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BEFORE

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THE PUBLIC UTILITIES COMMISSION OF OHIO

PUCO

In the Matter of the Amendment of the)
Minimum Telephone Service Standards)
As Set Forth in Chapter 4901:1-5)
of the Ohio Administrative Code.)

Case No. 00-1265-TP-ORD

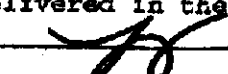
In the Matter of the Review of the)
Commission's Minimum Telephone Service)
Standards Found in Chapter 4901:1-5 of the)
Ohio Administrative Code.)

Case No. 05-1102-TP-ORD

APPLICATION FOR WAIVER
OF
UNITED TELEPHONE COMPANY OF OHIO d/b/a EMBARQ

Pursuant to Ohio Administrative Code ("OAC") Rule 4901:1-4-01(E), United Telephone Company of Ohio d/b/a Embarq ("Embarq") respectfully seeks a waiver of specific rules and regulations for subscriber bills that are governed by OAC 4901:1-5-15. Because, effective January 1, 2008, OAC 4901:1-5-07 will be controlling, this waiver request is submitted for purposes of applying to both sets of rules so that the Commission will not need address separate waiver requests in such a brief period of time.

Embarq's waiver request is designed to provide its customers with greater control over the bill content they elect to receive. Embarq customers have expressed a preference for simpler, shorter bills than Embarq currently provides. To meet the needs and desires of these customers, Embarq has designed two new bill options: 1) a complete summary bill, or 2) a detail bill for local services with a summary of Embarq toll and Embarq wireless usage. Exhibit A is an example of a summary bill with the corresponding full detail bill and Exhibit B is an example of the local detail bill with a

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Technician  Date Processed 11-14-07

summary of toll and wireless services and the corresponding full detail bill. Embarq provides these examples to assist the Commission in its evaluation of the waiver request.

Customers will be advised of the billing options available to them through bill messages. Residential and small to mid-sized business customers will be permitted to switch from the detail bill to one of the other options by calling an Embarq customer service representative. In the future, Embarq intends to allow customers to request the summary bill option through the Embarq.com website. If customers are not satisfied with either version of the summary bill, they may switch back to the detailed bill at any time, and at no charge. Customers may view their detailed bill data at the Embarq.com website or receive a copy of the detailed bill by contacting a customer service representative. There is no charge for providing the detailed bill information to a customer utilizing either one of the summary bill options.

In Ohio, these summary bill choices would conflict with several of the rules in the OAC. Therefore, Embarq is requesting a waiver so that it may provide these bill format options to those of its customers who prefer and choose to receive a summary bill.

4901:1-5-15 Subscriber Bills and 4901:1-5-07 Customer Bills, effective 01-01-08.

Embarq is requesting a waiver of a number of the requirements contained in 4901:1-5-15 (and 4901:1-5-07, effective January 1, 2008, hereinafter referred to as “New Rule”) as more fully detailed in the comprehensive information provided below. For each of the items, Embarq requests that the Commission remember that the summary bill is an option and that the detailed information required by the rules is available to customers at no charge, upon request.

(A)(4) (New Rule, (B)(2).) Embarq will include all of the information required by this rule but will not identify it individually on the summary bill.

(A)(5) (New Rule, (B)(1).) Embarq will summarize regulated competitive telecommunications service charges by provider but will not detail the charges on the summary bill.

(A)(6) (New Rule, (B)(5).) Embarq will not provide itemization of local extended area service calls. Any usage-sensitive local charges will be included in the Embarq Local summary on the bill.

(A)(7) (New Rule, (B)(2).) Embarq will not itemize nonrecurring, fractional, and nonbasic service charges. These charges will be included in the Embarq Local summary on the bill.

(A)(8) (New Rule, (B)(1).) Charges for nonregulated services will appear in summary on the bill; however, they will not be itemized.

(A)(9) (New Rule, (B)(6).) Taxes and surcharges will be listed separately, but will not be itemized with a description.

(A)(10) (New Rule, (B)(6).) 9-1-1 charges are included in the summary of surcharges and fees, but are not separately identified.

(B) (New Rule, (B)(1 and 5).) All the detailed information required by this rule and all the subparts will be summarized in the Embarq Local category on the summary bill.

(C) (New Rule, (B)(5).) Detail of toll charges required by this rule and all the subparts will not appear on a summary bill.

(D) (New Rule, no requirement.) Embarq does not intend to include the statement relating to nonpayment of toll charges.

(F) (New Rule, no requirement.) Embarq does not intend to provide an annual itemized listing of the basic and optional services nor the security deposit being held, if applicable. Embarq also intends to allow new customers to elect to receive a summary bill for their first bill. Whether they are new customers who have never received a detailed bill from Embarq or existing customers, Embarq will provide electing customers a detailed bill at any time upon request and without charge.

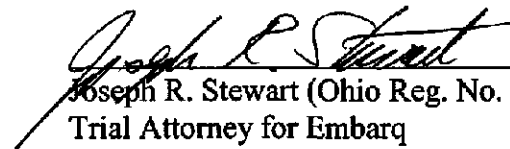
(G) (New Rule, no requirement.) Embarq will not provide a description of the type of service provided by a third-party provider. If a change is made to the presubscribed carrier, it will be shown on the left hand side of the first page of the bill under "Payment Options and Contact Info." The notice will indicate that one or more of the customer's provider selections has changed and direct the customer to the website (or customer service representative) for more information.

Embarq is requesting a waiver of the above rules to provide customers with options that will better serve their needs than receiving a lengthy and detailed bill each month. While Embarq recognizes that a summary bill is not for every customer, many customers have requested a streamlined bill that is simple to understand and can be reviewed quickly. Embarq has conducted focus groups with its customers and a consistent comment was: "if the total was about what they expected then there was no need to have all the details." The summary bill options will save paper and is more ecologically sound, while still providing customers with the critical information that is required to understand and pay the bill. Any customer that selects a summary bill and

later finds it is not satisfactory, may obtain a detailed bill by contacting a customer service representative or by accessing their account at Embarq.com. Embarq believes that customers deserve the option to receive a summary bill in accordance with their needs, and that the rules should not hinder such beneficial customer choice.

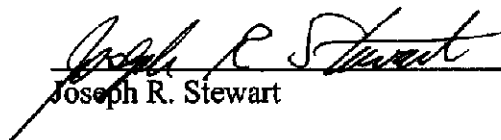
Embarq respectfully requests that the Commission grant its waiver and permit Embarq to offer its Ohio customers the benefits of the aforementioned summary bill options.

Respectfully submitted,


Joseph R. Stewart (Ohio Reg. No. 0028763)
Trial Attorney for Embarq
50 West Broad Street, Suite 3600
Columbus, Ohio 43215
Telephone: 614/220-8625
Fax: 614/224-3902
joseph.r.stewart@embarq.com

CERTIFICATE OF SERVICE

The undersigned counsel hereby certifies that a copy of the foregoing Application for Waiver was served via first class mail, postage prepaid, on the parties listed below on this 14th day of November, 2007.


Joseph R. Stewart

Thomas E. Lodge
Thompson Hine
10 West Broad Street, Suite 700
Columbus, Ohio 43215-3435

Ohio Small Local Exchange Carriers
1570 Fishing Rd.
1st Floor
Columbus, OH 43220-2054

Pamela H. Sherwood
Time Warner Telecom
4625 West 86th Street, Suite 500
Indianapolis, IN 46268

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Ameritech Ohio
150 E. Gay Street
Room 4-C
Columbus, OH 43215

Kathy E. Hobbs
Windstream
21 East State Street
Suite 1900
Columbus, OH 43215

Sally W. Bloomfield
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100 South Third Street
Columbus, Ohio 43215

Ellyn Crutcher
McLeod USA Telecomm
121 S. 17th St.
Mattoon, IL 61938

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Mary W. Christensen
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Suite 350
Columbus, Ohio 43215-2539

Judith E. Matz
Director, Regulatory Affairs
Ohio Telecom Assn.
17 South High Street, Suite 600
Columbus, OH 43215

Exhibit A

Monthly Statement
September 25, 2007

Page 1 of 4
Account Number
574-269-

Payment Options & Contact Info **Current Charges At-A-Glance**

i Retail Store In Your Area
See Embarq Website

Pay Online
EMBARQ.com/myaccount

Pay by Phone
1-877-813-7604

Customer Service
1-800-257-3212

Repair Service
1-800-788-3600

Internet Address
EMBARQ.com/residential

EMBARQ Services

Total

 **EMBARQ Basic Home Phone w/Voicemail** 29.95

 **Local and Optional Services** 2.90

 **Internet** 24.95

 **Long Distance** 2.50

 **Entertainment** -8.29

Taxes and Surcharges 18.42

Total Current Charges 70.43

Savings & Benefits

You saved \$10.55 this month by combining Embarq services!

