effective: July 16, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 17 - ISDN Services
SECTION 2 - ISDN Prime Services

3rd Revised Sheet No. 15
Cancels
2nd Revised Sheet No. 15

1. ISDN PRIME SERVICE (cont'd)

(T)

F. PRICES (cont'd)

4. Termination Charges (cont'd)

1. The termination charge for all TPP terms will be calculated as follows:

For service term agreements which become effective on or after July 1, 2003:

- in addition to any unpaid Special Construction or Nonrecurring Charges (excluding waived charges), customer termination liability for cancellation of ISDN Prime Service shall be equal to fifty percent (50%) of all recurring charges for the remaining months of the customer's TPP term

For service term agreements in effect prior to July 1, 2003.

- The dollar difference between the current monthly TPP price for the TPP term that could have been completed during the time the service was actually in service and the customer's current TPP price for each month the service was provided.

EXAMPLE:

A customer subscribed to a 60-month TPP term and disconnected service during the 37th month. This customer's termination charge would be:

- $(36\text{-month TPP price} - 60\text{-month TPP price}) \times 37 = \text{Termination Charge}$

The 36-month TPP term could have been completed during the months the service was actually in service.

All termination charges will be based on the TPP prices in effect at the time of termination.

Issued: July 15, 2005

Effective: July 16, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 17 – SECTION 2

EXHIBIT B

The Ohio Bell
Telephone Company

AT&T TARIFF

P.U.C.O. NO. 20
Part 17 Section 2

PART 17 - ISDN Services
SECTION 2 - ISDN Prime Services

Original Sheet A

Material now located in the AT&T Ohio Guidebook, Part 17, Section 2.

(N)

Issued: April 1, 2008

Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,
Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

PART 17 – SECTION 3

EXHIBIT A

PART 17 - ISDN Services
SECTION 3 - ISDN BRI Single B Channel Packet
Service

Original Sheet No. 1

1. ISDN BASIC RATE INTERFACE (BRI) SINGLE B CHANNEL PACKET SERVICE

A. DESCRIPTION

ISDN Basic Rate Interface (BRI) Single B Channel Packet Service provides data communications capability for the transmission of Packet Switched Data signals utilizing Integrated Services Digital Network architecture as recommended by the International Telecommunications Union (ITU) and the American National Standards Institute (ANSI), as defined by Telcordia Technical References, and consistent with the North American ISDN Users Forum (NIUF) Implementation Agreements. Packet switching is designed to provide economical, usage-sensitive data transport for interactive (or bursty) data.

(N)

(N) /1/
|
/1/

ISDN BRI Single B Channel Packet Service only provides high speed Packet Switched Data service that does not connect to the Digital Packet Network (DPN) switch. This service is provided over one 64 Kbps "B" Channel of a single ISDN BRI service Line. No other Packet Network services are provided.

(N)

(N)

B. DEFINITIONS

ISDN CO Termination

Terminates the ISDN BRI Line in the serving central office.

/2/

ISDN Direct Line

The physical connection between and including the customer Network Interface and the ISDN CO Termination.

(N) /2/

Kilosegment

One thousand (1,000) segments.

/3/
/3/

Packet

Continuous sequence of binary digits of information which is switched through the network as an integral unit. Consists of customer data, facilities and addressing/signaling information.

/4/

/4/

/1/ Material formerly appeared on Original Sheet 16 in Part 6,
Section 2 of this Tariff.

/2/ Material formerly appeared on Original Sheet 1 in Section 1 of
this Part.

/3/ Material formerly appeared on Original Sheet 21 in Part 6,
Section 2 of this Tariff.

/4/ Material formerly appeared on Original Sheet 3 in Part 6, Section
2 of this Tariff.

Issued: July 15, 2005

Effective: July 16, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 17 - ISDN Services
SECTION 3 - ISDN BRI Single B Channel Packet
Service

Original Sheet No. 2

1. ISDN BASIC RATE INTERFACE (BRI) SINGLE B CHANNEL PACKET SERVICE (cont'd) (N)

B. DEFINITIONS (cont'd)

Packet Switched Data - "B" Channel

Provides the ability to originate and receive X.25 Packet Switched Data calls over a single 64 Kbps "B" channel.

/1/

Provides up to three (3) logical channels and throughput of up to 9.6 Kbps per individual logical channel.

/1/

Permanent Virtual Circuit (PVC)

A Virtual Circuit that is established and available on a permanent basis. No call establishment or call termination is associated with a Permanent Virtual Circuit.

/2/

/2/

Segment

A portion of a packet, defined by the Company as a sixteen (16) byte portion.

(N)

Single "B" Channel

A 64 Kbps portion of an ISDN BRI Service Line used for transmission of Packet Switched Data.

Virtual Circuit

A communications connection that allows transmission of sequenced data packets through the network. Transmission bandwidth is only allocated when packets are actually being transmitted.

C. TERMS AND CONDITIONS

1. A single device or terminal may be connected directly to an ISDN BRI Single B Channel Packet Service Line. This device will have a unique identifier, known as a Service Profile Identifier (SPID), and a unique primary directory number.
2. An ISDN CO Termination and an ISDN Direct Line is required for each ISDN BRI Single B Channel Packet Service Line.

(N)

/3/
/3/

- /1/ Material formerly appeared on Original Sheet 9 in Section 1 of this Part.
- /2/ Material formerly appeared on Original Sheet 2 in Part 6, Section 2 of this Tariff.
- /3/ Material formerly appeared on Original Sheet 10.1 in Section 1 of this Part.

Issued: July 15, 2005

Effective: July 16, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 17 - ISDN Services
SECTION 3 - ISDN BRI Single B Channel Packet
Service

Original Sheet No. 3

1. ISDN BASIC RATE INTERFACE (BRI) SINGLE B CHANNEL PACKET SERVICE (cont'd) (N)

C. TERMS AND CONDITIONS (cont'd)

3. Packet Switching Usage charges apply. Applicable charges are: /1/
- Data Transport Minutes of Use, or /1/
- Kilosegments

4. Customers who transmit an average of 2.0 kilosegments or less of /2/
data per logical session per minute can choose between Minutes Of
use (MOU) and Kilosegment billing. Customers who transmit greater
than an average of 2.0 kilosegments per minute per logical session
per minute will be billed for kilosegments transmitted. The average
kilosegments per minute will be calculated for the billing period
for rating purposes.

The measurement of a MOU session begins upon receipt of the call
acceptance packet and ends upon receipt of the call clear packet.
The minimum initial MOU session is 7 tenths of a minute and
additional usage is measured in tenths of minutes. MOU's will be
accumulated for the billing period for rating purposes.

Kilosegment measurement counts the number of segments transmitted.
A kilosegment is 1000 segments. A segment has a billable length of
64 octets of customer information. The minimum initial session is
40 segments and additional usage is measured in segments. Segments
are totaled at the end of the billing period and rounded to the next
whole kilosegment for rating purposes. /2/

5. An evening, weekend and holiday fifty percent (50%) discount in /3/
rates will apply to the ISDN Interface charge

The evening discount will apply for any portion of a call occurring
Monday through Friday during the period from 4:00 P.M. to but not
including 7:00 A.M.

The Weekend and Holiday fifty percent (50%) discount will apply for
any portion of a call through the entire day. The Holidays are New
Year's Day, Independence Day, Labor Day, Thanksgiving Day, and /3/
Christmas Day.

- /1/ Material formerly appeared on Original Sheet 18 in Part 6,
Section 2 of this Tariff.
/2/ Material formerly appeared on Original Sheet 21 in Part 6,
Section 2 of this Tariff.
/3/ Material formerly appeared on Original Sheet 22 in Part 6,
Section 2 of this Tariff.

Issued: July 15, 2005

Effective: July 16, 2005

In accordance with an Order issued by the Public Utilities Commission of
Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 17 - ISDN Services
SECTION 3 - ISDN BRI Single B Channel Packet Service

1st Revised Sheet 4
Cancels Original Revised Sheet 4

1. ISDN BASIC RATE INTERFACE (BRI) SINGLE B CHANNEL PACKET SERVICE (cont'd)

C. Terms and Conditions (cont'd)

6. ISDN BRI Single B Channel Packet Service is available as a business service.
7. The service is available from specially equipped digital switching equipment located in the Company's central offices and will be provided where facilities permit and where capacity is available.
8. This service only supports National compliant customer premises equipment.

D. Features

Flow Control Negotiation

A standard feature that allows negotiation on a per call basis of the packet and window size for each direction of data transfer and the ISDN CO Termination.

E. Technical References

All customer premises equipment used to interface with ISDN BRI Single B Channel Packet Service is required to conform with the Technical Reference Specifications used by the Company.

Subject

Ameritech ISDN Interface Specification

Technical References

AM-TR-NIS-000068
AM-TR-OAT-000068
AM-TR-NPL-000008

The Technical References can be obtained from:

APEX Support Team
(734) 523-7348

(T)
(T)

Issued: November 16, 2007

Effective: November 16, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,
Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17689

PART 17 - ISDN Services
SECTION 3 - ISDN BRI Single B Channel Packet
Service

Original Sheet No. 5

1. ISDN BASIC RATE INTERFACE (BRI) SINGLE B CHANNEL PACKET SERVICE (cont'd) (N)

F. PRICES

The prices shown for ISDN BRI Single B Channel Packet Service are (N) /1/
exclusive of local and toll charges and associated customer premises
equipment. /1/

ISDN BRI Single B Channel Packet Service Lines are also subject to End (N) /2/
User Common Line (EUCL) charges. (See Other Applicable Charges and
Payments.) The customer shall be liable for all adjustments to the EUCL
charge per ISDN BRI Single B Channel Packet Service Line, per month, as
authorized or mandated by the Federal Communications Commission (or by
any regulatory body or commission or court of competent jurisdiction). /2/

Charges for the loop, EUCL, and usage are based upon the customer's /3/
class of service. /3/

When the customer's premises and the central office providing ISDN BRI (N) /4/
Single B Channel Packet Service Line are located in different Service
Areas, Base Rate charges will apply. (See Other Applicable Charges and (N)
Payments.) Customers provided this service arrangement will require (C)
three Interexchange Mileage component charges and six Channel Mileage (C)
Termination charges for each ISDN BRI Single B Channel Packet Service
Line they purchase.

In cases where the customer's premises are in Independent Telephone
Company (ITC) serving areas, the Company will assess Base Rate
Interexchange Mileage charges only to the point of meet with the ITC or
intermediate ITC. Charges for ITC services will be assessed by the ITC. /4/

- /1/ Material formerly appeared on 1st Revised Sheet 15 in Section 1
of this Part.
- /2/ Material formerly appeared on Original Sheet 14 in Section 1 of
this Part.
- /3/ Material formerly appeared on Original Sheet 23 in Section 1 of
this Part.
- /4/ Material formerly appeared on Original Sheet 3 in Section 1 of
this Part.

Issued: July 15, 2005

Effective: July 16, 2005

In accordance with an Order issued by the Public Utilities Commission of
Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

THE OHIO BELL
TELEPHONE COMPANY

AT&T
Tariff

P.U.C.O. NO. 20
PART 17 **SECTION 3**

PART 17 - ISDN Services
SECTION 3 - ISDN BRI Single B Channel Packet
Services

2nd Revised Sheet No. 6
Cancels
1st Revised Sheet No. 6

1. ISDN BASIC RATE INTERFACE (BRI) SINGLE B CHANNEL PACKET SERVICE (cont'd)

F. PRICES (cont'd)

1. Service Elements

Description /Billing Code/	Non- Recurring Charge	Per Month	
ISDN CO Termination /P2B/	/1/	/1/	(T)
ISDN Direct Line /OBQ/	/1/	/1/	(T)
Packet Switched Data "B" Channel /LTQ3X/	\$100.00	\$85.00	
Usage			
- Data Transport Charge per 1/10 minute or fraction thereof /HRBM1/	-	.0015	
- Data Transport Charge per Kilosegment /HRBKX/	-	.24	

/1/ See Other Applicable Charges and Payments.

Issued: June 30, 2006

Effective: July 1, 2006

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 17 - ISDN Services
SECTION 3 - ISDN BRI Single B Channel Packet
Services

1st Revised Sheet No. 7
Cancels
Original Sheet No. 7

1. ISDN BASIC RATE INTERFACE (BRI) SINGLE B CHANNEL PACKET SERVICE (cont'd)

F. PRICES (cont'd)

2. Other Applicable Charges and Payments

Service ordering and line connection charges are also applicable for the establishment of ISDN BRI Single B Channel Packet Service.

References:

Service	Reference
Base Rate Service	AT&T Tariff No. 20, Part 15, Section 3 (T)
End User Common Line (EUCL)	Ameritech Operating Companies Tariff (T) F.C.C. No. 2, Section 4
ISDN CO Termination /P2B/	AT&T Tariff No. 20, Part 17, Section 1 (N)
ISDN Direct Line /OBQ/	AT&T Tariff No. 20, Part 17, Section 1 (N)
Service ordering and line connection	AT&T Tariff No. 20, Part 3, Section 1 (T)

Issued: June 30, 2006

Effective: July 1, 2006

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 17 – SECTION 3

EXHIBIT B

PART 17 - ISDN Services
SECTION 3 - ISDN BRI Single B Channel Packet Services

Original Sheet A

Material now located in the AT&T Ohio Guidebook, Part 17, Section 3.

(N)

Issued: April 1, 2008

Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,
Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

PART 18 – SECTION 1

EXHIBIT A

PART 18 - Video Services
SECTION 1 - Advanced Video Service (AVS)

4th Revised Sheet 1
Cancels 3rd Revised Sheet 1 (T)

1. ADVANCED VIDEO SERVICE (T)

A. Description

Advanced Video Service provides for the intrastate, intraLATA transmission of a National Television System Committee - USA (NTSC) color video and stereo audio signal from a customer location to a video switch port where it can be connected to other customer-specified locations. (T)

It is capable of operating in the following modes:

- Point-to-point broadcast (one-way)
- Point-to-point interactive (two-way)
- Multipoint broadcast (one-to-many)
- Interactive mode with continuous viewing capability for up to four participants

This service gives a customer-designated system administrator remote access ability to initiate and terminate switched transmission via a Company-provided scheduling and reservation system. The multipoint interactive mode allows participating locations to operate in the following modes of operation:

- Conference Control (Conference leader determines who everyone will see)
- Continuous presence at all locations (up to four sites)

Issued: December 7, 2007

Effective: December 7, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17690

PART 18 - Video Services
SECTION 1 - Advanced Video Service (AVS)

4th Revised Sheet 2
Cancels 3rd Revised Sheet 2 (T)

1. ADVANCED VIDEO SERVICE (cont'd) (T)

B. Terms and Conditions

1. Commercial Customers

The monthly price consists of two elements: a monthly fixed price which includes eighty hours of usage and a variable price for usage above eighty hours. The monthly variable price components are computed by adding all usage occurrences in fifteen-minute increments and rounding the total up to the next hour, then applying the variable hours sum (over eighty hours) to the price per hour-of-use matrix.

Educational Institutions

Educational institutions may subscribe to AVS upon the terms and conditions following. (T)
Educational institutions as used herein is limited to those institutions which are chartered by the *State Board of Education* pursuant to Section 3301.16, Revised Code, as well as, two-year and four-year colleges and universities accredited by the State Board of Regents.

The billing customer of record determines eligibility for the educational institution price, not the physical location of the AVS line termination. (T)

Educational institutions can choose either one of two optional price plans as described below. The billing customer of record cannot mix Option A and Option B.

- 2. Hourly usage charges apply to each port participating on a call and are billed to the customer of record for that port. Other billing arrangements may be available where facilities permit.** (T)

Issued: December 7, 2007

Effective: December 7, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By **Connie Browning**, President, Cleveland, Ohio

TFA No. OH-07-17690

PART 18 - Video Services
SECTION 1 - Advanced Video Service (AVS)

4th Revised Sheet 3
Cancels 3rd Revised Sheet 3 (T)

1. **ADVANCED VIDEO SERVICE (cont'd)** (T)

B. Terms and Conditions (cont'd)

3. When an Advanced Video Service (AVS) customer of record has more than one port on the same bill, monthly usage will be averaged over all ports. The total monthly hourly usage on all ports will be divided by the number of ports to calculate the hourly usage billing per line. (T)

4. AVS is offered only from central offices where facilities permit, and *Special Construction Charges* may apply. (T)

C. Technical References

Technical specifications for this service may be found in the technical publication referenced below.

Subject

Technical Reference

Ameritech Advanced Video Service
Interface Specifications

AM TR-NIS-000128

The Technical Reference can be obtained from:

APEX Support Team
(734) 523-7348

(T)
(T)
(D)

Issued: December 7, 2007

Effective: December 7, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,
Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17690

PART 18 - Video Services
SECTION 1 - Advanced Video Service (AVS)

4th Revised Sheet 4
Cancels 3rd Revised Sheet 4 (T)

1. ADVANCED VIDEO SERVICE (cont'd)

(T)

D. Prices

Educational Institutions

Option A

The monthly price consists of **two elements**: a monthly fixed price which includes eighty hours of usage and a variable price for usage above eighty hours. The monthly variable price component is computed by adding all usage occurrences in fifteen-minute increments over eighty hours and rounding the total up to the next hour, then applying the variable hours sum (over eighty hours) to the price per hour-of-use matrix.

Option B

- The monthly price consists of **two elements**: a monthly fixed price and a variable price for all hourly usage. The monthly usage bill will be computed by adding all usage occurrences in fifteen-minute increments and rounding the total up to the next hour, then applying the total hours to the price per hour-of-use matrix.
- Billing from fixed and hourly usage must total a minimum amount that is determined by the contract length. If the billing does not meet \$23,760 for a twelve month contract, or an average of \$19,680 per year for a sixty or thirty-six month contract, the differential amount will be billed at the end of the contract period.
- Customers may move from Option B to Option A at any point once the customer has met the minimum revenue commitment described above.

Issued: December 7, 2007

Effective: December 7, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,
Case No. 02-3089-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17690

PART 18 - Video Services
SECTION 1 - Advanced Video Service (AVS)

5th Revised Sheet 5
Cancels 4th Revised Sheet 5
and 4th Revised Sheet 5-P (T)(N)

1. ADVANCED VIDEO SERVICE (cont'd) (T)

D. Prices (cont'd) (T)

1. Service Elements

Description	Nonrecurring Charge	Monthly Payment			(T)
		Term Payment Plans			
		36 Month	60 Month	84 Month	(T)
Commercial Customers					
Nonrecurring Charge, per port	\$1,300.00				
First 80 hours of use, per port		\$2,660.00	\$2,420.00	\$2,200.00	
For hours 81 - 200, per hour of use, per port		15.00	15.00	15.00	
For hours 201 or more, per hour of use, per port		10.00	10.00	10.00	

Issued: December 7, 2007

Effective: December 7, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,
Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17690

PART 18 - Video Services
SECTION 1 - Advanced Video Service (AVS)

4th Revised Sheet 6
Cancels 3rd Revised Sheet 6 (T)

1. **ADVANCED VIDEO SERVICE (cont'd)** (T)

D. Prices (cont'd)

1. Service Elements (cont'd) (T)

Description	Nonrecurring Charge	Monthly Payment			(T)
		Term Payment Plans			
		12 Month	36 Month	60 Month	
Educational Institutions					
Nonrecurring Charge, per port					
Option A	\$1,000.00				
Option A					
First 80 hours of use, per port		\$1,640.00	\$1,640.00	\$1,640.00	
For hours 81 - 200, per hour of use, per port		10.00	10.00	10.00	
For hours 201 or more, per hour of use, per port		2.00	2.00	2.00	
Option B					
Fixed price, per port		780.00	440.00	440.00	
Monthly price, per hour of use, per port					
Hours					
1 - 20		25.00	25.00	25.00	
21 - 40		15.00	15.00	15.00	
41 - 200		10.00	10.00	10.00	
201 or greater		5.00	5.00	5.00	

Issued: December 7, 2007

Effective: December 7, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,
Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17690

PART 18 - Video Services
SECTION 1 - Advanced Video Service (AVS)

4th Revised Sheet 7
Cancels 3rd Revised Sheet 7 (T)

1. ADVANCED VIDEO SERVICE (cont'd)

(T)

D. Prices (cont'd)

2. Payment Plans

- **Term Payment Plans**

The minimum service period is twelve months. Optional contract periods of thirty-six months and sixty months are available.

- **Single Payment Option (SPO)**

The monthly recurring fixed price per port may be prepaid for periods of twelve, thirty-six or sixty months. The prepayment charges in no way constitute a purchase and the Company retains ownership of all equipment covered by prepayment. The following conditions apply:

- Customers who prepay will have an allowance applied. The prepayment will be calculated using the loan amortization method at the annual rate specified in Part 2, Section 3 of this tariff. The allowance will be based on the number of months of the prepayment period. The prepayment amount (principle) is the total outstanding recurring charges less the payment allowance.
- Monthly recurring prices per hour of use (if applicable) will continue to apply per the contract option chosen.
- Customers who change the length of a payment period will be credited any unused portion of the prepayment amount.
- Customers who prematurely disconnect the service will have termination charges deducted from the prepayment amount and any balances credited to their bill.

3. Termination Charges

(T)

Termination liability will apply to AVS ports that are disconnected prior to the expiration of the contracted service period. The charge is fifty percent of the remaining fixed monthly recurring charges or any minimum billing guarantees that would have been incurred by the customer if the service had been in service for the contract period. If a video port has been in service for more than the contract period, no termination charges apply.

Issued: December 7, 2007

Effective: December 7, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17690

PART 18 - Video Services
SECTION 1 - Advanced Video Service (AVS)

3rd Revised Sheet 8
Cancels 2nd Revised Sheet 8 (T)

1. ADVANCED VIDEO SERVICE (cont'd)

(T)

D. Prices (cont'd)

3. Termination Charges (cont'd)

Commission approval of the above termination liability language is not intended to indicate that the Commission has sanctioned any particular legal result should a dispute arise between the parties. In the event of dispute signators to such contracts may pursue whatever legal remedies they deem appropriate to resolve the dispute.

Issued: December 7, 2007

Effective: December 7, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,
Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17690

PART 18 – SECTION 1

EXHIBIT B

PART 18 - Video Services
SECTION 1 - Advanced Video Service (AVS)

Original Sheet A

Material now located in the AT&T Ohio Guidebook, Part 18, Section 1.

(N)

Issued: April 1, 2008

Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,
Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

PART 20 – SECTION 1

EXHIBIT A

THE OHIO BELL
TELEPHONE COMPANY

Ameritech

Tariff

P.U.C.O. NO. 20

PART 20

SECTION 1

PART 20 - Grandfathered Services
SECTION 1 - Preface

Original Sheet No. 1

1. PREFACE

Section numbers contained in this Part correspond to the other Part numbers of this Tariff

Issued: October 2, 1995

Effective: October 2, 1995

In accordance with Case No. 95-815-TP-ATA, issued September 1, 1995.

By J. F. Woods, President, Cleveland, Ohio

PART 20 – SECTION 1

EXHIBIT B

PART 20 - Grandfathered Services
SECTION 1 - Preface

Original Sheet A

Material formerly located on sheet 1 now located in the AT&T Ohio Guidebook, Part 20, Section 1, for (N)
non-residential tier 2 services. (N)

Issued: April 1, 2008

Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,
Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

PART 20 – SECTION 4

EXHIBIT A

PART 20 - Grandfathered Services
SECTION 4 - Exchange Access Services

2nd Revised Sheet 4
Cancels 1st Revised Sheet 4

2. VALUELINK EXTRA

(T)

Note: Effective November 1, 1999, no further installations of, or changes to ValueLink Extra service will be made. ValueLink Extra service in service on November 1, 1999 will be continued in service only for as long as such service remains at the location at which service is being furnished on the aforementioned date. ValueLink Extra service will be withdrawn on November 1, 2002, or earlier in the event that the in-service count declines to zero. (T)

A. Description

(T)

ValueLink Extra provides two optional volume discount plans for business exchange customers: ValueLink Extra with Toll and ValueLink Extra Local. Customers subscribing to ValueLink Extra receive monthly discounts on selected services based on the customer's selected Minimum Annual Revenue Commitment (MARC), Minimum Annual Toll Usage Commitment (MATUC), and term length. Customers may also be eligible for an annual Growth Bonus discount. (T)

B. Terms and Conditions

Minimum Annual Revenue Commitment

The MARC is the minimum annual revenue commitment a customer must commit to per year in order to receive a volume discount. The MARC revenue is the sum total of the customer's contributory services annually billed recurring revenue. Services contributing to the satisfaction of the ValueLink Extra with Toll MARC include the following: Business Basic Exchange Service; Business Trunk Service; Digital Transport Service port, digital interface, and multiplexer charges; ISDN Direct and ISDN Prime Service and Features; exchange, intrastate, intraLATA DS0, DS1 and DS3 Service including intraLATA interstate; Centrex Service and Features, including Centrex Single Payment Option; Business Local Usage charges including Centrex and ISDN usage, ISDN Local Calling Value Plan, Local Calling Plus, Community Calling, and Econo Call Service; Calling Card usage and surcharges; ValueLink Extra intraLATA, intrastate toll charges; ValueLink Extra intraLATA, intrastate 800/888 usage charges; Base Rate local distribution channels, channel mileage terminations, channel mileage, and multipoint bridging; and Digital Transport Service - Enhanced Service and usage, Custom and Advanced Custom Calling Features, and Telework. (T)

Issued: January 4, 2008

Effective: January 4, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-17951

2. VALUELINK EXTRA (cont'd)

(T)

B. Terms and Conditions (cont'd)

Minimum Annual Revenue Commitment (cont'd)

Services contributing to satisfaction of the ValueLink Extra Local MARC include all of the preceding services excluding intraLATA, intrastate message toll charges, 800/888 usage, and/or any toll charges billed to a Company Calling Card.

(T)

ValueLink Extra MARCs are available with two or three year term plans.

ValueLink Extra with Toll provides volume discounts to the monthly recurring rates for the following services: Business Basic Exchange Service and Business Trunk Service; Digital Transport Service port, digital interface, multiplexer charges; DS1 Service associated with the use of Digital Transport Service; Calling Card usage charges excluding surcharges; Business Local Usage charges including Centrex and ISDN usage, ISDN Local Calling Value Plan, Local Calling Plus, Community Calling, and Econo Call Service; ValueLink Extra intraLATA, intrastate message toll charges; and ValueLink Extra intraLATA, intrastate 800/888 usage charges.

(T)

(T)

(T)

ValueLink Extra Local provides volume discounts to all of the preceding services excluding intraLATA, intrastate message toll charges, 800/888 usage charges and/or any toll billed to a Company Calling Card.

(T)

ValueLink Extra Local provides volume discounts to all of the preceding services excluding intraLATA, intrastate message toll charges, 800/888 usage charges and/or any toll billed to a Company Calling Card.

(T)

ValueLink Extra customers who fail to meet their selected Minimum Annual Revenue Commitment will be billed the difference between the selected MARC and the actual annual revenue billed.

Local and state additional charges, taxes and the End User Common Line Charge are not volume discount eligible.

