



City of Perrysburg

201 West Indiana Avenue Perrysburg, Ohio 43551-1582 Phone: (419) 872-7896

Fax: (419) 872-7897 www.ci.perrysburg.oh.us

December 17, 2007

PUCO

2001 DEC 19 PH 12: 43

PUCO 180 E. Broad Street Columbus, Ohio 43215

Re: City of Perrysburg

Dear Sir,

Enclosed please find the original and ten copies of the following:

- 1. Motion for extension of certificate expiration date.
- 2. Renewal application.

If you have any questions, please feel free to call me.

Sincerely.

Peter D. Gwyn Law Director

PDG/cs

Enclosures

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BEFORE THE PUBLIC UTILITIES COMMISION OF OHIO

In The Matter of the)		
The City of Perrysburg for Certification)	Case No. 01-2383-EL-GAG
As a Governmental Aggregator)		

MOTION FOR EXTENSION OF CERTIFICATE EXPIRATION DATE AND MEMORANDUM IN SUPPORT

I. MOTION FOR EXTENSION

4195399185

Now comes The City of Perrysburg ("The City of Perrysburg") and moves that the Public Utilities Commission of Ohio ("Commission") grant an extension of the December 27, 2007, expiration date of its certificate to provide governmental aggregation services. Inadvertently, the City of Perrysburg did not file an application for renewal of Certificate 01-080 (3) within the 30-120 day advance window set forth in rule 4901:1-27-09 of the Ohio Administrative Code ("OAC"). The City of Perrysburg will file its renewal application, out of time, on or before December 16, 2007, and the City of Perrysburg seeks an extension of its certificate's expiration date while the Commission is considering the renewal application.

IJ. MEMORANDUM IN SUPPORT

The City of Perrysburg was granted the authority to provide governmental aggregation services on October 10, 2001, and its current certificate expires on December 27, 2007. Since that time, the City of Perrysburg has chosen a supplier for the retail and commercial electric services. Power is currently flowing to its participants under a commercial aggregation program. Unfortunately, due to an inadvertent oversight with regard to the timing for filing, the City of Perrysburg did not realize that the advance filing date for its certificate renewal has passed. The

City of Perrysburg will file its renewal application on or before December 16, 2007. While the Commission considers the renewal, the City of Perrysburg requests an extension of the expiration date of its certificate from December 27, 2007 to January 16, 2008, to allow for the thirty day review period from the December 16, 2007 renewal application filing date.

The City of Perrysburg's request for an extension is reasonable under the circumstances and should be granted. Should the City's ability to provide aggregation services expire on December 27, 2007, the City of Perrysburg's aggregation participants would be at a disadvantage in that they would not be able to receive the most competitive electric rate. Although the City of Perrysburg inadvertently failed to file its renewal application within the 30-120 day window as set forth in Rule 4901:1-27-09 (A), in substance there have been no material changes in the City of Perrysburg's operation of its aggregation program. Indeed, expect for the automatic expiration date of its Certificate 01-080 (3), the City of Perrysburg has done nothing that would warrant suspension or rescission of its authority. Since the City of Perrysburg's dilemma has been caused by an inadvertent oversight, an extension would allow the City to obtain renewal of its certificate without causing inconvenience to its participants. Indeed, extension of the expiration date is necessary to prevent irreparable harm to the City of Perrysburg and it participating consumers, and would prevent disruption in service to City of Perrysburg participants. The City of Perrysburg respectfully submits that an extension of its certificate expiration date is in the public interest.

Wherefore, the City of Perrysburg respectfully urges the Commission to grant the extension.

Respectfully submitted,

The City of Perrysburg



4195399185

The Public Utilities Commission of Ohio

Renewal Instructions for Governmental Aggregators

- Where to File: Renewal applications should be sent to: Public Utilities Commission of Į. Ohio, Docketing Division 13th Floor, 180 East Broad Street, Columbus Ohio 43215-3793.
- What to File: Applicant must submit one original notarized application signed by an II. authorized official and ten conformed copies, including all exhibits, affidavits, and other attachments. All attachments, affidavits, and exhibits should be clearly labeled as indicated on the application form. For example, Exhibit A-2 should be labeled "Exhibit A-2 'Authorizing Ordinance." All pages should be numbered and attached in a sequential order. VERY IMPORTANT: The renewal application must be docketed in the applicant's original EL-GAG case number.
- Renewal Application Form: The renewal application form is available on the Commission's web site, www.puco.ohjo.gov or directly from the Commission at: Public Utilities Commission of Ohio, Docketing Division Bth Floor, 180 East Broad Street, Columbus Ohio 43215-3793.
- Commission Process for Certification Renewal: A renewal application shall be made on forms approved and supplied by the Commission. The applicant shall complete the appropriate application form in its entirety and supply all required attachments, affidavits, and evidence of capability specified by the form at the time an application is filed. The Commission renewal process begins when the Commission's Docketing Division receives and time/date stamps the application. An incomplete application may be suspended or rejected. An application that has been suspended as incomplete will cause delay in renewal

If the Commission does not act within 30 days, the renewal application is deemed automatically approved on the 31st day after the official filing date. If the Commission suspends the application, the Commission shall notify the applicant of the reasons for such suspension and may direct the applicant to furnish additional information. The Commission shall act to approve or deny a suspended application within 90 days of the date that the application was suspended. Upon Commission approval, the applicant shall receive notification of approval and a numbered certificate that specifies the service(s) for which the applicant is certified and the dates for which the certificate is valid.

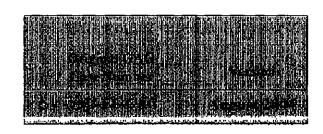
Unless otherwise specified by the Commission, a competitive retail electric service provider's certificate is valid for a period of two years, beginning and ending on the dates specified on the certificate. The applicant may renew its certificate in accordance with Rule 4901;1-24-09 of the Ohio Administrative Code.

CRES providers shall inform the Commission of any material change to the information supplied in a certification application within thirty days of such material change in accordance with Rule 4901:1-24-10 of the Ohio Administrative Code.

- V. Questions: Questions regarding filing procedures should be directed to Tamara Turkenton at (614) 995-7096 or <u>Tammy.Turkenton@puc.state.oh.us</u> or Chuck Stockhausen at (614) 728-5049 or <u>Charles.Stockhausen@puc.state.oh.us</u>.
- VI. Governing Law: The certification/renewal of competitive retail electric suppliers is governed by Chapter 4901:1-24 of the Ohio Administrative Code, Chapter 4901:1-21 of the Ohio Administrative Code, and Section 4928.08 of the Ohio Revised Code.



