





January 31, 2008

PUCO Alan Schriber, Chairman 180 E. Broad, 12<sup>th</sup> Floor Columbus, OH 43215-3793

Dear Mr. Schriber,

I'd like to take a moment to applaud the efforts of Verizon, our local telephone and Internet service provider.

In an industry where weather can reek havoc on even the best customer service plan, Verizon arose to the occasion this past December. December was one of the wettest months on record for Scioto County and Verizon responded quickly to the needs of the businesses and citizens of our community. The Chamber represents over 800 business and professional people and we speak for them when we say Verizon serves southern Ohio with the highest standards in customer service.

Thank you for your time and thank you for the assuring all Ohioans safe and reliable services.

Regards,

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Robert D. Huff President and CEO RECEIVED

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