Except as provided elsewhere in this tariff, ValueLink Extra customers are not required to purchase all of the MARC contributory services. Normal tariffed recurring and nonrecurring charges apply for the installation and use of these services.

(T)

Issued: January 4, 2008

Effective: January 4, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-17951

PART 20 - Grandfathered Services
SECTION 4 - Exchange Access Services

1st Revised Sheet 6
Cancels Original Sheet 6

2. VALUELINK EXTRA (cont'd)

(T)

B. Terms and Conditions (cont'd)

Minimum Annual Revenue Commitment (cont'd)

A customer's Volume Discount may not exceed the following maximums per plan:

<u>MARC</u>	<u>Maximum Annual MARC Discount</u>
\$ 25,000 to 299,999	\$ 50,000
300,000 to 499,000	75,000
500,000 plus	100,000

An eligible Business customer may include up to, but may not exceed, 150 of its locations under one ValueLink Extra Plan. All locations must be within Company serving territory. A customer may subscribe to only one ValueLink Extra Plan at a time. (T)

The ValueLink Extra Plan is not transferable to, or may not be assumed by a customer or customers other than the customer of record without prior written consent of the Company. (T)

Minimum Annual Toll Usage Commitment (MATUC)

The MATUC is the total minimum annual toll usage commitment for all customer service locations covered by the ValueLink Extra with Toll Plan for the following Company services: (T)
intraLATA, intrastate toll; Calling Card charges, excluding surcharges; and intraLATA, intrastate 800 and 888 services. (T)

The ValueLink Extra with Toll Minimum Annual Toll Usage Commitment (MATUC) term length and the Minimum Annual Revenue Commitment (MARC) term length must be identical.

Issued: January 4, 2008

Effective: January 4, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-17951

2. VALUELINK EXTRA (cont'd)

(T)

B. Terms and Conditions (cont'd)

Minimum Annual Toll Usage Commitment (MATUC) (cont'd)

MATUC usage prices as specified in Prices below apply to customer-dialed, station-to-station calling card calls; intraLATA, intrastate toll calls, and toll-free inbound intraLATA, intrastate calls.

The ValueLink Extra with Toll MATUC may not be combined with any other optional calling plan or discounts.

Customers subscribing to ValueLink Extra with Toll and who currently subscribe to other Company optional calling plans for one or more of their locations must commit to a MATUC equal to or greater than the sum of the revenue remaining on the existing optional calling plan commitment. (T)
(T)

ValueLink Extra with Toll MATUC usage is billed per minute with initial increments of eighteen (18) seconds and additional increments of six (6) seconds or fraction thereof.

ValueLink Extra with Toll customers who fail to meet their selected Minimum Annual Toll Usage Commitment will be billed the difference between the selected MATUC and the actual annual intraLATA, intrastate, message toll and 800/888 usage charges billed.

Issued: January 4, 2008

Effective: January 4, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-17951

PART 20 - Grandfathered Services
SECTION 4 - Exchange Access Services

2nd Revised Sheet 8
Cancels 1st Revised Sheet 8

2. VALUELINK EXTRA (cont'd)

(T)

B. Terms and Conditions (cont'd)

Growth Bonus

ValueLink Extra customers exceeding their annual baseline revenue are eligible for an annual 10% Growth Bonus Discount. In Year 1 the annual baseline revenue is the sum of the revenue billed prior to subscribing to ValueLink Extra for services noted below. The Year 1 incremental revenue amount is equal to the actual revenue billed in Year 1 minus the annual baseline revenue. If the incremental revenue is greater than zero, a Growth Bonus Discount equal to 10% of the incremental revenue is awarded to the customer in the form of an annual sum bonus at the end of year 1. (T)

In subsequent term years, the previous year's annual revenue is subtracted from the current year's revenue to obtain the incremental revenue amount. If incremental revenue is greater than zero, a Growth Bonus Discount equal to 10% of the incremental revenue is awarded in a lump sum bonus after the end of that year.

Growth Bonus baseline and Year 2 and 3 ValueLink Extra with Toll annual revenue is the sum total monthly recurring revenue billed for the following services: Business Local Usage Charges including Centrex and ISDN switched usage charges, Local Calling Plus, Community Calling, Econo Call Service, and Optional Local Area Service usage; intrastate, intraLATA toll charges; 800 and 888 usage charges including Success 800 and 800 Calling Plan usage; Business Exchange Access Service and Business Trunk Service; Digital Transport Service port, digital interface, and multiplexer charges; DS1 Services associated with the use of Digital Transport Service. (T) (T) (T) (T)

Issued: January 4, 2008

Effective: January 4, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-17951

2. VALUELINK EXTRA (cont'd)

(T)

B. Terms and Conditions (cont'd)

Growth Bonus (cont'd)

Calling Card Charges excluding surcharges; Centrex Access Lines and Centrex Single Payment (T)
Option Plans; and Digital Transport Service - Enhanced. Subsequent annual revenues shall also (T)
include MATUC monthly recurring revenue.

ValueLink Extra Local Growth Bonus baseline, Year 2 and Year 3 annual revenue is the sum
total monthly recurring revenue billed for the aforementioned services, excluding intraLATA,
intrastate toll, 800/888 usage, and/or any toll charges billed to a Company Calling Card. (T)

A customer's Growth Bonus may not exceed a total maximum of \$2,500 per plan, per year.

Issued: January 4, 2008

Effective: January 4, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,
Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-17951

PART 20 - Grandfathered Services
SECTION 4 - Exchange Access Services

2nd Revised Sheet 10
Cancels 1st Revised Sheet 10
and 1st Revised Sheet 10-P (N)

2. VALUELINK EXTRA (cont'd)

(T)

C. Prices

1. Service Elements

ValueLink Extra with Toll

Minimum Annual Revenue Commitment (MARC)	Term Length/Volume Discount Per Month	
	2-Year	3-Year
\$ 25,000 to \$ 49,999	4%	6%
50,000 to 74,999	5%	7%
75,000 to 99,999	6%	8%
100,000 to 149,999	7%	9%
150,000 to 199,999	8%	10%
200,000 to 299,999	10%	12%
300,000 to 499,999	10%	12%
500,000 plus	10%	12%

Minimum Annual Revenue Commitment (MARC)	Term Length/Usage Price Per Minute	
	2-Year	3-Year
\$ 3,000 to \$ 5,999	\$0.12	\$0.105
6,000 to 11,999	0.11	0.10
12,000 to 29,999	0.10	0.09
30,000 to 49,999	0.09	0.08
50,000 plus	0.085	0.075

ValueLink Extra - Local

Minimum Annual Revenue Commitment (MARC)	Term Length/Volume Discount Per Month	
	2-Year	3-Year
\$ 25,000 to \$ 49,999	3%	5%
50,000 to 74,999	4%	6%
75,000 to 99,999	5%	7%
100,000 to 149,999	6%	8%
150,000 to 199,999	7%	9%
200,000 plus	9%	11%

Issued: January 4, 2008

Effective: January 4, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,
Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-17951

2. VALUELINK EXTRA (cont'd)

(T)

C. Prices (cont'd)

There is no Service Connection Charge to enroll in ValueLink Extra.

2. Termination Liability

Customers terminating a ValueLink Extra Plan prior to the selected term period are subject to termination charges.

Termination charges are equal to 50% of the MARC multiplied by the number of years remaining in the customer's term period. For a partial year, if the partial year billed revenue is less than the MARC, the customer is liable for the difference between 50% of the MARC and the actual billed revenue.

Termination liability charges are not applicable if during the ValueLink Extra term period the customer converts to another Company access or usage plan with a term equal to or greater than the existing ValueLink Extra Plan, and a revenue commitment equal to or greater than the ValueLink Extra MARC. (T)

Commission approval of the above termination liability language is not intended to indicate that the Commission has sanctioned any particular legal result should a dispute arise between the parties. In the event of dispute signatories to such contracts may pursue whatever legal remedies they deem appropriate to resolve the dispute.

Issued: January 4, 2008

Effective: January 4, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,
Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-17951

PART 20 - Grandfathered Services
SECTION 4 - Exchange Access Services

2nd Revised Sheet 12
Cancels 1st Revised Sheet 12

3. VALUELINK EXTRA - SELECT (T)

Note: Effective November 1, 1999, no further installations of, or changes to ValueLink Extra - Select service will be made. ValueLink Extra - Select service in service on November 1, 1999 will be continued in service only for as long as such service remains at the location at which service is being furnished on the aforementioned date. ValueLink Extra - Select service will be withdrawn on November 1, 2002, or earlier in the event that the in-service count declines to zero. (T)

A. Description

ValueLink Extra - Select is an optional volume discount plan for business exchange customers. (T)
Customers subscribing to ValueLink Extra - Select receive monthly discounts on selected services based on the customer's selected Minimum Annual Revenue Commitment (MARC). (T)

B. Terms and Conditions

1. Minimum Annual Revenue Commitment

The MARC is the minimum annual revenue commitment a customer must commit to per year in order to receive a volume discount. The MARC revenue is the sum total of the customer's annual billed recurring revenue after application of Select volume discounts for the following contributory services: Business Basic Exchange; Business Trunk Service; Business Local Usage charges including Centrex and ISDN usage, Local Calling Plus, Community Calling, and Econo Call Service; Centrex Service and Features, including Centrex Single Payment Option; Calling Card surcharges; ValueLink Extra - Select intraLATA, intrastate toll and 800/888 charges; ISDN Direct and ISDN Prime Service and Features, Digital Transport Service - Enhanced and usage, IntraLATA DSO, DS1, and DS3 including intraLATA interstate, Custom and Advanced Custom Calling Features and Telework. (T)

MARC volume discounts apply to the monthly recurring rates for the following services: Business Basic Exchange Service; Business Trunk Service; Calling Card usage charges excluding surcharges; Business Local Usage charges including Centrex usage; Local Calling Plus, Community Calling, and Econo Call Service; ValueLink Extra - Select intraLATA, intrastate toll and 800/888 charges. (T)

Issued: January 4, 2008

Effective: January 4, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-17951

PART 20 - Grandfathered Services
SECTION 4 - Exchange Access Services

1st Revised Sheet 13
Cancels Original Sheet 13

3. VALUELINK EXTRA - SELECT (cont'd)

(T)

B. Terms and Conditions (cont'd)

1. Minimum Annual Revenue Commitment (cont'd)

ValueLink Extra - Select customers who fail to meet their selected Minimum Annual Revenue Commitment will be billed the difference between the selected MARC and the actual revenue billed.

Local and state additional charges, taxes and the End User Common Line Charge are not volume discount eligible.

Except as provided elsewhere in this tariff, ValueLink Extra - Select customers are not required to purchase all of the MARC contributory services. Normal tariffed recurring and nonrecurring charges apply for the installation and use of these services.

(T)

A customer's total annual MARC volume discount may not exceed the following maximums per plan, per year:

<u>MARC</u>	<u>Maximum Annual Volume Discount</u>
\$ 700 to 2,999	\$ 350
3,000 to 5,999	1,500
6,000 to 11,999	2,000
12,000 plus	2,500

An eligible Business customer may include up to, but may not exceed, 150 of its account numbers under one ValueLink Extra - Select Plan. All accounts must be within Company serving territory. A customer may subscribe to only one ValueLink Extra - Select plan at a time.

(T)

The ValueLink Extra - Select plan is not transferable to, or may not be assumed by a customer or customers other than the customer of record without prior written consent of the Company.

(T)

Issued: January 4, 2008

Effective: January 4, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-17951

PART 20 - Grandfathered Services
SECTION 4 - Exchange Access Services

1st Revised Sheet 14
Cancels Original Sheet 14

3. VALUELINK EXTRA - SELECT (cont'd) (T)

B. Terms and Conditions (cont'd)

2. IntraLATA Toll and 800/888 Usage

ValueLink Extra - Select customers are eligible for discounted intraLATA toll service and 800/888 usage rates. Applicable discount rates are determined by the customer selected ValueLink Extra - Select MARC and term period. (T)

ValueLink Extra - Select intraLATA toll service and 800/888 usage rates as specified in Prices below apply to customer-dialed station-to-station calling card calls, intraLATA, intrastate toll calls, and toll-free inbound intraLATA, intrastate calls. (T)

Customers subscribing to ValueLink Extra - Select and who currently subscribe to other Company optional calling plans for one or more of their locations must convert to a ValueLink Extra - Select MARC equal to or greater than the optional calling plan minimum annual usage commitment. (T) (T)

ValueLink Extra - Select intraLATA toll service and 800/888 usage charges are billed per minute with initial increments of eighteen (18) seconds and additional increments of six (6) seconds or fraction thereof.

3. Service Guarantee

Within 90 days of subscribing to a ValueLink Extra - Select three year term plan, customers may cancel this service without incurring the termination liability charges specified in Prices. This guarantee does not apply to customers who terminate or convert from another Company toll, access, and/or usage term commitment product for the purposes of subscribing to ValueLink Extra - Select. (T) (T) (T)

Issued: January 4, 2008

Effective: January 4, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-17951

PART 20 - Grandfathered Services
SECTION 4 - Exchange Access Services

2nd Revised Sheet 15
Cancels 1st Revised Sheet 15
and 1st Revised Sheet 15-P (N)

3. VALUELINK EXTRA - SELECT (cont'd)

(T)

C. Prices

1. Service Elements

Minimum Annual Revenue Commitment (MARC)	Term Length Volume Discount Per Month		
	1-Year	2-Year	3-Year
\$ 700 to 2,999	5%	5%	7%
3,000 to 5,999	5%	6%	8%
6,000 to 11,999	6%	7%	9%
12,000 plus	7%	8%	10%

Minimum Annual Revenue Commitment (MARC)	IntraLATA Toll And 800/888 Price Per Minute		
	1-Year	2-Year	3-Year
\$ 700 to 2,999	\$0.14	\$0.14	\$0.14
3,000 to 5,999	0.13	0.13	0.13
6,000 to 11,999	0.12	0.12	0.12
12,000 plus	0.11	0.11	0.11

2. Other Applicable Charges and Payments

There is no Service Connection Charge to enroll in ValueLink Extra-Select.

Issued: January 4, 2008

Effective: January 4, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,
Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-17951

3. VALUELINK EXTRA - SELECT (cont'd)

(T)

C. Prices (cont'd)

3. Termination Liability

Customers terminating a ValueLink Extra - Select plan prior to the selected term period are subject to termination charges.

Termination charges are equal to 50% of the MARC multiplied by the number of years remaining in the customer's term period. For a partial year, if the partial year billed revenue is less than the MARC, the customer is liable for the difference between 50% of the MARC and the actual billed revenue.

Termination liability charges are not applicable if during the ValueLink Extra - Select term period the customer converts to another Company access or usage plan with a term equal to or greater than the existing ValueLink Extra - Select Plan, and a revenue commitment equal to or greater than the ValueLink Extra - Select MARC.

(T)

Issued: January 4, 2008

Effective: January 4, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-17951

PART 20 - Grandfathered Services
SECTION 4 - Exchange Access Services

1st Revised Sheet 17
Cancels Original Sheet 17

4. HOME SERVICE PACKAGES

(T)

Effective October 23, 2000, no further installations of, or changes for the Home Services Packages, (T) including the Best Value Package purchased with Anytime Rate Plan, in service on October 23, 2000 will be continued in service only for as long as such service remains at the location at which it will be furnished on the aforementioned date.

A. Description

Home Services Packages offer residence customers combinations of services including a (T) network access line, local call plan, an intraLATA calling plan, Custom Calling, Advanced Custom Calling, and Complementary Network Services at a package rate.

B. Definitions

The Home Services Packages include the following services as indicated: (T)

Basic Value Package^{/1/}

Call Waiting
Three Way Calling
Call Forwarding
Repeat Dialing
Automatic Callback

Value Plus Package^{/1/}

Call Waiting
Three Way Calling
Call Forwarding
Repeat Dialing
Automatic Callback
Caller ID
Caller ID with Name

/1/ All packages require the purchase of a Residence Individual Network Access Line with Flat Rate Usage Service at the existing tariffed rate.

Issued: January 4, 2008

Effective: January 4, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-17951

PART 20 - Grandfathered Services
SECTION 4 - Exchange Access Services

2nd Revised Sheet 18
Cancels 1st Revised Sheet 18

4. HOME SERVICE PACKAGES (cont'd)

(T)

B. Definitions

The Home Services Packages include the following services as indicated:

(T)

Best Value Package^{/1/}

Call Waiting
Three Way Calling
Call Forwarding
Repeat Dialing
Automatic Callback
Caller ID
Caller ID with Name
Message Waiting Indicator
Alternate Answering
Busy Line Transfer
Optional Additional Feature:
Star Code Access To Voice Mail

/1/ All packages require the purchase of a Residence Individual Network Access Line with Flat Rate Usage Service at the existing tariffed rate.

Issued: January 4, 2008

Effective: January 4, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,
Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-17951

4. HOME SERVICE PACKAGES (cont'd) (T)

C. Terms and Conditions

1. Home Services Packages are available to new residence customers and existing residence customers who upgrade their service to include a package. (T)
2. Residence customers currently subscribing to all services in a Home Services Package may request billing at the package price. (T)
3. Only one Home Services Package is allowable per line. (T)
4. In addition to the rates noted in Prices below, End-User Common Line (EUCL) charges are applicable.
5. Home Services Packages are not available with PBX or Dormitory Centrex Services. (T)

Issued: January 4, 2008

Effective: January 4, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,
Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-17951

PART 20 - Grandfathered Services
SECTION 4 - Exchange Access Services

5th Revised Sheet 20
Cancels 4th Revised Sheet 20
and 2nd Revised Sheet 20-P (N)

4. HOME SERVICE PACKAGES (cont'd)

(T)

F. Prices

The rates specified for the Home Services Packages are in addition to applicable Service Connection Charges for the establishment of network access lines. No Service Charges are applicable when existing residence network access line customers add services, other than network access lines, to establish Home Services Packages.

(T)

(T)

1. Service Elements

Description	Access Area Monthly Price		
	A	B	C
Basic Value Package ^{/1/}	\$16.75	\$16.75	\$16.75
Value Plus Package ^{/1/}	19.60	19.60	19.60
Best Value Package ^{/1/ 2/}	20.55	20.55	20.55

G. References

(T)

<u>Service</u>	<u>Reference</u>
Flat Rate Usage Service	Part 4, Section 2 of this Tariff
End-User Common Line Charges	Ameritech Operating Companies Access Tariff No. 2, Section 4

/1/ All packages require the purchase of a Residence Individual Network Access Line with Flat Rate Usage Service at the existing tariffed rate.

/2/ When Best Value Package is purchased with the Anytime Rate Calling Plan shown in Part 9, Section 3 of this Tariff, the monthly price associated with the Anytime Rate Calling Plan does not apply.

Issued: January 4, 2008

Effective: January 4, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-17951

PART 20 - Grandfathered Services
SECTION 4 - Exchange Access Services

1st Revised Sheet 21
Cancels Original Sheet 21

COMPLETELINK

Note: Effective October 24, 2003 the following elements of CompleteLink service are no longer available to Business customers. Business customers who had these elements under a signed agreement prior to October 24, 2003 may retain them until their current agreement expires.

A. Description

CompleteLink is an optional access and usage volume discount plan for Company business customers. Customers subscribing to CompleteLink receive monthly discounts on selected services based on the customer's Minimum Annual Revenue Commitment (MARC). (T)
CompleteLink requires Company local access, local usage and local toll. (T)

B. Definitions

Minimum Annual Toll Usage Commitment (MATUC)

The total minimum annual toll usage commitment for all customer locations covered by the CompleteLink plan.

C. Terms and Conditions

MARC volume discounts apply to the following eligible services:

ADTS-E
ADTS-E Usage

Issued: January 4, 2008

Effective: January 4, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-17951

COMPLETELINK (cont'd)

C. Terms and Conditions (cont'd)

1. Minimum Annual Toll Usage Commitment (MATUC) (T)

The MATUC is the total minimum annual toll usage revenue commitment for all customer service locations covered by the CompleteLink plan for the following Company services: (T)
IntraLATA, interstate and intraLATA intrastate, message toll service; Calling Card charges excluding surcharges; intraLATA intrastate and intraLATA interstate 800/888 toll-free services.

A CompleteLink MARC that has less than a 10% MATUC will receive a lesser discount than MARCs that have a 10% or more MATUC. CompleteLink requires a Minimum Annual Toll Usage Commitment. See PRICES following.

MATUC usage prices as specified in PRICES, following, apply to customer-dialed, station-to-station calling card and IntraLATA, intrastate toll calls.

CompleteLink MATUC may not be combined with any other optional calling plan.

CompleteLink MATUC charges are billed per minute with initial increments of eighteen (18) seconds and additional increments of six (6) seconds or fraction thereof.

CompleteLink customers who fail to meet their selected MATUC will be billed the difference between the selected MATUC and the Annual Toll revenue billed.

Issued: January 4, 2008

Effective: January 4, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-17951

PART 20 - Grandfathered Services
SECTION 4 - Exchange Access Services

1st Revised Sheet 23
Cancels Original Sheet 23

COMPLETELINK (cont'd)

D. Prices

1. Service Elements

% Discount on Eligible Services^{/1/}

Annual Minimum	MARC less than 10% toll		
	1 Year	3 Years	5 Years
\$ 700 - 1,199	2.0%	4.0%	4.5%
1,200 - 2,999	2.25%	4.25%	4.75%
3,000 - 6,999	2.5%	4.5%	5.0%
7,000 - 11,999	3.0%	5.0%	5.5%
12,000 - 17,999	3.5%	5.5%	6.0%
18,000 - 24,999	3.5%	5.5%	6.0%
25,000 - 34,999	4.5%	6.5%	7.0%
35,000 - 49,999	5.0%	7.0%	7.5%
50,000 - 74,999	5.5%	7.5%	8.0%
75,000 - 99,999	6.0%	8.0%	8.5%
100,000 - 124,999	6.5%	8.5%	9.0%
125,000 - 149,999	6.5%	8.5%	9.0%
150,000 - 199,999	7.0%	9.0%	9.5%
200,000 plus	7.0%	9.0%	9.5%

/1/ CompleteLink customers with the One-Way Optional Plan, will receive the CompleteLink Discount and NOT the toll rate indicated in their One-Way Optional Plan.

Issued: January 4, 2008

Effective: January 4, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,
Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-17951

COMPLETELINK (cont'd)

D. Prices (cont'd)

1. Service Elements (cont'd)

% Discount on Eligible Services^{/1/}

Annual Minimum	MARC less than 10% toll		
	1 Year	3 Years	5 Years
\$ 700 - 1,199	5.0%	7.0%	7.5%
1,200 - 2,999	5.25%	7.25%	7.75%
3,000 - 6,999	5.5%	7.5%	8.0%
7,000 - 11,999	6.0%	8.0%	8.5%
12,000 - 17,999	6.5%	8.5%	9.0%
18,000 - 24,999	6.5%	8.5%	9.0%
25,000 - 34,999	7.5%	9.5%	10.0%
35,000 - 49,999	8.0%	10.0%	10.5%
50,000 - 74,999	8.5%	10.5%	11.0%
75,000 - 99,999	9.0%	11.0%	11.5%
100,000 -124,999	9.5%	11.5%	12.0%
125,000 -149,999	9.5%	11.5%	12.0%
150,000 -199,999	10.0%	12.0%	12.5%
200,000 plus	10.0%	12.0%	12.5%

/1/ CompleteLink customers with the One-Way Optional Plan, will receive the CompleteLink Discount and NOT the toll rate indicated in their One-Way Optional Plan.

Issued: January 4, 2008

Effective: January 4, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,
Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-17951

COMPLETELINK (cont'd)

D. Prices (cont'd)

1. Service Elements (cont'd)

Description	MATUC	Toll Sub-Commitment		
		Base 1 Year	Base 3 Years	Base 5 Years
IntraLATA Toll/800-888	\$ 70- 119	\$0.130	\$0.120	\$0.110
Rates/	120- 299	0.130	0.120	0.110
minute	300- 699	0.126	0.116	0.106
	700- 1,199	0.122	0.112	0.102
	1,200- 1,799	0.118	0.108	0.098
	1,800- 2,499	0.118	0.108	0.098
	2,500- 3,499	0.114	0.104	0.094
	3,500- 4,999	0.110	0.100	0.090
	5,000- 7,499	0.106	0.096	0.086
	7,500- 9,999	0.102	0.092	0.082
	10,000-12,499	0.098	0.088	0.078
	12,500-14,999	0.098	0.088	0.078
	15,000-19,999	0.094	0.084	0.074
	20,000-29,999	0.094	0.084	0.074
	30,000-49,999	0.090	0.080	0.070
	50,000 plus	0.086	0.076	0.066

Issued: January 4, 2008

Effective: January 4, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,
Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-17951

PART 20 - Grandfathered Services
SECTION 4 - Exchange Access Services

1st Revised Sheet 26
Cancels Original Sheet 26

CUSTOM BIZSAVER® PACKAGES

Effective November 1, 2003, no further installation of or changes to the Custom BizSaver pricing options shown under D. Prices below will be made. Such pricing options in service on November 1, 2003 will be continued in service only for as long as such service remains at the location at which service is being furnished on the aforementioned date.

A. Description

For Description, see Part 4, Section 5 of this Tariff.

B. Terms and Conditions

For Terms and Conditions, see Part 4, Section 5 of this Tariff.

C. References

For References, see Part 4, Section 5 of this Tariff.

D. Prices

1. Service Elements (cont'd)

Description	Monthly Rate	
Access Lines		
- 1-Line	\$ 18.25	
- 2-Line	36.50	
- 3-Line ^{/1/}	54.75	(T)
- 4-Line ^{/2/}	73.00	
- 5-Line ^{/2/}	91.25	
- 6-Line ^{/2/}	109.50	(T)

/1/ This access line pricing option is offered only with the 200 Local BOT, as shown in Part 4, Section 5, Sheet 30 of this Tariff. (T)

/2/ This access line pricing option is offered only with the 200 or 400 Local BOTs, as shown in Part 4, Section 5, Sheet 30 of this Tariff. (T)

Issued: January 4, 2008

Effective: January 4, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-17951

5. EASYLINK (Save/Winback) (T)

A. Description

Note: Effective April 30, 2004, no further installation of, or changes to EasyLink (Save/Winback) service will be made. Customers of record on April 30, 2004 may continue their service as long as their present term agreement remains in effect. In the event that these services are discontinued at their present location for any reason, they will not be re-established. (T)

EasyLink is an optional access and usage volume discount plan for Company business customers who have received a competitive proposal and are considering switching their business network access lines or intraLATA toll service to a competitor. EasyLink is also available to customers who have left the Company for another carrier and now want to return their business network access lines or intraLATA toll to the Company. (T)
(T)
(T)

Customers subscribing to EasyLink receive monthly discounts on total billed revenue based on the customer's Minimum Annual Revenue Commitment (MARC).

B. Definitions

Minimum Annual Revenue Commitment (MARC)

The minimum annual revenue commitment that the customer must commit to, per year, in order to receive the volume discount.