The Public Utilities Commission of Ohio



RENEWAL APPLICATION FOR GOVERNMENTAL AGGREGATORS

Please print or type all required information. Identify all attachments with an exhibit label and title (Example: Exhibit A-4 Opt-Out Form). All attachments should bear the legal name of the Applicant and should be included on the electronic copy provided. Applicants should file completed applications and all related correspondence with: Public Utilities Commission of Ohio, Docketing Division, 180 East Broad Street, Columbus, OH 43215-3793.

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A. RENEWAL INFORMATION

A-1 Applicant's legal name, address, telephone number, PUCO certificate number, and web site address

Legal Name City of Perrysburg, Ohio

Address 201 W. Indiana Avenue, Perrysburg, Ohio 43551

PUCO Certificate # and Date Certified 01-080 (2) & 10/10/2001

Telephone # (419) 872-8010 Web site address (if any) www.ci.perrysburg.oh.us

- A-2 Exhibit A-2 "Authorizing Ordinance" provide a copy of the ordinance or resolution authorizing the formation of a governmental aggregation program adopted pursuant to Section 4928.20(A) of the Revised Code.
- A-3 Exhibit A-3 "Operation and Governance Plan" provide a copy of the applicant's current plan for operation and governance of its aggregation program adopted pursuant to Section 4928,20(C) of the Revised Code. The Operation and Governance Plan explained in Exhibit A-3 should include:
 - Terms and conditions of enrollment including:
 - Rates
 - Charges
 - Switching fees, if any
 - Policies associated with customers moving into/out of aggregation area
 - Billing procedures
 - Procedures for handling complaints and disputes including the toll-free telephone number and address for customer contacts

A-4	Exhibit A-4 Automatic Aggregation Disclosure-"Opt-out Form" provide a copy of
	the disclosures/"opt-out" required by Section 4928.20(D) of the Revised Code, if its
	aggregation program provides for automatic aggregation in accordance with Section
	4928.20(A) of the Revised Code. If the opt-out is in draft form, docket the final opt-out
	(including beginning and ending dates of the 21-day -out period and the selected CRES
	supplier) with the Commission within 10 days prior to providing or offering service. See
	#12 in the attached Affidavit.

A-5	Contact person for regulatory or emergency matters
	Name Peter Gwyn
	Title Law Director
	Business address 110 W. Second Street, Perrysburg, OH 43551
	Telephone # (419) 872-7896 Fax # (419) 872-7897
	E-mail address (if any) pgwyu@cl.perrysburg.oh.us
A-6	Contact person for Commission Staff use in investigating customer complaints
	Name Peter Gwyn
	Title Law Director
	Business address 110 W. Second Street, Perrysburg, OH 43551
	Telephone # (419) 872-7896 Fax # (419) 872-7897
	E-mail address (if any) pgwyu@ci.perrysburg.oh.us
A-7	Applicant's address and toll-free number for customer service and complaints Customer Service address 110 W. Second Street, Perrysburg, OH 43551 Toll-free Telephone # (419) 872-7896 Fax # (419) 872-7897 E-mail address (if any) pgwyn@ci.perrysburg.oh.us Solution Toll-free Telephone # (419) 872-7897 E-mail address (if any) pgwyn@ci.perrysburg.oh.us Toll-free Telephone # (419) 872-7897 E-mail address (if any) pgwyn@ci.perrysburg.oh.us Toll-free Telephone # (419) 872-7897 E-mail address (if any) pgwyn@ci.perrysburg.oh.us Toll-free Telephone # (419) 872-7897
Sworn Month Signatu	and subscribed before me this 17th day of DECEMBER 2007 Year Cynthia L. Silvis, Notary, States fobio Print Name and Title
	OFFICIAL SEAL CYNTHIA L. WYLVES MISSION EXPIRES ON 01-24-2010 NOTARY PUBLIC, STATE OF OHIO

<u>AFFIDAVIT</u>

State of Units	State of	Ohio	:
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Perysburgss (Town)

County of Wood

Peter Gwyn, Affiant, being duly sworn/affirmed according to law, deposes and says that:

He/She is the Law Director (Office of Affiant) of City of Perry Rura (Name of Applicant);

That he/she is authorized to and does make this affidavit for said Applicant,

- The Applicant herein, attests under penalty of false statement that all statements made in the
 application for certification renewal are true and complete and that it will amend its application while
 the application is pending if any substantial changes occur regarding the information provided in the
 application.
- The Applicant herein, attests it will timely file an annual report with the Public Utilities Commission
 of Ohio of its intrastate gross receipts, gross earnings, and sales of kilowatt-hours of electricity
 pursuant to Division (A) of Section 4905.10. Division (A) of Section 4911.18, and Division (F) of
 Section 4928.06 of the Revised Code.
- The Applicant herein, attests that it will timely pay any assessments made pursuant to Sections 4905.10, 4911.18, or Division F of Section 4928.06 of the Revised Code.
- 4. The Applicant herein, attests that it will comply with all Public Utilities Commission of Ohio rules or orders as adopted pursuant to Chapter 4928 of the Revised Code.
- 5. The Applicant herein, attests that it will cooperate fully with the Public Utilities Commission of Onio, and its Staff on any utility matter including the investigation of any consumer complaint regarding any service offered or provided by the Applicant.
- The Applicant herein, attests that it will fully comply with Section 4928.09 of the Revised Code regarding consent to the jurisdiction of Ohio Courts and the service of process.
- 7. The Applicant herein, attests that it will comply with all state and/or federal rules and regulations concerning consumer protection, the environment, and advertising/promotions.
- 8. The Applicant herein, attests that it will use its best efforts to verify that any entity with whom it has a contractual relationship to purchase power is in compliance with all applicable licensing requirements of the Federal Energy Regulatory Commission and the Public Utilities Commission of Ohio.
- 9. The Applicant herein, attests that it will cooperate fully with the Public Utilities Commission of Ohio, the electric distribution companies, the regional transmission entities, and other electric suppliers in the event of an emergency condition that may jeopardize the safety and reliability of the electric service in accordance with the emergency plans and other procedures as may be determined appropriate by the Commission.
- 10. If applicable to the service(s) the Applicant will provide, the Applicant herein, attests that it will adhere to the reliability standards of (1) the North American Electric Reliability Council (NERC), (2) the appropriate regional reliability council(s), and (3) the Public Utilities Commission of Ohio. (Only applicable if pertains to the services the Applicant is offering)

- 11. The Applicant herein, attests that it will inform the Commission of any material change to the information supplied in the renewal application within 30 days of such material change, including any change in contact person for regulatory purposes or contact person for Staff use in investigating customer complaints.
- 12. The Applicant herein, attests that if the opt-out is in draft form, the Applicant will docket the final optout (including beginning and ending dates of the 21-day -out period and the selected CRES supplier) with the Commission within 10 days prior to providing or offering service.

