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90-9092-TP-TRF

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March 18, 2008

Via Federal Express

Ms. Reneé J. Jenkins
Director of Administration
Secretary of the Public Utilities Commission of Ohio
180 East Broad Street
Columbus, Ohio 43215

RE: In the Matter of the Application of TSC Communications, Inc. to Detariff Certain Tier 2 Services in its' PUCO Tariff #2, PUCO Case # 08-264-TP-ATA

Dear Ms. Jenkins:

On behalf for TSC Communications, Inc. (TSCCI), I am filing an Application to de-tariff all regulated nonresidential tier 2 services and to make other changes related to the implementation of Case No. 05-1345-TP-ORD. Included in the Application is the Commission's Telecommunications Application Form for Detariffing and Related Actions, Exhibit A (existing affected tariff pages), Exhibit B (proposed revised tariff pages, Exhibit C (narrative summarizing changes proposed in the Application), Exhibit D (explanation of website and customer notice), Exhibit E (copy of customer notice which as sent out via bill message on March 1), and Exhibit F (affidavit indicating that customer notice was sent to customers). The attached revised tariff completely replaces the current tariff on file with the PUCO; however, the tariff number was not changed.

This Application is made in order to conform TSCCI's Tariff PUCO No. 2 to the Commission's Competitive Retail Telephone Rules in Case No. 06-1345-TP-ORD. Certain tier 2 regulated services which are not required to be filed in TSC's filed tariff in accordance with Rule 4901:1-06-05(G) have been deleted with this filing but are included in a Competitive Telecommunications Services Guide which have been posted on TSCCI's website, www.telserco.com.

Sincerely,

A handwritten signature in dark ink, appearing to read 'Kimberly C. Klingler', is written over a horizontal line.

Kimberly C. Klingler
Customer Care/Regulatory Supervisor

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business
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Enclosures

www.telserco.com

March 18, 2008

Via Federal Express

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Director of Administration
Secretary of the Public Utilities Commission of Ohio
180 East Broad Street
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On behalf for TSC Communications, Inc. (TSCCI), I am filing an Application to de-tariff all regulated nonresidential tier 2 services and to make other changes related to the implementation of Case No. 05-1345-TP-ORD. Included in the Application is the Commission's Telecommunications Application Form for Detariffing and Related Actions, Exhibit A (existing affected tariff pages), Exhibit B (proposed revised tariff pages, Exhibit C (narrative summarizing changes proposed in the Application), Exhibit D (explanation of website and customer notice), Exhibit E (copy of customer notice which as sent out via bill message on March 1), and Exhibit F (affidavit indicating that customer notice was sent to customers).

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Sincerely,

Kimberly C. Klingler
Customer Care/Regulatory Supervisor

Enclosures

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS APPLICATION FORM for
DETARIFFING AND RELATED ACTIONS

Per the Commission's 09/19/07 "Implementation Order" in Case No. 06-1345-TP-ORD
(Effective: 10/01/2007 through 04/01/2008)

In the Matter of the Application of TSC Communications,)
 Inc. to Detariff Certain Tier 2 Services and make other)
 changes related to the Implementation of Case No. 06-1345-)
 TP-ORD)

TRF Docket No. 90-9092-TP-TRF

Case No. 08 - 264 - **TP - ATA**

NOTE: Unless you have reserved a Case No. leave the "Case No." fields BLANK.

Name of Registrant(s) TSC Communications, Inc.

DBA(s) of Registrant(s)

Address of Registrant(s) 2 Willipie Street, Wapakoneta, Ohio 45895

Company Web Address www.telserco.com

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Address (if different from above)

Consumer Contact Information Kimberly C. Klingler

Phone 419-739-2296

Address (if different from above)

Part I – Tariffs

Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.

Carrier Type	<input type="checkbox"/> ILEC	<input type="checkbox"/> CLEC	<input type="checkbox"/> CTS
Business Tier 2 Services	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Residential & Business Toll Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other Changes required by Rule (Describe in detail in Exhibit C)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Part II – Exhibits

Note that the following exhibits are required for all filings using this form.

Included	Identified As:	Description of Required Exhibit:
<input checked="" type="checkbox"/>	Exhibit A	The existing affected tariff pages.
<input checked="" type="checkbox"/>	Exhibit B	The proposed revised tariff pages.
<input checked="" type="checkbox"/>	Exhibit C	Matrix or narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.
<input checked="" type="checkbox"/>	Exhibit D	Explanation of how the Applicant intends to comply with Rule 4901:1-6-05(G)(3) regarding disclosure of rates, terms, and conditions for detariffed services, including: <ul style="list-style-type: none"> citation to the appropriate Web Page if any, in accordance with rule 4901:1-6-05(G)(4), and/or copy of other materials and publications to be used to comply with 4901:1-6-05(G)(3).
<input checked="" type="checkbox"/>	Exhibit E	One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-16(B) , including where customers may find the information regarding such services as required by rule 4901:1-6-05(G)(3).
<input checked="" type="checkbox"/>	Exhibit F	Affidavit that the Customer Notice described in Exhibit C has been sent to Customers.

Part III. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT

Compliance with Commission Rules and Service Standards

I am an officer/agent of the applicant corporation, TSC Communications, Inc., and am authorized to make this statement on its behalf.
(Name)

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) March 18, 2008 at (Location) 2 Willipie St., Wapakoneta, Ohio 45895

*(Signature and Title) [Signature] C.O.O. (Date) 3/18/08

- This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

VERIFICATION

I, Kimberly C. Klingler

verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

*(Signature and Title) [Signature] Customer Care/Reg. Sup. (Date) 3/18/08

*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

**Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793**

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

Exhibit A

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SECTION 1

DESCRIPTION AND AREA OF OPERATIONS

1.1 DESCRIPTION OF COMPANY

TSC Communications, Inc. (Company) is a public utility providing telecommunications service in the areas covered by the interconnection arrangement and certificated to the Company by the Public Utilities Commission of Ohio

Headquarters for the Company are located at:

2 Willipie Street
Wapakoneta, Ohio 45985

1.2 DESCRIPTION OF LOCAL SERVICE EXCHANGES

TSC Communications, Inc. will provide local service in the following Ohio exchanges:

Ada, Bellefontaine, Bluffton, Celina, Elida, Huntsville, Lima, Marysville, Minster, New Bremen, Sidney, St. Mary's, Tipp City, Waynesfield. (N)

This Tariff applies to service areas where facilities exist.

*Indicates exchanges where TSC Communications, Inc. has local exchange customers and an approved interconnection agreement exists with the incumbent LEC serving the area.

SECTION 1 (Cont.)

DESCRIPTION AND AREA OF OPERATIONS

1.3 MAP OF LOCAL SERVING AREAS

Illustrated below are the counties in which TSC Communications, Inc. ("TSC") will provide local services. The previous page indicates specific exchanges where services are available and planned for the future. Counties depicted on the map are Allen, Auglaize, Hancock, Hardin, Logan, Mercer, Miami, Montgomery, Putnam, Shelby and Union.

TSC does not provide competitive local service under this tariff in its affiliated territories.

TSC will provide facilities-based service in Allen, Auglaize, and Mercer counties only, and will resell (N) service in the remaining counties listed above.

SECTION 1 (Cont.)

1.4 DEFINITIONS OF TERMS

ACCESS LINE

A central office circuit or channel that provides access to the telephone network for local and long distance telephone services.

AIR LINE MEASUREMENT

The shortest distance between two points. A measurement for computation of mileage charges between termination points.

ANCILLARY DEVICES

All terminal equipment except telephone instruments, PBX-PABX systems, key systems and data services.

ANSWERING EQUIPMENT

Equipment that will automatically answer incoming calls and make an announcement. It may also be equipped to record messages.

APPLICANT

Any person, partnership, corporation, or any combination thereof requesting service or action from the Company.

AUTHORIZED PROTECTIVE CONNECTING MODULE

A protective unit approved by the Company which is manufactured in accordance with the design set forth in Part 68 of the Federal Communications Commission's Rules and Regulations.

AUTHORIZED USER

A person, firm or corporation (other than the customer) who has been authorized by the Company to communicate over a private line or channel according to the terms of the Tariff and (1) on whose premise a station of the private line service is located or (2) who receives from or sends to the Customer over such private line or channel communications relating solely to the business of the Customer

SECTION 1 (Cont.)

1.4 DEFINITIONS OF TERMS (cont.)

BUILDING (Same)

A structure under one roof, or two or more structures under separate roofs but connected by passageways, in which the Company's wires or cables can be safely run provided the plant facility requirements are not appreciably greater than would normally be required if all structures were under one roof. In those cases where there are several structures under separate roofs but connected by passageways and the plant facility requirements for furnishing telephone service are appreciably greater than would normally be required if all the structures were under one roof, the term "Same Building" applies individually to each of the separate structures.

BUSINESS SERVICE

Telecommunications service furnished to Customers where the primary or obvious use is of a business, professional, institutional or otherwise occupational nature.

CALL

An attempted communication, whether completed or not.

CALLING AREA

See "Local Service Area."

CANCELLATION CHARGES

A charge applicable under certain conditions when the application for service and/or facilities is canceled in whole or in part prior to the completion of the work involved or before the contract period is completed.

CENTRAL OFFICE

A switching unit in a telecommunications system which provides service to the general public, having the necessary equipment and operating arrangements for the terminating and interconnecting of exchange lines and trunks or trunks only. There may be more than one central office in a building or exchange.

CHANNEL

A path, or combination of paths, for communication between two or more stations or Company offices and furnished in such a manner as the Company may elect, whether by wire, radio or a combination thereof and whether or not by means of a single physical facility or route.

SECTION 1 (Cont.)

1.4 DEFINITIONS OF TERMS (cont.)

CIRCUIT

A channel used for the transmission of energy in the furnishing of telephone and other communication services further described as:

- (a) Two-wire circuit: A circuit using one transmission path, which may be one carrier pair or one pair (two wires) of metallic conductors.
- (b) Four-wire circuit: A circuit using two one-way transmission paths, which may be two carrier paths or two pairs (four wires) of metallic conductors

CLASS OF SERVICE

A description of telecommunications service furnished a Customer, which denotes such characteristics such as nature of use (business or residence) or type of rate (flat or message rate). Classes of service are usually subdivided in grades, such as individual or multi-party line.

COMMISSION

The Public Utilities Commission of Ohio

COMMUNICATIONS SYSTEMS

Channels and other facilities, which are capable, when not, connected to exchange telecommunication service, of two-way communication between Customer-provided terminal equipment.

COMPANY

TSC Communications, Inc.

COMPLEX SERVICE

The provision of a circuit requiring special treatment, special equipment or special engineering design.

CONDUIT

A tubular runway for cable facilities

CONNECTION

Denotes the establishment of telephone service. A move of existing service to a different premise requires a connection.

SECTION 1 (Cont.)

1.4 DEFINITIONS OF TERMS (cont.)

CONNECTION CHARGE

See "Service Charges."

CONSTRUCTION CHARGE

A separate initial charge made for construction of pole lines, circuits, facilities, etc., in excess of that contemplated under the rates quoted in the Tariff.

CONTINUOUS PROPERTY

The plot of ground, together with any building thereon, occupied by the Customer, which is not divided by public highways or separated by property occupied by others. Where a Customer occupies property on both sides of a street, alley, highway, body of water, railroad right-of-way, etc., and the properties would otherwise be continuous, such properties are treated as continuous property, provided local wire or cable facilities are used and the Customer furnishes all local distribution pole line facilities or underground conduit required in connection therewith.

CONTRACT

The service agreement between a Customer and the Company under which service and facilities for communication between specified locations for designated periods and for the use of the Customer and its specifically named authorized users are furnished in accordance with the provisions of this Tariff.

CONTRACT PERIOD

The length of time for which a Customer is responsible for the charges associated with the services, facilities, and equipment under contract.

COST OR COST BASIS

Cost of equipment and materials provided or used plus the cost of installation including, but not limited to, engineering, labor, supervision, transportation, right-of-way, other items which are chargeable, and the actual expense incurred by the Company relating to the call-out of Company personnel.

CUSTOM CALLING SERVICES

Custom Calling Services provide for call features like Call Waiting and Call Forwarding and is furnished in connection with basic business and/or residential line service.

SECTION 1 (Cont.)

1.4 DEFINITIONS OF TERMS (cont.)

CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS)

Custom Local Area Signaling Services (CLASS) is enhanced services associated with Signal System Seven (SS7) technology. CLASS is furnished in connection with individual line service (private line).

CUSTOMER

Any person, firm, partnership, corporation, municipality, cooperative organization or governmental agency furnished communication service by the Company under the provisions and regulations of this Tariff. The Customer is responsible for compliance with the rules and regulations of the Company, and is responsible for ensuring payment of the charges.

CUSTOMER PREMISES INSIDE WIRE

All wire within a Customer's premise, including connectors, jacks, and miscellaneous materials associated with the wire installation. Premise inside wire is located on the Customer's side of the Company's premise protector. By definition, Customer premise inside wire excludes house, riser, buried, and aerial cable.

CUSTOMER-PROVIDED TERMINAL EQUIPMENT

Devices or apparatus and their associated wiring provided by a Customer, which may be connected to the communications path of the Company's exchange network either electrically, acoustically or inductively.

CUSTOMER TROUBLE REPORT

Any oral or written report from a Customer received by the Company relating to a physical defect or to difficulty or dissatisfaction with the service provided by the Company's facilities. One report shall be counted for each oral or written report received even though several items are reported by one Customer at the same time, unless the group of troubles so reported is clearly related to a common cause.

DEMARCATON POINT

The point of interconnection between the Company's communications facilities and the terminal equipment, protective apparatus or inside wiring at a Customer's premise. The demarcation point is located on the Customer's side of the Company's protector or equivalent.

DETACHED ACCESS LINE

An additional circuit connected to an access line either directly or through a switching device that uses Company facilities.

SECTION 1 (Cont.)

1.4 DEFINITIONS OF TERMS (cont.)

DIRECT BURIAL

The installation of cables or conductors directly in the earth and not in conduit or duct.

DIRECT CONNECTION

Connection of terminal equipment to the Company's exchange facilities by means other than acoustic and/or inductive coupling.

DIRECT ELECTRICAL CONNECTION

The physical connection of electrical conductors in the communications path.

DIRECTORY

A book that typically lists each telephone Customer alphabetically, with his/her service location and telephone number.

DIRECTORY ASSISTANCE SERVICE

Directory assistance service is furnished to supplement the information available in the Company directory, and to furnish telephone numbers to users who are not able to find the listing in their directory.

DIRECTORY LISTING

The publication of the Company's directory and/or directory assistance records of information relative to a Customer's telephone number, by which telephone users are able to ascertain the telephone number of a desired party.

DISCONNECT NOTICE

The written notice sent to a Customer following billing, notifying the customer that service will be disconnected if charges are not satisfied by the date specified on the notice.

DISCONNECTION OF SERVICE

An arrangement for a permanent interruption of telephone service, made at the request of the Customer, or initiated by the Company for violation of Tariff regulations by the Customer. A "final" bill would be rendered showing moneys owed to the Company net of any amounts to be refunded, such as deposits, as of the date the service was disconnected.

DROP WIRE

Wires used to connect the aerial, buried, or underground distribution facilities to the point where connection is made with a Customer's premise.

SECTION 1 (Cont.)

1.4 DEFINITIONS OF TERMS (cont.)

EMERGENCY NUMBER SERVICE

A telephone exchange communication service whereby a public safety answering point designated by the Customer may receive and answer telephone calls placed by dialing the number 911. It includes the services provided by the lines and equipment associated with the service arrangement for answering and dispatching of public emergency telephone calls dialed to 911.

ENTRANCE FACILITIES

Facilities extending from the point of entrance on private property to the premise on which service is furnished.

EXCHANGE

The area established by the Company for the administration of telecommunications service for which a separate local rate schedule is provided. The area usually embraces a town, or village and its environs, and consists of one or more central offices, together with associated plant facilities used in furnishing telecommunications services in that area.

EXCHANGE AREA

The area within which the Company furnishes complete telephone service from one specific exchange at the exchange rates applicable within that area.

EXCHANGE SERVICE

Exchange service is a general term describing, as a whole, the facilities for local intercommunications, together with the capability to send and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of the local exchange Tariff.

- (a) Flat rate service: A classification of exchange service furnished a Customer for which a stipulated charge is made regardless of the amount of use.

FACILITIES

All the plant and equipment of the Company and all instrumentalities owned, licensed, used, controlled, furnished, or supplied for or by the Company, including any construction work in progress allowed by the Commission.

SECTION 1 (Cont.)

1.4 DEFINITIONS OF TERMS (cont.)

FLAT RATE SERVICE

A classification of exchange service furnished a customer for which a stipulated charge is made regardless of the amount of use.

GENERAL EXCHANGE SERVICES

Services furnished by the Company connected to or associated with primary local exchange service.

HARM

Electrical hazards to Company personnel, damage to Company equipment, malfunctions of Company billing equipment, and degradation of service to persons other than the user as well as the calling or called party.

HIGH CAPACITY CIRCUIT (HI CAP)

Digital-data transmission service equal to, or in excess of T1 data rates (1.544 Mbits).

HOUSEHOLD

A household comprises all persons who occupy a dwelling unit. A dwelling unit is a house, an apartment or other group of rooms or a room that constitutes separate living quarters. A household includes the related persons (the head of the household and others in the dwelling unit who are related to the head of the household) and also any lodgers or employees who regularly live in the house. A person living alone or a group of unrelated persons sharing the same dwelling unit as partners is counted as a household.

IDENTIFICATION NUMBER

An identifying number of a particular model of "Conforming Device" attested by a manufacturer or supplier to comply with the standards and procedures set forth in the Federal Communications Commission's Part 68.

INDIVIDUAL LINE SERVICE

A classification of exchange service furnished under Tariff provisions which provides that only one exchange access line shall be served by the circuit connected.

INITIAL NONRECURRING CHARGE

A nonrecurring charge made for the furnishing of telephone services, which may apply in addition to service connection charges.

SECTION 1 (Cont.)

1.4 DEFINITIONS OF TERMS (cont.)

INITIAL SERVICE PERIOD

The minimum period of time for which service is provided, which is typically one month unless otherwise specified in the Tariff

INTEREXCHANGE PRIVATE LINE

A communication path between two or more serving areas not connected for exchange telephone service.

INTERFACE

- (a) The junction or point of interconnection between two systems or equipment having different characteristics which may differ with respect to voltage, frequency, speed of operation, type of signal and/or type of information coding including the connection of other than Company-provided facilities to exchange facilities provided by the Company.
- (b) The point of interconnection between Company equipment and communications facilities on the premise of the Customer. Also referred to as demarcation point.

INTERFACE EQUIPMENT

Equipment provided by the Company at the interface location to accomplish the direct connection of facilities provided by the Company with facilities provided by other than the Company.

INTERLATA

Long distance message telecommunications service where point locations are in a different local access and transport area (LATA).

INTRALATA

Long distance message telecommunications service where service point locations are within the same local access and transport area (LATA).

INTRAEXCHANGE CHANNEL SERVICE

Channel connecting two or more "primary terminations" in the same exchange.

SECTION 1 (Cont.)

1.4 DEFINITIONS OF TERMS (cont.)

INTRAEXCHANGE SERVICE

Telecommunications service confined wholly within a single exchange.

JACK

A fixed socket designed to permit the establishment of a connection between the local exchange facilities and terminal equipment equipped with cords ending in plugs.

KEY EQUIPMENT

Switching keys located in the telephone base or other housing arranged to pick up or hold a line, or to communicate with other telephones in the Customer's communications system.

KEY SYSTEM LINE

A circuit connecting key system equipment with a central office.

KEY TELEPHONE SET

A telephone set equipped with keys or buttons in the housing.

KEY TELEPHONE SYSTEM

An arrangement of equipment in combination with telephone sets and associated keys, to connect those telephones to any one of a limited number of exchange, PBX, intercom or private lines. Line status indicating, signaling, holding or other features, are or may be incorporated.

LOCAL ACCESS AND TRANSPORT AREA (LATA)

Denotes a geographic area established for the administration of telecommunications service. It encompasses designated local operating Company serving areas which are grouped to serve common social, economic, and miscellaneous purposes.

LOCAL CALLING AREA

See "Local Service Area."

LOCAL CHANNEL

Applies to that portion of a channel that connects a station to the interexchange channel or to a channel connecting two or more exchange access lines within an exchange area.

SECTION 1 (Cont.)

1.4 DEFINITIONS OF TERMS (cont.)

LOCAL EXCHANGE SERVICE

Telecommunications service provided within an exchange for the purpose of establishing connections between Customer premise within the exchange, including connections between a Customer premise and a long distance service provider serving the exchange. Local exchange service may also be referred to as local exchange telephone service.

LOCAL MESSAGE

A communication between two or more exchange access lines within the local service area of the calling telephone.

LOCAL MESSAGE CHARGE

The charge that applies for a completed message that is made when the calling exchange access line and the called exchange access line are both within the same local calling area where a local message charge is applicable.

LOCAL SERVICE

The intercommunication (by means of facilities connected with the Company central office or offices and under the provisions of the Company) between exchange access lines located in the same exchange or in different serving area between which no toll rates apply.

LOCAL SERVICE AREA (LOCAL CALLING AREA)

The area within which telephone service is furnished customers under a specific schedule of exchange rates (flat or measured) and without toll charges. A local service area may include one or more exchange areas under an extended area service arrangement.

LOCAL SERVICE CHARGE

The charge for furnishing facilities to enable a Customer to send or receive telecommunications within the local service area. This local service calling area may include one or more exchange areas.

LONG DISTANCE MESSAGE TELECOMMUNICATION SERVICE

Facilities furnished by means of wire, radio or a combination thereof for telecommunications between service points in different local service areas in accordance with the regulations and system of charges specified by the Company.

SECTION 1 (Cont.)

1.4 DEFINITIONS OF TERMS (cont.)

MAINTENANCE SERVICE CHARGE

A nonrecurring maintenance charge applied when service difficulty or trouble results from the use of Customer-provided equipment or inside wiring.

MESSAGE

A communication between two or more exchange access lines. Messages may be classified as local or toll.

MILEAGE

The measurement (airline, route, etc.,) upon which a charge for the use of part or all of a circuit furnished by the Company is based.

MINIMUM CONTRACT PERIOD

The minimum length of time for which a Customer is obligated to pay for service, facilities and equipment, whether or not retained by the Customer for such minimum length of time.

NETWORK CONTROL SIGNALING

The transmission of signals used in the telecommunications system which perform functions such as supervision (control, status, and charging signals), address signaling (e.g., dialing), calling and called number identification and audible tone signals (call progress signals indicating reorder or busy conditions, alerting coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications system.

NON-LISTED TELEPHONE NUMBER

A telephone number associated with an exchange access line for which no listing appears in the alphabetical section of a telephone directory. The number is listed in the information records and is given out upon request.

NONPUBLISHED TELEPHONE NUMBER

A telephone number associated with an exchange access line which, at the request of the Customer, is not listed in the telephone directory and is not made available to the general public by the Company.

NONRECURRING CHARGE

A one-time charge associated with certain installations, changes or transfers of services, either in lieu of or in addition to recurring monthly charges.

SECTION 1 (Cont.)

1.4 DEFINITIONS OF TERMS (cont.)

OFF PREMISE EXTENSION (OPX)

A telephone located in a different office or building from the main phone system.

ONE PARTY SERVICE

Any exchange access line designed for the provision of exchange service to one premise.

PERMANENT DISCONNECT

A discontinuance of service in which the facilities used in the service are immediately made available for use for another service.

PERSON

Includes individuals, partnerships, corporations, governmental bodies, associations and any other such entity.

PREMISE

The same premise consists of:

- (a) the building or buildings, together with the surrounding land occupied as, or used in the conduct of one establishment, business, residence, or a combination thereof, and not intersected by a public road or by property occupied by others.
- (b) the portion of the building occupied by the customer, either in the conduct of his business or residence, or a combination thereof, and not intersected by a public thoroughfare or by space occupied by others.
- (c) the continuous property operated as a single farm whether or not intersected by a public road.

PREMISE WIRING

All wire within a Customer's premise, including connectors, jacks and miscellaneous materials associated with the wire's installation. Premise inside wire is located on the Customer's side of the Company's premise protector. By definition, Customer premise inside wire excludes riser, buried and aerial cable.

PREASSIGNED NUMBER

A telephone number preassigned before service is actually established.

SECTION 1 (Cont.)

1.4 DEFINITIONS OF TERMS (cont.)

PREWIRING

Any inside wiring done at the location of a residence or business prior to the initial installation of telephone service.

PRIMARY SERVICE

The initial provision of voice grade access between the Customer's premise and the switched telecommunications network. This includes the initial connection to a new Customer, the move of an existing Customer to a new premise, or the change of a telephone number.

PRIMARY TERMINATION

Applies to channels, which extend beyond the continuous property of a Customer or the confines of a single building housing the first premises of more than one Customer. "Primary Termination" also denotes the first termination of such a channel at a station or private branch exchange on the continuous property of a customer. When more than one Customer's premise is located within the same building, the first termination of such a channel at that building constitutes a "primary termination." For purpose of this definition, the location of a "primary termination" for channel services associated with "switching system services" is considered to be at the "switching system services" serving central office. When the "switching system services" serving central office is not in the same exchange as the main location, the "mileage service area" center for the main location will be used in lieu of the "switching system services" serving central office.

PRIVATE BRANCH EXCHANGE

An arrangement of equipment situated on a customer's premises consisting of a switching apparatus with an attendant's telephone, telephones connected with the switchboard, and trunks connecting it with a central office. The Private Branch Exchange provides for intercommunications between these telephones, for communication with the general exchange network, and for long distance message telecommunications service.

PRIVATE BRANCH EXCHANGE LINE

A channel connecting the Private Branch Exchange (PBX) station or other terminal equipment with the PBX switching equipment.

PRIVATE BRANCH EXCHANGE TRUNKS

Trunks connecting a private branch exchange system with a central office for communication with the general exchange network and for long distance message telecommunications service.

SECTION 1 (Cont.)

1.4 DEFINITIONS OF TERMS (cont.)

PRIVATE LINE

A circuit provided to furnish dedicated communication between two or more directly connected locations and not having connection with central office switching equipment.

PUBLIC THOROUGHFARE

A road, street, highway, lane or alley under the control of and kept by the public.

PUBLISHED TELEPHONE NUMBER

A number, which appears in the current telephone directory, or is scheduled, to appear in a forthcoming telephone directory, and which also appears in the information records for general public information.

RATE CENTER

A specified geographical location within an exchange area from which mileage measurements are determined for the application of rates between exchange areas.

REFERENCE LISTING

The listing of a generally accepted name of a firm or corporation followed by a reference to another listing.

REGISTERED TERMINAL EQUIPMENT

Terminal equipment which is registered in accordance with Part 68 of the Federal Communications Commission's Rules and Regulations.

RESIDENTIAL SERVICE

Telecommunications service furnished to Customers when the actual or obvious use is for domestic purposes.

ROTARY HUNTING SERVICE

A central office service arrangement whereby a called busy line in a specified line group will automatically advance until an idle line or trunk is found.

SERVICE CHARGE

A nonrecurring nonrefundable charge for work required to establish initial service or to make subsequent additions to, moves, or changes in that service.

SECTION 1 (Cont.)

1.4 DEFINITIONS OF TERMS (cont.)

SERVICE DROP

Facilities used to connect buried, aerial or underground distribution facilities to the point of entrance to the building where connection is made with the inside wires of a Customer's telephone.

SERVING CENTRAL OFFICE

The central office from which a Customer's telephone service is normally provided.

SIGNAL CONDITIONING EQUIPMENT

That equipment connected to a channel to condition signals generated by data terminal equipment.

SINGLE CHANNEL (Half Duplex)

A channel with the capability of transmission alternately in either direction, or for transmission in one direction only.

SPECIALIZED CUSTOMER PREMISE EQUIPMENT

Terminal equipment required by persons with impaired hearing, speech, vision or mobility.

STATION EQUIPMENT

Customer-owned or leased equipment connected to a channel to transmit and/or receive voice communications and/or data signals.

SUPERSEDURE OF SERVICE

An Applicant who otherwise qualifies for the immediate establishment of service may supersede the service of a Customer discontinuing that service when the Applicant is to take service on the premise where service is being rendered, and if a notice to that effect from both the Customer and the Applicant is presented to the Company, and if an arrangement, acceptable to the Company, is made to pay outstanding charges against the service. The Company may require such notice to be in writing.