Bill Details

For your complete bill detail please refer to our web site at EMBARQ.com/myaccount

Previous Balance	Payments & Adjustments	Balance	Total Current Charges	Total Amount Due
135.41	-135.41	.00	70.43	\$70.43

Current Charges Due By: 10/19/07
If received after October 22: \$72.44



Please return this portion with payment

Customer Service
1-800-257-3212

Internet Address
EMBARQ.com/residential

Account Number
574-269-

Due Date: October 19, 2007
Total Amount Due: \$70.43
\$72.44 if received after October 22


Amount Enclosed: \$

Write your 13-digit account number on check
Make checks payable to:


WARSAW IN 

Embarq
PO Box 660068
Dallas TX 75266-0068



09 574269  00000000007043 000070438 0732704

Monthly Statement
September 26, 2007

Customer Service
1-800-257-3212

Internet Address
EMBARQ.com/residential

Page 2 of 4
Account Number
574-269-XXXXXXXXXX

Important Information and News You Can Use

Truth-In-Billing

Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. According to state and federal rules, we are required to inform you of those charges that must be paid in order to prevent interruption of your telephone service. The charges for these services are already included in the Total Amount Due and are \$69.13. Please review your bill and notify EMBARQ of any unauthorized charges or changes to your accounts. Finally, for your complete bill detail, please refer to our web site at EMBARQ.com/myaccount.

Universal Service Fee begins in October

Beginning in October 2007, a monthly Indiana Universal Service Fee will be included on all Indiana customer bills. This Fee helps Indiana companies in high cost areas to maintain affordable rates for their customers. For more information, please contact an EMBARQ™ service representative at the number listed at the top of this bill. Thank you for choosing EMBARQ.

Contacting EMBARQ

For your convenience, information about your local phone service is available any time through the EMBARQ™ Internet address at embarq.com. To speak with a customer care associate, call-in hours are Monday - Friday 8 a.m. - 7 p.m. and Saturday 8 a.m. - 5 p.m.

You can find the number of your Customer Care call center in the information pages of the telephone directory and on your bill.

Service problems can be reported 24 hours a day, seven days a week. Call toll-free 1-800-789-3800.

EMBARQ™ Personal Messenger discontinued

Beginning August 6, 2007, the EMBARQ™ Personal Messenger feature will be discontinued from the EMBARQ™ portfolio and your callers will be unable to leave messages for you using this product. However, EMBARQ™ Voicemail offers you the ability to receive voicemail messages 24/7, check messages anytime from any location, and forward and reply to messages, mark a message urgent, schedule future delivery, request confirmation when the message is played, and check/listen and respond to messages online. If you would like to sign up for EMBARQ™ Voicemail, please contact the customer service number listed at the top of this page. We apologize for any inconvenience and value you as a customer. We look forward to continuing to serve your telecommunications needs.

Important Information and News You Can Use continued on page 3

EMBARQ Basic Home Phone w/Voicemail

Invoice Period : Sep 25 - Oct 24

EMBARQ Basic Home Phone w/Voicemail : 574-269-XXXX

Local and Optional Services	29.95
Subtotal	29.95

Total EMBARQ Basic Home Phone w/Voicemail \$29.95

EMBARQ Local and Optional Services

Invoice Period : Sep 25 - Oct 24

Charges for 574-269-XXXX

Additional Charges	2.00
Subtotal	2.00

Total EMBARQ Local and Optional Services \$2.90

EMBARQ Internet

Invoice Period : Sep 25 - Oct 24

Charges for 574-269-XXXX

Internet	24.95
Subtotal	24.95

Total EMBARQ Internet \$24.95

EMBARQ Long Distance

Invoice Period Ending : Aug 25

Charges for 574-269-XXXX

Additional Charges	2.50
Subtotal	2.50

Total EMBARQ Long Distance \$2.50

EMBARQ Entertainment

DISH Network Charges for 574-269-XXXX

Additional Charges	-8.29
Subtotal	-8.29

Total EMBARQ Entertainment -\$8.29

Taxes and Surcharges

Government Fees and Taxes

Local and Optional Services Taxes	4.22
Long Distance Taxes : Aug 25	.28
Entertainment Taxes	5.79
Total Government Fees and Taxes	10.21

Surcharges and Fees

Local and Optional Services Surcharges	7.11
Long Distance Surcharges : Aug 25	1.10
Total Surcharges and Fees	8.21

Total Taxes and Surcharges \$18.42

Total Current Charges

**For Your Complete Bill Detail Please Refer
To Our Web Site At EMBARQ.com/myaccount
or call 1-800-257-3212**

Important Information and News You Can Use (continued)

Get a voicemail box for everyone in the family with EMBARQ™ Family Voicemail

EMBARQ™ Family Voicemail allows up to four family members to set up and access their own mailbox through one call-in number. Not only can each family member set up their own greeting and pass code protect their mailbox, they can easily access and manage their mailbox through the Internet at embarq.com/myaccount. Contact EMBARQ today to find out how you can add EMBARQ™ Family Voicemail.

Important Information and News You Can Use continued next page

Monthly Statement
September 25, 2007

Customer Service
1-800-257-3212

Internet Address
EMBARQ.com/residential

Page 4 of 4
Account Number
574-268-XXXX

Important Information and News You Can Use (continued)

Notice about electronic check conversion

When you provide a check as payment, you authorize us to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day your payment is received and you will not receive your check or check image back from your financial institution. If you do not want to have your check payment converted to an electronic transaction, please call 800-448-9925.

EMBARQ offers convenient alternatives to mailing your payment each month. Simply go to embarq.com/myaccount to make a one-time payment or to set up recurring payments from your bank account.

Changes to your EMBARQ™ bill

Autumn is just around the corner, but it's not just the season that's changing. We've made some changes to your monthly EMBARQ™ bill. These changes include the description of some of our products and services names. For example, "Local Services" will now be displayed as "Local and Optional Services." You'll find these changes on pages 1 and 3 of your bill. It's our goal to continually enhance your bill to make it easier to understand. If you have questions, please call the customer service number listed at the top of this page. We appreciate your business and look forward to continuing to serve your communications needs.

EMBARQ™ Long Distance International Mobile Termination surcharge increased

Beginning October 1, 2007, International Mobile Termination surcharges on calls made to wireless phones in certain countries will increase. This increase impacts all EMBARQ™ Long Distance calls that terminate to a wireless phone number in a foreign country.

If you have questions, contact the customer service number listed at the top of this page or visit www2.embarq.com/tariffs (Interstate Residential Schedule No.1) to access the latest International Mobile Termination surcharges.

Changes to the EMBARQ authorized user policy

EMBARQ continues to work to provide the best protection to our valued customers. Because of this, only the person(s) listed on the bill will be able to add additional charges, another authorized user and change the password or billing information on the account.

We value you as a customer and look forward to continuing to serve your communications needs. If you have questions, please contact the customer service number listed at the top of this page.

Refer your friends & family and earn up to \$300!

Get a \$25 invoice credit when the friends and family you refer sign up for qualifying EMBARQ™ Services including EMBARQ™ Unlimited Long Distance, EMBARQ™ High-Speed Internet, EMBARQ™ Wireless and DISH Network® Satellite TV. Make as many referrals as you'd like and earn up to \$300 in invoice credits per calendar year! Visit embarq.com/referral today!

Visit us on the web!