Total Billed Revenue

Total Billed Revenue included all Company regulated services, with the exception of products mentioned in C. Terms and Conditions. (T)

C. Terms and Conditions

1. Minimum Annual Revenue Commitment

The MARC is the minimum annual revenue commitment that the customer must commit to, per year, in order to receive the volume discount.

MARC revenue is the sum total of the customer's annual total billed revenue, for all eligible business accounts, before discounts are applied.

Issued: January 4, 2008

Effective: January 4, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-17951

PART 20 - Grandfathered Services
SECTION 4 - Exchange Access Services

1st Revised Sheet 27.1
Cancels Original Sheet 27.1

5. EASYLINK (Save/Winback) (cont'd)

(T)

C. Terms and Conditions (cont'd)

MARC volume discounts are applied to the following eligible services:

Business Exchange Access Service	Business Trunk Service
Centrex	FeatureLink
ISDN Direct	ISDN Prime
ADTS-E	DS0 & DS1
All local usage except usage from an existing Optional Calling Plan	
IntraLATA Toll usage	Toll Free/800/888
Calling Card Surcharges and usage	
Custom Calling and Advanced Custom Calling features	

Issued: January 4, 2008

Effective: January 4, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,
Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-17951

5. EASYLINK (Save/Winback) (cont'd)

(T)

C. Terms and Conditions (cont'd)

The EasyLink plan is available with one year, two year, three year or five year term plans.

(T)

Easylink customers who fail to meet their selected MARC will be billed the difference between the selected MARC and the Annual revenue billed.

Accounts with existing term agreements, including, but not limited to Centrex, ISDN Direct, ISDN Prime, ADTS-E, FeatureLink DS0, DS1, are not eligible for EasyLink.

Local and state additional charges, taxes and the End User Common Line Charge are not volume discount eligible.

EasyLink Save/Winback is limited to 10 accounts.

An Easylink plan is not transferable to, or may not be assumed by, a customer or customers other than the customer of record without prior written consent of the Company.

(T)

The EasyLink plan applies to all of the intraLATA services of the subscribing customer, including all business usage and message toll service.

(T)

D. Prices

1. Service Elements (cont'd)

% Discount on Total Billed Revenue (regulated)

Annual Minimum	1 Year	2 Years	3 Years	5 Years
\$ 1,000- 2,999	12.0%	13.0%	14.0%	15.0%
3,000- 6,999	13.0%	14.0%	15.0%	16.0%
7,000- Plus	14.0%	15.0%	16.0%	17.0%
<u>Monthly Toll Discount</u>	45%			

Issued: January 4, 2008

Effective: January 4, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-17951

5. EASYLINK (Save/Winback) (cont'd) (T)

D. Prices (cont'd) (T)

2. Revenue Growth Incentive

At end of the 2nd year of the term agreement, and going forward, customers will receive an annual credit equal to 10% of the increase over the highest spending in any previous year of the contract.

3. Other Applicable Charges and Payments

Service Connection Charges are not applicable when establishing or changing to EasyLink. (T)

4. Termination Charges

Customers terminating an EasyLink plan prior to the expiration of the selected term period are subject to termination charges.

Termination charges are equal to 50% of the MARC multiplied by the number of years remaining in the customer's term period. For a partial year, if the partial year revenue is less than the MARC, the customer is liable for 50% of the difference between the MARC and the actual billed revenue.

Termination liability charges are not applicable if during the EasyLink term period the customer converts to another Company access or usage plan with a term equal to or greater than the existing EasyLink plan, and a revenue commitment equal to or greater than the EasyLink MARC. (T)

Commission approval of the above termination liability language is not intended to indicate that the Commission has sanctioned any particular legal result should a dispute arise between the parties. In the event of dispute signatures to such contracts may pursue whatever legal remedies they deem appropriate to resolve the dispute.

5. Service Guarantee

Within 90 days of subscribing to EasyLink 3-year and 5-year term plans, customers may cancel this service without incurring the termination liability charges specified in this tariff. This guarantee does not apply to customers who terminate or convert to another Company toll, access and/or usage commitment product for the purpose of subscribing to EasyLink. (T)
(T)

Issued: January 4, 2008

Effective: January 4, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-17951

6. EASYLINK

(T)

A. Description

Note: Effective April 30, 2004, no further installation of, or changes to EasyLink service will be made. Customers of record on April 30, 2004 may continue their service as long as their present term agreement remains in effect. In the event that these services are discontinued at their present location for any reason, they will not be re-established. (T)

EasyLink is an optional access and usage volume discount plan for Company business customers. Customers subscribing to EasyLink receive monthly discounts on total billed revenue based on the customer's Minimum Annual Revenue Commitment (MARC). (T)

B. Definitions

Minimum Annual Revenue Commitment (MARC)

The minimum annual revenue commitment that the customer must commit to, per year, in order to receive the volume discount.

Total Billed Revenue

Total Billed Revenue includes all Company regulated services, with the exception of products mentioned in C. Terms and Conditions. (T)

C. Terms and Conditions

1. Minimum Annual Revenue Commitment

The MARC is the minimum annual revenue commitment that the customer must commit to, per year, in order to receive the volume discount.

MARC revenue is the sum total of the customer's annual total billed revenue, for all eligible business accounts, before discounts are applied.

MARC volume discounts are applied to the following eligible services:

Business Exchange Access Service	Business Trunk Service
Centrex	FeatureLink
ISDN Direct	ISDN Prime
ADTS-E	DS0 & DS1
All local usage except usage from an existing Optional Calling Plan	Toll Free/800/888
IntraLATA Toll usage	
Calling Card Surcharges and usage	
Custom Calling and Advanced Custom Calling features	

Issued: January 4, 2008

Effective: January 4, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-17951

PART 20 - Grandfathered Services
SECTION 4 - Exchange Access Services

1st Revised Sheet 31
Cancels Original Sheet 31

6. EASYLINK (cont'd)

(T)

C. Terms and Conditions (cont'd)

The EasyLink plan is available with one year, two year, three year or five year term plans.

(T)

EasyLink customers who fail to meet their selected MARC will be billed the difference between the selected MARC and the Annual revenue billed.

Accounts with existing term agreements, including, but not limited to Centrex, ISDN Direct, ISDN Prime, ADTS-E, FeatureLink DS0, DS1, are not eligible for EasyLink.

Local and state additional charges, taxes and the End User Common Line Charge are not volume discount eligible.

EasyLink is limited to 10 accounts.

An Easylink plan is not transferable to, or may not be assumed by, a customer or customers other than the customer of record without prior written consent of the Company.

(T)

The EasyLink plan applies to all of the intraLATA regulated services of the subscribing customer, including all business usage and message toll service.

(T)

D. Prices

1. Service Elements

% Discount on Total Billed Revenue (regulated)

Annual Minimum	1 Year	2 Years	3 Years	5 Years
\$ 1,000- 2,999	4.0%	5.0%	6.0%	7.0%
3,000- 6,999	5.0%	6.0%	7.0%	8.0%
7,000- Plus	6.0%	7.0%	8.0%	9.0%
<u>Monthly Toll Discount</u>	35%			

Issued: January 4, 2008

Effective: January 4, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,
Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-17951

PART 20 - Grandfathered Services
SECTION 4 - Exchange Access Services

1st Revised Sheet 32
Cancels Original Sheet 32

6. EASYLINK (cont'd) (T)

D. Prices (cont'd) (T)

2. Revenue Growth Incentive

At the end of the 2nd year of the term agreement, and going forward, customers will receive an annual credit equal to 10% of the increase over the highest spending in any previous year of the contract.

3. Other Applicable Charges and Payments

Service Connection Charges are not applicable when establishing or changing to EasyLink. (T)

4. Termination Charges

Customers terminating an EasyLink plan prior to the expiration of the selected term period are subject to termination charges.

Termination charges are equal to 50% of the MARC multiplied by the number of years remaining in the customer's term period. For a partial year, if the partial year revenue is less than the MARC, the customer is liable for 50% of the difference between the MARC and the actual billed revenue.

Termination liability charges are not applicable if during the EasyLink term period the customer converts to another Company access or usage plan with a term equal to or greater than the existing EasyLink plan, and a revenue commitment equal to or greater than the EasyLink MARC. (T)

Commission approval of the above termination liability language is not intended to indicate that the Commission has sanctioned any particular legal result should a dispute arise between the parties. In the event of dispute signatures to such contracts may pursue whatever legal remedies they deem appropriate to resolve the dispute.

5. Service Guarantee

Within 90 days of subscribing to EasyLink 3-year and 5-year term plans, customers may cancel (T)
this service without incurring the termination liability charges specified in this tariff. This
guarantee does not apply to customers who terminate or convert to another Company toll, (T)
access and/or usage commitment product for the purpose of subscribing to EasyLink. (T)

Issued: January 4, 2008

Effective: January 4, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,
Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-17951

PART 20 - Grandfathered Services
SECTION 4 - Exchange Access Services

1st Revised Sheet 33
Cancels Original Sheet 33

1. OTHER EXCHANGE ACCESS SERVICES^{/1/}

A. Local Service Options

1. General

- a. The Company provides optional local exchange services that combine exchange service within a basic local service area plus customer-dialed (outgoing) calling beyond that basic local service area without the application of message toll charges. These optional local exchange services are available only in those exchange areas designated in this Paragraph A. (T)
- b. Optional local exchange services are provided subject to the availability of message toll telephone service facilities. In case a shortage of facilities exists, the provision of message toll telephone service shall take precedence over these services.
- c. Only one type of optional local exchange service may be furnished on an individual exchange service. Optional Off-Peak Toll Service may not be furnished on the same individual exchange service as an optional local exchange service.
- d. The optional local exchange services offered under the provisions of this Paragraph A. are available on message and flat rate residence individual and PBX trunks, on message rate non-residence individual and PBX trunks and on Centrex message stations.

2. Community Calling Service

a. Regulations

- (1) Community Calling Service provides customer-dialed (outgoing) calling to exchange areas within the State of Ohio that are outside the basic local service area, but within the same LATA and are not over 22 airline miles, determined in the same manner as message toll rate distances, from the exchange area in which the customer is located.
- (2) Community Calling Service will not be furnished with foreign central office or foreign exchange services.

^{/1/} Effective August 1, 2004, no further installation of, or changes to Community Calling Service will be made. Community Calling Service in service on August 1, 2004 will be continued in service only for as long as such service remains at the location at which service is being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be re-established.

Issued: January 4, 2008

Effective: January 4, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-17951

PART 20 - Grandfathered Services
SECTION 4 - Exchange Access Services

1st Revised Sheet 34
Cancels 2nd Revised Sheet 34

1. OTHER EXCHANGE ACCESS SERVICES (cont'd)

A. Local Service Options (cont'd)

2. Community Calling Service (cont'd)

b. Exchange Areas Where Provided

<u>Exchange Area</u>	<u>Addl. Exchange Areas Incl. in Community Calling Services</u>
Alliance	East Rochester, Greensburg, Hanoverton, Hartville, Kent, Louisville, Magnolia-Waynesburg, Malvern, Minerva, Mogadore, North Canton, Pattersonville, Ravenna, Rootstown, Uniontown, Winona
Atwater	Canton, East Rochester, Garrettsville, Greensburg, Hartville, Hiram, Hudson, Louisville, Manchester (Summit Co.), Mantua, Minerva, Mogadore, North Canton, North Georgetown, Paris Sebring, Uniontown, Winona
Burton	Aurora, Bedford, Chesterland, Colebrook, Gates Mills, Hillcrest, Kirtland, Leroy, Madison, Mentor, Mesopotamia, Montrose (Cuyahoga Co.), Montville, North Bloomfield, Orwell, Painesville, Perry, Rock Creek, Thompson, Trumbull, Twinsburg, Wickliffe, Willoughby, Windsor
Columbiana	Berlin Center, Canfield, Damascus, East Liverpool, Girard, Hubbard, Lake Milton, Lowellville, Niles, North Benton, North Jackson, Salineville, Wellsville
Dalton	Akron, Beach City, Berlin, Bolivar, Brewster, Burbank, Canal Fulton, Canton, Creston, Doylestown, Greensburg, Manchester (Summit Co.), Navarre, North Canton, Seville, Sharon Center, Strasburg, Sugarcreek, Uniontown, Wadsworth, Westfield Center, Wilmot

Issued: January 4, 2008

Effective: January 4, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-17951

PART 20 - Grandfathered Services
SECTION 4 - Exchange Access Services

1st Revised Sheet 35
Cancels Original Sheet 35

1. OTHER EXCHANGE ACCESS SERVICES (cont'd)

A. Local Service Options (cont'd)

2. Community Calling Service (cont'd)

b. Exchange Areas Where Provided (cont'd)

<u>Exchange Area</u>	<u>Addl. Exchange Areas Incl. in Community Calling Services</u>
East Palestine	Canfield, East Liverpool, Leetonia, Lowellville North Lima, Salineville, Wellsville
Franklin	Beavercreek, Bellbrook, Brookville, Camden, Clarksville, Englewood, Farmersville, Gratis, Liberty, Monroe, New Burlington, New Lebanon, Spring Valley, Trenton, Trotwood, West Alexandria, Xenia
Girard	Berlin Center, Bristolville, Canfield, Columbiana, Cortland, Damascus, Greene, Hartford (Trumbull Co.), Johnston, Kinsman, Lake Milton, Leetonia, Lowellville, Newton Falls, North Benton, North Jackson, North Lima, Salem, Sharon, Wayland, Windham
Gnadenhutten	Bowerstown, Freeport, Scio, West Lafayette
Hartville	Alliance, Atwater, Canal Fulton, Doylestown, East Rochester, Greensburg, Hudson, Kent, Magnolia-Waynesburg, Malvern, Manchester (Summit Co.), Massillon, Minerva, Mogadore, Montrose (Summit Co.), Navarre, North Georgetown, Paris, Ravenna, Rootstown, Sebring, Wadsworth
Jamestown	Bellbrook, Donnelsville, Enon, Fairborn, Medway, New Burlington, Pitchin, Port William, Sabina, South Charlestown, South Vienna, Springfield, Spring Valley, Wilmington, Yellow Springs-Clifton
Leroy	Austinburg, Burton, Chagrin Falls, Chardon, Chesterland, East Claridon, Gates Mills, Geneva, Hillcrest, Huntsburg, Kirtland, Madison, Mesopotamia, Middlefield, Montville, Newbury, North Bloomfield, Orwell, Perry, Rock Creek, Russell, Thompson, Trumbull, Wickliffe, Windsor

Issued: January 4, 2008

Effective: January 4, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-17951

1. OTHER EXCHANGE ACCESS SERVICES (cont'd)

A. Local Service Options (cont'd)

2. Community Calling Service (cont'd)

b. Exchange Areas Where Provided (cont'd)

<u>Exchange Area</u>	<u>Addl. Exchange Areas Incl. in Community Calling Services</u>
Louisville	Akron, Alliance, Atwater, Beach City, Bolivar, Brewster, Canal Fulton, Carrollton, Dellroy, East Rochester, Greensburg, Hanoverton, Magnolia-Waynesburg, Malvern, Manchester (Summit Co.), Marlboro, Massillon, Mineral City, Minerva, Mogadore, Navarre, North Georgetown, Paris, Pattersonville, Rootstown, Sebring, Uniontown, Winona
Magnolia - Waynesburg	Alliance, Beach City, Bolivar, Brewster, Carrollton, Dellroy, East Rochester, Greensburg, Hanoverton, Harlem Springs, Hartville, Louisville, Malvern, Marlboro, Massillon, Mechanicstown, Minerva, Navarre, New Philadelphia, North Canton, North Georgetown, Paris, Pattersonville, Strasburg, Sugarcreek, Wilmot
Marlboro	Akron, Canal Fulton, East Rochester, Greensburg, Hanoverton, Kent, Louisville, Magnolia-Waynesburg, Malvern, Manchester, Massillon, Minerva, Mogadore, North Canton, North Georgetown, Paris, Pattersonville, Ravenna, Sebring, Uniontown, Winona
Mogadore	Alliance, Atwater, Canal Fulton, Canton, Doylestown, Greensburg, Hartville, Hiram, Hudson, Louisville, Manchester, Mantua, Marlboro, Massillon, Montrose (Summit Co.), North Canton, Paris, Peninsula, Ravenna, Rootstown, Sharon Center, Wadsworth
Navarre	Berlin, Bolivar, Canal Fulton, Dalton, Dellroy, Doylestown, Greensburg, Hartville, Louisville, Magnolia-Waynesburg, Malvern, Manchester (Summit Co.), Mineral City, New Philadelphia, North Canton, Paris, Strasburg, Sugar Creek, Uniontown, Wilmot

Issued: January 4, 2008

Effective: January 4, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,
Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-17951

PART 20 - Grandfathered Services
SECTION 4 - Exchange Access Services

1st Revised Sheet 37
Cancels Original Sheet 37

1. OTHER EXCHANGE ACCESS SERVICES (cont'd)

A. Local Service Options (cont'd)

2. Community Calling Service (cont'd)

b. Exchange Areas Where Provided (cont'd)

<u>Exchange Area</u>	<u>Addl. Exchange Areas Incl. in Community Calling Services</u>
Newcomerstown	Adamsville, Byesville, Cambridge, Conesville, Coshocton, Freeport, New Concord, Norwich, Old Washington, Uhrichsville, Warsaw
North Canton	Alliance, Atwater, Beach City, Bolivar, Brewster, Dalton, Doylestown, East Rochester, Kent, Magnolia-Waynesburg, Malvern, Manchester (Summit Co.), Marlboro, Mineral City, Minerva, Mogadore, Montrose, Navarre, Paris, Ravenna, Rootstown, Sebring, Strasburg, Wadsworth, Wilmot
North Jackson	Bristolville, Columbiana, Cortland, Damascus, Girard, Hartford, Hubbard, Leetonia, Lowellville, Newton Falls, North Benton, North Lima, Salem, Sharon (Trumbull Co.), Wayland, Windham
Piqua	Ansonia, Arcanum, Christiansburg, Englewood, Gettysburg, Greenville, Laura, New Carlisle, North Hampton, Phillipsburg, Pleasant Hill, St. Paris, Terre Haute, Tipp City, Vandalia, Versailles, West Milton
Ravenna	Alliance, Greensburg, Hartville, Hudson, Marlboro, Mogadore, Montrose (Summit Co.), North Canton, Peninsula, Sebring, Uniontown

Issued: January 4, 2008

Effective: January 4, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,
Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-17951

1. OTHER EXCHANGE ACCESS SERVICES (cont'd)

A. Local Service Options (cont'd)

2. Community Calling Service (cont'd)

b. Exchange Areas Where Provided (cont'd)

<u>Exchange Area</u>	<u>Addl. Exchange Areas Incl. in Community Calling Services</u>
Rootstown	Alliance, Canton, Garrettsville, Greensburg, Hartville, Hiram, Hudson, Louisville, Manchester (Summit Co.), Mantua, Mogadore, Montrose (Summit Co.), North Canton, Paris, Peninsula, Sebring, Uniontown
Salineville	Columbiana, Damascus, East Palestine, Leetonia, New Waterford, Rogers, Salem
Springfield	Beavercreek, Christiansburg, Fairborn, Jamestown, Mechanicsburg, St. Paris, South Solon, Terre Haute, Tipp City, Vandalia, Xenia
Sugar Grove	Amanda, Baltimore, Bremen, Canal Winchester, Carroll, Circleville, Glenford, Hallsville, Junction City, Laurelville, Logan, Millersport, Murray City, Nelsonville, New Lexington, Pleasantville, Rushville, Shawnee, Somerset, Thornville
Uhrichsville	Cadiz, Flushing, Jewett, Newcomerstown, Scio

Issued: January 4, 2008

Effective: January 4, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,
Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-17951

1. OTHER EXCHANGE ACCESS SERVICES (cont'd)

A. Local Service Options (cont'd)

2. Community Calling Service (cont'd)

c. Rates and Charges

- (1) The following incremental rates for residence and non-residence service are in addition to the monthly rates for the network access line, central office termination and usage package as specified in Section 2 preceding, as appropriate, for the class of service involved. The incremental rate for Centrex service is in addition to the monthly rate for the Centrex station (exchange access and intercommunication) as specified in Part 5 of this tariff. The incremental rates are for the first two hours of use of Community Calling Service.

<u>Residence Service</u>	<u>Monthly Rate</u>
Message Rate ^{/1/}	
Individual	\$15.15
Flat Rate	
Individual	15.15
PBX Trunk	15.15
Non-Residence Service	
Message Rate ^{/1/}	
Individual non-rotary	29.40
Individual rotary	29.40
PBX Trunk	29.40
Centrex Service	
Message Rate ^{/1/}	
First 900 stations (per station)	3.80
Over 900 stations (per station)	2.85

^{/1/} The local message allowance and additional local message charges applicable to outgoing calls within the basic local calling area only are covered in Section 2 preceding.

Issued: January 4, 2008

Effective: January 4, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-17951

PART 20 - Grandfathered Services
SECTION 4 - Exchange Access Services

1st Revised Sheet 40
Cancels Original Sheet 40

1. OTHER EXCHANGE ACCESS SERVICES (cont'd)

A. Local Service Options (cont'd)

2. Community Calling Service (cont'd)

c. Rates and Charges (cont'd)

- (2) The following charge applies for each additional fifteen minutes of use of Community Calling Service, or fraction thereof:

	<u>Charge</u>
(a) All residence services	\$1.80
(b) All non-residence services	3.50
(3) Unless otherwise requested by the customer, when Community Calling is furnished on two or more services of the same class and grade on a given premises, the initial time period will be the product of two hours multiplied by the number of services; the additional period will be the sum of the accumulated measured times of such services in excess of that product.	

3. Optional Local Area Service^{/1/} (T)

a. Exchange Areas Where Provided

<u>Exchange Area</u>	<u>Addl. Exchange Areas Incl. in Community Calling Services</u>
Akron	Hudson
Beavercreek	Brookville, New Lebanon, Phillipsburg

/1/ Effective August 1, 2004, no further installations of, or changes to Optional Local Area Service will be made. Optional Local Area Service in service on August 1, 2004 will be continued in service only as long as such service remains at the location at which service is being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be re-established. (T)

Issued: January 4, 2008

Effective: January 4, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-17951

1. OTHER EXCHANGE ACCESS SERVICES (cont'd)

A. Local Service Options (cont'd)

3. Optional Local Area Service (cont'd)

a. Exchange Areas Where Provided (cont'd)

<u>Exchange Area</u>	<u>Addl. Exchange Areas Incl. in Community Calling Services</u>
Bellbrook	Brookville, New Lebanon, Phillipsburg
Centerville	Brookville, New Lebanon, Phillipsburg
Fairborn	Brookville, New Lebanon, Phillipsburg
Kirtland	Bedford, Cleveland, Olmsted Falls, Berea, Independence, Strongsville, Brecksville, Montrose, Trinity, Chagrin Falls, North Royalton, Victory
Mentor	Bedford, Hillcrest, Strongsville, Berea, Independence, Terrace, Brecksville, Montrose, Trinity, Chagrin Falls, North Royalton, Victory, Cleveland, Olmsted Falls
Miamisburg- West Carrollton	Brookville, New Lebanon, Phillipsburg
Vandalia	Brookville, New Lebanon, Phillipsburg
Painesville	Bedford, Gates Mills, Hillcrest, Olmsted Falls, Berea, Brecksville, Independence, Terrace, Chagrin Falls, Montrose, Trinity, Cleveland, North Royalton, Strongsville, Victory, Wickliffe
Xenia	Centerville, Miamisburg-West Carrollton, Vandalia, Fairborn
Yellow Springs Clifton	Bellbrook, Centerville, Miamisburg-West Carrollton, Vandalia

Issued: January 4, 2008

Effective: January 4, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-17951

PART 20 - Grandfathered Services
SECTION 4 - Exchange Access Services

1st Revised Sheet 42
Cancels Original Sheet 42

1. OTHER EXCHANGE ACCESS SERVICES (cont'd)

A. Local Service Options (cont'd)

3. Optional Local Area Service (cont'd)

b. Rates and Charges

- (1) The monthly rates for the network access line, central office termination and usage package for Optional Local Area Service are the rates specified in Section 2 preceding, as appropriate, for the grade and class of service involved plus the following increment, for one-way calling to the exchange areas listed in a. preceding.

Description /Billing Code/	Monthly Flat Rate	Monthly Message Rate ^{1/1}
Residence Services		
- Akron	\$ 9.20	\$6.65
- Dayton Met. Area (Beavercreek, Bellbrook, Centerville, Fairborn, Miamisburg-West Carrollton, Vandalia)	9.20	6.65
- Kirtland /TDX04/	11.00	8.75
- Mentor /TDX05/	11.00	8.75
- Painesville /TDX07/	11.00	8.75
- Xenia /TDX08/	9.50	7.80
- Yellow Springs - Clifton /TDX09/	11.45	7.80

^{1/1} The local message allowance and additional local message charges applicable to outgoing calls within both the basic and optional local service areas are covered in Section 2 preceding.

Issued: January 4, 2008

Effective: January 4, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,
Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-17951

PART 20 - Grandfathered Services
SECTION 4 - Exchange Access Services

1st Revised Sheet 43
Cancels Original Sheet 43

1. OTHER EXCHANGE ACCESS SERVICES (cont'd)

A. Local Service Options (cont'd)

3. Optional Local Area Service (cont'd)

b. Rates and Charges (cont'd)

(1) (cont'd)

<u>Description</u>	<u>Monthly Flat Rate</u>
PBX Trunk	
- Akron	\$ 9.65
- Dayton Met. Area (Beavercreek, Bellbrook, Centerville, Fairborn, Miamisburg-West Carrollton, Vandalia)	9.65
- Kirtland and Mentor	17.30
- Painesville	23.55
- Xenia	15.50
- Yellow Springs - Clifton option B	15.50
<u>Description</u>	<u>Monthly Message Rate^{1/1}</u>
<u>Non-Residence Services</u>	
Non-rotary, rotary and PBX Trunk	
- Akron	\$ 7.25
- Dayton Met. Area (Beavercreek, Bellbrook, Centerville, Fairborn, Miamisburg-West Carrollton, Vandalia)	7.25
- Kirtland and Mentor	19.40
- Painesville	19.40
- Xenia	15.40
- Yellow Springs - Clifton option B	15.40

^{1/1} The local message allowance and additional local message charges applicable to outgoing calls within both the basic and optional local service areas are covered in Section 2 preceding.

Issued: January 4, 2008

Effective: January 4, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,
Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-17951

1. OTHER EXCHANGE ACCESS SERVICES (cont'd)

A. Local Service Options (cont'd)

3. Optional Local Area Service (cont'd)

b. Rates and Charges (cont'd)

- (2) The following Optional Local Area Service incremental rate is applicable per Centrex station with one-way calling to the exchange areas listed in a. preceding.

This incremental rate is in addition to the monthly rate for the Centrex station.

