

FILE



NAVIGATOR TELECOMMUNICATIONS, LLC  
8525 Riverwood Park Drive  
P.O. Box 13860  
North Little Rock, AR 72113-0860  
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PUCO

March 20, 2008

Public Utilities Commission of Ohio  
Attn: Docketing Division  
180 East Broad Street  
Columbus, Ohio 43215-3793

08-291-TP-ATA

RE: Local Tariff Revision Filing (Detariffing) – Navigator Telecommunications, LLC.  
90-9103-TP-TRF

Dear Docketing Division,

Enclosed for filing with the Public Utilities Commission of Ohio (“PUCO”) are revisions to Navigator Telecommunications, LLC.’s Tariff No. 1. Included are an original and three (3) copies. Also enclosed are the required Telecommunication Application Form and all supporting documentation for this filing. The purpose of this filing is to comply with the PUCO’s Order regarding detariffing in Case No. 06-1345-TP-ORD.

Please contact Mark Herring at (501) 954-4053 if you require more information about this filing. Thank you for your assistance in this matter.

Sincerely,

Michael McAlister  
General Counsel  
Navigator Telecommunications, LLC.  
(501) 954-4051  
mike@navtel.com

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
Technician J Date Processed 3-24-08

**The Public Utilities Commission of Ohio**  
**TELECOMMUNICATIONS APPLICATION FORM for**  
**DETARIFFING AND RELATED ACTIONS**

Per the Commission's 09/19/07 "Implementation Order" in Case No. 06-1345-TP-ORD  
(Effective: 10/01/2007 through 04/01/2008)

In the Matter of the Application of Navigator )  
Telecommunications, LLC. )  
) )  
to Detariff Certain Tier 2 Services and make other changes )  
related to the Implementation of Case No. 06-1345-TP-ORD )

TRF Docket No. 90-9103

Case No. DB-291-TP-ATA

NOTE: Unless you have reserved a Case No. leave the "Case No." fields BLANK.

Name of Registrant(s) Navigator Telecommunications, LLC.

DBA(s) of Registrant(s) Same

Address of Registrant(s) 8525 Riverwood Park Drive, P.O. Box 13860, North Little Rock, Arkansas 72113-0860

Company Web Address www.navtel.com

Regulatory Contact Person(s) Michael McAlister, General Counsel

Phone (501) 954-4051 Fax (501) 954-4002

Regulatory Contact Person's Email Address mike@navtel.com

Contact Person for Annual Report Amanda Hightower

Phone (501) 954-4031

Address (if different from above) \_\_\_\_\_

Consumer Contact Information Brian Russell

Phone (501) 954-4021

Address (if different from above) \_\_\_\_\_

**Part I – Tariffs**

Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.

Carrier Type	<input type="checkbox"/> ILEC	<input checked="" type="checkbox"/> CLEC	<input type="checkbox"/> CTS
Business Tier 2 Services	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Residential & Business Toll Services	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Other Changes required by Rule (Describe in detail in Exhibit C)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Part II – Exhibits**

Note that the following exhibits are required for all filings using this form.

Included	Identified As:	Description of Required Exhibit:
<input checked="" type="checkbox"/>	Exhibit A	The existing affected tariff pages.
<input checked="" type="checkbox"/>	Exhibit B	The proposed revised tariff pages.
<input checked="" type="checkbox"/>	Exhibit C	Matrix or narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.
<input checked="" type="checkbox"/>	Exhibit D	Explanation of how the Applicant intends to comply with Rule 4901:1-6-05(G)(3) regarding disclosure of rates, terms, and conditions for detariffed services, including: <ul style="list-style-type: none"> <li>citation to the appropriate Web Page if any, in accordance with rule 4901:1-6-05(G)(4), and/or</li> <li>copy of other materials and publications to be used to comply with 4901:1-6-05(G)(3).</li> </ul>
<input checked="" type="checkbox"/>	Exhibit E	One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-16(B) , including where customers may find the information regarding such services as required by rule 4901:1-6-05(G)(3).
<input checked="" type="checkbox"/>	Exhibit F	Affidavit that the Customer Notice described in Exhibit C has been sent to Customers.

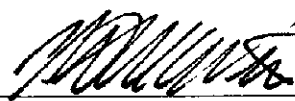
CUSTOMER NOTICE AFFIDAVIT

STATE OF: ARKANSAS  
SS:  
COUNTY OF: PULASKI

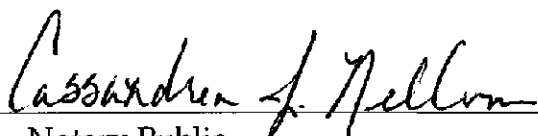
AFFIDAVIT

I Michael McAlister, am an authorized agent of the applicant corporation, Navigator Telecommunications, LLC, and am authorized to make this statement on its behalf. I attest that customer notices accompanying this affidavit were sent to affected customers through direct mail on March 4, 2008 in accordance with Rule 4901:1-6-16, Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Executed on March 20, 2008 North Little Rock, Arkansas  
(Date) (Location)

/s/  March 20, 2008  
(Signature and Title) (Date)

Subscribed and sworn to before me this March 20, 2008  
(Date)

  
Notary Public  
My Commission Expires: November 1, 2010



**Part III. – Attestation**

**Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.**

**AFFIDAVIT**

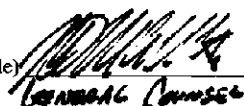
***Compliance with Commission Rules and Service Standards***

I am an officer/agent of the applicant corporation, Navigator Telecommunications, LLC, and am authorized to make this statement on its behalf.  
(Name)

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) March 20, 2008 at (Location) Little Rock, Arkansas

\*(Signature and Title) 

(Date) March 20, 2008

- This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

**VERIFICATION**

I, Michael McAlister

verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

\*(Signature and Title) 

(Date) March 20, 2008

\*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

***Send your completed Application Form, including all required attachments as well as the required number of copies, to:***

**Public Utilities Commission of Ohio  
Attention: Docketing Division  
180 East Broad Street, Columbus, OH 43215-3793**

***Or***

***Make such filing electronically as directed in Case No 06-900-AU-WVR***

## **EXHIBIT A**

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### CHECK SHEET

The Title Page and pages listed below of this tariff are effective as of the date shown. Revised sheets contain all changes from the original tariff that are in effect as of the date indicated.

<u>PAGE</u>	<u>REVISION</u>	<u>PAGE</u>	<u>REVISION</u>
Title Sheet	Original	31	Original
1	Seventh Revised *	32	Original
1.1	Second Revised	33	Original
1.2	Fourth Revised	34	Original
1.3	Sixth Revised *	35	Original
2	Original	36	Original
3	Original	37	Original
4	Second Revised	38	Original
5	Original	39	Original
6	Second Revised	40	Original
7	Original	41	Original
8	Original	42	Original
9	Original	43	Original
10	Original	44	Original
11	Original	45	Original
12	Original	46	Original
13	Original	47	Original
14	Original	48	Original
15	Original	49	Original
16	Original	50	Original
17	Original	51	Original
18	Original	52	Original
19	Original	53	Original
20	Original	54	Original
21	Original	55	Original
22	Original	56	Original
23	Original	57	Original
24	Original	58	Original
25	Original	59	Original
26	Original	60	Original
27	Original	61	Original
28	Original	62	Original
29	Original	63	Original
30	Original	64	Original

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Issued: August 1, 2007

Effective: August 2, 2007

In accordance with Case No. 00-21-TP-ACE, issued June 20, 2002.

Issued by:

Louis F. McAlister, Jr., President  
Navigator Telecommunications, LLC.  
8525 Riverwood Park Drive, P.O. Box 13860  
North Little Rock, AR 72113-0860

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<u>PAGE</u>	<u>REVISION</u>	<u>PAGE</u>	<u>REVISION</u>
133	First Revised	158	First Revised *
134	First Revised *	159	Original
135	First Revised *	160	Original
136	Second Revised *	161	Original
137	Second Revised *	162	First Revised *
138	First Revised *	163	First Revised *
139	Original	164	Original
140	First Revised *	165	Original
141	First Revised *	166	Original
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142.9	Original	176	Original
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144	Original	178	Original
145	Original	179	Original
146	Original	180	Original
147	Original	181	Original
148	Original	182	Original
149	Original	183	First Revised
150	Original	184	First Revised
151	Original	185	First Revised
152	Original	186	First Revised
153	Original	187	First Revised
154	Original	188	First Revised
155	First Revised	189	First Revised *
156	First Revised	190	Original
157	First Revised	191	Original

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Issued: April 10, 2007

Effective: May 10, 2007

In accordance with Case No. 00-21-TP-ACE, issued June 20, 2002.

