

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS APPLICATION FORM for ROUTINE PROCEEDINGS
(Effective: 10/26/2007)
(Pursuant to Case No. 06-1345-TP-ORD)

In the Matter of the Application of AT&T Ohio)
to Make Various Textural Changes Associated with a Pre-)
Detariffing Clean-up Project)

TRF Docket No. 90-5032-TP-TRF

Case No. 07 - 1257 -TP- ZTA

NOTE: Unless you have reserved a Case # or are filing a Contract, leave the "Case No" fields BLANK.

Name of Registrant(s) AT&T Ohio

DBA(s) of Registrant(s) The Ohio Bell Telephone Company uses the name AT&T Ohio

Address of Registrant(s) 150 East Gay Street

Company Web Address www.att.com

Regulatory Contact Person(s) Maryann H. Mackey

Phone 216 822-0086

Fax 216 822-5722

Regulatory Contact Person's Email Address mm4182@att.com

Contact Person for Annual Report Michael R. Schaedler

Phone 216 822-8307

Address (if different from above) 45 Erieview Plaza Suite 1500 Cleveland, Ohio 44114

Consumer Contact Information Kathy Gentile-Klein

Phone 216 822-2395

Address (if different from above) 45 Erieview Plaza Suite 1500 Cleveland, Ohio 44114

Motion for protective order included with filing? ☐ Yes ☒ No

Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: Waivers may toll any automatic timeframe.]

Section I – Pursuant to Chapter 4901:11-6 OAC – Part I – Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below. CMRS providers: Please see the bottom of Section II.

NOTES: (1) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.

(2) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at www.puco.ohio.gov under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.

Carrier Type <input type="checkbox"/> Other (explain below)	<input checked="" type="checkbox"/> LEC	<input type="checkbox"/> CLEC	<input type="checkbox"/> CTS	<input type="checkbox"/> AOS/IOS
<u>Tier 1 Regulatory Treatment</u>				
Change Rates within approved Range	<input type="checkbox"/> TRF 1-6-04(B) (0 day Notice)	<input type="checkbox"/> TRF 1-6-04(B) (0 day Notice)		
New Service, expanded local calling area, correction of textual error	<input checked="" type="checkbox"/> ZTA 1-6-04(B) (0 day Notice)	<input type="checkbox"/> ZTA 1-6-04(B) (0 day Notice)		
Change Terms and Conditions, Introduce non-recurring service charges	<input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)		
Introduce or Increase Late Payment or Returned Check Charge	<input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-04(B) (Auto 30 days)		
Business Contract	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)		
Withdrawal	<input type="checkbox"/> ATW 1-6-12(A) (Non-Auto)	<input type="checkbox"/> ATW 1-6-12(A) (Auto 30 days)		
Raise the Ceiling of a Rate	Not Applicable	<input type="checkbox"/> SLF 1-6-04(B) (Auto 30 days)		
<u>Tier 2 Regulatory Treatment</u>				
Residential - Introduce non-recurring service charges	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)		
Residential - Introduce New Tariffed Tier 2 Service(s)	<input type="checkbox"/> TRF 1-6-05(C) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(C) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(C) (0 day Notice)	
Residential - Change Rates, Terms and Conditions, Promotions, Withdrawal or Textual Changes	<input checked="" type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	<input type="checkbox"/> TRF 1-6-05(E) (0 day Notice)	
Residential - Tier 2 Service Contracts	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	<input type="checkbox"/> CTR 1-6-17 (0 day Notice)	
Commercial (Business) Contracts	Not Filed	Not Filed	Not Filed	
Business Services (see "Other" below)	Detariffed	Detariffed	Detariffed	
Residential & Business Toll Services (see "Other" below)	Detariffed	Detariffed	Detariffed	

Section I – Part II – Certificate Status and Procedural

Certificate Status	ILEC	CLEC	CTS	AOS/IOS
Certification (See Supplemental ACE form)		<input type="checkbox"/> ACE 1-6-10 (Auto 30 days)	<input type="checkbox"/> ACE 1-6-10 (Auto 30 days)	<input type="checkbox"/> ACE 1-6-10 (Auto 30 days)
Add Exchanges to Certificate	<input type="checkbox"/> ATA 1-6-09(C) (Auto 30 days)	<input type="checkbox"/> AAC 1-6-10(F) (0 day Notice)	CLECs must attach a current CLEC Exchange Listing Form	
Abandon all Services - With Customers	<input type="checkbox"/> ABN 1-6-11(A) (Non-Auto)	<input type="checkbox"/> ABN 1-6-11(A) (Auto 90 day)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)
Abandon all Services - Without Customers		<input type="checkbox"/> ABN 1-6-11(A) (Auto 30 days)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)	<input type="checkbox"/> ABN 1-6-11(B) (Auto 14 day)
Change of Official Name (See below)	<input type="checkbox"/> ACN 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ACN 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Change in Ownership (See below)	<input type="checkbox"/> ACO 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ACO 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Merger (See below)	<input type="checkbox"/> AMT 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> AMT 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Transfer a Certificate (See below)	<input type="checkbox"/> ATC 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ATC 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Transaction for transfer or lease of property, plant or business (See below)	<input type="checkbox"/> ATR 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> ATR 1-6-14(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)	<input type="checkbox"/> CIO 1-6-14(A) (0 day Notice)
Procedural				
Designation of Process Agent(s)	<input type="checkbox"/> TRF (0 day Notice)	<input type="checkbox"/> TRF (0 day Notice)	<input type="checkbox"/> TRF (0 day Notice)	<input type="checkbox"/> TRF (0 day Notice)

Section II – Carrier to Carrier (Pursuant to 95-845-TP-COI), CMRS and Other

Carrier to Carrier	ILEC	CLEC		
Interconnection agreement, or amendment to an approved agreement	<input type="checkbox"/> NAG (Auto 90 day)	<input type="checkbox"/> NAG (Auto 90 day)		
Request for Arbitration	<input type="checkbox"/> ARB (Non-Auto)	<input type="checkbox"/> ARB (Non-Auto)		
Introduce or change c-t-c service tariffs,		<input type="checkbox"/> ATA (Auto 30 day)		
Introduce or change access service pursuant to 07-464-TP-COI	<input type="checkbox"/> ATA (Auto 30 day)			
Request rural carrier exemption, rural carrier suspension or modification	<input type="checkbox"/> UNC (Non-Auto)	<input type="checkbox"/> UNC (Non-Auto)		
Pole attachment changes in terms and conditions and price changes.	<input type="checkbox"/> UNC (Non-Auto)	<input type="checkbox"/> UNC (Non-Auto)		
CMRS Providers See 4901:1-6-15	<input type="checkbox"/> RCC [Registration & Change in Operations] (0 day)		<input type="checkbox"/> NAG [Interconnection Agreement or Amendment] (Auto 90 days)	

Other* This filing may also impact some tariff sheets that address non-residential tier 2 services as well.

**NOTE: During the interim period between the effective date of the rules and an Applicant's Detariffing Filing, changes to existing business Tier 2 and all toll services, including the addition of new business Tier 2 and all new toll services, will be processed as 0-day TRF filings, and briefly described in the "Other" section above.*

All Section I and II applications that result in a change to one or more tariff pages require, at a minimum, the following exhibits. Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR, and CIO applications see the 4901:1-6-14 Filing Requirements on the Commission's Web Page for a complete list of exhibits.

Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s)
B	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

Section III. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT

Compliance with Commission Rules and Service Standards

I am an officer/agent of the applicant corporation, AT&T Ohio, and am authorized to make this statement on its behalf.

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on December 19, 2007 at Cleveland, Ohio

*/s/ Maryann H. Mackey
Sr. Director, Regulatory Affairs

December 19, 2007

- This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

VERIFICATION

I, Maryann H. Mackey verify that I have utilized the Telecommunications Application Form for Routine Proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

* /s/ Maryann H. Mackey Sr. Director, Regulatory Affairs

December 19, 2007

-----*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.-----

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

**Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793**

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

EXHIBIT A

THE OHIO BELL
TELEPHONE COMPANY

AT&T

Tariff

P.U.C.O. NO. 20	
PART 1	SECTION 1

PART 1 - Preface
SECTION 1 - Title Sheet and Symbols

3rd Revised Sheet No. 1
Cancels
2nd Revised Sheet No. 1

P.U.C.O. No. 20
AT&T Tariff

(C)

of

THE OHIO BELL TELEPHONE COMPANY

Cancels

Exchange and Network Services Tariff
P.U.C.O. No. 1

Message Toll Telephone Service Tariff
P.U.C.O. No. 7

Private Line Service Tariff
P.U.C.O. No. 2

Pole and Anchor Attachment and Conduit and Trench Occupancy
P.U.C.O. No. 1

Customer Premises Equipment Tariff
P.U.C.O. No. 1

Access Service Tariff
P.U.C.O. No. 1

Effective as of varying dates

The Ohio Bell Telephone Company is a wholly owned subsidiary of (C)
SBC Teleholdings, Inc. (also referred to herein as AT&T Midwest or (T)
SBC Midwest) and an indirect wholly owned subsidiary of AT&T Inc. AT&T Ohio
is a registered trade name of The Ohio Bell Telephone Company. SBC Ohio, (T)
Ameritech Ohio and SBC Ameritech Ohio are also registered trade names of The
Ohio Bell Telephone Company. Services offered pursuant to this tariff may (T)
be offered under those registered trade names or under the brand name AT&T (T)
or SBC. All regulated and tarified services offered by The Ohio Bell
Telephone Company, whether under that name, the trade names AT&T Ohio, SBC (T)
Ohio, SBC Ameritech Ohio, or Ameritech Ohio or under the brand name AT&T or (T)
SBC, are subject to the terms and conditions of this tariff. (The Ohio Bell (N)
Telephone Company, hereinafter "the Company" or "Company"). (N)

Issued: January 5, 2006

Effective: January 5, 2006

In accordance with a Finding & Order issued by the Public Utilities
Commission of Ohio, dated January 4, 2006, Case No. 05-1445-TP-ACN.

By Connie Browning, President, Cleveland, Ohio

EXHIBIT A SHEET 1

PART 1 - Preface
SECTION 2 - Table of Contents

3rd Revised Sheet No. 1
Cancels
2nd Revised Sheet No. 1

TABLE OF CONTENTS

PART	TOPIC
1	PREFACE Section 1: Title Sheet and Symbols Section 2: Table of Contents Section 3: Alphabetical Subject Index
2	GENERAL TERMS AND CONDITIONS Section 1: Definitions and Abbreviations Section 2: Regulations Section 3: Optional Payment Plans Section 4: Temporary Suspension of Service Section 5: Construction Charges Section 6: Pole Attachment and Conduit Occupancy Accommodations Section 7: Special Service Arrangements Section 8: Promotional Service Offerings Section 9: Connections Section 10: Minimum Telephone Service Standards (MTSS) Recourse Credits
3	SERVICE CHARGES Section 1: Service Charges Section 2: Vacant
4	EXCHANGE ACCESS SERVICES Section 1: Exchange Service Areas Section 2: Exchange Lines and Usage Section 3: Foreign Type Exchange Services Section 4: Telephone Assistance Programs Section 5: Other Exchange Access Services Section 6: Exchange Maps and Boundary Descriptions
5	CENTREX SERVICES Section 1: Centrex Service (CS) Section 2: Other Centrex Services Section 3: Vacant
6	CENTRAL OFFICE SERVICES Section 1: Direct Inward Dialing (DID) Services Section 2: Packet Switched Services Section 3: Automatic Call Distribution (ACD) Services Section 4: Vacant Section 5: Area Wide Networking (AWN) Service Section 6: Premiere 2/6 Communication System Section 7: Digital Transport Services Section 8: Telephone Answering Service (TAS) Section 9: Other Central Office Services

Issued: November 14, 2005

Effective: November 14, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

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8	MISCELLANEOUS SERVICES Section 1: Information Provider Services Section 2: Call Restriction Services Section 3: Emergency/Group Alerting Services Section 4: Diverse Routing Services Section 5: Special Governmental Services Section 6: Community Services Section 7: Vacant Section 8: Vacant Section 9: Vacant Section 10: Travel and Transportation Information Services Section 11: Abbreviated Dialing for One Call Centers (N)
9	MESSAGE TOLL SERVICES Section 1: Message Telecommunications Services and Rate Schedules Section 2: V&H Coordinates Section 3: Optional Calling Plans Section 4: Rate Centers
10	800 Services Section 1: Vacant Section 2: Other 800 Services Section 3: 800 Directory Assistance
11	OPERATOR SERVICES Section 1: Operator Service Charges Section 2: Directory Assistance (DA) Service Section 3: Information Call Completion Service Section 4: Other Operator Services

Issued: March 23, 2007

Effective: April 22, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 1 - Preface
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Cancels
5th Revised Sheet No. 3

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18	VIDEO SERVICES Section 1: Ameritech Advanced Video Service (AAVS)
19	UNBUNDLED NETWORK ELEMENTS AND NUMBER PORTABILITY Section 1: Vacant Section 2: Vacant Section 3: Vacant Section 4: Vacant Section 5: Vacant Section 6: Service Provider Number Portability

Issued: July 15, 2005

Effective: July 16, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 1 - Preface
SECTION 2 - Table of Contents

2nd Revised Sheet No. 4
Cancels
1st Revised Sheet No. 4

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Issued: October 27, 2004

Effective: November 27, 2004

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 1 - Preface
SECTION 3 - Alphabetical Subject Index

16th Revised Sheet No. 1
Cancels
15th Revised Sheet No. 1

NUMERICAL SUBJECT INDEX

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ALPHABETICAL SUBJECT INDEX

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Issued: March 23, 2007

Effective: April 22, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

ALPHABETICAL SUBJECT INDEX (cont'd)

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Issued: November 15, 2007

Effective: November 15, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17763

PART 1 - Preface
SECTION 3 - Alphabetical Subject Index

24th Revised Sheet No. 3
Cancels
23rd Revised Sheet No. 3

ALPHABETICAL SUBJECT INDEX (cont'd)
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				(D)
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Issued: October 27, 2004

Effective: November 27, 2004

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

ALPHABETICAL SUBJECT INDEX (cont'd)

TOPIC	PART	SECTION	SHEET	
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Issued: June 29, 2007

Effective: June 29, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

ALPHABETICAL SUBJECT INDEX (cont'd)

<u>TOPIC</u>	<u>PART</u>	<u>SECTION</u>	<u>SHEET</u>
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Issued: June 8, 2007

Effective: June 8, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,
Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 1 - Preface
SECTION 3 - Alphabetical Subject Index

12th Revised Sheet No. 8
Cancels
11th Revised Sheet No. 8

ALPHABETICAL SUBJECT INDEX (cont'd)

TOPIC	PART	SECTION	SHEET
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D (cont'd)

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By Connie Browning, President, Cleveland, Ohio

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2nd Revised Sheet No. 8.1
Cancels
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By Connie Browning, President, Cleveland, Ohio

PART 1 - Preface
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By Connie Browning, President, Cleveland, Ohio

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			(D)
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By Connie Browning, President, Cleveland, Ohio

PART 1 - Preface
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5th Revised Sheet No. 12
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By Connie Browning, President, Cleveland, Ohio

PART 1 - Preface
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7th Revised Sheet No. 13
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By Connie Browning, President, Cleveland, Ohio

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SECTION 3 - Alphabetical Subject Index

12th Revised Sheet No. 14
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By Connie Browning, President, Cleveland, Ohio

10th Revised Sheet No. 15

PART 1 - Preface

Cancels

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9th Revised Sheet No. 15

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By Connie Browning, President, Cleveland, Ohio

PART 1 - Preface
SECTION 3 - Alphabetical Subject Index

16th Revised Sheet No. 16
Cancels
15th Revised Sheet No. 16

ALPHABETICAL SUBJECT INDEX (cont'd)

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By Connie Browning, President, Cleveland, Ohio

PART 2 - General Terms and Conditions
SECTION 1 - Definitions and Abbreviations

Original Sheet No. 1

1. DEFINITIONS OF TERMS

Access Area

The total geographical area served from a specific central office. Central offices are grouped into three access areas, for purposes of this tariff, based upon the quantity of network access lines served per square mile.

Audio Response Unit

Mechanized announcement equipment, which uses synthesized speech to quote a telephone number to a customer who has called Directory Assistance Service.

Central Office

A switching unit, in one location of a telecommunications system providing service to the general public, having the necessary equipment and operating arrangements for terminating and interconnecting lines. More than one central office may be located in the same building.

Central Office Area

The specific section of an exchange area served by a particular central office or by a particular group of central offices.

Circuit

The term applied to a channel used for the transmission of electrical energy in the furnishing of telephone service. In the case of battery circuits and generator circuits, each pair of wires or fraction thereof is considered as a separate channel.

Class of Service

The term used in describing exchange service with respect to the character of use to be made of such service. The Telephone Company furnishes two classes of service: residence and non-residence.

Common Battery Service

The type of telephone service in connection with which electrical energy for talking and signaling is supplied from a central point.

Connecting Company (Independent Company)

A corporation, association, partnership or individual (other than an Associated Bell Company) owning or operating one or more exchanges and with whom traffic is interchanged.

Material formerly appeared in Exchange and Network Services Tariff,
Section 2, 2nd Revised Sheet No. 1

Issued: October 2, 1995

Effective: October 2, 1995

In accordance with Case No. 95-815-TP-ATA, issued September 1, 1995.

By J. F. Woods, President, Cleveland, Ohio

1. DEFINITIONS OF TERMS (cont'd)

Customer

The individual, firm, partnership, association, corporation, municipality, cooperative organization, governmental agency, etc., which contracts for telephone service and is responsible for the payment of charges and compliance with the rules and regulations of the Telephone Company.

Derived Local Channel

Derived Local Channel is an arrangement that permits multiple and simultaneous use of a single exchange service for voice and/or data communications. The arrangement consists of equipment located in the central office and on the customer premises.

Directory Listing

The publication in the Telephone Company's alphabetical directory, or information records, of information relative to a subscriber's telephone number, by which telephone users are enabled to ascertain the telephone number of a desired telephone.

Exchange

A basic unit for the administration of communication service in a specified area, called the exchange area. It usually consists of one or more central offices together with the associated plant used in furnishing communication service in that area.

Exchange Area

The territory included within the boundaries of an exchange, as shown on maps on file with The Public Utilities Commission of Ohio.

Exchange Service

The furnishing of telecommunications service to individual residence and non-residence customers within a specified geographical area for local calling and access to the message toll network. Exchange Service is comprised of three components - network access line, central office termination and local usage. Exchange service is furnished as follows: (C)

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By Connie Browning, President, Cleveland, Ohio

1. DEFINITIONS OF TERMS (cont'd)

Exchange Service (Cont'd)

(D)

- a. Flat Rate Service: Exchange service in connection with which a stipulated monthly charge is made covering all local message use within a defined area.
- b. Message Rate Service: Exchange service in connection with which local message use is measured in terms of local messages for purposes of charging for the service.
- c. Measured Rate Service: Exchange service in connection with which local messages are measured in terms of four measured elements, i.e., the total number of outgoing completed local messages, the distance and the duration of each local message and the time of day each local message is originated.

(D)

(D)

Expense Incurred By The Telephone Company

Wherever "expense incurred by the Telephone Company" is applied in this tariff, such expense consists of an estimate of the expenditure by the Telephone Company for labor, material, engineering, supervision, motor vehicles, tool and any other expenditure incident thereto, to the extent that any or all of such items are applicable in the particular situation involved.

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By Connie Browning, President, Cleveland, Ohio

PART 2 - General Terms and Conditions
SECTION 1 - Definitions and Abbreviations

Original Sheet No. 5

1. DEFINITIONS OF TERMS (Cont'd)

Family

A group of persons, related either by blood or by marriage or adoption. In addition, single persons living alone and small groups of unrelated persons sharing the same living accommodations as "partners" shall be considered as families.

Foreign Central Office Service

Exchange service furnished from a central office other than that regularly serving the central office area in which the customer is located.

Foreign Exchange Service

Exchange service furnished from an exchange other than that which regularly serves the exchange area in which the customer is located.

Grade of Service

The term used in describing exchange service with respect to the number of customers which may be connected to a line. The Telephone Company furnishes the following grades of service: individual and PBX trunks.

Individual

An exchange service connecting one customer's premises with the central office.

Initial Contract Period

The minimum length of time for which a customer is obligated to pay for service and facilities whether or not retained by the customer for such minimum length of time.

Joint User

An individual, partnership, association or corporation sharing a customer's exchange service according to the provisions of this tariff for such shared use.

Loading Coil

A device added to a circuit to improve transmission by reducing attenuation.

Material formerly appeared in Exchange and Network Services Tariff, Section 2, 1st Revised Sheet Nos. 5, 6

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In accordance with Case No. 95-815-TP-ATA, issued September 1, 1995.

By J. F. Woods, President, Cleveland, Ohio

1. DEFINITIONS OF TERMS (cont'd)

(T)

Local Access and Transport Area

A geographic area established by the Telephone Company for the provision and administration of communications service. A Local Access and Transport Area encompasses designated exchange areas which are grouped to serve common social, economic and other purposes.

(T)

Local Message

A communication between a calling station and any other station within the local service area of the calling station.

Local Service Area

The area within which a customer may make calls without payment of message toll charges. A local service area may include one or more exchange areas of the Telephone Company or of other telephone companies. In certain exchange areas, customers may select either

1. basic local service which provides local service with the basic local service area, or
2. an optional local service which provides one-way local service to specified exchange areas in addition to local service within basic local service area.

Miscellaneous Common Carriers

A Miscellaneous Common Carrier, as defined in part 21 of the Rules and Regulations of the Federal Communications Commission, is a person engaged in rendering communications service for hire to the public who is not engaged in the business of providing either a public landline message telephone service or public message telegraph service. For purposes of this and all other Telephone Company tariffs, the term "Miscellaneous Common Carrier" shall apply only to such carriers, as defined above, who are duly licensed by the Federal Communications Commission and have tariffs filed with that Commission and The Public Utilities Commission of Ohio.

Network Access Line

The connecting facility between a customer's premises and a serving central office that provides customer access to the public switched network for placing and receiving calls.

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Effective: April 16, 1998

In accordance with Case No. 98-435-TP-ATA, issued March 16, 1998.

By J. F. Woods, President, Cleveland, Ohio

PART 2 - General Terms and Conditions
SECTION 1 - Definitions and Abbreviations

Original Sheet No. 7

1. DEFINITIONS OF TERMS (Cont'd)

Network Interface (NI)

The network interface is a unit provided as part of the network access line. The network interface will be installed on the customer's premises at a location determined by the Telephone Company which is accessible to the customer. The normal location of the network interface would be in close proximity to the protector or point of minimum penetration where the Telephone Company facilities enter the customer's premises.

Network Wiring

Wiring on the network side of the Network Interface at the customer's premises which is used for the termination of network access lines.

Normal Exchange

The exchange which normally serves the exchange area in which the customer is located.

Normal Working Days

All days except Sundays and except Christmas Day, Memorial Day, Independence Day, Labor Day, New Year's Day, Thanksgiving Day, day after Thanksgiving, Washington-Lincoln Day, and Good Friday.

Other Common Carrier

Specialized Common Carriers, Domestic and International Record Carriers and Domestic Satellite Carriers engaged in providing such private line voice, data, or video services or other services as such carriers may be authorized by the Federal Communications Commission to provide.

PBX Trunk

A class of exchange service used when connecting switching equipment located at the customer's premises to the central office.

Premises

1. The building, or portion or portions of a building, occupied at one time by a customer either as a residence or for non-residence use.
2. Two or more entire buildings which are used and occupied by the same customer are also considered to be the same premises if such buildings meet the conditions in either a, b or c following:

Material formerly appeared in Exchange and Network Services Tariff,
Section 2, 2nd Revised Sheet No. 7.1, Original Sheet No. 8

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In accordance with Case No. 95-815-TP-ATA, issued September 1, 1995.

By J. F. Woods, President, Cleveland, Ohio

PART 2 - General Terms and Conditions
SECTION 1 - Definitions and Abbreviations

Original Sheet No. 8

1. DEFINITIONS OF TERMS (Cont'd)

Premises (Cont'd)

2. (Cont'd)

- a. The buildings are connected by enclosed, lighted and heated passage- ways (overhead bridges, subways, or at ground level), or by common basements, permitting access from one building to the other, and such passageways or common basements are suitable for the routing and proper protection of inside cable or wire type facilities.
 - b. There is full access between adjoining buildings by means of doorways or open archways and such doorways and archways are suitable for the routing and proper protection of inside cable or wire type facilities.
 - c. The buildings have not been made continuous as described in a. and b. preceding however the airline distance between the building in which the main station, attendant position or switching equipment is located and each of the other buildings is not in excess of 150 feet, and the customer furnishes a pathway connecting the buildings which is suitable for the routing, placing, and proper protection of inside cable and wire type facilities, or buried cable or wire. Where the pathway is underground, it may be a tunnel, conduit, or a closed trench for buried cable or wire. Where the pathway is overhead, it must be a continuous rigid support, such as to make electrical and mechanical protection of the cable or wire unnecessary.
3. Portions of two or more buildings which are used and occupied by the same customer are also considered to be the same premises if these portions of the buildings meet the conditions in either a. or b. following:
- a. The portions of the buildings are made continuous between the areas used and occupied by the customer by means of enclosed, lighted and heated passageways (overhead bridges, subways, or at ground level), or by a common basement used and occupied solely by the customer, and such passageways or common basements are suitable for the routing and proper protection of inside cable or wire type facilities.
 - b. There is full access by means of doorways or open archways between the areas used and occupied by the customer in adjoining buildings, and such doorways or archways are suitable for the routing and proper protection of inside cable or wire type facilities.
4. If a customer refuses to allow the Telephone Company to install inside cable and wire type facilities in the passageways, pathways, basements, doorways, or archways, referred to in 2 or 3 preceding, the buildings or portions of buildings involved shall be considered as separate premises.

Material formerly appeared in Exchange and Network Services Tariff,
Section 2, Original Sheet Nos. 8, 9

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By J. F. Woods, President, Cleveland, Ohio

PART 2 - General Terms and Conditions
SECTION 1 - Definitions and Abbreviations

2nd Revised Sheet No. 10
Cancels
1st Revised Sheet No. 10

1. DEFINITIONS OF TERMS (cont'd)

Right Of Way

The right which the Telephone Company obtains to use the land of another for the purpose of installing, constructing, operating and maintaining its facilities. The phrase "right of way" also means a strip of land which the Telephone Company has acquired the right to use for its facilities.

Private right of way is right of way on private property, not a part of a public highway.

Rotary Service

An arrangement under which two or more exchange services of the same class and grade, or PBX trunks of the same class, served from the same central office and furnished to the same customer, are grouped so that calls to the first number of the group are automatically routed to the first non-busy number of the group, and a busy signal or busy report is not given unless all the grouped numbers are busy.

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Issued: August 11, 2004

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In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 2 - General Terms and Conditions
SECTION 1 - Definitions and Abbreviations

2nd Revised Sheet No. 10.1
Cancels
1st Revised Sheet No. 10.1

1. DEFINITIONS OF TERMS (cont'd)

Service Area Function - See Part 15, Section 1 of this tariff.

Shared Tenant Service

The resale or sharing of local exchange service in a multi-tenant single building, or a contiguous complex of buildings under common ownership or management, on non-residence individual and PBX trunks, and Centrex stations. (D)

Telephone Company or the Company

The Ohio Bell Telephone Company

Terminal

The designation given the equipment with which a circuit is connected or the equipment on which a circuit terminates.

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By Connie Browning, President, Cleveland, Ohio

1. DEFINITIONS OF TERMS (cont'd)

Termination Charge

A charge applied when a contract for service is terminated before the expiration of the initial contract period.

Termination Liability

A specific charge associated with an item of service from which the applicable termination charge is computed.

Toll Message

A communication between a calling station and a station located in a different local service area.

Toll Office

A central office used primarily for completing and supervising toll calls.

Two-Wire - See Part 15, Section 1 of this tariff.

Type Of Service

The term used in describing exchange service with respect to each of the following:

1. The use to be made of such service, i.e., by the customer, his family, employees, etc. (D)
2. The comparative limitation which the Telephone Company places on the number of times customer service may be used for the stipulated monthly charge. With respect to this use of the term, the Telephone Company furnishes three types of service: flat rate (or unlimited) service, message rate service and measured rate service.
3. The physical characteristics of the services, with respect to this use of the term, the Telephone Company furnishes only common battery dial service.
4. The scope of the service, i.e., the area throughout which service is rendered to a calling station without the application of toll charges. With respect to this use of the term, the Telephone Company furnishes two types of service: basic local area service and optional local area service.