SUPPLEMENTAL CONTRACT

A contract for service, equipment or facilities in addition to that provided for under the original contract.

SECTION 1 (Cont.)

1.4 DEFINITIONS OF TERMS (cont.)

SUSPENSION OF SERVICE

An arrangement made at the request of the Customer, or initiated by the Company, for temporarily interrupting service.

TARIFF

The schedule of the Company containing all rules and regulations, rates, and charges, stated separately by type or kind of service and the Customer class filed with the Commission.

TELECOMMUNICATION SERVICES

The various services offered by the Company as specified in this Tariff.

TELEPHONE COMPANY

See "Company."

TELEPHONE NUMBER

A numerical designation assigned to a Customer for convenience in operation and identification. The telephone numbers include the number prefix of a central office, which is termed "central office designation."

TELEPHONE SOLICITATION

An unsolicited telephone call.

TEMPORARY DISCONNECTION

See "Suspension of Service."

TEMPORARY SERVICE

The provision of service definitely known to be required for a short period of time (generally less than twelve consecutive months) such as, but not limited to, service furnished to building contractors, service to a convention, and service for seasonal business including resorts.

TERMINATION AGREEMENT

An agreement between the Company and the Customer to provide or furnish certain lines or equipment representing a comparatively high investment or in lieu of a contribution to construction for temporary service whereby the Customer agrees to compensate the Company in case the service is discontinued prior to the date specified in the agreement.

SECTION 1 (Cont.)

1.4 DEFINITIONS OF TERMS (cont.)

TERMINATION CHARGE

A charge made to liquidate a Customer's obligations for termination of service prior to the expiration of the initial contract period.

TERMINATION OF SERVICE

The discontinuance of service or facilities provided by the Company, either at the request of the Customer or by the Company under its regulations concerning cancellation for cause.

TIE LINE

A circuit connecting two switching systems (e.g., Private Branch Exchange and/or Automatic Call Distribution Systems) for the purpose of intercommunicating between the stations connected.

TOLL MESSAGE

A communication between two exchange access lines, the called access line being outside of the local or service area of the access line from which the message originates.

TOLL RATE

The initial period charge prescribed for a toll message usually based upon a minimum initial period and distance between serving areas.

TOLL SERVICE

That part of the total telephone service rendered either by the Company or through the Company's access to Long Distance Providers and which is furnished between different local service areas in accordance with the rates and regulations in the appropriate Long Distance Service Providers' tariffs.

TRUNK LINE

A telephone communication channel between a central office and a Private Branch Exchange, or a Key System for the common use of all calls or one class between its two terminals.

UNDERGROUND SERVICE CONNECTION

A drop wire or cable, which is run underground from a pole line or an underground distributing cable.

SECTION 1 (Cont.)

1.4 DEFINITIONS OF TERMS (cont.)

VOICE GRADE FACILITY

A communications path typically used in the telecommunications industry for the transmission of voice and associated telephone signals within the frequency bandwidth of approximately 300 to 3000 Hertz between two points comprised of any form or configuration of physical plant capable of transmitting and receiving these frequencies.

WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)

A service designed to meet the needs of customers who make or receive substantial volumes of long distance telephone calls. This service is only provided on an inward or outward basis.

WIRE CENTER

A central office location where telephone feeder and distribution cables are terminated.

SECTION 1 (Cont.)

1.5 DEFINITIONS OF SYMBOLS

General

The following symbols will be utilized for all changes of material within the General Exchange Tariff:

- C** - Change in Regulation
- D** - Discontinued Rate, Regulation or Text
- E** - Correction of an error made prior to current revision of Tariff
- I** - Increase in Rate
- M** - Moved Rate, Regulation or Text from one page to another with no change in Rate, Regulation or Text.
- N** - New Rate, Regulation or Text
- R** - Reduction in Rate
- T** - Text Change, but no change in Rate or Regulation

SECTION 2. GENERAL RULES AND REGULATIONS

2.1 GENERAL APPLICATION

- 2.1.1** The rules and regulations set out in this Tariff apply to the services and associated facilities furnished by the Company within its operating territory in the serving area listed in Section 1 of this Tariff.
- 2.1.2** Complete Tariffs containing all rates for Local Exchange Service will be kept at all times in the Company's local business office where they will be available for public inspection during regular business hours. Copies may be obtained at reproduction cost.
- 2.1.3** Failure on the part of any customer to observe these rules and regulations of this Tariff gives the Company the right to cancel all contracts and discontinue the furnishing of service.
- 2.1.4** TSC Communications, Inc. will comply with the Commission's Minimum Telephone Service Standards (MTSS), set forth in Chapter 4901:1-5 of the Ohio Administrative Code.
- 2.1.5** Pursuant to the provisions of Section 4909-161 of the Ohio Revised Code and P.U.C.O. Order No. 82-1268-AU-UNC, the Company will assess a surcharge of 0.75 percent to a total monthly local service and equipment rates, directory advertising charges, service connection and other one-time charges and intrastate toll charges.

2.2 ESTABLISHING SERVICE

2.2.1 Availability of Facilities

- A. The rates and charges quoted in this Tariff provide for the furnishing of service and facilities where suitable facilities are available.
- B. The Company shall not be liable for failure to furnish service where facilities are not available.
- C. When service and facilities are provided in part by the Company and in part by other connecting companies the regulations of the Company apply to that portion of the service and facilities furnished by the Company.

SECTION 2. GENERAL RULES AND REGULATIONS (cont.)

2.2 ESTABLISHING SERVICE (cont.)

2.2.2 Application for Service

- A. Applications for service or requests or orders by the Customer for additional services or facilities may be made orally, or in writing when deemed necessary by the Company, and shall constitute a contract when accepted by authorized employees or agents of the Company, or upon establishment of service.
- B. An applicant may be required to make an advance payment at the time the application is accepted, in cases where a deposit is not collected. The amount of the payment will be based on applicable Service Connection Charges and the first month's charges for Exchange Service. The provisions of this paragraph affect the initial payment only and regular monthly charges for service as well as billing and collection practices discussed within this Tariff are otherwise applicable.
- C. The Company will comply with the Commission's Minimum Telephone Service Standards regarding establishment of service, set forth in O.A.C. 4901:1-5-13, and found in Section 11 of this Tariff.

2.2.3 Cancellation or Change in Application for Service

- A. Where the Customer cancels an application for service prior to the start of special construction, a service ordering charge applies in addition to any special engineering costs incurred. (also see Sections 3.3. and 3.4.1)
- B. Where installation of service has been started prior to the cancellation, a Cancellation Charge equal to the Service Order Charge may apply as specified in Section 3.3.(A).
- C. When a Customer requests a change in location of all or a part of the facilities covered by the application for service, or additions, rearrangements, or modifications of existing service prior to completion of the work involved, the Customer is also required to pay the amount of additional costs and expenses incurred by the Company in completing the work as changed.

SECTION 2. GENERAL RULES AND REGULATIONS (cont.)

2.2 ESTABLISHING SERVICE (cont.)

2.2.4 Refusal of Service

A. Grounds for Refusal of Service:

1. The Company may refuse to serve an Applicant for any one of the following reasons:
 - a. The Applicant's installation or equipment is known to be inadequate, hazardous or of such character that satisfactory service cannot be given.
 - b. in extraordinary circumstances where an Applicants unlimited access to the network may result in substantial loss of revenue to the Company.
 - c. For refusal to make a deposit if the Applicant/Customer is required to make a deposit under the requirements outlined in this Tariff.

B. Applicant's Recourse

In the event the Company refuses to serve an Applicant, the Company will inform the Applicant of the reasons for its refusal.

2.2.5 Transfer, Assignment, or Supersedure of Service

- A. Service previously furnished to one (1) Customer may be assumed by a qualified new Customer without lapse in the rendition of service at the exact premise where service is currently rendered.
- B. The Company may require written notice of a Customer's intent to assume existing service. Any and all outstanding charges incurred by the first Customer must be paid for by the Customer assuming the service.

SECTION 2. GENERAL RULES AND REGULATIONS (cont.)

2.2 ESTABLISHING SERVICE (cont.)

2.2.6 Minimum Service Periods

Unless otherwise specified elsewhere in this Tariff, the minimum service period for all services offered in this Tariff is one (1) month beginning on and including the day following the establishment of service. The minimum service period relates to each applicable unit of service, either on the initial or subsequent installations. For purposes of administration, each month is considered to have thirty (30) days.

2.2.7 Priority of Establishment of Service

Applications for service in a particular exchange will be completed in the chronological order of their receipt to the extent practical and economical, and depending on the availability of facilities.

2.3 FURNISHING OF SERVICE

2.3.1 Provision and Ownership of Service and Facilities

Service and facilities furnished by the Company on the premise of a Customer or Authorized User are the property of the Company and are provided upon the condition that such service and facilities, except as expressly provided in this Tariff, must be installed, relocated, and maintained by the Company. Company employees and agents may enter said premise at any reasonable hour to install, to inspect, or to repair any part of the Company's facilities on the Customer's premise, or to remove such facilities which are no longer necessary for the provision of service.

2.3.2 Company Facilities at Hazardous or Inaccessible Locations

- A. Where service is to be established or maintained at a location that would involve undue hazards or where accessibility is impracticable to employees of the Company, the Company may refuse to furnish such service and/or the Customer may be required to install and maintain the Company's facilities in a manner satisfactory to the Company. The Customer will reimburse the Company for any unusual costs involved.
- B. The Customer shall indemnify and hold the Company harmless from any and all loss, claims, or damage by reason of the installation and maintenance of such service and/or facilities.

SECTION 2. GENERAL RULES AND REGULATIONS (cont.)

2.3 FURNISHING OF SERVICE (cont.)

2.3.3 Protective Equipment

- A. Protective equipment is required when a hazardous electrical environment is present at a Customer's premise and when the estimated rise in ground potential is sufficient to cause damage to Company facilities or to endanger the safety of the Company's employees or Customers. The Customer must provide the protective equipment subject to Company specifications.
- B. Other special protective equipment and/or neutralizing transformers, isolating transformers, drain coils for use in providing service to Customer's premise where there are high ground potentials, even though not required, may be provided by the Customer, subject to specifications, or in accordance with the rates, terms and conditions of Section 10 of this Tariff.
- C. All equipment connected to the Company's facilities and the telecommunications network shall meet the provisions of Part 68 of the Federal Communications Commission's Rules and Regulations.

2.3.4 Telephone Numbers

- A. Telephone numbers are the property of the Company and are assigned to the service furnished the Customer. The Company reserves the right to change such numbers and/or the central office name associated with such numbers assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.
- B. The Company shall list each Customer with directory assistance except those numbers not listed at the Customer's request.

SECTION 2. GENERAL RULES AND REGULATIONS (cont.)

2.3 FURNISHING OF SERVICE (cont.)

2.3.5 Classifications of Service

A. Basis for Classification

1. The determination as to whether Customer service should be classified as business or residence service is based on the character of the use to be made of the service and facilities. This consideration is, in all cases, the basis upon which the rates for any particular service are classified, and any indices of such character of use should be applied with this primary definition in mind.
2. The Company reserves the right to classify any local service furnished a Customer as business or residence service, in compliance with this Tariff.

B. Application of Business Rates

Business rates apply whenever the use of the service is primarily or substantially of a commercial, professional, institutional, or otherwise occupational nature, or where the listing required is such as to indicate business use.

C. Application of Residence Rates

Residence rates apply when the use of the service is of a domestic nature, provided that service is not used substantially for occupational purposes.

SECTION 2. GENERAL RULES AND REGULATIONS (cont.)

2.3 FURNISHING OF SERVICE (cont.)

2.3.5 Classifications of Service (cont.)

- D. Changes in classification between residence to business service may be made without change in telephone number if the Customer so desires.

2.3.6 Installation, Maintenance, and Repair of Facilities

- A. All ordinary expense of installation, maintenance, and repairs of Company equipment and facilities, unless otherwise specified in this Tariff, is borne by the Company. Where special conditions or requirements of the Customer involve unusual construction or installation costs, the Customer may be required to pay a reasonable proportion of such costs. In case of damage, loss, theft, or destruction of any of the Company's property due to the negligence or willful act of the Customer or other persons authorized to use the service and not due to ordinary wear and tear, the Customer shall be required to pay the actual expense incurred by the Company in connection with replacement of the property or the expense incurred in restoring it to its original condition.
- B. The Customer shall not install, disconnect, rearrange, remove, or attempt to repair any facilities owned and furnished by the Company or permit others to do so, except upon the written consent of the Company or as otherwise specified in the Company's applicable Tariffs. The Company shall have the right to charge the Customer for losses experienced as a result of unauthorized tampering.
- C. The Customer may be billed the applicable Minimum Service Charge for each service call to the Customer's premise where off-hook condition is found. The Minimum Service Charge will be the minimum premise visit charge as listed in 3.3 (B.1) of this tariff.

2.3.7 Work Performed Outside Regular Working Hours

The rates and charges specified in this Tariff contemplate that all work in connection with furnishing or rearranging service will be performed during regular working hours. Whenever a Customer requests that work necessarily required in the furnishing or arranging of his service be performed outside the Company's regular working hours, or that work already started should be interrupted, the Customer may be required to pay the amount of additional costs the Company incurs as a result of the Customer's special requirements, in addition to the other rates and charges specified in this Tariff.

SECTION 2. GENERAL RULES AND REGULATIONS (cont.)

2.4 USE OF SERVICE AND FACILITIES

2.4.1 Use of Service

- A. The Company may refuse to install or may terminate a Customer's service if it is located on premise that is public or semi-public in nature and is not used for the service's intended use.
- B. Services provided by the Company may not be resold by the Customer or used in any manner for which the Customer receives compensation from except as specified below:
 - 1. Services the Company provides to certified carriers at retail rates will not prohibit or impose unreasonable discriminatory conditions or anti-competitive conditions or limitations.
- C. The Customer is responsible for payment of all charges of the Company for all services ordered by the Customer, including those that are shared or resold as provided herein.

2.4.2 Accessories Provided by the Customer

No equipment, accessory, apparatus, circuit or device shall be attached to or connected with the Company facilities except as provided in this Tariff. In case any such unauthorized attachment or connection is made, the Company shall have the right to remove or disconnect the same, to suspend service during the continuance of said attachment or connection, or to disconnect service. The Customer shall be held responsible for the cost of correcting any impairment of service caused by the use of such attachments or connections and shall be billed for each service call made to his/her premises because of the use of such attachments or connections.

2.4.3 Limit On Communication

The Company reserves the right to limit the length of communications when necessary due to a shortage of facilities caused by emergency conditions.

SECTION 2. GENERAL RULES AND REGULATIONS (cont.)

2.4 USE OF SERVICE AND FACILITIES (cont.)

2.4.4 Unlawful, Abusive, or Fraudulent Use of Service

- A. The service is furnished subject to the condition that it will not be used for any unlawful purpose. Service will be discontinued, after proper written notice, if any law enforcement agency, acting within its apparent jurisdiction, advises in writing that such service is being used in violation of law. The Company will refuse to furnish service when it has reasonable grounds to believe that such service will be used in violation of law. The Company shall in no event be liable for any damage resulting from any action taken or threatened pursuant to this Section.
- B. The Company may suspend or terminate telephone service, upon proper notice following the rules and regulations of the Commission's Minimum Telephone Service Standards in Rule 4901:1-5-17, to any person(s), firm or corporation who: uses or permits the use of foul, abusive, obscene or profane language over the facilities furnished by the Company; or impersonates or permits impersonation of any other individual with fraudulent or malicious intent; or uses or permits their telephone to be used to make calls whether anonymous or otherwise in any manner which could reasonably be expected to frighten, abuse, torment, or harass another; or uses the service in such a manner as to interfere in any way with the service of others.

SECTION 2. GENERAL RULES AND REGULATIONS (cont.)

2.5 DISCONNECTION, TERMINATION OR SUSPENSION OF SERVICE

2.5.1 Discontinuance of Service

A. The Company will comply with the Commission's Minimum Telephone Service Standards regarding denial or disconnection of local and toll service, set forth in O.A.C. 4901:1-5-17, and found in Section 11 of this Tariff.

B. Toll Blocking Policy

TSC Communications, Inc. when providing toll service, may "universally" block access to all toll providers for nonpayment of regulated toll charges, so long as the blocked customer is not denied the right to select, through a presubscribed interexchange change (PIC) mechanism, any other 1+ presubscribed toll service provider who is obligated to provide such service under the terms of the Selective Access Policy.

Under the terms of the Selective Access Policy, TSC Communications, Inc. when providing toll service, may not deny establishment of 1+ presubscribed toll service on the grounds that the customer has failed to establish creditworthiness, if:

- the customer is able to establish creditworthiness using one of the means for doing so available under the Public Utilities Commission of Ohio's (PUCO) rules, or
- TSC Communications, Inc. when providing toll service, exercising its own discretion, does not require the customer to establish creditworthiness (through any of the means available for doing so under the PUCO's rules), or
- TSC Communications, Inc. when providing toll service, attempts to require the customer to establish creditworthiness using credit establishment procedures, which do not comport with the PUCO's credit establishment policies and/or are not set forth within a PUCO approved tariff.

When a prospective customer, who has previously been universally blocked for nonpayment of toll charges by another carrier, seeks to select TSC Communications, Inc. as his or her 1+ carrier of choice, TSC Communications, Inc. may, subject to our tariffed toll deposit policies and the Commission's rules on establishment of service (See Rule 4901:1-5-13, Ohio Administrative Code, [O.A.C.]), require a deposit for toll service. This deposit shall be in accordance with Rule 4901:1-5-13 (B), O.A.C., but TSC Communications, Inc. may negotiate a lower deposit.

TSC Communications, Inc. may furnish credit information, acquired from the Company's own experiences with the customer, to consumer reporting agencies within the meaning of the Federal Fair Credit Reporting Act. The Company will follow all requirements that consumer reporting agencies must follow in issuing credit reports within the meaning of the Federal Fair Credit Reporting Act.

SECTION 2. GENERAL RULES AND REGULATIONS (cont.)

2.5. DISCONNECTION, TERMINATION OR SUSPENSION OF SERVICE (cont.)

Upon payment by the customer of all past due toll debt to TSC Communications, Inc., the Company will remove the block and all 1+ dialing capabilities, including 10-XXX, will be restored.

- C. Toll disconnection service offerings are available on a nondiscriminatory basis (including rates) to all toll service providers. Selective, Company-Specific, Toll Blocking Service is available and is provided to toll providers requesting that the customer not be given access to any of the toll providers service plans. \$2.50-\$5.00

2.5.2 Restoration of Service

- A. For restoration of a Customer's Telecommunications Service when service has been disconnected the following conditions are applicable. Service Charges are discussed in Section 3 of this Tariff.
- B. If the Customer's service has been terminated the Customer must reapply for telephone service as a new applicant before having service restored. Such application will be subject to applicable Service Charges.
- C. At its discretion, the Company may restore or re-establish service, which has been suspended or disconnected for nonpayment of charges prior to payment of all charges due. Such restoration or re-establishment shall not be construed as a waiver by the Company of any rights to suspend or disconnect service for nonpayment of charges due and unpaid, or for the violation of the provisions of this Tariff. Moreover, the Company's failure to suspend or disconnect service for nonpayment of any past due account or accounts shall not operate as a waiver or estoppel to suspend or disconnect service for nonpayment of such account or of any other past due account.

2.6 CUSTOMER RELATIONS

2.6.1 General

- A. The Company will maintain a current set of maps showing the physical locations of its facilities and telephone exchange locations. Each central location will have available up-to-date maps or records of its immediate area, with such other information as may be necessary to enable the Company to advise applicants and others entitled to the information, as to the facilities available for serving that locality.
- B. Upon request for service by an Applicant or upon request for transfer of service by a Customer, the Company shall inform the applicant or Customer of the Company's lowest priced alternatives available at the Customer's location. The Company shall provide this information beginning with the lowest priced alternative and giving full consideration to applicable service or equipment options and Installation Charges.

SECTION 2. GENERAL RULES AND REGULATIONS (cont.)

2.6 CUSTOMER RELATIONS (cont.)

2.6.1 General (cont.)

- C. The Company will post a notice in a conspicuous place in each business office of the Company where applications for service are received informing the public that copies of the rate schedules and rules relating to the services of the Company, as filed with the Commission, are available for inspection.
- D. The Company will provide to all new telephone utility Customers; at the time service is initiated, a pamphlet or information packet advising the Applicant of his or her rights as a Customer. This information shall inform the Customers concerning their right to request information relating to rates and services; bill payment policies; regulations in regard to termination of service; billing disputes; information about alternative payment plans; reconnection of service after involuntary termination; Customer complaints, supervisory review by the Company and registering a complaint with the Commission; Company business office hours, addresses and telephone numbers; deposits; statement of nondiscrimination; and availability of any special services such as readers or notices in Braille, as well as the telephone number of the teletypewriter for the deaf at the Commission.

2.6.2 Customer Complaints

- A. The Company will comply with the Commission's Minimum Telephone Service Standards regarding the handling of consumer complaints, set forth in O.A.C. 4901:1-5-5, and found in Section 11 of this Tariff.

SECTION 2. GENERAL RULES AND REGULATIONS (cont.)

2.6 CUSTOMER RELATIONS (cont.)

2.6.3 Applicant or Customer Deposit

A. Definition of Applicant and Customer

For purposes of this subsection, an Applicant is defined as a person who applies for service for the first time or reapplies at a new or existing location after discontinuance of service. Customer is defined as someone who is currently receiving service or has received service in the past.

B. Establishment of Credit

1. The Company may require an Applicant, a presently disconnected Customer, or a former Customer to satisfactorily establish credit for the purpose of guaranteeing final payment for service. Such establishment of credit will not relieve the Customer from prompt payment of bills. Credit history shall be applied equally for a reasonable period of time to a spouse or former spouse who shared telephone service. Credit history applies equally to both, without modification.

C. Deposits

1. The Company will comply with the Commission's Minimum Telephone Service Standards regarding deposits, set forth in O.A.C. 4901:1-5-13(B)(2)(b), and found in Section 11 of this Tariff.

SECTION 2. GENERAL RULES AND REGULATIONS (cont.)

2.6 CUSTOMER RELATIONS (cont.)

2.6.3 Applicant or Customer Deposit (cont.)

D. Guarantors

The Company will comply with the Commission's Minimum Telephone Service Standards regarding third-party guarantors, set forth in O.A.C. 4901:1-5-14, and found in Section 11 of this Tariff.

E. Information Provided With Deposits

At the time a deposit is required, the Company shall provide written information about deposits to Applicants for, or Customers of, business or residential service. This information will include:

1. the circumstances under which the Company may require a deposit, or request an additional deposit;
2. how a deposit is calculated;
3. the amount of interest paid on a deposit and how this interest is calculated; and
4. the time frame and requirement for return of the deposit to the Customer.

SECTION 2. GENERAL RULES AND REGULATIONS (cont.)

2.6 CUSTOMER RELATIONS (cont.)

2.6.3 Applicant or Customer Deposit (cont.)

F. Records of Deposits

1. The Company will keep records to show:
 - a. The name and address of each depositor;
 - b. The amount and date of the deposit; and
 - c. Each transaction concerning the deposit.
2. The Company will issue a receipt of deposit to each Applicant or Customer from whom a deposit is received and will provide means whereby a depositor may establish his claim if the receipt is lost.
3. A record of each unclaimed deposit will be maintained for four (4) years, during which time the Company will make a reasonable effort to return the deposit.

G. Refund of Deposit:

1. If service is not connected or after disconnection of service, the Company will promptly and automatically refund the Customer's deposit plus accrued interest or the balance, if any, in excess of the unpaid bills for service furnished. A transfer of service from one premise to another within the service area of the Company shall not be deemed a disconnection where refund of the deposit is concerned.

SECTION 2. GENERAL RULES AND REGULATIONS (cont.)

2.6 CUSTOMER RELATIONS (cont.)

2.6.4 Payment for Service

- A. A Customer shall be responsible for the payment of all charges for services and equipment furnished the Customer, including charges for services originated and/or charges accepted at the Customer telephone. Failure to receive a bill or disconnect notice does not relieve the Customer of the responsibility for payment provided the Company has followed procedures for proper Customer notification. The services or facilities furnished by the Company may be suspended for failure of the Customer to pay any sum due as set forth under Sections concerning discontinuance of service.

The Company will comply with the Commission's Minimum Telephone (T) Service Standards regarding subscriber bills, set forth in O.A.C. 4901:1-5-15.

- B. Pro Rating of Charges for service normally furnished on a monthly basis (except those involving a minimum billing period) billed for periods in excess of, or less than, a billing month will be pro rated.

C. Suspended or Disconnected Service

1. Should service be suspended for nonpayment of charges, it will be restored only as provided for in this Tariff.
2. When service has been disconnected for nonpayment, the service agreement is considered to have been terminated. Re-establishment of service may be made only upon the execution of a new service agreement, which is subject to the provisions of this Tariff.

D. Payment Arrangements

The Company may agree to a payment arrangement, whereby an outstanding bill will be paid after the due date of the bill, but before the due date of the next bill if a Customer so requests. Other payment arrangements may be agreed on depending upon individual circumstances. If the Customer does not fulfill the terms of such payment arrangements, the Company shall have the right to disconnect service.

SECTION 2. GENERAL RULES AND REGULATIONS (cont.)

2.6 CUSTOMER RELATIONS (cont.)

E. Late Payment Charge

All charges are due on or before the due date set forth in the customer bill. The postmarked date of mailed remittances will be deemed the date of payment.

A late payment charge of \$2.00 or 1%, whichever is greater, remaining on any bill not paid by the 15th day after the bill is rendered will be assessed. A late payment charge is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late charges are to be applied without discrimination.

SECTION 2. GENERAL RULES AND REGULATIONS (cont.)

2.6 CUSTOMER RELATIONS (cont.)

2.6.5 Allowance for Interruptions

The Company will comply with the Commission's Minimum Telephone Service Standards regarding interruption of service, set forth in O.A.C. 4901:1-5-16, and found in Section 11 of this Tariff.

2.6.6 Adjustment of Charges for Overbilling and Underbilling

The Company will comply with the Commission's Minimum Telephone Service Standards regarding overbilling and underbilling, set forth in O.A.C. 4901:1-5-16, and found in Section 11 of this Tariff.

2.6.7 Disputed Bills

- A. In the event of a dispute between a Customer and the Company regarding any bill for utility service, the Company shall forthwith make such investigation as shall be required by the particular case, and report the results thereof to the Customer and, in the event the dispute is not resolved, shall inform the Customer of the complaint procedures of the Commission.

SECTION 2. GENERAL RULES AND REGULATIONS (cont.)

2.6 CUSTOMER RELATIONS (cont.)

2.6.7 Disputed Bills (cont.)

- B. A Customer's service shall not be subject to discontinuance for nonpayment of that portion of a bill under dispute pending the completion of the determination of the dispute. The Customer is obligated to pay any billings not disputed. Undisputed amounts are subject to discontinuance of service.
- C. Any Customer or Applicant for service requesting the opportunity to dispute any action or determination of the Company under the Customer service rules as set out in the Company's Tariff shall be given an opportunity for a supervisory review by the Company. If the Company is unable to provide a supervisory review immediately following the Customer's request for such review, arrangements for the review shall be made for the earliest possible date. Service shall not be disconnected pending completion of the review. If the Customer chooses not to participate in such review or to make arrangements for such review to take place within thirty (30) days after requesting it, the Company may disconnect service, providing notice has been issued under standard disconnect procedures. Any Customer who is dissatisfied with the review by the Company will be informed of their right to file a complaint and/or request a hearing before the Commission. The results of the supervisory review must be provided in writing to the Customer within ten (10) days of the review.
- D. The Company will comply with the Commission's Minimum Telephone Service Standards regarding subscriber billing adjustments for local exchange service, set forth in O.A.C. 4901:1-5-16, and found in Section 11 of this Tariff.

SECTION 2. GENERAL RULES AND REGULATIONS (cont.)

2.7 LIABILITY OF THE COMPANY

2.7.1 Service Irregularities

The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in transmission, or failure or defects in facilities furnished by the Company, occurring in the course of furnishing service or other facilities and not caused by the negligence of the Company in failing to exercise reasonable supervision or to maintain proper standards of maintenance and operation, shall in no event exceed an amount of equivalent to the proportionate Local Service Charge to the Customer for the period of service during which such service irregularities occur and continue.

However, any such mistakes, mistakes, omissions, interruptions, delays, errors, or defects in transmission, or failure or defects in facilities furnished by the Company, which are caused or contributed to by the negligence or willful act of the Customer, Authorized User, or Joint User or which arise from the use of Customer provided premise equipment shall not result in the imposition of any liability whatsoever upon the Company.

