# Large Filing Separator Sheet

Case Number: 08-266-TP-ATA

90-5039-TP-TRF

File Date: 3/19/2008

Section: 2 of 2

Number of Pages: 50

Description of Document: New Case

#### BASIC TELEPHONE ASSISTANCE

# III. <u>LIFELINE ASSISTANCE</u> (Continued)

# C. <u>Enrollment Process</u> (Continued)

- (c) If the customer is eligible for the lifeline discount, the company will credit the customer's bill retroactive to the date of customer's request for lifeline service.
- (d) If the customer does not return the application with the appropriate documentation, if required, within 15 business days, the customer will need to reapply for the lifeline discounts. Should the company determine that the customer does not qualify for lifeline assistance or if the customer submits incomplete documentation, the company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days, the customer has failed to prove eligibility or provide the necessary documentation, the customer must reapply for the lifeline discounts.

## 2. New Customers:

- (a) Customers applying for new service and requesting to establish lifeline service should complete and submit a company lifeline application, and provide documentation if applicable, within 15 business days of requesting the discount. The company will process the lifeline application without delaying the installation of new service.
- (b) The company will review the customer's lifeline application to determine the customer's eligibility within 15 business days.
- (c) If the customer is eligible for the lifeline discount, the company will credit the customer's bill for installation charges and the monthly discount retroactive to the date the customer's service is established.
- (d) If the customer does not return the application with the appropriate documentation, if required, within 15 business days, the customer will need to reapply for the lifeline discounts. Should the company determine that the customer does not qualify for lifeline assistance or if the customer submits incomplete documentation, the company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days, the customer has failed to prove eligibility or provide the necessary documentation, the customer must reapply for the lifeline discounts.

#### BASIC TELEPHONE ASSISTANCE

# III. <u>LIFELINE ASSISTANCE</u> (Continued)

# D. Income Eligibility

- 1. The Telephone Company must verify through acceptable documentation that a customer qualifies for Lifeline Assistance. Such verification must be preformed within 60 days of a customer's service establishment. Examples of documentation would include: 1) the prior year's state or federal income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; 5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/Workmen's Compensation statement of benefits; 8) a divorce decree or child support document.
- Regardless of when the Company completes the verification process lifeline benefits shall go back to the date the qualified customer requested lifeline service or established new service.
- 3. The Telephone Company shall provide written notification to customers that do not qualify for Lifeline Assistance. The notice shall give the customer an additional 30 day opportunity to prove eligibility or dispute the company's determination. If after that additional 30 days, the customer has failed to prove eligibility or provide the necessary documentation, the customer must reapply for the lifeline discounts.
- 4. The Telephone Company shall give customers who do not qualify for lifeline assistance the option of spreading installation charges over three months consistent with Chapter 4901:1-5, O.A.C.

Issued: March 19, 2008

# III. <u>LIFELINE ASSISTANCE</u> (Continued)

## D. Income Eligibility (Continued)

- 5. Written notification must include 1) the earliest date termination of lifeline benefits will occur if the customer has been receiving the benefits or the last date the customer has to provide documentation to prove eligibility to receive the benefits; 2) the reason(s) for termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the Telephone Company; and 4) a statement consistent with the disconnect notice set forth in Chapter 4901:1-5, O.A.C., explaining who customers may contact in the event of a dispute.
- 6. If a customer disagrees with a company's findings regarding eligibility of Lifeline, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

## E. Verification of Continued Eligibility

- 1. The Telephone Company must notify customers at least 60 days prior to the company's pending termination of the customer's Lifeline Assistance if the customer fails to submit acceptable documentation for continued eligibility for benefits. Such notice will be separate from the bill and will include: 1) the earliest date termination of lifeline benefits would occur, 2) the reason(s) for the termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility, 3) contact information for the telephone company and 4) a statement consistent with the disconnect notice requirements outlined in the MTSS Chapter 4901:1-5, O.A.C., explaining who the customer should contact in the event of a dispute.
- 2. Should a customer fail to submit proper documentation within the 60 day period, the Telephone Company will terminate customer's current lifeline benefits and require the customer to reapply.
- 3. If a customer disagrees with a company's findings regarding eligibility for Lifeline Assistance, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

#### CUSTOM AND ADVANCED CALLING SERVICES

#### I. CUSTOM CALLING SERVICES

# A. Call Waiting \* Tier 1 Non-Core

This service permits a subscriber, already talking to another subscriber, to be informed that another call is waiting to reach him. By flashing the switchhook, the subscriber can transfer to the new call while holding the original connection. Subsequent flashes of the switchhook will transfer the subscriber back and forth between the two connections. Only one call can wait at a time, any other calls will receive busy tone.

Monthly Rate

**Maximum Rate** 

\$1.00

\$2.00

#### B. Call Forwarding

This service provides the subscriber with the ability to automatically forward all of his incoming calls to another station. Toll charges will apply to all calls forwarded to stations outside the customer's local calling area.

Monthly Rate......\$2.00

# C. Remote Call Forwarding

This feature, which includes call forwarding, allows a customer to initiate call forwarding activation or deactivation from a location other then the subscribing station. To remotely activate or deactivate call forwarding, the customer calls a dedicated "remote activation" directory number on the local switch. After hearing a tone, optionally followed by an announcement, the customer dials the "home" directory number and a security code. If the dialed directory number and security code match and the caller subscribes to remote activation, the EWSD switching system returns a confirmation tone followed by dial tone. The customer then follows the activation or deactivation procedure as if he or she were calling from the base station.

Monthly Rate.....\$4.00

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# CUSTOM AND ADVANCED CALLING SERVICES

# I. <u>CUSTOM CALLING SERVICES</u> (Continued)

# D. <u>Conference Call</u> (Three Way Calling)

This service permits a subscriber to add a third party to an existing connection. The subscriber initiating the conference is in control of the connection and cannot hang up without terminating it. If desired, he may disconnect the third party from the conference or have private consultation with him before establishing the conference.

Monthly Rate.....\$2.00

#### E. Three Way Call Transfer

Allows the customer who is engaged in a normal two-way call to initiate a Three-Way call, disconnect from the call and allow the two non-calling parties to continue the conversation even though the controlling party is no longer involved. The customer uses the hookflash to put the party on hold, dials another party, possibly converses with them and then goes on-hook. The party on hold is automatically connected to the newly added party regardless of the busy/idle status of the new party.

Monthly Rate.....\$3.00

# F. Abbreviated Dialing

Abbreviated dialing permits the subscriber to place local and message toll calls to a preselected group of telephone numbers by dialing abbreviated codes. Abbreviated dialing is provided in capacities of eight (8) or thirty (30) numbers.

# Monthly Rates

- a. Eight (8) number capacity, each line \$2.00
- b. Thirty (30) number capacity, each line \$5.00

#### CUSTOM AND ADVANCED CALLING SERVICES

# I. <u>CUSTOM CALLING SERVICES</u> (Continued)

# G. Toll Blocking Service

At the customer's request and where equipment arrangements permit, a customer's line may be equipped to prevent the restricted access line from making calls to toll points. Toll restriction is furnished for use only to individual access lines or communications trunks. The service is not available for use to party line customers.

At the time of instituting service, the customer will select amount "1+" blocking, which will prevent completion of "1+" toll calls (including WATS and 800 service calls). Or "0+" blocking, which will prevent access to operator-assisted calling (whether toll or non-toll service), or combined "1+/0+" blocking, which will prevent both. If "0+" blocking or "1+/0+" blocking is instituted, the customer will be unable to access an operator for any purpose, including emergency services.

When Toll Blocking Service is established or discontinued, Service Connection Charges will apply.

