

**9.17 Automatic Callback/Repeat Dialing**

Automatically redials the last outgoing number after the customer activates the service by dialing \*66 from a touchtone phone, or 1166 from a rotary dial phone. Automatic Callback monitors the busy line and performs a call setup when both the originating and terminating lines become idle. After activation of the feature, the originating **and** terminating customers may place other calls without affecting the Automatic Callback service status. This service may also be used to recall a called party after the conversation has been terminated.

**9.18 Call Return**

Enables a customer to return the **last** incoming call, whether or not it was answered. The customer dials the activation code of \*69 from a touchtone phone, or 1169 from a rotary dial phone, and the last incoming call is announced. If the incoming call was placed from a line designated as "private," the recording will indicate that the number is private and will announce only the date and time of the call. To activate the Call Return function, the customer would then dial "1." If the line is busy when the customer activates the service, a confirmation announcement is heard, the customer hangs up, and a queuing process begins. For the next thirty minutes both the calling and called parties' lines are checked periodically. The call setup is made when both the originating and terminating lines are idle. After activation of the feature, the originating **and** terminating customers may place other calls without affecting the Call Return service status. Up to 30 calls may be held in queue for the customer's Call Return activation. The call backs may be to areas where a toll charge would be applicable.

**9.19 Distinctive Ring/ Call Waiting**

Allows customers to designate several numbers that will be recognized immediately as important calls by means of distinctive alerting signal. Up to 31 numbers may be added to the screening list through an interactive dialing sequence. The customer then dials \*61 from a touchtone phone, or 1161 from a rotary dial phone, and activates the service. When the incoming call is identified as one of the numbers on the list, a distinctive ring will be produced in the customer's telephone to alert them that an important call is coming in. If the customer is using the phone and one of the selected numbers comes through on Call Waiting, the customer will receive a distinctive call waiting signal to let them know an important call is awaiting them.

CLASS for non-residential customers can be found in the company's catalog located at [www.ctcn.net](http://www.ctcn.net).

Customers have certain rights and responsibilities under the Minimum Telephone Standards (Ohio Adm. Code 4901:1-5). These safeguards can be found in the appendix to Ohio Adm. Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities".

**9.20 Caller ID Plus** (T)

Allows the customer to view the name and telephone number of the calling party when receiving a telephone call. The name and telephone number of the calling party is displayed on a customer provided display device. However, the calling party may subscribe to services which will prevent the disclosure of their name and telephone number( see section 9.12, 9.13). In such instances, a privacy indication will appear on the customer-provided display device instead of the calling party's name and telephone number.

**9.21 Call Trace** (T)

Allows the customer to request an automatic trace of the last call received by dialing \*57 from a touch-tone phone or 1157 from a rotary dial phone immediately following termination of the last incoming call. The customer will hear a recording explaining the charges and how to proceed with or terminate the trace. An announcement will also inform the customer if the trace has been successful and offers a number to call for further instructions. The Call Trace feature must be activated before receiving another call so that the correct number will be recorded. If the customer subscribed to Call Waiting and the customer gets a Call Waiting signal while an annoying call is in progress, the annoyance call cannot be traced using this feature. The results of a successful trace will only be released outside the telephone company to legally constituted authorities with proper authorization. Call Trace will be offered on a subscription basis only.

**9.22 Anonymous Call Rejection** (T)

Allows the customer to reject those calls from which a privacy indicator is received (meaning the calling party chose to keep his number private). The customer activates the service by dialing \*77 from a touch tone phone or 1177 from a rotary dial phone. The calling party will receive a recorded announcement indicating that the person they are calling does not wish to receive calls from callers who choose to block their number. The customer deactivates the service by dialing \*87 from a touch tone phone or 1187 from a rotary dial phone.

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CLASS for non-residential customers can be found in the company's catalog located at [www.ctcn.net](http://www.ctcn.net).

Customers have certain rights and responsibilities under the Minimum Telephone Standards (Ohio Adm. Code 4901:1-5). These safeguards can be found in the appendix to Ohio Adm. Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities".