Did you know you can get answers to many of your account and billing questions when you go to embarq.com/myaccount? Check your account balance, pay your bill, set up automated payments, check the date and amount of your last payment, and get detailed definitions of all taxes, fees and surcharges, all at one helpful location. Visit embarq.com/myaccount today!

Did you know that you can pay your bill online?

Visit embarq.com/myaccount and go paperless today! EMBARQ™ eBill service allows you to view, print and pay your phone bill online. You can even download up to three months of previous bills into Excel. It's fast, easy, secure and free! In addition, you can review current services, past bills, payment history, user guides and frequently asked questions.

Monthly Statement
September 25, 2007

Page 1 of 9
Account Number
574-269-[REDACTED]

Payment Options & Contact Info Current Charges At-A-Glance



Retail Store in Your Area
See Embarq Website

Pay Online
EMBARQ.com/myaccount

Pay by Phone
1-877-813-7604

Customer Service
1-800-257-3212

Repair Service
1-800-788-3600

Internet Address
EMBARQ.com/residential

EMBARQ Services

Total



EMBARQ Basic Home Phone w/Voicemail - Page 3

29.95



Local and Optional Services - Page 3

2.90



Internet - Page 3

24.95



Long Distance - Page 4

2.50



Entertainment - Page 5

-3.29

Taxes and Surcharges - Page 6

18.42

Total Current Charges \$70.43

Savings & Benefits

You saved \$10.56 this month by combining Embarq services!
See Savings and Benefits section for details.

Previous Balance

Payments & Adjustments

Balance

Total Current Charges

Total Amount Due

135.41

-135.41

.00

70.43

\$70.43

Current Charges Due By: 10/19/07
If received after October 22: \$72.44



Please return this portion with payment

Customer Service
1-800-257-3212

Internet Address
EMBARQ.com/residential

Account Number
574-269-[REDACTED]



Due Date: October 19, 2007
Total Amount Due: \$70.43
\$72.44 if received after October 22

Amount Enclosed: \$

Write your 13-digit account number on check.
Make checks payable to:

Embarq
PO Box 660068
Dallas TX 75268-0068

7526600680


WARSAW IN [REDACTED]

09 574269 [REDACTED] 00000000007043 000070438 0732704

Monthly Statement
September 26, 2007

Customer Service
1-800-257-3212

Internet Address
EMBARQ.com/residential

Page 2 of 9
Account Number
574-269-

Important Information and News You Can Use

† - Truth In Billing

† Deniable charges -- Delinquency in payment of deniable charges (marked as † on your bill) may result in disconnection of basic local services.

Universal Service Fee begins in October

Beginning in October 2007, a monthly Indiana Universal Service Fee will be included on all Indiana customer bills. This Fee helps Indiana companies in high cost areas to maintain affordable rates for their customers. For more information, please contact an EMBARQ™ service representative at the number listed at the top of this bill. Thank you for choosing EMBARQ.

Contacting EMBARQ

For your convenience, information about your local phone service is available any time through the EMBARQ™ Internet address at embarq.com. To speak with a customer care associate, call-in hours are Monday - Friday 8 a.m. - 7 p.m. and Saturday 8 a.m. - 5 p.m.

You can find the number of your Customer Care call center in the information pages of the telephone directory and on your bill.

Service problems can be reported 24 hours a day, seven days a week. Call toll-free 1-800-788-3600.

EMBARQ™ Personal Messenger discontinued

Beginning August 6, 2007, the EMBARQ™ Personal Messenger feature will be discontinued from the EMBARQ™ portfolio and your callers will be unable to leave messages for you using this product. However, EMBARQ™ Voicemail offers you the ability to receive voicemail messages 24/7, check messages anytime from any location, and forward and reply to messages, mark a message urgent, schedule future delivery, request confirmation when the message is played, and check/listen and respond to messages online. If you would like to sign up for EMBARQ™ Voicemail, please contact the customer service number listed at the top of this page. We apologize for any inconvenience and value you as a customer. We look forward to continuing to serve your telecommunications needs.

Important Information and News You Can Use continued on page 8

Monthly Statement
September 25, 2007

Customer Service
1-800-257-3212

Internet Address
EMBARQ.com/residential

Page 3 of 9
Account Number
574-269-~~XXXXXX~~

Payments and Adjustments

Payments and Adjustments

Payment - Thank you!

Sep 12

-135.41

Total Payments and Adjustments

-\$135.41

EMBARQ Basic Home Phone w/Voicemail

Bundle charges for 574-269-~~XXXXXX~~ September 25 - October 24

EMBARQ Basic Home Phone w/Voicemail

This section contains the monthly charges related to your EMBARQ Basic Home Phone w/Voicemail. By selecting the EMBARQ Basic Home Phone w/Voicemail, you saved \$10.55 over purchasing these features separately. All taxes for the below products are located in the Taxes and Surcharges section broken out by each service.

EMBARQ Basic Home Phone w/Voicemail

29.95 †

Includes:

VoiceMail

Enhanced Call Waiting

Call Forward

Local Phone Service

Call Waiting ID

Caller ID w/Name

3-Way Calling

Total EMBARQ Basic Home Phone w/Voicemail

\$29.95

EMBARQ Local and Optional Services

Detail charges for 574-269-~~XXXXXX~~ September 25 - October 24

Additional Charges

This section contains any usage based charges, installations, repairs, and other miscellaneous charges.

Usage Based Services

Local directory assistance

2 @ 1.45

2.90 †

Total Additional Charges

\$2.90

Total EMBARQ Local and Optional Services Charges

\$2.90

EMBARQ Internet

EMBARQ Internet continued next page.

† - see page 2 for explanation.

Monthly Statement
September 25, 2007

Customer Service
1-800-257-3212

Internet Address
EMBARQ.com/residential

Page 4 of 9
Account Number
574-269-██████

EMBARQ Internet (continued)

Detail charges for 574-269-██████ September 25 - October 24

Internet

This section includes all internet related charges not included in an EMBARQ bundle.

EMBARQ High-Speed Internet

24.96 †

Total Internet

\$24.95

Total EMBARQ Internet Charges

\$24.95

EMBARQ Long Distance

Long Distance Account ID: ██████

Long Distance Invoice: ██████

Detail charges for 574-269-██████ August 25

Additional Charges

This section contains any usage based charges and other miscellaneous charges.

Long distance charges

2.50

Total Additional Charges

\$2.50

Long distance charges for 574-269-██████

Date	Time	Place called	Number called	Period	Minutes	Amount
1 Aug 3	1:55 P	GOSHEN, IN	██████	Day	2.0	.20
2 Aug 3	9:11 P	GOSHEN, IN	██████	Night/Weekend	1.0	.10
3 Aug 4	10:16 P	GOSHEN, IN	██████	Night/Weekend	1.0	.10
4 Aug 5	1:15 P	GOSHEN, IN	██████	Night/Weekend	1.0	.10
5 Aug 5	1:23 P	GOSHEN, IN	██████	Night/Weekend	1.0	.10
6 Aug 10	1:04 P	GOSHEN, IN	██████	Day	1.0	.10
7 Aug 10	4:52 P	GOSHEN, IN	██████	Day	1.0	.10
8 Aug 10	4:53 P	GOSHEN, IN	██████	Day	1.0	.10
9 Aug 11	11:30 P	GOSHEN, IN	██████	Night/Weekend	1.0	.10
10 Aug 15	4:06 P	GOSHEN, IN	██████	Day	1.0	.10
11 Aug 15	4:41 P	GOSHEN, IN	██████	Day	2.0	.20
12 Aug 17	1:55 A	GOSHEN, IN	██████	Night/Weekend	2.0	.20
13 Aug 19	12:11 A	GOSHEN, IN	██████	Night/Weekend	1.0	.10
14 Aug 20	1:38 P	GOSHEN, IN	██████	Day	2.0	.20
15 Aug 20	1:50 P	GOSHEN, IN	██████	Day	2.0	.20
16 Aug 21	6:24 A	GOSHEN, IN	██████	Night/Weekend	1.0	.10
17 Aug 21	6:33 A	GOSHEN, IN	██████	Night/Weekend	1.0	.10
18 Aug 21	10:31 P	GOSHEN, IN	██████	Night/Weekend	2.0	.20
19 Aug 22	6:14 A	GOSHEN, IN	██████	Night/Weekend	1.0	.10

Total long distance charges for 574-269-██████

\$2.50

Total EMBARQ Long Distance Charges

\$2.50

† - see page 2 for explanation.