The Company will comply with the Commission's Minimum Telephone Service

Standards regarding subscriber billing adjustments for local exchange service, set forth in O.A.C. 4901:1-5-16, and found in Section 11 of this Tariff.

2.7.2 Use of Facilities of Other Connecting Carriers

When suitable arrangements can be made, facilities of other connecting carriers may be used in conjunction with the Company's facilities in establishing connections to points not reached by those facilities. Neither this Company nor any connecting carrier participating in a service shall be liable for any act or omission of any other Company or companies furnishing a portion of such service.

2.7.3 Indemnifying Agreement

The Company shall be indemnified and saved harmless by the Customer against: claims for libel, slander, or the infringement of copyright arising directly or indirectly from the material transmitted over Company facilities or the use thereof.

2.7.4 Defacement of Premise

The Company is not liable for any defacement or damage to the premise of a Customer resulting from the furnishing of service or the installation, attachment, or removal of the facilities furnished by the Company on such premise unless such damage is created by the Company's negligence or intentional actions.

SECTION 2. GENERAL RULES AND REGULATIONS (cont.)

2.8 INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS

2.8.1 General

Arrangements will be developed on a case-by-vase basis in response to bonafide requests from a Customer or Applicant to develop a competitive bid for a service offered under this Tariff. Rates quoted in response to such competitive requests maybe different than those specified for the services in this Tariff. ICB rates will be offered to the Customer or Applicant in writing and on a non-discriminatory basis. ICB rates and/or contracts will be filed with the Commission.

2.9 TEMPORARY PROMOTIONAL PROGRAMS

2.9.1 General

The Company may from time to time engage in special promotions of limited duration of its service offerings designed to attract new customers or to increase existing customer awareness of a particular tariff offering. Waiver of any charges other than a nonrecurring charge shall be limited to 90 calendar days on a per customer basis during a 12-month period. Requests for promotional offerings will be presented to the Commission for its review in accordance with Case No. 95-845-TP-COI.

2.10 BASIC TELEPHONE ASSISTANCE

2.10.1 Service Connection Assistance (SCA)

A. General

1. Service Connection Assistance is a telephone assistance program that provides certain eligible residential customers requesting local exchange service with the following benefits:

- * Waiver of applicable deposit requirements under Section 2 of this tariff.
- * Full or partial waiver of applicable service connection charges for establishing or re-establishing local exchange service as described in Section 4 of this tariff (Service Connection Assistance does not apply to network wiring charges).

B. Regulations

1. Service Connection Assistance is a basic local exchange residential service offering available to customers who are currently participating in one of the following assistance programs:

- (a) Home Energy Assistance Programs (HEAP)

(N)

(N)

SECTION 2. GENERAL RULES AND REGULATIONS (cont.)

2.10 BASIC TELEPHONE ASSISTANCE (Cont.)

(N)

2.10.1 Service Connection Assistance (SCA) (Cont.)

- (b) Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
 - (c) Food Stamps;
 - (d) Federal public housing assistance/Section 8; or
 - (e) Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid)
- 2. The Telephone Company shall require, as proof of eligibility for Service Connection Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section B.1, above; identifying the specific program or programs from which the customer receives benefits.
- 3. Customers of Service Connection Assistance cannot be a dependant (as defined by the Federal Income Tax Code) under the age of 60.
- 4. Service Connection Assistance is available for all grades of service.
- 5. Service Connection Assistance is available for a single telephone line at the customer's principal place of residence.
- 6. Service Connection Assistance shall be available to eligible customers not more than once in a one-year period at the same address. Customers must pay or make arrangements to pay the Telephone Company any outstanding bills from regulated telephone services in the customer's name, and no other members of the household may owe money for such services previously provided at the customer's current address.
- 7. Service Connection Assistance customers are not restricted on the optional services to which they may subscribe.

(N)

SECTION 3. SERVICE CHARGES

Following are basic descriptions, regulations, and rates for application of service charges.

Additional descriptions, regulations and rates specific to a geographic serving area may apply and may be found on the associated Price Lists.

3.1 DEFINITIONS

3.1.1 Account

A Customer's record relating to his/her service or equipment billed to a telephone number. Service may be located on one (1) or more premise as long as it is part of his/her main telephone system and billed to the main telephone number.

3.1.2 Service Charge Elements

A. Service Order Charge

The Company's charge associated with the receipt, recording and processing of information in connection with a Customer's or Applicant's request for service to be provided to the same account, at the same time and on the same premise or continuous property.

B. Customer Premise Visit Charge

The Company's charge associated with a trip to the Customer/Applicant's premise to comply with the Customer/Applicant's request to establish service.

3.2 APPLICATION OF CHARGES

3.2.1 General

- A. Service Charges are in addition to other rates and charges normally applied under this Tariff, and are applicable for all services furnished to the Customer as indicated throughout.
- B. The Service Charges specified in this Tariff are intended to cover costs incurred by the Company to establish, add to, or to rearrange service as requested by the Customer.
- C. The Service Charges in this Section are applicable to work performed during normal working hours, on days of the week other than weekends or holidays. If the Customer requests that work be performed at hours outside of the normal business hours (9:00 a.m. to 5:00 p.m.) or business week (Monday - Friday), or interrupts work once begun, an additional charge applies based on the additional costs incurred by the Company.

SECTION 3. SERVICE CHARGES (cont.)

3.2 APPLICATION OF CHARGES (cont.)

3.2.1 General (cont.)

- D. Except as otherwise provided in this Section, all changes in location of customer's equipment or service from one (1) premise to another are treated as new service connections and the appropriate Service Charges will be applied.
- E. Payment of Service Charges may be required at the time of application for service, or upon presentation of a bill.
- F. Service Charges are not applicable for:
 - 1. Moves or changes required for normal maintenance and repair of the Company's service.
 - 2. Change or correction in billing name or address when there is not a change in responsibility and no connection, disconnection, move or change in the service.
 - 3. An upgrade or regrade of service for Company reasons.
 - 4. The connection of telephone sets or other terminal equipment when no line connection or central office access work is required.
 - 5. Telephone number changes for company reasons.
 - 6. When existing Customers disconnect their Local Exchange Access Service.
 - 7. Blocking access to 976 or like service, provided that the blocking is requested either at the time the telephone service is established at a new number or within sixty (60) days of the establishment of the service.

SECTION 3. SERVICE CHARGES (cont.)

3.2 APPLICATION OF CHARGES (cont.)

3.2.2 Specific Application of Service Charges

A. Service Order Charges

1. Service Order Charges are applicable:

- a. For requests to establish an account for initial connection of service.
- b. For connection of additional local exchange access lines, private lines or detached access lines to an established service.
- c. For changes and transfers of service involving a change in name and responsibility, except in the case of a surviving spouse who has established service.
- d. For restoration of service disconnected for non-payment of telephone bills.
- e. For subsequent requests for service, for restoration of service at the Customer's request, and for requests for change in class or grade of service.
- f. For service ordered while that Customer has a pending service order and which requests services that cannot be included on the pending service order.
- g. For additions, moves or changes of lines in the same building or in different buildings on the same premise.
- h. For each telephone number changed at the Customer's request, including number changes to provide trunk hunting. No charge is applicable for a number change initiated by the Company.
- i. For changes to a directory listing if a Customer requests this change more than once in a calendar year.
- j. When two (2) or more segments of a local private line or detached access line are bridged in the central office. In this event, a Service Order Charge will apply for each segment of the affected line.

SECTION 3. SERVICE CHARGES (cont.)

3.2 APPLICATION OF CHARGES (cont.)

3.2.2 Specific Application of Charges (Cont.)

B. Customer Premise Visit Charge

1. A Premise Visit Charge is applicable when a trip to the Customer's premise is required to complete work requested by a Customer, as shown on the related Service Order.
2. Only one (1) Premise Visit Charge will apply in connection with the same service order.
3. A Premise Visit Charge is not applicable to complete disconnection of service or a change in service or facilities initiated by the Company.

3.3 SCHEDULE OF SERVICE CHARGES

	<u>Business</u>	<u>Residence</u>
A. Service Ordering Charge:		
1. For connecting a new or additional Central office lines, per Service Order		
Initial Order	\$11.00-\$60.78	\$9.85-\$46.90
Subsequent Orders	\$9.00-\$27.05	\$7.95-\$23.95
2. For moving or changing existing Service and equipment or adding new Or additional service and equipment Other than central office lines, per Service Order	\$8.00-\$41.55	\$8.00-\$28.85
B. Premise Visit Charge – Business and Residential		
1. For premise visit associated with installation of service	First 15 minutes Additional 15 min.	\$9.20-\$64.70 \$3.60-\$13.60

(D)

SECTION 3. SERVICE CHARGES (cont.)

3.3 SCHEDULE OF SERVICE CHARGES (cont.)

D. Service Order Port Charge

1. This service order port charge is to recover the cost to provision and process an order related to porting a customer's telephone number. This is not a charge for local number portability. This is a one-time charge that only applies when a customer wants to keep their current telephone number. It applies to new residential and business customers only; therefore current customers are not affected by this charge.

Per Line Charge:	Business	Residence
First Line:	\$10.00 - \$35.00	\$10.00 - \$35.00
Each Additional Line:	\$2.00 - \$18.00	\$2.00 - \$18.00

(N)

(N)

SECTION 3. SERVICE CHARGES (cont.)

3.4 TERMINATION CHARGE

3.4.1 General

When a Customer cancels an order for service prior to the in-service date of the order, the Customer will be responsible for the service ordering charge as specified in Section 3.3. (A) (1). In addition, the Customer will be responsible for any specialized engineering costs incurred up to the order cancellation date. Specialized engineering costs are assessed only when unusual and non-customary circumstances are involved with a specific order. If specialized engineering costs are involved, the Customer will be made aware of such costs prior to the ordering of service. If a Customer terminates services prior to the expiration of a contract, the Customer will be responsible for charges within the minimum contract period or the rules of the Fresh Look provision.

3.5 RETURNED CHECK CHARGE

3.5.1 General

The Company will assess a charge for each instance where a check is returned or otherwise dishonored by a bank or equivalent business. Under appropriate circumstances, the Company may waive the dishonored check charge.

\$3.50-\$30.00 per occurrence

3.6 RESTORATION OF SERVICE CHARGE

3.6.1 General

When service is temporarily suspended for non-payment of charges, the service will be restored upon payment of past-due charges and a Restoration of Service Charge will be applied. Payment of the service charge is not required prior to the reconnection of service; however, all past-due charges must be paid prior to reconnection. If a premise visit is necessary, additional charges as listed in 3.3 (B) will apply.

Business	\$7.50-\$46.15 per occurrence
Residence	\$7.50-\$36.50 per occurrence

SECTION 4. LOCAL EXCHANGE SERVICE (cont.)

4.1 LOCAL EXCHANGE RATES

4.1.1 General

Local Exchange Service is provided by means of station, wire, switching and other facilities, plant and equipment to enable the establishment of telephone communications between stations in the same or different serving area at monthly rates as set forth in this Section. The facilities, plant and equipment used to provide Local Exchange Service are also used in the furnishing of toll telephone services at rates applicable for such services.

Basic Service provides a Customer with a single, voice grade dial tone, which allows unlimited local calls for one (1) flat monthly rate. Basic Service is provided with touch-tone as a standard feature. Basic Service is available with the features described in Section 6. The features are available individually or packaged in groups.

Basic business line customers with 10 or more lines will be eligible to receive a discount on their basic business line charge. See Price List Section 10 for details. (N)
(N)

4.1.2 Base Rates*

		<u>Business</u>	<u>Residential</u>
Basic Service	Monthly Flat Rate	\$ 23.12-\$ 72.87	\$ 6.50-\$38.15
	Non-recurring	\$ 15.05-\$131.05	\$10.70-\$62.85

4.1.3 Calling Areas

Below are the local calling areas that allow Customers to make calls without incurring long distance charges. The exchanges where the Company is providing service are detailed in Section 1.

<u>Exchange</u>	<u>Local Calling Area</u>	
Lima	Ada	Gomer
	Alger	Lafayette
	Beaverdam	Spencerville
	Bluffton	Venedocia
	Buckland	Waynesfield
	Cairo	Westminster
	Cridersville	Vaughnsville
	Delphos	Wapakoneta
	Elida	
St. Mary's	Celina	Cridersville
	New Bremen	New Knoxville
	Wapakoneta	
Celina	Coldwater	New Knoxville
	Cridersville	Rockford
	Maria Stein	St. Marys
	Mendon	Wabash
	New Bremen	Wapakoneta

*Where facilities exist

Issued Date: May 1, 2007

Effective Date: May 1, 2007

In accordance with Case No. 07-508-TP-ZTA
Issued by the Public Utilities Commission of Ohio,
Clinton Conover, Vice-President, TSC Communications, Inc.
2 Willipie Street, Wapakoneta, Ohio 45895

SECTION 4. LOCAL EXCHANGE SERVICE (cont.)

4.1.3 CALLING AREAS (cont.)

**4.1.3.1 St. Mary's Exchange Local Calling Area
(where facilities exist)**

Celina, New Bremen, Wapakoneta, Cridersville, New Knoxville: Toll-free calling
Mendon: Extended Local Calling
Spencerville, Buckland: Toll Calling

(N)

4.1.3 CALLING AREAS (cont.)

A map of Adams County, Indiana, showing the locations of the 1890 census population. The map is divided into numerous small, irregularly shaped areas, each representing a census tract. These areas are shaded with a stippled pattern. The map includes labels for various towns and cities, including Delphi, Spencer, Ellettsburg, and others. A legend in the bottom right corner indicates that the shaded areas represent the locations of the 1890 census population.

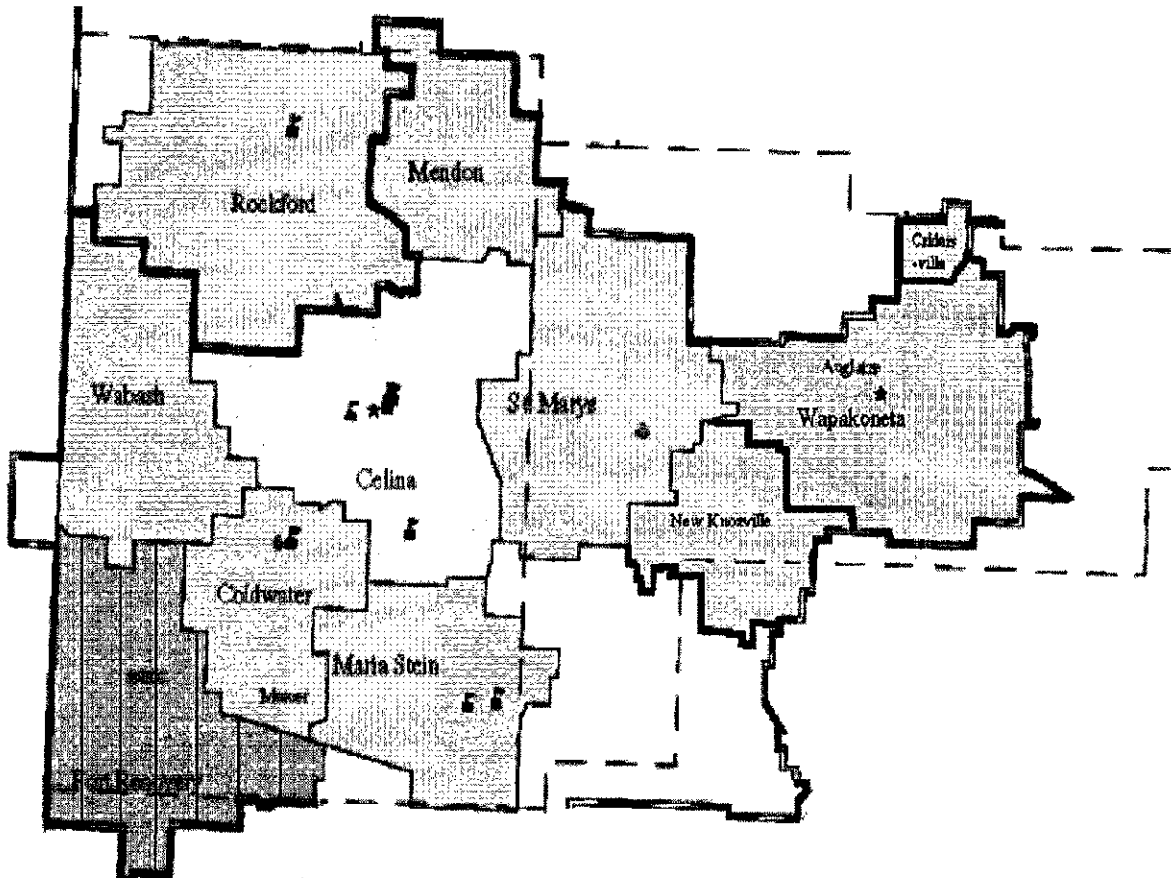
Effective Date: December 20, 2002

In Accordance with Case No. 02-3034-TP-ATA
Issued by the Public Utilities Commission of Ohio
Clinton Conover, Vice-President, TSC Communications, Inc.
2 Willipie Street, Wapakoneta, Ohio 45895

SECTION 4. LOCAL EXCHANGE SERVICE (cont.)

4.1.3 CALLING AREAS (cont.)

**4.1.3.3 Celina Exchange Local Calling Area
(where facilities exist)**



Celina, St. Marys, Rockford, Mendon, Wabash, Coldwater, Maria Stein, Wapakoneta,
Cridersville, New Knoxville: Toll-free calling
Fort Recovery: Extended Local Calling

SECTION 4. LOCAL EXCHANGE SERVICE (cont.)

4.1.4 Direct Inward Dial Trunks (DID)

1. Direct inward dialing service (DID) provides the central office switching equipment necessary for inward dialing directly to the telephone stations served by the switching equipment located on the customer's premise.
2. Direct inward dialing is provided from telephone company central office trunk lines to customer premises Telephone Company dial PBX systems and customer-provided PBX systems that are equipped for DID operation.
3. Direct inward dialing to PBX systems is provided subject to the availability of central office facilities and telephone numbers.
4. The initial contract period for direct inward dialing is three years. Termination of service before expiration of this period shall result in termination liability as set forth in Subsection 7.a.
5. Direct inward dialing service is based on the use of standard equipment. If nonstandard equipment is requested, rates based on cost involved will be provided.
6. Customer-provided PBX systems will provide the intercept for assigned DID station numbers that are unused.
7. The following rates and charges are in addition to the rates and charges that are applicable for PBX trunks and involved central office switching equipment arranged for DID.

	Monthly Rate	Nonrecurring Charge	Termination Liability
a. Each group of 10 DID telephone numbers or fraction thereof*	\$1.00 - \$10.00	\$15.00 - \$45.00	\$200 - \$300
Each group of 100 DID telephone numbers	\$7.00 - \$25.00	\$15.00 - \$45.00	
b. DID trunk termination in Central Office	\$7.00 - \$25.00	\$15.00 - \$45.00	

*Includes DID Reserved Numbers

4.1.5 Trunk Hunting/Rotary Line

Trunk hunting/rotary line is a combination of two or more individual lines connected to the same central office so that calls to the listed number overflow to the next available line if the listed number is unavailable. The monthly rate for trunk hunting applies to each line in addition to the regular individual lines

Trunk hunting/Rotary Line – Residential - \$1.50 - \$5.00

Trunk hunting/Rotary Line – Business - \$1.50 - \$5.50

SECTION 4. LOCAL EXCHANGE SERVICE (cont.)

4.2 VERIFICATION AND EMERGENCY INTERRUPT SERVICE

4.2.1 General

A. Verification

1. The Company furnishes Verification Service for the purpose of aiding Customers with legitimate call completion problems. Upon request the operator will verify and provide the line status condition of a local Customer line.
2. A Customer-originated request for verification of a local number other than an emergency agency number is a chargeable verification request. No charge applies if the line is out of order.

B. Emergency Interrupt Service

1. The Company furnishes Emergency Interrupt Service when a Customer who has originated a verification request to a line, which has been found to be busy, informs the operator that an urgent or emergency situation exists and requests that the operator have the busy line cleared.
2. A Customer-originated request for emergency interrupt to a local number other than an emergency agency number is a chargeable Emergency Interrupt Service.
3. The Customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

4.2.2 Rates

- A. No charge will apply if the requesting Customer states that the call is to or from an official public emergency agency. An official public emergency agency is defined as a government agency, which is operated by the federal, state or local government, and has the capability and legal authority to provide prompt and direct aid to the public in emergency situations. Such agencies include the local police, state police, fire department, etc.
- B. Charges may not be billed on a collect basis or on a third number basis to the number being verified or interrupted.

SECTION 4. LOCAL EXCHANGE SERVICE (cont.)

4.2 VERIFICATION AND EMERGENCY INTERRUPT SERVICE (cont.)

4.2.2 Rates (cont.)

- C. If the number verified is not in use, or as a result of the interrupt the line is cleared, and, at the calling party's request, the operator completes the call, then charges for Operator Assisted Local Calls as defined in Section 6 of this Tariff will apply. The operator assist charge will apply in addition to the Verification and Emergency Interrupt Charges.

Nonrecurring Charge

1. Verification Request, each	Residential	\$0.27-\$1.47
	Business	\$0.27-\$1.47
2. Emergency Interrupt Request, each	Residential	\$0.22-\$1.82
	Business	\$0.22-\$1.82

4.3 E911 SERVICE

Enhanced 911 Service (E911) is a telephone exchange communication service whereby a Public Safety Answering Point (PSAP) may receive telephone calls dialed to the telephone number 911. Enhanced 911 Service is provided to the customer at no charge.

SECTION 5. DIRECTORY PUBLICATION AND USE

Following are basic descriptions, regulations and rates for this Service. Additional descriptions, regulations and rates specific to a geographic serving area may apply and may be found on the associated Price Lists.

5.1 DIRECTORY LISTINGS

5.1.1 Provision of Directory Listings

- A. For each Customer of Company provided Local Exchange Service, the Company will arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the incumbent Local Exchange Company in the area at no additional charge.
- B. At a Customer's option, the Company will arrange for additional listings at the rates set forth in this Tariff. (see Section 5.1.7 for rates and charges)
- C. Listings are regularly provided in connection with all classes of exchange service unless the Customer subscribes to Non-Published Number Service or non-listed Telephone Number Service.
- D. Directory listings are provided to aid in the use of telephone service through the identification of Customers' telephone numbers.
- E. The contract period for directory listings where the primary or additional listing appears in the directory is the directory period.

5.1.2 Primary Directory Listings

Number of Listings Provided Without Charge

Except as provided in this Tariff, one (1) primary listing is provided without extra charge for each main service or for the first number in a group, when two (2) or more main station lines are consecutively operated.

- A. The Company provides for a single directory listing in the alphabetical (white) section of the directory published by the dominant exchange service provider in the Customer's exchange area and the local directory assistance database free of charge upon initiation of basic local exchange service. Rules and regulations governing the provisioning of directory listings apply as specified in the dominant local exchange tariffs.

SECTION 5. DIRECTORY PUBLICATION AND USE (cont.)

5.1 DIRECTORY LISTINGS (cont.)

5.1.3 Additional Directory Listings

General

1. Charges for additional listings begin on the date the information records are posted and are payable monthly in advance.
2. Additional listing charges are automatically discontinued upon termination of the main service.

5.1.4 Non-Published Telephone Number Service

General

1. Non-Published Telephone Number Service provides for the omission or deletion of a Customer's telephone number listing from the directory and is not provided upon request from a directory assistance operator.
2. In the absence of gross negligence or willful misconduct, the Company assumes no liability for publishing a non-published telephone number. Where such number is published in the directory, the Company's liability shall be limited to a refund of the Company's monthly charges applicable to Non-Published Telephone Number Service.
3. The Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by refusing to disclose a non-published telephone number upon request, or by the publication of a number of a non-published telephone number in the telephone directory, or disclosing of such number to any person.
4. The rate for Non-Published Telephone Number Service does not apply to:
 1. additional service furnished to the same Customer who has other service listed in the directory at the same address.
 2. a Customer living in a hotel, hospital, retirement complex, apartment house, boarding house, or club if the Customer is listed under the telephone number of the Private Branch Exchange, Centrex or Paystation Service furnished to such establishments.
 3. service which is installed for a temporary period.

SECTION 5. DIRECTORY PUBLICATION AND USE (cont.)

5.1 DIRECTORY LISTINGS (cont.)

5.1.4 Non-Published Telephone Number Service (Cont.'d)

5. A Customer residing in an E911 Service district forfeits the privacy afforded by Non-Published Telephone Number Service to the extent that the Customer's name, telephone number and the address associated with the service location are furnished to the E911 service administrator, E911 public safety answering point (PSAP) or E911 service database.

5.1.5 Non-listed Telephone Number Service

- A. A non-listed telephone number is one for which no listing appears in the alphabetical section of the directory. The number is listed in the information records and is given out upon request.
- B. A Service Connection Charge, as stated in Section 3.3 of this Tariff, applies to the establishment or change of non-listed telephone numbers.

5.1.6 Liability For Directory Listing Service

A. General

The Company will comply with the Commission's Minimum Telephone Service Standards regarding omission of a subscriber's listing from the white pages of the telephone directory or the listing of an incorrect telephone number, set forth in O.A.C. 4901:1-5-16, and found in Section 11 of this Tariff.

SECTION 5. DIRECTORY PUBLICATION AND USE (cont.)

5.1 DIRECTORY LISTINGS (cont.)

5.1.7 Rates and Charges

- A. Recurring Monthly Rate
- | | |
|-------------------------------------|-----------------|
| Primary Service Listing | No Charge |
| (C) Additional Listings Residential | \$0.45 - \$2.20 |
| Business | \$0.45 - \$2.20 |
| Non-Published Telephone | \$0.45 - \$2.20 |
| (C) Extra Line Matter | No Charge |
| Foreign Listing | \$0.45 - \$2.20 |
| (C) Non-listed Telephone | No Charge |
| Non-recurring Charges | \$7.25-\$23.25 |
- B. Non-recurring Charges
1. Non-recurring charges apply for additions and changes in directory listings. For all orders to establish or change non-published or non-listed numbers a non-recurring charge applies as listed above.
 2. When directory listings are ordered at the same time as the initial installation of local access line service no additional non-recurring charges will be applied for the directory listing(s).

5.2 PROVISION AND OWNERSHIP OF DIRECTORIES

A. One copy of local directories shall be distributed per access line, without charge. Additional directories including replacement of mutilated or destroyed directories will be furnished at the discretion of the Company at a reasonable rate.

B. Telephone directories shall be issued approximately every twelve (12) months. The Company issues directories to assist in furnishing prompt and efficient service. The Company does not guarantee to its Customers correct listings therein. Every precaution is taken to prevent errors in, and omissions of, directory listings. The Company's liability for damages arising from errors or omissions in making up or printing of its directories is addressed in Section 5.1.6 of this Tariff.

SECTION 6. MISCELLANEOUS SERVICE ARRANGEMENTS

Following are basic descriptions, regulations and rates for this Service. Additional descriptions, regulations and rates specific to a geographic serving area may apply and may be found on the associated Price Lists.

6.1 LOCAL DIRECTORY ASSISTANCE SERVICE

6.1.1 General

- A. Local directory assistance service is furnished to Customers who request assistance in determining directory information.
- B. No charge applies to visually handicapped or physically handicapped individuals who present a certificate signed by a physician or issued by an agency recognized by the State having the authority to certify the existence of such handicaps.
- C. No credit will be given for any unused portion of the call allowance. No credit will be given for requested listings that are unpublished or unlisted. No credit will be given for requested listings that are not found in the Company's directory assistance records.
- D. Call allowances are not transferable between separately billed accounts of the same Customer.

6.1.2 Rates and Charges

Customer Direct Dials \$0.20-\$1.15, per call

(N)

6.1A NATIONAL DIRECTORY ASSISTANCE

6.1A.1 General

- A. The rates set forth below apply when customers dial "1-411" and request assistance in determining telephone numbers of individuals or businesses that are located outside the "419" area code.

6.1A.2 Rates and Charges

Customer Dials "1-411" \$0.20-\$1.90, per call

(N)

SECTION 6. MISCELLANEOUS SERVICE ARRANGEMENTS (cont.)