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By Connie Browning, President, Cleveland, Ohio

PART 2 - General Terms and Conditions
SECTION 1 - Definitions and Abbreviations

Original Sheet No. 12

1. DEFINITIONS OF TERMS (Cont'd)

Usual Working Hours

The hours between 8:00 A.M. and 5:00 P.M. on all normal working days, together with, in the case of maintenance and repair forces, all other regularly scheduled work hours on normal working days.

2. ABBREVIATIONS USED IN THIS TARIFF

CCSA	-- Common Control Switching Arrangement
C/I	-- Concentrator-Identifier
CO	-- Central Office
COC	-- Central Office Code
DA	-- Directory Assistance
DID	-- Direct Inward Dialing
FCO	-- Foreign Central Office
FX	-- Foreign Exchange
FXE	-- Foreign Exchange Extension
HNPA	-- Home Numbering Plan Area
LATA	-- Local Access and Transport Area
LSA	-- Local Service Area
MCC	-- Miscellaneous Common Carrier
MTS	-- Message Telecommunication Service
NEC	-- National Electric Code
NESC	-- National Electrical Safety Code
NPA	-- Numbering Plan Area
NRC	-- Nonrecurring Charge
PBX	-- Private Branch Exchange
USOC	-- Universal Service Order Code (See Note)
V and H	-- Vertical and Horizontal
WATS	-- Wide Area Telecommunications Service

Note: The Telephone Company does not use the Universal Service Order Codes for Centrex Services (Part 5 of this tariff). The local codes used for these services are available in departmental practices.

Material formerly appeared in Exchange and Network Services Tariff, Section 2, 1st Revised Sheet No. 12, Section 1, 1st Revised Sheet No. 11, Pole and Anchor Attachment and Conduit and Trench Occupancy, Preface, Original Sheet No. 3, and Message Toll Telephone Service Tariff, Preface, 1st Revised Sheet No. 4

Issued: October 2, 1995

Effective: October 2, 1995

In accordance with Case No. 95-815-TP-ATA, issued September 1, 1995.

By J. F. Woods, President, Cleveland, Ohio

1. ESTABLISHING AND FURNISHING SERVICE

The following general regulations are applicable in addition to regulations, rates and charges specified in other sections of this tariff. Where reference is made in this tariff to regulations, rates and charges specified in other tariffs of the Telephone Company, such tariffs as they now exist, or as they may be revised, added to or supplemented, are hereby adopted and made a part of this tariff.

Any change in rates or regulations authorized by legally constituted authorities effects a modification of all contracts for service to that extent, without further notice.

In case a shortage of facilities exists at any time, either for temporary or protracted periods, the establishment of local and message toll telephone service shall take precedence over all other services, except as the public interest shall otherwise require.

1.1 Applications For Service

The Telephone Company will generally accept applications for service verbally during usual working hours on normal working days, however the Telephone Company reserves the right to require applications for service in writing on forms supplied by the Telephone Company.

The Telephone Company will accept orders from a customer's duly authorized agent upon demonstration of such agent's authority in a form satisfactory to the Company.

A. Refusal to Provide Local Service

(C)

Local Service may be refused under the following conditions:

(C)

1. Where an applicant has an outstanding account for local service

(C)

charges with the Telephone Company, the Telephone Company may reject application for local service until the amount due shall have been paid in full.

(C)

2. In the event an applicant refuses to pay an advance payment or deposit for local service requested by the Telephone Company.

(C)

3. Upon objection to the furnishing of service made by or on behalf of any governmental authority.

Issued: February 13, 1997

Effective: February 13, 1997

In accordance with Case No. 97-38-TP-ATA, issued January 13, 1997.

By J. F. Woods, President, Cleveland, Ohio

1. ESTABLISHING AND FURNISHING SERVICE (cont'd)

1.1 Applications For Service (cont'd)

B. Refusal to Provide Toll Service

Toll Service may be refused under the following conditions:

1. The Telephone Company when providing toll service, may "universally" block access to all toll providers for nonpayment of regulated toll charges, so long as the blocked customer is not denied the right to select, through a presubscribed interexchange carrier (PIC) mechanism, any other 1+ presubscribed toll service provider who is obligated to provide such service under the terms of the Selective Access Policy.

Under the terms of the Selective Access Policy, the Telephone Company when providing toll service, may not deny establishment of 1+ presubscribed toll service on the grounds that the customer has failed to establish creditworthiness, if:

- a) the customer is able to establish creditworthiness using one of the means for doing so available under the Public Utilities Commission of Ohio's (PUCO) rules, or
- b) the Telephone Company, when providing toll service, exercising its own discretion, does not require the customer to establish creditworthiness (through any of the means available for doing so under the PUCO's rules), or
- c) the Telephone Company, when providing toll service, attempts to require the customer to establish creditworthiness using credit establishment procedures which do not comport with the PUCO's credit establishment policies and/or are not set forth within a PUCO approved tariff.

Issued: July 30, 2001

Effective: August 29, 2001

In accordance with Case No. 01-1918-TP-ATA, issued July 30, 2001.

By James C. Smith, President, Cleveland, Ohio

1. ESTABLISHING AND FURNISHING SERVICE (cont'd)

1.1 Applications For Service (cont'd)

B. Refusal to Provide Toll Service (cont'd)

Toll Service may be refused under the following conditions: (cont'd)

When a prospective customer, who has previously been universally blocked for nonpayment of toll charges by another carrier, seeks to select the Telephone Company as his or his 1+ carrier of choice, the Telephone Company may, subject to our tariffed toll deposit policies and the Commission's rules on establishment of service (see Rules 4901:1-5-13 and 4901:1-5-14, Ohio Administrative Code (OAC), require a deposit for toll service. This deposit shall be in accordance with Rule 4901:1-5-13(B), OAC, but the Telephone Company may negotiate a lower deposit. (T)

The Telephone Company may furnish credit information, acquired from the Telephone Company's own experiences with the customer, to consumer reporting agencies within the meaning of the Federal Fair Credit Reporting Act. The Telephone Company will follow all requirements that consumer reporting agencies must follow in issuing credit reports within the meaning of the Federal Fair Credit Reporting Act. (T)

Upon payment by the customer of all past due toll debt to the Telephone Company, the Telephone Company will remove the block and all 1+ dialing capabilities, including 10-XXX, will be restored.

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By James C. Smith, President, Cleveland, Ohio

PART 2 - General Terms and Conditions
SECTION 2 - Regulations

2nd Revised Sheet No. 2
Cancels
1st Revised Sheet No. 2

1. ESTABLISHING AND FURNISHING SERVICE (Cont'd)

1.1 Applications For Service (Cont'd)

C. Cancellation of Applications for Service

When an application for new service or a request for additions, rearrangements, relocations, or modifications of service is cancelled before service is established or before the work involved has been completed, the applicant or customer may be required to reimburse the Telephone Company for all expense incurred in connection with the handling of the application or request before notice of cancellation is received. However, such charge shall not exceed all charges which would apply if the work involved in complying with the application or the request had been completed, i.e., all applicable nonrecurring and termination charges.

D. Use of Service

1. Ownership and Use of Facilities

Facilities furnished by the Telephone Company on the premises of a customer are the property of the Telephone Company, whose agents and employees shall have the right to lawfully enter said premises at any reasonable hour for the purpose of installing, inspecting, maintaining or repairing the facilities, for the purpose of making collections from coin boxes, or upon termination of the service, for the purpose of removing such facilities or equipment.

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/1/ Material now appears on Original Sheet 2.1 of this Section.

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By Connie Browning, President, Cleveland, Ohio

1. ESTABLISHING AND FURNISHING SERVICE (cont'd)

1.1 Applications For Service (cont'd)

D. Use of Service (cont'd)

3. Resale and Sharing

/1/

a. General Regulations

The Telephone Company will permit the resale or sharing of all services (excluding residence services resold as non-residence services) by a customer of record to or with end user clients subject to the terms and regulations contained in this paragraph 3 and the restrictions specified elsewhere in this tariff. (C)

(1) "Resale" occurs when the customer of record subscribes to a telecommunications service at one price for the purpose of selling such service to end user clients at a different price. (C)

(2) "Sharing" occurs when the customer of record subscribes to a telecommunications service for the purpose of sharing such service with or among end user clients on a cost-sharing (non-profit) basis. A cost-sharing arrangement could include a fee assessed by the customer of record for functions it performs, including management of the sharing arrangement. (C)

(3) "Customer of record" as used within this section shall mean the party of a resale or sharing arrangement which contracts directly with the Telephone Company for the telecommunications services to be resold to or shared among end user clients.

(4) "End user clients" as used within this section shall mean the party of a resale or sharing arrangement which contracts with a customer of record for the telecommunications services resold or shared pursuant to the provisions of this section.

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/1/ Material formerly appeared on 1st Revised Sheet No. 3 in this Section.

Issued: April 19, 1999

Effective: April 19, 1999

In accordance with Finding and Order in Case No. 96-812-TP-ATA, issued by The Public Utilities Commission of Ohio, April 8, 1999.

By J. F. Woods, President, Cleveland, Ohio

1. ESTABLISHING AND FURNISHING SERVICE (cont'd)

1.1 Applications For Service (cont'd)

D. Use of Service (cont'd)

3. Resale and Sharing (cont'd)

a. General Regulations (cont'd)

- (5) Resale or sharing will be permitted on all basic exchange services provided for in this tariff, except residence services resold for use as non-residence services. (C)
| (C)
- (6) Directory listings for the end user clients of customers of record who resell or share service will be provided at the rates for non-residence additional listings as set forth in Part 12, Section 1 of this tariff. When notified by the customer of record, the Telephone Company will place listings of residential end user clients of customers of record in the residential section of its directories.
- (7) (D)
| (D)
- (8) Direct interconnection of resale or sharing systems or a combination of Shared Tenant Service and Centrex systems serving different resale/sharing systems is prohibited, except as otherwise specified in this tariff. (C)
(C)
- (9) The end user clients of customers of record who resell or share service may obtain local exchange service directly from the Telephone Company.

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/1/ Material now appears on Original Sheet No. 4.1 in this Section.

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By J. F. Woods, President, Cleveland, Ohio

1. ESTABLISHING AND FURNISHING SERVICE (cont'd)

1.1 Applications For Service (cont'd)

D. Use of Service (cont'd)

3. Resale and Sharing (cont'd)

a. General Regulations (cont'd)

(10) The Telephone Company will not be responsible for the manner in which the use of service or charges are allocated to others by a customer of record who resells to or obtains services for sharing among end users. All applicable rates and charges for such service will be billed to the customer of record.

/1/

(11) Service orders for resale and sharing arrangements will be accepted by the Telephone Company only from the customer of record; provided, however, the Telephone Company will respond to repair and maintenance requests from end users and, in such circumstances, the customer of record will be responsible for any maintenance of service charge that may be billed by the Telephone Company.

(12) The rates and charges for service which is resold or shared shall be determined as provided in this tariff, or pursuant to contract.

(C)
(C)/1/

/1/ Material formerly appeared on 2nd Revised Sheet No. 4 in this Section.

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1. ESTABLISHING AND FURNISHING SERVICE (cont'd)

1.1 Applications For Service (cont'd)

D. Use of Service (cont'd)

3. Resale and Sharing (cont'd)

c. Centrex Resale and Sharing

- (1) A customer of record may resell Centrex service to, or arrange for the sharing of Centrex service among, unaffiliated end user clients.
- (2) A customer of record may resell a Centrex system to, or arrange for the sharing of a Centrex system among unaffiliated end users at non-contiguous property locations. Consistent with the restrictions contained within this tariff, a customer of record may establish as many Centrex systems as it desires.
- (3) Centrex intercom calling is only allowed between station users internal to the end user customer or station users of an affiliate company of the end user customer. The Centrex resale or sharing system provider shall not publish end user directories or other similar materials or otherwise promote or encourage prohibited intercom calling. The Company and the customer of record shall work together to resolve any instances of prohibited intercom calling by end users. In instances of persistent or blatant violation, the Telephone Company may request that the customer of record disconnect the offending end user(s) from the resale or sharing system.

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/1/ Material formerly appeared on 1st Revised Sheet No. 5 in this Section.

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By J. F. Woods, President, Cleveland, Ohio

1. ESTABLISHING AND FURNISHING SERVICE (cont'd)

1.1 Applications For Service (cont'd)

D. Use of Service (cont'd)

3. Resale and Sharing (cont'd)

c. Centrex Resale and Sharing (cont'd)

(4) Each Centrex-based resale or sharing system may be established by a customer of record only within a single central office switching unit. This regulation does not prohibit the connection of an end user client PBX to Centrex service. However, any Centrex station lines connected to end user client PBX systems shall be charged for by the Telephone Company at PBX trunk rates as set forth in Part 4, Section 2 of this tariff. Upon request, Centrex service shall be provided via ground start Centrex station lines at rates and charges equal to PBX trunk rates as set forth in Part 4, Section 2 of this tariff.

(5) Centrex service shall be available for resale or sharing in central offices wherever Centrex service is available, subject to the availability of existing facilities within such offices. For service (except directory listing service) provided to residential customers connected to Centrex-based resale or sharing systems, the customer of record shall be charged by the Telephone Company at tariffed non-residence Centrex rates.

(6) Direct interconnect of Centrex systems belonging to unaffiliated end user customers is prohibited. (N)
(N)

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By J. F. Woods, President, Cleveland, Ohio

1. ESTABLISHING AND FURNISHING SERVICE (Cont'd)

1.1 Applications For Service (Cont'd)

E. Assignment or Transfer of Service (Cont'd)

(T)

2. Residence Service

- a. If the customer no longer resides at the premises to be served, to another individual.
- b. If the customer continues to reside at the premises to be served, to another individual provided the transferee assumes all outstanding indebtedness for such service and the unexpired portion of the initial contract period applicable to such service, if any.

3. The regulations and conditions contained in this tariff concerning the establishment of service for and the furnishing of service to applicants and customers shall apply to such assignee or transferee.

1.2 Obligation to Furnish Service

The Telephone Company's obligation to furnish service is dependent upon its ability to secure and retain without unreasonable expense suitable facilities and rights for the construction, installation, testing and maintenance of the necessary pole lines, circuits and equipment.

1.3 Identity of Customers

Use of Telephone Company facilities for public announcements is subject to the following conditions:

1. For purposes of identification, customers to telephone service who transmit recorded public announcements over facilities provided by the Telephone Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided. Such address may be omitted from the recorded message provided that it is included in a published directory listing in the name of the organization or individual, responsible for the service, as such name is included in the message.
2. Customers transmitting factual public announcements, such as time, time-temperature, weather, stock market quotations, airline schedules, and similar information, are excluded from the preceding condition.
3. Failure to comply with the provisions of this paragraph shall be cause for termination of the service.
4. The Telephone Company will reveal, to the extent the information is available from its records, on request, the name of the customer responsible for the service with which the recorded public announcements are associated, and the address at which the service is provided.

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By J. F. Woods, President, Cleveland, Ohio

PART 2 - General Terms and Conditions
SECTION 2 - Regulations

3rd Revised Sheet No. 11
Cancels
2nd Revised Sheet No. 11

1. ESTABLISHING AND FURNISHING SERVICE (cont'd)

1.4 Telephone Numbers

The customer has no property right in the telephone number which is assigned by the Telephone Company nor any right to continuance of service through any particular central office, and the Telephone Company reserves the right to change the telephone number or the central office designation, or both, of a customer whenever it deems it necessary to do so in the conduct of its business.

1.5 Denial or Termination of Service

1. The Telephone Company may deny or terminate any or all local service at one or more or all of the same customer's premises for the following reasons:
 - a. Abandonment of the service;
 - b. Nonpayment of any sum due on any final account, of the same class of service, for local exchange services.

(1) Temporary Access To 9-1-1 Service

The Telephone Company will continue to follow its existing procedures for disconnection of local exchange service. However, for a period of 14 days following the disconnection for non-payment of residential local exchange service, a residential customer will have outgoing access to 9-1-1 service provided on the disconnected access line. If, however, the customer has another active local exchange service line at the same service address, the 14 day outgoing access to 9-1-1 service will not be placed on the disconnected line. Where 14-day outgoing access to 9-1-1 service is provided on a disconnected line, all other incoming and outgoing calls on the disconnected line will be blocked. Once the 14-day period ends, complete disconnection will occur, and access to 9-1-1 service will no longer be available from the disconnected line.

- c. Abuse or fraudulent use of service as set forth in 4. following;
- d. Any other violation of the regulations of the Telephone Company; or
- e. Upon objection to the continuance of service made by or on behalf of any governmental authority.

Subsequent to the completion of an order to discontinue local service, it will be re-established only upon the basis of a new service application.

/1/ Text now appears on Original Sheet 11.1.

Issued: May 9, 2002

Effective: June 10, 2002

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By James C. Smith, President, Cleveland, Ohio

1. ESTABLISHING AND FURNISHING SERVICE (cont'd)

1.5 Denial or Termination of Service

2. In addition to 1. preceding, the nonpayment of toll charges may result in the disconnection of toll service.
- a. The Telephone Company may disconnect the toll service of a customer who fails to pay charges for toll service provided by the Telephone Company or an IXC as pursuant to Case No. 00-1265-TP-ORD.
- b. Disconnection of a customer's local exchange service or toll service for nonpayment of charges shall be made in accordance with the rules as specified in this paragraph 1.5, as well as the Minimum Telephone Service Standards contained in the Ohio Administrative Code, and as modified by Case No. 00-1265-TP-ORD.

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/1/ Text formerly appeared on 2nd Revised Sheet 11.

Issued: May 9, 2002

Effective: June 10, 2002

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By James C. Smith, President, Cleveland, Ohio

1. ESTABLISHING AND FURNISHING SERVICE (cont'd)

1.5 Denial or Termination of Service (cont'd)

2. (cont'd)

- c. The Telephone Company shall apportion partial payments to past due regulated local service charges first, then to any current regulated local charges before applying payments to charges for all other services. (T)
| (T)
- d. The Telephone Company shall respond promptly to customer inquiries pertaining to charges for IXC toll services, either by handling the inquiry itself, or referring it to the IXC, depending on the nature of the customer's inquiry.

3. When service is restored after temporary denial, the Telephone Company will make a pro rata allowance at the schedule rate for the service denied, beginning with the day following the denial. However, when the service is restored on the same day as the denial, no credit will be given.

4. Abuse or fraudulent use includes, but is not limited to:

- a. the use of service or facilities of the Telephone Company for a call or calls anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment or harass another;
- b. the use of profane or obscene language;
- c. the impersonation of another with fraudulent intent;
- d. the use of the service in such a manner as to interfere with the service of others or to prevent others from making or receiving calls over their telephone service;
- e. the use of the service for any purpose other than as a means of communication;
- f. the use of service or facilities of the Telephone Company to transmit a message or to locate a person or otherwise to give or obtain information, without the payment of the applicable local message charge or message toll charge; and
- g. the obtaining, or attempting to obtain, or assisting another to obtain or attempt to obtain, local or message toll telephone service, by rearranging, tampering with, or making connection with any facilities of the Telephone Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or part, of the regular charge for such service.

Issued: January 23, 2002

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By James C. Smith, President, Cleveland, Ohio

1. ESTABLISHING AND FURNISHING SERVICE (Cont'd)

1.6 Overtime

The service connection, move, change, installation and nonrecurring charges specified in this tariff contemplate work being performed by the Telephone Company during the usual working hours on normal working days. When, at the specific request of a customer or applicant for service, work is performed at other times, either for the convenience of the customer or applicant for service or for other reasons not under the control of the Telephone Company, the expense incurred by the Telephone Company in excess of the normal expense of such work, when performed during usual working hours on normal working days, may be billed to the customer or applicant for service, in addition to the charges otherwise applicable.

2. PAYMENT FOR SERVICE

2.1 Customer Responsibility

The customer is required to pay all charges for service and facilities in accordance with the Telephone Company's billing and collection practices. The customer will be held responsible for all charges for telephone service rendered in connection with local or toll messages placed from his station and in connection with toll messages received at his station on which the charges have been reversed with the consent of the person called.

2.2 Thirty Day Month

For the purpose of computing charges for facilities and service, and allowances for interruptions in service, every month shall be considered to have thirty days.

2.3 Advance Payments and Deposits

1. Advance Payments

The Telephone Company reserves the right to require applicants to make such advance payments as may be necessary for the protection of the Telephone Company's exchange and toll service revenues, as well as toll

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service revenues of an IXC for whom the Telephone Company is an |
authorized agent. The amount of the advance payment is credited to the (C)
customer's account as applying to any indebtedness under the contract.

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/1/ Material now appears in Part 2, Section 2, Original Sheet No. 13.1.

Issued: February 13, 1997

Effective: February 13, 1997

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By J. F. Woods, President, Cleveland, Ohio

PART 2 - General Terms and Conditions
SECTION 2 - Regulations

2nd Revised Sheet No. 13.1
Cancels
1st Revised Sheet No. 13.1

1. ESTABLISHING AND FURNISHING SERVICE (cont'd)

2.3 Advance Payments and Deposits (cont'd)

2. Deposits

The Telephone Company may, in order to safeguard its interests or those of an IXC for whom the Telephone Company is an authorized agent, require an applicant or a customer to make suitable deposit to be held by the Telephone Company or IXC, or provide a third party guarantor in lieu of a deposit as a guarantee of the payment of telephone service charges. In addition, the Company may require customers who file for bankruptcy to furnish adequate assurance of payment in the form of a deposit or other security in accordance with the U.S. Bankruptcy Code, Section 366. Deposits for residential service shall be in accordance with Rule 4901:1-17 of the Code of Rules and Regulations of the Public Utilities Commission of Ohio. A copy of said Rule will be made available for inspection upon request. As stated in Case No. 00-1265-TP-ORD, calculation of deposits for local service cannot include toll charges.

(N)
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(N)

Issued: September 29, 2003

Effective: October 30, 2003

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

2. PAYMENT FOR SERVICE (cont'd)

2.3 Advance Payments and Deposits (cont'd)

2. Deposits (cont'd)

The fact that a deposit has been made in no way relieves the applicant or customer from complying with the Telephone Company's regulations as to advance payments and the prompt payment of bills. (C)
At such time as the contract is terminated, such amount of the deposit as is necessary will be applied to any indebtedness to the Telephone Company for telephone service charges. A deposit may be (C)
refunded or credited to the customer's account at any time prior to termination of the contract as provided for in 4901:1-17-06 O.A.C. (C)
In case of a cash deposit, simple interest at the rate of three |
percent per annum will be paid for the period during which the (C)
deposit is held by the Telephone Company.

2.4 Customer Billing Adjustments

The Telephone Company incorporates by reference, and will adhere to, the guidelines for subscriber billing adjustments for local exchange service, as found in 4901:1-05-16 O.A.C. The Telephone Company will issue applicable billing adjustments when it misses appointments and/or commitments after the subscriber requests a due-date change for out-of-service repairs (A) where the subscriber provides the Company at least 24 hours notice for such changes, and (B) where the subscriber did not prevent the Company from completing the subject repairs on a prior premises visit.

The Telephone Company will issue applicable installation charge adjustments when it misses appointments and/or installation intervals after the subscriber requests a due-date change (A) where the subscriber provides the Company at least 24 hours notice, and (B) where the subscriber did not prevent the Company from completing the installation on a prior premises visit.

In all cases in which a customer agrees to an appointment but the customer misses the appointment without providing at least 24 hours notice prior to the time of the appointment, no billing adjustment will be made by the Telephone Company.

The Telephone Company incorporates by reference, and will adhere to, the requirement to provide some form of alternative service pursuant to 4901:1-5-20(C)(1), O.A.C.

Issued: September 17, 2004

Effective: October 18, 2004

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

2. PAYMENT FOR SERVICE (cont'd)

2.5 Effect of Charge Increases on Pending Orders

/1/

A customer who orders service or equipment installations, moves or changes prior to the effective date of any increase in the one time charge applicable to such work will be subject to the one time charge in effect at the time such customer's order was received by the Telephone Company provided such work is completed within the Telephone Company's normal installation interval in effect at the time such order was placed. The Telephone Company's normal installation interval is the interval between the date an order is taken and the earliest date the order can be completed in accordance with the standard work schedules on the date the order is taken. However, if subsequent to the effective date of the increase in the one time charge, the completion of such work is delayed beyond the Telephone Company's normal installation interval and the delay is not caused by the Telephone Company, such customer will then be subject to the one time charge in effect at the time the work is completed by the Telephone Company. A part of an order which is completed prior to the effective date of any increase in the one time charge and which is subject to billing prior to the completion of the entire order in accordance with the Telephone Company's billing practices shall be subject to the one time charge in effect on the date said part is completed although the total work is not completed, due to customer-caused delay, by the effective date of the increase. One time charges as used in this paragraph include Service and Equipment charges, move and change charges, installation charges, nonrecurring charges and nonrecurring charge options.

/1/

/1/ Material formerly appeared on Original Sheet No. 14 in this Section.

Issued: June 21, 1999

Effective: June 21, 1999

In accordance with Case No. 99-627-TP-ATA, issued May 20, 1999.

By J. F. Woods, President, Cleveland, Ohio

PART 2 - General Terms and Conditions
SECTION 2 - Regulations

1st Revised Sheet No. 15
Cancels
Original Sheet No. 15

2. PAYMENT FOR SERVICE (cont'd)

2.6 Minimum and Maximum Level Pricing

1. For certain items offered under the provisions of this tariff the rates and charges are identified as maximum level. The present applicable rates and charges are contained in a pricing list furnished to the Public Utilities Commission of Ohio (P.U.C.O.) by the Telephone Company.
2. The Telephone Company will furnish to the P.U.C.O. a new list reflecting changed rates and charges on one day's notice.
3. The provisions of this paragraph 2.6 apply to the following:

1st, 2nd and 3rd Access Lines
Caller ID
Call Waiting
Call Trace
Nonpublished Service
Centrex Access Lines
PBX Trunks
Per Line Number Blocking
COCOT Access Lines
911 Service

(C)

(C)

(D)

(D)

Issued: January 9, 2003

Effective: January 9, 2003

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 2 - General Terms and Conditions
SECTION 2 - Regulations

6th Revised Sheet No. 17
Cancels
5th Revised Sheet No. 17

2. PAYMENT FOR SERVICE (cont'd)

*****2.8 Returned Check Charge**

When a customer's check is not honored by their bank and the check is returned to the Company due to "insufficient funds" in the customer's account or similar reasons, a \$25.00 "Return Check Charge" will apply, unless the customer can establish that the charge should not be assessed.

2.9 Individual Customer Contracts

The Telephone Company may offer services to individual customers for terms and for rates and charges that differ from those stated in this tariff. Individual contracts will specify these terms, length of service, conditions and rate levels applicable to those specific customers. These contracts will be filed with the P.U.C.O. and become effective immediately upon signing.

*****2.10 Late Payment Charges for Non-Residence Service**

A late payment charge will be applied to non-residential customer bills which remain unpaid after the due date. This charge will be the greater of either \$11.00, or an amount that equals 1.5% of all unpaid charges which are past due; except that the charge is not applicable as specified below. This late payment charge will not be (I) placed on the customer's account until the past due, unpaid balance on that customer's account exceeds \$10.00.

1. The late payment charge does not apply to:

- Amounts which are in dispute at the time the late payment charge would otherwise be applied.
- Federal excise tax or any other taxes levied by law directly on the customer.
- Accounts of the federal, state county or local government.
- Amounts billed by the Company for other entities for which the charge is not authorized by those entities' appropriate tariffs or contracts, other than Interexchange Carrier Services for which the Telephone Company, acting as the principal Billing and Collection Agent, purchases the accounts receivable in advance of subscriber billing.

2. Credit, deposit and collection procedures outlined elsewhere in this tariff are not waived or foreclosed by the application of a late payment charge.

***** Denotes Non-Specific Charge**

Issued: November 15, 2006

Effective: March 7, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 2 - General Terms and Conditions
SECTION 2 - Regulations

3rd Revised Sheet No. 17.1
Cancels
2nd Revised Sheet No. 17.1

2. PAYMENT FOR SERVICE (cont'd)

(N)

*****2.11 Late Payment Charges for Residence Services**

A late payment charge will be applied to residential customer bills which remain unpaid after the due date. This charge will be the greater of either \$5.00, or an amount that equals 1.5% of all unpaid charges which are past due; except that the charge is not applicable as specified below. This late payment charge will not be placed on the customer's account until the past due, unpaid balance on that customer's account exceeds \$25.00.

