# LARGE FILING SEPERATOR SHEET 

CASE NUMBER: $\begin{aligned} & 07-1322-T P-A T A \\ & 90-9077-T P-T R F\end{aligned}$

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## *All Material On This Page Is New.*

## SECTION 8 - THE INTERNET BUSINESS ASSOCIATION SERVICE PLAN (Cont’d)

## H. INETBA Advantage Card Service (ACS) (Cont'd)

## 2. Limitations and Disclaimers (Cont'd)

(e) Subject to and in accordance with the provisions of Section 3.C preceding and the eligibility requirements of H. 1 preceding, ACS service may be offered to counter a competitive offer that would cause or has caused any Customer to select another carrier for its services, that is, ACS service may be offered to "save" or "winback" such Customers; provided that at the time Customer is "saved" or "wonback," Customer is neither delinquent in any payments nor suffered an interruption in its billing cycle as required by H. 1 preceding.
(f) An ACS Customer whose service is terminated for cause or which voluntarily terminates Company's service forfeits all unused credits.

## 3. Reinstatement

An ACS Customer which has lost its eligibility for the Total Calling Advantage may reinstate its eligibility for the Total Calling Advantage by curing any outstanding delinquency and/or by qualifying as a winback customer. Once reinstated, the ACS Customer must maintain its eligibility in good standing.

## 4. Rates

The rates in Section 11.E preceding apply to the INETBA ACS service.

# *All Material On This Page Is New.* 

## SECTION 8 - THE INTERNET BUSINESS ASSOCIATION SERVICE PLAN (Cont'd)

## 1. Customer Advantage Plans ("CAPs")

## 1. General Terms and Conditions

From time to time, rates may be tariffed or tariffed tates selected, a "Customer Advantage Plan" or "CAP," the purpose and/or design for which is to retain Company's competitive position by offering rates which are necessitated by competing offers received by or available to existing or potential Customers, which if not matched or bettered would result in the loss of an existing or potential Customer and/or in the reduction of traffic volume of a Customer. Customer confirmation of the competitive offer in writing may be required or the availability of a more favorable competitive rate may need to be confirmed from published tariffs, marketing materials or other public sources to establish a Customer's right to obtain a CAP. In order to respond to the competitive pricing initiatives of competitors, the following Customer Advantage Plan offerings are available for eligible Customers taking outbound and inbound equal access switched services of Company originated from and terminated to locations within this state whenever Company determines that but for the availability of these rates, Company will not retain an existing Customer ("save") or will not be able to winback a prior Customer already having switched its services to another carrier ("winback"). The following terms and conditions must exist for any CAP to be valid.
A. CAPs will comply with the net revenue test as defined by the one or more regulatory commissions having competent jurisdiction and which is founded on established economic principles ensuring above-cost pricing.
B. A Customer or potential Customer which is similarly situated may request service under a new or previously tariffed CAP. To qualify as a similarly situated Customer for purposes of this Section, the Customer seeking the CAP must demonstrate the existence of circumstances substantially and materially like those which justified the CAP as tariffed.

## SECTION 8 - THE INTERNET BUSINESS ASSOCLATION SERVICE PLAN (Cont'd)

## I. Customer Advantage Plans ("CAPs") (Cont'd)

## 1. General Terms and Conditions (Cont'd)

C. An existing Customer or potential Customer unable to demonstrate being similarly situated under a tariffed CAP may, nonetheless, be able to qualify for a different or new CAP tailored to that Customer's circumstances.
D. CAPs are available for all published rates.
E. Whenever a Customer's competitive offer entails a rate which is not at the time an offered rate by Company, a specific rate competitively responsive to that available from the competitive offering shall be tariffed in this Section.
F. All of the conditions set forth above must exist in order to qualify for the following Customer Advantage Plans. Company shall apply the lowest rate necessary to meet the competitive offering being made to or having been provided to Customer by a carrier competing with Company. Additional terms and/or conditions, such as term or volume commitments, may apply. In the event additional terms or conditions are required, such terms and conditions shall be tariffed by Company prior to institution of the first billing for services under the applicable Customer Advantage Plans.
G. To receive the Invoice Free CAPs pursuant to I.2 through and including I.6 following, a Customer must call Customer Care before the issuance date of each credit bearing invoice to verify Customer eligibility except as otherwise provided following.

## SECTION 8 - THE INTERNET BUSINESS ASSOCIATION SERVICE PLAN (Cont'd)

## I. Customer Advantage Plans ("CAPs") (Cont'd)

## 2. Customer 6th and 12th Invoice Advantage Plan

Customers who qualify as a new customer or as either a "save" or a "winback" and who meet the eligibility requirements set forth below will receive a credit on their 6th and 12th invoices as provided following.
(a) For each five and immediately succeeding six additional invoices of consecutive uninterrupted service (total of 11 consecutive invoices), a credit shall be calculated equal to the lower of either (i) the average of the Customer's monthly charges excluding calling card charges, fees, taxes, surcharges, assessments, and similar charges ("eligible charges") for the consecutive five month period preceding Customer's 6th invoice and for the consecutive eleven-month period preceding Customer's 12th invoice; or (ii) a credit which equals the eligible charges on the invoice in which the credit is applied.
(b) Eligibility. To be eligible for the 6th and 12th invoice free bonuses, each Customer must:

- have initiated service;
- have current usage which exceeds the established minimum monthly usage levels for the applicable service;
- have no record of nonpayment in any of the preceding consecutive month qualifying periods ( 5 and 11 months) of service;
- have received first five, then six additional consecutive and uninterrupted invoices over the preceding eleven-month period;
- have selected the 6 th and 12 th invoice free bonus incentives prior to the first day in the period of service covered by Customer's eleventh invoice; and
- pay all charges rendered in Customer's fifth and related eleventh invoice in excess of the amount of the applicable credits as calculated under I.2(a), preceding.


## SECTION 8 - THE INTERNET BUSINESS ASSOCIATION SERVICE PLAN (Cont'd)

## I. Customer Advantage Plans ("CAPs") (Cont'd)

## 3. Customer 6th, 10th, and 14th Invoice Advantage Plan

Customers who qualify as a new customer or as either a "save" or a "winback" and who meet the eligibility requirements set forth below will receive a credit on their 6th, 10th, and 14th invoices as provided following.
(a) For each five and immediately succeeding four and next immediately succeeding four additional invoices of consecutive uninterrupted service (total of 13 consecutive invoices), a credit shall be calculated equal to the lower of either (i) the average of the Customer's monthly charges excluding calling card charges, fees, taxes, surcharges, assessments, and similar charges ("eligible charges") for the consecutive five month period preceding Customer's 6th invoice, for the consecutive nine-month period preceding Customer's 10th invoice, and for the consecutive thirteen month period preceding Customer's 14th invoice; or (ii) a credit which equals the eligible charges on the invoice in which the credit is applied.
(b) Eligibility. To be eligible for the 6th, 10th, and 14th invoice free bonuses, each Customer must:

- have initiated service;
- have current usage which exceeds the established minimum monthly usage levels for the applicable service;
- have no record of nonpayment in any of the preceding consecutive month qualifying periods ( 5,9 , and 13 months) of service;
- have received first five, nine, and then thirteen additional consecutive and uninterrupted invoices over the preceding thirteen-month period;
- have selected the 6th, 10th, and 14th invoice free bonus incentives prior to the first day in the period of service covered by Customer's fifth invoice; and
- pay all charges rendered in Customer's fifth and related ninth and thirteenth invoice in excess of the amount of the applicable credits as calculated under I.3(a) preceding.
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## SECTION 8 - THE INTERNET BUSINESS ASSOCIATION SERVICE PLAN (Cont'd)

## I. Customer Advantage Plans ("CAPs") (Cont'd)

4. Customer "Thanks for Taking the Time" Advantage Plans
(a) "Thanks for Taking the Time"-1 ("TTT-1") Advantage Plan

On and after October 10,2000, any end user contacted by a sales/marketing representative of Company and which has taken the time to listen to the services and benefits offered by Company is entitled to receive a debit card under Company's "Thanks for Taking the Time" ("TTT-1") service promotion.

- Card Denominations. Under this promotion, Company's debit card is available in $\$ 25, \$ 50$, and $\$ 150$ denominations based on the end user's monthly volume of usage.

| Denomination |  |  |
| :--- | :--- | :--- |
|  |  | Monthly Usage Volume |
| $\$ 25.00$ | $0-\$ 49.99$ |  |
| $\$ 50.00$ |  | $\$ 50.00-\$ 149.99$ |
| $\$ 150.00$ |  | $\$ 150.00-\$ 249.99$ |

- Rates. The rates for calls using the Company's TTT-1 service are time of day insensitive; decremented in sixty (60) second increments based on a minimum call unit of 60 seconds; and rounded to the next whole 60 second increment.

| Minimum Call | Incremental Call |
| :--- | :--- |
| Unit Value | Unit Value |
| $@ 60$ seconds | $@ 60$ seconds |
| or Fraction | or Fraction |
| $\$ 0.171$ | $\$ 0.171$ |

- Availability. Company's TTT-1 service promotion is available on and after October 10, 2000 until February 10, 2001 ("sunset date") unless sooner terminated in the sole and exclusive discretion of Company.


## INTERNET BUSINESS ASSOCIATION

*All Material On This Page Is New.*
SECTION 8 - THE INTERNET BUSINESS ASSOCIATION SERVICE PLAN (Cont'd)

## I. Customer Advantage Plans ("CAPs") (Cont'd)

## 4. Customer "Thanks for Taking the Time" Advantage Plans

On and after October 10, 2000, any end user contacted by a sales/marketing representative of Company and which has taken the time to listen to the services and benefits offered by Company is entitled to receive a debit card under Company's "Thanks for Taking the Time" service promotion.
(a) "Thanks for Taking the Time" -1 ("TTT-1") Advantage Plan

- Limitations. Company reserves the right to withdraw and/or terminate this promotion at any time prior to its sunset date; provided that any Customer which has received a TTT-1 Card prior to the sunset date or Company's discretionary withdrawal of the TTT-1 Card promotion shall receive service until its TTT-1 Card calling capacity is exhausted by use or specified usage deadline. Each TTT-1 Card expires one (1) year from date of activation.


## SECTION 8 - THE INTERNET BUSINESS ASSOCIATION SERVICE PLAN (Cont'd)

## I. Customer Advantage Plans ("CAPs") (Cont'd)

## 4. Customer "Thanks for Taking the Time" Advantage Plans (Cont'd)

4.1 "Thanks for Taking the Time"-2 ("TTT-2") Advantage Plan

On and after October 10,2000, any end user contacted by a sales/marketing representative of Company and which has taken the time to listen to the services and benefits offered by Company is entitled to receive a debit card under Company's "Thanks for Taking the Time" service promotion.
(a) Card Denominations. Under this promotion, a Company debit card is available in a single $\$ 250$ denomination based on the end user's monthly volume of usage.
$\frac{\text { Denomination }}{\$ 250.00} \quad \frac{\text { Monthly Usage Volume }}{\$ 250.00+}$
(b) Rates. The rates for calls using the Company's TTT service are time of day insensitive; decremented in sixty (60) second increments based on a minimum call unit of 60 seconds; and rounded to the next whole 60 second increment.

Minimum Call Unit Value Incremental Call Unit Value $@ 60$ seconds or Fraction @ 60 seconds or Fraction $\$ 0.171$ $\$ 0.171$
(c) Availability. Company's TTT service promotion is available on and after October 10, 2000 until February 10, 2001 ("sunset date") unless sooner terminated in the sole and exclusive discretion of Company.

## SECTION 8 - THE INTERNET BUSINESS ASSOCIATION SERVICE PLAN (Cont'd)

## I. Customer Advantage Plans ("CAPs") (Cont'd)

4. Customer "Thanks for Taking the Time" Advantage Plans (Cont'd)
4.1 "Thanks for Taking the Time"-2 ("TTT-2") Advantage Plan
(d) Limitations. Company reserves the right to withdraw and/or terminate this promotion at any time prior to its sunset date; provided that any Customer which has received a TTT Card prior to the sunset date or Company's discretionary withdrawal of the TTT Card promotion shall receive service until its TYT Card calling capacity is exhausted by use or specified usage deadline. Each TTT Card expires one (1) year from date of activation.
(e) Second Card Availability. During the term of this promotional offering, a second TTT Card in the same denomination listed in Section I.1(a) preceding will be made available to customers requesting and receiving Company's Website Design and Hosting Services as set forth in A. preceding.

## SECTION 8 - THE INTERNET BUSINESS ASSOCIATION SERVICE PLAN (Cont'd)

## I. Customer Advantage Plans ("CAPs") (Cont'd)

## 5. Customer S\&W Prepaid Advantage Plan

On and after October 10,2000 , any customer which qualifies as a "save" or "winback" customer will upon so qualifying receive a Company prepaid (debit) card or cards equal to the "saved" or "wonback" Customer's immediately preceding full month's ( 30 days) volume of non-calling card charges multiplied by 2.5 . The table following demonstrates how the denomination of an S\&W card is determined on a per-Customer basis.

|  | Table |  |  |
| :---: | :--- | :--- | :--- |
| Customer's Prior Month's <br> Non-Calling Card Charges* | 2.5 Factor | S\&W Calling Card <br> Denomination(s) | (C) |
| $\$ 50.00$ | $\times 2.5$ | $\$ 125.00$ |  |
| 75.00 | $\times 2.5$ | 187.50 |  |
| 90.00 | $\times 2.5$ | 225.00 |  |
| 100.00 | $\times 2.5$ | 250.00 | (C) |
| 150.00 | $\times 2.5$ | $250.00+125.00$ | (C) |

[^0](a) Rates. The rates for calls using the Company's S\&W Card are time of day insensitive; decremented in sixty (60) second increments with a minimum call unit of 60 seconds; and are rounded to the next whole 60 second increment.

| Minimum Call Unit | Incremental Call Unit |
| :--- | :--- |
| $@, 60$ seconds or Fraction | $@(60$ seconds or Fraction |
| $\$ 0.171$ | $\$ 0.171$ |

(b) Availability. Company's S\&W Card service promotion is available on and after October 10, 2000 until February 10, 2001 ("sunset date") unless sooner terminated in the sole and exclusive discretion of Company.

## INTERNET BUSINESS ASSOCLATION

## SECTION 8 - THE INTERNET BUSINESS ASSOCIATION SERVICE PLAN (Cont'd)

## I. Customer Advantage Plans ("CAPs") (Cont'd)

## 5. Customer S\&W Prepaid Advantage Plan (Cont'd)

(c) Limitations. Company reserves the right to withdraw and/or terminate this plan at any time prior to its sunset date; provided that any Customer which has received an S\&W Card prior to the sunset date or Company's discretionary withdrawal of S\&W Card plan shall receive service until its S\&W Card calling capacity is exhausted by use or by the specified usage deadline. Each S\&W Card expires ninety ( 90 ) days from date of activation (the specified usage deadline).
(d) Second S\&W Card Availability. An additional S\&W Card(s) in the qualifying denomination of the Customer as listed in Section I.5.(a) preceding will be made available to any such customer which requests and receives Company's Website Design and Hosting Services as set forth in A. preceding.

## SECTION 8 - THE INTERNET BUSINESS ASSOCIATION SERVICE PLAN (Cont'd)

## I. Customer Advantage Plans ("CAPs") (Cont'd)

6. Customer 6th, 9th, 13th, 19th, 22nd, and 26th Invoice Advantage Plan

Customers who qualify as a new customer or as either a "save" or a "winback" and who meet the eligibility requirements set forth below will receive a credit on their 6th, 9th, 13th, $19 \mathrm{~h}, 22 \mathrm{nd}$, and 26 th invoices as provided following.
(a) For each five, and the immediately succeeding three, and next immediately succeeding four, and next immediately succeeding six, and next immediately succeeding three, and next immediately succeeding four additional invoices of consecutive uninterrupted service (total of 25 consecutive invoices), a credit shall be calculated equal to the lower of either (i) the average of the Customer's monthly charges excluding calling card charges, fees, taxes, surcharges, assessments, and similar charges ("eligible charges") for the consecutive five month period preceding Customer's 6th invoice; for the consecutive eight-month period preceding Customer's 9th invoice; for the consecutive twelve-month period preceding Customer's 13th invoice; for the consecutive eighteen-month period preceding Customer's 19th invoice; for the consecutive twenty-one-month period preceding Customer's 22nd invoice; and for the consecutive twenty-five month period preceding Customer's 26 th invoice; or (ii) a credit which equals the eligible charges on the invoice in which the credit is applied.

## INTERNET BUSINESS ASSOCIATION

## *All Material On This Page Is New.* <br> SECTION 8 - THE INTERNET BUSINESS ASSOCIATION SERVICE PLAN (Cont'd)

I. Customer Advantage Plans ("CAPs") (Cont'd)
6. Customer 6th, 9th, 13th, 19th, 22nd, and 26th Invoice Advantage Plan (Cont'd)
(b) Eligibility. To be eligible for the 6th, 9th, 13th, 19th, 22nd, and 26th invoice free bonuses, each Customer must:

- have initiated service;
- have current usage which exceeds the established minimum monthly usage levels for the applicable service;
- have no 90 -day or older outstanding unpaid balance, and no 60 -day or older outstanding unpaid balance equal to or greater than $\$ 50.00$;
- have received first five, eight, twelve, eighteen, twenty-one, and then twenty-five additional consecutive and uninterrupted invoices over the preceding twenty-five month period;
- have selected the 6th, 9th, 13th, 19th, 22nd, and 26th invoice free bonus incentives prior to the first day in the period of service covered by Customer's fifth invoice; and
- pay all charges rendered in Customer's fifth and related eighth, twelfth, eighteenth, twenty-first, and twenty-fifth invoice in excess of the amount of the applicable credits as calculated under I.6.(a), preceding.


