## The Public Utilities Commission of Ohio TELECOMMUNICATIONS APPLICATION FORM for ROUTINE PROCEEDINGS (Effective: 10/26/2007)

(Pursuant to Case No. 06-1345-TP-ORD)

In the Matter of the Application of AT&T Ohio to Make Various Textural Changes Associated with a Pre- Detariffing Clean-up Project	<ul> <li>) TRF Docket No. 90-5032-TP-TRF</li> <li>) Case No TP</li> <li>) NOTE: Unless you have reserved a Case # or are filing a Contract, leave the "Case No" fields BLANK.</li> </ul>
Name of Registrant(s) AT&T Ohio	Rave the Case No Inclus DEALAR.
DBA(s) of Registrant(s) The Ohio Bell Telephone Company use	es the name AT&T Ohio
Address of Registrant(s) 150 East Gay Street	
Company Web Address www.att.com	
Regulatory Contact Person(s) Maryann H. Mackey	Phone 216 822-0086 Fax 216 822-5722
Regulatory Contact Person's Email Address mm4182@at	t.com
Contact Person for Annual Report Michael R. Schaedler	Phone 216 822-8307
Address (if different from above) 45 Erieview Plaza Suite 1500	Cleveland, Ohio 44114
Consumer Contact Information Kathy Gentile-Klein	Phone 216 822-2395
Address (if different from above) 45 Erieview Plaza Suite 150	0 Cleveland, Ohio 44114
Motion for protective order included with filing? $\Box$ Yes $\blacksquare$ N	No
Motion for waiver(s) filed affecting this case? □Yes ■ No [	Note: Waivers may toll any automatic timeframe.]

# Section I – Pursuant to Chapter 4901:11-6 OAC – Part I – Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below. *CMRS providers: Please see the bottom of Section II.*

NOTES: (1) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.

(2) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at <u>www.puco.ohio.gov</u> under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.

<b><u>Carrier Type</u></b> Other (explain below)	■LEC	□ CLEC	□ CTS	□ AOS/IOS
<b>Tier 1 Regulatory Treatment</b>				
Change Dates within approved Dange	□ TRF <i>1-6-04(B)</i>	□ TRF <i>1-6-04(B)</i>		
Change Rates within approved Range	(0 day Notice)	(0 day Notice)		
New Service, expanded local calling area,	□ ZTA 1-6-04(B)	$\Box$ ZTA 1-6-04(B)		
correction of textual error	(0 day Notice)	(0 day Notice)		
Change Terms and Conditions, Introduce	□ ATA 1-6-04(B)	□ ATA 1-6-04(B)		
non-recurring service charges	(Auto 30 days)	(Auto 30 days)		
Introduce or Increase Late Payment or	$\square$ ATA 1-6-04(B)	□ ATA 1-6-04(B)		
Returned Check Charge	(Auto 30 days)	(Auto 30 days)		
Business Contract	□ CTR 1-6-17	□ CTR 1-6-17		
Busilless Contract	(0 day Notice)	(0 day Notice)		
Withdrawal	□ ATW 1-6-12(A)	□ ATW 1-6-12(A)		
withdrawai	(Non-Auto)	(Auto 30 days)		
Raise the Ceiling of a Rate	Not Applicable	□ SLF 1-6-04(B)		
Kaise the Cennig of a Kate	Not Applicable	(Auto 30 days)		
Tier 2 Regulatory Treatment				
Residential - Introduce non-recurring service	□ TRF 1-6-05(E)	□ TRF 1-6-05(E)		
charges	(0 day Notice)	(0 day Notice)		
Residential - Introduce New Tariffed Tier 2	$\Box$ TRF 1-6-05(C)	□ TRF 1-6-05(C)	□TRF <i>1-6-05(C)</i>	
Service(s)	(0 day Notice)	(0 day Notice)	(0 day Notice)	
Residential - Change Rates, Terms and	■ TRF 1-6-05(E)	□ TRF 1-6-05(E)	$\Box$ TRF 1-6-05(E)	
Conditions, Promotions, Withdrawal or	(0 day Notice)	(0 day Notice)	(0 day Notice)	
Textual Changes				
Residential - Tier 2 Service Contracts	□ CTR 1-6-17	□ CTR 1-6-17	□ CTR 1-6-17	
Residential - Tiel 2 Service Contracts	(0 day Notice)	(0 day Notice)	(0 day Notice)	
Commercial (Business) Contracts	Not Filed	Not Filed	Not Filed	
Business Services (see "Other" below)	Detariffed	Detariffed	Detariffed	1
Residential & Business Toll Services (see	Detariffed	Detariffed	Detariffed	1
"Other" below)				
1		-		

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<u>Certificate Status</u>	ILEC	CLEC	CTS	AOS/IOS
Certification (See Supplemental ACE form)		□ACE 1-6-10	□ACE <i>1-6-10</i>	□ ACE <i>1-6-10</i>
		(Auto 30 days)	(Auto 30 days)	(Auto 30 days)
Add Exchanges to Certificate	□ ATA 1-6-09(C)	□ AAC 1-6-10(F)	CLECs must attach	a current CLEC
	(Auto 30 days)	(0 day Notice)	Exchange Listing F	Form
Abandon all Services - With Customers	□ ABN 1-6-11(A)	□ ABN 1-6-11(A)	□ ABN 1-6-11(B)	□ ABN 1-6-11(B)
	(Non-Auto)	(Auto 90 day)	(Auto 14 day)	(Auto 14 day)
Abandon all Services - Without Customers		□ ABN 1-6-11(A)	□ ABN 1-6-11(B)	$\square$ ABN 1-6-11(B)
		(Auto 30 days)	(Auto 14 day)	(Auto 14 day)
Change of Official Name (See below)	$\square$ ACN 1-6-14(B)	$\square$ ACN 1-6-14(B)	□ CIO <i>1-6-14(A)</i>	□ CIO 1-6-14(A)
	(Auto 30 days)	(Auto 30 days)	(0 day Notice)	(0 day Notice)
Change in Ownership (See below)	□ ACO <i>1-6-14(B)</i>	□ ACO <i>1-6-14(B)</i>	□ CIO <i>1-6-14(A)</i>	□ CIO <i>1-6-14(A)</i>
	(Auto 30 days)	(Auto 30 days)	(0 day Notice)	(0 day Notice) (
Merger (See below)	□ AMT <i>1-6-14(B)</i>	□ AMT 1-6-14(B)	□ CIO <i>1-6-14(A)</i>	□ CIO <i>1-6-14(A)</i>
	(Auto 30 days)	(Auto 30 days)	(0 day Notice)	(0 day Notice)
Transfer a Certificate (See below)	□ ATC <i>1-6-14(B)</i>	□ ATC 1-6-14(B)	□ CIO <i>1-6-14(A)</i>	□ CIO <i>1-6-14(A)</i>
	(Auto 30 days)	(Auto 30 days)	(0 day Notice)	(0 day Notice)
Transaction for transfer or lease of property,	□ ATR 1-6-14(B)	□ ATR 1-6-14(B)	□ CIO <i>1-6-14(A)</i>	□ CIO <i>1-6-14(A)</i>
plant or business (See below)	(Auto 30 days)	(Auto 30 days)	(0 day Notice)	(0 day Notice)
Procedural				
Designation of Process A cont(a)	□ TRF	□ TRF	□ TRF	□TRF
Designation of Process Agent(s)	(0 day Notice)	(0 day Notice)	(0 day Notice)	(0 day Notice)

## Section II – Carrier to Carrier (Pursuant to 95-845-TP-COI), CMRS and Other

Carrier to Carrier	ILEC	CLEC		
Interconnection agreement, or amendment to	$\Box$ NAG	□ NAG		
an approved agreement	(Auto 90 day)	(Auto 90 day)		
Request for Arbitration	□ ARB	□ ARB		
Request for Arbitration	(Non-Auto)	(Non-Auto)		
Introduce or change c-t-c service tariffs,		□ ATA		
		(Auto 30 day)		
Introduce or change access service pursuant	$\Box$ ATA			
to 07-464-TP-COI	(Auto 30 day)			
Request rural carrier exemption, rural carrier	□ UNC	□ UNC		
suspension or modification	(Non-Auto)	(Non-Auto)		
Pole attachment changes in terms and	□ UNC	□ UNC		
conditions and price changes.	(Non-Auto)	(Non-Auto)		
	□ RCC □		□ NAG	
CMRS Providers See 4901:1-6-15	[Registration & Change in Operations]		[Interconnection Ag	
	(0 day)		Amendment] (Auto	90 days)

**Other\*** This filing makes various non-material textural changes to Part 4 Sections 3 and 5, Part 5 Section 2, and Part 6 Sections 1-3 and 5-8 of Tariff No. 20 in a pre-detariffing clean-up effort and impacts tariff sheets with non-residential tier 2 services as well as residential tier 2 services.

\*NOTE: During the interim period between the effective date of the rules and an Applicant's Detariffing Filing, changes to existing business Tier 2 and all toll services, including the addition of new business Tier 2 and all new toll services, will be processed as 0-day TRF filings, and briefly described in the "Other" section above.

All Section I and II applications that result in a change to one or more tariff pages require, at a minimum, the following exhibits. Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR, and CIO applications see the 4901:1-6-14 Filing Requirements on the Commission's Web Page for a complete list of exhibits.

Exhibit	Description:
Α	The tariff pages subject to the proposed change(s) as they exist before the change(s)
В	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right
	margin.
С	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the
	applicable rule(s).

## **AFFIDAVIT**

## Compliance with Commission Rules and Service Standards

I am an officer/agent of the applicant corporation, AT&T Ohio

, and am authorized to make this statement on its behalf.

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on November 19, 2007 at Cleveland, Ohio

\*/s/ Maryann H. Mackey Sr. Director, Regulatory Affairs November 19, 2007

• This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

## **VERIFICATION**

I, Maryann H. Mackey verify that I have utilized the Telecommunications Application Form for Routine Proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

\* /s/ Maryann H. Mackey Sr. Director, Regulatory Affairs November 19, 2007 \*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio Attention: Docketing Division 180 East Broad Street, Columbus, OH 43215-3793

Or Make such filing electronically as directed in Case No 06-900-AU-WVR

# EXHIBIT A

THE OHIO BELL TELEPHONE COMPANY

## Ameritech

Tariff

PART 4 - Exchange Access Services SECTION 3 - Foreign Type Exchange Services

Original Sheet No. 2

1. FOREIGN TYPE EXCHANGE SERVICES (Cont'd)

- B. Foreign Exchange Service
  - 1. General
    - a. Foreign exchange service is furnished intraLATA by the Telephone Company and intraLATA or interLATA by connecting carriers concurring in this tariff in connection with residence and nonresidence classes of service.
      - Note: Foreign exchange service will not be furnished between exchanges which are in the local service area of each other when the foreign exchange offers only flat rate non-residence service and only message rate and/or measured non-residence service is available in the customer's normal serving exchange.
    - b. This subsection of this tariff applies:
      - (1) To foreign exchange service involving two intraLATA exchanges of the Telephone Company:
      - (2) To that part of the joint service and facilities furnished by the Telephone Company in the case of foreign exchange service involving an exchange of the Telephone Company and
        - (a) an exchange of another telephone company within the State of Ohio, or
        - (b) an exchange of a telephone company outside the State of Ohio when each of such exchanges is in the local service area of each other.
    - c. Where neither of the exchanges involved in a foreign exchange service is an exchange of the Telephone Company but the Telephone Company furnishes the interexchange circuit, or a portion thereof, such circuit will be furnished under the provisions of B-3-b following.

Material formerly appeared in Exchange and Network Services Tariff, Section 5, 2nd Revised Sheet No. 67 Issued: October 2, 1995 Effective: October 2, 1995 In accordance with Case No. 95-815-TP-ATA, issued September 1, 1995. By J. F. Woods, President, Cleveland, Ohio

Tariff

PART 4 - Exchange Access Services SECTION 3 - Foreign Type Exchange Services

Original Sheet No. 3

### 1. FOREIGN TYPE EXCHANGE SERVICES (Cont'd)

- B. Foreign Exchange Service
  - 2. Regulations
    - a. The Telephone Company will determine the exchange area and central office area from which the service will be furnished, subject to the provision that the exchange area and central office area from which the service is furnished will be within the local service area of, those available to customers located in, the exchange area from which the customer requested foreign exchange service. In such situations, when two or more telephone companies are involved in furnishing the service, such determination may be made only with the consent of the telephone company which operates the exchange from which the service will be furnished.
    - b. The scope of local service for, and the toll rates to and from, services connected for foreign exchange service are in accordance with the tariff provisions of the exchange area from which the service is furnished. Where special operating is required, an additional monthly charge may be made to cover the expense incurred by the Telephone Company for such operating.
    - c. Toll restriction may be provided on PBX trunks and non-residence rotary and non-rotary service furnished between exchanges of the Telephone Company. Toll restriction on such services when furnished between an exchange of the Telephone Company and an exchange of another telephone company, will be provided only with the concurrence of such other telephone company.

When the toll restriction is furnished in a Telephone Company exchange, the rates and charges for toll restriction covered in this tariff apply. When the toll restriction is provided in an exchange of another telephone company, the tariff provisions of such other telephone company for toll restriction will apply.

- 3. Rates and Charges
  - a. The following rates and charges apply to the exchange service and associated services:
    - (1) The monthly network access line and central office termination rates and charges are those applicable in the exchange area from which the service is furnished. Subsequent move and change charges associated with the service are those applicable in the exchange area in which the customer is located.
    - (2) The monthly rates and charges for non-continuous property extension service, including secretarial lines, and other associated items of service are those applicable in the exchange area in which the customer or such extension service and other items are located.

Material formerly appeared in Exchange and Network Services Tariff,<br/>Section 5, 2nd Revised Sheet No. 67.1, 4th Revised Sheet No. 68Issued: October 2, 1995Effective: October 2, 1995

In accordance with Case No. 95-815-TP-ATA, issued September 1, 1995.

By J. F. Woods, President, Cleveland, Ohio



P.U.C.O. NO. 20 PART 4 SECTION 3

PART 4 - Exchange Access Services SECTION 3 - Foreign Type Exchange Services 2nd Revised Sheet No. 4 Cancels 1st Revised Sheet No. 4

1. FOREIGN TYPE EXCHANGE SERVICES (Cont'd)

- B. Foreign Exchange Service (Cont'd)
  - 3. Rates and Charges (Cont'd)
    - b. Interexchange circuits and associated facilities
      - The interexchange circuit mileage is the distance between rate centers determined in accordance with Part 15, Section 1 of this Tariff, subject to the following:
        - (a) Where the entire circuit is furnished under the provisions of this tariff; measurement is between the rate center of the exchange area in which the customer is located and the rate center of the exchange area from which service is requested, except as covered in the following paragraph.

Between the Girard Exchange of the Telephone Company and the Vienna Area of the Warren Exchange of the United Telephone Company as defined in the United Telephone Company's tariffs, the interexchange circuit mileage is the air line distance between the Girard central office of the Telephone Company and the intersection of State Route 193 and Warren-Sharon Road in the unincorporated community of Vienna, Trumbull County, Ohio.

	Monthly Rate	USOC	_
(2) Interexchange circuits, each mile or fraction thereof	\$4.15	1LHB4*	
(3) Interexchange circuit service terminals, each	* *	P3N	(C)
The above monthly rate applies per two pos- center in which the circuit terminates, co service location(s) or connects to the pos- furnished under the provisions of Part 15 Tariff.	onnects to the c ction of the cir	ustomer's cuit	

\*Additional codes appear in departmental practices.

\*\* See Ohio Tariff 20, Part 15, Section 2 for USOC P3N rate. (N)

Issued: November 8, 2004 Effective: November 8, 2004

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

THE OHIO BELL TELEPHONE COMPANY

## Ameritech

P.U.C.O. NO. 20 PART 4 SECTION 3

Tariff

PART 4 - Exchange Access Services SECTION 3 - Foreign Type Exchange Services

Original Sheet No. 5

1. FOREIGN TYPE EXCHANGE SERVICES (Cont'd)

- B. Foreign Exchange Service (Cont'd)
  - 3. Rates and Charges (Cont'd)
    - c. Interoffice and local circuits for main station service
      - (1) A local loop charge does not apply in connection with the foreign exchange service main station service since the monthly rate for the network access line covers the provisions of the loop between the customer's location and his normal serving central office; however the following monthly rate applies for the associated service area function:

	Monthly Rate	USOC
Foreign exchange service area function charge, each line	\$14.95	OPKFX

- (2) Whenever the customer is located in a central office area other than in which the rate center is located, a chargeable interoffice circuit is required.
- d. Non-continuous property extension service, including secretarial lines
  - (1) When non-continuous property extension service is provided (a) within the exchange area in which the customer is located, (b) within the exchange area from which the foreign exchange service was requested, or (c) when the aforementioned exchange areas are exchange areas of the Telephone Company, within any other telephone company exchange area which is in the local service area of either of the aforementioned exchange areas, the applicable interoffice circuits should be measured between the extension service central office and either the central office normally serving the area in which the customer is located or the rate center central office of the exchange area from which the foreign exchange service was requested, whichever results in a lower circuit rate to the customer.
  - (2) When extension service is provided within an exchange area other than the Telephone Company exchange areas specified in(1) preceding, the provisions of e, Foreign exchange extension service, following apply.
  - (3) Subject to the provisions of (1) preceding, local and interoffice circuits for extension service are furnished under the regulations and rates set forth in Section 5 of this Part following.

Material formerly appeared in Exchange and Network Services Tariff, Section 5, 7th Revised Sheet No. 70, 2nd Revised Sheet No. 71 Issued: October 2, 1995 Effective: October 2, 1995 In accordance with Case No. 95-815-TP-ATA, issued September 1, 1995. By J. F. Woods, President, Cleveland, Ohio

Tariff

PART 4 - Exchange Access Services SECTION 3 - Foreign Type Exchange Services

Original Sheet No. 6

1. FOREIGN TYPE EXCHANGE SERVICES (Cont'd)

- B. Foreign Exchange Service (Cont'd)
  - 3. Rates and Charges (Cont'd)
    - e. Foreign exchange extension service
      - (1) Interexchange circuits
        - (a) Extension service which is associated with local exchange service or foreign central office service and is located within an exchange area other than a Telephone Company exchange area which is in the local service area of the customer's main location is classified as foreign exchange extension service for which an interexchange circuit is required, measured between the rate centers of the exchange areas involved.
        - (b) Extension service which is associated with foreign exchange service and is located in an exchange area other than the Telephone Company exchange areas specified in d-(1) preceding is classified as foreign exchange extension service. The required interexchange circuit is measured between the rate center of the exchange area in which the extension service is located and either the rate center of the exchange area where the customer is located or the rate center of the exchange area from which the foreign exchange service was requested, whichever will result in a lower circuit rate to the customer.
        - (c) Subject to the provisions of (a) and (b) preceding, interexchange circuits are furnished under the regulations and rates set forth in 3-b preceding.
      - (2) Local and interoffice circuits associated with interexchange circuits
        - (a) A circuit (local or interoffice and local, as appropriate) is required, measured between the extension service location and the serving rate center.
        - (b) Where the main location of the associated local exchange service is in a multi-office exchange area and such main location is not within the rate center central office, an inter-office circuit between the central office areas involved is required.
        - (c) Where foreign exchange extension service is associated with foreign central office service and neither the central office in which the customer is located nor the central office from which the service is being furnished is the rate center central office, an interoffice circuit is required, measured between the rate center central office and whichever of the aforementioned central offices will result in a lower circuit rate to the customer.

Material formerly appeared in Exchange and Network Services Tariff, Section 5, 2nd Revised Sheet Nos. 71, 72

Issued: October 2, 1995

Effective: October 2, 1995

In accordance with Case No. 95-815-TP-ATA, issued September 1, 1995.