(C)

(C)

(D)

(D)

1. The late payment charge does not apply to:

(C)

- Amounts which are in dispute at the time the late payment charge would otherwise be applied.
- Federal excise tax or any other taxes levied by law directly on the customer.
- Amounts billed by the Company for other entities for which the charge is not authorized by those entities' appropriate tariffs or contracts, other than Interexchange Carrier Services for which the Telephone Company, acting as the principal Billing and Collection Agent, purchases the accounts receivable in advance of subscriber billing.
- Amounts upon which an Interexchange Carrier has already assessed a Late Payment Charge.

*** Denotes Non-Specific Charge

Issued: August 1, 2003

Effective: August 3, 2003

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated June 10, 2003, Case No. 03-965-TP-SLF.

By Connie Browning, President, Cleveland, Ohio

3. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY

3.1 Liability of Telephone Company

In view of the fact that the customer has exclusive control of his communications over the facilities furnished him by the Telephone Company, and of the other uses for which facilities may be furnished him by the Telephone Company, and because of unavoidsableness of errors incident to the services and to the use of such facilities of the Telephone Company, the services and facilities furnished by the Telephone Company are subject to the terms, conditions and limitations herein specified.

1. The Telephone Company's liability, if any, for its willful misconduct is not limited by this tariff. With respect to any other claim or suit by a customer or by any others for damages associated with the installation, provision, termination, maintenance, repair or restoration of service, and subject to the provisions of 2., following, the Telephone Company's liability, if any, shall not exceed an amount equal to the proportionate charge for the service for the period during which the service was affected. This liability for damages shall be in addition to any amounts that may otherwise be due the customer under this tariff as a Credit Allowance for a Service Interruption.

Approval of the above tariff language by the PUCO does not constitute a determination by the Commission that the limitation of liability made a condition of service by the Company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate damage claims, it is also the court's responsibility to determine the validity of the limitation clause.

(N)

(N)

Issued: January 9, 2003

Effective: January 9, 2003

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 2 - General Terms and Conditions
SECTION 2 - Regulations

Original Sheet No. 18

3. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY (Cont'd)

3.1 Liability of Telephone Company (Cont'd)

2. The customer indemnifies and saves the Telephone Company harmless against claims for libel, slander, or infringement of copyright from the material transmitted over its facilities; against claims for infringement of patents arising from combining with, or using in connection with, facilities of the Telephone Company, apparatus and systems of the customer; against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Telephone Company; and against any and all claims for damage caused by the customer's facilities or equipment attached or connected to facilities furnished by the Telephone Company.

3.2 Installation, Maintenance and Repairs

1. Unless otherwise specified in the Telephone Company's tariffs, a customer is not permitted to install, rearrange, disconnect, remove or repair, or permit others to install, rearrange, disconnect, remove or repair any apparatus or wiring of the Telephone Company on the network side of the network interface.
2. Unless otherwise specified in the Telephone Company's tariffs and 2.a. and 2.b. below, all ordinary expense of installation, maintenance and repair, in connection with facilities and service provided by the Telephone Company, on the network side of the network interface, is borne by the Telephone Company.
 - a. In situations where maintenance and repairs would have been performed by the Telephone Company during the usual working hours on normal working days, but at the specific request of the customer such work is performed at other times for the customer's convenience or for other reasons not under the control of the Telephone Company, the expense incurred by the Telephone Company in excess of the normal expense of such maintenance and repairs, when performed during usual working hours on normal working days, may be billed to the customer. This provision, however, shall not apply to emergencies, that is, situations that affect public health or safety, or result from critical illness, unavoidable casualties, or acts of God.
 - b. In situations such as sporting events, one-time entertainment events, etc., where the customer requests that "standby" workmen be provided to safeguard the continuity of service, irrespective of when such "standby" workmen are provided, the entire cost of providing such "standby" workmen may be billed to the customer.

Material formerly appeared in Exchange and Network Services Tariff,
Section 2, 1st Revised Sheet No. 34, 2nd Revised Sheet No. 35

Issued: October 2, 1995

Effective: October 2, 1995

In accordance with Case No. 95-815-TP-ATA, issued September 1, 1995.

By J. F. Woods, President, Cleveland, Ohio

PART 2 - General Terms and Conditions
SECTION 2 - Regulations

Original Sheet No. 19

3. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY (Cont'd)

3.3 Directory Errors and Omissions

The Telephone Company's liability arising from errors or omissions in its directories or in accepting listings presented by customers or prospective customers shall be limited to resulting impairment of the customer's service and the Company may discharge such liability by an abatement or refund of an amount not exceeding the charge for the service during the period covered by the directory in which the error or omission occurs. The Telephone Company will not be a party to controversies arising between customers or others as a result of listings published in its directories.

3.4 Service in Hazardous Locations

Except as otherwise specifically provided in this tariff, the Telephone Company will require the customer to install and maintain service at locations which are or may be hazardous or dangerous to its employees or property and then only upon the written consent of the Telephone Company.

3.5 Service at Outdoor Locations

The Telephone Company will refuse to provide, maintain or restore service at outdoor locations unless the customer agrees in writing to indemnify and save harmless the Telephone Company from and against any and all loss or damage that may result to facilities furnished by the Telephone Company at such locations.

3.6 Use of Connecting Company Lines

When the lines of another telephone company are used in establishing connections to points not reached by the Telephone Company's lines, the Telephone Company shall not be held liable for any act or omission of the other company.

3.7 Defacement of Premises

The Telephone Company is not liable for any defacement of or damage to the premises of a customer resulting from the attachment of the Telephone Company's apparatus and associated wiring on such premises or by the installation or removal thereof, when such defacement or damage is not the result of negligence of the Telephone Company.

3.8 Transmitting Messages

Except as otherwise specifically provided in this tariff, the Telephone Company does not transmit messages but offers the use of its facilities for communications between customers or others.

Material formerly appeared in Exchange and Network Services Tariff,
Section 2, 1st Revised Sheet No. 36

Issued: October 2, 1995

Effective: October 2, 1995

In accordance with Case No. 95-815-TP-ATA, issued September 1, 1995.

By J. F. Woods, President, Cleveland, Ohio

THE OHIO BELL
TELEPHONE COMPANY

Ameritech

Tariff

P.U.C.O. NO. 20

PART 2

SECTION 2

1st Revised Sheet No. 19.1

PART 2 - General Terms and Conditions

Cancels

SECTION 2 - Regulations

Original Sheet No. 19.1

3. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY (cont'd)

(D)

(D)

Issued: June 21, 1999

Effective: June 21, 1999

In accordance with Case No. 99-627-TP-ATA, issued May 20, 1999.

By J. F. Woods, President, Cleveland, Ohio

PART 2 - General Terms and Conditions
SECTION 2 - Regulations

Original Sheet No. 20

4. RESPONSIBILITIES OF THE CUSTOMER

4.1 Lost or Damaged Equipment

In case of damage, loss or destruction of any of the Company's property due to the negligence or willful act of the customer or other persons authorized to use the service, and not due to ordinary wear and tear or causes beyond the control of the customer, the customer shall be required to pay the expense incurred by the Telephone Company in connection with the replacement of the property damaged, lost or destroyed or the expense incurred in restoring it to its original condition.

4.2 Floor Space, Power Supply and Other Arrangements at Customer Premises

The customer shall provide, maintain and bear the expense of the following:

1. Space and floor arrangements for installation of Telephone Company facilities.
2. Housing, light, heat and ventilation needed for the operation and maintenance of Telephone Company facilities.
3. Electric power, outlets and wiring at convenient locations.

5. INITIAL CONTRACT PERIODS AND TERMINATION CHARGES

5.1 Initial Contract Periods

A. An initial contract period applies to all services and facilities provided for a customer. Initial contract periods date from the day following the completion of the installation of the service or facilities involved.

B. Application of Initial Contract Periods

Except as hereinafter provided, the initial contract period for all services and facilities is one month on the same continuous property:

1. Additional Directory Listings and Joint User Service

The initial contract period for additional directory listings and joint user service where the listing does not appear in the directory, is one month. The initial contract period for additional directory listings and joint user service, where the listing appears in the directory, is the directory period. The regulation set forth in the preceding sentence also applies to listings which are ordered discontinued by the subscriber after the established closing date of the directory in which they are to appear. Contracts for additional listings and joint user service are self-renewing for period of one directory issue until cancelled, except as provided hereinafter under "Termination Charges".

Material formerly appeared in Exchange and Network Services Tariff,
Section 2, Original Sheet Nos. 37, 38

Issued: October 2, 1995

Effective: October 2, 1995

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By J. F. Woods, President, Cleveland, Ohio

PART 2 - General Terms and Conditions
SECTION 2 - Regulations

Original Sheet No. 21

5. INITIAL CONTRACT PERIODS AND TERMINATION CHARGES (Cont'd)

5.1 Initial Contract Periods (Cont'd)

B. Application of Initial Contact Periods (Cont'd)

2. Nonrecurring Charge Items

The initial contract period for facilities and equipment furnished at a nonrecurring charge only, is the period for which the service is rendered.

3. Special Equipment

The initial contract period for special equipment, and for other equipment or facilities furnished at rates or charges based upon costs incurred, will be governed by the circumstances of each case.

4. Other Services and Equipment

	<u>Initial Contract Period</u>
<u>Lobby Interphone System</u>	
Common equipment	One year on Telephone Company premises (same central office)
<u>Special Trunk Lines</u>	
Attendant trunk extender circuits	Three years in place on
Digit absorbing attendant trunks	customer's premises
<u>Telephone Answering Service</u>	
Concentrators	Three years on Telephone Company premises (same central office)
Customer Operating Center Service	Four years in place
dedicated complements of cable pairs	
Identifiers	Three years in place on customer's premises
<u>Transfer of Toll Charge Service</u>	
Each exchange selected	Three months

Material formerly appeared in Exchange and Network Services Tariff, Section 2, Original Sheet No. 38, 5th Revised Sheet No. 39, 2nd Revised Sheet No. 40

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Effective: October 2, 1995

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By J. F. Woods, President, Cleveland, Ohio

PART 2 - General Terms and Conditions
SECTION 2 - Regulations

Original Sheet No. 22

5. INITIAL CONTRACT PERIODS AND TERMINATION CHARGES (Cont'd)

5.2 Termination Charges

A. Application of Termination Charges

When service is terminated by the customer, or by the Telephone Company for any reason for which it may terminate such service under the provisions of this tariff, prior to the expiration of the initial contract period, the following termination charges apply in addition to all charges due for the service which has been furnished:

1. Additional Directory Listings and Joint User Service

In the case of joint user service and additional directory listings for which the initial contract period is the directory period, the termination charges will be the charges due to the end of the directory period, except that the termination charges will be the charges due for the period service has been rendered.

- a. in case the contract for the main service is terminated;
- b. in case the listed party or joint user becomes a customer to the same class of service as is furnished to the customer who contracted for such additional listing or joint user service;
- c. in case the customer, the listed party or the joint user moves to different premises as a result of which the service of the customer is not available to the listed party or joint user; or
- d. in the case of death of the listed party or joint user.

2. Contract Periods of Two Years or Less

In the case of services for which the initial contract period is two years or less, the termination charges will be the charges due for the unexpired portion of such initial contract period, except for those items for which a termination liability is set forth in this tariff.

3. Contract Periods in Excess of Two Years

In the case of services for which the initial contract period is in excess of two years, the termination charges will be an amount equal to fifty per cent of the charges for the unexpired portion of such initial contract period, at the rate in effect at the time the service is discontinued, except for those items for which a termination liability is set forth in this tariff.

Material formerly appeared in Exchange and Network Services Tariff,
Section 2, Original Sheet No. 41

Issued: October 2, 1995

Effective: October 2, 1995

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By J. F. Woods, President, Cleveland, Ohio

PART 2 - General Terms and Conditions
SECTION 2 - Regulations

Original Sheet No. 23

5. INITIAL CONTRACT PERIODS AND TERMINATION CHARGES (Cont'd)

5.2 Termination Charges (Cont'd)

A. Application of Termination (Cont'd)

4. Termination Liability Items

In the case of items of service for which a termination liability is included with the rates and charges for such items in various sections of this tariff, the termination charges will be an amount equal to such termination liability, reduced by a proportionate amount for each month within the applicable contract period that the monthly rate has been collected.

5. Special Equipment

In the case of special equipment and other equipment or facilities furnished at rates or charges based upon costs incurred, termination charges apply as follows:

- a. Where the initial contract period is one year or less, the termination charges will be the charges due for the unexpired portion of the initial contract period applicable to such special equipment or such other equipment or facilities.
- b. Where the initial contract period is in excess of one year, the termination charges will be such portion of the expense incurred by the Telephone Company for the equipment and for its installation and removal, less the salvage value of the equipment removed, as the unexpired portion of the initial contract period bears to the full initial contract period.

6. Change in Type of Service

In the case of the following changes in type of service prior to the expiration of the one month initial contract period, the termination charges will be the charges due for the unexpired portion of such initial contract period.

- a. from flat rate service to message rate service, or vice versa; and
- b. from basic local service to optional local service, or vice versa.

Material formerly appeared in Exchange and Network Services Tariff,
Section 2, Original Sheet No. 42

Issued: October 2, 1995

Effective: October 2, 1995

In accordance with Case No. 95-815-TP-ATA, issued September 1, 1995.

By J. F. Woods, President, Cleveland, Ohio

PART 2 - General Terms and Conditions
SECTION 2 - Regulations

Original Sheet No. 24

5. INITIAL CONTRACT PERIODS AND TERMINATION CHARGES (Cont'd)

5.2 Termination Charges (Cont'd)

A. Application of Termination (Cont'd)

7. Discontinuance of a Portion of a Service

Where only a portion of a service is discontinued, the termination charges will be as set forth in 2 through 6 preceding. In addition, for those items of service and equipment covered in 2, 3 and 4 preceding for which the initial contract period is six months or more, where rearrangements of the equipment left in service are required as a result of the partial discontinuance, the expense incurred by the Telephone Company for such rearrangements will be billed to the customer in addition to the termination charges specified or, at the option of the customer, termination charges on the entire installation will be billed to the customer and a new initial contract period for the equipment as rearranged will commence.

8. Message Allowance

When message rate service is terminated prior to the expiration of the initial contract period of one month, the message allowance for the period of service subsequent to the previous billing date, if any, will be the difference between the monthly allowance for the grade of service furnished and the number of messages allowed at such previous billing date.

B. Conditions Under Which Termination Charges Do Not Apply

1. Assignment or Transfer of Service

Termination charges do not apply

- a. when the service of a customer (including any outstanding indebtedness to the Telephone Company and the unexpired portion of the initial contract period, if any) is transferred to a new customer without interruption of the service; or
- b. when the service of a customer (including the unexpired portion of the initial contract period, if any) is transferred, without interruption of the service, to a receiver, trustee or other person appointed by a court or acting pursuant to law in bankruptcy, receivership, reorganization, insolvency, liquidation or other similar proceedings.

Material formerly appeared in Exchange and Network Services Tariff,
Section 2, 1st Revised Sheet No. 43, Original Sheet No. 44

Issued: October 2, 1995

Effective: October 2, 1995

In accordance with Case No. 95-815-TP-ATA, issued September 1, 1995.

By J. F. Woods, President, Cleveland, Ohio

PART 2 - General Terms and Conditions
SECTION 2 - Regulations

1st Revised Sheet No. 26
Cancels
Original Sheet No. 26

5. INITIAL CONTRACT PERIODS AND TERMINATION CHARGES (Cont'd)

5.2 Termination Charges (Cont'd)

B. Conditions Under Which Termination Charges Do Not Apply
(Cont'd)

7. Withdrawal of Experimental Offerings

Termination charges do not apply to service which is terminated due to withdrawal by the Telephone Company of an experimental offering of such service.

C. Service Terminated After Expiration of Initial Contract Period

When service is terminated after the expiration of the initial contract period, the charges applicable are those due through the last day of service whether this be a full day or a part of a day. However, in the case of additional directory listings and joint user service, after listings have appeared in the directory, each directory period is considered as a separate initial contract period (i.e., listings are automatically included in each directory issue unless notice to the contrary is received from the listed party or customer) and termination may be arranged for only under the conditions specified in A-1 preceding.

6. INFORMATIONAL NOTICE

6.1 Landline Direct-Dialed Calls

Landline direct-dialed calls made by the customer to certain cellular or paging telephone numbers may incur an additional charge. This charge is assessed by the wireless provider, not by SBC Ohio.

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/1/ Material formerly appeared on 3rd Revised Sheet 27 of this Section of this Tariff.

Issued: December 15, 2006

Effective: January 15, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 2 - General Terms and Conditions
SECTION 2 - Regulations

Original Sheet No. 27.1

8. TOLL AND LONG DISTANCE AVAILABILITY LIMITS

(N)

Regulations

A. The Company reserves the right to limit and/or restrict interLATA and/or intraLATA toll and long distance calling whether provided by the Company or another carrier, through the imposition of toll and long distance limits on Company residential customer accounts deemed to be unsatisfactory credit risks for reasons including, but not limited to:

1. Poor credit history with the Company.
2. No prior credit history.

B. The Company may utilize toll and long distance limits on customer accounts based on the customer's credit history with the Company. Customers deemed to be unsatisfactory credit risks will be assigned toll and long distance limits, within the parameters set forth in paragraph F, below. A customer's credit classification will be determined in accordance with current Company guidelines.

C. The toll and long distance limit will be placed on all working telephone numbers on the customer's account when two or more lines are billed together.

D. The Company will monitor toll and long distance activity on unsatisfactory credit risk accounts and when the cumulative toll and long distance charges from participating toll and long distance providers exceeds the designated toll and long distance limit, all further toll and long distance calling will be restricted. Only toll and long distance charges from toll and long distance providers that participate in the Toll and Long Distance Availability Limit Plan will be included in the calculation of the account's cumulative toll and long distance charges.

1. Toll and long distance providers may participate in the Toll and Long Distance Availability Limit Plan by providing appropriate notification to SBC Ohio and by filing appropriate language in their Commission approved tariff.

(N)

Issued: June 14, 2004

Effective: June 14, 2004

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 2 - General Terms and Conditions
SECTION 2 - Regulations

Original Sheet No. 31

9. MEET POINT BILLING ARRANGEMENTS

(N)

When facilities are provided jointly by the Company and one or more other telephone companies, and a Commission approved multiple bill, multiple tariff (MBMT) arrangement is in place between the Company and the other telephone company or companies, the regulations and prices of such other telephone companies apply for the equipment and facilities furnished by them for use in connection with the service provided by the Company.

When the Company and one or more other telephone companies involved in provisioning services operate under a meet point multiple billing arrangement, and a Commission approved MBMT arrangement is in place between the Company and the other telephone company or companies, the portion of the circuit(s) located in that telephone company's area will be billed by that company. Under this arrangement, SBC Ohio will bill the customer for their portion of the circuit(s) located in its territory at its tariffed rates, while the other telephone company or companies involved will bill the customer at their tariffed rates for the portion of the circuits located in their company territory.

(N)

Issued: October 26, 2005

Effective: October 26, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 3 - Service Charges
SECTION 1 - Service Charges

Original Sheet No. 1

1. SERVICE ESTABLISHMENT AND CHANGE CHARGES

1.1 Definitions of Terms used in this Section

Billable Network Wiring

Work performed on a customer's premises by a Company employee or representative at the customer's request and not covered by other charges. Any work required to establish or reestablish network access to the Telephone Company-provided network interface is excluded.

Changes in Service

Includes changes in telephone service or equipment subsequent to the establishment of such service or equipment, and rearrangements of network wiring (including house cable) which do not involve moves.

Complex Service

Includes all other exchange service and their associated facilities and equipment excluded from simple service.

Establishment of Service

The initial establishment of telephone service or equipment for a customer, and transfers of telephone service and equipment from one premises to another on non-continuous property subsequent to the establishment of such service or equipment for a customer.

Moves of Service

Includes relocations of telephone service or equipment on the same continuous property subsequent to the establishment of such service or equipment for a customer.

Network Wiring

Network wiring work includes travel, preparation, wiring on the network side of the network interface.

Point of Minimum Penetration (POMP)

First point on a customer's premises that the network facilities wiring is accessible.

Material formerly appeared in Exchange and Network Services Tariff,
Section 3, 4th Revised Sheet No. 1, 3rd Revised Sheet No. 2

Issued: October 2, 1995

Effective: October 2, 1995

In accordance with Case No. 95-815-TP-ATA, issued September 1, 1995.

By J. F. Woods, President, Cleveland, Ohio

PART 3 - Service Charges
SECTION 1 - Service Charges

4th Revised Sheet No. 3
Cancels
3rd Revised Sheet No. 3

1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (cont'd)

1.2 General Regulations (cont'd)

- B. Service Establishment and Change Charges apply in addition to all other rates and charges for services provided by the Telephone Company.
- C. The charges specified in this section contemplate work being performed by the Telephone Company during the usual working hours on normal working days. When, at the specific request of the customer or applicant for service, work is performed at other times, either for the convenience of the customer or applicant for service or for other reasons not under the control of the Telephone Company, the expense incurred by the Telephone Company in excess of the normal expense of such work, when performed during usual working hours on normal working days, may be billed to the customer or applicant for service, in addition to the charges otherwise applicable.

1.3 Nonrecurring Charges

A. Application of NRCs to Establish Services

Except where otherwise specified in this paragraph 1.3, the same nonrecurring charges apply to residence and non-residence. (C)

The Central Office Connection and Line Connection Charges do not apply to the transfer of an existing central office line serving a reseller's end user when there is no interruption of service.

The NRC applicable to the following services are subject to O.A.C. 4901:1-6-22(B), effective January 9, 2003 in Case No. 02-3069-TP-ALT.

Local Exchange Access Lines	Part 4 Section 2, Sheets 1 through 3
PBX Trunks	Part 4 Section 2, Sheets 1 through 3
Centrex Access Lines	Part 4 Section 2, Sheets 1 through 3
Caller ID	Part 7 Section 2, Sheet 2
Call Waiting	Part 7 Section 1, Sheet 1
Call Trace	Part 7 Section 2, Sheet 3
Per Line Blocking	Part 7 Section 2, Sheet 1
Non-pub Directory Listing	Part 12 Section 1, Sheet 5

Issued: August 11, 2004

Effective: September 10, 2004

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 3 - Service Charges
SECTION 1 - Service Charges

1st Revised Sheet No. 5
Cancels
Original Sheet No. 5

1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (cont'd)

1.3 Nonrecurring Charges (cont'd)

A. Application of NRCs to Establish Services (cont'd)

Description	Complex Charge		Simple Charge		(T)
	Residence	Non-Residence	Residence	Non-Residence	
2. Off-property Extension and Stations, per extension/station per location					
a. Exchange service extension					
(1) In same CO area	\$129.20	\$129.20	-	-	
(2) In different CO area	234.20	234.20	-	-	
b. Intercom system station	87.70	87.70	-	-	
c. PBX station line or PBX extension station line					
(1) Terminating in same CO area as PBX system	378.40	78.40	-	-	(R)
(2) Terminating in different CO area from PBX system.	445.30	445.30	-	-	(R)

Issued: January 9, 2003

Effective: January 9, 2003

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

THE OHIO BELL
TELEPHONE COMPANY

SBC
Tariff

PART 3

SECTION 1

PART 3 - Service Charges
SECTION 1 - Service Charges

1st Revised Sheet No. 5-P
Cancels
Original Sheet No. 5-P

(D)

(D)

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By Connie Browning, President, Cleveland, Ohio

PART 3 - Service Charges
SECTION 1 - Service Charges

1st Revised Sheet No. 6.1
Cancels
Original Sheet No. 6.1

1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (cont'd)

1.3 Nonrecurring Charges (cont'd)

A. Application of NRCs to Establish Services^{/1/} (cont'd)

Description	Complex Charge		Simple Charge	
	Residence	Non-Residence	Residence	Non-Residence
4. Miscellaneous Service or Features	\$ 7.95	\$ 7.30	\$ 6.00	\$ 7.30
The above charge applies per individual exchange service, per occasion to the following:				
Custom Calling Service and Advanced Custom Calling Service (other than Calling Party Number Blocking or Call Trace) excluding:				
Call Waiting				
Non-Competitive and Competitive exchanges ^{/2/}				
- Current	7.95	7.30	6.00	7.30 (C)
- Maximum	15.90	14.60	12.00	14.60 (N)
Caller ID				
Non-Competitive and Competitive exchanges ^{/3/}				
- Current	7.95	7.30	6.00	7.30 (C)
- Maximum	7.95	7.30	6.00	7.30 (N)

- /1/ The absence of an NRC for any specific service does not imply the waiver of appropriate NRCs for other concurrently installed services. (C)
- /2/ Denotes Tier 1 Non-Core service. (C)
- /3/ Denotes Tier 1 Core service. (C)

Issued: January 2, 2007

Effective: January 2, 2007

In accordance with an Opinion & Order, issued by the Public Utilities Commission of Ohio, dated 12-20-06, Case No. 06-1013-TP-BLS.

By Connie Browning, President, Cleveland, Ohio

PART 3 - Service Charges
SECTION 1 - Service Charges

5th Revised Sheet No. 6-P
Cancels
4th Revised Sheet No. 6-P

(D)

(D)

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Effective: January 9, 2003

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 3 - Service Charges
SECTION 1 - Service Charges

3rd Revised Sheet No. 7
Cancels
2nd Revised Sheet No. 7

1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (cont'd)

1.3 Nonrecurring Charges (cont'd)

A. Application of NRCs to Establish Services (cont'd)

4. (cont'd)

- b. Central Office Optional Line Features
 - Easy Call

c. Billed Number Screening Service

5. Directory Service

The following NCR applies to establish each of the following:

Description	Complex Charge		Simple Charge	
	Residence	Non-Residence	Residence	Non-Residence
a. Transfer of Toll Charge Service	\$41.55	\$41.55	\$ 9.80	\$ 9.80
b. Emergency Message Referral for Private Listing Service	17.90	17.90	9.80	9.80
6. Connecting Arrangements				
The following charge applies to provide a connecting arrangement	-	-	5.50	5.50
7. Remote Call Forwarding				
The following charge applies per feature	56.25	56.25	-	-
8. Intercom Calling Service				
The following charge applies per individual exchange service to establish Intercom Calling Service	-	-	11.25	11.25

Issued: September 16, 2003

Effective: September 16, 2003

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 3 - Service Charges
SECTION 1 - Service Charges

4th Revised Sheet No. 7-P
Cancels
3rd Revised Sheet No. 7-P

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(D)

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In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 3 - Service Charges
SECTION 1 - Service Charges

1st Revised Sheet No. 8
Cancels
Original Sheet No. 8

1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (cont'd)

1.3 Nonrecurring Charges (cont'd)

A. Application of NRCs to Establish Services (cont'd)

9. Expense Incurred Option for Equipment

On relocations of service to noncontinuous property locations within territory served by the Telephone Company, in lieu of paying all applicable establishment, nonrecurring and termination charges, a customer with equipment for which the initial contract period is six months or more may elect to pay the expense incurred for relocation of such equipment, subject to the following regulations:

- a. The existing equipment involved will be moved from the existing location to the new location with the understanding that the customer will not have continuous service at such locations.
- b. A new contract period will not apply when the equipment is established at a new location. Only the unexpired portion of any existing contract periods will continue at the new location.

10. Ameritech Call Control

<u>Description</u>	<u>Residence Charge</u>	<u>(T)</u>
Charge, per Exchange service, per occasion	\$9.25	(R)

B. Application of NRCs for Changes

The charges for changes should not exceed the charges that would apply if the same services or equipment were removed and re-established.

/1/

/1/ Material now appears on Original Sheet 8.1.