## INTERNET BUSINESS ASSOCIATION

## *All Material On This Page Is New.* <br> SECTION 8 - THE INTERNET BUSINESS ASSOCIATION SERVICE PLAN (Cont'd)

I. Customer Advantage Plans ("CAPs") (Cont'd)
6. Customer 6th, 9th, 13th, 19th, 22nd, and 26th Invoice Advantage Plan (Cont'd)
(b) (Cont'd)

- Contact Company's Customer Care Department to confirm eligibility and to activate the Promotion. A Customer must contact Customer Care prior to the last day in the period of service covered by Customer's fifth invoice in order to receive all six invoice credits. A Customer who meets and continues to meet all other Eligibility requirements except that it does not contact Customer Care to activate the promotion until a date subsequent to the last day in the period of service covered by Customer's fifth invoice, will receive all credits on specified invoices (9th, 13th, 19th, 22nd, and 26th) generated by Company after the required contact with Customer Care is made, but will not retroactively receive a credit for any specified invoice already generated by Company.

Example: A Customer that meets all other eligibility requirements, except that it does not contact Customer Care prior to the last day in the period of service covered by Customer's fifth invoice to activate the promotion, calls Customer Care to activate the promotion two weeks later. The Customer will receive credits calculated according to Section 5.6.6.1 preceding for the 9 th, 13 th, 19 th, 22 nd , and 26 th invoices; the Customer will not retroactively receive the 6th invoice credit to which it would otherwise have been entitled.

## INTERNET BUSINESS ASSOCIATION

## SECTION 8 - THE INTERNET BUSINESS ASSOCIATION SERVICE PLAN (Cont'd)

## I. Customer Advantage Plans ("CAPs") (Cont'd)

## 7. Customer "Welcome Aboard" Advantage Plan

For new Customers who meet the eligibility requirements of Section 8.I. 1 preceding, the Company will waive the ECU rate component during Business Day hours only, and for $1+$ and toll free access calls only, for the first and second invoices within the regular billing cycle. Company's standard tariff rate methodology applies from and after the third invoice.
8. Save/Winback Off-Peak/Non-Business Day Adjustments.

Customers whose rates are adjusted pursuant to 8.D. 11 preceding and who then qualify as adjustment made pursuant to 8.D.11.

## INTERNET BUSINESS ASSOCIATION

## SECTION 8 - THE INTERNET BUSINESS ASSOCIATION SERVICE PLAN (Cont'd)

J. Service Term Invoice Free Credit. New customers or customers who qualify as either a "save" or a "winback" and who meet the eligibility requirements set forth in Section J. 2 shall receive the Service Term Invoice Free Credit.

1. Credit. For the entire service term of each new customer or customer that qualifies as either a "save" or "winback" customer, a continuing periodic credit shall be given in the invoice following each consecutive five months of uninterrupted service ("credit invoice") equal to the lower of either (i) the average of the customer's monthly usage and non-usage charges for five months preceding the credit invoice (excluding calling card charges, fees, taxes, surcharges, assessments, and similar charges); or (ii) a credit which equals the eligible charges on the invoice in which the credit is applied.
2. Eligibility. To be eligible for the Service Term Invoice Free Credit, each customer must:
A. Have initiated service under an INETBA Service Plan;
B. Have current usage which exceeds the established minimum monthly usage levels for the applicable INETBA Service Plan;
C. Have no record of nonpayment, delinquencies or issues of credit worthiness;
D. Have received five months of consecutive and uninterrupted service preceding each credit invoice;
E. Have selected this Service Term Invoice Free Credit at the initiation of service or at any time during the first five service months but not later than the first day of service in the sixth month; and,
F. Pay all charges rendered in customer's credit invoice in excess of the amount of the applicable credit as calculated under Section J.1, preceding.

## INTERNET BUSINESS ASSOCIATION

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## SECTION 8 - THE INTERNET BUSINESS ASSOCIATION SERVICE PLAN (Cont'd)

K. "One, Two, Three, Every Third Invoice Free" Promotion

New customers who meet the eligibility requirements set forth below, may receive credits under the "One, Two, Three, Every Third Invoice Free" Promotion as follows:

1. A credit applied to customer's first, second and third invoices equal to $33 \%$ of customer's long distance call traffic charges, appearing on the same invoice, excluding calling card charges, fees, taxes, surcharges, assessments and similar charges, applied to the same invoice, and
2. A credit applied to every third invoice, starting with customer's sixth invoice ( $6^{\text {th }}, 9^{\text {th }}$, $12^{\text {th }}$, etc.), equal to an average of the long distance call traffic charges appearing on the two invoices immediately preceding the credit invoice, excluding calling card charges, fees, taxes, surcharges, assessments and similar charges.

This promotion is non-cumulative and can not be carried over to any following month or otherwise accumulated. Should the calculated credit to be applied to the sixth, or subsequent invoices exceed the actual long distance call traffic charges for that credit invoice, then the credit amount is limited to the actual amount of long distance call traffic charges appearing on that credit invoice.

Eligibility. To be eligible for this offering, customers must: have initiated new service; have current usage which exceeds the established minimum monthly usage levels for the applicable service; have less than fifty dollars sixty days past due; have received consecutive and uninterrupted service; and have selected this offering prior to the charges rendered in customer's credit invoice(s). Additionally, Customers must contact the Company to confirm the promotion selection, after service initiation, to be eligible to receive the sixth and subsequent invoice credits, prior to the sixth and each subsequent invoice credit invoice.

## INTERNET BUSINESS ASSOCIATION

*All Material On This Page Is New.*<br>SECTION 9 - INETBA "E-Service"

## A. INETBA "E-Service"

INETBA E-Service offers Company's intrastate interexchange services in exclusive combination with its Internet Web page design and hosting services and its Internet Access - DSL services where facilities are available. Any business which orders Company's Internet Web page design and hosting services and who meets all other eligibility requirements set forth in this tariff for INETBA E-Service is eligible for INETBA E-Service. INETBA E-Service is available for calls that originate and terminate within this state, and includes $1+$ Outbound, Toll Free Access (800/888/877), and Calling Card calling.

For informational purposes only, the terms and conditions of Company's Internet Services most significantly related to Company's tariffed interexchange telecommunications services, namely, Company's Web page design, Web page hosting and domain name registration services (collectively, Company's "Internet Services") are set forth following.

1. Internet Services are available to customers of Company's interexchange telecommunications services as tariffed herein and to other end users.
2. A non-recurring set up charge applies which may be waived pursuant to promotional offers provided by the Company, which if such promotions involve tariffed services will be tariffed herein prior to their effectiveness.

Internet Service Set-Up Charge
$\$ 499.00$
3. A recurring charge for Internet Web page hosting services applies as follows.

Standard Hosting Charge $\quad \$ 69.95 /$ month
Discounted Hosting Charge $\quad \$ 39.95 /$ month*
*Customer required to take Company's tariffed interexchange telecommunications services.
4. Subject to E following, no charge is made for customers of Company's Internet Services for registering a customer's domain name.

## INTERNET BUSINESS ASSOCIATION

## *All Material On This Page Is New.* <br> SECTION 9 - INETBA "E-Service" (Cont'd)

## A. INETBA "E-Service" (Cont'd)

5. Termination charges apply to any combined tariffed and Internet Services customer canceling its tariffed telecommumications services during the first 12 months following its service commencement date.

Termination Charges

Web Site Set Up $\$ 249.00$

Domain Name Registration $\quad \$ 70.00$

## INTERNET BUSINESS ASSOCIATION

## SECTION 9 - INETBA "E-Service" (Cont'd)

K. Service Term Invoice Free Credit II. New customers or customers who qualify as either a "save" or a "winback" and who meet the eligibility requirements set forth in Section K. 2 shall receive the Service Term Invoice Free Credit II.

1. Credit. For the entire service term of each new customer or customer that qualifies as either a "save" or "winback" customer, a continuing periodic credit shall be given in the invoice following each consecutive three months of uninterrupted service ("credit invoice") equal to the lower of either (i) the average of the customer's monthly usage and non-usage charges for three months preceding the credit invoice (excluding calling card charges, fees, taxes, surcharges, assessments, and similar charges); or (ii) a credit which equals the eligible charges on the invoice in which the credit is applied.
2. Eligibility. To be eligible for the Service Term Invoice Free Credit II, each customer must:
A. Have initiated service under an INETBA Service Plan;
B. Have current usage which exceeds the established minimum monthly usage levels for the applicable INETBA Service Plan;
C. Have no record of nonpayment, delinquencies or issues of credit worthiness;
D. Have received three months of consecutive and uninterrupted service preceding each credit invoice;
E. Have selected this Service Term Invoice Free Credit II at the initiation of service or at any time during the first three service months but not later than the first day of service in the fourth month; and,
F. Pay all charges rendered in customer's credit invoice in excess of the amount of the applicable credit as calculated under Section K.1, preceding.

## INTERNET BUSINESS ASSOCIATION

## SECTION 9 - INETBA "E-Service" (Cont'd)

## A. INETBA "E-Service" (Cont'd)

5. (Cont'd)
a. All INETBA E-Service offerings ( $1+$, toll free access and calling card) are billed in standard call duration increments featuring a Minimum Call Unit of 18 seconds and Incremental Call Units of 6 seconds which are rounded to the next highest full billing increment of 18 or 6 seconds as applicable.
b. To be eligible for INETBA E-Service, a customer must not have had its account with any carrier canceled for nonpayment of charges, must not have a history of late payment of charges at any time during the 12 -month period preceding customer's service commencement date with Company, and must have originated and terminated usage within this state within the 30 -day period preceding customer's service commencement date with Company.
c. INETBA E-Service Terms and Conditions

Each term and condition of this Section 12 and Company's Tariff F.C.C. No. 4, including specific eligibility provisions, apply and serve to qualify the availability and continuation of a customer's usage rate guarantee as set forth herein.
d. Companion Federal Rate Guarantee

For a customer who maintains eligibility for and receives service under the INETBA E-Service, the rates are guaranteed for the same number of invoices, i.e., 12 invoices for customers whose peak/business day interstate usage rates are $\$ 0.069$ to $\$ 0.149$ ( 6 invoices for any customer whose peak/business day interstate usage rate is $\$ 0.059$ ), as the number of invoices guaranteed under Company's INETBA E-Service for interstate calls as provided in Company's Tariff F.C.C. No. 4. Calling card services are not eligible for this rate guarantee. To qualify, the customer must contact the Company and have verified that the customer received a bona fide comparable competitive offer.

## INTERNET BUSINESS ASSOCIATION

## SECTION 9 - INETBA "E-Service" (Cont'd)

## B. INETBA E-Service Rates

Subject to 9.B.11, the following INETBA rate plans for interLATA and intraLATA $1+$ and toll free access service are offered.

## 1. Basic Q Rate Plan

Except as provided in B.11.(a) following, Basic Q rates are provided to customers with no minimum monthly intrastate usage requirement at the following rates:

|  | Minimum <br> Call Unit <br> (1st 18 seconds) | Incremental Call <br> Unit (Each Add'16 <br> seconds) | Call Unit Charges In <br> Cents Per Minute or <br> CPM | Equivalent Call <br> Unit <br> (Non-Usage Charge <br> for Usage <br> Increments) |
| :--- | :---: | :---: | :---: | :---: |
| Peak/Business Day | $\$ 0.0459$ | $\$ 0.0153$ | $\$ 0.0153$ | $\$ 0.0153$ |
| Off-Peak/ <br> Non-Business Day | $\$ 0.0459$ | $\$ 0.0153$ | $\$ 0.0153$ | $\$ 0.0153$ |

## 2. Classic Q Rate Plan

Except as provided in B.11.(a), following, Classic Q rates are provided to customers whose minimum monthly intrastate usage is of $\$ 5.00$ at the following rates:

| Time <br> Period | Minimum <br> Call Unit <br> (1st 18 seconds) | Incremental Call <br> Unit (Each Add'16 <br> seconds) | Call Unit Charges In <br> Cents Per Minute or <br> CPM | Equivalent Call <br> Unit <br> (Non-Usage Charge <br> for Usage <br> Increments) |
| :--- | :--- | :--- | :--- | :--- |
| Peak/Business Day | $\$ 0.0411$ | $\$ 0.0137$ | $\$ 0.137$ | $\$ 0.0137$ |
| Off-Peak/ <br> Non-Business Day | $\$ 0.0411$ | $\$ 0.0137$ | $\$ 0.137$ | $\$ 0.0137$ |

## INTERNET BUSINESS ASSOCIATION

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\text { SECTION } 9 \text { - INETBA "E-Service" (Cont'd) }
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B. INETBA E-Service Rates (Cont'd)

## 3. Classic 2 Rate Plan

Except as provided in Section 9.11.(b), following, Classic 2 rates are provided to Customers whose minimum monthly intrastate usage is over $\$ 10.00$ at the following rates:

| Time <br> Period | Minimum <br> Call Unit <br> (1st 18 seconds) | Incremental Call <br> Unit (Each Add'1 6 <br> seconds) | Call Unit Charges In <br> Cents Per Minute or <br> CPM | Equivalent Call <br> Unit <br> (Non-Usage Charge <br> for Usage <br> Increments) |
| :--- | :--- | :--- | :--- | :--- |
| Peak/Business Day | $\$ 0.0387$ | $\$ 0.0129$ | $\$ 0.129$ | $\$ 0.0129$ |
| Off-Peak/ <br> Non-Business Day | $\$ 0.0387$ | $\$ 0.0129$ | $\$ 0.129$ | $\$ 0.0129$ |

INTERNET BUSINESS ASSOCIATION

## SECTION 9 - INETBA "E-Service" (Cont'd)

B. INETBA E-Service Rates (Cont'd)

## 4. Classic 1 Rate Plan

Except as provided in Section B.11.(b) following, Classic 1 rates are provided to customers whose minimum monthly intrastate usage is over $\$ 10.00$ at the following rates:

| Time <br> Period | Minimum <br> Call Unit <br> (1st 18 seconds) | Incremental Call <br> Unit (Each Add'16 <br> seconds) | Call Unit Charges In <br> Cents Per Minute or <br> CPM | Equivalent Call <br> Unit <br> (Non-Usage Charge <br> for Usage <br> Increments) |
| :--- | :--- | :--- | :--- | :--- |
| Peak/Business Day | $\$ 0.0357$ | $\$ 0.0119$ | $\$ 0.119$ | $\$ 0.0119$ |
| Off-Peak/ <br> Non-Business Day | $\$ 0.0357$ | $\$ 0.0119$ | $\$ 0.119$ | $\$ 0.0119$ |

5. Universal Rate Plan

Except as provided in Section B.11.(b) following, Universal rates are provided to customers whose minimum monthly intrastate usage is over $\$ 15.00$ at the following rates:

| Time <br> Period | Minimum <br> Call Unit <br> (1st 18 seconds) | Incremental Call <br> Unit (Each Add'16 <br> seconds) | Call Unit Charges In <br> Cents Per Minute or <br> CPM | Equivalent Call <br> Unit <br> (Non-Usage Charge <br> for Usage <br> Increments) |
| :--- | :--- | :--- | :--- | :--- |
| Peak/Business Day | $\$ 0.0327$ | $\$ 0.0109$ | $\$ 0.109$ | $\$ 0.0109$ |
| Off-Peak/ <br> Non-Business Day | $\$ 0.0327$ | $\$ 0.0109$ | $\$ 0.109$ | $\$ 0.0109$ |

## INTERNET BUSINESS ASSOCIATION

## SECTION 9 - INETBA "E-Service" (Cont'd)

## B. INETBA E-Service Rates (Cont'd)

6. Prime 2 Rate Plan

Except as provided in Section B.11.b following, Prime 2 rates are provided to customers whose minimum monthly intrastate usage is over $\$ 20.00$ at the following rates:

| Time <br> Period | Minimum <br> Call Unit <br> (1st 18 seconds) | Incremental Call <br> Unit (Each Add'16 <br> seconds) | Call Unit Charges In <br> Cents Per Minute or <br> CPM | Equivalent Call <br> Unit <br> (Non-Usage Charge <br> for Usage <br> Increments) |
| :--- | :--- | :---: | :---: | :---: |
| Peak/Business Day | $\$ 0.0297$ | $\$ 0.0099$ | $\$ 0.099$ | $\$ 0.0099$ |
| Off-Peak/ <br> Non-Business Day | $\$ 0.0297$ | $\$ 0.0099$ | $\$ 0.099$ | $\$ 0.0099$ |

## 7. Prime 1 Rate Plan

Except as provided in Section B.11.b following, Prime 1 rates are provided to customers
whose minimum monthly intrastate usage is over $\$ 25.00$ at the following rates:

| Time <br> Period | Minimum <br> Call Unit <br> (1st 18 seconds) | Incremental Call <br> Unit (Each Add'16 <br> seconds) | Call Unit Charges In <br> Cents Per Minute or <br> CPM | Equivalent Call <br> Unit <br> (Non-Usage Charge <br> for Usage <br> Increments) |
| :--- | :--- | :--- | :--- | :--- |
| Peak/Business Day | $\$ 0.0267$ | $\$ 0.0089$ | $\$ 0.089$ | $\$ 0.0089$ |
| Off-Peak/ <br> Non-Business Day | $\$ 0.0267$ | $\$ 0.0089$ | $\$ 0.089$ | $\$ 0.0089$ |

## INTERNET BUSINESS ASSOCIATION

## SECTION 9-INETBA "E-Service" (Cont'd)

## B. INETBA E-Service Rates (Cont'd)

## 8. Super 1 Rate Plan

Super 1 rates are not available to Customers electing to receive service under Company's offering under Section 3.B. Except as provided in Section B.11.b following, Super 1 rates are provided to Customers whose minimum monthly intrastate usage is in excess of $\$ 30.00$ at the following rates.

| Time <br> Period | Minimum <br> Call Unit <br> (1st 18 seconds) | Incremental Call <br> Unit (Each Add'1 6 <br> seconds) | Call Unit Charges In <br> Cents Per Minute or <br> CPM | Equivalent Call <br> Unit <br> (Non-Usage Charge <br> for Usage <br> Increments) |
| :---: | :---: | :---: | :---: | :---: |
| Peak/Business Day | $\$ 0.0237$ | $\$ 0.0079$ | $\$ 0.079$ | $\$ 0.0079$ |
| Off-Peak/ <br> Non-Business Day | $\$ 0.0237$ | $\$ 0.0079$ | $\$ 0.079$ | $\$ 0.0079$ |