Issued by:

Louis F. McAlister, Jr., President  
Navigator Telecommunications, LLC.  
8525 Riverwood Park Drive, P.O. Box 13860  
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<u>PAGE</u>	<u>REVISION</u>	<u>PAGE</u>	<u>REVISION</u>
192	Original		
193	Original		
194	First Revised		
195	First Revised		
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201	Second Revised		
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203	First Revised		
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205	First Revised		
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207	First Revised		
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209	Second Revised		
210	Second Revised		
211	First Revised		
212	First Revised		
213	First Revised		
214	Second Revised *		
215	First Revised		
216	First Revised		
217	First Revised		
218	Second Revised *		
219	First Revised		
220	Second Revised		
221	Original		
222	Original		
223	Original		

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Issued: August 1, 2007

Effective: August 2, 2007

In accordance with Case No. 00-21-TP-ACE, issued June 20, 2002.

Issued by:

Louis F. McAlister, Jr., President  
Navigator Telecommunications, LLC.  
8525 Riverwood Park Drive, P.O. Box 13860  
North Little Rock, AR 72113-0860



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Issued: October 5, 2006

Effective: October 6, 2006

In accordance with Case No. 00-21-TP-ACE, issued June 20, 2002.

Issued by: Louis F. McAlister, Jr., President  
Navigator Telecommunications, LLC.  
8525 Riverwood Park Drive, P.O. Box 13860  
North Little Rock, AR 72113-0860

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Issued: June 25, 2002

Effective: June 25, 2002

In accordance with Case No. 00-21-TP-ACE, issued June 20, 2002.

Issued by:

Louis F. McAlister, Jr., President  
Navigator Telecommunications, LLC.  
8525 Riverwood Park Drive, P.O. Box 13860  
North Little Rock, AR 72113-0860

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Issued: October 5, 2007

Effective: October 6, 2007

In accordance with Case No. 00-21-TP-ACE, issued June 20, 2002.

Issued by: Louis F. McAlister, Jr., President  
Navigator Telecommunications, LLC.  
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**SECTION 1 - RULES AND REGULATIONS – LOCAL EXCHANGE SERVICES, CONT.**

**1.29 Directory Services, cont.**

**1.29.10 Additional Listings**

**1. Non-residence Additional Listings**

- a. Non-residence additional listings, at rates shown in Sections 3.6 and 12.6, are listings in addition to the primary listing furnished in connection with non-residence service and may be:
  - (1) Names of partners or members, if the customer or joint user is a partnership
  - (2) Names of officers, if the customer or joint user is a corporation
  - (3) Names or representatives or employees of the customer or joint user
  - (4) Bona fide names of firms which the customer or joint user owns or controls or is duly authorized to represent
  - (5) Names of patrons participating in resale or shared use of the customer's service or equipment
- b. Non-residence additional listings are not permitted in connection with residence service.

**2. Residence Additional Listings**

- a. Residence additional listings, at rates shown in Sections 3.6 and 12.6, are listings in addition to the primary listing furnished in connection with residence service and may be the names of members of the customer's family or of other persons residing in the customer's household. Such listings may also be in the form of dual name listings.
- b. Residence additional listings are also permitted in connection with non-residence service which is located in a residence and for permanent guests residing in a transient hotel, motel, or club, and tenants in an apartment house or apartment hotel.

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**SECTION 3 - RATES – LOCAL EXCHANGE SERVICES, CONT.**

**3.12 Calling Party Number (CPN) Blocking (1),(2),(3),(4)**

(T)

**3.12.1 Per Line Calling Party Number Blocking (Calling Number Delivery Suppression)**

The following rates and charges are applicable to Per Line Calling Party Number Blocking. See Section 2.6.2 for additional information related to this service.

<u>Description</u>	<u>Nonrecurring Maximum Charge</u>
Per Exchange Service, Residence/Non-Residence	\$12.30

<u>Description</u>	<u>Monthly Maximum Charge</u>
Per Exchange Service	
- Residence	\$1.00
- Non-Residence	1.50

- (1) Current prices for these services are shown in Section 12.12 of this tariff.
- (2) The monthly rate for Blocking will not exceed the monthly rate for private listing service.
- (3) Per Line Calling Party Number Blocking will be provided at no charge to qualified social service agencies, law enforcement organizations, and their certified employees, and volunteers. Per Line Calling Party Number Blocking will also be provided at no charge to customer-owned coin-operated telephone (COCOT) customers.
- (4) All minimum prices have been removed from this page.

(N)

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Issued: April 10, 2007

Effective: May 10, 2007

In accordance with Case No. 00-21-TP-ACE, issued June 20, 2002.

Issued by:

Louis F. McAlister, Jr., President  
Navigator Telecommunications, LLC.  
8525 Riverwood Park Drive, P.O. Box 13860  
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---

**SECTION 3 - RATES – LOCAL EXCHANGE SERVICES, CONT.**

**3.13 SmartATM**

**3.13.1 Description**

- A. The SmartATM Service is only available to business subscribers and provides the following services (includes Touch-Tone):
  - 1. Business individual lines for Automated Teller Machines only.
  - 2. Unlimited calling to 800 toll-free numbers.
- B. The rate specified herein is subject to a 12-month service term.

**3.13.2 Regulations and Service Limitations**

- A. Calls made outside the service description shown in Section 3.13.1 are subject to normal usage charges as described in other sections of this tariff.
- B. Charges for this service commence when the company's information records are posted and are payable monthly in advance.
- C. Charges for service are automatically discontinued upon service termination.
- D. If service is terminated before the 12-month term, a charge of \$10 per month will be applied for each line currently or previously classified as a SmartATM line. This charge will be imposed based upon the remainder of the commitment period. (T)
- E. Existing SmartATM subscribers may not take advantage of special promotions or rate changes prior to the end of the 12-month service term. This is applicable to existing lines only. New lines may qualify for any special promotions or price changes.

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Issued: April 10, 2007

Effective: May 10, 2007

In accordance with Case No. 00-21-TP-ACE, issued June 20, 2002.

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Navigator Telecommunications, LLC.  
8525 Riverwood Park Drive, P.O. Box 13860  
North Little Rock, AR 72113-0860

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**SECTION 3 - RATES – LOCAL EXCHANGE SERVICES, CONT.**

**3.13 SmartATM, cont.**

**3.13.3 Rates and Charges**

(T)

A. Current rates are as shown in Section 12.15.

(T)

(D)

(D)

---

Issued: April 10, 2007

Effective: May 10, 2007

In accordance with Case No. 00-21-TP-ACE, issued June 20, 2002.

Issued by:

Louis F. McAlister, Jr., President  
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North Little Rock, AR 72113-0860

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**SECTION 3 - RATES – LOCAL EXCHANGE SERVICES, CONT.**

**3.14 Business - Bundled Service Offerings**

(T)

**3.14.1 SmartTime Unlimited for Business**

**A. Description**

1. This offering is available only to business customers (coin lines are not eligible) and provides for unlimited local and long distance calling. The customer may choose an unlimited number of features as shown in Section 3.9 of this tariff. Touch tone calling is included as part of this offering.

**B. Regulations**

1. The customer must commit to at least a one-year term agreement to be eligible for the service.
2. Maximum of ten (10) lines per location. Charges below are shown on a per line basis.
3. Includes unlimited long distance calls for business customers, non-data, voice use only, within the 48 contiguous United States. Calls made to points outside of the contiguous 48 states, including all international calls, are not included in this offer, and will be billed at applicable rates. Subsequent to customer notification, Navigator may cancel subscriptions to any customer at any time due to fraud or misuse. Usage can be screened for other than voice usage through a review of call records for those customers identified as having significant usage. Taxes, fees, and any EAS charges also apply.