That the facts above set forth are true and correct to the best of his/her knowledge, information, and betief and that he/she expects said Applicant to be able to prove the same at any hearing hereof.

Signature of Affiant & Title

Month

Sworm and subscribed before me this 17th day of DECEMBER 200

Dilvis Notary State of Ohio

CYNTHIAL. SILVIS

My Commission Exp. January 24, 2010

Exhibit A-2 Authorizing Ordinance

4195399185

ORDINANCE NO. 104-2000

AN ORDINANCE AUTHORIZING ALL ACTIONS NECESSARY TO EFFECT A GOVERNMENTAL ELECTRICITY AGGREGATION PROGRAM WITH OPT-OUT PROVISIONS PURSUANT TO SECTION 4928.20, OHIO REVISED CODE, DIRECTING THE WOOD COUNTY BOARD OF ELECTIONS TO SUBMIT A BALLOT QUESTION TO THE ELECTORS, AND TO DECLARE AN EMERGENCY.

WHEREAS, the Ohio Legislature has enacted electric deregulation legislation ("AM.Sub S.B. No.3") which authorizes the legislative authorities of municipal corporations, townships and counties to aggregate the retail electrical loads located in the respective jurisdictions and to enter into service agreements to facilitate for those loads the purchase and sale of electricity; and

WHEREAS, such legislative authorities may exercise such authority jointly with any legislative authorities, and

WHEREAS, governmental aggregation provides an opportunity for residential and small business customers collectively to participate in the potential benefits of electricity deregulation through lower electric rates which they would not otherwise be able to have individually, and

WHEREAS, this Council seeks to establish a governmental aggregation program with opt-out provisions pursuant to Section 4928.20, Ohio Revised Code, (the "Aggregation Program"), for the residents, businesses and other electric consumers in the City and in conjunction jointly with any other municipal corporation, township, county or other political subdivision of the State of Ohio, as permitted by law;

NOW, THEREFORE, BE IT ORDAINED BY THE COUNCIL OF THE CITY OF PERRYSBURG, WOOD COUNTY, OHIO:

SECTION 1. This Council finds and determines that it is in the best interest of the City of Perrysburg, its residents, businesses and other electric consumers located within the corporate limits of the City to establish the Aggregation Program in the City. Provided that this Ordinance and the Aggregation Program is approved by the electors of the City pursuant to Section 2 of this Ordinance.

SECTION 2. The Board of Elections of Wood County is hereby directed to submit the following question to the electors of the City at the general election on November 7, 2000.

Shall the City of Perrysburg have the authority to aggregate the retail electric loads located in the City, and for that purpose, enter into service agreements to

Ordinance No. 104-2000 Page 2

facilitate for those loads the sale and purchase of electricity, such aggregation to occur automatically except where any person elects to opt out, all in accordance with Section 4928.20 of the Ohio Revised Code and Ordinance No. 104-2000 adopted by the City Council?

The Clerk of this Council is instructed immediately to file a certified copy of this Ordinance and the proposed form of the ballot question with the County Board of Elections not less then seventy-five (75) days prior to November 7, 2000. The Aggregation Program shall not take effect unless approved by a majority of the electors voting upon this Ordinance and the Aggregation Program provided for herein at the election held pursuant to this Section 2 and Section 4928.20, Ohio Revised Code.

SECTION 3. Upon the approval of a majority of the electors voting at the special election provided for in Section 2 of this Ordinance, this Council individually or jointly with any other political subdivision, shall develop a plan of operation and governance for the Aggregation Program. Before adopting such plan, this Council shall hold at least two public hearings on the plan. Before the first hearing, notice of the hearings shall be published once a week for two consecutive weeks in a newspaper of general circulation in the City. This notice shall summarize the plan and state the date, time and location of each hearing. No plan adopted by this Council shall aggregate the electrical load of any electric load center within in the City unless it in advance clearly discloses to the person owning, occupying, controlling, or using the load center that the person will be enrolled automatically in the Aggregation Program and will remain so enrolled unless the person affirmatively elects by a stated procedure not to be so enrolled. The disclosure shall state prominently the rates, charges, and other terms and conditions of enrollment. The stated procedure shall allow any person enrolled in the Aggregation Program the opportunity to opt out of the program every two years, without paying a switching fee. Any such person that opts out of the Aggregation Program pursuant to the stated procedure shall of Section 4928.14 or division (d) of Section 4928.35, Ohio Revised Code until the person chooses an alternative supplier.

SECTION 4. It is found and determined that all formal actions of Council concerning or relating to the passage of this Ordinance were adopted in an open meeting of the Council, and that all deliberations of this Council and any of its committees, that resulted in such formal actions, were in meetings open to the public in compliance with all legal requirements of the City of Perrysburg and the State of Ohio.

Ordinance No. 104-2000 Page 3

SECTION 5. This ordinance is hereby declared to be an emergency measure necessary for the immediate preservation of the public peace, health and safety of the citizens of the City of Perrysburg, Wood County, Ohio and shall be in full force and effect from and immediately after its passage and approval by the Mayor.

President of Council

PASSED

7-11-00

ATTEST:

APPROVED:

•

7-11-00

PETER D. GWYN

DIRECTOR OF LAW

Exhibit A-3 Operation and Governance Plan

ORDINANCE NO. 151-2001

AN ORDINANCE APPROVING THE AMENDED PLAN OF OPERATION AND GOVERNANCE FOR THE PERRYSBURG GOVERNMENTAL AGGREGATION PROGRAM, AND DECLARING AN EMERGENCY.

WHEREAS, Ordinance No. 104-2009 authorized all actions necessary to affect a government electric aggregation program and submission of a ballot question to the electors at the November 7, 2000 election; and

WHEREAS, the voters approved the creation of the opt-out aggregation program within the City of Perrysburg, and

WHEREAS, Ordinance No. 188-2000 authorized the submission of an application for certification for the government aggregation program to the Public Utilities Commission of Ohio; and

WHEREAS, Ordinance No. 188-2000 approved the Plan of Operation and Governance for the Perrysburg Governmental Aggregation Program; and

WHEREAS, since the passage of Ordinance No. 188-2000 and approval of the Plan of Operation and Governance, the Fublic Utilities Commission of Ohio ("PUCO") has adopted Rules for Governmental Aggregation Service, and;

WHEREAS, the Plan of Operation and Governance has to be amended to comply with the PUCO Rules; and

WHEREAS, the members of the Northwest Ohio Aggregation Coalition have jointly developed an amended Plan of Operation and Governance for the aggregation program; and

WHEREAS, a copy of the amended Plan of Operation and Governance is attached hereto as Exhibit "A";

NOW, THEREFORE, BE IT ORDAINED BY THE COUNCIL OF THE CITY OF PERRYSBURG, WOOD COUNTY, OHIO:

SECTION 1. That the amended Plan of Operation and Governance for the aggregation program prepared by the Northwestern Ohio Aggregation Coalition (NOAC) is hereby approved.