## 9. Super 2 Rate Plan

Super 2 rates are not available to Customers electing to receive service under Company's offering under Section 3.B. Except as provided in Section B.11.b following, Super 2 rates are provided to Customers whose minimum monthly intrastate usage is in excess of $\$ 35.00$ at the following rates.

| Time <br> Period | Minimum <br> Call Unit <br> (1st 18 seconds) | Incremental Call <br> Unit (Each Add'16 <br> seconds) | Call Unit Charges In <br> Cents Per Minute or <br> CPM | Equivalent Call <br> Unit <br> (Non-Usage Charge <br> for Usage <br> Increments) |
| :--- | :--- | :--- | :--- | :--- |
| Peak/Business Day | $\$ 0.0207$ | $\$ 0.0069$ | $\$ 0.069$ | $\$ 0.0069$ |
| Off-Peak/ <br> Non-Business Day | $\$ 0.0207$ | $\$ 0.0069$ | $\$ 0.069$ | $\$ 0.0069$ |

## INTERNET BUSINESS ASSOCIATION

## SECTION 9 - INETBA "E-Service" (Cont'd)

B. INETBA E-Service Rates (Cont'd)
10. Minimum/Maximum Rates - The following Minimum and Maximum Rates are applicable to the services described in Sections B. 1 through B. 9 preceding.
a. Minimum Rates

| Time <br> Period | Minimum <br> Call Unit <br> (1st 18 seconds) | Incremental Call <br> Unit (Each Add'1 6 <br> seconds) | Call Unit Charges In <br> Cents Per Minute or <br> CPM | Equivalent Call <br> Unit <br> (Non-Usage Charge <br> for Usage <br> Increments) |
| :--- | :--- | :--- | :--- | :--- |
| Peak/Business Day | $\$ 0.006$ | $\$ 0.002$ | $\$ 0.02$ | $\$ 0.002$ |
| Off-Peak <br> Non-Business Day | $\$ 0.006$ | $\$ 0.002$ | $\$ 0.02$ | $\$ 0.002$ |

b. Maximum Rates

| Time <br> Period | Minimum <br> Call Unit <br> (1st 18 seconds) | Incremental Call <br> Unit (Each Add'16 <br> seconds) | Call Unit Charges In <br> Cents Per Minute or <br> CPM | Equivalent Call <br> Unit <br> (Non-Usage Charge <br> for Usage <br> Increments) |
| :--- | :--- | :--- | :--- | :--- |
| Peak/Business Day | $\$ 0.21$ | $\$ 0.07$ | $\$ 0.7$ | $\$ 0.07$ |
| Off-Peak/ <br> Non-Business Day | $\$ 0.21$ | $\$ 0.07$ | $\$ 0.7$ | $\$ 0.07$ |

## INTERNET BUSINESS ASSOCIATION

## SECTION 9 - INETBA "E-Service" (Cont'd)

## B. INETBA E-Service Rates (Cont'd)

## 11. Rate Plan Adjustments for Non-Calling Plan Customers

a Subject to 9.J. 2 following, the off-peak/ non-business rates in 9.B. 3 preceding for Classic 2 customers, whose service is not part of an unexpired term, rate guarantee or similar calling plan, not subject to treatment procedures, and whose rates have not been changed in any of the four invoices preceding October 10, 2000, the off-peak/non-business rates for each such Freedom Plan shall be rated pursuant to the Classic $Q$ rates as set forth in 9.B. 2 preceding.
b The off-peak/non-business rates in 9.B.4, 9.B.5, 9.B.6, 9.B.7, 9.B. 8 and 9.B. 9 preceding for customers in service on or before October 10, 2000, whose service is not part of an unexpired term, rate guarantee or similar calling plan, not subject to treatment procedures, and whose rates have not changed during the four service periods prior to October 10, 2000, shall be rated pursuant to the Classic 2 peak rates as set forth in 9.B.3 preceding.
12. Rate Plan Adjustment for Customers Billing $\mathbf{\$ 5 0 . 0 0}$ or Less
a Any Rate Category I-VII customer (as defined in Table 1 below) in service before August 30, 2001, whose services are not part of an unexpired term plan or usage rate guarantee and which are not subject to treatment procedures, and who billed $\$ 50.00$ or less in intrastate calling charges on their November invoice, shall have their peak/business day rates adjusted upward by two Rate Categories effective December 1, 2001. b Any Rate Category VIII customer (as defined in Table 1 below) in service before
August 30,2001 , whose services are not part of an unexpired term plan or rate
guarantee and which are not subject to treatment procedures, and who billed
$\$ 50.00$ or less in intrastate calling charges on their November invoice, shall have
their peak/business day rates adjusted to Rate Category IX effective December 1,
2001. Any Rate Category VIII customer (as defined in Table 1 below) in service before
August 30,2001 , whose services are not part of an unexpired term plan or rate
guarantee and which are not subject to treatment procedures, and who billed
$\$ 50.00$ or less in intrastate calling charges on their November invoice, shall have
their peak/business day rates adjusted to Rate Category IX effective December 1,
2001 . Any Rate Category VIII customer (as defined in Table 1 below) in service before
August 30,2001 , whose services are not part of an unexpired term plan or rate
guarantee and which are not subject to treatment procedures, and who billed
$\$ 50.00$ or less in intrastate calling charges on their November invoice, shall have
their peak/business day rates adjusted to Rate Category IX effective December 1,
2001 . Any Rate Category VIII customer (as defined in Table 1 below) in service before
August 30,2001 , whose services are not part of an unexpired term plan or rate
guarantee and which are not subject to treatment procedures, and who billed
$\$ 50.00$ or less in intrastate calling charges on their November invoice, shall have
their peak/business day rates adjusted to Rate Category IX effective December 1 ,
2001 . Any Rate Category VIII customer (as defined in Table 1 below) in service before
August 30,2001 , whose services are not part of an unexpired term plan or rate
guarantee and which are not subject to treatment procedures, and who billed
$\$ 50.00$ or less in intrastate calling charges on their November invoice, shall have
their peak/business day rates adjusted to Rate Category IX effective December 1,
2001 . 2001.
a

## INTERNET BUSINESS ASSOCIATION

## *All Material on this Page is New* <br> SECTION 9 - INETBA "E-Service" (Cont'd)

## B. INETBA E-Service Rates (Cont'd)

13. Limited-Class Switched Rates
13.1 Dedicated Rates. The following rates are available to new customers and "save" or "winback" customers with T-1 access lines.

## a. D-1/D-2 Rate Plan

D-1/D-2 rates are provided to customers with T-1 access lines whose estimated minimum monthly intrastate usage is over $\$ 100.00$ at the following rates:

|  | Minimum Call Unit <br> or Fraction | Incremental Call Unit <br> or Fraction |
| :--- | :--- | :--- |
| Peak/Business Day | $\$ 0.0147$ | $\$ 0.0049$ |
| Off-Peak/Non-Business Day | $\$ 0.0147$ | $\$ 0.0049$ |

b. D-3 Rate Plan

D-3 rates are provided to customers with T-1 access lines whose estimated minimum monthly intrastate usage is over $\$ 110.00$ at the following rates:

|  | Minimum Call Unit <br> or Fraction | Incremental Call Unit |
| :--- | :--- | :--- |
| Peak/Business Day | $\$ 0.0117$ | or Fraction |
| Off-Peak/Non-Business Day | $\$ 0.0117$ | $\$ 0.0039$ |
|  | $\$ 0.0039$ |  |

c. D-4 Rate Plan

D-4 rates are provided to customers with T-1 access lines whose estimated minimum monthly intrastate usage is over $\$ 120.00$ at the following rates:

|  | Minimum Call Unit <br> or Fraction | Incremental Call Unit |
| :--- | :--- | :--- |
| Peak/Business Day | $\$ 0.0087$ | $\$ 0.0029$ |
| Off-Peak/Non-Business Day | $\$ 0.0087$ | $\$ 0.0029$ |

*ALL MATERIAL ON THIS PAGE IS NEW*
SECTION 9 - INETBA "E-Service" (Cont'd)

## B. INETBA E-Service Rates (Cont'd)

## 13. Limited-Class Switched Rates (Cont'd)

13.2 Limited-Class "X" Rates. The following rates are available to new customers and "save" or "winback" customers. Calls made under these rate plans shall not be subject to the addition of Equivalent Call Unit's (ECU's) as described in the sections preceding.
a. X-1 Rate Plan

X-1 rates are provided to customers whose estimated minimum monthly intrastate usage is over $\$ 100.00$ at the following rates:

Minimum Call Unit Incremental Call Unit or Fraction or Fraction
Peak/Business Day
$\$ 0.0177 \quad \$ 0.0059$
Off-Peak/Non-Business Day
$\$ 0.0177$
$\$ 0.0059$

## b. X-2 Rate Plan

$\mathrm{X}-2$ rates are provided to customers whose estimated minimum monthly intrastate usage is over $\$ 110.00$ at the following rates:

Minimum Call Unit Incremental Call Unit
or Fraction or Fraction
Peak/Business Day $\quad \$ 0.0147 \quad \$ 0.0049$
Off-Peak/Non-Business Day $\$ 0.0147 \quad \$ 0.0049$

## INTERNET BUSINESS ASSOCIATION

## *All Material On This Page Is New.* <br> SECTION 9 - INETBA "E-Service" (Cont'd)

C. INETBA E-Service Rates for Calling Cards. Rates for calling card calls which are not associated with other services are time of day sensitive.

|  | Minimum Call Unit | Incremental | CPM | Non-Usage |
| :--- | :--- | :--- | :--- | :--- |
| Minimum | $\$ 0.0459$ | $\$ 0.0153$ | $\$ 0.153$ | $\$ 0.0153$ |
| Maximum | $\$ 0.07$ | $\$ 0.0233$ | $\$ 0.233$ | $\$ 0.0233$ |
| Business Day | $\$ 0.0513$ | $\$ 0.0171$ | $\$ 0.171$ | $\$ 0.0171$ |
| Non-Business Day | $\$ 0.0459$ | $\$ 0.0153$ | $\$ 0.153$ | $\$ 0.0153$ |

## INTERNET BUSINESS ASSOCIATION

## SECTION 9 - INETBA "E-Service" (Cont'd)

## D. INETBA E-Service - Graduated Rate Categories

Carrier offers services under this Section based on the Rate Plans and categories as specified following. Rates are graduated as shown in Table 1 following, higher to lower, that is, Rate Category I for the Super 2 Rate Plan contains Carrier's lowest offered rates and Rate Category IX for the Basic Q Rate Plan contains Carrier's top rates.

Table 1

| Rate Plan | Rate Category |
| :--- | :--- |
| Basic Q | IX |
| Classic Q | VIII |
| Classic 2 | VII |
| Classic 1 | VI |
| Universal | V |
| Prime 2 | IV |
| Prime 1 | III |
| Super 1 | II |
| Super 2 | I |

1. Any Rate Category I-VII customers in service on or before June 30, 2003, whose services are not part of an unexpired term plan or usage rate guarantee, and which have not experienced a rate category change during the previous three consecutive invoices, shall have their rates adjusted upward by two Rate Categories, effective for all calls on or after October 1, 2003, that are reflected on invoices rendered on or after November 1, 2003.
2. Any Rate Category VIII customers in service on or before June 30, 2003, whose services are not part of an unexpired term plan or usage rate guarantee, and which have not experienced a rate category change during the previous three consecutive invoices, shall have their rates adjusted to Rate Category IX, effective for all calls on or after October 1, 2003, that are reflected on invoices rendered on or after November 1, 2003.

## INTERNET BUSINESS ASSOCIATION

## *All Material On This Page Is New.*

## SECTION 9 - INETBA "E-Service" (Cont'd)

## E. INETBA E-Service Customer Advantage Plans ("CAPs")

## 1. General Terms and Conditions

From time to time, rates may be tariffed or tariffed rates selected, a "Customer Advantage Plan" or "CAP," the purpose and/or design for which is to retain Company's competitive position by offering rates which are necessitated by competing offers received by or available to existing or potential Customers, which if not matched or bettered would result in the loss of an existing or potential Customer and/or in the reduction of traffic volume of a Customer. Customer confirmation of the competitive offer in writing may be required or the availability of a more favorable competitive rate may need to be confirmed from published tariffs, marketing materials or other public sources to establish a Customer's right to obtain a CAP. In order to respond to the competitive pricing initiatives of competitors, the following Customer Advantage Plan offerings are available for eligible Customers taking outbound and inbound equal access switched services of Company originated from and terminated to locations within this state whenever Company determines that but for the availability of these rates, Company will not retain an existing Customer ("save") or will not be able to winback a prior Customer already having switched its services to another carrier ("winback"). The following terms and conditions must exist for any CAP to be valid.
a. CAPs will comply with the net revenue test as defined by the one or more regulatory commissions having competent jurisdiction and which is founded on established economic principles ensuring above-cost pricing.
b. A Customer or potential Customer which is similarly situated may request service under a new or previously tariffed CAP. To qualify as a similarly situated Customer for purposes of this Section, the Customer seeking the CAP must demonstrate the existence of circumstances substantially and materially like those which justified the CAP as tariffed.

## INTERNET BUSINESS ASSOCIATION

# *All Material On This Page Is New.* <br> SECTION 9 - INETBA "E-Service" (Cont'd) <br> E. INETBA E-Service Customer Advantage Plans ("CAPs") (Cont'd) <br> <br> 1. General Terms and Conditions (Cont'd) 

 <br> <br> 1. General Terms and Conditions (Cont'd)}
c. An existing Customer or potential Customer unable to demonstrate being similarly situated under a tariffed CAP may, nonetheless, be able to qualify for a different or new CAP tailored to that Customer's circumstances.
d. CAPs are available for all published rates.
e. Whenever a Customer's competitive offer entails a rate which is not at the time an offered rate by Company, a specific rate competitively responsive to that available from the competitive offering shall be tariffed in this Section 9.
f. All of the conditions set forth above must exist in order to qualify for the following Customer Advantage Plans. Company shall apply the lowest rate necessary to meet the competitive offering being made to or having been provided to Customer by a carrier competing with Company. Additional terms and/or conditions, such as term or volume commitments, may apply. In the event additional terms or conditions are required, such terms and conditions shall be tariffed by Company prior to institution of the first billing for services under the applicable Customer Advantage Plans.
g. To receive the Invoice Free CAPs pursuant to 9.E. 2 through and including 9.E. 7 following, a Customer must call Customer Care before the issuance date of each credit bearing invoice to verify Customer eligibility.

## INTERNET BUSINESS ASSOCIATION

## SECTION 9 - INETBA "E-Service" (Cont'd)

## E. INETBA E-Service Customer Advantage Plans ("CAPs") (Cont'd)

## 2. Customer Advantage Plan I

INETBA E-Service Customers who qualify as a new customer or as either a "save" or a "winback" and who meet the eligibility requirements set forth below will receive a credit on their 13th invoice as provided following.
a. For each twelve invoices of consecutive uninterrupted service, a credit shall be calculated equal to the lower of either (i) the average of the Customer's monthly charges excluding calling card charges, fees, taxes, surcharges, assessments, and similar charges ("eligible charges") for the preceding consecutive 12 -month period; or (ii) a credit which equals the eligible charges on the invoice in which the credit is applied.
b. Eligibility. To be eligible for the 13th invoice free bonus, each Customer must:

- have initiated service under INETBA E-Service;
- have current usage which exceeds the established minimum monthly usage levels for the applicable INETBA E-Service;
- have no record of nonpayment in any of the preceding consecutive 12month period of service;
- have received twelve consecutive and uninterrupted invoices over the preceding 12 -month period;
- have selected the 13th invoice free bonus incentive prior to the first day in the period of service covered by Customer's 12th invoice; and
- pay all charges rendered in Customer's 12th invoice in excess of the amount of the applicable credit as calculated under E.2.a preceding.


## SECTION 9 - INETBA "E-Service" (Cont'd)

## E. INETBA E-Service Customer Advantage Plans ("CAPs") (Cont'd)

## 3. Customer Advantage Plan II

INETBA E-Service Customers who qualify as a new customer or as either a "save" or a "winback" and who meet the eligibility requirements set forth below will receive a credit on their 9th invoice as provided following.
a. For each eight invoices of consecutive uninterrupted service, a credit shall be calculated equal to the lower of either (i) the average of the Customer's monthly charges excluding calling card charges, fees, taxes, surcharges, assessments, and similar charges ("eligible charges") for the preceding consecutive eight-month period; or (ii) a credit which equals the eligible charges on the invoice in which the credit is applied.
b. Eligibility. To be eligible for the 9th invoice free bonus, each Customer must:

- have initiated service under the INETBA E-Service;
- have current usage which exceeds the established minimum monthly usage levels for the applicable INETBA E-Service;
- have no record of nonpayment in any of the preceding consecutive eightmonth period of service;
- have received eight consecutive and uninterrupted invoices over the preceding eight-month period;
- have selected the 9th invoice free bonus incentive prior to the first day in the period of service covered by Customer's eighth invoice; and
- pay all charges rendered in Customer's eighth invoice in excess of the amount of the applicable credit as calculated under E.3.a preceding.