By J. F. Woods, President, Cleveland, Ohio



P.U.C.O. NO. 20 PART 4 SECTION 3

PART 4 - Exchange Access Services SECTION 3 - Foreign Type Exchange Services lst Revised Sheet No. 7 Cancels Original Sheet No. 7

## 1. FOREIGN TYPE EXCHANGE SERVICES (cont'd)

- B. Foreign Exchange Service (cont'd)
  - 3. Rates and Charges (cont'd)
    - e. Foreign exchange extension service (cont'd)
      - (2) (cont'd)
        - (d) Subject to the provisions of (a), (b) and (c) preceding, local and interoffice circuits are furnished under the regulations and rates set forth in Section 5 of this Part following.
    - f. Requests to furnish exchange service from another central office

Where service is furnished from a multi-office exchange area and the customer requests that the service be furnished from a central office other than as determined by the Telephone Company under the provisions of A.2.a. preceding, a chargeable interoffice circuit between the central office areas involved is required.

g. Requests to furnish exchange service from another exchange area

Where under the provisions of B.2.a. preceding, the Telephone Company determines that service will be furnished from an exchange area other than that from which service is requested and the customer insists that the service be furnished from the exchange area from which he requested service, the service will be so furnished; however, where the furnishing of the service from the exchange area from which service was requested requires the installation of additional equipment and facilities, such as loading coils, repeaters, special relay circuits, signaling circuits, etc., for local or toll transmission and supervisory purposes, additional charges based upon costs incurred may be applied.

h. Night transfer arrangement

Night transfer arrangement permits the interexchange of incoming calls between an individual or PBX trunk service and a foreign exchange service of the same class and grade. This arrangement will be furnished provided the telephone numbers for both such services are assigned in the same central office unit.

	Nonrecurring	Monthly	(T)
Description /Billing Code/	Charge	Rate	(T)
Control equipment in central office, per arrangement /NTA/	\$616.05	\$10.05	(T) (R)

Issued: January 9, 2003

Effective: January 9, 2003

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio



PART 4 SECTION 3

	lst Revised Sheet No. 7-P
PART 4 - Exchange Access Services	Cancels
SECTION 3 - Foreign Type Exchange Services	Original Sheet No. 7-P

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Issued: January 9, 2003

Effective: January 9, 2003

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio



7th Revised Sheet No. 9 Cancels 6th Revised Sheet No. 9

PART 4 - Exchange Access Services SECTION 5 - Other Exchange Access Services

/1/

/1/ Material now appears on Original Sheet 41 in Part 20, Section 4 of this Tariff.

Issued: July 30, 2004

Effective: August 1, 2004

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 4 - Exchange Access Services



3rd Revised Sheet No. 9.1 Cancels SECTION 5 - Other Exchange Access Services 2nd Revised Sheet No. 9.1

/1/

/1/ Material now appears on Original Sheet 42 in Part 20, Section 4 of this Tariff.

Issued: July 30, 2004

Effective: August 1, 2004

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

Tariff

PART 4 - Exchange Access Services SECTION 5 - Other Exchange Access Services

Original Sheet No. 14

1. OTHER EXCHANGE ACCESS SERVICES (Cont'd)

- B. Combination Main Station Service (Cont'd)
  - 2. A directory listing with distinctive call numbers is furnished with each line. Connections between stations of such lines are established through the central office.
  - 3. Where it is necessary to install additional equipment, such as loading coils, repeaters, special relay circuits, etc., additional charges based upon costs incurred, may be applied.
  - 4. Each line is charged for at the established individual line rate applicable in accordance with the classification of the service as non-residence or residence.
  - 5. Where message rate service is furnished at both locations, the local message allowance is combined.
  - In multi-office exchanges where it is necessary to use circuits between central offices to make the service operative, foreign central office service rates apply in addition to the rates for the classes of service furnished.

## 2. CIRCUITS

- A. Regulations
  - 1. The rates specified in this section apply where both terminals of a circuit are in an exchange area of the Telephone Company, or, except as otherwise specifically provided in this tariff, in Telephone Company exchange areas each of which is in the local service area of the other.
  - 2. The rates specified in this section are in addition to the rates and charges which may be applicable for any terminal equipment required.
  - 3. The Telephone Company will perform usual maintenance and replacement of circuits only on non-continuous property circuits. Same continuous property circuits will be maintained and replaced on a Premises Work and Material charges non-regulated basis.
  - 4. Where it is necessary to provide new construction in furnishing such circuits, such construction will be provided at the charges specified in Part 2, Section 5 of this tariff.
  - 5. Where it is necessary to provide additional equipment, such as loading coils, repeaters, special relay circuits, etc., for local or toll transmission or supervisory purposes, additional rates or charges based upon costs incurred, may be applied.
  - 6. When circuits are furnished to connect off-property stations of PBX systems, the regulations set forth in Part 15, Section 2 of this tariff with respect to Signaling Arrangements apply to such circuits.

Material formerly appeared in Exchange and Network Services Tariff, Section 5, Original Sheet No. 74, 4th Revised Sheet No. 84 Issued: October 2, 1995 Effective: October 2, 1995 In accordance with Case No. 95-815-TP-ATA, issued September 1, 1995. By J. F. Woods, President, Cleveland, Ohio



P.U.C 0. NO 20 PART 4 SECTION 5

PART 4 - Exchange Access Services SECTION 5 - Other Exchange Access Services 1st Revised Sheet No. 15 Cancels Original Sheet No. 15

#### 2. CIRCUITS (Cont'd)

B. Monthly Rates

- 1. For installations made prior to March 1, 1939, customers were permitted to provide their outside wiring. Such customer-provided outside wiring is maintained at the expense of the customer.
- 2. Whenever the Telephone Company's general distributing plant is used by the customer to furnish a circuit on the same premises or between premises within a building or on continuous property, the rates in 4. following apply.
- 3. Terminals of the circuit on different premises on non-continuous property:
  - a. All terminals within same central office area:
    - (1) Local circuits furnished between each circuit terminal location and the central office normally serving such location.

A local circuit is comprised of two rate elements.

When local circuits are provided in those central office areas that are not designated in Paragraph 3, apply a local loop charge and a service area function charge as follows:

	Monthly	
	Rate	USOC
(a) Local Loop	\$19.05(I)	1LLBJ <sup>/1/</sup> (C)
(b) Service Area Function		
- Off-premises extension static - Off-premises PBX main or exte		OPEXX
station	7.95	OPENS
Two-wire interface with effect two-wire facilities furnished PBX off-premises main and ext stations capable of operating loops with resistance up to 1300 ohms (with Signaling Arrangements as covered in Pa Section 8 of this tariff /1/ Additional codes appear in departmental practi	d for cension g over art 8, 7.95	OPERS (C)
	fective: October 2	6, 2005
In accordance with an Order issued by the Public U Ohio, dated January 6, 2003, Case No. 02-3069-TP-A	tilities Commission	•

By Connie Browning, President, Cleveland, Ohio



2nd Revised Sheet No. 16 Cancels 1st Revised Sheet No. 16

## 2. CIRCUITS (CONT'D)

B. Monthly Rates (cont'd)

PART 4 - Exchange Access Services

SECTION 5 - Other Exchange Access Services

3. (cont'd)

- a. All terminals within same central office area (cont'd)
  - (1) (cont'd)
    - (b) (cont'd)

Description /Billing Code/	Monthly Rate				
- Concentrator-Identifier talking path /OPERS/	\$1.25				
- Signaling /OPECS/	-				
<ul> <li>Off-premises station of dial communicating or intercommunicating arrangement /OPH1C/</li> </ul>	-				
- Secretarial line /OPFTA/	-				
4. Terminals of the circuit on different premises on non-continuous property					
a. All terminals within same central office area					
(1) Local circuits furnished between each circuit ter and the central office normally serving such loca					
A local circuit is comprised of two rate elements.					
When local circuits are provided under the provis Paragraph 3, apply a local loop charge and a serv charge as follows:					
Description /Billing Code/	Monthly Rate				

(a) Local Loop /1LLBJ/ $^{1/}$ \$19.05(I)

/1/ Additional codes appear in departmental practices.

Issued: October 26, 2005 Effective: October 26, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio



PART 4 SECTION 5

	lst Revised Sheet No. 16-P
PART 4 - Exchange Access Services	Cancels
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Issued: January 9, 2003

Effective: January 9, 2003

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio



P.U.C.O. NO 20 PART 4 SECTION 5

1st Revised Sheet No. 17 Cancels

PART 4 - Exchange Access Services SECTION 5 - Other Exchange Access Services

Original Sheet No. 17

## 2. CIRCUITS (cont'd)

- B. Monthly Rates (cont'd)
  - 4. Terminals of the circuit on different premises on non-continuous property (cont'd)
    - a. All terminals within same central office area (cont'd)
      - (1) (cont'd)

Description /Billing Code/	Monthly Rate	(T) (T)
(b) Service Area Function		
- Off-premises PBX main or extension station /OPENS/	\$7.95	(R)
Two-wire interface with effective two-wire facilities furnished for PBX off-premises main and extension stations capable of operating over loops with resistance up to 1300 ohms (with Signaling Arrangements as covered in Part 8, Section 8 of this Tariff) /OPERS/	7.95	(R)
- Signaling /OPECS/	-	
- Off-premises station of dial communicating or intercommunicating arrangement /OPECS/	_	

Issued: January 9, 2003

Effective: January 9, 2003

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio



PART 4 SECTION 5

	1st Revised Sheet No. 17-P
PART 4 - Exchange Access Services	Cancels
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Issued: January 9, 2003

Effective: January 9, 2003

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio



PART 4 - Exchange Access Services SECTION 5 - Other Exchange Access Services 1st Revised Sheet No. 20 Cancels Original Sheet No. 20

#### 2. CIRCUITS (cont'd)

- B. Monthly Rates (cont'd)
  - 4. Terminals of the circuit on different premises on non-continuous property (cont'd)
    - c. Terminals in different central office areas (Maximum)
      - (1) Local circuits furnished between each circuit terminal location and the central office normally serving such location.

A local circuit is comprised of two rate elements.

When local circuits are provided under the provisions of Paragraph 3, apply a local loop charge and a service area function charge as follows:

(a) Local Loop

Issued: January 9, 2003

For monthly, see a.(2)(a) preceding.

Description /Billing Code/

Monthly Rate (T)

(b) Service Area Function

- Off-premises PBX main or extension station /OPUND/	\$10.50	(R)
- Two-wire interface with effective two-wire facilities furnished for PBX off-premises main and extension stations capable of operating over loops with resistance up to 1300 ohms (with signaling Arrangements as covered in Part		/ 1 /
8, Section 8 of this Tariff. /OPUND/	\$10.50	(R)/1/

/1/ Material formerly appeared on 1st Revised Sheet 21.

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

EXHIBIT A SHEET 16

Effective: January 9, 2003



PART 4 SECTION 5

	lst Revised Sheet No. 20-P
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Issued: January 9, 2003

Effective: January 9, 2003

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio



2nd Revised Sheet No. 21

part 4 -	E	xchange	Access Servic	es					(	Cance	els
SECTION 5	5 -	Other	Exchange Acce	SS	Services	1	lst	Revised	Sheet	No.	21

## 2. CIRCUITS (cont'd)

- B. Monthly Rates (cont'd)
  - 4. Terminals of the circuit on different premises on non-continuous property (cont'd):
    - c. Terminals in different central office areas (Maximum) (cont'd):
      - (1) (cont'd)

Description /Billing Code/	Monthly Rate
(b) Service Area Function (cont'd)	
- Signaling /OPWSG/	-
- Off-premises station of dial communicating or inter-communicating arrangement /OPH1C/	-
(c) The provisions in c.(1) (a) and (b) also apply to furnished under this paragraph c.(1)	local circuits
(2) In addition to the charges specified in c.(1) preceded to the charges are specified in c.(1) preceded to the contract of the contract of the contract of the charge of the contract of the charge of the contract of the c	-
interoffice circuit furnished between the central of Part 15, Sections 1 and 2) serving the circuit termi	
Part 15, Sections 1 and 2) serving the circuit termi	inal locations: Monthly
Part 15, Sections 1 and 2) serving the circuit termi Description /Billing Code	inal locations: Monthly Rate 8.20 ent central sum of the two

Issued: January 9, 2003 Effective: January 9, 2003 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio



PART 4 SECTION 5

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Issued: January 9, 2003

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In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio



P.U.C .0. NO. 20 SECTION 5 PART 4

1st Revised Sheet No. 23 Cancels

PART 4 - Exchange	ge Access Services		Cancels
SECTION 5 - Othe	er Exchange Access Services	Original	Sheet No. 23

### 4. JOINT USER SERVICE (See Note)

- A. Regulations
  - 1. Joint user service is a service whereby one non-residence customer is permitted to share the exchange service of another non-residence customer. Under this arrangement the joint users utilize the same basic exchange service in lieu of each subscribing to their own exchange service. To facilitate this use, one primary directory listing is provided for each joint user.
  - 2. Joint user service is provided in connection with non-residence exchange service, PBX trunks and Centrex service.

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- 3. Applications for joint user service and for associated additional service or facilities, must be made by the customer who is responsible for the payment of all charges incurred, regardless of where such charges are associated with his usage or that of any of his joint users.
- 4. The total charges for telephone service allocated by the customer among the customer and his joint users shall not exceed the charges of the Telephone Company to such customer as set forth in this tariff.
- 5. Joint users of a customer's service must have the option of obtaining service directly from the Telephone Company.
- B. Monthly Rates
  - 1. Non-residence service and PBX trunks.

For each joint user the monthly rate is the rate applicable for the service with which the joint user is associated, i.e., exchange service, or PBX trunk service, divided by two, if the quotient is a multiple of five cents; otherwise the monthly rate is the next higher multiple of five cents.

2. Centrex service

For each joint user the monthly rate is applicable monthly rate for a Centrex station (first 100) at the primary location of the Centrex service with such joint user is associated, divided by two, if the quotient is a multiple of five cents; otherwise the monthly rate is the next higher multiple of five cents.

NOTE: Effective July 2, 1982, no further requests for joint user arrangements under the provisions of this section will be accepted by the Telephone Company from non-residence customers who are located in central office areas in which measured rate service is available; however in such areas, the Telephone Company will continue to provide joint user arrangements in service. New joint user arrangements may be provided to non-residence customers located in central office areas in which measured rate service is not available.

August 11, 2004 Effective: September 10, 2004 Issued:

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio



P.U.C.O. NO. 20 PART 4 SECTION 5

lst Revised Sheet No. 24 Cancels Original Sheet No. 24

PART 4 - Exchange Access Services SECTION 5 - Other Exchange Access Services

## 5. SPECIAL TRUNKS AND OTHER FACILITIES

A. Special Recording Trunks

Special recording trunks are provided with Telephone Company-provided and customer-provided PBX systems furnished to transient hotels and motels, hospitals and university dormitories for the purpose of connecting such PBX systems directly with the nearest toll equipped office. Such special recording trunks are furnished at the following monthly rate:

Special recording trunk Apply monthly rate, applicable in the exchange area in which the customer is located, for a Non-Residence PBX Trunk, as covered in Section 2 preceding.

Des	scription /Billing Code/	Nonrecurring Charge	Monthly Rate	Termination Liability	(T) (T)
в.	Digit absorbing attendant trunk for Common Control Switching Arrangements (CCSA) /41Q/	\$366.85	\$ 30.55	\$ 618.35	
C.	Attendant trunk extender circuit to permit attendant to extend LSA calls to the CCSA network or calls from CCSA network to LSA	_	34.60	406.10	(R)
D.	Additional facilities to terminate CCSA access line for answer only and conferencing in a key telephone system conference arrangement	593.00	40.40	_	
Е.	CCSA access line terminals each	_	116.50	1,340.55	(R)

Issued: January 9, 2003

Effective: January 9, 2003

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio



PART 4 SECTION 5

	lst Revised Sheet No. 24-P
PART 4 – Exchange Access Services	Cancels
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Issued: January 9, 2003

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In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio



P.U.C.O. NO. 20 PART 4 SECTION 5

1st Revised Sheet No. 32 Cancels Original Sheet No. 32

## PART 4 - Exchange Access Services SECTION 5 - Other Exchange Access Services

### 9. OFFICEPAK

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#### A. DESCRIPTION

OfficePak is a winback service arrangement that combines a business (T) exchange network access line with Feature Link Service. Customers (T) subscribing to OfficePak are also eligible for a discounted intraLATA message telecommunications rate.

### **B. DEFINITIONS**

OfficePak provides Feature Link Service and intraLATA toll at a fixed (T) rate for a 36 month term period. To be eligible for OfficePak customers (T) must also subscribe to individual business exchange network access lines with message rate service.

#### C. TERMS AND CONDITIONS

- 1. OfficePak is available to previous SBC Ohio business customers who disconnected local exchange service subsequent to January 1, 1995 for the purpose of establishing service with another local exchange carrier and who now wish to return to SBC Ohio local exchange (C) service. Previous SBC Ohio customers must have maintained a current (C) account and have no outstanding debts owed to SBC Ohio. (T)(C)
- 2. OfficePak is available to customers that require 2 to 19 individual (T) business exchange network access lines. OfficePak is not available (T) on FX Service, Remote Switching Service, WATS access lines, PBX or (C) Centrex Service.

Issued: August 11, 2004

Effective: September 10, 2004

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

Tariff

P.U.C.O. NO. 20 PART 4 SECTION 5

PART 4 - Exchange Access Services SECTION 5 - Other Exchange Access Services

Original Sheet No. 33

#### 9. AMERITECH OFFICEPAK (cont'd)

#### C. TERMS AND CONDITIONS (cont'd)

- 3. The Ameritech OfficePak toll rate as noted in **D. PRICES** applies to customer-dialed station-to-station intraLATA toll calls. The Ameritech OfficePak toll rate may not be combined with other message telecommunications calling plans or discounts.
- 4. A 60 day customer satisfaction guarantee allows new Ameritech OfficePak customers to cancel their service agreement without incurring termination liability charges.
- 5. Ameritech OfficePak components include business exchange network access lines, message rate usage, intraLATA toll, and Ameritech Feature Link Service. To be eligible for Ameritech OfficePak all plan components must be Ameritech-provided services.
- In addition to the rates noted in *D. PRICES*, End-User Common Line (EUCL) charges, local and state additional charges, and taxes are applicable.

Issued: November 20, 1997 Effective: November 20, 1997 In accordance with Case No. 97-1524-TP-ATA, issued November 20, 1997. By J. F. Woods, President, Cleveland, Ohio (N)



P.U.C.O. NO. 20 PART 4 SECTION 5

2nd Revised Sheet No. 34PART 4 - Exchange Access ServicesCancelsSECTION 5 - Other Exchange Access Services1st Revised Sheet No. 34

#### 9. AMERITECH OFFICEPAK (cont'd)

#### D. PRICES

The rates and charges for Ameritech OfficePak are specified below.

#### 1. Service Elements

Description	Nonrecurring Charge	Monthly Payment 36 Months	(T) (T)
OfficePak <sup>/1/</sup> per line equipped	_	\$4.39	(R)
IntraLATA toll	\$0.10 per minute		(R)

/1/ Requires the purchase of individual business network access lines and message rate service.

Issued: January 9, 2003

Effective: January 9, 2003

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio



PART 4 SECTION 5

Tariff

	lst Revised Sheet No. 34-P
PART 4 - Exchange Access Services	Cancels
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Issued: January 9, 2003

Effective: January 9, 2003

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

Tariff

P.U.C.O. NO. 20 PART 4 SECTION 5

PART 4 - Exchange Access Services SECTION 5 - Other Exchange Access Services

Original Sheet No. 35

## 9. AMERITECH OFFICEPAK (cont'd)

#### D. PRICES (cont'd)

#### 2. Other Applicable Charges and Payments

During the Ameritech OfficePak trial period, otherwise applicable Ameritech Feature Link Service and business exchange network access line Service Establishment charges will not apply. Additionally, a one-time award of \$72.00 will be credited to Ameritech OfficePak subscribers' first bill.