Monthly Statement
September 25, 2007

Customer Service
1-800-257-3212

Internet Address
EMBARQ.com/residential

Page 5 of 9
Account Number
674-269-0000000000

EMBARQ Entertainment



DISH Network charges
Call 1-888-333-9045 for billing inquiries

Detail of DISH Network Charges

2 PREMIUM PACKAGE	31.22
FROM 09/12/2007 TO 10/24/2007	
ACTIVATION FEE	48.99
FROM 09/12/2007	
DIGITAL HOME ADVANTAGE WITH AMERICA'S TOP 100	-41.50
FROM 09/13/2007 TO 10/24/2007	
DIGITAL HOME ADVANTAGE WITH AMERICA'S TOP 100	42.55
FROM 09/12/2007 TO 10/24/2007	
DIGITAL HOME ADVANTAGE WITH AMERICA'S TOP 100 AND LOCAL	48.52
FROM 09/13/2007 TO 10/24/2007	
DISH HOME PROTECTION PLAN (DHPP)	8.50
FROM 09/12/2007 TO 10/24/2007	
DISH HOME PROTECTION PLAN (DHPP)	-5.99
FROM 09/12/2007	
DISH HOME PROTECTION PLAN (DHPP)	-5.99
FROM 09/12/2007	
DISH NETWORK DVR SERVICE FEE	8.48
FROM 09/12/2007 TO 10/24/2007	
HBO/CINEMAX CREDIT	-22.00
FROM 09/12/2007	
HBO/CINEMAX CREDIT	-22.00
FROM 09/12/2007	
PAYMENT, THANK YOU	-49.99
FROM 09/07/2007	
RETAIL DHA	-49.99
FROM 09/12/2007	

Total EMBARQ Entertainment Charges **-38.29**

† - see page 2 for explanation.

Monthly Statement
September 25, 2007

Customer Service
1-800-257-3212

Internet Address
EMBARQ.com/residential

Page 6 of 9
Account Number
574-269-XXXXXXXXXX

Taxes and Surcharges

Local and Optional Services Taxes and Surcharges

Government Fees and Taxes

Emergency 911 Surcharge	1.00 †
This surcharge aids in supporting Emergency 911 services in your area.	
Federal Tax	1.09 †
Tax imposed by the federal government on telecommunications services.	
State Tax	2.13 †
Sales tax imposed by the state government.	

Total Local and Optional Services Government Fees and Taxes \$4.22

Surcharges and Fees

Interstate access surcharge	6.36 †
This charge recovers part of the costs of local facilities used for interstate calling.	
Federal universal service fund	.72 †
The Universal Service Fund helps keep local service rates affordable to all and provides discounts on services to schools, libraries and low-income families.	
Telecommunications relay surcharge	.03 †
Funds the telecommunications relay center which assists hearing and speech impaired individuals in communicating with others.	

Total Local and Optional Services Surcharges and Fees \$7.11

Total Local and Optional Services Taxes and Surcharges \$11.33

Long Distance Taxes and Surcharges

Invoice Number: XXXXXXXXXX - Aug 25

Government Fees and Taxes

State/Local	.26
Tax levied by state/local government.	

Total Long Distance Government Fees and Taxes: Aug 25 \$0.26

Surcharges and Fees

CARRIER UNIVERSAL SVC CHG	.11
The Federal Universal Service Fund helps keep local service rates affordable to all and provides discounts on services to schools, libraries, and low-income families.	
CARRIER COST RECOVERY	.99
The charge aids in supporting interstate access charges assessed by some carriers, property tax expenses and federal regulatory proceedings and compliance expenses.	

Total Long Distance Surcharges and Fees: Aug 25 \$1.10

Total Long Distance Taxes and Surcharges \$1.36

Taxes and Surcharges continued next page
† - see page 2 for explanation.

Monthly Statement
September 25, 2007

Customer Service
1-800-257-3212

Internet Address
EMBARQ.com/residential

Page 7 of 9
Account Number
574-289-XXXXXXXXXX

Taxes and Surcharges (continued)

Entertainment Taxes and Surcharges

DISH Network Taxes and Surcharges

STATE/LOCAL TAXES	5.31
FROM 09/12/2007	
STATE/LOCAL TAXES	.42
FROM 09/13/2007	

Total DISH Network Taxes and Surcharges \$5.73

Total Entertainment Taxes and Surcharges \$5.73

Total Taxes and Surcharges \$18.42

† - see page 2 for explanation.

Important Information and News You Can Use (continued)

Get a voicemail box for everyone in the family with EMBARQ™ Family Voicemail

EMBARQ™ Family Voicemail allows up to four family members to set up and access their own mailbox through one call-in number. Not only can each family member set up their own greeting and pass code protect their mailbox, they can easily access and manage their mailbox through the Internet at embarq.com/myaccount. Contact EMBARQ today to find out how you can add EMBARQ™ Family Voicemail.

Notice about electronic check conversion

When you provide a check as payment, you authorize us to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day your payment is received and you will not receive your check or check image back from your financial institution. If you do not want to have your check payment converted to an electronic transaction, please call 800-449-9925.

EMBARQ offers convenient alternatives to mailing your payment each month. Simply go to embarq.com/myaccount to make a one-time payment or to set up recurring payments from your bank account.

Changes to your EMBARQ™ bill

Autumn is just around the corner, but it's not just the season that's changing. We've made some changes to your monthly EMBARQ™ bill. These changes include the description of some of our products and services names. For example, "Local Services" will now be displayed as "Local and Optional Services." You'll find these changes on pages 1 and 3 of your bill. It's our goal to continually enhance your bill to make it easier to understand. If you have questions, please call the customer service number listed at the top of this page. We appreciate your business and look forward to continuing to serve your communications needs.

EMBARQ™ Long Distance International Mobile Termination surcharge increased

Beginning October 1, 2007, International Mobile Termination surcharges on calls made to wireless phones in certain countries will increase. This increase impacts all EMBARQ™ Long Distance calls that terminate to a wireless phone number in a foreign country.

If you have questions, contact the customer service number listed at the top of this page or visit www2.embarq.com/tariffs (Interstate Residential Schedule No.1) to access the latest International Mobile Termination surcharges.

Service Changes and Carrier Selections

This section is provided to conveniently identify any changes to your account since the last bill and to confirm your carrier selections.

Summary for 574-289-XXXX

Current Carrier Selections	Activity
Local Toll:	
Embarq Communications	no change
Long Distance:	
Embarq Communications	no change

Monthly Statement
September 25, 2007

Customer Service
1-800-257-3212

Internet Address
EMBARQ.com/residential

Page 9 of 9
Account Number
574-269-~~XXXXXX~~

Savings and Benefits

We believe in rewarding you for maintaining multiple services with us. By selecting the EMBARQ Basic Home Phone w/Voicemail, you saved \$10.55 over purchasing these features separately. Your total communications and entertainment savings this month is:

Services	Savings
EMBARQ Basic Home Phone w/Voicemail	10.55
Total Savings	\$10.55

Exhibit B

Payment Options & Contact Info Current Charges At-A-Glance

i Retail Store in Your Area
See Embarq Website






Pay Online
EMBARQ.com/myaccount

Pay by Phone
1-877-613-7604

Customer Service
1-800-257-3212

Repair Service
1-800-788-3600

Internet Address
EMBARQ.com/residential

EMBARQ Services	Total
 EMBARQ Basic Home Phone w/Voicemail - Page 3	29.95
 Local and Optional Services - Page 3	4.50
 Internet - Page 3	34.95
 Long Distance - Page 4	29.55
 Entertainment - Page 4	63.61
Taxes and Surcharges - Page 5	23.04

Total Current Charges \$185.60

Savings & Benefits

You saved \$10.55 this month by combining Embarq services!
See Savings and Benefits section for details.