Issued: January 9, 2003

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By Connie Browning, President, Cleveland, Ohio

PART 3 - Service Charges
SECTION 1 - Service Charges

1st Revised Sheet No. 8-P
Cancels
Original Sheet No. 8-P

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By Connie Browning, President, Cleveland, Ohio

PART 3 - Service Charges
SECTION 1 - Service Charges

4th Revised Sheet No. 11
Cancels
3rd Revised Sheet No. 11

1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (cont'd)

1.3 Nonrecurring Charges (cont'd)

B. Application of NRCs for Changes (cont'd)

Description	Complex Charge		Simple Charge	
	Residence	Non-Residence	Residence	Non-Residence
2. Miscellaneous Service or Feature Charge	\$ 7.95	\$ 7.30	\$ 6.00	\$ 7.30
The above nonrecurring charge applies per individual exchange service to the following:				
Custom Calling Service and Advanced Custom Calling Service (other than Calling Party Number Blocking or Call Trace)^{/1//2/} excluding:				
Call Waiting				
Non-Competitive and Competitive Exchanges ^{/3/}				(C)
- Current	7.95	7.30	6.00	7.30 (N)
- Maximum	15.90	14.60	12.00	14.60 (N)
Caller ID				
Non-Competitive and Competitive Exchanges ^{/4/}				(C)
- Current	7.95	7.30	6.00	7.30 (N)
- Maximum	7.95	7.30	6.00	7.30 (N)

- /1/ The absence of an NRC for any specific service does not imply the waiver of appropriate NRCs for other concurrently installed services. (C)
 /2/ To establish one or more custom or advanced custom calling feature(s). |
 /3/ Denotes Tier 1 Non-Core service. (C)
 /4/ Denotes Tier 1 Core service.

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Effective: January 2, 2007

In accordance with an Opinion & Order, issued by the Public Utilities Commission of Ohio, dated 12-20-06, Case No. 06-1013-TP-BLS.

By Connie Browning, President, Cleveland, Ohio

PART 3 - Service Charges
SECTION 1 - Service Charges

5th Revised Sheet No. 11-P
Cancels
4th Revised Sheet No. 11-P

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By Connie Browning, President, Cleveland, Ohio

PART 3 - Service Charges
SECTION 1 - Service Charges

4th Revised Sheet No. 12
Cancels
3rd Revised Sheet No. 12

1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (cont'd)

1.3 Nonrecurring Charges (cont'd)

B. Application of NRCs for Changes (cont'd)

2. Miscellaneous Service or Feature Changes (cont'd)

- b. Central Office Optional Line Features
- Easy Call

(D)

3. Directory Services

The charge shown below applies to each of the following changes:

Description	Complex Charge		Simple Charge	
	Residence	Non-Residence	Residence	Non-Residence
Change from listed to private or semi-private listing service or from semi-private to private listing service				
- Current	\$17.90	\$17.90	\$ 9.80	\$ 9.80
- Maximum	35.80	35.80	19.60	19.60
Discontinue emergency message referral for private listing service	17.90	17.90	9.80	9.80
Convert, for listing purposes only, an existing off-premises extension location to the main location, vice-verse, when both locations are within the same CO area	17.90	41.55	9.80	9.80
Change transfer of toll charge service	41.55	41.55	9.80	9.80

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In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 3 - Service Charges
SECTION 1 - Service Charges

1st Revised Sheet No. 12-P
Cancels
Original Sheet No. 12-P

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By Connie Browning, President, Cleveland, Ohio

PART 3 - Service Charges
SECTION 1 - Service Charges

Original Sheet No. 13

1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (Cont'd)

1.3 Nonrecurring Charges (Cont'd)

B. Application of NRCs for Changes (Cont'd)

4. Telephone Number Changes

	<u>Complex</u>		<u>Simple</u>	
	<u>Residence</u>	<u>Non-Residence</u>	<u>Residence</u>	<u>Non-Residence</u>
Change Charge	\$ 28.85	\$ 41.55	\$ 31.15	\$ 31.15

a. Except as set forth in b. following, the above S&E charge applies for each change of a telephone number at the request of a customer as shown below:

- Individual Exchange Service
- Present number in one number dialer
- Remote Call Forwarding

b. No charge applies for a change in telephone number

- (1) initiated by the Telephone Company;
- (2) made to clear service problems such as excessive wrong number calls, excessive calls for previous customers to that telephone number, etc.; or
- (3) made on a temporary basis in order to stop abusive, harassing, or threatening telephone calls, provided that such calls had been previously reported to the Telephone Company.

5. Class of Service Change

For each change of a class of service at the request of a customer, the following nonrecurring charge applies:

	<u>Complex</u>		<u>Simple</u>	
	<u>Residence</u>	<u>Non-Residence</u>	<u>Residence</u>	<u>Non-Residence</u>
a. Residence to non-residence	\$17.90	-	\$31.15	-
b. Non-residence to residence	-	\$41.55	-	\$31.15

Note: The charge for a telephone number change does not apply if required on a class of service change.

Material formerly appeared in Exchange and Network Services Tariff, Section 3, 6th Revised Sheet No. 10, 3rd Revised Sheet No. 11

Issued: October 2, 1995

Effective: October 2, 1995

In accordance with Case No. 95-815-TP-ATA, issued September 1, 1995.

By J. F. Woods, President, Cleveland, Ohio

PART 3 - Service Charges
SECTION 1 - Service Charges

1st Revised Sheet No. 14
Cancels
Original Sheet No. 14

1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (cont'd)

1.3 Nonrecurring Charges (cont'd)

B. Application of NRCs for Changes (cont'd)

6. Assignment or Transfer of Service^{/1/} (T)

Nonrecurring Charge	\$17.90	\$41.55	\$9.80	\$9.80	(T)
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7. Connecting Arrangements For each change in type or feature of a connecting arrangement, the S&E charge in Paragraph 1.3.A.6 preceding applies.

8. Intercom Calling Service

To change to or from Intercom Calling Service subsequent to the initial installation, per exchange service.

Description	Simple Charge		
	Residence	Non-Residence	
Change Charge	\$11.25	\$11.25	(T)

/1/ Does not apply for assignment or transfer of residence service to another individual who is a member of the same family. (T)(M)
(M)

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In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

THE OHIO BELL
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PART 3 - Service Charges
SECTION 1 - Service Charges

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Cancels
Original Sheet No. 14-P

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PART 3 - Service Charges
SECTION 1 - Service Charges

1st Revised Sheet No. 15
Cancels
Original Sheet No. 15

1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (cont'd)

1.3 Nonrecurring Charges (cont'd)

B. Application of NRCs for Changes (cont'd)

9. Central Office Local Area Network (C.O. LAN)

a. The following charge is applicable for changes or additions when:

Description	Nonrecurring Charge	(T)
(1) A simple and/or complex port rearrangement is the only work to be performed.		(M)
		(M)
Charge, per location, per occasion	\$15.00	(R)
(2) C.O. LAN Service is added subsequent to the establishment of access service, or as otherwise specified in this tariff.		

Charge, per location, per occasion 15.00 (R)

Description	Simple		(T)
	Residence Charge	Non-Residence Charge	

10. Multi-Ring Service (M)

Telephone Company change of Call Forwarding option, as required, when combined with Multi-Ring Service or change of the additional multi-ring number (no charge applies within the first 60 days after service establishment), per exchange service, per occasion

\$9.25 \$9.25

Description	Residence Charge	(T)
-------------	------------------	-----

11. Ameritech Call Control (M)

Charge, per exchange service, per occasion \$9.25 (R)

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Effective: January 9, 2003

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By Connie Browning, President, Cleveland, Ohio

THE OHIO BELL
TELEPHONE COMPANY

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PART 3 - Service Charges
SECTION 1 - Service Charges

1st Revised Sheet No. 15-P
Cancels
Original Sheet No. 15-P

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By Connie Browning, President, Cleveland, Ohio

PART 3 - Service Charges
SECTION 1 - Service Charges

2nd Revised Sheet No. 16
Cancels
1st Revised Sheet No. 16

1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (cont'd)

1.4 Network Wiring Charge

(C)

A. Application of Network Wiring Charge

1. The network wiring charge (NWC) applies for the delivery, installation, move or change of all equipment when a premises visit is required to perform such work.

(C)

(D)

(D)

2. When a premises visit is made at the request of a customer to perform work for which network wiring charges apply, a NWC applies unless the entire portion of the order which necessitated the premises visit is canceled.

(C)

3. A NWC applies separately per telephone craftsperson scheduled by the Telephone Company to perform billable work on the customer's premises. When a customer requests a shorter work interval which would utilize additional telephone craftspersons, the NWC applies separately per telephone craftsperson performing such work.

(D)

(D)

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By Connie Browning, President, Cleveland, Ohio

PART 3 - Service Charges
SECTION 1 - Service Charges

1st Revised Sheet No. 16.1
Cancels
Original Sheet No. 16.1

1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (cont'd)

1.4 Network Wiring Charge (cont'd) (C)

A. Application of Network Wiring Charge (cont'd)

4. The NWC applies when a premises visit is made at the request of a customer for the sole purpose of converting non-modular termination points to a network interface.
5. For any work charges not provided for in this or other applicable tariffs, the customer is charged the estimated cost to be incurred, unless otherwise specified.
6. Should the customer request that the location of the network interface be other than that designated by the Telephone Company, the NWC charges will apply for the additional work required.
7. Should the customer request that a network interface other than the standard be placed at the NI location, the NWC and nonrecurring charge for the requested jack apply.

(D)
|
(D)

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By Connie Browning, President, Cleveland, Ohio

PART 3 - Service Charges
SECTION 1 - Service Charges

1st Revised Sheet No. 17
Cancels
Original Sheet No. 17

1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (Cont'd)

1.4 Network Wiring Charge (Cont'd)

B. Non-Application of Network Wiring Charge

1. No NWC applies for the following customer initiated requests providing work is limited to that specified below.
 - a. Complete termination of service. (Includes disconnections initiated by The Telephone Company.)
 - b. Disconnection or removal of equipment.
2. No NWC applies for any work at the customer's premises which may be required in connection with those changes for which no S&E charges apply under the provisions of Paragraph 1.3.B preceding.

C. Network Wiring Charge

1. Network Wiring Charge

- a. First 15 minutes or fraction thereof of billable premises work \$25.00
- b. Each additional 15 minutes or fraction thereof billable premises work 10.00

- 1.5 In the event of damage to or destruction of a customer's premises by fire, flood or other like disaster, no Service Establishment and Change Charges will apply to the reestablishment on the same continuous property of the same (or less) service furnished to such customer prior to such damage or destruction, except as provided pursuant to the Major Disaster Relief Plan as shown in Part 2, Section 2, Sheet 27 of this Tariff.

(C)
|
(C)

Issued: December 15, 2006

Effective: January 15, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 3 - Service Charges
SECTION 1 - Service Charges

1st Revised Sheet No. 18
Cancels
Original Sheet No. 18

2. NETWORK INTERFACE JACK CHARGES

Description /Billing Code/	Nonrecurring Charge	(T)
A. Indoor Jacks		(M)
1. Miniature modular jack ^{/1/} /RJ11C/ ^{/2/}	\$ 4.75	
2. Series jack /RJ3/ ^{/2/}	43.85	
3. Miniature ribbon connector (female) jack /RJ2//2/	43.85	
4. Data Jack		
a. Programmed /RJ45S/	34.60	
b. Universal /RJ41S/	38.05	
c. Multiple line data jack for use with both fixed loss loop and programmable data equipment:		
(1) Multiple line data jack common equipment for up to eight lines /RJ26X/	144.95	
(2) Line circuit card ^{/3/} /RJ26S/	21.80	
(3) Wall mounting with cover /RJM3X/	35.40	
(4) Rack mounting /RJM4X/	28.85	(T)
B. Outdoor Jack		
		(D)
1. Outdoor jack, including Telephone Company provided outdoor housing and cover plate /JKT/	21.65	(R)
C. Movable Premises Equipment		
1. Equipment for telephone on trains and commercial vessels		
a. Jack /JK3/	43.85	(R)
		/4/
/1/ The nonrecurring charge for a miniature modular jack does not apply when provided at simple residence and non-residence as a Network Interface.		
/2/ Additional codes appear in departmental practices.		
/3/ One line circuit card is required for each line connected to the multiple line data jack common equipment.		
/4/ Material now appears on 1st Revised Sheet 19.		

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In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

THE OHIO BELL
TELEPHONE COMPANY

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PART 3 - Service Charges
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1st Revised Sheet No. 18-P
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Original Sheet No. 18-P

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By Connie Browning, President, Cleveland, Ohio

PART 4 - Exchange Access Services
SECTION 1 - Exchange Service Areas

Original Sheet No. 48

1. EXCHANGE AREAS (Cont'd)

1.2 Exchange Area Rate Schedules (Cont'd)

B. Exchange Area Boundaries and Maps

1. The administration of exchange area boundaries shall be in accordance with Exhibit A, Boundaries, associated with Rule 4901;1-3-06 of the Code of Rules and Regulations of The Public Utilities Commission of Ohio, in which the Telephone Company concurs.
2. Exchange area maps are included in Part 4, Section 6 of this tariff.

C. Metropolitan Areas

1. The exchange areas included in the Cleveland Metropolitan Area are as follows:

Cleveland	North Royalton
Bedford	Olmsted Falls
Berea	Strongsville
Brecksville	Terrace
Chagrin Falls	Trinity
Gates Mills	Victory
Hillcrest	Wickliffe
Independence	Willoughby
Montrose	

2. The exchange areas included in the Columbus Metropolitan Area are as follows:

Columbus	Hilliard
Alton	Lockbourne
Canal Winchester	New Albany
Dublin	Reynoldsburg
Gahanna	Westerville
Grove City	West Jefferson
Groveport	Worthington
Harrisburg	

3. The exchange areas included in the Dayton Metropolitan Area are as follows:

Dayton	Fairborn
Beavercreek	Miamisburg - West Carrollton
Bellbrook	Vandalia
Centerville	

Material formerly appeared in Exchange and Network Services Tariff,
Section 5, Original Sheet No. 40.14, 1st Revised Sheet No. 41

Issued: October 2, 1995

Effective: October 2, 1995

In accordance with Case No. 95-815-TP-ATA, issued September 1, 1995.

By J. F. Woods, President, Cleveland, Ohio

PART 4 - Exchange Access Services
SECTION 1 - Exchange Service Areas

Original Sheet No. 52

1. EXCHANGE AREAS (Cont'd)

1.2 Exchange Area Rate Schedules (Cont'd)

D. Ohio Zones of Wheeling Area Exchange Area (Cont'd)

4. All other circuits and Channels

a. Where the terminals of the circuit or channel are located in Ohio and in the same or in different zones, circuit rates apply as specified for circuits or channels "within the same exchange area".

b. Where the terminals of the circuit or channel are located in a zone in Ohio and in a zone in West Virginia, the provisions of 4-a above apply to the portion of the facilities in Ohio. For the portion of the facilities in West Virginia, charges apply as specified in the intrastate tariff of The Chesapeake and Potomac Telephone Company of West Virginia.

5. In the application of rates and charges for other items of service included in this tariff or the Private Line Service Tariff and with respect to the application of message toll telephone service rates, or any other matter covered by any other telephone Company tariff, the terms "zone" and "zone area" as used in this paragraph have the same meaning as the terms "exchange" and "exchange area".

1.3 List of Local Access and Transport Areas

The LATA's and the associated exchanges are as follows:

A. Akron LATA

OBT CO.	OTHER TEL. COS	
AKRON	BALTIC	GTE NORTH INC.
ALLIANCE	BEACH CITY	GTE NORTH INC.
ATWATER	BERLIN	GTE NORTH INC.
CANAL FULTON	BOLIVAR	GTE NORTH INC.
CANTON	BREWSTER	GTE NORTH INC.
DALTON	BRUNSWICK	GTE NORTH INC.
GREENSBURG	BURBANK	GTE NORTH INC.
HARTVILLE	CARROLLTON	GTE NORTH INC.
KENT	CHATHAM	GTE NORTH INC.
LOUISVILLE	CRESTON	GTE NORTH INC.
MAGNOLIA-WAYNESBURG	DELLROY	GTE NORTH INC.
MANCHESTER	DOYLESTOWN	DOYLESTOWN
MANTUA	E. ROCHESTER	GTE NORTH INC.

Material formerly appeared in Exchange and Network Services Tariff,
Section 5, Original Sheet No. 43, 1st Revised Sheet No. 43.1

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By J. F. Woods, President, Cleveland, Ohio

PART 4 - Exchange Access Services
SECTION 4 - Telephone Assistance Programs

2nd Revised Sheet No. 2
Cancels
1st Revised Sheet No. 2

2. SERVICE CONNECTION ASSISTANCE (cont'd)

B. Regulations (cont'd)

2. The Telephone Company shall require, as proof of eligibility for Service Connection Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Paragraph 2.B.1. above; identifying the specific program or programs from which the customer receives benefits. (C)
3. Customers of Service Connection Assistance cannot be a dependent (as defined by the Federal Income Tax Code) under the age of 60.
4. Service Connection Assistance is available for all grades of service.
5. Service Connection Assistance is available for a single telephone line at the customer's principal place of residence. (C)
6. Service Connection Assistance shall be available to eligible customers not more than once in a one-year period at the same address. Customers must pay or make arrangements to pay to the Telephone Company any outstanding bills for regulated telephone services in the customer's name, and no other member of the household may owe money for such services previously provided at the customer's current address.
7. Service Connection Assistance customers are not restricted on the optional services to which they may subscribe.

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Effective: June 22, 2005

In accordance with an Entry in Case No. 05-461-TP-UNC, issued by The Public Utilities Commission of Ohio, April 13, 2005.

By Connie Browning, President, Cleveland, Ohio

THE OHIO BELL
TELEPHONE COMPANY

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Tariff

P.U.C.O. NO. 20

PART 4

SECTION 4

1st Revised Sheet No. 2.1

Cancels

PART 4 - Exchange Access Services

SECTION 4 - Telephone Assistance Programs

Original Sheet No. 2.1

/1/

/1/ Material now appears on 1st Revised Sheet No. 3 in this Section.

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In accordance with Finding and Order in Case No. 97-1623-TP-ATA, issued by
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By J. F. Woods, President, Cleveland, Ohio

EXHIBIT A SHEET 90

THE OHIO BELL
TELEPHONE COMPANY

SBC
Tariff

P.U.C.O. NO. 20	
PART 4	SECTION 4

PART 4 - Exchange Access Services
SECTION 4 - Telephone Assistance Programs

3rd Revised Sheet No. 3
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2nd Revised Sheet No. 3

(D)

(D)

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THE OHIO BELL
TELEPHONE COMPANY

SBC
Tariff

P.U.C.O. NO. 20

PART 4	SECTION 4
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PART 4 - Exchange Access Services
SECTION 4 - Telephone Assistance Programs

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1st Revised Sheet No. 4

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THE OHIO BELL
TELEPHONE COMPANY

SBC
Tariff

P.U.C.O. NO. 20	
PART 4	SECTION 4

PART 4 - Exchange Access Services
SECTION 4 - Telephone Assistance Programs

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THE OHIO BELL
TELEPHONE COMPANY

SBC
Tariff

P.U.C.O. NO. 20	
PART 4	SECTION 4

PART 4 - Exchange Access Services
SECTION 4 - Telephone Assistance Programs

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By Connie Browning, President, Cleveland, Ohio

The Ohio Bell Telephone Company	AT&T TARIFF	P.U.C.O. NO. 20 TFA No. OH-07-17111	
PART 4 - Exchange Access Service SECTION 4 - Telephone Assistance Programs		4th Revised Sheet 6 Cancels 3rd Revised Sheet 6	
4. LIFELINE OHIO A. General 1. Lifeline Ohio is a telephone assistance program which provides certain eligible residential customers requesting residence telephone exchange service with the following benefits: <ul style="list-style-type: none"> • Recurring discount equal to the maximum contribution of federally available assistance will be applied to the monthly basic local exchange service charge; at no time should the discounts cause the monthly basic local exchange service rate to be less than zero, • Waiver of the Federal Subscriber Line Charge, • Waiver of a deposit to establish service, • Waiver of the applicable service connection charges for establishing, re-establishing or restoring service, • Free toll restriction and automatic blocking for 900 and 976 calls upon request, • Waiver of applicable service conversion charges for customers changing to or from Lifeline Ohio. (Lifeline Ohio does not apply to network wiring charges.) • The option to purchase the Call Waiting, at the applicable tariff rate. All other optional features are prohibited unless the Company receives a signed statement from the customer self-certifying that the feature is necessary from medical or safety reasons.^{/1/} • The option to purchase an additional line at usual, non-discounted rates. • Payment arrangements on outstanding balances as noted in 4.B.11. 			(C)
/1/ On a trial basis and until otherwise ordered by the PUCO, residential Lifeline customers have the option to purchase optional features, in addition to Call Waiting, either individually or in a package, at the applicable tariff rate, without having to certify that the optional feature is necessary for medical or safety reasons during the trial period pursuant to a waiver of Rule 4901:1-4-06(B)(1)(c) O.A.C. granted April 25, 2007 in Case No. 02-3069-TP-ALT.			(N) (N)
Issued: June 7, 2007 In accordance with an Entry in Case No. 02-3069-TP-ALT issued by the Public Utilities Commission of Ohio, dated April 25, 2007. By Connie Browning, President, Cleveland, Ohio		Effective: June 7, 2007	

PART 4 - Exchange Access Services
SECTION 4 - Telephone Assistance Programs

2nd Revised Sheet No. 6.1
Cancels
1st Revised Sheet No. 6.1

4. LIFELINE OHIO(cont'd)

B. Regulations

1. Lifeline Ohio is a residence telephone exchange service offering comprised of three components: a network access line, central office termination and local usage. It is available to customers who meet the criteria in a. or b. below.

- a. Currently participate in at least one of the following assistance programs:

- Home Energy Assistance Program (HEAP);
- National School Lunch (NSL) Program; (C)
- Food Stamps; (D)
- Supplemental Security Income (SSI) on the basis of blindness or disability under Title XVI of the Social Security Act; (N)
- Supplemental Security Income (SSI) - Aged;
- Disability Assistance;
- Medical Assistance (Medicaid) including any state program that might supplant Medicaid; (C)
- Federal Public Housing or Section 8 Assistance or;
- Ohio Works First (aka TANF). (T)

All customers qualifying under one of the programs shown above must, under penalty of perjury, self-certify their eligibility. (C)

- b. Household income at or below 150% of the poverty level (N)
(N)

All customers qualifying under the income criteria shown above must, under penalty of perjury, self-certify their eligibility and present all required documentation. These customers must self-certify that the presented documentation accurately represents their annual income and the number of individuals in their household. The Company will accept as required documentation a photocopy of one of the following: (N)

- The prior year's state or federal tax return; or
- Current Social Security statement of benefits; or
- Three most recent consecutive months worth of current pay stubs; or
- Any other legally acceptable documents including statements of benefits. (N)

Issued: May 13, 2005

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In accordance with an Entry in Case No. 05-461-TP-UNC, issued by The Public Utilities Commission of Ohio, April 13, 2005.

By Connie Browning, President, Cleveland, Ohio

PART 4 - Exchange Access Services
SECTION 4 - Telephone Assistance Programs

3rd Revised Sheet No. 7
Cancels
2nd Revised Sheet No. 7

4. LIFELINE OHIO (cont'd)

B. Regulations (cont'd)

2. **ELIGIBILITY CERTIFICATION - PROGRAM BASED CRITERIA.** The Company shall, where available, automatically enroll customers into this plan who participate in one of the qualifying programs shown in 4.B.1.a. above. The Company will also enroll customers by using online Company to agency verification, where available, or by self-certification. If a customer self-certifies, the Company will require, as proof of eligibility for Lifeline Ohio, a document signed by the customer, certifying under penalty of perjury, that the customer is receiving benefits from one of the programs identified in 4.B.1.a above, identifying the specific program or programs from which the customer receives benefits, and agreeing to notify the carrier if the customer ceases to participate in such program or programs. Customers who self-certify their eligibility by participating in one of the programs identified in 4.B.1.a above will receive a self-certification form which must be returned to the Company within 60 days of the date on the form to complete their Lifeline Ohio enrollment. A customer who fails to return the form within 60 days after the date on the form will be subject to having any Lifeline Ohio benefits currently received terminated. Before the termination of any Lifeline Ohio benefits, the Company will send a reminder letter directing them to return the form within 30 days. If the self-certification form is not received within that 30 day period, the Lifeline Ohio benefits currently received i.e. any non-recurring service establishment charges will be billed to the customer's account equally over 3 billing periods. Customers who do not complete fully, and return the self-certification form to the Company within 90 days will be required to re-apply to receive Lifeline Ohio benefits. (C)
3. **ELIGIBILITY CERTIFICATION - INCOME BASED CRITERIA.** When a customer enrolls into Lifeline Ohio using the income based criteria identified in 4.B.1.b above, supporting documentation consistent with that defined on the applicants self-certification form must also be supplied. All customers applying for Lifeline Ohio service using the income based criteria must complete the self-certification form and return it to the Company within 60 days of the date on the form along with a photocopy of the required documentation as noted in 4.B.1.b. of this section. Customers who fail to return the form and a photocopy of the required documentation within 60 days after the date on the form will be subject to having any Lifeline Ohio benefits currently received terminated. Before the termination of any Lifeline benefits, the Company will send a reminder letter directing them to return the form within 30 days. If the self-certification form is not received within that 30 day period, the Lifeline Ohio benefits currently received i.e. any non-recurring service establishment charges will be billed to the customer's account equally over 3 billing periods. Customers who do not complete fully, and return the self-certification form and all of the required documentation to the Company within 90 days will be required to re-apply to receive Lifeline Ohio benefits. (N)

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By Connie Browning, President, Cleveland, Ohio

PART 4 - Exchange Access Services
SECTION 4 - Telephone Assistance Programs

2nd Revised Sheet No. 7.1
Cancels
1st Revised Sheet No. 7.1

4. LIFELINE OHIO (cont'd)

B. Regulations (cont'd)

4. New customers who establish service coincident with the application for Lifeline Ohio service, and who complete fully, and return all of the required documentation within 60 days will receive a credit for Lifeline Ohio service back to the date their service is installed. Existing customers who complete fully, and return all of the required documentation within 60 days will receive a credit for Lifeline Ohio service starting with the date the Company sends the form to the customer. If a customer disagrees with the Company's findings as they relate to their Lifeline Ohio eligibility, the Commission's informal and formal dispute resolution mechanisms are available.
5. The Company reserves the right to perform a verification audit of a customer receiving Lifeline Ohio benefits. The Company is permitted to use any reasonable method to verify the continued eligibility of the customer.
6. As a part of the eligibility verification audit, a customer currently receiving Lifeline Ohio benefits will be sent a re-certification letter and asked to return it to the Company within 60 days. If they do not respond within 60 days by providing all of the required documentation necessary to recertify via either program or income-based criteria, all Lifeline Ohio benefits will be removed from the customers account. If the Lifeline Ohio benefits are removed, the customer will be required to make a new application in order to receive Lifeline Ohio benefits. If a customer disagrees with the Company's findings as they relate to their Lifeline Ohio eligibility, the Commission's informal and formal dispute resolution mechanisms are available.

(N)

(N)

/1/

/1/ Material now appears on Original Sheet 7.2 in this Section.

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By Connie Browning, President, Cleveland, Ohio

The Ohio Bell Telephone Company	AT&T <small>TARIFF</small>	P.U.C.O. NO. 20 TFA No. OH-07-17111	
PART 4 - Exchange Access Service SECTION 4 - Telephone Assistance Programs		1st Revised Sheet 7.2 Cancels Original Sheet 7.2	
<p>4. LIFELINE OHIO (cont'd)</p> <p>B. Regulations (cont'd)</p> <p>7. Customers of Lifeline Ohio cannot be a dependent (as defined by the Federal Income Tax Code) under the age of 60.</p> <p>8. Lifeline Ohio is only available with Flat Rate Service.</p> <p>9. Lifeline Ohio is available for a single telephone line listed in the primary customers name and at the customer's principle place of residence.</p> <p>10. The waiver of the service connection charges under Lifeline Ohio shall be available to eligible customers not more than once in a one-year period at the same address. (Customers must pay, or make arrangements to pay the Company, any outstanding bills for regulated telephone services in the customer's name, and no other member of the household can owe money for such services previously provided at the customer's current address, in order to benefit from such waivers, pursuant to Ohio Administrative Code 4901:1-5-17.)</p> <p>11. Lifeline Ohio customers with past due bills for regulated local service charges will be offered special payment arrangements with the initial payment not to exceed \$25.00 before service is installed, with the balance for regulated local charges to be paid over six equal monthly payments.</p> <p>Lifeline Ohio customers with past due bills for toll service charges will be required to have toll restriction until such past due toll service charges have been paid or until the customer establishes service with a subsequent toll provider pursuant to the minimum telephone service standards.</p> <p>Late payment charges will apply to applicable tarified services and applicable recurring and nonrecurring charges which remain unpaid after the due date, as indicated in Part 2 Section 2 of this Tariff.</p> <p>12. Lifeline Ohio customers are permitted to subscribe to long distance service. However, Lifeline Ohio customers are prohibited from purchasing optional features, other than call waiting, offered by the Company, unless the Company receives a signed statement from the customer, self-certifying that the feature is necessary for medical and/or safety reasons.^{/1/}</p> <p>/1/ On a trial basis and until otherwise ordered by the PUCO, residential Lifeline customers have the option to purchase optional features, in addition to Call Waiting, either individually or in a package, at the applicable tariff rate, without having to certify that the optional feature is necessary for medical or safety reasons during the trial period pursuant to a waiver of Rule 4901:1-4-06(B)(1)(c) O.A.C. granted April 25, 2007 in Case No. 02-3069-TP-ALT.</p>			
<p>Issued: June 7, 2007</p> <p>In accordance with an Entry in Case No. 02-3069-TP-ALT issued by the Public Utilities Commission of Ohio, dated April 25, 2007.</p> <p>By Connie Browning, President, Cleveland, Ohio</p>		Effective: June 7, 2007	

4. LIFELINE OHIO (cont'd)

C. Rates and Charges

1. The rate for Lifeline Ohio is the Company's applicable network access line rate, central office termination rate^{/1/}, usage and subscriber line charge, less the discount, plus any applicable charges for optional features.

