

FILE



# Prairie Township Board of Trustees

23 Maple Dr.  
Columbus, Ohio 43228

Telephone (614) 878-3317 Fax (614) 878-0566

Steve Kennedy  
Nicole Schlosser  
Doug Stormont  
Trustees

Tracy Hatmaker  
Administrator

Lori Montag  
Fiscal Officer

8

The Public Utilities Commission of Ohio  
Attention: Docketing Division  
180 East Broad Street  
Columbus, OH 43215  
RE: Case#, 07-1112-WS-AIR

January 17, 2008

## To Whom It May Concern:

I am writing to request that the Public Utilities Commission of Ohio (PUCO) reject the above cited rate increase proposal by Ohio American Water Company (OAW) on the grounds that OAW is not maintaining the stipulations of their last rate increase of March 7, 2007. Paragraph 13 E. of the March 7<sup>th</sup> approval states that, in the event that after May 1, 2007 the company fails to meet at least 95% of the reported test results for finished water softness of a daily average of between 120 mg/l and 150 mg/l, the company will provide an aggregate credit of \$1000 per month to be spread among the Lake Darby customers within two billing cycles.

Under the current stipulation for hardness testing the company doesn't have much of a problem meeting the hardness standards. The company does their own hardness test using their own employees at the plant they operate and then send a second sample to one of their own labs to verify the first sample. Then they average the two samples to come up with a daily average that is turned in to PUCO. By using this procedure the company has never been out of the required range more than the 95% allowed. October 1, through December 31, the company tested 92 times and was only out of range one day.

On October 17, 2007, random testing was started at the firehouse on Hubbard Road to verify that OAW was meeting the stipulated hardness requirements. October 17, 2007 through December 31, 2007, there were 35 random hardness samples taken at the firehouse on Hubbard Road. OAW was out of the stipulated range 26 times with readings from 68mg/l to 239 mg/l or out of range 74% under random testing. Under the stipulations to which all parties agreed, the company should have been fined \$1,000.00 each for the months of October, November and December. To date no fine has been issued.

On December 3, 2007, the random hardness reading was 188 mg/l and on December 31, 2007 the reading was 171 mg/l. Both of these readings were verified to be over the stipulated range by the Ohio Department of Agriculture's lab in Reynoldsburg and all these test results were shared with PUCO, OEPA, OAW, and OCC. Still, no fines have been issued. The test results are enclosed.

Just as OAW has a right to make a fair profit off there investment, our OAW customers have a right to clean quality water at a reasonable price. Asking for a 34% rate increase while not meeting all the stipulations of the last rate increase is just plain wrong. The PUCO, and OEPA need to step in and deny this rate increase until all issues have been resolved and OAW starts asking for a reasonable increase.

Sincerely,

Handwritten signature of Steve Kennedy in black ink.

Steve Kennedy  
Prairie Township Trustee

cc: Honorable Ted Stickland

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2008 JAN 22 PM 3:30

RECEIVED-DOCKETING DIV

PUCO



# Consumer Analytical Laboratory

Ohio Department of Agriculture  
Consumer Analytical Laboratory  
8995 East Main St. Bldg 3  
Reynoldsburg, OH 43068  
Tel: (614) 728-6230  
Fax: (614) 728-6322

## Customer Information

Customer: Steve Kennedy  
Address: 6611 W. Broad St.  
Galloway, OH 43119

Invoice Id:

## Sample Receipt Information

Sample number: 0711422-01  
Collection date: 12/3/2007  
Collection time: 12:30:00 PM  
Date received: 12/4/2007  
Time received: 12:15 PM/EP

Collector: Kennedy, S  
Customer sample #:  
Collection Site: Fire House  
451 Hubbard Rd.  
Galloway, OH 43119

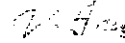
## Sample Information

Description: Water, drinking  
Comments:

Identification: Fire House, 451 Hubbard Rd., Galloway, OH

<u>Test</u>	<u>Method</u>	<u>Claim Min / Max</u>	<u>Units</u>	<u>Result</u>
Calcium	EPA 200.7	/	mg/L	41.4
Hardness	SM 2340B	/	mg/L	182
Magnesium	EPA 200.7	/	mg/L	19.2

Approved Date: 12/19/2007  
Print Date: 12/19/2007

Approved by: Consumer Analytical Laboratory  
Signature:   
William Friz  
Chemistry Supervisor