References:

Service	Reference	
Non-Residence Exchange Access	P.U.C.O. NO. 20 Part 4, Section 2	
Local Exchange Usage, Message Rate Service	P.U.C.O. NO. 20 Part 4, Section 2	
End User Common Line Charges	Ameritech Operating Companies Access Services Tariff, F.C.C. NO. 2, Section 4	
Ameritech Feature Link Service	P.U.C.O. NO. 20 Part 7, Section 5	(N)

Issued: November 20, 1997 Effective: November 20, 1997 In accordance with Case No. 97-1524-TP-ATA, issued November 20, 1997. By J. F. Woods, President, Cleveland, Ohio

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P.U.C.O. NO. 20 PART 4 SECTION 5

PART 4 - Exchange Access Services SECTION 5 - Other Exchange Access Services

Original Sheet No. 36

9. AMERITECH OFFICEPAK (cont'd)

D. PRICES (cont'd)

3. Payment Plans

#### Term Payment Plans

Term Payment plans allow customers to pay a fixed price for service over a fixed payment period. During the effective term period, the monthly price is not subject to Company-initiated price changes.

The Ameritech OfficePak term period is 36 month.

Customers subscribing to Ameritech OfficePak will benefit from the trial rate for the entire subscribed to term period as long as such service remains at the location at which it is furnished and until such service is changed or disconnected.

Upon expiration of an OfficePak service agreement the customer will have the choice of entering into a new OfficePak service agreement, if available, at current prices or discontinue service. If the customer does not select either of the above, the service will be continued on a month-to-month basis. The month-to-month Feature Link Service prices currently in effect at the time of service agreement expiration will apply. Customers may also elect to subscribe to other available package service arrangements.

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Issued: November 20, 1997 Effective: November 20, 1997 In accordance with Case No. 97-1524-TP-ATA, issued November 20, 1997. By J. F. Woods, President, Cleveland, Ohio

EXHIBIT A SHEET 28

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P.U.C.O. NO. 20 PART 4 SECTION 5

Tariff

PART 4 - Exchange Access Services SECTION 5 - Other Exchange Access Services

Original Sheet No. 37

### 9. AMERITECH OFFICEPAK (cont'd)

#### D. PRICES (cont'd)

#### 4. Termination Charges

Customers terminating an OfficePak service agreement prior to expiration of the 36 month term period are subject to the following termination charges:

<u>Termination Liability</u> = [number of OfficePaks provided per service agreement] \* [ remaining number of months in term period] \* [Office-Pak monthly price],

AND

All Ameritech Feature Link Service or business exchange network access line Service Establishment Charges waived during the Office-Pak trial subscription period. Additionally, the \$72.00 one-time credit will be debited to the customer's account.

Commission approval of the above termination liability language is not intended to indicate that the Commission has sanctioned any particular legal result should a dispute arise between the parties. In the event of a dispute signators to such contracts may pursue whatever legal remedies they deem appropriate to resolve the dispute.

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Issued: November 20, 1997 Effective: November 20, 1997 In accordance with Case No. 97-1524-TP-ATA, issued November 20, 1997. By J. F. Woods, President, Cleveland, Ohio

THE OHIO BELL TELEPHONE COMPANY

## Ameritech

P.U.C.O. NO. 20

Tariff

PART 5 SECTION 2

lst Revised Sheet No. 2 Cancels Original Sheet No. 2

PART 5 - Centrex Services SECTION 2 - Other Centrex Services

1. DORMITORY CENTREX SERVICE (cont'd)

### A. DESCRIPTION (cont'd)

#### Billing Arrangements (cont'd)

• Arrangement B

The Company is responsible for the billing and collecting of toll charges for messages charged to dormitory stations and dormitory individual lines. The customer is responsible for the payment of all other rates and charges applicable to such stations and lines and shall, at its option either:

- be responsible for the payment of toll charges billed to dormitory stations and dormitory individual lines determined by the Telephone Company to be uncollectible from the students to whom such charges are billed, or
- render reasonable assistance to the Company in the collection of such charges.

#### **B. DEFINITIONS**

#### Common Areas

Common areas include, but are not limited to, hallways, study areas and recreational rooms used by all residents of the dormitory.

#### Dormitory Stations

Dormitory rooms include rooms which are designed and furnished to afford sleeping accommodations or a combination of sleeping and study accommodations, for use by one or more students.

#### Dormitory Suites

Dormitory suites include units which are comprised of a common study room and one or more rooms with sleeping accommodations for use by one or more students. Material formerly appeared in Part 5, Section 2, Sheet Nos. 1-4. Issued: September 18, 1996 Effective: September 18, 1996 In accordance with Case No. 96-834-TP-ATA, issued August 16, 1996. By J. F. Woods, President, Cleveland, Ohio

EXHIBIT A SHEET 30

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PART 5

Tariff

P.U.C.O. NO. 20

SECTION 2

PART 5 - Centrex Services SECTION 2 - Other Centrex Services 1st Revised Sheet No. 3 Cancels Original Sheet No. 3

1. DORMITORY CENTREX SERVICE (cont'd)

## C. TERMS AND CONDITIONS

- 1. Individual listings are not provided for each dormitory station.
- 2. Dormitory individual lines will be furnished where facilities permit.
- 3. Toll Restriction
  - Except as described below, the Company reserves the right to restrict dormitory stations and dormitory individual lines, furnished under **Billing Arrangement B**, from direct outward dialing of message toll calls, at no additional charge to the customer. Where such restriction is requested by the customer in connection with dormitory stations and dormitory individual lines furnished under **Billing Arrangement A**, toll restriction will be furnished as set forth in Part 20, Section 5 of the Ameritech Catalog.
  - Toll restriction on dormitory stations and dormitory individual lines, furnished under **Billing Arrangement A** or **B**, which are located in common areas of a dormitory shall be furnished as set forth in Part 20, Section 5 of the Ameritech Catalog.
- 4. Dormitory stations and dormitory individual lines will not be used as credit towards meeting the minimum monthly charges.

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Material formerly appeared in Part 5, Section 2, Sheet Nos. 1-4.

Issued: September 18, 1996 Effective: September 18, 1996

In accordance with Case No. 96-834-TP-ATA, issued August 16, 1996.

By J. F. Woods, President, Cleveland, Ohio

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Tariff

P.U.C.O. NO. 20

SECTION 2

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PART 5 - Centrex Services SECTION 2 - Other Centrex Services

Original Sheet No. 5

PART 5

1. DORMITORY CENTREX SERVICE (cont'd)

## D. PRICES (cont'd)

### 2. Other Applicable Charges and Payments

The following services are referenced in Dormitory Centrex Service.

References:

Service	Reference
Message Rate Service	Ameritech Tariff, P.U.C.O. No. 20, Part 4, Section 2
Circuit Rates	Ameritech Tariff, P.U.C.O. No. 20, Part 4, Section 5 Paragraph 2 - <b>CIRCUITS</b>
Toll Restriction	Ameritech Catalog, Part 20, Section 5 <b>CENTREX SERVICE</b> , Paragraph H - <i>Miscellaneous Service Arrangements</i>

Material formerly appeared in Part 5, Section 2, Sheet Nos. 1-4.

Issued: September 18, 1996 1996 In accordance with Case No. 96-834-TP-ATA, issued August 16, 1996.

By J. F. Woods, President, Cleveland, Ohio

# Ameritech

P.U.C.O. NO. 20 PART 6 SECTION 1

Tariff

PART 6 - Central Office Services SECTION 1 - Direct Inward Dialing (DID) Services 6th Revised Sheet No. 1 Cancels 5th Revised Sheet No. 1

#### 1. DIRECT INWARD DIALING (DID) SERVICE

#### A. Regulations

DID service will be provided, subject to the availability of central office facilities and telephone numbers in the serving central office. Customers utilizing DID must arrange to provide for interception of all unused telephone numbers in the groups of DID telephone numbers assigned by the Telephone Company.

#### B. Rates and Charges

The following rates and charges are in addition to rates and charges applicable for PBX trunks:

De	scription /Billing Code/	Nonrecurring Charge	Monthly Price	_
1.	Each group of 20 DID numbers or fraction thereof /ND4/	\$150.00′1′	\$ 3.20	(R)
	or			
	Each individual DID number /SOT/	-	.25	
2.	Each DID trunk termination in central office /NDT/	155.00(R)	19.00	(R)

- 3. The customer shall provide all switching or common equipment located on his premises which is necessary for the provision of DID service.
- 4. Special intercept on DID numbers will be furnished under the regulations and rates set forth in the Ameritech Catalog.
- 5. Effective April 7, 1997, any new installations of DID service on trunks incapable of carrying outgoing calls will be available only with measured rate service.

/1/ In lieu of the nonrecurring charge included in paragraph B.1 above, the nonrecurring charge per additional group of 20 DID numbers provided on the same occasion as an initial group of 20 DID numbers is \$54.20.

Issued: June 28, 2001 Effective: July 1, 2001 In accordance with and Opinion and Order in Case No. 93-487-TP-ALT, issued by The Public Utilities Commission of Ohio on April 27, 2000.

By James C. Smith, President, Cleveland, Ohio

THE OHIO BELL TELEPHONE COMPANY

P.U.C.O. NO. 20 PART 6 SECTION 1

Tariff

PART 6 - Central Office Services

SECTION 1 - Direct Inward Dialing (DID) Services Original Sheet No. 2

3. TWO-WAY DIRECT INWARD DIALING (DID) SERVICE WITH CALL TRANSFER

A. Description

Two-Way Direct Inward Dialing (DID) With Call Transfer is a Central Office Based service that permits incoming calls to reach customerprovided equipment, without the assistance of an attendant, and allows the transfer of those calls to another line through the use of an incoming/outgoing trunk facility. The transfer capability makes it possible to disconnect after transferring the call, freeing the DID facility for additional incoming calls. This service is provisioned with E&M signaling and a 4-wire connection at the customer's premises. Touch-Tone is a requirement of this service.

- B. Regulations
  - 1. The assignment of telephone numbers and the sequence of numbers assigned to a customer are made at the discretion of the Company. Ameritech will be responsible for providing intercept.
  - 2. The customer is responsible for providing intercept on assigned but unused telephone numbers associated with Two-Way DID With Call Transfer service.
  - Trunks arranged for Two-Way DID With Call Transfer may not be combined with trunk groups arranged to provide Direct Inward Dialing (DID) service. Overflow of calls between the two arrangements is not permitted.
  - 4. Two-Way DID With Call Transfer is provided from Central Offices equipped to provide this service and subject to the availability of facilities. Customers are required to sign a confirmation of order for Two-Way DID With Call Transfer.
  - 5. If a customer's normal serving Central Office is not equipped to provide Two-Way DID With Call Transfer or the customer so requests, the service may be provided, where facilities permit, from a Company Central Office different than that which normally serves the customer, but still within the same LATA, at the additional rates specified in Paragraph C. following and under the regulations applicable for Foreign Exchange (FX) or Foreign Central Office (FCO) services described in Part 4, Section 3 of this tariff.
  - 6. When Two-Way DID With Call Transfer becomes available or is subsequently requested from the Central Office that normally serves the customer, the service may be transferred to the normal serving Central Office. If the customer requests such a transfer, the customer will be subject to a change in telephone numbers and will also incur initial nonrecurring charges and Service Charges, as appropriate.

Material formerly appeared in Exchange and Network Services Tariff, Section 8, Original Sheet Nos. 23.1 and 23.2

Issued: October 2, 1995 In accordance with Case No. 95-815-TP-ATA, issued September 1, 1995. By J. F. Woods, President, Cleveland, Ohio THE OHIO BELL TELEPHONE COMPANY

Ameritech

Tariff

PART 6 - Central Office Services SECTION 1 - Direct Inward Dialing (DID) Services

Original Sheet No. 3

- 3. TWO-WAY DIRECT INWARD DIALING (DID) SERVICE WITH CALL TRANSFER (CONT'D) B. Regulations (Cont'd)
  - 7. A change in Central Office equipment could require the customer to discontinue the service or obtain service from another Central Office. Ameritech makes no guarantees and assumes no liability for loss of service to the customer, resulting from the conversion or upgrade of Central Office equipment.
  - 8. Two-Way DID With Call Transfer works in conjunction with Ameritech Direct Inward Dialing (DID) Service and the rates and charges specified in Paragraph C. following are in addition to the rates and charges for DID Service specified in Paragraph 1.B of this section. Local and Message Toll charges are applicable.
  - C. Rates and Charges Service Establishment

		USOC	Nonrecurring Charge	Monthly Rate		
1.	With initial DID Service, per Trunk Group	SEPD1	\$ 175.00	_		
2.	Subsequent to Establishment of DID service, per Trunk Group	SEPD1	\$ 175.00	_		
3.	Two-Way DID Trunk With Call Transfer	3CW	_	\$23.00		
Co	nversions					
1.	Of entire DID Trunk Group to Two- Way DID or entire Two-Way DID Trunk Group to DID	NR9DD	\$ 300.00	_		
2.	Of individual DID Trunks to a new Two-Way DID Trunk Group, per Trunk Group	SEPD1	\$ 175.00	_		
3.	Of individual Trunks between established Trunk Groups		* * *	_		
	al formerly appeared in Exchange and Network N 8, Original Sheet Nos. 23.2 and 23.3	k Service	es Tariff,			
Issued	October 2, 1995	Effecti	ve: October 2,	1995		
In acco	ordance with Case No. 95-815-TP-ATA, issued	Septembe	er 1, 1995.			
By J. F. Woods, President, Cleveland, Ohio						



2nd Revised Sheet No. 1 Cancels 1st Revised Sheet No. 1

/1/

/2/

- /1/ Material now appears on Original Sheet No. 30 in Part 20, Section 6 of this Tariff.
- /2/ Material now appears on Original Sheet No. 31 in Part 20, Section 6 of this Tariff.

Issued: July 15, 2005

Effective: July 16, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio



lst Revised Sheet No. 2 Cancels Original Sheet No. 2

/2/

- /1/ Material now appears on Original Sheet No. 31 in Part 20, Section 6 of this Tariff.
- /2/ Material relating to ISDN BRI Single B Channel Packet Service now appears on Original Sheet No. 2 in Part 17, Section 3 of this Tariff. Material relating to Digital Switched Network services now appears on Original Sheet No. 32 in Part 20, Section 6 of this Tariff.

Issued: July 15, 2005

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By Connie Browning, President, Cleveland, Ohio



lst Revised Sheet No. 3 Cancels Original Sheet No. 3

/2/

- /1/ Material relating to ISDN BRI Single B Channel Packet Service now appears on Original Sheet No. 1 in Part 17, Section 3 of this Tariff. Material relating to Digital Switched Network services now appears on Original Sheet No. 32 in Part 20, Section 6 of this tariff.
- /2/ Material now appears on Original Sheet No. 33 in Part 20, Section 6 of this Tariff.

Issued: July 15, 2005

#### Effective: July 16, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio



lst Revised Sheet No. 4 Cancels Original Sheet No. 4

/2/

- /1/ Material now appears on Original Sheet No. 33 in Part 20, Section 6 of this Tariff.
- /2/ Material now appears on Original Sheet No. 34 in Part 20, Section 6 of this Tariff.

Issued: July 15, 2005

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In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio



1st Revised Sheet No. 5 Cancels Original Sheet No. 5

/1/

/1/ Material now appears on Original Sheet No. 34 in Part 20, Section 6 of this Tariff.

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In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio



1st Revised Sheet No. 6 Cancels Original Sheet No. 6

/1/

/1/ Material now appears on Original Sheet No. 35 in Part 20, Section 6 of this Tariff.

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In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio



1st Revised Sheet No. 7 Cancels Original Sheet No. 7

/1/

/1/ Material now appears on Original Sheet No. 36 in Part 20, Section 6 of this Tariff.

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In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio



1st Revised Sheet No. 8 Cancels Original Sheet No. 8

/1/

/1/ Material now appears on Original Sheet No. 37 in Part 20, Section 6 of this Tariff.

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By Connie Browning, President, Cleveland, Ohio



1st Revised Sheet No. 9 Cancels Original Sheet No. 9

/1/

/1/ Material now appears on Original Sheet No. 38 in Part 20, Section 6 of this Tariff.

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By Connie Browning, President, Cleveland, Ohio



1st Revised Sheet No. 10 Cancels Original Sheet No. 10

/1/

/1/ Material now appears on Original Sheet No. 39 in Part 20, Section 6 of this Tariff.

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By Connie Browning, President, Cleveland, Ohio



1st Revised Sheet No. 11 Cancels Original Sheet No. 11

/1/

/1/ Material now appears on Original Sheet No. 40 in Part 20, Section 6 of this Tariff.

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By Connie Browning, President, Cleveland, Ohio



1st Revised Sheet No. 12 Cancels Original Sheet No. 12

/1/

/1/ Material now appears on Original Sheet No. 41 in Part 20, Section 6 of this Tariff.

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By Connie Browning, President, Cleveland, Ohio



1st Revised Sheet No. 13 Cancels Original Sheet No. 13

/1/

/1/ Material now appears on Original Sheet No. 42 in Part 20, Section 6 of this Tariff.

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By Connie Browning, President, Cleveland, Ohio



lst Revised Sheet No. 14 Cancels Original Sheet No. 14

/1/

/1/ Material now appears on Original Sheet No. 43 in Part 20, Section 6 of this Tariff.

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In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio



1st Revised Sheet No. 15 Cancels Original Sheet No. 15

/1/

/1/ Material now appears on Original Sheet No. 44 in Part 20, Section 6 of this Tariff.

Issued: July 15, 2005

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In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio



1st Revised Sheet No. 16 Cancels Original Sheet No. 16

/1/

/2/

- /1/ Material relating to ISDN BRI Single B Channel Packet Service now appears on Original Sheet No. 1 in Part 17, Section 3 of this Tariff. Material relating to Packet Switched Network Service now appears on 3rd Revised Sheet No. 16 in Part 20, Section 6 of this tariff.
- /2/ Material now appears on 1st Revised Sheet No. 17 in Part 20, Section 6
   of this tariff.

Issued: July 15, 2005

#### Effective: July 16, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio



1st Revised Sheet No. 17 Cancels Original Sheet No. 17

/2/

- /1/ Material now appears on 1st Revised Sheet No. 17 in Part 20, Section 6
   of this tariff.
- /2/ Material relating to ISDN BRI Single B Channel Packet Service now appears on Original Sheet No. 4 in Part 17, Section 3 of this Tariff. Material relating to Packet Switched Network Service now appears on 1st Revised Sheet No. 18 in Part 20, Section 6 of this tariff.

Issued: July 15, 2005

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In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio



1st Revised Sheet No. 18 Cancels Original Sheet No. 18

/2/

/3/

- /1/ Material now appears on 1st Revised Sheet No. 19 in Part 20, Section 6
   of this tariff.
- /2/ Material relating to ISDN BRI Single B Channel Packet Service now appears on Original Sheet No. 3 in Part 17, Section 3 of this Tariff. Material relating to Packet Switched Network Service now appears on 1st Revised Sheet No. 22 in Part 20, Section 6 of this Tariff.
- /3/ Material now appears on Original Sheet No. 22.1 in Part 20, Section 6
   of this Tariff.

Issued: July 15, 2005

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In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio



1st Revised Sheet No. 19 Cancels Original Sheet No. 19

/2/

- /1/ Material now appears on Original Sheet No. 22.1 in Part 20, Section 6
   of this Tariff.
- /2/ Material now appears on 1st Revised Sheet No. 23 in Part 20, Section 6
   of this Tariff.

Issued: July 15, 2005

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In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio



1st Revised Sheet No. 20 Cancels Original Sheet No. 20

/2/

- /1/ Material now appears on 1st Revised Sheet No. 23 in Part 20, Section 6
   of this Tariff.
- /2/ Material now appears on 1st Revised Sheet No. 24 in Part 20, Section 6
   of this Tariff.

Issued: July 15, 2005

Effective: July 16, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio



1st Revised Sheet No. 21 Cancels Original Sheet No. 21

/2/

- /1/ Material now appears on 1st Revised Sheet No. 24 in Part 20, Section 6
   of this Tariff.
- /2/ Material relating to ISDN BRI Single B Channel Packet Service now appears on Original Sheet Nos. 1 and 3 in Part 17, Section 3 of this Tariff. Material relating to Packet Switched Network Service now appears on 1st Revised Sheet No. 25 in Part 20, Section 6 of this tariff.