The discount applies toward standard prices. The total Lifeline Ohio discount is an amount calculated to ensure the maximum federal contribution.

Pursuant to 4901:1-4-11(D) O.A.C., any increases to basic local exchange service rates that arise from the determination that a specific exchange is competitive, Lifeline Ohio customer accounts will be credited for the same amount as the increase so as to offset that increase.

(N)
|
(N)

/1/ Touch-Tone is provided free.

Issued: January 2, 2007

Effective: January 2, 2007

In accordance with an Opinion & Order, issued by the Public Utilities Commission of Ohio, dated 12-20-06, Case No. 06-1013-TP-BLS.

By Connie Browning, President, Cleveland, Ohio

THE OHIO BELL
TELEPHONE COMPANY

SBC
Tariff

P.U.C.O. NO. 20	
PART 4	SECTION 4

PART 4 - Exchange Access Services
SECTION 4 - Telephone Assistance Programs

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EXHIBIT A SHEET 101

THE OHIO BELL
TELEPHONE COMPANY

SBC
Tariff

P.U.C.O. NO. 20	
PART 4	SECTION 4

PART 4 - Exchange Access Services
SECTION 4 - Telephone Assistance Programs

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By Connie Browning, President, Cleveland, Ohio

EXHIBIT A SHEET 102

6. LINK UP

A. General

Link Up is a federal assistance program that provides eligible residential customers with the following benefits:

- A reduction of the Telephone Company's applicable service connection charges equal to one-half of such service connection charges, or \$30.00, whichever is less.
- A deferred payment plan for service connection charges, for which the customer does not pay interest, where such service connection charges do not exceed \$200.00 and the payment plan does not exceed 12 months duration. (Service Connection charges do not include the Telephone Company's applicable security deposit requirements.)

B. Regulations

1. Link Up Assistance is available to residential customers who are currently participating in one of the following assistance programs:
 - a. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
 - b. Food stamps;
 - c. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
 - d. Federal Public Housing or Section 8 Assistance;
 - e. Home Energy Assistance Program (HEAP);
 - f. National School Lunch (NSL) Program;
 - g. Household income at or below 150% of the poverty level; or
 - h. Ohio Works First (aka TANF).
2. A customer eligible for Link Up may choose one or both of the Link Up benefits identified in Section 6.A. above.
3. The Telephone Company shall require, as proof of eligibility for Link Up Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section 6.B.1. above; identifying the specific program or programs from which the customer receives benefits. In addition, if a customer is certifying for this program via B.1.g. above, income documentation as described in 4.B.1.b. is also required.

Issued: July 25, 2005

Effective: August 10, 2005

In accordance with an Entry in Case No. 05-461-TP-UNC, issued by The Public Utilities Commission of Ohio, July 19, 2005.

By Connie Browning, President, Cleveland, Ohio

PART 4 - Exchange Access Services
SECTION 4 - Telephone Assistance Programs

1st Revised Sheet No. 12
Cancels
Original Sheet No. 12

6. LINK UP (cont'd)

B. Regulations (cont'd)

4. The Telephone Company's Link Up program shall allow a qualifying low-income consumer to receive the benefit of the Link Up program for a second or subsequent time only for a principal place of residence with an address different from the residence address at which the Link Up assistance was provided previously.
5. Link Up customers are not restricted on the optional services to which they may subscribe.
6. If a customer disagrees with the Company's findings as they relate to their Link-Up eligibility, the Commission's informal and formal dispute resolution mechanisms are available. (N)
|
(N)

Issued: May 13, 2005

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In accordance with an Entry in Case No. 05-461-TP-UNC, issued by The Public Utilities Commission of Ohio, April 13, 2005.

By Connie Browning, President, Cleveland, Ohio

7. UNIVERSAL SERVICE DISCOUNT PLAN FOR SCHOOLS AND LIBRARIES

(N)

Schools, libraries, and consortia including those entities that comply with 47 CFR, Section 54.501 will be eligible for the Universal Service Discount Plan for schools and libraries (Plan).

Discounts available to eligible schools and libraries shall be determined based on 47 CFR, Section 54.505.

Services purchased at a discount under this Plan shall not be resold.

A. Terms and Conditions

Plan provisions and eligibility are as detailed in 47 CFR beginning with Section 54.500.

B. Prices

Plan discounts are as detailed in 47 CFR, Section 54.505.

(N)

Issued: December 31, 1997

Effective: January 1, 1998

In accordance with Finding and Order in Case No. 97-1622-TP-ATA, issued by The Public Utilities Commission of Ohio, December 23, 1997.

By J. F. Woods, President, Cleveland, Ohio

8. UNIVERSAL SERVICE SUPPORT PLAN FOR HEALTH CARE PROVIDERS

(N)

Public and non-profit health care providers as defined in 47 CFR, Section 54.601 shall be eligible for this universal service support plan for health care providers (Plan). Services covered by the Plan are all telecommunications services. However, those with a bandwidth capacity are limited to a bandwidth capacity of 1.544 Mbps or less.

Services purchased pursuant to this Plan shall not be resold.

A. Terms and Conditions

Plan provisions and eligibility are as detailed in 47 CFR beginning with Section 54.601.

B. Prices

The amount of universal service support for an eligible service provided to a rural health care provider shall be the difference, if any, between the urban rate and the rural rate charged for the service, as defined within these rules.

Plan discounts/support are as detailed in 47 CFR, Section 54.605, 607 and 609.

(N)

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Effective: January 1, 1998

In accordance with Finding and Order in Case No. 97-1622-TP-ATA, issued by The Public Utilities Commission of Ohio, December 23, 1997.

By J. F. Woods, President, Cleveland, Ohio

PART 7 - Central Office Optional Features
SECTION 2 - Advanced Custom Calling Features

2nd Revised Sheet No. 1
Cancels
1st Revised Sheet No. 1

1. ADVANCED CUSTOM CALLING SERVICE

A. General

1. Advanced Custom Calling Service as provided for in this Section is a telecommunications service that consists of one or more of the optional service features described in B. following.
2. Advanced Custom Calling Service is available to customers subscribing to residence and non-residence exchange services. (D)
3. The service is offered from central offices where the Telephone Company has arranged the equipment for Advanced Custom Calling and is furnished subject to the availability of facilities. However, a feature cannot be successfully activated unless both the called and calling parties are served by, and the call is routed through, an appropriately equipped central office.
4. Service Charges are not applicable when Custom or Advanced Custom Calling features are added to existing service if installed within 60 days of the date on which these features are initially offered from the serving central office.

Issued: August 11, 2004

Effective: September 10, 2004

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 7 - Central Office Optional Features
SECTION 2 - Advanced Custom Calling Features

2nd Revised Sheet No. 2
Cancels
1st Revised Sheet No. 2

1. ADVANCED CUSTOM CALLING SERVICE (cont'd)

B. Feature Description (cont'd)

2. Calling Party Number Blocking (cont'd)

Per Line Calling Party Number Blocking automatically prevents the display of the calling telephone number on all calls dialed from an exchange service equipped with this option. It is not necessary to dial an activation code prior to placing the call. After being informed of their blocking options by the Telephone Company, customers may subscribe to Per Line Blocking at the rates set forth in Paragraph 1.C.1. following.

No business, organization or other person may use Calling Party Number Blocking where the primary purpose is to make telephone solicitation calls. The term "telephone solicitation" means the initiation of a telephone message primarily for the purpose of encouraging a person to purchase, rent, or invest in property, goods, or services or to donate to any charity or similar organization or entity without that person's prior express invitation or permission.

Blocked Calling Party Number Identification will be delivered to certain qualifying customers as described in FCC Memorandum Opinion and Order, CC Docket No. 91-281, adopted January 4, 2002. Such customers must certify to SBC compliance with the waiver order's eligibility requirements.

3. Caller ID

Caller ID allows a customer to identify the telephone number from which a call is being made. The telephone number of the person initiating the call is displayed on a customer-provided display device. The customer-provided display device must conform with the Technical References. These technical reference documents may be obtained from: (C)
SBC Help Desk and Document Center |
1-517-788-6872 (C)

Caller ID is offered in appropriately equipped central offices.

Issued: January 20, 2005

Effective: February 20, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 8 - Miscellaneous Services
SECTION 3 - Emergency/Group Alerting
Services

2nd Revised Sheet No. 1
Cancels
1st Revised Sheet No. 1

1. UNIVERSAL EMERGENCY NUMBER SERVICE - 911

(T)

A. DESCRIPTION

Universal Emergency Number Service/911 Telecommunications Service (911), is a telephone exchange communication service whereby a Public Safety Answering Point (PSAP) designated by the customer may receive telephone calls dialed to the telephone number 911. The 911 Service includes lines and central office features necessary to provide the capability to answer, transfer and dispatch public emergency telephone calls originated by persons within the telephone central office areas arranged for 911 calling.

When requested by local government authorities, and subject to the availability of facilities, the Telephone Company will provide a universal number "911" for the use of Public Safety Answering Points (PSAPs) engaged in assisting local governments in the protection and safety of the general public. Use of the 911 number will provide each caller with telephone access to the appropriate local PSAP.

The 911 customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated. The customer must be legally authorized to subscribe to the service and have public safety responsibility by law to respond to telephone calls from the public for emergency police, fire or other emergency services within the Central Office areas arranged for 911 calling.

911 Service provides for routing all 911 calls originated by telephones having telephone numbers beginning with a given central office prefix code or codes to a PSAP which is prepared to receive those calls. Each 911 Service classification has certain inherent features and optional features which may or may not be available with other 911 Service classifications.

(T)

Material formerly appeared in Part 8, Section 3, Original Sheet Nos. 1 thru 12.

Issued: November 8, 1996

Effective: November 11, 1996

In accordance with Case No. 96-712-TP-ATA, issued July 19, 1996.

By J. F. Woods, President, Cleveland, Ohio

PART 8 - Miscellaneous Services
SECTION 3 - Emergency/Group Alerting
Services

1st Revised Sheet No. 9
Cancels
Original Sheet No. 9

1. **UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (cont'd)**

(T)

C. TERMS AND CONDITIONS

1. This service is limited to the use of central office telephone number 911 as the universal emergency telephone number. A single PSAP may subscribe to only one 911 service classification within any single government agency's locality.
2. 911 Service is furnished to the customer only for the purpose of receiving reports of emergencies from the public. It is not intended as a total replacement for the telephone service of the various public safety agencies which participate in the use of this service. The public safety agencies must subscribe to other exchange telephone service provided under this Tariff for non-emergency telephone communications.
3. 911 Service is classified as Business Exchange and is arranged for one-way incoming service to the appropriate PSAP. Outgoing calls can only be made on a transfer basis.
4. Temporary suspension of service is not provided for any part of 911 Service (premise equipment included).
5. 911 Service lines are provided solely for the benefit of the customer operating the PSAP. The provision of 911 Service by the Company shall not be interpreted, construed, or regarded as being for the benefit of or creating any Company obligation, either expressed or implied, toward any third person or legal entity other than the customer.
6. Telephone Company serving areas and political subdivision boundaries may not coincide, however it is the obligation of the customer to make arrangements to handle all 911 calls that originate from telephones served by central offices in the local serving area whether or not the calling telephone is situated on property within the geographic boundaries of the customer's public safety jurisdiction.

(T)

Material formerly appeared in Part 8, Section 3, Original Sheet Nos. 1 thru 12.

Issued: November 8, 1996

Effective: November 11, 1996

In accordance with Case No. 96-712-TP-ATA, issued July 19, 1996.

By J. F. Woods, President, Cleveland, Ohio

4. END-USER 9-1-1 TRUNK

(N)

A. DESCRIPTION

End-User 9-1-1 Trunks provide voice grade transmission and deliver station specific Automatic Number Identification (ANI) information associated with Private Switch customer switching equipment to Ameritech's 9-1-1 network. End-User 9-1-1 Trunks are used to route calls to the Ameritech 9-1-1 network and are configured as outgoing trunks only. These trunks are dedicated to carrying 9-1-1 calls only and will not accept incoming calls.

End-User 9-1-1 Trunks route the 9-1-1 call from the customer's premises to one of the following termination points:

- to a local end office
- to the 9-1-1 tandem (Control Office)

B. DEFINITIONS

Automatic Number Identification (ANI)

A feature which allows the number of the calling party to be forwarded to the PSAP for display.

(N)

Issued: March 26, 1999

Effective: March 26, 1999

In accordance with Finding and Order No. 98-1583-TP-ATA, issued by The Public Utilities Commission of Ohio, March 25, 1999.

By J. F. Woods, President, Cleveland, Ohio

4. END-USER 9-1-1 TRUNK (cont'd)

C. TERMS AND CONDITIONS

1. A minimum of one End-User 9-1-1 Trunk is required per PBX or Private Switch. However, two or more End-User 9-1-1 Trunks are highly recommended.
2. The customer is responsible for ensuring that their terminal equipment is compatible with this service. (T)
3. The customer is responsible for developing and implementing procedures to prevent unauthorized or illegal use of the End-User 9-1-1 Trunks.
4. When End-User 9-1-1 Trunks are used, the PBX or private switch must be directly connected to the 9-1-1 network.
5. The customer may request diversification and redundancy of any or all inter-office and/or local facility routes. Diversification and redundancy will be provided where facilities permit. Additional charges for the utilization, construction and provision of this option will be assessed on an individual case basis. (T)
6. End-User 9-1-1 Trunks are only available in service areas with Enhanced 911 Service.
7. End-User 9-1-1 Trunks are only available in appropriately equipped Central Offices.
8. If the customer leaves Ameritech for another competitive local exchange carrier and ports the telephone numbers (assigned to the customer) to that Carrier using Local Number Portability (LNP), the customer is responsible for notifying Ameritech in writing of such change. This condition does not relieve the new Carrier of its notification requirements to Ameritech. (N)
|
(N)

Issued: November 22, 1999

Effective: November 22, 1999

In accordance with Case No. 99-1335-TP-ATA, issued October 20, 1999.

By J. F. Woods, President, Cleveland, Ohio

PART 8 - Miscellaneous Services
SECTION 3 - Emergency/Group Alerting Services

1st Revised Sheet No. 27
Cancels
Original Sheet No. 27

4. END-USER 9-1-1 TRUNK (cont'd)

D. PRICES

The prices shown below are for End-User 9-1-1 Trunks and are in addition to other applicable Service Charges.

Additional Trunk prices are applicable when adding additional trunks with the original (or initial) order. If additional trunks are ordered after the original installation, *First Trunk* prices apply.

1. Service Elements

Description /Billing Code/	Non-recurring Charge	Monthly Price	
		Term Payment Plan 60 Month	
First Trunk			(T)
- to a local end office /XCDAP/	\$845.00	\$53.00	(R)
- to the 9-1-1 tandem (Control Office) /XCDCP/	845.00	85.00	
Additional Trunks, each			
- to a local end office /XCDBP/	645.00	53.00	(R)
- to the 9-1-1 tandem (Control Office) /XCDDP/	645.00	85.00	

Issued: January 9, 2003

Effective: January 9, 2003

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 8 - Miscellaneous Services
SECTION 3 - Emergency/Group Alerting Services

1st Revised Sheet No. 27-P
Cancels
Original Sheet No. 27-P

(D)

(D)

Issued: January 9, 2003

Effective: January 9, 2003

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 8 - Miscellaneous Services
SECTION 3 - Emergency/Group Alerting Services

Original Sheet No. 30

5. WIRELESS 9-1-1 SERVICE (cont'd)

(N)

B. DEFINITIONS (cont'd)

9-1-1 Tandem to 9-1-1 Tandem Transfer

The ability to transfer a W 9-1-1 call from a PSAP served by one SBC 9-1-1 Tandem (a.k.a. Selective Router) to a PSAP served by a different SBC 9-1-1 Tandem when the two tandems are geographically adjacent and are served by the same SBC Automatic Location Identification (ALI) host system.

Billing Unit

A billing unit represents each 1000 in population for the area being served by a Wireless 9-1-1 Customer. The population for the W 9-1-1 Customer will be divided by 1000 to determine the total number of billing units for the W 9-1-1 customer.

Call Path Associated Signaling (CAS)

A W 9-1-1 solution set that utilizes the voice transmission path to deliver the Mobile Directory Number and the caller's location to the PSAP.

Emergency Services Routing Digits (ESRD)

A 10-digit number that is used to identify the cell site/sector serving the caller. The selective router uses the ESRD to selectively route the call to the designated PSAP.

Emergency Services Routing Key (ESRK)

A 10-digit number that is normally used to identify an ongoing W 9-1-1 call and to correlate the associated data for that call. The selective router uses the ESRK to selectively route the call to the designated PSAP.

Hybrid

A W 9-1-1 solution set that utilizes one transmission path to deliver the voice and Mobile Directory Number to the PSAP and a separate transmission path to deliver the caller's location information to the PSAP.

Mobile Directory Number (MDN)

A 10-digit telephone number that identifies the calling party and can be used as a call back number.

Mobile Switching Center

A switch that provides wireless telephone service.

(N)

Issued: May 13, 2005

Effective: May 13, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 8 - Miscellaneous Services
SECTION 10 - Travel and Transportation
Information Services

1st Revised Sheet No. 3
Cancels
Original Sheet No. 3

1. 511 (cont'd)

(T)

B. TERMS AND CONDITIONS (cont'd)

6. 511 Service is provided solely for the benefit of the customer; the provision of such service shall not be interpreted, construed or regarded as being for the benefit of or creating any obligation toward, or any right of action on behalf of, any third person or other legal entity.
7. The Telephone Company will make every effort to route 511 calls to the appropriate calling center, however it will not be held responsible for routing mistakes and errors.

C. APPLICATION OF THE RATES

The nonrecurring charges associated with the establishment or modification of 511 are specified in D.1 and 2.

The rates and charges for toll-free 800 service (provided by the Company or another service provider) may also apply.

Issued: July 21, 2006

Effective: August 21, 2006

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

EXHIBIT B

P.U.C.O. No. 20
AT&T Tariff

of

THE OHIO BELL TELEPHONE COMPANY

Cancels

Exchange and Network Services Tariff
P.U.C.O. No. 1

Message Toll Telephone Service Tariff
P.U.C.O. No. 7

Private Line Service Tariff
P.U.C.O. No. 2

Pole and Anchor Attachment and Conduit and Trench Occupancy
P.U.C.O. No. 1

Customer Premises Equipment Tariff
P.U.C.O. No. 1

Access Service Tariff
P.U.C.O. No. 1

Effective as of varying dates

The Ohio Bell Telephone Company is a wholly owned subsidiary of AT&T Teleholdings, Inc. (also referred to herein as AT&T Midwest) and an indirect wholly owned subsidiary of AT&T Inc. AT&T Ohio is a registered trade name of The Ohio Bell Telephone Company. Services offered pursuant to this tariff may be offered under those registered trade names or under the brand name AT&T. All regulated and tariffed services offered by The Ohio Bell Telephone Company, whether under that name, the trade name AT&T Ohio, or under the brand name AT&T, are subject to the terms and conditions of this tariff. (The Ohio Bell Telephone Company is also referred to herein as "the Company" or "Company").

(T)
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(T)

Issued: December 19, 2007

Effective: December 19, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17839

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			(D)

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/1/

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1. DEFINITIONS OF TERMS

Access Area

The total geographical area served from a specific central office. Central offices are grouped into three access areas, for purposes of this tariff, based upon the quantity of network access lines served per square mile.

Audio Response Unit

Mechanized announcement equipment, which uses synthesized speech to quote a telephone number to a customer who has called Directory Assistance Service.

Central Office

A switching unit, in one location of a telecommunications system providing service to the general public, having the necessary equipment and operating arrangements for terminating and interconnecting lines. More than one central office may be located in the same building.

Central Office Area

The specific section of an exchange area served by a particular central office or by a particular group of central offices.

Circuit

The term applied to a channel used for the transmission of electrical energy in the furnishing of telephone service. In the case of battery circuits and generator circuits, each pair of wires or fraction thereof is considered as a separate channel.

Class of Service

The term used in describing exchange service with respect to the character of use to be made of such service. The Company furnishes two classes of service: residence and non-residence. (T)

Common Battery Service

The type of telephone service in connection with which electrical energy for talking and signaling is supplied from a central point.

Connecting Company (Independent Company)

A corporation, association, partnership or individual (other than an Associated Bell Company) owning or operating one or more exchanges and with whom traffic is interchanged. (T)

1. DEFINITIONS OF TERMS (cont'd)

Customer

The individual, firm, partnership, association, corporation, municipality, cooperative organization, governmental agency, etc., which contracts for telephone service and is responsible for the payment of charges and compliance with the rules and regulations of the Company.

(T)

Derived Local Channel

Derived Local Channel is an arrangement that permits multiple and simultaneous use of a single exchange service for voice and/or data communications. The arrangement consists of equipment located in the central office and on the customer premises.

Directory Listing

The publication in the Company's alphabetical directory, or information records, of information relative to a subscriber's telephone number, by which telephone users are enabled to ascertain the telephone number of a desired telephone.

(T)

Exchange

A basic unit for the administration of communication service in a specified area, called the exchange area. It usually consists of one or more central offices together with the associated plant used in furnishing communication service in that area.

Exchange Area

The territory included within the boundaries of an exchange, as shown on maps on file with The Public Utilities Commission of Ohio.

Exchange Service

The furnishing of telecommunications service to individual residence and non-residence customers within a specified geographical area for local calling and access to the message toll network. Exchange Service is comprised of three components - network access line, central office termination and local usage. Exchange service is furnished as follows:

1. DEFINITIONS OF TERMS (cont'd)

Exchange Service (cont'd)

- a. Flat Rate Service: Exchange service in connection with which a stipulated monthly charge is made covering all local message use within a defined area.
- b. Message Rate Service: Exchange service in connection with which local message use is measured in terms of local messages for purposes of charging for the service.
- c. Measured Rate Service: Exchange service in connection with which local messages are measured in terms of four measured elements, i.e., the total number of outgoing completed local messages, the distance and the duration of each local message and the time of day each local message is originated.

(T)

Expense Incurred By The Company

Wherever "expense incurred by the Company" is applied in this tariff, such expense consists of an estimate of the expenditure by the Company for labor, material, engineering, supervision, motor vehicles, tool and any other expenditure incident thereto, to the extent that any or all of such items are applicable in the particular situation involved.

(T)

(T)

1. DEFINITIONS OF TERMS (cont'd)

Family

A group of persons, related either by blood or by marriage or adoption. In addition, single persons living alone and small groups of unrelated persons sharing the same living accommodations as "partners" shall be considered as families.

Foreign Central Office Service

Exchange service furnished from a central office other than that regularly serving the central office area in which the customer is located.

Foreign Exchange Service

Exchange service furnished from an exchange other than that which regularly serves the exchange area in which the customer is located.

Grade of Service

The term used in describing exchange service with respect to the number of customers which may be connected to a line. The Company furnishes the following grades of service: individual and PBX trunks. (T)

Individual

An exchange service connecting one customer's premises with the central office.

Initial Contract Period

The minimum length of time for which a customer is obligated to pay for service and facilities whether or not retained by the customer for such minimum length of time.

Joint User

An individual, partnership, association or corporation sharing a customer's exchange service according to the provisions of this tariff for such shared use.

Loading Coil

A device added to a circuit to improve transmission by reducing attenuation.

1. DEFINITIONS OF TERMS (cont'd)

Local Access and Transport Area

A geographic area established by the Company for the provision and administration of communications service. A Local Access and Transport Area encompasses designated exchange areas which are grouped to serve common social, economic and other purposes. (T)

Local Message

A communication between a calling station and any other station within the local service area of the calling station.

Local Service Area

The area within which a customer may make calls without payment of message toll charges. A local service area may include one or more exchange areas of the Company or of other telephone companies. In certain exchange areas, customers may select either: (T)

1. basic local service which provides local service with the basic local service area, or
2. an optional local service which provides one-way local service to specified exchange areas in addition to local service within basic local service area.

Miscellaneous Common Carriers

A Miscellaneous Common Carrier, as defined in part 21 of the Rules and Regulations of the Federal Communications Commission, is a person engaged in rendering communications service for hire to the public who is not engaged in the business of providing either a public landline message telephone service or public message telegraph service. For purposes of this and all other Company tariffs, the term "Miscellaneous Common Carrier" shall apply only to such carriers, as defined above, who are duly licensed by the Federal Communications Commission and have tariffs filed with that Commission and The Public Utilities Commission of Ohio. (T)

Network Access Line

The connecting facility between a customer's premises and a serving central office that provides customer access to the public switched network for placing and receiving calls.

1. DEFINITIONS OF TERMS (cont'd)

Network Interface (NI)

The network interface is a unit provided as part of the network access line. The network interface will be installed on the customer's premises at a location determined by the Company which is accessible to the customer. The normal location of the network interface would be in close proximity to the protector or point of minimum penetration where the Company facilities enter the customer's premises. (T) (T)

Network Wiring

Wiring on the network side of the Network Interface at the customer's premises which is used for the termination of network access lines.

Normal Exchange

The exchange which normally serves the exchange area in which the customer is located.

Normal Working Days

All days except Sundays and except Christmas Day, Memorial Day, Independence Day, Labor Day, New Year's Day, Thanksgiving Day, day after Thanksgiving, Washington-Lincoln Day, and Good Friday.

Other Common Carrier

Specialized Common Carriers, Domestic and International Record Carriers and Domestic Satellite Carriers engaged in providing such private line voice, data, or video services or other services as such carriers may be authorized by the Federal Communications Commission to provide.

PBX Trunk

A class of exchange service used when connecting switching equipment located at the customer's premises to the central office.

Premises

1. The building, or portion or portions of a building, occupied at one time by a customer either as a residence or for non-residence use.
2. Two or more entire buildings which are used and occupied by the same customer are also considered to be the same premises if such buildings meet the conditions in either a, b or c following:

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1. DEFINITIONS OF TERMS (cont'd)

Premises (cont'd)

2. (Cont'd)

- a. The buildings are connected by enclosed, lighted and heated passage- ways (overhead bridges, subways, or at ground level), or by common basements, permitting access from one building to the other, and such passageways or common basements are suitable for the routing and proper protection of inside cable or wire type facilities.
- b. There is full access between adjoining buildings by means of doorways or open archways and such doorways and archways are suitable for the routing and proper protection of inside cable or wire type facilities.
- c. The buildings have not been made continuous as described in a. and b. preceding however the airline distance between the building in which the main station, attendant position or switching equipment is located and each of the other buildings is not in excess of 150 feet, and the customer furnishes a pathway connecting the buildings which is suitable for the routing, placing, and proper protection of inside cable and wire type facilities, or buried cable or wire.

Where the pathway is underground, it may be a tunnel, conduit, or a closed trench for buried cable or wire. Where the pathway is overhead, it must be a continuous rigid support, such as to make electrical and mechanical protection of the cable or wire unnecessary.

