

RECEIVED-DOCKETING DIV

2007 NOV -6 PM 3: 22

07-1112-ww-RIR



October 11, 2007 **PUCO**

To Our Customers:

Ohio American Water is filing a notice with the Public Utilities Commission of Ohio (PUCO) of its intent to request a change in water and wastewater rates for all Ohio customers. Periodic rate reviews are necessary to cover the actual costs of providing high-quality water and reliable water and wastewater service to our customers, which is the company's commitment.

No rates will change until the PUCO completes a comprehensive review of our request and determines that the requested rates are reasonable and justified. This process normally takes nine to 12 months.

If our request is approved in full, the residential water bill will increase \$3.99 per month, or 13 cents a day, for a customer using an average of 3,750 gallons of water per month. The request to the PUCO also includes an adjustment to fire protection charges that can vary by community. Even if our rate request is approved in full, the cost of a gallon of water delivered to your home remains less than a penny.

Ohio American Water invested more than \$8.9 million over the last 18 months alone to improve water service throughout Ohio. This investment includes the replacement of older pumps, pipes and meters while continuing to upgrade treatment facilities. The company completed new or replacement main projects on Riverside Road, Kelly's Lane and Sky Drive to improve fire protection and reduce future maintenance costs, invested more than \$100,000 to upgrade meters throughout Lawrence County and replaced a pump and upgraded the controls and communications systems that serves the Lawrence County service area. Like other businesses, Ohio American Water continues to experience annual increases in our operating costs, including electricity, fuel and chemicals.

Ohio American Water continues to be an active part of the community by supporting projects such as The Chesapeake Community Center, United Way of the River Cities, The Concerned Citizens of Burlington, and other charitable organizations.

We know that any increase in rates creates questions, and we want you to have answers. Please feel free to contact us by:

- Calling the Customer Service Center at (800) 673-5999
- Visiting [www.oawc.com](http://www.oawc.com)

Sincerely,

Ron Dials  
Operation Supervisor

My name is  
Robert C. Martini  
349 Township RD. 1156  
Chesapeake OH, 45619

I want to  
put on Record that I oppose  
this request we on ss are hurting

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business  
Technician \_\_\_\_\_ Date Processed 11/6/07

Ohio American Water  
PO Box 547  
Chesapeake, OH 45619  
T. 800/673-5999



**Billing Summary**

Prior Balance	\$45.70
Balance from last bill	-45.70
Payments as of Oct 05, 2007	.00
<b>Total prior balance, Oct 05, 2007</b>	<b>18.82</b>
Current Water Charges	35.83
Service Charge	54.65
<b>Water Volume</b> (\$4.479900 x 8.00)	
<b>Total water charges, Oct 05, 2007</b>	
<b>TOTAL AMOUNT DUE</b>	<b>\$54.65</b>

**Prior Balance**  
 Balance from last bill  
 Payments as of Oct 05, 2007 Thanks!  
**Total prior balance, Oct 05, 2007**  
**Current Water Charges**  
 Service Charge  
 Water Volume (\$4.479900 x 8.00)  
**Total water charges, Oct 05, 2007**  
**TOTAL AMOUNT DUE**

If paid after Oct 29, 2007  
 Add Late Charge  
**Total Due After Oct 29, 2007**

**Billing Period & Meter Information**  
 Billing Date: Oct 05, 2007  
 Billing Period: Aug 02 to Oct 02 (61 days)  
 Next reading on/about: Dec 04, 2007  
 Rate Type: Residential

Meter readings in current billing period:  
 Meter Number 045016963A is a 5/8-inch meter.  
 Present-actual 439  
 Last-actual 431  
 100 Cubic Feet used  
 1 cu ft equals approx 7.48 gallons used

*who gave the water co. the ok to charge a service charge?  
 what service is it for?*

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 Meter Number 045016963A is a 5/8-inch meter.  
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