6.2 TOLL RESTRICTION SERVICE

6.2.1 General

- A. Toll Restriction Service is an optional service that prevents the origination of unauthorized toll calls from a Customer's line, by means of blocking at the Company's central office.
- B. This arrangement denies all outgoing calls starting with the digit "1" or "0".
- C. All local calls will be permitted from the Customer's line.
- D. All local calls to directory assistance will be permitted, except those that require 1+ or 0+ dialing.
- E. This service will not block all toll calls a Customer might make or receive, such as long distance calls placed by dialing digits other than "1".
- F. The Customer accepts full responsibility for denial of access to the toll network.
- G. The Customer accepts full responsibility for long distance calls placed by dialing digits other than "1" or "0".
- H. The Customer holds the Company harmless from any and all liabilities and/or damages which may be alleged or incurred by the use of toll restriction, acceptance of long distance calls placed by dialing digits other than "1" or "0".
- I. This service is available only where facilities permit.

Residential	Non-Recurring	\$6.00-\$24.00
	Monthly	\$2.00-\$ 6.00
Business	Non-Recurri	\$6.00-\$42.00
	Monthly (C)	\$2.00-\$ 6.00

SECTION 6. MISCELLANEOUS SERVICE ARRANGEMENTS (cont.)

6.3 TRADITIONAL LOCAL OPERATOR SERVICE

6.3.1 Operator Assisted Charges

- A. All types of Local Exchange Service have local calling areas as specified in Section 4 of this Tariff which are the areas that can be called on a flat rate basis (no charge for individual calls) or on a local coin call rate basis.
- B. Local dial call: The call must be dialed and completed without the assistance of an operator and must be billed to the originating telephone when a charge is applied.
- C. Operator dialed: The Customer places the call without dialing the designated number, although the capability to do it himself exists. The Customer will dial "0" for local calls and then requests the operator to dial to a called station or person.
- D. The following Service Charges for operator assisted local calls apply in addition to the local dial rate applicable.
 - 1. Station-to-Station Customer dialed or operator assisted calls. Station-to-Station refers to calls other than person to person, calls billed collect, or to a third party number. Calls may be completed with or without operator assistance.

\$0.55-\$2.05, per call
 - 2. Person-to-person operator assisted local call. These calls are completed with the assistance of an operator to a particular person, rather than a station, department, or PBX extension. The person is specified by the calling party. Calls may be billed to the calling station, collect or third party number.

\$1.50-\$5.00, per call

SECTION 6. MISCELLANEOUS SERVICE ARRANGEMENTS (cont.)

6.3 TRADITIONAL LOCAL OPERATOR SERVICE (cont.)

6.3.1 Operator Assisted Charges (cont.)

- E. Service Charges do not apply for the following Operator Assisted Local Calls:
1. Calls to designated Company numbers for official telephone business;
 2. Emergency calls to recognizable authorized civil agencies; or
 3. Those cases where an operator provides assistance to:
 - a. Re-establish a call that has been interrupted after the calling number has been reached;
 - b. Reach the calling telephone number where Company-provided facility problems prevent customer dial completion; or
 - c. Place a sent-paid call for a calling party who identifies himself/herself as being handicapped and unable to dial the call because of his/her handicap.

SECTION 6. MISCELLANEOUS SERVICE ARRANGEMENTS (cont.)

6.4 CALL MANAGEMENT SERVICES

6.4.1 **Description and Rates of Features (Business and Residential)**

Call Management features are detailed below for both business and residential customers available to Subscribers of basic line services. Listed below are descriptions of each service and the monthly or per call rates. Non-recurring charges are listed in Section 6.4.4.

1. ***Anonymous Call Rejection - \$0.50 - \$6.00, per month**

Allows the customer to reject those calls from which a privacy indicator is received (meaning the calling party chose to keep his number private). The customer activates the service by dialing *77 from a touch tone phone or 1177 from a rotary dial phone. The calling party will receive a recorded announcement indicating that the person they are calling does not accept calls from callers who choose to block their number. The customer deactivates the service by dialing *87 from a touch tone phone or 1187 from a rotary dial phone.

2. ***Call Trace - \$.50 - \$6.00, per month**

Call Trace allows customers to request an automatic trace of the last call received by dialing *57 from a touch tone phone or 1157 from a rotary dial phone immediately following termination of the last incoming call. The customer will hear a recording explaining the charges and how to proceed with or terminate the trace. An announcement will also inform the customer if the trace has been successful and further instructions. The Call Trace feature must be activated before receiving another call so that the correct number will be recorded. If the customer subscribes to Call Waiting and the customer gets a Call Waiting signal while an annoying call is in progress, the annoyance call cannot be traced using this feature. The results of a successful trace will only be released outside the Company to legally constituted authorities with proper authorization. Call Trace will be offered on both a flat rate basis and a per use basis. Customers choosing the flat monthly rate may activate Call Trace at any time without additional charges. Customers choosing the per use basis will incur a \$5.00 charge for each successful trace. There is a maximum charge of \$25.00.

3. **Call Forwarding Busy Line - \$0.50 - \$6.00, per month**

Call Forwarding Busy Line allows calls to be transferred automatically to a pre-designated telephone number when the line is busy.

(C)
|
(C)

SECTION 6. MISCELLANEOUS SERVICE ARRANGEMENTS (cont.)

6.4.1 CALL MANAGEMENT SERVICES (cont.)

4. Call Forwarding Don't Answer - \$0.50 - \$6.00, per month
Call Forwarding Don't Answer allows calls to be transferred automatically to a pre-designated telephone number when the line is unanswered.
5. Call Forwarding - \$.30 - \$6.00, per month
Call Forwarding enables a Customer to automatically divert all incoming calls to another telephone number.
6. *Caller ID w/Call Waiting Notification - \$.50 - \$6.00
Allows the customer to receive information about a calling party while off hook with an existing call. Call party information is transmitted after the customer is alerted of the new call. This feature is a flat rate only feature and works in conjunction with Caller ID and Call Waiting.
7. *Hot Line Service - \$.50 - \$6.00
This service allows the customer to automatically place a call to pre-assigned number by simply going off hook. No dialing is required. The customer is also able to receive incoming calls normally. This service is provided in conjunction with basic residential, business or Centrex service which rates are found in Section 4 of this tariff.
8. *Warm Line Service - \$.50 - \$6.00
This service allows the customer to place a call to a pre-assigned number without dialing, by simply remaining off-hook for a given interval of time. If the customer begins dialing before the time period expires, the call will proceed normally. However, if dialing has not started before the time interval expires, the call is automatically routed to the pre-assigned number. The pre-assigned number can be an intercom code, or a local or toll directory number. This service is provided in conjunction with basic residential or business service which rates can be found in Section 4 of this Tariff.

SECTION 6. MISCELLANEOUS SERVICE ARRANGEMENTS (cont.)

6.4.1 CALL MANAGEMENT SERVICES (cont.)

9. *Telemarketing – Do Not Disturb Service - \$.50 - \$6.00

This service, when activated by the customer, will route all incoming calls to an announcement that tells the caller "You have called a number which does not accept calls from telemarketers. All other callers may press "1" if they wish to complete the call".

10. *Enhanced Telemarketing-Do Not Disturb Service - \$.50 - \$6.00

This service, when activated by the customer, will route only those incoming call that are not public (e.g. Private, Unavailable or are otherwise blocked), to an announcement that tells the caller "You have called a number which does not accept calls from telemarketers. All other callers may press "1" if they wish to complete the call". Customers must have Caller ID.

11. *Calling Name and Number – \$3.00 - \$9.00, per month

Calling Name and Number Delivery will enable the Customer to receive the name of the caller, the time, the date and the calling number on an incoming call. The name and number will be delivered to the called party's CPR in the interval between the first and second ring. The displayed name is the name associated with the calling party number. The calling party may subscribe to services, which will prevent the disclosure of their telephone number and name. In such instances, a privacy indication will appear on the customer-provided display device instead of the calling party's telephone number and name.

12. Calling Number Delivery Blocking (Call Block) – \$.50 - \$6.00

Calling Number Delivery Blocking will allow the calling party to suppress a directory number such that the called party with Calling Number Delivery does not receive the information. The called party will receive a "private" message instead of the calling party's directory number.

SECTION 6. MISCELLANEOUS SERVICE ARRANGEMENTS (cont.)

6.4.1 CALL MANAGEMENT SERVICES (cont.)

Two options for Calling Number Delivery Blocking are available:

- a. ***Per Call Blocking – no charge**
Enables customers to prevent the disclosure of their telephone number on a per call basis to the called party. The disclosure of the calling party's number can be prevented on a per call basis by dialing a preassigned access code before making a call. This action must be repeated each time a call is made to prevent the disclosure of the calling party's telephone number. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number. Per Call Blocking will be provided on a universal basis to all eligible customers.
- b. ***Per line Blocking – \$0.50 - \$6.00** Enables customers to prevent the disclosure of their telephone number on all outgoing calls, without the necessity of an activation code. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number. Per line blocking will be provided at no monthly charge on an optional basis to non-published customers. The service is also available to published customers at a monthly charge of \$.50. Law Enforcement, Domestic Shelters and other special agencies will be offered free per line blocking.
Deactivation of Per Line Blocking is available at the customer's discretion. To deactivate the privacy status, the customer would dial *82 from a touch-tone phone or 1182 from a rotary dial phone before placing a call. After completion of the call, the line reverts back to the privacy status.

Non-Published Listing Customers:

No charges (monthly or non-recurring) will be assessed if the per line blocking is requested at the enrollment of the non-published service. A non-recurring charge of \$0-\$12.00 will be assessed if per line blocking is requested after 90 days of the enrollment of non-published service, and at the time of enrollment for all published customers.

Non-Listed and Published Customers:
\$0-\$12.00, non-recurring fee

SECTION 6. MISCELLANEOUS SERVICE ARRANGEMENTS (cont.)

6.4.1 CALL MANAGEMENT SERVICES (cont.)

13. *Call Return - \$0.50 - \$1.50, per attempt - \$.50 - \$6.00, per month

Enables a customer to return the last incoming call, whether or not it was answered. The customer dials the activation code of *69 from a touch-tone phone, or 1169 from a rotary dial phone, and the last incoming call is announced. If the incoming call was placed from a line designated as "private", the recording will indicate that the number is private and will announce only the date and time of the call. To activate the Call Return function, the customer would then dial "1". If the line is busy when the customer activates the service, a confirmation announcement is heard, the customer hangs up, and a queuing process begins. For the next thirty minutes both the calling and called parties' lines are checked periodically. The call set-up is made when both the originating and terminating lines are idle. After activation of the feature, the originating and terminating customers may place other calls without affecting the Call Return service status. The callbacks may be to areas where a toll charge would be applicable. This feature cannot be activated from certain telephone numbers, such as numbers with the 800 or 900 prefixes, or PBX extensions.

14. Call Return Blocking – no charge

Call return blocking prohibits a customer who subscribes to Call Return from returning a call by activating the Call Return code. This feature and the options are detailed in Section 6.4.1. (8).

15. Call Waiting/Cancel Call Waiting - \$.50 - \$6.00, per month

Call Waiting provides a burst of tone to inform a station user with a call already in progress that another call is waiting to be answered.

16. Remote Call Forwarding-\$.50 - \$6.00, per month

Remote Call Forwarding – This feature, which includes call forwarding, allows a customer to initiate call forwarding activation or deactivation from a location of other than the subscribing station. To remotely activate or deactivate call forwarding, the customer calls a dedicated "remote activation" directory number on the local switch. After hearing a tone, optionally followed by an announcement, the customer dials the "home" directory number and a security code. If the directory number and security code match the switching system returns a confirmation tone followed by dial tone. The customer then follows the activation and deactivation procedure as if he or she were calling from the base station.

SECTION 6. MISCELLANEOUS SERVICE ARRANGEMENTS (cont.)

6.4.1 CALL MANAGEMENT SERVICES (cont.)

17. ***Repeat Dialing - \$0.50 - \$1.50 per call or \$.50 - \$6.00 per month**
Automatically redials the last outgoing number after the customer activates the service by dialing *66 from a touch-tone phone, or 1166 from a rotary dial phone. Repeat dialing monitors the busy line and performs a call set-up when both the originating and termination lines become idle. After activation of the feature, the originating and terminating customers may place other calls without affecting the Repeat Dialing service status. .
18. ***Selective Call Acceptance – \$.50 - \$6.00 per month**
Selective Call Acceptance provides the customer with a method to accept calls from certain numbers only. Up to six (6) numbers may be added to the screening list through an interactive dialing sequence. The customer dials *64 from a touch tone phone, or 1164 from a rotary dial phone to activate the service. The customer selects its incoming call acceptance list and all incoming calls are checked against the list.
19. ***Selective Call Rejection – \$.50 - \$6.00 per month**
Provides the Customer with a method of blocking calls from certain numbers, which may or may not be known to the customer. The Customer may set up screening list of up to six (6) telephone numbers, and place them in network memory through an interactive dialing sequence. The customer may also activate the service after receiving a call and thus place the number associated with that call on the Selective Call Rejection screening list. To activate the feature, the customer dial *60 from a touch-tone phone, or 1160 from a rotary dial phone, and the telephone number of each incoming call is checked against the customer's Selective Call Rejection screening list.
20. ***Selective Call Forwarding - \$.50 - \$6.00 per month**
Allows customers to create a special list up to six (6) telephone numbers and a destination number through an interactive dialing sequence. By dialing *63 from a touch-tone phone, or 1163 from a rotary dial phone, the customer activates the service. Only incoming calls from numbers appearing on the list will be forwarded to the predetermined remote station.

SECTION 6. MISCELLANEOUS SERVICE ARRANGEMENTS (cont.)

6.4.1 CALL MANAGEMENT SERVICES (cont.)

21. *Priority Ringing - \$.50 - \$6.00 per month

Allows customers to designate several numbers that will be recognized immediately as important calls by means of distinctive alerting signal. Up to six (6) numbers may be added to the screening list through an interactive dialing sequence. The customer then dials *61 from a touch-tone phone, or 1161 from a rotary dial phone, to activate the service. When the incoming call is identified as one of the numbers on the list, a distinctive ring will be produced in the customer's telephone to alert them that an important call is coming in. If the customer is using the phone and one of the selected numbers comes through on Call Waiting, the customer will receive a distinctive call waiting signal indicating that an important call is waiting.

22. *Personal Ringing - \$.50 - \$6.00

Personal Ringing allows multiple directory numbers to be assigned to a single line. Personal Ringing lines have one primary directory number and up to three secondary numbers. Each directory number has its own distinctive ringing pattern.

23. Speed Calling (8) - \$0.30 - \$6.00 per month

Speed Calling 8 enables Customer to call a list of up to eight (8) preselected telephone numbers by dialing a two (2) digit code.

24. Speed Calling (30) - \$.50 - \$6.00 per month

Speed Calling 30 enables a Customer to call a list of up to thirty (30) preselected telephone numbers by dialing a two (2)-digit code.

25. Three Way Call transfer - \$0.50 - \$1.50 per use or \$.50 - \$6.00 per month

Three Way Call transfer allows the customer who is engaged in a normal two-way call to initiate a Three-Way call, disconnect from the call and allow the two non-calling parties to continue the conversation even though the controlling party is no longer involved. The customer uses the hook flash to put the party on hold, dials another party, possibly converses with them and then goes on-hook. The party on hold is automatically connected to the newly added party..

26. Three-Way Calling - \$.50 - \$1.50 per use or \$.50 - \$6.00 per month

Three Way Calling allows a Customer to add a third party to an existing call, enabling a simultaneous conference between parties at multiple locations.

SECTION 6. MISCELLANEOUS SERVICE ARRANGEMENTS (cont.)

6.4.1 CALL MANAGEMENT SERVICES (cont.)

27. Do Not Disturb - \$.50 - \$6.00

Allows the customer to prevent incoming calls from ringing at their station. Only callers who have their personal indication (PIN) can override the feature. When a caller dials the number they get a recording that says this number is not accepting calls at this time. To set, the customer dials *78 then listens for three beeps and hangs up. To cancel, the customer dials *79 then listens for three beeps and hangs up. The customer can change or set their PIN by pressing *10, they then listen for three beeps and a steady dial tone. The customer enters their PIN (maximum of 5 digits), they press the # key, listen for three beeps, and then hangs up.

*These calling features cannot be functional unless both the called and calling parties are served by, and the call is routed through, appropriately-equipped central offices, and routed over appropriately equipped facilities for calls between such equipped central offices.

Telemarketers are prohibited from blocking the disclosure of their telephone number when placing calls. Upon receiving complaints that a telemarketer is blocking the disclosure of its telephone number, the Company will investigate the complaints and terminate the number blocking service where appropriate. These calling features will be available to residential, business and Centrex customers, on a per line basis.

6.4.2 Non-Recurring Charges for Call Management Features

Rates below apply to both Residential and Business Customers. The non-recurring charge applies per feature.

Feature Install: \$3.00-\$20.00

(R)

SECTION 6A

**INTRASTATE
ACCESS SERVICE TARIFF
REGULATIONS, RATES AND CHARGES**

TSC Communications, Inc. ("TSC") hereby adopts the access service charge benchmarks set by the FCC in its Seventh Report and Order released April 27, 2001, *In the Matter of Access Charge Reform*, CC Docket No. 96-262, and any future FCC decisions in its access proceedings as they may apply to rural CLECs competing with non-rural ILECs.

Issued Date:

Effective Date: December 20, 2002

In accordance with Case No. 02-3034 -TP-ATA
Issued by the Public Utilities Commission of Ohio
Clinton Conover, Vice-President, TSC Communications, Inc.
2 Willipie Street, Wapakoneta, Ohio 45895

SECTION 7. CUSTOMER PROVIDED EQUIPMENT AND FACILITIES

7.1 CONNECTION ON CUSTOMER PREMISE

7.1.1 General

Terminal equipment, inside wiring and/or communications systems may be connected at the Customer's premise to facilities furnished by the Company for telecommunications services, subject to the conditions and rates set forth in this Section and as otherwise provided in these Tariffs.

7.1.2 Responsibility of the Company

- A. The Company shall not be responsible for the installation, operation or maintenance of any Customer-provided terminal equipment, inside wiring or communications system. Telecommunications Services are not represented as adapted to the use of all types of terminal equipment or communications systems. Where terminal equipment or communication systems are used with Telecommunications Services, the responsibility of the Company shall be limited to the furnishing of service components suitable for Telecommunications Services and to the design, maintenance and operation of service components in a manner proper for such service. Subject to this responsibility, the Company shall not be responsible for (1) the through transmission of signals generated by the terminal equipment or communications systems or for the quality of, or defects in, such transmission, (2) the reception of signals by terminal equipment or communications systems, or (3) address signaling where such signaling is performed by signaling equipment.
- B. At the Customer's request the Company will provide information concerning interface parameters, including the number of ringers which may be connected to a particular telephone line, needed to permit terminal equipment to operate in a manner compatible with Telecommunications Services.
- C. The Company may make changes in its Telecommunications Service, equipment, operations or procedures, where such action is not inconsistent with Part 68 of the FCC rules. If such changes can be reasonably expected to render any Customer's terminal equipment incompatible with Telecommunications Service, require modification or alteration of such premises equipment, or otherwise materially affect its use or performance, the Customer will be given adequate notice at least thirty (30) days in advance, in writing, to allow the Customer an opportunity to maintain uninterrupted service.

SECTION 7. CUSTOMER PROVIDED EQUIPMENT AND FACILITIES (cont.)

7.1 CONNECTION ON CUSTOMER PREMISE (cont.)

7.1.2 Responsibility of the Company (Cont.)

- D. The Company shall not be responsible to the Customer if such changes, which are inconsistent with Part 68 of the FCC Rules and Regulations, renders the Customer-provided terminal equipment, protective circuitry, or communications systems obsolete or require modification or alteration of such equipment.

7.1.3 Liability of the Company

- A. The Company will not be responsible for any loss, damage or any impairment or failure of service arising from, or in connection with, the use of terminal equipment.
- B. The Company will not be liable for damages arising out of injuries to persons or property caused by the Customer-provided terminal equipment from voltages or currents transmitted over the facilities of the Company.

7.1.4 Responsibility of the Customer

- A. Upon request of the Company, the Customer shall give proper notice of intention to the Company when connection of terminal equipment or protective circuitry is made. The Customer also shall provide to the Company the line(s) to which such connection is to be made, the FCC Registration Number and the Ringer Equivalence of the registered terminal equipment or registered protective circuitry, so as to comply with the FCC Rules and Regulations.
- B. The operating characteristics of Customer-provided terminal equipment, inside wiring or communications systems shall be such as to not interfere with any of the services offered by the Company, and shall conform to the network protection criteria set forth in this Section. In addition, terminal equipment and facilities shall be operated within the limits set forth below:
 - 1. The safety of Company employees or the public cannot be endangered.
 - 2. Operation of the equipment and facilities cannot damage, require change in, or alteration of, the equipment or other facilities of the Company.
 - 3. No interference with the proper functioning of Company equipment or facilities.

SECTION 7. CUSTOMER PROVIDED EQUIPMENT AND FACILITIES (cont.)

7.1 CONNECTION ON CUSTOMER PREMISE (cont.)

7.1.4 Responsibility of the Customer

4. The operation of the equipment and facilities cannot impair the operation of the Company's facilities or otherwise injure the public in its use of the Company's services.
- C. Upon suitable notification to the Customer, the Company may make such tests and inspections as may be necessary to determine that the above requirements are being fulfilled in connection with the installation, operation and maintenance of Customer-owned facilities or equipment. The Company may interrupt the connection if at any time such action should become necessary in order to protect any of its services because of departure from these requirements.
- D. Upon notice from the Company that the terminal equipment of the Customer is causing or is likely to cause hazard or interference, the Customer shall make such changes as may be necessary to remove or prevent such hazard or interference, and shall confirm in writing to the Company within ten (10) days following receipt of notice from the Company that such changes have been made. When immediate action is required to protect the Company's facilities from hazards caused by terminal equipment, the Company may immediately take such action as is necessary without prior notice to the Customer. As soon as possible after such action is taken, the Company will inform the Customer of the nature of the hazard and the type of remedial action taken. Failure of the Customer to remove the hazard or make remedial changes in the terminal equipment or to give the required written confirmation to the Company shall result in suspension of the Customer's service until such time as the Customer complies with the provisions of this Tariff.
- E. The Customer indemnifies and saves the Company harmless against claims for infringements of patents arising from combining terminal equipment used in connections with facilities of the Company.

7.1.5 Connection at Hazardous or Inaccessible Locations

Terminal equipment and facilities which serve a location which the Company considers impractical to serve because of hazard or inaccessibility may be used or connected with facilities of the Company for Telecommunications Service through connecting equipment furnished by the Company.

SECTION 7. CUSTOMER PROVIDED EQUIPMENT AND FACILITIES (cont.)

7.1 CONNECTION ON CUSTOMER PREMISE (cont.)

7.1.6 Connections of Registered Equipment

A. Registered Terminal Equipment, Registered Protective Circuitry and Registered Communications Systems

Registered terminal equipment, protective circuitry, and communications systems may be directly connected at the Customer's premise to the telecommunications network, subject to Part 68 of the FCC Rules, and the provisions of this Tariff.

1. All combinations of registered equipment and associated non-registered terminal equipment (including but not limited to wiring) shall be installed, operated and maintained so that the requirements of Part 68 of the FCC Rules are continually satisfied. The Company may discontinue service or impose other remedies as provided for in Part 68 for failure to comply with these provisions.

B. Premise Wiring Associated With Registered Communications Systems

2. Protected premise wiring requiring acceptance testing for imbalance is premise wiring which is electrically behind registered equipment, system components or circuitry which assure that electrical contact between the wiring and commercial power wiring will not result in hazardous voltages to the Company's facilities.
3. Unprotected premise wiring is all other premise wiring.
 - a. Customers who intend to connect premise wiring other than fully-protected premise wiring to the telephone network shall give advance notice to the Company and comply with the procedures specified in Part 68 of the FCC Rules, or as otherwise authorized by the FCC.

SECTION 7. CUSTOMER PROVIDED EQUIPMENT AND FACILITIES (cont.)

7.1 CONNECTION ON CUSTOMER PREMISE (cont.)

7.1.6 Connections of Registered Equipment (Cont.)

4. The Company may invoke extraordinary procedures as specified in Part 68 of the FCC Rules where one or more of the following conditions are present:
 - a. Information provided in the installation supervisor's affidavit gives reason to believe that a violation of Part 68 is likely.
 - b. A failure has occurred during acceptance testing for imbalance; or
 - c. Harm has occurred and there is reason to believe that this harm was a result of wiring operations performed under Part 68.
5. In addition, the Company may monitor or participate in acceptance testing for imbalance, or may inspect other than fully-protected premises wiring installations as set forth in Part 68 of the FCC Rules.

C. Connections Involving National Defense and Security

In certain cases, Part 68 of the FCC Rules permits the connection of unregistered terminal equipment or communications systems to the telecommunications network, provided that the Secretary of Defense, the head of any other governmental department (having requisite FCC approval), or their authorized representative certifies in writing to the Company that:

1. The connection is required in the interest of national defense and security;
2. The equipment to be connected either complies with the technical requirements of Part 68 or will not cause harm to the telecommunications network or Company employees; and
2. The work is supervised by an installation supervisor who meets the qualifications stated in Part 68.

SECTION 7. CUSTOMER PROVIDED EQUIPMENT AND FACILITIES (cont.)

7.2 RECORDING OF TWO-WAY TELEPHONE CONVERSATIONS

7.2.1 General

- A. Telecommunications Services are not represented as adapted to the recording of two-way telephone conversations. However, voice recording equipment may be directly, acoustically or inductively connected with telecommunications services consistent with state and federal regulations.
- B. The voice recording equipment shall be so arranged that, at the will of the user, it can be physically connected to and disconnected from the services of the Company or switched on and off.
- C. The Federal Communications Commission has established exceptions to these requirements in cases of recording of: calls to and from emergency numbers involving health, safety, police, public utilities and road service; calls made by the U.S. Department of Defense Emergency Command Centers and U.S. Nuclear Regulatory Commission Operations Centers; calls made from patently unlawful purposes (such as bomb threats, kidnap ransom requests and obscene telephone calls); calls made by the U.S. Secret Service concerning Presidential security; and calls made by law enforcement or intelligence authorities acting under color of law.
- D. The Telephone Company will comply with all state and federal regulations in regard to the recording of two-way telephone conversations. A copy of federal and state policies will be available at the Telephone Company's business office and may be obtained during regular business hours.

SECTION 7. CUSTOMER PROVIDED EQUIPMENT AND FACILITIES (cont.)

7.3 SERVICE CHARGES

7.3.1 Failure of Acceptance Tests

If the premise wiring of communications systems fails acceptance tests monitored by, or participated in by, the Company as provided in Section 68.215 of the FCC's code and/or if the wiring has caused harm to the network, the Customer shall agree to pay the Company an amount based on the costs of activities performed by its employees.

7.3.2 Line Conditioning or Treatment

Should a Customer's line require treatment or conditioning other than that which would normally be required to operate a local loop because of the connection of Customer premise equipment or transmission of data, the Customer will be required to bear the cost that exceeds normal engineering standards for local loops. The cost will be determined on an individual cost basis.

7.3.3 Damages to Facilities

Customers providing their own premises equipment shall reimburse the Company for the cost of damages or changes requested by the Customer to facilities or equipment of the Company, caused by the negligence or willful act of the Customer or resulting from improper use of Company facilities, or due to the malfunction of any facilities or equipment provided by other than the Company.

SECTION 8. PRIVATE LINE TELEPHONE SERVICE

(D)

RESERVED FOR FUTURE USE

(D)

SECTION 8. PRIVATE LINE TELEPHONE SERVICE (CONT.)

(D)

RESERVED FOR FUTURE USE

(D)

SECTION 8. PRIVATE LINE TELEPHONE SERVICE (CONT.)

(D)

RESERVED FOR FUTURE USE

(D)

SECTION 8. PRIVATE LINE TELEPHONE SERVICE (CONT.)

(D)

RESERVED FOR FUTURE USE

(D)

SECTION 8. PRIVATE LINE TELEPHONE SERVICE (CONT.)

(D)

RESERVED FOR FUTURE USE

(D)

SECTION 8. PRIVATE LINE TELEPHONE SERVICE (CONT.)

(D)

RESERVED FOR FUTURE USE

(D)

SECTION 8. PRIVATE LINE TELEPHONE SERVICE (CONT.)

(D)

RESERVED FOR FUTURE USE

(D)

SECTION 8. PRIVATE LINE TELEPHONE SERVICE (CONT.)

(D)

RESERVED FOR FUTURE USE

(D)

SECTION 8. PRIVATE LINE TELEPHONE SERVICE (CONT.)