Issued: July 15, 2005

#### Effective: July 16, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio



1st Revised Sheet No. 22 Cancels Original Sheet No. 22

/1/

/2/

- /1/ Material relating to ISDN BRI Single B Channel Packet Service now appears on Original Sheet No. 1 and 3 in Part 17, Section 3 of this Tariff. Material relating to Packet Switched Network Service now appears on 1st Revised Sheet No. 26 in Part 20, Section 6 of this tariff.
- /2/ Material relating to ISDN BRI Single B Channel Packet Service now appears on Original Sheet No. 7 in Part 17, Section 3 of this Tariff. Material relating to Packet Switched Network Service now appears on 1st Revised Sheet No. 27 in Part 20, Section 6 of this Tariff.

Issued: July 15, 2005

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In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio



PART 6 - Central Office Services SECTION 2 - Vacant lst Revised Sheet No. 23 Cancels Original Sheet No. 23

/2/

/3/

- /1/ Material now appears on 1st Revised Sheet No. 27 in Part 20, Section 6
   of this Tariff.
- /2/ Material now appears on 1st Revised Sheet No. 28 in Part 20, Section 6
   of this Tariff.
- /3/ Material relating to ISDN BRI Single B Channel Packet Service now appears on Original Sheet No. 6 in Part 17, Section 3 of this Tariff. Material relating to Packet Switched Network Services now appears on Original Sheet No. 29 in Part 20, Section 6 of this Tariff.

Issued: July 15, 2005

Effective: July 16, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

THE OHIO BELL TELEPHONE COMPANY



P.U.C.O. NO. 20 PART 6 SECTION 3

PART 6 - Central Office Services SECTION 3 - Automatic Call Distribution (ACD) Services 2nd Revised Sheet No. 1 Cancels 1st Revised Sheet No. 1

#### 1. AUTOMATIC CALL DISTRIBUTION SERVICE

#### A. General

Automatic Call Distribution (ACD) Service is an optional service (T) arrangement for Centrex Service. ACD Service provides an equal (T) distribution of a large volume of incoming calls to predesignated groups of answering positions, known as agent positions. Incoming calls are served on a first-in, first-out basis and if all agent positions are busy, calls may be held in an incoming queue until an agent position becomes available or the caller disconnects.

The ACD Service switching function is performed in the Telephone (T) Company central office and is available only from digital central offices where facilities have been provisioned for the service.

All customer-provided equipment used to interface with ACD Service is (T) required to conform with the Technical Reference Specifications as used by the Telephone Company and found in Technical References AM-TR-NPL-000004 and AM-TR-PSS-000032, respectively.

ACD Service can be provided as Basic ACD service or Deluxe ACD service. (T) The customer may have more than one ACD group, but within an ACD group, all positions must be either Basic or Deluxe. Deluxe ACD service provides for the capability for the optional feature Management Information System Data Stream (MIS).

An ACD Basic or Deluxe position may be configured as an agent position, a supervisor position or an agent position with supervisor capabilities.

B. Regulations

#### Provision of Service

ACD Service is available to Centrex Service customers. All rates and (T) charges applicable to Centrex Service are as stated in this Section. (T)

#### ACD Groups

The customer may have more than one ACD group, but all service within a group must be either Basic ACD Service or Deluxe ACD Service.

Issued: December 9, 2004

Effective: December 9, 2004

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

## SBC Tariff

P.U.C.O. NO. 20 PART 6 SECTION 3

PART 6 - Central Office Services SECTION 3 - Automatic Call Distribution (ACD) Services lst Revised Sheet No. 8 Cancels Original Sheet No. 8

#### 1. AUTOMATIC CALL DISTRIBUTION SERVICE (cont'd)

- D. Description (cont'd)
  - 1. Basic ACD (cont'd)
    - c. Supervisor Features (cont'd)

#### Extended Agent Observe

Allows a supervisor to observe calls presented to an agent in any ACD group within the same customer group.

#### Forced Agent Availability

Allows the ACD supervisor to require an agent to receive available incoming ACD calls by deactivating "Not Ready" on the agent's line.

#### Observe Agent/Three-Way Calling

Allows a supervisor to monitor (visual) or observe (audio) three-way calls in which an agent is taking part.

#### Supervisor Control of Night Service

The supervisor position may control the activation of Night Service for an entire ACD group so that no new ACD calls enter the incoming call queue.

- 2. Deluxe ACD
  - a. The following features are available with Deluxe ACD.

All Basic ACD System features, Agent features and Supervisor features.

#### Management Information System (MIS) Data Stream

Provides a data stream containing call event records from the Telephone Company central office to a customer-provided downstream processor. The downstream processor can use this information to produce and display current statistics and to produce historical reports. In addition, MIS provides the ability to change ACD parameters for load management control. ACD/MIS capability requires the MIS Interface from this Section and, in addition, a SBC (T) (Digital, 9.6 Kbps) Base Rate Service Channel as specified in Part 15, Section 3 of this Tariff with a Digital, 9.6 Kbps Exchange Termination as listed in Part 6, Section 2 of this Tariff are also required.

Issued: December 9, 2004

Effective: December 9, 2004

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio



PART 6 - Central Office Services SECTION 3 - Automatic Call Distribution (ACD) Services

Original Sheet No. 11

(N)

#### 1. AUTOMATIC CALL DISTRIBUTION SERVICE (cont'd)

- D. Description (cont'd)
  - Optional Features available with ACD Basic or ACD Deluxe Service (cont'd)
    - b. Other Optional Features (cont'd)

<u>Call Waiting Indications</u> When incoming calls waiting in queue have exceeded a predetermined threshold, a signal is sent from the central office to customerprovided equipment for visual indication. There may be individual or multiple thresholds. Requires the Call Waiting Indication interface and a Telecommunications Channel facility, per unique timing state threshold.

<u>Switch to Computer Applications Interface (SCAI)</u> provides Centrex customers with the capability of the simultaneous exchange of data between telecommunications and data processing environments. This service is available in appropriately equipped offices. The end user must have Centrex service equipped with the ACD capability and all lines in the ACD Group must be equipped with the same SCAI features. This service also requires a Dedicated Network Access Link (DNAL) with the SCAI interface which can be ordered out of the interstate access tariff, F.C.C. No. 2, or out of the intrastate access tariff. The DNAL will terminate in the Centrex and connect to the host computer, either on the end users' premises or at an enhanced service provider's location.

There are four features available with the SCAI service. These are Coordinated Voice and Data Acceptance, Call Redirection Acceptance, Computer Assisted Call Transfer Acceptance, and Computer Assisted Dialing Acceptance.

- <u>Coordinated Voice and Data Acceptance</u> allows for the simultaneous delivery of voice and data for incoming calls. This feature is required for SCAI service. Additional caller information may be provided to the agent line; however, this is determined by the customer's application.<sup>/1/</sup>

/1/ Caller Identification of the calling number is not available in all Ohio Bell areas at this time. When available, calling party number identification will be provided with this feature.

(N)

Issued: January 9, 2003 Effective: January 9, 2003 In accordance with an Order issued by the Public Utilities Commission of

Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio



PART 6 - Central Office Services SECTION 3 - Automatic Call Distribution (ACD) Services 1st Revised Sheet No. 12 Cancels Original Sheet No. 12

#### 1. AUTOMATIC CALL DISTRIBUTION SERVICE (cont'd)

- D. Description (cont'd)
  - 3. Optional Features available with ACD Basic or ACD Deluxe Service (cont'd)
    - b. Other Optional Features (cont'd)
      - Call Redirection Acceptance allows the customer's host computer to notify the switch to allow the call to complete as dialed or redirect the call to an alternate number prior to the call being accepted by an agent. This feature also requires Coordinated Voice and Data Acceptance.
      - Computer Assisted Call Transfer Acceptance allows the customer's host computer to notify the switch to transfer/conference the call to another agent after it has been delivered to an agent. This feature also requires Coordinated Voice and Data Acceptance.
      - Computer Assisted Dialing Acceptance allows the customer's host computer to notify the switch to place a call to a selected number on behalf of the particular agent. This arrangement allows the customer's computer to dial a predetermined list of numbers and connect the call to the agent's line when the called party answers. Customers using this feature must comply with the provisions of the Telephone Consumer Protection Act of 1991 as set forth in Part 64 and 68 of the Commission's Rules. This feature also requires Coordinated Voice and Data Acceptance.

ACD Supergroup Capability - Enables multiple ACD groups, situated in either single or multiple locations and service by the same Telephone Company Central Office, to distribute calls dynamically among the separate groups based on the resources available at the time.

**Operational Measurement Interface** - Provides central office traffic data to the customer's premises. Requires the Operational Measurement Interface as specified in this Section and a Type 3002 Channel as specified in Part 15, Section 2 of this Tariff with an Exchange Termination (Analog, Dedicated, 2.4 Kbps) specified in Part 20, Section 6 of this Tariff are also required. (T)

Issued: December 9, 2004

Effective: December 9, 2004

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PART 6 - Central Office Services SECTION 5 - Area Wide Networking Services

1st Revised Sheet No. 1 Cancels Original Sheet No. 1

#### 1. AMERITECH AREA WIDE NETWORKING (AWN) SERVICE

#### A. DESCRIPTION

Ameritech Area Wide Networking (AWN) Service allows subscribers to originate calls within geographically different locations using abbreviated dialing where Ameritech is the intraLATA usage provider. The called party and the calling party may be in different Central Office switches and different telecommunication systems.

AWN operates across the public network or private facilities and can be provided to customers via Private Branch Exchange (PBX), ISDN-Direct or Basic Exchange Service.

Customers may utilize AWN with In Network Numbers or Out of Network Numbers. In Network Numbers are the telephone numbers that participate in the AWN dialing plan. Out of Network Numbers are telephone numbers of locations that may be dialed on an abbreviated basis but cannot dial back on the abbreviated basis. Out of Network Numbers may include telephone numbers that are not part of the customer's telecommunications system or that are served from areas where the service is not available.

#### B. TERMS AND CONDITIONS

- 1. Appropriate usage charges will apply to all calls routed across the public network.
- 2. When a PBX is included in the dialing plan, designated outgoing trunks are provisioned for the service and are dedicated to the AWN dialing plan.
- 3. AWN Service is furnished subject to the availability of Central Offices equipped and programmed to provide such service.
- 4. Some Central Office features will require dialing of the complete telephone number when the AWN feature is utilized. AWN dialing will also impact some line restrictions provided by certain Central Office features.

(N)

Issued: January 9, 2003 Effective: January 9, 2003 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

EXHIBIT A SHEET 63

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PART 6 - Central Office Services SECTION 5 - Area Wide Networking Services

Original Sheet No. 2

#### 1. AMERITECH AREA WIDE NETWORKING (AWN) SERVICE (cont'd)

#### C. FEATURES

#### 1. Standard Features

#### Dialing Plan

Two dialing plan formats are available: Extension and Custom. A combination of both dialing plans may be provided.

**Extension Dialing** utilizes sequential digits from the North American Numbering Plan (the seven digit telephone number) to originate a call, typically the last four digits of the telephone number.

**Custom Dialing** utilizes a number pattern designed by the customer and unrelated to the actual telephone number. If a Custom Dialing format is used, it is the option of the customer to define the dialing format and input all Custom Dialing numbers associated with their dialing plan.

Additional business or residence telephone numbers may be added to the abbreviated dialing plan as Out of Network Numbers designated for terminating calls only.

#### 2. Optional Features

#### Call Management Reports

AWN Service provides customers call management reports without additional charge. These reports will generate daily, weekly or monthly information for the dialing plan based on originating, terminating or total dialing plan utilization. Customers may access the report feature via SMS with a customer-provided VT 100 compatible terminal.

#### Service Management System (SMS)

Out of Network Numbers may be administered by the customer via a customer-provided VT 100 compatible terminal by accessing the Service Management System (SMS). The customer is responsible for any usage charges incurred when accessing the SMS system.

(N)

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In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

EXHIBIT A SHEET 64

(取)

PART 6 - Central Office Services

SECTION 5 - Area Wide Networking Services

## SBC Tariff

P.U.C.O. NO. 20 PART 6 SECTION 5

Tarıf

Original Sheet No. 3

### 1. AMERITECH AREA WIDE NETWORKING (AWN) SERVICE (cont'd)

#### D. PRICES

#### 1. Service Elements

Description /Billing Code/	Monthly Price	
PBX Trunk		
- per trunk /D6PLX/	\$5.00	
Basic Exchange Lines, ISDN-Direct lines		
- per line /D6PLX/	1.00	
Out of Network Number(s)		
- up to 10 numbers /D7P1X/	1.00	1
- each block of 50 numbers /D7PBX/	2.50	(N)
PBX trunks, Basic Exchange lines, ISDN-Direct lines, per Central Office Switch		
- 1 to 9 trunks/lines /NR9AH/	\$ 700.00	
- 10 to 50 trunks/lines /NR9AJ/	1,000.00	
- each additional 50 trunks/lines /NR9AK/	800.00	
PBX trunks with associated Centrex		
- 1 to 9 trunks /NR9AP/	600.00	
- each group of 50 trunks /NR9AQ/	800.00	
Out of Network Number(s), Database initialization		
- up to 10 numbers /NR9AL/	30.00	
<ul> <li>establish block(s) of 50 numbers<sup>/1/</sup> /NR9AM/</li> </ul>	30.00	
Numbers input by Ameritech		
- up to 10 numbers /NR9AN/	75.00	
- each block of 50 numbers /NR9AO/	300.00	
Additions/Deletions/Changes to Dialing Plan in existing Dialing Plan Central Office Switches		
- to add/delete/change up to 10 PBX trunks, Business		
Exchange lines, ISDN Direct lines, per occasion /REAH4	350.00	
	300.00	

Issued: January 9, 2003

Effective: January 9, 2003

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio



PART 6 - Central Office Services 3rd Revi SECTION 6 - Ameritech Custom Business Services (ACBS) 2nd Revi

3rd Revised Sheet No. 1 Cancels 2nd Revised Sheet No. 1

/1/

/1/ Material now appears on Original Sheet 29 in Part 20, Section 6 of this Tariff.

Issued:January 21, 2005Effective:January 23, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio



PART 6 - Central Office Services 1st Revised Sheet No. 2 SECTION 6 - Ameritech Custom Business Services Cancels (ACBS) 0riginal Sheet No. 2

/1/

/1/ Material now appears on Original Sheet 30 in Part 20, Section 6 of this Tariff.

Issued:January 21, 2005Effective:January 23, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio



PART 6 - Central Office Services 1st Revised Sheet No. 3 SECTION 6 - Ameritech Custom Business Services Cancels (ACBS) 0riginal Sheet No. 3

/1/

/1/ Material now appears on Original Sheet 31 in Part 20, Section 6 of this Tariff.

Issued: January 21, 2005 Effective: January 23, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio



P.U.C.O. NO. 20 PART 6 SECTION 6

#### PART 6 - Central Office Services 1st Re SECTION 6 - Ameritech Custom Business Services (ACBS) 0r:

lst Revised Sheet No. 4 Cancels Original Sheet No. 4

/1/

/1/ Material now appears on Original Sheet 32 in Part 20, Section 6 of this Tariff.

Issued: January 21, 2005

Effective: January 23, 2005

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.



5th Revised Sheet No. 9 Cancels 4th Revised Sheet No. 9

#### 3. DIGITAL TRANSPORT SERVICE - ENHANCED (DTS-E)

PART 6 - Central Office Services

SECTION 7 - Digital Transport Services

#### A. DESCRIPTION

Digital Transport Service - Enhanced (DTS-E) delivers voice grade service from a Company serving central office to a customer's premises. DTS-E is available in four serving arrangements, also known as Modules (see Paragraph D. in this tariff). DTS-E Modules 1, 2 and 3 are provided in conjunction with DS1 Service (1.544 Mbps). DTS-E Module 4 (Access Advantage Plus) is provided in conjunction with Access Advantage Plus (AA+) Transport. The 24 channels may be used for the transport of services for termination on customer provided equipment.

#### **B. DEFINITIONS**

#### Access Advantage Plus (AA+) Transport

Access Advantage Plus (AA+) Transport denotes the channelized 1.544 Mbps DS1 facility between a customer premises and the nearest Digital Cross-Connect System (DCS) office for that location. This element is used in conjunction with Module 4 (Access Advantage Plus) and is purchased from SBC Operating Companies Tariff FCC No. 2, subject to availability.

#### DS1 Service

DS1 Service denotes the channelized 1.544 Mbps DS1 facility between a customer premises and the serving central office for that location. This element is used in conjunction with Modules 1, 2 and 3, and is purchased from Part 15, Section 3 of this Tariff.

#### Integrated Voice Access Line

This element is offered only in connection with DTS-E Module 4 (Access (C) Advantage Plus). The Integrated Voice Access Line denotes the serving office switching and trunking equipment needed to connect the serving office with the Access Advantage Plus (AA+) Transport. These facilities are Company provided and maintained, and provide access to and from the (C) public switched telecommunications network appropriate to the tariffed offering selected by the customer.

Issued: August 25, 2003

Effective: August 25, 2003

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

EXHIBIT A SHEET 70

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PART 6 - Central Office Services

SECTION 7 - Digital Transport Services

P.U.C.O. NO. 20 SECTION PART 6 7

Tariff

4th Revised Sheet No. 11 Cancels 3rd Revised Sheet No. 11

# 3. DIGITAL TRANSPORT SERVICE - ENHANCED (DTS-E) (cont'd)

### (C)

(C)

#### D. FEATURES

DTS-E is available in four serving arrangements and is furnished where (C) facilities permit. Availability and functionality of DTS-E and its (C) features may vary by serving central office and switch type.

#### Module 1

Module 1 is an arrangement that supports Business Trunk Services (e.g., 1-Way In non-DID, 2-Way Combination); toll terminals; Custom Dedicated 800 Service; and Foreign Exchange Service. Toll billing exclusion service and 900-976 Call Blocking are also available with Module 1.

#### Module 2

Module 2 supports all services provided in Module 1 plus Direct Inward Dialing (DID) Service.

#### Module 3

In addition to services supported in Module 1 and Module 2, Module 3 supports the following: Business Basic Exchange Service; Base Rate (C) non-switched 56 Kbps Service; Direct Inward Dialing with Call Transfer Service; and Off Premises Extension Service. Call Waiting, Call Forwarding Variable, and Three-Way Calling are available with Business Basic Exchange Service.

#### Module 4 (Access Advantage Plus)

DTS-E Module 4 (also known as Access Advantage Plus, or AA+) supports (C) Integrated Voice Access Lines, Integrated Voice Access Trunks, and Opti-Centrex service. Module 4 may only be used in conjunction with Access Advantage Plus Transport purchased from SBC Operating Companies (C) Tariff F.C.C. No. 2.

All services and features supported by Modules 1, 2 and 3, with the (C) exception of Base Rate non-switched 56 Kbps Service, are also supported (C) by Module 4, at the current prevailing tariffed rates for those services. Additionally, Caller ID is available with Integrated Voice Access Lines, Integrated Voice Access Trunks (line-side only), and Opti-Centrex service.

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In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

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P.U.C.O. NO. 20 PART 6 SECTION 7

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2nd Revised Sheet No. 12 Cancels 1st Revised Sheet No. 12

# PART 6 - Central Office Services SECTION 7 - Digital Transport Services

#### 3. DIGITAL TRANSPORT SERVICE - ENHANCED (DTS-E) (cont'd)

#### E. TECHNICAL REFERENCES

Customer Provided Equipment (CPE) compatibility requirements are listed in Company Technical References. All Customer Provided Equipment used to interface with Digital Transport Service - Enhanced is required to conform with the Technical Reference specifications as used by the Company.