Description /Billing Code/	Monthly Price ^{1/}
Centrex Service	
Optional Local Area Service increment, per station /RXT/	
- Akron	\$.95
- Dayton Met. Area (Beavercreek, Bellbrook, Centerville, Fairborn, Miamisburg-West Carrollton, Vandalia)	.95
- Kirtland and Mentor	2.00
- Painesville	2.50
- Xenia	2.45
- Yellow Springs - Clifton option B	2.00

4. Econo-Call Service^{2/}

(T)

a. Regulations

Econo-Call Service will not be furnished with foreign central office or foreign exchange services.

/1/ No message allowance is provided. The charge for each outgoing call within both the basic and optional local service areas is that specified in Section 2 preceding.

/2/ Effective August 1, 2004, no further installation of, or changes to Econo-Call Service will be made. (T)
Econo-Call Service in service on August 1, 2004 will be continued in service only for as long as such service remains at the location at which service is being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be re-established.

1. OTHER EXCHANGE ACCESS SERVICES (cont'd)

A. Local Service Options (cont'd)

4. Econo-Call Service (cont'd)

b. Exchange Areas Where Provided

<u>Exchange Area in Which Econo-Call Service is Offered</u>	<u>Additional Exchange Area(s) Included with Econo-Call Service</u>
Cleveland, Bedford, Berea, Brecksville, Chagrin Falls, Hillcrest, Independence, Montrose, North Royalton, Olmsted Falls, Strongsville, Terrace, Trinity, Victory	Mentor
Centerville, Fairborn, Miamisburg-West Carrollton, Vandalia	Xenia
Beavercreek, Bellbrook, Fairborn, Vandalia	Franklin
Franklin	Beavercreek, Bellbrook, Fairborn, Vandalia
Mentor	Cleveland, Bedford, Berea, Brecksville, Chagrin Falls, Hillcrest, Independence, Montrose, North Royalton, Olmsted Falls, Strongsville, Terrace, Trinity, Victory
Xenia	Centerville, Fairborn, Miamisburg-West Carrollton, Vandalia

c. Rates and Charges

- (1) The following incremental rates in (a) and (b) following are in addition to the monthly rates for the network access line, central office termination and usage package as specified in Section 2 preceding, as appropriate, for the grade and class of service involved. The incremental rate in (c) following is applied to a Centrex station and is in addition to the monthly rate for the Centrex station (exchange access and intercommunication) as specified in Part 5 of this tariff. The incremental rates are per individual exchange.

Issued: January 4, 2008

Effective: January 4, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-17951

PART 20 - Grandfathered Services
SECTION 4 - Exchange Access Services

1st Revised Sheet 46
Cancels Original Sheet 46

1. OTHER EXCHANGE ACCESS SERVICES (cont'd)

A. Local Service Options (cont'd)

4. Econo-Call Service (cont'd)

c. Rates and Charges (cont'd)

(1) (cont'd)

Monthly Rate

(a) Residence service	\$2.90
(b) Non-Residence service	5.75
(c) Centrex Service	
First 900 stations, per station.	.75
Over 900 stations, per station	.55

(2) When Econo-Call Service is provided on message rate service, the local message allowance and additional local message charges applicable to outgoing calls within the basic local service area only are covered in Section 2 preceding.

(3) The following charge applies per local message for Econo-Call Service:

Charge

For message or flat rate service, each local message	\$.25
---	--------

Issued: January 4, 2008

Effective: January 4, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,
Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-17951

PART 20 - Grandfathered Services
SECTION 4 - Exchange Access Services

Original Sheet 47

COMPLETELINK

(T)/1/

A. Description

/1/

Note: Effective June 29, 2007, no further installation of, or changes to CompleteLink service will be made. Customers of record on June 29, 2007 may continue their service as long as their present term agreement remains in effect. In the event that these services are discontinued at their present location for any reason, they will not be re-established.

(N)

(N)

CompleteLink is an optional access and usage volume discount plan for AT&T Ohio business customers. Customers subscribing to CompleteLink receive monthly discounts on selected services based on the customer's Minimum Annual Revenue Commitment (MARC). For plan agreements entered into on or after October 24, 2003, CompleteLink requires AT&T Ohio local access and local usage.

(T)/1/

(T)

B. Definitions

Minimum Annual Revenue Commitment (MARC)

The minimum annual revenue commitment that the customer must commit to, per year, in order to receive the volume discount.

Contributory Services

Those services whose revenue is counted towards achievement of the customers selected MARC.

Eligible Services

Those services that are eligible for discounts based on achievement of a specified MARC.

/1/

/1/ Material formerly appeared on 3rd Revised Sheet 27 in Part 4, Section 2 of this Tariff.

Issued: June 29, 2007

Effective: June 29, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 20 - Grandfathered Services
SECTION 4 - Exchange Access Services

Original Sheet 48

COMPLETELINK (cont'd)

(T)/1/

C. Terms and Conditions

1. Minimum Annual Revenue Commitment

The MARC is the minimum annual revenue commitment that the customer must commit to, per year, in order to receive the volume discount.

MARC revenue is the sum total of the customer's annual billed revenue, for services specified in the Company's CompleteLink tariffs, for all customer's eligible business accounts located in the AT&T Midwest region, before discounts are applied.

(T)

Services contributing towards the MARC include, except as noted below, all AT&T Midwest regulated services (monthly recurring revenue, usage revenue, and Other Charges & Credits (OC&C), including fractionalized recurring and non-recurring charges), excluding the following if applicable:

(T)

End User common Line (EUCL) surcharges, EUCL offset charges, Enhanced 9-1-1 (E911) surcharges, Handicap surcharges, Primary Interexchange Carrier (PIC) charges, Local Number Portability (LNP) charges, Infrastructure Maintenance Fees (IMF), Universal Service Fund (USF) surcharges, Federal & State Line Port charges.

Additionally any service provided by the Company's affiliates (other than an AT&T Midwest Incumbent Local Exchange Carrier), charges for services provided by any other service provider and billed on behalf of that other service provider, and any other tax or charge imposed by local, state, or federal government entity are also excluded.

(T)

The CompleteLink plan is available with one year, two year, three year or five year term plans.

/1/

/1/ Material formerly appeared on 4th Revised Sheet 28 in Part 4, Section 2 of this Tariff.

Issued: June 29, 2007

Effective: June 29, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 20 - Grandfathered Services
SECTION 4 - Exchange Access Services

1st Revised Sheet 49
Cancels Original Sheet 49

COMPLETELINK (cont'd)

C. Terms and Conditions (cont'd)

1. Minimum Annual Revenue Commitment (cont'd)

CompleteLink customers who fail to meet their selected MARC will be billed the difference between the selected MARC and the Annual revenue billed.

MARC volume discounts apply to the following eligible services:

- Business Exchange Access Service
- Business Trunks

All Company Local Usage Services (Local Calling Plus, Community Calling, Econo Calling Service, except local usage from 'AILCVP' calling plan) (T)

- Centrex usage
- ISDN usage
- AT&T Ohio IntraLATA Toll usage
- AT&T Ohio Toll-free 800/888 usage
- Calling Card surcharges and usage
- Custom and Advanced Custom Calling Features, excluding Pay Per Use
- Remote Call Forwarding
- Multi-Ring Service
- Busy Line Transfer
- Alternate Answering
- Message Waiting Indication
- FeatureLink Service

Local and state additional charges, taxes and the End User Common Line Charge are not volume discount eligible.

Effective with agreements signed on or after October 24, 2003, with the exception of local access and usage, CompleteLink customers are not required to purchase any of the MARC contributory services. Tariffed recurring and nonrecurring charges apply to the installation and use of these services.

Issued: January 4, 2008

Effective: January 4, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-17951

PART 20 - Grandfathered Services
SECTION 4 - Exchange Access Services

Original Sheet 50

COMPLETELINK (cont'd)

(T)/1/

C. Terms and Conditions (cont'd)

1. Minimum Annual Revenue Commitment (cont'd)

A customer's MARC volume discount may not exceed the following maximums per plan, per year:

<u>MARC Revenue</u>	<u>Maximum Annual MARC Discount</u>
\$ 700	\$ 350
1,200	700
3,000	1,000
7,000	1,500
12,000	2,500
18,000	2,500
25,000	3,500
35,000	5,250
50,000	8,250
75,000	11,500
100,000	24,000
125,000	24,000
150,000	36,000
200,000	36,000

/1/

/1/ Material formerly appeared on 4th Revised Sheet 30 in Part 4, Section 2 of this Tariff.

Issued: June 29, 2007

Effective: June 29, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,
Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 20 - Grandfathered Services
SECTION 4 - Exchange Access Services

Original Sheet 51

COMPLETELINK (cont'd)

(T)/1/

C. Terms and Conditions (cont'd)

1. Minimum Annual Revenue Commitment (cont'd)

An eligible CompleteLink customer may include up to, but not exceed 250 of its locations per state, under one CompleteLink Plan. A customer may subscribe to only one CompleteLink Plan at a time.

Except as required by law, a CompleteLink plan is not transferable to, or may not be assumed by, a customer or customers other than the customer of record without prior written consent of the Company.

The CompleteLink plan applies to all AT&T Ohio intraLATA services of the subscribing customer, including all business usage and message toll service for all business locations covered by the plan. The jurisdiction of the main billing telephone number selected by the customer will dictate the jurisdiction of the governing tariff for the CompleteLink contract. (T)

MARC discounts will not accumulate or be effective until August 14, 1999.

/1/

/1/ Material formerly appeared on 2nd Revised Sheet 30.1 in Part 4, Section 2 of this Tariff.

Issued: June 29, 2007

Effective: June 29, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 20 - Grandfathered Services
SECTION 4 - Exchange Access Services

Original Sheet 52

COMPLETELINK (cont'd)

(T)/1/

D. Prices

1. Service Elements

% Discount on Eligible Services

MARC	1 Year	2 Years	3 Years	5 Years
\$ 700	5.0%	6.0%	7.0%	7.5%
1,200	5.25%	6.25%	7.25%	7.75%
3,000	5.5%	6.5%	7.5%	8.0%
7,000	6.0%	7.0%	8.0%	8.5%
12,000	6.5%	7.5%	8.5%	9.0%
18,000	6.5%	7.5%	8.5%	9.0%
25,000	7.5%	8.5%	9.5%	10.0%
35,000	8.0%	9.0%	10.0%	10.5%
50,000	8.5%	9.5%	10.5%	11.0%
75,000	9.0%	10.0%	11.0%	11.5%
100,000	9.5%	10.5%	11.5%	12.0%
125,000	9.5%	10.5%	11.5%	12.0%
150,000	10.0%	11.0%	12.0%	12.5%
200,000	10.0%	11.0%	12.0%	12.5%
IntraLATA Toll and 800/888 Base Rates Per Minute	\$0.110	\$0.105	\$0.100	\$0.090

/1/

/1/ Material formerly appeared on Original Sheet 34.1 in Part 4, Section 2 of this Tariff.

Issued: June 29, 2007

Effective: June 29, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,
Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 20 - Grandfathered Services
SECTION 4 - Exchange Access Services

Original Sheet 53

COMPLETELINK (cont'd)

(T)/1/

D. Prices (cont'd)

2. Other Applicable Charges and Payments

Service Connection Charges are not applicable when establishing or changing to CompleteLink.

3. Termination Charges

Customers terminating a CompleteLink plan prior to the expiration of the selected term period are subject to termination charges.

Termination charges are equal to 50% of the MARC multiplied by the number of years remaining in the customer's term period. For a partial year, if the partial year revenue is less than the MARC, the customer is liable for 50% of the difference between the MARC and the actual billed revenue.

Termination liability charges are not applicable if during the CompleteLink term period the customer converts to another Company access or usage plan with a term equal to or greater than the existing CompleteLink plan, and a revenue commitment equal to or greater than the CompleteLink MARC.

Commission approval of the above termination liability language is not intended to indicate that the Commission has sanctioned any particular legal result should a dispute arise between the parties. In the event of dispute signators to such contracts may pursue whatever legal remedies they deem appropriate to resolve the dispute.

4. Service Guarantee

Within 90 days of subscribing to CompleteLink 2-year, 3-year and 5-year term plans, customers may cancel this service without incurring the termination liability charges specified in this tariff. This avoidance of termination liability does not apply to customers who terminate or convert to another Company toll, access and/or usage commitment product for the purpose of subscribing to CompleteLink.

/1/

/1/ Material formerly appeared on 5th Revised Sheet 35 in Part 4, Section 2 of this Tariff.

Issued: June 29, 2007

Effective: June 29, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 20 - Grandfathered Services
SECTION 4 - Exchange Access Services

Original Sheet 54

COMPLETELINK (cont'd)

(T)/3/

D. Prices (cont'd)

5. MARC Downgrade Allowance for MATUC Removal^{/1/}

Customers with existing CompleteLink agreements signed prior to October 24, 2003 will be allowed to downgrade their MARC commitment without termination liability for the purpose of removing their intraLATA toll service and MATUC commitment provided: a) the Customer enters into a new CompleteLink service agreement for the shortest length term period which is equal to or greater than the time remaining on their current agreement, and b) the MARC on the new agreement is the next lower MARC. This waiver of charges will be allowed only once per Customer, per Agreement term. CompleteLink \$700 MARC service agreements are specifically not eligible.

6. MARC Downgrade Allowance for Technology Upgrade^{/2/}

Termination liability charges will not apply if during the term of the CompleteLink agreement the Customer disconnects one or more of the services which are specified under Column A below, and those services are contributory to their CompleteLink MARC, and replaces the service(s) with the AT&T service specified on the same line in Column B, and as a direct result of that replacement the Customer's annual spending on those services is reduced (comparing customer's current spending on the removed services and the anticipated customer spending for the replacement services), and that reduction results in a 50% or greater difference between the customer's current MARC and the next lower MARC, at the Customer's option and request, the Customer may terminate the existing CompleteLink agreement without termination liability provided: a) the Customer enters into a new CompleteLink service agreement for a term period which is equal to or greater than the time remaining on their current agreement, and b) the MARC on the new agreement is the next lower MARC. This waiver of charges as a result of replacing Column A contributory services with the associated Column B contributory service will be allowed only once per Customer, per agreement term. CompleteLink \$700 MARC service agreements are specifically not eligible.

(T)

/1/ Applicable for agreements signed prior to October 24, 2003 only.

/2/ Applicable for agreements signed on or after October 24, 2003 only.

/3/ Material formerly appeared on Original Sheet 35.1 in Part 4, Section 2 of this Tariff.

/3/

PART 20 - Grandfathered Services
SECTION 4 - Exchange Access Services

Original Sheet 55

COMPLETELINK (cont'd)

(T)/2/

D. Prices (cont'd)

6. MARC Downgrade Allowance for Technology Upgrade^{/1/} (cont'd)

For purposes of the waiver, "as a direct result" means that the newly installed product(s) must be installed at the same customer service location(s) and in the same relative quantity(ies) as those being displaced. It is at AT&T's sole determination whether a product change satisfies the requirements for waiver of the termination liability under this provision.

(T)

<u>A</u>		<u>B</u>
Analog Trunks	to	ISDN Prime, DS1, DS3, SONET, or GigaMAN
ADTS-E	to	ISDN Prime
Centrex Service (CS) Basic Lines	to	Centrex Service Electronic Key, ISDN Direct, or Internet Protocol Lines
FeatureLink	to	Centrex Service
Grandfathered Centrex	to	Centrex Service
Measured or Flat Business Lines	to	Centrex Service, ISDN Prime, DS1, DS3, SONET, GigaMAN, or FeatureLink
DS0 or ISDN Direct	to	DS1, DS3, SONET, or GigaMAN
DS1	to	DS3, SONET, GigaMAN
DS3	to	SONET or GigaMAN

The following is stated as a matter of convenience and not intended to imply that the list above is not inclusive. In no event will the following product changes satisfy the conditions required for termination without liability under this provision.

Centrex (any type)	to	PBX
Centrex (any type)	to	ISDN Prime

Example: Customer has a CompleteLink \$25,000 MARC, 3-year agreement, with 18 months remaining. MARC attainment in current year is 60%. A customer replaces its Analog Trunks to ISDN Prime, which would result in an annual spending reduction of \$4,000 from what was spent for the Analog Trunks. At the time of the new contract, the CompleteLink tariff reflects the next lower MARC to be \$18,000, so the customer may terminate its \$25,000 MARC agreement without liability if it enters into a new 2-year (24-month) CompleteLink agreement at the \$18,000 MARC. The applicable discount will be that available with the \$18,000 commitment level.

/1/ Applicable for agreements signed on or after October 24, 2003 only.

/2/ Material formerly appeared on 1st Revised Sheet 35.2 in Part 4, Section 2 of this Tariff.

/2/

PART 20 - Grandfathered Services
SECTION 4 - Exchange Access Services

Original Sheet 56

COMPLETELINK (cont'd)

(T)/2/

D. Prices (cont'd)

6. MARC Downgrade Allowance for Technology Upgrade^{/1/} (cont'd)

NOTE: Both the MARC Downgrade waivers named in D.5 and D.6 above only apply to the termination charges applicable to the CompleteLink agreement. Termination charges may apply on those services being disconnected, and the application of those termination charges are not affected by this waiver. All applicable recurring and non-recurring charges apply to the installation and removal of services. Products and services are subscribed to separately and not as a part of the CompleteLink subscription. As a result of selecting a reduced MARC level, discounts provided under the new CompleteLink agreement may be less than those received under the higher MARC agreement (discounts for the new agreement will be those applicable to the new MARC level under the CompleteLink tariff in effect at the time the new contract is executed.) 90 day service guarantee does not apply to the new agreement.

/2/

/1/ Applicable for agreements signed on or after October 24, 2003 only.

/2/

/2/ Material formerly appeared on Original Sheet 35.3 in Part 4, Section 2 of this Tariff.

Issued: June 29, 2007

Effective: June 29, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 20 - Grandfathered Services
SECTION 4 - Exchange Access Services

Original Sheet 57

COMPLETELINK SELECT III SAVE/WIN PLAN

/2/

Note: Effective June 29, 2007, no further installation of, or changes to the CompleteLink Select III Save/Win Plan will be made. Customers of record on June 29, 2007 may continue their service as long as their present term agreement remains in effect. In the event that these services are discontinued at their present location for any reason, they will not be re-established.

(N)

(N)

Eligible business customers subscribing to a CompleteLink 1-year, 2-year, 3-year or 5-year term plan will be eligible for the following intraLATA toll and 800/888 rates per minute, as well as the following increased Maximum Annual Discount, one-time signing bonus, and a 10% discount on local usage message service charges. The signing bonus is a percentage of the customer's selected Minimum Annual Revenue Commitment and may vary by term-plan period. Additionally, a MARC Volume Discount^{1/1} overlay of 13.5% will apply to all MARC levels (except the \$700 level) and all terms selected in addition to the "% Discount On Eligible Services" displayed under CompleteLink found in Part 4, Section 2 of this Tariff. Customers electing a \$700 MARC level are not eligible for this offer.

/2/

	<u>1-year</u>	<u>2-year</u>	<u>3-year</u>	<u>5-year</u>
IntraLATA Toll and 800/888 Rates Per Minute	\$0.054	\$0.049	\$0.048	\$0.047
One-Time Signing Bonus:	0%	0%	0%	6%

<u>MARC</u>	<u>Maximum Annual Discount</u>	<u>MARC</u>	<u>Maximum Annual Discount</u>
\$ 1,200	\$ 1,000	\$ 50,000	\$ 30,000
3,000	2,500	75,000	40,000
7,000	4,000	100,000	50,000
12,000	6,500	125,000	60,000
18,000	10,000	150,000	80,000
25,000	15,000	200,000+	100,000
35,000	20,000		

Eligible customers are those business customers who have received a competitive offer and are considering switching their business exchange access service to another carrier (proof of competitive offer may be required) or those business customers who have their local network access line(s) with another competitive local exchange carrier within the AT&T Illinois, AT&T Indiana, AT&T Michigan, AT&T Ohio, or AT&T Wisconsin service area and who wish to establish their local network access service with the Company.

/2/

/1/ MARC volume discounts will not apply to intraLATA toll and 800/888 rates.

/2/

/2/ Material formerly appeared on 2nd Revised Sheet 47 in Part 4, Section 2 of this Tariff.

Issued: June 29, 2007

Effective: June 29, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 20 - Grandfathered Services
SECTION 4 - Exchange Access Services

Original Sheet 58

COMPLETELINK SELECT III SAVE/WIN PLAN (cont'd)

/1/

This offering may not be combined with other Company Business access line, usage, and/or toll discount plans or promotions, with the exception of combining with other CompleteLink promotions, which is permissible.

The per minute usage rates will be billed in increments of (18) seconds and additional increments of (6) seconds, or fraction thereof. All other terms and conditions applicable to CompleteLink, found in Part 4, Section 2 of this Tariff will apply.

/1/

/1/ Material formerly appeared on 2nd Revised Sheet 47 in Part 4, Section 2 of this Tariff.

Issued: June 29, 2007

Effective: June 29, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 20 - Grandfathered Services
SECTION 4 - Exchange Access Services

Original Sheet 59

COMPLETELINK WINBACK RELOADED

/1/

Note: Effective June 29, 2007, no further installation of, or changes to CompleteLink Winback Reloaded service will be made. Customers of record on June 29, 2007 may continue their service as long as their present term agreement remains in effect. In the event that these services are discontinued at their present location for any reason, they will not be re-established. (N)

Eligible business customers subscribing to a CompleteLink 1-year, 2-year, 3-year, or 5-year term plan will be eligible for additional credits on their bills. These credits are a percentage of the customer's selected Minimum Annual Revenue Commitment (MARC) and will vary depending upon the term plan selected, in accordance with the following payment schedule. Credits will be applied within 2 bill periods following the time period cited below: /1/

	<u>1-year plan</u>	<u>2-year plan</u>	<u>3-year plan</u>	<u>5-year plan</u>
Upon Signing	5% of MARC	20% of MARC	25% of MARC	30% of MARC
1-Year Anniversary		5% of MARC	5% of MARC	5% of MARC
2-Year Anniversary			5% of MARC	5% of MARC
3-Year Anniversary				5% of MARC
4-Year Anniversary				5% of MARC

Eligible customers are those business customers who have their local network access line(s) with another competitive carrier within the AT&T Illinois, AT&T Indiana, AT&T Michigan, AT&T Ohio, or AT&T Wisconsin service area, and who now wish to establish their local network access line service with the Company, and who have previously refused a CompleteLink Select III Save/Win offer from the Company.

Eligible customers will also receive IntraLATA toll and 800/888 rates, as well as MARC volume discounts and Maximum Annual Discount levels as applicable in the previously refused CompleteLink Select III Save/Win offer as found in Part 4, Section 2 of this Tariff. All other terms and conditions applicable to CompleteLink found in Part 4, Section 2 of this Tariff will apply.

Customers terminating their plan prior to the expiration of their selected term plan are subject to termination charges as specified under CompleteLink found on Sheet 35 in Part 4, Section 2 of this Tariff. /1/

/1/ Material formerly appeared on 2nd Revised Sheet 48 in Part 4, Section 2 of this Tariff.

Issued: June 29, 2007

Effective: June 29, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 20 – SECTION 4

EXHIBIT B

PART 20 - Grandfathered Services
SECTION 4 - Exchange Access Services

Original Sheet A

Material formerly located on sheets 4 through 16, sheets 21 through 32, and sheets 47 through 59 now located in the AT&T Ohio Guidebook, Part 20, Section 4, for non-residential tier 2 services. (N)

Material formerly located on sheets 33 through 46 now also located in the AT&T Ohio Guidebook, Part 20, Section 4, for non-residential tier 2 services. (N)

Issued: April 1, 2008

Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,
Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

PART 20 - Grandfathered Services
SECTION 4 - Exchange Access Services

3rd Revised Sheet 4
Cancels 2nd Revised Sheet 4

2. HOME SERVICE PACKAGES

/2/ (C)

Effective October 23, 2000, no further installations of, or changes for the Home Services Packages, including the Best Value Package purchased with Anytime Rate Plan, in service on October 23, 2000 will be continued in service only for as long as such service remains at the location at which it will be furnished on the aforementioned date.

A. Description

Home Services Packages offer residence customers combinations of services including a network access line, local call plan, an intraLATA calling plan, Custom Calling, Advanced Custom Calling, and Complementary Network Services at a package rate.

B. Definitions

The Home Services Packages include the following services as indicated:

Basic Value Package^{/1/}

Call Waiting
Three Way Calling
Call Forwarding
Repeat Dialing
Automatic Callback

Value Plus Package^{/1/}

Call Waiting
Three Way Calling
Call Forwarding
Repeat Dialing
Automatic Callback
Caller ID
Caller ID with Name

/2/

- /1/ All packages require the purchase of a Residence Individual Network Access Line with Flat Rate Usage Service at the existing tariffed rate. /2/
/2/ Material formerly appeared on 1st Revised Sheet 17 in this Section.

Issued: April 1, 2008

Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007, Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

PART 20 - Grandfathered Services
SECTION 4 - Exchange Access Services

3rd Revised Sheet 5
Cancels 2nd Revised Sheet 5

2. HOME SERVICE PACKAGES (cont'd)

/2/ (C)

B. Definitions (cont'd)

The Home Services Packages include the following services as indicated:

Best Value Package^{/1/}

Call Waiting
Three Way Calling
Call Forwarding
Repeat Dialing
Automatic Callback
Caller ID
Caller ID with Name
Message Waiting Indicator
Alternate Answering
Busy Line Transfer
Optional Additional Feature:
Star Code Access To Voice Mail

/2/

- /1/ All packages require the purchase of a Residence Individual Network Access Line with Flat Rate Usage Service at the existing tariffed rate. /2/
/2/ Material formerly appeared on 2nd Revised Sheet 18 in this Section. /2/

Issued: April 1, 2008

Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,
Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

PART 20 - Grandfathered Services
SECTION 4 - Exchange Access Services

2nd Revised Sheet 6
Cancels 1st Revised Sheet 6

2. HOME SERVICE PACKAGES (cont'd)

/1/ (C)

C. Terms and Conditions

1. Home Services Packages are available to new residence customers and existing residence customers who upgrade their service to include a package.
2. Residence customers currently subscribing to all services in a Home Services Package may request billing at the package price.
3. Only one Home Services Package is allowable per line.
4. In addition to the rates noted in Prices below, End-User Common Line (EUCL) charges are applicable.
5. Home Services Packages are not available with PBX or Dormitory Centrex Services.

/1/

/1/ Material formerly appeared on 1st Revised Sheet 19 in this Section.

Issued: April 1, 2008

Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,
Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

PART 20 - Grandfathered Services
SECTION 4 - Exchange Access Services

2nd Revised Sheet 7
Cancels 1st Revised Sheet 7

2. HOME SERVICE PACKAGES (cont'd)

/3/ (C)

D. Prices

(C)

The rates specified for the Home Services Packages are in addition to applicable Service Connection Charges for the establishment of network access lines. No Service Charges are applicable when existing residence network access line customers add services, other than network access lines, to establish Home Services Packages.