(D)

RESERVED FOR FUTURE USE

(D)

SECTION 8. PRIVATE LINE TELEPHONE SERVICE (CONT.)

8.3 ISDN - PRIMARY RATE INTERFACE (PRI)

A. GENERAL DESCRIPTION

1. Advanced Digital Services are a public network-based set of communications services that make it possible to send and receive digital information using regular telephone facilities. These services provide end-to-end digital communications with the ability to transmit data and voice over the same telephone line simultaneously. For example, a user can speak with a person while simultaneously sending a digital file to their personal computer. This functionality is based on the Integrated Services Digital Network (ISDN) technology and conforms to National ISDN standards.

The ISDN architecture provides two access methods that connect customers' premises to network switching systems. Basic Rate Interface (BRI) lines are typically used when a customer wants small quantities of digital connections to the network. Primary Rate Interface (PRI) facilities are typically used when a customer wants large quantities of digital connections to the network. BRI lines are used for both residential and business, while PRI facilities are typically used for business only. Advanced Digital Services using the Primary Rate Interface are the subject of this tariff.

2. Advanced Digital Services PRI is an optional Service arrangement that can be used in conjunction with a customer's business lines or Centrex service. It can also be used in conjunction with, or in place of, a customer's Private Branch Exchange trunks. This service arrangement uses the SIDN architecture to provide the customer with the capability to transmit voice and data simultaneously over the same digital facility. Under various optional arrangements, Advanced Digital Services PRI provides the customer with access to Circuit-Switched Voice Services and Circuit-Switched Data Services, . In general, this tariff addresses standardized National ISDN-2 (NI-2) capabilities and features.

B. PRIMARY RATE INTERFACE SERVICE ARRANGEMENT

1. An advanced Digital Services PRI Service Arrangement connects an ISDN-capable Telephone Company central office switch to ISDN-capable Class II Customer Premise Equipment (CPE). Depending on the application, that CPE might be a PBX, a router, a multiplexer, etc. The PRI Service Arrangement supports up to five PRI Access Facilities, each with up to twenty-four digital communications channels. These communications channels can be either B (Bearer) Channels or D (Data) Channels:

a. B Channel – The B Channel is a bi-direction synchronous channel capable of supporting digital transmission speeds of 64 kilobits per second (kbps). Each B Channel of an Advanced Digital Services PRI may carry:

- (1) Circuit-Switched Voice
- (2) Circuit-Switched Data

SECTION 8. PRIVATE LINE TELEPHONE SERVICE (Cont.)

8.3 ISDN PRI (Cont.)

- b. D Channel** – The D Channel is a 64 Kbps digital signaling channel that carries signaling and control for the B Channels
- 1. Primary Rate Access Facility** – The Primary Rate Access Facility provides a high-capacity digital link over which the Advanced Digital Services PRI capabilities are delivered. This facility is based on a 1.544 Mbps DS1 carrier (T1 facility). The typical PRI Access Facility configuration is known as 23B+D, where twenty-three of the channels are B Channels and one is a D Channel.
 - 2. Multiple PRI Facility Arrangement** – There may be situations where more than 23 B Channels are needed at a particular customer premise. In those situations, multiple PRI facilities can be assigned to an Advanced Digital Services PRI Service Arrangement. With the Multiple PRI Facility Arrangement, the D Channel in the first PRI facility is used to transport signaling for up to four additional PRI facilities. The first facility would be configured as 23B+D and the other facilities would be configured as 24B. This use of Non-Facility Associated Signaling (NFAS) allows the overhead of the D Channel to be distributed over a maximum of 119 B Channels (up to 5 PRI facilities), thereby increasing channel efficiency.
 - 3. D Channel Backup** – In Multiple PRI Facility Arrangements, a second D Channel can be assigned (where available) as an automatic backup to the primary D Channel to provide redundancy of the signaling channel.

C. CIRCUIT-SWITCHED SERVICE DESCRIPTIONS

Circuit Switching is a switching arrangement in which an entire circuit or B Channel is dedicated to a given call. The circuit is connected on a per-call basis and can carry circuit-switched voice or circuit-switched data. Circuit-switched related services include:

- 1. Clear Channel Capability** – This feature is a characteristic of the transmission paths on the B Channel that allows the full bandwidth of 64 kbps to be available to the customer. This feature is applicable to CPE that supports clear channel capability. Rate adaptation to 56 kbps is supported for CPE that does not support clear channel capability.
- 2. Dedicated Trunk Groups** – The B Channels of an Advanced Digital Services PRI can be dedicated for calls to and from the public network. Trunk Group types include Incoming, Outgoing, 2-way, Direct Outward Dialing (DOD) or Direct Inward Dialing (DID).

SECTION 8. PRIVATE LINE TELEPHONE SERVICE (Cont.)

8.3 ISDN PRI (Cont.)

3. **Primary Rate Call-by-Call Service** – The Primary Rate Call-by-Call feature offers access to additional services via the B Channel of an Advanced Digital Services PRI. These additional services include:

- Foreign Exchange
- Tie Trunk

With this feature, any B Channel can be used to offer the above services on a per-call basis, in addition to supporting trunk calls to/from the public network (i.e. DOD/DID).

Simulated Facility Groups (SFG) are used to control the number of B Channels that can be used for a particular service or fall calls to the public network. The SFG is a logical relationship between the services (or public network calls) and the number of B Channels. Any B Channel may be used for any service (or for public network calls) provided the actual number of calls currently active for that service does not exceed the maximum-allowed value associated within the SFG.

4. **Multiple Directory Numbers** – Each Advanced Digital Services PRI facility includes an individual directory number. Additional directory numbers, a range of directory numbers, or several ranges of directory numbers can be optionally added.
5. **Caller ID-Number** – This feature allows the central office and the customer's suitably equipped CPE to communicate the calling party's directory number. On calls carried by the Advance Digital Services, PRI, the number can then be made available to be displayed on a properly equipped telephone set or adjunct equipment.
6. **Caller ID-Name** – This feature allows the central office and the customer's suitably equipped CPE to communicate calling party name information (Associated with the calling party's directory number) on calls carried by the Advanced Digital Service PRI. The name can then be made available to be displayed on a properly equipped telephone set or adjunct equipment.

D. TECHNICAL SPECIFICATIONS

Transmission Specifications – The Primary Rate Access Facility provides a high-capacity digital link over which Advanced Digital Services PRI is delivered. This facility is based on a 1.544 Mbps DSI carrier (T1 facility)

1. **Customer Premise Equipment and Facilities** – Compatible customer premise equipment is required for Advanced Digital Services PRI. All equipment used with these services is required to conform with National ISDN guidelines, as referenced in the following Bellcore specifications:

SECTION 8. PRIVATE LINE TELEPHONE SERVICE (Cont.)

8.3 ISDN PRI (Cont.)

<u>Document Number</u>	<u>Description</u>
TR-NWT-001268	ISDN Primary Rate Interface Call Control Switching and Signaling Generic Requirements for Class II Equipment
SR-NWT-002343	ISDN Primary Rate Interface Generic Guidelines for Customer Premises Equipment

The Telephone Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Telephone Company used in the provisioning of Advanced Digital Services render any facilities provided by the customer obsolete or require modification of such equipment or system, or otherwise affect its use or performance.

E. REGULATIONS AND CONDITIONS

1. Unless specifically exempted, Advanced Digital Services shall be subject to all general regulations applicable to the provision of service by the Telephone Company as stated in the general tariff.
2. Advanced Digital Services PRI provided at the option on the Telephone Company. These services are furnished subject to central office switching capacity, capability, and the availability of outside plant facilities.

a. The availability, functionality, and capabilities of Advanced Digital Services PRI may vary, or may not be available, dependent upon type of serving central office switch, related software controlling that switch, and associated outside plant.

1. Where facilities are not available, or unusual expenditures are involved in making them available, the customer may be required to pay additional charges to cover the unusual expenditure, or to contract for services beyond the normal service term, or both.

3. Payment for Service

- a. The minimum charge period for services provided under this tariff is one month.
- b. The customer may choose to pay for the service on a month-to-month basis or on a long-term service contract basis. A customer on month-to-month payment may, at any time, convert to a service contract plan.

SECTION 8. PRIVATE LINE TELEPHONE SERVICE (Cont.)

8.3 ISDN PRI (Cont.)

- c. The monthly rate for customers choosing the service period plan is guaranteed against Telephone Company initiated changes during the selected service contract period.
- d. Subsequent service additions will be rated under a new contract or added to any existing contract, based upon the remaining period of the initial contract.
- e. Suspension of service is not allowed
- f. Contract Renewals and Termination Liabilities.
 - (1) Customers may change to a new Advanced Digital Services contract at any time during their contract period. The new contract must be for a term equal to, or greater than, the time remaining on their current contract and will become effective upon execution.
 - (2) If the service is canceled by the customer after installation of the service, but prior to the completion of the service period, the customer shall be obligated to reimburse Telephone Service Company the amount of any discounts he/she received when application for service was originally made.
 - (3) Commission approval of the above termination liability language is not intended to indicate that the commission has sanctioned any particular legal result should a dispute arise between the parties. In the event of the dispute, signatories to such agreements may pursue whatever legal remedies they deem appropriate to resolve the dispute.
- 4. At the Telephone Company's discretion, the following charges may be reduced or waived during promotional campaigns and/or as part of customer negotiations:
 - a. Nonrecurring per PRI Access facility service establishment charge
 - b. Nonrecurring per Communications Channel service establishment charge
 - c. Nonrecurring Call-to-Call feature service establishment charge
 - d. Nonrecurring Caller ID service establishment charge

SECTION 8. PRIVATE LINE TELEPHONE SERVICE (Cont.)

8.3 ISDN PRI (Cont.)

5. Directory Listings: One directory listing is provided without charge for each Advanced Digital Services PRI facility. For Centrex customers, one directory listing (either an analog or Advanced Digital Services PRI number) is provided per Centrex system. Additional listings may be provided as specified for Additional Listing Service in the Directory Listings section of the Telephone Company's tariff.
6. Billable Call Treatment
 - a. Normal toll charges shall apply to calls that are made outside the Local Service Area.
 - b. Advanced Digital Services customers who use the Call Forwarding or Call Transfer features are responsible for the payment of any applicable charges for each billable call connected via these features over the public network. The charge is applicable to each call answered, including the Call Forwarding set-up call. It also applies to collect and person-to-person calls, which may be refused at the answering station.
7. Customer Premise Equipment
 - a. This tariff does not include terminal equipment on the customer's premises. Terminal equipment may be covered under a separate tariff, sold or leased separately by the Telephone Company (under a separate contract), or may be provided by the customer.
 - b. The customer is responsible for providing the power required for any customer premise equipment connected to an Advance Digital Services PRI.
8. Education Applications: Public educational institutions and accredited private educational institutions may obtain a 25% discount on the tariffed rates for Advanced Digital Services lines that are used predominantly for education or distance learning purposes.
9. The telephone Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failure, or malfunctions of Advanced Digital Services or associated equipment. Damages arising out of such interruptions, defects, failures, or malfunctions or the services after the Telephone Company has been notified, and has reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.

SECTION 8. PRIVATE LINE TELEPHONE SERVICE (Cont.)

8.3 ISDN PRI (Cont.)

E. RATES AND CHARGES

1. Advanced Digital Services PRI Access

- a. The rates and charges below are for providing an Advanced Digital Services PRI access facility to the customer's premises. These charges provide the underlying communications facility to support a PRI Service Arrangement. Rates and charges for the communications channels (i.e., B and D Channels) are additional as shown in the next section.

<u>Access</u>	<u>Service Establishment</u>	<u>Monthly Rate</u>
Advanced Digital Services PRI access	\$250.00 - \$600.00	\$150.00 - \$350.00
--per facility.		

2. Communications Channels

a. Flat Rate:

- (1) Service establishment and recurring monthly charge for B Channels:

<u>Service Element</u>	<u>Service Establishment</u>	<u>Monthly Rate</u>
23 B Channels plus D Channel	\$0.00 - \$800.00	\$500.00 - \$750.00
Additional 24 B Channels	\$0.00 - \$800.00	\$500.00 - \$750.00

(Multiple PRI facility arrangement)

b. D Channel Backup

<u>Service Element</u>	<u>Service Establishment</u>	<u>Monthly Rate</u>
D Channel Backup (maximum one	\$0.00 - \$250.00	\$50.00 - \$200.00

Per PRI Service Arrangement)

Directory Number

Primary Directory Number	No charge	No charge
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(one with each Advanced Digital Services PRI facility)

SECTION 8. PRIVATE LINE TELEPHONE SERVICE (Cont.)

8.3 ISDN PRI (Cont.)

	<u>Service Establishment</u>	<u>Monthly Rate</u>
Additional DID Directory Number (per additional DN)	No charge	\$0.20 - \$1.00

3. Circuit-Switched Features

a. Recurring charges as follows:

<u>Feature</u>	<u>Service Establishment</u>	<u>Monthly Rate</u>
Clear Channel Capability	No charge	No charge
Call-by-Call Capability for Public network calls (incoming, outgoing, or 2- way trunk calls)	No charge	No charge
Call-by-Call Capability for DID (per DID simulated Facility in PRI Service Arrangement)	\$0.00 - \$40.00	\$5.00 - \$30.00

SECTION 8. PRIVATE LINE TELEPHONE SERVICE (Cont.)

8.3 ISDN PRI (Cont.)

	<u>Service Establishment</u>	<u>Monthly Rate</u>
Call-by-Call Capability	\$0.00 - \$40.00	\$5.00 - \$30.00
For FX (per FX facility/ /simulated facility in PRI Service Arrangement). This does not include the cost of the FX facilities between CO's.		
Call-by-Call Capability for	\$0.00 - \$40.00	\$5.00 - \$30.00
Tie Facility (per Tie/facility Simulated facility in PRI Service Arrangement) This does not include the cost of the Tie facilities between CO's.		
Caller ID – Name & Number	\$0.00 - \$40.00	\$50.00 - \$125.00
(per PRI Facility) Subsequent feature additions and changes		

When the above features are ordered or modified after the initial installation of an Advance Digital Service PRI, the nonrecurring feature addition and change charge is as follows:

SECTION 8. PRIVATE LINE TELEPHONE SERVICE (Cont.)

8.3 ISDN PRI (Cont.)

Charge

Feature Additions and Changes

(per PRI facility) \$25.00- \$75.00

Only one service charge will appear when multiple features are added or changed on an Advanced Digital Services PRI facility as part of the same service order.

4. Long Term Contract Discounts

The nonrecurring service establishment charges associated with Advance Digital Services PRI Circuit-Switched Services, and Circuit-Switched Features Services will automatically be reduced according to the flowing schedule for customers who sign long-term contracts:

<u>Contract Duration</u>	<u>Discount on Service Establishment Charges</u>
Monthly	0%
12 Months	20%
24 Months	40%
36 Months	60%
48 Months	80%
60 Months	100%

SECTION 8. PRIVATE LINE TELEPHONE SERVICE (Cont.)

8.4 VOICE GRADE PRIVATE LINE CABLE FACILITY

A. General

This service provides the customer with a point-to-point cable pair capable of handling voice communications and/or signaling applications. It is a non-conditioned service and is not intended, nor will be maintained, to support the transmission of data service (s).

Use for other than voice or signaling (i.e. data transmission) are prohibited, not maintained and will be disconnected. Multiplexing of the circuit(s) is also prohibited. Allowable uses include, but are not limited to, voice paths, control circuits, radio transmitter control utilizing various voltage drops, etc. However, the Company reserves the right to disallow the connection of devices that use excessively high voltage or current which would either interrupt other customers' service or cause the malfunction of Telephone Service Company equipment and or/cable facilities.

The service is provisioned on a point-to-point basis. In most cases, two (2) facilities will be required to provide service. In order to connect two customer locations, the facilities will normally run via the telephone company central office. Thus, one facility will be required from customer location A to the central office and a second facility will be required from the central office to customer location B. Additionally, the service is furnished subject to the availability of facilities, features and central office equipment in locations as determined by the company.

Distance between locations is measured on a per quarter mile airline measurement basis. Each leg of the facility will have a minimum of one (1) mile. Additional length will be in quarter mile increments rounded up to the nearest quarter mile.

a. Rates

	<u>Monthly Rate</u>	<u>Non Recurring Charge</u>
For each cable pair-	\$4.00 - \$12.00	\$20.00 - \$40.00
First mile or fraction thereof		
For each additional	\$1.00 - \$5.00	n/a
Quarter mile or		
Fraction thereof		

SECTION 9. CENTREX

9. CENTREX

1. **General**

Centrex service is furnished subject to the availability of facilities, features and central office equipment in locations as determined by the Company.

A. The service is furnished from digital central office equipment located on Company premises and associated facilities so arranged as to provide the following service features:

- (1) Direct-Inward Dialing (DID) and (Direct-Outward Dialing (DOD) of exchange and long distance message network calls to and from stations and attendant positions of a Centrex system. This includes one seven-digit access number, per line.
- (2) Intercommunications calls between stations of the same Centrex system.
- (3) Identified-Outward-Dialing (IOD) by station number of outgoing long distance message calls dialed by a station. Only calls billed to the subscriber by this company will be provided this identification.
- (4) Common recorded announcement interception of calls to unassigned station numbers.
- (5) Station Line Hunting.
- (6) Touch Tone Service

B. Each Centrex line may be arranged for two-way, one-way incoming or one-way outgoing operation depending upon the option chosen by the customer at the time the line is installed. When a change in the operation is requested by the customer, the appropriate service charges as specified in Section 3 of this tariff apply per line affected.

C. A Centrex system may be comprised of the following components:
Centrex Station Lines (including the outside plant facility)
Features
Telephones
Attendant Lines (including the outside plant facility)
Attendant Console Support Equipment
Attendant Console(s)

D. Centrex service is not provided in association with public or semi-public telephone service.

E. Centrex service may be provided in trunks

F. Certain auxiliary services may be available on an individual Centrex station line and are subject to the capabilities of the serving central office.

SECTION 9. CENTREX (CONT.)

9. CENTREX (Cont.)

- G. Service charges as specified in Section 3 of this tariff apply to all Centrex station line installations, customer requested moves, changes and rearrangements performed by the Company.
- H. The rate for Centrex service in an FX area is the monthly rate for the Centrex service desired, plus an FX charge.
- I. The lines for direct connections between a Centrex system and other systems are provided primarily for communications between stations of the two systems. In such cases, rate and charges for the tie line services specified in Section 2 of this tariff apply. In addition, these tie line connections may be arranged to provide completion of incoming or outgoing local and long distance calls through the Centrex system to or from other systems (Centrex or Non-Centrex) provided such connections to the exchange or long distance network are only made at one system at a time.
- J. Rates and charges for DID Service as specified in Section 4.1.4 will apply when the customer requests a guarantee of consecutive numbers.
- K. The applicable end user charges will apply to each Centrex station.
- L. A system may not be provided for intercommunication (stand alone) service only. Access to the exchange network must be provided.
- M. Directory Listings will be furnished subject to the rates and regulations specified in Section 5 of this tariff.
- N. Centrex Service will be provided on a month-to-month basis at the rates as specified in (III) of this tariff. The initial service period for Centrex Service is a minimum of one month, commencing with the date of installation of the service.
- O. All Centrex features are available only to lines utilizing Touch Tone signaling.
- P. Centrex Service is available at the rates as specified in this tariff at a maximum distance of 12,000 feet from the Company's central office. Centrex Service provided at further distances will only be available at additional charges based on the special service arrangements required.
- Q. All exchange lines in a Centrex system must be served by the same central office and have the same billing arrangement.
- R. At the option of the Company and subject to the availability of facilities, alternative transmission facilities may be provided on a special assembly basis.

SECTION 9. CENTREX (CONT.)

9.1 CENTREX FEATURE PACKAGES

A. BASIC FEATURE PACKAGE

The basis feature package will include, but not be limited to, the following features:

(1) Station Features

Automatic Line
Call Forward
*All Calls
*Busy
*No Answer
Call Pickup
Call Pickup Datafill Enhancements
Call Waiting
Consultation Hold
Cancel Call Waiting
Preset Conference
Meet-Me Conference
Ring Again
Speed Calling
Station Call Park
Station Code Call Access
Station Controlled Conference Access (Six Ports Max)
Station-to-Station Dialing
Three-Way Conference/Transfer

(2) System Features

Attendant Service (local/Remote Consoles)
Class-of-Service Restrictions
Code call Access
Code Restrictions

(3) Attendant Features

Attendant Access to Paging
Attendant Autodial
Attendant Call Park Recall Timer
Attendant Call Selection
Attendant Camp-on
Attendant Conference (Max. six Conferees)
Attendant Console Display
Attendant Control of Trunk Group Access
Attendant Locked Loop Operation
Attendant Release Upon Completion of Dialing
Attendant Speed Calling
Attendant to Recorded Announcement
Attendant Transfer
Automatic Recall

SECTION 9. CENTREX (CONT.)

9.1 CENTREX FEATURE PACKAGES (Cont.)

Busy Verification
Call Hold
Call Park
Code Calling Line Termination
Console Test
Interposition Calls and Transfer
Lockout
MAP Display for Attendant
Operational Measurements
Multiple Console Operation
Multiple Listed Directory Numbers
Position Busy
Secrecy
Serial Call
Trunk Group Busy Indication
Two-Way Splitting
Uniform Call Distribution from Queue
Wild Card Key

B. ENHANCED BUSINESS FEATURES

The enhanced Business Feature Package is available only in conjunction with the Basic Feature Package and will include, but not be limited to, the following features:

- (1) **Attendant Features**
Attendant Display of Queued Calls by ICI Key Flexible Console Alerting.
- (2) **System Features**
Audio Input on Incoming Calls in Queue
(Attendant and Uniform Call Distribution)
Distinctive Ringing
ESN-Variable Types of outpulsing on Same Call
Executive Busy Override
Intergroup calling
Last Number Redial
Uniform Call Distribution

C. VIRTUAL FACILITY GROUPS

The virtual facility group package will include, but not be limited to the following features:

Attendant Control of Virtual Facility Groups
Off-Hook Queue, Call Back Queue for OUTWATS
Virtual Facility Groups
VFG Trunk Group Busy on Attendant Console

SECTION 9. CENTREX (CONT.)

9.2. CENTREX RATES AND CHARGES

A. Centrex Access (Per Line)

	<u>Monthly Rate</u>
2-25 Lines	\$10.00 - \$40.00
26-50 Line	\$10.00 - \$40.00
over 50 Lines	\$10.00 - \$40.00

B. Centrex Attendant Line (including the outside plant facility)

a.	First line, per console	\$20.00 - \$40.00
b.	Each additional line terminating on same console (maximum of 6)	\$2.00 - \$10.00

C. FEATURE PACKAGE

	<u>Monthly</u>
(1) Basic Feature Package	\$2.00 - \$9.00 per line*
(2) Enhanced Business Features	\$1.00 - \$7.00 per line*
(3) Virtual Facility Groups	\$2.00 - \$9.00 per group
(4) CLASS features (Per Line)	See Section 6.4.1

*(In addition to Centrex Access)

D. DISCOUNT SCHEDULE

The following long-term service commitment discounts apply to both the nonrecurring installation charges and the monthly recurring Centrex line charges:

<u>Service Term</u>	<u>Discount</u>
3 years	7%
5 years	12%
7 years	19%

If the customer cancels or downgrades Centrex service after installation of the service but prior to the completion of the service term, the customer shall be obligated to reimburse Telephone Service Company the amount of any and all discounts the customer received through the about discount schedule.

Commission approval of the above termination liability language is not intended to indicate that the Commission has sanctioned any particular legal result should a dispute arise between the parties. In the event of a dispute, signatories to such agreements may pursue whatever legal remedies they deem appropriate to resolve the dispute.

SECTION 10. PRICE LIST

This Price List applies to customers within the following exchanges: St. Mary's, Ohio 419-300 and 419-394, Lima, Ohio 419-221, 222, 223, 224, 225, 226, 227, 228, 229, 991, 993, 995, 996, 998, 999, and 567-940, and Celina, Ohio 419-586, 419-584, and 419-268 where facilities and services exist.

10.1 SERVICE CHARGES

A. Service Installation Charges, non-recurring

	<u>Business</u>	<u>Residence</u>
Initial Order, per line (includes Central Office Charge, Line Connection Charge, Service Order Charge and Line Servicing Charge)	\$26.85	\$26.85
Central Office Charge, per line	\$ 8.25	\$ 8.25
Number Change Charge	\$16.25	\$16.25
Line Connection Charge	\$10.60	\$10.60
Trip Charge (New Construction)	\$25.00	\$25.00
Service Order Charge	\$ 4.00	\$ 4.00
Line Servicing Charge	\$ 4.00	\$ 4.00
Maintenance of Service Charge		
First Quarter Hour or Fraction Thereof	\$15.00	\$14.50
Each Add'l Quarter Hour or Fraction Thereof	\$15.00	\$ 9.00

B. PIC Change Charge: IntraLATA and InterLATA

Per business or residence line, trunk, or port:

-- Manual Process	\$5.50
-- Electronic Process	\$1.25

If a subscriber changes both the IntraLATA and InterLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA and InterLATA PIC change charges will apply.

(C)

(C)

C. Service Order Port Charge, per line

Initial Line	\$25.00	\$25.00
Each Additional Line	\$10.00	\$10.00

10.2 RETURNED CHECK CHARGE

<u>Business</u>	<u>Residence</u>
\$16.00	\$16.00

10.3 RESTORATION OF SERVICE

	<u>Business</u>	<u>Residence</u>
A. Vacation Service		
	\$12.25	\$12.25
Charges, for the period	Allowance of On-Half the Scheduled Rate for Local Service, Mileage and Directory Listing Charges	

SECTION 10. PRICE LIST, (con't.)

10.3 RESTORATION OF SERVICE, (Cont.)

A. Vacation Service, (Cont.)

Restoration Charges When Premise Visit is Not Required

	<u>Business</u>	<u>Residence</u>
First line	\$ 12.25	\$ 12.25
Each additional line	\$ 12.25	\$ 12.25

Restoration Charges When Premise Visit is Required, the Following Charges are in Addition to Above Charges

	<u>Business</u>	<u>Residence</u>
First line	\$ 10.60	\$ 10.60
Each additional line	\$ 10.60	\$ 10.60

B. Suspension for Non-Payment

When Premise Visit is Not Required

First Line, per occasion	\$ 12.25	\$ 12.25
Each Additional Line, per occasion	\$ 12.25	\$ 12.25

When Premise Visit is Required, the Following Charges are in Addition to Above Charges

First Line, per occasion	\$ 10.60	\$ 10.60
Each Additional Line, per occasion	\$ 10.60	\$ 10.60

10.4 LOCAL EXCHANGE BASE RATES

A. Monthly Flat Rate

	<u>Trunk</u>	<u>Basic* Business</u>	<u>Residential Primary Line</u>	<u>Residential Secondary Line</u>	<u>Residential Key Line</u>
St. Mary's	\$44.98	\$35.98	\$17.98	\$ 9.98	\$29.98
Lima	\$64.98	\$43.98	\$17.98	\$ 9.98 (R)	\$29.98
Celina	\$44.98	\$35.98	\$17.98	\$ 9.98	\$29.98

* Basic business line customers will be eligible for a discount based on their quantity of lines.

	<u>10-25 Lines</u>	<u>26+ Lines</u>
St. Marys	\$31.98	\$27.98
Lima	\$38.98	\$33.98
Celina	\$31.98	\$27.98

(N)
(N)
(N)
(N)

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2 Willipie Street, Wapakoneta, Ohio 45895

SECTION 10. PRICE LIST, (CONT.)

10.4 LOCAL EXCHANGE BASE RATES (Cont.)

[Reserved For Future Use]

(D)

(D)

SECTION 10. PRICE LIST, (CONT.)

10.4 LOCAL EXCHANGE BASE RATES (Cont.)

(D)

[Reserved For Future Use]

(D)

SECTION 10. PRICE LIST (con't.)

10.4 LOCAL EXCHANGE BASE RATES (Cont.)

(D)

(D)

(D)

SECTION 10. PRICE LIST (con't.)

10.4 LOCAL EXCHANGE BASE RATES (Cont.)

Optional Bundled Packages

(T)

(D)

TSC New Elite

(N)

Basic Local Exchange Service

- Plus, customers may include any or all of the following features at no additional charge when added at time of initial service installation: Caller ID, Caller ID/Call Waiting, Call Waiting, Call Forwarding, Call Return, Speed Calling, Three-Way Calling, Voice Mail*, Repeat Dialing and Personal Ringing.
- Customers are also eligible for a TSC Long Distance per minute rate of \$0.07 per minute for all calls anywhere in the U.S. (including Alaska and Hawaii) and Canada, 24 hours a day, 7 days a week, 52 weeks per year.