3. Portions of two or more buildings which are used and occupied by the same customer are also considered to be the same premises if these portions of the buildings meet the conditions in either a. or b. following:
 - a. The portions of the buildings are made continuous between the areas used and occupied by the customer by means of enclosed, lighted and heated passageways (overhead bridges, subways, or at ground level), or by a common basement used and occupied solely by the customer, and such passageways or common basements are suitable for the routing and proper protection of inside cable or wire type facilities.
 - b. There is full access by means of doorways or open archways between the areas used and occupied by the customer in adjoining buildings, and such doorways or archways are suitable for the routing and proper protection of inside cable or wire type facilities.
4. If a customer refuses to allow the Company to install inside cable and wire type facilities in the passageways, pathways, basements, doorways, or archways, referred to in 2 or 3 preceding, the buildings or portions of buildings involved shall be considered as separate premises. (T)

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1. DEFINITIONS OF TERMS (cont'd)

Right Of Way

The right which the Company obtains to use the land of another for the purpose of installing, constructing, operating and maintaining its facilities. The phrase "right of way" also means a strip of land which the Company has acquired the right to use for its facilities. (T)

Private right of way is right of way on private property, not a part of a public highway. (T)

Rotary Service

An arrangement under which two or more exchange services of the same class and grade, or PBX trunks of the same class, served from the same central office and furnished to the same customer, are grouped so that calls to the first number of the group are automatically routed to the first non-busy number of the group, and a busy signal or busy report is not given unless all the grouped numbers are busy.

1. DEFINITIONS OF TERMS (cont'd)

Service Area Function - See Part 15, Section 1 of this tariff.

Shared Tenant Service

The resale or sharing of local exchange service in a multi-tenant single building, or a contiguous complex of buildings under common ownership or management, on non-residence individual and PBX trunks, and Centrex stations.

The Company

(T)

The Ohio Bell Telephone Company

Terminal

The designation given the equipment with which a circuit is connected or the equipment on which a circuit terminates.

1. DEFINITIONS OF TERMS (cont'd)

Termination Charge

A charge applied when a contract for service is terminated before the expiration of the initial contract period.

Termination Liability

A specific charge associated with an item of service from which the applicable termination charge is computed.

Toll Message

A communication between a calling station and a station located in a different local service area.

Toll Office

A central office used primarily for completing and supervising toll calls.

Two-Wire - See Part 15, Section 1 of this tariff.

Type Of Service

The term used in describing exchange service with respect to each of the following:

1. The use to be made of such service, i.e., by the customer, his family, employees, etc.
2. The comparative limitation which the Company places on the number of times customer service may be used for the stipulated monthly charge. With respect to this use of the term, the Company furnishes three types of service: flat rate (or unlimited) service, message rate service and measured rate service. (T)
3. The physical characteristics of the services, with respect to this use of the term, the Company furnishes only common battery dial service. (T)
4. The scope of the service, i.e., the area throughout which service is rendered to a calling station without the application of toll charges. With respect to this use of the term, the Company furnishes two types of service: basic local area service and optional local area service. (T)

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1. DEFINITIONS OF TERMS (cont'd)

Usual Working Hours

The hours between 8:00 A.M. and 5:00 P.M. on all normal working days, together with, in the case of maintenance and repair forces, all other regularly scheduled work hours on normal working days.

2. ABBREVIATIONS USED IN THIS TARIFF

CCSA	-- Common Control Switching Arrangement
C/I	-- Concentrator-Identifier
CO	-- Central Office
COC	-- Central Office Code
DA	-- Directory Assistance
DID	-- Direct Inward Dialing
FCO	-- Foreign Central Office
FX	-- Foreign Exchange
FXE	-- Foreign Exchange Extension
HNPA	-- Home Numbering Plan Area
LATA	-- Local Access and Transport Area
LSA	-- Local Service Area
MCC	-- Miscellaneous Common Carrier
MTS	-- Message Telecommunication Service
NEC	-- National Electric Code
NESC	-- National Electrical Safety Code
NPA	-- Numbering Plan Area
NRC	-- Nonrecurring Charge
PBX	-- Private Branch Exchange
USOC	-- Universal Service Order Code (See Note)
V and H	-- Vertical and Horizontal
WATS	-- Wide Area Telecommunications Service

Note: The Company does not use the Universal Service Order Codes for Centrex Services (Part 5 (T) of this tariff). The local codes used for these services are available in departmental practices.

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1. ESTABLISHING AND FURNISHING SERVICE

The following general regulations are applicable in addition to regulations, rates and charges specified in other sections of this tariff. Where reference is made in this tariff to regulations, rates and charges specified in other tariffs of the Company, such tariffs as they now exist, or as they may be revised, added to or supplemented, are hereby adopted and made a part of this tariff. (T)

Any change in rates or regulations authorized by legally constituted authorities effects a modification of all contracts for service to that extent, without further notice.

Establishment of local and message toll telephone service shall take precedence over all other services, except as the public interest shall otherwise require.

1.1 Applications For Service

The Company will generally accept applications for service verbally during usual working hours on normal working days, however the Company reserves the right to require applications for service in writing on forms supplied by the Company. (T)
(T)

The Company will accept orders from a customer's duly authorized agent upon demonstration of such agent's authority in a form satisfactory to the Company.

A. Refusal to Provide Local Service

Local Service may be refused under the following conditions:

1. Where an applicant has an outstanding account for local service charges with the Company, the Company may reject application for local service until the amount due shall have been paid in full. (T)
2. In the event an applicant refuses to pay an advance payment or deposit for local service requested by the Company. (T)
3. Upon objection to the furnishing of service made by or on behalf of any governmental authority.

1. ESTABLISHING AND FURNISHING SERVICE (cont'd)

1.1 Applications For Service (cont'd)

B. Refusal to Provide Toll Service

Toll Service may be refused under the following conditions:

1. The Company when providing toll service, may "universally" block access to all toll providers for nonpayment of regulated toll charges, so long as the blocked customer is not denied the right to select, through a presubscribed interexchange carrier (PIC) mechanism, any other 1+ presubscribed toll service provider who is obligated to provide such service under the terms of the Selective Access Policy. (T)

Under the terms of the Selective Access Policy, the Company when providing toll service, may not deny establishment of 1+ presubscribed toll service on the grounds that the customer has failed to establish creditworthiness, if: (T)

- a) the customer is able to establish creditworthiness using one of the means for doing so available under the Public Utilities Commission of Ohio's (PUCO) rules, or
- b) the Company, when providing toll service, exercising its own discretion, does not require the customer to establish creditworthiness (through any of the means available for doing so under the PUCO's rules), or (T)
- c) the Company, when providing toll service, attempts to require the customer to establish creditworthiness using credit establishment procedures which do not comport with the PUCO's credit establishment policies and/or are not set forth within a PUCO approved tariff. (T)

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1. ESTABLISHING AND FURNISHING SERVICE (cont'd)

1.1 Applications For Service (cont'd)

B. Refusal to Provide Toll Service (cont'd)

Toll Service may be refused under the following conditions: (cont'd)

When a prospective customer, who has previously been universally blocked for nonpayment of toll charges by another carrier, seeks to select the Company as his or his 1+ carrier of choice, the Company may, subject to our tariffed toll deposit policies and the Commission's rules on establishment of service (see Rules 4901:1-5-13 and 4901:1-5-14, Ohio Administrative Code (OAC), require a deposit for toll service. This deposit shall be in accordance with Rule 4901:1-5-13(B), OAC, but the Company may negotiate a lower deposit. (T)

The Company may furnish credit information, acquired from the Company's own experiences with the customer, to consumer reporting agencies within the meaning of the Federal Fair Credit Reporting Act. The Company will follow all requirements that consumer reporting agencies must follow in issuing credit reports within the meaning of the Federal Fair Credit Reporting Act. (T)

Upon payment by the customer of all past due toll debt to the Company, the Company will remove the block and all 1+ dialing capabilities, including 10-XXX, will be restored. (T)

1. ESTABLISHING AND FURNISHING SERVICE (cont'd)

1.1 Applications For Service (cont'd)

C. Cancellation of Applications for Service

When an application for new service or a request for additions, rearrangements, relocations, or modifications of service is cancelled before service is established or before the work involved has been completed, the applicant or customer may be required to reimburse the Company for all expense incurred in connection with the handling of the application or request before notice of cancellation is received. However, such charge shall not exceed all charges which would apply if the work involved in complying with the application or the request had been completed, i.e., all applicable nonrecurring and termination charges. (T)

D. Use of Service

1. Ownership and Use of Facilities

Facilities furnished by the Company on the premises of a customer are the property of the Company, whose agents and employees shall have the right to lawfully enter said premises at any reasonable hour for the purpose of installing, inspecting, maintaining or repairing the facilities, for the purpose of making collections from coin boxes, or upon termination of the service, for the purpose of removing such facilities or equipment. (T)
(T)

1. ESTABLISHING AND FURNISHING SERVICE (cont'd)

1.1 Applications For Service (cont'd)

D. Use of Service (cont'd)

3. Resale and Sharing

a. General Regulations

The Company will permit the resale or sharing of all services (excluding residence services (T) resold as non-residence services) by a customer of record to or with end user clients subject to the terms and regulations contained in this paragraph 3 and the restrictions specified elsewhere in this tariff.

- (1) "Resale" occurs when the customer of record subscribes to a telecommunications service at one price for the purpose of selling such service to end user clients at a different price.
- (2) "Sharing" occurs when the customer of record subscribes to a telecommunications service for the purpose of sharing such service with or among end user clients on a cost-sharing (non-profit) basis. A cost-sharing arrangement could include a fee assessed by the customer of record for functions it performs, including management of the sharing arrangement.
- (3) "Customer of record" as used within this section shall mean the party of a resale or sharing arrangement which contracts directly with the Company for the telecommunications services to be resold to or shared among end user clients. (T)
- (4) "End user clients" as used within this section shall mean the party of a resale or sharing arrangement which contracts with a customer of record for the telecommunications services resold or shared pursuant to the provisions of this section.

1. ESTABLISHING AND FURNISHING SERVICE (cont'd)

1.1 Applications For Service (cont'd)

D. Use of Service (cont'd)

3. Resale and Sharing (cont'd)

a. General Regulations (cont'd)

- (5) Resale or sharing will be permitted on all basic exchange services provided for in this tariff, except residence services resold for use as non-residence services.
- (6) Directory listings for the end user clients of customers of record who resell or share service will be provided at the rates for non-residence additional listings as set forth in Part 12, Section 1 of this tariff. When notified by the customer of record, the Company will place listings of residential end user clients of customers of record in the residential section of its directories. (T)
- (7) Direct interconnection of resale or sharing systems or a combination of Shared Tenant Service and Centrex systems serving different resale/sharing systems is prohibited, except as otherwise specified in this tariff. (T)
- (8) The end user clients of customers of record who resell or share service may obtain local exchange service directly from the Company. (T)

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By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17839

1. ESTABLISHING AND FURNISHING SERVICE (cont'd)

1.1 Applications For Service (cont'd)

D. Use of Service (cont'd)

3. Resale and Sharing (cont'd)

a. General Regulations (cont'd)

- (9) The Company will not be responsible for the manner in which the use of service or charges are allocated to others by a customer of record who resells to or obtains services for sharing among end users. All applicable rates and charges for such service will be billed to the customer of record. (T)
- (10) Service orders for resale and sharing arrangements will be accepted by the Company only from the customer of record; provided, however, the Company will respond to repair and maintenance requests from end users and, in such circumstances, the customer of record will be responsible for any maintenance of service charge that may be billed by the Company. (T) (T)
- (11) The rates and charges for service which is resold or shared shall be determined as provided in this tariff, or pursuant to contract. (T)

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1. ESTABLISHING AND FURNISHING SERVICE (cont'd)

1.1 Applications For Service (cont'd)

D. Use of Service (cont'd)

3. Resale and Sharing (cont'd)

c. Centrex Resale and Sharing

- (1) A customer of record may resell Centrex service to, or arrange for the sharing of Centrex service among, unaffiliated end user clients.
- (2) A customer of record may resell a Centrex system to, or arrange for the sharing of a Centrex system among unaffiliated end users at non-contiguous property locations. Consistent with the restrictions contained within this tariff, a customer of record may establish as many Centrex systems as it desires.
- (3) Centrex intercom calling is only allowed between station users internal to the end user customer or station users of an affiliate company of the end user customer. The Centrex resale or sharing system provider shall not publish end user directories or other similar materials or otherwise promote or encourage prohibited intercom calling. The Company and the customer of record shall work together to resolve any instances of prohibited intercom calling by end users. In instances of persistent or blatant violation, the Company may request that the customer of record disconnect the offending end user(s) (T) from the resale or sharing system.

1. ESTABLISHING AND FURNISHING SERVICE (cont'd)

1.1 Applications For Service (cont'd)

D. Use of Service (cont'd)

3. Resale and Sharing (cont'd)

c. Centrex Resale and Sharing (cont'd)

- (4) Each Centrex-based resale or sharing system may be established by a customer of record only within a single central office switching unit. This regulation does not prohibit the connection of an end user client PBX to Centrex service. However, any Centrex station lines connected to end user client PBX systems shall be charged for by the Company at PBX trunk rates as set forth in Part 4, Section 2 of this tariff. Upon request, (T)
Centrex service shall be provided via ground start Centrex station lines at rates and charges equal to PBX trunk rates as set forth in Part 4, Section 2 of this tariff.
- (5) Centrex service shall be available for resale or sharing in central offices wherever Centrex service is available, subject to the availability of existing facilities within such offices. For service (except directory listing service) provided to residential customers connected to Centrex-based resale or sharing systems, the customer of record shall be charged by the Company at tariffed non-residence Centrex rates. (T)
- (6) Direct interconnect of Centrex systems belonging to unaffiliated end user customers is prohibited.

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1. ESTABLISHING AND FURNISHING SERVICE (cont'd)

1.1 Applications For Service (Cont'd)

E. Assignment or Transfer of Service (Cont'd)

2. Residence Service

- a. If the customer no longer resides at the premises to be served, to another individual.
 - b. If the customer continues to reside at the premises to be served, to another individual provided the transferee assumes all outstanding indebtedness for such service and the unexpired portion of the initial contract period applicable to such service, if any.
3. The regulations and conditions contained in this tariff concerning the establishment of service for and the furnishing of service to applicants and customers shall apply to such assignee or transferee.

1.2 Obligation to Furnish Service

The Company's obligation to furnish service is dependent upon its ability to secure and retain without unreasonable expense suitable facilities and rights for the construction, installation, testing and maintenance of the necessary pole lines, circuits and equipment. (T)

1.3 Identity of Customers

Use of Company facilities for public announcements is subject to the following conditions: (T)

1. For purposes of identification, customers to telephone service who transmit recorded public announcements over facilities provided by the Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided. Such address may be omitted from the recorded message provided that it is included in a published directory listing in the name of the organization or individual, responsible for the service, as such name is included in the message. (T)
2. Customers transmitting factual public announcements, such as time, time-temperature, weather, stock market quotations, airline schedules, and similar information, are excluded from the preceding condition.
3. Failure to comply with the provisions of this paragraph shall be cause for termination of the service.
4. The Company will reveal, to the extent the information is available from its records, on request, the name of the customer responsible for the service with which the recorded public announcements are associated, and the address at which the service is provided. (T)

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1. ESTABLISHING AND FURNISHING SERVICE (cont'd)

1.4 Telephone Numbers

The customer has no property right in the telephone number which is assigned by the Company (T)
nor any right to continuance of service through any particular central office, and the Company (T)
reserves the right to change the telephone number or the central office designation, or both, of a
customer whenever it deems it necessary to do so in the conduct of its business.

1.5 Denial or Termination of Service

1. The Company may deny or terminate any or all local service at one or more or all of the same (T)
customer's premises for the following reasons:

- a. Abandonment of the service;
- b. Nonpayment of any sum due on any final account, of the same class of service, for local
exchange services.

(1) Temporary Access To 9-1-1 Service

The Company will continue to follow its existing procedures for disconnection of local (T)
exchange service. However, for a period of 14 days following the disconnection for
non-payment of residential local exchange service, a residential customer will have
outgoing access to 9-1-1 service provided on the disconnected access line. If,
however, the customer has another active local exchange service line at the same
service address, the 14 day outgoing access to 9-1-1 service will not be placed on
the disconnected line. Where 14-day outgoing access to 9-1-1 service is provided
on a disconnected line, all other incoming and outgoing calls on the disconnected
line will be blocked. Once the 14-day period ends, complete disconnection will
occur, and access to 9-1-1 service will no longer be available from the disconnected
line.

- c. Abuse or fraudulent use of service as set forth in 4. following;
- d. Any other violation of the regulations of the Company; or (T)
- e. Upon objection to the continuance of service made by or on behalf of any governmental
authority.

Subsequent to the completion of an order to discontinue local service, it will be re-established
only upon the basis of a new service application.

1. ESTABLISHING AND FURNISHING SERVICE (cont'd)

- 1.5 Denial or Termination of Service (cont'd) (T)
2. In addition to 1. preceding, the nonpayment of toll charges may result in the disconnection of toll service:
- a. The Company may disconnect the toll service of a customer who fails to pay charges for toll service provided by the Company or an IXC as pursuant to Case No. 00-1265-TP-ORD. (T)
 - b. Disconnection of a customer's local exchange service or toll service for nonpayment of charges shall be made in accordance with the rules as specified in this paragraph 1.5, as well as the Minimum Telephone Service Standards contained in the Ohio Administrative Code, and as modified by Case No. 00-1265-TP-ORD.

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1. ESTABLISHING AND FURNISHING SERVICE (cont'd)

1.5 Denial or Termination of Service (cont')

2. (cont'd)

- c. The Company shall apportion partial payments to past due regulated local service charges first, then to any current regulated local charges before applying payments to charges for all other services. (T)
- d. The Company shall respond promptly to customer inquiries pertaining to charges for IXC toll services, either by handling the inquiry itself, or referring it to the IXC, depending on the nature of the customer's inquiry. (T)
- 3. When service is restored after temporary denial, the Company will make a pro rata allowance at the schedule rate for the service denied, beginning with the day following the denial. However, when the service is restored on the same day as the denial, no credit will be given. (T)
- 4. Abuse or fraudulent use includes, but is not limited to:
 - a. the use of service or facilities of the Company for a call or calls anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment or harass another; (T)
 - b. the use of profane or obscene language;
 - c. the impersonation of another with fraudulent intent;
 - d. the use of the service in such a manner as to interfere with the service of others or to prevent others from making or receiving calls over their telephone service;
 - e. the use of the service for any purpose other than as a means of communication;
 - f. the use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information, without the payment of the applicable local message charge or message toll charge; and (T)
 - g. the obtaining, or attempting to obtain, or assisting another to obtain or attempt to obtain, local or message toll telephone service, by rearranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or part, of the regular charge for such service. (T)

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1. ESTABLISHING AND FURNISHING SERVICE (cont'd)

1.6 Overtime

The service connection, move, change, installation and nonrecurring charges specified in this tariff contemplate work being performed by the Company during the usual working hours on normal working days. When, at the specific request of a customer or applicant for service, work is performed at other times, either for the convenience of the customer or applicant for service or for other reasons not under the control of the Company, the expense incurred by the Company in excess of the normal expense of such work, when performed during usual working hours on normal working days, may be billed to the customer or applicant for service, in addition to the charges otherwise applicable. (T)

2. PAYMENT FOR SERVICE

2.1 Customer Responsibility

The customer is required to pay all charges for service and facilities in accordance with the Company's billing and collection practices. The customer will be held responsible for all charges for telephone service rendered in connection with local or toll messages placed from his station and in connection with toll messages received at his station on which the charges have been reversed with the consent of the person called. (T)

2.2 Thirty Day Month

For the purpose of computing charges for facilities and service, and allowances for interruptions in service, every month shall be considered to have thirty days.

2.3 Advance Payments and Deposits

1. Advance Payments

The Company reserves the right to require applicants to make such advance payments as may be necessary for the protection of the Company's exchange and toll service revenues, as well as toll service revenues of an IXC for whom the Company is an authorized agent. The amount of the advance payment is credited to the customer's account as applying to any indebtedness under the contract. (T)

1. ESTABLISHING AND FURNISHING SERVICE (cont'd)

2.3 Advance Payments and Deposits (cont'd)

2. Deposits

The Company may, in order to safeguard its interests or those of an IXC for whom the Company is an authorized agent, require an applicant or a customer to make suitable deposit to be held by the Company or IXC, or provide a third party guarantor in lieu of a deposit as a guarantee of the payment of telephone service charges. In addition, the Company may require customers who file for bankruptcy to furnish adequate assurance of payment in the form of a deposit or other security in accordance with the U.S. Bankruptcy Code, Section 366. Deposits for residential service shall be in accordance with Rule 4901:1-17 of the Code of Rules and Regulations of the Public Utilities Commission of Ohio. A copy of said Rule will be made available for inspection upon request. As stated in Case No. 00-1265-TP-ORD, calculation of deposits for local service cannot include toll charges.

(T)

(T)

2. PAYMENT FOR SERVICE (cont'd)

2.3 Advance Payments and Deposits (cont'd)

2. Deposits (cont'd)

The fact that a deposit has been made in no way relieves the applicant or customer from complying with the Company's regulations as to advance payments and the prompt payment of bills. At such time as the contract is terminated, such amount of the deposit as is necessary will be applied to any indebtedness to the Company for telephone service charges. A deposit may be refunded or credited to the customer's account at any time prior to termination of the contract as provided for in 4901:1-17-06 O.A.C. In case of a cash deposit, simple interest at the rate of three percent per annum will be paid for the period during which the deposit is held by the Company. (T)

2.4 Customer Billing Adjustments

The Company incorporates by reference, and will adhere to, the guidelines for subscriber billing adjustments for local exchange service, as found in 4901:1-05-16 O.A.C. The Company will issue applicable billing adjustments when it misses appointments and/or commitments after the subscriber requests a due-date change for out-of-service repairs (A) where the subscriber provides the Company at least 24 hours notice for such changes, and (B) where the subscriber did not prevent the Company from completing the subject repairs on a prior premises visit. (T)

The Company will issue applicable installation charge adjustments when it misses appointments and/or installation intervals after the subscriber requests a due-date change (A) where the subscriber provides the Company at least 24 hours notice, and (B) where the subscriber did not prevent the Company from completing the installation on a prior premises visit. (T)

In all cases in which a customer agrees to an appointment but the customer misses the appointment without providing at least 24 hours notice prior to the time of the appointment, no billing adjustment will be made by the Company. (T)

The Company incorporates by reference, and will adhere to, the requirement to provide some form of alternative service pursuant to 4901:1-5-20(C)(1), O.A.C. (T)

2. PAYMENT FOR SERVICE (cont'd)

2.5 Effect of Charge Increases on Pending Orders

A customer who orders service or equipment installations, moves or changes prior to the effective date of any increase in the one time charge applicable to such work will be subject to the one time charge in effect at the time such customer's order was received by the Company provided such work is completed within the Company's normal installation interval in effect at the time such order was placed. The Company's normal installation interval is the interval between the date an order is taken and the earliest date the order can be completed in accordance with the standard work schedules on the date the order is taken. However, if subsequent to the effective date of the increase in the one time charge, the completion of such work is delayed beyond the Company's normal installation interval and the delay is not caused by the Company, such customer will then be subject to the one time charge in effect at the time the work is completed by the Company. A part of an order which is completed prior to the effective date of any increase in the one time charge and which is subject to billing prior to the completion of the entire order in accordance with the Company's billing practices shall be subject to the one time charge in effect on the date said part is completed although the total work is not completed, due to customer-caused delay, by the effective date of the increase. One time charges as used in this paragraph include Service and Equipment charges, move and change charges, installation charges, nonrecurring charges and nonrecurring charge options.

(T)
|
(T)

(T)
(T)
(T)

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2. PAYMENT FOR SERVICE (cont'd)

2.6 Minimum and Maximum Level Pricing

1. For certain items offered under the provisions of this tariff the rates and charges are identified as maximum level. The present applicable rates and charges are contained in a pricing list furnished to the Public Utilities Commission of Ohio (P.U.C.O.) by the Company. (T)
2. The Company will furnish to the P.U.C.O. a new list reflecting changed rates and charges on one day's notice. (T)
3. The provisions of this paragraph 2.6 apply to the following:
 - 1st, 2nd and 3rd Access Lines
 - Caller ID
 - Call Waiting
 - Call Trace
 - Nonpublished Service
 - Centrex Access Lines
 - PBX Trunks
 - Per Line Number Blocking
 - COCOT Access Lines
 - 911 Service

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2. PAYMENT FOR SERVICE (cont'd)

*****2.8 Returned Check Charge**

When a customer's check is not honored by their bank and the check is returned to the Company due to "insufficient funds" in the customer's account or similar reasons, a \$25.00 "Return Check Charge" will apply, unless the customer can establish that the charge should not be assessed.

2.9 Individual Customer Contracts

The Company may offer services to individual customers for terms and for rates and charges (T) that differ from those stated in this tariff. Individual contracts will specify these terms, length of service, conditions and rate levels applicable to those specific customers. These contracts will be filed with the P.U.C.O. and become effective immediately upon signing.

*****2.10 Late Payment Charges for Non-Residence Service**

A late payment charge will be applied to non-residential customer bills which remain unpaid after the due date. This charge will be the greater of either \$11.00, or an amount that equals 1.5% of all unpaid charges which are past due; except that the charge is not applicable as specified below. This late payment charge will not be placed on the customer's account until the past due, unpaid balance on that customer's account exceeds \$10.00.

1. The late payment charge does not apply to:

- Amounts which are in dispute at the time the late payment charge would otherwise be applied.
- Federal excise tax or any other taxes levied by law directly on the customer.
- Accounts of the federal, state county or local government.
- Amounts billed by the Company for other entities for which the charge is not authorized by those entities' appropriate tariffs or contracts, other than Interexchange Carrier Services for which the Company, acting as the principal Billing and Collection Agent, (T) purchases the accounts receivable in advance of subscriber billing.

2. Credit, deposit and collection procedures outlined elsewhere in this tariff are not waived or foreclosed by the application of a late payment charge.

***** Denotes Non-Specific Charge**

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2. PAYMENT FOR SERVICE (cont'd)

*****2.11 Late Payment Charges for Residence Services**

A late payment charge will be applied to residential customer bills which remain unpaid after the due date. This charge will be the greater of either \$5.00, or an amount that equals 1.5% of all unpaid charges which are past due; except that the charge is not applicable as specified below. This late payment charge will not be placed on the customer's account until the past due, unpaid balance on that customer's account exceeds \$25.00.

1. The late payment charge does not apply to:

- Amounts which are in dispute at the time the late payment charge would otherwise be applied.
- Federal excise tax or any other taxes levied by law directly on the customer.
- Amounts billed by the Company for other entities for which the charge is not authorized by those entities' appropriate tariffs or contracts, other than Interexchange Carrier Services for which the Company, acting as the principal Billing and Collection Agent, purchases the (T) accounts receivable in advance of subscriber billing.
- Amounts upon which an Interexchange Carrier has already assessed a Late Payment Charge.

*** Denotes Non-Specific Charge

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3. OBLIGATION AND LIABILITY OF THE COMPANY

(T)

3.1 Liability of The Company

(T)

In view of the fact that the customer has exclusive control of his communications over the facilities furnished him by the Company, and of the other uses for which facilities may be furnished him by the Company, and because of unavailability of errors incident to the services and to the use of such facilities of the Company, the services and facilities furnished by the Company are subject to the terms, conditions and limitations herein specified.

(T)

(T)

1. The Company's liability, if any, for its willful misconduct is not limited by this tariff. With respect to any other claim or suit by a customer or by any others for damages associated with the installation, provision, termination, maintenance, repair or restoration of service, and subject to the provisions of 2., following, the Company's liability, if any, shall not exceed an amount equal to the proportionate charge for the service for the period during which the service was affected. This liability for damages shall be in addition to any amounts that may otherwise be due the customer under this tariff as a Credit Allowance for a Service Interruption.

(T)

(T)

Approval of the above tariff language by the PUCO does not constitute a determination by the Commission that the limitation of liability made a condition of service by the Company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate damage claims, it is also the court's responsibility to determine the validity of the limitation clause.

