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Windstream Communications
21 East State Street
Suite 1900
Columbus, Ohio 43215
(614) 228-9484

Kathy E. Hobbs
VP- State Government Affairs



September 28, 2007

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PUCO

Ms. Renee Jenkins
Director of Administration
Secretary of the Public Utilities Commission of Ohio
180 East Broad Street
Columbus, Ohio 43215

Re: PUCO Case No. 07-976-TP-ZTA - Windstream Western Reserve, Inc.
TRF No. 90-5045-TP-TRF

Dear Ms. Jenkins:

Per staff's request, please find attached, a replacement tariff page in the above referenced matter. This replacement page clarifies when the proposed fee would be waived.

If you have any questions regarding this filing, please give me a call.

Sincerely,

Kathy E. Hobbs
Vice President - State Government Affairs

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GENERAL EXCHANGE TARIFF
P.U.C.O. No. 8

S2. GENERAL REGULATIONS

S2.4 Payment Arrangements and Credit Allowances (Continued)

S2.4.5 Miscellaneous Fees Associated with Payments

A Payment Convenience Fee for Payment Made Via Telephone Call

A fee will apply for each instance of payment of outstanding charges when authorized by the subscriber by telephone (whether such telephone call was initiated by the subscriber or by the Company) and when the method of payment would allow the payment to be immediately credited to the subscriber's account, such as payment via a credit card, an electronic check (eCheck), or any other discretionary type payment that may be accepted by the Company through such telephone contacts.

This fee will not apply for payments taken directly by subscribers to authorized Company payment locations, payments mailed in, automatic funds transfer, and other conventional methods of payments. Also, customers that are physically unable to use the automated payment system, that have supplied the Company with a medical certificate documenting those limitations and that inform the Company representative of such limitations on each call, will not be subject to the fee.

The subscriber will be informed of any applicable charges prior to processing the subscriber's request and given the opportunity to be transferred to the automated payment system to avoid the payment convenience fee charge.

Rates and Charges	Classification	Rate
Per Telephone Request	Tier 2	\$1.95

S2.5 Liability of the Company

S2.5.1 Service Irregularities

The Company will comply with the Commission's Minimum Telephone Service Standards regarding subscriber billing adjustments for local exchange service, set forth in O.A.C. 4901:1-5-16, and found in Section 23 of this Tariff.

S2.5.2 Use of Facilities of Other Connecting Carriers

When suitable arrangements can be made, facilities of other connecting carriers may be used in conjunction with this company's facilities in establishing connections to points not reached by this Company's facilities. The Company shall not be liable for any act of omission of any other company or companies furnishing a portion of such service.

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