Monthly Recurring Charge for Regulated Services: \$17.98.

(N)

(D)

TSC New Ultra

(N)

Basic Local Exchange Service

- Plus, customers may include any or all of the following features at no additional charge when added at time of initial service installation: Caller ID, Caller ID/Call Waiting, Call Waiting, Call Forwarding, Call Return, Speed Calling, Three-Way Calling, Voice Mail*, Repeat Dialing and Personal Ringing.
- Customers are also eligible for a TSC Long Distance per minute rate of \$0.07 per minute for all calls anywhere in the U.S. (including Alaska and Hawaii) and Canada, 24 hours a day, 7 days a week, 52 weeks per year.

Monthly Recurring Charge for Regulated Services: \$17.98.

(N)

(D)

- Note:
- Optional Bundled Packages are only available to residential customers where services and facilities exist.
 - When a customer makes a partial payment, the payment will be applied to their local line service before being applied to their unregulated services.

* Unregulated Service

SECTION 10. PRICE LIST, (CONT'D.)

10.4 LOCAL EXCHANGE BASE RATES, (Cont.)

B. Extended Local Calling Plan

General

1. Extended Local Calling Plan is a usage sensitive rate service provided between specific intrastate exchanges.
2. This service is restricted to customer dialed station-to-station calls charged to the calling station and does not apply to operator assisted calls.
3. Customers in exchanges where Extended Local Calling Plan is offered will continue to be charged from the same basic exchange service rate schedule from which they were charged prior to the establishment of Extended Local Calling Plan.
4. The "Saturday and Sunday Only" usage rates apply on Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Labor Day and Thanksgiving Day or resulting legal Holidays when Christmas, New Year's or Independence Day legal holidays fall on dates other than December 25, January 1 and July 4th respectively.
5. Time of each call begins when the called party answers or when the caller is connected to automatic answering recording equipment. In cases where a call begins in one rate period and ends in another, the rate in effect at the time the connection is established applies.

SECTION 10. PRICE LIST, (CONT'D.)

10.4 LOCAL EXCHANGE BASE RATES, (Cont.)

B. Extended Local Calling Plan, (Cont.)

Rate for Each Minute of Use

Monday through Friday: To Telephone in Designated Exchanges Within the Following Distance Bands

	<u>1-10 Miles</u>	<u>11-22 Miles</u>	<u>23-55 Miles</u>
a. 8 a.m. to, but not including, 9 p.m.	\$ 0.04	\$ 0.05	\$ 0.05
b. 9 p.m. to, but not including, 8 a.m.	\$ 0.02	\$ 0.03	\$ 0.03
Saturday and Sunday Only	\$ 0.02	\$ 0.03	\$0.03

Extended Local Calling Plan is Provided in the Following Exchanges

<u>Exchanges in Which Service is Offered</u>	<u>Exchanges Which Can be Called</u>	<u>Mileage From Exchange Offered</u>
St. Mary's	Mendon	11-22 Miles
Celina (N)	Fort Recovery	11-22 Miles

SECTION 10. PRICE LIST (CONT'D.)

10.4 LOCAL EXCHANGE BASE RATES (Cont.)

C. Exchange Areas

Exchange

St. Mary's

Lima

Celina

10.5 DIRECT INWARD DIAL TRUNKS

A. Central Office Line Termination, per trunk

	<u>Monthly</u>	<u>Non-Recurring Charge</u>	
1. Each Group of 10 DID Numbers or Fraction Thereof*	\$ 2.00	See Bus. Svc. Chgs. Sect. 10.1	(I)
2. Each Group of 100 DID Numbers 36 Month Contract	\$ 17.00	See Bus. Svc. Chgs. Sect. 10.1	(I)
3. Each DID Trunk Termination in Central Office	\$ 17.00	See Bus. Svc. Chgs. Sect. 10.1	(I)
4. Termination Liability		\$250.00	

* Includes DID Reserve Numbers

Note: Rates for DID Service are in addition to the charges for the associated Trunk Lines.

SECTION 10. PRICE LIST, (CONT'D.)

10.5 DIRECT INWARD DIAL TRUNKS, (Cont.)

B. DID Functionality

	<u>Monthly</u>	<u>Non-Recurring Charge</u>
1. DSO each	Reserved for Future Use	Reserved for Future Use
2. DS1 each	Reserved for Future Use	Reserved for Future Use
3. DS1 each (mixed services)	Reserved for Future Use	Reserved for Future Use

SECTION 10. PRICE LIST, (CONT'D.)

10.6 DIRECTORY LISTINGS

	<u>Business</u>	<u>Residence</u>
Additional Listing, each	\$2.20 (I)	\$1.75 (I)
Foreign Listing, each	\$1.00	N/A
Extra Line Matter, each line	No Charge	No Charge
Non-Published	\$2.00 (I)	\$2.00 (I)
Non-recurring Charge (subsequent order)	\$12.25	\$12.25
Non-Listed	No Charge	No Charge
Non-recurring Charge (subsequent order)	\$12.25	\$12.25

Service charges listed about apply in the following situations:

1. The service charge applies if a customer establishes a non-published telephone number in connection with the establishment of a new service or when there is no change in telephone number.
2. To change from one non-published number to another non-published telephone number
3. To change from a non-published telephone number to a published telephone number.

10.7 DIRECTORY ASSISTANCE

	<u>Business</u>	<u>Residence</u>
Customer Direct Calls	\$ 0.55	\$ 0.55
Monthly Local Directory Assistance Allowance	(3)	(3)
Each PBX Trunk Line Allowance	(3)	
Busy Line Verification*	\$ 0.50	\$ 0.50
National Directory Assistance	\$ 0.95	\$ 0.95

*The charge is not applicable if the operator finds that the line verified is in a trouble condition.

SECTION 10. PRICE LIST, (CONT'D.)

10.8 TOLL RESTRICTION

	<u>Monthly Rate</u>	<u>Installation Charge**</u>
A. Option 1* - Restricts any Direct Dialed One Plus (1+) or Direct Dialed International (011+) Call. Calls to 800 Service (1+800+XXX-XXXX) are the Only One Plus (1+) Calls that will not be Restricted.		
Residence, per line equipped	\$ 2.00 (R)	\$ 12.25
Business, per line equipped	\$ 2.00	\$ 12.25
Trunk, per trunk equipped	\$ 2.00 (R)	\$ 12.25
B. Option 2 - Includes Option 1 and any Local or Long Distance Zero Plus (0+) or Zero Minus (0-) Call. If 911 Service is not Available in an Exchange, Zero Minus (0-) Calls will be Restricted to Operator Assisted Local Calls and Calls to Governmental Emergency Service Agencies.		
Residence, Per Line Equipped	\$ 2.00 (R)	\$ 12.25
Business, Per Line Equipped	\$ 2.00	\$ 12.25
Trunk, Per Trunk Equipped	\$ 2.00 (R)	\$ 12.25

* Includes Originating Line Screening, which allows outgoing intraLATA toll calls to be charged to the called telephone, a third number, or a credit card account.

** The installation charge applies in addition to all other Servicing Charges when this service is ordered in conjunction with other services. The installation charge does not apply when a customer elects to change Toll Restriction Service options.

SECTION 10. PRICE LIST, (CONT'D.)

10.9 CUSTOM CALLING SERVICES - (per month charges, unless otherwise noted)

A. Basic Features

	<u>Business</u>	<u>Residential</u>	
Basic Call Forward, each line	\$ 2.00	\$ 2.00	
Three-Way Calling, each line	\$ 2.00	\$ 2.00	(R)
Three-Way Calling, per use	\$ 0.50	\$ 0.50	
Speed Calling – Eight Numbers, each line	\$ 2.00	\$ 2.00	
Call Waiting/Cancel Call Waiting, each line	\$ 1.00	\$ 1.00	
Caller ID w/ Call Waiting Notification	\$ 1.50	\$ 1.50	
Call Forward Busy, each line	\$ 2.00	\$ 2.00	
Call Forward No Answer, each line	\$ 2.00	\$ 2.00	

B. Enhanced Features

	<u>Business</u>	<u>Residential</u>	
Three-Way Call Transfer	\$ 3.00	\$ 3.00	
Speed Calling – Thirty Numbers, each line	\$ 5.00	\$ 5.00	
+Personal Ringing, each line	\$ 3.00	\$ 3.00	
+Repeat Redial, each line	\$ 3.00	\$ 3.00	
Repeat Redial, per use	\$ 0.50	\$ 0.50	
+Automatic Call Return, each line	\$ 3.00	\$ 3.00	
Automatic Call Return, per use	\$ 0.50	\$ 0.50	
+Priority Ringing, each line	\$ 3.00	\$ 3.00	
Call Block, each line	\$ 0.50	\$ 0.50	
+Selective Call Forward, each line	\$ 3.00	\$ 3.00	
+Selective Call Acceptance, each line	\$ 3.00	\$ 3.00	
+Selective Call Rejection, each line	\$ 3.00	\$ 3.00	
Call Block, per call	-	-	
+Call Tracing Service	\$ 3.00*	\$ 3.00*	
+Anonymous Call Rejection, per line	\$ 3.00	\$ 3.00	
+Do Not Disturb	\$ 3.00	\$ 3.00	
+Telemarketing – Do Not Disturb	\$ 4.00	\$ 4.00	
+Enhanced Telemarketing – Do Not Disturb	\$ 5.00	\$ 5.00	
Remote Call Forwarding	\$ 4.00	\$ 4.00	
+Caller ID Name and Number	\$ 5.00	\$ 5.00	
Hot Line	\$ 2.00	\$ 2.00	
Warm Line	\$ 2.00	\$ 2.00	

* Charges for Call Tracing Service may be assessed on a per use basis. A per activation rate of \$5.00 is applicable to business and residence service on each successful trace with a maximum charge of \$25.00.

+ Features eligible for multi-feature discount. Refer to page 119 of this tariff for discount information.

SECTION 10. PRICE LIST, (CONT'D.)

10.9 CUSTOM CALLING SERVICES - (per month charges, unless otherwise noted) (Cont.)

C. Monthly Subscription Rate Discount

(N)

Total features charges will be reduced by a credit corresponding to the following discount schedule:

	<u>Total Credit Per Month</u>
Two Features	\$1.25
Three Features	\$3.00
Four Features	\$4.75
Five Features	\$6.50
Six Features	\$8.25
Seven Features	\$10.00
Eight Features	\$11.75

Refer to page 118 for eligible features. These discounts apply to both residential and business features.

(N)

SECTION 10. PRICE LIST, (CONT'D.)

10.9 CUSTOM CALLING SERVICES, (Cont.)

E. 900/976 Services Call Blocking Service:

The Subsequent Service Order Charge as set forth in Section 10.1 of this Price List is applicable to the initial line blocked per occasion for Business Customers and per subsequent occasion for Residence and Business Customers. Each additional line blocked at the same time is subject to the following charge:

	<u>Nonrecurring Charge</u>
Residence Service Call Blocking Per Subsequent Request, each additional line	\$ 0.00
Business Service Call Blocking Per Subsequent Request, each additional line	\$ 0.00
Centrex Service Call Blocking Per Subsequent Request, each additional Centrex line	\$ 0.00

SECTION 10. PRICE LIST, (CONT'D.)

10.9 CUSTOM CALLING SERVICES, (Cont.)

F. Custom Calling Service Feature Packages

		<u>Monthly Rate</u>		<u>Minimum/Maximum</u>
		<u>Residence</u>	<u>Business</u>	
1.	Blue Moon Package: Includes Call Waiting/Cancel Call Waiting, Basic Call Forward, Three-Way Calling, Caller ID Name/Number, Anonymous Call Block, Call Waiting ID, Automatic Busy Redial	\$10.00	\$10.00	\$7.50 - \$12.50
2.	Harvest Moon Package: Includes Call Waiting ID, Caller ID-Name and Number, Basic Call Forward, Three-Way Calling, Distinctive Ringing	\$8.75	\$8.75	\$5.25 - \$11.00
3.	New Moon Package: Includes Call Waiting/Cancel Call Waiting, Basic Call Forward, Three-Way Calling, Automatic Call Return	\$4.50	\$4.50	\$2.00 - \$7.00
4.	Quarter Moon Package: Includes Call Waiting/Cancel Call Waiting, Basic Call Forward, Three-Way Calling	\$3.25	\$3.25	\$1.00 - \$5.50

A non-recurring charge of \$12.25 applies to Residence and Business customers per initial order and to subsequent orders for additional features.

Additional features may be added to the packages above at the discounted rate set forth on page 119.

(D)

When a customer makes a partial payment, the payment will be applied to their local service before being applied to their deregulated services.

SECTION 10. PRICE LIST, (CONT'D.)

10.10 PRIVATE LINE RATES AND CHARGES – SPECIAL ACCESS

10.10.1 Voice Grade Service

	<u>Exchange</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	
(A) Channel Termination Per Termination:				
- Two-Wire	Lima	\$41.71	\$230.00	(N)
- Two-Wire	St. Mary's/Celina	\$37.54	\$230.00	
- Four-Wire	Lima	\$66.74	\$230.00	
- Four-Wire	St. Mary's/Celina	\$60.07	\$230.00	(N)
(B) Channel Mileage				
(1) Channel Mileage Facility Per Mile:				
	Lima	\$2.97		
	St. Mary's/Celina	\$2.67		(N)
(2) Channel Mileage Termination Per Termination:				
	Lima	\$29.86		
	St. Mary's/Celina	\$26.87		(N)

10.10.2 Digital Data Service

	<u>Exchange</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	
(A) Channel Termination Per Termination:				
- 2.4 kbps	Lima	\$76.98	\$240.00	
- 2.4 kbps	St. Mary's/Celina	\$69.28	\$240.00	(N)
- 4.8 kbps	Lima	\$76.98	\$240.00	
- 4.8 kbps	St. Mary's/Celina	\$69.28	\$240.00	(N)
- 9.6 kbps	Lima	\$76.98	\$240.00	
- 9.6 kbps	St. Mary's/Celina	\$69.28	\$240.00	(N)
- 19.2 kbps	Lima	\$76.98	\$240.00	
- 19.2 kbps	St. Mary's/Celina	\$69.28	\$240.00	(N)
- 56.0 kbps	Lima	\$76.98	\$240.00	
- 56.0 kbps	St. Mary's/Celina	\$69.28	\$240.00	(N)
- 64.0 kbps	Lima	\$76.98	\$240.00	
- 64.0 kbps	St. Mary's/Celina	\$69.28	\$240.00	(N)

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SECTION 10. PRICE LIST, (CONT'D.)

10.10.2 Digital Data Service (cont.)

	<u>Exchange</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
(B) Channel Mileage			
(1) Channel Mileage Facility			
Per Mile:			
- 2.4 kbps	Lima	\$2.82	
- 2.4 kbps	St. Mary's/Celina	\$2.54	(N)
- 4.8 kbps	Lima	\$2.82	
- 4.8 kbps	St. Mary's/Celina	\$2.54	(N)
- 9.6 kbps	Lima	\$2.82	
- 9.6 kbps	St. Mary's/Celina	\$2.54	(N)
- 19.2 kbps	Lima	\$2.82	
- 19.2 kbps	St. Mary's/Celina	\$2.54	(N)
- 56.0 kbps	Lima	\$4.00	
- 56.0 kbps	St. Mary's/Celina	\$3.60	(N)
- 64.0 kbps	Lima	\$4.00	
- 64.0 kbps	St. Mary's/Celina	\$3.60	(N)
(2) Channel Mileage Termination			
Per Termination:			
- 2.4 kbps	Lima	\$28.36	
- 2.4 kbps	St. Mary's/Celina	\$25.52	(N)
- 4.8 kbps	Lima	\$28.36	
- 4.8 kbps	St. Mary's/Celina	\$25.52	(N)
- 9.6 kbps	Lima	\$28.36	
- 9.6 kbps	St. Mary's/Celina	\$25.52	(N)
- 19.2 kbps	Lima	\$28.36	
- 19.2 kbps	St. Mary's/Celina	\$25.52	(N)
- 56.0 kbps	Lima	\$40.20	
- 56.0 kbps	St. Mary's/Celina	\$36.18	(N)
- 64.0 kbps	Lima	\$40.20	
- 64.0 kbps	St. Mary's/Celina	\$36.18	(N)

SECTION 10. PRICE LIST, (CONT'D.)

10.10.3 High Capacity Service

			<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	
(A)	Channel Termination Per Termination:	<u>Exchange</u>			
	- DS1 1.544 Mbps	Lima	\$178.63	\$251.00	
	- DS1 1.544 Mbps	St. Mary's/Celina	\$160.77	\$251.00	(N)
	- Capacity of 1 DS3 44.736 Mbps Interface	Lima	\$2,072.10		
		St. Mary's/Celina	\$1,864.89		(N)
	- per DS3 Channel Installed			\$251.00	
	- Capacity of 3 DS3 44.736 Mbps Interface	Lima	\$1,585.16		
		St. Mary's/Celina	\$1,426.64		(N)
	- per DS3 Channel Installed	Lima	\$1,232.90	\$251.00	
		St. Mary's/Celina	\$1,109.61	\$251.00	(N)
	- Capacity of 6 DS3 44.736 Mbps Interface	Lima	\$2,983.83		
		St. Mary's/Celina	\$2,685.45		(N)
	- per DS3 Channel Installed	Lima	\$1,160.38	\$251.00	
		St. Mary's/Celina	\$1,044.34	\$251.00	(N)
	- Capacity of 12 DS3 44.736 Mbps Interface	Lima	\$4,848.73		
		St. Mary's/Celina	\$4,363.86		(N)
	- per DS3 Channel Installed	Lima	\$ 942.81	\$251.00	
		St. Mary's/Celina	\$ 848.53	\$251.00	(N)

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SECTION 10. PRICE LIST, (CONT'D.)

10.10.3 High Capacity Service (cont.)

		<u>Exchange</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
(B)	Channel Mileage			
(1)	Channel Mileage Facility			
	Per Mile:			
	- 64 kbps	Lima	\$4.00	
	- 64 kbps	St. Mary's/Celina	\$3.60	(N)
	- 1.544 Mbps	Lima	\$19.34	
	- 1.544 Mbps	St. Mary's/Celina	\$17.41	(N)
	- 44.736 Mbps	Lima	\$133.12	
	- 44.736 Mbps	St. Mary's/Celina	\$119.81	(N)
(2)	Channel Mileage Termination			
	Per Termination:			
		<u>Exchange</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
	- 64 kbps*	Lima	\$40.20	
	- 64 kbps	St. Mary's/Celina	\$36.18	(N)
	- 1.544 Mbps	Lima	\$95.34	
	- 1.544 Mbps	St. Mary's/Celina	\$85.81	(N)
	- 44.736 Mbps	Lima	\$531.00	
	- 44.736 Mbps	St. Mary's/Celina	\$477.90	(N)
(C)	Term Discounts			
	DS1 and DS3 Services		<u>Percentage</u>	
	36 Months		10%	
	60 Months		20%	

* Applies to through connections of 2.4, 4.8, 9.6, 56.0 and 64 kbps.

SECTION 10. PRICE LIST, (CONT'D.)

10.10.3 High Capacity Service (cont.)

	<u>Exchange</u>	<u>Monthly Rate</u>	<u>Nonrec. Charge</u>
(D) Optional Features and Functions			
(1) Multiplexing, per arrangement			
DS3 to DS1	Lima	\$474.31	
DS3 to DS1	St. Mary's/Celina	\$426.88	(N)
DS1 to Voice **	Lima	\$183.12	
DS1 to Voice **	St. Mary's/Celina	\$164.81	(N)
DS1 to DS0	Lima	\$183.12	
DS1 to DS0	St. Mary's/Celina	\$164.81	(N)
DS0 to subrates			
- Up to 20 2.4 kbps services	Lima	\$390.00	
- Up to 20 2.4 kbps services	St. Mary's/Celina	\$351.00	(N)
- Up to 10 4.8 kbps services	Lima	\$265.00	
- Up to 10 4.8 kbps services	St. Mary's/Celina	\$238.50	(N)
- Up to 5 9.6 kbps services	Lima	\$235.00	
- Up to 5 9.6 kbps services	St. Mary's/Celina	\$211.50	(N)
(E) DSL Access Service Connection			
- per 1.544 Mbps	Lima	\$180.00	\$170.00
- per 1.544 Mbps	St. Mary's/Celina	\$162.00	\$170.00 (N)
- per 44.736 Mbps	Lima	\$1,250.00	\$555.00
- per 44.736 Mbps	St. Mary's/Celina	\$1,125.00	\$555.00 (N)

** A channel of this DS1 to the Hub can be used for digital Data service.

10.11 ISDN SERVICE

(D)

RESERVED FOR FUTURE USE

(D)

10.11 ISDN SERVICE, (Cont.)

(D)

RESERVED FOR FUTURE USE

(D)

Issued Date: March 12, 2008

Effective Date: March 12, 2008

Issued by the Public Utilities Commission of Ohio
Lonnie D. Pedersen, Chief Operating Officer TSC Communications, Inc.
2 Willipie Street, Wapakoneta, Ohio 45895

10.11 ISDN SERVICE, (Cont.)

(D)

RESERVED FOR FUTURE USE

(D)

10.11 ISDN SERVICE, (Cont.)

(D)

RESERVED FOR FUTURE USE

(D)

10.11 ISDN SERVICE, (Cont.)

1. Advanced Digital Services PRI Access

- a. The rates and charges below are for providing an Advanced Digital Services PRI access facility to the customer's premises. These charges provide the underlying communications facility to support a PRI Service Arrangement. Rates and charges for the communications channels (i.e., B and D Channels) are additional as shown in the next section.

<u>Access</u>	<u>Service Establishment</u>	<u>Monthly Rate</u>
Advanced Digital Services PRI access	\$460.00	\$296.72
--per facility.		

2. Communications Channels

a. Flat Rate:

1. Service establishment and recurring monthly charge for B Channels:

<u>Service Element</u>	<u>Service Establishment</u>	<u>Monthly Rate</u>
23 B Channels plus D Channel	\$700.00	\$635.00
Additional 24 B Channels (Multiple PRI facility arrangement)	\$700.00	\$635.00

b. D Channel Backup

<u>Service Element</u>		
D Channel Backup (maximum one Per PRI Service Arrangement)	\$150.00	\$50.00
<u>Directory Number</u>		
Primary Directory Number (one with each Advanced Digital Services PRI facility)	No charge	No charge

Issued Date: November 18, 2002

Effective Date: December 20, 2002

In accordance with Case No. 02-3034-TP-ATA
Issued by the Public Utilities Commission of Ohio
Clinton Conover, Vice-President, TSC Communications, Inc.
2 Willipie Street, Wapakoneta, Ohio 45895

10.11 ISDN PRI (Cont.)

	<u>Service Establishment</u>	<u>Monthly Rate</u>
Additional DID Directory Number (per additional DN)	No charge	\$0.50

3. Circuit-Switched Features

a. Recurring charges as follows:

<u>Feature</u>	<u>Service Establishment</u>	<u>Monthly Rate</u>
Clear Channel Capability	No charge	No charge
Call-by-Call Capability for Public network calls (incoming, outgoing, or 2- way trunk calls)	No charge	No charge
Call-by-Call Capability for DID (per DID simulated Facility in PRI Service Arrangement)	\$20.00	\$15.00
Call-by-Call Capability For FX (per FX facility/ /simulated facility in PRI Service Arrangement). This does not include the cost of the FX facilities between CO's.	\$20.00	\$12.00

10.11 ISDN PRI (Cont.)

	<u>Service Establishment</u>	<u>Monthly Rate</u>
Call-by-Call Capability for Tie Facility (per Tie/facility Simulated facility in PRI Service Arrangement) This does not include the cost of the Tie facilities between CO's.	\$20.00	\$12.00
Caller ID -- Name & Number (per PRI Facility)	\$20.00	\$90.00

b. Subsequent feature additions and changes

When the above features are ordered or modified after the initial installation of an Advance Digital Service PRI, the nonrecurring feature addition and change charge is as follows:

	<u>Charge</u>
Feature Additions and Changes (per PRI facility)	\$50.00

Only one service charge will appear when multiple features are added or changed on an Advanced Digital Services PRI facility as part of the same service order.

10.11 ISDN PRI (Cont.)

4. Long Term Contract Discounts

The nonrecurring service establishment charges associated with Advance Digital Services PRI Circuit-Switched Services, and Circuit-Switched Features, will automatically be reduced according to the flowing schedule for customers who sign long term contracts:

<u>Contract Duration</u>	<u>Discount on Service Establishment Charges</u>
Monthly	0%
12 Months	20%
24 Months	40%
36 Months	60%
48 Months	80%
60 Months	100%

10.12 VOICE GRADE PRIVATE LINE CABLE FACILITY

	<u>Monthly Rate</u>	<u>Non Recurring Charge</u>
For each cable pair- First mile or fraction thereof	\$6.80	\$35.00
For each additional Quarter mile or Fraction thereof	\$1.70	n/a

10.13 CENTREX SERVICE

E. Centrex Access (Per Line)

	<u>Monthly Rate</u>
2-25 Lines	\$33.00
26-50 Line	\$31.00
over 50 Lines	\$29.00

F. Centrex Attendant Line (including the outside plant facility)

a.	First line, per console	\$34.80
b.	Each additional line terminating on same console (maximum of 6)	\$6.00

G. FEATURE PACKAGE

	<u>Monthly</u>
(1) Basic Feature Package	\$4.25 per line*
(2) Enhanced Business Features	\$2.00 per line*
(3) Virtual Facility Groups	\$4.30 per group
(4) CLASS features (Per Line)	See Section 6.4.1

*(In addition to Centrex Access)

10.13 CENTREX SERVICE (Cont.)

H. DISCOUNT SCHEDULE

The following long term service commitment discounts apply to both the nonrecurring installation charges and the monthly recurring Centrex line charges:

<u>Service Term</u>	<u>Discount</u>
3 years	7%
5 years	12%
7 years	19%

If the customer cancels or downgrades Centrex service after installation of the service but prior to the completion of the service term, the customer shall be obligated to reimburse Telephone Service Company the amount of any and all discounts the customer received through the about discount schedule.

Commission approval of the above termination liability language is not intended to indicate that the Commission has sanctioned any particular legal result should a dispute arise between the parties. In the event of a dispute, signatories to such agreements may pursue whatever legal remedies they deem appropriate to resolve the dispute.

10.14 TRUNK HUNTING/ROTARY LINE SERVICE

A. Rates and Charges

Each individual or exchange trunk line arranged for rotary line service, in addition to the charges for the appropriate class and grade of service as specified in the exchange rate tariff	Monthly Rate	
	\$2.00	(I)

SECTION 11. MINIMUM TELEPHONE SERVICE STANDARDS

TSC Communications, Inc. will comply with all of the Commission's Minimum Telephone Service Standards (MTSS), set forth in Chapter 4901:1-5 of the Ohio Administrative Code (O.A.C.), including the following:

11.1 HANDLING OF CONSUMER COMPLAINTS (O.A.C. 4901:1-5-05)

- (A) For purposes of this rule, a complaint is an informal investigation conducted by the public interest center staff or telecommunications provider at the request of a consumer or as a method for staff to determine the telecommunications provider's compliance with this chapter and other Commission policies. Each telecommunications provider shall fully and promptly investigate all complaints. The telecommunications provider shall provide a report of each complaint's resolution within ten business days of the date of receipt of the complaint to:
 - (1) the subscriber, when investigating a complaint made directly to the telecommunications provider; or
 - (2) the subscriber and the Commission staff, when investigating a complaint referred to the telecommunications provider by the Commission staff.
- (B) After ten business days, if the investigation is not complete, the telecommunications provider shall provide an interim report to the subscriber when investigating a complaint made directly to the telecommunications provider or to both the subscriber and the Commission staff when investigating a complaint referred to the telecommunications provider by the Commission staff. The interim report shall include:
 - (1) the date when a final resolution is expected to be complete;
 - (2) a report of the current status of the complaint; and
 - (3) a report explaining what work or research needs to be completed.
- (C) The Commission staff may request interim reports at other intervals containing the same or other data due to the nature of the complaint.
- (D) The telecommunications provider shall inform the subscriber, or both the subscriber and the Commission staff, of the results of the investigation, either orally or in writing. The subscriber, the Commission staff, or both may request the final report to be in writing. If the telecommunications provider provides the results of the investigation orally to the subscriber, it shall inform the subscriber of the right to have this final report in writing.