Monthly rates
Central office, per access line.....\$2.00

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#### CUSTOM AND ADVANCED CALLING SERVICES

#### II. ADVANCED CALLING SERVICES

## A. Per Call Blocking

Enables customers to prevent the disclosure of their telephone number on a per call basis to the called party. The disclosure of the calling party's number can be prevented on a per call basis by dialing a preassigned access code before making a call. This action must be repeated each time a call is made to prevent the disclosure of the calling party's telephone number. If the called party has a display devise, a privacy indication will appear instead of the calling party's telephone number. Per Call Blocking will be provided on a universal basis to all eligible customers.

All public and semi-public payphones in Telephone Service Company's service area will be equipped with Per Call Blocking.

# B. Per Line Blocking \* Tier 1 Non-Core

Enables customers to prevent the disclosure of their telephone number on all outgoing calls, without the necessity of an activation code. If the called party has a display devise, a privacy indication will appear instead of the calling party's telephone number. Per Line Blocking will be provided at no monthly charge on an optional basis to non-published customers. The service is also available to published customers at a monthly charge of \$.50. Law Enforcement, Domestic Shelters and other special agencies will be offered free Per Line Blocking. Per Line Blocking will not be available to public, semi-public, and two party service customers.

Monthly Rate	Maximum Rate
\$.50	\$1.00

Deactivation of Per Line Blocking is available at the customer's discretion. To deactivate the privacy status, the customer would dial \*82 from a touch-tone phone or 1182 from a rotary dial phone before placing a call. After completion of the call, the line reverts back to the privacy status.

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#### CUSTOM AND ADVANCED CALLING SERVICES

# II. <u>ADVANCED CALLING SERVICES</u> (Continued)

#### C. Repeat Dialing

Automatically redials the last outgoing number after the customer activates the service by dialing \*66 from a touch -tone phone, or 1166 from a rotary dial phone. Repeat Dialing monitors the busy line and performs a call set-up when both the originating and terminating lines become idle. After activation of the feature, the originating and terminating customers may place other calls without affecting the Repeat Dialing service status. This service may also be used to recall a called party after the conversation has been terminated.

#### D. Call Return

Enables a customer to return the last incoming call, whether or not it was answered. The customer dials the activation code of \*69 from a touch-tone phone, or 1169 from a rotary dial phone, and the last incoming call is announced. If the incoming call was placed from a line designated as "private", the recording will indicate that the number is private and will announce only the date and time of the call. To activate the Call Return function, the customer would then dial "1". If the line is busy when the customer activates the service, a confirmation announcement is heard, the customer hangs up, and a queuing process begins. For the next thirty minutes both the calling and called parties' lines are checked periodically. The call set-up is made when both the originating and terminating lines are idle. After activation of the feature, the originating and terminating customers may place other calls without affecting the Call Return service status. Up to ten (10) calls may be held in queue for the customer's Call Return activation. The call backs may be to areas where a toll charge would be applicable.

This feature cannot be activated for certain telephone numbers, such as numbers with the 800 or 900 prefixes or PBX extensions.

#### CUSTOM AND ADVANCED CALLING SERVICES

## II. <u>ADVANCED CALLING SERVICES</u> (Continued)

# E. <u>Caller ID</u>

Allows the customer to view the telephone number of the calling party when receiving a telephone call. The telephone number of the calling party is displayed on a customer-provided display device. However, the calling party may subscribe to services which will prevent the disclosure of their telephone number. In such instances, a privacy indication will appear on the customer-provided display device instead of the calling party's telephone number.

# F. Caller ID with Name

Works in the same manner as Called ID, but in addition to displaying the calling party's telephone number, it also display's the calling party's name. The calling party may subscribe to services which will prevent the disclosure of their telephone number and name. In such instances, a privacy indication will appear on the customer-provided display device instead of the calling party's telephone number and name.

### G. Selective Call Rejection

Provides the customer with a method of blocking calls from certain numbers, which may or may not be known to the customer. The customer may create a screening list of up to six (6) telephone numbers, and place them in a network memory through an interactive dialing sequence. The customer may also activate the service after receiving a call, and thus place the number associated with that call on the Selective Call Rejection screening list. To activate the feature, the customer dials \*60 from a touch-tone phone or, 1160 from a rotary dial phone, and the telephone number of each incoming call is checked against the customer's Selective Call Rejection screening list.

# H. Selective Call Acceptance

Provides the customer with a method to accept calls from certain numbers only. Up to six (6) numbers may be added to the screening list through an interactive dialing sequence. The customer dials \*64 from a touch-tone phone, or 1164 from a rotary-dial phone, to activate the service. Each incoming call is then checked against the customer's Selective Call Acceptance screening list.

# P.U.C.O. No. 5 Tariff

#### CUSTOM AND ADVANCED CALLING SERVICES

# II. <u>ADVANCED CALLING SERVICES</u> (Continued)

# I. <u>Selective Call Forwarding</u>

Allows customers to create a special list of up to six (6) telephone numbers and a destination number through an interactive dialing sequence. By dialing \*63 from a touch-tone phone, or 1163 from a rotary dial phone, the customer activates the service. Only incoming calls from numbers appearing on the list will be forwarded to the predetermined remote station.

#### J. Priority Ringing

Allows customers to designate several numbers that will be recognized immediately as important calls by means of a distinctive alerting signal. Up to six (6) numbers may be added to the screening list through an interactive dialing sequence. The customer then dials \*61 from a touch-tone phone, or 1161 from a rotary dial phone, to activate the service. When the incoming call is identified as one of the numbers on the list, a distinctive ring will be produced in the customer's telephone to alert them that an important call is coming in. If the customer is using the phone and one of the selected numbers comes through on Call Waiting, the customer will receive a distinctive call waiting signal indicating that an important call is awaiting.

# K. Personal Ringing

Personal Ringing allows multiple directory numbers to be assigned to a single line. Personal Ringing lines have one primary directory number and up to three secondary numbers. Each directory number has its own distinctive ringing pattern.

# L. Anonymous Call Rejection

Allows the customer to reject those calls from which a privacy indicator is received (meaning the calling party chose to keep his number private). The customer activates the service by dialing \*77 from a touch tone phone or 1177 from a rotary dial phone. The calling party will receive a recorded announcement indicating that the person they are calling does not wish to receive calls from callers who choose to block their number. The customer deactivates the service by dialing \*87 from a touch tone phone or 1187 from a rotary dial phone.

#### CUSTOM AND ADVANCED CALLING SERVICES

## II. <u>ADVANCED CALLING SERVICES</u> (Continued)

#### M. Call Trace \*Tier 1 Non-Core

Call Trace allows customers to request an automatic trace of the last called received by dialing \*57 from a touch-tone phone or 1157 from a rotary dial phone immediately following termination of the last incoming call. The customer will hear a recording explaining the charges and how to proceed with or terminate the trace. An announcement will also inform the customer if the trace has been successful and offers a number to call for further instructions. The Call Trace feature must be activated before receiving another call so that the correct number will be recorded. If the customer subscribes to Call Waiting and the customer gets a Call Waiting signal while an annoying call is in progress, the annoyance call cannot be traced using this feature. The results of a successful trace will only be released outside the Company to legally constituted authorities with proper authorization. Call Trace will be offered on both a flat monthly rate basis and a per use basis. Customers choosing the flat monthly rate may activate Call Trace at any time without additional charges. Customers choosing the per use basis will incur a \$5.00 charge for each successful trace.

Per Use Charge \$5.00 Maximum Per Use Charge \$10.00

# N. Caller ID w/Call Waiting Notification

Allows the customer to receive information about a calling party while off hook with an existing call. Calling party information is transmitted after the customer is alerted of the new call. This feature is a flat rate only feature and works in conjunction with Caller ID (with or without name) and Call Waiting. This feature is not eligible for the Monthly Subscription Rate Discount plan in Section 4, Sheet 45 III.B.