SECTION 2. It is found and determined that all formal actions of Council concerning or relating to the passage of this Ordinance were adopted in an open meeting of the Council, and that all deliberations of this Council and any of its committees, that resulted in such formal actions, were in meetings open to the public in compliance with all legal requirements of the City of Perrysburg and the State of Ohio.

Ordinance No. 151-2001

SECTION 3. This ordinance is hereby declared to be an emergency measure necessary for the immediate preservation of the public peace, health and safety of the citizens of the City of Perrysburg, Wood County, Ohio and shall be in full force and effect from and immediately after its passage and approval by the Mayor.

PASSED

APPROVED: 9-17-01

PETER D. GWYN DIRECTOR OF LAW ordinance no. 101-01

EXHIBIT "A"

CITY OF PERRYSBURG, OHIO

ELECTRIC AGGREGATION PROGAM

AMENDED

PLAN OF OPERATION AND GOVERNANCE

As A Member Of The

Northwest Ohio Aggregation Coalition



For Additional Information Contact: Mark Frye Palmer Energy 5650 W. Central Avenue Toledo, Ohio 43615 12/05/2007 09:51

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PALMER ENERGY

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INTRODUCTION

The City of Perrysburg, Ohio, together with the participating communities of the Northwest Ohio Aggregation Coalition ("NOAC") developed this Electric Aggregation Program Amended Plan of Operation and Governance ("Amended Plan of Operation") in accordance with the governmental aggregation provisions of Section 4928.20 of the Ohio Revised Code. The Amended Plan of Operation provides, in detail, the services provided under the aggregate, customer rights, terms and conditions of service, rate setting, and aggregate structure and formation.

The Perrysburg aggregation program is designed to reduce the amount consumers pay for electric energy. The City will not buy or resell the power for the participants of the program. Instead, Perrysburg will serve as the purchasing agent for the program and will negotiate a contract with a competitive retail electric supplier to provide firm, all-requirements service to the members of its aggregation program. The contract will be for fixed price service to each class of customers at a rate that is lower than the standard offer from Toledo Edison. Customer rights and terms of service are discussed in detail in this Amended Plan of Operation and Governance.

Perrysburg's Amended Plan of Operation is in adherence with the requirements of Amended Substitute Senate Bill 3 of 2000 as provided in Revised Code Section 4928.20 and the Rules for Competitive and Noncompetitive Retail Electric Service Standards Regarding Governmental Aggregation. The Amended Bill opened Ohio's retail electric market on January 1, 2001, and authorized the combining of multiple electric loads within and by a municipality, an unincorporated township or the unincorporated areas of the county by a board of county commissioners for the purpose of purchasing electric generation and related services in Ohio's competitive retail market. The legislation also provided the Public Utility Commission of Ohio ("PUCO") with authority to promulgate and adopt rules regarding governmental aggregation in Ohio. The City of Perrysburg's Amended Plan of Operation complies with the requirements of the governmental aggregation rules as issued by the PUCO on August 9, 2001.

A majority of Perrysburg's residents approved a ballot issue in November of 2000 authorizing the City to form an aggregation whereby electric consumers would be automatically included in a large buying group unless, subject to prior notice, they followed a stated procedure to opt-out. It is Perrysburg's intent to represent its electric consumers in Ohio's emerging competitive retail electric market. Acting as a purchasing agent for its residents and small businesses. Perrysburg hereby joins with other participating communities of NOAC and automatically aggregates all eligible electric consumers that do not otherwise opt-out of the aggregate. Perrysburg, as a member of NOAC, has negotiated the best rates for electric generation and related services for electric consumers within the City. Any electric consumer in Perrysburg has the ability to decline service, opt-out of the aggregate, and choose the incumbent supplier or any other alternative electric supplier. The State of Ohio allows the Director of the Ohio Department of Development to aggregate electric consumers that participate in the Percentage of Income Payment Plan ("PIPP") throughout Ohio. Accordingly, customers

on PIPP at the time of the Opt-out will not participate in Perrysburg's electric aggregation program.

I. GOVERNMENTAL AGGREGATION FORMATION PROCESS

1.1 Statutory Requirements.

Perrysburg, as part of NOAC, shall develop and institute an opt-out aggregation. The process of governmental aggregation is set out in Ohio Revised Code Section 4928.20. The section defines two different types of aggregation that may be enacted by a governmental entity -- opt-in aggregation and opt-out aggregation. Opt-in aggregation can occur only with the prior consent of each electric consumer. That is, the consumer must give its consent to be included in the governmental aggregation program, prior to inclusion. Under the opt-out aggregation provisions, all electric consumers within the municipality or township may be automatically included in the governmental aggregation program. However, opt-out aggregation may only occur after the majority of voters within a municipality, an unincorporated township, or other unincorporated areas of the county authorize the formation of the governmental aggregation. The governmental entity must adopt an ordinance or a resolution placing the issue on the ballot and voters must decide the issue in a general or special election. After obtaining majority voter approval, but prior to inclusion in the aggregate, affected customers must be given notice entitling them to affirmatively elect not to be part of the governmental aggregation program. Perrysburg obtained the support of the majority of its voters and shall automatically include electric consumers within the City's corporate limits in its aggregate, unless such consumers follow a prescribed procedure for opting out. Perrysburg's opt-out notice, procedure and period are discussed in Section VIII below.

1.2 PUCO Certification

In addition to requiring the support of the majority of voters within a municipality, an unincorporated township, or the other unincorporated areas of the county. Section 4928.20 of the Ohio Revised Code requires PUCO certification of governmental aggregation programs. In order to obtain PUCO certification, governmental entities are required to complete and file a certification application. To maintain their certified status, governmental aggregators must comply with the PUCO's Competitive and Noncompetitive Retail Electric Service Standards Regarding Governmental Aggregation. Perrysburg filed for, and has obtained, certification as a Governmental Aggregation. The City, as a member of NOAC, developed this Amended Plan of Operation and Governance in compliance with the PUCO's rules regarding governmental aggregation. With the assistance of its electric generation service supplier. Perrysburg shall comply with the PUCO's governmental aggregation rules.