Previous Balance	Payments & Adjustments	Balance	Total Current Charges	Total Amount Due
146.21	-146.21	.00	185.60	\$185.60

Current Charges Due By: 11/04/07
If received after November 5: \$188.09



Please return this portion with payment

Customer Service
1-800-257-3212

Internet Address
EMBARQ.com/residential

Account Number
574-269-██████████

Due Date: November 4, 2007

Total Amount Due: \$185.60
\$188.09 if received after November 5

Amount Enclosed: \$

Write your 13-digit account number on check
Make checks payable to:

Embarq
PO Box 660068
Dallas TX 75266-0068



WARSAW IN ██████████

09 574269 ██████████ 000000000018560 000185606 0731002

Monthly Statement
October 13, 2007

Customer Service
1-800-257-3212

Internet Address
EMBARQ.com/residential

Page 2 of 8
Account Number
574-269-XXXXXX

Important Information and News You Can Use

† - Truth in Billing

† Deniable charges – Delinquency in payment of deniable charges (marked as † on your bill) may result in disconnection of basic local services.

Lifeline and Linkup connection charges waived

As part of the Indiana Settlement Agreement, effective Feb. 1, 2000, EMBARQ will waive all service order and central office connection charges in November 2000 for Indiana consumers who reside in EMBARQ™ local service territory and who qualify for Lifeline and Link-Up.

To be eligible for participation in Lifeline and Link-Up, an individual must participate in one of the following programs: Medicaid, Food Stamps, Supplemental Security Income (SSI), Federal Public Housing Assistance or Low-Income Home Energy Assistance Program (LIHEAP).

For more information on the Lifeline and Link-Up programs, contact your local EMBARQ™ business office or the public aid office nearest you. These phone numbers are listed in your telephone directory.

Federal Universal Service Fund charge decreased

Beginning October 1, 2007, the Federal Universal Service Fund (USF) surcharge decreased for all residential, single-line business and multi-line business customers, while the USF surcharge was unchanged for Centrex customers. The decrease in this surcharge reflects a decrease in the mandatory obligation to contribute to the Federal USF. This federally approved fund helps keep local phone service affordable for all people and gives a discount to schools, libraries and low-income families. You can find these updated charges in the "Taxes and surcharges" section of this bill.

We value you as a customer and look forward to continuing to serve your telecommunications needs. If you have questions, please contact the customer service number listed at the top of this page.

Important Information and News You Can Use continued on page 7

Payments and Adjustments

Payments and Adjustments

Payment - Thank you!

Oct 8

-146.21

Total Payments and Adjustments

-\$146.21

EMBARQ Basic Home Phone w/Voicemail

Bundle charges for 574-269-XXXXXX October 13 - November 12

EMBARQ Basic Home Phone w/Voicemail

This section contains the monthly charges related to your EMBARQ Basic Home Phone w/Voicemail. By selecting the EMBARQ Basic Home Phone w/Voicemail, you saved \$10.55 over purchasing these features separately. All taxes for the below products are located in the Taxes and Surcharges section broken out by each service.

EMBARQ Basic Home Phone w/Voicemail

29.95 †

Includes:

VoiceMail

Enhanced Call Waiting

Call Forward

Local Phone Service

Call Waiting ID

Caller ID w/Name

3-Way Calling

EMBARQ Local and Optional Services

Detail charges for 574-269-XXXXXX October 13 - November 12

Monthly Service Charges

This section contains a summary of your monthly recurring charges, including calling plans and calling features.

LineGuard

4.50 †

Total Monthly Service Charges

\$4.50

EMBARQ Internet

Detail charges for 574-269-XXXXXX October 13 - November 12

Internet

This section includes all internet related charges not included in an EMBARQ bundle.

EMBARQ High-Speed Internet

34.95 †

Total Internet

\$34.95

†- see page 2 for explanation.

Monthly Statement
October 13, 2007

Customer Service
1-800-257-3212

Internet Address
EMBARQ.com/residential

Page 4 of 8
Account Number
574-269-[REDACTED]

EMBARQ Long Distance

Long Distance Account ID: [REDACTED]
Long Distance Invoice: [REDACTED]

Detail charges for 574-269-[REDACTED] September 25

Monthly Service Charges

This section provides a summary of your monthly recurring charges, including long distance calling plans.

UNLIMITED LD

29.55

Total Monthly Service Charges

\$29.55

Additional Charges

This section contains any usage based charges and other miscellaneous charges.

Long distance charges

.00

Total Additional Charges

\$0.00

Call Detail

For your call detail please refer to our web site at EMBARQ.com/myaccount

Total EMBARQ Long Distance Charges \$29.55

EMBARQ Entertainment



DISH Network charges

Call 1-888-333-9045 for billing inquiries

Detail of DISH Network Charges

ACTIVATION FEE	49.99
FROM 09/14/2007	
ADDITIONAL RECEIVER	7.41
FROM 09/14/2007 TO 10/28/2007	
DISH HOME PROTECTION PLAN (DHPP)	8.88
FROM 09/14/2007 TO 10/28/2007	
DISH HOME PROTECTION PLAN (DHPP)	-5.99
FROM 09/14/2007	
DISH HOME PROTECTION PLAN (DHPP)	-5.99
FROM 09/14/2007	
DISH DVR ADVANTAGE - YOU SAVED \$.88!	59.30
FROM 09/14/2007 TO 10/28/2007	
RETAIL DHA	-49.99
FROM 09/14/2007	

Total EMBARQ Entertainment Charges \$69.60

↑ - see page 2 for explanation.

Monthly Statement
October 13, 2007

Customer Service
1-800-257-3212

Internet Address
EMBARQ.com/residential

Page 5 of 8
Account Number
574-269-XXXXXXXXXX

Taxes and Surcharges

Local and Optional Services Taxes and Surcharges

Government Fees and Taxes

Emergency 911 Surcharge	1.00 †
This surcharge aids in supporting Emergency 911 services in your area.	
Federal Tax	1.01 †
Tax imposed by the federal government on telecommunications services.	
State Tax	1.95 †
Sales tax imposed by the state government.	

Total Local and Optional Services Government Fees and Taxes \$3.96

Surcharges and Fees

Interstate access surcharge	6.36 †
This charge recovers part of the costs of local facilities used for interstate calling.	
Federal universal service fund	.70 †
The Universal Service Fund helps keep local service rates affordable to all and provides discounts on services to schools, libraries and low-income families.	
Telecommunications relay surcharge	.03 †
Funds the telecommunications relay center which assists hearing and speech impaired individuals in communicating with others.	

Total Local and Optional Services Surcharges and Fees \$7.09

Total Local and Optional Services Taxes and Surcharges \$11.05

Long Distance Taxes and Surcharges

Invoice Number: XXXXXXXXXX Sep 25

Government Fees and Taxes

State/Local	1.96
Tax levied by state/local government.	

Total Long Distance Government Fees and Taxes: Sep 25 \$1.96

Surcharges and Fees

CARRIER UNIVERSAL SVC CHG	2.06
The Federal Universal Service Fund helps keep local service rates affordable to all and provides discounts on services to schools, libraries, and low-income families.	
CARRIER COST RECOVERY	.99
The charge aids in supporting interstate access charges assessed by some carriers, property tax expenses and federal regulatory proceedings and compliance expenses.	

Total Long Distance Surcharges and Fees: Sep 25 \$3.05


Total Long Distance Taxes and Surcharges \$5.01

Taxes and Surcharges continued next page
† - see page 2 for explanation.

Monthly Statement
October 13, 2007

Customer Service
1-800-257-3212

Internet Address
EMBARQ.com/residential

Page 6 of 8
Account Number
574-269-

Taxes and Surcharges (continued)

Entertainment Taxes and Surcharges

DISH Network Taxes and Surcharges

STATE/LOCAL TAXES
FROM 09/14/2007

\$6.98

Total DISH Network Taxes and Surcharges

\$6.98

Total Entertainment Taxes and Surcharges

\$6.98

Total Taxes and Surcharges

† - see page 2 for explanation.