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#### CUSTOM AND ADVANCED CALLING SERVICES

# II. <u>ADVANCED CALLING SERVICES</u> (Continued)

#### O. Hot Line Service

This service allows the customer to automatically place a call to a pre-assigned number by simply going off hook. No dialing is required. The customer is also able to receive incoming calls normally. This service is provided in conjunction with basic residential business or centrex service which rates are found in Section 5 of this tariff.

# P. Warm Line Service

This service allows the customer to place a call to a pre-assigned number without dialing by simply remaining off-hook for a given interval of time. If the customer begins dialing before the time period expires, the call will proceed normally. However, if dialing has not started before the time interval expires, the call is automatically routed to the pre-assigned number. The pre-assigned number can be an intercom code, or a local or toll directory number. This service is provided in conjunction with basic residential, business or centrex service which rates can be found in Section 5 of this tariff.

# Q. <u>Telemarketing - Do Not Disturb Service</u>

This service, when activated by the customer, will route all incoming calls to an announcement that tells the caller "You have called a number which does not accept calls from telemarketers. All other callers may press "1" if they wish to complete the call". This service is provided, on a line by line basis, in conjunction with basic residential, business or centrex service which rates can be found in Section 5 of this tariff.

# R. <u>Enhanced Telemarketing – Do Not Disturb Service</u>

This service, when activated by the customer, will route only those incoming calls that are not public (e.g. Private, Unavailable or are otherwise blocked), to an announcement that tells the caller "You have called a number which does not accept calls from telemarketers. All other callers may press "1" if they wish to complete the call". Customers must have Caller ID with Name. This service is provided, on a line by line basis, in conjunction with basic residential, business or centrex service which rates can be found in Section 5 of this tariff.

#### CUSTOM AND ADVANCED CALLING SERVICES

# II. <u>ADVANCED CALLING SERVICES</u> (Continued)

# S. General

Advanced Calling Services (ACS) cannot be functional unless both the called and calling parties are served by, and the call is routed through, appropriately-equipped central offices, and routed over appropriately-equipped facilities for calls between such equipped central offices.

Telemarketers are prohibited from blocking the disclosure of their telephone number when placing calls. Upon receiving complaints that a telemarketer is blocking the disclosure of it telephone number, the Company will investigate the complaints and terminate the number blocking service where appropriate.

ACS will be available to residential, business, and Centrex customers, on a per line basis.

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#### CUSTOM AND ADVANCED CALLING SERVICES

## III. ADVANCED CALLING SERVICES RATES AND CHARGES

# A. Monthly Subscription Rates

1720 Marie De la Constitución de	Monthly Rate Per Line	Max.
Per Call Blocking#	N/C	
Per Line Blocking *Tier 1 Non-Core		
Nonpublished Customers	N/C	N/C
Published Customers	\$ .50 <del>++</del>	\$1.00++
Repeat Dialing	\$3.00	
Call Return	\$3.00	
Caller ID <u>*Tier 1 Core</u>	\$5.00	\$5.00
Caller ID with Name	\$5.00	
Selective Call Rejection	\$3.00	
Selective Call Acceptance	\$3.00	
Selective Call Forwarding	\$3.00	
Priority Ringing	\$3.00	
Personal Ringing	\$3.00	
Anonymous Call Rejection	\$3.00	
Call Trace * Tier 1 Non-Core	\$3.00	\$6.00
Caller ID with Call Waiting Notification	\$1.50++	
Hot Line Service	\$2.00++	
Warm Line Service	\$2.00++	
Telemarketing - Do Not Disturb Service	\$4.00++	
Enhanced Telemarketing - Do Not Disturb Service	\$5.00++	

#Provided automatically to each line

++ Not eligible for discount.

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#### CUSTOM AND ADVANCED CALLING SERVICES

# III. ADVANCED CALLING SERVICES RATES AND CHARGES (Continued)

# B. Monthly Subscription Rate Discount (Continued)

Total features charges will be reduced by a credit corresponding to the following discount schedule:

	Total Credit Per Montl
Two Features	\$1.25
Three Features	\$3.00
Four Features	<b>\$4.75</b>
Five Features	\$6.50
Six Features	\$8.25
Seven Features	\$10.00
Eight Features	\$11.75

Discount does not apply to per use activations of Call Trace or Call Return.

# C. Per Use Feature Charge

The Call Trace and Call Return features may be accessed by and billed on either a flat rate basis, as specified in Section III.A, or on a per use basis as specified below:

Rate per Successful Trace					
	Or Call Return Activati	<u>on</u>	Monthly Cap		
		Max.		<u>Max</u>	
Call Trace *Tier 1 Non-Core	\$5.00	\$10.00	\$25.00	\$50.00	
Call Return	\$0.50		\$5.00		
Repeat Dialing	\$0.50		\$5.00		

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#### CUSTOM AND ADVANCED CALLING SERVICES

## III. ADVANCED CALLING SERVICES RATES AND CHARGES (Continued)

# C. <u>Per Use Feature Charge</u> (Continued)

Call Trace \*Tier 1 Non-Core

Customers choosing the flat monthly rate may activate Call trace at any time without additional charges. Customers choosing the per use basis will incur a \$5.00 charge for each successful trace.

<u>Per Use Charge</u> <u>Max.</u> \$5.00 \$10.00

The per use Call Trace charge will be incurred when the attempt to trace and record the calling telephone number is successful.

#### Call Return

The per use Call Return charge will be incurred upon dialing the Call Return Activation Code if the called line is idle, the Call Return request completes irrespective of whether or not the call party answers. If the called line is busy, the customer is so notified when the Call Return feature is activated.

The per use Repeat Dialing charge will be incurred upon dialing the Repeat Dialing activation code.

## D. Non-Recurring Charges

A non-recurring charge applied to establish or change to new and/or additional ACS features, except when the change results only in the removal of one or more ACS features.

	Non-recurring Charge,		
·	Each Line Equipped	Max.	
Per Call Blocking	NONE		
Per Line Blocking+ *Tier 1 Non-Core	\$4.00	\$8.00	
Repeat Dialing	\$4.00		
Call Return	\$4.00		
Caller ID *Tier 1 Core	\$4.00	\$4.00	

<sup>+</sup> Waived for non-published customers for within 90 days of the introduction of the service. After the 90-day period has expired the non-recurring connection charge will apply.

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#### CUSTOM AND ADVANCED CALLING SERVICES

# III. ADVANCED CALLING SERVICES RATES AND CHARGES (Continued)

# D. <u>Non-Recurring Charges</u> (Continued)

	Non-recurring Charge,	
	Each line Equipped	<u>Max</u> .
Selective Call Rejection	\$4.00	
Selective Call Acceptance	\$4.00	
Caller ID with Call Waiting Notification	\$4.00	
Hot Line Service	\$4.00	
Warm Line Service	\$4.00	
Telemarketing – Do Not Disturb Service	\$4.00	
Enhanced Telemarketing - Do Not Disturb Service	\$4.00	
Selective Call Forwarding	\$4.00	
Priority Ringing	\$4.00	
Personal Ringing	\$4.00	
Anonymous Call Rejection	\$4.00	
Call Trace *Tier 1 Non-Core	\$4.00	\$8.00

A connection charge does not apply to per use activation of Call Trace or Call Return.

A single connection charge shall apply if multiple ACS features or Custom Calling features are ordered at the same time, on the same line, and at the same address.

The connection charge will be waived if the request for ACS features is made in conjunction with an initial installation service order.