**9.23 Call Waiting ID**

Allows a subscriber to Caller ID, with the use of a display phone or adjunct display device, to view the directory number of an incoming call while engaged in another call. The service allows a subscriber to Caller ID Plus, with the use of a display phone or adjunct display device, to view the directory number, and name associated with that number of an incoming call while engaged in another call. This feature is available only to customers subscribing to Caller ID or Caller ID Plus.

**9.24 Voice Mail Intercept**

Allows a subscriber to the voice mail system to monitor and intercept calls being handled by the voice mail system. After a call is routed to voice mail, the subscriber may dial a code to listen to the message as it is being left. The subscriber may then enter a second code to intercept the call and speak directly to the caller.

**9.25 Privacy Monitor**

This feature ensures the fullest use of the Caller I.D. mechanism by requiring unidentified callers to identify themselves if they wish to have the call completed. If the caller does not wish to do so, the call will not be completed, and the customer will not be disturbed. Should the caller disclose their identity, the customer will have the option to accept the call, deny the call, or play a sales call refusal to the caller.

This service will be available where facilities permit to both residential and business customers. Customers must have Caller ID with Name as well as touchtone service. This service is provisioned on a line-by-line basis and customers with more than one line would need to have the service activated on each line if they want the ability to intercept unknown and blocked calls to each line.

## 9.2 Rates and Charges (cont.)

Rates and Charges for non-residential customers can be found in the company's catalog located at [www.ctcn.net](http://www.ctcn.net).

Customers have certain rights and responsibilities under the Minimum Telephone Standards (Ohio Adm. Code 4901:1-5). These safeguards can be found in the appendix to Ohio Adm. Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities".

- 9.21 The following monthly rates and non-recurring charges apply to Custom Local Area Signaling Services (CLASS), and are in addition to the rates and charges applicable to any associated service, equipment and facilities.

### 9.22 Recurring Monthly Charges

	Custom Local Area Signaling Services (CLASS)	Classification	Residence
a.	Automatic Callback/Repeat Dialing	Tier 2	\$6.00
b.	Call Return	Tier 2	\$6.00
c.	Caller ID	Tier 1 Core	\$6.00 Current
			\$6.00 Maximum
d.	Selective Call Rejection	Tier 2	\$6.00
e.	Selective Call Forwarding	Tier 2	\$6.00
f.	Selective Call Acceptance	Tier 2	\$6.00
g.	Per Line Blocking	Tier 1 Non Core	\$1.00 Current Rate \$2.00 Maximum Rate
h.	Per Call Blocking		No Charge
i.	Distinctive Ring/Call Waiting	Tier 2	\$6.00
j.	Call ID Plus	Tier 2	\$9.00
k.	Call Trace Current Maximum	Tier 1 Non Core	\$3.00 per activation* \$6.00
l.	Anonymous Call Rejection		\$6.00
m.	Call Waiting ID	Tier 2	\$2.50
n.	Voice Mail Intercept	Tier 2	\$2.50
o.	Privacy Monitor	Tier 2	\$4.50

### 9.23 Multiple Feature Discounts

The above features are offered on an individual basis. When a customer purchases more than one feature, additional features will be discounted to one half the tariffed rate. Additional features must be of equal or lesser value.

The discount does not apply to per use activations of Call Return or Automatic Callback.

\* Features are not eligible for the discount

Note: Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until June 23, 2008. After June 23, 2008, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901: 1-4 and Alt Reg Case 06-651 TP-ALT effective June 23, 2006.

ISSUED: April 1, 2008

EFFECTIVE: April 1, 2008

In Accordance with Case No 08-193-TP-ATA  
Issued by the Public Utilities Commission of Ohio  
Michael W. Conrad, President  
Urbana, Ohio

## Section 10. Integrated Services Digital Network (ISDN)

Integrated Services Digital Network (ISDN) for non-residential customers can be found in the company's catalog located at [www.ctcn.net](http://www.ctcn.net).

