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Case # 07-589 4

Dr. Sir,

FEB 26 2008

INVESTIGATION / PUBLIC UTILITIES COMMISSION OF OHIO

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I have major concerns regarding the Duke Energy price increase to heat my home, I am 86 yrs. old and my money is running out.

I live alone, have NO help and I am on my 4th pacemaker. I recently had a emergency medical episode and was in the hospital for a week, nothing being used in my home, heat turned down. but yet received \$300+ bill. I was advised some time ago to get rid of my freezer I did, (didn't really need or use it) I lowered heat on water heater, don't cook, only use my clothes dryer maybe 1 time a week or every 2 weeks. I actually bought a new hot water heater, new washer (energy efficient). I close off most of my house only using bedroom & bath at night.

I will be unable to keep my home up till I die if they keep raising my bill. I sit up at night worrying about all this increase!

I pray you help us survive this!

Thank You,
Pauline Stoerner
A troubled and worried
home owner

This is to certify that the items appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business. Technician Amy Date Received 2/29/08

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25 FEB 2008 PM 3 L

LET US DARE TO READ
THINK, SPEAK AND
LEAD AGAIN, 1955


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Case # 07-589

Dr. Lino,

In regards to Duke Energy raising prices on our Heating Bill for our home.

I am (77) yrs. old and I'm trying to work 3 days a week to supplement my social security income. I've had heart problems and don't know how long I can work. I am very much against what they are trying to do. I have a very limited income and I sincerely wonder how we are going to pay these incredible bills.

We aren't even keeping warm, we've been sick because of it., we try wearing extra clothing keep the thermostat at 66-68°, we only use (4) of our 8 rooms and close doors so the other cold doesn't penetrate our bedroom at night our thermostat recently read 54° one morning we we got up and the temperature was 16° outside. When not at home we keep it down. We're older, have no children home, don't use the hot water heater much keeping that thermostat down as well.

We are on Even Billing \$240.⁰⁰ monthly and now they're saying that's not enough. And the last bill is \$755.00 and asking for more at this present time.

We going to have to sell our home we strived so hard to buy and retire.

It seems the system is very unfair because all classes of people pay the same high prices, there are those in the wealthy bracket (class) some in medium and some in low and very low bracket.

Low income and senior citizens should not have to pay the same prices as the wealthy or rich.

Senior citizens and people on disability cannot survive at these tremendously unacceptable prices.

Ohio law makers should adopt some legislation regarding this huge problem.

Again Thank You
In Advance,