#### E. Promotional Offerings

Advanced Calling Services (ACS) may be offered to individual customers for trial-use for a period not to exceed ninety (90) days. The dates of offering and duration of trial-use, will be determined by the Telephone Company. During trial-use, the recurring charges for the ACS features will not apply to customers participating in the trial-use offering and the non-recurring connection charges will be waived. This offering is limited to one-party lines, which are not already equipped with the ACS features added. A customer may participate only once during each trial-use offering period.

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#### CUSTOM AND ADVANCED CALLING SERVICES

# III. ADVANCED CALLING SERVICES RATES AND CHARGES (Continued)

# E. <u>Promotional Offerings</u> (Continued)

Customer requests for ACS trial-use will be subject to availability of facilities. Requests for promotional offerings will be filed with the Public Utilities Commission of Ohio not less than ten days prior to the effective date.

# F. Moon Packages

# 1. Quarter Moon

Features:

Call Waiting
Call Forwarding
Three Way Calling
Touch Tone

Monthly Rate:

\$3.25

# 2. New Moon

Features:

Call Waiting
Call Forwarding
Three Way Calling
Call Return
Touch Tone

Monthly Rate:

\$4.50

# 3. Harvest Moon

Features:

Caller ID with Call Waiting
Caller ID with Name and Number
Call Forwarding
Three Way Calling
Personal Ringing

Touch Tone Monthly Rate:

\$8.75

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#### CUSTOM AND ADVANCED CALLING SERVICES

# III. ADVANCED CALLING SERVICES RATES AND CHARGES (Continued)

- F. Moon Packages (Continued)
  - 4. Blue Moon

Features:

Caller ID with Call Waiting
Caller ID with Name and Number
Call Forwarding
Three Way Calling
Anonymous Call Rejection
Repeat Dialing
Touch Tone
Monthly Rate:

\$10.00

Moon packages are groups of ACS features offered together at a package rate that is lower than the rate would be if the services were purchased separately.

Moon packages are offered to residential subscribers.

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#### **EXCHANGE RATES**

#### WAPAKONETA EXCHANGE RATES

# I. RATES AND THEIR REGULATIONS

## A. <u>Inside Based Rate Area</u>

The following rates shall apply within the Base Rate Area and within the Wapakoneta, Ohio exchange area.

	Net Me	onthly R	ates .	
	<u>Business</u>	Reside	nce	Payphone**
	<u>Max.</u>		<u>Max</u> .	
1 <sup>st</sup> Individual access line <u>*Tier 1 Core</u>	\$11.20 \$11.20	\$ 7.50	\$7.50	\$8.30
2 <sup>nd</sup> or 3 <sup>rd</sup> access line*Tier 1 Non-Core	\$11.20 \$22.40	\$ 7.50	\$15.00	
Coin Supervision Additive	_		-	\$7.20

#### B. Outside the Base Rate Area

The following rates and mileage charges shall apply outside the Base Rate Area but within the Wapakoneta, Ohio exchange area:

	Net Me	onthly Ra	ates	
	<u>Business</u>	Resider	<u>ace</u>	Payphone**
·	<u>Max.</u>		Max.	
1 <sup>st</sup> Individual access line*Tier 1 Core	\$11.20 \$11.20	\$ 7.50	\$7.50	\$ 8.30
2 <sup>nd</sup> or 3 <sup>rd</sup> access line <u>*Tier 1 Non-Core</u>	\$11.20 \$22.40	\$ 7.50	\$15.00	
Coin Supervision Additive	-	-		\$ 7.20

Mileage Charges, per airline mile \*Tier 1 Core
or fraction thereof \$1.00 \$1.00 \$1.00

Included in the access line rate is extended area service to the following points:

Telephone Service Company exchanges: Cridersville, Ohio. Buckland Telephone Company exchange: Buckland, Ohio

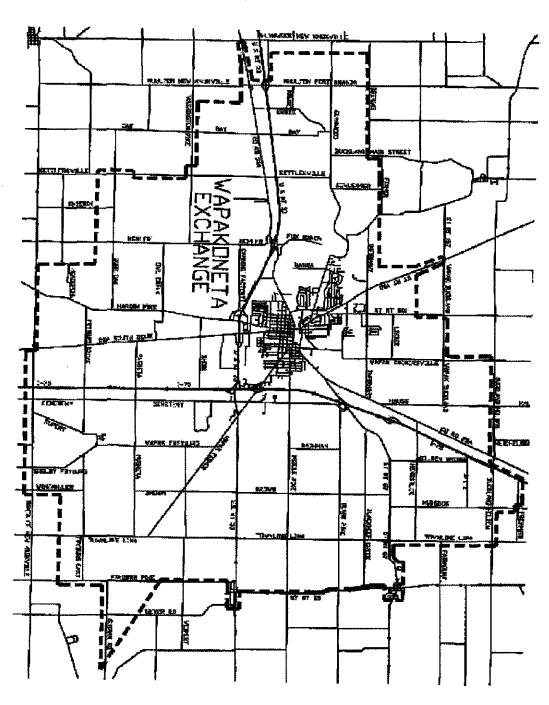
Sprint exchanges: Botkins, Jackson Center, Westminster, and Waynesfield, Ohio.

Verizon exchanges: St. Marys, Minster and New Bremen Ohio.#

#Subject to negotiations with Verizon North Inc.

Note: \*Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until August 1, 2008. After August 1, 2008, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 06-794-TP-ALT, effective August 1, 2006.

# WAPAKONETA EXCHANGE MAP



#### **EXCHANGE RATES**

#### CRIDERSVILLE EXCHANGE RATES

#### II. RATES AND THEIR REGULATIONS

#### A. <u>Inside Based Rate Area</u>

The following rates shall apply within the Base Rate Area and within the Cridersville, Ohio exchange area.

	Net Monthly	Rates			
	<b>Business</b>		Resider	<u>ice</u>	Payphone**
	<u>Max</u>	<u>.</u>	Max.		
1 <sup>st</sup> Individual access line <u>*Tier 1 Core</u>	\$11.20 \$11.	20 \$ 7.50	\$7.50	\$10.20	
2 <sup>nd</sup> or 3 <sup>rd</sup> access line <u>*Tier 1 Non-Core</u>	\$11.20 \$22.	40 \$ 7.50	\$15.00		
Coin Supervision Additive				\$ 7.20	

#### B. Outside the Base Rate Area

The following rates and mileage charges shall apply outside the Base Rate Area but within the Cridersville,

Unio exchange area:	Net Mom	tniy Kat	<u>es</u>			
	<u>Business</u>			Residen	<u>ice</u>	Payphone**
	]	Max.		Max.		
1 <sup>st</sup> Individual access line*Tier 1 Core	\$11.20	\$11.20	\$ 7.50	\$ 7.50	\$10.20	
2 <sup>nd</sup> or 3 <sup>rd</sup> access line <u>*Tier 1 Non-Core</u>	\$11.20	\$22.40	\$ 7.50	\$15.00		
Coin Supervision Additive				\$ 7.20		

Mileage Charges, per airline mile\*Tier 1 Core

or fraction thereof \$1.00 \$1.00 \$1.00

Included in the access line rate is extended area service to the following points:

Telephone Service Company exchanges: Wapakoneta, Ohio. Buckland Telephone Company exchange: Buckland, Ohio

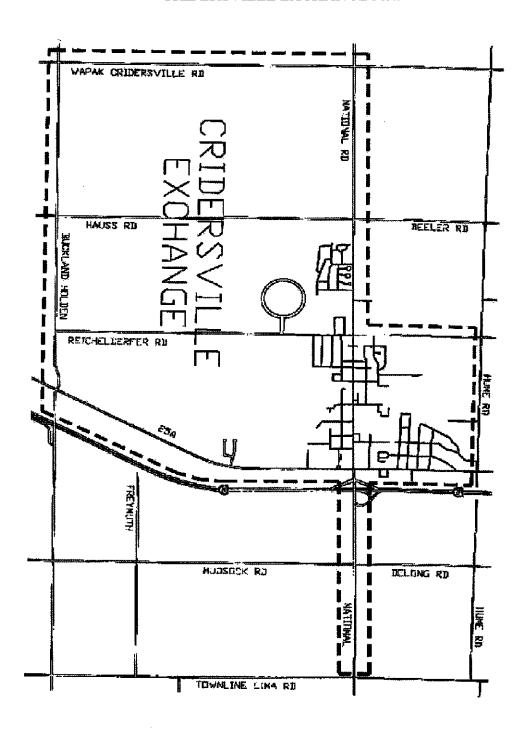
Sprint exchanges: Lima, Botkins, Jackson Center, Westminster, and Waynesfield, Ohio.

