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**Attorneys for Aqua Ohio, Inc.**

ND: 4821-4876-1346, v. 1

**MASTER TARIFF P.U.C.O. NO. 2****SUBJECT INDEX**

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Issued: January 8, 2008

Effective: January 8, 2008

Issued by Walter J. Pishkur, President, Aqua Ohio, Inc.  
 In accordance with the Public Utilities Commission of Ohio  
 Order Dated November 20, 2007 for Case No. 07-1042-AU-ORD

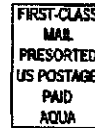
**MASTER TARIFF P.U.C.O. NO. 2**

**Addendum to the Tariff**

**Sample Bill Format**

Aqua Ohio, Inc.  
Stark Regional Division  
PO Box 269 • Struthers, OH 44471

Billing Date 08/02/07 Account Number \*\*\*\*\*



Front of Bill

Service Address	Service From	Service Days	Amount Due By 08/24/07	Amount Due After 08/24/07
.....	07/02/07 to 07/31/07	29	\$ 59.14	\$ 60.35
Prev. Read	Curr. Read	Consumption	Amount	Code
			\$ 34.97	P
			\$ 9.77	CC
84000 E	84400 A	400 CU. FT.	\$ 14.40	W

400 CU. FT. = 2,962 gallons

KEEP TOP PORTION

5% Late Fee After Due Date

.....  
.....  
By 08/24/07 After 08/24/07  
\$ 59.14 \$ 60.35

1280200

Customer Name  
Customer Address

If you have questions about your water bill or service, please contact us at:

Tel: 877-987-2782  
Fax: 866-780-8292

Email: [custserv@aquaamerica.com](mailto:custserv@aquaamerica.com)  
Pay by Phone for a fee call: 1-866-269-2906

Back of Bill

We welcome the opportunity to work with you and will do our best to answer your questions. If your complaint is not resolved after you have called Aqua Ohio, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) or for TTY at 1-800-686-1570 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at [www.puco.ohio.gov](http://www.puco.ohio.gov).

Residential customers may also contact the Ohio Consumers' Counsel (OCC) for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at [www.pickocc.org](http://www.pickocc.org).

Rate Schedule Furnished Upon Request.  
This bill may also be paid at an authorized Western Union agency.

Send This Portion with Your Payments to: Aqua Ohio, Inc. PO BOX 269, Struthers, OH 44471

Checks must be postmarked prior to past due date or the late fee must be added.  
Please DO NOT mail cash. Please DO NOT use staples or paperclips.

**EXPLANATION OF CODES:**

- |                      |                             |                      |
|----------------------|-----------------------------|----------------------|
| A - Actual           | FS - Fire Service           | SC - Service Charge  |
| C - Customer Reading | MC - Minimum Charge         | SI - SIC Charge      |
| CC - Customer Charge | MS - Miscellaneous          | SD - Swapout Meter   |
| CR - Credit          | P - Previous Balance        | SR - Surchage        |
| D - Deposit          | PF - Public Fire Protection | SW - Sewer Rate Code |
| DM - Deduct Meter    | PN - Penalty                | TC - Turn-On Charge  |
| E - Estimate         | S - Sewer                   | W - Water            |
| FH - Fire Hydrant    |                             |                      |