**C. Rates and Charges**

1. Current rates are as shown in Section 12.16.1.

(T)

(D)

---

Issued: April 10, 2007

Effective: May 10, 2007

In accordance with Case No. 00-21-TP-ACE, issued June 20, 2002

Issued by:

Louis F. McAlister, Jr., President  
Navigator Telecommunications, LLC.  
8525 Riverwood Park Drive, P.O. Box 13860  
North Little Rock, AR 72113-0860



---

**SECTION 3 - RATES – LOCAL EXCHANGE SERVICES, CONT.**

**3.14 Business - Bundled Service Offerings, cont.**

(T)

**3.14.2 SmartTime for Business**

**A. Description**

1. This offering is available only to business customers (coin lines are not eligible) and provides for unlimited local calling. The customer may choose an unlimited number of features as shown in Section 3.9 of this tariff. Touch tone calling is included as part of this offering.

(T)

**B. Regulations**

1. The customer must commit to at least a one-year term agreement to be eligible for the service.
2. Long distance calls for business customers at \$.055 per minute is only for calls within the 48 contiguous United States. Calls made to points outside of the contiguous 48 states, including all international calls, are not included in this offer, and will be billed at applicable rates. Taxes, fees, and any EAS charges also apply.

**C. Rates and Charges**

1. Current rates are as shown in Section 12.16.2.

(T)

(D)

---

Issued: April 10, 2007

Effective: May 10, 2007

In accordance with Case No. 00-21-TP-ACE, issued June 20, 2002.

Issued by:

Louis F. McAlister, Jr., President  
Navigator Telecommunications, LLC.  
8525 Riverwood Park Drive, P.O. Box 13860  
North Little Rock, AR 72113-0860

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## **SECTION 6 - RULES AND REGULATIONS – INTEREXCHANGE SERVICES**

### **6.1 Undertaking of the Company**

Navigator's services and facilities are furnished for communications originating at specified points within the State of Ohio under terms of this tariff.

Navigator arranges for installation, operation, and maintenance of the communications services provided in this tariff for Customers in accordance with the terms and conditions set forth under this tariff. Navigator may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Customer, to allow connection of a Customer's location to the network.

The Company's services and facilities are provided on a monthly basis unless otherwise provided, and are available twenty-four hours per day, seven days per week.

### **6.2 Use**

Services provided under this tariff may be used by the Customer for any lawful telecommunications purpose for which the service is technically suited.

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Issued: June 25, 2002

Effective: June 25, 2002

In accordance with Case No. 00-21-TP-ACE, issued June 20, 2002.

Issued by: Louis F. McAlister, Jr., President  
Navigator Telecommunications, LLC.  
8525 Riverwood Park Drive, P.O. Box 13860  
North Little Rock, AR 72113-0860

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**SECTION 6 - RULES AND REGULATIONS – INTEREXCHANGE SERVICES, CONT.**

**6.3 Limitations**

- 6.3.1 Service is offered subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this tariff. The Company may decline applications for service to or from a location where the necessary facilities or equipment are not available. The Company may discontinue furnishing service in accordance with the terms of this tariff.
- 6.3.2 The Company reserves the right to discontinue service when necessitated by conditions beyond its control, or when the Customer is using the service in violation of the provisions of this tariff, or in violation of the law. Discontinuance of service shall comport with 4901:1-5-19 O.A.C.
- 6.3.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connection.
- 6.3.4 The Company reserves the right to discontinue service, limit service, or to impose requirements on Customers as required to meet changing regulatory or statutory rules and standards.

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Issued by:

Louis F. McAlister, Jr., President  
Navigator Telecommunications, LLC.  
8525 Riverwood Park Drive, P.O. Box 13860  
North Little Rock, AR 72113-0860

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**SECTION 6 - RULES AND REGULATIONS – INTEREXCHANGE SERVICES, CONT.**

**6.4 Assignment or Transfer**

All services provided under this tariff is directly or indirectly controlled by the Company and neither the Customer nor its Authorized Users may transfer or assign the use of service without the express prior written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of service. All terms and conditions contained in this tariff shall apply to all such permitted transferees or assignees, as well as all condition of service.

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North Little Rock, AR 72113-0860

## **SECTION 6 - RULES AND REGULATIONS – INTEREXCHANGE SERVICES, CONT.**

### **6.5 Liability**

- 6.5.1 The liability of the Company for damages of any nature arising from errors, mistakes, omissions, interruptions, or delays of the company, its agents, servants, or employees, in the course of establishing, furnishing, rearranging, moving, terminating, maintaining, restoring, or changing the service or facilities or equipment shall not exceed an amount equal to the charges applicable under this tariff (calculated on a proportionate basis where appropriate) to the period during which such error, mistake, omission, interruption or delay occurs.
- 6.5.2 In no event shall the Company be liable for any incidental, indirect, special, or consequential damages (including lost revenue or profits) of any kind whatsoever regardless of the cause or foreseeability thereof.
- 6.5.3 When the services or facilities of other common carriers are used separately or in conjunction with the Company's facilities or equipment in establishing connection to points not reached by the Company's facilities or equipment, the Company shall not be liable for any act or omission of such other common carriers or their agents, servants or employees.
- 6.5.4 The Company shall not be liable for performance failures hereunder if such failure is due to a cause or causes beyond the reasonable control of the Company. Such causes shall include, without limitation, acts of God, fire, explosion, vandalism, cable cut, storm or other similar occurrence, any law, order, regulation, direction, action or request of the United States government or of any other government or of any civil or military authority, national emergencies, insurrections, riots, wars, strikes, lockouts or work stoppages or other labor difficulties, supplier failures, shortages, breaches or delays, or preemption of existing service to restore service in compliance with Commission Rules and Regulations.
- 6.5.5 The Company shall not be liable for interruptions, delays, errors, or defects in transmission, or for any injury whatsoever, caused by the Customer, the Customer's agents, or Authorized Users, or by facilities or equipment provided by the Customer.

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**SECTION 6 - RULES AND REGULATIONS – INTEREXCHANGE SERVICES, CONT.**

**6.5 Liability, cont.**

6.5.6 The Customer shall indemnify, defend and hold harmless the Company (including the costs of reasonable attorney's fees) against:

- A. Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information, or other content transmitted over the Company's facilities or equipment;
- B. Claims for patent infringement arising from combining or connecting the Company's facilities or equipment with facilities, equipment, apparatus or System of the customer; and
- C. All other claims (including, without limitation, claims for damage to any business or property, or injury to, or death of, any person) arising out of any act or omission of the Customer, the Customer's agents or Authorized Users, in connection with any service or facilities or equipment provided by the Company.

6.5.7 Approval of limitation of liability language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the Company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

**6.6 Minimum Period**

The minimum period for which services are provided and for which rates and charges are applicable is one (1) month unless otherwise specified in this tariff or by mutually agreed upon contract. When a service is discontinued prior to the expiration of the minimum period, charges are applicable, whether the service is used or not.

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**SECTION 6 - RULES AND REGULATIONS – INTEREXCHANGE SERVICES, CONT.**

**6.7 Billing and Payment for Service**

**6.7.1 Responsibility for Charges**

Charges for installations service connections, moves, rearrangements, and prepaid services, where applicable, are payable upon demand to the Company or its authorized agent. Billing thereafter will include recurring charges and actual usage as defined in this tariff.

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer or to an Authorized User of the Customer by Navigator Telecommunications, LLC. All charges due by the Customer are payable to the Company or to any agent duly authorized to receive such payments. Terms of payment shall be according to the rules and regulations of that agent and subject to the rules of regulatory agencies, such as the Public Utilities Commission of Ohio.

Navigator's billing invoices will be considered correct and binding upon the Customer if no written notice or telephone call is received from the Customer within thirty (30) days of the date of the invoice. Adjustments to Customer's bills shall be made to the extent circumstances exist which reasonably indicate that such changes are appropriate.

Upon receipt of a **billing inquiry**, charges involved in the disputed element(s) of the invoice will be temporarily suspended pending resolution of the dispute. The Customer, however, remains responsible for the timely payment of the non-disputed elements of the invoice.