Subject	Technical Reference
Network Channel Terminating Equipment Digital Transport Service	TR-NPL-000054 AM-TR-TMO-000101
The Technical Reference can be obtained	from:

SBC Help Desk and Document Center	(C)
(517) 788-6872	(C)

Issued: May 5, 2004

Effective: May 20, 2004

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By Connie Browning, President, Cleveland, Ohio

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Tariff

SECTION 7

5th Revised Sheet No. 15 Cancels 4th Revised Sheet No. 15

PART 6 - Central Office Services SECTION 7 - Digital Transport Services

#### 3. DIGITAL TRANSPORT SERVICE - ENHANCED (DTS-E) (cont'd)

#### F. PRICES (cont'd)

THE OHIO BELL

TELEPHONE COMPANY

#### 2. Other Applicable Charges and Payments

In addition to the DTS-E rates and charges noted above, the following rates and charges as specified elsewhere in this tariff may also apply:

- Base Rate channel mileage, channel mileage termination charges, and local distribution channel charges for the terminating equipment (T)
- Success 800 Service usage charges
- DS1 recurring and nonrecurring charges
- DS1 Clear Channel nonrecurring charge
- Caller ID recurring charges
- DID Station Number recurring and nonrecurring charges
- Foreign Exchange channel mileage charges
- Off Premise Extension channel mileage charges
- Centrex Service recurring and nonrecurring charges
- Primary Interexchange Carrier Charge (PICC)<sup>/1/</sup>
- End-User Common Line charges<sup>/2/</sup>

/1/ See Section 3 of SBC Operating Companies Tariff F.C.C. No. 2. /2/ See Section 4 of SBC Operating Companies Tariff F.C.C. No. 2.

Issued: September 8, 2005

Effective: September 8, 2005

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PART 6 - Central Office Services SECTION 7 - Digital Transport Services

#### 3. DIGITAL TRANSPORT SERVICE - ENHANCED (DTS-E) (cont'd)

#### F. PRICES (cont'd)

#### 2. Other Applicable Charges and Payments (cont'd)

#### References:

The rates and charges in 1. preceding are for Digital Transport Service - Enhanced. Additional applicable rates and charges for services specified preceding can be found in the tariff references listed below.

Tariff

Service	Reference
Access Advantage Plus Transport	SBC Operating Companies Tariff F.C.C. No. 2
Base Rate Service	P.U.C.O. NO. 20 Part 15, Section 3
Business Basic Exchange Usage Service	P.U.C.O. NO. 20 Part 4, Section 2
Caller ID	P.U.C.O. NO. 20 Part 7, Section 2
Success 800 Service	Catalog, Part 10, Section 2 (T)
Direct Inward Dialing (DID) Ser	vice P.U.C.O. NO. 20 Part 6, Section 1
DS1 Service	P.U.C.O. NO. 20 Part 15, Section 3
End-User Common Line Charges	SBC Operating Companies Tariff F.C.C. No. 2, Section 4.1.7(c)
Foreign Exchange Service	P.U.C.O. NO. 20 Part 15, Section 2
Message Toll Service	P.U.C.O. NO. 20 Part 9, Section 1
Off Premises Extension Service	P.U.C.O. NO. 20 Part 15, Section 2

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In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT. By Connie Browning, President, Cleveland, Ohio

#### P.U.C.O. NO. 20 PART 6 SECTION 7

4th Revised Sheet No. 17 Cancels 3rd Revised Sheet No. 17



PART 6 - Central Office Services SECTION 7 - Digital Transport Services 3rd Revised Sheet No. 20 Cancels 2nd Revised Sheet No. 20

#### 3. DIGITAL TRANSPORT SERVICE - ENHANCED (DTS-E) (cont'd)

#### F. PRICES (cont'd)

#### 4. Termination Charges (cont'd)

• Termination charges are not applicable to changes in the physical location of the customer's DTS-E services as long as the service originates in the same serving central office.

• Termination charges are not applicable if the customer converts their (N) DTS-E Module 1, 2, or 3 service to another Company provided business exchange voice service that utilizes a Company provided DS1 or DS1 equivalent transport service as part of the service offering. The following terms and conditions apply to this termination charge waiver:

- the customer must agree to a TPP that equals or exceeds the number of months remaining on the existing DTS-E Module 1, 2, or 3 TPP, and
- the number of circuits on the new TPP must be equivalent to or exceed the number of circuits under the existing TPP, and
- the new TPP shall begin immediately upon conversion from the existing TPP, and
- the new service must be provided between the same customer locations and with the same customer of record as the disconnected service, and
- non-recurring charges for the new service will apply.

(N)

• Customers may convert their DS1 Service provided from P.U.C.O. Tariff 20, to Access Advantage Plus Transport provided from SBC Operating Companies Tariff, F.C.C. No.2 without incurring termination charges, provided the new service period is equal to or greater than the original service period.

All termination charges will be based on the TPP prices in effect at the time of termination. Termination charges are applicable for DS1 Service used in conjunction with DTS-E Service Modules 1, 2 and 3, as specified in Part 15, Section 3 of this Tariff.

Commission approval of the above termination liability language is not intended to indicate that the Commission has sanctioned any particular legal result should a dispute arise between the parties. In the event of dispute signators to such contracts may pursue whatever legal remedies they deem appropriate to resolve the dispute.

Issued: May 5, 2004

Effective: May 20, 2004

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

THE OHIO BELL TELEPHONE COMPANY

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P.U.C.O. NO. 20 PART 6 SECTION 8

Tariff

PART 6- Central Office Services SECTION 8 - Telephone Answering Service (TAS)

Original Sheet No. 1

1. TELEPHONE ANSWERING SERVICE (TAS) EQUIPMENT AND FACILITIES

A. General

Individual residence and non-residence exchange service, PBX trunks, PBX stations (where facilities permit) and Centrex stations furnished to patrons may be (1) extended (as secretarial lines) for direct termination in a TAS customer's equipment or (2) extended to such TAS equipment via concentrator-identifier (C/I) equipment and facilities furnished to such TAS customer. The rates and charges applicable for such C/I equipment and facilities and for the connection of patrons' exchange service to the concentrator are as follows:

B. C/I Equipment

Capacity: 100 lines and a maximum of 6 talking paths

Note: The manufacture of C/I equipment has been discontinued and except where reuse of such equipment is involved, no further installations can be made.

		Monthly Rate	Termination Liability	USOC
1.	C/I equipment for use with 2 or 4 talking paths			
	a. Concentrator b. Identifier	\$271.10 135.00	\$4,871.85 2,421.50	ST5 ST7
2.	C/I equipment required in addition to C/I equipment specified in 1. above, to provide C/I equipment for use with 6 talking paths			

a. Concentrator	66.90	1,210.15	SNU
b. Identifier	45.00	807.55	SNV

3. For a move of an identifier, the charge based on the expense incurred by the Telephone Company applies.

Material formerly appeared in Exchange and Network Services Tariff, Section 8, 3rd Revised Sheet No. 31 and 2nd Revised Sheet No. 32 Issued: October 2, 1995 In accordance with Case No. 95-815-TP-ATA, issued September 1, 1995. By J. F. Woods, President, Cleveland, Ohio

EXHIBIT A SHEET 76



P.U.C.O. NO. 20 PART 6 SECTION 8

PART 6 - Central Office Services SECTION 8 - Telephone Answering Service (TAS) 1st Revised Sheet No. 2 Cancels Original Sheet No. 2

# 1. TELEPHONE ANSWERING SERVICE (TAS) EQUIPMENT AND FACILITIES (Cont'd)

- C. Talking Paths
  - Talking paths between the central office in which the concentrator is located and the identifier on the TAS customer's premises, may be furnished in a Telephone Company exchange area, or between Telephone Company exchange areas each of which is in the local service area of the other. The talking paths (including required signaling arrangements) are provided at the monthly rates specified under Circuits in this tariff as indicated below:
    - a. Two talking paths

Requires the equivalent of two talking path circuits and one signaling circuit.

b. Four talking paths

Requires the equivalent of four talking path circuits.

c. Six talking paths

Requires the equivalent of six talking path circuits.

2. An all talking paths busy lamp and register arrangement may be furnished to provide the TAS customer with a supervisory aid for determination of busy load conditions on the C/I talking paths associated with the customer's attendant positions.

		Monthly Rate	USOC
a.	All talking paths busy lamp, register		
	and control unit, per C/I equipped	\$10.85	STB

3.	Conversion from:	Charge
	2 to 4 talking paths	\$116.50
	4 to 6 talking paths	116.50
	2 to 6 talking paths	234.20

D. Extensions of Patrons' Exchange Service Directly to TAS Equipment

Patron's exchange service, PBX trunks, Centrex stations and, where (C) facilities permit, station lines of the patron's PBX system may be extended via a direct circuit, hereinafter referred to as a secretarial line, terminating in TAS equipment on the TAS customer's premises. Secretarial lines are furnished subject to the rates and charges for Circuits in Part 4, Section 5 of this tariff.

Issued: August 11, 2004 Effective: September 10, 2004 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT. By Connie Browning, President, Cleveland, Ohio

Ameritech

Tariff

PART 6- Central Office Services SECTION 8 - Telephone Answering Service (TAS) Original Sheet No. 3

1. TELEPHONE ANSWERING SERVICE (TAS) EQUIPMENT AND FACILITIES (Cont'd)

E. Extensions of Patrons' Exchange Service to TAS Equipment via Concentrators Provided by Telephone Company

	Monthly	
	Rate	USOC
1. Bridging connection, each service	\$ 4.05	ST2
1. Bridging connection, each service	φ <del>1</del> .05	D12

2. When the patron and the concentrator are located in the same central office area but the patron's service cannot be bridged in the central office, in addition to the rate specified in 1 above, a circuit (within the same central office area) is required.

- 3. When patrons are located in a central office area contiguous to that in which the concentrator is located, in addition to the rate specified in 1 above, an interoffice circuit is required.
- 4. When patrons are located in central office areas other than those specified in 2 and 3 above, circuits may be furnished, at the rates specified in 3 above, if the circuit facilities normally used between the central office areas involved meet transmission, signaling and other requirements. If such circuit facilities do not meet transmission, signaling and other requirements, at the request of the TAS customer the circuit will be conditioned for suitable operation at additional rates and charges based on costs incurred.
- F. Direct Connection of Lines to TAS Equipment
  - 1. Regulations
    - a. A non-residence service furnished to a patron or to the TAS customer may be terminated directly in TAS equipment on the TAS customer's premises or may terminate directly, via a bridging connection, in a concentrator furnished to the TAS customer by the Telephone Company. Extension service may not be provided on such services.
    - b. When the telephone service of the patron or the TAS customer is so connected, the address associated with the directory listing for the telephone number of such service shall be the address of the location at which calls to such telephone number will be answered.
  - 2. Rates and Charges
    - a. Where the terminals of the exchange service are in
      - (1) the same central office area
      - (2) different central office areas in the same exchange area service rate plus

Non-residence service rate Non-residence circuit rates for foreign central office service.

Monthly Rate

Material formerly appeared in Exchange and Network Services Tariff, Section 8, 2nd Revised Sheet No. 33 and 1st Revised Sheet No. 34 Issued: October 2, 1995 In accordance with Case No. 95-815-TP-ATA, issued September 1, 1995.

By J. F. Woods, President, Cleveland, Ohio

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THE OHIO BELL TELEPHONE COMPANY Ameritech

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SECTION 8	Central Office Services 8 - Telephone Answering Service (TAS) NONE ANSWERING SERVICE (TAS) EQUIPMENT		(Cont'd)	No. 5
	TAS Concentrators (Cont'd) lan 1 (Cont'd)			USO
<u>C</u> a	. (Cont'd)			<u></u>
	Concentrator line card, per 32 patrons' thereof			HXL
	Minimum installation charge Minimum nonrecurring charge options - Single payment - 36 Monthly payments	31.15 1,135.20 38.05		
	- 60 Monthly payments - 84 Monthly payments Minimum monthly rate	25.10 19.30 20.20		
	Patron line control, per 25 patrons' li Minimum installation charge Minimum nonrecurring charge options	nes or fraction 148.80		HXQ
	<ul> <li>Single payment</li> <li>36 Monthly payments</li> <li>60 Monthly payments</li> <li>84 Monthly payments</li> <li>Minimum monthly rate</li> </ul>	807.55 27.10 17.30 14.40 17.30		
3. P	lan 2	Minimum Nonrecurring Charges	Minimum Monthly Rate	USOC
a	. Initial electronic concentrator	\$7,299.15	\$ 263.05	HXJ
b	. Additional electronic concentrator in the same central office as the initial concentrator	2,209.25	87.70	HXN
С	. Concentrator line card, per 32 patrons' lines or fraction thereof	31.15	39.20	HXL
d	. Patron line control, per 25 patrons' lines or fraction thereof	148.80	28.85	HXQ
1. Re a	Note: A maximum of 2 additional concent office in which an initial concent ral Office Concentrator Service egulations . Central office concentrator service is premises equipment which is capable of DID type signaling. However, the Telep the compatibility of central office con particular manufacturer's premises equi formerly appeared in Exchange and Netw	designed to work receiving standa hone Company doe centrator service pment.	ed. with all rd Bell Syst s not guarar e with any	zem
Section 8	3, 2nd Revised Sheet No. 35 and 3rd Rev	vised Sheet No.	36	
Issued:	October 2, 1995	Effective:	October 2,	1995
In accord	lance with Case No. 95-815-TP-ATA, issu	ed September 1,	1995.	
	By J. F. Woods, President, Cl	eveland, Ohio	FVUTDTO	r a sheet 79
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P.U.C.O. NO. 20 PART 6 SECTION 8

Tariff

PART 6- Central Office Services SECTION 8 - Telephone Answering Service (TAS)

Original Sheet No. 9

1. TELEPHONE ANSWERING SERVICE (TAS) EQUIPMENT AND FACILITIES (Cont'd) I. Customer Operating Center Service

- 1. Description of Service
  - a. Telephone answering service customers who utilize large quantities of circuits between their premises and their normal serving central office (i.e., local circuits) in connection with concentratoridentifier (CI) talking paths and patron's secretarial lines which terminate at such customer's premises may optionally subscribe to Customer Operating Center (COC) Service. COC Service is an arrangement under which the Telephone Company will provide dedicated complements of cable pairs between the customer's premises and the normal serving central office, and will charge for such dedicated complements of cable pairs under the provisions of Paragraph I-2-b in lieu of local loop charges in Part 4, Section 2 of this tariff. In addition, the COC customer will be billed for the appropriate Service Area Function and S&E charges as specified in I-2-c following for each local circuit activated.
  - b. The customer of COC Service will also be billed for all patrons' secretarial lines connected through the COC and interoffice mileage, where applicable, at the rates and regulations specified in Part 4, Section 5 and this section of this tariff.
  - c. The rates in I-2-b following for each complement of cable pairs are based on the specific quantity, size and length of cable dedicated to the customer's use.
    - (1) At the time COC Service is initially requested, the customer is responsible for furnishing to the Telephone Company an estimate of the number of dedicated cable pairs which will be required. The rates and charges specified in I-2-b following apply for each dedicated cable pair, whether activated or not.
    - (2) Complements are available in 100, 200, 300, 600, 900, or 1200 pair sizes.
    - (3) Length is measured in one-quarter mile increments from the customer's premises to the normal serving central office. The maximum length which will be furnished under the provisions of this Paragraph I is one mile.
  - d. Provided no physical modification of circuits is required for existing TAS customers that convert to COC Service, the S&E charge to convert to COC Service as specified in Part 3, Section 1 will be waived.

Material formerly appeared in Exchange and Network Services Tariff,<br/>Section 8, Original Sheet No. 36.4 and 1st Revised Sheet No. 36.5Issued: October 2, 1995Effective: October 2, 1995In accordance with Case No. 95-815-TP-ATA, issued September 1, 1995.

By J. F. Woods, President, Cleveland, Ohio

EXHIBIT A SHEET 80

# EXHIBIT B

PART 4 - Exchange Access Services SECTION 3 - Foreign Type Exchange Services 1st Revised Sheet 2 Cancels Original Sheet 2

# 1. FOREIGN TYPE EXCHANGE SERVICES (cont'd)

### B. Foreign Exchange Service

- 1. General
  - a. Foreign exchange service is furnished intraLATA by the Company and intraLATA or (T) interLATA by connecting carriers concurring in this tariff in connection with residence and non-residence classes of service.
    - Note: Foreign exchange service will not be furnished between exchanges which are in the local service area of each other when the foreign exchange offers only flat rate non-residence service and only message rate and/or measured non-residence service is available in the customer's normal serving exchange.
  - b. This subsection of this tariff applies:
    - (1) To foreign exchange service involving two intraLATA exchanges of the Company: (T)
    - To that part of the joint service and facilities furnished by the Company in the case of (T) foreign exchange service involving an exchange of the Company and (T)
      - (a) an exchange of another telephone company within the State of Ohio, or
      - (b) an exchange of a telephone company outside the State of Ohio when each of such exchanges is in the local service area of each other.
  - c. Where neither of the exchanges involved in a foreign exchange service is an exchange of the Company but the Company furnishes the interexchange circuit, or a portion thereof, such (T) circuit will be furnished under the provisions of B-3-b following.

(T)

(T)

(T)

PART 4 - Exchange Access Services SECTION 3 - Foreign Type Exchange Services

#### 1. FOREIGN TYPE EXCHANGE SERVICES (cont'd)

- Β. Foreign Exchange Service
  - 2. Regulations
    - The Company will determine the exchange area and central office area from which the a. (T) service will be furnished, subject to the provision that the exchange area and central office area from which the service is furnished will be within the local service area of, those available to customers located in, the exchange area from which the customer requested foreign exchange service. In such situations, when two or more telephone companies are involved in furnishing the service, such determination may be made only with the consent of the telephone company which operates the exchange from which the service will be furnished.
    - The scope of local service for, and the toll rates to and from, services connected for b. foreign exchange service are in accordance with the tariff provisions of the exchange area from which the service is furnished. Where special operating is required, an additional monthly charge may be made to cover the expense incurred by the Company for such operating.
    - Toll restriction may be provided on PBX trunks and non-residence rotary and nonc. rotary service furnished between exchanges of the Company. Toll restriction on such services when furnished between an exchange of the Company and an exchange of another telephone company, will be provided only with the concurrence of such other telephone company.

When the toll restriction is furnished in a Company exchange, the rates and charges (T) for toll restriction covered in this tariff apply. When the toll restriction is provided in an exchange of another telephone company, the tariff provisions of such other telephone company for toll restriction will apply.

- 3. Rates and Charges
  - The following rates and charges apply to the exchange service and associated a. services:
    - (1) The monthly network access line and central office termination rates and charges are those applicable in the exchange area from which the service is furnished. Subsequent move and change charges associated with the service are those applicable in the exchange area in which the customer is located.
    - The monthly rates and charges for non-continuous property extension service, (2) including secretarial lines, and other associated items of service are those applicable in the exchange area in which the customer or such extension service and other items are located.

Issued: November 19, 2007 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003,

Effective: November 19, 2007

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17819

Case No. 02-3069-TP-ALT.

PART 4 - Exchange Access Services SECTION 3 - Foreign Type Exchange Services

# 1. FOREIGN TYPE EXCHANGE SERVICES (cont'd)

### B. Foreign Exchange Service (cont'd)

- 3. Rates and Charges (cont'd)
  - b. Interexchange circuits and associated facilities
    - (1) The interexchange circuit mileage is the distance between rate centers determined in accordance with Part 15, Section 1 of this Tariff, subject to the following:
      - (a) Where the entire circuit is furnished under the provisions of this tariff; measurement is between the rate center of the exchange area in which the customer is located and the rate center of the exchange area from which service is requested, except as covered in the following paragraph.

Between the Girard Exchange of the Company and the Vienna Area of the Warren (T) Exchange of the United Telephone Company as defined in the United Telephone Company's tariffs, the interexchange circuit mileage is the air line distance between the Girard central office of the Company and the intersection of State Route 193 and Warren- (T) Sharon Road in the unincorporated community of Vienna, Trumbull County, Ohio.