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### Customer Information

Customer: Steve Kennedy  
Address: 6611 W. Broad St.  
Galloway, OH 43119

Invoice id:

### Sample Receipt Information

Sample number:	0712117-01	Collection Site:	Fire House
Collection date:	12/31/2007	Collector:	Kennedy, S
Collection time:	8:10:00 AM	Customer sample #:	Firehouse Kitchen Sink
			Galloway, OH
Data received:	12/31/2007		
Time received:	12:10 PM/EP		

### Sample Information

Description: Water, drinking  
Comments:

Identification: Firehouse Kitchen Sink, Hardness Test

Test	Method	Result	Units	Analysis Date
Calcium	EPA 200.7	37	mg/L	1/15/2008
Hardness	SM 2340B	165	mg/L	1/15/2008
Magnesium	EPA 200.7	17.6	mg/L	1/15/2008

Approved by: Consumer Analytical Laboratory

Signature and date:

*William Friz*  
William Friz  
Chemistry Supervisor

Approved Date: 1/17/2008

Print Date: 1/17/2008



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Ohio Department of Agriculture  
Consumer Analytical Laboratory  
8995 East Main St. Bldg 3  
Reynoldsburg, OH 43068  
Tel: (614) 728-6230  
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### Customer Information

Customer: Steve Kennedy  
Address: 6611 W. Broad St.  
Galloway, OH 43119

Invoice Id:

### Sample Receipt Information

Sample number:	0800408-01	Collection Site:	Sink at Firehouse
Collection date:	1/14/2008	Collector:	Kennedy, S
Collection time:	9:41:00 AM	Customer sample #:	Sink
			451 Hubbard Rd. Galloway, OH
Date received:	1/14/2008		
Time received:	12:00 PM/EP		

### Sample Information

Description: Water, drinking  
Comments:

Identification: Hardness, Sink, Firehouse

Test	Method	Result	Units	Analysis Date
Calcium	EPA 200.7	35.9	mg/L	1/15/2008
Hardness	SM 2340B	165	mg/L	1/15/2008
Magnesium	EPA 200.7	18.2	mg/L	1/15/2008

Approved by: Consumer Analytical Laboratory

Signature and date: W. Friz  
William Friz  
Chemistry Supervisor

Approved Date: 1/17/2008

Print Date: 1/17/2008

ppm  
442

October-07	Date	Day	Reading	Temp	Drops	Time	mg/l Hardness
	1	Monday					
	2	Tuesday					
	3	Wednesday					
	4	Thursday					
	5	Friday					
	6	Saturday					
	7	Sunday					
	8	Monday					
	9	Tuesday					
	10	Wednesday					
	11	Thursday					
	12	Friday					
	13	Saturday					
	14	Sunday					
	15	Monday					
	16	Tuesday					
	17	Wednesday			14	2:15pm	239
	18	Thursday	706		13	8:00pm	222
	19	Friday					
	20	Saturday					
	21	Sunday					
	22	Monday					
	23	Tuesday					
	24	Wednesday					
	25	Thursday	761	67.3	8	1:00PM	136
	26	Friday	763	75.0	4	1:00PM	68
	27	Saturday	750	74.4	9	12:00PM	153
	28	Sunday	755	73.2	9	7:30PM	153
	29	Monday	PUCO Test		10	1:15PM	171
	30	Tuesday					
	31	Wednesday	700	72.1	10	2:15PM	171

8 Times  
out of 10

5 85	11 188	17 290	23 393	29 495
6 102	12 205	18 307	24 410	30 513
7 119	13 222	19 324	25 427	31 530
8 136	14 239	20 342	26 444	32 547
9 153	15 256	21 359	27 461	33 564
10 171	16 272	22 376	28 478	34 581

ppm  
442

November-07	Date	Day	Reading	Temp	Drops	Time	mg/l Hardness
1	Thursday		685	70.5	7	9:30am	119
2	Friday						
3	Saturday						
4	Sunday						
5	Monday		735	68.0	7	1:00PM	119
6	Tuesday		684	67.4	9	12:30PM	153
7	Wednesday		681	68.4	10	1:30PM	171
8	Thursday		681	68.3	10	12:00PM	171
9	Friday		679	68.0	9	11:45am	153
10	Saturday						
11	Sunday						
12	Monday		728	72.8	8	11:15am	136
13	Tuesday		713	72.7	9	11:30am	153
14	Wednesday		701	74.6	8	2:30PM	136
15	Thursday		700	70.3	8	1:15PM	136
16	Friday						
17	Saturday						
18	Sunday						
19	Monday		791	69.6	9	9:30am	153
20	Tuesday		710	72.6	9	12:05PM	153
21	Wednesday						
22	Thursday						
23	Friday						
24	Saturday						
25	Sunday						
26	Monday						
27	Tuesday						
28	Wednesday						
29	Thursday		743	71.9	7	12:30pm	119
30	Friday						
31							