1. Service Elements

Description	Access Area Monthly Price		
	A	B	C
Basic Value Package ^{/1/}	\$16.75	\$16.75	\$16.75
Value Plus Package ^{/1/}	19.60	19.60	19.60
Best Value Package ^{/1/ 12/}	20.55	20.55	20.55

E. References

(C)

<u>Service</u>	<u>Reference</u>
Flat Rate Usage Service	Part 4, Section 2 of this Tariff
End-User Common Line Charges	Ameritech Operating Companies Access Tariff No. 2, Section 4

/1/ All packages require the purchase of a Residence Individual Network Access Line with Flat Rate Usage Service at the existing tariffed rate.

/2/ When Best Value Package is purchased with the Anytime Rate Calling Plan shown in Part 9, Section 3 of the AT&T Ohio Guidebook, the monthly price associated with the Anytime Rate Calling Plan does not apply.

/3/ Material formerly appeared on 5th Revised Sheet 20 in this Section.

(C)
/3/

Issued: April 1, 2008

Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007, Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

PART 20 - Grandfathered Services
SECTION 4 - Exchange Access Services

3rd Revised Sheet 8
Cancels 2nd Revised Sheet 8

3. OTHER EXCHANGE ACCESS SERVICES^{/1/}

/2/ (C)

A. Local Service Options

1. General

- a. The Company provides optional local exchange services that combine exchange service within a basic local service area plus customer-dialed (outgoing) calling beyond that basic local service area without the application of message toll charges. These optional local exchange services are available only in those exchange areas designated in this Paragraph A.
- b. Optional local exchange services are provided subject to the availability of message toll telephone service facilities. In case a shortage of facilities exists, the provision of message toll telephone service shall take precedence over these services.
- c. Only one type of optional local exchange service may be furnished on an individual exchange service. Optional Off-Peak Toll Service may not be furnished on the same individual exchange service as an optional local exchange service.
- d. The optional local exchange services offered under the provisions of this Paragraph A. are available on message and flat rate residence individual and PBX trunks.

(C)

2. Community Calling Service

a. Regulations

- (1) Community Calling Service provides customer-dialed (outgoing) calling to exchange areas within the State of Ohio that are outside the basic local service area, but within the same LATA and are not over 22 airline miles, determined in the same manner as message toll rate distances, from the exchange area in which the customer is located.
- (2) Community Calling Service will not be furnished with foreign central office or foreign exchange services.

/1/ Effective August 1, 2004, no further installation of, or changes to Community Calling Service will be made. Community Calling Service in service on August 1, 2004 will be continued in service only for as long as such service remains at the location at which service is being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be re-established.

/2/

/2/ Material formerly appeared on 1st Revised Sheet 33 in this Section.

Issued: April 1, 2008

Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,
Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

PART 20 - Grandfathered Services
SECTION 4 - Exchange Access Services

2nd Revised Sheet 9
Cancels 1st Revised Sheet 9

3. OTHER EXCHANGE ACCESS SERVICES (cont'd)

/1/ (C)

A. Local Service Options (cont'd)

2. Community Calling Service (cont'd)

b. Exchange Areas Where Provided

<u>Exchange Area</u>	<u>Addl. Exchange Areas Incl. in Community Calling Services</u>
Alliance	East Rochester, Greensburg, Hanoverton, Hartville, Kent, Louisville, Magnolia-Waynesburg, Malvern, Minerva, Mogadore, North Canton, Pattersonville, Ravenna, Rootstown, Uniontown, Winona
Atwater	Canton, East Rochester, Garrettsville, Greensburg, Hartville, Hiram, Hudson, Louisville, Manchester (Summit Co.), Mantua, Minerva, Mogadore, North Canton, North Georgetown, Paris Sebring, Uniontown, Winona
Burton	Aurora, Bedford, Chesterland, Colebrook, Gates Mills, Hillcrest, Kirtland, Leroy, Madison, Mentor, Mesopotamia, Montrose (Cuyahoga Co.), Montville, North Bloomfield, Orwell, Painesville, Perry, Rock Creek, Thompson, Trumbull, Twinsburg, Wickliffe, Willoughby, Windsor
Columbiana	Berlin Center, Canfield, Damascus, East Liverpool, Girard, Hubbard, Lake Milton, Lowellville, Niles, North Benton, North Jackson, Salineville, Wellsville
Dalton	Akron, Beach City, Berlin, Bolivar, Brewster, Burbank, Canal Fulton, Canton, Creston, Doylestown, Greensburg, Manchester (Summit Co.), Navarre, North Canton, Seville, Sharon Center, Strasburg, Sugarcreek, Uniontown, Wadsworth, Westfield Center, Wilmot

/1/

/1/ Material formerly appeared on 1st Revised Sheet 34 in this Section.

Issued: April 1, 2008

Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,
Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

PART 20 - Grandfathered Services
SECTION 4 - Exchange Access Services

3rd Revised Sheet 10
Cancels 2nd Revised Sheet 10

3. OTHER EXCHANGE ACCESS SERVICES (cont'd)

/1/ (C)

A. Local Service Options (cont'd)

2. Community Calling Service (cont'd)

b. Exchange Areas Where Provided (cont'd)

<u>Exchange Area</u>	<u>Addl. Exchange Areas Incl. in Community Calling Services</u>
East Palestine	Canfield, East Liverpool, Leetonia, Lowellville North Lima, Salineville, Wellsville
Franklin	Beavercreek, Bellbrook, Brookville, Camden, Clarksville, Englewood, Farmersville, Gratis, Liberty, Monroe, New Burlington, New Lebanon, Spring Valley, Trenton, Trotwood, West Alexandria, Xenia
Girard	Berlin Center, Bristolville, Canfield, Columbiana, Cortland, Damascus, Greene, Hartford (Trumbull Co.), Johnston, Kinsman, Lake Milton, Leetonia, Lowellville, Newton Falls, North Benton, North Jackson, North Lima, Salem, Sharon, Wayland, Windham
Gnadenhutten	Bowerstown, Freeport, Scio, West Lafayette
Hartville	Alliance, Atwater, Canal Fulton, Doylestown, East Rochester, Greensburg, Hudson, Kent, Magnolia-Waynesburg, Malvern, Manchester (Summit Co.), Massillon, Minerva, Mogadore, Montrose (Summit Co.), Navarre, North Georgetown, Paris, Ravenna, Rootstown, Sebring, Wadsworth
Jamestown	Bellbrook, Donnelsville, Enon, Fairborn, Medway, New Burlingtown, Pitchin, Port William, Sabina, South Charlestown, South Vienna, Springfield, Spring Valley, Wilmington, Yellow Springs-Clifton
Leroy	Austinburg, Burton, Chagrin Falls, Chardon, Chesterland, East Claridon, Gates Mills, Geneva, Hillcrest, Huntsburg, Kirtland, Madison, Mesopotamia, Middlefield, Montville, Newbury, North Bloomfield, Orwell, Perry, Rock Creek, Russell, Thompson, Trumbull, Wickliffe, Windsor

/1/

/1/ Material formerly appeared on 1st Revised Sheet 35 in this Section.

Issued: April 1, 2008

Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,
Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

PART 20 - Grandfathered Services
SECTION 4 - Exchange Access Services

3rd Revised Sheet 11
Cancels 2nd Revised Sheet 11

3. OTHER EXCHANGE ACCESS SERVICES (cont'd)

/1/ (C)

A. Local Service Options (cont'd)

2. Community Calling Service (cont'd)

b. Exchange Areas Where Provided (cont'd)

<u>Exchange Area</u>	<u>Addl. Exchange Areas Incl. in Community Calling Services</u>
Louisville	Akron, Alliance, Atwater, Beach City, Bolivar, Brewster, Canal Fulton, Carrollton, Dellroy, East Rochester, Greensburg, Hanoverton, Magnolia-Waynesburg, Malvern, Manchester (Summit Co.), Marlboro, Massillon, Mineral City, Minerva, Mogadore, Navarre, North Georgetown, Paris, Pattersonville, Rootstown, Sebring, Uniontown, Winona
Magnolia - Waynesburg	Alliance, Beach City, Bolivar, Brewster, Carrollton, Dellroy, East Rochester, Greensburg, Hanoverton, Harlem Springs, Hartville, Louisville, Malvern, Marlboro, Massillon, Mechanicstown, Minerva, Navarre, New Philadelphia, North Canton, North Georgetown, Paris, Pattersonville, Strasburg, Sugarcreek, Wilmot
Marlboro	Akron, Canal Fulton, East Rochester, Greensburg, Hanoverton, Kent, Louisville, Magnolia-Waynesburg, Malvern, Manchester, Massillon, Minerva, Mogadore, North Canton, North Georgetown, Paris, Pattersonville, Ravenna, Sebring, Uniontown, Winona
Mogadore	Alliance, Atwater, Canal Fulton, Canton, Doylestown, Greensburg, Hartville, Hiram, Hudson, Louisville, Manchester, Mantua, Marlboro, Massillon, Montrose (Summit Co.), North Canton, Paris, Peninsula, Ravenna, Rootstown, Sharon Center, Wadsworth
Navarre	Berlin, Bolivar, Canal Fulton, Dalton, Dellroy, Doylestown, Greensburg, Hartville, Louisville, Magnolia-Waynesburg, Malvern, Manchester (Summit Co.), Mineral City, New Philadelphia, North Canton, Paris, Strasburg, Sugar Creek, Uniontown, Wilmot

/1/

/1/ Material formerly appeared on 1st Revised Sheet 36 in this Section.

Issued: April 1, 2008

Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,
Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

PART 20 - Grandfathered Services
SECTION 4 - Exchange Access Services

3rd Revised Sheet 12
Cancels 2nd Revised Sheet 12

3. OTHER EXCHANGE ACCESS SERVICES (cont'd)

/1/ (C)

A. Local Service Options (cont'd)

2. Community Calling Service (cont'd)

b. Exchange Areas Where Provided (cont'd)

<u>Exchange Area</u>	<u>Addl. Exchange Areas Incl. in Community Calling Services</u>
Newcomerstown	Adamsville, Byesville, Cambridge, Conesville, Coshocton, Freeport, New Concord, Norwich, Old Washington, Uhrichsville, Warsaw
North Canton	Alliance, Atwater, Beach City, Bolivar, Brewster, Dalton, Doylestown, East Rochester, Kent, Magnolia-Waynesburg, Malvern, Manchester (Summit Co.), Marlboro, Mineral City, Minerva, Mogadore, Montrose, Navarre, Paris, Ravenna, Rootstown, Sebring, Strasburg, Wadsworth, Wilmot
North Jackson	Bristolville, Columbiana, Cortland, Damascus, Girard, Hartford, Hubbard, Leetonia, Lowellville, Newton Falls, North Benton, North Lima, Salem, Sharon (Trumbull Co.), Wayland, Windham
Piqua	Ansonia, Arcanum, Christiansburg, Englewood, Gettysburg, Greenville, Laura, New Carlisle, North Hampton, Phillipsburg, Pleasant Hill, St. Paris, Terre Haute, Tipp City, Vandalia, Versailles, West Milton
Ravenna	Alliance, Greensburg, Hartsville, Hudson, Marlboro, Mogadore, Montrose (Summit Co.), North Canton, Peninsula, Sebring, Uniontown

/1/

/1/ Material formerly appeared on 1st Revised Sheet 37 in this Section.

Issued: April 1, 2008

Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,
Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

PART 20 - Grandfathered Services
SECTION 4 - Exchange Access Services

2nd Revised Sheet 13
Cancels 1st Revised Sheet 13

3. OTHER EXCHANGE ACCESS SERVICES (cont'd)

/1/ (C)

A. Local Service Options (cont'd)

2. Community Calling Service (cont'd)

b. Exchange Areas Where Provided (cont'd)

<u>Exchange Area</u>	<u>Addl. Exchange Areas Incl. in Community Calling Services</u>
Rootstown	Alliance, Canton, Garrettsville, Greensburg, Hartville, Hiram, Hudson, Louisville, Manchester (Summit Co.), Mantua, Mogadore, Montrose (Summit Co.), North Canton, Paris, Peninsula, Sebring, Uniontown
Salineville	Columbiana, Damascus, East Palestine, Leetonia, New Waterford, Rogers, Salem
Springfield	Beavercreek, Christiansburg, Fairborn, Jamestown, Mechanicsburg, St. Paris, South Solon, Terre Haute, Tipp City, Vandalia, Xenia
Sugar Grove	Amanda, Baltimore, Bremen, Canal Winchester, Carroll, Circleville, Glenford, Hallsville, Junction City, Laurelville, Logan, Millersport, Murray City, Nelsonville, New Lexington, Pleasantville, Rushville, Shawnee, Somerset, Thornville
Uhrichsville	Cadiz, Flushing, Jewett, Newcomerstown, Scio

/1/

/1/ Material formerly appeared on 1st Revised Sheet 38 in this Section.

Issued: April 1, 2008

Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,
Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

PART 20 - Grandfathered Services
SECTION 4 - Exchange Access Services

2nd Revised Sheet 14
Cancels 1st Revised Sheet 14

3. OTHER EXCHANGE ACCESS SERVICES (cont'd)

/2/ (C)

A. Local Service Options (cont'd)

2. Community Calling Service (cont'd)

c. Rates and Charges

- (1) The following incremental rates for residence service are in addition to the monthly rates for the network access line, central office termination and usage package as specified in Part 4, Section 2 of this Tariff, as appropriate, for the class of service involved. The incremental rates are for the first two hours of use of Community Calling Service.

(C)

(C)

(C)

<u>Residence Service</u>	<u>Monthly Rate</u>
Message Rate ^{/1/}	
Individual	\$15.15
Flat Rate	
Individual	15.15
PBX Trunk	15.15

(D)

(D)

/1/ The local message allowance and additional local message charges applicable to outgoing calls within the basic local calling area only are covered in Part 4, Section 2 of this Tariff.

/2/ (C)

/2/ Material formerly appeared on 1st Revised Sheet 39 in this Section.

Issued: April 1, 2008

Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,
Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

PART 20 - Grandfathered Services
SECTION 4 - Exchange Access Services

3rd Revised Sheet 15
Cancels 2nd Revised Sheet 15

3. OTHER EXCHANGE ACCESS SERVICES (cont'd)

/2/ (C)

A. Local Service Options (cont'd)

2. Community Calling Service (cont'd)

c. Rates and Charges (cont'd)

- (2) The following charge applies for each additional fifteen minutes of use of Community Calling Service, or fraction thereof:

	<u>Charge</u>
(a) All residence services	\$1.80

- (3) Unless otherwise requested by the customer, when Community Calling is furnished on two or more services of the same class and grade on a given premises, the initial time period will be the product of two hours multiplied by the number of services; the additional period will be the sum of the accumulated measured times of such services in excess of that product.

3. Optional Local Area Service^{/1/}

a. Exchange Areas Where Provided

<u>Exchange Area</u>	<u>Addl. Exchange Areas Incl. in Community Calling Services</u>
Akron	Hudson
Beavercreek	Brookville, New Lebanon, Phillipsburg

/1/ Effective August 1, 2004, no further installations of, or changes to Optional Local Area Service will be made. Optional Local Area Service in service on August 1, 2004 will be continued in service only as long as such service remains at the location at which service is being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be re-established.

/2/ Material formerly appeared on 1st Revised Sheet 40 in this Section.

Issued: April 1, 2008

Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007, Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

PART 20 - Grandfathered Services
SECTION 4 - Exchange Access Services

3rd Revised Sheet 16
Cancels 2nd Revised Sheet 16

3. OTHER EXCHANGE ACCESS SERVICES (cont'd)

/1/ (C)

A. Local Service Options (cont'd)

3. Optional Local Area Service (cont'd)

a. Exchange Areas Where Provided (cont'd)

<u>Exchange Area</u>	<u>Addl. Exchange Areas Incl. in Community Calling Services</u>
Bellbrook	Brookville, New Lebanon, Phillipsburg
Centerville	Brookville, New Lebanon, Phillipsburg
Fairborn	Brookville, New Lebanon, Phillipsburg
Kirtland	Bedford, Cleveland, Olmsted Falls, Berea, Independence, Strongsville, Brecksville, Montrose, Trinity, Chagrin Falls, North Royalton, Victory
Mentor	Bedford, Hillcrest, Strongsville, Berea, Independence, Terrace, Brecksville, Montrose, Trinity, Chagrin Falls, North Royalton, Victory, Cleveland, Olmsted Falls
Miamisburg- West Carrollton	Brookville, New Lebanon, Phillipsburg
Vandalia	Brookville, New Lebanon, Phillipsburg
Painesville	Bedford, Gates Mills, Hillcrest, Olmsted Falls, Berea, Brecksville, Independence, Terrace, Chagrin Falls, Montrose, Trinity, Cleveland, North Royalton, Strongsville, Victory, Wickliffe
Xenia	Centerville, Miamisburg-West Carrollton, Vandalia, Fairborn
Yellow Springs Clifton	Bellbrook, Centerville, Miamisburg-West Carrollton, Vandalia

/1/

/1/ Material formerly appeared on 1st Revised Sheet 41 in this Section.

Issued: April 1, 2008

Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,
Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

PART 20 - Grandfathered Services
SECTION 4 - Exchange Access Services

2nd Revised Sheet 17
Cancels 1st Revised Sheet 17

3. OTHER EXCHANGE ACCESS SERVICES (cont'd)

/2/
/3/ (C)

A. Local Service Options (cont'd)

3. Optional Local Area Service (cont'd)

b. Rates and Charges

- (1) The monthly rates for the network access line, central office termination and usage package for Optional Local Area Service are the rates specified in Part 4, Section 2 of this Tariff, as appropriate, for the grade and class of service involved plus the following increment, for one-way calling to the exchange areas listed in a. preceding.

(C)

Description /Billing Code/	Monthly Flat Rate	Monthly Message Rate ^{/1/}
Residence Services		
- Akron	\$ 9.20	\$6.65
- Dayton Met. Area (Beavercreek, Bellbrook, Centerville, Fairborn, Miamisburg-West Carrollton, Vandalia)	9.20	6.65
- Kirtland /TDX04/	11.00	8.75
- Mentor /TDX05/	11.00	8.75
- Painesville /TDX07/	11.00	8.75
- Xenia /TDX08/	9.50	7.80
- Yellow Springs - Clifton /TDX09/	11.45	7.80

- /1/ The local message allowance and additional local message charges applicable to outgoing calls within both the basic and optional local service areas are covered in Part 4, Section 2 of this Tariff. /3/ (C)
- /2/ Material now appears on 3rd Revised Sheet 4 in this Section.
- /3/ Material formerly appeared on 1st Revised Sheet 42 in this Section.

Issued: April 1, 2008

Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,
Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

PART 20 - Grandfathered Services
SECTION 4 - Exchange Access Services

3rd Revised Sheet 18
Cancels 2nd Revised Sheet 18

3. OTHER EXCHANGE ACCESS SERVICES (cont'd)

/2/
/3/ (C)

A. Local Service Options (cont'd)

3. Optional Local Area Service (cont'd)

b. Rates and Charges (cont'd)

(1) (cont'd)

Description	Monthly Flat Rate
PBX Trunk	
- Akron	\$ 9.65
- Dayton Met. Area (Beavercreek, Bellbrook, Centerville, Fairborn, Miamisburg-West Carrollton, Vandalia)	9.65
- Kirtland and Mentor	17.30
- Painesville	23.55
- Xenia	15.50
- Yellow Springs - Clifton option B	15.50

(D)

(D)

- 1/ The local message allowance and additional local message charges applicable to outgoing calls within both the basic and optional local service areas are covered in Part 4, Section 2 of this Tariff. /3/ (C)
- /2/ Material now appears on 3rd Revised 5 in this Section.
- /3/ Material formerly appeared on 1st Revised Sheet 43 in this Section.

Issued: April 1, 2008

Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,
Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

PART 20 - Grandfathered Services
SECTION 4 - Exchange Access Services

2nd Revised Sheet 19
Cancels 1st Revised Sheet 19

3. OTHER EXCHANGE ACCESS SERVICES (cont'd)

A. Local Service Options (cont'd)

4. Econo-Call Service^{/1/}

a. Regulations

Econo-Call Service will not be furnished with foreign central office or foreign exchange services.

^{/1/} Effective August 1, 2004, no further installation of, or changes to Econo-Call Service will be made. Econo-Call Service in service on August 1, 2004 will be continued in service only for as long as such service remains at the location at which service is being furnished on the aforementioned date. In the event that these services are discontinued at their present location for any reason, they will not be re-established.

^{/2/} Material now appears 2nd Revised Sheet 6 in this Section.

^{/3/} Material formerly appeared on 1st Revised Sheet 44 in this Section.

Issued: April 1, 2008

Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007, Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

/2/
/3/ (C)

(D)

(D)

(C)

(C)

/3/

PART 20 - Grandfathered Services
SECTION 4 - Exchange Access Services

6th Revised Sheet 20
Cancels 5th Revised Sheet 20

3. OTHER EXCHANGE ACCESS SERVICES (cont'd)

/1/
/2/ (C)

A. Local Service Options (cont'd)

4. Econo-Call Service (cont'd)

b. Exchange Areas Where Provided

Exchange Area in Which Econo-Call Service is Offered	Additional Exchange Area(s) Included with Econo-Call Service
Cleveland, Bedford, Berea, Brecksville, Chagrin Falls, Hillcrest, Independence, Montrose, North Royalton, Olmsted Falls, Strongsville, Terrace, Trinity, Victory	Mentor
Centerville, Fairborn, Miamisburg-West Carrollton, Vandalia	Xenia
Beavercreek, Bellbrook, Fairborn, Vandalia	Franklin
Franklin	Beavercreek, Bellbrook, Fairborn, Vandalia
Mentor	Cleveland, Bedford, Berea, Brecksville, Chagrin Falls, Hillcrest, Independence, Montrose, North Royalton, Olmsted Falls, Strongsville, Terrace, Trinity, Victory
Xenia	Centerville, Fairborn, Miamisburg-West Carrollton, Vandalia

c. Rates and Charges

- (1) The following incremental rates in (a) and (b) following are in addition to the monthly rates for the network access line, central office termination and usage package as specified in Part 4, Section 2 of this Tariff, as appropriate, for the grade and class of service involved.

(C)
(D)

The incremental rates are per individual exchange.

/2/ (C)

/1/ Material now appears on 2nd Revised Sheet 7 in this Section.

/2/ Material formerly appeared on 1st Revised Sheet 45 in this Section.

Issued: April 1, 2008

Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,
Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

PART 20 - Grandfathered Services
SECTION 4 - Exchange Access Services

2nd Revised Sheet 21
Cancels 1st Revised Sheet 21

3. OTHER EXCHANGE ACCESS SERVICES (cont'd)

/1/ (C)

A. Local Service Options (cont'd)

4. Econo-Call Service (cont'd)

c. Rates and Charges (cont'd)

(1) (cont'd)

Monthly Rate

(a) Residence service

\$2.90

(D)

(D)

(2) When Econo-Call Service is provided on message rate service, the local message allowance and additional local message charges applicable to outgoing calls within the basic local service area only are covered in Part 4, Section 2 of this Tariff.

(C)

(3) The following charge applies per local message for Econo-Call Service:

Charge

For message or flat rate service,
each local message

\$.25

/1/

/1/ Material formerly appeared on 1st Revised Sheet 46 in this Section.

Issued: April 1, 2008

Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,
Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

PART 20 - Grandfathered Services
SECTION 4 - Exchange Access Services

2nd Revised Sheet 22
Cancels 1st Revised Sheet 22

Effective April 1, 2008 the following Sheets are deleted from this Tariff:

1st Revised Sheets 23 through 27
1st Revised Sheet 27.1
1st Revised Sheets 28 through 46
Original Sheet 47
Original Sheet 48
1st Revised Sheet 49
Original Sheets 50 through 59

(D)
(N)

(N)

Issued: April 1, 2008

Effective: April 1, 2008

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 6, 2007,
Case No. 06-1345-TP-ORD.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-08-18005

PART 20 – SECTION 5

EXHIBIT A

1. CENTREX SERVICE

A. Stations of Centrex Systems

1. Monthly Rates

a. Regulations Governing Application of Monthly Rates

- (1) End User common Line (EUCL) Parity Provisions are applicable only to Centrex CO 100 Service and Centrex CO Zone-Type I and II Service.

Note: The provisions in this paragraph describe the process by which the interstate End User charge is adjusted via a PBX Trunk Equivalency process. The resulting amount is then applied as an offset against the Centrex CO 100 and Centrex CO Zone-Type I and II Service intercommunication station rate.

- (a) EUCL access charges for Centrex CO 100 Service and Centrex CO Zone-Type I and II Service main station lines are based on PBX trunk equivalents, i.e., by relating the number of main stations used by a Centrex CO 100 Service and Centrex CO Zone-Type I and II Service customer to the number of PBX trunks that would be required to serve that Centrex CO 100 Service and Centrex CO Zone-Type I and II Service customer's main station lines if he subscribed to a customer premises based switching system.

- (b) The Company uses the same PBX trunk to station ratio to determine the appropriate EUCL access charge per Centrex CO 100 Service and Centrex CO Zone-Type I and II Service main station as is used to compute the exchange access portion of the Centrex CO 100 Service and Centrex CO Zone I and II Service main station line rates.

(T)

Issued: December 17, 2007

Effective: December 17, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17691

PART 20 - Grandfathered Services
SECTION 5 - Centrex Services

2nd Revised Sheet 2
Cancels 1st Revised Sheet 2

1. CENTREX SERVICE (Cont'd)

A. Stations of Centrex Systems (Cont'd)

1. Monthly Rates (Cont'd)

a. Regulations Governing Application of Monthly Rates (Cont'd)

(1) (Cont'd)

- (c) The Company will adjust its intercommunication station rates in the following manner:

(T)

Interstate EUCL Rate

Interstate EUCL Rate = Adjustment**
PBX Trunk Equivalent* to Centrex CO 100
Service and Centrex
CO Zone-Type I & II
Service Inter-
communication Rate

Note: Effective January 9, 1995, the End User Common Line (EUCL) Parity Provision will no longer be applicable. The Parity Provision will continue to be used for those customers who are on a Centrex Variable Term Payment Plan (VTPP) contract, longer than month to month, on the aforementioned date, until the expiration of the VTPP contract. All Centrex customers whether or not under VTPP contract may retain or expand their Centrex systems until December 31, 1996.

* PBX Trunk Equivalency Ratio: greater than 900 stations 10.3, less than 900 stations 7.8.

** At no time will the adjustment to the Intercommunication Station Rate cause the rate to be below the intrastate cost of a Centrex CO 100 Service and Centrex CO Zone-Type I and II Service station. The adjustment will not exceed the Interstate EUCL rates of \$5.09.

Issued: December 17, 2007

Effective: December 17, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17691

1. CENTREX SERVICE (cont'd)

A. Stations of Centrex Systems (Cont'd)

1. Monthly Rates (Cont'd)

b. Centrex Stations

(1) Station lines

(a) for Exchange Access

(i) Centrex CO - Type II

Monthly

(C)

Rate ϕ

(aa) First 100 stations.....	\$4.90
(bb) Next 200 stations.....	4.15
(cc) Next 300 stations.....	3.40
(dd) Next 300 stations.....	3.25
(ee) Over 900 stations.....	3.10

(ii) Centrex CO 100

For rate, see (i)(aa) preceding.