		Monthly Rate	USOC	
(2)	Interexchange circuits, each mile or fraction thereof	\$4.15	1LHB4*	
(3)	Interexchange circuit service terminals, each	**	P3N	

The above monthly rate applies per two point section, and per rate center in which the circuit terminates, connects to the customer's service location(s) or connects to the portion of the circuit furnished under the provisions of Part 15, Section 2 of this Tariff.

\*Additional codes appear in departmental practices.

\*\* See AT&T Ohio Tariff 20, Part 15, Section 2 for USOC P3N rate.

(T)

Issued: November 19, 2007 Effective: November 19, 2007 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

PART 4 - Exchange Access Services SECTION 3 - Foreign Type Exchange Services

### 1. FOREIGN TYPE EXCHANGE SERVICES (cont'd)

### B. Foreign Exchange Service (cont'd)

- 3. Rates and Charges (cont'd)
  - c. Interoffice and local circuits for main station service
    - (1) A local loop charge does not apply in connection with the foreign exchange service main station service since the monthly rate for the network access line covers the provisions of the loop between the customer's location and his normal serving central office; however the following monthly rate applies for the associated service area function:

	Monthly Rate	USOC
Foreign exchange service area function charge, each line	\$14.95	OPKFX

- (2) Whenever the customer is located in a central office area other than in which the rate center is located, a chargeable interoffice circuit is required.
- d. Non-continuous property extension service, including secretarial lines
  - When non-continuous property extension service is provided (a) within the exchange area in which the customer is located, (b) within the exchange area from which the foreign exchange service was requested, or (c) when the aforementioned exchange areas are exchange areas of the Company, within any other telephone company exchange area which is in the local service area of either of the aforementioned exchange areas, the applicable interoffice circuits should be measured between the extension service central office and either the central office normally serving the area in which the customer is located or the rate center central office of the exchange area from which the foreign exchange service was requested, whichever results in a lower circuit rate to the customer.
  - When extension service is provided within an exchange area other than the Company (T) exchange areas specified in (1) preceding, the provisions of e, Foreign exchange extension service, following apply.
  - (3) Subject to the provisions of (1) preceding, local and interoffice circuits for extension service are furnished under the regulations and rates set forth in Section 5 of this Part following.

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By Connie Browning, President, Cleveland, Ohio

PART 4 - Exchange Access Services SECTION 3 - Foreign Type Exchange Services 1st Revised Sheet 6 Cancels Original Sheet 6

# 1. FOREIGN TYPE EXCHANGE SERVICES (cont'd)

### B. Foreign Exchange Service (cont'd)

- 3. Rates and Charges (cont'd)
  - e. Foreign exchange extension service
    - (1) Interexchange circuits
      - (a) Extension service which is associated with local exchange service or foreign central office service and is located within an exchange area other than a Company exchange (T) area which is in the local service area of the customer's main location is classified as foreign exchange extension service for which an interexchange circuit is required, measured between the rate centers of the exchange areas involved.
      - (b) Extension service which is associated with foreign exchange service and is located in an exchange area other than the Company exchange areas specified in d-(1) preceding is (T) classified as foreign exchange extension service. The required interexchange circuit is measured between the rate center of the exchange area in which the extension service is located and either the rate center of the exchange area where the customer is located or the rate center of the exchange area from which the foreign exchange service was requested, whichever will result in a lower circuit rate to the customer.
      - (c) Subject to the provisions of (a) and (b) preceding, interexchange circuits are furnished under the regulations and rates set forth in 3-b preceding.
    - (2) Local and interoffice circuits associated with interexchange circuits
      - (a) A circuit (local or interoffice and local, as appropriate) is required, measured between the extension service location and the serving rate center.
      - (b) Where the main location of the associated local exchange service is in a multi-office exchange area and such main location is not within the rate center central office, an inter-office circuit between the central office areas involved is required.
      - (c) Where foreign exchange extension service is associated with foreign central office service and neither the central office in which the customer is located nor the central office from which the service is being furnished is the rate center central office, an interoffice circuit is required, measured between the rate center central office and whichever of the aforementioned central offices will result in a lower circuit rate to the customer.

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By Connie Browning, President, Cleveland, Ohio

PART 4 - Exchange Access Services SECTION 3 - Foreign Type Exchange Services 2nd Revised Sheet 7 Cancels 1st Revised Sheet 7 and 1st Revised Sheet 7-P (N)

# 1. FOREIGN TYPE EXCHANGE SERVICES (cont'd)

### B. Foreign Exchange Service (cont'd)

- 3. Rates and Charges (cont'd)
  - e. Foreign exchange extension service (cont'd)
    - (2) (cont'd)
      - (d) Subject to the provisions of (a), (b) and (c) preceding, local and interoffice circuits are furnished under the regulations and rates set forth in Section 5 of this Part following.
  - f. Requests to furnish exchange service from another central office

Where service is furnished from a multi-office exchange area and the customer requests that the service be furnished from a central office other than as determined by the Company (T) under the provisions of A.2.a. preceding, a chargeable interoffice circuit between the central office areas involved is required.

g. Requests to furnish exchange service from another exchange area

Where under the provisions of B.2.a. preceding, the Company determines that service will be (T) furnished from an exchange area other than that from which service is requested and the customer insists that the service be furnished from the exchange area from which he requested service, the service will be so furnished; however, where the furnishing of the service from the exchange area from which service was requested requires the installation of additional equipment and facilities, such as loading coils, repeaters, special relay circuits, signaling circuits, etc., for local or toll transmission and supervisory purposes, additional charges based upon costs incurred may be applied.

h. Night transfer arrangement

Night transfer arrangement permits the interexchange of incoming calls between an individual or PBX trunk service and a foreign exchange service of the same class and grade. This arrangement will be furnished provided the telephone numbers for both such services are assigned in the same central office unit.

Description /Billing Code/	Nonrecurring Charge	Monthly Rate
Control equipment in central office, per arrangement /NTA/	\$616.05	\$10.05

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By Connie Browning, President, Cleveland, Ohio

PART 4 - Exchange Access Services SECTION 5 - Other Exchange Access Services 8th Revised Sheet No. 9 Cancels 7th Revised Sheet No. 9 and 3rd Revised Sheet 9.1 (N)

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By Connie Browning, President, Cleveland, Ohio

PART 4 - Exchange Access Services SECTION 5 - Other Exchange Access Services

### 1. OTHER EXCHANGE ACCESS SERVICES (cont'd)

### B. Combination Main Station Service (cont'd)

- 2. A directory listing with distinctive call numbers is furnished with each line. Connections between stations of such lines are established through the central office.
- 3. Where it is necessary to install additional equipment, such as loading coils, repeaters, special relay circuits, etc., additional charges based upon costs incurred, may be applied.
- 4. Each line is charged for at the established individual line rate applicable in accordance with the classification of the service as non-residence or residence.
- 5. Where message rate service is furnished at both locations, the local message allowance is combined.
- 6. In multi-office exchanges where it is necessary to use circuits between central offices to make the service operative, foreign central office service rates apply in addition to the rates for the classes of service furnished.

#### 2. CIRCUITS

#### A. Regulations

- The rates specified in this section apply where both terminals of a circuit are in an exchange area of the Company, or, except as otherwise specifically provided in this tariff, in Company exchange areas each of which is in the local service area of the other.
- 2. The rates specified in this section are in addition to the rates and charges which may be applicable for any terminal equipment required.
- The Company will perform usual maintenance and replacement of circuits only on noncontinuous property circuits. Same continuous property circuits will be maintained and replaced on a Premises Work and Material charges non-regulated basis.
- 4. Where it is necessary to provide new construction in furnishing such circuits, such construction will be provided at the charges specified in Part 2, Section 5 of this tariff.
- 5. Where it is necessary to provide additional equipment, such as loading coils, repeaters, special relay circuits, etc., for local or toll transmission or supervisory purposes, additional rates or charges based upon costs incurred, may be applied.
- 6. When circuits are furnished to connect off-property stations of PBX systems, the regulations set forth in Part 15, Section 2 of this tariff with respect to Signaling Arrangements apply to such circuits.

PART 4 - Exchange Access Services SECTION 5 - Other Exchange Access Services

### 2. CIRCUITS (cont'd)

### B. Monthly Rates

- 1. For installations made prior to March 1, 1939, customers were permitted to provide their outside wiring. Such customer-provided outside wiring is maintained at the expense of the customer.
- 2. Whenever the Company's general distributing plant is used by the customer to furnish a circuit (T) on the same premises or between premises within a building or on continuous property, the rates in 4. following apply.
- 3. Terminals of the circuit on different premises on non-continuous property:
  - a. All terminals within same central office area:
    - (1) Local circuits furnished between each circuit terminal location and the central office normally serving such location.

A local circuit is comprised of two rate elements.

When local circuits are provided in those central office areas that are not designated in Paragraph 3, apply a local loop charge and a service area function charge as follows:

		Monthly Rate	USOC
(a)	Local Loop	\$19.05	1LLBJ <sup>/1/</sup>
(b)	Service Area Function		
	<ul><li>Off-premises extension station</li><li>Off-premises PBX main or extension station</li></ul>	2.45 7.95	OPEXX OPENS
	Two-wire interface with effective two-wire facilities furnished for PBX off-premises main and extension stations capable of operating over loops with resistance up to 1300 ohms (with Signaling Arrangements as covered in Part 8, Section 8 of this tariff	7.95	OPERS

/1/ Additional codes appear in departmental practices.

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PART 4 - Exchange Access Services SECTION 5 - Other Exchange Access Services 3rd Revised Sheet 16 Cancels 2nd Revised Sheet 16 and 1st Revised Sheet 16-P ((N)

# 2. CIRCUITS (cont'd)

# B. Monthly Rates (cont'd)

3. (cont'd)

4.

a.

- a. All terminals within same central office area (cont'd)
  - (1) (cont'd)
    - (b) (cont'd)

Description /Billing Code/	Monthly Rate
- Concentrator-Identifier talking path /OPERS/	\$1.25
- Signaling /OPECS/	-
<ul> <li>Off-premises station of dial communicating or intercommunicating arrangement /OPH1C/</li> </ul>	
- Secretarial line /OPFTA/	-
Terminals of the circuit on different premises on non-continuous prop	erty
All terminals within same central office area	
<ol> <li>Local circuits furnished between each circuit terminal location and normally serving such location. (Minimum)</li> </ol>	d the central office
A local circuit is comprised of two rate elements.	
When local circuits are provided under the provisions of Paragrap charge and a service area function charge as follows:	oh 3, apply a local loop
Description /Billing Code/	Monthly Rate
(a) Local Loop /1LLBJ/ <sup>/1/</sup>	\$19.05

/1/ Additional codes appear in departmental practices.

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PART 4 - Exchange Access Services SECTION 5 - Other Exchange Access Services 2nd Revised Sheet 17 Cancels 1st Revised Sheet 17 and 1st Revised Sheet 17-P (N)

### 2. CIRCUITS (cont'd)

### B. Monthly Rates (cont'd)

- 4. Terminals of the circuit on different premises on non-continuous property (cont'd)
  - a. All terminals within same central office area (cont'd)
    - (1) (cont'd)

Description /Billing Code/	Monthly Rate
(b) Service Area Function	
- Off-premises PBX main or extension station /OPENS/	\$7.95
Two-wire interface with effective two-wire facilities furnished for PBX off-premises main and extension stations capable of operating over loops with resistance up to 1300 ohms (with Signaling Arrangements as covered in Part 8, Section 8 of this Tariff)	
/OPERS/	7.95
- Signaling /OPECS/	-
<ul> <li>Off-premises station of dial communicating or intercommunicating arrangement /OPECS/</li> </ul>	-

PART 4 - Exchange Access Services SECTION 5 - Other Exchange Access Services

# 2. CIRCUITS (cont'd)

### B. Monthly Rates (cont'd)

- 4. Terminals of the circuit on different premises on non-continuous property (cont'd)
  - c. Terminals in different central office areas (Maximum)
    - (1) Local circuits furnished between each circuit terminal location and the central office normally serving such location.

A local circuit is comprised of two rate elements.

When local circuits are provided under the provisions of Paragraph 3, apply a local loop charge and a service area function charge as follows:

(a) Local Loop

For monthly, see a.(2)(a) preceding.

Description /Billing Code/	Monthly Rate
(b) Service Area Function	
- Off-premises PBX main or extension station /OPUND/	\$10.50
<ul> <li>Two-wire interface with effective two-wire facilities furnished for PBX off-premises main and extension stations capable of operating over loops with resistance up to 1300 ohms (with signaling Arrangements as covered in Part 8, Section 8 of this Tariff. /OPUND/</li> </ul>	10.50

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PART 4 - Exchange Access Services SECTION 5 - Other Exchange Access Services 3rd Revised Sheet 21 Cancels 2nd Revised Sheet 21 and 1st Revised Sheet 21-P (N)

### 2. CIRCUITS (cont'd)

### B. Monthly Rates (cont'd)

- 4. Terminals of the circuit on different premises on non-continuous property (cont'd):
  - c. Terminals in different central office areas (Maximum) (cont'd):
    - (1) (cont'd)

Description /Billing Code/	Monthly Rate
(b) Service Area Function (cont'd)	
- Signaling /OPWSG/	-
<ul> <li>Off-premises station of dial communicating or inter-communicating arrangement /OPH1C/</li> </ul>	-
(c) The provisions in c.(1) (a) and (b) also apply to local circuits furnished under Paragraph c.(1)	this
(2) In addition to the charges specified in c.(1) preceding for each local circuit invol following monthly rate applies to the interoffice circuit furnished between the ce (See Part 15, Sections 1 and 2) serving the circuit terminal locations:	
Description /Billing Code/	Monthly Rate
Each air line mile, or fraction thereof /1LLBS/ <sup>/1/</sup>	\$8.20
For circuits with terminals in more than two different central offices areas, the in rate mileage is the sum of the two point rate mileages using the shortest air line measurement connecting the central offices involved.	

/1/ Additional codes included in departmental practices.

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PART 4 - Exchange Access Services SECTION 5 - Other Exchange Access Services

### 4. JOINT USER SERVICE (See Note)

### A. Regulations

- 1. Joint user service is a service whereby one non-residence customer is permitted to share the exchange service of another non-residence customer. Under this arrangement the joint users utilize the same basic exchange service in lieu of each subscribing to their own exchange service. To facilitate this use, one primary directory listing is provided for each joint user.
- 2. Joint user service is provided in connection with non-residence exchange service, PBX trunks and Centrex service.
- 3. Applications for joint user service and for associated additional service or facilities, must be made by the customer who is responsible for the payment of all charges incurred, regardless of where such charges are associated with his usage or that of any of his joint users.
- The total charges for telephone service allocated by the customer among the customer and his joint users shall not exceed the charges of the Company to such customer as set forth in this (T) tariff.
- 5. Joint users of a customer's service must have the option of obtaining service directly from the Company.

(T)

#### B. Monthly Rates

1. Non-residence service and PBX trunks.

For each joint user the monthly rate is the rate applicable for the service with which the joint user is associated, i.e., exchange service, or PBX trunk service, divided by two, if the quotient is a multiple of five cents; otherwise the monthly rate is the next higher multiple of five cents.

2. Centrex service

For each joint user the monthly rate is applicable monthly rate for a Centrex station (first 100) at the primary location of the Centrex service with such joint user is associated, divided by two, if the quotient is a multiple of five cents; otherwise the monthly rate is the next higher multiple of five cents.

NOTE: Effective July 2, 1982, no further requests for joint user arrangements under the provisions of this section will be accepted by the Company from non-residence (T) customers who are located in central office areas in which measured rate service is available; however in such areas, the Company will continue to provide joint user (T) arrangements in service. New joint user arrangements may be provided to non-residence customers located in central office areas in which measured rate service is not available.

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PART 4 - Exchange Access Services SECTION 5 - Other Exchange Access Services

# 5. SPECIAL TRUNKS AND OTHER FACILITIES

### A. Special Recording Trunks

Special recording trunks are provided with Company-provided and customer-provided PBX (T) systems furnished to transient hotels and motels, hospitals and university dormitories for the purpose of connecting such PBX systems directly with the nearest toll equipped office. Such special recording trunks are furnished at the following monthly rate:

Special recording trunk Apply monthly rate, applicable in the exchange area in which the customer is located, for a Non-Residence PBX Trunk, as covered in Section 2 preceding.

Des	scription /Billing Code/	Nonrecurring Charge	Monthly Rate	Termination Liability
В.	Digit absorbing attendant trunk for Common Control Switching Arrangements (CCSA) /41Q/	\$366.85	\$ 30.55	\$ 618.35
C.	Attendant trunk extender circuit to permit attendant to extend LSA calls to the CCSA network or calls from CCSA network to LSA	-	34.60	406.10
D.	Additional facilities to terminate CCSA access line for answer only and conferencing in a key telephone system conference arrangement	593.00	40.40	-
E.	CCSA access line terminals each	-	116.50	1,340.55

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By Connie Browning, President, Cleveland, Ohio

# PART 4 - Exchange Access Services SECTION 5 - Other Exchange Access Services

2nd Revised Sheet 32 Cancels 1st Revised Sheet 32

# 9. OFFICEPAK

#### A. Description

OfficePak is a winback service arrangement that combines a business exchange network access line with Feature Link Service. Customers subscribing to OfficePak are also eligible for a discounted intraLATA message telecommunications rate.

#### B. Definitions

OfficePak provides Feature Link Service and intraLATA toll at a fixed rate for a 36 month term period. To be eligible for OfficePak customers must also subscribe to individual business exchange network access lines with message rate service.

#### C. Terms and Conditions

- OfficePak is available to previous AT&T Ohio business customers who disconnected local (T) exchange service subsequent to January 1, 1995 for the purpose of establishing service with another local exchange carrier and who now wish to return to AT&T Ohio local exchange (T) service. Previous AT&T Ohio customers must have maintained a current account and have no outstanding debts owed to AT&T Ohio. (T)
- 2. OfficePak is available to customers that require 2 to 19 individual business exchange network access lines. OfficePak is not available on FX Service, Remote Switching Service, WATS access lines, PBX or Centrex Service.

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The Ohio Bell		P.U.C.O. NO. 20	
Telephone Company	<b>AT&amp;T</b> TARIFF	Part 4 Section 5	
PART 4 - Exchange Access Services		1st Revised Sheet 33	
SECTION 5 - Other Exchange Access Services		Cancels Original Sheet 33	

#### 9. OFFICEPAK (cont'd)

(T)

#### C. Terms and Conditions

- The OfficePak toll rate as noted in D. PRICES applies to customer-dialed station-to-station (T) intraLATA toll calls. The OfficePak toll rate may not be combined with other message (T) telecommunications calling plans or discounts.
- 4. A 60 day customer satisfaction guarantee allows new OfficePak customers to cancel their (T) service agreement without incurring termination liability charges.
- OfficePak components include business exchange network access lines, message rate usage, (T) intraLATA toll, and Feature Link Service. To be eligible for OfficePak all plan components must be Company provided services. (T)
- 6. In addition to the rates noted in D. PRICES, End-User Common Line (EUCL) charges, local and state additional charges, and taxes are applicable.

	3rd Revised Sheet 34
PART 4 - Exchange Access Services	Cancels 2nd Revised Sheet 34
SECTION 5 - Other Exchange Access Services	and 1st Revised Sheet 34-P (N)

### 9. OFFICEPAK (cont'd)

#### D. Prices

The rates and charges for OfficePak are specified below.

# 1. Service Elements

	Nonrecurring	Monthly Payment
Description	Charge	36 Months
OfficePak <sup>/1/</sup> per line equipped	-	\$4.39
IntraLATA toll	\$0.10 per minute	

/1/ Requires the purchase of individual business network access lines and message rate service.