Verizon exchanges: St. Marys, Minster and New Bremen Ohio.#

#Subject to negotiations with Verizon North Inc.

Note: \*Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until August 1, 2008. After August 1, 2008, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 06-794-TP-ALT, effective August 1, 2006.

# CRIDERSVILLE EXCHANGE MAP



#### **EXCHANGE RATES**

# WAPAKONETA & CRIDERSVILLE EXCHANGE RATE PACKAGES

# III. OPTIONAL BUNDLED PACKAGES

#### A. TSC New Elite

## Basic Local Exchange Service

Plus, customers may include any or all of the following features at no additional charge when added at time of initial service installation: Caller ID, Caller ID/Call Waiting, Call Waiting, Call Forwarding, Call Return, Speed Calling, Three-Way Calling, Voice Mail\*, Repeat Dialing and Personal Ringing.

Customers are also eligible for a TSC Long Distance per minute rate of \$0.07 per minute for all calls anywhere in the U.S. (including Alaska and Hawaii), 24 hours a day, 7 days a week, 52 weeks per year.

#### B. TSC New Ultra

#### Basic Local Exchange Service

Plus, customers may include any or all of the following features at no additional charge when added at time of initial service installation: Caller ID, Caller ID/Call Waiting, Call Waiting, Call Forwarding, Call Return, Speed Calling, Three-Way Calling, Voice Mail\*, Repeat Dialing and Personal Ringing.

Customers are also eligible for a TSC Long Distance per minute rate of \$0.07 per minute for all calls anywhere in the U.S. (including Alaska and Hawaii), 24 hours a day, 7 days a week, 52 weeks per year.

Note: - Optional Bundled Packages are only available to residential customers where services and Facilities exist.

When a customer makes a partial payment, the payment will be applied to their local line service before being applied to their unregulated services.

Note: These packages can only be purchased in conjuction with non-regulated and/or de-tariffed services.

Unregulated Service

#### **EXCHANGE RATES**

# IV. SERVICE CONNECTION CHARGES

#### A. Line Servicing Charge

- 1. A non-recurring line servicing charge will be made for the installation of a new access line.
- 2. This charge applies for the engineering of and assignment of facilities associated with subscriber access lines and circuits.

# Non-Recurring Charge Maximum Rate

1 <sup>st</sup> Individual access line*Tier 1 Core	\$4.00	\$4.00
2 <sup>nd</sup> or 3 <sup>rd</sup> access line*Tier 1 Non-Core	\$4.00	\$8.00

#### B. Service Order Charge

1. A non-recurring service charge will be made for services rendered to record or modify at the subscriber's request, information maintained by the telephone company relating to such subscriber's telephone service or account. When used in connection with installation of the access line the classification will be based on the access line classification. When used in connection of installing a calling feature it will be classified based on the actual feature classification.

	Non-Recurring	Charge	Maximum Kate
1 <sup>st</sup> Individual access line*	Tier 1 Core	\$4.00	\$4.00
2 <sup>nd</sup> or 3 <sup>rd</sup> access line*Tier	1 Non-Core	\$4.00	\$8.00

Note: \*Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until August 1, 2008. After August 1, 2008, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 06-794-TP-ALT, effective August 1, 2006.

#### **EXCHANGE RATES**

#### IV. <u>SERVICE CONNECTION CHARGES</u> (Continued)

# C. Central Office Connection Charge

- A non-recurring charge will be made for each access line or circuit ordered by a subscriber which involves the installation, move or change of the telephone line or circuit.
- 2. This non-recurring charge is for establishing or changing central office connections which may include, but are not limited to, circuit design work and establishing or changing of central office connections. When used in connection with installation of the access line the classification will be based on the access line classification. When used in connection of installing a calling feature it will be classified based on the actual feature classification.

Non-Recurrin	g Charge	Maximum Rate
1 <sup>st</sup> Individual access line*Tier 1 Core	\$8.25	\$8.25
2 <sup>nd</sup> or 3 <sup>rd</sup> access line*Tier 1 Non-Core	\$8.25	\$16.50

# D. <u>Line Connection Charge</u>

- A non-recurring charge will be made for each access line or circuit ordered by a subscriber which involves the installation, move or change of the telephone line or circuit.
- 2. This non-recurring charge is for performing any of the operations associated with the actual connection of the network access line to a network interface.

Non-Recurring Charge		Maximum Rate
1 <sup>st</sup> Individual access line*Tier 1 Core	\$10.60	\$10.60
2 <sup>nd</sup> or 3 <sup>rd</sup> access line <u>*Tier 1 Non-Core</u>	\$10.60	\$21.20

Note: \*Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until August 1, 2008. After August 1, 2008, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 06-794-TP-ALT, effective August 1, 2006.

Issued: March 19, 2008

#### **EXCHANGE RATES**

# IV. <u>SERVICE CONNECTION CHARGES</u> (Continued)

# E. <u>Trip Charge\*Tier 1 Core</u>

- A non-recurring charge will be made for each access line or circuit ordered by a subscriber which involves the installation or placement of facilities to the subscriber's premise.
- 2. This non-recurring charge is for performing any of the operations associated with the physical placement of facilities (e.g. drop wire, either aerial or buried) to serve a subscriber's premise.

Non-Recurri	ng Charge	Maximum Rate
1 <sup>st</sup> Individual access line*Tier 1 Core	\$25.00	\$25.00
2 <sup>nd</sup> or 3 <sup>rd</sup> access line*Tier 1 Non-Core	\$25.00	\$50.00

Note: \*Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until August 1, 2008. After August 1, 2008, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 06-794-TP-ALT, effective August 1, 2006.

#### INTRALATA PRESUBSCRIPTION

# I. <u>INTRALATA PRESUBSCRIPTION</u>

### A. General

IntraLATA Presubscription is a procedure whereby a customer designates to the Telephone Company the carrier which the customer wishes to be the carrier of choice for intraLATA t calls. Such calls are automatically directed to the designated carrier, without the need to us carrier access codes or additional dialing to direct the calls to the designated carrier. IntraLATA presubscription does not prevent a customer who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intaLATA toll carrier on a per call basis.

IntraLATA Presubscription will become effective August 8, 1997.

# B. <u>IntraLATA Presubscription Options</u>

Option A: Customer may select the Telephone Service Company as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option B: Customer may select a carrier other that Telephone Service Company as the presubscribed carrier for intraLATA tolls calls subject to presubscription.

Option C: Customer may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the customer to dial a carrier access code to route all intraLATA calls to the carrier of choice for each call.

# C. Rules and Regulations

Customers of record on the effective date of this tariff will retain their current dialing arrangements until they request that their dialing arrangements be changed. Until an affirmative choice is made, all customers will be assigned to the Telephone Company's intraLATA carrier.

Customers of record or new customers may select either Options A, B or C for intraLATA Presubscription.

Customers may change their selected Option and/or their presubscribed IntraLATA toll carrier at any time subject to charges specified in Paragraph E below.