SECTION 11. MINIMUM TELEPHONE SERVICE STANDARDS

11.1 HANDLING OF CONSUMER COMPLAINTS (Continued)
(O.A.C. 4901:1-5-05)

- (E) If the subscriber disputes the telecommunications provider's report(s), the telecommunications provider shall inform the subscriber that the Commission staff is available to mediate complaints. The telecommunications provider shall provide the subscriber with the address, local/toll-free numbers, and TDD/TTY number of the Commission's public interest center.
- (F) All telecommunications providers shall provide the Commission staff with a name, telephone number, facsimile number, and e-mail address of a contact person who will respond to Commission concerns pertaining to consumer complaints. If any of the required information relating to the contact person should change, the telecommunications provider shall provide advance notice of such changes to the Commission.

SECTION 11. MINIMUM TELEPHONE SERVICE STANDARDS

11.2 ESTABLISHMENT OF SERVICE **(O.A.C. 4901:1-5-13)**

- (A) Service applicants may be required to establish creditworthiness.
- (1) Chapter 4901:1-17 of the Administrative Code pertains, generally, to the manner in which credit may be established by residential utility customers. Except as otherwise indicated in this rule, in each instance where a provision of Chapter 4901:1-17 of the Administrative Code has application to residential telephone service provided by a telecommunications provider, it shall be deemed, under this rule, as also having application to nonresidential telephone service by such companies.
 - (2) Telecommunications providers may required service applicants to establish financial responsibility as a condition precedent to establishing service. Both may rely on pertinent information obtained from credit reporting bureaus in determining whether creditworthiness need be established. However, a service applicant cannot be denied service, on creditworthiness grounds, unless the service applicant has been provided an opportunity to establish financial responsibility through every means available for doing so provided for in Chapters 4901:1-5 and 4901:1-17 of the Administrative Code.
 - (3) When a telecommunications provider requires the financial responsibility of a service applicant to be established, it must inform the service applicant of all options available for meeting that requirement.

SECTION 11. MINIMUM TELEPHONE SERVICE STANDARDS

11.2 ESTABLISHMENT OF SERVICE (Continued) **(O.A.C. 4901:1-5-13)**

- (a) Paying a deposit must be among the available options, except where unpaid debt for regulated service is already owed by the service applicant to the telecommunications provider with whom the service applicant is seeking to establish service. Where unpaid debt for regulated service is owed, the Company may require the applicant to pay such debt pursuant to Rule 4901:1-5-13(A)(3)(d) of the Administrative Code.
- (b) Telecommunications providers are permitted, but not required, to make use of toll caps as a method of extending limited credit to subscribers or service applicants unable to maintain or establish their creditworthiness through other means, so long as the terms and conditions of the toll cap are set forth in a Commission-approved tariff. The terms and conditions under which a toll cap is imposed as well as the steps that the subscriber or service applicant may take to have the toll cap removed must be disclosed, in writing, by the telecommunications service provider at the time a toll cap is imposed.
- (c) If an applicant for service owes to a telecommunications service provider an unpaid bill for telecommunications service previously provided but discontinued for nonpayment, where the service applicant is presently seeking to establish or reestablish service with the same provider who previously provided the service, and is presently seeking to establish or reestablish the same class of service as that previously provided, the telecommunications service provider who provided the previous service is not obligated to deem the service applicant's creditworthiness as having been satisfactorily established under the Commission's establishment of credit and establishment of service rules so long as the bill for previous service remains unpaid. However, in no event, shall local exchange service be denied to any local exchange service applicant on grounds that the service applicant has failed to pay for a type of service other than local exchange service.

SECTION 11. MINIMUM TELEPHONE SERVICE STANDARDS

11.2 ESTABLISHMENT OF SERVICE (Continued)

(O.A.C. 4901:1-5-13)

- (d) An unpaid bill for previous toll service can be considered as a reason to deny service to an applicant seeking a new 1+ presubscription toll service account only when the unpaid bill is owed to the same telecommunications provider with whom the applicant is now seeking to establish or reestablish service and the class of service previously provided is the same as that the applicant is now seeking to establish or reestablish. If the previous unpaid bill is owed to a provider other than that with whom the applicant is seeking to establish service, the subsequent toll provider may not deny service on that basis alone, but may consider the applicant's unpaid debt, as well as any pertinent information obtained from a credit reporting bureau, in determining whether there exists a need to assess a toll deposit or take other measures to assure creditworthiness. Moreover, in no event shall local exchange service be denied to any local exchange service applicant on grounds that the service applicant has failed to pay for a type of service other than local exchange service.
 - (4) So long as it acts in a just, reasonable, and nondiscriminatory manner, a local service provider may, pursuant to a contract obligating it to do so, enforce the tariff-established credit and deposit policies of another telecommunications provider.
- (B) Deposits.
- (1) Deposits for local service shall be calculated separately from deposits for toll service.
 - (2) Telecommunication service providers must choose only one, from between two alternative methods available for calculating deposits. Whichever method is chosen must be uniformly applied with respect to all service applicants and customers who are assessed a deposit.
 - (a) The first method, which may be referred to as "the individual service history method" involves calculating the amount of the deposit based on the known or estimated service history of the individual who is being assessed a deposit.

SECTION 11. MINIMUM TELEPHONE SERVICE STANDARDS

11.2 ESTABLISHMENT OF SERVICE (Continued)

(O.A.C. 4901:1-5-13)

- (i) Under this method, the amount of a deposit assessed for local service shall not exceed two hundred and thirty per cent of the estimated or, where the customer or service applicant has either an existing or a previous local service account billing history with the local service provider, the historic monthly average total charge for all regulated local services provided (or to be provided) to the customer by the company or companies on whose behalf the deposit is assessed.
 - (ii) Under this method, the amount of a deposit assessed for toll service shall not exceed two hundred and thirty per cent of the estimated or, where the customer or service applicant has either an existing or a previous toll service account billing history with the toll service provider, the historic monthly average total charge for all regulated toll services provided (or to be provided) to the customer by the company or companies on whose behalf the deposit is assessed.
- (b) The second method, which may be referred to as "the uniform statewide deposit amount method", involves calculating uniform statewide average deposit amounts for each of four categories of service: residence local exchange service, residence toll service, nonresidence local exchange service, and nonresidence toll service.
- (i) Under this method, a local service provider shall develop and may apply a tariffed, single, company-specific, statewide deposit amount for residence local service accounts and/or a tariffed, single company-specific statewide deposit amount for nonresidence local service accounts. Likewise, a toll service provider shall develop and may apply a tariffed, single, company-specific, statewide deposit amount for residence toll service accounts and/or a tariffed, single, company-specific statewide deposit amount for nonresidence toll service accounts.
 - (ii) Using the second alternative, the toll service provider shall develop and may apply a tariffed, single, company-specific, statewide deposit amount for residence toll service accounts and/or statewide deposit amount for nonresidence toll service accounts.

SECTION 11. MINIMUM TELEPHONE SERVICE STANDARDS

11.2 ESTABLISHMENT OF SERVICE (Continued) **(O.A.C. 4901:1-5-13)**

- (iii) The amount of the deposit may not exceed two hundred and thirty per cent of the statewide average bill amount for the class and type of service involved, based on a study of all the provider's customers in the state of Ohio.
 - (iv) A subscriber who is assessed a deposit based on the service provider's statewide average deposit amount may, at any time after the first three months of service and up to the end of the first full year of service, upon request, receive credit on his or her bill for the difference between the amount of the deposit actually paid and an amount equal to two hundred and thirty per cent of the subscriber's actual monthly average total bill for the type of service on which the deposit was based (where the actual monthly average is based on the subscriber's average actual monthly usage of that service, dating from the time of the assessment of the statewide deposit to the point at which the request for credit is made). Any amount so credited shall thereafter no longer accrue interest to be refunded with the deposit and, thereafter, be considered as deducted from the amount of the deposit which, along with the interest accrued, must be refunded pursuant to Rule 4901:1-17-06 of the Administrative Code.
- (3) Local service must be provided to local service applicants who are able to meet the deposit requirements for local service regardless of whether the applicant is able to meet the deposit requirements for toll service.
- (4) So long as payment of a toll deposit is in no way made a condition precedent to a local service applicant obtaining or maintaining local service, the assessment of a separately calculated deposit for local service may occur within the same bill as any separately calculated deposit for toll service.
- (5) Any initial or additional deposit assessed by a telecommunications provider shall be based only on the credit history for the same class of service as the applicant is seeking to establish.

SECTION 11. MINIMUM TELEPHONE SERVICE STANDARDS

11.2 ESTABLISHMENT OF SERVICE (Continued) **(O.A.C. 4901:1-5-13)**

- (C) Toll providers, or local service providers acting on behalf of toll providers subject to billing and collection agreements, may otherwise block access to all toll providers for nonpayment of regulated toll charges, so long as the blocked customer is not, thereby, denied the right to select, through a presubscribed interexchange carrier (PIC) mechanism, any subsequent 1+ toll service provider under the terms of this chapter of the Administrative Code. Any such subsequent toll provider may not deny establishment of 1+ presubscribed toll service on grounds that the customer has failed to establish creditworthiness, if:
- (1) the customer is able to establish creditworthiness using one of the means for doing so available under Chapter 4901:1-5 or the Administrative Code; or
 - (2) the subsequent toll provider, exercising its own discretion, does not require the customer to establish creditworthiness (through any of the means available for doing so under Chapter 4901:1-5 of the Administrative Code); or
 - (3) the subsequent toll provider attempts to require the customer to establish creditworthiness using credit establishment procedures which do not comport with the Commission's credit establishment policies and/or are not set forth within a Commission-approved tariff.
- (D) When an applicant for 1+ toll service who has previously been universally blocked for nonpayment of toll charges seeks to select, through a PIC mechanism, some subsequent toll provider as the applicant's 1+ carrier of choice, the subsequently PICed toll provider may, subject to its tariffed toll deposit policies and the Commission's minimum telephone service standards set forth in Chapter 4901:1-5 of the Administrative Code, require a deposit (or other evidence of creditworthiness) from such applicant for toll service in accordance with Rule 4901:1-5-13(B) of the Administrative Code. However, the subsequently PICed toll provider may accept a lower deposit, or no deposit, based upon usage, toll cap provisions in its tariff, or credit information obtained either from a credit bureau or directly from the customer.

SECTION 11. MINIMUM TELEPHONE SERVICE STANDARDS

11.2 ESTABLISHMENT OF SERVICE (Continued) **(O.A.C. 4901:1-5-13)**

- (E) Nothing should constrain telecommunications providers from furnishing credit information acquired from their own experiences with their own customers to consumer reporting agencies, within the meaning of the federal Fair Credit Reporting Act. However, if and when telecommunications providers furnish such information to others, they must comply with all of the requirements that consumer reporting agencies must follow in issuing credit reports within the meaning of the federal Fair Credit Reporting Act.
- (F) All forms of toll blocking services offered by local service providers to toll service providers must be provided on a nondiscriminatory basis to all toll service providers, regardless of whether the local service provider has established a billing and collection agreement with the toll provider. Any charges for toll blocking service offered by a local service provider to toll service providers must be set forth in a Commission-approved tariff.
- (G) Changes to local exchange service after initiation of service
 - (1) Within sixty days of the date of initiation of service, new residential local service subscribers shall be allowed, at a minimum, a one-time change of their type of local exchange service (i.e., flat-rate, message, or measured service) without charge. This does not preclude the Company from charging for the original service connection, monthly charges for the period such service was used, or the addition or removal of any optional local service.
 - (2) Within sixty days of the date of a change in their type of service, existing residential local service subscribers shall be allowed to return to their prior type of local exchange service once without charge. This does not preclude the Company from charging for the previous service connection, monthly charges for the period such service was used, or the addition or removal of any optional local service. This does not apply to subscribers who have availed themselves of the relief afforded in paragraph (G)(1) of this rule within the previous six months.

SECTION 11. MINIMUM TELEPHONE SERVICE STANDARDS

11.3 RESIDENTIAL SERVICE GUARANTORS
(O.A.C. 4901:1-5-14)

- (A) If a local service provider or toll service provider requires a deposit as a condition of providing service, the Company must inform an applicant of the option of providing a third-party guarantor in lieu of a deposit.
- (B) Each applicant for residential service shall be deemed creditworthy and shall not be required to make a deposit as a precondition of receiving service if the applicant furnishes a written guarantee signed by a third-party guarantor who has a credit rating as defined in paragraph (A)(3) of Rule 4901:1-17-03 of the Administrative Code. The terms of the guarantee shall include the following:
 - (1) the guarantor may terminate the guarantee after thirty day's notice to the Company. The subscriber may be required to reestablish creditworthiness when the guarantor terminates the guarantee. The guarantor shall be obligated for charges for the local exchange and/or interexchange services provided to the subscriber through the date of termination of the guarantee; and
 - (2) the Company shall review annually the account history of each subscriber who has provided a guarantor. Once the subscriber satisfies the requirements for the refund of deposits, as stated in Rule 4901:1-17-06 of the Administrative Code, the Company shall, within thirty days, notify the guarantor in writing that the guarantor is released from all further responsibility for the account.
- (C) If a subscriber has provided a guarantor, that guarantor shall be afforded the opportunity to receive all notifications relating to the subscriber's disconnection of service for nonpayment. These notices shall be sent in the same manner and at the same time as those sent to the subscriber.

SECTION 11. MINIMUM TELEPHONE SERVICE STANDARDS

11.4 SUBSCRIBER BILLING ADJUSTMENTS FOR LOCAL EXCHANGE SERVICE
(O.A.C. 4901:1-5-16)

(A) The local service provider shall make an adjustment to a subscriber's bill in accordance with paragraph (B) of this rule whenever a subscriber's service is interrupted and remains out of service for more than twenty-four consecutive hours after being reported to the local service provider or after being found by the local service provider to be out of service. The length of the service interruption must be computed on a continuous basis, Saturdays, Sundays, and holidays included. This rule does not apply if the out-of-service condition:

- (1) occurs as a result of a negligent or willful act on the part of the subscriber;
- (2) occurs as a result of a malfunction of subscriber-owned telephone equipment or inside wire;
- (3) occurs as a result of a military action, war, insurrection, riot, or strike; or
- (4) cannot be repaired due to the subscriber missing a repair appointment.

Each local service provider must justify and document in its records each instance where it applied any of the exceptions listed in this paragraph.

(B) If an out-of-service condition exceeds twenty-four hours but is less than forty-eight hours, the local service provider shall credit the subscriber's bill for at least the pro rata portion of the monthly charge(s) for all regulated local services rendered inoperative during the interruption. Credit for out-of-service conditions lasting longer shall be provided as follows:

- (1) The local service provider shall provide a subscriber who experiences an out-of-service condition of forty-eight hours but less than seventy-two hours a credit equal to at least one-third of one month's charges for any regulated local services rendered inoperative.
- (2) The local service provider shall provide a subscriber who experiences an out-of-service condition of seventy-two hours but less than ninety-six hours a credit equal to at least two-thirds of one month's charges for any regulated local services rendered inoperative.

SECTION 11. MINIMUM TELEPHONE SERVICE STANDARDS

**11.4 SUBSCRIBER BILLING ADJUSTMENTS FOR LOCAL EXCHANGE SERVICE (Contd)
(O.A.C. 4901:1-5-16)**

- (3) The local service provider shall provide a subscriber who experiences an out-of-service condition of at least ninety-six hours a credit equal to at least one month's charges for any regulated local services rendered inoperative.
- (C) A local service provider may apply for a waiver to paragraphs (A) and (B) of this rule in the event of a verifiable act of God. One copy of the waiver request shall be filed with the Commission's docketing division in the MTSS Docket, Case No. 00-1265-TP-ORD, and one copy shall be submitted to the PUCO Outage Coordinator within two business days of the onset of the claimed act of God. Such waiver request shall state the specific nature of the act of God, the extent and location of damaged facilities, and the number of customers affected. If the Commission or its staff takes no action within two business days of the filing of such waiver request, the act of God exception may be invoked by the local service provider. In the event an act of God exception is applied, the provisions of paragraph (B) of this rule will not apply until forty-eight hours after the onset of the verified act of God. Accordingly, forty-eight hours shall be added to each of the time frames established in paragraph (B) of this rule for purposes of determining credits to customer accounts. Each local service provider must justify and document in its records each instance where it has applied an act of God exception.
- (D) If the local service provider fails to install new access line service and any associated features within five business days of receiving an application for new service, or by the requested date, when at least five business days notice is given, the provider must waive at least one-half of all regulated nonrecurring installation charges associated with the new service or features. If the local service provider fails to install new access line service and any associated features within ten business days of an application for new service or fails to install such service by the requested installation date, when at least ten business days notice is given, the provider shall waive all regulated nonrecurring installation charges associated with the new service or features. Such credits shall not be required where:

SECTION 11. MINIMUM TELEPHONE SERVICE STANDARDS

11.4 SUBSCRIBER BILLING ADJUSTMENTS FOR LOCAL EXCHANGE SERVICE (Contd)
(O.A.C. 4901:1-5-16)

- (1) Special equipment or service is involved:
 - (a) "Cable pairs" are not deemed to be special equipment for purposes of this rule unless the requested service is in a completely undeveloped area where no facilities of any kind exist.
 - (b) When special equipment or a service exception is invoked, it shall be fully documented. The documentation of the required specific special equipment or service shall be maintained with the application for new service and include a description of the special equipment or service involved.
 - (2) Applicant or subscriber has not met pertinent tariff requirements;
 - (3) The installation cannot be completed as a result of a military action, war, insurrection, riot, or strike; or
 - (4) The installation cannot be completed due to a subscriber missing an installation appointment.
- (E) Missed customer appointments.
- (1) When the local service provider fails to meet a scheduled installation appointment, the Company shall waive at least one-half of the subscriber's regulated nonrecurring installation charges associated with the new service or features.
 - (2) When the local service provider fails to meet a repair appointment or a repair commitment, the Company shall credit the subscriber's bill in the amount of at least one-half of one month's charges for any regulated local services rendered inoperative.

SECTION 11. MINIMUM TELEPHONE SERVICE STANDARDS

11.4 SUBSCRIBER BILLING ADJUSTMENTS FOR LOCAL EXCHANGE SERVICE (Contd)
(O.A.C. 4901:1-5-16)

- (3) The credits required by paragraph (E)(1) of this rule do not apply when the local service provider provides the subscriber twenty-four hour notice of its inability to meet an installation appointment, or when the effects of a natural disaster prohibit the local service provider from providing such notice. In no event shall the application of Rule 4901:1-5-16(E)(3) of the Administrative Code, affect the service installation deadline and credit required under Rule 4901:1-5-16(D) of the Administrative Code.
- (F) In the event the local service provider omits a subscriber's listing from the white pages of the telephone directory or lists an incorrect telephone number, the Company shall issue the subscriber a credit for the equivalent of not less than three months' regulated local service charges. Such credit shall not apply in cases where the subscriber has provided such listing information after the deadline for directory publication. The subscriber shall be given the option of taking the credit or pursuing other remedies.
- (G) When it is confirmed that a local service provider has undercharged or overcharged any subscriber as the result of a miscalculation, inaccuracy, billing or other continuing problem under the service provider's control or under the control of the entity for whom the telecommunications carrier is billing charges:
 - (1) The maximum portion of the undercharge that may be recovered from the customer is any billing month, based on the appropriate rates, shall be determined by dividing the amount of the undercharge by the number of months of undercharged or unbilled service, unless the customer agrees to alternative payment arrangements.
 - (2) The total overcharge and accrued interest, at a rate of at least five per cent per annum, shall be reimbursed to the customer within two billing periods after the propriety of the reimbursement is confirmed.

SECTION 11. MINIMUM TELEPHONE SERVICE STANDARDS

11.4 SUBSCRIBER BILLING ADJUSTMENTS FOR LOCAL EXCHANGE SERVICE (Contd)
(O.A.C. 4901:1-5-16)

- (3) Each local service provider shall state the total amount to be collected for an undercharge by the second bill mailed to the customer after such collection is discovered. This rule shall not affect the local service provider's recovery of regular monthly charges.
 - (a) No local service provider shall recover any service or billing fee pursuant to this rule; and
 - (b) No local service provider shall disconnect service to any customer to collect an undercharge under this rule, except for nonpayment of the amount lawfully billed under this rule.
- (4) The adjustment for an overcharge shall be in the form of either a direct payment to the subscriber or a credit to the subscriber's account within the next two billing periods.

SECTION 11. MINIMUM TELEPHONE SERVICE STANDARDS

11.5 DENIAL OR DISCONNECTION OF LOCAL AND TOLL SERVICE

(O.A.C. 4901:1-5-17)

- (A) Local service may only be disconnected for subscriber nonpayment of charges for local services regulated by the Commission. For purposes of this rule, local service is defined as every regulated service provided by the local service provider other than toll service and 900 and 976-like services.
- (B) Toll service may be disconnected for subscriber nonpayment of toll service, subject to the following conditions:
 - (1) Toll disconnection procedures shall comport with all applicable billing, notice, credit/deposit, and disconnection standards set forth in this chapter of the Administrative Code and shall be tariffed.
 - (2) A local service provider, including one which also provides toll service, may enforce the Commission-approved, tariffed disconnection procedures of a separate provider of toll services pursuant to a contract entered into between the local service provider and the separate toll service provider.

SECTION 11. MINIMUM TELEPHONE SERVICE STANDARDS

11.5 DENIAL OR DISCONNECTION OF LOCAL AND TOLL SERVICE (Continued)
(O.A.C. 4901:1-5-17)

- (C) Partial payments applied towards any past due amount on a bill or the balance due on a disconnection notice must be apportioned to past due regulated local service charges, then to any current local charges, before being applied by a telecommunications provider to any toll or nonregulated charges unless the subscriber pays the entire amount past due or more. In that case, any amount paid over the amount past due shall be applied first to current local charges.
- (D) A telecommunications provider must notify, or attempt to notify through any reasonable means, a subscriber before service is refused or disconnected when any of the following conditions exist:
- (1) a violation of or noncompliance with the telecommunications provider's rules or tariffs on file with the Commission;
 - (2) a failure to comply with municipal ordinances or other laws pertaining to telecommunications services; or
 - (3) a refusal by the subscriber to permit the local service provider access to its facilities.
- (E) A telecommunications provider must notify or attempt to notify, through any reasonable means, the subscriber before service is disconnected when the subscriber has committed a fraudulent practice as set forth and defined in its tariffs on file with the Commission.
- (F) The telecommunications provider may not disconnect the local or toll service of a subscriber who pays the Company the total amount due (or an amount agreed upon between the Company and the subscriber) on his/her account by the close of business on the disconnection date listed on the disconnection notice.

SECTION 11. MINIMUM TELEPHONE SERVICE STANDARDS

11.5 DENIAL OR DISCONNECTION OF LOCAL AND TOLL SERVICE (Continued)
(O.A.C. 4901:1-5-17)

- (G) No notice is required prior to disconnection when:
- (1) an emergency may threaten the health or safety of a person, or the local service provider's distribution system. If service is disconnected, the Company shall act promptly to restore service as soon as possible;
 - (2) a subscriber's use of telecommunications equipment adversely affects the Company's equipment, its service to others, or the safety of the Company's employees or subscribers; or
 - (3) a subscriber tampers with facilities or equipment owned by the telecommunications provider.
- (H) If a subscriber or a member of the subscriber's household demonstrates that disconnection of service would be especially dangerous to his/her health, the local service provider must consider this circumstance when offering extended payment arrangements to avoid disconnection. Payment arrangements shall be offered regardless of the credit class of the subscriber.
- (I) When a residential subscriber's local service is disconnected for nonpayment, the local service provider shall maintain the subscriber's access to emergency services for a period of at least fourteen days following such disconnection.

SECTION 11. MINIMUM TELEPHONE SERVICE STANDARDS

11.5 DENIAL OR DISCONNECTION OF LOCAL AND TOLL SERVICE (Continued)
(O.A.C. 4901:1-5-17)

- (J) Local service may not be refused or disconnected to any applicant or subscriber for any of the following reasons:
- (1) failure to pay for service furnished to a former subscriber unless the former subscriber and the new applicant for service continue to be members of the same household;
 - (2) failure to pay for a different class of service. Residential service may not be denied or disconnected for nonpayment of a nonresidential account and vice versa;
 - (3) failure to pay any amount which is in bona fide dispute. The Company may not disconnect service if the subscriber pays either the undisputed portion of the bill or where the disputed amount is in question, the subscriber pays the amount paid for the same billing period in the previous year; or
 - (4) failure to pay any nonregulated service charges.
- (K) Payment schedule and disconnection procedures for nonpayment.
- (1) A subscriber's bill shall not be due earlier than fourteen days from the date of the postmark on the bill. If the bill is not paid by the due date, it then becomes past due.
 - (2) The Company shall not disconnect the service:
 - (a) sooner than fourteen days after the due date of the bill; and
 - (b) without sending a written notice of disconnection, postmarked at least seven days prior to the date of disconnection of service.

SECTION 11. MINIMUM TELEPHONE SERVICE STANDARDS

11.5 DENIAL OR DISCONNECTION OF LOCAL AND TOLL SERVICE (Continued)
(O.A.C. 4901:1-5-17)

- (3) A telecommunications provider may disconnect service during its normal business hours; however, no disconnection for past due bills may be made after twelve-thirty p.m. on the day preceding a day that all services necessary for reconnection are not available.
- (L) A notice of disconnection for nonpayment shall state the following:
 - (1) Failure to pay the amount required at the Company's office or to one of its authorized agents by the date specified on the notice may result in the disconnection of local or toll services;
 - (2) The earliest date when disconnection will occur;
 - (3) The reason(s) for disconnection and any actions which the subscriber must take in order to avoid the disconnection, including the total amount required to be paid (which shall not be greater than the past due balance);
 - (4) The total amount due to avoid disconnection of local service as defined in paragraph (A) of this rule, which must be listed separately from charges for regulated toll and charges for unregulated services;
 - (5) The total amount due for toll charges and a statement that nonpayment of toll charges may result in the disconnection of toll service;
 - (6) The total amount due for nonregulated charges and a statement that nonpayment of such charges cannot result in the disconnection of local service or regulated toll service;
 - (7) The address and telephone number of the office of the telecommunications provider that the subscriber may contact in reference to the subscriber's account;

11.5 DENIAL OR DISCONNECTION OF LOCAL AND TOLL SERVICE (Continued)
(O.A.C. 4901:1-5-17)

- (8) The following statement:

If your questions are not resolved after you have called (name of utility), customers may call the Public Utilities Commission of Ohio (PUCO) toll free at 1-800-686-7826 or 1-614-466-3292 or for TDD/TYY toll free at 1-800-686-1570 or 1-614-466-8180 from 8:00 A.M. to 5:00 P.M. weekdays, or visit the PUCO website at www.puco.ohio.gov.

Residential customers may call the Ohio Consumers' Counsel (OCC), toll free at 1-877-742-5622 from 8:30 A.M. to 5:30 P.M. weekdays, or visit the OCC website at www.pickocc.org; and

- (9) A statement that an additional charge for reconnection may apply if service is disconnected. The statement shall also include a notice that payments to an unauthorized payment agent may result in the untimely or improper crediting of the subscriber's account.

(M) Reconnection of local and toll service.

- (1) Unless prevented by circumstances beyond the Company's control or unless a subscriber requests otherwise, each telecommunications provider shall reconnect previously disconnected service by five P.M. on the next business day following either:
- (a) receipt by the Company or its authorized agent of the full amount in arrears for which service was disconnected, or upon verification by the Company that conditions which warranted disconnection of service have been eliminated; or
 - (b) agreement by the Company and the subscriber on a deferred payment plan and a payment, if required, under the plan.
- (2) Before restoring service under this rule, a telecommunications provider may not insist upon payment of any amount that has not been included on a notice of disconnection.

SECTION 12 FCC DESIGNATED N11 SERVICES

12.0 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS ⁽¹⁾

12.1 GENERAL

1. 811 Dialing Code ("811 Service") is a three digit local dialing arrangement for telephone voice transmission access to all certified "One Call" notification systems entities as a toll free call. The Federal Communications Commission (FCC) assigned 811 dialing code for nationwide access to One Call Notification Systems.
2. The three digit 811 abbreviated dialing One Call Notification code is assigned to the Approved "811 Provider" for use in providing One Call notification services to the public by way of voice grade facilities.
3. 811 Service is available from Telephone Service Company within the Company service area only. To provide access to 811 to end users in another company's service area or to Competitive Local Exchange Carrier (CLEC) end users within the local calling area, the 811 Provider must make appropriate arrangements with the other company or CLEC serving that territory. The 811 Provider should work separately with competing local providers to ascertain that its end user customers will be able to reach one-call services provided by dialing 811.
4. All 811 abbreviated dialing code calls must be local in nature and will not result in any expanded local calling area (ELCA), intraLATA toll, interLATA long distance or pay-per-call charges to Company subscribers. However, 811 Service calls may result in local measured service charges where company subscribers' service plans include such charges.
5. The 811 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. 811 Service is otherwise available wherever local service is accessible.