**6.7.2 Telephone inquiries may be directed to Navigator Telecommunications, LLC. at 888-662-8835. Written inquiries may be directed to:**

Navigator Telecommunications, LLC.  
P.O. Box 13860  
North Little Rock, AR 72113-0860

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**SECTION 6 - RULES AND REGULATIONS – INTEREXCHANGE SERVICES, CONT.**

**6.7 Billing and Payment for Service, cont.**

- 6.7.3 If a Customer is not satisfied with the Company's response to an inquiry or request for credit, he or she may appeal to the Public Utilities Commission of Ohio for final resolution. The Public Utilities Commission of Ohio may be contacted at:

Public Utilities Commission of Ohio  
180 E. Broad Street  
Columbus, OH 43215-3793  
Toll-free telephone: 1-800-686-PUCO (7826)

**6.7.4 Delinquent Bills**

Navigator Telecommunications, LLC. allows residential Customers at least 21 days from the date of the postmark of the bill to pay bill charges.

**6.7.5 Late Payment Fees**

The Company reserves the right to assess a one-time late payment fee of 1.5% per month on any past due balance. The late payment charge will not be applied to previous late payment charges that have been assessed but not yet been paid for, but will apply to the accumulated services for which the customer is in arrears. Late payment charges will be applied without discrimination.

**6.7.6 Returned Check Charge**

The Company will charge \$20 for each check returned for insufficient funds. This charge may be waived under appropriate circumstances. (D)

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**SECTION 6 - RULES AND REGULATIONS – INTEREXCHANGE SERVICES, CONT.**

**6.8 Deposits**

Navigator does not customarily collect deposits from customers. However, cash deposits may be required from a prospective customer, a presently disconnected customer, or a former customer for the purpose of guaranteeing final payment for service when, in Navigator's judgment, such deposit is necessary. Such deposit could be deemed necessary if, for example, the customer's creditworthiness cannot be established. If a deposit is requested, it may not exceed the estimated charges for two months tariffed services plus 30 percent of the monthly estimated charge for a specified customer.

Deposits held for less than 180 days shall not accrue interest. Interest on intrastate deposits held for 180 days or longer will be handled in accordance with 4901:1-17-05 O.A.C.

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**SECTION 6 - RULES AND REGULATIONS – INTEREXCHANGE SERVICES, CONT.**

**6.9 Taxes and Fees**

The Company reserves the right to bill any and all applicable taxes and fees in addition to normal rates and charges for services provided to the customer. Taxes and fees include state sales tax. Such taxes and fees are in addition to rates as quoted in this tariff and will be itemized separately on customer invoices.

Certain telecommunications services, as defined in the Ohio Revised Code, are subject to state sales tax at the prevailing tax rates, if the services originate, or terminate in Ohio, or both, and are charged to a subscriber's telephone number or account in Ohio.

**6.10 Terminal Equipment**

The Company's facilities and service may be used with or terminated in terminal equipment or communications systems such as a PBX, key system, single line telephone, or pay telephone. Such terminal equipment shall be furnished and maintained at the expense of the Customer. The customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of Navigator's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry.

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**SECTION 6 - RULES AND REGULATIONS – INTEREXCHANGE SERVICES, CONT.**

**6.11 Interconnection**

6.11.1 Service furnished by the Company may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to technical limitations established by the Company. Service furnished by the Company is not part of a joint undertaking with such other common carriers or systems. The Company does not undertake to provide any special facilities, equipment, or services to enable the Customer to interconnect the facilities or the equipment of the Company with services or facilities of other common carriers or with private systems.

6.11.2 Interconnection with the services or facilities of other common carriers shall be under the applicable terms and condition of this tariff and the other common carrier's tariffs.

**6.12 Inspection, Testing and Adjustment**

The Company may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether the terms and conditions of this tariff are being complied within the installation, operation or maintenance of the customers or the Company's facilities or equipment. The Company may interrupt service at any time, without penalty or liability, due to the departure from or reasonable suspicion of the departure from any of these terms and conditions.

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**SECTION 6 - RULES AND REGULATIONS – INTEREXCHANGE SERVICES, CONT.**

**6.13 Credit Allowances for Interruption of Service**

Credit allowances for interruptions of service which are not due to the Company's inspection or testing, to the negligence of the Customer, or to the failure of channels, equipment and/or communications systems provided by the Customer, are subject to the general liability provisions set forth in this tariff.

It shall be the obligation of the Customer to notify the company immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, the Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by Customer.

For purposes of credit computation every month shall be considered to have 30 days. The Customer shall be credited for an interruption of one day (24 hours) or more at the rate of 1/30th of the monthly charge for the services affected for each day that the interruption continues.

Credit Formula:

$$\text{Credit} = A/30 \times B$$

A = outage time in days

B = total monthly charge for affected service.

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**SECTION 6 - RULES AND REGULATIONS – INTEREXCHANGE SERVICES, CONT.**

**6.14 Notice of Discontinuance of Service**

6.14.1 The Company shall give the Customer seven (7) days written notice before initially discontinuing service, unless the discontinuance is upon Customer request or involves a dangerous condition, violation of Company rules or unauthorized interference with or use of services (Sections 6.16.1, 6.16.3, 6.16.7, and 6.16.8 herein), in which case the Company may discontinue service immediately, in conformance with 4901:1-5-19 O.A.C.

6.14.2 Notice shall be sent to the account name and address. Service of notice by mail is complete upon mailing. The Company shall maintain an accurate record of the mailing date.

**6.15 Cancellation by the Customer**

The Customer may have service discontinued upon reasonable notice to the Company. The Company shall hold the Customer responsible for payment of all bills for service furnished until the cancellation date specified by the Customer or until the date that the written cancellation notice is received, whichever is later.

**6.16 Refusal or Discontinuance by the Company**

The Company may discontinue or refuse service for any of the following reasons, provided that proper notice of service discontinuance has been given, as provided in Section 6.14 herein:

6.16.1 When the subscriber requests it.

6.16.2 When a telephone bill becomes delinquent, after proper notice in accordance with 4901:1-5-19 O.A.C., has been given by the Company. A bill shall be deemed delinquent if payment thereof is not received by the Company or its authorized agent or is not postmarked on or before the date stated on the bill which date shall be the fourteenth (14<sup>th</sup>) day after the date of the mailing of the bill to the Customer, in accordance with 4901:1-5-19 O.A.C.

6.16.3 When a dangerous condition exists on the Customer's premises.

6.16.4 When the Customer fails to provide credit information.

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**SECTION 6 - RULES AND REGULATIONS – INTEREXCHANGE SERVICES, CONT.**

**6.16 Refusal or Discontinuance by the Company, cont.**

- 6.16.5 When the Customer misrepresents his or her identity for the purpose of obtaining telephone service.
- 6.16.6 When the Customer refuses to grant the Company personnel access, during normal working hours, to telephone equipment installed upon the premises of the Customer for the purpose of inspection, maintenance, or replacement.
- 6.16.7 When the Customer violates any rule of the Company, which violation adversely affects the safety of the Customer or other persons, or the integrity of the telephone system.
- 6.16.8 When the Customer causes or permits unauthorized interference with or use of telephone service situated on or about the Customer's premises.

**6.17 Discontinuance in Special Circumstances**

6.17.1 If a residential subscriber notifies the telephone company and establishes that:

- A. Discontinuance would be especially dangerous to the health of the Customer, resident member of the Customer's family or other permanent resident of the premises where service is rendered, and
- B. Such Customer is unable to pay for such service in accordance with the requirements of the Company's billing or is able to pay for such service only in installments,

The Company shall either allow payment in reasonable installments or postpone discontinuance of service for at least twenty-one (21) days so that the Customer can make arrangements for reasonable installment payments.

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**SECTION 6 - RULES AND REGULATIONS – INTEREXCHANGE SERVICES, CONT.**

**6.18 Restoration of Service**

- 6.18.1 Upon the Customer's request, the Company shall restore service promptly when (a) the cause of discontinuance of service has been eliminated, or (b) applicable restoration charges have been paid, or (c) satisfactory credit arrangements have been made. However, as mandated pursuant to 4901:1-5-19(L)(1)(a) O.A.C., reconnection can occur prior to the payment of the reconnection charge.
- 6.18.2 At all times, every responsible effort shall be made to restore service on the restoration day requested.
- 6.18.3 The Company may charge a reasonable fee shown in the Price List for the restoration of service. If a notice of discontinuance is given pursuant to Section 6.14 herein, the Company may require a charge for such notice as provided in the Company's rules, regulations or tariffs.

