BEFORE THE PUBLIC UTILITIES COMMISSION OF OHIO

FILE	PRECEIVED-DOCKETING DIV
BEFO THE PUBLIC UTILITIES	JRE ~ '//'a
In the Matter of the Amendment of	,
Certain Rules to Revise Language)
Requirements on Utility Bills and Other) Case No. 07-1042-AU-ORD
Documents	
In the Matter of the Application of Aqua)
Ohio, Inc. to Amend its Stark Division) Case No. 89-7028-WW-TRF
Tariff)

BILL FORMAT OF AQUA OHIO, INC.'S STARK DIVISION

Aqua Ohio Inc. ("Aqua") submits its bill format for the Stark Division in accordance with the Public Utilities Commission of Ohio ("Commission") issued November 20, 2007. Attached is Aqua Ohio's revised bill format which has incorporated the required customer information. Also attached is Aqua Ohio Inc.'s subject index page for the Stark Division P.U.C.O. Tariff No. 1, Section 2, Third Revised Sheet No. 1, Canceling Second Revised Sheet No. 1.

Respectfully submitted,

Counsel of Record

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ND: 4826-1858-8930, v. 1

Third Revised Sheet No.1

Canceling Second Revised Sheet No.1

P.U.C.O. TARIFF NO. 1

SUBJECT INDEX

SOBJECT INDEX				
<u>Description</u>	Section	Sheet No.	Effective Date	
Access to Premises	3-2	3	9/24/03	
Application for Water Service	3-4	1	9/24/03	
Applications to Install Service Lines	3-5 '	1	9/24/03	
Application Forms	6-1	1-2	9/24/03	
Arrearages and Charges Due	3-3	1	9/24/03	
В				
Bills and Payments for Service	3-3	1	9/24/03	
Bills, Delinquent	3-3	1	9/24/03	
Bills, Disputed	3-3	1	9/24/03	
Bills, Final	3-3	2	9/24/03	
Bills, Form Addendum to Tariff	7	1	10/18/07 01/08/08	
Bills, Payment of	3-3	1	9/24/03	
Bills, When Rendered	3-3	1	9/24/03	
Bulk Water	4	"See Sch. Of Rates"	9/24/03 8/13/04	
C				
Change in Occupancy	3-4	1	9/24/03	
Company, Definition	3–1	1	9/24/03	
Complaints, Records of	3-2	5	9/24/03	
Contracts for Water Service	3-4	1 .	9/24/03	
Cost, Definition of	3-1	1	9/24/03	
Curb Stops, Use of	3-6	2	9/24/03	
Current Occupant Liability	3-4	1	9/24/03	
Customer - Definition of	3-1	1	9/24/03	
Customer – Bill Rendered	3-3	1	9/24/03	
Customer - Billing Address	3-3	1	9/24/03	
Customer - Complaints	3-2	5	9/24/03	
Customer – Final Bill	3-3	5 2	9/24/03	
Customer – Meter Test Request	3-6	3	9/24/03	
Customer – Payment Liability	3-3	1	9/24/03	
Customer Equivalents	3-6	1	9/24/03	
D				
Damage Due to Deficiency or Failure of				
Water Supply	3-2	1	9/24/03	
Deposits to Secure Payment of Bills	3-2; 3-4	5; 1	9/24/03	
Discontinuance of Service	3-2	2	9/24/03	
Dishonored Payment Charge	4	See "Sch.	9/24/03 8/13/04	
Districted Faymont Officings	7	Of Rates"	5/24/00 G/10/04	

Issued January 8,2008

Effective: January 8, 2008

P.U.C.O. TARIFF NO. 1

Addendum to the Tariff

Sample Bill Format

Aqua Ohio, Inc. Stark Regional Division PO Box 289 • Struthers, OH 44471

Billing Date Account Number 08/02/07

07/02/07 to

Service From Service Amount Due By 08/24/07 Days

\$

MAN. PRESORTED Amount Due US POSTAGE After 08/24/07 PAID

Front of Bill

Service Address Prev. Read

Curr. Read

\$ 59.14 07/31/07 Consumption Amount

\$ 60,35 Code P

CC

W

84000 E

84400 A

400 CU. FT.

34.97 9.77 14.40

FIRST-CLASS

AQUA

400 CU. FT. = 2,992 gallone

KEEP TOP PORTION

5% Late Fee After Due Date

By 08/24/07 59.14

1230200

Customer Name **Customer Address**

If you have questions about your water bill or service, please contact us at:

Tel: 877-967-2762 Fax: 866-760-8292

Email: custserv@aquaamerica.com Pay by Phone for a fee call: 1-866-269-2906

Back of Bill

We welcome the opportunity to work with you and will do our best to answer your questions, If your complaint is not resolved after you have called Aqua Ohio, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) or for TTY at 1-800-686-1570 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.puco.ohio.gov.

Residential customers may also contact the Ohio Consumers' Counsel (OCC) for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.pickocc.org.

Rate Schedule Furnished Upon Request.
This bill may also be paid at an authorized Western Union agency.

Send This Portion with Your Payments to: Aqua Ohio, Inc. PO BOX 269, Struthers, OH 44471

Checks must be postmarked prior to past due date or the late fee must be added. Please DO NOT mail cash. Please DO NOT use staples or paperclips.

EXPLANATION OF CODES:

Actual

A - Actual
C - Customer Reading
CC - Customer Charge
CR - Credit
D - Deposit
DM - Deduct Meter
E - Estimate
FH - Fire Hydrant

FS - Fire Service MC - Minimum Charge MS - Miscellaneous

P - Previous Balance PF - Public Fire Protection PN - Penalty S - Sewer SC - Service Charge SC - Service Crearge SI - SIC Charge SC - Swapout Meter SR - Surcharge SW - Sewer Rate Code TC - Turn-On Charge

Water