Monthly Statement
October 13, 2007

Customer Service
1-800-257-3212

Internet Address
EMBARQ.com/residential

Page 7 of 8
Account Number
574-269-XXXXXX

Important Information and News You Can Use (continued)

Contacting EMBARQ

For your convenience, information about your local phone service is available any time through the EMBARQ™ Internet address at embarq.com. To speak with a customer care associate, call-in hours are Monday - Friday 8 a.m. - 7 p.m. and Saturday 8 a.m. - 5 p.m.

You can find the number of your Customer Care call center in the information pages of the telephone directory and on your bill.

Service problems can be reported 24 hours a day, seven days a week. Call toll-free 1-800-788-3600.

Notice about electronic check conversion

When you provide a check as payment, you authorize us to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day your payment is received and you will not receive your check or check image back from your financial institution. If you do not want to have your check payment converted to an electronic transaction, please call 800-448-9925.

EMBARQ offers convenient alternatives to mailing your payment each month. Simply go to embarq.com/myaccount to make a one-time payment or to set up recurring payments from your bank account.

Changes to your EMBARQ™ bill

Autumn is just around the corner, but it's not just the season that's changing. We've made some changes to your monthly EMBARQ™ bill. These changes include the description of some of our products and services names. For example, "Local Services" will now be displayed as "Local and Optional Services." You'll find these changes on pages 1 and 3 of your bill. It's our goal to continually enhance your bill to make it easier to understand. If you have questions, please call the customer service number listed at the top of this page. We appreciate your business and look forward to continuing to serve your communications needs.

Get your first month of EMBARQ™ Family Voicemail free!

EMBARQ™ Family Voicemail allows up to four family members to set up and access their own mailbox through one call-in number. Not only can each family member set up their own greeting and PIN to protect their mailbox, they can easily access and manage their mailbox through the Internet at embarq.com/myaccount. Contact EMBARQ today to find out how you can get your first month of EMBARQ™ Family Voicemail free!

*Service not available in all areas. One month free offer applies to new EMBARQ™ Family Voicemail subscriptions. Other restrictions may apply.

Visit us on the web!

Did you know you can get answers to many of your account and billing questions when you go to embarq.com/myaccount? Check your account balance, pay your bill, set up automated payments, check the date and amount of your last payment, and get detailed definitions of all taxes, fees and surcharges, all at one helpful location. Visit embarq.com/myaccount today!

Earn up to \$600 a year by referring friends and family to EMBARQ!

Get a \$50 invoice credit for each NEW customer you refer that signs up for any combination of EMBARQ services. You can also refer existing EMBARQ customers to sign up for new products. We'll give you a \$25 credit when the friends and family you refer sign up for qualifying High-Speed Internet, Wireless service, Long Distance, or DISH TV® service from EMBARQ. Make as many referrals as you'd like and earn up to \$600 in invoice credits per calendar year! Visit embarq.com/referral today!

Did you know that you can pay your bill online?

Visit embarq.com/myaccount and go paperless today! EMBARQ™ eBill service allows you to view, print and pay your phone bill online. You can even download up to three months of previous bills into Excel. It's fast, easy, secure and free! In addition, you can review current services, past bills, payment history, user guides and frequently asked questions.

Monthly Statement
October 13, 2007

Customer Service
1-800-257-3212

Internet Address
EMBARQ.com/residential

Page 8 of 8
Account Number
574-269-[REDACTED]

Service Changes and Carrier Selections

This section is provided to conveniently identify any changes to your account since the last bill and to confirm your carrier selections.

Summary for 574-269-[REDACTED]

Current Carrier Selections	Activity
Local Toll:	
Embarq Communications	no change
Long Distance:	
Embarq Communications	no change

Savings and Benefits

We believe in rewarding you for maintaining multiple services with us. By selecting the EMBARQ Basic Home Phone w/Voicemail, you saved \$10.55 over purchasing these features separately. Your total communications and entertainment savings this month is:

Services	Savings
EMBARQ Basic Home Phone w/Voicemail	10.55
Total Savings	\$10.55

Monthly Statement
October 13, 2007

Page 1 of 10
Account Number
574-269-XXXXXXXXXX

Payment Options & Contact Info **Current Charges At-A-Glance**



Retail Store in Your Area
See Embark Website

Pay Online
EMBARQ.com/myaccount

Pay by Phone
1-877-613-7604

Customer Service
1-800-257-3212

Repair Service
1-800-786-3600

Internet Address
EMBARQ.com/residential

EMBARQ Services

Total

EMBARQ Basic Home Phone w/Voicemail - Page 3 29.95

Local and Optional Services - Page 3 4.50

Internet - Page 3 34.95

Long Distance - Page 4 29.55

Entertainment - Page 6 63.61

Taxes and Surcharges - Page 7 23.04

Total Current Charges 185.60

Savings & Benefits

You saved \$10.55 this month by combining Embark services!
See Savings and Benefits section for details.

Previous Balance

Payments & Adjustments

Balance

Total Current Charges

Total Amount Due

146.21

-146.21

.00

185.60

\$185.60

Current Charges Due By: 11/04/07
If received after November 5: \$188.09



Please return this portion with payment

Customer Service
1-800-257-3212

Internet Address
EMBARQ.com/residential

Account Number
574-269-XXXXXXXXXX



Due Date:

November 4, 2007

Total Amount Due: \$185.60
\$188.09 if received after November 5

Amount Enclosed: \$

Write your 13-digit account number on check
Make checks payable to:

Embark
PO Box 660068
Dallas TX 75266-0068



WARSAW IN XXXXXXXXXX

09 574269 XXXXXXXXXX 00000000018560 000185606 0731002

Monthly Statement
October 13, 2007

Customer Service
1-800-257-3212

Internet Address
EMBARQ.com/residential

Page 2 of 10
Account Number
574-269-XXXXXXXXXX

Important Information and News You Can Use

† - Truth In Billing

† Deniable charges -- Delinquency in payment of deniable charges (marked as † on your bill) may result in disconnection of basic local services.

Lifeline and Linkup connection charges waived

As part of the Indiana Settlement Agreement, effective Feb. 1, 2000, EMBARQ will waive all service order and central office connection charges in November 2000 for Indiana consumers who reside in EMBARQ™ local service territory and who qualify for Lifeline and Link-Up.

To be eligible for participation in Lifeline and Link-Up, an individual must participate in one of the following programs: Medicaid, Food Stamps, Supplemental Security Income (SSI), Federal Public Housing Assistance or Low-Income Home Energy Assistance Program (LIHEAP).

For more information on the Lifeline and Link-Up programs, contact your local EMBARQ™ business office or the public aid office nearest you. These phone numbers are listed in your telephone directory.

Federal Universal Service Fund charge decreased

Beginning October 1, 2007, the Federal Universal Service Fund (USF) surcharge decreased for all residential, single-line business and multi-line business customers, while the USF surcharge was unchanged for Centrex customers. The decrease in this surcharge reflects a decrease in the mandatory obligation to contribute to the Federal USF. This federally approved fund helps keep local phone service affordable for all people and gives a discount to schools, libraries and low-income families. You can find these updated charges in the "Taxes and surcharges" section of this bill.

We value you as a customer and look forward to continuing to serve your telecommunications needs. If you have questions, please contact the customer service number listed at the top of this page.

Important information and News You Can Use continued on page 9

Payments and Adjustments

Payments and Adjustments

Payment - Thank you!

Oct 8

-146.21

Total Payments and Adjustments

-\$146.21

EMBARQ Basic Home Phone w/Voicemail

Bundle charges for 574-269-XXXXXX October 13 - November 12

EMBARQ Basic Home Phone w/Voicemail

This section contains the monthly charges related to your EMBARQ Basic Home Phone w/Voicemail. By selecting the EMBARQ Basic Home Phone w/Voicemail, you saved \$10.55 over purchasing these features separately. All taxes for the below products are located in the Taxes and Surcharges section broken out by each service.

EMBARQ Basic Home Phone w/Voicemail

29.95 †

Includes:

VoiceMail

Enhanced Call Waiting

Call Forward

Local Phone Service

Call Waiting ID

Caller ID w/Name

3-Way Calling

Total EMBARQ Basic Home Phone w/Voicemail

\$29.95

EMBARQ Local and Optional Services

Detail charges for 574-269-XXXXXX October 13 - November 12

Monthly Service Charges

This section contains a summary of your monthly recurring charges, including calling plans and calling features.