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**SECTION 7-SERVICE DESCRIPTIONS AND RATES-INTEREXCHANGE SERVICES**

**7.1 General**

Navigator offers direct dialed (1+) service, inbound toll-free number service and travel card services for communications originating and terminating within the State of Ohio under terms of this tariff.

Direct dial service is offered from originating locations within the State of Ohio. Calls may be placed to locations within Ohio.

In-bound toll-free service is available to Customers served from locations within the State of Ohio.

When a Customer elects to use the Company's Travel Service, calls may be initiated from any location within the State of Ohio from which the caller can dial the appropriate access code(s) and may be placed to any location within the State of Ohio.

Customers are billed based on their use of Navigator's network and services. Charges may vary by service offering, class of call, time of day, day of week, and/or call duration.

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**SECTION 7-SERVICE DESCRIPTIONS AND RATES-INTEREXCHANGE SERVICES, CONT.**

**7.2 Timing of Calls**

Billing for calls placed over the Navigator network is based in part on the duration of the call as follows, unless otherwise specified in this tariff:

- 7.2.1 Call timing begins when the called party answers the call (i.e., when two-way communications are established.) Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.
- 7.2.2 Chargeable time for calls ends when one of the parties disconnects from the call.
- 7.2.3 For billing purposes, minimum call duration periods vary by service and are specified by product or option in subsequent sections of this tariff.
- 7.2.4 For billing purposes, usage after the initial period varies by service and is specified by product or option subsequent sections of this tariff.
- 7.2.5 The Company will not bill for unanswered calls. When a Customer indicates that he/she was billed for an incomplete call, Navigator will issue credit for the call.

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North Little Rock, AR 72113-0860

**SECTION 7-SERVICE DESCRIPTIONS AND RATES-INTEREXCHANGE SERVICES, CONT.**

**7.3 Rate Periods**

7.3.1 The following rate periods apply:

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 5:00 PM*	DAYTIME RATE PERIOD					EVE	
5:00 PM TO 11:00 PM*	EVENING RATE PERIOD						
11:00 PM TO 8:00 AM	NIGHT/ WEEKEND RATE PERIOD						

\*Up to but not including.

7.3.2 Holiday Rates

For services subject to holiday discounts, the following are Company recognized national holidays, determined at the location of the calling station. The evening rate is used on national holidays, unless a lower rate normally would apply.

New Year's Day	January 1
Memorial Day	Last Monday in May
Independence Day	July 4
Labor Day	1st Monday in September
Thanksgiving Day	4th Thursday in November
Christmas Day	December 25

7.3.3 Calls are billed based on the rate in effect at the time the call begins. Calls that cross rate period boundaries are billed the rate in effect at the beginning of the call for the duration of the entire call.

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**SECTION 7-SERVICE DESCRIPTIONS AND RATES-INTEREXCHANGE SERVICES, CONT.**

**7.4 Outbound Long Distance Service**

Navigator's Outbound Long Distance Service is a "1+" direct dial service available for Customer use 24 hours a day, seven days a week. Service is accessed through standard business or residential switched access lines. The Customer is responsible for obtaining suitable access from the Customer's local exchange carrier. All costs incurred in the installation and use of local access lines is the responsibility of the customer.

A number of service plans are available to the Customer. Rates, billing increments, volume discounts and qualifications, if applicable, vary by plan and are provided in the following sections:

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North Little Rock, AR 72113-0860

**SECTION 7-SERVICE DESCRIPTIONS AND RATES-INTEREXCHANGE SERVICES, CONT.**

**7.4 Outbound Long Distance Service, cont.**

**7.4.1 Direct Dial Service**

(T)

Navigator's outbound long distance service is a flat rate offering with no monthly charge. For billing purposes, call timing is billed in six-second increments after a minimum initial period of eighteen seconds. No volume, time of day and holiday discounts apply.

(T)

MONTHLY RECURRING CHARGES: NOT APPLICABLE

USAGE CHARGES:

PER MINUTE RATES		
DAY	EVENING	NIGHT/WKND
\$.089	\$.089	\$.089

(R)

(D)

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North Little Rock, AR 72113-0860

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**SECTION 7-SERVICE DESCRIPTIONS AND RATES-INTEREXCHANGE SERVICES, CONT.**

**7.5 Inbound Toll-Free Number Service**

Navigator's Inbound Toll-Free Number Service is an 800/866/888/877 number service (T)  
available for Customer use twenty-four (24) hours a day, seven (7) days a week.

Service is terminated through switched access lines. Calls may originate from any valid  
exchange and terminate to the Customer's location at no charge to the calling party.

For billing purposes, call timing is billed in six-second increments after a minimum initial  
period of eighteen seconds. No Volume, Time of day and holiday discounts apply.

MONTHLY RECURRING CHARGES: NOT APPLICABLE

PAYPHONE SURCHARGE: \$.30 (N)

USAGE CHARGES:

The following rates apply to calls placed from locations in the State of Ohio.

PER MINUTE RATES		
DAY	EVENING	NIGHT/WKND
\$.1200	\$.1200	\$.1200

(I)

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**SECTION 7-SERVICE DESCRIPTIONS AND RATES-INTEREXCHANGE SERVICES, CONT.**

**7.6 Travel Service**

Navigator's Travel Service is offered 24 hours a day, seven days a week to all valid terminating locations. Access to Navigator's Travel Card service is via a toll free number. The Customer must input a valid Authorization Code in addition to the destination number with area code. Travel Service rates apply to calls placed to locations in the mainland United States and Hawaii.

(T)

For billing purposes, calls within the Continental USA are billed in six second increments after an eighteen second initial period. Time of day, holiday and volume discounts do not apply. No per call service charges apply.

MONTHLY RECURRING CHARGES:

NOT APPLICABLE

PAYPHONE SURCHARGE:

\$ .30

(N)

USAGE CHARGES:

PER MINUTE RATES	
INITIAL MINUTE	EACH ADD'L. MINUTE
\$ .2400	\$ .2400

(I)

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---

**SECTION 7-SERVICE DESCRIPTIONS AND RATES-INTEREXCHANGE SERVICES, CONT.**

**7.7 Dedicated Access Long Distance Service**

Navigator's Dedicated Long Distance Service is a "1+" direct dial service available for Customer use 24 hours a day, seven days a week. Service is accessed through a dedicated circuit to the Long Distance Network. The Customer may order the access circuit directly from their local exchange carrier or Navigator will provide the access circuit. All costs incurred in the installation and use of access circuits is the responsibility of the customer.

(D)  
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**SECTION 7-SERVICE DESCRIPTIONS AND RATES-INTEREXCHANGE SERVICES, CONT.**

**7.7 Dedicated Access Long Distance Service, cont.**

**7.7.1 Dedicated Access Service**

(T)

Navigator's dedicated access long distance service is a flat rate offering with no monthly charge. For billing purposes, call timing is billed in six-second increments after a minimum initial period of eighteen seconds. No volume, time of day and holiday discounts apply.

(T)

Rates for Dedicated Access Service will be determined on an Individual Case Basis (ICB). ICB rates will be structured to recover the Company's cost of providing the services and will be made available to Customers in a nondiscriminatory manner. Specifically the terms of the ICB arrangement may be based at least partially or completely on the term and volume commitment contained in the ICB arrangement. Terms of the specific ICB contracts will be made available to the Public Utility Commission of Ohio upon request on a proprietary basis.

(D) (N)

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**SECTION 7-SERVICE DESCRIPTIONS AND RATES-INTEREXCHANGE SERVICES, CONT.**

**7.8 Reserved For Future Use**

(T)

(D)

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Louis F. McAlister, Jr., President  
Navigator Telecommunications, LLC.  
8525 Riverwood Park Drive, P.O. Box 13860  
North Little Rock, AR 72113-0860

---

**SECTION 8 - MISCELLANEOUS SERVICES AND RATES – INTEREXCHANGE  
SERVICES**

**8.1 Directory Assistance (1)(2)**

(T)

Directory Assistance is available to Customers of Navigator Telecommunications, LLC. Directory Assistance charges apply to each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

	Maximum Per Use <u>Charge</u>
Directory Assistance	\$1.75

- (1) Current prices for these services are shown in Section 12.14 of this tariff.  
(2) All minimum prices have been removed from this page.