Customers have certain rights and responsibilities under the Minimum Telephone Standards (Ohio Adm. Code 4901:1-5). These safeguards can be found in the appendix to Ohio Adm. Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities".

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Section 10. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE

Integrated Services Digital Network (ISDN) for non-residential customers can be found in the company's catalog located at [www.ctcn.net](http://www.ctcn.net).

Customers have certain rights and responsibilities under the Minimum Telephone Standards (Ohio Adm. Code 4901:1-5). These safeguards can be found in the appendix to Ohio Adm. Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities".

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Issued: April 1, 2008

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Urbana, Ohio

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Section 10.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE

Integrated Services Digital Network (ISDN) for non-residential customers can be found in the company's catalog located at [www.etcn.net](http://www.etcn.net).

Customers have certain rights and responsibilities under the Minimum Telephone Standards (Ohio Adm. Code 4901:1-5). These safeguards can be found in the appendix to Ohio Adm. Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities".

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Section 10. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE cont'd.

Integrated Services Digital Network (ISDN) for non-residential customers can be found in the company's catalog located at [www.ctcn.net](http://www.ctcn.net).

Customers have certain rights and responsibilities under the Minimum Telephone Standards (Ohio Adm. Code 4901:1-5). These safeguards can be found in the appendix to Ohio Adm. Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities".

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Michael W. Conrad, President  
Urbana, Ohio



## SECTION 12. DATA EXPRESS

Data Express for non-residential customers can be found in the company's catalog located at [www.ctcn.net](http://www.ctcn.net).

Customers have certain rights and responsibilities under the Minimum Telephone Standards (Ohio Adm. Code 4901:1-5). These safeguards can be found in the appendix to Ohio Adm. Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities".

### 12.1 Data Express Service

#### 12.11 General

Data Express is a DSL (digital subscriber line) option added to an existing line that enables a dedicated (OSI layer 2 or 3 (subject to availability)) path to a participating service provider that will pass data at a rate of up to 960/Kb/s downstream, from the service provider to the customer's Data Express Modem to the service provider at up to 120 Kb/s upstream in addition to POTS (plain old telephone service). Actual data rate achieved is subject to actual loop conditions. Data Express supports the TCP/IP data communications protocol. Both Data Express and separately tariffed POTS may be used simultaneously.

This service is limited to lines served directly out of the Urbana Central Office that are unloaded (no load coils) and less than 18,000 ft. in length.

Actual data throughput is dependent on service provider bandwidth and loop limitations.

The customer may purchase the modem for this service from any available source.

#### 12.12 Definition

Participating Service Provider - Any third-party maintaining a VLAN (virtual LAN) Port such as Data Express Service Provider Ethernet Port for the purposes of transmitting and receiving data traffic from Data Express Customers.

#### 12.13 Rates

##### 12.131 Nonrecurring Charges:

The installation rates set forth in Section 3.4 of this tariff apply to Data Express Service.

##### 12.132 Recurring Charges:

\$19.50/month

(R)

## **EXHIBIT C**

### **(Summary of Tariff Revisions)**

The Champaign Telephone Company hereby provides notice that the Company is detariffing nonresidential Tier 2 services and toll services per the Commission's 09/19/07 Implementation Order in Case No. 06-1345-TP-ORD. Per this order, the Company is removing nonresidential Tier 2 services and toll services from its tariff P.U.C.O. No. 5. These services are being added to a Company Catalog that will be available on-line at Champaign's website located at [www.ctcn.net](http://www.ctcn.net). Customers were notified of this change via bill inserts in their March bills dated March 1, 2008.

The Company made miscellaneous text and move changes with this filing.

**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

**3/13/2008 1:18:45 PM**

**in**

**Case No(s). 08-0193-TP-ATA**

Summary: Application of The Champaign Telephone Company to Detariff Certain Tier 2 Services and make other changes related to the Implementation of Case No. 06-1345-TP-ORD (Part 12 of 13) electronically filed by Mr. Timothy J. Carney on behalf of The Champaign Telephone Company