#### INTRALATA PRESUBSCRIPTION

# I. <u>INTRALATA PRESUBSCRIPTION</u> (Continued)

## D. <u>IntraLATA Presubscription Customer Notices</u>

The Telephone Company will notify customers that intraLATA Presubscription is available no longer than sixty (60) days following the effective date of this tariff. The notice will contain a description of intraLATA toll presubscription, how to make an intraLATA toll presubscription carrier selection, and a description of when and what charges apply related to the selection of an intraLATA toll carrier.

# E. <u>IntraLATA Presubscription Charges</u>

# 1. Application of Charges

There will be no charges for a customer's initial intraLATA toll presubscription selection for a period beginning on the effective date of this tariff and ending no sooner than ninety (90) days following the mailing date of customer notification of intraLATA presubscription availability.

New local service customers will be asked to select a carrier(s) for their intraLATA toll and interLATA calls subject to presubscription at that time they place an order with the Telephone Company for local exchange service. If the new customer is unable to make a selection, at that time, the new customer will be read a random listing of all available intraLATA toll carriers to aid their selection. If the new customer is still unable to make a selection, at that time, the Telephone Company will inform the new customer that he/she will be given ninety (90) days in which to inform the Telephone Company of an intraLATA toll presubscription carrier choice at no charge. The new customer will also be informed that the Telephone Company will assess a charge for any selections made after ninety (90) day window, and that until a selection is made the subscriber will be required to dial a carrier access code to route all intraLATA toll calls.

#### INTRALATA PRESUBSCRIPTION

# I. <u>INTRALATA PRESUBSCRIPTION</u> (Continued)

1. Application of Charges (Continued)

New subscribers who do not make an intraLATA toll carrier presubscription choice at the time the new subscriber places an order establishing local exchange service with the Telephone Company will not be presubscribed to any intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

After a subscriber's initial selection for a presubscribed intraLATA toll carrier, for any change thereafter, an IntraLATA Presubscription Change Charge will apply as follows:

- (a) The charge shall be no greater than those set forth in Paragraph 5.b., unless modified by a company-specific Commission-approved tariff.
- (b) If a Subscriber changes both the InterLATA and IntraLATA
  Presubscribed Interexchange Carrier at the same time, 50% of the
  otherwise applicable IntraLATA Presubscription Change Charge will
  apply.
- 2. Nonrecurring Charges IntraLATA Presubscription Change Charge

Per business or residence line, trunk, or port:

Manual Process

\$5.50

**Electronic Process** 

\$1.25

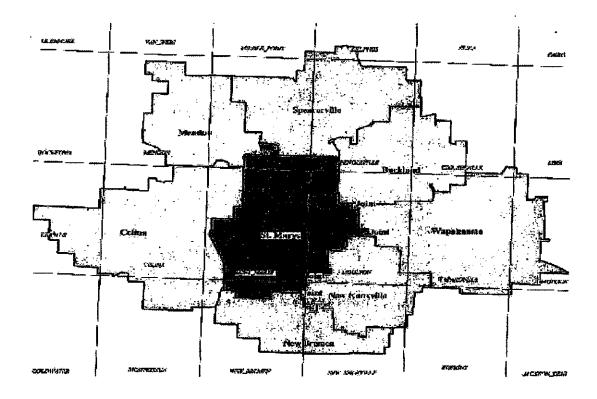
#### **EXPANDED SERVICE AREA**

St. Marys, Botkins, Jackson Center, Lima and Waynesfield Exchanges

The services, rates, terms and conditions for the St. Marys, Botkins, Jackson Center, Lima and Waynesfield Exchanges will be identical to those of the Wapakoneta and Cridersville Exchanges.

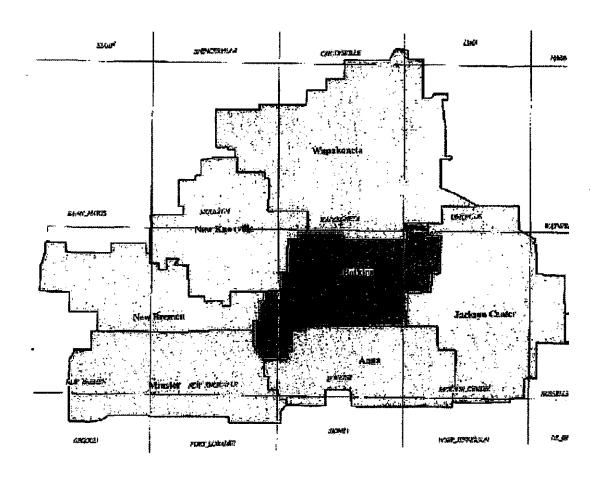
Service will be available where facilities permit.

# Expanded Service Area Map St. Marys Exchange



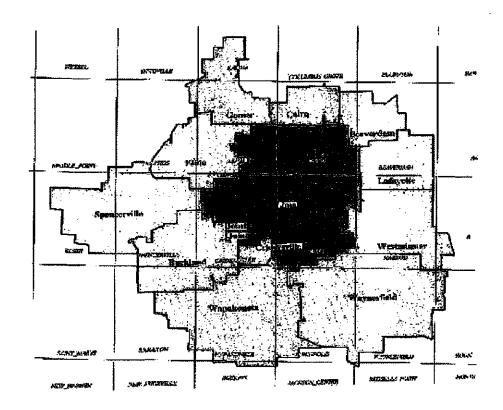
P.U.C.O. No. 5 TARIFF

# **Expanded Service Area Map Botkins and Jackson Center Exchanges**



P.U.C.O. No. 5 TARIFF

# Expanded Service Area Map Lima and Waynesfield Exchanges



Issued: March 19, 2008

#### FCC DESIGNATED N11 SERVICES

# I. 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (1)

## A. <u>GENERAL</u>

- 811 Dialing Code ("811 Service") is a three digit local dialing arrangement for telephone voice transmission access to all certified "One Call" notification systems entities as a toll free call. The Federal Communications Commission (FCC) assigned 811 dialing code for nationwide access to One Call Notification Systems.
- 2. The three digit 811 abbreviated dialing One Call Notification code is assigned to the Approved "811 Provider" for use in providing One Call notification services to the public by way of voice grade facilities.
- 3. 811 Service is available from Telephone Service Company within the Company service area only. To provide access to 811 to end users in another company's service area or to Competitive Local Exchange Carrier (CLEC) end users within the local calling area, the 811 Provider must make appropriate arrangements with the other company or CLEC serving that territory. The 811 Provider should work separately with competing local providers to ascertain that its end user customers will be able to reach one-call services provided by dialing 811.
- 4. All 811 abbreviated dialing code calls must be local in nature and will not result in any expanded local calling area (ELCA), intraLATA toll, interLATA long distance or pay-per-call charges to Company subscribers. However, 811 Service calls may result in local measured service charges where company subscribers' service plans include such charges.
- 5. The 811 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. 811 Service is otherwise available wherever local service is accessible.
- (1) This service will be available no later than May 14, 2007 per PUCO Case No. 05-1306-AU-COI.

### FCC DESIGNATED N11 SERVICES

- I. 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)
  - B. <u>OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER</u>
    - 1. The 811 Provider must submit a written application to the Company for 811 Service at the state level. The 811 Provider may establish 811 Service in all or part of the Company's exchanges. There may be only one 811 Provider per exchange.
    - 2. The 811 Provider's written application to establish 811 Service in a Company local exchange must include the following:
      - a. The local, foreign exchange or toll free telephone number into which the Company should translate the dialed 811 abbreviated code. If the 811 Provider desires to change the telephone number into which the 811 abbreviated dialing code in translated, the 811 provider must pay a number change charge as found in I.F.4 following.
      - b. For network sizing and protection, an estimate of annual call volumes and holding time for calls to the 811 Service.
      - c. An acknowledgment of the possibility that the Commission's assignment of the 811 abbreviated dialing code may be recalled at any time.
    - 3. Local Calling for Company Subscribers
      - a. The 811 Provider, in cooperation with the Company, will assure that all 811 Service calls are local and do not generate ELCA, intraLATA toll, interLATA long distance or pay-per-call charges for company subscribers.
      - b. When the 811 Provider applies for 811 Service from the Company, the 811 Provider must supply the Company with a toll free number. The company will translate the 811 digits into the telephone number provided by the 811 Provider.

