

FILE



# County of Hamilton



**ADMINISTRATIVE STAFF**

Technical Services  
MICHAEL E. BAILEY  
595-8440

Fiscal Officer  
JOSEPH BOBINGER  
595-8446

**BOARD OF COUNTY COMMISSIONERS  
DEPARTMENT OF COMMUNICATIONS**

2377 CIVIC CENTER DRIVE  
CINCINNATI, OHIO 45231  
(513) 825-2170

DIRECTOR  
WILLIAM H. HINKLE  
Operations Manager  
GREGORY A. WENZ  
Telecommunications  
RONALD W. BIEN

September 24, 2007

From: William H. Hinkle  
Director  
Hamilton County  
Department of Communications  
2377 Civic Center Drive  
Cincinnati, OH 45231

To: Commission Secretary  
Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, OH 43215

RE: In the matter of the application of Intrado Communications Inc. for authority to provide 9-1-1 emergency services throughout the state of Ohio.  
(Case No. 07-941-TP-UNC, Intrado Communications Inc.)

Dear Commission Secretary;

As the director for the Hamilton County Emergency Communication Center, I am submitting this correspondence in support of free and open competition for 9-1-1 services in the State of Ohio by qualified and capable 9-1-1 service providers. The Hamilton County Communication Center is a public safety answering point (PSAP) that supports 46 political jurisdictions, serving a population of over 500,000 and answering 260,000 emergency 9-1-1 calls annually. By approving Intrado Communications' application for authority to provide 9-1-1 emergency services, the Public Utilities Commission of Ohio is taking the first step in providing the Ohio public safety answering points (PSAPs) the opportunity to choose the 9-1-1 emergency service provider(s) that provides the most enhanced 9-1-1 services available.

Traditional enhanced 9-1-1 services have not changed appreciably in terms of feature functionality in the past decade. The core of 9-1-1 technology continues to leverage 1970 telecommunications architecture. With the rapid emergence of wireless and VoIP technologies, the increased volume of 9-1-1 calls is having a severe impact on PSAPs.

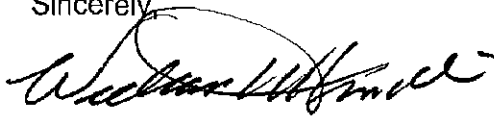
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We believe that free and open competition in the 9-1-1 market will lead to innovation and application of new technologies to enhance and improve 9-1-1 services to PSAPs throughout the state. It would be a disservice to the citizens of Ohio to establish a regulatory framework that denies competition. We encourage the Commission to approve the Intrado Communications application.

Please feel free to contact me if there are any questions or a desire to discuss this matter further. Thank you for your time.

Sincerely,

A handwritten signature in black ink, appearing to read "William H. Hinkle", written over a horizontal line.

William H. Hinkle  
Director  
(513) 825-2170