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Dhaffner Realty Inc.

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PUCO

737 Park Avenue West Mansfield, Ohio 44906

January 3, 2008

PUCO State of Ohio Ohio American Water Co. Rates Case No. 07112-WS-AIR Re: Proposed rate increase

Committee Chairmen and Members:

I understand that Ohio American Water Co. has approximately 52,000 water users in the state of Ohio and are associated in 17 other states.

I have lived in Imperial Estates in Mifflin Township, Mansfield, Ohio since 1967. There are approximately 300 homes in this allotment that the water company serves. Before American Water purchased this system from H. Robert Gimbel, my partner, Charles Parton, and I paid to put in a 130,000 gallon storage system adjoining the original existing wells on Biscayne Drive. The reason this was done was because Mr. Parton and I purchased 38 undeveloped lots from Mr. Gimble in Imperial Estates and we needed access to the water system. I sold the first house in 1962.

I can say that Ohio American Water has maintained the water system in working order.

I own and operate my own realty business at 737 Park Avenue West in Manfield. I also have an upstairs apartment rented out. My total water/sewer bill for my business and apartment runs approximately \$30/month. Service is provided by the City of Mansfield.

At my personal residence I have a Richland County meter. Since 2006 the allotment has had 2 increases by Ohio American Water: 4/7/06 - 63.39 bi-monthly and 6/6/07 - 70.77 bi-monthly. A third increase is being proposed before the PUCO at present. The taxpayers in this allotment are asking you to please take a close look at the income/expenses of the Ohio American Water Co. I personally do not feel the Company is charging a fair and justified rate.

The homeowners in Imperial Estate use water meters on our lines coming onto our property by the Richland County Wastewater Department to read our monthly sewer bill. My question to you is, why can't Ohio American Water use the same equipment which is controlled by drive-by scanning or provide us with a rate reduction to \$60 bi-monthly?

I am enclosing a list of concerned property owners that are served by Ohio American

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Water. Co. We all want a better and fair monthly fee for the water used. On behalf of these taxpayers I ask that you hear our position and take a close look into the financials of this company and determine whether an additional rate increase is warranted.

Sincerely,

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-RShoffen

Mervin R. Shaffner 580 Dogwood Circle Mansfield, Ohio 44903 419-589-5128 (h) 419-526-3737 (w)

14504 tion) 01 American Water Co. Case Number 071112 WSAIR Re: Increase in Rates MIFFLIN/MADISON TWP - RICHLAND COUNTY, MANSFIELD, OHIO SINCE AMERICAN WATER CO HAS TAKEN OVER OUR WATER SYSTEM WE HAVE HAD CONTINUOUS INCREASES IN OUR FEES. AT THE PRESENT TIME WE ARE BEING CHARGED \$70.77 EVERY TWO MONTHS. SINCE APRIL OF 2006 THERE HAVE BEEN TWO ADDITIONAL INCREASES IMPOSED WITH A THIRD INCREASE WAITING ON APROVAL FROM THE PUCO. WE, THE UNDERSIGNED, OPPOSE ANY FURTHER INCREASES IN OUR RATES AT THIS TIME. DATE NAME ADDRESS 1-12-08 **a**-06 -DK 11 1-1239/ 3-08 ANE7 47 56 100 DR, 2-08 -12-08 Dr. 60 rucender -12-68 1} vor ali PRUCENSOPPR 07 2277 IX 0010 SPIREWED DR a ma ( aICEWOODDR wewood roun trele, 08 n. ew oor

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