

FILE

BEFORE
THE PUBLIC UTILITIES COMMISSION OF OHIO

RECEIVED-DOCKETING DIV
2007 DEC 20 PM 4:52

In the Matter of the Amendment of Certain Rules to)
Revise Language Requirements on Utility Bills and)
Other Documents.)

Case No. 07-1042-AU-ORD

PHCO

BILL FORMAT OF
OHIO AMERICAN WATER COMPANY

Ohio American Water Company ("Ohio American") submits its bill format in accordance with the Public Utilities Commission of Ohio ("Commission") issued November 20, 2007. Attached is Ohio American's revised bill format which has incorporated the required customer information.


Ohio American is currently using the revised bill format.

Respectfully submitted on behalf of
OHIO AMERICAN WATER COMPANY



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Technician MM Date Processed 12/21/07

 **Ohio - American
Water Company**
PO BOX 578
ALTON, IL 62002-0578

For Service To:



ACCOUNT NUMBER	
AMOUNT DUE	
DUE DATE	
AMOUNT DUE AFTER DUE DATE	
Please return this portion with check ▼ Payable to the address below ▼	

**Ohio American Water
Company**
PO Box 2568
Decatur, Illinois 62525-2568



Customer Account Information

For Services To:

Account Number:

Premise Number:

Billing Period & Meter Information

Billing Date:

Billing Period:

Next reading on/about:

Rate Type: Residential

Meter readings in current billing period:

Meter Number 046202251A is a 5/8-inch meter.

Present-actual

Last-actual

100 Cubic Feet used

1 cu ft equals approx 7.50 gal

Gallons used

Billing Summary

-----Prior Balance-----

Balance from last bill

Payments as of Jan 22, 2003. Thanks!

Total prior balance, Jan 22, 2003

-----Adjustments-----

WATER CHARGE ADJUSTMENT - 91

Total adjustments, Jan 22, 2003

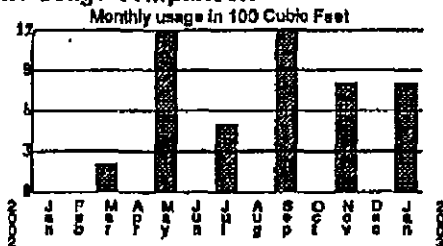
-----Current Water Charges-----

WATER CHARGE (\$.000000 x8.00)

Total water charges, Jan 22, 2003

-----TOTAL AMOUNT DUE-----

Water Usage Comparison



Messages to you from Ohio American Water Company

To provide you with the best possible service, our Customer Service Center is now here to serve you 24 hrs a day 7 days a week. Our new toll-free number is 1-800-673-5999. If you have any questions about your bill or the services we provide please feel free to contact us.

*If your complaint is not resolved after you have called Ohio-American, or for general utility information, residential and business customers may contact the public utilities commission of Ohio for assistance at 1-800-686-7826, (toll free) or for TTY at 1-800-686-1570 (toll free), from 8:00 a.m. to 5:00 p.m. weekdays or at www.PUCO.ohio.gov. Residential customers may also contact the Ohio consumers' counsel for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.pickocc.org.

Customer Service & Emergencies 1-800-673-5999 (24 Hours)
For Hearing Impaired Customers TDD 1-800-300-6202 (24 Hours)
Rates available upon request.
Visit us on the INTERNET at: www.oawc.com