(1) This service will be available no later than May 14, 2007 per PUCO Case No. 05-1306-AU-COI.

SECTION 12 FCC DESIGNATED N11 SERVICES

(N)

12.0 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

12.2 OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER

1. The 811 Provider must submit a written application to the Company for 811 Service at the state level. The 811 Provider may establish 811 Service in all or part of the Company's exchanges. There may be only one 811 Provider per exchange.
2. The 811 Provider's written application to establish 811 Service in a Company local exchange must include the following:
 - a. The local, foreign exchange or toll free telephone number into which the Company should translate the dialed 811 abbreviated code. If the 811 Provider desires to change the telephone number into which the 811 abbreviated dialing code is translated, the 811 provider must pay a number change charge as found in 12.6.4 following.
 - b. For network sizing and protection, an estimate of annual call volumes and holding time for calls to the 811 Service.
 - c. An acknowledgment of the possibility that the Commission's assignment of the 811 abbreviated dialing code may be recalled at any time.
3. Local Calling for Company Subscribers
 - a. The 811 Provider, in cooperation with the Company, will assure that all 811 Service calls are local and do not generate ELCA, intraLATA toll, interLATA long distance or pay-per-call charges for company subscribers.
 - b. When the 811 Provider applies for 811 Service from the Company, the 811 Provider must supply the Company with a toll free number. The company will translate the 811 digits into the telephone number provided by the 811 Provider.
4. The 811 Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the 811 Provider or any other party or persons, for any personal injury to or death of any person or persons, or for any loss damage or distribution of any property, whether owned by the 811 Provider or others, arising out of or resulting directly from the 811 Service.
5. The 811 Provider must develop an appropriate method of responding to 811 calls directed to it out of confusion or in error by Company Subscribers.

(N)

Issued Date: April 3, 2007

Effective Date: May 4, 2007

In Accordance with Case No. 07-358-TP-ATA,
Issued by the Public Utilities Commission of Ohio
Clinton Conover, Vice-President, TSC Communications, Inc.
2 Willipie Street, Wapakoneta, Ohio 45895

SECTION 12 FCC DESIGNATED N11 SERVICES

(N)

12.0 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

12.2 OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER (Continued)

6. The 811 Provider must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public, and enable the 811 Provider to receive calls to the 811 Service during normal business hours.
7. The 811 Service is provided on the condition that the 811 Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 811 Service without interfering with or impairing any services offered by the Company.
8. The 811 Provider must comply with all present and future state and federal rules pertaining to abbreviated dialing codes.
9. The 811 Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 811 Service. The 811 Provider is also responsible for obtaining all necessary permissions, licenses, written consents, waivers, and released and all other rights from all holders of copyrights, trademarks and patents used in connection with said service.
10. The 811 Provider must respond promptly to all complaints lodged with any regulatory authority against the 811 Service. If requested by the Company, the 811 Provider must assist the Company in responding to complaints made to the Company concerning the 811 Service.
11. The 811 Provider shall not promote the 811 Service with the use of any auto dialer or broadcasting of tones that dial the 811 abbreviated dialing code.
12. The 811 Provider must work separately with competitive local exchange carriers ("CLECs") operating and serving customers in the Company's exchanges to ascertain whether 811 abbreviated dialing will be available to their end users.

(N)

Issued Date: April 3, 2007

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In Accordance with Case No. 07-358-TP-ATA,
Issued by the Public Utilities Commission of Ohio
Clinton Conover, Vice-President, TSC Communications, Inc.
2 Willipie Street, Wapakoneta, Ohio 45895

SECTION 12 FCC DESIGNATED N11 SERVICES

12.0 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

(N)

12.3 OBLIGATIONS OF THE COMPANY

1. The Company will establish the 811 Service within ninety days after receipt of the 811 Provider's completed application(s) for service of the effective date of this Tariff, whichever is later.
2. When an 811 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 811 Service call, the quality of the call or any features that may otherwise be provided with the 811 Service.
3. The Company will route 811 calls originating from end users on the Company's local exchange network if they purchase service directly from the company. Otherwise, the Company is not responsible for establishing 811 Service for calls originating from other telecommunications providers.
4. The Company does not undertake to answer and forward 811 Service calls but furnishes the use of its facilities to enable the 811 Provider to respond to such calls at the 811 Provider established call centers.
5. The rates charged for 811 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The 811 Provider must conduct such operation tests as, in the judgment of the 811 Provider, are required to determine whether the Company's facilities are functioning properly for its use. The 811 Provider must promptly notify the Company in the event the Company's facilities are not functioning properly.

12.4. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the 811 Provider for the 811 Service and local exchange services for the period of service during which such mistake omission, interruption, delay, error or defect in transmission or defect of failure in facilities occurs.

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(N)

In Accordance with Case No. 07-358-TP-ATA,
Issued by the Public Utilities Commission of Ohio
Clinton Conover, Vice-President, TSC Communications, Inc.
2 Willipie Street, Wapakoneta, Ohio 45895

SECTION 12 FCC DESIGNATED N11 SERVICES

12.0 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

12.4 LIABILITY (Continued)

2. The Company is not liable for any losses or damages caused by the negligence of the 811 Provider.
3. The Company's entire liability to any person for interruption or failure of the 811 Service is limited to the terms set forth in this and other sections of this Tariff.
4. The Commission's local assignment and the 811 Service Provider's use of the 811 abbreviated dialing code are subject to preemption by the Federal Communications Commission. The Company shall not be liable to the 811 Service Provider for any damages the 811 Service Provider may incur that results from a national assignment of the 811 abbreviated dialing code.
5. The Company will make every effort to route 811 calls to the appropriate 811 Service Provider call center, however, the Company will not be held responsibility for routing mistakes or errors.

12.5. OTHER TERMS AND CONDITONS

1. The 811 Service will not provide calling number information in real time to the 811 Provider. If this type of information is required, the 811 Provider must subscribe to compatible Caller ID service as described in Section 6.4.1 of this Tariff.
2. The 811 Service is provided for the benefit of the 811 Provider. The provision of the 811 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the 811 Provider.
3. A written notice will be sent to the 811 Provider following oral notification when its 811 Service unreasonably interferes with or impairs other services rendered to the public by the company or by other subscribers of abbreviated dialing codes. If after the notification the 811 Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the 811 Provider is unwilling to accept the modifications, or if the 811 Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

SECTION 12 FCC DESIGNATED N11 SERVICES

(N)

12.0 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS⁽¹⁾ (Continued)

12.6 RATES & CHARGES

1. A Central Office Charge applies for each Company host central office out of which the 811 Provider orders 811 Service, as follows:
 - a. When a Company exchange is served by more than one host central office, a Central Office Charge is applicable for each host central office in that exchange.
 - b. If the 811 Provider establishes 811 Service in multiple Company exchanges serviced by the same host central office, only one Central Office Charge applies.
2. A Number Change Charge applies when the 811 Provider establishes service or applies to change the telephone number into which the 811 abbreviated dialing code is translated. The Number Change Charge is applied on a per telephone number, per host central office basis.
3. When translating the seven or ten digit number to the 811 abbreviated dialing code, application Service Connection Charges are specified in Section 3 of this Tariff will apply in addition to the rates listed below.
4. Rates:

	Nonrecurring <u>Charge</u>	Maximum Nonrecurring <u>Charge</u>
Central Office Charge ⁽¹⁾	\$175.00	\$350.00
Number Change Charge (per Telephone Number)	\$ 35.00	\$ 70.00

- ⁽¹⁾ This is applied at the host central office only, and covers all offices that are part of that host complex with a single translated number. If more than one translated number is desired, apply the charge as many times as there are numbers. Any given office must have one number translated to – this cost does not cover cases where the Local Agency wants two or more translated numbers. Such a case would require class marking or a database.

(N)

ISSUED: April 3, 2007

EFFECTIVE: May 4, 2007

In Accordance with Case No. 07-358-TP-ATA,
Issued by the Public Utilities Commission of Ohio
Lonnie D. Pedersen, President
Wapakoneta, Ohio

Exhibit B

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Additional rates, terms and conditions regarding TSC business and toll services are available on TSC's website at www.telserco.com.

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[Reserved for Future Use]

SECTION 1

GENERAL RULES AND REGULATIONS

All telephone companies are subject to the commission's rules for minimum telephone service standards (MTSS) found in Chapter 4901:1-5 of the Administrative Code. Telephone company tariffs should inform customers that they have certain rights and responsibilities under the MTSS and that these safeguards can be found in the appendix to rule 4901:1-5 of the Administrative Code. This rule 4901:1-6-06 (B) (e) can be found in the Commission's approved retail rules in case number 06-1345-TP-ORD.

DESCRIPTION AND AREA OF OPERATIONS

1.1 DESCRIPTION OF COMPANY

TSC Communications, Inc. (Company) is a public utility providing telecommunications service in the areas covered by the interconnection arrangement and certificated to the Company by the Public Utilities Commission of Ohio

Headquarters for the Company are located at:

2 Willipie Street
Wapakoneta, Ohio 45985

1.2 DESCRIPTION OF LOCAL SERVICE EXCHANGES

TSC Communications, Inc. will provide local service in the following Ohio exchanges:

Ada, Bellefontaine, Bluffton, Celina, Elida, Huntsville, Lima, Marysville, Minster, New Bremen, Sidney, St. Mary's, Tipp City, Waynesfield.

This Tariff applies to service areas where facilities exist.

*Indicates exchanges where TSC Communications, Inc. has local exchange customers and an approved interconnection agreement exists with the incumbent LEC serving the area.

SECTION 1

DESCRIPTION AND AREA OF OPERATIONS

1.3 LOCAL SERVING AREAS

Illustrated below are the counties in which TSC Communications, Inc. ("TSC") will provide local services. The previous page indicates specific exchanges where services are available and planned for the future. Counties depicted on the map are Allen, Auglaize, Hancock, Hardin, Logan, Mercer, Miami, Montgomery, Putnam, Shelby and Union.



TSC does not provide competitive local service under this tariff in its affiliated territories.

TSC will provide facilities-based service in Allen, Auglaize, and Mercer counties only, and will resell service in the remaining counties listed above.

SECTION 1

1.4 **DEFINITIONS OF TERMS**

ACCESS LINE

A central office circuit or channel that provides access to the telephone network for local and long distance telephone services.

AIR LINE MEASUREMENT

The shortest distance between two points. A measurement for computation of mileage charges between termination points.

ANCILLARY DEVICES

All terminal equipment except telephone instruments, PBX-PABX systems, key systems and data services.

ANSWERING EQUIPMENT

Equipment that will automatically answer incoming calls and make an announcement. It may also be equipped to record messages.

APPLICANT

Any person, partnership, corporation, or any combination thereof requesting service or action from the Company.

AUTHORIZED PROTECTIVE CONNECTING MODULE

A protective unit approved by the Company which is manufactured in accordance with the design set forth in Part 68 of the Federal Communications Commission's Rules and Regulations.

AUTHORIZED USER

A person, firm or corporation (other than the customer) who has been authorized by the Company to communicate over a private line or channel according to the terms of the Tariff and (1) on whose premise a station of the private line service is located or (2) who receives from or sends to the Customer over such private line or channel communications relating solely to the business of the Customer

SECTION 1

1.4 DEFINITIONS OF TERMS (cont.)

BUILDING (Same)

A structure under one roof, or two or more structures under separate roofs but connected by passageways, in which the Company's wires or cables can be safely run provided the plant facility requirements are not appreciably greater than would normally be required if all structures were under one roof. In those cases where there are several structures under separate roofs but connected by passageways and the plant facility requirements for furnishing telephone service are appreciably greater than would normally be required if all the structures were under one roof, the term "Same Building" applies individually to each of the separate structures.

CALL

An attempted communication, whether completed or not.

CALLING AREA

See "Local Service Area."

CANCELLATION CHARGES

A charge applicable under certain conditions when the application for service and/or facilities is canceled in whole or in part prior to the completion of the work involved or before the contract period is completed.

CENTRAL OFFICE

A switching unit in a telecommunications system which provides service to the general public, having the necessary equipment and operating arrangements for the terminating and interconnecting of exchange lines and trunks or trunks only. There may be more than one central office in a building or exchange.

CHANNEL

A path, or combination of paths, for communication between two or more stations or Company offices and furnished in such a manner as the Company may elect, whether by wire, radio or a combination thereof and whether or not by means of a single physical facility or route.

SECTION 1

1.4 DEFINITIONS OF TERMS (cont.)

CIRCUIT

A channel used for the transmission of energy in the furnishing of telephone and other communication services further described as:

- (a) Two-wire circuit: A circuit using one transmission path, which may be one carrier pair or one pair (two wires) of metallic conductors.
- (b) Four-wire circuit: A circuit using two one-way transmission paths, which may be two carrier paths or two pairs (four wires) of metallic conductors

CLASS OF SERVICE

A description of telecommunications service furnished a Customer, which denotes such characteristics such as nature of use (business or residence) or type of rate (flat or message rate). Classes of service are usually subdivided in grades, such as individual or multi-party line.

COMMISSION

The Public Utilities Commission of Ohio

COMMUNICATIONS SYSTEMS

Channels and other facilities, which are capable, when not, connected to exchange telecommunication service, of two-way communication between Customer-provided terminal equipment.

COMPANY

TSC Communications, Inc.

COMPLEX SERVICE

The provision of a circuit requiring special treatment, special equipment or special engineering design.

CONDUIT

A tubular runway for cable facilities

CONNECTION

Denotes the establishment of telephone service. A move of existing service to a different premise requires a connection.

SECTION 1

1.4 DEFINITIONS OF TERMS (cont.)

CONNECTION CHARGE

See "Service Charges."

CONSTRUCTION CHARGE

A separate initial charge made for construction of pole lines, circuits, facilities, etc., in excess of that contemplated under the rates quoted in the Tariff.

CONTINUOUS PROPERTY

The plot of ground, together with any building thereon, occupied by the Customer, which is not divided by public highways or separated by property occupied by others. Where a Customer occupies property on both sides of a street, alley, highway, body of water, railroad right-of-way, etc., and the properties would otherwise be continuous, such properties are treated as continuous property, provided local wire or cable facilities are used and the Customer furnishes all local distribution pole line facilities or underground conduit required in connection therewith.

CONTRACT

The service agreement between a Customer and the Company under which service and facilities for communication between specified locations for designated periods and for the use of the Customer and its specifically named authorized users are furnished in accordance with the provisions of this Tariff.

CONTRACT PERIOD

The length of time for which a Customer is responsible for the charges associated with the services, facilities, and equipment under contract.

COST OR COST BASIS

Cost of equipment and materials provided or used plus the cost of installation including, but not limited to, engineering, labor, supervision, transportation, right-of-way, other items which are chargeable, and the actual expense incurred by the Company relating to the call-out of Company personnel.

CUSTOM CALLING SERVICES

Custom Calling Services provide for call features like Call Waiting and Call Forwarding and is furnished in connection with basic business and/or residential line service.

SECTION 1

1.4 DEFINITIONS OF TERMS (cont.)

CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS)

Custom Local Area Signaling Services (CLASS) is enhanced services associated with Signal System Seven (SS7) technology. CLASS is furnished in connection with individual line service (private line).

CUSTOMER

Any person, firm, partnership, corporation, municipality, cooperative organization or governmental agency furnished communication service by the Company under the provisions and regulations of this Tariff. The Customer is responsible for compliance with the rules and regulations of the Company, and is responsible for ensuring payment of the charges.

CUSTOMER PREMISES INSIDE WIRE

All wire within a Customer's premise, including connectors, jacks, and miscellaneous materials associated with the wire installation. Premise inside wire is located on the Customer's side of the Company's premise protector. By definition, Customer premise inside wire excludes house, riser, buried, and aerial cable.

CUSTOMER-PROVIDED TERMINAL EQUIPMENT

Devices or apparatus and their associated wiring provided by a Customer, which may be connected to the communications path of the Company's exchange network either electrically, acoustically or inductively.

CUSTOMER TROUBLE REPORT

Any oral or written report from a Customer received by the Company relating to a physical defect or to difficulty or dissatisfaction with the service provided by the Company's facilities. One report shall be counted for each oral or written report received even though several items are reported by one Customer at the same time, unless the group of troubles so reported is clearly related to a common cause.

DEMARCATON POINT

The point of interconnection between the Company's communications facilities and the terminal equipment, protective apparatus or inside wiring at a Customer's premise. The demarcation point is located on the Customer's side of the Company's protector or equivalent.

DETACHED ACCESS LINE

An additional circuit connected to an access line either directly or through a switching device that uses Company facilities.

SECTION 1

1.4 DEFINITIONS OF TERMS (cont.)

DIRECT BURIAL

The installation of cables or conductors directly in the earth and not in conduit or duct.

DIRECT CONNECTION

Connection of terminal equipment to the Company's exchange facilities by means other than acoustic and/or inductive coupling.

DIRECT ELECTRICAL CONNECTION

The physical connection of electrical conductors in the communications path.

DIRECTORY

A book that typically lists each telephone Customer alphabetically, with his/her service location and telephone number.

DIRECTORY ASSISTANCE SERVICE

Directory assistance service is furnished to supplement the information available in the Company directory, and to furnish telephone numbers to users who are not able to find the listing in their directory.

DIRECTORY LISTING

The publication of the Company's directory and/or directory assistance records of information relative to a Customer's telephone number, by which telephone users are able to ascertain the telephone number of a desired party.

DISCONNECT NOTICE

The written notice sent to a Customer following billing, notifying the customer that service will be disconnected if charges are not satisfied by the date specified on the notice.

DISCONNECTION OF SERVICE

An arrangement for a permanent interruption of telephone service, made at the request of the Customer, or initiated by the Company for violation of Tariff regulations by the Customer. A "final" bill would be rendered showing moneys owed to the Company net of any amounts to be refunded, such as deposits, as of the date the service was disconnected.

DROP WIRE

Wires used to connect the aerial, buried, or underground distribution facilities to the point where connection is made with a Customer's premise.

SECTION 1

1.4 **DEFINITIONS OF TERMS** (cont.)

EMERGENCY NUMBER SERVICE

A telephone exchange communication service whereby a public safety answering point designated by the Customer may receive and answer telephone calls placed by dialing the number 911. It includes the services provided by the lines and equipment associated with the service arrangement for answering and dispatching of public emergency telephone calls dialed to 911.

ENTRANCE FACILITIES

Facilities extending from the point of entrance on private property to the premise on which service is furnished.

EXCHANGE

The area established by the Company for the administration of telecommunications service for which a separate local rate schedule is provided. The area usually embraces a town, or village and its environs, and consists of one or more central offices, together with associated plant facilities used in furnishing telecommunications services in that area.

EXCHANGE AREA

The area within which the Company furnishes complete telephone service from one specific exchange at the exchange rates applicable within that area.

EXCHANGE SERVICE

Exchange service is a general term describing, as a whole, the facilities for local intercommunications, together with the capability to send and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of the local exchange Tariff.

- (a) Flat rate service: A classification of exchange service furnished a Customer for which a stipulated charge is made regardless of the amount of use.

FACILITIES

All the plant and equipment of the Company and all instrumentalities owned, licensed, used, controlled, furnished, or supplied for or by the Company, including any construction work in progress allowed by the Commission.

SECTION 1

1.4 DEFINITIONS OF TERMS (cont.)

FLAT RATE SERVICE

A classification of exchange service furnished a customer for which a stipulated charge is made regardless of the amount of use.

GENERAL EXCHANGE SERVICES

Services furnished by the Company connected to or associated with primary local exchange service.

HARM

Electrical hazards to Company personnel, damage to Company equipment, malfunctions of Company billing equipment, and degradation of service to persons other than the user as well as the calling or called party.

HOUSEHOLD

A household comprises all persons who occupy a dwelling unit. A dwelling unit is a house, an apartment or other group of rooms or a room that constitutes separate living quarters. A household includes the related persons (the head of the household and others in the dwelling unit who are related to the head of the household) and also any lodgers or employees who regularly live in the house. A person living alone or a group of unrelated persons sharing the same dwelling unit as partners is counted as a household.

IDENTIFICATION NUMBER

An identifying number of a particular model of "Conforming Device" attested by a manufacturer or supplier to comply with the standards and procedures set forth in the Federal Communications Commission's Part 68.

INDIVIDUAL LINE SERVICE

A classification of exchange service furnished under Tariff provisions which provides that only one exchange access line shall be served by the circuit connected.

INITIAL NONRECURRING CHARGE

A nonrecurring charge made for the furnishing of telephone services, which may apply in addition to service connection charges.

SECTION 1

1.4 DEFINITIONS OF TERMS (cont.)

INITIAL SERVICE PERIOD

The minimum period of time for which service is provided, which is typically one month unless otherwise specified in the Tariff

INTERFACE

- (a) The junction or point of interconnection between two systems or equipment having different characteristics which may differ with respect to voltage, frequency, speed of operation, type of signal and/or type of information coding including the connection of other than Company-provided facilities to exchange facilities provided by the Company.
- (b) The point of interconnection between Company equipment and communications facilities on the premise of the Customer. Also referred to as demarcation point.

INTERFACE EQUIPMENT

Equipment provided by the Company at the interface location to accomplish the direct connection of facilities provided by the Company with facilities provided by other than the Company.

INTERLATA

Long distance message telecommunications service where point locations are in a different local access and transport area (LATA).

INTRALATA

Long distance message telecommunications service where service point locations are within the same local access and transport area (LATA).

INTRAEXCHANGE CHANNEL SERVICE

Channel connecting two or more "primary terminations" in the same exchange.

SECTION 1

1.4 DEFINITIONS OF TERMS (cont.)

INTRAEXCHANGE SERVICE

Telecommunications service confined wholly within a *single* exchange.

JACK

A fixed socket designed to permit the establishment of a connection between the local exchange facilities and terminal equipment equipped with cords ending in plugs.

LOCAL ACCESS AND TRANSPORT AREA (LATA)

Denotes a geographic area established for the administration of telecommunications service. It encompasses designated local operating Company serving areas which are grouped to serve common social, economic, and miscellaneous purposes.

LOCAL CALLING AREA

See "Local Service Area."

LOCAL CHANNEL

Applies to that portion of a channel that connects a station to the interexchange channel or to a channel connecting two or more exchange access lines within an exchange area.

SECTION 1

1.4 DEFINITIONS OF TERMS (cont.)

LOCAL EXCHANGE SERVICE

Telecommunications service provided within an exchange for the purpose of establishing connections between Customer premise within the exchange, including connections between a Customer premise and a long distance service provider serving the exchange. Local exchange service may also be referred to as local exchange telephone service.

LOCAL MESSAGE

A communication between two or more exchange access lines within the local service area of the calling telephone.

LOCAL MESSAGE CHARGE

The charge that applies for a completed message that is made when the calling exchange access line and the called exchange access line are both within the same local calling area where a local message charge is applicable.

LOCAL SERVICE

The intercommunication (by means of facilities connected with the Company central office or offices and under the provisions of the Company) between exchange access lines located in the same exchange or in different serving area between which no toll rates apply.

LOCAL SERVICE AREA (LOCAL CALLING AREA)

The area within which telephone service is furnished customers under a specific schedule of exchange rates (flat or measured) and without toll charges. A local service area may include one or more exchange areas under an extended area service arrangement.

LOCAL SERVICE CHARGE

The charge for furnishing facilities to enable a Customer to send or receive telecommunications within the local service area. This local service calling area may include one or more exchange areas.

SECTION 1

1.4 **DEFINITIONS OF TERMS** (cont.)

MAINTENANCE SERVICE CHARGE

A nonrecurring maintenance charge applied when service difficulty or trouble results from the use of Customer-provided equipment or inside wiring.

MESSAGE

A communication between two or more exchange access lines. Messages may be classified as local or toll.

MILEAGE

The measurement (airline, route, etc.,) upon which a charge for the use of part or all of a circuit furnished by the Company is based.

MINIMUM CONTRACT PERIOD

The minimum length of time for which a Customer is obligated to pay for service, facilities and equipment, whether or not retained by the Customer for such minimum length of time.

NETWORK CONTROL SIGNALING

The transmission of signals used in the telecommunications system which perform functions such as supervision (control, status, and charging signals), address signaling (e.g., dialing), calling and called number identification and audible tone signals (call progress signals indicating reorder or busy conditions, alerting coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications system.

NON-LISTED TELEPHONE NUMBER

A telephone number associated with an exchange access line for which no listing appears in the alphabetical section of a telephone directory. The number is listed in the information records and is given out upon request.

NONPUBLISHED TELEPHONE NUMBER

A telephone number associated with an exchange access line which, at the request of the Customer, is not listed in the telephone directory and is not made available to the general public by the Company.

NONRECURRING CHARGE

A one-time charge associated with certain installations, changes or transfers of services, either in lieu of or in addition to recurring monthly charges.

SECTION 1

1.4 **DEFINITIONS OF TERMS** (cont.)

OFF PREMISE EXTENSION (OPX)

A telephone located in a different office or building from the main phone system.

ONE PARTY SERVICE

Any exchange access line designed for the provision of exchange service to one premise.

PERMANENT DISCONNECT

A discontinuance of service in which the facilities used in the service are immediately made available for use for another service.

PERSON

Includes individuals, partnerships, corporations, governmental bodies, associations and any other such entity.

PREMISE

The same premise consists of:

- (a) the building or buildings, together with the surrounding land occupied as, or used in the conduct of one establishment, business, residence, or a combination thereof, and not intersected by a public road or by property occupied by others.
- (b) the portion of the building occupied by the customer, either in the conduct of his business or residence, or a combination thereof, and not intersected by a public thoroughfare or by space occupied by others.
- (c) the continuous property operated as a single farm whether or not intersected by a public road.

PREMISE WIRING

All wire within a Customer's premise, including connectors, jacks and miscellaneous materials associated with the wire's installation. Premise inside wire is located on the Customer's side of the Company's premise protector. By definition, Customer premise inside wire excludes riser, buried and aerial cable.

PREASSIGNED NUMBER

A telephone number preassigned before service is actually established.

SECTION 1

1.4 DEFINITIONS OF TERMS (cont.)

PREWIRING

Any inside wiring done at the location of a residence or business prior to the initial installation of telephone service.

PRIMARY SERVICE

The initial provision of voice grade access between the Customer's premise and the switched telecommunications network. This includes the initial connection to a new Customer, the move of an existing Customer to a new premise, or the change of a telephone number.

PRIMARY TERMINATION

Applies to channels, which extend beyond the continuous property of a Customer or the confines of a single building housing the first premises of more than one Customer. "Primary Termination" also denotes the first termination of such a channel at a station or private branch exchange on the continuous property of a customer. When more than one Customer's premise is located within the same building, the first termination of such a channel at that building constitutes a "primary termination." For purpose of this definition, the location of a "primary termination" for channel services associated with "switching system services" is considered to be at the "switching system services" serving central office. When the "switching system services" serving central office is not in the same exchange as the main location, the "mileage service area" center for the main location will be used in lieu of the "switching system services" serving central office.

SECTION 1

1.4 **DEFINITIONS OF TERMS** (cont.)

PUBLIC THOROUGHFARE

A road, street, highway, lane or alley under the control of and kept by the public.

PUBLISHED TELEPHONE NUMBER

A number, which appears in the current telephone directory, or is scheduled, to appear in a forthcoming telephone directory, and which also appears in the information records for general public information.

RATE CENTER

A specified geographical location within an exchange area from which mileage measurements are determined for the application of rates between exchange areas.

REFERENCE LISTING

The listing of a generally accepted name of a firm or corporation followed by a reference to another listing.

REGISTERED TERMINAL EQUIPMENT

Terminal equipment which is registered in accordance with Part 68 of the Federal Communications Commission's Rules and Regulations.

RESIDENTIAL SERVICE

Telecommunications service furnished to Customers when the actual or obvious use is for domestic purposes.

ROTARY HUNTING SERVICE

A central office service arrangement whereby a called busy line in a specified line group will automatically advance until an idle line or trunk is found.

SERVICE CHARGE

A nonrecurring nonrefundable charge for work required to establish initial service or to make subsequent additions to, moves, or changes in that service.