(N)

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8525 Riverwood Park Drive, P.O. Box 13860  
North Little Rock, AR 72113-0860

---

**SECTION 9 - PROMOTIONS – INTEREXCHANGE SERVICES**

**9.1 General**

From time to time the Company shall, at its option, promote subscription or stimulate network usage by offering to waive some or all of the nonrecurring or recurring charges for the Customer (if eligible) of target services for a limited duration. Such promotions shall be made available to all similarly situated Customers in the target market area. All such promotions will be filed with the Public Utilities Commission of Ohio.

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Louis F. McAlister, Jr., President  
Navigator Telecommunications, LLC.  
8525 Riverwood Park Drive, P.O. Box 13860  
North Little Rock, AR 72113-0860

---

**SECTION 10 - CONTRACT SERVICES – INTEREXCHANGE SERVICES**

**10.1 General**

At the option of the Company, service may be offered on a contract basis to meet specialized requirements of the Customer not contemplated in this tariff. The terms of each contract be mutually agreed upon between the Customer and Company and may include discounts off of rates contained herein, waiver of recurring or nonrecurring charges, charges for specially designed and constructed services not contained in the Company's general service offerings, or other customized features. The terms of the contract may be based partially or completely on the term and volume commitment, type of originating or terminating access, mixture of services or other distinguishing features. Service shall be available to all similarly situated Customers for a fixed period of time following the initial offering to the first contract Customer as specific in each individual contract. All such contracts shall be filed with the Public Utilities Commission of Ohio.

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8525 Riverwood Park Drive, P.O. Box 13860  
North Little Rock, AR 72113-0860

---

**SECTION 12 – PRICE LIST, CONT.**

**12.6 Directory Services (1)**

(T)

**12.6.1 Directory Listings**

The following monthly rates apply to both regular and special types of additional listings:

	Monthly Charge	USOC
Non-residence, additional listing	\$3.00	CLT
Non-residence, foreign listing	3.00	FLT
Residence, additional listing	.90	RLT

**12.6.2 Private and Semi-Private Listing Service**

	Monthly Charge	USOC
Private listing service, each service	2.10	NPU
Semi-private listing service, each service	2.10	NLT
Optional arrangement for relaying messages to private listing service customers, each message	1.80	-

(1) Where required, maximum rates for these services are shown in Section 3.6 of this tariff.

(T)

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North Little Rock, AR 72113-0860

---

**SECTION 12 – PRICE LIST, CONT.**

**12.8 Toll Restriction**

(T)

**12.8.1 Rates and Charges**

The following rates and charges apply to toll restriction service and are in addition to all other rates and charges applicable to residence, non-residence, or PBX trunk service. See Section 3.4 for local service rates for these services.

	Nonrecurring <u>Charge</u>	<u>USOC</u>
Toll Restriction, per individual residence service	\$12.00	RTVX5
Toll Restriction, per individual non-residence service or PBX trunk equipped	\$24.40	KXT
	Monthly <u>Rate</u>	<u>USOC</u>
<u>Monthly Charges</u> Toll Restriction, per individual residence service	\$2.90	RTVX5
Toll Restriction, per individual non-residence service or PBX trunk equipped	\$51.70	KXT

(D)

Note: A toll restriction charge will not apply to those residential customers: 1) who elect toll restriction in lieu of a deposit, 2) who elect toll restriction while making payments for a final bill, or 3) who elect payment arrangements and toll restriction in lieu of denial.

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North Little Rock, AR 72113-0860

---

**SECTION 12 – PRICE LIST, CONT.**

**12.9 Custom Calling Features**

(T)

**12.9.1 Residence - Rates and Charges**

<u>Description /Billing Code/</u>	<u>Monthly Charge Per Line</u>
Call Waiting /ESX/	\$4.15
Call Forwarding /ESM/	4.00
Call Forwarding /TAS/CFW/	4.00
Three-Way Calling /ESC/	4.00
<u>Description /Billing Code/</u>	<u>Per Use Charge</u>
Three-Way Calling	\$ .70

**12.9.2 Business - Rates and Charges**

<u>Description /Billing Code/</u>	<u>Monthly Charge Per Line</u>
Call Waiting /ESX/	\$6.00
Call Forwarding /ESM/	7.00
Call Forwarding /TAS/CFW/	6.50
Three-Way Calling /ESC/	6.50
Speed Calling 8/ESL	6.00
Speed Calling 30/ESF	7.00
<u>Description /Billing Code/</u>	<u>Per Use Charge</u>
Three-Way Calling	\$1.99

(1) Where required, maximum rates for these services are shown in Section 3.9 of this tariff. (T)

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North Little Rock, AR 72113-0860

---

**SECTION 12 – PRICE LIST, CONT.**

**12.10 Advanced Custom Calling Features (1)**

**12.10.1 Residence - Rates and Charges**

<u>Description /Billing Code/</u>	<u>Monthly Charge Per Line</u>
Repeat Dialing /NSS/	\$4.10
Caller ID /NSD/	6.00
Caller ID w/Name /NMP/ (See Note)	1.95
Automatic Callback /NSQ/	4.10
Call Screening /NSY/	4.00

<u>Description</u>	<u>Per Use Charge</u>
Repeat Dialing	\$.75
Automatic Callback	.70
Call Trace, per successful activation	3.50

**12.10.2 Non-Residence - Rates and Charges**

<u>Description /Billing Code/</u>	<u>Monthly Charge Per Line</u>
Repeat Dialing /NSS/	\$6.50
Caller ID /NSD/	7.00
Caller ID w/Name /NMP/ (See Note)	4.20
Automatic Callback /NSQ/	6.00
Call Screening /NSY/	4.00
Call Waiting ID/NWT/	2.00

<u>Description</u>	<u>Per Use Charge</u>
Repeat Dialing	\$.75
Automatic Callback	1.99
Call Trace, per successful activation	4.75

Note: The monthly rate for Caller ID with Name is in addition to the monthly rate for Caller ID.

(1) Where required, maximum rates for these services are shown in Section 3.10 of this tariff. (T)

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8525 Riverwood Park Drive, P.O. Box 13860  
North Little Rock, AR 72113-0860



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**SECTION 12 – PRICE LIST, CONT.**

**12.12 Calling Party Number (CPN) Blocking (1)**

(T)

**12.12.1 Per Line Calling Party Number Blocking (Calling Number Delivery Suppression)**

The following rates and charges are applicable to Per Line Calling Party Number Blocking. See Section 2.6.2 for additional information related to this service.

<u>Description</u>	<u>Nonrecurring Charge</u>	<u>Monthly Charge</u>
Per Exchange Service		
- Residence	\$9.30	\$ .50
- Non-Residence	9.30	1.00

(1) Where required, maximum rates for these services are shown in Section 3.12 of this tariff. (T)

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North Little Rock, AR 72113-0860

---

**SECTION 12 – PRICE LIST, CONT.**

**12.14 Directory Assistance – Interexchange Services**

Directory Assistance is available to Customers of Navigator Telecommunications, LLC. Directory Assistance charges apply to each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

	Per Use <u>Charge</u>
Directory Assistance	\$1.25

(D)

---

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8525 Riverwood Park Drive, P.O. Box 13860  
North Little Rock, AR 72113-0860

---

**SECTION 12 – PRICE LIST, CONT.**

**12.15 SmartATM (1)**

12.15.1 The following monthly rates will apply for the SmartATM service.

Service Category	Rate Element	Monthly Rate
SmartATM	Access Area B	\$18.00
	Access Area C	20.00
	Access Area D	22.00

12.15.2 Message rate, per minute

Service Category	Rate Element	Per Minute
Per minute	All Access Areas	\$.05

12.15.3 Installation Charge, per line

Service Category	Rate Element	Nonrecurring
Installation Charge, per line	All Access Areas	\$62.85

(1) See Section 2.3 for Access Area Designations.

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Louis F. McAlister, Jr., President  
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North Little Rock, AR 72113-0860

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**SECTION 12 – PRICE LIST, CONT.**

**12.16 Business – Bundled Service Offerings (1)**

**12.16.1 SmartTime Unlimited for Business**

**A. SmartTime Unlimited for Business – Recurring Charge, per line**

	Monthly Charge
All Access Areas – Monthly - Each	\$54.99

**B. SmartTime Unlimited for Business – Nonrecurring Charge, per line**

	Nonrecurring
Phone Line Installation Fee	\$62.85

**12.16.2 SmartTime for Business**

Long distance calling is billed at a rate of \$0.055 per minute.