LineGuard

4.50 †

Total Monthly Service Charges

\$4.50

Total EMBARQ Local and Optional Services

\$4.50

EMBARQ Internet

Detail charges for 574-269-XXXXXX October 13 - November 12

Internet

This section includes all Internet related charges not included in an EMBARQ bundle.

EMBARQ High-Speed Internet

\$4.95 †

Total Internet

\$4.95

Total EMBARQ Internet Charges

\$4.95

† - see page 2 for explanation.

Monthly Statement
October 13, 2007

Customer Service
1-800-257-3212

Internet Address
EMBARQ.com/residential

Page 4 of 10
Account Number
574-269-XXXX

EMBARQ Long Distance

Long Distance Account ID: XXXXXXXX
Long Distance Invoice: XXXXXXXX

Detail charges for 574-269-XXXX September 25

Monthly Service Charges

This section provides a summary of your monthly recurring charges, including long distance calling plans.
UNLIMITED LD

29.55

Total Monthly Service Charges

\$29.55

Additional Charges

This section contains any usage based charges and other miscellaneous charges.
Long distance charges

.00

Total Additional Charges

\$0.00

Long distance charges for 574-269-XXXX

Date	Time	Place called	Number called	Period	Minutes	Amount
1 Aug 24	7:39 P	BRISTOL, CT	860-XXXXXX	Night/Weekend	17.0	.00
2 Aug 24	7:54 P	CHICAGO, IL	773-XXXXXX	Night/Weekend	11.0	.00
3 Aug 24	8:09 P	MANSFIELD, MA	508-XXXXXX	Night/Weekend	21.0	.00
4 Aug 25	8:32 A	NORTHAMPTON, CT	860-XXXXXX	Night/Weekend	18.0	.00
5 Aug 25	8:50 A	NORTHAMPTON, CT	860-XXXXXX	Night/Weekend	10.0	.00
6 Aug 25	9:00 A	NORTHAMPTON, CT	860-XXXXXX	Night/Weekend	8.0	.00
7 Aug 25	9:14 A	BANGOR, MI	269-XXXXXX	Night/Weekend	1.0	.00
8 Aug 25	9:19 A	FORT WAYNE, IN	260-XXXXXX	Night/Weekend	2.0	.00
9 Aug 25	9:23 A	FORT WAYNE, IN	260-XXXXXX	Night/Weekend	2.0	.00
10 Aug 25	9:26 A	DANBURY, CT	203-XXXXXX	Night/Weekend	2.0	.00
11 Aug 26	8:53 P	MORRISTOWN, NJ	201-XXXXXX	Night/Weekend	2.0	.00
12 Aug 27	8:34 P	WALPOLE, MA	508-XXXXXX	Day	2.0	.00
13 Aug 27	9:27 P	WORCESTER, MA	774-XXXXXX	Night/Weekend	27.0	.00
14 Aug 28	7:54 P	MANSFIELD, MA	508-XXXXXX	Day	6.0	.00
15 Aug 29	7:35 P	WALPOLE, MA	508-XXXXXX	Night/Weekend	1.0	.00
16 Aug 29	7:38 P	WALPOLE, MA	508-XXXXXX	Night/Weekend	2.0	.00
17 Aug 29	7:46 P	WALPOLE, MA	508-XXXXXX	Night/Weekend	1.0	.00
18 Aug 29	9:27 P	WALPOLE, MA	508-XXXXXX	Night/Weekend	1.0	.00
19 Aug 30	8:28 A	WALPOLE, MA	508-XXXXXX	Night/Weekend	18.0	.00
20 Aug 31	12:47 P	CHURUBUSCO, IN	260-XXXXXX	Day	7.0	.00
21 Aug 31	12:59 P	CHURUBUSCO, IN	260-XXXXXX	Day	1.0	.00
22 Sep 2	7:38 P	MANSFIELD, MA	508-XXXXXX	Night/Weekend	10.0	.00
23 Sep 4	9:00 A	CHURUBUSCO, IN	260-XXXXXX	Day	8.0	.00
24 Sep 4	9:11 A	CHURUBUSCO, IN	260-XXXXXX	Day	2.0	.00
25 Sep 4	10:11 A	ROCHESTER, IN	574-XXXXXX	Day	2.0	.00
26 Sep 4	11:10 P	FORT WAYNE, IN	260-XXXXXX	Day	6.0	.00
27 Sep 4	1:54 P	FRANCESVL, IN	219-XXXXXX	Day	5.0	.00
28 Sep 4	8:22 P	CHICAGO, IL	773-XXXXXX	Night/Weekend	28.0	.00
29 Sep 4	9:49 P	CHICAGO, IL	773-XXXXXX	Night/Weekend	1.0	.00
30 Sep 4	9:50 P	CHICAGO, IL	773-XXXXXX	Night/Weekend	43.0	.00
31 Sep 5	9:25 A	ATTLEBORO, MA	508-XXXXXX	Day	4.0	.00
32 Sep 5	8:41 P	PROVIDENCE, RI	401-XXXXXX	Day	2.0	.00
33 Sep 5	8:59 P	MANSFIELD, MA	508-XXXXXX	Night/Weekend	21.0	.00
34 Sep 6	10:53 A	ATTLEBORO, MA	508-XXXXXX	Day	1.0	.00
35 Sep 6	12:12 P	ATTLEBORO, MA	508-XXXXXX	Day	1.0	.00
36 Sep 6	1:24 P	ATTLEBORO, MA	508-XXXXXX	Day	1.0	.00
37 Sep 6	2:10 P	LAKELAND, FL	863-XXXXXX	Day	1.0	.00
38 Sep 9	7:47 P	BRISTOL, CT	860-XXXXXX	Night/Weekend	33.0	.00

EMBARQ Long Distance Services continued next page
†- see page 2 for explanation.

EMBARQ Long Distance (continued)

Long distance charges for 574-269-XXXX

Date	Time	Place called	Number called	Period	Minutes	Amount
39 Sep 10	6:57 P	SYRACUSE, IN	574-XXXX	Day	8.0	.00
40 Sep 10	7:10 P	SYRACUSE, IN	574-XXXX	Night/Weekend	1.0	.00
41 Sep 10	7:11 P	SYRACUSE, IN	574-XXXX	Night/Weekend	1.0	.00
42 Sep 10	8:07 P	WALPOLE, MA	508-XXXX	Night/Weekend	2.0	.00
43 Sep 10	8:09 P	SYRACUSE, IN	574-XXXX	Night/Weekend	5.0	.00
44 Sep 11	8:52 P	MANSFIELD, MA	508-XXXX	Night/Weekend	15.0	.00
45 Sep 14	8:38 A	CHURUBUSCO, IN	260-XXXX	Day	3.0	.00
46 Sep 14	9:48 A	GRAND PRAIRIE, TX	512-XXXX	Day	16.0	.00
47 Sep 14	12:11 P	ATTLEBORO, MA	508-XXXX	Day	3.0	.00
48 Sep 14	12:14 P	ATTLEBORO, MA	508-XXXX	Day	1.0	.00
49 Sep 14	12:14 P	ATTLEBORO, MA	508-XXXX	Day	1.0	.00
50 Sep 14	3:12 P	SOUTH BEND, IN	574-XXXX	Day	1.0	.00
51 Sep 14	8:56 P	SYRACUSE, IN	574-XXXX	Day	1.0	.00
52 Sep 15	11:59 A	SYRACUSE, IN	574-XXXX	Night/Weekend	2.0	.00
53 Sep 17	12:20 P	ATTLEBORO, MA	508-XXXX	Day	7.0	.00
54 Sep 18	7:21 P	ATTLEBORO, MA	508-XXXX	Night/Weekend	1.0	.00
55 Sep 18	10:25 P	WALPOLE, MA	508-XXXX	Night/Weekend	1.0	.00
56 Sep 18	10:26 P	WALPOLE, MA	508-XXXX	Night/Weekend	1.0	.00
57 Sep 18	10:28 P	MANSFIELD, MA	508-XXXX	Night/Weekend	1.0	.00
58 Sep 19	8:24 P	ATTLEBORO, MA	508-XXXX	Day	3.0	.00
59 Sep 19	7:30 P	ATTLEBORO, MA	508-XXXX	Night/Weekend	1.0	.00
60 Sep 19	7:30 P	WALPOLE, MA	508-XXXX	Night/Weekend	1.0	.00
61 Sep 21	8:33 A	FORT WAYNE, IN	260-XXXX	Day	3.0	.00
62 Sep 21	10:12 A	FRANCEVILLE, IN	219-XXXX	Day	1.0	.00
63 Sep 21	11:50 A	ATTLEBORO, MA	508-XXXX	Day	1.0	.00
64 Sep 21	1:58 A	WALPOLE, MA	508-XXXX	Day	1.0	.00
65 Sep 21	1:07 P	WALPOLE, MA	508-XXXX	Day	4.0	.00
66 Sep 21	9:40 P	GRAND PRAIRIE, TX	512-XXXX	Night/Weekend	2.0	.00
67 Sep 24	5:34 P	ATTLEBORO, MA	508-XXXX	Day	1.0	.00
68 Sep 25	5:04 P	ATTLEBORO, MA	508-XXXX	Day	1.0	.00
Total long distance charges for 574-269-XXXX						\$.00