5 85	11 188		17 290		23 393		29 495
6 102	12 205		18 307		24 410		30 513
7 119	13 222		19 324		25 427		31 530
8 136	14 239		20 342		26 444		32 547
9 153	15 256		21 359		27 461		33 564
10 171	16 272		22 376		28 478		34 581

13-10

ppm  
442

December-07	Date	Day	Reading	Temp	Drops	Time	mg/l Hardness
	1	Saturday			8		
	2	Sunday					
	3	Monday	634	63.5	11	12:30pm	188
	4	Tuesday	725	71.0	9	9:00pm	153
	5	Wednesday					
	6	Thursday	117	71.2	9	12:16pm	153
	7	Friday					
	8	Saturday					
	9	Sunday					
	10	Monday	654	64.4	8	9:32am	136
	11	Tuesday	700	69.4	8	11:27	136
	12	Wednesday	725	71.6	8	11:43	136
	13	Thursday	727	73.2	8	9:33	136
	14	Friday	680	68.0	7	12:53pm	119
	15	Saturday					
	16	Sunday					
	17	Monday	667	62.0	7	9:32am	119
	18	Tuesday					
	19	Wednesday	690	73.0	7	1:20pm	119
	20	Thursday	714	68.1	8	9:33am	136
	21	Friday					
	22	Saturday					
	23	Sunday					
	24	Monday	711	68.0	7	9:25am	119
	25	Tuesday					
	26	Wednesday					
	27	Thursday	705	70.7	7	12:05pm	119
	28	Friday					
	29	Saturday					
	30	Sunday					
	31	Monday	653	63.8	10	8:10 am	171

14  
9 out

~~20~~

5 85	11 188		17 290		23 393		29 495
6 102	12 205		18 307		24 410		30 513
7 119	13 222		19 324		25 427		31 530
8 136	14 239		20 342		26 444		32 547
9 153	15 256		21 359		27 461		33 564
10 171	16 272		22 376		28 478		34 581

OCT-17 - 0.431 35 TIMES > 74%  
26 TIMES

8-0

10-20

ppm  
442

January-08	Date	Day	Reading	Temp	Drops	Time	mg/l Hardness
	1	Tuesday	725	71.2	7	1:15 PM	119
	2	Wednesday	703	68.0	7	9:30 PM	119
	3	Thursday	675	60.0	7	3:30 PM	119
	4	Friday	690	58.8	7	9:30 AM	119
	5	Saturday	625	46.6	7	3:02 PM	119
	6	Sunday	715	72.8	7	3:15 PM	119
	7	Monday	699	72.8	9	6:11 PM	119
	8	Tuesday	734	75.0	8	8:42 AM	136
	9	Wednesday	742	74.6	8	8:51 AM	136
	10	Thursday	754	74.4	8	9:05 PM	136
	11	Friday	650	61.8	8	7:32 PM	136
	12	Saturday	720	69.0	8	9:05 AM	136
	13	Sunday	731	69.0	9	7:47 PM	153
	14	Monday	672	63.6	11	9:41 AM	188
	15	Tuesday	728	65.1	8	2:10 PM	136
	16	Wednesday	747	70.1	8	2:05 PM	136
	17	Thursday	799	61.5	7	2:25 PM	119
	18	Friday					
	19	Saturday					
	20	Sunday					
	21	Monday					
	22	Tuesday					
	23	Wednesday					
	24	Thursday					
	25	Friday					
	26	Saturday					
	27	Sunday					
	28	Monday					
	29	Tuesday					
	30	Wednesday					
	31	Thursday					

5 85	11 188		17 290		23 393		29 495
6 102	12 205		18 307		24 410		30 513
7 119	13 222		19 324		25 427		31 530
8 136	14 239		20 342		26 444		32 547
9 153	15 256		21 359		27 461		33 564
10 171	16 272		22 376		28 478		34 581