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TFA No. OH-07-17819

(T)

(T)

PART 4 - Exchange Access Services SECTION 5 - Other Exchange Access Services	1stRevised Sheet 3 Cancels Original Sheet 3	
9. OFFICEPAK (cont'd)		(T)
D. Prices (cont'd)		
2. Other Applicable Charges and Payments		
	e applicable Feature Link Service and business tablishment charges will not apply. Additionally, a	(T)
one-time award of \$72.00 will be credited		(T)
References:		
Service	Reference	
Non-Residence Exchange Access	P.U.C.O. NO. 20 Part 4, Section 2	
Local Exchange Usage, Message Rate Service	P.U.C.O. NO. 20 Part 4, Section 2	
End User Common Line Charges	Ameritech Operating Companies Access Services Tariff, F.C.C. NO. 2, Section 4	
Feature Link Service	P.U.C.O. NO. 20 Part 7, Section 5	(T)

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PART 4 - Exchange Access Services SECTION 5 - Other Exchange Access Services 1st Revised Sheet 36 Cancels Original Sheet 36

#### 9. OFFICEPAK (cont'd)

(T)

### D. Prices

3. Payment Plans

#### Term Payment Plans

Term Payment plans allow customers to pay a fixed price for service over a fixed payment period. During the effective term period, the monthly price is not subject to Company-initiated price changes.

The OfficePak term period is 36-month.

(T)

Customers subscribing to OfficePak will benefit from the trial rate for the entire subscribed to (T) term period as long as such service remains at the location at which it is furnished and until such service is changed or disconnected.

Upon expiration of an OfficePak service agreement the customer will have the choice of entering into a new OfficePak service agreement, if available, at current prices or discontinue service. If the customer does not select either of the above, the service will be continued on a month-to-month basis. The month-to-month Feature Link Service prices currently in effect at the time of service agreement expiration will apply. Customers may also elect to subscribe to other available package service arrangements.

PART 4 - Exchange Access Services	1st Revised Sheet 37
SECTION 5 - Other Exchange Access Services	Cancels Original Sheet 37

### (T)

(T)

# 9. OFFICEPAK (cont'd)

# D. Prices (cont'd)

### 4. Termination Charges

Customers terminating an OfficePak service agreement prior to expiration of the 36 month term period are subject to the following termination charges:

<u>Termination Liability</u> = [number of OfficePaks provided per service agreement] \* [remaining number of months in term period] \* [Office-Pak monthly price],

AND

All Feature Link Service or business exchange network access line Service Establishment Charges waived during the Office-Pak trial subscription period. Additionally, the \$72.00 one-time credit will be debited to the customer's account.

Commission approval of the above termination liability language is not intended to indicate that the Commission has sanctioned any particular legal result should a dispute arise between the parties. In the event of a dispute signators to such contracts may pursue whatever legal remedies they deem appropriate to resolve the dispute.

### 1. DORMITORY CENTREX SERVICE (cont'd)

#### A. Description

Billing Arrangements (cont'd)

• Arrangement B

The Company is responsible for the billing and collecting of toll charges for messages charged to dormitory stations and dormitory individual lines. The customer is responsible for the payment of all other rates and charges applicable to such stations and lines and shall, at its option either:

- be responsible for the payment of toll charges billed to dormitory stations and dormitory individual lines determined by the Company to be uncollectible from the students to whom such charges are billed, or
- render reasonable assistance to the Company in the collection of such charges.

#### B. Definitions

#### Common Areas

Common areas include, but are not limited to, hallways, study areas and recreational rooms used by all residents of the dormitory.

#### **Dormitory Stations**

Dormitory rooms include rooms which are designed and furnished to afford sleeping accommodations or a combination of sleeping and study accommodations, for use by one or more students.

#### Dormitory Suites

Dormitory suites include units which are comprised of a common study room and one or more rooms with sleeping accommodations for use by one or more students.

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PART 5 - Centrex Services SECTION 2 - Other Centrex Services 2nd Revised Sheet 3 Cancels 1st Revised Sheet 3

### 1. DORMITORY CENTREX SERVICE (cont'd)

#### C. Terms and Conditions

- 1. Individual listings are not provided for each dormitory station.
- 2. Dormitory individual lines will be furnished where facilities permit.

#### 3. Toll Restriction

• Except as described below, the Company reserves the right to restrict dormitory stations and dormitory individual lines, furnished under *Billing Arrangement B*, from direct outward dialing of message toll calls, at no additional charge to the customer. Where such restriction is requested by the customer in connection with dormitory stations and dormitory individual lines furnished under *Billing Arrangement A*, toll restriction will be furnished as set forth in Part 20, Section 5 of this tariff.

(T)

• Toll restriction on dormitory stations and dormitory individual lines, furnished under *Billing Arrangement A* or *B*, which are located in common areas of a dormitory shall be furnished as set forth in Part 20, Section 5 of this tariff.

(T)

4. Dormitory stations and dormitory individual lines will not be used as credit towards meeting the minimum monthly charges.

# 1. DORMITORY CENTREX SERVICE (cont'd)

# D. Prices

2. Other Applicable Charges and Payments

The following services are referenced in *Dormitory Centrex Service*.

References:

Service	Reference	
Message Rate Service	AT&T Tariff, P.U.C.O. No. 20, Part 4, Section 2	(T) (T)
Circuit Rates	AT&T Tariff, P.U.C.O. No. 20, Part 4, Section 5 Paragraph 2 – CIRCUITS	(1)
Toll Restriction	AT&T Tariff, P.U.C.O. No. 20 Part 20, Section 5 CENTREX SERVICE, Paragraph H - <i>Miscellaneous Service Arrangements</i>	(T)

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(T)

PART 6 - Central Office Services SECTION 1 - Direct Inward Dialing (DID) Service 7th Revised Sheet 1 Cancels 6th Revised Sheet 1

# 1. DIRECT INWARD DIALING (DID) SERVICE

### A. Regulations

DID service will be provided, subject to the availability of central office facilities and telephone numbers in the serving central office. Customers utilizing DID must arrange to provide for interception of all unused telephone numbers in the groups of DID telephone numbers assigned by the Company.

B. Rates and Charges

The following rates and charges are in addition to rates and charges applicable for PBX trunks:

Description /Billing Code/		Nonrecurring Charge	Monthly Price	
1.	Each group of 20 DID numbers or fraction thereof /ND4/	\$150.00 <sup>/1/</sup>	\$ 3.20	
	or			
	Each individual DID number /NHN/	-	.25	(C)
2.	Each DID trunk termination in central office /NDT/	155.00	19.00	
3.	The customer shall provide all switching or common equivalent which is necessary for the provision of DID service.	quipment located on h	nis premises	

- Special intercept on DID numbers will be furnished under the regulations and rates set forth in the AT&T Tariff, P.U.C.O. No. 20.
   (T)
- 5. Effective April 7, 1997, any new installations of DID service on trunks incapable of carrying outgoing calls will be available only with measured rate service.

/1/ In lieu of the nonrecurring charge included in Paragraph B.1 above, the nonrecurring charge per additional group of 20 DID numbers provided on the same occasion as an initial group of 20 DID numbers is \$54.20.

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# 3. TWO-WAY DIRECT INWARD DIALING (DID) SERVICE WITH CALL TRANSFER

# A. Description

Two-Way Direct Inward Dialing (DID) With Call Transfer is a Central Office Based service that permits incoming calls to reach customer-provided equipment, without the assistance of an attendant, and allows the transfer of those calls to another line through the use of an incoming/outgoing trunk facility. The transfer capability makes it possible to disconnect after transferring the call, freeing the DID facility for additional incoming calls. This service is provisioned with E&M signaling and a 4-wire connection at the customer's premises. Touch-Tone is a requirement of this service.

#### B. Regulations

1. The assignment of telephone numbers and the sequence of numbers assigned to a customer are made at the discretion of the Company. The Company will be responsible for providing intercept.

(T)

- 2. The customer is responsible for providing intercept on assigned but unused telephone numbers associated with Two-Way DID With Call Transfer service.
- 3. Trunks arranged for Two-Way DID With Call Transfer may not be combined with trunk groups arranged to provide Direct Inward Dialing (DID) service. Overflow of calls between the two arrangements is not permitted.
- 4. Two-Way DID With Call Transfer is provided from Central Offices equipped to provide this service and subject to the availability of facilities. Customers are required to sign a confirmation of order for Two-Way DID With Call Transfer.
- 5. If a customer's normal serving Central Office is not equipped to provide Two-Way DID With Call Transfer or the customer so requests, the service may be provided, where facilities permit, from a Company Central Office different than that which normally serves the customer, but still within the same LATA, at the additional rates specified in Paragraph C. following and under the regulations applicable for Foreign Exchange (FX) or Foreign Central Office (FCO) services described in Part 4, Section 3 of this tariff.
- 6. When Two-Way DID With Call Transfer becomes available or is subsequently requested from the Central Office that normally serves the customer, the service may be transferred to the normal serving Central Office. If the customer requests such a transfer, the customer will be subject to a change in telephone numbers and will also incur initial nonrecurring charges and Service Charges, as appropriate.

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By Connie Browning, President, Cleveland, Ohio

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(T)

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PART 6 - Central Office Services SECTION 1 - Direct Inward Dialing (DID) Service

#### 3. TWO-WAY DIRECT INWARD DIALING (DID) SERVICE WITH CALL TRANSFER (CONT'D)

### B. Regulations (Cont'd)

- 7. A change in Central Office equipment could require the customer to discontinue the service or obtain service from another Central Office. The Company makes no guarantees and assumes no liability for loss of service to the customer, resulting from the conversion or upgrade of Central Office equipment.
- Two-Way DID With Call Transfer works in conjunction with Direct Inward Dialing (DID) 8. Service and the rates and charges specified in Paragraph C. following are in addition to the rates and charges for DID Service specified in Paragraph 1.B of this section. Local and Message Toll charges are applicable.

# C. Rates and Charges

Service Establishment

		USOC	Nonrecurring <u>Charge</u>	Monthly Rate
1.	With initial DID Service, per Trunk Group	SEPD1	\$ 175.00	-
2.	Subsequent to Establishment of DID service, per Trunk Group	SEPD1	175.00	-
3.	Two-Way DID Trunk With Call Transfer	ЗСW	-	\$23.00
Со	nversions			
1.	Of entire DID Trunk Group to Two- Way DID or entire Two-Way DID Trunk Group to DID	NR9DD	300.00	-
2.	Of individual DID Trunks to a new Two-Way DID Trunk Group, per Trunk DID service, per Trunk Group	SEPD1	175.00	-
3.	Of individual Trunks between established Trunk Groups		***	-

\*\*\* Refer to Part 3 of this tariff for Application of Service and Equipment Charges for Changes.

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By Connie Browning, President, Cleveland, Ohio

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PART 6 - Central Office Services SECTION 2 - Packet Switched Services 3rd Revised Sheet 1 Cancels 2nd Revised Sheet 1

Effective November 19, 2007 all pages from this Section are deleted from this Tariff. Tariff Sheets	(N)
include:	
<ul> <li>1st Revised Sheets 2 through 23</li> </ul>	(N)

# 1. AUTOMATIC CALL DISTRIBUTION SERVICE

# A. General

Automatic Call Distribution (ACD) Service is an optional service arrangement for Centrex Service. ACD Service provides an equal distribution of a large volume of incoming calls to predesignated groups of answering positions, known as agent positions. Incoming calls are served on a first-in, first-out basis and if all agent positions are busy, calls may be held in an incoming queue until an agent position becomes available or the caller disconnects.

The ACD Service switching function is performed in the Company central office and is available (T) only from digital central offices where facilities have been provisioned for the service.

All customer-provided equipment used to interface with ACD Service is required to conform with the Technical Reference Specifications as used by the Company and found in Technical (T) References AM-TR-NPL-000004 and AM-TR-PSS-000032, respectively.

ACD Service can be provided as Basic ACD service or Deluxe ACD service. The customer may have more than one ACD group, but within an ACD group, all positions must be either Basic or Deluxe. Deluxe ACD service provides for the capability for the optional feature Management Information System Data Stream (MIS).

An ACD Basic or Deluxe position may be configured as an agent position, a supervisor position or an agent position with supervisor capabilities.

### **B.** Regulations

### Provision of Service

ACD Service is available to Centrex Service customers. All rates and charges applicable to Centrex Service are as stated in this Section.

### ACD Groups

The customer may have more than one ACD group, but all service within a group must be either Basic ACD Service or Deluxe ACD Service.

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By Connie Browning, President, Cleveland, Ohio

TFA No. OH-0-7-17819

PART 6 - Central Office Services SECTION 3 - Automatic Call Distribution (ACD) Services

# 1. AUTOMATIC CALL DISTRIBUTION SERVICE (cont'd)

# D. Description (cont'd)

- 1. Basic ACD (cont'd)
  - c. Supervisor Features (cont'd)

### Extended Agent Observe

Allows a supervisor to observe calls presented to an agent in any ACD group within the same customer group.

# Forced Agent Availability

Allows the ACD supervisor to require an agent to receive available incoming ACD calls by deactivating "Not Ready" on the agent's line.

#### Observe Agent/Three-Way Calling

Allows a supervisor to monitor (visual) or observe (audio) three-way calls in which an agent is taking part.

#### Supervisor Control of Night Service

The supervisor position may control the activation of Night Service for an entire ACD group so that no new ACD calls enter the incoming call queue.

- 2. Deluxe ACD
  - a. The following features are available with Deluxe ACD.

All Basic ACD System features, Agent features and Supervisor features.

### Management Information System (MIS) Data Stream

Provides a data stream containing call event records from the Company central office to a (T) customer-provided downstream processor. The downstream processor can use this information to produce and display current statistics and to produce historical reports. In addition, MIS provides the ability to change ACD parameters for load management control. ACD/MIS capability requires the MIS Interface from this Section and, in addition, a (Digital, 9.6 Kbps) Base Rate Service Channel as specified in Part 15, Section 3 of this Tariff with a Digital, 9.6 Kbps Exchange Termination as listed in Part 6, Section 2 of this Tariff are also required.

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PART 6 - Central Office Services SECTION 3 - Automatic Call Distribution (ACD) Services

# 1. AUTOMATIC CALL DISTRIBUTION SERVICE (cont'd)

# D. Description (cont'd)

- 3. Optional Features available with ACD Basic or ACD Deluxe Service (cont'd)
  - b. Other Optional Features (cont'd)

Call Waiting Indications

When incoming calls waiting in queue have exceeded a predetermined threshold, a signal is sent from the central office to customer-provided equipment for visual indication. There may be individual or multiple thresholds. Requires the Call Waiting Indication interface and a Telecommunications Channel facility, per unique timing state threshold.

<u>Switch to Computer Applications Interface (SCAI)</u> provides Centrex customers with the capability of the simultaneous exchange of data between telecommunications and data processing environments. This service is available in appropriately equipped offices. The end user must have Centrex service equipped with the ACD capability and all lines in the ACD Group must be equipped with the same SCAI features. This service also requires a Dedicated Network Access Link (DNAL) with the SCAI interface which can be ordered out of the interstate access tariff, F.C.C. No. 2, or out of the intrastate access tariff. The DNAL will terminate in the Centrex and connect to the host computer, either on the end users' premises or at an enhanced service provider's location.

There are four features available with the SCAI service. These are Coordinated Voice and Data Acceptance, Call Redirection Acceptance, Computer Assisted Call Transfer Acceptance, and Computer Assisted Dialing Acceptance.

 <u>Coordinated Voice and Data Acceptance</u> allows for the simultaneous delivery of voice and data for incoming calls. This feature is required for SCAI service. Additional caller information may be provided to the agent line; however, this is determined by the customer's application.<sup>/1/</sup>

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<sup>/1/</sup> Caller Identification of the calling number is not available in all Company areas at this time. When (T) available, calling party number identification will be provided with this feature.

# 1. AUTOMATIC CALL DISTRIBUTION SERVICE (cont'd)

# D. Description (cont'd)

- 3. Optional Features available with ACD Basic or ACD Deluxe Service (cont'd)
  - b. Other Optional Features (cont'd)
    - Call Redirection Acceptance allows the customer's host computer to notify the switch to allow the call to complete as dialed or redirect the call to an alternate number prior to the call being accepted by an agent. This feature also requires Coordinated Voice and Data Acceptance.
    - Computer Assisted Call Transfer Acceptance allows the customer's host computer to notify the switch to transfer/conference the call to another agent after it has been delivered to an agent. This feature also requires Coordinated Voice and Data Acceptance.
    - Computer Assisted Dialing Acceptance allows the customer's host computer to notify the switch to place a call to a selected number on behalf of the particular agent. This arrangement allows the customer's computer to dial a predetermined list of numbers and connect the call to the agent's line when the called party answers. Customers using this feature must comply with the provisions of the Telephone Consumer Protection Act of 1991 as set forth in Part 64 and 68 of the Commission's Rules. This feature also requires Coordinated Voice and Data Acceptance.

<u>ACD Supergroup Capability</u> - Enables multiple ACD groups, situated in either single or multiple locations and service by the same Company Central Office, to distribute calls dynamically among the separate groups based on the resources available at the time.

(T)

<u>Operational Measurement Interface</u> - Provides central office traffic data to the customer's premises. Requires the Operational Measurement Interface as specified in this Section and a Type 3002 Channel as specified in Part 15, Section 2 of this Tariff with an Exchange Termination (Analog, Dedicated, 2.4 Kbps) specified in Part 20, Section 6 of this Tariff are also required.

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PART 6 - Central Office Services SECTION 5 - Area Wide Networking Services 2nd Revised Sheet 1 Cancels 1st Revised Sheet 1

# 1. AREA WIDE NETWORKING (AWN) SERVICE

(C)

# A. Description

Area Wide Networking (AWN) Service allows subscribers to originate calls within geographically (C) different locations using abbreviated dialing where the Company is the intraLATA usage provider. (T) The called party and the calling party may be in different Central Office switches and different telecommunication systems.

AWN operates across the public network or private facilities and can be provided to customers via Private Branch Exchange (PBX), ISDN-Direct or Basic Exchange Service.

Customers may utilize AWN with In Network Numbers or Out of Network Numbers. In Network Numbers are the telephone numbers that participate in the AWN dialing plan. Out of Network Numbers are telephone numbers of locations that may be dialed on an abbreviated basis but cannot dial back on the abbreviated basis. Out of Network Numbers may include telephone numbers that are not part of the customer's telecommunications system or that are served from areas where the service is not available.

### B. Terms and Conditions

- 1. Appropriate usage charges will apply to all calls routed across the public network.
- 2. When a PBX is included in the dialing plan, designated outgoing trunks are provisioned for the service and are dedicated to the AWN dialing plan.
- 3. AWN Service is furnished subject to the availability of Central Offices equipped and programmed to provide such service.
- 4. Some Central Office features will require dialing of the complete telephone number when the AWN feature is utilized. AWN dialing will also impact some line restrictions provided by certain Central Office features.

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PART 6 - Central Office Services SECTION 5 - Area Wide Networking Services 1st Revised Sheet 2 Cancels Original Sheet 2

# 1. AREA WIDE NETWORKING (AWN) SERVICE (cont'd)

(C)

# C. Features

1. Standard Features

#### Dialing Plan

Two dialing plan formats are available: Extension and Custom. A combination of both dialing plans may be provided.

Extension Dialing utilizes sequential digits from the North American Numbering Plan (the seven digit telephone number) to originate a call, typically the last four digits of the telephone number.

Custom Dialing utilizes a number pattern designed by the customer and unrelated to the actual telephone number. If a Custom Dialing format is used, it is the option of the customer to define the dialing format and input all Custom Dialing numbers associated with their dialing plan.

Additional business or residence telephone numbers may be added to the abbreviated dialing plan as Out of Network Numbers designated for terminating calls only.

2. Optional Features

### Call Management Reports

AWN Service provides customers call management reports without additional charge. These reports will generate daily, weekly or monthly information for the dialing plan based on originating, terminating or total dialing plan utilization. Customers may access the report feature via SMS with a customer-provided VT 100 compatible terminal.

### Service Management System (SMS)

Out of Network Numbers may be administered by the customer via a customer-provided VT 100 compatible terminal by accessing the Service Management System (SMS). The customer is responsible for any usage charges incurred when accessing the SMS system.