### FCC DESIGNATED N11 SERVICES

- I. <u>811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS</u> (Continued)
  - B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER (Continued)
    - 4. The 811 Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the 811 Provider or any other party of persons, for any personal injury to or death of any person or persons, or for any loss damage or distribution of any property, whether owned by the 811 Provider or others, arising out of or resulting directly from the 811 Service.
    - 5. The 811 Provider must develop an appropriate method of responding to 811 calls directed to it out of confusion or in error by Company Subscribers.
    - 6. The 811 Provider must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public, and enable the 811 Provider to receive calls to the 811 Service during normal business hours.
    - 7. The 811 Service is provided on the condition that the 811 Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 811 Service without interfering with or impairing any services offered by the Company.
    - 8. The 811 Provider must comply with all present and future state and federal rules pertaining to abbreviated dialing codes.
    - 9. The 811 Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 811 Service. The 811 Provider is also responsible for obtaining all necessary permissions, licenses, written consents, waivers, and released and all other rights from all holders of copyrights, trademarks and patents used in connection with said service.

## FCC DESIGNATED N11 SERVICES

- I. <u>811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS</u> (Continued)
  - B. <u>OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER (Continued)</u>
    - 10. The 811 Provider must respond promptly to all complaints lodged with any regulatory authority against the 811 Service. If requested by the Company, the 811 Provider must assist the Company in responding to complaints made to the Company concerning the 811 Service.
    - 11. The 811 Provider shall not promote the 811 Service with the use of any auto dialer or broadcasting of tones that dial the 811 abbreviated dialing code.
    - 12. The 811 Provider must work separately with competitive local exchange carriers ("CLECs") operating and serving customers in the Company's exchanges to ascertain whether 811 abbreviated dialing will be available to their end users.

Issued: March 19, 2008

Effective: March 19, 2008

### FCC DESIGNATED N11 SERVICES

## I. 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

## C. OBLIGATIONS OF THE COMPANY

- 1. The Company will establish the 811 Service within ninety days after receipt of the 811 Provider's completed application(s) for service of the effective date of this Tariff, whichever is later.
- 2. When an 811 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 811 Service call, the quality of the call or any features that may otherwise be provided with the 811 Service.
- 3. The Company will route 811 calls originating from end users on the Company's local exchange network whether they purchase service directly from the company or from another provider reselling company service. Otherwise, the Company is not responsible for establishing 811 Service for calls originating from other telecommunications providers.
- 4. The Company does not undertake to answer and forward 811 Service calls but furnishes the use of its facilities to enable the 811 Provider to respond to such calls at the 811 Provider established call centers.
- 5. The rates charged for 811 Service do not contemplate the inspection or constant monitoring of facilties to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The 811 Provider must conduct such operation tests as, in the judgment of the 811 Provider, are required to determine whether the Company's facilities are functioning properly for its use. The 811 Provider must promptly notify the Company in the event the Company's facilities are not functioning properly.

#### FCC DESIGNATED N11 SERVICES

## I. <u>811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)</u>

## D. LIABILITY

- 1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the 811 Provider for the 811 Service and local exchange services for the period of service during which such mistake omission, interruption, delay, error or defect in transmission or defect of failure in facilities occurs.
- 2. The Company is not liable for any losses or damages caused by the negligence of the 811 Provider.
- 3. The Company's entire liability to any person for interruption or failure of the 811 Service is limited to the terms set forth in this and other sections of this Tariff.
- 4. The Commission's local assignment and the 811 Service Provider's use of the 811 abbreviated dialing code are subject to preemption by the Federal Communications Commission. The Company shall not be liable to the 811 Service Provider for any damages the 811 Service Provider may incur that results from a national assignment of the 811 abbreviated dialing code.
- 5. The Company will make every effort to route 811 calls to the appropriate 811 Service Provider call center, however, the Company will not be held responsibility for routing mistakes or errors.

### FCC DESIGNATED N11 SERVICES

## I. <u>811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)</u>

## E. <u>OTHER TERMS AND CONDITONS</u>

- 1. The 811 Service will not provide calling number information in real time to the 811 Provider. If this type of information is required, the 811 Provider must subscribe to compatible Caller ID service as described in Section 4, Sheet 39.II.E of this Tariff.
- 2. The 811 Service is provided for the benefit of the 811 Provider. The provision of the 811 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the 811 Provider.
- 3. A written notice will be sent to the 811 Provider following oral notification when its 811 Service unreasonably interferes with or impairs other services rendered to the public by the company or by other subscribers of abbreviated dialing codes. If after the notification the 811 Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the 811 Provider is unwilling to accept the modifications, or if the 811 Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
- 4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

### FCC DESIGNATED N11 SERVICES

## I. 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

## F. RATES & CHARGES

- 1. A Central Office Charge applies for each Company host central office out of which the 811 Provider orders 811 Service, as follows:
  - a. When a Company exchange is served by more than one host central office, a Central Office Charge is applicable for each host central office in that exchange.
  - b. If the 811 Provider establishes 811 Service in multiple Company exchanges serviced by the same host central office, only one Central Office Charge applies.
- 2. A Number Change Charge applies when the 811 Provider establishes service or applies to change the telephone number into which the 811 abbreviated dialing code is translated. The Number Change Charge is applied on a per telephone number, per host central office basis.
- 3. When translating the seven or ten digit number to the 811 abbreviated dialing code, application Service Connection Charges are specified in Section 5 of this Tariff will apply in addition to the rates listed below.
- 4. Rates:

		Maximum Nonrecurring
	Nonrecurring	
	<u>Charge</u>	<u>Charge</u>
Central Office Charge (1)	\$175.00	\$350.00
Number Change Charge (per Telephone Number)	\$ 35.00	\$ 70.00

This is applied at the host central office only, and covers all offices that are part of that host complex with a single translated number. If more than one translated number is desired, apply the charge as many times as there are numbers. Any given office must have one number translated to – this cost does not cover cases where the Local Agency wants two or more translated numbers. Such a case would require class marking or a database.