Total EMBARQ long distance charges

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EMBARQ Entertainment



DISH Network charges
Call 1-888-333-9045 for billing inquiries

Detail of DISH Network Charges

ACTIVATION FEE	49.99
FROM 09/14/2007	
ADDITIONAL RECEIVER	7.41
FROM 09/14/2007 TO 10/28/2007	
DISH HOME PROTECTION PLAN (DHPP)	8.88
FROM 09/14/2007 TO 10/28/2007	
DISH HOME PROTECTION PLAN (DHPP)	-5.99
FROM 09/14/2007	
DISH HOME PROTECTION PLAN (DHPP)	-5.99
FROM 09/14/2007	
DISHDVR ADVANTAGE - YOU SAVED \$.98!	59.30
FROM 09/14/2007 TO 10/28/2007	
RETAIL CHA	-49.99
FROM 09/14/2007	

EMBARQ Entertainment Charges

\$41.11

↑ - see page 2 for explanation.

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Taxes and Surcharges

Local and Optional Services Taxes and Surcharges

Government Fees and Taxes

Emergency 911 Surcharge	1.00 †
This surcharge aids in supporting Emergency 911 services in your area.	
Federal Tax	1.01 †
Tax imposed by the federal government on telecommunications services.	
State Tax	1.95 †
Sales tax imposed by the state government.	

Total Local and Optional Services Government Fees and Taxes \$3.96

Surcharges and Fees

Interstate access surcharge	6.36 †
This charge recovers part of the costs of local facilities used for interstate calling.	
Federal universal service fund	.70 †
The Universal Service Fund helps keep local service rates affordable to all and provides discounts on services to schools, libraries and low-income families.	
Telecommunications relay surcharge	.03 †
Funds the telecommunications relay center which assists hearing and speech impaired individuals in communicating with others.	

Total Local and Optional Services Surcharges and Fees \$7.09

Total Local and Optional Services Taxes and Surcharges \$11.05

Long Distance Taxes and Surcharges

Invoice Number: XXXXXXXXXX - Sep 25

Government Fees and Taxes

State/Local	1.96
Tax levied by state/local government.	

Total Long Distance Government Fees and Taxes: Sep 25 \$1.96

Surcharges and Fees

CARRIER UNIVERSAL SVC CHG	2.06
The Federal Universal Service Fund helps keep local service rates affordable to all and provides discounts on services to schools, libraries, and low-income families.	
CARRIER COST RECOVERY	.99
The charge aids in supporting interstate access charges assessed by some carriers, property tax expenses and federal regulatory proceedings and compliance expenses.	

Total Long Distance Surcharges and Fees: Sep 25 \$3.05

Total Long Distance Taxes and Surcharges \$5.01

Taxes and Surcharges continued next page
† - see page 2 for explanation.

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Taxes and Surcharges (continued)

Entertainment Taxes and Surcharges

DISH Network Taxes and Surcharges

STATE/LOCAL TAXES
FROM 09/14/2007

6.98

Total DISH Network Taxes and Surcharges

\$6.98

Total Entertainment Taxes and Surcharges

\$6.98

Total Taxes and Surcharges

† - see page 2 for explanation.

Important Information and News You Can Use (continued)

Contacting EMBARQ

For your convenience, information about your local phone service is available any time through the EMBARQ™ Internet address at embarq.com. To speak with a customer care associate, call-in hours are Monday - Friday 8 a.m. - 7 p.m. and Saturday 8 a.m. - 5 p.m.

You can find the number of your Customer Care call center in the information pages of the telephone directory and on your bill.

Service problems can be reported 24 hours a day, seven days a week. Call toll-free 1-800-735-3600.

Notice about electronic check conversion

When you provide a check as payment, you authorize us to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day your payment is received and you will not receive your check or check image back from your financial institution. If you do not want to have your check payment converted to an electronic transaction, please call 800-449-9925.

EMBARQ offers convenient alternatives to mailing your payment each month. Simply go to embarq.com/myaccount to make a one-time payment or to set up recurring payments from your bank account.

Changes to your EMBARQ™ bill

Autumn is just around the corner, but it's not just the season that's changing. We've made some changes to your monthly EMBARQ™ bill. These changes include the description of some of our products and services names. For example, "Local Services" will now be displayed as "Local and Optional Services." You'll find these changes on pages 1 and 3 of your bill. It's our goal to continually enhance your bill to make it easier to understand. If you have questions, please call the customer service number listed at the top of this page. We appreciate your business and look forward to continuing to serve your communications needs.

Get your first month of EMBARQ™ Family Voicemail free!

EMBARQ™ Family Voicemail allows up to four family members to set up and access their own mailbox through one call-in number. Not only can each family member set up their own greeting and PIN to protect their mailbox, they can easily access and manage their mailbox through the Internet at embarq.com/myaccount. Contact EMBARQ today to find out how you can get your first month of EMBARQ™ Family Voicemail free!

*Service not available in all areas. One month free offer applies to new EMBARQ™ Family Voicemail subscriptions. Other restrictions may apply.

Visit us on the web!

Did you know you can get answers to many of your account and billing questions when you go to embarq.com/myaccount? Check your account balance, pay your bill, set up automated payments, check the date and amount of your last payment, and get detailed definitions of all taxes, fees and surcharges, all at one helpful location. Visit embarq.com/myaccount today!

Earn up to \$600 a year by referring friends and family to EMBARQ!

Get a \$50 invoice credit for each NEW customer you refer that signs up for any combination of EMBARQ services. You can also refer existing EMBARQ customers to sign up for new products. We'll give you a \$25 credit when the friends and family you refer sign up for qualifying High-Speed Internet, Wireless service, Long Distance, or DISH TV® service from EMBARQ. Make as many referrals as you'd like and earn up to \$600 in invoice credits per calendar year! Visit embarq.com/referral today!

Did you know that you can pay your bill online?

Visit embarq.com/myaccount and go paperless today! EMBARQ™ eBill service allows you to view, print and pay your phone bill online. You can even download up to three months of previous bills into Excel. It's fast, easy, secure and free! In addition, you can review current services, past bills, payment history, user guides and frequently asked questions.

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Service Changes and Carrier Selections

This section is provided to conveniently identify any changes to your account since the last bill and to confirm your carrier selections.

Summary for 574-269-XXXXXX

Current Carrier Selections	Activity
Local Toll:	
Embarq Communications	no change
Long Distance:	
Embarq Communications	no change

Savings and Benefits

We believe in rewarding you for maintaining multiple services with us. By selecting the EMBARQ Basic Home Phone w/Voicemail, you saved \$10.55 over purchasing these features separately. Your total communications and entertainment savings this month is:

Services	Savings
EMBARQ Basic Home Phone w/Voicemail	10.55
Total Savings	\$10.55