IL RETAIL ELECTRIC GENERATION SERVICE PROVIDER

The City has selected WPS Energy Services, Inc. ("WPS") as its electric generation service supplier. Perrysburg shall serve as the purchasing agent for the City's aggregation program and has delegated to WPS the responsibility implementing the Perrysburg aggregation program. WPS is certified as a Competitive Retail Electric Service

("CRES") Provider by the PUCO; is eligible to receive Market Support Generation ("MSG") and Non-MSG from FirstEnergy as a signatory to the Stipulation and the Supplemental Agreement arising from the FirstEnergy Transition Plan Case; is a licensed Federal Power Marketer with the FERC; has a Service Agreement for Network Integration Transmission Service under FirstEnergy's Open Access Transmission Tariff; has a Service Agreement under FirstEnergy's Market-based Rate Tariff; has the corporate structure to sell both wholesale and retail firm power; has demonstrated that its Electronic Data Interchange ("EDI") computer network is fully functional and capable of handling the requirements of the retail electric customers in Perrysburg; has the marketing ability to reach the retail electric customers in the City and the ability to educate them on the City's aggregation program; has a fully staffed and trained call center capable of handling customer calls related to the City's program; has establish a toll-free number as required by the PUCO for customer service and complaints related to the City's aggregation program; and shall assist the City in fulfilling requirements imposed on the Perrysburg aggregation by the PUCO.

III. AGGREGATION SERVICES

WPS shall serve as Perrysburg's CRES Provider and with the assistance of the City and/or the City's authorized agent WPS shall perform the following functions regarding Perrysburg's aggregation program: assist the City in fulfilling PUCO requirements including the filing of required reports and the compliance of this Amended Plan of Operation with PUCO rules; analyze customer information provided by Toledo Edison to identify eligible customers within the City's comprate limits; develop the program's rates, terms and conditions of service and out-out notices; distribute required notices to electric consumers in Penysburg; conduct the opt-out process; notify Toledo Edison of the customers in the City's aggregate; notify customers of service start dates; undertake all EDI responsibilities and interact with FirstEnergy regarding the same; provide customer service and support as discussed herein; develop consumer education materials; comply with the PUCO's environmental disclosure requirements; inform customers that move into the City after program start-up of the program and of their ability to opt-out; address all customer complaints as discussed herein; administer the credit and collection process; provide new program rates at the end of the initial two year term; notify customers of the program's new rates, terms and conditions of service and of their ability to opt-out at no charge at that time; and otherwise implement this Amended Plan of Operation and Governance.

IV. POWER SUPPLY AGREEMENT

Perrysourg and WPS have entered into a binding Power Supply Agreement for th
provision of services to Penysburg's aggregated electric consumers. Penysburg
Ordinance No authorizes the City's entering such Agreement. The term
and conditions of the Agreement govern the implementation and administration of th
City's aggregation program. A copy of the Agreement is attached hereto as Attachmen
Δ. A copy of Ordinance No. is attached hereto as Attachment B.

٧. RATE SETTING

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Pertysburg, as a participating member of NOAC, and WPS have negotiated rates for the first two (2) years of the four (4) year Perrysburg-WPS Agreement. The rates are as provided in the Power Supply Agreement and are fixed for the initial two year period. WPS will pay the \$5 switching fee imposed by the local utility. No later than the twentyfirst month of service, WPS and Perrysburg, as a member of NOAC, shall negotiate rates for the final two years of the WPS-supplied program. WPS shall provide rates for the program based primarily on the then current electric power market prices and any MSG or Non-MSG available.

VI. CREDIT AND COLLECTION POLICY

б. Į Billing

Customers will continue to receive a monthly bill from Toledo Edison, which will include charges from WPS for the electric generation portion of their bill. Customers are billed according to their Toledo Edison bill cycle. Toledo Edison bills customers monthly, in 21 billing cycles throughout the month. WPS will use FirstEnergy's rate ready consolidated billing method initially but may perform consolidated billing on behalf of the local distribution company once the PUCO rules regarding the same are finalized. In the event that WPS should decide to separately bill customers for generation charges, it will only do so after obtaining the City's prior approval and after providing prior notification to the customer.

6.2 Payment Terms

Customers are required to pay their entire Toledo Edison bill in a timely manner to avoid late charges and to maintain good standing in the program. All payments are applied to the Toledo Edison portion of the bill first. WPS's charges will be paid after the amount owed to Toledo Edison is paid in full. Failure to pay the full amount due, including WPS's charges, will lead to termination from the program. The Toledo Edison notices will include Toledo Edison's charges to the customer and will not include WPS's charges. WPS's past due notices are discussed below.

6.3 Collection Process

Customers are obligated to keep their accounts current. If WPS does not receive payment by the bill due date and an account balance exceeding \$25.00 remains past due for thirty (30) days at the time of billing, a written ten (10) day Past-Due Nolice will be issued. Accounts with a balance exceeding \$25.00 past due sixty (60) days at the time of billing, and that were previously issued a Past Due Notice, will be issued a ten (10) day written Notification of Intent to Terminate Letter. Accounts remaining past due after the ten (10) day Notification of Intent to Terminate letter will be sent a Program Termination and Payment Request Notice. If amounts owed to WPS are not paid in full within fiftoon (15) days of issuance of the Program Termination and Payment Request Notice, accounts with balances exceeding \$25.00 past due will be terminated from the Aggregation Program and returned to Toledo Edison. Customers with accounts returned to Toledo Edison for non-payment are obligated to pay WPS the remaining balance on the account. Customer accounts continuing as past due after termination from the program due to nonpayment may be turned over to a collection agency and reported to the credit bureau. after ten (10) days' written notification.

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VII. PROGRAM ENROLLMENT

Perrysburg's electric aggregation is an "ont-out" aggregation program. Accordingly, customers will be automatically included in the City's aggregation program unless they comply with the program's opt-out procedure discussed in Section VIII below. Customers who wish to participate and remain in the City's aggregate need not take any action. These customers will be automatically enrolled in Perrysburg's program, Enrollment shall commence with the start of service and shall continue for a two (2) year period. Customers will be notified by WPS when service under the program will begin which shall coincide with the switch from their current supplier.

