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October 24, 2007

Renee J. Jenkins, Docketing Division  
Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, Ohio 43215

RECEIVED-DOCKETING DIV  
2007 OCT 24 PM 4:02  
PUCO

RE: In the Matter of the Amendment of the Minimum Telephone Service Standards  
as Set Forth in Chapter 4901:1-5 of the Ohio Administrative Code,  
PUCO Case No. 00-1265-TP-ORD

Dear Ms. Jenkins:

Enclosed are an original and ten (10) copies of Verizon North Inc.'s Submission of Errata, to be filed in connection with the above-referenced matter.

Thank you for your assistance. If you have any questions, please do not hesitate to call.

Very truly yours,

Thomas E. Lodge

Enclosure

cc: All Parties of Record  
Daniel E. Fullin, Attorney Examiner

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BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Amendment of the  
Minimum Telephone Service Standards  
As Set Forth in Chapter 4901:1-5 of the  
Ohio Administrative Code.

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Case No. 00-1265-TP-ORD

RECEIVED-DOCKETING DIV  
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PUCO

VERIZON NORTH INC.'S SUBMISSION OF ERRATA

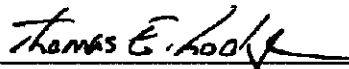
On October 23, 2007, Verizon North Inc. filed its Application For Limited Exemption Of Ohio Administrative Code §4901:1-5-20(B)(4) in this docket ("Verizon's Application"). Supplied herewith is a substitute page 4 of the Memorandum in Support of Verizon's Application, which serves to correct a quotation and to add a footnote omitted from Verizon's Application as filed. Additionally, footnote "2" as filed should be re-designated as footnote "3."

Respectfully submitted,

VERIZON NORTH INC.

Date: October 24, 2007

By:



Thomas E. Lodge  
THOMPSON HINE LLP  
10 West Broad Street, Suite 700  
Columbus, Ohio 43215-3435  
(614) 469-3200

A. Randall Vogelzang  
General Counsel  
Verizon North Inc.  
HQE02H37  
600 Hidden Ridge  
Irving, TX 75038  
(972) 718-2170

Its Attorneys

On August 22, 2007, Governor Strickland declared a state of emergency in Northern Ohio, noting that "Northern Ohio was inundated with heavy rainfall of 6 to 9 inches within a 24-hour period on August 20. A total of 21 counties have been affected by flooding and wind damage."<sup>2</sup> (See Exhibit 2.) Storms continued for more than a week. (See Exhibit 3.) The storms were followed by other storms that caused losses to homes, personal property, vehicles, numerous businesses as well as damage to roads, bridges and public facilities. Numerous roads were completely closed or blocked, and many telecommunications facilities were destroyed, submerged or buried by debris. On August 26, 2007, Governor Strickland issued a letter to President Bush asking him to declare a major disaster for the State of Ohio that would allow for federal financial and other assistance. He stated that "I have determined that this incident is of such severity and magnitude that effective response is beyond the capabilities of the State and the affected local governments that supplementary Federal assistance is necessary." (Exhibit 3 at 1, 2.) On August 27, President Bush declared Ohio a major disaster area. (See Exhibit 4.)

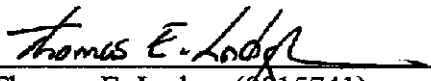
Section (B)(4) of the OOS in 24 Rule states: "The local service provider shall clear out-of-service trouble reports within twenty-four hours, excluding Sundays and holidays, following receipt of the report." Due to the excessive flooding and other conditions, Verizon experienced such a huge spike in OOS trouble reports between August 20 and August 29 that many could not be cleared within 24 hours. The following exchanges were affected: Loudonville, Galion, Evansport, Hicksville, Ney, Fayette, McComb, Curtice-Oregon, Elmore, Port Clinton, Put in Bay, Antwerp, Scott, Crestline, Clyde, Gibsonburg, Helena, Attica, Edgerton, Edon, Montpelier, Pioneer, West Unity, Haskins-Tontogany, North Baltimore, Wayne-Bradner, Weston and Carey. (See Exhibit 1.) The spike in the daily average for OOS reports ranged from 300% to as high as 1233%. (See Exhibit 1.) Verizon responded quickly by moving and increasing the number of

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<sup>2</sup> On August 24, 2007, the State of Ohio Emergency Operations Center's New Release states that 27 counties were affected by the storms. See Exhibit 2.

### **CERTIFICATE OF SERVICE**

The undersigned hereby certifies that a copy of the foregoing was served upon all parties listed on the attached Service List, via ordinary U.S. mail, this 24<sup>th</sup> day of October, 2007.

  
Thomas E. Lodge (0015741)

**SERVICE LIST**  
**Case No. 00-1265-TP-ORD**

John W. Bentine, Trial Counsel  
Todd M. Rodgers  
Chester, Willcox, & Saxbe, LLP  
65 East State Street, Suite 1000  
Columbus, Ohio 43215  
Attorneys for NEXTLINK, Ohio, Inc.

Sally W. Bloomfield  
Bricker & Eckler LLP  
100 South Third Street  
Columbus, Ohio 34215  
Attorney for the Association for  
Communications Enterprises f/k/n  
Telecommunications Resellers Association  
and for Time Warner Telecom of Ohio, L.P.

Mary W. Christensen  
Christensen Christensen & Devillers  
401 N. Front Street  
Suite 350  
Columbus, OH 43215-2249  
Attorney for McLeodUSA Telecommunications  
Services, Inc.

Donald I. Marshall  
Cincinnati Bell Telephone Company  
201 East Fourth Street  
Cincinnati, Ohio 45201-2301

Ellyn Crutcher  
McLeodUSA Telecommunications Services,  
Inc.  
121 South 17<sup>th</sup> Street  
Mattoon, Illinois 61938

Terry L. Etter, Trial Attorney  
Assistant Consumers' Counsel  
Ohio Consumers' Counsel  
10 West Broad Street, Suite 1800  
Columbus, Ohio 43215-3485

Boyd Ferris  
Ferris & Ferris  
2733 W. Dublin-Granville Road  
Columbus, OH 43235  
Attorney for ICG Telecom Group, Inc.

Benita A. Kahn  
Vorys, Sater, Seymour and Pease LLP  
52 East Gay Street  
P.O. Box 1008  
Columbus, Ohio 43215-1008  
Attorney for Suretel, Inc. dba SureTel, Inc.;

Jon F. Kelly  
150 East Gay Street, Room 4-C  
Columbus, Ohio 43215  
Trial Attorney for AT&T

Michael T. Mulcahy  
Calfee, Halter and Griswold  
1800 McDonald Investment Center  
800 Superior Ave.  
Cleveland Ohio 44114-2688

Pamela Sherwood  
Regulatory Vice president Midwest Region  
Time Warner Telecom  
4625 W. 86<sup>th</sup> Street, Suite 500  
Indianapolis, Indiana 46268

Kimberly J. Wile, Esq.  
Gretchen J. Hummel, Esq.  
Fifth Third Center  
21 East State Street, 17<sup>th</sup> Floor  
Columbus, Ohio 43215-4228  
Attorneys for Teligent Services, Inc.

Joseph R. Stewart  
50 West Broad Street, Suite 3600  
Columbus, Ohio 43215  
Trial Attorney for Embarq

Derrick P. Williamson, Esq.  
Susan E. Bruce, Esq.  
100 Pine Street  
P.O. Box 1166  
Harrisburg, Pennsylvania 17108-1166  
Attorneys for Teligent Services, Inc.