# Exhibit C Case No. 08-266-TP-ATA

# Telephone Service Company PUCO No. 5 Narrative of Tariff Changes

Section	Sheet(s)	Comments
Table of Contents	1 `´	Revised to reflect new & added website reference of Service Catalogs
Alphabetical Index to Topics	3-4	Revised to reflect new
Sec 1 General Rules & Regulations	1	Added MTSS language
Sec 1 General Rules & Regulations	1.B1, B3	Revised O.A.C. Ref. and Deleted Sec 8 reference
Sec 1 General Rules & Regulations	2.B4, B6	Revised O.A.C. Ref. and Deleted Sec 8 reference
Sec 1 General Rules & Regulations	6.D3, 7.D3	Revised O.A.C. Ref. and Deleted Sec 8 reference
	& 7.D.4	
Sec 1 General Rules & Regulations	7.D.4	Revised Ref for Reconnection Charge from Sec 4, Sheet 7 to Sec 5, Sheet 55-56
Sec 1 General Rules & Regulations	8-10	Revised Deposit Language to new page 14 and revised sequence of lettering in new section
Sec 1 General Rules & Regulations	7B.4	Revised O.A.C. references for Toll Blocking Policy
Sec 1 General Rules & Regulations	8.5C	Revised O.A.C. Ref. and Deleted Sec 8 reference
Sec 1 General Rules & Regulations	10.A	Deleted "Future Use" sheet
Sec 2 Misc. Service & Equipment	1.B.1.b	Revised reference to Section 2, Sheet 19.C
Sec 2 Misc. Service & Equipment	2.D	Deleted Private Line Charges
Sec 2 Misc. Service & Equipment	2A.1	Deleted Voice Grade Private Line Cable Facility
Sec 2 Misc. Service & Equipment	5.G	Deleted Extra Name Service & Foreign Listing for business
Sec 2 Misc. Service & Equipment	5.I <b>-</b> 6.A.6	Moved Custom Calling Services to new Sec 4 Sheet 34-36
Sec 2 Misc. Service & Equipment	7.J	Deleted Direct Inward Dialing
Sec 2 Misc. Service & Equipment	8.K	Deleted Emergency Service Calling Plan
Sec 2 Misc. Service & Equipment	9.L	Deleted TSC Foreign Exchange (FX) Service
Sec 2A Basic Telephone Assistance	1-10	Revised Section 2A to new Section 3
Sec 2A Basic Telephone Assistance	3	Deleted "Future Use" Sheet
Sec 2A Basic Telephone Assistance	5.2	Revised reference for Section 2A.III.A to new
		Section 3. II.A
Sec 2A Basic Telephone Assistance	5.3	Revised reference for Section 2A.III.B.1 to new
		Section 3. II.B.1
Sec 2A Basic Telephone Assistance	5.3	Revised reference for Section 2A.III.B.1.g to new
		Section 3. II.B.1.g
Sec 2A Basic Telephone Assistance	7	Revised reference Section 2A.IV.B.1 to new
		Section 3 Sheet 28B.1; Revised reference Sec
		III.B.1.g to new Sec 3 Sheet 27B.g
Sec 2B Centrex	1-9	Deleted entire section
Sec 2C Local Exchange Tariff	1-5	Deleted entire section
Sec 2D Advanced Calling Services	1-6	Moved to new Sec 4 Sheet 37.II.A-43.IIS
Sec 2D Advanced Calling Services	2.3	Deleted reference to business subscribers
Sec 2D Advanced Calling Services	5.1.n	Revised Reference from Sec 2D, Item 3.b to Section 4, Sheet 45 III.B
Sec 2D Advanced Calling Services	5.1.o-r	Revised reference from Section 4 to Section 5
Sec 2D Advanced Calling Services	7-13	Moved Advanced Calling Services to new Section 4, Sheet 44-49

# Exhibit C Case No. 08-266-TP-ATA

# Telephone Service Company PUCO No. 5 Narrative of Tariff Changes

Section	Sheet(s)	Comments
Sec 2E Reserved for Future Use	2-22	Deleted Reserved for Future Use pages
Sec 2F Advanced Digital Services (PRI)	1-10	Deleted entire section
Sec 2G Automatic Call Distribution Svc	1-13	Deleted entire section
Sec 3 Concurrences	1-2	Deleted
Sec 4 Exchange Rates	1-6.B.1	Revised entire section to new Section 5
Sec 4 Exchange Rates	1	Deleted trunks, 4th access line & charges
Sec 4 Exchange Rates	2	Revised Wapakoneta Exchange Map to new
<del>-</del>		Section 5 Sheet 51
Sec 4 Exchange Rates	3, 6-6.A.1	Deleted blank pages
Sec 4 Exchange Rates	4	Revised Cridersville Exchange Rates to new
•		Section 5 Sheet 52
		Deleted trunks, 4th access line & charges
Sec 4 Exchange Rates	6.B	Deleted Monthly Recurring Charge for Regulated
·		Services under Elite & Ultra packages. Added
		language for non-regulated and/or de-tariffed svcs
Sec 4 Exchange Rates	6.B.1	Deleted blank Sheet
Sec 4 Exchange Rates	7, 8	Deleted trunks, 4th access line & charges
Sec 4 Exchange Rates	9.3	Revised Late Payment Charges & Moved to
		Section 1 pg 14
Sec 5 Surcharges	1	Deleted Section
Sec 6 Gen Exchange Service Tariffs	2.A.3	Revised reference to Paragraph 5 to Paragraph E
Sec 8 MTSS	1-21	Deleted entire section
Sec 9 FCC Designated N11 Service	1-8	Revised Sec 9 to Sec 8 after deletion of MTSS
Sec 9 FCC Designated N11 Service	5.E	Revised reference from Sec 2D to new Sec 4, Sheet 39.II.E
Sec 9 FCC Designated N11 Service	6.F.3	Revised reference from Sec 4 to new Sec 5

Note: This tariff was reformatted to have a more consistent and logical arrangement. For clarity, each page was separately numbered, instead of being numbered by each section.

Note: The outline of this tariff was reformatted (i.e., Roman numerals, letters, etc.) for clarity.

# **Exhibit D**

Telephone Service Company has posted on its website, <u>www.telserco.com</u>, the Competitive Telecommunications Services Guide which contains all rates, terms, and conditions for all detariff services. In addition, the Company will include via a bill message on March 1, 2008, a customer notice explaining the detariffing procedure. A copy of that notice is included as Exhibit E of this filing.

# **Exhibit E**

### Customer Notice

Beginning on March 19, 2008 the prices, service descriptions, and the terms and conditions for certain telecommunication services that you are provided by TSC will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

Below is a general description of the services affected.

## Dial Tone Services:

- Four (4) or more Access Lines
- PBX Trunk Lines
- Centrex Access Lines

## Miscellaneous Services:

- Dedicated/Private Line
- Direct Inward Dialing (DID)
- Centrex
- ISDN PRI
- Automatic Call Distribution (ACD)
- All Non-recurring charges for four (4) or more Access Lines

## Calling Services

- Certain Advanced Calling Features
- Certain Custom Calling Features
- All Calling Feature Packages

## Directory Services

- Directory Listings
- Directory Assistance

## Toll/Long Distance Services:

- TSC LD Direct Dial
- TSC LD Toll Free 800
- TSC LD Calling Card

This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. TSC must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you will be able to view the company's future service offerings on line at <a href="https://www.telserco.com">www.telserco.com</a> or you can request a copy of this information by contacting TSC at 2 Willipie Street, Wapakoneta, Ohio or 419-739-2200 or 419-300-2300.

Since these services will no longer be on file with the Commission, this means that the agreement reached between the customer and the company, instead of the document on

file at the PUCO, will now control new services or changes in service. This agreement, whether it is verbal or written, will still be subject to consumer protections required and enforced by the PUCO.

For any new services or changes in service, it will be important that you carefully review and confirm the prices, terms and conditions.

If you have any questions about this matter, please call TSC at 419-739-2200 or 419-300-2300 or visit us at <a href="www.telserco.com">www.telserco.com</a>. You may also visit the consumer information page on the PUCO's website at puco.ohio.gov for further information.

# Exhibit F

## **CUSTOMER NOTICE AFFIDAVIT**

STATE OF: OHIO

COUNTY OF: AUGLAIZE

## **AFFIDAVIT**

I, Lonnie D. Pedersen, am an authorized agent of the applicant corporation, Telephone Service Company and am authorized to make this statement on its behalf. I attest that customer notices accompanying this affidavit were sent to affected customers via bill message on March 1, 2008, in accordance with Rule 4901:1-6-16, Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Executed on March 18, 2008 at Wapakoneta, Ohio.

Lonnie D. Pedersen

**Chief Operating Officer** 

Subscribed and sworn to before this

(Date)

18,2008

Notary Public

My Commission Expires:

KIMBERLY R. SIMMERS
NOTARY PUBLIC, STATE OF OHIO
My Commission Expires April 27, 2010