**A. SmartTime for Business – Recurring Charge, per line**

	Monthly Charge
All Access Areas – Monthly - Each	\$32.99

**B. SmartTime for Business – Nonrecurring Charge, per line**

	Nonrecurring
Phone Line Installation Fee	\$62.85

(1) See Section 2.3 for Access Area Designations.

---

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Louis F. McAlister, Jr., President  
Navigator Telecommunications, LLC.  
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North Little Rock, AR 72113-0860

---

**SECTION 12 – PRICE LIST, CONT.**

**12.17 Multi-Ring Service**

<u>Description/Billing Code/</u>	<u>Residence Monthly Rate Charge</u>	<u>Non-Residence Monthly Charge</u>
Multi-Ring 1st Number /DRS1X/	\$2.95	\$5.50
Multi-Ring 2nd Number /DRS1X/	2.00	5.00

**12.18 Remote Call Forwarding (RCF)**

<u>Description /Billing Code/</u>	<u>Monthly Rate Per Line</u>
RCF, per initial feature /RD8XS/	\$20.45
RCF, per additional feature necessary for each additional call to be forwarded simultaneously /RCA/	20.45

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8525 Riverwood Park Drive, P.O. Box 13860  
North Little Rock, AR 72113-0860

## **EXHIBIT B**

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### CHECK SHEET

The Title Page and pages listed below of this tariff are effective as of the date shown. Revised sheets contain all changes from the original tariff that are in effect as of the date indicated.

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8525 Riverwood Park Drive, P.O. Box 13860  
North Little Rock, AR 72113-0860

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**SECTION 1 - RULES AND REGULATIONS – LOCAL EXCHANGE SERVICES, CONT.**

**1.29 Directory Services, cont.**

1.29.10 Additional Listings

1. Reserved For Future Use

(T)

(D)

2. Residence Additional Listings

- a. Residence additional listings, at rates shown in Sections 3.6 and 12.6, are listings in addition to the primary listing furnished in connection with residence service and may be the names of members of the customer's family or of other persons residing in the customer's household. Such listings may also be in the form of dual name listings.
- b. Residence additional listings are also permitted in connection with non-residence service which is located in a residence and for permanent guests residing in a transient hotel, motel, or club, and tenants in an apartment house or apartment hotel.

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**SECTION 3 - RATES – LOCAL EXCHANGE SERVICES, CONT.**

**3.12 Calling Party Number (CPN) Blocking (1), (2), (3), (4)**

**3.12.1 Per Line Calling Party Number Blocking (Calling Number Delivery Suppression)**

The following rates and charges are applicable to Per Line Calling Party Number Blocking. See Section 2.6.2 for additional information related to this service.

<u>Description</u>	<u>Nonrecurring Maximum Charge</u>
Per Exchange Service, Residence	\$12.30

(T)

<u>Description</u>	<u>Monthly Maximum Charge</u>
Per Exchange Service - Residence	\$1.00

(D)

- (1) Current prices for these services are shown in Section 12.12 of this tariff.
- (2) The monthly rate for Blocking will not exceed the monthly rate for private listing service.
- (3) Per Line Calling Party Number Blocking will be provided at no charge to qualified social service agencies, law enforcement organizations, and their certified employees, and volunteers. Per Line Calling Party Number Blocking will also be provided at no charge to customer-owned coin-operated telephone (COCOT) customers.
- (4) All minimum prices have been removed from this page.

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North Little Rock, AR 72113-0860

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**SECTION 3 - RATES – LOCAL EXCHANGE SERVICES, CONT.**

**3.13 Reserved For Future Use**

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**SECTION 3 - RATES – LOCAL EXCHANGE SERVICES, CONT.**

**3.13 Reserved For Future Use, cont.**

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**SECTION 3 - RATES – LOCAL EXCHANGE SERVICES, CONT.**

**3.14 Reserved For Future Use**

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**SECTION 3 - RATES – LOCAL EXCHANGE SERVICES, CONT.**

**3.14 Reserved For Future Use, cont.**

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8525 Riverwood Park Drive, P.O. Box 13860  
North Little Rock, AR 72113-0860

---

## SECTION 6 – RULES AND REGULATIONS – INTEREXCHANGE SERVICES

### 6.1 Billing and Payment for Service (1)

(N)

#### 6.1.1 Late Payment Fees

The Company reserves the right to assess a one-time late payment fee of 1.5% per month on any past due balance. The late payment charge will not be applied to previous late payment charges that have been assessed but not yet been paid for, but will apply to the accumulated services for which the customer is in arrears. Late payment charges will be applied without discrimination.

#### 6.1.2 Returned Check Charge

The Company will charge \$20 for each check returned for insufficient funds. This charge may be waived under appropriate circumstances.

#### 6.1.3 Deposits

Navigator does not customarily collect deposits from customers. However, cash deposits may be required from a prospective customer, a presently disconnected customer, or a former customer for the purpose of guaranteeing final payment for service when, in Navigator's judgment, such deposit is necessary. Such deposit could be deemed necessary if, for example, the customer's creditworthiness cannot be established. If a deposit is requested, it may not exceed the estimated charges for two months tariffed services plus 30 percent of the monthly estimated charge for a specified customer.

Deposits held for less than 180 days shall not accrue interest. Interest on intrastate deposits held for 180 days or longer will be handled in accordance with 4901:1-17-05 O.A.C.

(1) Late Payment Fees, Returned Check Charge, and Deposits were originally shown in Sections 6.7.5, 6.7.6, and 6.8 of Navigator's previously approved tariff.

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**SECTION 6 – RULES AND REGULATIONS – INTEREXCHANGE SERVICES, CONT.**

(D)

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**SECTION 6 – RULES AND REGULATIONS – INTEREXCHANGE SERVICES, CONT.**

(D)

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**SECTION 6 – RULES AND REGULATIONS – INTEREXCHANGE SERVICES, CONT.**

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**SECTION 6 – RULES AND REGULATIONS – INTEREXCHANGE SERVICES, CONT.**

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**SECTION 6 – RULES AND REGULATIONS – INTEREXCHANGE SERVICES, CONT.**

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**SECTION 7 – RESERVED FOR FUTURE USE**

(T)

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**SECTION 7 – RESERVED FOR FUTURE USE, CONT.**

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**SECTION 7 – RESERVED FOR FUTURE USE, CONT.**

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**SECTION 7 – RESERVED FOR FUTURE USE, CONT.**

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**SECTION 7 – RESERVED FOR FUTURE USE, CONT.**

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**SECTION 7 – RESERVED FOR FUTURE USE, CONT.**

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**SECTION 7 – RESERVED FOR FUTURE USE, CONT.**

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**SECTION 7 – RESERVED FOR FUTURE USE, CONT.**

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**SECTION 8 – RESERVED FOR FUTURE USE**

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(D)

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**SECTION 9 – RESERVED FOR FUTURE USE**

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(D)

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**SECTION 10 – RESERVED FOR FUTURE USE**

(T)

(D)

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**SECTION 12 – PRICE LIST, CONT.**

**12.6 Directory Services (1)**

**12.6.1 Directory Listings**

The following monthly rates apply to both regular and special types of additional listings:

	<u>Monthly Charge</u>	<u>USOC</u>
Residence, additional listing	.90	RLT

(D)

**12.6.2 Private and Semi-Private Listing Service**

	<u>Monthly Charge</u>	<u>USOC</u>
Private listing service, each service	2.10	NPU
Semi-private listing service, each service	2.10	NLT
Optional arrangement for relaying messages to private listing service customers, each message	1.80	-

(1) Where required, maximum rates for these services are shown in Section 3.6 of this tariff.

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**SECTION 12 – PRICE LIST, CONT.**

**12.8 Toll Restriction**

**12.8.1 Rates and Charges**

The following rates and charges apply to toll restriction service and are in addition to all other rates and charges applicable to residence, non-residence, or PBX trunk service. See Section 3.4 for local service rates for these services.

