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January 14, 2008

Honorable Ted Strickland
Governor's Office
Riffe Center 3rd Floor
77 South High Street
Columbus, OH 43215-6108

RE: PUCO Case # 071112-WS-AIR

Dear Governor Strickland:

I am writing to ask your attention be directed to the Ohio American Water's request to the PUCO for a rate increase.

We have joined with our Huber Ridge Association to oppose this Water Company's service and previous rate increase for several years. We not only get little response to correct the problems with the quality of the water, but we failed to stop the previous rate increase. Now we are faced with another rate request! This will amount to about a 31% increase in our water bill. That percentage is unreasonable.

We feel as though we are being gouged by a company that knows we have no other resource. There is no question, we do need water!

Please provide us some assistance in opposing this extreme increase.

Respectfully,



Robert and Joya Neff
3615 Stockholm Road
Westerville, OH 43081

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