(iii) Centrex CO Zone-Type I and II

(aa) First 900 stations

For rates, see (i)(bb) preceding.

(bb) Over 900 stations

For rates, see (i)(ee) preceding.

(b) for Exchange Access with Direct Inward Dialing (DID) and Touch-Tone

(i) Centrex CO - Type II

Monthly

Rate ϕ

USOC

(T)

(aa) First 900 stations

Message Rate Service..... 6.00 MUBA2

Measured Rate Service..... 5.45 MUBB2

(bb) Over 900 stations

Message Rate Service..... 4.60 MUBA3

Measured Rate Service..... 4.20 MUBB3

Note: Effective January 9, 1995, no new installations of Centrex Exchange Access will be made. Customers who are on a Centrex Variable Term Payment Plan (VTPP) contract, longer than month to month, on the aforementioned date, will be permitted to expand their system until the expiration of the VTPP contract. All Centrex customers whether or not under VTPP contract may retain or expand their Centrex systems until December 31, 1996.

ϕ No message allowance is provided. The message or measured usage charges in Part 4, Section 2 of this tariff are applicable.

Issued: December 21, 1998

Effective: December 21, 1998

In accordance with Case No. 98-1591-TP-ATA, issued November 19, 1998.

By J. F. Woods, President, Cleveland, Ohio

2. EXHIBITION HALL SERVICE⁽¹⁾

(T)

A. General

Exhibition Hall Service will be furnished to a public authority for the sole purpose of providing a telephone system for use in the managing and operating of a public auditorium or exhibition hall. The Company will also furnish stations on such telephone system to exhibitors who lease space in the public auditorium or exhibition hall.

(T)

- (1) Exhibition Hall Service is provided on a detariffed basis except for management stations and exchange access.

Issued: December 17, 2007

Effective: December 17, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17691

PART 20 - Grandfathered Services
SECTION 5 - Centrex Services

Original Sheet No. 5

2. EXHIBITION HALL SERVICE (Cont'd)

A. General (Cont'd)

2. Description of Terms Used in this Section

a. Exhibition Hall System Stations

(1) Management Station

A non-restricted main station of the Exhibition Hall Service which has full inward dialing privileges and access to and from the attendant position or positions. Such stations may:

- (a) either have full outward dialing privileges, or
- (b) be arranged to be restricted from direct outward dialing privileges.

Material formerly appeared in Exchange and Network Services Tariff,
Section 9, 2nd Revised Sheet No. 52

Issued: October 2, 1995

Effective: October 2, 1995

In accordance with Case No. 95-815-TP-ATA, issued September 1, 1995.

By J. F. Woods, President, Cleveland, Ohio

Tariff

Sheet No. 6 Revision No. 1

PART 20 - Grandfathered Services

Cancels

SECTION 5 - Centrex Services

Original Sheet No. 6

2. EXHIBITION HALL SERVICE (Cont'd)

B. Rates and Charges

1. Management Stations of Exhibition Hall Service

Monthly
Rate

a. Stations and sets

(1) Management station \$23.65

- b. No message allowance is provided to station of the Management. The charge for each outgoing local message is that specified for message rate service additional local messages in Part 4, Section 2 of this tariff.

Note: Effective January 9, 1995, no new installations of Management stations will be made. Customers who are on an Exhibition Hall Service Variable Term Payment Plan (VTPP) contract, longer than month to month, on the aforementioned date, will be permitted to add Management stations to their system until the expiration of the VTPP contract. All Centrex customers whether or not under VTPP contract may retain or expand their Exhibition Hall Service until December 31, 1996.

(C)

Issued: January 9, 1996

Effective: January 9, 1996

In accordance with Case No. 96-14-TP-ATA, issued January 9, 1996.

By J. F. Woods, President, Cleveland, Ohio

Tariff

Sheet No. 7 Revision No. 1

PART 20 - Grandfathered Services

Cancels

SECTION 5 - Centrex Services

Original Sheet No. 7

2. EXHIBITION HALL SERVICE (Cont'd)

B. Rates and Charges (Cont'd)

2. Exhibitor Stations of Exhibition Hall Service

a. Station lines	Minimum Monthly Rate	Monthly Rate
(1) Exhibitor station line		
- For exchange access.....	-	\$4.90

- b. No message allowance is provided to stations of the Exhibitor. The charge for each outgoing local message is that specified for message rate service additional local message in Part 4, Section 2 of this tariff.

Note: Effective January 9, 1995, no new installations of Exhibitor station lines for exchange access will be made. Customers who are on an Exhibition Hall Service Variable Term Payment Plan (VTPP) contract, longer than month to month, on the aforementioned date, will be permitted to expand their system until the expiration of the VTPP contract. All Centrex customers whether or not under VTPP contract may retain or expand their Exhibition Hall Service until December 31, 1996. (C)

Issued: January 9, 1996

Effective: January 9, 1996

In accordance with Case No. 96-14-TP-ATA, issued January 9, 1996.

By J. F. Woods, President, Cleveland, Ohio

PART 20 - Grandfathered Services
SECTION 5 - Centrex Services

Original Sheet No. 8

3. AIRPORT SERVICE

A. Regulations

1. Description of Offering

a. Airport Service is an arrangement of switching equipment and other facilities which provides a group of airport customers, each of whom individually subscribes to telephone service with the following common service features, in addition to those features provided with each individual service:

- (1) Four digit dial intercommunication between the individual services of all the Airport Service customers without the application of local message charges.
- (2) Dial access to common interexchange private line services furnished between the airport and the appropriate Federal Aviation Agency location.
- (3) Optional dial access to a customer-provided common loudspeaker paging system.

Material formerly appeared in Exchange and Network Services Tariff,
Section 9, 3rd Revised Sheet No. 56

Issued: October 2, 1995

Effective: October 2, 1995

In accordance with Case No. 95-815-TP-ATA, issued September 1, 1995.

By J. F. Woods, President, Cleveland, Ohio

PART 20 - Grandfathered Services
SECTION 5 - Centrex Services

Original Sheet No. 9

3. AIRPORT SERVICE (Cont'd)

A. Regulations (Cont'd)

2. Types of Service Available to Airport Service Customers

a. Airport PBX Trunks

Airport PBX Trunks, arranged to provide the features specified in A-1-a preceding in addition to the features and services regularly provided with such trunks, may be associated with Airport Service customers' manual or dial PBX systems, subject to the provisions of this section.

(1) A combination of airport PBX trunks at the rates specified in this section and regular PBX trunks at the rates specified in Part 4, Section 2 of this tariff may be associated with such a PBX system.

(2) Airport PBX trunks will not be furnished to transient hotels and motels or apartment houses and apartment hotels.

b. Airport Individual Non-Residence Stations

Individual non-residence stations, arranged to provide the features specified in A-1-a preceding and terminating in telephones or in any other station equipment may be furnished to Airport Service customers as set forth in this section.

Material formerly appeared in Exchange and Network Services Tariff,
Section 9, 2nd Revised Sheet No. 59

Issued: October 2, 1995

Effective: October 2, 1995

In accordance with Case No. 95-815-TP-ATA, issued September 1, 1995.

By J. F. Woods, President, Cleveland, Ohio

Tariff

Sheet No. 10 Revision No. 1

PART 20 - Grandfathered Services
SECTION 5 - Centrex Services

Cancels
Original Sheet No. 10

3. AIRPORT SERVICE (Cont'd)

A. Regulations (Cont'd)

3. General Regulations

- a. One primary directory listing will be provided without charge for each airport switching system, for each PBX system, and for each call number in connection with airport individual non-residence services. Additional directory listings may be provided on such service subject to the provisions of Part 12, Section 1 of this tariff.

B. Rates and Charges

1. Airport Switching Systems

a. Stations

(1) Primary Location

(a) Station lines

- | | <u>Minimum Rate</u> |
|---|---------------------|
| - Non-restricted and semi-restricted station line | |
| - For exchange access - Types I and II..... | \$4.90 |

Note: Effective January 9, 1995, no new installations of Airport station lines for exchange access will be made. Customers who are on an Airport Service Variable Term Payment Plan (VTPP) contract, longer than month to month, on the aforementioned date, will be permitted to expand their system until the expiration of the VTPP contract. All Centrex customers whether or not under VTPP contract may retain or expand their Airport Service until
December 31, 1996.

(C)
(C)

Issued: January 9, 1996

Effective: January 9, 1996

In accordance with Case No. 96-14-TP-ATA, issued January 9, 1996.

By J. F. Woods, President, Cleveland, Ohio

PART 20 - Grandfathered Services
SECTION 5 - Centrex Services

Original Sheet No. 11

3. AIRPORT SERVICE (Cont'd)

B. Rates and Charges (Cont'd)

2. Airport PBX Trunks

Monthly
Rate

a. Airport PBX trunk..... The monthly rate is that specified for a PBX trunk in Part 4, Section 2 of this tariff.

(1) No message allowance is provided for airport PBX trunks. The charge for each outgoing local message is that specified for message rate service additional local messages in Part 4, Section 2 of this tariff.

(2) Local message charges are not applicable to calls between Airport Service customers.

3. Airport Non-Residence Individual Stations

Monthly
Rate

a. Individual non-residence stations..... The monthly rate is that specified for an individual non-residence service in Part 4, Section 2 of this tariff.

(1) No message allowance is provided for airport individual non-residence stations. The charge for each outgoing local message is that specified for message rate service additional local messages in Part 4, Section 2 of this tariff.

(2) Local message charges are not applicable to calls between Airport Service customers.

Material formerly appeared in Exchange and Network Services Tariff,
Section 9, 6th Revised Sheet No. 62

Issued: October 2, 1995

Effective: October 2, 1995

In accordance with Case No. 95-815-TP-ATA, issued September 1, 1995.

By J. F. Woods, President, Cleveland, Ohio

PART 20 - Grandfathered Services
SECTION 5 - Centrex Services

1st Revised Sheet 12
Cancels Original Sheet 12

4. CENTREX LSI SERVICE

Effective January 9, 1995, no new installations of Centrex LSI Service will be made. Customers who are on a Centrex LSI contract on the aforementioned date, will be permitted to expand their system under the terms of their contract until the expiration of the LSI contract. All Centrex customers, whether or not under the LSI contract, may retain or expand their Centrex systems until December 31, 1996.

A. Centrex LSI Service

1. General

- a. Centrex LSI Service, a local exchange telecommunication service, provides a voice and data communication capability offered from switching equipment located in Company central offices. The service provides for the transmission and switching of signals on an incoming, outgoing and intercommunicating basis. (T)

Centrex LSI Service is offered as Centrex 100 LSI for customers requiring a total of 100 or less lines and Centrex II LSI for customers who require 100 or more lines.

Centrex LSI Service offerings are available only to those customers subscribing to Centrex LSI Service.

Centrex LSI Service requires Exchange Access arrangements as provided for in Part 20, Section 5 of this Tariff. (T)

- b. Centrex LSI Service requires Local Service Increments (LSI) as provided for in Paragraph B. following. LSI used for Centrex LSI Service intercommunication purposes is an integral part of the Centrex LSI Service offering and is a local exchange telecommunication service.

- c. Centrex LSI Service provides the following capabilities as standard:^{/1/}

Add-on Conferencing of All Calls (three way conferencing)

Centrex LSI Service line users may initiate or receive a call, initiate a second call and then bridge both calls together.

/1/ The availability and function of these capabilities may vary by serving central office.

4. CENTREX LSI SERVICE (cont'd)

(N)

A. Centrex LSI Service (cont'd)

1. General (cont'd)

- c. Centrex LSI Service provides the following capabilities as standard:
(cont'd)

Add-on Conferencing of All Calls (three way conferencing)

Centrex LSI Service line users may initiate or receive a call, initiate a second call and then bridge both calls together.

Automatic Callback Calling

Automatic callback calling permits a Centrex LSI Service line user who places an intercommunication call to a busy Centrex LSI Service line to be automatically connected to that line when both the called and calling lines are subsequently available.

Call Diverting

Outgoing local message and toll network calls may be screened by line class code assigned to the originating line so that completion of calls to preselected areas is denied.

Call Forwarding-Busy and Call Forwarding-Don't Answer

Incoming calls to a Centrex LSI Service line that does not answer or is busy will be forwarded to a different Centrex LSI Service line(s).

Call Forwarding Variable inside/outside the system

Centrex LSI Service line users may selectively choose a telephone number either within or outside of the Centrex LSI Service system to which incoming calls will be forwarded.

Call Hold

Call hold allows a Centrex LSI Service line user to place a call on hold by flashing the switchhook and then dialing a code.

Call Park

Provides the Centrex LSI Service line user with the capability to park a call against a line's directory number. The parked call maybe retrieved by any Centrex LSI Service line by first requesting park retrieve and then dialing that directory number.

(N)

Issued: January 9, 2003

Effective: January 9, 2003

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 20 - Grandfathered Services
SECTION 5 - Centrex Services

1st Revised Sheet 14
Cancels Original Sheet 14

4. CENTREX LSI SERVICE (cont'd)

A. Centrex LSI Service (cont'd)

1. General (cont'd)

c. Centrex LSI Service provides the following capabilities as standard: (cont'd)

Call Pickup

Call pickup allows a Centrex LSI Service line to dial a code to answer another line within a preset pick up group.

Call Waiting and Distinctive Call Waiting

Call waiting provides a tone signal to indicate to a busy Centrex LSI Service line that another call is trying to reach that line. Distinctive call waiting provides distinctive tones indicating the source of the calls. Call waiting may be provided as dial, originating and/or terminating. Call waiting terminating can be for incoming and/or intragroup calls.

Cancel Call Waiting

Allows the Centrex LSI Service line user to inhibit receipt of the call waiting or camp-on tone for the duration of a single call.

Consultation Hold of all calls

Centrex LSI Service line users may hold incoming or outgoing calls, initiate another call then return to the original call.

Denied Originating Line

Prohibits call originations from designated Centrex LSI Service lines.

Denied Terminating Line

Prohibits call completions to designated Centrex LSI Service lines.

Dial Access to Private Facilities and Dedicated Interexchange Carrier Trunks

The Centrex LSI Service system permits dial access to such facilities as tie lines, telecommunication channel services, private switched network lines, and dedicated Interexchange Carrier (IXC) access lines. A private facility terminating arrangement is required at the rates specified in Part 20, Section 5 of this Tariff.

(T)

Issued: December 17, 2007

Effective: December 17, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17691

4. CENTREX LSI SERVICE (cont'd)

(N)

A. Centrex LSI Service (cont'd)

1. General (cont'd)

- c. Centrex LSI Service provides the following capabilities as standard:
(cont'd)

Direct Connect Originating and Terminating

Provides for the automatic dialing of a fixed telephone number from a Centrex LSI Service line or terminating arrangement.

Direct Inward Dialing to lines

Incoming local message unit and toll calls may be placed directly to Centrex LSI Service lines.

Direct Outward Dialing by lines

Centrex LSI Service line users may place outgoing local message unit and toll calls without the aid of the system attendant.

Directed Call Pickup

Directed call pickup allows a Centrex LSI Service line user to answer calls directed at another line without regard to pick up groups. This feature may be provided with barge-in at the customer's option.

Barge-in

If the call has already been answered, the station initiating the directed call pick-up will barge in on the call and be connected into a three way call.

Non-Barge-in

If the call has already been answered, the station initiating the directed call pickup will not be able to barge-in, but will receive a busy tone.

Distinctive Ringing

Distinctive ringing indicates the source, e.g., intercommunication or network, of calls to idle Centrex LSI Service lines.

Hunting

Routes a call to an idle Centrex LSI Service line in a prearranged group when the called line is busy.

(N)

Issued: January 9, 2003

Effective: January 9, 2003

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

4. CENTREX LSI SERVICE (cont'd)

(N)

A. Centrex LSI Service (cont'd)

1. General (cont'd)

- c. Centrex LSI Service provides the following capabilities as standard:
(cont'd)

Identification of Ohio Bell billed outgoing local message unit and toll charges when directly dialed.

Message or measured units are summarized by Centrex LSI Service line number.

Toll charges are itemized by Centrex LSI Service line number.

Intercommunication between lines and trunks associated with the Centrex LSI Service system

Centrex LSI Service system line users may dial each other on a 4 or 5 digit basis without the aid of the system attendant.

Last Number Redial

A Centrex LSI Service line user may redial the last called number by dialing a code.

Line Transfer of all calls

Users of Centrex LSI Service lines may transfer incoming or outgoing calls to other lines within or outside the system.

Multiple Appearance Directory Number

Allows single line number to have multiple appearances on compatible customer-provided telephone sets.

Night Answer

Incoming calls to the listed directory number may be answered by selected Centrex LSI Service lines (Fixed or Flexible) or, by any Centrex LSI Service line (Trunk answer any Station) which is optional.

Fixed - allows calls that are normally routed to the attendant during the day, to be routed to predesignated locations at night. The predesignated route can be an individual directory number or a hunt group.

Flexible - allows the attendant to program the night Service routes.

Trunk Answer From Any Station - allows any station in the customer group to answer an incoming call by dialing a code.

(N)

Issued: January 9, 2003

Effective: January 9, 2003

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 20 - Grandfathered Services
SECTION 5 - Centrex Services

1st Revised Sheet 17
Cancels Original Sheet 17

4. CENTREX LSI SERVICE (cont'd)

A. Centrex LSI Service (cont'd)

1. General (cont'd)

c. Centrex LSI Service provides the following capabilities as standard: (cont'd)

One listing in the Alphabetical Directory of the name, address and main telephone number of the customer.

Speed Calling

Provides abbreviated dialing of local exchange and toll calls. available, a Centrex LSI Service line user may have up to seventy (70) numbers in a speed calling list.

Touch-tone Equipped Telephone Lines

All Centrex LSI Service lines are equipped to provide push button dialing.

Uniform Call Distribution Without Queuing

UCD is a service which evenly distributes incoming calls to a group of Centrex LSI lines. Provisions of the service is subject to the availability of the necessary central office equipment. The customer shall subscribe to a sufficient number of lines equipped with UCD so that no more than 10% of the calls attempting to terminate shall fail to complete in any customer busy hour during 25 days out of a 30 consecutive day study period. Call volume studies will be conducted by the Company as it deems necessary. Queuing and Delay Announcement are provided as optional features in 8. following. (T)

d. The following capabilities are provided with attendant lines:^{/1/}

Attendant Call Park

Allows the attendant to park calls against any directory number in the attendant customer group. The parked call may be retrieved from any station by dialing the feature access code for retrieval plus the directory number. The attendant may also retrieve calls parked by stations and by the attendants.

/1/ The availability and function of these capabilities may vary by serving central office.

4. CENTREX LSI SERVICE (cont'd)

(N)

A. Centrex LSI Service (cont'd)

1. General (cont'd)

- d. The following capabilities are provided with attendant lines:
(cont'd)

Attendant Camp-on

Allows an incoming call, which an attendant attempts to complete to a busy line, to be held until the called line becomes idle. The called line is then automatically signaled and connected to the waiting call.

Attendant Console Screen Management

Provides management services for the attendant console.

Attendant Position Busy

Allows an attendant to make a position unavailable to additional queued calls. The attendant can still originate calls and use or program the features available while the console is in the Attendant Position Busy state.

Attendant Recall from Satellite

Line users located at remote Centrex LSI Service locations without attendants may generate a recall of an incoming call back to the main location attendant.

Attendant Recorded Announcement

Provides callers a recorded announcement when they are held in queue longer than the selected delay threshold.

Attendant Speed Calling

Allows an attendant to dial frequently dialed numbers by depressing a speed calling key and dialing one or two digits. The frequently dialed number may be a directory number, authorization code, account code or access code.

Attendant Transfer

Calls that are transferred from a Centrex LSI Service line back to the attendant are queued on a first in, first out basis.

(N)

Issued: January 9, 2003

Effective: January 9, 2003

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

4. CENTREX LSI SERVICE (cont'd)

(N)

A. Centrex LSI Service (cont'd)

1. General (cont'd)

- d. The following capabilities are provided with attendant lines:
(cont'd)

Call Park Recall Timer

Provides a timer for calls parked by the attendant. If a call is not retrieved or abandoned within the time limit, the attendant is recalled.

Call Selection

Allows an attendant to answer calls as queued or manually select specific call types.

Call Splitting

Allows the attendant to talk privately to the calling or the called party.

Console Test

Allows the attendant to test a console's operation.

Direct Trunk Group Selection

Allows the attendant to select an idle trunk for an outgoing call by pressing a single button on the console.

Flexible Console Alerting

Alerts the attendant to a call requiring attention by an alert tone thru the headset instead of the console speaker.

Interposition Calling

Allows communication and transfer of calls between attendants.

Power Failure Transfer

Routes calls destined for an attendant to a preassigned directory number during a communications failure or loss of power to the attendant console.

Switched Loop Operation

Trunks and lines do not have direct termination on the console(s). Each console may be assigned one through six loops to provide the attendant with voice-access to all calls routed to the console. However, only one call is connected to a console at any one time.

(N)

Issued: January 9, 2003

Effective: January 9, 2003

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

4. CENTREX LSI SERVICE (cont'd)

(N)

A. Centrex LSI Service (cont'd)

1. General (cont'd)

- d. The following capabilities are provided with attendant lines:
(cont'd)

Through Dialing

Allows the attendant to select a facility for a Centrex LSI Service line and send dial tone to that line. The line user may then dial the call.

Time of Day and Date

Provides a display of the day and date.

Timed Reminder

Provides a timer that is started when a call is camped-on, when the called party has not answered after a transfer, or when a call is on hold. When the timer expires the attendant is alerted and can pick up the call to talk to the calling party. The length of the timer is specified by the customer.

Trunk Group Identification

Provides a display of the trunk group and member number of the incoming or outgoing trunk in use at the request of the attendant, or automatically on incoming trunk calls.

Uniform Call Distribution from queue

Provides for a uniform distribution of calls from the attendant queue to a group of attendant positions.

Wild Card Key

The attendant may use the wild card key to invoke special features not directly available through a feature key on the console.

(N)

Issued: January 9, 2003

Effective: January 9, 2003

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

**PART 20 - Grandfathered Services
SECTION 5 - Centrex Services**

1st Revised Sheet 21
Cancels Original Sheet 21

4. CENTREX LSI SERVICE (cont'd)

A. Centrex LSI Service (cont'd)

1. General (cont'd)

e. Electronic Key Line

Electronic key lines are designed specifically for access by pre-programmed push-button features on a compatible customer-provided electronic business telephone set. Technical specifications and imitations for compatible telephone sets can be found in the various Technical References referred to in Paragraph A.3.d. following.

- A feature of the electronic key line allows a single line number to have multiple appearances on compatible customer-provided telephone sets.

f. High Speed Data Lines

High speed data lines are designed for direct switched digital data capabilities over a 2- or 4-wire facility within the same customer group. High speed data lines will offer full duplex asynchronous transmission at rates from 300 bps through 19.2 kbps and full duplex synchronous transmission at rates from 1200 bps through 19.2 kbps or 48, 56 and 64 kbps.

High speed data lines support coax elimination on 3270 type terminals and cluster control units. High speed data lines may be interworked with Public Switched Digital Service (PSDS).

High speed data lines may be provided access to a 1.544 mbps trunk module interface for High Capacity, point-to-point communication with host computers. See Part 20, Section 5 of this Tariff. (T)
(T)

High speed data lines can be used to communicate over analog facilities through modem pools. Pools for inbound and outbound calling can be established.

Issued: December 17, 2007

Effective: December 17, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17691

PART 20 - Grandfathered Services
SECTION 5 - Centrex Services

1st Revised Sheet 22
Cancels Original Sheet 22

4. CENTREX LSI SERVICE (cont'd)

A. Centrex LSI Service (cont'd)

1. General (cont'd)

f. High Speed Data Lines (cont'd)

High speed data lines include the following capabilities as standard:

- Direct Inward Dialing
- Direct Outward Dialing
- Intercommunication within the same customer group
- Automatic Callback Calling
- Call Diverting
- Denied Originating Line
- Denied Terminating Line
- Dial Access to Modem Pools
- Direct Connect Originating and Terminating
- Disconnect Timeout
- Hunting
- No Double Connect
- Speed Calling

Technical specifications and limitations for compatible telephone sets can be found in the various Technical References referred to in Paragraph A.3.d following.

g. Hot Spare Lines

Centrex LSI Service lines may be obtained on a standby, hot spare basis. Although hot spare lines are fully connected and wired as part of the Centrex LSI Service system, they are not able to originate or receive any calls. All Centrex LSI Service lines may be activated to working line status or deactivated to hot spare status as required by the customer. Activation of hot spare lines and deactivation of working lines requires the use of the Centrex-Mate feature provided in this Section 5 following.

For billing purposes only, one activation of hot spare lines or deactivation of working lines will be recognized within the same billing period.

Sufficient Exchange Access and Transport Arrangements as provided in this Part 20, Section 5 of this Tariff and Paragraph B following, are required for both working and hot spare lines. (T) (T)

Issued: December 17, 2007

Effective: December 17, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17691

PART 20 - Grandfathered Services
SECTION 5 - Centrex Services

1st Revised Sheet 23
Cancels Original Sheet 23

4. CENTREX LSI SERVICE (cont'd)

A. Centrex LSI Service (cont'd)

1. General (cont'd)

h. Programming Charges

The Company will install new Centrex LSI Service systems without activating those capabilities, which can be activated by the Centrex-Mate feature. Customers who are converting from Centrex CO, Centrex 100 LSI or Centrex Zone Service to Centrex LSI Service will have all line features associated with their Centrex lines automatically programmed to their respective Centrex LSI Service lines. Additional feature implementation will be the customer's responsibility. However, at the customer's option, the Company will program Centrex-Mate features according to the following schedule of charges: (T)

Description /Billing Code/	Nonrecurring Charge
Program Change Charge, per Centrex LSI Service line programmed /C3CSC/	\$42.00

The customer is responsible for providing all of the necessary line information required by the Company to program each Centrex LSI Service line with the requested capabilities. In the event that the customer requests the Company to determine individual line information, the Company will do so at the following rate: (T)

Description /Billing Code/	Nonrecurring Charge
Station Review Charge, per Centrex LSI Service Line /CGY/	5.00

- i. Descriptions, rates and charges for optional features and capabilities are found in 8. following.

Issued: December 17, 2007

Effective: December 17, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17691

PART 20 - Grandfathered Services
SECTION 5 - Centrex Services

1st Revised Sheet 24
Cancels Original Sheet 24

4. CENTREX LSI SERVICE (cont'd)

A. Centrex LSI Service (cont'd)

2. Availability of Centrex LSI Service

The service is furnished subject to the availability of the necessary switching and control equipment and the execution of a mutually acceptable agreement. Variations in the switching and control equipment used may cause differences in the operation or availability of certain features. Such variations shall not be deemed or construed to be a breach of any agreement entered into for Centrex LSI Service. Centrex LSI Service will be provided where facilities permit and where capacity is available.