3. OBLIGATION AND LIABILITY OF THE COMPANY (cont'd) (T)

3.1 Liability of The Company (cont'd) (T)

2. The customer indemnifies and saves the Company harmless against claims for libel, slander, (T)
or infringement of copyright from the material transmitted over its facilities; against claims for
infringement of patents arising from combining with, or using in connection with, facilities of the
Company, apparatus and systems of the customer; against all other claims arising out of any (T)
act or omission of the customer in connection with facilities provided by the Company; and (T)
against any and all claims for damage caused by the customer's facilities or equipment (T)
attached or connected to facilities furnished by the Company. (T)

3.2 Installation, Maintenance and Repairs

1. Unless otherwise specified in the Company's tariffs, a customer is not permitted to install, (T)
rearrange, disconnect, remove or repair, or permit others to install, rearrange, disconnect, (T)
remove or repair any apparatus or wiring of the Company on the network side of the network
interface.
2. Unless otherwise specified in the Company's tariffs and 2.a. and 2.b. below, all ordinary (T)
expense of installation, maintenance and repair, in connection with facilities and service (T)
provided by the Company, on the network side of the network interface, is borne by the (T)
Company.
- a. In situations where maintenance and repairs would have been performed by the Company (T)
during the usual working hours on normal working days, but at the specific request of the
customer such work is performed at other times for the customer's convenience or for other
reasons not under the control of the Company, the expense incurred by the Company in (T)
excess of the normal expense of such maintenance and repairs, when performed during
usual working hours on normal working days, may be billed to the customer. This provision,
however, shall not apply to emergencies, that is, situations that affect public health of safety,
or result from critical illness, unavoidable casualties, or acts of God.
- b. In situations such as sporting events, one-time entertainment events, etc., where the customer
requests that "standby" workmen be provided to safeguard the continuity of service,
irrespective of when such "standby" workmen are provided, the entire cost of providing such
"standby" workmen may be billed to the customer.

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3. OBLIGATION AND LIABILITY OF THE COMPANY (cont'd) (T)

3.3 Directory Errors and Omissions

The Company's liability arising from errors or omissions in its directories or in accepting listings presented by customers or prospective customers shall be limited to resulting impairment of the customer's service and the Company may discharge such liability by an abatement or refund of an amount not exceeding the charge for the service during the period covered by the directory in which the error or omission occurs. The Company will not be a party to controversies arising between customers or others as a result of listings published in its directories. (T)

3.4 Service in Hazardous Locations

Except as otherwise specifically provided in this tariff, the Company will require the customer to install and maintain service at locations which are or may be hazardous or dangerous to its employees or property and then only upon the written consent of the Company. (T)

3.5 Service at Outdoor Locations

The Company will refuse to provide, maintain or restore service at outdoor locations unless the customer agrees in writing to indemnify and save harmless the Company from and against any and all loss or damage that may result to facilities furnished by the Company at such locations. (T)

3.6 Use of Connecting Company Lines

When the lines of another telephone company are used in establishing connections to points not reached by the Company's lines, the Company shall not be held liable for any act or omission of the other company. (T)

3.7 Defacement of Premises

The Company is not liable for any defacement of or damage to the premises of a customer resulting from the attachment of the Company's apparatus and associated wiring on such premises or by the installation or removal thereof, when such defacement or damage is not the result of negligence of the Company. (T)

3.8 Transmitting Messages

Except as otherwise specifically provided in this tariff, the Company does not transmit messages but offers the use of its facilities for communications between customers or others. (T)

3. OBLIGATION AND LIABILITY OF THE COMPANY (cont'd)

(T)

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TFA No. OH-07-17839

4. RESPONSIBILITIES OF THE CUSTOMER

4.1 Lost or Damaged Equipment

In case of damage, loss or destruction of any of the Company's property due to the negligence or willful act of the customer or other persons authorized to use the service, and not due to ordinary wear and tear or causes beyond the control of the customer, the customer shall be required to pay the expense incurred by the Company in connection with the replacement of the property damaged, lost or destroyed or the expense incurred in restoring it to its original condition. (T)

4.2 Floor Space, Power Supply and Other Arrangements at Customer Premises

The customer shall provide, maintain and bear the expense of the following:

1. Space and floor arrangements for installation of Company facilities. (T)
2. Housing, light, heat and ventilation needed for the operation and maintenance of Company facilities. (T)
3. Electric power, outlets and wiring at convenient locations.

5. INITIAL CONTRACT PERIODS AND TERMINATION CHARGES

5.1 Initial Contract Periods

- A. An initial contract period applies to all services and facilities provided for a customer. Initial contract periods date from the day following the completion of the installation of the service or facilities involved.
- B. Application of Initial Contract Periods

Except as hereinafter provided, the initial contract period for all services and facilities is one month on the same continuous property:

1. Additional Directory Listings and Joint User Service

The initial contract period for additional directory listings and joint user service where the listing does not appear in the directory, is one month. The initial contract period for additional directory listings and joint user service, where the listing appears in the directory, is the directory period. The regulation set forth in the preceding sentence also applies to listings which are ordered discontinued by the subscriber after the established closing date of the directory in which they are to appear. Contracts for additional listings and joint user service are self-renewing for period of one directory issue until cancelled, except as provided hereinafter under "Termination Charges".

5. INITIAL CONTRACT PERIODS AND TERMINATION CHARGES (cont'd)

5.1 Initial Contract Periods (cont'd)

B. Application of Initial Contract Periods (cont'd)

2. Nonrecurring Charge Items

The initial contract period for facilities and equipment furnished at a nonrecurring charge only, is the period for which the service is rendered.

3. Special Equipment

The initial contract period for special equipment, and for other equipment or facilities furnished at rates or charges based upon costs incurred, will be governed by the circumstances of each case.

4. Other Services and Equipment

	<u>Initial Contract Period</u>	
<u>Lobby Interphone System</u> Common equipment	One year on Company premises(same central Office)	(T)
<u>Special Trunk Lines</u> Attendant trunk extender circuits Digit absorbing attendant trunks	Three years in place on customer's premises	
<u>Telephone Answering Service</u> Concentrators	Three years on Company premises (same central office)	(T)
Customer Operating Center Service dedicated complements of cable pairs	Four years in place	
Identifiers	Three years in place on customer's premises	
<u>Transfer of Toll Charge Service</u> Each exchange selected	Three months	

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5. INITIAL CONTRACT PERIODS AND TERMINATION CHARGES (cnt'd)

5.2 Termination Charges

A. Application of Termination Charges

When service is terminated by the customer, or by the Company for any reason for which it may terminate such service under the provisions of this tariff, prior to the expiration of the initial contract period, the following termination charges apply in addition to all charges due for the service which has been furnished: (T)

1. Additional Directory Listings and Joint User Service

In the case of joint user service and additional directory listings for which the initial contract period is the directory period, the termination charges will be the charges due to the end of the directory period, except that the termination charges will be the charges due for the period service has been rendered.

- a. in case the contract for the main service is terminated;
- b. in case the listed party or joint user becomes a customer to the same class of service as is furnished to the customer who contracted for such additional listing or joint user service;
- c. in case the customer, the listed party or the joint user moves to different premises as a result of which the service of the customer is not available to the listed party or joint user; or
- d. in the case of death of the listed party or joint user.

2. Contract Periods of Two Years or Less

In the case of services for which the initial contract period is two years or less, the termination charges will be the charges due for the unexpired portion of such initial contract period, except for those items for which a termination liability is set forth in this tariff.

3. Contract Periods in Excess of Two Years

In the case of services for which the initial contract period is in excess of two years, the termination charges will be an amount equal to fifty per cent of the charges for the unexpired portion of such initial contract period, at the rate in effect at the time the service is discontinued, except for those items for which a termination liability is set forth in this tariff.

5. INITIAL CONTRACT PERIODS AND TERMINATION CHARGES (cont'd)

5.2 Termination Charges (cont'd)

A. Application of Termination (Cont'd)

4. Termination Liability Items

In the case of items of service for which a termination liability is included with the rates and charges for such items in various sections of this tariff, the termination charges will be an amount equal to such termination liability, reduced by a proportionate amount for each month within the applicable contract period that the monthly rate has been collected.

5. Special Equipment

In the case of special equipment and other equipment or facilities furnished at rates or charges based upon costs incurred, termination charges apply as follows:

- a. Where the initial contract period is one year or less, the termination charges will be the charges due for the unexpired portion of the initial contract period applicable to such special equipment or such other equipment or facilities.
- b. Where the initial contract period is in excess of one year, the termination charges will be such portion of the expense incurred by the Company for the equipment and for its installation and removal, less the salvage value of the equipment removed, as the unexpired portion of the initial contract period bears to the full initial contract period.

(T)

6. Change in Type of Service

In the case of the following changes in type of service prior to the expiration of the one month initial contract period, the termination charges will be the charges due for the unexpired portion of such initial contract period:

- a. from flat rate service to message rate service, or vice versa; and
- b. from basic local service to optional local service, or vice versa.

5. INITIAL CONTRACT PERIODS AND TERMINATION CHARGES (cont'd)

5.2 Termination Charges (cont'd)

A. Application of Termination (cnt'd)

7. Discontinuance of a Portion of a Service

Where only a portion of a service is discontinued, the termination charges will be as set forth in 2 through 6 preceding. In addition, for those items of service and equipment covered in 2, 3 and 4 preceding for which the initial contract period is six months or more, where rearrangements of the equipment left in service are required as a result of the partial discontinuance, the expense incurred by the Company for such rearrangements will be billed to the customer in addition to the termination charges specified or, at the option of the customer, termination charges on the entire installation will be billed to the customer and a new initial contract period for the equipment as rearranged will commence.

(T)

8. Message Allowance

When message rate service is terminated prior to the expiration of the initial contract period of one month, the message allowance for the period of service subsequent to the previous billing date, if any, will be the difference between the monthly allowance for the grade of service furnished and the number of messages allowed at such previous billing date.

B. Conditions Under Which Termination Charges Do Not Apply

1. Assignment or Transfer of Service

Termination charges do not apply

- a. when the service of a customer (including any outstanding indebtedness to the Company and the unexpired portion of the initial contract period, if any) is transferred to a new customer without interruption of the service; or
- b. when the service of a customer (including the unexpired portion of the initial contract period, if any) is transferred, without interruption of the service, to a receiver, trustee or other person appointed by a court or acting pursuant to law in bankruptcy, receivership, reorganization, insolvency, liquidation or other similar proceedings.

(T)

5. INITIAL CONTRACT PERIODS AND TERMINATION CHARGES (cont'd)

5.2 Termination Charges (cont'd)

B. Conditions Under Which Termination Charges Do Not Apply (cont'd)

7. Withdrawal of Experimental Offerings

Termination charges do not apply to service which is terminated due to withdrawal by the Company of an experimental offering of such service.

(T)

C. Service Terminated After Expiration of Initial Contract Period

When service is terminated after the expiration of the initial contract period, the charges applicable are those due through the last day of service whether this be a full day or a part of a day. However, in the case of additional directory listings and joint user service, after listings have appeared in the directory, each directory period is considered as a separate initial contract period (i.e., listings are automatically included in each directory issue unless notice to the contrary is received from the listed party or customer) and termination may be arranged for only under the conditions specified in A-1 preceding.

6. INFORMATIONAL NOTICE

6.1 Landline Direct-Dialed Calls

Landline direct-dialed calls made by the customer to certain cellular or paging telephone numbers may incur an additional charge. This charge is assessed by the wireless provider, not by AT&T Ohio.

(T)

8. TOLL AND LONG DISTANCE AVAILABILITY LIMITS

Regulations

- A. The Company reserves the right to limit and/or restrict interLATA and/or intraLATA toll and long distance calling whether provided by the Company or another carrier, through the imposition of toll and long distance limits on Company residential customer accounts deemed to be unsatisfactory credit risks for reasons including, but not limited to:
 - 1. Poor credit history with the Company.
 - 2. No prior credit history.
- B. The Company may utilize toll and long distance limits on customer accounts based on the customer's credit history with the Company. Customers deemed to be unsatisfactory credit risks will be assigned toll and long distance limits, within the parameters set forth in paragraph F, below. A customer's credit classification will be determined in accordance with current Company guidelines.
- C. The toll and long distance limit will be placed on all working telephone numbers on the customer's account when two or more lines are billed together.
- D. The Company will monitor toll and long distance activity on unsatisfactory credit risk accounts and when the cumulative toll and long distance charges from participating toll and long distance providers exceeds the designated toll and long distance limit, all further toll and long distance calling will be restricted. Only toll and long distance charges from toll and long distance providers that participate in the Toll and Long Distance Availability Limit Plan will be included in the calculation of the account's cumulative toll and long distance charges:
 - 1. Toll and long distance providers may participate in the Toll and Long Distance Availability Limit Plan by providing appropriate notification to AT&T Ohio and by filing appropriate language in their Commission approved tariff. (T)

9. MEET POINT BILLING ARRANGEMENTS

When facilities are provided jointly by the Company and one or more other telephone companies, and a Commission approved multiple bill, multiple tariff (MBMT) arrangement is in place between the Company and the other telephone company or companies, the regulations and prices of such other telephone companies apply for the equipment and facilities furnished by them for use in connection with the service provided by the Company.

When the Company and one or more other telephone companies involved in provisioning services operate under a meet point multiple billing arrangement, and a Commission approved MBMT arrangement is in place between the Company and the other telephone company or companies, the portion of the circuit(s) located in that telephone company's area will be billed by that company. Under this arrangement, AT&T Ohio will bill the customer for their portion of the circuit(s) located in (T) its territory at its tarified rates, while the other telephone company or companies involved will bill the customer at their tarified rates for the portion of the circuits located in their company territory.

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By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17839

1. SERVICE ESTABLISHMENT AND CHANGE CHARGES

1.1 Definitions of Terms used in this Section

Billable Network Wiring

Work performed on a customer's premises by a Company employee or representative at the customer's request and not covered by other charges. Any work required to establish or reestablish network access to the Company-provided network interface is excluded.

(T)

Changes in Service

Includes changes in telephone service or equipment subsequent to the establishment of such service or equipment, and rearrangements of network wiring (including house cable) which do not involve moves.

Complex Service

Includes all other exchange service and their associated facilities and equipment excluded from simple service.

Establishment of Service

The initial establishment of telephone service or equipment for a customer, and transfers of telephone service and equipment from one premises to another on non-continuous property subsequent to the establishment of such service or equipment for a customer.

Moves of Service

Includes relocations of telephone service or equipment on the same continuous property subsequent to the establishment of such service or equipment for a customer.

Network Wiring

Network wiring work includes travel, preparation, wiring on the network side of the network interface.

Point of Minimum Penetration (POMP)

First point on a customer's premises that the network facilities wiring is accessible.

1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (cont'd)

1.2 General Regulations (cont'd)

- B. Service Establishment and Change Charges apply in addition to all other rates and charges for services provided by the Company. (T)
- C. The charges specified in this section contemplate work being performed by the Company during the usual working hours on normal working days. When, at the specific request of the customer or applicant for service, work is performed at other times, either for the convenience of the customer or applicant for service or for other reasons not under the control of the Company, the expense incurred by the Company in excess of the normal expense of such work, when performed during usual working hours on normal working days, may be billed to the customer or applicant for service, in addition to the charges otherwise applicable. (T)

1.3 Nonrecurring Charges

A. Application of NRCs to Establish Services

Except where otherwise specified in this paragraph 1.3, the same nonrecurring charges apply to residence and non-residence.

The Central Office Connection and Line Connection Charges do not apply to the transfer of an existing central office line serving a reseller's end user when there is no interruption of service.

The NRC applicable to the following services are subject to O.A.C. 4901:1-6-22(B), effective January 9, 2003 in Case No. 02-3069-TP-ALT.

Local Exchange Access Lines	Part 4 Section 2, Sheets 1 through 3
PBX Trunks	Part 4 Section 2, Sheets 1 through 3
Centrex Access Lines	Part 4 Section 2, Sheets 1 through 3
Caller ID	Part 7 Section 2, Sheet 2
Call Waiting	Part 7 Section 1, Sheet 1
Call Trace	Part 7 Section 2, Sheet 3
Per Line Blocking	Part 7 Section 2, Sheet 1
Non-pub Directory Listing	Part 12 Section 1, Sheet 5

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PART 3 - Service Charges
SECTION 1 - Service Charges

2nd Revised Sheet 5
Cancels 1st Revised Sheet 5
and 1st Revised Sheet 5-P (N)

1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (cont'd)

1.3 Nonrecurring Charges (cont'd)

A. Application of NRCs to Establish Services (cont'd)

Description	Complex Charge		Simple Charge	
	Residence	Non-Residence	Residence	Non-Residence
2. Off-property Extension and Stations, per extension/station per location				
a. Exchange service extension				
(1) In same CO area	\$129.20	\$129.20	-	-
(2) In different CO area	234.20	234.20	-	-
b. Intercom system station	87.70	87.70	-	-
c. PBX station line or PBX extension station line				
(1) Terminating in same CO area as PBX system	378.40	378.40	-	- (T)
(2) Terminating in different CO area from PBX system.	445.30	445.30	-	-

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PART 3 - Service Charges
SECTION 1 - Service Charges

2nd Revised Sheet 6.1
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and 5th Revised Sheet 6-P (N)

1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (cont'd)

1.3 Nonrecurring Charges (cont'd)

A. Application of NRCs to Establish Services^{/1/} (cont'd)

Description	Complex Charge		Simple Charge	
	Residence	Non-Residence	Residence	Non-Residence
4. Miscellaneous Service or Features	\$ 7.95	\$ 7.30	\$ 6.00	\$ 7.30
The above charge applies per individual exchange service, per occasion to the following:				
<i>Custom Calling Service and Advanced Custom Calling Service (other than Calling Party Number Blocking or Call Trace) excluding:</i>				
Call Waiting				
Non-Competitive and Competitive exchanges ^{/2/}				
- Current	7.95	7.30	6.00	7.30
- Maximum	15.90	14.60	12.00	14.60
Caller ID				
Non-Competitive and Competitive exchanges ^{/3/}				
- Current	7.95	7.30	6.00	7.30
- Maximum	7.95	7.30	6.00	7.30

/1/ The absence of an NRC for any specific service does not imply the waiver of appropriate NRCs for other concurrently installed services.

/2/ Denotes Tier 1 Non-Core service.

/3/ Denotes Tier 1 Core service.

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PART 3 - Service Charges
SECTION 1 - Service Charges

4th Revised Sheet 7
Cancels 3rd Revised Sheet 7
and 4th Revised Sheet 7-P (N)

1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (cont'd)

1.3 Nonrecurring Charges (cont'd)

A. Application of NRCs to Establish Services (cont'd)

4. (cont'd)

- b. Central Office Optional Line Features
- Easy Call

- c. Billed Number Screening Service

5. Directory Service

The following NCR applies to establish each of the following:

Description	Complex Charge		Simple Charge	
	Residence	Non-Residence	Residence	Non-Residence
a. Transfer of Toll Charge Service	\$41.55	\$41.55	\$ 9.80	\$ 9.80
b. Emergency Message Referral for Private Listing Service	17.90	17.90	9.80	9.80
6. Connecting Arrangements				
The following charge applies to provide a connecting arrangement	-	-	5.50	5.50
7. Remote Call Forwarding				
The following charge applies per feature	56.25	56.25	-	-
8. Intercom Calling Service				
The following charge applies per individual exchange service to establish Intercom Calling Service	-	-	11.25	11.25

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PART 3 - Service Charges
SECTION 1 - Service Charges

2nd Revised Sheet 8
Cancels 1st Revised Sheet 8
and 1st Revised Sheet 8-P (N)

1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (cont'd)

1.3 Nonrecurring Charges (cont'd)

A. Application of NRCs to Establish Services (cont'd)

9. Expense Incurred Option for Equipment

On relocations of service to noncontinuous property locations within territory served by the Company, in lieu of paying all applicable establishment, nonrecurring and termination charges, a customer with equipment for which the initial contract period is six months or more may elect to pay the expense incurred for relocation of such equipment, subject to the following regulations: (T)

- a. The existing equipment involved will be moved from the existing location to the new location with the understanding that the customer will not have continuous service at such locations.
- b. A new contract period will not apply when the equipment is established at a new location. Only the unexpired portion of any existing contract periods will continue at the new location.

10. Call Control (T)

Description	Residence Charge
Charge, per Exchange service, per occasion	\$9.25

B. Application of NRCs for Changes

The charges for changes should not exceed the charges that would apply if the same services or equipment were removed and re-established.

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PART 3 - Service Charges
SECTION 1 - Service Charges

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Cancels 3rd Revised Sheet 11
and 5th Revised 11-P (N)

1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (cont'd)

1.3 Nonrecurring Charges (cont'd)

B. Application of NRCs for Changes (cont'd)

Description	Complex Charge		Simple Charge	
	Residence	Non-Residence	Residence	Non-Residence
2. Miscellaneous Service or Feature Charge	\$ 7.95	\$ 7.30	\$ 6.00	\$ 7.30
The above nonrecurring charge applies per individual exchange service to the following:				
<i>Custom Calling Service and Advanced Custom Calling Service (other than Calling Party Number Blocking or Call Trace)^{/1/2/} excluding:</i>				
Call Waiting				
Non-Competitive and Competitive Exchanges ^{/3/}				
- Current	7.95	7.30	6.00	7.30
- Maximum	15.90	14.60	12.00	14.60
Caller ID				
Non-Competitive and Competitive Exchanges ^{/4/}				
- Current	7.95	7.30	6.00	7.30
- Maximum	7.95	7.30	6.00	7.30

/1/ The absence of an NRC for any specific service does not imply the waiver of appropriate NRCs for other concurrently installed services.

/2/ To establish one or more custom or advanced custom calling feature(s).

/3/ Denotes Tier 1 Non-Core service.

/4/ Denotes Tier 1 Core service.

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1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (cont'd)

1.3 Nonrecurring Charges (cont'd)

B. Application of NRCs for Changes (cont'd)

2. Miscellaneous Service or Feature Changes (cont'd)

- b. Central Office Optional Line Features
 - Easy Call

3. Directory Services

The charge shown below applies to each of the following changes:

Description	Complex Charge		Simple Charge	
	Residence	Non-Residence	Residence	Non-Residence
Change from listed to private or semi-private listing service or from semi-private to private listing service				
- Current	\$17.90	\$17.90	\$ 9.80	\$ 9.80
- Maximum	35.80	35.80	19.60	19.60
Discontinue emergency message referral for private listing service	17.90	17.90	9.80	9.80
Convert, for listing purposes only, an existing off-premises extension location to the main location, vice-verse, when both locations are within the same CO area	17.90	41.55	9.80	9.80
Change transfer of toll charge service	41.55	41.55	9.80	9.80

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1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (cont'd)

1.3 Nonrecurring Charges (cont'd)

B. Application of NRCs for Changes (cont'd)

4. Telephone Number Changes

	<u>Complex</u>		<u>Simple</u>	
	<u>Residence</u>	<u>Non-Residence</u>	<u>Residence</u>	<u>Non-Residence</u>
Change Charge	\$28.85	\$41.55	\$31.15	\$31.15

- a. Except as set forth in b. following, the above S&E charge applies for each change of a telephone number at the request of a customer as shown below:

- Individual Exchange Service
- Present number in one number dialer
- Remote Call Forwarding

- b. No charge applies for a change in telephone number:

- (1) initiated by the Company;
- (2) made to clear service problems such as excessive wrong number calls, excessive calls for previous customers to that telephone number, etc.; or
- (3) made on a temporary basis in order to stop abusive, harassing, or threatening telephone calls, provided that such calls had been previously reported to the Company.

(T)

(T)

5. Class of Service Change

For each change of a class of service at the request of a customer, the following nonrecurring charge applies:

	<u>Complex</u>		<u>Simple</u>	
	<u>Residence</u>	<u>Non-Residence</u>	<u>Residence</u>	<u>Non-Residence</u>
a. Residence to non-residence	\$17.90	-	\$31.15	-
b. Non-residence to residence	-	\$41.55	-	\$31.15

Note: The charge for a telephone number change does not apply if required on a class of service change.

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PART 3 - Service Charges
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1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (cont'd)

1.3 Nonrecurring Charges (cont'd)

B. Application of NRCs for Changes (cont'd)

6. Assignment or Transfer of Service^{/1/}

Nonrecurring Charge	\$17.90	\$41.55	\$9.80	\$9.80
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7. Connecting Arrangements For each change in type or feature of a connecting arrangement, the S&E charge in Paragraph 1.3.A.6 preceding applies.

8. Intercom Calling Service

To change to or from Intercom Calling Service subsequent to the initial installation, per exchange service.

Description	Simple Charge	
	Residence	Non-Residence
Change Charge	\$11.25	\$11.25

/1/ Does not apply for assignment or transfer of residence service to another individual who is a member of the same family.

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PART 3 - Service Charges
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and 1st Revised Sheet 15-P (N)

1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (cont'd)

1.3 Nonrecurring Charges (cont'd)

B. Application of NRCs for Changes (cont'd)

9. Central Office Local Area Network (C.O. LAN)

a. The following charge is applicable for changes or additions when:

Description	Nonrecurring Charge
(1) A simple and/or complex port rearrangement is the only work to be performed.	\$15.00
Charge, per location, per occasion	
(2) C.O. LAN Service is added subsequent to the establishment of access service, or as otherwise specified in this tariff.	
Charge, per location, per occasion	15.00

Description	Simple	
	Residence Charge	Non-Residence Charge
10. Multi-Ring Service		
Company change of Call Forwarding option, as required, when combined with Multi-Ring Service or change of the additional multi-ring number (no charge applies within the first 60 days after service establishment), per exchange service, per occasion	\$9.25	\$9.25

(T)

Description	Residence Charge
11. Call Control	
Charge, per exchange service, per occasion	\$9.25

(T)

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1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (cont'd)

1.4 Network Wiring Charge

A. Application of Network Wiring Charge

1. The network wiring charge (NWC) applies for the delivery, installation, move or change of all equipment when a premises visit is required to perform such work.
2. When a premises visit is made at the request of a customer to perform work for which network wiring charges apply, a NWC applies unless the entire portion of the order which necessitated the premises visit is canceled.
3. A NWC applies separately per telephone craftsperson scheduled by the Company to perform billable work on the customer's premises. When a customer requests a shorter work interval which would utilize additional telephone craftspersons, the NWC applies separately per telephone craftsperson performing such work. (T)

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By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17839

1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (cont'd)

1.4 Network Wiring Charge (cont'd)

A. Application of Network Wiring Charge (cont'd)

4. The NWC applies when a premises visit is made at the request of a customer for the sole purpose of converting non-modular termination points to a network interface.
5. For any work charges not provided for in this or other applicable tariffs, the customer is charged the estimated cost to be incurred, unless otherwise specified.
6. Should the customer request that the location of the network interface be other than that designated by the Company, the NWC charges will apply for the additional work required. (T)
7. Should the customer request that a network interface other than the standard be placed at the NI location, the NWC and nonrecurring charge for the requested jack apply.

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1. SERVICE ESTABLISHMENT AND CHANGE CHARGES (cont'd)

1.4 Network Wiring Charge (cont'd)

B. Non-Application of Network Wiring Charge

1. No NWC applies for the following customer initiated requests providing work is limited to that specified below.
 - a. Complete termination of service. (Includes disconnections initiated by the Company.) (T)
 - b. Disconnection or removal of equipment.
2. No NWC applies for any work at the customer's premises which may be required in connection with those changes for which no S&E charges apply under the provisions of Paragraph 1.3.B preceding.

C. Network Wiring Charge

1. Network Wiring Charge

- a. First 15 minutes or fraction thereof of billable premises work \$25.00
- b. Each additional 15 minutes or fraction thereof billable premises work 10.00

- 1.5 In the event of damage to or destruction of a customer's premises by fire, flood or other like disaster, no Service Establishment and Change Charges will apply to the reestablishment on the same continuous property of the same (or less) service furnished to such customer prior to such damage or destruction, except as provided pursuant to the Major Disaster Relief Plan as shown in Part 2, Section 2, Sheet 27 of this Tariff.

PART 3 - Service Charges
SECTION 1 - Service Charges

2nd Revised Sheet 18
Cancels 1st Revised Sheet 18
and 1st Revised Sheet 18-P (N)

2. NETWORK INTERFACE JACK CHARGES

Description /Billing Code/	Nonrecurring Charge	
A. Indoor Jacks		
1. Miniature modular jack ^{/1/} /RJ11C/ ^{/2/}	\$ 4.75	
2. Series jack /RJ3/ ^{/2/}	43.85	
3. Miniature ribbon connector (female) jack /RJ2//2/	43.85	
4. Data Jack		
a. Programmed /RJ45S/	34.60	
b. Universal /RJ41S/	38.05	
c. Multiple line data jack for use with both fixed loss loop and programmable data equipment:		
(1) Multiple line data jack common equipment for up to eight lines /RJ26X/	144.95	
(2) Line circuit card ^{/3/} /RJ26S/	21.80	
(3) Wall mounting with cover /RJM3X/	35.40	
(4) Rack mounting /RJM4X/	28.85	
B. Outdoor Jack		
1. Outdoor jack, including Company provided outdoor housing and cover plate /JKT/	21.65	(T)
C. Movable Premises Equipment		
1. Equipment for telephone on trains and commercial vessels		
a. Jack /JK3/	43.85	

/1/ The nonrecurring charge for a miniature modular jack does not apply when provided at simple residence and non-residence as a Network Interface.

/2/ Additional codes appear in departmental practices.

/3/ One line circuit card is required for each line connected to the multiple line data jack common equipment.

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1. EXCHANGE AREAS (cont'd)

1.2 Exchange Area Rate Schedules (cont'd)

B. Exchange Area Boundaries and Maps

1. The administration of exchange area boundaries shall be in accordance with Exhibit A, Boundaries, associated with Rule 4901;1-3-06 of the Code of Rules and Regulations of The Public Utilities Commission of Ohio, in which the Company concurs. (T)

2. Exchange area maps are included in Part 4, Section 6 of this tariff.

C. Metropolitan Areas

1. The exchange areas included in the Cleveland Metropolitan Area are as follows:

Cleveland	North Royalton
Bedford	Olmsted Falls
Berea	Strongsville
Brecksville	Terrace
Chagrin Falls	Trinity
Gates Mills	Victory
Hillcrest	Wickliffe
Independence	Willoughby
Montrose	

2. The exchange areas included in the Columbus Metropolitan Area are as follows:

Columbus	Hilliard
Alton	Lockbourne
Canal Winchester	New Albany
Dublin	Reynoldsburg
Gahanna	Westerville
Grove City	West Jefferson
Groveport	Worthington
Harrisburg	

3. The exchange areas included in the Dayton Metropolitan Area are as follows:

Dayton	Fairborn
Beavercreek	Miamisburg - West Carrollton
Bellbrook	Vandalia
Centerville	

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1. EXCHANGE AREAS (cont'd)

1.2 Exchange Area Rate Schedules (cont'd)

D. Ohio Zones of Wheeling Area Exchange Area (cont'd)

4. All other circuits and Channels

- a. Where the terminals of the circuit or channel are located in Ohio and in the same or in different zones, circuit rates apply as specified for circuits or channels "within the same exchange area".
- b. Where the terminals of the circuit or channel are located in a zone in Ohio and in a zone in West Virginia, the provisions of 4-a above apply to the portion of the facilities in Ohio. For the portion of the facilities in West Virginia, charges apply as specified in the intrastate tariff of The Chesapeake and Potomac Telephone Company of West Virginia.

5. In the application of rates and charges for other items of service included in this tariff or the Private Line Service Tariff and with respect to the application of message toll telephone service rates, or any other matter covered by any other Company tariff, the terms "zone" and "zone area" as used in this paragraph have the same meaning as the terms "exchange" and "exchange area". (T)

1.3 List of Local Access and Transport Areas

The LATA's and the associated exchanges are as follows:

A. Akron LATA

<u>OBT CO.</u>	<u>OTHER TEL. COS</u>	
AKRON	BALTIC	GTE NORTH INC.
ALLIANCE	BEACH CITY	GTE NORTH INC.
ATWATER	BERLIN	GTE NORTH INC.
CANAL FULTON	BOLIVAR	GTE NORTH INC.
CANTON	BREWSTER	GTE NORTH INC.
DALTON	BRUNSWICK	GTE NORTH INC.
GREENSBURG	BURBANK	GTE NORTH INC.
HARTVILLE	CARROLLTON	GTE NORTH INC.
KENT	CHATHAM	GTE NORTH INC.
LOUISVILLE	CRESTON	GTE NORTH INC.
MAGNOLIA-WAYNESBURG	DELLROY	GTE NORTH INC.
MANCHESTER	DOYLESTOWN	DOYLESTOWN
MANTUA	E. ROCHESTER	GTE NORTH INC.

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PART 4 - Exchange Access Services
SECTION 4 - Telephone Assistance Programs

3rd Revised Sheet 2
Cancels 2nd Revised Sheet 2
and 1st Revised Sheet 2.1 (N)

2. SERVICE CONNECTION ASSISTANCE (cont'd)

B. Regulations (cont'd)

2. The Company shall require, as proof of eligibility for Service Connection Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Paragraph 2.B.1. above; identifying the specific program or programs from which the customer receives benefits. (T)
3. Customers of Service Connection Assistance cannot be a dependent (as defined by the Federal Income Tax Code) under the age of 60.
4. Service Connection Assistance is available for all grades of service.
5. Service Connection Assistance is available for a single telephone line at the customer's principal place of residence.
6. Service Connection Assistance shall be available to eligible customers not more than once in a one-year period at the same address. Customers must pay or make arrangements to pay to the Company any outstanding bills for regulated telephone services in the customer's name, and no other member of the household may owe money for such services previously provided at the customer's current address. (T)
7. Service Connection Assistance customers are not restricted on the optional services to which they may subscribe.

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3. LIFELINE OHIO

/2/(T)

A. General

1. Lifeline Ohio is a telephone assistance program which provides certain eligible residential customers requesting residence telephone exchange service with the following benefits:
 - Recurring discount equal to the maximum contribution of federally available assistance will be applied to the monthly basic local exchange service charge; at no time should the discounts cause the monthly basic local exchange service rate to be less than zero,
 - Waiver of the Federal Subscriber Line Charge,
 - Waiver of a deposit to establish service,
 - Waiver of the applicable service connection charges for establishing, re-establishing or restoring service,
 - Free toll restriction and automatic blocking for 900 and 976 calls upon request,
 - Waiver of applicable service conversion charges for customers changing to or from Lifeline Ohio. (Lifeline Ohio does not apply to network wiring charges.)
 - The option to purchase the Call Waiting, at the applicable tariff rate. All other optional features are prohibited unless the Company receives a signed statement from the customer self-certifying that the feature is necessary from medical or safety reasons.^{/1/}
 - The option to purchase an additional line at usual, non-discounted rates.
 - Payment arrangements on outstanding balances as noted in 4.B.11.

/1/ On a trial basis and until otherwise ordered by the PUCO, residential Lifeline customers have the option to purchase optional features, in addition to Call Waiting, either individually or in a package, at the applicable tariff rate, without having to certify that the optional feature is necessary for medical or safety reasons during the trial period pursuant to a waiver of Rule 4901:1-4-06(B)(1)(c) O.A.C. granted April 25, 2007 in Case No. 02-3069-TP-ALT.

/2/ Material formerly appeared on 4th Revised Sheet No. 6 in this Section.

/2/

PART 4 - Exchange Access Services
SECTION 4 - Telephone Assistance Programs

3rd Revised Sheet 4
Cancels 2nd Revised Sheet 4
and 2nd Revised Sheet 6.1 (N)

3. LIFELINE OHIO(cont'd)

/1/(T)

B. Regulations

1. Lifeline Ohio is a residence telephone exchange service offering comprised of three components: a network access line, central office termination and local usage. It is available to customers who meet the criteria in a. or b. below.
 - a. Currently participate in at least one of the following assistance programs:
 - Home Energy Assistance Program (HEAP);
 - National School Lunch (NSL) Program;
 - Food Stamps;
 - Supplemental Security Income (SSI) on the basis of blindness or disability under Title XVI of the Social Security Act;
 - Supplemental Security Income (SSI) – Aged;
 - Disability Assistance;
 - Medical Assistance (Medicaid) including any state program that might supplant Medicaid;
 - Federal Public Housing or Section 8 Assistance or;
 - Ohio Works First (aka TANF).

All customers qualifying under one of the programs shown above must, under penalty of perjury, self-certify their eligibility.

- b. Household income at or below 150% of the poverty level

All customers qualifying under the income criteria shown above must, under penalty of perjury, self-certify their eligibility and present all required documentation. These customers must self-certify that the presented documentation accurately represents their annual income and the number of individuals in their household. The Company will accept as required documentation a photocopy of one of the following:

- The prior year's state or federal tax return; or
- Current Social Security statement of benefits; or
- Three most recent consecutive months worth of current pay stubs; or
- Any other legally acceptable documents including statements of benefits.

/1/

/1/ Material formerly appeared on 2nd Revised Sheet No. 6.1 in this Section.

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3. LIFELINE OHIO (cont'd)

/1/(T)

B. Regulations (cont'd)

2. **ELIGIBILITY CERTIFICATION – PROGRAM BASED CRITERIA.** The Company shall, where available, automatically enroll customers into this plan who participate in one of the qualifying programs shown in 4.B.1.a. above. The Company will also enroll customers by using online Company to agency verification, where available, or by self-certification. If a customer self-certifies, the Company will require, as proof of eligibility for Lifeline Ohio, a document signed by the customer, certifying under penalty of perjury, that the customer is receiving benefits from one of the programs identified in 4.B.1.a above, identifying the specific program or programs from which the customer receives benefits, and agreeing to notify the carrier if the customer ceases to participate in such program or programs. Customers who self-certify their eligibility by participating in one of the programs identified in 4.B.1.a above will receive a self-certification form which must be returned to the Company within 60 days of the date on the form to complete their Lifeline Ohio enrollment. A customer who fails to return the form within 60 days after the date on the form will be subject to having any Lifeline Ohio benefits currently received terminated. Before the termination of any Lifeline Ohio benefits, the Company will send a reminder letter directing them to return the form within 30 days. If the self-certification form is not received within that 30 day period, the Lifeline Ohio benefits currently received i.e. any non-recurring service establishment charges will be billed to the customer's account equally over 3 billing periods. Customers who do not complete fully, and return the self-certification form to the Company within 90 days will be required to re-apply to receive Lifeline Ohio benefits.
3. **ELIGIBILITY CERTIFICATION – INCOME BASED CRITERIA.** When a customer enrolls into Lifeline Ohio using the income based criteria identified in 4.B.1.b above, supporting documentation consistent with that defined on the applicants self-certification form must also be supplied. All customers applying for Lifeline Ohio service using the income based criteria must complete the self-certification form and return it to the Company within 60 days of the date on the form along with a photocopy of the required documentation as noted in 4.B.1.b. of this section. Customers who fail to return the form and a photocopy of the required documentation within 60 days after the date on the form will be subject to having any Lifeline Ohio benefits currently received terminated. Before the termination of any Lifeline benefits, the Company will send a reminder letter directing them to return the form within 30 days. If the self-certification form is not received within that 30 day period, the Lifeline Ohio benefits currently received i.e. any non-recurring service establishment charges will be billed to the customer's account equally over 3 billing periods. Customers who do not complete fully, and return the self-certification form and all of the required documentation to the Company within 90 days will be required to re-apply to receive Lifeline Ohio benefits.

/1/

/1/ Material formerly appeared on 3rd Revised Sheet No. 7 in this Section.

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3. LIFELINE OHIO (cont'd)

(T)

B. Regulations (cont'd)

/1/

/2/

4. New customers who establish service coincident with the application for Lifeline Ohio service, and who complete fully, and return all of the required documentation within 60 days will receive a credit for Lifeline Ohio service back to the date their service is installed. Existing customers who complete fully, and return all of the required documentation within 60 days will receive a credit for Lifeline Ohio service starting with the date the Company sends the form to the customer. If a customer disagrees with the Company's findings as they relate to their Lifeline Ohio eligibility, the Commission's informal and formal dispute resolution mechanisms are available.
5. The Company reserves the right to perform a verification audit of a customer receiving Lifeline Ohio benefits. The Company is permitted to use any reasonable method to verify the continued eligibility of the customer.
6. As a part of the eligibility verification audit, a customer currently receiving Lifeline Ohio benefits will be sent a re-certification letter and asked to return it to the Company within 60 days. If they do not respond within 60 days by providing all of the required documentation necessary to recertify via either program or income-based criteria, all Lifeline Ohio benefits will be removed from the customers account. If the Lifeline Ohio benefits are removed, the customer will be required to make a new application in order to receive Lifeline Ohio benefits. If a customer disagrees with the Company's findings as they relate to their Lifeline Ohio eligibility, the Commission's informal and formal dispute resolution mechanisms are available.

/2/

/1/ Material now appears on 4th Revised Sheet 3 in this Section.

/2/ Material formerly appeared on 2nd Revised Sheet 7.1 in this Section.

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PART 4 - Exchange Access Services
SECTION 4 - Telephone Assistance Programs

3rd Revised Sheet 7
Cancels 2nd Revised Sheet 7
and 2nd Revised Sheet 7.1 (N)
and 1st Revised Sheet 7.2 (N)

3. LIFELINE OHIO (cont'd)

(T)

B. Regulations (cont'd)

7. Customers of Lifeline Ohio cannot be a dependent (as defined by the Federal Income Tax Code) under the age of 60. /2/
8. Lifeline Ohio is only available with Flat Rate Service. /3/
9. Lifeline Ohio is available for a single telephone line listed in the primary customers name and at the customer's principle place of residence.
10. The waiver of the service connection charges under Lifeline Ohio shall be available to eligible customers not more than once in a one-year period at the same address. (Customers must pay, or make arrangements to pay the Company, any outstanding bills for regulated telephone services in the customer's name, and no other member of the household can owe money for such services previously provided at the customer's current address, in order to benefit from such waivers, pursuant to Ohio Administrative Code 4901:1-5-17.)
11. Lifeline Ohio customers with past due bills for regulated local service charges will be offered special payment arrangements with the initial payment not to exceed \$25.00 before service is installed, with the balance for regulated local charges to be paid over six equal monthly payments.
- Lifeline Ohio customers with past due bills for toll service charges will be required to have toll restriction until such past due toll service charges have been paid or until the customer establishes service with a subsequent toll provider pursuant to the minimum telephone service standards.
- Late payment charges will apply to applicable tariffed services and applicable recurring and nonrecurring charges which remain unpaid after the due date, as indicated in Part 2 Section 2 of this Tariff.
12. Lifeline Ohio customers are permitted to subscribe to long distance service. However, Lifeline Ohio customers are prohibited from purchasing optional features, other than call waiting, offered by the Company, unless the Company receives a signed statement from the customer, self-certifying that the feature is necessary for medical and/or safety reasons.^{1/}

/1/ On a trial basis and until otherwise ordered by the PUCO, residential Lifeline customers have the option to purchase optional features, in addition to Call Waiting, either individually or in a package, at the applicable tariff rate, without having to certify that the optional feature is necessary for medical or safety reasons during the trial period pursuant to a waiver of Rule 4901:1-4-06(B)(1)(c) O.A.C. granted April 25, 2007 in Case No. 02-3069-TP-ALT. /3/

/2/ Material now appears on 3rd Revised Sheet 5 in this Section.

/3/ Material formerly appeared on 1st Revised Sheet 7.2 in this Section.

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4. LINK UP

/1/(T)

A. General

Link Up is a federal assistance program that provides eligible residential customers with the following benefits:

- A reduction of the Company's applicable service connection charges equal to one-half of such service connection charges, or \$30.00, whichever is less. (T)
- A deferred payment plan for service connection charges, for which the customer does not pay interest, where such service connection charges do not exceed \$200.00 and the payment plan does not exceed 12 months duration. (Service Connection charges do not include the Company's applicable security deposit requirements.) (T)

B. Regulations

1. Link Up Assistance is available to residential customers who are currently participating in one of the following assistance programs:
 - a. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
 - b. Food stamps;
 - c. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
 - d. Federal Public Housing or Section 8 Assistance;
 - e. Home Energy Assistance Program (HEAP);
 - f. National School Lunch (NSL) Program;
 - g. Household income at or below 150% of the poverty level; or
 - h. Ohio Works First (aka TANF).
2. A customer eligible for Link Up may choose one or both of the Link Up benefits identified in Section 6.A. above.
3. The Company shall require, as proof of eligibility for Link Up Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section 6.B.1. above; identifying the specific program or programs from which the customer receives benefits. In addition, if a customer is certifying for this program via B.1.g. above, income documentation as described in 4.B.1.b. is also required. (T) /1/

/1/ Material formerly appeared in 2nd Revised Sheet 11 in this Section.

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4. LINK UP (cont'd)

/1/(T)

B. Regulations (cont'd)

4. The Company's Link Up program shall allow a qualifying low-income consumer to receive the benefit of the Link Up program for a second or subsequent time only for a principal place of residence with an address different from the residence address at which the Link Up assistance was provided previously. (T)
5. Link Up customers are not restricted on the optional services to which they may subscribe.
6. If a customer disagrees with the Company's findings as they relate to their Link-Up eligibility, the Commission's informal and formal dispute resolution mechanisms are available. /1/

/1/ Material formerly appeared in 1st Revised Sheet 12 in this Section.

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PART 4 - Exchange Access Services
SECTION 4 - Telephone Assistance Programs

3rd Revised Sheet 11
Cancels 2nd Revised Sheet 11
and Original Sheet 13 (N)

5. UNIVERSAL SERVICE DISCOUNT PLAN FOR SCHOOLS AND LIBRARIES

/1/
/2/(T)

Schools, libraries, and consortia including those entities that comply with 47 CFR, Section 54.501 will be eligible for the Universal Service Discount Plan for schools and libraries (Plan). Discounts available to eligible schools and libraries shall be determined based on 47 CFR, Section 54.505.

Services purchased at a discount under this Plan shall not be resold.

A. Terms and Conditions

Plan provisions and eligibility are as detailed in 47 CFR beginning with Section 54.500.

B. Prices

Plan discounts are as detailed in 47 CFR, Section 54.505.

/2/

/1/ Material now appears on 2nd Revised Sheet 9 in this Section.
/2/ Material formerly appeared in Original Sheet 13 in this Section.

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PART 4 - Exchange Access Services
SECTION 4 - Telephone Assistance Programs

2nd Revised Sheet 12
Cancels 1st Revised Sheet 12
and Original Sheet 14 (N)

6. UNIVERSAL SERVICE SUPPORT PLAN FOR HEALTH CARE PROVIDERS

/1/
/2/(T)

Public and non-profit health care providers as defined in 47 CFR, Section 54.601 shall be eligible for this universal service support plan for health care providers (Plan). Services covered by the Plan are all telecommunications services. However, those with a bandwidth capacity are limited to a bandwidth capacity of 1.544 Mbps or less.

Services purchased pursuant to this Plan shall not be resold.

A. Terms and Conditions

Plan provisions and eligibility are as detailed in 47 CFR beginning with Section 54.601

B. Prices

The amount of universal service support for an eligible service provided to a rural health care provider shall be the difference, if any, between the urban rate and the rural rate charged for the service, as defined within these rules.

Plan discounts/support are as detailed in 47 CFR, Section 54.605, 607 and 609.

/2/

/1/ Material now appears on 3rd Revised Sheet 10 in this Section.

/2/ Material formerly appeared in Original Sheet 14 in this Section.

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1. ADVANCED CUSTOM CALLING SERVICE

A. General

1. Advanced Custom Calling Service as provided for in this Section is a telecommunications service that consists of one or more of the optional service features described in B. following.
2. Advanced Custom Calling Service is available to customers subscribing to residence and non-residence exchange services.
3. The service is offered from central offices where the Company has arranged the equipment for Advanced Custom Calling and is furnished subject to the availability of facilities. However, a feature cannot be successfully activated unless both the called and calling parties are served by, and the call is routed through, an appropriately equipped central office. (T)
4. Service Charges are not applicable when Custom or Advanced Custom Calling features are added to existing service if installed within 60 days of the date on which these features are initially offered from the serving central office.

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1. ADVANCED CUSTOM CALLING SERVICE (cont'd)

B. Feature Description (cont'd)

2. Calling Party Number Blocking (cont'd)

Per Line Calling Party Number Blocking automatically prevents the display of the calling telephone number on all calls dialed from an exchange service equipped with this option. It is not necessary to dial an activation code prior to placing the call. After being informed of their blocking options by the Company, customers may subscribe to Per Line Blocking at the rates set forth in Paragraph 1.C.1. following. (T)

No business, organization or other person may use Calling Party Number Blocking where the primary purpose is to make telephone solicitation calls. The term "telephone solicitation" means the initiation of a telephone message primarily for the purpose of encouraging a person to purchase, rent, or invest in property, goods, or services or to donate to any charity or similar organization or entity without that person's prior express invitation or permission.

Blocked Calling Party Number Identification will be delivered to certain qualifying customers as described in FCC Memorandum Opinion and Order, CC Docket No. 91-281, adopted January 4, 2002. Such customers must certify to the Company compliance with the waiver order's eligibility requirements. (T)

3. Caller ID

Caller ID allows a customer to identify the telephone number from which a call is being made. The telephone number of the person initiating the call is displayed on a customer-provided display device. The customer-provided display device must conform with the Technical References. These technical reference documents may be obtained from:

APEX Support Team
1-(734)-523-7348

(C)
(C)

Caller ID is offered in appropriately equipped central offices.

1. UNIVERSAL EMERGENCY NUMBER SERVICE - 911

A. Description

Universal Emergency Number Service/911 Telecommunications Service (911), is a telephone exchange communication service whereby a Public Safety Answering Point (PSAP) designated by the customer may receive telephone calls dialed to the telephone number 911. The 911 Service includes lines and central office features necessary to provide the capability to answer, transfer and dispatch public emergency telephone calls originated by persons within the telephone central office areas arranged for 911 calling.

When requested by local government authorities, and subject to the availability of facilities, the Company will provide a universal number "911" for the use of Public Safety Answering Points (PSAPs) engaged in assisting local governments in the protection and safety of the general public. Use of the 911 number will provide each caller with telephone access to the appropriate local PSAP. (T)

The 911 customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated. The customer must be legally authorized to subscribe to the service and have public safety responsibility by law to respond to telephone calls from the public for emergency police, fire or other emergency services within the Central Office areas arranged for 911 calling.

911 Service provides for routing all 911 calls originated by telephones having telephone numbers beginning with a given central office prefix code or codes to a PSAP which is prepared to receive those calls. Each 911 Service classification has certain inherent features and optional features which may or may not be available with other 911 Service classifications.

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1. UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (cont'd)

C. Terms and Conditions

1. This service is limited to the use of central office telephone number 911 as the universal emergency telephone number. A single PSAP may subscribe to only one 911 service classification within any single government agency's locality.
2. 911 Service is furnished to the customer only for the purpose of receiving reports of emergencies from the public. It is not intended as a total replacement for the telephone service of the various public safety agencies which participate in the use of this service. The public safety agencies must subscribe to other exchange telephone service provided under this Tariff for non-emergency telephone communications.
3. 911 Service is classified as Business Exchange and is arranged for one-way incoming service to the appropriate PSAP. Outgoing calls can only be made on a transfer basis.
4. Temporary suspension of service is not provided for any part of 911 Service (premise equipment included).
5. 911 Service lines are provided solely for the benefit of the customer operating the PSAP. The provision of 911 Service by the Company shall not be interpreted, construed, or regarded as being for the benefit of or creating any Company obligation, either expressed or implied, toward any third person or legal entity other than the customer.
6. Company serving areas and political subdivision boundaries may not coincide, however it is the obligation of the customer to make arrangements to handle all 911 calls that originate from telephones served by central offices in the local serving area whether or not the calling telephone is situated on property within the geographic boundaries of the customer's public safety jurisdiction.

Issued: December 19, 2007

Effective: December 19, 2007

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17839

4. END-USER 9-1-1 TRUNK

A. Description

End-User 9-1-1 Trunks provide voice grade transmission and deliver station specific Automatic Number Identification (ANI) information associated with Private Switch customer switching equipment to the Company's 9-1-1 network. End-User 9-1-1 Trunks are used to route calls to the Company 9-1-1 network and are configured as outgoing trunks only. These trunks are dedicated to carrying 9-1-1 calls only and will not accept incoming calls. (T) (T)

End-User 9-1-1 Trunks route the 9-1-1 call from the customer's premises to one of the following termination points:

- to a local end office
- to the 9-1-1 tandem (Control Office)

B. Definitions

Automatic Number Identification (ANI)

A feature which allows the number of the calling party to be forwarded to the PSAP for display.

4. END-USER 9-1-1 TRUNK (cont'd)

C. Terms and Conditions

1. A minimum of one End-User 9-1-1 Trunk is required per PBX or Private Switch. However, two or more End-User 9-1-1 Trunks are highly recommended.
2. The customer is responsible for ensuring that their terminal equipment is compatible with this service.
3. The customer is responsible for developing and implementing procedures to prevent unauthorized or illegal use of the End-User 9-1-1 Trunks.
4. When End-User 9-1-1 Trunks are used, the PBX or private switch must be directly connected to the 9-1-1 network.
5. The customer may request diversification and redundancy of any or all inter-office and/or local facility routes. Diversification and redundancy will be provided where facilities permit. Additional charges for the utilization, construction and provision of this option will be assessed on an individual case basis.
6. End-User 9-1-1 Trunks are only available in service areas with Enhanced 911 Service.
7. End-User 9-1-1 Trunks are only available in appropriately equipped Central Offices.
8. If the customer leaves the Company for another competitive local exchange carrier and ports the telephone numbers (assigned to the customer) to that Carrier using Local Number Portability (LNP), the customer is responsible for notifying the Company in writing of such change. This condition does not relieve the new Carrier of its notification requirements to the Company. (T)
(T)
(T)

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PART 8 - Miscellaneous Services
SECTION 3 - Emergency/Group Alerting Services

2nd Revised Sheet 27
Cancels 1st Revised Sheet 27
and 1st Revised Sheet No. 27-P (N)

4. END-USER 9-1-1 TRUNK (cont'd)

D. Prices

The prices shown below are for End-User 9-1-1 Trunks and are in addition to other applicable Service Charges.

Additional Trunk prices are applicable when adding additional trunks with the original (or initial) order. If additional trunks are ordered after the original installation, *First Trunk* prices apply.

1. Service Elements

Description /Billing Code/	Nonrecurring Charge	Monthly Price
		<i>Term Payment Plan</i>
		60 Month
<i>First Trunk</i>		
- to a local end office /XCDAP/	\$845.00	\$53.00
- to the 9-1-1 tandem (Control Office) /XCDCP/	845.00	85.00
<i>Additional Trunks, each</i>		
- to a local end office /XCDBP/	645.00	53.00
- to the 9-1-1 tandem (Control Office) /XCDDP/	645.00	85.00

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5. WIRELESS 9-1-1 SERVICE (cont'd)

E. Definitions (cont'd)

9-1-1 Tandem to 9-1-1 Tandem Transfer

The ability to transfer a W 9-1-1 call from a PSAP served by one Company 9-1-1 Tandem (a.k.a. Selective Router) to a PSAP served by a different Company 9-1-1 Tandem when the two tandems are geographically adjacent and are served by the same Company Automatic Location Identification (ALI) host system. (T)

Billing Unit

A billing unit represents each 1000 in population for the area being served by a Wireless 9-1-1 Customer. The population for the W 9-1-1 Customer will be divided by 1000 to determine the total number of billing units for the W 9-1-1 customer.

Call Path Associated Signaling (CAS)

A W 9-1-1 solution set that utilizes the voice transmission path to deliver the Mobile Directory Number and the caller's location to the PSAP.

Emergency Services Routing Digits (ESRD)

A 10-digit number that is used to identify the cell site/sector serving the caller. The selective router uses the ESRD to selectively route the call to the designated PSAP.

Emergency Services Routing Key (ESRK)

A 10-digit number that is normally used to identify an ongoing W 9-1-1 call and to correlate the associated data for that call. The selective router uses the ESRK to selectively route the call to the designated PSAP.

Hybrid

A W 9-1-1 solution set that utilizes one transmission path to deliver the voice and Mobile Directory Number to the PSAP and a separate transmission path to deliver the caller's location information to the PSAP.

Mobile Directory Number (MDN)

A 10-digit telephone number that identifies the calling party and can be used as a call back number.

Mobile Switching Center

A switch that provides wireless telephone service.

1. 511 (cont'd)

B. Terms and Conditions (cont'd)

6. 511 Service is provided solely for the benefit of the customer; the provision of such service shall not be interpreted, construed or regarded as being for the benefit of or creating any obligation toward, or any right of action on behalf of, any third person or other legal entity.
7. The Company will make every effort to route 511 calls to the appropriate calling center, (T)
however it will not be held responsible for routing mistakes and errors.

C. Application of the Rates

The nonrecurring charges associated with the establishment or modification of 511 are specified in D.1 and 2.

The rates and charges for toll-free 800 service (provided by the Company or another service provider) may also apply.

Exhibit C

AT&T Ohio hereby revises Parts 1, 2, 3, 4, 7 and 8 of its AT&T Ohio Tariff P.U.C.O. No. 20, to make some non-material textural changes to tariff sheets with certain residential and non-residential tier1 services as part of a pre-detariffing clean-up effort. The changes may also impact some tariff sheets that address tier 2 services as well.

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Summary: Tariff to make various textual changes associated with a pre-detariffing clean-up project electronically filed by Maryann Mackey on behalf of AT&T Ohio