PART 6 - Central Office Services SECTION 5 - Area Wide Networking Services

1st Revised Sheet 3 Cancels Original Sheet 3

1. Al	REA WIDE NETWORKING (AWN) SERVICE (cont'd)
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#### D. Prices

1. Service Elements

Description /Billing Code/	Monthly Price
PBX Trunk - per trunk /D6PLX/	\$ 5.00
Basic Exchange Lines, ISDN-Direct lines - per line /D6PLX/	1.00
Out of Network Number(s) - up to 10 numbers /D7P1X/ - each block of 50 numbers /D7PBX/	1.00 2.50
PBX trunks, Basic Exchange lines, ISDN-Direct lines, per Central Office Switch - 1 to 9 trunks/lines /NR9AH/ - 10 to 50 trunks/lines /NR9AJ/ - each additional 50 trunks/lines /NR9AK/	700.00 1,000.00 800.00
PBX trunks with associated Centrex - 1 to 9 trunks /NR9AP/ - each group of 50 trunks /NR9AQ/	600.00 800.00
Out of Network Number(s), Database initialization - up to 10 numbers /NR9AL/ - establish block(s) of 50 numbers /NR9AM/	30.00 30.00
Numbers input by the Company - up to 10 numbers /NR9AN/ - each block of 50 numbers /NR9AO/	(T) 75.00 300.00
<ul> <li>Additions/Deletions/Changes to Dialing Plan in existing Dialing Plan</li> <li>Central Office Switches</li> <li>to add/delete/change up to 10 PBX trunks, Business Exchange lines, ISDN Direct lines, per occasion /REAH4</li> </ul>	350.00 300.00

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4th Revised Sheet 1	
Cancels 3rd Revised Sheet 1	
and 1st Revised Sheet 2	(N)
and 1st Revised Sheet 3	
and 1st Revised Sheet 4	(N)(T)

PART 6 - Central Office Services SECTION 6 - VACANT

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# 3. DIGITAL TRANSPORT SERVICE - ENHANCED (DTS-E)

# A. Description

Digital Transport Service - Enhanced (DTS-E) delivers voice grade service from a Company serving central office to a customer's premises. DTS-E is available in four serving arrangements, also known as Modules (see Paragraph D. in this tariff). DTS-E Modules 1, 2 and 3 are provided in conjunction with DS1 Service (1.544 Mbps). DTS-E Module 4 (Access Advantage Plus) is provided in conjunction with Access Advantage Plus (AA+) Transport. The 24 channels may be used for the transport of services for termination on customer provided equipment.

#### B. Definition

#### Access Advantage Plus (AA+) Transport

Access Advantage Plus (AA+) Transport denotes the channelized 1.544 Mbps DS1 facility between a customer premises and the nearest Digital Cross-Connect System (DCS) office for that location. This element is used in conjunction with Module 4 (Access Advantage Plus) and is purchased from Ameritech Operating Companies Tariff F.C.C. No. 2, subject to availability. (T)

#### DS1 Service

DS1 Service denotes the channelized 1.544 Mbps DS1 facility between a customer premises and the serving central office for that location. This element is used in conjunction with Modules 1, 2 and 3, and is purchased from Part 15, Section 3 of this Tariff.

#### Integrated Voice Access Line

This element is offered only in connection with DTS-E Module 4 (Access Advantage Plus). The Integrated Voice Access Line denotes the serving office switching and trunking equipment needed to connect the serving office with the Access Advantage Plus (AA+) Transport. These facilities are Company provided and maintained, and provide access to and from the public switched telecommunications network appropriate to the tariffed offering selected by the customer.

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PART 6 - Central Office Services SECTION 7 - Digital Transport Services 5th Revised Sheet 11 Cancels 4th Revised Sheet 11

# 3. DIGITAL TRANSPORT SERVICE - ENHANCED (DTS-E) (cont'd)

# D. Features

DTS-E is available in four serving arrangements and is furnished where facilities permit. Availability and functionality of DTS-E and its features may vary by serving central office and switch type.

#### <u>Module 1</u>

Module 1 is an arrangement that supports Business Trunk Services (e.g., 1-Way In non-DID, 2-Way Combination); toll terminals; Custom Dedicated 800 Service; and Foreign Exchange Service. Toll billing exclusion service and 900-976 Call Blocking are also available with Module 1.

#### Module 2

Module 2 supports all services provided in Module 1 plus Direct Inward Dialing (DID) Service.

#### Module 3

In addition to services supported in Module 1 and Module 2, Module 3 supports the following: Business Basic Exchange Service; Base Rate non-switched 56 Kbps Service; Direct Inward Dialing with Call Transfer Service; and Off Premises Extension Service. Call Waiting, Call Forwarding Variable, and Three-Way Calling are available with Business Basic Exchange Service.

#### Module 4 (Access Advantage Plus)

DTS-E Module 4 (also known as Access Advantage Plus, or AA+) supports Integrated Voice Access Lines, Integrated Voice Access Trunks, and Opti-Centrex service. Module 4 may only be used in conjunction with Access Advantage Plus Transport purchased from Ameritech Operating (T) Companies Tariff F.C.C. No. 2. (T)

All services and features supported by Modules 1, 2 and 3, with the exception of Base Rate nonswitched 56 Kbps Service, are also supported by Module 4, at the current prevailing tariffed rates for those services. Additionally, Caller ID is available with Integrated Voice Access Lines, Integrated Voice Access Trunks (line-side only), and Opti-Centrex service.

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PART 6 - Central Office Services SECTION 7 - Digital Transport Services 3rd Revised Sheet 12 Cancels 2nd Revised Sheet 12

# 3. DIGITAL TRANSPORT SERVICE - ENHANCED (DTS-E) (cont'd)

# E. Technical References

Customer Provided Equipment (CPE) compatibility requirements are listed in Company Technical References. All Customer Provided Equipment used to interface with Digital Transport Service - Enhanced is required to conform with the Technical Reference specifications as used by the Company.

Subject

**Technical Reference** 

Network Channel Terminating EquipmentTR-NPL-000054Digital Transport ServiceAM-TR-TMO-000101

The Technical Reference can be obtained from:

APEx Support Team (734) 523-7348

(C) (C)

PART 6 - Central Office Services SECTION 7 - Digital Transport Services

# 3. DIGITAL TRANSPORT SERVICE - ENHANCED (DTS-E) (cont'd)

# F. Prices (cont'd)

2. Other Applicable Charges and Payments

In addition to the DTS-E rates and charges noted above, the following rates and charges as specified elsewhere in this tariff may also apply:

- Base Rate channel mileage, channel mileage termination charges, and local distribution channel charges for the terminating equipment
- Success 800 Service usage charges
- DS1 recurring and nonrecurring charges
- DS1 Clear Channel nonrecurring charge
- Caller ID recurring charges
- DID Station Number recurring and nonrecurring charges
- Foreign Exchange channel mileage charges
- Off Premise Extension channel mileage charges
- Centrex Service recurring and nonrecurring charges
- Primary Interexchange Carrier Charge (PICC)/1/
- End-User Common Line charges<sup>/2/</sup>

- /1/ See Section 3 of Ameritech Operating Companies Tariff F.C.C. No. 2.
- /2/ See Section 4 of Ameritech Operating Companies Tariff F.C.C. No. 2.

(T) (T)

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PART 6 - Central Office Services SECTION 7 - Digital Transport Services

# 3. DIGITAL TRANSPORT SERVICE - ENHANCED (DTS-E) (cont'd)

# F. Prices (cont'd)

2. Other Applicable Charges and Payments (cont'd)

#### References:

The rates and charges in 1. preceding are for Digital Transport Service - Enhanced. Additional applicable rates and charges for services specified preceding can be found in the tariff references listed below.

Reference	
Ameritech Operating Companies Tariff F.C.C. No. 2	(T)
P.U.C.O. NO. 20 Part 15, Section 3	
P.U.C.O. NO. 20 Part 4, Section 2	
P.U.C.O. NO. 20 Part 7, Section 2	
Catalog, Part 10, Section 2	
P.U.C.O. NO. 20 Part 6, Section 1	
P.U.C.O. NO. 20 Part 15, Section 3	
Ameritech Operating Companies Tariff F.C.C. No. 2, Section 4.1.7(c)	(T)
P.U.C.O. NO. 20 Part 15, Section 2	
P.U.C.O. NO. 20 Part 9, Section 1	
P.U.C.O. NO. 20 Part 15, Section 2	
	Ameritech Operating Companies Tariff F.C.C. No. 2 P.U.C.O. NO. 20 Part 15, Section 3 P.U.C.O. NO. 20 Part 4, Section 2 P.U.C.O. NO. 20 Part 7, Section 2 Catalog, Part 10, Section 2 P.U.C.O. NO. 20 Part 6, Section 1 P.U.C.O. NO. 20 Part 15, Section 3 Ameritech Operating Companies Tariff F.C.C. No. 2, Section 4.1.7(c) P.U.C.O. NO. 20 Part 15, Section 2 P.U.C.O. NO. 20 Part 15, Section 1 P.U.C.O. NO. 20 Part 9, Section 1 P.U.C.O. NO. 20

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# 3. DIGITAL TRANSPORT SERVICE - ENHANCED (DTS-E) (cont'd)

# F. Prices (cont'd)

- 4. Termination Charges (cont'd)
  - Termination charges are not applicable to changes in the physical location of the customer's DTS-E services as long as the service originates in the same serving central office.
  - Termination charges are not applicable if the customer converts their DTS-E Module 1, 2, or 3 service to another Company provided business exchange voice service that utilizes a Company provided DS1 or DS1 equivalent transport service as part of the service offering. The following terms and conditions apply to this termination charge waiver:
    - the customer must agree to a TPP that equals or exceeds the number of months remaining on the existing DTS-E Module 1, 2, or 3 TPP, and
    - the number of circuits on the new TPP must be equivalent to or exceed the number of circuits under the existing TPP, and
    - the new TPP shall begin immediately upon conversion from the existing TPP, and
    - the new service must be provided between the same customer locations and with the same customer of record as the disconnected service, and
    - nonrecurring charges for the new service will apply.
  - Customers may convert their DS1 Service provided from P.U.C.O. Tariff 20, to Access Advantage Plus Transport provided from Ameritech Operating Companies Tariff, F.C.C. No. 2 without incurring termination charges, provided the new service period is equal to or greater than the original service period.

All termination charges will be based on the TPP prices in effect at the time of termination. Termination charges are applicable for DS1 Service used in conjunction with DTS-E Service Modules 1, 2 and 3, as specified in Part 15, Section 3 of this Tariff.

Commission approval of the above termination liability language is not intended to indicate that the Commission has sanctioned any particular legal result should a dispute arise between the parties. In the event of dispute signators to such contracts may pursue whatever legal remedies they deem appropriate to resolve the dispute.

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By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17819

# 1. TELEPHONE ANSWERING SERVICE (TAS) EQUIPMENT AND FACILITIES

# A. General

Individual residence and non-residence exchange service, PBX trunks, PBX stations (where facilities permit) and Centrex stations furnished to patrons may be (1) extended (as secretarial lines) for direct termination in a TAS customer's equipment or (2) extended to such TAS equipment via concentrator-identifier (C/I) equipment and facilities furnished to such TAS customer. The rates and charges applicable for such C/I equipment and facilities and for the connection of patrons' exchange service to the concentrator are as follows:

# B. C/I Equipment

Capacity: 100 lines and a maximum of 6 talking paths

Note: The manufacture of C/I equipment has been discontinued and except where reuse of such equipment is involved, no further installations can be made.

		Monthly Rate	Termination Liability	USOC
1.	C/I equipment for use with 2 or 4 talking paths			
	<ul><li>a. Concentrator</li><li>b. Identifier</li></ul>	\$271.10 135.00	\$4,871.85 2,421.50	ST5 ST7
2.	C/I equipment required in addition to C/I equipment specified in 1. above, to provide C/I equipment for use with 6 talking paths			
	<ul><li>a. Concentrator</li><li>b. Identifier</li></ul>	66.90 45.00	1,210.15 807.55	SNU SNV

3. For a move of an identifier, the charge based on the expense incurred by the Company (T) applies.

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# 1. TELEPHONE ANSWERING SERVICE (TAS) EQUIPMENT AND FACILITIES

# C. Talking Paths

- Talking paths between the central office in which the concentrator is located and the identifier on the TAS customer's premises, may be furnished in a Company exchange area, or between (T) Company exchange areas each of which is in the local service area of the other. The talking (T) paths (including required signaling arrangements) are provided at the monthly rates specified under Circuits in this tariff as indicated below:
  - a. Two talking paths

Requires the equivalent of two talking path circuits and one signaling circuit.

b. Four talking paths

Requires the equivalent of four talking path circuits.

c. Six talking paths

Requires the equivalent of six talking path circuits.

2. An all talking paths busy lamp and register arrangement may be furnished to provide the TAS customer with a supervisory aid for determination of busy load conditions on the C/I talking paths associated with the customer's attendant positions.

		Monthly Rate	<u>USOC</u>
а	All talking paths busy lamp, register and control unit, per C/I equipped	\$10.85	STB
3.	Conversion from:	<u>Charge</u>	
	2 to 4 talking paths	\$116.50	
	4 to 6 talking paths	116.50	
	2 to 6 talking paths	234.20	

### D. Extensions of Patrons' Exchange Service Directly to TAS Equipment

Patron's exchange service, PBX trunks, Centrex stations and, where facilities permit, station lines of the patron's PBX system may be extended via a direct circuit, hereinafter referred to as a secretarial line, terminating in TAS equipment on the TAS customer's premises. Secretarial lines are furnished subject to the rates and charges for Circuits in Part 4, Section 5 of this tariff.

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#### TELEPHONE ANSWERING SERVICE (TAS) EQUIPMENT AND FACILITIES (cont'd) 1.

# E. Extensions of Patrons' Exchange Service to TAS Equipment via Concentrators Provided by the Company

		Monthly Rate	USOC	
1.	Bridging connection, each service	\$ 4.05	ST2	

- When the patron and the concentrator are located in the same central office area but the 2. patron's service cannot be bridged in the central office, in addition to the rate specified in 1 above, a circuit (within the same central office area) is required.
- When patrons are located in a central office area contiguous to that in which the concentrator is 3. located, in addition to the rate specified in 1 above, an interoffice circuit is required.
- When patrons are located in central office areas other than those specified in 2 and 3 above, 4. circuits may be furnished, at the rates specified in 3 above, if the circuit facilities normally used between the central office areas involved meet transmission, signaling and other requirements. If such circuit facilities do not meet transmission, signaling and other requirements, at the request of the TAS customer the circuit will be conditioned for suitable operation at additional rates and charges based on costs incurred.

# F. Direct Connection of Lines to TAS Equipment

### 1. Regulations

- A non-residence service furnished to a patron or to the TAS customer may be terminated a. directly in TAS equipment on the TAS customer's premises or may terminate directly, via a bridging connection, in a concentrator furnished to the TAS customer by the Company. (T) Extension service may not be provided on such services.
- When the telephone service of the patron or the TAS customer is so connected, the address b. associated with the directory listing for the telephone number of such service shall be the address of the location at which calls to such telephone number will be answered.

2. Rates	and Charges	
		Monthly Rate
a. Whe	re the terminals of the exchange service are in	
(1)	the same central office area	Non-residence service rate
(-)		
(2)	different central office areas in the same exchange	Non-residence circuit rates for
	area service rate plus	foreign central office service.
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TFA No. OH-07-17819

#### TELEPHONE ANSWERING SERVICE (TAS) EQUIPMENT AND FACILITIES (cont'd) 1.

### G. AUTOTAS Concentrators (cont'd)

- 2. Plan 1 (cont'd)
  - (cont'd) a.

(T) /<del>~</del>`

a.	(cont'd)			(T)
		Rates	USOC	(T)
	Concentrator line card, per 32 patrons' lines or fraction thereof		HXL	
	Minimum installation charge	\$ 31.15		
	Minimum nonrecurring charge options			
	- Single payment	1,135.20		
	- 36 Monthly payments	38.05		
	- 60 Monthly payments	25.10		
	- 84 Monthly payments	19.30		
	Minimum monthly rate	20.20		
	Patron line control, per 25 patrons' lines or fraction thereof		HXQ	
	Minimum installation charge	148.80		
	Minimum nonrecurring charge options			
	- Single payment	807.55		
	- 36 Monthly payments	27.10		
	- 60 Monthly payments	17.30		
	- 84 Monthly payments	14.40		
	Minimum monthly rate	17.30		
	Plan 2			

3. Plan 2

		Minimum	Minimum	
		Nonrecurring Charges	Monthly Rate	USOC
a.	Initial electronic concentrator	\$7,299.15	\$ 263.05	HXJ
b.	Additional electronic concentrator in the			
	same central office as the initial concentrator	2,209.25	87.70	HXN
c.	Concentrator line card, per 32 patrons' lines			
	or fraction thereof	31.15	39.20	HXL
d.	Patron line control, per 25 patrons' lines or			
	fraction thereof	148.80	28.85	HXQ

Note: A maximum of 2 additional concentrators may be provided in each central office in which an initial concentrator is provided.

### H. Central Office Concentrator Service

- 1. Regulations
  - Central office concentrator service is designed to work with all premises equipment which is a. capable of receiving standard Bell System DID type signaling. However, the Company does not guarantee the compatibility of central office concentrator service with any particular manufacturer's premises equipment.

(T)

Effective: November 19, 2007 Issued: November 19, 2007 In accordance with an Order issued by the Public Utilities Commission of Ohio, dated January 6, 2003, Case No. 02-3069-TP-ALT.

By Connie Browning, President, Cleveland, Ohio

TFA No. OH-07-17819

PART 6 - Central Office Services SECTION 8 - Telephone Answering Service (TAS)

# 1. TELEPHONE ANSWERING SERVICE (TAS) EQUIPMENT AND FACILITIES (cont'd)

# I. Customer Operating Center Service

- 1. Description of Service
  - Telephone answering service customers who utilize large quantities of circuits between their premises and their normal serving central office (i.e., local circuits) in connection with concentrator-identifier (CI) talking paths and patron's secretarial lines which terminate at such customer's premises may optionally subscribe to Customer Operating Center (COC) Service. COC Service is an arrangement under which the Company will provide dedicated (T) complements of cable pairs between the customer's premises and the normal serving central office, and will charge for such dedicated complements of cable pairs under the provisions of Paragraph I-2-b in lieu of local loop charges in Part 4, Section 2 of this tariff. In addition, the COC customer will be billed for the appropriate Service Area Function and S&E charges as specified in I-2-c following for each local circuit activated.
  - b. The customer of COC Service will also be billed for all patrons' secretarial lines connected through the COC and interoffice mileage, where applicable, at the rates and regulations specified in Part 4, Section 5 and this section of this tariff.
  - c. The rates in I-2-b following for each complement of cable pairs are based on the specific quantity, size and length of cable dedicated to the customer's use.
    - At the time COC Service is initially requested, the customer is responsible for furnishing to the Company an estimate of the number of dedicated cable pairs which will be required. (T) The rates and charges specified in I-2-b following apply for each dedicated cable pair, whether activated or not.
    - (2) Complements are available in 100, 200, 300, 600, 900, or 1200 pair sizes.
    - (3) Length is measured in one-quarter mile increments from the customer's premises to the normal serving central office. The maximum length which will be furnished under the provisions of this Paragraph I is one mile.
  - d. Provided no physical modification of circuits is required for existing TAS customers that convert to COC Service, the S&E charge to convert to COC Service as specified in Part 3, Section 1 will be waived.

# Exhibit C

AT&T Ohio hereby revises Part 4 Sections 3 and 5, Part 5 Section 2, and Part 6 Sections 1-3 and 5-8 of its AT&T Ohio Tariff P.U.C.O. No. 20, to make certain non-material, textural tariff changes as part of a pre-detariffing clean-up effort.

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Summary: Tariff to Make Various Textural Changes Associated with a Pre-Detariffing Clean-up Project electronically filed by Maryann Mackey on behalf of AT&T Ohio