VIII. OPT-OUT PROCEDURE AND TERMS

8.1 Ont-out Process

WPS will implement the opt-out process on behalf of the City of Perrysburg and participating members of NOAC. Prior to commencement of service, WPS will utilize customer information provided by Toledo Edison to notify all eligible retail electric consumers in the City of their right to opt-out of Perrysburg's Electric Aggregation Program. Eligible Consumers shall be residential or commercial customers in the City that are not otherwise designated by Toledo Edison as PIPP customers at the time of the Opt-out Period or are otherwise deemed ineligible to participate in the City's Aggregation Program. Eligible Consumers will receive by mail a notice disclosing: the Program's rates; terms and conditions of service; general information related to the Program; and the City's membership and association with NOAC. The notice shall clearly provide instructions on how to opt-out of the program, which shall be by returning a postcard or calling a designated number. The Opt-out Period shall be a twenty-one (21) day period. Eligible Consumers shall have twenty-one (21) days from the date of the postmark on the notice to indicate their intent to opt-out. Eligible Consumers that do not follow the prescribed opt-out procedure shall be automatically included in the program. It is the customer's responsibility to notify WPS if they are inadvertently switched and are not a Toledo Edison customer in the NOAC participating communities listed above. WPS shall notify Toledo Edison/FirstEnergy of Perrysburg's Eligible Consumers to be switched to service under the Program.

8.2 Ont-out Privileges

Perrysburg's Toledo Edison customers may opt-out of the City's Aggregation Program at no charge under the following circumstances: a) during the initial opt-out period; b) at the end of the two year Enrollment Period; c) if they move from their current place of residence to a new place within NOAC they will automatically be terminated from the program until the next quarterly refresh; or d) if WPS's rates exceed those in Toledo Edison's Standard Service Offer. Participants that desire to opt-out of the City's aggregation program any other time may be subject to a \$25 switching fee.

8.3 Return to Toledo Edison Service

Customers that opt-out of Perrysburg's Aggregation Program will default to Toledo Edison's Standard Service Offer, until the consumer selects an alternate generation supplier.

8.4 Switching to Other Suppliers

Aggregation Program participants that switch to a different generation supplier after the expiration of the enrollment period will be allowed to do so in correlation with the consumer's next scheduled meter read date. Switching to a different generation supplier on the next meter read date, however, will occur when the next meter read date is 13 business days or more from the date of the consumer's notice of intent to opt-out of the Aggregation Group. If notification is less than 13 days this may result in the consumer being with their current supplier or WPS for an additional 1-2 months. Consumers choosing to switch, outside of the opt-out period, may be subject to a \$25 switching fee. Notification of intent to opt-out of the Aggregation Group may be made by contacting WPS by telephone or in writing.

IX. JOINING THE PROGRAM AFTER START-UP

9.1 New Perrysburg Residents

Residential customers that move into Perrysburg after the conclusion of the initial Optout Period shall have the opportunity to join the City's Aggregation Program at the rates provided in the Power Supply Agreement. These customers may call WPS for information on joining the program. WPS will conduct a quarterly Opt-out Period subject to receipt of new customer information from Toledo Edison. WPS will inform new residents of the City's automatic aggregation program and of their right to opt-out of the Program. The Opt-out Period shall be twenty-one (21) days. The two (2) year enrollment term shall be modified to conclude with that of the general Perrysburg aggregation pool.

9.2 <u>Customer Movement Within Perrysburg</u>

Perrysburg's Aggregation Program participants that move from one location to another within the corporate limits of the City shall retain their participant status at the Power Supply Agreement price. However, these customers reserve the right to opt-out of the program at no cost if they change their place of residence. If the customer moves within the NOAC area they will be terminated from the program and will revert back to Toledo Edison until the next quarterly refresh. At that time they will be given an opportunity to re-join the program at the previous rate.

9.3 Previously Opted-Out or otherwise Not Enrolled Customers

Toledo Edison customers in the City of Perrysburg may join the City's Aggregation Program after the expiration of the initial Opt-out Period by contacting WPS. Enrollment and service activation shall be subject to the written policies of WPS. Rates for such customers shall be at the Power Supply Agreement price, or at a market-based price, subject to the policies of WPS.

X. RELIABILTY OF ELECTRIC SERVICE

For the protection of retail electric consumers in Ohio, the PUCO has adopted rules governing the minimum service, quality, safety, and reliability practices for local utilities like Toledo Edison. The rules provide standards for inspection, maintenance, repair, and replacement of the transmission and distribution lines of each local utility. The rules also impose standards on utilities such as Toledo Edison for system operation, reliability, and safety during emergencies and disasters. Toledo Edison will continue to maintain and service its electric transmission and distribution facilities in the City of Perrysburg. The only thing that changes for the Toledo Edison consumers in Perrysburg that participate in the Aggregation Group is the generation supplier. For the members in the City's Electric Aggregation Program, the generation supplier is WPS Energy Services, Inc.

XI. CUSTOMER SERVICE

WPS shall provide a fully staffed, 24 hour a day, customer service staff. The staff will address local questions or concerns related to the program. Perrysburg's customers may call toll free to: 1-888-600-8735. Customers may contact WPS in writing at its Cleveland Ohio office at: WPS Energy Services, Inc., Bank One Center, 600 Superior, Suite 1300, Cleveland, OH 44114.

XII. CONSUMER EDUCATION

WPS will develop a retail electric competition consumer education plan for retail electric consumers in Perrysburg and the other participating members of NOAC. The education plan will focus on the needs of Toledo Edison customers in the NOAC, but may also address any unique retail electric competition educational needs of Perrysburg's customers. WPS will, where practicable, provide consumer education messages that are consistent with the messages of FirstEnergy, Toledo Edison's local campaign, and the statewide consumer education program.

XIII. DISPUTE RESOLUTION

WPS will attempt to resolve all customer complaints in a timely and good faith manner. Initial response to the customer's concern will occur within five (5) calendar days of complaint. WPS will investigate customer complaints received from the Public Utilities Commission of Ohio (PUCO) and provide a status report to the customer and the PUCO within five (5) calendar days. If an investigation into a complaint received from the customer or a complaint referred by the PUCO is not completed within fourteen (14)

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calendar days, then a status report will be given to the customer, and, if applicable, the PUCO. These status reports will be given every five (5) calendar days until the investigation is complete, unless the action that must be taken takes longer than five (5) days and the customer has been notified. Final results of a Commission-referred complaint will be provided to the PUCO either orally (phone) or in writing (e-mail, written correspondence), no later than five (5) calendar days after the investigation is completed. The final results will be provided in writing to the customer no later than five (5) calendar days after the investigation is completed. Customers retain the right to contact the PUCO regarding complaints and disputes. WPS will provide customers with the current address, telephone numbers, including TDD/TTY telephone numbers, of the PUCO. Records of customer complaints will be retained for one (1) year after the occurrence of the complaint. A copy of the complaint record will be provided to the PUCO within five (5) days, if requested.

XIV. GENERAL PROVISIONS

14.1 Governing Law

Service under the Aggregation Program shall be governed by the provisions of these Rules and Regulations, the City's Electric Aggregation Program Amended Plan of Operation and Governance, the City-WPS Power Supply Agreement, the Codified Ordinances of the City of Perrysburg, Ohio, and the rules and regulations of the Public Utilities Commission of Ohio.