3. Regulations

- a. Service and Equipment Charges as provided for in Part 3, Section 1 of this Tariff are applicable. (T)
- b. Centrex LSI Service rates and charges apply to intercom and transport arrangements only. Exchange access is provided through rates and charges in this Section 5 of Part 20 of this Tariff. (T)
- c. Temporary suspension of service as described in Part 2, Section 1 of this Tariff is not permitted. (T)
- d. Centrex LSI Service requires the use of customer premises equipment. Customer premises equipment associated with Centrex LSI Service is subject to the limitations specified in the following Technical References:

<u>Line Type</u>	<u>Technical Reference</u>	(D)
Electronic Key	AM-TR-NPL-850004	
Data	AM-TR-NPL-850004	
Attendant	AM-TR-NPL-850004	

Technical References may be obtained from:

APEX Support Team (T)
(734) 523-7348 (T)

Issued: December 17, 2007

Effective: December 17, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17691

PART 20 - Grandfathered Services
SECTION 5 - Centrex Services

1st Revised Sheet 25
Cancels Original Sheet 25

4. CENTREX LSI SERVICE (cont'd)

A. Centrex LSI Service (cont'd)

3. Regulations (cont'd)

- e. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of Centrex LSI Service render any facilities provided by the customer obsolete or require modification or alteration of such equipment or systems or otherwise affect its use or performance. (T)
- f. Centrex LSI Service may be resold or shared under the provisions in Part 2, Section 2 of this Tariff. Measured service rates apply. The customer of record shall be responsible for all recurring and nonrecurring rates and charges as well as local and toll usage billed by the Company to any Centrex LSI Service line in the system. (T)

4. Service Establishment Charge

- a. A Service Establishment Charge is applicable to the establishment of any new Centrex LSI Service, except for customers converting from Centrex Services. A service establishment charge(s) applies to any relocation of an entire Centrex LSI Service unless the customer's relocation is within the serving central office boundary. The service establishment charge does not apply to additions (within station capacities of a system as previously defined in A.1.a.) to an existing Centrex LSI Service System.
- b. The Nonrecurring Charges (NRCs) associated with Centrex LSI Service may be paid in full with the first bill after cutover of the system or may be financed under the provisions of the Deferred Payment of Variable Term Payment Plan as specified in Part 2, Section 3 of this Tariff. (T)

Issued: December 17, 2007

Effective: December 17, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,
Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17691

PART 20 - Grandfathered Services
SECTION 5 - Centrex Services

1st Revised Sheet 26
Cancels Original Sheet 28

4. CENTREX LSI SERVICE (cont'd)

A. Centrex LSI Service (cont'd)

5. Variable Term Payment Plan

- a. The Variable Term Payment Plan regulations provided in Part 2, Section 3 of this Tariff apply (T) except as noted below.
- b. The contract period for Centrex LSI Service voice lines, electronic key lines and high speed data lines furnished under this plan is the service period for which the customer contracts to pay the monthly rates for such lines. Subject to the provisions of Paragraphs (1) and (2) following, for the duration of the contract period, customers will assume the obligation for a minimum of 70 percent of the total number of all lines in service at the time such customer enters the contract. A customer who reduces such lines below the 70 percent commitment has the following options for the duration of the contract period:
 - Continue to pay an amount equal to the monthly rates for 70 percent of the lines in service at the time such customer entered into the contract; or
 - Pay termination charges as covered in Paragraph A.5.e. following on the number of station lines below the 70 percent commitment which are disconnected and continue to pay only for the actual number of station lines in service.

c. Upgrades from Centrex Service

Customers with Centrex CO, Centrex 100 or Centrex Zone Service, hereinafter collectively referred to as Centrex Service, may upgrade their service to Centrex LSI Service subject to the availability of switching equipment.

- Centrex customers who convert to Centrex LSI Service will be liable for Centrex termination charges only in the event that they disconnect or decrease the number of lines in the Centrex LSI Service below the limit associated with the Centrex contract prior to the expiration date of the original contract.

Issued: December 17, 2007

Effective: December 17, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,
Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17691

PART 20 - Grandfathered Services
SECTION 5 - Centrex Services

1st Revised Sheet 27
Cancels Original Sheet 27

4. CENTREX LSI SERVICE (cont'd)

A. Centrex LSI Service (cont'd)

5. Variable Term Payment Plan (cont'd)

d. Conversions from Centrex 100 LSI Service to Centrex II LSI Service

- Customers with Centrex 100 LSI Service may convert to Centrex II LSI Service, subject to the availability of switching equipment.
- Installation, service establishment, service ordering and other nonrecurring charges will apply for newly installed items of service.
 - If the Centrex 100 LSI Service service establishment charge has been satisfied, the service establishment charge for the conversion to the Centrex II LSI Service will be the difference between the current Centrex II LSI Service and the current Centrex 100 LSI Service service establishment charges.

e. Termination Charges

If the contract is canceled in whole or part by the customer or is terminated for cause by the Company prior to expiration of the 36-, 60-, 84- or 120-month payment period, the customer shall be required to pay to the Company a sum determined by the application of the following formula for voice lines, electronic key lines and high speed data lines, hereinafter referred to as line(s), in this paragraph:

(T)
(T)

# of lines Below)X	Monthly Rate	X	# of Months)
the 70% Level of)	(Exchange Access and		Remaining In)
Commitment Disconnect)	LINE Rate)		Contract)
)			

f. The End User Common Line (EUCL) Parity Provision set forth in Part 20, Section 5 of this Tariff applies to Centrex 100 LSI and Centrex II LSI.

(T)

g. The customer shall not assign or otherwise transfer its rights or obligations under any Centrex arrangement provided under this tariff without prior written consent of the Company. Such consent will not be unreasonably withheld or delayed. Any provisions to the contrary found elsewhere in this Tariff are superseded.

(T)

(T)

Issued: December 17, 2007

Effective: December 17, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17691

PART 20 - Grandfathered Services
SECTION 5 - Centrex Services

1st Revised Sheet 28
Cancels Original Sheet 28

4. CENTREX LSI SERVICE (cont'd)

A. Centrex LSI Service (cont'd)

6. Centrex 100 LSI Rates and Charges Centrex 100 LSI is a charging plan designed for customers requiring 100 or less Centrex LSI Service lines

Centrex 100 LSI Rates and Charges

Service Establishment Charge		Nonrecurring Charge			
		\$800.00			
Description /Billing Code/	Non- recurring Charge	Variable Term Option Monthly Rates ^{/1/}			
		36 Month	60 Month	84 Month	120 Month
Centrex 100 LSI lines, including fully restricted lines					
Voice Line, each with feature activation /RXRTT/ ^{/2/}	\$ 54.00	\$ 12.95	\$ 11.95	\$ 11.95	\$ 11.95
without feature activation /RXRTT/ ^{/2/}	12.00	12.95	11.95	11.95	11.95
Electronic key line Service Establishment Charge, per occasion per line /RRX3/ ^{/2/}	150.00 54.00	- 16.95	- 15.70	15.45	15.20
High speed data line, each /RDDX2/ ^{/2/}	350.00	22.45	21.10	20.60	20.10
Attendant line, each /FZD1X/ ^{/2/}	2,500.00	315.00	300.00	295.00	290.00
Supplemental telephone numbers associated with the system, each /MA6/	-	.25	.25	.25	.25

/1/ No message allowance is provided. The message or measured usage charges as specified in Part 4, Section 2 of this Tariff are applicable.

/2/ Additional codes appear in departmental practice.

(T)

Issued: December 17, 2007

Effective: December 17, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17691

PART 20 - Grandfathered Services
SECTION 5 - Centrex Services

1st Revised Sheet 29
Cancels Original Sheet 29

4. CENTREX LSI SERVICE (cont'd)

A. Centrex LSI Service (cont'd)

6. Centrex 100 LSI Rates and Charges Centrex 100 LSI is a charging plan designed for customers requiring 100 or less Centrex LSI Service lines (cont'd)

Centrex 100 LSI Rates and Charges (cont'd)

Description /Billing Code/	Non- recurring Charge	Variable Term Option Monthly Rates ^{/1/}			
		36 Month	60 Month	84 Month	120 Month
Centrex 100 LSI lines, including fully restricted lines (cont'd)					
Hot spare voice line, each /HSP/	\$ 12.00	\$.85	\$.70	\$.60	\$.50
Hot Spare electronic key line Service Establishment Charge ^{/2/} , - per occasion per line /HSPX3/	150.00 ^{/2/} 54.00	- 3.10	- 2.95	- 2.85	- 2.75
Hot spare data line, each /HSQX2/	350.00	4.10	3.95	3.85	3.75

7. Centrex II LSI Service

- a. Centrex II LSI is a system designed to provide features and capabilities for customers requiring 100 or more Centrex LSI Service lines.

/1/ No message allowance is provided. The message or measured usage charges as specified in Part 4, Section 2 of this Tariff are applicable.

/2/ Hot spare electronic key line Service Establishment Charge is not applicable when installed on the same occasion as the electronic key line.

(T)

Issued: December 17, 2007

Effective: December 17, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17691

PART 20 - Grandfathered Services
SECTION 5 - Centrex Services

1st Revised Sheet 30
Cancels Original Sheet 30

4. CENTREX LSI SERVICE (cont'd)

A. Centrex LSI Service (cont'd)

7. Centrex II LSI Service (cont'd)

- b. Centrex II LSI provides the following capabilities as standard, in addition to those capabilities described in 1.c. preceding:

- Multi-port conferencing

Centrex II LSI lines may initiate conference calls involving up to six Centrex II LSI lines within the same system and/or received from or placed on the local message and toll network or over private facilities.

c. Centrex II LSI Rates and Charges

Description	Nonrecurring Charge				
Service Establishment Charge, per System		\$1,000.00			
Description /Billing Code/	Non- recurring Charge	Variable Term Option Monthly Rates ^{1/}			
		36 Month	60 Month	84 Month	120 Month
Centrex II LSI lines including fully restricted lines					
Voice Line, each					
- with feature activation /RXRTT ^{2/}	\$ 54.00	\$ 6.80	\$ 6.40	\$ 6.40	\$ 6.40
- without feature activation /RXRTT ^{2/}	12.00	6.80	6.40	6.40	6.40
Electronic key line Service					
Establishment Charge,	150.00	-	-		
- per occasion per line /RRX3 ^{2/}	54.00	10.80	10.15	9.90	9.65

/1/ No message allowance is provided. The message or measured usage charges as specified in Part 4, Section 2 of this Tariff are applicable.

/2/ Additional codes appear in departmental practice.

(T)

Issued: December 17, 2007

Effective: December 17, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17691

PART 20 - Grandfathered Services
SECTION 5 - Centrex Services

1st Revised Sheet 31
Cancels Original Sheet 31

4. CENTREX LSI SERVICE (cont'd)

A. Centrex LSI Service (cont'd)

7. Centrex II LSI Service (cont'd)

c. Centrex II LSI Rates and Charges (cont'd)

Description /Billing Code/	Non- Recurring Charge	Variable Term Option Monthly Rates ^{1/}			
		36 Month	60 Month	84 Month	120 Month
Centrex II LSI lines including fully restricted lines (cont'd)					
High speed data line, each /RDDX2/ ^{2/}	\$ 350.00	\$ 16.30	\$ 15.55	\$ 15.05	\$ 14.55
Attendant line, each /FZD1X/ ^{2/}	2,500.00	315.00	300.00	295.00	290.00
Supplemental telephone numbers associated with the system, each /MA6/	-	.25	.25	.25	.25
Hot spare voice line, each /HSP/	12.00	.85	.70	.60	.50
Hot Spare electronic key line Service Establishment Charge, - per occasion per line /HSPX3/	150.00 ^{3/} 54.00	- 3.10	- 2.95	2.85	2.75
Hot spare data line, each /HSQX2/ ^{2/}	350.00	4.10	3.95	3.85	3.75

/1/ No message allowance is provided. The message or measured usage charges as specified in Part 4, Section 2 of this Tariff are applicable. (T)

/2/ Additional codes appear in departmental practice.

/3/ Hot spare electronic key line Service Establishment Charge is not applicable when installed on the same occasion as the electronic key line.

Issued: December 17, 2007

Effective: December 17, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,
Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17691

PART 20 - Grandfathered Services
SECTION 5 - Centrex Services

1st Revised Sheet 32
Cancels Original Sheet 32

4. CENTREX LSI SERVICE (cont'd)

A. Centrex LSI Service (cont'd)

8. Centrex LSI Service Optional Features and Capabilities

In addition to those features, described in 1.c. and 7.b. preceding, provided as standard with Centrex LSI Service, additional features may be added individually or in groups.

There is no minimum number of individual features or groupings that must be obtained, unless specified by the feature.

a. Uniform Call Distribution With Queue

(1) General

- (a) Lines equipped with UCD may also be equipped with queuing. Queuing provides for incoming calls in excess of available lines to be held at the central office awaiting completion to the first available line. Each call that is held requires a queue slot.
- (b) Incoming facilities may include the message network, dial type private line terminations, foreign exchange lines, foreign central office lines and Inward WATS lines. Each call that is held requires a queue slot. Appropriate terminating arrangement charges apply for incoming facilities terminated. Specific types of terminating arrangements are covered in this Part 20, Section 5 of this Tariff

(T)

Queuing is provided equal to one queue slot for each incoming facility. The number of message network facilities is established by Network Call Limiters.

(c) Rates and Charges

Description /Billing Code/	Non- Recurring Charge ^{/1/}	Variable Term Option Monthly Rates			
		36 Month	60 Month	84 Month	120 Month
Queue slot, each /A83RA/	\$ 80.00	\$ 1.05	\$ 1.00	\$.95	\$.90
Delay announcement circuit, each /A8GCE/	120.00	273.00	260.00	255.00	251.00

/1/ Not applicable on conversions from Centrex Service if feature is working at time of conversion.

Issued: December 17, 2007

Effective: December 17, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,
Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17691

4. CENTREX LSI SERVICE (cont'd)

(N)

A. Centrex LSI Service (cont'd)

8. Centrex LSI Service Optional Features and Capabilities (cont'd)

b. Automatic Route Selection - Deluxe

- (1) Automatic Route Selection (ARS-D)/Expanded Automatic Route Selection-Deluxe (EARS-D) automatically routes outgoing seven-digit and ten-digit dialed calls to an idle facility selected from certain groups of dedicated customer facilities. The sequence of the search for an idle facility is preprogrammed by the customer's choice based on the first three or six digits dialed. If all facilities in the preprogrammed choices are busy, the call will either complete over the Message Toll Service (MTS) network or will be blocked with an overflow tone provided.

Available with ARS-D/EARS-D are the following features:

Time of Day Routing - enables cost effective use of facilities by permitting the selection of first choice and alternate routes for ARS-D routed calls to vary, depending on time of day.

Expensive Route Warning Tone - applies a warning tone to the line to indicate when a more expensive route is about to be used.

Facility Restriction Level (FRL) / Network Class of Service (NCOS)- defines the class of service associated with a line.

Authorization Codes - allows the station user to input an assigned code, after dialing a call, to change the restrictions associated with the originating station to those associated with the assigned authorization code.

(2) Definitions

Facility

A facility denotes a specific FX, CCSA, EPSCS, WATS, Tie Line, announcement trunk, or OCCSS circuit.

Route

A group of like facilities (physical or simulated) which are used to complete seven or ten-digit calls. Examples are: an FX trunk group; a group of Band 5 WATS lines.

(N)

Issued: January 9, 2003

Effective: January 9, 2003

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 20 - Grandfathered Services
SECTION 5 - Centrex Services

1st Revised Sheet 34
Cancels Original Sheet 34

4. CENTREX LSI SERVICE (cont'd)

A. Centrex LSI Service (cont'd)

8. Centrex LSI Service Optional Features and Capabilities (cont'd)

b. Automatic Route Selection - Deluxe (cont'd)

(2) Definitions (cont'd)

Code

Refers to either the Numbering Plan Area (NPA) code of the dialed telephone number or the Central Office code (NNX) within a NPA.

Pattern

A unique sequence of routes arranged in order of choice by the customer and used to reach a specific area code, i.e., NPA code(s) and/or area and office code(s). Note: separate pattern charges as defined in (4) following for each pattern in each NPA is also charged when six-digit routing is required.

(3) Regulations

- (a) All route and pattern assignments will be designated by the customer.
- (b) The customer is responsible for notifying the Company of any changes required in the customer's ARS-D/EARS-D feature configuration. (T)
- (c) All rates and charges for ARS-D/EARS-D are in addition to the rates and charges for the associated facilities and terminating arrangements.
- (d) All patterns must have either the MTS network, overflow tone or announcement as a final route. A combination of both within the same pattern group, that is, a group of patterns accessed by one code is not permitted.
- (e) The non-MTS network routes to be accessed via ARS-D/EARS-D may be selected from the following: FX lines, Outward WATS access lines, announcement trunks, CCSA off-net access lines, and the tie lines meeting the requirements of (f) following.

Issued: December 17, 2007

Effective: December 17, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,
Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17691

PART 20 - Grandfathered Services
SECTION 5 - Centrex Services

1st Revised Sheet 35
Cancels Original Sheet 35

4. CENTREX LSI SERVICE (cont'd)

A. Centrex LSI Service (cont'd)

8. Centrex LSI Service Optional Features and Capabilities (cont'd)

b. Automatic Route Selection - Deluxe (cont'd)

(3) Regulations (cont'd)

- (f) Tie Lines or tie line groups must utilize senderized operation and must have a dialing pattern consistent with that used on the MTS network.
- (g) Patterns may be arranged for a maximum of ten routes with final route being either to the MTS network, to overflow tone or to announcement channel. (Fixed WATS route advances from WATS facilities accessed via ARS-D/EARS-D do not count as additional routes.)
- (h) Call Diverting Service may be applied to lines having access to ARS-D/EARS-D patterns which have a final route to the MTS network.
- (i) Patterns without final route to the MTS network may be offered only if a customer subscribes to a sufficient number of facilities which, in the judgment of the Company, provide an adequate level of service so as to avoid interfering with the service of others or to prevent others from making or receiving calls over their telephone service. (T)
- (j) The same patterns may be duplicated to access various NPA codes and/or area(s) and office codes(s).

(4) Rates

Description /Billing Code/	Installation Charge	Variable Term Option Monthly Rates				(T)
		36 Month	60 Month	84 Month	120 Month	
Common equipment						
- per access group /ASH/	\$450.00	\$495.00	\$475.00	\$466.00	\$458.00	
- per Centrex LSI Service Line	-	1.00	.95	.90	.85	

Issued: December 17, 2007

Effective: December 17, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,
Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17691

PART 20 - Grandfathered Services
SECTION 5 - Centrex Services

1st Revised Sheet 36
Cancels Original Sheet 36

4. CENTREX LSI SERVICE (cont'd)

A. Centrex LSI Service (cont'd)

8. Centrex LSI Service Optional Features and Capabilities (cont'd)

c. Station Message Detail Recording to Premises for Centrex LSI Service

(1) General

- (a) Station Message Detail Recording to Premises (SMDR-P) transmits a record to a customer-provided applications processor or storage device located at the customer's premises of all calls originating from Centrex LSI Service lines to locations outside the same Centrex LSI Service system. Each record will consist of the calling number, the called number, date, time-of-day, duration of call and the type of facility used. Facility groups may also be designated as requiring originating and/or terminating records. Availability is subject to serving central office capability. Available with SMDR-P is the following option:

Account Codes - allow a station user to prefix a called number with an account number which is not used during call processing but is included in the message detail record of the call for later use by the customer.^{1/1}

- (b) SMDR-P is not represented to be a provision of billing detail.
- (c) SMDR-P records are transmitted to terminal equipment located at the customer's premises at the rates and charges specified in (a) following.
- (d) SMDR-P is furnished only on Centrex LSI Systems equipped with ARS-D/EARS-D.
- (e) Processing of SMDR-P records by the Company accounting center is not provided with this arrangement. (T)
- (f) The customer must designate all lines and/or selected facility groups on which SMDR-P originating and terminating records are to be provided.

^{1/1} Customers having EARS-D will be required to use # or * as the lead account code digit. Otherwise the account code would be treated as the called number.

PART 20 - Grandfathered Services
SECTION 5 - Centrex Services

1st Revised Sheet 37
Cancels Original Sheet 37

4. CENTREX LSI SERVICE (cont'd)

A. Centrex LSI Service (cont'd)

8. Centrex LSI Service Optional Features and Capabilities (cont'd)

c. Station Message Detail Recording to Premises for Centrex LSI Service (cont'd)

(1) General (cont'd)

- (g) Additions or deletions of SMDR-P recordings are provided by Company service orders. (T)
- (h) Where SMDR-P is provided, a detailed record will normally be made for each completed call. At the option of the customer, arrangements can be made to provide records of calls attempted as well as calls completed. Under certain exceptional conditions, with SMDR-P, calls may be processed without recording the call detail.

(2) Rates

Description /Billing Code/	Non- Recurring Charge	Variable Term Option Monthly Rates			
		36 Month	60 Month	84 Month	120 Month
Central Office common equipment /MDR/	\$200.00	\$47.00	\$45.00	\$44.00	\$43.00

In addition, one data set and an associated data channel are required.

Description /Billing Code	Nonrecurring Charge ^{1/}
Account codes, SMDR-P record-change from recording completed calls only to all calls attempted or vice versa per system /RCHMG/	\$40.00
Change in status of all station lines or an individual facility from "records - not required" to "records - required" /RCHMD/	40.00

^{1/1} Not applicable on conversion from Centrex Service if feature is working at time of conversion.

Issued: December 17, 2007

Effective: December 17, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17691

4. CENTREX LSI SERVICE (cont'd)

(N)

A. Centrex LSI Service (cont'd)

8. Centrex LSI Service Optional Features and Capabilities (cont'd)

d. Electronic Key Telephone Display Features:

- (1) Display called number provides suitably arranged customer-provided telephones visual indications of call status.
- (2) Display calling number provides suitably arranged customer-provided telephones visual indication of the calling number on incoming intercom calls.
- (3) Feature display provides suitably arranged customer-provided telephones visual indication call status changes caused by features being invoked.

(4) Rates

Description /Billing Code/	Non- Recurring Charge	Variable Term Option Monthly Rates			
		36 Month	60 Month	84 Month	120 Month
One or any combination of above features - Per electronic key line /DK8PK/	\$20.00	\$1.30	\$1.25	\$1.20	\$1.15

e. Six-Port Conferencing

(1) Multiport conferencing

Centrex LSI Service voice and attendant lines may initiate conference calls involving up to six Centrex LSI Service lines within the same system and/or received from or placed on the local message and toll network over private facilities.

(2) Meet me conferencing

Meet me conferencing provides a multi-party conference bridge and directory number for up to six Centrex LSI Service conferees to dial at a specified time in order to hold a conference.

(N)

Issued: January 9, 2003

Effective: January 9, 2003

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 20 - Grandfathered Services
SECTION 5 - Centrex Services

Original Sheet No. 39

4. CENTREX LSI SERVICE (cont'd)

(N)

A. Centrex LSI Service (cont'd)

8. Centrex LSI Service Optional Features and Capabilities (cont'd)

e. Six-Port Conferencing

(3) Rates

Description /Billing Code/	Non- Recurring Charge	Variable Term Option Monthly Rates			
		36 Month	60 Month	84 Month	120 Month
6 Port conference circuit /EQ6/	\$ 60.00	\$79.00	\$75.00	\$74.00	\$72.00
Meet Me Conference circuit	100.00	35.00	33.00	32.00	31.75

f. Loudspeaker and Radio Paging Interface

This service permits Centrex LSI Service line users and attendants to dial customer-owned paging equipment. Depending upon the customer equipment, the paging system can alert individuals by either loudspeaker or by radio pocket receivers.

Description /Billing Code/	Non- Recurring Charge	Variable Term Option Monthly Rates			
		36 Month	60 Month	84 Month	120 Month
Per radio paging trunk, each /EYP/	\$100.00	\$40.00	\$38.00	\$37.00	\$36.50
Per loudspeaker paging trunk, each /EWJPT/	100.00	65.00	62.00	61.00	60.00

(N)

Issued: January 9, 2003

Effective: January 9, 2003

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

4. CENTREX LSI SERVICE (cont'd)

(N)

A. Centrex LSI Service (cont'd)

8. Centrex LSI Service Optional Features and Capabilities (cont'd)

g. Optional Attendant Features

(1) Features

Attendant Conference

Permits the attendant to establish a six party conference call.

Control of Trunk Group Access

Allows the attendant to control access to trunk groups.

Busy verification

Busy verification permits an attendant to determine if a Centrex LSI Service line or trunk is busy or idle.

Attendant display of queued calls by ICI key

Allows a display of the number of calls queued by category on an attendant position.

Trunk group busy indication

Allows a display of trunk group status on an attendant position.

(2) Rates

Description /Billing Code/	Non- Recurring Charge	Variable Term Option Monthly Rates			
		36 Month	60 Month	84 Month	120 Month
Attendant conference /EQ9PC/	\$60.00	\$79.00	\$75.00	\$74.00	\$72.00
Control of trunk group access /AE2PS/	50.00	15.75	15.00	14.75	14.50
Busy verification /EDSPS/	85.00	11.25	10.75	10.50	10.25
Attendant display of queued calls by ICI key /AA7PS/	6.00	48.00	46.00	45.00	44.00
Trunk group busy indication /TGSPG/	6.00	21.00	20.00	19.50	19.25

(N)

Issued: January 9, 2003

Effective: January 9, 2003

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 20 - Grandfathered Services
SECTION 5 - Centrex Services

1st Revised Sheet 41
Cancels Original Sheet 41

4. CENTREX LSI SERVICE (cont'd)

B. Local Serving Increments (LSI)

1. Regulations

- a. Each customer's location is connected to the Company's central office by means of LSI. (T)

The use of these arrangements is limited to those services provided for in this Section whose regulations permit their use. As such, LSI are only offered in connection with those services.

LSI's are not taxable.

- b. LSI's are provided on a one facility pair-at-a-time basis, or in the following complements:

100 pair	900 pair
200 pair	1200 pair
300 pair	1500 pair
400 pair	1800 pair
600 pair	2100 pair

A given size complement will be provided only if the number of lines at a location is one more than the next smaller size complement.

- c. LSI's are available on a contract basis only. The contract periods are 3 years, 5 years, 7 years and 10 years.

LSI's leased on a pair-at-a-time basis, subject to the provisions of Paragraph e. following, require the assumption of an obligation to pay the monthly rates for a minimum of 70 percent of the pair-at-a-time LSI in service at the time a customer enters into a contract. A customer who reduces the pair-at-a-time LSI below the 70 percent commitment has the following options for the duration of the contract period:

- Continue to pay an amount equal to the monthly rates for 70 percent of the pair-at-a-time LSI in service at the time such customer entered into the contract, or
- Pay termination charges as covered in Paragraph e. following on the number of pair-at-a-time LSI below the 70 percent commitment which are disconnected and continue to pay only for the actual number of pair-at-a-time LSI in service.