## INTERNET BUSINESS ASSOCIATION

## SECTION 9 - INETBA "E-Service" (Cont'd)

## E. INETBA E-Service Customer Advantage Plans ("CAPs") (Cont'd)

## 4. Customer Advantage Plan III

INETBA E-Service Customers who qualify as a new customer or as either a "save" or a "winback" and who meet the eligibility requirements set forth below will receive a credit on their 9th and 13th invoices as provided following.
a. For each eight and immediately succeeding four additional invoices of consecutive uninterrupted service (total of 12 consecutive invoices), a credit shall be calculated equal to the lower of either (i) the average of the Customer's monthly charges excluding calling card charges, fees, taxes, surcharges, assessments, and similar charges ("eligible charges") for the consecutive eight month period preceding Customer's 9 th invoice and for the consecutive twelvemonth period preceding Customer's 13th invoice; or (ii) a credit which equals the eligible charges on the invoice in which the credit is applied.
b. Eligibility. To be eligible for the 9 th and 13 th invoice free bonuses, each Customer must:

- have initiated service under the INETBA E-Service;
- have current usage which exceeds the established minimum monthly usage levels for the applicable INETBA E-Service;
- have no record of nompayment in any of the preceding consecutive month qualifying periods ( 8 and 12 months) of service;
- have received first eight, then four additional consecutive and uninterrupted invoices over the preceding twelve-month period;
- have selected the 9th and 13th invoice free bonus incentives prior to the first day in the period of service covered by Customer's eighth invoice; and
- pay all charges rendered in Customer's eighth and related twelfth invoice in excess of the amount of the applicable credits as calculated under E.4.a, preceding.


## INTERNET BUSINESS ASSOCIATION

## SECTION 9 - INETBA "E-Service" (Cont'd)

## E. INETBA E-Service Customer Advantage Plans ("CAPs") (Cont'd)

## 5. Customer Advantage Plan IV

INETBA E-Service Customers who qualify as a new customer or as either a "save" or a "winback" and who meet the eligibility requirements set forth below will receive a credit on their 9th and 18th invoices as provided following.
a. For each eight and immediately succeeding nine additional invoices of consecutive uninterrupted service (total of 17 consecutive invoices), a credit shall be calculated equal to the lower of either (i) the average of the Customer's monthly charges excluding calling card charges, fees, taxes, surcharges, assessments, and similar charges ("eligible charges") for the consecutive eight month period preceding Customer's 9 th invoice and for the consecutive seventeen-month period preceding Customer's 18 th invoice; or (ii) a credit which equals the eligible charges on the invoice in which the credit is applied.
b. Eligibility. To be eligible for the 9th and 18th invoice free bonuses, each Customer must:

- have initiated service under the INETBA E-Service;
- have current usage which exceeds the established minimum monthly usage levels for the applicable INETBA E-Service;
- have no record of nonpayment in any of the preceding consecutive month qualifying periods ( 8 and 17 months) of service;
- have received first eight, then nine additional consecutive and uninterrupted invoices over the preceding seventeen-month period;
- have selected the 9 th and 18 th invoice free bonus incentives prior to the first day in the period of service covered by Customer's eighth invoice; and
- pay all charges rendered in Customer's eighth and related seventeenth invoice in excess of the amount of the applicable credits as calculated under E.5.a, preceding.


## INTERNET BUSINESS ASSOCIATION

## SECTION 9-INETBA "E-Service" (Cont'd)

## E. INETBA E-Service Customer Advantage Plans ("CAPs") (Cont'd)

## 6. Customer Advantage Plan V

INETBA E-Service Customers who qualify as a new customer or as either a "save" or a "winback" and who meet the eligibility requirements set forth below will receive a credit on their 6th and 12th invoices as provided following.
a. For each five and immediately succeeding six additional invoices of consecutive uninterrupted service (total of 11 consecutive invoices), a credit shall be calculated equal to the lower of either (i) the average of the Customer's monthly charges excluding calling card charges, fees, taxes, surcharges, assessments, and similar charges ("eligible charges") for the consecutive five month period preceding Customer's 6 th invoice and for the consecutive eleven-month period preceding Customer's 12th invoice; or (ii) a credit which equals the eligible charges on the invoice in which the credit is applied.
b. Eligibility. To be eligible for the 6th and 12th invoice free bonuses, each Customer must:

- have initiated service under the INETBA E-Service;
- have current usage which exceeds the established minimum monthly usage levels for the applicable INETBA E-Service;
- have no record of nonpayment in any of the preceding consecutive month qualifying periods ( 5 and 11 months) of service;
- have received first five, then six additional consecutive and uninterrupted invoices over the preceding eleven-month period;
- have selected the 6th and 12th invoice free bonus incentives prior to the first day in the period of service covered by Customer's eleventh invoice; and
- pay all charges rendered in Customer's fifth and related eleventh invoice in excess of the amount of the applicable credits as calculated under E.6.a, preceding.

INTERNET BUSINESS ASSOCIATION

## SECTION 9 - INETBA "E-Service" (Cont'd)

## E. INETBA E-Service Customer Advantage Plans ("CAPs") (Cont'd)

## 7. Customer Advantage Plan VI

INETBA E-Service Customers who qualify as a new customer or as either a "save" or a "winback" and who meet the eligibility requirements set forth below will receive a credit on their 6th, 10th, and 14th invoices as provided following.
a. For each five and immediately succeeding four and next immediately succeeding four additional invoices of consecutive uninterrupted service (total of 13 consecutive invoices), a credit shall be calculated equal to the lower of either (i) the average of the Customer's monthly charges excluding calling card charges, fees, taxes, surcharges, assessments, and similar charges ("eligible charges") for the consecutive five month period preceding Customer's 6th invoice, for the consecutive nine-month period preceding Customer's 10th invoice, and for the consecutive thirteen month period preceding Customer's 14th invoice; or (ii) a credit which equals the eligible charges on the invoice in which the credit is applied.
b. Eligibility. To be eligible for the 6th, 10th, and 14th invoice free bonuses, each Customer must:

- have initiated service under the INETBA E-Service;
- have current usage which exceeds the established minimum monthly usage levels for the applicable INETBA E-Service;
- have no record of nonpayment in any of the preceding consecutive month qualifying periods ( 5,9 and 13 months) of service;
- have received first five, nine, and then thirteen additional consecutive and uninterrupted invoices over the preceding thirteen-month period;
- have selected the 6th, 10th, and 14th invoice free bonus incentives prior to the first day in the period of service covered by Customer's fifth invoice; and
- pay all charges rendered in Customer's fifth and related ninth and thirteenth invoice in excess of the amount of the applicable credits as calculated under E.7.a, preceding.


## INTERNET BUSINESS ASSOCIATION

# *All Material On This Page Is New.* <br> SECTION 9 - INETBA "E-Service" (Cont'd) 

## F. INETBA E-Service Customer Advantage Plan VII - Advantage Card Service (ACS)

Advantage Card Service (ACS) is offered to existing and new customers meeting the eligibility requirements set forth in E. 1 following. Each ACS Customer who maintains its eligibility is entitled to free calling card calling equal to $30 \%$ of the average monthly charges incurred for the ACS Customer's non-calling card calling beginning with Customer's 2nd invoice following Customer commencement of service as an ACS Customer ("Total Calling Advantage").

## 1. Eligibility

Company's Advantage Card Service (ACS) becomes available once a Customer has completed a minimum of 30 consecutive days of "on-line" services offered by Company (that is, any stand-alone or combination of interexchange, toll free, local, Internet access or Internet site services), whose account is current (no delinquencies in payment occurring or having occurred) and whose billing cycle has remained consistently consecutive (without interruption for any cause).

## 2. Limitations and Disclaimers

a. ACS is offered only in conjunction with Company's interstate and international companion ACS offerings as tariffed with the FCC.
b. The ACS Total Calling Advantage will be reflected in Customer's second invoice following commencement of ACS service.
c. ACS Calling Advantages are not available with any other promotional offering, or any "save/winback" program offered by Company except as provided in e following.
d. Each month's ACS Total Calling Advantage is noncumulative (cannot be carried over to any following month or otherwise accumulated).

## INTERNET BUSINESS ASSOCIATION

## *All Material On This Page Is New.*

## SECTION 9 - INETBA "E-Service" (Cont'd)

## F. INETBA E-Service Customer Advantage Plan VII - Advantage Card Service (ACS) (Cont'd)

## 2. Limitations and Disclaimers (Cont'd)

e. Subject to and in accordance with the eligibility requirements of F. 1 preceding, ACS service may be offered to counter a competitive offer that would cause or has caused any Customer to select another carrier for its services, that is, ACS service may be offered to "save" or "winback" such Customers; provided that at the time Customer is "saved" or "wonback," Customer is neither delinquent in any payments nor suffered an interruption in its billing cycle as required by F. 1 preceding.
f. An ACS Customer whose service is terminated for cause or which voluntarily terminates Company's service forfeits all unused credits.

## 3. Reinstatement

An ACS Customer which has lost its eligibility for the Total Calling Advantage may reinstate its eligibility for the Total Calling Advantage by curing any outstanding delinquency and/or by qualifying as a winback customer. Once reinstated, the ACS Customer must maintain its eligibility in good standing.

## 4. Rates

The rates in Section 9.C preceding apply to the INETBA E-Service ACS service.

## INTERNET BUSINESS ASSOCLATION

## SECTION 9 - INETBA "E-Service" (Cont'd)

F. INETBA E-Service Customer Advantage Plan VII - Advantage Card Service (ACS) (Cont'd)

## 5. Customer Advantage Plan VIII - Free Minutes

Customers who qualify as either a "winback" or "save" shall be awarded 500 free minutes of either domestic United States interstate calling or intrastate calling, based on the lower of the two rates.
6. Customer Advantage Plan IX - Customer Referral Credit Program ("CRCP")

Company offers each existing Customer a single credit for each validated new customer referred to the Company by the existing Customer. The credit is applied to the existing Customer's charges incurred for services rendered under this tariff.
a. Eligibility. To qualify for this credit, an existing customer must supply Carrier with a new customer's proprietary network information ("CPNI") and either an (1) order for service sufficient to qualify as a valid written Letter of Agency ("LOA"); or (2) the name of the new customer's authorized representative to be contacted by Company's sales and marketing personnel within 90 days of Company's receipt of the designation of the authorized representative by the existing Customer. A new customer or its designated authorized representative must request service commencement within 30 days of the date of the written LOA or 30 days of the date Company's sales and marketing personnel contact with the new customer or its authorized representative.

## INTERNET BUSINESS ASSOCIATION

*All Material On This Page Is New.*
SECTION 9 - INETBA "E-Service" (Cont'd)
F. INETBA E-Service Customer Advantage Plan VII - Advantage Card Service (ACS) (Cont'd)

## 6. Customer Advantage Plan IX - Customer Referral Credit Program ("CRCP") (Cont'd)

b. Conditions. The CRCP shall vest only after the new customer referred by the existing Customer completes four consecutive months of service following the new customer's service commencement date without any late payment or other delinquency. Subject to Company's validation of the referred customer's compliance with the requirements of this Section 12.4.10, the CRCP shall appear on the existing Customer's 4 th invoice following the service commencement date for the new customer.
c. Credit. Subject to Sections F.6.a and F.6.b, preceding, the referring existing Customer shall receive a credit equal to ten percent ( $10 \%$ ) of the new referred customer's service charges appearing on the final invoice rendered by the new referred customer's previous primary interexchange carrier, once validated by Company, and exclusive of any of the previous carrier's monthly fees, taxes, surcharges, assessments, or other such charges. The CRCP may not exceed $\$ 500.00$ per new referred customer.

## INTERNET BUSINESS ASSOCIATION

## SECTION 9 - INETBA "E-Service" (Cont'd) <br> F. INETBA E-Service Customer Advantage Plan VII - Advantage Card Service (ACS) (Cont'd)

7. Loyalty Awards. Customers who qualify as either a "winback" or a "save" qualify to receive additional Loyalty Awards.
a. "Welcome Back Invoice" Award. Each Customer who qualifies as either a "winback" or "save" shall receive its first invoice free, a "Welcome Back Invoice," that is, a credit equal to the charges for the first period of service (may be less than 30 days). The credit equal to the charges in the Welcome Back Invoice will appear in the invoice for the fourth billing cycle following the service period to which the Welcome Back Invoice applies.
b. Free Minutes Bonus Incentive. Customers who qualify as either a "winback" or "save" shall be awarded 500 free minutes of either domestic United States interstate calling or intrastate calling, based on the lower of the two rates.
c. Reserved For Future Use.
8. Service Term Invoice Free Credit. New customers or customers who qualify as either a "save" or a "winback" and who meet the eligibility requirements set forth in Section 8.b shall receive the Service Term Invoice Free Credit.
a. Credit. For the entire service term of each new customer or customer that qualifies as either a "save" or "winback" customer, a continuing periodic credit shall be given in the invoice following each consecutive five months of uninterrupted service ("credit invoice") equal to the lower of either (i) the average of the customer's monthly usage and non-usage charges for five months preceding the credit invoice (excluding calling card charges, fees, taxes, surcharges, assessments, and similar charges); or (ii) a credit which equals the eligible charges on the invoice in which the credit is applied.
b. Eligibility. To be eligible for the Service Term Invoice Free Credit, each customer must:
9. Have initiated service under an INETBA E-Service Plan;
10. Have current usage which exceeds the established minimum monthly usage levels for the applicable INETBA E-Service Service Plan;
11. Have no record of nonpayment, delinquencies or issues of credit worthiness;
12. Have received five months of consecutive and uninterrupted service preceding each credit invoice;
13. Have selected this Service Term Invoice Free Credit at the initiation of service or at any time during the first five service months but not later than the first day of service in the sixth month; and,
14. Pay all charges rendered in customer's credit invoice in excess of the amount of the applicable credit as calculated under Section 8.a, preceding.

## INTERNET BUSINESS ASSOCIATION

## *All Material On This Page Is New.* <br> SECTION 9 - INETBA "E-Service" (Cont'd)

## G. Customer Advantage Plan X - "Thanks for Taking the Time" Promotion-1

On and after March 29,2000 , any end user contacted by a sales/marketing representative of Company and which has taken the time to listen to the services and benefits offered by Company is entitled to receive a debit card under Company's "Thanks for Taking the Time" ("TTT-1") service promotion.

1. Card Denominations. Under this promotion, Company's debit card is available in $\$ 25$, $\$ 50$, and $\$ 150$ denominations based on the end user's monthly volume of usage.

| Denomination |  |
| :---: | :--- |
|  |  |
| $\$ 25.00$ | $0-\$ 49.99$ |
| $\$ 50.00$ | $\$ 50.00-\$ 149.99$ |
| $\$ 150.00$ | $\$ 150.00-\$ 249.99$ |

2. Rates. The rates for calls using the Company's TTT-1 service are time of day insensitive; decremented in sixty ( 60 ) second increments based on a minimum call unit of 60 seconds; and rounded to the next whole 60 second increment.

| Minimum Call Unit Value <br> $@ 60$ seconds or Fraction | Incremental Call Unit Value <br> $@ 60$ seconds or Fraction |
| :--- | :--- |
| $\$ 0.171$ | $\$ 0.171$ |

3. Availability. Company's TTT-1 service promotion is available on and after March 29, 2000 until September 29, 2000 ("sunset date") unless sooner terminated in the sole and exclusive discretion of Company.

## INTERNET BUSINESS ASSOCIATION

*All Material On This Page Is New.*

## SECTION 9 - INETBA "E-Service" (Cont'd)

## G. Customer Advantage Plan X - "Thanks for Taking the Time" Promotion - 1 (Cont'd)

4. Limitations. Company reserves the right to withdraw and/or terminate this promotion at any time prior to its sunset date; provided that any Customer which has received a TTT-1 Card prior to the sunset date or Company's discretionary withdrawal of the TTT-1 Card promotion shall receive service until its TTT-1 Card calling capacity is exhausted by use or specified usage deadline. Each TTT-1 Card expires one (1) year from date of activation.

## INTERNET BUSINESS ASSOCIATION

## *All Material On This Page Is New.*

## SECTION 9 - INETBA "E-Service" (Cont'd)

## H. Customer Advantage Plan XI - "Thanks for Taking the Time" Promotion-2 ("TTTT-2")

On and after March 29, 2000, any end user contacted by a sales/marketing representative of Company and which has taken the time to listen to the services and benefits offered by Company is entitled to receive a debit card under Company's "Thanks for Taking the Time" ("TTT-2") service promotion.

1. Card Denominations. Under this promotion, a Company debit card is available in a single $\$ 250$ denomination based on the end user's monthly volume of usage.

| Denomination | Monthly Usage Volume |
| :--- | :--- |
| $\$ 250.00$ | $\$ 250.00+$ |

2. Rates. The rates for calls using the Company's TTT-2 service are time of day insensitive; decremented in sixty (60) second increments based on a minimum call unit of 60 seconds; and rounded to the next whole 60 second increment.

| Minimum Call Unit Value <br> $@, 60$ seconds or Fraction | Incremental Call Unit Value <br> $@, 60$ seconds or Fraction |
| :---: | :--- |
| $\$ 0.171$ | $\$ 0.171$ |

3. Availability. Company's TTT-2 service promotion is available on and after March 29, 2000 until September 29, 2000 ("sunset date") unless sooner terminated in the sole and exclusive discretion of Company.

## *All Material On This Page Is New.*

## SECTION 9 - INETBA "E-Service" (Cont'd)

H. Customer Advantage Plan XI - "Thanks for Taking the Time" Promotion - 2 ("TTT-2") (Cont'd)
4. Limitations. Company reserves the right to withdraw and/or terminate this promotion at any time prior to its sunset date; provided that any Customer which has received a TTT-2 Card prior to the sunset date or Company's discretionary withdrawal of the TTT-2 Card promotion shall receive service until its TTT Card calling capacity is exhausted by use or specified usage deadline. Each TTT-2 Card expires one (1) year from date of activation.
5. Second Card Availability. During the term of this promotional offering, a second TTT-2 Card in the same denomination listed in section G.2. preceding will be made available to customers requesting and receiving Company's Website Design and Hosting Services as set forth in G. 1 preceding.

## SECTION 9 - INETBA "E-Service" (Cont'd)

1. INETBA E-Service - Miscellaneous Charges
2. Directory Assistance Charge $\$ 1.25 /$ per call

## 2. Toll Free Access Service (TFAS) Miscellaneous Charges

a. Account Charge

Each Toll Free Access Service Customer shall pay the monthly account charge, following:

Account Charge: $\quad$ \$15.00 Per Account, Per Month
b. Directory Listing Charge

Each Toll Free Access Service Customer having its toll free number listed in any national, regional, or local directory of toll free access numbers shall pay the monthly listing charge, following:

Directory Listing Charge: $\$ 15.00$ Per Number, Per Month

## INTERNET BUSINESS ASSOCIATION

## SECTION 9 - INETBA "E-Service" (Cont'd)

I. INETBA E-Service - Miscellaneous Charges (Cont'd)

## 3. Remote Access Surcharge

A surcharge applies to all calls originated at payphones using a service access code.

$$
\text { Per Call } \quad \$ 0.69
$$

## 4. Waiver of Charges

A Miscellaneous charge or charges will be waived upon request whenever application of such charge or charges increases a customer's total charges for service above the charges such customer has been offered or has available for the same service from a competing carrier. Company may require documentation or other credible evidence useful in verifying the competitive offering and are subject to the net revenue test as defined by the FCC. Nothing herein shall be construed to require Company to waive any charge if in Company's sole and exclusive discretion, such waiver conflicts or may conflict with law or regulation. Waivers will be granted to customers similarly situated. A customer is similarly situated if the circumstances of that customer are substantially and materially like those which justified the waiver in the first instance.

## INTERNET BUSINESS ASSOCIATION

## SECTION 9 - INETBA "E-Service" (Cont'd)

## J. INETBA E-Service Customer Advantage Plans (Cont'd)

## 1. Customer Advantage Plan XII - S\&W Prepaid Plan

On and after October 4, 2000, any customer which qualifies as a "save" or "winback" customer will upon so qualifying receive a Company prepaid (debit) card or cards equal to the "saved" or "wonback" Customer's immediately preceding full month's ( 30 days) volume of non-calling card charges multiplied by 2.5 . The table following demonstrates how the denomination of an S\&W card is determined on a per-Customer basis.

Table

| Customer's Prior Month's <br> Non-Calling Card Charges* | 2.5 Factor | S\&W Calling Card <br> Denomination(s) | (C) |
| :--- | :--- | :--- | :--- |
| $\$ 50.00$ | $\times 2.5$ | $\$ 125.00$ |  |
| 75.00 | $\times 2.5$ | 187.50 |  |
| 90.00 | $\times 2.5$ | 225.00 |  |
| 100.00 | $\times 2.5$ | 250.00 |  |
| 150.00 | $\times 2.5$ | $250.00+125.00$ | (C) |
| 250.00 | $\times 2.5$ | $250.00+250.00+125.00$ | (C) |

* Sample levels only. Company reserves the right to round down the actual capacity of any S\&W Card.
(a) Rates. The rates for calls using the Company's S\&W Card are time of day insensitive; decremented in sixty (60) second increments with a minimum call unit of 60 seconds; and are rounded to the next whole 60 second increment.

| Minimum Call Unit | Incremental Call Unit |
| :--- | :--- |
| $@, 60$ seconds or Fraction | $@, 60$ seconds or Fraction |
| $\$ 0.171$ | $\$ 0.171$ |

(b) Availability. Company's S\&W Card service promotion is available on and after October 4, 2000 until February 4, 2001 ("sunset date") unless sooner terminated in the sole and exclusive discretion of Company.

## INTERNET BUSINESS ASSOCIATION

## SECTION 9 - INETBA "E-Service" (Cont'd)

## J. INETBA E-Service Customer Advantage Plans (Cont'd)

1. Customer Advantage Plan XП-S\&W Prepaid Plan
(c) Limitations. Company reserves the right to withdraw and/or terminate this plan at any time prior to its sunset date; provided that any Customer which has received an S\&W Card prior to the sunset date or Company's discretionary withdrawal of S\&W Card plan shall receive service until its S\&W Card calling capacity is exhausted by use or by the specified usage deadline. Each S\&W Card expires ninety ( 90 ) days from date of activation (the specified usage deadline).
(d) Second S\&W Card Availability. An additional S\&W Card(s) in the qualifying denomination of the Customer as listed in Section J.1(a) preceding will be made available to any such customer which requests and receives Company's Website Design and Hosting Services as set forth in A. preceding.
2. Save/Winback Off-Peal/Non-Business Day Adjustments.

Customers whose rates are adjusted purusant to 9. B. 11 preceding and who then qualify as a "save" or "winback" customer are eligible to be rerated to the rates prior to any applicable adjustment made purusant to 9.B.11.

## SECTION 9 - INETBA "E-Service" (Cont'd)

## J. INETBA E-Service Customer Advantage Plans (Cont'd)

2. Service Term Invoice Free Credit 11. New customers or customers who qualify as either a "save" or a "winback" and who meet the eligibility requirements set forth in Section J.2.a shall receive the Service Term Invoice Free Credit II.
a. Credit. For the entire service term of each new customer or customer that qualifies as either a "save" or "winback" customer, a continuing periodic credit shall be given in the invoice following each consecutive three months of uninterrupted service ("credit invoice") equal to the lower of either (i) the average of the customer's monthly usage and non-usage charges for three months preceding the credit invoice (excluding calling card charges, fees, taxes, surcharges, assessments, and similar charges); or (ii) a credit which equals the eligible charges on the invoice in which the credit is applied.
b. Eligibility. To be eligible for the Service Term Invoice Free Credit II, each customer must:
3. Have initiated service under an INETBA E-Service Plan;
4. Have current usage which exceeds the established minimum monthly usage levels for the applicable INETBA E-Service Service Plan;
5. Have no record of nonpayment, delinquencies or issues of credit worthiness;
6. Have received three months of consecutive and uninterrupted service preceding each credit invoice;
7. Have selected this Service Term Invoice Free Credit II at the initiation of service or at any time during the first three service months but not later than the first day of service in the fourth month; and,
8. Pay all charges rendered in customer's credit invoice in excess of the amount of the applicable credit as calculated under Section J.2.a, preceding.

## IVANTAGE NETWORK SOLUTIONS - INTRASTATE OFFERINGS

## SECTION 10 - iVANTAGE NETWORK SOLUTIONS-INTERSTATE OFFERINGS

## A. iVANTAGE NETWORK SOLUTIONS

IVANTAGE NETWORK SOLUTIONS offers Company's intrastate interexchange services in exclusive combination with its Internet Web page design and hosting services and its Internet Access - DSL services where facilities are available. Any business which orders Company's Internet Web page design and hosting services and who meets all other eligibility requirements set forth in this tariff for IVANTAGE NETWORK SOLUTIONS is eligible for IVANTAGE NETWORK SOLUTIONS. IVANTAGE NETWORK SOLUTIONS is available for calls that originate and terminate within this state, and includes $1+$ Outbound, Toll Free Access (800/888/877), and Calling Card calling.

For informational purposes only, the terms and conditions of Company's Internet Services most significantly related to Company's tariffed interexchange telecommunications services, namely, Company's Web page design, Web page hosting and domain name registration services (collectively, Company's "Internet Services") are set forth following.

1. Internet Services are available to customers of Company's interexchange telecommunications services as tariffed herein and to other end users.
2. A non-recurring set up charge applies which may be waived pursuant to promotional offers provided by the Company, which if such promotions involve tariffed services will be tariffed herein prior to their effectiveness.

Internet Service Set-Up Charge
$\$ 499.00$
3. A recurring charge for Internet Web page hosting services applies as follows.

Standard Hosting Charge \$69.95/month
Discounted Hosting Charge \$39.95/month*

* Customer required to take Company's tariffed interexchange telecommunications services.

4. Subject to A. 5 following, no charge is made for customers of Company's Internet Services for registering a customer's domain name.

## SECTION 10 - iVANTAGE NETWORK SOLUTIONS-INTERSTATE OFFERINGS (Cont'd)

## A. iVANTAGE NETWORK SOLUTIONS(Cont'd)

5. Termination charges apply to any combined tariffed and Internet Services customer canceling its tariffed telecommunications services during the first 12 months following its service commencement date.

Termination Charges
Web Site Set Up
$\$ 249.00$
Domain Name Registration
$\$ 70.00$

## SECTION 10 - iVANTAGE NETWORK SOLUTIONS-INTERSTATE OFFERINGS (Cont'd)

## A. iVANTAGE NETWORK SOLUTIONS (Cont'd)

a. All iVANTAGE NETWORK SOLUTIONS offerings ( $1+$, toll free access and calling card) are billed in standard call duration increments featuring a Minimum Call Unit of 18 seconds and Incremental Call Units of 6 seconds which are rounded to the next highest full billing increment of 18 or 6 seconds as applicable, and Equivalent Call Units (ECUs) covering non-transport costs.
b. To be eligible for iVANTAGE NETWORK SOLUTIONS, a customer must not have had its account with any carrier canceled for nonpayment of charges, must not have a history of late payment of charges at any time during the 12 -month period preceding customer's service commencement date with Company, and must have originated and terminated usage within this state within the 30 -day period preceding customer's service commencement date with Company.
c. iVANTAGE NETWORK SOLUTIONS Terms and Conditions

Each term and condition of this Section 10 and Company's Tariff F.C.C. No. 4, including specific eligibility provisions, apply and serve to qualify the availability and continuation of a customer's usage rate guarantee as set forth herein.
d. Companion Federal Rate Guarantee

For a customer who maintains eligibility for and receives service under the IVANTAGE NETWORK SOLUTIONS service, the rates are guaranteed for the same number of invoices, i.e., 12 invoices for customers whose peak/business day interstate usage rates are $\$ 0.069$ to $\$ 0.149$ ( 6 invoices for any customer whose peak/business day interstate usage rate is $\$ 0.059$ ), as the number of invoices guaranteed under Company's iVANTAGE NETWORK SOLUTIONS Service for interstate calls as provided in Company's Tariff F.C.C. No. 4. Calling card services are not eligible for this rate guarantee. To qualify, the customer must contact the Company and have verified that the customer received a bona fide comparable competitive offer.

# **ALL MATERIAL ON THIS PAGE IS NEW** 

## SECTION 10 - iVANTAGE NETWORK SOLUTIONS-INTERSTATE OFFERINGS (Cont'd)

## A. iVANTAGE NETWORK SOLUTIONS (Cont'd)

e. "One, Two, Three, Every Third Invoice Free" Promotion

New customers who meet the eligibility requirements set forth below, may receive credits under the "One, Two, Three, Every Third Invoice Free" Promotion as follows:

1. A credit applied to customer's first, second and third invoices equal to $33 \%$ of customer's long distance call traffic charges, appearing on the same invoice, excluding calling card charges, fees, taxes, surcharges, assessments and similar charges, applied to the same invoice, and
2. A credit applied to every third invoice, starting with customer's sixth invoice ( $6^{\text {th }}$, $9^{\text {th }}, 12^{\text {th }}$, etc.), equal to an average of the long distance call traffic charges appearing on the two invoices immediately preceding the credit invoice, excluding calling card charges, fees, taxes, surcharges, assessments and similar charges.

This promotion is non-cumulative and can not be carried over to any following month or otherwise accumulated. Should the calculated credit to be applied to the sixth, or subsequent invoices exceed the actual long distance call traffic charges for that credit invoice, then the credit amount is limited to the actual amount of long distance call traffic charges appearing on that credit invoice.

Eligibility. To be eligible for this offering, customers must: have initiated new service; have current usage which exceeds the established minimum monthly usage levels for the applicable service; have less than fifty dollars sixty days past due; have received consecutive and uninterrupted service; and have selected this offering prior to the charges rendered in customer's credit invoice(s). Additionally, Customers must contact the Company to confirm the promotion selection, after service initiation, to be eligible to receive the sixth and subsequent invoice credits, prior to the sixth and each subsequent invoice credit invoice.

## iVANTAGE NETWORK SOLUTIONS - INTRASTATE OFFERINGS

## SECTION 10 - iVANTAGE NETWORK SOLUTIONS-INTERSTATE OFFERINGS (Cont'd)

## B. iVANTAGE NETWORK SOLUTIONS Rates

The iVANTAGE Network Solutions plan rates are as follows:

## 1. Basic Q Rate Plan

Basic $Q$ rates are provided to customers with no minimum monthly intrastate usage requirement at the following rates:

| Time <br> Period | Minimum Call Unit <br> (1st 18 seconds) | Incremental Call Unit <br> (Each Add'1 6 <br> seconds) | Equivalent Call Unit <br> (or Fraction) | Call Unit <br> Charges In <br> Cents Per <br> Minute or <br> CPM |
| :--- | :--- | :--- | :--- | :--- |
| Peak/Business Day | $\$ 0.0459$ | $\$ 0.0153$ | $\$ 0.0153$ | $\$ 0.0153$ |
| Off-Peak/Non-Business Day | $\$ 0.0459$ | $\$ 0.0153$ | $\$ 0.0153$ | $\$ 0.0153$ |

2. Classic Q Rate Plan

Classic Q rates are provided to customers whose minimum monthly intrastate usage is over $\$ 5.00$ at the following rates:

| Time <br> Period | Minimum Call Unit <br> (1st 18 seconds) | Incremental Call Unit <br> (Each Add'16 <br> seconds) | Equivalent Call Unit <br> (or Fraction) | Call Unit <br> Charges In <br> Cents Per <br> Minute or <br> CPM |
| :--- | :--- | :--- | :--- | :--- |
| Peak/Business Day | $\$ 0.0411$ | $\$ 0.0137$ | $\$ 0.0137$ | $\$ 0.137$ |
| Off-Peak/Non-Business Day | $\$ 0.0411$ | $\$ 0.0137$ | $\$ 0.0137$ | $\$ 0.137$ |

## 3. Classic 2 Rate Plan

Classic 2 rates are provided to Customers whose minimum monthly intrastate usage is over $\$ 10.00$ at the following rates:

| Time <br> Period | Minimum Call Unit <br> (1st 18 seconds) | Incremental Call Unit <br> (Each Add'1 6 <br> seconds) | Equivalent Call Unit <br> (or Fraction) | Call Unit <br> Charges In <br> Cents Per <br> Minute or <br> CPM |
| :--- | :--- | :--- | :--- | :--- |
| Peak/Business Day | $\$ 0.0387$ | $\$ 0.0129$ | $\$ 0.0129$ | $\$ 0.129$ |
| Off-Peak/Non-Business Day | $\$ 0.0387$ | $\$ 0.0129$ | $\$ 0.0129$ | $\$ 0.129$ |

## SECTION 10 -iVANTAGE NETWORK SOLUTIONS-INTERSTATE OFFERINGS (Cont'd)

## B. iVANTAGE NETWORK SOLUTIONS Rates (Cont'd)

## 4. Classic 1 Rate Plan

Classic 1 rates are provided to customers whose minimum monthly intrastate usage is over $\$ 15.00$ at the following rates:

| Time <br> Period | Minimum Call <br> Unit <br> (1st 18 seconds) | Incremental Call <br> Unit (Each Add'1 6 <br> seconds) | Equivalent Call <br> Unit <br> or Fraction | Call Unit <br> Charges In <br> Cents Per <br> Minute or <br> CPM |
| :--- | :--- | :--- | :--- | :--- |
| Peak/Business Day | $\$ 0.0357$ | $\$ 0.0119$ | $\$ 0.0119$ | $\$ 0.119$ |
| Off-PeakNon-Business Day | $\$ 0.0357$ | $\$ 0.0119$ | $\$ 0.0119$ | $\$ 0.119$ |

5. Universal Rate Plan

Universal rates are provided to customers whose minimum monthly intrastate usage is over $\$ 20.00$ at the following rates:

| Time <br> Period | Minimum Call <br> Unit <br> (1st 18 seconds) | Incremental Call <br> Unit (Each Add'1 6 <br> seconds) | Equivalent Call <br> Unit <br> or Fraction | Call Unit <br> Charges In <br> Cents Per <br> Minute or <br> CPM |
| :--- | :--- | :--- | :--- | :--- |
| Peak/Business Day | $\$ 0.0327$ | $\$ 0.0109$ | $\$ 0.0109$ | $\$ 0.109$ |
| Off-Peak/Non-Business <br> Day | $\$ 0.0327$ | $\$ 0.0109$ | $\$ 0.0109$ | $\$ 0.109$ |

$\qquad$

## SECTION 10 - iVANTAGE NETWORK SOLUTIONS-INTERSTATE OFFERINGS (Cont'd)

## B. iVANTAGE NETWORK SOLUTIONS Rates (Cont'd)

## 6. Prime 2 Rate Plan

Prime 2 rates are provided to customers whose minimum monthly intrastate usage is over $\$ 25.00$ at the following rates:

| Time <br> Period | Minimum Call <br> Unit <br> (1st 18 seconds) | Incremental Call <br> Unit (Each Add'l 6 <br> seconds) | Equivalent Call <br> Unit (or Fraction) | Call Unit <br> Charges In <br> Cents Per <br> Minute or <br> CPM |
| :--- | :--- | :--- | :--- | :--- |
| Peak/Business Day | $\$ 0.0297$ | $\$ 0.0099$ | $\$ 0.0099$ | $\$ 0.099$ |
| Off-Peak/Non-Business <br> Day | $\$ 0.0297$ | $\$ 0.0099$ | $\$ 0.0099$ | $\$ 0.099$ |

## 7. Prime 1 Rate Plan

Prime 1 rates are provided to customers whose minimum monthly intrastate usage is over $\$ 30.00$ at the following rates:

| Time <br> Period | Minimum <br> Call Unit <br> (1st 18 seconds) | Incremental Call <br> Unit (Each Add'1 6 <br> seconds) | Equivalent Call <br> Unit (or Fraction) | Call Unit <br> Charges In <br> Cents Per <br> Minute or <br> CPM |
| :--- | :--- | :--- | :--- | :--- |
| Peak/Business Day | $\$ 0.0267$ | $\$ 0.0089$ | $\$ 0.0089$ | $\$ 0.089$ |
| Off-Peak/Non-Business <br> Day | $\$ 0.0267$ | $\$ 0.0089$ | $\$ 0.0089$ | $\$ 0.089$ |

## SECTION 10 - iVANTAGE NETWORK SOLUTIONS-INTERSTATE OFFERINGS (Cont'd)

## B. IVANTAGE NETWORK SOLUTIONS Rates (Cont'd)

## 8. Super 1 Rate Plan

Super 1 rates are provided to Customers whose minimum monthly intrastate usage is in excess of $\$ 35.00$ at the following rates:

| Time <br> Period | Minimum Call <br> Unit <br> (1st 18 seconds) | Incremental Call <br> Unit (Each Add'l 6 <br> seconds) | Equivalent Call <br> Unit (or Fraction) | Call Unit <br> Charges In <br> Cents Per <br> Minute or <br> CPM |
| :--- | :--- | :--- | :--- | :--- |
| Peak/Business Day | $\$ 0.0237$ | $\$ 0.0079$ | $\$ 0.0079$ | $\$ 0.079$ |
| Off-Peak/Non-Business <br> Day | $\$ 0.0237$ | $\$ 0.0079$ | $\$ 0.0079$ | $\$ 0.079$ |

9. Super 2 Rate Plan

Super 2 rates are provided to Customers whose minimum monthly intrastate usage is in excess of $\$ 40.00$ at the following rates:

| Time <br> Period | Minimum Call <br> Unit <br> (1st 18 seconds) | Incremental Call <br> Unit (Each Add'1 6 <br> seconds) | Equivalent Call <br> Unit (or Fraction) | Call Unit <br> Charges In <br> Cents Per <br> Minute or <br> CPM |
| :--- | :--- | :--- | :--- | :--- |
| Peak/Business Day | $\$ 0.0207$ | $\$ 0.0069$ | $\$ 0.0069$ | $\$ 0.069$ |
| Off-Peak/ <br> Non-Business Day | $\$ 0.0207$ | $\$ 0.0069$ | $\$ 0.0069$ | $\$ 0.069$ |

## iVANTAGE NETWORK SOLUTIONS - INTRASTATE OFFERINGS

## SECTION 10 - iVANTAGE NETWORK SOLUTIONS-INTERSTATE OFFERINGS (Cont'd)

## B. iVANTAGE NETWORK SOLUTIONS Rates (Cont'd)

## 10. Cairo 1 Rate Plan

The Cairo 1 Rate Plan can not be combined with the Freedom Plan Plus Telecompetitive Service Offering, and is provided exclusively to new customers, whose minimum monthly intrastate usage is over $\$ 25.00$, at the following rates:

| Time <br> Period | Minimum Call <br> Unit <br> (1st 18 seconds) | Incremental Call <br> Unit <br> (Each Add'16 <br> seconds) | Call Unit <br> Charges In <br> Cents Per <br> Minute or <br> CPM | Equivalent Call <br> Unit <br> (Non-Usage <br> Charge for Usage <br> Increments) |
| :--- | :--- | :--- | :--- | :--- |
| Peak/Business Day | $\$ 0.0147$ | $\$ 0.0049$ | $\$ 0.049$ | $\$ 0.0049$ |
| Off-Peak/Non-Business <br> Day | $\$ 0.0147$ | $\$ 0.0049$ | $\$ 0.049$ | $\$ 0.0049$ |

11. Cairo 2 Rate Plan

The Cairo 2 Rate Plan can not be combined with the Freedom Plan Plus Telecompetitive Service Offering, and is provided to new, "saved" or "Winback" customers, whose minimum monthly intrastate usage is over $\$ 30.00$, at the following rates:

| Time <br> Period | Minimum Call <br> Unit <br> (1st 18 seconds) | Incremental Call <br> Unit <br> (Each Add'1 6 <br> seconds) | Call Unit <br> Charges In <br> Cents Per <br> Minute or <br> CPM | Equivalent Call <br> Unit <br> (Non-Usage <br> Charge for Usage <br> Increments) |
| :--- | :--- | :--- | :--- | :--- |
| Peak/Business Day | $\$ 0.0087$ | $\$ 0.0029$ | $\$ 0.029$ | $\$ 0.0029$ |
| Off-Peak/Non-Business <br> Day | $\$ 0.0087$ | $\$ 0.0029$ | $\$ 0.029$ | $\$ 0.0029$ |

## *All Material on this Page in New* <br> SECTION 10 - iVANTAGE NETWORK SOLUTIONS-INTERSTATE OFFERINGS (Cont'd)

B. iVANTAGE NETWORK SOLUTIONS Rates (Cont'd)

## 12. Limited-Class Switched Rates

12.1 Dedicated Rates. The following rates are available to new customers and "save" or "winback" customers with T-1 access lines.
a. D-1/D-2 Rate Plan

D-1/D-2 rates are provided to customers with T-1 access lines whose estimated minimum monthly intrastate usage is over $\$ 100.00$ at the following rates:

|  | Minimum Call Unit <br> or Fraction | Incremental Call Unit <br> or Fraction |
| :--- | :--- | :--- |
| Peak/Business Day | $\$ 0.0147$ | $\$ 0.0049$ |
| Off-Peak/Non-Business Day | $\$ 0.0147$ | $\$ 0.0049$ |

b. D-3 Rate Plan

D-3 rates are provided to customers with T-1 access lines whose estimated minimum monthly intrastate usage is over $\$ 110.00$ at the following rates:

Peak/Business Day Off-Peak/Non-Business Day

| Minimum Call Unit <br> or Fraction | Incremental Call Unit <br> or Fraction |
| :--- | :--- |
| $\$ 0.0117$ | $\$ 0.0039$ |
| $\$ 0.0117$ | $\$ 0.0039$ |

## c. D-4 Rate Plan

D-4 rates are provided to customers with T-1 access lines whose estimated minimum monthly intrastate usage is over $\$ 120.00$ at the following rates:

|  | Minimum Call Unit <br> or Fraction | Incremental Call Unit <br> or Fraction |
| :--- | :--- | :--- |
| Peak/Business Day | $\$ 0.0087$ | $\$ 0.0029$ |
| Off-Peak/Non-Business Day | $\$ 0.0087$ | $\$ 0.0029$ |

*ALL MATERIAL ON THIS PAGE IS NEW*

## SECTION 10 - iVANTAGE NETWORK SOLUTIONS-INTERSTATE OFFERINGS (Cont'd)

B. iVANTAGE NETWORK SOLUTIONS Rates (Cont'd)

## 12. Limited-Class Switched Rates (Cont'd)

12.2 Limited-Class "X" Rates. The following rates are available to new customers and "save" or "winback" customers. Calls made under these rate plans shall not be subject to the addition of Equivalent Call Unit's (ECU's) as described in the sections preceding.

## a. X-1 Rate Plan

X-1 rates are provided to customers whose estimated minimum monthly intrastate usage is over $\$ 100.00$ at the following rates:

Peak/Business Day


| Minimum Call Unit <br> or Fraction | Incremental Call Unit <br> or Fraction |
| :--- | :--- |
| $\$ 0.0177$ | $\$ 0.0059$ |
| $\$ 0.0177$ | $\$ 0.0059$ |

b. X-2 Rate Plan
$\mathrm{X}-2$ rates are provided to customers whose estimated minimum monthly intrastate usage is over $\$ 110.00$ at the following rates:

| Minimum Call Unit <br> or Fraction | Incremental Call Unit <br> or Fraction |
| :--- | :--- |
| $\$ 0.0147$ | $\$ 0.0049$ |
| $\$ 0.0147$ | $\$ 0.0049$ |

William P. Wright
Executive Director, Corporate and Regulatory Affairs
4380 Boulder Highway
Case No.

## SECTION 10 - iVANTAGE NETWORK SOLUTIONS-INTERSTATE OFFERINGS (Cont'd)

## B. iVANTAGE NETWORK SOLUTIONS Rates (Cont'd)

13. Minimum/Maximum Rates - The following Minimum and Maximum Rates are (T) applicable to the services described in Sections B. 1 through B. 8 preceding.
a. Minimum Rates

| Time Period | Minimum Call <br> Unit <br> (1st 18 seconds) | Incremental Cal1 <br> Unit (Each Add'16 <br> seconds) | Call Unit Charges In Cents <br> Per Minute or CPM |
| :--- | :---: | :---: | :---: |
| Peak/Business <br> Day | $\$ 0.006$ | $\$ 0.002$ | $\$ 0.02$ |
| Off-Peak/ <br> Non-Business <br> Day | $\$ 0.006$ | $\$ 0.002$ | $\$ 0.02$ |

b. Maximum Rates

| Time Period | Minimum Call <br> Unit <br> (1st 18 seconds) | Incremental Call <br> Unit (Each Add'1 6 <br> seconds) | Call Unit Charges In Cents <br> Per Minute or CPM |
| :--- | :---: | :---: | :---: |
| Peak/Business <br> Day | $\$ 0.21$ | $\$ 0.07$ | $\$ 0.7$ |
| Off-Peak/ <br> Non-Business <br> Day | $\$ 0.21$ | $\$ 0.07$ | $\$ 0.7$ |

14. Save/Winback Off-Peak/Non-Business Day Adjustments.

Customers whose rates are adjusted pursuant to 10. B. 10 preceding and who then qualify as a "save" or "winback" customer are eligible to be rerated to the rates prior to any applicable adjustment made pursuant to 10.B. 10
*All Material on this Page Formerly Appeared on Page 108*

## iVANTAGE NETWORK SOLUTIONS - INTRASTATE OFFERINGS

## SECTION 10 - iVANTAGE NETWORK SOLUTIONS-INTERSTATE OFFERINGS (Cont'd)

C. iVANTAGE NETWORK SOLUTIONS Rates for Calling Cards. Rates for calling card calls which are not associated with other services are time of day sensitive.

|  | Minimum Call <br> Unit | Incremental | Equivalent <br> Call Unit <br> (or Fraction) | CPM |
| :--- | :--- | :--- | :--- | :--- |
| Minimum | $\$ 0.0459$ | $\$ 0.0153$ | $\$ 0.0153$ | $\$ 0.153$ |
| Maximum | $\$ 0.07$ | $\$ 0.0233$ | $\$ 0.0233$ | $\$ 0.233$ |
| Business Day | $\$ 0.0513$ | $\$ 0.0171$ | $\$ 0.0171$ | $\$ 0.171$ |
| Non-Business Day | $\$ 0.0459$ | $\$ 0.0153$ | $\$ 0.0153$ | $\$ 0.153$ |

## SECTION 10 - iVANTAGE NETWORK SOLUTIONS -INTERSTATE OFFERINGS (Cont'd)

## D. iVANTAGE NETWORK SOLUTIONS - Graduated Rate Categories

Carrier offers services under this Section based on the Rate Plans and categories as specified following. Rates are graduated as shown in Table 1 following, higher to lower, that is, Rate Category I for the Cairo 2 Rate Plan contains Carrier's lowest offered rates and Rate Category XI for the Basic Q Rate Plan contains Carrier's top rates.

## Table 1

| Rate Plan |  | Rate Category |
| :--- | :--- | :--- |
| Basic Q | $\$ .153$ | XI |
| Classic Q | $\$ .137$ | X |
| Classic 2 | $\$ .129$ | IX |
| Classic 1 | $\$ .119$ | VIII |
| Universal | $\$ .109$ | VII |
| Prime 2 | $\$ .099$ | VI |
| Prime 1 | $\$ .089$ | V |
| Super 1 | $\$ .079$ | IV |
| Super 2 | $\$ .069$ | III |
| Cairo 1 | $\$ .049$ | II |
| Cairo 2 | $\$ .029$ | I |

1. Any Rate Category I-IX customers in service on or before June 30, 2005, whose services are not part of an unexpired term plan or usage rate guarantee, and which have not experienced a rate category change during the previous three consecutive invoices, shall have their rates adjusted upward by two Rate Categories, effective for all calls on or after October 1,2005, that are reflected on invoices rendered on or after November 1, 2005.
2. Any Rate Category $X$ customers in service on or before June 30,2005 , whose services are
not part of an unexpired term plan or usage rate guarantee, and which have not experienced
a rate category change during the previous three consecutive invoices, shall have their rates
adjusted to Rate Category XI, effective for all calls on or after October 1,2005, that are
3. Any Rate Category $X$ customers in service on or before June 30,2005 , whose services are
not part of an unexpired term plan or usage rate guarantee, and which have not experienced
a rate category change during the previous three consecutive invoices, shall have their rates
adjusted to Rate Category XI, effective for all calls on or after October 1,2005, that are
4. Any Rate Category $X$ customers in service on or before June 30,2005 , whose services are
not part of an unexpired term plan or usage rate guarantee, and which have not experienced
a rate category change during the previous three consecutive invoices, shall have their rates
adjusted to Rate Category XI, effective for all calls on or after October 1,2005, that are
5. Any Rate Category $X$ customers in service on or before June 30,2005 , whose services are
not part of an unexpired term plan or usage rate guarantee, and which have not experienced
a rate category change during the previous three consecutive invoices, shall have their rates
adjusted to Rate Category XI, effective for all calls on or after October 1,2005 , that are reflected on invoices rendered on or after November 1,2005.

# SECTION 10 - iVANTAGE NETWORK SOLUTIONS-INTERSTATE OFFERINGS (Cont'd) 

E. iVANTAGE NETWORK SOLUTIONS Customer Advantage Plans ("CAPs")

## 1. General Terms and Conditions

From time to time, rates may be tariffed or tariffed rates selected, a "Customer Advantage Plan" or "CAP," the purpose and/or design for which is to retain Company's competitive position by offering rates which are necessitated by competing offers received by or available to existing or potential Customers, which if not matched or bettered would result in the loss of an existing or potential Customer and/or in the reduction of traffic volume of a Customer. Customer confirmation of the competitive offer in writing may be required or the availability of a more favorable competitive rate may need to be confirmed from published tariffs, marketing materials or other public sources to establish a Customer's right to obtain a CAP. In order to respond to the competitive pricing initiatives of competitors, the following Customer Advantage Plan offerings are available for eligible Customers taking outbound and inbound equal access switched services of Company originated from and terminated to locations within this state whenever Company determines that but for the availability of these rates, Company will not retain an existing Customer ("save") or will not be able to winback a prior Customer already having switched its services to another carrier ("winback"). The following terms and conditions must exist for any CAP to be valid.
a. CAPs will comply with the net revenue test as defined by the one or more regulatory commissions having competent jurisdiction and which is founded on established economic principles ensuring above-cost pricing.
b. A Customer or potential Customer which is similarly situated may request service under a new or previously tariffed CAP. To qualify as a similarly situated Customer for purposes of this Section, the Customer seeking the CAP must demonstrate the existence of circumstances substantially and materially like those which justified the CAP as tariffed.

## SECTION 10 - iVANTAGE NETWORK SOLUTIONS-INTERSTATE OFFERINGS (Cont'd)

E. iVANTAGE NETWORK SOLUTIONS Customer Advantage Plans ("CAPs") (Cont'd)

## 1. General Terms and Conditions (Cont'd)

c. An existing Customer or potential Customer unable to demonstrate being similarly situated under a tariffed CAP may, nonetheless, be able to qualify for a different or new CAP tailored to that Customer's circumstances.
d. CAPs are available for all published rates.
e. Whenever a Customer's competitive offer entails a rate which is not at the time an offered rate by Company, a specific rate competitively responsive to that available from the competitive offering shall be tariffed in this Section 10.
f. All of the conditions set forth above must exist in order to qualify for the following Customer Advantage Plans. Company shall apply the lowest rate necessary to meet the competitive offering being made to or having been provided to Customer by a carrier competing with Company. Additional terms and/or conditions, such as term or volume commitments, may apply. In the event additional terms or conditions are required, such terms and conditions shall be tariffed by Company prior to institution of the first billing for services under the applicable Customer Advantage Plans.
g. To receive the Invoice Free CAPs pursuant to 10.E. 2 through and including 10.E. 7 following, a Customer must call Customer Care before the issuance date of each credit bearing invoice to verify Customer eligibility.

## iVANTAGE NETWORK SOLUTIONS - INTRASTATE OFFERINGS

## SECTION 10 - iVANTAGE NETWORK SOLUTIONS-INTERSTATE OFFERINGS (Cont'd)

## E. iVANTAGE NETWORK SOLUTIONS Customer Advantage Plans ("CAPs") (Cont'd)

## 2. Customer Advantage Plan I

iVANTAGE NETWORK SOLUTIONS Customers who qualify as a new customer or as either a "save" or a "winback" and who meet the eligibility requirements set forth below will receive a credit on their 13th invoice as provided following.
a. For each twelve invoices of consecutive uninterrupted service, a credit shall be calculated equal to the lower of either (i) the average of the Customer's monthly charges excluding calling card charges, fees, taxes, surcharges, assessments, and similar charges ("eligible charges") for the preceding consecutive 12 -month period; or (ii) a credit which equals the eligible charges on the invoice in which the credit is applied.
b. Eligibility. To be eligible for the 13th invoice free bonus, each Customer must:

- have initiated service under iVANTAGE NETWORK SOLUTIONS;
- have current usage which exceeds the established minimum monthly usage levels for the applicable iVANTAGE NETWORK SOLUTIONS;
- have no record of nonpayment in any of the preceding consecutive 12 month period of service;
- have received twelve consecutive and uninterrupted invoices over the preceding 12 -month period;
- have selected the 13 th invoice free bonus incentive prior to the first day in the period of service covered by Customer's 12 th invoice; and
- pay all charges rendered in Customer's 12th invoice in excess of the amount of the applicable credit as calculated under E.2.a preceding.


## SECTION 10 - iVANTAGE NETWORK SOLUTIONS-INTERSTATE OFFERINGS (Cont'd)

## E. iVANTAGE NETWORK SOLUTIONS Customer Advantage Plans ("CAPs") (Cont'd)

## 3. Customer Advantage Plan II

iVANTAGE NETWORK SOLUTIONS Customers who qualify as a new customer or as either a "save" or a "winback" and who meet the eligibility requirements set forth below will receive a credit on their 9th invoice as provided following.
a. For each eight invoices of consecutive uninterrupted service, a credit shall be calculated equal to the lower of either (i) the average of the Customer's monthly charges excluding calling card charges, fees, taxes, surcharges, assessments, and similar charges ("eligible charges") for the preceding consecutive eight-month period; or (ii) a credit which equals the eligible charges on the invoice in which the credit is applied.
b. Eligibility. To be eligible for the 9th invoice free bonus, each Customer must:

- have initiated service under the iVANTAGE NETWORK SOLUTIONS;
- have current usage which exceeds the established minimum monthly usage levels for the applicable iVANTAGE NETWORK SOLUTIONS;
- have no record of nonpayment in any of the preceding consecutive eightmonth period of service;
- have received eight consecutive and uninterrupted invoices over the preceding eight-month period;
- have selected the 9th invoice free bonus incentive prior to the first day in the period of service covered by Customer's eighth invoice; and
- pay all charges rendered in Customer's eighth invoice in excess of the amount of the applicable credit as calculated under E.3.a preceding.
iVANTAGE NETWORK SOLUTIONS - INTRASTATE OFFERINGS


## SECTION 10 - iVANTAGE NETWORK SOLUTIONS-INTERSTATE OFFERINGS (Cont'd)

## E. iVANTAGE NETWORK SOLUTIONS Customer Advantage Plans ("CAPs") (Cont'd)

## 4. Customer Advantage Plan III

iVANTAGE NETWORK SOLUTIONS Customers who qualify as a new customer or as either a "save" or a "winback" and who meet the eligibility requirements set forth below will receive a credit on their 9 th and 13 th invoices as provided following.
a. For each eight and immediately succeeding four additional invoices of consecutive uninterrupted service (total of 12 consecutive invoices), a credit shall be calculated equal to the lower of either (i) the average of the Customer's monthly charges excluding calling card charges, fees, taxes, surcharges, assessments, and similar charges ("eligible charges") for the consecutive eight month period preceding Customer's 9 th invoice and for the consecutive twelvemonth period preceding Customer's 13th invoice; or (ii) a credit which equals the eligible charges on the invoice in which the credit is applied.
b. Eligibility. To be eligible for the 9th and 13th invoice free bonuses, each Customer must:

- have initiated service under the iVANTAGE NETWORK SOLUTIONS;
- have current usage which exceeds the established minimum monthly usage levels for the applicable iVANTAGE NETWORK SOLUTIONS;
- have no record of nonpayment in any of the preceding consecutive month qualifying periods ( 8 and 12 months) of service;
- have received first eight, then four additional consecutive and uninterrupted invoices over the preceding twelve-month period;
- have selected the 9th and 13th invoice free bonus incentives prior to the first day in the period of service covered by Customer's eighth invoice; and
- pay all charges rendered in Customer's eighth and related twelfth invoice in excess of the amount of the applicable credits As calculated under E.4.a, preceding.


## SECTION 10 - iVANTAGE NETWORK SOLUTIONS-INTERSTATE OFFERINGS (Cont'd)

## E. iVANTAGE NETWORK SOLUTIONS Customer Advantage Plans ("CAPs") (Cont'd)

## 5. Customer Advantage Plan IV

iVANTAGE NETWORK SOLUTIONS Customers who qualify as a new customer or as either a "save" or a "winback" and who meet the eligibility requirements set forth below will receive a credit on their 9 th and 18 th invoices as provided following.
a. For each eight and immediately succeeding nine additional invoices of consecutive uninterrupted service (total of 17 consecutive invoices), a credit shall be calculated equal to the lower of either (i) the average of the Customer's monthly charges excluding calling card charges, fees, taxes, surcharges, assessments, and similar charges ("eligible charges") for the consecutive eight month period preceding Customer's 9th invoice and for the consecutive seventeen-month period preceding Customer's 18th invoice; or (ii) a credit which equals the eligible charges on the invoice in which the credit is applied.
b. Eligibility. To be eligible for the 9th and 18th invoice free bonuses, each Customer must:

- have initiated service under the iVANTAGE NETWORK SOLUTIONS; have current usage which exceeds the established minimum monthly usage levels for the applicable
- iVANTAGE NETWORK SOLUTIONS;
- have no record of nonpayment in any of the preceding consecutive month qualifying periods ( 8 and 17 months) of service;
- have received first eight, then nine additional consecutive and uninterrupted invoices over the preceding seventeen-month period;
- have selected the 9 th and 18 th invoice free bonus incentives prior to the first day in the period of service covered by Customer's eighth invoice; and
- pay all charges rendered in Customer's eighth and related seventeenth invoice in excess of the amount of the applicable credits as calculated under E.5.a, preceding.


# SECTION 10 - iVANTAGE NETWORK SOLUTIONS-INTERSTATE OFFERINGS (Cont'd) 

## E. iVANTAGE NETWORK SOLUTIONS Customer Advantage Plans ("CAPs") (Cont'd)

## 6. Customer Advantage Plan V

iVANTAGE NETWORK SOLUTIONS Customers who qualify as a new customer or as either a "save" or a "winback" and who meet the eligibility requirements set forth below will receive a credit on their 6 th and 12 th invoices as provided following.
a. For each five and immediately succeeding six additional invoices of consecutive uninterrupted service (total of 11 consecutive invoices), a credit shall be calculated equal to the lower of either (i) the average of the Customer's monthly charges excluding calling card charges, fees, taxes, surcharges, assessments, and similar charges ("eligible charges") for the consecutive five month period preceding Customer's 6th invoice and for the consecutive eleven-month period preceding Customer's 12th invoice; or (ii) a credit which equals the eligible charges on the invoice in which the credit is applied.
b. Eligibility. To be eligible for the 6th and 12th invoice free bonuses, each Customer must:

- have initiated service under the iVANTAGE NETWORK SOLUTIONS;
- have current usage which exceeds the established minimum monthly usage levels for the applicable iVANTAGE NETWORK SOLUTIONS;
- have no record of nonpayment in any of the preceding consecutive month qualifying periods ( 5 and 11 months) of service;
- have received first five, then six additional consecutive and uninterrupted invoices over the preceding eleven-month period;
- have selected the 6th and 12 th invoice free bonus incentives prior to the first day in the period of service covered by Customer's eleventh invoice; and
- pay all charges rendered in Customer's fifth and related eleventh invoice in excess of the amount of the applicable credits as calculated under E.6.a, preceding.


# SECTION 10 - iVANTAGE NETWORK SOLUTIONS-INTERSTATE OFFERINGS (Cont'd) 

## E. iVANTAGE NETWORK SOLUTIONS Customer Advantage Plans ("CAPs") (Cont'd)

## 7. Customer Advantage Plan VI

iVANTAGE NETWORK SOLUTIONS Customers who qualify as a new customer or as either a "save" or a "winback" and who meet the eligibility requirements set forth below will receive a credit on their 6 th, 10 th, and 14th invoices as provided following.
a. For each five and immediately succeeding four and next immediately succeeding four additional invoices of consecutive uninterrupted service (total of 13 consecutive invoices), a credit shall be calculated equal to the lower of either (i) the average of the Customer's monthly charges excluding calling card charges, fees, taxes, surcharges, assessments, and similar charges ("eligible charges") for the consecutive five month period preceding Customer's 6th invoice, for the consecutive nine-month period preceding Customer's 10th invoice, and for the consecutive thirteen month period preceding Customer's 14th invoice; or (ii) a credit which equals the eligible charges on the invoice in which the credit is applied.
b. Eligibility. To be eligible for the 6th, 10th, and 14th invoice free bonuses, each Customer must:

- have initiated service under the iVANTAGE NETWORK SOLUTIONS;
- have current usage which exceeds the established minimum monthly usage levels for the applicable iVANTAGE NETWORK SOLUTIONS;
- have no record of nonpayment in any of the preceding consecutive month qualifying periods ( 5,9 and 13 months) of service;
- have received first five, nine, and then thirteen additional consecutive and uninterrupted invoices over the preceding thirteen-month period;
- have selected the 6th, 10th, and 14th invoice free bonus incentives prior to the first day in the period of service covered by Customer's fifth invoice; and
- pay all charges rendered in Customer's fifth and related ninth and thirteenth invoice in excess of the amount of the applicable credits as calculated under E.7.a, preceding.


## SECTION 10 - iVANTAGE NETWORK SOLUTIONS-INTERSTATE OFFERINGS (Cont'd)

## F. iVANTAGE NETWORK SOLUTIONS Customer Advantage Plan VII - Advantage Card Service (ACS)

Advantage Card Service (ACS) is offered to existing and new customers meeting the eligibility requirements set forth in E. 1 following. Each ACS Customer who maintains its eligibility is entitled to free calling card calling equal to $30 \%$ of the average monthly charges incurred for the ACS Customer's non-calling card calling beginning with Customer's 2nd invoice following Customer commencement of service as an ACS Customer ("Total Calling Advantage").

## 1. Eligibility

Company's Advantage Card Service (ACS) becomes available once a Customer has completed a minimum of 30 consecutive days of "on-line" services offered by Company (that is, any stand-alone or combination of interexchange, toll free, local, Internet access or Internet site services), whose account is current (no delinquencies in payment occurring or having occurred) and whose billing cycle has remained consistently consecutive (without interruption for any cause).

## 2. Limitations and Disclaimers

a. ACS is offered only in conjunction with Company's interstate and international companion ACS offerings as tariffed with the FCC.
b. The ACS Total Calling Advantage will be reflected in Customer's second invoice following commencement of ACS service.
c. ACS Calling Advantages are not available with any other promotional offering, or any "save/winback" program offered by Company except as provided in $e$ following.
d. Each month's ACS Total Calling Advantage is noncumulative (cannot be carried over to any following month or otherwise accumulated).

## SECTION 10 - iVANTAGE NETWORK SOLUTIONS-INTERSTATE OFFERINGS (Cont'd)

## F. iVANTAGE NETWORK SOLUTIONS Customer Advantage Plan VII - Advantage Card Service (ACS) (Cont'd)

## 2. Limitations and Disclaimers (Cont'd)

e. Subject to and in accordance with the eligibility requirements of F. 1 preceding, ACS service may be offered to counter a competitive offer that would cause or has caused any Customer to select another carrier for its services, that is, ACS service may be offered to "save" or "winback" such Customers; provided that at the time Customer is "saved" or "wonback," Customer is neither delinquent in any payments nor suffered an interruption in its billing cycle as required by F. 1 preceding.
f. An ACS Customer whose service is terminated for cause or which voluntarily terminates Company's service forfeits all unused credits.

## 3. Reinstatement

An ACS Customer which has lost its eligibility for the Total Calling Advantage may reinstate its eligibility for the Total Calling Advantage by curing any outstanding delinquency and/or by qualifying as a winback customer. Once reinstated, the ACS Customer must maintain its eligibility in good standing.

## 4. Rates

The rates in Section 10.C preceding apply to the iVANTAGE NETWORK SOLUTIONS ACS service.

## SECTION 10 - iVANTAGE NETWORK SOLUTIONS-INTERSTATE OFFERINGS (Cont'd)

F. iVANTAGE NETWORK SOLUTIONS Customer Advantage Plan VII - Advantage Card Service (ACS) (Cont'd)

## 5. Customer Advantage Plan VIII - Free Minutes

Customers who qualify as either a "winback" or "save" shall be awarded 500 free minutes of either domestic United States interstate calling or intrastate calling, based on the lower of the two rates.
6. Customer Advantage Plan IX - Customer Referral Credit Program ("CRCP")

Company offers each existing Customer a single credit for each validated new customer referred to the Company by the existing Customer. The credit is applied to the existing Customer's charges incurred for services rendered under this tariff.
a. Eligibility. To qualify for this credit, an existing customer must supply Carrier with a new customer's proprietary network information ("CPNI") and either an (1) order for service sufficient to qualify as a valid written Letter of Agency ("LOA"); or (2) the name of the new customer's authorized representative to be contacted by Company's sales and marketing personnel within 90 days of Company's receipt of the designation of the authorized representative by the existing Customer. A new customer or its designated authorized representative must request service commencement within 30 days of the date of the written LOA or 30 days of the date Company's sales and marketing personnel contact with the new customer or its authorized representative.

## SECTION 10 - iVANTAGE NETWORK SOLUTIONS-INTERSTATE OFFERINGS (Cont'd)

## F. iVANTAGE NETWORK SOLUTIONS Customer Advantage Plan VII - Advantage Card Service (ACS) (Cont'd)

## 6. Customer Advantage Plan IX - Customer Referral Credit Program ("CRCP") (Cont'd)

b. Conditions. The CRCP shall vest only after the new customer referred by the existing Customer completes four consecutive months of service following the new customer's service commencement date without any late payment or other delinquency. Subject to Company's validation of the referred customer's compliance with the requirements of this Section 10.4.10, the CRCP shall appear on the existing Customer's 4 th invoice following the service commencement date for the new customer.
c. Credit. Subject to Sections F.6.a and F.6.b, preceding, the referring existing Customer shall receive a credit equal to ten percent (10\%) of the new referred customer's service charges appearing on the final invoice rendered by the new referred customer's previous primary interexchange carrier, once validated by Company, and exclusive of any of the previous carrier's monthly fees, taxes, surcharges, assessments, or other such charges. The CRCP may not exceed $\$ 500.00$ per new referred customer.

## SECTION 10 - iVANTAGE NETWORK SOLUTIONS-INTERSTATE OFFERINGS (Cont'd)

F. iVANTAGE NETWORK SOLUTIONS Customer Advantage Plan VII - Advantage Card Service (ACS) (Cont'd)
7. Loyalty Awards. Customers who qualify as either a "winback" or a "save" qualify to receive additional Loyalty Awards.
a.
"Welcome Back Invoice" Award. Each Customer who qualifies as either a "winback" or "save" shall receive its first invoice free, a "Welcome Back Invoice," that is, a credit equal to the charges for the first period of service (may be less than 30 days). The credit equal to the charges in the Welcome Back Invoice will appear in the invoice for the fourth billing cycle following the service period to which the Welcome Back Invoice applies.
b. Free Minutes Bonus Incentive. Customers who qualify as either a "winback" or "save" shall be awarded 500 free minutes of either domestic United States interstate calling or intrastate calling, based on the lower of the two rates.
c. Reserved For Future Use.
8. Service Term Invoice Free Credit. New customers or customers who qualify as either a "save" or a "winback" and who meet the eligibility requirements set forth in Section $8 . b$ shall receive the Service Term Invoice Free Credit.
a. Credit. For the entire service term of each new customer or customer that qualifies as either a "save" or "winback" customer, a continuing periodic credit shall be given in the invoice following each consecutive five months of uninterrupted service ("credit invoice") equal to the lower of either (i) the average of the customer's monthly usage and non-usage charges for five months preceding the credit invoice (excluding calling card charges, fees, taxes, surcharges, assessments, and similar charges); or (ii) a credit which equals the eligible charges on the invoice in which the credit is applied.
b. Eligibility. To be eligible for the Service Term Invoice Free Credit, each customer must:

1. Have initiated service under an iVANTAGE NETWORK SOLUTIONS Service Plan;
2. Have current usage which exceeds the established minimum monthly usage levels for the applicable iVANTAGE NETWORK SOLUTIONS Service Plan;
3. Have no record of nonpayment, delinquencies or issues of credit worthiness;
4. Have received five months of consecutive and uninterrupted service preceding each credit invoice;
5. Have selected this Service Term Invoice Free Credit at the initiation of service or at any time during the first five service months but not later than the first day of service in the sixth month; and,
6. Pay all charges rendered in customer's credit invoice in excess of the amount of the applicable credit as calculated under Section 8.h, preceding.

## iVANTAGE NETWORK SOLUTIONS - INTRASTATE OFFERINGS

## SECTION 10 - iVANTAGE NETWORK SOLUTIONS-INTERSTATE OFFERINGS (Cont'd)

G. Customer Advantage Plan X - "Thanks for Taking the Time" Offering - 1

Any end user contacted by a sales/marketing representative of Company and which has taken the time to listen to the services and benefits offered by Company is entitled to receive a debit card under Company's "Thanks for Taking the Time" ("TTT-1") service offering.

1. Card Denominations. Under this offering, Company's debit card is available in $\$ 25, \$ 50$, and $\$ 150$ denominations based on the end user's monthly volume of usage.

| Denomination | Monthly Usage Volume |
| :--- | :--- |
| $\$ 25.00$ | $0-\$ 49.99$ |
| $\$ 50.00$ | $\$ 50.00-\$ 149.99$ |
| $\$ 150.00$ | $\$ 150.00-\$ 249.99$ |

2. Rates. The rates for calls using the Company's TTT-1 service are time of day insensitive; decremented in sixty (60) second increments based on a minimum call unit of 60 seconds, with incremental call units rounded to the next whole 60 second increment.

| Minimum Call Unit Value | Incremental Call Unit Value |
| :--- | :--- |
| $@ 60$ seconds or Fraction | $@ 60$ seconds or Fraction |
| $\$ 0.171$ | $\$ 0.171$ |

3. Availability. Company's TTT-1 service offering may be terminated in the sole and exclusive discretion of Company.
iVANTAGE NETWORK SOLUTIONS - INTRASTATE OFFERINGS

## SECTION 10 - iVANTAGE NETWORK SOLUTIONS-INTERSTATE OFFERINGS (Cont’d)

G. Customer Advantage Plan $\mathbf{X}$ - "Thanks for Taking the Time" Offering - 1 (Cont'd)
4. Limitations. Should Company withdraw and/or terminate this offering at any time, any Customer which has received a TTT-1 Card prior to the termination date or Company's discretionary withdrawal of the TTT-1 Card offering shall receive service until its TTT-1 Card calling capacity is exhausted by use or specified usage deadline. Each TTT-1 Card expires one (1) year from date of activation.

## SECTION 10 - iVANTAGE NETWORK SOLUTIONS-INTERSTATE OFFERINGS (Cont'd)

H. Customer Advantage Plan XI - "Thanks for Taking the Time" Offering -2 ("TTT-2")

Any end user contacted by a sales/marketing representative of Company and which has taken the time to listen to the services and benefits offered by Company is entitled to receive a debit card under Company's "Thanks for Taking the Time" ("TTT-2") service offering.

1. Card Denominations. Under this offering, a Company debit card is available in a single $\$ 250$ denomination based on the end user's monthly volume of usage.

| Denomination | Monthly Usage Volume |
| :--- | :--- |
| $\$ 250.00$ | $\$ 250.00^{+}$ |

2. Rates. The rates for calls using the Company's TTT-2 service are time of day insensitive; decremented in sixty ( 60 ) second increments based on a minimum call unit of 60 seconds, with incremental call units rounded to the next whole 60 second increment.

| Minimum Call Unit Value | Incremental Call Unit Value |
| :--- | :--- |
| $@ 60$ seconds or Fraction | $@ 60$ seconds or Fraction |

$\$ 0.171$
$\$ 0.171$
3. Availability. Company's TTT-2 service offering may be terminated in the sole and exclusive discretion of Company.

## SECTION 10 - iVANTAGE NETWORK SOLUTIONS-INTERSTATE OFFERINGS (Cont'd)

H. Customer Advantage Plan XI - "Thanks for Taking the Time" Offering - 2 ("TTT-2") (Cont'd)
4. Limitations. Should Company withdraw and/or terminate this offering any Customer which has received a TTT-2 Card prior to the termination date or Company's discretionary withdrawal of the TTT-2 Card offering shall receive service until its TTT Card calling capacity is exhausted by use or specified usage deadline. Each TTT-2 Card expires one (1) year from date of activation.
5. Second Card Availability. A second TTT-2 Card in the same denomination listed in section G.2. preceding will be made available to customers requesting and receiving Company's Website Design and Hosting Services as set forth in 10.A preceding.

## *All Material On This Page Is New.*

## SECTION 10 - iVANTAGE NETWORK SOLUTIONS-INTERSTATE OFFERINGS (Cont'd)

## I. Customer Advantage Plan XII - S\&W Prepaid Plan

Any customer which qualifies as a "save" or "winback" customer will upon so qualifying receive a Company prepaid (debit) card or cards equal to the "saved" or "wonback" Customer's immediately preceding full month's ( 30 days) volume of non-calling card charges multiplied by 2.5. The table following demonstrates how the denomination of an $\mathrm{S} \& \mathrm{~W}$ card is determined on a per-Customer basis.

Table

| Customer's Prior Month's <br> Non-Calling Card Charges* | 2.5 Factor | S\&W Calling Card <br> Denomination(s) |
| :--- | :--- | :--- |
| $\$ 50.00$ | $\times 2.5$ | $\$ 125.00$ |
| 75.00 | $\times 2.5$ | 187.50 |
| 90.00 | $\times 2.5$ | 225.00 |
| 100.00 | $\times 2.5$ | 250.00 |
| 150.00 | $\times 2.5$ | $250.00+125.00$ |
| 250.00 | $\times 2.5$ | $250.00+250.00+125.00$ |

* Sample levels only. Company reserves the right to round down the actual capacity of any S\&W Card.

1. Rates. The rates for calls using the Company's S\&W Card are time of day insensitive; decremented in sixty ( 60 ) second increments with a minimum call unit of 60 seconds, with incremental call units rounded to the next whole 60 second increment.

| Minimum Call Unit | Incremental Call Unit |
| :--- | :--- |
| $@$ @ 60 seconds or Fraction | $@, 60$ seconds or Fraction |

2. Availability. Company's S\&W Card service offering may be terminated in the sole and exclusive discretion of Company.

## *All Material On This Page Is New.*

## SECTION 10 - iVANTAGE NETWORK SOLUTIONS-INTERSTATE OFFERINGS (Cont'd)

## I. Customer Advantage Plan XII - S\&W Prepaid Plan (Cont'd)

3. Limitations. Company reserves the right to withdraw and/or terminate this plan at any time, provided that any Customer which has received an S\&W Card prior to the termination date or Company's discretionary withdrawal of S\&W Card plan shall receive service until its S\&W Card calling capacity is exhausted by use or by the specified usage deadline. Each S\&W Card expires ninety (90) days from date of activation (the specified usage deadline).
4. Second S\&W Card Availability. An additional S\&W Card(s) in the qualifying denomination of the Customer as listed in Section 10.I preceding will be made available to any such customer which requests and receives Company's Website Design and Hosting Services as set forth in 10.A preceding.

## SECTION 10 - iVANTAGE NETWORK SOLUTIONS-INTERSTATE OFFERINGS (Cont'd)

## J. iVANTAGE NETWORK SOLUTIONS - Miscellaneous Charges

1. Directory Assistance Charge $\$ 1.25 /$ per call
2. Toll Free Access Service (TFAS) Miscellaneous Charges
a. Account Charge

Each Toll Free Access Service Customer shall pay the monthly account charge, following:

Account Charge: $\$ 15.00$ Per Account, Per Month
b. Directory Listing Charge

Each Toll Free Access Service Customer having its toll free number listed in any national, regional, or local directory of toll free access numbers shall pay the monthly listing charge, following:

Directory Listing Charge: $\$ 15.00$ Per Number, Per Month

## SECTION 10 - iVANTAGE NETWORK SOLUTIONS-INTERSTATE OFFERINGS (Cont'd)

## J. iVANTAGE NETWORK SOLUTIONS - Miscellaneous Charges (Cont'd)

## 3. Remote Access Surcharge

A surcharge applies to all calls originated at payphones using a service access code.
Per Call $\quad \$ 0.69$

## 4. Waiver of Charges

A Miscellaneous charge or charges will be waived upon request whenever application of such charge or charges increases a customer's total charges for service above the charges such customer has been offered or has available for the same service from a competing carrier. Company may require documentation or other credible evidence useful in verifying the competitive offering and are subject to the net revenue test as defined by the FCC. Nothing herein shall be construed to require Company to waive any charge if in Company's sole and exclusive discretion, such waiver conflicts or may conflict with law or regulation. Waivers will be granted to customers similarly situated. A customer is similarly situated if the circumstances of that customer are substantially and materially like those which justified the waiver in the first instance.

## SECTION 10 - iVANTAGE NETWORK SOLUTIONS-INTERSTATE OFFERINGS (Cont'd)

K. Service Term Invoice Free Credit II. New customers or customers who qualify as either a "save" or a "winback" and who meet the eligibility requirements set forth in Section K. 1 shall receive the Service Term Invoice Free Credit II.

1. Credit. For the entire service term of each new customer or customer that qualifies as either a "save" or "winback" customer, a continuing periodic credit shall be given in the invoice following each consecutive three months of uninterrupted service ("credit invoice") equal to the lower of either (i) the average of the customer's monthly usage and non-usage charges for three months preceding the credit invoice (excluding calling card charges, fees, taxes, surcharges, assessments, and similar charges); or (ii) a credit which equals the eligible charges on the invoice in which the credit is applied.
2. Eligibility. To be eligible for the Service Term Invoice Free Credit II, each customer must:
A. Have initiated service under an iVANTAGE NETWORK SOLUTIONS Service Plan;
B. Have current usage which exceeds the established minimum monthly usage levels for the applicable iVANTAGE NETWORK SOLUTIONS Service Plan;
C. Have no record of nompayment, delinquencies or issues of credit worthiness;
D. Have received three months of consecutive and uninterrupted service preceding each credit invoice;
E. Have selected this Service Term Invoice Free Credit II at the initiation of service or at any time during the first three service months but not later than the first day of service in the fourth month; and,
F. Pay all charges rendered in customer's credit invoice in excess of the amount of the applicable credit as calculated under Section A.2, preceding.

## Exhibit B

## Proposed Tariff Pages

Not Applicable - All services contained in this Tariff are deemed detariffed under 06-1345-TP-ORD.

## Exhibit C

## Narrative Describing Changes

Applicant NOS Communications, Inc. d/b/a International Plus; d/b/a 011 Communications; d/b/a The Internet Business Association; d/b/a iVantage Network Solutions; d/b/a Blue Ridge Telecom Systems, is submitting this change to detariff its toll services within the State of Ohio in compliance with the Commission's new rules governing competitive communications carriers as outlined in Docket No. 06-1345-TP-ORD. Although NOS Communications is authorized to utilize the d/b/a "Blue Ridge Telecom Systems" in Ohio, the company does not currently have any Ohio customers receiving service under that name.

## Exhibit D

## Explanation of how the Applicant intends to comply with Rule 4901:1-6-05(G)(3)

Applicant intend to post a service guide on its websites: www.nos.com, www.horizonlcommunications.com, www.qlcommunications.com, and www.voiptelecomusa.com, that outlines the CTS services offered, terms and conditions of service and pricing.

## Exhibit E

## Customer Notices

## NOTIFICATION

Beginning on January 1, 2008, the prices, service descriptions, and the terms and conditions for certain telecommunication services that you are provided by International Plus will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

This modification affects all of our intrastate long distance services and our wholesale long distance services.

This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. International Plus must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you will be able to view the company's future service offerings in a Service Guide online at www.ipmobileservices.com or you can request a copy of this information by contacting us at: 877-264-7264, or by writing to: International Plus, 4380 Boulder Highway, Las Vegas, NV 89121.

Since these services will no longer be on file with the Commission, this means that the agreement reached between the customer and the company, instead of the document on file at the PUCO, will now control new services or changes in service. This agreement, whether it is verbal or written, will still be subject to consumer protections required and enforced by the PUCO.

For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.

If you have any questions about this matter, please call International Plus at the toll free number 877-264-7264 or visit us at www.ipmobileservices.com.

Sincerely, International Plus

## NOTIFICATION

Beginning on January 1, 2008, the prices, service descriptions, and the terms and conditions for certain telecommunication services that you are provided by The Internet Business Association (hereinafter "Inetba") will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

This modification affects all of our intrastate long distance services and our wholesale long distance services.

This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. Inetba must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you will be able to view the company's future service offerings in a Service Guide online at www.intebatelecom.com or you can request a copy of this information by contacting us at: 877-264-7264, or by writing to: Inetba, 4380 Boulder Highway, Las Vegas, NV 89121.

Since these services will no longer be on file with the Commission, this means that the agreement reached between the customer and the company, instead of the document on file at the PUCO, will now control new services or changes in service. This agreement, whether it is verbal or written, will still be subject to consumer protections required and enforced by the PUCO.

For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.

If you have any questions about this matter, please call Inetba at the toll free number 877-264-7264 or visit us at www.intebatelecom.com.

Sincerely,
The Internet Business Association

## NOTIFICATION

Beginning on January 1, 2008, the prices, service descriptions, and the terms and conditions for long distance services that you are provided by The Internet Business Association (hereinafter "Inetba") will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. Inetba must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you will be able to view the company's future service offerings in a Service Guide online at www.inetbatelecom.com or you can request a copy of this information by contacting us at: 888-570-4667, or by writing to: Inetba, 4380 Boulder Highway, Las Vegas, NV 89121.

Since long distance services will no longer be on file with the Commission, this means that the agreement reached between the customer and the company, instead of the document on file at the PUCO, will now control new services or changes in service. This agreement, whether it is verbal or written, will still be subject to consumer protections required and enforced by the PUCO.

For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.

If you have any questions about this matter, please call Inetba at the toll free number 888-$570-4667$ or visit us at www.inetbatelecom.com. You may also visit the consumer information page on the PUCO's website at puco.ohio.gov for further information.

Sincerely,
The Internet Business Association

## NOTIFICATION

Beginning on January 1, 2008, the prices, service descriptions, and the terms and conditions for certain telecommunication services that you are provided by iVantage Network Solutions will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

This modification affects all of our intrastate long distance services and our wholesale long distance services.

This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. iVantage Network Solutions must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you will be able to view the company's future service offerings in a Service Guide online at www.ivantagenetworksolutions.com or you can request a copy of this information by contacting us at: 877-264-7264, or by writing to: iVantage Network Solutions, 4380 Boulder Highway, Las Vegas, NV 89121.

Since these services will no longer be on file with the Commission, this means that the agreement reached between the customer and the company, instead of the document on file at the PUCO, will now control new services or changes in service. This agreement, whether it is verbal or written, will still be subject to consumer protections required and enforced by the PUCO.

For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.

If you have any questions about this matter, please call iVantage Network Solutions at the toll free number 877-264-7264 or visit us at www.ivantagenetworksolutions.com.

Sincerely,
iVantage Network Solutions

## NOTIFICATION

Beginning on January 1, 2008, the prices, service descriptions, and the terms and conditions for long distance services that you are provided by International Plus will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. International Plus must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you will be able to view the company's future service offerings in a Service Guide online at www.internationalplus.com or you can request a copy of this information by contacting us at: 888-570-4667, or by writing to: International Plus, 4380 Boulder Highway, Las Vegas, NV 89121.

Since long distance services will no longer be on file with the Commission, this means that the agreement reached between the customer and the company, instead of the document on file at the PUCO, will now control new services or changes in service. This agreement, whether it is verbal or written, will still be subject to consumer protections required and enforced by the PUCO.

For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.

If you have any questions about this matter, please call International Plus at the toll free number 888-570-4667 or visit us at www.internationalplus.com. You may also visit the consumer information page on the PUCO's website at puco.ohio.gov for further information.

Sincerely, International Plus

## NOTIFICATION

Beginning on January 1, 2008, the prices, service descriptions, and the terms and conditions for long distance services that you are provided by iVantage Network Solutions will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. iVantage Network Solutions must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you will be able to view the company's future service offerings in a Service Guide online at www.ivantagenetworksolutions.com or you can request a copy of this information by contacting us at: 888-570-4667, or by writing to: iVantage Network Solutions, 4380 Boulder Highway, Las Vegas, NV 89121.

Since long distance services will no longer be on file with the Commission, this means that the agreement reached between the customer and the company, instead of the document on file at the PUCO, will now control new services or changes in service. This agreement, whether it is verbal or written, will still be subject to consumer protections required and enforced by the PUCO.

For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.

If you have any questions about this matter, please call iVantage Network Solutions at the toll free number 888-570-4667 or visit us at www.ivantagenetworksolutions.com. You may also visit the consumer information page on the PUCO's website at puco.ohio.gov for further information.

Sincerely,
iVantage Network Solutions

## NOTIFICATION

Beginning on January 1, 2008, the prices, service descriptions, and the terms and conditions for long distance services that you are provided by NOS Communications, Inc. will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. NOS Communications, Inc. must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you will be able to view the company's future service offerings in a Service Guide online at www.nos.com or you can request a copy of this information by contacting us at: 888-$570-4667$, or by writing to: NOS Communications, Inc., 4380 Boulder Highway Las Vegas, NV 89121.

Since long distance services will no longer be on file with the Commission, this means that the agreement reached between the customer and the company, instead of the document on file at the PUCO, will now control new services or changes in service. This agreement, whether it is verbal or written, will still be subject to consumer protections required and enforced by the PUCO.

For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.

If you have any questions about this matter, please call NOS Communications, Inc. at the toll free number 888-570-4667 or visit us at www.nos.com. You may also visit the consumer information page on the PUCO's website at puco.ohio.gov for further information.

Sincerely,
NOS Communications, Inc.

## NOTIFICATION

Beginning on January 1, 2008, the prices, service descriptions, and the terms and conditions for certain telecommunication services that you are provided by NOS Communications, Inc. will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

This modification affects all of our intrastate long distance offerings, as well as PBX service, Direct Inward Dialing Service, Centrex Service, Hunting Service, Foreign Exchange Service, CentraNet Service, Basic Business Package, Flexline Service Packages, ISDN Services, Channel Services, Operator Services, Call Forwarding, Call Transfer, Distinctive Ringing, Multi-line Value Packages, Speed Calling, Voice Mail, and NOS Voice Mail Feature Packages and Loyalty Rewards Programs.

This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. NOS Communications, Inc. must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you will be able to view the company's future service offerings in a Service Guide online at www.nos.com or you can request a copy of this information by contacting us at: 888-570-4667, or by writing to: NOS Communications, Inc., 4380 Boulder Highway Las Vegas, NV 89121.

Since these services will no longer be on file with the Commission, this means that the agreement reached between the customer and the company, instead of the document on file at the PUCO, will now control new services or changes in service. This agreement, whether it is verbal or written, will still be subject to consumer protections required and enforced by the PUCO.

For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.

If you have any questions about this matter, please call NOS Communications, Inc. at the toll free number 888-570-4667 or visit us at www.nos.com.

Sincerely, NOS Communications, Inc.

## NOTIFICATION

Beginning on January 1, 2008, the prices, service descriptions, and the terms and conditions for long distance services that you are provided by 011 Communications will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. 011 Communications must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you will be able to view the company's future service offerings in a Service Guide online at www. 011 communications.com or you can request a copy of this information by contacting us at: 888-570-4667, or by writing to: 011 Communications, 4380 Boulder Highway, Las Vegas, NV 89121.

Since long distance services will no longer be on file with the Commission, this means that the agreement reached between the customer and the company, instead of the document on file at the PUCO, will now control new services or changes in service. This agreement, whether it is verbal or written, will still be subject to consumer protections required and enforced by the PUCO.

For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.

If you have any questions about this matter, please call 011 Communications at the toll free number 888-570-4667 or visit us at www. 011 communications.com. You may also visit the consumer information page on the PUCO's website at puco.ohio.gov for further information.

Sincerely,
011 Communications

## Exhibit F

## Affidavit

## CUSTOMER NOTICE AFFIDAVIT

DISTRICT OF COLUMBIA
GGXAEXXXXX
SS:
GQdXXXXXXE

## AFFIDAVIT

I, Katherine Barker Marshall, am an authorized agent of the applicant corporation, NOS Communications, Inc. d/b/a International Plus; d/b/a 011 Communications; $\mathrm{d} / \mathrm{b} / \mathrm{a}$ The Internet Business Association; $d / b / a$ iVantage Network Solutions; $d / b / a$ Blue Ridge Telecoms Systems, and am authorized to make this statement on its behalf. I attest that customer notices accompanying this affidavit were sent to affected customers through a billing insert during the November/ December 2007 billing cycles, in accordance with Rule 4901:1-6-16, Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Executed on 12/27/07, Washington, DC (Date) (Location)


Subscribed and sworn to before me this 27th day of December 2007.
(Date)


Notary Public, Karen L. Butler My Commission Expires: June 30, 2009


[^0]:    * Sample levels only. Company reserves the right to round down the actual capacity of any S\&W Card.