14.2 Taxes and Fees

Any taxes, duties, fees or charges levied against WPS by any governmental or regulatory entity or passed through to WPS by capacity or energy shall be passed through by WPS and paid by the customer. WPS shall provide the customer written notice and detailed description of such charges if such information has not been included in previous communications.

14.3 Additional Equipment

If additional metering or monitoring equipment is required by Toledo Edison, such metering or monitoring equipment shall be installed at customer's expense. Customer shall cooperate as necessary with installation of additional metering or monitoring equipment.

14.4 <u>Customer Information</u>

Nother the City nor WPS shall release an Aggregation Program participant's social security number or account number without the program participant's written consent. WPS shall not release information on customers that have opted out of the program without the prior written consent of the customer.

14.5 Payment History

Aggregation Program customers shall have the right to request, without charge, from WPS the customer's payment history for a period of up to twenty-four (24) months.

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XV. **ADOPTION** OF **AMENDED** PLAN OF **OPERATION** AND **GOVERNANCE**

This Amended Plan of Operation and Governance shall be subject to the adoption of Perrysburg City Council. A copy of the City's Ordinance No. this Amended Plan of Operation is attached hereto as Attachment C.

Further modifications to the Amended Plan of Operation and Governance after adoption will require approval of Perrysburg City Council.

Exhibit A-4 Automated Aggregation Disclosure

November 19, 2007

Dear Commercial Electric Customer:

Two years ago, the Northwest Ohio Aggregation Coalition (NOAC), provided you with the opportunity to join with other businesses to save money on the electricity you use. Through a concept called governmental aggregation, savings are achieved by grouping consumers to gain buying power for the purchase of electricity. Local voters approved this program in November 2000. NOAC is a group of nine communities that are working together to provide lower electric rates to their residents and businesses.

As required by the Public Utilities Commission of Ohio, your community is again offering you the opportunity to opt-out of the program. If you wish to remain in the aggregation program, you do not need to do anything.

There is no cost for enrollment. You do not need to do anything to participate. Your local officials researched power supply options and issued competitive bids for electricity pricing. The result of that process was the selection of FirstEnergy Solutions Corp., an unregulated subsidiary of FirstEnergy Corp., as the aggregation group's electric power supplier through December 2008.

As a member of this program, you are guaranteed to save 3 percent on your electric generation supply. This percentage discount will be taken off your "generation shopping credit," which will appear on your electric bill after you have been enrolled in the government aggregation program. The generation shopping credit — which varies each month depending on your usage — represents the amount credited on your bill by switching to an alternative supplier, such as FirstEnergy Solutions.

The generation portion comprises about one-third of your bill and is the only component of Toledo Edison's electric costs open to competition. Toledo Edison's other charges, such as those for transmission, transition, and distribution, comprise the remaining two-thirds of the bill.

If you want to be excluded from your community's electric government aggregation program, you must return the enclosed "opt-out" form by December 10, 2007. If you do not opt out at this time, you will remain in the program and your savings will continue through December 2008. You will also be offered the chance to opt out of this and future programs at least every two years without penalty. Note that if you switch back to Toledo Edison, you may not be served under the same rates, terms and conditions that apply to other customers served by Toledo Edison.

WARNING: IF YOU ARE ALREADY IN CONTRACT WITH A COMPETITIVE RETAIL ELECTRIC SERVICE PROVIDER <u>OTHER THAN FIRSTENERGY SOLUTIONS</u> YOU MAY INCUR A CONTRACT TERMINATION FEE OR OTHER CHARGES IF YOU FAIL TO OPT-OUT OF THE AGGREGATION.

In Ohio's deregulated electric environment, your local electric utility – Toledo Edison – will continue to maintain the system that transmits and delivers power to your business. You will not see any new poles or wires, and you will continue to receive a single, easy-to-read bill from your electric operating company that includes FirstEnergy Solutions' charges. You will still contact Toledo Edison for any power outage or disruption in your service.

If you have any questions, call FirstEnergy Solutions toll-free at 1-866-636-3749, Monday through Friday, 8 a.m. to 5 p.m. This call center is designed to answer questions on behalf of your community. If you

P.S. Remember to return the opt-out form only if you do not want to participate in the small commercial electric aggregation program.
Your Local Officials
Sincerely,
bave any general, electric deregulation questions you may also call the Ohio Electric Choice hotline at 1-888-632-1314, or visit www.puc.state.oh.us or www.pickocc.org.

OPT-OUT FORM - ELECTRIC GOVERNMENT AGGREGATION PROGRAM	SMALL BUSINESS
By returning this signed form, you will be excluded from the small businesses your community's Electric Government	
I wish to opt out of the small commercial Electric Government Aggrega	tion Program.
	(Check box to opt out.)
Service address (city, state, zip:)	
Phone number:	
Account halder's signature	Date:

Mail by December 10, 2007 to: Commercial Electric Government Aggregation Program, 395 Ghent Road, Suite 413, Akron, Ohio 44333

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November 19, 2007

Dear Commercial Electric Customer:

Your community, as a member of the Northwest Ohio Aggregation Coalition (NOAC), is providing your business with the opportunity to save money on its electric bills by joining with other businesses. Through a concept called governmental aggregation, savings are achieved by grouping consumers to gain buying power for the purchase of electricity. Local voters approved this program in November 2000. NOAC is a group of nine communities that are working together to provide lower electric rates to their residents and businesses.

You will be automatically enrolled in the small commercial electric government aggregation program unless you choose to opt out. There is no cost for enrollment. You do not need to do anything to participate. Your local officials researched power supply options and issued competitive bids for electricity pricing. The result of that process was the selection of FirstEnergy Solutions Corp., an unregulated subsidiary of FirstEnergy Corp., as the aggregation group's electric power supplier through December 2008.

If you choose to remain as a member of this program, you are guaranteed to save 3 percent on your electric generation supply. This percentage discount will be deducted from the "generation shopping credit," that will appear on your electric bill after you have been curolled in the Community's government aggregation program. The generation shopping credit — which varies each month depending on your usage — is the amount credited off your bill if you switch to an alternative supplier, such as FirstEnergy Solutions.

The generation portion comprises about one-third of your bill and is the only component of Toledo Edison's electric system open to competition. Toledo Edison's other charges, such as those for transmission, transition, and distribution, comprise the remaining two-thirds of the bill.