Issued: December 17, 2007

Effective: December 17, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17691

PART 20 - Grandfathered Services
SECTION 5 - Centrex Services

1st Revised Sheet 42
Cancels Original Sheet 42

4. CENTREX LSI SERVICE (cont'd)

B. Local Serving Increments (LSI) (cont'd)

1. Regulations (cont'd)

c. (cont'd)

The monthly rate under the 3-, 5-, 7- or 10-year contract for LSI will not be subject to Company initiated increases. (T)

The Company will provide notice of termination to the customer in writing at least 60 days before the expiration of the existing contract. At this time, the customer will have the opportunity to extend the existing contract for one additional period not to exceed the original contract life at a rate not to exceed a 15% monthly rate increase for a 3-year contract; 20% monthly rate increase for a 5-year contract or enter into a new contract or automatically revert, upon expiration of the existing contract, to the then current monthly rate of the appropriate Centrex service in Part 5 of this Tariff. (T)

d. If during a contract period additional LSI are required, they may be obtained either on a pair-at-a-time basis, by upgrading to a larger sized complement or by adding an additional complement. Termination charges are not applicable to upgrades.

e. If the customer elects to terminate the contract or it is terminated for cause by the Company prior to the expiration of the 36-, 60-, 84- or 120-month payment period, the customer shall be required to pay a sum determined by the application of the following formulas: (T)

Pair-At-A-Time LSI

# of pair-at-a-time LSI)		# of Months)
Below the 70% level of)		Remaining in)
Commitment Disconnected)	X Monthly) X	Contract)
	Rate)	

LSI Complements

Monthly Rate for LSI)		# of Months Remaining)
Complement)	X 70%) x	in contract)

Issued: December 17, 2007

Effective: December 17, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17691

PART 20 - Grandfathered Services
SECTION 5 - Centrex Services

1st Revised Sheet 43
Cancels Original Sheet 43

4. CENTREX LSI SERVICE (cont'd)

B. Local Serving Increments (LSI) (cont'd)

1. Regulations (cont'd)

- f. If the customer downgrades or reduces from a larger to a smaller complement size, termination charges are calculated as follows:
- Subtract the monthly rate for the smaller pair complement from the monthly rate for the larger.
 - If the remainder is a positive number, multiply by 70% and the number of months remaining in the contract.
 - If the remainder is zero or a negative number, the termination charge is zero.
- g. When the number of lines at a location drops below the next smaller complement plus one and there is no termination charge, the customer must downgrade to the smaller complement.
- h. Resale and Sharing of LSI.

LSI may be resold or shared.

The customer of record shall be responsible for recurring and nonrecurring charges associated with the provision of this service and, in the event of termination of service, the appropriate termination charge.

- i. The provisions of Part 2, Section 2 of this Tariff regarding Cancellation of Application for Service Prior to Establishment of Service are applicable. (T)
- j. Changes in responsibility for payment for service, i.e., change of lessee, as provided in Part 2, Section 2 of this Tariff, is permissible. (T)

Issued: December 17, 2007

Effective: December 17, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17691

PART 20 - Grandfathered Services
SECTION 5 - Centrex Services

1st Revised Sheet 44
Cancels Original Sheet 44

4. CENTREX LSI SERVICE (cont'd)

B. Local Serving Increments (LSI) (cont'd)

2. Rates

a. Local Serving Increments/Pair-at-a-Time

Description /Billing Code/	Variable Term Option Monthly Rates			
	36-Month	60-Month	84-Month	120-Month
One Local Serving Increment Pair, per pair /1GV/	\$9.30	\$9.30	\$9.30	\$9.30

b. LSI Pair Complements

- (1) The rates for LSI pair complements are dependent upon the cable feet distance of the customer's location from the normal serving central office, contract duration and complement size.

Description	Variable Term Option Monthly Rates				(T)
	36-Month	60-Month	84-Month	120-Month	
(a) Complement 100 Pair Mileage					
up to 0.25	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	
up to 0.50	44.00	42.00	40.00	39.00	
up to 0.75	172.00	163.00	159.00	137.00	
up to 1.00	295.00	279.00	272.00	229.00	
up to 1.25	413.00	391.00	391.00	318.00	
up to 1.50	527.00	499.00	487.00	405.00	
up to 1.75	639.00	604.00	590.00	489.00	
up to 2.00	748.00	707.00	690.00	571.00	
up to 2.25	856.00	809.00	789.00	652.00	
up to 2.50	NA	909.00	887.00	732.00	
up to 2.75	NA	NA	NA	810.00	
up to 3.00	NA	NA	NA	895.00	

Issued: December 17, 2007

Effective: December 17, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,
Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17691

PART 20 - Grandfathered Services
SECTION 5 - Centrex Services

1st Revised Sheet 45
Cancels Original Sheet 45

4. CENTREX LSI SERVICE (cont'd)

B. Local Serving Increments (LSI) (cont'd)

2. Rates (cont'd)

b. LSI Pair Complements (cont'd)

(1) (cont'd)

Description	Variable Term Option Monthly Rates				(T)
	36-Month	60-Month	84-Month	120-Month	
(b) Complement 200 Pair Mileage					
up to 0.25	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	
up to 0.50	0.00	0.00	0.00	0.00	
up to 0.75	197.00	186.00	182.00	162.00	
up to 1.00	395.00	373.00	365.00	311.00	
up to 1.25	586.00	554.00	540.00	455.00	
up to 1.50	770.00	728.00	711.00	595.00	
up to 1.75	951.00	899.00	877.00	731.00	
up to 2.00	1,127.00	1,066.00	1,040.00	864.00	
up to 2.25	1,301.00	1,230.00	1,200.00	995.00	
up to 2.50	1,471.00	1,391.00	1,358.00	1,124.00	
up to 2.75	1,640.00	1,550.00	1,513.00	1,251.00	
up to 3.00	1,821.00	1,722.00	1,680.00	1,387.00	
up to 3.25	NA	NA	1,858.00	1,532.00	
up to 3.50	NA	NA	NA	1,678.00	
up to 3.75	NA	NA	NA	1,823.00	
(c) Complement 300 Pair Mileage					
up to 0.25	0.00	0.00	0.00	0.00	
up to 0.50	0.00	0.00	0.00	0.00	
up to 0.75	191.00	181.00	176.00	164.00	
up to 1.00	454.00	429.00	419.00	362.00	
up to 1.25	706.00	667.00	651.00	553.00	
up to 1.50	951.00	899.00	877.00	737.00	
up to 1.75	1,190.00	1,125.00	1,098.00	918.00	
up to 2.00	1,423.00	1,346.00	1,314.00	1,094.00	

Issued: December 17, 2007

Effective: December 17, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,
Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17691

PART 20 - Grandfathered Services
SECTION 5 - Centrex Services

1st Revised Sheet 46
Cancels Original Sheet 46

4. CENTREX LSI SERVICE (cont'd)

B. Local Serving Increments (LSI) (cont'd)

2. Rates (cont'd)

b. LSI Pair Complements (cont'd)

(1) (cont'd)

		Variable Term Option Monthly Rates				(T)
Description		36-Month	60-Month	84-Month	120-Month	
(c)	Complement 300 Pair Mileage (cont'd)					
	up to 2.25	\$1,653.00	\$1,563.00	\$1,525.00	\$1,267.00	
	up to 2.50	1,879.00	1,777.00	1,734.00	1,438.00	
	up to 2.75	2,102.00	1,987.00	1,939.00	1,606.00	
	up to 3.00	2,342.00	2,214.00	2,161.00	1,787.00	
	up to 3.25	2,597.00	2,455.00	2,396.00	1,979.00	
	up to 3.50	NA	2,696.00	2,631.00	2,171.00	
	up to 3.75	NA	NA	NA	2,364.00	
	up to 4.00	NA	NA	NA	2,556.00	
	up to 4.25	NA	NA	NA	2,748.00	
(d)	Complement 400 Pair Mileage					
	up to 0.25	0.00	0.00	0.00	0.00	
	up to 0.50	0.00	0.00	0.00	0.00	
	up to 0.75	170.00	161.00	152.00	149.00	
	up to 1.00	483.00	457.00	446.00	391.00	
	up to 1.25	791.00	748.00	730.00	624.00	
	up to 1.50	1,090.00	1,031.00	1,006.00	849.00	
	up to 1.75	1,382.00	1,306.00	1,275.00	1,069.00	
	up to 2.00	1,667.00	1,576.00	1,538.00	1,285.00	
	up to 2.25	1,947.00	1,841.00	1,797.00	1,496.00	
	up to 2.50	2,223.00	2,102.00	2,051.00	1,704.00	
	up to 2.75	2,495.00	2,359.00	2,302.00	1,909.00	
	up to 3.00	2,788.00	2,636.00	2,573.00	2,130.00	
	up to 3.25	3,099.00	2,930.00	2,859.00	2,365.00	
	up to 3.50	3,410.00	3,224.00	3,146.00	2,600.00	
	up to 3.75	NA	3,518.00	3,433.00	2,834.00	
	up to 4.00	NA	NA	3,720.00	3,069.00	
	up to 4.25	NA	NA	NA	3,303.00	
	up to 4.50	NA	NA	NA	3,538.00	

Issued: December 17, 2007

Effective: December 17, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,
Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17691

PART 20 - Grandfathered Services
SECTION 5 - Centrex Services

1st Revised Sheet 47
Cancels Original Sheet 47

4. CENTREX LSI SERVICE (cont'd)

B. Local Serving Increments (LSI) (cont'd)

2. Rates (cont'd)

b. LSI Pair Complements (cont'd)

(1) (cont'd)

Description	Variable Term Option Monthly Rates				(T)
	36-Month	60-Month	84-Month	120-Month	
(e) Complement 600 Pair Mileage					
up to 0.25	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	
up to 0.50	0.00	0.00	0.00	0.00	
up to 0.75	128.00	121.00	114.00	113.00	
up to 1.00	522.00	494.00	482.00	434.00	
up to 1.25	931.00	880.00	859.00	742.00	
up to 1.50	1,328.00	1,255.00	1,225.00	1,041.00	
up to 1.75	1,715.00	1,621.00	1,582.00	1,333.00	
up to 2.00	2,093.00	1,979.00	1,932.00	1,619.00	
up to 2.25	2,465.00	2,331.00	2,275.00	1,900.00	
up to 2.50	2,831.00	2,677.00	2,612.00	2,176.00	
up to 2.75	3,192.00	3,018.00	2,945.00	2,448.00	
up to 3.00	3,581.00	3,385.00	3,304.00	2,741.00	
up to 3.25	3,993.00	3,775.00	3,685.00	3,052.00	
up to 3.50	4,406.00	4,166.00	4,065.00	3,364.00	
up to 3.75	4,818.00	4,556.00	4,446.00	3,675.00	
up to 4.00	5,231.00	4,946.00	4,827.00	3,986.00	
up to 4.25	NA	5,336.00	5,208.00	4,298.00	
up to 4.50	NA	NA	NA	4,609.00	
up to 4.75	NA	NA	NA	4,920.00	
up to 5.00	NA	NA	NA	5,232.00	
up to 5.25	NA	NA	NA	5,543.00	

Issued: December 17, 2007

Effective: December 17, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,
Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17691

PART 20 - Grandfathered Services
SECTION 5 - Centrex Services

1st Revised Sheet 48
Cancels Original Sheet 48

4. CENTREX LSI SERVICE (cont'd)

B. Local Serving Increments (LSI) (cont'd)

2. Rates (cont'd)

b. LSI Pair Complements (cont'd)

(1) (cont'd)

Description	Variable Term Option Monthly Rates				(T)
	36-Month	60-Month	84-Month	120-Month	
(f) Complement 900 Pair Mileage					
up to 0.25	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	
up to 0.50	0.00	0.00	0.00	0.00	
up to 0.75	66.00	63.00	59.00	58.00	
up to 1.00	561.00	531.00	518.00	481.00	
up to 1.25	1,016.00	960.00	937.00	826.00	
up to 1.50	1,541.00	1,457.00	1,422.00	1,222.00	
up to 1.75	2,053.00	1,941.00	1,894.00	1,608.00	
up to 2.00	2,554.00	2,415.00	2,357.00	1,986.00	
up to 2.25	3,046.00	2,880.00	2,811.00	2,358.00	
up to 2.50	3,530.00	3,338.00	3,258.00	2,723.00	
up to 2.75	4,008.00	3,789.00	3,698.00	3,083.00	
up to 3.00	4,522.00	4,276.00	4,173.00	3,472.00	
up to 3.25	5,068.00	4,792.00	4,677.00	3,884.00	
up to 3.50	5,614.00	5,308.00	5,181.00	4,296.00	
up to 3.75	6,160.00	5,824.00	5,684.00	4,708.00	
up to 4.00	6,706.00	6,341.00	6,188.00	5,120.00	
up to 4.25	7,253.00	6,857.00	6,692.00	5,532.00	
up to 4.50	7,799.00	7,373.00	7,196.00	5,944.00	
up to 4.75	8,345.00	7,890.00	7,700.00	6,356.00	
up to 5.00	NA	NA	8,204.00	6,768.00	
up to 5.25	NA	NA	NA	7,180.00	
up to 5.50	NA	NA	NA	7,592.00	
up to 5.75	NA	NA	NA	8,004.00	
up to 6.00	NA	NA	NA	NA	

Issued: December 17, 2007

Effective: December 17, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,
Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17691

PART 20 - Grandfathered Services
SECTION 5 - Centrex Services

1st Revised Sheet 49
Cancels Original Sheet 49

4. CENTREX LSI SERVICE (cont'd)

B. Local Serving Increments (LSI) (cont'd)

2. Rates (cont'd)

b. LSI Pair Complements (cont'd)

(1) (cont'd)

Description	Variable Term Option Monthly Rates				(T)
	36-Month	60-Month	84-Month	120-Month	
(g) Complement 1200 Pair Mileage					
up to 0.25	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	
up to 0.50	0.00	0.00	0.00	0.00	
up to 0.75	0.00	0.00	0.00	0.00	
up to 1.00	600.00	568.00	553.00	527.00	
up to 1.25	1,266.00	1,197.00	1,169.00	1,030.00	
up to 1.50	1,913.00	1,809.00	1,765.00	1,518.00	
up to 1.75	2,544.00	2,405.00	2,347.00	1,993.00	
up to 2.00	3,161.00	2,989.00	2,917.00	2,459.00	
up to 2.25	3,767.00	3,562.00	3,476.00	2,917.00	
up to 2.50	4,364.00	4,126.00	4,027.00	3,367.00	
up to 2.75	4,952.00	4,682.00	4,570.00	3,811.00	
up to 3.00	5,586.00	5,281.00	5,154.00	4,289.00	
up to 3.25	6,259.00	5,917.00	5,775.00	4,797.00	
up to 3.50	6,931.00	6,553.00	6,396.00	5,304.00	
up to 3.75	7,604.00	7,189.00	7,016.00	5,812.00	
up to 4.00	8,277.00	7,825.00	7,637.00	6,319.00	
up to 4.25	8,949.00	8,461.00	8,258.00	6,827.00	
up to 4.50	9,622.00	9,097.00	8,879.00	7,335.00	
up to 4.75	10,295.00	9,733.00	9,499.00	7,842.00	
up to 5.00	10,968.00	10,369.00	10,120.00	8,350.00	
up to 5.25	NA	11,005.00	10,741.00	8,857.00	
up to 5.50	NA	NA	NA	9,365.00	
up to 5.75	NA	NA	NA	9,872.00	
up to 6.00	NA	NA	NA	10,380.00	
up to 6.25	NA	NA	NA	10,888.00	

Issued: December 17, 2007

Effective: December 17, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,
Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17691

PART 20 - Grandfathered Services
SECTION 5 - Centrex Services

1st Revised Sheet 50
Cancels Original Sheet 50

4. CENTREX LSI SERVICE (cont'd)

B. Local Serving Increments (LSI) (cont'd)

2. Rates (cont'd)

b. LSI Pair Complements (cont'd)

(1) (cont'd)

Description	Variable Term Option Monthly Rates				(T)
	36-Month	60-Month	84-Month	120-Month	
(h) Complement 1500 Pair Mileage					
up to 0.25	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	
up to 0.50	0.00	0.00	0.00	0.00	
up to 0.75	0.00	0.00	0.00	0.00	
up to 1.00	690.00	652.00	631.00	605.00	
up to 1.25	1,466.00	1,386.00	1,353.00	1,195.00	
up to 1.50	2,225.00	2,104.00	2,053.00	1,768.00	
up to 1.75	2,965.00	2,804.00	2,736.00	2,326.00	
up to 2.00	3,690.00	3,489.00	3,405.00	2,873.00	
up to 2.25	4,402.00	4,161.00	4,061.00	3,410.00	
up to 2.50	5,102.00	4,824.00	4,708.00	3,939.00	
up to 2.75	5,792.00	5,476.00	5,345.00	4,459.00	
up to 3.00	6,536.00	6,179.00	6,031.00	5,021.00	
up to 3.25	7,325.00	6,926.00	6,759.00	5,616.00	
up to 3.50	8,115.00	7,672.00	7,488.00	6,212.00	
up to 3.75	8,904.00	8,418.00	8,216.00	6,808.00	
up to 4.00	9,694.00	9,165.00	8,945.00	7,403.00	
up to 4.25	10,483.00	9,911.00	9,673.00	7,999.00	
up to 4.50	11,273.00	10,658.00	10,402.00	8,595.00	
up to 4.75	12,062.00	11,404.00	11,130.00	9,190.00	
up to 5.00	12,851.00	12,151.00	11,858.00	9,786.00	
up to 5.25	13,641.00	12,897.00	12,587.00	10,382.00	
up to 5.50	NA	13,643.00	13,315.00	10,977.00	
up to 5.75	NA	NA	NA	11,573.00	
up to 6.00	NA	NA	NA	12,169.00	
up to 6.25	NA	NA	NA	12,764.00	
up to 6.50	NA	NA	NA	13,360.00	
up to 6.75	NA	NA	NA	NA	

Issued: December 17, 2007

Effective: December 17, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 8, 2003,
Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17691

PART 20 - Grandfathered Services
SECTION 5 - Centrex Services

1st Revised Sheet 51
Cancels Original Sheet 51

4. CENTREX LSI SERVICE (cont'd)

B. Local Serving Increments (LSI) (cont'd)

2. Rates (cont'd)

b. LSI Pair Complements (cont'd)

(1) (cont'd)

Description	Variable Term Option Monthly Rates				(T)
	36-Month	60-Month	84-Month	120-Month	
(i) Complement 1800 Pair Mileage					
up to 0.25	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	
up to 0.50	0.00	0.00	0.00	0.00	
up to 0.75	0.00	0.00	0.00	0.00	
up to 1.00	751.00	710.00	679.00	659.00	
up to 1.25	1,626.00	1,538.00	1,501.00	1,331.00	
up to 1.50	2,490.00	2,354.00	2,298.00	1,983.00	
up to 1.75	3,333.00	3,151.00	3,076.00	2,619.00	
up to 2.00	4,158.00	3,932.00	3,837.00	3,241.00	
up to 2.25	4,969.00	4,698.00	4,585.00	3,853.00	
up to 2.50	5,766.00	5,452.00	5,320.00	4,455.00	
up to 2.75	6,552.00	6,195.00	6,046.00	5,048.00	
up to 3.00	7,399.00	6,995.00	6,827.00	5,687.00	
up to 3.25	8,298.00	7,845.00	7,657.00	6,365.00	
up to 3.50	9,197.00	8,695.00	8,486.00	7,043.00	
up to 3.75	10,096.00	9,545.00	9,316.00	7,772.00	
up to 4.00	10,995.00	10,395.00	10,145.00	8,400.00	
up to 4.25	11,894.00	11,245.00	10,975.00	9,078.00	
up to 4.50	12,793.00	12,095.00	11,804.00	9,757.00	
up to 4.75	13,692.00	12,945.00	12,634.00	10,435.00	
up to 5.00	14,591.00	13,795.00	13,464.00	11,113.00	
up to 5.25	15,490.00	14,645.00	14,293.00	11,792.00	
up to 5.50	16,389.00	15,495.00	15,123.00	12,470.00	
up to 5.75	NA	16,345.00	15,952.00	13,148.00	
up to 6.00	NA	NA	NA	13,827.00	
up to 6.25	NA	NA	NA	14,505.00	
up to 6.50	NA	NA	NA	15,183.00	
up to 6.75	NA	NA	NA	15,862.00	
up to 7.00	NA	NA	NA	16,540.00	

Issued: December 17, 2007

Effective: December 17, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,
Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17691

PART 20 - Grandfathered Services
SECTION 5 - Centrex Services

1st Revised Sheet 52
Cancels Original Sheet 52

4. CENTREX LSI SERVICE (cont'd)

B. Local Serving Increments (LSI) (cont'd)

2. Rates (cont'd)

b. LSI Pair Complements (cont'd)

(1) (cont'd)

Description	Variable Term Option Monthly Rates				(T)
	36-Month	60-Month	84-Month	120-Month	
(j) Complement 2100 Pair Mileage					
up to 0.25	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	
up to 0.50	0.00	0.00	0.00	0.00	
up to 0.75	0.00	0.00	0.00	0.00	
up to 1.00	773.00	731.00	690.00	679.00	
up to 1.25	1,736.00	1,641.00	1,602.00	1,429.00	
up to 1.50	2,700.00	2,553.00	2,491.00	2,156.00	
up to 1.75	3,640.00	3,442.00	3,359.00	2,865.00	
up to 2.00	4,561.00	4,312.00	4,208.00	3,560.00	
up to 2.25	5,465.00	5,167.00	5,043.00	4,242.00	
up to 2.50	6,354.00	6,008.00	5,863.00	4,913.00	
up to 2.75	7,231.00	6,837.00	6,673.00	5,575.00	
up to 3.00	8,176.00	7,730.00	7,544.00	6,288.00	
up to 3.25	9,179.00	8,678.00	8,470.00	7,045.00	
up to 3.50	10,182.00	9,627.00	9,395.00	7,801.00	
up to 3.75	11,185.00	10,575.00	10,321.00	8,558.00	
up to 4.00	12,188.00	11,523.00	11,246.00	9,315.00	
up to 4.25	13,191.00	12,471.00	12,171.00	10,072.00	
up to 4.50	14,194.00	13,419.00	13,097.00	10,828.00	
up to 4.75	15,197.00	14,368.00	14,022.00	11,585.00	
up to 5.00	16,200.00	15,316.00	14,948.00	12,342.00	
up to 5.25	17,202.00	16,264.00	15,873.00	13,099.00	
up to 5.50	18,205.00	17,212.00	16,799.00	13,855.00	
up to 5.75	19,208.00	18,161.00	17,724.00	14,612.00	
up to 6.00	NA	19,109.00	18,650.00	15,369.00	
up to 6.25	NA	NA	NA	16,126.00	
up to 6.50	NA	NA	NA	16,882.00	
up to 6.75	NA	NA	NA	17,639.00	
up to 7.00	NA	NA	NA	18,396.00	
up to 7.25	NA	NA	NA	19,153.00	

Issued: December 17, 2007

Effective: December 17, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,
Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17691

PART 20 - Grandfathered Services
SECTION 5 - Centrex Services

1st Revised Sheet 53
Cancels Original Sheet 53

4. CENTREX LSI SERVICE (cont'd)

B. Local Serving Increments (LSI) (cont'd)

2. Rates (cont'd)

c. Contract Change Charge/Complement Conversion

If customer wishes to convert from the pair-at-a-time to a facility complement or wishes to increase complement size during an existing contract period, the following one-time charge is applicable.

Description	Nonrecurring Charge
Contract Charge/Complement Conversion Charge, per occasion	\$550.00

5. CENTREX SERVICE

Effective January 9, 1995, no new installations of Centrex Service will be made. Customers who are on a Centrex Variable Term Payment Plan (VTPP) contract, longer than month to month, on the aforementioned date, will be permitted to expand their system until the expiration of the VTPP contract. All Centrex customers whether or not under the VTPP contract may retain or expand their Centrex systems until December 31, 1996.

A. General Regulations

1. Description of Service

- a. Centrex service is an arrangement of switching equipment located on Company premises (hereinafter referred to as Centrex CO). The switching equipment is combined with other facilities to offer the features and services in b. following. (T)

Issued: December 17, 2007

Effective: December 17, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17691

PART 20 - Grandfathered Services
SECTION 5 - Centrex Services

Original Sheet No. 54

5. CENTREX SERVICE

(N)

A. General Regulations (cont'd)

1. Description of Service (cont'd)

b. Features and Services

(1) Centrex CO - Type II

- (a) Inward dialing - incoming calls from outside the system may be made to non-restricted stations of the system, without the aid of the attendant, by dialing the number of the Centrex station.
- (b) Outward dialing - non-restricted stations of the system may dial outgoing local and MTS calls to dialable points.
- (c) Identification of individual non-restricted stations on outward MTS calls.
- (d) Dial intercommunication between all stations connected to the system, except as specified under "Restricted Stations" in this section.
- (e) Mechanical interception of calls to non-working stations of the system in lieu of attendant interception.
- (f) Attendant services include:
 - Completion of calls coming into the telephone number associated with the primary listing to non-restricted Centrex stations.
 - Transfer of incoming calls from outside the system from one non-restricted station to another by the attendant.
 - Arrangements whereby calls to the telephone number associated with the primary listing coming in at night when the attendant position is unattended, can be answered at designated Centrex stations.
 - Interception of calls to non-working stations of the system.

(N)

Issued: January 9, 2003

Effective: January 9, 2003

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 20 - Grandfathered Services
SECTION 5 - Centrex Services

Original Sheet No. 55

5. CENTREX SERVICE (cont'd)

(N)

A. General Regulations (cont'd)

1. Description of Service (cont'd)

b. Features and Services (cont'd)

(1) Centrex CO - Type II (T) (cont'd)

- (g) The following additional capabilities are provided with attendant services:^{/1/}

Attendant Call Hold

Allows the attendant to hold a call in progress, to originate another call, answer a call, or pick up a call on hold. Timed Reminder is activated when the call is placed on hold by the attendant.

Attendant Call Park

Allows the attendant to park calls against any directory number in the attendant customer group. The parked call may be retrieved from any station by dialing the feature access code for retrieval plus the directory number. The attendant may also retrieve calls parked by stations and by the attendants.

Attendant Camp-on

Allows an incoming call, which an attendant attempts to complete to a busy line, to be held until the called line becomes idle. The called line is then automatically signaled and connected to the waiting call.

Attendant Console Screen Management

Provides management services for the attendant console.

Attendant Position Busy

Allows an attendant to make a position unavailable to additional queued calls. The attendant can still originate calls and use or program the features available while the console is in the Attendant Position Busy state.

Attendant Recall from Satellite

Line users located at remote Centrex Service locations without attendants may generate a recall of an incoming call back to the main location attendant.

/1/ The availability and function of these capabilities may vary by serving central office.

(N)

Issued: January 9, 2003

Effective: January 9, 2003

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio