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## BEFORE THE PUBLIC UTILITIES COMMISSION OF OHIO

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bia G Chan	e Matter of the Application of Colugas of Ohio, Inc. for Approval of Taleges Pursuant to Chapter 4901:1-Administrative Code.	riff ) Case No. 07- GA-ATA
		PLICATION A GAS OF OHIO, INC.
1.	APPLICANT RESPECTFULLY F	PROPOSES: (Check applicable proposals)
	New Service	X Change in Rule or Regulation
	New Classification	Reduction Rates
	Change in Classification	Correction of Error
	Other, not involving increase in ra	ates:
	Various related and unrelated tex	tual revision, without change in intent
2.	DESCRIPTION OF PROPOSAL:	
		to the Company's Rules and Regulations pursuant to s contained in Chapter 4901:1-13, Ohio Administra-
3.	TARIFFS AFFECTED: See Exhib	its A and B.
4.	ATTACHED HERETO AND MA	DE A PART HEREOF ARE:
<u>X</u>	Exhibit A - existing schedule sheets	(to be superseded) if application is approved.
<u>X</u>	Exhibit B - proposed schedule sheets	3.
<u>X</u>	Exhibit B-1 - "Red-lined" tariff shee	ets showing changes made to existing tariffs.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

\_\_\_\_\_Date Processed /1/19/2007

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- Exhibit C-1
- a. if new service is proposed, describe;
- b. if new equipment is involved, describe (preferably with a picture, brochure, etc.) and where appropriate, a statement distinguishing proposed service from existing services;
- c. if proposed service results from customer requests, so state, giving if available, the number and type of customers requesting proposed service.
- X Exhibit C-2 if a change of classification, rule or regulation is proposed, a statement explaining reason for change.
- Exhibit C-3 statement explaining reason for any proposal not covered in Exhibits C-1 or C-2.
- 5. This Application will not result in an increase in any rate, joint rate, toll, classification, charge or rental.
- 6. Columbia respectfully requests that the Commission expeditiously approve this Application and the proposed tariffs attached hereto.

Respectfully submitted by

COLUMBIA GAS OF OHIO, INC.

Daniel A. Creekmur

Attorney

Stephen B. Seiple, Lead Counsel Daniel A. Creekmur, Attorney

200 Civic Center Drive

P.O. Box 117

Columbus, Ohio 43216-0117

Telephone: (614) 460-4648

Fax: (614) 460-4680

Email: dcreekmur@nisource.com

Attorneys for Applicant

COLUMBIA GAS OF OHIO, INC.

# EXHIBIT A EXISTING SCHEDULE SHEETS

Sixth Revised Sheet No. 1 Cancels Fifth Revised Sheet No. 1

#### COLUMBIA GAS OF OHIO, INC.

## RULES AND REGULATIONS GOVENING THE DISTRIBUTION AND SALE OF GAS

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Filed Pursuant to PUCO Entries Dated July 6, 1989 in Case No. 89-500-AU-TRF and January 12, 2005 in Case No. 04-1579-GA-ATA.

Effective: January 14, 2005

Ninety-Eighth Revised Sheet No. 1a Cancels Ninety-Seventh Revised Sheet No. 1a

#### COLUMBIA GAS OF OHIO, INC.

## RULES AND REGULATIONS GOVENING THE DISTRIBUTION AND SALE OF GAS

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GS Temporary Base Rate Revenue Rider   27   01-22-97				
LGS Temporary Base Rate Revenue Rider   28   12-31-96   Uncollectible Expense Rider   29   05-31-06   Gross Receipts Tax Rider   30   04-01-01   UPL Customer Surcharge   30a   09-18-96   Lake Mohawk Project Map   30b   09-18-96   CHOICE <sup>SM</sup> Program Sharing Credit   30c   05-01-07      SECTION V - GAS TRANSPORTATION SERVICE   31-33a   04-04-03   04-				
Uncollectible Expense Rider   29   05-31-06     Gross Receipts Tax Rider   30   04-01-01     UPL Customer Surcharge   30a   09-18-96     Lake Mohawk Project Map   30b   09-18-96     CHOICE   SMP rogram Sharing Credit   30c   05-01-07     SECTION V - GAS TRANSPORTATION SERVICE    42   Definitions   31-33a   04-04-03     43   Requirements For Transportation Service   33a-33b   04-04-03     43a   Service Agreement   33b   08-01-98     44   Deliveries of Customer Owned Gas   34   11-01-94     45   Measurement   34   11-01-94     46   Heat Content Adjustment   34-35   12-03-91     Measurement at Point(s) of Receipt with Interstate Pipeline   35-36   12-03-91     Accounting for Monthly Deliveries   36   12-03-91     Quality of Gas at Point(s) of Receipt with an Interstate Pipeline   36-37   12-03-91     Quality of Gas at Point(s) of Receipt with an Interstate Pipeline   36-37   12-03-91     Quality of Gas at Point(s) of Receipt with an Interstate Pipeline   36-37   12-03-91     Quality of Gas at Point(s) of Receipt with an Interstate Pipeline   36-37   12-03-91     Quality of Gas at Point(s) of Receipt with an Interstate Pipeline   36-37   12-03-91     Quality of Gas at Point(s) of Receipt with an Interstate Pipeline   36-37   12-03-91     Quality of Gas at Point(s) of Receipt with an Interstate Pipeline   36-37   12-03-91				-
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SECTION V - GAS TRANSPORTATION SERVICE		Lake Mohawk Project Map		
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43       Requirements For Transportation Service       33a-33b       04-04-03         43a       Service Agreement       33b       08-01-98         44       Deliveries of Customer Owned Gas       34       11-01-94         45       Measurement       34       11-01-94         Heat Content Adjustment       34-35       12-03-91         Measurement at Point(s) of Receipt with Interstate Pipeline       35-36       12-03-91         Measurement at Other Point(s) of Receipt       36       12-03-91         Accounting for Monthly Deliveries       36       12-03-91         46       Quality of Gas at Point(s) of Receipt with an Interstate Pipeline       36-37       12-03-91		SECTION V – GAS TRANSPORTATION SERVICE		
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Filed Pursuant to PUCO Entries dated July 6, 1989 in Case No. 89-500-AU-TRF.

Issued: October 24, 2007

Effective: With Bills Rendered October 29, 2007

#### COLUMBIA GAS OF OHIO, INC.

## RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF GAS

1. Application for Service. All applications for service shall be made through the local office of the Company or its authorized agents.

The Company shall not be required to furnish natural gas for boller fuel in an amount exceeding 2,000 Mcf per day to any applicant, provided that this limitation shall not apply to gas used to provide space heating or air conditioning.

- 2. Turning on Gas. The customer, after making proper application for service, shall notify the Company when he desires service to be established. After a meter is set, only the Company may establish the initial flow of gas through the meter. Neither the customer, the customer's agent, nor the customer's employee, shall turn on the gas at the curb or meter cock to establish the initial flow of gas through the meter. A contractor hired by the customer to repair or modify the customer's piping facilities or appliances may reestablish the flow of gas to the customer's house lines, from the meter cock, after completing such repairs or modifications. Except as otherwise provided in this paragraph, neither the customer nor his agent or employee shall turn on the gas at the curb or meter cock.
- 3. Service Not Transferable. No person may commence the use of gas until after making application therefor. In the event of violation of this provision, in addition to other rights of the Company, such person shall be liable for all gas consumed in the premises from the date such person occupied the premise. Any successor in interest to a customer, including without limitation, heirs, executors, administrators, assignees, trustees, guardians, receivers, and conservators, shall be deemed to be a person who must make application for service, provided that successors in interest whose rights arise from death or incompetence of the customer shall have thirty (30) days in which to make application.
- 4. Continuity of Service. The Company will furnish necessary and adequate service and facilities in compliance with Section 4905.22 of the Ohio Revised Code. The Company shall make reasonable provision to supply gas in sufficient quantity and at adequate uniform pressure, but does not guarantee constant supply or adequate or uniform pressure. The Company shall not be liable in damages for failure to supply gas or for interruptions in service, and shall be relieved of its obligation to serve and may discontinue or modify service, if such failure or interruption is due to acts of God or the public enemy, military action, wars, insurrections, riots, civil disturbances, vandalism, strikes, fires, floods, washouts, explosions, acts or orders of any civil, judicial or military authorities, and without limitation by the foregoing, accidents, contingencies, or other causes beyond the control of the Company.

Without incurring any liability therefor, the Company may also suspend service for such periods as may be reasonably necessary in order to make repairs to or changes in its plant, transmission or distribution systems or other property.

5. Utilization Factor. The Company's supply of natural gas is received from interstate suppliers. In addition, the Company may operate Liquefied Petroleum Gas-Air plants. Heating value and specific gravity of gases received from the supplier varies between delivery points and from day to day. These variations are beyond the control of the Company which can only dispatch the gases received. Said gases may be standardized by commingling with other gases to the extent necessary, to a utilization factor of thirteen hundred (1300). This factor shall be maintained as nearly uniform as practicable, but shall not vary more than six (6) percent above or six (6) percent below such standard.

Filed Pursuant to PUCO Entries Dated July 6, 1989 in Case No. 89-500-AU-TRF and September 25, 2001 in Case Nos. 01-812-GA-ATA.

Issued: September 26, 2001

Effective: September 26, 2001

#### COLUMBIA GAS OF OHIO, INC.

Original Sheet No. 3

## RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF GAS

The utilization factor is the result obtained by dividing the heating value of a gas by the square root of its specific gravity. As sources and characteristics of natural gas supplies available to the Company change from time to time, the Company may find it necessary to modify such utilization factor of thirteen hundred (1300) and to amend this regulation accordingly.

- 6. Service Not to be Disturbed. No customer shall attach or use any appliance which may result in the injection of air, water, or other foreign matter into the Company's lines and, without prior approval from the Company, no customer shall attach or use any appliance which will increase or decrease the pressure in the Company's lines intermittently to such extent as to interfere with continuous service to other customers.
- 7. No Customer Shall Sell to Another. The customer shall not supply or sell gas for use in any location other than that specified in the application for service.
- 8. Access to Premises. The Company and its authorized employees shall have free access at all reasonable times to all of the premises in which gas supplied by the Company is used or is to be used.
- 9. Customer's Responsibility. Customer assumes all responsibility for property owned by the customer on customer's side of the point of delivery, generally the outlet side of the curb cock, or, if there is no curb cock, the property or lot line, for the service supplied or taken, as well as for the installation and appliances used in connection therewith, and will save Company harmless from and against all claims for injury or damage to persons or property occasioned by or in any way resulting from such service or the use thereof on customer's side of the point of delivery.
- 10. Right-of-Way. Customer, without reimbursement, will make or procure conveyance to Company of right-of-way satisfactory to it across the property owned or controlled by customer for Company's distribution mains, extensions thereof, or appurtenances necessary or incidental to the supplying of service to customer.
- 11. Charges and Payment for Temporary Service. In addition to regular payments for gas used, the customer shall pay the cost for all material, labor, and all other necessary expense incurred by the Company in supplying gas service to the customer at his request for any temporary purpose or use.
- 12. Customer Indebted to Company. Service will not be supplied to any premises, if at the time of application for service, the applicant is indebted to Company for service previously supplied at the same or other premises, until payment of such indebtedness or other arrangement satisfactory to the Company shall have been made. The Company shall follow the reconnection procedures established by Ohio Administrative Code Section 4901:1-18, and any subsequent amendments thereto, which section is incorporated herein by reference.

Filed Pursuant to PUCO Entry Dated February 17, 1994 in Case No., 94-987-GA-AIR

First Revised Sheet No. 4

Cancels

Original Sheet No. 4

#### COLUMBIA GAS OF OHIO, INC.

## RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF GAS

- Customer Shall Satisfactorily Secure Account. Company may require a customer to satisfactorily secure an account in accordance with the provisions of Ohio Revised Code Section 4933.17 and Ohio Administrative Code Section 4901:1-17. In the event such security is required the procedures with respect thereto shall be in accordance with Ohio Revised Code Section 4933.17 and Ohio Administrative Code Section 4901:1-17 and any subsequent amendments thereto, which sections are incorporated by reference herein. Copies of the statute and rule shall be made available for inspection upon the request or inquiry of any customer or applicant for service.
- 14. Right to Shut Off Gas.
  - A. The Company shall have the right to discontinue service for any of the following reasons or purposes:
  - (1) Refusing access;
  - (2) Failure to furnish or maintain the required security deposit;
  - (3) Violation of any of these rules and regulations; or
  - (4) Pursuant to rules of the Public Utilities Commission of Ohio as amended from time to time.
  - B. The Company shall have the right to discontinue service and the right to disconnect and remove from the premises of any customer the meter and any other property belonging to the Company for any of the following reasons or purposes:
  - (1) Non-use of gas;
  - (2) Nonpayment of bills for gas when bills are due;
  - (3) Fraudulent representation or practice;
  - (4) Whenever deemed necessary by the Company for safety reasons.
  - C. For residential customers, the Company shall comply with the provisions of Chapter 4901:1-18 of the Ohio Administrative Code.
- 15. Change of Address of Customer. When customer changes his address he should give notice thereof to Company prior to the date of change. Customer is responsible for all service supplied to the vacated premises until such notice has been received and Company has had a reasonable time, but not less than three (3) days, to discontinue service.
- 16. Information Relative to Service. Information relative to the service that will be supplied at a given location should be obtained from Company. Company will not be responsible for mistakes of any kind resulting from information given orally or over the telephone. A full and complete copy of the Company's tariff covering rates and charges for service and terms and conditions of service is available for public inspection at each of the Company's business offices during normal business hours. The Company shall comply with the tariff disclosure requirements established by the Public Utilities Commission of Ohio and set forth in Section 4901:1-1-03 of the Ohio Administrative Code, as amended from time to time.

#### **SECTION II - METERING AND BILLING**

17. Quantity of Gas Delivered by Meter. Gas will be measured by a meter installed by the Company, which shall be and remain the property of the Company.

Filed Pursuant to PUCO Entries issued July 6, 1989 in Case No. 89-500-GA-TRF and January 12, 2005 in Case No. 04-1579-GA-ATA.

First Revised Sheet No. 5

Cancels

Original Sheet No. 5

#### COLUMBIA GAS OF OHIO, INC.

### RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF GAS

Subject to certain exceptions, enumerated below, consumption shall be determined on the basis of the meter registration and bills shall reflect the consumption so registered. Any mistake in reading the registration, however, shall not affect the liability for gas consumed as determined by a corrected reading of the registration.

Without prejudice to its providing metered service, where warranted, the Company may provide gas light service on a non-metered basis, using for billing purposes the approximate average consumption of such appliance at the rate applicable in the area. When the meter is not read, the Company may estimate the quantity of gas consumed and render a bill for such quantity.

A meter registering between three percent (3%) fast and three percent (3%) slow shall be deemed for all purposes to be registering correctly. A meter registering incorrectly shall be replaced by the Company at its expense.

During any period that incorrect registration can be established, the meter readings and bills based thereon shall be adjusted by the Company on the basis of all available information concerning the use of gas by the customer. If, as the result of such adjustment, overpayment or underpayment are shown to have occurred, the Company shall reimburse the customer in the amount of such overpayment and the customer shall pay the Company the amount of such underpayment. The Company shall continue to supply gas to the customer and the customer shall continue to pay the amounts billed pending the adjustment.

The Company shall test the meter, at the request of the customer, and, if he so desires, in his presence, with a tested and sealed meter-prover. If the meter is found to be correct, as above defined, the customer shall pay a fee of twenty-five cents (25¢) and the expense of removing it for the purpose of being tested. The date of reinspection shall be stamped on the meter.

- 18. Backbilling. The Company's policy on backbilling shall comply with the Orders of the Public Utilities Commission and Section 4933.28 of the Ohio Revised Code, as amended from time to time.
- 19. Billing Periods. Bills ordinarily are rendered regularly at monthly intervals, but may be rendered more or less frequently at Company's option. Non-receipt of bills by customer does not release or diminish the obligation of customer with respect to payment thereof.

Meters are ordinarily read a bimonthly intervals but readings may be made more or less frequently at Company's option. The Company must perform at least one actual meter reading on an annual basis contingent upon Customer's compliance with Company access to premise requirements.

20. Payment of Bills. Bills shall be paid by the customer at any office of the Company during its regular office hours or to any one of the Company's authorized collecting agents during the regular office hours of such agent.

Filed Pursuant to PUCO Entries Dated July 6, 1989 in Case No. 89-500-AU-TRF and March 20, 2003 in Case No. 02-647-GACSS

Second Revised Sheet No. 6

Cancels

First Revised Sheet No. 6

#### COLUMBIA GAS OF OHIO, INC.

## RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF GAS

Any remittance received by mail at any office of the Company bearing U.S. Postal Office cancellation date corresponding with or previous to the last date of the net payment period will be accepted by the Company as within the net payment period.

- 21. Removal By, and Change in Financial Status of Customer. At the option of the Company, the Company shall have the right to shut off the gas and to remove its property from the customer's premises and the Company shall have the further right, independent of or concurrent with the right to shut off, to demand immediate payment for all gas theretofore delivered to the customer and not paid for, which amount shall become due and payable immediately upon such demand, when the customer vacates the premises, becomes bankrupt or a receiver, trustee, guardian, or conservator is appointed for the assets of the customer, or the customer makes assignment for the benefit of creditors.
- 22. Bill Format and Billing Procedure. The Company's policy on bill format and billing procedure shall comply with Sections 4901:1-18-09 and 4901:1-29-12 of the Ohio Administrative Codes as amended from time to time.

#### SECTION III - PHYSICAL PROPERTY

- 23. Service Lines. The general term "service pipe" or "service line" is commonly used to designate the complete line or connection between the Company main up to and including the meter connection. It consists of two distinct parts, (a) the service line connection, and (b) the customer service line.
  - (a) Service Line Connection. The service line connection consists of the connection at the main, necessary pipe and appurtenances to extend to the property line or the curb cock location, curb cock and curb box. This connection shall be made by the Company, or its representative, without cost to the customer and it remains the property of the Company.
  - (b) Customer Service Line. The customer service line consists of the pipe from the outlet of the curb cock or, if there is no curb cock, from the property or lot line, to and including the meter connection. The customer shall own and maintain the customer service line. The Company shall have the right to prescribe the size, location and termination points of the customer's service line. The Company shall have no obligation to install, maintain or repair said customer service line.
- 24. Pressure Regulators. Where service is provided from intermediate or medium pressure distribution lines, the Company shall furnish the necessary regulator or regulators, which regulator or regulators shall remain the property of the Company.

Filed Pursuant to PUCO Entries issued July 6, 1989 in Case No. 89-500-GA-TRF and January 12, 2005 in Case No. 04-1579-GA-ATA.

First Revised Sheet No. 7
Cancels
Original Sheet No. 7

COLUMBIA GAS OF OHIO, INC.

## RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF GAS

Where service is provided from a high pressure transmission line, the customer shall, at his expense, provide, install and maintain a suitable regulator or regulators for reducing the pressure. The regulator or regulators shall be installed in the manner required by the Company.

The customer shall install and maintain, at his expense, substantial housing acceptable to the Company in size and design for the regulator or regulators and the meter in order to protect them from the weather and molestation.

If it becomes necessary to construct, operate, and maintain a heater on the inlet side of the high pressure regulator to maintain satisfactory operation of the regulator or regulators, the gas used in such heater shall be at the expense of the customer and shall be taken from the outlet side of meter serving the customer.

- 25. Meter Furnished. The Company will furnish each customer with a meter of such size and type as the Company may determine will adequately serve the customer's requirements and such meter shall be and remain the property of the Company and the Company shall have the right to replace it as the Company may deem it necessary.
- 26. Meter Location. The Company shall determine the location of the meter. When changes in a building or arrangements therein render the meter inaccessible or exposed to hazards, the Company may require the customer, at the customer's expense, to relocate the meter setting together with any portion of the customer's service line necessary to accomplish such relocation.
- 27. Only Company Can Connect Meter. The owner or customer shall not permit anyone who is not authorized agent of the Company to connect or disconnect the Company's meters, regulators, or gauges, or in any way alter or interfere with the Company's meters, regulators or gauges.
- 28. House Piping. The customer shall own and maintain the house piping from the outlet of the meter to gas burning appliances. The Company shall have no obligation to install, maintain or repair said piping.
- 29. Appliances. The customer shall own and maintain all gas-burning appliances. The Company shall have no obligation to install, maintain, or repair appliances.

Filed pursuant to PUCO Order dated January 18, 1996 in Case Nos. 93-1569-GA-SLF, 94-938-GA0ATR and 94-939-GA-ATA

ISSUED: January 26, 1996 EFFECTIVE: January 26, 1996

First Revised Sheet No. 8
Cancels
Original Sheet No. 8

COLUMBIA GAS OF OHIO, INC.

## RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF GAS

30. Standards for Customer's Property. The customer's service line, house lines, fittings, valve connections and appliance venting shall be installed with materials and workmanship which meet the reasonable requirements of the Company and shall be subject to inspection or test by the Company. The Company shall have no obligation to establish service until after such inspection and test demonstrates compliance with such requirements of the Company with respect to the facilities in place at the time of the test.

The first inspection or test at any premises, including both service lines and house lines, shall be without charge. In the case of leak, error, patent defect or other unsatisfactory condition resulting in the disapproval of the line by the Company, the necessary correction shall be made at the customer's expense and then the lines will be inspected and tested again by the Company. Each additional inspection and test, when required after correction, shall be subject to a charge covering the cost thereof.

- 31. Discontinuance of Supply on Notice of Defect in Customer's Property. If the customer's service line, other gas lines, fittings, valves, connections, gas appliances or equipment on a customer's premises are defective or in such condition as to constitute a hazard, the Company, upon notice to it of such defect or condition, may discontinue the supply of gas to such appliances or equipment or to such service line or such other gas lines until such defect or condition has been rectified by the customer in compliance with the reasonable requirements of the Company.
- 32. No Responsibility for Material or Workmanship. The Company is not responsible for maintenance of, or any imperfect material or defective or faulty workmanship in, the customer's service line, house lines, fittings, valve connections, equipment or appliances and is not responsible for any loss or damage arising from inadequate or improper maintenance or from imperfect material or defective or faulty workmanship.
- 33. Inspection of Altered Piping. It shall be the duty of the customer to notify the Company promptly of any additions, changes, alterations, remodeling or reconstruction affecting gas piping on the customer's premises.
- 34. Extension of Distribution Mains. For the purposes of this provision applicants for domestic service shall be divided into classes, as follows:

An applicant who will utilize gas as the major source of energy for air conditioning and space heating and for base load such as water heating, cooking, refrigeration, incineration or drying (hereinafter referred to as a "Class 1 Applicant"); and

Any applicant within the "Lake Mohawk Project Area," which is defined as the area shown on the map set forth on Sheet No. 30b. All extensions in that area shall be made in accordance with the terms of the agreement between Columbia and Utility Pipeline Limited ("UPL") or its successor(s) and assigns approved by the Public Utilities Commission in Case No. 96-422-GA-AEC, et al. All persons commencing service in that area for the first time shall pay UPL a contribution in aid of construction, in the amount of \$486.00, prior to the time service is commenced.

Filed pursuant to PUCO Entry dated August 22, 1996 in Case No. 96-422-GA-AEC, et al.

ISSUED: September 18, 1996 EFFECTIVE: September 18, 1996

#### COLUMBIA GAS OF OHIO, INC.

Original Sheet No. 10

## RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF GAS

In no case shall the total of refunds exceed the amount deposited for the extension. Deposits will not draw interest. All extensions shall be the property of the Company.

The Company shall have no obligation to make any extensions during the months of December, January, February, or March.

Where a main extension is deemed economically justified at the Company's expense, based upon a cost-benefit study, no deposit shall be required.

#### SECTION IV - GENERAL

#### 35. OBLIGATION TO SERVE

Issued: October 26, 1994

- A. Core Market The Company is obligated to serve on a firm service basis; (1) 100 percent of Residential customers, (2) 100 percent of the remaining Human Needs customers and (3) 100 percent of the remaining Firm Service customers. Together the above customers constitute the Company's "Core Market".
  - (1) Human Needs Customer. The category "Human Needs" includes any service account where the use of natural gas is for space heating of a permanent residence or for use by a governmental agency or public service organization which provides emergency or life support services. Human needs customers shall include hospitals, nursing homes, and residential correctional institutions, but shall exclude hotels and motels.
  - (2) Remaining Firm Service Customers. This category includes all Non-Residential and Human Needs customers that require Full Requirements Service except for transportation customers who have elected transportation service as of June 3, 1994. All Non-Residential customers using less than 2,000 Mcf per year must be classified as Remaining Firm Service. Customers on this service can choose either firm sales or firm transportation service.

Filed Pursuant to PUCO Entry dated September 29, 1994 in Case No. 94-987-GA-AIR

Effective: With Gas Used On and After November 1, 1994

First Revised Sheet No. 11

Cancels

Original Sheet No. 11

COLUMBIA GAS OF OHIO, INC.

## RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF GAS (CONTD)

#### SECTION IV - GENERAL (Cont'd)

- B. Non-Core Market. The Company's Non-Core Market includes all customers taking transportation service that do not require 100 percent firm service.
- C. Annual Sales Election. Effective January 27, 1995 Customers may only elect to change from sales to transportation service on an annual basis. Notification of a change of service must be provided to Company no later than January 2 with service effective the following April 1. Sales customers may elect to join customer groups between elections. Customer must execute a Service Agreement with the Company in order to receive transportation service. Transportation customers who elect to return to sales service are subject to the Terms and Conditions of Part 60, Obligation to Serve Following Termination of Transportation Agreement.
- 35a. These Rules and Regulations are subject to and include as part thereof all orders, rules and regulations applicable to the Company from time to time issued or established by The Public Utilities Commission of Ohio under its emergency powers.
- 36. The Company reserves the right to modify, alter or amend the foregoing Rules and Regulations and to make such further and other rules and regulations as experience may suggest and as the Company may deem necessary or convenient in the conduct of its business.
  - Approval of the above tariff language by the Public Utilities Commission of Ohio does not constitute a determination by the Commission that the limitation of liability imposed by the Company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.
- 37. Residential Termination Procedure For Nonpayment. The Company shall follow the termination procedure established in Ohio Administrative Code Section 4901:1-18, and any subsequent amendments thereto, which section is incorporated herein by reference. Copies of the rule shall be made available for inspection upon the request or inquiry of any customer or applicant for service.
- 37a. Advance Notice of Disconnection or Termination of Service. If a Property Owner/Rental Agent requests disconnection of service and there are remaining tenants at the premises, the Company is required to notify the tenants of the intended disconnection of service. This notification will be posted in a conspicuous place at the premises at least 10 working days prior to the scheduled date for disconnection of service. The Property Owner/Rental Agent shall be liable for all gas consumed during the notice period.

If a tenant requests disconnection of service or if service is to be terminated for non-payment, the Company, upon the request of the Property Owner/Rental Agent, shall notify the Property Owner/Rental Agent of the pending disconnection or termination of service. This notification will be made at least 3 working days prior to the scheduled date for disconnection or termination of service. The tenant shall be liable for all gas consumed during the notice period.

Filed pursuant to PUCO Entry dated June 16, 1999 in Case No. 95-826-GA-CSS

ISSUED: August 16, 1999 EFFECTIVE: With Gas Used On and After August 16, 1999

#### COLUMBIA GAS OF OHIO, INC.

Original Sheet No. 12

## RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF GAS

38. RULES AND REGULATIONS REGARDING UNIFORM PURCHASE GAS ADJUSTMENT CLAUSE PURSUANT TO SECTION 4905.302, REVISED CODE AND CHAPTER 4901:1-14, OHIO ADMINISTRATIVE CODE ARE INCORPORATED HEREIN BY REFERENCE.

Filed Pursuant to PUCO Entry dated September 29, 1994 in Case No. 94-987-GA-AIR

Issued: October 26, 1994

Effective: With Gas Used On and After November 1, 1994

#### COLUMBIA GAS OF OHIO, INC.

Original Sheet No. 13

## RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF GAS

39.

PART NUMBER 39 IS RESERVED FOR FUTURE USE

Filed Pursuant to PUCO Entry dated September 29, 1994 in Case No. 94-987-GA-AIR

Issued: October 26, 1994

Effective: With Gas Used On and After November 1, 1994

# EXHIBIT B PROPOSED SCHEDULE SHEETS

Seventh Revised Sheet No. 1

Cancels
Sixth Revised Sheet No. 1

#### COLUMBIA GAS OF OHIO, INC.

## RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF GAS

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Filed under the authority of the Public Utilities Commission of Ohio in Case No. 05-602-GA-ORD.

Issued:

Effective:

Ninety-Ninth Revised Sheet No. 1a Cancels Ninety-Eighth Revised Sheet No. 1a

#### COLUMBIA GAS OF OHIO, INC.

## RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF GAS

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Filed under the authority of the Public Utilities Commission of Ohio in Case No. 05-602-GA-ORD.

Effective: With Bills Rendered

Second Revised Sheet No. 2 Cancels First Sheet No. 2

#### COLUMBIA GAS OF OHIO, INC.

## RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF GAS

#### **SECTION I - SERVICE**

1. Application for Service. All applications for service shall be made through the local office of the Company or its authorized agents.

The Company shall not be required to furnish natural gas for boiler fuel in an amount exceeding 2,000 Mcf per day to any applicant, provided that this limitation shall not apply to gas used to provide space heating or air conditioning.

- 2. Turning on Gas. The customer, after making proper application for service, shall notify the Company when he desires service to be established. After a meter is set, only the Company may establish the initial flow of gas through the meter. Neither the customer, the customer's agent, nor the customer's employee, shall turn on the gas at the curb or meter cock to establish the initial flow of gas through the meter. A contractor hired by the customer to repair or modify the customer's piping facilities or appliances may reestablish the flow of gas to the customer's house lines, from the meter cock, after completing such repairs or modifications. Except as otherwise provided in this paragraph, neither the customer nor his agent or employee shall turn on the gas at the curb or meter cock.
- 3. Service Not Transferable. No person may commence the use of gas until after making application therefor. In the event of violation of this provision, in addition to other rights of the Company, such person shall be liable for all gas consumed in the premises from the date such person occupied the premise. Any successor in interest to a customer, including without limitation, heirs, executors, administrators, assignees, trustees, guardians, receivers, and conservators, shall be deemed to be a person who must make application for service, provided that successors in interest whose rights arise from death or incompetence of the customer shall have thirty (30) days in which to make application.
- 4. Minimum Service Standards. The Company shall comply with the minimum gas service standards set forth in Chapter 4901:1-13 of the Ohio Administrative Code. These rules supersede any inconsistent provisions, terms, and conditions that may be found elsewhere in these tariffs with the exception of those cases where the Company has elected to adopt superior standards of service, reliability or greater protection for customers or consumers. Further the Company may adopt tariff provisions that involve areas not addressed in Chapter 4901:1-13 of the Ohio Administrative Code. Where the Public Utilities Commission has granted a waiver the Company shall comply with any Entry granting such waiver. Copies of the rule shall be made available for inspection upon the request or inquiry of any customer or applicant for service.
- 5. Continuity of Service. The Company will furnish necessary and adequate service and facilities in compliance with Section 4905.22 of the Ohio Revised Code. The Company shall make reasonable provision to supply gas in sufficient quantity and at adequate uniform pressure, but does not guarantee constant supply or adequate or uniform pressure. The Company shall not be liable in damages for failure to supply gas or for interruptions in service, and shall be relieved of its obligation to serve and may discontinue or modify service, if such failure or interruption is due to acts of God or the public enemy, military action, wars, insurrections, riots, civil disturbances, vandalism, strikes, fires, floods, washouts, explosions, acts or orders of any civil, judicial or military authorities, and without limitation by the foregoing, accidents, contingencies, or other causes beyond the control of the Company.

Filed under the authority of the Public Utilities Commission of Ohio in Case No. 05-602-GA-ORD.

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#### COLUMBIA GAS OF OHIO, INC.

## RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF GAS

Without incurring any liability therefore, the Company may also suspend service for such periods as may be reasonably necessary in order to make repairs to or changes in its plant, transmission or distribution systems or other property.

6. Utilization Factor. The Company's supply of natural gas is received from interstate suppliers. In addition, the Company may operate Liquefied Petroleum Gas-Air plants. Heating value and specific gravity of gases received from the supplier varies between delivery points and from day to day. These variations are beyond the control of the Company which can only dispatch the gases received. Said gases may be standardized by commingling with other gases to the extent necessary, to a utilization factor of thirteen hundred (1300). This factor shall be maintained as nearly uniform as practicable, but shall not vary more than six (6) percent above or six (6) percent below such standard.

The utilization factor is the result obtained by dividing the heating value of a gas by the square root of its specific gravity. As sources and characteristics of natural gas supplies available to the Company change from time to time, the Company may find it necessary to modify such utilization factor of thirteen hundred (1300) and to amend this regulation accordingly.

- 7. Service Not to be Disturbed. No customer shall attach or use any appliance which may result in the injection of air, water, or other foreign matter into the Company's lines and, without prior approval from the Company, no customer shall attach or use any appliance which will increase or decrease the pressure in the Company's lines intermittently to such extent as to interfere with continuous service to other customers.
- 8. No Customer Shall Sell to Another. The customer shall not supply or sell gas for use in any location other than that specified in the application for service.
- 9. Access to Premises. The Company and its authorized employees shall have free access at all reasonable times to all of the premises in which gas supplied by the Company is used or is to be used. Upon request, an employee shall identify him or herself, provide company photo identification, and state the reason for the visit.
- 10. Customer's Responsibility. Customer assumes all responsibility for property owned by the customer on customer's side of the point of delivery, generally the outlet side of the curb cock, or, if there is no curb cock, the property or lot line, for the service supplied or taken, as well as for the installation and appliances used in connection therewith, and will save Company harmless from and against all claims for injury or damage to persons or property occasioned by or in any way resulting from such service or the use thereof on customer's side of the point of delivery.
- 11. Right-of-Way. Customer, without reimbursement, will make or procure conveyance to Company of right-of-way satisfactory to it across the property owned or controlled by customer for Company's distribution mains, extensions thereof, or appurtenances necessary or incidental to the supplying of service to customer.
- 12. Charges and Payment for Temporary Service. In addition to regular payments for gas used, the customer shall pay the cost for all material, labor, and all other necessary expense incurred by the Company in supplying gas service to the customer at his request for any temporary purpose or use.

Filed under the authority of the Public Utilities Commission of Ohio in Case No. 05-602-GA-ORD

#### COLUMBIA GAS OF OHIO, INC.

#### RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF GAS

- 13. Customer Indebted to Company. Service will not be supplied to any premises, if at the time of application for service, the applicant is indebted to Company for service previously supplied at the same or other premises, until payment of such indebtedness or other arrangement satisfactory to the Company shall have been made. The Company shall follow the reconnection procedures established by Ohio Administrative Code Section 4901:1-18, and any subsequent amendments thereto, which section is incorporated herein by reference.
- 14. Customer Shall Satisfactorily Secure Account. Company may require a residential customer to satisfactorily secure an account in accordance with the provisions of Ohio Revised Code Section 4933.17 and Ohio Administrative Code Section 4901:1-17. In the event such security is required the procedures with respect thereto shall be in accordance with Ohio Revised Code Section 4933.17 and Ohio Administrative Code Section 4901:1-17 and any subsequent amendments thereto, which sections are incorporated by reference herein. Copies of the statute and rule shall be made available for inspection upon the request or inquiry of any customer or applicant for service.

Company may require a small commercial customer to satisfactorily secure an account in accordance with the provisions of Rule 4901:1-13-08 of the Ohio Administrative Code.

#### 15. Right to Shut Off Gas.

- A. The Company shall have the right to discontinue service for any of the following reasons or purposes:
- (1) Refusing access;
- (2) Failure to furnish or maintain the required security deposit;
- (3) Violation of any of these rules and regulations; or
- (4) Pursuant to rules of the Public Utilities Commission of Ohio as amended from time to time.
- B. The Company shall have the right to discontinue service and the right to disconnect and remove from the premises of any customer the meter and any other property belonging to the Company for any of the following reasons or purposes:
- (1) Non-use of gas;
- Nonpayment of bills for gas when bills are due;
- (3) Fraudulent representation or practice:
- (4) Whenever deemed necessary by the Company for safety reasons.
- C. For residential customers, the Company shall comply with the provisions of Chapter 4901:1-18 of the Ohio Administrative Code.
- D. For small commercial customers, the Company shall comply with the provisions of Rule 4901:1-13-08 of the Ohio Administrative Code.
- 16. Change of Address of Customer. When customer changes his address he should give notice thereof to Company prior to the date of change. Customer is responsible for all service supplied to the vacated premises until such notice has been received and Company has had a reasonable time, but not less than three (3) days, to discontinue service.

Filed under the authority of the Public Utilities Commission of Ohio in Case No. 05-602-GA-ORD.

Second Revised Sheet No. 5

Cancels

First Revised Sheet No. 5

Effective:

#### COLUMBIA GAS OF OHIO, INC.

## RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF GAS

17. Information Relative to Service. Information relative to the service that will be supplied at a given location should be obtained from Company. Company will not be responsible for mistakes of any kind resulting from information given orally or over the telephone. A full and complete copy of the Company's tariff covering rates and charges for service and terms and conditions of service is available for public inspection at each of the Company's business offices during normal business hours. The Company will provide a copy of the Customer Rights and Responsibilities handbook upon the request of the customer. The Company shall comply with the tariff disclosure requirements established by the Public Utilities Commission of Ohio and set forth in Section 4901:1-1-03 of the Ohio Administrative Code, as amended from time to time.

#### SECTION II - METERING AND BILLING

18. Quantity of Gas Delivered by Meter. Gas will be measured by a meter installed by the Company, which shall be and remain the property of the Company. Subject to certain exceptions, enumerated below, consumption shall be determined on the basis of the meter registration and bills shall reflect the consumption so registered. Any mistake in reading the registration, however, shall not affect the liability for gas consumed as determined by a corrected reading of the registration.

Without prejudice to its providing metered service, where warranted, the Company may provide gas light service on a non-metered basis, using for billing purposes the approximate average consumption of such appliance at the rate applicable in the area. When the meter is not read, the Company may estimate the quantity of gas consumed and render a bill for such quantity.

A meter registering between three percent (3%) fast and three percent (3%) slow shall be deemed for all purposes to be registering correctly. A meter registering incorrectly shall be replaced by the Company at its expense.

During any period that incorrect registration can be established, the meter readings and bills based thereon shall be adjusted by the Company on the basis of all available information concerning the use of gas by the customer. If, as the result of such adjustment, overpayment or underpayment are shown to have occurred, the Company shall reimburse the customer in the amount of such overpayment and the customer shall pay the Company the amount of such underpayment. The Company shall continue to supply gas to the customer and the customer shall continue to pay the amounts billed pending the adjustment.

The Company shall test the meter, at the request of the customer, in accordance with Section 4933.09 of the Ohio Revised Code and Rule 4901:1-13-04 (D) of the Ohio Administrative Code. The customer or the customer's representative may request to be present when the meter test is performed. If the meter is found to be correct, as above defined, the customer shall pay a fee of twenty-five cents  $(25\phi)$  and the expense of removing it for the purpose of being tested.

- 19. Back Billing. The Company's policy on back billing shall comply with the Orders of the Public Utilities Commission, Section 4933.28 of the Ohio Revised Code, and Rule 4901:1-13-04 of the Ohio Administrative Code, as amended from time to time.
- 20. Billing Periods. Bills ordinarily are rendered regularly at monthly intervals, but may be rendered more or less frequently at Company's option. Non-receipt of bills by customer does not release or diminish the obligation of customer with respect to payment thereof.

Filed under the authority of the Public Utilities Commission of Ohio in Case No. 05-602-GA-ORD

Issued:

Third Revised Sheet No. 6 Cancels Second Revised Sheet No. 6

#### COLUMBIA GAS OF OHIO, INC.

## RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF GAS

Meters are ordinarily read at bimonthly intervals but readings may be made more or less frequently at Company's option. The Company must perform at least one actual meter reading on an annual basis contingent upon Customer's compliance with Company access to premise requirements.

If the customer has refused the Company access to its meter or other property, or if the Company has been unable to obtain an actual meter reading at least once within any twelve-month period, the Company may terminate service in accordance with Rule 15 of these Rules and Regulations.

- 21. Payment of Bills. Bills may be paid by the customer in any of the the following ways:
  - (a) to any one of the Company's authorized collecting agents during the regular office hours of such agent.
  - (b) by bank draft automated withdrawal from customer's bank account,
  - (c) by U.S. mail to the address specified on the bill,
  - (d) by credit/debit card or electronic check through a participating agency, and
  - (e) any other options acceptable to the Company.

Any remittance received by mail at any office of the Company bearing U.S. Postal Office cancellation date corresponding with or previous to the last date of the net payment period will be accepted by the Company as within the net payment period.

- 22. Removal By, and Change in Financial Status of Customer. At the option of the Company, the Company shall have the right to shut off the gas and to remove its property from the customer's premises and the Company shall have the further right, independent of or concurrent with the right to shut off, to demand immediate payment for all gas theretofore delivered to the customer and not paid for, which amount shall become due and payable immediately upon such demand, when the customer vacates the premises, becomes bankrupt or a receiver, trustee, guardian, or conservator is appointed for the assets of the customer, or the customer makes assignment for the benefit of creditors.
- 23. Bill Format and Billing Procedure. The Company's policy on bill format and billing procedure shall comply with Sections 4901:1-13-11 and 4901:1-29-12 of the Ohio Administrative Code as amended from time to time.

#### SECTION III - PHYSICAL PROPERTY

- 24. Service Lines. The general term "service pipe" or "service line" is commonly used to designate the complete line or connection between the Company main up to and including the meter connection. It consists of two distinct parts, (a) the service line connection, and (b) the customer service line.
  - (a) Service Line Connection. The service line connection consists of the connection at the main, necessary pipe and appurtenances to extend to the property line or the curb cock location, curb cock and curb box. This connection shall be made by the Company, or its representative, without cost to the customer and it remains the property of the Company.
  - (b) Customer Service Line. The customer service line consists of the pipe from the outlet of the curb cock or, if there is no curb cock, from the property or lot line, to and including the meter connection. The customer shall own

Filed under the authority of the Public Utilities Commission of Ohio in Case No. 05-602-GA-ORD.

Issued: Effective:

Second Revised Sheet No. 7

Cancels

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#### COLUMBIA GAS OF OHIO, INC.

## RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF GAS

and maintain the customer service line. The Company shall have the right to prescribe the size, location and termination points of the customer's service line. The Company shall have no obligation to install, maintain or repair said customer service line.

25. Pressure Regulators. Where service is provided from intermediate or medium pressure distribution lines, the Company shall furnish the necessary regulator or regulators, which regulator or regulators shall remain the property of the Company.

Where service is provided from a high pressure transmission line, the customer shall, at his expense, provide, install and maintain a suitable regulator or regulators for reducing the pressure. The regulator or regulators shall be installed in the manner required by the Company.

The customer shall install and maintain, at his expense, substantial housing acceptable to the Company in size and design for the regulators and the meter in order to protect them from the weather and molestation.

If it becomes necessary to construct, operate, and maintain a heater on the inlet side of the high pressure regulator to maintain satisfactory operation of the regulator or regulators, the gas used in such heater shall be at the expense of the customer and shall be taken from the outlet side of meter serving the customer.

- 26. Meter Furnished. The Company will furnish each customer with a meter of such size and type as the Company may determine will adequately serve the customer's requirements and such meter shall be and remain the property of the Company and the Company shall have the right to replace it as the Company may deem it necessary.
- 27. Meter Location. The Company shall determine the location of the meter. When changes in a building or arrangements therein render the meter inaccessible or exposed to hazards, the Company may require the customer, at the customer's expense, to relocate the meter setting together with any portion of the customer's service line necessary to accomplish such relocation.
- 28. Only Company Can Connect Meter. The owner or customer shall not permit anyone who is not authorized agent of the Company to connect or disconnect the Company's meters, regulators, or gauges, or in any way alter or interfere with the Company's meters, regulators or gauges.
- 29. House Piping. The customer shall own and maintain the house piping from the outlet of the meter to gas burning appliances. The Company shall have no obligation to install, maintain or repair said piping.
- 30. Appliances. The customer shall own and maintain all gas-burning appliances. The Company shall have no obligation to install, maintain, or repair appliances.

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Cancels

First Revised Sheet No. 8

#### COLUMBIA GAS OF OHIO, INC.

## RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF GAS

31. Standards for Customer's Property. The customer's service line, house lines, fittings, valve connections and appliance venting shall be installed with materials and workmanship which meet the reasonable requirements of the Company. Prior to initial establishment of service the gas piping downstream of the meter must be inspected, either by a local building code authority or other appropriate governmental entity, by a person specifically authorized by such authority or entity to conduct such inspections, or by the Company if no such authority, entity or person conducts such inspections. In addition, prior to the establishment or reestablishment of gas service, the gas piping downstream of the meter must be tested by the Company, or its representative, in accordance with Chapter 4901:1-13-05(A)(3) of the Ohio Administrative Code to determine that no leaks exist.

The first inspection or test at any premises, including both service lines and house lines, shall be without charge. In the case of leak, error, patent defect or other unsatisfactory condition resulting in the disapproval of the line by the Company, the necessary correction shall be made at the customer's expense and then the lines will be inspected and tested again in accordance with Chapter 4901:1-13-05(A)(3) of the Ohio Administrative Code. Each additional inspection or test, when required after correction, shall be subject to a charge covering the cost thereof.

- 32. Discontinuance of Supply on Notice of Defect in Customer's Property. If the customer's service line, other gas lines, fittings, valves, connections, gas appliances or equipment on a customer's premises are defective or in such condition as to constitute a hazard, the Company, upon notice to it of such defect or condition, may discontinue the supply of gas to such appliances or equipment or to such service line or such other gas lines until such defect or condition has been rectified by the customer in compliance with the reasonable requirements of the Company.
- 33. No Responsibility for Material or Workmanship. The Company is not responsible for maintenance of, or any imperfect material or defective or faulty workmanship in, the customer's service line, house lines, fittings, valve connections, equipment or appliances and is not responsible for any loss or damage arising from inadequate or improper maintenance or from imperfect material or defective or faulty workmanship.
- 34. Inspection of Altered Piping. It shall be the duty of the customer to notify the Company promptly of any additions, changes, alterations, remodeling or reconstruction affecting gas piping on the customer's premises.
- 35. Extension of Distribution Mains. For the purposes of this provision applicants for domestic service shall be divided into classes, as follows:

An applicant who will utilize gas as the major source of energy for air conditioning and space heating and for base load such as water heating, cooking, refrigeration, incineration or drying (hereinafter referred to as a "Class I Applicant"); and

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#### COLUMBIA GAS OF OHIO, INC.

## RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF GAS

In no case shall the total of refunds exceed the amount deposited for the extension. Deposits will not draw interest. All extensions shall be the property of the Company.

The Company shall have no obligation to make any extensions during the months of December, January, February, or March.

Where a main extension is deemed economically justified at the Company's expense, based upon a cost-benefit study, no deposit shall be required.

#### **SECTION IV - GENERAL**

#### 36. OBLIGATION TO SERVE

- A. Core Market. The Company is obligated to serve on a firm service basis; (1) 100 percent of Residential customers, (2) 100 percent of the remaining Human Needs customers and (3) 100 percent of the remaining Firm Service customers. Together the above customers constitute the Company's "Core Market".
  - (1) Human Needs Customer. The category "Human Needs" includes any service account where the use of natural gas is for space heating of a permanent residence or for use by a governmental agency or public service organization which provides emergency or life support services. Human needs customers shall include hospitals, nursing homes, and residential correctional institutions, but shall exclude hotels and motels.
  - (2) Remaining Firm Service Customers. This category includes all Non-Residential and Human Needs customers that require Full Requirements Service except for transportation customers who have elected transportation service as of June 3, 1994. All Non-Residential customers using less than 2,000 Mcf per year must be classified as Remaining Firm Service. Customers on this service can choose either firm sales or firm transportation service.

Filed under the authority of the Public Utilities Commission of Ohio in Case No. 05-602-GA-ORD

Issued:

Second Revised Sheet No. 11

Cancels

First Revised Sheet No. 11

#### COLUMBIA GAS OF OHIO, INC.

## RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF GAS (CONT'D)

- B. Non-Core Market. The Company's Non-Core Market includes all customers taking transportation service that do not require 100 percent firm service.
- C. Annual Sales Election. Effective January 27, 1995 Customers may only elect to change from sales to transportation service on an annual basis. Notification of a change of service must be provided to Company no later than January 2 with service effective the following April 1. Sales customers may elect to join customer groups between elections. Customer must execute a Service Agreement with the Company in order to receive transportation service. Transportation customers who elect to return to sales service are subject to the Terms and Conditions of Part 60, Obligation to Serve Following Termination of Transportation Agreement.
- 36a. These Rules and Regulations are subject to and include as part thereof all orders, rules and regulations applicable to the Company from time to time issued or established by The Public Utilities Commission of Ohio under its emergency powers.
- 37. The Company reserves the right to modify, alter or amend the foregoing Rules and Regulations and to make such further and other rules and regulations as experience may suggest and as the Company may deem necessary or convenient in the conduct of its business.

Approval of the above tariff language by the Public Utilities Commission of Ohio does not constitute a determination by the Commission that the limitation of liability imposed by the Company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

- 38. Termination Procedure For Nonpayment.
  - (a) Residential Termination Procedure For Nonpayment. The Company shall follow the termination procedure established in Ohio Administrative Code Section 4901:1-18, and any subsequent amendments thereto, which section is incorporated herein by reference.
  - (b) Small Commercial Termination Procedure For Nonpayment. The Company shall follow the termination procedure established in Rule 4901:1-13-08 of the Ohio Administrative Code.

Copies of these rules shall be made available for inspection upon the request or inquiry of any customer or applicant for service.

(c) Advance Notice of Disconnection or Termination of Service. If a Property Owner/Rental Agent requests disconnection of service and there are remaining tenants at the premises, the Company is required to notify the tenants of the intended disconnection of service. This notification will be posted in a conspicuous place at the premises at least 10 working days prior to the scheduled date for disconnection of service. The Property Owner/Rental Agent shall be liable for all gas consumed during the notice period.

Filed under the authority of the Public Utilities Commission of Ohio in Case No. 05-602-GA-ORD.

COLUMBIA GAS OF OHIO, INC.

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First Revised Sheet No. 12 Cancels Original Sheet No. 12

## RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF GAS

If a tenant requests disconnection of service or if service is to be terminated for non-payment, the Company, upon the request of the Property Owner/Rental Agent, shall notify the Property Owner/Rental Agent of the pending disconnection or termination of service. This notification will be made at least 3 working days prior to the scheduled date for disconnection or termination of service. The tenant shall be liable for all gas consumed during the notice period.

39. RULES AND REGULATIONS REGARDING UNIFORM PURCHASE GAS ADJUSTMENT CLAUSE PURSUANT TO SECTION 4905.302, REVISED CODE AND CHAPTER 4901:1-14, OHIO ADMINISTRATIVE CODE ARE INCORPORATED HEREIN BY REFERENCE.

Filed under the authority of the Public Utilities Commission of Ohio in Case No. 05-602-GA-ORD.

Issued:

Effective:

First Revised Sheet No. 13
Cancels
Original Sheet No. 13

COLUMBIA GAS OF OHIO, INC.

## RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF GAS

THIS SHEET IS RESERVED FOR FUTURE USE

Filed under the authority of the Public Utilities Commission of Ohio in Case No. 05-602-GA-ORD.

Issued:

Effective:

# EXHIBIT B-1 "RED-LINED" TARIFF SHEETS

## SixthSeventh Revised Sheet No. 1 Cancels FifthSixth Revised Sheet No. 1

#### COLUMBIA GAS OF OHIO, INC.

## RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF GAS

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Filed Pursuant to PUCO Entries Dated July 6, 1989 in Case No. 89-500 AU-TRF and January 12, 2005 under the authority of the Public Utilities

<u>Commission of Ohio</u> in Case No. 04-157905-602-GA-ORDATA.

Effective: January 14, 2005

Ninety-Ninth Eighth Revised Sheet No. 1a
Cancels
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COLUMBIA GAS OF OHIO, INC.

## RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF GAS

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	GA-ORD.		

Effective: With Bills Rendered October 29, 2007

FirstSecond Revised Sheet No. 2
Cancels
OriginalFirst Sheet No. 2

#### COLUMBIA GAS OF OHIO, INC.

## RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF GAS

#### **SECTION I - SERVICE**

1. Application for Service. All applications for service shall be made through the local office of the Company or its authorized agents.

The Company shall not be required to furnish natural gas for boiler fuel in an amount exceeding 2,000 Mcf per day to any applicant, provided that this limitation shall not apply to gas used to provide space heating or air conditioning.

- 2. Turning on Gas. The customer, after making proper application for service, shall notify the Company when he desires service to be established. After a meter is set, only the Company may establish the initial flow of gas through the meter. Neither the customer, the customer's agent, nor the customer's employee, shall turn on the gas at the curb or meter cock to establish the initial flow of gas through the meter. A contractor hired by the customer to repair or modify the customer's piping facilities or appliances may reestablish the flow of gas to the customer's house lines, from the meter cock, after completing such repairs or modifications. Except as otherwise provided in this paragraph, neither the customer nor his agent or employee shall turn on the gas at the curb or meter cock.
- 3. Service Not Transferable. No person may commence the use of gas until after making application therefor. In the event of violation of this provision, in addition to other rights of the Company, such person shall be liable for all gas consumed in the premises from the date such person occupied the premise. Any successor in interest to a customer, including without limitation, heirs, executors, administrators, assignees, trustees, guardians, receivers, and conservators, shall be deemed to be a person who must make application for service, provided that successors in interest whose rights arise from death or incompetence of the customer shall have thirty (30) days in which to make application.
- 4. Minimum Service Standards. The Company shall comply with the minimum gas service standards set forth in Chapter 4901:1-13 of the Ohio Administrative Code. These rules supersede any inconsistent provisions, terms, and conditions that may be found elsewhere in these tariffs with the exception of those cases where the Company has elected to adopt superior standards of service, reliability or greater protection for customers or consumers. Further the Company may adopt tariff provisions that involve areas not addressed in Chapter 4901:1-13 of the Ohio Administrative Code. Where the Public Utilities Commission has granted a waiver the Company shall comply with any Entry granting such waiver. Copies of the rule shall be made available for inspection upon the request or inquiry of any customer or applicant for service.
- 45. Continuity of Service. The Company will furnish necessary and adequate service and facilities in compliance with Section 4905.22 of the Ohio Revised Code. The Company shall make reasonable provision to supply gas in sufficient quantity and at adequate uniform pressure, but does not guarantee constant supply or adequate or uniform pressure. The Company shall not be liable in damages for failure to supply gas or for interruptions in service, and shall be relieved of its obligation to serve and may discontinue or modify service, if such failure or interruption is due to acts of God or the public enemy, military action, wars, insurrections, riots, civil disturbances, vandalism, strikes, fires, floods, washouts, explosions, acts or orders of any civil, judicial or military authorities, and without limitation by the foregoing, accidents, contingencies, or other causes beyond the control of the Company.

Filed Pursuant to PUCO Entries Dated July 6, 1989 in Case No. 89 500 AU TRF and September 25, 2001 in Case Nos. 01 812 GA ATA.

Filed under the authority of the Public Utilities Commission of Ohio in Case No. 05-602-GA-ORD.

Issued: September 26, 2001

Effective: September 26, 2001

FirstSecond Revised Sheet No. 2

Cancels

OriginalFirst Sheet No. 2

COLUMBIA GAS OF OHIO, INC.

## RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF GAS

Without incurring any liability therefor, the Company may also suspend service for such periods as may be reasonably necessary in order to make repairs to or changes in its plant, transmission or distribution systems or other property.

5. Utilization Factor. The Company's supply of natural gas is received from interstate suppliers. In addition, the Company may operate Liquefied Petroleum Gas Air plants. Heating value and specific gravity of gases received from the supplier varies between delivery points and from day to day. These variations are beyond the control of the Company which can only dispatch the gases received. Said gases may be standardized by commingling with other gases to the extent necessary, to a utilization factor of thirteen hundred (1300). This factor shall be maintained as nearly uniform as practicable, but shall not vary more than six (6) percent above or six (6) percent below such standard.

Filed Pursuant to PUCO Entries Dated July 6, 1989 in Case No. 89 500 AU TRF and September 25, 2001 in Case Nos. 01 812 GA ATA.

Filed under the authority of the Public Utilities Commission of Ohio in Case No. 05-602-GA-ORD.

Issued: September 26, 2001

Effective: September 26, 2001

<u>First Revised Sheet No. 3</u>
<u>Cancels</u>
Original Sheet No. 3

#### COLUMBIA GAS OF OHIO, INC.

## RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF GAS

Without incurring any liability therefore, the Company may also suspend service for such periods as may be reasonably necessary in order to make repairs to or changes in its plant, transmission or distribution systems or other property.

6. Utilization Factor. The Company's supply of natural gas is received from interstate suppliers. In addition, the Company may operate Liquefied Petroleum Gas-Air plants. Heating value and specific gravity of gases received from the supplier varies between delivery points and from day to day. These variations are beyond the control of the Company which can only dispatch the gases received. Said gases may be standardized by commingling with other gases to the extent necessary, to a utilization factor of thirteen hundred (1300). This factor shall be maintained as nearly uniform as practicable, but shall not vary more than six (6) percent above or six (6) percent below such standard.

The utilization factor is the result obtained by dividing the heating value of a gas by the square root of its specific gravity. As sources and characteristics of natural gas supplies available to the Company change from time to time, the Company may find it necessary to modify such utilization factor of thirteen hundred (1300) and to amend this regulation accordingly.

- Service Not to be Disturbed. No customer shall attach or use any appliance which may result in the injection of air, water, or other foreign matter into the Company's lines and, without prior approval from the Company, no customer shall attach or use any appliance which will increase or decrease the pressure in the Company's lines intermittently to such extent as to interfere with continuous service to other customers.
- 87. No Customer Shall Sell to Another. The customer shall not supply or sell gas for use in any location other than that specified in the application for service.
  - 98. Access to Premises. The Company and its authorized employees shall have free access at all reasonable times to all of the premises in which gas supplied by the Company is used or is to be used. Upon request, an employee shall identify him or herself, provide company photo identification, and state the reason for the visit.
- 109. Customer's Responsibility. Customer assumes all responsibility for property owned by the customer on customer's side of the point of delivery, generally the outlet side of the curb cock, or, if there is no curb cock, the property or lot line, for the service supplied or taken, as well as for the installation and appliances used in connection therewith, and will save Company harmless from and against all claims for injury or damage to persons or property occasioned by or in any way resulting from such service or the use thereof on customer's side of the point of delivery.
- 110. Right-of-Way. Customer, without reimbursement, will make or procure conveyance to Company of right-of-way satisfactory to it across the property owned or controlled by customer for Company's distribution mains, extensions thereof, or appurtenances necessary or incidental to the supplying of service to customer.
- 124. Charges and Payment for Temporary Service. In addition to regular payments for gas used, the customer shall pay the cost for all material, labor, and all other necessary expense incurred by the Company in supplying gas service to the customer at his request for any temporary purpose or use.

Filed Pursuant to PUCO Entry Dated February 17, 1994 in Case No., 94-987-GA-AIR under the authority of the Public Utilities Commission of Ohio in Case No. 05-602-GA-ORD

Issued: October 26, 1994

Effective: February 22, 1994

First Revised Sheet No. 3

Cancels

Original Sheet No. 3

COLUMBIA GAS OF OHIO, INC.

### RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF GAS

12. Customer Indebted to Company. Service will not be supplied to any premises, if at the time of application for service, the applicant is indebted to Company for service previously supplied at the same or other premises, until payment of such indebtedness or other arrangement satisfactory to the Company shall have been made. The Company shall follow the reconnection procedures established by Ohio Administrative Code Section 4901:1-18, and any subsequent amendments thereto, which section is incorporated herein by reference.

Filed Pursuant to PUCO Entry Dated February 17, 1994 in Case No., 94-987-GA-AIR under the authority of the Public Utilities Commission of Ohio in Case No. 05-602-GA-ORD

Issued: October 26, 1994

Effective: February 22, 1994

# First Second Revised Sheet No. 4 Cancels Original First Revised Sheet No. 4

### COLUMBIA GAS OF OHIO, INC.

### RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF GAS

- 13. Customer Indebted to Company. Service will not be supplied to any premises, if at the time of application for service, the applicant is indebted to Company for service previously supplied at the same or other premises, until payment of such indebtedness or other arrangement satisfactory to the Company shall have been made. The Company shall follow the reconnection procedures established by Ohio Administrative Code Section 4901:1-18, and any subsequent amendments thereto, which section is incorporated herein by reference.
- 1314. Customer Shall Satisfactorily Secure Account. Company may require a residential customer to satisfactorily secure an account in accordance with the provisions of Ohio Revised Code Section 4933.17 and Ohio Administrative Code Section 4901:1-17. In the event such security is required the procedures with respect thereto shall be in accordance with Ohio Revised Code Section 4933.17 and Ohio Administrative Code Section 4901:1-17 and any subsequent amendments thereto, which sections are incorporated by reference herein. Copies of the statute and rule shall be made available for inspection upon the request or inquiry of any customer or applicant for service.

Company may require a small commercial customer to satisfactorily secure an account in accordance with the provisions of Rule 4901:1-13-08 of the Ohio Administrative Code.

#### 1415. Right to Shut Off Gas.

- A. The Company shall have the right to discontinue service for any of the following reasons or purposes:
- (1) Refusing access;
- (2) Failure to furnish or maintain the required security deposit;
- (3) Violation of any of these rules and regulations; or
- (4) Pursuant to rules of the Public Utilities Commission of Ohio as amended from time to time.
- B. The Company shall have the right to discontinue service and the right to disconnect and remove from the premises of any customer the meter and any other property belonging to the Company for any of the following reasons or purposes:
- (1) Non-use of gas;
- (2) Nonpayment of bills for gas when bills are due;
- (3) Fraudulent representation or practice;
- (4) Whenever deemed necessary by the Company for safety reasons.
- C. For residential customers, the Company shall comply with the provisions of Chapter 4901:1-18 of the Ohio Administrative Code.
- D. For small commercial customers, the Company shall comply with the provisions of Rule 4901:1-13-08 of the Ohio Administrative Code.
- 1516. Change of Address of Customer. When customer changes his address he should give notice thereof to Company prior to the date of change. Customer is responsible for all service supplied to the vacated premises until such notice has been received and Company has had a reasonable time, but not less than three (3) days, to discontinue service.
- 16. Information Relative to Service. Information relative to the service that will be supplied at a given location should be obtained from Company. Company will not be responsible for mistakes of any kind resulting from information given orally or over the telephone. A full and complete copy of the Company's

Filed Pursuant to PUCO Entries issued July 6, 1989 in Case No. 89 500 GA TRF and January 12, 2005 in Case No. 04-1579 GA ATA
-under the authority of the Public Utilities Commission of Ohio in Case No. 05-602-GA-ORD.

First Second Revised Sheet No. 4
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COLUMBIA GAS OF OHIO, INC.

### RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF GAS

tariff covering rates and charges for service and terms and conditions of service is available for public inspection at each of the Company's business offices during normal business hours. The Company shall comply with the tariff disclosure requirements established by the Public Utilities Commission of Ohio and set forth in Section 4901:1-1-03 of the Ohio Administrative Code, as amended from time to time.

#### SECTION II METERING AND BILLING

17. Quantity of Gas Delivered by Meter. Gas will be measured by a meter installed by the Company, which shall be and remain the property of the Company.

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COLUMBIA GAS OF OHIO, INC.

### RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF GAS

17. Information Relative to Service. Information relative to the service that will be supplied at a given location should be obtained from Company. Company will not be responsible for mistakes of any kind resulting from information given orally or over the telephone. A full and complete copy of the Company's tariff covering rates and charges for service and terms and conditions of service is available for public inspection at each of the Company's business offices during normal business hours. The Company will provide a copy of the Customer Rights and Responsibilities handbook upon the request of the customer. The Company shall comply with the tariff disclosure requirements established by the Public Utilities Commission of Ohio and set forth in Section 4901:1-1-03 of the Ohio Administrative Code, as amended from time to time.

#### SECTION II - METERING AND BILLING

18. Quantity of Gas Delivered by Meter. Gas will be measured by a meter installed by the Company, which shall be and remain the property of the Company. Subject to certain exceptions, enumerated below, consumption shall be determined on the basis of the meter registration and bills shall reflect the consumption so registered. Any mistake in reading the registration, however, shall not affect the liability for gas consumed as determined by a corrected reading of the registration.

Without prejudice to its providing metered service, where warranted, the Company may provide gas light service on a non-metered basis, using for billing purposes the approximate average consumption of such appliance at the rate applicable in the area. When the meter is not read, the Company may estimate the quantity of gas consumed and render a bill for such quantity.

A meter registering between three percent (3%) fast and three percent (3%) slow shall be deemed for all purposes to be registering correctly. A meter registering incorrectly shall be replaced by the Company at its expense.

During any period that incorrect registration can be established, the meter readings and bills based thereon shall be adjusted by the Company on the basis of all available information concerning the use of gas by the customer. If, as the result of such adjustment, overpayment or underpayment are shown to have occurred, the Company shall reimburse the customer in the amount of such overpayment and the customer shall pay the Company the amount of such underpayment. The Company shall continue to supply gas to the customer and the customer shall continue to pay the amounts billed pending the adjustment.

The Company shall test the meter, at the request of the customer, in accordance with Section 4933.09 of the Ohio Revised Code and Rule 4901:1-13-04 (D) of the Ohio Administrative Code, and, if he so desires, in his presence, with a tested and sealed meter prover. The customer or the customer's representative may request to be present when the meter test is performed. If the meter is found to be correct, as above defined, the customer shall pay a fee of twenty-five cents (25¢) and the expense of removing it for the purpose of being tested. The date of reinspection shall be stamped on the meter.

189. Back Bbilling. The Company's policy on back billing shall comply with the Orders of the Public Utilities Commission, and Section 4933.28 of the Ohio Revised Code, and Rule 4901:1-13-04 of the Ohio Administrative Code, as amended from time to time.

Filed under the authority of the Public Utilities Commission of Ohio Pursuant to PUCO Entries Dated July 6, 1989 in Case No. 89-500 AU-TRF and March 20, 2003 in Case No. 052-602647-GA-ORDCSS

Issued: Merel+28, 2003 Effective: -April 1, 2003

First Second Revised Sheet No. 5

Cancels

Original First Revised Sheet No. 5

COLUMBIA GAS OF OHIO, INC.

### RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF GAS

<u>2019</u>. Billing Periods. Bills ordinarily are rendered regularly at monthly intervals, but may be rendered more or less frequently at Company's option. Non-receipt of bills by customer does not release or diminish the obligation of customer with respect to payment thereof.

Meters are ordinarily read a bimonthly-intervals but readings may be made more or less frequently at Company's option. The Company must perform at least one actual meter reading on an annual basis contingent upon Customer's compliance with Company access to premise requirements.

20. Payment of Bills. Bills shall be paid by the customer at any office of the Company during its regular office hours or to any one of the Company's authorized collecting agents during the regular office hours of such agent.

Filed under the authority of the Public Utilities Commission of Ohio Pursuant to PUGO Entries Dated July 6, 1989 in Case No. 89-500-AU-TRF and March 20, 2003 in Case No. 052-602647-GA-ORDGSS

Issued: March 28, 2003 Effective: April 1, 2003

Second Third Revised Sheet No. 6

Cancels

First Second Revised Sheet No. 6

### COLUMBIA GAS OF OHIO, INC.

### RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF GAS

Meters are ordinarily read at bimonthly intervals but readings may be made more or less frequently at Company's option. The Company must perform at least one actual meter reading on an annual basis contingent upon Customer's compliance with Company access to premise requirements.

If the customer has refused the Company access to its meter or other property, or if the Company has been unable to obtain an actual meter reading at least once within any twelve-month period, the Company may terminate service in accordance with Rule 15 of these Rules and Regulations.

- 21. Payment of Bills. Bills may be paid by the customer in any of the the following ways:
  - (a) to any one of the Company's authorized collecting agents during the regular office hours of such agent.
  - (b) by bank draft automated withdrawal from customer's bank account,
  - (c) by U.S. mail to the address specified on the bill,
  - (d) by credit/debit card or electronic check through a participating agency, and
  - (e) any other options acceptable to the Company.

Any remittance received by mail at any office of the Company bearing U.S. Postal Office cancellation date corresponding with or previous to the last date of the net payment period will be accepted by the Company as within the net payment period.

- 242. Removal By, and Change in Financial Status of Customer. At the option of the Company, the Company shall have the right to shut off the gas and to remove its property from the customer's premises and the Company shall have the further right, independent of or concurrent with the right to shut off, to demand immediate payment for all gas theretofore delivered to the customer and not paid for, which amount shall become due and payable immediately upon such demand, when the customer vacates the premises, becomes bankrupt or a receiver, trustee, guardian, or conservator is appointed for the assets of the customer, or the customer makes assignment for the benefit of creditors.
- 232. Bill Format and Billing Procedure. The Company's policy on bill format and billing procedure shall comply with Sections 4901:1-18-09-13-11 and 4901:1-29-12 of the Ohio Administrative Codes as amended from time to time.

#### **SECTION III - PHYSICAL PROPERTY**

- 243. Service Lines. The general term "service pipe" or "service line" is commonly used to designate the complete line or connection between the Company main up to and including the meter connection. It consists of two distinct parts, (a) the service line connection, and (b) the customer service line.
  - (a) Service Line Connection. The service line connection consists of the connection at the main, necessary pipe and appurtenances to extend to the property line or the curb cock location, curb cock and curb box. This connection shall be made by the Company, or its representative, without cost to the customer and it remains the property of the Company.

Filed Pursuant to PUCO Entries issued July 6, 1989 in Case No. 89 500 GA-TRF-and January 12, 2005 under the authority of the Public Utilities Commission of Ohio in Case No. 054-1579502-GA-ORDATA.

Issued: January 14, 2005 Effective: January 14, 2005

Second-Third Revised Sheet No. 6
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COLUMBIA GAS OF OHIO, INC.

### RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF GAS

- (b) Customer Service Line. The customer service line consists of the pipe from the outlet of the curb cock or, if there is no curb cock, from the property or lot line, to and including the meter connection. The customer shall own and maintain the customer service line. The Company shall have the right to prescribe the size, location and termination points of the customer's service line. The Company shall have no obligation to install, maintain or repair said customer service line.
- 24. Pressure Regulators. Where service is provided from intermediate or medium pressure distribution-lines, the Company shall furnish the necessary regulator or regulators, which regulator or regulators shall remain the property of the Company.

Filed Pursuant to PUCO Entries issued July 6, 1989 in Case No. 89 500-GA-TRF-and January 12, 2005 under the authority of the Public Utilities

Commission of Ohio in Case No. 054-1579602-GA-ORD-ATA.

First Second Revised Sheet No. 7

Cancels

Original First Revised Sheet No. 7

#### COLUMBIA GAS OF OHIO, INC.

### RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF GAS

and maintain the customer service line. The Company shall have the right to prescribe the size, location and termination points of the customer's service line. The Company shall have no obligation to install, maintain or repair said customer service line.

25. Pressure Regulators. Where service is provided from intermediate or medium pressure distribution lines, the Company shall furnish the necessary regulator or regulators, which regulator or regulators shall remain the property of the Company.

Where service is provided from a high pressure transmission line, the customer shall, at his expense, provide, install and maintain a suitable regulator or regulators for reducing the pressure. The regulator or regulators shall be installed in the manner required by the Company.

The customer shall install and maintain, at his expense, substantial housing acceptable to the Company in size and design for the regulators and the meter in order to protect them from the weather and molestation.

If it becomes necessary to construct, operate, and maintain a heater on the inlet side of the high pressure regulator to maintain satisfactory operation of the regulator or regulators, the gas used in such heater shall be at the expense of the customer and shall be taken from the outlet side of meter serving the customer.

- 256.Meter Furnished. The Company will furnish each customer with a meter of such size and type as the Company may determine will adequately serve the customer's requirements and such meter shall be and remain the property of the Company and the Company shall have the right to replace it as the Company may deem it necessary.
- 276.Meter Location. The Company shall determine the location of the meter. When changes in a building or arrangements therein render the meter inaccessible or exposed to hazards, the Company may require the customer, at the customer's expense, to relocate the meter setting together with any portion of the customer's service line necessary to accomplish such relocation.
- 287. Only Company Can Connect Meter. The owner or customer shall not permit anyone who is not authorized agent of the Company to connect or disconnect the Company's meters, regulators, or gauges, or in any way alter or interfere with the Company's meters, regulators or gauges.
- 298. House Piping. The customer shall own and maintain the house piping from the outlet of the meter to gas burning appliances. The Company shall have no obligation to install, maintain or repair said piping.
- <u>3029.</u> Appliances. The customer shall own and maintain all gas-burning appliances. The Company shall have no obligation to install, maintain, or repair appliances.

Filed\_pursuant to PUCO Order dated January 18, 1996 in Case Nos. 93-1569-GA-SLF, 94-938-GAOATR and 94-939-GA-ATA under the authority of the Public Utilities Commission of Ohio in Case No. 05-602-GA-ORD

ISSUED: January 26, 1996

EFFECTIVE: January 26, 1996

FirstSecond Revised Sheet No. 8
Cancels
OriginalFirst Revised Sheet No. 8

#### COLUMBIA GAS OF OHIO, INC.

### RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF GAS

310. Standards for Customer's Property. The customer's service line, house lines, fittings, valve connections and appliance venting shall be installed with materials and workmanship which meet the reasonable requirements of the Company and shall be subject to inspection or test by the Company. Prior to initial establishment of service the gas piping downstream of the meter must be inspected, either by a local building code authority or other appropriate governmental entity, by a person specifically authorized by such authority or entity to conduct such inspections, or by the Company if no such authority, entity or person conducts such inspections. In addition, prior to the establishment or reestablishment of gas service, the gas piping downstream of the meter must be tested by the Company, or its representative, in accordance with Chapter 4901:1-13-05(A)(3) of the Ohio Administrative Code to determine that no leaks exist. The Company shall have no obligation to establish service until after such inspection and test demonstrates compliance with such requirements of the Company with respect to the facilities in place at the time of the test.

The first inspection or test at any premises, including both service lines and house lines, shall be without charge. In the case of leak, error, patent defect or other unsatisfactory condition resulting in the disapproval of the line by the Company, the necessary correction shall be made at the customer's expense and then the lines will be inspected and tested again—by—the—Company in accordance with Chapter 4901:1-13-05(A)(3) of the Ohio Administrative Code. Each additional inspection andor test, when required after correction, shall be subject to a charge covering the cost thereof.

- 324. Discontinuance of Supply on Notice of Defect in Customer's Property. If the customer's service line, other gas lines, fittings, valves, connections, gas appliances or equipment on a customer's premises are defective or in such condition as to constitute a hazard, the Company, upon notice to it of such defect or condition, may discontinue the supply of gas to such appliances or equipment or to such service line or such other gas lines until such defect or condition has been rectified by the customer in compliance with the reasonable requirements of the Company.
- 332. No Responsibility for Material or Workmanship. The Company is not responsible for maintenance of, or any imperfect material or defective or faulty workmanship in, the customer's service line, house lines, fittings, valve connections, equipment or appliances and is not responsible for any loss or damage arising from inadequate or improper maintenance or from imperfect material or defective or faulty workmanship.
- 343. Inspection of Altered Piping. It shall be the duty of the customer to notify the Company promptly of any additions, changes, alterations, remodeling or reconstruction affecting gas piping on the customer's premises.
- 354. Extension of Distribution Mains. For the purposes of this provision applicants for domestic service shall be divided into classes, as follows:

An applicant who will utilize gas as the major source of energy for air conditioning and space heating and for base load such as water heating, cooking, refrigeration, incineration or drying (hereinafter referred to as a "Class 1 Applicant"); and

Any applicant within the "Lake Mehawk Project Area," which is defined as the area shown on the map set forth on Sheet No. 30b. All extensions in that area shall be made in accordance with the terms of the agreement between Columbia and Utility Pipeline Limited ("UPL") or its successor(s) and assigns approved by the Public Utilities Commission in Case No. 96-422-GA AEC, et al. All persons commencing service in that area for the first time shall pay UPL a contribution in aid of construction, in the amount of \$486.00, prior to the time service is commenced.

Filed pursuant to PUCO Entry dated August 22, 1996 in Case No. 96-422-GA-AEC, et al-under the authority of the Public Utilities

Commission of Ohio in Case No. 95-602-GA-ORD.

ISSUED: September 18, 1996

EFFECTIVE: September 18, 1996

First Revised Sheet No. 10

Cancels

Original Sheet No. 10

### COLUMBIA GAS OF OHIO, INC.

### RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF GAS

In no case shall the total of refunds exceed the amount deposited for the extension. Deposits will not draw interest. All extensions shall be the property of the Company.

The Company shall have no obligation to make any extensions during the months of December, January, February, or March.

Where a main extension is deemed economically justified at the Company's expense, based upon a cost-benefit study, no deposit shall be required.

#### **SECTION IV - GENERAL**

### 356. OBLIGATION TO SERVE

- A. Core Market. The Company is obligated to serve on a firm service basis; (1) 100 percent of Residential customers, (2) 100 percent of the remaining Human Needs customers and (3) 100 percent of the remaining Firm Service customers. Together the above customers constitute the Company's "Core Market".
  - (1) Human Needs Customer. The category "Human Needs" includes any service account where the use of natural gas is for space heating of a permanent residence or for use by a governmental agency or public service organization which provides emergency or life support services. Human needs customers shall include hospitals, nursing homes, and residential correctional institutions, but shall exclude hotels and motels.
  - (2) Remaining Firm Service Customers. This category includes all Non-Residential and Human Needs customers that require Full Requirements Service except for transportation customers who have elected transportation service as of June 3, 1994. All Non-Residential customers using less than 2,000 Mcf per year -must be classified as Remaining Firm Service. Customers on this service can choose either firm sales or firm transportation service.

Filed Pursuant to PUCO Entry dated under the authority of the Public Utilities Commission of Ohio in Case No. 05-602-GA-ORDSeptember 29, 1994 in Case No. 94-987 GA-AIR

Issued: October 26, 1994

Effective: With Gas Used On and After November 1, 1994

First Second Revised Sheet No. 11
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COLUMBIA GAS OF OHIO, INC.

### RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF GAS (CONT'D)

#### SECTION IV GENERAL (Cont'd)

- B. Non-Core Market. The Company's Non-Core Market includes all customers taking transportation service that do not require 100 percent firm service.
- C. Annual Sales Election. Effective January 27, 1995 Customers may only elect to change from sales to transportation service on an annual basis. Notification of a change of service must be provided to Company no later than January 2 with service effective the following April 1. Sales customers may elect to join customer groups between elections. Customer must execute a Service Agreement with the Company in order to receive transportation service. Transportation customers who elect to return to sales service are subject to the Terms and Conditions of Part 60, Obligation to Serve Following Termination of Transportation Agreement.
- 365a. These Rules and Regulations are subject to and include as part thereof all orders, rules and regulations applicable to the Company from time to time issued or established by The Public Utilities Commission of Ohio under its emergency powers.
- 376. The Company reserves the right to modify, alter or amend the foregoing Rules and Regulations and to make such further and other rules and regulations as experience may suggest and as the Company may deem necessary or convenient in the conduct of its business.

Approval of the above tariff language by the Public Utilities Commission of Ohio does not constitute a determination by the Commission that the limitation of liability imposed by the Company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

- 387. Termination Procedure For Nonpayment.
  - (a) Residential Termination Procedure For Nonpayment. The Company shall follow the termination procedure established in Ohio Administrative Code Section 4901:1-18, and any subsequent amendments thereto, which section is incorporated herein by reference. Copies of the rule shall be made available for inspection upon the request or inquiry of any customer or applicant for service.
  - (b) Small Commercial Termination Procedure For Nonpayment. The Company shall follow the termination procedure established in Rule 4901:1-13-08 of the Ohio Administrative Code.

Copies of these rules shall be made available for inspection upon the request or inquiry of any customer or applicant for service.

37a. (c) Advance Notice of Disconnection or Termination of Service. If a Property Owner/Rental Agent requests disconnection of service and there are remaining tenants at the premises, the Company is required to notify the tenants of the intended disconnection of service. This notification will be posted in a conspicuous place at the premises at least 10 working days prior to the scheduled date for disconnection of service. The Property Owner/Rental Agent shall be liable for all gas consumed during the notice period.

Filed pursuant to PUCO Entry dated June 16, 1999 in Case No. 95 826 GA CSS under the authority of the Public Utilites Commission of Ohlo in Case No. 05-602-GA-ORD.

ISSUED: August 16, 1999

EFFECTIVE: With Gas Used On and After August 16, 1999

First Second Revised Sheet No. 11
Cancels
Original First Revised Sheet No. 11

COLUMBIA GAS OF OHIO, INC.

### RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF GAS (CONT'D)

If a tenant requests disconnection of service or if service is to be terminated for non payment, the Company, upon the request of the Property Owner/Rental Agent, shall notify the Property Owner/Rental Agent of the pending disconnection or termination of service. This notification will be made at least 3 working days prior to the scheduled date for disconnection or termination of service. The tenant shall be liable for all gas consumed during the notice period.

Filed pursuant to PUCO Entry dated June 16, 1999 in Case No. 95 826 GA-CSS under the authority of the Public Utilites Commission of Ohio in Case No. 05-602-GA-ORD.

ISSUED: August 16, 1999

EFFECTIVE: With Gas Used On and After August 16, 1999

First Revised Sheet No. 12

<u>Cancels</u>

Original Sheet No. 12

COLUMBIA GAS OF OHIO, INC.

### RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF GAS

If a tenant requests disconnection of service or if service is to be terminated for non-payment, the Company, upon the request of the Property Owner/Rental Agent, shall notify the Property Owner/Rental Agent of the pending disconnection or termination of service. This notification will be made at least 3 working days prior to the scheduled date for disconnection or termination of service. The tenant shall be liable for all gas consumed during the notice period.

389.RULES AND REGULATIONS REGARDING UNIFORM PURCHASE GAS ADJUSTMENT CLAUSE PURSUANT TO SECTION 4905.302, REVISED CODE AND CHAPTER 4901:1-14, OHIO ADMINISTRATIVE CODE ARE INCORPORATED HEREIN BY REFERENCE.

Filed under the authority Pursuant to PUCO Entry dated September 29, 1994 in Case No. 94 987-GA-AIR of the Public Utilities Commission of Ohio in Case No. 05-602-GA-ORD.

Issued: October 26, 1994

Effective: With Gas Used On and After Nevember 1, 1994

<u>First Revised Sheet No. 13</u>
<u>Cancels</u>
Original Sheet No. 13

COLUMBIA GAS OF OHIO, INC.

### RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF GAS

39.

THIS SHEET PART NUMBER 39 IS RESERVED FOR FUTURE USE

Filed Pursuant to PUCO Entry dated September 29, 1994 in Case No. 94-987-GA-AIR under the authority of the Public Utilities Commission of Ohio in Case No. 05-602-GA-ORD.

Issued: October 26,-1994

Effective: With Gas Used On and After November 1, 1994

### **EXHIBIT C-2**

## STATEMENT EXPLAINING REASON FOR CHANGE OF TARIFFS

The Commission, in Case No. 05-602-GA-ORD, promulgated minimum gas service standards ("MGSS") contained in Chapter 4901:1-13, Ohio Administrative Code. Under Rule 4901:1-13-02(E), the rules contained in the MGSS "supersede any inconsistent provisions, terms, and conditions of the gas or natural gas company's tariffs." The tariff changes contained in this Application are intended to harmonize the Company's tariffs with the MGSS requirements.