	Nonrecurring Charge	USOC
Toll Restriction, per individual residence service	\$12.00	RTVX5

(D)

	Monthly Rate	USOC
<u>Monthly Charges</u> Toll Restriction, per individual residence service	\$2.90	RTVX5

(D)

Note: A toll restriction charge will not apply to those residential customers: 1) who elect toll restriction in lieu of a deposit, 2) who elect toll restriction while making payments for a final bill, or 3) who elect payment arrangements and toll restriction in lieu of denial.

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**SECTION 12 – PRICE LIST, CONT.**

**12.9 Custom Calling Features**

**12.9.1 Residence - Rates and Charges**

<u>Description /Billing Code/</u>	<u>Monthly Charge Per Line</u>
Call Waiting /ESX/	\$4.15
Call Forwarding /ESM/	4.00
Call Forwarding /TAS/CFW/	4.00
Three-Way Calling /ESC/	4.00
<u>Description /Billing Code/</u>	<u>Per Use Charge</u>
Three-Way Calling	\$.70

**12.9.2 Non-Residence - Rates and Charges**

<u>Description /Billing Code/</u>	<u>Monthly Charge Per Line</u>
Call Waiting /ESX/	\$6.00

(T)

(D)

(1) Where required, maximum rates for these services are shown in Section 3.9 of this tariff.

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**SECTION 12 – PRICE LIST, CONT.**

**12.10 Advanced Custom Calling Features (1)**

**12.10.1 Residence - Rates and Charges**

<u>Description /Billing Code/</u>	<u>Monthly Charge Per Line</u>
Repeat Dialing /NSS/	\$4.10
Caller ID /NSD/	6.00
Caller ID w/Name /NMP/ (See Note)	1.95
Automatic Callback /NSQ/	4.10
Call Screening /NSY/	4.00

<u>Description</u>	<u>Per Use Charge</u>
Repeat Dialing	\$.75
Automatic Callback	.70
Call Trace, per successful activation	3.50

**12.10.2 Non-Residence - Rates and Charges**

<u>Description /Billing Code/</u>	<u>Monthly Charge Per Line</u>
Caller ID /NSD/	7.00

Call Waiting ID/NWT/	2.00
----------------------	------

<u>Description</u>	<u>Per Use Charge</u>
Call Trace, per successful activation	4.75

Note: The monthly rate for Caller ID with Name is in addition to the monthly rate for Caller ID.

(1) Where required, maximum rates for these services are shown in Section 3.10 of this tariff.

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**SECTION 12 – PRICE LIST, CONT.**

**12.12 Calling Party Number (CPN) Blocking (1)**

**12.12.1 Per Line Calling Party Number Blocking (Calling Number Delivery Suppression)**

The following rates and charges are applicable to Per Line Calling Party Number Blocking. See Section 2.6.2 for additional information related to this service.

<u>Description</u>	<u>Nonrecurring Charge</u>	<u>Monthly Charge</u>
Per Exchange Service		
- Residence	\$9.30	\$ .50

(D)

(1) Where required, maximum rates for these services are shown in Section 3.12 of this tariff.

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**SECTION 12 – PRICE LIST, CONT.**

**12.14 Reserved For Future Use**

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**SECTION 12 – PRICE LIST, CONT.**

**12.15 Reserved For Future Use**

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**SECTION 12 – PRICE LIST, CONT.**

**12.16 Reserved For Future Use**

(T)

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**SECTION 12 – PRICE LIST, CONT.**

**12.17 Multi-Ring Service**

<u>Description/Billing Code/</u>	<u>Residence Monthly Rate Charge</u>	(D)
Multi-Ring 1st Number /DRS1X/	\$2.95	
Multi-Ring 2nd Number /DRS1X/	2.00	

**12.18 Remote Call Forwarding (RCF)**

<u>Description /Billing Code/</u>	<u>Monthly Rate Per Line</u>
RCF, per initial feature /RD8XS/	\$20.45
RCF, per additional feature necessary for each additional call to be forwarded simultaneously /RCA/	20.45

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## **EXHIBIT C**

**Matrix or narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.**

Applicant removes all nonresidential Tier II service and toll services descriptions and associated rates, pursuant to the Commission's Implementation Order in Case No. 06-1345-TP-ORD, dated June 6, 2007. Specifically, Applicant's tariff has been amended as follows:

<u>Section</u>	<u>Pages</u>	<u>Remarks</u>
Check Sheet	1, 1.2, & 1.3	Revised to show all revised pages associated with the <u>detariffing filing</u> .
Table of Contents	4, 5, & 6	Revised to show all description changes (Reserved For Future Use) resulting from the subject <u>detariffing filing</u> .
1	30	Rules and Regulations related to Non-residence Additional Listings were removed.
3	142	Removal of Non-residence Calling Number Party (CPN) Blocking provided on a "Per Line" basis.
3	142.1, 142.2, 142.3, and 142.4	Business only offerings include SmartATM on Pages 142.1 and 142.2 and Business-Bundled Service Offerings (SmartTime Unlimited for Business and SmartTime for Business) on Pages 142.3 and 142.4.
6	165 – 178	Rules and Regulations related to Interexchange (toll) Service within Ohio has been <u>detariffed</u> (exception: late payment fees, returned check charge, and deposits)
7	179-188	Service Descriptions and Rates for Interexchange (toll) Service within Ohio has been <u>detariffed</u> .
8	189	Miscellaneous Services and Rates for Interexchange (toll) Services within Ohio has been <u>detariffed</u> .
9	190	Promotions for Interexchange (toll) Services within Ohio has been <u>detariffed</u> .
10	191	Contract Services for Interexchange (toll) Services within Ohio has been <u>detariffed</u> .
12	206	Removal of non-residence additional and foreign listings.
12	208	Removal of non-residence nonrecurring and monthly rates for toll restriction services.
12	209	Removal of all non-residence Custom Calling Features with the exception of Tier 1 Call Waiting (reclassified to Tier 2 with 4 or more lines per Order).



12	210	Removal of all Non-residence Advanced Custom Calling Features with exception of Tier 1 Caller ID and Call Trace (reclassified to Tier 2 with 4 or more lines per order).
12	213	Removal of Non-residence Calling Party Number Blocking provided on a "Per Line" basis.
12	220	Directory Assistance for Interexchange Service is being removed.
12	221	Charges associated with SmartATM (non-residence service) is being removed. Service descriptions and associated regulations were previously removed in Section 3 (Pages 142.1 and 142.2).
12	222	Charges associated with Business – Bundled Service Offerings is being removed. Service descriptions and associated regulations were previously removed in Section 3 (Pages 142.3 and 142.4).
12	223	Non-residence charges for Multi-Ring Service has been removed from tariff.

## **EXHIBIT D**

**Explanation of how the Applicant intends to comply with Rule 4901:1-6-05(G)(3) regarding disclosure of rates, terms, and conditions for detariffed services, including**

- **Citation to the appropriate Web Page if any, in accordance with Rule 4901:1-6-05(G)(4), and/or**
- **Copy of other materials and publications to be used to comply with Rule 4901:1-6-05(G)(3)**

Navigator intends to comply with Ohio Adm. Code 4901:1-6-05(G)(3) by adding all detariffed nonresidential tier 2 services and toll services in the form of a "catalog" to Navigator's website at <http://www.navtel.com/Corporate/tariffs.html>.

## **EXHIBIT E**

March 4, 2008

«MasterAccountName»  
«AttentionLine»  
«BillingAddress»  
«BillingCity», «BillingState» «BillingZip»

Beginning on March 24, 2008, the prices, service descriptions, and the terms and conditions for certain telecommunications services that you are provided by Navigator Telecommunications will no longer be on file with the Public Utilities Commission of Ohio.

Affected services include virtually all non-residential business services (excluding coin services) and long distance (toll) services. Residential services are not impacted. Navigator must still provide you with a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions of existing service, and expansion of local calling areas.

You will be able to find these services in a catalog online at <http://www.navtel.com/Corporate/tariffs.html> or you can request a copy of this information by contacting us at:

Navigator Telecommunications  
P.O. Box 13860  
North Little Rock, AR 72113-3860  
(877) 628-0035

This change does not affect the prices, terms or conditions of those services to which you currently subscribe. These services continue to be regulated by the Public Utilities Commission of Ohio.

If you have any questions about this matter, please call Navigator Telecommunications at our toll free number (877) 628-0035 or online at <http://www.navtel.com/contact.aspx>.

Sincerely,

Navigator Telecommunications

## **EXHIBIT F**