If you want to be excluded from your community's electric government aggregation program, you must return the enclosed "opt-out" form by December 10, 2007. If you do not opt out at this time, you will be enrolled in the program through December 2008. Your electric savings will begin after your paperwork has been completed and your switch has been finalized. Please note that if you do not opt out and are not currently a FirstEnergy Solutions customer, you will receive a letter from Toledo Edison advising you of your impending switch to FirstEnergy Solutions. If you wish to remain in the program, you do not need to do anything with that letter. You will also be offered the chance to opt out of this and future programs at least every two years without penalty. Note that if you switch back to Toledo Edison, you may not be served under the same rates, terms and conditions that apply to other customers served by Toledo Edison.

WARNING: IF YOU ARE ALREADY IN CONTRACT WITH A COMPETITIVE RETAIL ELECTRIC SERVICE PROVIDER <u>OTHER THAN FIRSTENERGY SOLUTIONS</u> YOU MAY INCUR A CONTRACT TERMINATION FEE OR OTHER CHARGES IF YOU FAIL TO OPT-OUT OF THE AGGREGATION.

In Ohio's deregulated electric environment, your local electric utility - Toledo Edison - will continue to maintain the system that transmits and delivers power to your business. You will not see any new poles or wires, and you will continue to receive a single, easy-to-read bill from your electric operating company that includes PirstEnergy Solutions' charges. You will still contact Toledo Edison for any power outage or disruption in your service.

If you have any questions, call FirstEnergy Solutions toll-free at 1-866-636-3749, Monday through Friday, 8 a.m. to 5 p.m. This call center is designed to answer questions on behalf of your community. If you have any general, electric deregulation questions you may also call the Ohio Electric Choice hotline at 1-888-632-1314, or visit www.puc.state.oh.us or www.pickocc.org.

Sincerely,

Your Local Officials

P.S. Remember to return the opt-out form only if you do not want to participate in the small commercial electric aggregation program.

OPT-OUT FORM - ELECTRIC GOVERNMENT AGGREGATION PROGRAM	SMALL BUSINESS
By returning this signed form, you will be excluded from the small businesses your community's Electric Governmen	
I wish to opt out of the small commercial Electric Government Aggregation	on Program. (Check box to opt out.)
Service address (city, state, zip:)	, , , , , , , , , , , , , , , , , , ,
Phone number:	
Account holder's signature:	Date:
Mail by December 10, 2007 to: Commercial Electric Government Aggregat	ion Program, 395 Ghent Road,

Suite 408, Akron, Ohio 44333

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NOAC Commercial Electric Government Aggregation Program — Frequently Asked Questions

What is government aggregation?

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Under government aggregation, local officials bring citizens together to gain group buying power for the purchase of competitively priced electricity from a retail electric generation supplier certified by the Public Utilities Commission of Ohio.

How is my community able to choose a licensed electric generation supplier on my behalf? In November 2000, your community's residents voted to allow local officials to contract for an electric generation supplier on their behalf.

How will I know if I can save money under the electric government aggregation program?

All eligible businesses are guaranteed to save with this program when compared to Toledo Edison's current Rates. When you join your community's government aggregation program, your electric utility will provide you with a "generation shopping credit," which is available on your electric bill after you have been enrolled.

The generation shopping credit — which varies each month — represents the amount credited to you if you switch to an alternative electric supplier, such as FirstEnergy Solutions. Under the aggregation program, the price you pay for electric supply will be 3 percent lower than your generation shopping credit. In other words, each month, you'll pay 3 percent less for electric supply than if you had not joined the government aggregation program.

What does "opt out" mean?

"Opt out" means that you can decide not to participate in your community's electric government aggregation program. By returning the opt-out form, which is included in this mailing, you will not be enrolled as an electric customer with FirstEnergy Solutions, your community's electric generation supplier.

What happens if I do not send in the opt-out form?

If you do not return the opt-out form postmarked by the required date, you will be included in your community's electric government aggregation program and will begin receiving competitively priced electricity from FirstEnergy Solutions.

Toledo Edison will also send you a letter confirming your selection of FirstEnergy Solutions as your electric generation provider. As required by law, this letter provides you another chance to cancel your contract with FirstEnergy Solutions within seven days of its postmark. To remain in the government aggregation program, you don't need to take any action when this letter arrives.

Can I opt out of the program at a later date?

Yes, but you could be subject to the cancellation/termination charges as stated in your contract with FirstEnergy Solutions. However, you will be sent a notice every two years asking if you wish to remain in the program. At that point, you may opt out at no cost.

What are my energy choices if I decide to opt out?

You can stay with your current electric utility, which will continue to supply your electricity as it always has. Or, you can shop for a new electric supplier. A list of suppliers certified by the Public Utilities Commission of Ohio and their current prices is available by calling the Ohio Electric Choice answer center at 1-888-632-1314 or by visiting www.ohioelectricchoice.com.

May I get back into the electric government aggregation program after I have opted out? Yes, by calling FirstEnergy Solutions toll-free at 1-866-636-3749, Monday through Friday, 8 a.m. to 5 p.m.

Can I opt out over the phone?

No, you must mail in your completed form and it must be postmarked by the deadline.

Who is FirstEnergy Solutions?

FirstEnergy Solutions Corp., a subsidiary of FirstEnergy Corp., is a leading supplier of electricity, natural gas, energy and facility management solutions.

PALMER ENERGY

What is the toll-free number for questions?

For answers to your questions, please call 1-866-636-3749, Monday through Friday, 8 a.m. to 5 p.m.

Can I join the electric government aggregation program if I am already under contract with another electricity supplier other than FirstEnergy Solutions?

Many electric suppliers will charge a penalty for breaking your contract before it expires. You should opt out of your community's electric government aggregation program to maintain your contract with your current electric supplier. Contact your current electric supplier for more information.

If I do join the electric government aggregation program, who will deliver my power, read my meter and respond to emergencies, such as power outages?

Toledo Edison will be responsible for the transmission and distribution of power to your home or business. Since your local electric utility still owns the wires and poles that delivers power to you, it will continue to read your meter and restore power after an outage.

Does FirstEnergy Solutions charge any fees?

Late charges may apply for past due balances.

Is your price for power fixed, or does it vary?

In this program, the price you pay for electric generation from FirstEnergy Solutions is fixed.

What will my electric bill look like under the electric government aggregation program?

There are three parts to your electrical power system: transmission, distribution and generation. Your energy bill will look different under deregulation because the rates you pay after joining the electric government aggregation program will be unbundled, or split into separate charges on the bill.

Your bill from your local electric company will include these charges:

- A generation charge to buy power from your electricity supplier
- A transmission charge from your local electricity company to bring the power from the energy supplier to your area
- A distribution charge from your local electric company to deliver electricity to your home or business
- A market transition charge that enables your local electric company to recover the costs of changing to a competitive industry