

FILE

07-589-CA-AIR

March 6, 2008

RECEIVED-DOCKETING DIV

2008 MAR 14 AM 8:51

RECEIVED

MAR 12 2008

INVESTIGATIVE DIVISION  
PUBLIC UTILITIES COMMISSION OF OHIO

PUCO  
Public Utilities Commission of Ohio  
180 E. Broad Street  
Columbus, Ohio 43215

To PUCO

I live at 440 Todhunter Road in Monroe, Ohio. I am a widow as my husband passed away at age 55 and I am the only income into my home. Between Duke Energy's bill, Property Tax and the price of gasoline to drive to work, I don't have money for the grocery store. This is, I am sure, a problem to many people. I have my home set on 55 degrees to cut cost, but I am really cold that way, and my fingers stay white, I can hardly feel them. I have to run hot water on really cold days and put my hands in hot water too warm, I am then using more energy to heat the water hope it does not run my bill up any more. I still pay \$153.11 a month as I am on even billing, and NEVER turn on the air conditioning in the summer so I can afford to pay the bills now. The fee's Duke Energy charges to get the product to my home at this time is terrible. We are over charged now with delivery charges and distribution rider charges.

How are people going to live? The gasoline price keeps going up, the property tax keeps going up because the State of Ohio pushed all the bills on the property owners for schools, and now Duke Energy wants to stick us just like everyone else is doing. Even our groceries are going up every week for us. People are at their last straw. You are going to see a lot more suicides, with people just taking their lives because the can't afford to live. I work for a cemetery and we see a lot of suicides now, in the future we will see a lot more, people can't live with all these bills.

I have had Duke Energy come onto my property without permission and come right down in my front yard and chop up my beautiful trees. The drove all over my yard when we had no rain and messed up my yard. Just because I am a widow they think they can run all over me. I still own the property and they better not cut trees that close to my home without permission. My house sets 973 feet from the road. They just drove all over my yard and down the hill in the grass. I called Duke Energy to address the problems of the trees and mess, all they did is send some out to clean up the mess. They didn't care that they chopped up all the trees and trespassed on my property even though I have no trespassing signs posted on two trees down my drive-way.

I hope The Public Utilities Commission of Ohio stops them in their request, I know so many people may have to sell out and move out of the state of Ohio because of Duke Energy. I might also be one of those people.

Thank you for receiving my letter and please put a stop to this unfair pricing. We are in a recession according to the government. They are sending us checks to help the economy going. Maybe as a company, Duke Energy needs to cut cost, and provide the much needed service for the people, I do not believe they have any service, they now charge to start your gas hot water

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
Technician TM Date Processed 3/14/2008

heaters. We have never had to pay for that service in the past this company is the only one. We can't afford another hike in prices. When are these big companies going to start going back to service and quit the price increases. My pay check will never get caught up with the cost of living. It is much cheaper to die than keep living at this cost. I know, I work at the cemetery. One of the largest bills we have each month is the Duke Energy, they stiff us for a lot of money. I hope you will do something to stop these new fees.

Sincerely,

A handwritten signature in cursive script, appearing to read "Mary Detcher". The signature is written in dark ink and is positioned to the right of the word "Sincerely,".

Mary Detcher  
440 Todhunter Road  
Monroe, Ohio 45040-1025  
Duke Account # 8370-0873-20-2